NHS Pensions - How do I update my address?



Active member

Tell your employer about your change of address. They will update their records and inform NHS Pensions.

If you have access to ESR Self Service, you can update your address yourself.



Deferred member



You can:

- phone our Member Helpline on 0300 330 1346, or
- complete the 'Change of address' form (COA1) which is available on our website.



Pensioner member

You should contact Equiniti Paymaster on 0345 121 2522.