NHS Dictionary of Medicines and Devices
Issue Notification Form
This form should be used to provide comments and raise concerns about specific aspects of the NHS dictionary of medicines and devices (dm+d). For example:

- Editorial policy
- Data model
- Technical specification
- Use cases and scope of dm+d

The completed form should be sent by email to nhsbsa.dmdenquiries@nhs.net. Supporting information may also be sent with the form. The issue will be logged and an initial internal evaluation carried out. The dm+d team will contact the issue raiser within 10 working days of receipt of the form to confirm receipt and to explain what happens next to resolve the issue.

For general enquiries (e.g. can't find a code, would like a product adding to dm+d, basic questions on dm+d) please email the dm+d team direct without using this form (nhsbsa.dmdenquiries@nhs.net) or call 0300 330 1349 or 0191 279 0568

**Issue Being Reported**

Please provide a full description of the issue.

Please summarise the impact of the issue on users of dm+d
Please categorise the severity of the issue by ticking the appropriate box:

- Minor □
- Significant □
- Critical □

If the issue is related to a specific patient safety incident, this should also be reported to Patient Safety at NHS England. Please confirm whether or not the issue includes a patient safety incident:

- Yes □
- No □

and if so, that it has been reported:

- Yes □
- No □

**Issue Raiser**

The dm+d team requires contact details to communicate with the issue raiser. It will also assist the team to know how the issue raiser uses dm+d.

Contact Name:

Contact’s Organisation (if applicable):

Post code of organisation (if applicable):

Email address:

Telephone number:

Organisation type (for example NHS commissioning organisation, NHS service provider, IT system supplier, decision support vendor):

Current user of dm+d:

- Yes □
- No □

How the issue raiser uses dm+d:

For use by dm+d team

Date issue form received:

Date issue logged:

Issue number assigned on log:

Name of person logging issue: