

«AddressBlock»

NHS Prescription Services
 Bridge House
 152 Pilgrim Street
 Newcastle upon Tyne
 NE1 6SN

Tel: 0300 330 1295

Email: nhsbsa.pharmacysupport@nhs.net

Ref: «FCODE»

Date : xx/xx/xxxx

Dear Contractor,

Subject: Quality Payments Scheme - Action Required

Following the validation process of the gateway criteria for your April 2017 Quality Payments Scheme (QPS) declaration we have been unable to confirm you have met the following gateway criteria, which needed to be met on the day of the review (28th April 2017):

Gateway Criteria	Validation Outcome
On the day of the review, the contractor must be offering Medicines Use Reviews (MURs) or the New Medicine Service (NMS); or must be registered for the NHS Urgent Medicine Supply Advanced Service (NUMSAS) Pilot	NHSBSA has no payment records to demonstrate that MURs or NMS were offered by your pharmacy during the period May 2016 – April 2017 and no record that your pharmacy registered on the NHSBSA website to provide NUMSAS by the April review date. In addition, there is no record on your NHS Choices profile that MUR or NMS are offered at your pharmacy.
On the day of the review, the NHS Choices entry for the pharmacy must be up to date	NHS Digital has not been able to provide any record that the three sections of your pharmacy's NHS Choices profile have been edited/verified during the specified period. OR [For DSPs] NHS Digital has no record that you provided the NHS Choices service desk with the required information during the specified period.
On the day of the review, pharmacy staff at the pharmacy must be able to send and receive NHSmail (Note: For the April Review, evidence of application for an NHSmail account by	Your declaration did not include an NHSmail address that was in use on the review date and NHS Digital has not been able to provide any record of an application for a NHSmail account by 1 st February 2017.

1 st February 2017 will be acceptable).	
On the day of the review, the pharmacy contractor must be able to demonstrate ongoing use of the Electronic Prescription Service (EPS) at the pharmacy premises	<p>NHS Digital has not been able to provide a record that your pharmacy is EPS Release 2 enabled or a record of any nomination of patients within the six months prior to the review date.</p> <p>NHSBSA has not been able to provide any record that your pharmacy has dispensed an EPS prescription in the last 12-month period.</p>

Action required

To ensure we have all the information necessary to validate your QPS declaration for the gateway criteria could you please provide information in respect of the above criteria to demonstrate how these criteria were met for the April 2017 QPS declaration. Information should be provided to nhsbsa.pharmacysupport@nhs.net **by 8th October 2017**.

Details of the gateway criteria are set out in the Pharmacy Quality Payments Gateway Criteria Guidance and the Pharmacy Quality Payments Quality Criteria Guidance available at

<https://www.england.nhs.uk/commissioning/primary-care/pharmacy/framework-1618/pqp/>

If you are unsure what supporting information to provide please let us know and we will be happy to assist. Contact details are below.

If you are not able to provide suitable information, the NHSBSA will not be able to confirm to NHS England that your pharmacy has met the gateway criteria. In such cases where contractors are found to have made a declaration without supporting evidence, NHS England will take follow up action which could include reclaiming payments.

Section 4.1 of the Pharmacy Quality Payments - Quality Criteria Guidance (<https://www.england.nhs.uk/wp-content/uploads/2017/02/quality-payments-quality-criteria-guidance-1.pdf>) states: *“Contractors who appear not to have met the criteria in relation to their declarations may be required to provide further evidence to NHS England local teams or to the NHS BSA as requested for post payment verification. If a contractor fails to meet the gateway criteria they are not eligible for any quality payments for that review period despite meeting any quality criteria.”*

Following the review of your submitted evidence, we will provide you with a summary of our findings, by email. This will also be shared with NHS England and should be returned to you within 10 working days of the NHSBSA receiving the evidence. If the NHSBSA require more information either from yourself or from a third party to complete the review you will be advised accordingly.

If you have any questions about this work, please contact us by telephone on 0300 330 1295 or by email at nhsbsa.pharmacysupport@nhs.net

Your co-operation with this exercise is very much appreciated. Thank you.

Yours sincerely,

Graham Mitchell
Service Development Lead
NHS Prescription Services