

NHS Customer Board for Procurement and Supply National Customer Board Meeting 4th July 2017

Category	Key updates
Strategic issues	 NCP - there is due to be £18m savings this financial year. The first two products have been launched, delivering a 20% saving. Phase two will be launched in October 2017 There are currently 23 trusts who have not submitted PTP's, the Chair asked for local boards to support those trusts in providing them An update on PPIB was given, acknowledgement was given that the Customer Board has a role to play in ensuring quality data is submitted Update on the FOM and the ICC was given by the DH CCS agreed to attend relevant meetings to provide clarity around the transition of service for Tower 9 A workforce update was given by CCS, further work will be done to scope the requirement of input from customers Agreement was made to develop a standard set of metrics across the four local boards to be reviewed at each National board Update was given on the Supplier Board A request was made for trusts to get involved as much as possible with initiatives at what is challenging time and that the Customer Board will continue to support
Meeting the financial challenge	 With regards to NHS Supply Chain overall savings are tracking well with £232m delivered at the end of June 2017 against the £300m target. Consumables are tracking a little behind but Capital is well ahead of plan with savings currently standing at £135m against the £158m target Focus needs to remain on savings to ensure delivery of the financial challenge
Developing the procurement function	 With regards to PSDNs the structures nationally are becoming more established, however there is a capacity issue for peer review and assessment in some areas. Funding initially came from DH to set up the networks with the challenge for each of the regions to set up their own structure from 17/18 onwards. Some regions have set up a small levy on each trust like the FSDN but it doesn't work for all regions. All local chairs to review progress in their area On-going work needs to be done to support the development of the procurement function
Meeting the quality challenge	The CET will have a core team funded by the DH with additional resource funded by the NHSBSA, a request has been made to recruit a further 21 members to the team, the team should be in place by October 2017
Development topics	Utilise and build on the data coming out of NHSI
Communications	Nick Gerrard, Director of Finance at East Kent Hospitals University NHS Trust has been appointed as Chair of the Southern Customer Board