

## Signing in to your NHS Volunteering account

This guide explains how to sign in to your NHS Volunteering account **when you have already set up your account**.

Sign in to the [NHS Volunteering service](#) to access your account and follow the instructions in this guide.

NHS Volunteering uses multifactor authentication to keep the service secure for users.

This guide explains how to use the Microsoft Authenticator app on your mobile device.

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## Sign in with your email address and password

**Important:** Sign in to the [NHS Volunteering service](#) to access your account and follow the instructions in this guide.

To sign in to the NHS Volunteering service, complete the following steps:

1. Enter your email address in the **Email Address** text box.
2. Enter your password in the **Password** text box.
3. Select the '[Sign in](#)' button.

**NHS**  
Volunteering

## Sign in

Sign in with your email address

1 Email Address

2 Password

[Forgot your password?](#)

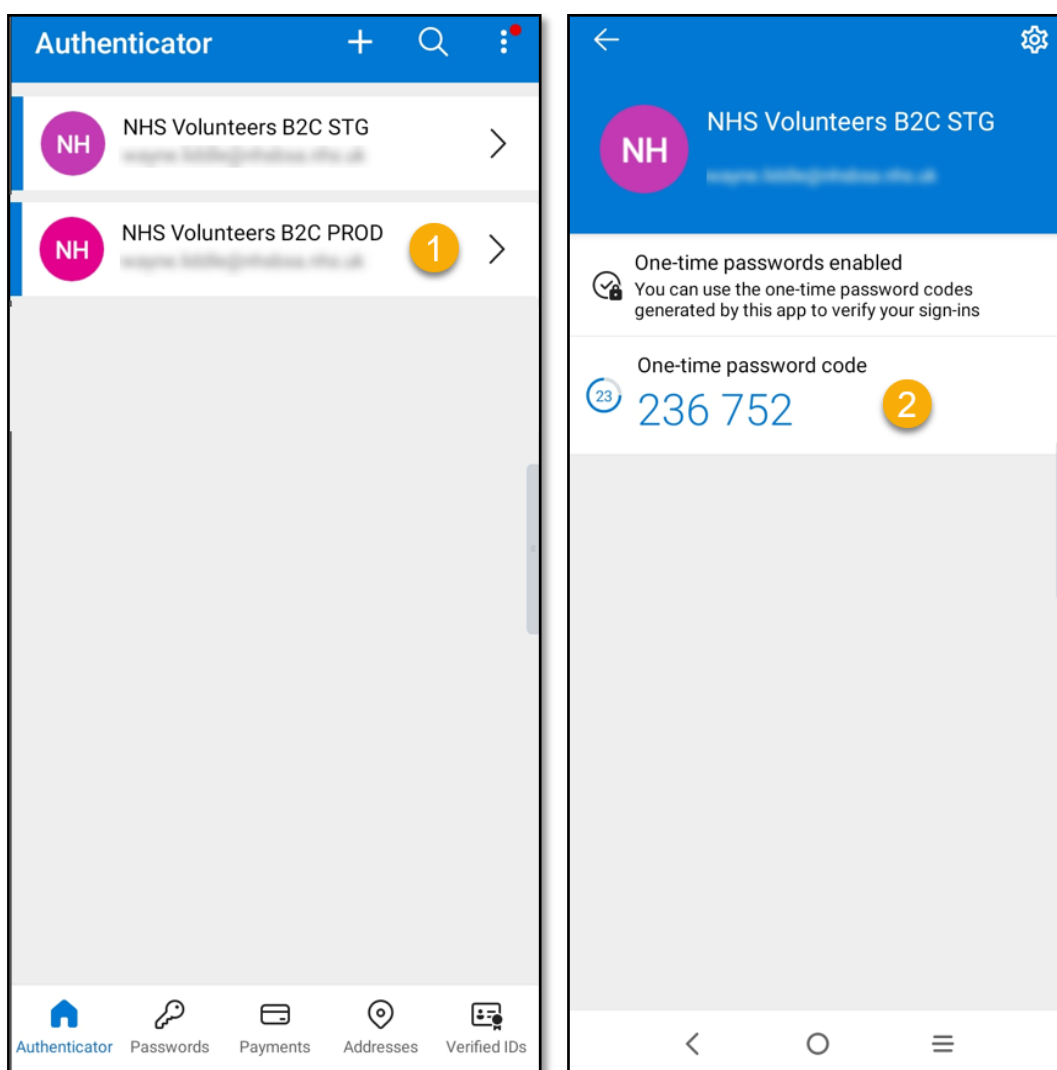
3 Sign in

## Generate your one-time code using the app on your mobile device

**Important:** You must use the Microsoft Authenticator app to complete the instructions on this page.

To generate your one-time code, complete the following steps:

1. Select the account in the authenticator associated with your NHS Volunteering service account.
2. [Read the one-time code](#) generated by the authenticator app.

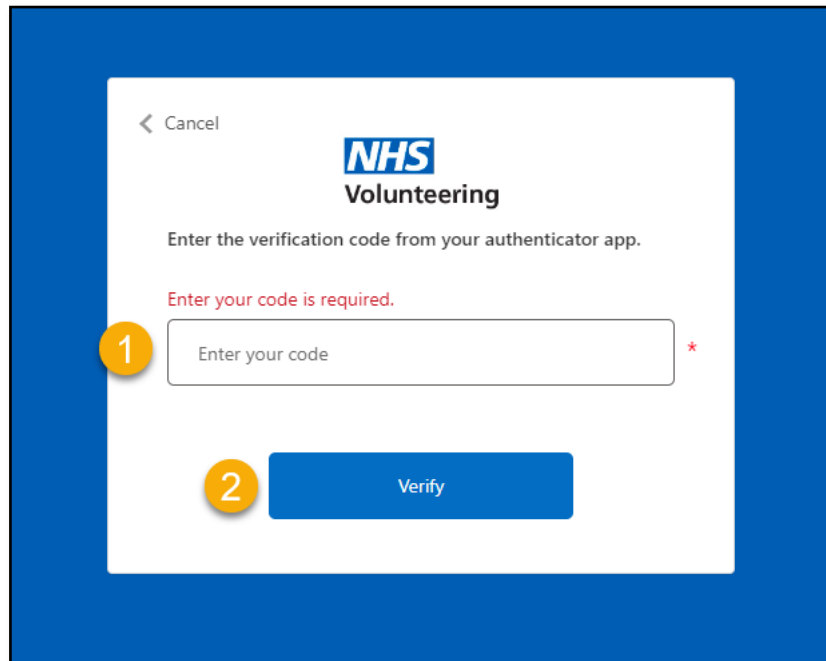


## Enter the one time code into the NHS Volunteering service on your laptop or PC

**Important:** The Microsoft Authenticator app refreshes the 6-digit code every 30 seconds.

To add the code to the NHS Volunteering service, complete the following steps:

1. Enter the code in the **Enter your code** text box in the NHS Volunteering service.
2. Select the '[Verify](#)' button.



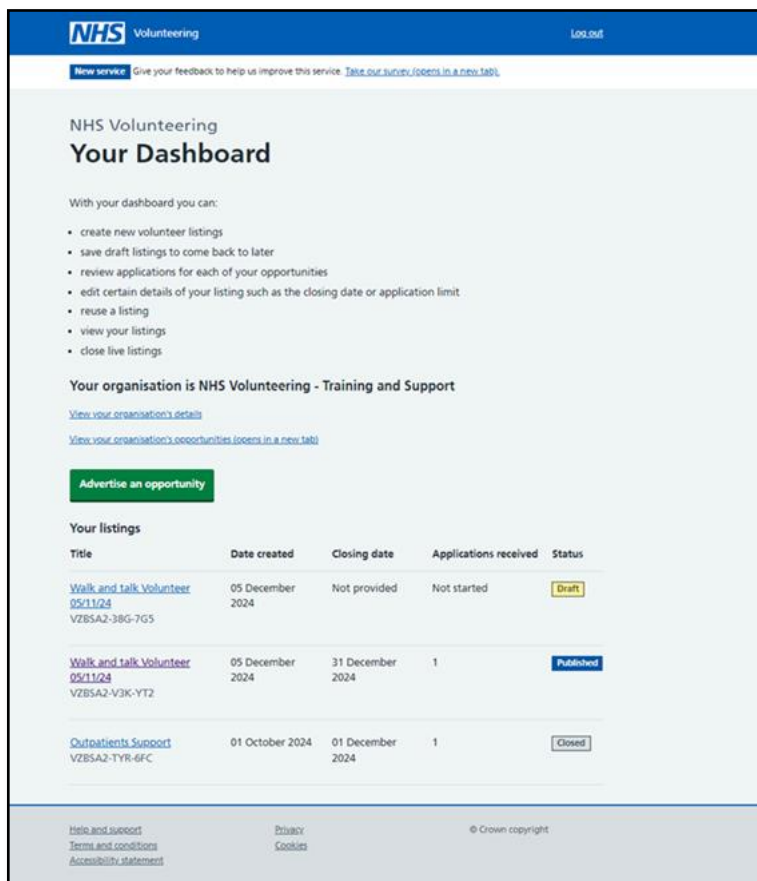
The screenshot shows a mobile-style interface for NHS Volunteering. It features a white background with a blue border. At the top left, there is a '< Cancel' link. The NHS logo is centered at the top, followed by the text 'NHS Volunteering'. Below this, the instruction 'Enter the verification code from your authenticator app.' is displayed. A red error message 'Enter your code is required.' is shown above a text input field. The input field contains the placeholder text 'Enter your code' and has a red asterisk on the right. A yellow circle with the number '1' is positioned to the left of the input field. Below the input field is a blue 'Verify' button, with a yellow circle containing the number '2' to its left.

**Tip:** If the code changes before you select verify enter the new code.

## You're now signed in to your NHS Volunteering account

This page shows confirmation that you are now signed in to your NHS Volunteering account.

You can now create and manage adverts for your volunteering opportunities.



You've signed in to your account and reached the end of this user guide.