

# Not sure if you're entitled to free prescriptions?



Andrew isn't sure if he's entitled to free prescriptions, but he decides to declare that he is.



What's the worst that can happen?

Andrew's declaration is checked and it's found that he isn't entitled.

He receives a penalty charge of

**£100**

as well as the cost of the original prescription.



Shanaya isn't sure if she's entitled to free prescriptions.

She decides to pay for her prescription and asks her pharmacist for an NHS receipt.

She visits [www.nhsbsa.nhs.uk/AskUs](http://www.nhsbsa.nhs.uk/AskUs) and finds out that she is entitled.

She takes her NHS receipt back to the pharmacy and is able to claim a refund.