NHS Clinical Evaluation Team Clinical Pathway

Scope and Definition

Scope:

Every Day Healthcare consumables.

Products found in the majority of wards, clinics, health centres, treatment rooms and district nurses' bags. Products generally used across a multitude of healthcare settings.

Objective:

To support efforts to deliver to the NHS high quality everyday Healthcare products, through an independent pathway undertaken for the NHS, by the NHS.

To make it as easy as possible for NHS staff to pick the right product for safe, effective patient care.

Direction from:

- Clinical Evaluation Team
- Clinical Reference Board NHSBSA
- NHS national bodies
- NHS organisations
- NHS Customer Boards

Considerations:

- Everyday healthcare consumable product
- Standardisation
- Technological innovations
- Resilience and sustainability concerns.
- Clinical best practice

Additional clinical products may be evaluated by the team, which are used in high volume and have significant patient impact although not found in the majority of clinical environments. These activities will only be undertaken if agreed by the Clinical Reference Board.

Clinical Evaluation Guidance on timelines:

It is anticipated that clinical specialists may be able to undertake two projects at the same time. The time frame for stages 1-4 will remain the same but additional time will be needed in Stage 5 especially if both projects reach this stage at the same time.

Stage 1

Product range assessment

Step 1: **Decision making**

Clinical priority Patient impact Recommendation from stakeholder group Usage – volume Market change imminent

Step 2: Risk register

Step 3: Assign product type

Type A: Product groups, where the choice of the product used has a limited impact on patient experience and outcome Type B: Product groups where there is a requirement for generalist and specialist clinical alignment for product choice, but where there is a low level of patient

Type C: Product groups where the choice of product is co-owned by generalist and specialist clinicians. There is a high level of patient advocacy required, which needs to be reflected in a clinician's provision of care



Stage 2

Intelligence gathering

Step 1:

Research and intelligence

National provider framework line list, specifications, timelines, nonfinancial criteria, Supplier contact details

Academic research

ISO standards or equivalent

Seek and log lab test reports and COSHH and other relevant data

Step 2:

Create Sample Request: consider products to be ordered from the national provider

Step 3:

Supplier engagement: call-to-action letter & meetings if appropriate

Stage 3

Stakeholder engagement

Step 1: Stakeholder map

Step 2: **Communications plan**

Iterative clinical engagement to define clinical product criteria

Step 3: Clinical criteria consideration and development

Step 4: Iterative clinical engagement for criteria investigation

National clinical engagement, capturing practicing NHS clinicians opinion, targeted events with specialist networks plus 1-2-1 engagement as required

Step 5: Collation of national clinical opinion

Stage 4

Clinical criteria

Step 1: Review and analyse national **opinion,** observing for common

trends and if required further opinion/clarification

Step 2: **Determine and assign evaluation** mode(s):

Simulated clinical use Actual In-situ clinical use Laboratory test

Step 3: **Determine evaluation**

methodology(s) for each clinical criteria

Step 4: Seek validation for criteria and evaluation methods (Upload to work space)

Step 5 Define and appoint quorate evaluation group.

Evaluators + CSL as coordinator + Quorate = product appropriate # of specialist disciplines

Step 6: **Publish clinical criteria**

Stage 5

Product evaluation and clinical review report

Product evaluation

Step 1:

Sample preparation.

Step 2:

Evaluation activity and events

Products scored for performance against each criteria

Step 3:

Clinical product assessment result matrix complete

Product scores consolidated and summed to provide mean of all evaluators

Step 4:

CET moderation committee

Step 5:

Supplier review

Pass clinical product assessment results matrix to suppliers for comment on factual outputs: Minimum 72 hours

Step 6: Clinical review report

Produce draft report: including validated clinical criteria review and product assessment results matrices

Stage gate governance

Peer review CRB approval Peer review

Peer review Critical Friends validation CRB review

Peer review & critique Critical Friends validation CET collective decision Critical Friends validation CRB approval

Stage gate interdependencies (timelines predicated on SLAs achieved from all interdependents)

NHS SC, Clinical Reference Board, NHSBSA, NHS National bodies, NHS organisations, NHS customer boards

NHSBSA NHS SC Suppliers Technical team

NHS organisations Nominated clinicians

Nominated clinicians Trusts Technical team / organisations Nominated clinicians **Product suppliers** NHSBSA (incl Comms team) + NHS SC

Launch

Output:

Clinical Review reports to include: Product assessment results matrix Products scored, but not recommended Specialist use functions high-lighted Future recommendations where appropriate

NHS Clinical Evaluation Team

by the NHS, for the NHS

We expect that, once created, these reports will be used in a number of contexts:

- By Product Users: As an aid to selecting the most appropriate product for high quality patient outcomes, to help inform product selection decisions, including understanding which products are, and are not, comparable
- By Product Suppliers: As market intelligence, which informs them about the NHS Clinical requirements, to help understand how the NHS considers and evaluates their products based upon user requirements, how their products compare to the competition and encourage innovation and improvement;
- **By Product Purchasers:** Helping to inform economic purchasing decisions based upon user requirements, To ensure they are buying the right quality products more effectively

Approval:

Clinical Reference Board

Publication:

Upload to National CET Website www.nhsbsa.nhs.uk/cet

Action:

Inform NHS

Handover to NHSBSA for range hierarchy and national catalogue search criteria

