

Not sure if you're entitled to free dental treatment?



Michael isn't sure if he's entitled to free treatment, but he decides to declare that he is.



What's the worst that can happen?



Michael's declaration is checked and it's found that he isn't entitled.

He has to pay a penalty charge of **£100** as well as the original treatment charge.



Emma isn't sure if she's entitled to free treatment.

She decides to pay for her treatment and asks her dental practice for an HC5 refund form.



She visits www.nhsbsa.nhs.uk/AskUs and finds out that she is entitled.



She completes the refund claim form, attaches her receipt and sends it to the address on the form. She'll get her money back.



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