

Hints & Tips

Prescription Information Services

Gateway: 02/NHSBSA/RxS/01/2017

Issue 26



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Welcome to the January 2017 issue of Hints & Tips!

If you've got a hint or tip that you would like us to write about in a future edition, please email it to:

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Welcome to the January 2017 issue of Hints & Tips, your regular newsletter full of updates and information.

In this issue we've included an update on ePACT2, plus a reminder about centrally procured vaccines and details of products which now have licensed equivalents available.

There's also information on keeping us informed regarding your contact details and on the Medicines Optimisation Dashboard and how contractors can use electronic repeat dispensing (eRD) to help manage prescription workload. Finally, there's a reminder on registering non-medical prescribers with NHS Prescription Services.

If there are any topics you'd like us to cover in future issues please let us know at nhsbsa.communicationsteam@nhs.net

ePACT 2 update

The work to develop the new ePACT2 system is progressing steadily and we're currently creating and building the dashboards for the first iteration. The topics we're focusing on for the first release are Polypharmacy, Antibiotics and Volume & Cost. Interactive dashboards are in addition to the ability to analyse all of the prescription data allowing simple and quick access to key themes.

In the October 2016 issue of Hints & Tips we asked users of ePACT to let us know which are the 5 templates you use most frequently and find most useful. Thanks to all of you who responded with this information.

We've listed the templates identified as being used most frequently and found to be most useful below. We will be basing our first set of reports on this information so if the templates you consider to be the most important are not currently included in the list please let us know at nhsbsa.help@nhs.net. Templates which are not identified as being important to our users may not be included in the new system.

| | | |
|------------------------------------|-----------------------------------|-------------------------------|
| Active Prescribers | BNF Cost Profile | BNF Tag Template |
| All S2 CD Drugs Pres Report | BNF Presentation Report | Budget Report |
| All S3 CD Drugs Pres Report | BNF Sections, Codes and Names | CD Injections Practice Report |
| CD Injns Presentation Report | Hospital Detailed CD Injns report | Prescriber Dispenser Report |
| Cost trend report | Hospital Detailed S2 report | Prescribing Catalogue |
| Default | Hospital Detailed S3 report | S2 CD Injns Summary Report |
| Detailed S2 CD report | Hospital Forms Analysis | Specials Detailed Report |
| Detailed S3 CD report | PADM Practice Report | Specials Practice report |
| Dispenser Catalogue | Practice cost profile | Top 50 paragraphs by cost |
| Dispenser Summary | Practice LISI and PU report | Top 50 Paragraphs by Item |
| Dispensing Doctor Report | Practice non med S3 report | Top 50 Paragraphs by Item |
| High Cost Drugs | | |
| High Cost Drugs report by practice | | |

Contact details for ePACT.net

We want to keep all current ePACT users up to date with the progress we are making with the development of our new system, and when the new ePACT2 system is rolled out we need to be able to contact all users of the current system so that we can streamline the transition to the new system with the minimum of disruption.

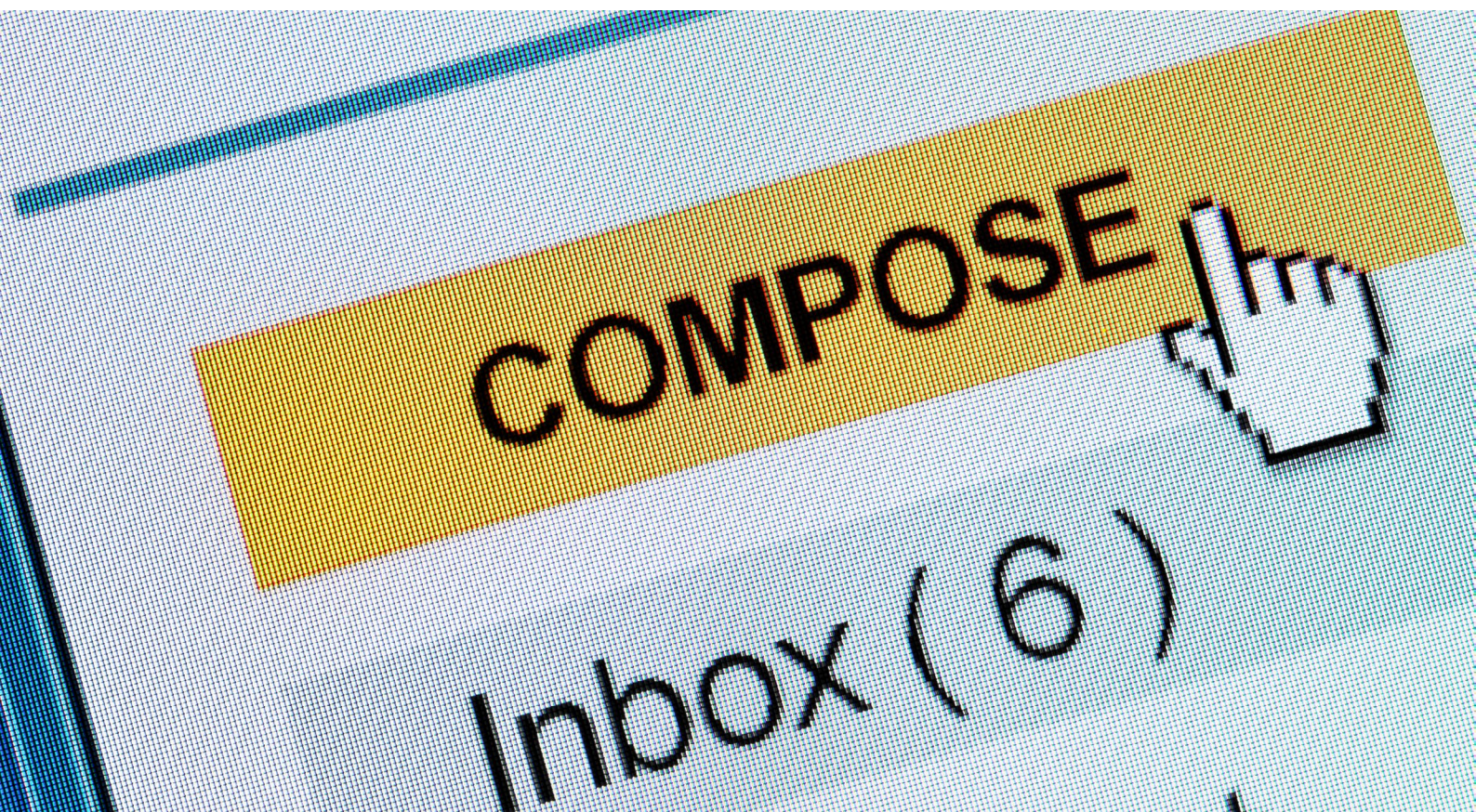
With this in mind we're looking to make sure we hold up-to-date contact details for all current users of the ePACT system. During December 2016 an email was sent to all ePACT users for whom an active email address was held on our files. If you did not receive this email and currently have access to ePACT.net we might not have a current e-mail address for you or you may have registered to access the system after the email was sent.

It is important to keep the NHSBSA informed of any changes to your contact details as this will also help us to communicate effectively with you on other information provision. If your contact details change, please inform NHSBSA Information Services by emailing us at nhsbsa.help@nhs.net with the following detail:

Subject: **Change of contact details ePACT.net**

| | |
|-------------------------|---------------------|
| Organisation Name _____ | Log in ID _____ |
| Organisation Code _____ | E mail _____ |
| Name _____ | Tel No _____ |
| Job Title _____ | Mobile Number _____ |

If you have access to more than one organisation please list all organisations and ID's.



Medicines Optimisation Dashboard

The latest version of the Medicines Optimisation Dashboard is now available at <https://www.england.nhs.uk/ourwork/pe/mo-dash/>

The dashboard has been relaunched on a new platform and has a different look and feel, implementing learning from feedback and evaluation of previous versions. The new Medicines Optimisation Dashboard is more intuitive and will make it easier for you to develop plans to ensure that all patients achieve the best possible outcomes from their treatment.

If you have any feedback on the MO dashboard please let us know by contacting England.MODashboard@nhs.net

Licensed equivalents now available

Instead of using Metformin 850mg/5ml oral solution and Metformin 1g/5ml oral solution, the following products which are licensed should ideally be considered:

- Metformin 850mg/5ml oral solution sugar free (Colonis Pharma Ltd)
- Metformin 1g/5ml oral solution sugar free (Colonis Pharma Ltd)

The following special order products have all been discontinued:

- Hydromorphone 10mg/1ml solution for injection ampoules (Special Order)
- Hydromorphone 20mg/1ml solution for injection ampoules (Special Order)
- Hydromorphone 50mg/1ml solution for injection ampoules (Special Order)

Instead of using these the following licensed options, available from Napp Pharmaceuticals Ltd, should ideally be considered:

- Palladone 10mg/1ml solution for injection ampoules (Napp Pharmaceuticals Ltd)
- Palladone 20mg/1ml solution for injection ampoules (Napp Pharmaceuticals Ltd)
- Palladone 50mg/1ml solution for injection ampoules (Napp Pharmaceuticals Ltd)



Unidentified non-medical prescriber prescription forms

NHS Prescription Services receives a substantial number of prescriptions from non-medical prescribers. Non-medical prescribers are independent or supplementary prescribers and include optometrists, pharmacists, physiotherapists, podiatrists, radiographers and dieticians. Where these prescribers have not been registered with NHS Prescription Services at the practice they are issuing prescriptions from, a high volume of unidentified NMP prescribing results which impacts on prescribing budgets and any clinical governance arrangements you have that rely on prescribing information provided by us.

To register NMPs at your practice you need to notify your authorised signatory (Primary Care Support England (PCSE), your CCG or an Agency acting on their behalf). They will submit a NMP registration form to the NHSBSA and all registration requests will be added to our database within five working days of receipt. A link to the form is available at <http://www.nhsbsa.nhs.uk/PrescriptionServices/3971.aspx>

From 1 April 2017, if we're unable to identify the NMP from the prescriber details provided because the NMP isn't registered, we will attribute the prescribing to the lead prescriber based on the practice code and address provided.



Help manage prescription workload with eRD

Electronic Repeat Dispensing (eRD) is an integral part of the Electronic Prescription Service (EPS), which offers many extra benefits over paper repeat dispensing and repeat prescribing.

To highlight the benefits and increase understanding and use of eRD, NHS Digital has developed a new toolkit, e-learning package and webinars to promote the use of eRD. These can be found at <https://www.digital.nhs.uk/Electronic-Prescription-Service/Electronic-repeat-dispensing-for-prescribers>

On average, GP practices using EPS send over half of their prescriptions electronically, but electronic repeat dispensing makes up less than 12% of this total. NHS England says that 80% of current repeats could be transferred to electronic repeat dispensing, which could save over 2.7 million GP practice hours.

eRD simplifies the repeat prescribing process and offers a range of benefits, including:

- just one digital signature needed
- patients don't need to contact the surgery to reorder at regular intervals unless their condition changes
- dispensers are mandated to ask patients if they require all items on their prescription before each issue, to avoid medicines wastage
- eRD puts the prescriber in control rather than allowing the patient or dispenser to continue re-ordering unnecessary items - which leads to oversupply and stockpiling.



Centrally procured vaccines

Please remind GP practices that where they have centrally procured vaccines through Public Health England, they must not make a claim to NHS Prescription Services under personal administration arrangements using form FP34D/PD Appendix or FP10.

An FP34D/PD Appendix or FP10 form should only be submitted for payment to cover the dispensing of a vaccine by personal administration where the vaccine has been purchased by the practice.

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Your dedicated helpline
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For further information
please contact the Information
Services
Support Team:

.....
0191 2035050
.....

or email:

nhsbsa.help@nhs.net