

**Prescription Services** 

# How to Reconcile your Hospital Trust Invoice



**Prescription Services** 

	2010 Hospice receive	ital	orporate Finance D Box 969 Ewcastle Upon Tyne E99 1DU El No : 0191 244 6957 Ix No: 0191 203 5415
	DATE ISSUED	CUSTOMER NO.	INVOICE
DESTIPTION			AMOUNT
RECHARGE FOR July 2010 FP(10) HOSPITAL PRESCRIPTIONS  BASIC PRICE-CURRENT MONTH DISCOUNT-CURRENT-MONTH DISPENSING FEES-PREVIOUS MONTH CONTAINERS-CURRENT MONTH CHARGES-PREVIOUS-MONTH  VATREG NO: 654 4347 29			245,781.01 -19,859.10 6,170.04 19.21 -267.27
PAYMENT METHODS TERMS: PAYMENT IS DUE ON DATE OF INVOICE		SUB TOTAL	231,843.89
1 BACS/Chape/RFT Payments to : 08-33-00 / 12316188 2 Cheques Payable to : NHSBSA		TOTAL VAT	0.00
2 Cheques Psyable to : NHSBSA 3 Receipts will not be issued unless requested and SAE enclosed		TOTAL AMOUNT	224 042 00

SUB TOTAL	231,843.89
TOTAL VAT	0.00
TOTAL AMOUNT	231,843.89

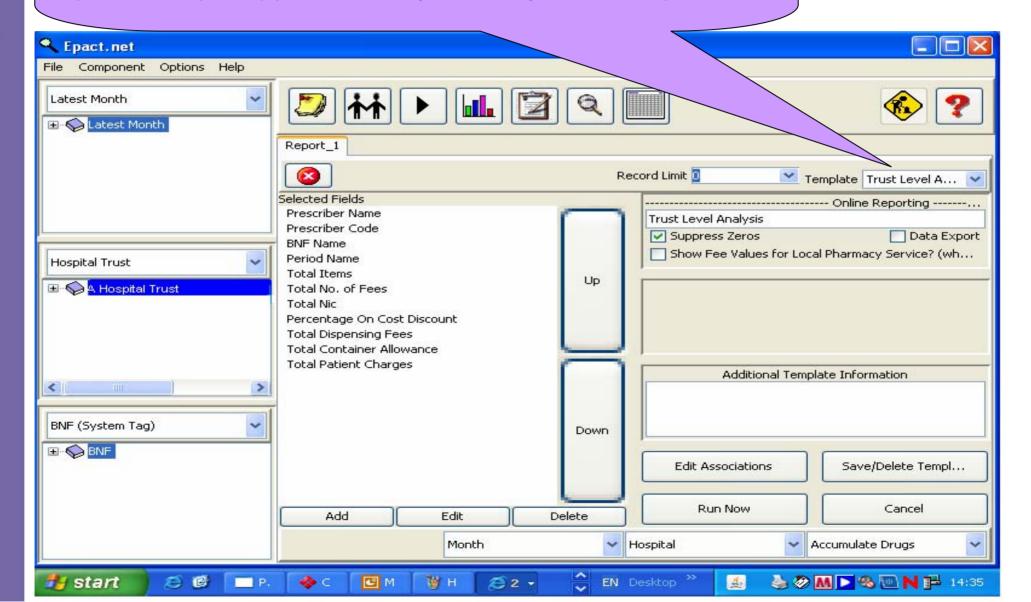
#### NHS BUSINESS SERVICES AUTHORITY - REMITTANCE ADVICE

DATE ISSUED	CUSTOMER NUMBER AND NAME	TOTAL AMOUNT	INVOICE



## Run A Trust Analysis Report from the template in Hospital ePACT

http://www.epact.ppa.nhs.uk/systems/sys\_main\_epact.htm

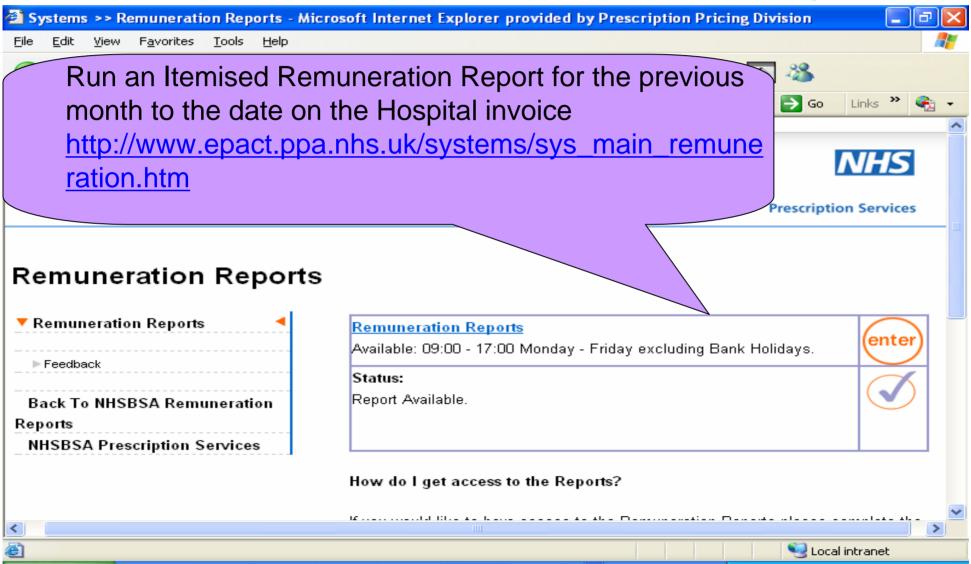


## The trust Level Analysis Report will provide the following data



Prescriber Name	Prescriber Code	BNF Name	I		Total No. of Fees	Total Nic	Percentage On Cost Discount	Total Dispensing Fees	Total Container Allowance	Total Patient Charges
А	вта	BNF	Jul-10	90	103	£231,839.07	8.08%	£4,729.44	£3.34	£597.60
В	втв	BNF	Jul-10	8	8	£136.54	8.08%	£7.20	£0.26	£7.20
С	втс	BNF	Jul-10	1	1	£55.24	8.08%	£0.90	£0.03	£7.20
D	BTD	BNF	Jul-10	2	2	£2.55	8.08%	£1.80	£0.06	£0.00
E	BTE	BNF	Jul-10	108	108	£715.35	8.08%	£105.88	£3.50	£316.80
F	BTF	BNF	Jul-10	18	16	£8,544.80	8.08%	£176.97	£0.58	£14.40
G	BTG	BNF	Jul-10	2	3	£423.83	8.08%	£11.04	£0.10	£0.00
Н	втн	BNF	Jul-10	270	270	£3,852.37	8.08%	£252.49	£8.75	£360.00
I	ВТІ	BNF	Jul-10	5	5	£8.85	8.08%	£4.50	£0.16	£21.60
J	ВТЈ	BNF	Jul-10	16	16	£33.82	8.08%	£14.40	£0.52	£0.00
K	втк	BNF	Jul-10	25	25	£75.85	8.08%	£22.50	£0.81	£93.60
L	BTL	BNF	Jul-10	34	34	£92.74	8.08%	£30.60	£1.10	£100.80
				579	591	245781.01		5357.72	19.21	1519.2





INVOICE TO :		

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**Prescription Services** 

	DATE ISSUED	CUSTOMER NO.	INVOICE
DESCRIPTION			AMOUNT
RECHARGE FOR July 2010 FP(10) HOSPITAL PRESCRIPTIONS  BASIC PRICE-CURRENT MONTH DISCOUNT-CURRENT-MONTH DISPENSING FEES-PREVIOUS MONTH CONTAINERS-CURRENT MONTH CHARGES-PREVIOUS-MONTH		Use ePACT data for July 2010	245,781.01 -19,859.10 6,170.04 19.21 -267.27
VAT REG NO: 654 4347 29 PAYMENT METHODS TERMS: PAYMENT IS DUE ON DATE OF INVOICE		SUB TOTAL	231,843.89
1 BACS/Chaps/RFT Payments to : 08-33-00 / 12316188		TOTAL VAT	0.00
2 Cheques Payable to : NHSBSA 3 Receipts will not be issued unless requested and SAE enclosed		TOTAL AMOUNT	231,843.89

#### NHS BUSINESS SERVICES AUTHORITY - REMITTANCE ADVICE

DATE ISSUED	CUSTOMER NUMBER AND NAME	TOTAL AMOUNT	INVOICE



Prescriber Name	Prescriber Code	BNF Name		1	Total No. of Fees	Total Nic	Percentage On Cost Discount	Total Dispensing Fees	I	Total Patient Charges
А	ВТА	BNF	Jul-10	90	103	£231,839.07	8.08%	£4,729.44	£3.34	£597.60
В	втв	BNF	Jul-10	8	8	£136.54	8.08%	£7.20	£0.26	£7.20
С	втс	BNF	Jul-10	1	1	£55.24	8.08%	£0.90	£0.03	£7.20
D	BTD	BNF	Jul-10	2	2	£2.55	8.08%	£1.80	£0.06	£0.00
E	BTE	BNF	Jul-10	108	108	£715.35	8.08%	£105.88	£3.50	£316.80
F	BTF	BNF	Jul-10	18	16	£8,544.80	8.08%	£176.97	£0.58	£14.40
G	втс	BNF	Jul-10	2	3	£423.83	8.08%	£11.04	£0.10	£0.00
Н	втн	BNF	Jul-10	270	270	£3,852.37	8.08%	£252.49	£8.75	£360.00
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K	втк	BNF	Jul-10	25	25	£75.85	8.08%	£22.50	£0.81	£93.60
L	BTL	BNF	Jul-10	34	34	£92.74	8.08%	£30.60	£1.10	£100.80
				579	591	245781.01		5357.72	19.21	1519.2

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DESCRIPTION			AMOUNT
RECHARGE FOR July 2010 FP(10) HOSPITAL PRESCRIPTIONS		Use ePACT data	245 704 24
BASIC PRICE-CURRENT MONTH DISCOUNT-CURRENT-MONTH DISPENSING FEES-PREVIOUS MONTH CONTAINERS-CURRENT MONTH CHARGES-PREVIOUS-MONTH		Use ePACT data for July 2010	245,781.01 -19,859.10 6,170.04 19.21 -267.27
VAT REG NO: 654 4347 29			
PAYMENT METHODS TERMS: PAYMENT IS DUE ON DATE OF INVOICE		SUB TOTAL	231,843.89
1 BACS/Chaps/RFT Payments to : 08-33-00 / 12316188 2 Cheques Payable to : NHSBSA		TOTAL VAT	0.00
3 Receipts will not be issued unless requested and SAE enclosed		TOTAL AMOUNT	231,843.89

#### NHS BUSINESS SERVICES AUTHORITY - REMITTANCE ADVICE

DATE ISSUED	CUSTOMER NUMBER AND NAME	TOTAL AMOUNT	INVOICE



Prescriber Name	Prescriber Code	1	Period Name	ı	Total No. of Fees	Total Nic	Percentage On Cost Discount	Total Dispensing Fees	Total Container Allowance	Total Patient Charges
А	ВТА	BNF	Jul-10	90	103	£231,839.07	8.08%	£4,729.44	£3.34	£597.60
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E	вте	BNF	Jul-10	108	108	£715.35	8.08%	£105.88	£3.50	£316.80
F	BTF	BNF	Jul-10	18	16	£8,544.80	8.08%	£176.97	£0.58	£14.40
G	втс	BNF	Jul-10	2	3	£423.83	8.08%	£11.04	£0.10	£0.00
н	втн	BNF	Jul-1			lated by multi cost discount		£252.49	£8.75	£360.00
ı	вті	BNF	Jul-1			% = 1985910 <sub>f</sub>		£4.50	£0.16	£21.60
J	втл	BNF	Jul-10	16	16	25	8.08%	£14.40	£0.52	£0.00
K	втк	BNF	Jul-10	25	25	£75.85	8.08%	£22.50	£0.81	£93.60
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VAT REG NO: 654 4347 29 PAYMENT METHODS TERMS: PAYMENT IS DUE ON DATE OF INVOICE		SUB TOTAL	231,843.89
1 BACS/Chaps/RFT Payments to : 08-33-00 / 12316188		TOTAL VAT	0.00
2 Cheques Payable to : NHSBSA 3 Receipts will not be issued unless requested and SAE enclosed		TOTAL AMOUNT	231,843.89

#### NHS BUSINESS SERVICES AUTHORITY - REMITTANCE ADVICE

DATE ISSUED	CUSTOMER NUMBER AND NAME	TOTAL AMOUNT	INVOICE

# Itemised Remuneration Report for July 2010



Dispensing Month: June 2010 Hospital Trust Code:					
Hospital Trust:					
			% Share		
		Number Of Fees		Remuneration	Veer To Bate
Professional Fees Total		number of rees	Paid	Remuneration	Tear To Date
Professional Fee		<b>5</b> 65	_	₹508.50	聚1,764.00
Extemporaneously dispensed preparations		-	_	₹0.00	₹0.00
Appliance Fee (Measured and Fitted)		-	_	<b>\$</b> 0.00	₹0.00
Appliance Fee (Home Delivery)		_	_	<b>₹</b> 0.00	<b>%</b> 0.00
Extemp liquids ordered in more than one container		_	-	集0.00	₹0.00
Limited stability (<14 days) extra supplies		7	-	张0.00	<b>1</b> 1.55
Controlled drug schedules 2 and 3		7	-	<b>%</b> 0.00	¶£1.28
Expensive prescription fees		<b>1</b> 15	-	<b>%</b> 5,184.91	<b>₹</b> 31,224.70
Manually Priced		-	-	<b>%</b> 0.00	<b>1</b> 0.00
National Unidentified Primary Care Prescribers		-	-	<b>£</b> 0.00	₹0.00
National Unidentified Secondary Care Prescribers			-	<b>£</b> 0.23	<b>£</b> 6.19
Professional Fees Total		682		£5,693.64	£32,997.72
Payments for Essential Services Total				<b>E</b> CO 000	EC 00
Establishment Payments Practice Payments		-	- •0.00%	₹0.00 ₹398.69	聚0.00 聚1,384.99
		-	T0.00%	₹10.25	£1,364.99 <b>£</b> 36.86
Repeat Dispensing Fee		-	0.00% 0.00%	%10.25 ¶\$8.72	₹30.28
Transitional Payment ETP Allowances		-	0.00% 0.00%	%8.72 %15.58	%30.28 %56.47
Appliance Infrastructure Payment		-	0.00%	£0.00	£0.00
Payments for Essential Services Total		_	-	£433.24	£1,508.60
Advanced Services Total		-		2433.24	×1,500.00
Medicine Use Reviews		_	0.00%	£35.25	£125.07
Appliance Use Reviews		_	0.00%	£0.64	£1.14
Stoma Customisation		_	-	£0.00	£0.00
Advanced Services Total		_		£35.89	£126.21
Essential Small Pharmacy Local Pharmaceutical S	ervices Total				
Essential Small Pharmacy		-	-	£0.00	£0.00
Essential Small Pharmacy Local Pharmaceutical S	ervices Total	-		£0.00	£0.00
Local Authorised Payments Total					
Pre-registration Trainee		-	0.00%	£7.08	£52.49
Pharmacy Reward Scheme Other Local Payments		-	0.00%	£0.01 £0.00	£0.04 £0.00
Local Authorised Payments Total		-	-	£7.09	£52.53
Local Pharmaceutical Services Total		-		£7.09	£52.53
Local Pharmaceutical Services - Debited		_	_	£0.00	£0.00
Local Pharmaceutical Services - Credit		_	_	£0.00	£0.00
Local Pharmaceutical Services Total		_		£0.00	£0.00
Other Fees Total					
Fine For Breach of Service		-	-	£0.00	£0.00
Lost Batches		-	-	£0.00	£0.00
Fraud Pharmacy Recovery Fees		-	-	£0.00	£0.00
Other Fees Total Remuneration Adjustments Total				£0.00	£0.00
Adjustments	Dispensing for	ees are calculate	d )%	£0.18	-£0.48
Remuneration Adjustments Total	by adding Pr	escription Charge	e [^	£0.18	-£0.46 -£0.48
Prescription Charges Total	, ,	Total Remunerati		20.10	-20.40
0-1-1-1			the state of the s	-£218.07	-£767.18
Pre-payment Certificates	£267.28 + £5	5902.76 = £6170.	U4 J%	-£50.88	-£196.22
FP 57 Refunds			0.00%	£1.67	£5.93
Fraud Pharmacy Recovery Charges		-		£0.00	£0.00
Prescription Charges Total		_		-£267.28	-£957.47
Total Remumeration		682		£5,902.76	£33,727.11
		~~-		20,002.10	200 J. E

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DESCRIPTION			AMOUNT
RECHARGE FOR July 2010 FP(10) HOSPITAL PRESCRIPTIONS			
BASIC PRICE-CURRENT MONTH DISCOUNT-CURRENT-MONTH DISPENSING FEES-PREVIOUS MONTH CONTAINERS-CURRENT MONTH CHARGES-PREVIOUS-MONTH		Use ePACT data for July 2010	245,781.01 -19,859.10 6,170.04 19.21 -267.27
VAT REG NO: 654 4347 29			
PAYMENT METHODS TERMS: PAYMENT IS DUE ON DATE OF INVOICE		SUB TOTAL	231,843.89
1 BACS/Chaps/RFT Payments to : 08-33-00 / 12316188 2 Cheques Payable to : NHSBSA		TOTAL VAT	0.00
3 Receipts will not be issued unless requested and SAE enclosed		TOTAL AMOUNT	231,843.89

#### NHS BUSINESS SERVICES AUTHORITY - REMITTANCE ADVICE

DATE ISSUED	CUSTOMER NUMBER AND NAME	TOTAL AMOUNT	INVOICE



Prescriber Name	Prescriber Code	BNF Name	I .		Total No. of Fees	Total Nic	Percentage On Cost Discount	Total Dispensing Fees	Total Container Allowance	Total Patient Charges
А	вта	BNF	Jul-10	90	103	£231,839.07	8.08%	£4,729.44	£3.34	
В	втв	BNF	Jul-10	8	8	£136.54	8.08%	£7.20	£0.26	£7.20
С	втс	BNF	Jul-10	1	1	£55.24	8.08%	£0.90	£0.03	£7.20
D	BTD	BNF	Jul-10	2	2	£2.55	8.08%	£1.80	£0.06	£0.00
E	BTE	BNF	Jul-10	108	108	£715.35	8.08%	£105.88	£3.50	£316.80
F	BTF	BNF	Jul-10	18	16	£8,544.80	8.08%	£176.97	£0.58	£14.40
G	втс	BNF	Jul-10	2	3	£423.83	8.08%	£11.04	£0.10	£0.00
Н	втн	BNF	Jul-10	270	270	£3,852.37	8.08%	£252.49	£8.75	£360.00
I	вті	BNF	Jul-10	5	5	£8.85	8.08%	£4.50	£0.16	£21.60
J	втл	BNF	Jul-10	16	16	£33.82	8.08%	£14.40	£0.52	£0.00
K	втк	BNF	Jul-10	25	25	£75.85	8.08%	£22.50	£0.81	£93.60
L	BTL	BNF	Jul-10	34	34	£92.74	8.08%	£30.60	£1.10	£100.80
				579	591	245781.01		5357.72	19.21	1519.2

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DESCRIPTION			AMOUNT
RECHARGE FOR July 2010 FP(10) HOSPITAL PRESCRIPTIONS  BASIC PRICE-CURRENT MONTH DISCOUNT-CURRENT-MONTH DISPENSING FEES-PREVIOUS MONTH CONTAINERS-CURRENT MONTH CHARGES-PREVIOUS-MONTH	Report da	ed Remuneration ta for June 2010 on Charges Total	245,781.01 -19,859.10 6,170.04 19.21 -267.27
VAT REG NO: 654 4347 29			
PAYMENT METHODS TERMS: PAYMENT IS DUE ON DATE OF INVOICE		SUB TOTAL	231,843.89
1 BACS/Chaps/RFT Payments to : 08-33-00 / 12316188 2 Cheques Payable to : NHSBSA		TOTAL VAT	0.00
3 Receipts will not be issued unless requested and SAE enclosed		TOTAL AMOUNT	231,843.89

#### NHS BUSINESS SERVICES AUTHORITY - REMITTANCE ADVICE

DATE ISSUED	CUSTOMER NUMBER AND NAME	TOTAL AMOUNT	INVOICE

# Itemised Remuneration Report for July 2010



Dispensing Month: June 2010 Hospital Trust Code:				
Hospital Trust:				
nospital irust.		0/ 01		
		% Share		
	Number Of Fees	Paid	Remuneration	Year To Date
Professional Fees Total				
Professional Fee	<b>*</b> 565	-	<b>₹</b> 508.50	<b>聚</b> 1,764.00
Extemporaneously dispensed preparations	-	-	全0.00	<b>\$</b> 0.00
Appliance Fee (Measured and Fitted)	_	-	<b>%</b> 0.00	聚0.00
Appliance Fee (Home Delivery)	_	_	<b>₹</b> 0.00	<b>₹</b> 0.00
Extemp liquids ordered in more than one container	_	_	<b>%</b> 0.00	<b>%</b> 0.00
Limited stability (<14 days) extra supplies	7	_	<b>\$</b> 0.00	<b>₹</b> 1.55
Controlled drug schedules 2 and 3	ri .	_	<b>9</b> :0.00	₹1.28
Expensive prescription fees	<b>1</b> 15	_	<b>1</b> 5.184.91	₹31.224.70
Manually Priced	-	_	\$0.00	\$0.00
Mational Unidentified Primary Care Prescribers	_	_	₹0.00	<b>₹</b> 0.00
National Unidentified Secondary Care Prescribers	-	-	<b>₹</b> 0.23	<b>₹</b> 6.19
		-		
Professional Fees Total	682		£5,693.64	£32,997.72
Payments for Essential Services Total				
Establishment Payments	-	-	聚0.00	聚0.00
Practice Payments	-	<b>*</b> 0.00%	<b>£</b> 398.69	<b>%</b> 1,384.99
Repeat Dispensing Fee	_	₽.00%	<b>₹</b> 10.25	<b>%</b> 36.86
Transitional Payment	_	<b>7</b> 0.00%	<b>\$</b> 8.72	<b>\$</b> 30.28
ETP Allowances	_	<b>7</b> 0.00%	<b>%</b> 15.58	₹56.47
Appliance Infrastructure Payment	_	-	£0.00	£0.00
Payments for Essential Services Total			£433.24	£1.508.60
Advanced Services Total	-		2433.24	x1,300.00
		0.0004	005.05	0405.07
Medicine Use Reviews	-	0.00%	£35.25	£125.07
Appliance Use Reviews	-	0.00%	£0.64	£1.14
Stoma Customisation	-	-	£0.00	£0.00
Advanced Services Total	-		£35.89	£126.21
Essential Small Pharmacy Local Pharmaceutical Services Total				
Essential Small Pharmacy	-	-	£0.00	£0.00
Essential Small Pharmacy Local Pharmaceutical Services Total	_		£0.00	£0.00
Local Authorised Payments Total				
Pre-registration Trainee	_	0.00%	£7.08	£52.49
Pharmacy Reward Scheme	-	0.00%	£0.01	£0.04
Other Local Payments	-	_	£0.00	£0.00
Local Authorised Payments Total	_		£7.09	£52.53
Local Pharmaceutical Services Total				
Local Pharmaceutical Services - Debited	_	_	£0.00	£0.00
Local Pharmaceutical Services - Credit	_	_	£0.00	£0.00
Local Pharmaceutical Services Total	_		£0.00	£0.00
Other Fees Total	_		20.00	20.00
Fine For Breach of Service			£0.00	£0.00
rine nor breach of Service Lost Batches	-	-	£0.00	£0.00
Lost Batches Fraud Pharmacy Recovery Fees	-	-	£0.00	£0.00
	-	-		
Other Fees Total	-		£0.00	£0.00
Remuneration Adjustments Total			00.40	00.40
Adjustments	-	0.00%	£0.18	-£0.48
Remuneration Adjustments Total	-		£0.18	-£0.48
Prescription Charges Total				
Charges Collected	-	0.00%	-£218.07	-£767.18
Pre-payment Certificates	_	0.00%	-£50.88	-£196.22
FP 57 Refunds	_	0.00%	£1.67	£5.93
Fraud Pharmacy Recovery Charges	_		£0.00	£0.00
Prescription Charges Total			-£267.28	-£957.47
	_			
Total Remumeration	682		£5,902.76	£33,727.11



Prescriber Name	Prescriber Code				Total No. of Fees	Total Nic	Percentage On Cost Discount	Total Dispensing Fees	Total Container Allowance	Total Patient Charges	
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Н	втн	BNF	Jul-10	270	270	£3,852.37	1911010	Ignore this total. Patient Charges should be reconciled with the Itemised Remuneration Report			
I	вті	BNF	Jul-10	5	5	£8.85					
J	вту	BNF	Jul-10	16	16	£33.82	8.08%	£14.40		£0.00	
K	втк	BNF	Jul-10	25	25	£75.85	8.08%	£22.50	£0.	£93.60	
L	BTL	BNF	Jul-10	34	34	£92.74	8.08%	£30.60	£1.10	00.80	
				579	591	245781.01		5357.72	19.21	1519.2	



Prescriber Name	Prescriber Code				Total No. of Fees	Total Nic	Percentage On Cost Discount	Total Dispensing Fees	Total Container Allowance	Total Patient Charges
А	вта	BNF	Jul-10	90	103	£231,839.07	8.08%	£4,729.44	£3.34	£597.60
В	втв	BNF	Jul-10	8	8	£136.54	8.08%	£7.20	£0.26	£7.20
С	втс	BNF	Jul-10	1	1	£55.24	8.08%	£0.90	£0.03	£7.20
D	BTD	BNF	Jul-10	2	2	£2.55	8.08%	£1.80	£0.06	£0.00
E	BTE	BNF	Jul-10	108	108	£715.35	8.08%	£105.88	£3.50	£316.80
F	BTF	BNF	Jul-10	18	16	£8,544.80	8.08%	£176.97	£0.58	£14.40
G	втс	BNF	Jul-10	2	3	£423.83	8.08%	£11.04	£0.10	£0.00
Н	втн	BNF	Jul-10	270	270	£3,852.37	8.08%	£252.49	£8.75	£360.00
I	вті	BNF	Jul-10	5			tal. Dispensing onciled with t	£0.16	£21.60	
J	вту	BNF	Jul-10	16			nuneration Rep	£0.52	£0.00	
K	втк	BNF	Jul-10	25	25	£75.85	8.08	£22.50	£0.81	£93.60
L	BTL	BNF	Jul-10	34	34	£92.74	8.08%	30.60	£1.10	£100.80
				579	591	245781.01		5357.72	19.21	1519.2

## Common Queries



The dispensing fees and patient charges shown on the invoice do not reconcile with the Remuneration Report

Check that you are using the Remuneration report for the correct month. Dispensing fees and patient charges shown on the hospital invoice relate to the previous months Remuneration Report. Therefore for Julys hospital invoice will reconcile with Junes Remuneration Report.

Charges are shown on the Itemised Remuneration Report for Appliance Infrastructure Payments but the hospital has not prescribed any appliances on an FP10 Prescription

Appliance Infrastructure payments are made to appliance contractors in the same way Establishment payments are paid to pharmacy contractors. The cost of these payments are apportioned across all PCTs and Hospital Trusts. The calculation used to apportion the cost is shown in the glossary at <a href="http://www.nhsbsa.nhs.uk/PrescriptionServices/3234.aspx">http://www.nhsbsa.nhs.uk/PrescriptionServices/3234.aspx</a>

## Common Queries



## **April 10 Remuneration Report does not match the invoice**

The invoice issued to hospitals in April do not match the information included in the hospital for April because Aprils invoices were based on the previous fees calculation. This calculation was used as the data required for the new hospital invoice was not available at the time.

The remuneration information used for hospital invoices will continue to be received later than the hospital invoice production schedule therefore the hospital invoice will now show the previous months remuneration and the current months re-imbursement charges i.e.

Mays invoice will show Aprils remuneration and Mays re-imbursement charges.

As hospitals were invoiced for Aprils remuneration charges NHS Prescription Services issued a credit note for the remuneration element of Aprils hospital invoice.

## Gommon Queries



## I can not access Hospital ePACT

If you have not been set up as a hospital ePACT user please complete the hospital registration form and follow the instructions at <a href="http://www.epact.ppa.nhs.uk/app\_help/how\_to\_register.htm">http://www.epact.ppa.nhs.uk/app\_help/how\_to\_register.htm</a>

If you require a password reset please contact Information Services on 0191 2035050

## I can not access the Remuneration Reports

If you have a User ID and Password for the Remuneration Reports please complete the hospital registration form and follow the instructions at <a href="http://www.nhsbsa.nhs.uk/PrescriptionServices/3091.aspx">http://www.nhsbsa.nhs.uk/PrescriptionServices/3091.aspx</a>

If you require a password reset please contact Information Services on 0191 2035050