

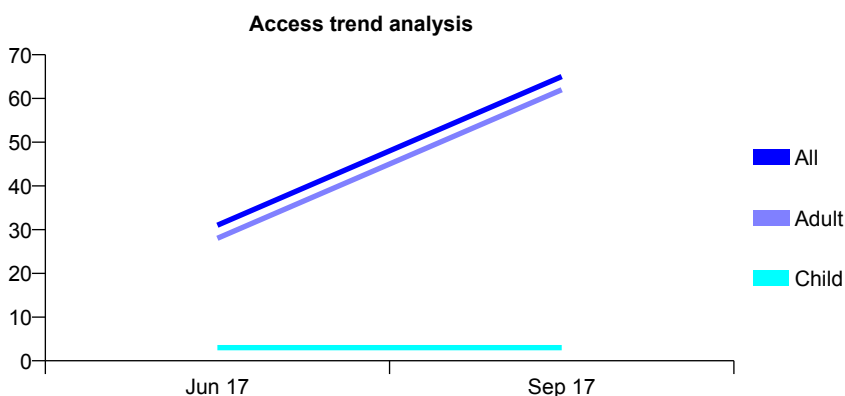
## 7A1 - Vital Signs At a Glance Contract Report for 100365/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Dr M Ramzan  |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2017   |
| Contract end date    | 30/09/2017   |

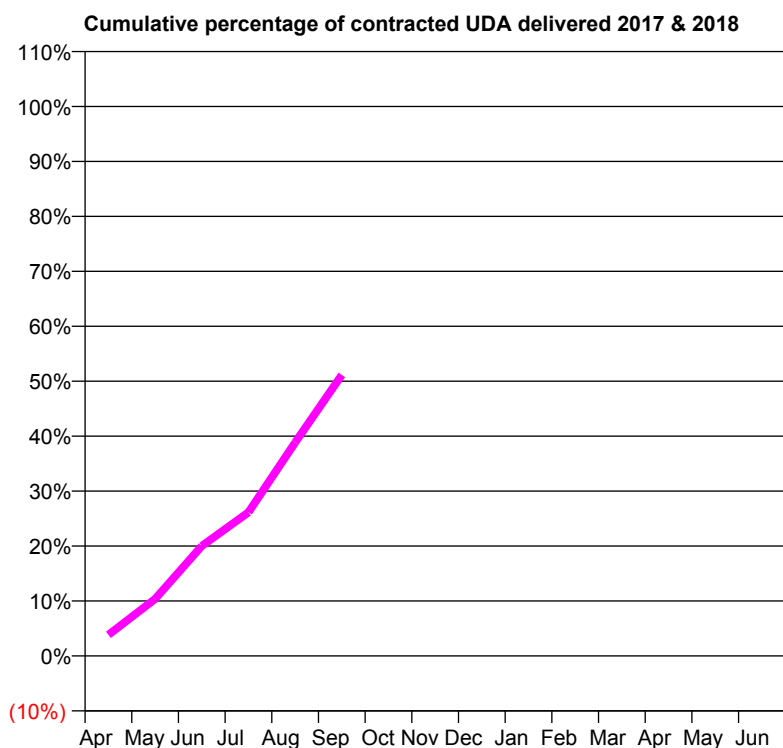
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 312        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,078.68 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 31    | ↑                             |
| Quarter ending September 2017        | 65    | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 12   |
| May       | 0                                 | 32   |
| June      | 0                                 | 62   |
| July      | 0                                 | 82   |
| August    | 0                                 | 121  |
| September | 0                                 | 160  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 0                                 |      |
| April     | 0                                 |      |
| May       | 0                                 |      |
| June      | 0                                 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 129         | 4.7%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 4           | 0.0%     | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 129         | 0.0%     | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 133      | 133         | 100.0%   | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 133         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 133         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

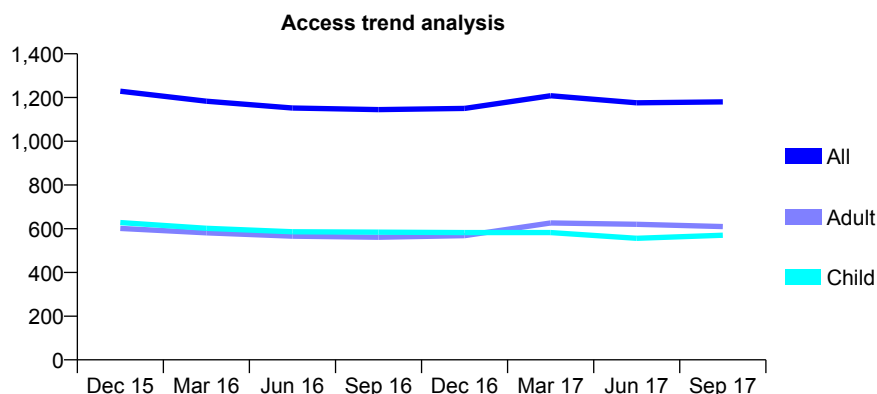
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0086 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

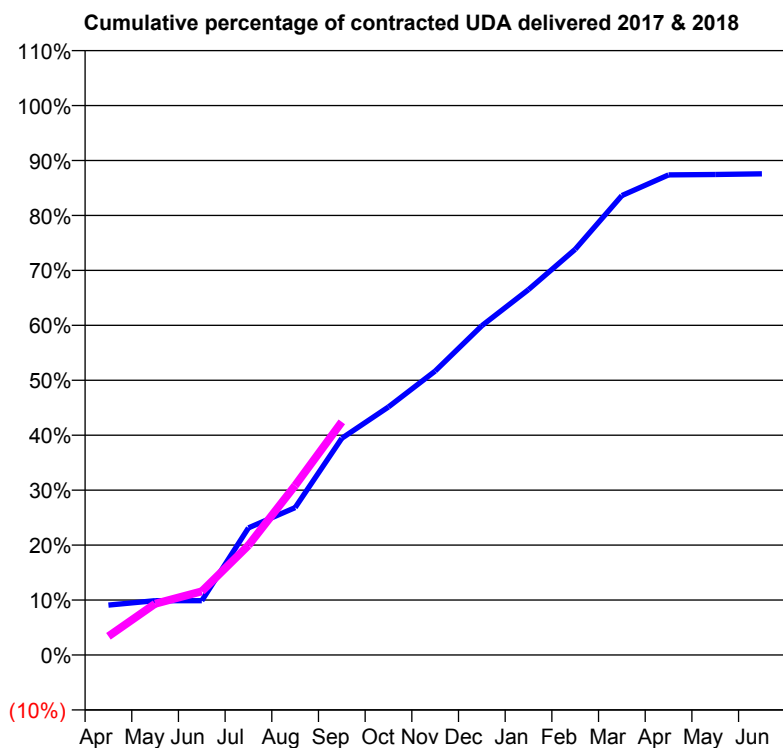
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,205.41 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,145       |                               |
| Quarter ending December 2016         | 1,150       | →                             |
| Quarter ending March 2017            | 1,208       | ↑                             |
| Quarter ending June 2017             | 1,176       | ↓                             |
| Quarter ending September 2017        | 1,180       | →                             |
| <b>Variance since September 2016</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 318                               | 102   |
| May       | 346                               | 280   |
| June      | 346                               | 347   |
| July      | 810                               | 599   |
| August    | 939                               | 926   |
| September | 1,380                             | 1,273 |
| October   | 1,581                             |       |
| November  | 1,808                             |       |
| December  | 2,098                             |       |
| January   | 2,328                             |       |
| February  | 2,584                             |       |
| March     | 2,926                             |       |
| April     | 3,058                             |       |
| May       | 3,061                             |       |
| June      | 3,065                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 471         | 6.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 397         | 14.1%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 332      | 471         | 70.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 244      | 397         | 61.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 34       | 802         | 4.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 802         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 802         | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

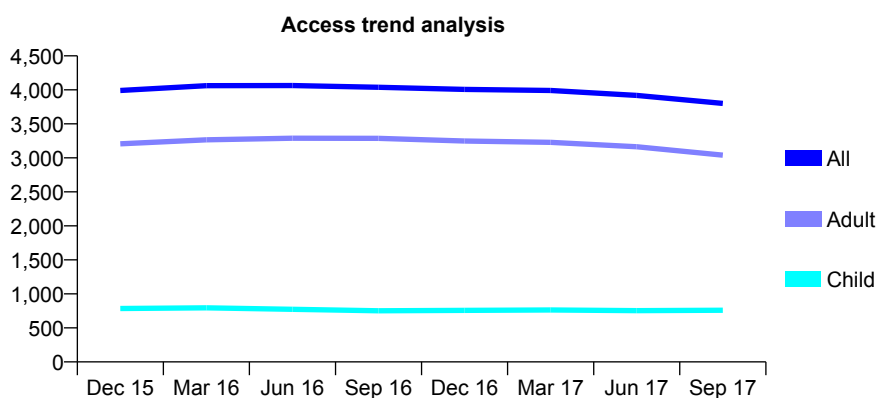
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0116 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

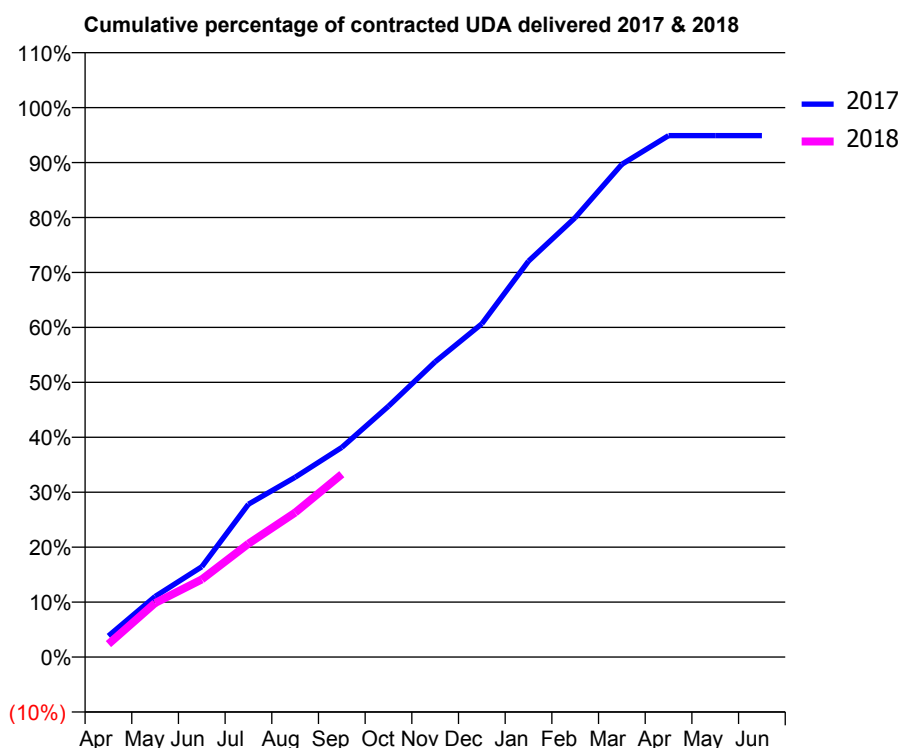
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £358,336.80 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,039         |                               |
| Quarter ending December 2016         | 4,006         | →                             |
| Quarter ending March 2017            | 3,992         | →                             |
| Quarter ending June 2017             | 3,918         | ↓                             |
| Quarter ending September 2017        | 3,800         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 540                               | 354   |
| May       | 1,545                             | 1,476 |
| June      | 2,301                             | 2,121 |
| July      | 3,895                             | 3,097 |
| August    | 4,580                             | 3,946 |
| September | 5,343                             | 4,991 |
| October   | 6,393                             |       |
| November  | 7,523                             |       |
| December  | 8,491                             |       |
| January   | 10,089                            |       |
| February  | 11,195                            |       |
| March     | 12,555                            |       |
| April     | 13,284                            |       |
| May       | 13,287                            |       |
| June      | 13,286                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 491         | 6.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 364      | 2,079       | 17.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 262      | 491         | 53.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,168    | 2,079       | 56.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 199      | 2,270       | 8.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 2,270       | 1.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 33       | 2,270       | 1.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

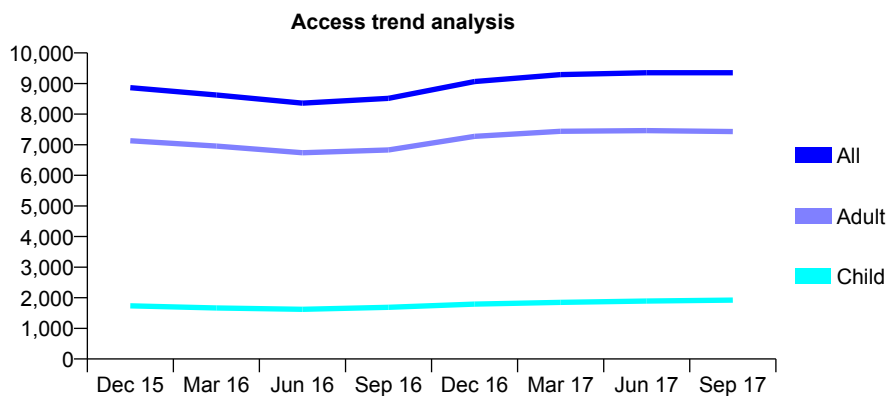
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0133 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 33,740      |
| Carry forward general activity (UDA)        | 449         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £785,619.39 |

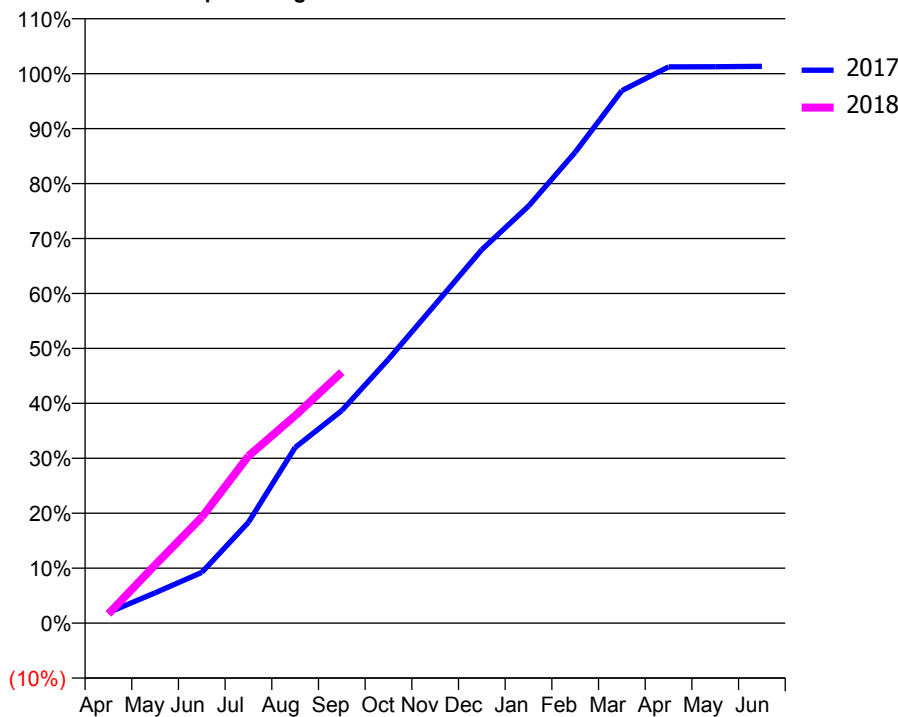
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,518       |                               |
| Quarter ending December 2016         | 9,067       | ↑                             |
| Quarter ending March 2017            | 9,290       | ↑                             |
| Quarter ending June 2017             | 9,353       | →                             |
| Quarter ending September 2017        | 9,353       | →                             |
| <b>Variance since September 2016</b> | <b>9.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 652                               | 567    |
| May       | 1,862                             | 3,572  |
| June      | 3,114                             | 6,503  |
| July      | 6,197                             | 10,265 |
| August    | 10,791                            | 12,734 |
| September | 13,052                            | 15,417 |
| October   | 16,205                            |        |
| November  | 19,561                            |        |
| December  | 22,941                            |        |
| January   | 25,609                            |        |
| February  | 28,918                            |        |
| March     | 32,701                            |        |
| April     | 34,158                            |        |
| May       | 34,166                            |        |
| June      | 34,189                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,338       | 5.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 681      | 5,457       | 12.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 739      | 1,338       | 55.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,204    | 5,457       | 58.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 293      | 6,275       | 4.7%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 6,275       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 125      | 6,275       | 2.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 38       | 42          | 90.5%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 35       | 42          | 83.3%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



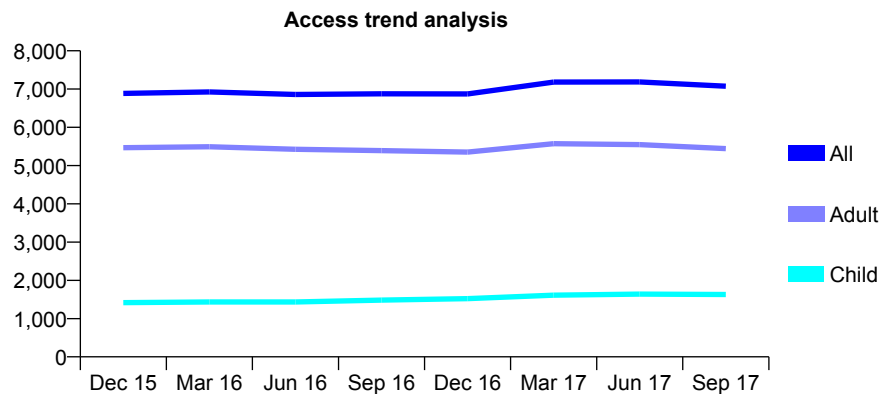
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0144 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

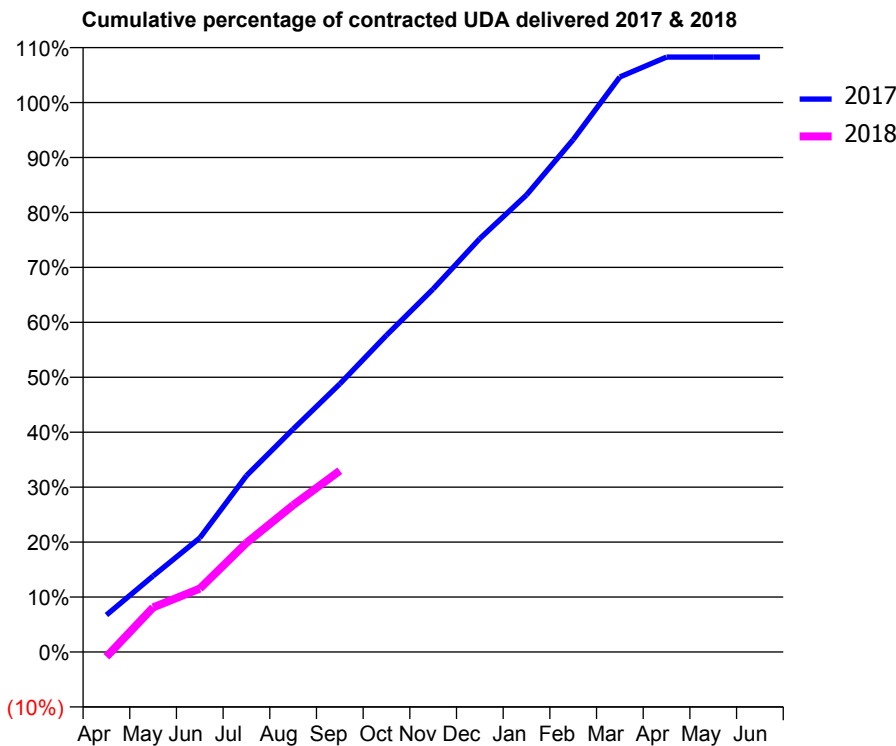
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,126      |
| Carry forward general activity (UDA)        | 1,156       |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £563,639.18 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,875       |                               |
| Quarter ending December 2016         | 6,872       | →                             |
| Quarter ending March 2017            | 7,183       | ↑                             |
| Quarter ending June 2017             | 7,187       | →                             |
| Quarter ending September 2017        | 7,073       | ↓                             |
| <b>Variance since September 2016</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,559                             | -215  |
| May       | 3,201                             | 1,961 |
| June      | 4,801                             | 2,787 |
| July      | 7,421                             | 4,792 |
| August    | 9,377                             | 6,451 |
| September | 11,281                            | 7,961 |
| October   | 13,325                            |       |
| November  | 15,271                            |       |
| December  | 17,395                            |       |
| January   | 19,227                            |       |
| February  | 21,557                            |       |
| March     | 24,194                            |       |
| April     | 25,030                            |       |
| May       | 25,028                            |       |
| June      | 25,028                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,052       | 8.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 651      | 3,869       | 16.8%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 562      | 1,052       | 53.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,372    | 3,869       | 61.3%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 368      | 4,583       | 8.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 4,583       | 1.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 64       | 4,583       | 1.4%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 26       | 28          | 92.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 28          | 96.4%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

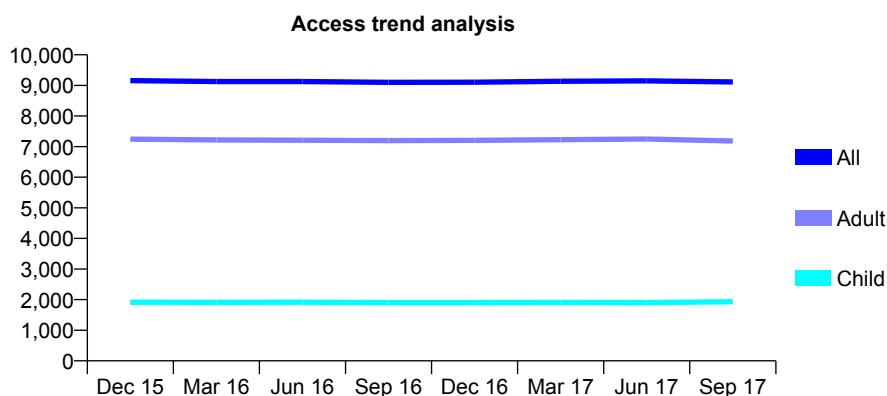
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0152 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

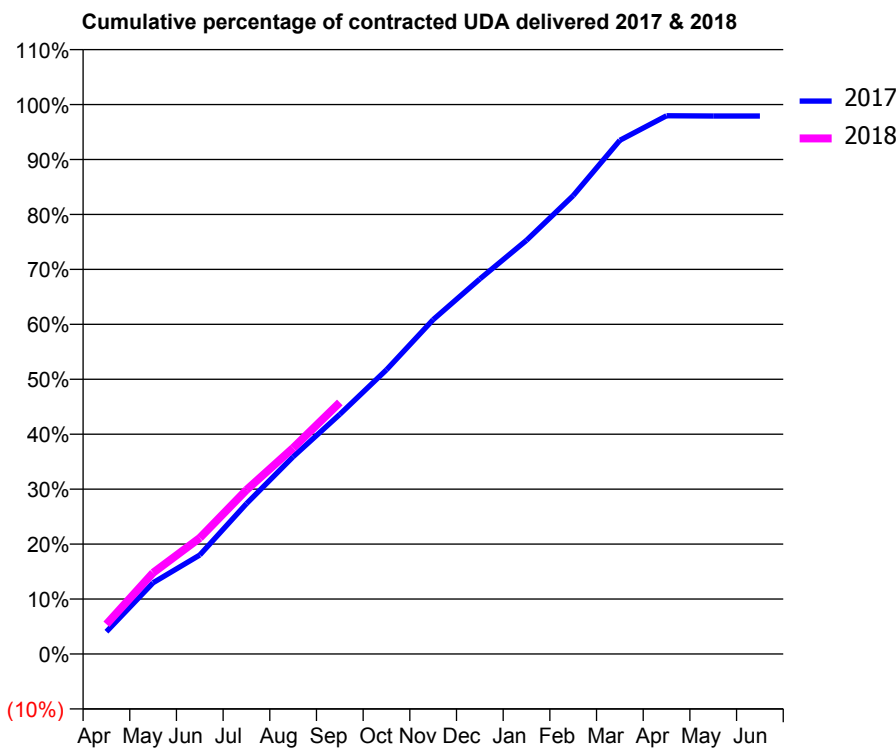
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,000      |
| Carry forward general activity (UDA)        | -527        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £582,245.56 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,101       |                               |
| Quarter ending December 2016         | 9,104       | →                             |
| Quarter ending March 2017            | 9,133       | →                             |
| Quarter ending June 2017             | 9,150       | →                             |
| Quarter ending September 2017        | 9,112       | →                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,017                             | 1,355  |
| May       | 3,240                             | 3,698  |
| June      | 4,503                             | 5,283  |
| July      | 6,843                             | 7,467  |
| August    | 8,977                             | 9,377  |
| September | 10,906                            | 11,443 |
| October   | 12,933                            |        |
| November  | 15,210                            |        |
| December  | 17,062                            |        |
| January   | 18,823                            |        |
| February  | 20,856                            |        |
| March     | 23,373                            |        |
| April     | 24,485                            |        |
| May       | 24,473                            |        |
| June      | 24,473                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,453       | 6.5%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 703      | 5,026       | 14.0%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 820      | 1,453       | 56.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,342    | 5,026       | 46.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 438      | 5,946       | 7.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 5,946       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 88       | 5,946       | 1.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 34       | 38          | 89.5%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 33       | 38          | 86.8%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

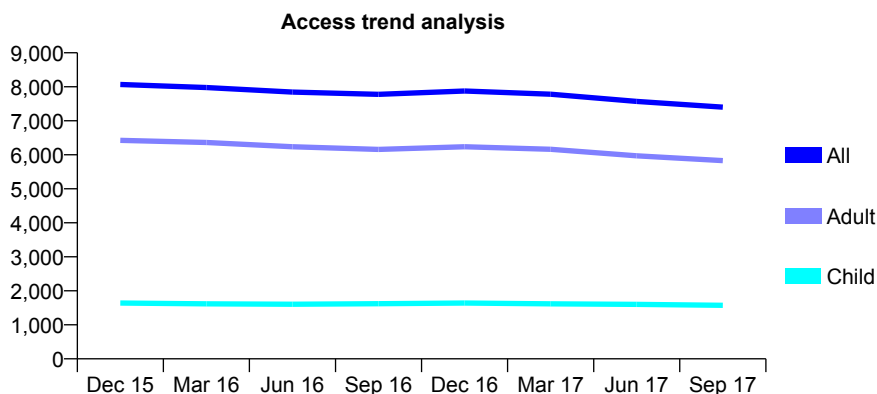
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0153 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

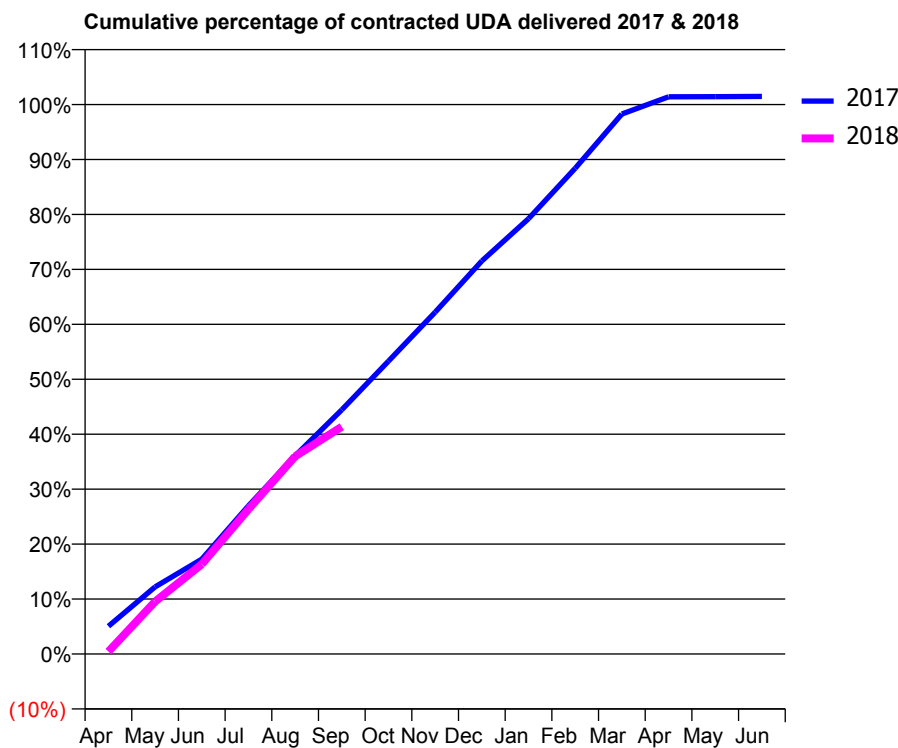
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,508      |
| Carry forward general activity (UDA)        | 390         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £642,528.15 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,780         |                               |
| Quarter ending December 2016         | 7,877         | →                             |
| Quarter ending March 2017            | 7,783         | ↓                             |
| Quarter ending June 2017             | 7,571         | ↓                             |
| Quarter ending September 2017        | 7,403         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.8%)</b> | ↓                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,339                             | 121    |
| May       | 3,236                             | 2,625  |
| June      | 4,573                             | 4,498  |
| July      | 7,147                             | 7,244  |
| August    | 9,557                             | 9,898  |
| September | 11,780                            | 11,378 |
| October   | 14,122                            |        |
| November  | 16,488                            |        |
| December  | 18,954                            |        |
| January   | 20,992                            |        |
| February  | 23,421                            |        |
| March     | 26,041                            |        |
| April     | 26,869                            |        |
| May       | 26,878                            |        |
| June      | 26,890                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,049       | 6.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 629      | 4,277       | 14.7%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 633      | 1,049       | 60.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,702    | 4,277       | 63.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 358      | 4,959       | 7.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 4,959       | 2.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 57       | 4,959       | 1.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 19       | 21          | 90.5%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 21          | 81.0%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

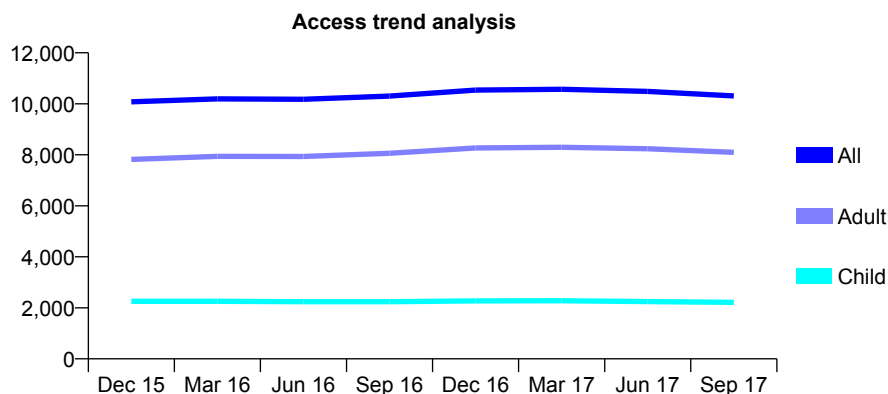
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0154 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 35,277      |
| Carry forward general activity (UDA)        | 1,004       |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £821,419.31 |

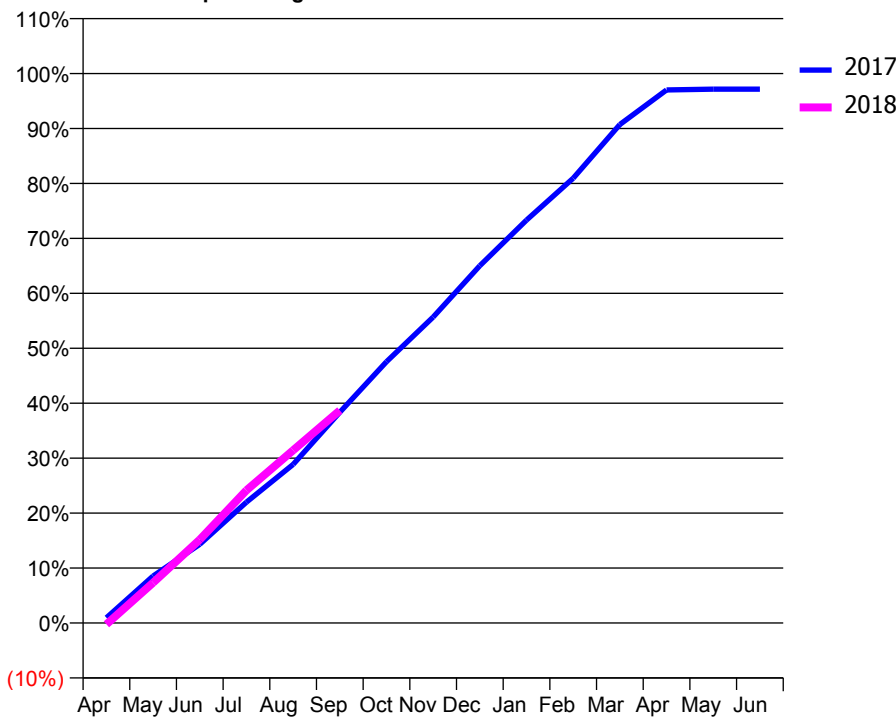
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,301      |                               |
| Quarter ending December 2016         | 10,540      | ↑                             |
| Quarter ending March 2017            | 10,571      | →                             |
| Quarter ending June 2017             | 10,484      | →                             |
| Quarter ending September 2017        | 10,309      | ↓                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 342                               | -87    |
| May       | 3,019                             | 2,587  |
| June      | 5,051                             | 5,356  |
| July      | 7,759                             | 8,521  |
| August    | 10,183                            | 11,094 |
| September | 13,534                            | 13,648 |
| October   | 16,772                            |        |
| November  | 19,643                            |        |
| December  | 22,940                            |        |
| January   | 25,870                            |        |
| February  | 28,552                            |        |
| March     | 32,001                            |        |
| April     | 34,219                            |        |
| May       | 34,270                            |        |
| June      | 34,273                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,562       | 7.7%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,190    | 6,410       | 18.6%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,004    | 1,562       | 64.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,913    | 6,410       | 61.0%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 776      | 7,054       | 11.0%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 7,054       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 133      | 7,054       | 1.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 39       | 43          | 90.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 34       | 43          | 79.1%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

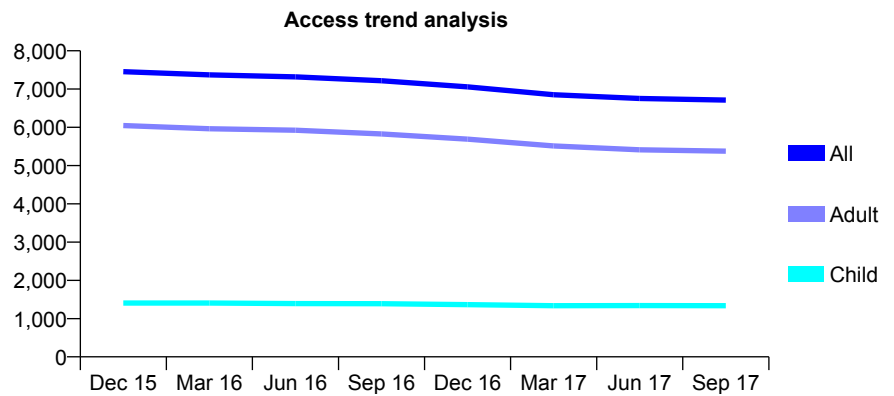
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0156 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

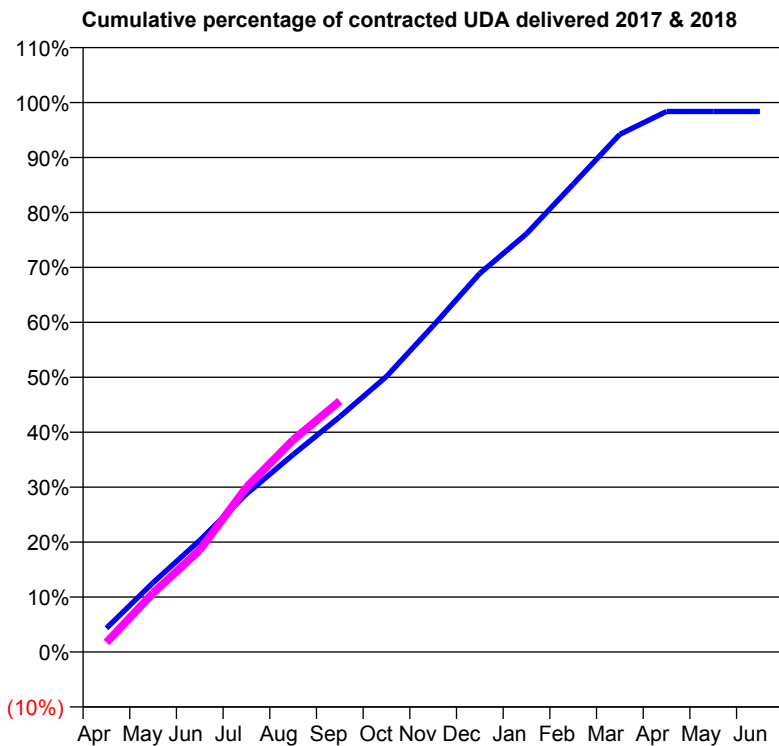
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,000      |
| Carry forward general activity (UDA)        | 407         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £597,228.00 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,216         |                               |
| Quarter ending December 2016         | 7,058         | ↓                             |
| Quarter ending March 2017            | 6,850         | ↓                             |
| Quarter ending June 2017             | 6,753         | ↓                             |
| Quarter ending September 2017        | 6,713         | →                             |
| <b>Variance since September 2016</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,083                             | 436    |
| May       | 3,159                             | 2,683  |
| June      | 5,082                             | 4,643  |
| July      | 7,191                             | 7,496  |
| August    | 8,981                             | 9,646  |
| September | 10,703                            | 11,421 |
| October   | 12,539                            |        |
| November  | 14,842                            |        |
| December  | 17,224                            |        |
| January   | 19,027                            |        |
| February  | 21,288                            |        |
| March     | 23,555                            |        |
| April     | 24,593                            |        |
| May       | 24,593                            |        |
| June      | 24,593                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,136       | 6.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 983      | 5,195       | 18.9%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 766      | 1,136       | 67.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,470    | 5,195       | 66.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 531      | 6,040       | 8.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 6,040       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 88       | 6,040       | 1.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 32       | 33          | 97.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 30       | 33          | 90.9%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

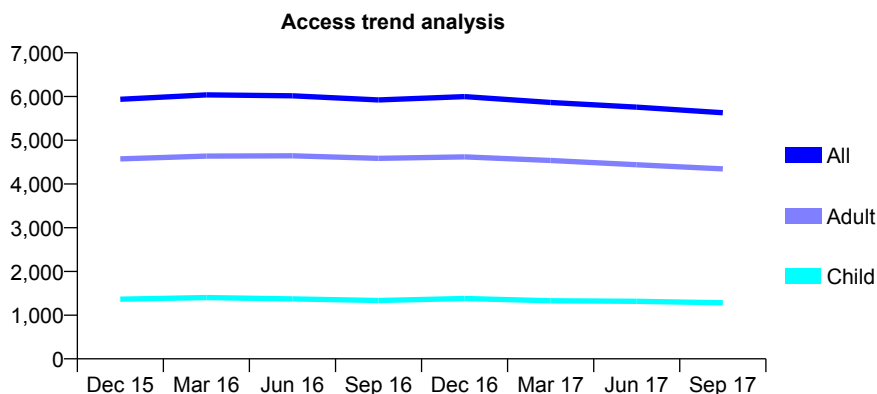
## 7A1 - Vital Signs At a Glance Contract Report for 101281/0157 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/05/2006            |
| Contract end date    |                       |

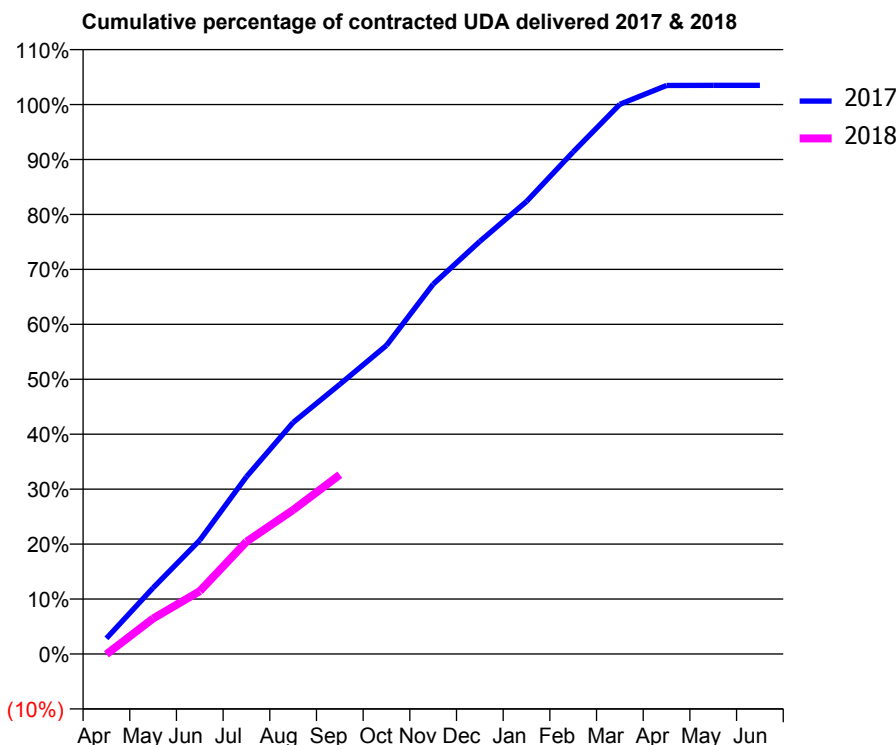
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 662         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £477,782.40 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,921         |                               |
| Quarter ending December 2016         | 5,998         | →                             |
| Quarter ending March 2017            | 5,865         | ↓                             |
| Quarter ending June 2017             | 5,756         | ↓                             |
| Quarter ending September 2017        | 5,628         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 540                               | -11   |
| May       | 2,288                             | 1,291 |
| June      | 3,934                             | 2,287 |
| July      | 6,131                             | 4,090 |
| August    | 8,004                             | 5,244 |
| September | 9,323                             | 6,527 |
| October   | 10,671                            |       |
| November  | 12,790                            |       |
| December  | 14,267                            |       |
| January   | 15,646                            |       |
| February  | 17,361                            |       |
| March     | 19,010                            |       |
| April     | 19,657                            |       |
| May       | 19,662                            |       |
| June      | 19,662                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 838         | 5.7%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 358      | 2,522       | 14.2%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 483      | 838         | 57.6%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,141    | 2,522       | 45.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 86       | 3,095       | 2.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,095       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 101      | 3,095       | 3.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 21          | 85.7%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

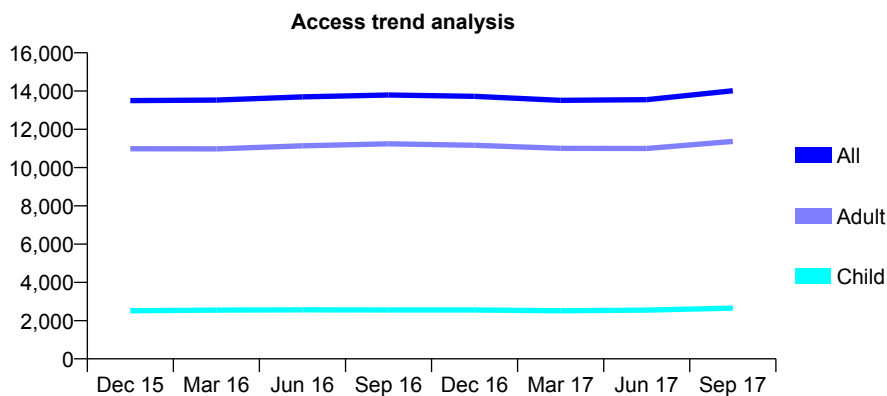
## 7A1 - Vital Signs At a Glance Contract Report for 101338/0037 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

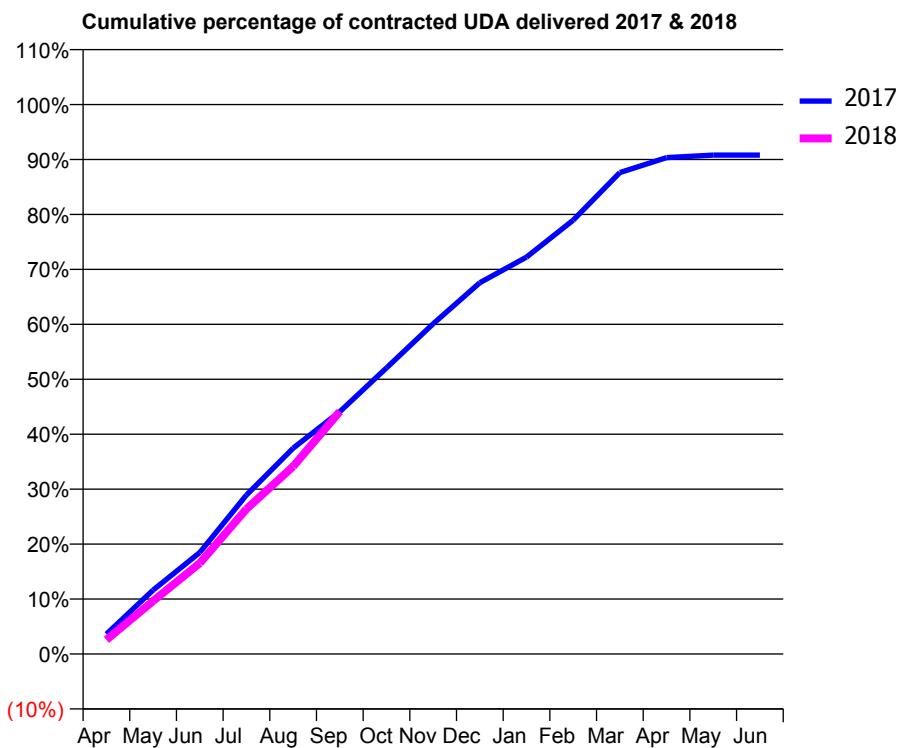
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 48,695        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,343,050.55 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,792      |                               |
| Quarter ending December 2016         | 13,725      | →                             |
| Quarter ending March 2017            | 13,517      | ↓                             |
| Quarter ending June 2017             | 13,549      | →                             |
| Quarter ending September 2017        | 14,018      | ↑                             |
| <b>Variance since September 2016</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,786                             | 1,257  |
| May       | 5,747                             | 4,697  |
| June      | 9,121                             | 8,051  |
| July      | 14,280                            | 12,855 |
| August    | 18,493                            | 16,618 |
| September | 21,766                            | 21,483 |
| October   | 25,703                            |        |
| November  | 29,662                            |        |
| December  | 33,355                            |        |
| January   | 35,659                            |        |
| February  | 38,976                            |        |
| March     | 43,246                            |        |
| April     | 44,595                            |        |
| May       | 44,813                            |        |
| June      | 44,816                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 1,807       | 2.5%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 686      | 8,142       | 8.4%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 958      | 1,807       | 53.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,783    | 8,142       | 58.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 360      | 9,347       | 3.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 9,347       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 48       | 9,347       | 0.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 78       | 85          | 91.8%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 76       | 85          | 89.4%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



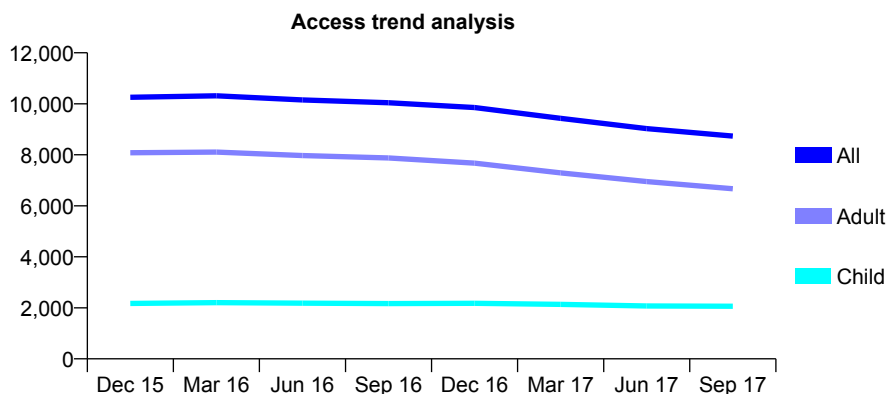
## 7A1 - Vital Signs At a Glance Contract Report for 101338/0041 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

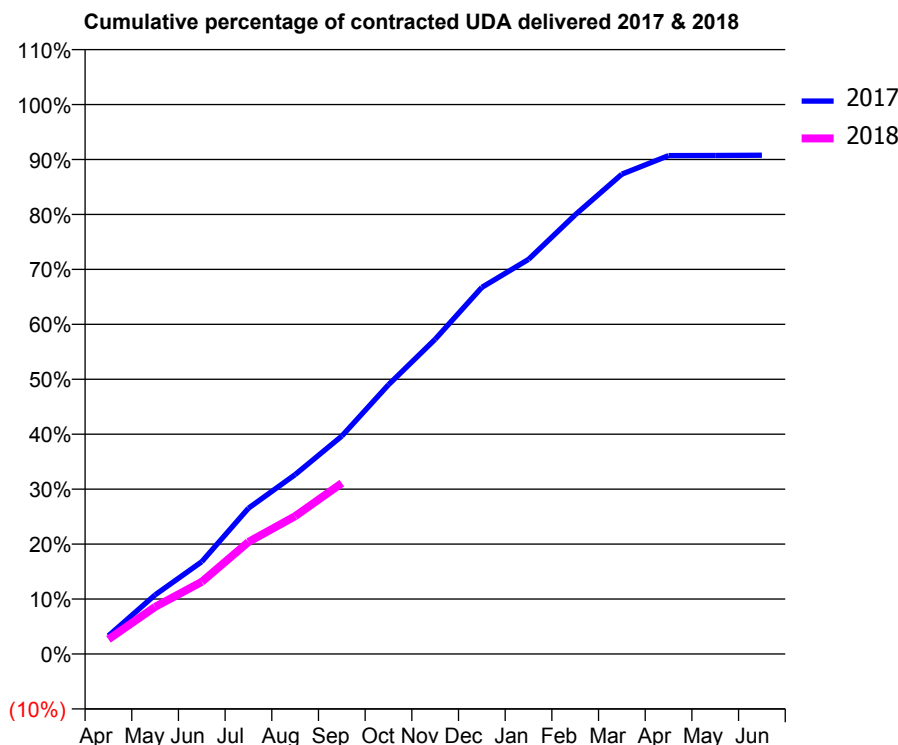
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £742,056.11 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 10,043         |                               |
| Quarter ending December 2016         | 9,851          | ↓                             |
| Quarter ending March 2017            | 9,428          | ↓                             |
| Quarter ending June 2017             | 9,029          | ↓                             |
| Quarter ending September 2017        | 8,733          | ↓                             |
| <b>Variance since September 2016</b> | <b>(13.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 983                               | 835   |
| May       | 3,188                             | 2,660 |
| June      | 4,975                             | 4,074 |
| July      | 7,858                             | 6,325 |
| August    | 9,665                             | 7,776 |
| September | 11,743                            | 9,642 |
| October   | 14,505                            |       |
| November  | 16,959                            |       |
| December  | 19,747                            |       |
| January   | 21,259                            |       |
| February  | 23,657                            |       |
| March     | 25,850                            |       |
| April     | 26,850                            |       |
| May       | 26,855                            |       |
| June      | 26,865                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,262       | 5.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 419      | 3,837       | 10.9%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 708      | 1,262       | 56.1%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,078    | 3,837       | 54.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 283      | 4,698       | 6.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 4,698       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 54       | 4,698       | 1.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 28          | 85.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 28          | 92.9%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



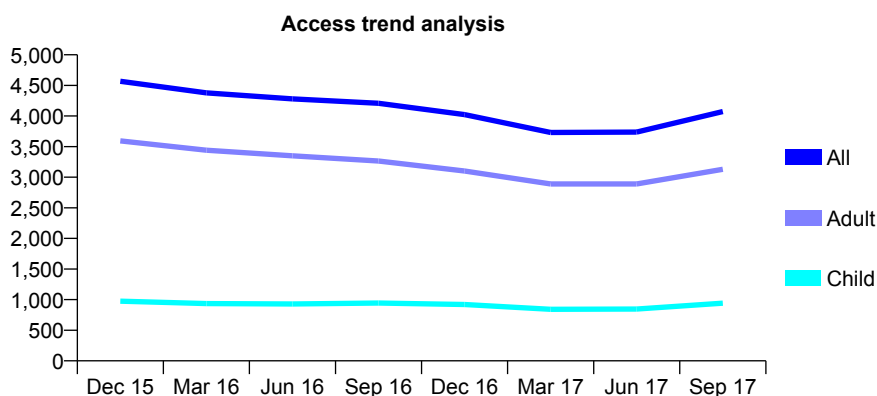
## 7A1 - Vital Signs At a Glance Contract Report for 101338/0146 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/02/2013                     |
| Contract end date    |                                |

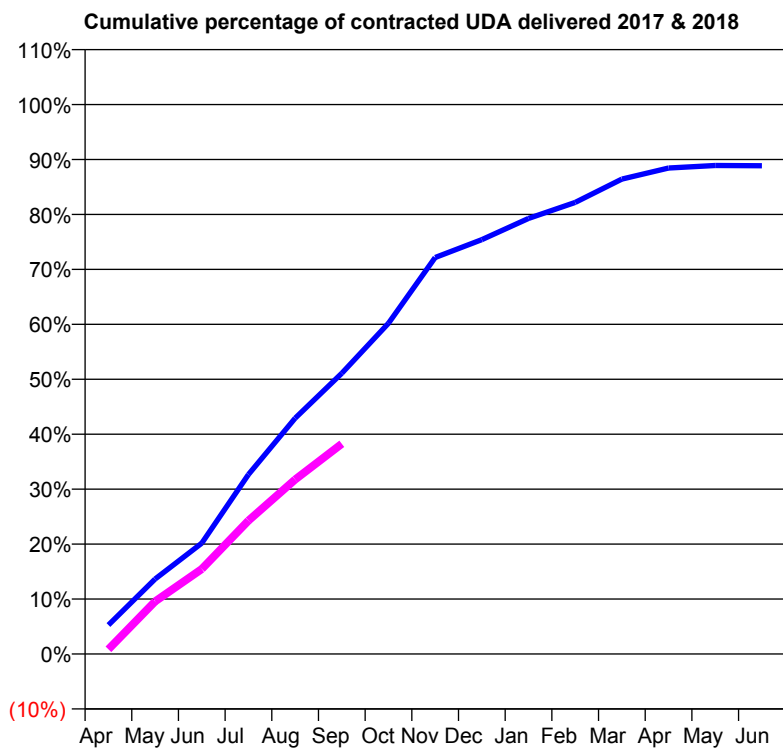
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £377,315.05 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,209         |                               |
| Quarter ending December 2016         | 4,022         | ↓                             |
| Quarter ending March 2017            | 3,731         | ↓                             |
| Quarter ending June 2017             | 3,738         | →                             |
| Quarter ending September 2017        | 4,073         | ↑                             |
| <b>Variance since September 2016</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 632                               | 128   |
| May       | 1,638                             | 1,435 |
| June      | 2,421                             | 2,322 |
| July      | 3,920                             | 3,641 |
| August    | 5,151                             | 4,763 |
| September | 6,131                             | 5,740 |
| October   | 7,223                             |       |
| November  | 8,658                             |       |
| December  | 9,049                             |       |
| January   | 9,512                             |       |
| February  | 9,861                             |       |
| March     | 10,370                            |       |
| April     | 10,612                            |       |
| May       | 10,669                            |       |
| June      | 10,661                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 678         | 3.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 205      | 2,163       | 9.5%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 234      | 678         | 34.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 779      | 2,163       | 36.0%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 149      | 2,757       | 5.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,757       | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 11       | 2,757       | 0.4%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 28       | 34          | 82.4%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 34          | 73.5%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

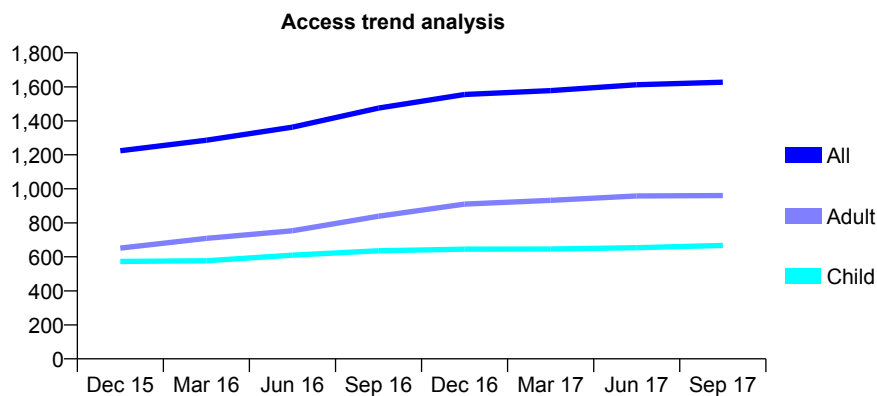
## 7A1 - Vital Signs At a Glance Contract Report for 102865/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | C Hancock & DI Jones |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2013           |
| Contract end date    |                      |

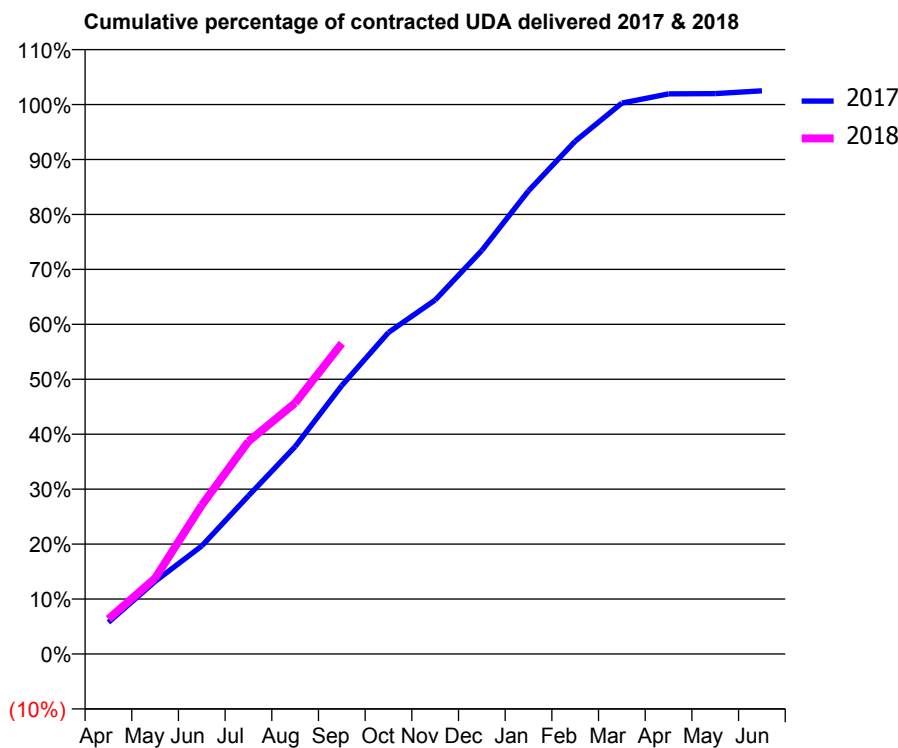
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,350      |
| Carry forward general activity (UDA)        | -83        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £79,841.63 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,475        |                               |
| Quarter ending December 2016         | 1,555        | ↑                             |
| Quarter ending March 2017            | 1,578        | →                             |
| Quarter ending June 2017             | 1,612        | ↑                             |
| Quarter ending September 2017        | 1,627        | →                             |
| <b>Variance since September 2016</b> | <b>10.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 193                               | 213   |
| May       | 443                               | 462   |
| June      | 659                               | 908   |
| July      | 964                               | 1,296 |
| August    | 1,264                             | 1,530 |
| September | 1,637                             | 1,894 |
| October   | 1,961                             |       |
| November  | 2,158                             |       |
| December  | 2,460                             |       |
| January   | 2,824                             |       |
| February  | 3,126                             |       |
| March     | 3,359                             |       |
| April     | 3,415                             |       |
| May       | 3,417                             |       |
| June      | 3,433                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 582         | 6.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 50       | 608         | 8.2%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367      | 582         | 63.1%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 303      | 608         | 49.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 78       | 1,150       | 6.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,150       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 1,150       | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

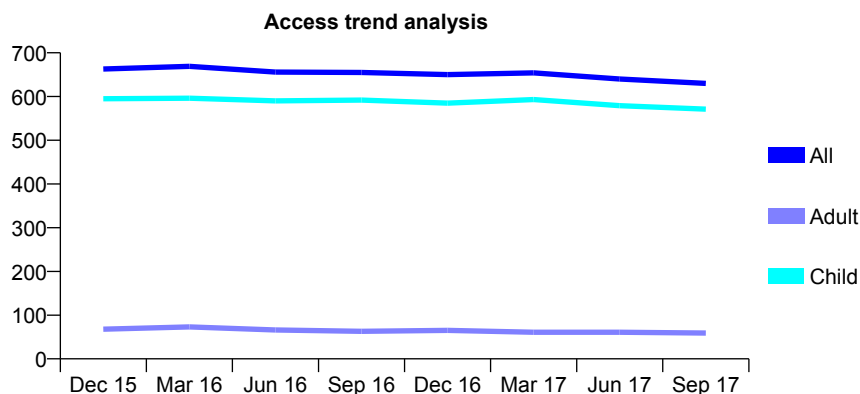
## 7A1 - Vital Signs At a Glance Contract Report for 107301/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | Randell & Quail |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 02/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,610      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,916.11 |

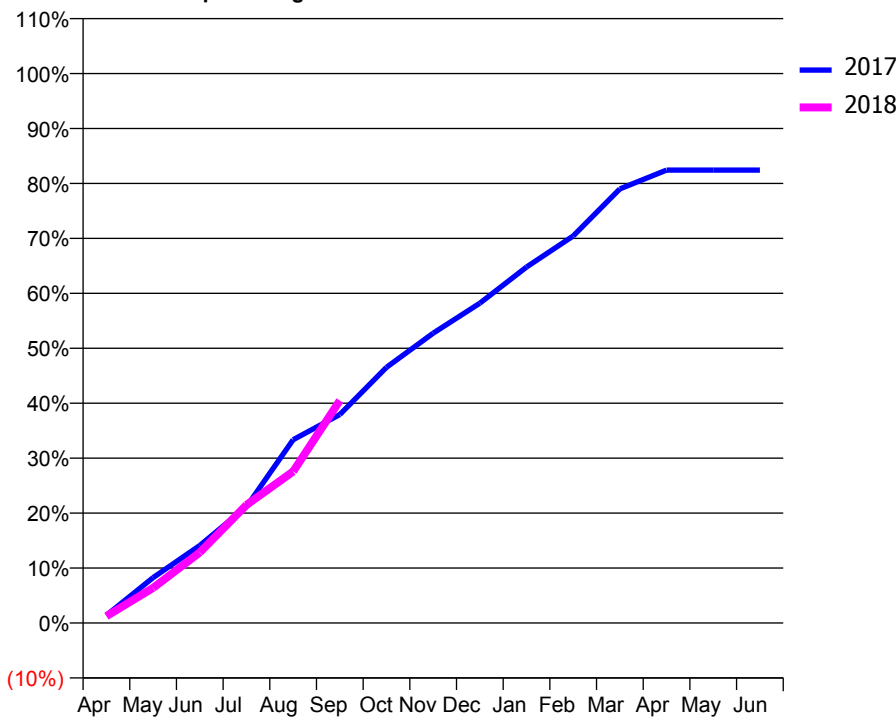
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 655           |                               |
| Quarter ending December 2016         | 650           | →                             |
| Quarter ending March 2017            | 654           | →                             |
| Quarter ending June 2017             | 640           | ↓                             |
| Quarter ending September 2017        | 630           | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 23                                | 20   |
| May       | 133                               | 103  |
| June      | 227                               | 207  |
| July      | 341                               | 346  |
| August    | 537                               | 444  |
| September | 611                               | 652  |
| October   | 749                               |      |
| November  | 849                               |      |
| December  | 937                               |      |
| January   | 1,043                             |      |
| February  | 1,134                             |      |
| March     | 1,272                             |      |
| April     | 1,327                             |      |
| May       | 1,327                             |      |
| June      | 1,327                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 472         | 11.4%    | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 21          | 14.3%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 472         | 61.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 21          | 52.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 467         | 0.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 467         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 467         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

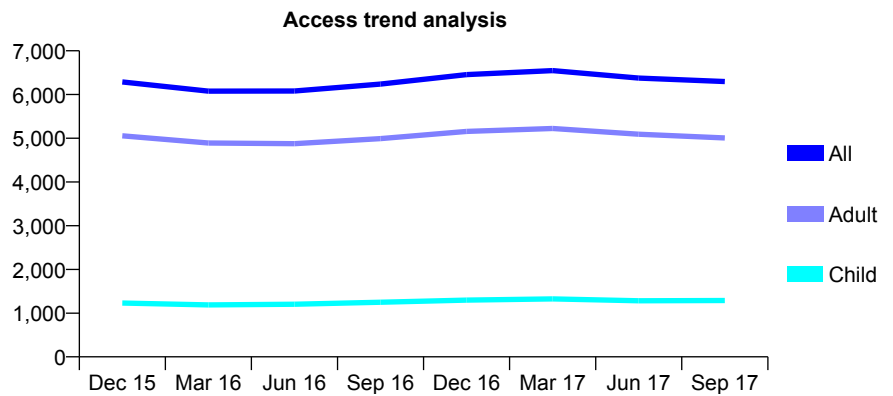
## 7A1 - Vital Signs At a Glance Contract Report for 112488/0002 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Integrated Dental Holdings |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 10/05/2007                 |
| Contract end date    |                            |

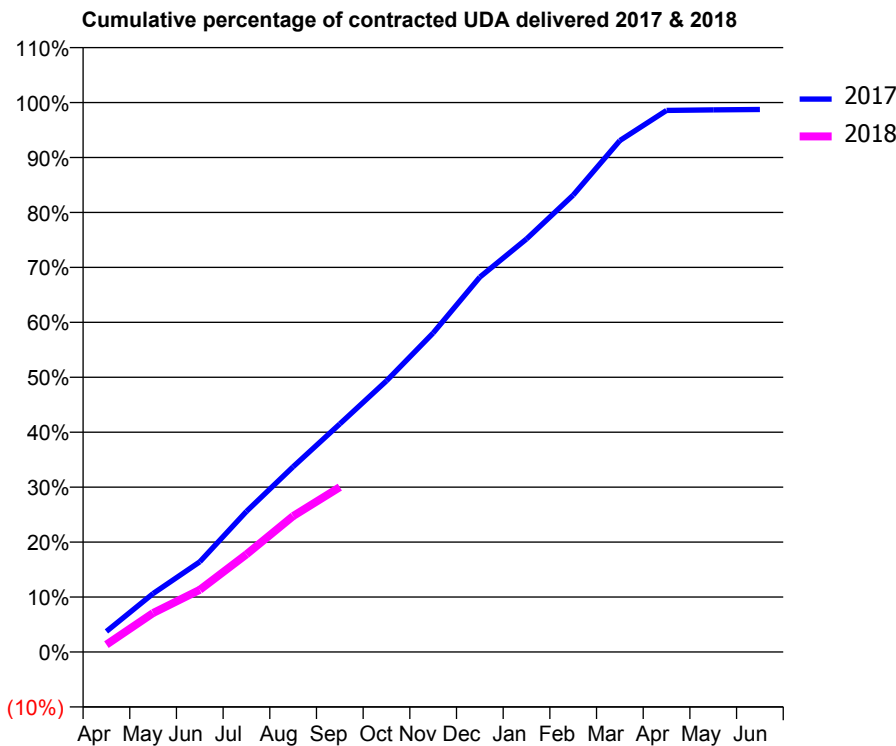
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,250      |
| Carry forward general activity (UDA)        | 258         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £471,511.35 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,239       |                               |
| Quarter ending December 2016         | 6,455       | ↑                             |
| Quarter ending March 2017            | 6,548       | →                             |
| Quarter ending June 2017             | 6,375       | ↓                             |
| Quarter ending September 2017        | 6,296       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 758                               | 272   |
| May       | 2,154                             | 1,437 |
| June      | 3,323                             | 2,290 |
| July      | 5,182                             | 3,602 |
| August    | 6,827                             | 5,009 |
| September | 8,404                             | 6,074 |
| October   | 9,992                             |       |
| November  | 11,758                            |       |
| December  | 13,814                            |       |
| January   | 15,220                            |       |
| February  | 16,838                            |       |
| March     | 18,846                            |       |
| April     | 19,956                            |       |
| May       | 19,980                            |       |
| June      | 19,992                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 756         | 3.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 287      | 3,021       | 9.5%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 455      | 756         | 60.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,643    | 3,021       | 54.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 155      | 3,328       | 4.7%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,328       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 57       | 3,328       | 1.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 31       | 32          | 96.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 29       | 32          | 90.6%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

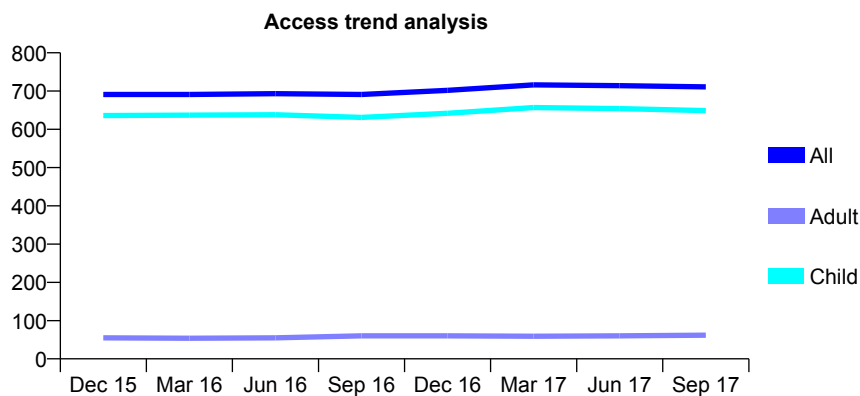
## 7A1 - Vital Signs At a Glance Contract Report for 114219/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr J Brandon |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/01/2013   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,220      |
| Carry forward general activity (UDA)        | 19         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,729.76 |

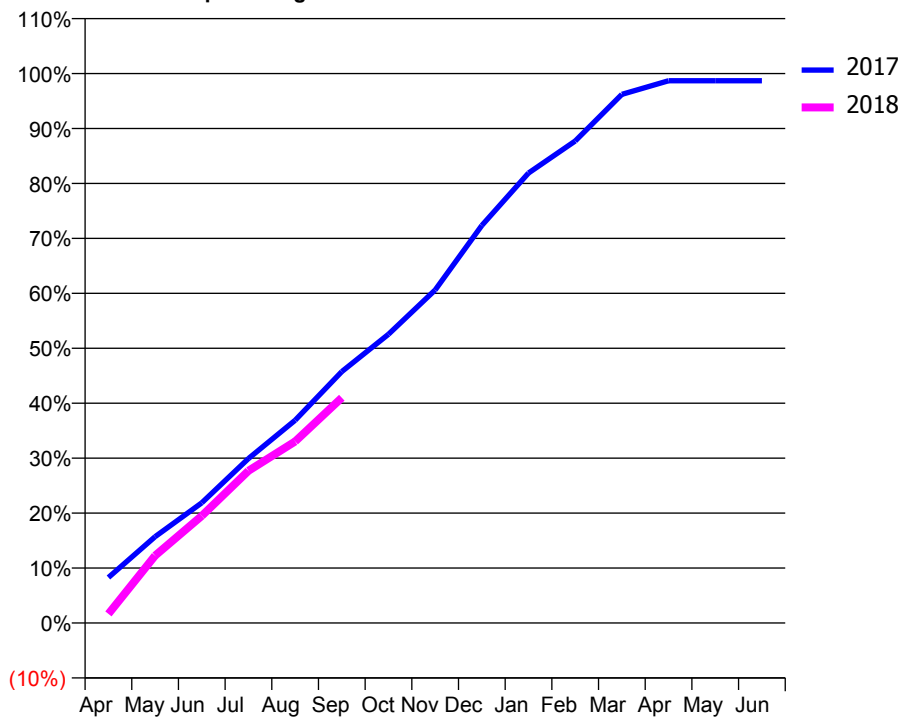
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 691         |                               |
| Quarter ending December 2016         | 702         | →                             |
| Quarter ending March 2017            | 716         | →                             |
| Quarter ending June 2017             | 714         | →                             |
| Quarter ending September 2017        | 711         | →                             |
| <b>Variance since September 2016</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 101                               | 20   |
| May       | 192                               | 150  |
| June      | 267                               | 238  |
| July      | 365                               | 338  |
| August    | 450                               | 403  |
| September | 558                               | 500  |
| October   | 641                               |      |
| November  | 739                               |      |
| December  | 883                               |      |
| January   | 999                               |      |
| February  | 1,070                             |      |
| March     | 1,174                             |      |
| April     | 1,204                             |      |
| May       | 1,204                             |      |
| June      | 1,204                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 393         | 3.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 393         | 57.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 2           | 50.0%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 6        | 375         | 1.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 375         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 375         | 0.8%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

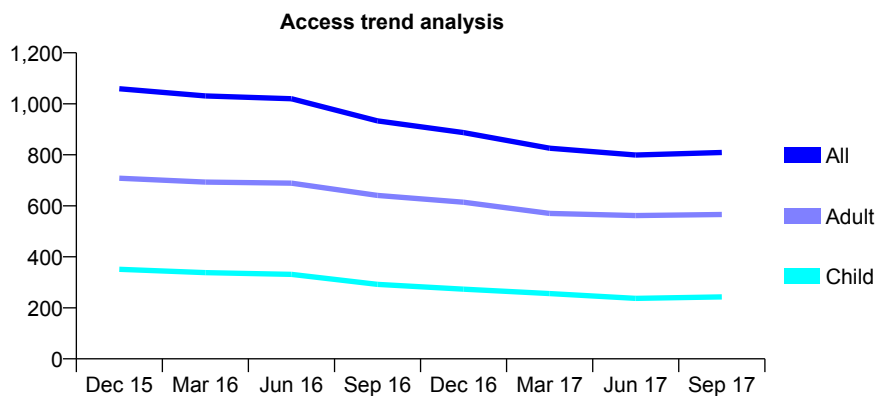
## 7A1 - Vital Signs At a Glance Contract Report for 114626/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | The Fern Avenue Limited Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/08/2014                          |
| Contract end date    |                                     |

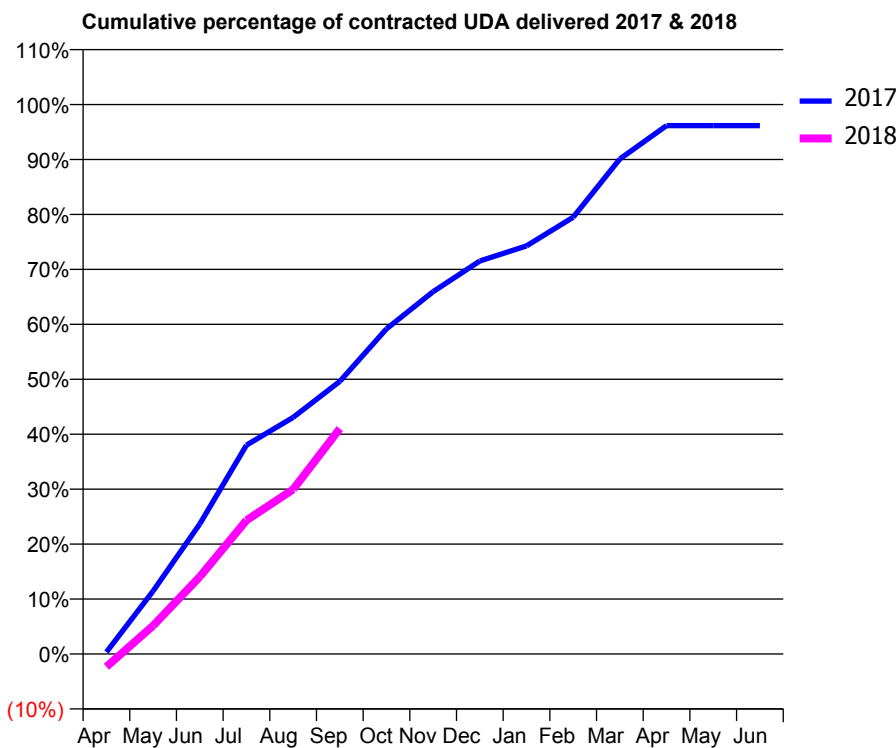
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,900      |
| Carry forward general activity (UDA)        | 79         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,011.26 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 933            |                               |
| Quarter ending December 2016         | 887            | ↓                             |
| Quarter ending March 2017            | 826            | ↓                             |
| Quarter ending June 2017             | 799            | ↓                             |
| Quarter ending September 2017        | 809            | →                             |
| <b>Variance since September 2016</b> | <b>(13.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 7                                 | -45  |
| May       | 235                               | 98   |
| June      | 485                               | 267  |
| July      | 779                               | 462  |
| August    | 882                               | 569  |
| September | 1,016                             | 780  |
| October   | 1,213                             |      |
| November  | 1,351                             |      |
| December  | 1,466                             |      |
| January   | 1,522                             |      |
| February  | 1,629                             |      |
| March     | 1,846                             |      |
| April     | 1,970                             |      |
| May       | 1,970                             |      |
| June      | 1,970                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 139         | 4.3%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 358         | 8.1%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 52       | 139         | 37.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 91       | 358         | 25.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 28       | 435         | 6.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 435         | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 435         | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

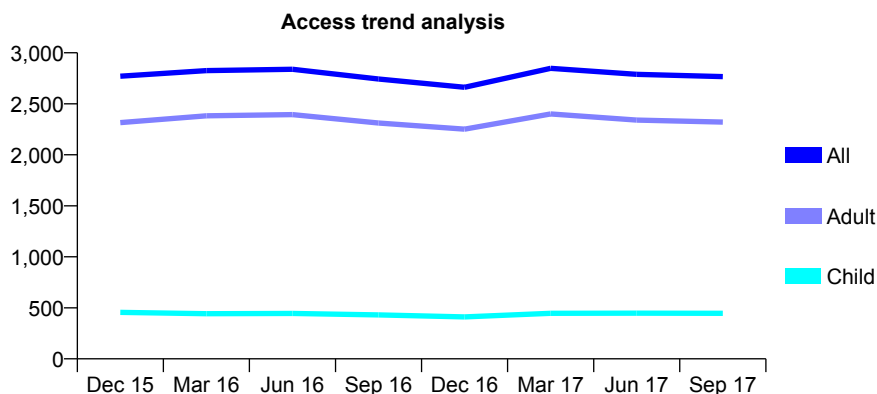
## 7A1 - Vital Signs At a Glance Contract Report for 123595/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Dr M Ramzan  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

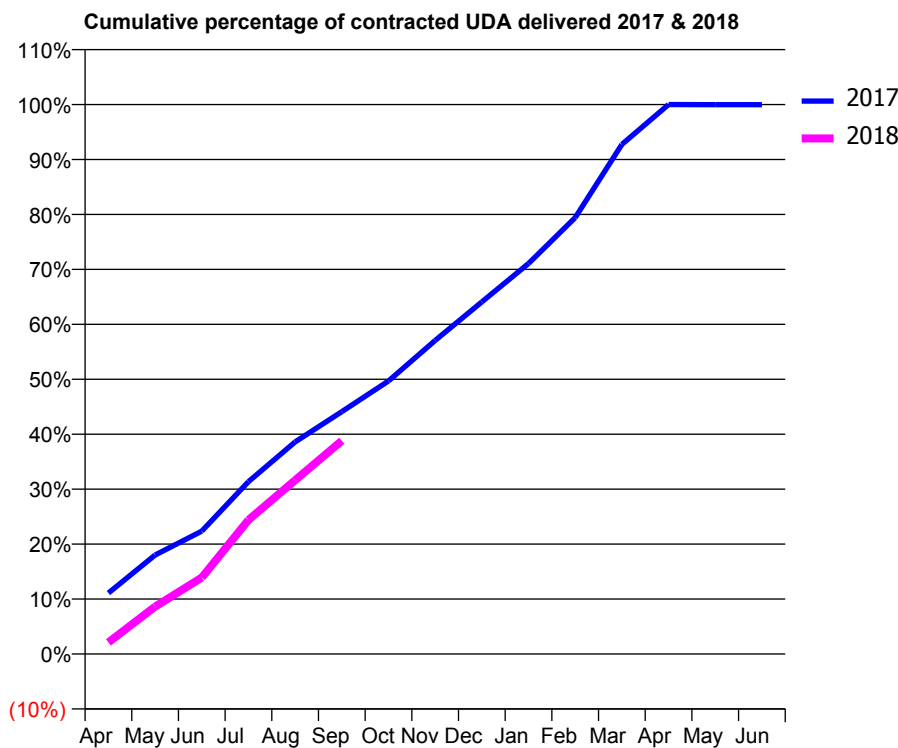
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 4           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £281,543.53 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,743       |                               |
| Quarter ending December 2016         | 2,662       | ↓                             |
| Quarter ending March 2017            | 2,848       | ↑                             |
| Quarter ending June 2017             | 2,789       | ↓                             |
| Quarter ending September 2017        | 2,767       | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,055                             | 202   |
| May       | 1,712                             | 821   |
| June      | 2,125                             | 1,323 |
| July      | 2,980                             | 2,318 |
| August    | 3,666                             | 3,006 |
| September | 4,190                             | 3,687 |
| October   | 4,720                             |       |
| November  | 5,422                             |       |
| December  | 6,087                             |       |
| January   | 6,752                             |       |
| February  | 7,545                             |       |
| March     | 8,809                             |       |
| April     | 9,500                             |       |
| May       | 9,496                             |       |
| June      | 9,496                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 299         | 1.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 1,283       | 3.4%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 172      | 299         | 57.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 760      | 1,283       | 59.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 13       | 1,426       | 0.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 1,426       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,426       | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

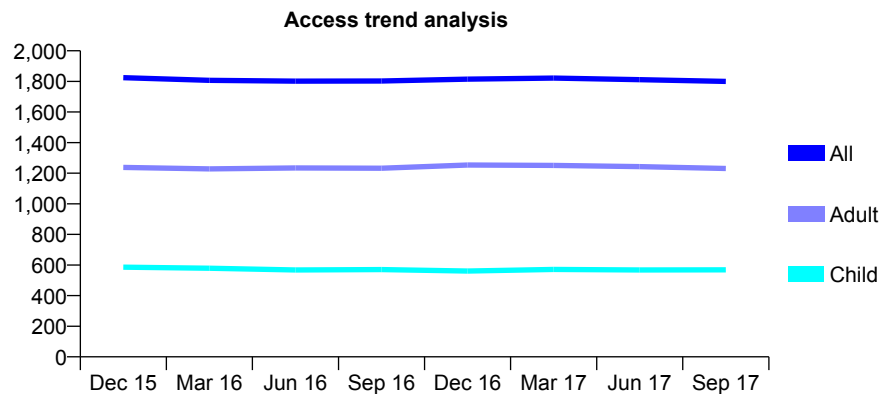
## 7A1 - Vital Signs At a Glance Contract Report for 127701/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Mr Iolo Jones & Associates |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2012                 |
| Contract end date    |                            |

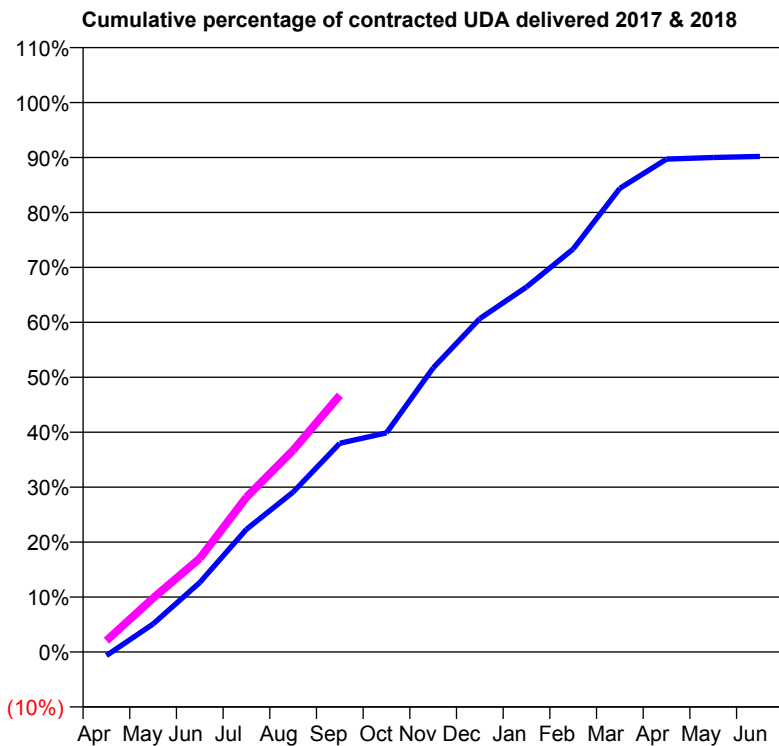
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,371       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,356.57 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,803         |                               |
| Quarter ending December 2016         | 1,815         | →                             |
| Quarter ending March 2017            | 1,822         | →                             |
| Quarter ending June 2017             | 1,811         | →                             |
| Quarter ending September 2017        | 1,800         | →                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -39                               | 111   |
| May       | 293                               | 527   |
| June      | 727                               | 915   |
| July      | 1,282                             | 1,514 |
| August    | 1,671                             | 1,973 |
| September | 2,180                             | 2,509 |
| October   | 2,289                             |       |
| November  | 2,968                             |       |
| December  | 3,483                             |       |
| January   | 3,813                             |       |
| February  | 4,210                             |       |
| March     | 4,843                             |       |
| April     | 5,149                             |       |
| May       | 5,166                             |       |
| June      | 5,176                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 509         | 5.5%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 1,048       | 14.3%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 357      | 509         | 70.1%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 699      | 1,048       | 66.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 67       | 1,391       | 4.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,391       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 12       | 1,391       | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



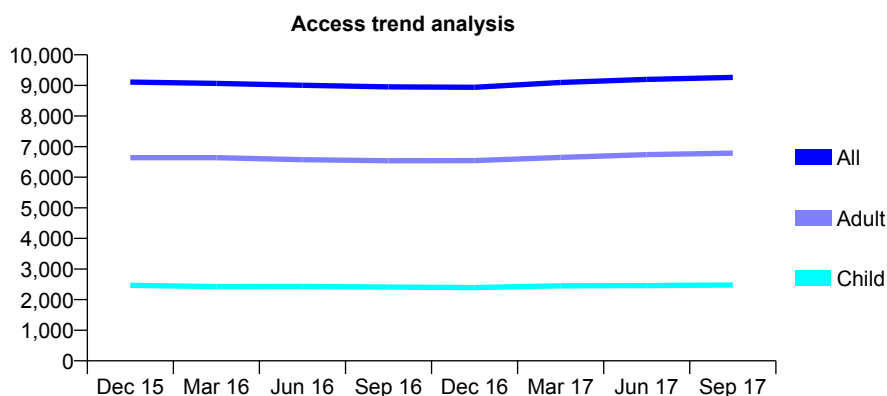
## 7A1 - Vital Signs At a Glance Contract Report for 130206/0002 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Dant Y Coed Dental Practice Ltd |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/08/2013                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 29,641      |
| Carry forward general activity (UDA)        | -772        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £688,087.84 |

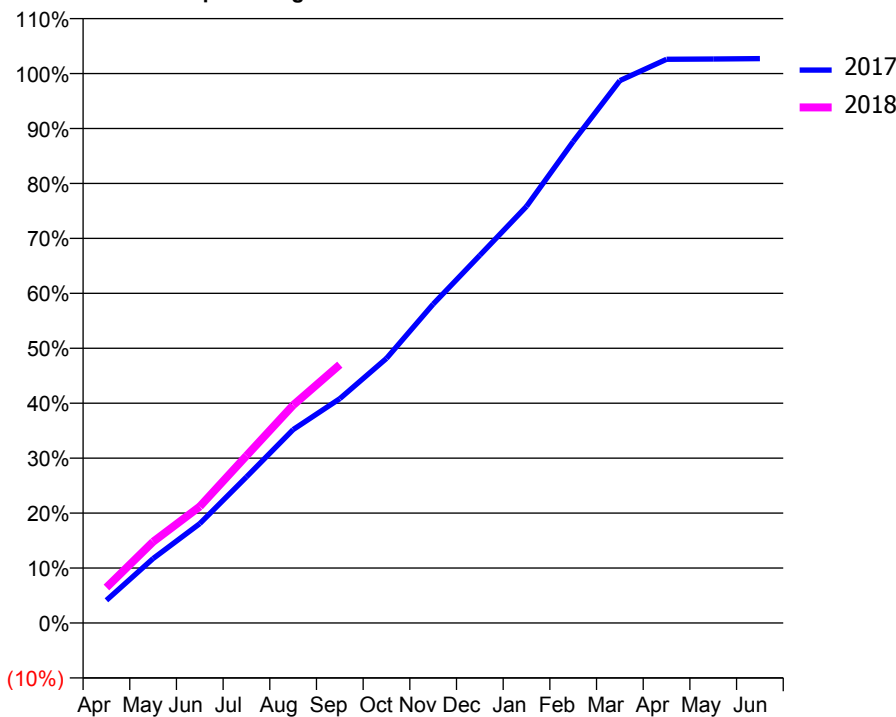
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,951       |                               |
| Quarter ending December 2016         | 8,939       | →                             |
| Quarter ending March 2017            | 9,098       | →                             |
| Quarter ending June 2017             | 9,198       | →                             |
| Quarter ending September 2017        | 9,263       | →                             |
| <b>Variance since September 2016</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,144                             | 1,915  |
| May       | 3,243                             | 4,382  |
| June      | 5,002                             | 6,283  |
| July      | 7,348                             | 9,022  |
| August    | 9,728                             | 11,752 |
| September | 11,283                            | 13,936 |
| October   | 13,314                            |        |
| November  | 16,038                            |        |
| December  | 18,494                            |        |
| January   | 20,961                            |        |
| February  | 24,217                            |        |
| March     | 27,281                            |        |
| April     | 28,355                            |        |
| May       | 28,370                            |        |
| June      | 28,388                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 184      | 2,083       | 8.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 834      | 5,393       | 15.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,384    | 2,083       | 66.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,259    | 5,393       | 60.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 422      | 6,885       | 6.1%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 125      | 6,885       | 1.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 22       | 6,885       | 0.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 32       | 34          | 94.1%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 34          | 82.4%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

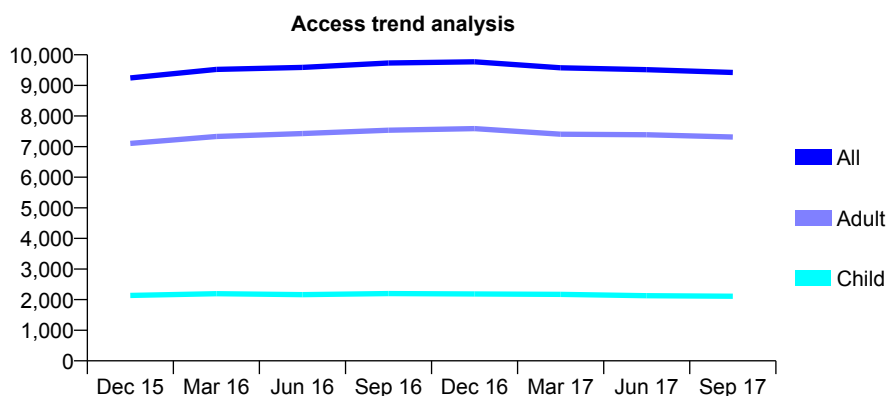
## 7A1 - Vital Signs At a Glance Contract Report for 133825/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Queensferry Dental Surgery Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2007                         |
| Contract end date    |                                    |

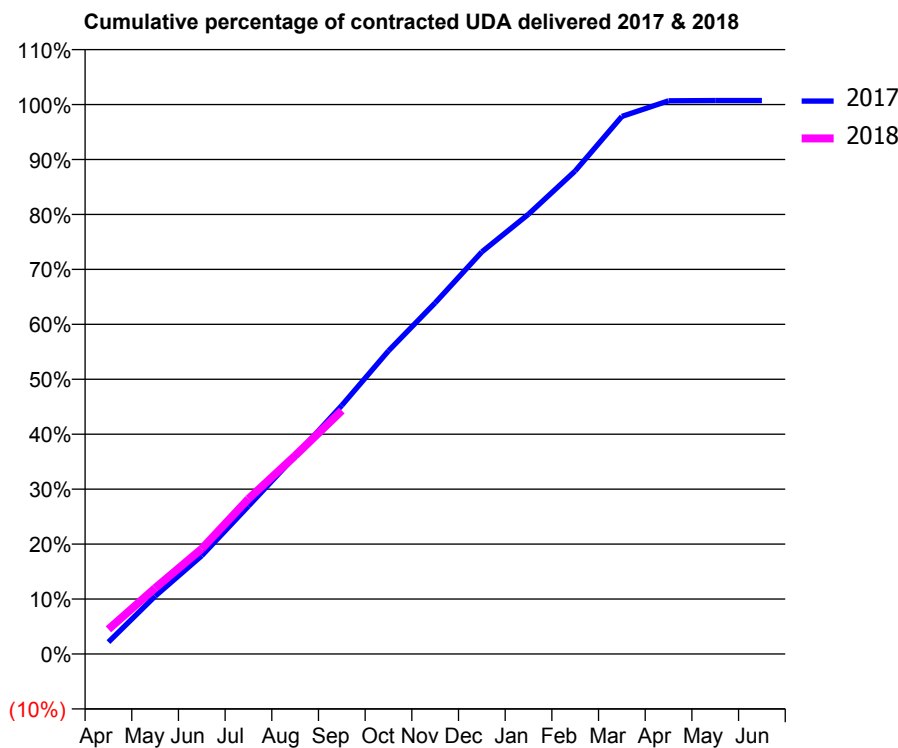
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,772      |
| Carry forward general activity (UDA)        | -330        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £965,361.65 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 9,733         |                               |
| Quarter ending December 2016         | 9,771         | →                             |
| Quarter ending March 2017            | 9,576         | ↓                             |
| Quarter ending June 2017             | 9,516         | →                             |
| Quarter ending September 2017        | 9,424         | →                             |
| <b>Variance since September 2016</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 604                               | 1,293  |
| May       | 2,923                             | 3,455  |
| June      | 4,972                             | 5,516  |
| July      | 7,475                             | 8,123  |
| August    | 10,001                            | 10,385 |
| September | 12,563                            | 12,746 |
| October   | 15,324                            |        |
| November  | 17,747                            |        |
| December  | 20,320                            |        |
| January   | 22,230                            |        |
| February  | 24,416                            |        |
| March     | 27,169                            |        |
| April     | 27,962                            |        |
| May       | 27,970                            |        |
| June      | 27,970                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,301       | 6.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 631      | 4,687       | 13.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 670      | 1,301       | 51.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,438    | 4,687       | 52.0%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 508      | 5,635       | 9.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 5,635       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 64       | 5,635       | 1.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 34       | 35          | 97.1%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 30       | 35          | 85.7%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

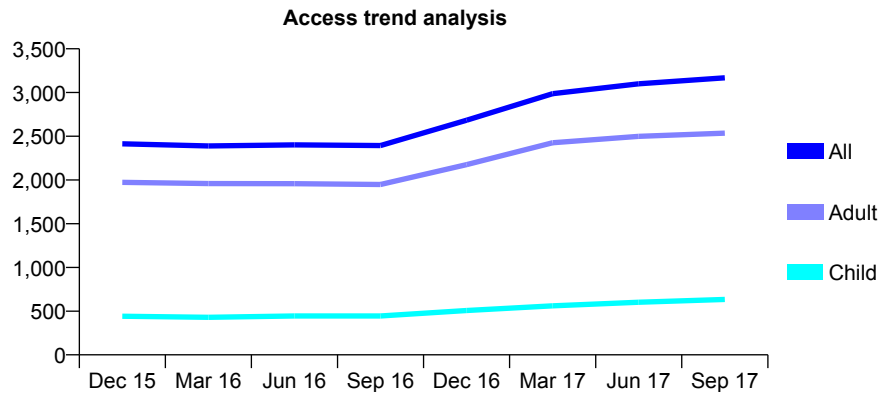
## 7A1 - Vital Signs At a Glance Contract Report for 134147/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | L Bester     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2009   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,161      |
| Carry forward general activity (UDA)        | -459        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £284,481.51 |

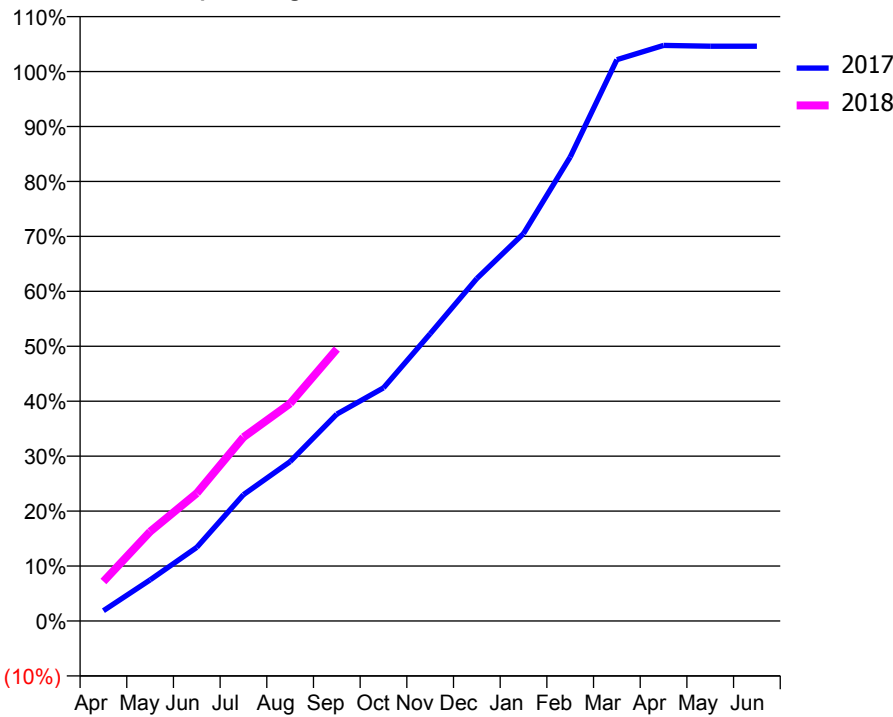
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,394        |                               |
| Quarter ending December 2016         | 2,683        | ↑                             |
| Quarter ending March 2017            | 2,987        | ↑                             |
| Quarter ending June 2017             | 3,100        | ↑                             |
| Quarter ending September 2017        | 3,168        | ↑                             |
| <b>Variance since September 2016</b> | <b>32.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 187                               | 874   |
| May       | 747                               | 1,977 |
| June      | 1,338                             | 2,827 |
| July      | 2,293                             | 4,068 |
| August    | 2,895                             | 4,816 |
| September | 3,757                             | 6,020 |
| October   | 4,233                             |       |
| November  | 5,216                             |       |
| December  | 6,218                             |       |
| January   | 7,034                             |       |
| February  | 8,424                             |       |
| March     | 10,193                            |       |
| April     | 10,451                            |       |
| May       | 10,436                            |       |
| June      | 10,436                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 452         | 5.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 143      | 1,665       | 8.6%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 218      | 452         | 48.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 874      | 1,665       | 52.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 111      | 2,035       | 5.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,035       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 2,035       | 0.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

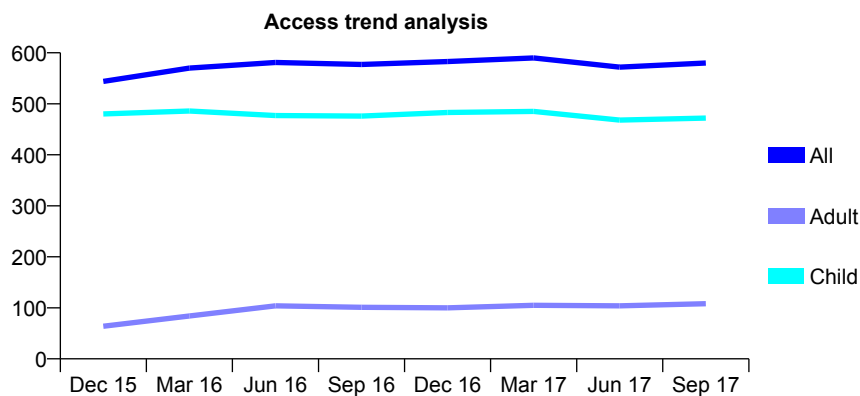
## 7A1 - Vital Signs At a Glance Contract Report for 137413/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr B R Dean  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 27/05/2014   |
| Contract end date    |              |

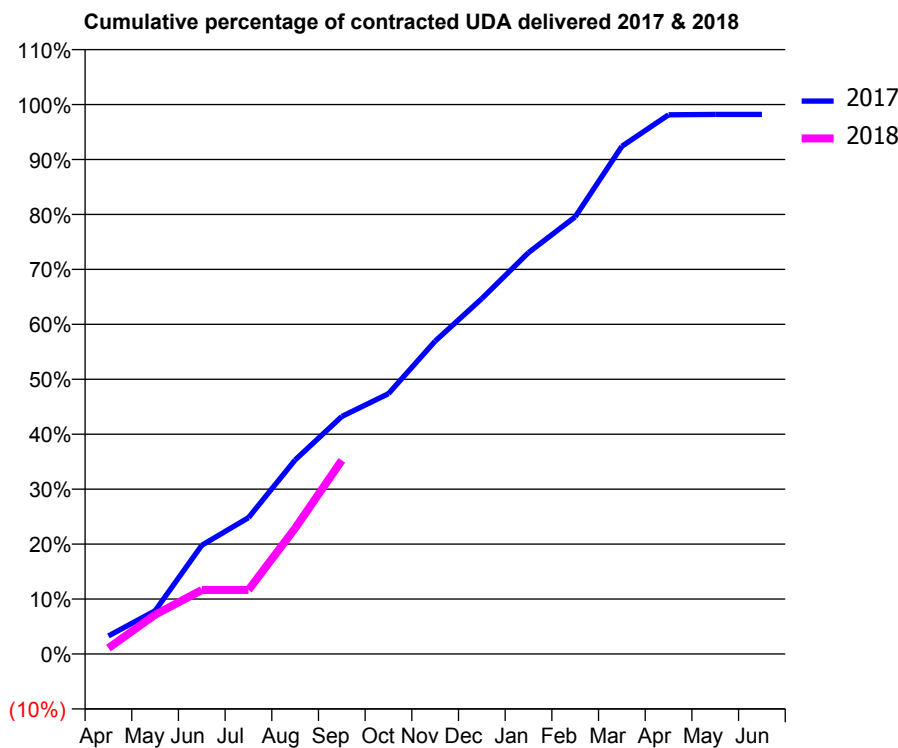
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,404      |
| Carry forward general activity (UDA)        | 25         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,831.93 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 577         |                               |
| Quarter ending December 2016         | 583         | →                             |
| Quarter ending March 2017            | 590         | →                             |
| Quarter ending June 2017             | 572         | ↓                             |
| Quarter ending September 2017        | 580         | →                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 46                                | 15   |
| May       | 110                               | 100  |
| June      | 278                               | 164  |
| July      | 348                               | 164  |
| August    | 496                               | 321  |
| September | 607                               | 495  |
| October   | 665                               |      |
| November  | 800                               |      |
| December  | 908                               |      |
| January   | 1,026                             |      |
| February  | 1,117                             |      |
| March     | 1,297                             |      |
| April     | 1,378                             |      |
| May       | 1,379                             |      |
| June      | 1,379                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 365         | 7.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 48          | 10.4%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 250      | 365         | 68.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 48          | 56.3%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 10       | 368         | 2.7%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 368         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 368         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

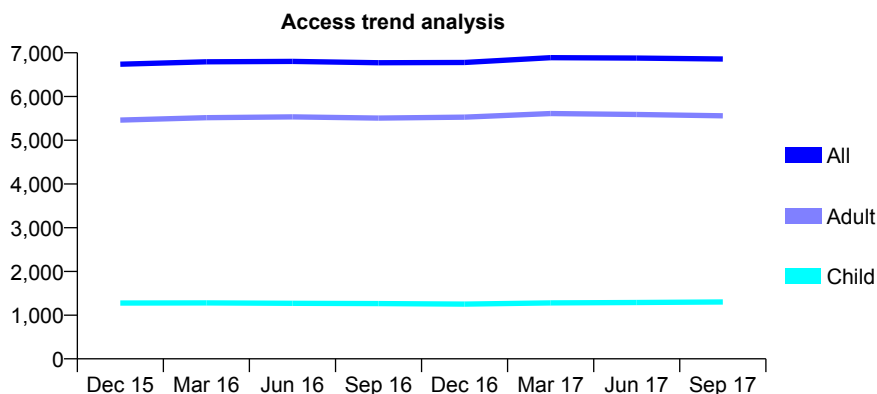
## 7A1 - Vital Signs At a Glance Contract Report for 140481/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | The Hollies Dental Practice Partnership |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2011                              |
| Contract end date    |   |

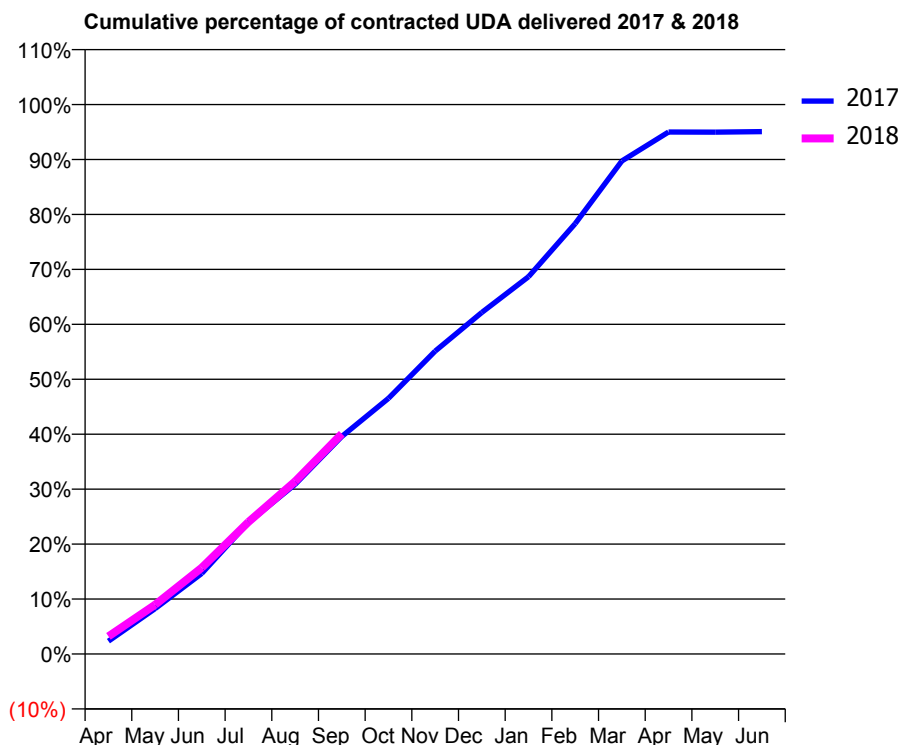
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,936      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £603,963.92 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,773       |                               |
| Quarter ending December 2016         | 6,779       | →                             |
| Quarter ending March 2017            | 6,888       | →                             |
| Quarter ending June 2017             | 6,879       | →                             |
| Quarter ending September 2017        | 6,859       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 547                               | 705   |
| May       | 1,937                             | 1,969 |
| June      | 3,435                             | 3,449 |
| July      | 5,608                             | 5,273 |
| August    | 7,239                             | 6,891 |
| September | 9,276                             | 8,792 |
| October   | 10,903                            |       |
| November  | 12,920                            |       |
| December  | 14,566                            |       |
| January   | 16,090                            |       |
| February  | 18,357                            |       |
| March     | 21,026                            |       |
| April     | 22,260                            |       |
| May       | 22,258                            |       |
| June      | 22,281                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,037       | 5.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 424      | 4,114       | 10.3%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 649      | 1,037       | 62.6%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,623    | 4,114       | 63.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 164      | 4,647       | 3.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,647       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 4,647       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 27       | 28          | 96.4%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 28          | 96.4%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

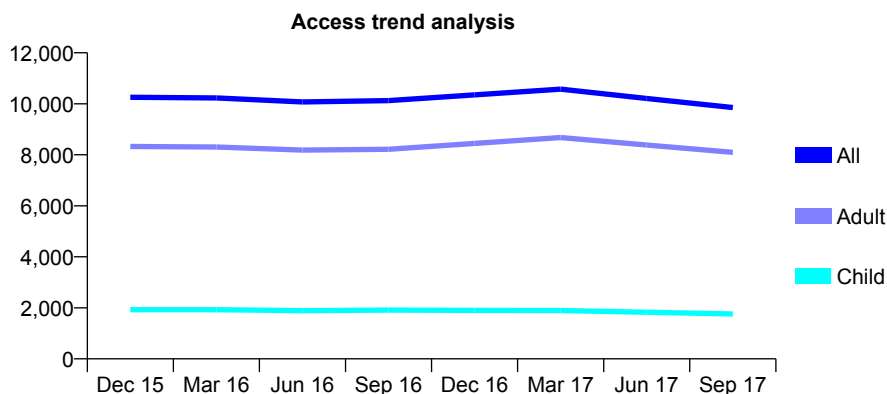
## 7A1 - Vital Signs At a Glance Contract Report for 141186/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Mostyn House Dental Practice Partnership |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/08/2009                               |
| Contract end date    |  |

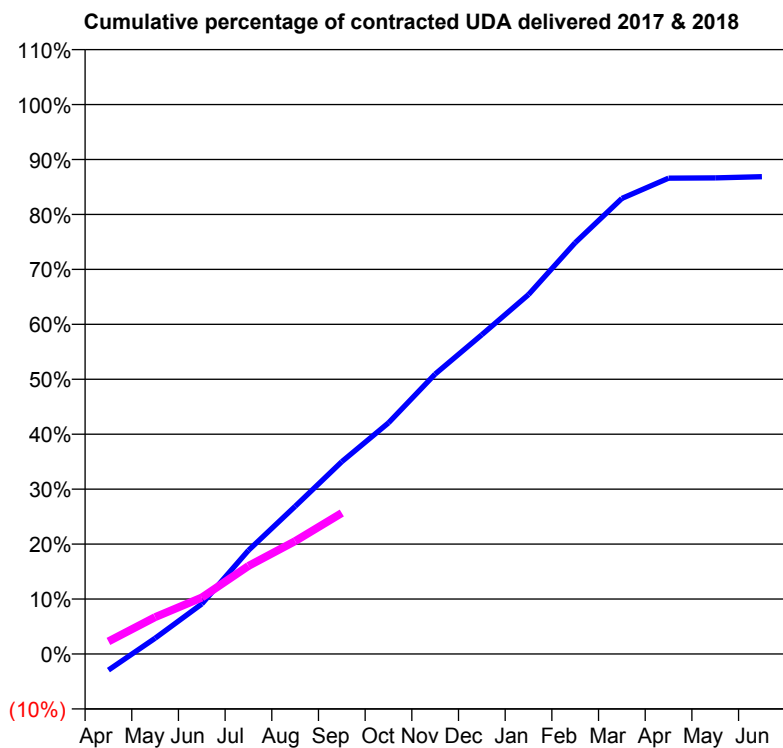
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 36,561      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £943,598.98 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 10,125        |                               |
| Quarter ending December 2016         | 10,348        | ↑                             |
| Quarter ending March 2017            | 10,577        | ↑                             |
| Quarter ending June 2017             | 10,209        | ↓                             |
| Quarter ending September 2017        | 9,852         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -883                              | 841   |
| May       | 866                               | 2,454 |
| June      | 2,742                             | 3,758 |
| July      | 5,674                             | 5,860 |
| August    | 8,078                             | 7,509 |
| September | 10,523                            | 9,384 |
| October   | 12,645                            |       |
| November  | 15,317                            |       |
| December  | 17,468                            |       |
| January   | 19,669                            |       |
| February  | 22,506                            |       |
| March     | 24,929                            |       |
| April     | 26,037                            |       |
| May       | 26,052                            |       |
| June      | 26,121                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 684         | 5.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 487      | 3,799       | 12.8%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 232      | 684         | 33.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,795    | 3,799       | 47.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 700      | 4,063       | 17.2%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 4,063       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 29       | 4,063       | 0.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 69       | 76          | 90.8%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 52       | 76          | 68.4%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

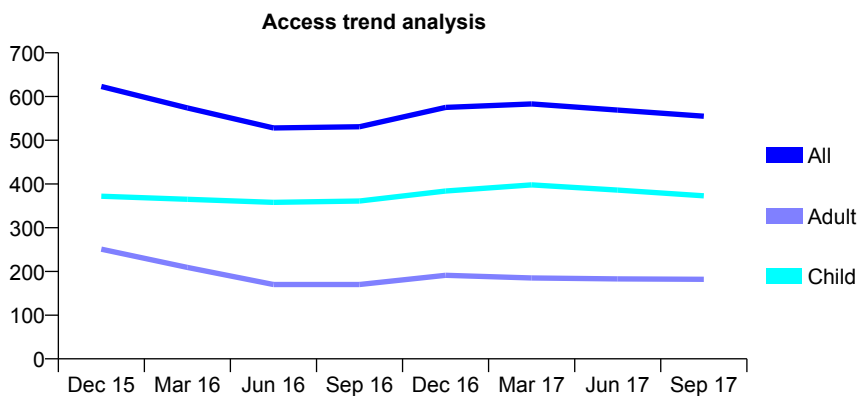
## 7A1 - Vital Signs At a Glance Contract Report for 145688/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr R Bennett |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2011   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,590      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,739.55 |

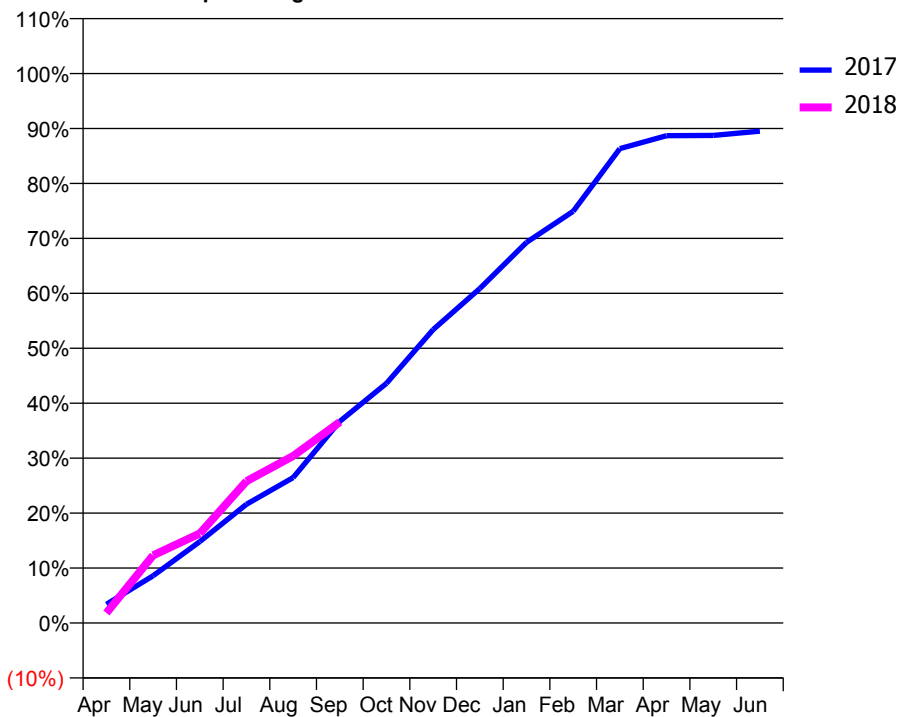
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 531         |                               |
| Quarter ending December 2016         | 575         | ↑                             |
| Quarter ending March 2017            | 583         | →                             |
| Quarter ending June 2017             | 569         | ↓                             |
| Quarter ending September 2017        | 555         | ↓                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 54                                | 29   |
| May       | 137                               | 196  |
| June      | 235                               | 259  |
| July      | 344                               | 410  |
| August    | 421                               | 483  |
| September | 584                               | 582  |
| October   | 693                               |      |
| November  | 849                               |      |
| December  | 968                               |      |
| January   | 1,101                             |      |
| February  | 1,191                             |      |
| March     | 1,373                             |      |
| April     | 1,410                             |      |
| May       | 1,411                             |      |
| June      | 1,423                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 286         | 4.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 103         | 15.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 149      | 286         | 52.1%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 51       | 103         | 49.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 18       | 359         | 5.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 359         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 359         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



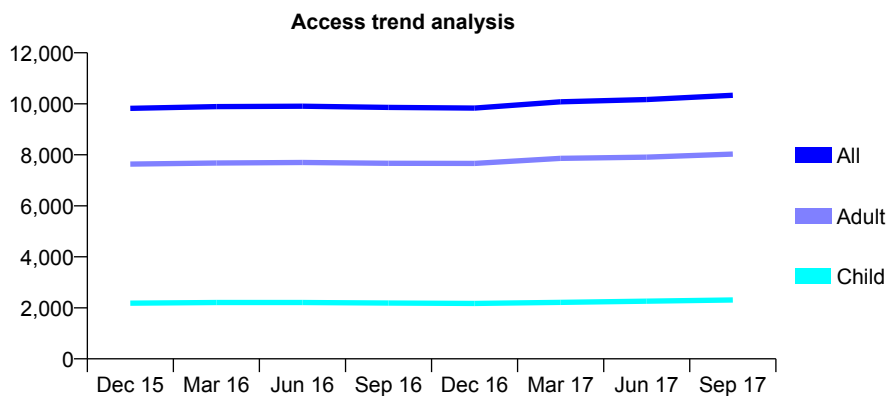
## 7A1 - Vital Signs At a Glance Contract Report for 151912/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | IJW & GA DOUGLAS LIMITED |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2011               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,372      |
| Carry forward general activity (UDA)        | 495         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £800,840.10 |

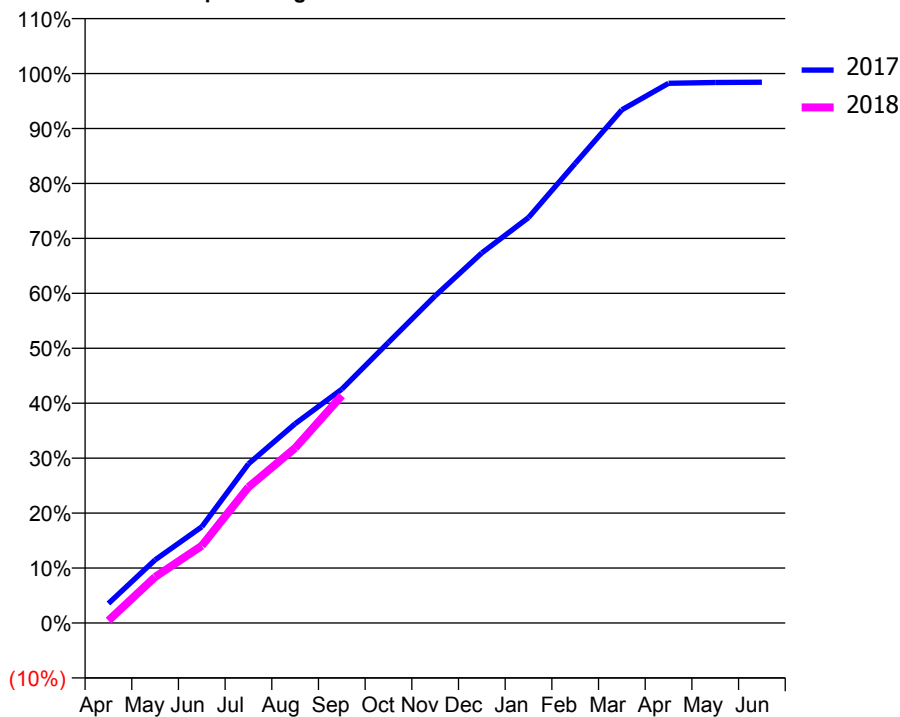
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,857       |                               |
| Quarter ending December 2016         | 9,835       | →                             |
| Quarter ending March 2017            | 10,079      | ↑                             |
| Quarter ending June 2017             | 10,167      | →                             |
| Quarter ending September 2017        | 10,337      | →                             |
| <b>Variance since September 2016</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,113                             | 142    |
| May       | 3,602                             | 2,630  |
| June      | 5,493                             | 4,409  |
| July      | 9,088                             | 7,760  |
| August    | 11,378                            | 9,990  |
| September | 13,346                            | 12,987 |
| October   | 16,025                            |        |
| November  | 18,681                            |        |
| December  | 21,128                            |        |
| January   | 23,147                            |        |
| February  | 26,237                            |        |
| March     | 29,298                            |        |
| April     | 30,817                            |        |
| May       | 30,858                            |        |
| June      | 30,877                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,430       | 6.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 623      | 4,982       | 12.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 637      | 1,430       | 44.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,173    | 4,982       | 43.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 362      | 5,797       | 6.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 5,797       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 64       | 5,797       | 1.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 43       | 48          | 89.6%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 43       | 48          | 89.6%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



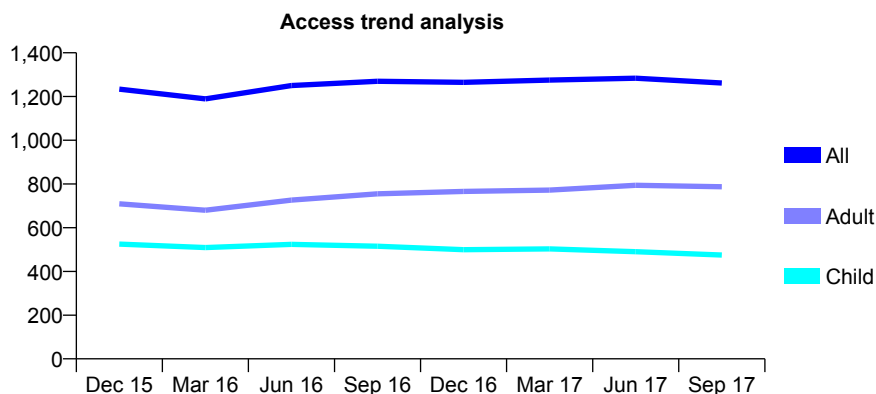
## 7A1 - Vital Signs At a Glance Contract Report for 154423/0001 - September 2017

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Rhos Road Dental Practice Partnership |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/12/2012                            |
| Contract end date    |                                       |

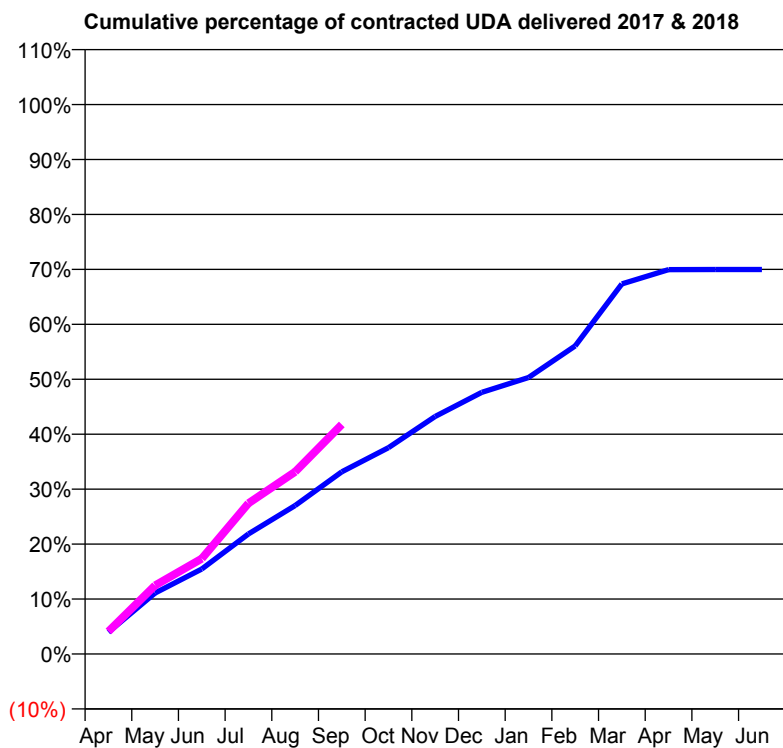
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,836      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97,481.61 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,270         |                               |
| Quarter ending December 2016         | 1,265         | →                             |
| Quarter ending March 2017            | 1,275         | →                             |
| Quarter ending June 2017             | 1,284         | →                             |
| Quarter ending September 2017        | 1,262         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.6%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 217                               | 157   |
| May       | 606                               | 479   |
| June      | 845                               | 666   |
| July      | 1,195                             | 1,052 |
| August    | 1,477                             | 1,272 |
| September | 1,812                             | 1,602 |
| October   | 2,051                             |       |
| November  | 2,362                             |       |
| December  | 2,602                             |       |
| January   | 2,749                             |       |
| February  | 3,063                             |       |
| March     | 3,680                             |       |
| April     | 3,822                             |       |
| May       | 3,824                             |       |
| June      | 3,824                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 305         | 7.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 125      | 649         | 19.3%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 161      | 305         | 52.8%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 336      | 649         | 51.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 51       | 875         | 5.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 875         | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 23       | 875         | 2.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

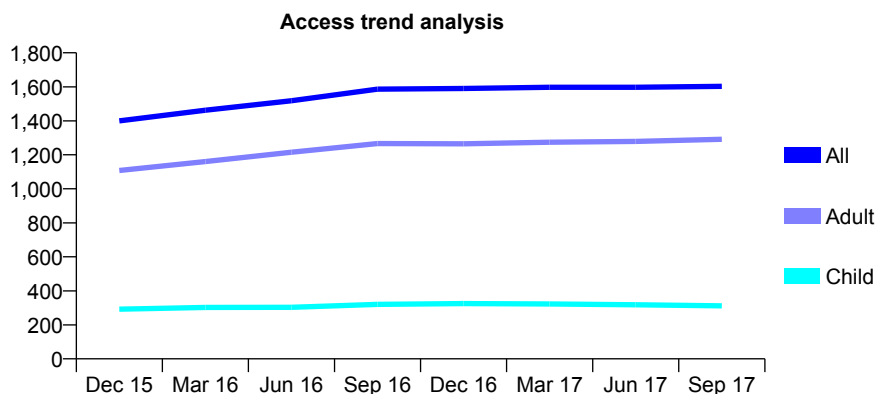
## 7A1 - Vital Signs At a Glance Contract Report for 154733/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | ALS (Dental Surgeon) Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/01/2015               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,817       |
| Carry forward general activity (UDA)        | 258         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £144,170.75 |

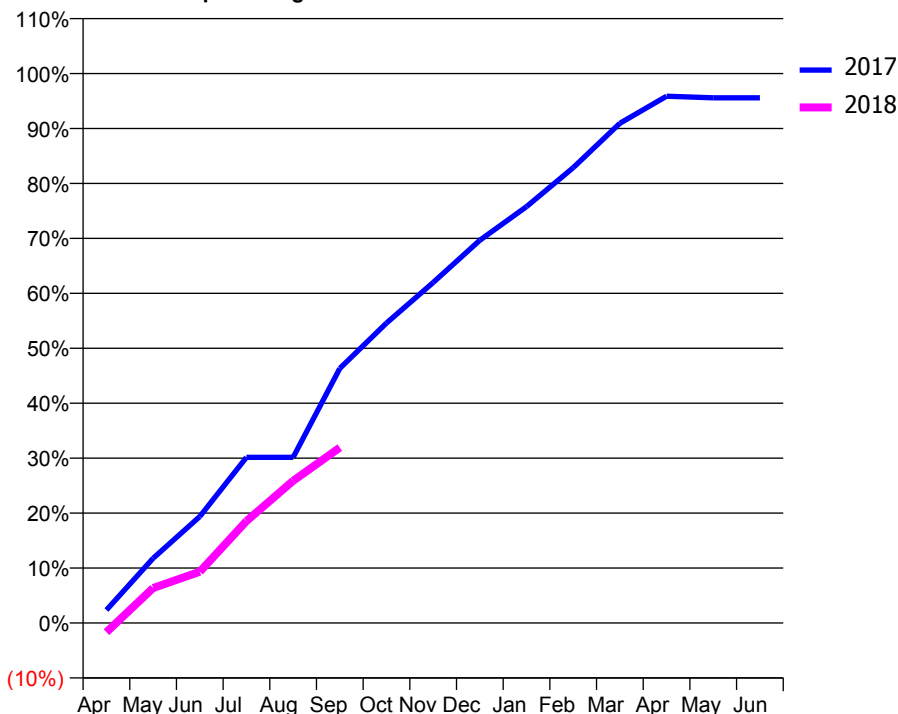
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,586       |                               |
| Quarter ending December 2016         | 1,590       | →                             |
| Quarter ending March 2017            | 1,597       | →                             |
| Quarter ending June 2017             | 1,597       | →                             |
| Quarter ending September 2017        | 1,603       | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 138                               | -98   |
| May       | 685                               | 370   |
| June      | 1,127                             | 542   |
| July      | 1,754                             | 1,079 |
| August    | 1,754                             | 1,505 |
| September | 2,696                             | 1,858 |
| October   | 3,175                             |       |
| November  | 3,604                             |       |
| December  | 4,053                             |       |
| January   | 4,408                             |       |
| February  | 4,820                             |       |
| March     | 5,290                             |       |
| April     | 5,576                             |       |
| May       | 5,560                             |       |
| June      | 5,559                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 252         | 4.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 146      | 954         | 15.3%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 157      | 252         | 62.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 417      | 954         | 43.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 108      | 1,100       | 9.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,100       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,100       | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

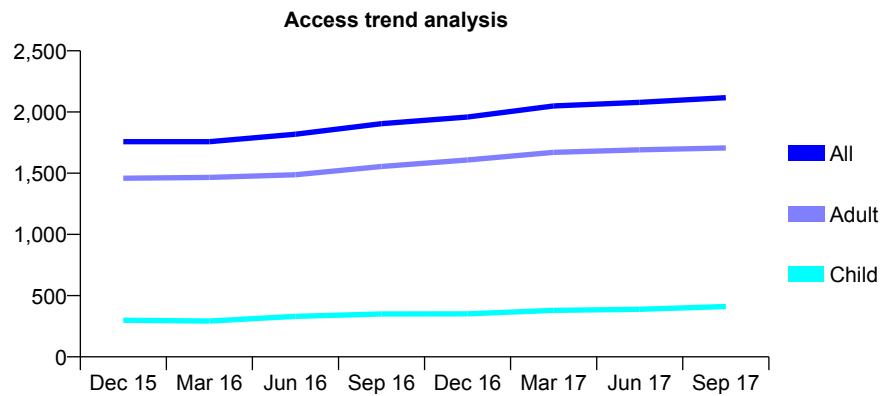
## 7A1 - Vital Signs At a Glance Contract Report for 155373/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | SC & C Edwards |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2013     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,849       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £127,992.75 |

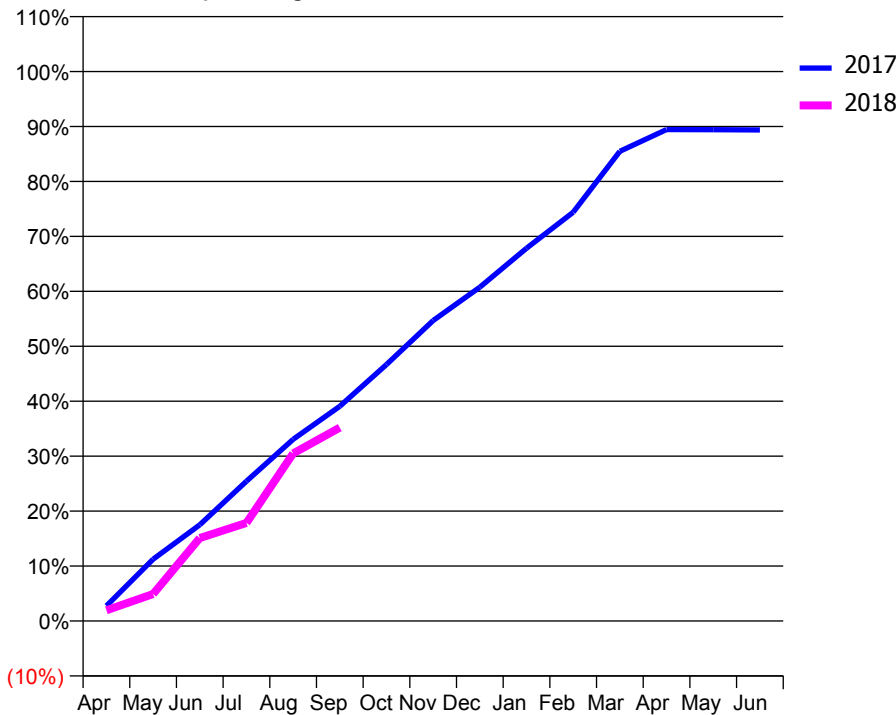
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,905        |                               |
| Quarter ending December 2016         | 1,959        | ↑                             |
| Quarter ending March 2017            | 2,050        | ↑                             |
| Quarter ending June 2017             | 2,079        | →                             |
| Quarter ending September 2017        | 2,117        | →                             |
| <b>Variance since September 2016</b> | <b>11.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 212                               | 154   |
| May       | 870                               | 386   |
| June      | 1,354                             | 1,185 |
| July      | 1,968                             | 1,401 |
| August    | 2,558                             | 2,394 |
| September | 3,023                             | 2,763 |
| October   | 3,611                             |       |
| November  | 4,231                             |       |
| December  | 4,701                             |       |
| January   | 5,249                             |       |
| February  | 5,756                             |       |
| March     | 6,614                             |       |
| April     | 6,919                             |       |
| May       | 6,918                             |       |
| June      | 6,915                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 295         | 4.7%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 203      | 1,374       | 14.8%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 184      | 295         | 62.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 912      | 1,374       | 66.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 89       | 1,510       | 5.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,510       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 1,510       | 0.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

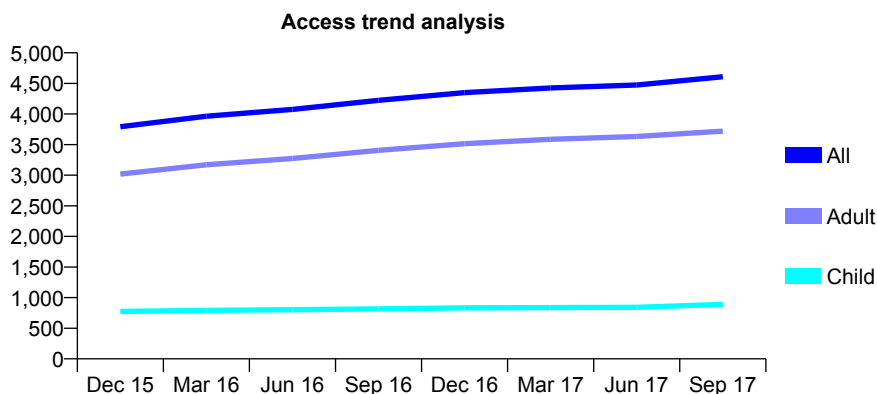
## 7A1 - Vital Signs At a Glance Contract Report for 155640/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | PR Griffiths |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 31/10/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,028      |
| Carry forward general activity (UDA)        | 69          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £418,094.33 |

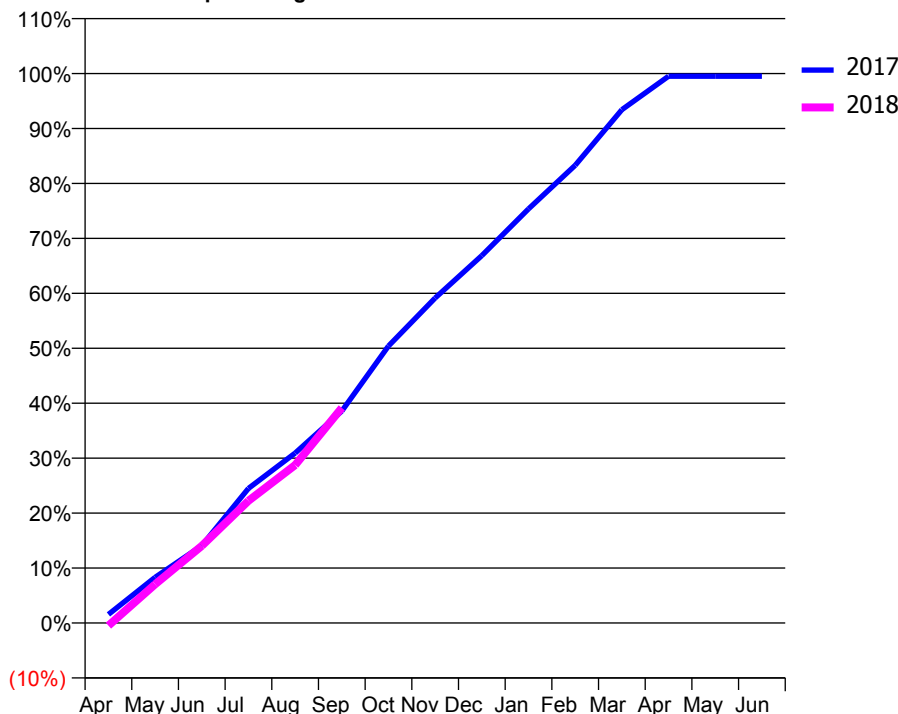
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,223       |                               |
| Quarter ending December 2016         | 4,349       | ↑                             |
| Quarter ending March 2017            | 4,425       | →                             |
| Quarter ending June 2017             | 4,474       | →                             |
| Quarter ending September 2017        | 4,610       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 218    | -69   |
| May       | 1,166  | 988   |
| June      | 1,975  | 1,969 |
| July      | 3,437  | 3,119 |
| August    | 4,338  | 4,032 |
| September | 5,411  | 5,491 |
| October   | 7,071  |       |
| November  | 8,297  |       |
| December  | 9,380  |       |
| January   | 10,570 |       |
| February  | 11,684 |       |
| March     | 13,104 |       |
| April     | 13,959 |       |
| May       | 13,959 |       |
| June      | 13,959 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 780         | 4.6%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 294      | 2,873       | 10.2%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 518      | 780         | 66.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,679    | 2,873       | 58.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 306      | 3,286       | 9.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 3,286       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 3,286       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

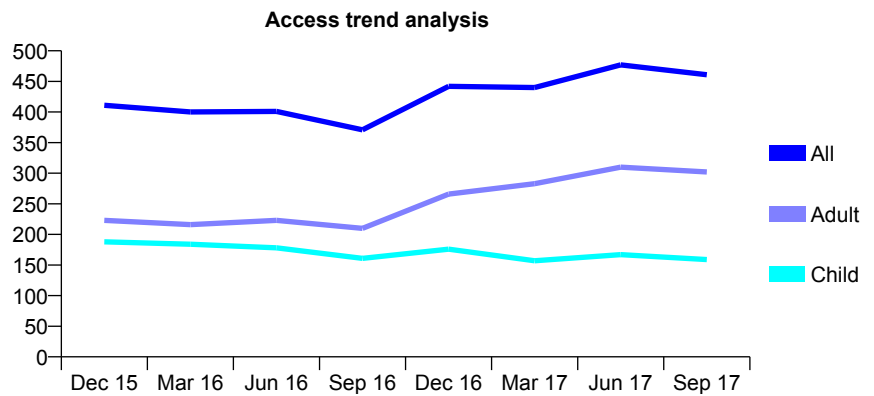
## 7A1 - Vital Signs At a Glance Contract Report for 158194/0028 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/03/2011    |
| Contract end date    |               |

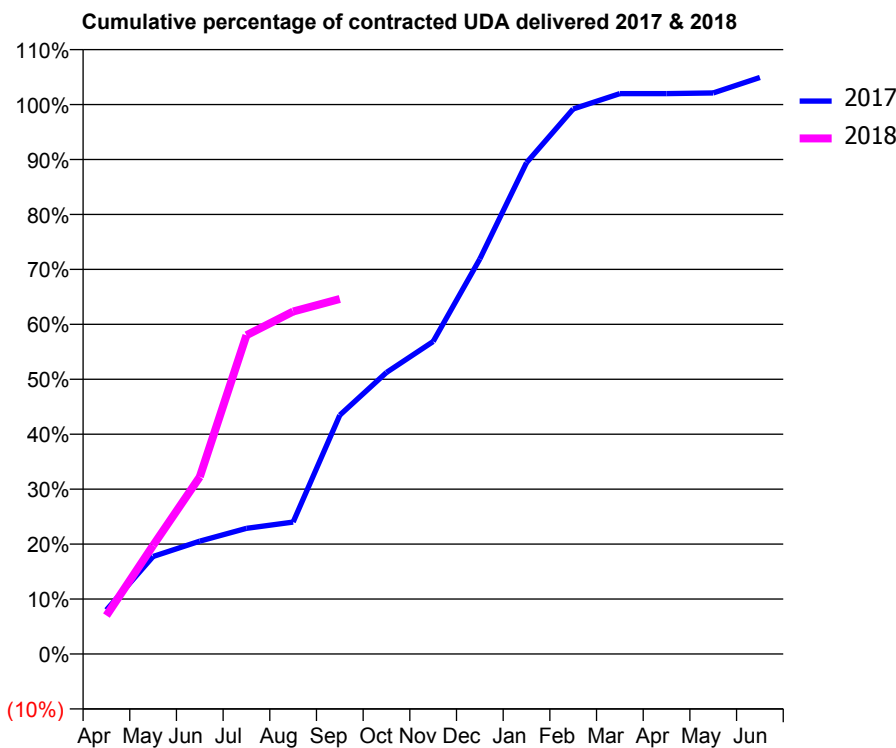
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,200      |
| Carry forward general activity (UDA)        | -44        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,312.61 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 371          |                               |
| Quarter ending December 2016         | 442          | ↑                             |
| Quarter ending March 2017            | 440          | →                             |
| Quarter ending June 2017             | 477          | ↑                             |
| Quarter ending September 2017        | 461          | ↓                             |
| <b>Variance since September 2016</b> | <b>24.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 72                                | 84   |
| May       | 160                               | 237  |
| June      | 185                               | 387  |
| July      | 206                               | 696  |
| August    | 216                               | 748  |
| September | 391                               | 775  |
| October   | 461                               |      |
| November  | 512                               |      |
| December  | 647                               |      |
| January   | 805                               |      |
| February  | 893                               |      |
| March     | 918                               |      |
| April     | 918                               |      |
| May       | 919                               |      |
| June      | 944                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 139         | 6.5%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 245         | 9.4%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 96       | 139         | 69.1%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 145      | 245         | 59.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 22       | 368         | 6.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 368         | 1.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 368         | 1.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

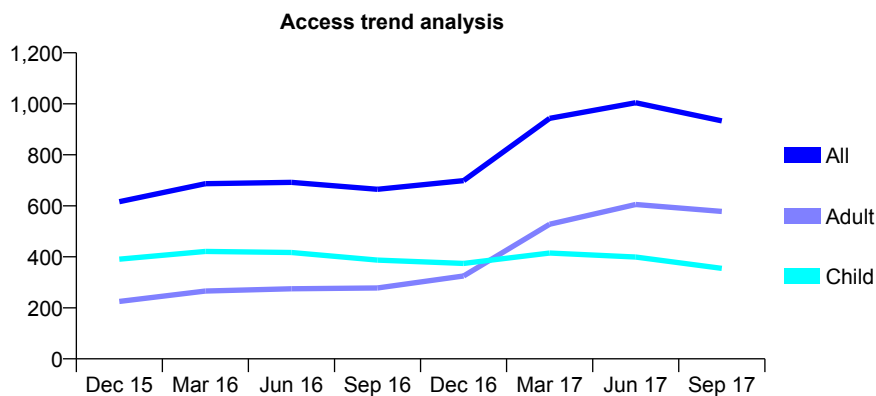
## 7A1 - Vital Signs At a Glance Contract Report for 160679/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | T Ferguson   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2015   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,798      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,144.00 |

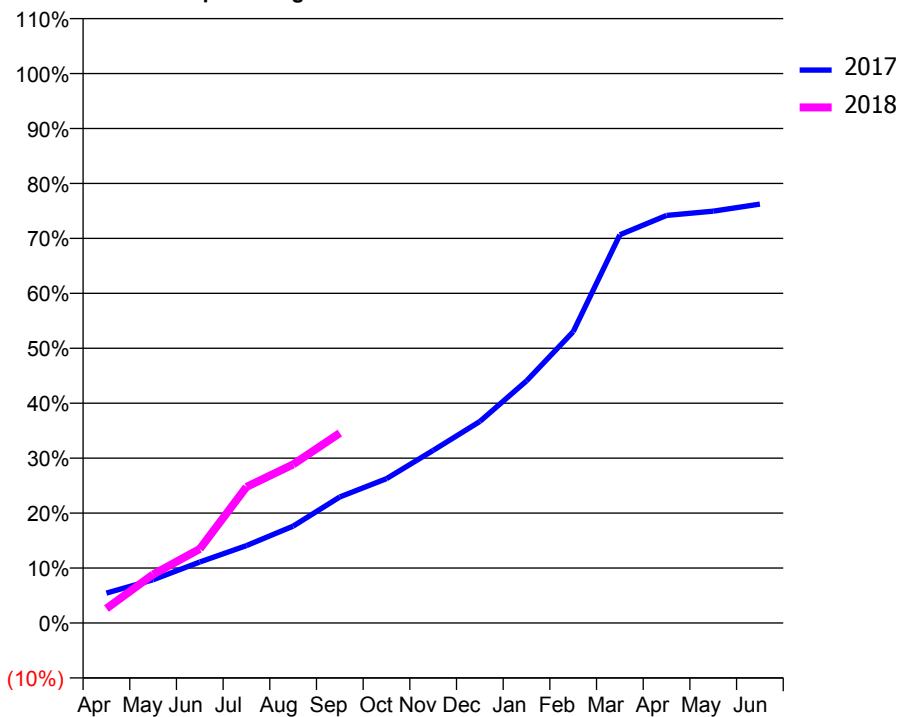
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 665          |                               |
| Quarter ending December 2016         | 699          | ↑                             |
| Quarter ending March 2017            | 943          | ↑                             |
| Quarter ending June 2017             | 1,004        | ↑                             |
| Quarter ending September 2017        | 933          | ↓                             |
| <b>Variance since September 2016</b> | <b>40.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 152                               | 74   |
| May       | 220                               | 248  |
| June      | 311                               | 377  |
| July      | 394                               | 693  |
| August    | 493                               | 807  |
| September | 642                               | 967  |
| October   | 735                               |      |
| November  | 879                               |      |
| December  | 1,027                             |      |
| January   | 1,233                             |      |
| February  | 1,483                             |      |
| March     | 1,977                             |      |
| April     | 2,075                             |      |
| May       | 2,097                             |      |
| June      | 2,133                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 247         | 4.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 330         | 13.0%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 247         | 67.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 150      | 330         | 45.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 16       | 493         | 3.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 493         | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 493         | 0.4%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

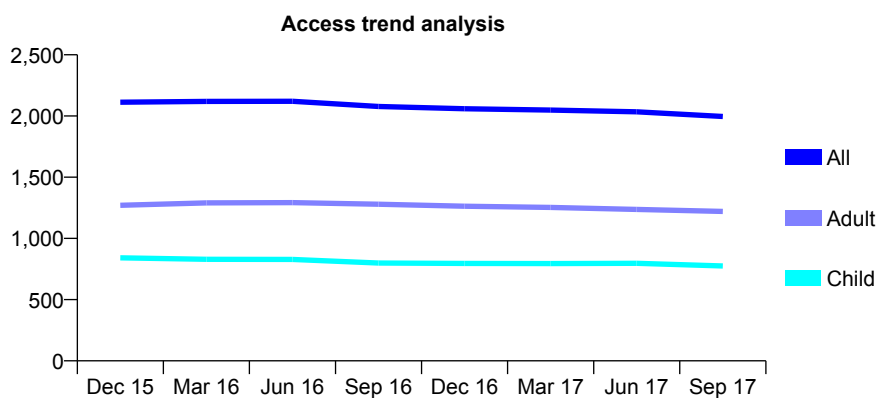
## 7A1 - Vital Signs At a Glance Contract Report for 162302/0001 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Connahs Quay Dental Practice Ltd |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/01/2010                       |
| Contract end date    |                                  |

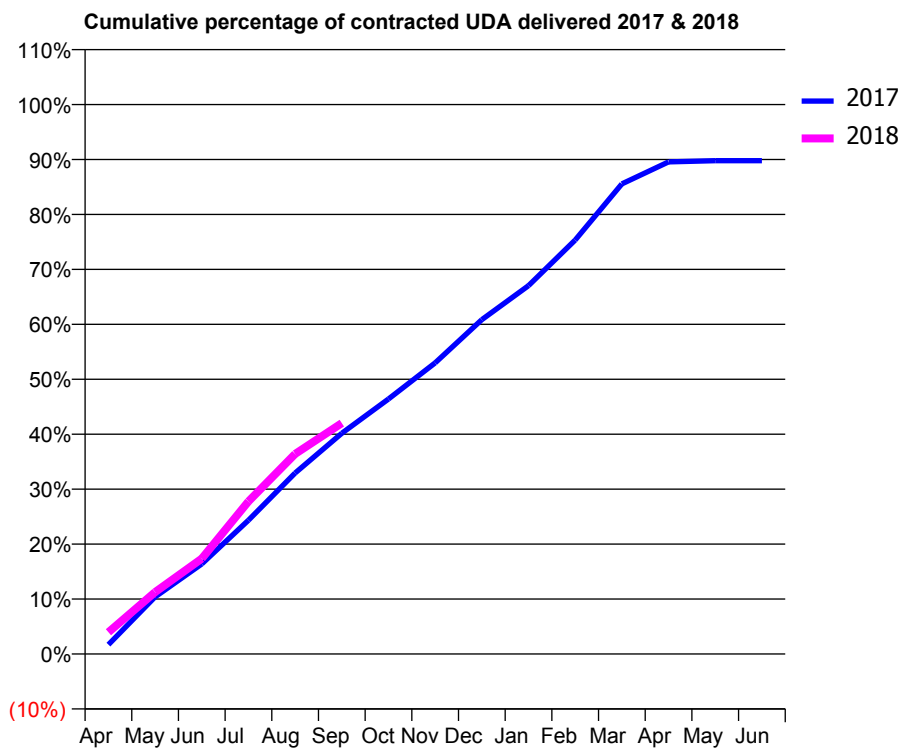
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,560       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £122,014.78 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,078         |                               |
| Quarter ending December 2016         | 2,059         | →                             |
| Quarter ending March 2017            | 2,048         | →                             |
| Quarter ending June 2017             | 2,034         | →                             |
| Quarter ending September 2017        | 1,996         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 113                               | 260   |
| May       | 682                               | 740   |
| June      | 1,076                             | 1,140 |
| July      | 1,598                             | 1,822 |
| August    | 2,160                             | 2,388 |
| September | 2,636                             | 2,756 |
| October   | 3,045                             |       |
| November  | 3,475                             |       |
| December  | 3,992                             |       |
| January   | 4,397                             |       |
| February  | 4,942                             |       |
| March     | 5,612                             |       |
| April     | 5,875                             |       |
| May       | 5,889                             |       |
| June      | 5,890                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 632         | 7.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 218      | 977         | 22.3%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 430      | 632         | 68.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 603      | 977         | 61.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 53       | 1,473       | 3.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,473       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 31       | 1,473       | 2.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

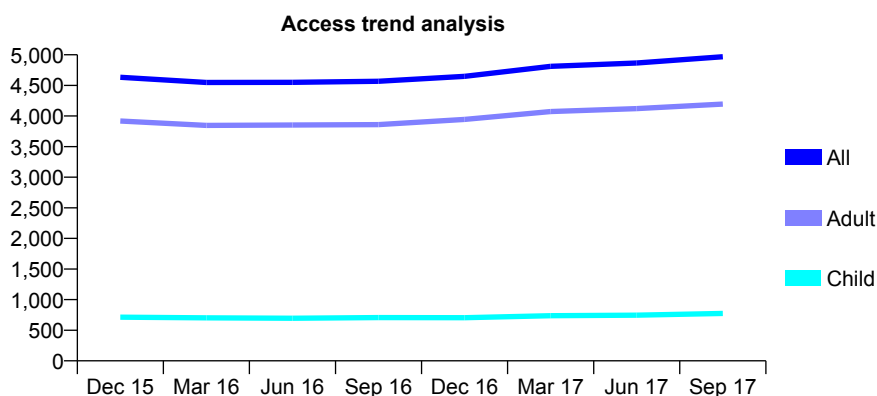
## 7A1 - Vital Signs At a Glance Contract Report for 164542/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Coppersun Dental Care Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/11/2009                |
| Contract end date    |                           |

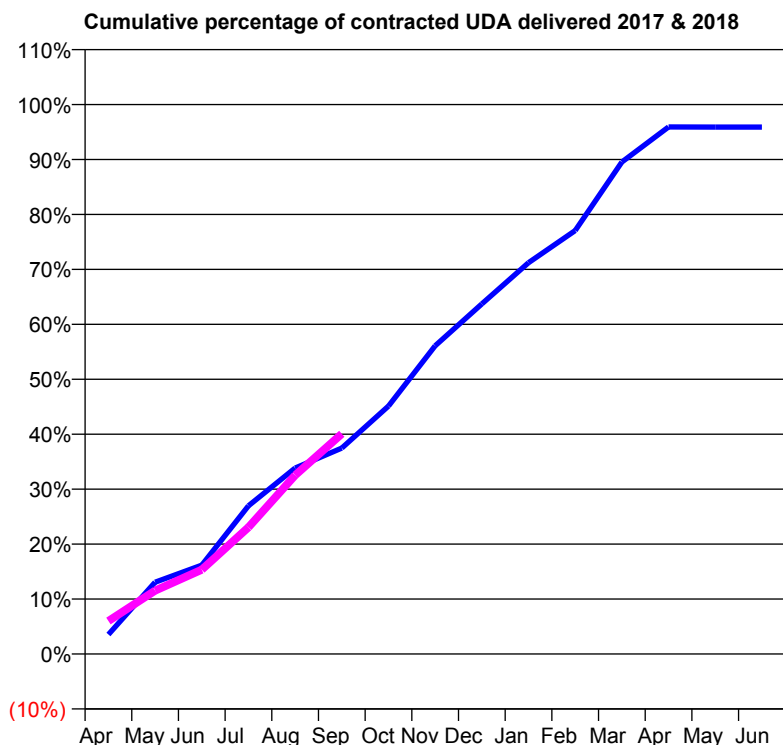
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,795      |
| Carry forward general activity (UDA)        | -672        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £374,949.47 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,567       |                               |
| Quarter ending December 2016         | 4,649       | →                             |
| Quarter ending March 2017            | 4,811       | ↑                             |
| Quarter ending June 2017             | 4,867       | →                             |
| Quarter ending September 2017        | 4,969       | ↑                             |
| <b>Variance since September 2016</b> | <b>8.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 581                               | 1,067 |
| May       | 2,140                             | 2,052 |
| June      | 2,651                             | 2,731 |
| July      | 4,421                             | 4,103 |
| August    | 5,544                             | 5,789 |
| September | 6,144                             | 7,132 |
| October   | 7,394                             |       |
| November  | 9,192                             |       |
| December  | 10,442                            |       |
| January   | 11,672                            |       |
| February  | 12,629                            |       |
| March     | 14,673                            |       |
| April     | 15,719                            |       |
| May       | 15,717                            |       |
| June      | 15,717                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 620         | 10.0%    | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 634      | 3,252       | 19.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 386      | 620         | 62.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,579    | 3,252       | 48.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 295      | 3,408       | 8.7%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 3,408       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 21       | 3,408       | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 47       | 48          | 97.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 47       | 48          | 97.9%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



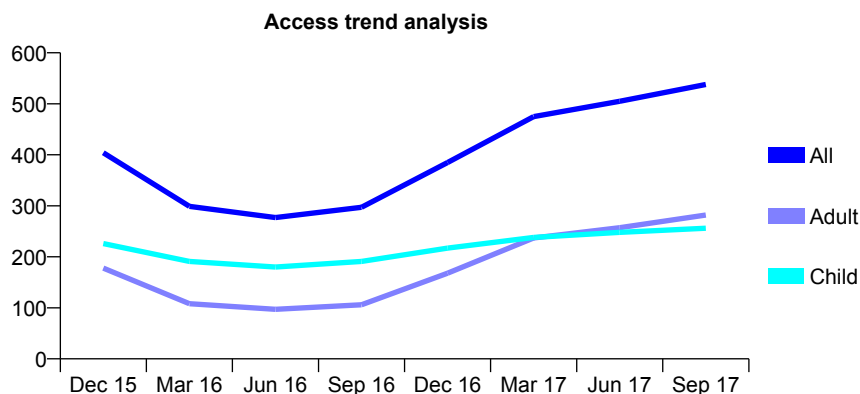
## 7A1 - Vital Signs At a Glance Contract Report for 164577/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Entwistle, Williams & Jenkins GDS Contract |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 31/08/2013                                 |
| Contract end date    |  |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,350      |
| Carry forward general activity (UDA)        | -43        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,819.75 |

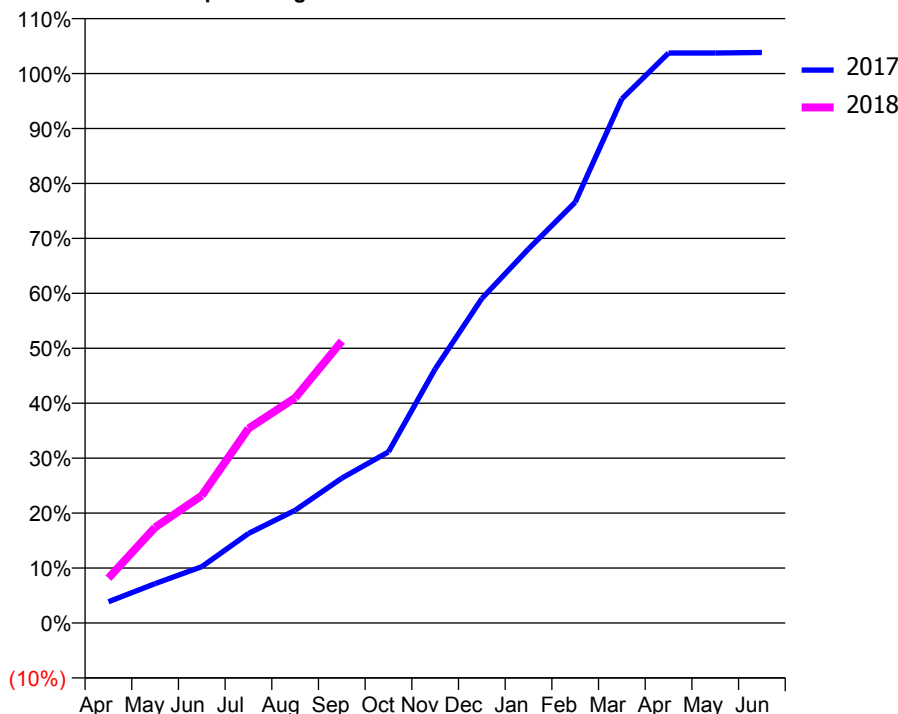
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 297          |                               |
| Quarter ending December 2016         | 385          | ↑                             |
| Quarter ending March 2017            | 475          | ↑                             |
| Quarter ending June 2017             | 505          | ↑                             |
| Quarter ending September 2017        | 538          | ↑                             |
| <b>Variance since September 2016</b> | <b>81.1%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 44    | 110  |
| May       | 81    | 235  |
| June      | 117   | 313  |
| July      | 185   | 478  |
| August    | 233   | 553  |
| September | 299   | 692  |
| October   | 354   |      |
| November  | 525   |      |
| December  | 671   |      |
| January   | 773   |      |
| February  | 870   |      |
| March     | 1,083 |      |
| April     | 1,178 |      |
| May       | 1,178 |      |
| June      | 1,179 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 201         | 9.5%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 190         | 12.1%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 114      | 201         | 56.7%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 75       | 190         | 39.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 32       | 364         | 8.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 364         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 364         | 0.8%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

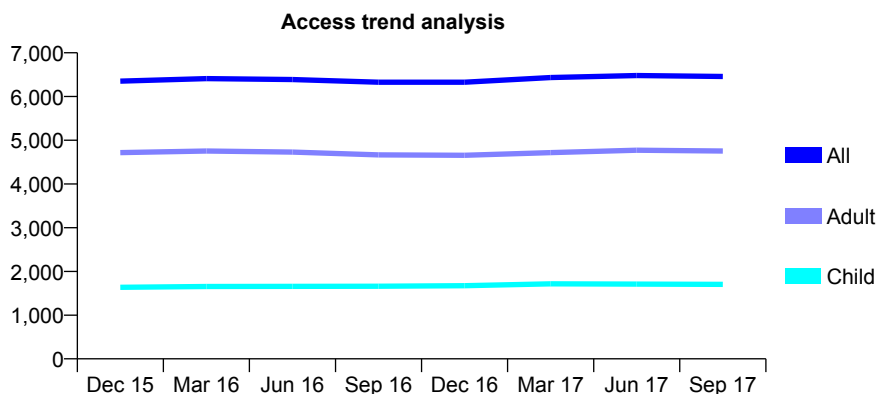
## 7A1 - Vital Signs At a Glance Contract Report for 167096/0002 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Longford Road Dental Practice Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/11/2013                        |
| Contract end date    |                                   |

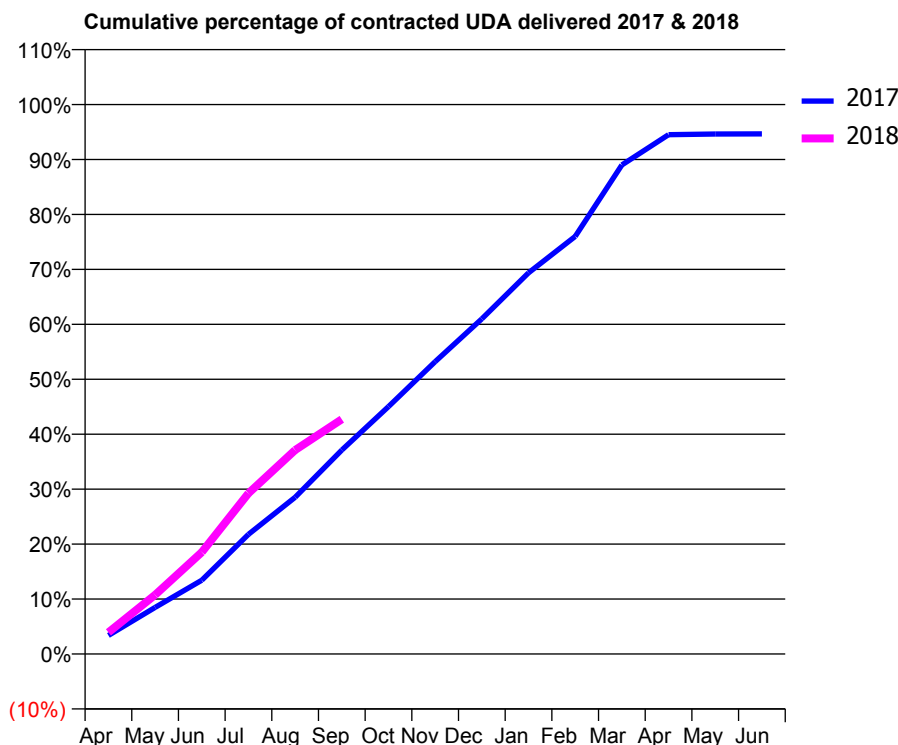
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,915      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £468,053.52 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,326       |                               |
| Quarter ending December 2016         | 6,328       | →                             |
| Quarter ending March 2017            | 6,433       | →                             |
| Quarter ending June 2017             | 6,480       | →                             |
| Quarter ending September 2017        | 6,459       | →                             |
| <b>Variance since September 2016</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 755                               | 866   |
| May       | 1,893                             | 2,360 |
| June      | 2,994                             | 4,061 |
| July      | 4,860                             | 6,410 |
| August    | 6,361                             | 8,137 |
| September | 8,279                             | 9,362 |
| October   | 10,046                            |       |
| November  | 11,867                            |       |
| December  | 13,608                            |       |
| January   | 15,472                            |       |
| February  | 16,951                            |       |
| March     | 19,851                            |       |
| April     | 21,078                            |       |
| May       | 21,108                            |       |
| June      | 21,112                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,433       | 5.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 535      | 3,625       | 14.8%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,036    | 1,433       | 72.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,943    | 3,625       | 53.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 407      | 4,527       | 9.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 4,527       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 26       | 4,527       | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 28       | 31          | 90.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 31          | 87.1%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

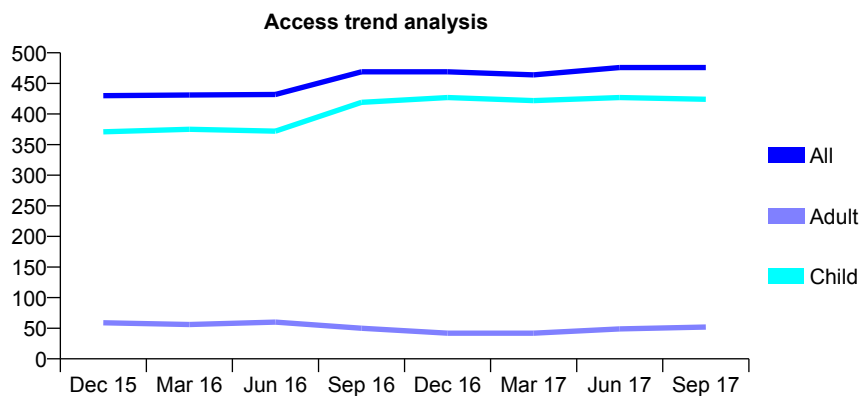
## 7A1 - Vital Signs At a Glance Contract Report for 170003/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Meacher & Associates Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/06/2010                   |
| Contract end date    |                              |

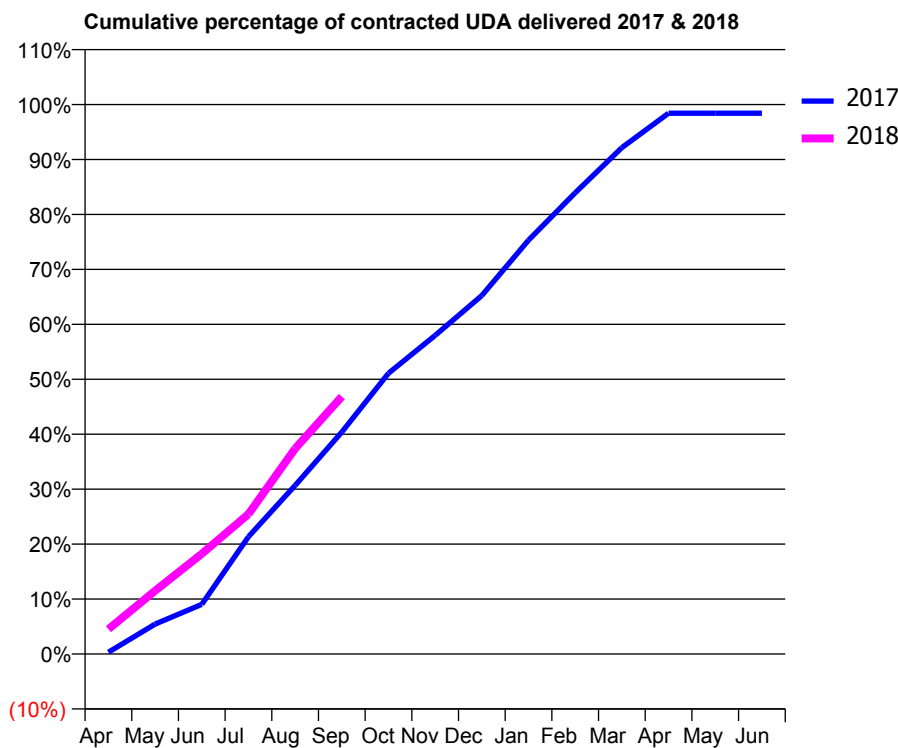
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 975        |
| Carry forward general activity (UDA)        | 15         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,337.03 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 469         |                               |
| Quarter ending December 2016         | 469         | →                             |
| Quarter ending March 2017            | 464         | ↓                             |
| Quarter ending June 2017             | 476         | ↑                             |
| Quarter ending September 2017        | 476         | →                             |
| <b>Variance since September 2016</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 3                                 | 44   |
| May       | 53                                | 112  |
| June      | 88                                | 178  |
| July      | 208                               | 248  |
| August    | 299                               | 365  |
| September | 394                               | 457  |
| October   | 498                               |      |
| November  | 565                               |      |
| December  | 636                               |      |
| January   | 734                               |      |
| February  | 818                               |      |
| March     | 899                               |      |
| April     | 960                               |      |
| May       | 960                               |      |
| June      | 960                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 416         | 3.6%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 310      | 416         | 74.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 9        | 370         | 2.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 370         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 370         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

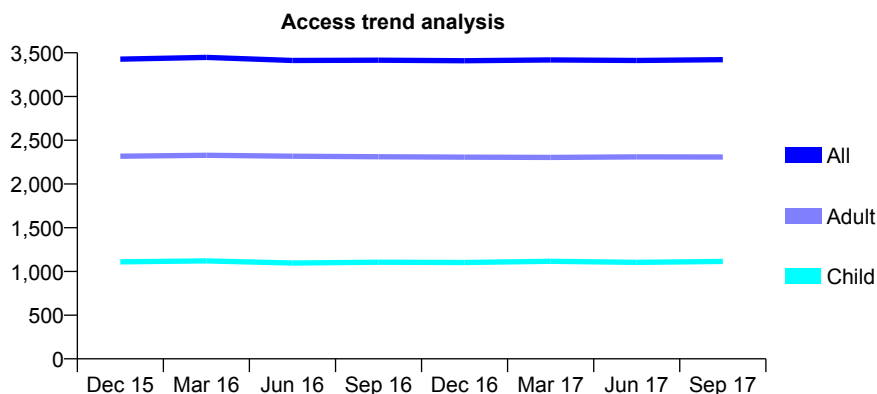
## 7A1 - Vital Signs At a Glance Contract Report for 173185/0001 - September 2017

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Deintyddfa Deudraeth Dental Care Ltd. |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General and Orthodontic               |
| Contract start date  | 01/05/2010                            |
| Contract end date    |                                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,059       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 1,143       |
| Carry forward orthodontic activity (UOA)    | -4          |
| Baseline contract value                     | £327,884.94 |

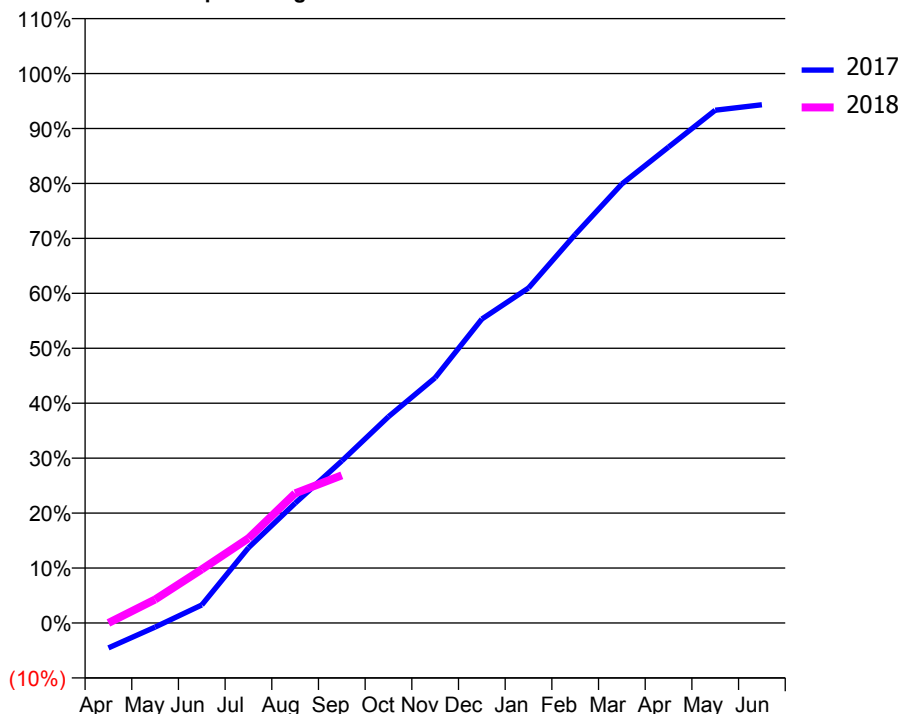
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,416       |                               |
| Quarter ending December 2016         | 3,409       | →                             |
| Quarter ending March 2017            | 3,419       | →                             |
| Quarter ending June 2017             | 3,413       | →                             |
| Quarter ending September 2017        | 3,422       | →                             |
| <b>Variance since September 2016</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -413                              | 0     |
| May       | -70                               | 388   |
| June      | 298                               | 884   |
| July      | 1,240                             | 1,397 |
| August    | 1,976                             | 2,137 |
| September | 2,672                             | 2,434 |
| October   | 3,403                             |       |
| November  | 4,044                             |       |
| December  | 5,012                             |       |
| January   | 5,524                             |       |
| February  | 6,405                             |       |
| March     | 7,238                             |       |
| April     | 7,846                             |       |
| May       | 8,453                             |       |
| June      | 8,544                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 879         | 7.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 1,515       | 8.8%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 567      | 879         | 64.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 958      | 1,515       | 63.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 25       | 1,652       | 1.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,652       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 27       | 1,652       | 1.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

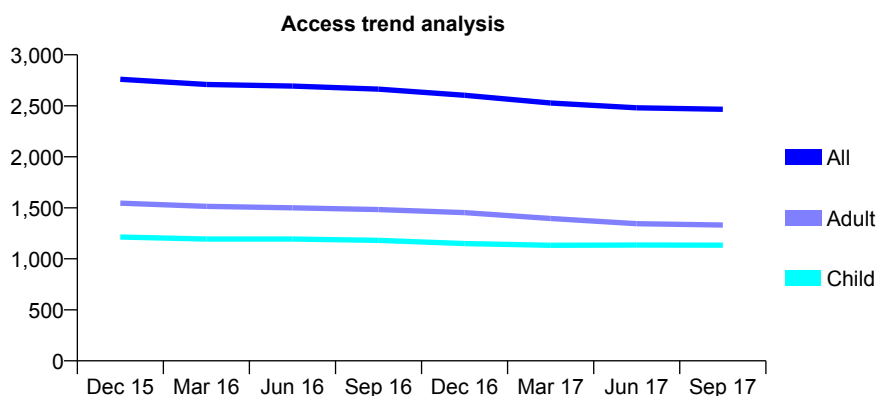
## 7A1 - Vital Signs At a Glance Contract Report for 173223/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | The Kandy Lodge Dental Practice Partners |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/12/2013                               |
| Contract end date    |  |

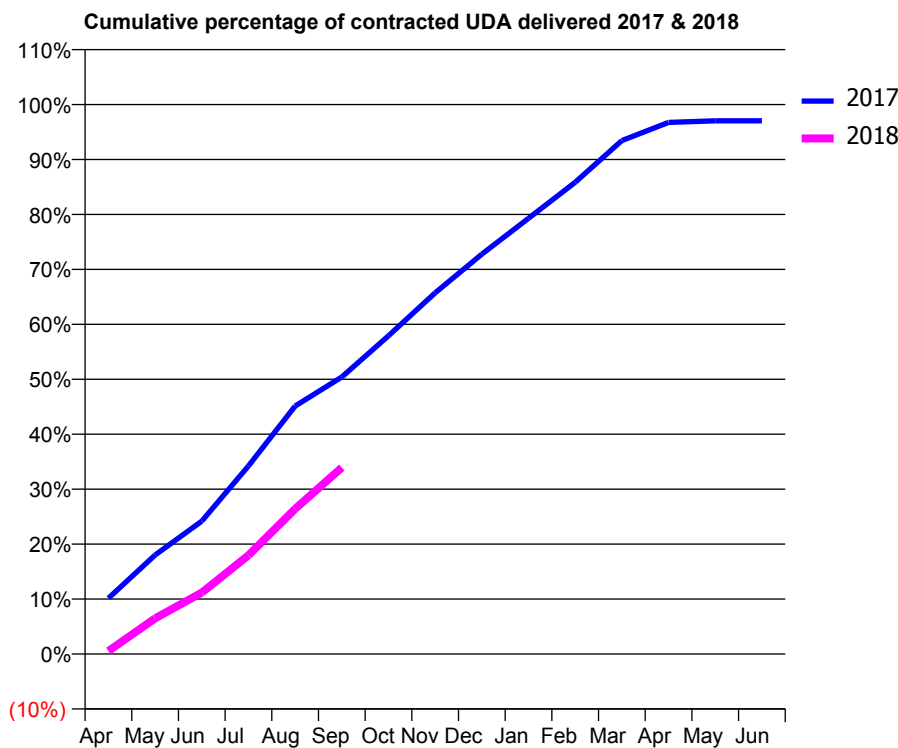
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,624       |
| Carry forward general activity (UDA)        | 234         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,904.12 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,664         |                               |
| Quarter ending December 2016         | 2,603         | ↓                             |
| Quarter ending March 2017            | 2,528         | ↓                             |
| Quarter ending June 2017             | 2,480         | ↓                             |
| Quarter ending September 2017        | 2,466         | →                             |
| <b>Variance since September 2016</b> | <b>(7.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 804                               | 48    |
| May       | 1,426                             | 561   |
| June      | 1,916                             | 964   |
| July      | 2,710                             | 1,550 |
| August    | 3,573                             | 2,278 |
| September | 3,993                             | 2,926 |
| October   | 4,587                             |       |
| November  | 5,205                             |       |
| December  | 5,763                             |       |
| January   | 6,280                             |       |
| February  | 6,800                             |       |
| March     | 7,400                             |       |
| April     | 7,662                             |       |
| May       | 7,685                             |       |
| June      | 7,686                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 977         | 4.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 116      | 853         | 13.6%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 676      | 977         | 69.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 470      | 853         | 55.1%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 151      | 1,718       | 8.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,718       | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 16       | 1,718       | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

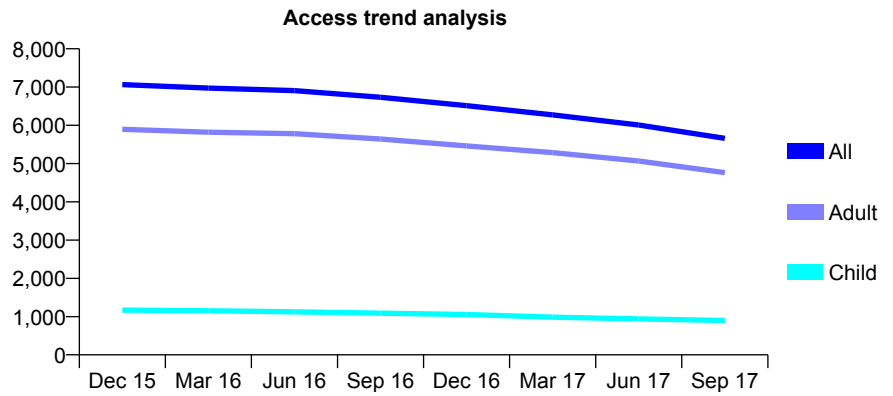
## 7A1 - Vital Signs At a Glance Contract Report for 175145/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Rhyl and Abergele Elwy Dental Partnership |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/03/2011                                |
| Contract end date    |   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,786      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £560,761.90 |

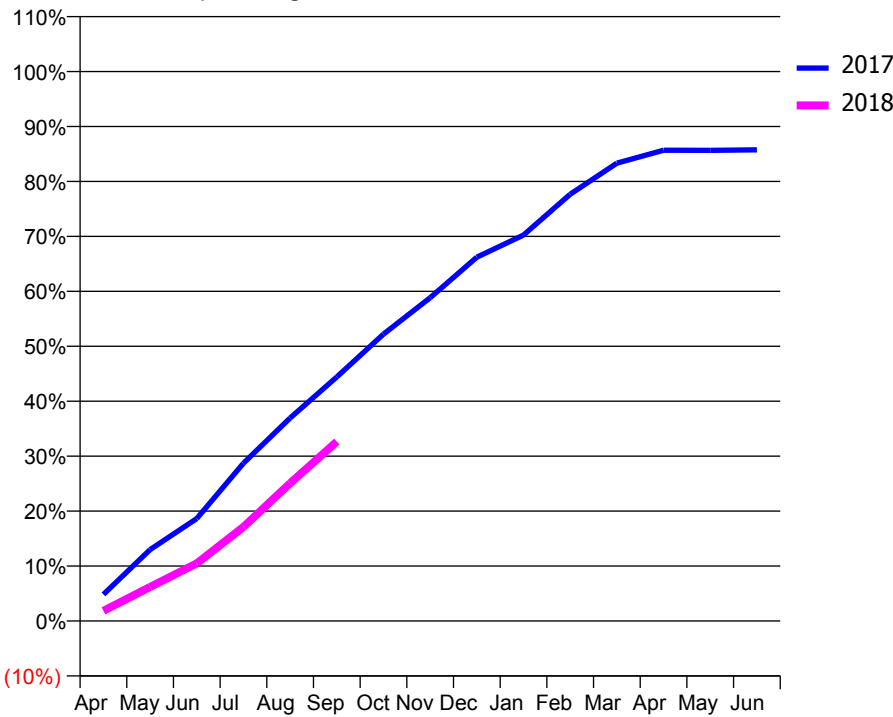
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 6,734          |                               |
| Quarter ending December 2016         | 6,513          | ↓                             |
| Quarter ending March 2017            | 6,273          | ↓                             |
| Quarter ending June 2017             | 6,008          | ↓                             |
| Quarter ending September 2017        | 5,660          | ↓                             |
| <b>Variance since September 2016</b> | <b>(15.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 864                               | 387   |
| May       | 2,315                             | 1,290 |
| June      | 3,320                             | 2,184 |
| July      | 5,112                             | 3,560 |
| August    | 6,577                             | 5,212 |
| September | 7,907                             | 6,786 |
| October   | 9,294                             |       |
| November  | 10,474                            |       |
| December  | 11,787                            |       |
| January   | 12,504                            |       |
| February  | 13,826                            |       |
| March     | 14,831                            |       |
| April     | 15,251                            |       |
| May       | 15,248                            |       |
| June      | 15,264                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 443         | 3.6%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 306      | 2,589       | 11.8%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221      | 443         | 49.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,177    | 2,589       | 45.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 310      | 2,860       | 10.8%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,860       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 2,860       | 0.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 32       | 38          | 84.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 38          | 73.7%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

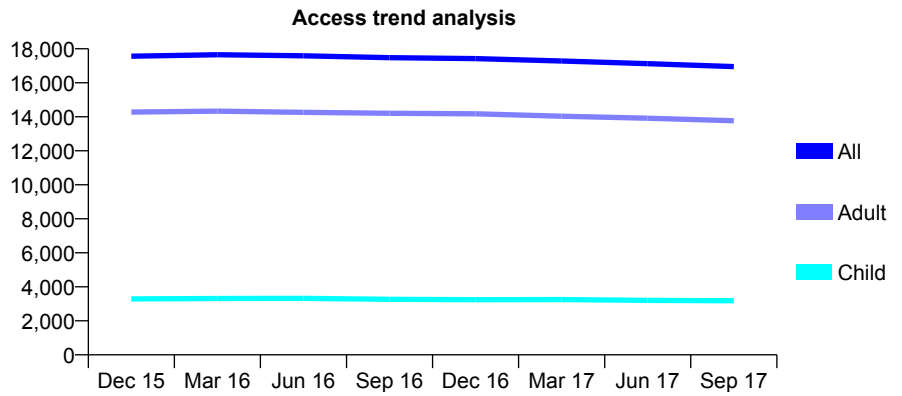
## 7A1 - Vital Signs At a Glance Contract Report for 175145/0002 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Rhyl and Abergele Elwy Dental Partnership |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General and Orthodontic                   |
| Contract start date  | 01/03/2011                                |
| Contract end date    |   |

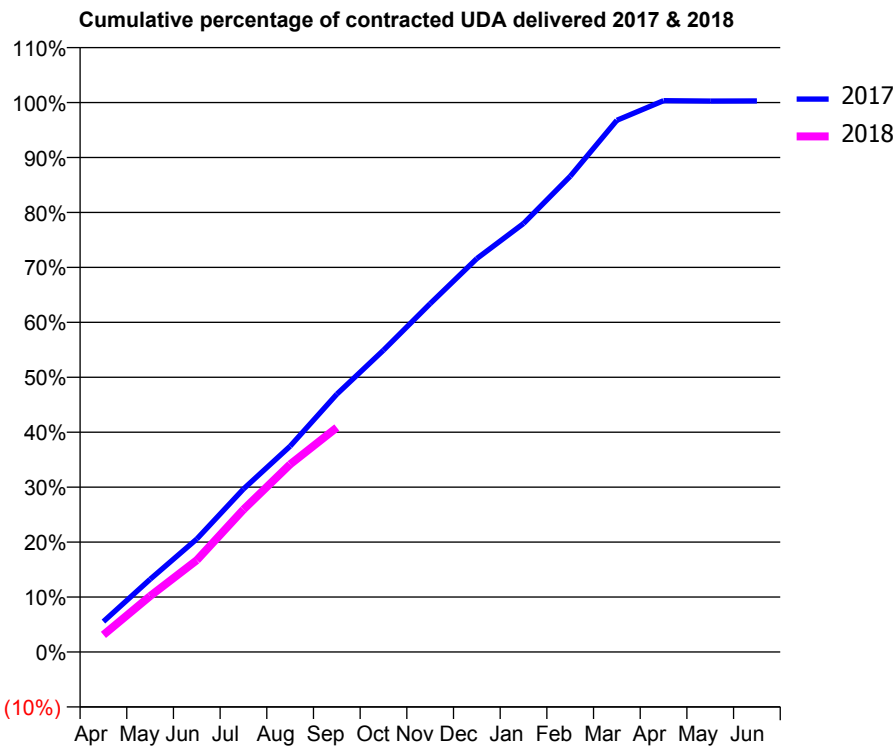
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 49,009        |
| Carry forward general activity (UDA)        | 134           |
| 17/18 Contracted orthodontic activity (UOA) | 827           |
| Carry forward orthodontic activity (UOA)    | -2            |
| Baseline contract value                     | £1,406,204.10 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 17,476        |                               |
| Quarter ending December 2016         | 17,420        | →                             |
| Quarter ending March 2017            | 17,283        | →                             |
| Quarter ending June 2017             | 17,126        | →                             |
| Quarter ending September 2017        | 16,950        | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,719                             | 1,530  |
| May       | 6,482                             | 4,995  |
| June      | 10,083                            | 8,184  |
| July      | 14,535                            | 12,707 |
| August    | 18,362                            | 16,735 |
| September | 22,992                            | 20,022 |
| October   | 26,918                            |        |
| November  | 31,067                            |        |
| December  | 35,096                            |        |
| January   | 38,220                            |        |
| February  | 42,424                            |        |
| March     | 47,424                            |        |
| April     | 49,176                            |        |
| May       | 49,142                            |        |
| June      | 49,143                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 2,103       | 6.6%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 953      | 8,524       | 11.2%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 881      | 2,103       | 41.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,068    | 8,524       | 36.0%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 617      | 9,812       | 6.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 9,812       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 122      | 9,812       | 1.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 54       | 63          | 85.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 55       | 63          | 87.3%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



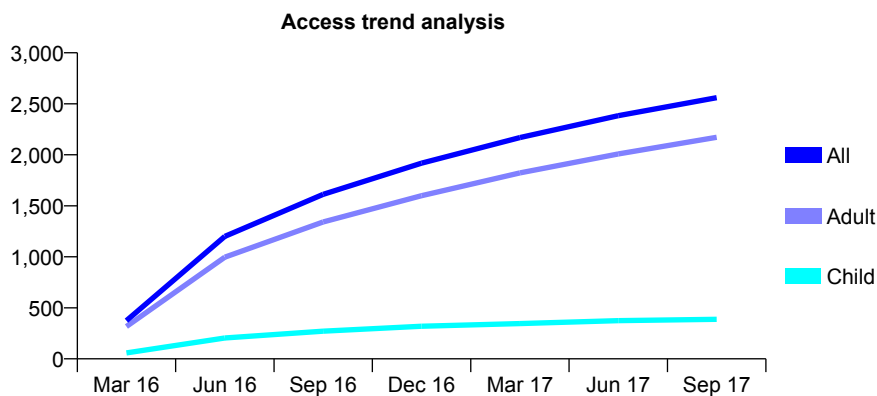
## 7A1 - Vital Signs At a Glance Contract Report for 175595/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 28/12/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,749      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,963.50 |

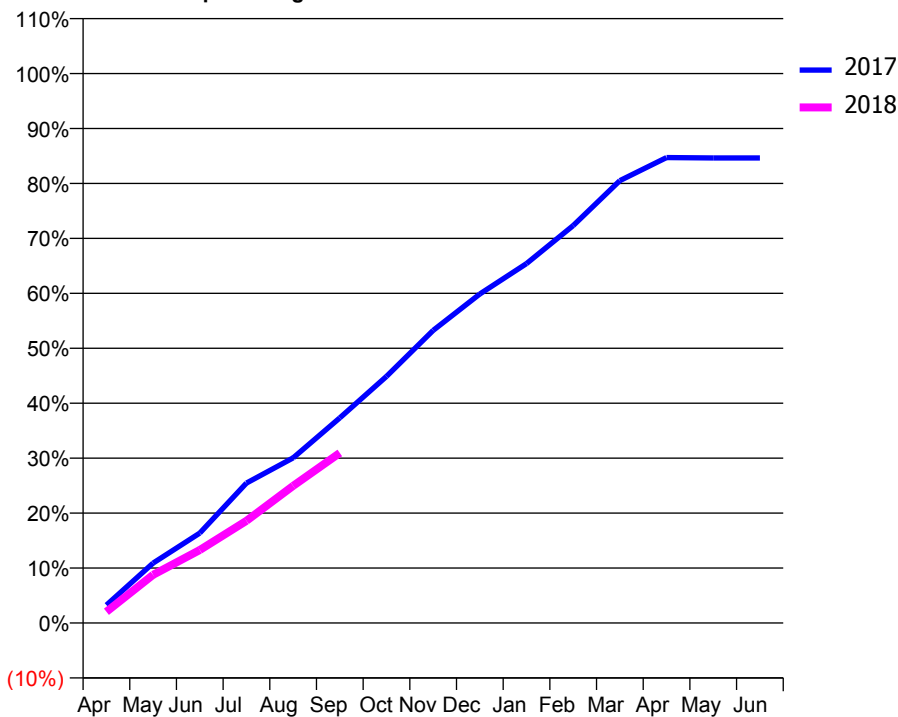
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,613        |                               |
| Quarter ending December 2016         | 1,918        | ↑                             |
| Quarter ending March 2017            | 2,169        | ↑                             |
| Quarter ending June 2017             | 2,384        | ↑                             |
| Quarter ending September 2017        | 2,560        | ↑                             |
| <b>Variance since September 2016</b> | <b>58.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 318                               | 262   |
| May       | 1,065                             | 1,118 |
| June      | 1,599                             | 1,693 |
| July      | 2,487                             | 2,372 |
| August    | 2,935                             | 3,182 |
| September | 3,647                             | 3,945 |
| October   | 4,384                             |       |
| November  | 5,200                             |       |
| December  | 5,847                             |       |
| January   | 6,389                             |       |
| February  | 7,064                             |       |
| March     | 7,861                             |       |
| April     | 8,271                             |       |
| May       | 8,265                             |       |
| June      | 8,265                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 270         | 3.3%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 145      | 1,591       | 9.1%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 270         | 48.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 769      | 1,591       | 48.3%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 124      | 1,717       | 7.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,717       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 1,717       | 1.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 15          | 73.3%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



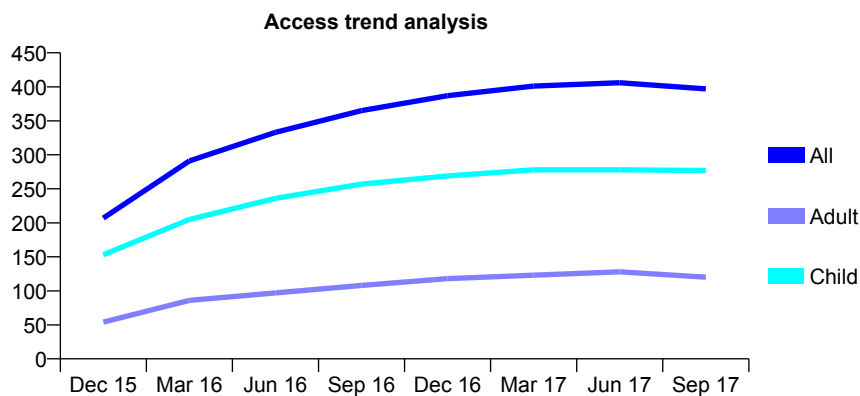
## 7A1 - Vital Signs At a Glance Contract Report for 175897/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | C Aston      |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 25/07/2015   |
| Contract end date    |              |

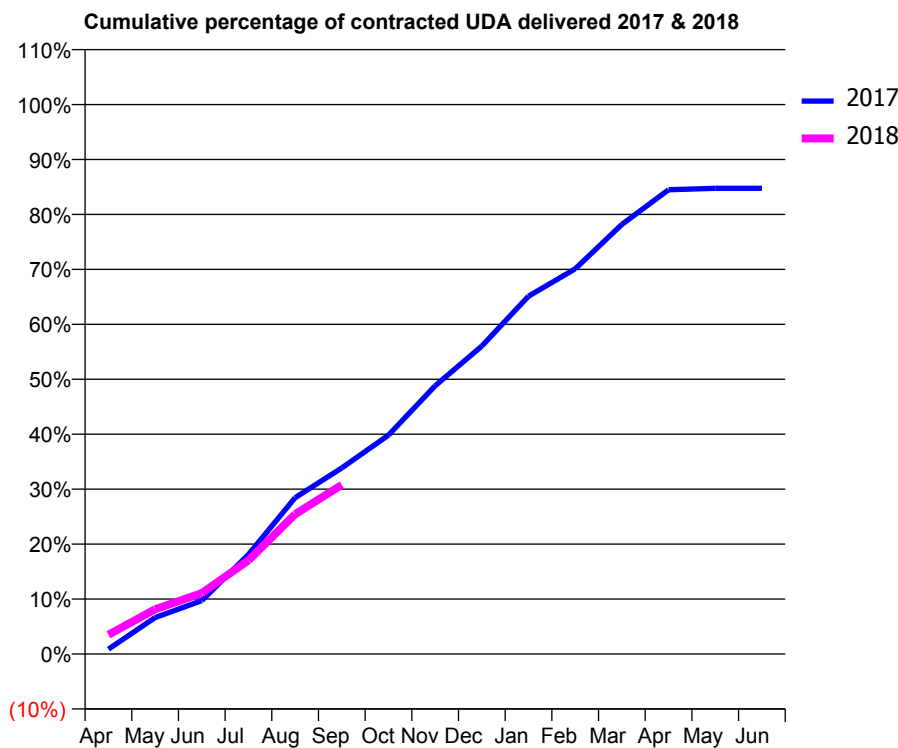
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,160      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,403.04 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 365         |                               |
| Quarter ending December 2016         | 387         | ↑                             |
| Quarter ending March 2017            | 401         | ↑                             |
| Quarter ending June 2017             | 406         | →                             |
| Quarter ending September 2017        | 397         | ↓                             |
| <b>Variance since September 2016</b> | <b>8.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 10                                | 41   |
| May       | 77                                | 94   |
| June      | 113                               | 128  |
| July      | 210                               | 198  |
| August    | 330                               | 295  |
| September | 393                               | 357  |
| October   | 462                               |      |
| November  | 566                               |      |
| December  | 650                               |      |
| January   | 755                               |      |
| February  | 813                               |      |
| March     | 907                               |      |
| April     | 980                               |      |
| May       | 983                               |      |
| June      | 983                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 208         | 6.3%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 73          | 19.2%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 129      | 208         | 62.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 73          | 49.3%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 15       | 249         | 6.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 249         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 249         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

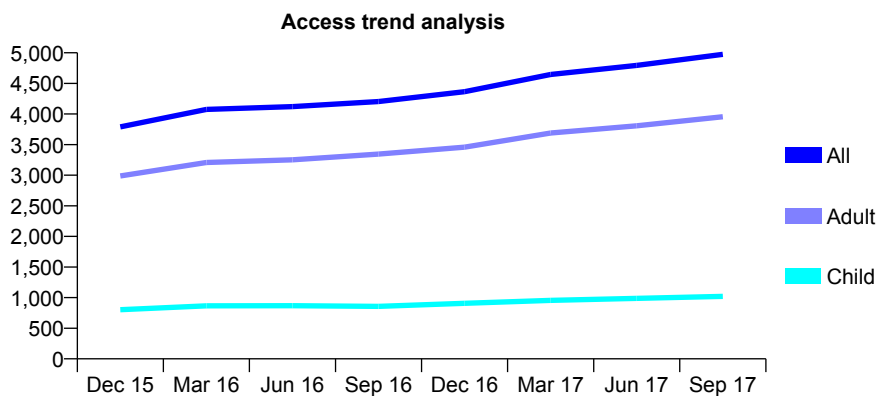
## 7A1 - Vital Signs At a Glance Contract Report for 182532/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | R Jotangia   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/04/2012   |
| Contract end date    |              |

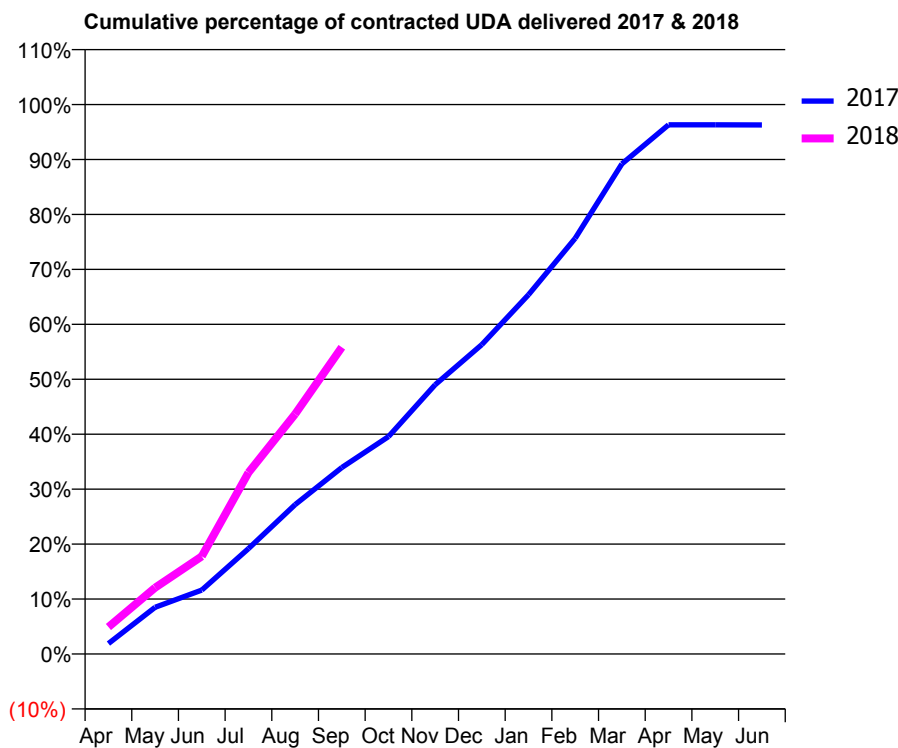
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,895      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £323,815.41 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,203        |                               |
| Quarter ending December 2016         | 4,366        | ↑                             |
| Quarter ending March 2017            | 4,645        | ↑                             |
| Quarter ending June 2017             | 4,794        | ↑                             |
| Quarter ending September 2017        | 4,975        | ↑                             |
| <b>Variance since September 2016</b> | <b>18.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 320                               | 682   |
| May       | 1,433                             | 1,677 |
| June      | 1,959                             | 2,471 |
| July      | 3,227                             | 4,586 |
| August    | 4,577                             | 6,069 |
| September | 5,712                             | 7,758 |
| October   | 6,662                             |       |
| November  | 8,248                             |       |
| December  | 9,478                             |       |
| January   | 11,005                            |       |
| February  | 12,735                            |       |
| March     | 15,012                            |       |
| April     | 16,208                            |       |
| May       | 16,208                            |       |
| June      | 16,205                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 796         | 10.2%    | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 370      | 2,698       | 13.7%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439      | 796         | 55.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,280    | 2,698       | 47.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 150      | 3,152       | 4.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,152       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 73       | 3,152       | 2.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

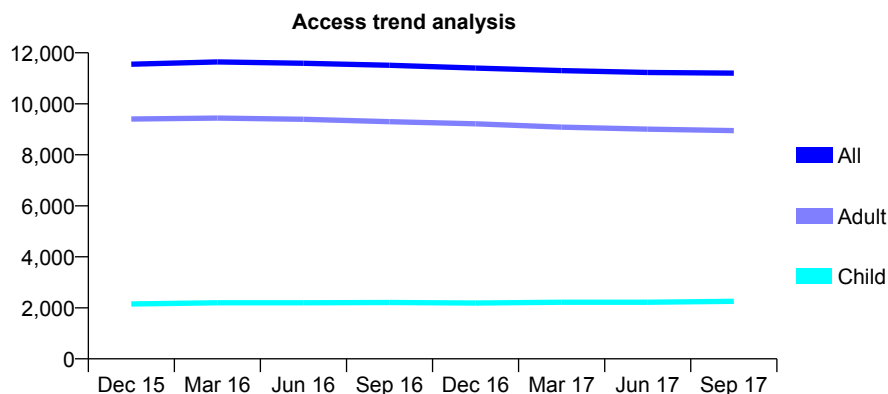
## 7A1 - Vital Signs At a Glance Contract Report for 186023/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | D N Dental Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/05/2012         |
| Contract end date    |                    |

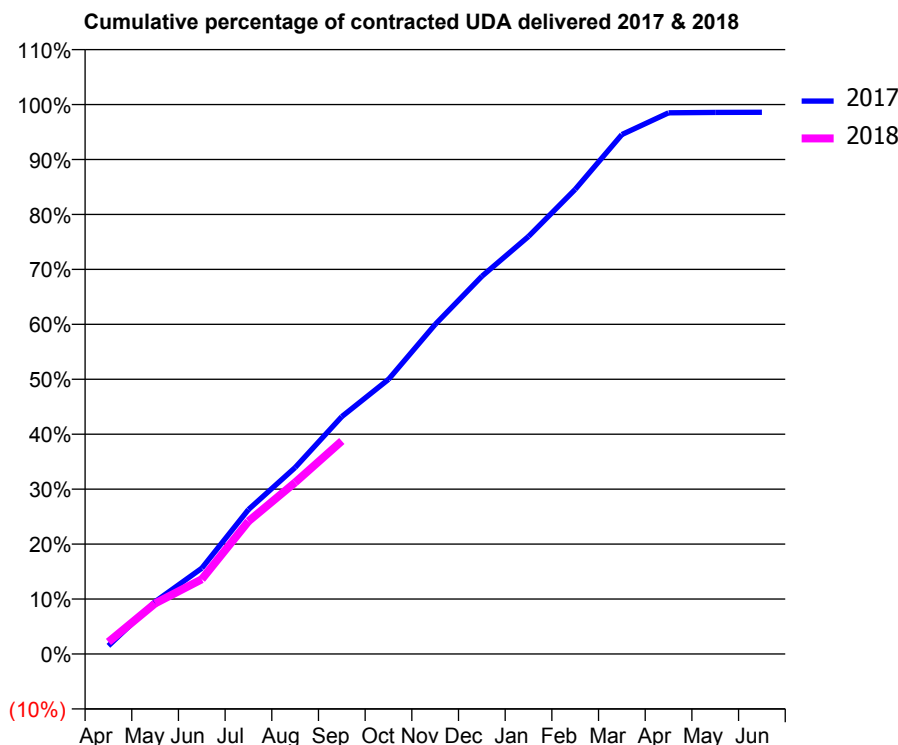
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 36,000      |
| Carry forward general activity (UDA)        | 528         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £861,716.29 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 11,510        |                               |
| Quarter ending December 2016         | 11,402        | →                             |
| Quarter ending March 2017            | 11,303        | →                             |
| Quarter ending June 2017             | 11,228        | →                             |
| Quarter ending September 2017        | 11,204        | →                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 556                               | 794    |
| May       | 3,533                             | 3,320  |
| June      | 5,788                             | 4,899  |
| July      | 9,750                             | 8,693  |
| August    | 12,586                            | 11,238 |
| September | 16,026                            | 13,957 |
| October   | 18,535                            |        |
| November  | 22,242                            |        |
| December  | 25,500                            |        |
| January   | 28,184                            |        |
| February  | 31,361                            |        |
| March     | 35,060                            |        |
| April     | 36,531                            |        |
| May       | 36,554                            |        |
| June      | 36,564                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,764       | 5.7%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 784      | 6,379       | 12.3%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,106    | 1,764       | 62.7%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,181    | 6,379       | 65.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 370      | 7,502       | 4.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 7,502       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 44       | 7,502       | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 32       | 35          | 91.4%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 33       | 35          | 94.3%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

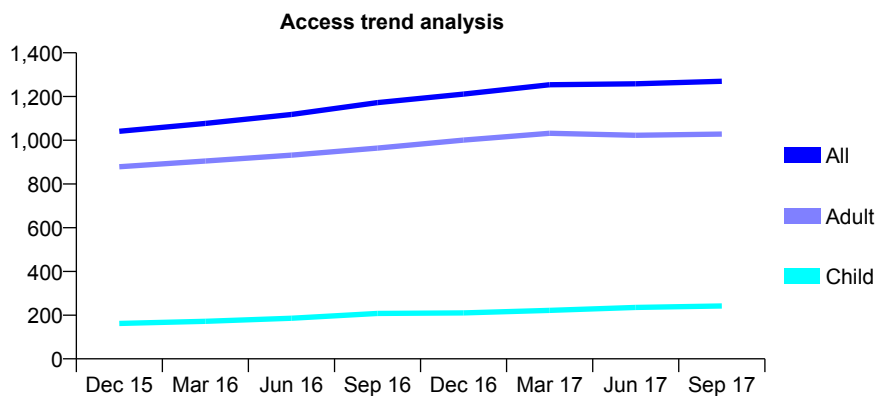
## 7A1 - Vital Signs At a Glance Contract Report for 187011/0002 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Betsi Cadwaladr University Health Board |
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2006                              |
| Contract end date    | 31/03/2018                              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,605      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £69,963.76 |

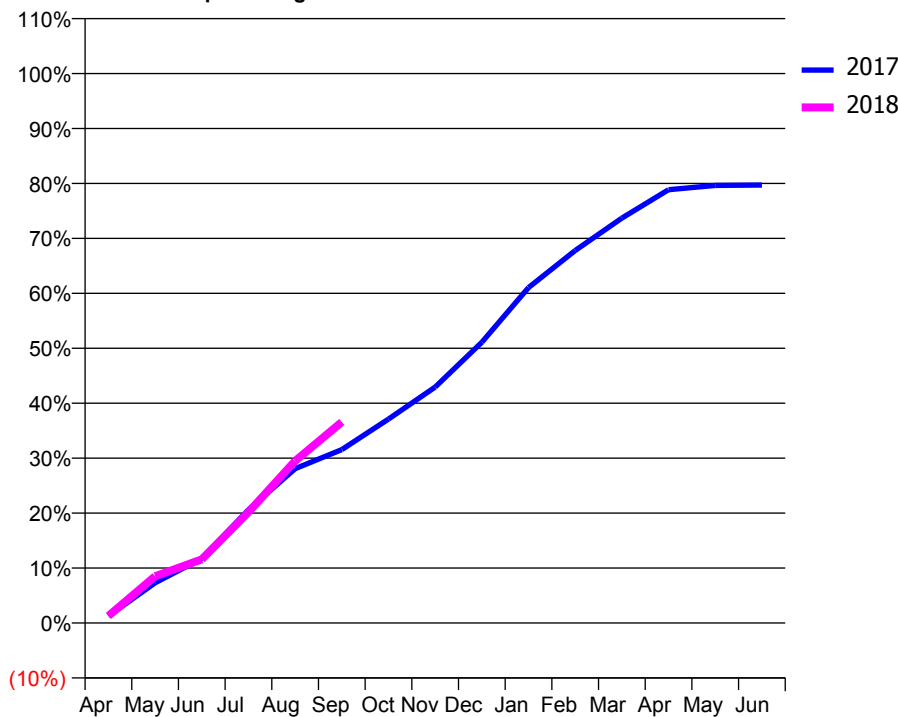
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,172       |                               |
| Quarter ending December 2016         | 1,211       | ↑                             |
| Quarter ending March 2017            | 1,254       | ↑                             |
| Quarter ending June 2017             | 1,258       | →                             |
| Quarter ending September 2017        | 1,270       | →                             |
| <b>Variance since September 2016</b> | <b>8.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 46    | 47    |
| May       | 264   | 307   |
| June      | 423   | 418   |
| July      | 743   | 728   |
| August    | 1,012 | 1,063 |
| September | 1,137 | 1,319 |
| October   | 1,338 |       |
| November  | 1,548 |       |
| December  | 1,842 |       |
| January   | 2,201 |       |
| February  | 2,444 |       |
| March     | 2,657 |       |
| April     | 2,843 |       |
| May       | 2,870 |       |
| June      | 2,873 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 100         | 3.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 46       | 457         | 10.1%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12       | 100         | 12.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 117      | 457         | 25.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 43       | 454         | 9.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 454         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 454         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

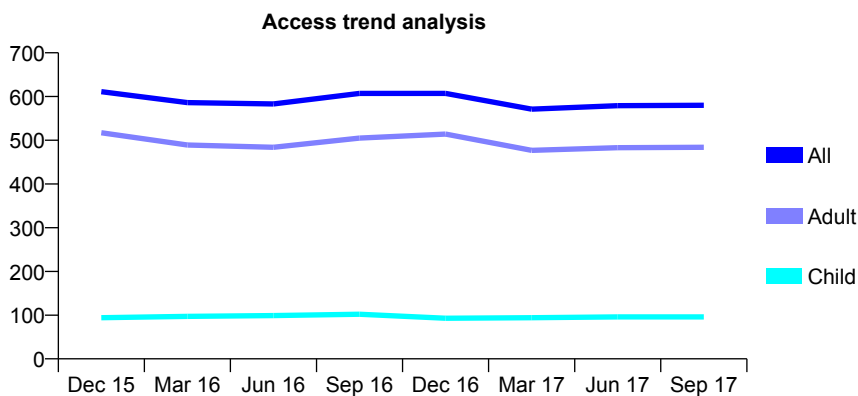
## 7A1 - Vital Signs At a Glance Contract Report for 187011/0004 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Betsi Cadwaladr University Health Board |
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2006                              |
| Contract end date    | 31/03/2018                              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,143.11 |

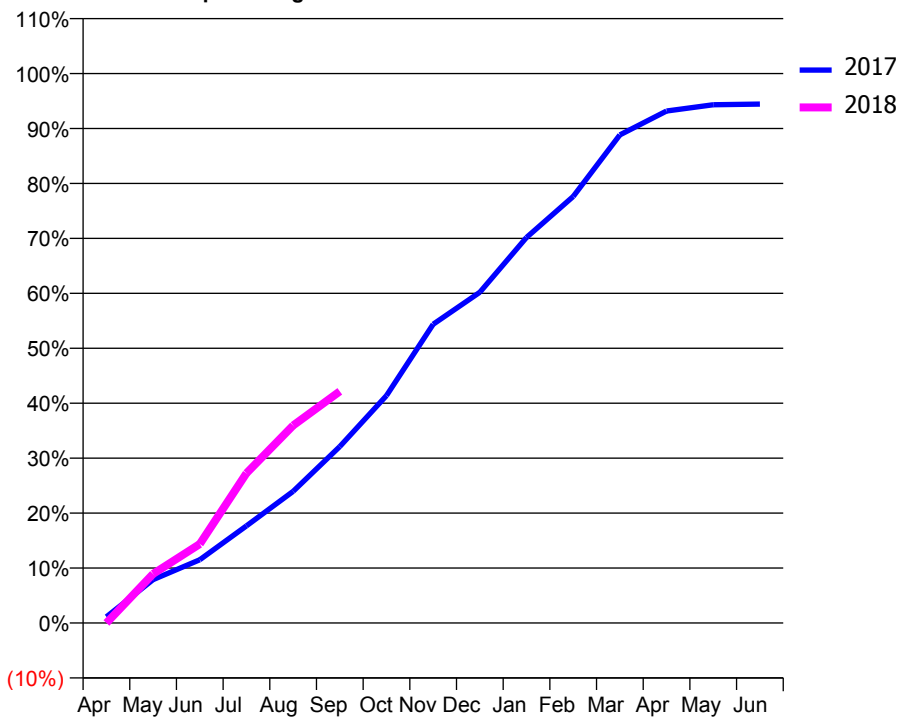
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 607           |                               |
| Quarter ending December 2016         | 607           | →                             |
| Quarter ending March 2017            | 571           | ↓                             |
| Quarter ending June 2017             | 579           | →                             |
| Quarter ending September 2017        | 580           | →                             |
| <b>Variance since September 2016</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 17                                | 0    |
| May       | 119                               | 134  |
| June      | 173                               | 216  |
| July      | 265                               | 409  |
| August    | 360                               | 539  |
| September | 482                               | 632  |
| October   | 621                               |      |
| November  | 816                               |      |
| December  | 903                               |      |
| January   | 1,053                             |      |
| February  | 1,164                             |      |
| March     | 1,333                             |      |
| April     | 1,398                             |      |
| May       | 1,415                             |      |
| June      | 1,417                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 52          | 0.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 213         | 0.9%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 14       | 52          | 26.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 68       | 213         | 31.9%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 7        | 229         | 3.1%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 229         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 229         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

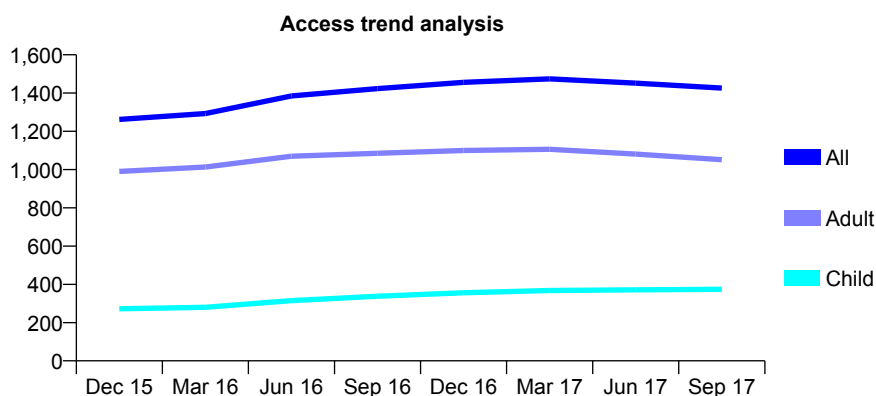
## 7A1 - Vital Signs At a Glance Contract Report for 187011/0005 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Betsi Cadwaladr University Health Board |
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 02/04/2006                              |
| Contract end date    | 31/03/2018                              |

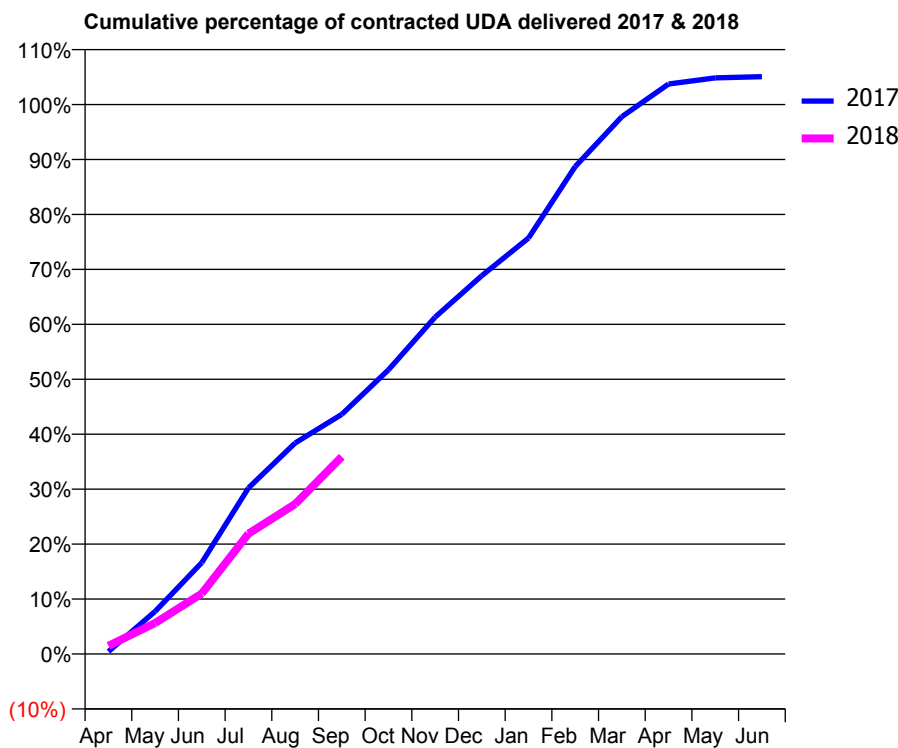
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,200      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,916.90 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,423       |                               |
| Quarter ending December 2016         | 1,456       | ↑                             |
| Quarter ending March 2017            | 1,474       | →                             |
| Quarter ending June 2017             | 1,452       | ↓                             |
| Quarter ending September 2017        | 1,426       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 14                                | 47    |
| May       | 248                               | 180   |
| June      | 533                               | 352   |
| July      | 967                               | 701   |
| August    | 1,229                             | 873   |
| September | 1,396                             | 1,149 |
| October   | 1,655                             |       |
| November  | 1,962                             |       |
| December  | 2,204                             |       |
| January   | 2,422                             |       |
| February  | 2,839                             |       |
| March     | 3,129                             |       |
| April     | 3,320                             |       |
| May       | 3,355                             |       |
| June      | 3,362                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 195         | 9.2%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 482         | 8.5%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 61       | 195         | 31.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 175      | 482         | 36.3%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 39       | 550         | 7.1%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 550         | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 550         | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

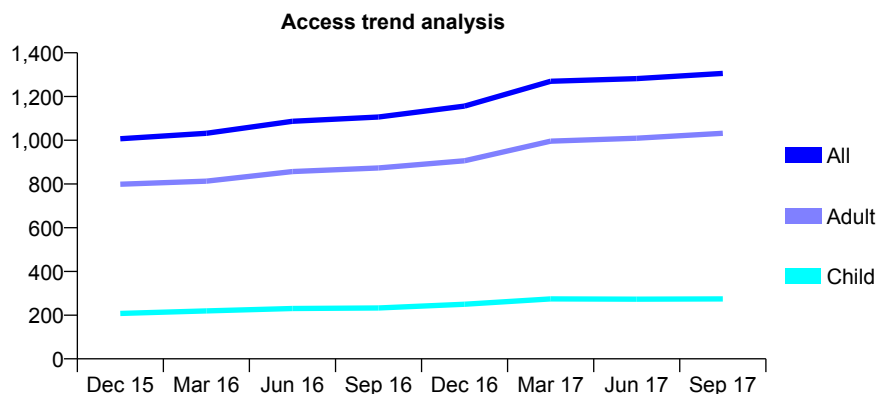
## 7A1 - Vital Signs At a Glance Contract Report for 188042/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | T Ferguson   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2014   |
| Contract end date    |              |

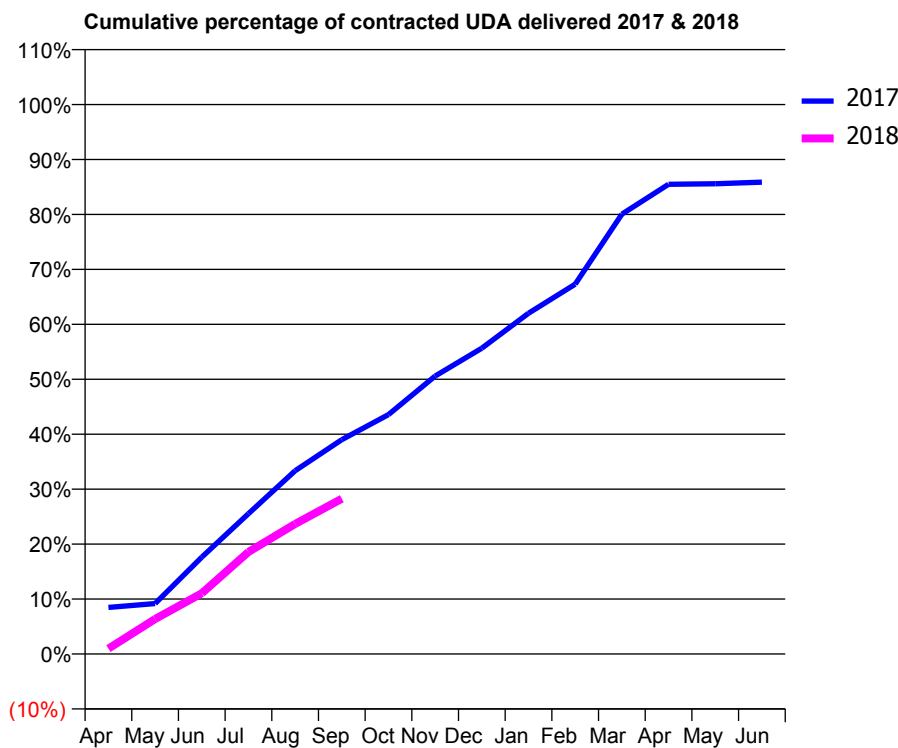
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,811       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £183,221.06 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,106        |                               |
| Quarter ending December 2016         | 1,156        | ↑                             |
| Quarter ending March 2017            | 1,270        | ↑                             |
| Quarter ending June 2017             | 1,282        | →                             |
| Quarter ending September 2017        | 1,306        | →                             |
| <b>Variance since September 2016</b> | <b>18.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 493                               | 57    |
| May       | 534                               | 370   |
| June      | 1,024                             | 642   |
| July      | 1,485                             | 1,079 |
| August    | 1,939                             | 1,376 |
| September | 2,266                             | 1,642 |
| October   | 2,531                             |       |
| November  | 2,939                             |       |
| December  | 3,234                             |       |
| January   | 3,604                             |       |
| February  | 3,912                             |       |
| March     | 4,652                             |       |
| April     | 4,967                             |       |
| May       | 4,972                             |       |
| June      | 4,989                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 210         | 10.0%    | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 790         | 16.8%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 128      | 210         | 61.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 497      | 790         | 62.9%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 39       | 866         | 4.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 866         | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 866         | 0.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

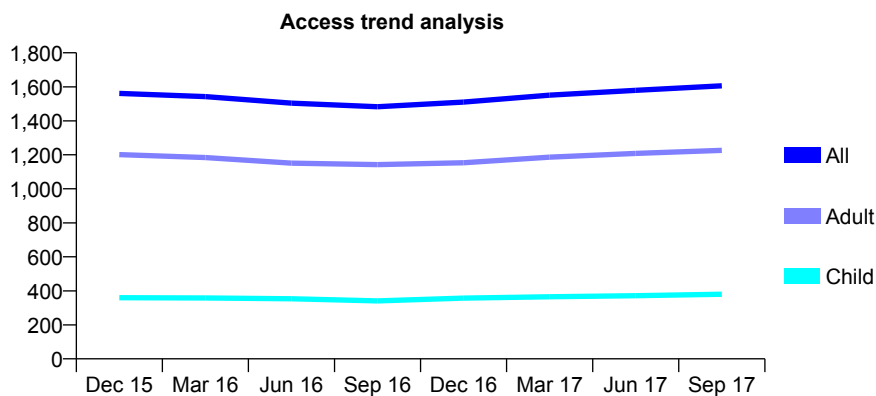
## 7A1 - Vital Signs At a Glance Contract Report for 192163/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Betsi Cadwaladr University Health Board |
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 29/03/2010                              |
| Contract end date    | 31/03/2018                              |

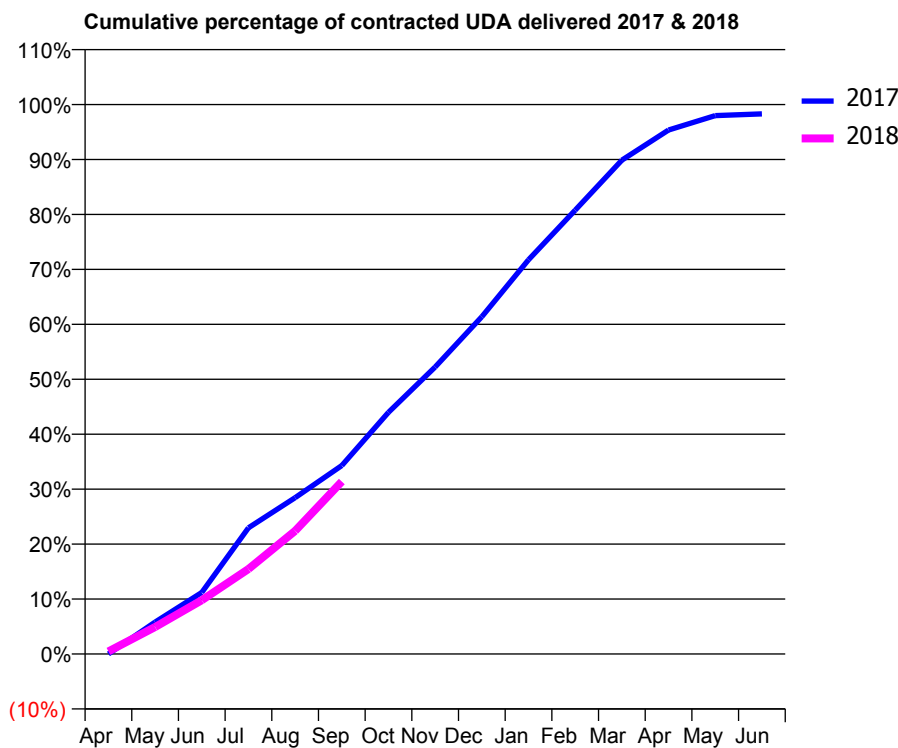
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,368       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,180.85 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,483       |                               |
| Quarter ending December 2016         | 1,510       | →                             |
| Quarter ending March 2017            | 1,551       | ↑                             |
| Quarter ending June 2017             | 1,579       | →                             |
| Quarter ending September 2017        | 1,606       | →                             |
| <b>Variance since September 2016</b> | <b>8.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 20    |
| May       | 254                               | 214   |
| June      | 489                               | 427   |
| July      | 1,003                             | 676   |
| August    | 1,242                             | 979   |
| September | 1,498                             | 1,371 |
| October   | 1,921                             |       |
| November  | 2,282                             |       |
| December  | 2,681                             |       |
| January   | 3,133                             |       |
| February  | 3,528                             |       |
| March     | 3,926                             |       |
| April     | 4,165                             |       |
| May       | 4,279                             |       |
| June      | 4,293                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 189         | 6.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 110      | 620         | 17.7%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 63       | 189         | 33.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 226      | 620         | 36.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 92       | 628         | 14.6%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 628         | 1.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 628         | 0.8%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



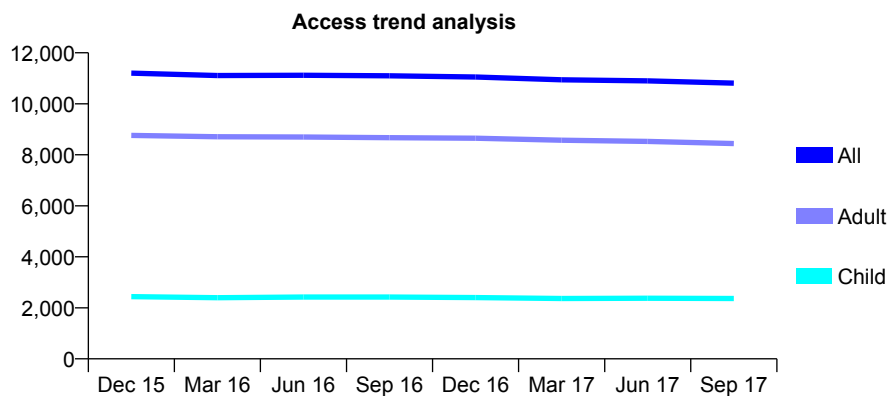
## 7A1 - Vital Signs At a Glance Contract Report for 193216/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Ruthin Dental           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2013              |
| Contract end date    |                         |

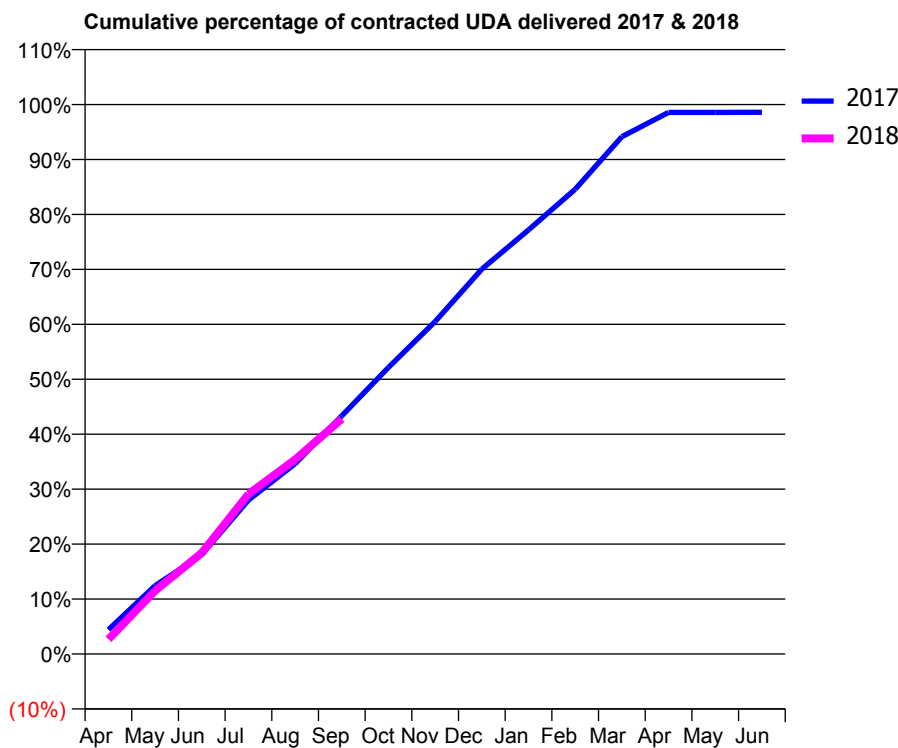
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 32,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 481         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £848,785.64 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 11,097        |                               |
| Quarter ending December 2016         | 11,053        | →                             |
| Quarter ending March 2017            | 10,939        | ↓                             |
| Quarter ending June 2017             | 10,900        | →                             |
| Quarter ending September 2017        | 10,811        | →                             |
| <b>Variance since September 2016</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,414                             | 857    |
| May       | 3,976                             | 3,684  |
| June      | 5,790                             | 5,891  |
| July      | 8,968                             | 9,317  |
| August    | 11,085                            | 11,326 |
| September | 13,872                            | 13,696 |
| October   | 16,689                            |        |
| November  | 19,367                            |        |
| December  | 22,414                            |        |
| January   | 24,701                            |        |
| February  | 27,069                            |        |
| March     | 30,129                            |        |
| April     | 31,542                            |        |
| May       | 31,542                            |        |
| June      | 31,545                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,761       | 6.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 883      | 6,142       | 14.4%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,116    | 1,761       | 63.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,468    | 6,142       | 56.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 419      | 7,187       | 5.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 7,187       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 68       | 7,187       | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 49       | 55          | 89.1%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 49       | 55          | 89.1%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

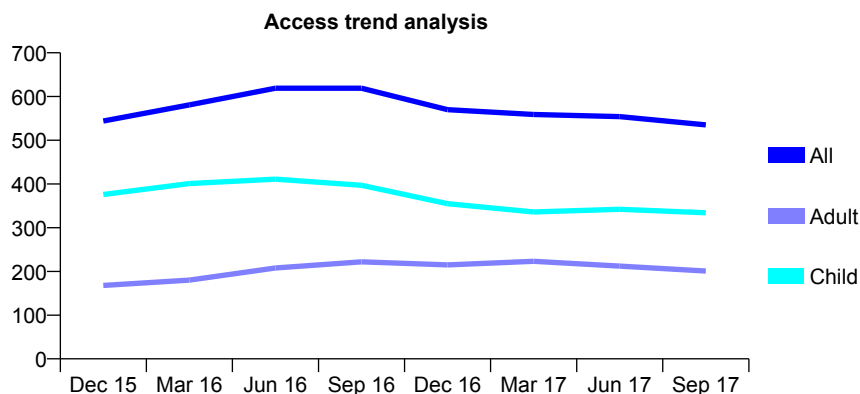
## 7A1 - Vital Signs At a Glance Contract Report for 196991/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Miss C Smith |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,320      |
| Carry forward general activity (UDA)        | -1         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,199.43 |

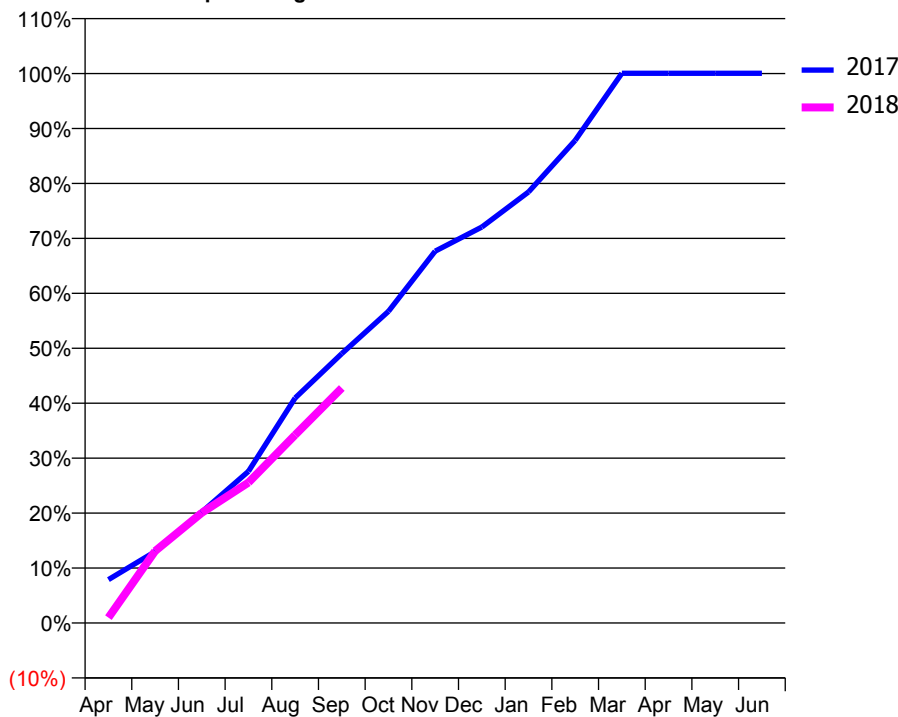
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 619            |                               |
| Quarter ending December 2016         | 570            | ↓                             |
| Quarter ending March 2017            | 559            | ↓                             |
| Quarter ending June 2017             | 554            | →                             |
| Quarter ending September 2017        | 535            | ↓                             |
| <b>Variance since September 2016</b> | <b>(13.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 104                               | 13   |
| May       | 171                               | 173  |
| June      | 267                               | 265  |
| July      | 364                               | 338  |
| August    | 540                               | 452  |
| September | 647                               | 565  |
| October   | 749                               |      |
| November  | 893                               |      |
| December  | 951                               |      |
| January   | 1,035                             |      |
| February  | 1,159                             |      |
| March     | 1,321                             |      |
| April     | 1,321                             |      |
| May       | 1,321                             |      |
| June      | 1,321                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 280         | 1.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 107         | 5.6%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 181      | 280         | 64.6%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 67       | 107         | 62.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 18       | 387         | 4.7%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 387         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 387         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

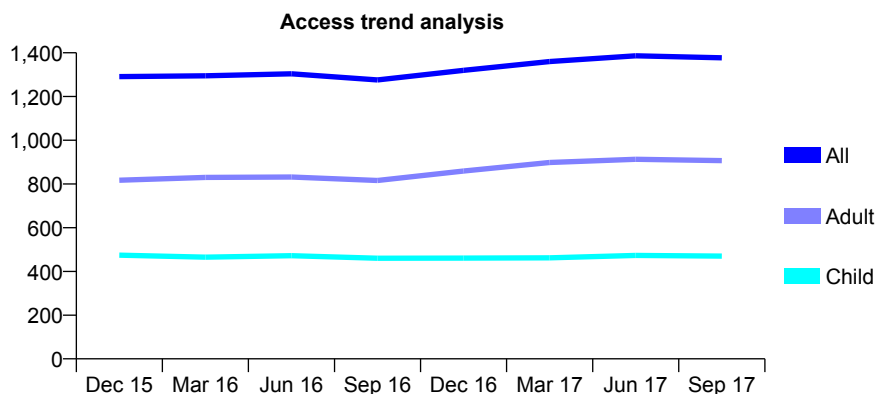
## 7A1 - Vital Signs At a Glance Contract Report for 197041/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Belmont House |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2008    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,846       |
| Carry forward general activity (UDA)        | -60         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,875.84 |

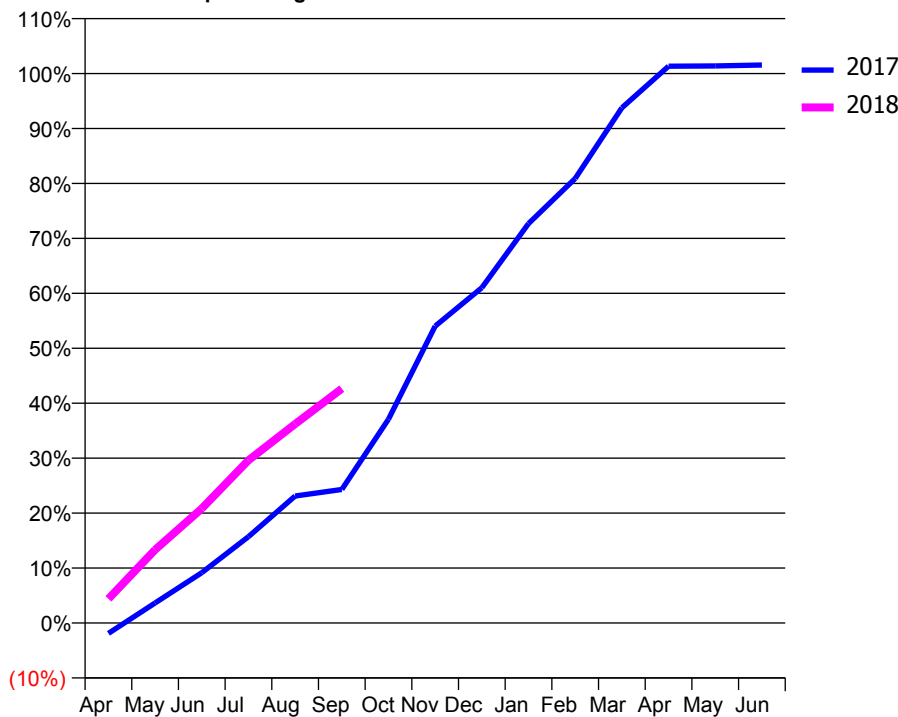
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,276       |                               |
| Quarter ending December 2016         | 1,320       | ↑                             |
| Quarter ending March 2017            | 1,360       | ↑                             |
| Quarter ending June 2017             | 1,386       | →                             |
| Quarter ending September 2017        | 1,377       | →                             |
| <b>Variance since September 2016</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -73                               | 169   |
| May       | 140                               | 512   |
| June      | 352                               | 801   |
| July      | 605                               | 1,139 |
| August    | 889                               | 1,393 |
| September | 935                               | 1,640 |
| October   | 1,427                             |       |
| November  | 2,078                             |       |
| December  | 2,347                             |       |
| January   | 2,796                             |       |
| February  | 3,112                             |       |
| March     | 3,606                             |       |
| April     | 3,897                             |       |
| May       | 3,899                             |       |
| June      | 3,906                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 394         | 3.3%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 61       | 696         | 8.8%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303      | 394         | 76.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 461      | 696         | 66.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 12       | 961         | 1.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 961         | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 9        | 961         | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

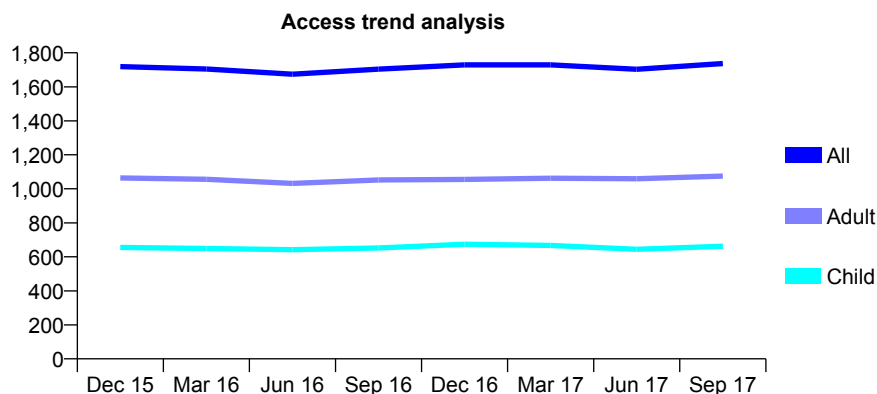
## 7A1 - Vital Signs At a Glance Contract Report for 199818/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr G Turner & Mr R Davies |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2009                |
| Contract end date    |                           |

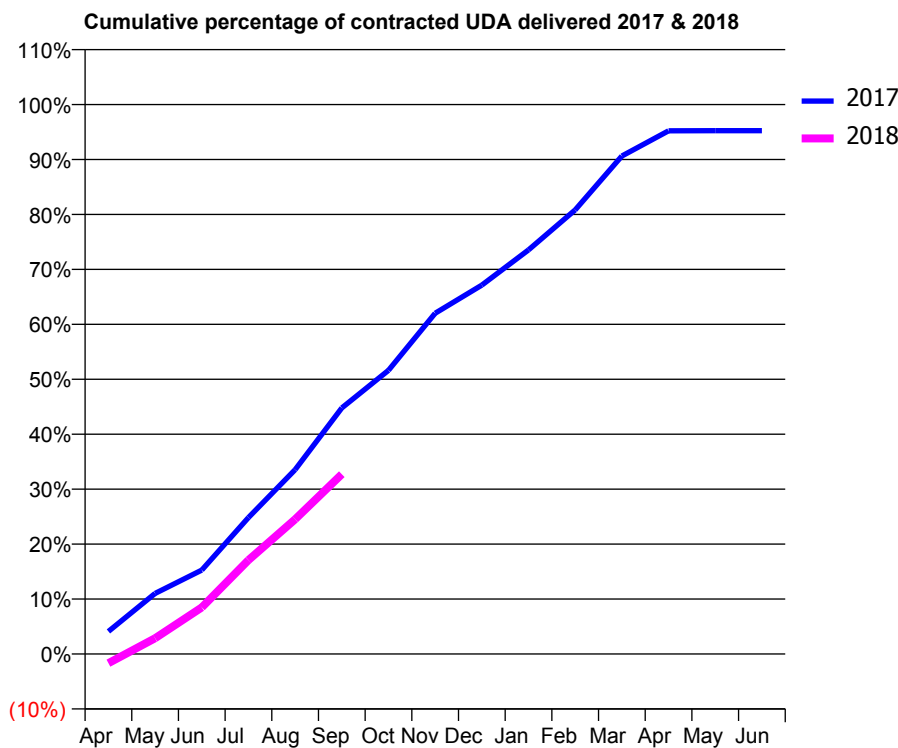
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 220         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £120,952.39 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,704       |                               |
| Quarter ending December 2016         | 1,729       | →                             |
| Quarter ending March 2017            | 1,729       | →                             |
| Quarter ending June 2017             | 1,703       | ↓                             |
| Quarter ending September 2017        | 1,737       | →                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 189                               | -84   |
| May       | 507                               | 144   |
| June      | 703                               | 424   |
| July      | 1,143                             | 855   |
| August    | 1,543                             | 1,226 |
| September | 2,061                             | 1,636 |
| October   | 2,375                             |       |
| November  | 2,853                             |       |
| December  | 3,088                             |       |
| January   | 3,383                             |       |
| February  | 3,718                             |       |
| March     | 4,168                             |       |
| April     | 4,379                             |       |
| May       | 4,380                             |       |
| June      | 4,380                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 573         | 4.2%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 80       | 833         | 9.6%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 399      | 573         | 69.6%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 572      | 833         | 68.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 46       | 1,289       | 3.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,289       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 1,289       | 0.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

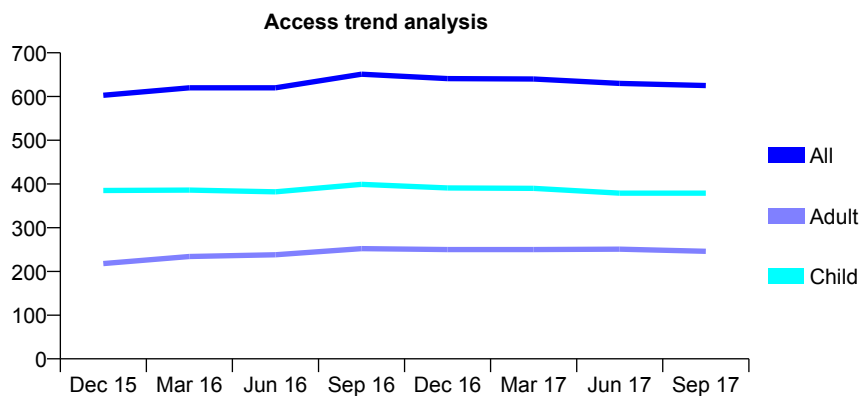
## 7A1 - Vital Signs At a Glance Contract Report for 206229/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR N FRANCIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 21/10/2014   |
| Contract end date    |              |

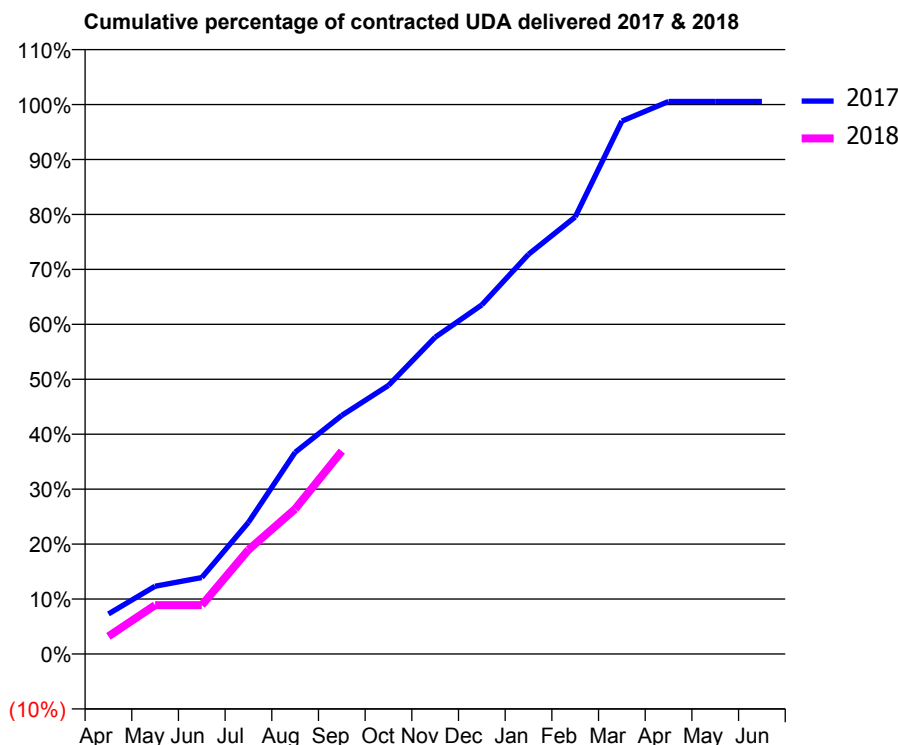
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,714      |
| Carry forward general activity (UDA)        | -10        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,862.01 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 651           |                               |
| Quarter ending December 2016         | 641           | ↓                             |
| Quarter ending March 2017            | 640           | →                             |
| Quarter ending June 2017             | 630           | ↓                             |
| Quarter ending September 2017        | 625           | →                             |
| <b>Variance since September 2016</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 125                               | 55   |
| May       | 212                               | 153  |
| June      | 239                               | 153  |
| July      | 411                               | 325  |
| August    | 629                               | 452  |
| September | 744                               | 633  |
| October   | 838                               |      |
| November  | 988                               |      |
| December  | 1,089                             |      |
| January   | 1,247                             |      |
| February  | 1,363                             |      |
| March     | 1,662                             |      |
| April     | 1,724                             |      |
| May       | 1,724                             |      |
| June      | 1,724                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 325         | 3.7%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 149         | 6.7%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255      | 325         | 78.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 115      | 149         | 77.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 10       | 434         | 2.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 434         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 434         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

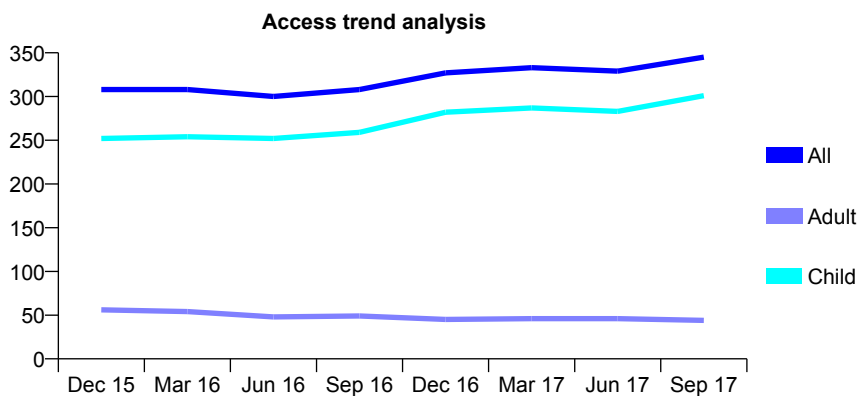
## 7A1 - Vital Signs At a Glance Contract Report for 219002/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS KJ PEARCE |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

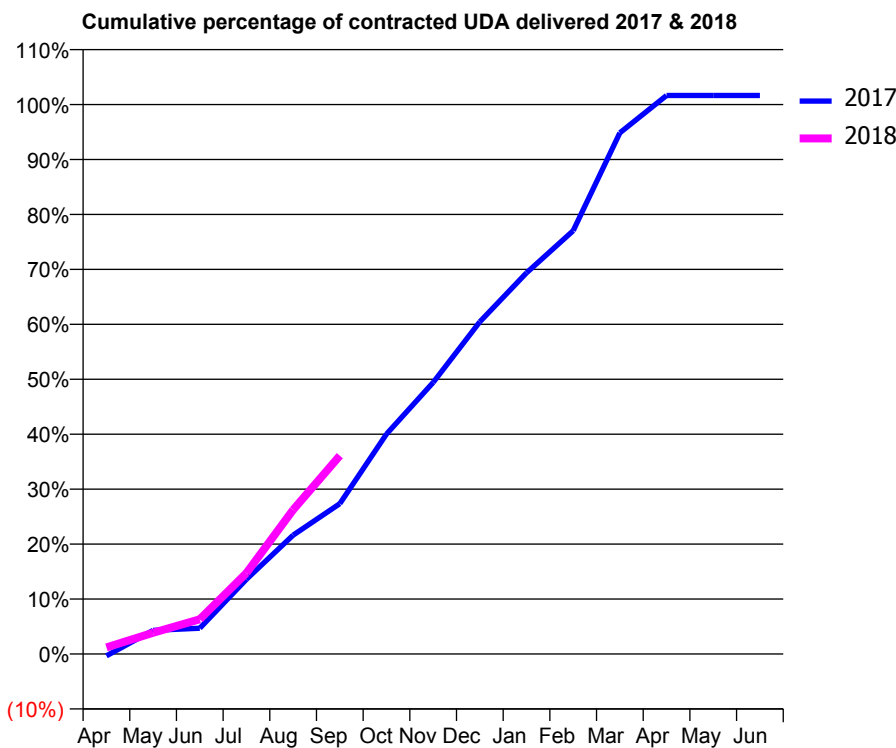
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | -9         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,333.27 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 308          |                               |
| Quarter ending December 2016         | 327          | ↑                             |
| Quarter ending March 2017            | 333          | →                             |
| Quarter ending June 2017             | 329          | ↓                             |
| Quarter ending September 2017        | 345          | ↑                             |
| <b>Variance since September 2016</b> | <b>12.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -2                                | 9    |
| May       | 24                                | 29   |
| June      | 26                                | 47   |
| July      | 76                                | 111  |
| August    | 122                               | 197  |
| September | 154                               | 271  |
| October   | 225                               |      |
| November  | 278                               |      |
| December  | 340                               |      |
| January   | 390                               |      |
| February  | 433                               |      |
| March     | 533                               |      |
| April     | 571                               |      |
| May       | 571                               |      |
| June      | 571                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 198         | 4.5%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 198         | 45.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 13          | 38.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 4        | 181         | 2.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 181         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 181         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

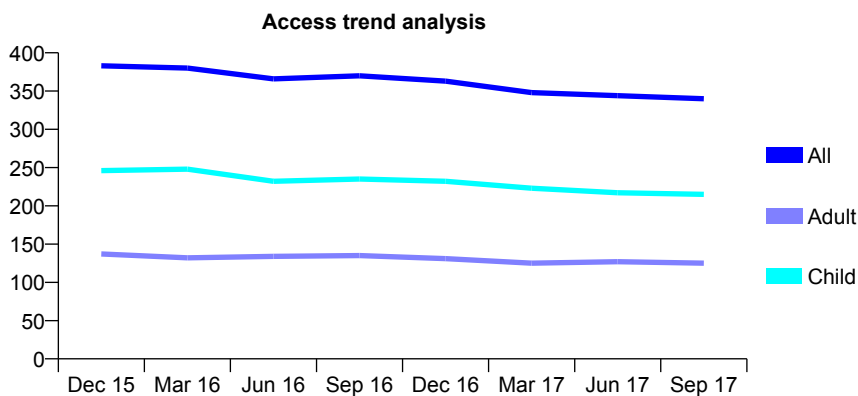
## 7A1 - Vital Signs At a Glance Contract Report for 221090/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR CR ANDRADE |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

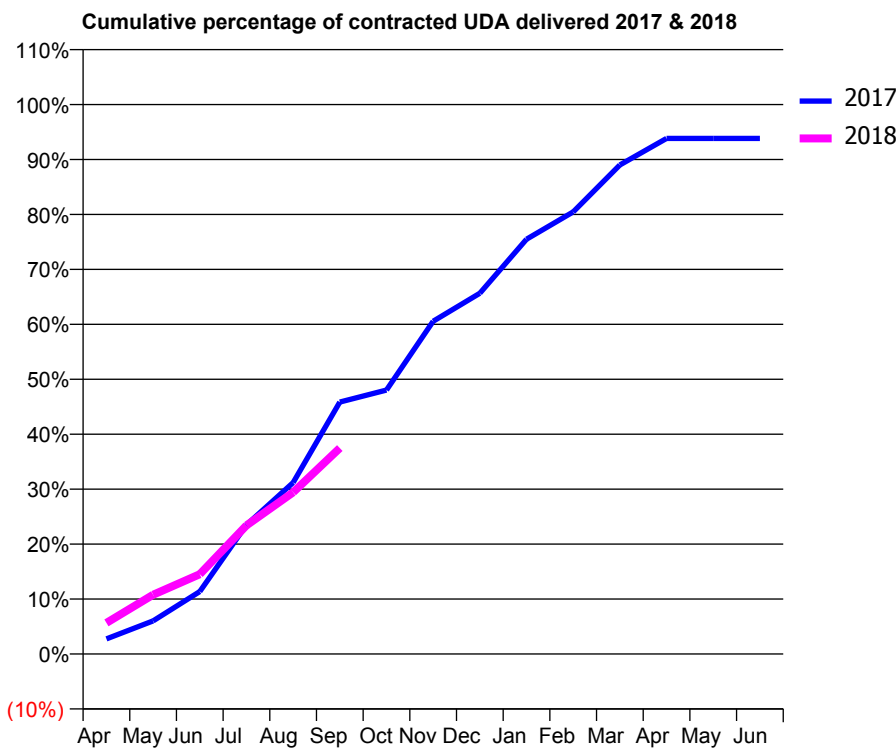
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 833        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,861.20 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 370           |                               |
| Quarter ending December 2016         | 363           | ↓                             |
| Quarter ending March 2017            | 348           | ↓                             |
| Quarter ending June 2017             | 344           | ↓                             |
| Quarter ending September 2017        | 340           | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 23                                | 47   |
| May       | 50                                | 90   |
| June      | 95                                | 121  |
| July      | 196                               | 195  |
| August    | 260                               | 245  |
| September | 382                               | 312  |
| October   | 400                               |      |
| November  | 504                               |      |
| December  | 547                               |      |
| January   | 629                               |      |
| February  | 670                               |      |
| March     | 741                               |      |
| April     | 782                               |      |
| May       | 782                               |      |
| June      | 782                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 155         | 5.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 63          | 6.3%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 103      | 155         | 66.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 33       | 63          | 52.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 6        | 194         | 3.1%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 194         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 194         | 2.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

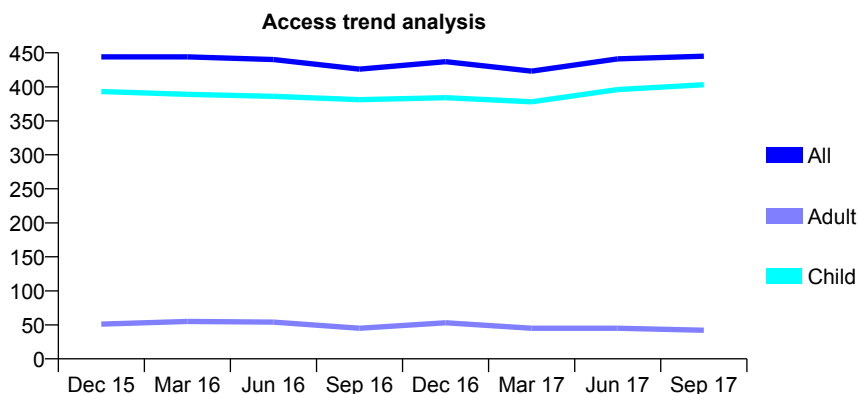
## 7A1 - Vital Signs At a Glance Contract Report for 231495/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS EV GRIFFITH |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

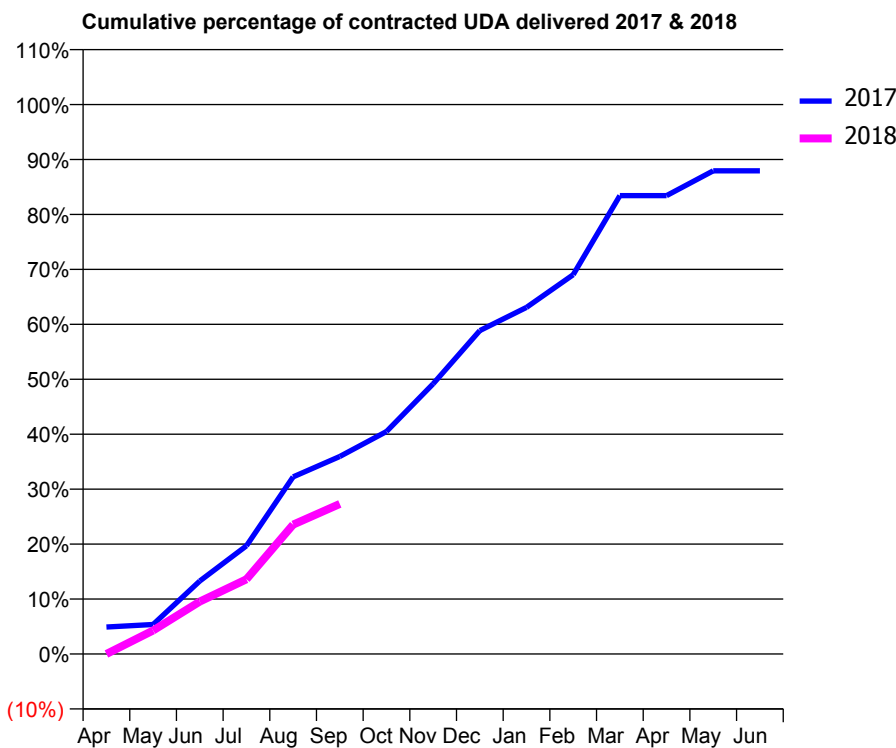
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,120      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,140.29 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 426         |                               |
| Quarter ending December 2016         | 437         | ↑                             |
| Quarter ending March 2017            | 423         | ↓                             |
| Quarter ending June 2017             | 441         | ↑                             |
| Quarter ending September 2017        | 445         | →                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 43                                | 0    |
| May       | 47                                | 48   |
| June      | 116                               | 107  |
| July      | 172                               | 152  |
| August    | 282                               | 264  |
| September | 315                               | 306  |
| October   | 354                               |      |
| November  | 430                               |      |
| December  | 515                               |      |
| January   | 552                               |      |
| February  | 604                               |      |
| March     | 730                               |      |
| April     | 730                               |      |
| May       | 769                               |      |
| June      | 769                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 253         | 4.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 253         | 54.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 15       | 226         | 6.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 226         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 226         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



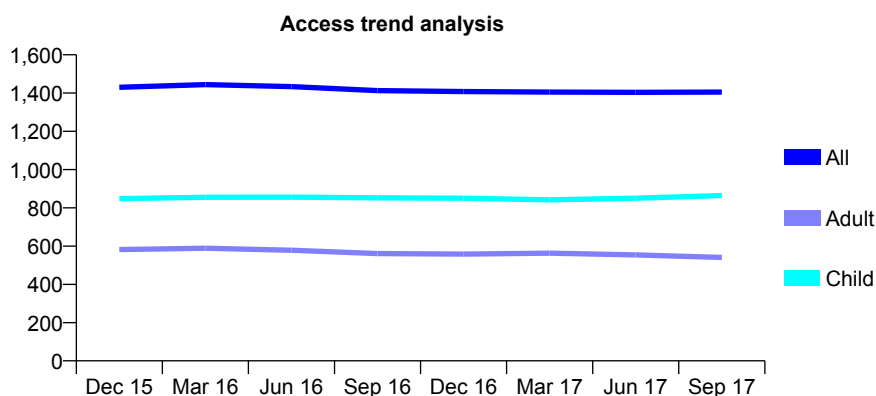
## 7A1 - Vital Signs At a Glance Contract Report for 231517/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS DV MARSHALL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

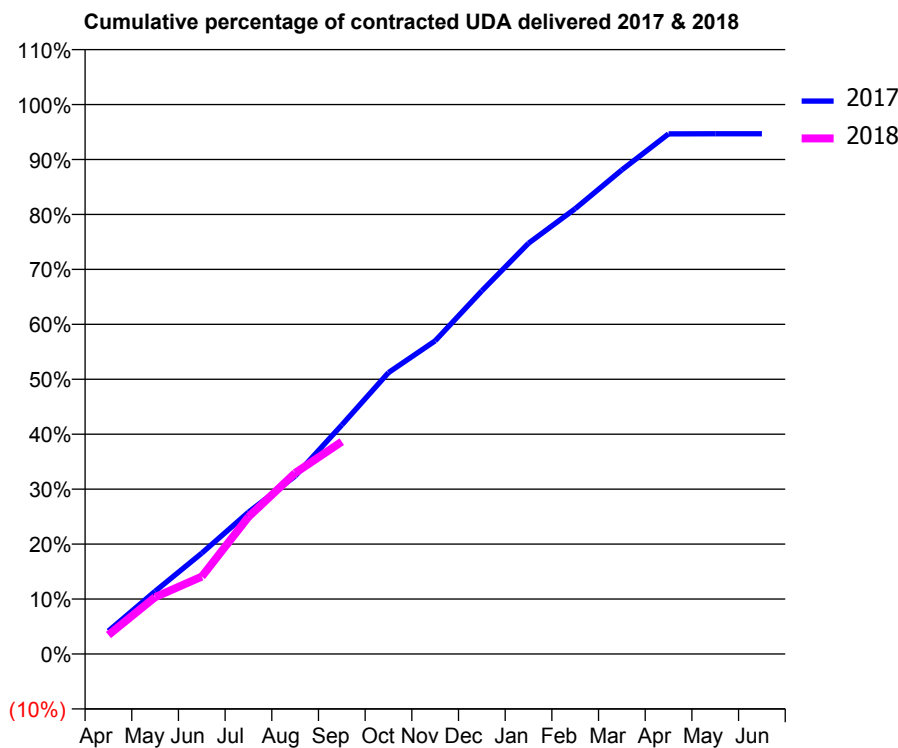
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,920      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £98,592.23 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,413         |                               |
| Quarter ending December 2016         | 1,408         | →                             |
| Quarter ending March 2017            | 1,405         | →                             |
| Quarter ending June 2017             | 1,404         | →                             |
| Quarter ending September 2017        | 1,405         | →                             |
| <b>Variance since September 2016</b> | <b>(0.6%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 164                               | 136   |
| May       | 448                               | 406   |
| June      | 720                               | 552   |
| July      | 1,012                             | 978   |
| August    | 1,270                             | 1,291 |
| September | 1,634                             | 1,515 |
| October   | 2,008                             |       |
| November  | 2,234                             |       |
| December  | 2,591                             |       |
| January   | 2,930                             |       |
| February  | 3,177                             |       |
| March     | 3,454                             |       |
| April     | 3,710                             |       |
| May       | 3,711                             |       |
| June      | 3,711                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 636         | 14.0%    | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 82       | 383         | 21.4%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 327      | 636         | 51.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 225      | 383         | 58.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 60       | 877         | 6.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 877         | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 877         | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

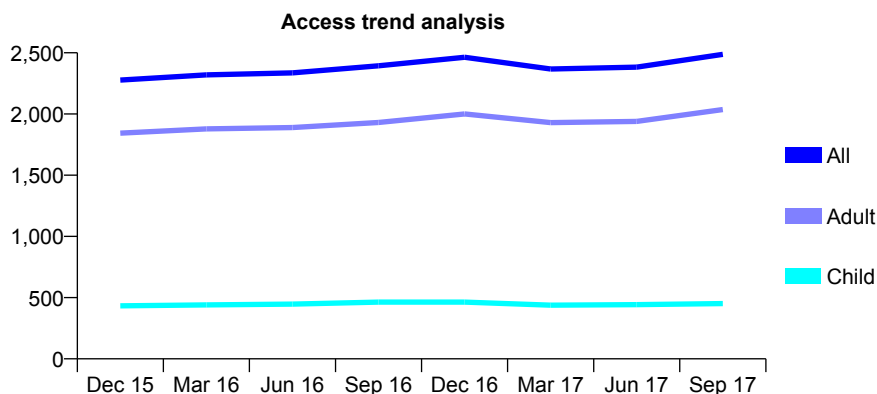
## 7A1 - Vital Signs At a Glance Contract Report for 234087/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR TJ BEGGS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

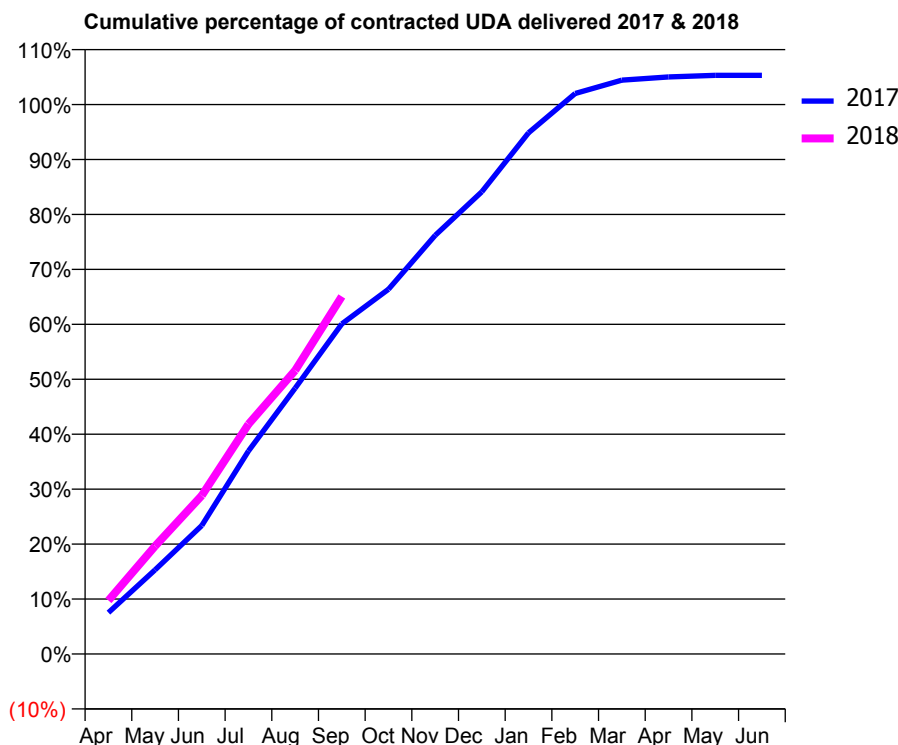
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,567       |
| Carry forward general activity (UDA)        | -328        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £205,059.81 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,394       |                               |
| Quarter ending December 2016         | 2,463       | ↑                             |
| Quarter ending March 2017            | 2,368       | ↓                             |
| Quarter ending June 2017             | 2,383       | →                             |
| Quarter ending September 2017        | 2,488       | ↑                             |
| <b>Variance since September 2016</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 495                               | 640   |
| May       | 1,006                             | 1,290 |
| June      | 1,535                             | 1,895 |
| July      | 2,426                             | 2,746 |
| August    | 3,177                             | 3,388 |
| September | 3,944                             | 4,274 |
| October   | 4,359                             |       |
| November  | 5,002                             |       |
| December  | 5,524                             |       |
| January   | 6,229                             |       |
| February  | 6,699                             |       |
| March     | 6,859                             |       |
| April     | 6,897                             |       |
| May       | 6,916                             |       |
| June      | 6,916                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 315         | 5.7%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 192      | 1,412       | 13.6%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 115      | 315         | 36.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 552      | 1,412       | 39.1%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 149      | 1,699       | 8.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 1,699       | 2.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 27       | 1,699       | 1.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

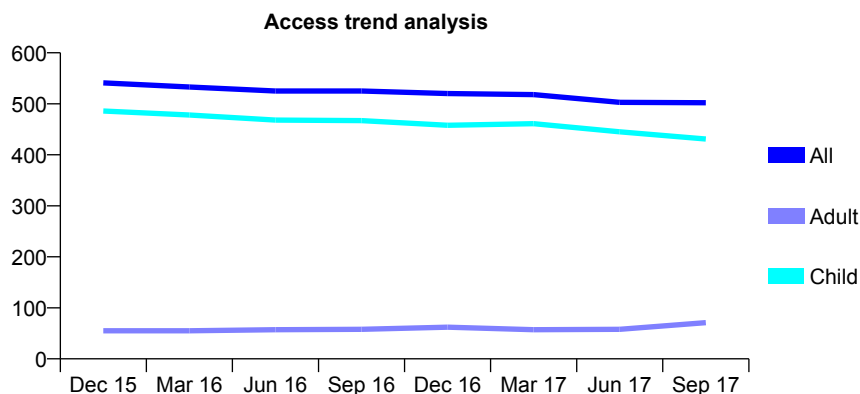
## 7A1 - Vital Signs At a Glance Contract Report for 238538/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | MISS JM HARRINGTON |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

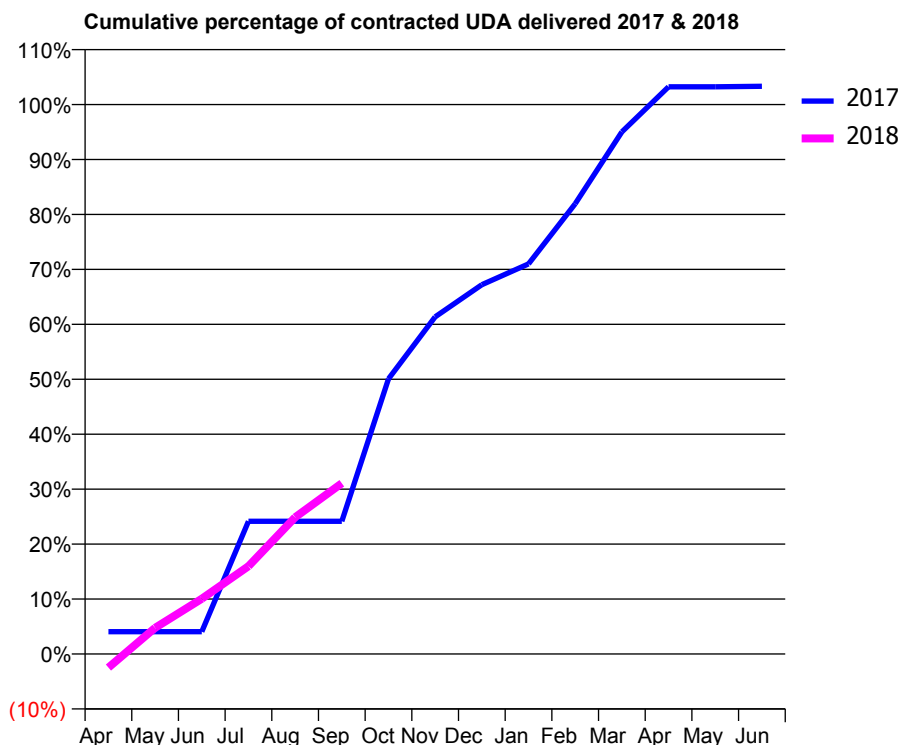
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,283      |
| Carry forward general activity (UDA)        | 32         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,744.39 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 525           |                               |
| Quarter ending December 2016         | 520           | →                             |
| Quarter ending March 2017            | 518           | →                             |
| Quarter ending June 2017             | 503           | ↓                             |
| Quarter ending September 2017        | 502           | →                             |
| <b>Variance since September 2016</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 52                                | -32  |
| May       | 52                                | 61   |
| June      | 52                                | 129  |
| July      | 310                               | 205  |
| August    | 310                               | 319  |
| September | 310                               | 399  |
| October   | 643                               |      |
| November  | 787                               |      |
| December  | 862                               |      |
| January   | 911                               |      |
| February  | 1,051                             |      |
| March     | 1,219                             |      |
| April     | 1,324                             |      |
| May       | 1,324                             |      |
| June      | 1,325                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 351         | 7.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 208      | 351         | 59.3%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 8           | 0.0%     | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 13       | 302         | 4.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 302         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 302         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

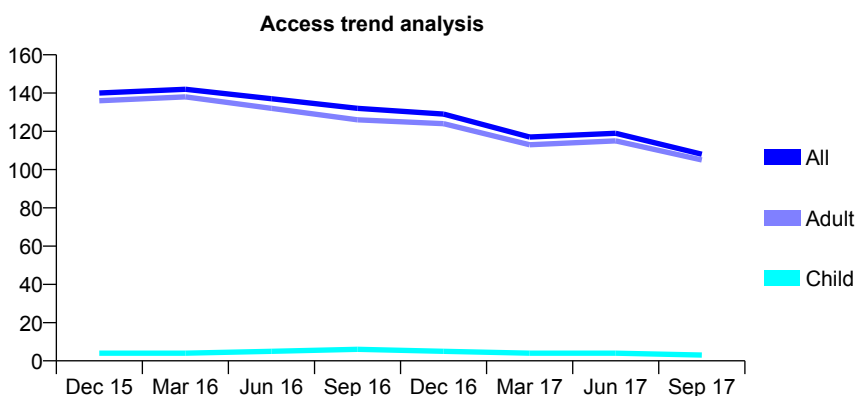
## 7A1 - Vital Signs At a Glance Contract Report for 238538/0002 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | MISS JM HARRINGTON |
| Contract type name   | PDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    | 31/03/2018         |

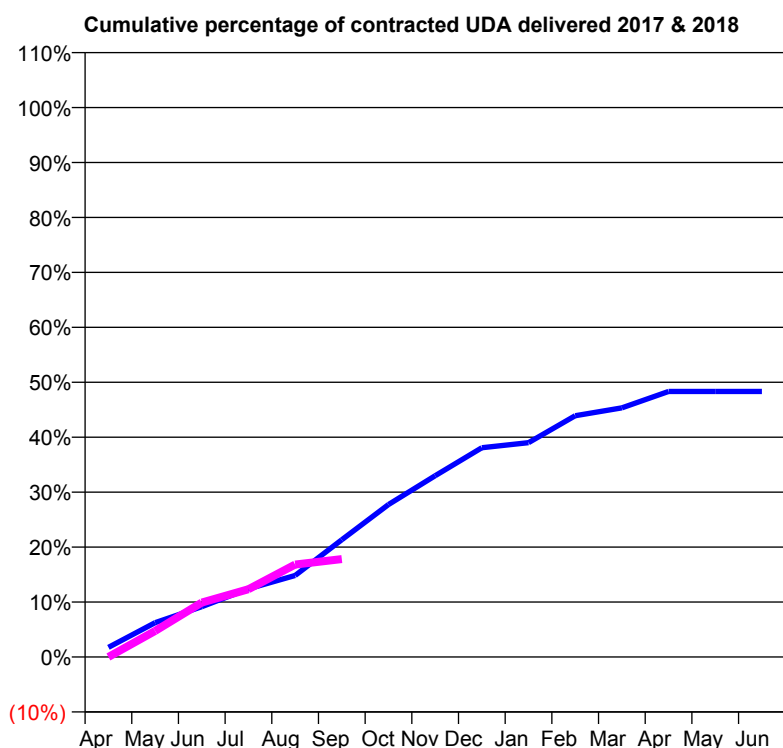
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 240       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,158.32 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 132            |                               |
| Quarter ending December 2016         | 129            | ↓                             |
| Quarter ending March 2017            | 117            | ↓                             |
| Quarter ending June 2017             | 119            | →                             |
| Quarter ending September 2017        | 108            | ↓                             |
| <b>Variance since September 2016</b> | <b>(18.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 4                                 | 0    |
| May       | 15                                | 11   |
| June      | 22                                | 24   |
| July      | 30                                | 30   |
| August    | 36                                | 40   |
| September | 51                                | 43   |
| October   | 67                                |      |
| November  | 79                                |      |
| December  | 91                                |      |
| January   | 94                                |      |
| February  | 105                               |      |
| March     | 109                               |      |
| April     | 116                               |      |
| May       | 116                               |      |
| June      | 116                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 42          | 0.0%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 42          | 0.0%     | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 29       | 37          | 78.4%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 37          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 37          | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

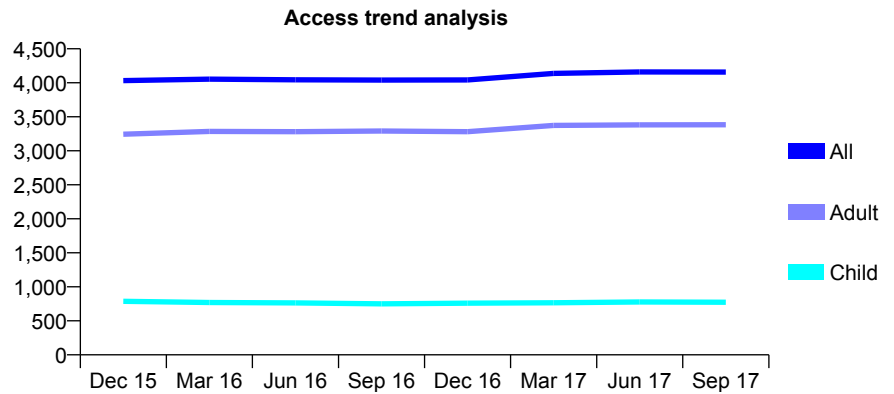
## 7A1 - Vital Signs At a Glance Contract Report for 250899/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR H MAERIVOET |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,005      |
| Carry forward general activity (UDA)        | -272        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £274,460.96 |

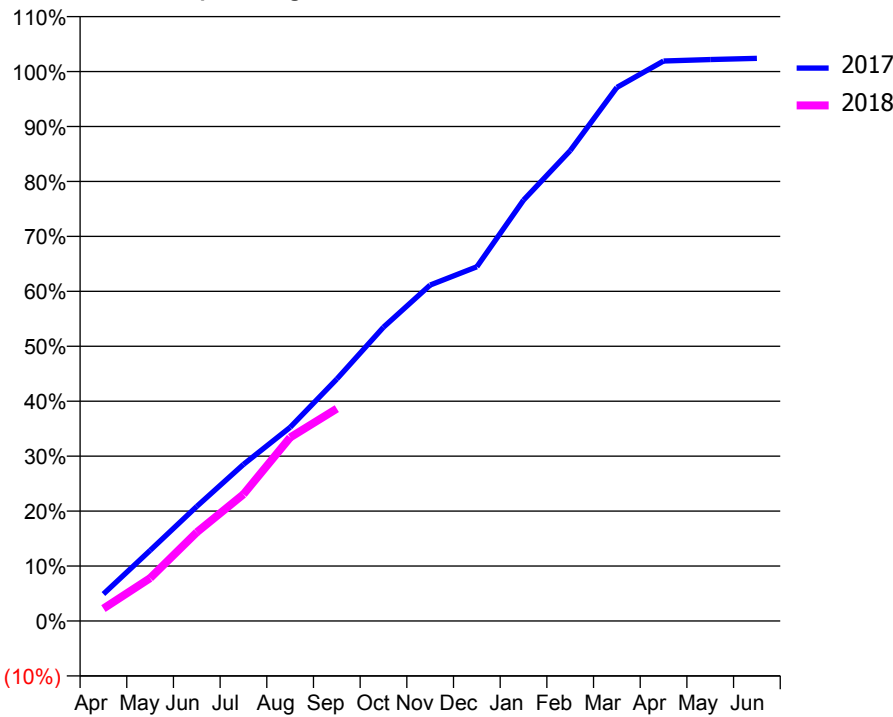
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,041       |                               |
| Quarter ending December 2016         | 4,042       | →                             |
| Quarter ending March 2017            | 4,139       | ↑                             |
| Quarter ending June 2017             | 4,160       | →                             |
| Quarter ending September 2017        | 4,158       | →                             |
| <b>Variance since September 2016</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 558                               | 272   |
| May       | 1,457                             | 936   |
| June      | 2,364                             | 1,939 |
| July      | 3,230                             | 2,768 |
| August    | 3,994                             | 4,010 |
| September | 4,990                             | 4,639 |
| October   | 6,061                             |       |
| November  | 6,930                             |       |
| December  | 7,306                             |       |
| January   | 8,682                             |       |
| February  | 9,700                             |       |
| March     | 11,006                            |       |
| April     | 11,550                            |       |
| May       | 11,580                            |       |
| June      | 11,605                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 535         | 4.3%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 232      | 2,087       | 11.1%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 324      | 535         | 60.6%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,129    | 2,087       | 54.1%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 235      | 2,333       | 10.1%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,333       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 11       | 2,333       | 0.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 28       | 31          | 90.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 31          | 90.3%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

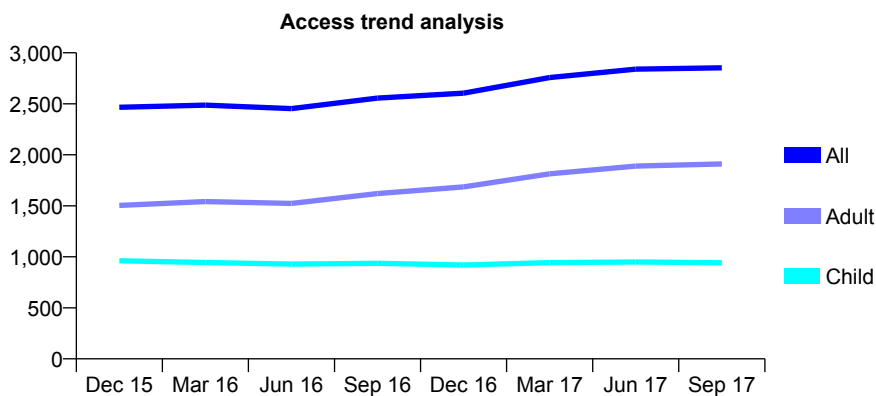
## 7A1 - Vital Signs At a Glance Contract Report for 278831/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR R DAVIES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2012   |
| Contract end date    |              |

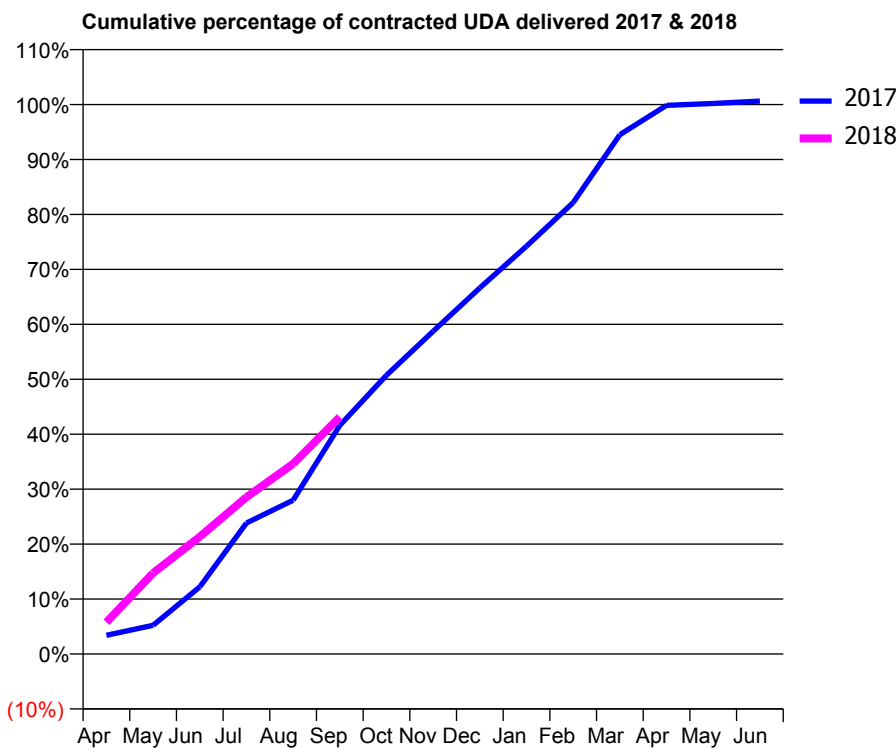
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,782       |
| Carry forward general activity (UDA)        | -53         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £194,646.41 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,556        |                               |
| Quarter ending December 2016         | 2,605        | →                             |
| Quarter ending March 2017            | 2,757        | ↑                             |
| Quarter ending June 2017             | 2,840        | ↑                             |
| Quarter ending September 2017        | 2,853        | →                             |
| <b>Variance since September 2016</b> | <b>11.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 289                               | 450   |
| May       | 444                               | 1,147 |
| June      | 1,035                             | 1,661 |
| July      | 2,019                             | 2,222 |
| August    | 2,371                             | 2,694 |
| September | 3,524                             | 3,356 |
| October   | 4,295                             |       |
| November  | 4,973                             |       |
| December  | 5,641                             |       |
| January   | 6,285                             |       |
| February  | 6,956                             |       |
| March     | 8,001                             |       |
| April     | 8,454                             |       |
| May       | 8,482                             |       |
| June      | 8,520                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 701         | 4.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 176      | 1,309       | 13.4%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 460      | 701         | 65.6%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 783      | 1,309       | 59.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 92       | 1,770       | 5.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,770       | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 21       | 1,770       | 1.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

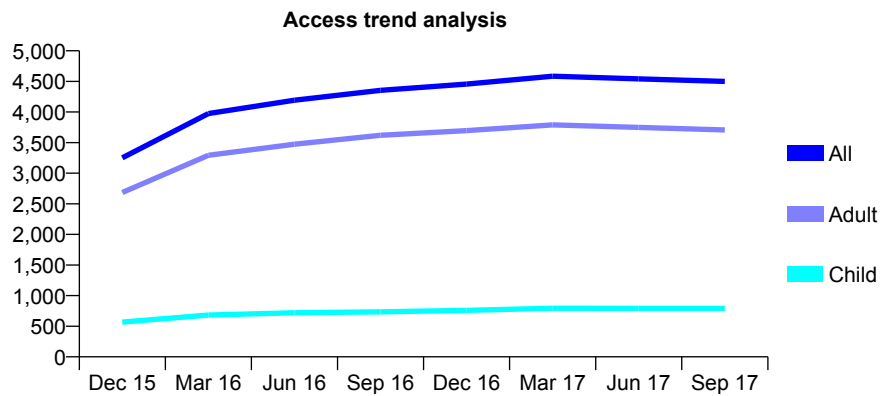
## 7A1 - Vital Signs At a Glance Contract Report for 299901/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR J SREERAM |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    |              |

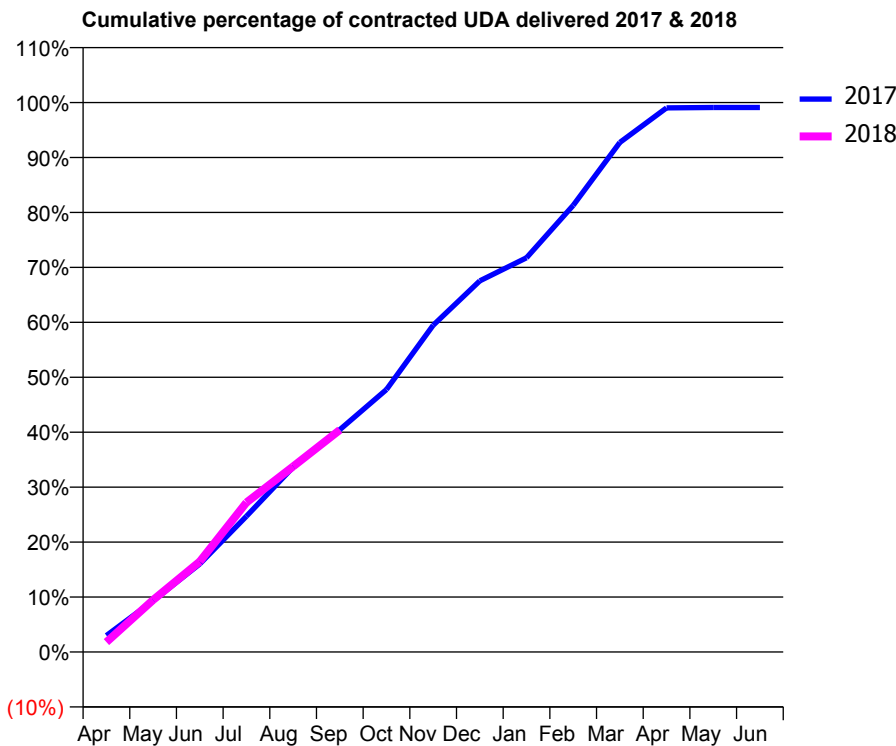
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,976      |
| Carry forward general activity (UDA)        | 125         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,048.80 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,354       |                               |
| Quarter ending December 2016         | 4,457       | ↑                             |
| Quarter ending March 2017            | 4,585       | ↑                             |
| Quarter ending June 2017             | 4,541       | →                             |
| Quarter ending September 2017        | 4,499       | →                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 418                               | 269   |
| May       | 1,302                             | 1,418 |
| June      | 2,238                             | 2,466 |
| July      | 3,451                             | 4,074 |
| August    | 4,699                             | 5,056 |
| September | 5,654                             | 6,053 |
| October   | 6,674                             |       |
| November  | 8,305                             |       |
| December  | 9,435                             |       |
| January   | 10,023                            |       |
| February  | 11,354                            |       |
| March     | 12,955                            |       |
| April     | 13,831                            |       |
| May       | 13,843                            |       |
| June      | 13,843                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 553         | 3.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 223      | 2,637       | 8.5%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 329      | 553         | 59.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,550    | 2,637       | 58.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 153      | 2,916       | 5.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,916       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 2,916       | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 23       | 24          | 95.8%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 24          | 95.8%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

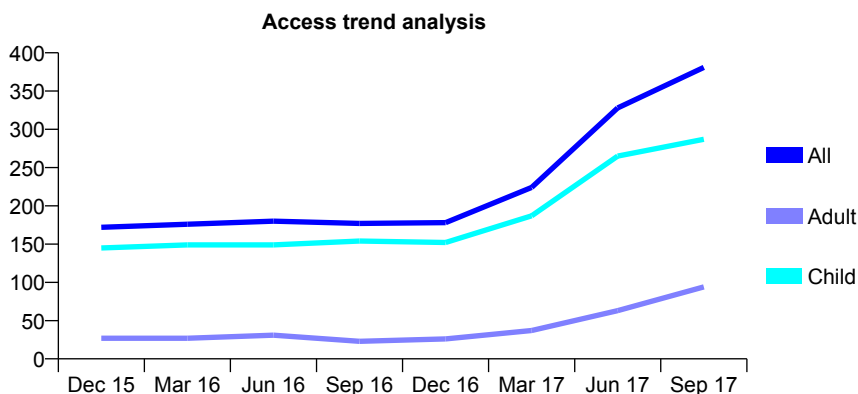
## 7A1 - Vital Signs At a Glance Contract Report for 304395/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Dr T Aldescu |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 03/07/2014   |
| Contract end date    |              |

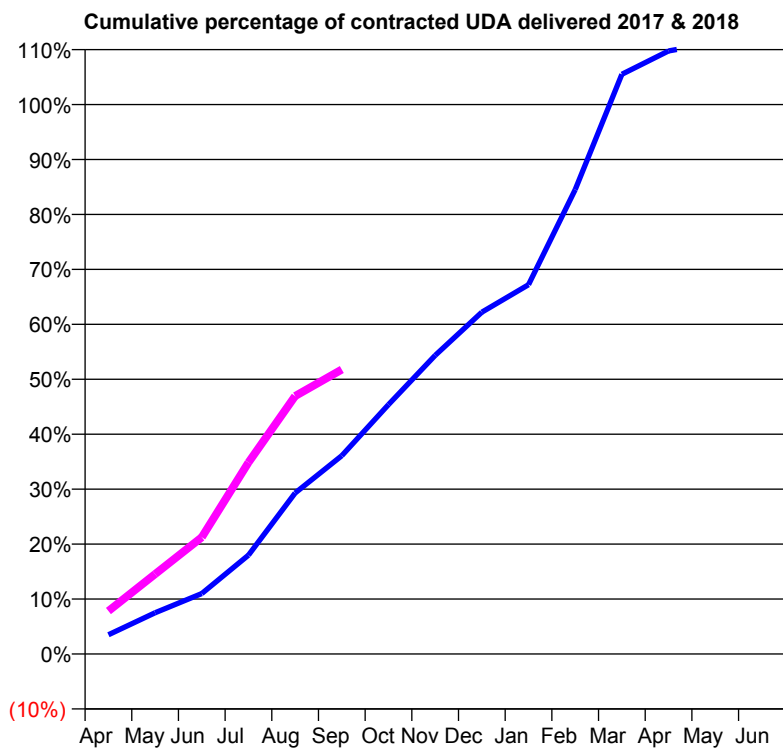
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,200      |
| Carry forward general activity (UDA)        | -20        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,410.95 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 177           |                               |
| Quarter ending December 2016         | 178           | →                             |
| Quarter ending March 2017            | 224           | ↑                             |
| Quarter ending June 2017             | 328           | ↑                             |
| Quarter ending September 2017        | 381           | ↑                             |
| <b>Variance since September 2016</b> | <b>115.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 14                                | 94   |
| May       | 30                                | 175  |
| June      | 44                                | 255  |
| July      | 72                                | 418  |
| August    | 117                               | 563  |
| September | 144                               | 621  |
| October   | 182                               |      |
| November  | 217                               |      |
| December  | 249                               |      |
| January   | 269                               |      |
| February  | 338                               |      |
| March     | 422                               |      |
| April     | 439                               |      |
| May       | 445                               |      |
| June      | 448                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 265         | 3.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 65          | 3.1%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 111      | 265         | 41.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 65          | 16.9%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 6        | 315         | 1.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 315         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 315         | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



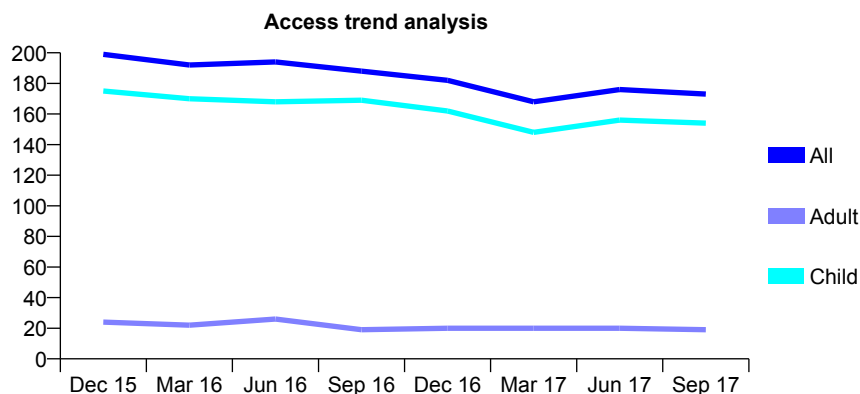
## 7A1 - Vital Signs At a Glance Contract Report for 308447/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR IG BAIN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 332       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,766.39 |

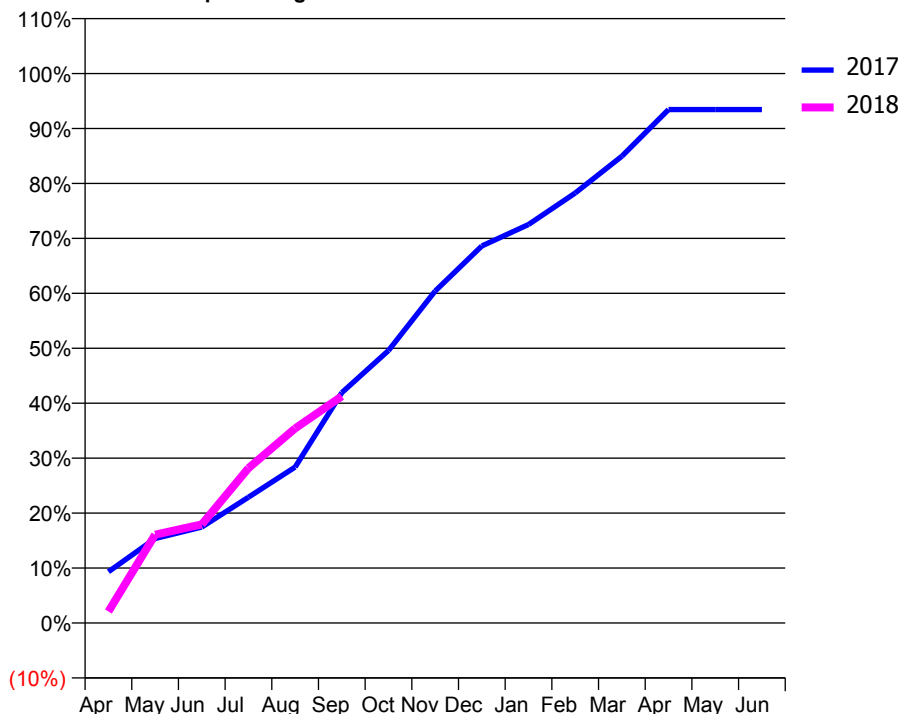
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 188           |                               |
| Quarter ending December 2016         | 182           | ↓                             |
| Quarter ending March 2017            | 168           | ↓                             |
| Quarter ending June 2017             | 176           | ↑                             |
| Quarter ending September 2017        | 173           | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 31                                | 7    |
| May       | 51                                | 53   |
| June      | 58                                | 60   |
| July      | 76                                | 94   |
| August    | 94                                | 118  |
| September | 139                               | 137  |
| October   | 165                               |      |
| November  | 201                               |      |
| December  | 228                               |      |
| January   | 241                               |      |
| February  | 260                               |      |
| March     | 282                               |      |
| April     | 310                               |      |
| May       | 310                               |      |
| June      | 310                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 135         | 5.2%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 92       | 135         | 68.1%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 5        | 120         | 4.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 120         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 120         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

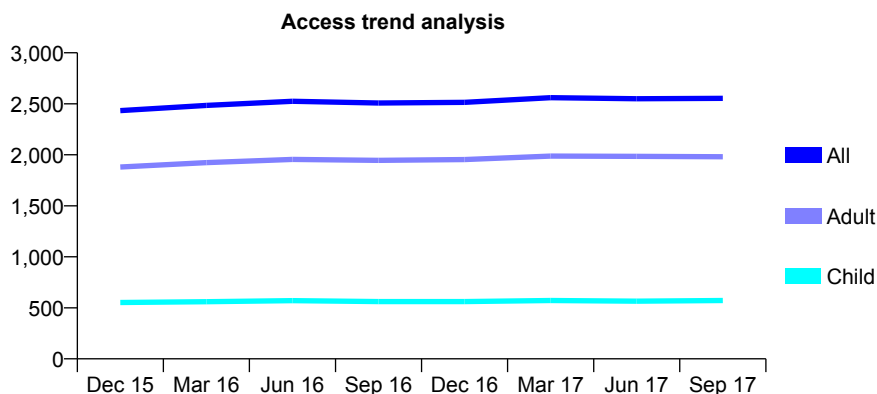
## 7A1 - Vital Signs At a Glance Contract Report for 331325/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR LC WILLIAMS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,694       |
| Carry forward general activity (UDA)        | 383         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £243,880.67 |

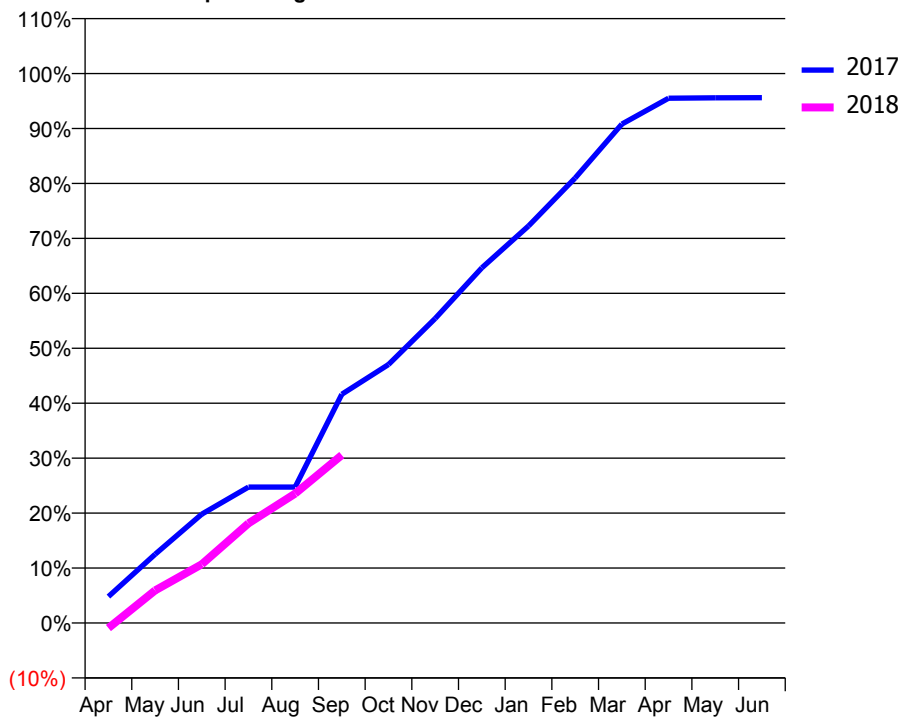
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,508       |                               |
| Quarter ending December 2016         | 2,515       | →                             |
| Quarter ending March 2017            | 2,560       | →                             |
| Quarter ending June 2017             | 2,550       | →                             |
| Quarter ending September 2017        | 2,553       | →                             |
| <b>Variance since September 2016</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 417                               | -90   |
| May       | 1,086                             | 576   |
| June      | 1,721                             | 1,036 |
| July      | 2,150                             | 1,758 |
| August    | 2,150                             | 2,282 |
| September | 3,616                             | 2,964 |
| October   | 4,087                             |       |
| November  | 4,814                             |       |
| December  | 5,614                             |       |
| January   | 6,277                             |       |
| February  | 7,035                             |       |
| March     | 7,887                             |       |
| April     | 8,295                             |       |
| May       | 8,301                             |       |
| June      | 8,303                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 518         | 9.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 177      | 1,486       | 11.9%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 336      | 518         | 64.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 859      | 1,486       | 57.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 108      | 1,844       | 5.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,844       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 13       | 1,844       | 0.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

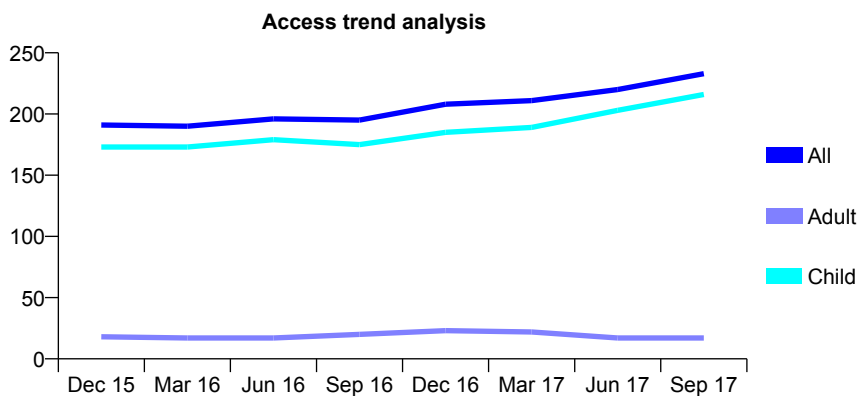
## 7A1 - Vital Signs At a Glance Contract Report for 332658/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR JO JOHNSON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

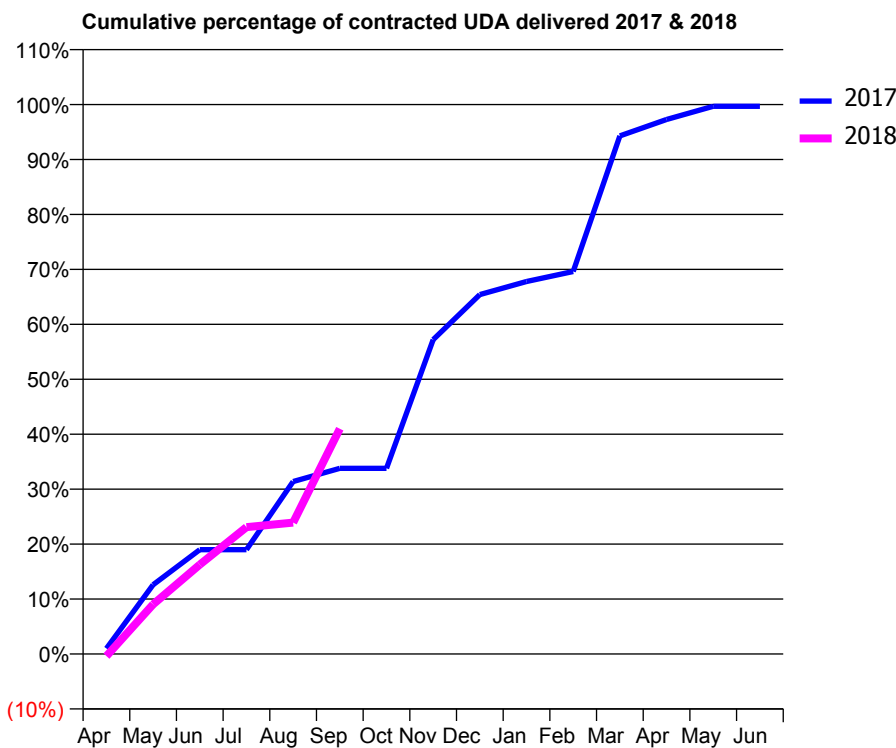
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | 2          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,767.01 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 195          |                               |
| Quarter ending December 2016         | 208          | ↑                             |
| Quarter ending March 2017            | 211          | →                             |
| Quarter ending June 2017             | 220          | ↑                             |
| Quarter ending September 2017        | 233          | ↑                             |
| <b>Variance since September 2016</b> | <b>19.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 5                                 | -2   |
| May       | 63                                | 45   |
| June      | 95                                | 81   |
| July      | 95                                | 115  |
| August    | 157                               | 120  |
| September | 169                               | 205  |
| October   | 169                               |      |
| November  | 286                               |      |
| December  | 327                               |      |
| January   | 339                               |      |
| February  | 348                               |      |
| March     | 471                               |      |
| April     | 486                               |      |
| May       | 498                               |      |
| June      | 498                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 188         | 8.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 115      | 188         | 61.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 5        | 166         | 3.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 166         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 166         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

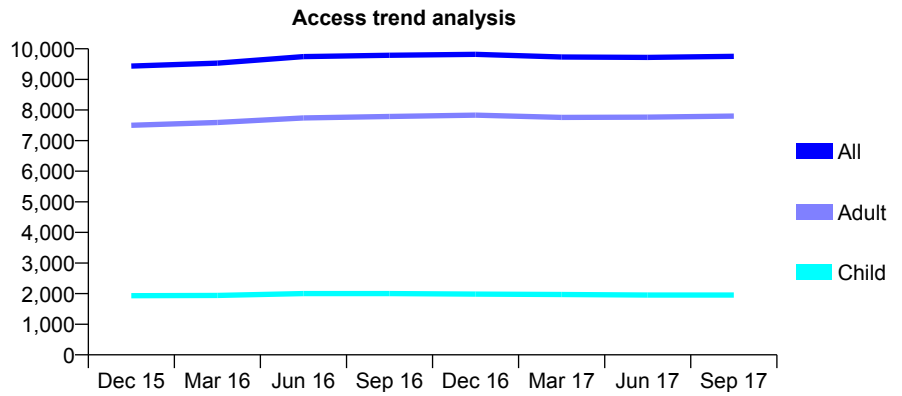
## 7A1 - Vital Signs At a Glance Contract Report for 569259/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR RT HANDLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,357      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £798,520.16 |

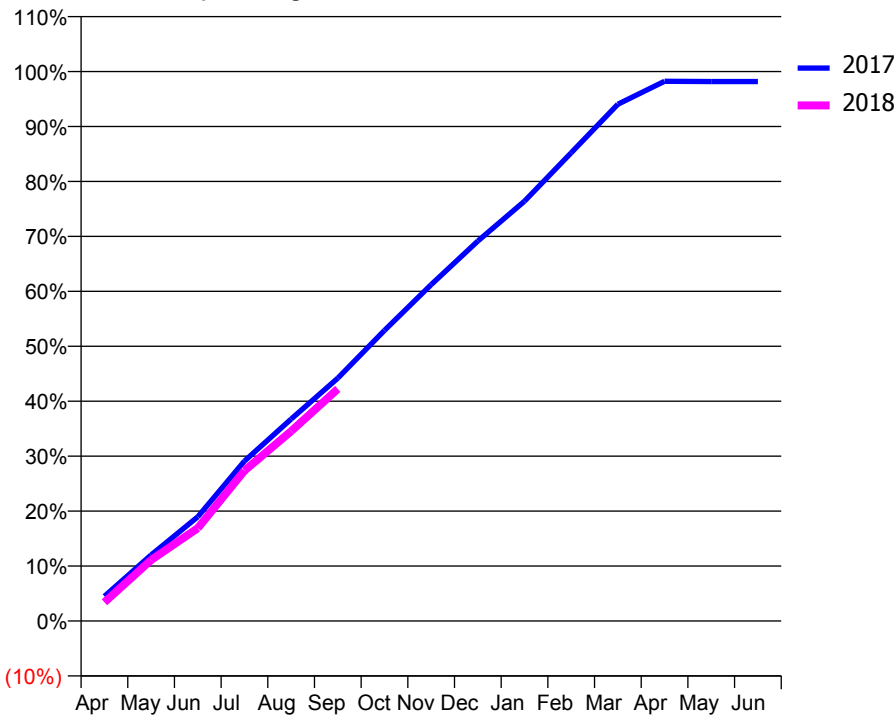
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 9,788         |                               |
| Quarter ending December 2016         | 9,817         | →                             |
| Quarter ending March 2017            | 9,730         | →                             |
| Quarter ending June 2017             | 9,719         | →                             |
| Quarter ending September 2017        | 9,755         | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,409                             | 1,071  |
| May       | 3,774                             | 3,484  |
| June      | 5,946                             | 5,296  |
| July      | 9,131                             | 8,580  |
| August    | 11,523                            | 10,831 |
| September | 13,860                            | 13,243 |
| October   | 16,586                            |        |
| November  | 19,198                            |        |
| December  | 21,682                            |        |
| January   | 23,958                            |        |
| February  | 26,717                            |        |
| March     | 29,487                            |        |
| April     | 30,798                            |        |
| May       | 30,786                            |        |
| June      | 30,787                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,312       | 6.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 687      | 5,047       | 13.6%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 615      | 1,312       | 46.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,262    | 5,047       | 44.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 462      | 5,834       | 7.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 5,834       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 50       | 5,834       | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 38       | 40          | 95.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 37       | 40          | 92.5%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

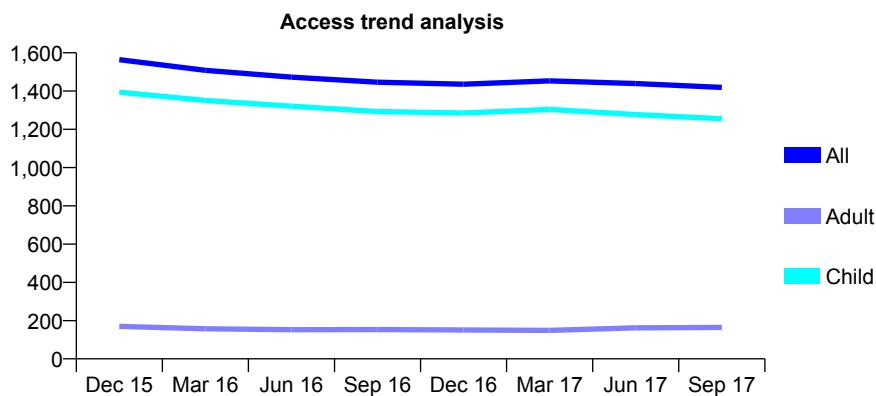
## 7A1 - Vital Signs At a Glance Contract Report for 571466/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR SC EDWARDS |
| Contract type name   | PDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | 31/03/2018    |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,240      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,489.51 |

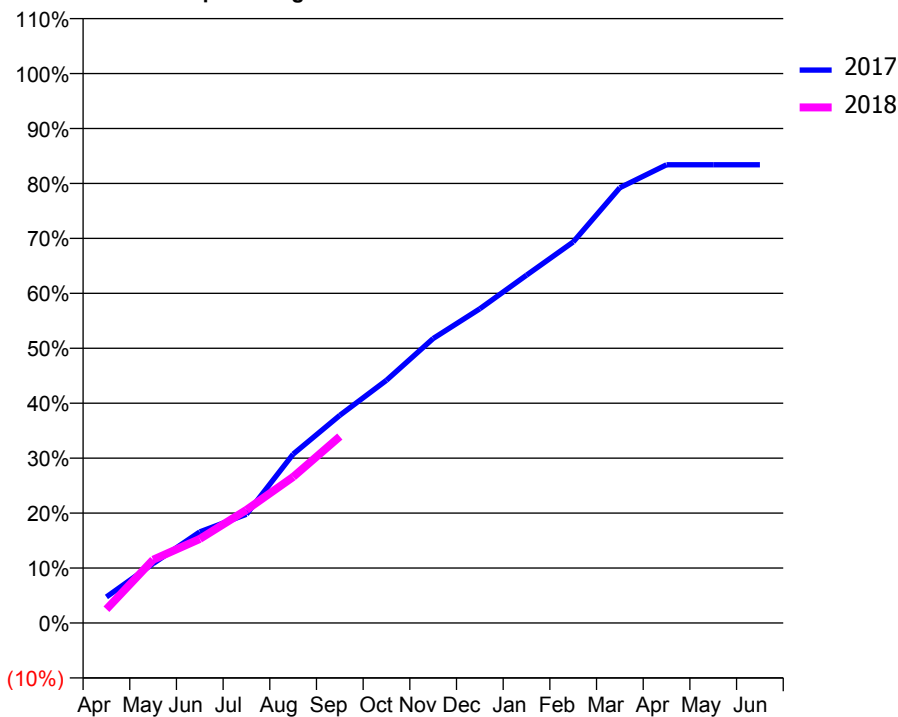
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,446         |                               |
| Quarter ending December 2016         | 1,436         | →                             |
| Quarter ending March 2017            | 1,453         | →                             |
| Quarter ending June 2017             | 1,439         | →                             |
| Quarter ending September 2017        | 1,419         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 154   | 81    |
| May       | 350   | 373   |
| June      | 537   | 496   |
| July      | 641   | 667   |
| August    | 996   | 862   |
| September | 1,225 | 1,100 |
| October   | 1,432 |       |
| November  | 1,678 |       |
| December  | 1,853 |       |
| January   | 2,051 |       |
| February  | 2,247 |       |
| March     | 2,567 |       |
| April     | 2,702 |       |
| May       | 2,702 |       |
| June      | 2,702 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 819         | 6.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 32          | 12.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 475      | 819         | 58.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 32          | 43.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 8        | 762         | 1.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 762         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 762         | 2.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

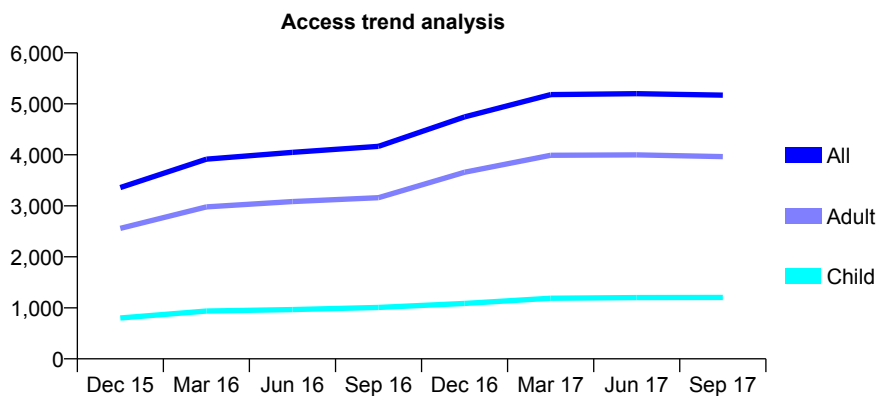
## 7A1 - Vital Signs At a Glance Contract Report for 602531/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DP JONES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 06/05/2015   |
| Contract end date    |              |

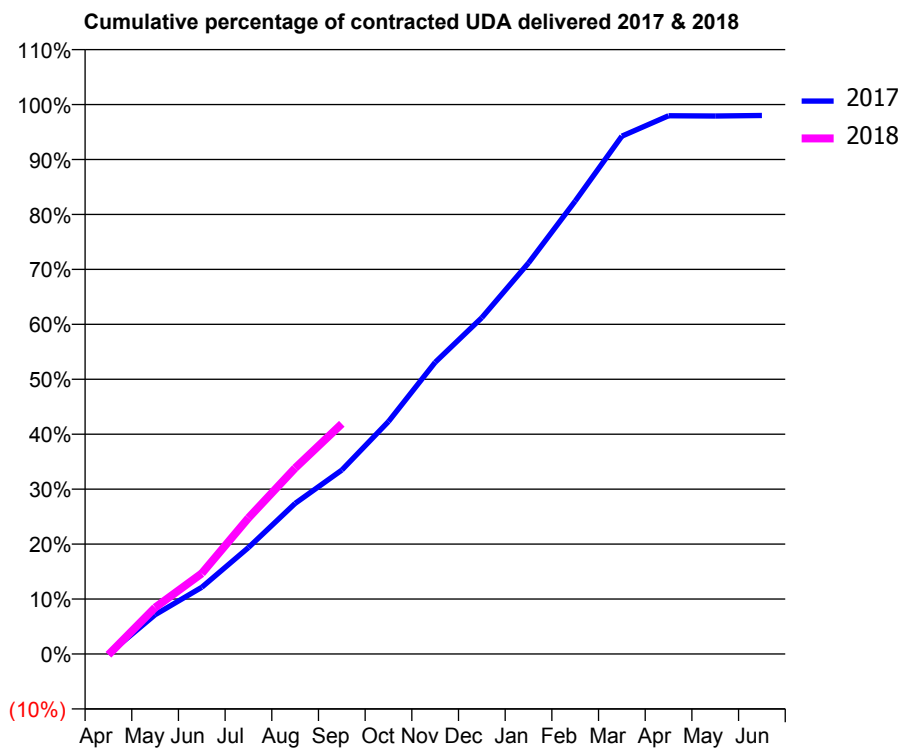
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,008      |
| Carry forward general activity (UDA)        | 374         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £374,615.52 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,167        |                               |
| Quarter ending December 2016         | 4,744        | ↑                             |
| Quarter ending March 2017            | 5,180        | ↑                             |
| Quarter ending June 2017             | 5,198        | →                             |
| Quarter ending September 2017        | 5,170        | →                             |
| <b>Variance since September 2016</b> | <b>24.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -2                                | -27   |
| May       | 1,334                             | 1,355 |
| June      | 2,266                             | 2,348 |
| July      | 3,617                             | 3,962 |
| August    | 5,117                             | 5,417 |
| September | 6,252                             | 6,705 |
| October   | 7,901                             |       |
| November  | 9,914                             |       |
| December  | 11,429                            |       |
| January   | 13,291                            |       |
| February  | 15,392                            |       |
| March     | 17,599                            |       |
| April     | 18,293                            |       |
| May       | 18,284                            |       |
| June      | 18,300                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 918         | 6.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 385      | 2,963       | 13.0%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 622      | 918         | 67.8%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,030    | 2,963       | 68.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 245      | 3,611       | 6.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 3,611       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 3,611       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 26       | 27          | 96.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 27          | 92.6%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

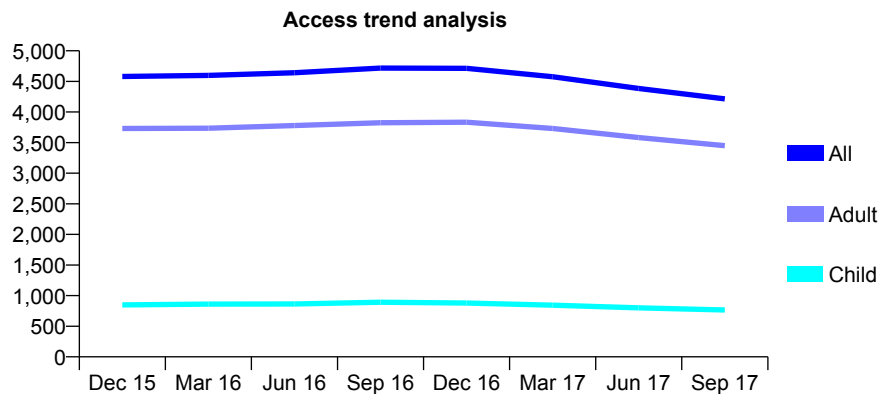
## 7A1 - Vital Signs At a Glance Contract Report for 624810/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS HJ WILBY |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £314,333.65 |

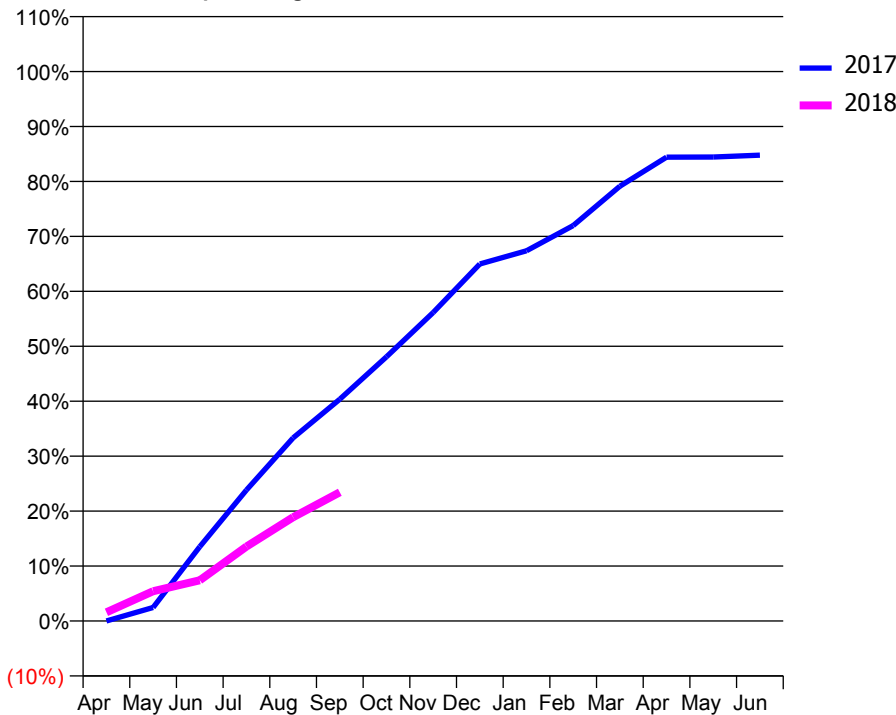
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 4,717          |                               |
| Quarter ending December 2016         | 4,714          | →                             |
| Quarter ending March 2017            | 4,576          | ↓                             |
| Quarter ending June 2017             | 4,384          | ↓                             |
| Quarter ending September 2017        | 4,215          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 199   |
| May       | 307                               | 678   |
| June      | 1,691                             | 927   |
| July      | 2,980                             | 1,696 |
| August    | 4,166                             | 2,363 |
| September | 5,046                             | 2,928 |
| October   | 6,011                             |       |
| November  | 7,019                             |       |
| December  | 8,121                             |       |
| January   | 8,423                             |       |
| February  | 8,995                             |       |
| March     | 9,890                             |       |
| April     | 10,552                            |       |
| May       | 10,556                            |       |
| June      | 10,596                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 271         | 2.6%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 109      | 1,211       | 9.0%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 92       | 271         | 33.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 389      | 1,211       | 32.1%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 103      | 1,251       | 8.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,251       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 1,251       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 25          | 80.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 25          | 80.0%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

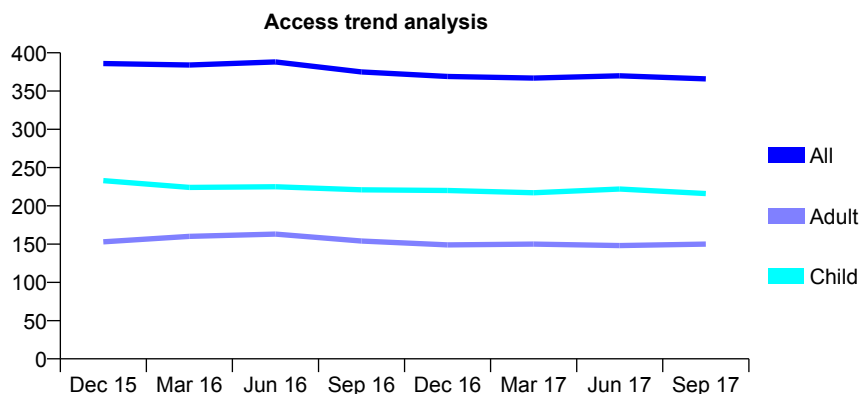
## 7A1 - Vital Signs At a Glance Contract Report for 635030/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR BV OWEN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 948        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,842.20 |

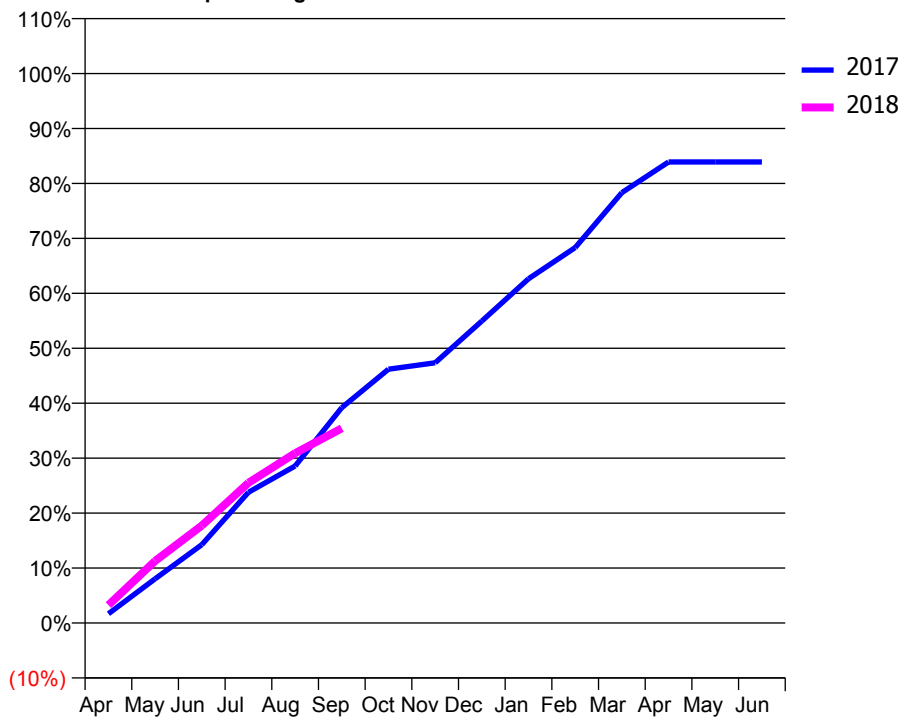
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 375           |                               |
| Quarter ending December 2016         | 369           | ↓                             |
| Quarter ending March 2017            | 367           | →                             |
| Quarter ending June 2017             | 370           | →                             |
| Quarter ending September 2017        | 366           | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 19                                | 31   |
| May       | 91                                | 107  |
| June      | 161                               | 168  |
| July      | 269                               | 242  |
| August    | 323                               | 293  |
| September | 443                               | 336  |
| October   | 522                               |      |
| November  | 535                               |      |
| December  | 621                               |      |
| January   | 708                               |      |
| February  | 772                               |      |
| March     | 885                               |      |
| April     | 948                               |      |
| May       | 948                               |      |
| June      | 948                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 164         | 12.2%    | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 68          | 8.8%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 108      | 164         | 65.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 46       | 68          | 67.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 202         | 0.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 202         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 202         | 3.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



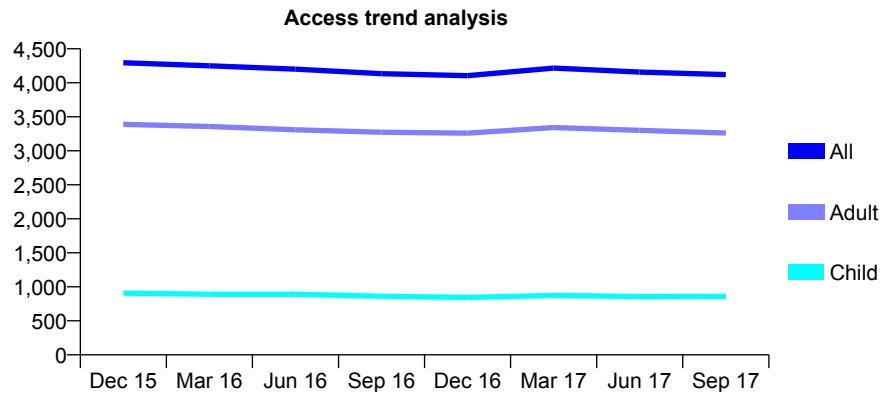
## 7A1 - Vital Signs At a Glance Contract Report for 639095/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HORTON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

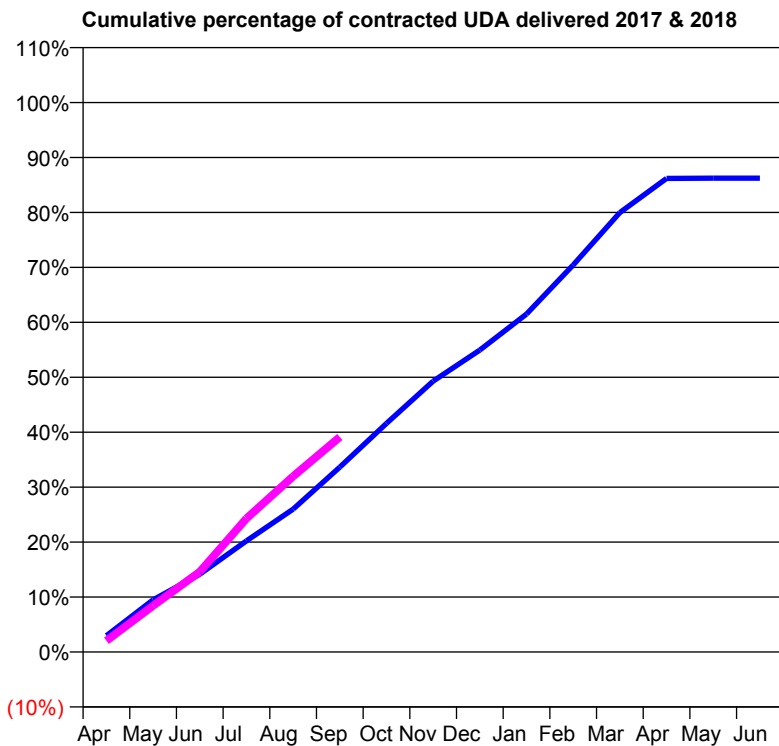
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,832      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £423,926.23 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,134         |                               |
| Quarter ending December 2016         | 4,104         | →                             |
| Quarter ending March 2017            | 4,216         | ↑                             |
| Quarter ending June 2017             | 4,157         | ↓                             |
| Quarter ending September 2017        | 4,121         | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 441                               | 303   |
| May       | 1,410                             | 1,250 |
| June      | 2,101                             | 2,165 |
| July      | 2,999                             | 3,605 |
| August    | 3,857                             | 4,741 |
| September | 4,991                             | 5,806 |
| October   | 6,170                             |       |
| November  | 7,311                             |       |
| December  | 8,149                             |       |
| January   | 9,121                             |       |
| February  | 10,447                            |       |
| March     | 11,860                            |       |
| April     | 12,782                            |       |
| May       | 12,788                            |       |
| June      | 12,791                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 770         | 9.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 444      | 2,593       | 17.1%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 514      | 770         | 66.8%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,582    | 2,593       | 61.0%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 248      | 2,938       | 8.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 2,938       | 2.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 26       | 2,938       | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 30       | 35          | 85.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 29       | 35          | 82.9%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

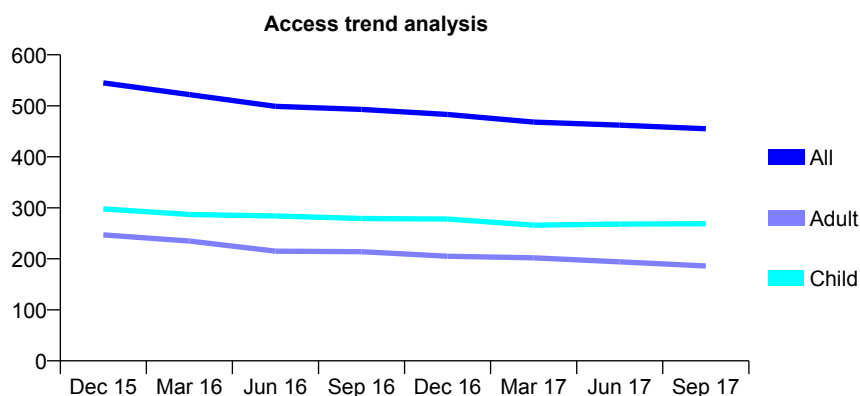
## 7A1 - Vital Signs At a Glance Contract Report for 641820/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR AP WOOLLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,190      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,238.01 |

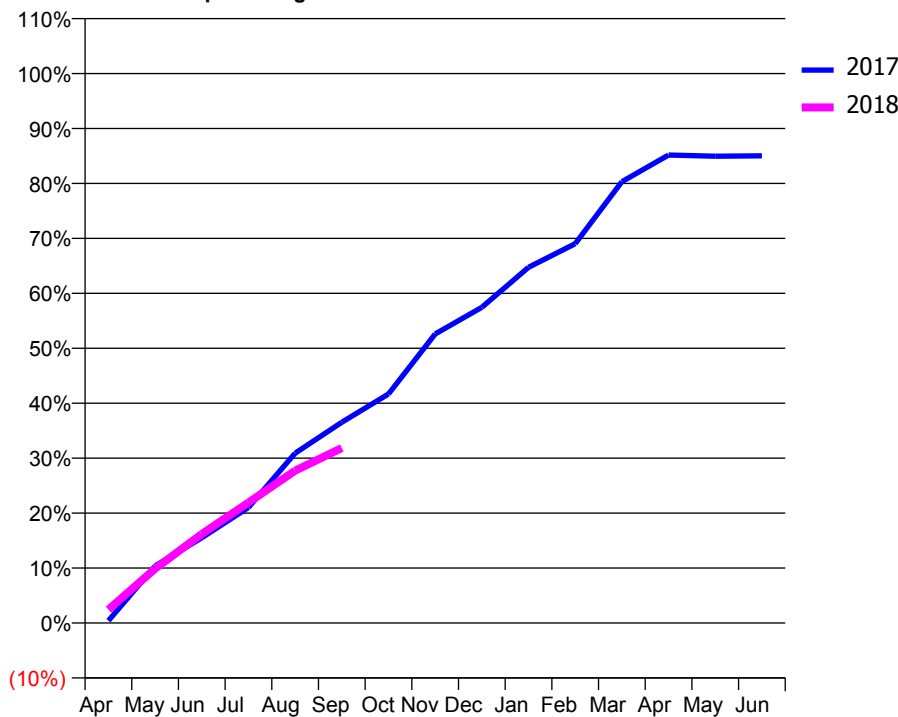
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 493           |                               |
| Quarter ending December 2016         | 483           | ↓                             |
| Quarter ending March 2017            | 468           | ↓                             |
| Quarter ending June 2017             | 462           | ↓                             |
| Quarter ending September 2017        | 455           | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.7%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 5     | 29   |
| May       | 135   | 118  |
| June      | 202   | 193  |
| July      | 273   | 261  |
| August    | 402   | 330  |
| September | 475   | 379  |
| October   | 542   |      |
| November  | 684   |      |
| December  | 747   |      |
| January   | 841   |      |
| February  | 897   |      |
| March     | 1,044 |      |
| April     | 1,107 |      |
| May       | 1,104 |      |
| June      | 1,105 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 170         | 9.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 87          | 9.2%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 82       | 170         | 48.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 49       | 87          | 56.3%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 11       | 224         | 4.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 224         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 224         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

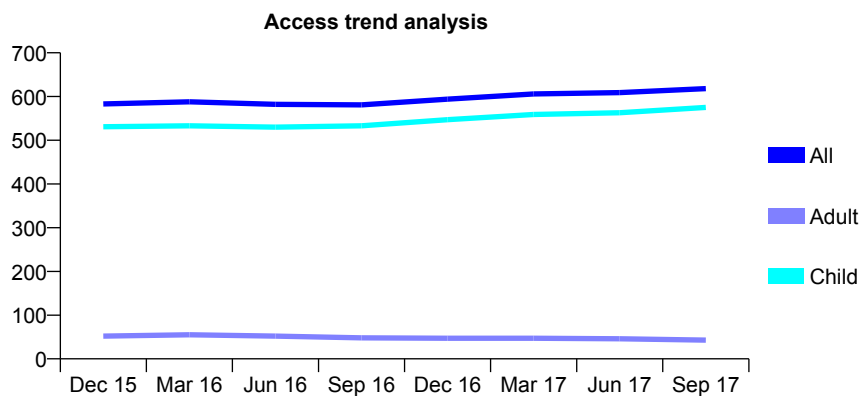
## 7A1 - Vital Signs At a Glance Contract Report for 678589/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR FQ HEWITT |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,129      |
| Carry forward general activity (UDA)        | 19         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,322.72 |

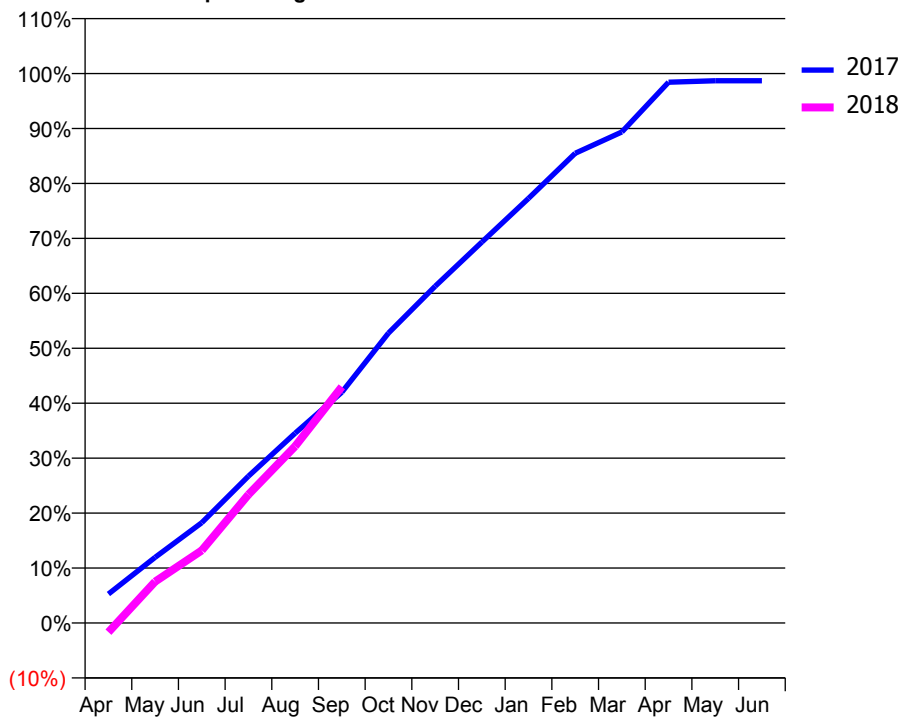
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 581         |                               |
| Quarter ending December 2016         | 594         | ↑                             |
| Quarter ending March 2017            | 606         | ↑                             |
| Quarter ending June 2017             | 609         | →                             |
| Quarter ending September 2017        | 618         | →                             |
| <b>Variance since September 2016</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 60                                | -19  |
| May       | 135                               | 85   |
| June      | 206                               | 149  |
| July      | 302                               | 264  |
| August    | 390                               | 363  |
| September | 474                               | 485  |
| October   | 596                               |      |
| November  | 692                               |      |
| December  | 783                               |      |
| January   | 872                               |      |
| February  | 965                               |      |
| March     | 1,009                             |      |
| April     | 1,111                             |      |
| May       | 1,114                             |      |
| June      | 1,114                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 471         | 5.7%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 249      | 471         | 52.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 7           | 71.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 17       | 408         | 4.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 408         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 408         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

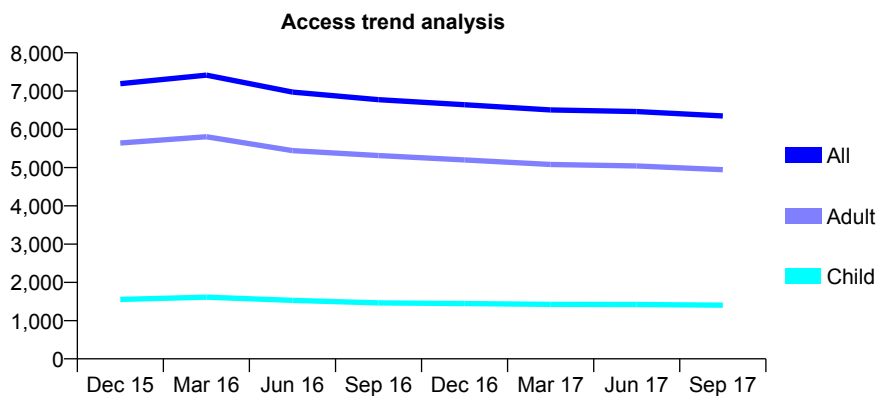
## 7A1 - Vital Signs At a Glance Contract Report for 682365/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

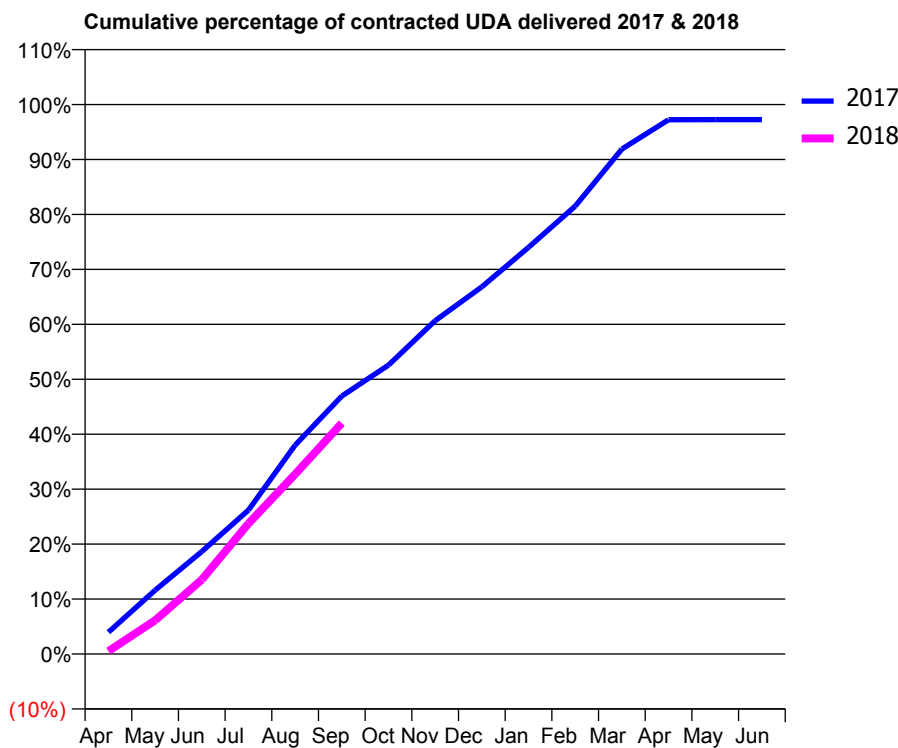
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,008      |
| Carry forward general activity (UDA)        | 522         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £456,296.43 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,775         |                               |
| Quarter ending December 2016         | 6,643         | ↓                             |
| Quarter ending March 2017            | 6,506         | ↓                             |
| Quarter ending June 2017             | 6,465         | →                             |
| Quarter ending September 2017        | 6,348         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 752                               | 98    |
| May       | 2,200                             | 1,163 |
| June      | 3,532                             | 2,570 |
| July      | 4,960                             | 4,515 |
| August    | 7,198                             | 6,220 |
| September | 8,887                             | 7,986 |
| October   | 9,951                             |       |
| November  | 11,481                            |       |
| December  | 12,648                            |       |
| January   | 14,008                            |       |
| February  | 15,429                            |       |
| March     | 17,397                            |       |
| April     | 18,405                            |       |
| May       | 18,410                            |       |
| June      | 18,409                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,036       | 8.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 608      | 3,839       | 15.8%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 622      | 1,036       | 60.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,317    | 3,839       | 60.4%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 381      | 4,405       | 8.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 4,405       | 1.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 48       | 4,405       | 1.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 17          | 94.1%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

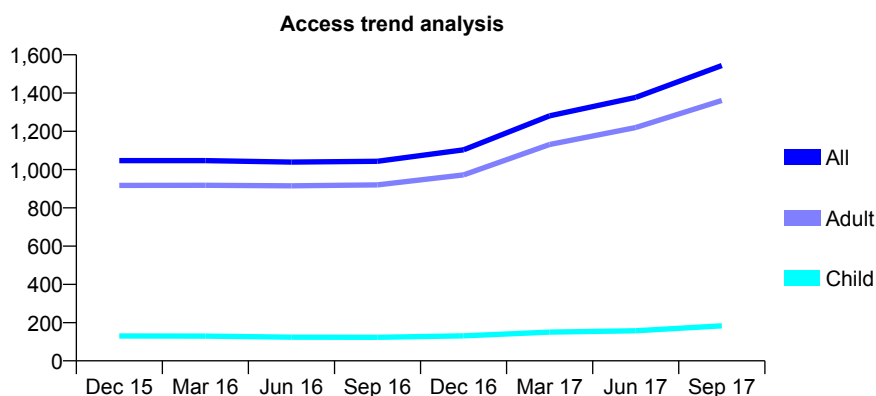
## 7A1 - Vital Signs At a Glance Contract Report for 682365/0006 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,908       |
| Carry forward general activity (UDA)        | 115         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £222,224.23 |

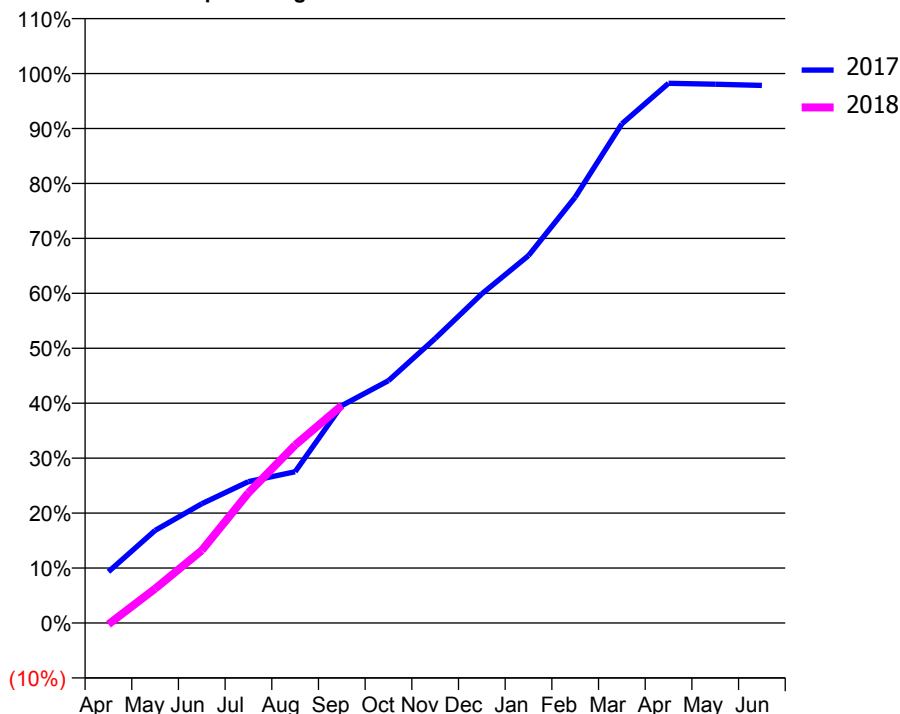
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,043        |                               |
| Quarter ending December 2016         | 1,103        | ↑                             |
| Quarter ending March 2017            | 1,281        | ↑                             |
| Quarter ending June 2017             | 1,377        | ↑                             |
| Quarter ending September 2017        | 1,544        | ↑                             |
| <b>Variance since September 2016</b> | <b>48.0%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 496   | -22   |
| May       | 896   | 557   |
| June      | 1,155 | 1,177 |
| July      | 1,368 | 2,111 |
| August    | 1,465 | 2,886 |
| September | 2,104 | 3,526 |
| October   | 2,345 |       |
| November  | 2,753 |       |
| December  | 3,186 |       |
| January   | 3,556 |       |
| February  | 4,121 |       |
| March     | 4,831 |       |
| April     | 5,223 |       |
| May       | 5,214 |       |
| June      | 5,203 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 150         | 4.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 202      | 1,210       | 16.7%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 78       | 150         | 52.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 626      | 1,210       | 51.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 95       | 1,255       | 7.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 1,255       | 2.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 1,255       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

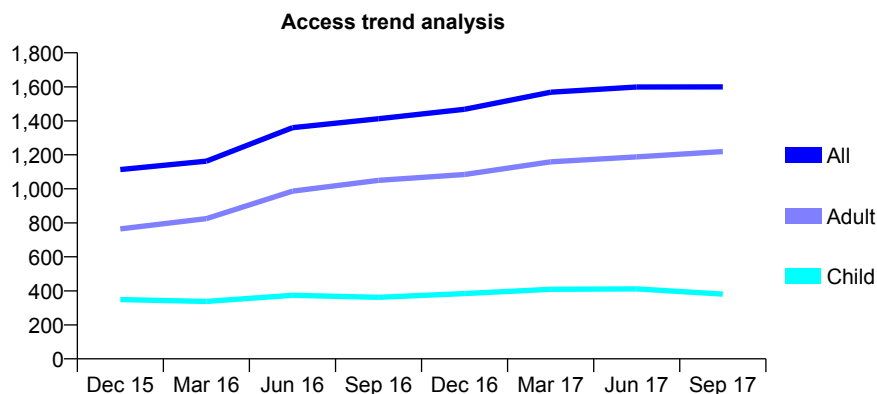
## 7A1 - Vital Signs At a Glance Contract Report for 682365/0008 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,021       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,119.66 |

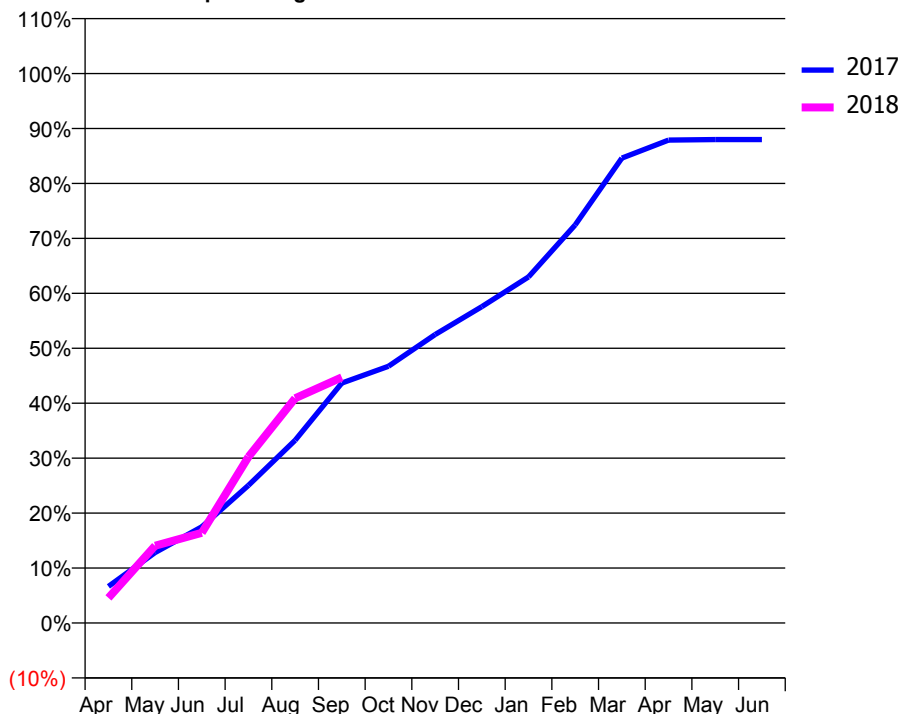
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,412        |                               |
| Quarter ending December 2016         | 1,468        | ↑                             |
| Quarter ending March 2017            | 1,568        | ↑                             |
| Quarter ending June 2017             | 1,599        | →                             |
| Quarter ending September 2017        | 1,600        | →                             |
| <b>Variance since September 2016</b> | <b>13.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 368                               | 184   |
| May       | 708                               | 565   |
| June      | 966                               | 660   |
| July      | 1,383                             | 1,217 |
| August    | 1,836                             | 1,645 |
| September | 2,411                             | 1,798 |
| October   | 2,580                             |       |
| November  | 2,899                             |       |
| December  | 3,179                             |       |
| January   | 3,477                             |       |
| February  | 4,000                             |       |
| March     | 4,671                             |       |
| April     | 4,853                             |       |
| May       | 4,858                             |       |
| June      | 4,858                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 218         | 14.2%    | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 111      | 651         | 17.1%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 117      | 218         | 53.7%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 287      | 651         | 44.1%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 38       | 801         | 4.7%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 801         | 2.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 801         | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 5           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

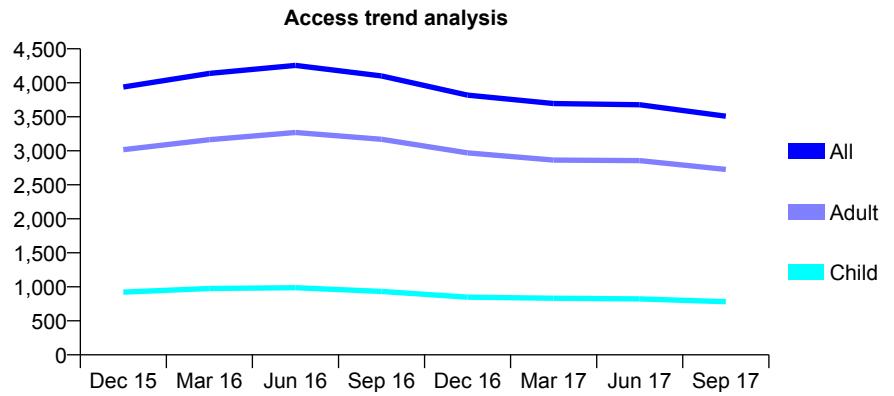
## 7A1 - Vital Signs At a Glance Contract Report for 682365/0011 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,259      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £336,957.89 |

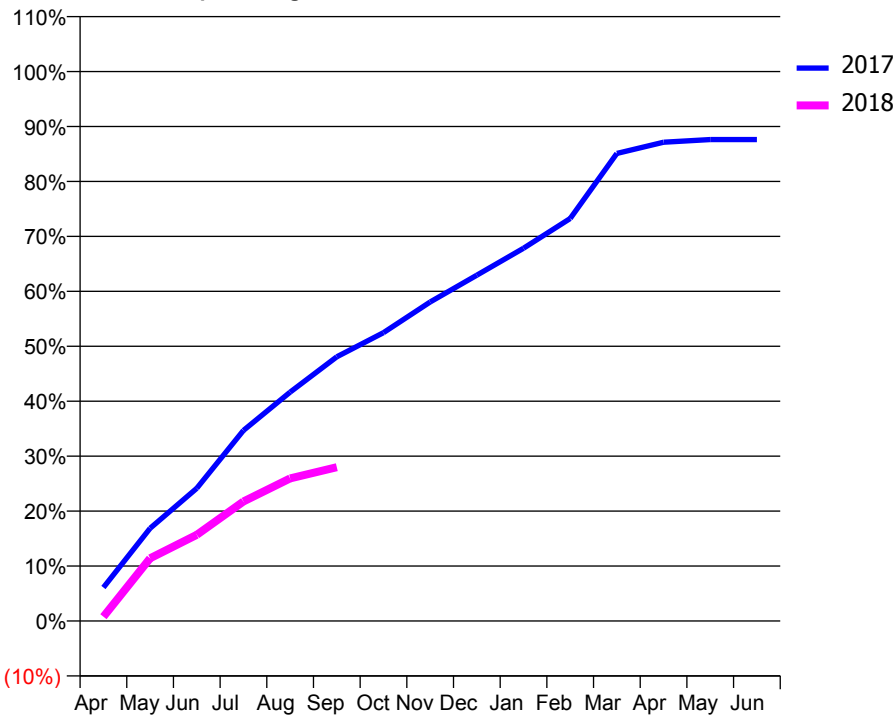
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 4,101          |                               |
| Quarter ending December 2016         | 3,818          | ↓                             |
| Quarter ending March 2017            | 3,696          | ↓                             |
| Quarter ending June 2017             | 3,678          | →                             |
| Quarter ending September 2017        | 3,508          | ↓                             |
| <b>Variance since September 2016</b> | <b>(14.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 642                               | 112   |
| May       | 1,776                             | 1,627 |
| June      | 2,541                             | 2,236 |
| July      | 3,649                             | 3,102 |
| August    | 4,381                             | 3,699 |
| September | 5,057                             | 3,990 |
| October   | 5,519                             |       |
| November  | 6,108                             |       |
| December  | 6,621                             |       |
| January   | 7,135                             |       |
| February  | 7,704                             |       |
| March     | 8,950                             |       |
| April     | 9,164                             |       |
| May       | 9,215                             |       |
| June      | 9,215                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 368         | 10.9%    | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 239      | 1,385       | 17.3%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 204      | 368         | 55.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 729      | 1,385       | 52.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 134      | 1,643       | 8.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,643       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 1,643       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

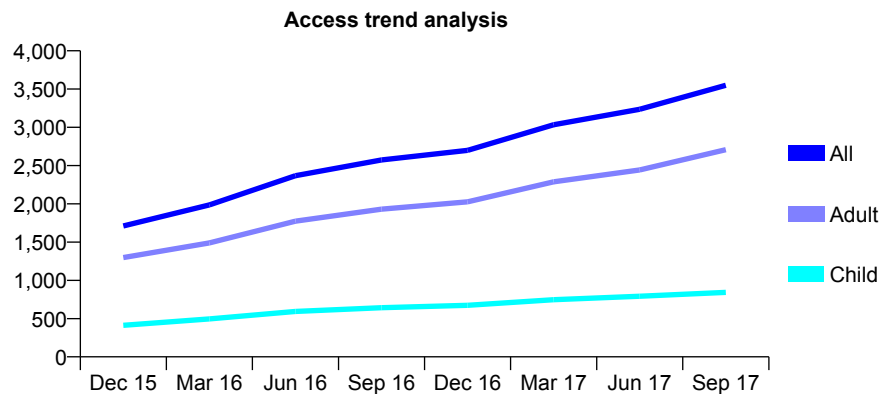
## 7A1 - Vital Signs At a Glance Contract Report for 682365/0012 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,458      |
| Carry forward general activity (UDA)        | 96          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £293,651.45 |

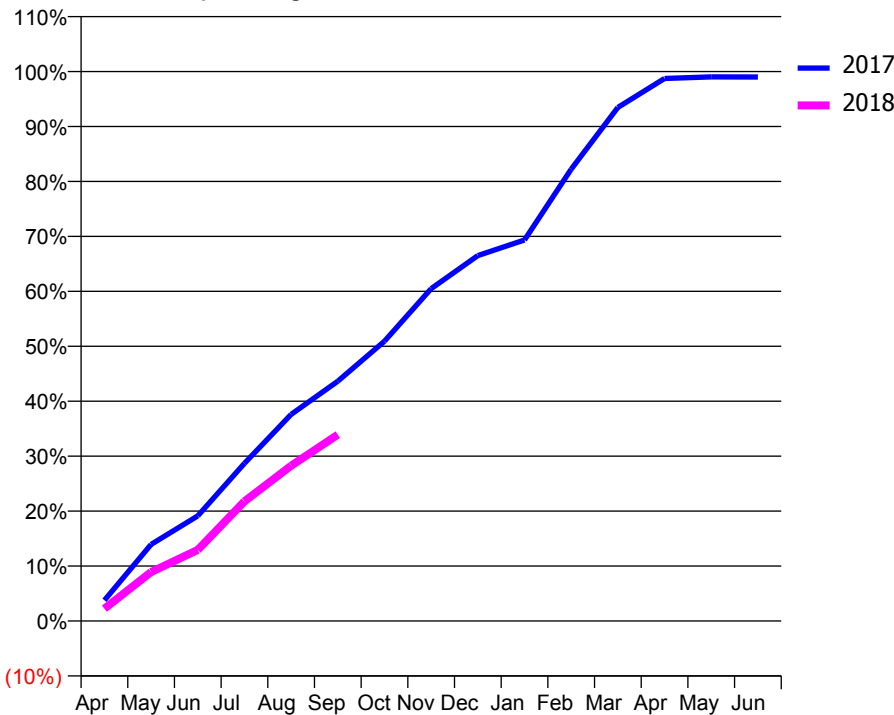
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,573        |                               |
| Quarter ending December 2016         | 2,699        | ↑                             |
| Quarter ending March 2017            | 3,034        | ↑                             |
| Quarter ending June 2017             | 3,235        | ↑                             |
| Quarter ending September 2017        | 3,550        | ↑                             |
| <b>Variance since September 2016</b> | <b>38.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 503         | 2.8%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 88       | 1,573       | 5.6%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 252      | 503         | 50.1%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 814      | 1,573       | 51.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 119      | 1,836       | 6.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,836       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 1,836       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



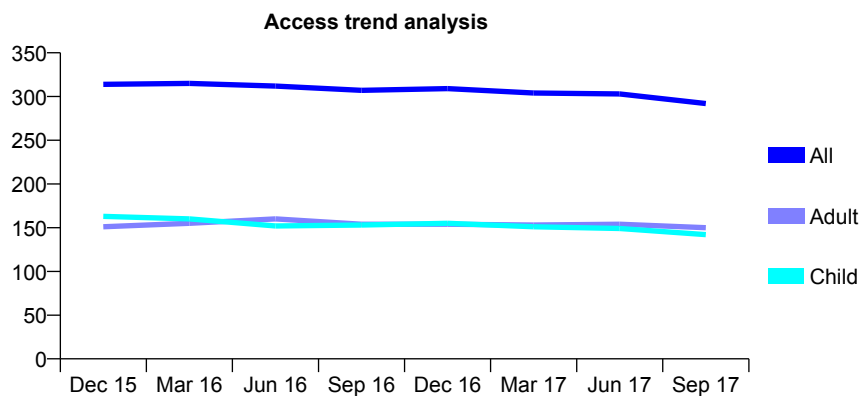
## 7A1 - Vital Signs At a Glance Contract Report for 725714/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS EM COWARD |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 653        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,095.84 |

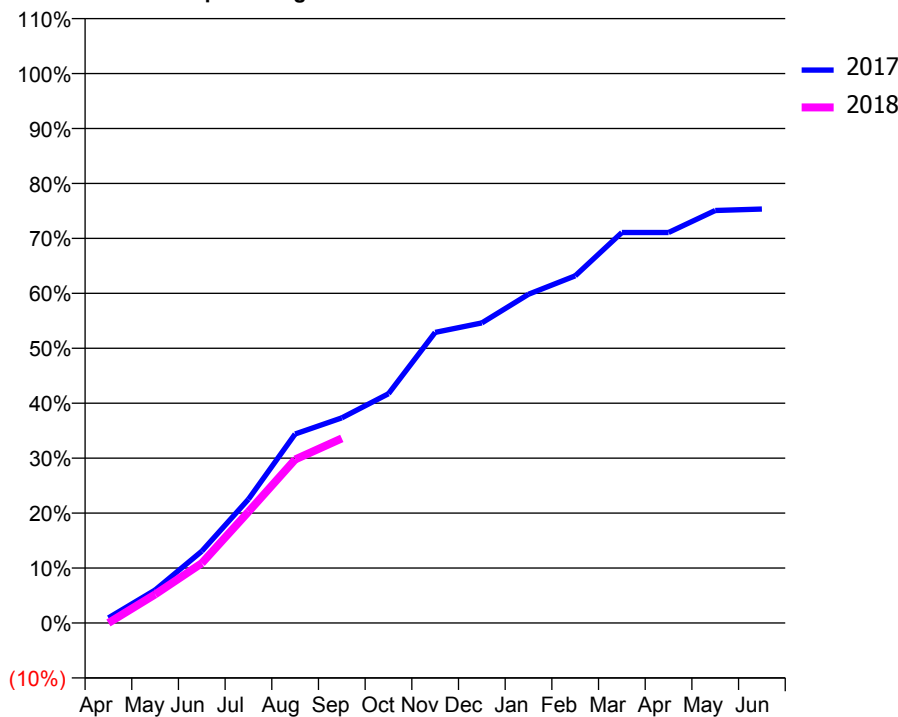
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 307           |                               |
| Quarter ending December 2016         | 309           | →                             |
| Quarter ending March 2017            | 304           | ↓                             |
| Quarter ending June 2017             | 303           | →                             |
| Quarter ending September 2017        | 292           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2017 | 2018 |
| April                             | 7    | 0    |
| May                               | 45   | 34   |
| June                              | 98   | 71   |
| July                              | 169  | 132  |
| August                            | 258  | 194  |
| September                         | 280  | 219  |
| October                           | 313  |      |
| November                          | 397  |      |
| December                          | 410  |      |
| January                           | 449  |      |
| February                          | 474  |      |
| March                             | 533  |      |
| April                             | 533  |      |
| May                               | 563  |      |
| June                              | 565  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 92          | 3.3%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 77          | 7.8%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 55       | 92          | 59.8%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 35       | 77          | 45.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 2        | 147         | 1.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 147         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 147         | 2.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

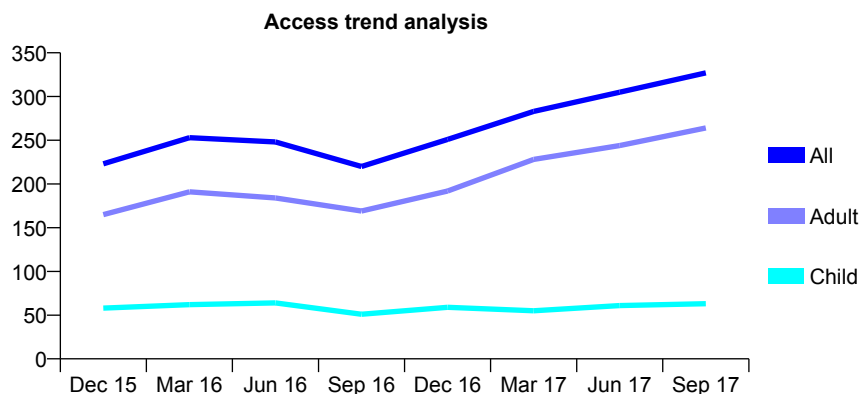
## 7A1 - Vital Signs At a Glance Contract Report for 732419/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS AH LANE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,676      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,694.96 |

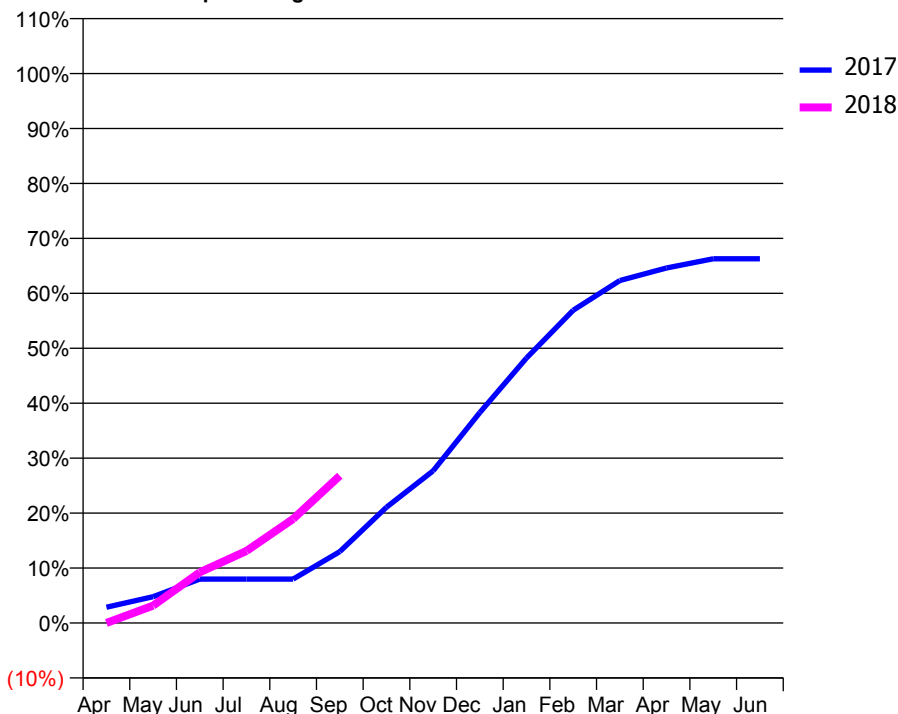
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 220          |                               |
| Quarter ending December 2016         | 251          | ↑                             |
| Quarter ending March 2017            | 283          | ↑                             |
| Quarter ending June 2017             | 305          | ↑                             |
| Quarter ending September 2017        | 327          | ↑                             |
| <b>Variance since September 2016</b> | <b>48.6%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 64    | 0    |
| May       | 107   | 85   |
| June      | 178   | 247  |
| July      | 178   | 351  |
| August    | 178   | 507  |
| September | 290   | 717  |
| October   | 470   |      |
| November  | 618   |      |
| December  | 855   |      |
| January   | 1,076 |      |
| February  | 1,271 |      |
| March     | 1,391 |      |
| April     | 1,442 |      |
| May       | 1,479 |      |
| June      | 1,479 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 33          | 0.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 137         | 0.0%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3        | 33          | 9.1%     | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 53       | 137         | 38.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 154         | 0.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 154         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 154         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

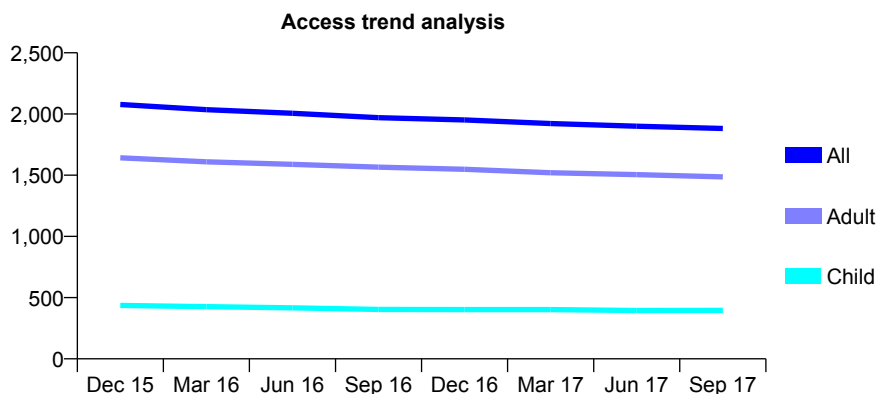
## 7A1 - Vital Signs At a Glance Contract Report for 782092/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR F FARSAIKIYA |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

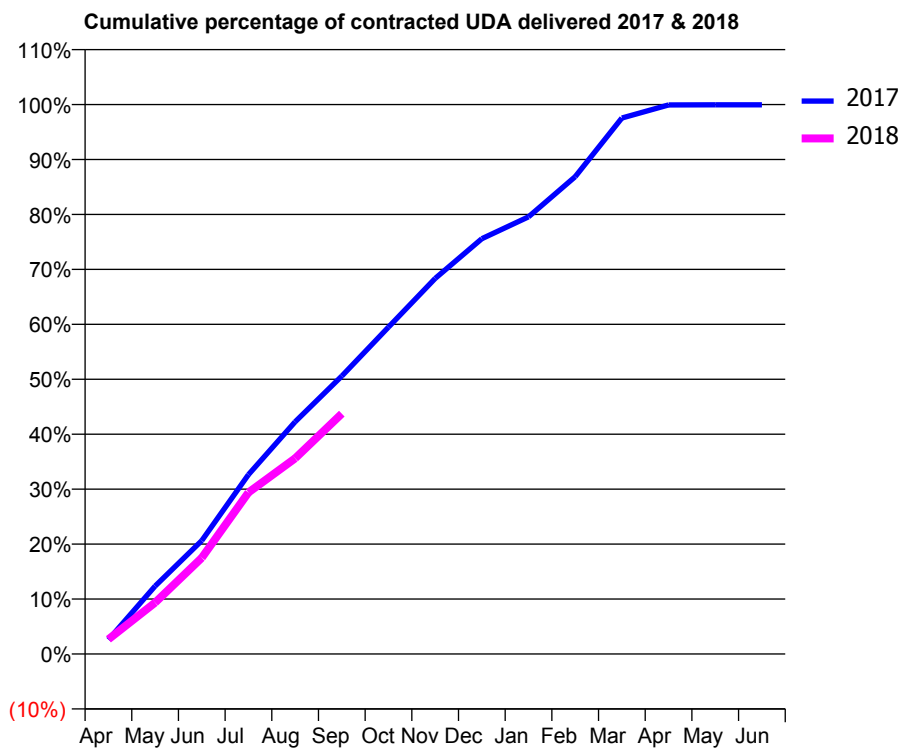
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 4           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,899.63 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,970         |                               |
| Quarter ending December 2016         | 1,951         | →                             |
| Quarter ending March 2017            | 1,922         | ↓                             |
| Quarter ending June 2017             | 1,900         | ↓                             |
| Quarter ending September 2017        | 1,882         | →                             |
| <b>Variance since September 2016</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 162                               | 160   |
| May       | 767                               | 561   |
| June      | 1,280                             | 1,051 |
| July      | 2,025                             | 1,763 |
| August    | 2,622                             | 2,137 |
| September | 3,137                             | 2,624 |
| October   | 3,690                             |       |
| November  | 4,239                             |       |
| December  | 4,687                             |       |
| January   | 4,934                             |       |
| February  | 5,388                             |       |
| March     | 6,050                             |       |
| April     | 6,197                             |       |
| May       | 6,198                             |       |
| June      | 6,198                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 319         | 2.5%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 1,079       | 3.6%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 226      | 319         | 70.8%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 783      | 1,079       | 72.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 25       | 1,313       | 1.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,313       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 1,313       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

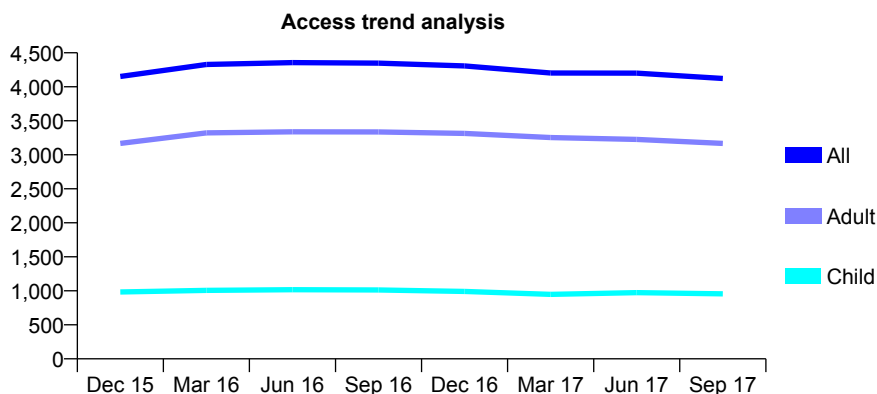
## 7A1 - Vital Signs At a Glance Contract Report for 788457/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Marquess DP Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 02/08/2006          |
| Contract end date    |                     |

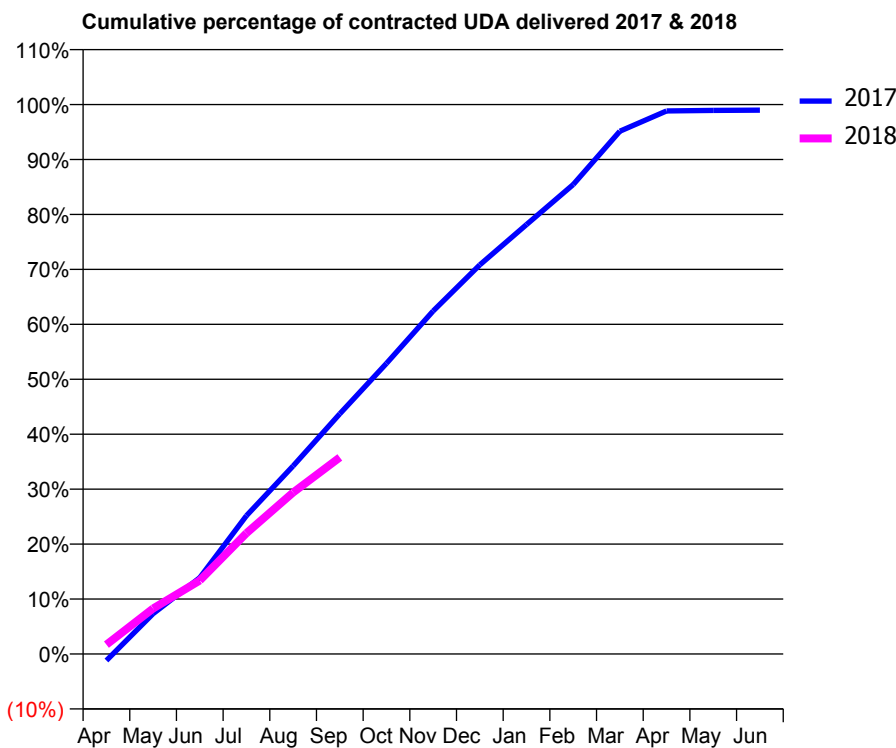
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,664      |
| Carry forward general activity (UDA)        | 127         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £368,765.56 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,348         |                               |
| Quarter ending December 2016         | 4,307         | →                             |
| Quarter ending March 2017            | 4,202         | ↓                             |
| Quarter ending June 2017             | 4,201         | →                             |
| Quarter ending September 2017        | 4,123         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -148                              | 252   |
| May       | 899                               | 1,216 |
| June      | 1,700                             | 1,962 |
| July      | 3,085                             | 3,226 |
| August    | 4,192                             | 4,310 |
| September | 5,355                             | 5,248 |
| October   | 6,478                             |       |
| November  | 7,648                             |       |
| December  | 8,674                             |       |
| January   | 9,573                             |       |
| February  | 10,465                            |       |
| March     | 11,654                            |       |
| April     | 12,106                            |       |
| May       | 12,118                            |       |
| June      | 12,123                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 837         | 5.7%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 335      | 2,605       | 12.9%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 604      | 837         | 72.2%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,761    | 2,605       | 67.6%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 207      | 3,172       | 6.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 3,172       | 1.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 3,172       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 17       | 18          | 94.4%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 18          | 77.8%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

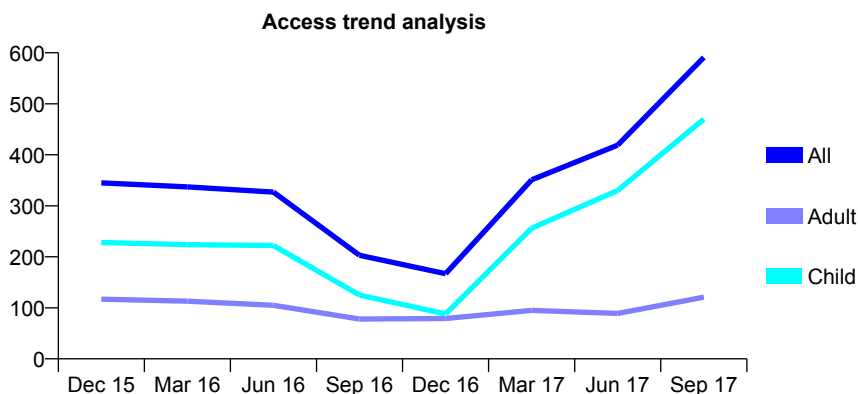
## 7A1 - Vital Signs At a Glance Contract Report for 808946/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | N Hughes Jones |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | -70        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,722.98 |

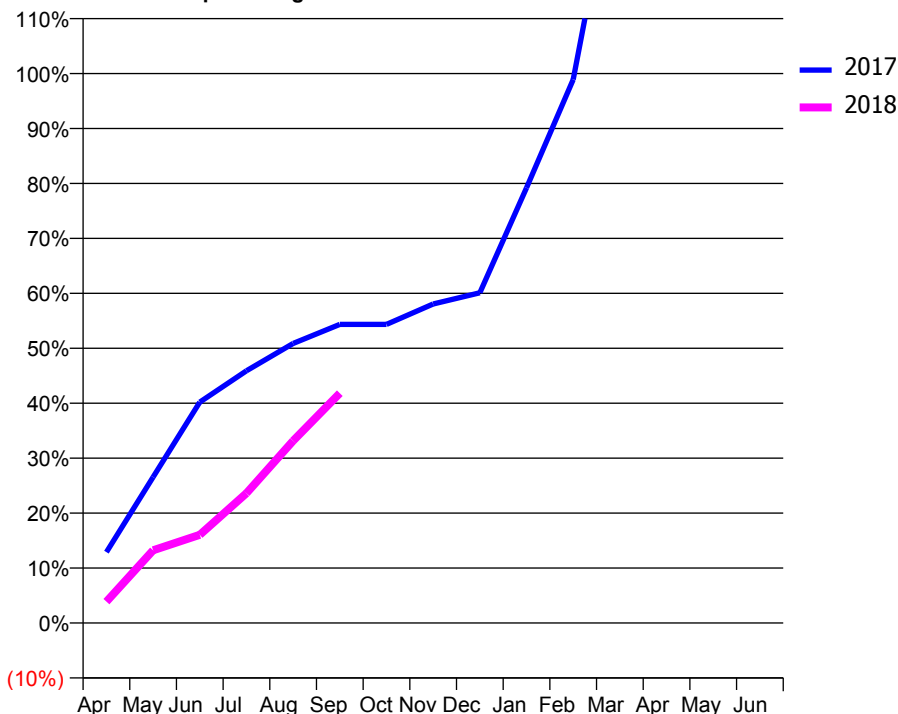
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 203           |                               |
| Quarter ending December 2016         | 167           | ↓                             |
| Quarter ending March 2017            | 351           | ↑                             |
| Quarter ending June 2017             | 419           | ↑                             |
| Quarter ending September 2017        | 591           | ↑                             |
| <b>Variance since September 2016</b> | <b>191.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 52   | 70   |
| May       | 107  | 238  |
| June      | 162  | 289  |
| July      | 185  | 425  |
| August    | 205  | 597  |
| September | 219  | 753  |
| October   | 219  |      |
| November  | 234  |      |
| December  | 242  |      |
| January   | 319  |      |
| February  | 399  |      |
| March     | 575  |      |
| April     | 602  |      |
| May       | 629  |      |
| June      | 629  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 478         | 6.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 54          | 7.4%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 478         | 34.7%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 54          | 18.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 10       | 490         | 2.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 490         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 490         | 1.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

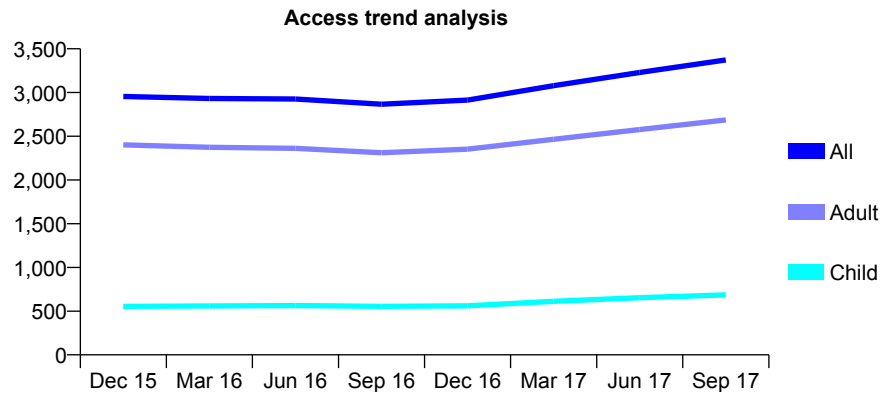
## 7A1 - Vital Signs At a Glance Contract Report for 813184/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rosehill Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 03/04/2006               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,101      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,182.71 |

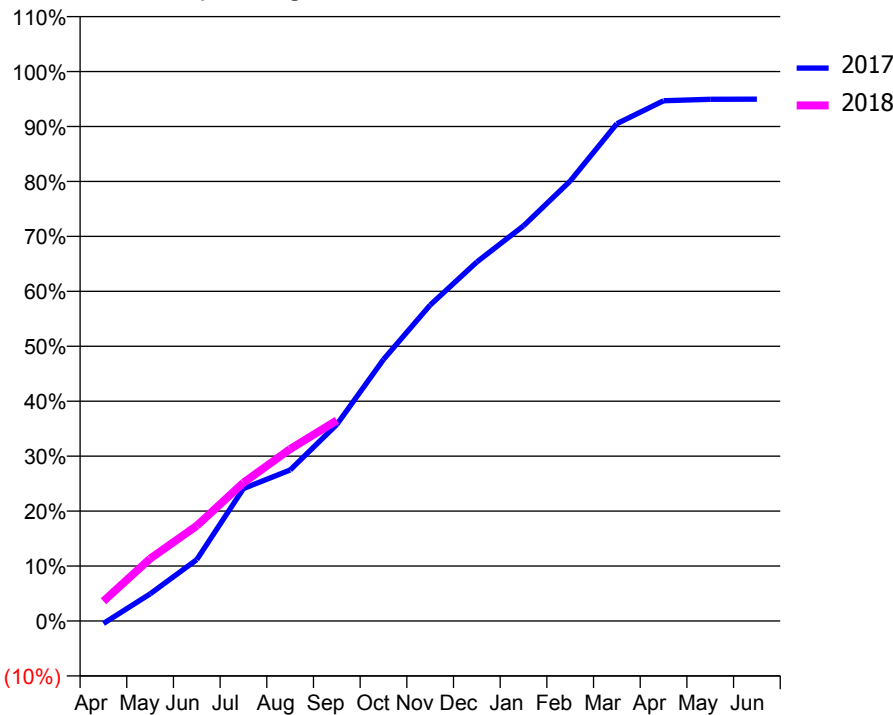
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,866        |                               |
| Quarter ending December 2016         | 2,914        | →                             |
| Quarter ending March 2017            | 3,078        | ↑                             |
| Quarter ending June 2017             | 3,229        | ↑                             |
| Quarter ending September 2017        | 3,372        | ↑                             |
| <b>Variance since September 2016</b> | <b>17.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -41                               | 435   |
| May       | 425                               | 1,372 |
| June      | 963                               | 2,097 |
| July      | 2,077                             | 3,045 |
| August    | 2,368                             | 3,787 |
| September | 3,080                             | 4,419 |
| October   | 4,101                             |       |
| November  | 4,953                             |       |
| December  | 5,630                             |       |
| January   | 6,195                             |       |
| February  | 6,898                             |       |
| March     | 7,797                             |       |
| April     | 8,157                             |       |
| May       | 8,180                             |       |
| June      | 8,181                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 564         | 3.5%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 262      | 2,020       | 13.0%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 307      | 564         | 54.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 919      | 2,020       | 45.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 78       | 2,380       | 3.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 2,380       | 1.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 39       | 2,380       | 1.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

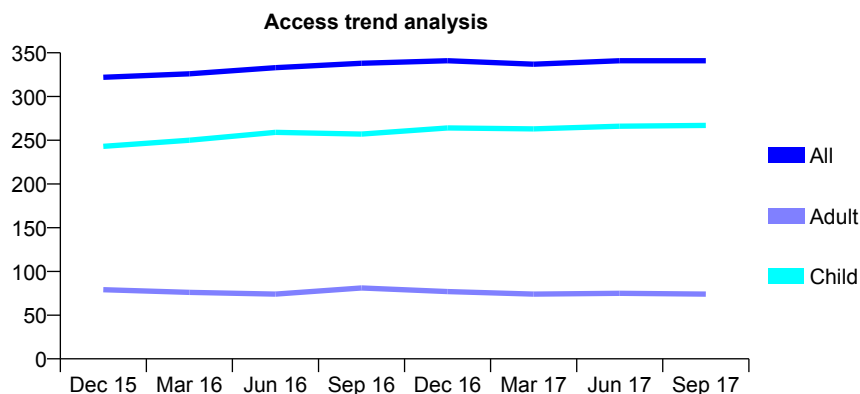
## 7A1 - Vital Signs At a Glance Contract Report for 826677/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR SJ LANGSTON          |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

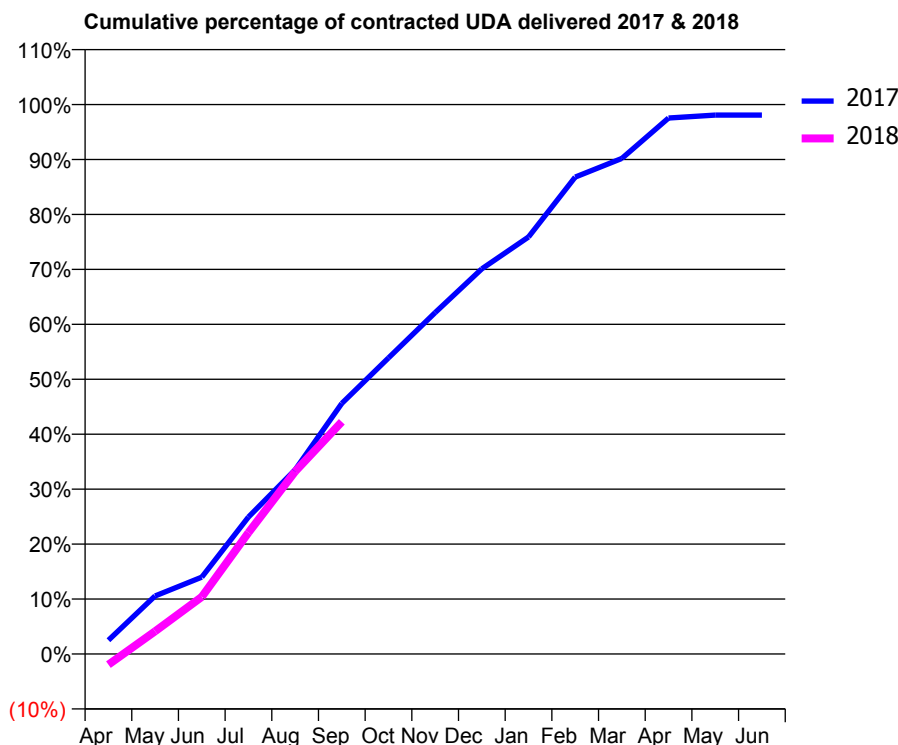
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 560        |
| Carry forward general activity (UDA)        | 11         |
| 17/18 Contracted orthodontic activity (UOA) | 350        |
| Carry forward orthodontic activity (UOA)    | 5          |
| Baseline contract value                     | £36,767.93 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 338         |                               |
| Quarter ending December 2016         | 341         | →                             |
| Quarter ending March 2017            | 337         | ↓                             |
| Quarter ending June 2017             | 341         | →                             |
| Quarter ending September 2017        | 341         | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 14                                | -11  |
| May       | 59                                | 23   |
| June      | 78                                | 58   |
| July      | 140                               | 124  |
| August    | 188                               | 186  |
| September | 255                               | 237  |
| October   | 302                               |      |
| November  | 348                               |      |
| December  | 393                               |      |
| January   | 425                               |      |
| February  | 486                               |      |
| March     | 505                               |      |
| April     | 546                               |      |
| May       | 549                               |      |
| June      | 549                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 233         | 6.4%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 22          | 13.6%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 129      | 233         | 55.4%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 22          | 22.7%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 9        | 204         | 4.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 204         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 204         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

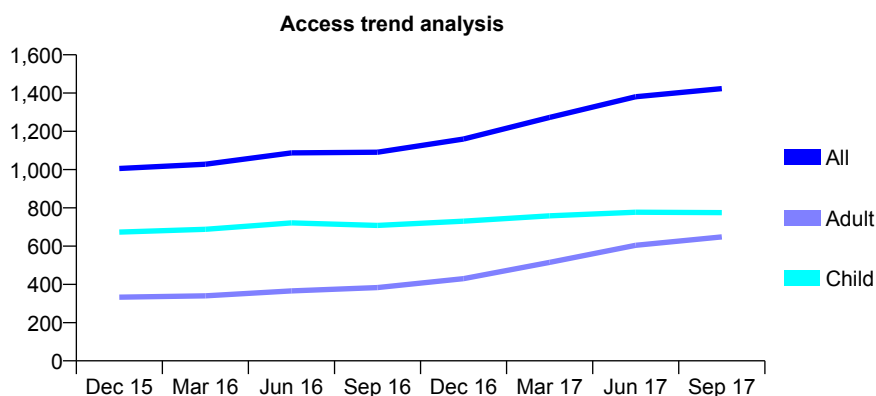
## 7A1 - Vital Signs At a Glance Contract Report for 833312/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR SJ KEEN              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,008       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 365         |
| Carry forward orthodontic activity (UOA)    | -18         |
| Baseline contract value                     | £101,753.39 |

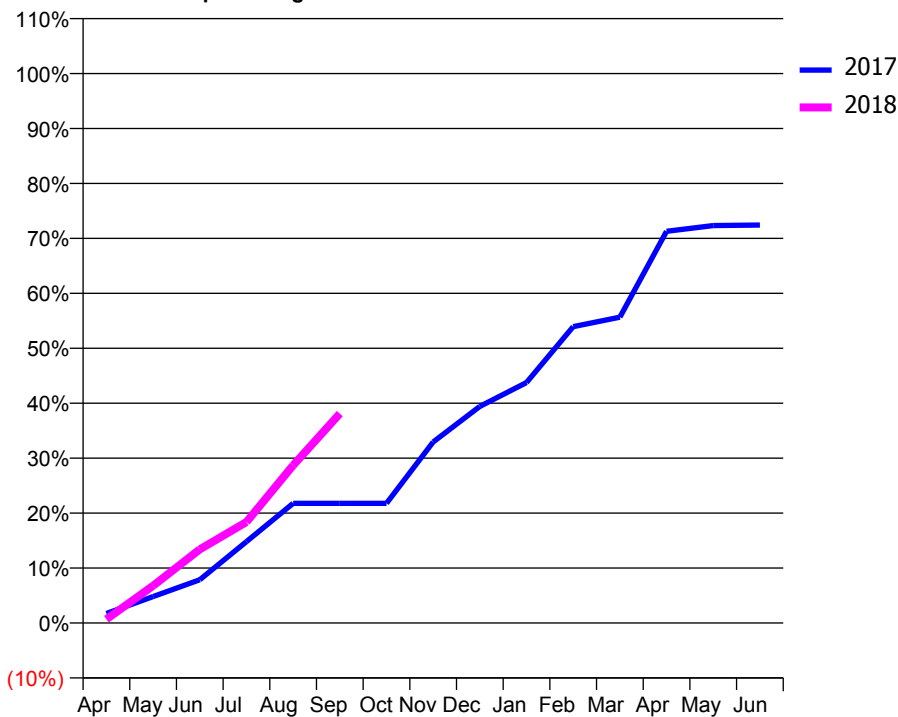
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,091        |                               |
| Quarter ending December 2016         | 1,160        | ↑                             |
| Quarter ending March 2017            | 1,273        | ↑                             |
| Quarter ending June 2017             | 1,381        | ↑                             |
| Quarter ending September 2017        | 1,423        | ↑                             |
| <b>Variance since September 2016</b> | <b>30.4%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 69                                | 21    |
| May       | 193                               | 204   |
| June      | 316                               | 403   |
| July      | 594                               | 553   |
| August    | 872                               | 863   |
| September | 872                               | 1,146 |
| October   | 872                               |       |
| November  | 1,319                             |       |
| December  | 1,579                             |       |
| January   | 1,752                             |       |
| February  | 2,160                             |       |
| March     | 2,228                             |       |
| April     | 2,854                             |       |
| May       | 2,896                             |       |
| June      | 2,899                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 659         | 5.9%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 421         | 4.8%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 333      | 659         | 50.5%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 141      | 421         | 33.5%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 57       | 715         | 8.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 715         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 715         | 0.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



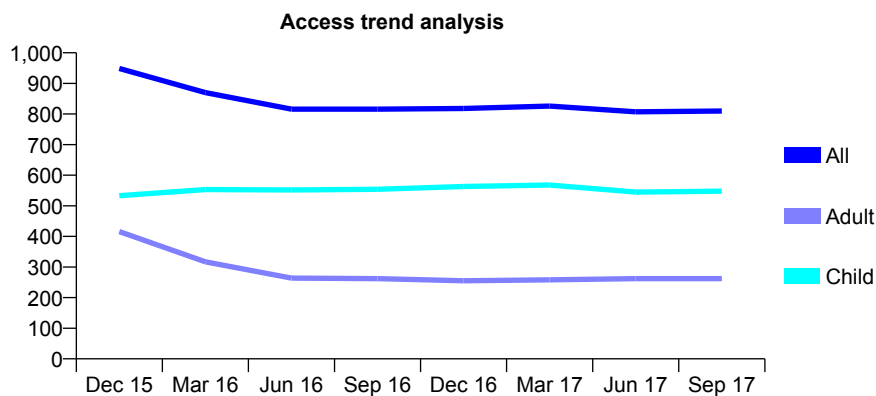
## 7A1 - Vital Signs At a Glance Contract Report for 905143/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SW HERD   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

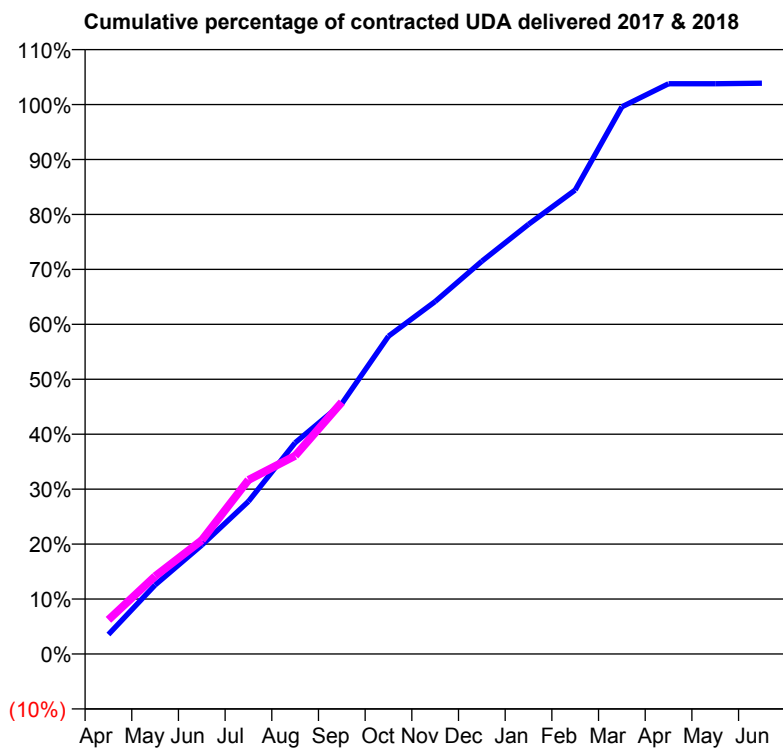
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | -77        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,628.86 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 816           |                               |
| Quarter ending December 2016         | 818           | →                             |
| Quarter ending March 2017            | 826           | →                             |
| Quarter ending June 2017             | 807           | ↓                             |
| Quarter ending September 2017        | 810           | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 71                                | 124  |
| May       | 251                               | 283  |
| June      | 396                               | 414  |
| July      | 555                               | 634  |
| August    | 769                               | 721  |
| September | 911                               | 916  |
| October   | 1,157                             |      |
| November  | 1,283                             |      |
| December  | 1,430                             |      |
| January   | 1,564                             |      |
| February  | 1,689                             |      |
| March     | 1,992                             |      |
| April     | 2,076                             |      |
| May       | 2,076                             |      |
| June      | 2,078                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 386         | 3.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 121         | 10.7%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 231      | 386         | 59.8%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 62       | 121         | 51.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 27       | 472         | 5.7%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 472         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 472         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

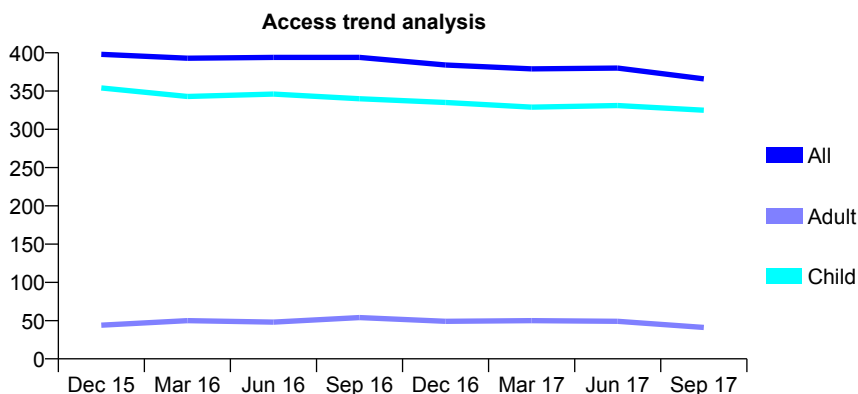
## 7A1 - Vital Signs At a Glance Contract Report for 923281/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR CJ LOTTER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

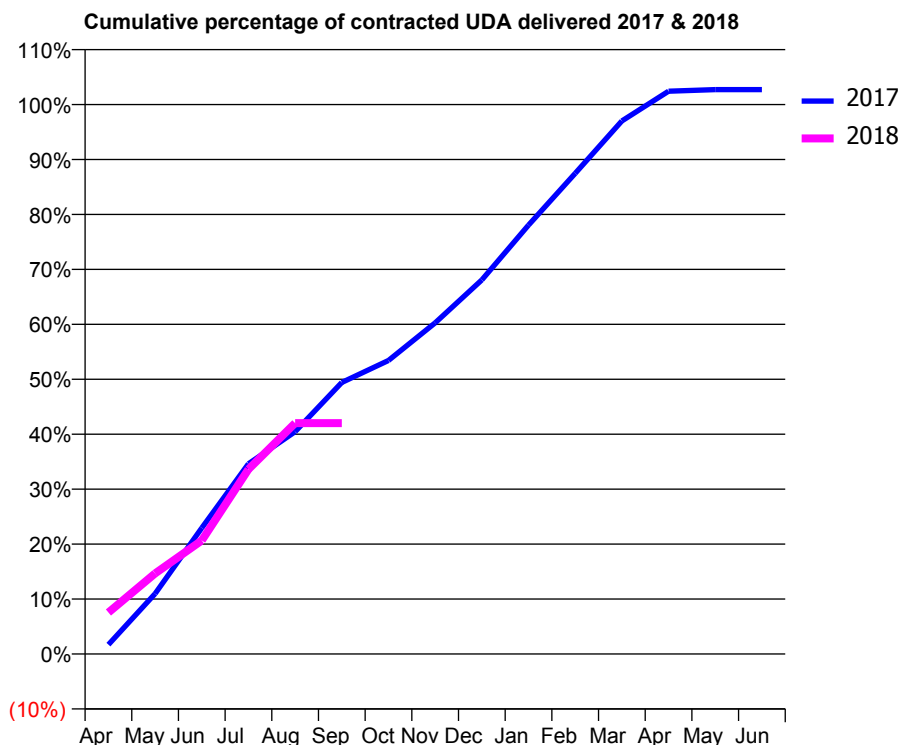
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 702        |
| Carry forward general activity (UDA)        | -17        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,708.97 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 394           |                               |
| Quarter ending December 2016         | 384           | ↓                             |
| Quarter ending March 2017            | 379           | ↓                             |
| Quarter ending June 2017             | 380           | →                             |
| Quarter ending September 2017        | 366           | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 12                                | 53   |
| May       | 77                                | 103  |
| June      | 161                               | 145  |
| July      | 243                               | 236  |
| August    | 284                               | 295  |
| September | 347                               | 295  |
| October   | 375                               |      |
| November  | 423                               |      |
| December  | 478                               |      |
| January   | 548                               |      |
| February  | 614                               |      |
| March     | 681                               |      |
| April     | 719                               |      |
| May       | 721                               |      |
| June      | 721                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 211         | 5.2%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 6           | 0.0%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 118      | 211         | 55.9%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 6           | 50.0%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 183         | 0.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 183         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 183         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

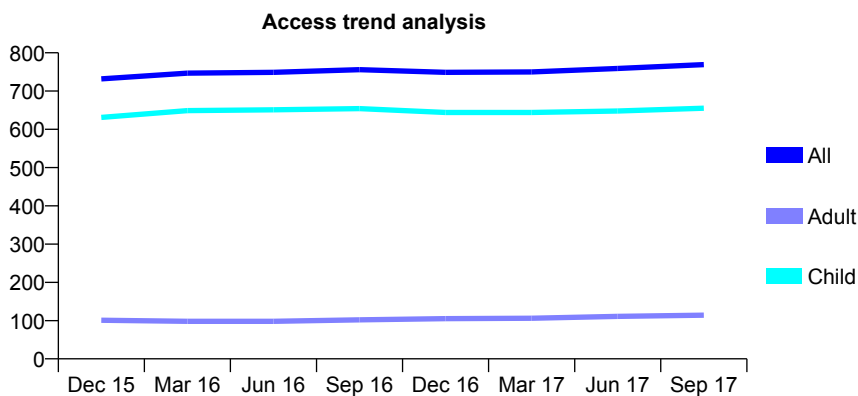
## 7A1 - Vital Signs At a Glance Contract Report for 933481/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SE LOF    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

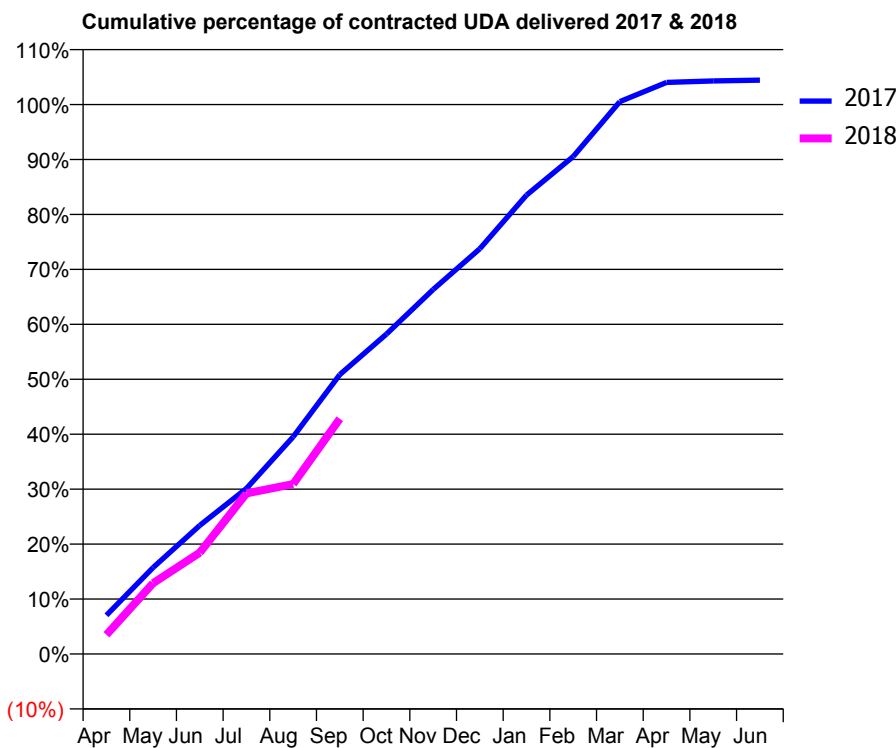
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 14         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,720.46 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 756         |                               |
| Quarter ending December 2016         | 749         | →                             |
| Quarter ending March 2017            | 750         | →                             |
| Quarter ending June 2017             | 759         | →                             |
| Quarter ending September 2017        | 769         | →                             |
| <b>Variance since September 2016</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 106                               | 53   |
| May       | 236                               | 193  |
| June      | 351                               | 277  |
| July      | 452                               | 439  |
| August    | 593                               | 464  |
| September | 763                               | 642  |
| October   | 873                               |      |
| November  | 995                               |      |
| December  | 1,106                             |      |
| January   | 1,253                             |      |
| February  | 1,358                             |      |
| March     | 1,508                             |      |
| April     | 1,560                             |      |
| May       | 1,564                             |      |
| June      | 1,566                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 541         | 8.3%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 19          | 10.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 325      | 541         | 60.1%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 19          | 63.2%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 27       | 510         | 5.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 510         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 510         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

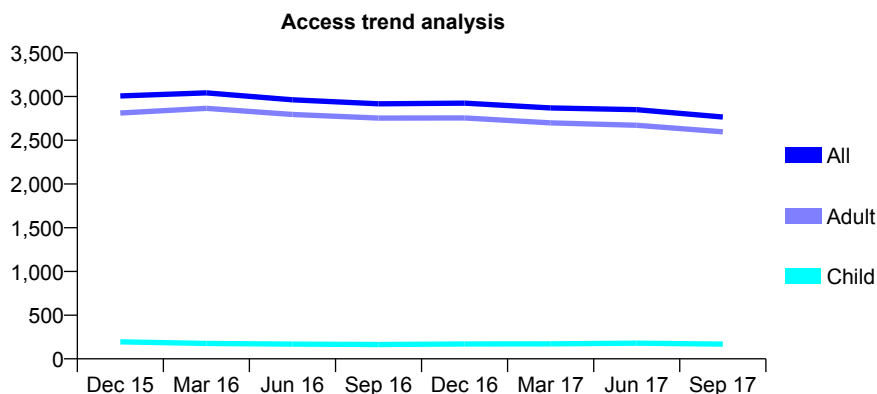
## 7A1 - Vital Signs At a Glance Contract Report for 978957/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS YL HOPKINS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/02/2009     |
| Contract end date    |                |

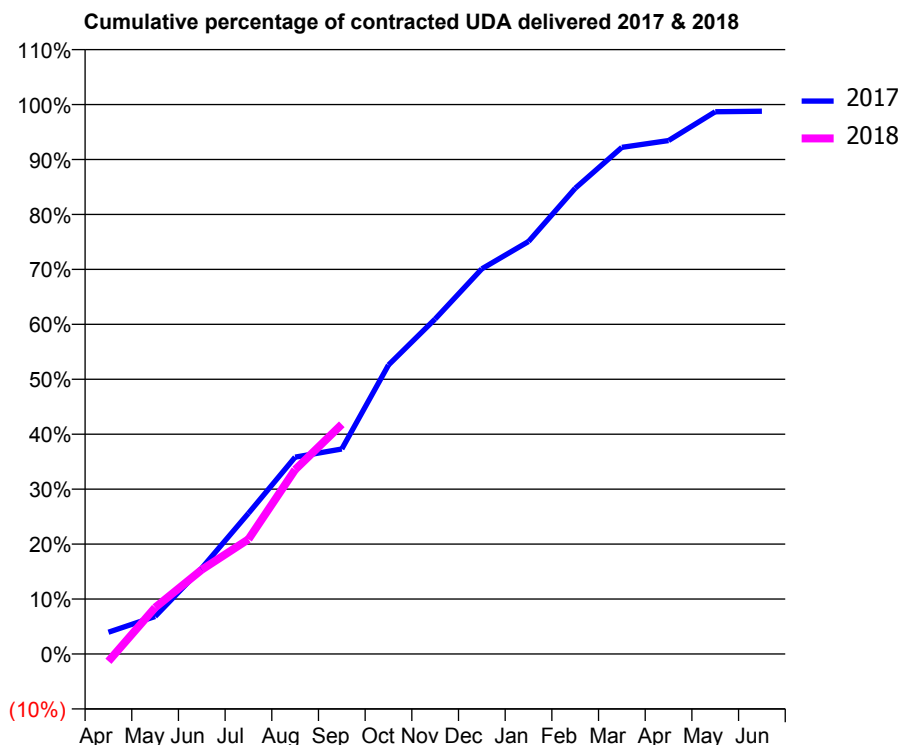
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,158       |
| Carry forward general activity (UDA)        | 83          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £204,795.54 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,917         |                               |
| Quarter ending December 2016         | 2,925         | →                             |
| Quarter ending March 2017            | 2,870         | ↓                             |
| Quarter ending June 2017             | 2,850         | →                             |
| Quarter ending September 2017        | 2,765         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 268                               | -83   |
| May       | 461                               | 521   |
| June      | 1,056                             | 945   |
| July      | 1,731                             | 1,285 |
| August    | 2,422                             | 2,066 |
| September | 2,521                             | 2,573 |
| October   | 3,555                             |       |
| November  | 4,120                             |       |
| December  | 4,737                             |       |
| January   | 5,073                             |       |
| February  | 5,728                             |       |
| March     | 6,231                             |       |
| April     | 6,314                             |       |
| May       | 6,669                             |       |
| June      | 6,675                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 100         | 2.0%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 124      | 1,488       | 8.3%     | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46       | 100         | 46.0%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 563      | 1,488       | 37.8%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 192      | 1,397       | 13.7%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,397       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 1,397       | 0.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

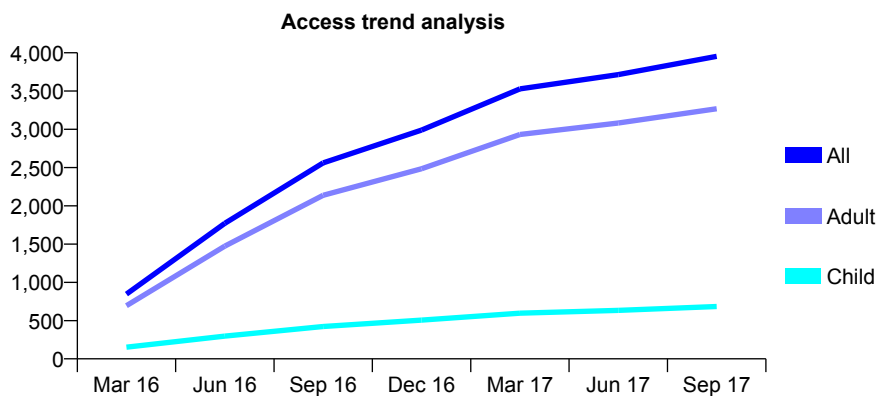
## 7A1 - Vital Signs At a Glance Contract Report for 995711/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR JM FERNANDO |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/02/2016     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,667      |
| Carry forward general activity (UDA)        | 435         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,344.71 |

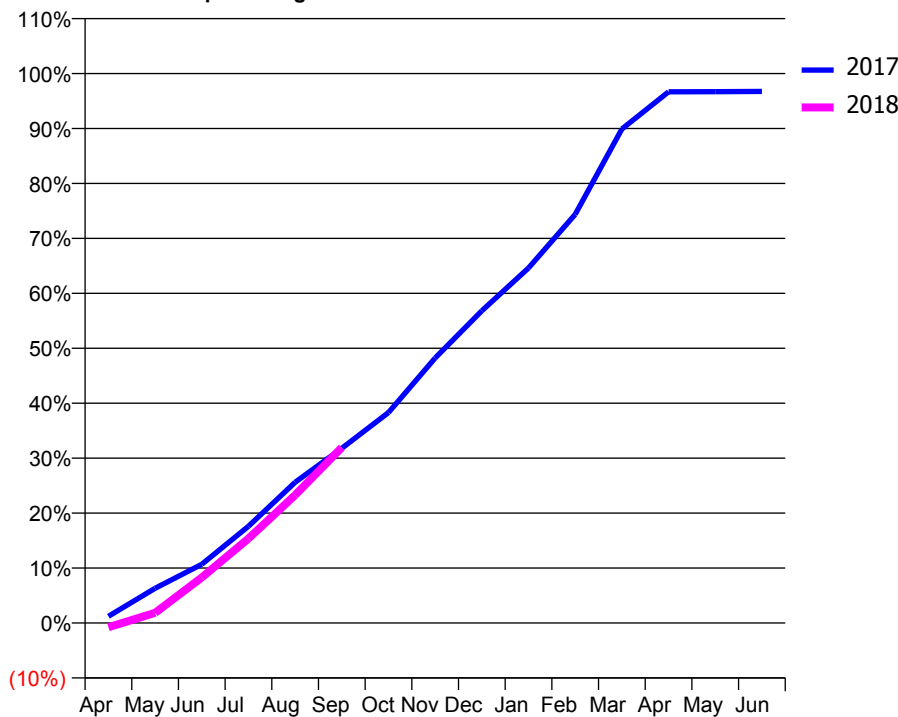
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,561        |                               |
| Quarter ending December 2016         | 2,990        | ↑                             |
| Quarter ending March 2017            | 3,529        | ↑                             |
| Quarter ending June 2017             | 3,715        | ↑                             |
| Quarter ending September 2017        | 3,953        | ↑                             |
| <b>Variance since September 2016</b> | <b>54.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 163                               | -114  |
| May       | 843                               | 271   |
| June      | 1,423                             | 1,215 |
| July      | 2,346                             | 2,256 |
| August    | 3,413                             | 3,414 |
| September | 4,234                             | 4,685 |
| October   | 5,101                             |       |
| November  | 6,423                             |       |
| December  | 7,569                             |       |
| January   | 8,603                             |       |
| February  | 9,905                             |       |
| March     | 11,971                            |       |
| April     | 12,874                            |       |
| May       | 12,876                            |       |
| June      | 12,883                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 494         | 7.1%     | 7.9%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 378      | 2,432       | 15.5%    | 13.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 270      | 494         | 54.7%    | 58.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,365    | 2,432       | 56.1%    | 54.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 214      | 2,537       | 8.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,537       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 54       | 2,537       | 2.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 27       | 31          | 87.1%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 31          | 90.3%    | 87.3% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

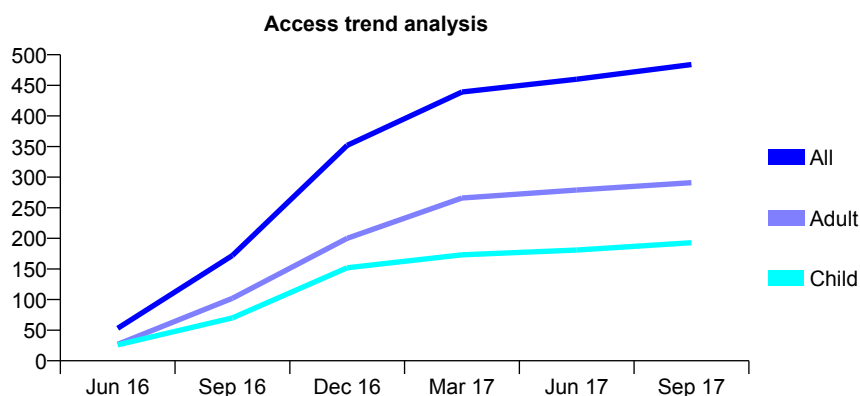
## 7A2 - Vital Signs At a Glance Contract Report for 100037/0000 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS RE MOSEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 19/04/2016    |
| Contract end date    |               |

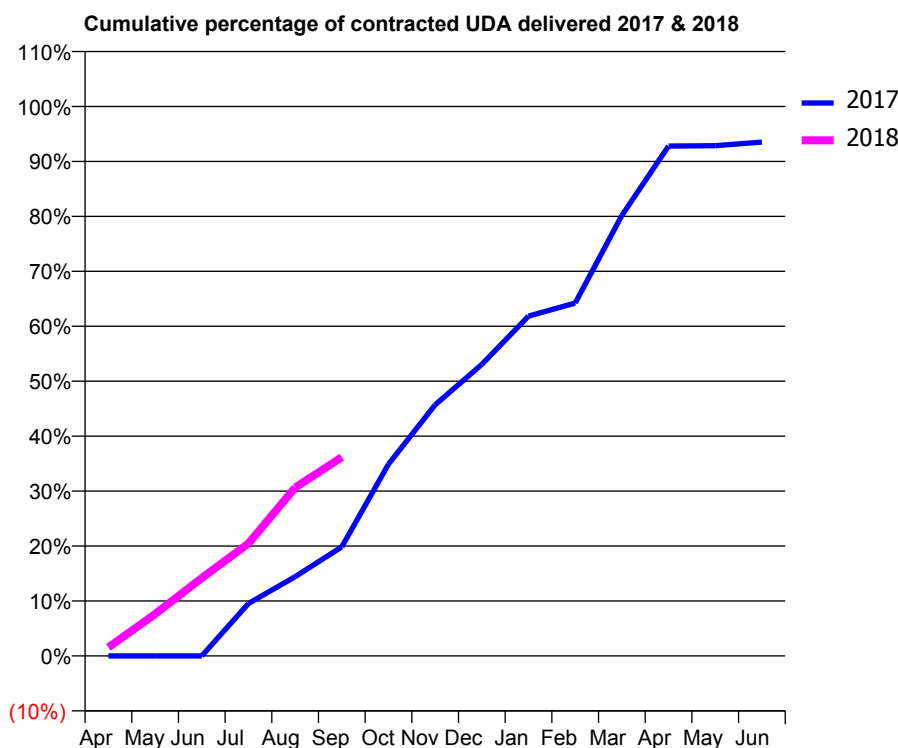
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,304      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,523.19 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 172           |                               |
| Quarter ending December 2016         | 352           | ↑                             |
| Quarter ending March 2017            | 439           | ↑                             |
| Quarter ending June 2017             | 460           | ↑                             |
| Quarter ending September 2017        | 484           | ↑                             |
| <b>Variance since September 2016</b> | <b>181.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 20   |
| May       | 0                                 | 100  |
| June      | 0                                 | 185  |
| July      | 118                               | 267  |
| August    | 179                               | 400  |
| September | 246                               | 472  |
| October   | 433                               |      |
| November  | 566                               |      |
| December  | 657                               |      |
| January   | 766                               |      |
| February  | 796                               |      |
| March     | 993                               |      |
| April     | 1,150                             |      |
| May       | 1,151                             |      |
| June      | 1,159                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 167         | 1.8%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 224         | 7.6%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 101      | 167         | 60.5%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 134      | 224         | 59.8%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 14       | 299         | 4.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 299         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 299         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

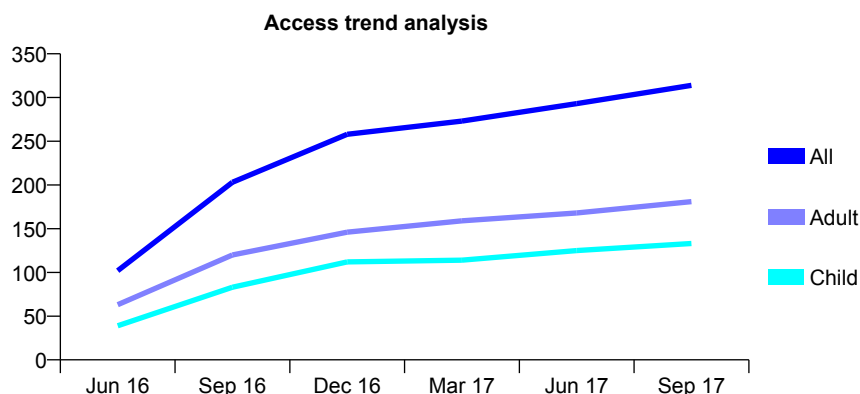
## 7A2 - Vital Signs At a Glance Contract Report for 100123/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | A Llewellyn  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2016   |
| Contract end date    |              |

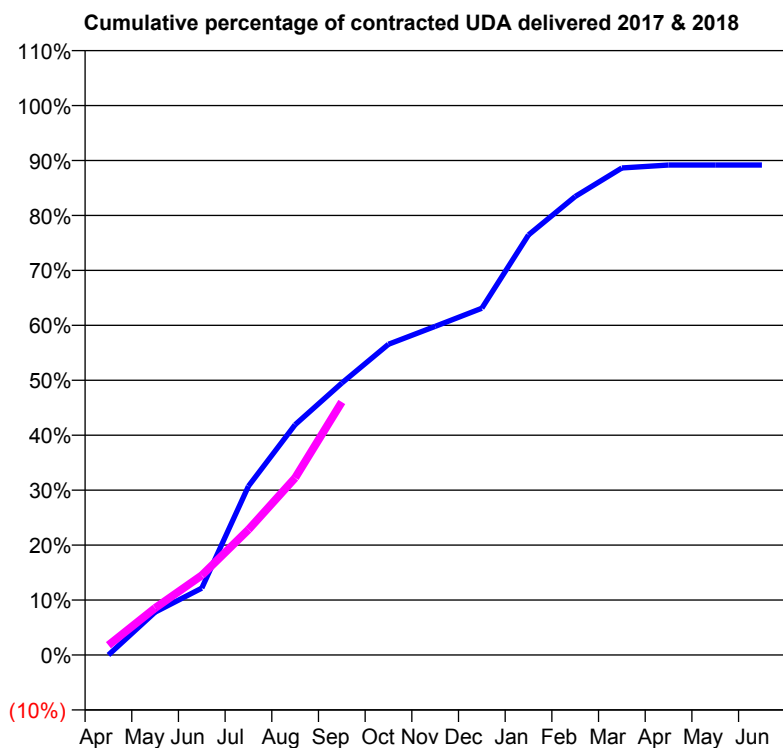
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 950        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,596.25 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 203          |                               |
| Quarter ending December 2016         | 258          | ↑                             |
| Quarter ending March 2017            | 273          | ↑                             |
| Quarter ending June 2017             | 293          | ↑                             |
| Quarter ending September 2017        | 314          | ↑                             |
| <b>Variance since September 2016</b> | <b>54.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 17   |
| May       | 74                                | 81   |
| June      | 116                               | 138  |
| July      | 292                               | 217  |
| August    | 398                               | 306  |
| September | 470                               | 437  |
| October   | 537                               |      |
| November  | 568                               |      |
| December  | 600                               |      |
| January   | 726                               |      |
| February  | 793                               |      |
| March     | 842                               |      |
| April     | 847                               |      |
| May       | 847                               |      |
| June      | 847                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 117         | 4.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 134         | 6.7%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73       | 117         | 62.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 134         | 56.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 12       | 248         | 4.8%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 248         | 0.4%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 248         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

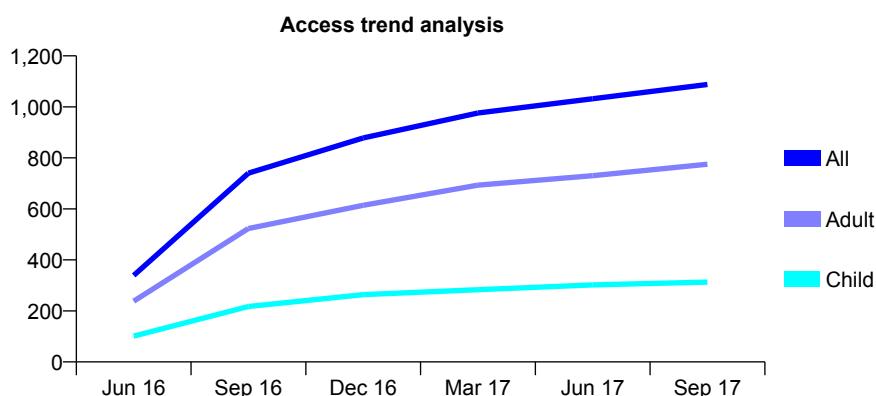
## 7A2 - Vital Signs At a Glance Contract Report for 100124/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | A Llewellyn  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2016   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,427      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £82,967.58 |

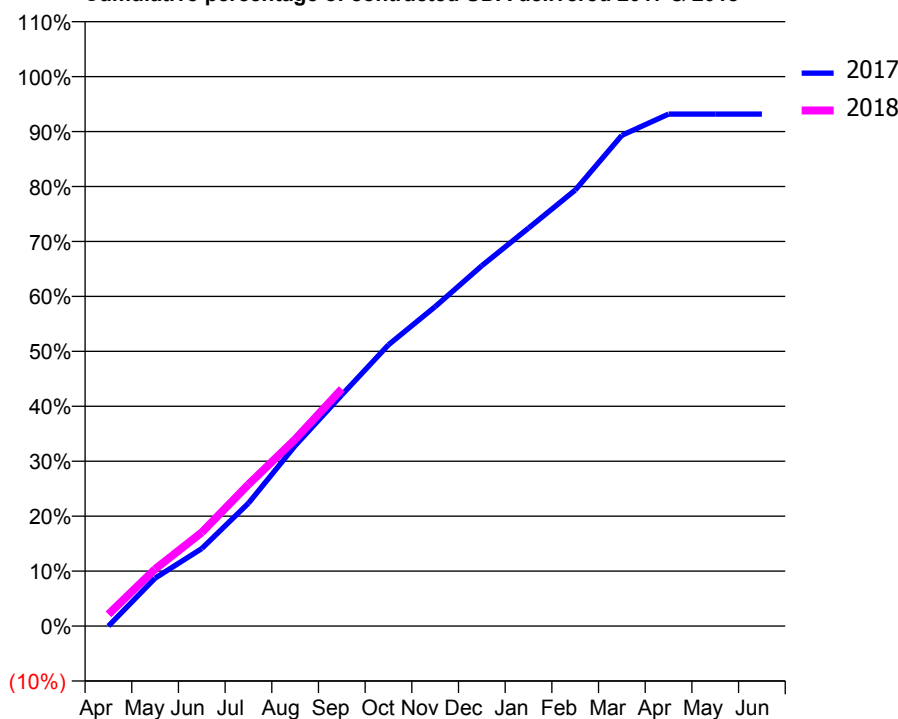
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 740          |                               |
| Quarter ending December 2016         | 878          | ↑                             |
| Quarter ending March 2017            | 976          | ↑                             |
| Quarter ending June 2017             | 1,032        | ↑                             |
| Quarter ending September 2017        | 1,088        | ↑                             |
| <b>Variance since September 2016</b> | <b>47.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 74    |
| May       | 299                               | 356   |
| June      | 484                               | 584   |
| July      | 766                               | 884   |
| August    | 1,125                             | 1,164 |
| September | 1,441                             | 1,479 |
| October   | 1,755                             |       |
| November  | 1,992                             |       |
| December  | 2,247                             |       |
| January   | 2,482                             |       |
| February  | 2,719                             |       |
| March     | 3,061                             |       |
| April     | 3,193                             |       |
| May       | 3,193                             |       |
| June      | 3,193                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 257         | 3.1%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 617         | 10.9%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 175      | 257         | 68.1%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 387      | 617         | 62.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 81       | 806         | 10.0%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 806         | 0.6%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 806         | 0.2%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



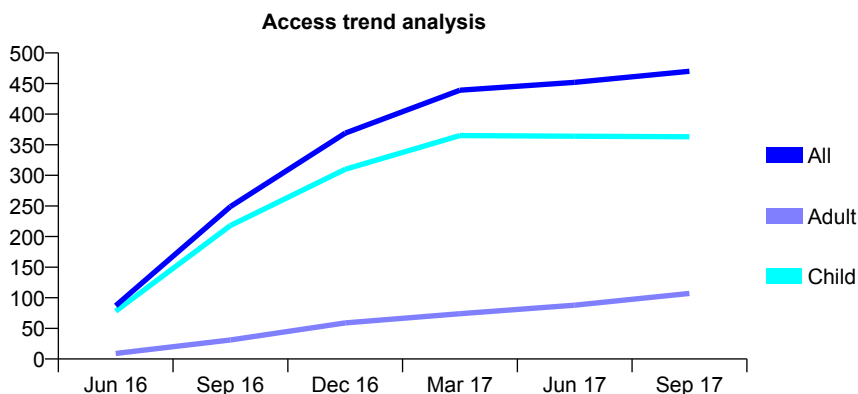
## 7A2 - Vital Signs At a Glance Contract Report for 100145/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Capel Dental |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2016   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,250      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,224.05 |

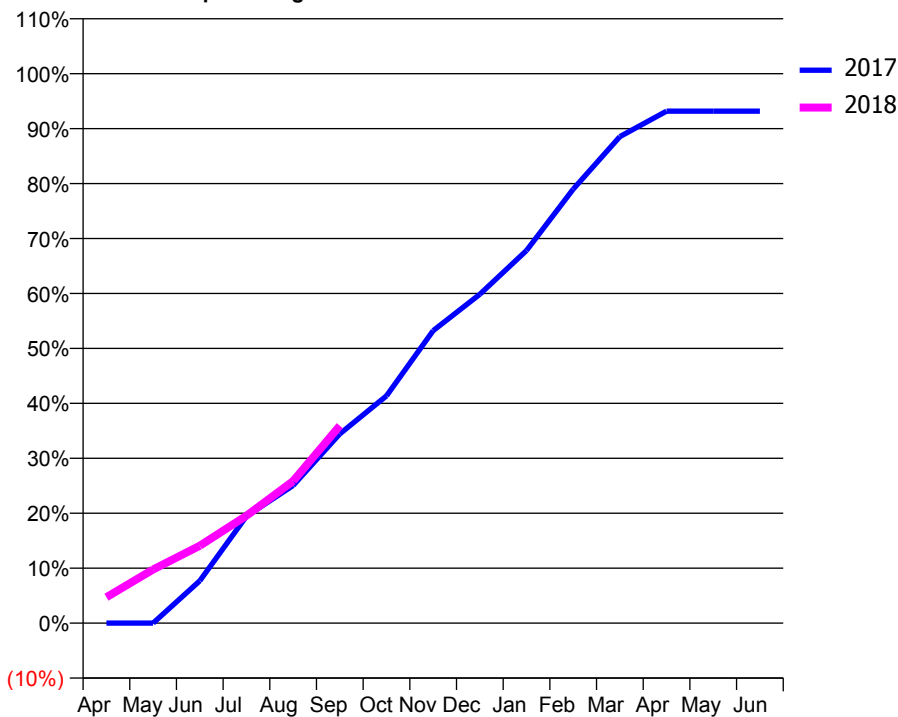
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 249          |                               |
| Quarter ending December 2016         | 369          | ↑                             |
| Quarter ending March 2017            | 439          | ↑                             |
| Quarter ending June 2017             | 452          | ↑                             |
| Quarter ending September 2017        | 470          | ↑                             |
| <b>Variance since September 2016</b> | <b>88.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 59   |
| May       | 0                                 | 122  |
| June      | 88                                | 176  |
| July      | 223                               | 244  |
| August    | 287                               | 323  |
| September | 395                               | 449  |
| October   | 474                               |      |
| November  | 610                               |      |
| December  | 686                               |      |
| January   | 777                               |      |
| February  | 905                               |      |
| March     | 1,015                             |      |
| April     | 1,068                             |      |
| May       | 1,068                             |      |
| June      | 1,068                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 275         | 1.8%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 35          | 2.9%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 209      | 275         | 76.0%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 35          | 42.9%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1        | 277         | 0.4%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 277         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 277         | 0.7%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

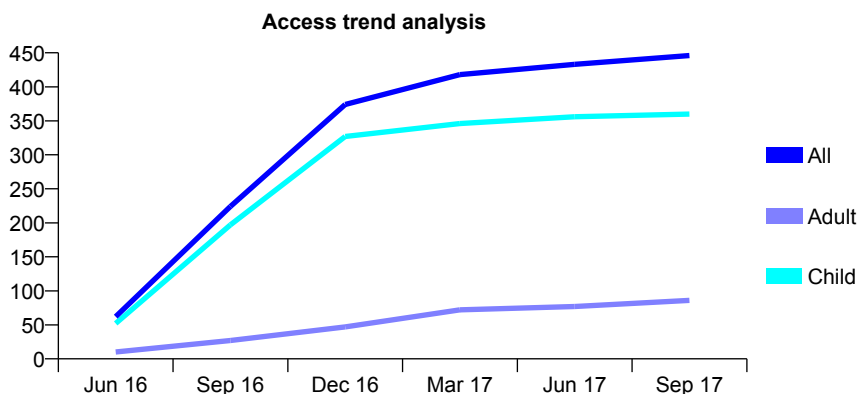
## 7A2 - Vital Signs At a Glance Contract Report for 100146/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Capel Dental |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2016   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,150      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,026.90 |

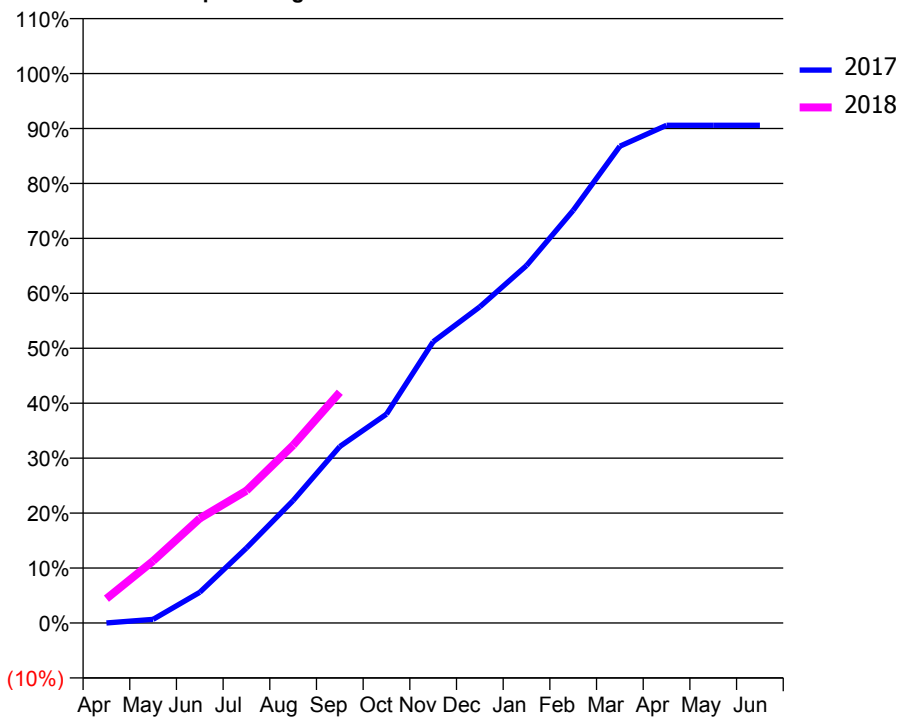
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 224          |                               |
| Quarter ending December 2016         | 374          | ↑                             |
| Quarter ending March 2017            | 418          | ↑                             |
| Quarter ending June 2017             | 433          | ↑                             |
| Quarter ending September 2017        | 446          | ↑                             |
| <b>Variance since September 2016</b> | <b>99.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 51   |
| May       | 7                                 | 130  |
| June      | 59                                | 219  |
| July      | 144                               | 277  |
| August    | 235                               | 372  |
| September | 338                               | 483  |
| October   | 401                               |      |
| November  | 540                               |      |
| December  | 607                               |      |
| January   | 686                               |      |
| February  | 792                               |      |
| March     | 915                               |      |
| April     | 955                               |      |
| May       | 955                               |      |
| June      | 955                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 282         | 3.2%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 31          | 0.0%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 282         | 70.6%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 31          | 51.6%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 291         | 0.0%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 291         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 291         | 0.7%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

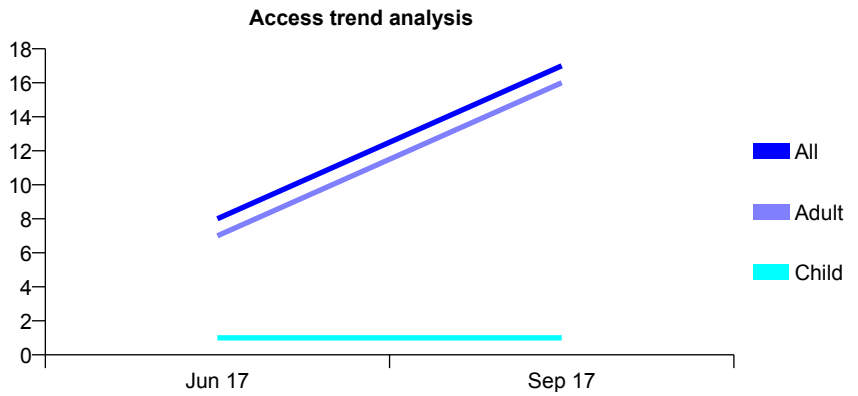
## 7A2 - Vital Signs At a Glance Contract Report for 100329/0000 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Eastgate Dental Surgery Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 06/03/2017                      |
| Contract end date    |                                 |

|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 187       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,086.40 |

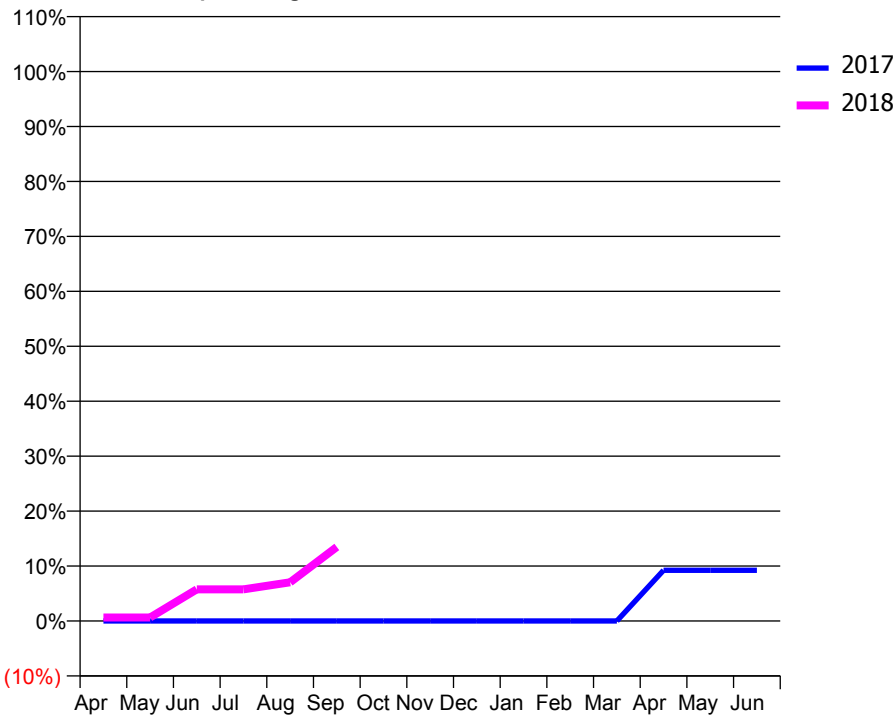
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 8     | ↑                             |
| Quarter ending September 2017        | 17    | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 1    |
| May       | 0                                 | 1    |
| June      | 0                                 | 11   |
| July      | 0                                 | 11   |
| August    | 0                                 | 13   |
| September | 0                                 | 25   |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 0                                 |      |
| April     | 1                                 |      |
| May       | 1                                 |      |
| June      | 1                                 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 2           | 0.0%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 20          | 0.0%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 2           | 0.0%     | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 20          | 0.0%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 21       | 21          | 100.0%   | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 21          | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 21          | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

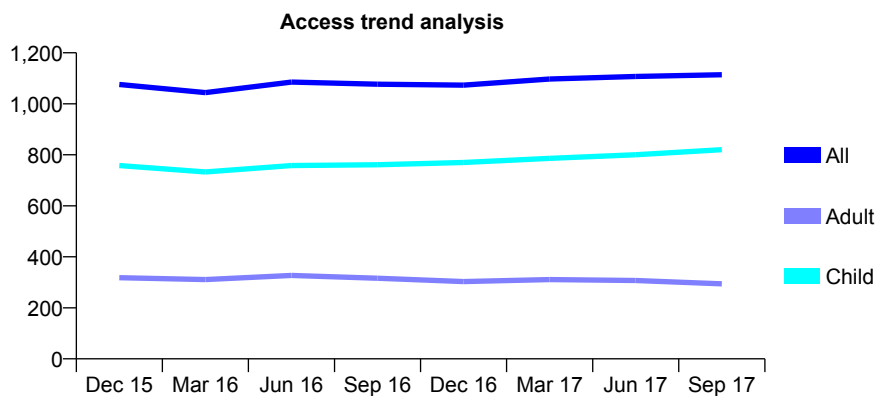
## 7A2 - Vital Signs At a Glance Contract Report for 105554/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | K J Dwyer    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2012   |
| Contract end date    |              |

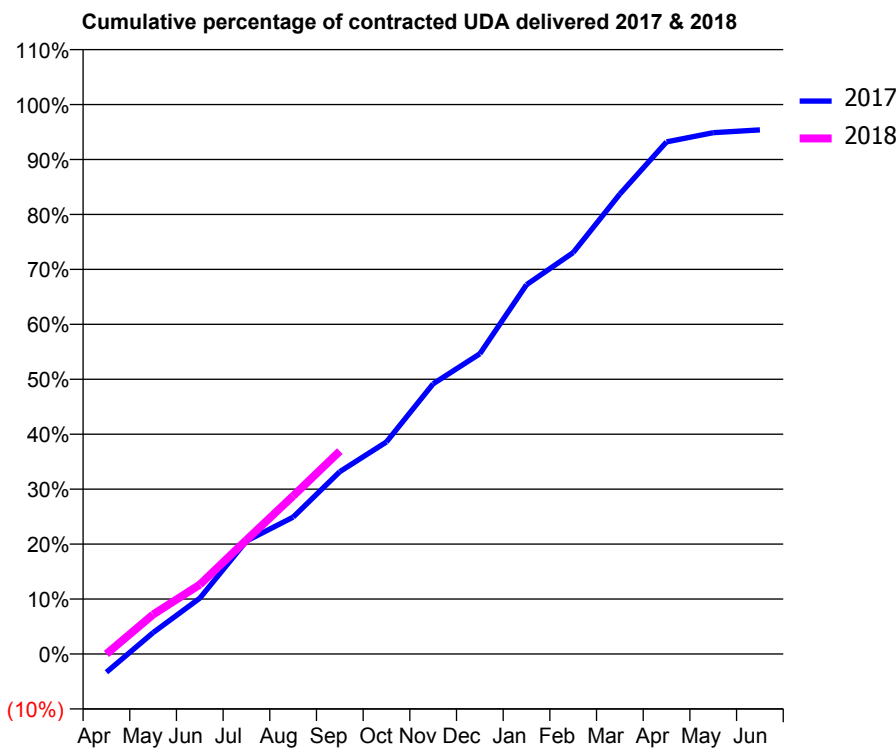
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,400      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,214.35 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,077       |                               |
| Quarter ending December 2016         | 1,073       | →                             |
| Quarter ending March 2017            | 1,097       | ↑                             |
| Quarter ending June 2017             | 1,107       | →                             |
| Quarter ending September 2017        | 1,114       | →                             |
| <b>Variance since September 2016</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -80                               | 0    |
| May       | 94                                | 173  |
| June      | 244                               | 303  |
| July      | 494                               | 498  |
| August    | 598                               | 690  |
| September | 796                               | 886  |
| October   | 926                               |      |
| November  | 1,180                             |      |
| December  | 1,311                             |      |
| January   | 1,613                             |      |
| February  | 1,753                             |      |
| March     | 2,009                             |      |
| April     | 2,237                             |      |
| May       | 2,277                             |      |
| June      | 2,289                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 687         | 11.1%    | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 95          | 8.4%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 353      | 687         | 51.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 53       | 95          | 55.8%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 11       | 632         | 1.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 632         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 632         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

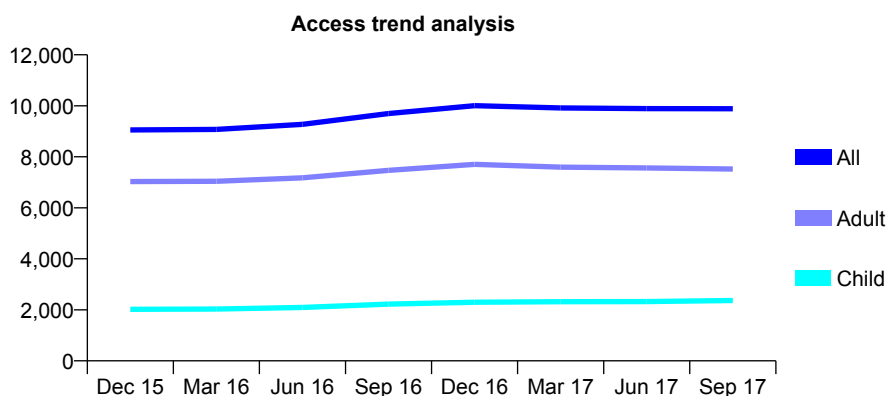
## 7A2 - Vital Signs At a Glance Contract Report for 106631/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Dr N Patel, Dr J Rai and Dr N Kernahan |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2006                             |
| Contract end date    |  |

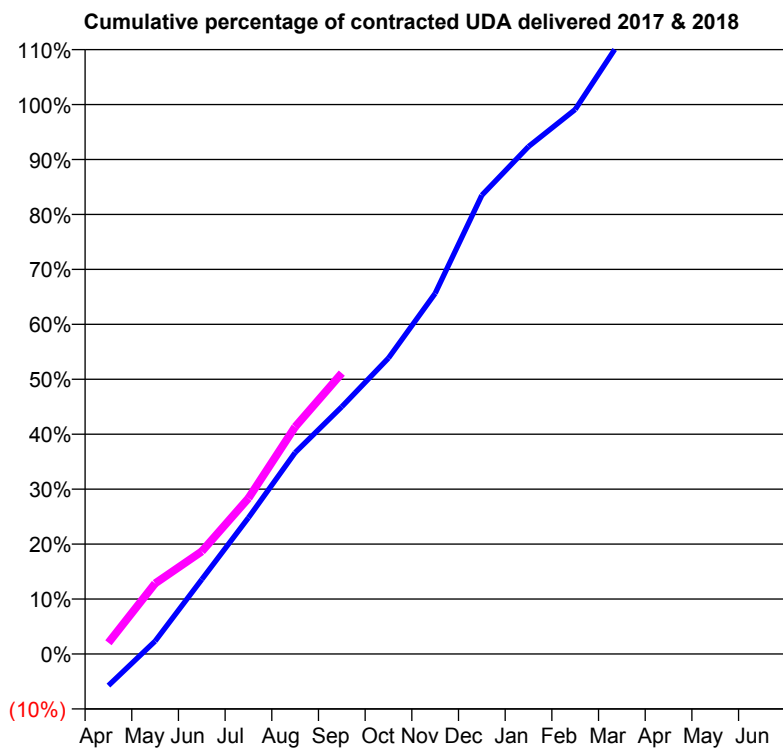
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,605      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £701,056.84 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,697       |                               |
| Quarter ending December 2016         | 10,006      | ↑                             |
| Quarter ending March 2017            | 9,915       | →                             |
| Quarter ending June 2017             | 9,888       | →                             |
| Quarter ending September 2017        | 9,883       | →                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -1,530                            | 548    |
| May       | 624                               | 3,419  |
| June      | 3,611                             | 4,965  |
| July      | 6,602                             | 7,545  |
| August    | 9,753                             | 11,000 |
| September | 11,976                            | 13,601 |
| October   | 14,327                            |        |
| November  | 17,462                            |        |
| December  | 22,213                            |        |
| January   | 24,568                            |        |
| February  | 26,366                            |        |
| March     | 29,801                            |        |
| April     | 30,734                            |        |
| May       | 30,741                            |        |
| June      | 30,752                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 1,858       | 6.7%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 873      | 5,931       | 14.7%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,119    | 1,858       | 60.2%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,943    | 5,931       | 66.5%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 341      | 7,293       | 4.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 105      | 7,293       | 1.4%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 160      | 7,293       | 2.2%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 63       | 70          | 90.0%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 65       | 70          | 92.9%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

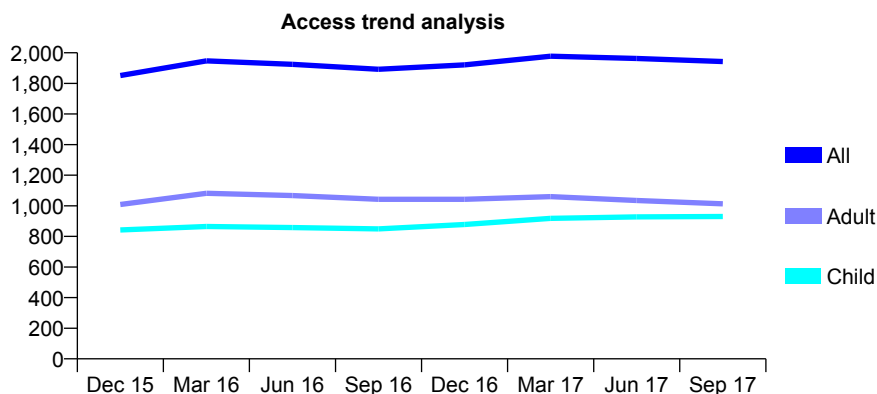
## 7A2 - Vital Signs At a Glance Contract Report for 106682/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Warren Davies Ltd. |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/01/2007         |
| Contract end date    |                    |

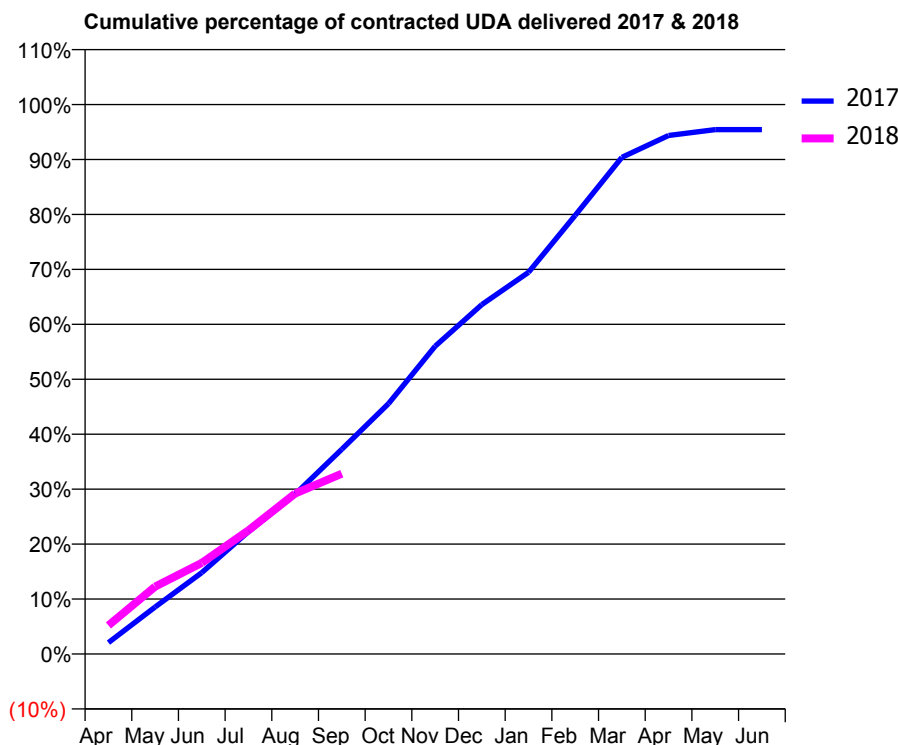
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,112       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £239,810.59 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,892       |                               |
| Quarter ending December 2016         | 1,921       | →                             |
| Quarter ending March 2017            | 1,978       | ↑                             |
| Quarter ending June 2017             | 1,963       | →                             |
| Quarter ending September 2017        | 1,943       | ↓                             |
| <b>Variance since September 2016</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 190                               | 473   |
| May       | 779                               | 1,118 |
| June      | 1,350                             | 1,511 |
| July      | 2,030                             | 2,050 |
| August    | 2,651                             | 2,661 |
| September | 3,394                             | 2,991 |
| October   | 4,152                             |       |
| November  | 5,104                             |       |
| December  | 5,795                             |       |
| January   | 6,329                             |       |
| February  | 7,273                             |       |
| March     | 8,235                             |       |
| April     | 8,597                             |       |
| May       | 8,695                             |       |
| June      | 8,695                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 717         | 9.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 175      | 734         | 23.8%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 481      | 717         | 67.1%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 434      | 734         | 59.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 139      | 1,311       | 10.6%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,311       | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 9        | 1,311       | 0.7%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 29       | 29          | 100.0%   | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 29          | 96.6%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

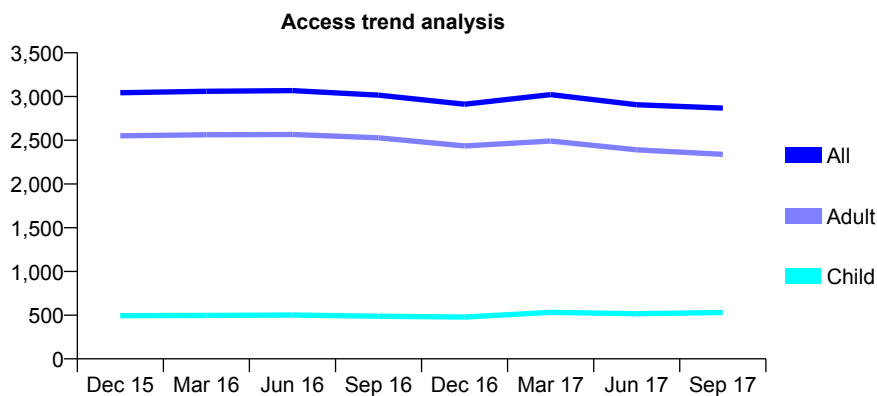
## 7A2 - Vital Signs At a Glance Contract Report for 106968/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Eastgate Dental Surgery Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2011                      |
| Contract end date    |                                 |

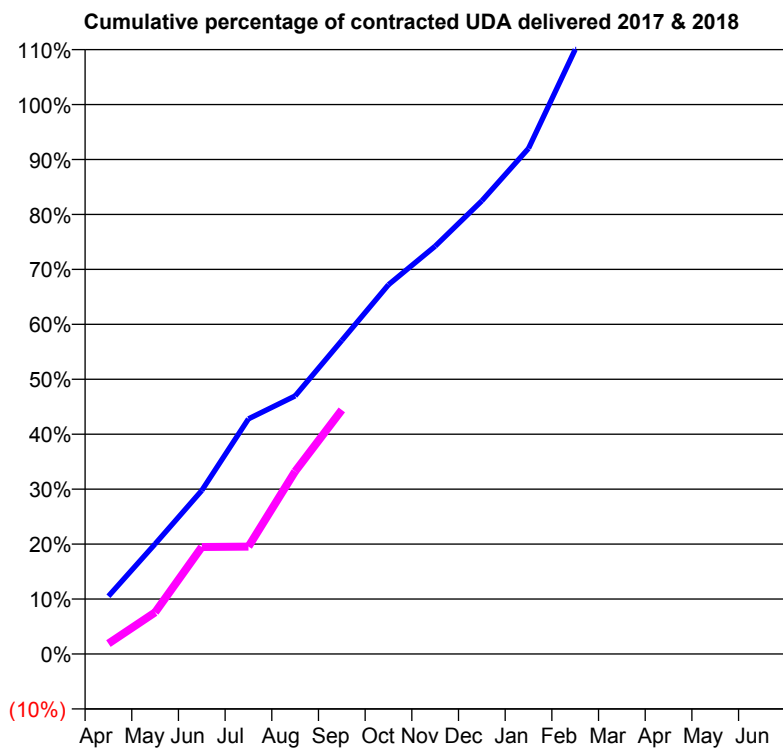
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,616       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £213,461.90 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,016         |                               |
| Quarter ending December 2016         | 2,912         | ↓                             |
| Quarter ending March 2017            | 3,022         | ↑                             |
| Quarter ending June 2017             | 2,906         | ↓                             |
| Quarter ending September 2017        | 2,868         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2017  | 2018  |
| April                             | 801   | 144   |
| May                               | 1,525 | 578   |
| June                              | 2,267 | 1,483 |
| July                              | 3,259 | 1,489 |
| August                            | 3,577 | 2,532 |
| September                         | 4,346 | 3,382 |
| October                           | 5,118 |       |
| November                          | 5,653 |       |
| December                          | 6,281 |       |
| January                           | 7,007 |       |
| February                          | 8,379 |       |
| March                             | 9,291 |       |
| April                             | 9,628 |       |
| May                               | 9,616 |       |
| June                              | 9,613 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 334         | 6.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 151      | 1,379       | 10.9%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 176      | 334         | 52.7%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 897      | 1,379       | 65.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 111      | 1,570       | 7.1%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,570       | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 1,570       | 0.1%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 27       | 30          | 90.0%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 30          | 83.3%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

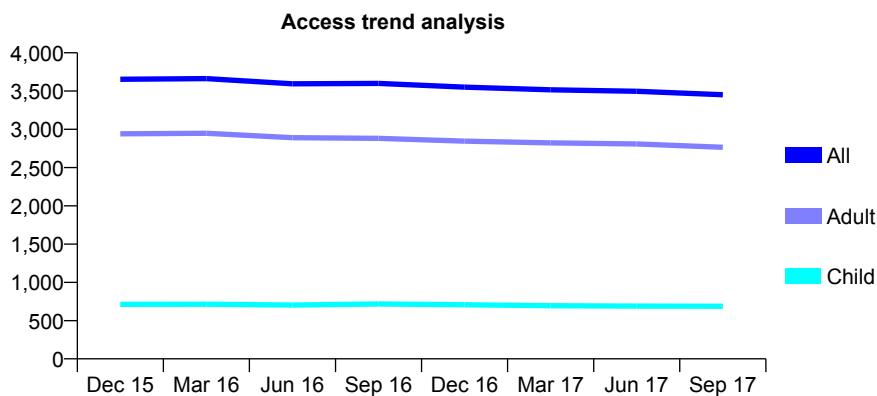
## 7A2 - Vital Signs At a Glance Contract Report for 112461/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Deintyddfa Emlyn |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 21/02/2011       |
| Contract end date    |                  |

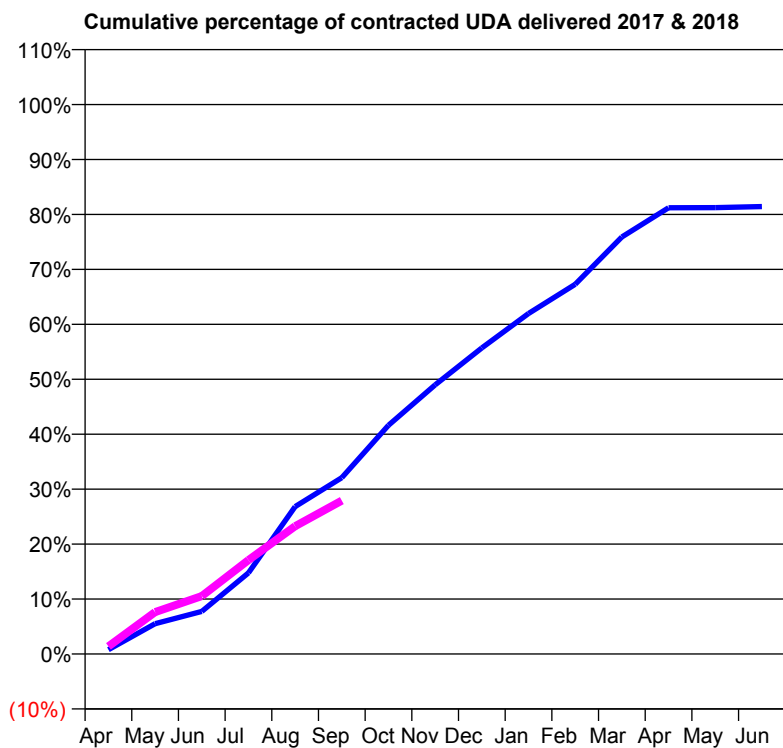
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,084.12 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,600         |                               |
| Quarter ending December 2016         | 3,551         | ↓                             |
| Quarter ending March 2017            | 3,517         | →                             |
| Quarter ending June 2017             | 3,498         | →                             |
| Quarter ending September 2017        | 3,452         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 95                                | 168   |
| May       | 661                               | 915   |
| June      | 931                               | 1,265 |
| July      | 1,773                             | 2,050 |
| August    | 3,219                             | 2,790 |
| September | 3,851                             | 3,352 |
| October   | 4,997                             |       |
| November  | 5,878                             |       |
| December  | 6,684                             |       |
| January   | 7,437                             |       |
| February  | 8,073                             |       |
| March     | 9,108                             |       |
| April     | 9,745                             |       |
| May       | 9,747                             |       |
| June      | 9,772                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 464         | 3.0%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 112      | 1,713       | 6.5%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 307      | 464         | 66.2%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,113    | 1,713       | 65.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 109      | 1,980       | 5.5%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,980       | 0.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 1,980       | 0.1%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 44       | 45          | 97.8%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 45       | 45          | 100.0%   | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



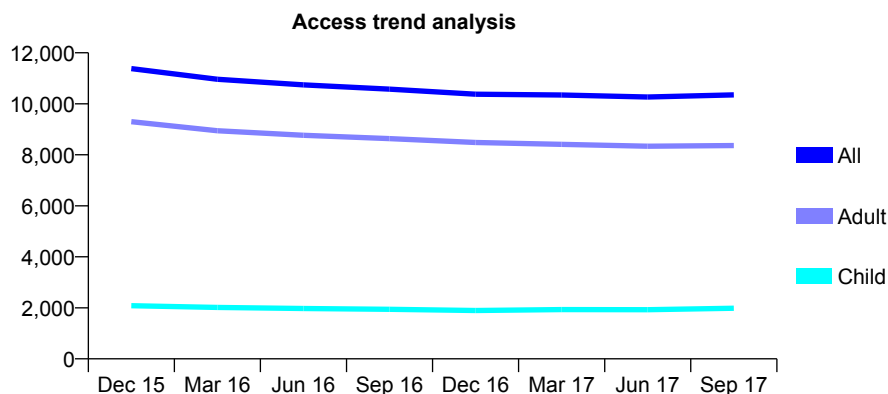
## 7A2 - Vital Signs At a Glance Contract Report for 112488/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Integrated Dental Holdings |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

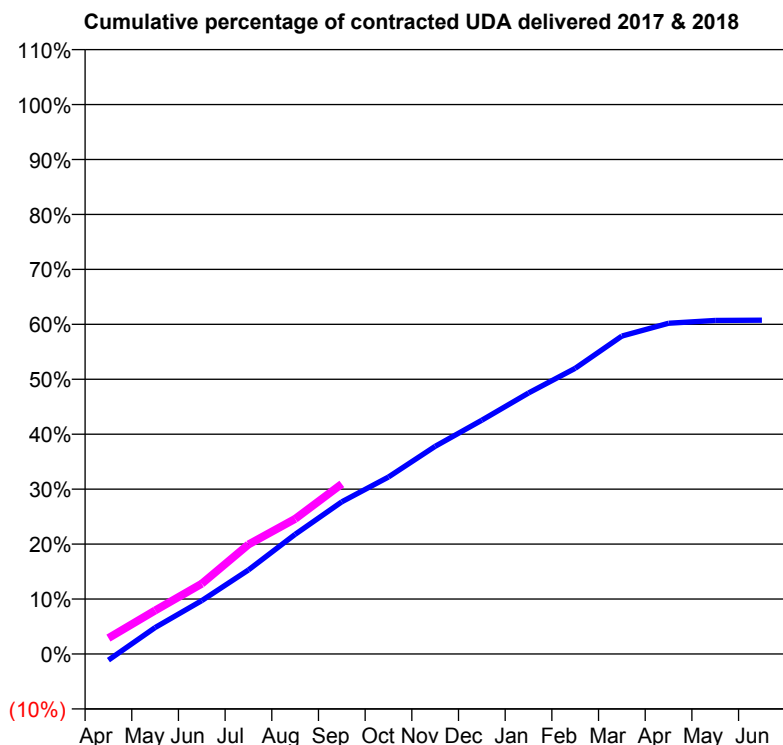
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 37,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £869,385.40 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 10,575        |                               |
| Quarter ending December 2016         | 10,377        | ↓                             |
| Quarter ending March 2017            | 10,344        | →                             |
| Quarter ending June 2017             | 10,265        | →                             |
| Quarter ending September 2017        | 10,348        | →                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -424                              | 1,088  |
| May       | 1,802                             | 2,973  |
| June      | 3,644                             | 4,805  |
| July      | 5,739                             | 7,477  |
| August    | 8,166                             | 9,225  |
| September | 10,386                            | 11,604 |
| October   | 12,078                            |        |
| November  | 14,176                            |        |
| December  | 15,955                            |        |
| January   | 17,810                            |        |
| February  | 19,494                            |        |
| March     | 21,701                            |        |
| April     | 22,570                            |        |
| May       | 22,761                            |        |
| June      | 22,780                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 1,315       | 1.4%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 181      | 5,328       | 3.4%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 618      | 1,315       | 47.0%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,094    | 5,328       | 58.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 50       | 6,186       | 0.8%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 6,186       | 0.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 12       | 6,186       | 0.2%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 59       | 63          | 93.7%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 54       | 63          | 85.7%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

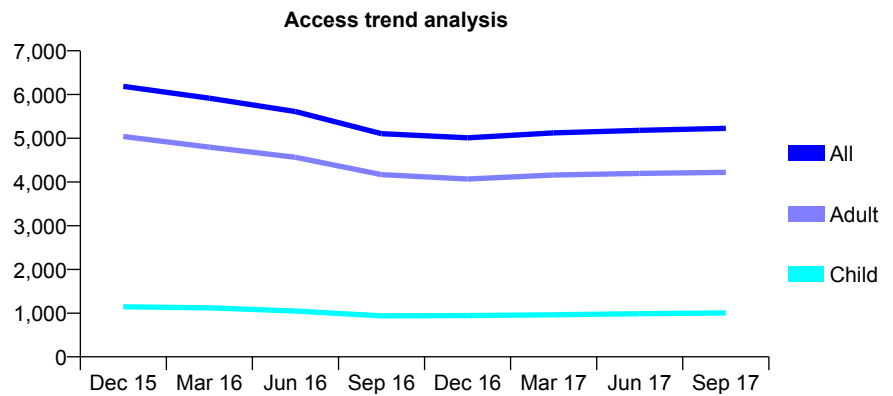
## 7A2 - Vital Signs At a Glance Contract Report for 116300/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Whitecross Dental Care Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/11/2006                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £355,088.78 |

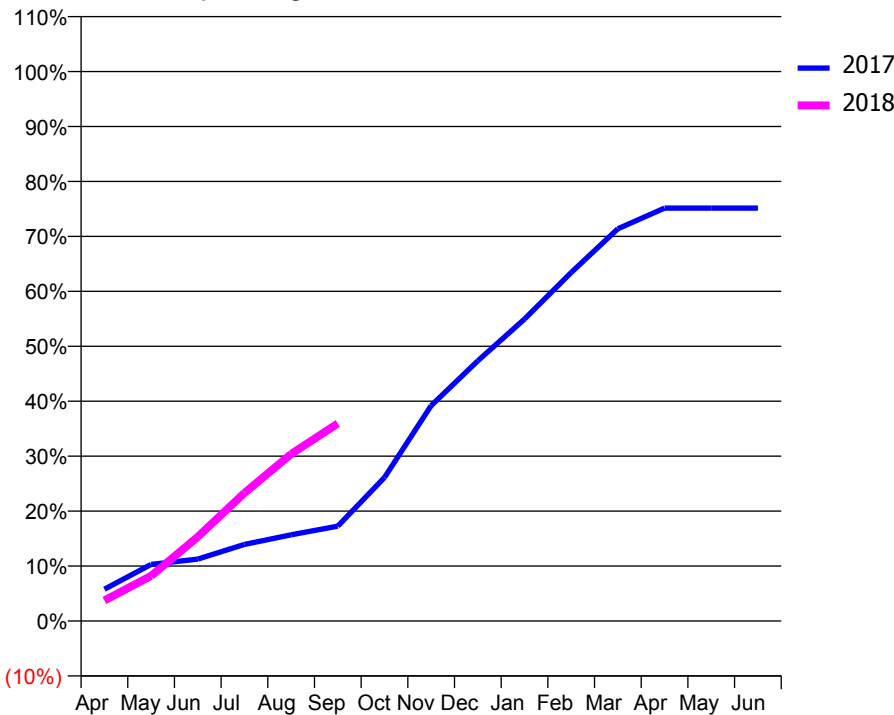
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,104       |                               |
| Quarter ending December 2016         | 5,009       | ↓                             |
| Quarter ending March 2017            | 5,122       | ↑                             |
| Quarter ending June 2017             | 5,182       | →                             |
| Quarter ending September 2017        | 5,227       | →                             |
| <b>Variance since September 2016</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 869                               | 563   |
| May       | 1,545                             | 1,231 |
| June      | 1,690                             | 2,298 |
| July      | 2,090                             | 3,498 |
| August    | 2,352                             | 4,559 |
| September | 2,590                             | 5,394 |
| October   | 3,918                             |       |
| November  | 5,880                             |       |
| December  | 7,102                             |       |
| January   | 8,244                             |       |
| February  | 9,514                             |       |
| March     | 10,707                            |       |
| April     | 11,271                            |       |
| May       | 11,273                            |       |
| June      | 11,273                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 574         | 4.5%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 232      | 2,259       | 10.3%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 140      | 574         | 24.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 588      | 2,259       | 26.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 34       | 2,497       | 1.4%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,497       | 0.8%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 44       | 2,497       | 1.8%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 37       | 43          | 86.0%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 32       | 43          | 74.4%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

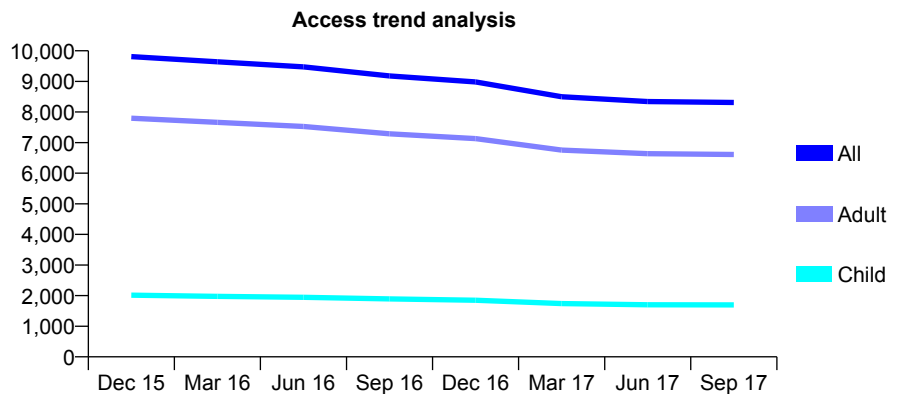
## 7A2 - Vital Signs At a Glance Contract Report for 116300/0002 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Whitecross Dental Care Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 21/11/2007                 |
| Contract end date    |                            |

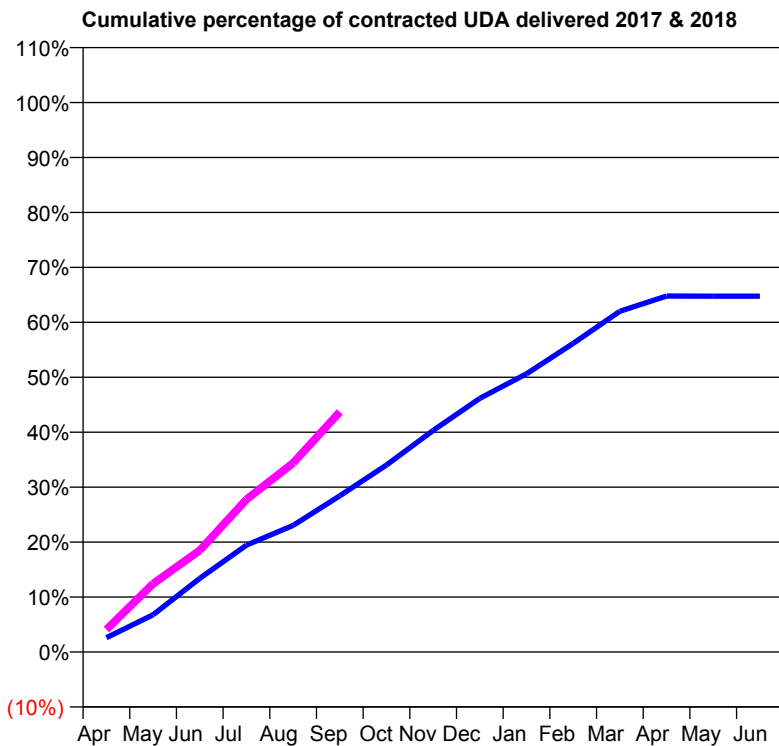
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,004      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £546,369.60 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 9,178         |                               |
| Quarter ending December 2016         | 8,981         | ↓                             |
| Quarter ending March 2017            | 8,500         | ↓                             |
| Quarter ending June 2017             | 8,340         | ↓                             |
| Quarter ending September 2017        | 8,312         | →                             |
| <b>Variance since September 2016</b> | <b>(9.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 780                               | 1,025  |
| May       | 2,035                             | 3,108  |
| June      | 4,023                             | 4,628  |
| July      | 5,837                             | 6,943  |
| August    | 6,912                             | 8,601  |
| September | 8,531                             | 10,927 |
| October   | 10,208                            |        |
| November  | 12,097                            |        |
| December  | 13,852                            |        |
| January   | 15,194                            |        |
| February  | 16,848                            |        |
| March     | 18,606                            |        |
| April     | 19,439                            |        |
| May       | 19,431                            |        |
| June      | 19,427                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 1,049       | 4.2%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 308      | 3,884       | 7.9%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 313      | 1,049       | 29.8%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,225    | 3,884       | 31.5%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 112      | 4,646       | 2.4%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 4,646       | 1.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 62       | 4,646       | 1.3%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 68       | 75          | 90.7%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 66       | 75          | 88.0%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

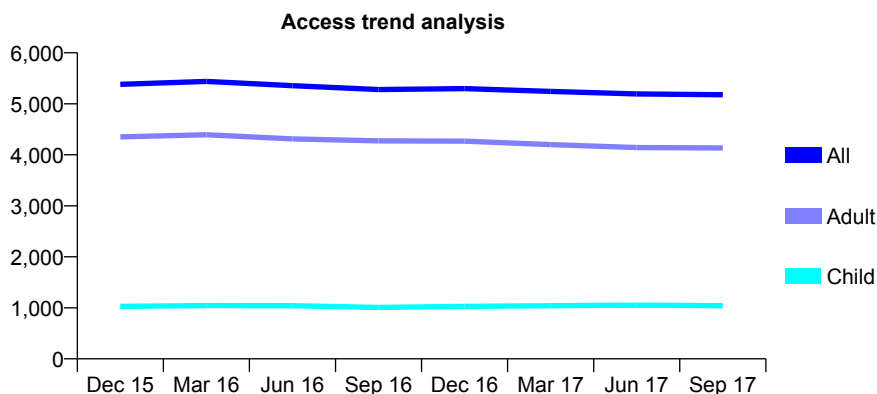
## 7A2 - Vital Signs At a Glance Contract Report for 116300/0003 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Whitecross Dental Care Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/03/2008                 |
| Contract end date    |                            |

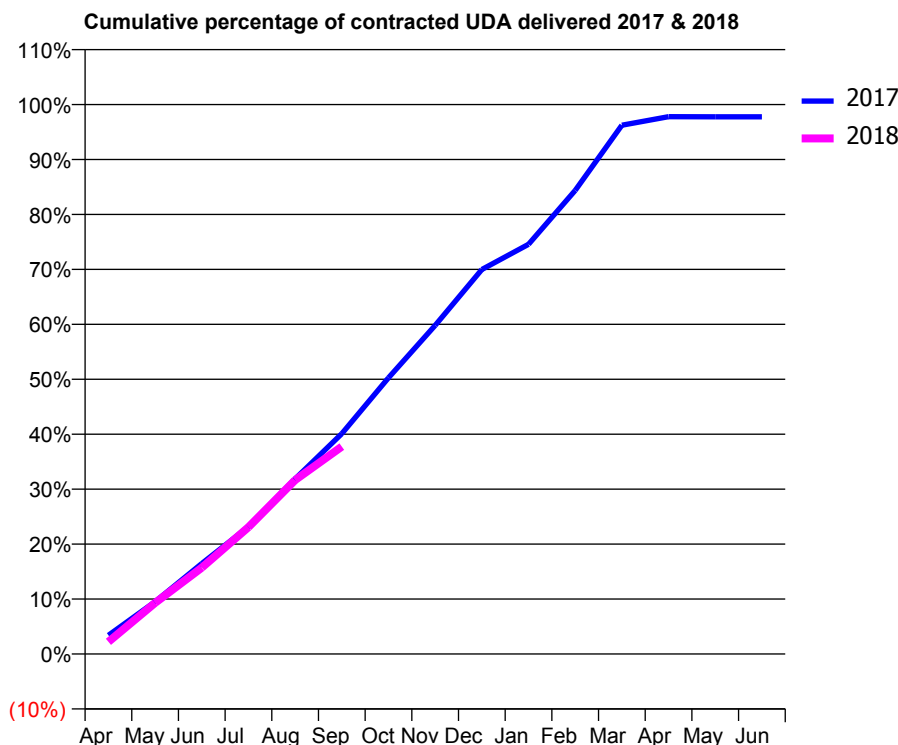
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,957      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £491,234.50 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,280         |                               |
| Quarter ending December 2016         | 5,297         | →                             |
| Quarter ending March 2017            | 5,242         | ↓                             |
| Quarter ending June 2017             | 5,193         | →                             |
| Quarter ending September 2017        | 5,178         | →                             |
| <b>Variance since September 2016</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 545                               | 355   |
| May       | 1,522                             | 1,485 |
| June      | 2,629                             | 2,507 |
| July      | 3,697                             | 3,684 |
| August    | 5,087                             | 5,050 |
| September | 6,400                             | 6,025 |
| October   | 8,020                             |       |
| November  | 9,545                             |       |
| December  | 11,166                            |       |
| January   | 11,897                            |       |
| February  | 13,464                            |       |
| March     | 15,356                            |       |
| April     | 15,602                            |       |
| May       | 15,599                            |       |
| June      | 15,599                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 458         | 5.0%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 1,794       | 10.6%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 155      | 458         | 33.8%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 651      | 1,794       | 36.3%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 16       | 2,169       | 0.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,169       | 1.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 45       | 2,169       | 2.1%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 44       | 48          | 91.7%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 45       | 48          | 93.8%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

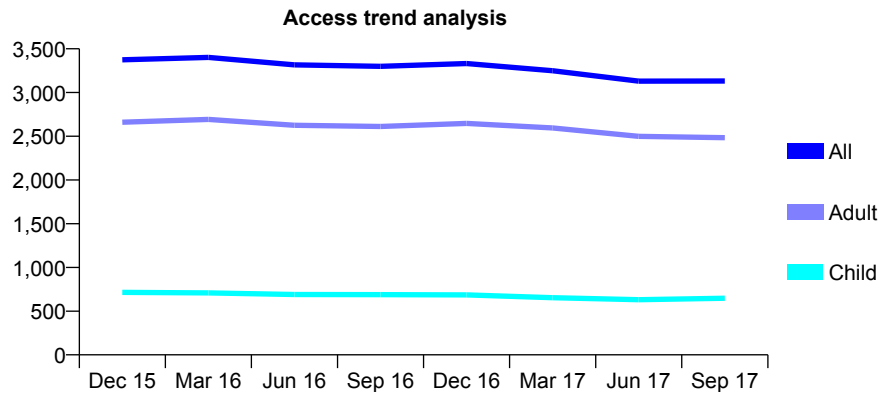
## 7A2 - Vital Signs At a Glance Contract Report for 117226/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Coastrock Ltd & Blackrock Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/10/2012                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,223       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241,049.39 |

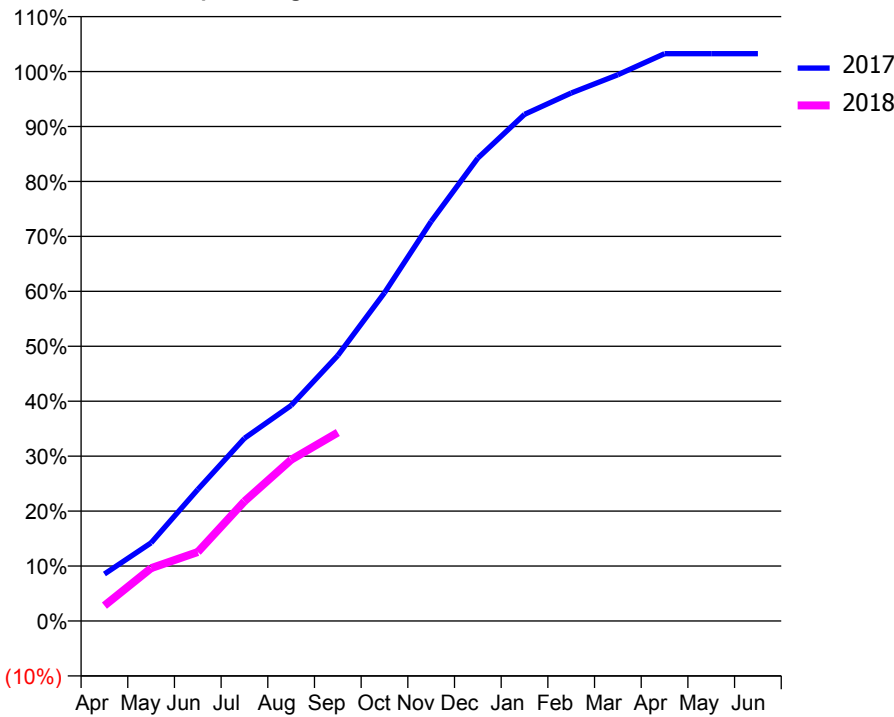
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,300         |                               |
| Quarter ending December 2016         | 3,331         | →                             |
| Quarter ending March 2017            | 3,249         | ↓                             |
| Quarter ending June 2017             | 3,130         | ↓                             |
| Quarter ending September 2017        | 3,131         | →                             |
| <b>Variance since September 2016</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 703                               | 230   |
| May       | 1,171                             | 792   |
| June      | 1,968                             | 1,032 |
| July      | 2,734                             | 1,791 |
| August    | 3,226                             | 2,414 |
| September | 3,973                             | 2,820 |
| October   | 4,911                             |       |
| November  | 5,980                             |       |
| December  | 6,927                             |       |
| January   | 7,582                             |       |
| February  | 7,900                             |       |
| March     | 8,174                             |       |
| April     | 8,489                             |       |
| May       | 8,489                             |       |
| June      | 8,490                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 428         | 3.0%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 100      | 1,411       | 7.1%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 203      | 428         | 47.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 658      | 1,411       | 46.6%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 308      | 1,646       | 18.7%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,646       | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 1,646       | 0.2%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 23          | 87.0%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 23          | 82.6%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

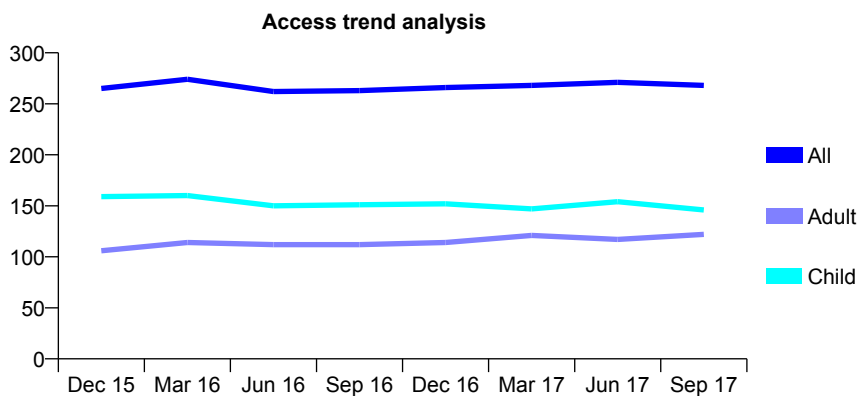
## 7A2 - Vital Signs At a Glance Contract Report for 119172/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | D M Snape, M Shaw & H Foley |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/03/2007                  |
| Contract end date    |                             |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 650        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,159.45 |

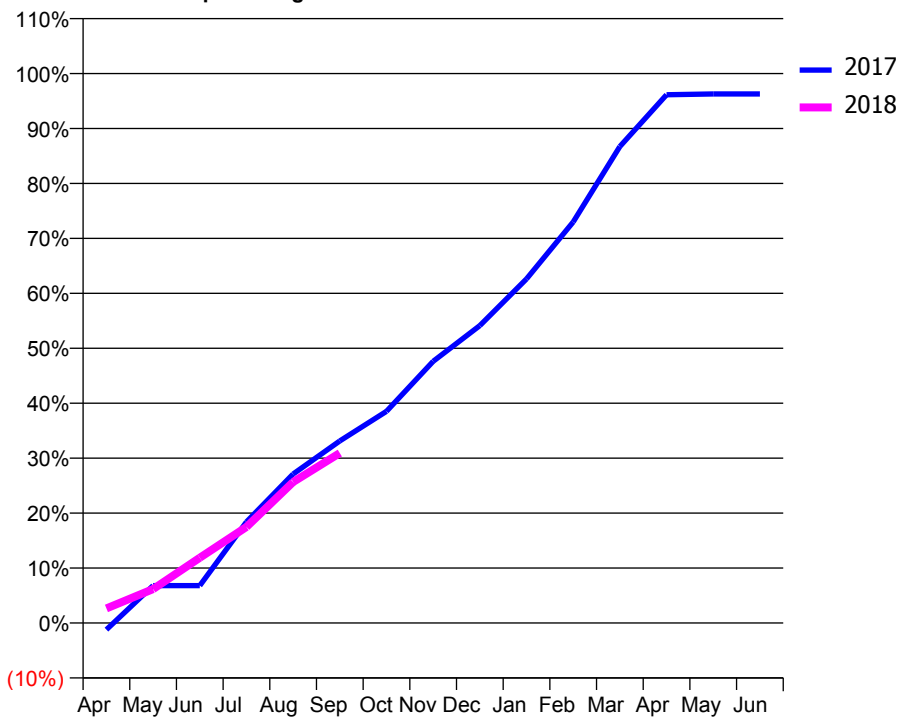
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 263         |                               |
| Quarter ending December 2016         | 266         | →                             |
| Quarter ending March 2017            | 268         | →                             |
| Quarter ending June 2017             | 271         | →                             |
| Quarter ending September 2017        | 268         | ↓                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2017 | 2018 |
| April                             | -8   | 17   |
| May                               | 44   | 40   |
| June                              | 44   | 77   |
| July                              | 120  | 114  |
| August                            | 176  | 167  |
| September                         | 215  | 201  |
| October                           | 250  |      |
| November                          | 310  |      |
| December                          | 352  |      |
| January                           | 407  |      |
| February                          | 474  |      |
| March                             | 564  |      |
| April                             | 625  |      |
| May                               | 626  |      |
| June                              | 626  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 122         | 4.9%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 59          | 10.2%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 76       | 122         | 62.3%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 37       | 59          | 62.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 5        | 154         | 3.2%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 154         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 154         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

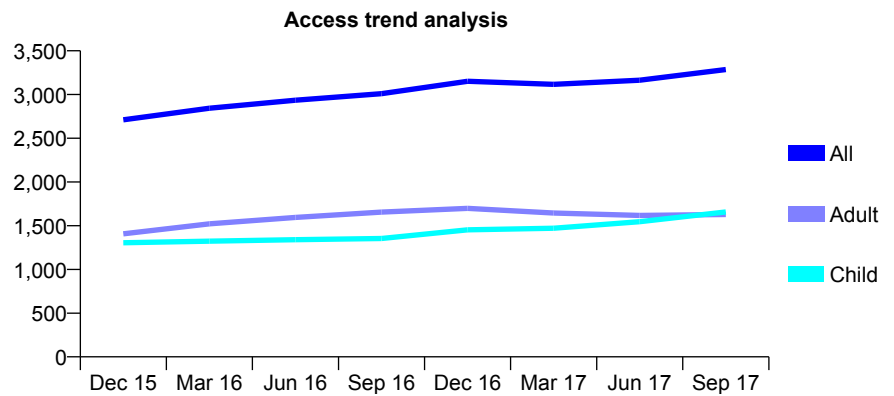
## 7A2 - Vital Signs At a Glance Contract Report for 123919/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Avenue Villa Dental Surgery |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/12/2013                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £266,042.77 |

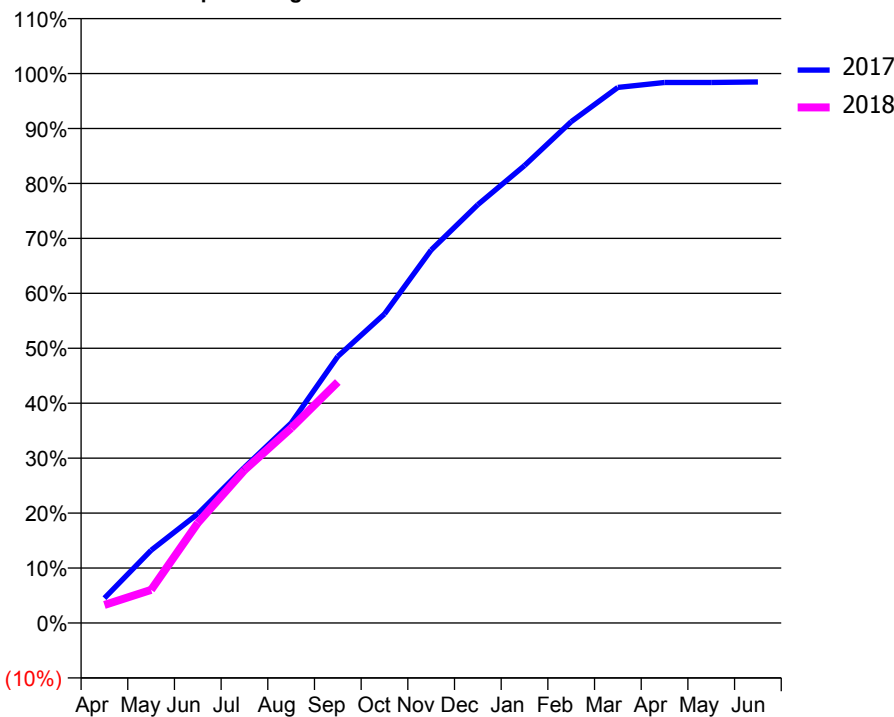
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,010       |                               |
| Quarter ending December 2016         | 3,151       | ↑                             |
| Quarter ending March 2017            | 3,116       | ↓                             |
| Quarter ending June 2017             | 3,163       | →                             |
| Quarter ending September 2017        | 3,285       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 407                               | 297   |
| May       | 1,191                             | 544   |
| June      | 1,788                             | 1,639 |
| July      | 2,550                             | 2,503 |
| August    | 3,274                             | 3,192 |
| September | 4,367                             | 3,948 |
| October   | 5,061                             |       |
| November  | 6,110                             |       |
| December  | 6,852                             |       |
| January   | 7,492                             |       |
| February  | 8,210                             |       |
| March     | 8,772                             |       |
| April     | 8,853                             |       |
| May       | 8,853                             |       |
| June      | 8,862                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,277       | 5.5%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 109      | 739         | 14.7%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 736      | 1,277       | 57.6%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 384      | 739         | 52.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 134      | 1,963       | 6.8%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,963       | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,963       | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 25       | 26          | 96.2%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 26          | 84.6%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

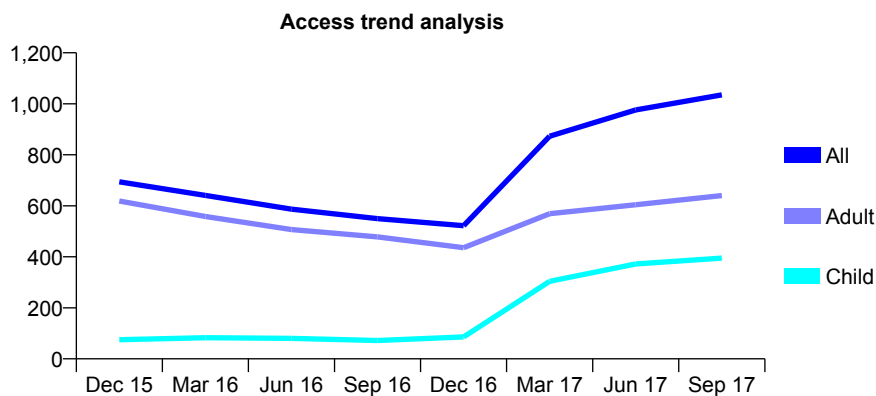
## 7A2 - Vital Signs At a Glance Contract Report for 123919/0002 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Avenue Villa Dental Surgery |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/12/2013                  |
| Contract end date    |                             |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,463      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £72,807.03 |

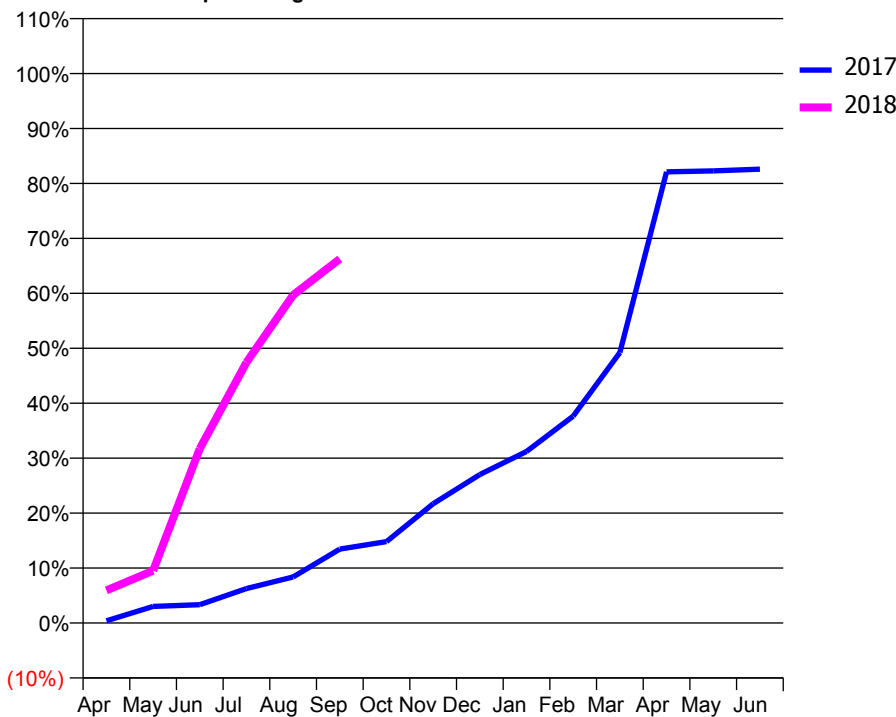
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 550          |                               |
| Quarter ending December 2016         | 522          | ↓                             |
| Quarter ending March 2017            | 873          | ↑                             |
| Quarter ending June 2017             | 976          | ↑                             |
| Quarter ending September 2017        | 1,035        | ↑                             |
| <b>Variance since September 2016</b> | <b>88.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 10                                | 146   |
| May       | 74                                | 234   |
| June      | 82                                | 781   |
| July      | 154                               | 1,168 |
| August    | 206                               | 1,470 |
| September | 332                               | 1,632 |
| October   | 365                               |       |
| November  | 535                               |       |
| December  | 666                               |       |
| January   | 769                               |       |
| February  | 927                               |       |
| March     | 1,212                             |       |
| April     | 2,022                             |       |
| May       | 2,026                             |       |
| June      | 2,034                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 397         | 2.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 483         | 2.3%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 13       | 397         | 3.3%     | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 483         | 0.0%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 15       | 540         | 2.8%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 540         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 540         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



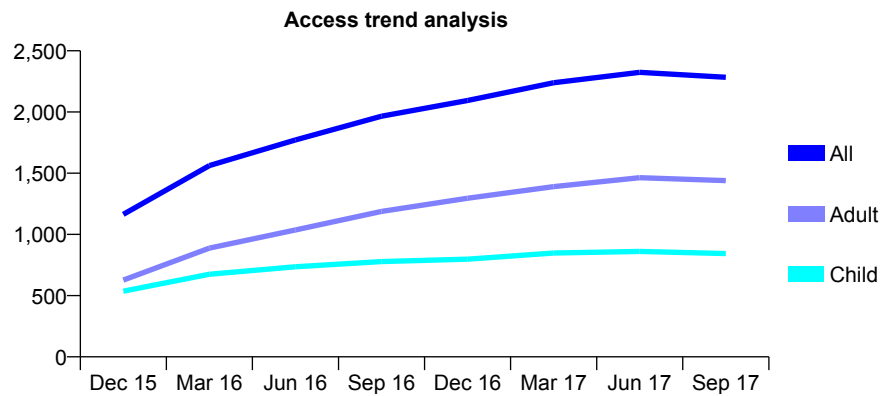
## 7A2 - Vital Signs At a Glance Contract Report for 134007/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Cross Hands Dental Care Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2015                  |
| Contract end date    |                             |

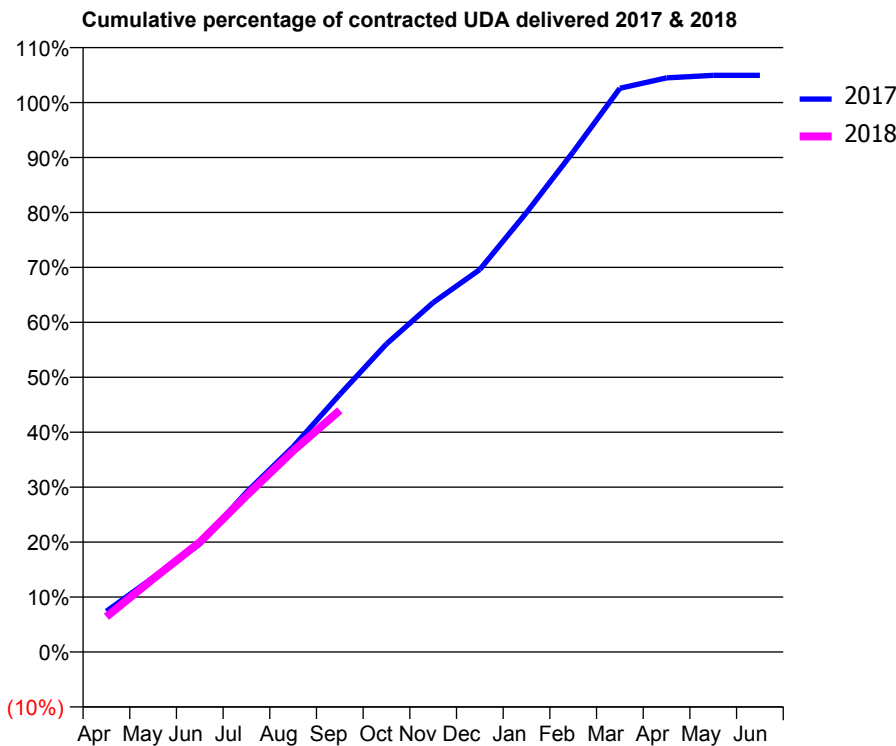
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £126,902.84 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,966        |                               |
| Quarter ending December 2016         | 2,094        | ↑                             |
| Quarter ending March 2017            | 2,239        | ↑                             |
| Quarter ending June 2017             | 2,324        | ↑                             |
| Quarter ending September 2017        | 2,284        | ↓                             |
| <b>Variance since September 2016</b> | <b>16.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 370                               | 321   |
| May       | 678                               | 666   |
| June      | 983                               | 999   |
| July      | 1,454                             | 1,423 |
| August    | 1,868                             | 1,830 |
| September | 2,343                             | 2,199 |
| October   | 2,804                             |       |
| November  | 3,179                             |       |
| December  | 3,480                             |       |
| January   | 3,999                             |       |
| February  | 4,551                             |       |
| March     | 5,130                             |       |
| April     | 5,225                             |       |
| May       | 5,247                             |       |
| June      | 5,247                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 564         | 9.2%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 115      | 833         | 13.8%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 307      | 564         | 54.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 344      | 833         | 41.3%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 307      | 1,347       | 22.8%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,347       | 0.4%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 1,347       | 0.1%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 22          | 90.9%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 22          | 90.9%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

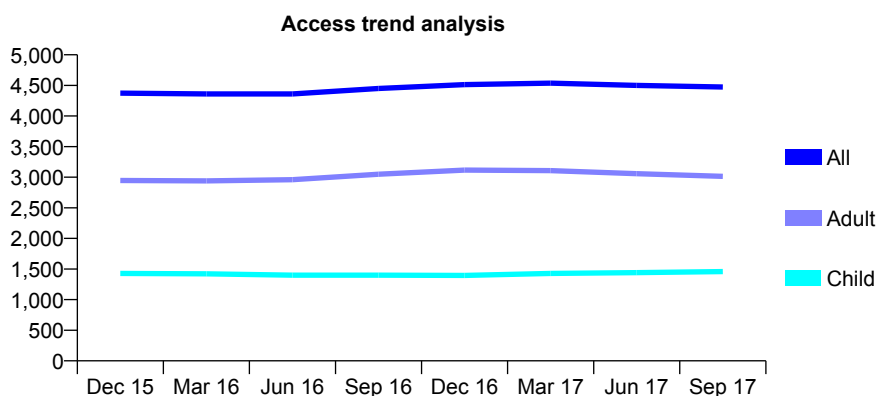
## 7A2 - Vital Signs At a Glance Contract Report for 134104/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Murray Street Dental Practice Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/10/2009                        |
| Contract end date    |                                   |

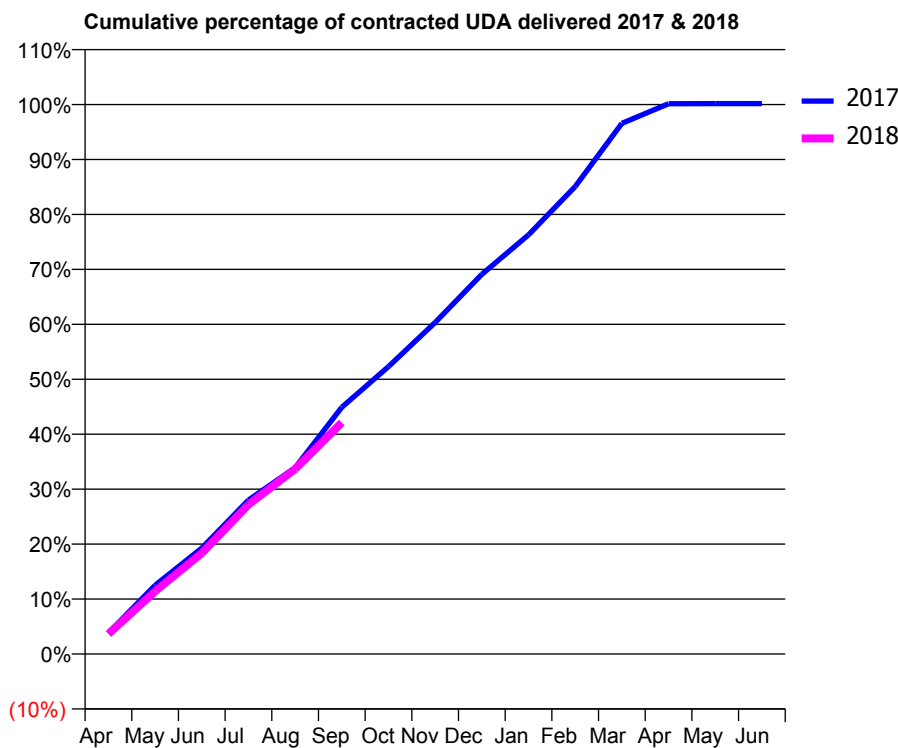
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,600      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,335.15 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,450       |                               |
| Quarter ending December 2016         | 4,512       | →                             |
| Quarter ending March 2017            | 4,536       | →                             |
| Quarter ending June 2017             | 4,500       | →                             |
| Quarter ending September 2017        | 4,474       | →                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 409                               | 387   |
| May       | 1,326                             | 1,209 |
| June      | 2,044                             | 1,947 |
| July      | 2,970                             | 2,882 |
| August    | 3,595                             | 3,569 |
| September | 4,759                             | 4,464 |
| October   | 5,545                             |       |
| November  | 6,396                             |       |
| December  | 7,325                             |       |
| January   | 8,086                             |       |
| February  | 9,018                             |       |
| March     | 10,237                            |       |
| April     | 10,614                            |       |
| May       | 10,616                            |       |
| June      | 10,618                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 996         | 6.5%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 279      | 1,660       | 16.8%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531      | 996         | 53.3%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 616      | 1,660       | 37.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 543      | 2,488       | 21.8%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,488       | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 2,488       | 0.1%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 36       | 36          | 100.0%   | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 36          | 86.1%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

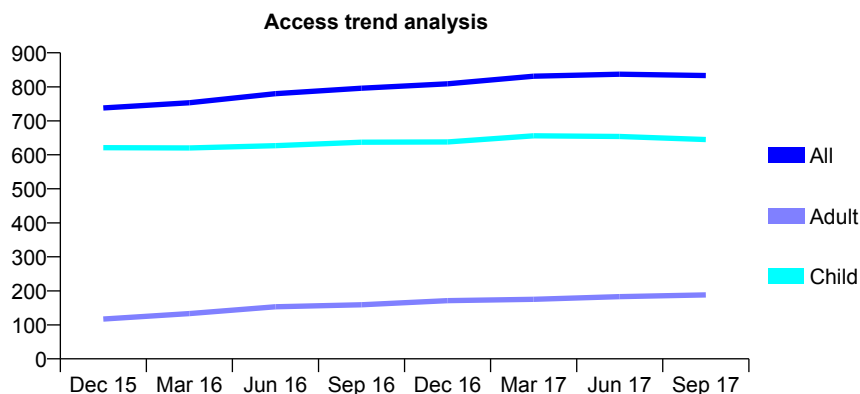
## 7A2 - Vital Signs At a Glance Contract Report for 137480/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Vergam Dental Practice Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2008                     |
| Contract end date    |                                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,512      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,287.55 |

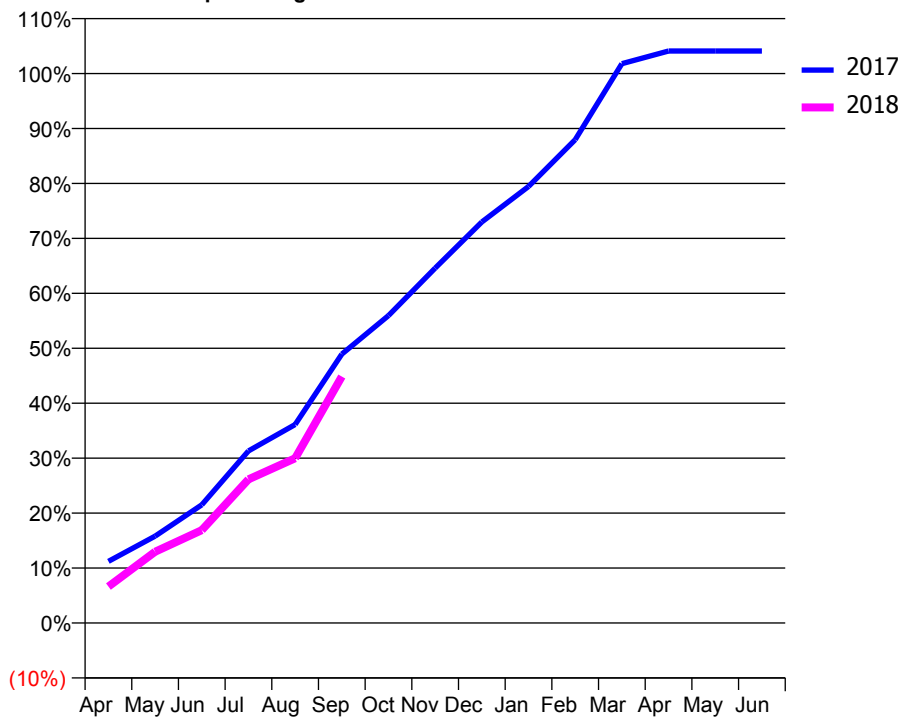
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 796         |                               |
| Quarter ending December 2016         | 809         | →                             |
| Quarter ending March 2017            | 831         | ↑                             |
| Quarter ending June 2017             | 837         | →                             |
| Quarter ending September 2017        | 833         | →                             |
| <b>Variance since September 2016</b> | <b>4.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 170                               | 100  |
| May       | 239                               | 196  |
| June      | 325                               | 255  |
| July      | 473                               | 395  |
| August    | 546                               | 453  |
| September | 740                               | 678  |
| October   | 846                               |      |
| November  | 976                               |      |
| December  | 1,103                             |      |
| January   | 1,201                             |      |
| February  | 1,330                             |      |
| March     | 1,539                             |      |
| April     | 1,574                             |      |
| May       | 1,574                             |      |
| June      | 1,574                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 514         | 6.2%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 50          | 6.0%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 363      | 514         | 70.6%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 50          | 16.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 57       | 538         | 10.6%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 538         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 538         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

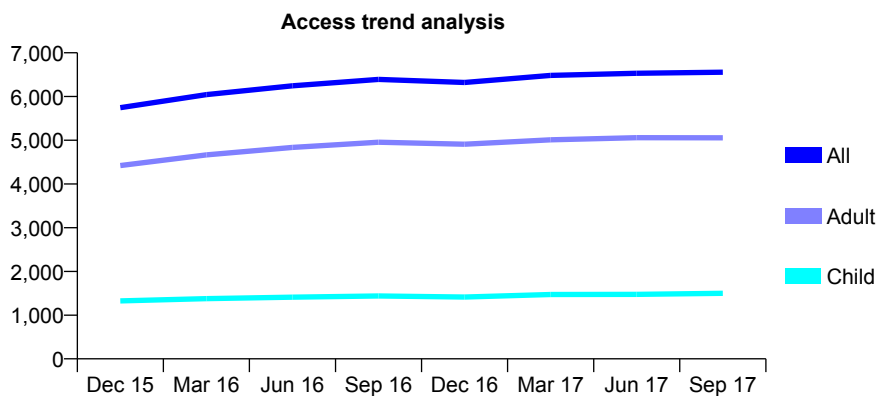
## 7A2 - Vital Signs At a Glance Contract Report for 153613/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Llannon Dental Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/11/2014              |
| Contract end date    |                         |

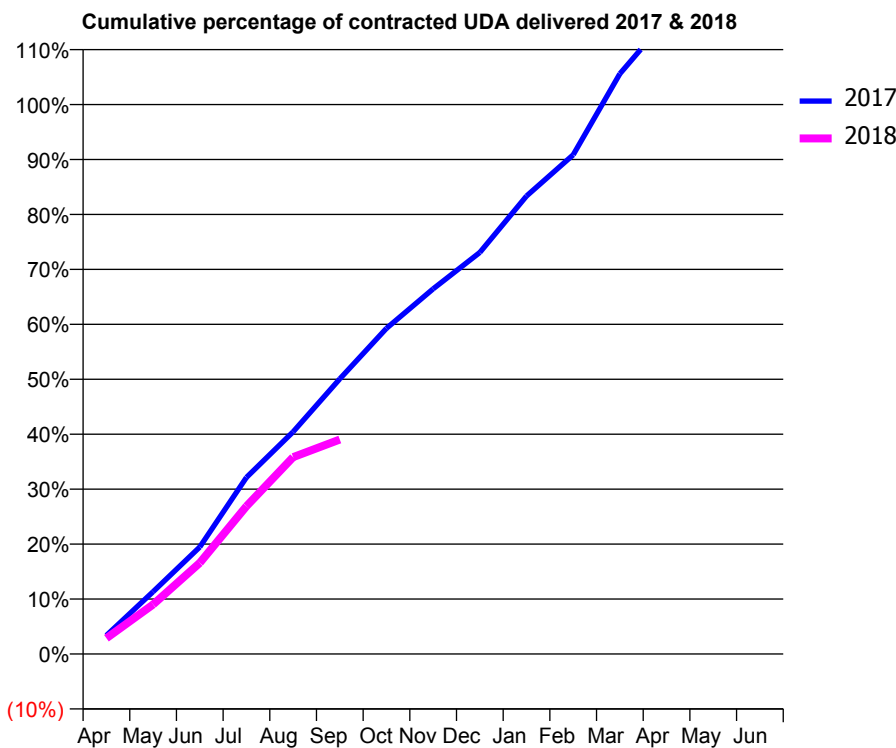
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,296      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £403,977.26 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,393       |                               |
| Quarter ending December 2016         | 6,322       | ↓                             |
| Quarter ending March 2017            | 6,482       | ↑                             |
| Quarter ending June 2017             | 6,533       | →                             |
| Quarter ending September 2017        | 6,556       | →                             |
| <b>Variance since September 2016</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 518                               | 438   |
| May       | 1,735                             | 1,378 |
| June      | 2,979                             | 2,536 |
| July      | 4,915                             | 4,116 |
| August    | 6,184                             | 5,480 |
| September | 7,661                             | 5,969 |
| October   | 9,065                             |       |
| November  | 10,163                            |       |
| December  | 11,178                            |       |
| January   | 12,748                            |       |
| February  | 13,896                            |       |
| March     | 16,152                            |       |
| April     | 17,659                            |       |
| May       | 17,661                            |       |
| June      | 17,710                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,032       | 8.8%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 411      | 3,253       | 12.6%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 521      | 1,032       | 50.5%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,560    | 3,253       | 48.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 400      | 3,441       | 11.6%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 3,441       | 0.8%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 20       | 3,441       | 0.6%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 41       | 46          | 89.1%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 35       | 46          | 76.1%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

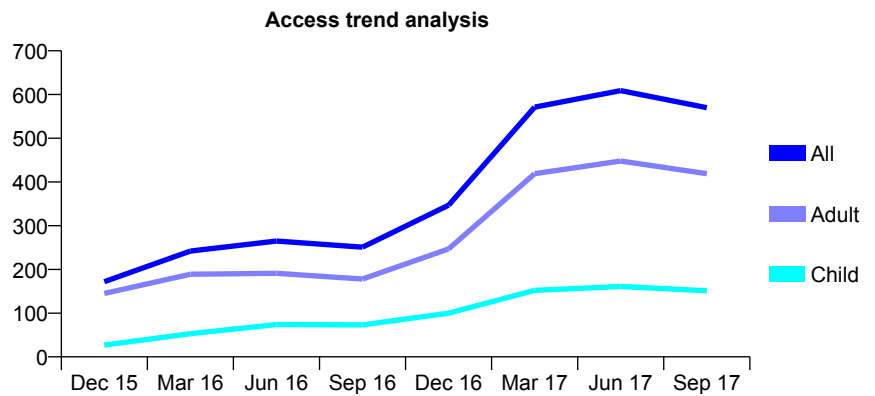
## 7A2 - Vital Signs At a Glance Contract Report for 153613/0002 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Llannon Dental Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/11/2014              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,500      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,144.07 |

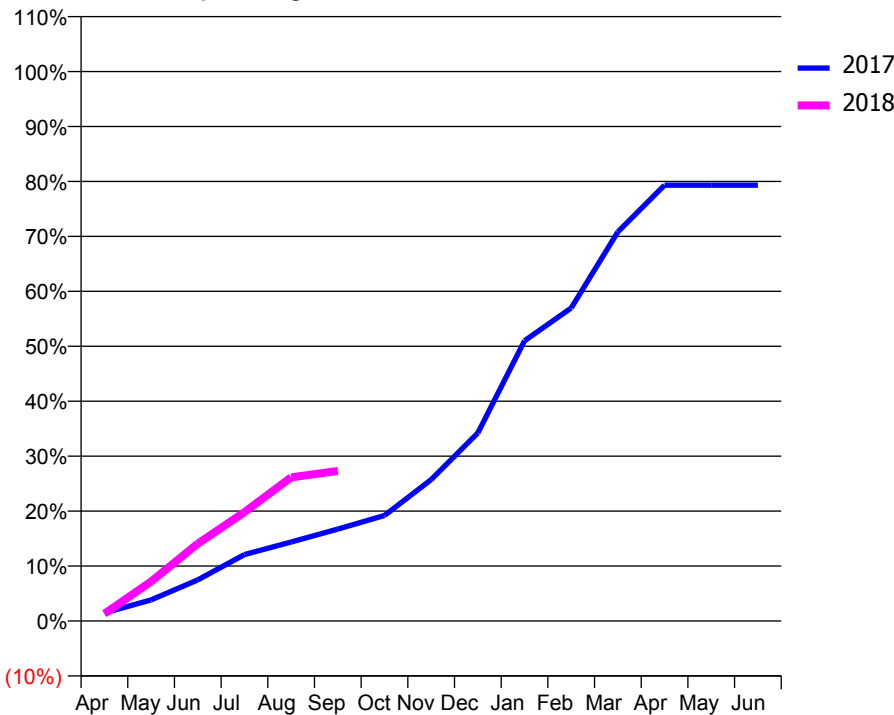
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 251           |                               |
| Quarter ending December 2016         | 347           | ↑                             |
| Quarter ending March 2017            | 571           | ↑                             |
| Quarter ending June 2017             | 609           | ↑                             |
| Quarter ending September 2017        | 570           | ↓                             |
| <b>Variance since September 2016</b> | <b>127.1%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 37                                | 33   |
| May       | 96                                | 180  |
| June      | 187                               | 352  |
| July      | 302                               | 496  |
| August    | 359                               | 654  |
| September | 419                               | 683  |
| October   | 480                               |      |
| November  | 643                               |      |
| December  | 856                               |      |
| January   | 1,275                             |      |
| February  | 1,424                             |      |
| March     | 1,771                             |      |
| April     | 1,983                             |      |
| May       | 1,983                             |      |
| June      | 1,983                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 81          | 0.0%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 225         | 0.9%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 81          | 0.0%     | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 225         | 0.0%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 4        | 234         | 1.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 234         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 234         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

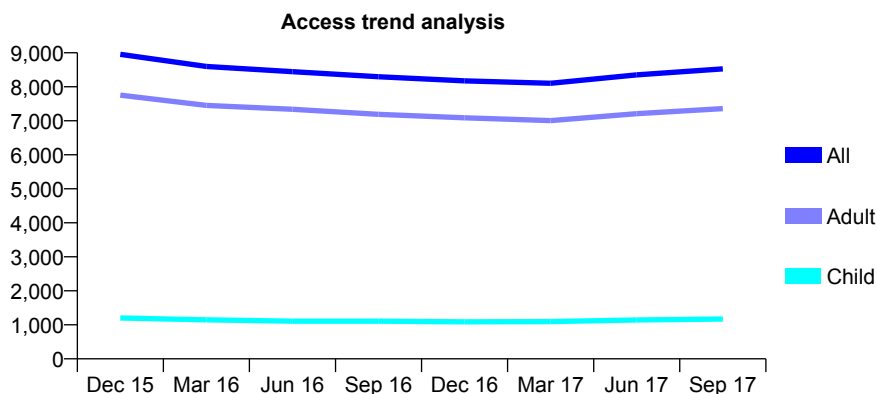
## 7A2 - Vital Signs At a Glance Contract Report for 157066/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Intergrated Dental Holdings |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 37,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £869,385.40 |

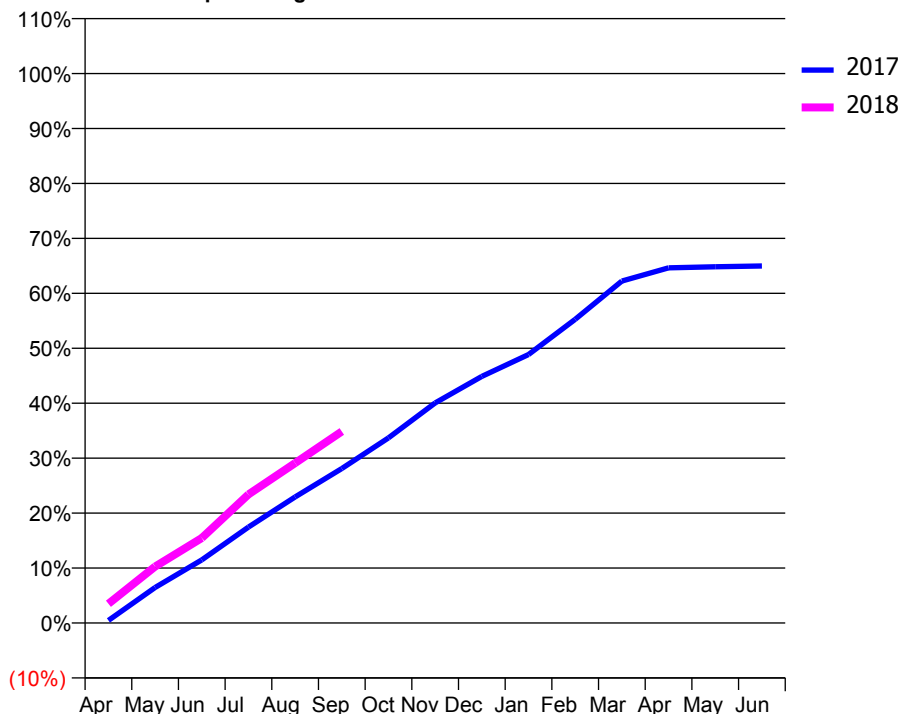
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,298       |                               |
| Quarter ending December 2016         | 8,175       | ↓                             |
| Quarter ending March 2017            | 8,103       | →                             |
| Quarter ending June 2017             | 8,350       | ↑                             |
| Quarter ending September 2017        | 8,529       | ↑                             |
| <b>Variance since September 2016</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 180                               | 1,312  |
| May       | 2,424                             | 3,853  |
| June      | 4,305                             | 5,806  |
| July      | 6,544                             | 8,776  |
| August    | 8,608                             | 10,911 |
| September | 10,543                            | 13,068 |
| October   | 12,635                            |        |
| November  | 15,024                            |        |
| December  | 16,833                            |        |
| January   | 18,319                            |        |
| February  | 20,725                            |        |
| March     | 23,335                            |        |
| April     | 24,237                            |        |
| May       | 24,313                            |        |
| June      | 24,363                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 876         | 5.1%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 671      | 5,538       | 12.1%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 454      | 876         | 51.8%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,842    | 5,538       | 51.3%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 598      | 5,974       | 10.0%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 5,974       | 1.1%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 33       | 5,974       | 0.6%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 109      | 124         | 87.9%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 98       | 124         | 79.0%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

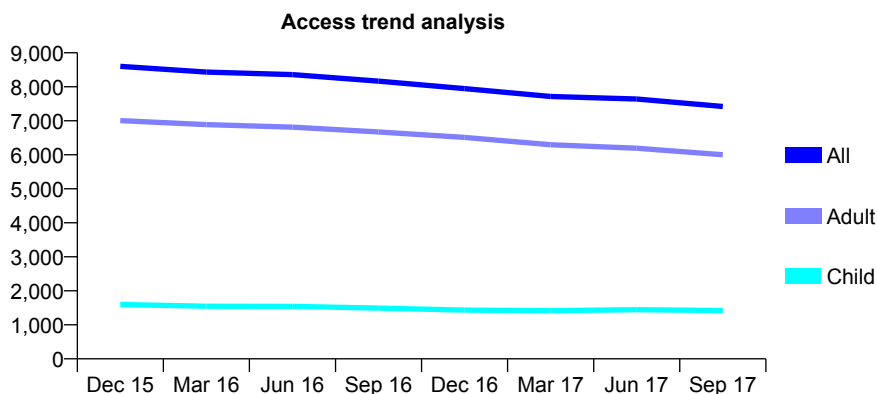
## 7A2 - Vital Signs At a Glance Contract Report for 158194/0006 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

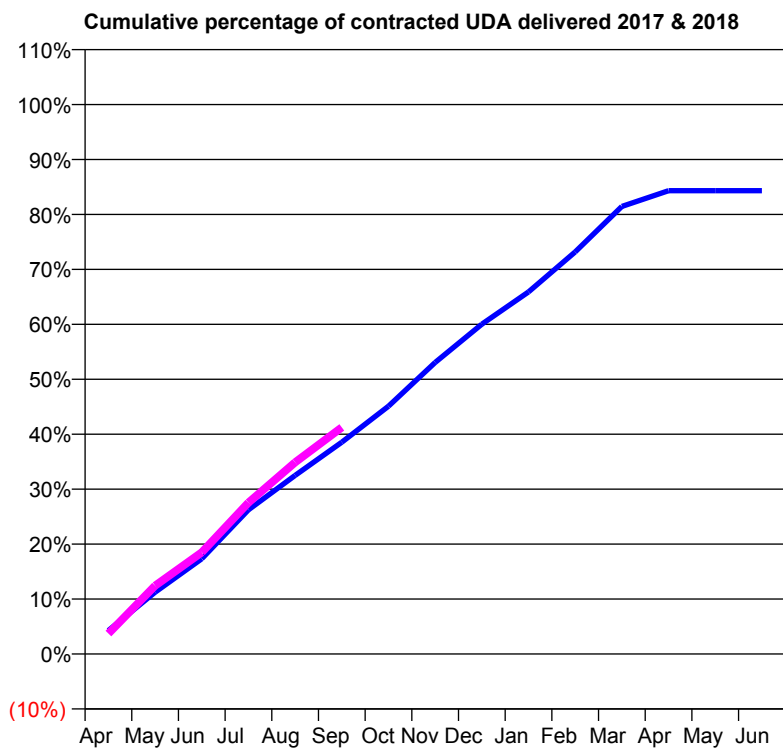
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,363      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £654,416.96 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,165         |                               |
| Quarter ending December 2016         | 7,948         | ↓                             |
| Quarter ending March 2017            | 7,714         | ↓                             |
| Quarter ending June 2017             | 7,643         | →                             |
| Quarter ending September 2017        | 7,423         | ↓                             |
| <b>Variance since September 2016</b> | <b>(9.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,128                             | 873   |
| May       | 2,962                             | 2,906 |
| June      | 4,572                             | 4,322 |
| July      | 6,916                             | 6,437 |
| August    | 8,571                             | 8,151 |
| September | 10,165                            | 9,637 |
| October   | 11,891                            |       |
| November  | 13,985                            |       |
| December  | 15,823                            |       |
| January   | 17,374                            |       |
| February  | 19,288                            |       |
| March     | 21,473                            |       |
| April     | 22,228                            |       |
| May       | 22,225                            |       |
| June      | 22,230                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 1,090       | 6.0%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 557      | 4,272       | 13.0%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 670      | 1,090       | 61.5%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,575    | 4,272       | 60.3%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 376      | 5,016       | 7.5%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 5,016       | 0.5%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 59       | 5,016       | 1.2%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 79       | 84          | 94.0%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 70       | 84          | 83.3%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



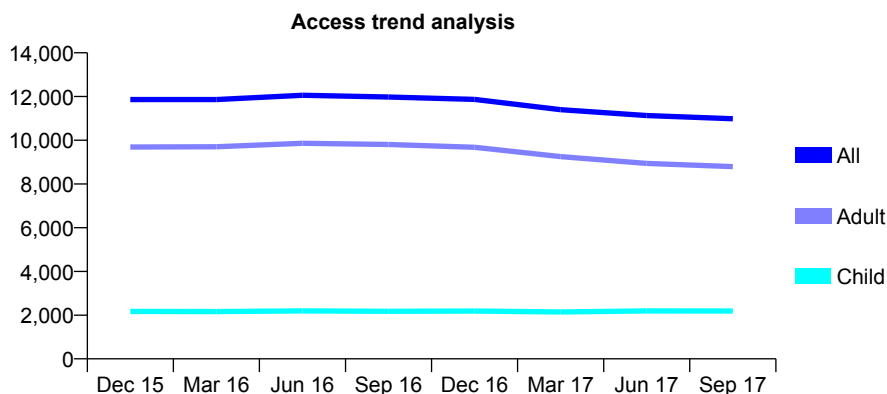
## 7A2 - Vital Signs At a Glance Contract Report for 158194/0012 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 02/08/2006    |
| Contract end date    |               |

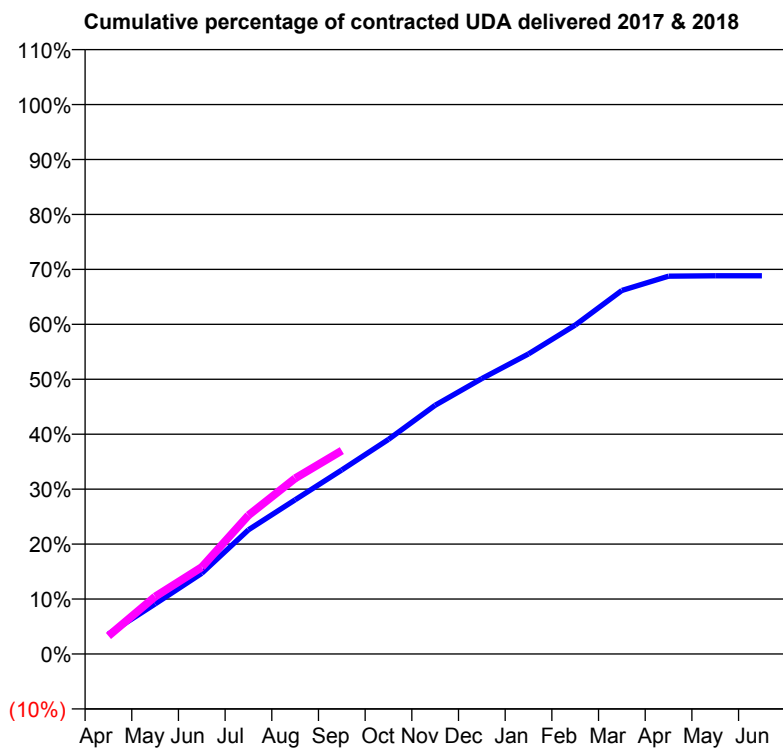
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 33,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £924,396.79 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 11,976        |                               |
| Quarter ending December 2016         | 11,866        | →                             |
| Quarter ending March 2017            | 11,397        | ↓                             |
| Quarter ending June 2017             | 11,129        | ↓                             |
| Quarter ending September 2017        | 10,982        | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,636                             | 1,088  |
| May       | 4,105                             | 3,449  |
| June      | 6,610                             | 5,215  |
| July      | 10,174                            | 8,335  |
| August    | 12,627                            | 10,550 |
| September | 15,071                            | 12,217 |
| October   | 17,574                            |        |
| November  | 20,375                            |        |
| December  | 22,551                            |        |
| January   | 24,578                            |        |
| February  | 26,933                            |        |
| March     | 29,768                            |        |
| April     | 30,941                            |        |
| May       | 30,979                            |        |
| June      | 30,979                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,418       | 6.2%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 789      | 5,692       | 13.9%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 614      | 1,418       | 43.3%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,929    | 5,692       | 51.5%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 770      | 6,579       | 11.7%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 6,579       | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 42       | 6,579       | 0.6%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 83       | 87          | 95.4%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 70       | 87          | 80.5%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



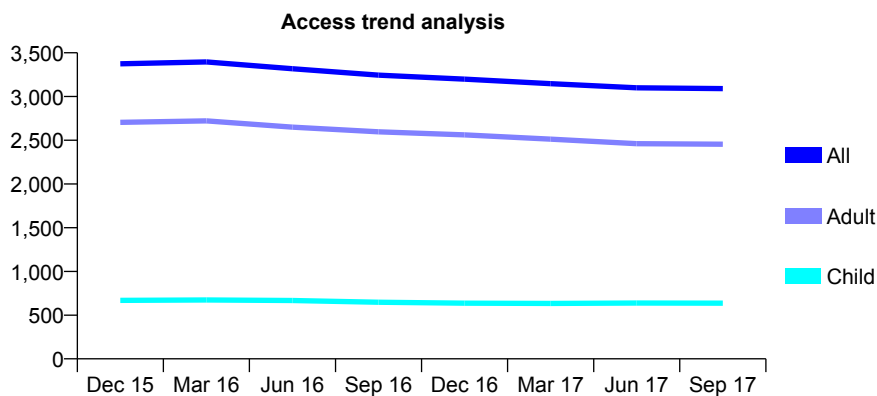
## 7A2 - Vital Signs At a Glance Contract Report for 158194/0019 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 08/12/2007    |
| Contract end date    |               |

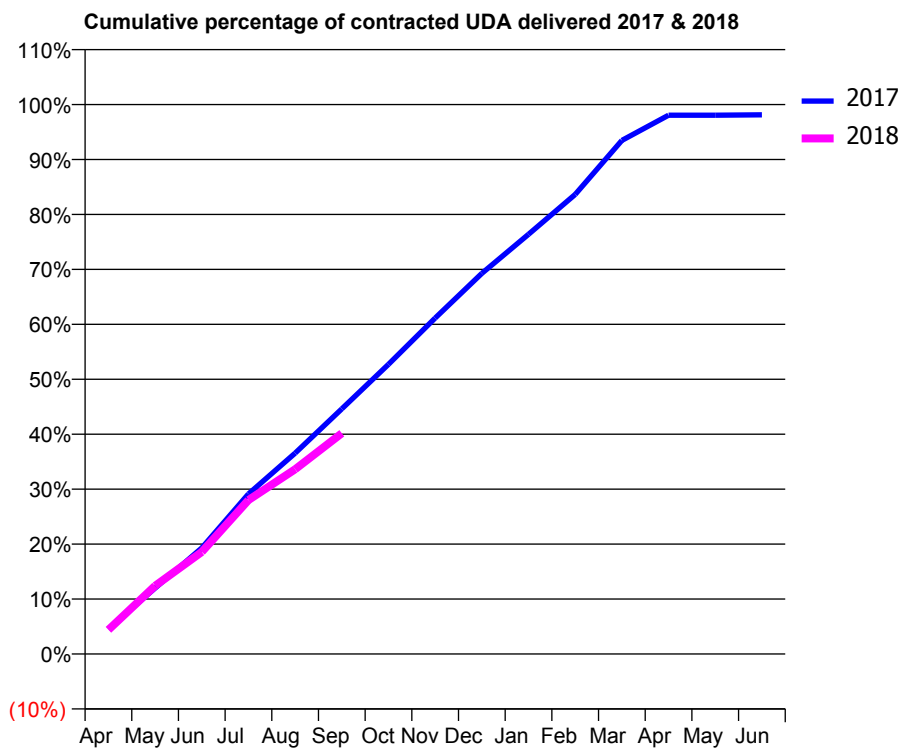
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,487       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £215,697.70 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,245         |                               |
| Quarter ending December 2016         | 3,199         | ↓                             |
| Quarter ending March 2017            | 3,147         | ↓                             |
| Quarter ending June 2017             | 3,099         | ↓                             |
| Quarter ending September 2017        | 3,091         | →                             |
| <b>Variance since September 2016</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 389                               | 374   |
| May       | 1,019                             | 1,054 |
| June      | 1,638                             | 1,577 |
| July      | 2,472                             | 2,379 |
| August    | 3,102                             | 2,854 |
| September | 3,786                             | 3,409 |
| October   | 4,475                             |       |
| November  | 5,188                             |       |
| December  | 5,880                             |       |
| January   | 6,483                             |       |
| February  | 7,097                             |       |
| March     | 7,933                             |       |
| April     | 8,321                             |       |
| May       | 8,322                             |       |
| June      | 8,328                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 426         | 4.9%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 108      | 1,452       | 7.4%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 426         | 46.7%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 718      | 1,452       | 49.4%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 63       | 1,700       | 3.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,700       | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 14       | 1,700       | 0.8%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 20          | 95.0%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

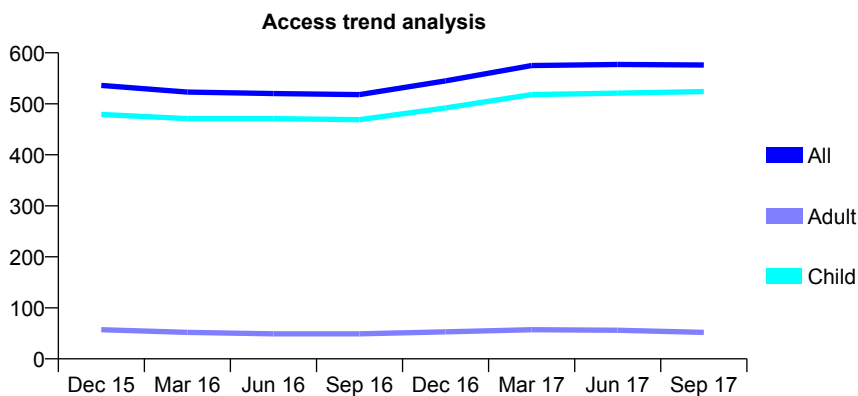
## 7A2 - Vital Signs At a Glance Contract Report for 158666/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Dew Street Dental Practice Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2012                         |
| Contract end date    |                                    |

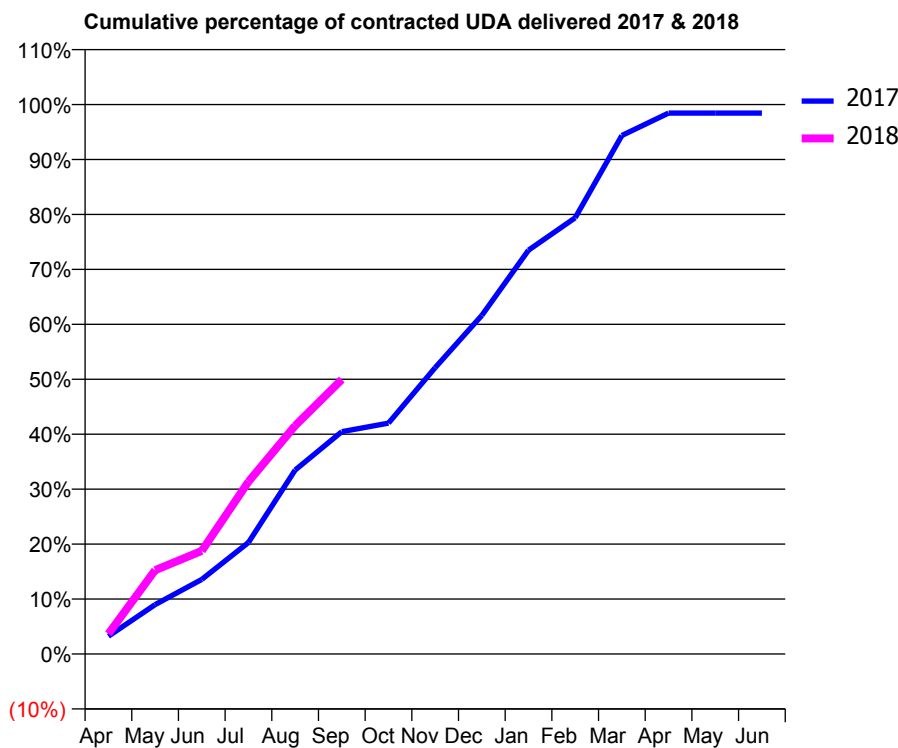
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,393      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,040.74 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 518          |                               |
| Quarter ending December 2016         | 545          | ↑                             |
| Quarter ending March 2017            | 575          | ↑                             |
| Quarter ending June 2017             | 577          | →                             |
| Quarter ending September 2017        | 576          | →                             |
| <b>Variance since September 2016</b> | <b>11.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 45                                | 51   |
| May       | 125                               | 212  |
| June      | 189                               | 262  |
| July      | 283                               | 437  |
| August    | 466                               | 579  |
| September | 564                               | 696  |
| October   | 585                               |      |
| November  | 726                               |      |
| December  | 859                               |      |
| January   | 1,024                             |      |
| February  | 1,106                             |      |
| March     | 1,314                             |      |
| April     | 1,371                             |      |
| May       | 1,371                             |      |
| June      | 1,371                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 611         | 12.8%    | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 1           | 100.0%   | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 437      | 611         | 71.5%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 25       | 571         | 4.4%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 571         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 571         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

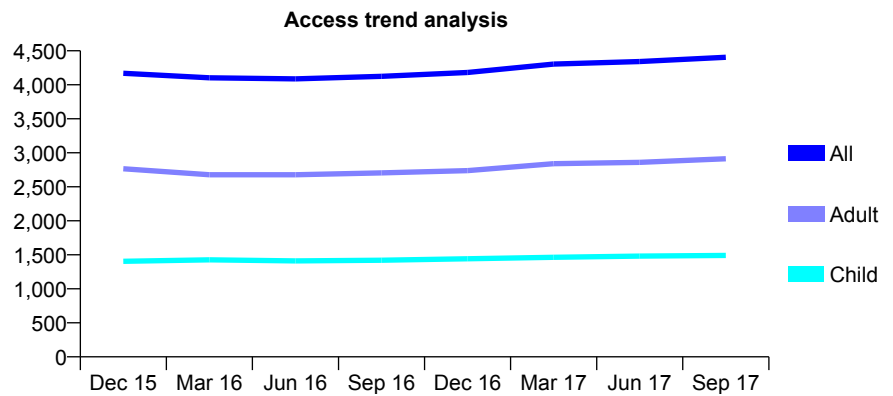
## 7A2 - Vital Signs At a Glance Contract Report for 163449/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Portland Street Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2010                      |
| Contract end date    |                                 |

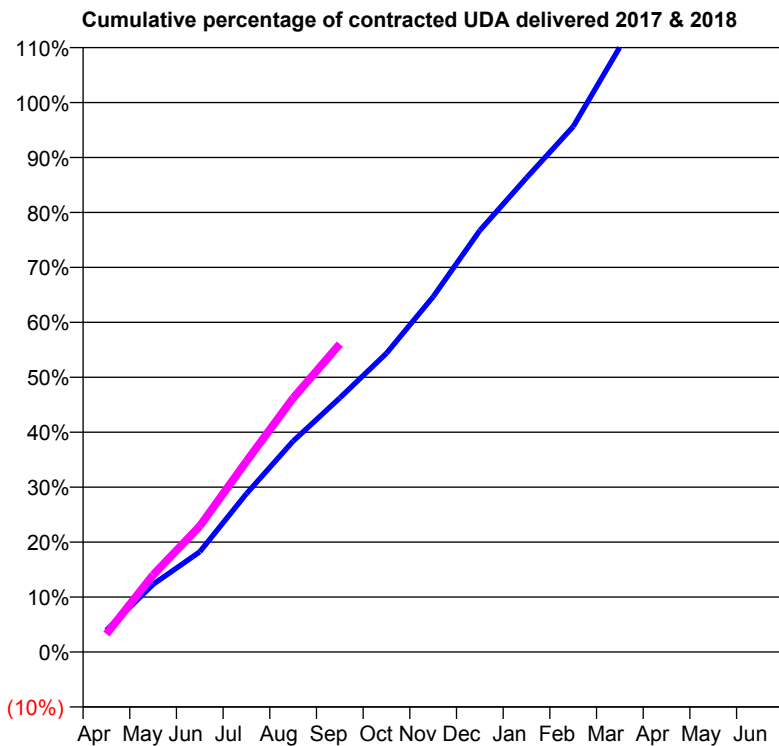
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,812       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £360,646.44 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,125       |                               |
| Quarter ending December 2016         | 4,181       | →                             |
| Quarter ending March 2017            | 4,305       | ↑                             |
| Quarter ending June 2017             | 4,342       | →                             |
| Quarter ending September 2017        | 4,405       | →                             |
| <b>Variance since September 2016</b> | <b>6.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 388                               | 322   |
| May       | 1,207                             | 1,377 |
| June      | 1,790                             | 2,249 |
| July      | 2,829                             | 3,405 |
| August    | 3,765                             | 4,535 |
| September | 4,538                             | 5,500 |
| October   | 5,335                             |       |
| November  | 6,345                             |       |
| December  | 7,528                             |       |
| January   | 8,467                             |       |
| February  | 9,383                             |       |
| March     | 10,803                            |       |
| April     | 11,280                            |       |
| May       | 11,259                            |       |
| June      | 11,262                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,287       | 5.8%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 202      | 1,975       | 10.2%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 902      | 1,287       | 70.1%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,158    | 1,975       | 58.6%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 221      | 3,025       | 7.3%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,025       | 0.7%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 3,025       | 0.1%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 44       | 47          | 93.6%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 43       | 47          | 91.5%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

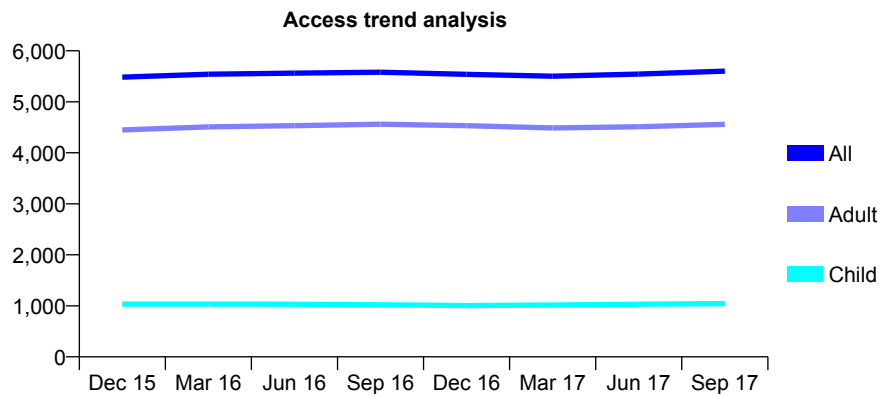
## 7A2 - Vital Signs At a Glance Contract Report for 164496/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | My Dentist   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 29/03/2010   |
| Contract end date    |              |

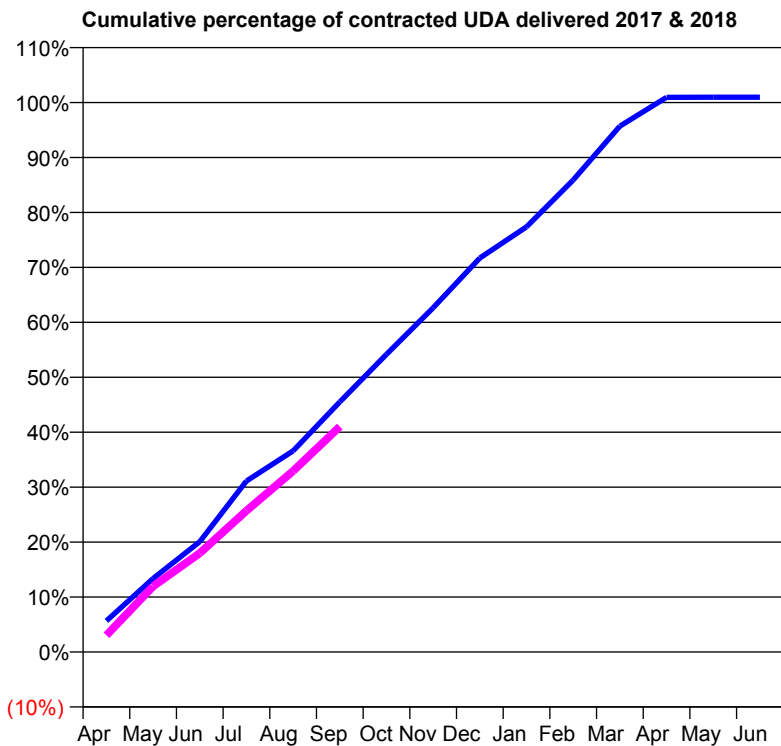
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,051      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £539,650.57 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,581       |                               |
| Quarter ending December 2016         | 5,538       | →                             |
| Quarter ending March 2017            | 5,503       | →                             |
| Quarter ending June 2017             | 5,543       | →                             |
| Quarter ending September 2017        | 5,601       | →                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 854                               | 459   |
| May       | 2,015                             | 1,797 |
| June      | 3,021                             | 2,710 |
| July      | 4,684                             | 3,870 |
| August    | 5,509                             | 4,959 |
| September | 6,849                             | 6,175 |
| October   | 8,153                             |       |
| November  | 9,430                             |       |
| December  | 10,793                            |       |
| January   | 11,645                            |       |
| February  | 12,927                            |       |
| March     | 14,404                            |       |
| April     | 15,192                            |       |
| May       | 15,194                            |       |
| June      | 15,194                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 704         | 5.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 470      | 2,896       | 16.2%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 296      | 704         | 42.0%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 967      | 2,896       | 33.4%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 469      | 3,230       | 14.5%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 3,230       | 1.1%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 63       | 3,230       | 2.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 51       | 58          | 87.9%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 45       | 58          | 77.6%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

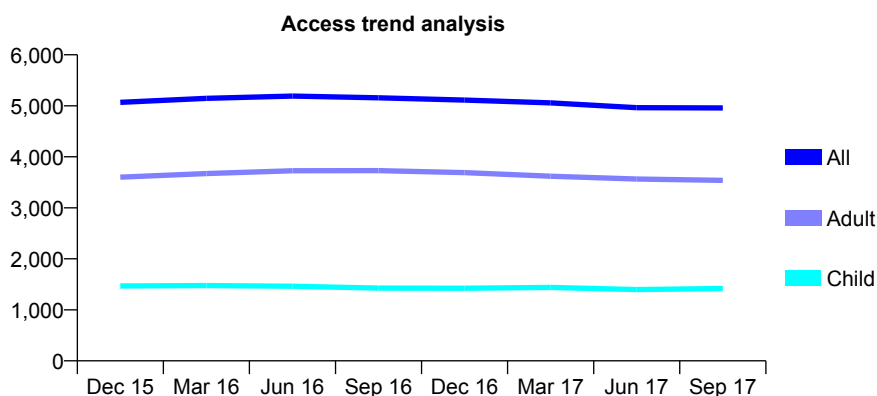
## 7A2 - Vital Signs At a Glance Contract Report for 166820/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Dr N Patel, Dr J Rai and Dr N Kernahan |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2006                             |
| Contract end date    |  |

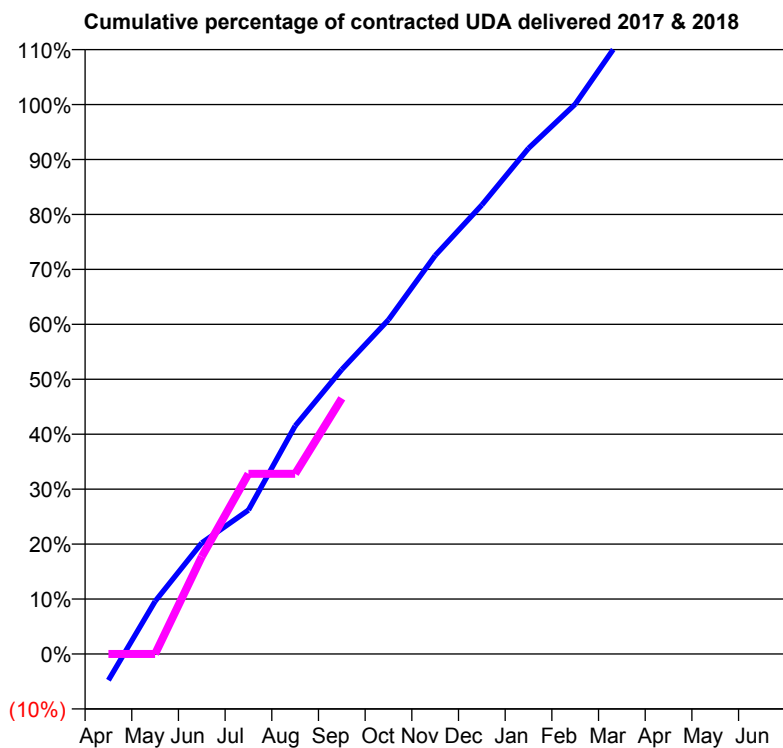
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,550      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329,335.03 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,156         |                               |
| Quarter ending December 2016         | 5,113         | →                             |
| Quarter ending March 2017            | 5,057         | ↓                             |
| Quarter ending June 2017             | 4,963         | ↓                             |
| Quarter ending September 2017        | 4,958         | →                             |
| <b>Variance since September 2016</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -554                              | 0     |
| May       | 1,109                             | 0     |
| June      | 2,336                             | 2,048 |
| July      | 3,025                             | 3,787 |
| August    | 4,796                             | 3,787 |
| September | 5,980                             | 5,375 |
| October   | 7,026                             |       |
| November  | 8,378                             |       |
| December  | 9,439                             |       |
| January   | 10,631                            |       |
| February  | 11,556                            |       |
| March     | 12,967                            |       |
| April     | 13,807                            |       |
| May       | 13,807                            |       |
| June      | 13,808                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 940         | 7.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 391      | 2,344       | 16.7%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 508      | 940         | 54.0%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,217    | 2,344       | 51.9%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 248      | 2,841       | 8.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,841       | 0.7%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 63       | 2,841       | 2.2%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 19       | 19          | 100.0%   | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 19          | 100.0%   | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

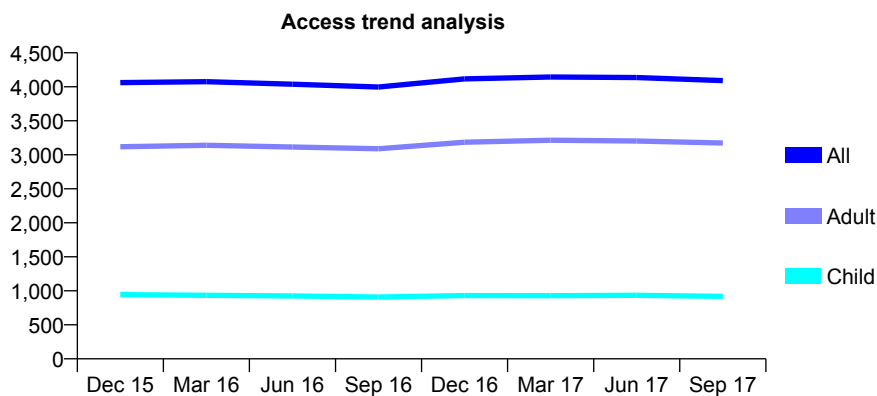
## 7A2 - Vital Signs At a Glance Contract Report for 169226/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Dr. N Patel, J Rai & Dr. N Kernahan |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/08/2007                          |
| Contract end date    |                                     |

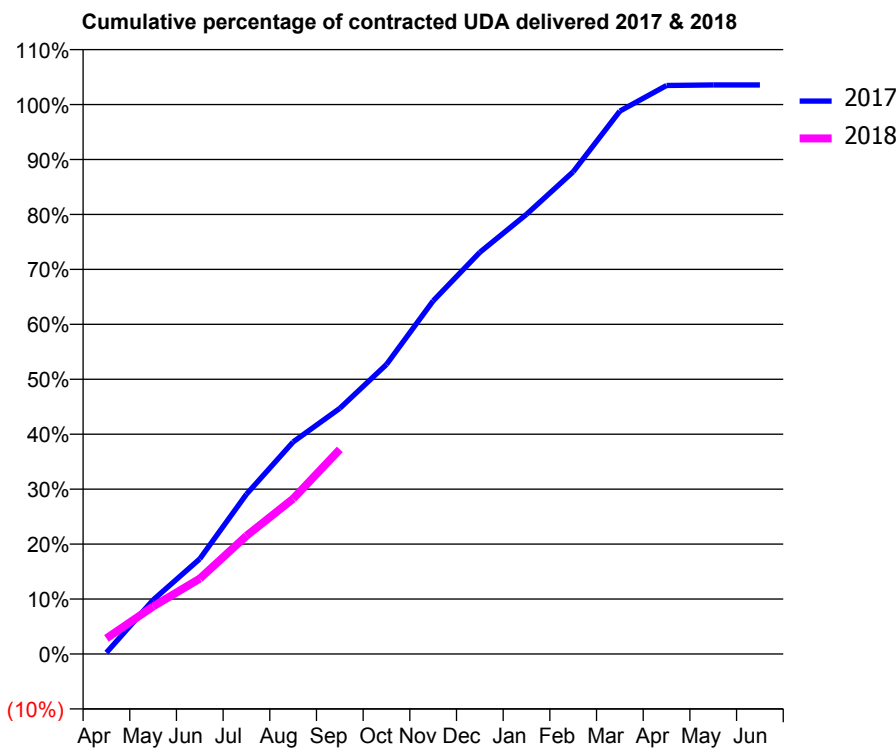
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,065      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,642.97 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,998       |                               |
| Quarter ending December 2016         | 4,116       | ↑                             |
| Quarter ending March 2017            | 4,144       | →                             |
| Quarter ending June 2017             | 4,137       | →                             |
| Quarter ending September 2017        | 4,091       | ↓                             |
| <b>Variance since September 2016</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 37                                | 400   |
| May       | 1,382                             | 1,217 |
| June      | 2,434                             | 1,930 |
| July      | 4,091                             | 3,026 |
| August    | 5,430                             | 3,974 |
| September | 6,287                             | 5,237 |
| October   | 7,413                             |       |
| November  | 9,039                             |       |
| December  | 10,283                            |       |
| January   | 11,253                            |       |
| February  | 12,343                            |       |
| March     | 13,895                            |       |
| April     | 14,553                            |       |
| May       | 14,565                            |       |
| June      | 14,565                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 652         | 8.1%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 376      | 2,510       | 15.0%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 426      | 652         | 65.3%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,684    | 2,510       | 67.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 163      | 2,842       | 5.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 2,842       | 1.8%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 72       | 2,842       | 2.5%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 36       | 39          | 92.3%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 36       | 39          | 92.3%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

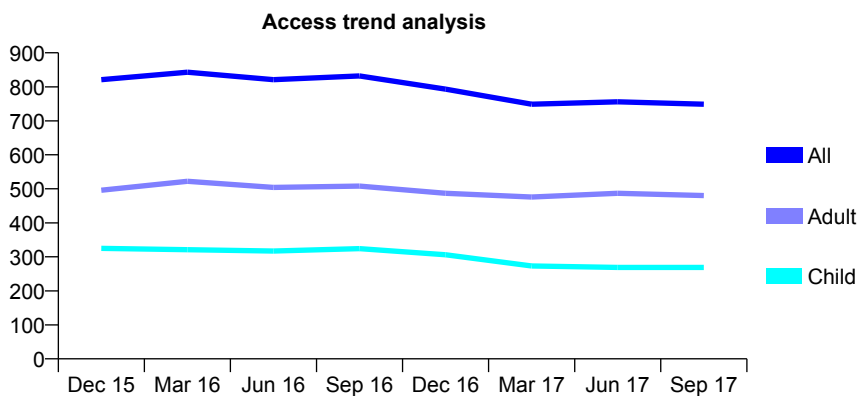
## 7A2 - Vital Signs At a Glance Contract Report for 172243/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | West Street Dental Practice Limited |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2011                          |
| Contract end date    |                                     |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,192      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,344.34 |

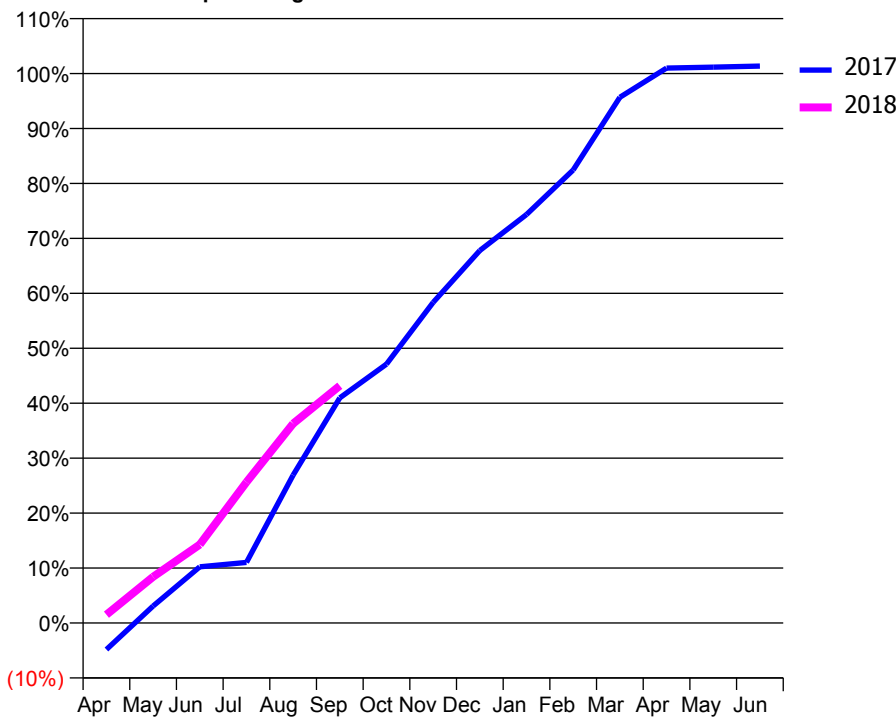
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 832            |                               |
| Quarter ending December 2016         | 793            | ↓                             |
| Quarter ending March 2017            | 749            | ↓                             |
| Quarter ending June 2017             | 756            | →                             |
| Quarter ending September 2017        | 749            | →                             |
| <b>Variance since September 2016</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -106                              | 33   |
| May       | 68                                | 184  |
| June      | 224                               | 313  |
| July      | 242                               | 562  |
| August    | 590                               | 796  |
| September | 898                               | 947  |
| October   | 1,033                             |      |
| November  | 1,279                             |      |
| December  | 1,486                             |      |
| January   | 1,630                             |      |
| February  | 1,807                             |      |
| March     | 2,097                             |      |
| April     | 2,213                             |      |
| May       | 2,217                             |      |
| June      | 2,221                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 202         | 8.4%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 61       | 358         | 17.0%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 143      | 202         | 70.8%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 200      | 358         | 55.9%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 64       | 502         | 12.7%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 502         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 502         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



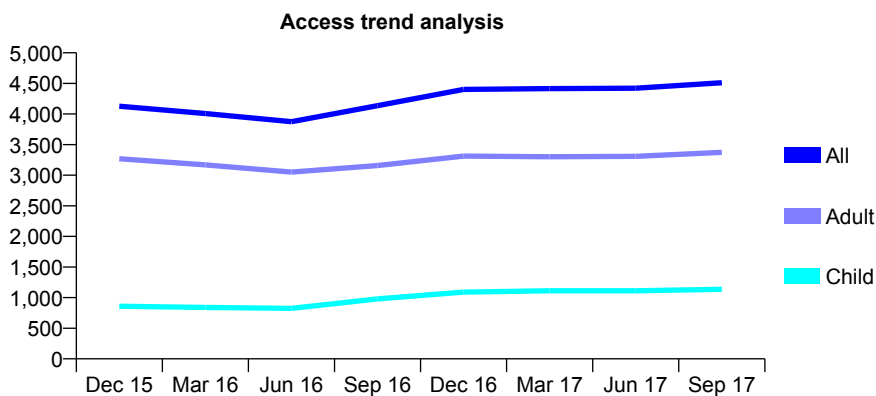
## 7A2 - Vital Signs At a Glance Contract Report for 175714/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MSC Universal Limited |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/12/2010            |
| Contract end date    |                       |

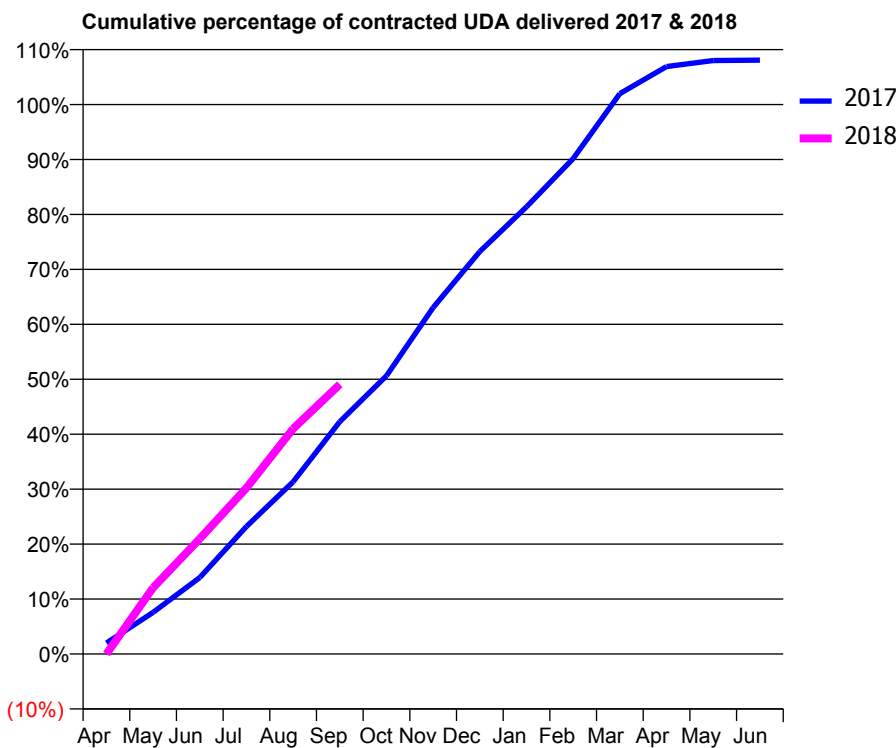
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £449,300.48 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,137       |                               |
| Quarter ending December 2016         | 4,403       | ↑                             |
| Quarter ending March 2017            | 4,414       | →                             |
| Quarter ending June 2017             | 4,421       | →                             |
| Quarter ending September 2017        | 4,511       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 301                               | 0     |
| May       | 1,137                             | 1,810 |
| June      | 2,089                             | 3,148 |
| July      | 3,480                             | 4,533 |
| August    | 4,701                             | 6,149 |
| September | 6,342                             | 7,363 |
| October   | 7,596                             |       |
| November  | 9,458                             |       |
| December  | 10,986                            |       |
| January   | 12,208                            |       |
| February  | 13,523                            |       |
| March     | 15,298                            |       |
| April     | 16,034                            |       |
| May       | 16,200                            |       |
| June      | 16,210                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 885         | 3.4%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 317      | 2,819       | 11.2%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 600      | 885         | 67.8%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,000    | 2,819       | 70.9%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 123      | 3,342       | 3.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 3,342       | 0.9%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 64       | 3,342       | 1.9%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 39       | 42          | 92.9%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 33       | 42          | 78.6%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



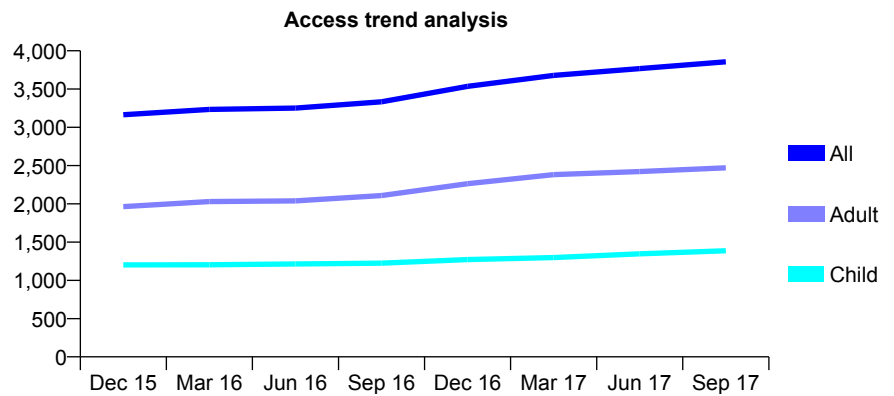
## 7A2 - Vital Signs At a Glance Contract Report for 177342/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | K J Hughes & R W Hutchings |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2009                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,593      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £396,913.46 |

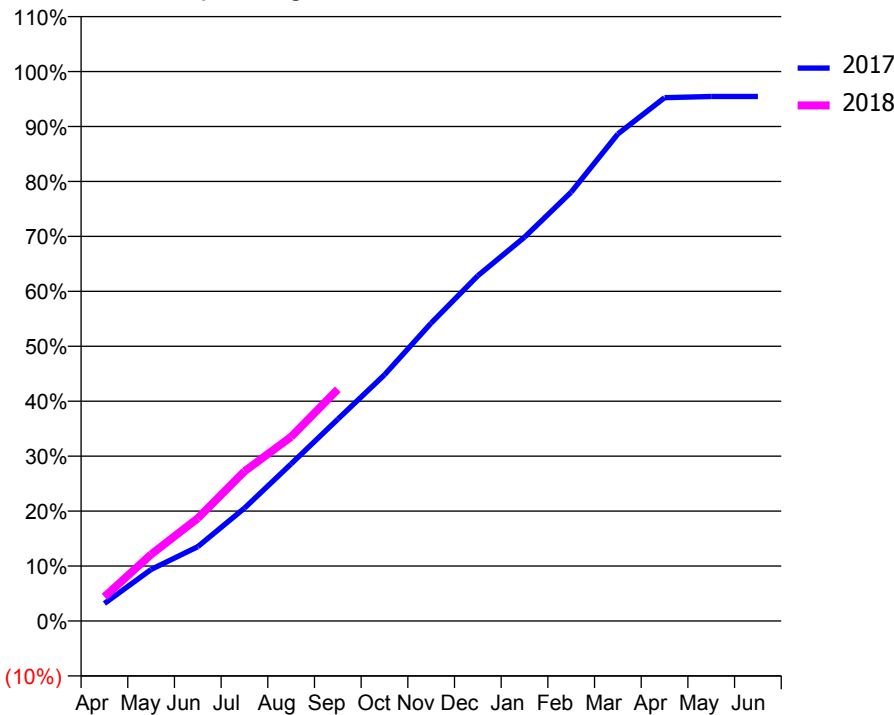
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,333        |                               |
| Quarter ending December 2016         | 3,536        | ↑                             |
| Quarter ending March 2017            | 3,679        | ↑                             |
| Quarter ending June 2017             | 3,767        | ↑                             |
| Quarter ending September 2017        | 3,856        | ↑                             |
| <b>Variance since September 2016</b> | <b>15.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 369                               | 511   |
| May       | 1,086                             | 1,405 |
| June      | 1,568                             | 2,166 |
| July      | 2,381                             | 3,157 |
| August    | 3,315                             | 3,887 |
| September | 4,257                             | 4,888 |
| October   | 5,194                             |       |
| November  | 6,286                             |       |
| December  | 7,284                             |       |
| January   | 8,097                             |       |
| February  | 9,049                             |       |
| March     | 10,277                            |       |
| April     | 11,040                            |       |
| May       | 11,065                            |       |
| June      | 11,065                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,075       | 6.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 1,591       | 12.0%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 542      | 1,075       | 50.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 847      | 1,591       | 53.2%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 192      | 2,398       | 8.0%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,398       | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 11       | 2,398       | 0.5%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 25       | 27          | 92.6%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 27          | 81.5%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

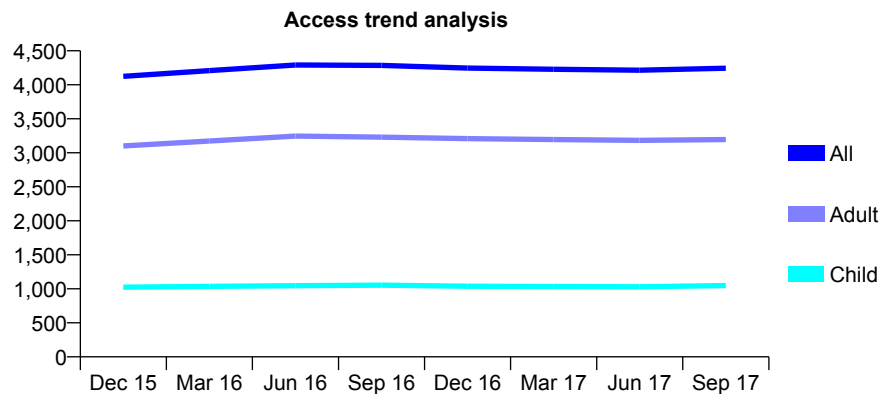
## 7A2 - Vital Signs At a Glance Contract Report for 187429/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Fifield & Borsden |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £349,887.46 |

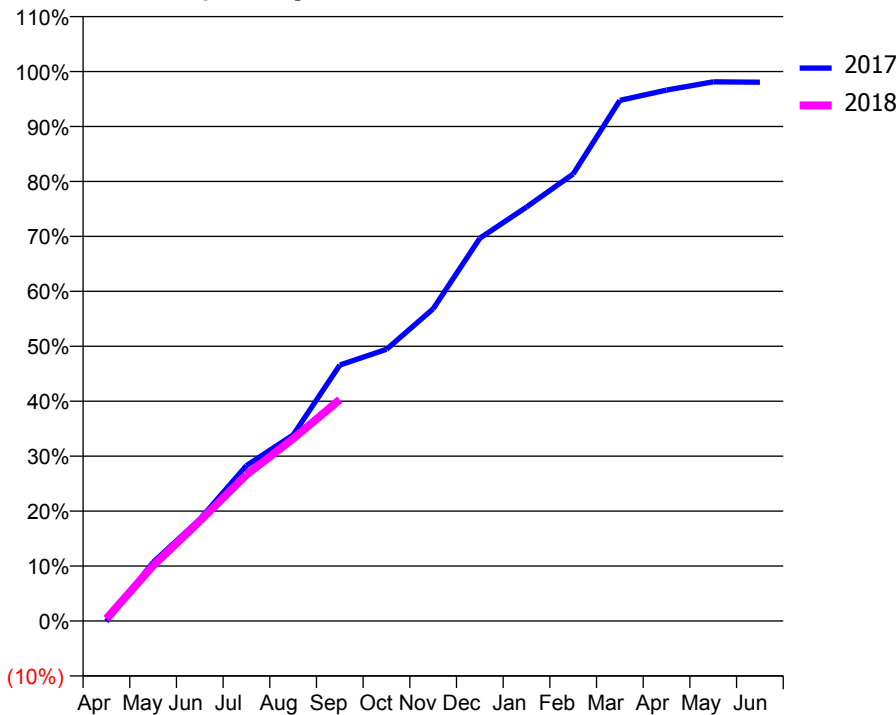
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,285         |                               |
| Quarter ending December 2016         | 4,247         | →                             |
| Quarter ending March 2017            | 4,229         | →                             |
| Quarter ending June 2017             | 4,215         | →                             |
| Quarter ending September 2017        | 4,244         | →                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -13                               | 65    |
| May       | 1,603                             | 1,511 |
| June      | 2,775                             | 2,726 |
| July      | 4,243                             | 3,994 |
| August    | 5,079                             | 4,979 |
| September | 6,987                             | 6,045 |
| October   | 7,416                             |       |
| November  | 8,523                             |       |
| December  | 10,450                            |       |
| January   | 11,300                            |       |
| February  | 12,203                            |       |
| March     | 14,214                            |       |
| April     | 14,494                            |       |
| May       | 14,717                            |       |
| June      | 14,706                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 919         | 5.1%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 348      | 2,565       | 13.6%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 664      | 919         | 72.3%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,773    | 2,565       | 69.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 187      | 3,233       | 5.8%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,233       | 0.6%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 12       | 3,233       | 0.4%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 33       | 37          | 89.2%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 34       | 37          | 91.9%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

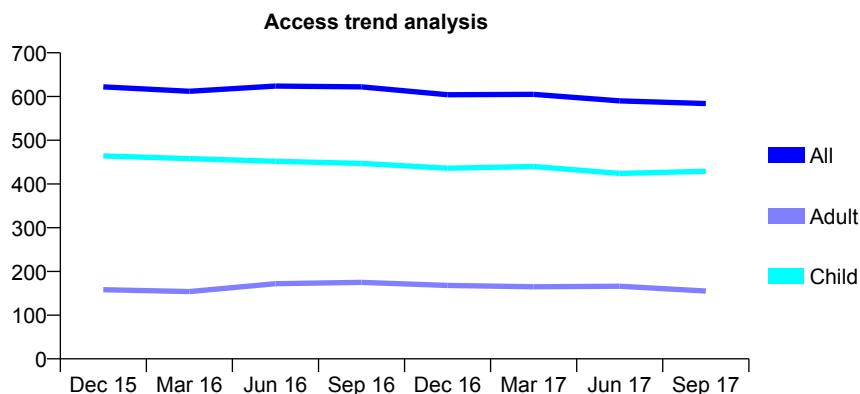
## 7A2 - Vital Signs At a Glance Contract Report for 212970/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS SJ JOHNSON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/06/2006     |
| Contract end date    |                |

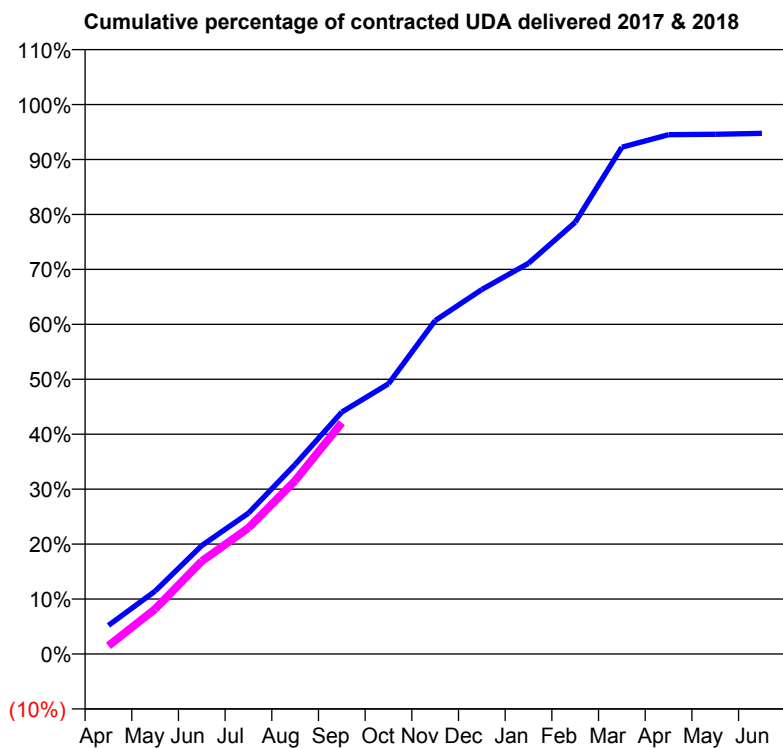
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,342      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,456.24 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 622           |                               |
| Quarter ending December 2016         | 604           | ↓                             |
| Quarter ending March 2017            | 605           | →                             |
| Quarter ending June 2017             | 590           | ↓                             |
| Quarter ending September 2017        | 584           | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 70                                | 20   |
| May       | 154                               | 110  |
| June      | 265                               | 227  |
| July      | 344                               | 308  |
| August    | 463                               | 423  |
| September | 591                               | 565  |
| October   | 660                               |      |
| November  | 814                               |      |
| December  | 890                               |      |
| January   | 954                               |      |
| February  | 1,054                             |      |
| March     | 1,238                             |      |
| April     | 1,268                             |      |
| May       | 1,269                             |      |
| June      | 1,271                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 329         | 10.0%    | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 82          | 13.4%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 196      | 329         | 59.6%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 82          | 19.5%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 50       | 380         | 13.2%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 380         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 380         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

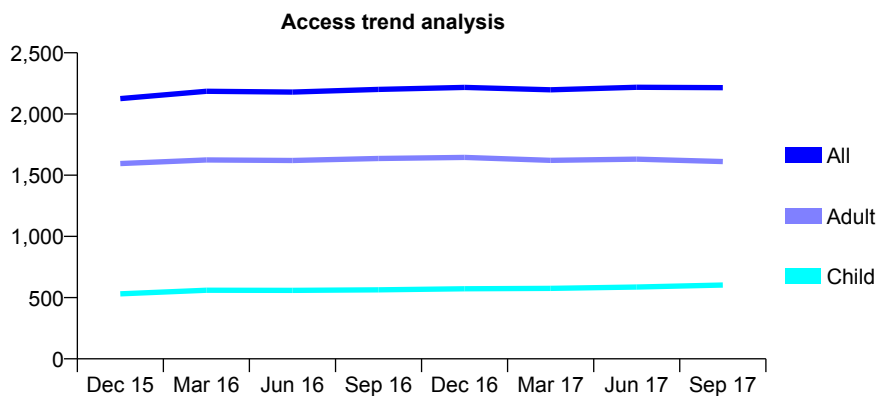
## 7A2 - Vital Signs At a Glance Contract Report for 222763/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR EW DANIELS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2007    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,625       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £134,904.36 |

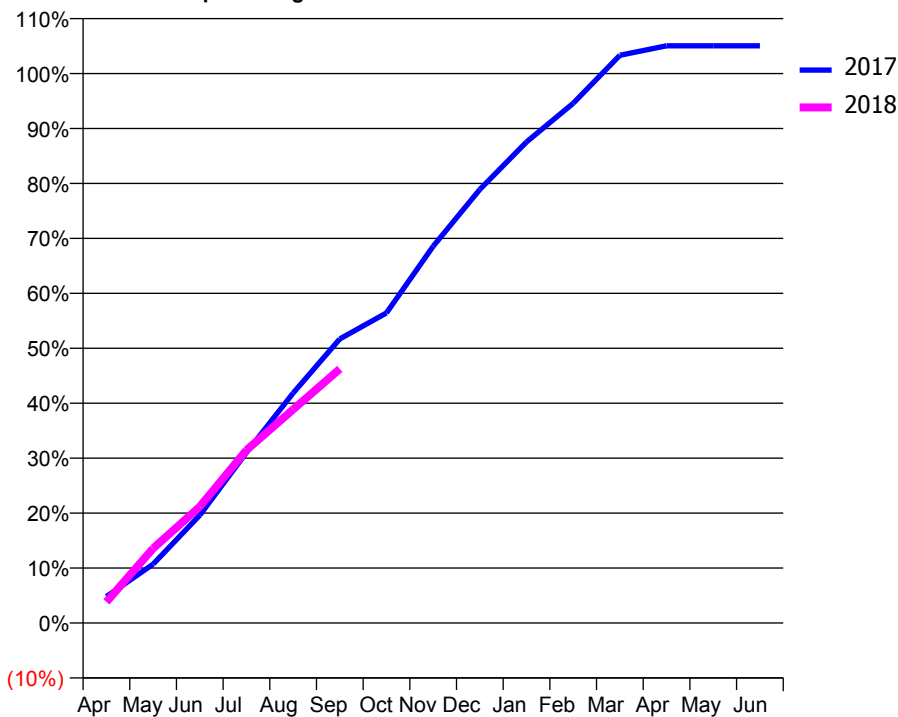
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,201       |                               |
| Quarter ending December 2016         | 2,217       | →                             |
| Quarter ending March 2017            | 2,198       | →                             |
| Quarter ending June 2017             | 2,218       | →                             |
| Quarter ending September 2017        | 2,215       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 271                               | 216   |
| May       | 603                               | 764   |
| June      | 1,104                             | 1,191 |
| July      | 1,745                             | 1,770 |
| August    | 2,354                             | 2,186 |
| September | 2,908                             | 2,601 |
| October   | 3,175                             |       |
| November  | 3,857                             |       |
| December  | 4,439                             |       |
| January   | 4,924                             |       |
| February  | 5,321                             |       |
| March     | 5,812                             |       |
| April     | 5,909                             |       |
| May       | 5,909                             |       |
| June      | 5,909                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 466         | 2.6%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 119      | 1,128       | 10.5%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 262      | 466         | 56.2%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 558      | 1,128       | 49.5%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 71       | 1,523       | 4.7%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,523       | 0.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 1,523       | 0.4%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 17          | 88.2%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

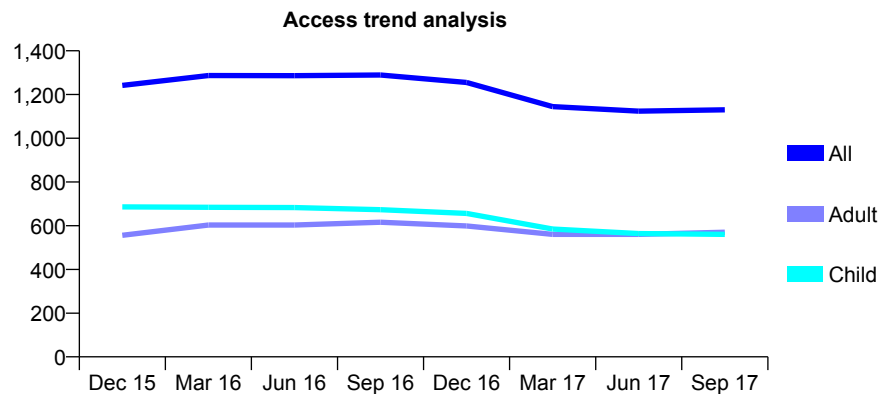
## 7A2 - Vital Signs At a Glance Contract Report for 273260/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Dr R Urbonaviciene & Dr F Abbas |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/02/2014                      |
| Contract end date    |                                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,776      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,951.12 |

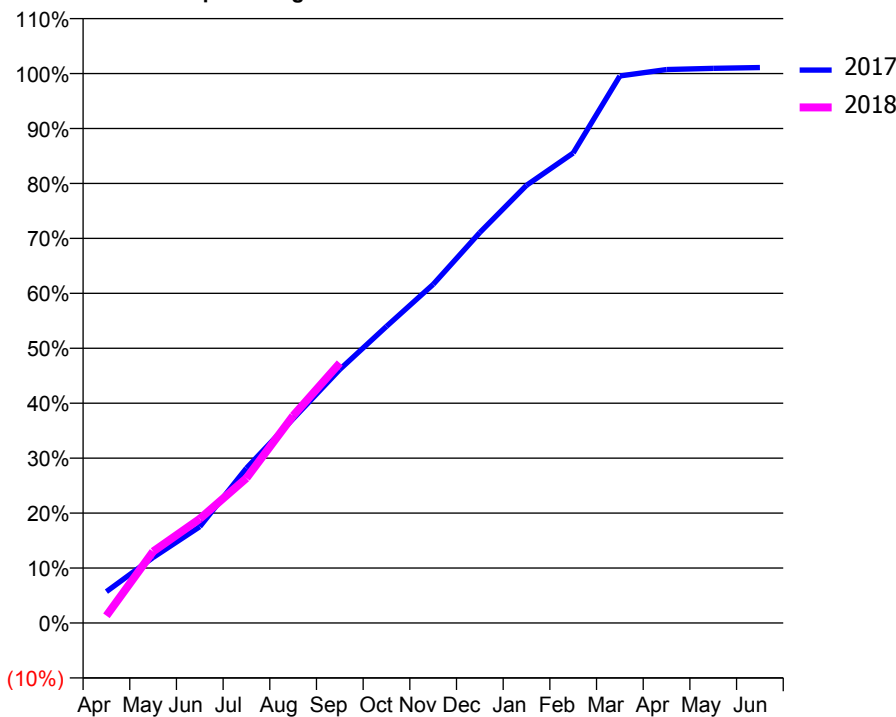
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,289          |                               |
| Quarter ending December 2016         | 1,255          | ↓                             |
| Quarter ending March 2017            | 1,145          | ↓                             |
| Quarter ending June 2017             | 1,124          | ↓                             |
| Quarter ending September 2017        | 1,130          | →                             |
| <b>Variance since September 2016</b> | <b>(12.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 159                               | 37    |
| May       | 331                               | 362   |
| June      | 487                               | 527   |
| July      | 783                               | 732   |
| August    | 1,032                             | 1,047 |
| September | 1,281                             | 1,313 |
| October   | 1,499                             |       |
| November  | 1,711                             |       |
| December  | 1,973                             |       |
| January   | 2,211                             |       |
| February  | 2,375                             |       |
| March     | 2,764                             |       |
| April     | 2,796                             |       |
| May       | 2,802                             |       |
| June      | 2,806                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 481         | 10.4%    | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 379         | 12.4%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 320      | 481         | 66.5%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 186      | 379         | 49.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 120      | 836         | 14.4%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 836         | 0.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 836         | 0.5%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 9           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

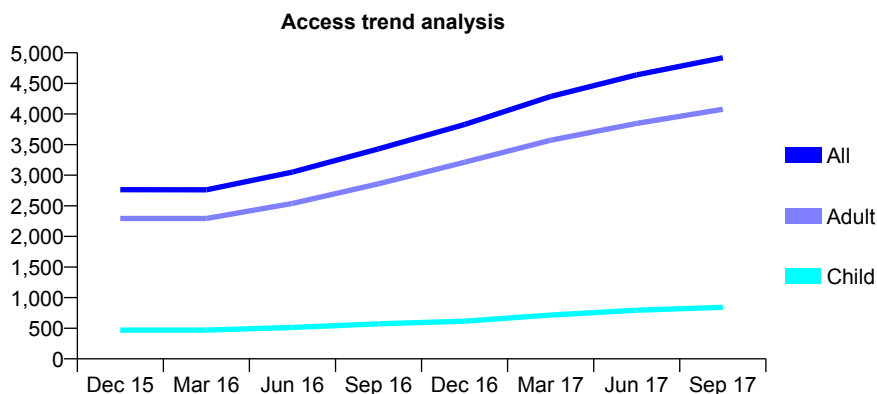
## 7A2 - Vital Signs At a Glance Contract Report for 282928/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JR HAYDEN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 14/02/2014   |
| Contract end date    |              |

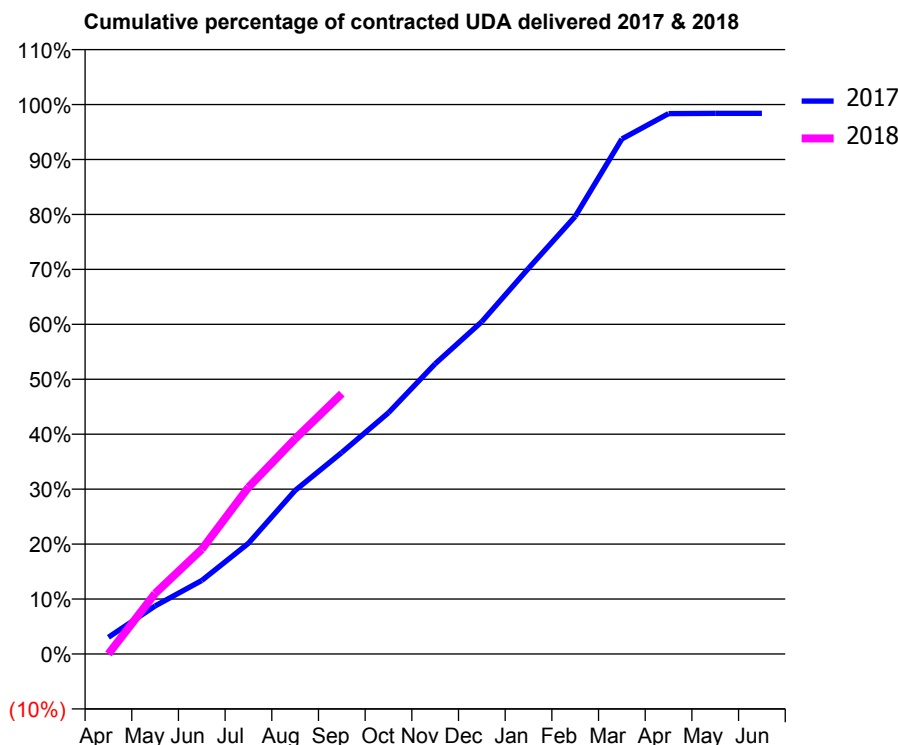
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,676      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £368,168.19 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,431        |                               |
| Quarter ending December 2016         | 3,828        | ↑                             |
| Quarter ending March 2017            | 4,287        | ↑                             |
| Quarter ending June 2017             | 4,640        | ↑                             |
| Quarter ending September 2017        | 4,919        | ↑                             |
| <b>Variance since September 2016</b> | <b>43.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 448                               | 0     |
| May       | 1,283                             | 1,617 |
| June      | 1,963                             | 2,797 |
| July      | 2,957                             | 4,455 |
| August    | 4,368                             | 5,746 |
| September | 5,384                             | 6,954 |
| October   | 6,445                             |       |
| November  | 7,750                             |       |
| December  | 8,876                             |       |
| January   | 10,301                            |       |
| February  | 11,688                            |       |
| March     | 13,756                            |       |
| April     | 14,432                            |       |
| May       | 14,439                            |       |
| June      | 14,441                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 673         | 8.8%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 511      | 3,247       | 15.7%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326      | 673         | 48.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,540    | 3,247       | 47.4%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 829      | 3,623       | 22.9%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 3,623       | 1.1%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 28       | 3,623       | 0.8%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 47       | 52          | 90.4%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 47       | 52          | 90.4%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

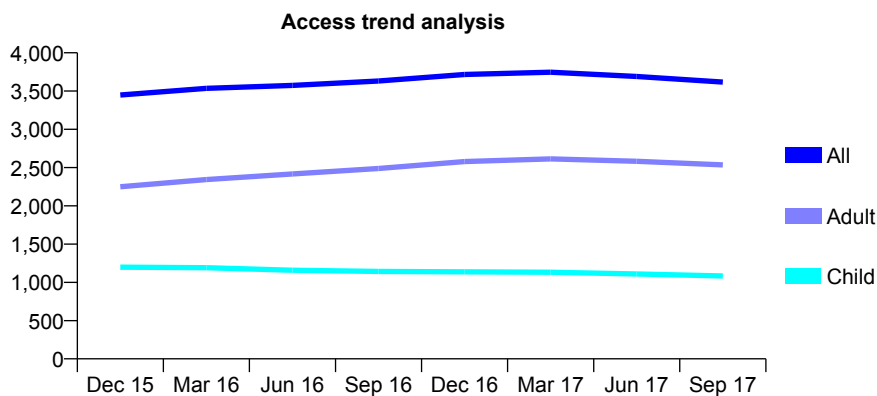
## 7A2 - Vital Signs At a Glance Contract Report for 573361/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR D CLARKE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

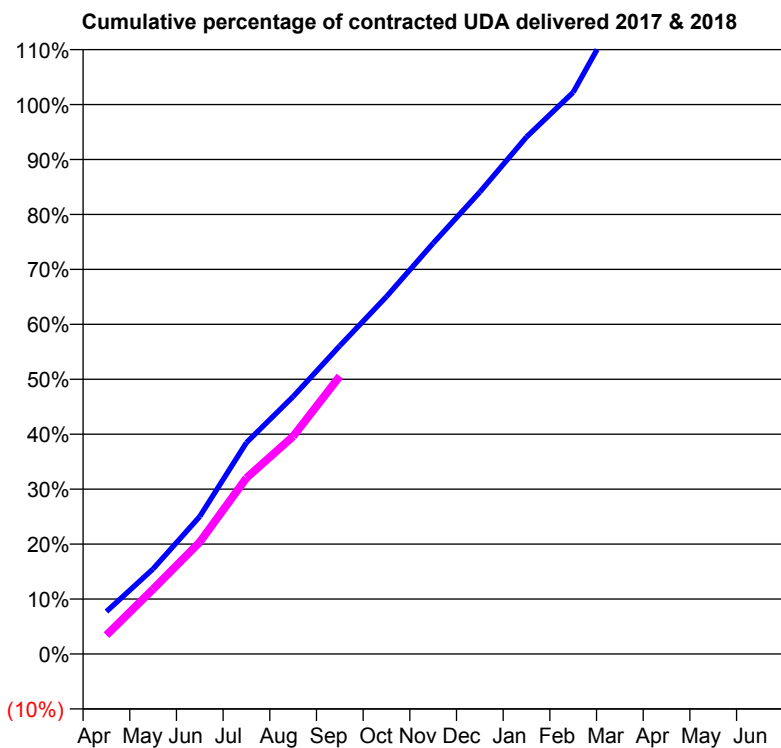
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,242       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £307,070.38 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,631         |                               |
| Quarter ending December 2016         | 3,716         | ↑                             |
| Quarter ending March 2017            | 3,746         | →                             |
| Quarter ending June 2017             | 3,691         | ↓                             |
| Quarter ending September 2017        | 3,618         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 714                               | 318   |
| May       | 1,433                             | 1,091 |
| June      | 2,313                             | 1,884 |
| July      | 3,557                             | 2,962 |
| August    | 4,329                             | 3,661 |
| September | 5,185                             | 4,674 |
| October   | 6,012                             |       |
| November  | 6,908                             |       |
| December  | 7,769                             |       |
| January   | 8,696                             |       |
| February  | 9,447                             |       |
| March     | 10,854                            |       |
| April     | 11,255                            |       |
| May       | 11,242                            |       |
| June      | 11,248                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 758         | 3.8%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 158      | 1,374       | 11.5%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 428      | 758         | 56.5%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 567      | 1,374       | 41.3%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 268      | 1,982       | 13.5%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,982       | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 1,982       | 0.2%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 27          | 88.9%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 27          | 81.5%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



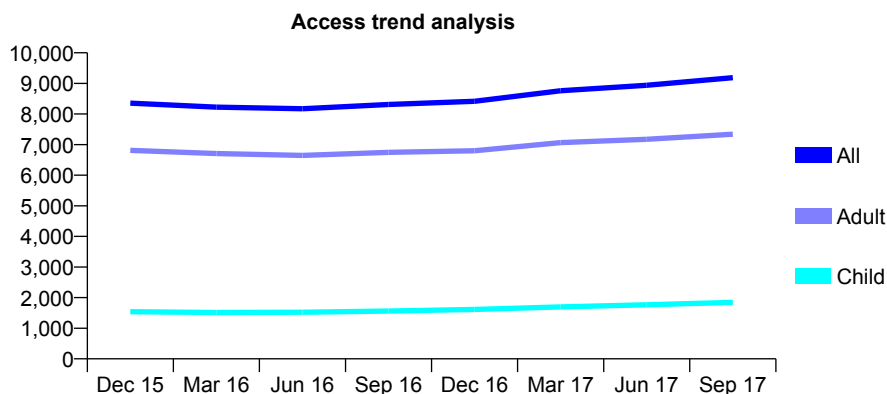
## 7A2 - Vital Signs At a Glance Contract Report for 648671/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR AJ BEAZLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

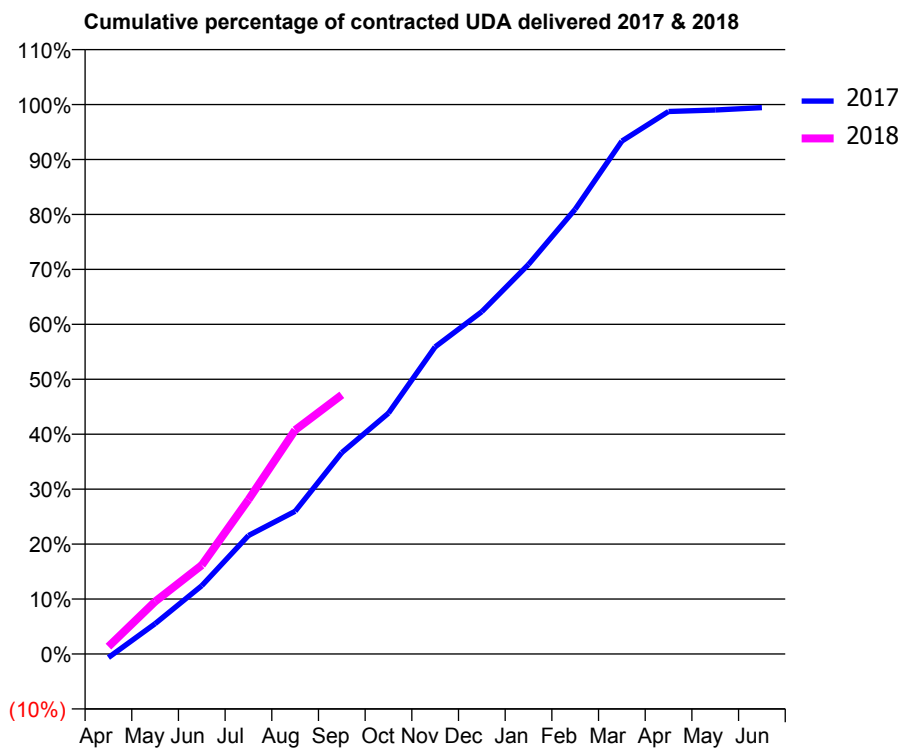
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,813      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £803,897.33 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 8,310        |                               |
| Quarter ending December 2016         | 8,415        | →                             |
| Quarter ending March 2017            | 8,761        | ↑                             |
| Quarter ending June 2017             | 8,941        | ↑                             |
| Quarter ending September 2017        | 9,186        | ↑                             |
| <b>Variance since September 2016</b> | <b>10.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -165                              | 332    |
| May       | 1,367                             | 2,366  |
| June      | 3,087                             | 4,015  |
| July      | 5,353                             | 6,967  |
| August    | 6,445                             | 10,115 |
| September | 9,093                             | 11,700 |
| October   | 10,880                            |        |
| November  | 13,869                            |        |
| December  | 15,462                            |        |
| January   | 17,592                            |        |
| February  | 20,082                            |        |
| March     | 23,162                            |        |
| April     | 24,496                            |        |
| May       | 24,564                            |        |
| June      | 24,670                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,419       | 6.8%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 583      | 4,768       | 12.2%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 732      | 1,419       | 51.6%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,197    | 4,768       | 46.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 379      | 5,580       | 6.8%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 5,580       | 1.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 25       | 5,580       | 0.4%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 54       | 56          | 96.4%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 53       | 56          | 94.6%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



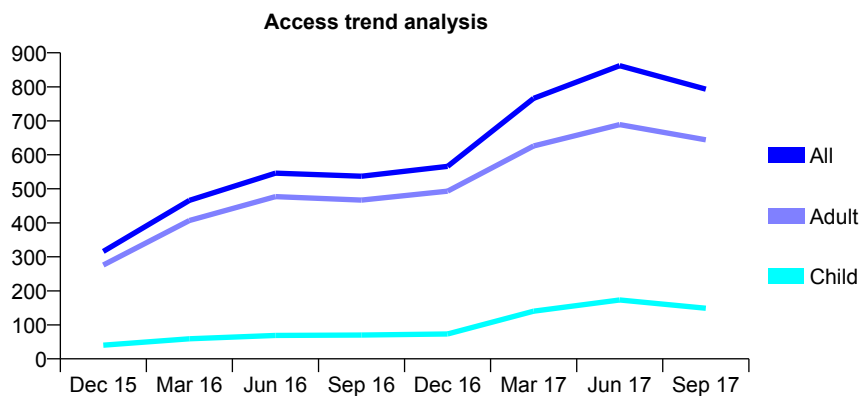
## 7A2 - Vital Signs At a Glance Contract Report for 648671/0005 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR AJ BEAZLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2015    |
| Contract end date    |               |

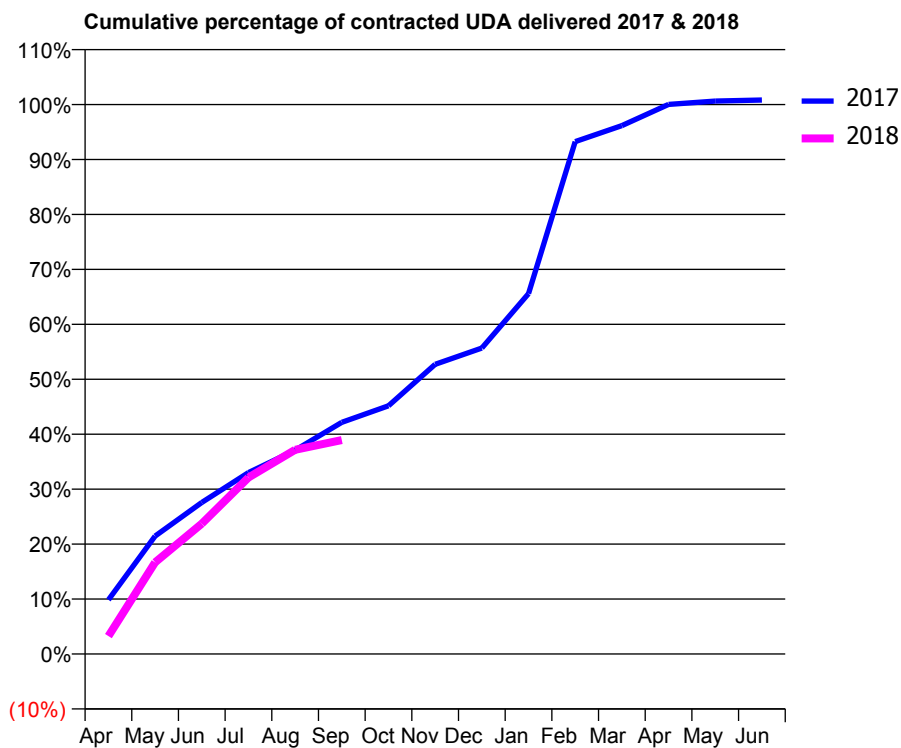
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,764      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £58,666.45 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 537          |                               |
| Quarter ending December 2016         | 566          | ↑                             |
| Quarter ending March 2017            | 766          | ↑                             |
| Quarter ending June 2017             | 862          | ↑                             |
| Quarter ending September 2017        | 793          | ↓                             |
| <b>Variance since September 2016</b> | <b>47.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 174                               | 57   |
| May       | 379                               | 294  |
| June      | 487                               | 419  |
| July      | 582                               | 567  |
| August    | 654                               | 656  |
| September | 744                               | 687  |
| October   | 797                               |      |
| November  | 930                               |      |
| December  | 982                               |      |
| January   | 1,157                             |      |
| February  | 1,645                             |      |
| March     | 1,696                             |      |
| April     | 1,764                             |      |
| May       | 1,775                             |      |
| June      | 1,778                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 70          | 0.0%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 299         | 5.7%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 70          | 2.9%     | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 299         | 2.0%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 195      | 342         | 57.0%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 342         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 342         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

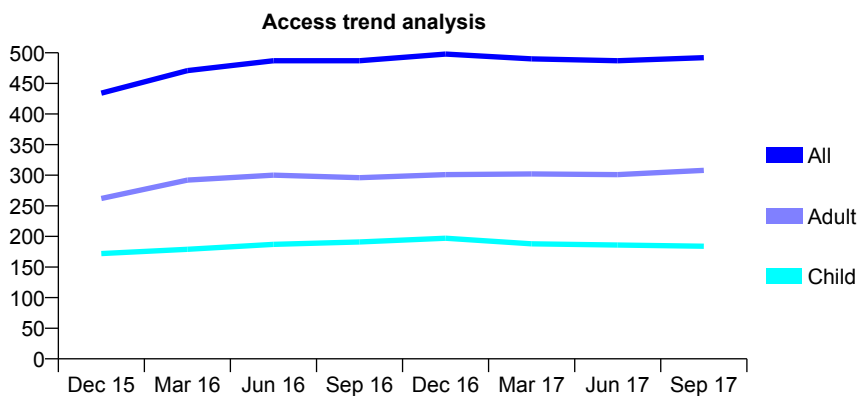
## 7A2 - Vital Signs At a Glance Contract Report for 722529/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR G REES    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

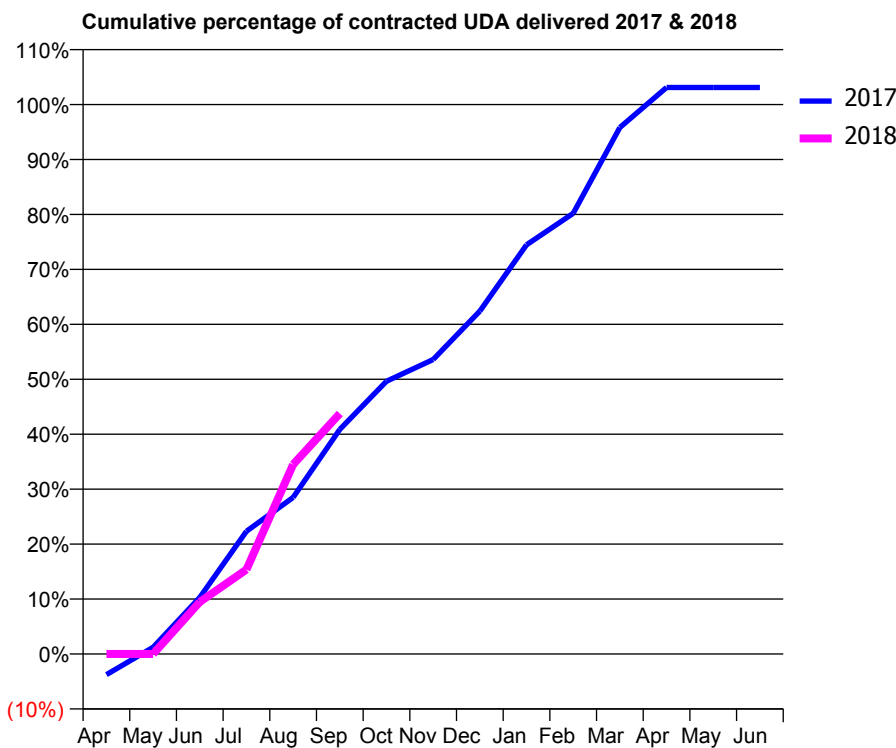
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,057      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,158.20 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 487         |                               |
| Quarter ending December 2016         | 498         | ↑                             |
| Quarter ending March 2017            | 490         | ↓                             |
| Quarter ending June 2017             | 487         | →                             |
| Quarter ending September 2017        | 492         | →                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -40                               | 0    |
| May       | 13                                | 0    |
| June      | 109                               | 100  |
| July      | 236                               | 162  |
| August    | 301                               | 365  |
| September | 432                               | 463  |
| October   | 525                               |      |
| November  | 567                               |      |
| December  | 660                               |      |
| January   | 787                               |      |
| February  | 848                               |      |
| March     | 1,013                             |      |
| April     | 1,090                             |      |
| May       | 1,090                             |      |
| June      | 1,090                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 148         | 1.4%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 160         | 6.3%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73       | 148         | 49.3%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 78       | 160         | 48.8%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 3        | 273         | 1.1%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 273         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 273         | 0.4%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

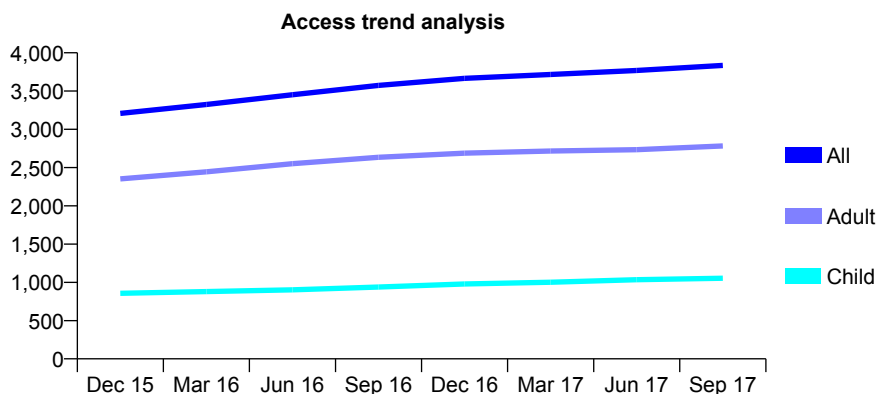
## 7A2 - Vital Signs At a Glance Contract Report for 819476/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS FL BEVAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

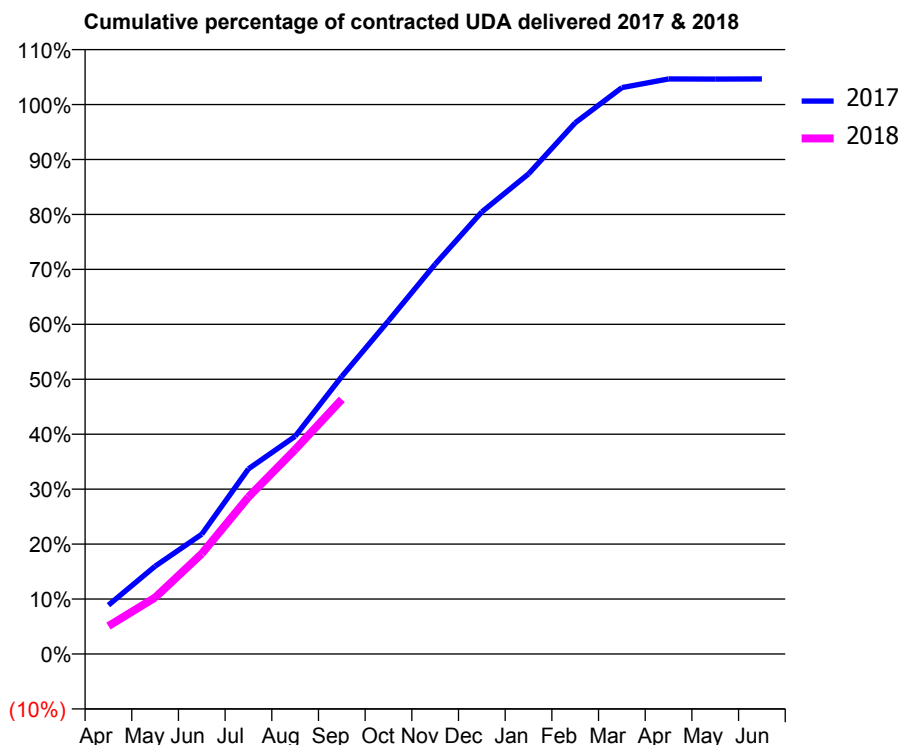
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,043       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £225,368.70 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,573       |                               |
| Quarter ending December 2016         | 3,667       | ↑                             |
| Quarter ending March 2017            | 3,717       | →                             |
| Quarter ending June 2017             | 3,769       | →                             |
| Quarter ending September 2017        | 3,836       | →                             |
| <b>Variance since September 2016</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 716                               | 409   |
| May       | 1,286                             | 827   |
| June      | 1,755                             | 1,469 |
| July      | 2,710                             | 2,299 |
| August    | 3,185                             | 2,993 |
| September | 4,064                             | 3,726 |
| October   | 4,877                             |       |
| November  | 5,706                             |       |
| December  | 6,471                             |       |
| January   | 7,027                             |       |
| February  | 7,775                             |       |
| March     | 8,290                             |       |
| April     | 8,417                             |       |
| May       | 8,416                             |       |
| June      | 8,418                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 605         | 1.7%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 126      | 1,640       | 7.7%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 316      | 605         | 52.2%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 951      | 1,640       | 58.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 185      | 2,172       | 8.5%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,172       | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 2,172       | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 18       | 20          | 90.0%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 20          | 75.0%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

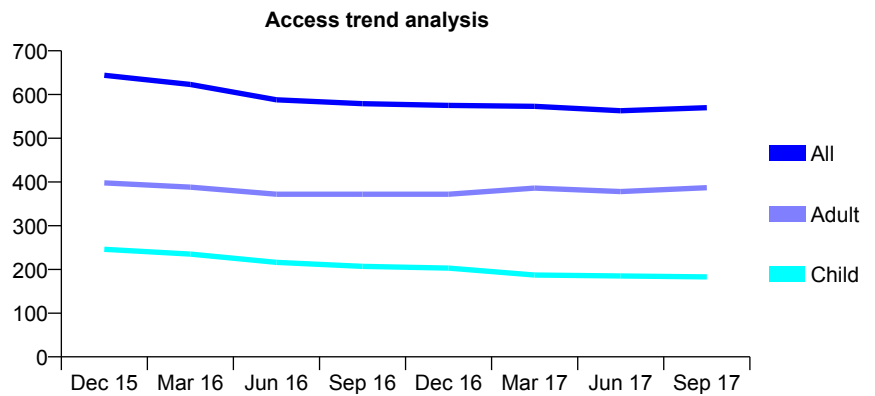
## 7A2 - Vital Signs At a Glance Contract Report for 819484/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS SP PHILLIPS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

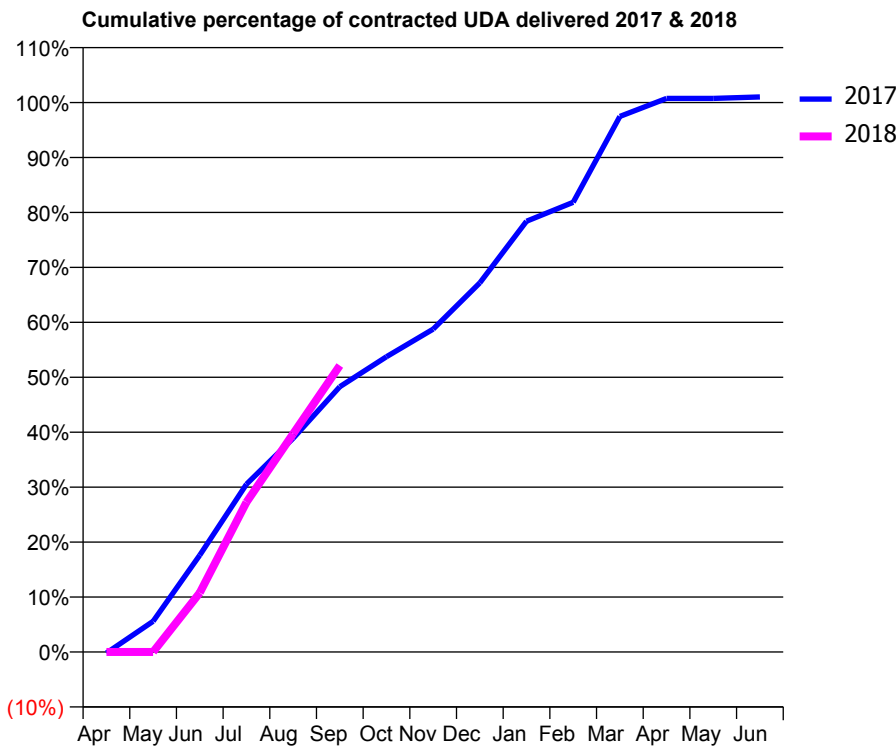
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,414      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,977.90 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 579           |                               |
| Quarter ending December 2016         | 575           | →                             |
| Quarter ending March 2017            | 573           | →                             |
| Quarter ending June 2017             | 563           | ↓                             |
| Quarter ending September 2017        | 570           | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -3                                | 0    |
| May       | 79                                | 0    |
| June      | 249                               | 152  |
| July      | 432                               | 386  |
| August    | 550                               | 561  |
| September | 683                               | 737  |
| October   | 760                               |      |
| November  | 831                               |      |
| December  | 950                               |      |
| January   | 1,109                             |      |
| February  | 1,157                             |      |
| March     | 1,378                             |      |
| April     | 1,424                             |      |
| May       | 1,424                             |      |
| June      | 1,428                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 173         | 4.6%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 308         | 14.3%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 108      | 173         | 62.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 175      | 308         | 56.8%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 41       | 456         | 9.0%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 456         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 456         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

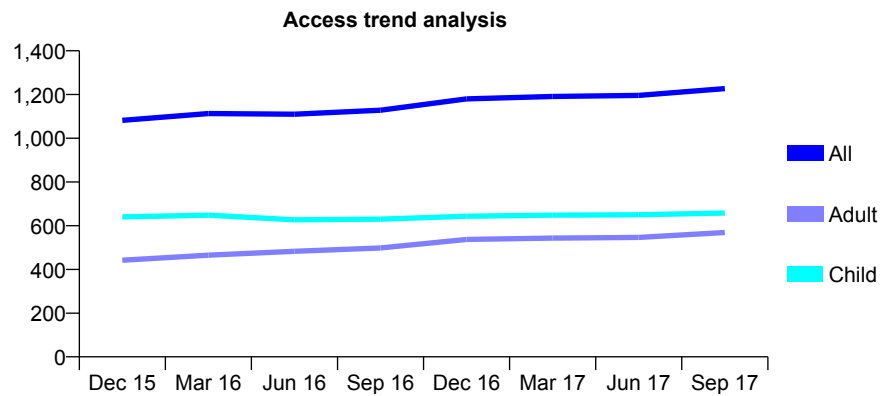
## 7A2 - Vital Signs At a Glance Contract Report for 825190/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR NS WATTS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,473      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £70,541.19 |

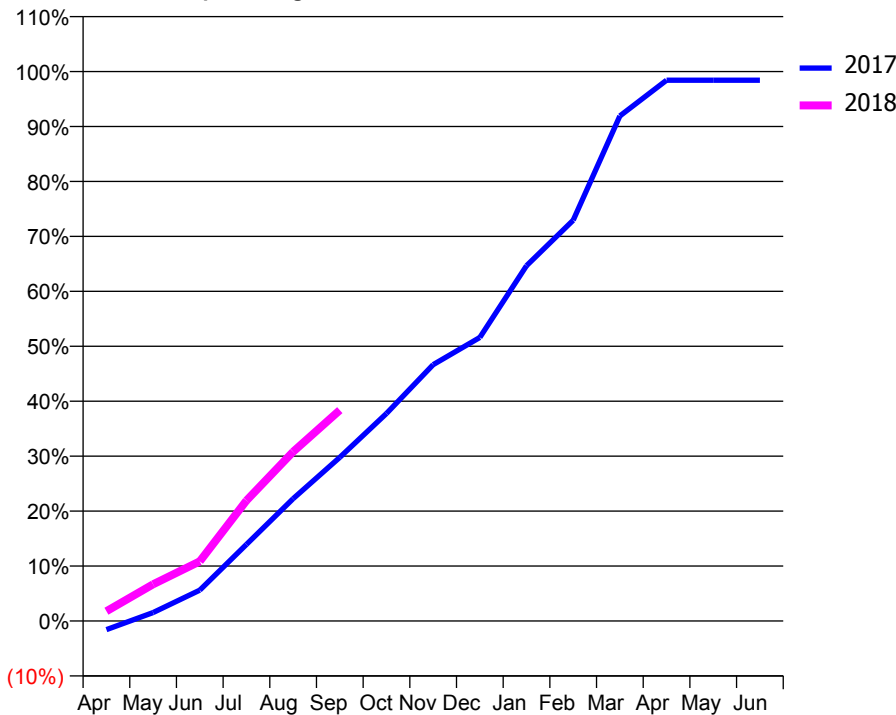
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,128       |                               |
| Quarter ending December 2016         | 1,180       | ↑                             |
| Quarter ending March 2017            | 1,191       | →                             |
| Quarter ending June 2017             | 1,196       | →                             |
| Quarter ending September 2017        | 1,227       | ↑                             |
| <b>Variance since September 2016</b> | <b>8.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -39                               | 44   |
| May       | 38                                | 165  |
| June      | 139                               | 268  |
| July      | 345                               | 542  |
| August    | 550                               | 762  |
| September | 736                               | 949  |
| October   | 934                               |      |
| November  | 1,154                             |      |
| December  | 1,276                             |      |
| January   | 1,599                             |      |
| February  | 1,804                             |      |
| March     | 2,273                             |      |
| April     | 2,434                             |      |
| May       | 2,434                             |      |
| June      | 2,434                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 462         | 9.1%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 240         | 12.1%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260      | 462         | 56.3%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 88       | 240         | 36.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 76       | 606         | 12.5%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 606         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 606         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

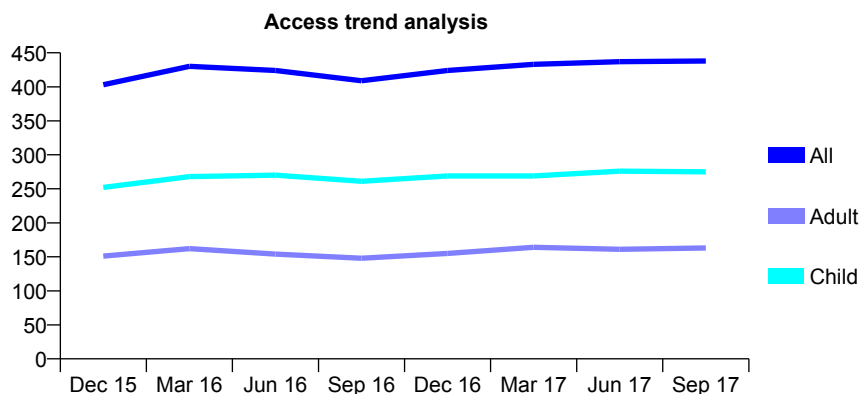
## 7A2 - Vital Signs At a Glance Contract Report for 846864/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | MR AJ BHATTACHERJEE |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

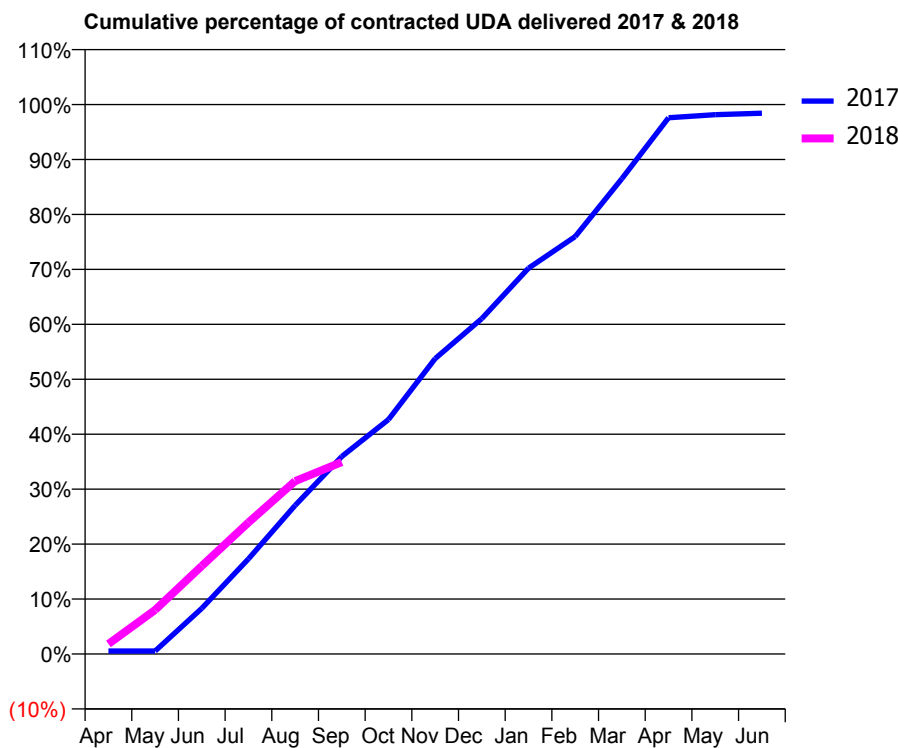
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,100      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,856.32 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 409         |                               |
| Quarter ending December 2016         | 424         | ↑                             |
| Quarter ending March 2017            | 433         | ↑                             |
| Quarter ending June 2017             | 437         | →                             |
| Quarter ending September 2017        | 438         | →                             |
| <b>Variance since September 2016</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 6                                 | 20   |
| May       | 6                                 | 88   |
| June      | 91                                | 176  |
| July      | 190                               | 263  |
| August    | 297                               | 346  |
| September | 395                               | 384  |
| October   | 469                               |      |
| November  | 591                               |      |
| December  | 671                               |      |
| January   | 772                               |      |
| February  | 836                               |      |
| March     | 952                               |      |
| April     | 1,074                             |      |
| May       | 1,080                             |      |
| June      | 1,083                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 194         | 1.5%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 111         | 8.1%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122      | 194         | 62.9%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 64       | 111         | 57.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1        | 243         | 0.4%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 243         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 243         | 2.1%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

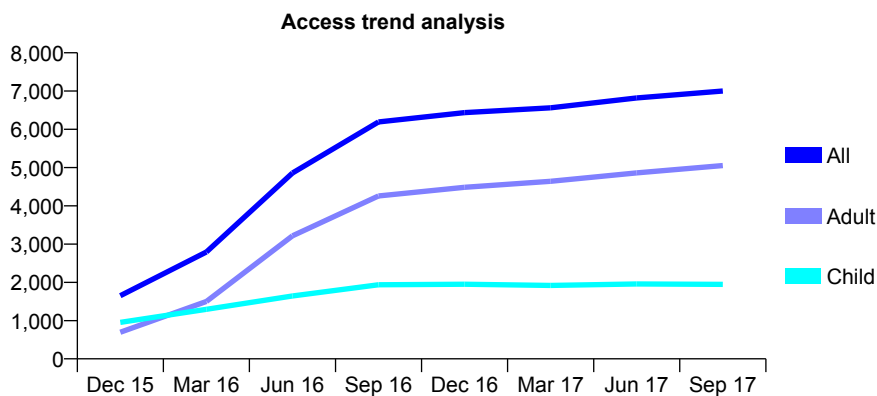
## 7A2 - Vital Signs At a Glance Contract Report for 852546/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR P LEGHAEI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,116      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £377,681.32 |

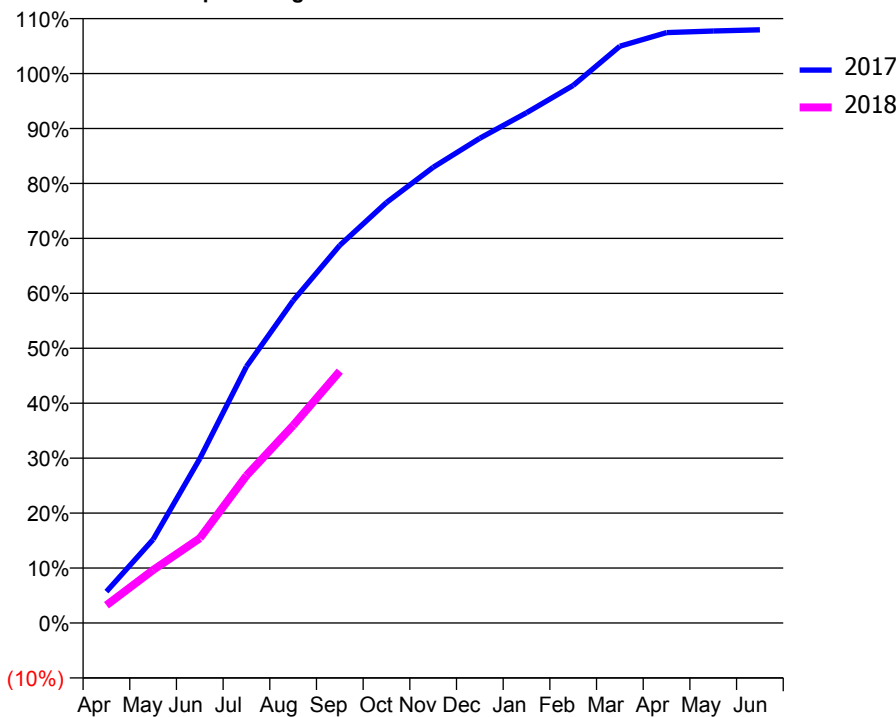
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 6,194        |                               |
| Quarter ending December 2016         | 6,435        | ↑                             |
| Quarter ending March 2017            | 6,562        | →                             |
| Quarter ending June 2017             | 6,820        | ↑                             |
| Quarter ending September 2017        | 7,000        | ↑                             |
| <b>Variance since September 2016</b> | <b>13.0%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 864    | 488   |
| May       | 2,299  | 1,459 |
| June      | 4,522  | 2,332 |
| July      | 7,056  | 4,053 |
| August    | 8,869  | 5,433 |
| September | 10,391 | 6,929 |
| October   | 11,567 |       |
| November  | 12,537 |       |
| December  | 13,335 |       |
| January   | 14,035 |       |
| February  | 14,790 |       |
| March     | 15,867 |       |
| April     | 16,241 |       |
| May       | 16,285 |       |
| June      | 16,316 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 1,193       | 3.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 272      | 2,839       | 9.6%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 1,193       | 23.1%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 538      | 2,839       | 19.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 580      | 3,851       | 15.1%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,851       | 0.5%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 22       | 3,851       | 0.6%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 48       | 52          | 92.3%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 42       | 52          | 80.8%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

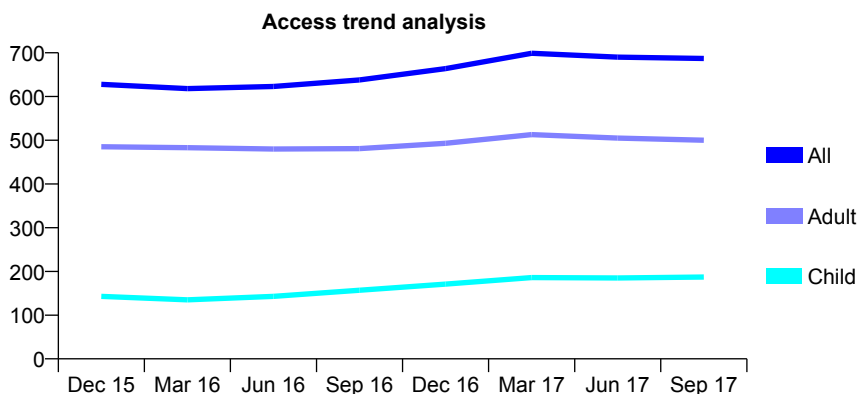
## 7A2 - Vital Signs At a Glance Contract Report for 857882/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS DB MOTHIBI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 28/01/2009      |
| Contract end date    |                 |

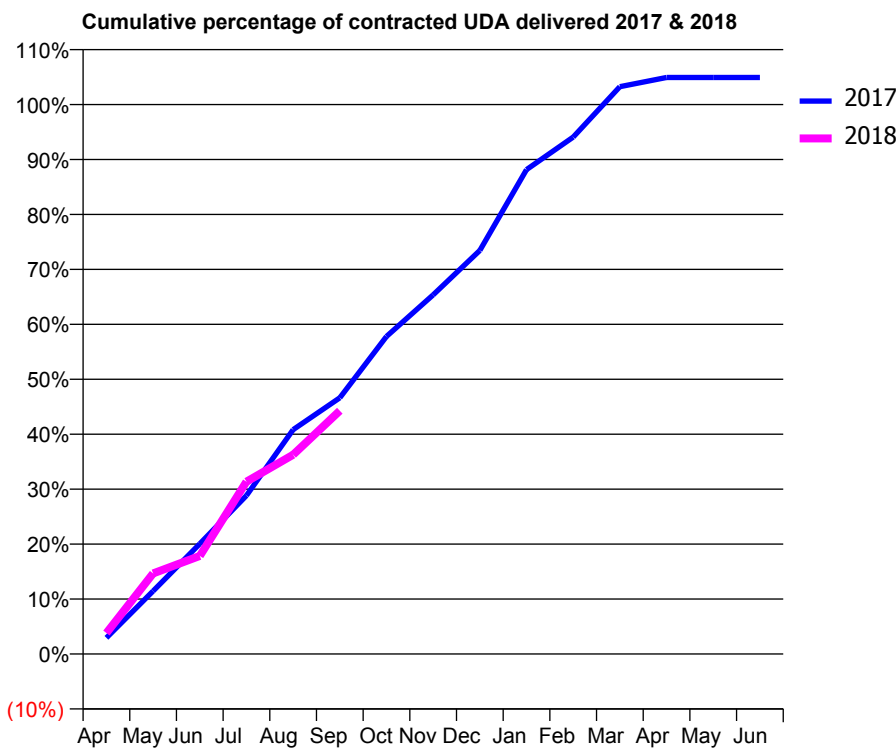
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,526      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,754.15 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 638         |                               |
| Quarter ending December 2016         | 664         | ↑                             |
| Quarter ending March 2017            | 699         | ↑                             |
| Quarter ending June 2017             | 690         | ↓                             |
| Quarter ending September 2017        | 687         | →                             |
| <b>Variance since September 2016</b> | <b>7.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 45                                | 58   |
| May       | 175                               | 224  |
| June      | 306                               | 272  |
| July      | 440                               | 479  |
| August    | 623                               | 554  |
| September | 711                               | 676  |
| October   | 882                               |      |
| November  | 997                               |      |
| December  | 1,121                             |      |
| January   | 1,345                             |      |
| February  | 1,436                             |      |
| March     | 1,575                             |      |
| April     | 1,601                             |      |
| May       | 1,601                             |      |
| June      | 1,601                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 94          | 4.3%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 287         | 9.4%     | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 38       | 94          | 40.4%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 124      | 287         | 43.2%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 71       | 361         | 19.7%    | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 361         | 0.8%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 361         | 0.3%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 10          | 70.0%    | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



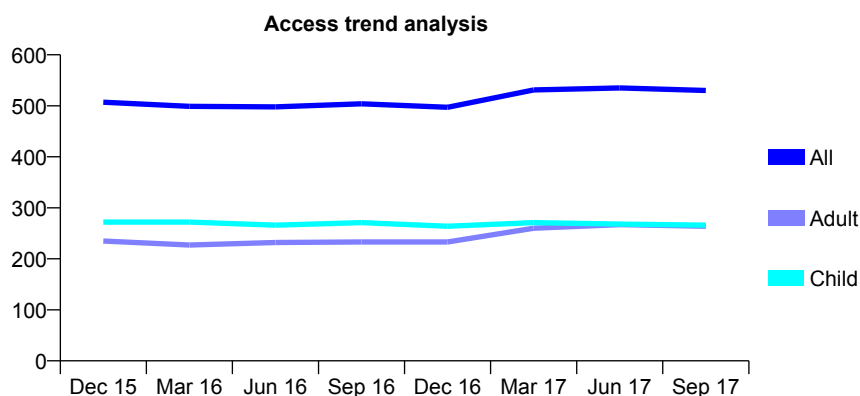
## 7A2 - Vital Signs At a Glance Contract Report for 905488/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DM REES   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

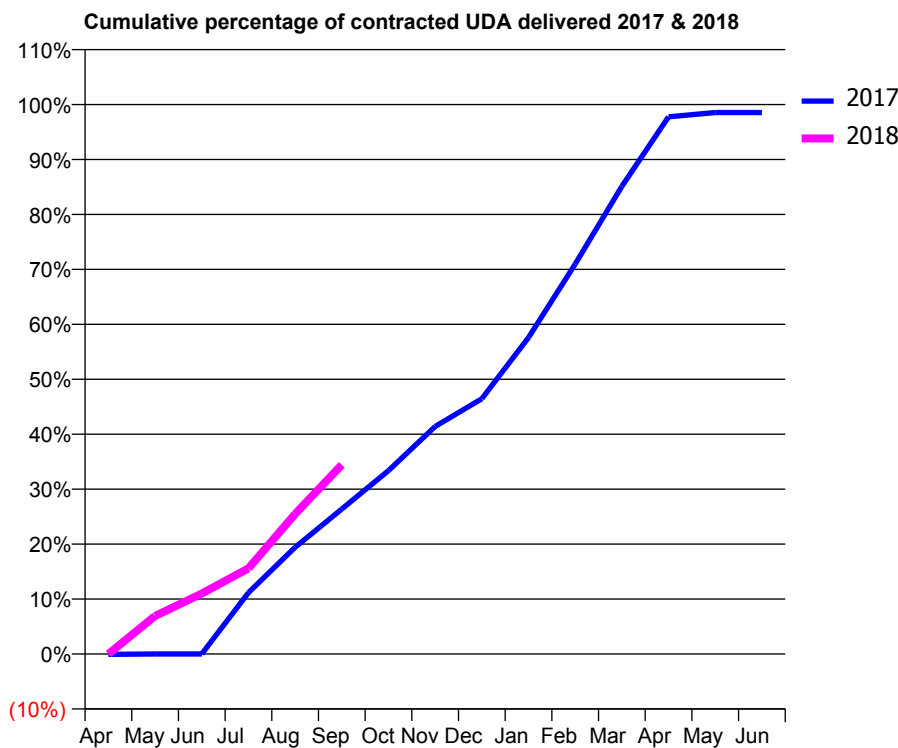
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,032      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,913.97 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 504         |                               |
| Quarter ending December 2016         | 497         | ↓                             |
| Quarter ending March 2017            | 531         | ↑                             |
| Quarter ending June 2017             | 535         | →                             |
| Quarter ending September 2017        | 530         | →                             |
| <b>Variance since September 2016</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -1                                | 0    |
| May       | 0                                 | 71   |
| June      | 0                                 | 114  |
| July      | 115                               | 161  |
| August    | 200                               | 263  |
| September | 272                               | 356  |
| October   | 344                               |      |
| November  | 427                               |      |
| December  | 479                               |      |
| January   | 594                               |      |
| February  | 732                               |      |
| March     | 878                               |      |
| April     | 1,009                             |      |
| May       | 1,017                             |      |
| June      | 1,017                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 178         | 3.9%     | 8.0%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 127         | 10.2%    | 12.8% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 121      | 178         | 68.0%    | 54.7% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 55       | 127         | 43.3%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 7        | 234         | 3.0%     | 8.7%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 234         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 234         | 0.0%     | 0.8%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 91.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 85.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

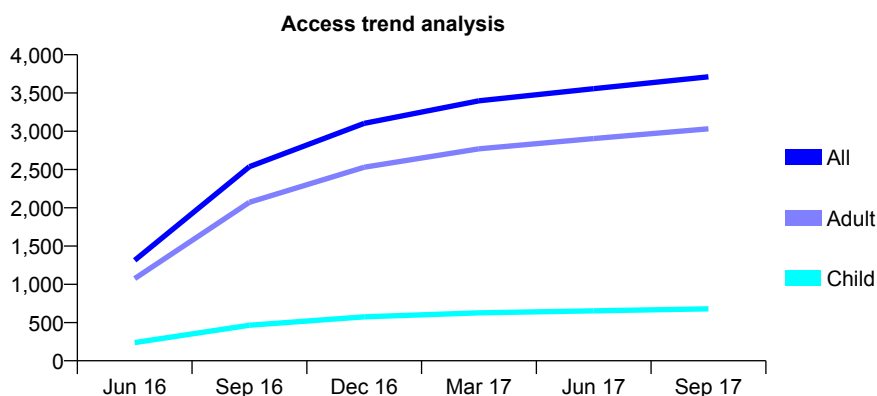
## 7A3 - Vital Signs At a Glance Contract Report for 100119/0000 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | Andrew Williams |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 07/04/2016      |
| Contract end date    |                 |

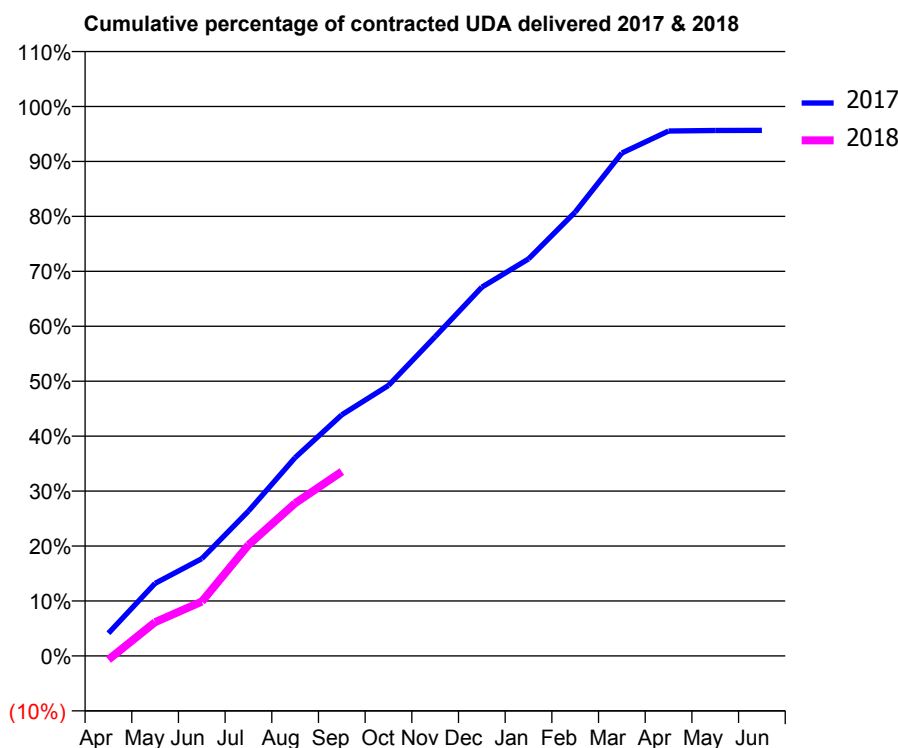
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,135      |
| Carry forward general activity (UDA)        | 520         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,973.64 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,537        |                               |
| Quarter ending December 2016         | 3,104        | ↑                             |
| Quarter ending March 2017            | 3,397        | ↑                             |
| Quarter ending June 2017             | 3,556        | ↑                             |
| Quarter ending September 2017        | 3,711        | ↑                             |
| <b>Variance since September 2016</b> | <b>46.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 494                               | -84   |
| May       | 1,577                             | 747   |
| June      | 2,114                             | 1,201 |
| July      | 3,147                             | 2,452 |
| August    | 4,306                             | 3,374 |
| September | 5,236                             | 4,072 |
| October   | 5,875                             |       |
| November  | 6,935                             |       |
| December  | 8,008                             |       |
| January   | 8,623                             |       |
| February  | 9,639                             |       |
| March     | 10,922                            |       |
| April     | 11,398                            |       |
| May       | 11,412                            |       |
| June      | 11,413                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 496         | 5.2%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 251      | 2,312       | 10.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304      | 496         | 61.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,449    | 2,312       | 62.7%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 133      | 2,566       | 5.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,566       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 36       | 2,566       | 1.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

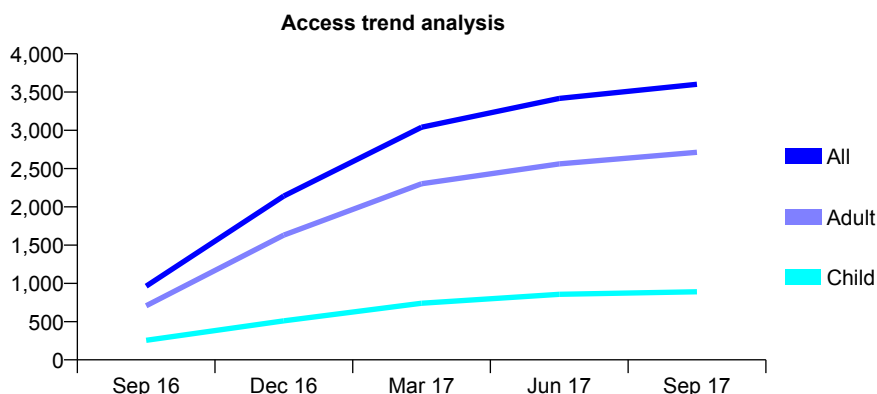
## 7A3 - Vital Signs At a Glance Contract Report for 100189/0000 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Townhill Dental Surgery |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 24/05/2016              |
| Contract end date    |                         |

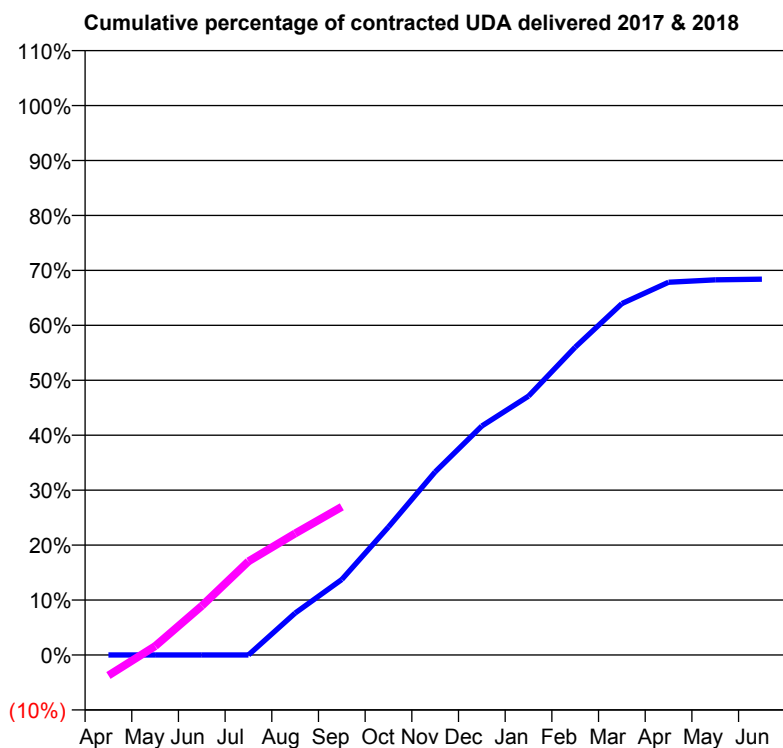
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,100      |
| Carry forward general activity (UDA)        | 645         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £350,624.20 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 963           |                               |
| Quarter ending December 2016         | 2,141         | ↑                             |
| Quarter ending March 2017            | 3,041         | ↑                             |
| Quarter ending June 2017             | 3,417         | ↑                             |
| Quarter ending September 2017        | 3,602         | ↑                             |
| <b>Variance since September 2016</b> | <b>274.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | -528  |
| May       | 0                                 | 227   |
| June      | 0                                 | 1,260 |
| July      | 0                                 | 2,403 |
| August    | 919                               | 3,117 |
| September | 1,657                             | 3,803 |
| October   | 2,808                             |       |
| November  | 4,017                             |       |
| December  | 5,024                             |       |
| January   | 5,679                             |       |
| February  | 6,753                             |       |
| March     | 7,709                             |       |
| April     | 8,178                             |       |
| May       | 8,229                             |       |
| June      | 8,244                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 633         | 9.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 394      | 2,120       | 18.6%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238      | 633         | 37.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,039    | 2,120       | 49.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 361      | 2,459       | 14.7%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,459       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 2,459       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 19          | 78.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 19          | 78.9%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

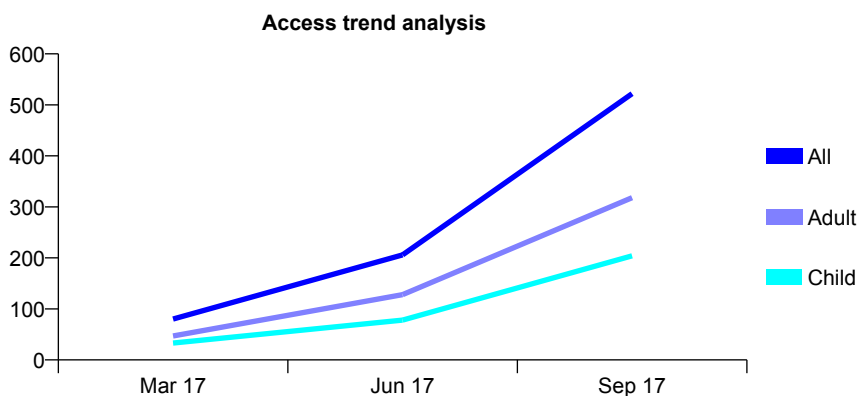
## 7A3 - Vital Signs At a Glance Contract Report for 100279/0000 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Cymmer Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 31/01/2017             |
| Contract end date    |                        |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 4,000      |
| Carry forward general activity (UDA)        | 527        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,296.00 |

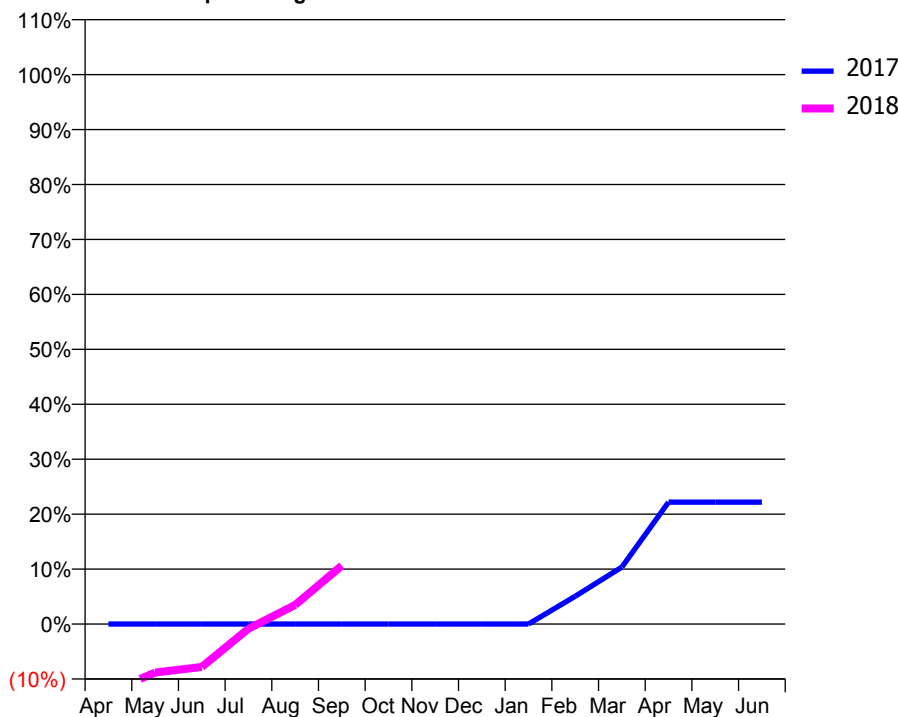
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 80    |                               |
| Quarter ending June 2017             | 206   | ↑                             |
| Quarter ending September 2017        | 522   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | -500 |
| May       | 0                                 | -354 |
| June      | 0                                 | -313 |
| July      | 0                                 | -35  |
| August    | 0                                 | 140  |
| September | 0                                 | 426  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 34                                |      |
| March     | 70                                |      |
| April     | 150                               |      |
| May       | 150                               |      |
| June      | 150                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 193         | 3.1%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 313         | 7.3%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 9        | 193         | 4.7%     | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 313         | 3.2%     | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 35       | 465         | 7.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 465         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 465         | 1.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

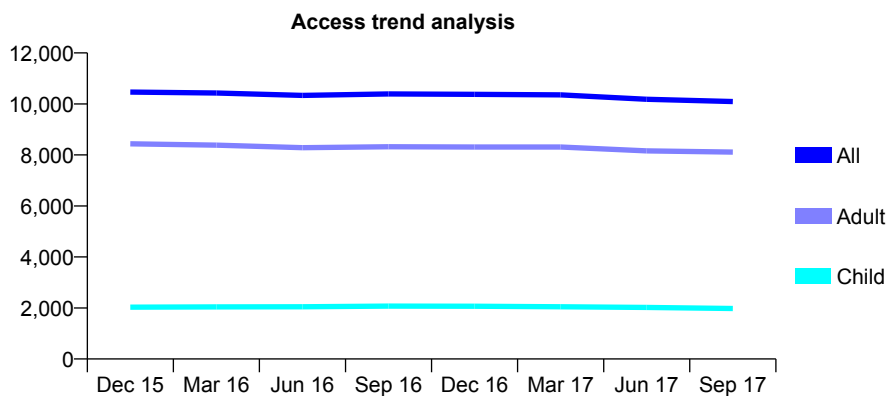
## 7A3 - Vital Signs At a Glance Contract Report for 101370/0066 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

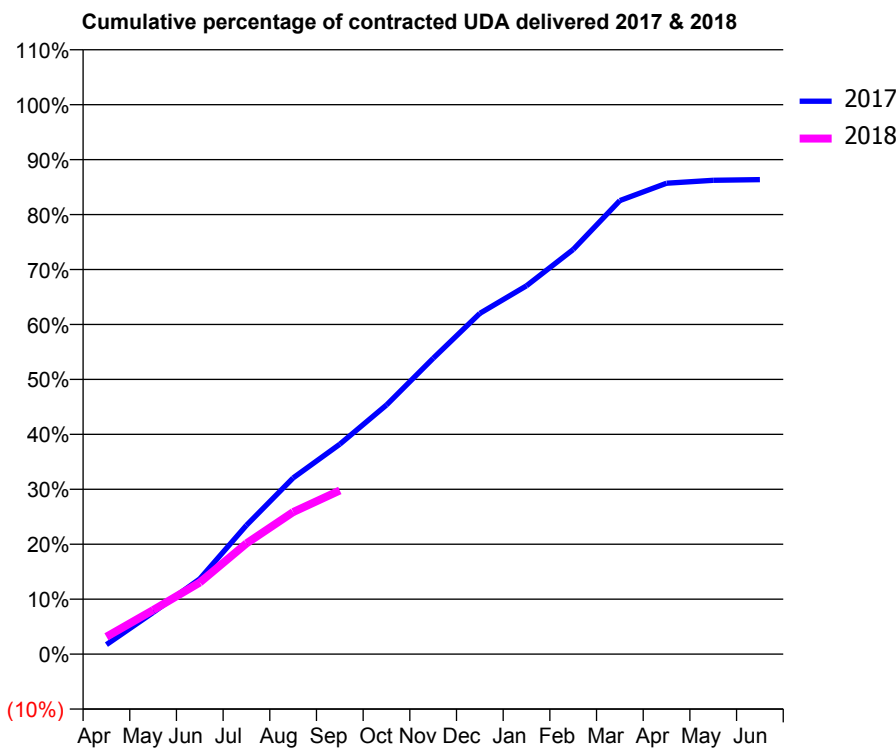
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 29,190      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £680,354.63 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 10,393        |                               |
| Quarter ending December 2016         | 10,377        | →                             |
| Quarter ending March 2017            | 10,357        | →                             |
| Quarter ending June 2017             | 10,181        | ↓                             |
| Quarter ending September 2017        | 10,093        | →                             |
| <b>Variance since September 2016</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 507                               | 927   |
| May       | 2,215                             | 2,342 |
| June      | 3,995                             | 3,805 |
| July      | 6,848                             | 5,881 |
| August    | 9,359                             | 7,551 |
| September | 11,150                            | 8,696 |
| October   | 13,237                            |       |
| November  | 15,714                            |       |
| December  | 18,100                            |       |
| January   | 19,571                            |       |
| February  | 21,496                            |       |
| March     | 24,092                            |       |
| April     | 25,014                            |       |
| May       | 25,173                            |       |
| June      | 25,207                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,008       | 5.1%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 357      | 4,165       | 8.6%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 422      | 1,008       | 41.9%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,014    | 4,165       | 48.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 290      | 4,712       | 6.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 4,712       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 37       | 4,712       | 0.8%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 31       | 33          | 93.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 33          | 84.8%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

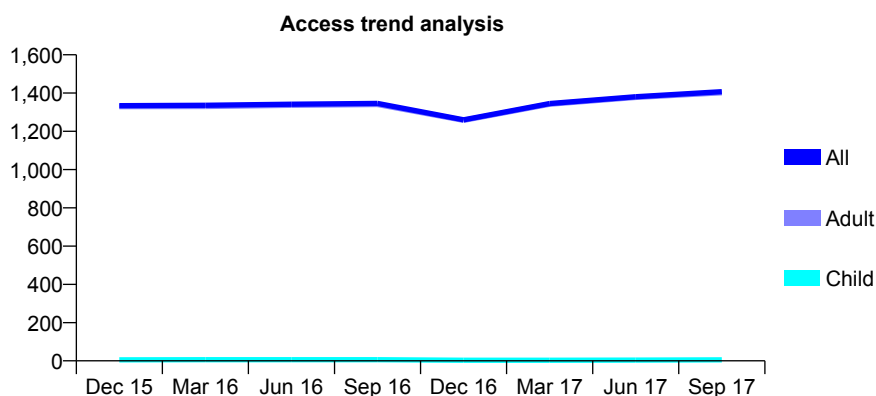
## 7A3 - Vital Signs At a Glance Contract Report for 103659/0002 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Belgrave Dental Centre Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2009                 |
| Contract end date    |                            |

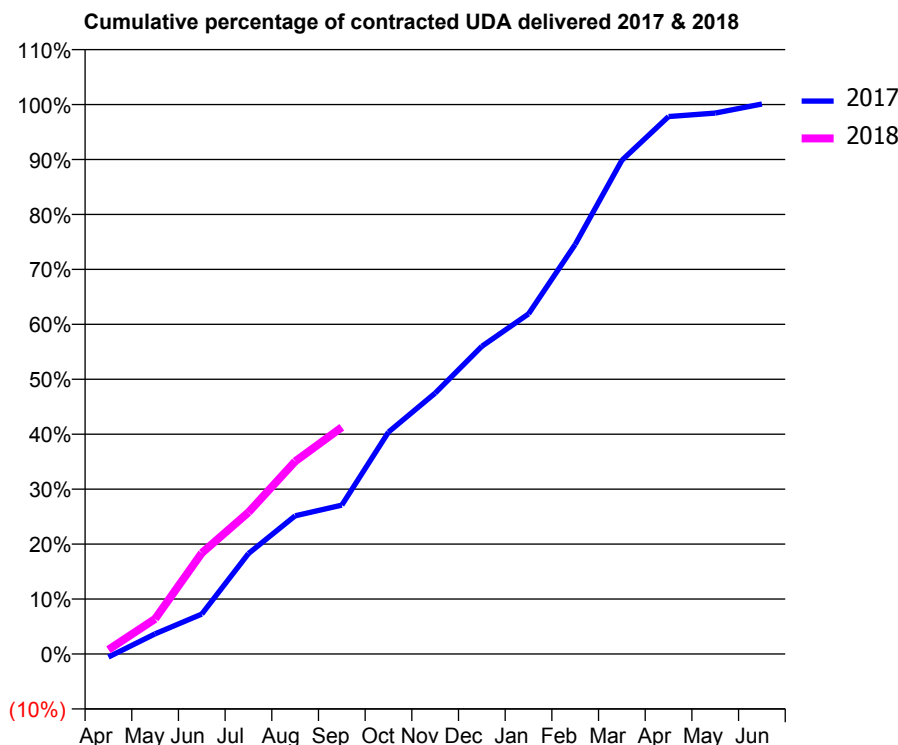
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 2,050       |
| Carry forward general activity (UDA)        | -2          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £104,226.84 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,346       |                               |
| Quarter ending December 2016         | 1,260       | ↓                             |
| Quarter ending March 2017            | 1,345       | ↑                             |
| Quarter ending June 2017             | 1,381       | ↑                             |
| Quarter ending September 2017        | 1,407       | →                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -12                               | 16   |
| May       | 75                                | 131  |
| June      | 149                               | 377  |
| July      | 375                               | 529  |
| August    | 516                               | 719  |
| September | 556                               | 846  |
| October   | 828                               |      |
| November  | 973                               |      |
| December  | 1,148                             |      |
| January   | 1,269                             |      |
| February  | 1,528                             |      |
| March     | 1,842                             |      |
| April     | 2,005                             |      |
| May       | 2,018                             |      |
| June      | 2,052                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 33       | 720         | 4.6%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 4           | 25.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 215      | 720         | 29.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 32       | 527         | 6.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 527         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 527         | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

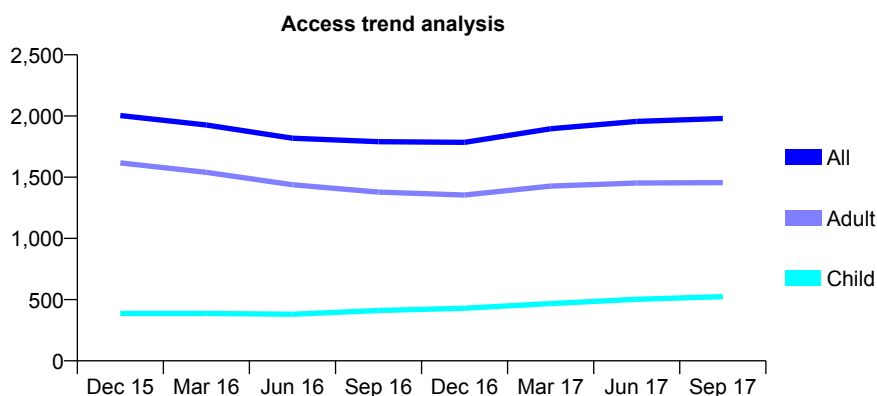
## 7A3 - Vital Signs At a Glance Contract Report for 103659/0004 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Belgrave Dental Centre Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2013                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,627       |
| Carry forward general activity (UDA)        | 140         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,994.25 |

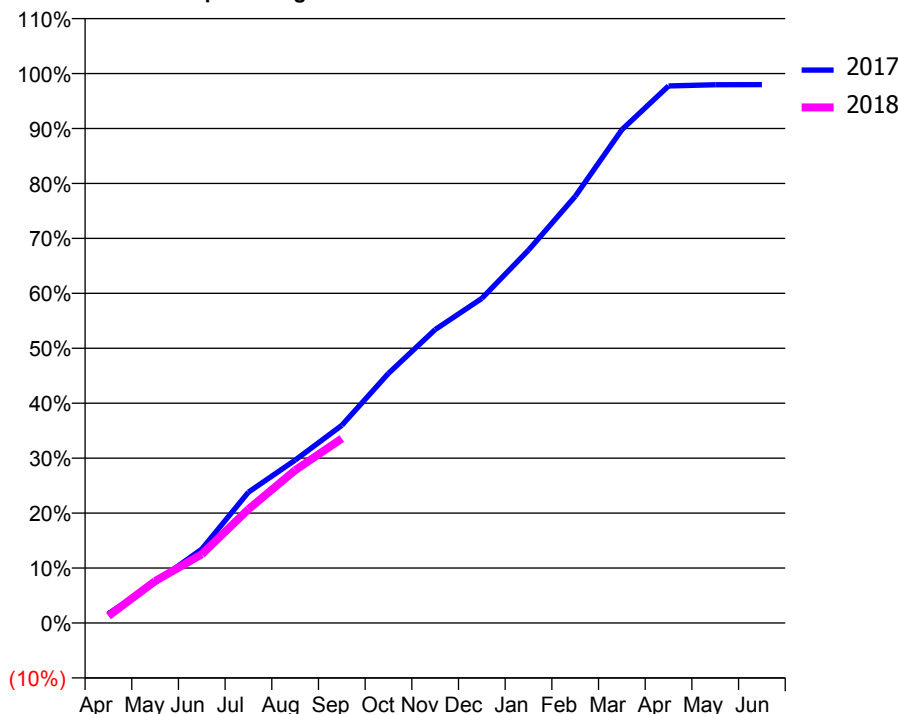
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,790        |                               |
| Quarter ending December 2016         | 1,785        | →                             |
| Quarter ending March 2017            | 1,896        | ↑                             |
| Quarter ending June 2017             | 1,956        | ↑                             |
| Quarter ending September 2017        | 1,980        | →                             |
| <b>Variance since September 2016</b> | <b>10.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 118                               | 98    |
| May       | 509                               | 581   |
| June      | 926                               | 953   |
| July      | 1,638                             | 1,579 |
| August    | 2,039                             | 2,120 |
| September | 2,475                             | 2,561 |
| October   | 3,125                             |       |
| November  | 3,672                             |       |
| December  | 4,063                             |       |
| January   | 4,666                             |       |
| February  | 5,340                             |       |
| March     | 6,173                             |       |
| April     | 6,721                             |       |
| May       | 6,736                             |       |
| June      | 6,737                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 317         | 3.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 957         | 21.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 136      | 317         | 42.9%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 382      | 957         | 39.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 83       | 1,122       | 7.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,122       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 40       | 1,122       | 3.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

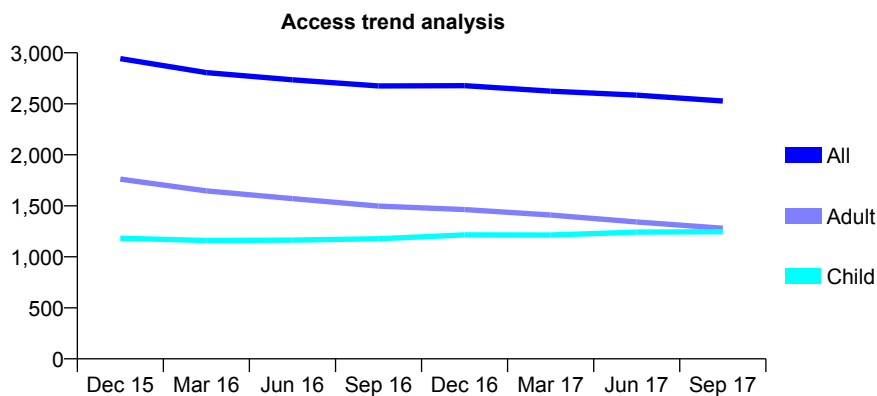
## 7A3 - Vital Signs At a Glance Contract Report for 103659/0005 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Belgrave Dental Centre Ltd |
| Contract type name   | PDS Plus Contract          |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2013                 |
| Contract end date    | 31/03/2018                 |

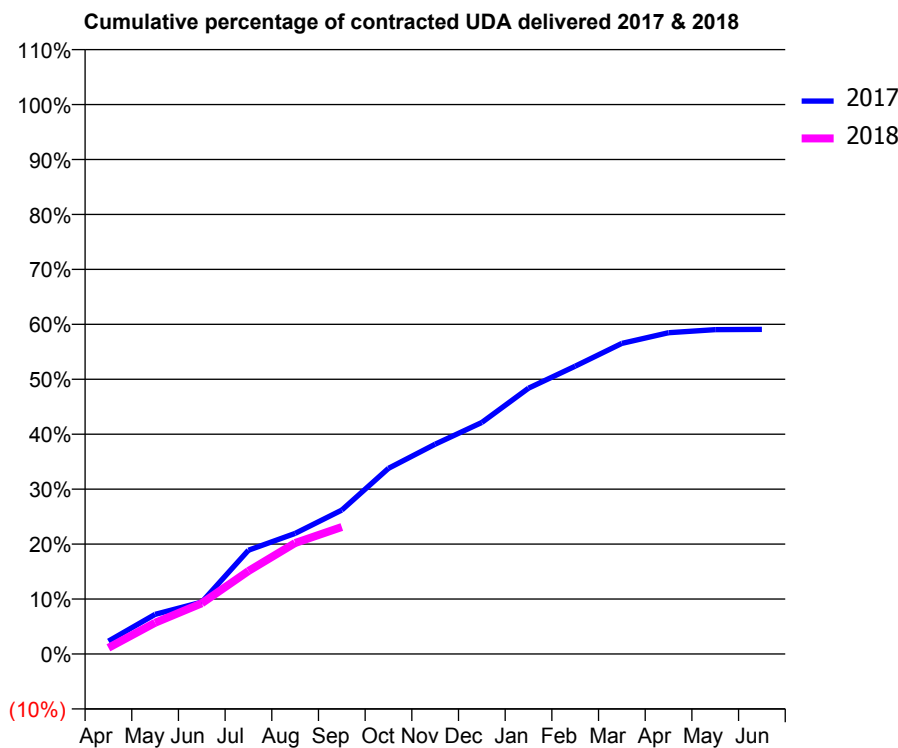
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,397       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £244,469.47 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,675         |                               |
| Quarter ending December 2016         | 2,678         | →                             |
| Quarter ending March 2017            | 2,624         | ↓                             |
| Quarter ending June 2017             | 2,585         | ↓                             |
| Quarter ending September 2017        | 2,528         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 221                               | 106   |
| May       | 678                               | 535   |
| June      | 889                               | 869   |
| July      | 1,775                             | 1,420 |
| August    | 2,063                             | 1,898 |
| September | 2,461                             | 2,173 |
| October   | 3,175                             |       |
| November  | 3,588                             |       |
| December  | 3,960                             |       |
| January   | 4,547                             |       |
| February  | 4,923                             |       |
| March     | 5,313                             |       |
| April     | 5,494                             |       |
| May       | 5,547                             |       |
| June      | 5,551                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 657         | 5.2%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 117      | 624         | 18.8%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 657         | 35.5%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 168      | 624         | 26.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 233      | 1,139       | 20.5%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,139       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 10       | 1,139       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



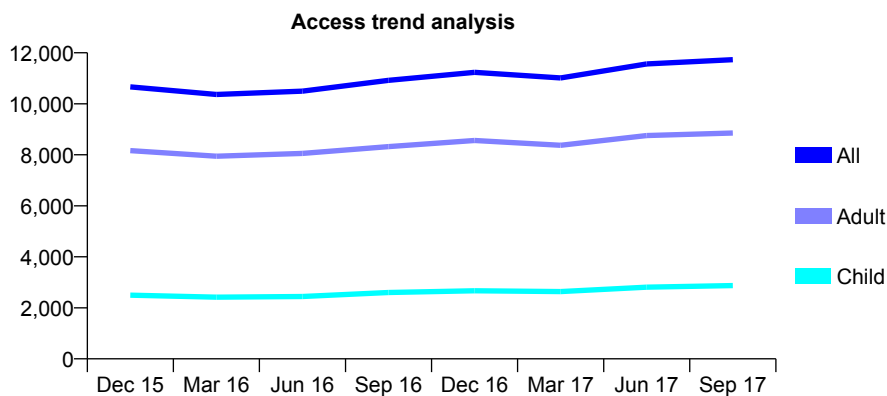
## 7A3 - Vital Signs At a Glance Contract Report for 103780/0002 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Waterfront Dental Centre |
| Contract type name   | PDS Plus Contract        |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2011               |
| Contract end date    | 31/03/2018               |

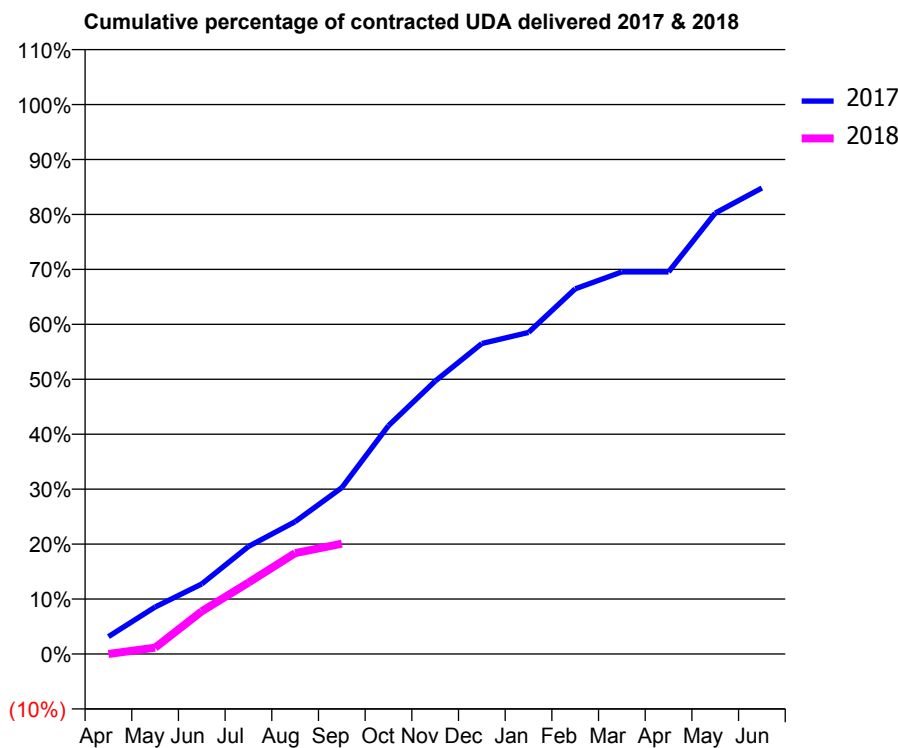
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,916      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £747,286.52 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,921      |                               |
| Quarter ending December 2016         | 11,232      | ↑                             |
| Quarter ending March 2017            | 11,012      | ↓                             |
| Quarter ending June 2017             | 11,566      | ↑                             |
| Quarter ending September 2017        | 11,730      | →                             |
| <b>Variance since September 2016</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,013                             | 0     |
| May       | 2,730                             | 369   |
| June      | 4,071                             | 2,479 |
| July      | 6,245                             | 4,144 |
| August    | 7,689                             | 5,863 |
| September | 9,659                             | 6,406 |
| October   | 13,266                            |       |
| November  | 15,848                            |       |
| December  | 18,031                            |       |
| January   | 18,674                            |       |
| February  | 21,210                            |       |
| March     | 22,196                            |       |
| April     | 22,196                            |       |
| May       | 25,610                            |       |
| June      | 27,066                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 122      | 1,545       | 7.9%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 729      | 5,028       | 14.5%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 415      | 1,545       | 26.9%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,767    | 5,028       | 35.1%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1,166    | 3,917       | 29.8%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 3,917       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 3,917       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

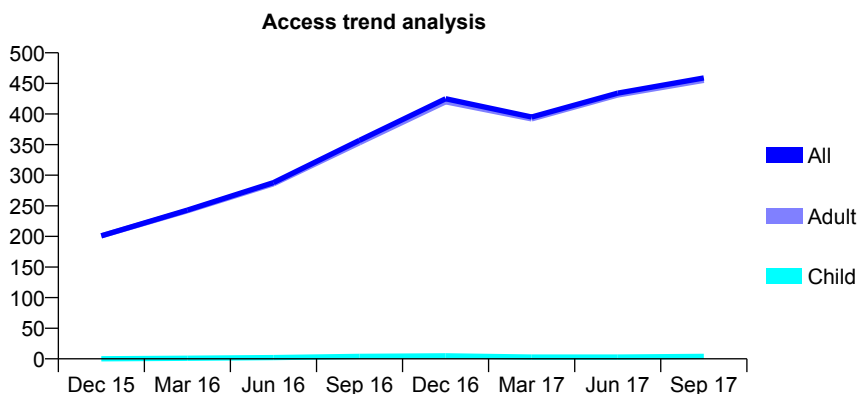
## 7A3 - Vital Signs At a Glance Contract Report for 114413/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Parkway Clinic |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2009     |
| Contract end date    |                |

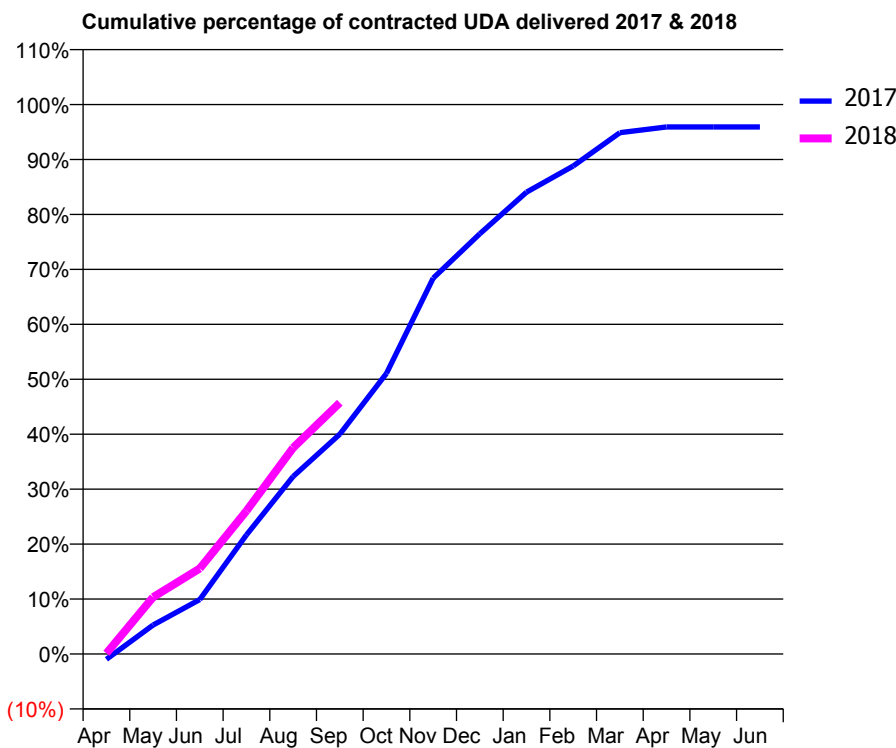
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,535      |
| Carry forward general activity (UDA)        | 63         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £80,279.80 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 357          |                               |
| Quarter ending December 2016         | 425          | ↑                             |
| Quarter ending March 2017            | 395          | ↓                             |
| Quarter ending June 2017             | 434          | ↑                             |
| Quarter ending September 2017        | 459          | ↑                             |
| <b>Variance since September 2016</b> | <b>28.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -15                               | 2    |
| May       | 81                                | 159  |
| June      | 152                               | 239  |
| July      | 333                               | 400  |
| August    | 496                               | 576  |
| September | 614                               | 702  |
| October   | 784                               |      |
| November  | 1,050                             |      |
| December  | 1,174                             |      |
| January   | 1,290                             |      |
| February  | 1,363                             |      |
| March     | 1,456                             |      |
| April     | 1,472                             |      |
| May       | 1,472                             |      |
| June      | 1,472                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 283         | 2.8%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 4           | 0.0%     | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 283         | 0.4%     | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 279         | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 279         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 279         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

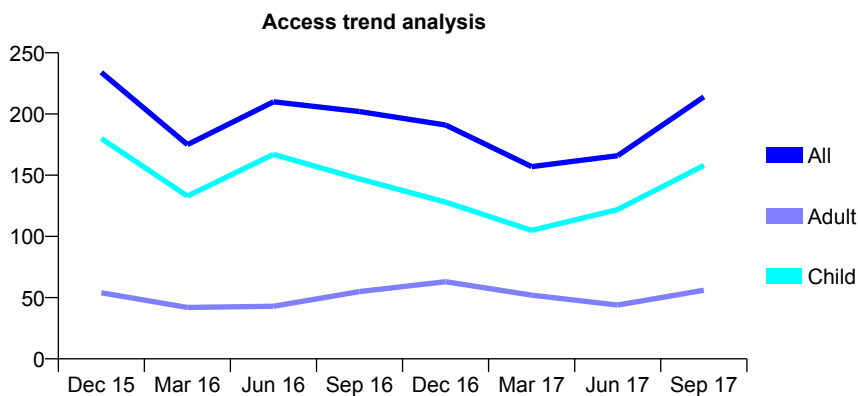
## 7A3 - Vital Signs At a Glance Contract Report for 114413/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Parkway Clinic |
| Contract type name   | PDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2013     |
| Contract end date    | 31/03/2020     |

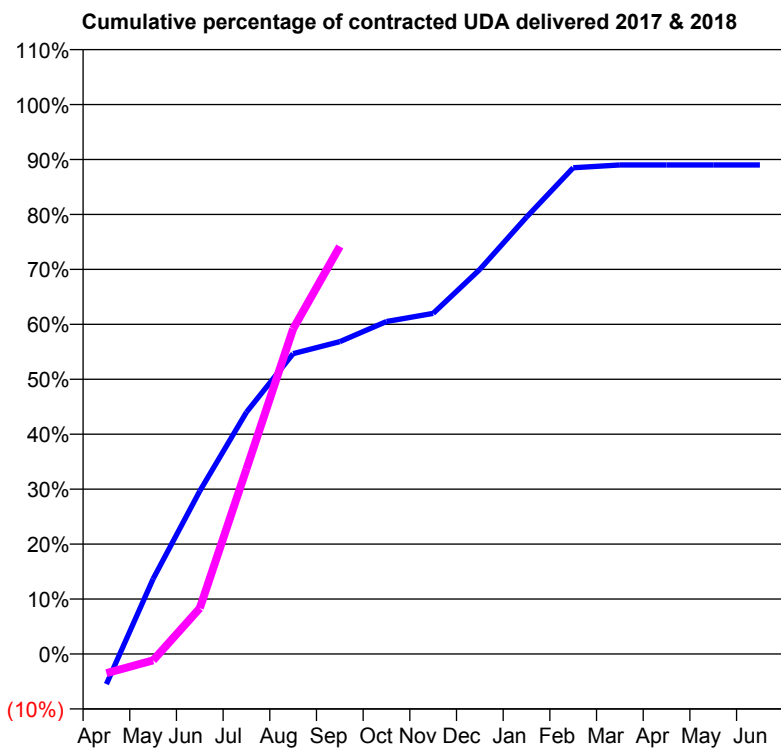
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 600        |
| Carry forward general activity (UDA)        | 33         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,726.93 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 202         |                               |
| Quarter ending December 2016         | 191         | ↓                             |
| Quarter ending March 2017            | 157         | ↓                             |
| Quarter ending June 2017             | 166         | ↑                             |
| Quarter ending September 2017        | 214         | ↑                             |
| <b>Variance since September 2016</b> | <b>5.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -33                               | -21  |
| May       | 82                                | -7   |
| June      | 178                               | 50   |
| July      | 264                               | 202  |
| August    | 328                               | 355  |
| September | 341                               | 445  |
| October   | 363                               |      |
| November  | 372                               |      |
| December  | 420                               |      |
| January   | 477                               |      |
| February  | 531                               |      |
| March     | 534                               |      |
| April     | 534                               |      |
| May       | 534                               |      |
| June      | 534                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 124         | 0.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 40          | 0.0%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 124         | 0.0%     | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 40          | 0.0%     | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 164         | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 164         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 164         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

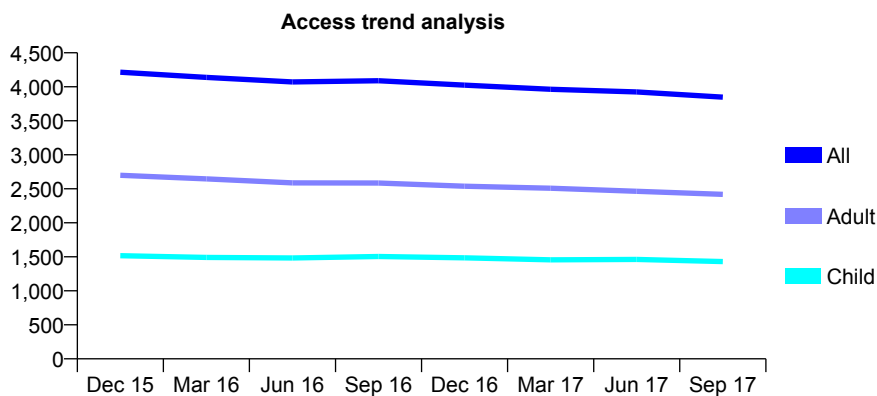
## 7A3 - Vital Signs At a Glance Contract Report for 117234/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Cwmtawe Dental Practice Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General and Orthodontic     |
| Contract start date  | 01/04/2008                  |
| Contract end date    |                             |

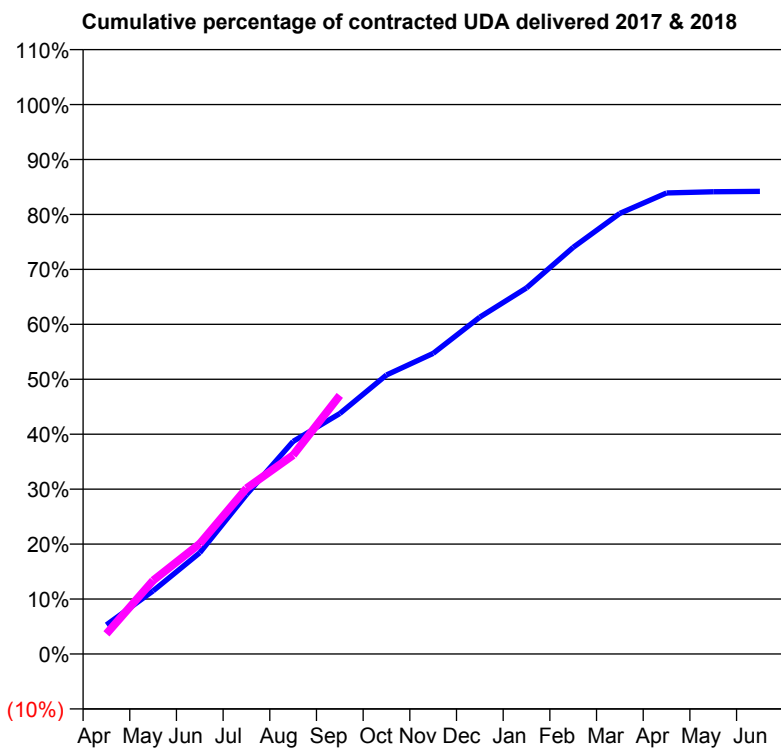
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,000       |
| Carry forward general activity (UDA)        | 32          |
| 17/18 Contracted orthodontic activity (UOA) | 3,062       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £422,446.95 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,090         |                               |
| Quarter ending December 2016         | 4,024         | ↓                             |
| Quarter ending March 2017            | 3,963         | ↓                             |
| Quarter ending June 2017             | 3,925         | →                             |
| Quarter ending September 2017        | 3,849         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 610                               | 330   |
| May       | 1,322                             | 1,205 |
| June      | 2,120                             | 1,806 |
| July      | 3,338                             | 2,713 |
| August    | 4,455                             | 3,258 |
| September | 5,039                             | 4,235 |
| October   | 5,845                             |       |
| November  | 6,297                             |       |
| December  | 7,058                             |       |
| January   | 7,668                             |       |
| February  | 8,517                             |       |
| March     | 9,230                             |       |
| April     | 9,657                             |       |
| May       | 9,683                             |       |
| June      | 9,692                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 995         | 7.5%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 174      | 1,471       | 11.8%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 379      | 995         | 38.1%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 682      | 1,471       | 46.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 134      | 2,127       | 6.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,127       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 2,127       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 18       | 19          | 94.7%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 19          | 84.2%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

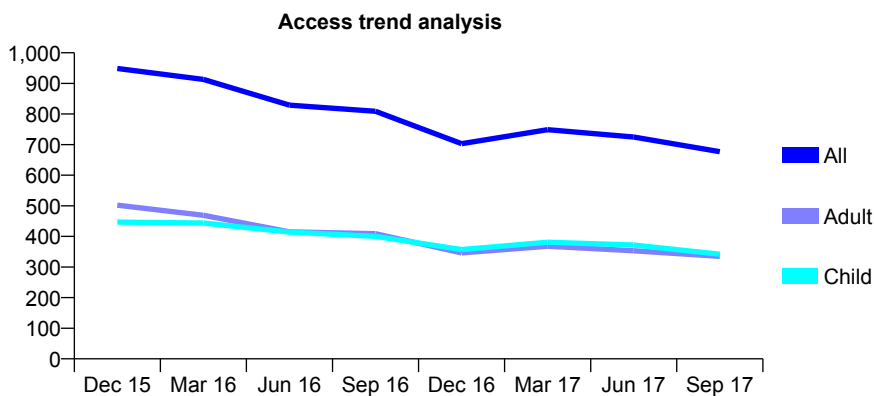
## 7A3 - Vital Signs At a Glance Contract Report for 121185/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Brynhafod Dental Practice Limited |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/09/2011                        |
| Contract end date    |                                   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,743      |
| Carry forward general activity (UDA)        | -89        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,067.98 |

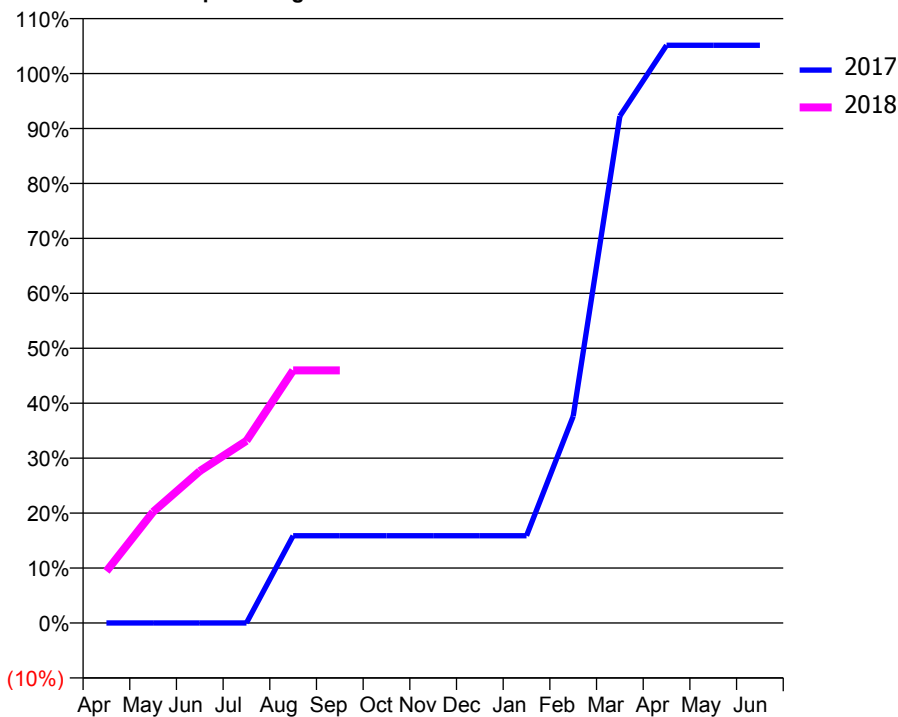
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 809            |                               |
| Quarter ending December 2016         | 703            | ↓                             |
| Quarter ending March 2017            | 749            | ↑                             |
| Quarter ending June 2017             | 725            | ↓                             |
| Quarter ending September 2017        | 677            | ↓                             |
| <b>Variance since September 2016</b> | <b>(16.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 0     | 164  |
| May       | 0     | 353  |
| June      | 0     | 482  |
| July      | 0     | 578  |
| August    | 277   | 801  |
| September | 277   | 801  |
| October   | 277   |      |
| November  | 277   |      |
| December  | 277   |      |
| January   | 277   |      |
| February  | 656   |      |
| March     | 1,608 |      |
| April     | 1,832 |      |
| May       | 1,832 |      |
| June      | 1,832 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 175         | 8.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 180         | 17.2%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 84       | 175         | 48.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 58       | 180         | 32.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 32       | 316         | 10.1%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 316         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 316         | 1.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

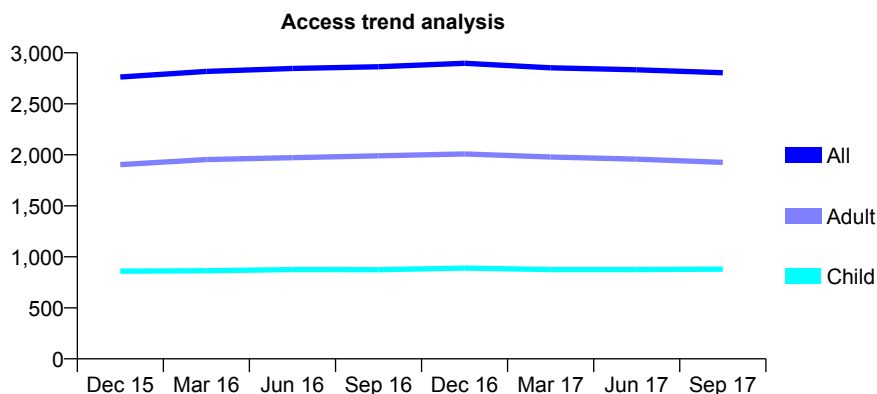
## 7A3 - Vital Signs At a Glance Contract Report for 123641/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Griffiths & Middleton |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2012            |
| Contract end date    |                       |

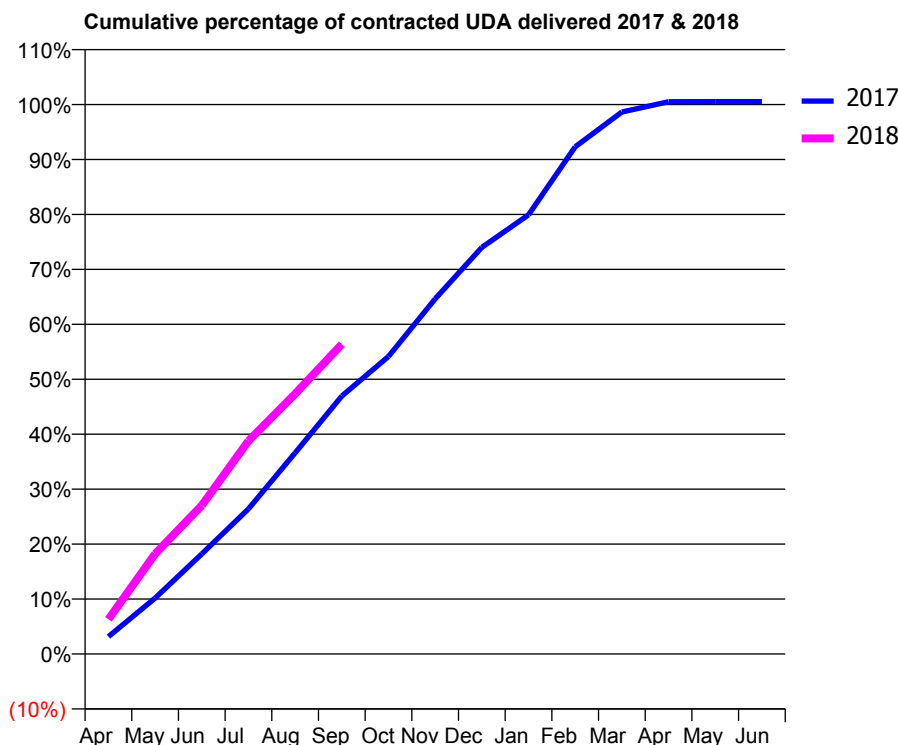
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,335       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £215,939.80 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,864         |                               |
| Quarter ending December 2016         | 2,898         | →                             |
| Quarter ending March 2017            | 2,853         | ↓                             |
| Quarter ending June 2017             | 2,833         | →                             |
| Quarter ending September 2017        | 2,805         | →                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 265                               | 527   |
| May       | 849                               | 1,521 |
| June      | 1,518                             | 2,254 |
| July      | 2,202                             | 3,234 |
| August    | 3,052                             | 3,947 |
| September | 3,912                             | 4,700 |
| October   | 4,513                             |       |
| November  | 5,387                             |       |
| December  | 6,167                             |       |
| January   | 6,661                             |       |
| February  | 7,693                             |       |
| March     | 8,221                             |       |
| April     | 8,376                             |       |
| May       | 8,378                             |       |
| June      | 8,379                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 775         | 10.3%    | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 342      | 1,678       | 20.4%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 479      | 775         | 61.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 982      | 1,678       | 58.5%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 228      | 2,349       | 9.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,349       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 18       | 2,349       | 0.8%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

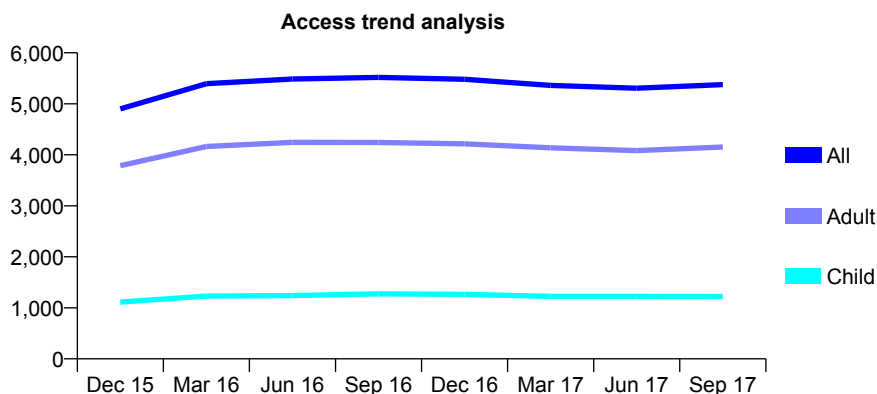
## 7A3 - Vital Signs At a Glance Contract Report for 125474/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Talbot Street Dental Surgery |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2014                   |
| Contract end date    |                              |

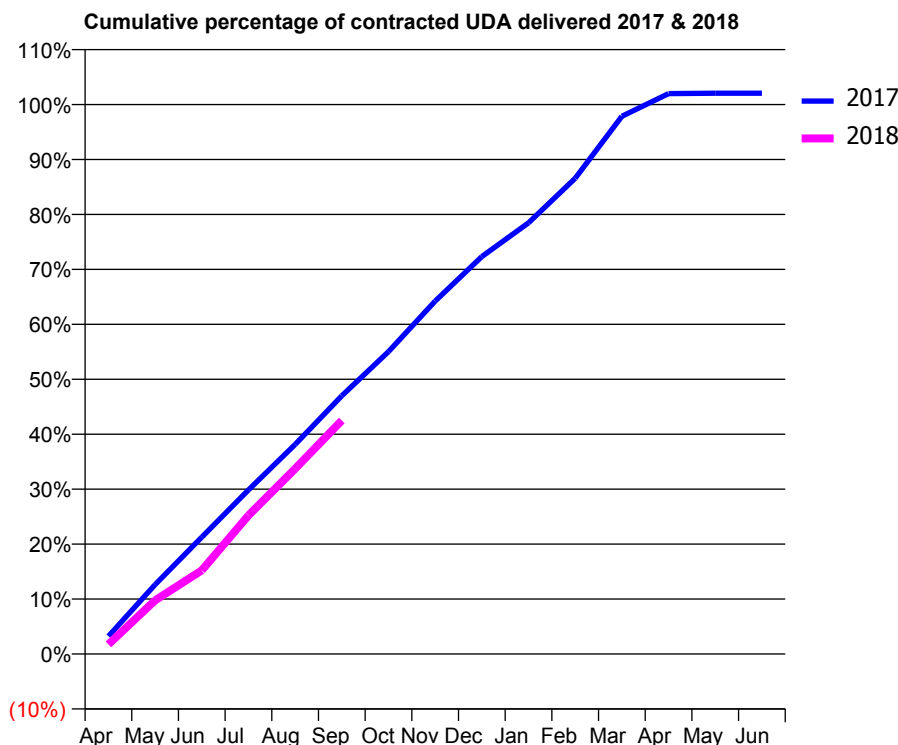
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,259      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £340,563.66 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,518         |                               |
| Quarter ending December 2016         | 5,481         | →                             |
| Quarter ending March 2017            | 5,362         | ↓                             |
| Quarter ending June 2017             | 5,307         | ↓                             |
| Quarter ending September 2017        | 5,376         | →                             |
| <b>Variance since September 2016</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 496                               | 269   |
| May       | 1,929                             | 1,489 |
| June      | 3,244                             | 2,325 |
| July      | 4,558                             | 3,847 |
| August    | 5,819                             | 5,145 |
| September | 7,172                             | 6,487 |
| October   | 8,398                             |       |
| November  | 9,800                             |       |
| December  | 11,035                            |       |
| January   | 11,972                            |       |
| February  | 13,212                            |       |
| March     | 14,931                            |       |
| April     | 15,561                            |       |
| May       | 15,573                            |       |
| June      | 15,573                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 762         | 5.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 371      | 2,775       | 13.4%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 390      | 762         | 51.2%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,398    | 2,775       | 50.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 292      | 3,246       | 9.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,246       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 63       | 3,246       | 1.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 35       | 37          | 94.6%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 37          | 83.8%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

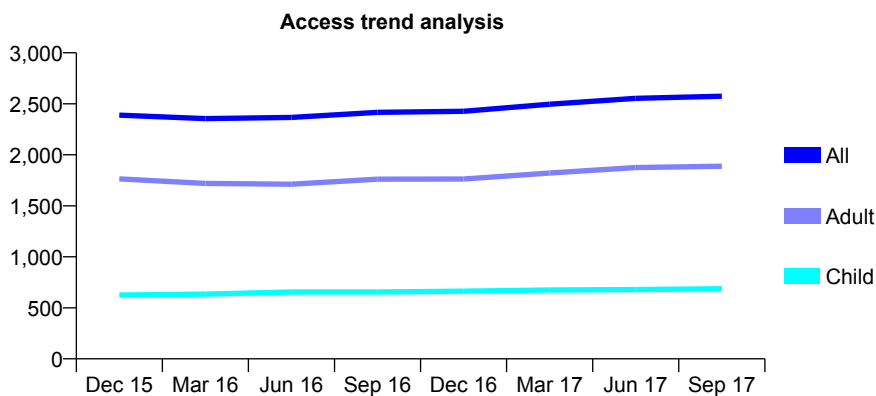
## 7A3 - Vital Signs At a Glance Contract Report for 127590/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Penclawdd Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2011                |
| Contract end date    |                           |

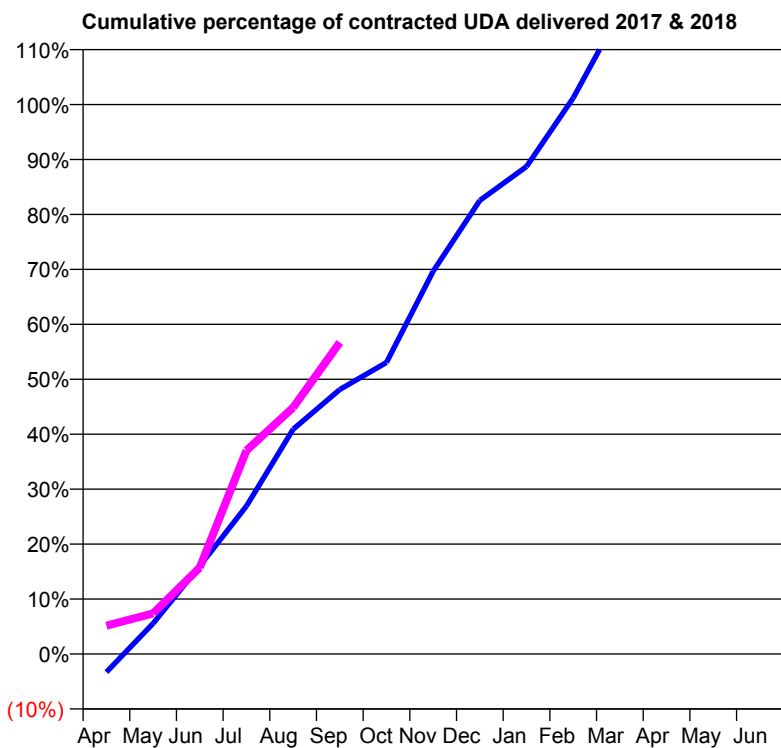
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,810       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £142,392.13 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,416       |                               |
| Quarter ending December 2016         | 2,427       | →                             |
| Quarter ending March 2017            | 2,496       | ↑                             |
| Quarter ending June 2017             | 2,554       | ↑                             |
| Quarter ending September 2017        | 2,575       | →                             |
| <b>Variance since September 2016</b> | <b>6.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -193                              | 300   |
| May       | 323                               | 429   |
| June      | 932                               | 914   |
| July      | 1,564                             | 2,153 |
| August    | 2,377                             | 2,607 |
| September | 2,796                             | 3,294 |
| October   | 3,083                             |       |
| November  | 4,047                             |       |
| December  | 4,796                             |       |
| January   | 5,155                             |       |
| February  | 5,878                             |       |
| March     | 6,785                             |       |
| April     | 7,402                             |       |
| May       | 7,402                             |       |
| June      | 7,436                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 513         | 7.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 160      | 1,316       | 12.2%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301      | 513         | 58.7%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 703      | 1,316       | 53.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 275      | 1,563       | 17.6%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,563       | 1.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,563       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



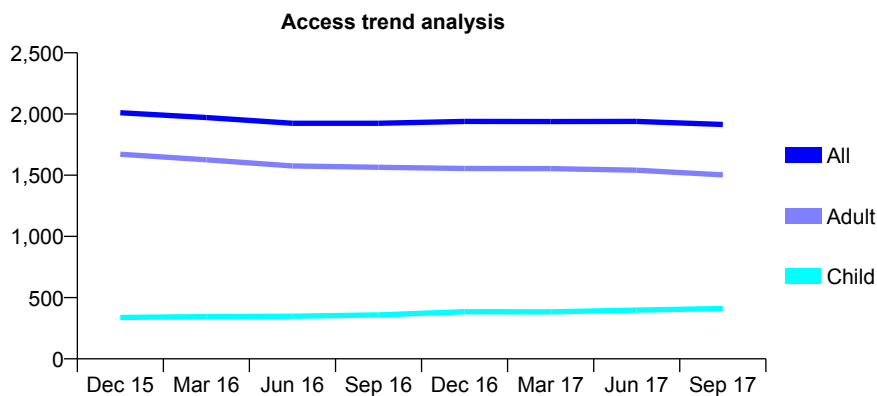
## 7A3 - Vital Signs At a Glance Contract Report for 128406/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | Dr Philip Welch |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/05/2012      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,869       |
| Carry forward general activity (UDA)        | 113         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,102.73 |

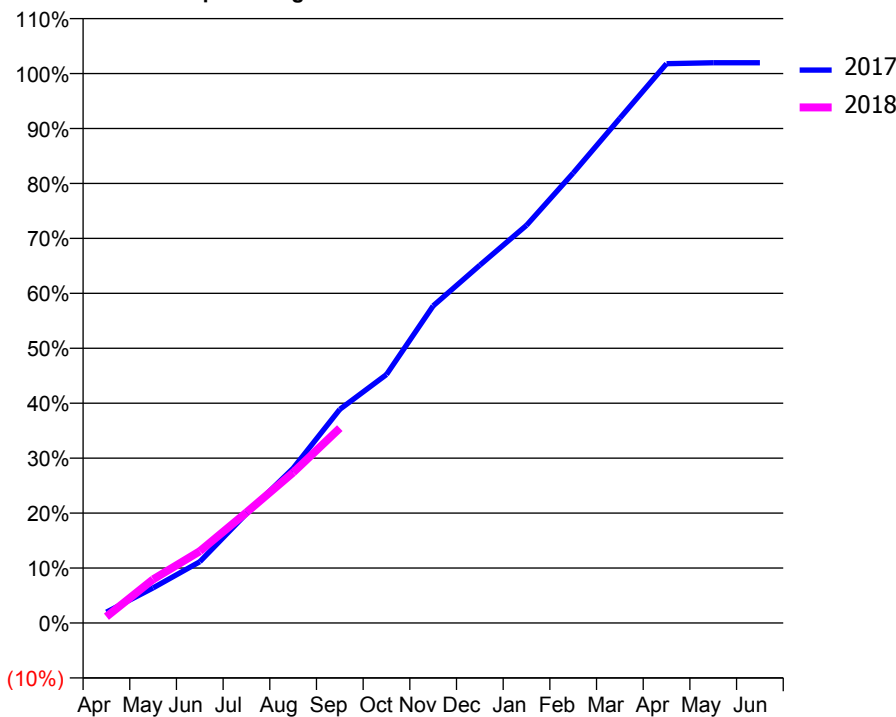
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,924         |                               |
| Quarter ending December 2016         | 1,940         | →                             |
| Quarter ending March 2017            | 1,938         | →                             |
| Quarter ending June 2017             | 1,939         | →                             |
| Quarter ending September 2017        | 1,914         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 135   | 80    |
| May       | 440   | 545   |
| June      | 765   | 898   |
| July      | 1,368 | 1,383 |
| August    | 1,934 | 1,881 |
| September | 2,671 | 2,436 |
| October   | 3,106 |       |
| November  | 3,965 |       |
| December  | 4,474 |       |
| January   | 4,971 |       |
| February  | 5,626 |       |
| March     | 6,311 |       |
| April     | 6,992 |       |
| May       | 7,004 |       |
| June      | 7,004 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 318         | 11.3%    | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 216      | 1,190       | 18.2%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 144      | 318         | 45.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 693      | 1,190       | 58.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 160      | 1,319       | 12.1%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,319       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 15       | 1,319       | 1.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 17          | 88.2%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 17          | 76.5%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

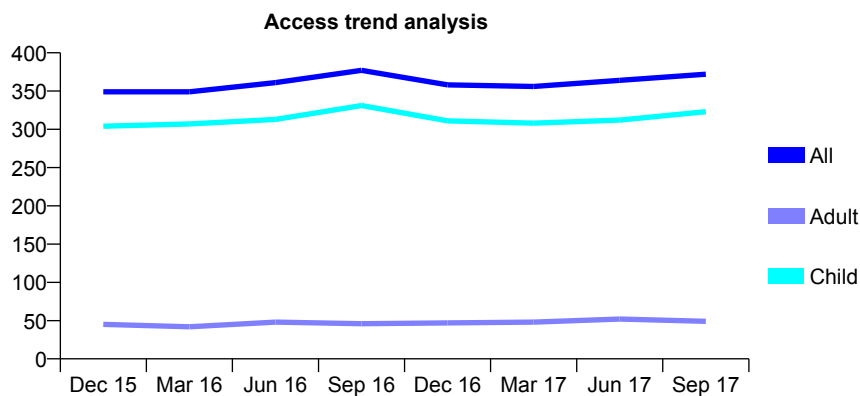
## 7A3 - Vital Signs At a Glance Contract Report for 136743/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Dr Webster & Dr Close |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 07/06/2013            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,254.62 |

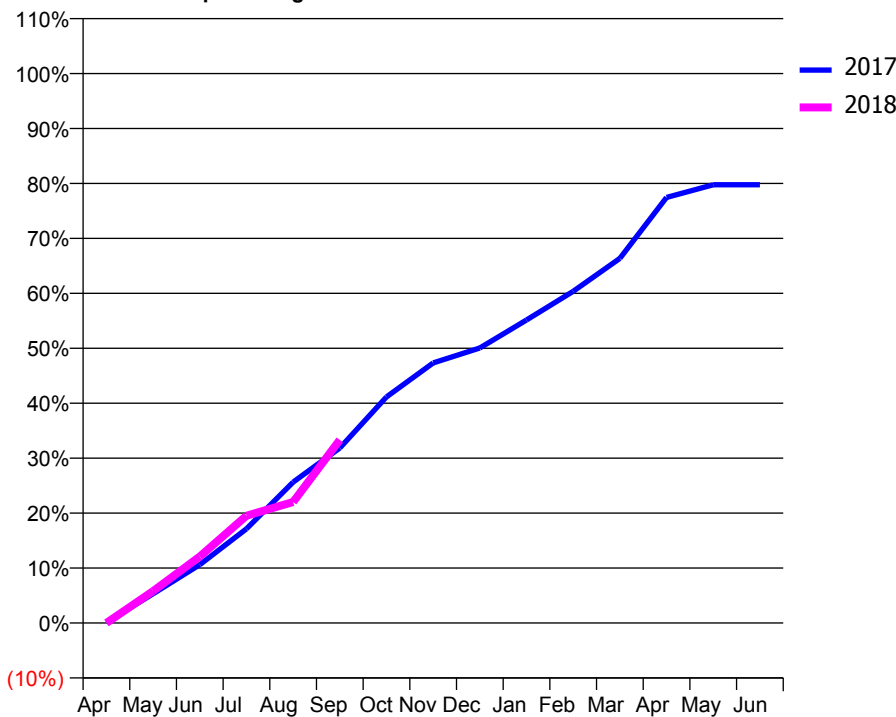
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 377           |                               |
| Quarter ending December 2016         | 358           | ↓                             |
| Quarter ending March 2017            | 356           | →                             |
| Quarter ending June 2017             | 364           | ↑                             |
| Quarter ending September 2017        | 372           | ↑                             |
| <b>Variance since September 2016</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 1                                 | 0    |
| May       | 53                                | 58   |
| June      | 106                               | 121  |
| July      | 171                               | 195  |
| August    | 256                               | 220  |
| September | 318                               | 333  |
| October   | 411                               |      |
| November  | 473                               |      |
| December  | 500                               |      |
| January   | 551                               |      |
| February  | 604                               |      |
| March     | 664                               |      |
| April     | 775                               |      |
| May       | 798                               |      |
| June      | 798                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 273         | 3.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159      | 273         | 58.2%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 13          | 76.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 3        | 204         | 1.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 204         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 204         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

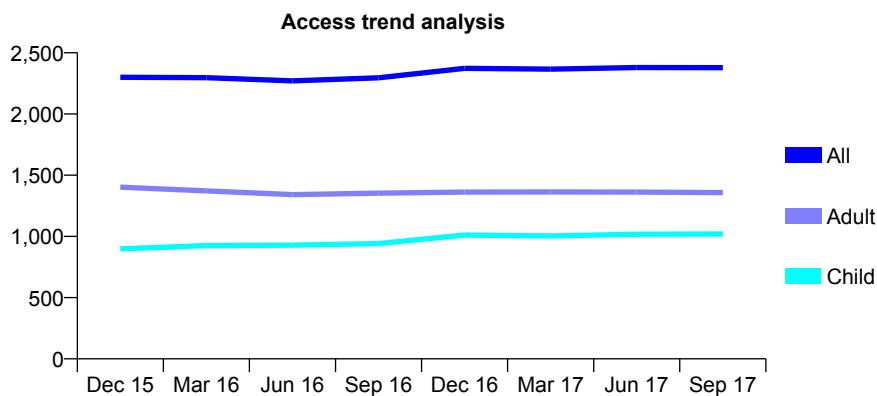
## 7A3 - Vital Signs At a Glance Contract Report for 142301/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Gower Healthcare Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2009           |
| Contract end date    |                      |

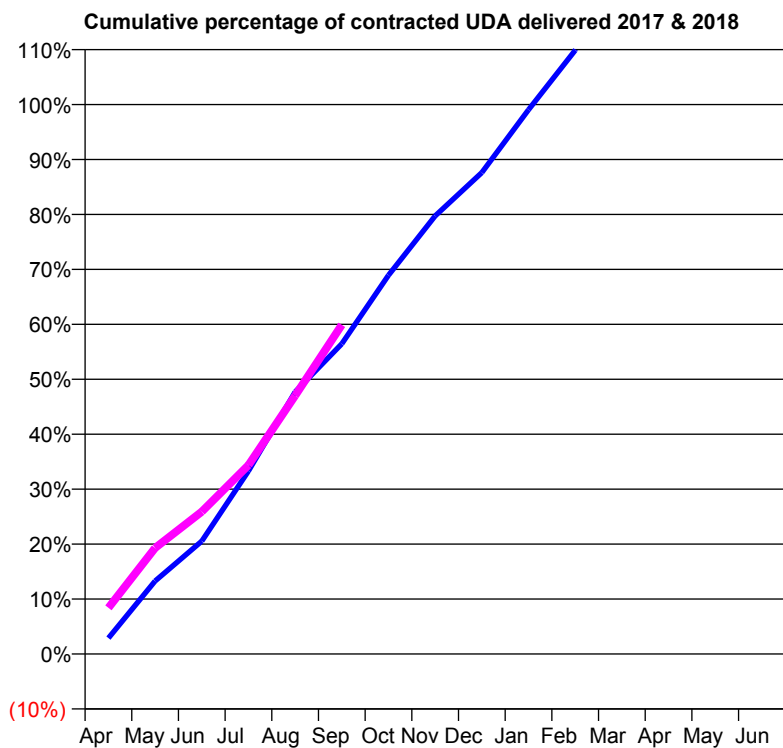
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,100       |
| Carry forward general activity (UDA)        | -265        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,186.13 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,296       |                               |
| Quarter ending December 2016         | 2,373       | ↑                             |
| Quarter ending March 2017            | 2,367       | →                             |
| Quarter ending June 2017             | 2,380       | →                             |
| Quarter ending September 2017        | 2,378       | →                             |
| <b>Variance since September 2016</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 206                               | 597   |
| May       | 943                               | 1,370 |
| June      | 1,459                             | 1,838 |
| July      | 2,365                             | 2,441 |
| August    | 3,387                             | 3,339 |
| September | 4,008                             | 4,253 |
| October   | 4,894                             |       |
| November  | 5,661                             |       |
| December  | 6,221                             |       |
| January   | 7,032                             |       |
| February  | 7,801                             |       |
| March     | 8,760                             |       |
| April     | 9,174                             |       |
| May       | 9,184                             |       |
| June      | 9,185                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 885         | 7.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 184      | 1,055       | 17.4%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 609      | 885         | 68.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 614      | 1,055       | 58.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 71       | 1,767       | 4.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,767       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,767       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

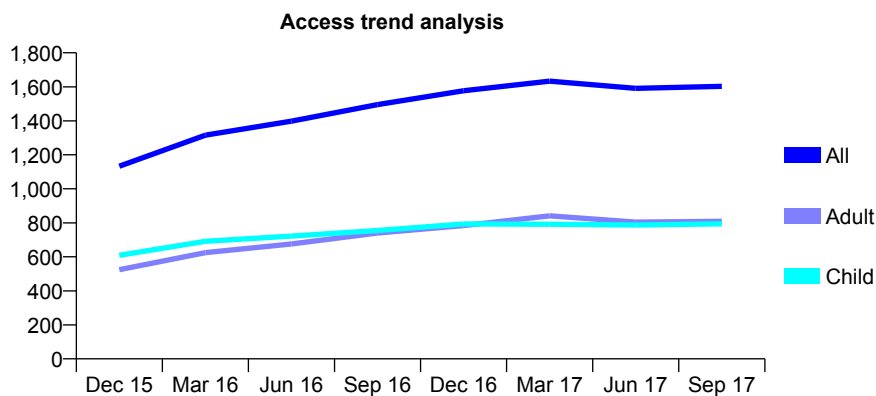
## 7A3 - Vital Signs At a Glance Contract Report for 143200/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Rhys Griffiths Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2015         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,144       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £126,538.28 |

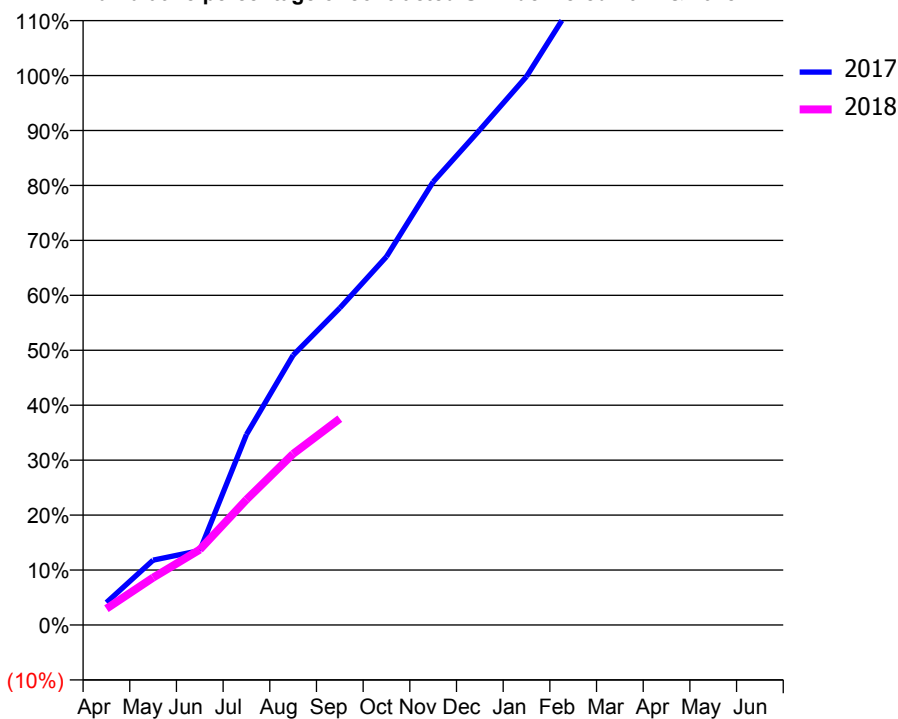
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,495       |                               |
| Quarter ending December 2016         | 1,577       | ↑                             |
| Quarter ending March 2017            | 1,633       | ↑                             |
| Quarter ending June 2017             | 1,591       | ↓                             |
| Quarter ending September 2017        | 1,603       | →                             |
| <b>Variance since September 2016</b> | <b>7.2%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 143                               | 153   |
| May       | 413                               | 443   |
| June      | 474                               | 706   |
| July      | 1,213                             | 1,174 |
| August    | 1,718                             | 1,602 |
| September | 2,019                             | 1,932 |
| October   | 2,346                             |       |
| November  | 2,823                             |       |
| December  | 3,154                             |       |
| January   | 3,494                             |       |
| February  | 3,963                             |       |
| March     | 4,391                             |       |
| April     | 4,599                             |       |
| May       | 4,610                             |       |
| June      | 4,625                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 552         | 9.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 101      | 495         | 20.4%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 254      | 552         | 46.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 209      | 495         | 42.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 105      | 942         | 11.1%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 942         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 942         | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

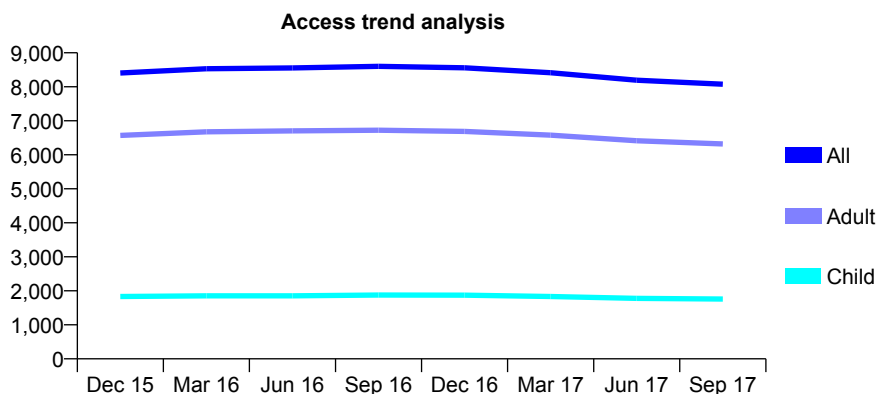
## 7A3 - Vital Signs At a Glance Contract Report for 145610/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Beynons Dental Surgery |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2009             |
| Contract end date    |                        |

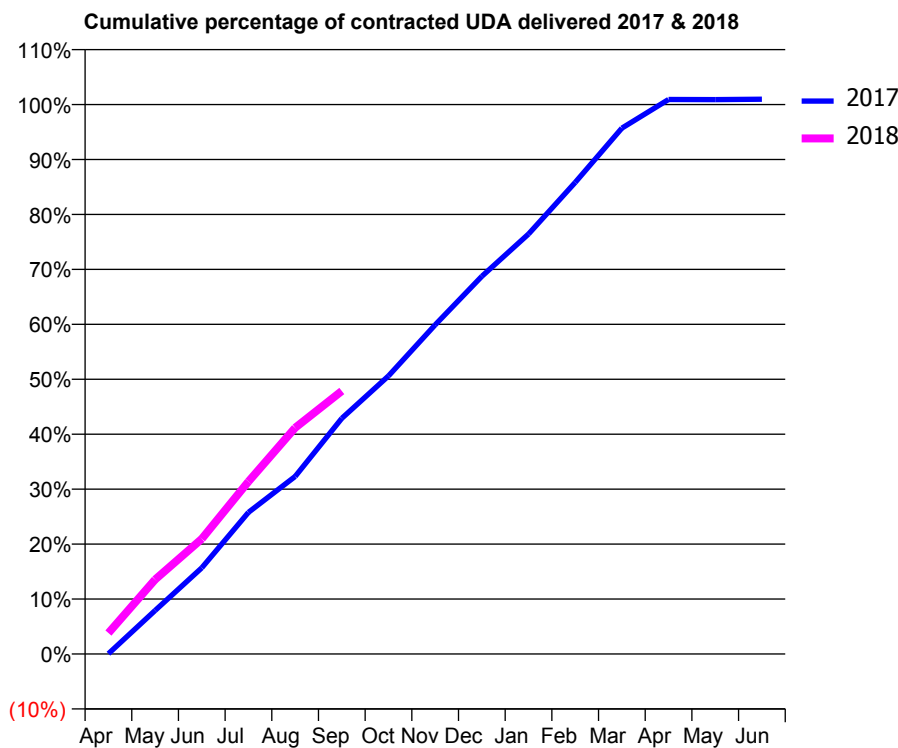
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,396      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £553,876.45 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,600         |                               |
| Quarter ending December 2016         | 8,560         | →                             |
| Quarter ending March 2017            | 8,414         | ↓                             |
| Quarter ending June 2017             | 8,193         | ↓                             |
| Quarter ending September 2017        | 8,078         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 15                                | 934    |
| May       | 1,934                             | 3,307  |
| June      | 3,826                             | 5,112  |
| July      | 6,292                             | 7,659  |
| August    | 7,886                             | 10,042 |
| September | 10,462                            | 11,680 |
| October   | 12,346                            |        |
| November  | 14,613                            |        |
| December  | 16,767                            |        |
| January   | 18,647                            |        |
| February  | 20,940                            |        |
| March     | 23,347                            |        |
| April     | 24,619                            |        |
| May       | 24,611                            |        |
| June      | 24,632                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,243       | 5.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 598      | 4,347       | 13.8%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 744      | 1,243       | 59.9%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,527    | 4,347       | 58.1%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 458      | 5,109       | 9.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 5,109       | 1.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 5,109       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 57       | 57          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 54       | 57          | 94.7%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

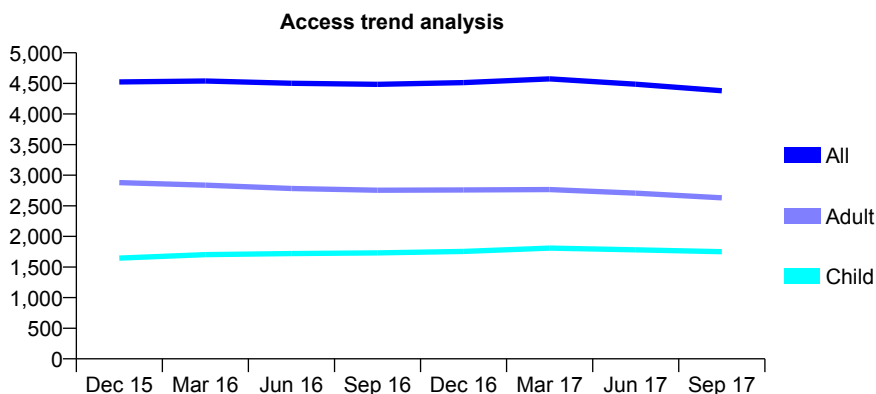
## 7A3 - Vital Signs At a Glance Contract Report for 147427/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Manor Road Dental Practice Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/08/2009                         |
| Contract end date    |                                    |

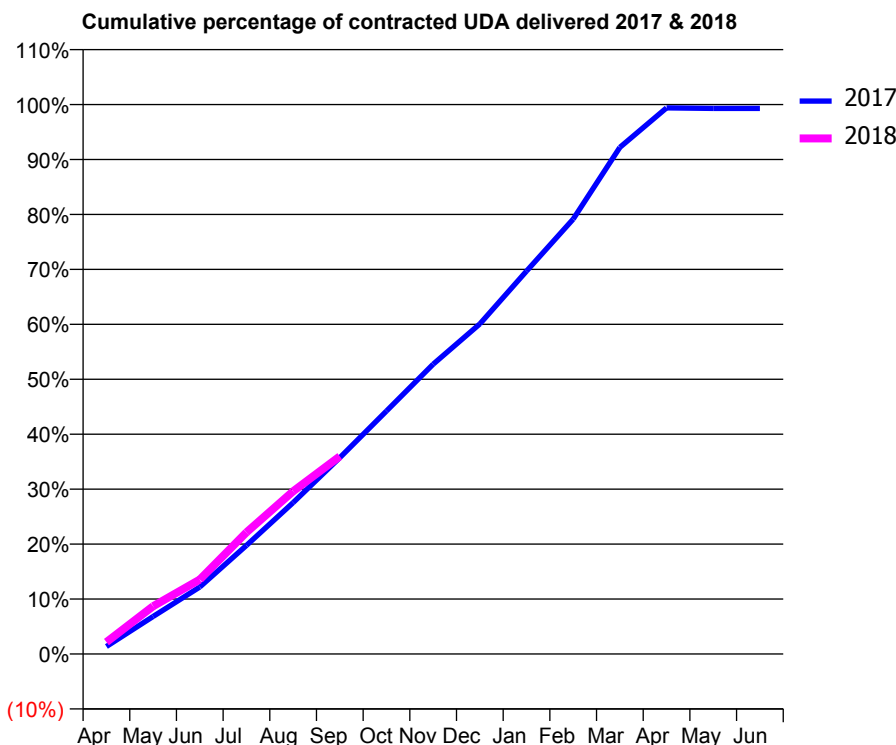
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,252      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £273,121.33 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,485         |                               |
| Quarter ending December 2016         | 4,514         | →                             |
| Quarter ending March 2017            | 4,575         | →                             |
| Quarter ending June 2017             | 4,488         | ↓                             |
| Quarter ending September 2017        | 4,380         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 155                               | 245   |
| May       | 767                               | 979   |
| June      | 1,371                             | 1,524 |
| July      | 2,225                             | 2,492 |
| August    | 3,101                             | 3,334 |
| September | 4,020                             | 4,049 |
| October   | 4,976                             |       |
| November  | 5,935                             |       |
| December  | 6,760                             |       |
| January   | 7,842                             |       |
| February  | 8,905                             |       |
| March     | 10,376                            |       |
| April     | 11,182                            |       |
| May       | 11,172                            |       |
| June      | 11,173                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 994         | 7.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 188      | 1,246       | 15.1%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 435      | 994         | 43.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 390      | 1,246       | 31.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 373      | 1,957       | 19.1%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,957       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 1,957       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

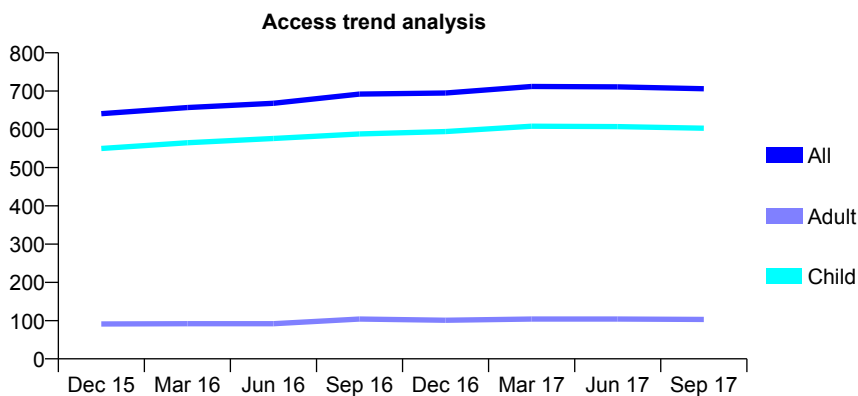
## 7A3 - Vital Signs At a Glance Contract Report for 147540/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Marsh Dental Surgery |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,650      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,274.71 |

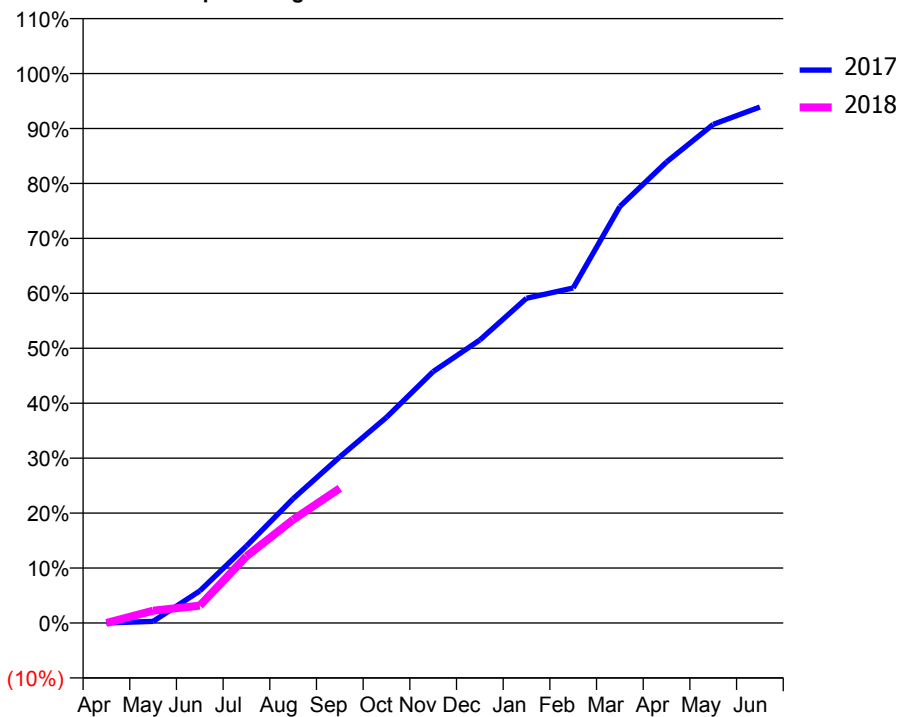
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 692         |                               |
| Quarter ending December 2016         | 695         | →                             |
| Quarter ending March 2017            | 712         | ↑                             |
| Quarter ending June 2017             | 711         | →                             |
| Quarter ending September 2017        | 706         | →                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 5                                 | 37   |
| June      | 96                                | 52   |
| July      | 231                               | 200  |
| August    | 373                               | 311  |
| September | 499                               | 405  |
| October   | 618                               |      |
| November  | 755                               |      |
| December  | 850                               |      |
| January   | 975                               |      |
| February  | 1,006                             |      |
| March     | 1,251                             |      |
| April     | 1,384                             |      |
| May       | 1,497                             |      |
| June      | 1,549                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 411         | 5.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 14          | 0.0%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 254      | 411         | 61.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 14          | 64.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 3        | 261         | 1.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 261         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 261         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

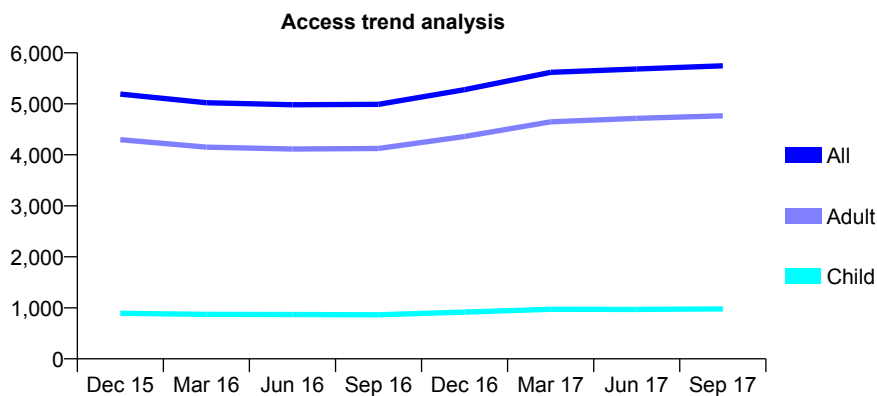
## 7A3 - Vital Signs At a Glance Contract Report for 148830/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | United Dental Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

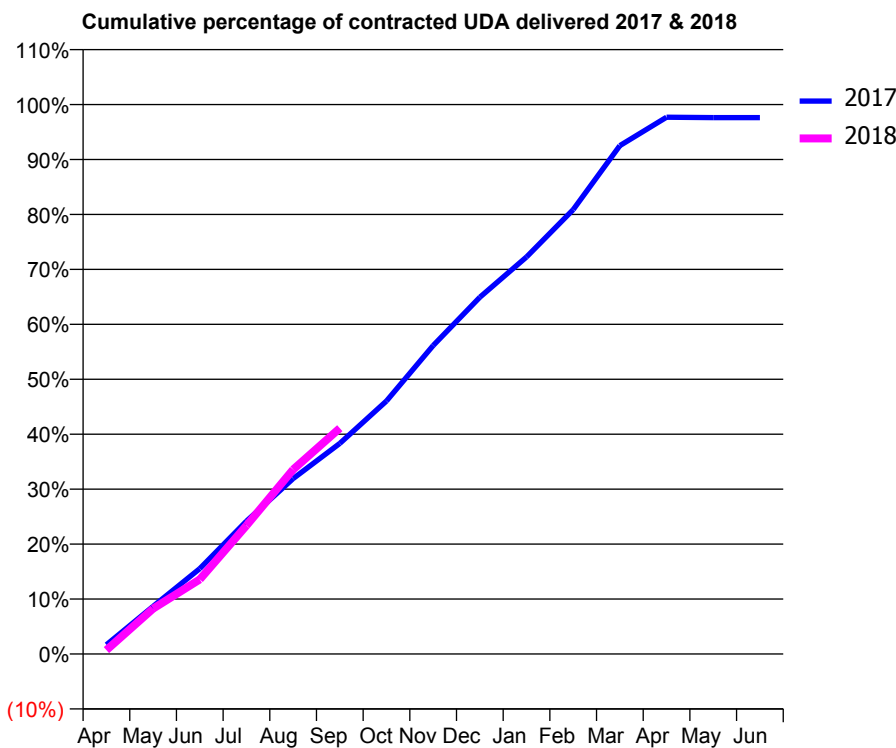
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,210      |
| Carry forward general activity (UDA)        | 387         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £383,112.64 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,990        |                               |
| Quarter ending December 2016         | 5,277        | ↑                             |
| Quarter ending March 2017            | 5,618        | ↑                             |
| Quarter ending June 2017             | 5,682        | →                             |
| Quarter ending September 2017        | 5,746        | →                             |
| <b>Variance since September 2016</b> | <b>15.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 272                               | 117   |
| May       | 1,406                             | 1,340 |
| June      | 2,519                             | 2,200 |
| July      | 3,919                             | 3,792 |
| August    | 5,175                             | 5,444 |
| September | 6,213                             | 6,661 |
| October   | 7,465                             |       |
| November  | 9,102                             |       |
| December  | 10,524                            |       |
| January   | 11,714                            |       |
| February  | 13,109                            |       |
| March     | 14,996                            |       |
| April     | 15,835                            |       |
| May       | 15,823                            |       |
| June      | 15,823                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 597         | 5.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 312      | 2,775       | 11.2%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 277      | 597         | 46.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,067    | 2,775       | 38.5%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 191      | 3,101       | 6.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 3,101       | 1.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 3,101       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 27       | 30          | 90.0%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 30          | 93.3%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



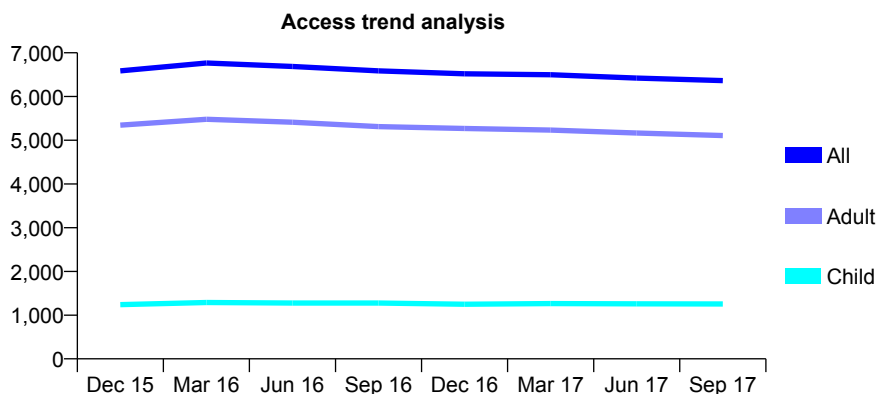
## 7A3 - Vital Signs At a Glance Contract Report for 150215/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | T Metcalfe   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2014   |
| Contract end date    |              |

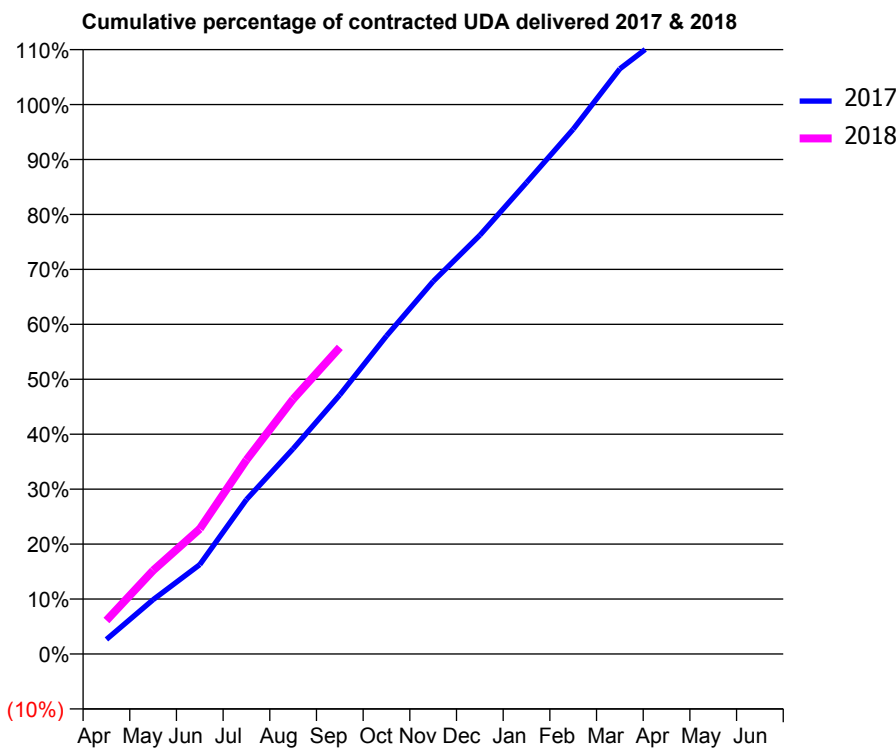
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,447      |
| Carry forward general activity (UDA)        | -365        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £383,333.01 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,587         |                               |
| Quarter ending December 2016         | 6,519         | ↓                             |
| Quarter ending March 2017            | 6,498         | →                             |
| Quarter ending June 2017             | 6,423         | ↓                             |
| Quarter ending September 2017        | 6,364         | →                             |
| <b>Variance since September 2016</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 437                               | 1,002 |
| May       | 1,627                             | 2,499 |
| June      | 2,676                             | 3,748 |
| July      | 4,623                             | 5,809 |
| August    | 6,146                             | 7,628 |
| September | 7,759                             | 9,178 |
| October   | 9,523                             |       |
| November  | 11,154                            |       |
| December  | 12,533                            |       |
| January   | 14,110                            |       |
| February  | 15,707                            |       |
| March     | 17,516                            |       |
| April     | 18,577                            |       |
| May       | 18,630                            |       |
| June      | 18,632                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 884         | 5.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 519      | 3,900       | 13.3%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 421      | 884         | 47.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,057    | 3,900       | 52.7%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 238      | 4,343       | 5.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,343       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 15       | 4,343       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 66       | 70          | 94.3%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 65       | 70          | 92.9%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

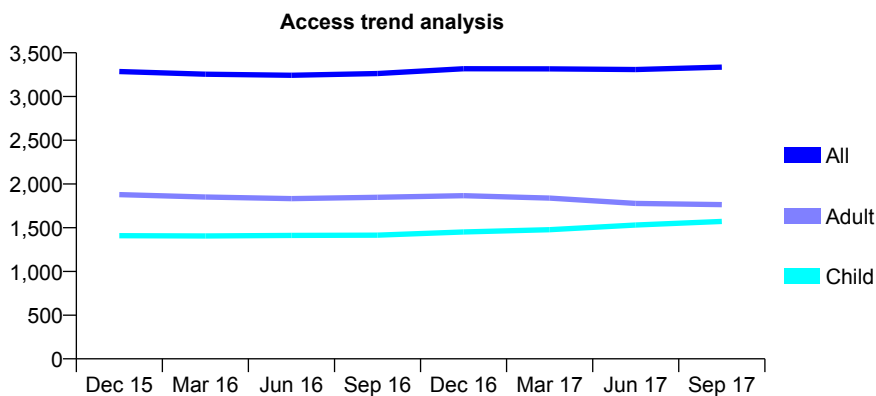
## 7A3 - Vital Signs At a Glance Contract Report for 152501/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Gower Healthcare Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General and Orthodontic  |
| Contract start date  | 01/04/2010               |
| Contract end date    |                          |

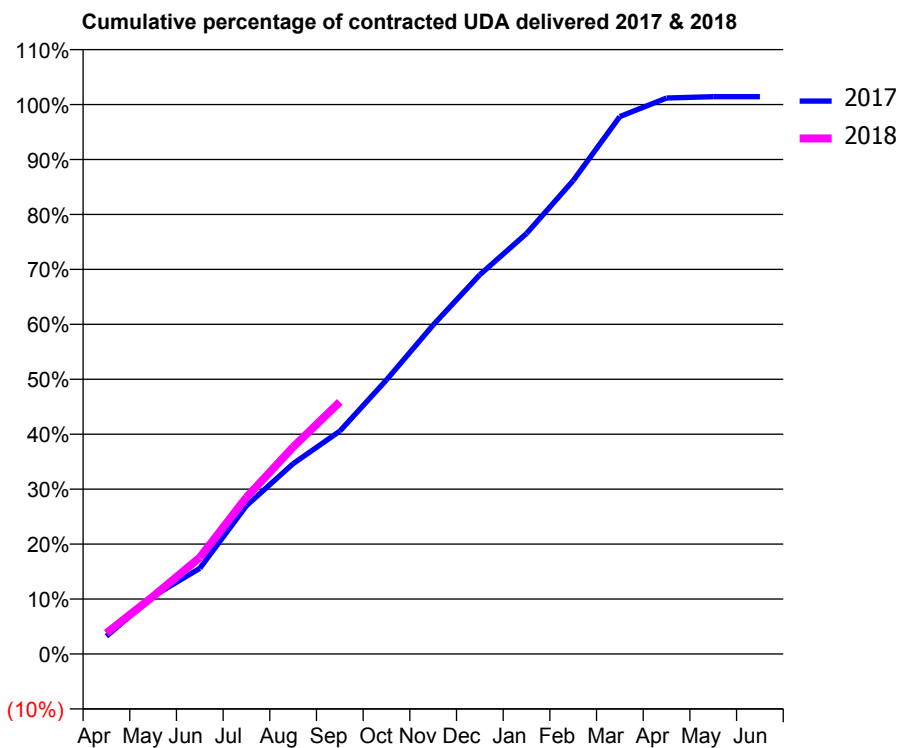
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,917      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 8           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,656.06 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 3,263 |                               |
| Quarter ending December 2016         | 3,317 | →                             |
| Quarter ending March 2017            | 3,316 | →                             |
| Quarter ending June 2017             | 3,309 | →                             |
| Quarter ending September 2017        | 3,336 | →                             |
| <b>Variance since September 2016</b> | 2.2%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 381                               | 490   |
| May       | 1,235                             | 1,355 |
| June      | 1,830                             | 2,267 |
| July      | 3,170                             | 3,684 |
| August    | 4,067                             | 4,868 |
| September | 4,761                             | 5,926 |
| October   | 5,857                             |       |
| November  | 7,029                             |       |
| December  | 8,105                             |       |
| January   | 8,985                             |       |
| February  | 10,115                            |       |
| March     | 11,482                            |       |
| April     | 11,878                            |       |
| May       | 11,907                            |       |
| June      | 11,907                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,393       | 6.7%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 247      | 1,313       | 18.8%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 882      | 1,393       | 63.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 761      | 1,313       | 58.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 151      | 2,529       | 6.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,529       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 2,529       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

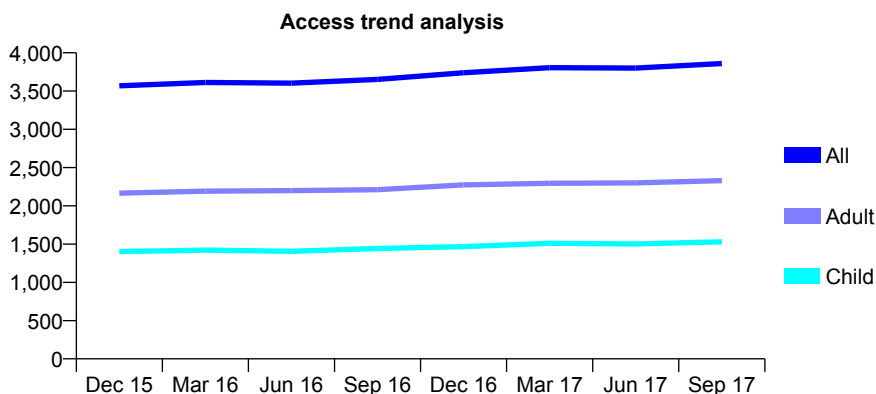
## 7A3 - Vital Signs At a Glance Contract Report for 153729/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Dr EV Johnstone, Dr D Ainsworth and Dr J |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General and Orthodontic                  |
| Contract start date  | 01/04/2006                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,742       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 694         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £432,829.46 |

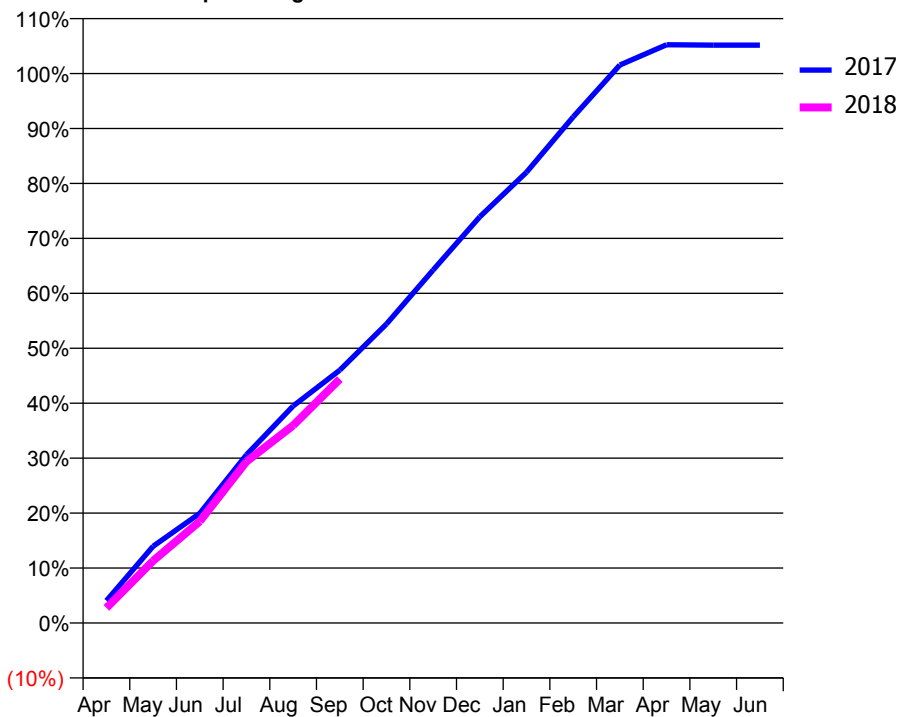
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,653       |                               |
| Quarter ending December 2016         | 3,740       | ↑                             |
| Quarter ending March 2017            | 3,805       | →                             |
| Quarter ending June 2017             | 3,801       | →                             |
| Quarter ending September 2017        | 3,859       | →                             |
| <b>Variance since September 2016</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 397                               | 267   |
| May       | 1,361                             | 1,104 |
| June      | 1,945                             | 1,803 |
| July      | 2,983                             | 2,861 |
| August    | 3,847                             | 3,502 |
| September | 4,484                             | 4,325 |
| October   | 5,302                             |       |
| November  | 6,259                             |       |
| December  | 7,202                             |       |
| January   | 7,992                             |       |
| February  | 8,973                             |       |
| March     | 9,893                             |       |
| April     | 10,252                            |       |
| May       | 10,245                            |       |
| June      | 10,245                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,084       | 10.1%    | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 1,577       | 15.0%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 620      | 1,084       | 57.2%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 941      | 1,577       | 59.7%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 217      | 2,442       | 8.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 2,442       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 2,442       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

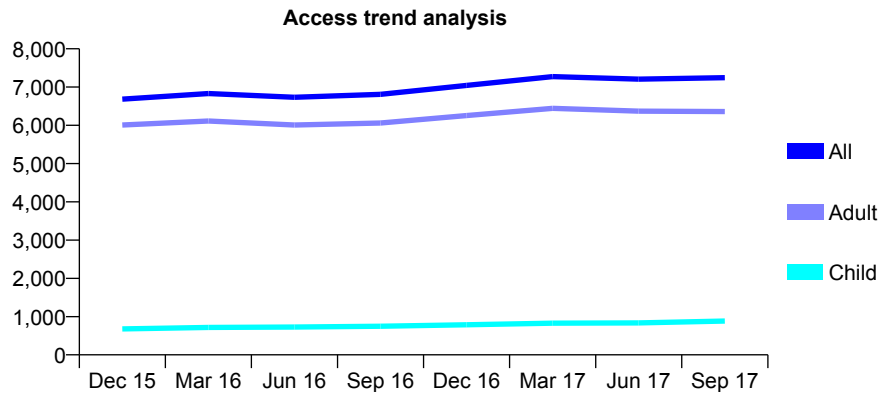
## 7A3 - Vital Signs At a Glance Contract Report for 155721/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | University Dental Care |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2012             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,442      |
| Carry forward general activity (UDA)        | 49          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £437,045.78 |

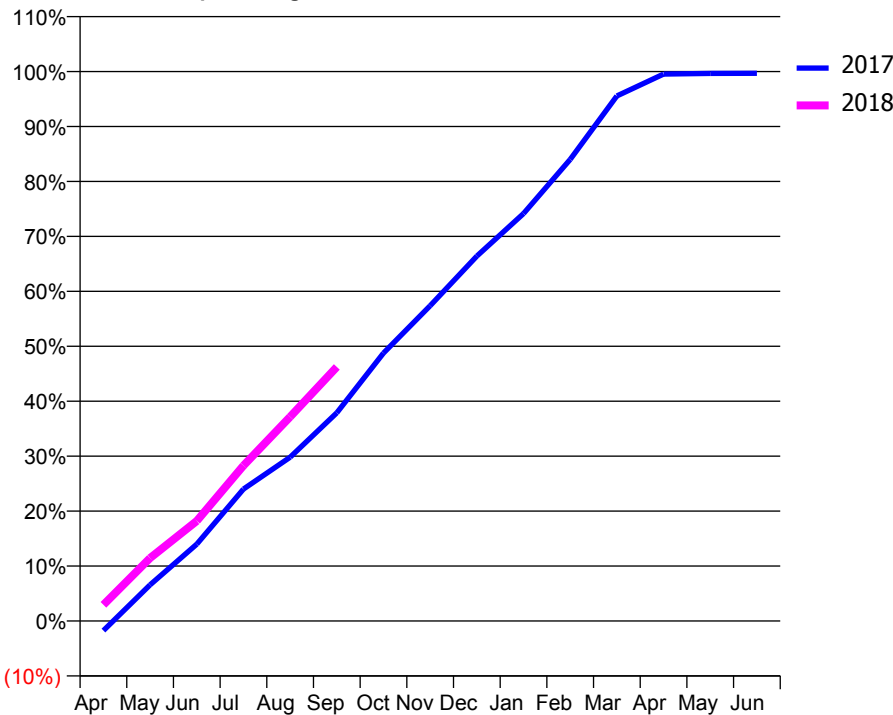
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,808       |                               |
| Quarter ending December 2016         | 7,042       | ↑                             |
| Quarter ending March 2017            | 7,272       | ↑                             |
| Quarter ending June 2017             | 7,207       | →                             |
| Quarter ending September 2017        | 7,244       | →                             |
| <b>Variance since September 2016</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -271                              | 454   |
| May       | 1,016                             | 1,772 |
| June      | 2,159                             | 2,814 |
| July      | 3,708                             | 4,369 |
| August    | 4,603                             | 5,740 |
| September | 5,853                             | 7,141 |
| October   | 7,530                             |       |
| November  | 8,861                             |       |
| December  | 10,255                            |       |
| January   | 11,449                            |       |
| February  | 12,972                            |       |
| March     | 14,754                            |       |
| April     | 15,368                            |       |
| May       | 15,388                            |       |
| June      | 15,393                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 647         | 6.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 645      | 3,682       | 17.5%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 345      | 647         | 53.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,803    | 3,682       | 49.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 449      | 3,987       | 11.3%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,987       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 24       | 3,987       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 28       | 28          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 28          | 89.3%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

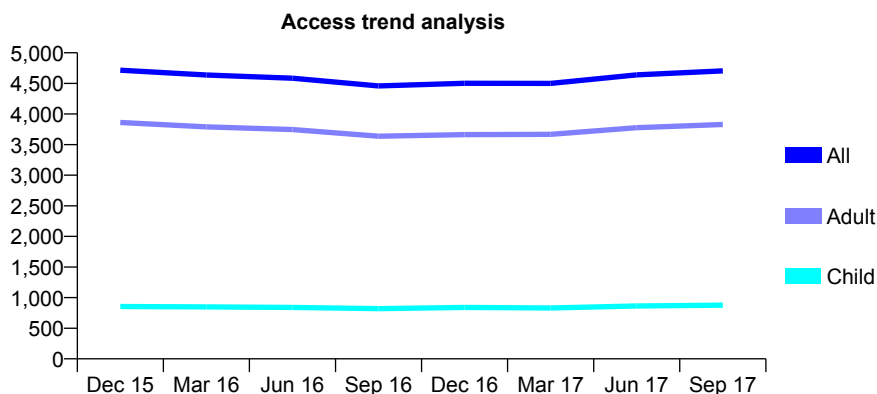
## 7A3 - Vital Signs At a Glance Contract Report for 158194/0005 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

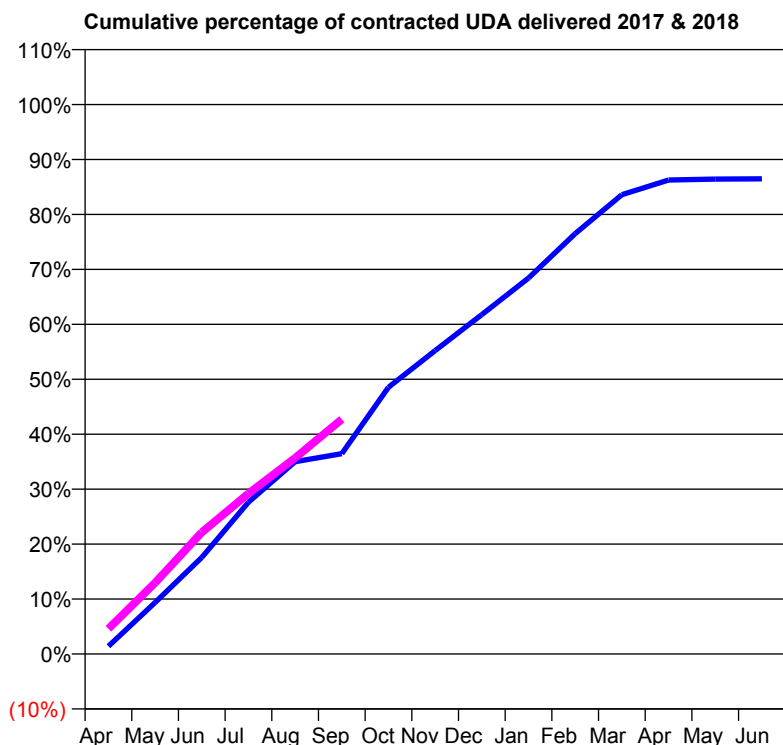
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,818      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £345,376.26 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,458       |                               |
| Quarter ending December 2016         | 4,503       | →                             |
| Quarter ending March 2017            | 4,499       | →                             |
| Quarter ending June 2017             | 4,640       | ↑                             |
| Quarter ending September 2017        | 4,705       | →                             |
| <b>Variance since September 2016</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 211                               | 683   |
| May       | 1,391                             | 1,921 |
| June      | 2,606                             | 3,282 |
| July      | 4,093                             | 4,327 |
| August    | 5,188                             | 5,286 |
| September | 5,401                             | 6,331 |
| October   | 7,192                             |       |
| November  | 8,184                             |       |
| December  | 9,154                             |       |
| January   | 10,137                            |       |
| February  | 11,336                            |       |
| March     | 12,387                            |       |
| April     | 12,780                            |       |
| May       | 12,807                            |       |
| June      | 12,813                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 553         | 4.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 205      | 2,571       | 8.0%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281      | 553         | 50.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,170    | 2,571       | 45.5%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 119      | 2,958       | 4.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,958       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 44       | 2,958       | 1.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 15          | 66.7%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 15          | 53.3%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

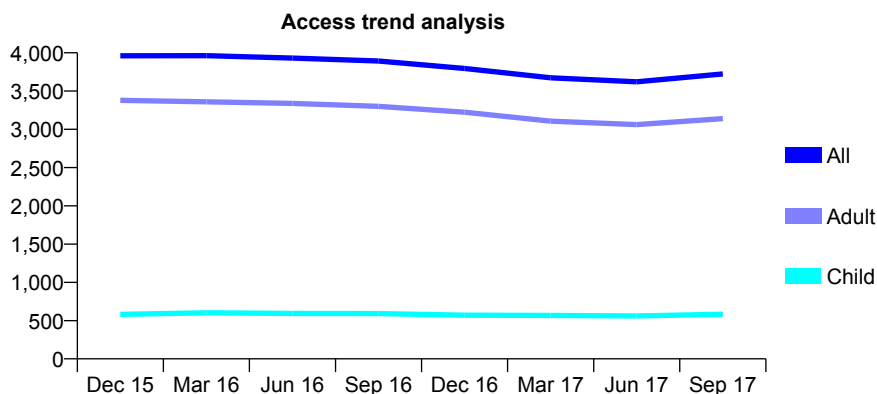
## 7A3 - Vital Signs At a Glance Contract Report for 158194/0011 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

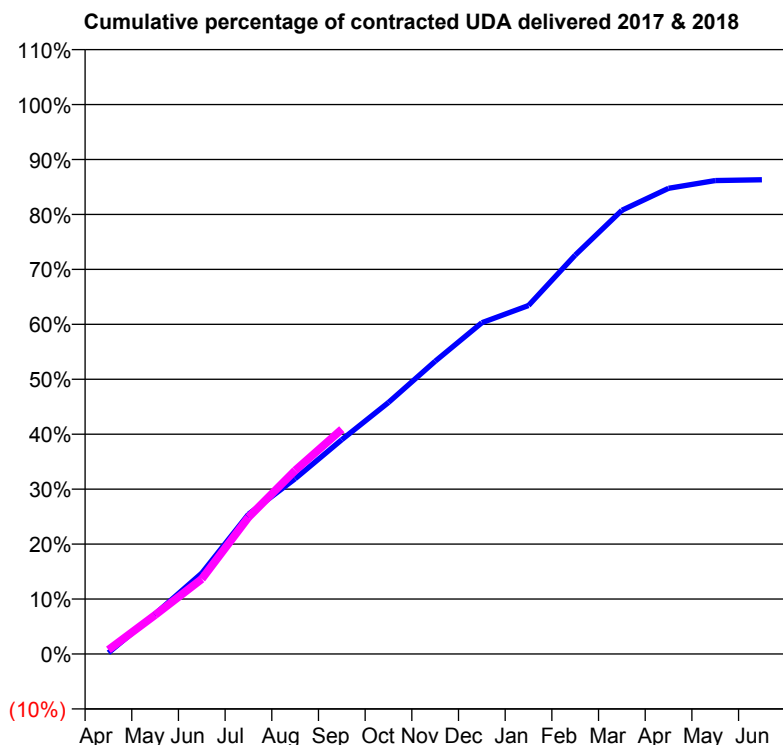
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,462      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £407,939.29 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,892         |                               |
| Quarter ending December 2016         | 3,795         | ↓                             |
| Quarter ending March 2017            | 3,674         | ↓                             |
| Quarter ending June 2017             | 3,621         | ↓                             |
| Quarter ending September 2017        | 3,723         | ↑                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 33                                | 103   |
| May       | 981                               | 954   |
| June      | 1,980                             | 1,839 |
| July      | 3,425                             | 3,349 |
| August    | 4,294                             | 4,495 |
| September | 5,252                             | 5,508 |
| October   | 6,163                             |       |
| November  | 7,173                             |       |
| December  | 8,117                             |       |
| January   | 8,537                             |       |
| February  | 9,772                             |       |
| March     | 10,872                            |       |
| April     | 11,409                            |       |
| May       | 11,599                            |       |
| June      | 11,618                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 462         | 6.1%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 234      | 2,486       | 9.4%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 226      | 462         | 48.9%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,427    | 2,486       | 57.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 154      | 2,636       | 5.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,636       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 2,636       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 20          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 20          | 85.0%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

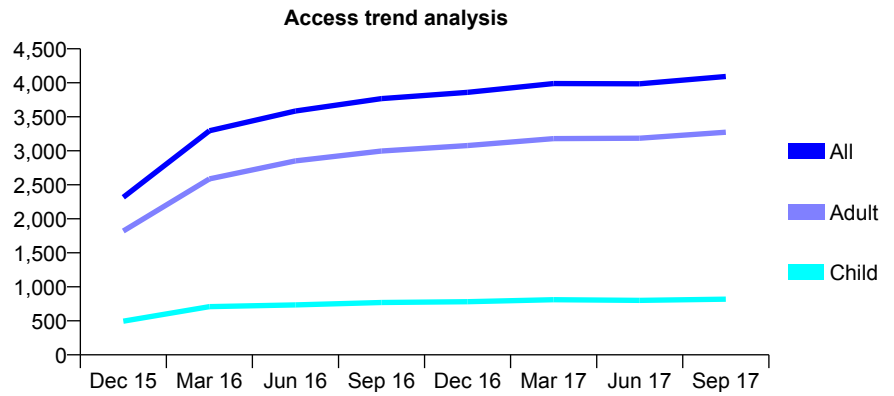
## 7A3 - Vital Signs At a Glance Contract Report for 163120/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/06/2015            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,369      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £385,907.57 |

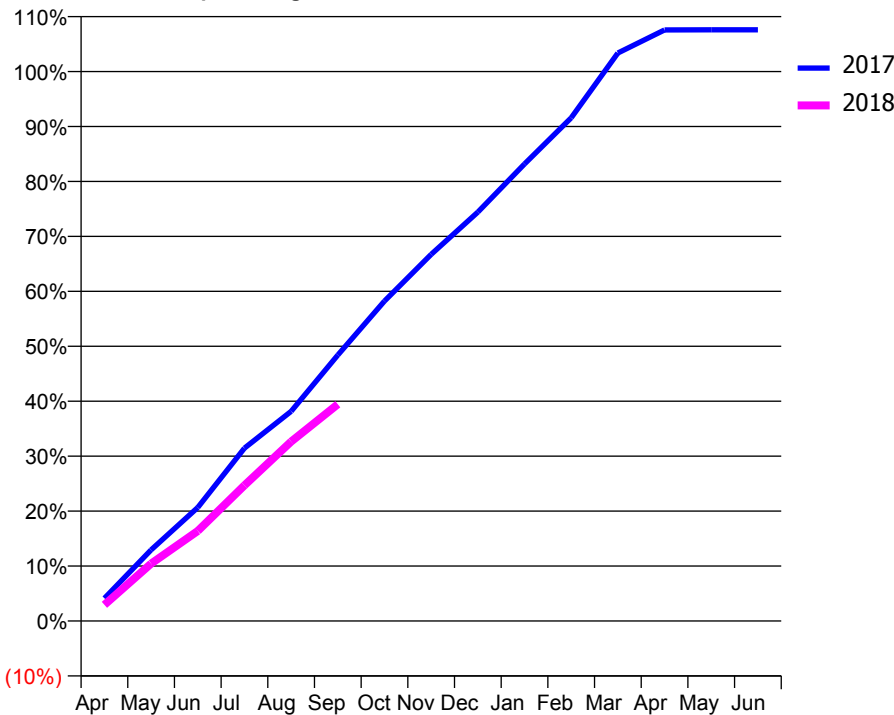
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,767       |                               |
| Quarter ending December 2016         | 3,859       | ↑                             |
| Quarter ending March 2017            | 3,990       | ↑                             |
| Quarter ending June 2017             | 3,986       | →                             |
| Quarter ending September 2017        | 4,093       | ↑                             |
| <b>Variance since September 2016</b> | <b>8.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 552                               | 393   |
| May       | 1,731                             | 1,398 |
| June      | 2,764                             | 2,192 |
| July      | 4,206                             | 3,302 |
| August    | 5,101                             | 4,365 |
| September | 6,471                             | 5,273 |
| October   | 7,784                             |       |
| November  | 8,921                             |       |
| December  | 9,947                             |       |
| January   | 11,120                            |       |
| February  | 12,242                            |       |
| March     | 13,820                            |       |
| April     | 14,379                            |       |
| May       | 14,383                            |       |
| June      | 14,383                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 592         | 5.9%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 285      | 2,363       | 12.1%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 395      | 592         | 66.7%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,513    | 2,363       | 64.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 284      | 2,717       | 10.5%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,717       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 2,717       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 21       | 22          | 95.5%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 22          | 90.9%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



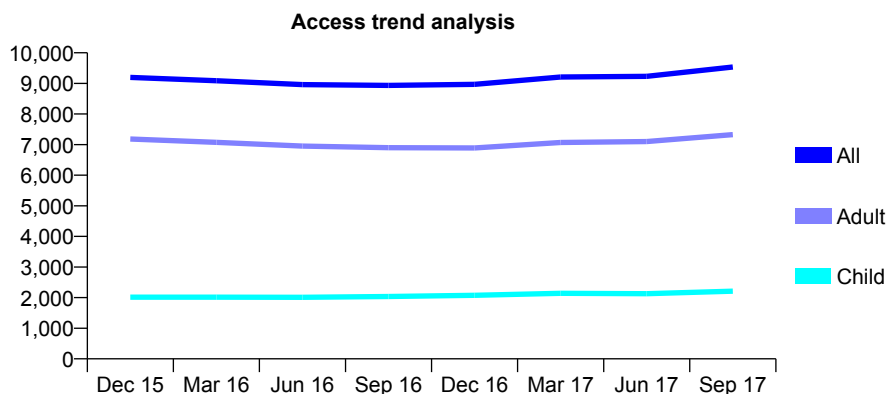
## 7A3 - Vital Signs At a Glance Contract Report for 165840/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Nicola Hall Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/09/2010          |
| Contract end date    |                     |

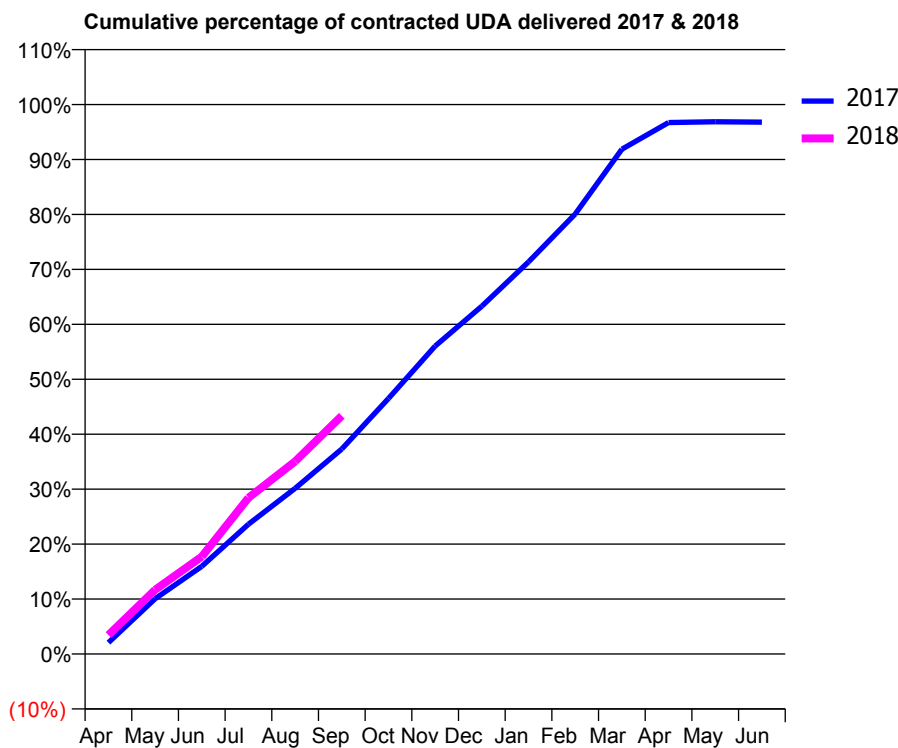
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,287      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £737,253.79 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,935       |                               |
| Quarter ending December 2016         | 8,969       | →                             |
| Quarter ending March 2017            | 9,210       | ↑                             |
| Quarter ending June 2017             | 9,232       | →                             |
| Quarter ending September 2017        | 9,538       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 587                               | 980    |
| May       | 2,848                             | 3,306  |
| June      | 4,515                             | 5,016  |
| July      | 6,681                             | 8,039  |
| August    | 8,529                             | 9,918  |
| September | 10,552                            | 12,264 |
| October   | 13,154                            |        |
| November  | 15,855                            |        |
| December  | 17,904                            |        |
| January   | 20,187                            |        |
| February  | 22,647                            |        |
| March     | 25,986                            |        |
| April     | 27,358                            |        |
| May       | 27,399                            |        |
| June      | 27,380                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 134      | 1,752       | 7.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 676      | 5,270       | 12.8%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,044    | 1,752       | 59.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,752    | 5,270       | 52.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 462      | 6,364       | 7.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 6,364       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 15       | 6,364       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 46       | 49          | 93.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 41       | 49          | 83.7%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



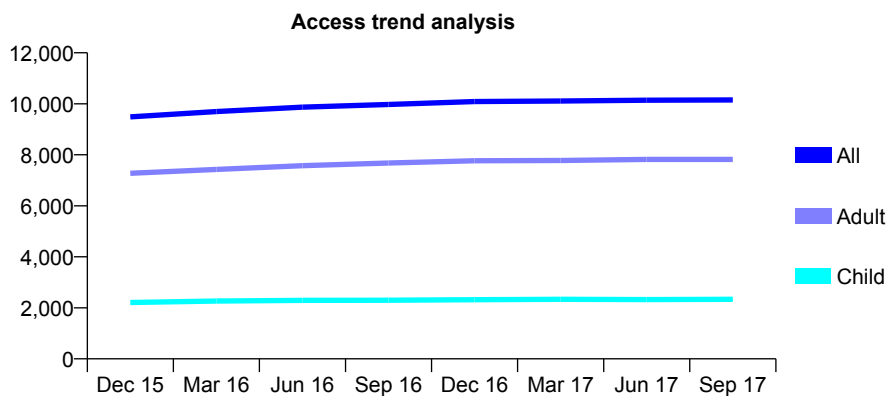
## 7A3 - Vital Signs At a Glance Contract Report for 169714/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Pantyyfynon Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2011          |
| Contract end date    |                     |

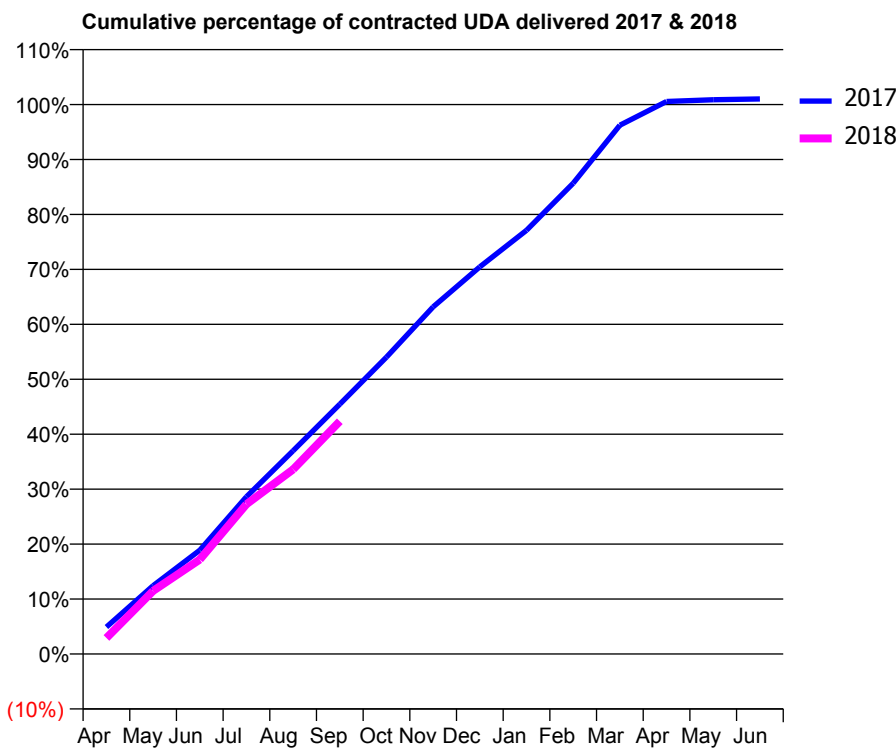
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,834      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £532,202.96 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,975       |                               |
| Quarter ending December 2016         | 10,087      | →                             |
| Quarter ending March 2017            | 10,112      | →                             |
| Quarter ending June 2017             | 10,142      | →                             |
| Quarter ending September 2017        | 10,154      | →                             |
| <b>Variance since September 2016</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,125                             | 668   |
| May       | 2,841                             | 2,626 |
| June      | 4,316                             | 3,928 |
| July      | 6,534                             | 6,225 |
| August    | 8,448                             | 7,673 |
| September | 10,384                            | 9,674 |
| October   | 12,335                            |       |
| November  | 14,427                            |       |
| December  | 16,089                            |       |
| January   | 17,607                            |       |
| February  | 19,565                            |       |
| March     | 21,971                            |       |
| April     | 22,962                            |       |
| May       | 23,034                            |       |
| June      | 23,064                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,748       | 3.7%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 310      | 3,827       | 8.1%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,096    | 1,748       | 62.7%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 868      | 3,827       | 22.7%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 115      | 5,050       | 2.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 5,050       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 52       | 5,050       | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 30       | 34          | 88.2%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 29       | 34          | 85.3%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

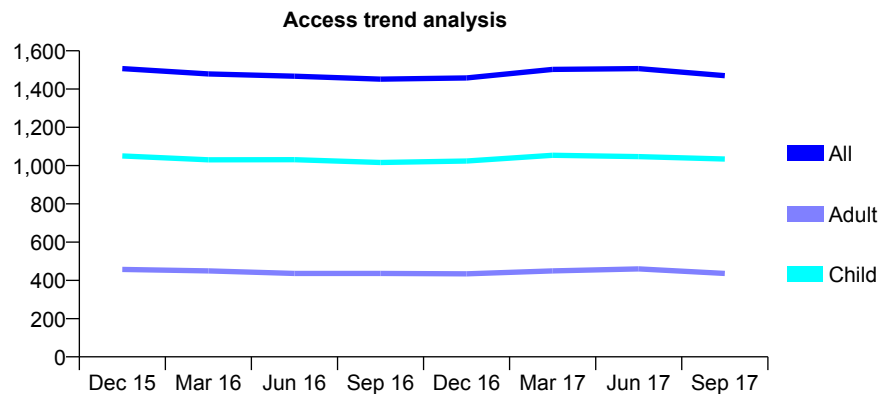
## 7A3 - Vital Signs At a Glance Contract Report for 171131/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | J & LV Ltd   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £122,257.77 |

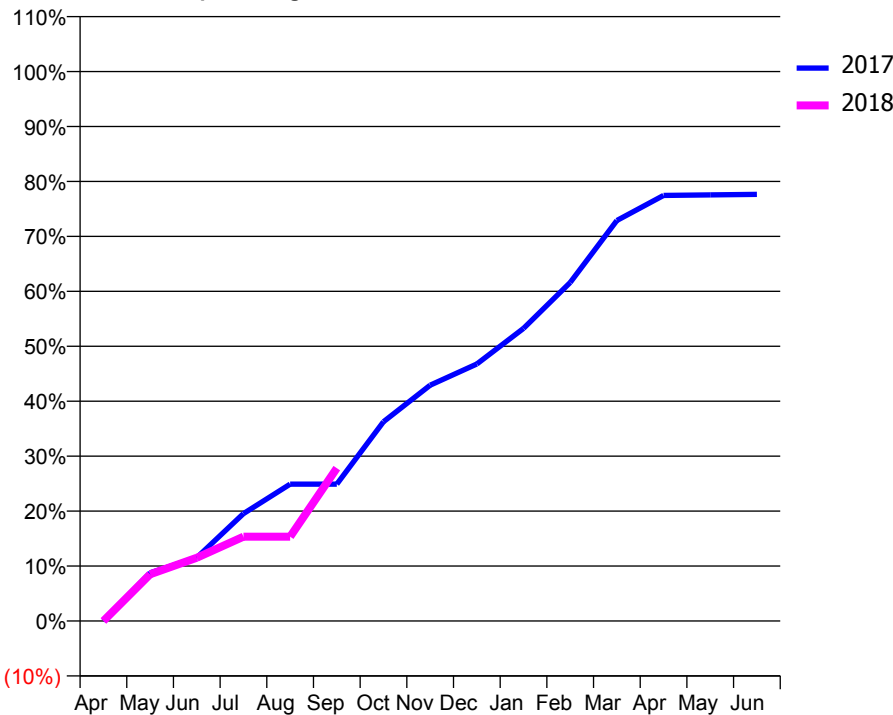
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,452       |                               |
| Quarter ending December 2016         | 1,458       | →                             |
| Quarter ending March 2017            | 1,503       | ↑                             |
| Quarter ending June 2017             | 1,507       | →                             |
| Quarter ending September 2017        | 1,470       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 0     |
| May       | 351                               | 340   |
| June      | 462                               | 461   |
| July      | 781                               | 614   |
| August    | 996                               | 614   |
| September | 996                               | 1,112 |
| October   | 1,451                             |       |
| November  | 1,716                             |       |
| December  | 1,871                             |       |
| January   | 2,130                             |       |
| February  | 2,464                             |       |
| March     | 2,915                             |       |
| April     | 3,098                             |       |
| May       | 3,102                             |       |
| June      | 3,105                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 757         | 7.5%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 135         | 11.1%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 485      | 757         | 64.1%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 91       | 135         | 67.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 47       | 754         | 6.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 754         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 754         | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

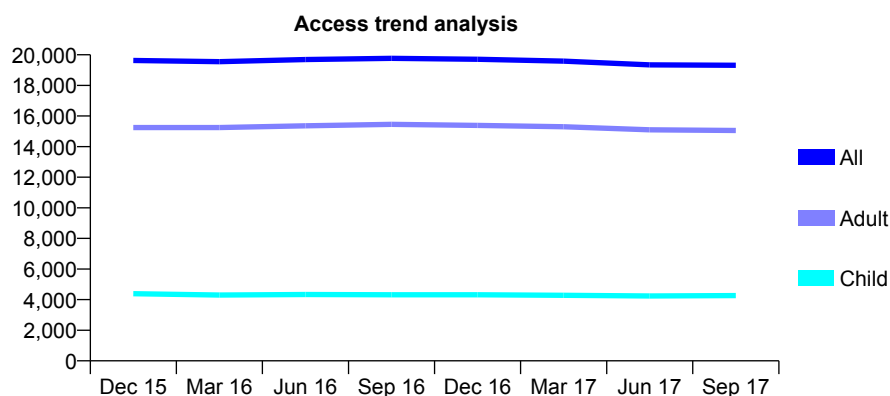
## 7A3 - Vital Signs At a Glance Contract Report for 175641/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | United Dental Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2009        |
| Contract end date    |                   |

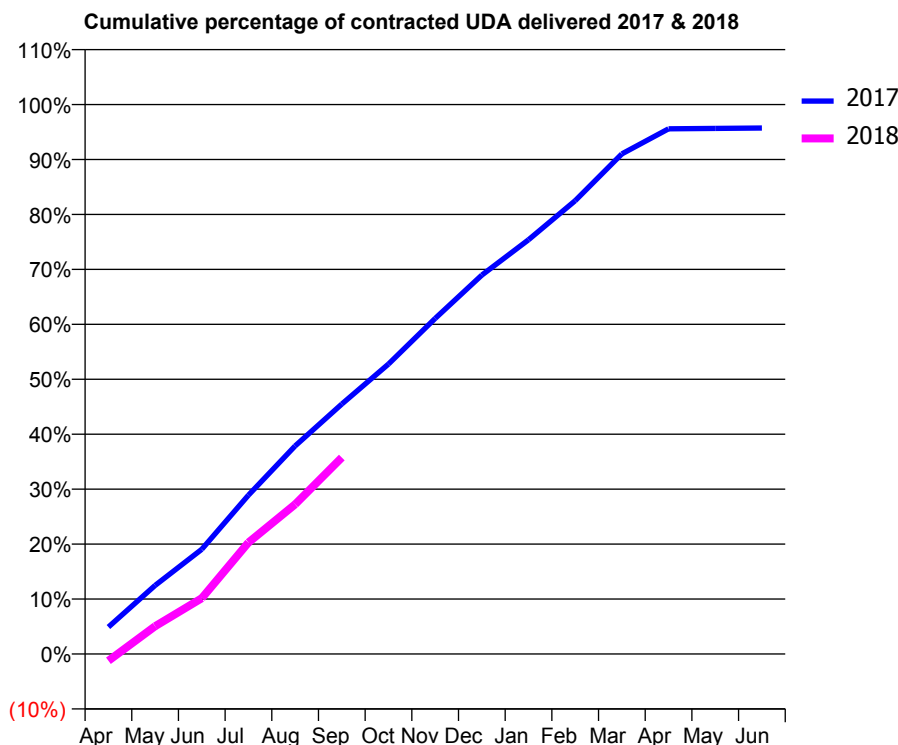
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 54,400        |
| Carry forward general activity (UDA)        | 2,334         |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,368,650.28 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 19,771        |                               |
| Quarter ending December 2016         | 19,707        | →                             |
| Quarter ending March 2017            | 19,582        | →                             |
| Quarter ending June 2017             | 19,340        | ↓                             |
| Quarter ending September 2017        | 19,319        | →                             |
| <b>Variance since September 2016</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,668                             | -683   |
| May       | 6,794                             | 2,758  |
| June      | 10,365                            | 5,525  |
| July      | 15,732                            | 11,044 |
| August    | 20,594                            | 14,816 |
| September | 24,744                            | 19,453 |
| October   | 28,709                            |        |
| November  | 33,216                            |        |
| December  | 37,516                            |        |
| January   | 41,015                            |        |
| February  | 44,879                            |        |
| March     | 49,510                            |        |
| April     | 51,999                            |        |
| May       | 52,033                            |        |
| June      | 52,066                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 2,967       | 3.7%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 895      | 9,475       | 9.4%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,606    | 2,967       | 54.1%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,306    | 9,475       | 45.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 573      | 11,375      | 5.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 11,375      | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 48       | 11,375      | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 62       | 73          | 84.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 62       | 73          | 84.9%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

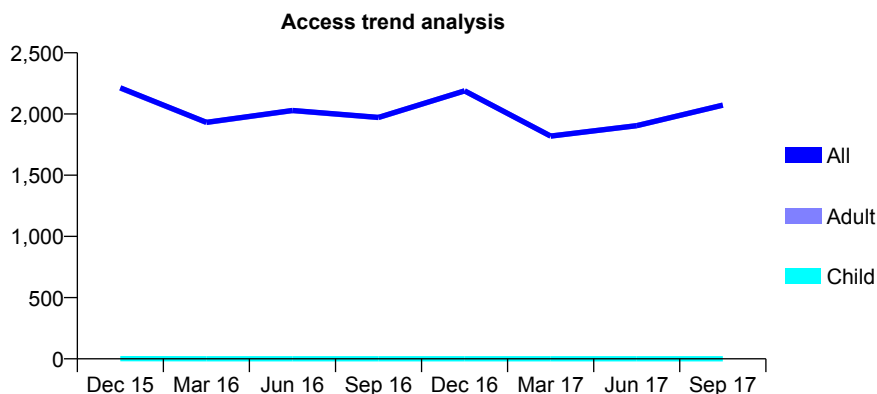
## 7A3 - Vital Signs At a Glance Contract Report for 175641/0002 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | United Dental Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2009        |
| Contract end date    |                   |

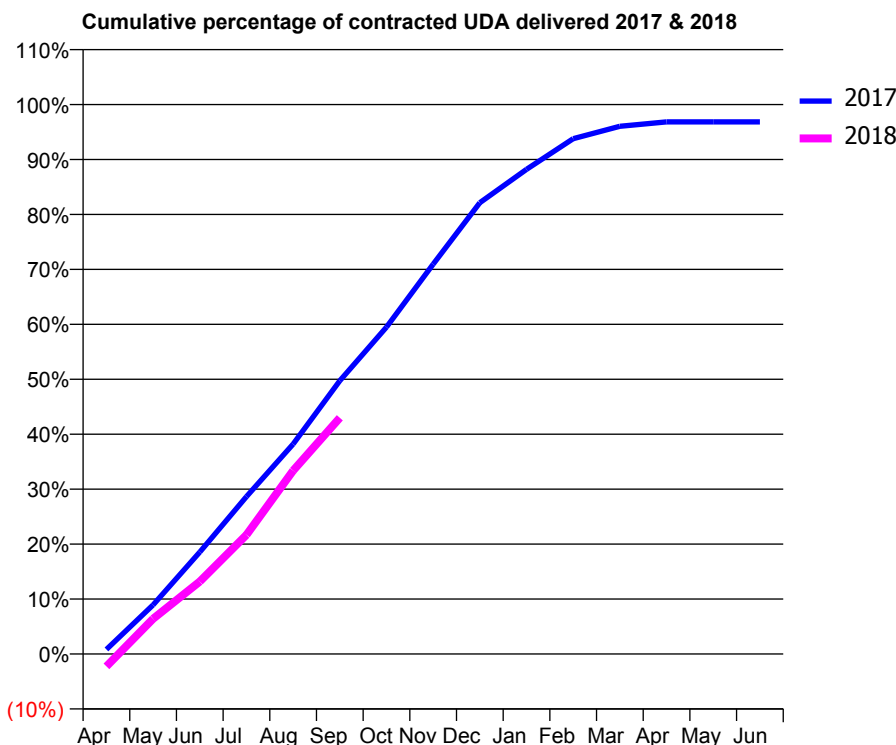
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,467       |
| Carry forward general activity (UDA)        | 156         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £269,820.24 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,972       |                               |
| Quarter ending December 2016         | 2,189       | ↑                             |
| Quarter ending March 2017            | 1,820       | ↓                             |
| Quarter ending June 2017             | 1,905       | ↑                             |
| Quarter ending September 2017        | 2,072       | ↑                             |
| <b>Variance since September 2016</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 41                                | -124  |
| May       | 441                               | 351   |
| June      | 914                               | 721   |
| July      | 1,411                             | 1,185 |
| August    | 1,882                             | 1,825 |
| September | 2,450                             | 2,351 |
| October   | 2,930                             |       |
| November  | 3,494                             |       |
| December  | 4,045                             |       |
| January   | 4,344                             |       |
| February  | 4,619                             |       |
| March     | 4,730                             |       |
| April     | 4,770                             |       |
| May       | 4,770                             |       |
| June      | 4,770                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 1,037       | 2.7%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 293      | 1,037       | 28.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 24       | 1,030       | 2.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,030       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,030       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 5           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

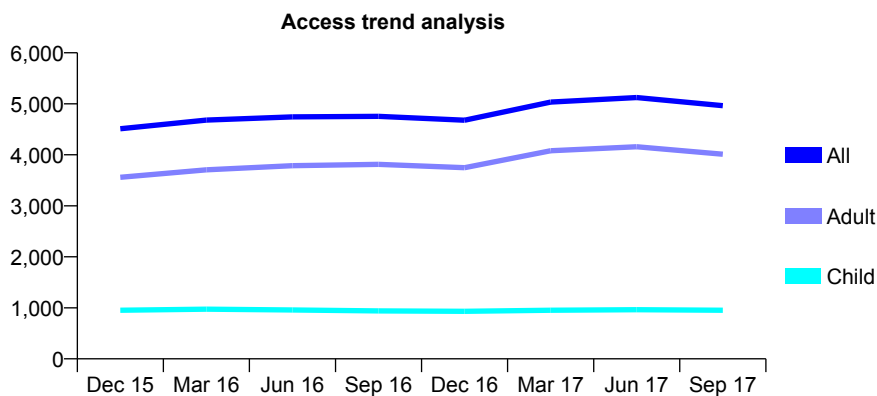
## 7A3 - Vital Signs At a Glance Contract Report for 175641/0003 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | United Dental Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2009        |
| Contract end date    |                   |

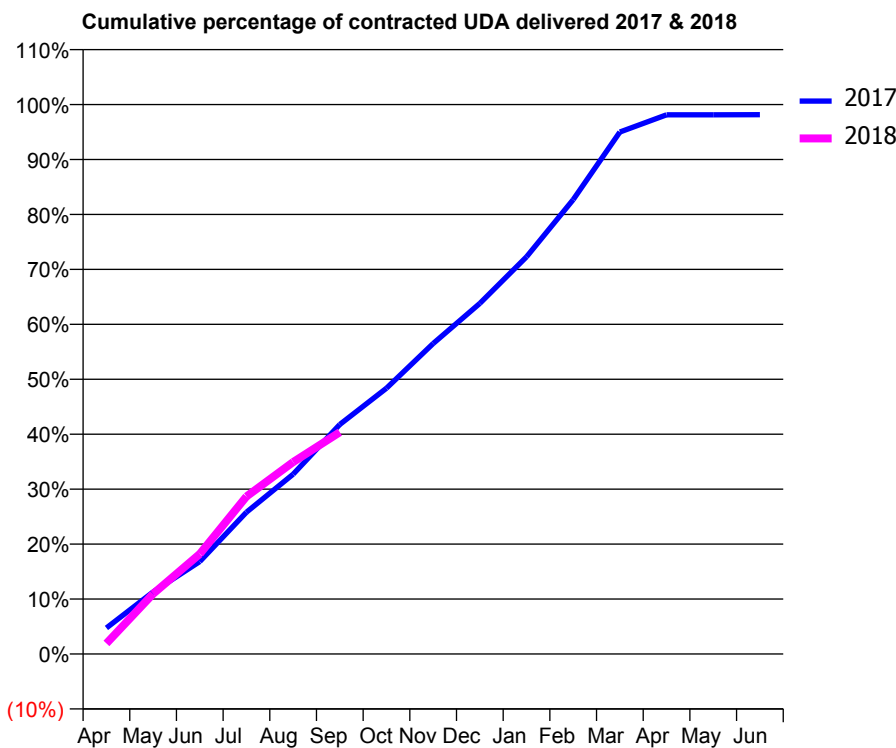
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,200      |
| Carry forward general activity (UDA)        | 267         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £293,912.26 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,753       |                               |
| Quarter ending December 2016         | 4,679       | ↓                             |
| Quarter ending March 2017            | 5,034       | ↑                             |
| Quarter ending June 2017             | 5,122       | →                             |
| Quarter ending September 2017        | 4,963       | ↓                             |
| <b>Variance since September 2016</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 683                               | 255   |
| May       | 1,625                             | 1,445 |
| June      | 2,423                             | 2,404 |
| July      | 3,717                             | 3,785 |
| August    | 4,714                             | 4,610 |
| September | 6,015                             | 5,328 |
| October   | 6,965                             |       |
| November  | 8,136                             |       |
| December  | 9,188                             |       |
| January   | 10,408                            |       |
| February  | 11,908                            |       |
| March     | 13,680                            |       |
| April     | 14,130                            |       |
| May       | 14,129                            |       |
| June      | 14,133                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 506         | 5.5%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 317      | 2,526       | 12.5%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 256      | 506         | 50.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,359    | 2,526       | 53.8%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 221      | 2,808       | 7.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,808       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 2,808       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

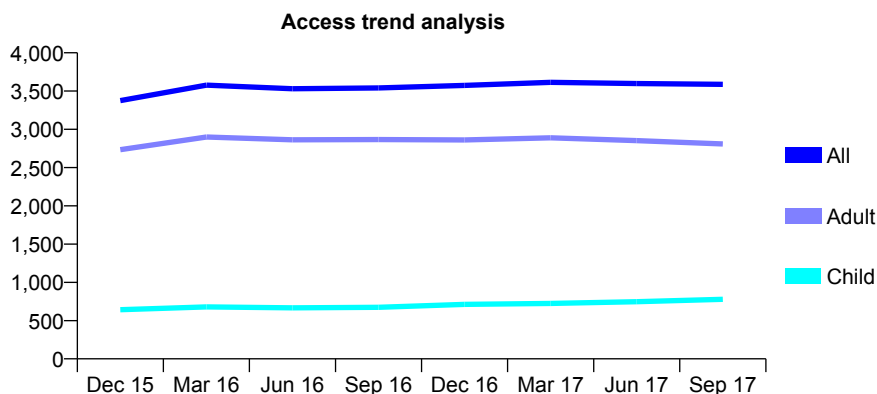
## 7A3 - Vital Signs At a Glance Contract Report for 177415/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Ty Gwyn Dental Practice Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2008                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,250       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £188,091.47 |

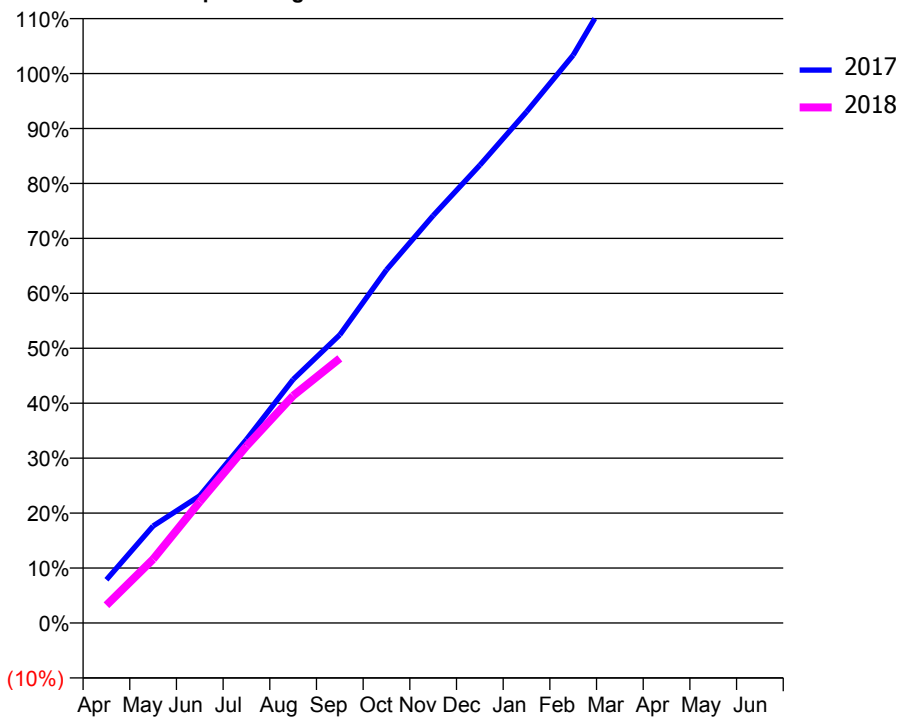
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,541       |                               |
| Quarter ending December 2016         | 3,573       | →                             |
| Quarter ending March 2017            | 3,614       | →                             |
| Quarter ending June 2017             | 3,599       | →                             |
| Quarter ending September 2017        | 3,587       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 650    | 267   |
| May       | 1,457  | 958   |
| June      | 1,912  | 1,820 |
| July      | 2,756  | 2,655 |
| August    | 3,657  | 3,412 |
| September | 4,327  | 3,972 |
| October   | 5,301  |       |
| November  | 6,117  |       |
| December  | 6,873  |       |
| January   | 7,674  |       |
| February  | 8,525  |       |
| March     | 9,712  |       |
| April     | 10,003 |       |
| May       | 9,992  |       |
| June      | 9,995  |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 450         | 5.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 185      | 1,581       | 11.7%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 162      | 450         | 36.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 729      | 1,581       | 46.1%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 162      | 1,892       | 8.6%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,892       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 1,892       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

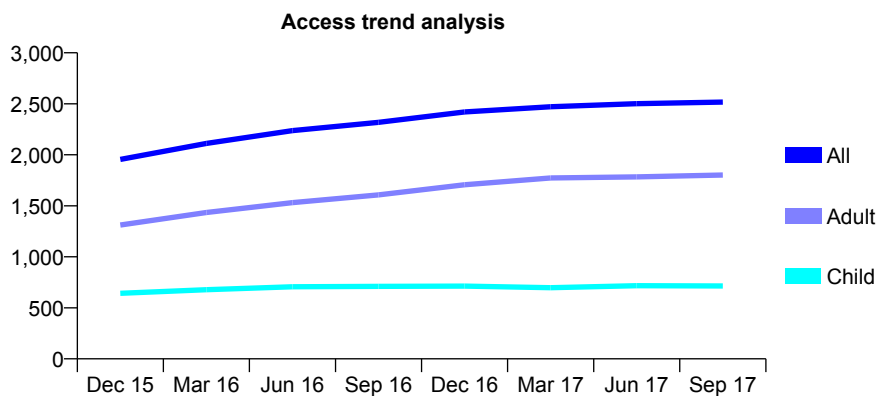
## 7A3 - Vital Signs At a Glance Contract Report for 177997/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | B Jones      |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,644       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,751.86 |

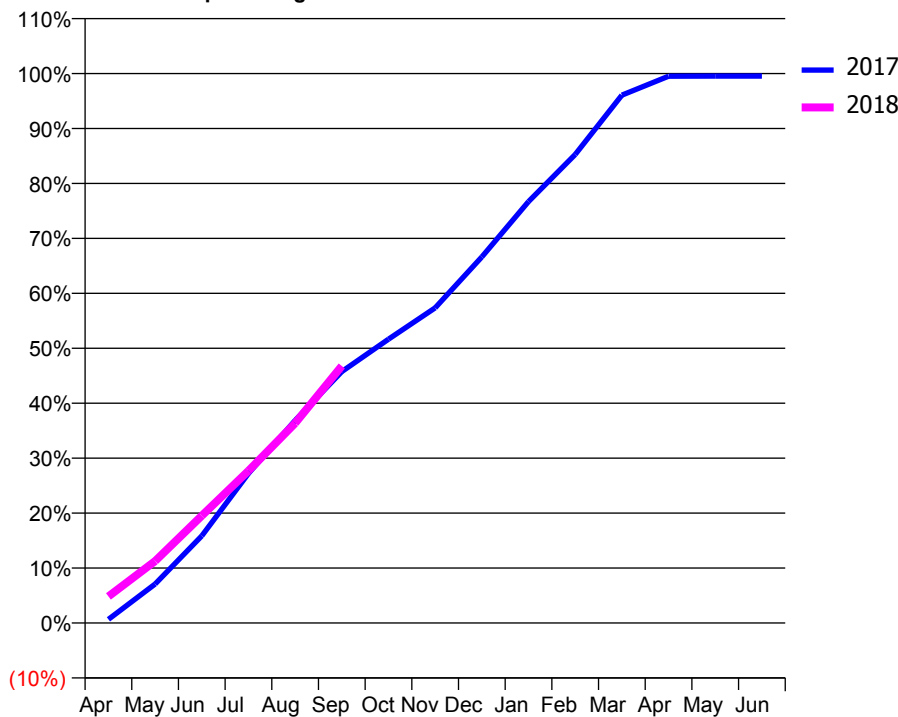
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,318       |                               |
| Quarter ending December 2016         | 2,420       | ↑                             |
| Quarter ending March 2017            | 2,471       | ↑                             |
| Quarter ending June 2017             | 2,501       | →                             |
| Quarter ending September 2017        | 2,517       | →                             |
| <b>Variance since September 2016</b> | <b>8.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 45                                | 322   |
| May       | 472                               | 748   |
| June      | 1,053                             | 1,297 |
| July      | 1,808                             | 1,841 |
| August    | 2,450                             | 2,415 |
| September | 3,040                             | 3,108 |
| October   | 3,431                             |       |
| November  | 3,811                             |       |
| December  | 4,426                             |       |
| January   | 5,095                             |       |
| February  | 5,665                             |       |
| March     | 6,383                             |       |
| April     | 6,611                             |       |
| May       | 6,614                             |       |
| June      | 6,614                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 565         | 4.1%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 107      | 1,329       | 8.1%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 219      | 565         | 38.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 561      | 1,329       | 42.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 125      | 1,755       | 7.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,755       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 13       | 1,755       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

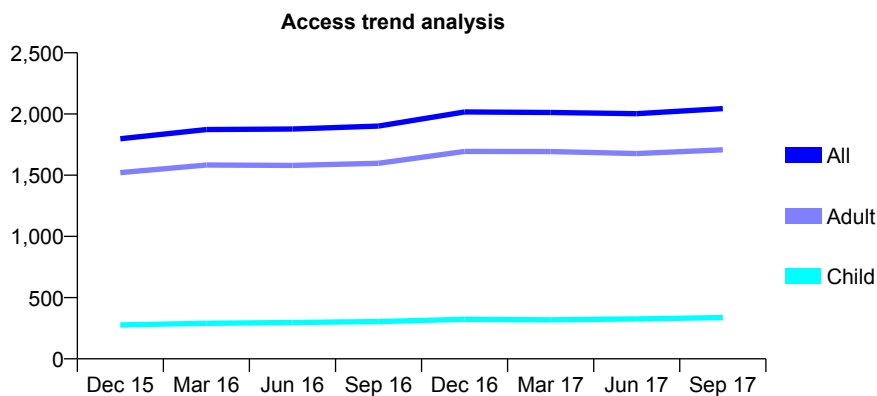
## 7A3 - Vital Signs At a Glance Contract Report for 178624/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | C Hancock    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2014   |
| Contract end date    |              |

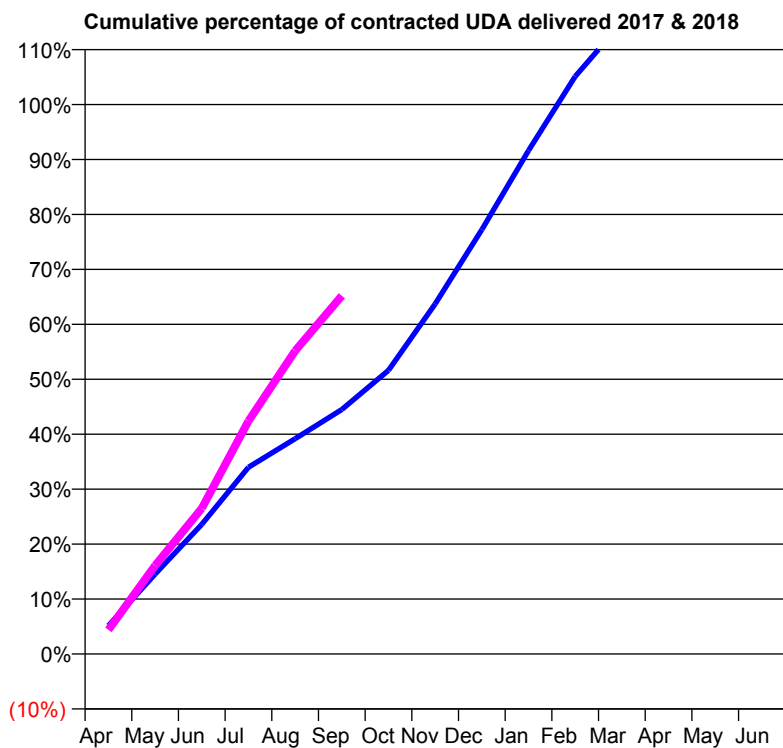
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,906       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £140,394.23 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,901       |                               |
| Quarter ending December 2016         | 2,017       | ↑                             |
| Quarter ending March 2017            | 2,012       | →                             |
| Quarter ending June 2017             | 2,003       | →                             |
| Quarter ending September 2017        | 2,044       | ↑                             |
| <b>Variance since September 2016</b> | <b>7.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 293                               | 260   |
| May       | 825                               | 951   |
| June      | 1,338                             | 1,566 |
| July      | 1,927                             | 2,505 |
| August    | 2,222                             | 3,258 |
| September | 2,522                             | 3,850 |
| October   | 2,927                             |       |
| November  | 3,611                             |       |
| December  | 4,379                             |       |
| January   | 5,194                             |       |
| February  | 5,958                             |       |
| March     | 6,515                             |       |
| April     | 6,685                             |       |
| May       | 6,704                             |       |
| June      | 6,704                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 270         | 8.9%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 242      | 1,458       | 16.6%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 153      | 270         | 56.7%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 855      | 1,458       | 58.6%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 110      | 1,626       | 6.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,626       | 1.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 1,626       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



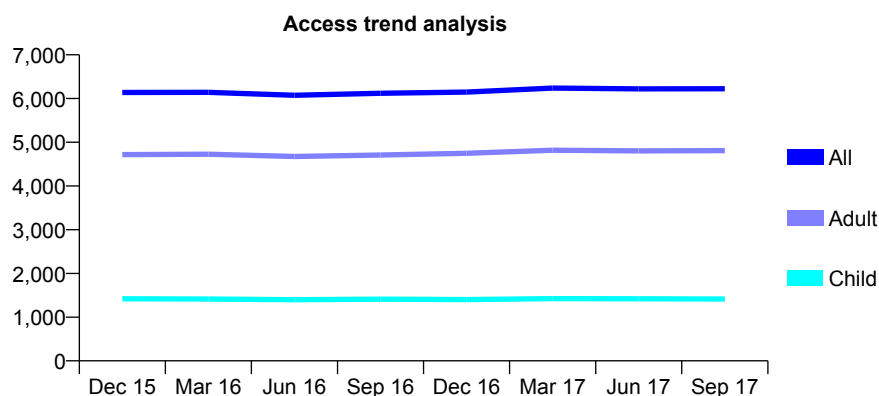
## 7A3 - Vital Signs At a Glance Contract Report for 179310/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | West Coast Dental Care Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2010                 |
| Contract end date    |                            |

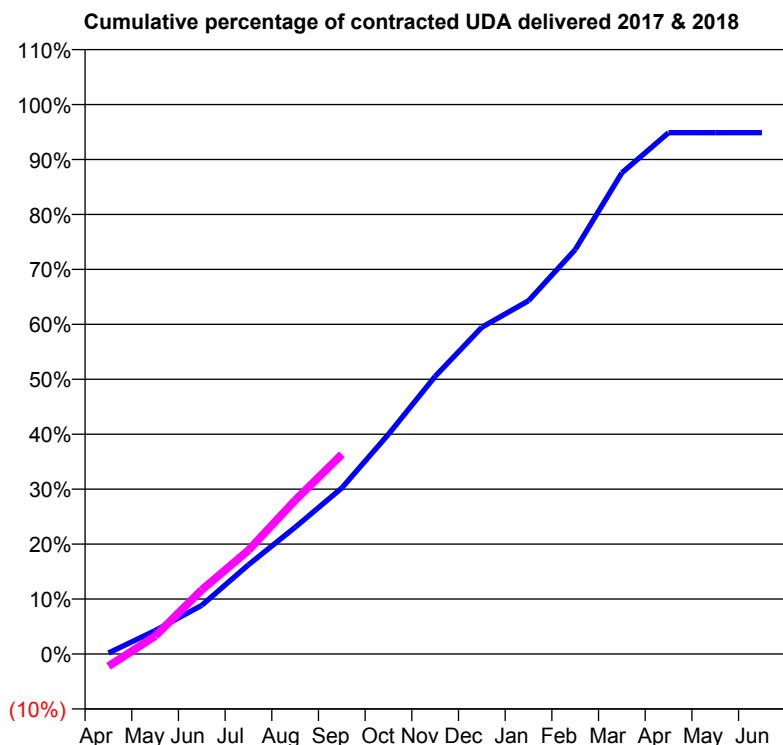
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,023      |
| Carry forward general activity (UDA)        | 1,130       |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £521,344.25 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,119       |                               |
| Quarter ending December 2016         | 6,147       | →                             |
| Quarter ending March 2017            | 6,240       | →                             |
| Quarter ending June 2017             | 6,221       | →                             |
| Quarter ending September 2017        | 6,224       | →                             |
| <b>Variance since September 2016</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 38                                | -494  |
| May       | 939                               | 721   |
| June      | 1,955                             | 2,573 |
| July      | 3,578                             | 4,159 |
| August    | 5,082                             | 6,167 |
| September | 6,659                             | 8,002 |
| October   | 8,811                             |       |
| November  | 11,128                            |       |
| December  | 13,098                            |       |
| January   | 14,161                            |       |
| February  | 16,205                            |       |
| March     | 19,284                            |       |
| April     | 20,891                            |       |
| May       | 20,893                            |       |
| June      | 20,893                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,091       | 6.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 413      | 3,695       | 11.2%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 724      | 1,091       | 66.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,373    | 3,695       | 64.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 267      | 4,200       | 6.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,200       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 12       | 4,200       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 42       | 43          | 97.7%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 38       | 43          | 88.4%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

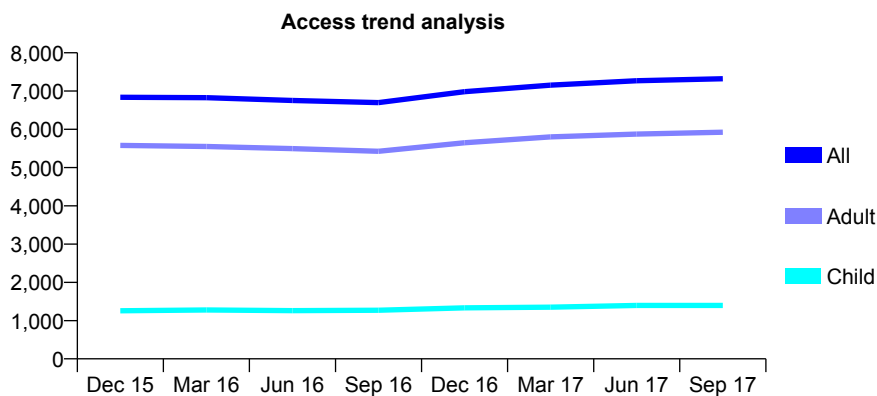
## 7A3 - Vital Signs At a Glance Contract Report for 180734/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Andrew J R Turpy & E. Sarah Turpy |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 19/06/2009                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,735      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £510,078.62 |

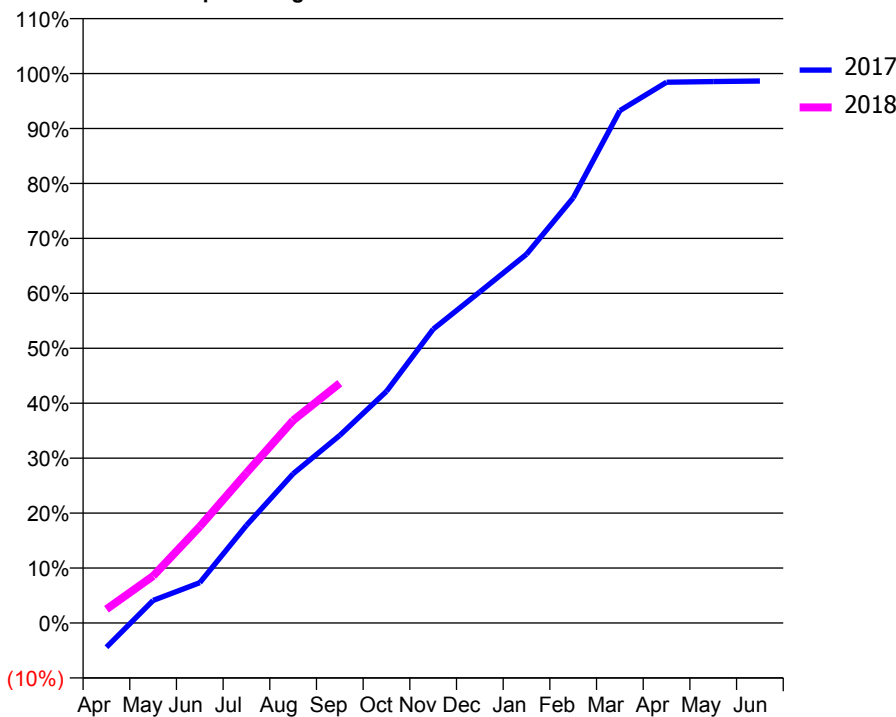
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,698       |                               |
| Quarter ending December 2016         | 6,983       | ↑                             |
| Quarter ending March 2017            | 7,153       | ↑                             |
| Quarter ending June 2017             | 7,269       | →                             |
| Quarter ending September 2017        | 7,321       | →                             |
| <b>Variance since September 2016</b> | <b>9.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -964                              | 546   |
| May       | 895                               | 1,857 |
| June      | 1,594                             | 3,818 |
| July      | 3,861                             | 5,937 |
| August    | 5,902                             | 8,015 |
| September | 7,422                             | 9,487 |
| October   | 9,163                             |       |
| November  | 11,622                            |       |
| December  | 13,098                            |       |
| January   | 14,588                            |       |
| February  | 16,818                            |       |
| March     | 20,269                            |       |
| April     | 21,392                            |       |
| May       | 21,419                            |       |
| June      | 21,437                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 901         | 5.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 562      | 4,049       | 13.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423      | 901         | 46.9%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,102    | 4,049       | 51.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 360      | 4,477       | 8.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 4,477       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 4,477       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 29       | 31          | 93.5%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 29       | 31          | 93.5%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

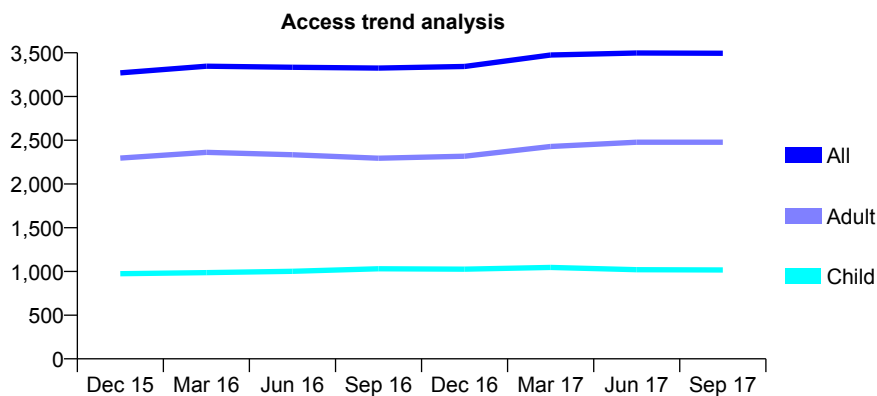
## 7A3 - Vital Signs At a Glance Contract Report for 181382/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Cwmdulais Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General and Orthodontic   |
| Contract start date  | 01/01/2014                |
| Contract end date    |                           |

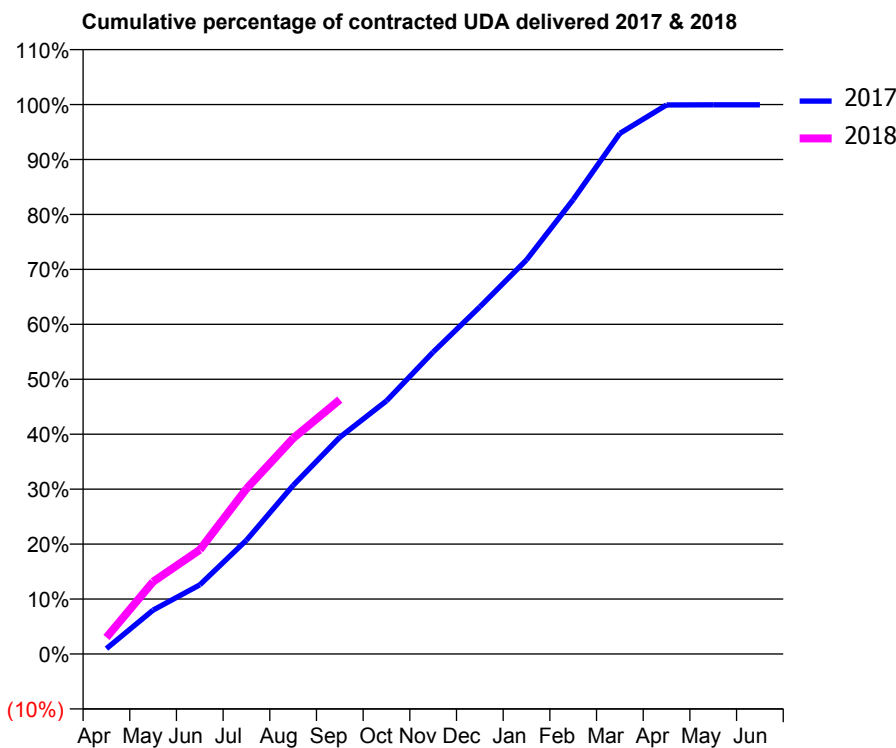
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,575       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 1,351       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £416,816.49 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,325       |                               |
| Quarter ending December 2016         | 3,344       | →                             |
| Quarter ending March 2017            | 3,475       | ↑                             |
| Quarter ending June 2017             | 3,498       | →                             |
| Quarter ending September 2017        | 3,494       | →                             |
| <b>Variance since September 2016</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 84                                | 260   |
| May       | 686                               | 1,130 |
| June      | 1,079                             | 1,627 |
| July      | 1,776                             | 2,579 |
| August    | 2,631                             | 3,367 |
| September | 3,382                             | 3,969 |
| October   | 3,950                             |       |
| November  | 4,713                             |       |
| December  | 5,417                             |       |
| January   | 6,150                             |       |
| February  | 7,092                             |       |
| March     | 8,124                             |       |
| April     | 8,567                             |       |
| May       | 8,570                             |       |
| June      | 8,570                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 930         | 8.2%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 1,778       | 15.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 541      | 930         | 58.2%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 743      | 1,778       | 41.8%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 326      | 2,324       | 14.0%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,324       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 2,324       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 13          | 76.9%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

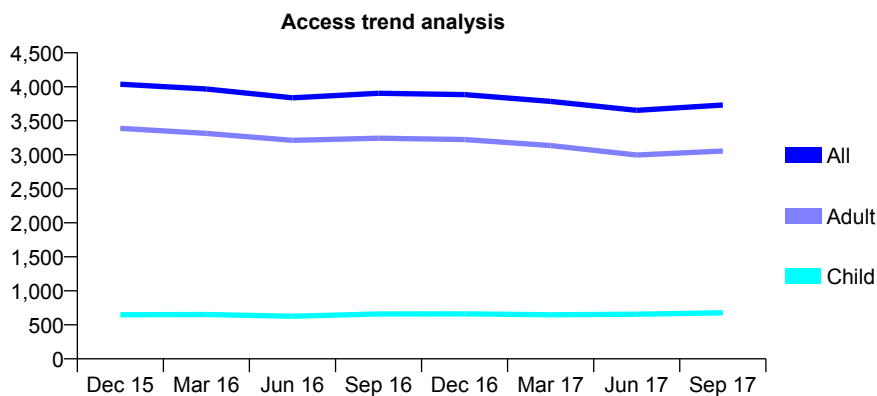
## 7A3 - Vital Signs At a Glance Contract Report for 184136/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Glynneath Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2012                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,623      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £381,047.10 |

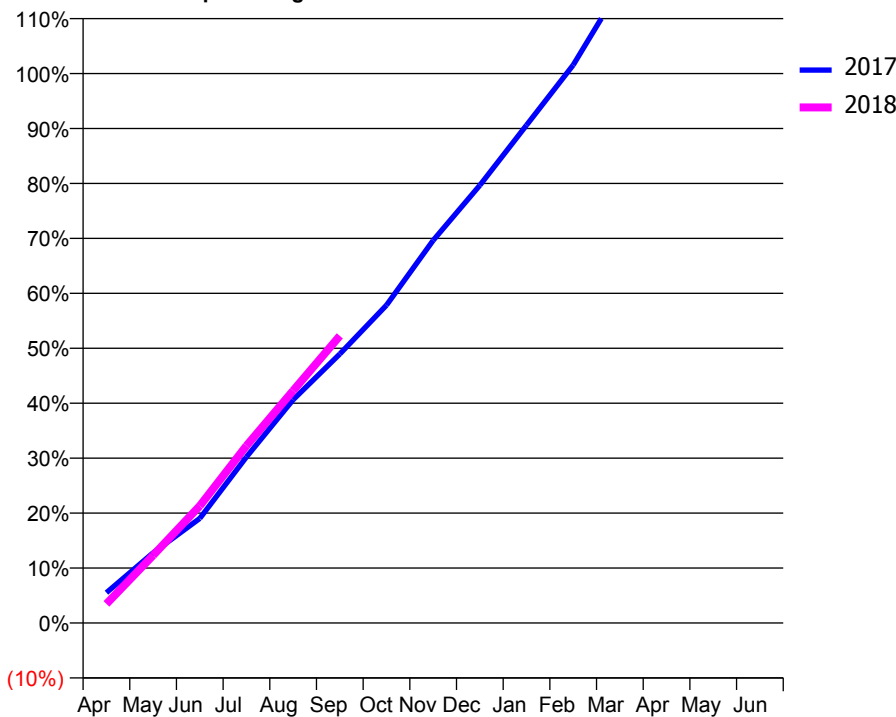
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,904         |                               |
| Quarter ending December 2016         | 3,886         | →                             |
| Quarter ending March 2017            | 3,786         | ↓                             |
| Quarter ending June 2017             | 3,653         | ↓                             |
| Quarter ending September 2017        | 3,732         | ↑                             |
| <b>Variance since September 2016</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 586    | 369   |
| May       | 1,357  | 1,309 |
| June      | 2,022  | 2,266 |
| July      | 3,210  | 3,428 |
| August    | 4,316  | 4,492 |
| September | 5,201  | 5,551 |
| October   | 6,144  |       |
| November  | 7,396  |       |
| December  | 8,461  |       |
| January   | 9,624  |       |
| February  | 10,787 |       |
| March     | 12,278 |       |
| April     | 12,949 |       |
| May       | 12,965 |       |
| June      | 12,966 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 382         | 6.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 187      | 1,571       | 11.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 69       | 382         | 18.1%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 415      | 1,571       | 26.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 123      | 1,801       | 6.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 1,801       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 23       | 1,801       | 1.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 19       | 19          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 19          | 89.5%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

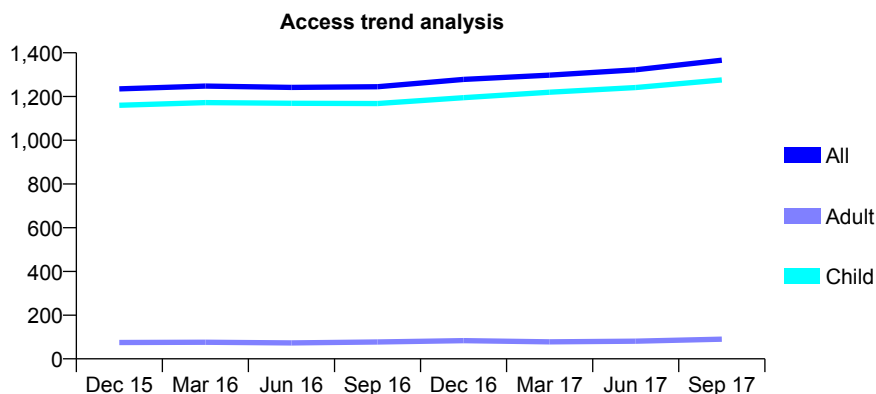
## 7A3 - Vital Signs At a Glance Contract Report for 185000/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Howells, Harrison & Gregson |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,576      |
| Carry forward general activity (UDA)        | 33         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,840.96 |

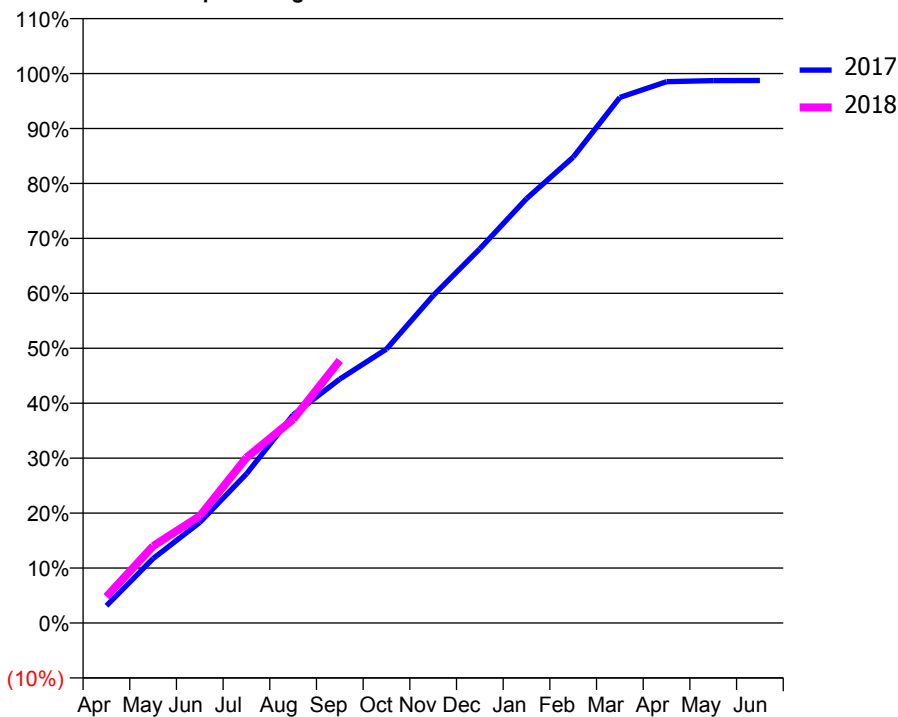
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,245       |                               |
| Quarter ending December 2016         | 1,278       | ↑                             |
| Quarter ending March 2017            | 1,298       | →                             |
| Quarter ending June 2017             | 1,322       | →                             |
| Quarter ending September 2017        | 1,366       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 81                                | 124   |
| May       | 302                               | 361   |
| June      | 472                               | 501   |
| July      | 699                               | 775   |
| August    | 976                               | 955   |
| September | 1,144                             | 1,231 |
| October   | 1,284                             |       |
| November  | 1,535                             |       |
| December  | 1,754                             |       |
| January   | 1,989                             |       |
| February  | 2,184                             |       |
| March     | 2,464                             |       |
| April     | 2,537                             |       |
| May       | 2,542                             |       |
| June      | 2,543                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,035       | 12.2%    | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 563      | 1,035       | 54.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 81       | 966         | 8.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 966         | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 966         | 2.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

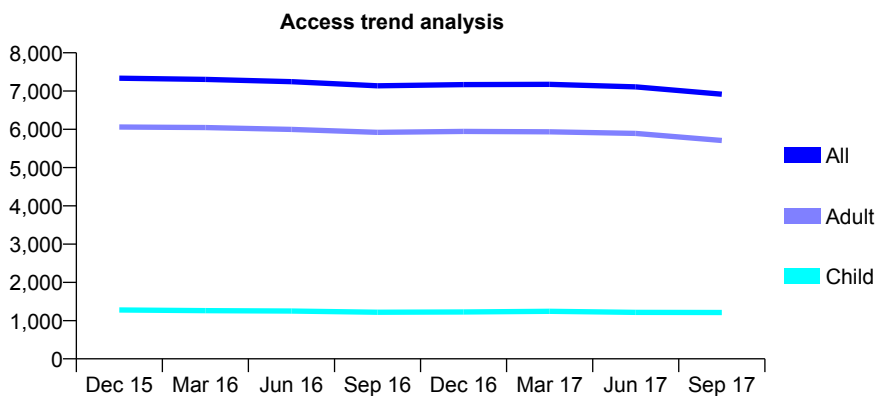
## 7A3 - Vital Signs At a Glance Contract Report for 187917/0001 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | The Victoria Road Dental Surgery |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/05/2012                       |
| Contract end date    |                                  |

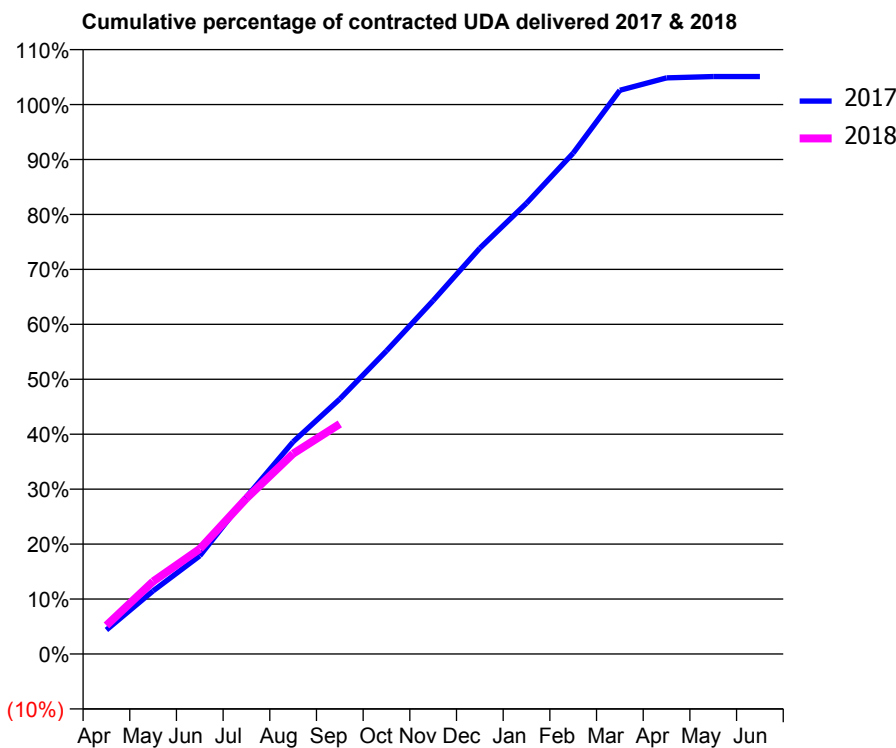
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,753      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £470,746.07 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,138         |                               |
| Quarter ending December 2016         | 7,170         | →                             |
| Quarter ending March 2017            | 7,176         | →                             |
| Quarter ending June 2017             | 7,109         | →                             |
| Quarter ending September 2017        | 6,917         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 909                               | 1,081 |
| May       | 2,384                             | 2,741 |
| June      | 3,711                             | 3,969 |
| July      | 5,934                             | 5,881 |
| August    | 8,014                             | 7,566 |
| September | 9,634                             | 8,692 |
| October   | 11,451                            |       |
| November  | 13,349                            |       |
| December  | 15,328                            |       |
| January   | 17,024                            |       |
| February  | 18,917                            |       |
| March     | 21,289                            |       |
| April     | 21,757                            |       |
| May       | 21,809                            |       |
| June      | 21,811                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 815         | 5.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 340      | 3,684       | 9.2%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 476      | 815         | 58.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,350    | 3,684       | 63.8%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 204      | 4,269       | 4.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 4,269       | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 46       | 4,269       | 1.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 25       | 26          | 96.2%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 26          | 84.6%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

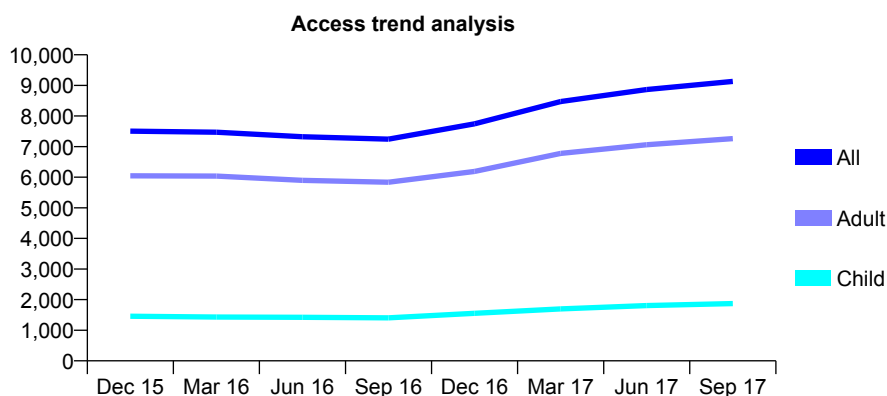
## 7A3 - Vital Signs At a Glance Contract Report for 189693/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Hall, Hopkins & Thorne of Llynfi Dental Pra |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 10/08/2011                                  |
| Contract end date    |   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,993      |
| Carry forward general activity (UDA)        | 704         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £577,845.95 |

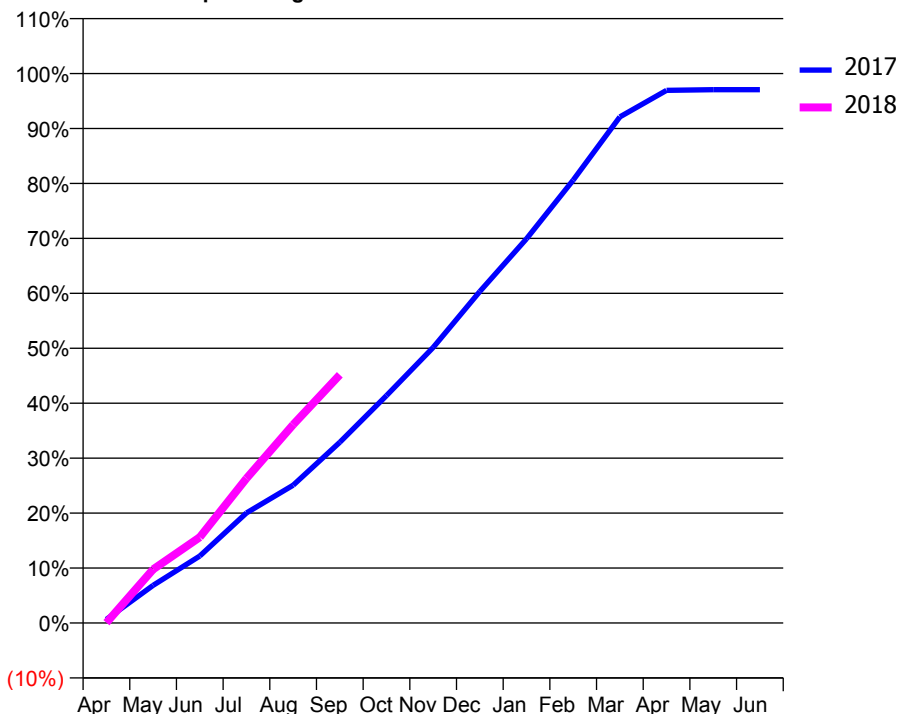
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 7,242        |                               |
| Quarter ending December 2016         | 7,746        | ↑                             |
| Quarter ending March 2017            | 8,474        | ↑                             |
| Quarter ending June 2017             | 8,867        | ↑                             |
| Quarter ending September 2017        | 9,132        | ↑                             |
| <b>Variance since September 2016</b> | <b>26.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 159                               | 16     |
| May       | 1,646                             | 2,341  |
| June      | 2,927                             | 3,749  |
| July      | 4,806                             | 6,315  |
| August    | 6,018                             | 8,662  |
| September | 7,889                             | 10,841 |
| October   | 9,929                             |        |
| November  | 12,034                            |        |
| December  | 14,476                            |        |
| January   | 16,775                            |        |
| February  | 19,337                            |        |
| March     | 22,098                            |        |
| April     | 23,255                            |        |
| May       | 23,284                            |        |
| June      | 23,289                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,351       | 6.1%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 576      | 4,767       | 12.1%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 733      | 1,351       | 54.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,128    | 4,767       | 44.6%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 755      | 5,572       | 13.5%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 5,572       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 10       | 5,572       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 34       | 35          | 97.1%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 33       | 35          | 94.3%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



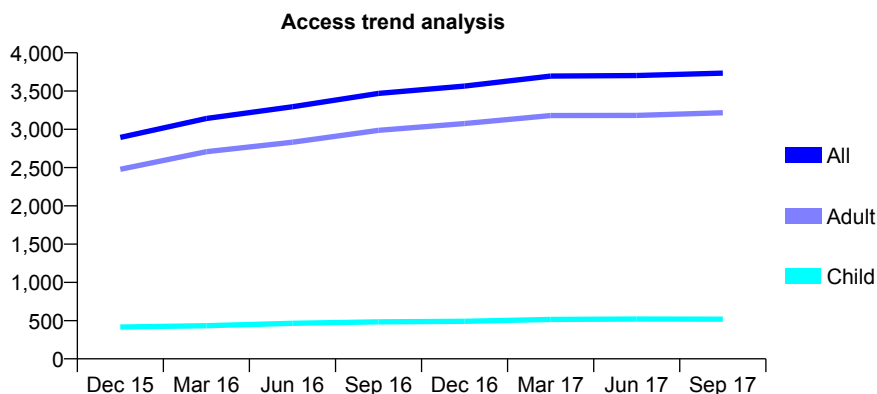
## 7A3 - Vital Signs At a Glance Contract Report for 189839/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Sketty Road Dental |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/03/2015         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,500      |
| Carry forward general activity (UDA)        | -173        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,334.70 |

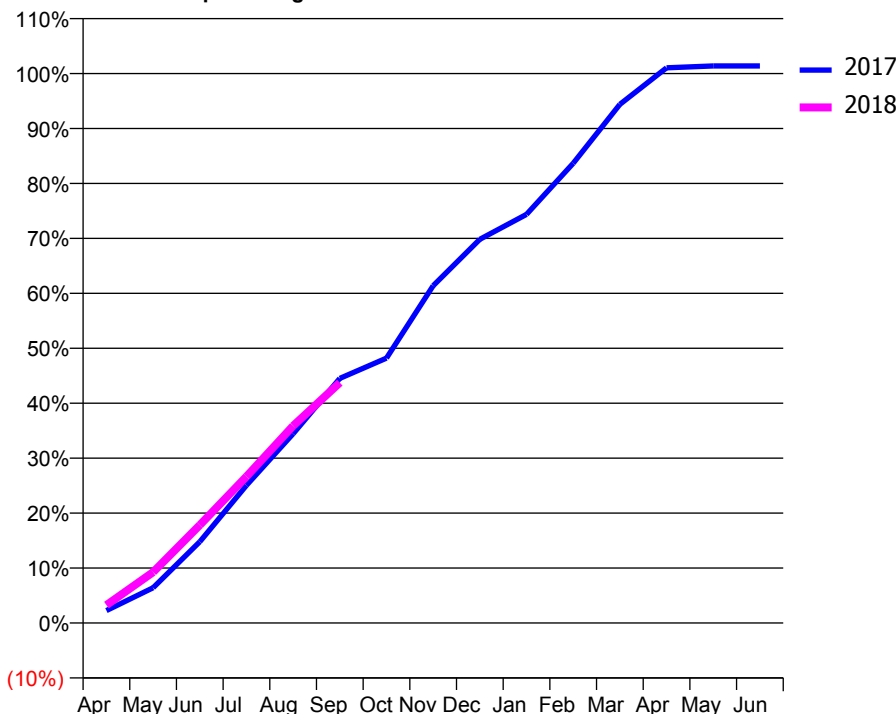
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,470       |                               |
| Quarter ending December 2016         | 3,565       | ↑                             |
| Quarter ending March 2017            | 3,695       | ↑                             |
| Quarter ending June 2017             | 3,702       | →                             |
| Quarter ending September 2017        | 3,735       | →                             |
| <b>Variance since September 2016</b> | <b>7.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 283    | 409   |
| May       | 804    | 1,159 |
| June      | 1,849  | 2,228 |
| July      | 3,131  | 3,332 |
| August    | 4,307  | 4,485 |
| September | 5,565  | 5,469 |
| October   | 6,026  |       |
| November  | 7,672  |       |
| December  | 8,728  |       |
| January   | 9,295  |       |
| February  | 10,458 |       |
| March     | 11,798 |       |
| April     | 12,629 |       |
| May       | 12,673 |       |
| June      | 12,673 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 432         | 5.1%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 557      | 2,785       | 20.0%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 284      | 432         | 65.7%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,554    | 2,785       | 55.8%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 151      | 2,900       | 5.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 2,900       | 1.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 103      | 2,900       | 3.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 56       | 59          | 94.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 54       | 59          | 91.5%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



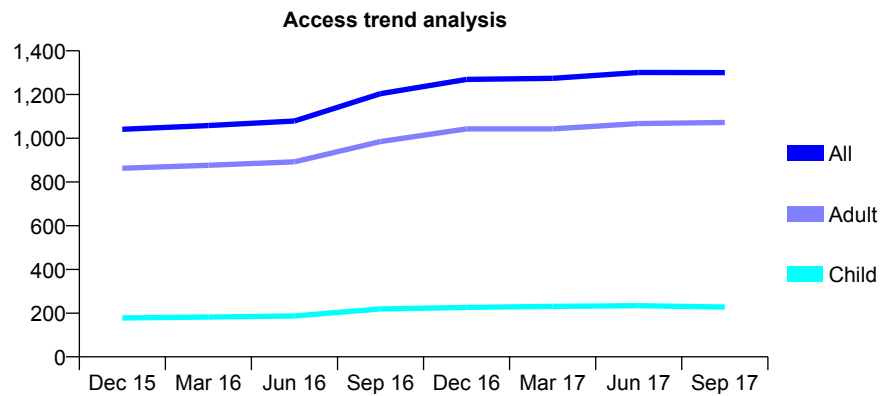
## 7A3 - Vital Signs At a Glance Contract Report for 193399/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Dr Roach Price Dental Practice |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 31/03/2014                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,592       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,736.66 |

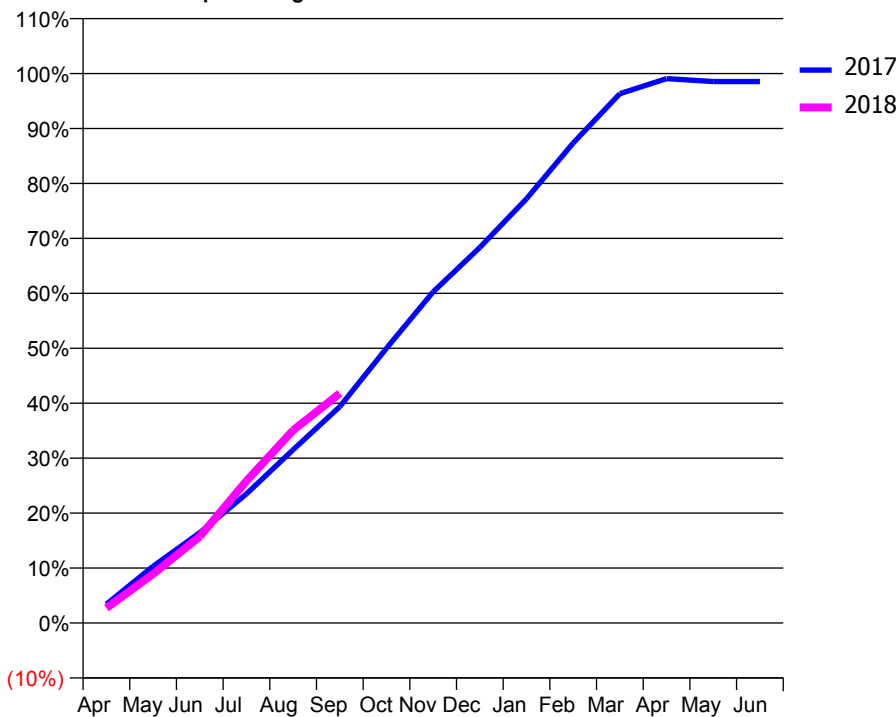
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,204       |                               |
| Quarter ending December 2016         | 1,269       | ↑                             |
| Quarter ending March 2017            | 1,274       | →                             |
| Quarter ending June 2017             | 1,301       | ↑                             |
| Quarter ending September 2017        | 1,300       | →                             |
| <b>Variance since September 2016</b> | <b>8.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 158                               | 126   |
| May       | 474                               | 409   |
| June      | 755                               | 723   |
| July      | 1,079                             | 1,187 |
| August    | 1,448                             | 1,611 |
| September | 1,808                             | 1,920 |
| October   | 2,296                             |       |
| November  | 2,767                             |       |
| December  | 3,138                             |       |
| January   | 3,545                             |       |
| February  | 4,012                             |       |
| March     | 4,423                             |       |
| April     | 4,549                             |       |
| May       | 4,525                             |       |
| June      | 4,525                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 190         | 8.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 130      | 860         | 15.1%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 116      | 190         | 61.1%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 527      | 860         | 61.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 114      | 1,017       | 11.2%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,017       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 1,017       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

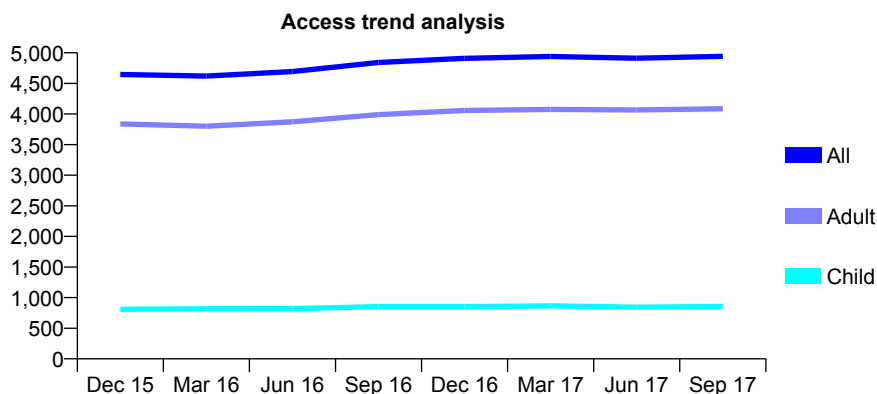
## 7A3 - Vital Signs At a Glance Contract Report for 195006/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | R Elliott and Associates |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/02/2007               |
| Contract end date    |                          |

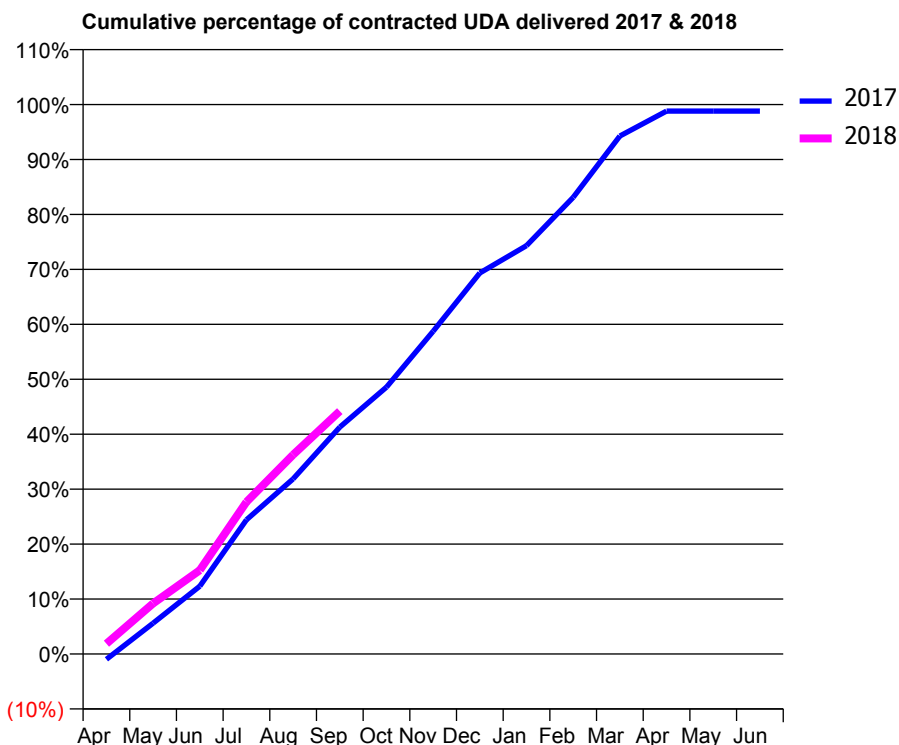
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,790      |
| Carry forward general activity (UDA)        | 176         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,785.02 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,842       |                               |
| Quarter ending December 2016         | 4,909       | →                             |
| Quarter ending March 2017            | 4,940       | →                             |
| Quarter ending June 2017             | 4,911       | →                             |
| Quarter ending September 2017        | 4,942       | →                             |
| <b>Variance since September 2016</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -145                              | 279   |
| May       | 831                               | 1,362 |
| June      | 1,825                             | 2,256 |
| July      | 3,613                             | 4,093 |
| August    | 4,713                             | 5,364 |
| September | 6,107                             | 6,536 |
| October   | 7,184                             |       |
| November  | 8,689                             |       |
| December  | 10,254                            |       |
| January   | 10,991                            |       |
| February  | 12,290                            |       |
| March     | 13,940                            |       |
| April     | 14,613                            |       |
| May       | 14,614                            |       |
| June      | 14,614                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 517         | 6.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 2,875       | 13.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 517         | 48.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,653    | 2,875       | 57.5%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 274      | 3,127       | 8.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 3,127       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 30       | 3,127       | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 23       | 23          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 23          | 100.0%   | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

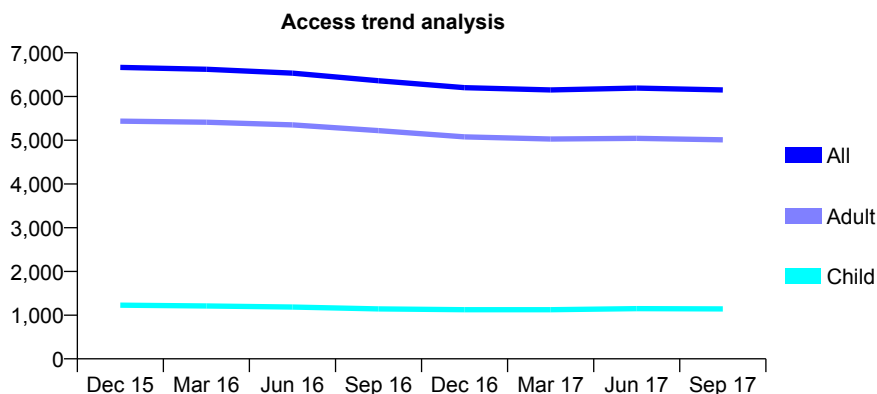
## 7A3 - Vital Signs At a Glance Contract Report for 195006/0002 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | R Elliott and Associates |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/02/2007               |
| Contract end date    |                          |

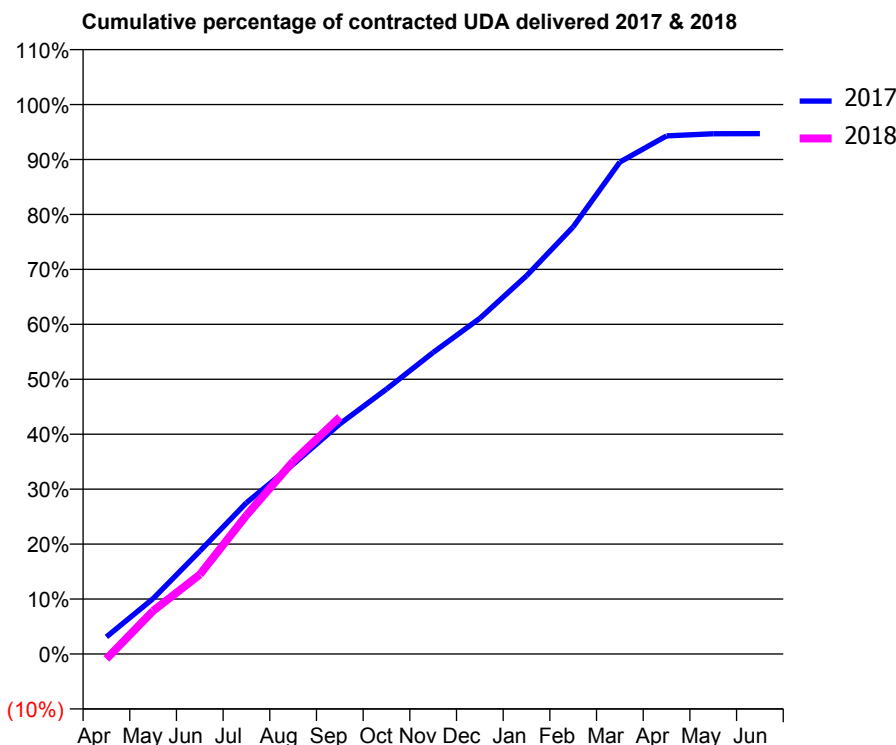
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,317      |
| Carry forward general activity (UDA)        | 970         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £420,814.22 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,362         |                               |
| Quarter ending December 2016         | 6,203         | ↓                             |
| Quarter ending March 2017            | 6,150         | →                             |
| Quarter ending June 2017             | 6,192         | →                             |
| Quarter ending September 2017        | 6,152         | →                             |
| <b>Variance since September 2016</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 570                               | -168  |
| May       | 1,846                             | 1,437 |
| June      | 3,429                             | 2,647 |
| July      | 5,043                             | 4,624 |
| August    | 6,321                             | 6,420 |
| September | 7,670                             | 7,897 |
| October   | 8,830                             |       |
| November  | 10,052                            |       |
| December  | 11,191                            |       |
| January   | 12,608                            |       |
| February  | 14,239                            |       |
| March     | 16,399                            |       |
| April     | 17,273                            |       |
| May       | 17,344                            |       |
| June      | 17,347                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 893         | 6.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 720      | 4,262       | 16.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 474      | 893         | 53.1%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,430    | 4,262       | 57.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 457      | 4,609       | 9.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 4,609       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 40       | 4,609       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 40       | 44          | 90.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 41       | 44          | 93.2%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

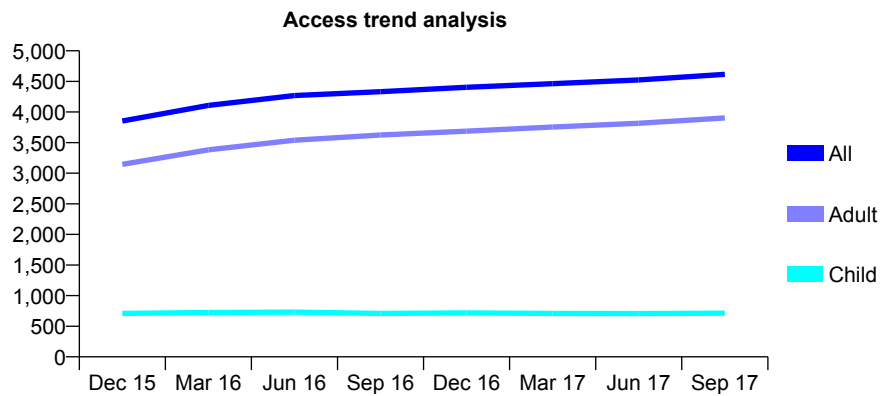
## 7A3 - Vital Signs At a Glance Contract Report for 195375/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Woods Dental |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,368       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £221,835.40 |

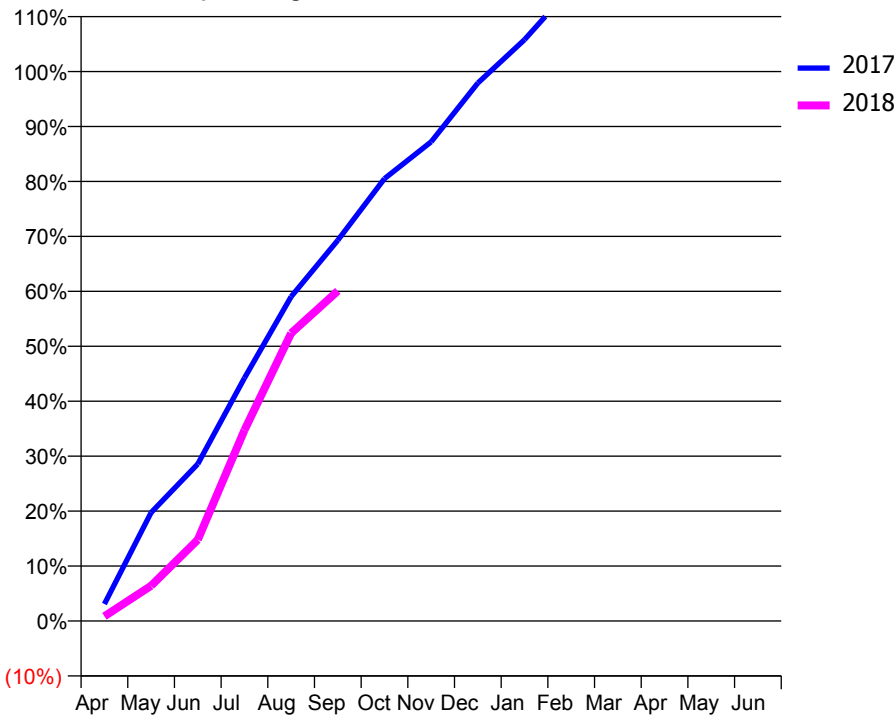
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,333       |                               |
| Quarter ending December 2016         | 4,404       | →                             |
| Quarter ending March 2017            | 4,464       | →                             |
| Quarter ending June 2017             | 4,523       | →                             |
| Quarter ending September 2017        | 4,616       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 289                               | 80    |
| May       | 1,848                             | 601   |
| June      | 2,677                             | 1,385 |
| July      | 4,143                             | 3,254 |
| August    | 5,531                             | 4,907 |
| September | 6,492                             | 5,627 |
| October   | 7,543                             |       |
| November  | 8,168                             |       |
| December  | 9,172                             |       |
| January   | 9,910                             |       |
| February  | 10,796                            |       |
| March     | 11,899                            |       |
| April     | 12,314                            |       |
| May       | 12,311                            |       |
| June      | 12,379                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 519         | 7.5%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 304      | 2,383       | 12.8%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 266      | 519         | 51.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,090    | 2,383       | 45.7%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 788      | 2,645       | 29.8%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,645       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 2,645       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 7           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

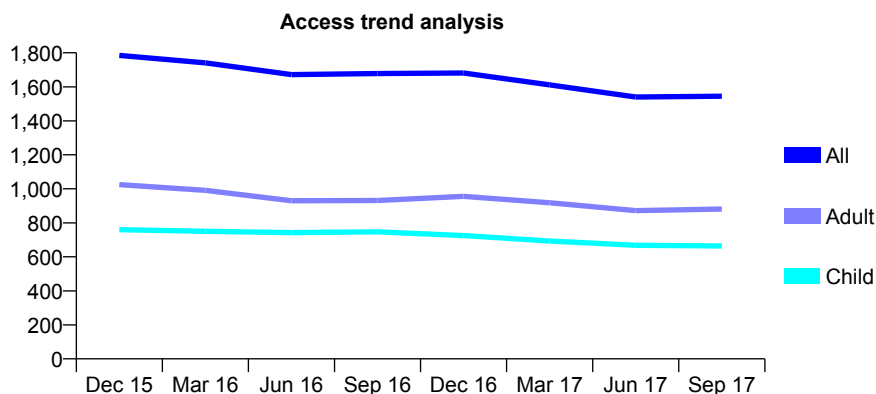
## 7A3 - Vital Signs At a Glance Contract Report for 195510/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Vale View Dental Care |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/08/2009            |
| Contract end date    |                       |

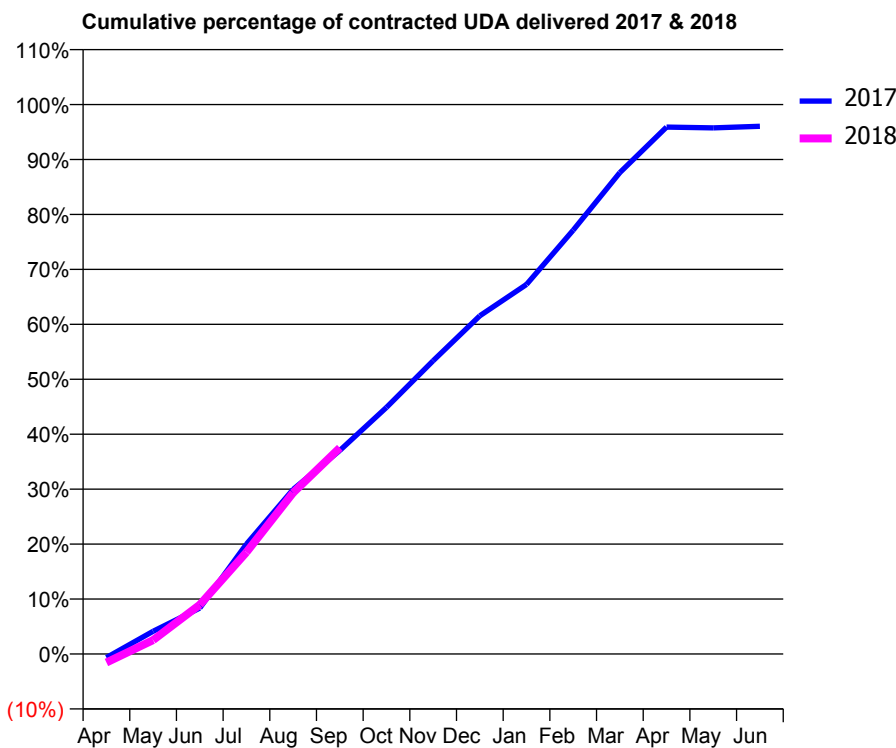
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,032       |
| Carry forward general activity (UDA)        | 133         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,274.31 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,678         |                               |
| Quarter ending December 2016         | 1,681         | →                             |
| Quarter ending March 2017            | 1,611         | ↓                             |
| Quarter ending June 2017             | 1,540         | ↓                             |
| Quarter ending September 2017        | 1,545         | →                             |
| <b>Variance since September 2016</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -40                               | -94   |
| May       | 249                               | 153   |
| June      | 505                               | 541   |
| July      | 1,207                             | 1,117 |
| August    | 1,806                             | 1,771 |
| September | 2,234                             | 2,264 |
| October   | 2,707                             |       |
| November  | 3,219                             |       |
| December  | 3,713                             |       |
| January   | 4,057                             |       |
| February  | 4,653                             |       |
| March     | 5,284                             |       |
| April     | 5,785                             |       |
| May       | 5,775                             |       |
| June      | 5,792                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 579         | 10.7%    | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 38       | 603         | 6.3%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349      | 579         | 60.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 388      | 603         | 64.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 9        | 1,051       | 0.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,051       | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 1,051       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

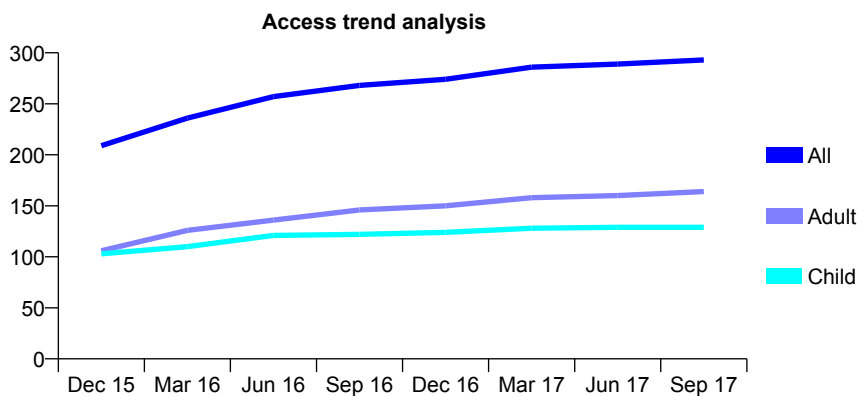
## 7A3 - Vital Signs At a Glance Contract Report for 197270/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | HJ Price     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/12/2014   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 900        |
| Carry forward general activity (UDA)        | 240        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,334.96 |

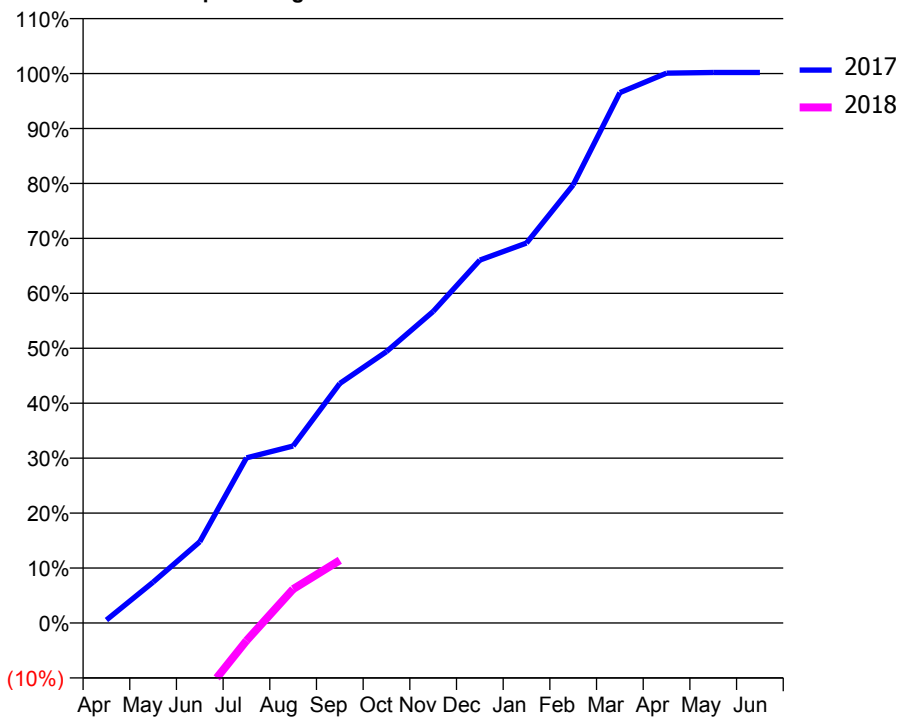
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 268         |                               |
| Quarter ending December 2016         | 274         | ↑                             |
| Quarter ending March 2017            | 286         | ↑                             |
| Quarter ending June 2017             | 289         | →                             |
| Quarter ending September 2017        | 293         | →                             |
| <b>Variance since September 2016</b> | <b>9.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 5                                 | -203 |
| May       | 67                                | -145 |
| June      | 133                               | -125 |
| July      | 271                               | -29  |
| August    | 290                               | 56   |
| September | 392                               | 103  |
| October   | 445                               |      |
| November  | 510                               |      |
| December  | 594                               |      |
| January   | 622                               |      |
| February  | 718                               |      |
| March     | 869                               |      |
| April     | 901                               |      |
| May       | 902                               |      |
| June      | 902                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 88          | 6.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 99          | 6.1%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46       | 88          | 52.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 46       | 99          | 46.5%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 9        | 168         | 5.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 168         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 168         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

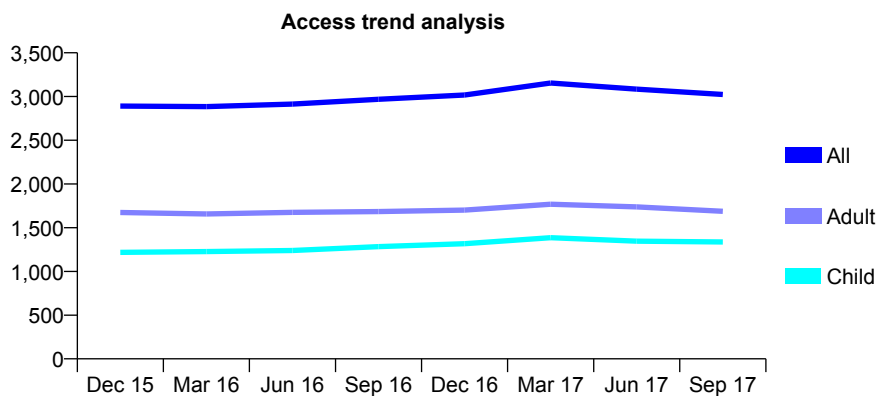
## 7A3 - Vital Signs At a Glance Contract Report for 199613/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | J Bater and L Khosa |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2010          |
| Contract end date    |                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £318,085.52 |

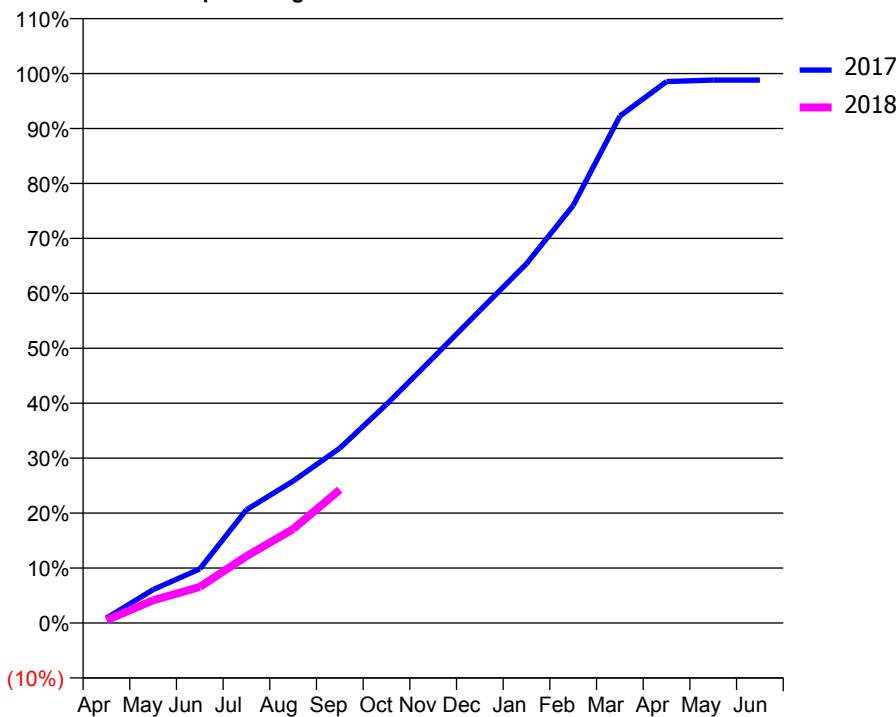
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,968       |                               |
| Quarter ending December 2016         | 3,018       | →                             |
| Quarter ending March 2017            | 3,155       | ↑                             |
| Quarter ending June 2017             | 3,084       | ↓                             |
| Quarter ending September 2017        | 3,024       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 105    | 60    |
| May       | 729    | 497   |
| June      | 1,182  | 788   |
| July      | 2,473  | 1,459 |
| August    | 3,101  | 2,053 |
| September | 3,819  | 2,909 |
| October   | 4,773  |       |
| November  | 5,794  |       |
| December  | 6,824  |       |
| January   | 7,847  |       |
| February  | 9,120  |       |
| March     | 11,070 |       |
| April     | 11,825 |       |
| May       | 11,855 |       |
| June      | 11,855 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 751         | 7.5%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 203      | 917         | 22.1%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 458      | 751         | 61.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 467      | 917         | 50.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 248      | 1,431       | 17.3%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,431       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 13       | 1,431       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

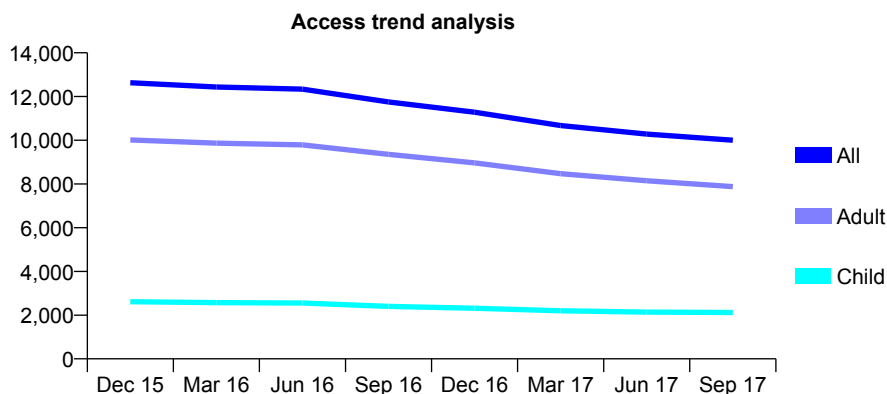
## 7A3 - Vital Signs At a Glance Contract Report for 199915/0003 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | IDH 441 to 444 Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2010         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 36,144      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £908,545.66 |

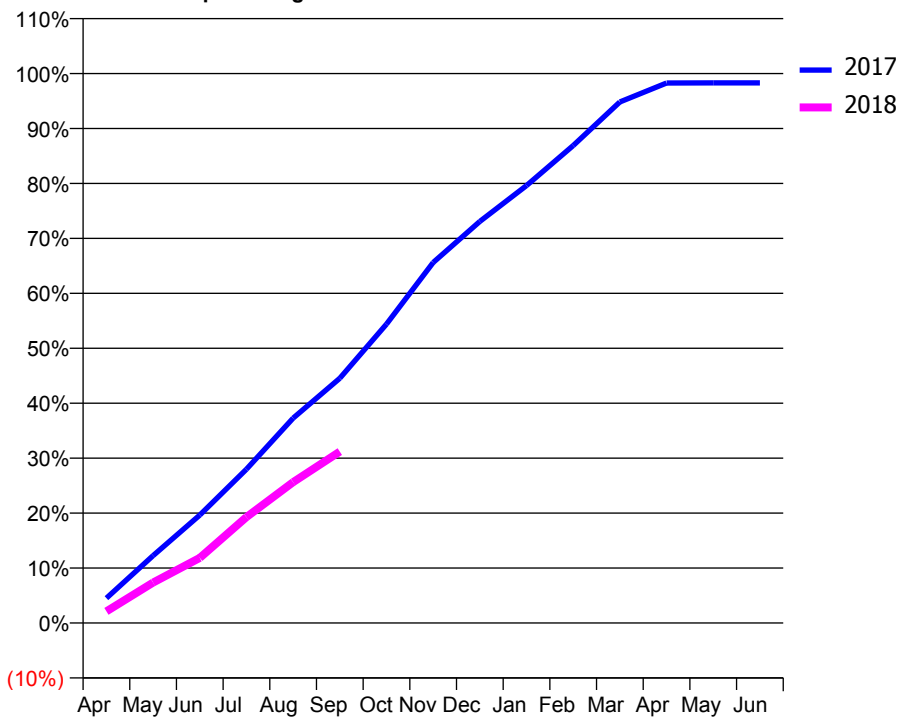
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 11,754         |                               |
| Quarter ending December 2016         | 11,280         | ↓                             |
| Quarter ending March 2017            | 10,673         | ↓                             |
| Quarter ending June 2017             | 10,283         | ↓                             |
| Quarter ending September 2017        | 10,000         | ↓                             |
| <b>Variance since September 2016</b> | <b>(14.9%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,272                             | 765    |
| May       | 3,455                             | 2,665  |
| June      | 5,531                             | 4,282  |
| July      | 7,878                             | 6,965  |
| August    | 10,496                            | 9,270  |
| September | 12,537                            | 11,275 |
| October   | 15,311                            |        |
| November  | 18,467                            |        |
| December  | 20,571                            |        |
| January   | 22,407                            |        |
| February  | 24,451                            |        |
| March     | 26,686                            |        |
| April     | 27,657                            |        |
| May       | 27,661                            |        |
| June      | 27,662                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 1,155       | 4.2%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 370      | 4,222       | 8.8%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 527      | 1,155       | 45.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,058    | 4,222       | 48.7%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 337      | 5,002       | 6.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 5,002       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 70       | 5,002       | 1.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 57       | 61          | 93.4%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 52       | 61          | 85.2%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



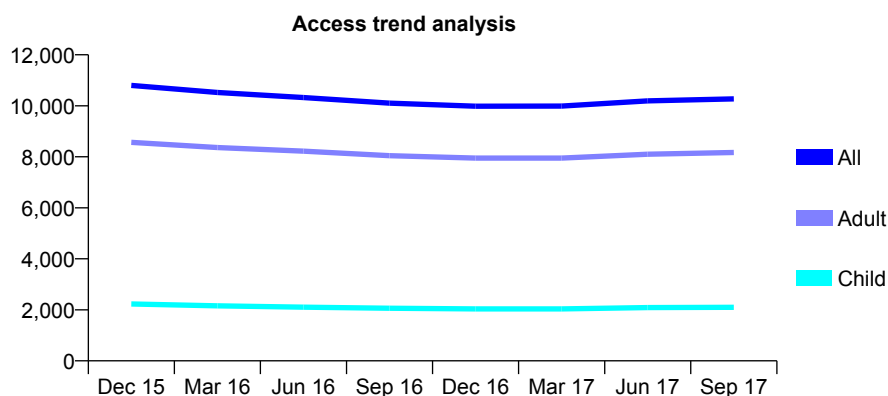
## 7A3 - Vital Signs At a Glance Contract Report for 202797/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR B DAVID   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 33,962      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £886,880.70 |

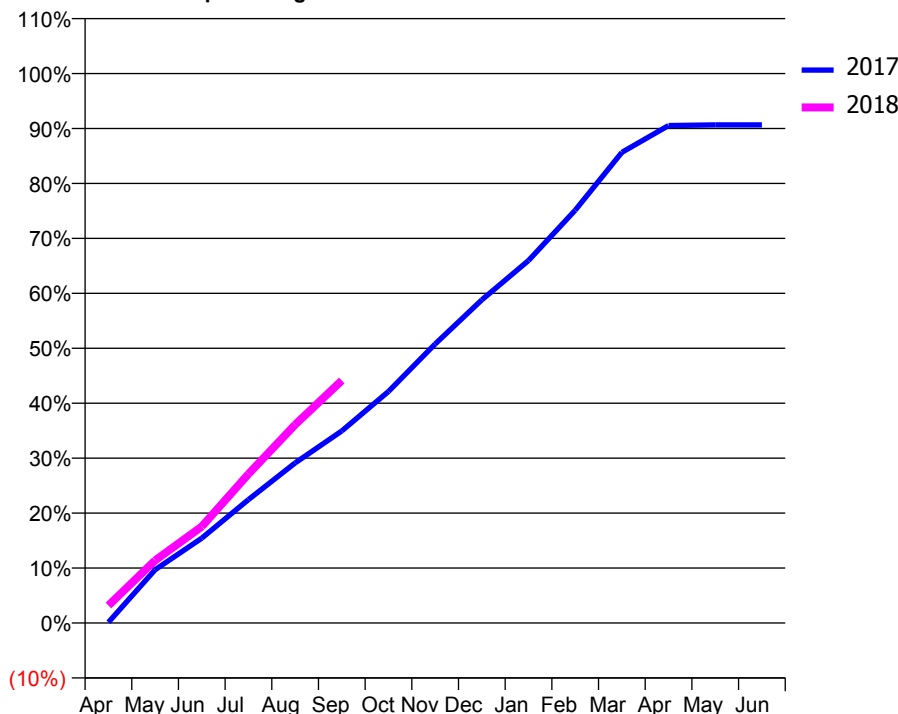
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,107      |                               |
| Quarter ending December 2016         | 9,983       | ↓                             |
| Quarter ending March 2017            | 9,988       | →                             |
| Quarter ending June 2017             | 10,192      | ↑                             |
| Quarter ending September 2017        | 10,271      | →                             |
| <b>Variance since September 2016</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 48     | 1,083  |
| May       | 3,290  | 3,867  |
| June      | 5,247  | 5,966  |
| July      | 7,628  | 9,213  |
| August    | 9,897  | 12,256 |
| September | 11,871 | 14,989 |
| October   | 14,314 |        |
| November  | 17,243 |        |
| December  | 19,974 |        |
| January   | 22,403 |        |
| February  | 25,508 |        |
| March     | 29,089 |        |
| April     | 30,748 |        |
| May       | 30,785 |        |
| June      | 30,790 |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 133      | 1,578       | 8.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,251    | 6,485       | 19.3%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 865      | 1,578       | 54.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,440    | 6,485       | 53.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 996      | 7,364       | 13.5%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 83       | 7,364       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 142      | 7,364       | 1.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 38       | 39          | 97.4%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 37       | 39          | 94.9%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

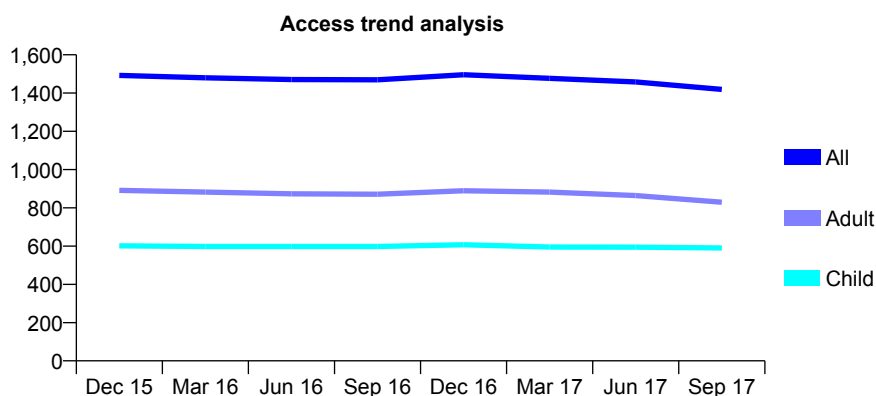
## 7A3 - Vital Signs At a Glance Contract Report for 222739/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR G PEARSON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

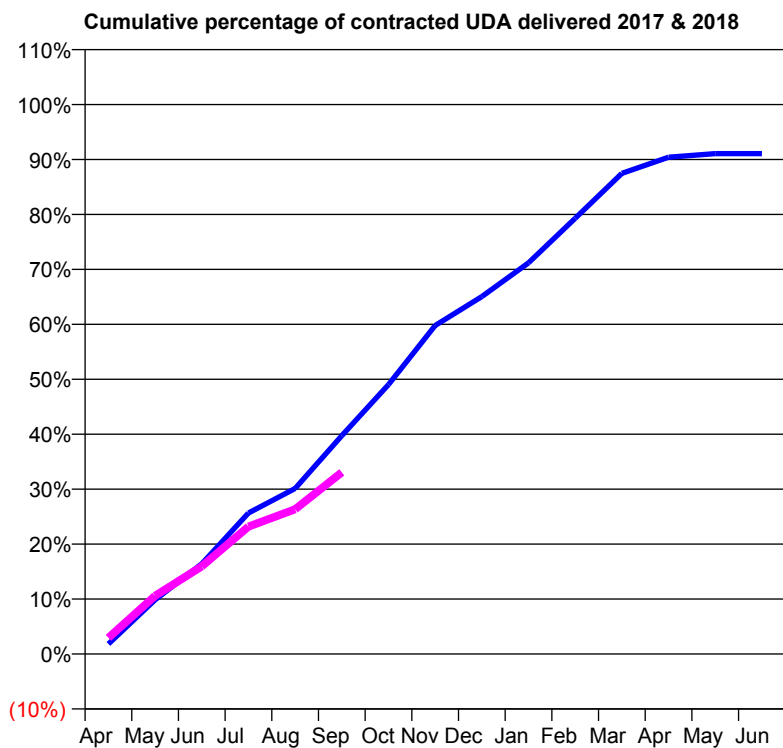
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,984      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97,935.96 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,469         |                               |
| Quarter ending December 2016         | 1,496         | →                             |
| Quarter ending March 2017            | 1,477         | ↓                             |
| Quarter ending June 2017             | 1,458         | ↓                             |
| Quarter ending September 2017        | 1,419         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 73                                | 117   |
| May       | 393                               | 422   |
| June      | 654                               | 636   |
| July      | 1,022                             | 924   |
| August    | 1,201                             | 1,050 |
| September | 1,583                             | 1,318 |
| October   | 1,954                             |       |
| November  | 2,381                             |       |
| December  | 2,591                             |       |
| January   | 2,836                             |       |
| February  | 3,159                             |       |
| March     | 3,485                             |       |
| April     | 3,602                             |       |
| May       | 3,628                             |       |
| June      | 3,628                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 385         | 2.9%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 448         | 9.6%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 219      | 385         | 56.9%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 232      | 448         | 51.8%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 23       | 770         | 3.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 770         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 770         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

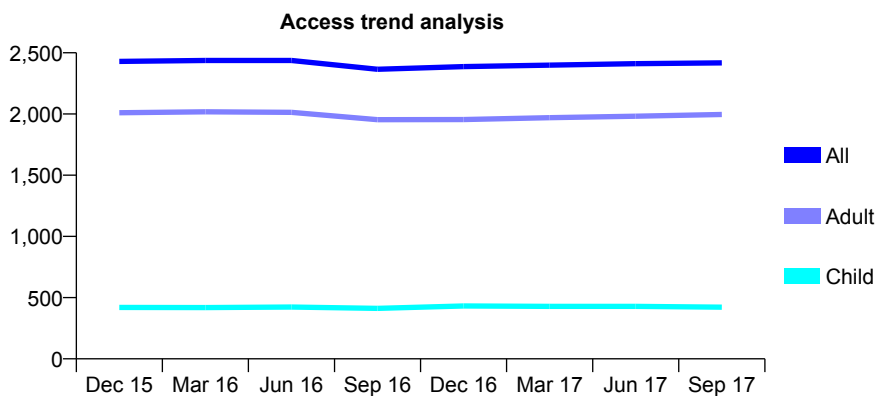
## 7A3 - Vital Signs At a Glance Contract Report for 224375/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MR PC BARRISCALE |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,174       |
| Carry forward general activity (UDA)        | 46          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £190,515.13 |

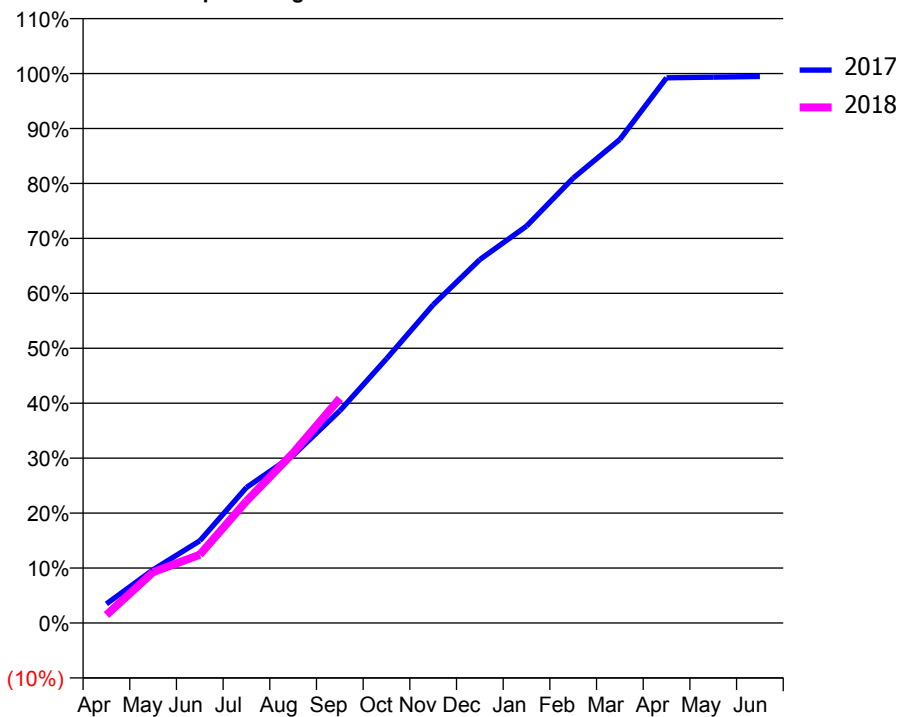
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,366       |                               |
| Quarter ending December 2016         | 2,387       | →                             |
| Quarter ending March 2017            | 2,399       | →                             |
| Quarter ending June 2017             | 2,411       | →                             |
| Quarter ending September 2017        | 2,418       | →                             |
| <b>Variance since September 2016</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 302                               | 120   |
| May       | 841                               | 756   |
| June      | 1,298                             | 1,017 |
| July      | 2,139                             | 1,813 |
| August    | 2,647                             | 2,529 |
| September | 3,351                             | 3,341 |
| October   | 4,170                             |       |
| November  | 5,023                             |       |
| December  | 5,737                             |       |
| January   | 6,266                             |       |
| February  | 7,022                             |       |
| March     | 7,633                             |       |
| April     | 8,607                             |       |
| May       | 8,616                             |       |
| June      | 8,628                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 352         | 5.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 268      | 1,492       | 18.0%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 204      | 352         | 58.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 580      | 1,492       | 38.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 257      | 1,523       | 16.9%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,523       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 16       | 1,523       | 1.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

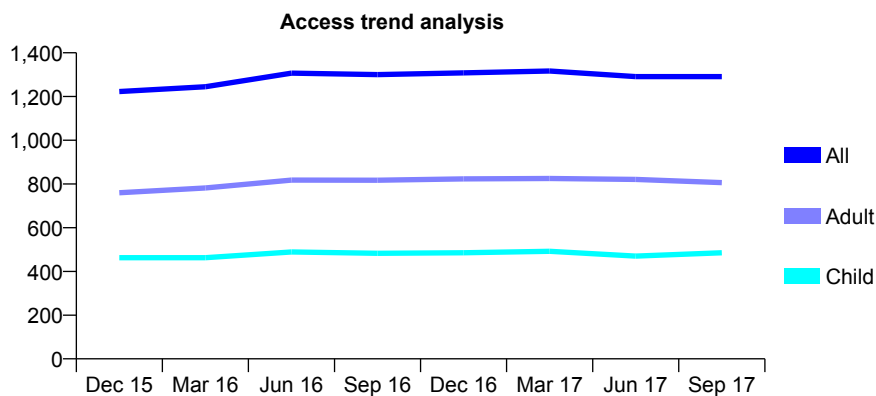
## 7A3 - Vital Signs At a Glance Contract Report for 233811/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS AE WALKER |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2006     |
| Contract end date    |                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,138      |
| Carry forward general activity (UDA)        | 34         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,975.73 |

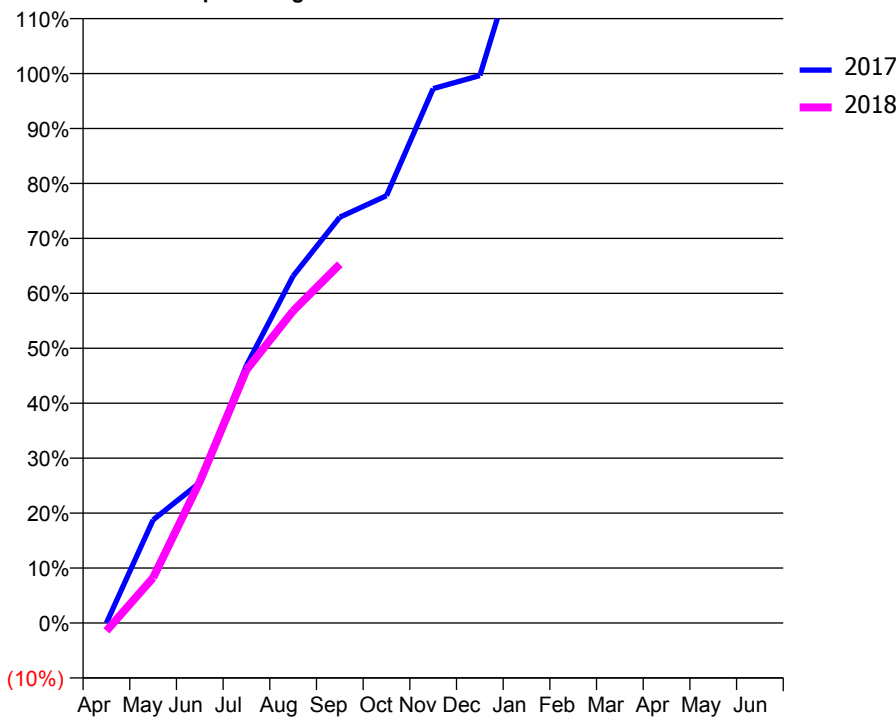
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,300         |                               |
| Quarter ending December 2016         | 1,308         | →                             |
| Quarter ending March 2017            | 1,317         | →                             |
| Quarter ending June 2017             | 1,291         | ↓                             |
| Quarter ending September 2017        | 1,291         | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 0     | -31   |
| May       | 401   | 176   |
| June      | 546   | 550   |
| July      | 1,002 | 985   |
| August    | 1,350 | 1,214 |
| September | 1,579 | 1,396 |
| October   | 1,663 |       |
| November  | 2,079 |       |
| December  | 2,130 |       |
| January   | 2,722 |       |
| February  | 2,920 |       |
| March     | 3,405 |       |
| April     | 3,838 |       |
| May       | 3,841 |       |
| June      | 3,864 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 323         | 5.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 80       | 502         | 15.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 153      | 323         | 47.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 258      | 502         | 51.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 39       | 656         | 5.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 656         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 656         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

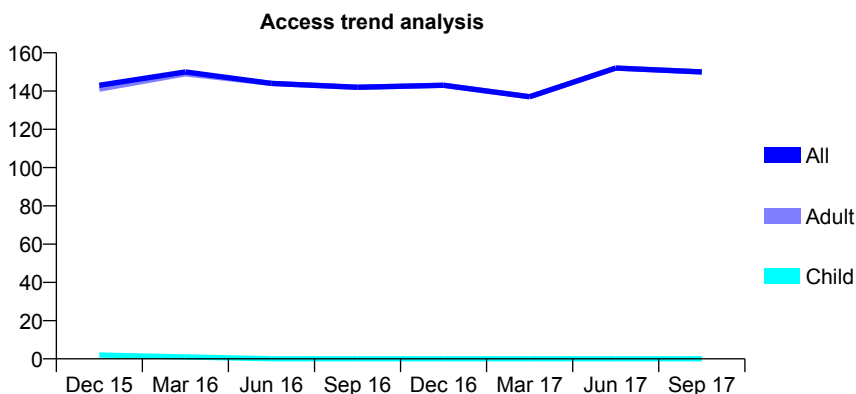
## 7A3 - Vital Signs At a Glance Contract Report for 233811/0003 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS AE WALKER |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2009     |
| Contract end date    |                |

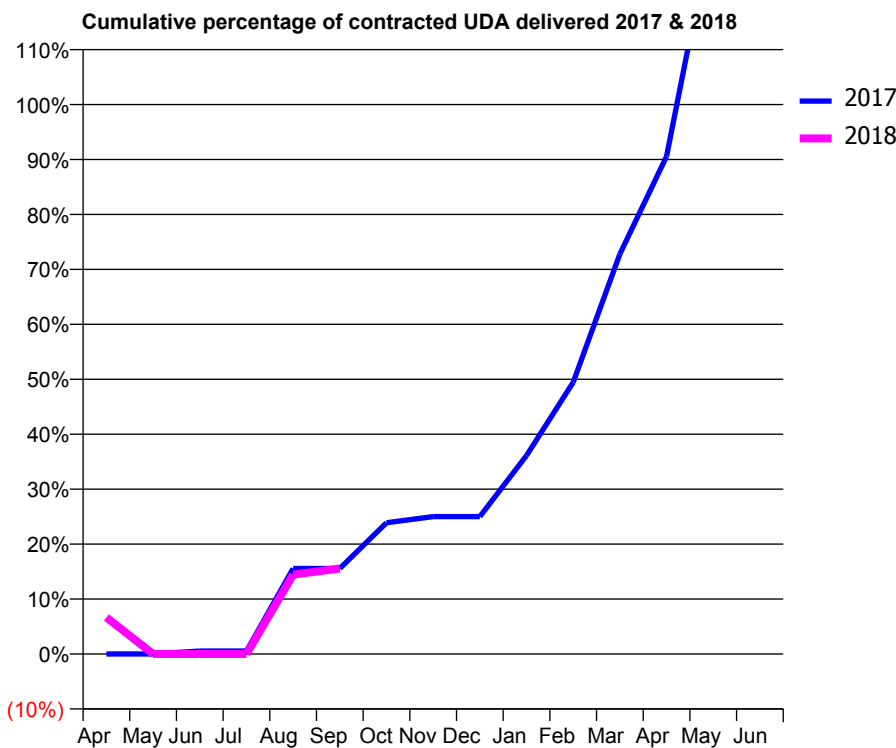
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 180       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,132.46 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 142         |                               |
| Quarter ending December 2016         | 143         | →                             |
| Quarter ending March 2017            | 137         | ↓                             |
| Quarter ending June 2017             | 152         | ↑                             |
| Quarter ending September 2017        | 150         | ↓                             |
| <b>Variance since September 2016</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 12   |
| May       | 0                                 | 0    |
| June      | 1                                 | 0    |
| July      | 1                                 | 0    |
| August    | 28                                | 26   |
| September | 28                                | 28   |
| October   | 43                                |      |
| November  | 45                                |      |
| December  | 45                                |      |
| January   | 65                                |      |
| February  | 89                                |      |
| March     | 131                               |      |
| April     | 163                               |      |
| May       | 240                               |      |
| June      | 240                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 74          | 1.4%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 74          | 6.8%     | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 7           | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 7           | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 7           | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

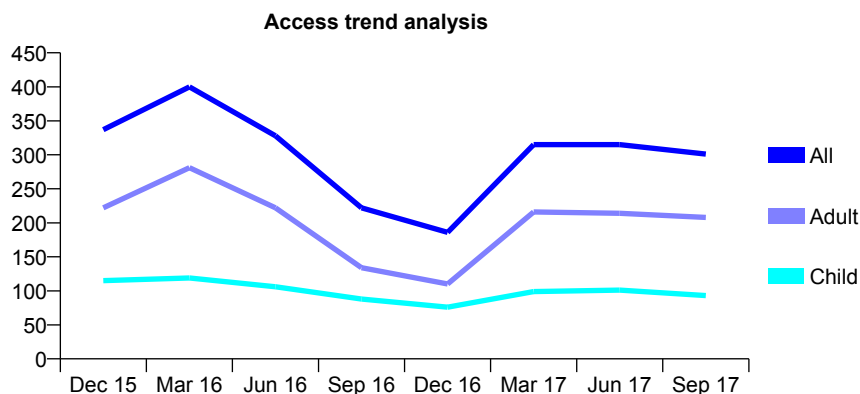
## 7A3 - Vital Signs At a Glance Contract Report for 238260/0006 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | MRS CA ROACH-PRICE |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/11/2009         |
| Contract end date    |                    |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,020      |
| Carry forward general activity (UDA)        | 9          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,461.49 |

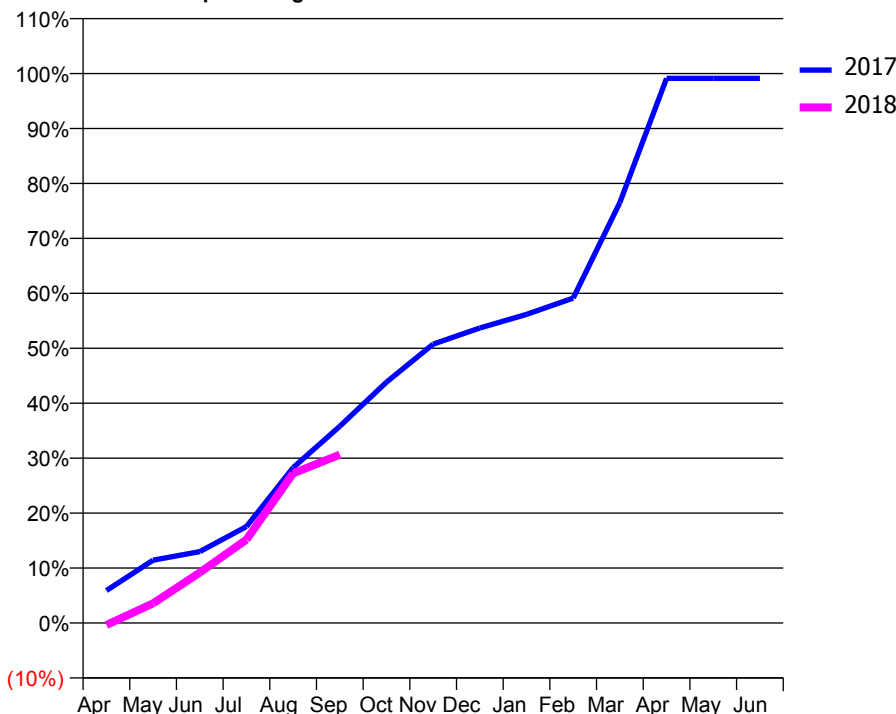
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 222          |                               |
| Quarter ending December 2016         | 186          | ↓                             |
| Quarter ending March 2017            | 315          | ↑                             |
| Quarter ending June 2017             | 315          | →                             |
| Quarter ending September 2017        | 301          | ↓                             |
| <b>Variance since September 2016</b> | <b>35.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 60                                | -4   |
| May       | 117                               | 37   |
| June      | 133                               | 94   |
| July      | 179                               | 155  |
| August    | 289                               | 278  |
| September | 365                               | 312  |
| October   | 447                               |      |
| November  | 518                               |      |
| December  | 548                               |      |
| January   | 573                               |      |
| February  | 603                               |      |
| March     | 781                               |      |
| April     | 1,011                             |      |
| May       | 1,011                             |      |
| June      | 1,011                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 94          | 5.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 196         | 5.1%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 36       | 94          | 38.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 196         | 20.4%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 27       | 201         | 13.4%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 201         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 201         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

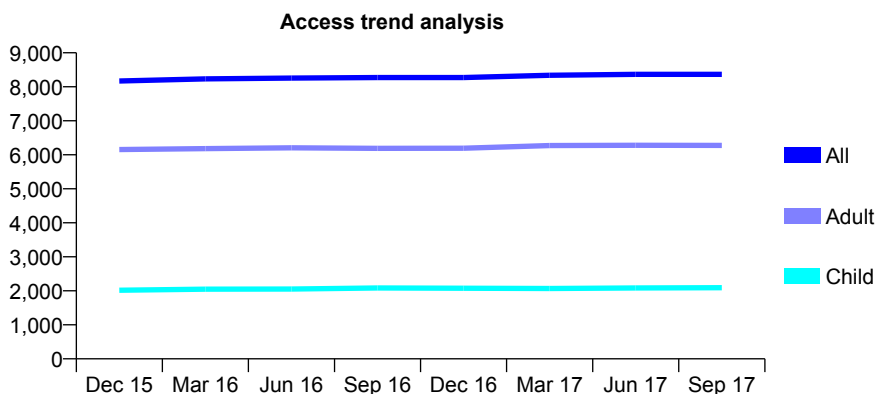
## 7A3 - Vital Signs At a Glance Contract Report for 244236/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MRS AJ HUMPHREYS |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

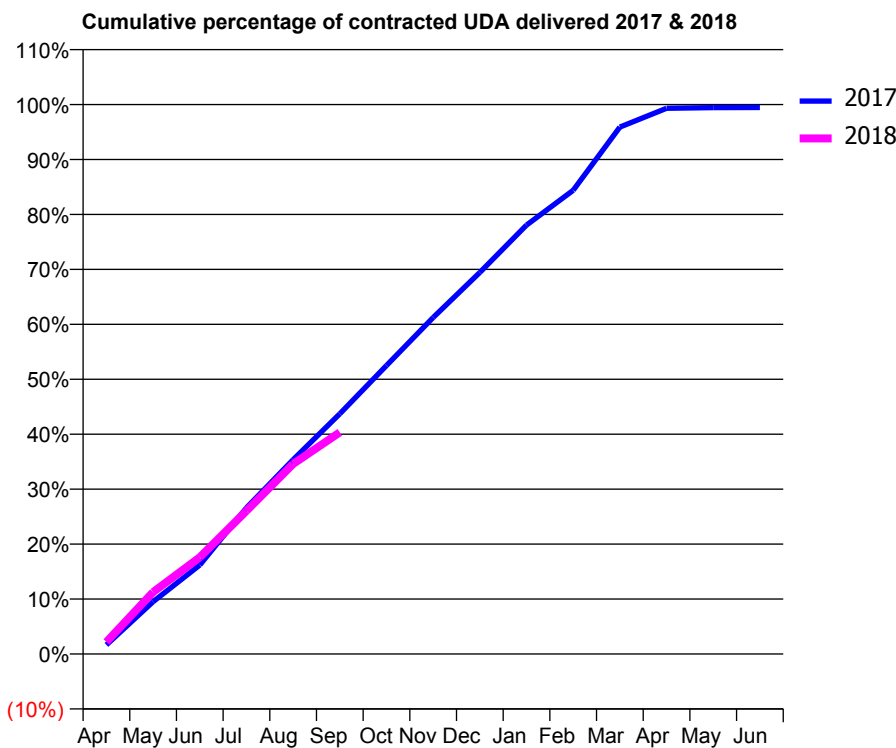
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,173      |
| Carry forward general activity (UDA)        | 482         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £656,555.90 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,273       |                               |
| Quarter ending December 2016         | 8,271       | →                             |
| Quarter ending March 2017            | 8,340       | →                             |
| Quarter ending June 2017             | 8,366       | →                             |
| Quarter ending September 2017        | 8,367       | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 400                               | 530   |
| May       | 2,301                             | 2,722 |
| June      | 3,914                             | 4,256 |
| July      | 6,430                             | 6,297 |
| August    | 8,548                             | 8,363 |
| September | 10,568                            | 9,750 |
| October   | 12,689                            |       |
| November  | 14,802                            |       |
| December  | 16,786                            |       |
| January   | 18,868                            |       |
| February  | 20,399                            |       |
| March     | 23,182                            |       |
| April     | 24,005                            |       |
| May       | 24,038                            |       |
| June      | 24,040                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,510       | 6.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 942      | 4,960       | 19.0%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 868      | 1,510       | 57.5%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,943    | 4,960       | 59.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 545      | 6,036       | 9.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 6,036       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 29       | 6,036       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 28       | 28          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 28          | 71.4%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

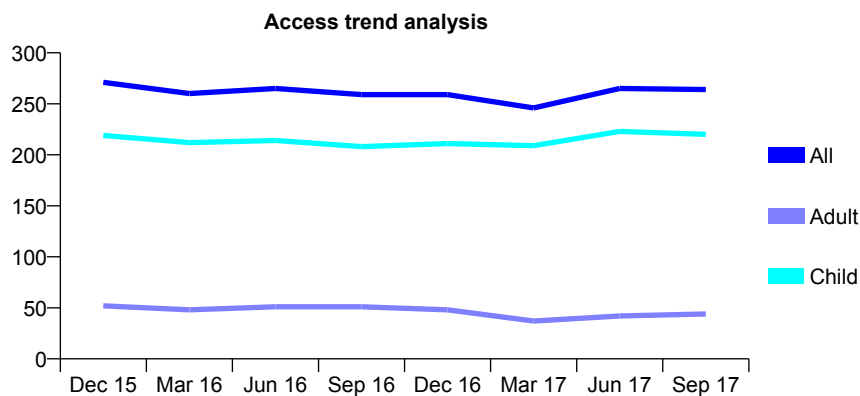
## 7A3 - Vital Signs At a Glance Contract Report for 250589/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR C DAVIES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

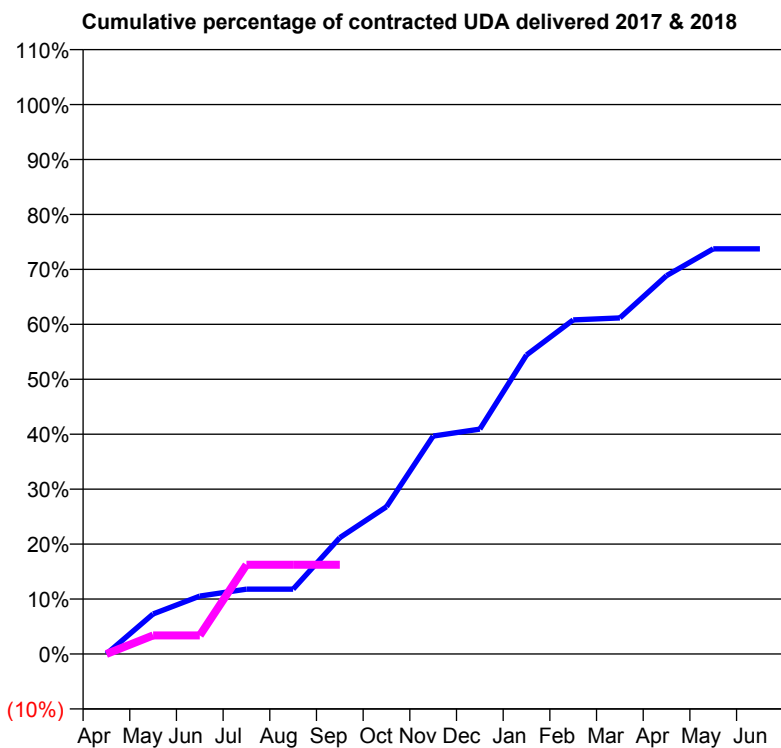
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,811.90 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 259         |                               |
| Quarter ending December 2016         | 259         | →                             |
| Quarter ending March 2017            | 246         | ↓                             |
| Quarter ending June 2017             | 265         | ↑                             |
| Quarter ending September 2017        | 264         | →                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 58                                | 27   |
| June      | 84                                | 27   |
| July      | 94                                | 130  |
| August    | 94                                | 130  |
| September | 169                               | 130  |
| October   | 214                               |      |
| November  | 317                               |      |
| December  | 327                               |      |
| January   | 435                               |      |
| February  | 486                               |      |
| March     | 489                               |      |
| April     | 551                               |      |
| May       | 590                               |      |
| June      | 590                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 137         | 4.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 69       | 137         | 50.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 4           | 75.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 86          | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 86          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 86          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



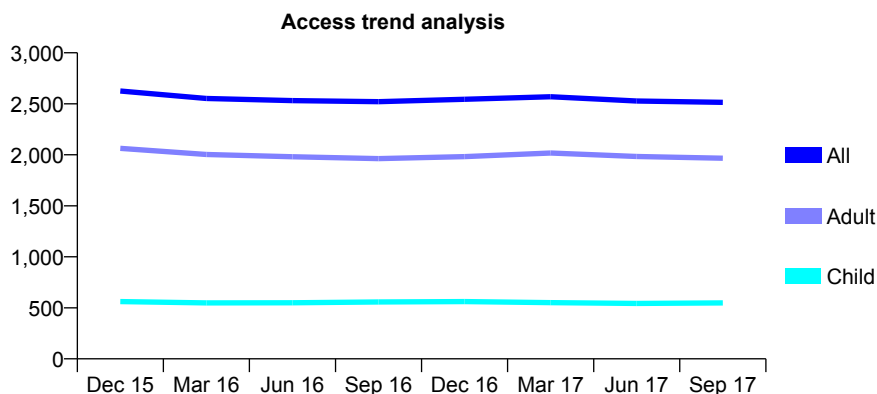
## 7A3 - Vital Signs At a Glance Contract Report for 306614/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Kenneth Chow |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

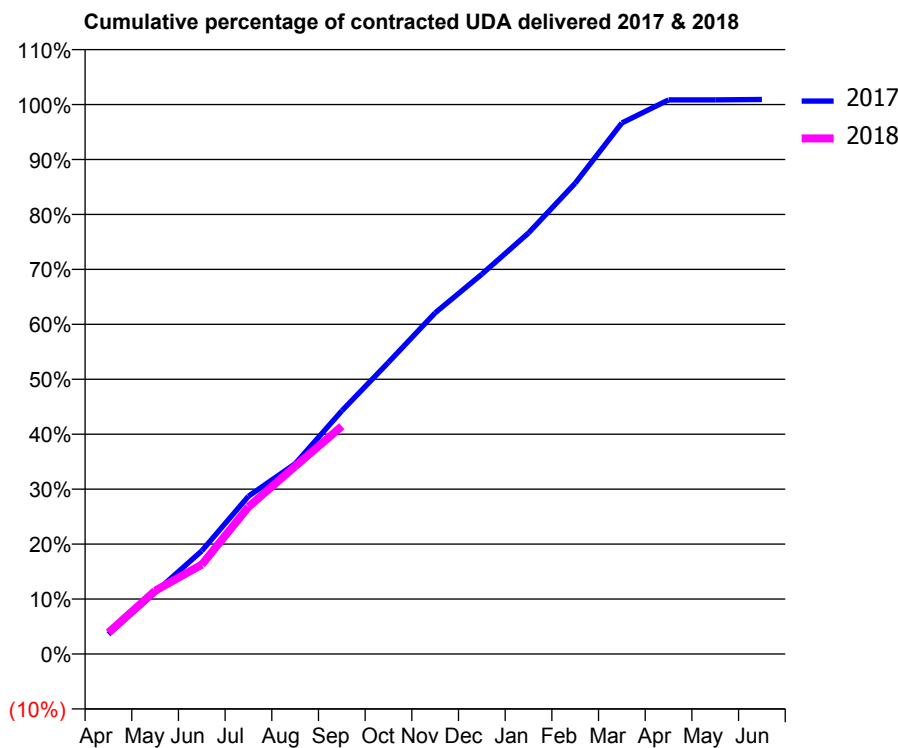
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £186,275.86 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,521         |                               |
| Quarter ending December 2016         | 2,545         | →                             |
| Quarter ending March 2017            | 2,569         | →                             |
| Quarter ending June 2017             | 2,527         | ↓                             |
| Quarter ending September 2017        | 2,515         | →                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 289                               | 311   |
| May       | 898                               | 921   |
| June      | 1,501                             | 1,302 |
| July      | 2,297                             | 2,143 |
| August    | 2,769                             | 2,732 |
| September | 3,540                             | 3,317 |
| October   | 4,248                             |       |
| November  | 4,967                             |       |
| December  | 5,529                             |       |
| January   | 6,130                             |       |
| February  | 6,853                             |       |
| March     | 7,732                             |       |
| April     | 8,067                             |       |
| May       | 8,067                             |       |
| June      | 8,073                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 403         | 5.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 250      | 1,395       | 17.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 253      | 403         | 62.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 799      | 1,395       | 57.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 115      | 1,670       | 6.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,670       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 1,670       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 15          | 100.0%   | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

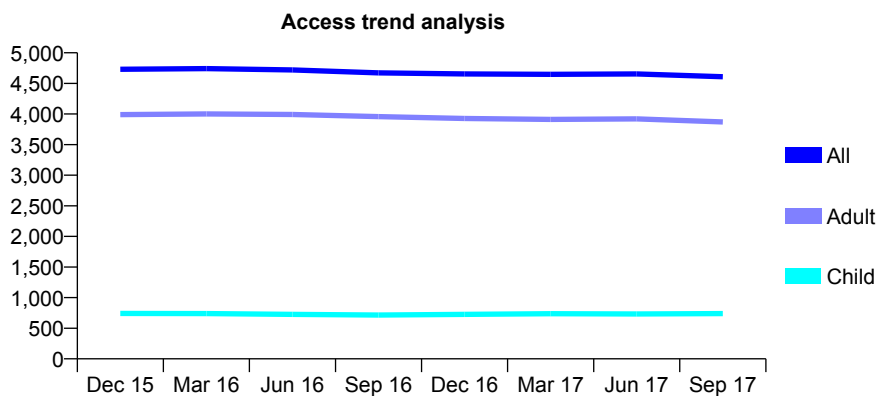
## 7A3 - Vital Signs At a Glance Contract Report for 320226/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Gupta Dental Surgeons |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

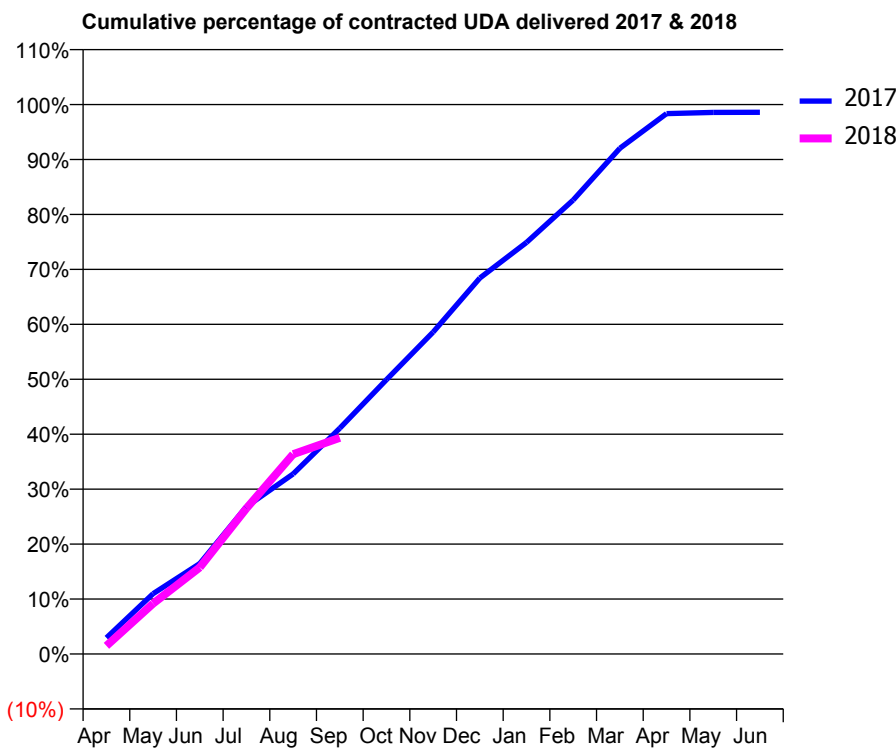
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,523      |
| Carry forward general activity (UDA)        | 177         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £282,903.78 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,672         |                               |
| Quarter ending December 2016         | 4,654         | →                             |
| Quarter ending March 2017            | 4,649         | →                             |
| Quarter ending June 2017             | 4,654         | →                             |
| Quarter ending September 2017        | 4,610         | →                             |
| <b>Variance since September 2016</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 370                               | 186   |
| May       | 1,375                             | 1,151 |
| June      | 2,061                             | 1,973 |
| July      | 3,360                             | 3,321 |
| August    | 4,106                             | 4,554 |
| September | 5,147                             | 4,926 |
| October   | 6,252                             |       |
| November  | 7,337                             |       |
| December  | 8,568                             |       |
| January   | 9,379                             |       |
| February  | 10,347                            |       |
| March     | 11,525                            |       |
| April     | 12,315                            |       |
| May       | 12,342                            |       |
| June      | 12,346                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 559         | 5.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 395      | 3,077       | 12.8%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 351      | 559         | 62.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,111    | 3,077       | 68.6%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 265      | 3,198       | 8.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,198       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 16       | 3,198       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

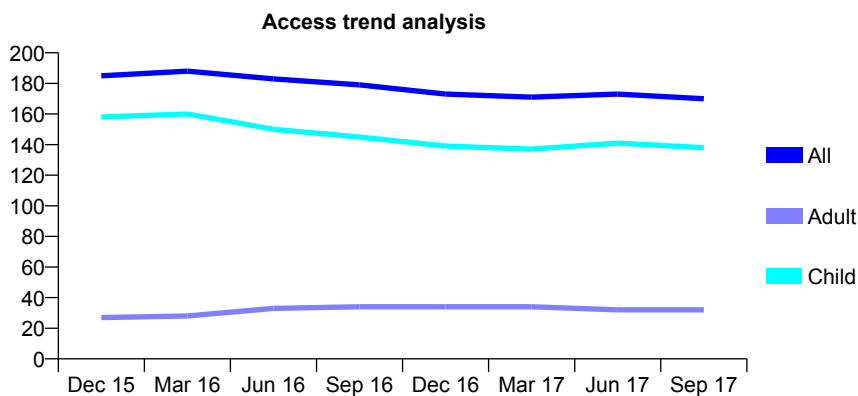
## 7A3 - Vital Signs At a Glance Contract Report for 329657/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR GR DAVIES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

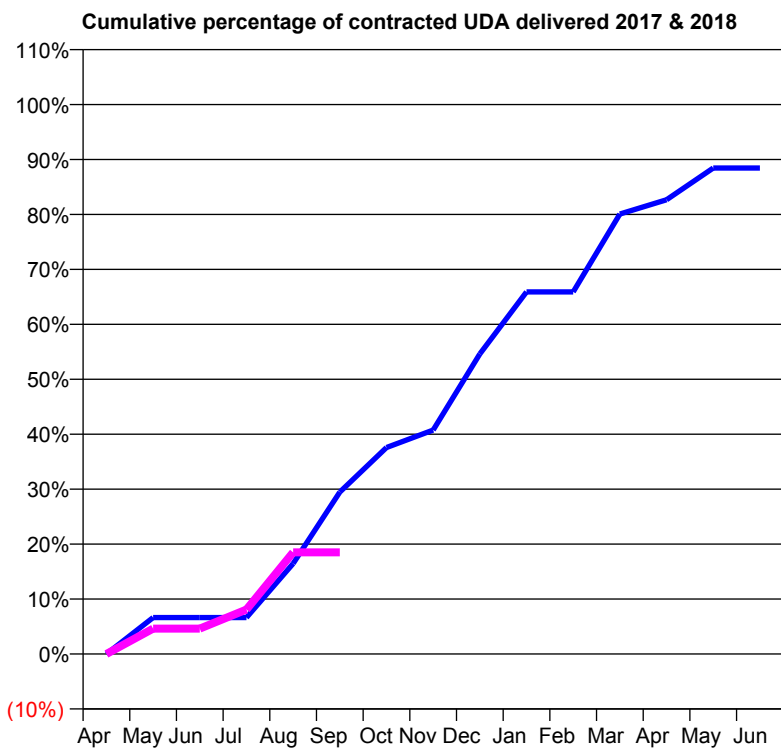
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 346       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,643.21 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 179           |                               |
| Quarter ending December 2016         | 173           | ↓                             |
| Quarter ending March 2017            | 171           | ↓                             |
| Quarter ending June 2017             | 173           | →                             |
| Quarter ending September 2017        | 170           | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 23                                | 16   |
| June      | 23                                | 16   |
| July      | 23                                | 28   |
| August    | 57                                | 64   |
| September | 102                               | 64   |
| October   | 130                               |      |
| November  | 141                               |      |
| December  | 189                               |      |
| January   | 228                               |      |
| February  | 228                               |      |
| March     | 277                               |      |
| April     | 286                               |      |
| May       | 306                               |      |
| June      | 306                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 82          | 1.2%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 82          | 64.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 4           | 25.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 65          | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 65          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 65          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

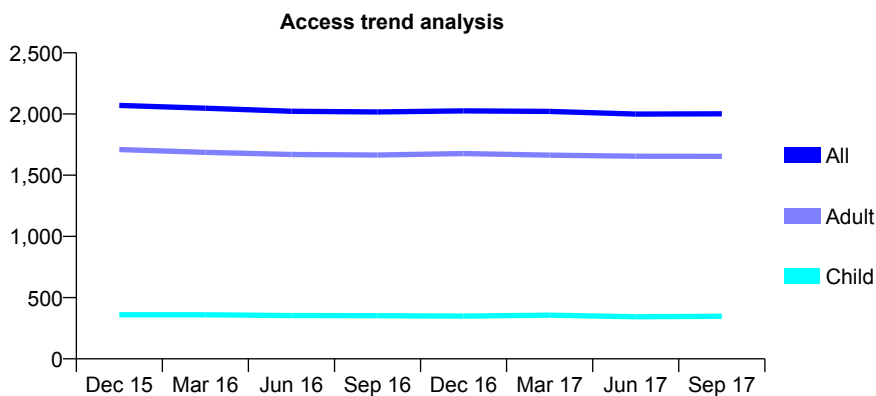
## 7A3 - Vital Signs At a Glance Contract Report for 331341/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR AB LLEWELLYN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,188       |
| Carry forward general activity (UDA)        | 290         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,195.03 |

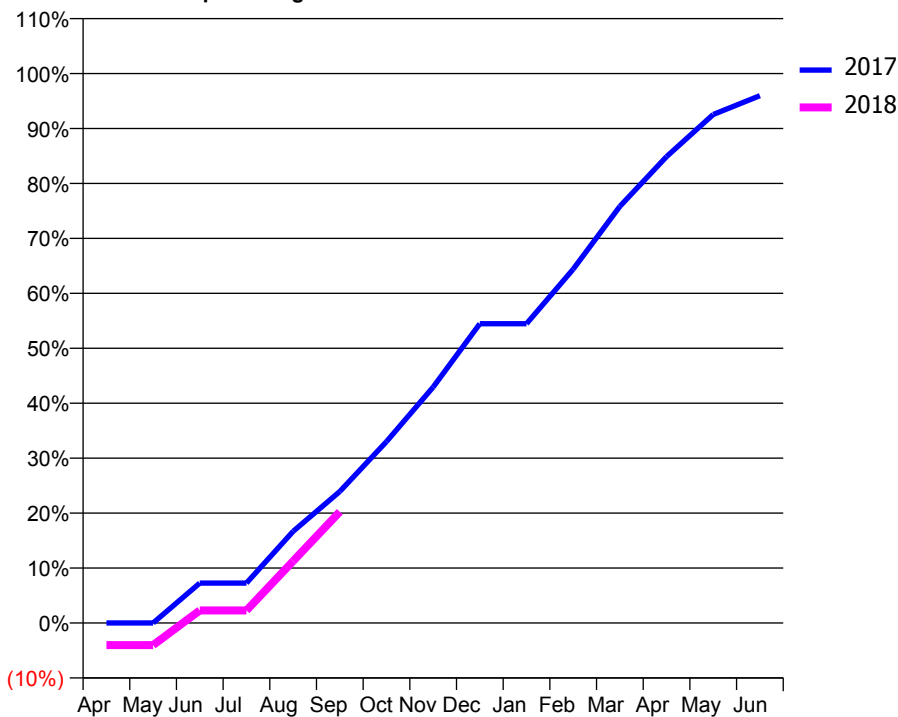
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,017         |                               |
| Quarter ending December 2016         | 2,026         | →                             |
| Quarter ending March 2017            | 2,021         | →                             |
| Quarter ending June 2017             | 1,999         | ↓                             |
| Quarter ending September 2017        | 2,002         | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | -290  |
| May       | 0                                 | -290  |
| June      | 523                               | 165   |
| July      | 523                               | 165   |
| August    | 1,199                             | 810   |
| September | 1,721                             | 1,456 |
| October   | 2,373                             |       |
| November  | 3,086                             |       |
| December  | 3,915                             |       |
| January   | 3,915                             |       |
| February  | 4,628                             |       |
| March     | 5,450                             |       |
| April     | 6,101                             |       |
| May       | 6,652                             |       |
| June      | 6,898                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 287         | 2.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 145      | 1,360       | 10.7%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 214      | 287         | 74.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 914      | 1,360       | 67.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 49       | 971         | 5.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 971         | 1.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 971         | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

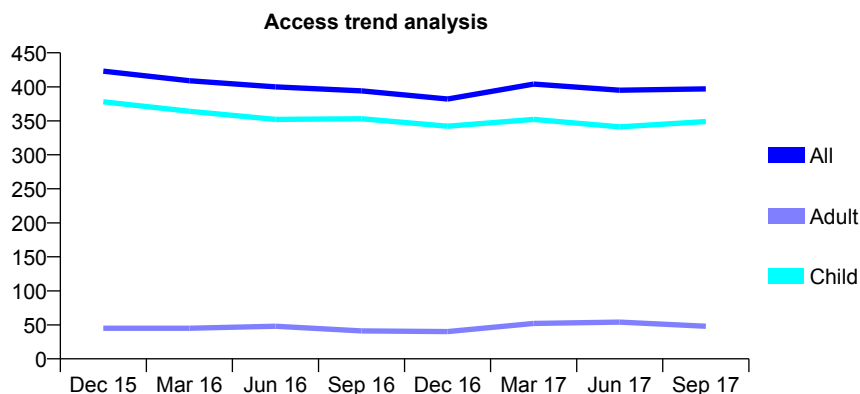
## 7A3 - Vital Signs At a Glance Contract Report for 567981/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR PA RABAIOTTI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 950        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,475.43 |

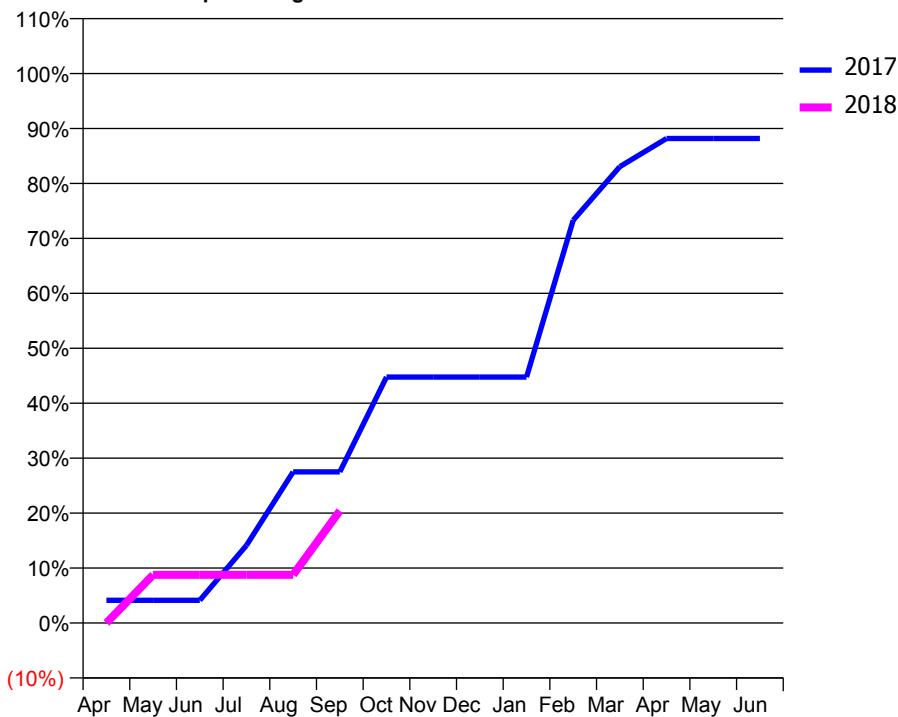
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 394         |                               |
| Quarter ending December 2016         | 382         | ↓                             |
| Quarter ending March 2017            | 404         | ↑                             |
| Quarter ending June 2017             | 395         | ↓                             |
| Quarter ending September 2017        | 397         | →                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 39   | 0    |
| May       | 39   | 83   |
| June      | 39   | 83   |
| July      | 134  | 83   |
| August    | 261  | 83   |
| September | 261  | 194  |
| October   | 425  |      |
| November  | 425  |      |
| December  | 425  |      |
| January   | 425  |      |
| February  | 696  |      |
| March     | 789  |      |
| April     | 838  |      |
| May       | 838  |      |
| June      | 838  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 246         | 8.5%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 11          | 0.0%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 246         | 53.7%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 11          | 54.5%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 17       | 223         | 7.6%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 223         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 223         | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

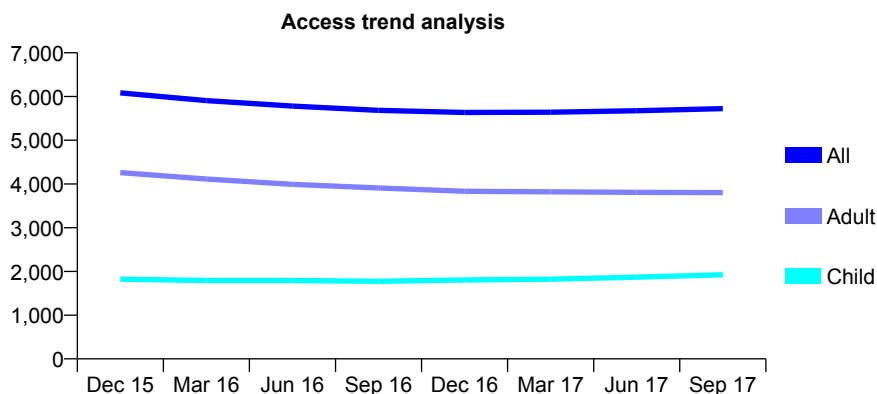
## 7A3 - Vital Signs At a Glance Contract Report for 570249/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JD ISAAC  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

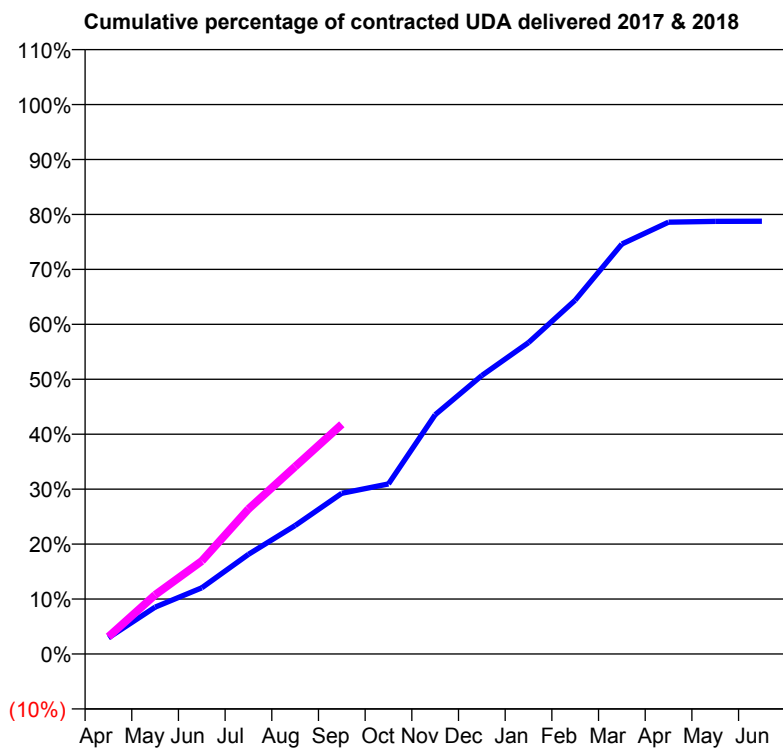
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,024      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £456,072.19 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,685       |                               |
| Quarter ending December 2016         | 5,636       | →                             |
| Quarter ending March 2017            | 5,641       | →                             |
| Quarter ending June 2017             | 5,676       | →                             |
| Quarter ending September 2017        | 5,724       | →                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 533                               | 565   |
| May       | 1,538                             | 1,942 |
| June      | 2,171                             | 3,050 |
| July      | 3,270                             | 4,757 |
| August    | 4,216                             | 6,148 |
| September | 5,273                             | 7,536 |
| October   | 5,579                             |       |
| November  | 7,850                             |       |
| December  | 9,133                             |       |
| January   | 10,213                            |       |
| February  | 11,608                            |       |
| March     | 13,446                            |       |
| April     | 14,165                            |       |
| May       | 14,191                            |       |
| June      | 14,195                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,250       | 5.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 330      | 2,473       | 13.3%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 441      | 1,250       | 35.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 844      | 2,473       | 34.1%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 239      | 3,427       | 7.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,427       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 3,427       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 21       | 21          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 21          | 85.7%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

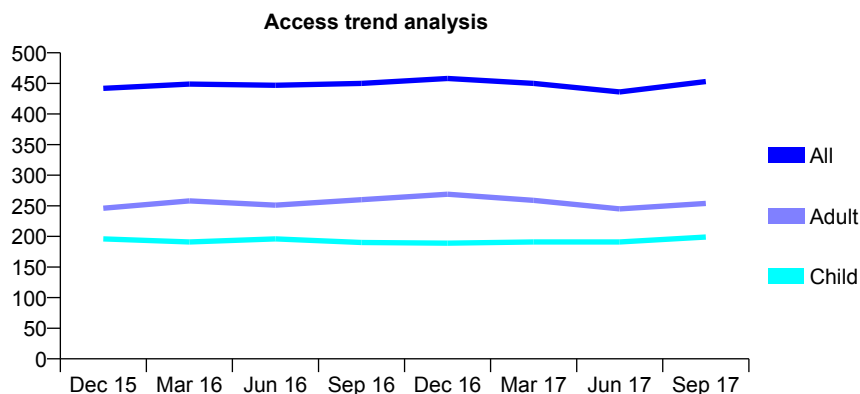
## 7A3 - Vital Signs At a Glance Contract Report for 570354/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS HJ JOHN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 18         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,742.64 |

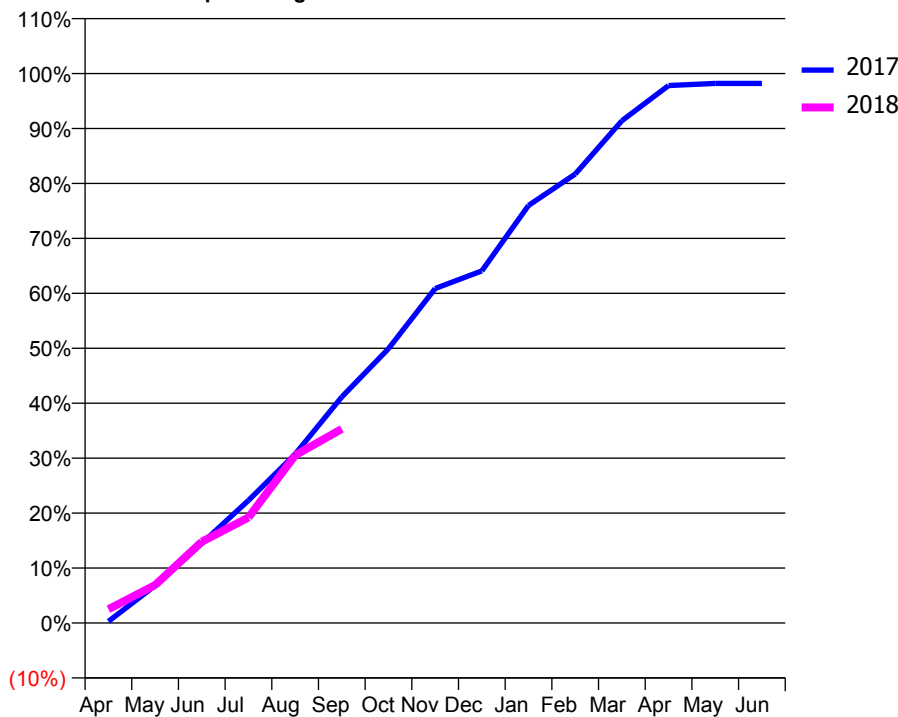
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 450         |                               |
| Quarter ending December 2016         | 458         | →                             |
| Quarter ending March 2017            | 450         | ↓                             |
| Quarter ending June 2017             | 436         | ↓                             |
| Quarter ending September 2017        | 453         | ↑                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 3                                 | 25   |
| May       | 68                                | 69   |
| June      | 145                               | 148  |
| July      | 223                               | 192  |
| August    | 307                               | 305  |
| September | 411                               | 353  |
| October   | 499                               |      |
| November  | 609                               |      |
| December  | 641                               |      |
| January   | 760                               |      |
| February  | 817                               |      |
| March     | 914                               |      |
| April     | 978                               |      |
| May       | 982                               |      |
| June      | 982                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 189         | 7.9%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 131         | 6.1%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 124      | 189         | 65.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 74       | 131         | 56.5%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1        | 285         | 0.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 285         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 285         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

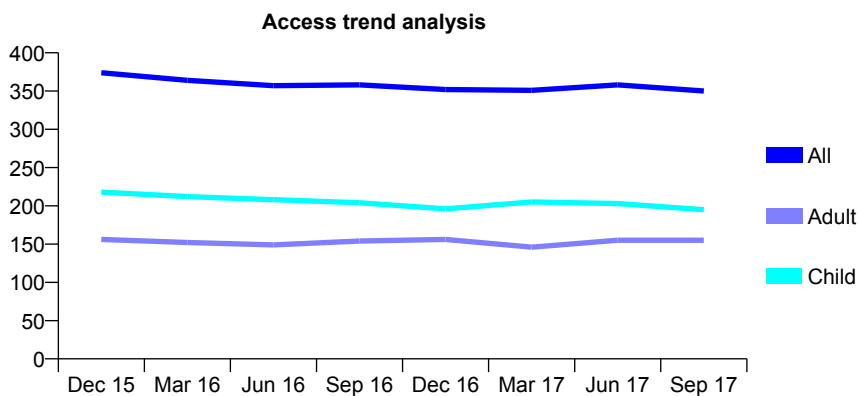
## 7A3 - Vital Signs At a Glance Contract Report for 652105/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR HJ PRICE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

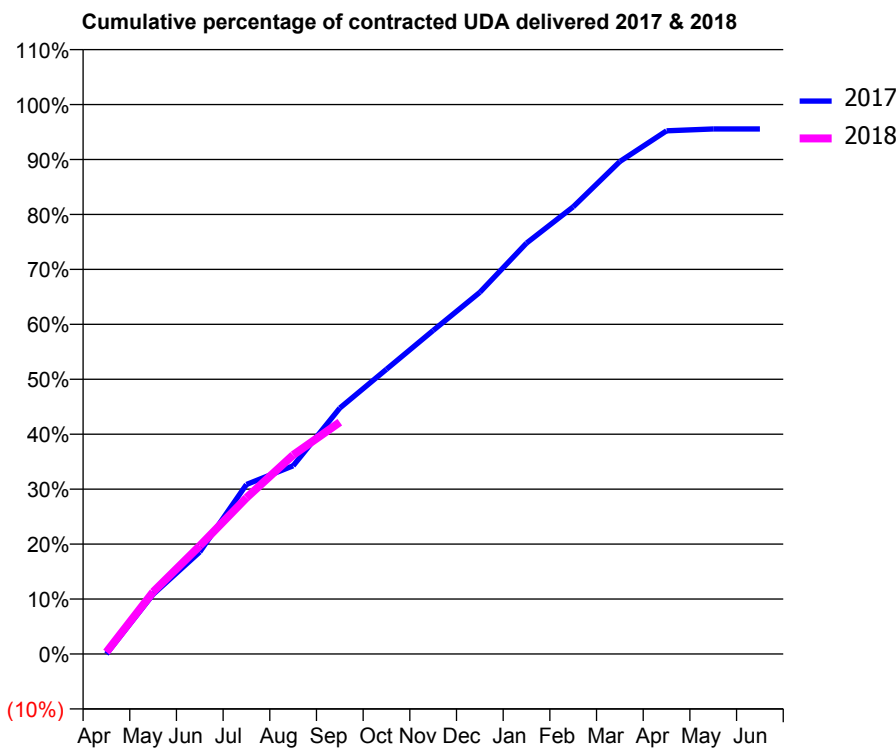
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 850        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,202.13 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 358           |                               |
| Quarter ending December 2016         | 352           | ↓                             |
| Quarter ending March 2017            | 351           | →                             |
| Quarter ending June 2017             | 358           | →                             |
| Quarter ending September 2017        | 350           | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 3    |
| May       | 92                                | 96   |
| June      | 158                               | 167  |
| July      | 262                               | 242  |
| August    | 291                               | 308  |
| September | 380                               | 359  |
| October   | 440                               |      |
| November  | 501                               |      |
| December  | 560                               |      |
| January   | 636                               |      |
| February  | 692                               |      |
| March     | 762                               |      |
| April     | 809                               |      |
| May       | 812                               |      |
| June      | 812                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 149         | 7.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 103         | 7.8%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 79       | 149         | 53.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 59       | 103         | 57.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 8        | 229         | 3.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 229         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 229         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



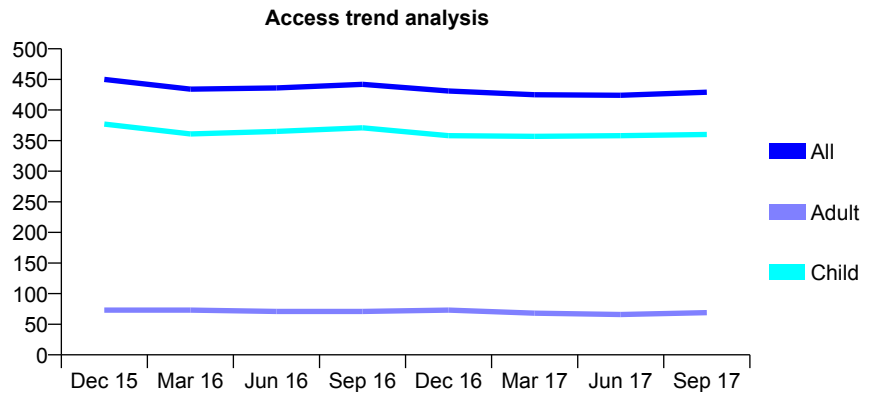
## 7A3 - Vital Signs At a Glance Contract Report for 653721/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR CJ DAVISON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,070      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,430.70 |

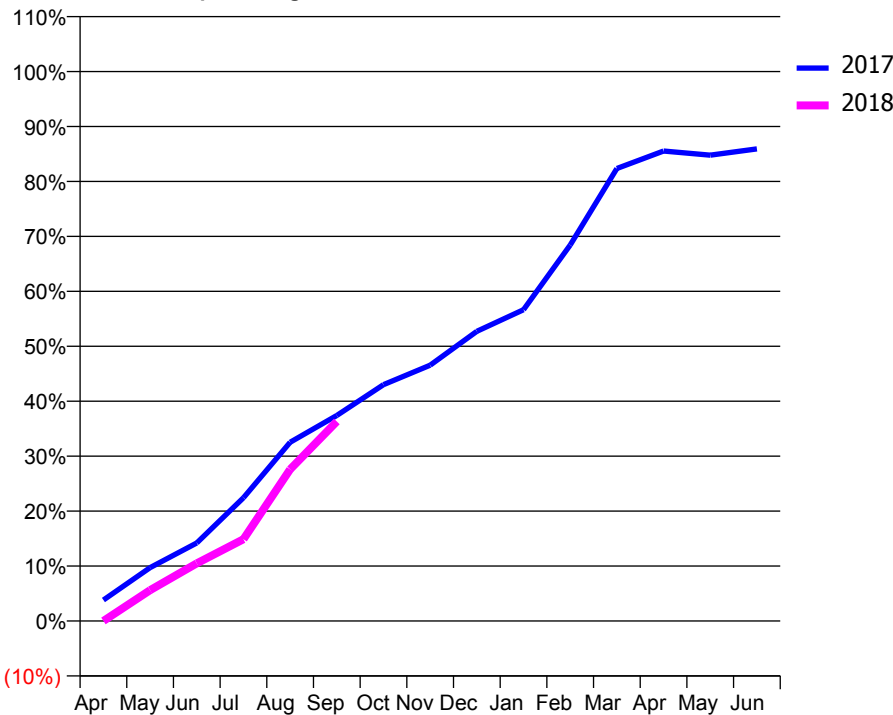
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 442           |                               |
| Quarter ending December 2016         | 431           | ↓                             |
| Quarter ending March 2017            | 425           | ↓                             |
| Quarter ending June 2017             | 424           | →                             |
| Quarter ending September 2017        | 429           | →                             |
| <b>Variance since September 2016</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 41                                | 0    |
| May       | 104                               | 60   |
| June      | 152                               | 112  |
| July      | 240                               | 159  |
| August    | 348                               | 295  |
| September | 400                               | 389  |
| October   | 460                               |      |
| November  | 498                               |      |
| December  | 564                               |      |
| January   | 606                               |      |
| February  | 732                               |      |
| March     | 881                               |      |
| April     | 915                               |      |
| May       | 907                               |      |
| June      | 919                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 398         | 5.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 28          | 3.6%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299      | 398         | 75.1%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 28          | 67.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 3        | 278         | 1.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 278         | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 278         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

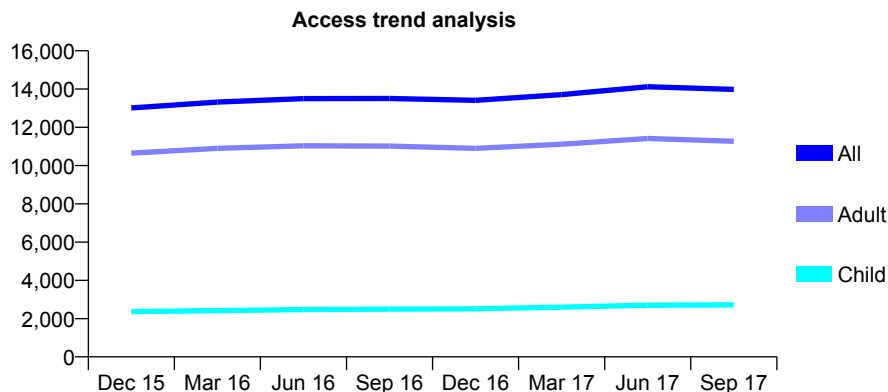
## 7A3 - Vital Signs At a Glance Contract Report for 682632/0002 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Crescent Dental Ltd |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/08/2008          |
| Contract end date    |                     |

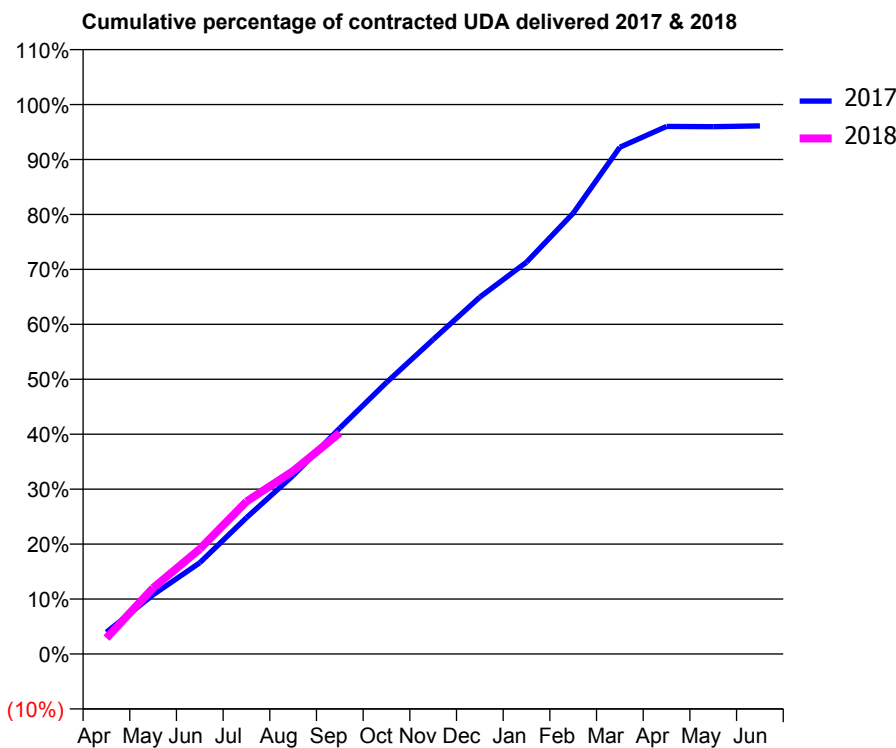
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 40,703      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £948,631.74 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,508      |                               |
| Quarter ending December 2016         | 13,409      | →                             |
| Quarter ending March 2017            | 13,710      | ↑                             |
| Quarter ending June 2017             | 14,122      | ↑                             |
| Quarter ending September 2017        | 13,985      | →                             |
| <b>Variance since September 2016</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,618                             | 1,181  |
| May       | 4,393                             | 4,890  |
| June      | 6,763                             | 7,774  |
| July      | 10,101                            | 11,291 |
| August    | 13,225                            | 13,560 |
| September | 16,740                            | 16,384 |
| October   | 20,118                            |        |
| November  | 23,297                            |        |
| December  | 26,437                            |        |
| January   | 29,025                            |        |
| February  | 32,647                            |        |
| March     | 37,539                            |        |
| April     | 39,079                            |        |
| May       | 39,062                            |        |
| June      | 39,117                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,769       | 5.5%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,012    | 7,416       | 13.6%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 976      | 1,769       | 55.2%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,997    | 7,416       | 53.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 806      | 8,347       | 9.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 135      | 8,347       | 1.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 40       | 8,347       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 42       | 44          | 95.5%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 39       | 44          | 88.6%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

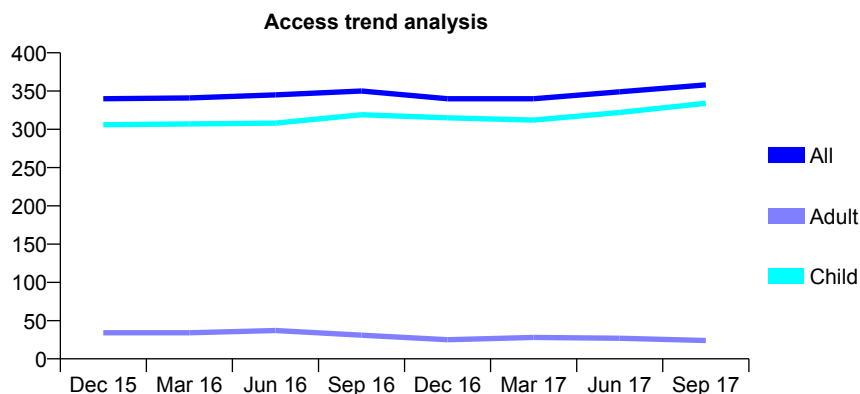
## 7A3 - Vital Signs At a Glance Contract Report for 724998/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AH BEAK   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

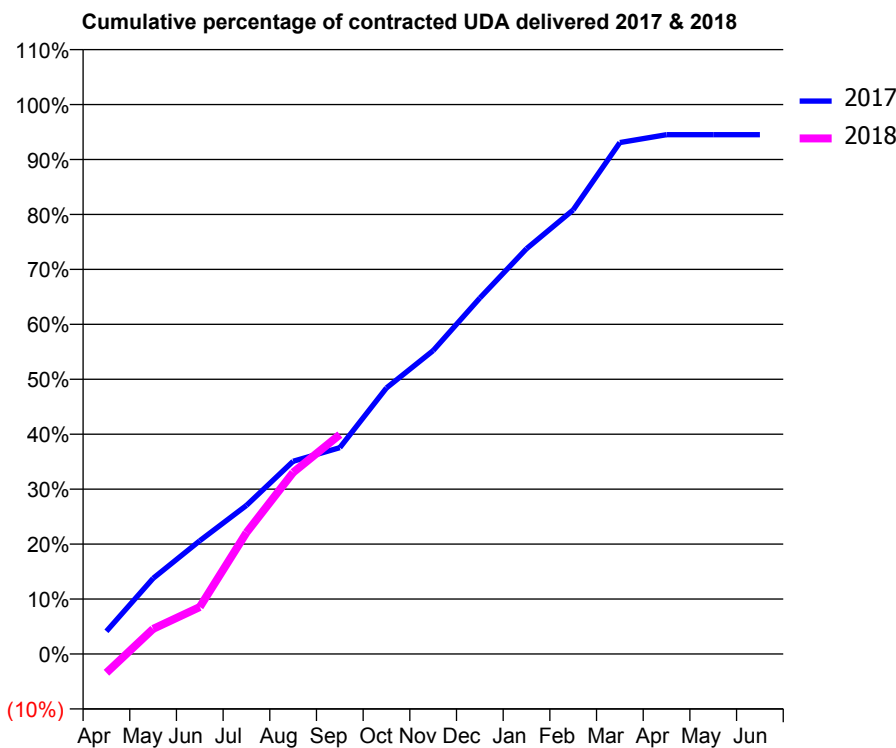
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 780        |
| Carry forward general activity (UDA)        | 43         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,614.87 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 350   |                               |
| Quarter ending December 2016         | 340   | ↓                             |
| Quarter ending March 2017            | 340   | →                             |
| Quarter ending June 2017             | 349   | ↑                             |
| Quarter ending September 2017        | 358   | ↑                             |
| <b>Variance since September 2016</b> | 2.3%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 32                                | -27  |
| May       | 107                               | 36   |
| June      | 161                               | 67   |
| July      | 211                               | 172  |
| August    | 274                               | 258  |
| September | 293                               | 311  |
| October   | 378                               |      |
| November  | 431                               |      |
| December  | 505                               |      |
| January   | 575                               |      |
| February  | 630                               |      |
| March     | 726                               |      |
| April     | 737                               |      |
| May       | 737                               |      |
| June      | 737                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 259         | 6.9%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 158      | 259         | 61.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 12       | 252         | 4.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 252         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 252         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

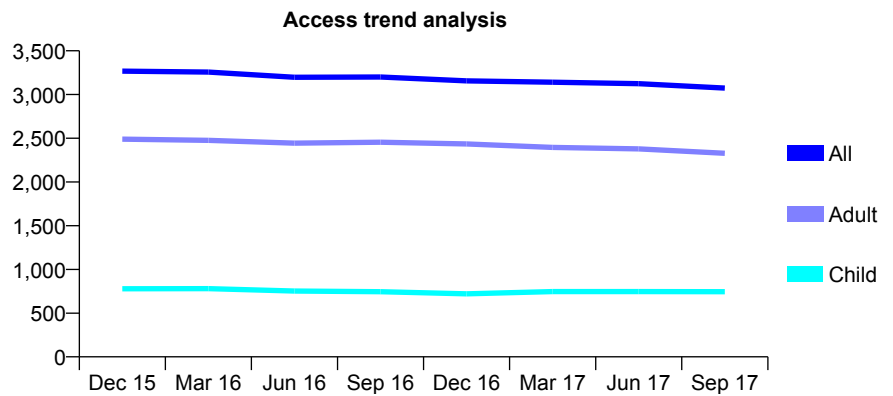
## 7A3 - Vital Signs At a Glance Contract Report for 725390/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | R Kadenhe    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,600       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £217,976.28 |

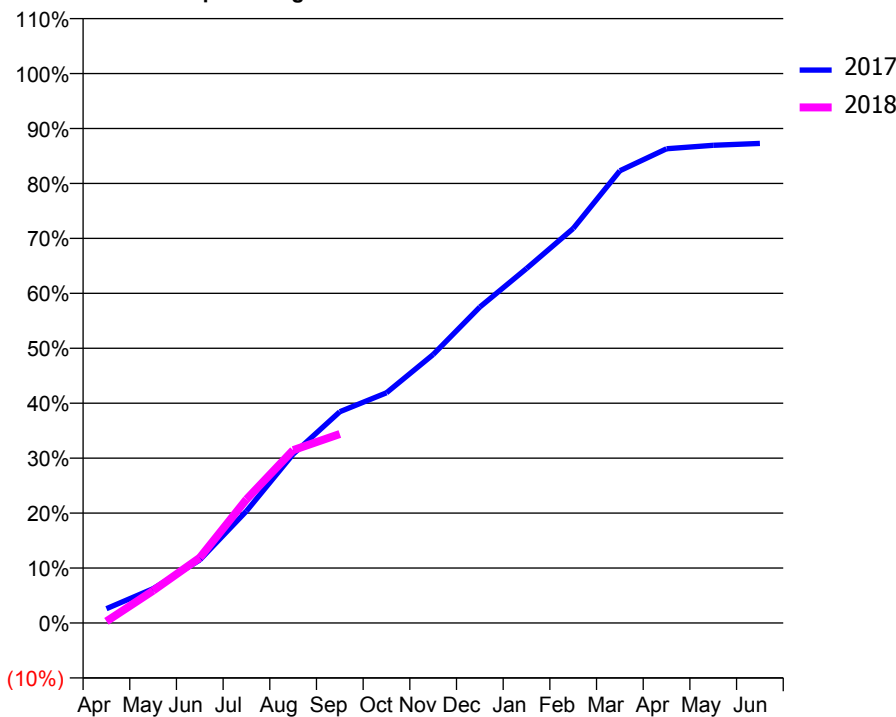
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,200         |                               |
| Quarter ending December 2016         | 3,156         | ↓                             |
| Quarter ending March 2017            | 3,141         | →                             |
| Quarter ending June 2017             | 3,124         | →                             |
| Quarter ending September 2017        | 3,073         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 251                               | 29    |
| May       | 600                               | 566   |
| June      | 1,100                             | 1,141 |
| July      | 1,955                             | 2,160 |
| August    | 2,951                             | 3,020 |
| September | 3,692                             | 3,302 |
| October   | 4,021                             |       |
| November  | 4,691                             |       |
| December  | 5,519                             |       |
| January   | 6,194                             |       |
| February  | 6,893                             |       |
| March     | 7,900                             |       |
| April     | 8,286                             |       |
| May       | 8,345                             |       |
| June      | 8,377                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 361         | 8.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 184      | 1,194       | 15.4%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 135      | 361         | 37.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 520      | 1,194       | 43.6%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 110      | 1,384       | 7.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,384       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 10       | 1,384       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

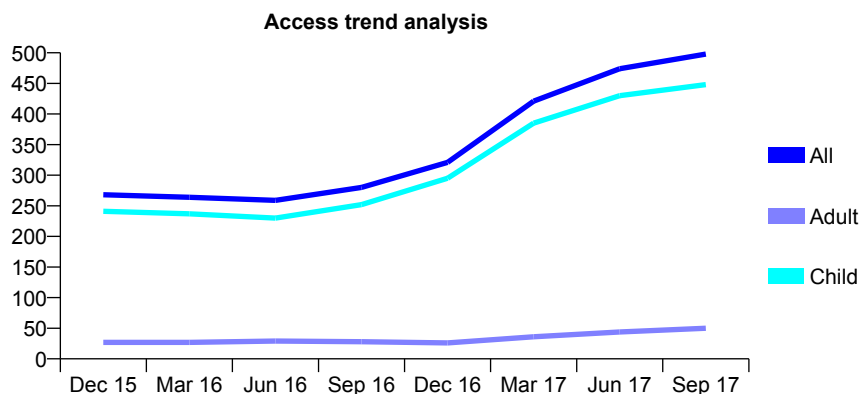
## 7A3 - Vital Signs At a Glance Contract Report for 737100/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS NL YOUNG |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

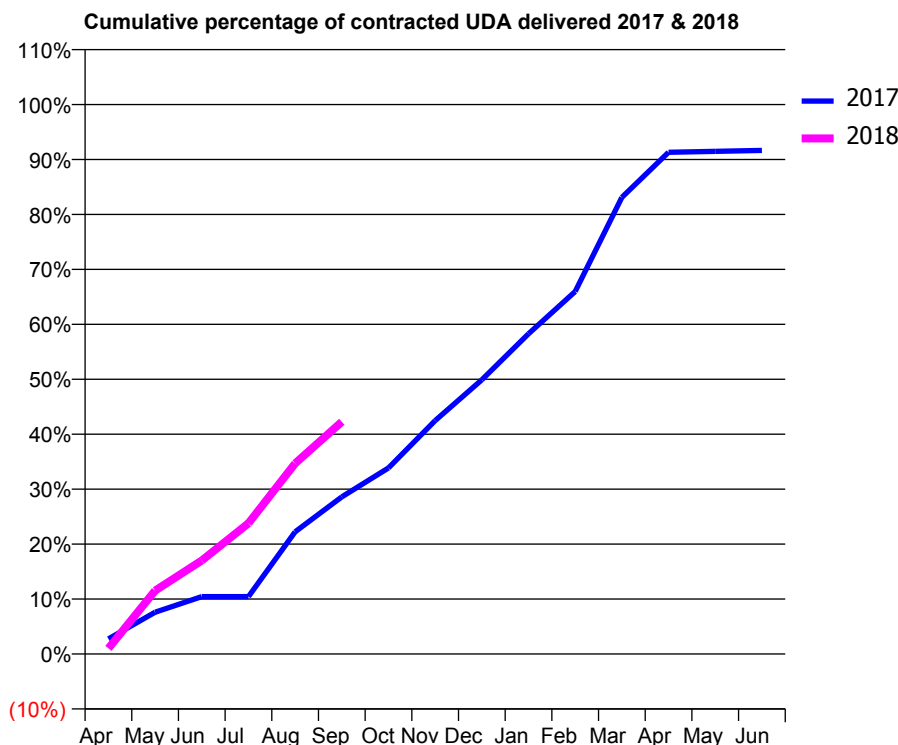
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,862      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,563.23 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 280          |                               |
| Quarter ending December 2016         | 321          | ↑                             |
| Quarter ending March 2017            | 421          | ↑                             |
| Quarter ending June 2017             | 474          | ↑                             |
| Quarter ending September 2017        | 498          | ↑                             |
| <b>Variance since September 2016</b> | <b>77.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 33                                | 19   |
| May       | 91                                | 215  |
| June      | 125                               | 317  |
| July      | 125                               | 443  |
| August    | 266                               | 646  |
| September | 342                               | 787  |
| October   | 405                               |      |
| November  | 508                               |      |
| December  | 597                               |      |
| January   | 697                               |      |
| February  | 789                               |      |
| March     | 994                               |      |
| April     | 1,092                             |      |
| May       | 1,094                             |      |
| June      | 1,096                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 542         | 18.5%    | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 20          | 15.0%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281      | 542         | 51.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 20          | 50.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 505         | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 505         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 505         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

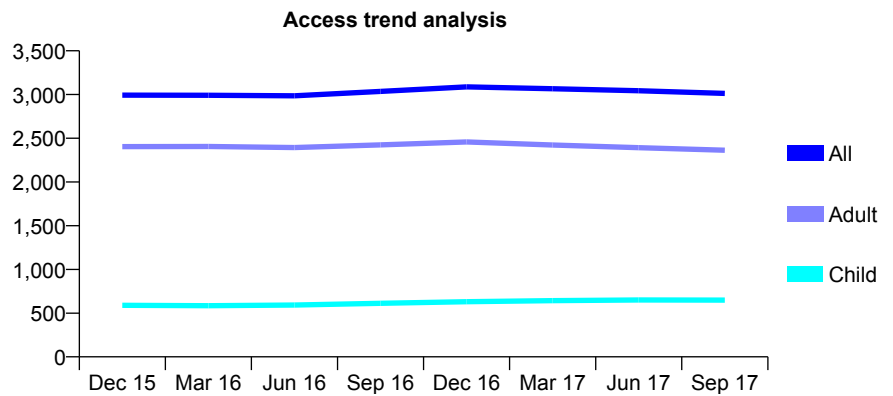
## 7A3 - Vital Signs At a Glance Contract Report for 746339/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS CE MEEK |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

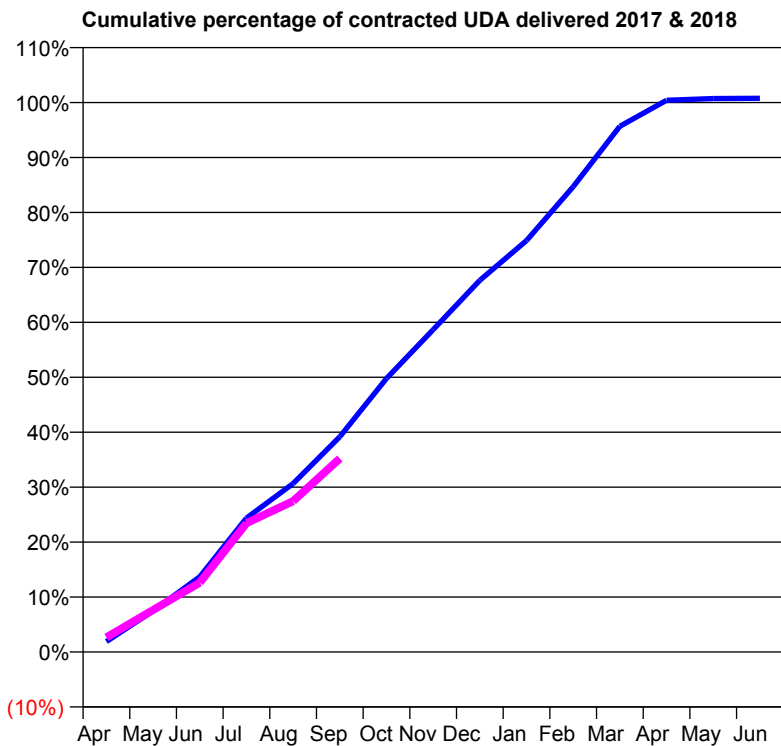
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,583       |
| Carry forward general activity (UDA)        | 38          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £193,559.96 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,036         |                               |
| Quarter ending December 2016         | 3,088         | →                             |
| Quarter ending March 2017            | 3,066         | →                             |
| Quarter ending June 2017             | 3,043         | →                             |
| Quarter ending September 2017        | 3,012         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 144                               | 201   |
| May       | 568                               | 581   |
| June      | 1,038                             | 959   |
| July      | 1,848                             | 1,778 |
| August    | 2,326                             | 2,083 |
| September | 2,971                             | 2,670 |
| October   | 3,775                             |       |
| November  | 4,449                             |       |
| December  | 5,129                             |       |
| January   | 5,678                             |       |
| February  | 6,421                             |       |
| March     | 7,255                             |       |
| April     | 7,614                             |       |
| May       | 7,638                             |       |
| June      | 7,642                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 358         | 3.9%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 142      | 1,198       | 11.9%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 151      | 358         | 42.2%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 542      | 1,198       | 45.2%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 97       | 1,408       | 6.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,408       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 18       | 1,408       | 1.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

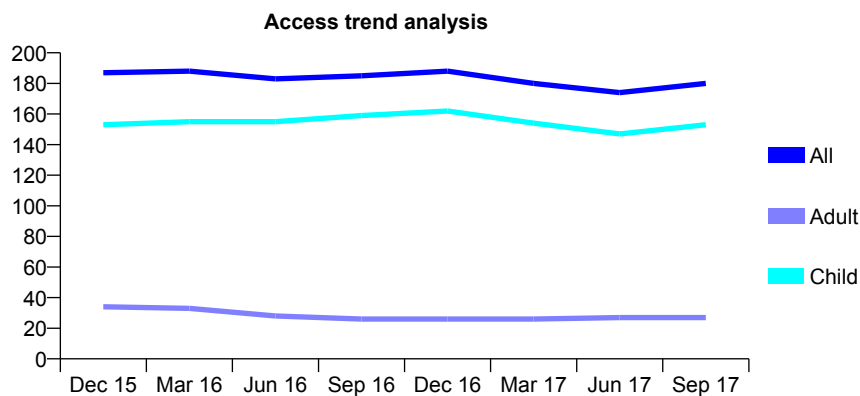
## 7A3 - Vital Signs At a Glance Contract Report for 760935/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS RL GRONOW |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

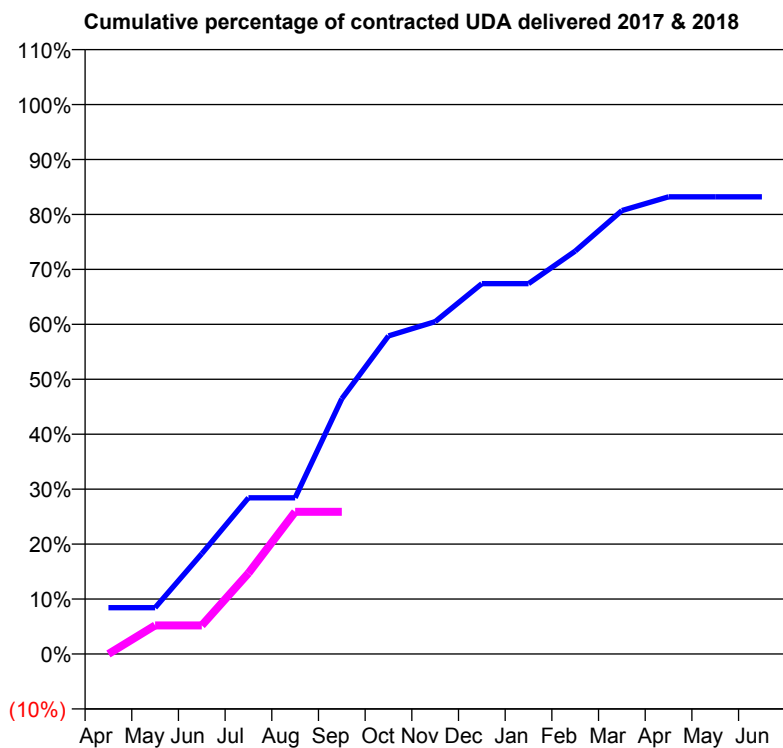
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 368       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,668.00 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 185           |                               |
| Quarter ending December 2016         | 188           | →                             |
| Quarter ending March 2017            | 180           | ↓                             |
| Quarter ending June 2017             | 174           | ↓                             |
| Quarter ending September 2017        | 180           | ↑                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 31                                | 0    |
| May       | 31                                | 19   |
| June      | 67                                | 19   |
| July      | 105                               | 54   |
| August    | 105                               | 95   |
| September | 171                               | 95   |
| October   | 213                               |      |
| November  | 223                               |      |
| December  | 248                               |      |
| January   | 248                               |      |
| February  | 270                               |      |
| March     | 297                               |      |
| April     | 306                               |      |
| May       | 306                               |      |
| June      | 306                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 75          | 1.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 3           | 0.0%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 30       | 75          | 40.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 3           | 33.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1        | 71          | 1.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 71          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 71          | 1.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

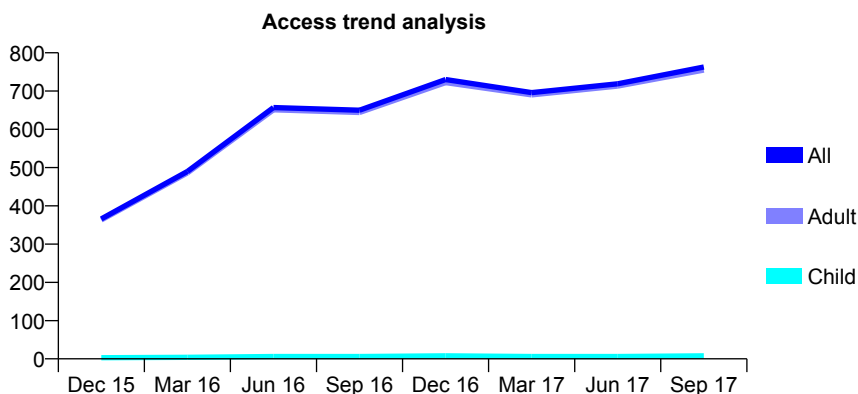
## 7A3 - Vital Signs At a Glance Contract Report for 766348/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS R JONES |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    | 31/03/2020   |

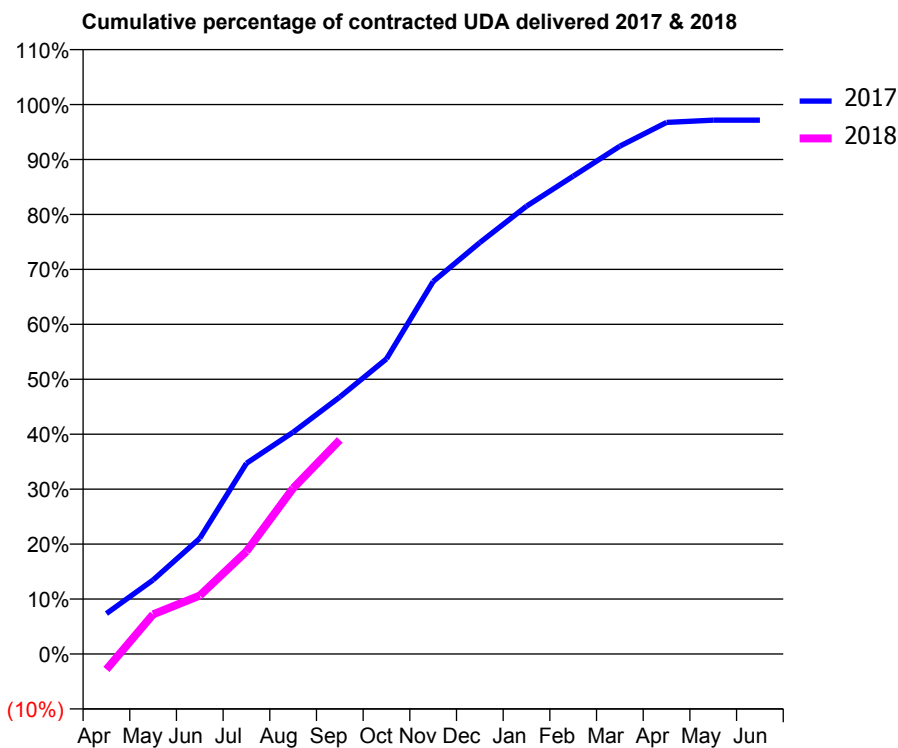
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 2,854       |
| Carry forward general activity (UDA)        | 81          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,581.61 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 650          |                               |
| Quarter ending December 2016         | 730          | ↑                             |
| Quarter ending March 2017            | 696          | ↓                             |
| Quarter ending June 2017             | 719          | ↑                             |
| Quarter ending September 2017        | 763          | ↑                             |
| <b>Variance since September 2016</b> | <b>17.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 210                               | -81   |
| May       | 385                               | 206   |
| June      | 601                               | 304   |
| July      | 991                               | 533   |
| August    | 1,152                             | 861   |
| September | 1,335                             | 1,112 |
| October   | 1,533                             |       |
| November  | 1,935                             |       |
| December  | 2,137                             |       |
| January   | 2,326                             |       |
| February  | 2,482                             |       |
| March     | 2,638                             |       |
| April     | 2,761                             |       |
| May       | 2,773                             |       |
| June      | 2,773                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 5           | 0.0%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 471         | 4.5%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 5           | 0.0%     | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 471         | 0.0%     | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 427         | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 427         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 427         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 5           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



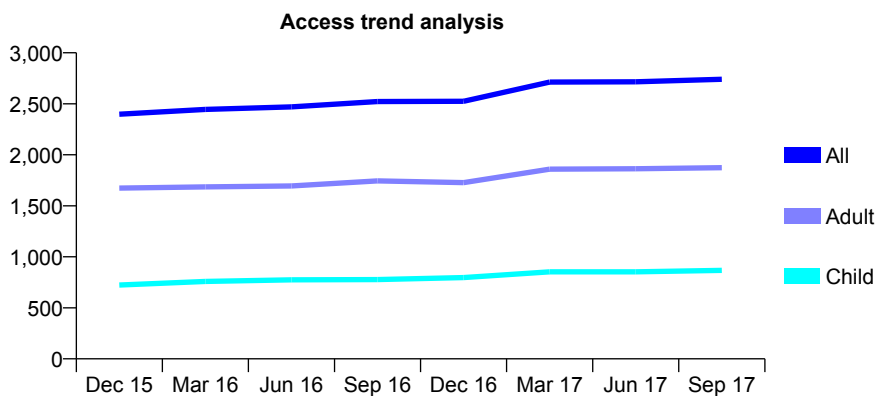
## 7A3 - Vital Signs At a Glance Contract Report for 780553/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR B JONES   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,220       |
| Carry forward general activity (UDA)        | 30          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,751.86 |

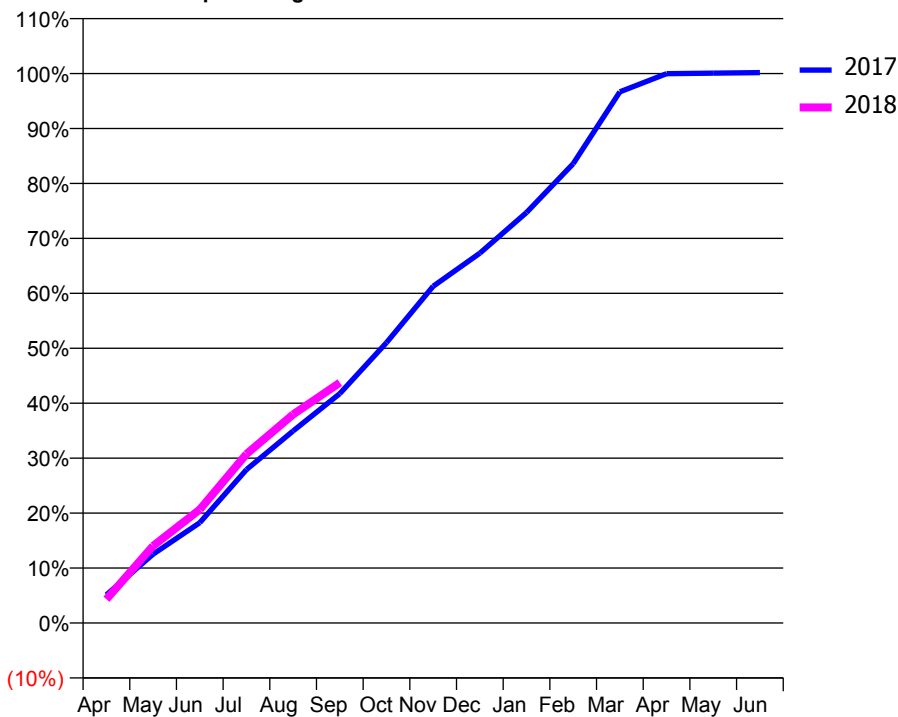
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,522       |                               |
| Quarter ending December 2016         | 2,525       | →                             |
| Quarter ending March 2017            | 2,713       | ↑                             |
| Quarter ending June 2017             | 2,716       | →                             |
| Quarter ending September 2017        | 2,741       | →                             |
| <b>Variance since September 2016</b> | <b>8.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 371                               | 312   |
| May       | 905                               | 1,013 |
| June      | 1,319                             | 1,492 |
| July      | 2,015                             | 2,221 |
| August    | 2,523                             | 2,740 |
| September | 3,015                             | 3,159 |
| October   | 3,684                             |       |
| November  | 4,425                             |       |
| December  | 4,860                             |       |
| January   | 5,393                             |       |
| February  | 6,036                             |       |
| March     | 6,980                             |       |
| April     | 7,217                             |       |
| May       | 7,224                             |       |
| June      | 7,232                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 602         | 4.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 114      | 1,318       | 8.6%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 277      | 602         | 46.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 639      | 1,318       | 48.5%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 118      | 1,775       | 6.6%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,775       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 1,775       | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

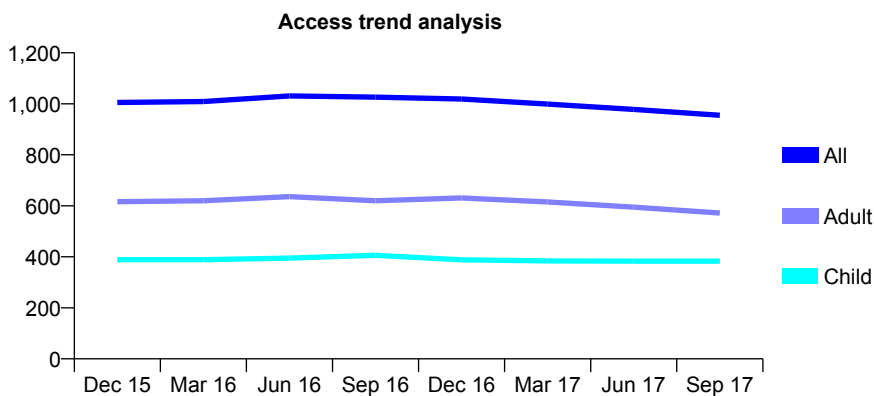
## 7A3 - Vital Signs At a Glance Contract Report for 792365/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JA RICE   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2011   |
| Contract end date    |              |

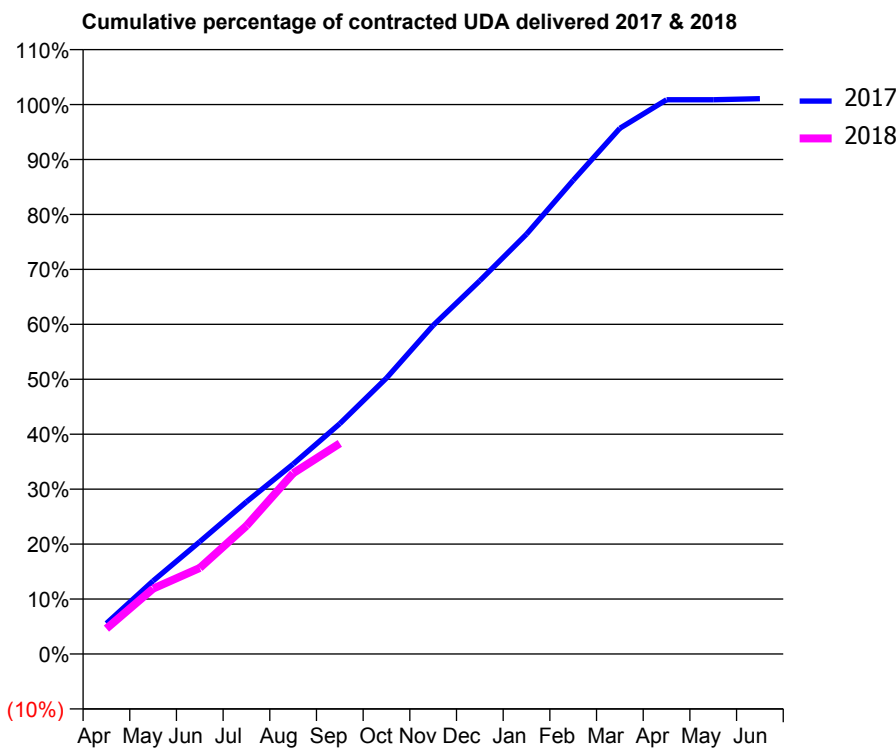
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,724      |
| Carry forward general activity (UDA)        | -29        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,850.89 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,026         |                               |
| Quarter ending December 2016         | 1,019         | →                             |
| Quarter ending March 2017            | 999           | ↓                             |
| Quarter ending June 2017             | 978           | ↓                             |
| Quarter ending September 2017        | 955           | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 152                               | 126   |
| May       | 363                               | 324   |
| June      | 557                               | 427   |
| July      | 755                               | 635   |
| August    | 942                               | 896   |
| September | 1,142                             | 1,044 |
| October   | 1,368                             |       |
| November  | 1,629                             |       |
| December  | 1,850                             |       |
| January   | 2,081                             |       |
| February  | 2,348                             |       |
| March     | 2,606                             |       |
| April     | 2,748                             |       |
| May       | 2,748                             |       |
| June      | 2,753                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 281         | 2.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 367         | 11.2%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 164      | 281         | 58.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 194      | 367         | 52.9%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 54       | 595         | 9.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 595         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 595         | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

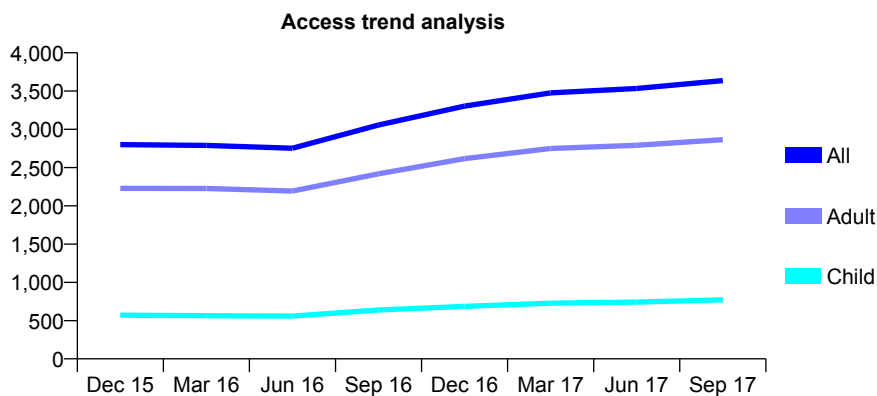
## 7A3 - Vital Signs At a Glance Contract Report for 810002/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR DJ FLEMING |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

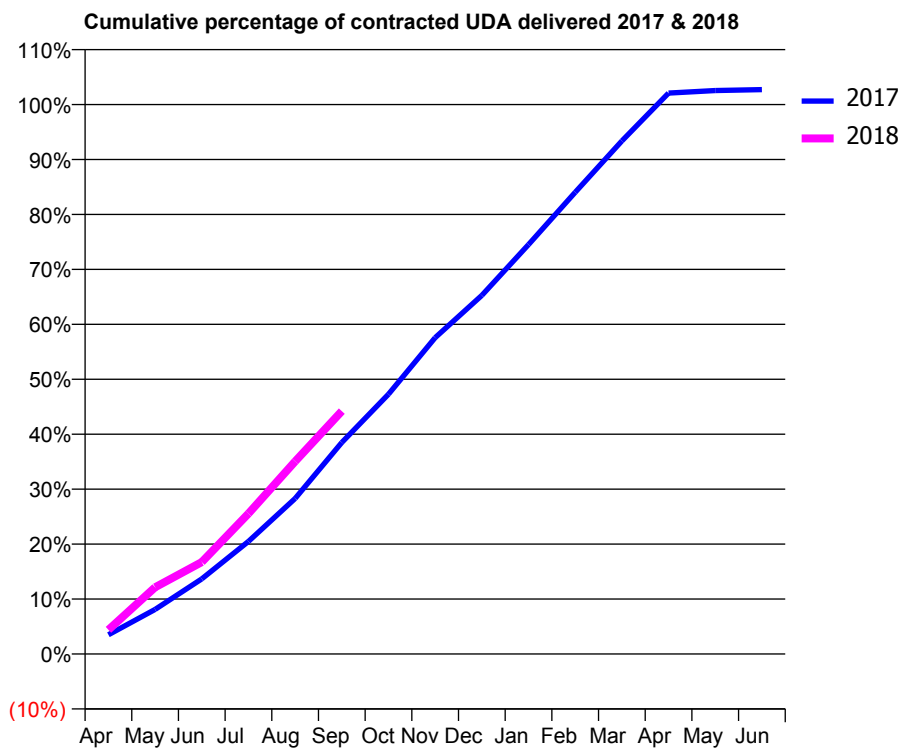
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,581      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £293,231.10 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,056        |                               |
| Quarter ending December 2016         | 3,303        | ↑                             |
| Quarter ending March 2017            | 3,477        | ↑                             |
| Quarter ending June 2017             | 3,533        | →                             |
| Quarter ending September 2017        | 3,636        | ↑                             |
| <b>Variance since September 2016</b> | <b>19.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 413                               | 553   |
| May       | 952                               | 1,527 |
| June      | 1,607                             | 2,104 |
| July      | 2,406                             | 3,218 |
| August    | 3,325                             | 4,409 |
| September | 4,520                             | 5,560 |
| October   | 5,552                             |       |
| November  | 6,760                             |       |
| December  | 7,666                             |       |
| January   | 8,751                             |       |
| February  | 9,868                             |       |
| March     | 10,963                            |       |
| April     | 11,988                            |       |
| May       | 12,042                            |       |
| June      | 12,063                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 668         | 5.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 385      | 2,377       | 16.2%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 376      | 668         | 56.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,181    | 2,377       | 49.7%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 358      | 2,641       | 13.6%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,641       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 2,641       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

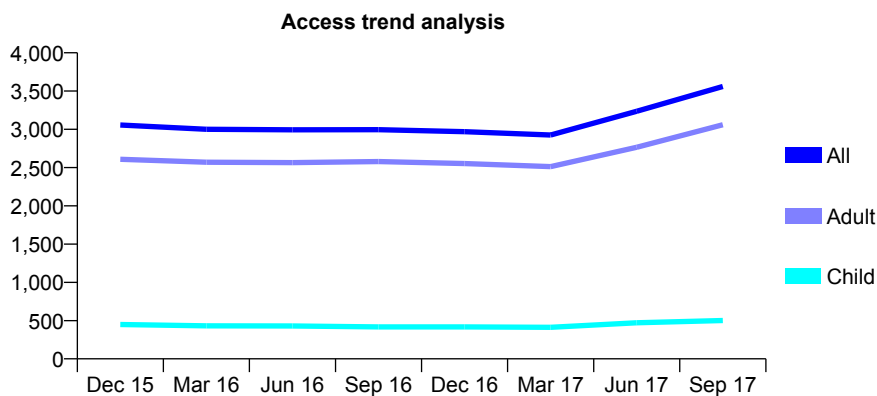
## 7A3 - Vital Signs At a Glance Contract Report for 810029/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MR HARRIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,112      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £240,130.64 |

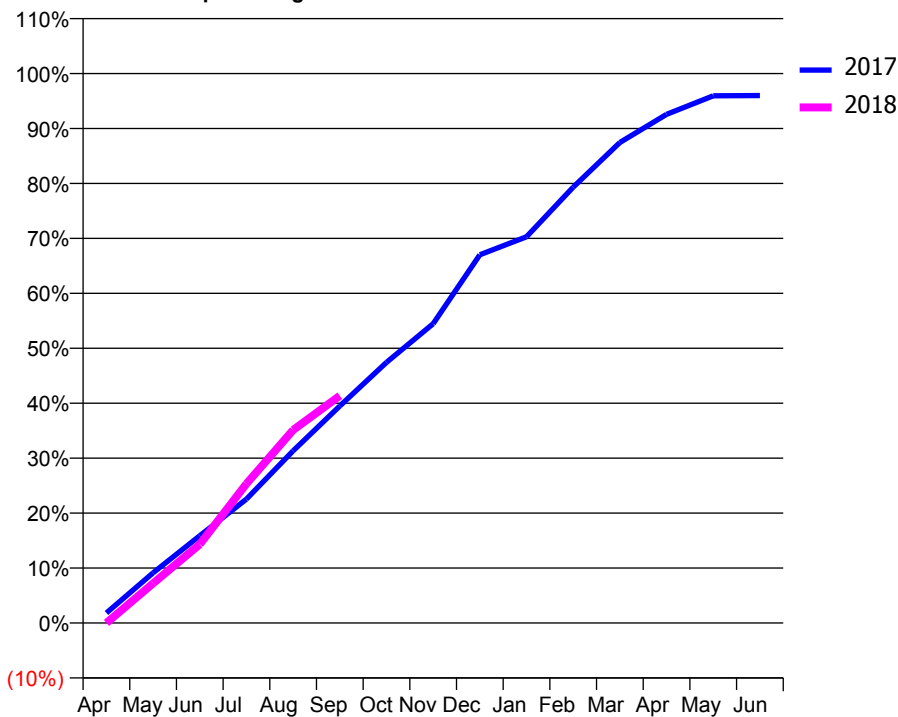
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,996        |                               |
| Quarter ending December 2016         | 2,969        | →                             |
| Quarter ending March 2017            | 2,925        | ↓                             |
| Quarter ending June 2017             | 3,236        | ↑                             |
| Quarter ending September 2017        | 3,560        | ↑                             |
| <b>Variance since September 2016</b> | <b>18.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 136                               | 0     |
| May       | 682                               | 730   |
| June      | 1,186                             | 1,450 |
| July      | 1,685                             | 2,563 |
| August    | 2,342                             | 3,553 |
| September | 2,950                             | 4,183 |
| October   | 3,544                             |       |
| November  | 4,069                             |       |
| December  | 5,006                             |       |
| January   | 5,251                             |       |
| February  | 5,924                             |       |
| March     | 6,533                             |       |
| April     | 6,914                             |       |
| May       | 7,166                             |       |
| June      | 7,170                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 374         | 2.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 187      | 2,371       | 7.9%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 116      | 374         | 31.0%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,037    | 2,371       | 43.7%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 100      | 2,407       | 4.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,407       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 11       | 2,407       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 28       | 29          | 96.6%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 29          | 89.7%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

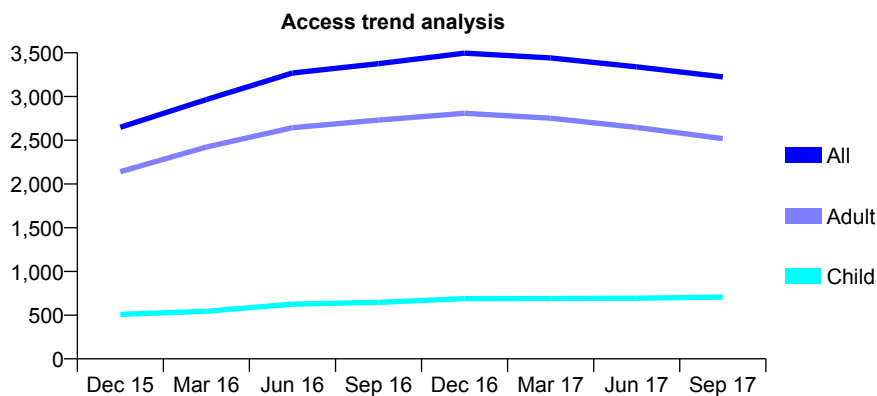
## 7A3 - Vital Signs At a Glance Contract Report for 812129/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR SD JENKINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

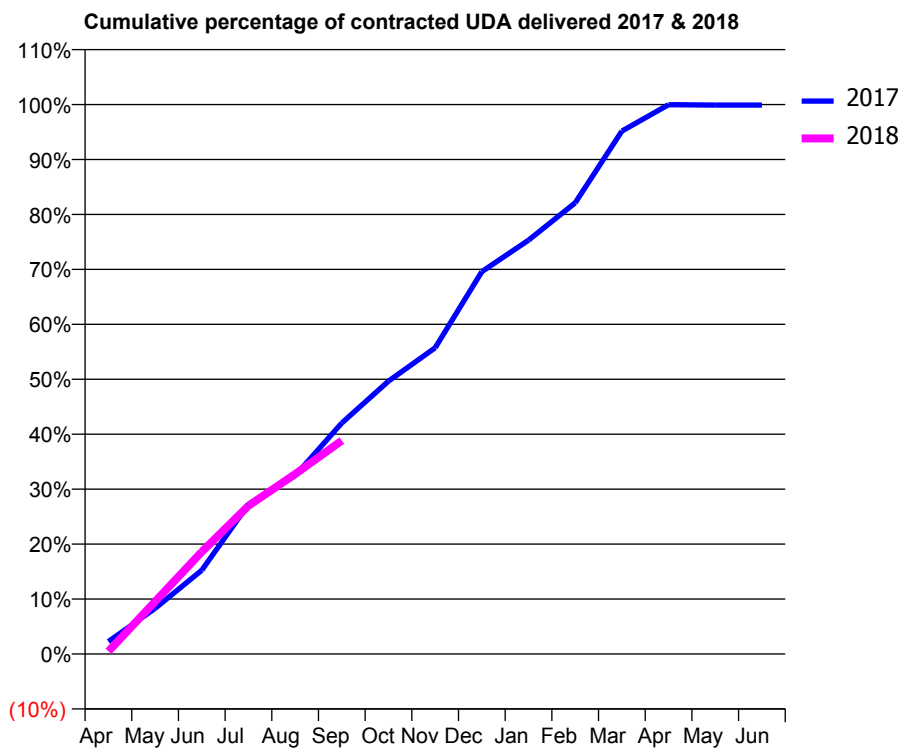
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,511      |
| Carry forward general activity (UDA)        | 14          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £344,428.83 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,376         |                               |
| Quarter ending December 2016         | 3,496         | ↑                             |
| Quarter ending March 2017            | 3,442         | ↓                             |
| Quarter ending June 2017             | 3,339         | ↓                             |
| Quarter ending September 2017        | 3,225         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 329                               | 71    |
| May       | 1,206                             | 1,387 |
| June      | 2,213                             | 2,701 |
| July      | 3,953                             | 3,914 |
| August    | 4,710                             | 4,751 |
| September | 6,100                             | 5,635 |
| October   | 7,205                             |       |
| November  | 8,086                             |       |
| December  | 10,096                            |       |
| January   | 10,929                            |       |
| February  | 11,913                            |       |
| March     | 13,810                            |       |
| April     | 14,507                            |       |
| May       | 14,495                            |       |
| June      | 14,497                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 485         | 5.6%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 248      | 1,720       | 14.4%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 285      | 485         | 58.8%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,003    | 1,720       | 58.3%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 93       | 2,009       | 4.6%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,009       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 28       | 2,009       | 1.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

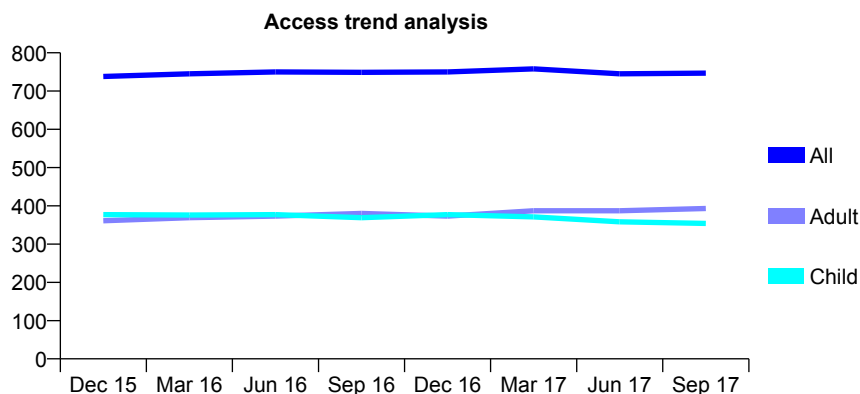
## 7A3 - Vital Signs At a Glance Contract Report for 913642/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR DB RODERICK |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,204      |
| Carry forward general activity (UDA)        | 6          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £69,650.35 |

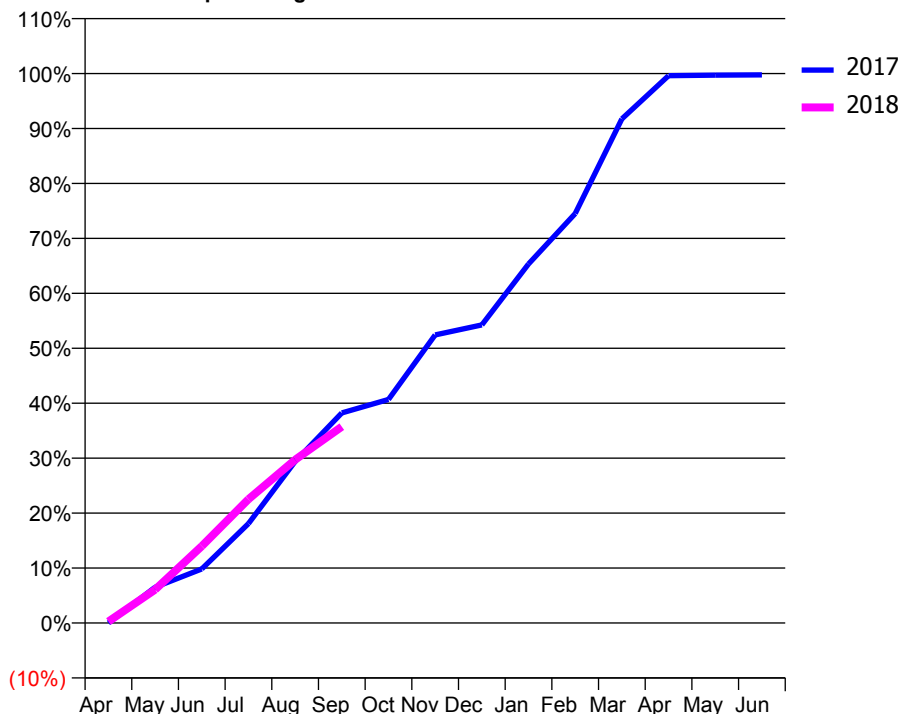
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 749           |                               |
| Quarter ending December 2016         | 750           | →                             |
| Quarter ending March 2017            | 758           | →                             |
| Quarter ending June 2017             | 745           | ↓                             |
| Quarter ending September 2017        | 747           | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 0     | 6    |
| May       | 144   | 134  |
| June      | 217   | 308  |
| July      | 399   | 497  |
| August    | 648   | 655  |
| September | 842   | 787  |
| October   | 897   |      |
| November  | 1,155 |      |
| December  | 1,196 |      |
| January   | 1,440 |      |
| February  | 1,642 |      |
| March     | 2,022 |      |
| April     | 2,195 |      |
| May       | 2,197 |      |
| June      | 2,198 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 258         | 7.4%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 203         | 8.4%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 153      | 258         | 59.3%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 97       | 203         | 47.8%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 17       | 400         | 4.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 400         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 400         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

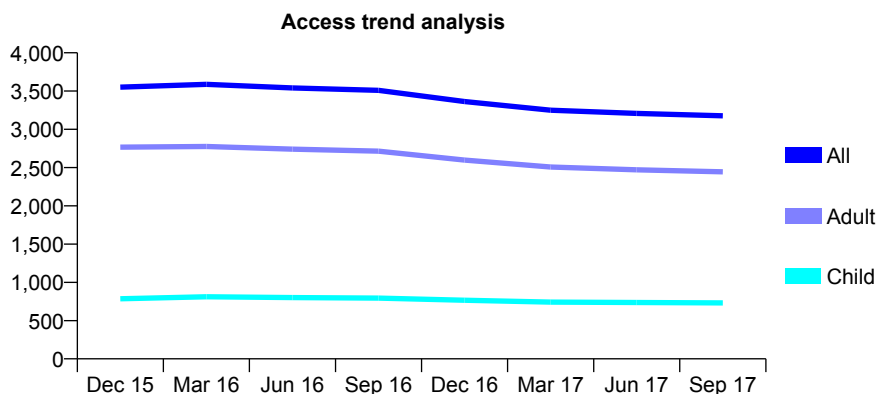
## 7A3 - Vital Signs At a Glance Contract Report for 949825/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR DJ WILLIAMS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2008     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £224,614.56 |

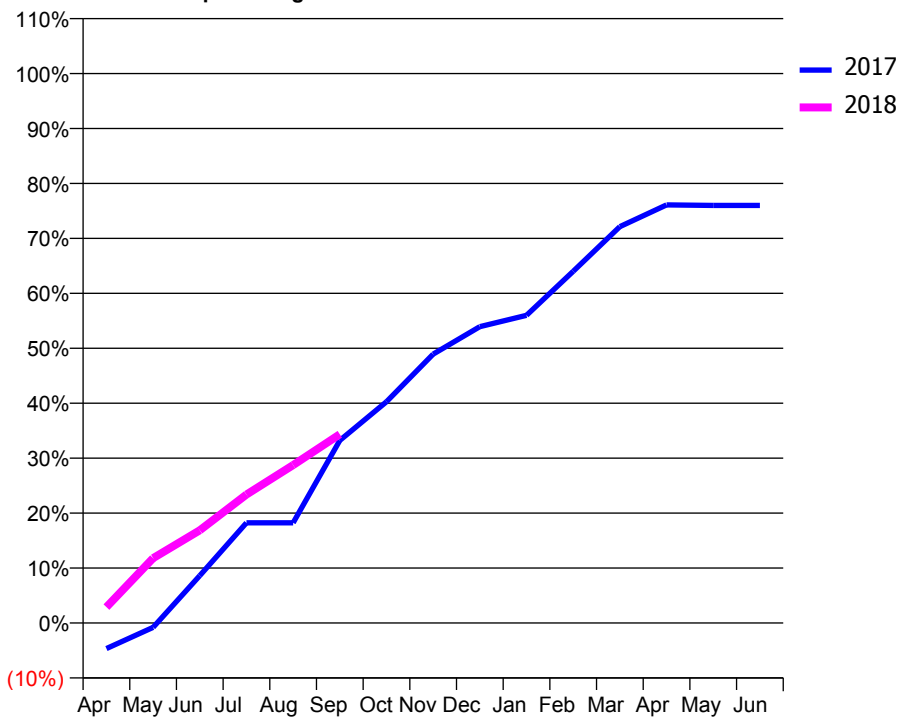
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,509         |                               |
| Quarter ending December 2016         | 3,363         | ↓                             |
| Quarter ending March 2017            | 3,249         | ↓                             |
| Quarter ending June 2017             | 3,208         | ↓                             |
| Quarter ending September 2017        | 3,176         | →                             |
| <b>Variance since September 2016</b> | <b>(9.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | -559  | 275   |
| May       | -97   | 1,121 |
| June      | 1,030 | 1,604 |
| July      | 2,178 | 2,220 |
| August    | 2,178 | 2,731 |
| September | 3,969 | 3,263 |
| October   | 4,810 |       |
| November  | 5,844 |       |
| December  | 6,441 |       |
| January   | 6,686 |       |
| February  | 7,642 |       |
| March     | 8,612 |       |
| April     | 9,085 |       |
| May       | 9,073 |       |
| June      | 9,073 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 502         | 5.8%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 176      | 1,291       | 13.6%    | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 313      | 502         | 62.4%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 710      | 1,291       | 55.0%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 123      | 1,604       | 7.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,604       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 15       | 1,604       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 13          | 76.9%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 13          | 69.2%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

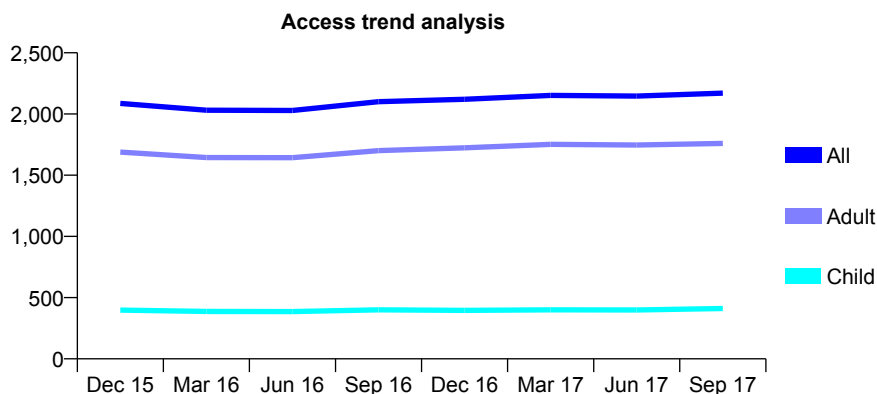
## 7A3 - Vital Signs At a Glance Contract Report for 999172/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR B AARON   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,750       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £141,445.40 |

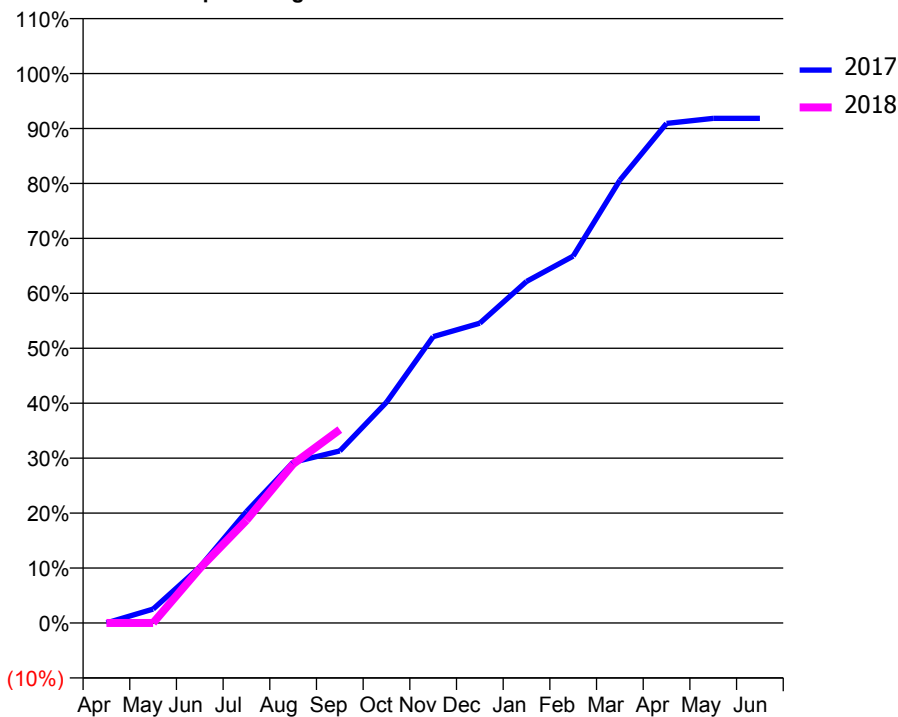
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,101       |                               |
| Quarter ending December 2016         | 2,120       | →                             |
| Quarter ending March 2017            | 2,152       | →                             |
| Quarter ending June 2017             | 2,146       | →                             |
| Quarter ending September 2017        | 2,171       | →                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 0     | 0     |
| May       | 146   | 0     |
| June      | 585   | 571   |
| July      | 1,166 | 1,075 |
| August    | 1,682 | 1,664 |
| September | 1,800 | 2,024 |
| October   | 2,310 |       |
| November  | 2,996 |       |
| December  | 3,137 |       |
| January   | 3,574 |       |
| February  | 3,839 |       |
| March     | 4,633 |       |
| April     | 5,228 |       |
| May       | 5,281 |       |
| June      | 5,281 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 308         | 1.3%     | 9.7%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 1,152       | 1.9%     | 14.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 156      | 308         | 50.6%    | 54.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 620      | 1,152       | 53.8%    | 51.4% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 13       | 1,146       | 1.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,146       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,146       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 93.7% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 88.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



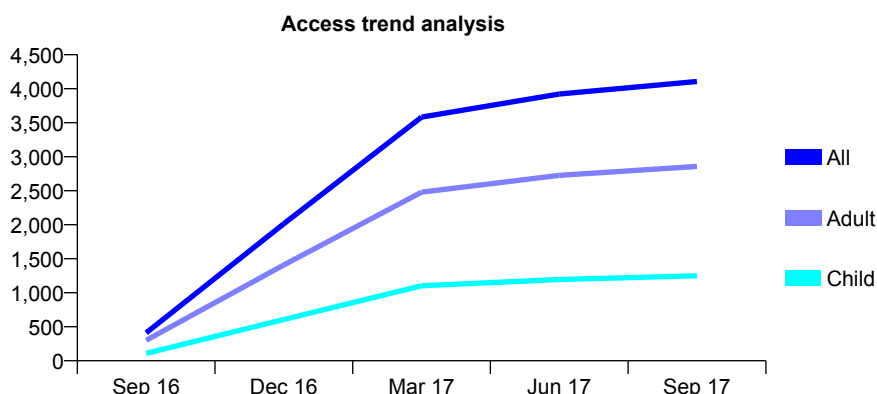
## 7A4 - Vital Signs At a Glance Contract Report for 100209/0000 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | E M Roberts & K E Palmer |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/09/2016               |
| Contract end date    |                          |

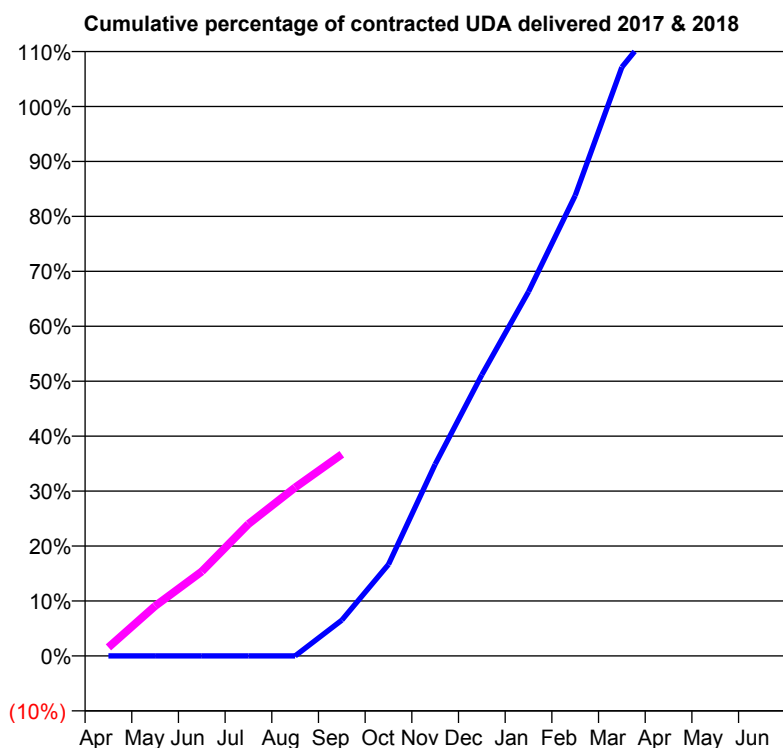
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,863      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £337,594.70 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 410           |                               |
| Quarter ending December 2016         | 2,015         | ↑                             |
| Quarter ending March 2017            | 3,583         | ↑                             |
| Quarter ending June 2017             | 3,922         | ↑                             |
| Quarter ending September 2017        | 4,107         | ↑                             |
| <b>Variance since September 2016</b> | <b>901.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 233   |
| May       | 0                                 | 1,352 |
| June      | 0                                 | 2,285 |
| July      | 0                                 | 3,570 |
| August    | 0                                 | 4,558 |
| September | 495                               | 5,455 |
| October   | 1,268                             |       |
| November  | 2,654                             |       |
| December  | 3,892                             |       |
| January   | 5,043                             |       |
| February  | 6,375                             |       |
| March     | 8,153                             |       |
| April     | 8,940                             |       |
| May       | 8,932                             |       |
| June      | 8,947                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 969         | 4.5%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 327      | 2,349       | 13.9%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 640      | 969         | 66.0%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,452    | 2,349       | 61.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 149      | 2,971       | 5.0%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 2,971       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 2,971       | 0.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 27       | 28          | 96.4%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 28          | 92.9%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

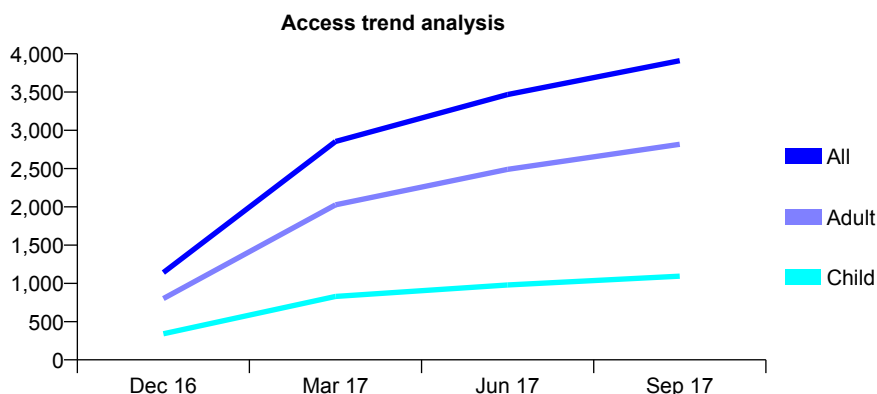
## 7A4 - Vital Signs At a Glance Contract Report for 100224/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Gwena Ltd    |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2016   |
| Contract end date    | 13/10/2026   |

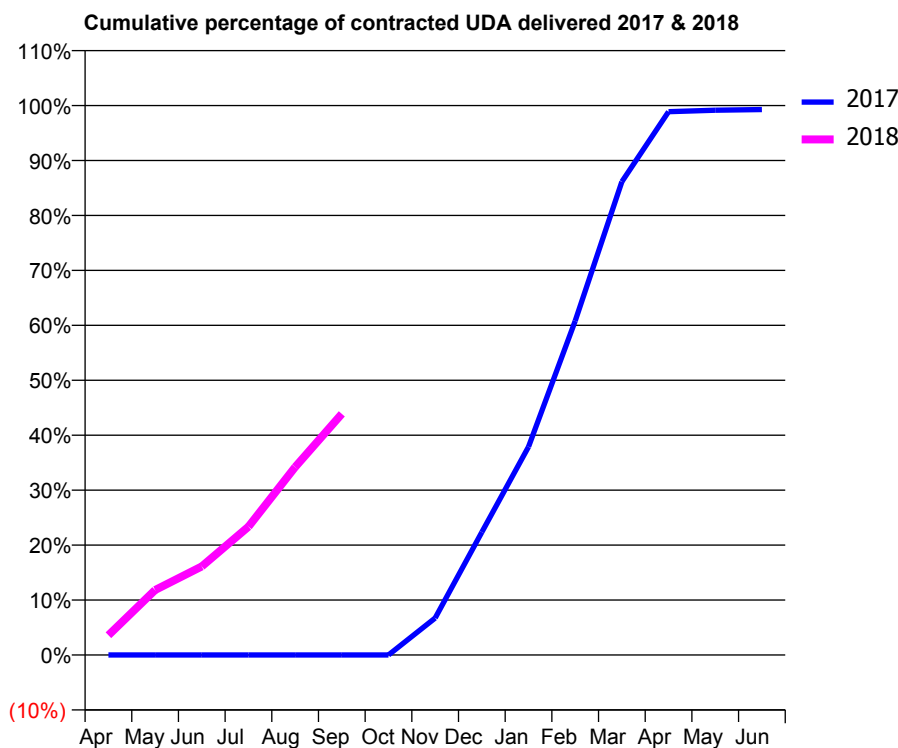
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,962      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £425,329.73 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 1,141 | ↑                             |
| Quarter ending March 2017            | 2,854 | ↑                             |
| Quarter ending June 2017             | 3,468 | ↑                             |
| Quarter ending September 2017        | 3,911 | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 610   |
| May       | 0                                 | 2,008 |
| June      | 0                                 | 2,737 |
| July      | 0                                 | 3,961 |
| August    | 0                                 | 5,802 |
| September | 0                                 | 7,444 |
| October   | 0                                 |       |
| November  | 476                               |       |
| December  | 1,580                             |       |
| January   | 2,679                             |       |
| February  | 4,298                             |       |
| March     | 6,088                             |       |
| April     | 6,989                             |       |
| May       | 7,007                             |       |
| June      | 7,017                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 996         | 5.1%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 321      | 2,559       | 12.5%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 553      | 996         | 55.5%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,237    | 2,559       | 48.3%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 149      | 3,286       | 4.5%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,286       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 3,286       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

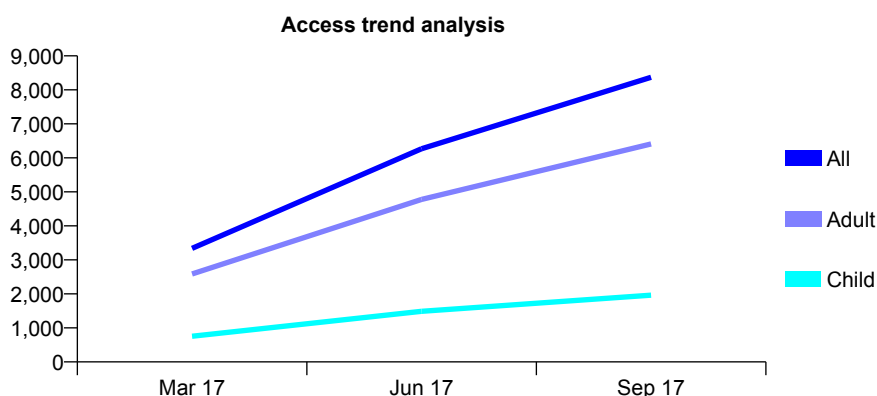
## 7A4 - Vital Signs At a Glance Contract Report for 100258/0000 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Rodericks (Wales) Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/01/2017            |
| Contract end date    |                       |

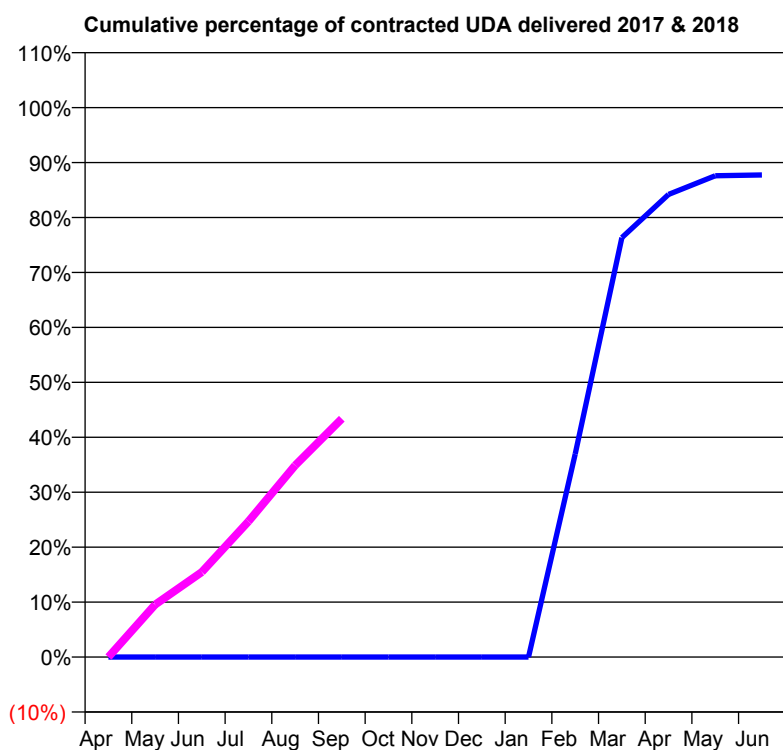
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 34,629      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £900,737.29 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 3,340 |                               |
| Quarter ending June 2017             | 6,268 | ↑                             |
| Quarter ending September 2017        | 8,372 | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 0                                 | 0      |
| May       | 0                                 | 3,306  |
| June      | 0                                 | 5,353  |
| July      | 0                                 | 8,552  |
| August    | 0                                 | 12,080 |
| September | 0                                 | 15,021 |
| October   | 0                                 | 0      |
| November  | 0                                 | 0      |
| December  | 0                                 | 0      |
| January   | 0                                 | 0      |
| February  | 3,198                             | 0      |
| March     | 6,608                             | 0      |
| April     | 7,289                             | 0      |
| May       | 7,582                             | 0      |
| June      | 7,596                             | 0      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 1,838       | 7.4%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,118    | 6,554       | 17.1%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 390      | 1,838       | 21.2%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,490    | 6,554       | 22.7%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 876      | 7,827       | 11.2%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 7,827       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 45       | 7,827       | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 11          | 72.7%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

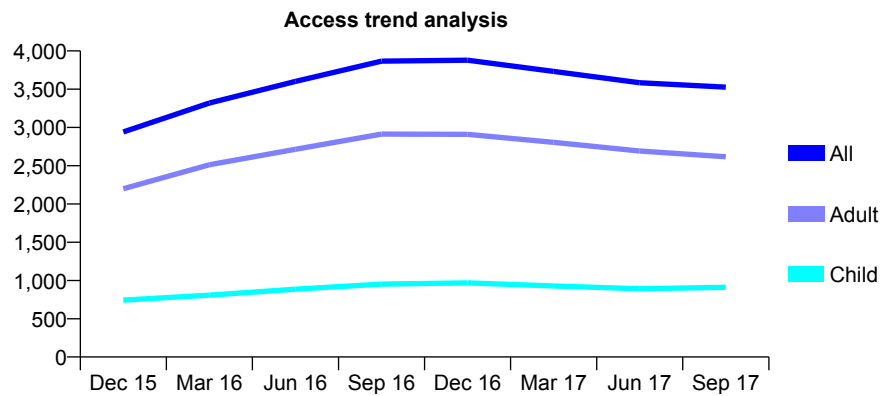
## 7A4 - Vital Signs At a Glance Contract Report for 101338/0151 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2014                     |
| Contract end date    |                                |

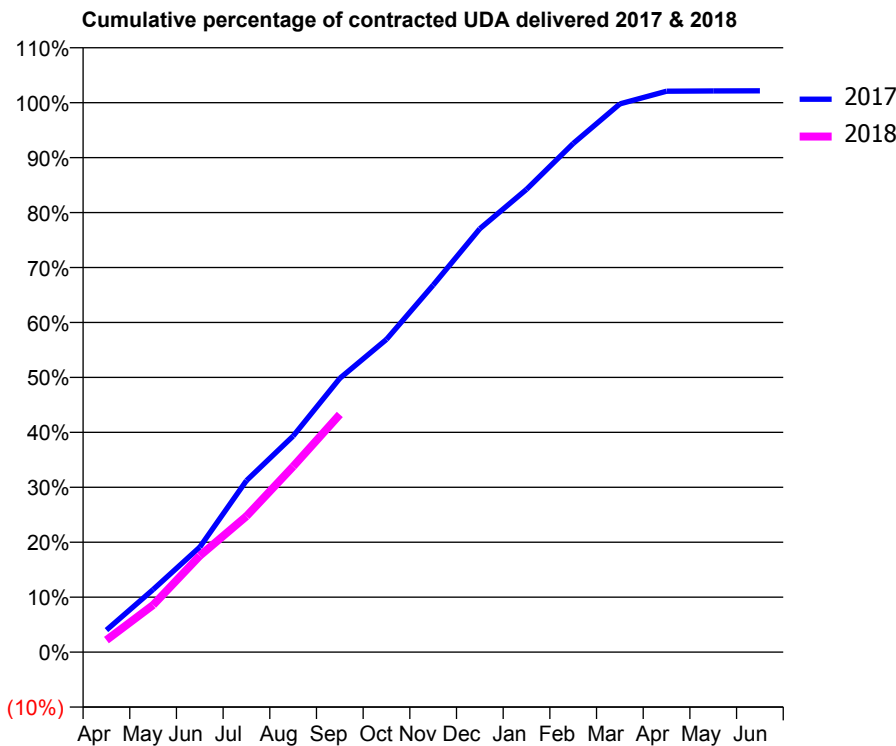
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,700      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,181.43 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,867         |                               |
| Quarter ending December 2016         | 3,879         | →                             |
| Quarter ending March 2017            | 3,733         | ↓                             |
| Quarter ending June 2017             | 3,584         | ↓                             |
| Quarter ending September 2017        | 3,527         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 470                               | 258   |
| May       | 1,334                             | 1,004 |
| June      | 2,235                             | 2,050 |
| July      | 3,652                             | 2,894 |
| August    | 4,600                             | 3,953 |
| September | 5,829                             | 5,060 |
| October   | 6,660                             |       |
| November  | 7,816                             |       |
| December  | 9,015                             |       |
| January   | 9,853                             |       |
| February  | 10,829                            |       |
| March     | 11,672                            |       |
| April     | 11,944                            |       |
| May       | 11,949                            |       |
| June      | 11,952                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 560         | 2.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 1,533       | 5.1%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 280      | 560         | 50.0%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 987      | 1,533       | 64.4%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 54       | 1,968       | 2.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,968       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 1,968       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 18          | 77.8%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 18          | 66.7%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

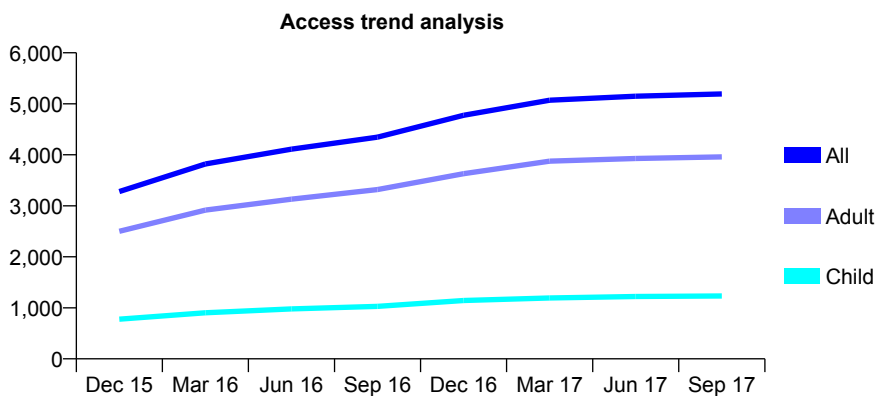
## 7A4 - Vital Signs At a Glance Contract Report for 101338/0152 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2015                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,434      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,669.40 |

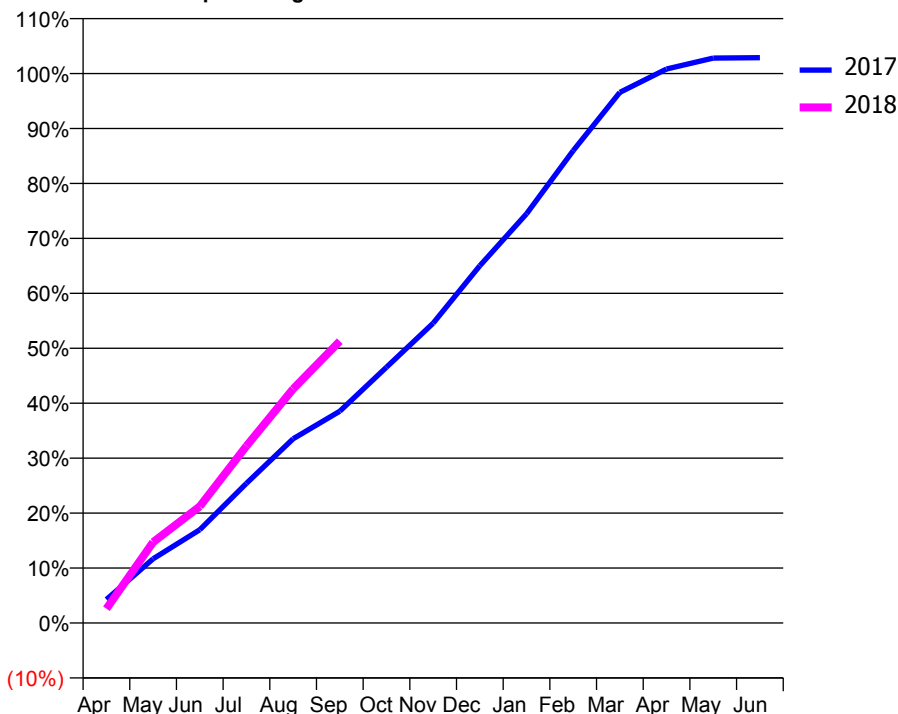
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,347        |                               |
| Quarter ending December 2016         | 4,775        | ↑                             |
| Quarter ending March 2017            | 5,070        | ↑                             |
| Quarter ending June 2017             | 5,150        | →                             |
| Quarter ending September 2017        | 5,193        | →                             |
| <b>Variance since September 2016</b> | <b>19.5%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 575    | 349   |
| May       | 1,569  | 1,979 |
| June      | 2,281  | 2,852 |
| July      | 3,413  | 4,328 |
| August    | 4,504  | 5,722 |
| September | 5,180  | 6,890 |
| October   | 6,254  |       |
| November  | 7,329  |       |
| December  | 8,737  |       |
| January   | 10,005 |       |
| February  | 11,549 |       |
| March     | 12,974 |       |
| April     | 13,544 |       |
| May       | 13,811 |       |
| June      | 13,820 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 800         | 3.9%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 2,462       | 8.5%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 347      | 800         | 43.4%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,162    | 2,462       | 47.2%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 136      | 2,910       | 4.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,910       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 21       | 2,910       | 0.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

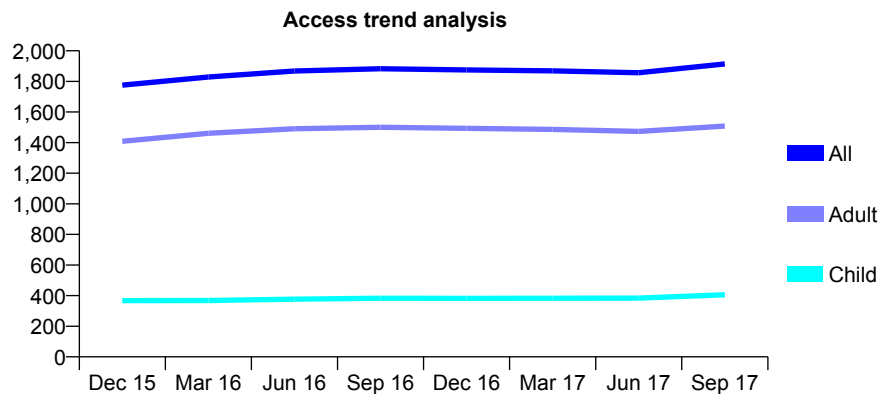
## 7A4 - Vital Signs At a Glance Contract Report for 104272/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Dragon Tears Limited |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2014           |
| Contract end date    |                      |

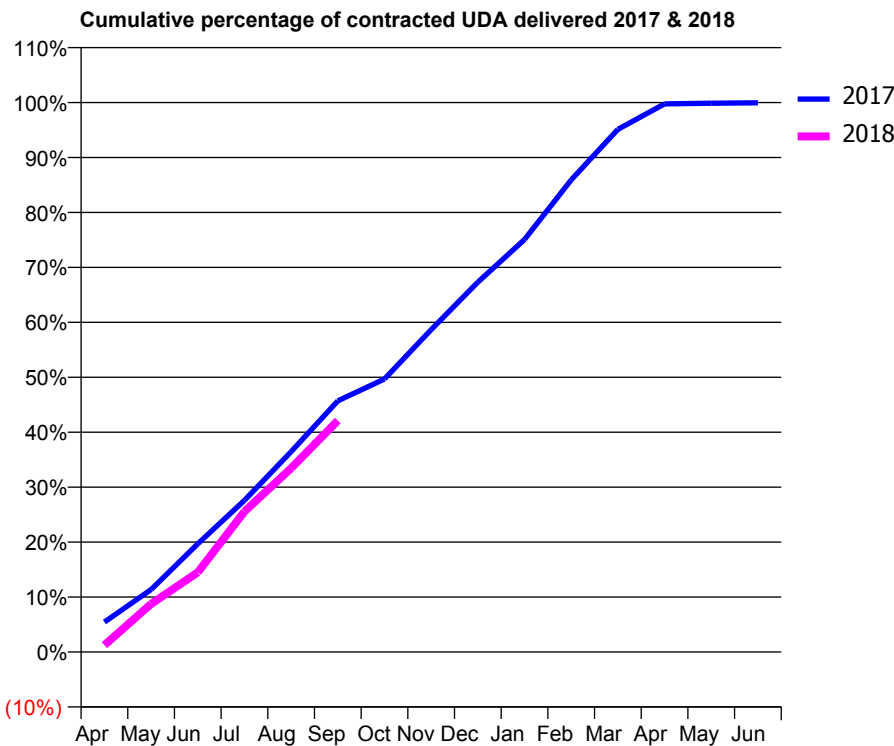
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,026       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £155,284.21 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,883       |                               |
| Quarter ending December 2016         | 1,875       | →                             |
| Quarter ending March 2017            | 1,869       | →                             |
| Quarter ending June 2017             | 1,857       | →                             |
| Quarter ending September 2017        | 1,914       | ↑                             |
| <b>Variance since September 2016</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 328                               | 75    |
| May       | 686                               | 528   |
| June      | 1,187                             | 873   |
| July      | 1,663                             | 1,541 |
| August    | 2,197                             | 2,016 |
| September | 2,755                             | 2,538 |
| October   | 2,994                             |       |
| November  | 3,535                             |       |
| December  | 4,055                             |       |
| January   | 4,524                             |       |
| February  | 5,177                             |       |
| March     | 5,732                             |       |
| April     | 6,011                             |       |
| May       | 6,018                             |       |
| June      | 6,023                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 282         | 5.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 216      | 1,171       | 18.4%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 282         | 46.8%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 628      | 1,171       | 53.6%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 134      | 1,340       | 10.0%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,340       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 1,340       | 1.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 16          | 81.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

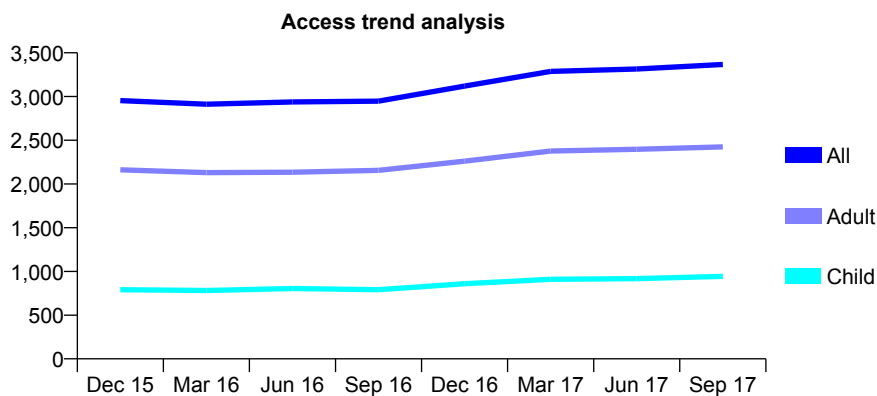
## 7A4 - Vital Signs At a Glance Contract Report for 105015/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Colchester Dental Surgery Limited |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/06/2011                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,429       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £185,240.80 |

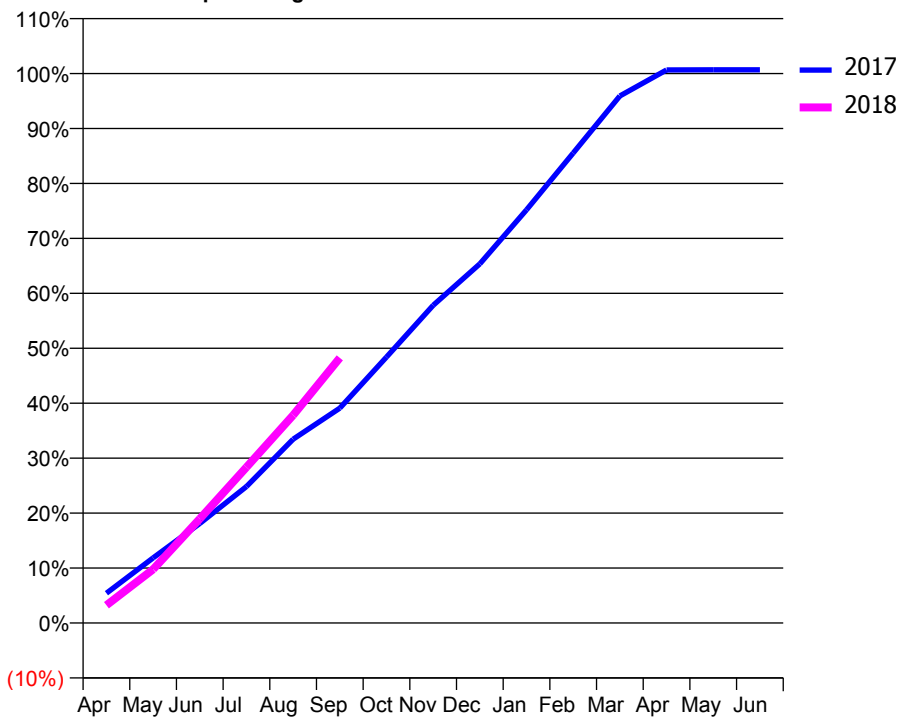
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,947        |                               |
| Quarter ending December 2016         | 3,120        | ↑                             |
| Quarter ending March 2017            | 3,287        | ↑                             |
| Quarter ending June 2017             | 3,314        | →                             |
| Quarter ending September 2017        | 3,367        | →                             |
| <b>Variance since September 2016</b> | <b>14.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 458                               | 273   |
| May       | 1,000                             | 823   |
| June      | 1,527                             | 1,598 |
| July      | 2,094                             | 2,391 |
| August    | 2,819                             | 3,188 |
| September | 3,296                             | 4,068 |
| October   | 4,079                             |       |
| November  | 4,874                             |       |
| December  | 5,509                             |       |
| January   | 6,338                             |       |
| February  | 7,208                             |       |
| March     | 8,084                             |       |
| April     | 8,483                             |       |
| May       | 8,485                             |       |
| June      | 8,486                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 772         | 8.5%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 1,868       | 12.7%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 514      | 772         | 66.6%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,178    | 1,868       | 63.1%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 171      | 2,415       | 7.1%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,415       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 2,415       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

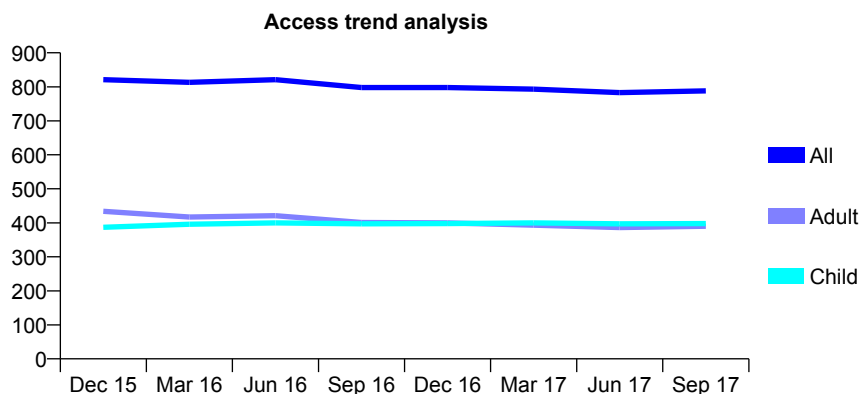
## 7A4 - Vital Signs At a Glance Contract Report for 107107/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Jenkins Locum & Administration Services L |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/07/2007                                |
| Contract end date    |   |

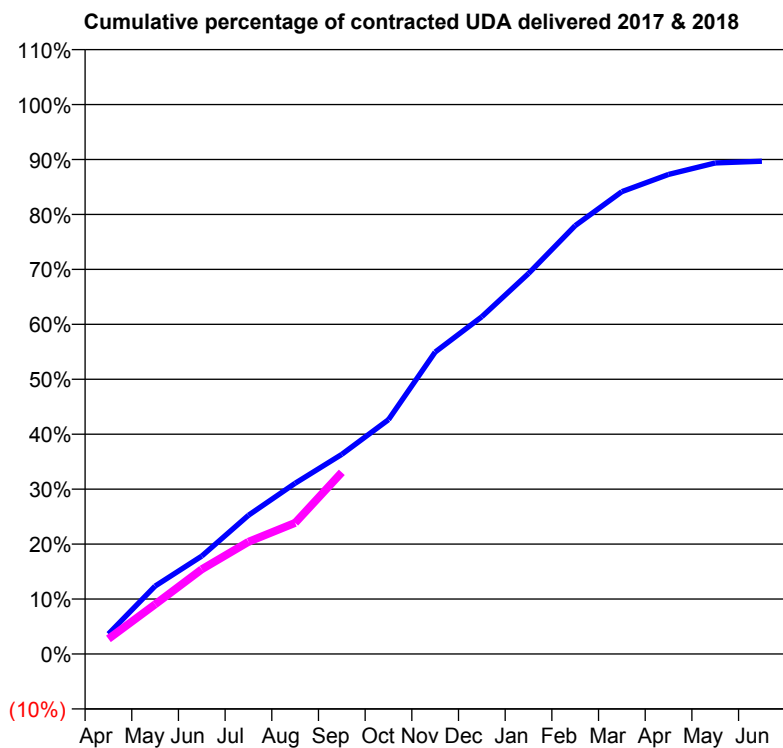
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,372      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,281.24 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 798           |                               |
| Quarter ending December 2016         | 798           | →                             |
| Quarter ending March 2017            | 793           | →                             |
| Quarter ending June 2017             | 783           | ↓                             |
| Quarter ending September 2017        | 788           | →                             |
| <b>Variance since September 2016</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 93                                | 65   |
| May       | 314                               | 215  |
| June      | 454                               | 366  |
| July      | 642                               | 484  |
| August    | 791                               | 566  |
| September | 924                               | 784  |
| October   | 1,085                             |      |
| November  | 1,398                             |      |
| December  | 1,561                             |      |
| January   | 1,762                             |      |
| February  | 1,983                             |      |
| March     | 2,141                             |      |
| April     | 2,221                             |      |
| May       | 2,274                             |      |
| June      | 2,282                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 336         | 6.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 35       | 237         | 14.8%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221      | 336         | 65.8%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 132      | 237         | 55.7%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 31       | 488         | 6.4%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 488         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 488         | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



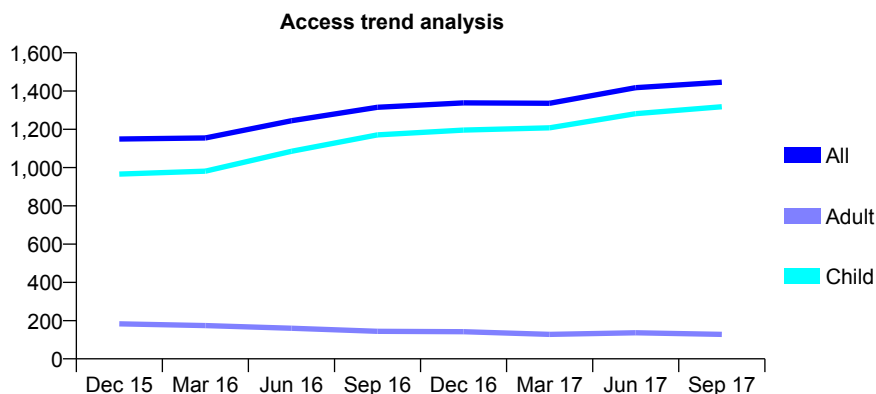
## 7A4 - Vital Signs At a Glance Contract Report for 108014/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Smiles Studio Penarth Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2012                |
| Contract end date    |                           |

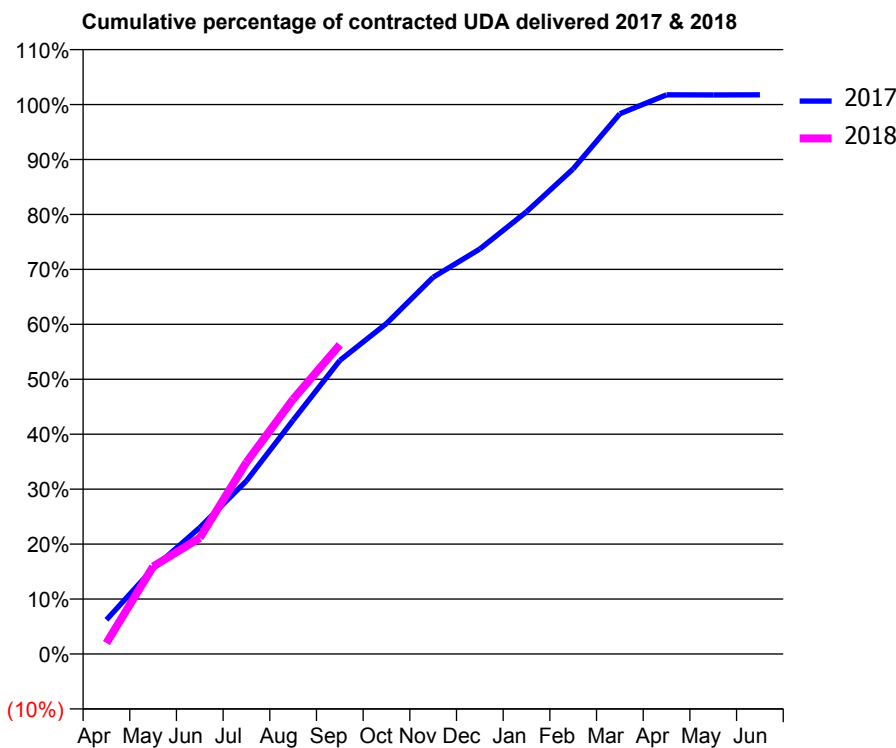
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,750      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £69,657.64 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,315        |                               |
| Quarter ending December 2016         | 1,338        | →                             |
| Quarter ending March 2017            | 1,336        | →                             |
| Quarter ending June 2017             | 1,418        | ↑                             |
| Quarter ending September 2017        | 1,446        | →                             |
| <b>Variance since September 2016</b> | <b>10.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 171                               | 55    |
| May       | 428                               | 438   |
| June      | 633                               | 581   |
| July      | 866                               | 960   |
| August    | 1,170                             | 1,275 |
| September | 1,469                             | 1,548 |
| October   | 1,654                             |       |
| November  | 1,886                             |       |
| December  | 2,027                             |       |
| January   | 2,213                             |       |
| February  | 2,428                             |       |
| March     | 2,704                             |       |
| April     | 2,799                             |       |
| May       | 2,798                             |       |
| June      | 2,799                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,168       | 8.6%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 34          | 20.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661      | 1,168       | 56.6%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 34          | 44.1%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 48       | 1,123       | 4.3%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,123       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,123       | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

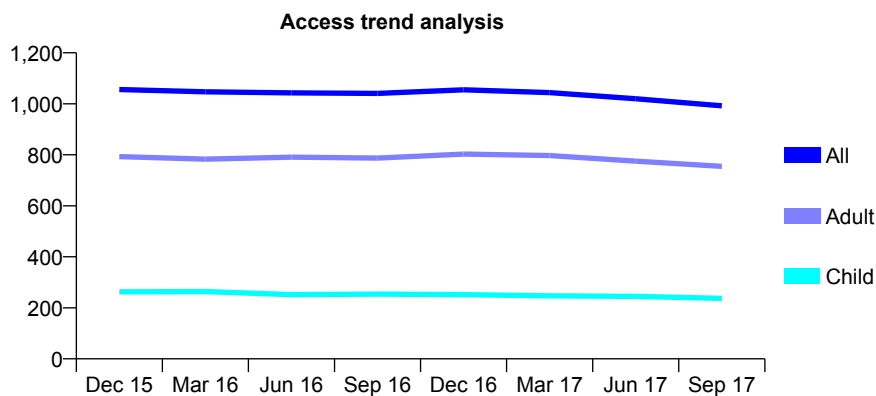
## 7A4 - Vital Signs At a Glance Contract Report for 108200/0002 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Cardiff & Vale University Health Board |
| Contract type name   | PDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2006                             |
| Contract end date    |  |

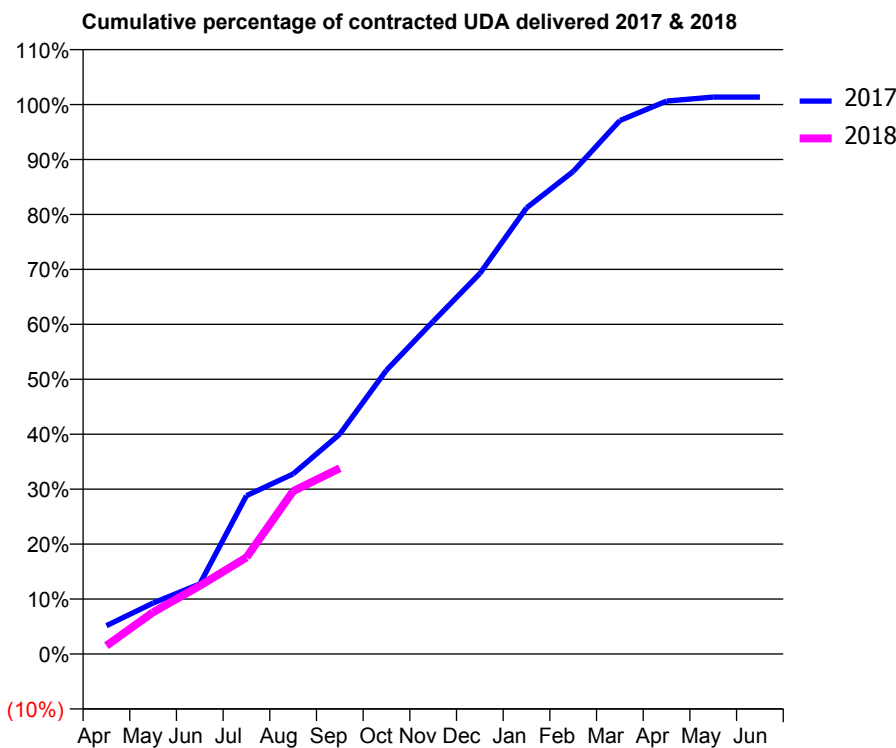
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,192      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,391.16 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,041         |                               |
| Quarter ending December 2016         | 1,055         | →                             |
| Quarter ending March 2017            | 1,044         | ↓                             |
| Quarter ending June 2017             | 1,020         | ↓                             |
| Quarter ending September 2017        | 992           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2017  | 2018 |
| April                             | 113   | 33   |
| May                               | 203   | 167  |
| June                              | 280   | 272  |
| July                              | 632   | 385  |
| August                            | 718   | 650  |
| September                         | 877   | 741  |
| October                           | 1,132 |      |
| November                          | 1,327 |      |
| December                          | 1,518 |      |
| January                           | 1,779 |      |
| February                          | 1,925 |      |
| March                             | 2,128 |      |
| April                             | 2,206 |      |
| May                               | 2,222 |      |
| June                              | 2,222 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 114         | 5.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 365         | 6.8%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 58       | 114         | 50.9%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 150      | 365         | 41.1%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 42       | 434         | 9.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 434         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 434         | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

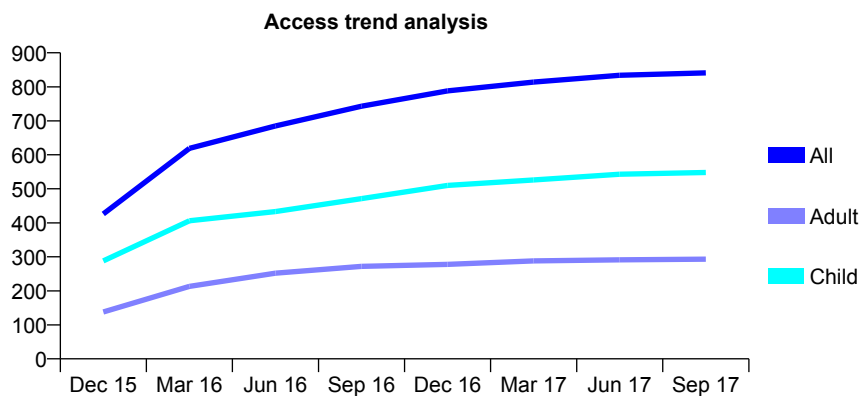
## 7A4 - Vital Signs At a Glance Contract Report for 112615/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Moorcastle Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2015     |
| Contract end date    |                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,144      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,207.56 |

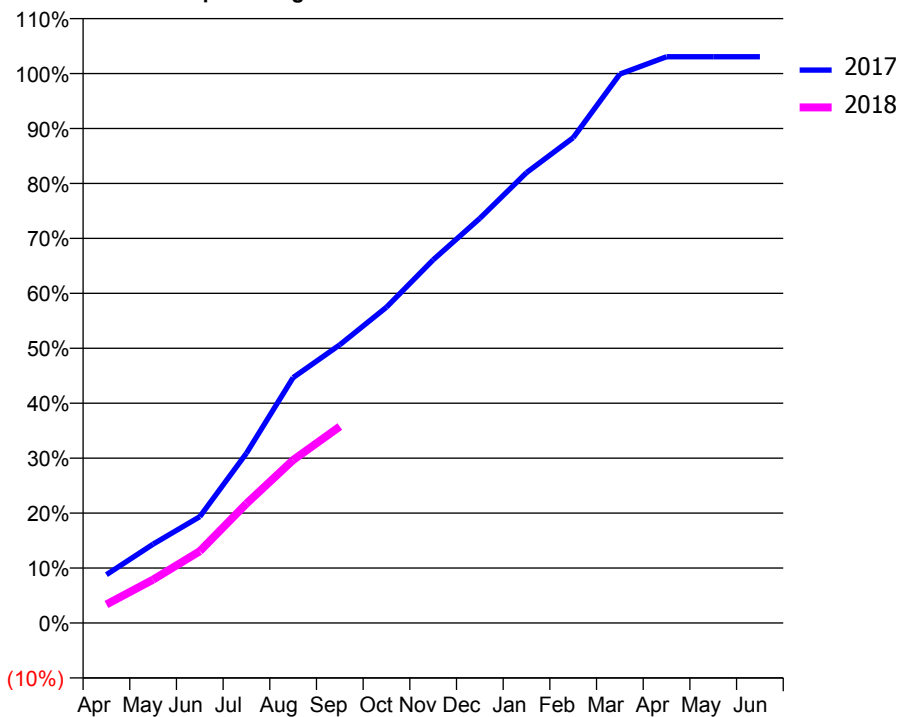
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 743          |                               |
| Quarter ending December 2016         | 788          | ↑                             |
| Quarter ending March 2017            | 814          | ↑                             |
| Quarter ending June 2017             | 834          | ↑                             |
| Quarter ending September 2017        | 841          | →                             |
| <b>Variance since September 2016</b> | <b>13.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 189                               | 72   |
| May       | 308                               | 169  |
| June      | 415                               | 280  |
| July      | 663                               | 466  |
| August    | 958                               | 636  |
| September | 1,086                             | 767  |
| October   | 1,232                             |      |
| November  | 1,417                             |      |
| December  | 1,579                             |      |
| January   | 1,757                             |      |
| February  | 1,894                             |      |
| March     | 2,142                             |      |
| April     | 2,209                             |      |
| May       | 2,209                             |      |
| June      | 2,209                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 417         | 6.2%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 154         | 13.0%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 291      | 417         | 69.8%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 106      | 154         | 68.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 34       | 530         | 6.4%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 530         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 530         | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

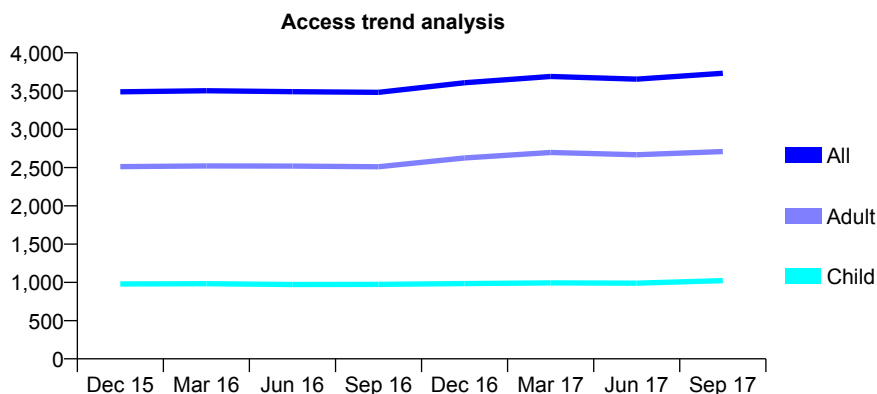
## 7A4 - Vital Signs At a Glance Contract Report for 114685/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Wilton House Services Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/10/2009                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £332,296.49 |

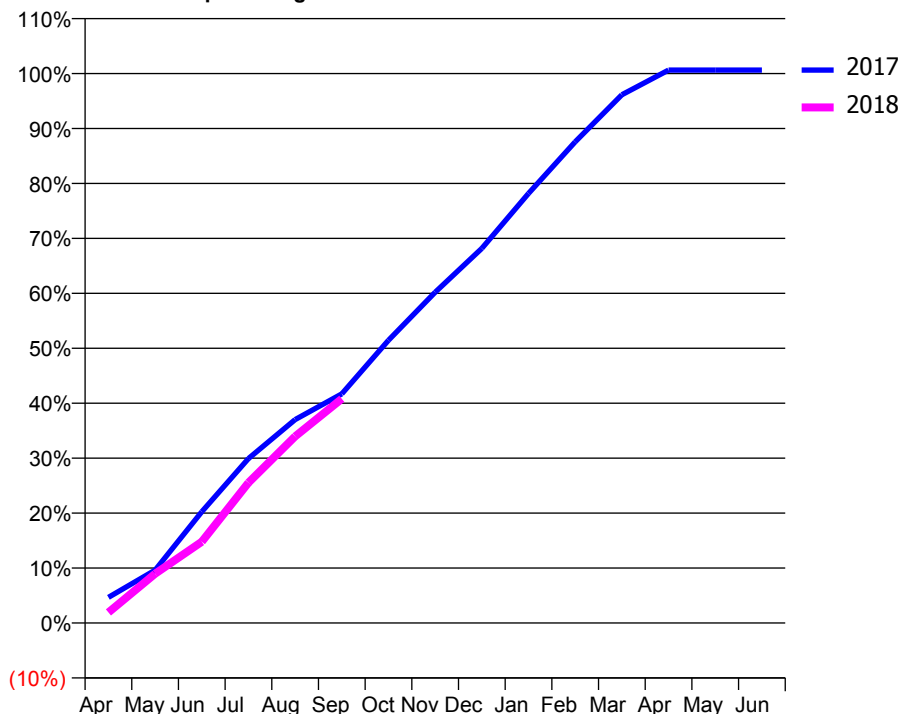
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,484       |                               |
| Quarter ending December 2016         | 3,609       | ↑                             |
| Quarter ending March 2017            | 3,690       | ↑                             |
| Quarter ending June 2017             | 3,656       | →                             |
| Quarter ending September 2017        | 3,732       | ↑                             |
| <b>Variance since September 2016</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 631                               | 261   |
| May       | 1,300                             | 1,212 |
| June      | 2,733                             | 1,997 |
| July      | 4,041                             | 3,448 |
| August    | 4,998                             | 4,586 |
| September | 5,630                             | 5,507 |
| October   | 6,947                             |       |
| November  | 8,128                             |       |
| December  | 9,203                             |       |
| January   | 10,554                            |       |
| February  | 11,821                            |       |
| March     | 12,978                            |       |
| April     | 13,585                            |       |
| May       | 13,585                            |       |
| June      | 13,585                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 852         | 4.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 452      | 2,313       | 19.5%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613      | 852         | 71.9%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,536    | 2,313       | 66.4%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 287      | 2,882       | 10.0%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 2,882       | 2.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 42       | 2,882       | 1.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 38       | 41          | 92.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 40       | 41          | 97.6%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

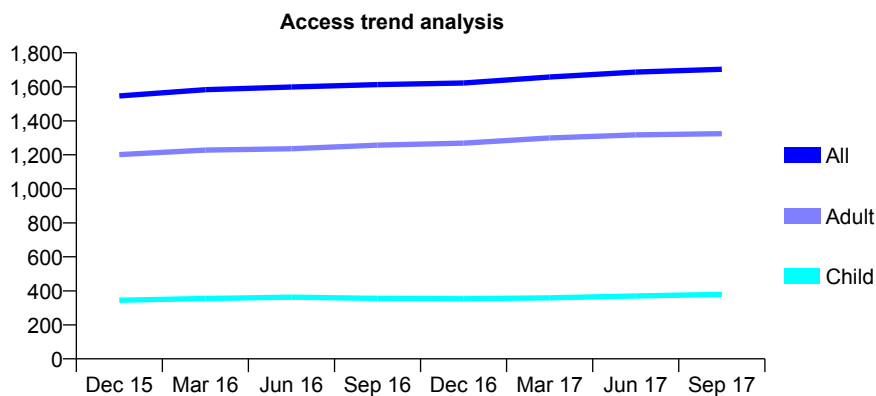
## 7A4 - Vital Signs At a Glance Contract Report for 121304/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Penarth Dental Healthcare Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2014                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,867       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,942.79 |

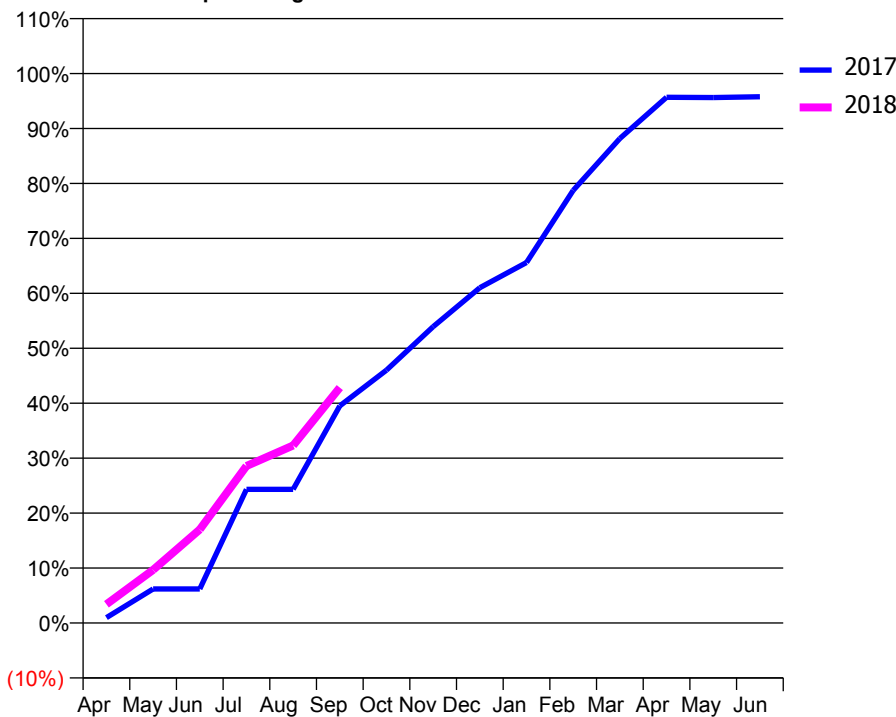
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,613       |                               |
| Quarter ending December 2016         | 1,622       | →                             |
| Quarter ending March 2017            | 1,658       | ↑                             |
| Quarter ending June 2017             | 1,687       | →                             |
| Quarter ending September 2017        | 1,703       | →                             |
| <b>Variance since September 2016</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 57                                | 200   |
| May       | 363                               | 568   |
| June      | 363                               | 999   |
| July      | 1,427                             | 1,676 |
| August    | 1,427                             | 1,896 |
| September | 2,319                             | 2,514 |
| October   | 2,700                             |       |
| November  | 3,164                             |       |
| December  | 3,580                             |       |
| January   | 3,849                             |       |
| February  | 4,619                             |       |
| March     | 5,173                             |       |
| April     | 5,612                             |       |
| May       | 5,610                             |       |
| June      | 5,618                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 229         | 2.2%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 167      | 1,265       | 13.2%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 69       | 229         | 30.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 808      | 1,265       | 63.9%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 35       | 1,257       | 2.8%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,257       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 1,257       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

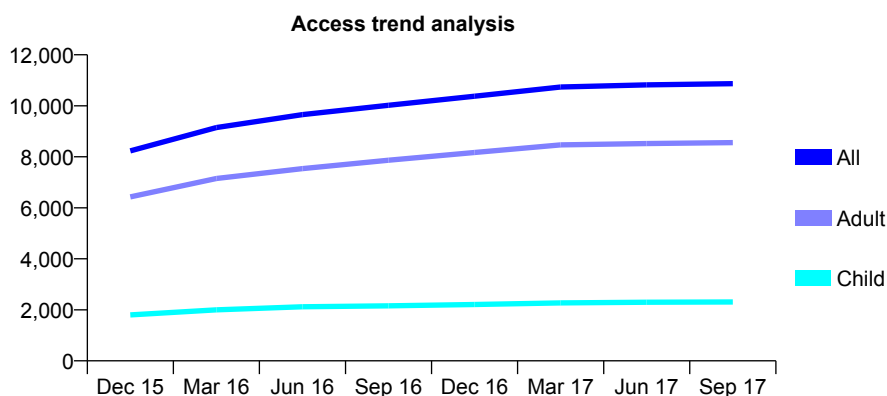
## 7A4 - Vital Signs At a Glance Contract Report for 122912/0003 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | CLIFTON DENTAL CARE LTD |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/01/2014              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 40,358      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £991,344.85 |

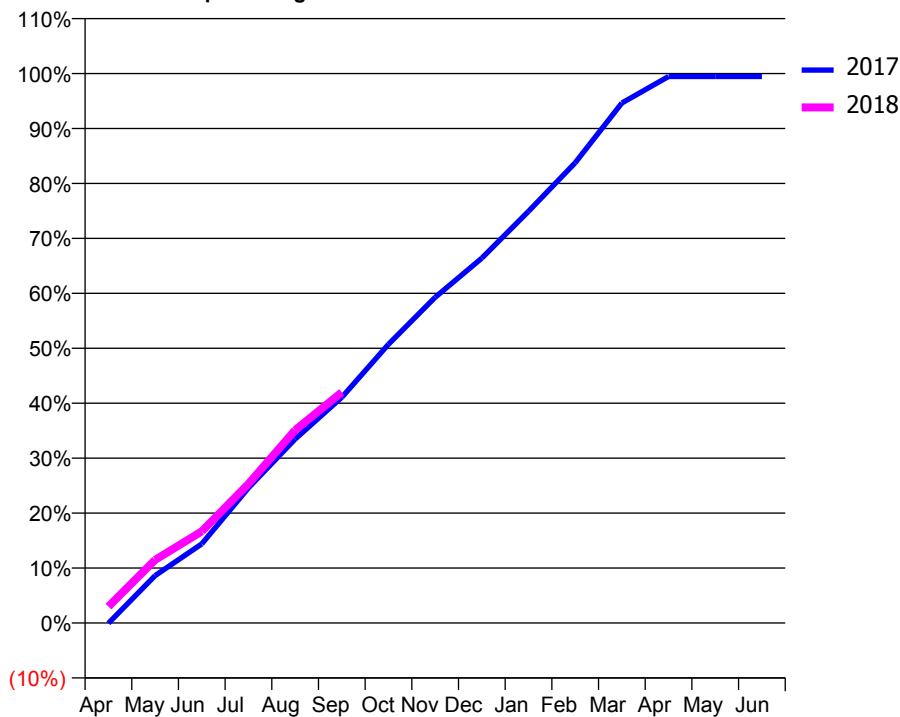
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,022      |                               |
| Quarter ending December 2016         | 10,375      | ↑                             |
| Quarter ending March 2017            | 10,736      | ↑                             |
| Quarter ending June 2017             | 10,821      | →                             |
| Quarter ending September 2017        | 10,868      | →                             |
| <b>Variance since September 2016</b> | <b>8.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -23                               | 1,212  |
| May       | 3,486                             | 4,634  |
| June      | 5,817                             | 6,730  |
| July      | 9,924                             | 10,218 |
| August    | 13,509                            | 14,170 |
| September | 16,577                            | 16,944 |
| October   | 20,472                            |        |
| November  | 23,925                            |        |
| December  | 26,805                            |        |
| January   | 30,241                            |        |
| February  | 33,802                            |        |
| March     | 38,194                            |        |
| April     | 40,137                            |        |
| May       | 40,139                            |        |
| June      | 40,143                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 150      | 1,745       | 8.6%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 897      | 6,196       | 14.5%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 988      | 1,745       | 56.6%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,483    | 6,196       | 56.2%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 588      | 7,321       | 8.0%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 7,321       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 160      | 7,321       | 2.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 52       | 56          | 92.9%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 50       | 56          | 89.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

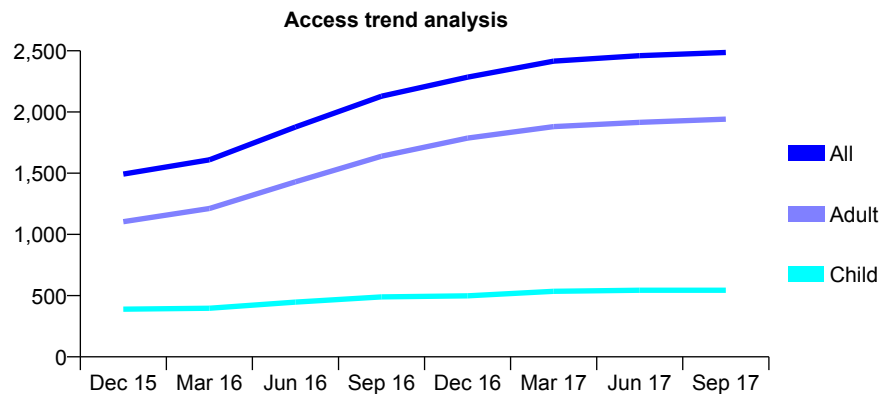
## 7A4 - Vital Signs At a Glance Contract Report for 127981/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Blakeridge Limited      |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/09/2012              |
| Contract end date    |                         |

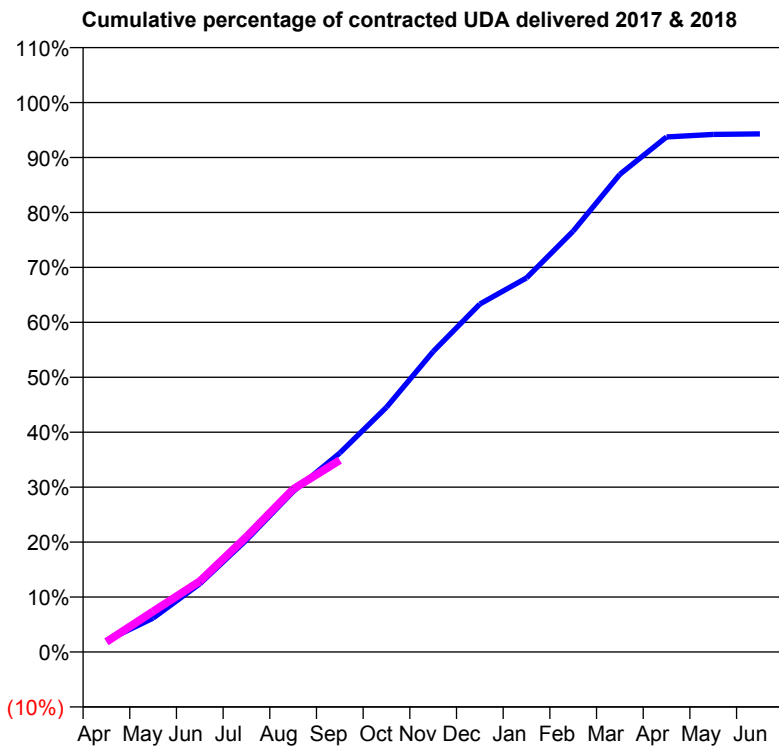
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,839       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 106         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £160,096.02 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,129        |                               |
| Quarter ending December 2016         | 2,285        | ↑                             |
| Quarter ending March 2017            | 2,416        | ↑                             |
| Quarter ending June 2017             | 2,460        | →                             |
| Quarter ending September 2017        | 2,486        | →                             |
| <b>Variance since September 2016</b> | <b>16.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 160                               | 146   |
| May       | 485                               | 579   |
| June      | 974                               | 1,009 |
| July      | 1,598                             | 1,644 |
| August    | 2,290                             | 2,323 |
| September | 2,839                             | 2,736 |
| October   | 3,492                             |       |
| November  | 4,286                             |       |
| December  | 4,963                             |       |
| January   | 5,337                             |       |
| February  | 6,005                             |       |
| March     | 6,816                             |       |
| April     | 7,348                             |       |
| May       | 7,383                             |       |
| June      | 7,391                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 364         | 9.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 183      | 1,285       | 14.2%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 202      | 364         | 55.5%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 750      | 1,285       | 58.4%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 139      | 1,426       | 9.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,426       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 21       | 1,426       | 1.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 17          | 88.2%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 17          | 94.1%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

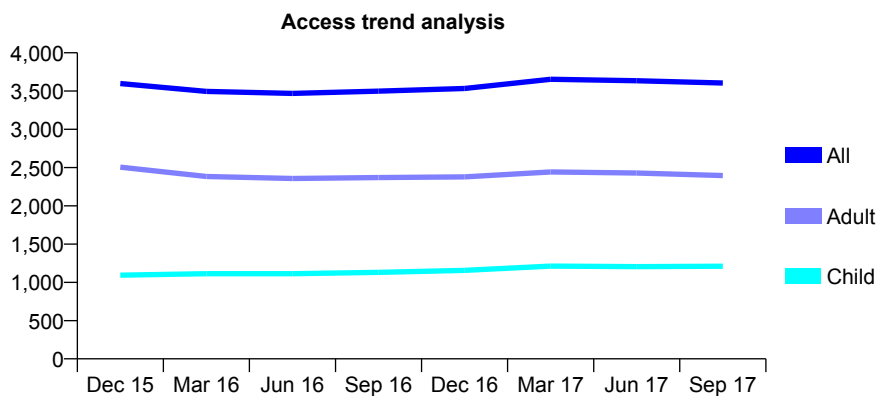
## 7A4 - Vital Signs At a Glance Contract Report for 129860/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Oral Health Solutions Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2010                |
| Contract end date    |                           |

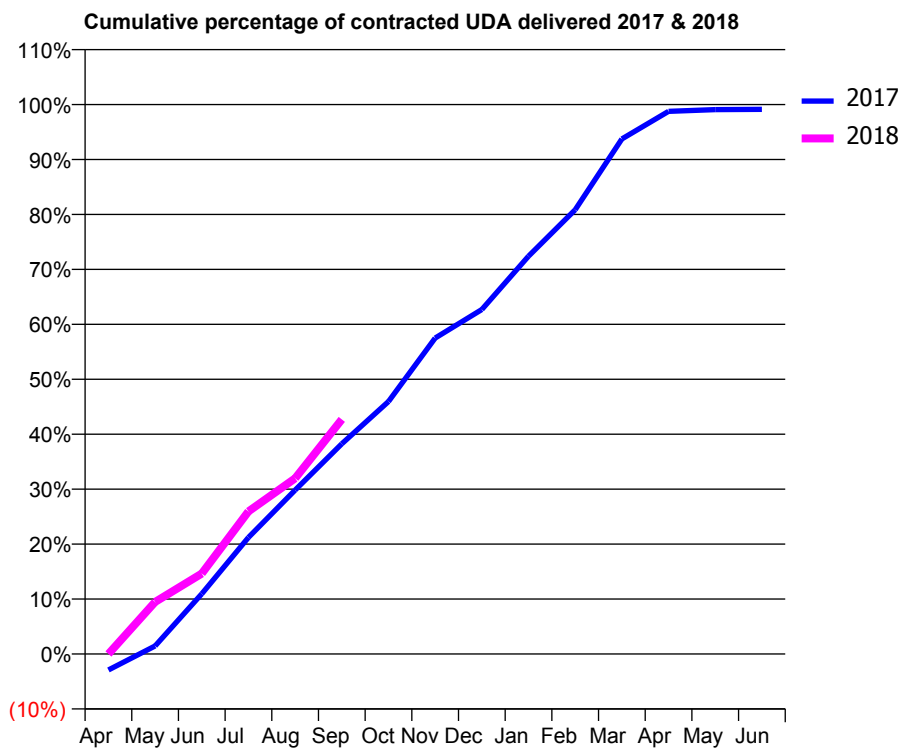
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,982      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £295,216.33 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,499       |                               |
| Quarter ending December 2016         | 3,534       | →                             |
| Quarter ending March 2017            | 3,654       | ↑                             |
| Quarter ending June 2017             | 3,634       | →                             |
| Quarter ending September 2017        | 3,606       | →                             |
| <b>Variance since September 2016</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -351                              | 0     |
| May       | 177                               | 1,137 |
| June      | 1,313                             | 1,756 |
| July      | 2,543                             | 3,110 |
| August    | 3,575                             | 3,831 |
| September | 4,583                             | 5,116 |
| October   | 5,504                             |       |
| November  | 6,889                             |       |
| December  | 7,512                             |       |
| January   | 8,676                             |       |
| February  | 9,686                             |       |
| March     | 11,230                            |       |
| April     | 11,833                            |       |
| May       | 11,870                            |       |
| June      | 11,877                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 911         | 7.1%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 321      | 1,824       | 17.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574      | 911         | 63.0%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,070    | 1,824       | 58.7%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 266      | 2,494       | 10.7%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,494       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 2,494       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



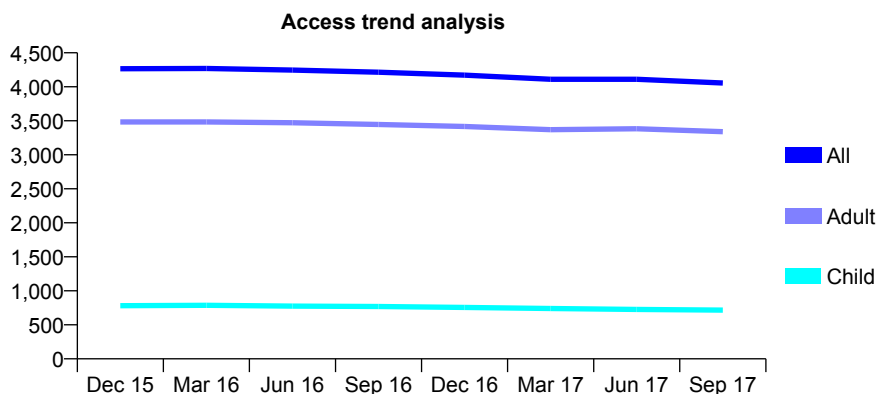
## 7A4 - Vital Signs At a Glance Contract Report for 130494/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | G P O'Keeffe & J W Jones |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2011               |
| Contract end date    |                          |

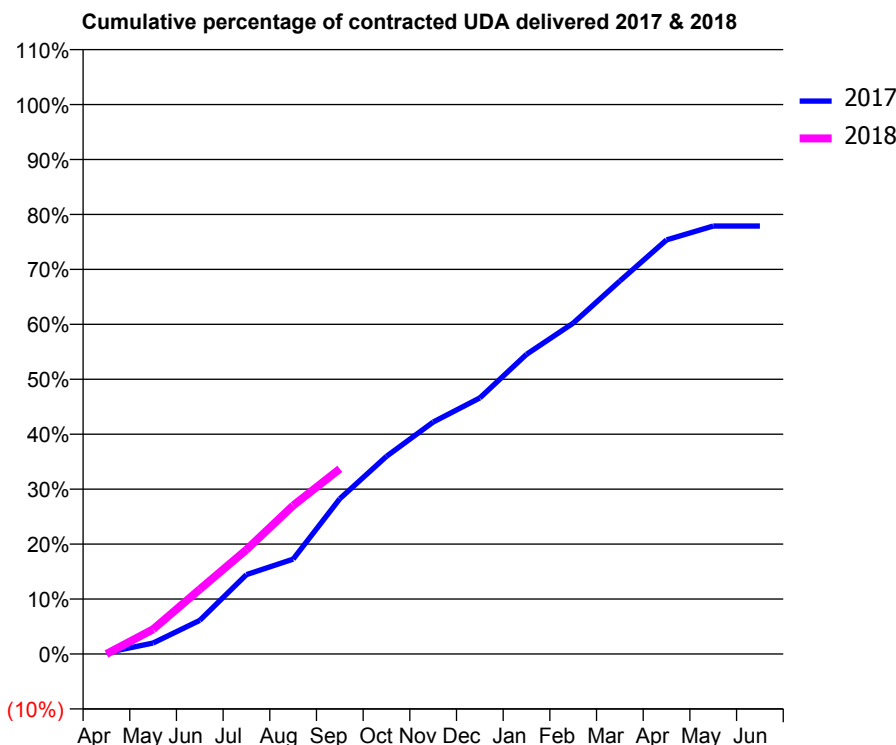
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,538      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £294,784.08 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,215         |                               |
| Quarter ending December 2016         | 4,172         | ↓                             |
| Quarter ending March 2017            | 4,111         | ↓                             |
| Quarter ending June 2017             | 4,111         | →                             |
| Quarter ending September 2017        | 4,056         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 32                                | 2     |
| May       | 257                               | 519   |
| June      | 787                               | 1,359 |
| July      | 1,856                             | 2,191 |
| August    | 2,216                             | 3,118 |
| September | 3,628                             | 3,887 |
| October   | 4,619                             |       |
| November  | 5,420                             |       |
| December  | 5,984                             |       |
| January   | 7,003                             |       |
| February  | 7,731                             |       |
| March     | 8,716                             |       |
| April     | 9,676                             |       |
| May       | 10,001                            |       |
| June      | 10,000                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 479         | 4.4%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 383      | 2,387       | 16.0%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290      | 479         | 60.5%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,164    | 2,387       | 48.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 371      | 2,240       | 16.6%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,240       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 2,240       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 26          | 92.3%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 26          | 96.2%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

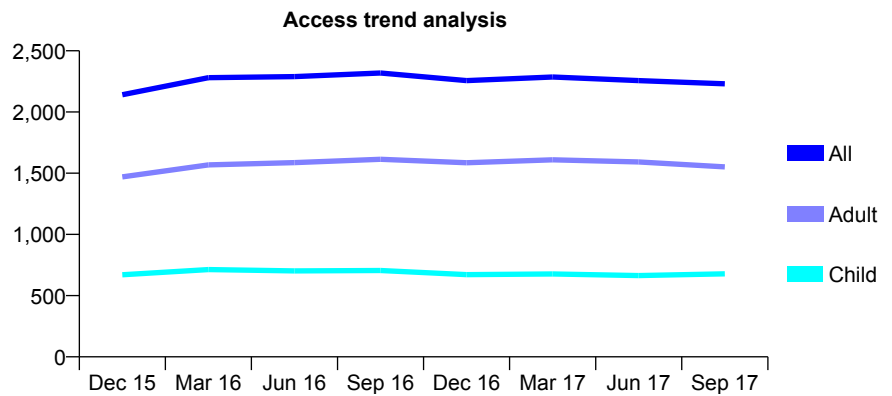
## 7A4 - Vital Signs At a Glance Contract Report for 136484/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Cardiff Smile Centre Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2013               |
| Contract end date    |                          |

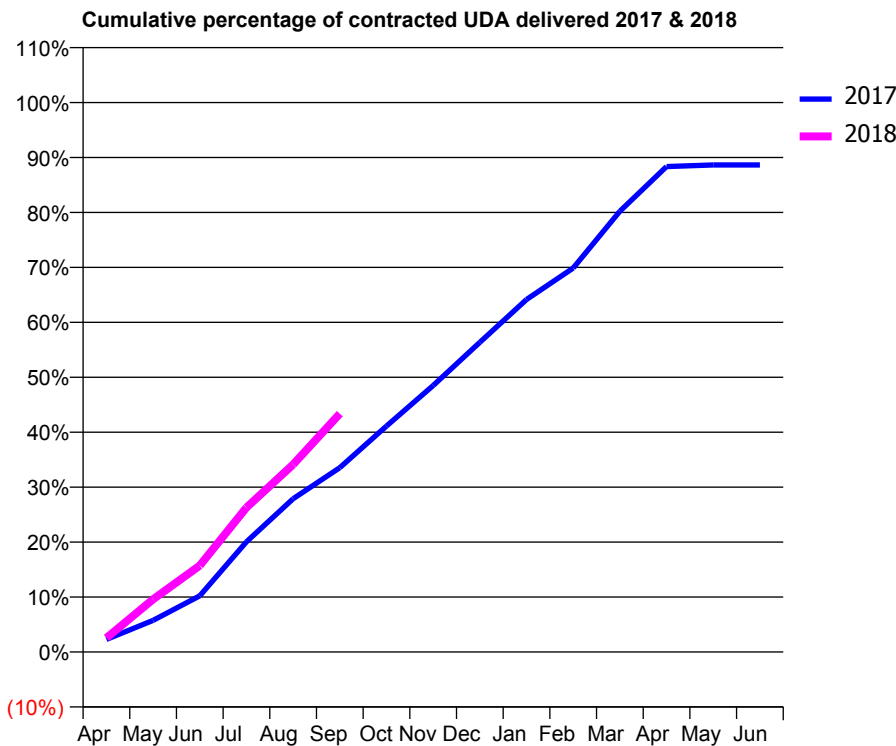
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,750       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £248,205.63 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,319         |                               |
| Quarter ending December 2016         | 2,257         | ↓                             |
| Quarter ending March 2017            | 2,286         | →                             |
| Quarter ending June 2017             | 2,256         | ↓                             |
| Quarter ending September 2017        | 2,230         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 186                               | 199   |
| May       | 467                               | 743   |
| June      | 827                               | 1,219 |
| July      | 1,623                             | 2,037 |
| August    | 2,257                             | 2,646 |
| September | 2,713                             | 3,362 |
| October   | 3,327                             |       |
| November  | 3,924                             |       |
| December  | 4,560                             |       |
| January   | 5,189                             |       |
| February  | 5,653                             |       |
| March     | 6,489                             |       |
| April     | 7,147                             |       |
| May       | 7,171                             |       |
| June      | 7,171                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 398         | 5.5%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 144      | 862         | 16.7%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168      | 398         | 42.2%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 366      | 862         | 42.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 96       | 1,092       | 8.8%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,092       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,092       | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 12          | 75.0%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

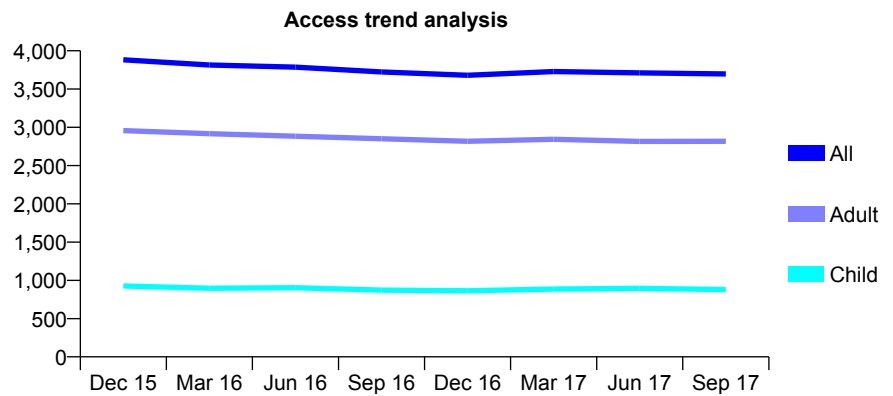
## 7A4 - Vital Signs At a Glance Contract Report for 140120/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | N Dental Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2011   |
| Contract end date    |              |

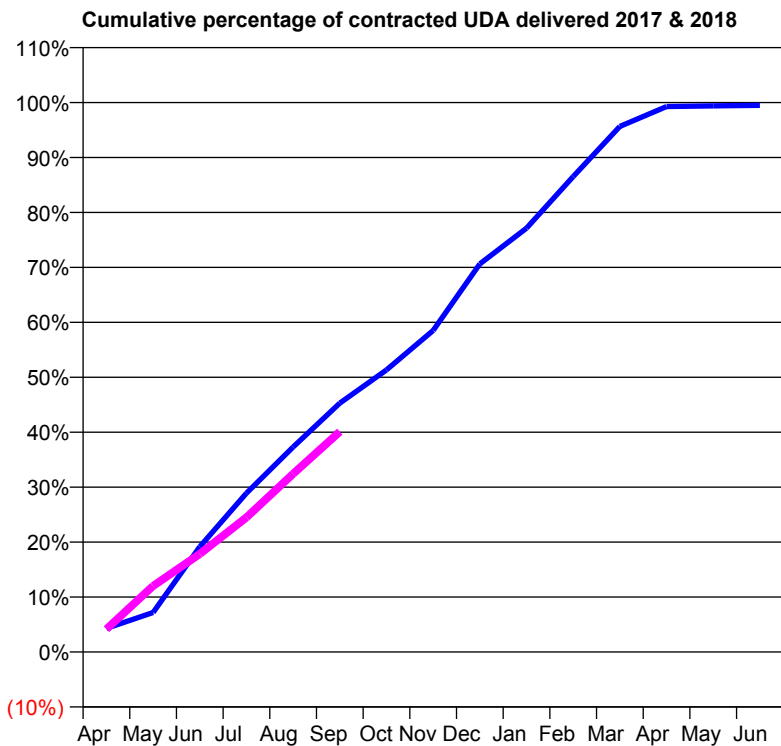
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,075      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £272,592.03 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,724         |                               |
| Quarter ending December 2016         | 3,681         | ↓                             |
| Quarter ending March 2017            | 3,729         | →                             |
| Quarter ending June 2017             | 3,711         | →                             |
| Quarter ending September 2017        | 3,698         | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 478                               | 460   |
| May       | 798                               | 1,331 |
| June      | 2,122                             | 1,978 |
| July      | 3,202                             | 2,714 |
| August    | 4,133                             | 3,592 |
| September | 5,016                             | 4,442 |
| October   | 5,686                             |       |
| November  | 6,481                             |       |
| December  | 7,823                             |       |
| January   | 8,543                             |       |
| February  | 9,582                             |       |
| March     | 10,594                            |       |
| April     | 10,994                            |       |
| May       | 11,007                            |       |
| June      | 11,018                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 622         | 9.2%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 450      | 2,171       | 20.7%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349      | 622         | 56.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,207    | 2,171       | 55.6%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 275      | 2,565       | 10.7%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,565       | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 12       | 2,565       | 0.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 14          | 78.6%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

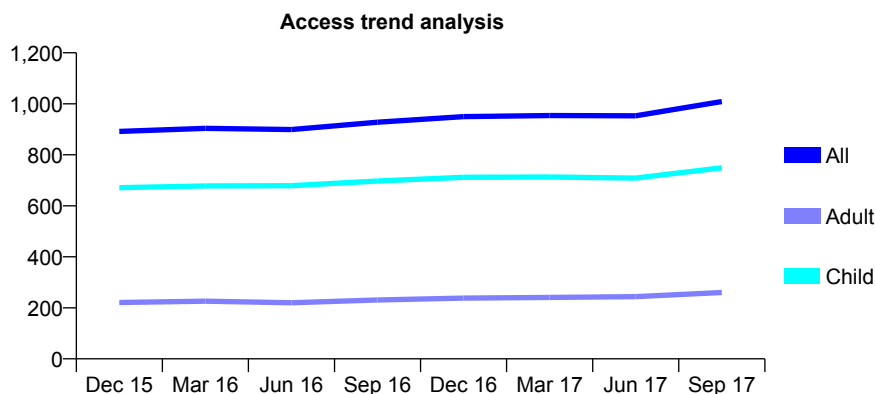
## 7A4 - Vital Signs At a Glance Contract Report for 140589/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Cowbridge Dental Care Limited |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/09/2011                    |
| Contract end date    |                               |

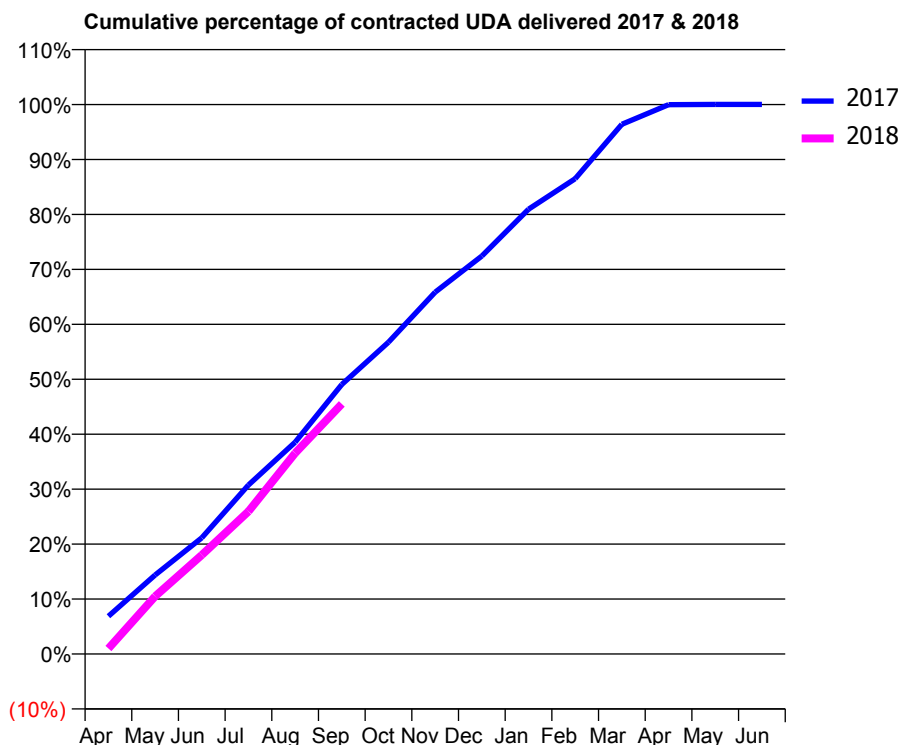
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,999      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,455.56 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 928         |                               |
| Quarter ending December 2016         | 950         | ↑                             |
| Quarter ending March 2017            | 954         | →                             |
| Quarter ending June 2017             | 953         | →                             |
| Quarter ending September 2017        | 1,009       | ↑                             |
| <b>Variance since September 2016</b> | <b>8.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 137                               | 20   |
| May       | 287                               | 210  |
| June      | 423                               | 360  |
| July      | 615                               | 519  |
| August    | 771                               | 731  |
| September | 980                               | 910  |
| October   | 1,134                             |      |
| November  | 1,316                             |      |
| December  | 1,448                             |      |
| January   | 1,618                             |      |
| February  | 1,729                             |      |
| March     | 1,927                             |      |
| April     | 1,998                             |      |
| May       | 1,999                             |      |
| June      | 1,999                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 589         | 7.8%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 136         | 11.8%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 322      | 589         | 54.7%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 66       | 136         | 48.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 48       | 679         | 7.1%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 679         | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 679         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

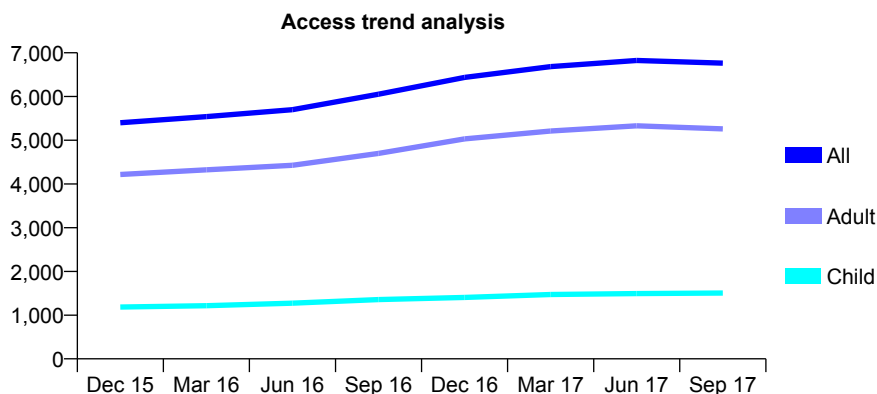
## 7A4 - Vital Signs At a Glance Contract Report for 140988/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Robert Phillips & Timothy Phillips |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2010                         |
| Contract end date    |                                    |

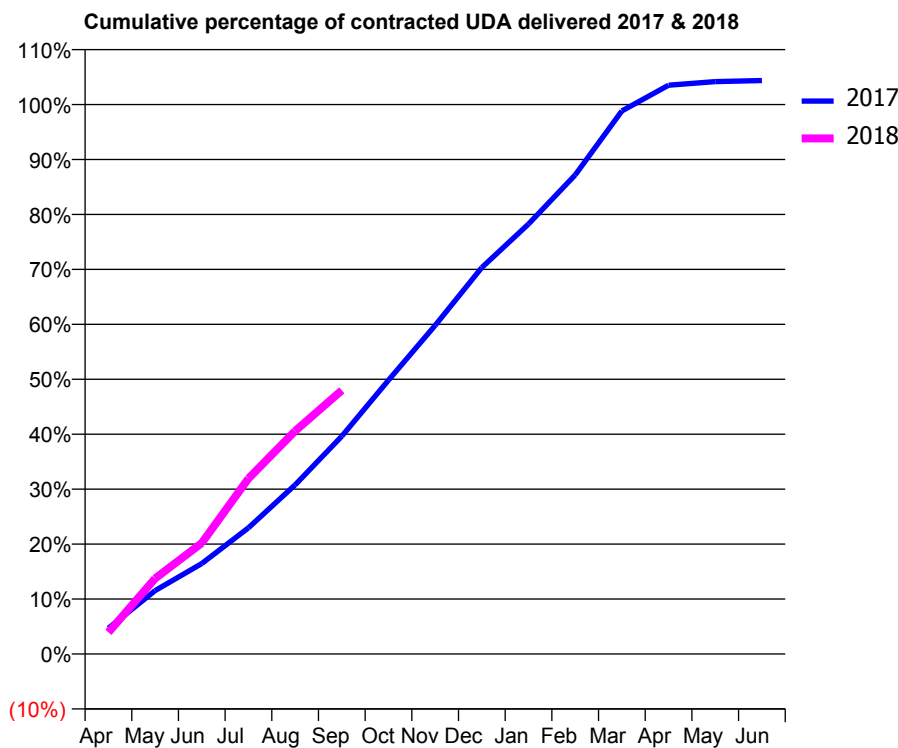
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,832      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £426,211.51 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 6,054        |                               |
| Quarter ending December 2016         | 6,437        | ↑                             |
| Quarter ending March 2017            | 6,683        | ↑                             |
| Quarter ending June 2017             | 6,825        | ↑                             |
| Quarter ending September 2017        | 6,765        | →                             |
| <b>Variance since September 2016</b> | <b>11.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 932                               | 784   |
| May       | 2,289                             | 2,727 |
| June      | 3,265                             | 4,005 |
| July      | 4,553                             | 6,336 |
| August    | 6,106                             | 8,049 |
| September | 7,860                             | 9,519 |
| October   | 9,884                             |       |
| November  | 11,860                            |       |
| December  | 13,951                            |       |
| January   | 15,518                            |       |
| February  | 17,292                            |       |
| March     | 19,600                            |       |
| April     | 20,530                            |       |
| May       | 20,656                            |       |
| June      | 20,698                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 967         | 5.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 447      | 3,294       | 13.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 430      | 967         | 44.5%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,512    | 3,294       | 45.9%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 290      | 3,876       | 7.5%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,876       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 58       | 3,876       | 1.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 33       | 35          | 94.3%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 33       | 35          | 94.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

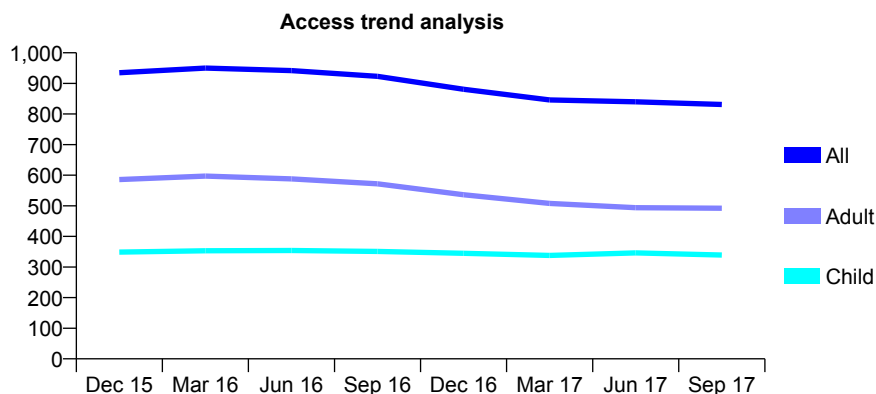
## 7A4 - Vital Signs At a Glance Contract Report for 142514/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | RDSK Ltd     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2007   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,369      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £52,153.98 |

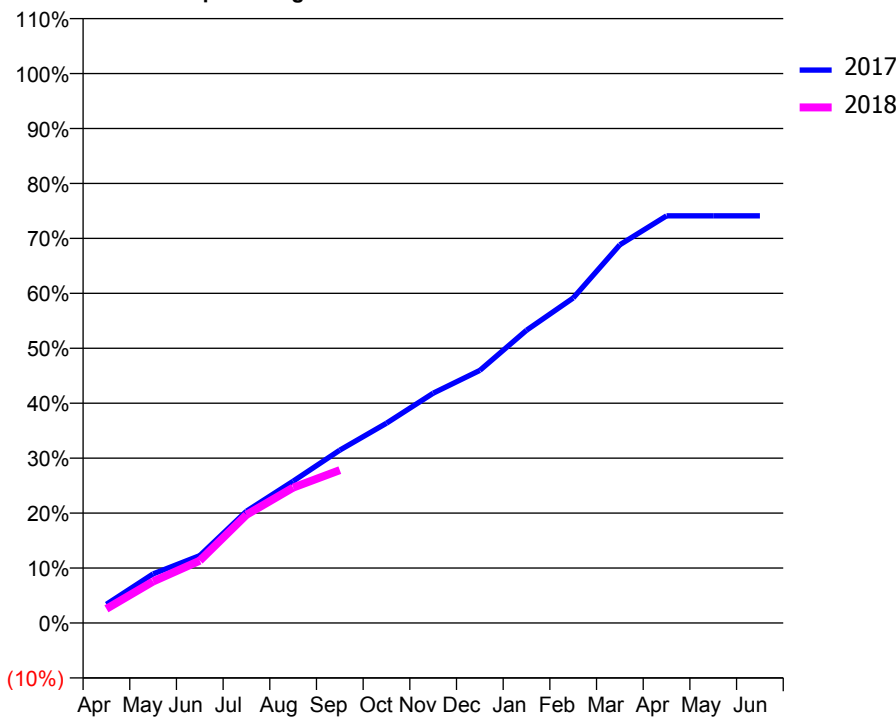
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 923            |                               |
| Quarter ending December 2016         | 881            | ↓                             |
| Quarter ending March 2017            | 846            | ↓                             |
| Quarter ending June 2017             | 840            | →                             |
| Quarter ending September 2017        | 831            | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 93    | 61   |
| May       | 244   | 179  |
| June      | 334   | 269  |
| July      | 555   | 466  |
| August    | 703   | 584  |
| September | 858   | 659  |
| October   | 991   |      |
| November  | 1,140 |      |
| December  | 1,253 |      |
| January   | 1,452 |      |
| February  | 1,612 |      |
| March     | 1,876 |      |
| April     | 2,019 |      |
| May       | 2,019 |      |
| June      | 2,019 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 231         | 4.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 244         | 8.6%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 146      | 231         | 63.2%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 147      | 244         | 60.2%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 10       | 422         | 2.4%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 422         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 422         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

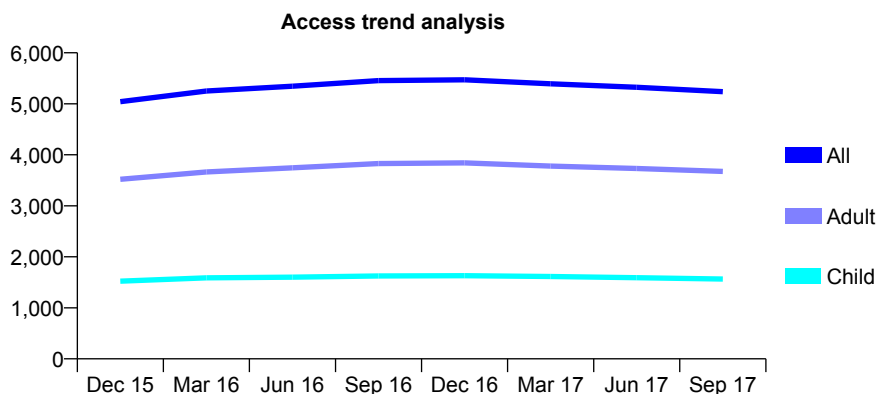
## 7A4 - Vital Signs At a Glance Contract Report for 151165/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Simon Hill Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2010     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,820      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,532.67 |

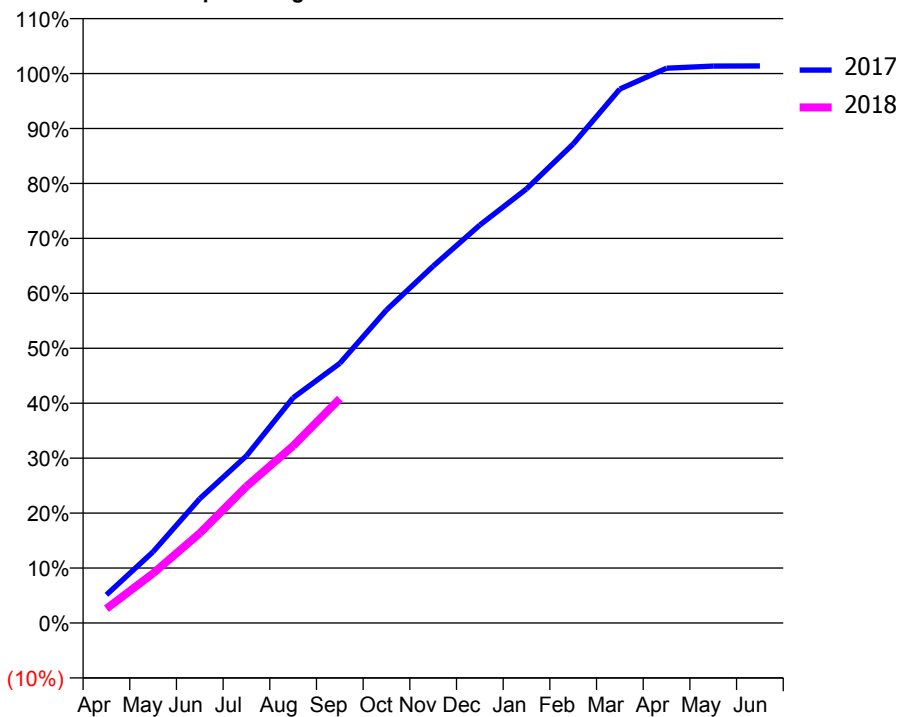
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,454         |                               |
| Quarter ending December 2016         | 5,471         | →                             |
| Quarter ending March 2017            | 5,393         | ↓                             |
| Quarter ending June 2017             | 5,324         | ↓                             |
| Quarter ending September 2017        | 5,238         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 813                               | 412   |
| May       | 2,051                             | 1,429 |
| June      | 3,581                             | 2,584 |
| July      | 4,813                             | 3,934 |
| August    | 6,487                             | 5,099 |
| September | 7,478                             | 6,459 |
| October   | 9,012                             |       |
| November  | 10,274                            |       |
| December  | 11,459                            |       |
| January   | 12,497                            |       |
| February  | 13,792                            |       |
| March     | 15,375                            |       |
| April     | 15,974                            |       |
| May       | 16,032                            |       |
| June      | 16,039                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,035       | 8.4%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 292      | 2,401       | 12.2%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 612      | 1,035       | 59.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,512    | 2,401       | 63.0%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 169      | 3,137       | 5.4%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 3,137       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 3,137       | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 17       | 19          | 89.5%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 19          | 94.7%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

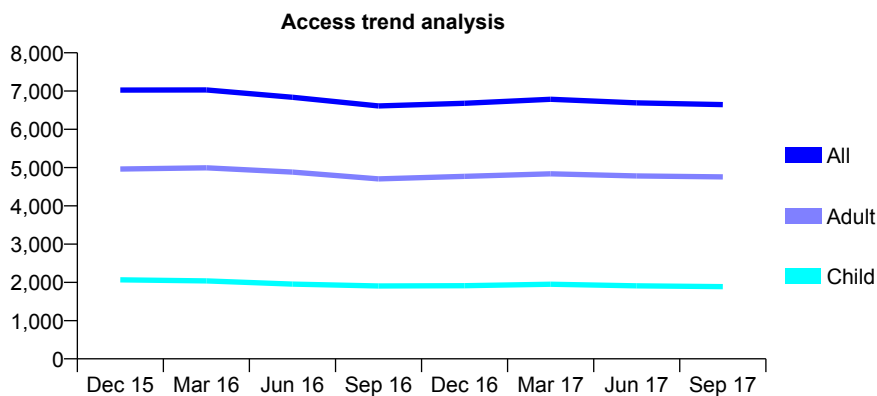
## 7A4 - Vital Signs At a Glance Contract Report for 154245/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Restore Dental Group |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2013           |
| Contract end date    |                      |

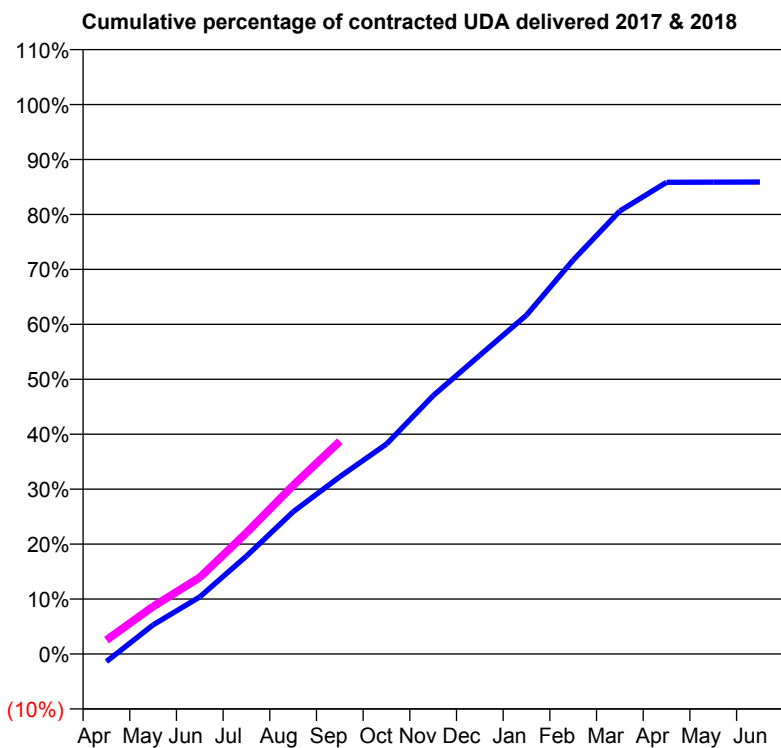
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,220      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £574,252.43 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,610       |                               |
| Quarter ending December 2016         | 6,682       | →                             |
| Quarter ending March 2017            | 6,786       | →                             |
| Quarter ending June 2017             | 6,690       | ↓                             |
| Quarter ending September 2017        | 6,647       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -352                              | 638   |
| May       | 1,339                             | 2,182 |
| June      | 2,620                             | 3,514 |
| July      | 4,493                             | 5,565 |
| August    | 6,524                             | 7,737 |
| September | 8,138                             | 9,763 |
| October   | 9,639                             |       |
| November  | 11,860                            |       |
| December  | 13,714                            |       |
| January   | 15,555                            |       |
| February  | 18,081                            |       |
| March     | 20,333                            |       |
| April     | 21,648                            |       |
| May       | 21,653                            |       |
| June      | 21,660                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,239       | 10.0%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 648      | 3,529       | 18.4%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674      | 1,239       | 54.4%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,938    | 3,529       | 54.9%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 369      | 4,241       | 8.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 4,241       | 1.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 89       | 4,241       | 2.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 21       | 22          | 95.5%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 22          | 81.8%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



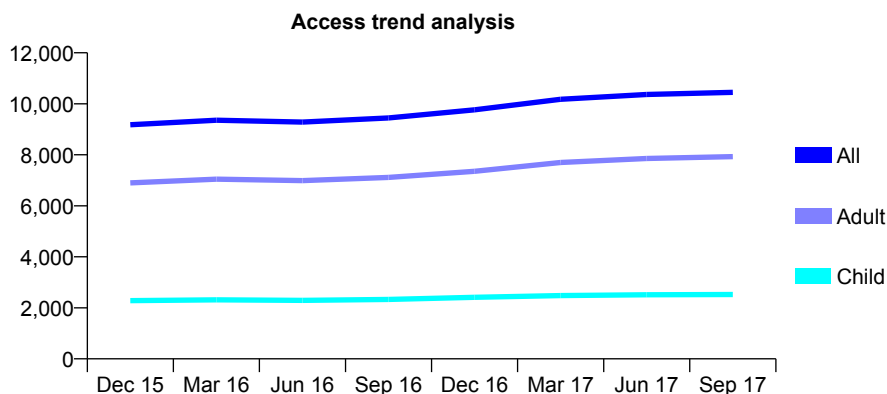
## 7A4 - Vital Signs At a Glance Contract Report for 154245/0002 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Restore Dental Group |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2013           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,265      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £768,998.37 |

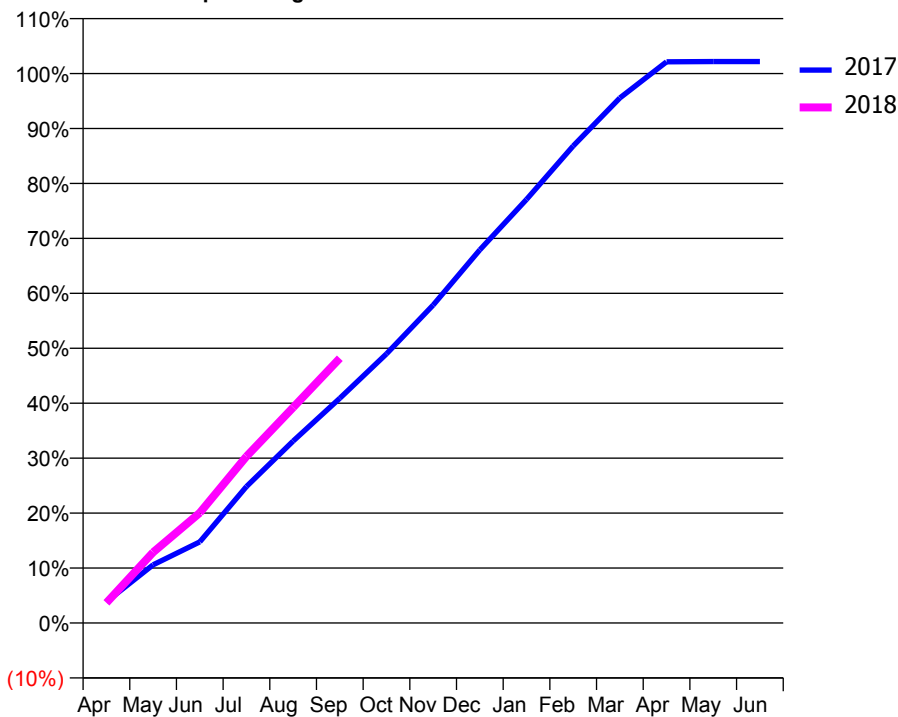
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 9,444        |                               |
| Quarter ending December 2016         | 9,767        | ↑                             |
| Quarter ending March 2017            | 10,180       | ↑                             |
| Quarter ending June 2017             | 10,365       | →                             |
| Quarter ending September 2017        | 10,452       | →                             |
| <b>Variance since September 2016</b> | <b>10.7%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,214                             | 1,146  |
| May       | 3,309                             | 4,023  |
| June      | 4,615                             | 6,270  |
| July      | 7,767                             | 9,482  |
| August    | 10,351                            | 12,264 |
| September | 12,788                            | 15,062 |
| October   | 15,316                            |        |
| November  | 18,088                            |        |
| December  | 21,231                            |        |
| January   | 24,099                            |        |
| February  | 27,142                            |        |
| March     | 29,872                            |        |
| April     | 31,927                            |        |
| May       | 31,943                            |        |
| June      | 31,946                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 129      | 1,658       | 7.8%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,026    | 5,633       | 18.2%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 757      | 1,658       | 45.7%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,512    | 5,633       | 44.6%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 704      | 6,451       | 10.9%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 6,451       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 147      | 6,451       | 2.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 39       | 43          | 90.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 37       | 43          | 86.0%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

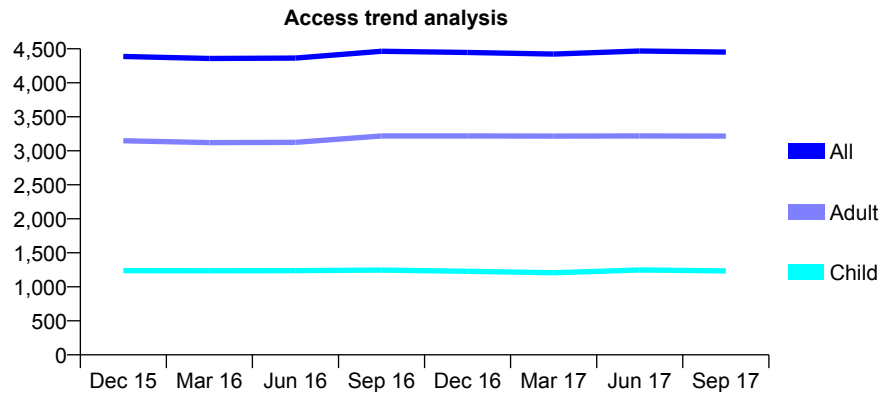
## 7A4 - Vital Signs At a Glance Contract Report for 154504/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Alison Jones Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/08/2013       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £324,727.35 |

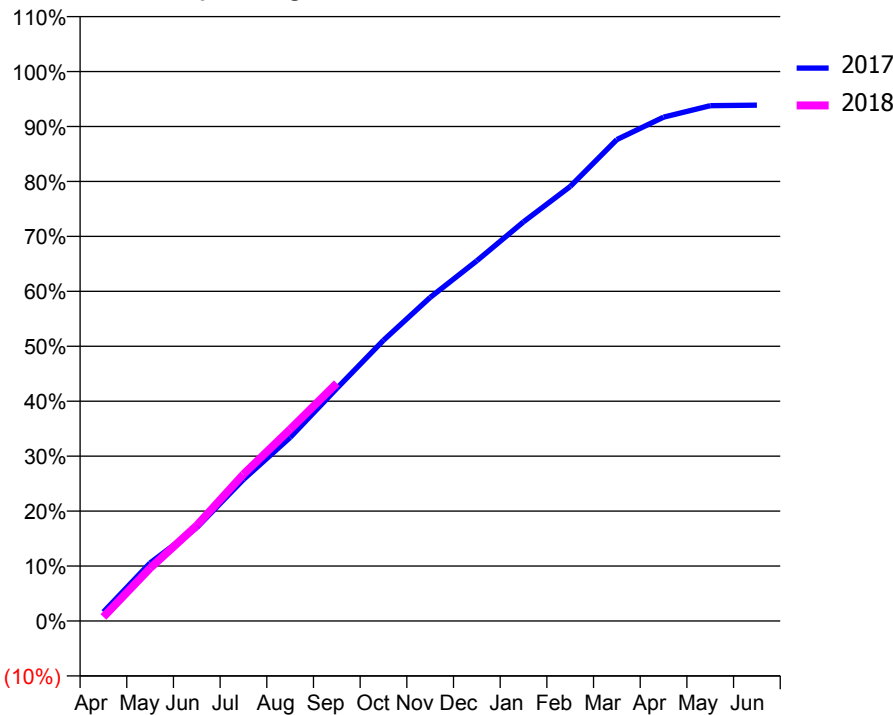
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,464         |                               |
| Quarter ending December 2016         | 4,447         | →                             |
| Quarter ending March 2017            | 4,423         | →                             |
| Quarter ending June 2017             | 4,467         | →                             |
| Quarter ending September 2017        | 4,452         | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 228                               | 104   |
| May       | 1,480                             | 1,349 |
| June      | 2,379                             | 2,434 |
| July      | 3,605                             | 3,738 |
| August    | 4,678                             | 4,884 |
| September | 5,928                             | 6,059 |
| October   | 7,152                             |       |
| November  | 8,242                             |       |
| December  | 9,179                             |       |
| January   | 10,172                            |       |
| February  | 11,070                            |       |
| March     | 12,265                            |       |
| April     | 12,837                            |       |
| May       | 13,128                            |       |
| June      | 13,143                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 923         | 10.4%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 467      | 2,513       | 18.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 484      | 923         | 52.4%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,395    | 2,513       | 55.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 437      | 3,037       | 14.4%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 3,037       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 40       | 3,037       | 1.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

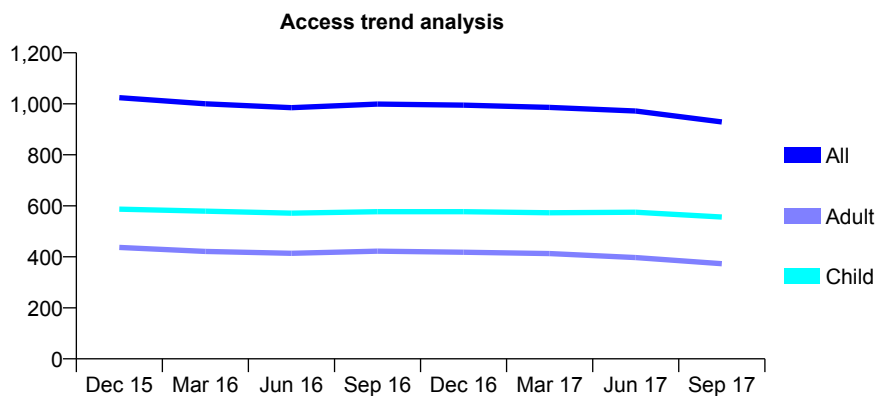
## 7A4 - Vital Signs At a Glance Contract Report for 154504/0002 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Alison Jones Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/08/2013       |
| Contract end date    |                  |

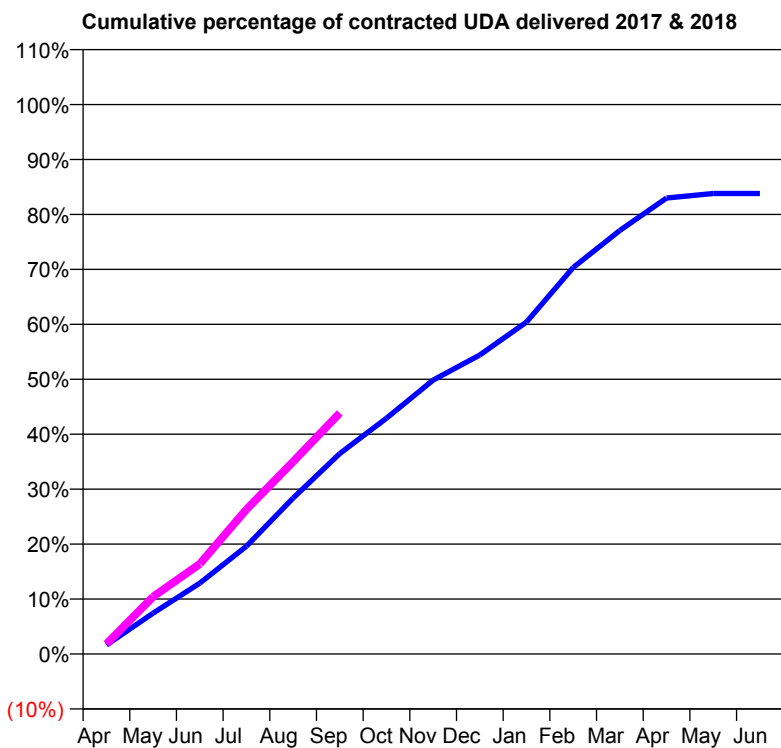
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,300      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,265.84 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 999           |                               |
| Quarter ending December 2016         | 995           | →                             |
| Quarter ending March 2017            | 986           | →                             |
| Quarter ending June 2017             | 972           | ↓                             |
| Quarter ending September 2017        | 929           | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 44                                | 42    |
| May       | 198                               | 240   |
| June      | 344                               | 377   |
| July      | 524                               | 605   |
| August    | 758                               | 805   |
| September | 974                               | 1,009 |
| October   | 1,146                             |       |
| November  | 1,331                             |       |
| December  | 1,453                             |       |
| January   | 1,613                             |       |
| February  | 1,878                             |       |
| March     | 2,058                             |       |
| April     | 2,215                             |       |
| May       | 2,237                             |       |
| June      | 2,237                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 419         | 5.0%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 251         | 20.7%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260      | 419         | 62.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 140      | 251         | 55.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 39       | 580         | 6.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 580         | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 580         | 1.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 3           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

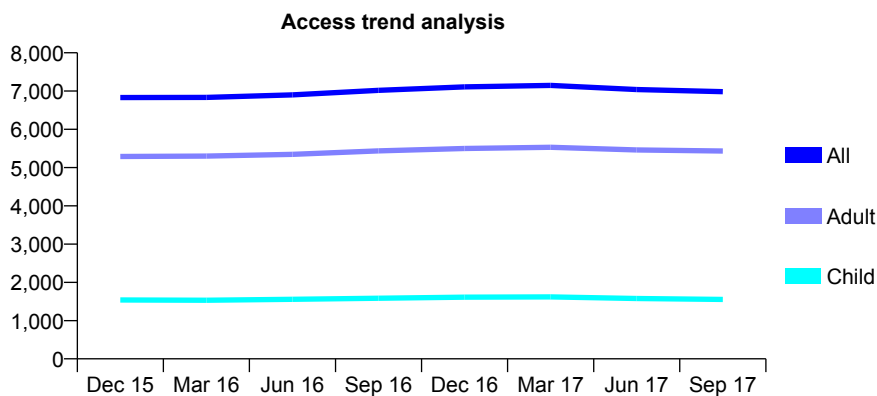
## 7A4 - Vital Signs At a Glance Contract Report for 157481/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Birchwood Health Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/09/2009           |
| Contract end date    |                      |

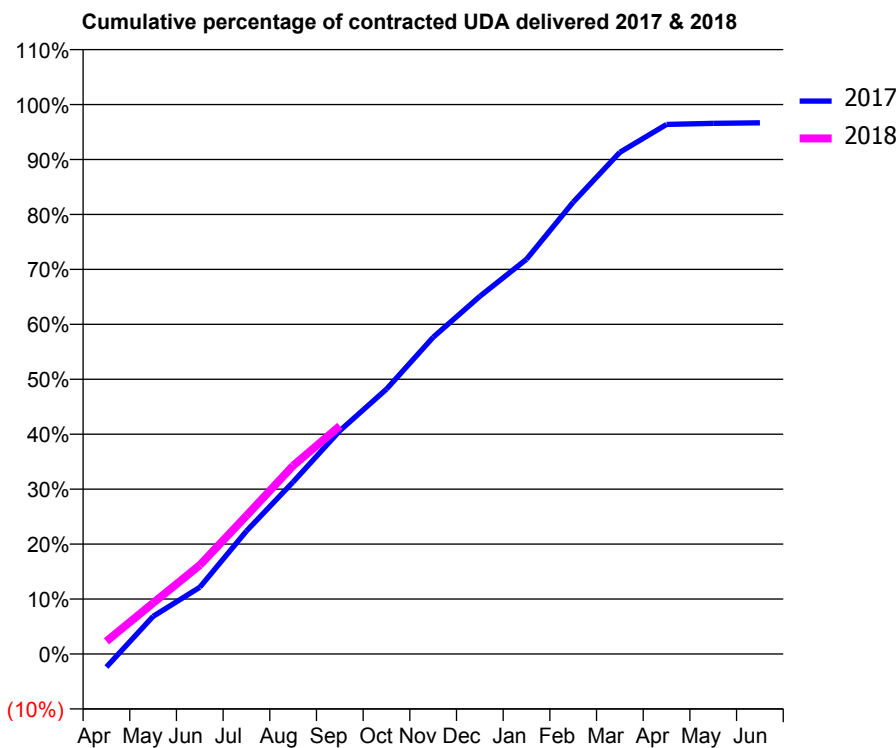
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,295      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £599,137.24 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,019         |                               |
| Quarter ending December 2016         | 7,111         | →                             |
| Quarter ending March 2017            | 7,149         | →                             |
| Quarter ending June 2017             | 7,041         | ↓                             |
| Quarter ending September 2017        | 6,984         | →                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -629                              | 609    |
| May       | 1,801                             | 2,443  |
| June      | 3,194                             | 4,255  |
| July      | 5,884                             | 6,618  |
| August    | 8,235                             | 9,016  |
| September | 10,683                            | 10,915 |
| October   | 12,673                            |        |
| November  | 15,161                            |        |
| December  | 17,118                            |        |
| January   | 18,889                            |        |
| February  | 21,625                            |        |
| March     | 24,009                            |        |
| April     | 25,343                            |        |
| May       | 25,395                            |        |
| June      | 25,422                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 1,133       | 12.4%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 973      | 4,221       | 23.1%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 617      | 1,133       | 54.5%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,216    | 4,221       | 52.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 555      | 4,764       | 11.6%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 81       | 4,764       | 1.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 86       | 4,764       | 1.8%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 31       | 36          | 86.1%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 32       | 36          | 88.9%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

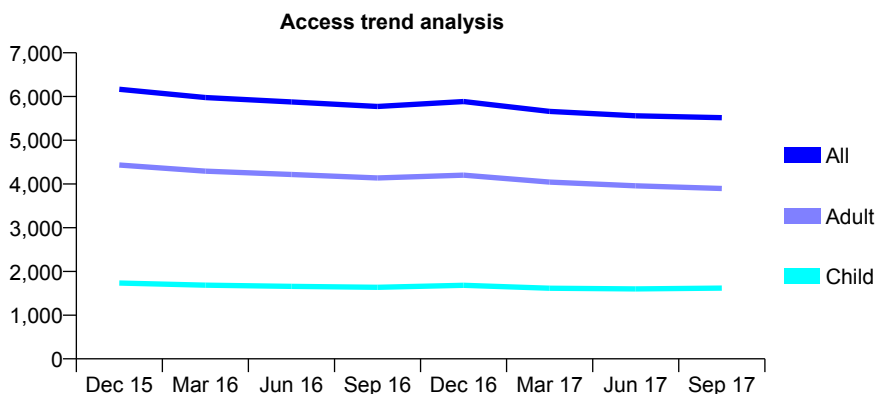
## 7A4 - Vital Signs At a Glance Contract Report for 158194/0014 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 06/01/2007    |
| Contract end date    |               |

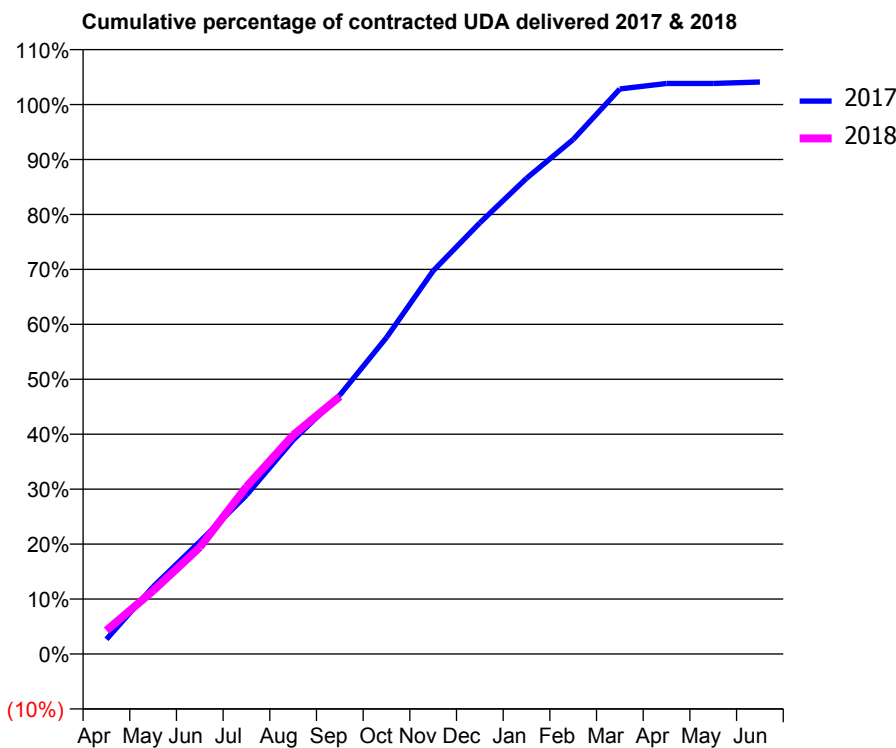
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,966      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £440,594.92 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,773         |                               |
| Quarter ending December 2016         | 5,885         | →                             |
| Quarter ending March 2017            | 5,658         | ↓                             |
| Quarter ending June 2017             | 5,558         | ↓                             |
| Quarter ending September 2017        | 5,515         | →                             |
| <b>Variance since September 2016</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 483                               | 769   |
| May       | 2,199                             | 2,070 |
| June      | 3,672                             | 3,491 |
| July      | 5,195                             | 5,467 |
| August    | 6,996                             | 7,157 |
| September | 8,466                             | 8,417 |
| October   | 10,347                            |       |
| November  | 12,529                            |       |
| December  | 14,096                            |       |
| January   | 15,551                            |       |
| February  | 16,821                            |       |
| March     | 18,473                            |       |
| April     | 18,654                            |       |
| May       | 18,654                            |       |
| June      | 18,700                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 939         | 4.4%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 2,382       | 11.5%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 515      | 939         | 54.8%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,354    | 2,382       | 56.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 247      | 3,227       | 7.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 3,227       | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 9        | 3,227       | 0.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

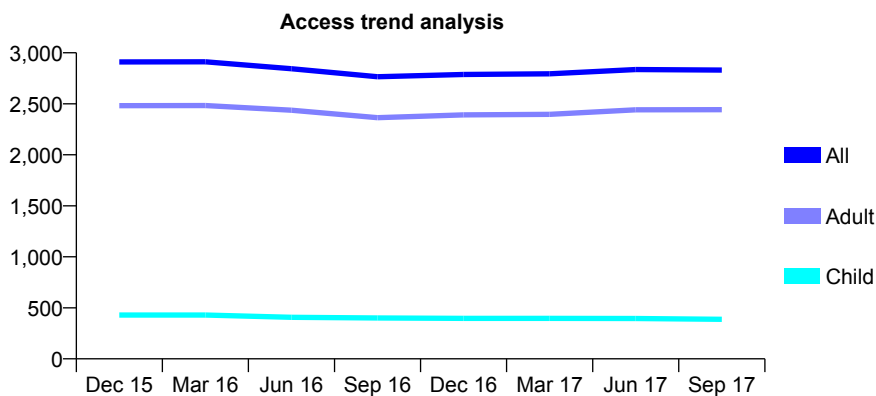
## 7A4 - Vital Signs At a Glance Contract Report for 158194/0020 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2008    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,620      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £307,407.49 |

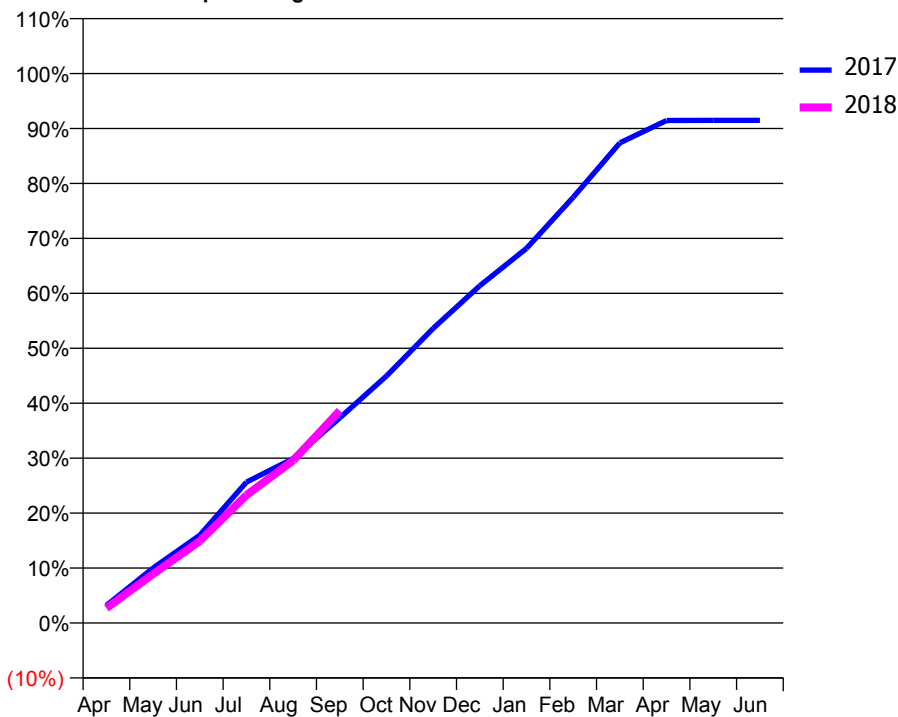
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,765       |                               |
| Quarter ending December 2016         | 2,788       | →                             |
| Quarter ending March 2017            | 2,794       | →                             |
| Quarter ending June 2017             | 2,836       | →                             |
| Quarter ending September 2017        | 2,831       | →                             |
| <b>Variance since September 2016</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 405                               | 340   |
| May       | 1,262                             | 1,126 |
| June      | 2,018                             | 1,883 |
| July      | 3,235                             | 2,937 |
| August    | 3,779                             | 3,731 |
| September | 4,712                             | 4,878 |
| October   | 5,673                             |       |
| November  | 6,766                             |       |
| December  | 7,747                             |       |
| January   | 8,605                             |       |
| February  | 9,777                             |       |
| March     | 11,027                            |       |
| April     | 11,541                            |       |
| May       | 11,544                            |       |
| June      | 11,544                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 270         | 4.8%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 142      | 1,554       | 9.1%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 175      | 270         | 64.8%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 867      | 1,554       | 55.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 99       | 1,685       | 5.9%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,685       | 0.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 14       | 1,685       | 0.8%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 14          | 78.6%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

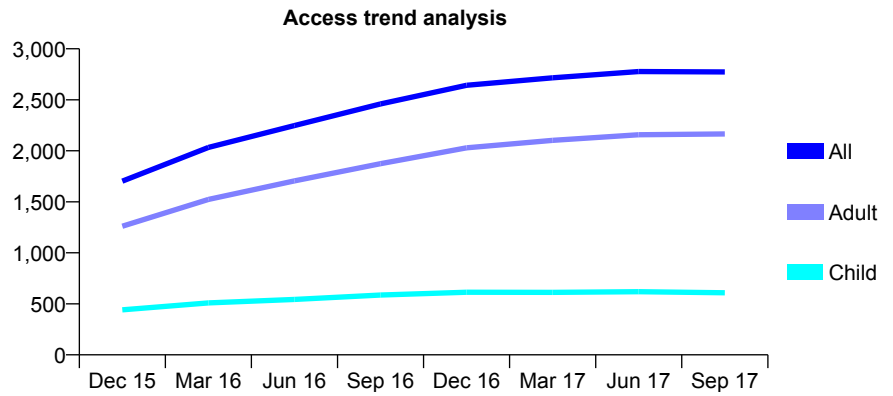
## 7A4 - Vital Signs At a Glance Contract Report for 158194/0027 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2011    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,010       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £171,309.90 |

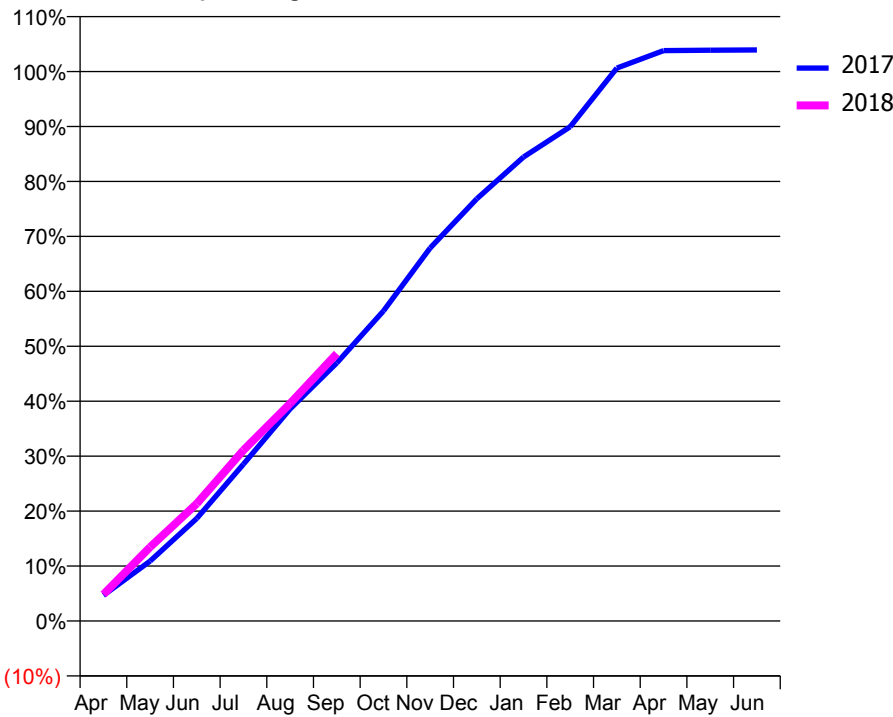
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,460        |                               |
| Quarter ending December 2016         | 2,643        | ↑                             |
| Quarter ending March 2017            | 2,716        | ↑                             |
| Quarter ending June 2017             | 2,777        | ↑                             |
| Quarter ending September 2017        | 2,773        | →                             |
| <b>Variance since September 2016</b> | <b>12.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 328                               | 339   |
| May       | 764                               | 943   |
| June      | 1,309                             | 1,498 |
| July      | 2,001                             | 2,179 |
| August    | 2,706                             | 2,776 |
| September | 3,292                             | 3,412 |
| October   | 3,956                             |       |
| November  | 4,759                             |       |
| December  | 5,386                             |       |
| January   | 5,918                             |       |
| February  | 6,306                             |       |
| March     | 7,054                             |       |
| April     | 7,277                             |       |
| May       | 7,282                             |       |
| June      | 7,285                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 436         | 6.0%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 203      | 1,492       | 13.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 253      | 436         | 58.0%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 847      | 1,492       | 56.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 138      | 1,796       | 7.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,796       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 20       | 1,796       | 1.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 14          | 78.6%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

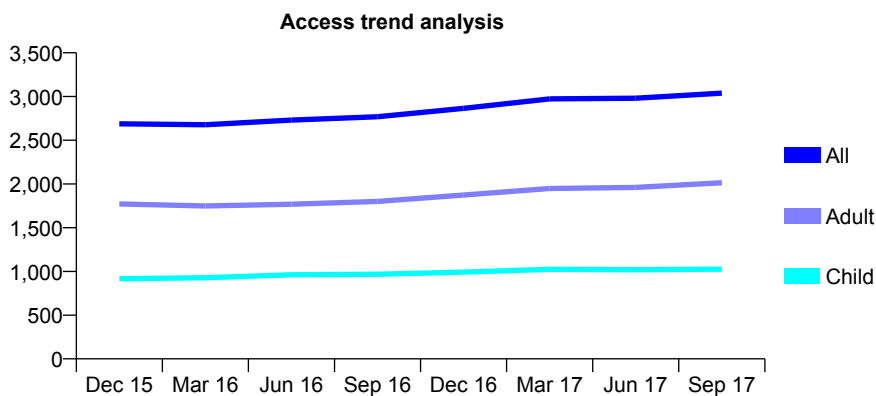
## 7A4 - Vital Signs At a Glance Contract Report for 158429/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | PD Care Limited |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/10/2011      |
| Contract end date    |                 |

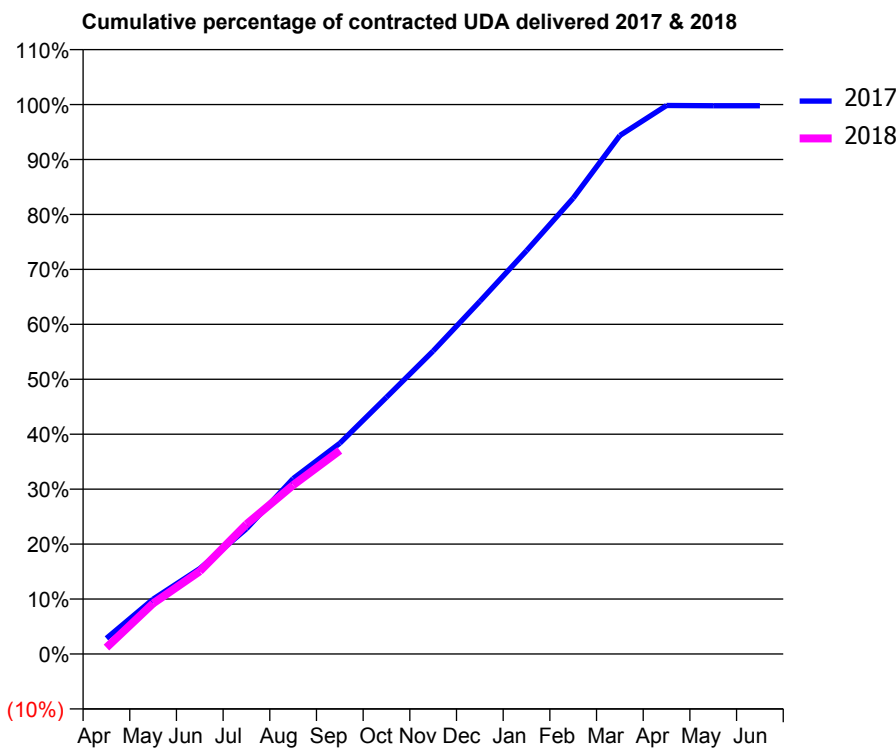
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,160      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £248,326.76 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,768       |                               |
| Quarter ending December 2016         | 2,865       | ↑                             |
| Quarter ending March 2017            | 2,973       | ↑                             |
| Quarter ending June 2017             | 2,980       | →                             |
| Quarter ending September 2017        | 3,039       | →                             |
| <b>Variance since September 2016</b> | <b>9.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 291                               | 119   |
| May       | 1,014                             | 935   |
| June      | 1,580                             | 1,529 |
| July      | 2,317                             | 2,401 |
| August    | 3,242                             | 3,123 |
| September | 3,898                             | 3,762 |
| October   | 4,748                             |       |
| November  | 5,602                             |       |
| December  | 6,520                             |       |
| January   | 7,456                             |       |
| February  | 8,429                             |       |
| March     | 9,586                             |       |
| April     | 10,142                            |       |
| May       | 10,137                            |       |
| June      | 10,137                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 756         | 6.1%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 239      | 1,659       | 14.4%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 550      | 756         | 72.8%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,079    | 1,659       | 65.0%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 125      | 2,189       | 5.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,189       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 2,189       | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 61       | 64          | 95.3%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 58       | 64          | 90.6%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



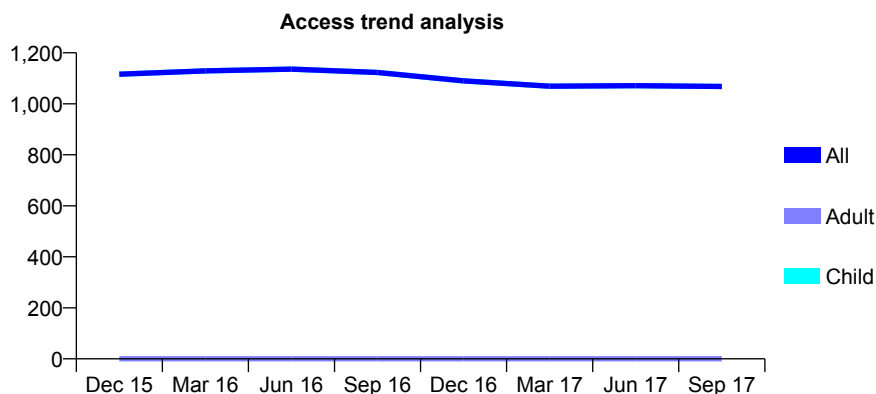
## 7A4 - Vital Signs At a Glance Contract Report for 159573/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | S M Clark Limited |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/11/2012        |
| Contract end date    |                   |

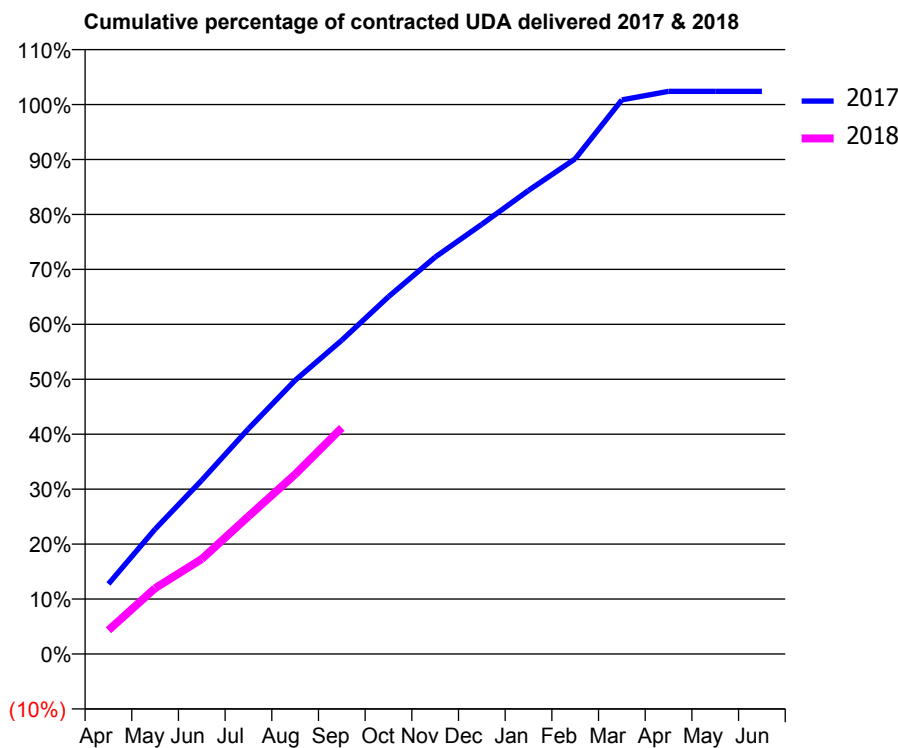
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,315      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,890.15 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,123         |                               |
| Quarter ending December 2016         | 1,090         | ↓                             |
| Quarter ending March 2017            | 1,069         | ↓                             |
| Quarter ending June 2017             | 1,071         | →                             |
| Quarter ending September 2017        | 1,068         | →                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 295                               | 100  |
| May       | 526                               | 277  |
| June      | 732                               | 400  |
| July      | 949                               | 580  |
| August    | 1,153                             | 757  |
| September | 1,322                             | 953  |
| October   | 1,505                             |      |
| November  | 1,672                             |      |
| December  | 1,810                             |      |
| January   | 1,953                             |      |
| February  | 2,086                             |      |
| March     | 2,334                             |      |
| April     | 2,370                             |      |
| May       | 2,370                             |      |
| June      | 2,370                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 761         | 2.6%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 529      | 761         | 69.5%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 733         | 0.0%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 733         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 733         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

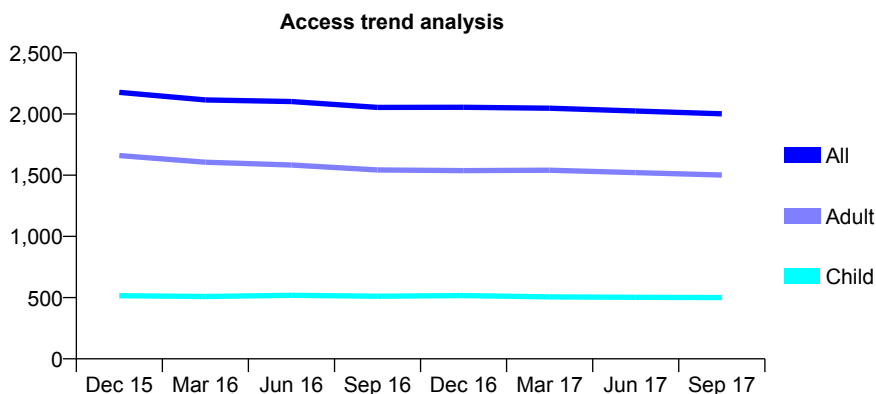
## 7A4 - Vital Signs At a Glance Contract Report for 161594/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Advance Dental Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 16/06/2008              |
| Contract end date    |                         |

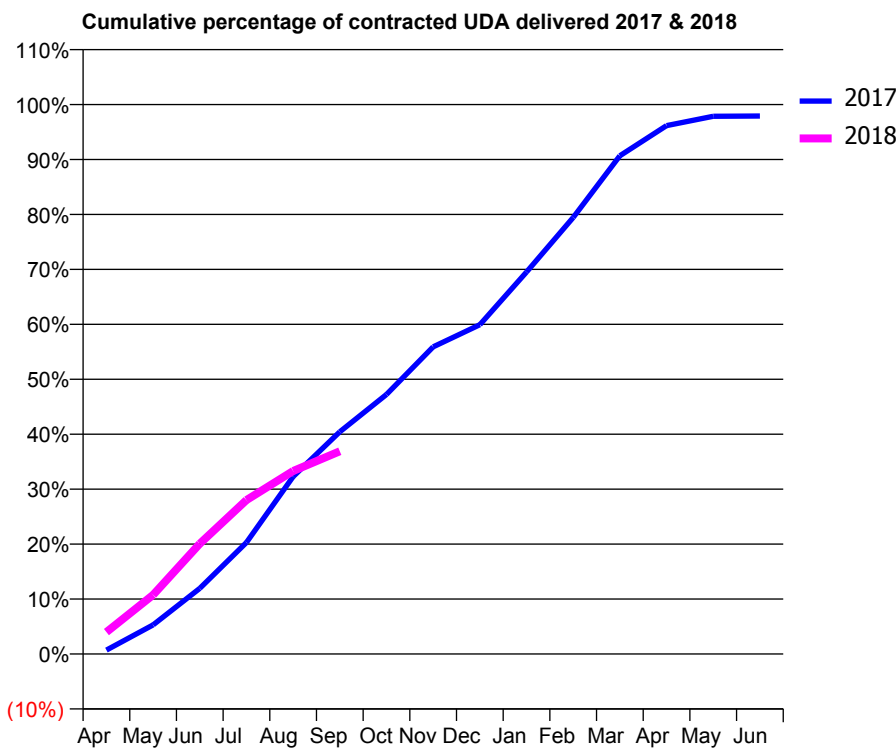
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £257,308.40 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,054         |                               |
| Quarter ending December 2016         | 2,055         | →                             |
| Quarter ending March 2017            | 2,047         | →                             |
| Quarter ending June 2017             | 2,024         | ↓                             |
| Quarter ending September 2017        | 2,002         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 74                                | 419   |
| May       | 557                               | 1,130 |
| June      | 1,255                             | 2,108 |
| July      | 2,132                             | 2,941 |
| August    | 3,389                             | 3,498 |
| September | 4,245                             | 3,874 |
| October   | 4,959                             |       |
| November  | 5,869                             |       |
| December  | 6,292                             |       |
| January   | 7,299                             |       |
| February  | 8,340                             |       |
| March     | 9,521                             |       |
| April     | 10,098                            |       |
| May       | 10,274                            |       |
| June      | 10,279                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 390         | 10.3%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 282      | 1,298       | 21.7%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238      | 390         | 61.0%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 785      | 1,298       | 60.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 162      | 1,400       | 11.6%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,400       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 35       | 1,400       | 2.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 18       | 19          | 94.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 19          | 84.2%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

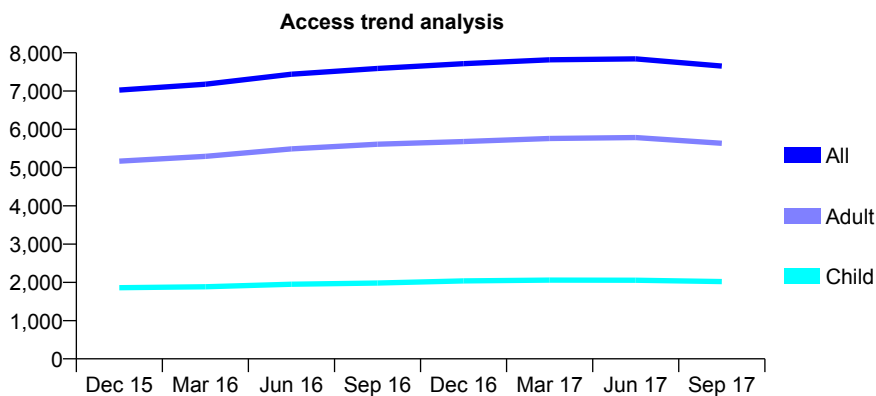
## 7A4 - Vital Signs At a Glance Contract Report for 165743/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | MP Roach & CM Lloyd |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2011          |
| Contract end date    | 30/09/2017          |

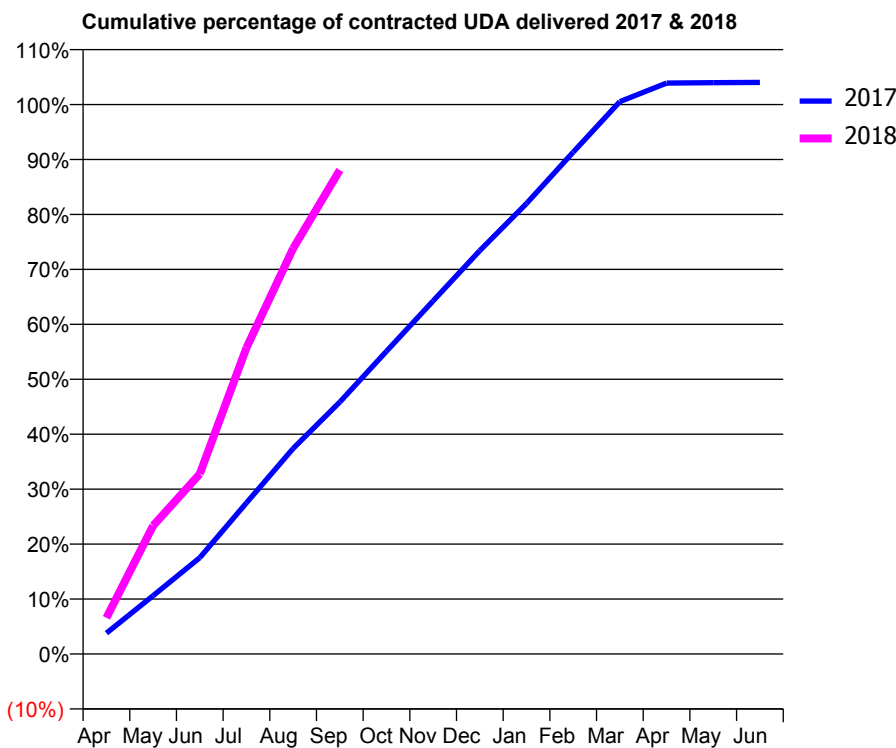
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,277      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £288,782.73 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,592       |                               |
| Quarter ending December 2016         | 7,717       | →                             |
| Quarter ending March 2017            | 7,817       | →                             |
| Quarter ending June 2017             | 7,840       | →                             |
| Quarter ending September 2017        | 7,654       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 857                               | 744   |
| May       | 2,396                             | 2,633 |
| June      | 3,954                             | 3,696 |
| July      | 6,201                             | 6,283 |
| August    | 8,438                             | 8,324 |
| September | 10,342                            | 9,931 |
| October   | 12,427                            |       |
| November  | 14,493                            |       |
| December  | 16,560                            |       |
| January   | 18,491                            |       |
| February  | 20,596                            |       |
| March     | 22,673                            |       |
| April     | 23,434                            |       |
| May       | 23,451                            |       |
| June      | 23,460                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,605       | 5.9%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 611      | 4,363       | 14.0%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,209    | 1,605       | 75.3%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,067    | 4,363       | 70.3%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 492      | 5,584       | 8.8%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 5,584       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 10       | 5,584       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 52       | 54          | 96.3%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 45       | 54          | 83.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

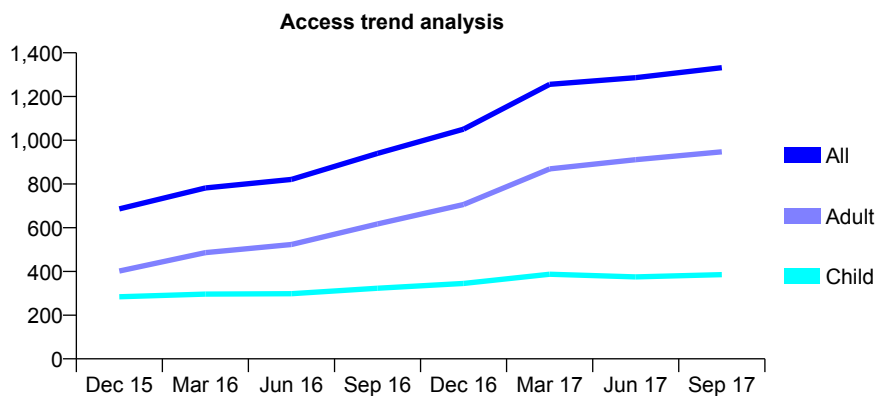
## 7A4 - Vital Signs At a Glance Contract Report for 172367/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Greenfield Dental Care Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2012                 |
| Contract end date    |                            |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,535      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £89,251.74 |

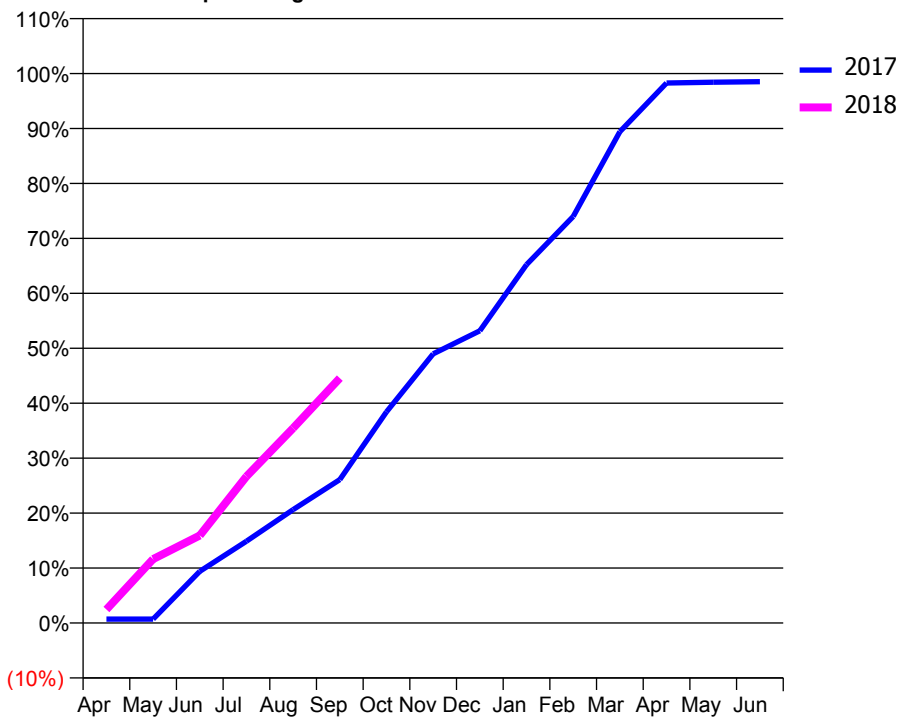
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 940          |                               |
| Quarter ending December 2016         | 1,051        | ↑                             |
| Quarter ending March 2017            | 1,256        | ↑                             |
| Quarter ending June 2017             | 1,286        | ↑                             |
| Quarter ending September 2017        | 1,332        | ↑                             |
| <b>Variance since September 2016</b> | <b>41.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 25                                | 87    |
| May       | 25                                | 411   |
| June      | 332                               | 563   |
| July      | 526                               | 943   |
| August    | 730                               | 1,253 |
| September | 923                               | 1,576 |
| October   | 1,358                             |       |
| November  | 1,732                             |       |
| December  | 1,880                             |       |
| January   | 2,306                             |       |
| February  | 2,615                             |       |
| March     | 3,161                             |       |
| April     | 3,474                             |       |
| May       | 3,479                             |       |
| June      | 3,482                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 258         | 12.4%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 85       | 624         | 13.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 146      | 258         | 56.6%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 308      | 624         | 49.4%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 65       | 736         | 8.8%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 736         | 1.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 736         | 0.4%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

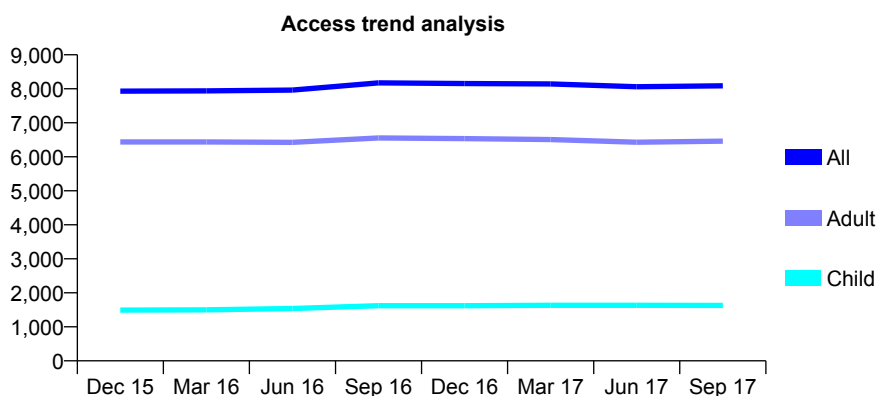
## 7A4 - Vital Signs At a Glance Contract Report for 172731/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Six Gables Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2010                     |
| Contract end date    |                                |

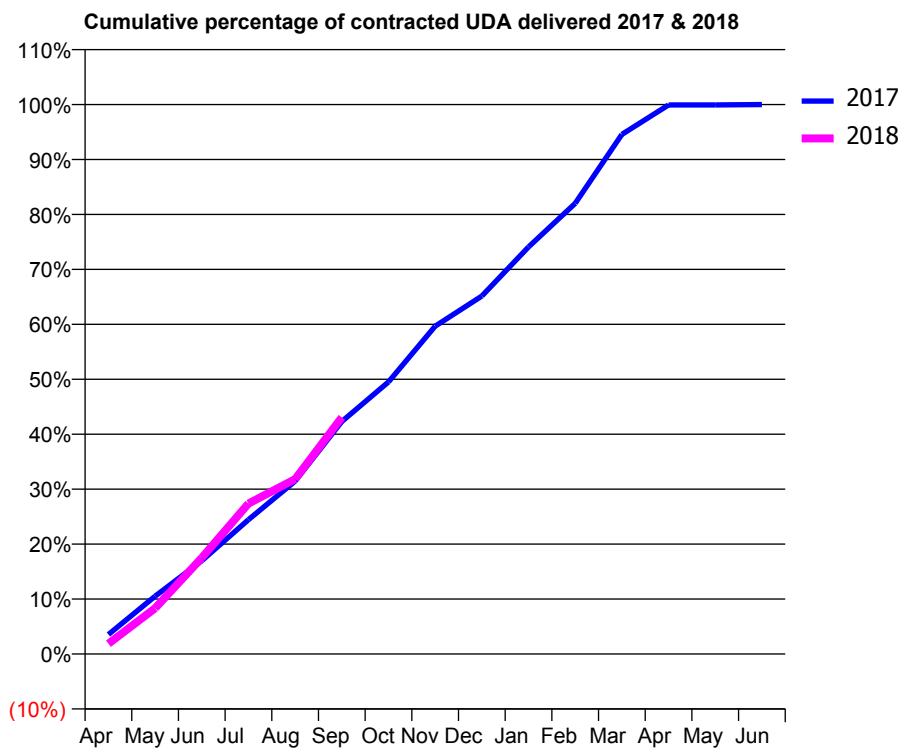
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,715      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £514,386.90 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,175         |                               |
| Quarter ending December 2016         | 8,155         | →                             |
| Quarter ending March 2017            | 8,143         | →                             |
| Quarter ending June 2017             | 8,062         | →                             |
| Quarter ending September 2017        | 8,087         | →                             |
| <b>Variance since September 2016</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 863                               | 427   |
| May       | 2,558                             | 1,895 |
| June      | 4,131                             | 3,978 |
| July      | 5,953                             | 6,222 |
| August    | 7,656                             | 7,232 |
| September | 10,298                            | 9,781 |
| October   | 12,048                            |       |
| November  | 14,519                            |       |
| December  | 15,855                            |       |
| January   | 18,027                            |       |
| February  | 19,957                            |       |
| March     | 23,011                            |       |
| April     | 24,315                            |       |
| May       | 24,314                            |       |
| June      | 24,330                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 1,045       | 4.0%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 515      | 4,351       | 11.8%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 582      | 1,045       | 55.7%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,549    | 4,351       | 58.6%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 110      | 4,774       | 2.3%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 4,774       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 4,774       | 0.4%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 39       | 45          | 86.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 41       | 45          | 91.1%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

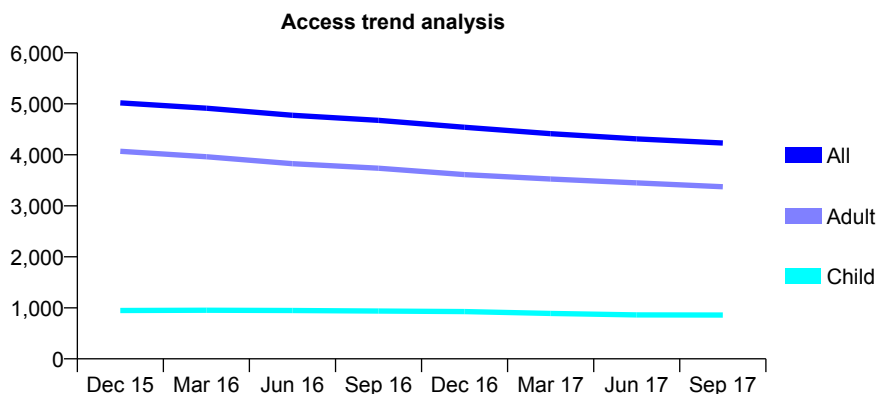
## 7A4 - Vital Signs At a Glance Contract Report for 174688/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Kevin Gracias & Amir Koochek |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2013                   |
| Contract end date    |                              |

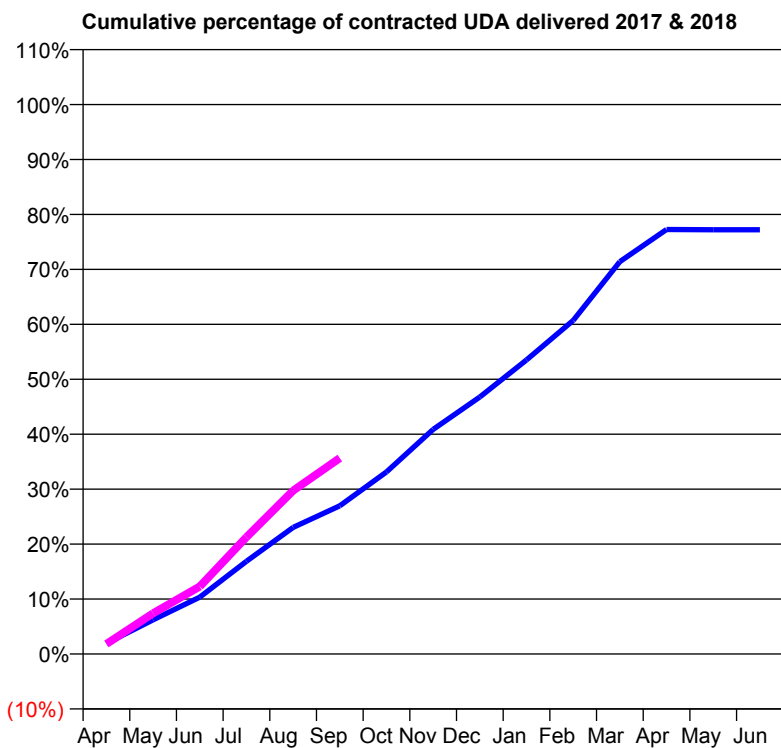
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,750      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £362,465.39 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,675         |                               |
| Quarter ending December 2016         | 4,540         | ↓                             |
| Quarter ending March 2017            | 4,415         | ↓                             |
| Quarter ending June 2017             | 4,312         | ↓                             |
| Quarter ending September 2017        | 4,231         | ↓                             |
| <b>Variance since September 2016</b> | <b>(9.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 311                               | 271   |
| May       | 1,008                             | 1,094 |
| June      | 1,674                             | 1,815 |
| July      | 2,730                             | 3,136 |
| August    | 3,731                             | 4,387 |
| September | 4,367                             | 5,261 |
| October   | 5,366                             |       |
| November  | 6,619                             |       |
| December  | 7,571                             |       |
| January   | 8,665                             |       |
| February  | 9,827                             |       |
| March     | 11,560                            |       |
| April     | 12,505                            |       |
| May       | 12,499                            |       |
| June      | 12,499                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 487         | 3.1%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 1,897       | 12.5%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 222      | 487         | 45.6%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 888      | 1,897       | 46.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 114      | 2,142       | 5.3%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,142       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 2,142       | 0.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 16          | 81.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

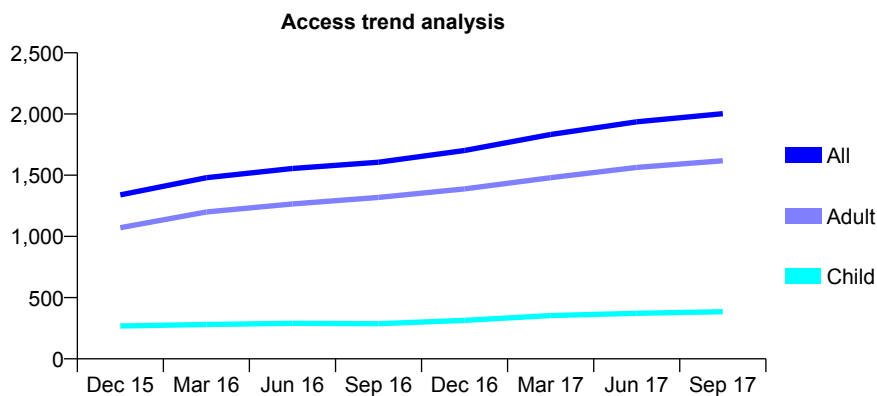
## 7A4 - Vital Signs At a Glance Contract Report for 182850/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | M A Hill & S T Hill Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/05/2011              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,721       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £119,380.83 |

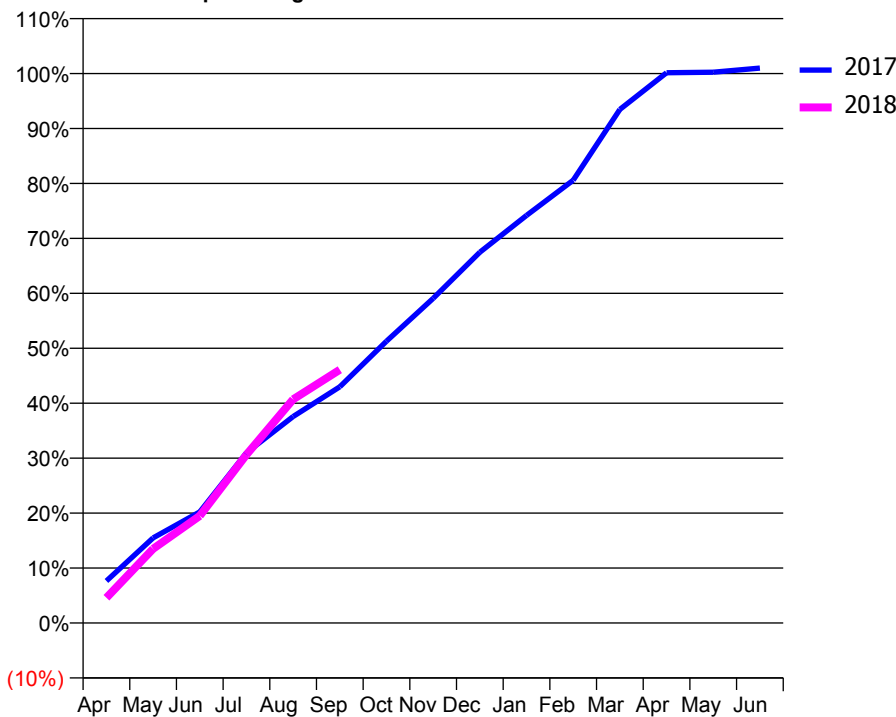
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,606        |                               |
| Quarter ending December 2016         | 1,702        | ↑                             |
| Quarter ending March 2017            | 1,833        | ↑                             |
| Quarter ending June 2017             | 1,936        | ↑                             |
| Quarter ending September 2017        | 2,003        | ↑                             |
| <b>Variance since September 2016</b> | <b>24.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 514                               | 309   |
| May       | 1,042                             | 907   |
| June      | 1,360                             | 1,310 |
| July      | 2,081                             | 2,060 |
| August    | 2,526                             | 2,735 |
| September | 2,890                             | 3,098 |
| October   | 3,447                             |       |
| November  | 3,971                             |       |
| December  | 4,535                             |       |
| January   | 4,985                             |       |
| February  | 5,416                             |       |
| March     | 6,282                             |       |
| April     | 6,730                             |       |
| May       | 6,737                             |       |
| June      | 6,787                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 318         | 5.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 227      | 1,180       | 19.2%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 186      | 318         | 58.5%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 594      | 1,180       | 50.3%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 132      | 1,329       | 9.9%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 1,329       | 1.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 1,329       | 0.4%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

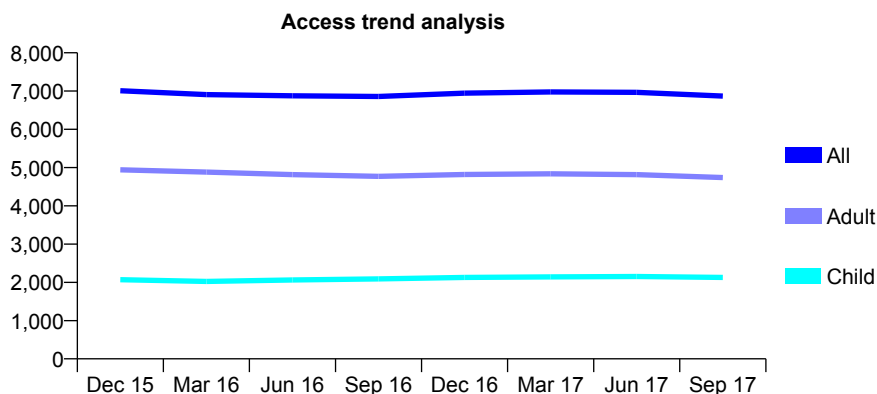
## 7A4 - Vital Signs At a Glance Contract Report for 190195/0016 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2012         |
| Contract end date    |                    |

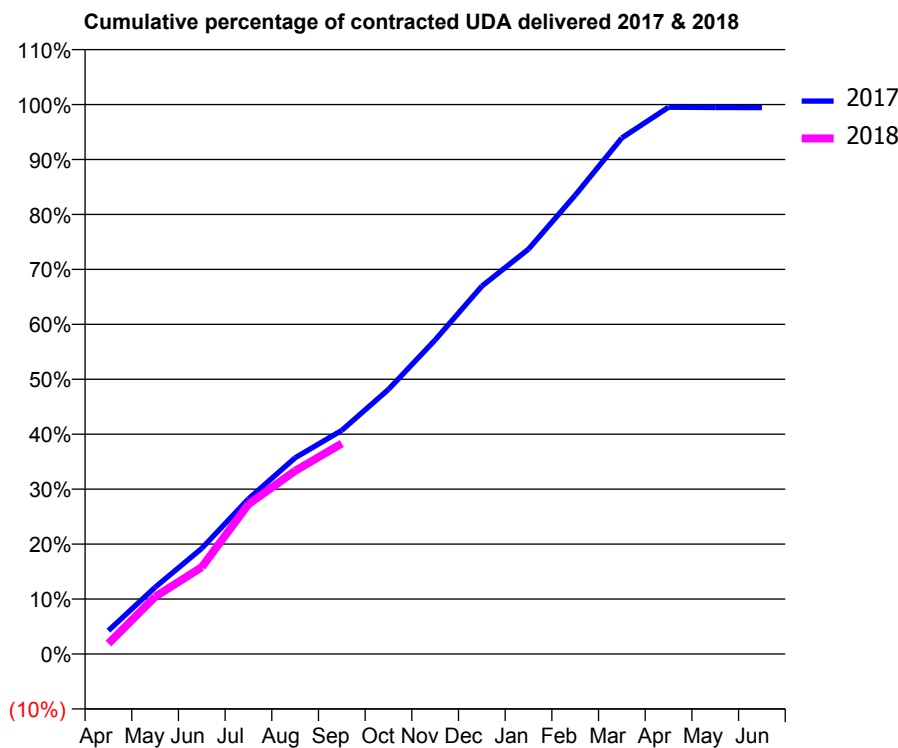
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,605      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £532,212.57 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,858       |                               |
| Quarter ending December 2016         | 6,947       | →                             |
| Quarter ending March 2017            | 6,978       | →                             |
| Quarter ending June 2017             | 6,968       | →                             |
| Quarter ending September 2017        | 6,868       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 919                               | 411   |
| May       | 2,626                             | 2,249 |
| June      | 4,153                             | 3,418 |
| July      | 6,098                             | 5,892 |
| August    | 7,714                             | 7,199 |
| September | 8,797                             | 8,275 |
| October   | 10,404                            |       |
| November  | 12,350                            |       |
| December  | 14,463                            |       |
| January   | 15,920                            |       |
| February  | 18,037                            |       |
| March     | 20,293                            |       |
| April     | 21,500                            |       |
| May       | 21,488                            |       |
| June      | 21,485                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,421       | 5.5%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 295      | 2,645       | 11.2%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 834      | 1,421       | 58.7%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,377    | 2,645       | 52.1%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 205      | 3,673       | 5.6%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,673       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 3,673       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 21          | 85.7%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



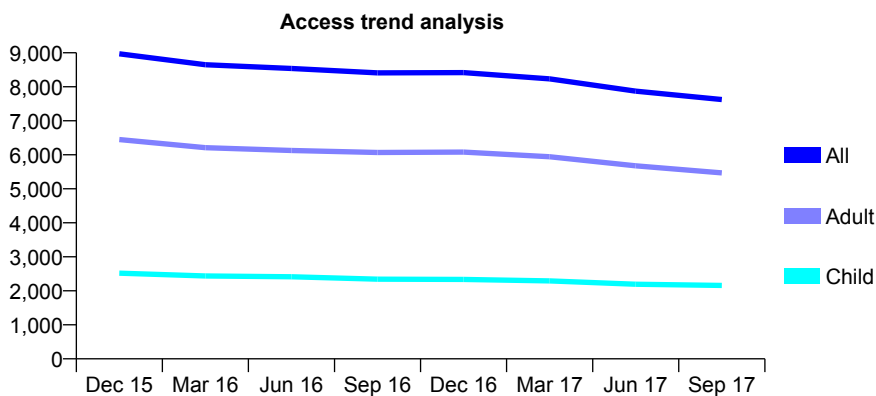
## 7A4 - Vital Signs At a Glance Contract Report for 190195/0017 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Xeon Smiles UK Ltd      |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2012              |
| Contract end date    |                         |

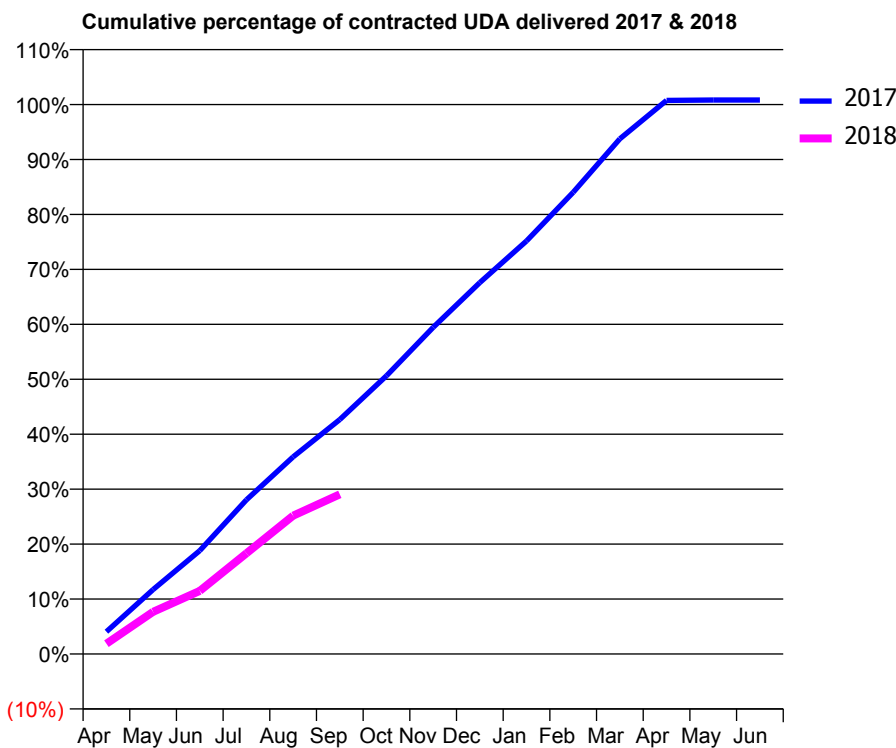
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 851         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £807,957.96 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,411         |                               |
| Quarter ending December 2016         | 8,416         | →                             |
| Quarter ending March 2017            | 8,235         | ↓                             |
| Quarter ending June 2017             | 7,874         | ↓                             |
| Quarter ending September 2017        | 7,625         | ↓                             |
| <b>Variance since September 2016</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,260                             | 581   |
| May       | 3,641                             | 2,380 |
| June      | 5,838                             | 3,561 |
| July      | 8,704                             | 5,683 |
| August    | 11,123                            | 7,802 |
| September | 13,230                            | 9,007 |
| October   | 15,693                            |       |
| November  | 18,430                            |       |
| December  | 20,954                            |       |
| January   | 23,302                            |       |
| February  | 26,047                            |       |
| March     | 29,061                            |       |
| April     | 31,233                            |       |
| May       | 31,252                            |       |
| June      | 31,252                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,395       | 7.5%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 435      | 3,322       | 13.1%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 866      | 1,395       | 62.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,004    | 3,322       | 60.3%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 205      | 3,899       | 5.3%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,899       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 3,899       | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 32       | 38          | 84.2%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 38          | 73.7%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

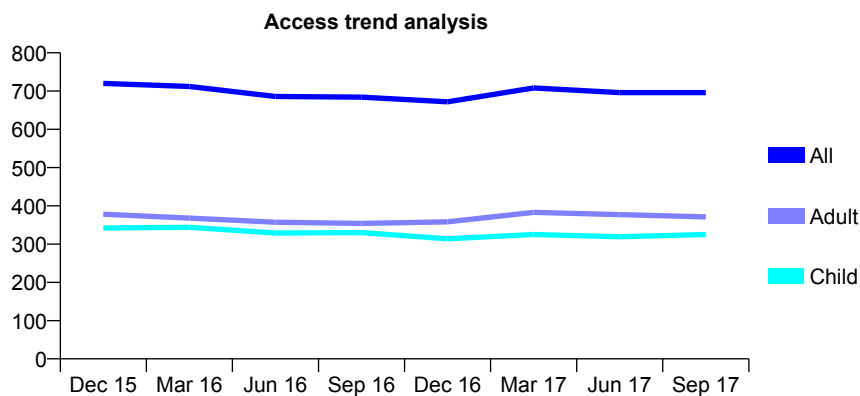
## 7A4 - Vital Signs At a Glance Contract Report for 190225/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Bay House Dental Practice Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General and Orthodontic       |
| Contract start date  | 01/04/2011                    |
| Contract end date    |                               |

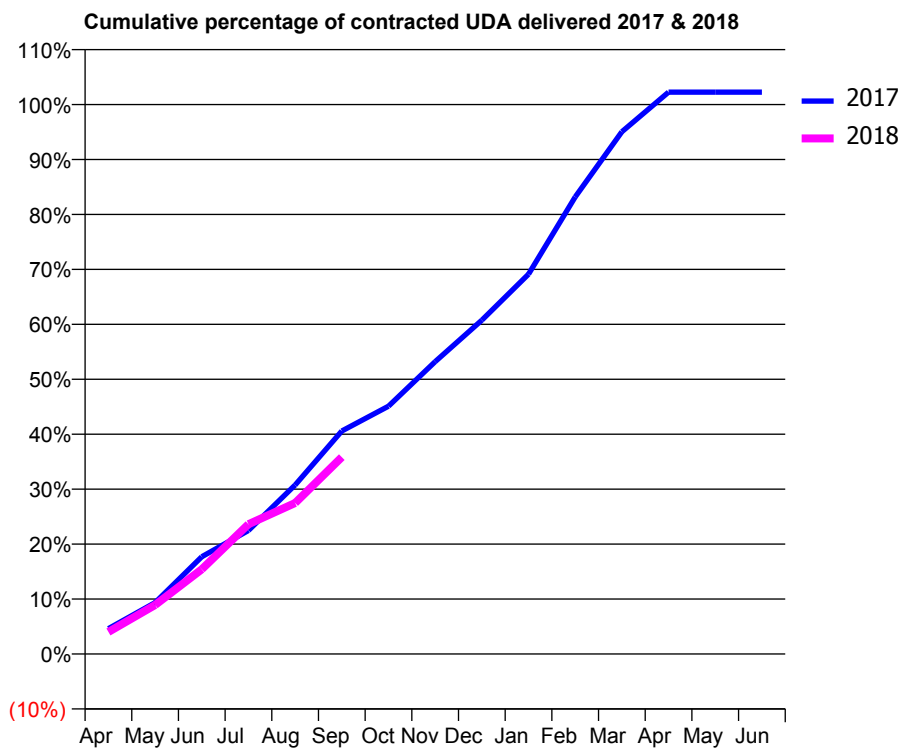
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 2,544       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 450         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,821.41 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 684         |                               |
| Quarter ending December 2016         | 672         | ↓                             |
| Quarter ending March 2017            | 708         | ↑                             |
| Quarter ending June 2017             | 696         | ↓                             |
| Quarter ending September 2017        | 696         | →                             |
| <b>Variance since September 2016</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 118                               | 102  |
| May       | 238                               | 227  |
| June      | 450                               | 392  |
| July      | 572                               | 601  |
| August    | 783                               | 699  |
| September | 1,033                             | 911  |
| October   | 1,148                             |      |
| November  | 1,354                             |      |
| December  | 1,546                             |      |
| January   | 1,759                             |      |
| February  | 2,116                             |      |
| March     | 2,418                             |      |
| April     | 2,601                             |      |
| May       | 2,601                             |      |
| June      | 2,601                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 243         | 11.9%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 51       | 282         | 18.1%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 161      | 243         | 66.3%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 179      | 282         | 63.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 52       | 431         | 12.1%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 431         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 431         | 0.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

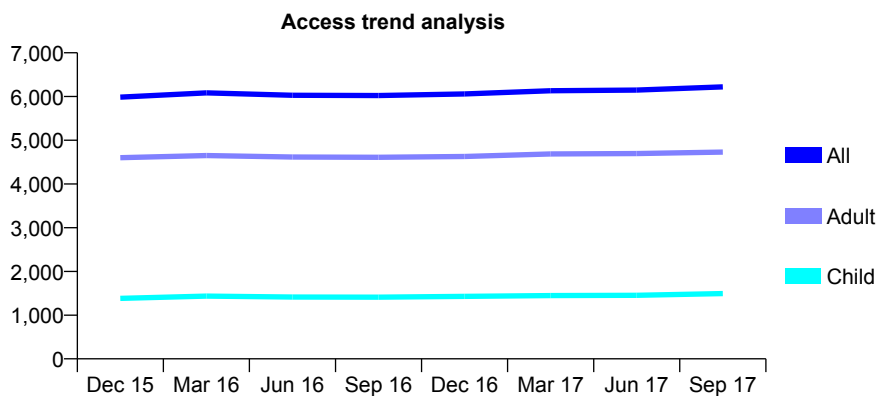
## 7A4 - Vital Signs At a Glance Contract Report for 191841/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | RWH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

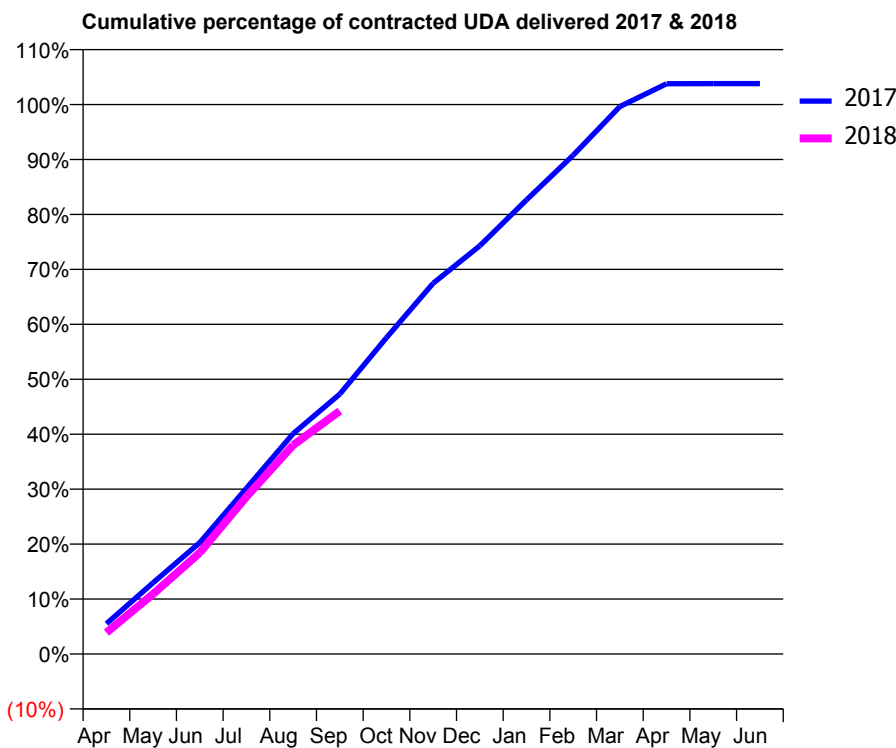
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,936      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £514,441.12 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,021       |                               |
| Quarter ending December 2016         | 6,058       | →                             |
| Quarter ending March 2017            | 6,132       | →                             |
| Quarter ending June 2017             | 6,149       | →                             |
| Quarter ending September 2017        | 6,222       | →                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,157                             | 814   |
| May       | 2,718                             | 2,290 |
| June      | 4,246                             | 3,859 |
| July      | 6,319                             | 5,991 |
| August    | 8,394                             | 7,959 |
| September | 9,902                             | 9,261 |
| October   | 12,052                            |       |
| November  | 14,128                            |       |
| December  | 15,553                            |       |
| January   | 17,301                            |       |
| February  | 19,005                            |       |
| March     | 20,857                            |       |
| April     | 21,728                            |       |
| May       | 21,732                            |       |
| June      | 21,732                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,119       | 9.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 937      | 4,169       | 22.5%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 637      | 1,119       | 56.9%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,344    | 4,169       | 56.2%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 465      | 4,851       | 9.6%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 4,851       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 94       | 4,851       | 1.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 25       | 26          | 96.2%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 26          | 100.0%   | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

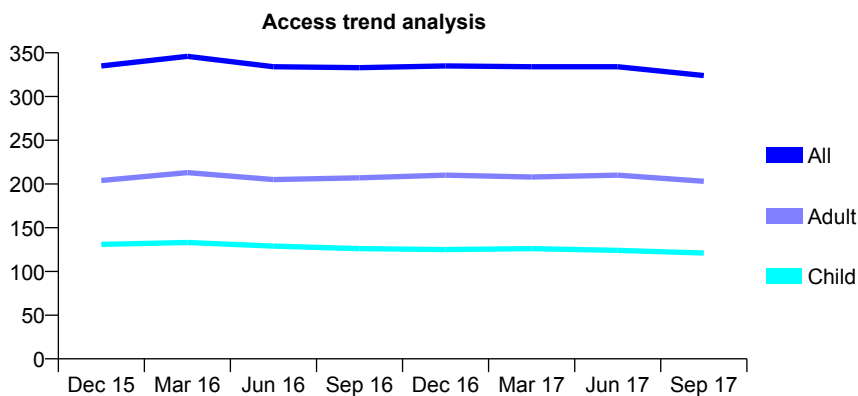
## 7A4 - Vital Signs At a Glance Contract Report for 195359/0001 - September 2017

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Rebecca Close & David Edward Webster |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/08/2013                           |
| Contract end date    |                                      |

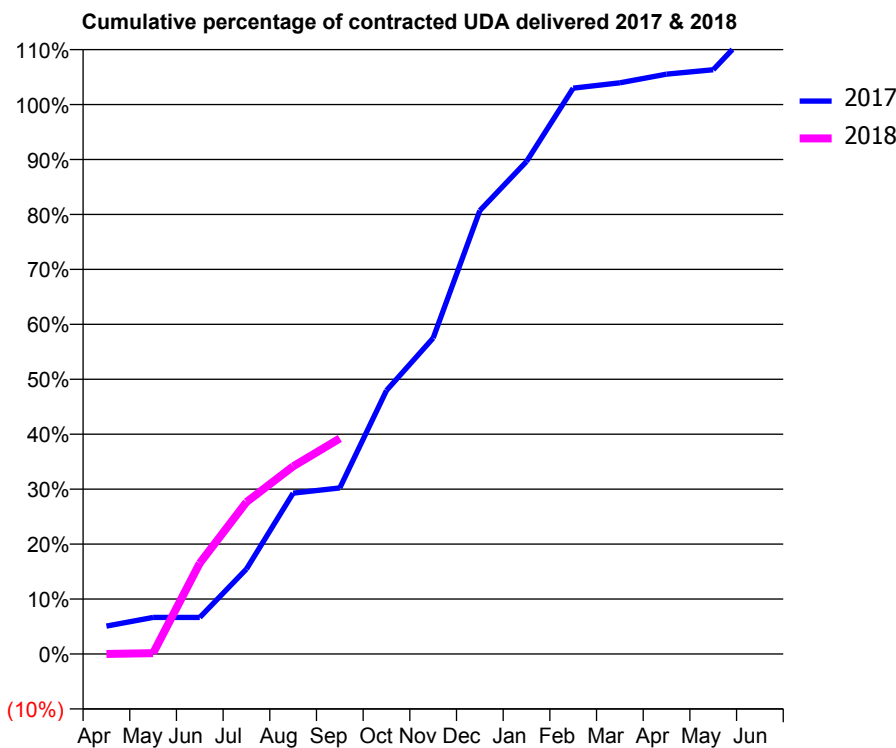
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 630        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,340.84 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 333           |                               |
| Quarter ending December 2016         | 335           | →                             |
| Quarter ending March 2017            | 334           | →                             |
| Quarter ending June 2017             | 334           | →                             |
| Quarter ending September 2017        | 324           | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 32                                | 0    |
| May       | 42                                | 1    |
| June      | 42                                | 104  |
| July      | 97                                | 174  |
| August    | 184                               | 215  |
| September | 190                               | 247  |
| October   | 302                               |      |
| November  | 362                               |      |
| December  | 508                               |      |
| January   | 565                               |      |
| February  | 649                               |      |
| March     | 655                               |      |
| April     | 665                               |      |
| May       | 670                               |      |
| June      | 726                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 52          | 0.0%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 107         | 5.6%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 34       | 52          | 65.4%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 60       | 107         | 56.1%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1        | 109         | 0.9%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 109         | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 109         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

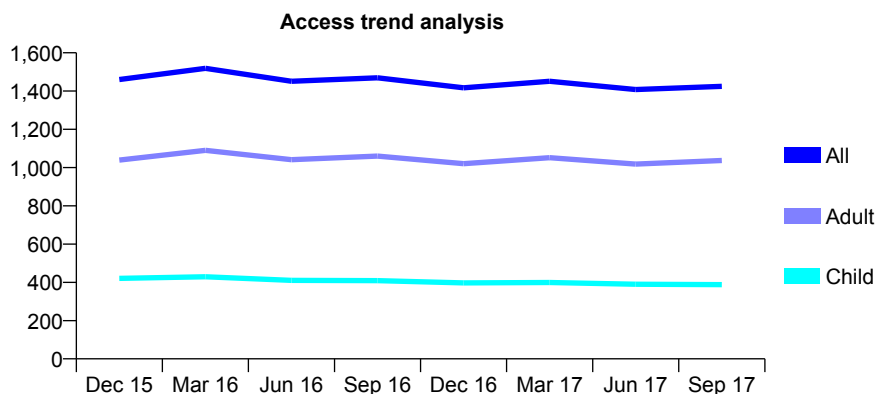
## 7A4 - Vital Signs At a Glance Contract Report for 222798/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR RJ CAPRON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

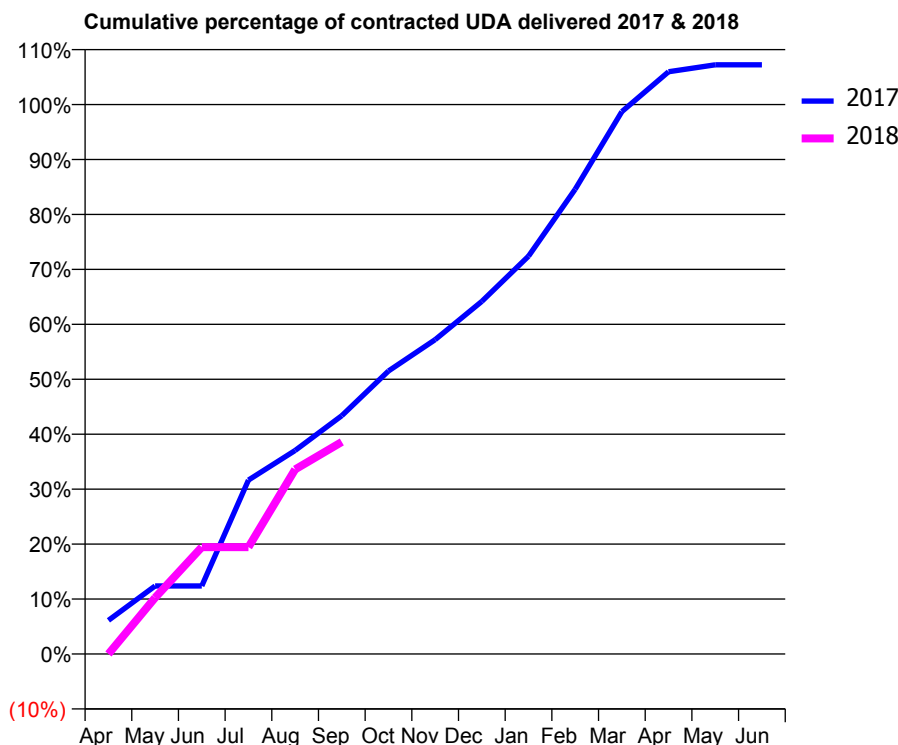
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,839       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,758.61 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,469         |                               |
| Quarter ending December 2016         | 1,417         | ↓                             |
| Quarter ending March 2017            | 1,451         | ↑                             |
| Quarter ending June 2017             | 1,408         | ↓                             |
| Quarter ending September 2017        | 1,425         | →                             |
| <b>Variance since September 2016</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 296                               | 0     |
| May       | 599                               | 496   |
| June      | 599                               | 941   |
| July      | 1,532                             | 941   |
| August    | 1,792                             | 1,625 |
| September | 2,099                             | 1,868 |
| October   | 2,493                             |       |
| November  | 2,768                             |       |
| December  | 3,105                             |       |
| January   | 3,503                             |       |
| February  | 4,093                             |       |
| March     | 4,777                             |       |
| April     | 5,128                             |       |
| May       | 5,188                             |       |
| June      | 5,188                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 227         | 10.1%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 116      | 626         | 18.5%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 227         | 36.6%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 293      | 626         | 46.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 105      | 759         | 13.8%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 759         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 759         | 1.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

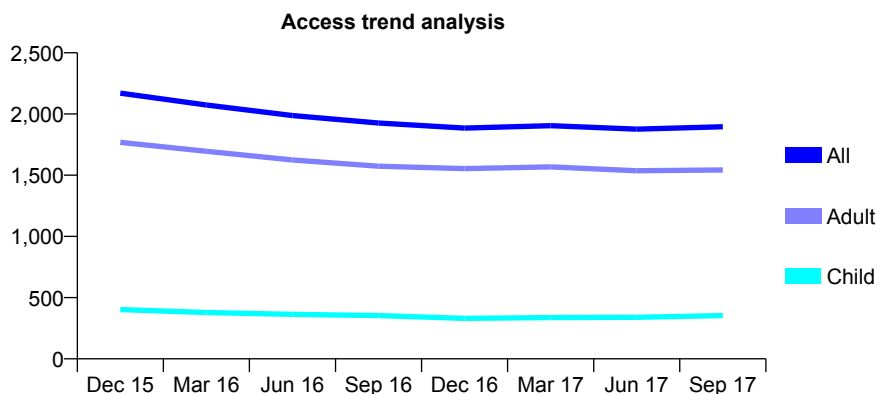
## 7A4 - Vital Signs At a Glance Contract Report for 239887/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS S YEGANEH |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

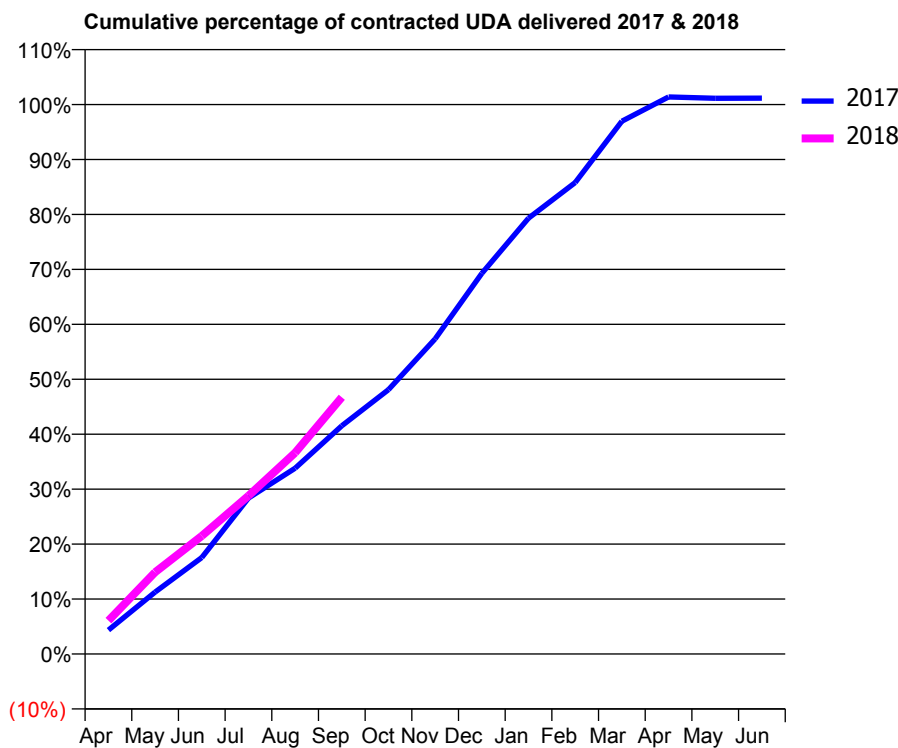
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,705       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £155,882.60 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,926         |                               |
| Quarter ending December 2016         | 1,885         | ↓                             |
| Quarter ending March 2017            | 1,905         | →                             |
| Quarter ending June 2017             | 1,876         | ↓                             |
| Quarter ending September 2017        | 1,896         | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 336                               | 469   |
| May       | 869                               | 1,146 |
| June      | 1,353                             | 1,657 |
| July      | 2,187                             | 2,218 |
| August    | 2,606                             | 2,822 |
| September | 3,200                             | 3,601 |
| October   | 3,706                             |       |
| November  | 4,420                             |       |
| December  | 5,338                             |       |
| January   | 6,110                             |       |
| February  | 6,611                             |       |
| March     | 7,471                             |       |
| April     | 7,811                             |       |
| May       | 7,792                             |       |
| June      | 7,795                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 304         | 3.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 157      | 1,245       | 12.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223      | 304         | 73.4%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 756      | 1,245       | 60.7%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 40       | 1,458       | 2.7%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,458       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 1,458       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

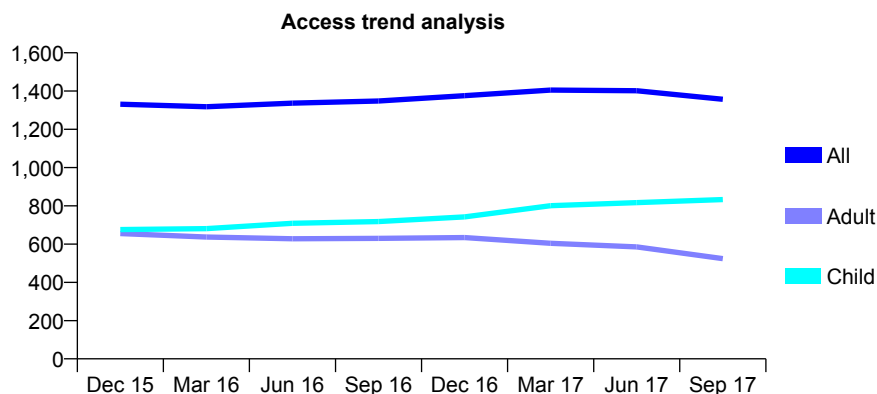
## 7A4 - Vital Signs At a Glance Contract Report for 250090/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR M THOMAS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 4,018      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £99,762.00 |

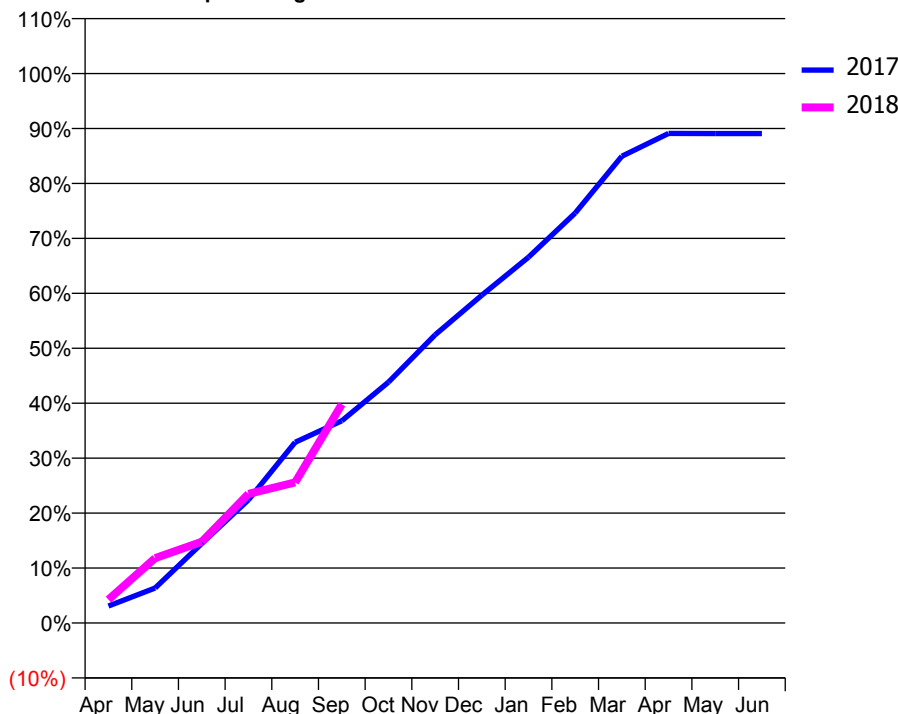
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,348       |                               |
| Quarter ending December 2016         | 1,376       | ↑                             |
| Quarter ending March 2017            | 1,405       | ↑                             |
| Quarter ending June 2017             | 1,402       | →                             |
| Quarter ending September 2017        | 1,357       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 140   | 171   |
| May       | 288   | 474   |
| June      | 653   | 594   |
| July      | 1,011 | 944   |
| August    | 1,483 | 1,028 |
| September | 1,660 | 1,600 |
| October   | 1,977 |       |
| November  | 2,365 |       |
| December  | 2,690 |       |
| January   | 3,002 |       |
| February  | 3,364 |       |
| March     | 3,830 |       |
| April     | 4,017 |       |
| May       | 4,016 |       |
| June      | 4,016 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 815         | 12.6%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 62       | 312         | 19.9%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 548      | 815         | 67.2%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 196      | 312         | 62.8%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 64       | 1,025       | 6.2%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,025       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 1,025       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

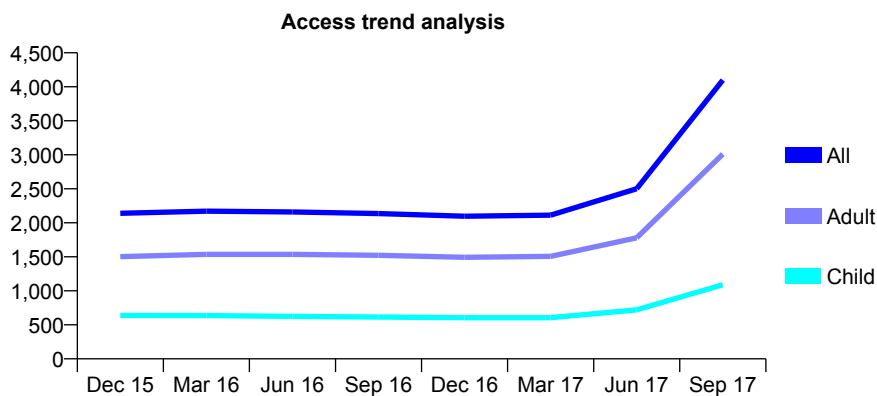
## 7A4 - Vital Signs At a Glance Contract Report for 264547/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MISS A WICKRAMASINGHE |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2010            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,624      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £487,207.01 |

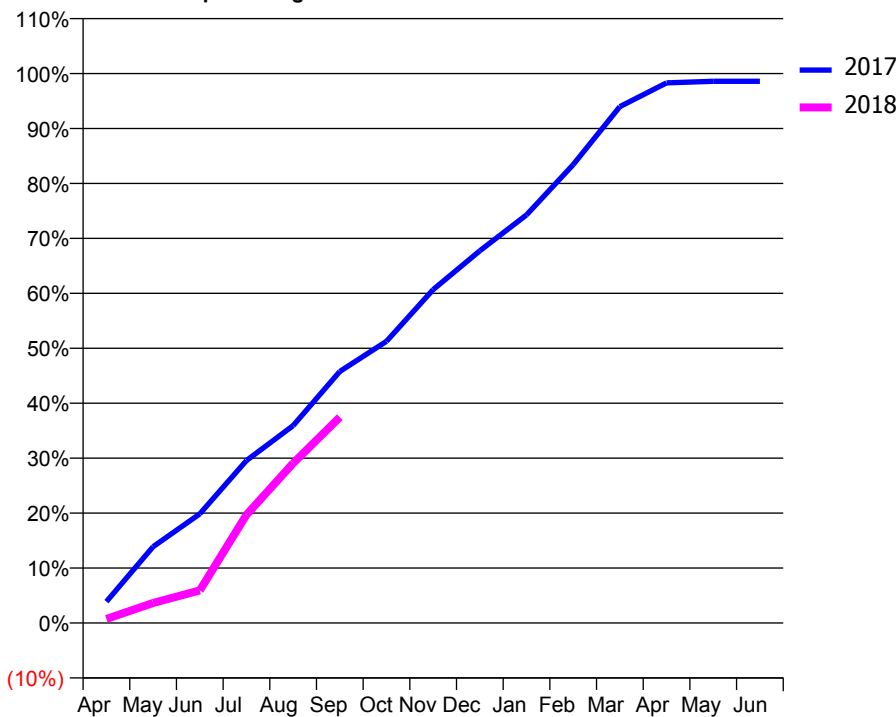
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,137        |                               |
| Quarter ending December 2016         | 2,098        | ↓                             |
| Quarter ending March 2017            | 2,112        | →                             |
| Quarter ending June 2017             | 2,501        | ↑                             |
| Quarter ending September 2017        | 4,099        | ↑                             |
| <b>Variance since September 2016</b> | <b>91.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 315   | 152   |
| May       | 1,127 | 756   |
| June      | 1,611 | 1,223 |
| July      | 2,401 | 4,063 |
| August    | 2,916 | 5,998 |
| September | 3,716 | 7,724 |
| October   | 4,161 |       |
| November  | 4,925 |       |
| December  | 5,499 |       |
| January   | 6,028 |       |
| February  | 6,770 |       |
| March     | 7,627 |       |
| April     | 7,978 |       |
| May       | 8,000 |       |
| June      | 8,000 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 970         | 5.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 353      | 2,865       | 12.3%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 289      | 970         | 29.8%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 772      | 2,865       | 26.9%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 292      | 3,700       | 7.9%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 3,700       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 58       | 3,700       | 1.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 21       | 21          | 100.0%   | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 21          | 100.0%   | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



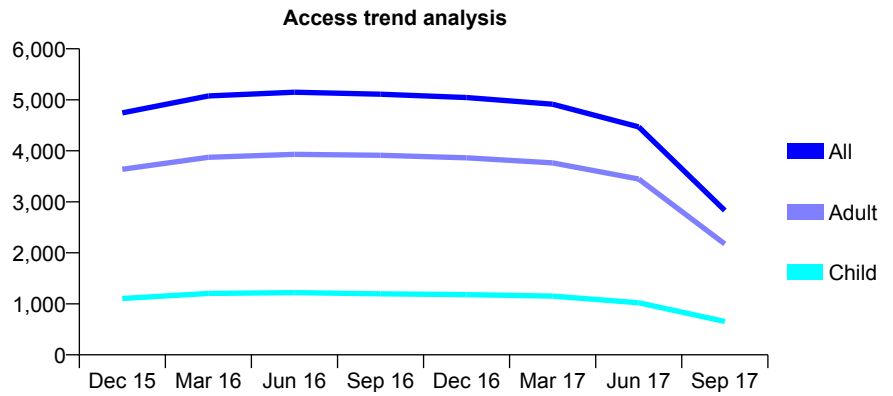
## 7A4 - Vital Signs At a Glance Contract Report for 359203/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DJ ROGERS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2012   |
| Contract end date    | 31/05/2017   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,502      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,015.62 |

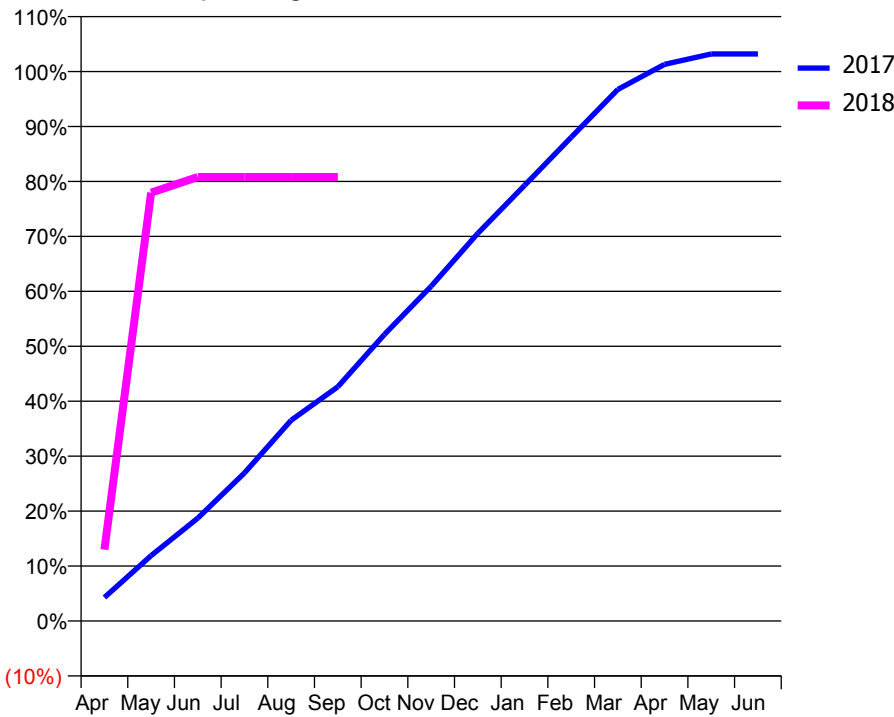
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 5,110          |                               |
| Quarter ending December 2016         | 5,044          | ↓                             |
| Quarter ending March 2017            | 4,915          | ↓                             |
| Quarter ending June 2017             | 4,468          | ↓                             |
| Quarter ending September 2017        | 2,831          | ↓                             |
| <b>Variance since September 2016</b> | <b>(44.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 643                               | 325   |
| May       | 1,788                             | 1,950 |
| June      | 2,810                             | 2,022 |
| July      | 4,045                             | 2,022 |
| August    | 5,483                             | 2,022 |
| September | 6,397                             | 2,022 |
| October   | 7,829                             |       |
| November  | 9,145                             |       |
| December  | 10,591                            |       |
| January   | 11,896                            |       |
| February  | 13,213                            |       |
| March     | 14,520                            |       |
| April     | 15,203                            |       |
| May       | 15,488                            |       |
| June      | 15,489                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 297         | 5.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 153      | 1,042       | 14.7%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 209      | 297         | 70.4%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 629      | 1,042       | 60.4%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 53       | 950         | 5.6%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 950         | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 950         | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 32       | 35          | 91.4%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 35          | 88.6%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

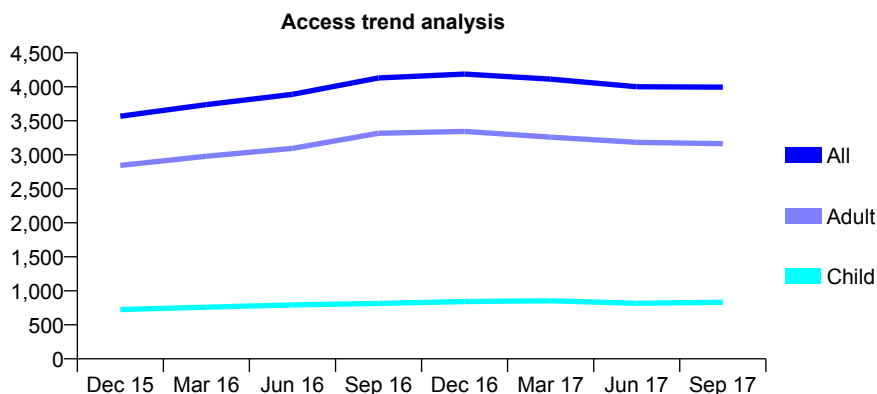
## 7A4 - Vital Signs At a Glance Contract Report for 567507/0004 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS P SATCHELL |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2014     |
| Contract end date    |                |

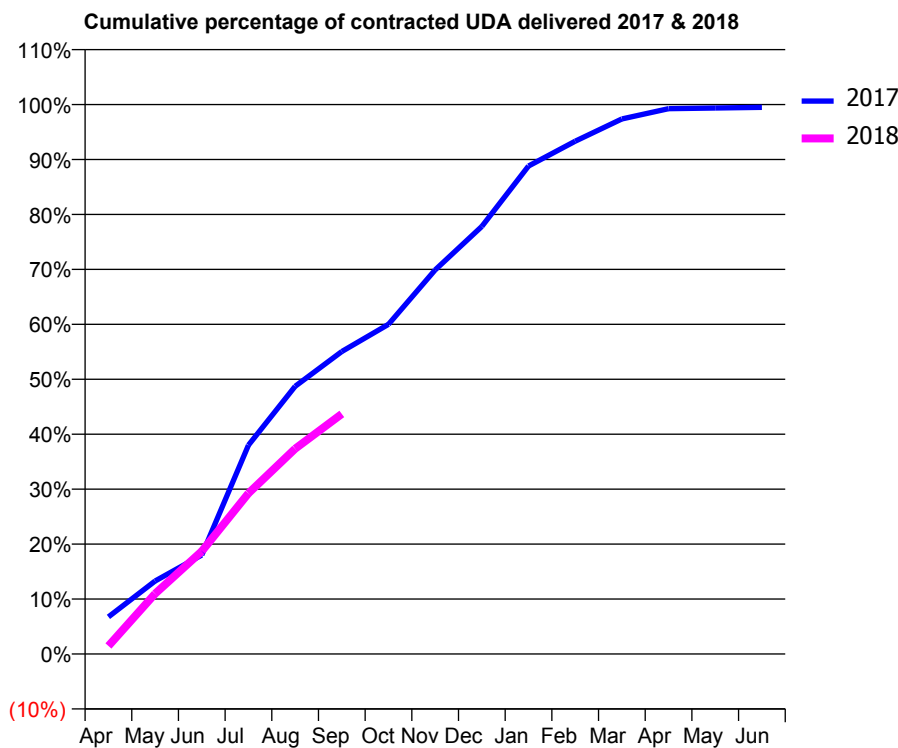
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,052      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £203,506.94 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,131         |                               |
| Quarter ending December 2016         | 4,187         | →                             |
| Quarter ending March 2017            | 4,113         | ↓                             |
| Quarter ending June 2017             | 4,000         | ↓                             |
| Quarter ending September 2017        | 3,996         | →                             |
| <b>Variance since September 2016</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 679                               | 147   |
| May       | 1,335                             | 1,104 |
| June      | 1,812                             | 1,880 |
| July      | 3,821                             | 2,942 |
| August    | 4,897                             | 3,754 |
| September | 5,534                             | 4,393 |
| October   | 6,031                             |       |
| November  | 7,027                             |       |
| December  | 7,821                             |       |
| January   | 8,927                             |       |
| February  | 9,379                             |       |
| March     | 9,788                             |       |
| April     | 9,976                             |       |
| May       | 9,987                             |       |
| June      | 9,999                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 513         | 2.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 83       | 1,879       | 4.4%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 335      | 513         | 65.3%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,099    | 1,879       | 58.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 75       | 2,229       | 3.4%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,229       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 2,229       | 0.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

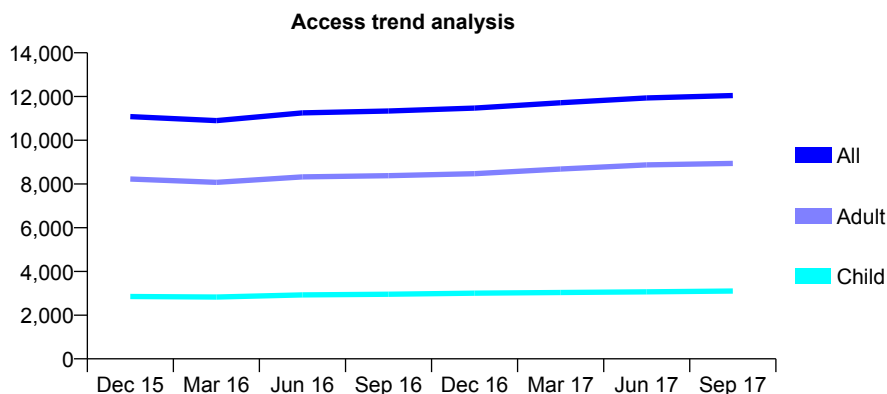
## 7A4 - Vital Signs At a Glance Contract Report for 578851/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DR COX    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

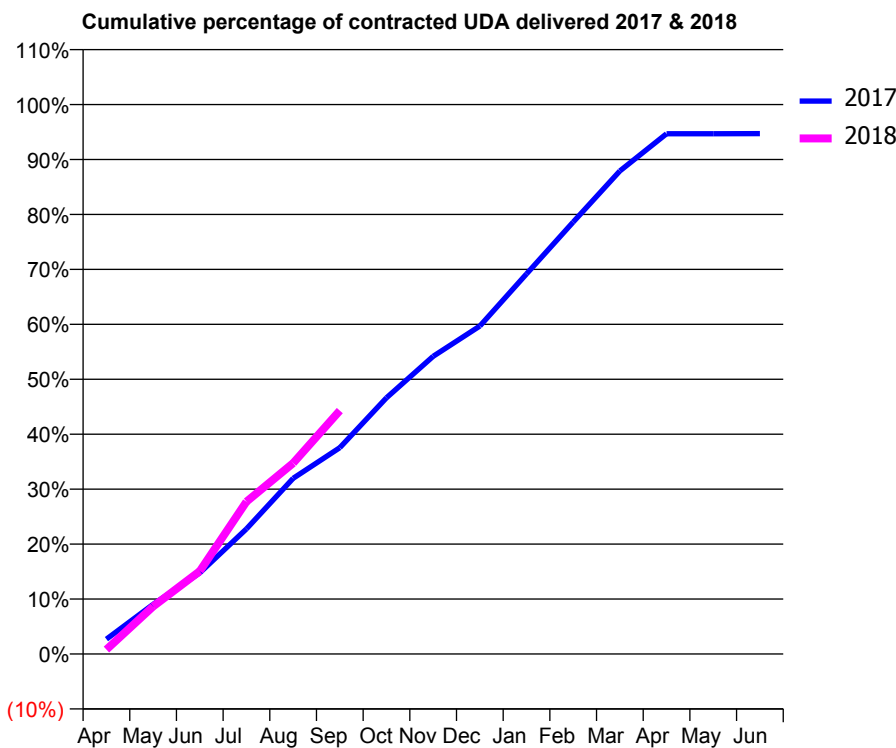
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,024      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £665,718.98 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,338      |                               |
| Quarter ending December 2016         | 11,474      | →                             |
| Quarter ending March 2017            | 11,716      | ↑                             |
| Quarter ending June 2017             | 11,933      | →                             |
| Quarter ending September 2017        | 12,042      | →                             |
| <b>Variance since September 2016</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 868                               | 219    |
| May       | 2,887                             | 2,338  |
| June      | 4,718                             | 4,079  |
| July      | 7,281                             | 7,493  |
| August    | 10,220                            | 9,386  |
| September | 12,008                            | 11,970 |
| October   | 14,908                            |        |
| November  | 17,318                            |        |
| December  | 19,082                            |        |
| January   | 22,119                            |        |
| February  | 25,132                            |        |
| March     | 28,108                            |        |
| April     | 30,270                            |        |
| May       | 30,272                            |        |
| June      | 30,274                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 2,071       | 6.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 807      | 5,785       | 13.9%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,161    | 2,071       | 56.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,906    | 5,785       | 50.2%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 773      | 6,865       | 11.3%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 6,865       | 1.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 20       | 6,865       | 0.3%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 36       | 36          | 100.0%   | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 30       | 36          | 83.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

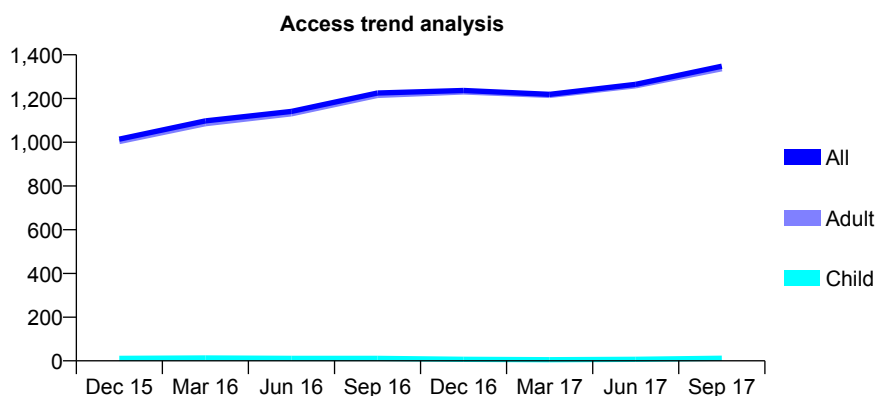
## 7A4 - Vital Signs At a Glance Contract Report for 578851/0004 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DR COX    |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2011   |
| Contract end date    | 30/09/2017   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 938        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,843.43 |

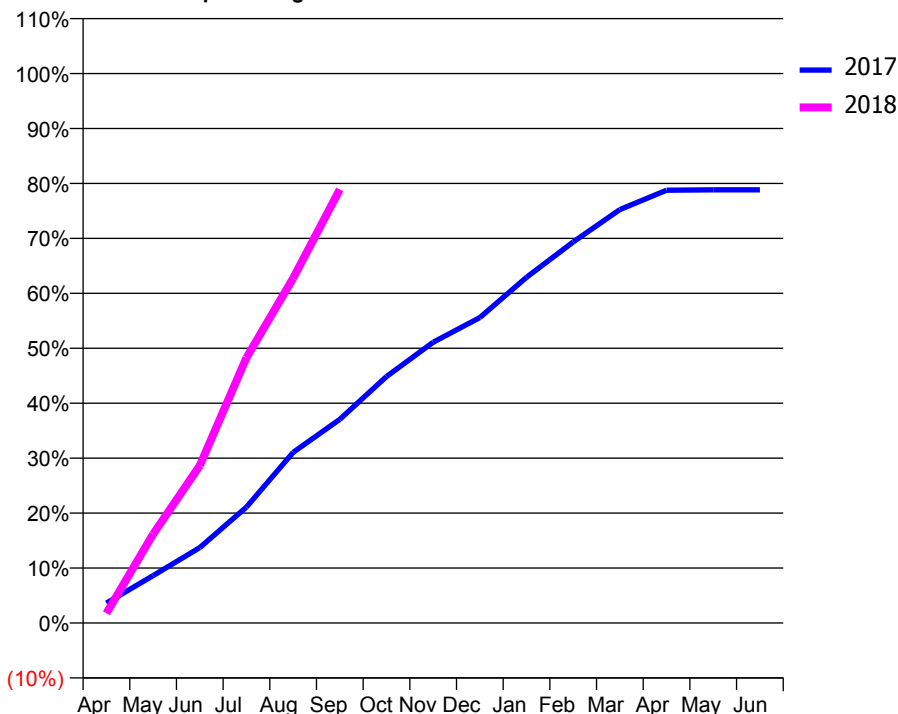
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,225        |                               |
| Quarter ending December 2016         | 1,237        | →                             |
| Quarter ending March 2017            | 1,219        | ↓                             |
| Quarter ending June 2017             | 1,265        | ↑                             |
| Quarter ending September 2017        | 1,348        | ↑                             |
| <b>Variance since September 2016</b> | <b>10.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 68                                | 17   |
| May       | 162                               | 152  |
| June      | 257                               | 269  |
| July      | 396                               | 453  |
| August    | 582                               | 589  |
| September | 695                               | 740  |
| October   | 841                               |      |
| November  | 958                               |      |
| December  | 1,042                             |      |
| January   | 1,180                             |      |
| February  | 1,300                             |      |
| March     | 1,411                             |      |
| April     | 1,477                             |      |
| May       | 1,478                             |      |
| June      | 1,478                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 9           | 0.0%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 657         | 3.2%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 9           | 0.0%     | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 657         | 1.1%     | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 601      | 610         | 98.5%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 610         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 610         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

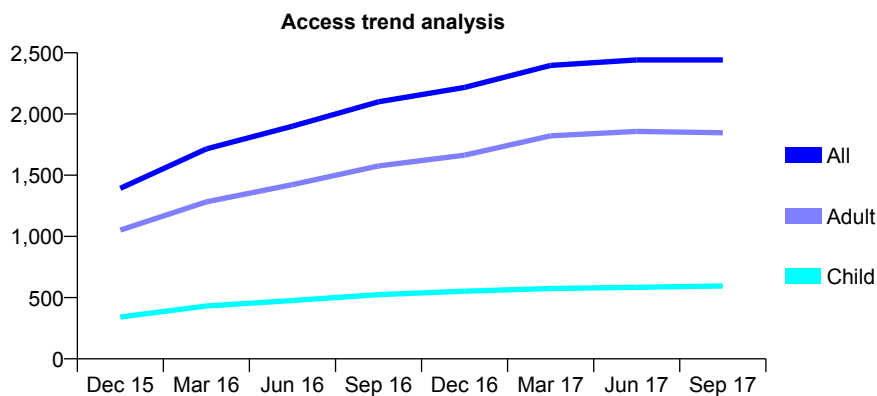
## 7A4 - Vital Signs At a Glance Contract Report for 620564/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR IC HOOPER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 20/04/2015   |
| Contract end date    |              |

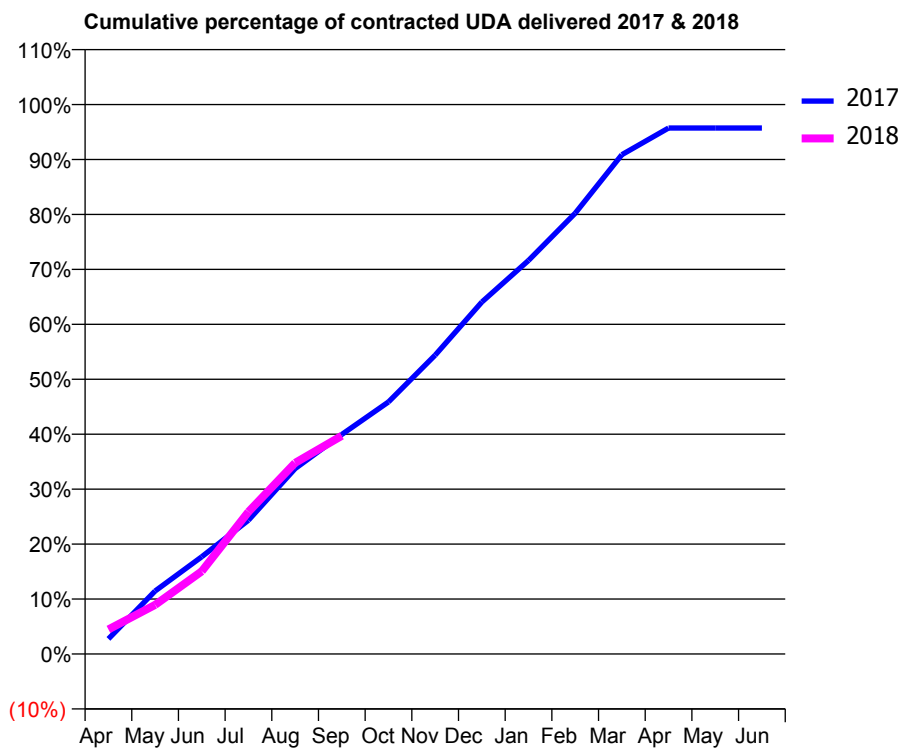
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,638       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,828.50 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,100        |                               |
| Quarter ending December 2016         | 2,217        | ↑                             |
| Quarter ending March 2017            | 2,397        | ↑                             |
| Quarter ending June 2017             | 2,442        | →                             |
| Quarter ending September 2017        | 2,442        | →                             |
| <b>Variance since September 2016</b> | <b>16.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 183                               | 297   |
| May       | 760                               | 594   |
| June      | 1,175                             | 999   |
| July      | 1,617                             | 1,718 |
| August    | 2,240                             | 2,309 |
| September | 2,652                             | 2,636 |
| October   | 3,045                             |       |
| November  | 3,611                             |       |
| December  | 4,252                             |       |
| January   | 4,755                             |       |
| February  | 5,324                             |       |
| March     | 6,032                             |       |
| April     | 6,355                             |       |
| May       | 6,355                             |       |
| June      | 6,355                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 357         | 6.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 197      | 1,127       | 17.5%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 184      | 357         | 51.5%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 491      | 1,127       | 43.6%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 199      | 1,331       | 15.0%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,331       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 1,331       | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

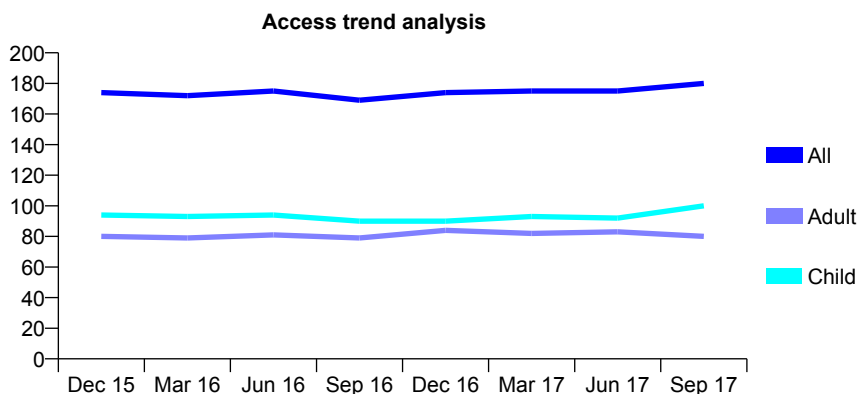
## 7A4 - Vital Signs At a Glance Contract Report for 631590/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS JM HENDLY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

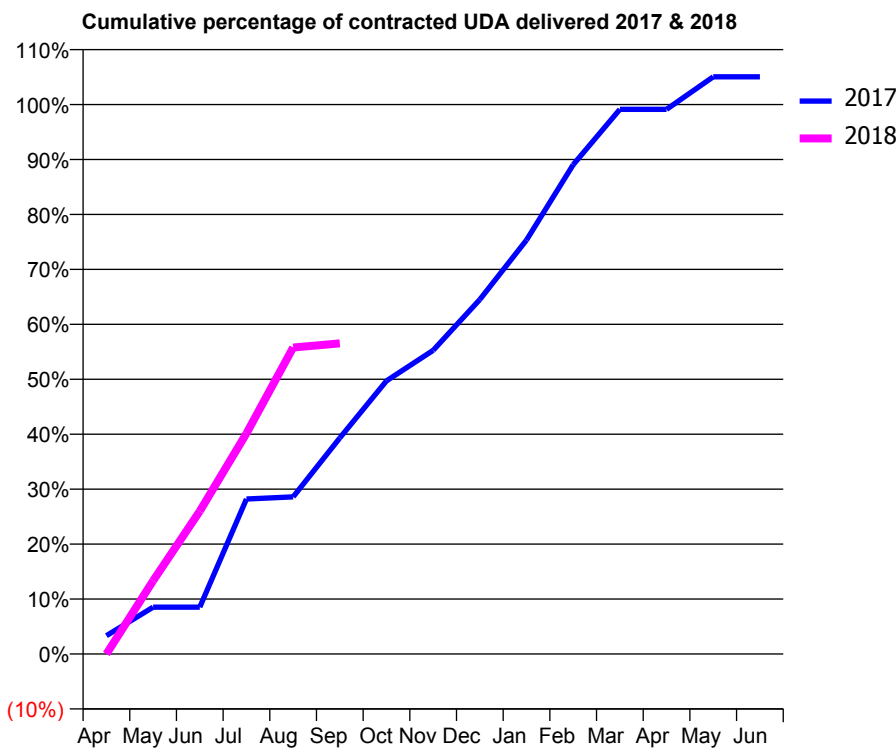
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 270       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £8,241.78 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 169         |                               |
| Quarter ending December 2016         | 174         | ↑                             |
| Quarter ending March 2017            | 175         | →                             |
| Quarter ending June 2017             | 175         | →                             |
| Quarter ending September 2017        | 180         | ↑                             |
| <b>Variance since September 2016</b> | <b>6.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2017 | 2018 |
| April                             | 9    | 0    |
| May                               | 23   | 36   |
| June                              | 23   | 70   |
| July                              | 76   | 108  |
| August                            | 77   | 151  |
| September                         | 106  | 153  |
| October                           | 134  |      |
| November                          | 149  |      |
| December                          | 174  |      |
| January                           | 203  |      |
| February                          | 240  |      |
| March                             | 268  |      |
| April                             | 268  |      |
| May                               | 284  |      |
| June                              | 284  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 54          | 3.7%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 39          | 10.3%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 13       | 54          | 24.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 39          | 33.3%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 3        | 85          | 3.5%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 85          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 85          | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

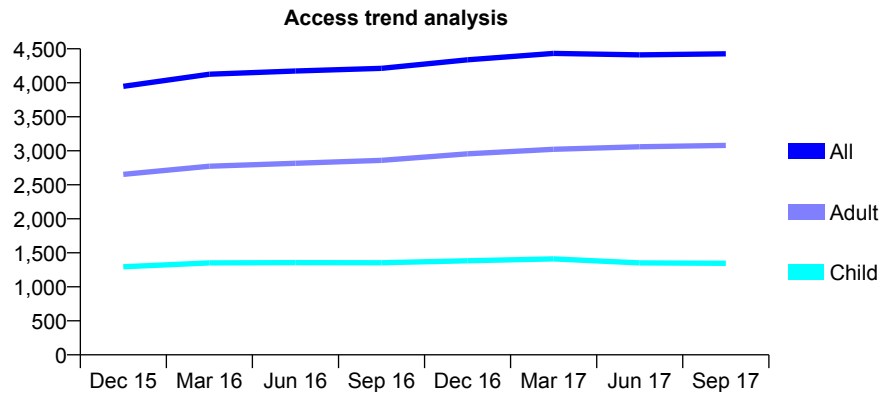
## 7A4 - Vital Signs At a Glance Contract Report for 673366/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA CLARK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

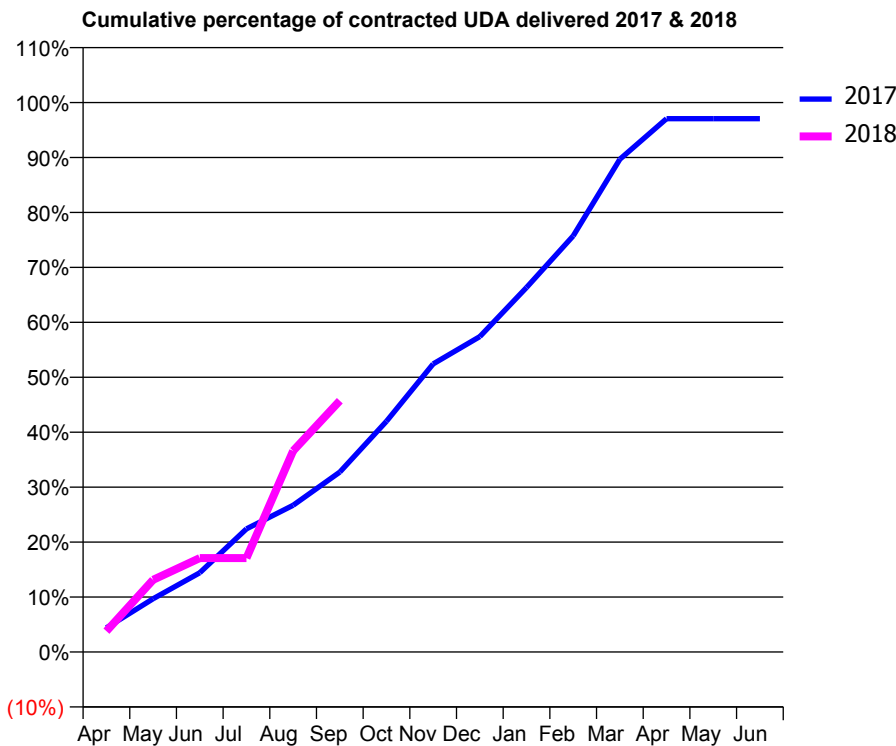
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,817      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £271,546.84 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,212       |                               |
| Quarter ending December 2016         | 4,338       | ↑                             |
| Quarter ending March 2017            | 4,433       | ↑                             |
| Quarter ending June 2017             | 4,411       | →                             |
| Quarter ending September 2017        | 4,426       | →                             |
| <b>Variance since September 2016</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 584                               | 410   |
| May       | 1,290                             | 1,421 |
| June      | 1,919                             | 1,849 |
| July      | 2,978                             | 1,849 |
| August    | 3,550                             | 3,961 |
| September | 4,354                             | 4,947 |
| October   | 5,582                             |       |
| November  | 6,968                             |       |
| December  | 7,629                             |       |
| January   | 8,814                             |       |
| February  | 10,064                            |       |
| March     | 11,917                            |       |
| April     | 12,900                            |       |
| May       | 12,900                            |       |
| June      | 12,900                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,103       | 8.4%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 288      | 2,332       | 12.3%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 750      | 1,103       | 68.0%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,517    | 2,332       | 65.1%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 150      | 3,007       | 5.0%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,007       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 3,007       | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 21       | 21          | 100.0%   | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

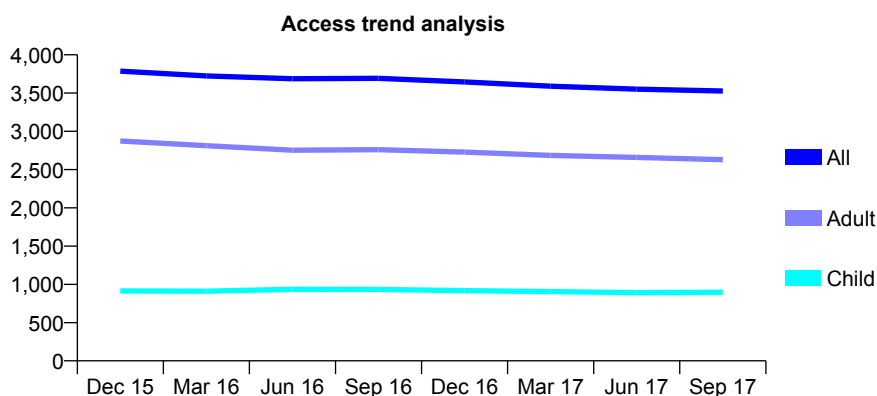
## 7A4 - Vital Signs At a Glance Contract Report for 675296/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A AKBAS   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

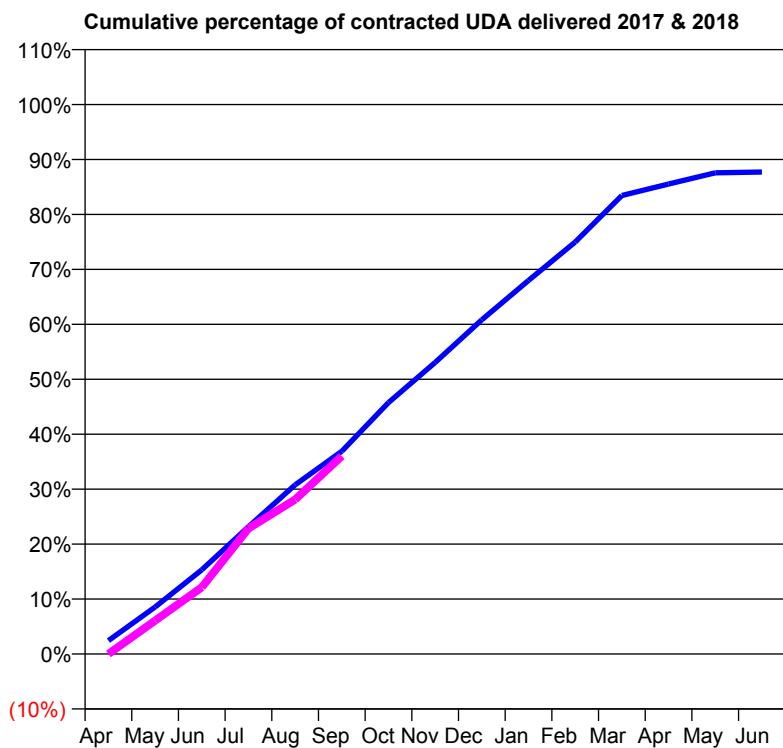
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,772.73 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,693         |                               |
| Quarter ending December 2016         | 3,645         | ↓                             |
| Quarter ending March 2017            | 3,590         | ↓                             |
| Quarter ending June 2017             | 3,551         | ↓                             |
| Quarter ending September 2017        | 3,527         | →                             |
| <b>Variance since September 2016</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 365                               | 0     |
| May       | 1,282                             | 852   |
| June      | 2,297                             | 1,701 |
| July      | 3,474                             | 3,199 |
| August    | 4,616                             | 3,935 |
| September | 5,536                             | 5,043 |
| October   | 6,864                             |       |
| November  | 7,958                             |       |
| December  | 9,125                             |       |
| January   | 10,199                            |       |
| February  | 11,245                            |       |
| March     | 12,517                            |       |
| April     | 12,830                            |       |
| May       | 13,135                            |       |
| June      | 13,158                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 491         | 6.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 273      | 1,644       | 16.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 227      | 491         | 46.2%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 816      | 1,644       | 49.6%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 137      | 1,921       | 7.1%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 1,921       | 1.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 9        | 1,921       | 0.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



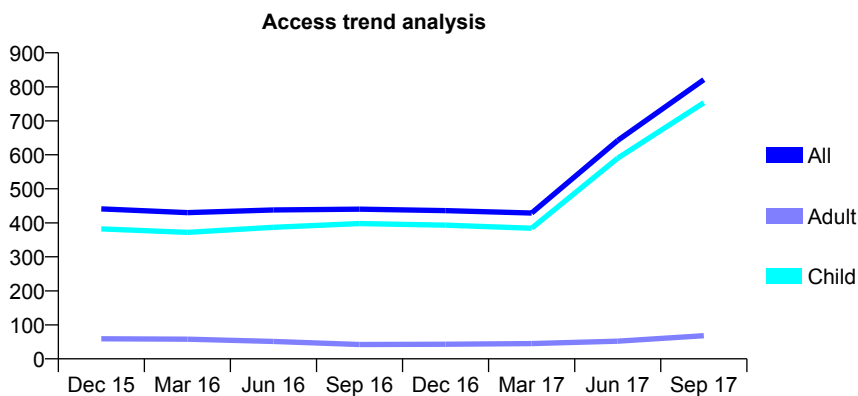
## 7A4 - Vital Signs At a Glance Contract Report for 687286/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR TC MILLS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,119      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £63,374.00 |

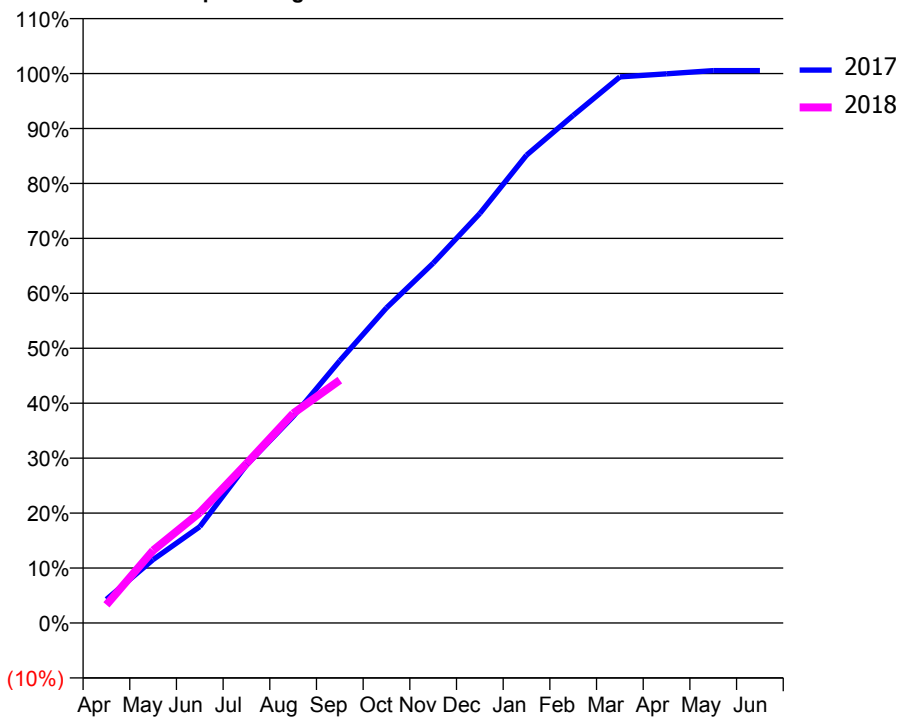
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 440          |                               |
| Quarter ending December 2016         | 436          | →                             |
| Quarter ending March 2017            | 429          | ↓                             |
| Quarter ending June 2017             | 642          | ↑                             |
| Quarter ending September 2017        | 821          | ↑                             |
| <b>Variance since September 2016</b> | <b>86.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 38                                | 70   |
| May       | 102                               | 280  |
| June      | 155                               | 426  |
| July      | 254                               | 615  |
| August    | 333                               | 808  |
| September | 423                               | 937  |
| October   | 508                               |      |
| November  | 580                               |      |
| December  | 660                               |      |
| January   | 754                               |      |
| February  | 818                               |      |
| March     | 880                               |      |
| April     | 885                               |      |
| May       | 890                               |      |
| June      | 890                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 703         | 4.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 32          | 3.1%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 268      | 703         | 38.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 32          | 40.6%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 14       | 729         | 1.9%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 729         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 729         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 5           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

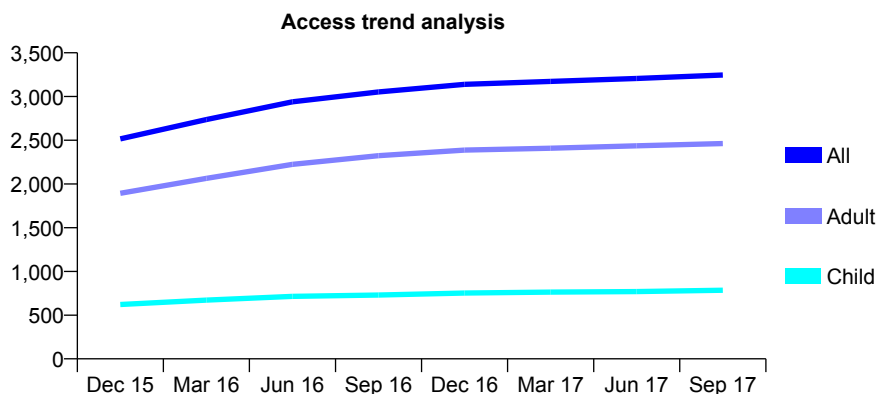
## 7A4 - Vital Signs At a Glance Contract Report for 709093/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR M KERAI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

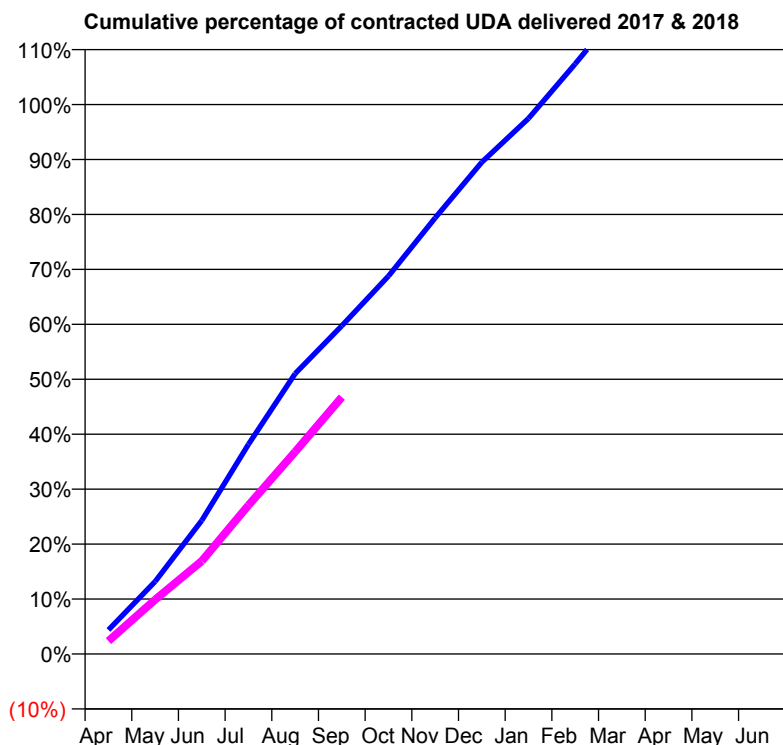
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,808       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £170,219.67 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,053       |                               |
| Quarter ending December 2016         | 3,140       | ↑                             |
| Quarter ending March 2017            | 3,173       | →                             |
| Quarter ending June 2017             | 3,206       | →                             |
| Quarter ending September 2017        | 3,246       | →                             |
| <b>Variance since September 2016</b> | <b>6.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 338                               | 208   |
| May       | 1,018                             | 870   |
| June      | 1,875                             | 1,491 |
| July      | 2,944                             | 2,384 |
| August    | 3,936                             | 3,241 |
| September | 4,608                             | 4,117 |
| October   | 5,307                             |       |
| November  | 6,124                             |       |
| December  | 6,906                             |       |
| January   | 7,520                             |       |
| February  | 8,286                             |       |
| March     | 9,079                             |       |
| April     | 9,381                             |       |
| May       | 9,418                             |       |
| June      | 9,421                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 475         | 4.0%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 223      | 1,569       | 14.2%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258      | 475         | 54.3%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 830      | 1,569       | 52.9%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 110      | 1,908       | 5.8%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,908       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 1,908       | 0.4%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

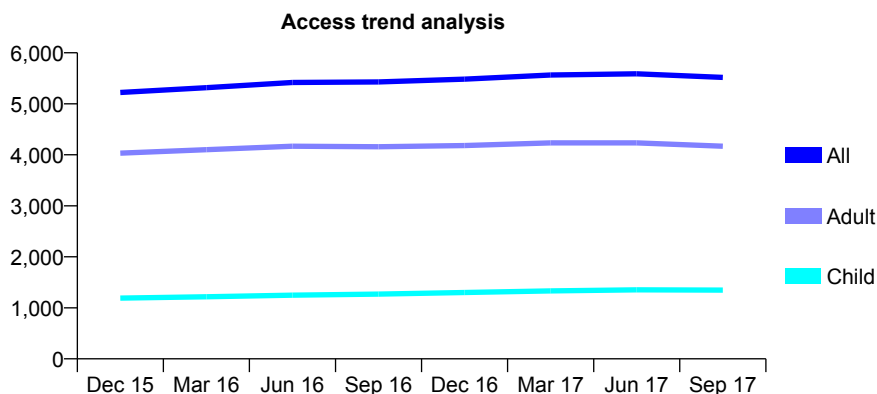
## 7A4 - Vital Signs At a Glance Contract Report for 773816/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS AM ROCKEY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 28/11/2011     |
| Contract end date    |                |

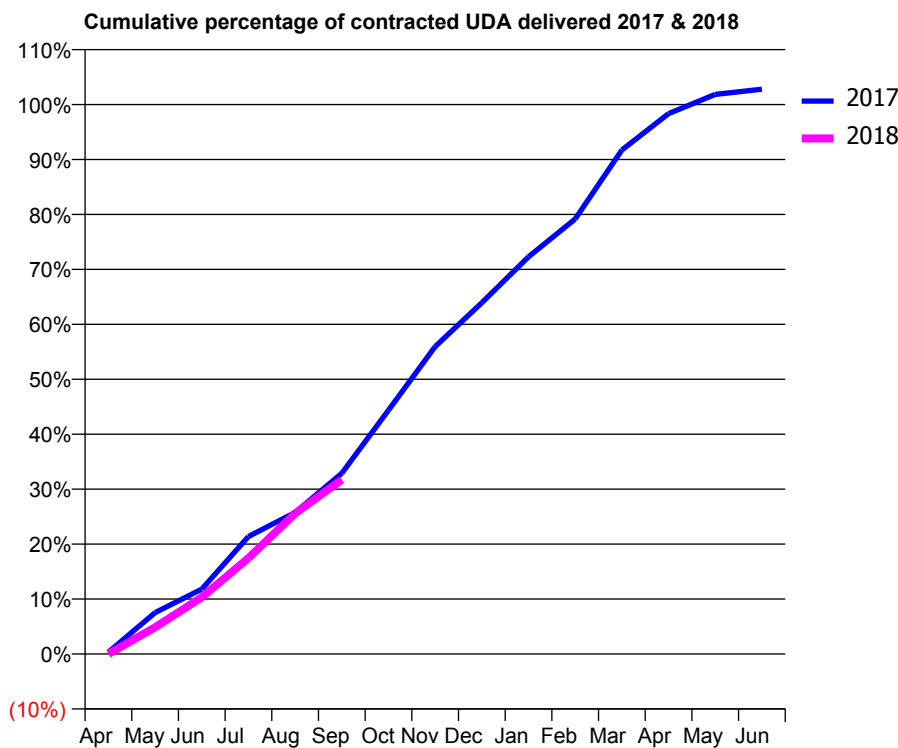
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,074      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,564.36 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,428       |                               |
| Quarter ending December 2016         | 5,483       | →                             |
| Quarter ending March 2017            | 5,565       | →                             |
| Quarter ending June 2017             | 5,587       | →                             |
| Quarter ending September 2017        | 5,517       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 52                                | 0     |
| May       | 1,137                             | 733   |
| June      | 1,779                             | 1,557 |
| July      | 3,225                             | 2,632 |
| August    | 3,884                             | 3,857 |
| September | 4,957                             | 4,783 |
| October   | 6,689                             |       |
| November  | 8,435                             |       |
| December  | 9,636                             |       |
| January   | 10,895                            |       |
| February  | 11,934                            |       |
| March     | 13,824                            |       |
| April     | 14,824                            |       |
| May       | 15,350                            |       |
| June      | 15,495                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 639         | 6.4%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 407      | 2,191       | 18.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 243      | 639         | 38.0%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 777      | 2,191       | 35.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 387      | 2,162       | 17.9%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,162       | 1.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 16       | 2,162       | 0.7%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 21       | 22          | 95.5%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 22          | 90.9%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

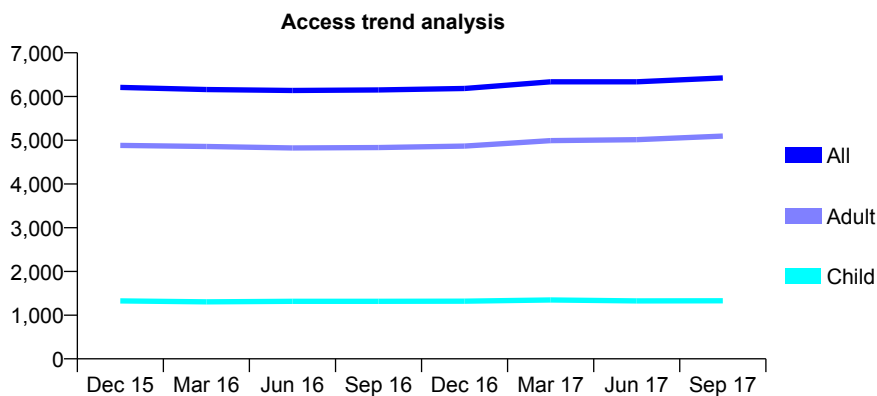
## 7A4 - Vital Signs At a Glance Contract Report for 781266/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AR JAMES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2013   |
| Contract end date    |              |

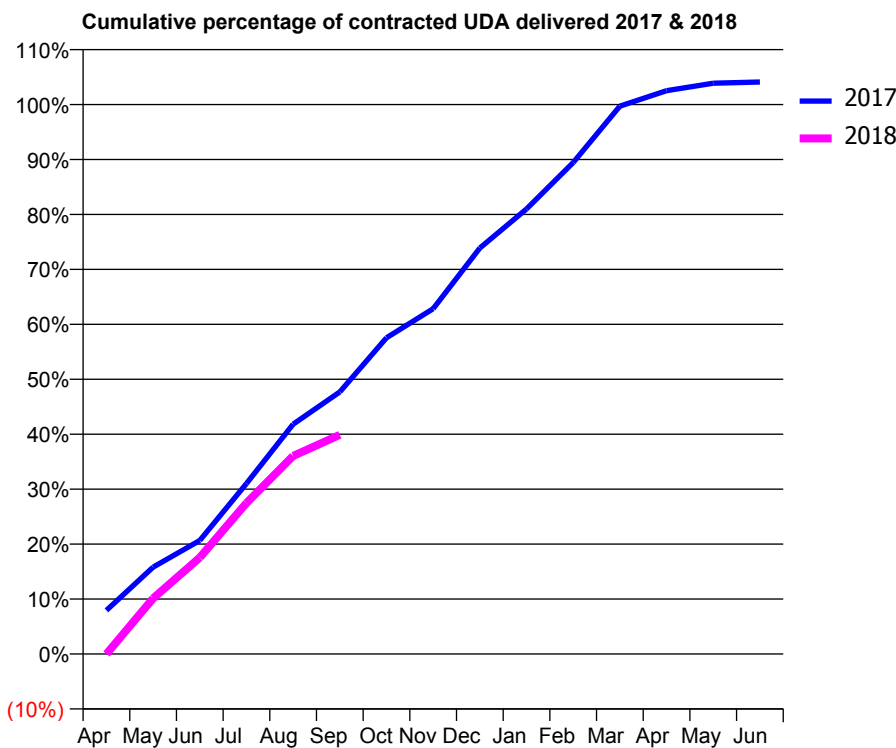
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,563      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £600,448.28 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,150       |                               |
| Quarter ending December 2016         | 6,184       | →                             |
| Quarter ending March 2017            | 6,338       | ↑                             |
| Quarter ending June 2017             | 6,337       | →                             |
| Quarter ending September 2017        | 6,424       | →                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,714                             | 0     |
| May       | 3,409                             | 2,185 |
| June      | 4,456                             | 3,785 |
| July      | 6,692                             | 5,923 |
| August    | 9,020                             | 7,772 |
| September | 10,286                            | 8,599 |
| October   | 12,411                            |       |
| November  | 13,552                            |       |
| December  | 15,933                            |       |
| January   | 17,466                            |       |
| February  | 19,284                            |       |
| March     | 21,499                            |       |
| April     | 22,104                            |       |
| May       | 22,400                            |       |
| June      | 22,444                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 797         | 3.9%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 3,211       | 13.7%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 396      | 797         | 49.7%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,804    | 3,211       | 56.2%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 232      | 3,635       | 6.4%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,635       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 59       | 3,635       | 1.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 38       | 40          | 95.0%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 37       | 40          | 92.5%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

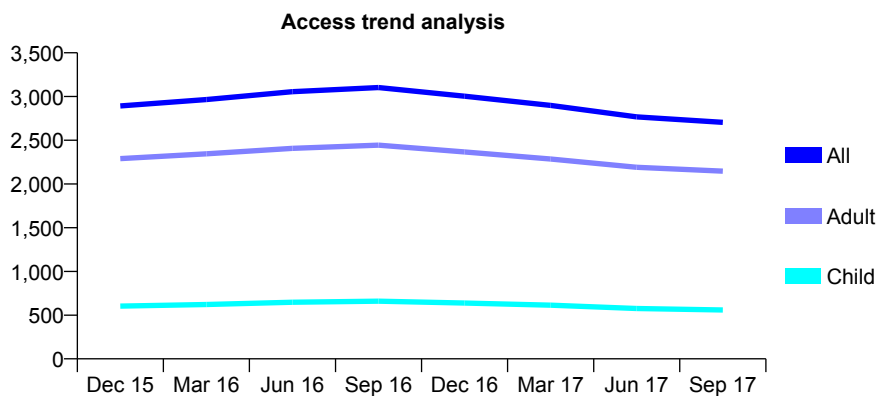
## 7A4 - Vital Signs At a Glance Contract Report for 808423/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR HW EVANS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

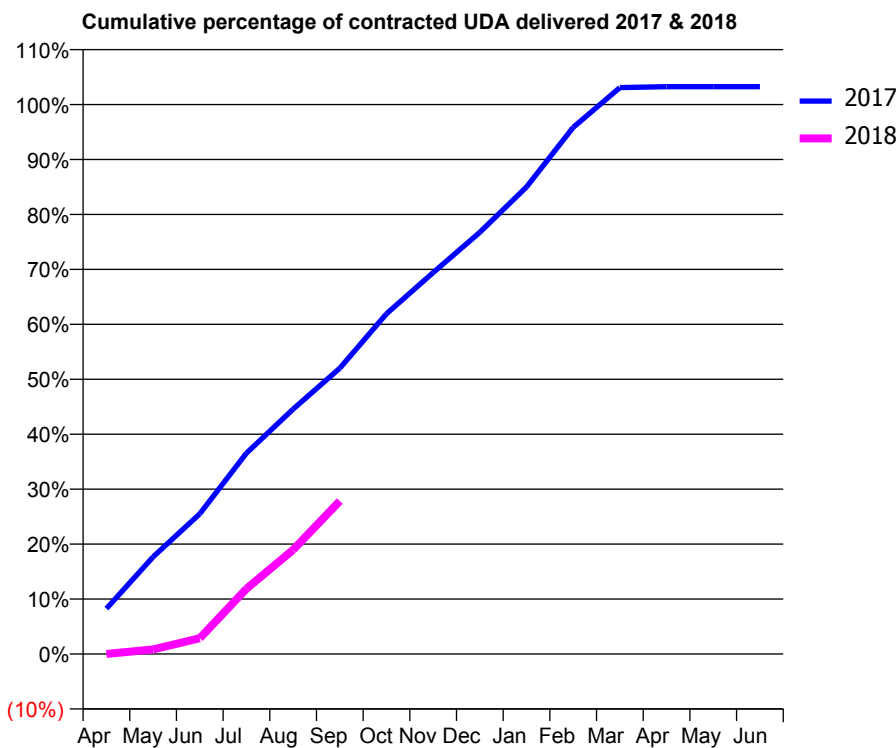
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,044      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,886.59 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,103          |                               |
| Quarter ending December 2016         | 3,004          | ↓                             |
| Quarter ending March 2017            | 2,899          | ↓                             |
| Quarter ending June 2017             | 2,767          | ↓                             |
| Quarter ending September 2017        | 2,705          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 829                               | 0     |
| May       | 1,776                             | 84    |
| June      | 2,563                             | 289   |
| July      | 3,673                             | 1,193 |
| August    | 4,477                             | 1,906 |
| September | 5,224                             | 2,798 |
| October   | 6,220                             |       |
| November  | 6,973                             |       |
| December  | 7,709                             |       |
| January   | 8,537                             |       |
| February  | 9,626                             |       |
| March     | 10,352                            |       |
| April     | 10,369                            |       |
| May       | 10,369                            |       |
| June      | 10,369                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 232         | 2.6%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 170      | 1,249       | 13.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 74       | 232         | 31.9%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 625      | 1,249       | 50.0%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 183      | 1,475       | 12.4%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,475       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 1,475       | 0.5%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

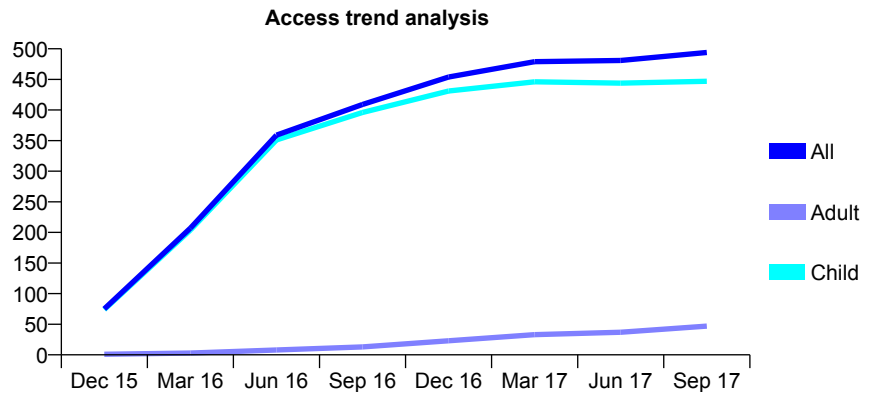
## 7A4 - Vital Signs At a Glance Contract Report for 820741/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS N TAAFFE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 22/11/2015   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,040      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,627.17 |

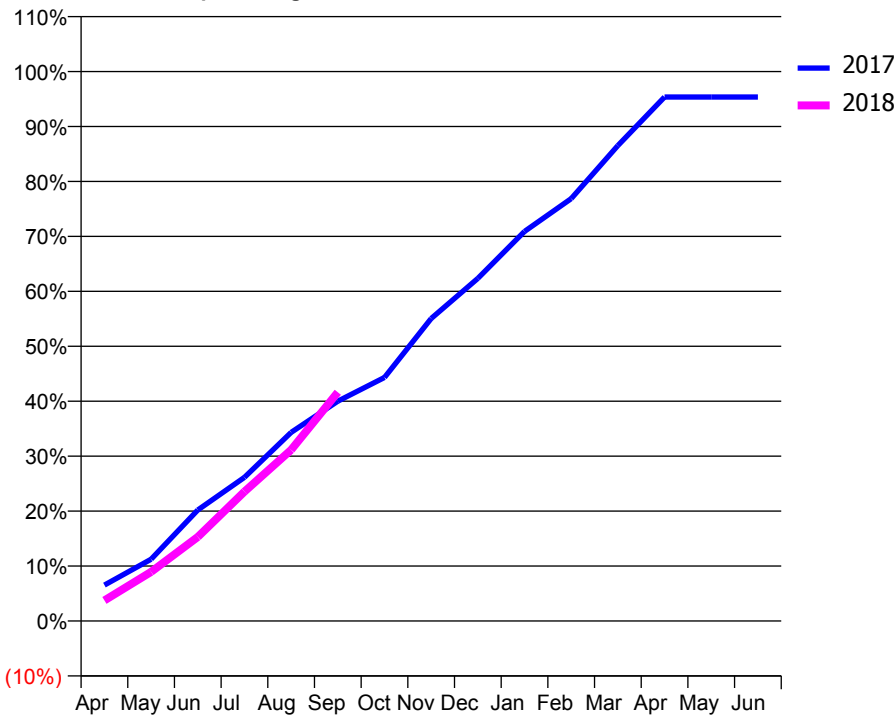
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 409          |                               |
| Quarter ending December 2016         | 454          | ↑                             |
| Quarter ending March 2017            | 479          | ↑                             |
| Quarter ending June 2017             | 481          | →                             |
| Quarter ending September 2017        | 494          | ↑                             |
| <b>Variance since September 2016</b> | <b>20.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 68                                | 39   |
| May       | 117                               | 93   |
| June      | 210                               | 159  |
| July      | 272                               | 245  |
| August    | 357                               | 324  |
| September | 416                               | 433  |
| October   | 461                               |      |
| November  | 572                               |      |
| December  | 648                               |      |
| January   | 737                               |      |
| February  | 799                               |      |
| March     | 900                               |      |
| April     | 992                               |      |
| May       | 992                               |      |
| June      | 992                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 366         | 4.4%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 9           | 0.0%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 251      | 366         | 68.6%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 9           | 44.4%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 342         | 0.0%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 342         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 342         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

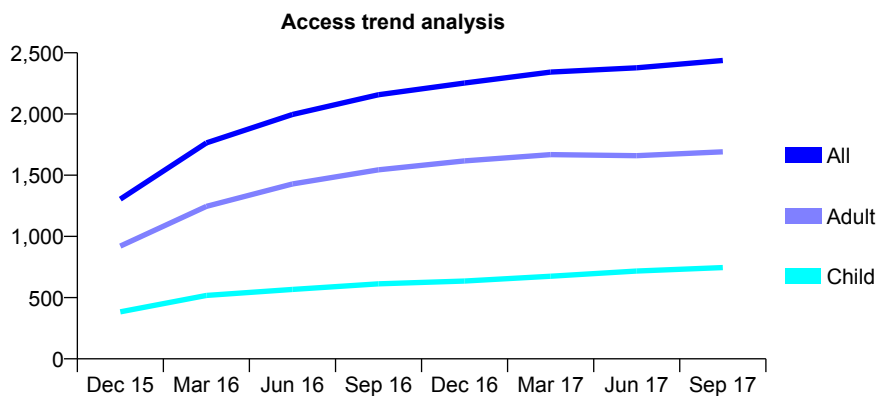
## 7A4 - Vital Signs At a Glance Contract Report for 838977/0004 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR HJ SAMUEL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/06/2015   |
| Contract end date    |              |

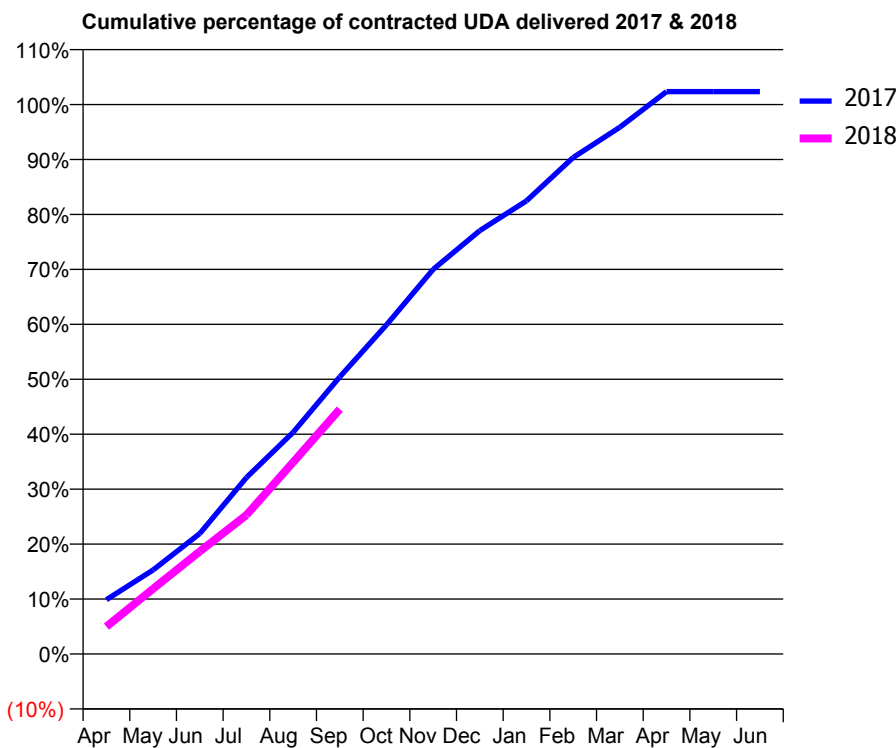
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £256,028.33 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,157        |                               |
| Quarter ending December 2016         | 2,253        | ↑                             |
| Quarter ending March 2017            | 2,343        | ↑                             |
| Quarter ending June 2017             | 2,377        | →                             |
| Quarter ending September 2017        | 2,437        | ↑                             |
| <b>Variance since September 2016</b> | <b>13.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 790                               | 399   |
| May       | 1,224                             | 951   |
| June      | 1,753                             | 1,495 |
| July      | 2,569                             | 2,024 |
| August    | 3,228                             | 2,792 |
| September | 4,036                             | 3,564 |
| October   | 4,792                             |       |
| November  | 5,599                             |       |
| December  | 6,166                             |       |
| January   | 6,598                             |       |
| February  | 7,228                             |       |
| March     | 7,669                             |       |
| April     | 8,188                             |       |
| May       | 8,188                             |       |
| June      | 8,188                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 648         | 7.9%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 192      | 1,318       | 14.6%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 354      | 648         | 54.6%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 746      | 1,318       | 56.6%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 147      | 1,741       | 8.4%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,741       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 16       | 1,741       | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



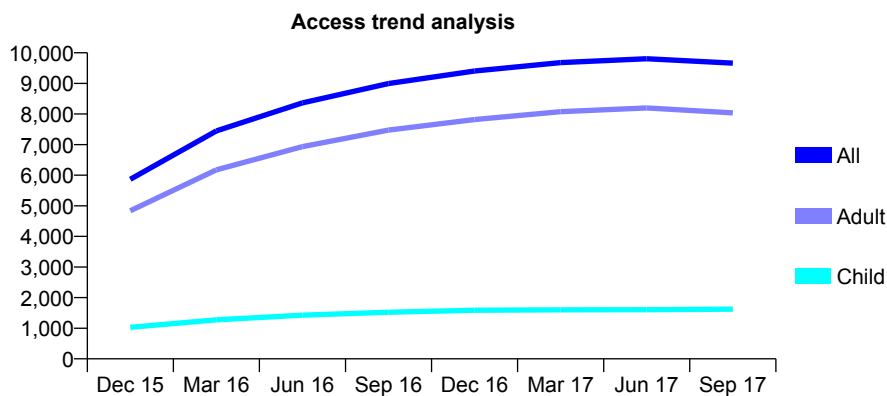
## 7A4 - Vital Signs At a Glance Contract Report for 838977/0005 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR HJ SAMUEL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/06/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,960      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £710,411.71 |

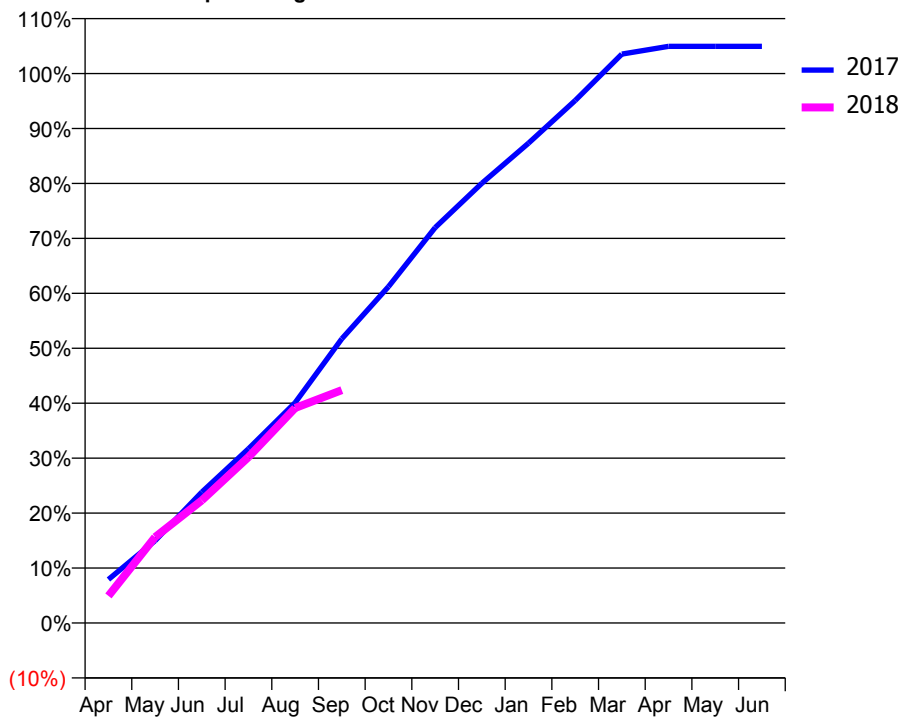
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,996       |                               |
| Quarter ending December 2016         | 9,406       | ↑                             |
| Quarter ending March 2017            | 9,679       | ↑                             |
| Quarter ending June 2017             | 9,805       | →                             |
| Quarter ending September 2017        | 9,661       | ↓                             |
| <b>Variance since September 2016</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,294                             | 1,433  |
| May       | 4,343                             | 4,530  |
| June      | 6,894                             | 6,465  |
| July      | 9,185                             | 8,743  |
| August    | 11,612                            | 11,331 |
| September | 14,982                            | 12,275 |
| October   | 17,727                            |        |
| November  | 20,844                            |        |
| December  | 23,171                            |        |
| January   | 25,292                            |        |
| February  | 27,537                            |        |
| March     | 29,984                            |        |
| April     | 30,388                            |        |
| May       | 30,394                            |        |
| June      | 30,394                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,235       | 5.6%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 467      | 5,225       | 8.9%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 753      | 1,235       | 61.0%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,316    | 5,225       | 63.5%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 438      | 6,086       | 7.2%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 6,086       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 57       | 6,086       | 0.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 38       | 41          | 92.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 32       | 41          | 78.0%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



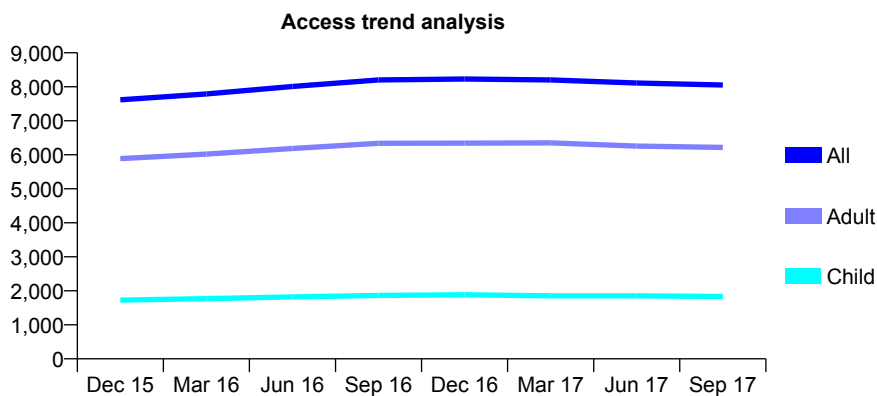
## 7A4 - Vital Signs At a Glance Contract Report for 840580/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR OB JOYNSON           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

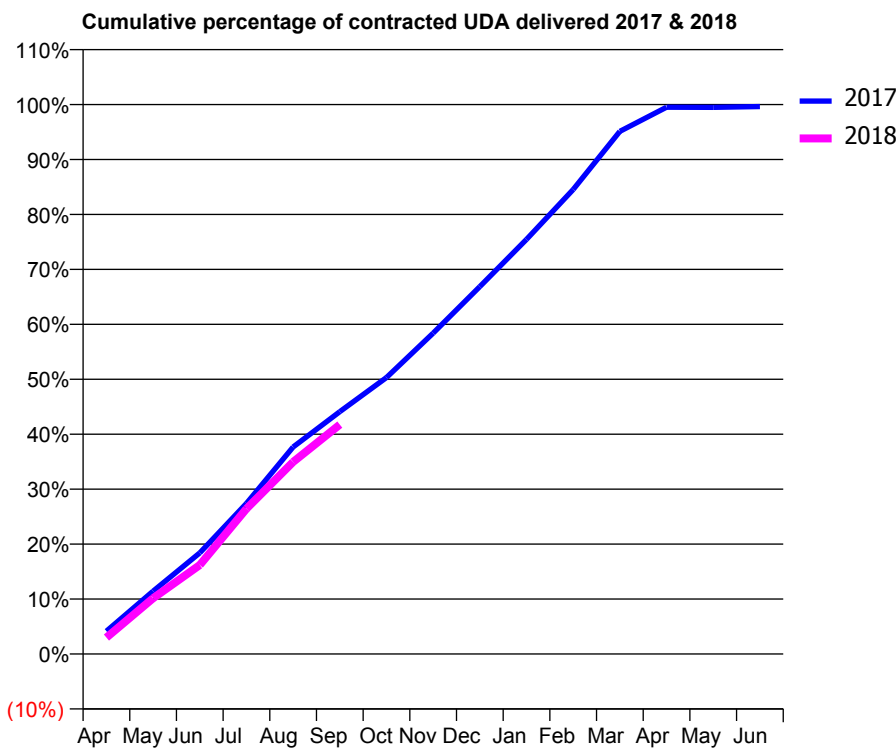
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,724      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 315         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £657,600.05 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,202         |                               |
| Quarter ending December 2016         | 8,228         | →                             |
| Quarter ending March 2017            | 8,202         | →                             |
| Quarter ending June 2017             | 8,111         | ↓                             |
| Quarter ending September 2017        | 8,053         | →                             |
| <b>Variance since September 2016</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,197                             | 862    |
| May       | 3,289                             | 2,916  |
| June      | 5,285                             | 4,650  |
| July      | 7,874                             | 7,597  |
| August    | 10,823                            | 10,044 |
| September | 12,671                            | 11,991 |
| October   | 14,451                            |        |
| November  | 16,778                            |        |
| December  | 19,206                            |        |
| January   | 21,673                            |        |
| February  | 24,280                            |        |
| March     | 27,321                            |        |
| April     | 28,585                            |        |
| May       | 28,575                            |        |
| June      | 28,615                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 145      | 1,406       | 10.3%    | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 765      | 4,265       | 17.9%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 826      | 1,406       | 58.7%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,355    | 4,265       | 55.2%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 612      | 5,171       | 11.8%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 5,171       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 32       | 5,171       | 0.6%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 56       | 63          | 88.9%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 55       | 63          | 87.3%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

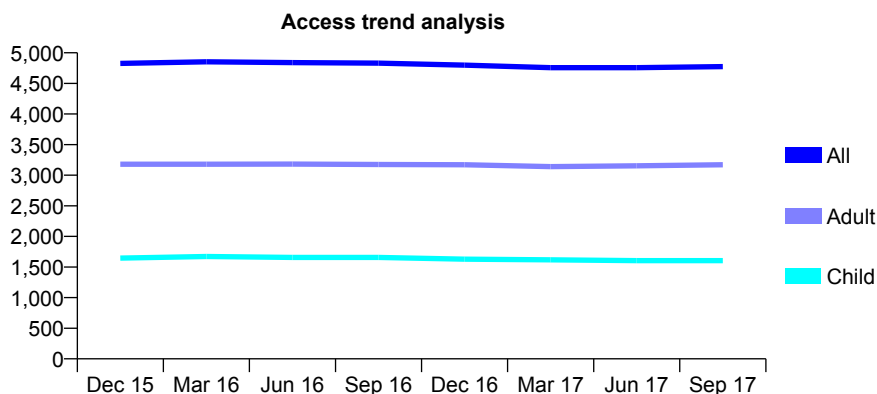
## 7A4 - Vital Signs At a Glance Contract Report for 844020/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR X IOANNIDES |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2010     |
| Contract end date    |                |

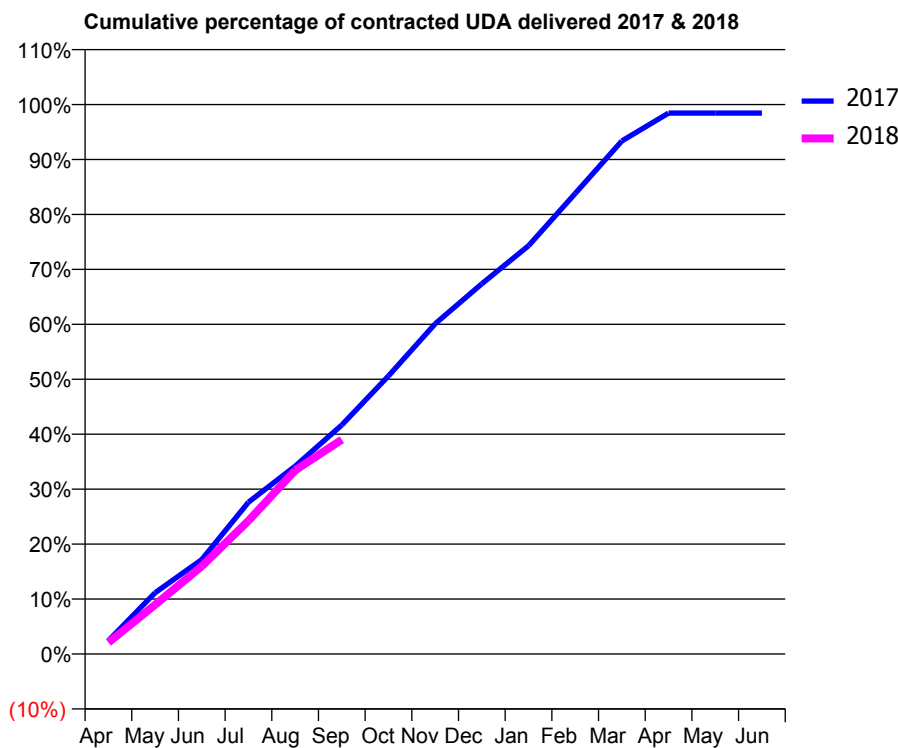
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,175      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £486,700.38 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,831         |                               |
| Quarter ending December 2016         | 4,799         | →                             |
| Quarter ending March 2017            | 4,758         | →                             |
| Quarter ending June 2017             | 4,758         | →                             |
| Quarter ending September 2017        | 4,775         | →                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 491                               | 422   |
| May       | 2,252                             | 1,807 |
| June      | 3,469                             | 3,224 |
| July      | 5,572                             | 4,895 |
| August    | 6,897                             | 6,742 |
| September | 8,408                             | 7,868 |
| October   | 10,211                            |       |
| November  | 12,124                            |       |
| December  | 13,592                            |       |
| January   | 14,991                            |       |
| February  | 16,906                            |       |
| March     | 18,836                            |       |
| April     | 19,858                            |       |
| May       | 19,862                            |       |
| June      | 19,862                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 1,132       | 4.9%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 268      | 2,348       | 11.4%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 612      | 1,132       | 54.1%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,387    | 2,348       | 59.1%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 127      | 3,164       | 4.0%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,164       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 60       | 3,164       | 1.9%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 21          | 90.5%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

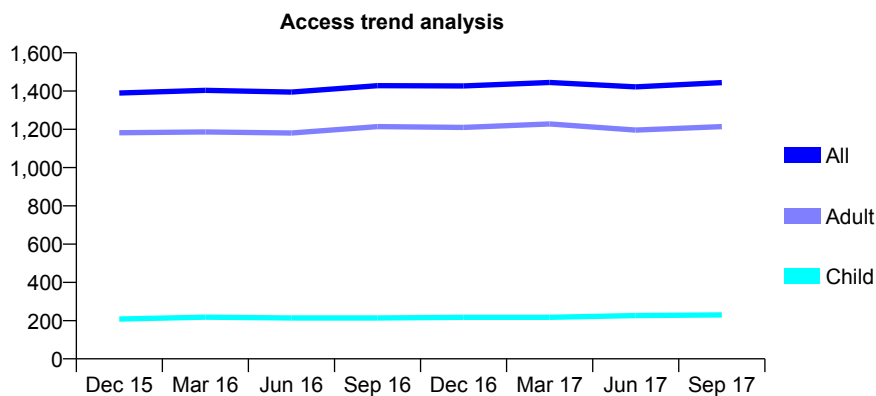
## 7A4 - Vital Signs At a Glance Contract Report for 918458/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS EA DAVIES |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,243       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,588.33 |

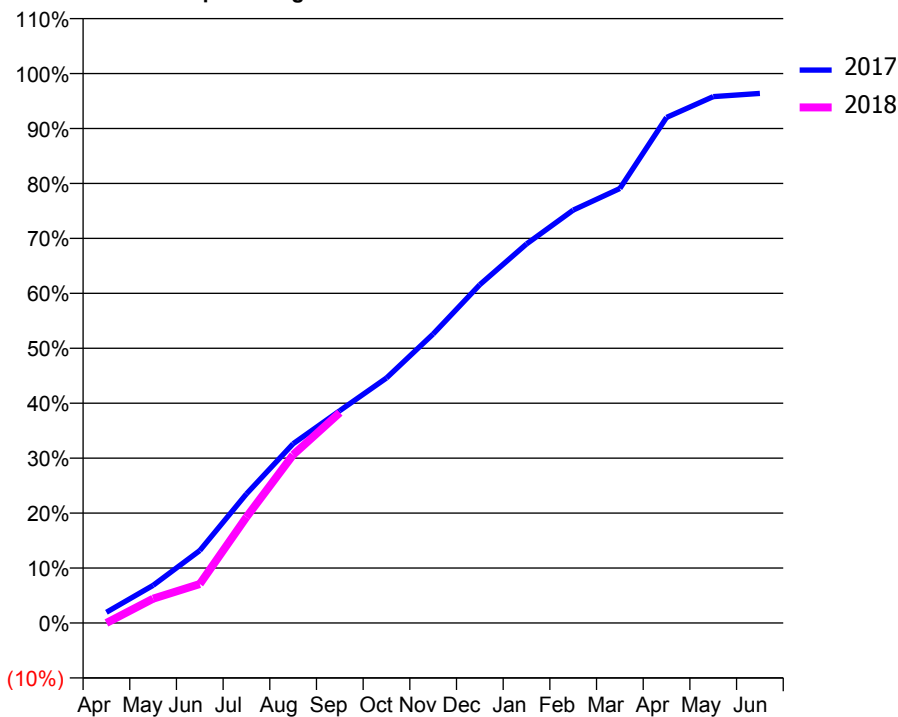
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,428       |                               |
| Quarter ending December 2016         | 1,427       | →                             |
| Quarter ending March 2017            | 1,445       | →                             |
| Quarter ending June 2017             | 1,422       | ↓                             |
| Quarter ending September 2017        | 1,444       | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 83                                | 0     |
| May       | 291                               | 187   |
| June      | 560                               | 301   |
| July      | 997                               | 818   |
| August    | 1,384                             | 1,299 |
| September | 1,640                             | 1,624 |
| October   | 1,892                             |       |
| November  | 2,231                             |       |
| December  | 2,613                             |       |
| January   | 2,926                             |       |
| February  | 3,189                             |       |
| March     | 3,355                             |       |
| April     | 3,904                             |       |
| May       | 4,065                             |       |
| June      | 4,089                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 145         | 6.2%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 123      | 753         | 16.3%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 28       | 145         | 19.3%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 195      | 753         | 25.9%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 30       | 646         | 4.6%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 646         | 1.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 32       | 646         | 5.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

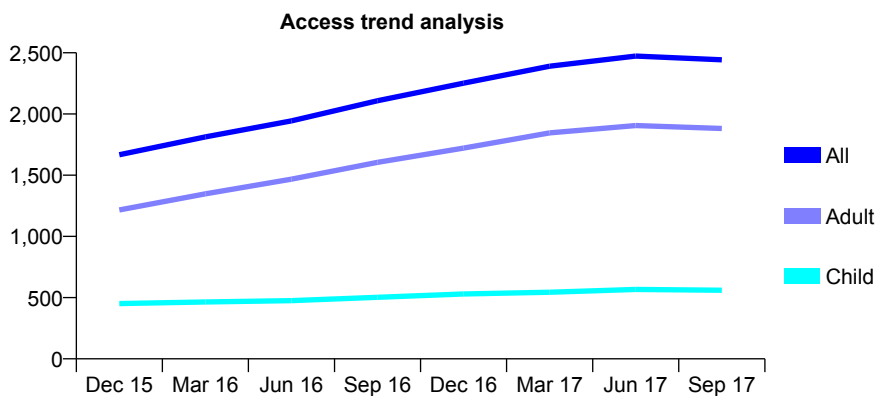
## 7A4 - Vital Signs At a Glance Contract Report for 919438/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR PC STOCKFORD |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

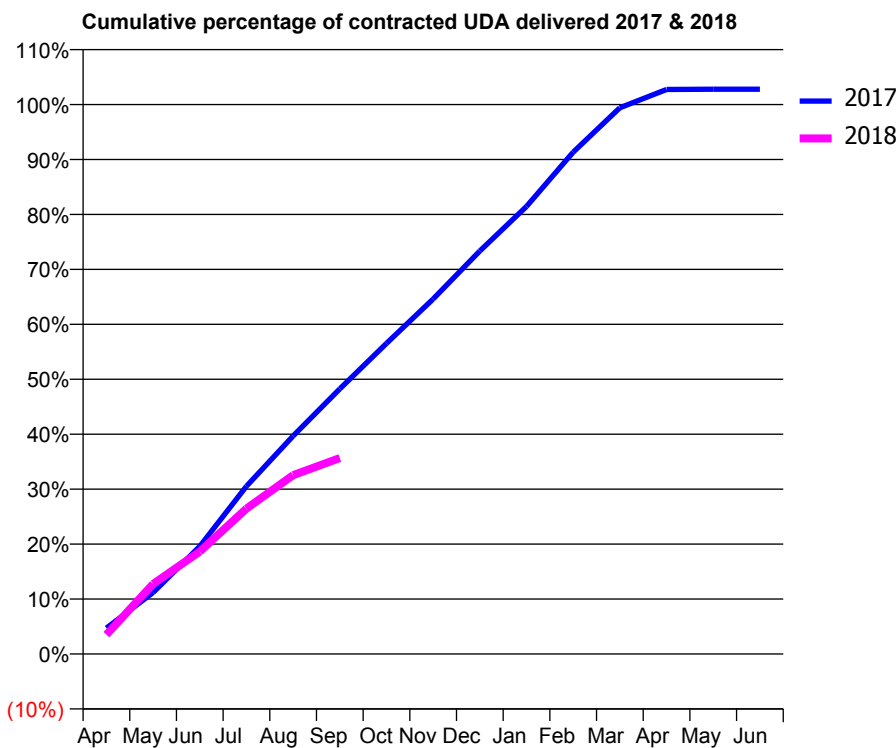
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,593       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,178.48 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,108        |                               |
| Quarter ending December 2016         | 2,252        | ↑                             |
| Quarter ending March 2017            | 2,390        | ↑                             |
| Quarter ending June 2017             | 2,473        | ↑                             |
| Quarter ending September 2017        | 2,443        | ↓                             |
| <b>Variance since September 2016</b> | <b>15.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 406                               | 303   |
| May       | 963                               | 1,095 |
| June      | 1,685                             | 1,602 |
| July      | 2,624                             | 2,273 |
| August    | 3,411                             | 2,797 |
| September | 4,147                             | 3,064 |
| October   | 4,858                             |       |
| November  | 5,551                             |       |
| December  | 6,302                             |       |
| January   | 6,999                             |       |
| February  | 7,847                             |       |
| March     | 8,542                             |       |
| April     | 8,828                             |       |
| May       | 8,832                             |       |
| June      | 8,832                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 416         | 6.3%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 271      | 1,276       | 21.2%    | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 416         | 66.3%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 727      | 1,276       | 57.0%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 93       | 1,550       | 6.0%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,550       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 32       | 1,550       | 2.1%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

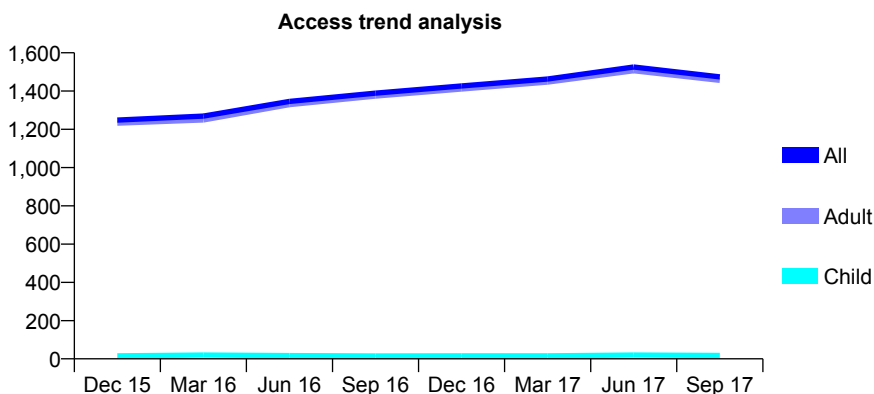
## 7A4 - Vital Signs At a Glance Contract Report for 919438/0005 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR PC STOCKFORD |
| Contract type name   | PDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/01/2011      |
| Contract end date    | 31/08/2017      |

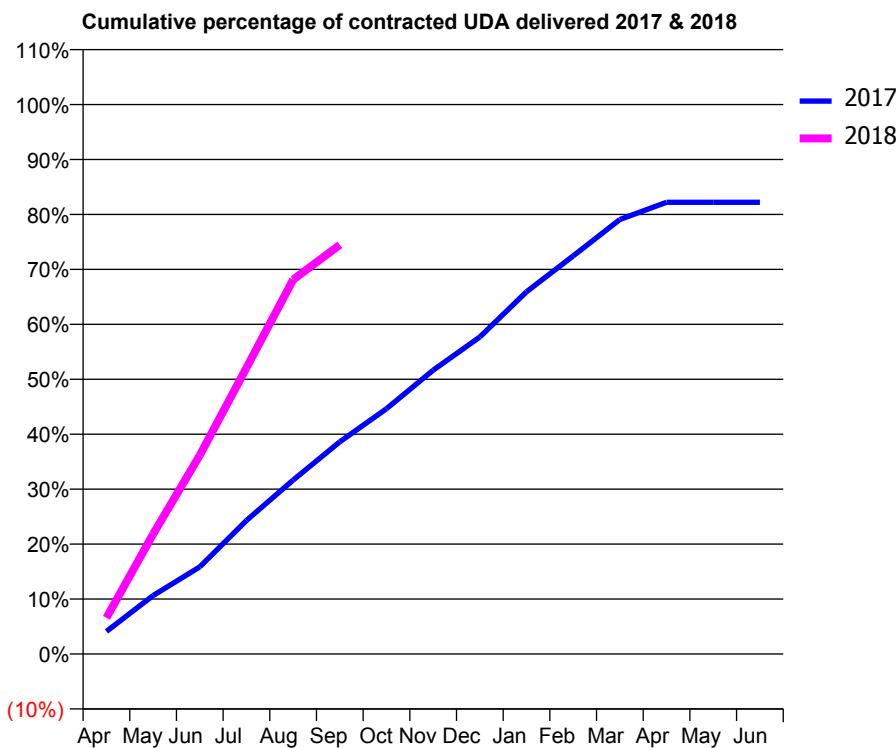
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 912        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,299.75 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,389       |                               |
| Quarter ending December 2016         | 1,427       | ↑                             |
| Quarter ending March 2017            | 1,463       | ↑                             |
| Quarter ending June 2017             | 1,526       | ↑                             |
| Quarter ending September 2017        | 1,474       | ↓                             |
| <b>Variance since September 2016</b> | <b>6.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 90                                | 60   |
| May       | 233                               | 199  |
| June      | 347                               | 330  |
| July      | 532                               | 475  |
| August    | 692                               | 621  |
| September | 845                               | 679  |
| October   | 977                               |      |
| November  | 1,130                             |      |
| December  | 1,262                             |      |
| January   | 1,442                             |      |
| February  | 1,585                             |      |
| March     | 1,730                             |      |
| April     | 1,799                             |      |
| May       | 1,799                             |      |
| June      | 1,799                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 15          | 0.0%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 608         | 3.8%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 15          | 0.0%     | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 608         | 2.5%     | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 565      | 566         | 99.8%    | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 566         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 566         | 0.0%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

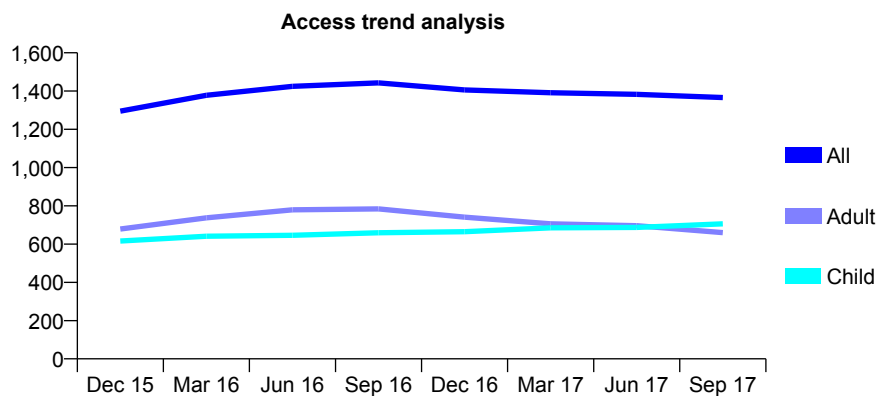
## 7A4 - Vital Signs At a Glance Contract Report for 965588/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MS V KOLAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 26/07/2007   |
| Contract end date    |              |

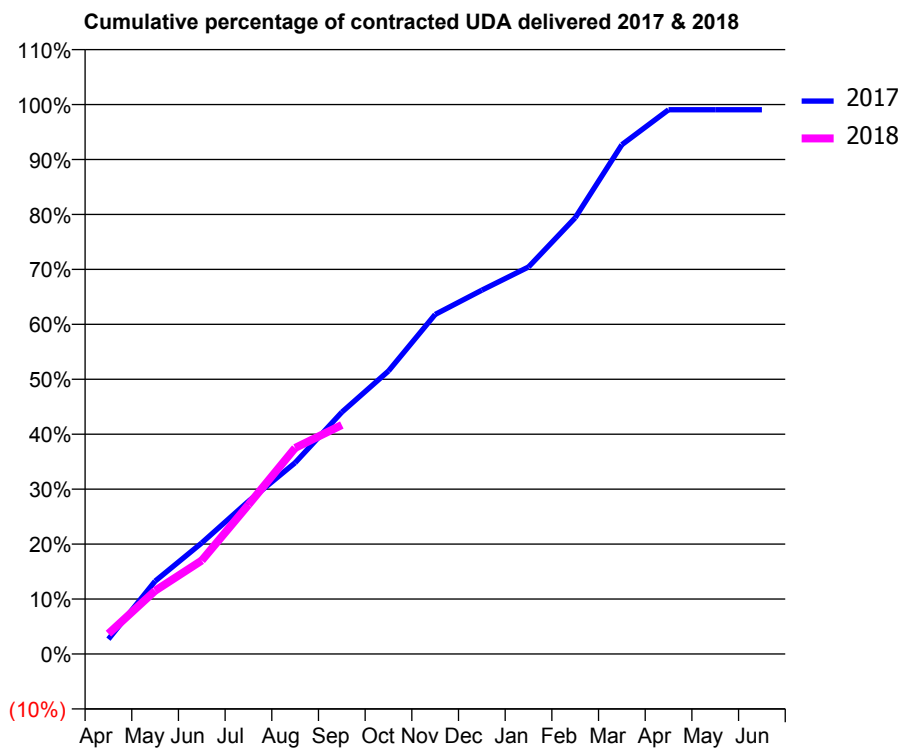
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,091      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,992.85 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,443         |                               |
| Quarter ending December 2016         | 1,406         | ↓                             |
| Quarter ending March 2017            | 1,391         | ↓                             |
| Quarter ending June 2017             | 1,383         | →                             |
| Quarter ending September 2017        | 1,366         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2017  | 2018 |
| April                             | 57    | 77   |
| May                               | 277   | 241  |
| June                              | 423   | 356  |
| July                              | 581   | 568  |
| August                            | 728   | 784  |
| September                         | 920   | 872  |
| October                           | 1,077 |      |
| November                          | 1,292 |      |
| December                          | 1,385 |      |
| January                           | 1,473 |      |
| February                          | 1,660 |      |
| March                             | 1,938 |      |
| April                             | 2,071 |      |
| May                               | 2,071 |      |
| June                              | 2,071 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 516         | 3.5%     | 8.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 201         | 8.5%     | 15.7% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 283      | 516         | 54.8%    | 57.3% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 73       | 201         | 36.3%    | 55.1% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 28       | 638         | 4.4%     | 9.6%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 638         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 638         | 0.2%     | 0.9%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

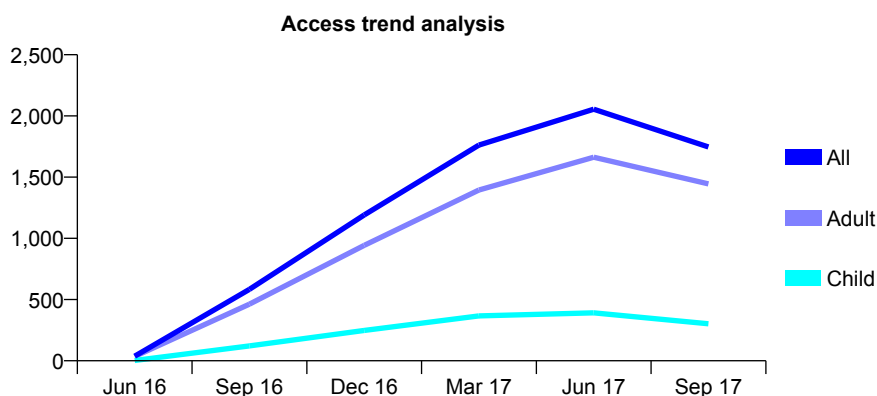
## 7A5 - Vital Signs At a Glance Contract Report for 100142/0000 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Gafyn Poulton |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 30/05/2016    |
| Contract end date    | 31/05/2017    |

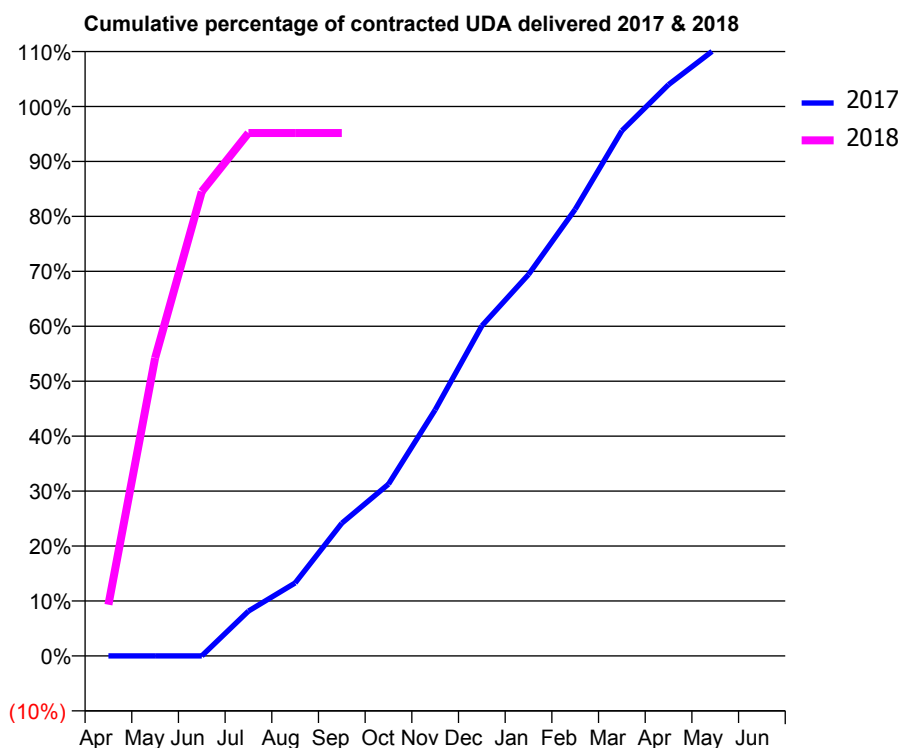
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,200      |
| Carry forward general activity (UDA)        | -112       |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,016.20 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 583           |                               |
| Quarter ending December 2016         | 1,191         | ↑                             |
| Quarter ending March 2017            | 1,762         | ↑                             |
| Quarter ending June 2017             | 2,055         | ↑                             |
| Quarter ending September 2017        | 1,747         | ↓                             |
| <b>Variance since September 2016</b> | <b>199.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 112   |
| May       | 0                                 | 651   |
| June      | 0                                 | 1,014 |
| July      | 461                               | 1,142 |
| August    | 749                               | 1,142 |
| September | 1,362                             | 1,142 |
| October   | 1,763                             |       |
| November  | 2,525                             |       |
| December  | 3,387                             |       |
| January   | 3,914                             |       |
| February  | 4,584                             |       |
| March     | 5,390                             |       |
| April     | 5,863                             |       |
| May       | 6,229                             |       |
| June      | 6,235                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 120         | 3.3%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 50       | 623         | 8.0%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46       | 120         | 38.3%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 183      | 623         | 29.4%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 55       | 464         | 11.9%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 464         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 464         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

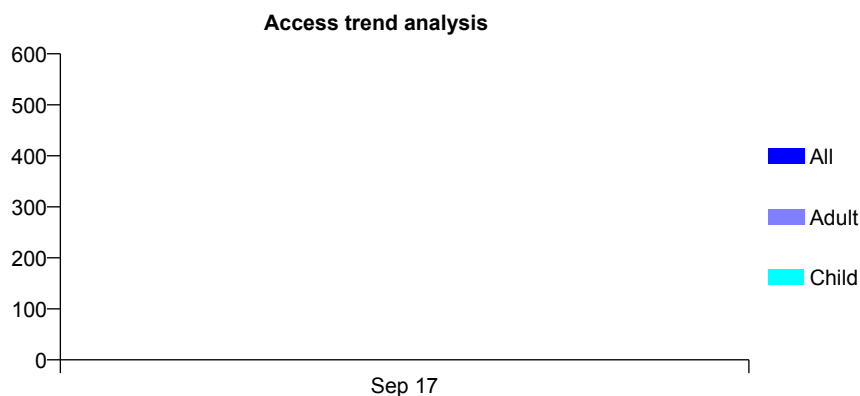
## 7A5 - Vital Signs At a Glance Contract Report for 100482/0000 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Gafyn Poulton |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/06/2017    |
| Contract end date    |               |

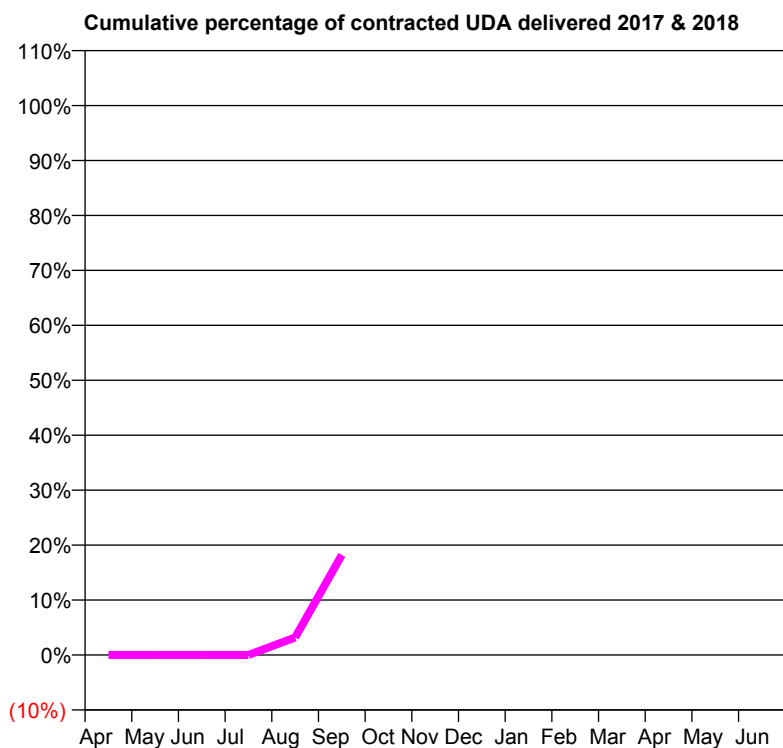
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,081.03 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 0     |                               |
| Quarter ending September 2017        | 511   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 0     |
| May       | 0                                 | 0     |
| June      | 0                                 | 0     |
| July      | 0                                 | 0     |
| August    | 0                                 | 191   |
| September | 0                                 | 1,093 |
| October   | 0                                 |       |
| November  | 0                                 |       |
| December  | 0                                 |       |
| January   | 0                                 |       |
| February  | 0                                 |       |
| March     | 0                                 |       |
| April     | 0                                 |       |
| May       | 0                                 |       |
| June      | 0                                 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 126         | 0.0%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 375         | 1.6%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 126         | 0.0%     | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 375         | 0.0%     | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 13       | 501         | 2.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 501         | 0.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 501         | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



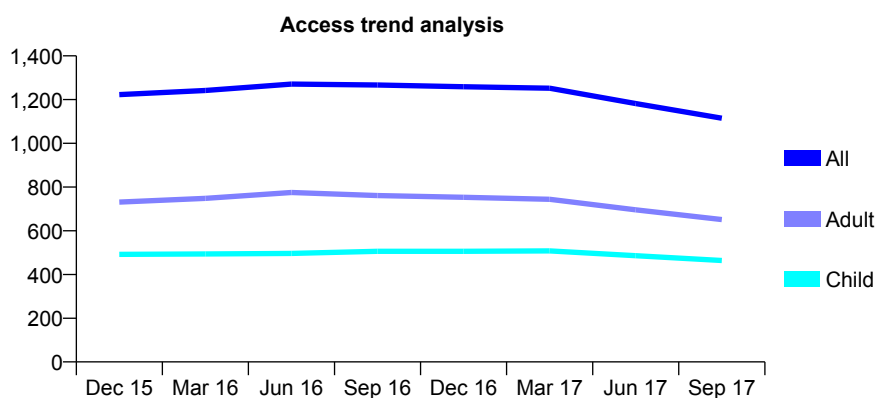
## 7A5 - Vital Signs At a Glance Contract Report for 102660/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Brilliant Dental Care   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/06/2014              |
| Contract end date    |                         |

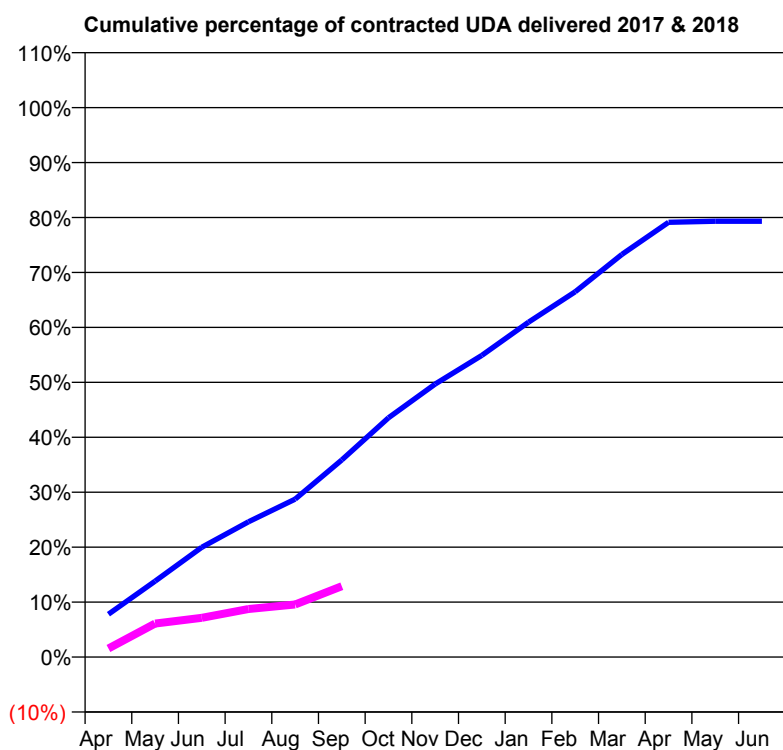
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,200       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 57          |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,155.93 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,267          |                               |
| Quarter ending December 2016         | 1,259          | →                             |
| Quarter ending March 2017            | 1,252          | →                             |
| Quarter ending June 2017             | 1,182          | ↓                             |
| Quarter ending September 2017        | 1,115          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 328                               | 66   |
| May       | 580                               | 256  |
| June      | 840                               | 301  |
| July      | 1,034                             | 367  |
| August    | 1,207                             | 402  |
| September | 1,507                             | 541  |
| October   | 1,829                             |      |
| November  | 2,086                             |      |
| December  | 2,306                             |      |
| January   | 2,560                             |      |
| February  | 2,792                             |      |
| March     | 3,077                             |      |
| April     | 3,323                             |      |
| May       | 3,331                             |      |
| June      | 3,331                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 225         | 11.6%    | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 228         | 13.6%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 116      | 225         | 51.6%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 93       | 228         | 40.8%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 42       | 325         | 12.9%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 325         | 0.6%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 325         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

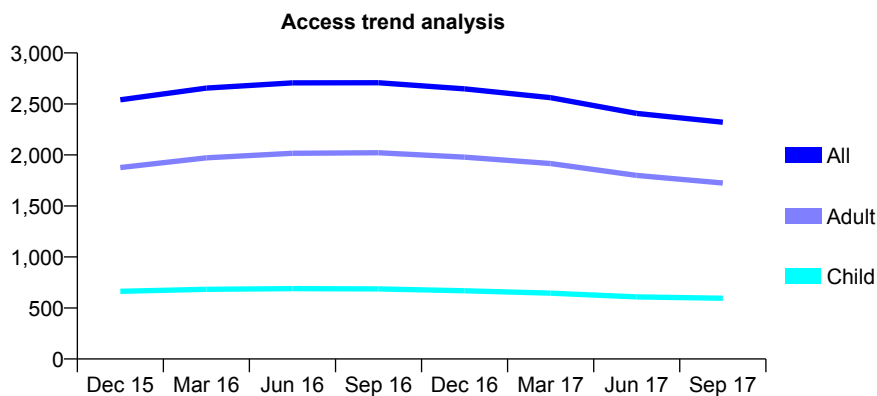
## 7A5 - Vital Signs At a Glance Contract Report for 105333/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Beddau Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/06/2014             |
| Contract end date    |                        |

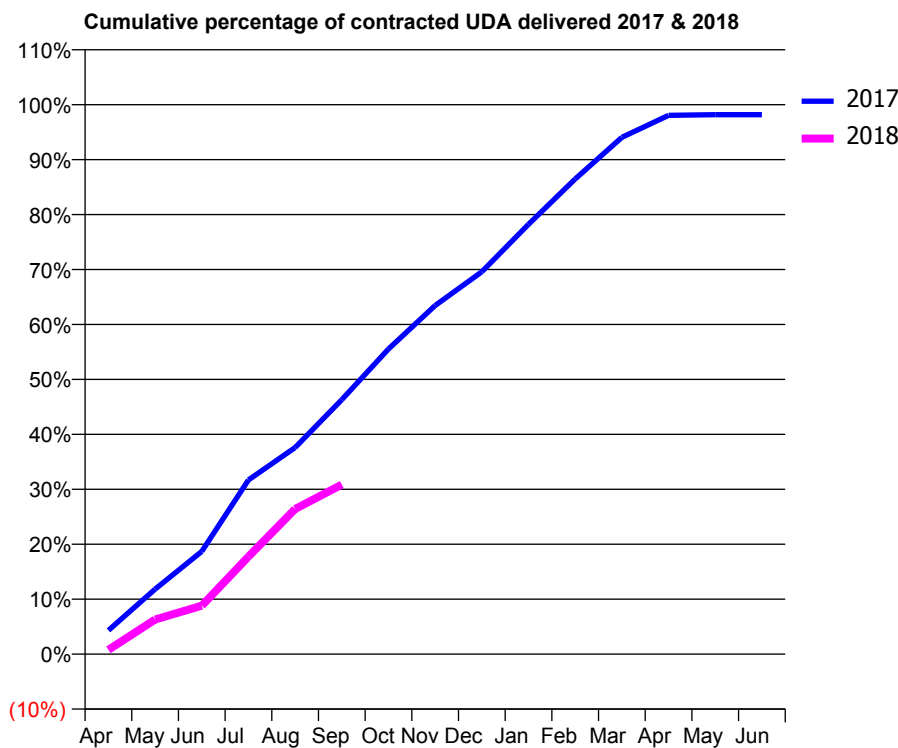
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,800       |
| Carry forward general activity (UDA)        | 244         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £188,482.52 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,708          |                               |
| Quarter ending December 2016         | 2,648          | ↓                             |
| Quarter ending March 2017            | 2,561          | ↓                             |
| Quarter ending June 2017             | 2,407          | ↓                             |
| Quarter ending September 2017        | 2,321          | ↓                             |
| <b>Variance since September 2016</b> | <b>(14.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 338                               | 61    |
| May       | 923                               | 492   |
| June      | 1,458                             | 687   |
| July      | 2,473                             | 1,385 |
| August    | 2,933                             | 2,060 |
| September | 3,612                             | 2,407 |
| October   | 4,332                             |       |
| November  | 4,948                             |       |
| December  | 5,428                             |       |
| January   | 6,101                             |       |
| February  | 6,746                             |       |
| March     | 7,335                             |       |
| April     | 7,649                             |       |
| May       | 7,658                             |       |
| June      | 7,658                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 360         | 2.5%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 91       | 1,027       | 8.9%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 360         | 60.3%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 663      | 1,027       | 64.6%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 57       | 1,269       | 4.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,269       | 0.6%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 1,269       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 14          | 78.6%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 14          | 78.6%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

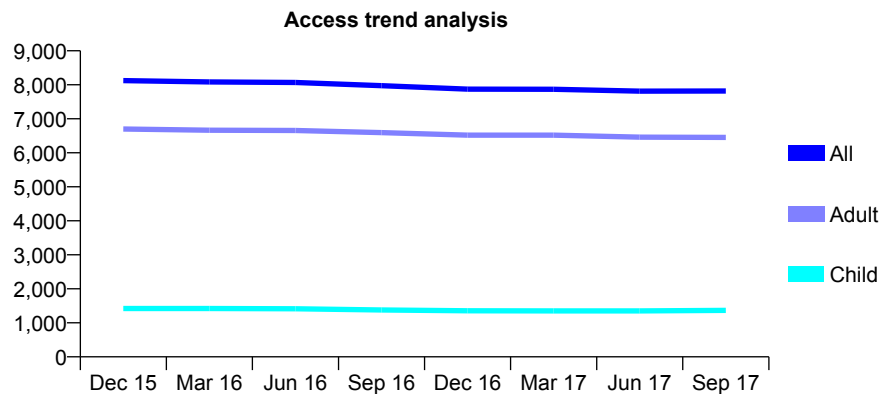
## 7A5 - Vital Signs At a Glance Contract Report for 106887/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Morgan Street Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2010                    |
| Contract end date    |                               |

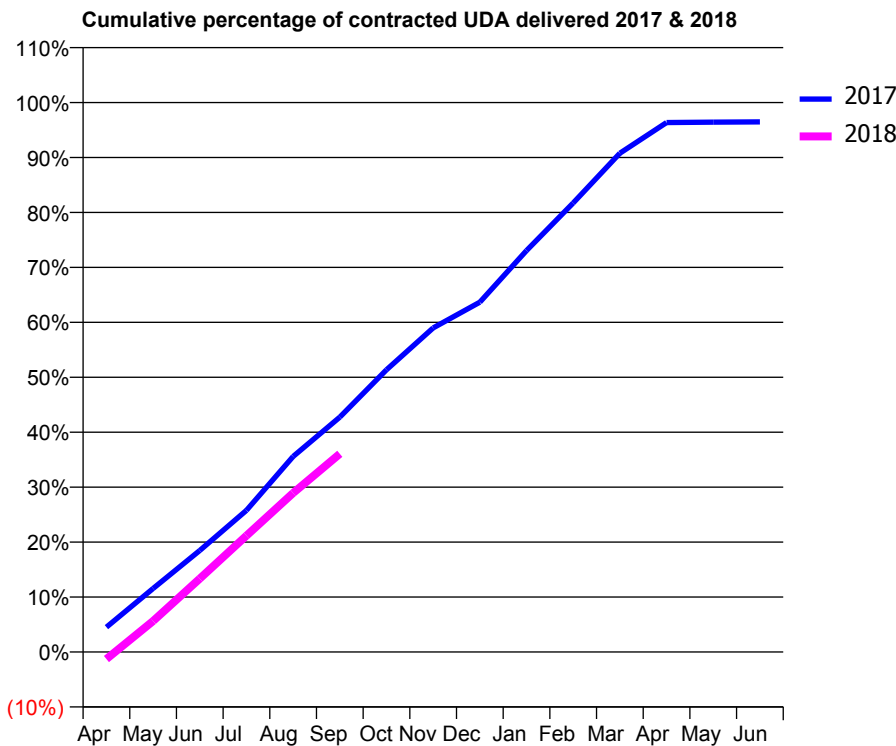
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,816      |
| Carry forward general activity (UDA)        | 910         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £623,410.84 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,973         |                               |
| Quarter ending December 2016         | 7,874         | ↓                             |
| Quarter ending March 2017            | 7,869         | →                             |
| Quarter ending June 2017             | 7,813         | →                             |
| Quarter ending September 2017        | 7,816         | →                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,170                             | -338  |
| May       | 2,988                             | 1,456 |
| June      | 4,772                             | 3,447 |
| July      | 6,655                             | 5,467 |
| August    | 9,189                             | 7,470 |
| September | 11,034                            | 9,315 |
| October   | 13,259                            |       |
| November  | 15,227                            |       |
| December  | 16,436                            |       |
| January   | 18,858                            |       |
| February  | 21,098                            |       |
| March     | 23,435                            |       |
| April     | 24,875                            |       |
| May       | 24,894                            |       |
| June      | 24,906                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,087       | 10.8%    | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 980      | 5,323       | 18.4%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 653      | 1,087       | 60.1%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,143    | 5,323       | 59.0%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 630      | 5,698       | 11.1%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 5,698       | 0.6%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 14       | 5,698       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 46       | 48          | 95.8%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 41       | 48          | 85.4%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

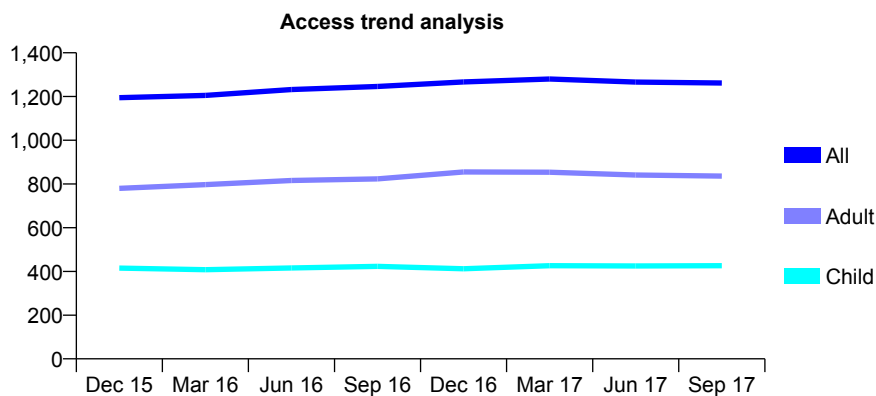
## 7A5 - Vital Signs At a Glance Contract Report for 108146/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Colden Larch Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/10/2009       |
| Contract end date    |                  |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,710      |
| Carry forward general activity (UDA)        | -25        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,546.95 |

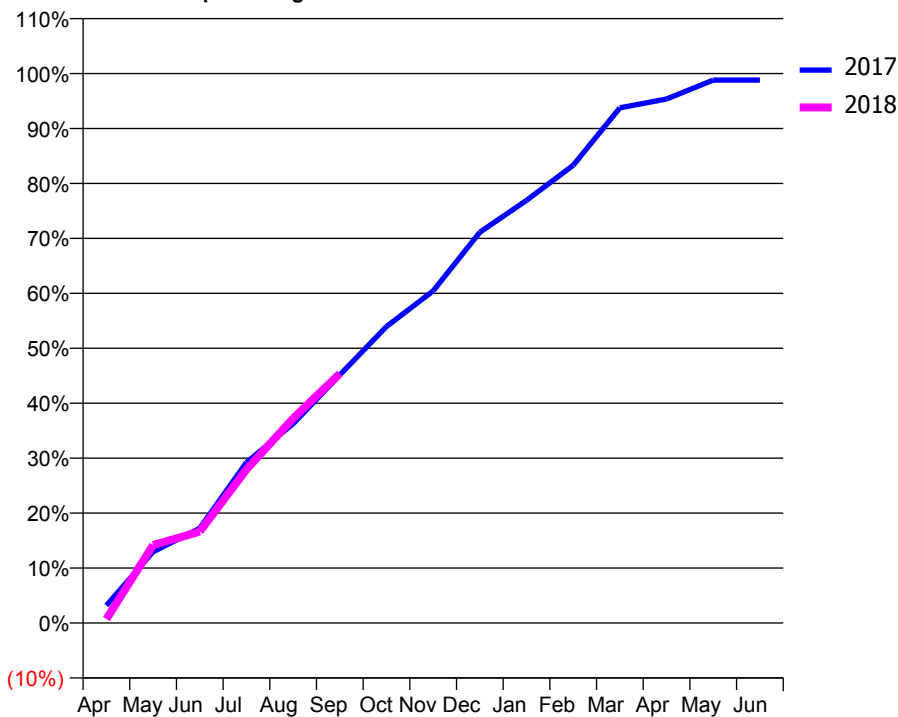
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,246       |                               |
| Quarter ending December 2016         | 1,267       | →                             |
| Quarter ending March 2017            | 1,280       | →                             |
| Quarter ending June 2017             | 1,266       | ↓                             |
| Quarter ending September 2017        | 1,262       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 118   | 27    |
| May       | 481   | 526   |
| June      | 640   | 617   |
| July      | 1,085 | 1,037 |
| August    | 1,345 | 1,381 |
| September | 1,675 | 1,684 |
| October   | 2,002 |       |
| November  | 2,243 |       |
| December  | 2,638 |       |
| January   | 2,854 |       |
| February  | 3,090 |       |
| March     | 3,478 |       |
| April     | 3,537 |       |
| May       | 3,665 |       |
| June      | 3,665 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 246         | 8.5%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 53       | 422         | 12.6%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 97       | 246         | 39.4%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 144      | 422         | 34.1%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 44       | 613         | 7.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 613         | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 613         | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

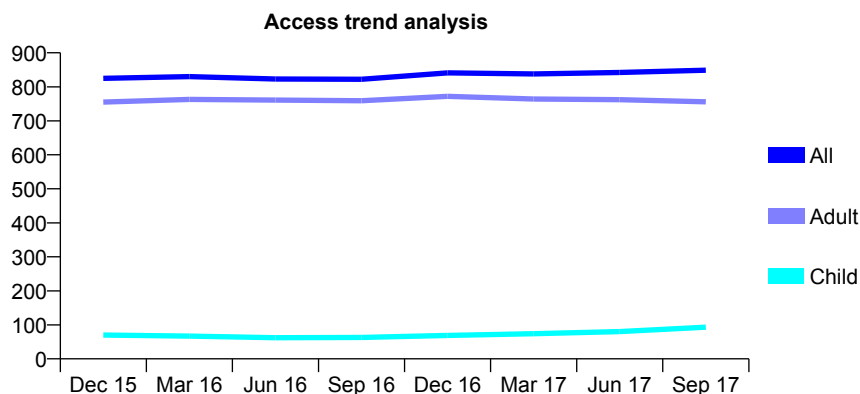
## 7A5 - Vital Signs At a Glance Contract Report for 108200/0004 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Cardiff & Vale University Health Board |
| Contract type name   | PDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2006                             |
| Contract end date    | 31/03/2018                             |

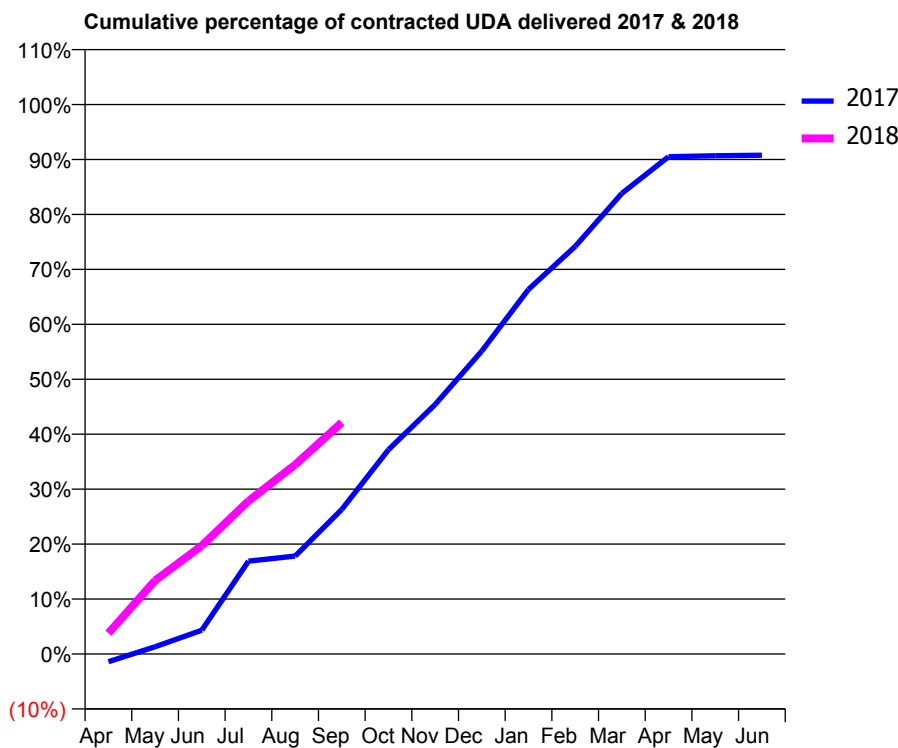
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,209      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,099.39 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 822         |                               |
| Quarter ending December 2016         | 841         | ↑                             |
| Quarter ending March 2017            | 838         | →                             |
| Quarter ending June 2017             | 842         | →                             |
| Quarter ending September 2017        | 849         | →                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -32                               | 84   |
| May       | 29                                | 296  |
| June      | 96                                | 436  |
| July      | 373                               | 615  |
| August    | 394                               | 761  |
| September | 582                               | 931  |
| October   | 821                               |      |
| November  | 1,003                             |      |
| December  | 1,218                             |      |
| January   | 1,466                             |      |
| February  | 1,638                             |      |
| March     | 1,852                             |      |
| April     | 1,999                             |      |
| May       | 2,003                             |      |
| June      | 2,005                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 71          | 1.4%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 87       | 498         | 17.5%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 31       | 71          | 43.7%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 188      | 498         | 37.8%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 64       | 503         | 12.7%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 503         | 0.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 503         | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

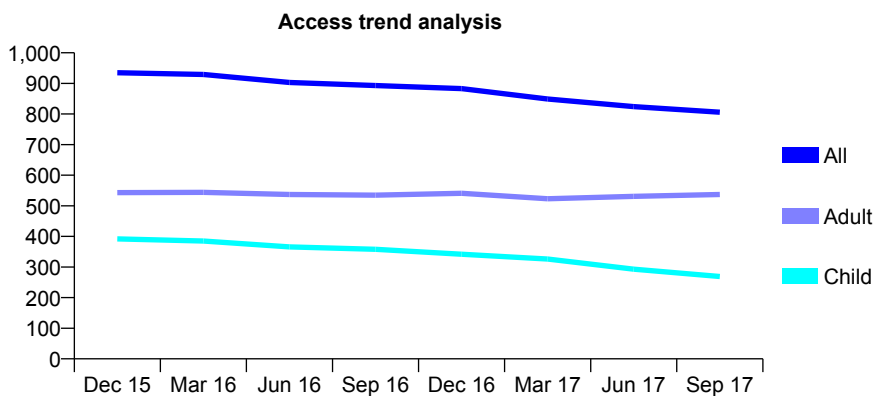
## 7A5 - Vital Signs At a Glance Contract Report for 108200/0006 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Cardiff & Vale University Health Board |
| Contract type name   | PDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2006                             |
| Contract end date    | 31/03/2018                             |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,208      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,099.38 |

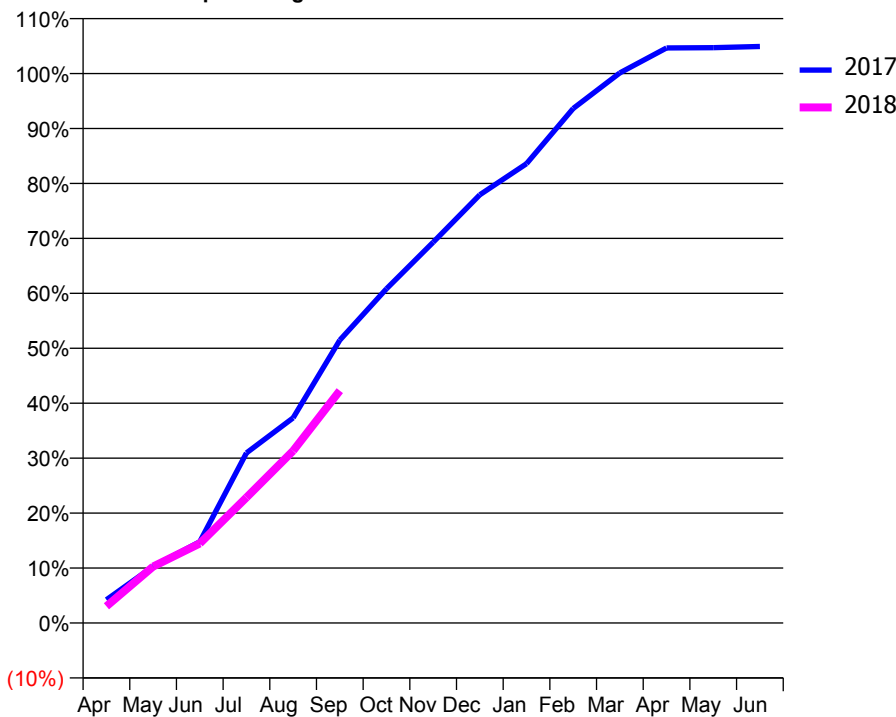
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 893           |                               |
| Quarter ending December 2016         | 883           | ↓                             |
| Quarter ending March 2017            | 849           | ↓                             |
| Quarter ending June 2017             | 824           | ↓                             |
| Quarter ending September 2017        | 806           | ↓                             |
| <b>Variance since September 2016</b> | <b>(9.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 94    | 67   |
| May       | 228   | 227  |
| June      | 326   | 320  |
| July      | 684   | 504  |
| August    | 824   | 692  |
| September | 1,137 | 933  |
| October   | 1,343 |      |
| November  | 1,530 |      |
| December  | 1,721 |      |
| January   | 1,845 |      |
| February  | 2,068 |      |
| March     | 2,210 |      |
| April     | 2,311 |      |
| May       | 2,312 |      |
| June      | 2,317 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 172         | 2.3%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 328         | 6.7%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 108      | 172         | 62.8%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 200      | 328         | 61.0%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 27       | 430         | 6.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 430         | 1.4%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 430         | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

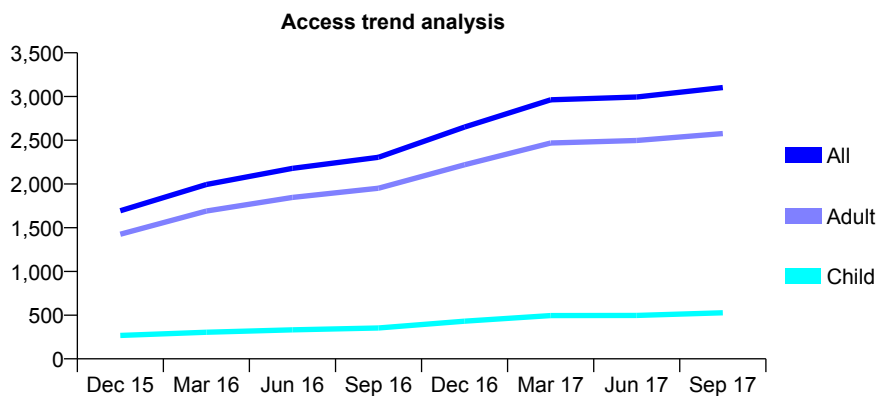
## 7A5 - Vital Signs At a Glance Contract Report for 116300/0008 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Whitecross Dental Care Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2015                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,228      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £335,170.25 |

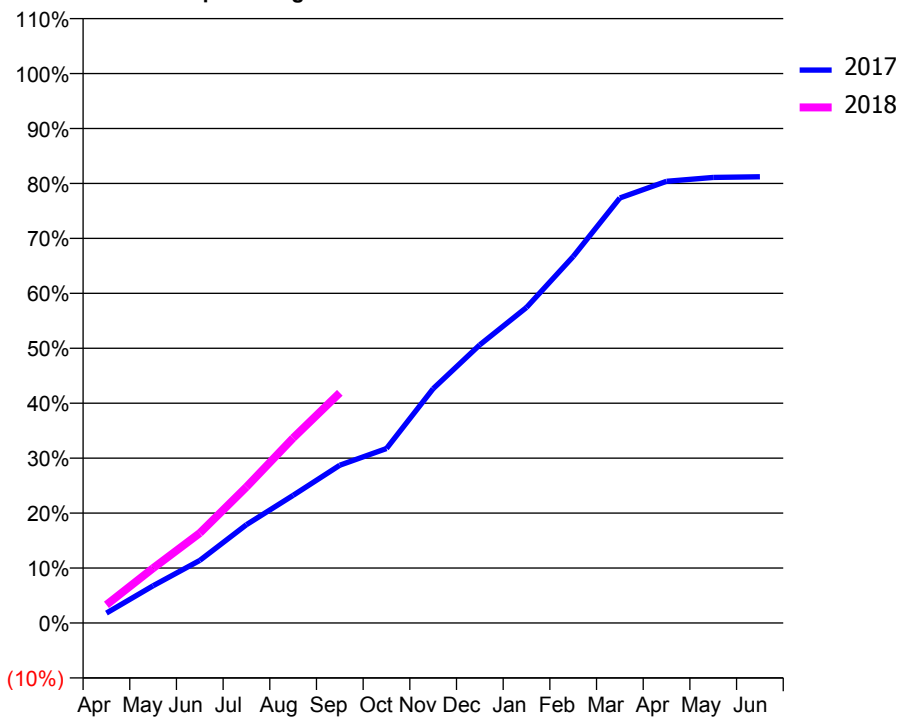
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,305        |                               |
| Quarter ending December 2016         | 2,651        | ↑                             |
| Quarter ending March 2017            | 2,963        | ↑                             |
| Quarter ending June 2017             | 2,995        | →                             |
| Quarter ending September 2017        | 3,103        | ↑                             |
| <b>Variance since September 2016</b> | <b>34.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 220                               | 406   |
| May       | 830                               | 1,221 |
| June      | 1,392                             | 2,003 |
| July      | 2,188                             | 3,029 |
| August    | 2,842                             | 4,118 |
| September | 3,511                             | 5,124 |
| October   | 3,883                             |       |
| November  | 5,216                             |       |
| December  | 6,191                             |       |
| January   | 7,024                             |       |
| February  | 8,155                             |       |
| March     | 9,458                             |       |
| April     | 9,830                             |       |
| May       | 9,916                             |       |
| June      | 9,930                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 410         | 6.1%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 236      | 1,877       | 12.6%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255      | 410         | 62.2%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,073    | 1,877       | 57.2%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 159      | 2,080       | 7.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,080       | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 2,080       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 18       | 20          | 90.0%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 20          | 65.0%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

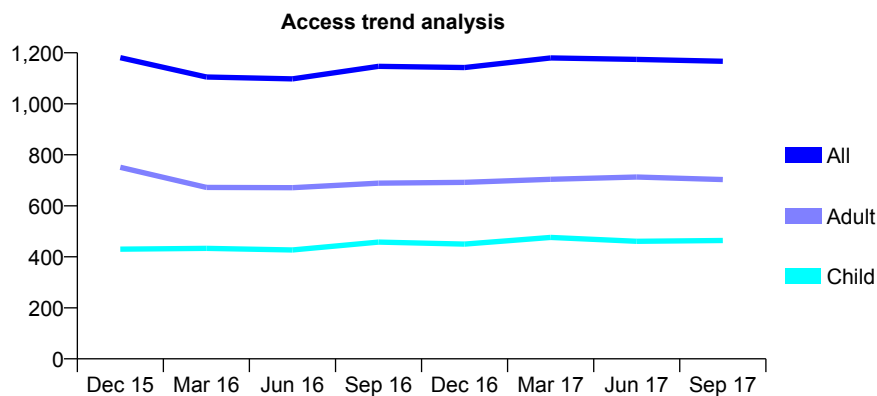
## 7A5 - Vital Signs At a Glance Contract Report for 119121/0001 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Jamie Pugh Dental Healthcare Ltd |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 20/04/2009                       |
| Contract end date    |                                  |

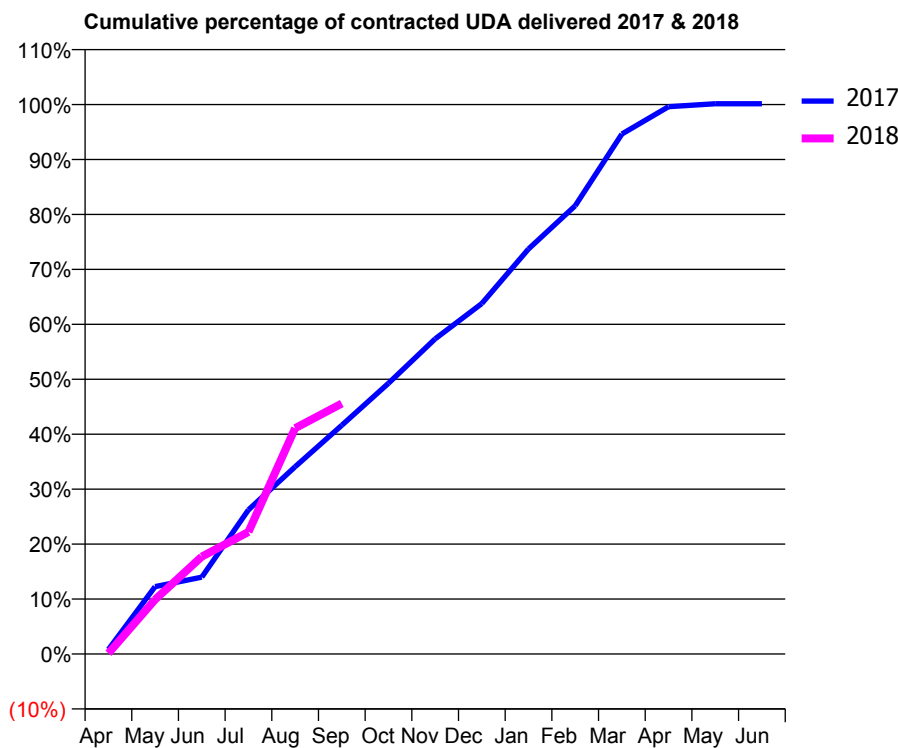
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,573       |
| Carry forward general activity (UDA)        | -5          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £116,890.98 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,147       |                               |
| Quarter ending December 2016         | 1,142       | →                             |
| Quarter ending March 2017            | 1,180       | ↑                             |
| Quarter ending June 2017             | 1,174       | →                             |
| Quarter ending September 2017        | 1,167       | →                             |
| <b>Variance since September 2016</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 30                                | 5     |
| May       | 438                               | 355   |
| June      | 500                               | 634   |
| July      | 937                               | 794   |
| August    | 1,218                             | 1,468 |
| September | 1,487                             | 1,629 |
| October   | 1,760                             |       |
| November  | 2,050                             |       |
| December  | 2,279                             |       |
| January   | 2,634                             |       |
| February  | 2,915                             |       |
| March     | 3,381                             |       |
| April     | 3,559                             |       |
| May       | 3,578                             |       |
| June      | 3,578                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 356         | 5.3%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 74       | 496         | 14.9%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 235      | 356         | 66.0%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 300      | 496         | 60.5%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 65       | 776         | 8.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 776         | 0.8%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 776         | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



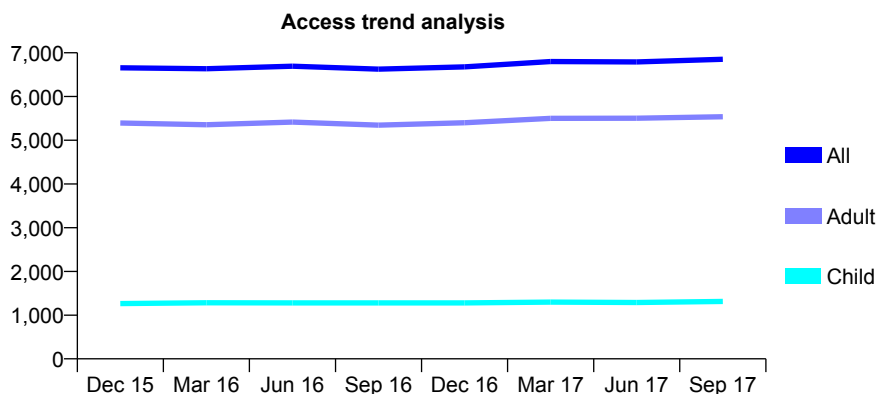
## 7A5 - Vital Signs At a Glance Contract Report for 121878/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Courtland Dental Centre Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2012                  |
| Contract end date    |                             |

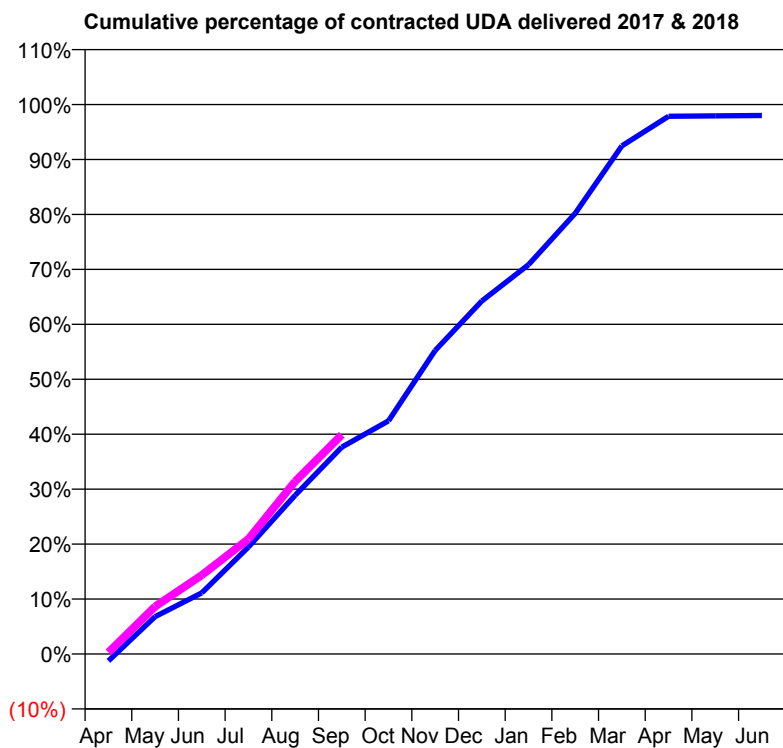
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,192      |
| Carry forward general activity (UDA)        | 442         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £657,100.82 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,626       |                               |
| Quarter ending December 2016         | 6,679       | →                             |
| Quarter ending March 2017            | 6,799       | →                             |
| Quarter ending June 2017             | 6,792       | →                             |
| Quarter ending September 2017        | 6,851       | →                             |
| <b>Variance since September 2016</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -282                              | 69    |
| May       | 1,510                             | 1,917 |
| June      | 2,467                             | 3,183 |
| July      | 4,321                             | 4,647 |
| August    | 6,410                             | 6,974 |
| September | 8,357                             | 8,858 |
| October   | 9,414                             |       |
| November  | 12,262                            |       |
| December  | 14,260                            |       |
| January   | 15,724                            |       |
| February  | 17,794                            |       |
| March     | 20,520                            |       |
| April     | 21,718                            |       |
| May       | 21,734                            |       |
| June      | 21,750                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 803         | 7.2%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 632      | 3,943       | 16.0%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 404      | 803         | 50.3%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,095    | 3,943       | 53.1%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 461      | 4,312       | 10.7%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 4,312       | 0.9%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 41       | 4,312       | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 40       | 42          | 95.2%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 36       | 42          | 85.7%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

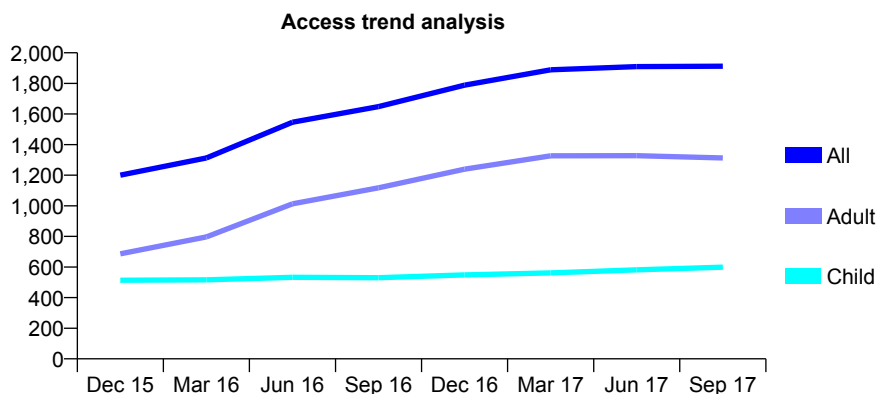
## 7A5 - Vital Signs At a Glance Contract Report for 132349/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Cenniniago Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2013     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,273       |
| Carry forward general activity (UDA)        | -206        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £133,070.99 |

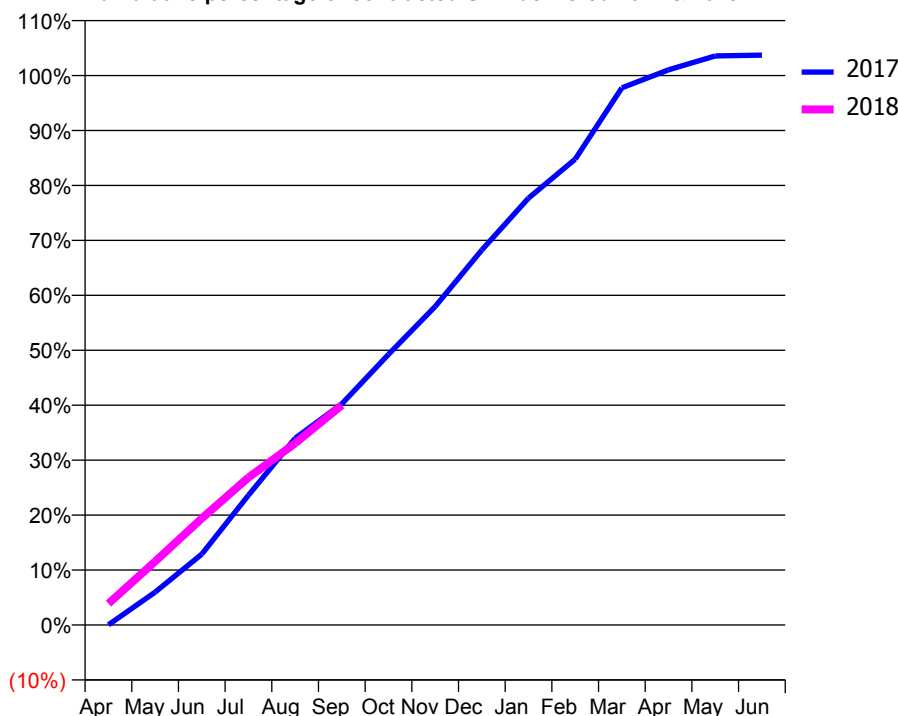
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,648        |                               |
| Quarter ending December 2016         | 1,789        | ↑                             |
| Quarter ending March 2017            | 1,889        | ↑                             |
| Quarter ending June 2017             | 1,910        | →                             |
| Quarter ending September 2017        | 1,912        | →                             |
| <b>Variance since September 2016</b> | <b>16.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 2                                 | 206   |
| May       | 332                               | 609   |
| June      | 716                               | 1,023 |
| July      | 1,311                             | 1,416 |
| August    | 1,886                             | 1,744 |
| September | 2,234                             | 2,110 |
| October   | 2,733                             |       |
| November  | 3,217                             |       |
| December  | 3,788                             |       |
| January   | 4,312                             |       |
| February  | 4,705                             |       |
| March     | 5,426                             |       |
| April     | 5,607                             |       |
| May       | 5,747                             |       |
| June      | 5,756                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 321         | 6.2%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 90       | 619         | 14.5%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122      | 321         | 38.0%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 234      | 619         | 37.8%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 62       | 823         | 7.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 823         | 1.1%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 823         | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 19       | 21          | 90.5%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

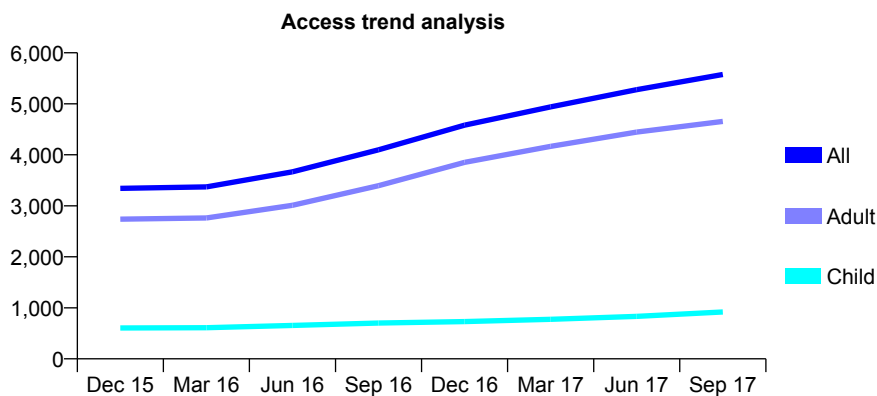
## 7A5 - Vital Signs At a Glance Contract Report for 134112/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | R D Davies Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2009     |
| Contract end date    |                |

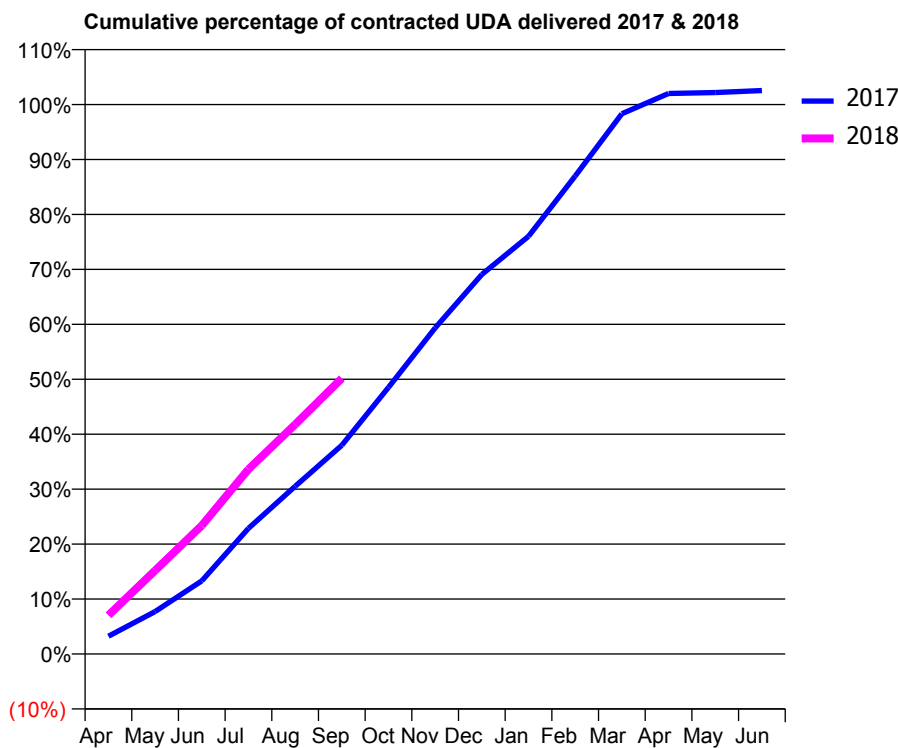
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,257      |
| Carry forward general activity (UDA)        | -540        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £536,124.94 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,097        |                               |
| Quarter ending December 2016         | 4,583        | ↑                             |
| Quarter ending March 2017            | 4,939        | ↑                             |
| Quarter ending June 2017             | 5,278        | ↑                             |
| Quarter ending September 2017        | 5,574        | ↑                             |
| <b>Variance since September 2016</b> | <b>36.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 687                               | 1,427  |
| May       | 1,635                             | 3,080  |
| June      | 2,820                             | 4,737  |
| July      | 4,846                             | 6,810  |
| August    | 6,462                             | 8,463  |
| September | 8,045                             | 10,164 |
| October   | 10,275                            |        |
| November  | 12,567                            |        |
| December  | 14,631                            |        |
| January   | 16,102                            |        |
| February  | 18,425                            |        |
| March     | 20,823                            |        |
| April     | 21,602                            |        |
| May       | 21,639                            |        |
| June      | 21,719                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 748         | 8.7%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 506      | 3,419       | 14.8%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 375      | 748         | 50.1%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,760    | 3,419       | 51.5%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 307      | 3,809       | 8.1%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,809       | 0.8%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 11       | 3,809       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 48       | 49          | 98.0%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 47       | 49          | 95.9%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

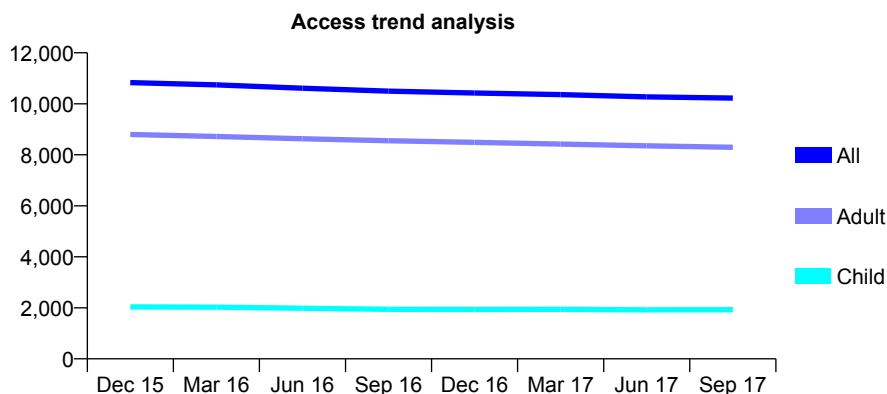
## 7A5 - Vital Signs At a Glance Contract Report for 142638/0003 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | The Goodwin Partnership Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2009                      |
| Contract end date    |                                 |

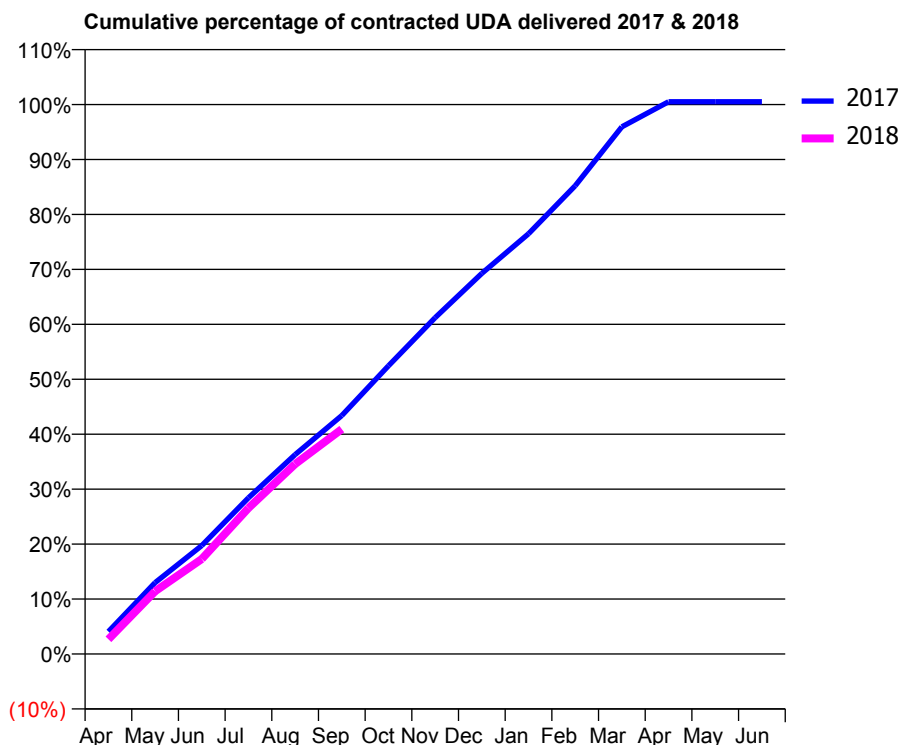
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,894      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £773,346.50 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 10,497        |                               |
| Quarter ending December 2016         | 10,422        | →                             |
| Quarter ending March 2017            | 10,360        | →                             |
| Quarter ending June 2017             | 10,272        | →                             |
| Quarter ending September 2017        | 10,224        | →                             |
| <b>Variance since September 2016</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,301                             | 854    |
| May       | 4,146                             | 3,640  |
| June      | 6,299                             | 5,516  |
| July      | 9,066                             | 8,469  |
| August    | 11,572                            | 11,024 |
| September | 13,845                            | 13,051 |
| October   | 16,732                            |        |
| November  | 19,526                            |        |
| December  | 22,092                            |        |
| January   | 24,389                            |        |
| February  | 27,176                            |        |
| March     | 30,601                            |        |
| April     | 32,051                            |        |
| May       | 32,056                            |        |
| June      | 32,052                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,321       | 8.0%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 841      | 6,045       | 13.9%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636      | 1,321       | 48.1%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,428    | 6,045       | 56.7%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 550      | 6,694       | 8.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 6,694       | 0.8%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 52       | 6,694       | 0.8%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 82       | 90          | 91.1%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 85       | 90          | 94.4%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

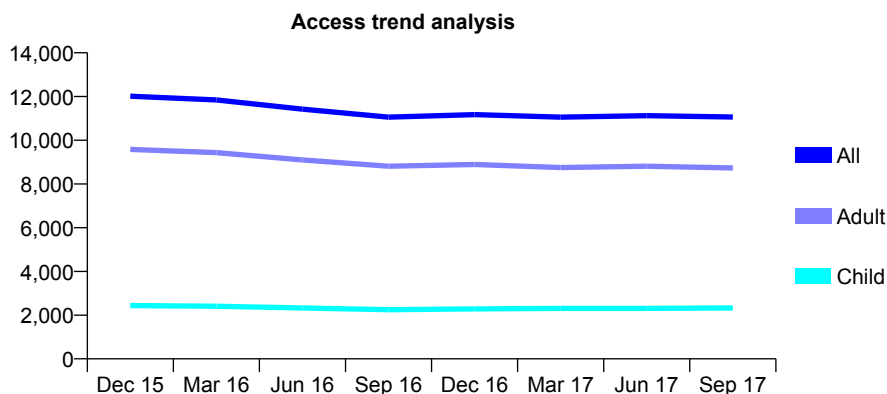
## 7A5 - Vital Signs At a Glance Contract Report for 158194/0018 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/12/2007    |
| Contract end date    |               |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 41,900        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,015,150.01 |

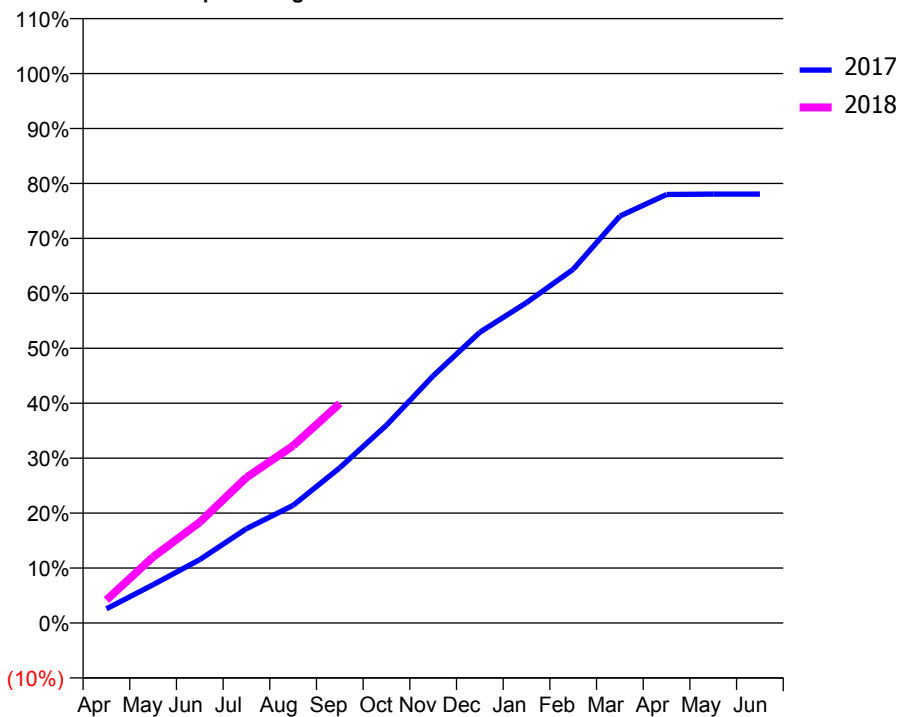
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,056      |                               |
| Quarter ending December 2016         | 11,174      | →                             |
| Quarter ending March 2017            | 11,058      | ↓                             |
| Quarter ending June 2017             | 11,123      | →                             |
| Quarter ending September 2017        | 11,065      | →                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,082                             | 1,753  |
| May       | 2,928                             | 5,037  |
| June      | 4,835                             | 7,694  |
| July      | 7,193                             | 11,099 |
| August    | 8,973                             | 13,516 |
| September | 11,843                            | 16,741 |
| October   | 15,080                            |        |
| November  | 18,846                            |        |
| December  | 22,171                            |        |
| January   | 24,429                            |        |
| February  | 26,973                            |        |
| March     | 31,031                            |        |
| April     | 32,677                            |        |
| May       | 32,703                            |        |
| June      | 32,707                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,752       | 6.0%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 723      | 6,445       | 11.2%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,081    | 1,752       | 61.7%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,809    | 6,445       | 59.1%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 373      | 7,493       | 5.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 7,493       | 0.8%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 117      | 7,493       | 1.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 79       | 93          | 84.9%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 79       | 93          | 84.9%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

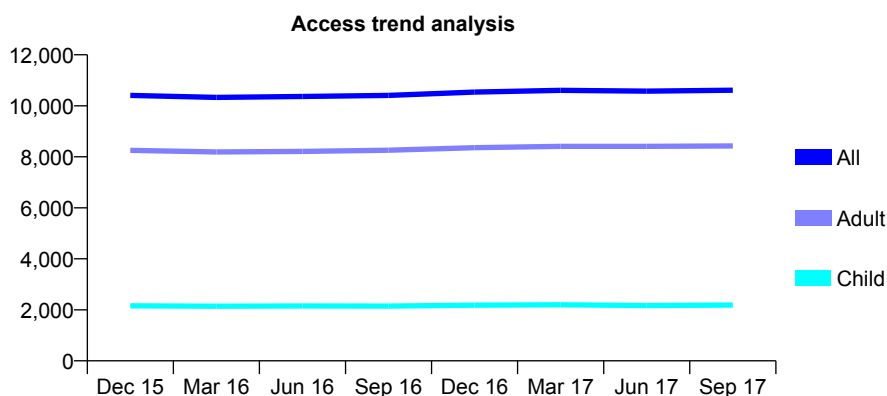
## 7A5 - Vital Signs At a Glance Contract Report for 178551/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Bryant Dental Practice Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2008                     |
| Contract end date    |                                |

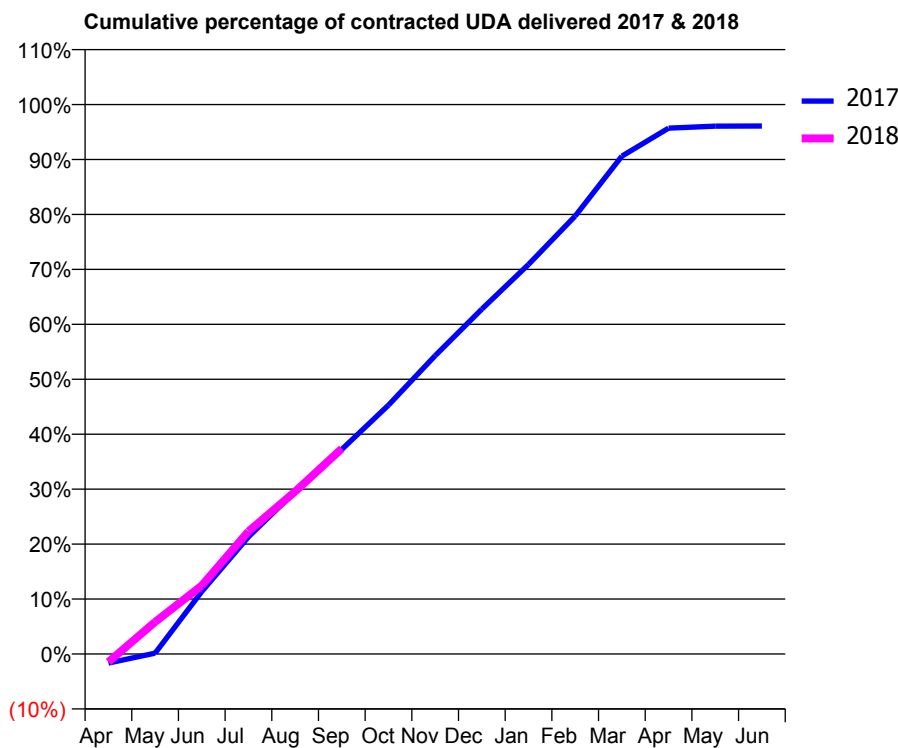
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 39,637      |
| Carry forward general activity (UDA)        | 1,556       |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £913,925.09 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,407      |                               |
| Quarter ending December 2016         | 10,540      | →                             |
| Quarter ending March 2017            | 10,607      | →                             |
| Quarter ending June 2017             | 10,576      | →                             |
| Quarter ending September 2017        | 10,610      | →                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -660                              | -583   |
| May       | 61                                | 2,318  |
| June      | 4,508                             | 4,938  |
| July      | 8,450                             | 8,844  |
| August    | 11,718                            | 11,723 |
| September | 14,760                            | 14,819 |
| October   | 17,952                            |        |
| November  | 21,523                            |        |
| December  | 24,882                            |        |
| January   | 28,096                            |        |
| February  | 31,590                            |        |
| March     | 35,915                            |        |
| April     | 37,936                            |        |
| May       | 38,077                            |        |
| June      | 38,081                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 149      | 1,466       | 10.2%    | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,065    | 5,727       | 18.6%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 685      | 1,466       | 46.7%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,790    | 5,727       | 48.7%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 763      | 6,442       | 11.8%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 6,442       | 1.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 40       | 6,442       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 84       | 89          | 94.4%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 81       | 89          | 91.0%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

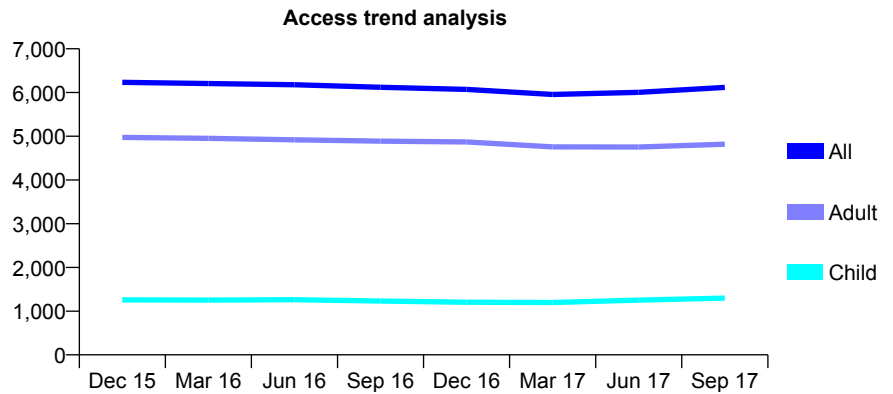
## 7A5 - Vital Signs At a Glance Contract Report for 178756/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | N Khan Awal and Associates Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2010                     |
| Contract end date    |                                |

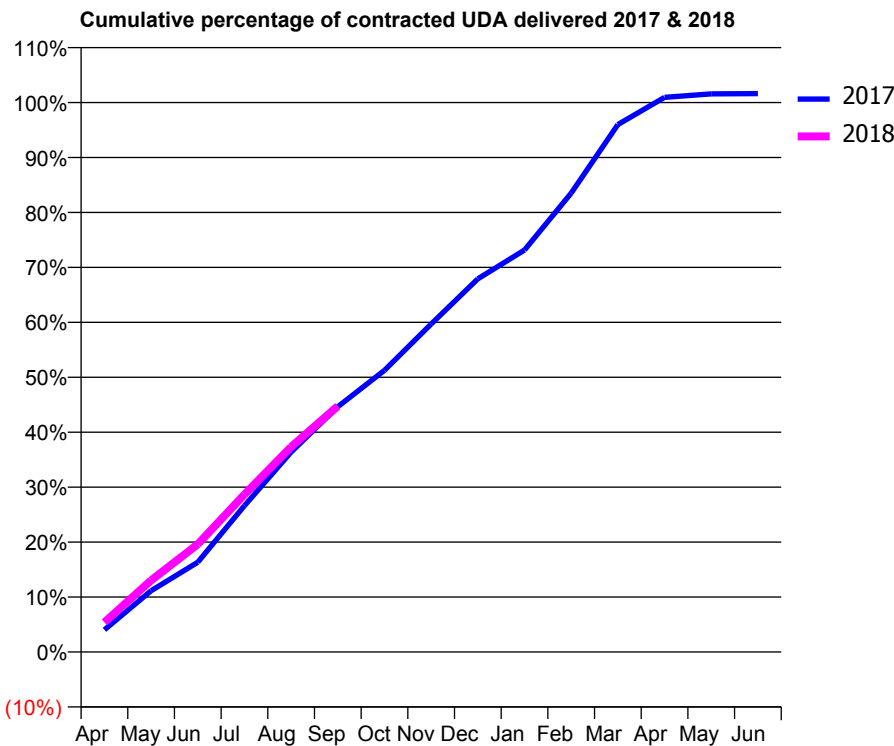
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,969      |
| Carry forward general activity (UDA)        | -341        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £452,526.48 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,120         |                               |
| Quarter ending December 2016         | 6,072         | →                             |
| Quarter ending March 2017            | 5,954         | ↓                             |
| Quarter ending June 2017             | 6,004         | →                             |
| Quarter ending September 2017        | 6,116         | →                             |
| <b>Variance since September 2016</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 848                               | 1,131 |
| May       | 2,341                             | 2,736 |
| June      | 3,426                             | 4,116 |
| July      | 5,586                             | 6,014 |
| August    | 7,631                             | 7,829 |
| September | 9,361                             | 9,385 |
| October   | 10,752                            |       |
| November  | 12,514                            |       |
| December  | 14,242                            |       |
| January   | 15,341                            |       |
| February  | 17,512                            |       |
| March     | 20,127                            |       |
| April     | 21,166                            |       |
| May       | 21,298                            |       |
| June      | 21,310                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 928         | 5.8%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 474      | 3,600       | 13.2%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 519      | 928         | 55.9%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,174    | 3,600       | 60.4%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 330      | 4,048       | 8.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 4,048       | 1.1%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 29       | 4,048       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 45       | 49          | 91.8%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 46       | 49          | 93.9%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



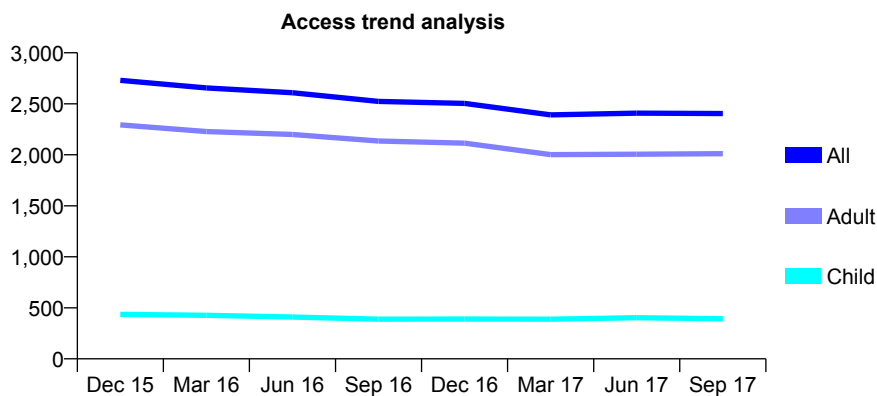
## 7A5 - Vital Signs At a Glance Contract Report for 180416/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Croft Practice Limited |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2009             |
| Contract end date    |                        |

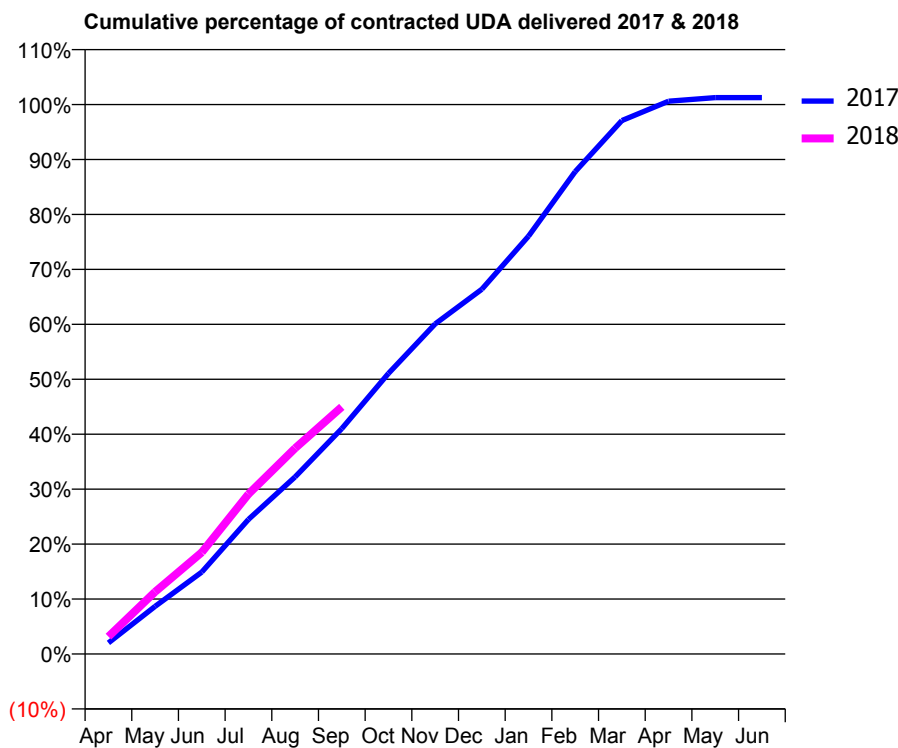
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,558       |
| Carry forward general activity (UDA)        | -108        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £206,425.66 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,524         |                               |
| Quarter ending December 2016         | 2,504         | →                             |
| Quarter ending March 2017            | 2,391         | ↓                             |
| Quarter ending June 2017             | 2,409         | →                             |
| Quarter ending September 2017        | 2,404         | →                             |
| <b>Variance since September 2016</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 173                               | 270   |
| May       | 743                               | 969   |
| June      | 1,277                             | 1,584 |
| July      | 2,096                             | 2,490 |
| August    | 2,759                             | 3,206 |
| September | 3,511                             | 3,850 |
| October   | 4,370                             |       |
| November  | 5,141                             |       |
| December  | 5,682                             |       |
| January   | 6,507                             |       |
| February  | 7,512                             |       |
| March     | 8,308                             |       |
| April     | 8,608                             |       |
| May       | 8,666                             |       |
| June      | 8,666                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 265         | 5.7%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 146      | 1,333       | 11.0%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154      | 265         | 58.1%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 743      | 1,333       | 55.7%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 49       | 1,478       | 3.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,478       | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 1,478       | 1.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 31       | 33          | 93.9%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 33          | 93.9%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



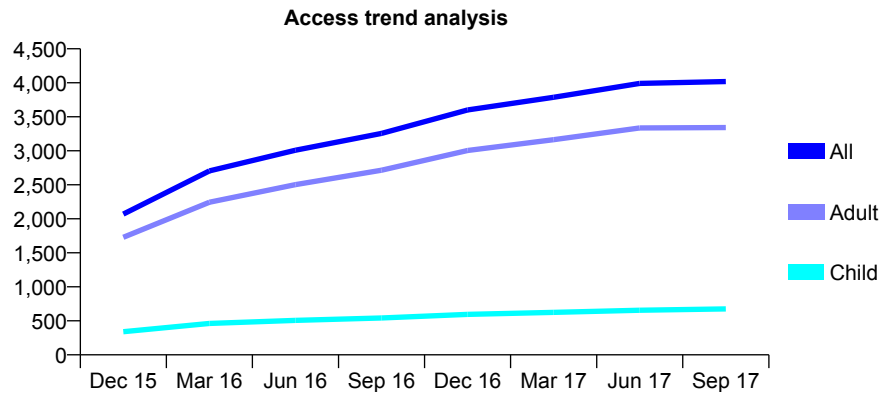
## 7A5 - Vital Signs At a Glance Contract Report for 181927/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Jamshad & Daraie |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/07/2015       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,245      |
| Carry forward general activity (UDA)        | -3          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £312,753.31 |

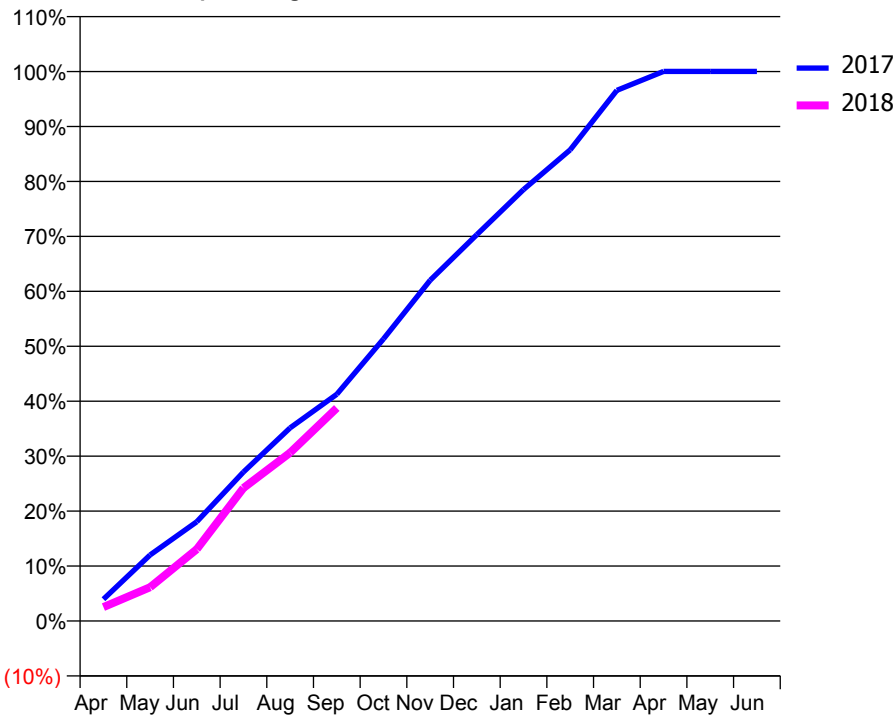
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,256        |                               |
| Quarter ending December 2016         | 3,600        | ↑                             |
| Quarter ending March 2017            | 3,787        | ↑                             |
| Quarter ending June 2017             | 3,992        | ↑                             |
| Quarter ending September 2017        | 4,018        | →                             |
| <b>Variance since September 2016</b> | <b>23.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 485                               | 311   |
| May       | 1,471                             | 752   |
| June      | 2,214                             | 1,601 |
| July      | 3,321                             | 2,965 |
| August    | 4,303                             | 3,751 |
| September | 5,053                             | 4,748 |
| October   | 6,286                             |       |
| November  | 7,594                             |       |
| December  | 8,610                             |       |
| January   | 9,616                             |       |
| February  | 10,500                            |       |
| March     | 11,824                            |       |
| April     | 12,248                            |       |
| May       | 12,248                            |       |
| June      | 12,248                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 359         | 2.5%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 80       | 1,688       | 4.7%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154      | 359         | 42.9%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 903      | 1,688       | 53.5%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 45       | 1,906       | 2.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,906       | 0.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 9        | 1,906       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 29       | 36          | 80.6%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 32       | 36          | 88.9%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

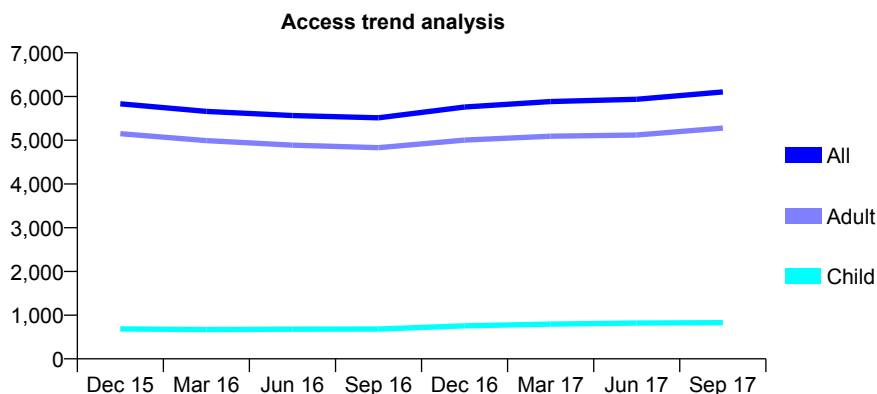
## 7A5 - Vital Signs At a Glance Contract Report for 197955/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | United Dental Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/01/2012        |
| Contract end date    |                   |

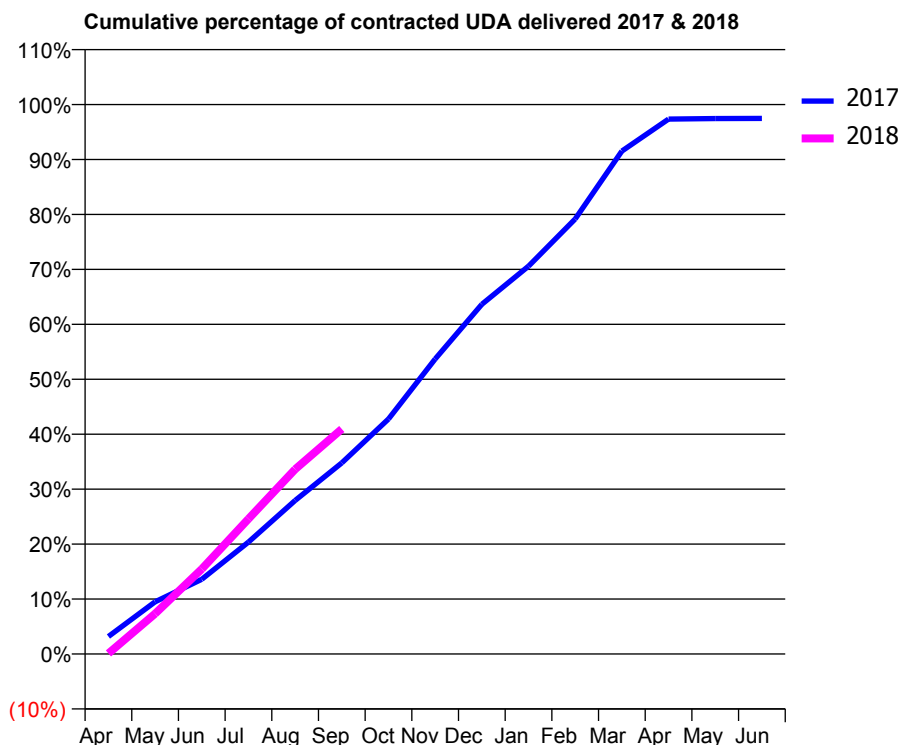
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,500      |
| Carry forward general activity (UDA)        | 546         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £515,536.71 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 5,513        |                               |
| Quarter ending December 2016         | 5,759        | ↑                             |
| Quarter ending March 2017            | 5,886        | ↑                             |
| Quarter ending June 2017             | 5,937        | →                             |
| Quarter ending September 2017        | 6,104        | ↑                             |
| <b>Variance since September 2016</b> | <b>10.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2017   | 2018  |
| April                             | 684    | 25    |
| May                               | 2,044  | 1,579 |
| June                              | 2,924  | 3,324 |
| July                              | 4,381  | 5,290 |
| August                            | 6,008  | 7,230 |
| September                         | 7,480  | 8,802 |
| October                           | 9,195  |       |
| November                          | 11,544 |       |
| December                          | 13,681 |       |
| January                           | 15,174 |       |
| February                          | 17,020 |       |
| March                             | 19,679 |       |
| April                             | 20,931 |       |
| May                               | 20,952 |       |
| June                              | 20,954 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 593         | 5.2%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 582      | 3,878       | 15.0%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 338      | 593         | 57.0%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,947    | 3,878       | 50.2%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 380      | 4,027       | 9.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 4,027       | 2.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 68       | 4,027       | 1.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 47       | 47          | 100.0%   | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 46       | 47          | 97.9%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

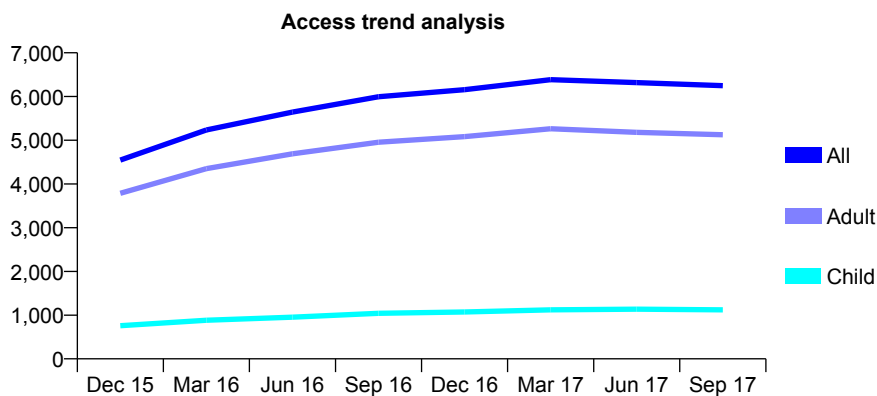
## 7A5 - Vital Signs At a Glance Contract Report for 197955/0002 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | United Dental Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2015        |
| Contract end date    |                   |

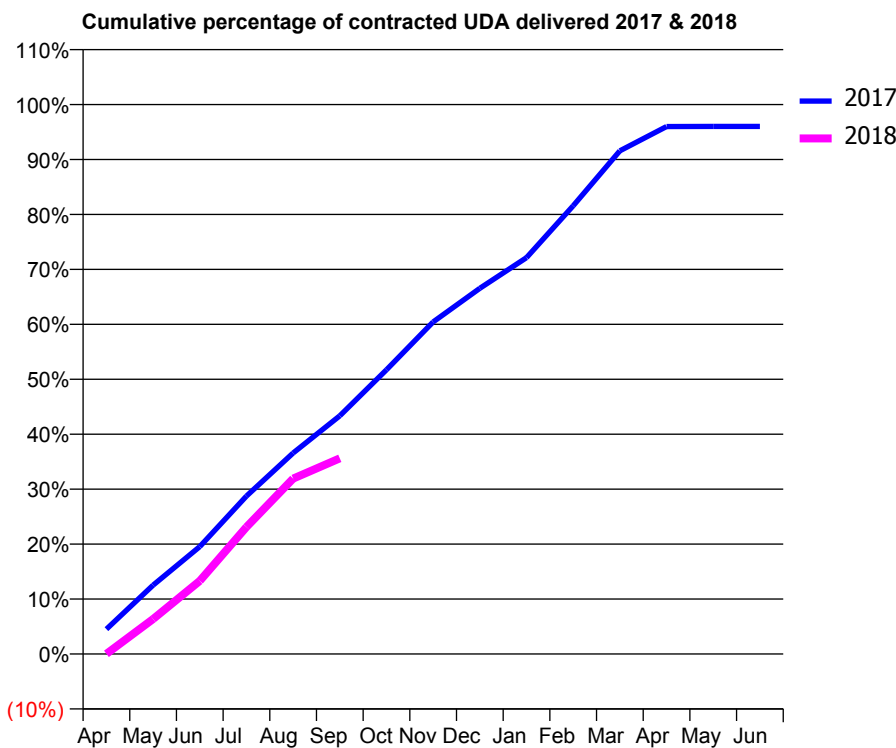
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,500      |
| Carry forward general activity (UDA)        | 860         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £515,536.70 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,996       |                               |
| Quarter ending December 2016         | 6,157       | ↑                             |
| Quarter ending March 2017            | 6,384       | ↑                             |
| Quarter ending June 2017             | 6,317       | ↓                             |
| Quarter ending September 2017        | 6,247       | ↓                             |
| <b>Variance since September 2016</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 972                               | 10    |
| May       | 2,693                             | 1,369 |
| June      | 4,202                             | 2,862 |
| July      | 6,180                             | 4,970 |
| August    | 7,867                             | 6,866 |
| September | 9,321                             | 7,656 |
| October   | 11,122                            |       |
| November  | 12,995                            |       |
| December  | 14,310                            |       |
| January   | 15,506                            |       |
| February  | 17,537                            |       |
| March     | 19,690                            |       |
| April     | 20,640                            |       |
| May       | 20,640                            |       |
| June      | 20,640                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 783         | 4.2%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 395      | 3,481       | 11.3%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 508      | 783         | 64.9%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,959    | 3,481       | 56.3%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 264      | 3,908       | 6.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 3,908       | 1.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 30       | 3,908       | 0.8%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 54       | 59          | 91.5%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 57       | 59          | 96.6%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

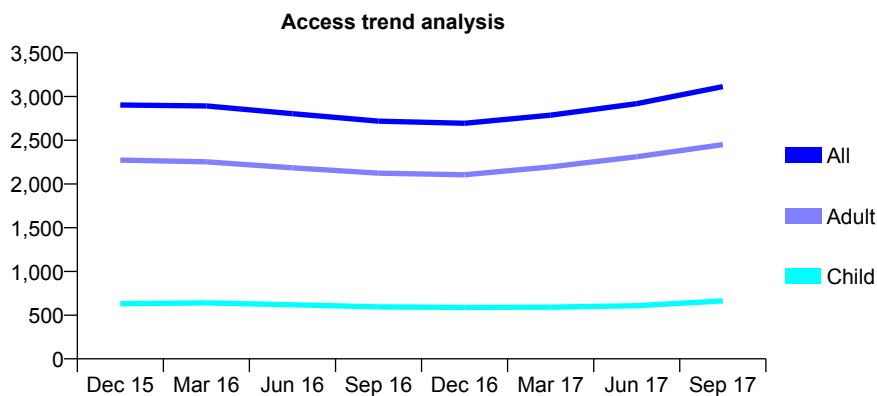
## 7A5 - Vital Signs At a Glance Contract Report for 199915/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | IDH 441 to 444 Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 04/04/2008         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,473       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £225,002.94 |

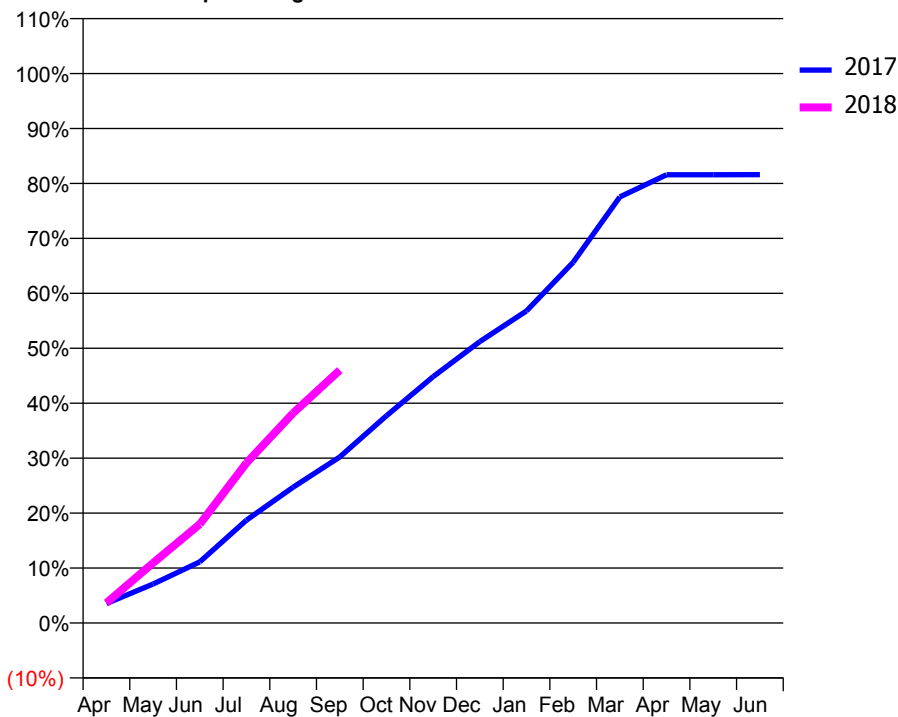
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,718        |                               |
| Quarter ending December 2016         | 2,694        | →                             |
| Quarter ending March 2017            | 2,787        | ↑                             |
| Quarter ending June 2017             | 2,918        | ↑                             |
| Quarter ending September 2017        | 3,113        | ↑                             |
| <b>Variance since September 2016</b> | <b>14.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 302                               | 310   |
| May       | 600                               | 926   |
| June      | 944                               | 1,525 |
| July      | 1,587                             | 2,469 |
| August    | 2,094                             | 3,238 |
| September | 2,560                             | 3,900 |
| October   | 3,197                             |       |
| November  | 3,799                             |       |
| December  | 4,339                             |       |
| January   | 4,813                             |       |
| February  | 5,564                             |       |
| March     | 6,571                             |       |
| April     | 6,912                             |       |
| May       | 6,911                             |       |
| June      | 6,914                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 376         | 4.0%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 80       | 1,439       | 5.6%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 152      | 376         | 40.4%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 626      | 1,439       | 43.5%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 59       | 1,672       | 3.5%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,672       | 0.4%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 1,672       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 18       | 20          | 90.0%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 20          | 90.0%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

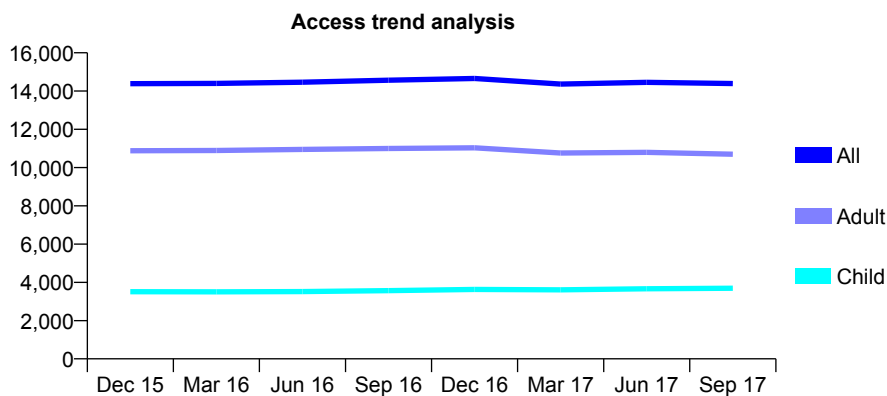
## 7A5 - Vital Signs At a Glance Contract Report for 199915/0002 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | IDH 441 to 444 Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 04/04/2008         |
| Contract end date    |                    |

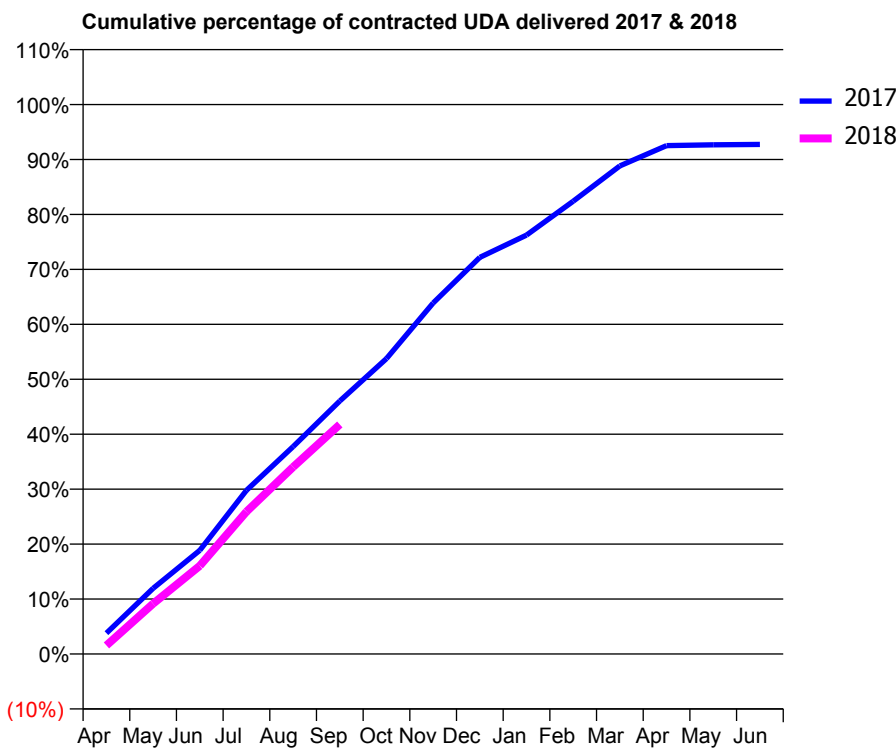
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 34,517      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £812,136.68 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 14,564        |                               |
| Quarter ending December 2016         | 14,661        | →                             |
| Quarter ending March 2017            | 14,365        | ↓                             |
| Quarter ending June 2017             | 14,455        | →                             |
| Quarter ending September 2017        | 14,395        | →                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,308                             | 538    |
| May       | 4,129                             | 3,160  |
| June      | 6,514                             | 5,541  |
| July      | 10,282                            | 8,944  |
| August    | 13,031                            | 11,750 |
| September | 15,891                            | 14,422 |
| October   | 18,561                            |        |
| November  | 22,048                            |        |
| December  | 24,918                            |        |
| January   | 26,317                            |        |
| February  | 28,442                            |        |
| March     | 30,663                            |        |
| April     | 31,933                            |        |
| May       | 31,988                            |        |
| June      | 32,010                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 1,947       | 2.3%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 362      | 5,388       | 6.7%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 733      | 1,947       | 37.6%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,045    | 5,388       | 38.0%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 312      | 6,825       | 4.6%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 6,825       | 0.6%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 31       | 6,825       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 72       | 79          | 91.1%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 66       | 79          | 83.5%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

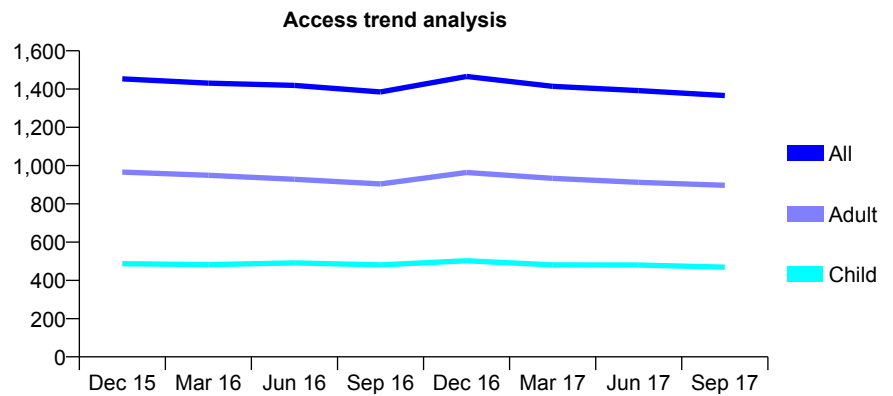
## 7A5 - Vital Signs At a Glance Contract Report for 228826/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS JA DAVIES |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2012    |
| Contract end date    |               |

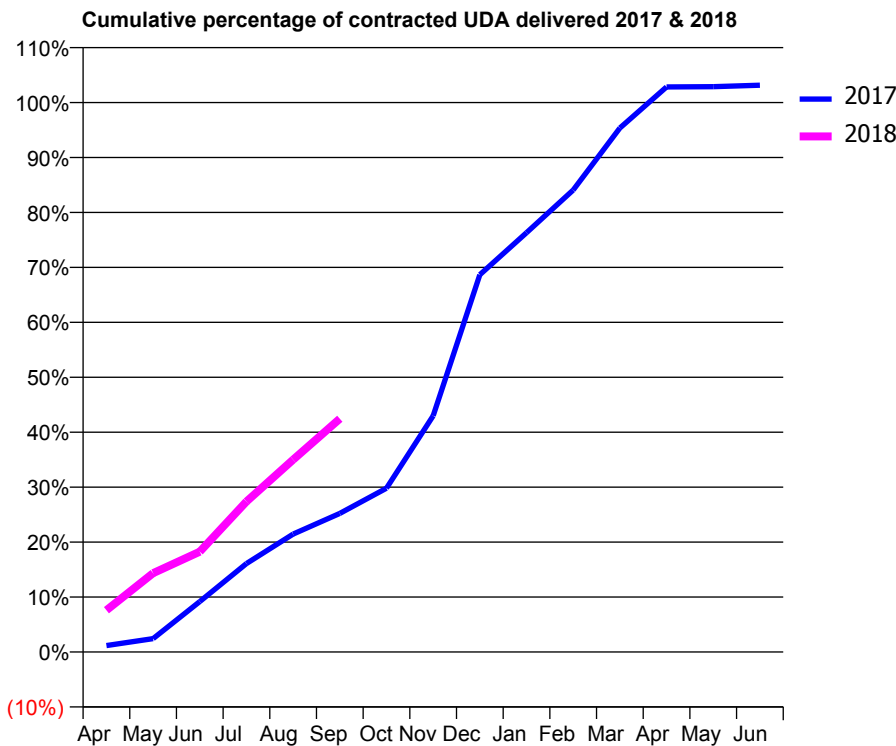
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,886       |
| Carry forward general activity (UDA)        | -153        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £131,126.08 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,385         |                               |
| Quarter ending December 2016         | 1,466         | ↑                             |
| Quarter ending March 2017            | 1,414         | ↓                             |
| Quarter ending June 2017             | 1,392         | ↓                             |
| Quarter ending September 2017        | 1,366         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 58                                | 371   |
| May       | 119                               | 701   |
| June      | 448                               | 892   |
| July      | 787                               | 1,338 |
| August    | 1,049                             | 1,711 |
| September | 1,232                             | 2,074 |
| October   | 1,457                             |       |
| November  | 2,100                             |       |
| December  | 3,355                             |       |
| January   | 3,729                             |       |
| February  | 4,108                             |       |
| March     | 4,659                             |       |
| April     | 5,024                             |       |
| May       | 5,027                             |       |
| June      | 5,039                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 245         | 7.8%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 62       | 444         | 14.0%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 81       | 245         | 33.1%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 169      | 444         | 38.1%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 62       | 605         | 10.2%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 605         | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 605         | 1.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

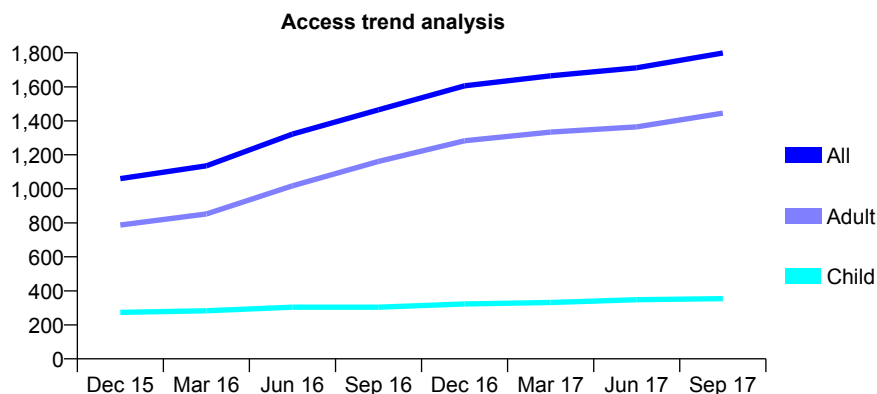
## 7A5 - Vital Signs At a Glance Contract Report for 239186/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR NA WILSON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

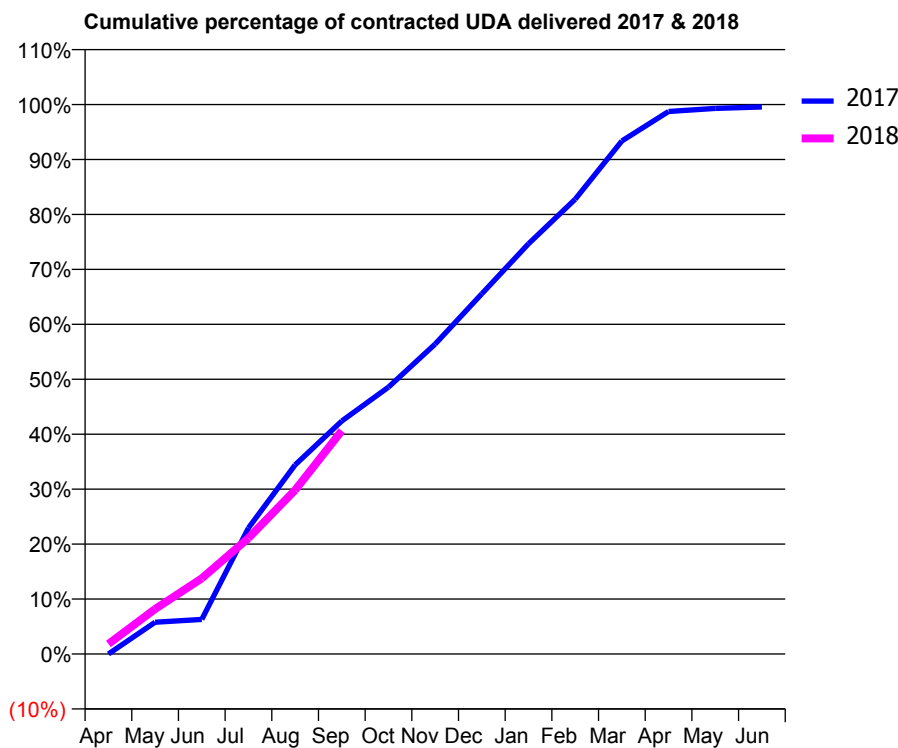
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,200       |
| Carry forward general activity (UDA)        | 28          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £110,865.50 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,465        |                               |
| Quarter ending December 2016         | 1,606        | ↑                             |
| Quarter ending March 2017            | 1,665        | ↑                             |
| Quarter ending June 2017             | 1,712        | ↑                             |
| Quarter ending September 2017        | 1,799        | ↑                             |
| <b>Variance since September 2016</b> | <b>22.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 113   |
| May       | 359                               | 507   |
| June      | 391                               | 854   |
| July      | 1,422                             | 1,309 |
| August    | 2,134                             | 1,850 |
| September | 2,629                             | 2,519 |
| October   | 3,011                             |       |
| November  | 3,498                             |       |
| December  | 4,065                             |       |
| January   | 4,628                             |       |
| February  | 5,132                             |       |
| March     | 5,788                             |       |
| April     | 6,122                             |       |
| May       | 6,155                             |       |
| June      | 6,172                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 292         | 14.4%    | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 267      | 1,078       | 24.8%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163      | 292         | 55.8%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 461      | 1,078       | 42.8%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 232      | 1,221       | 19.0%    | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,221       | 0.5%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 1,221       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



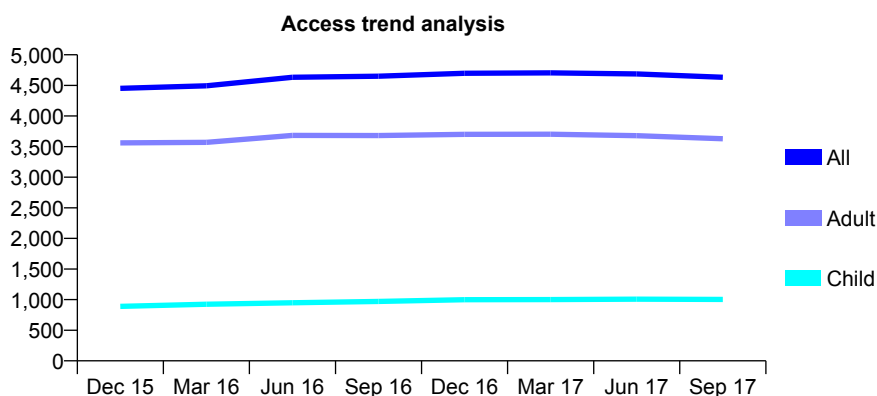
## 7A5 - Vital Signs At a Glance Contract Report for 245682/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR M NEWLAND |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2008   |
| Contract end date    |              |

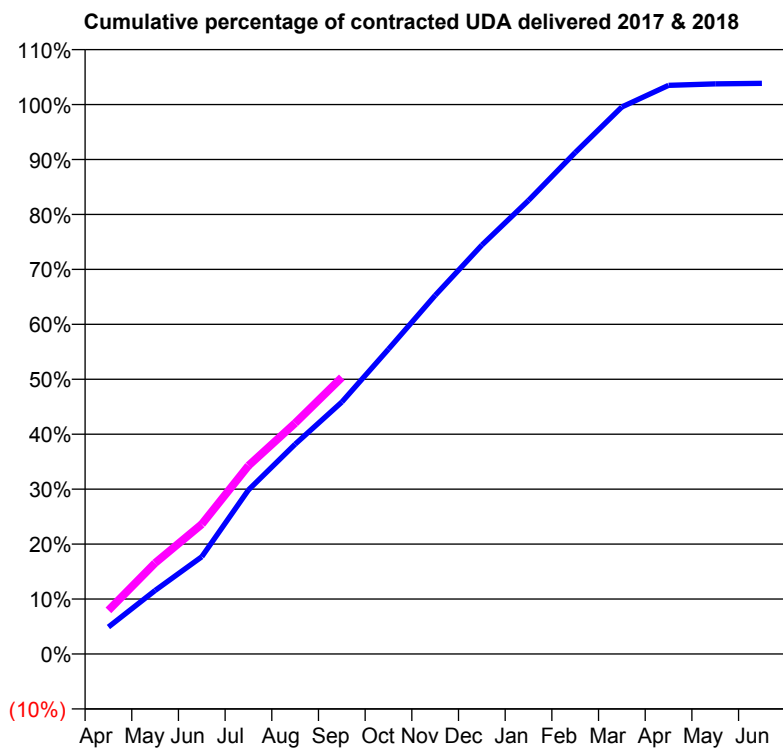
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,425      |
| Carry forward general activity (UDA)        | -479        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £300,853.34 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,651         |                               |
| Quarter ending December 2016         | 4,699         | →                             |
| Quarter ending March 2017            | 4,704         | →                             |
| Quarter ending June 2017             | 4,687         | →                             |
| Quarter ending September 2017        | 4,632         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 609                               | 988   |
| May       | 1,435                             | 2,059 |
| June      | 2,201                             | 2,934 |
| July      | 3,710                             | 4,258 |
| August    | 4,745                             | 5,221 |
| September | 5,696                             | 6,255 |
| October   | 6,893                             |       |
| November  | 8,108                             |       |
| December  | 9,247                             |       |
| January   | 10,255                            |       |
| February  | 11,338                            |       |
| March     | 12,369                            |       |
| April     | 12,857                            |       |
| May       | 12,890                            |       |
| June      | 12,904                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 755         | 5.8%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 267      | 2,573       | 10.4%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 425      | 755         | 56.3%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,320    | 2,573       | 51.3%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 211      | 3,107       | 6.8%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,107       | 0.4%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 3,107       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 49       | 49          | 100.0%   | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 43       | 49          | 87.8%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



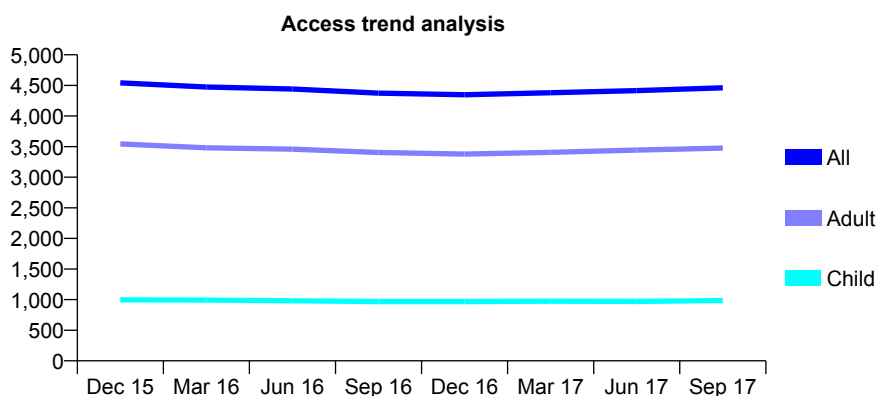
## 7A5 - Vital Signs At a Glance Contract Report for 324035/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR PS JOHN              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

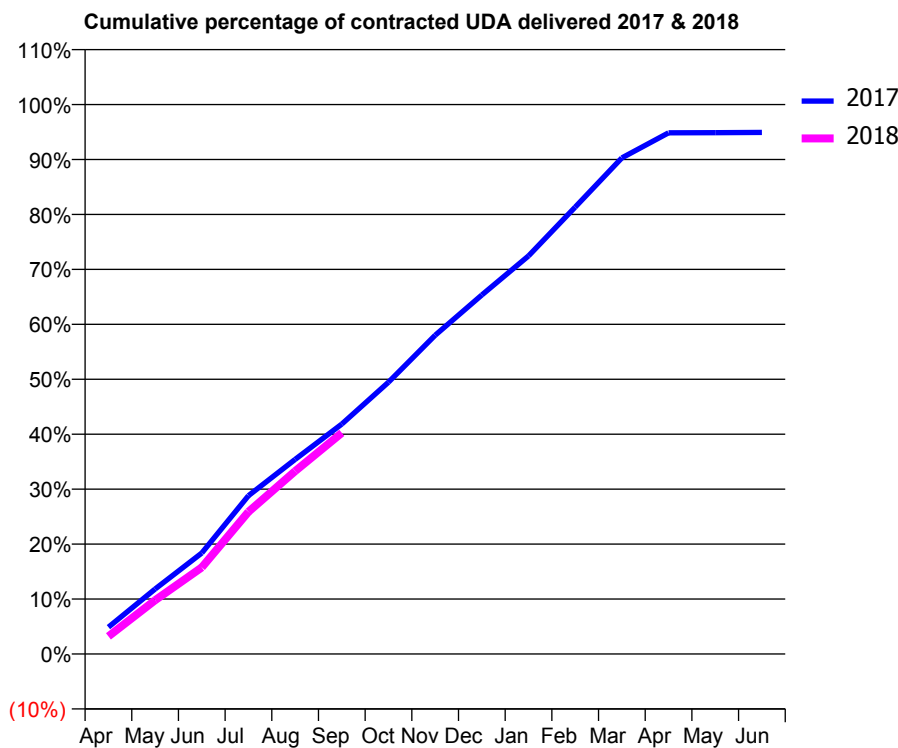
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,844      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 447         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £382,755.03 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,374       |                               |
| Quarter ending December 2016         | 4,348       | →                             |
| Quarter ending March 2017            | 4,381       | →                             |
| Quarter ending June 2017             | 4,414       | →                             |
| Quarter ending September 2017        | 4,461       | →                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 775                               | 510   |
| May       | 1,875                             | 1,550 |
| June      | 2,911                             | 2,498 |
| July      | 4,568                             | 4,102 |
| August    | 5,612                             | 5,273 |
| September | 6,632                             | 6,376 |
| October   | 7,837                             |       |
| November  | 9,192                             |       |
| December  | 10,353                            |       |
| January   | 11,479                            |       |
| February  | 12,886                            |       |
| March     | 14,306                            |       |
| April     | 15,028                            |       |
| May       | 15,032                            |       |
| June      | 15,038                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 789         | 5.3%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 316      | 3,084       | 10.2%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 551      | 789         | 69.8%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,265    | 3,084       | 73.4%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 210      | 3,522       | 6.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,522       | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 24       | 3,522       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 40       | 43          | 93.0%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 38       | 43          | 88.4%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

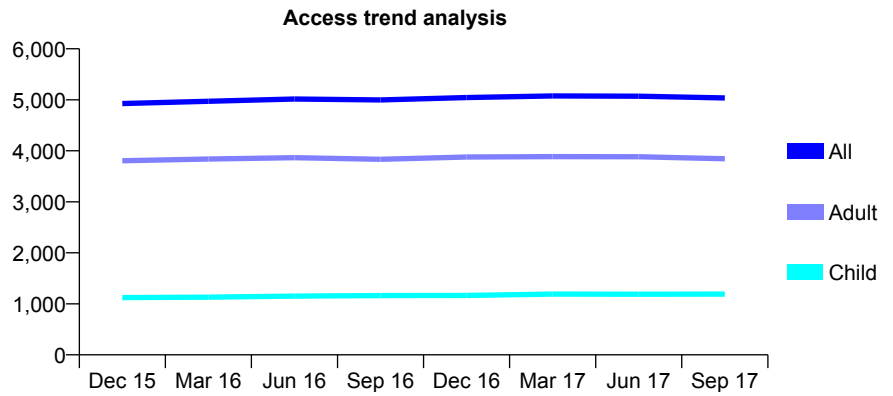
## 7A5 - Vital Signs At a Glance Contract Report for 324590/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MRS JM GRIFFITHS |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,876      |
| Carry forward general activity (UDA)        | -588        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £371,975.83 |

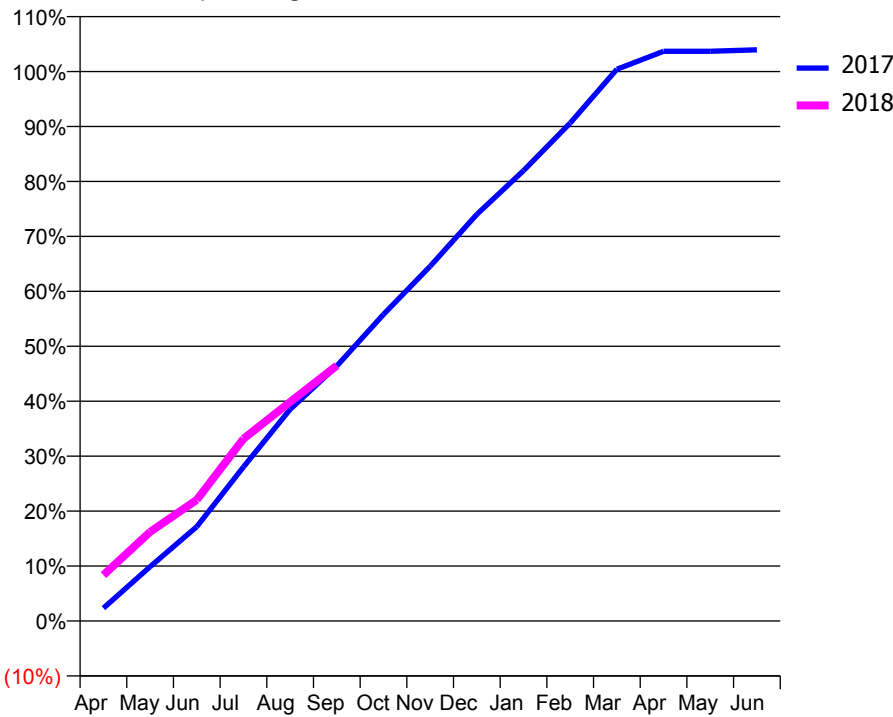
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,997       |                               |
| Quarter ending December 2016         | 5,044       | →                             |
| Quarter ending March 2017            | 5,075       | →                             |
| Quarter ending June 2017             | 5,071       | →                             |
| Quarter ending September 2017        | 5,036       | →                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 349                               | 1,243 |
| May       | 1,473                             | 2,414 |
| June      | 2,555                             | 3,278 |
| July      | 4,171                             | 4,932 |
| August    | 5,731                             | 5,929 |
| September | 6,904                             | 6,915 |
| October   | 8,300                             |       |
| November  | 9,603                             |       |
| December  | 11,007                            |       |
| January   | 12,194                            |       |
| February  | 13,480                            |       |
| March     | 14,935                            |       |
| April     | 15,424                            |       |
| May       | 15,424                            |       |
| June      | 15,464                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 777         | 7.5%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 308      | 2,501       | 12.3%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 433      | 777         | 55.7%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,495    | 2,501       | 59.8%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 275      | 3,005       | 9.2%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 3,005       | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 26       | 3,005       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 53       | 53          | 100.0%   | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 51       | 53          | 96.2%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

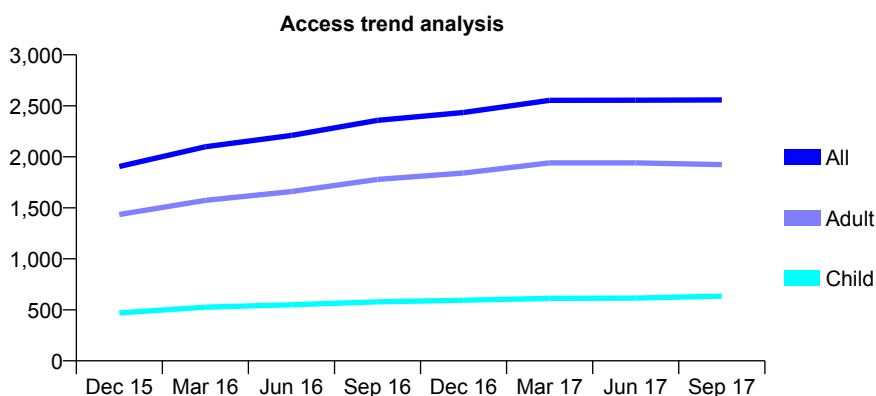
## 7A5 - Vital Signs At a Glance Contract Report for 377023/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS CL DAVIES |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2015     |
| Contract end date    |                |

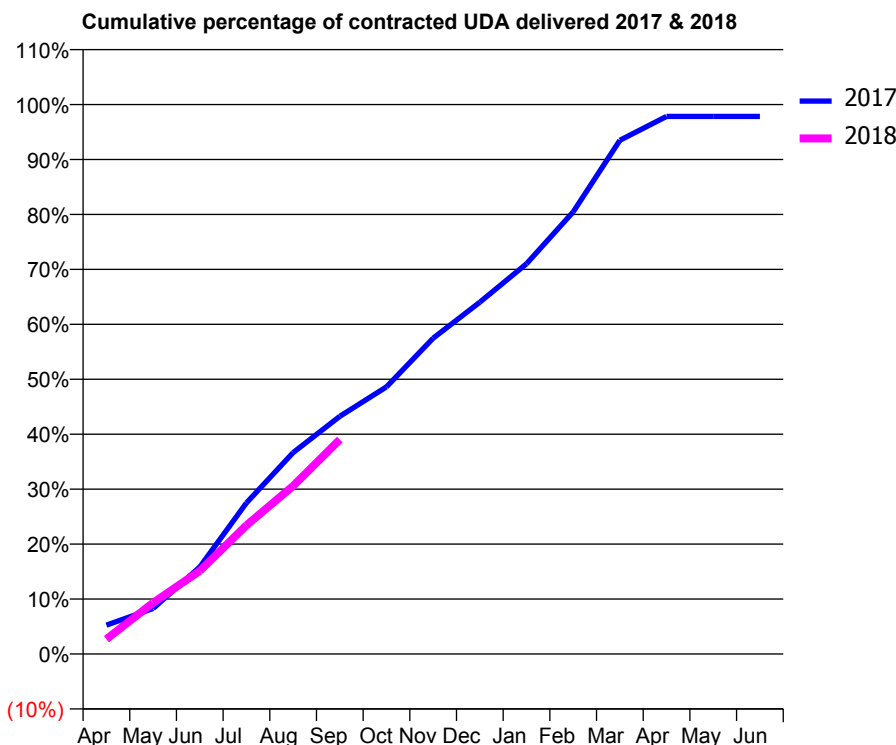
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,166       |
| Carry forward general activity (UDA)        | 86          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,616.22 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,357       |                               |
| Quarter ending December 2016         | 2,435       | ↑                             |
| Quarter ending March 2017            | 2,554       | ↑                             |
| Quarter ending June 2017             | 2,555       | →                             |
| Quarter ending September 2017        | 2,557       | →                             |
| <b>Variance since September 2016</b> | <b>8.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 481                               | 247   |
| May       | 759                               | 854   |
| June      | 1,450                             | 1,386 |
| July      | 2,522                             | 2,147 |
| August    | 3,359                             | 2,803 |
| September | 3,964                             | 3,578 |
| October   | 4,457                             |       |
| November  | 5,269                             |       |
| December  | 5,868                             |       |
| January   | 6,509                             |       |
| February  | 7,375                             |       |
| March     | 8,569                             |       |
| April     | 8,967                             |       |
| May       | 8,967                             |       |
| June      | 8,968                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 500         | 7.6%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 163      | 1,472       | 11.1%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 280      | 500         | 56.0%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 882      | 1,472       | 59.9%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 116      | 1,803       | 6.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,803       | 0.0%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 25       | 1,803       | 1.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 20          | 100.0%   | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

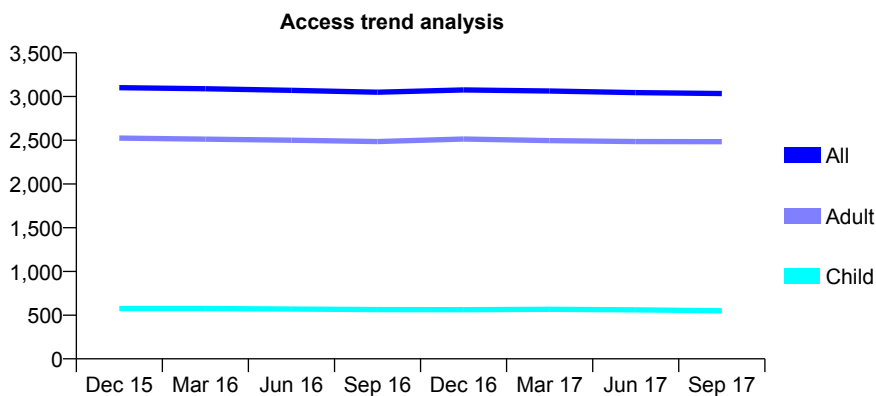
## 7A5 - Vital Signs At a Glance Contract Report for 573531/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR PB JAMES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

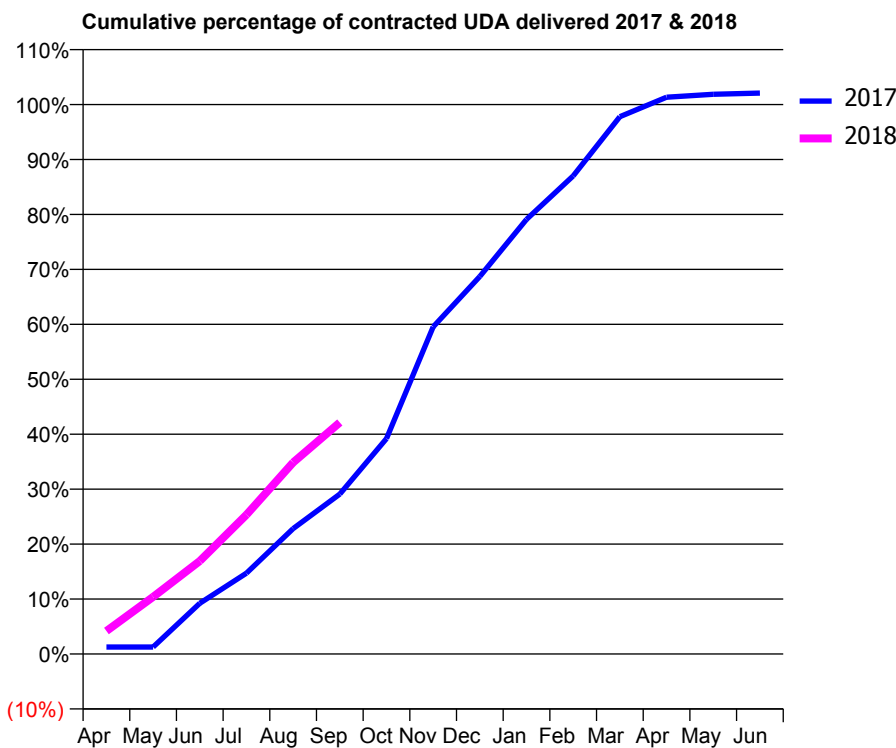
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | -166        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £193,309.78 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,049         |                               |
| Quarter ending December 2016         | 3,076         | →                             |
| Quarter ending March 2017            | 3,063         | →                             |
| Quarter ending June 2017             | 3,045         | →                             |
| Quarter ending September 2017        | 3,034         | →                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 101                               | 334   |
| May       | 101                               | 832   |
| June      | 738                               | 1,354 |
| July      | 1,177                             | 2,027 |
| August    | 1,826                             | 2,788 |
| September | 2,329                             | 3,371 |
| October   | 3,136                             |       |
| November  | 4,763                             |       |
| December  | 5,497                             |       |
| January   | 6,328                             |       |
| February  | 6,961                             |       |
| March     | 7,823                             |       |
| April     | 8,106                             |       |
| May       | 8,150                             |       |
| June      | 8,166                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 386         | 4.7%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 154      | 1,212       | 12.7%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 252      | 386         | 65.3%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 315      | 1,212       | 26.0%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 64       | 1,482       | 4.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,482       | 0.4%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 15       | 1,482       | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 56       | 59          | 94.9%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 56       | 59          | 94.9%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

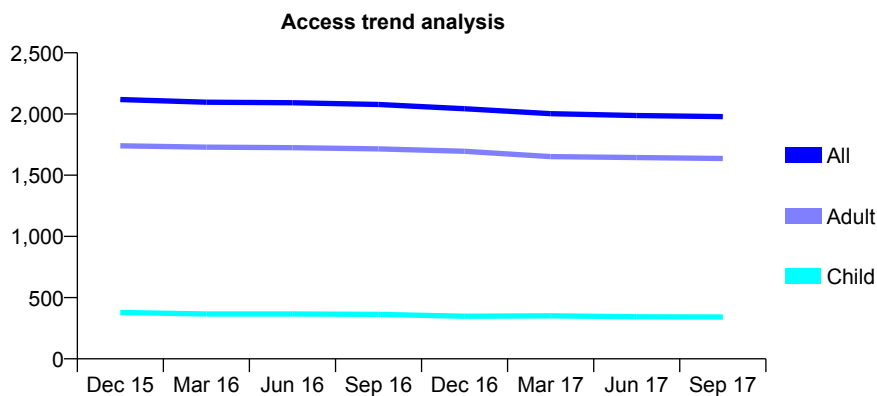
## 7A5 - Vital Signs At a Glance Contract Report for 625485/0004 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS D ADAMS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 14/06/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,350       |
| Carry forward general activity (UDA)        | 225         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £132,729.38 |

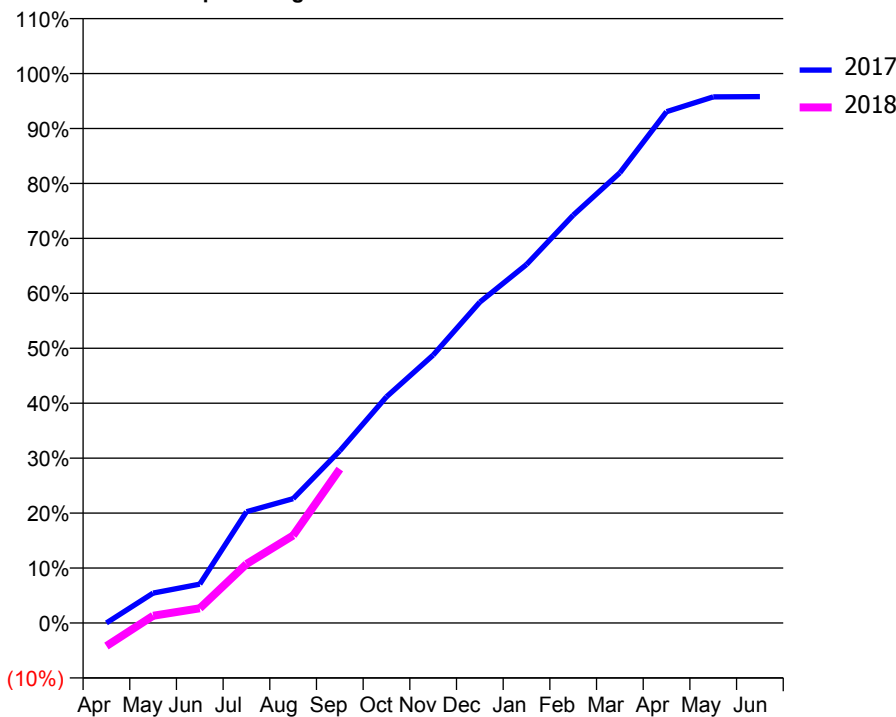
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,078         |                               |
| Quarter ending December 2016         | 2,043         | ↓                             |
| Quarter ending March 2017            | 2,003         | ↓                             |
| Quarter ending June 2017             | 1,988         | →                             |
| Quarter ending September 2017        | 1,979         | →                             |
| <b>Variance since September 2016</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 0     | -225  |
| May       | 292   | 71    |
| June      | 378   | 143   |
| July      | 1,084 | 575   |
| August    | 1,210 | 852   |
| September | 1,676 | 1,499 |
| October   | 2,203 |       |
| November  | 2,609 |       |
| December  | 3,124 |       |
| January   | 3,491 |       |
| February  | 3,971 |       |
| March     | 4,383 |       |
| April     | 4,979 |       |
| May       | 5,122 |       |
| June      | 5,125 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 334         | 9.3%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 120      | 1,096       | 10.9%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 210      | 334         | 62.9%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 416      | 1,096       | 38.0%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 42       | 1,027       | 4.1%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,027       | 0.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 1,027       | 0.8%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 25          | 96.0%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 25          | 100.0%   | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

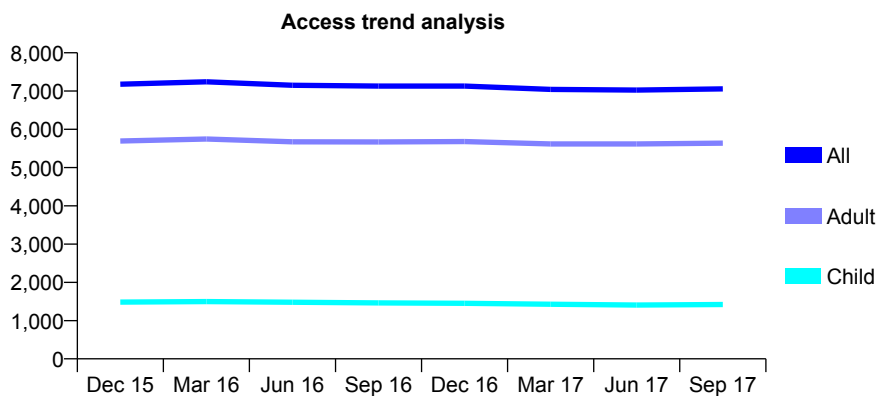
## 7A5 - Vital Signs At a Glance Contract Report for 688312/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR G BLINMAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2013   |
| Contract end date    |              |

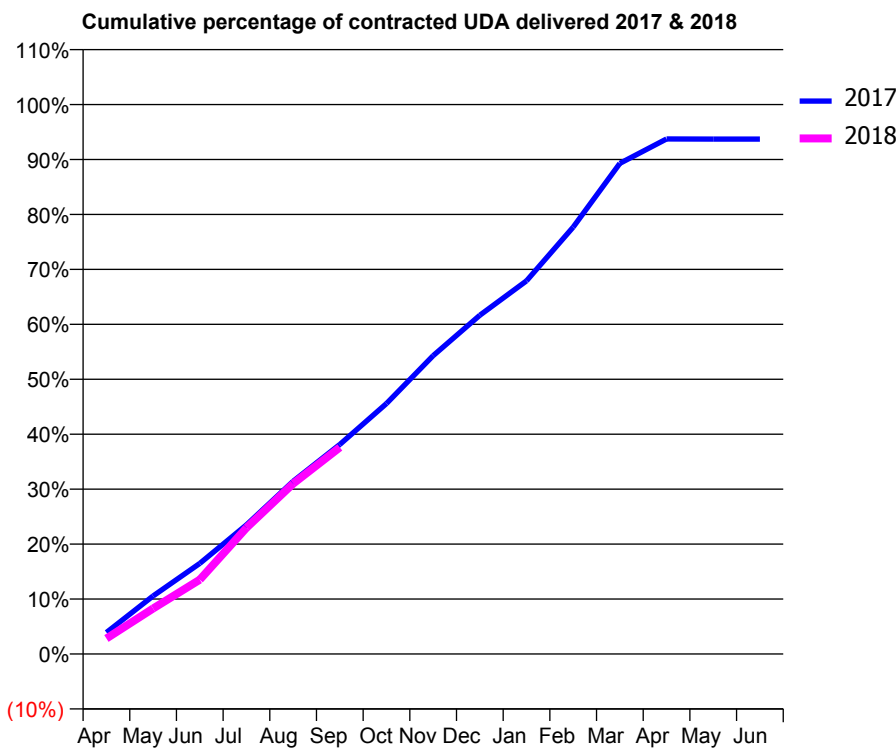
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,138      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £593,910.48 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,131         |                               |
| Quarter ending December 2016         | 7,132         | →                             |
| Quarter ending March 2017            | 7,043         | ↓                             |
| Quarter ending June 2017             | 7,025         | →                             |
| Quarter ending September 2017        | 7,057         | →                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 946                               | 683   |
| May       | 2,550                             | 2,002 |
| June      | 3,979                             | 3,266 |
| July      | 5,673                             | 5,544 |
| August    | 7,586                             | 7,481 |
| September | 9,204                             | 9,074 |
| October   | 11,003                            |       |
| November  | 13,107                            |       |
| December  | 14,882                            |       |
| January   | 16,392                            |       |
| February  | 18,753                            |       |
| March     | 21,553                            |       |
| April     | 22,623                            |       |
| May       | 22,617                            |       |
| June      | 22,618                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,097       | 8.7%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 479      | 4,144       | 11.6%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 647      | 1,097       | 59.0%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,674    | 4,144       | 64.5%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 318      | 4,757       | 6.7%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 4,757       | 1.2%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 4,757       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 70       | 74          | 94.6%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 71       | 74          | 95.9%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

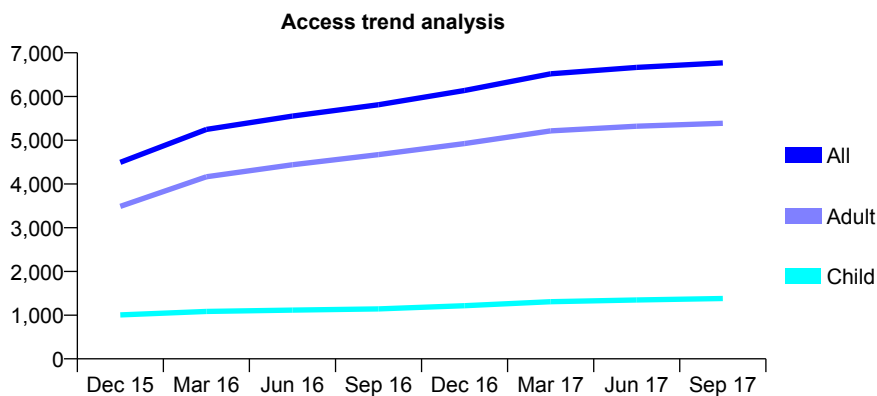
## 7A5 - Vital Signs At a Glance Contract Report for 741841/0003 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS S CHAUDHRY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2015     |
| Contract end date    |                |

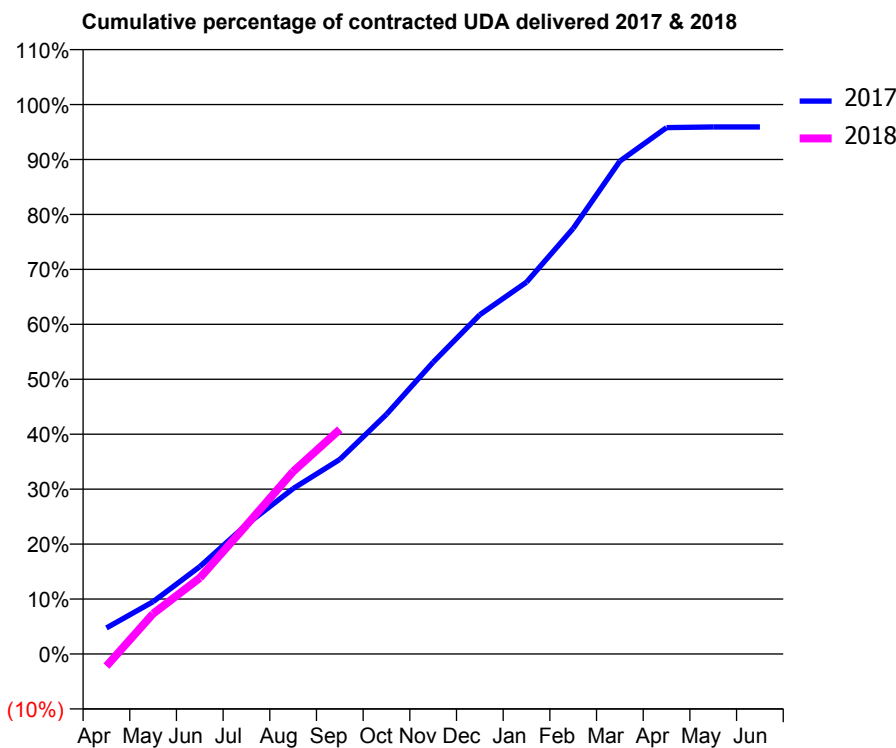
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,738      |
| Carry forward general activity (UDA)        | 842         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £481,963.52 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 5,813        |                               |
| Quarter ending December 2016         | 6,137        | ↑                             |
| Quarter ending March 2017            | 6,520        | ↑                             |
| Quarter ending June 2017             | 6,667        | ↑                             |
| Quarter ending September 2017        | 6,769        | →                             |
| <b>Variance since September 2016</b> | <b>16.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 981                               | -484  |
| May       | 1,965                             | 1,596 |
| June      | 3,284                             | 3,008 |
| July      | 4,861                             | 5,100 |
| August    | 6,217                             | 7,218 |
| September | 7,311                             | 8,886 |
| October   | 9,005                             |       |
| November  | 10,967                            |       |
| December  | 12,750                            |       |
| January   | 13,971                            |       |
| February  | 15,988                            |       |
| March     | 18,522                            |       |
| April     | 19,777                            |       |
| May       | 19,802                            |       |
| June      | 19,804                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,152       | 5.7%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 406      | 4,181       | 9.7%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 770      | 1,152       | 66.8%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,520    | 4,181       | 60.3%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 199      | 4,913       | 4.1%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,913       | 0.5%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 25       | 4,913       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 42       | 45          | 93.3%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 42       | 45          | 93.3%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



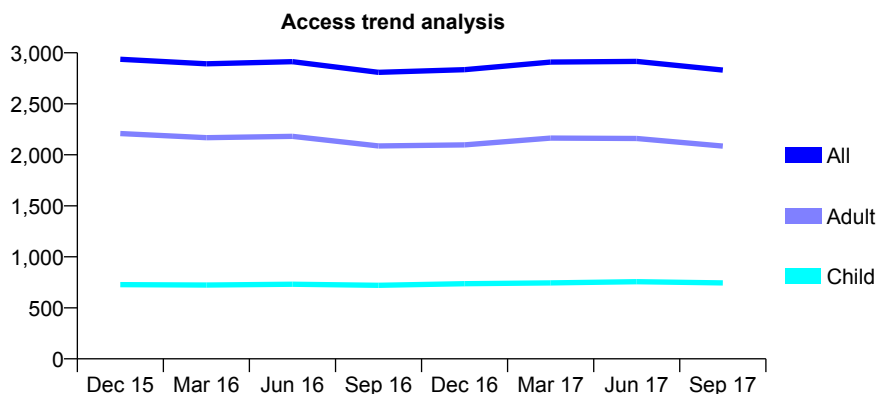
## 7A5 - Vital Signs At a Glance Contract Report for 767158/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR H WILDING |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

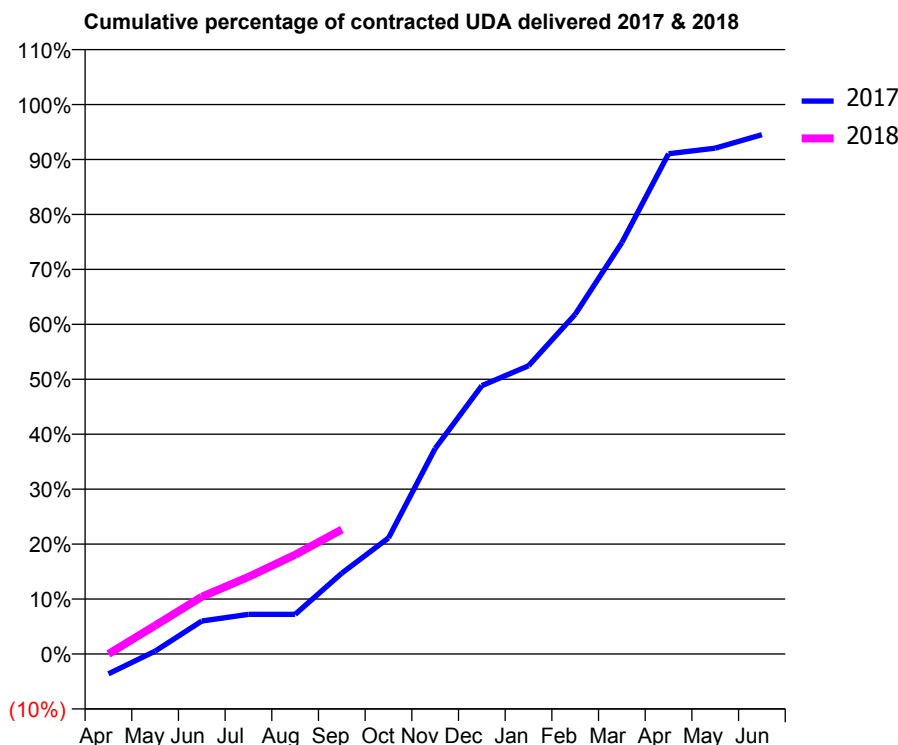
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,600       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,791.09 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,808       |                               |
| Quarter ending December 2016         | 2,834       | →                             |
| Quarter ending March 2017            | 2,909       | ↑                             |
| Quarter ending June 2017             | 2,916       | →                             |
| Quarter ending September 2017        | 2,831       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -203                              | 0     |
| May       | 29                                | 291   |
| June      | 336                               | 584   |
| July      | 404                               | 786   |
| August    | 404                               | 1,011 |
| September | 824                               | 1,269 |
| October   | 1,183                             |       |
| November  | 2,094                             |       |
| December  | 2,735                             |       |
| January   | 2,937                             |       |
| February  | 3,462                             |       |
| March     | 4,193                             |       |
| April     | 5,098                             |       |
| May       | 5,155                             |       |
| June      | 5,292                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 421         | 7.1%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 86       | 956         | 9.0%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 183      | 421         | 43.5%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 373      | 956         | 39.0%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 38       | 881         | 4.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 881         | 0.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 881         | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



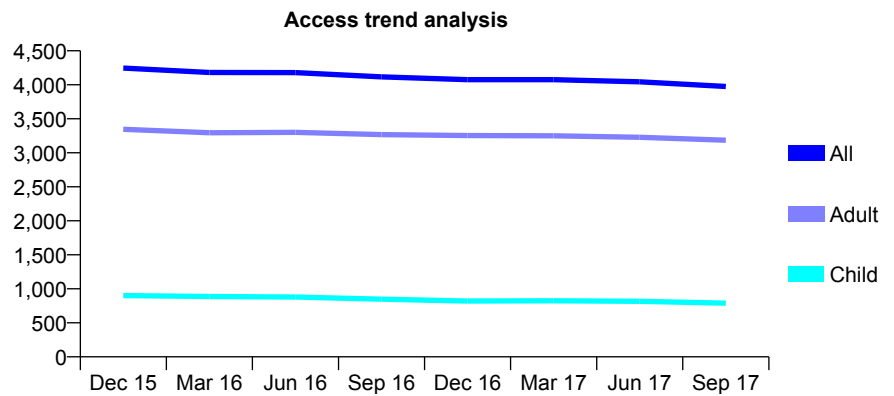
## 7A5 - Vital Signs At a Glance Contract Report for 830763/0005 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR L ROBERTS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2013   |
| Contract end date    |              |

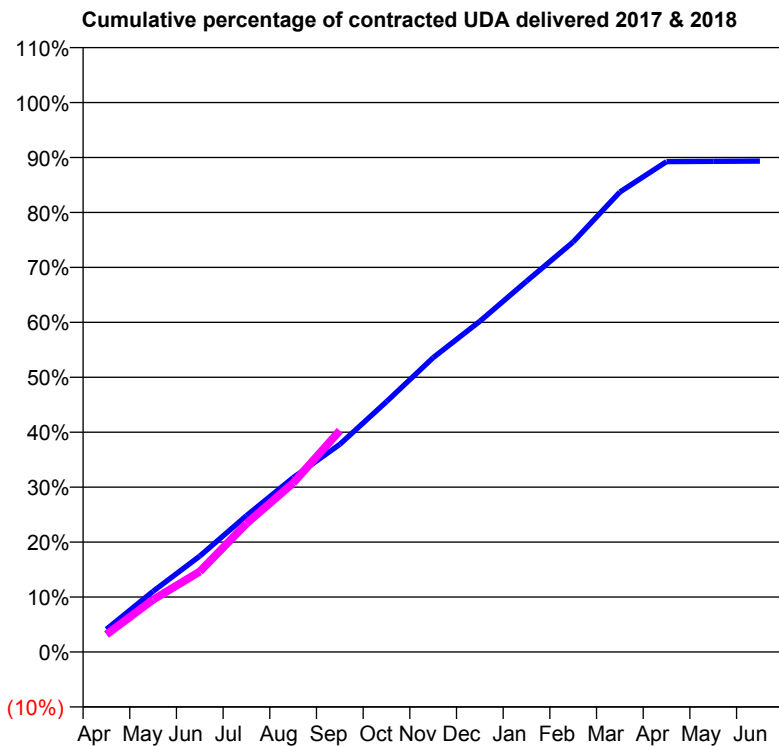
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,800      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £333,933.16 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,117         |                               |
| Quarter ending December 2016         | 4,075         | ↓                             |
| Quarter ending March 2017            | 4,075         | →                             |
| Quarter ending June 2017             | 4,044         | →                             |
| Quarter ending September 2017        | 3,975         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 572                               | 441   |
| May       | 1,525                             | 1,315 |
| June      | 2,408                             | 2,021 |
| July      | 3,425                             | 3,225 |
| August    | 4,379                             | 4,243 |
| September | 5,217                             | 5,560 |
| October   | 6,286                             |       |
| November  | 7,394                             |       |
| December  | 8,307                             |       |
| January   | 9,310                             |       |
| February  | 10,300                            |       |
| March     | 11,553                            |       |
| April     | 12,315                            |       |
| May       | 12,321                            |       |
| June      | 12,328                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 548         | 7.3%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 298      | 2,395       | 12.4%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 297      | 548         | 54.2%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,416    | 2,395       | 59.1%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 128      | 2,566       | 5.0%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 2,566       | 1.3%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 2,566       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 26          | 92.3%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 26          | 88.5%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

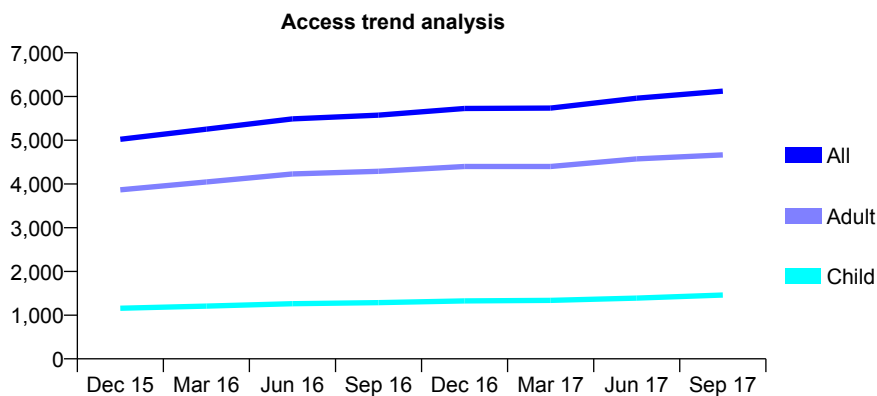
## 7A5 - Vital Signs At a Glance Contract Report for 885630/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS P SOOD   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/09/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,284      |
| Carry forward general activity (UDA)        | -897        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £495,650.31 |

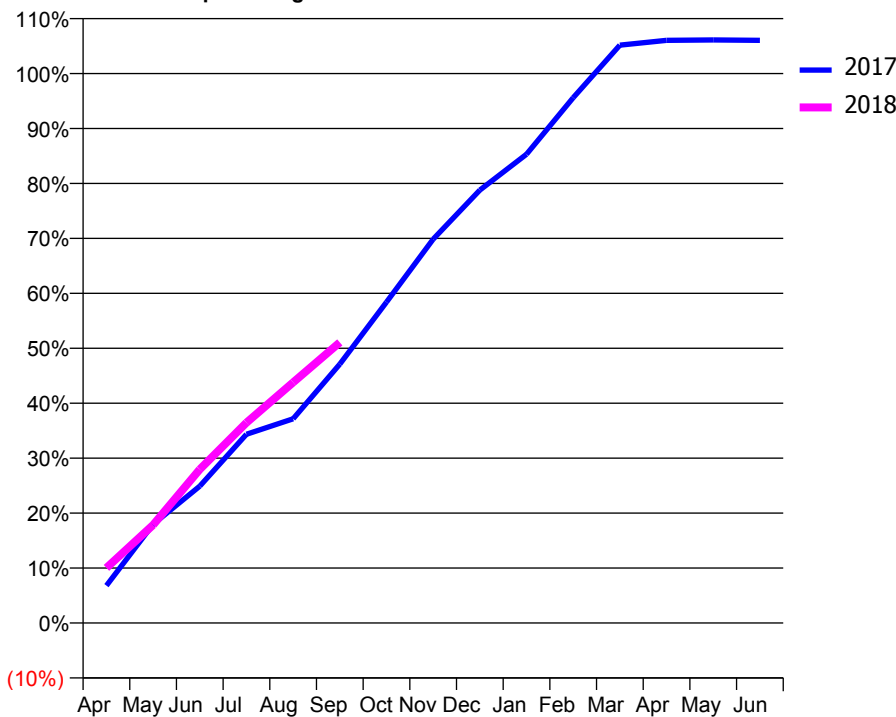
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,575       |                               |
| Quarter ending December 2016         | 5,726       | ↑                             |
| Quarter ending March 2017            | 5,737       | →                             |
| Quarter ending June 2017             | 5,961       | ↑                             |
| Quarter ending September 2017        | 6,123       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.8%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,355  | 2,134  |
| May       | 3,576  | 3,797  |
| June      | 4,956  | 5,951  |
| July      | 6,831  | 7,760  |
| August    | 7,392  | 9,320  |
| September | 9,369  | 10,870 |
| October   | 11,615 |        |
| November  | 13,894 |        |
| December  | 15,669 |        |
| January   | 16,969 |        |
| February  | 19,015 |        |
| March     | 20,917 |        |
| April     | 21,087 |        |
| May       | 21,102 |        |
| June      | 21,089 |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,089       | 5.1%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 370      | 3,366       | 11.0%    | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 624      | 1,089       | 57.3%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,923    | 3,366       | 57.1%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 260      | 4,389       | 5.9%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,389       | 0.5%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 22       | 4,389       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 36       | 40          | 90.0%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 36       | 40          | 90.0%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

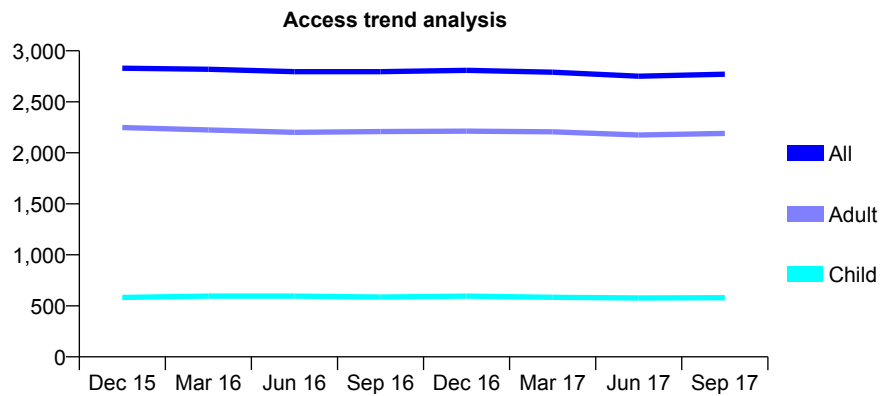
## 7A5 - Vital Signs At a Glance Contract Report for 925845/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR TM DIN    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

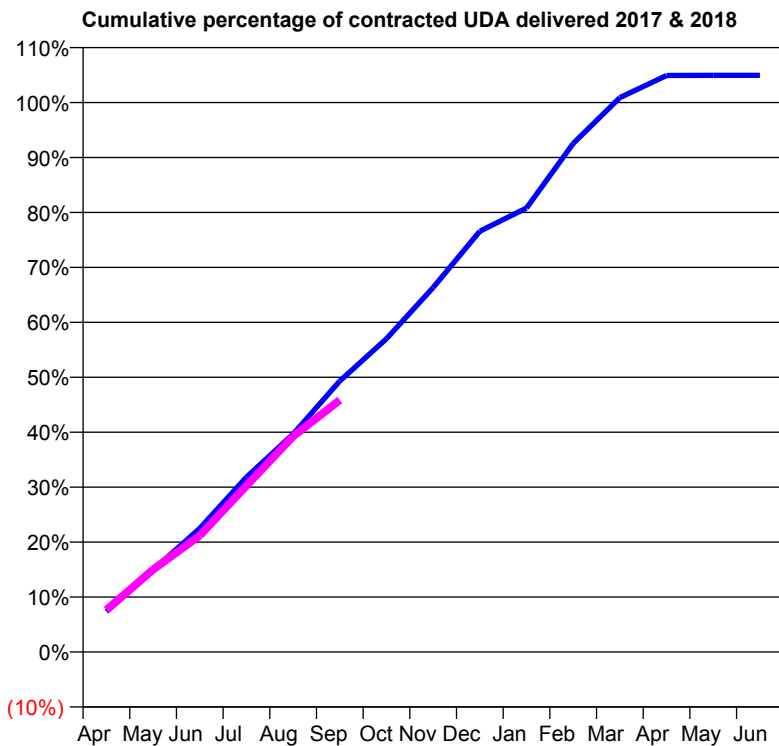
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,558       |
| Carry forward general activity (UDA)        | -374        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,681.80 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,795         |                               |
| Quarter ending December 2016         | 2,808         | →                             |
| Quarter ending March 2017            | 2,790         | →                             |
| Quarter ending June 2017             | 2,751         | ↓                             |
| Quarter ending September 2017        | 2,770         | →                             |
| <b>Variance since September 2016</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 556                               | 579   |
| May       | 1,130                             | 1,134 |
| June      | 1,701                             | 1,602 |
| July      | 2,405                             | 2,287 |
| August    | 2,997                             | 2,967 |
| September | 3,727                             | 3,466 |
| October   | 4,309                             |       |
| November  | 5,013                             |       |
| December  | 5,787                             |       |
| January   | 6,107                             |       |
| February  | 6,994                             |       |
| March     | 7,626                             |       |
| April     | 7,930                             |       |
| May       | 7,932                             |       |
| June      | 7,932                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 449         | 3.3%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 146      | 1,536       | 9.5%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 318      | 449         | 70.8%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 766      | 1,536       | 49.9%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 79       | 1,783       | 4.4%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,783       | 0.4%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 12       | 1,783       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 29       | 31          | 93.5%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 31          | 80.6%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

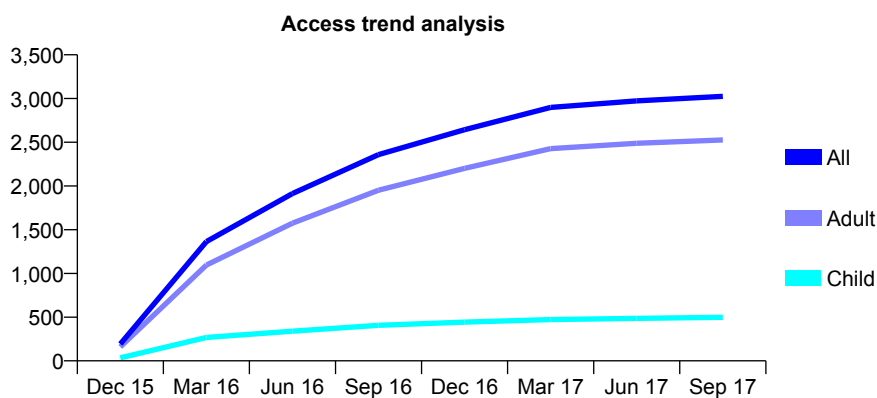
## 7A5 - Vital Signs At a Glance Contract Report for 976245/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR PJ JONES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 16/11/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,182       |
| Carry forward general activity (UDA)        | -125        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £250,018.52 |

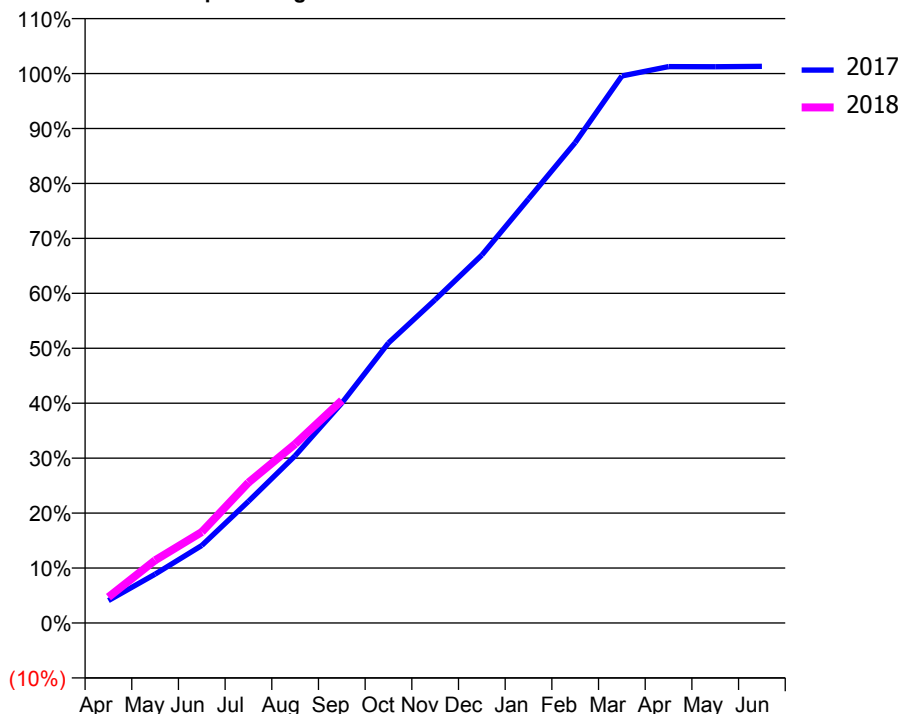
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,359        |                               |
| Quarter ending December 2016         | 2,644        | ↑                             |
| Quarter ending March 2017            | 2,899        | ↑                             |
| Quarter ending June 2017             | 2,973        | ↑                             |
| Quarter ending September 2017        | 3,025        | →                             |
| <b>Variance since September 2016</b> | <b>28.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 396                               | 434   |
| May       | 860                               | 1,049 |
| June      | 1,365                             | 1,521 |
| July      | 2,141                             | 2,346 |
| August    | 2,942                             | 2,992 |
| September | 3,868                             | 3,721 |
| October   | 4,928                             |       |
| November  | 5,686                             |       |
| December  | 6,471                             |       |
| January   | 7,459                             |       |
| February  | 8,449                             |       |
| March     | 9,622                             |       |
| April     | 9,786                             |       |
| May       | 9,783                             |       |
| June      | 9,790                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 338         | 6.8%     | 7.1%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 123      | 1,611       | 7.6%     | 13.5% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 204      | 338         | 60.4%    | 54.9% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,057    | 1,611       | 65.6%    | 54.2% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 153      | 1,839       | 8.3%     | 8.5%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,839       | 0.6%     | 0.7%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,839       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 27       | 28          | 96.4%    | 93.0% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 28          | 96.4%    | 90.9% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

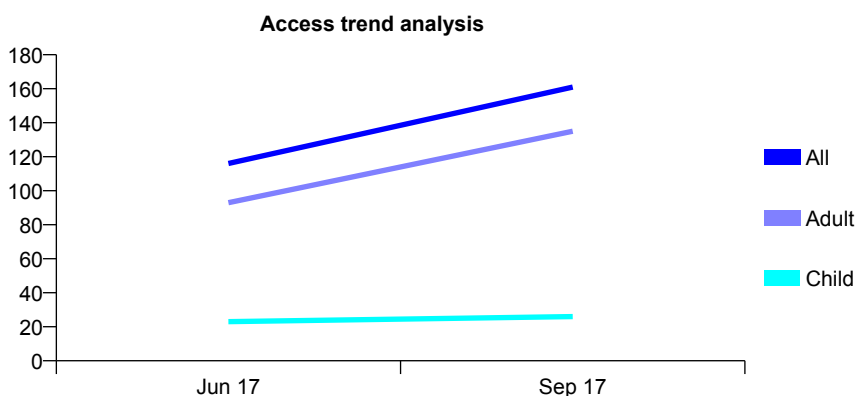
## 7A6 - Vital Signs At a Glance Contract Report for 100360/0000 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Blackwood Dental Centre. |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2017               |
| Contract end date    | 31/03/2019               |

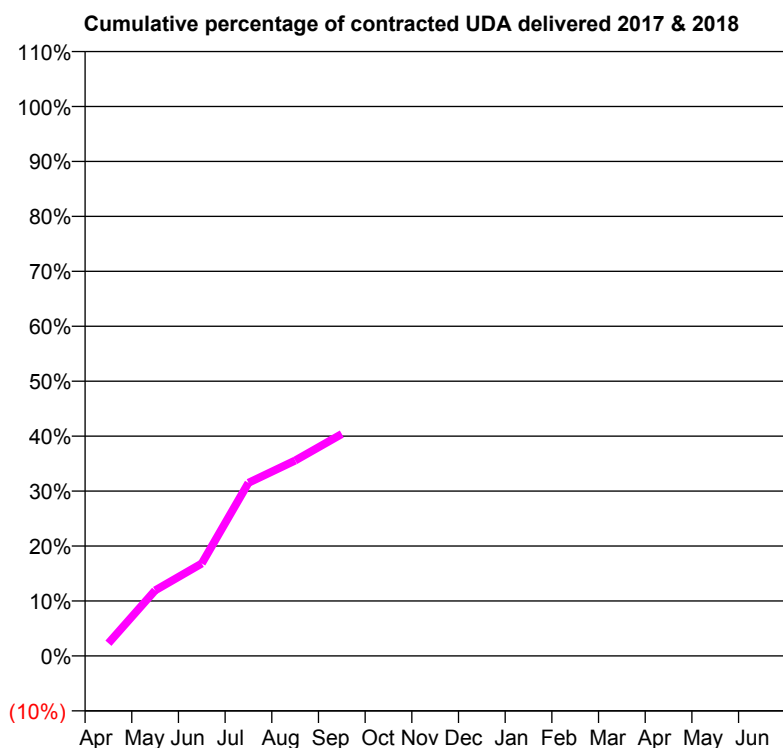
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,600      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,199.04 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 116   | ↑                             |
| Quarter ending September 2017        | 161   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 37   |
| May       | 0                                 | 191  |
| June      | 0                                 | 269  |
| July      | 0                                 | 504  |
| August    | 0                                 | 569  |
| September | 0                                 | 646  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 0                                 |      |
| April     | 0                                 |      |
| May       | 0                                 |      |
| June      | 0                                 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 30          | 6.7%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 165         | 3.6%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 30          | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 165         | 0.0%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 7        | 195         | 3.6%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 195         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 195         | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

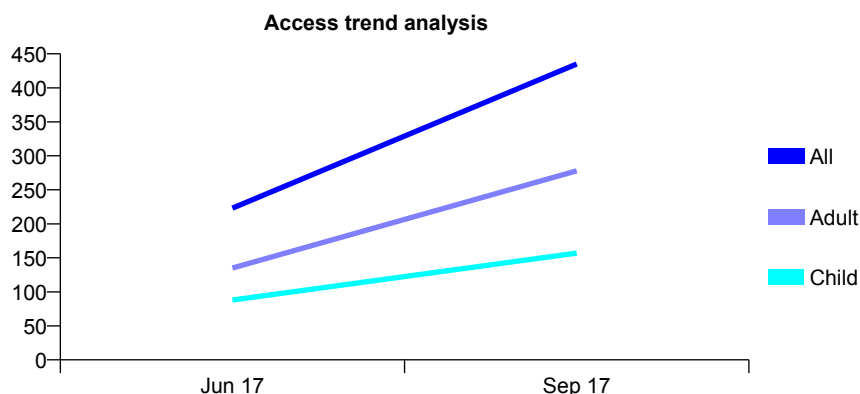
## 7A6 - Vital Signs At a Glance Contract Report for 100361/0000 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Ali Jahanfar & Regina Appah |
| Contract type name   | PDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2017                  |
| Contract end date    | 31/03/2019                  |

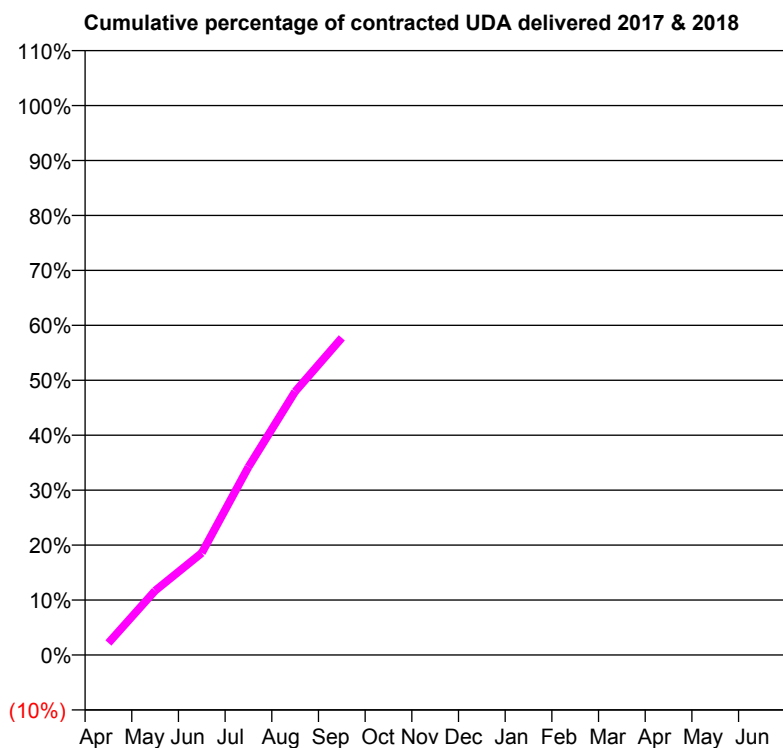
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,600      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,199.04 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 223   | ↑                             |
| Quarter ending September 2017        | 435   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 35   |
| May       | 0                                 | 187  |
| June      | 0                                 | 297  |
| July      | 0                                 | 548  |
| August    | 0                                 | 767  |
| September | 0                                 | 923  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 0                                 |      |
| April     | 0                                 |      |
| May       | 0                                 |      |
| June      | 0                                 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 157         | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 285         | 0.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 157         | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 285         | 0.4%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 7        | 442         | 1.6%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 442         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 442         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

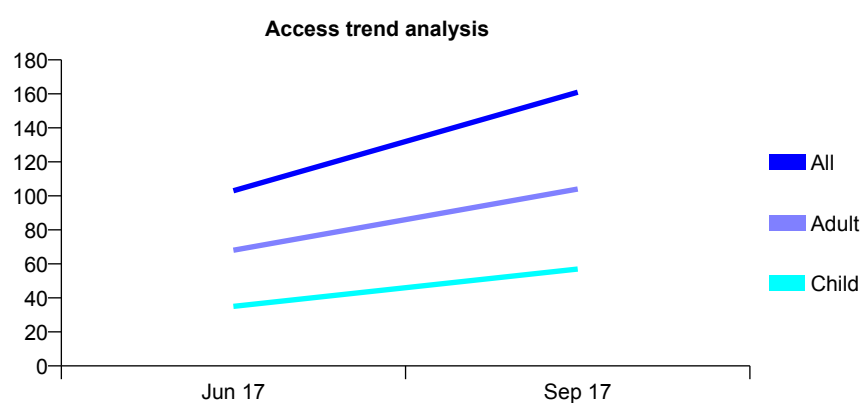
## 7A6 - Vital Signs At a Glance Contract Report for 100362/0000 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Cwmbran Dental Spa |
| Contract type name   | PDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2017         |
| Contract end date    | 31/03/2019         |

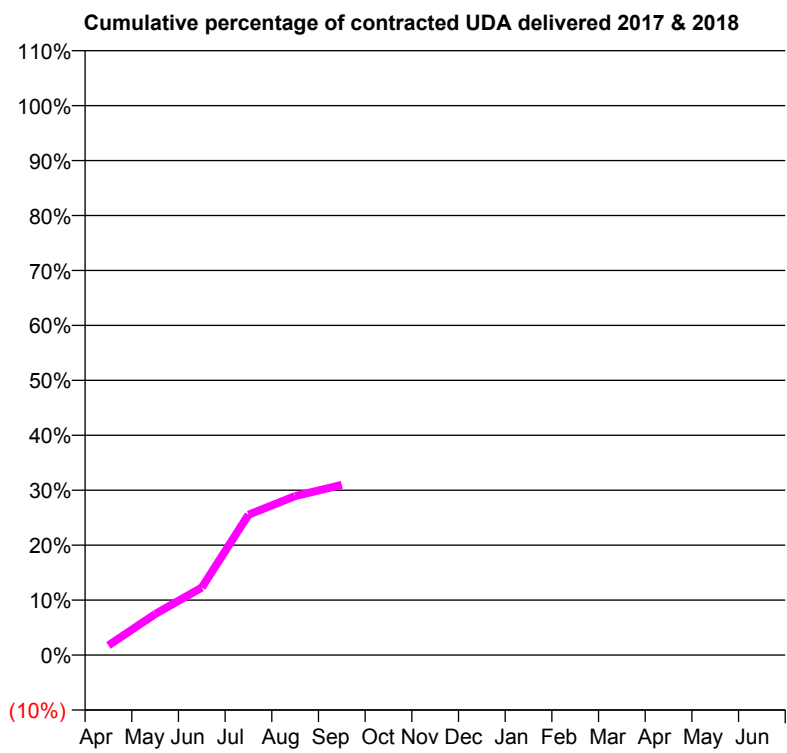
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,600      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,199.04 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 103   | ↑                             |
| Quarter ending September 2017        | 161   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 28   |
| May       | 0                                 | 119  |
| June      | 0                                 | 197  |
| July      | 0                                 | 409  |
| August    | 0                                 | 463  |
| September | 0                                 | 496  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 0                                 |      |
| April     | 0                                 |      |
| May       | 0                                 |      |
| June      | 0                                 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 59          | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 150         | 3.3%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 59          | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 150         | 0.0%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 39       | 209         | 18.7%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 209         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 209         | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

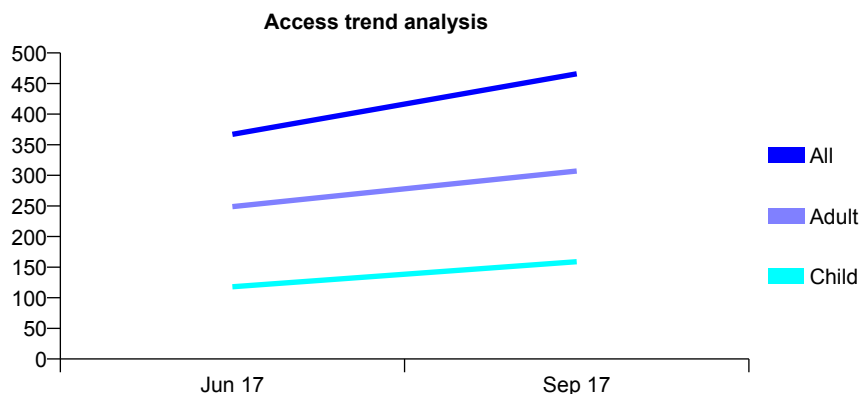
## 7A6 - Vital Signs At a Glance Contract Report for 100363/0000 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Grove Surgery Ltd |
| Contract type name   | PDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2017        |
| Contract end date    | 31/03/2019        |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,600      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,199.04 |

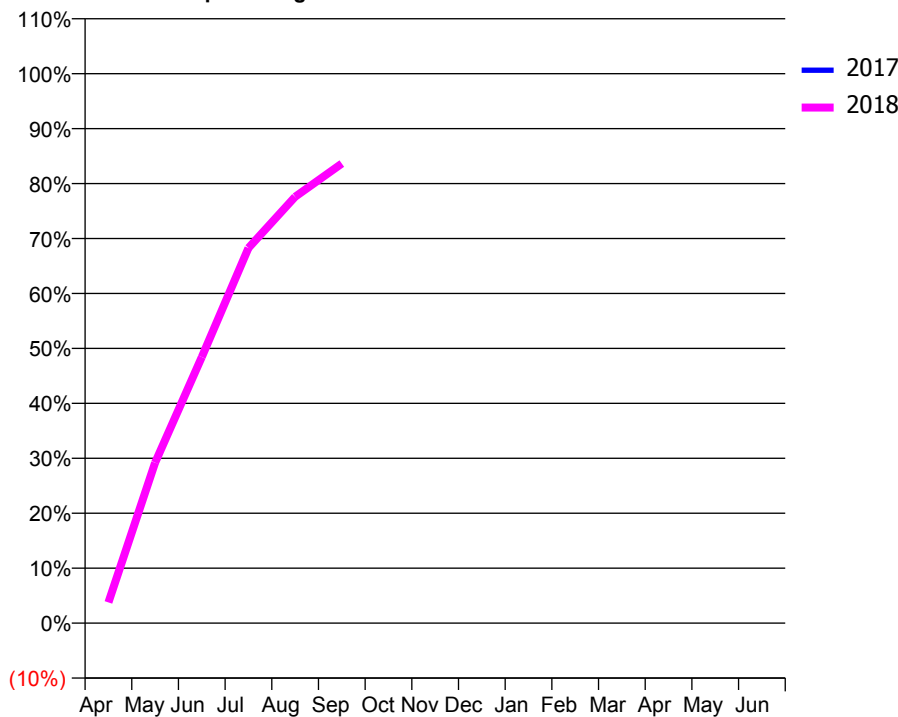
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 367   | ↑                             |
| Quarter ending September 2017        | 466   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 60    |
| May       | 0                                 | 467   |
| June      | 0                                 | 775   |
| July      | 0                                 | 1,092 |
| August    | 0                                 | 1,241 |
| September | 0                                 | 1,338 |
| October   | 0                                 |       |
| November  | 0                                 |       |
| December  | 0                                 |       |
| January   | 0                                 |       |
| February  | 0                                 |       |
| March     | 0                                 |       |
| April     | 0                                 |       |
| May       | 0                                 |       |
| June      | 0                                 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 183         | 2.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 413         | 8.2%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 183         | 0.5%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 413         | 1.0%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 105      | 596         | 17.6%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 596         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 596         | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



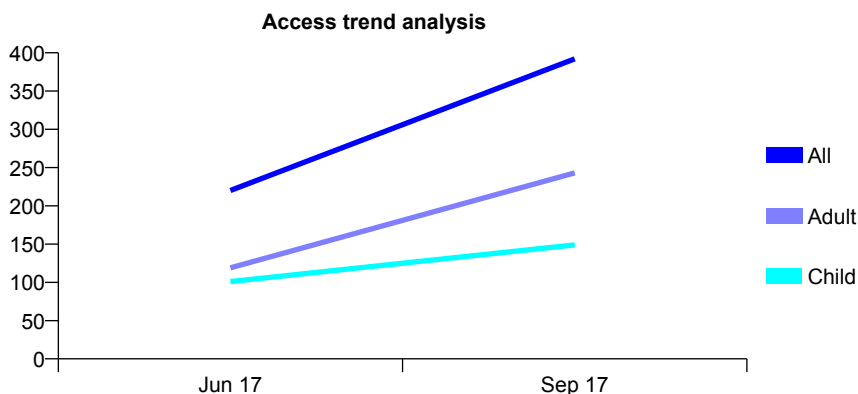
## 7A6 - Vital Signs At a Glance Contract Report for 100364/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JD COOK   |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2017   |
| Contract end date    | 31/03/2019   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,600      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,199.04 |

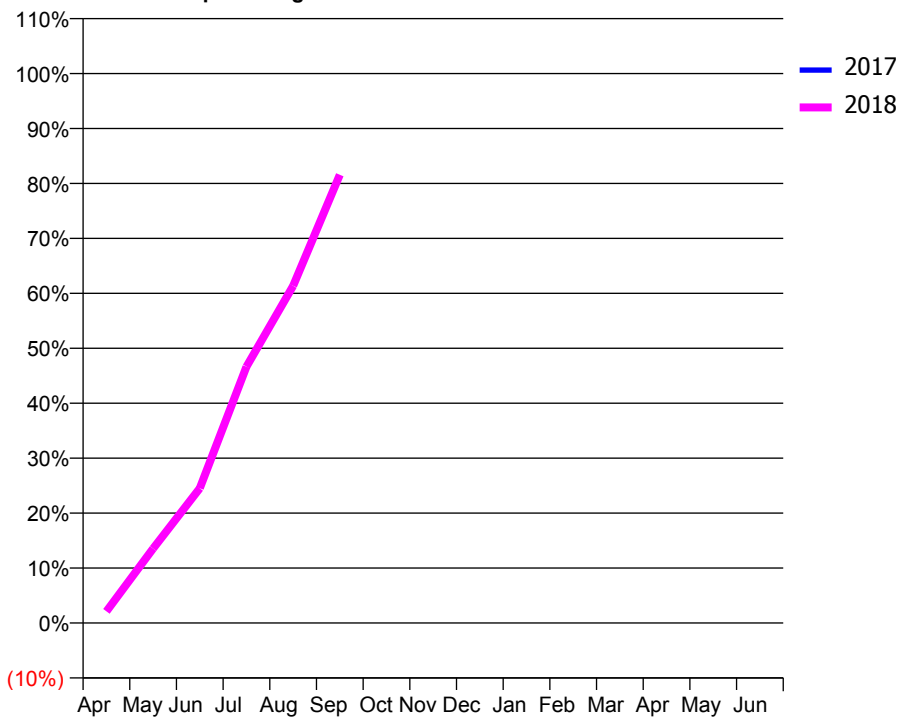
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 220   | ↑                             |
| Quarter ending September 2017        | 392   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 34    |
| May       | 0                                 | 217   |
| June      | 0                                 | 392   |
| July      | 0                                 | 747   |
| August    | 0                                 | 982   |
| September | 0                                 | 1,305 |
| October   | 0                                 |       |
| November  | 0                                 |       |
| December  | 0                                 |       |
| January   | 0                                 |       |
| February  | 0                                 |       |
| March     | 0                                 |       |
| April     | 0                                 |       |
| May       | 0                                 |       |
| June      | 0                                 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 176         | 1.7%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 291         | 1.7%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12       | 176         | 6.8%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 291         | 2.4%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 35       | 467         | 7.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 467         | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 467         | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

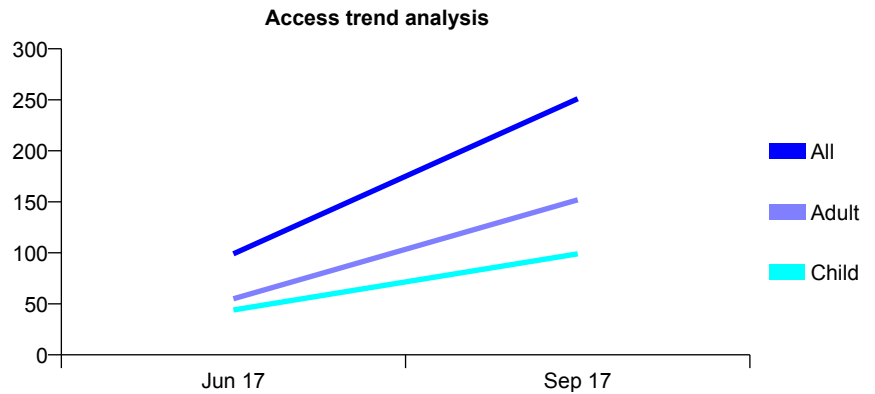
## 7A6 - Vital Signs At a Glance Contract Report for 100366/0000 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Newport Dental Care Partnership |
| Contract type name   | PDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2017                      |
| Contract end date    | 31/03/2019                      |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,600      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,199.04 |

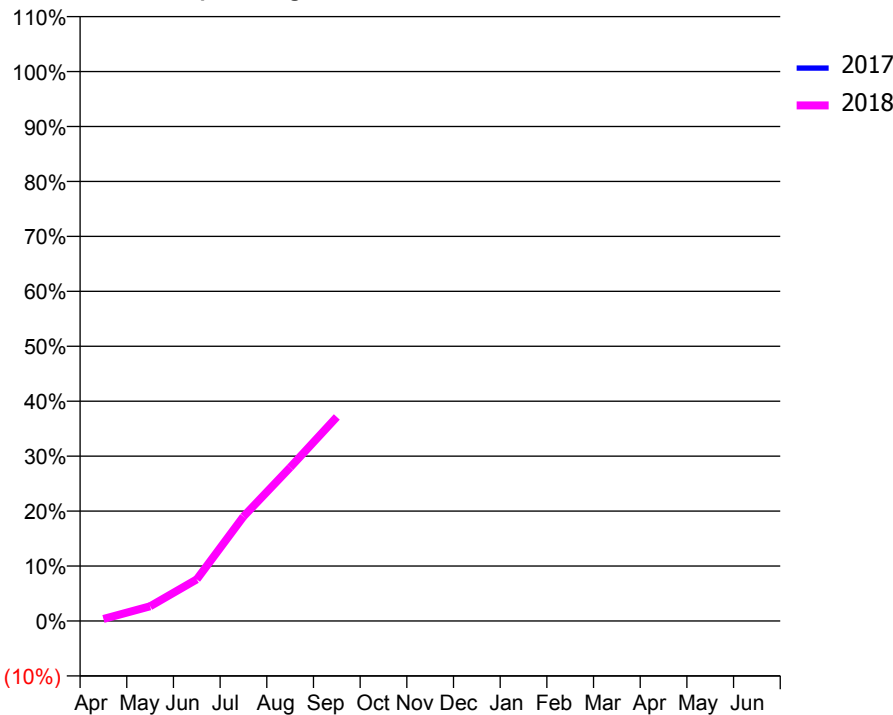
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 99    | ↑                             |
| Quarter ending September 2017        | 251   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 6    |
| May       | 0                                 | 43   |
| June      | 0                                 | 121  |
| July      | 0                                 | 304  |
| August    | 0                                 | 447  |
| September | 0                                 | 594  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 0                                 |      |
| April     | 0                                 |      |
| May       | 0                                 |      |
| June      | 0                                 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 95          | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 136         | 0.7%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 95          | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 136         | 0.0%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 2        | 231         | 0.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 231         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 231         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

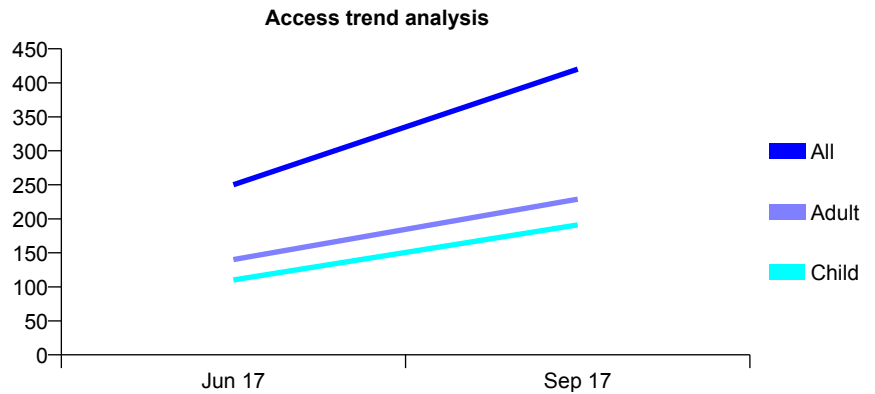
## 7A6 - Vital Signs At a Glance Contract Report for 100379/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S BAKER   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 22/03/2017   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,715      |
| Carry forward general activity (UDA)        | 27         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,767.36 |

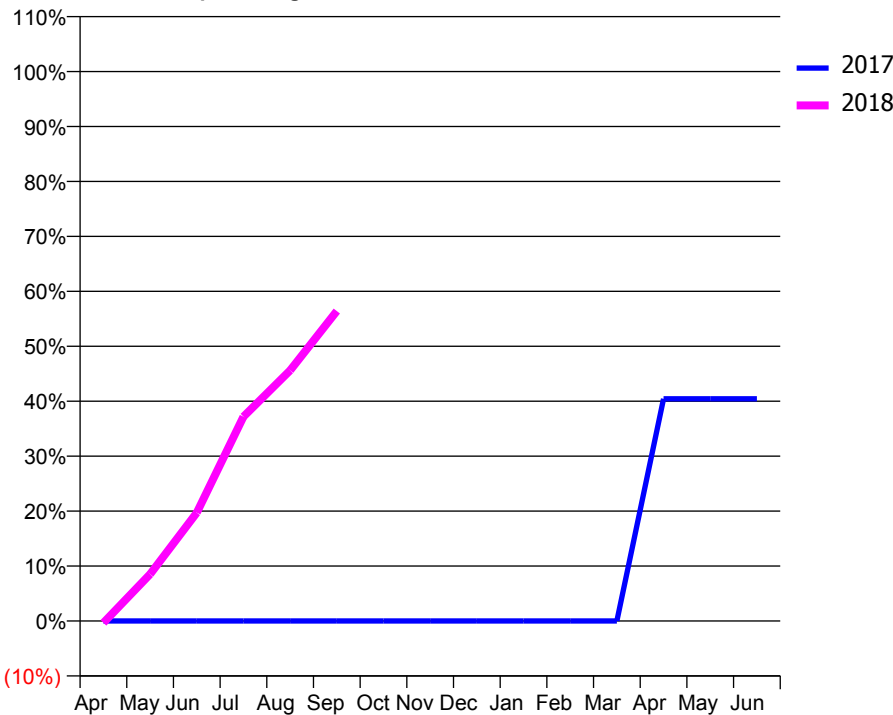
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 0     |                               |
| Quarter ending June 2017             | 250   | ↑                             |
| Quarter ending September 2017        | 420   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | -6   |
| May       | 0                                 | 146  |
| June      | 0                                 | 338  |
| July      | 0                                 | 638  |
| August    | 0                                 | 782  |
| September | 0                                 | 967  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 0                                 |      |
| April     | 19                                |      |
| May       | 19                                |      |
| June      | 19                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 192         | 2.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 35       | 278         | 12.6%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3        | 192         | 1.6%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 278         | 2.5%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 32       | 452         | 7.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 452         | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 452         | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

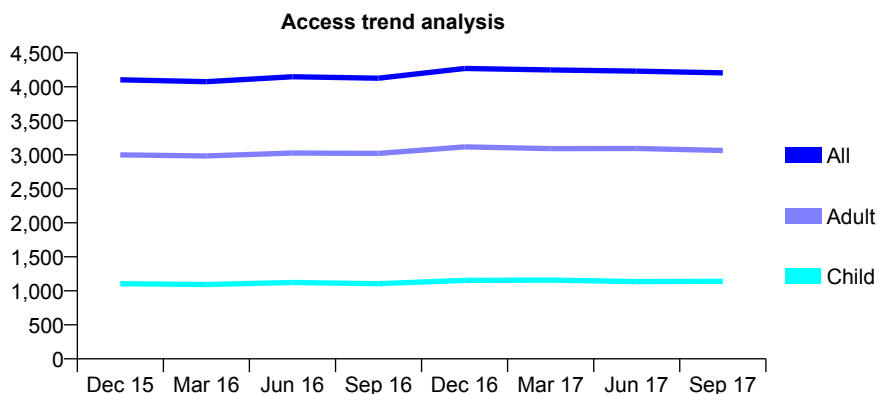
## 7A6 - Vital Signs At a Glance Contract Report for 101281/0135 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

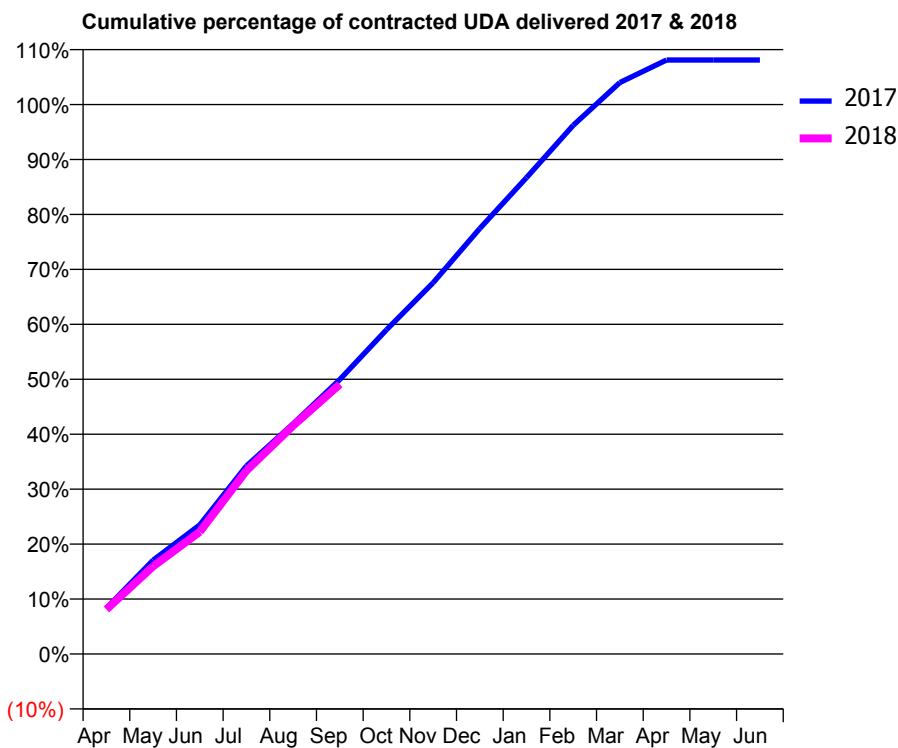
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,432      |
| Carry forward general activity (UDA)        | -822        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £407,632.01 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,126       |                               |
| Quarter ending December 2016         | 4,269       | ↑                             |
| Quarter ending March 2017            | 4,248       | →                             |
| Quarter ending June 2017             | 4,230       | →                             |
| Quarter ending September 2017        | 4,204       | →                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,374                             | 1,334 |
| May       | 2,806                             | 2,623 |
| June      | 3,861                             | 3,653 |
| July      | 5,624                             | 5,485 |
| August    | 6,883                             | 6,830 |
| September | 8,209                             | 8,064 |
| October   | 9,697                             |       |
| November  | 11,104                            |       |
| December  | 12,726                            |       |
| January   | 14,244                            |       |
| February  | 15,807                            |       |
| March     | 17,088                            |       |
| April     | 17,761                            |       |
| May       | 17,762                            |       |
| June      | 17,762                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 919         | 7.1%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 365      | 2,525       | 14.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661      | 919         | 71.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,717    | 2,525       | 68.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 205      | 3,180       | 6.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 3,180       | 1.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 43       | 3,180       | 1.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 17          | 82.4%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 17          | 82.4%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

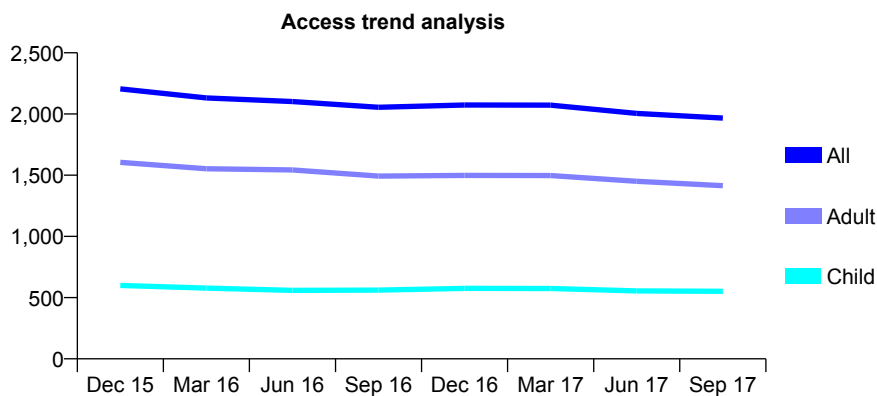
## 7A6 - Vital Signs At a Glance Contract Report for 101281/0136 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

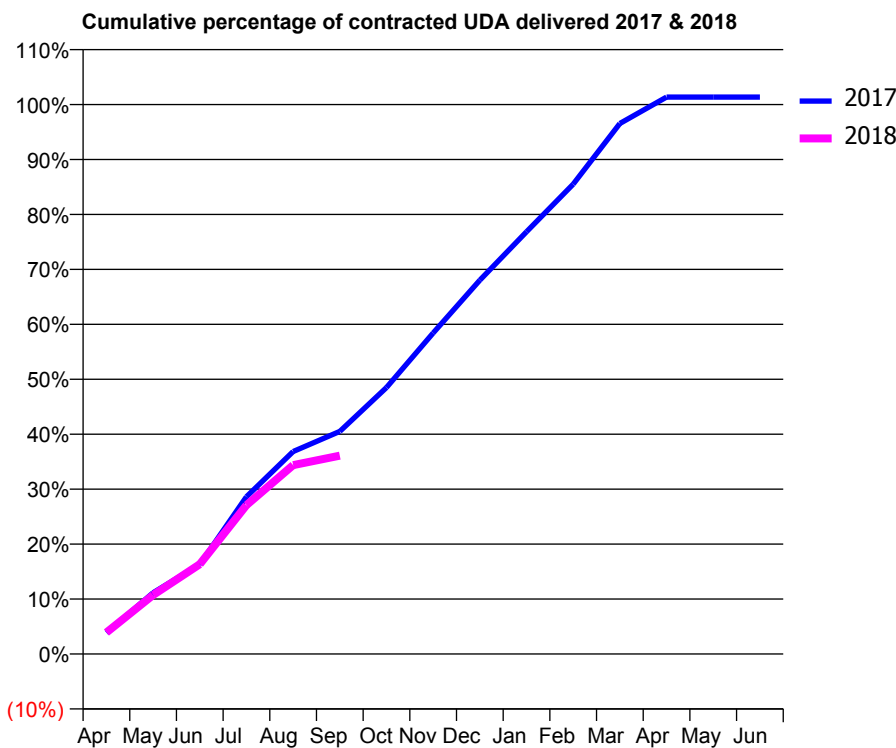
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,487       |
| Carry forward general activity (UDA)        | -88         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,548.31 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,055         |                               |
| Quarter ending December 2016         | 2,074         | →                             |
| Quarter ending March 2017            | 2,072         | →                             |
| Quarter ending June 2017             | 2,005         | ↓                             |
| Quarter ending September 2017        | 1,967         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 252                               | 255   |
| May       | 724                               | 697   |
| June      | 1,059                             | 1,061 |
| July      | 1,857                             | 1,758 |
| August    | 2,390                             | 2,230 |
| September | 2,629                             | 2,341 |
| October   | 3,147                             |       |
| November  | 3,789                             |       |
| December  | 4,413                             |       |
| January   | 4,985                             |       |
| February  | 5,547                             |       |
| March     | 6,263                             |       |
| April     | 6,575                             |       |
| May       | 6,575                             |       |
| June      | 6,575                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 381         | 6.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 178      | 953         | 18.7%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258      | 381         | 67.7%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 591      | 953         | 62.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 112      | 1,209       | 9.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,209       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 13       | 1,209       | 1.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 13       | 15          | 86.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

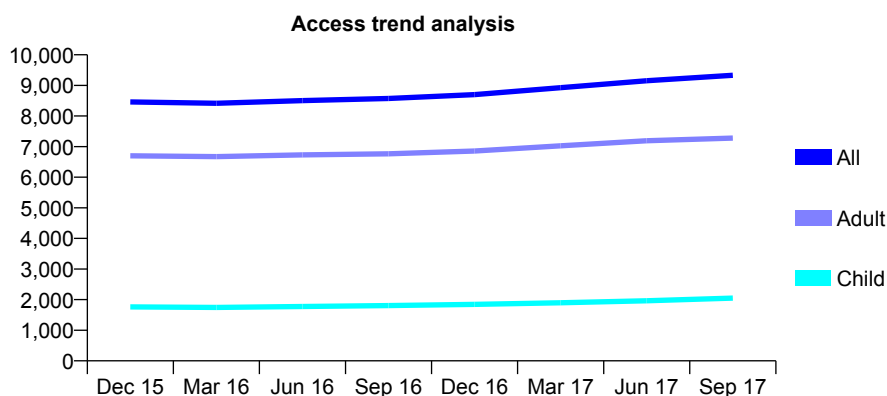
## 7A6 - Vital Signs At a Glance Contract Report for 101281/0160 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,813      |
| Carry forward general activity (UDA)        | -1,291      |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £592,076.27 |

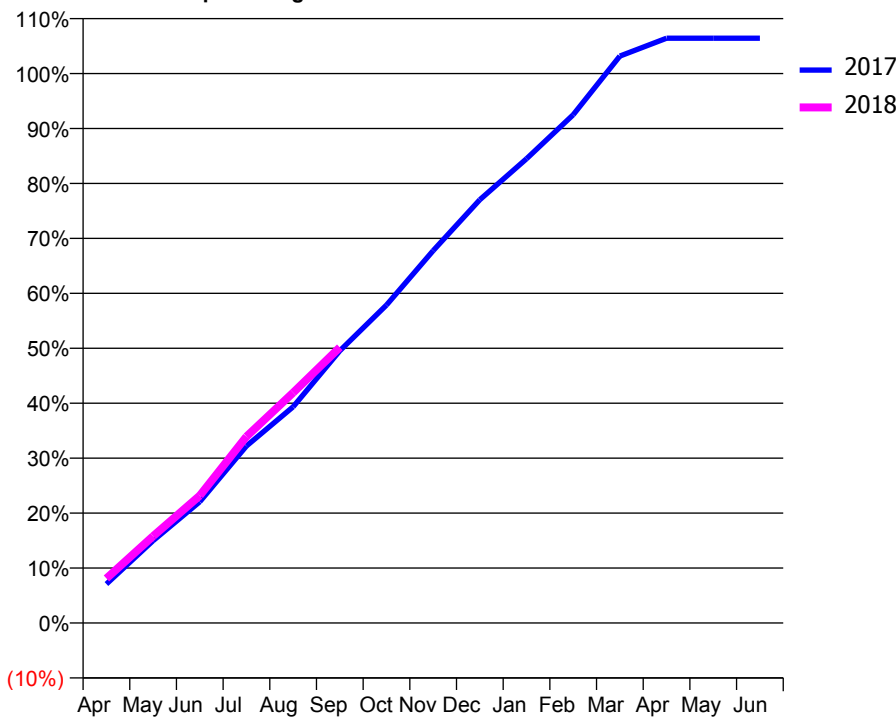
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,571       |                               |
| Quarter ending December 2016         | 8,701       | →                             |
| Quarter ending March 2017            | 8,924       | ↑                             |
| Quarter ending June 2017             | 9,154       | ↑                             |
| Quarter ending September 2017        | 9,329       | →                             |
| <b>Variance since September 2016</b> | <b>8.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,834                             | 2,092  |
| May       | 3,867                             | 4,080  |
| June      | 5,696                             | 5,984  |
| July      | 8,315                             | 8,762  |
| August    | 10,156                            | 10,821 |
| September | 12,789                            | 12,952 |
| October   | 14,937                            |        |
| November  | 17,494                            |        |
| December  | 19,882                            |        |
| January   | 21,807                            |        |
| February  | 23,877                            |        |
| March     | 26,632                            |        |
| April     | 27,469                            |        |
| May       | 27,471                            |        |
| June      | 27,472                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,617       | 5.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 877      | 5,708       | 15.4%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 962      | 1,617       | 59.5%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,330    | 5,708       | 58.3%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 606      | 6,842       | 8.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 6,842       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 131      | 6,842       | 1.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 26       | 30          | 86.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 30          | 73.3%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

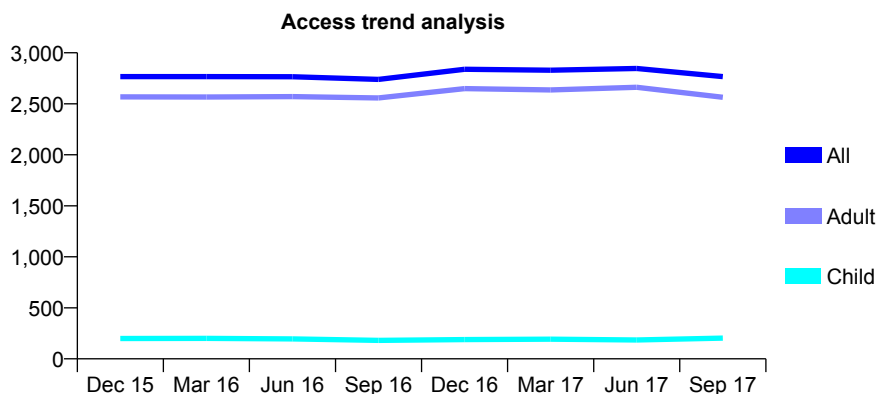
## 7A6 - Vital Signs At a Glance Contract Report for 107123/0006 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Aneurin Bevan Health Board (Out of Hours) |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2013                                |
| Contract end date    |   |

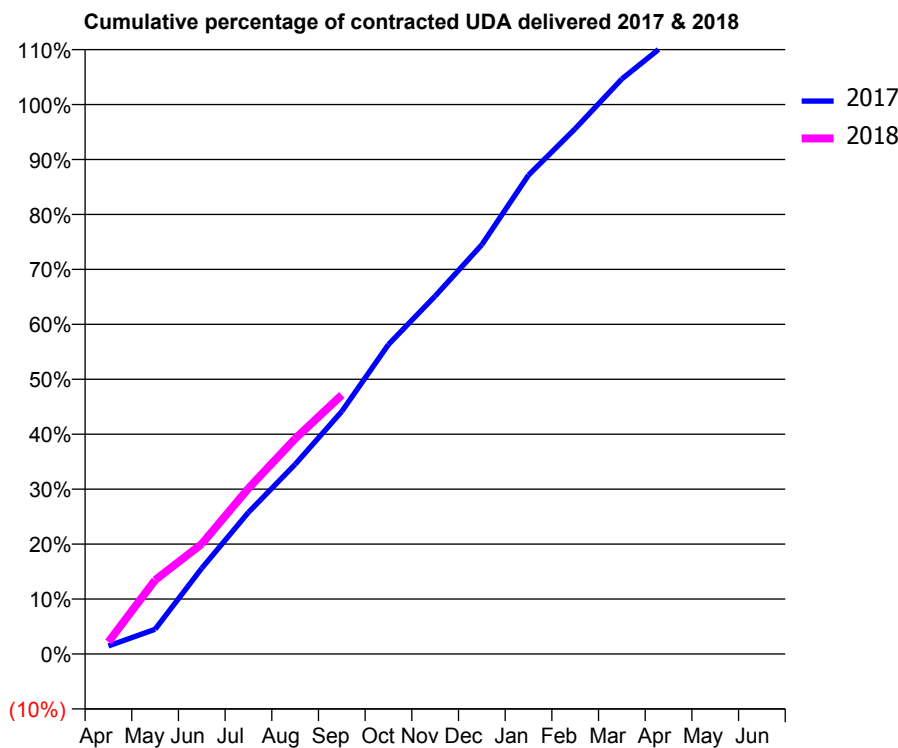
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,777       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £372,439.20 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,739       |                               |
| Quarter ending December 2016         | 2,838       | ↑                             |
| Quarter ending March 2017            | 2,829       | →                             |
| Quarter ending June 2017             | 2,847       | →                             |
| Quarter ending September 2017        | 2,767       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 55                                | 83    |
| May       | 170                               | 509   |
| June      | 590                               | 757   |
| July      | 974                               | 1,139 |
| August    | 1,304                             | 1,479 |
| September | 1,667                             | 1,781 |
| October   | 2,128                             |       |
| November  | 2,460                             |       |
| December  | 2,813                             |       |
| January   | 3,292                             |       |
| February  | 3,611                             |       |
| March     | 3,953                             |       |
| April     | 4,210                             |       |
| May       | 4,218                             |       |
| June      | 4,219                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 187         | 0.5%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 1,495       | 2.9%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 187         | 1.1%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 1,495       | 2.1%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1,455    | 1,460       | 99.7%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,460       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,460       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

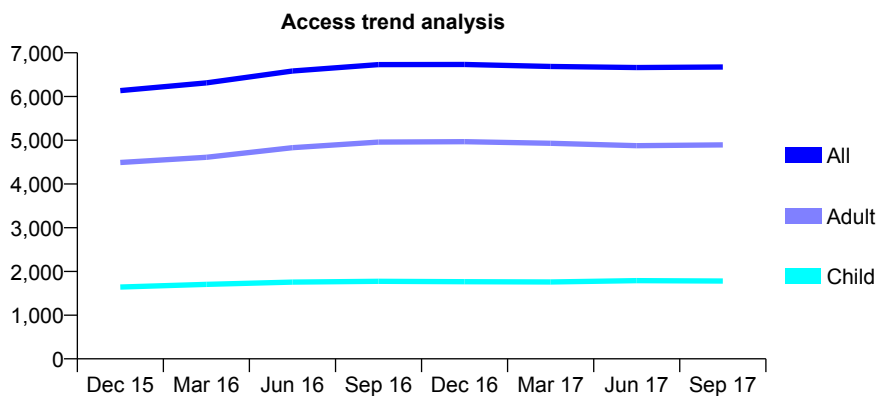
## 7A6 - Vital Signs At a Glance Contract Report for 110779/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Crown Cottage Dental Care |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/11/2012                |
| Contract end date    |                           |

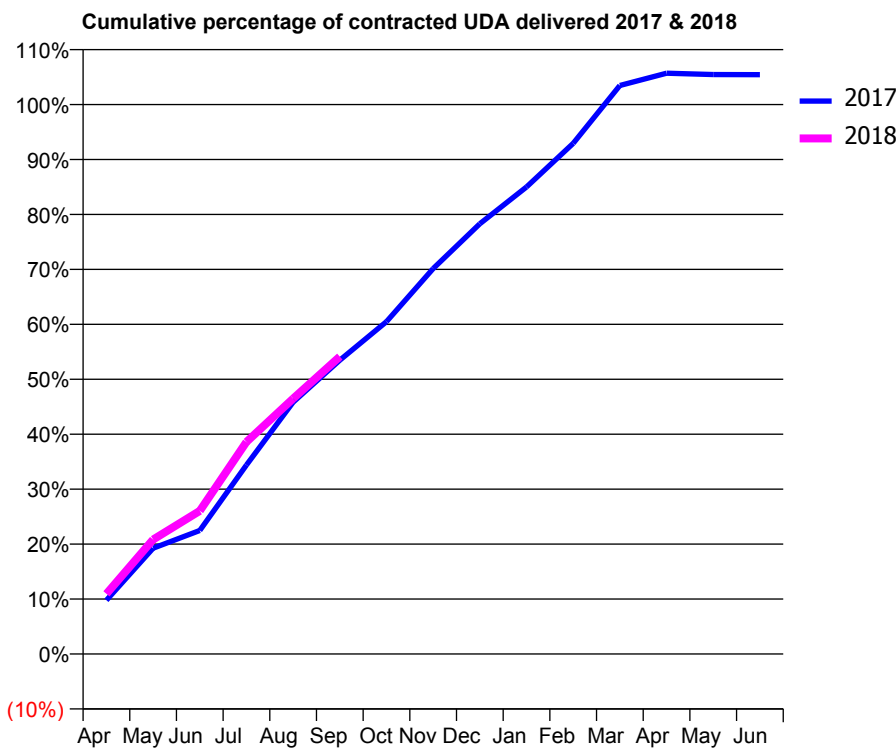
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,208      |
| Carry forward general activity (UDA)        | -960        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £667,270.80 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,730         |                               |
| Quarter ending December 2016         | 6,733         | →                             |
| Quarter ending March 2017            | 6,687         | →                             |
| Quarter ending June 2017             | 6,664         | →                             |
| Quarter ending September 2017        | 6,675         | →                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,879                             | 2,105  |
| May       | 3,697                             | 4,002  |
| June      | 4,317                             | 5,006  |
| July      | 6,609                             | 7,416  |
| August    | 8,801                             | 8,926  |
| September | 10,273                            | 10,396 |
| October   | 11,618                            |        |
| November  | 13,472                            |        |
| December  | 15,042                            |        |
| January   | 16,324                            |        |
| February  | 17,850                            |        |
| March     | 19,874                            |        |
| April     | 20,300                            |        |
| May       | 20,253                            |        |
| June      | 20,252                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,331       | 4.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 264      | 3,316       | 8.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 724      | 1,331       | 54.4%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,929    | 3,316       | 58.2%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 215      | 4,467       | 4.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,467       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 9        | 4,467       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



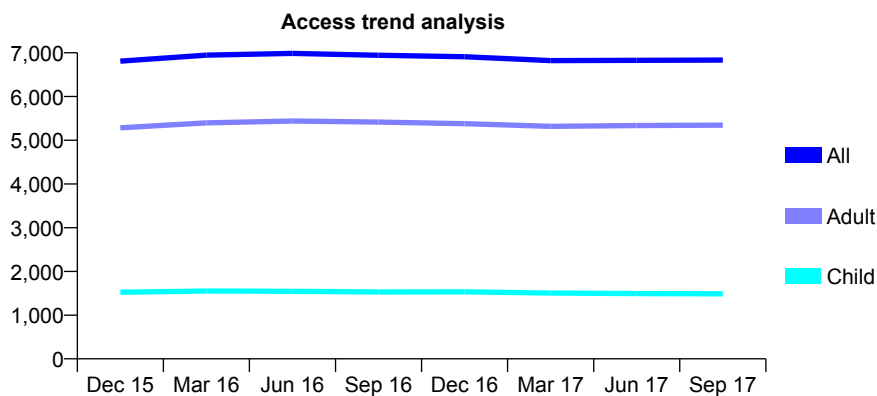
## 7A6 - Vital Signs At a Glance Contract Report for 115770/0001 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Thomas and Stroud Dental Surgery |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/12/2009                       |
| Contract end date    |                                  |

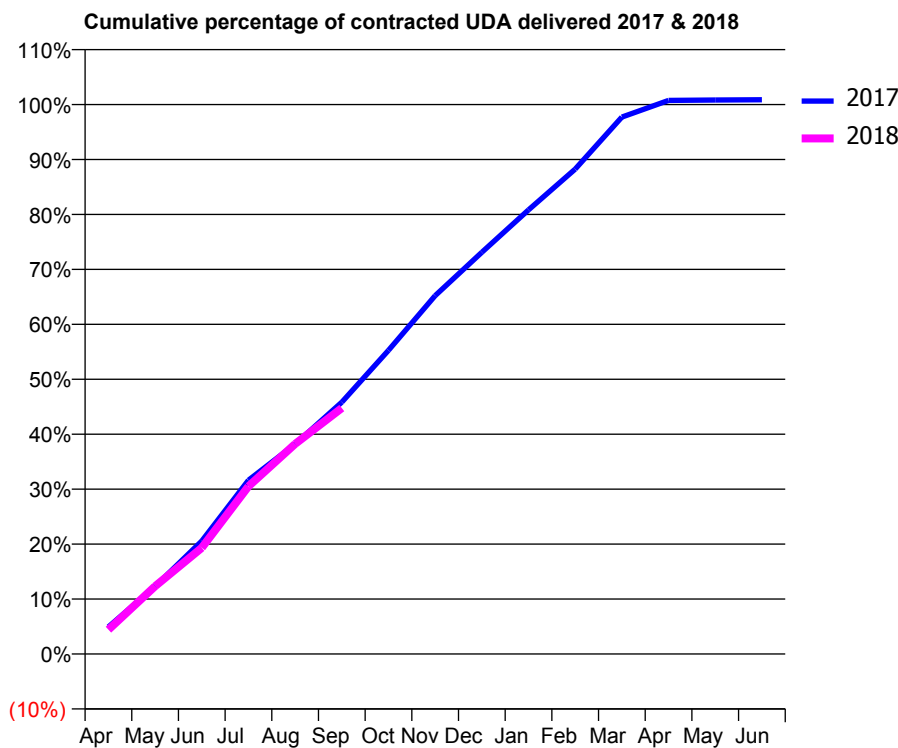
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,576      |
| Carry forward general activity (UDA)        | -154        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £581,569.22 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,943         |                               |
| Quarter ending December 2016         | 6,910         | →                             |
| Quarter ending March 2017            | 6,822         | ↓                             |
| Quarter ending June 2017             | 6,827         | →                             |
| Quarter ending September 2017        | 6,833         | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 868                               | 777   |
| May       | 2,164                             | 2,167 |
| June      | 3,617                             | 3,397 |
| July      | 5,560                             | 5,363 |
| August    | 6,717                             | 6,720 |
| September | 8,053                             | 7,865 |
| October   | 9,714                             |       |
| November  | 11,462                            |       |
| December  | 12,851                            |       |
| January   | 14,204                            |       |
| February  | 15,509                            |       |
| March     | 17,175                            |       |
| April     | 17,708                            |       |
| May       | 17,721                            |       |
| June      | 17,730                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 1,085       | 4.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 372      | 3,543       | 10.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 591      | 1,085       | 54.5%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,834    | 3,543       | 51.8%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 252      | 4,328       | 5.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 4,328       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 17       | 4,328       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 25       | 27          | 92.6%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 27          | 74.1%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

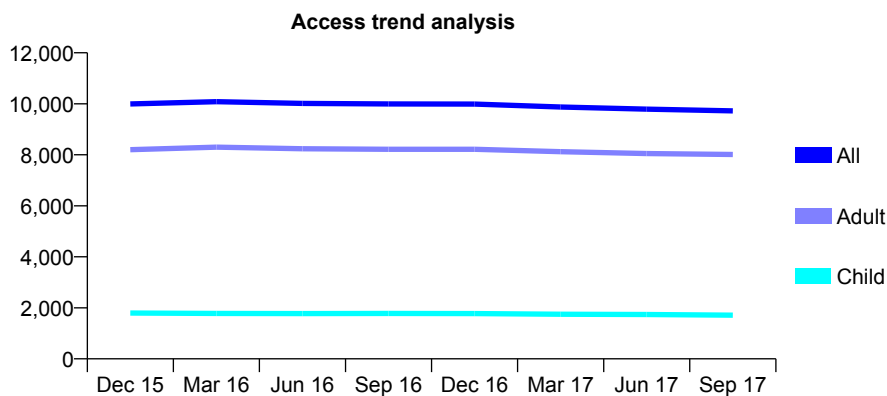
## 7A6 - Vital Signs At a Glance Contract Report for 120693/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Bethcar Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2014              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 35,300      |
| Carry forward general activity (UDA)        | -590        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £782,437.57 |

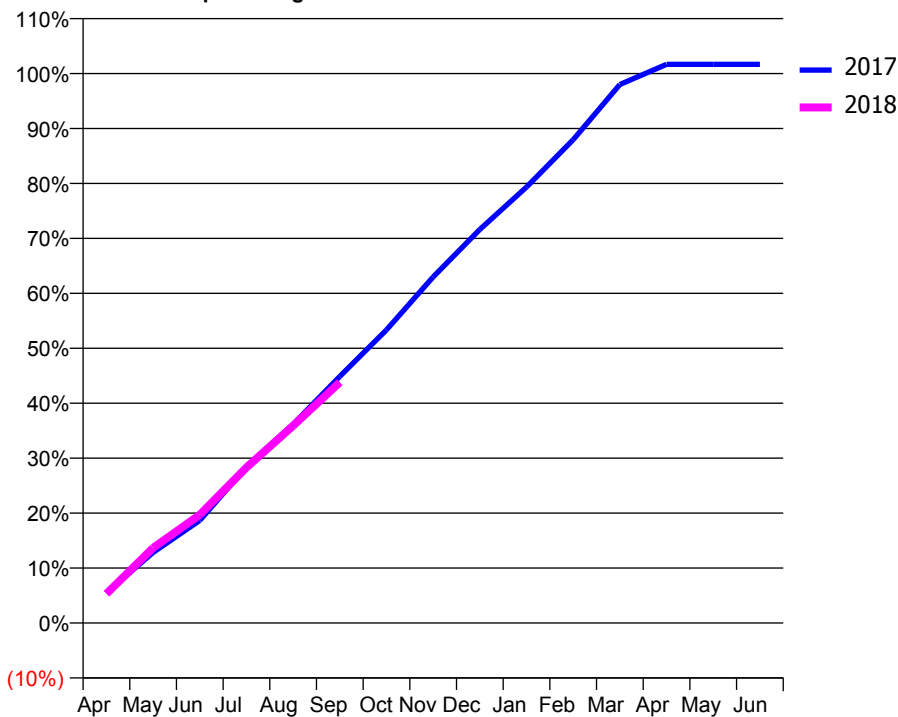
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 9,995         |                               |
| Quarter ending December 2016         | 9,992         | →                             |
| Quarter ending March 2017            | 9,872         | ↓                             |
| Quarter ending June 2017             | 9,789         | →                             |
| Quarter ending September 2017        | 9,721         | →                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,933                             | 1,883  |
| May       | 4,534                             | 4,831  |
| June      | 6,594                             | 6,950  |
| July      | 10,028                            | 9,989  |
| August    | 12,769                            | 12,676 |
| September | 15,845                            | 15,465 |
| October   | 18,829                            |        |
| November  | 22,231                            |        |
| December  | 25,281                            |        |
| January   | 28,010                            |        |
| February  | 31,047                            |        |
| March     | 34,591                            |        |
| April     | 35,885                            |        |
| May       | 35,889                            |        |
| June      | 35,890                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 1,303       | 9.1%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,024    | 6,295       | 16.3%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 857      | 1,303       | 65.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,178    | 6,295       | 66.4%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 455      | 6,981       | 6.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 82       | 6,981       | 1.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 83       | 6,981       | 1.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 50       | 53          | 94.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 47       | 53          | 88.7%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

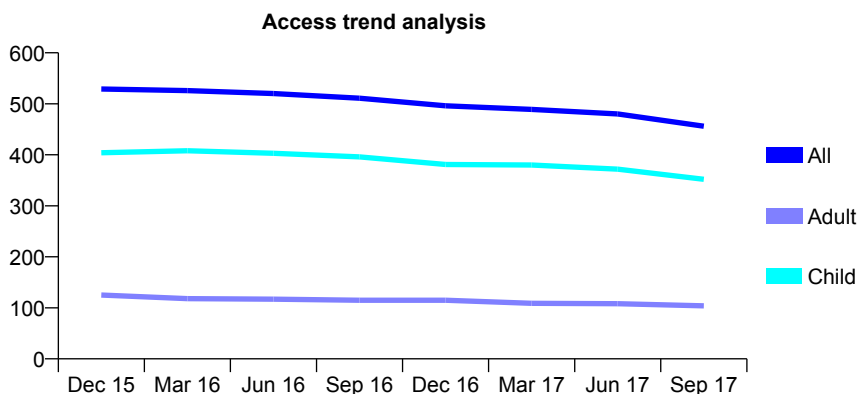
## 7A6 - Vital Signs At a Glance Contract Report for 126160/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Justin M Roberts Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2012           |
| Contract end date    |                      |

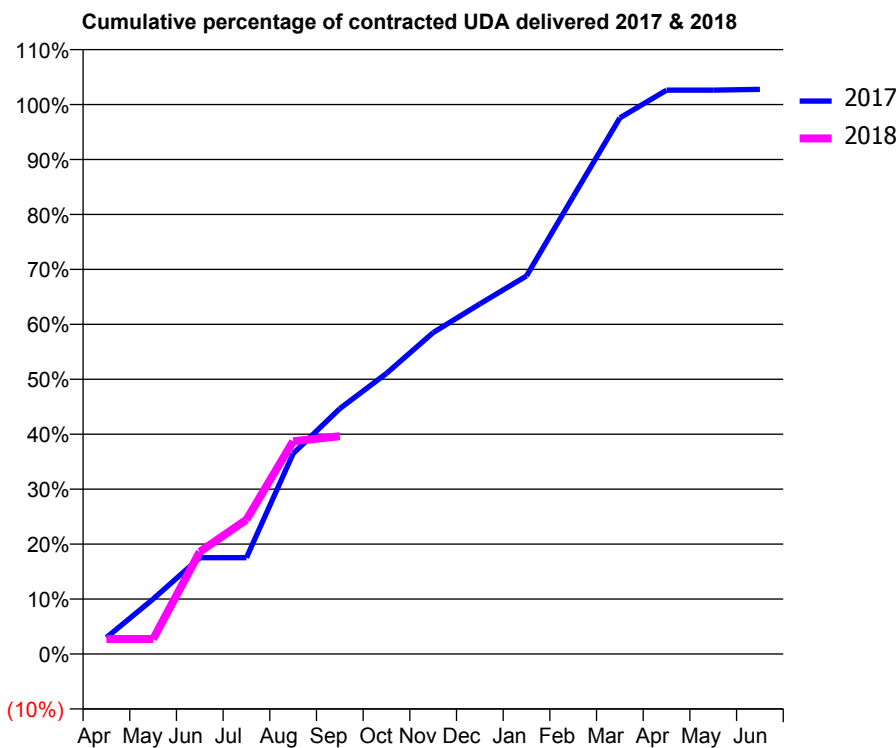
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 770        |
| Carry forward general activity (UDA)        | -21        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,928.09 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 511            |                               |
| Quarter ending December 2016         | 496            | ↓                             |
| Quarter ending March 2017            | 489            | ↓                             |
| Quarter ending June 2017             | 480            | ↓                             |
| Quarter ending September 2017        | 456            | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 23                                | 21   |
| May       | 77                                | 21   |
| June      | 135                               | 143  |
| July      | 135                               | 188  |
| August    | 281                               | 298  |
| September | 344                               | 305  |
| October   | 393                               |      |
| November  | 450                               |      |
| December  | 491                               |      |
| January   | 530                               |      |
| February  | 641                               |      |
| March     | 751                               |      |
| April     | 790                               |      |
| May       | 790                               |      |
| June      | 791                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 195         | 6.7%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 32          | 9.4%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 195         | 42.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 32          | 31.3%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1        | 206         | 0.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 206         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 206         | 1.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

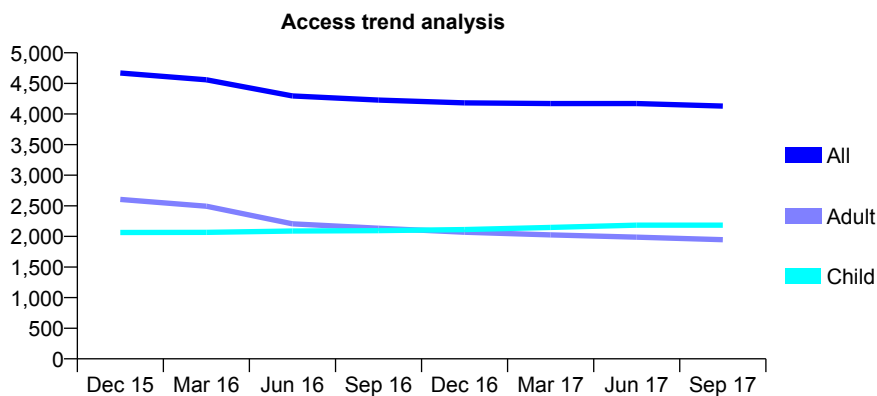
## 7A6 - Vital Signs At a Glance Contract Report for 126314/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Sunnycourt Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/01/2011     |
| Contract end date    |                |

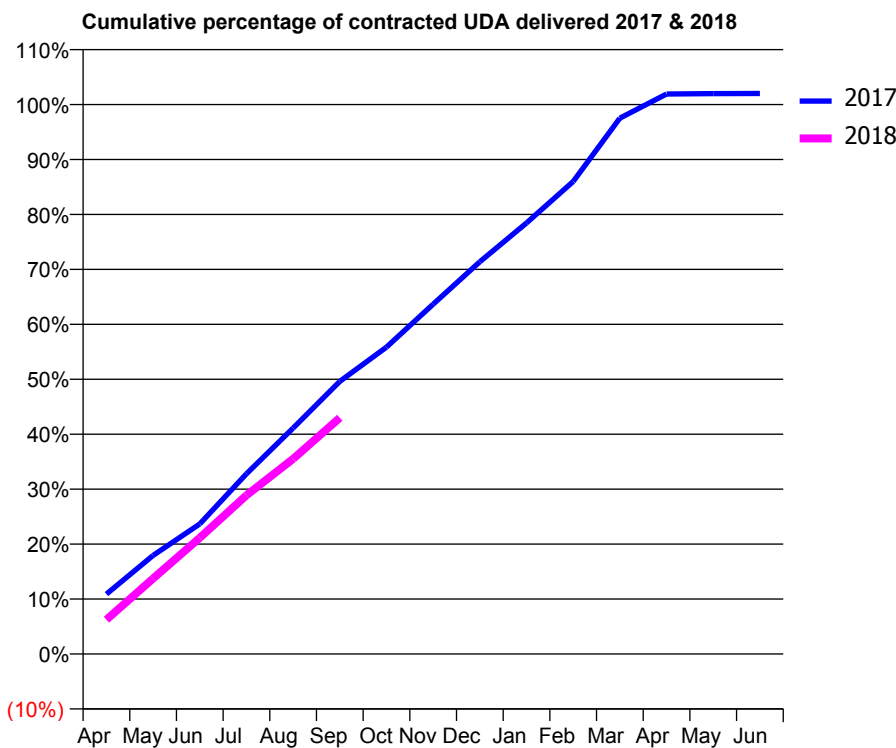
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,222      |
| Carry forward general activity (UDA)        | -264        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £315,670.77 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,227         |                               |
| Quarter ending December 2016         | 4,182         | ↓                             |
| Quarter ending March 2017            | 4,171         | →                             |
| Quarter ending June 2017             | 4,172         | →                             |
| Quarter ending September 2017        | 4,130         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,443                             | 825   |
| May       | 2,372                             | 1,819 |
| June      | 3,130                             | 2,795 |
| July      | 4,337                             | 3,819 |
| August    | 5,436                             | 4,695 |
| September | 6,561                             | 5,685 |
| October   | 7,384                             |       |
| November  | 8,419                             |       |
| December  | 9,438                             |       |
| January   | 10,373                            |       |
| February  | 11,369                            |       |
| March     | 12,894                            |       |
| April     | 13,473                            |       |
| May       | 13,483                            |       |
| June      | 13,486                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 1,751       | 6.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 199      | 1,185       | 16.8%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,021    | 1,751       | 58.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 598      | 1,185       | 50.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 137      | 2,709       | 5.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,709       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 2,709       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

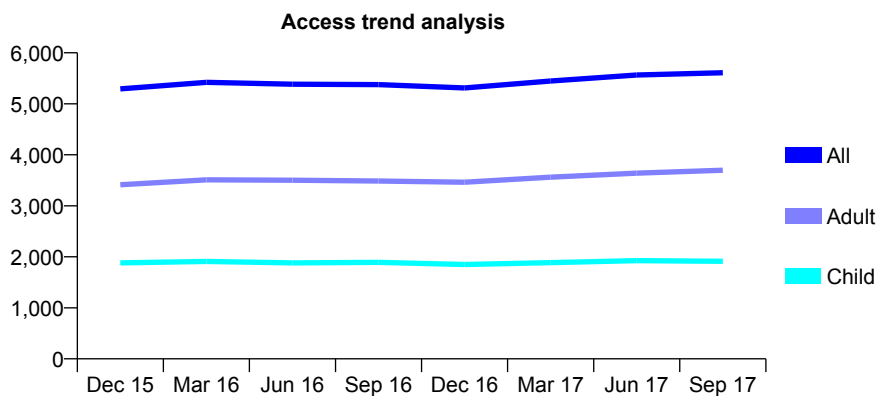
## 7A6 - Vital Signs At a Glance Contract Report for 128112/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Malpas Dental Practice Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/08/2010                     |
| Contract end date    |                                |

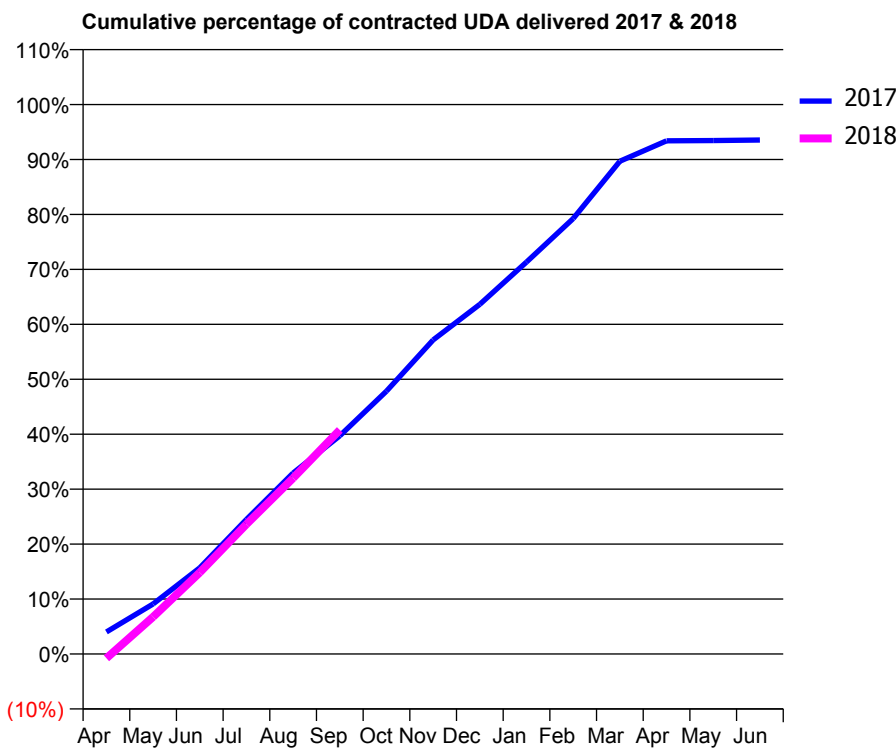
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,705      |
| Carry forward general activity (UDA)        | 835         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £532,093.01 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,376       |                               |
| Quarter ending December 2016         | 5,312       | ↓                             |
| Quarter ending March 2017            | 5,448       | ↑                             |
| Quarter ending June 2017             | 5,565       | ↑                             |
| Quarter ending September 2017        | 5,610       | →                             |
| <b>Variance since September 2016</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 670                               | -132  |
| May       | 1,520                             | 1,128 |
| June      | 2,622                             | 2,479 |
| July      | 4,093                             | 3,946 |
| August    | 5,503                             | 5,350 |
| September | 6,636                             | 6,813 |
| October   | 7,992                             |       |
| November  | 9,549                             |       |
| December  | 10,632                            |       |
| January   | 11,914                            |       |
| February  | 13,236                            |       |
| March     | 14,980                            |       |
| April     | 15,600                            |       |
| May       | 15,609                            |       |
| June      | 15,624                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,567       | 6.4%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 440      | 3,226       | 13.6%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,119    | 1,567       | 71.4%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,147    | 3,226       | 66.6%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 254      | 4,468       | 5.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 4,468       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 4,468       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

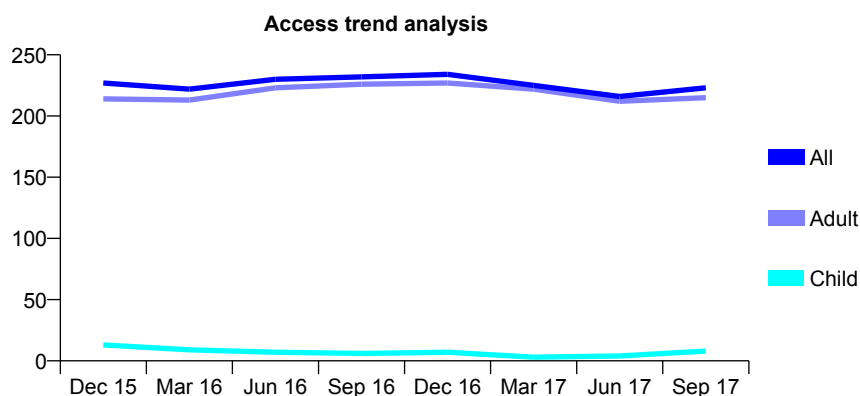
## 7A6 - Vital Signs At a Glance Contract Report for 128112/0002 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Malpas Dental Practice Limited |
| Contract type name   | PDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 19/11/2012                     |
| Contract end date    | 31/03/2018                     |

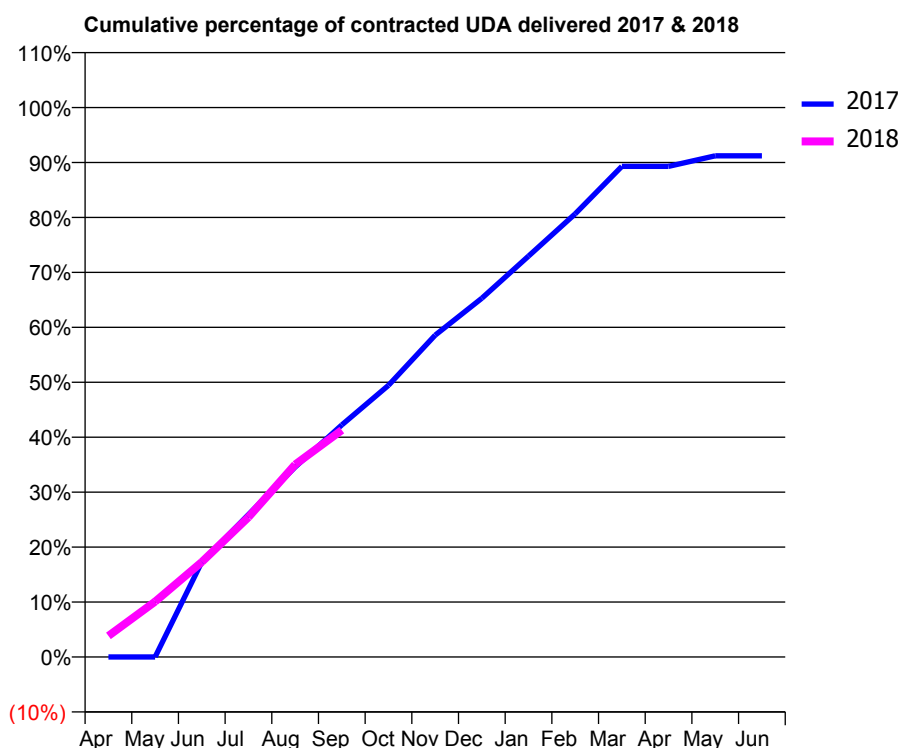
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 250        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,313.81 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 232           |                               |
| Quarter ending December 2016         | 234           | →                             |
| Quarter ending March 2017            | 225           | ↓                             |
| Quarter ending June 2017             | 216           | ↓                             |
| Quarter ending September 2017        | 223           | ↑                             |
| <b>Variance since September 2016</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 10   |
| May       | 0                                 | 25   |
| June      | 43                                | 43   |
| July      | 65                                | 64   |
| August    | 86                                | 88   |
| September | 106                               | 103  |
| October   | 124                               |      |
| November  | 146                               |      |
| December  | 163                               |      |
| January   | 182                               |      |
| February  | 202                               |      |
| March     | 223                               |      |
| April     | 223                               |      |
| May       | 228                               |      |
| June      | 228                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 7           | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 83          | 1.2%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 7           | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 83          | 0.0%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 86       | 86          | 100.0%   | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 86          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 86          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

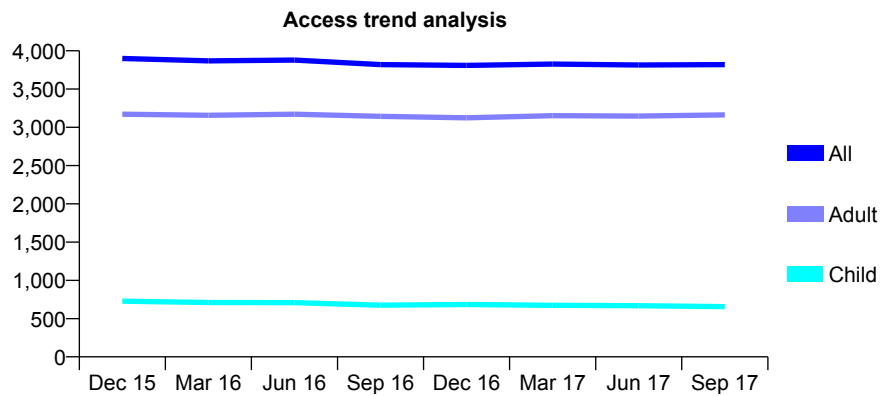
## 7A6 - Vital Signs At a Glance Contract Report for 128600/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Llanyrafon Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2012                     |
| Contract end date    |                                |

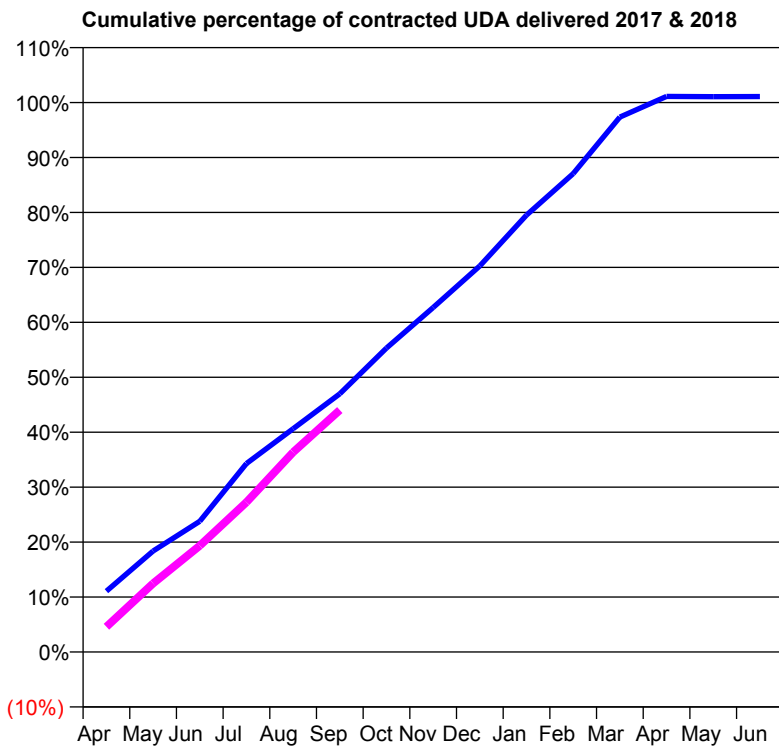
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,780      |
| Carry forward general activity (UDA)        | -117        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £268,745.84 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,820         |                               |
| Quarter ending December 2016         | 3,809         | →                             |
| Quarter ending March 2017            | 3,826         | →                             |
| Quarter ending June 2017             | 3,814         | →                             |
| Quarter ending September 2017        | 3,819         | →                             |
| <b>Variance since September 2016</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,193                             | 496   |
| May       | 1,982                             | 1,347 |
| June      | 2,565                             | 2,086 |
| July      | 3,697                             | 2,940 |
| August    | 4,380                             | 3,920 |
| September | 5,066                             | 4,747 |
| October   | 5,962                             |       |
| November  | 6,758                             |       |
| December  | 7,575                             |       |
| January   | 8,572                             |       |
| February  | 9,386                             |       |
| March     | 10,495                            |       |
| April     | 10,900                            |       |
| May       | 10,893                            |       |
| June      | 10,897                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 508         | 2.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 80       | 2,114       | 3.8%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328      | 508         | 64.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,389    | 2,114       | 65.7%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 41       | 2,408       | 1.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,408       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 2,408       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 17          | 88.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 17          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

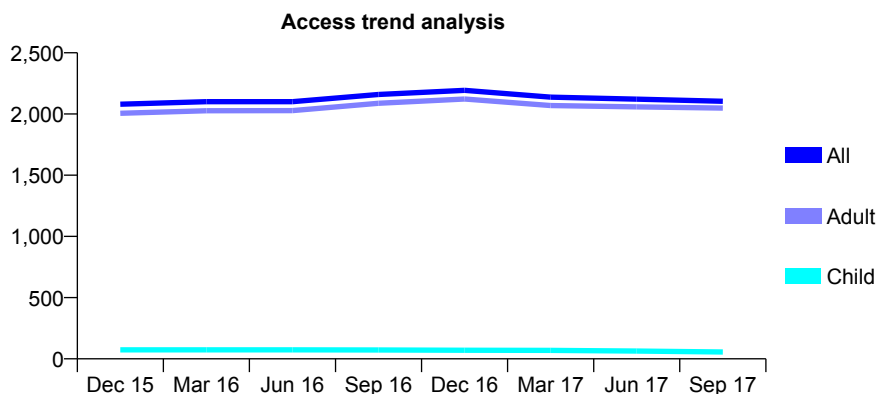
## 7A6 - Vital Signs At a Glance Contract Report for 128945/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Devon Place Limited |
| Contract type name   | PDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2012          |
| Contract end date    | 31/03/2018          |

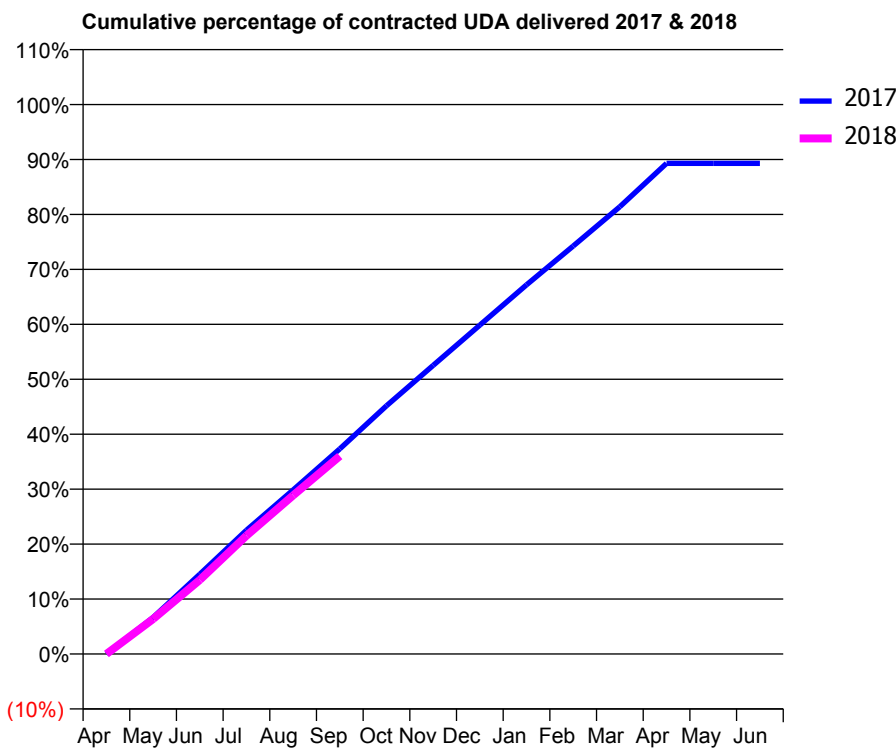
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,095      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,108.52 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,160         |                               |
| Quarter ending December 2016         | 2,193         | →                             |
| Quarter ending March 2017            | 2,138         | ↓                             |
| Quarter ending June 2017             | 2,122         | →                             |
| Quarter ending September 2017        | 2,104         | →                             |
| <b>Variance since September 2016</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 0     |
| May       | 206                               | 197   |
| June      | 450                               | 417   |
| July      | 697                               | 667   |
| August    | 924                               | 893   |
| September | 1,156                             | 1,115 |
| October   | 1,398                             |       |
| November  | 1,626                             |       |
| December  | 1,853                             |       |
| January   | 2,079                             |       |
| February  | 2,298                             |       |
| March     | 2,520                             |       |
| April     | 2,763                             |       |
| May       | 2,763                             |       |
| June      | 2,763                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 36          | 5.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 69       | 1,094       | 6.3%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 36          | 2.8%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 34       | 1,094       | 3.1%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 926      | 930         | 99.6%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 930         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 930         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



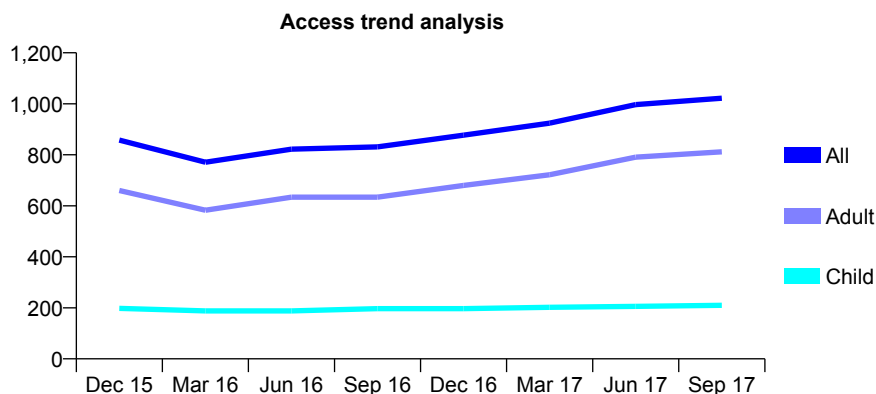
## 7A6 - Vital Signs At a Glance Contract Report for 128945/0002 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Devon Place Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2012          |
| Contract end date    |                     |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,767      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £94,014.56 |

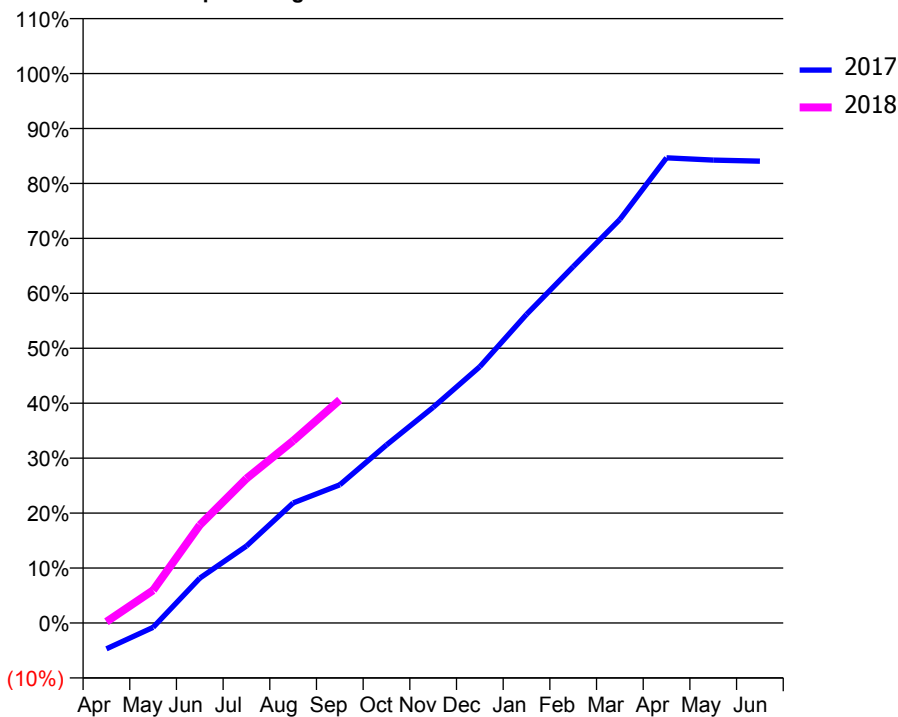
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 831          |                               |
| Quarter ending December 2016         | 877          | ↑                             |
| Quarter ending March 2017            | 924          | ↑                             |
| Quarter ending June 2017             | 997          | ↑                             |
| Quarter ending September 2017        | 1,022        | ↑                             |
| <b>Variance since September 2016</b> | <b>23.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -178                              | 9     |
| May       | -31                               | 224   |
| June      | 308                               | 672   |
| July      | 528                               | 990   |
| August    | 823                               | 1,249 |
| September | 947                               | 1,530 |
| October   | 1,221                             |       |
| November  | 1,478                             |       |
| December  | 1,758                             |       |
| January   | 2,116                             |       |
| February  | 2,443                             |       |
| March     | 2,767                             |       |
| April     | 3,189                             |       |
| May       | 3,173                             |       |
| June      | 3,166                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 202         | 8.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 92       | 662         | 13.9%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 133      | 202         | 65.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 364      | 662         | 55.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 54       | 691         | 7.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 691         | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 691         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

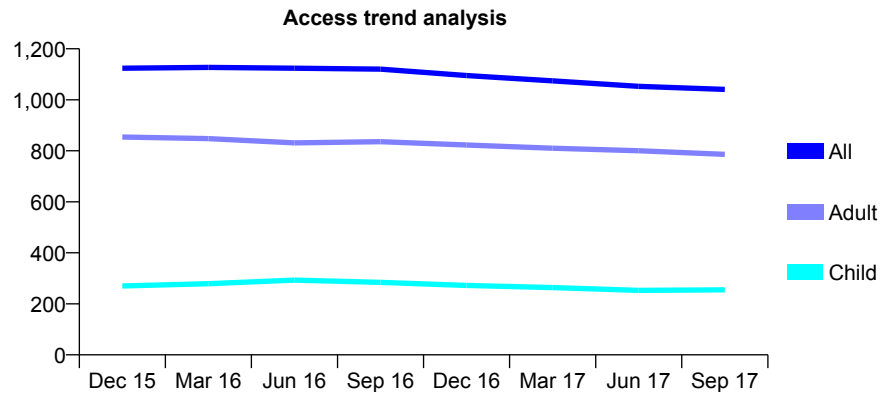
## 7A6 - Vital Signs At a Glance Contract Report for 130389/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Aneurin Bevan Health Board |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 18/07/2006                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £111,021.62 |

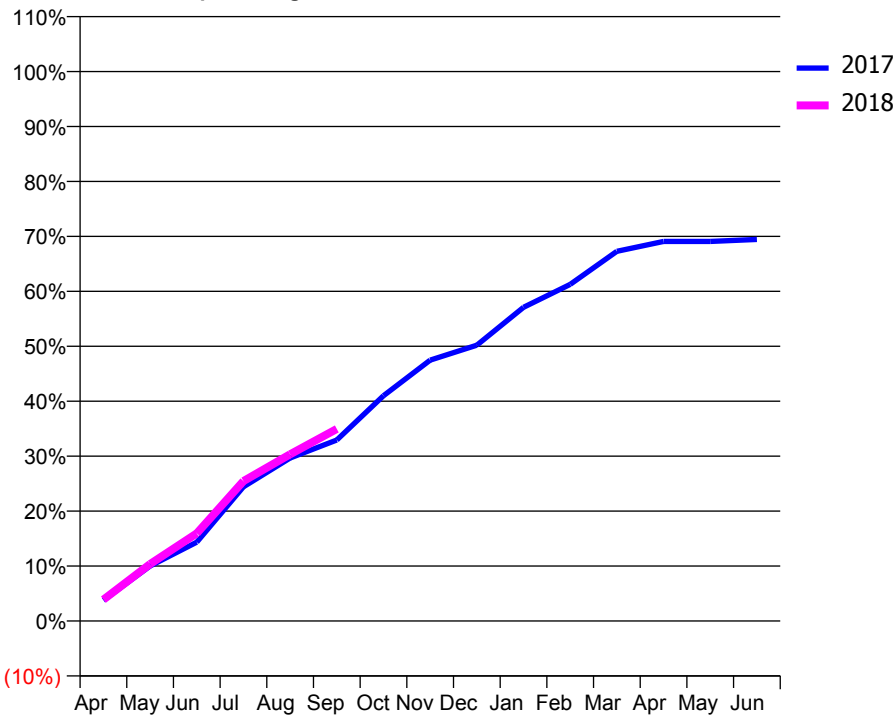
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,120         |                               |
| Quarter ending December 2016         | 1,095         | ↓                             |
| Quarter ending March 2017            | 1,074         | ↓                             |
| Quarter ending June 2017             | 1,053         | ↓                             |
| Quarter ending September 2017        | 1,041         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 151                               | 156   |
| May       | 401                               | 415   |
| June      | 574                               | 638   |
| July      | 977                               | 1,019 |
| August    | 1,186                             | 1,214 |
| September | 1,318                             | 1,398 |
| October   | 1,640                             |       |
| November  | 1,899                             |       |
| December  | 2,008                             |       |
| January   | 2,283                             |       |
| February  | 2,450                             |       |
| March     | 2,691                             |       |
| April     | 2,763                             |       |
| May       | 2,763                             |       |
| June      | 2,777                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 145         | 13.8%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 74       | 476         | 15.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 41       | 145         | 28.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 157      | 476         | 33.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 61       | 583         | 10.5%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 583         | 1.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 9        | 583         | 1.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

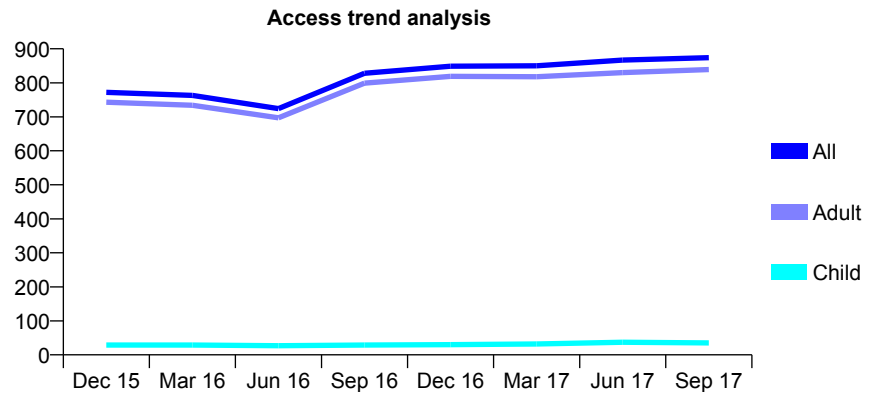
## 7A6 - Vital Signs At a Glance Contract Report for 130389/0002 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Aneurin Bevan Health Board |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/06/2007                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,223.22 |

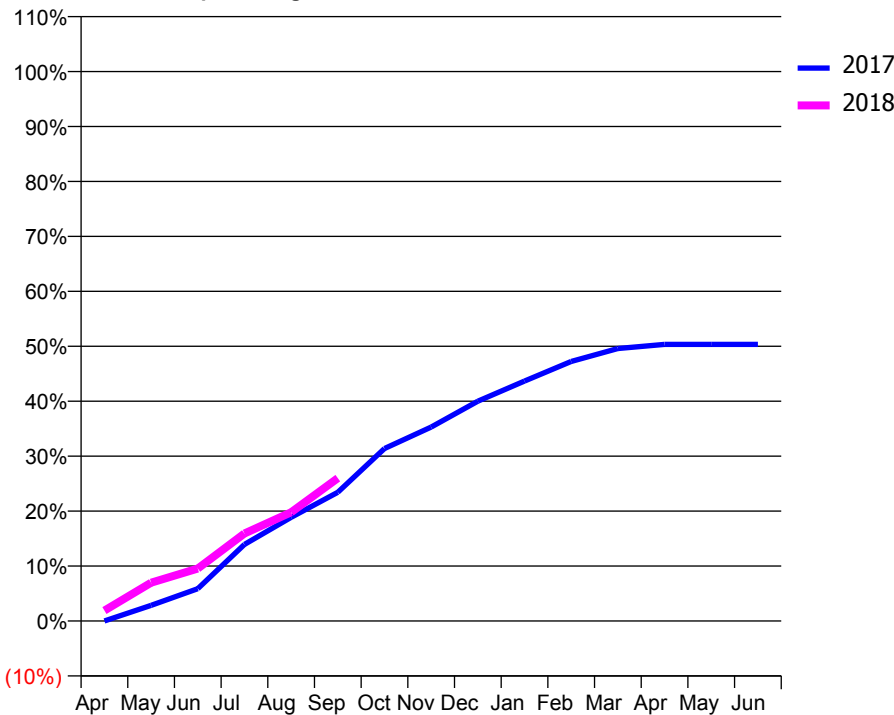
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 828         |                               |
| Quarter ending December 2016         | 849         | ↑                             |
| Quarter ending March 2017            | 850         | →                             |
| Quarter ending June 2017             | 867         | ↑                             |
| Quarter ending September 2017        | 874         | →                             |
| <b>Variance since September 2016</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 76    |
| May       | 114                               | 279   |
| June      | 235                               | 382   |
| July      | 557                               | 637   |
| August    | 755                               | 791   |
| September | 938                               | 1,040 |
| October   | 1,255                             |       |
| November  | 1,412                             |       |
| December  | 1,600                             |       |
| January   | 1,746                             |       |
| February  | 1,889                             |       |
| March     | 1,983                             |       |
| April     | 2,013                             |       |
| May       | 2,013                             |       |
| June      | 2,013                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 17          | 17.6%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 387         | 7.2%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3        | 17          | 17.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 387         | 20.9%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 34       | 384         | 8.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 384         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 384         | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

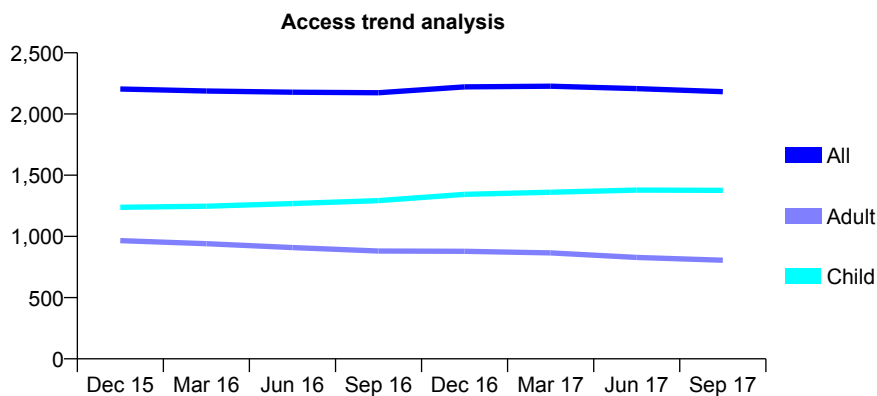
## 7A6 - Vital Signs At a Glance Contract Report for 133248/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Hilltop View Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2011       |
| Contract end date    |                  |

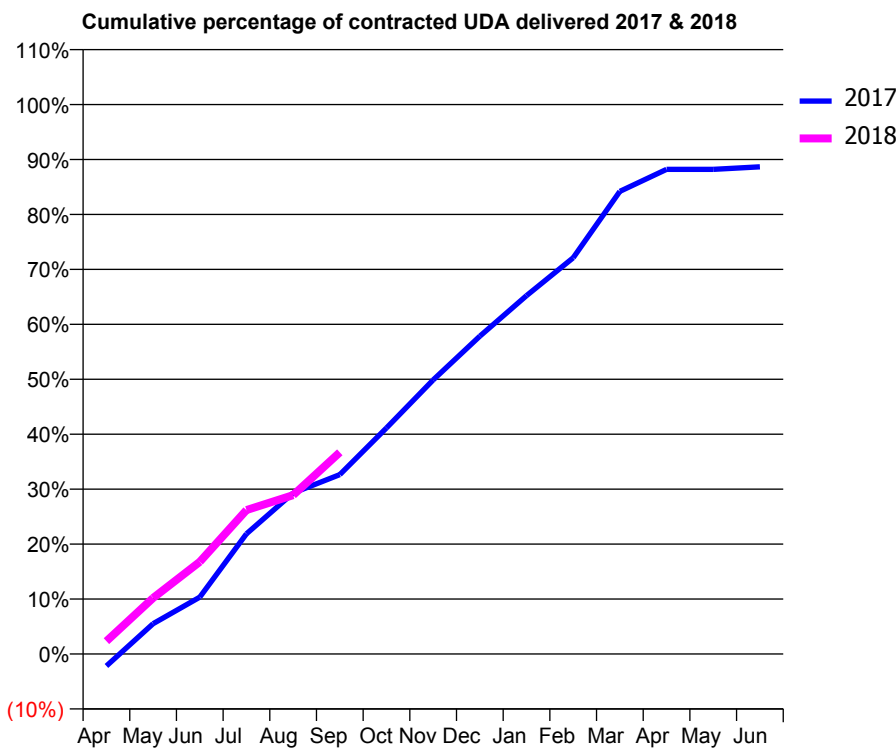
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,100       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £157,461.16 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,174       |                               |
| Quarter ending December 2016         | 2,222       | ↑                             |
| Quarter ending March 2017            | 2,227       | →                             |
| Quarter ending June 2017             | 2,207       | →                             |
| Quarter ending September 2017        | 2,182       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -142                              | 143   |
| May       | 358                               | 623   |
| June      | 673                               | 1,024 |
| July      | 1,421                             | 1,598 |
| August    | 1,905                             | 1,764 |
| September | 2,123                             | 2,239 |
| October   | 2,675                             |       |
| November  | 3,242                             |       |
| December  | 3,760                             |       |
| January   | 4,239                             |       |
| February  | 4,687                             |       |
| March     | 5,473                             |       |
| April     | 5,732                             |       |
| May       | 5,733                             |       |
| June      | 5,762                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 753         | 5.8%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 99       | 461         | 21.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 350      | 753         | 46.5%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 234      | 461         | 50.8%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 103      | 1,099       | 9.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,099       | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 18       | 1,099       | 1.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

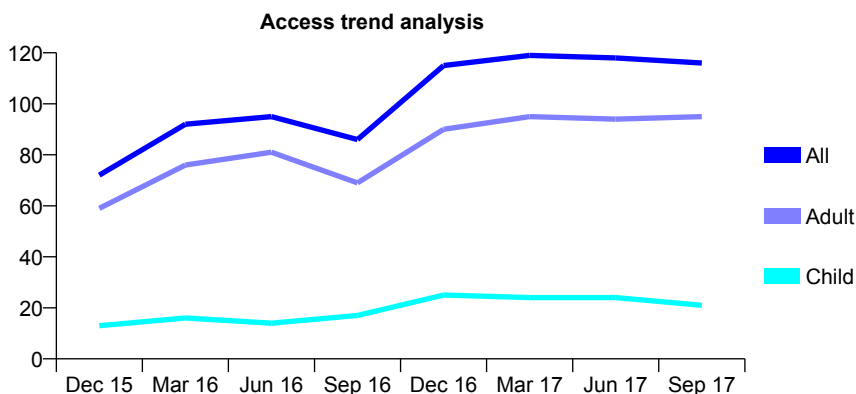
## 7A6 - Vital Signs At a Glance Contract Report for 133523/0002 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Gateway OHS Limited |
| Contract type name   | PDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/07/2010          |
| Contract end date    | 31/03/2018          |

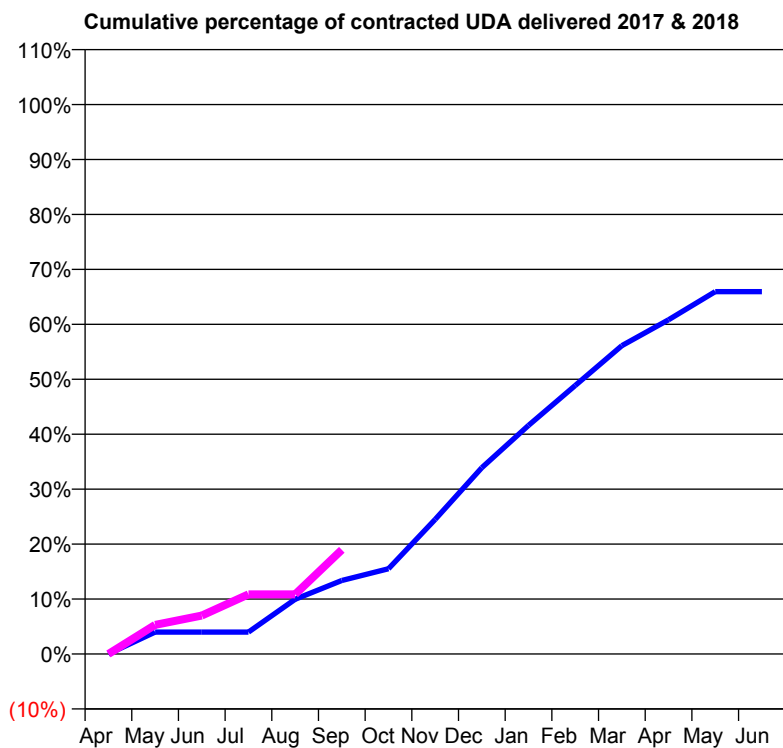
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 702        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,830.13 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 86           |                               |
| Quarter ending December 2016         | 115          | ↑                             |
| Quarter ending March 2017            | 119          | ↑                             |
| Quarter ending June 2017             | 118          | →                             |
| Quarter ending September 2017        | 116          | ↓                             |
| <b>Variance since September 2016</b> | <b>34.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 28                                | 37   |
| June      | 28                                | 49   |
| July      | 28                                | 76   |
| August    | 70                                | 76   |
| September | 94                                | 133  |
| October   | 109                               |      |
| November  | 172                               |      |
| December  | 238                               |      |
| January   | 292                               |      |
| February  | 343                               |      |
| March     | 394                               |      |
| April     | 427                               |      |
| May       | 463                               |      |
| June      | 463                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 17          | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 51          | 0.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 17          | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 51          | 2.0%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1        | 42          | 2.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 42          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 42          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

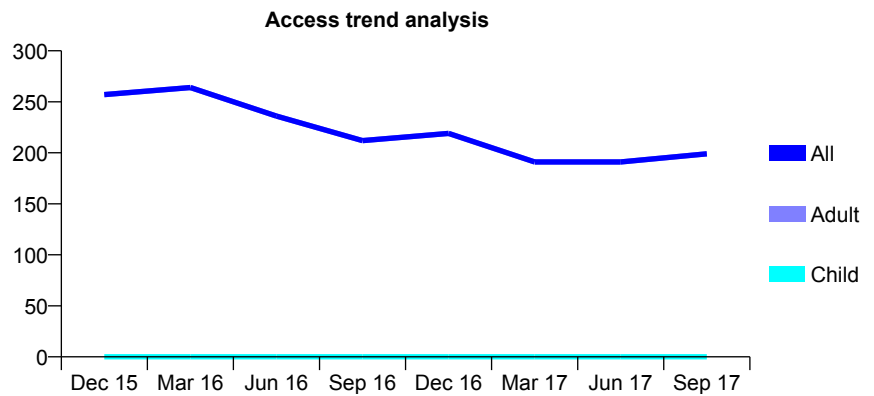
## 7A6 - Vital Signs At a Glance Contract Report for 133523/0005 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Gateway OHS Limited |
| Contract type name   | PDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/07/2010          |
| Contract end date    | 31/03/2020          |

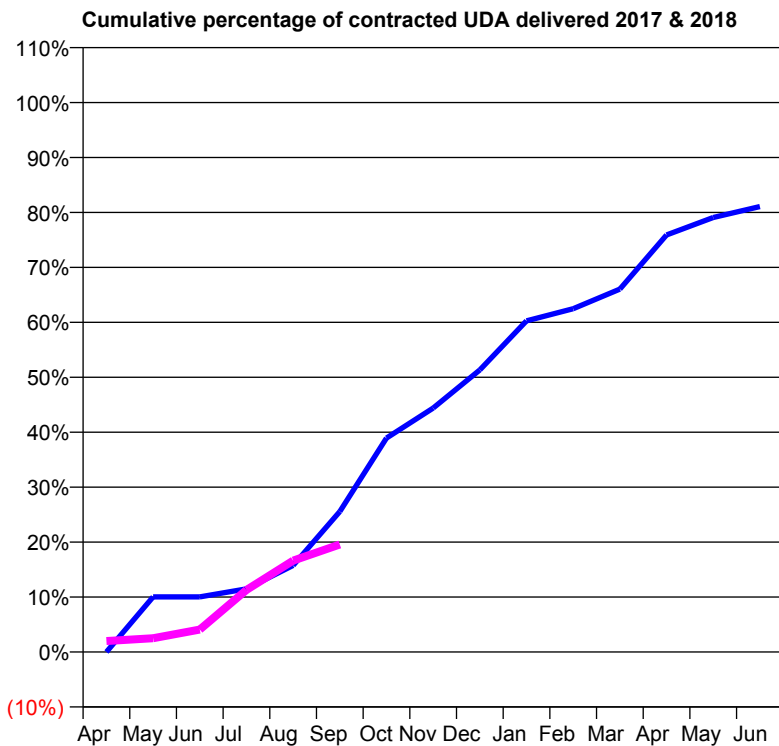
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 600        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,303.28 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 212           |                               |
| Quarter ending December 2016         | 219           | ↑                             |
| Quarter ending March 2017            | 191           | ↓                             |
| Quarter ending June 2017             | 191           | →                             |
| Quarter ending September 2017        | 199           | ↑                             |
| <b>Variance since September 2016</b> | <b>(6.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 12   |
| May       | 60                                | 15   |
| June      | 60                                | 25   |
| July      | 69                                | 68   |
| August    | 95                                | 100  |
| September | 153                               | 117  |
| October   | 234                               |      |
| November  | 266                               |      |
| December  | 308                               |      |
| January   | 362                               |      |
| February  | 375                               |      |
| March     | 396                               |      |
| April     | 455                               |      |
| May       | 474                               |      |
| June      | 486                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 96          | 9.4%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 96          | 10.4%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 43       | 60          | 71.7%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 60          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 60          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

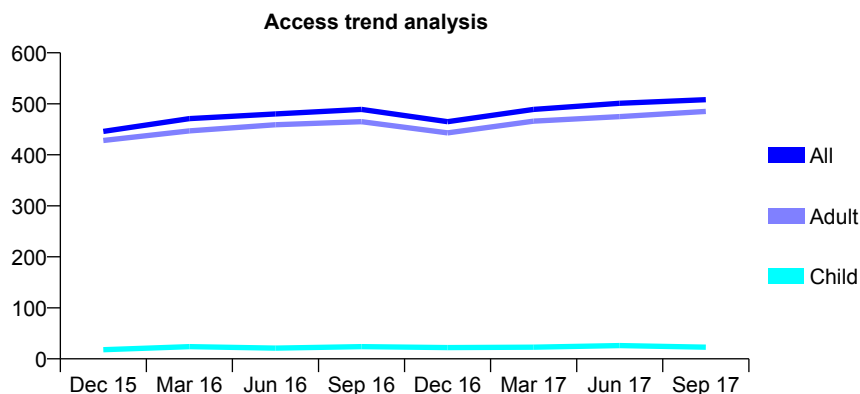
## 7A6 - Vital Signs At a Glance Contract Report for 133523/0007 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Gateway OHS Limited |
| Contract type name   | PDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2011          |
| Contract end date    | 31/03/2018          |

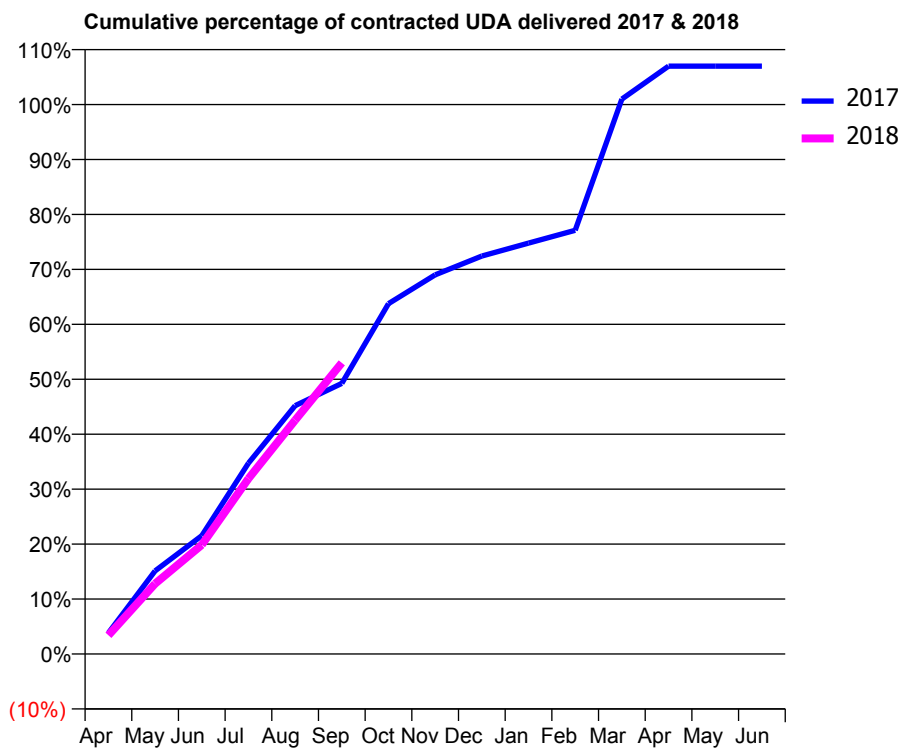
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 562        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,499.98 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 489         |                               |
| Quarter ending December 2016         | 465         | ↓                             |
| Quarter ending March 2017            | 489         | ↑                             |
| Quarter ending June 2017             | 501         | ↑                             |
| Quarter ending September 2017        | 508         | →                             |
| <b>Variance since September 2016</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 22                                | 19   |
| May       | 85                                | 72   |
| June      | 121                               | 112  |
| July      | 195                               | 179  |
| August    | 254                               | 239  |
| September | 277                               | 298  |
| October   | 358                               |      |
| November  | 388                               |      |
| December  | 407                               |      |
| January   | 420                               |      |
| February  | 433                               |      |
| March     | 568                               |      |
| April     | 601                               |      |
| May       | 601                               |      |
| June      | 601                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 13          | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 250         | 3.6%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 13          | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 250         | 1.2%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 224      | 235         | 95.3%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 235         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 235         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

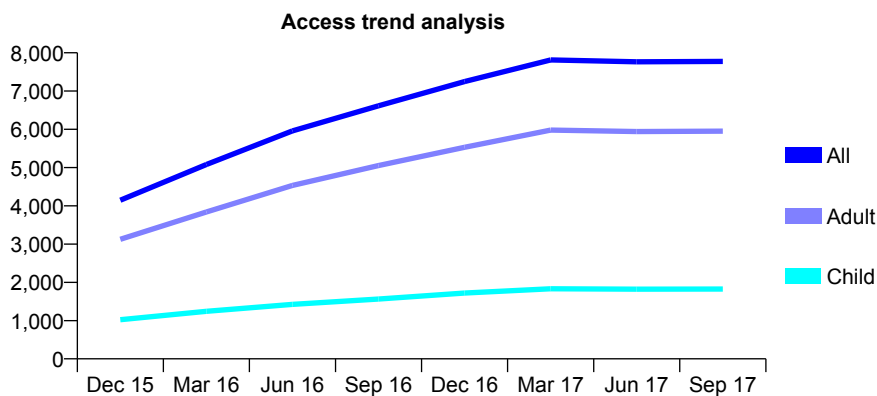
## 7A6 - Vital Signs At a Glance Contract Report for 133523/0008 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Gateway OHS Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

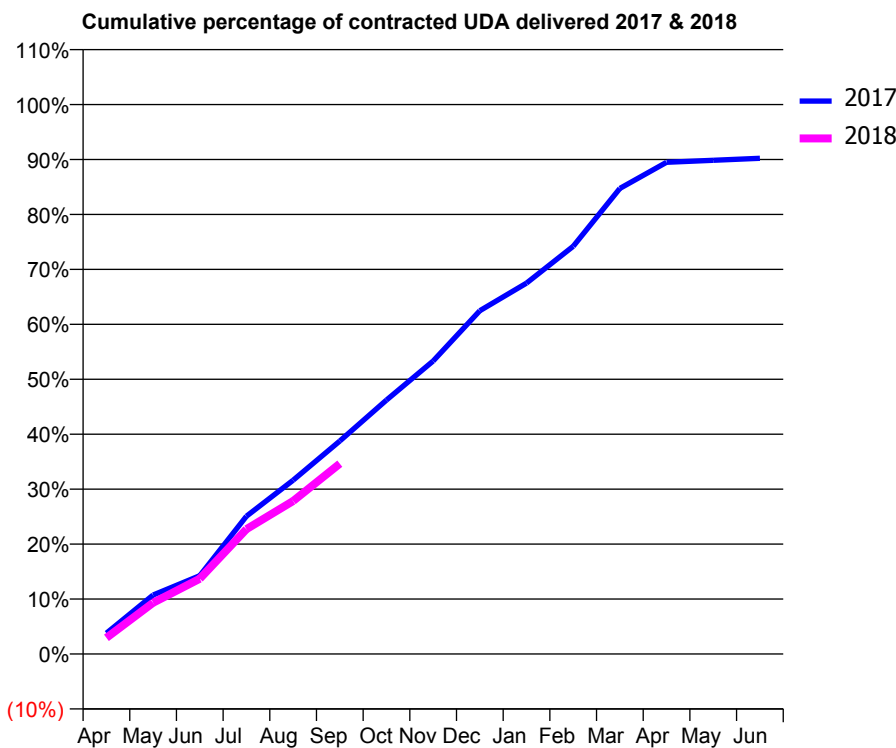
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,472      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £577,837.10 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 6,615        |                               |
| Quarter ending December 2016         | 7,249        | ↑                             |
| Quarter ending March 2017            | 7,812        | ↑                             |
| Quarter ending June 2017             | 7,764        | →                             |
| Quarter ending September 2017        | 7,776        | →                             |
| <b>Variance since September 2016</b> | <b>17.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 852                               | 662   |
| May       | 2,414                             | 2,095 |
| June      | 3,203                             | 3,079 |
| July      | 5,638                             | 5,109 |
| August    | 7,108                             | 6,260 |
| September | 8,711                             | 7,783 |
| October   | 10,388                            |       |
| November  | 11,983                            |       |
| December  | 14,037                            |       |
| January   | 15,169                            |       |
| February  | 16,673                            |       |
| March     | 19,042                            |       |
| April     | 20,108                            |       |
| May       | 20,193                            |       |
| June      | 20,270                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 921         | 5.4%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 518      | 3,358       | 15.4%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 273      | 921         | 29.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,242    | 3,358       | 37.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 502      | 3,775       | 13.3%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 3,775       | 1.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 3,775       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 33       | 36          | 91.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 36          | 77.8%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



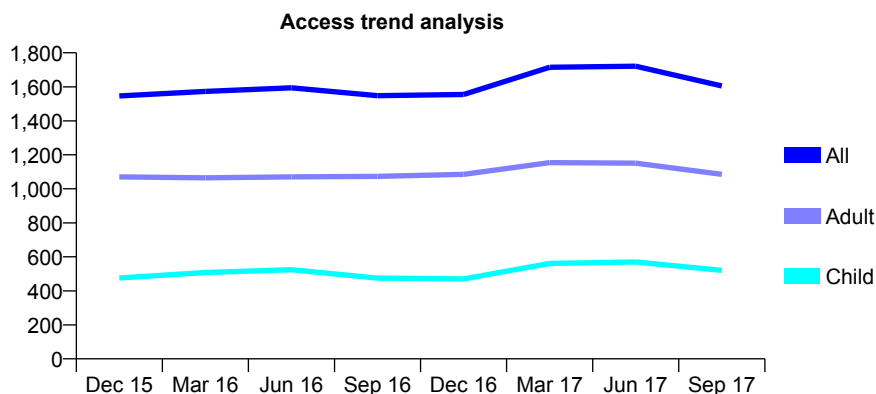
## 7A6 - Vital Signs At a Glance Contract Report for 140309/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | A & M Jones Healthcare Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/03/2012                 |
| Contract end date    |                            |

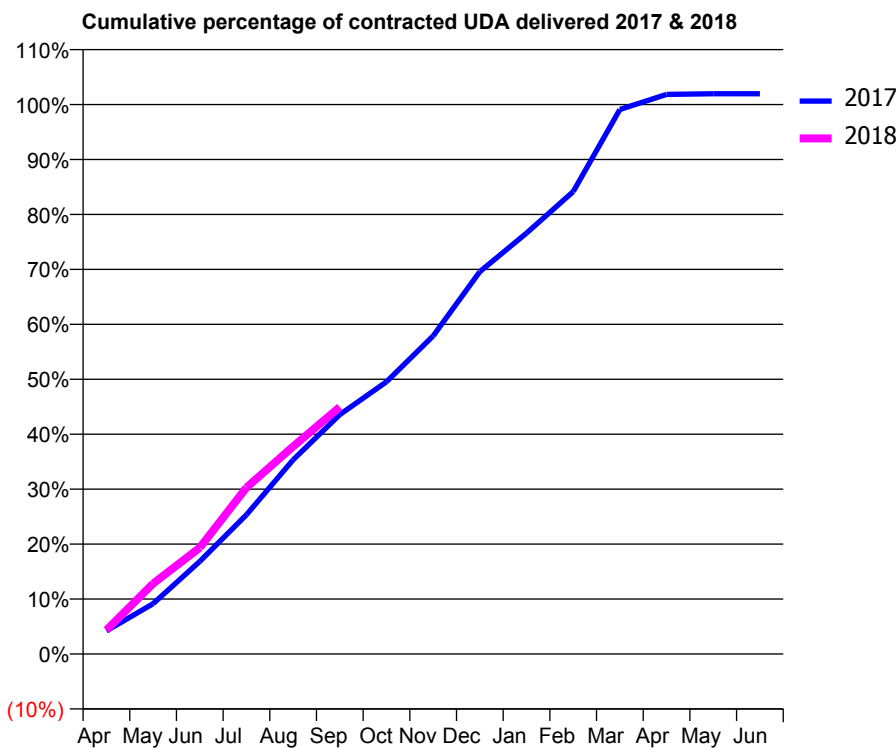
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,754       |
| Carry forward general activity (UDA)        | -112        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £195,519.58 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,548       |                               |
| Quarter ending December 2016         | 1,555       | →                             |
| Quarter ending March 2017            | 1,715       | ↑                             |
| Quarter ending June 2017             | 1,721       | →                             |
| Quarter ending September 2017        | 1,605       | ↓                             |
| <b>Variance since September 2016</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 242                               | 250   |
| May       | 527                               | 737   |
| June      | 970                               | 1,114 |
| July      | 1,458                             | 1,743 |
| August    | 2,034                             | 2,174 |
| September | 2,506                             | 2,587 |
| October   | 2,851                             |       |
| November  | 3,331                             |       |
| December  | 4,004                             |       |
| January   | 4,407                             |       |
| February  | 4,842                             |       |
| March     | 5,701                             |       |
| April     | 5,860                             |       |
| May       | 5,866                             |       |
| June      | 5,866                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 428         | 3.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 81       | 781         | 10.4%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 187      | 428         | 43.7%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 318      | 781         | 40.7%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 123      | 1,138       | 10.8%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,138       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 10       | 1,138       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

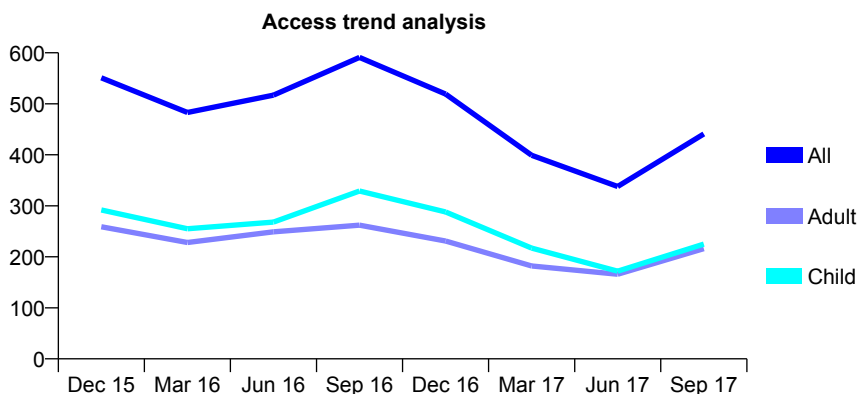
## 7A6 - Vital Signs At a Glance Contract Report for 140309/0002 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | A & M Jones Healthcare Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/03/2012                 |
| Contract end date    |                            |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,314      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,215.21 |

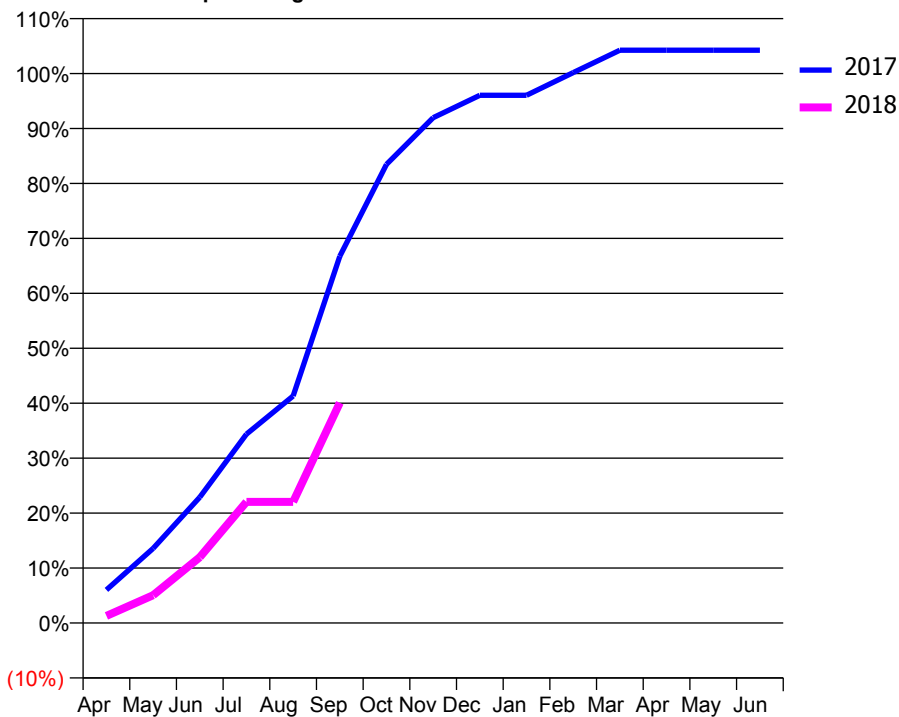
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 591            |                               |
| Quarter ending December 2016         | 519            | ↓                             |
| Quarter ending March 2017            | 399            | ↓                             |
| Quarter ending June 2017             | 338            | ↓                             |
| Quarter ending September 2017        | 441            | ↑                             |
| <b>Variance since September 2016</b> | <b>(25.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 79                                | 17   |
| May       | 178                               | 67   |
| June      | 301                               | 157  |
| July      | 452                               | 290  |
| August    | 543                               | 290  |
| September | 877                               | 527  |
| October   | 1,097                             |      |
| November  | 1,208                             |      |
| December  | 1,262                             |      |
| January   | 1,262                             |      |
| February  | 1,316                             |      |
| March     | 1,370                             |      |
| April     | 1,370                             |      |
| May       | 1,370                             |      |
| June      | 1,370                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 187         | 4.8%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 138         | 10.1%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 88       | 187         | 47.1%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 138         | 26.1%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 18       | 325         | 5.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 325         | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 325         | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

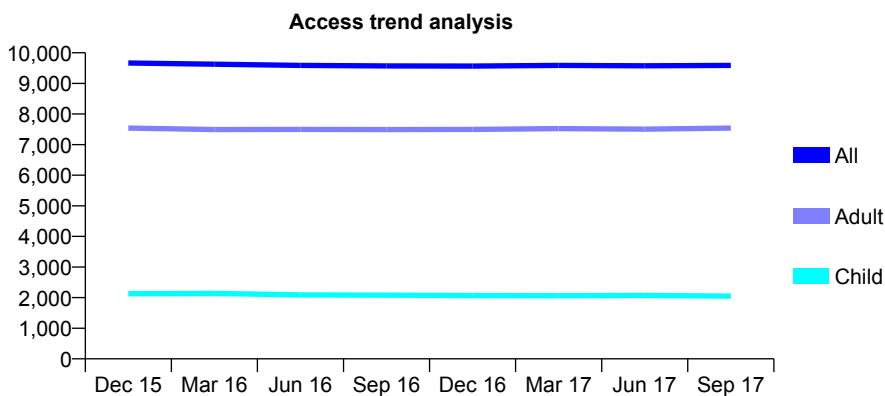
## 7A6 - Vital Signs At a Glance Contract Report for 142638/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | The Goodwin Partnership Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2009                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,856      |
| Carry forward general activity (UDA)        | -224        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £672,860.93 |

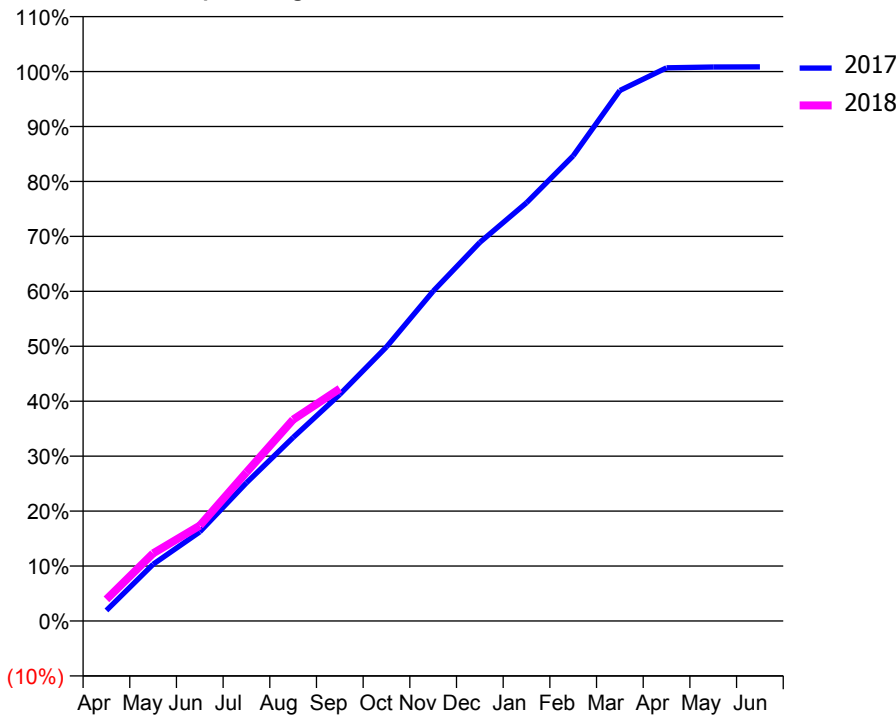
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,572       |                               |
| Quarter ending December 2016         | 9,565       | →                             |
| Quarter ending March 2017            | 9,589       | →                             |
| Quarter ending June 2017             | 9,577       | →                             |
| Quarter ending September 2017        | 9,590       | →                             |
| <b>Variance since September 2016</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 518                               | 1,060  |
| May       | 2,771                             | 3,309  |
| June      | 4,354                             | 4,661  |
| July      | 6,758                             | 7,270  |
| August    | 8,969                             | 9,845  |
| September | 11,074                            | 11,353 |
| October   | 13,399                            |        |
| November  | 16,122                            |        |
| December  | 18,505                            |        |
| January   | 20,439                            |        |
| February  | 22,738                            |        |
| March     | 25,930                            |        |
| April     | 27,035                            |        |
| May       | 27,078                            |        |
| June      | 27,080                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,373       | 8.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 701      | 5,204       | 13.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 725      | 1,373       | 52.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,995    | 5,204       | 57.6%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 385      | 6,041       | 6.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 6,041       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 33       | 6,041       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 37       | 37          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 36       | 37          | 97.3%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

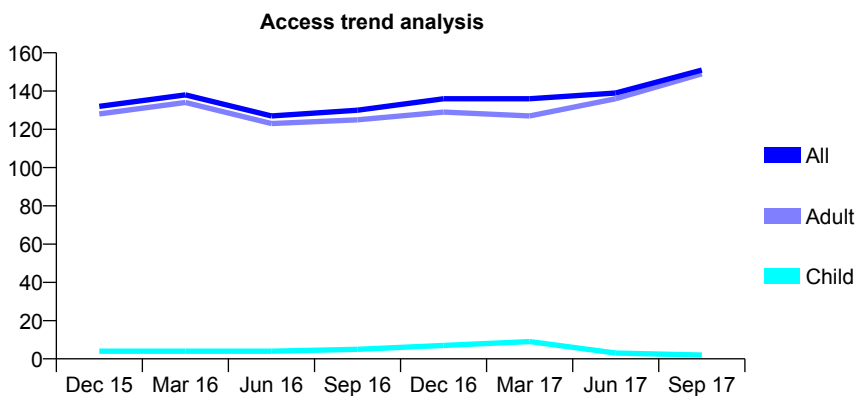
## 7A6 - Vital Signs At a Glance Contract Report for 142638/0002 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | The Goodwin Partnership Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2009                      |
| Contract end date    |                                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 180        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,554.18 |

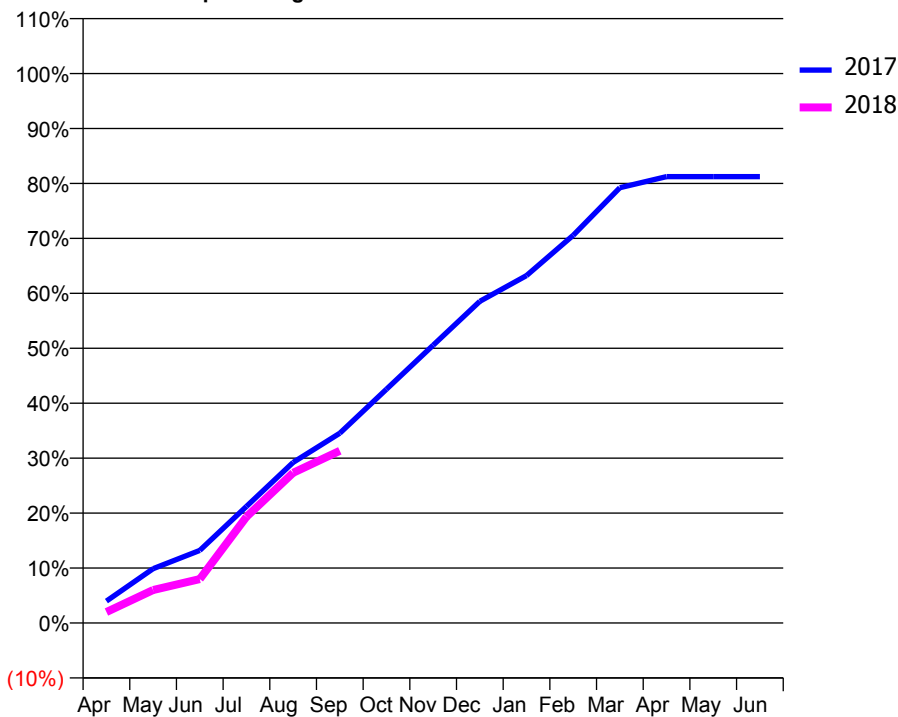
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 130          |                               |
| Quarter ending December 2016         | 136          | ↑                             |
| Quarter ending March 2017            | 136          | →                             |
| Quarter ending June 2017             | 139          | ↑                             |
| Quarter ending September 2017        | 151          | ↑                             |
| <b>Variance since September 2016</b> | <b>16.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 7    | 4    |
| May       | 18   | 11   |
| June      | 24   | 14   |
| July      | 38   | 35   |
| August    | 53   | 49   |
| September | 62   | 56   |
| October   | 77   |      |
| November  | 91   |      |
| December  | 105  |      |
| January   | 114  |      |
| February  | 127  |      |
| March     | 143  |      |
| April     | 146  |      |
| May       | 146  |      |
| June      | 146  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 50          | 0.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 50          | 0.0%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 47       | 47          | 100.0%   | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 47          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 47          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

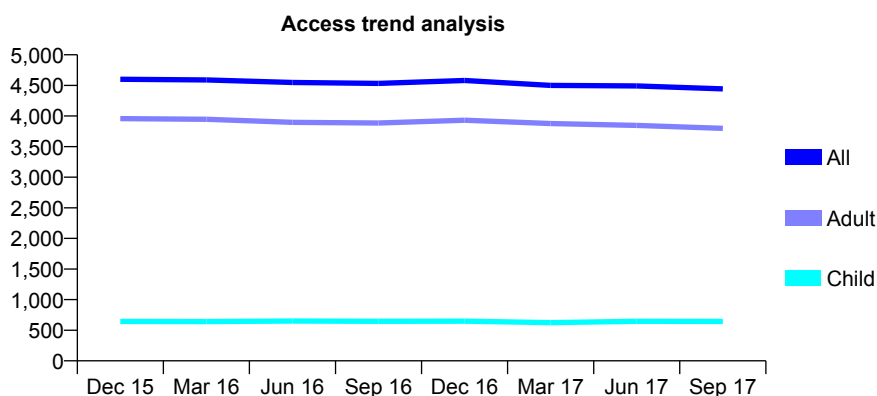
## 7A6 - Vital Signs At a Glance Contract Report for 144096/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Dalegrade Limited |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2010        |
| Contract end date    |                   |

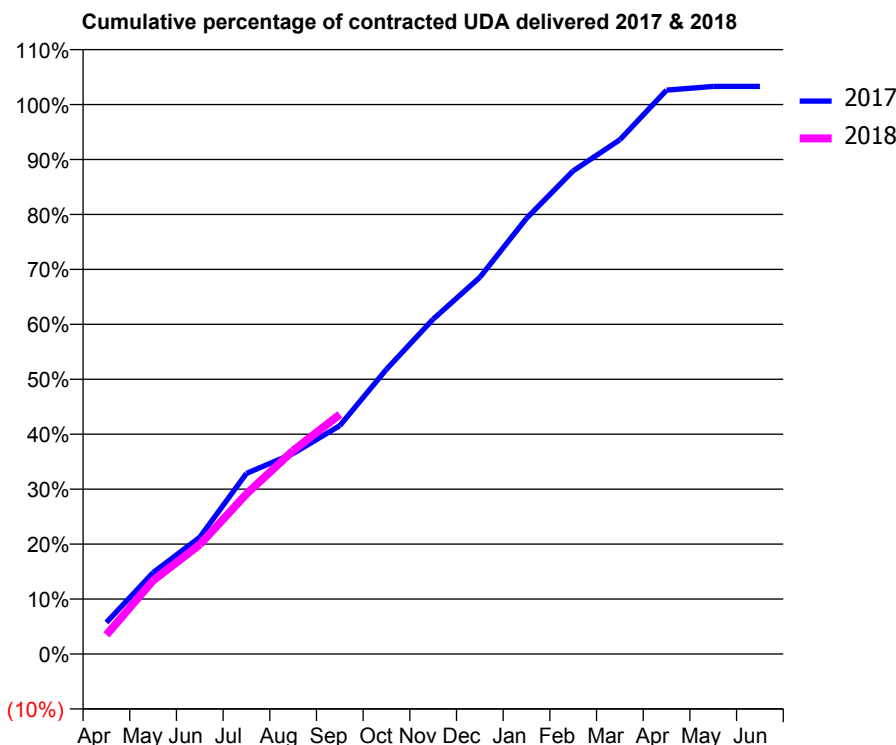
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,320      |
| Carry forward general activity (UDA)        | -437        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £396,292.58 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,532         |                               |
| Quarter ending December 2016         | 4,580         | →                             |
| Quarter ending March 2017            | 4,500         | ↓                             |
| Quarter ending June 2017             | 4,492         | →                             |
| Quarter ending September 2017        | 4,443         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 766                               | 463   |
| May       | 1,973                             | 1,783 |
| June      | 2,831                             | 2,652 |
| July      | 4,379                             | 3,879 |
| August    | 4,861                             | 4,932 |
| September | 5,536                             | 5,807 |
| October   | 6,904                             |       |
| November  | 8,118                             |       |
| December  | 9,131                             |       |
| January   | 10,563                            |       |
| February  | 11,712                            |       |
| March     | 12,467                            |       |
| April     | 13,669                            |       |
| May       | 13,757                            |       |
| June      | 13,757                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 487         | 9.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 474      | 2,966       | 16.0%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 252      | 487         | 51.7%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,645    | 2,966       | 55.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 340      | 2,800       | 12.1%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,800       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 38       | 2,800       | 1.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 26          | 92.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 26          | 96.2%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

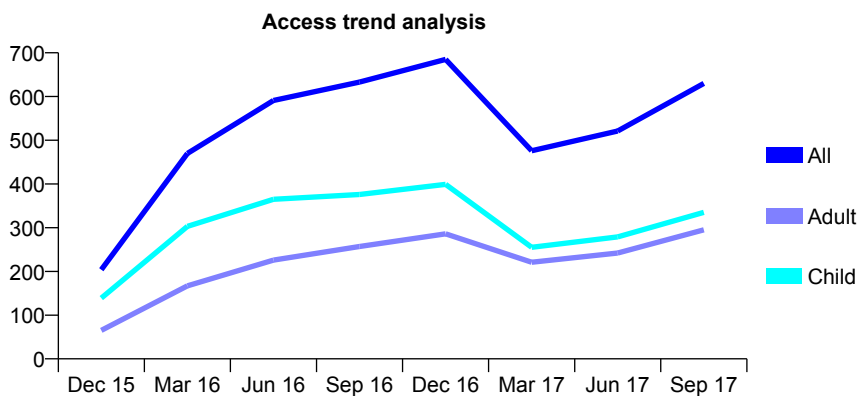
## 7A6 - Vital Signs At a Glance Contract Report for 144363/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Harj Consultancy Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/10/2015           |
| Contract end date    |                      |

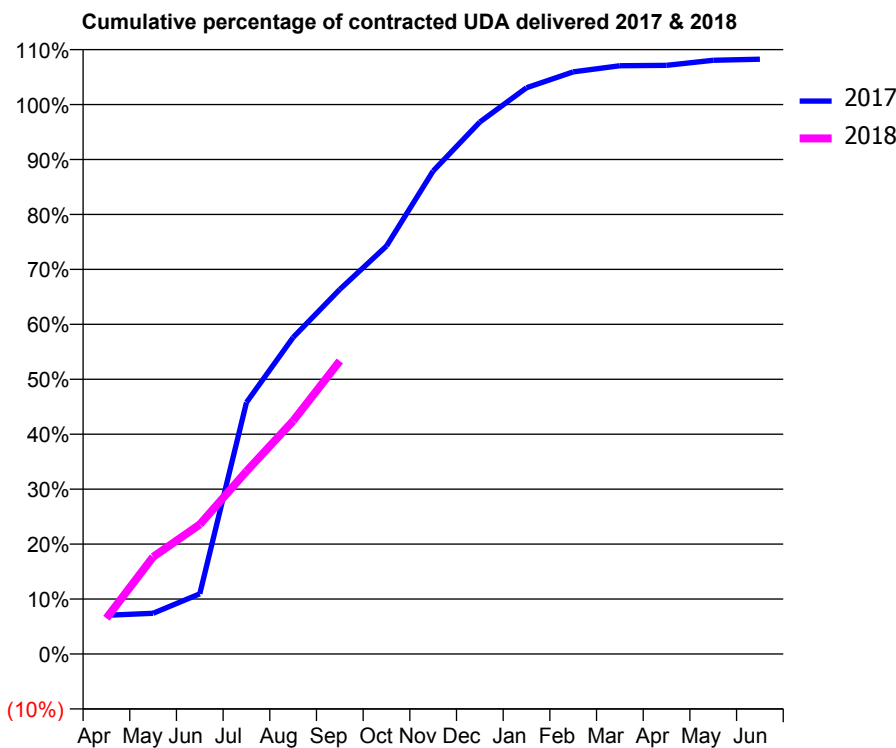
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,617      |
| Carry forward general activity (UDA)        | -81        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,761.42 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 633           |                               |
| Quarter ending December 2016         | 685           | ↑                             |
| Quarter ending March 2017            | 476           | ↓                             |
| Quarter ending June 2017             | 521           | ↑                             |
| Quarter ending September 2017        | 630           | ↑                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 114                               | 105  |
| May       | 120                               | 286  |
| June      | 177                               | 381  |
| July      | 740                               | 538  |
| August    | 932                               | 686  |
| September | 1,073                             | 862  |
| October   | 1,200                             |      |
| November  | 1,422                             |      |
| December  | 1,565                             |      |
| January   | 1,666                             |      |
| February  | 1,713                             |      |
| March     | 1,731                             |      |
| April     | 1,732                             |      |
| May       | 1,747                             |      |
| June      | 1,750                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 273         | 2.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 174         | 6.3%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 114      | 273         | 41.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 61       | 174         | 35.1%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 12       | 443         | 2.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 443         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 443         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

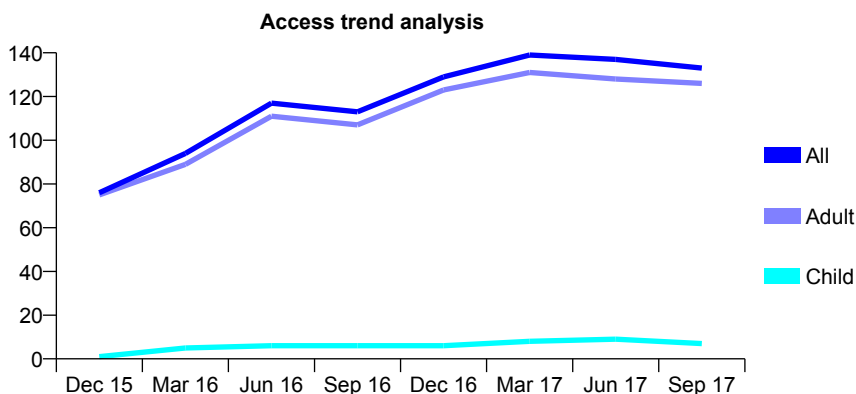
## 7A6 - Vital Signs At a Glance Contract Report for 146048/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Kensington Court Anaesthetic Clinic |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2018                          |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 450        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,075.70 |

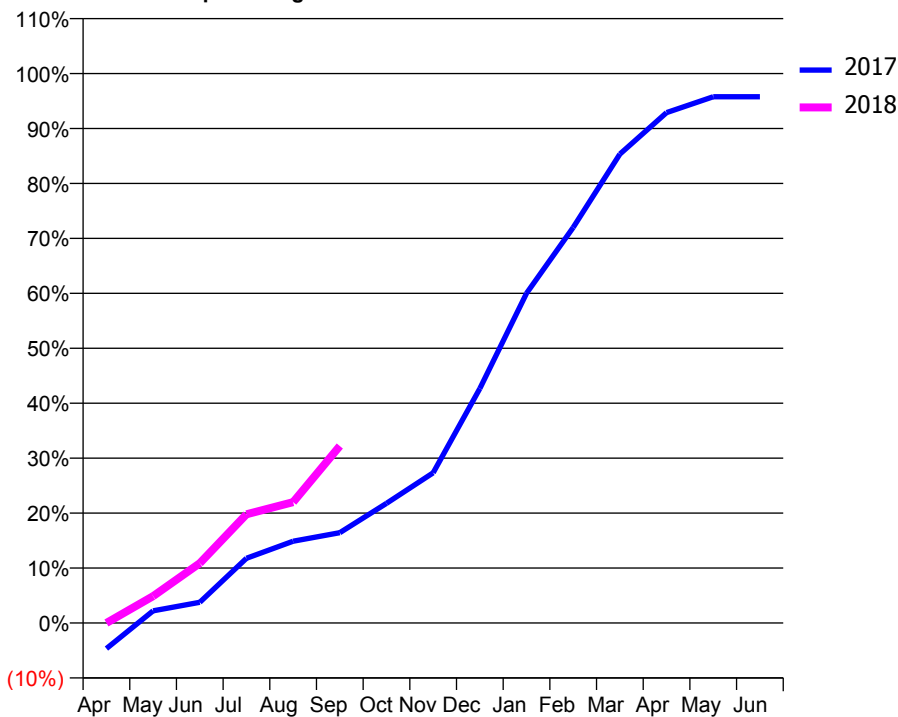
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 113          |                               |
| Quarter ending December 2016         | 129          | ↑                             |
| Quarter ending March 2017            | 139          | ↑                             |
| Quarter ending June 2017             | 137          | ↓                             |
| Quarter ending September 2017        | 133          | ↓                             |
| <b>Variance since September 2016</b> | <b>17.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | -21  | 0    |
| May       | 10   | 22   |
| June      | 17   | 49   |
| July      | 53   | 89   |
| August    | 67   | 99   |
| September | 74   | 145  |
| October   | 98   |      |
| November  | 123  |      |
| December  | 192  |      |
| January   | 270  |      |
| February  | 324  |      |
| March     | 384  |      |
| April     | 418  |      |
| May       | 431  |      |
| June      | 431  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 10          | 20.0%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 66          | 3.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 10          | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 66          | 4.5%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 58          | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 58          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 58          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

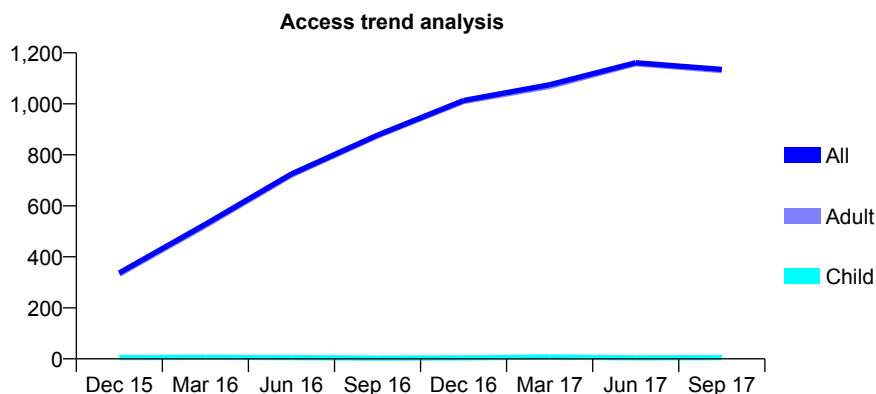
## 7A6 - Vital Signs At a Glance Contract Report for 146048/0004 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Kensington Court Anaesthetic Clinic |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2014                          |
| Contract end date    | 31/03/2018                          |

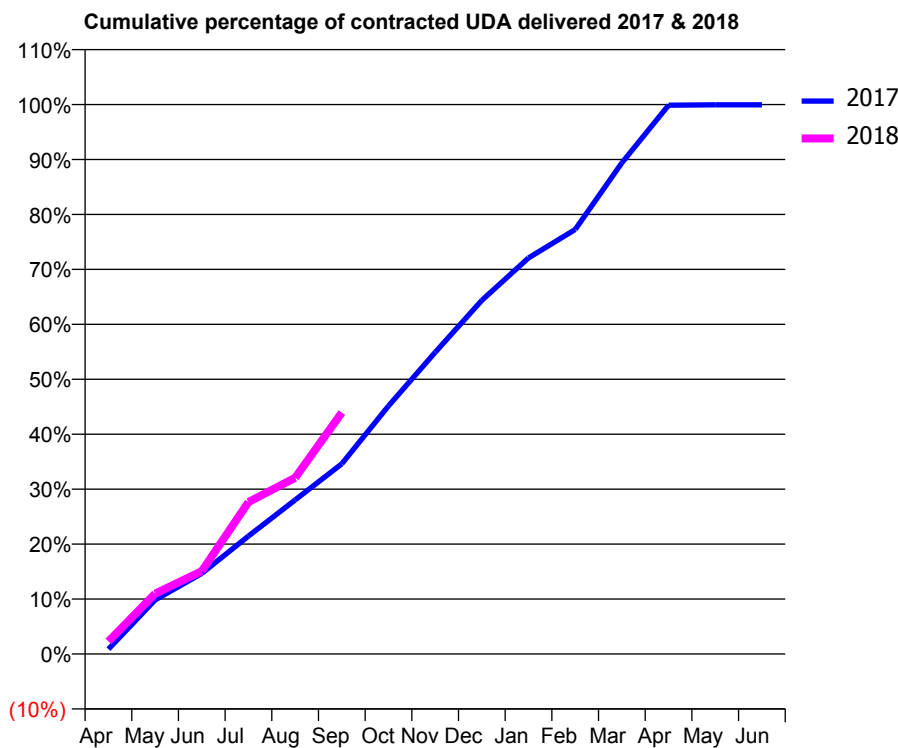
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,016       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £224,663.80 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 877          |                               |
| Quarter ending December 2016         | 1,013        | ↑                             |
| Quarter ending March 2017            | 1,075        | ↑                             |
| Quarter ending June 2017             | 1,161        | ↑                             |
| Quarter ending September 2017        | 1,135        | ↓                             |
| <b>Variance since September 2016</b> | <b>29.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 29                                | 69    |
| May       | 325                               | 331   |
| June      | 484                               | 455   |
| July      | 708                               | 834   |
| August    | 925                               | 967   |
| September | 1,142                             | 1,325 |
| October   | 1,490                             |       |
| November  | 1,812                             |       |
| December  | 2,124                             |       |
| January   | 2,379                             |       |
| February  | 2,549                             |       |
| March     | 2,950                             |       |
| April     | 3,296                             |       |
| May       | 3,298                             |       |
| June      | 3,298                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 8           | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 606         | 0.3%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 8           | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 606         | 0.3%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 484         | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 484         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 484         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



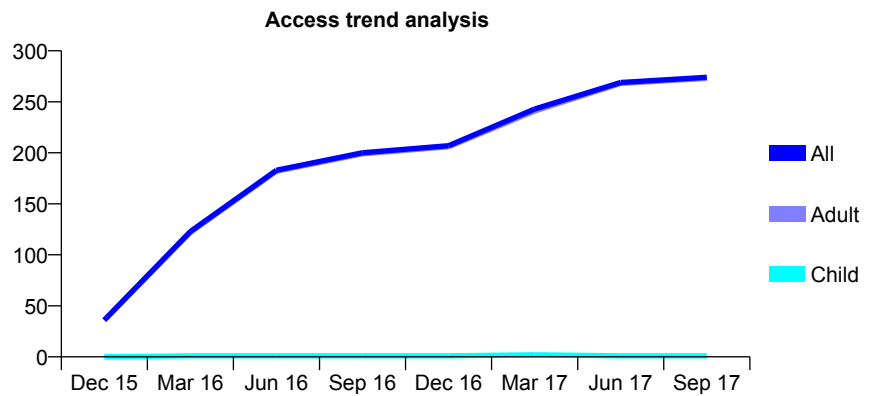
## 7A6 - Vital Signs At a Glance Contract Report for 146048/0008 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Kensington Court Anaesthetic Clinic |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2015                          |
| Contract end date    | 31/03/2018                          |

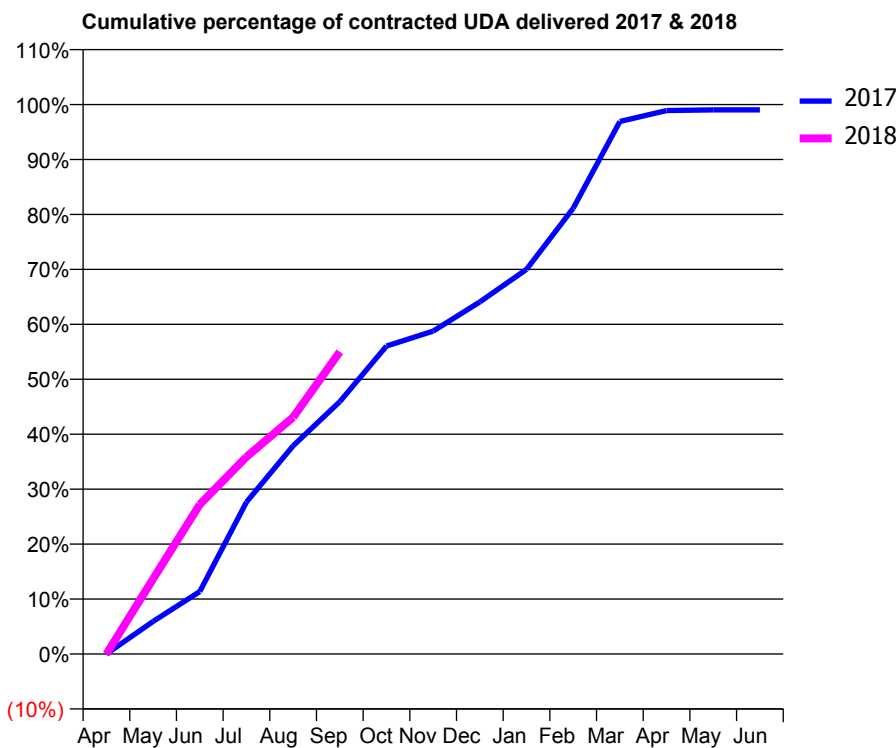
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 680        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £70,669.19 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 200          |                               |
| Quarter ending December 2016         | 207          | ↑                             |
| Quarter ending March 2017            | 243          | ↑                             |
| Quarter ending June 2017             | 269          | ↑                             |
| Quarter ending September 2017        | 274          | →                             |
| <b>Variance since September 2016</b> | <b>37.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 48                                | 93   |
| June      | 92                                | 185  |
| July      | 224                               | 244  |
| August    | 307                               | 293  |
| September | 372                               | 374  |
| October   | 454                               |      |
| November  | 476                               |      |
| December  | 519                               |      |
| January   | 567                               |      |
| February  | 657                               |      |
| March     | 785                               |      |
| April     | 801                               |      |
| May       | 802                               |      |
| June      | 802                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 157         | 6.4%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 4           | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 157         | 1.9%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 154         | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 154         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 154         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

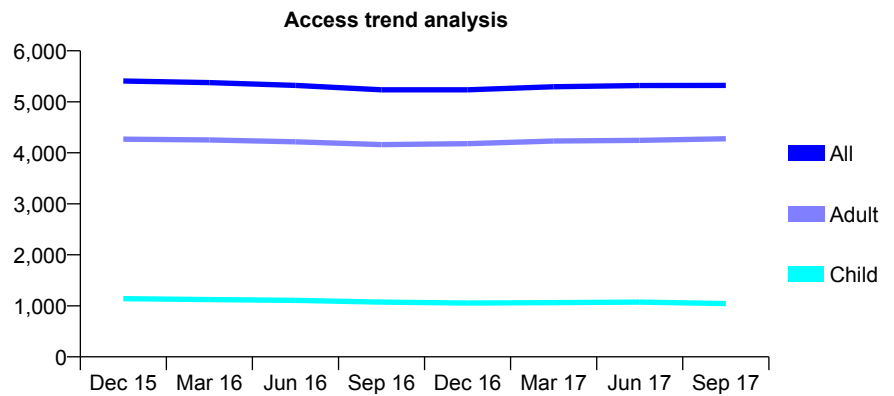
## 7A6 - Vital Signs At a Glance Contract Report for 148881/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | N Malik & K Partridge |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2011            |
| Contract end date    |                       |

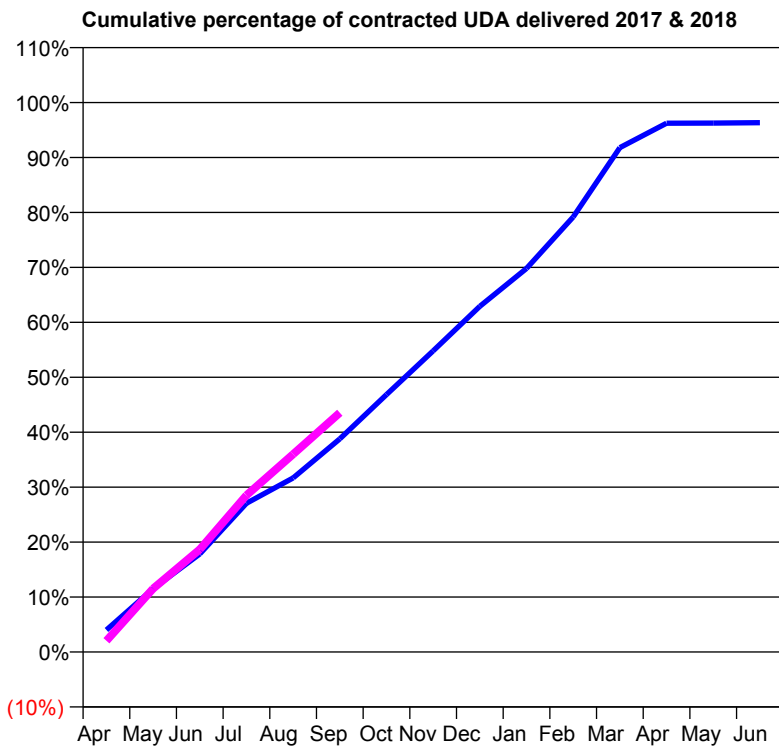
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,124      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £446,440.90 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,235       |                               |
| Quarter ending December 2016         | 5,234       | →                             |
| Quarter ending March 2017            | 5,295       | →                             |
| Quarter ending June 2017             | 5,318       | →                             |
| Quarter ending September 2017        | 5,321       | →                             |
| <b>Variance since September 2016</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 729                               | 370   |
| May       | 2,088                             | 2,093 |
| June      | 3,233                             | 3,382 |
| July      | 4,908                             | 5,169 |
| August    | 5,741                             | 6,523 |
| September | 7,029                             | 7,894 |
| October   | 8,489                             |       |
| November  | 9,933                             |       |
| December  | 11,400                            |       |
| January   | 12,650                            |       |
| February  | 14,348                            |       |
| March     | 16,638                            |       |
| April     | 17,440                            |       |
| May       | 17,447                            |       |
| June      | 17,460                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 811         | 12.6%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 485      | 3,078       | 15.8%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 454      | 811         | 56.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,774    | 3,078       | 57.6%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 343      | 3,603       | 9.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 3,603       | 1.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 31       | 3,603       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 17       | 20          | 85.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 20          | 85.0%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

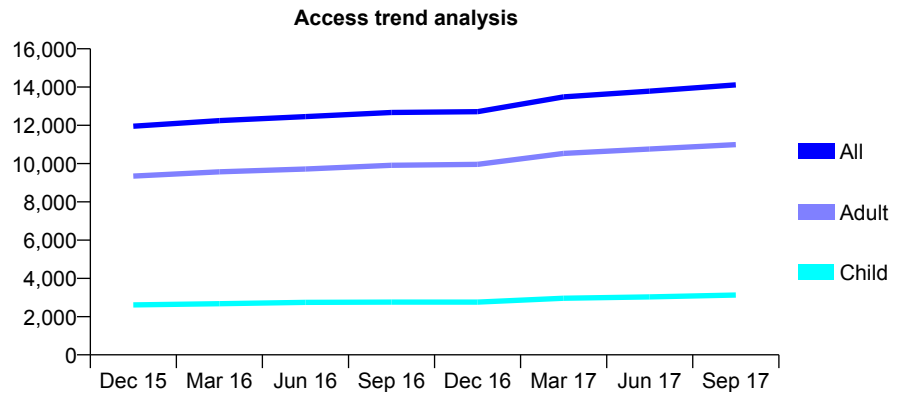
## 7A6 - Vital Signs At a Glance Contract Report for 154245/0003 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Restore Dental Group |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2013           |
| Contract end date    |                      |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 41,188        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,037,903.88 |

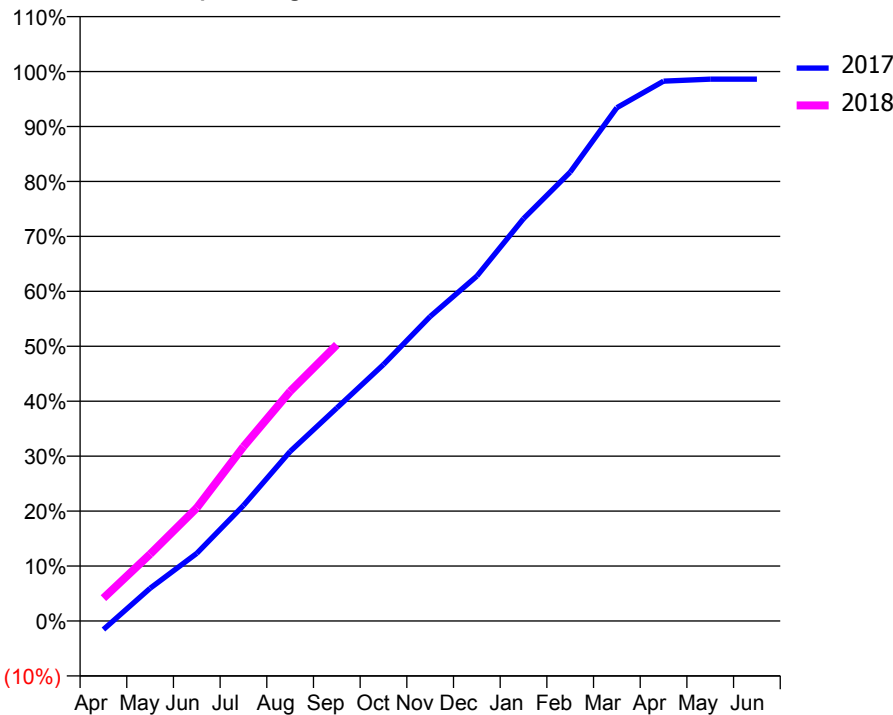
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 12,669       |                               |
| Quarter ending December 2016         | 12,716       | →                             |
| Quarter ending March 2017            | 13,488       | ↑                             |
| Quarter ending June 2017             | 13,785       | ↑                             |
| Quarter ending September 2017        | 14,115       | ↑                             |
| <b>Variance since September 2016</b> | <b>11.4%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -641                              | 1,715  |
| May       | 2,458                             | 5,016  |
| June      | 5,072                             | 8,478  |
| July      | 8,661                             | 13,071 |
| August    | 12,713                            | 17,219 |
| September | 15,969                            | 20,702 |
| October   | 19,221                            |        |
| November  | 22,827                            |        |
| December  | 25,856                            |        |
| January   | 30,162                            |        |
| February  | 33,644                            |        |
| March     | 38,475                            |        |
| April     | 40,466                            |        |
| May       | 40,613                            |        |
| June      | 40,617                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 158      | 2,447       | 6.5%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,181    | 9,018       | 13.1%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,402    | 2,447       | 57.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,331    | 9,018       | 59.1%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 843      | 10,479      | 8.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 89       | 10,479      | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 99       | 10,479      | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 38       | 41          | 92.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 34       | 41          | 82.9%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

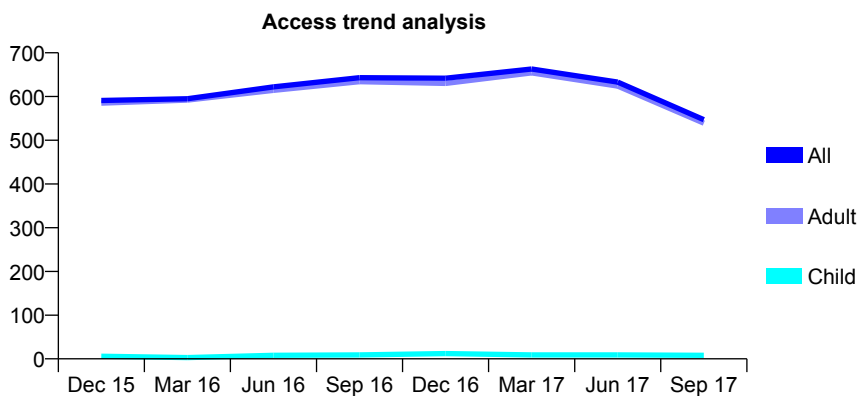
## 7A6 - Vital Signs At a Glance Contract Report for 154245/0004 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Restore Dental Group |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2013           |
| Contract end date    |                      |

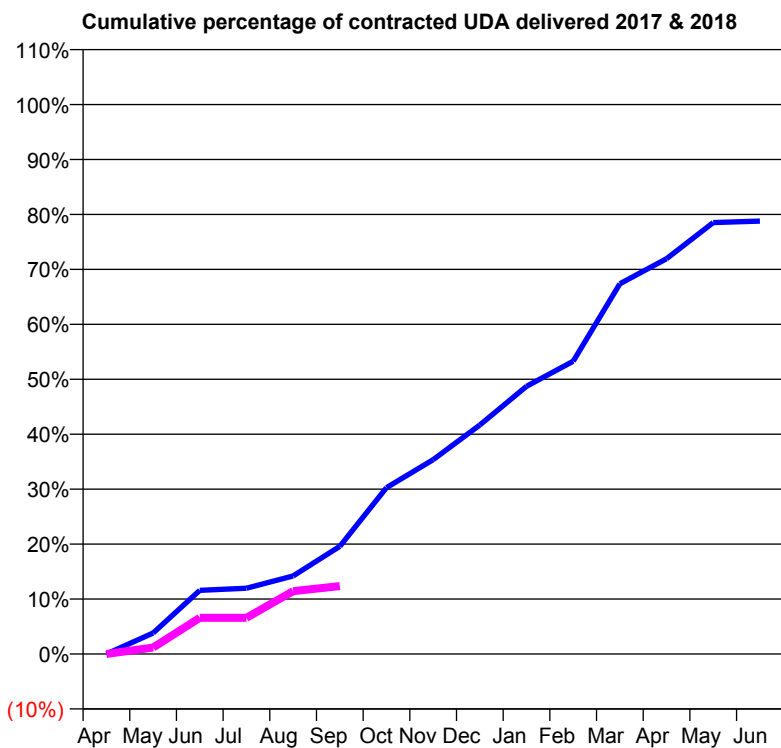
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 912        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,405.57 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 643            |                               |
| Quarter ending December 2016         | 642            | →                             |
| Quarter ending March 2017            | 663            | ↑                             |
| Quarter ending June 2017             | 633            | ↓                             |
| Quarter ending September 2017        | 547            | ↓                             |
| <b>Variance since September 2016</b> | <b>(14.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 35                                | 11   |
| June      | 106                               | 60   |
| July      | 109                               | 60   |
| August    | 130                               | 104  |
| September | 179                               | 113  |
| October   | 276                               |      |
| November  | 323                               |      |
| December  | 380                               |      |
| January   | 444                               |      |
| February  | 486                               |      |
| March     | 614                               |      |
| April     | 656                               |      |
| May       | 716                               |      |
| June      | 718                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 7           | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 192         | 4.2%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 7           | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 192         | 3.1%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 112      | 112         | 100.0%   | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 112         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 112         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

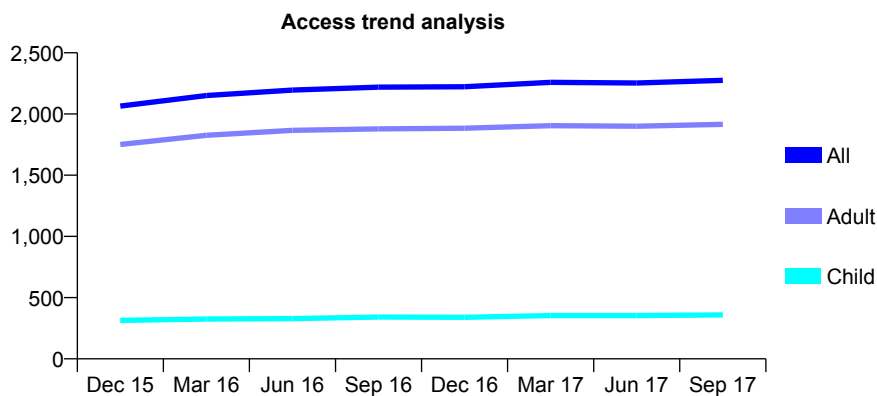
## 7A6 - Vital Signs At a Glance Contract Report for 156566/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Blackwood Dental Centre. |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 04/09/2014               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,346       |
| Carry forward general activity (UDA)        | 80          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,325.62 |

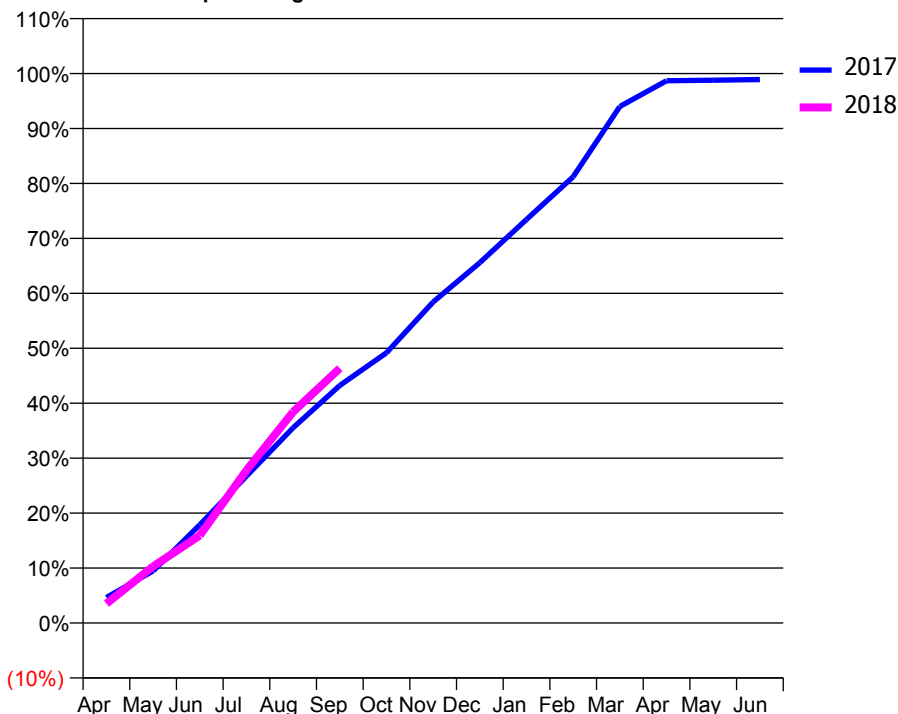
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,220       |                               |
| Quarter ending December 2016         | 2,223       | →                             |
| Quarter ending March 2017            | 2,259       | →                             |
| Quarter ending June 2017             | 2,253       | →                             |
| Quarter ending September 2017        | 2,275       | →                             |
| <b>Variance since September 2016</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 341                               | 259   |
| May       | 697                               | 757   |
| June      | 1,313                             | 1,170 |
| July      | 1,964                             | 2,042 |
| August    | 2,611                             | 2,823 |
| September | 3,176                             | 3,405 |
| October   | 3,612                             |       |
| November  | 4,291                             |       |
| December  | 4,817                             |       |
| January   | 5,394                             |       |
| February  | 5,966                             |       |
| March     | 6,906                             |       |
| April     | 7,250                             |       |
| May       | 7,256                             |       |
| June      | 7,266                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 273         | 2.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 162      | 1,442       | 11.2%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 171      | 273         | 62.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 847      | 1,442       | 58.7%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 96       | 1,596       | 6.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,596       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 24       | 1,596       | 1.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

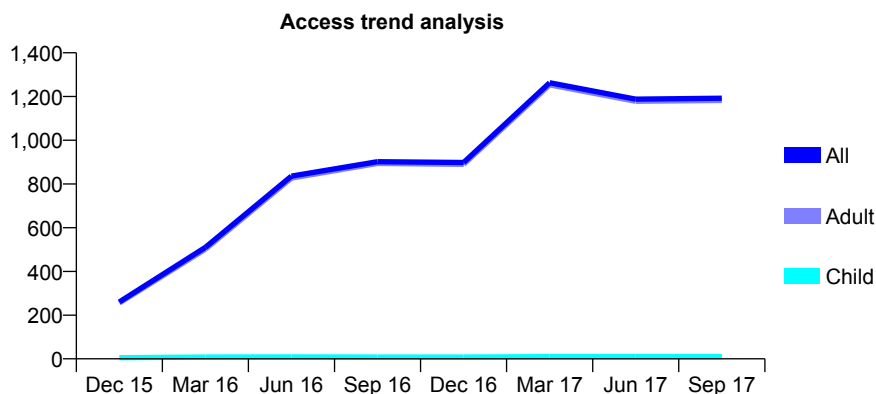
## 7A6 - Vital Signs At a Glance Contract Report for 156566/0002 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Blackwood Dental Centre. |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 04/09/2014               |
| Contract end date    | 31/03/2018               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,016       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £224,663.80 |

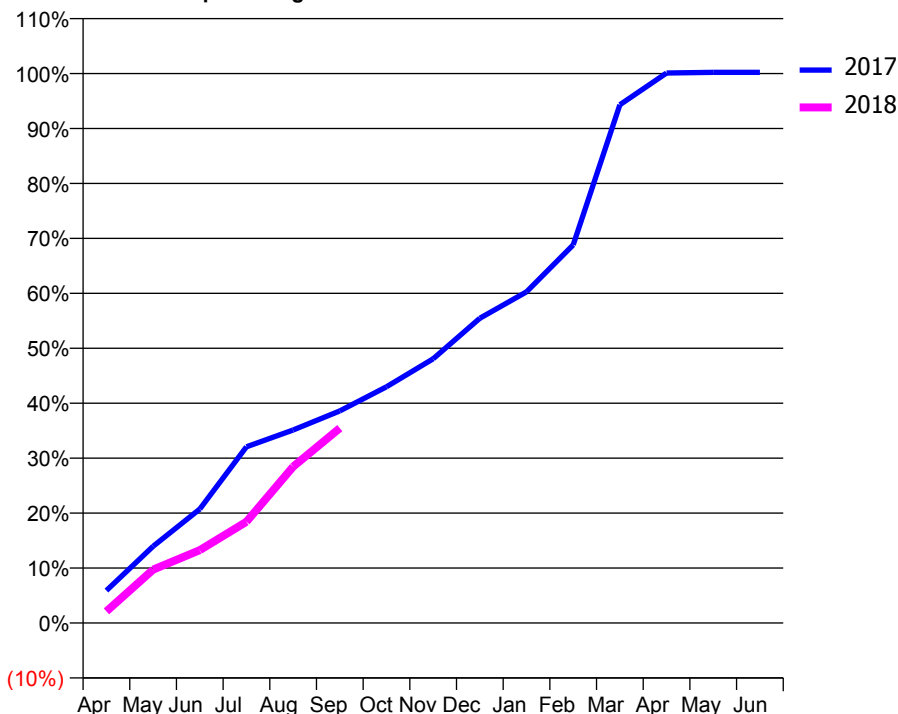
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 902          |                               |
| Quarter ending December 2016         | 898          | →                             |
| Quarter ending March 2017            | 1,263        | ↑                             |
| Quarter ending June 2017             | 1,188        | ↓                             |
| Quarter ending September 2017        | 1,192        | →                             |
| <b>Variance since September 2016</b> | <b>32.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 195                               | 64    |
| May       | 461                               | 293   |
| June      | 684                               | 400   |
| July      | 1,058                             | 556   |
| August    | 1,159                             | 858   |
| September | 1,274                             | 1,070 |
| October   | 1,419                             |       |
| November  | 1,587                             |       |
| December  | 1,830                             |       |
| January   | 1,989                             |       |
| February  | 2,271                             |       |
| March     | 3,112                             |       |
| April     | 3,303                             |       |
| May       | 3,307                             |       |
| June      | 3,307                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 5           | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 494         | 1.8%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 5           | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 494         | 0.8%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 420         | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 420         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 420         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 10          | 60.0%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

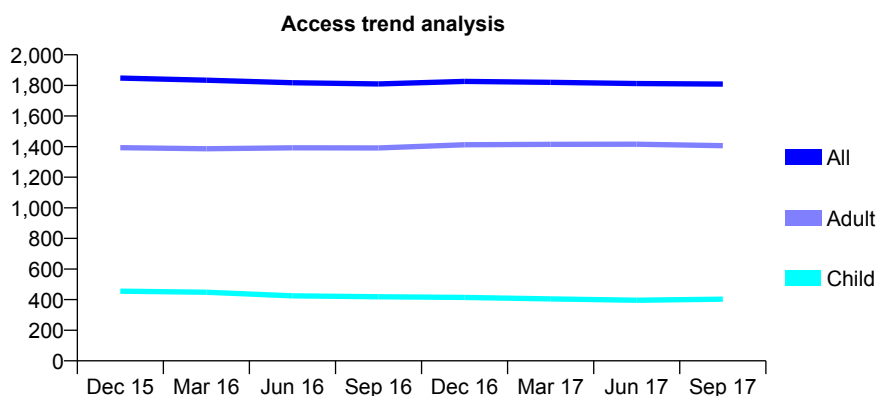
## 7A6 - Vital Signs At a Glance Contract Report for 157392/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Plant & Thomas |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/05/2010     |
| Contract end date    |                |

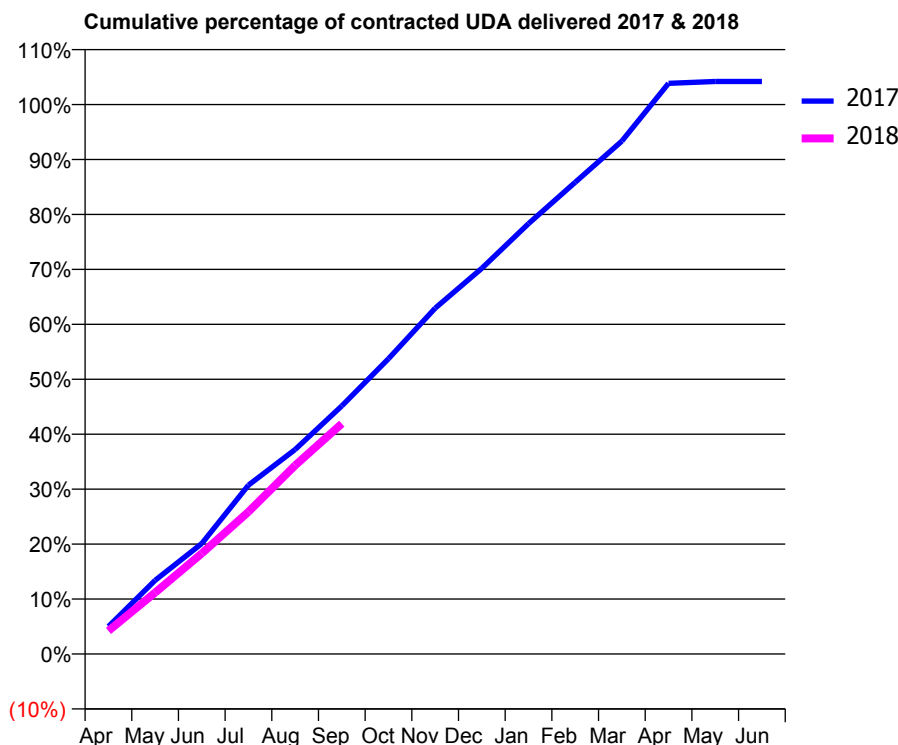
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,111       |
| Carry forward general activity (UDA)        | -215        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £136,839.78 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,810         |                               |
| Quarter ending December 2016         | 1,826         | →                             |
| Quarter ending March 2017            | 1,820         | →                             |
| Quarter ending June 2017             | 1,812         | →                             |
| Quarter ending September 2017        | 1,809         | →                             |
| <b>Variance since September 2016</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 256                               | 215   |
| May       | 686                               | 572   |
| June      | 1,027                             | 936   |
| July      | 1,571                             | 1,322 |
| August    | 1,902                             | 1,754 |
| September | 2,307                             | 2,143 |
| October   | 2,747                             |       |
| November  | 3,217                             |       |
| December  | 3,588                             |       |
| January   | 4,004                             |       |
| February  | 4,387                             |       |
| March     | 4,771                             |       |
| April     | 5,308                             |       |
| May       | 5,325                             |       |
| June      | 5,326                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 306         | 3.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 1,119       | 13.4%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 195      | 306         | 63.7%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 711      | 1,119       | 63.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 112      | 1,136       | 9.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,136       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 1,136       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

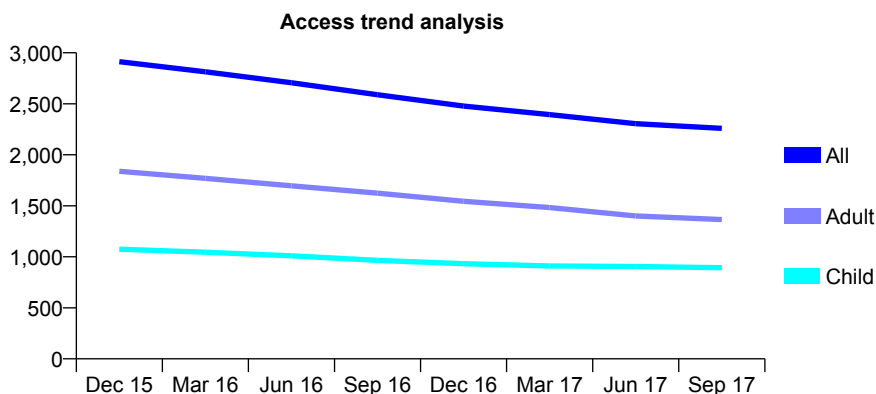
## 7A6 - Vital Signs At a Glance Contract Report for 157406/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | TFL Care Limited |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/06/2013       |
| Contract end date    |                  |

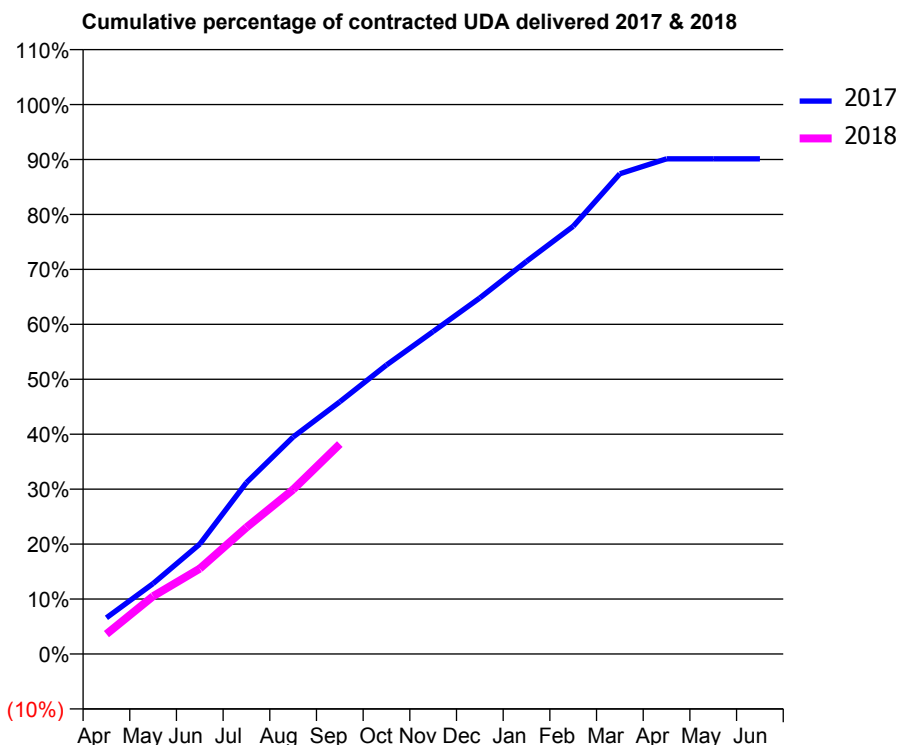
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,635       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £165,556.90 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,589          |                               |
| Quarter ending December 2016         | 2,478          | ↓                             |
| Quarter ending March 2017            | 2,394          | ↓                             |
| Quarter ending June 2017             | 2,305          | ↓                             |
| Quarter ending September 2017        | 2,259          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 461                               | 240   |
| May       | 897                               | 698   |
| June      | 1,400                             | 1,032 |
| July      | 2,183                             | 1,529 |
| August    | 2,764                             | 1,985 |
| September | 3,213                             | 2,535 |
| October   | 3,682                             |       |
| November  | 4,107                             |       |
| December  | 4,535                             |       |
| January   | 5,001                             |       |
| February  | 5,449                             |       |
| March     | 6,116                             |       |
| April     | 6,306                             |       |
| May       | 6,306                             |       |
| June      | 6,306                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 745         | 9.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 141      | 949         | 14.9%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 517      | 745         | 69.4%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 532      | 949         | 56.1%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 193      | 1,583       | 12.2%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,583       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,583       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 17       | 21          | 81.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 21          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



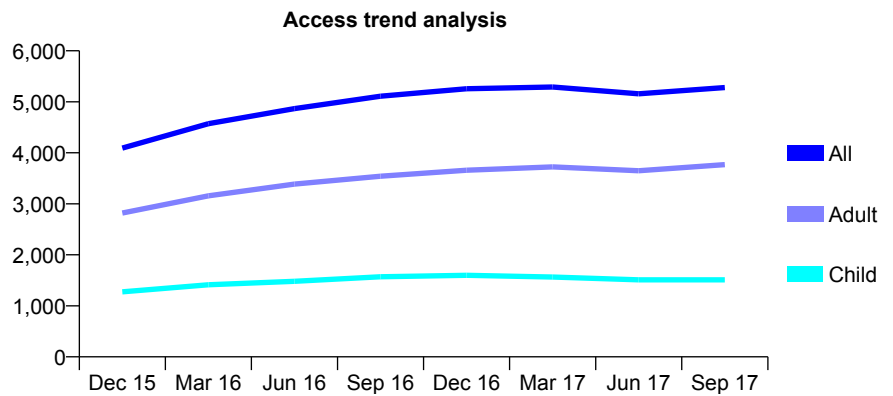
## 7A6 - Vital Signs At a Glance Contract Report for 159905/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Grove Surgery Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2015        |
| Contract end date    |                   |

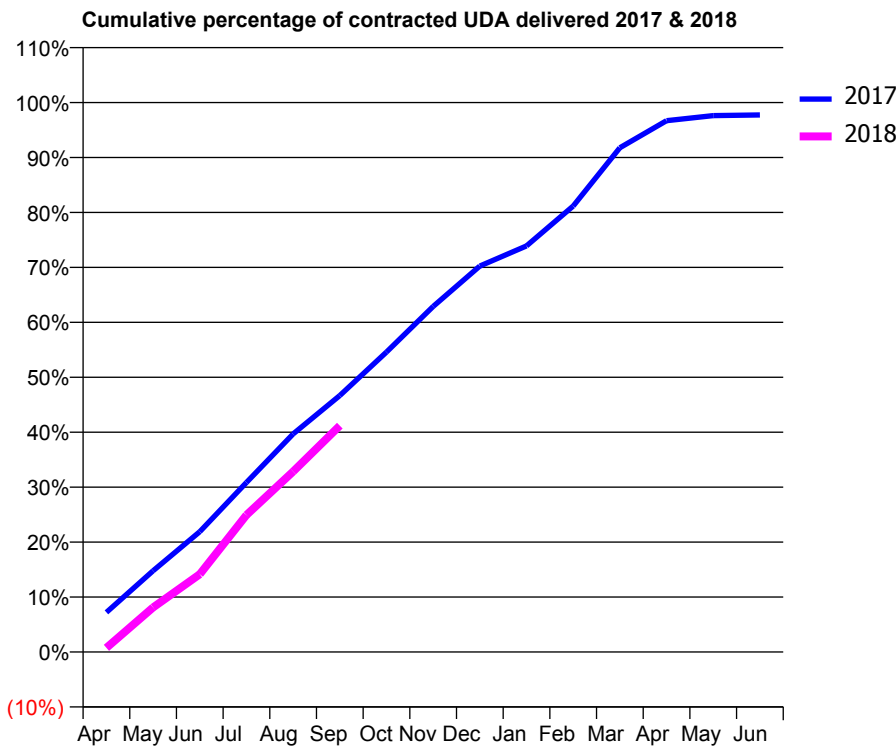
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,226      |
| Carry forward general activity (UDA)        | 346         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £389,760.81 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,109       |                               |
| Quarter ending December 2016         | 5,257       | ↑                             |
| Quarter ending March 2017            | 5,289       | →                             |
| Quarter ending June 2017             | 5,158       | ↓                             |
| Quarter ending September 2017        | 5,280       | ↑                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,100                             | 115   |
| May       | 2,251                             | 1,236 |
| June      | 3,334                             | 2,156 |
| July      | 4,699                             | 3,797 |
| August    | 6,041                             | 5,001 |
| September | 7,109                             | 6,271 |
| October   | 8,313                             |       |
| November  | 9,575                             |       |
| December  | 10,693                            |       |
| January   | 11,253                            |       |
| February  | 12,358                            |       |
| March     | 13,970                            |       |
| April     | 14,721                            |       |
| May       | 14,863                            |       |
| June      | 14,880                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,053       | 5.5%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 268      | 2,781       | 9.6%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 610      | 1,053       | 57.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,571    | 2,781       | 56.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 273      | 3,463       | 7.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,463       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 20       | 3,463       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 26          | 92.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 26          | 92.3%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

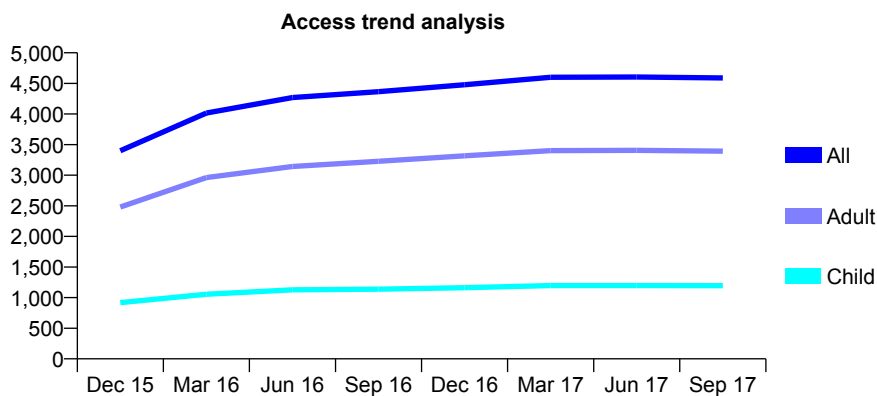
## 7A6 - Vital Signs At a Glance Contract Report for 159905/0002 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Grove Surgery Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2015        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,764      |
| Carry forward general activity (UDA)        | 494         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402,988.61 |

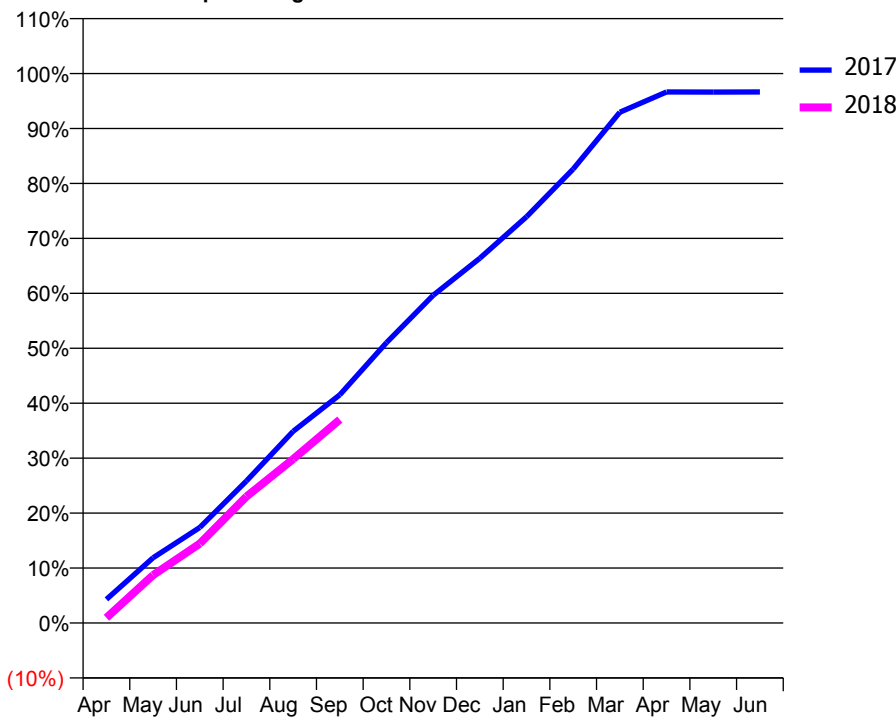
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,366       |                               |
| Quarter ending December 2016         | 4,478       | ↑                             |
| Quarter ending March 2017            | 4,601       | ↑                             |
| Quarter ending June 2017             | 4,604       | →                             |
| Quarter ending September 2017        | 4,590       | →                             |
| <b>Variance since September 2016</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 635                               | 142   |
| May       | 1,753                             | 1,287 |
| June      | 2,567                             | 2,135 |
| July      | 3,816                             | 3,397 |
| August    | 5,151                             | 4,406 |
| September | 6,132                             | 5,466 |
| October   | 7,533                             |       |
| November  | 8,804                             |       |
| December  | 9,800                             |       |
| January   | 10,914                            |       |
| February  | 12,198                            |       |
| March     | 13,725                            |       |
| April     | 14,270                            |       |
| May       | 14,264                            |       |
| June      | 14,270                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 830         | 5.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 296      | 2,434       | 12.2%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 515      | 830         | 62.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,576    | 2,434       | 64.7%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 186      | 3,019       | 6.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,019       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 13       | 3,019       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

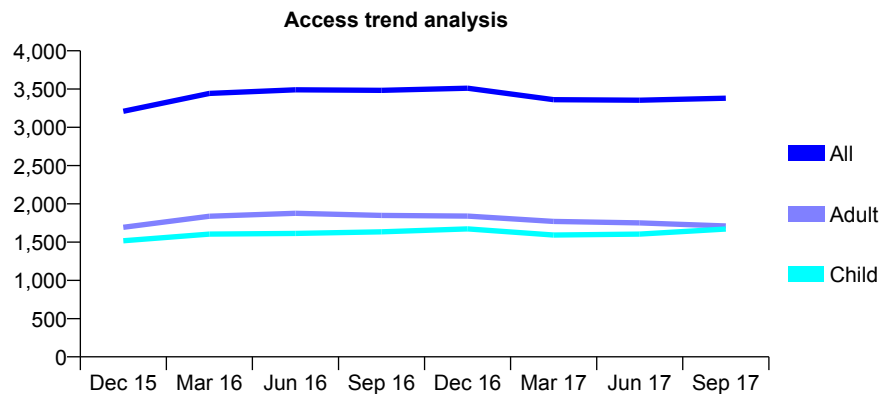
## 7A6 - Vital Signs At a Glance Contract Report for 160563/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | L Smart      |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2011   |
| Contract end date    |              |

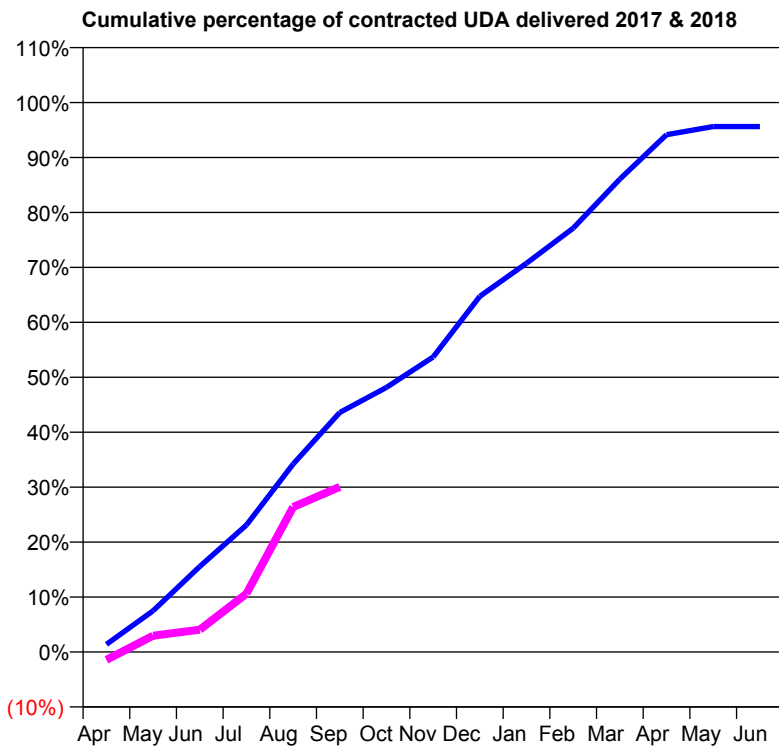
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,205      |
| Carry forward general activity (UDA)        | 667         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £306,293.54 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,483         |                               |
| Quarter ending December 2016         | 3,511         | →                             |
| Quarter ending March 2017            | 3,362         | ↓                             |
| Quarter ending June 2017             | 3,355         | →                             |
| Quarter ending September 2017        | 3,381         | →                             |
| <b>Variance since September 2016</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 211                               | -221  |
| May       | 1,142                             | 450   |
| June      | 2,367                             | 618   |
| July      | 3,514                             | 1,615 |
| August    | 5,201                             | 4,014 |
| September | 6,629                             | 4,569 |
| October   | 7,321                             |       |
| November  | 8,165                             |       |
| December  | 9,842                             |       |
| January   | 10,756                            |       |
| February  | 11,727                            |       |
| March     | 13,084                            |       |
| April     | 14,313                            |       |
| May       | 14,538                            |       |
| June      | 14,538                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,140       | 5.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 165      | 1,010       | 16.3%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 615      | 1,140       | 53.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 554      | 1,010       | 54.9%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 5        | 1,746       | 0.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,746       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 1,746       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

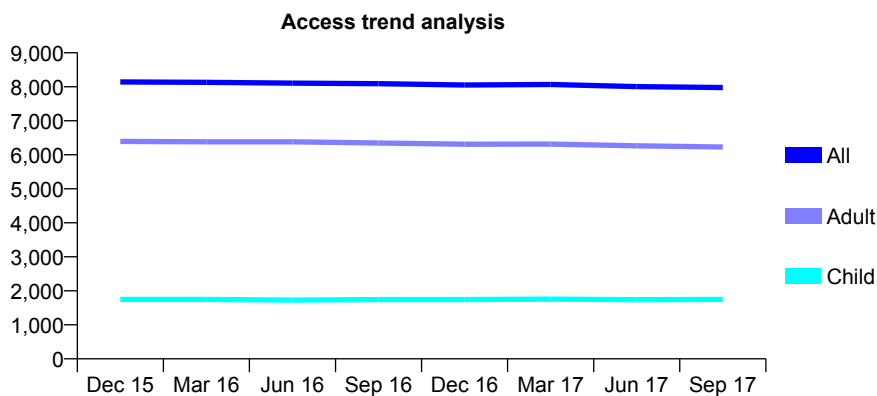
## 7A6 - Vital Signs At a Glance Contract Report for 161551/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Masonoak Ltd & Sunnyleigh Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2012                    |
| Contract end date    |                               |

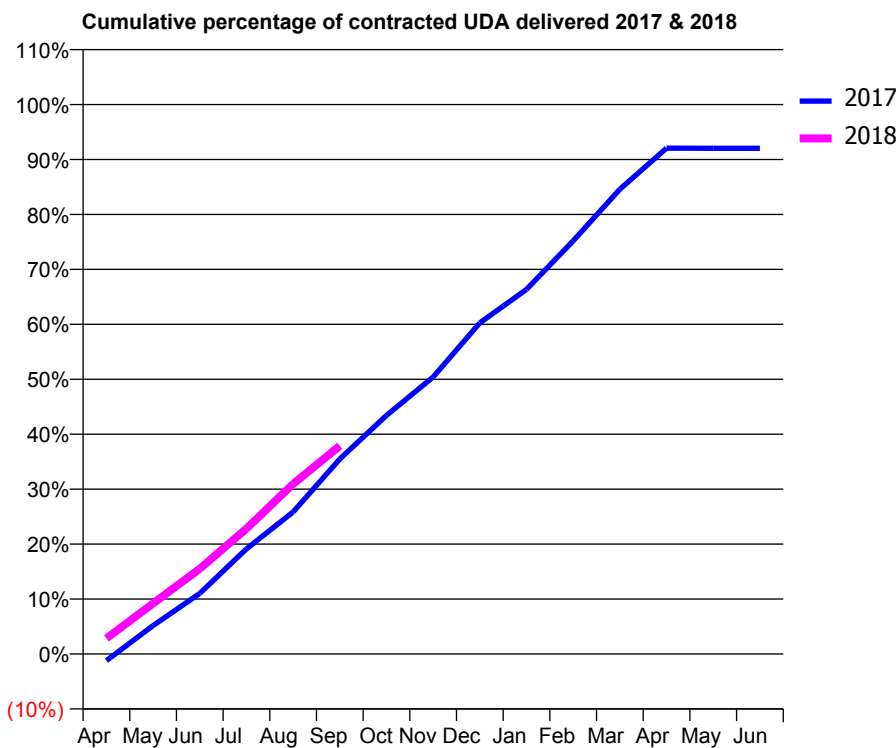
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,053      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £504,894.14 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,091         |                               |
| Quarter ending December 2016         | 8,053         | →                             |
| Quarter ending March 2017            | 8,068         | →                             |
| Quarter ending June 2017             | 8,006         | →                             |
| Quarter ending September 2017        | 7,979         | →                             |
| <b>Variance since September 2016</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -270                              | 626   |
| May       | 1,141                             | 2,029 |
| June      | 2,434                             | 3,423 |
| July      | 4,222                             | 5,035 |
| August    | 5,703                             | 6,823 |
| September | 7,825                             | 8,356 |
| October   | 9,576                             |       |
| November  | 11,118                            |       |
| December  | 13,292                            |       |
| January   | 14,634                            |       |
| February  | 16,581                            |       |
| March     | 18,654                            |       |
| April     | 20,300                            |       |
| May       | 20,298                            |       |
| June      | 20,298                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,248       | 8.5%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 738      | 4,251       | 17.4%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 627      | 1,248       | 50.2%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,116    | 4,251       | 49.8%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 505      | 4,694       | 10.8%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,694       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 98       | 4,694       | 2.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 31       | 34          | 91.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 30       | 34          | 88.2%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

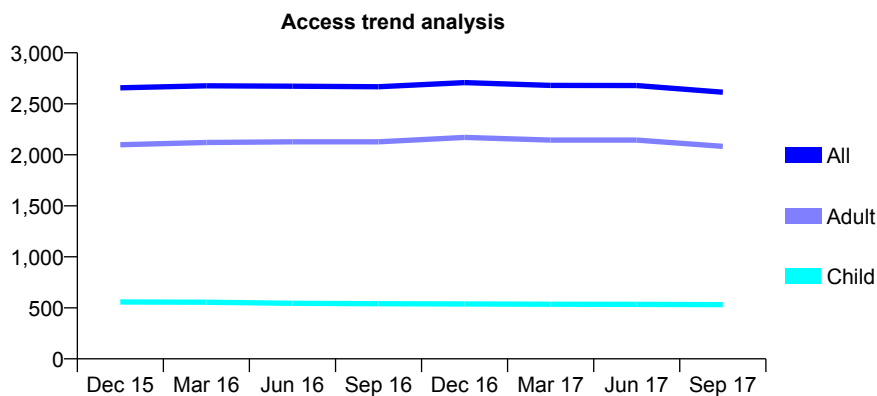
## 7A6 - Vital Signs At a Glance Contract Report for 162442/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | M J Dental Services Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/07/2013              |
| Contract end date    |                         |

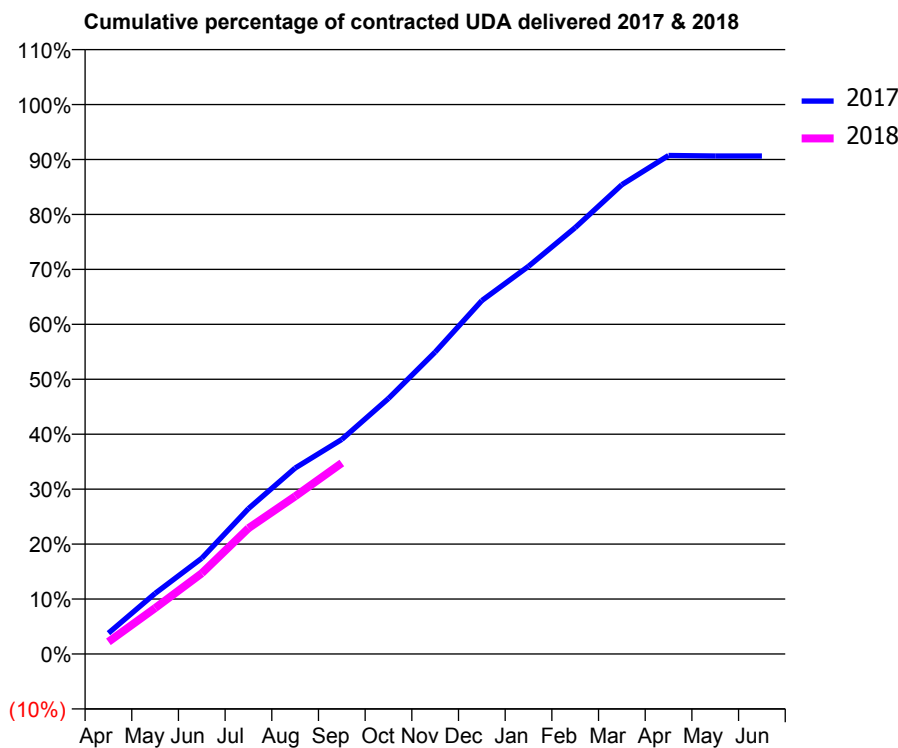
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,545       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £240,843.11 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,667         |                               |
| Quarter ending December 2016         | 2,708         | →                             |
| Quarter ending March 2017            | 2,680         | ↓                             |
| Quarter ending June 2017             | 2,679         | →                             |
| Quarter ending September 2017        | 2,614         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 382                               | 211   |
| May       | 1,108                             | 799   |
| June      | 1,751                             | 1,402 |
| July      | 2,659                             | 2,184 |
| August    | 3,400                             | 2,739 |
| September | 3,924                             | 3,319 |
| October   | 4,673                             |       |
| November  | 5,521                             |       |
| December  | 6,461                             |       |
| January   | 7,088                             |       |
| February  | 7,796                             |       |
| March     | 8,582                             |       |
| April     | 9,114                             |       |
| May       | 9,104                             |       |
| June      | 9,104                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 372         | 13.4%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 297      | 1,576       | 18.8%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 173      | 372         | 46.5%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 822      | 1,576       | 52.2%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 226      | 1,760       | 12.8%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 1,760       | 2.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 10       | 1,760       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

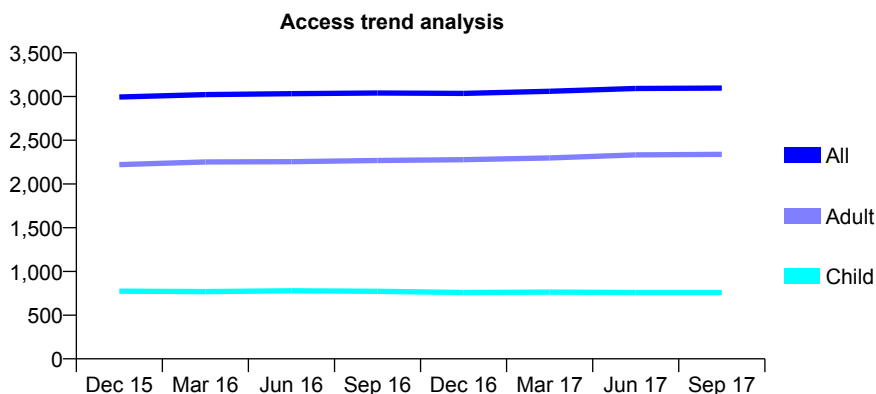
## 7A6 - Vital Signs At a Glance Contract Report for 170135/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Abertridwr Dental Surgery |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/12/2011                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,984      |
| Carry forward general activity (UDA)        | 474         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £306,535.23 |

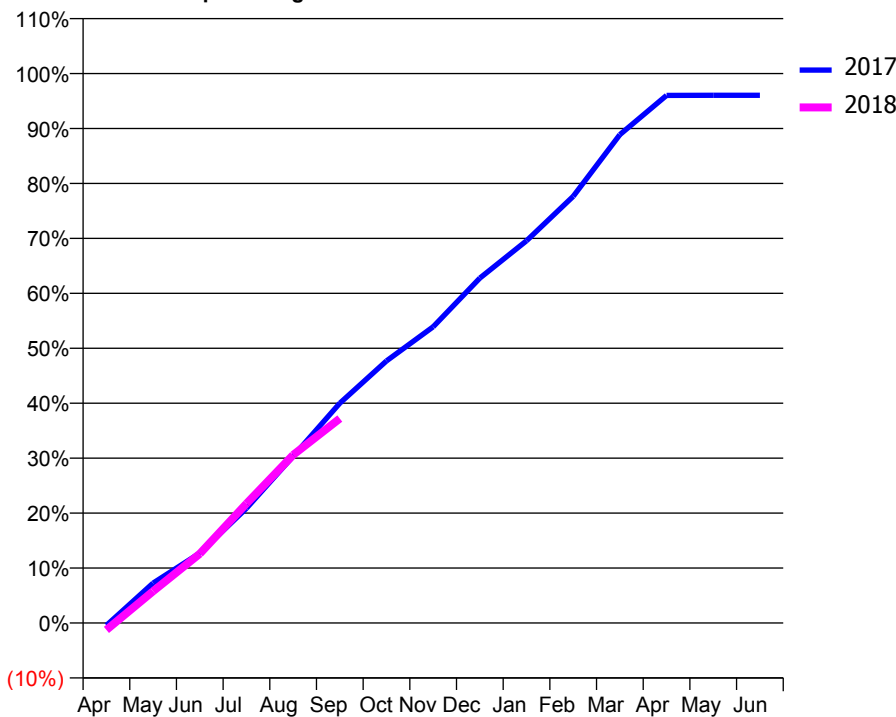
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,040       |                               |
| Quarter ending December 2016         | 3,036       | →                             |
| Quarter ending March 2017            | 3,060       | →                             |
| Quarter ending June 2017             | 3,092       | →                             |
| Quarter ending September 2017        | 3,097       | →                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -53                               | -154  |
| May       | 870                               | 694   |
| June      | 1,525                             | 1,511 |
| July      | 2,503                             | 2,605 |
| August    | 3,637                             | 3,665 |
| September | 4,795                             | 4,460 |
| October   | 5,717                             |       |
| November  | 6,460                             |       |
| December  | 7,521                             |       |
| January   | 8,336                             |       |
| February  | 9,306                             |       |
| March     | 10,650                            |       |
| April     | 11,505                            |       |
| May       | 11,509                            |       |
| June      | 11,510                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 535         | 8.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 1,631       | 12.9%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 297      | 535         | 55.5%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 879      | 1,631       | 53.9%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 155      | 1,886       | 8.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,886       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 10       | 1,886       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

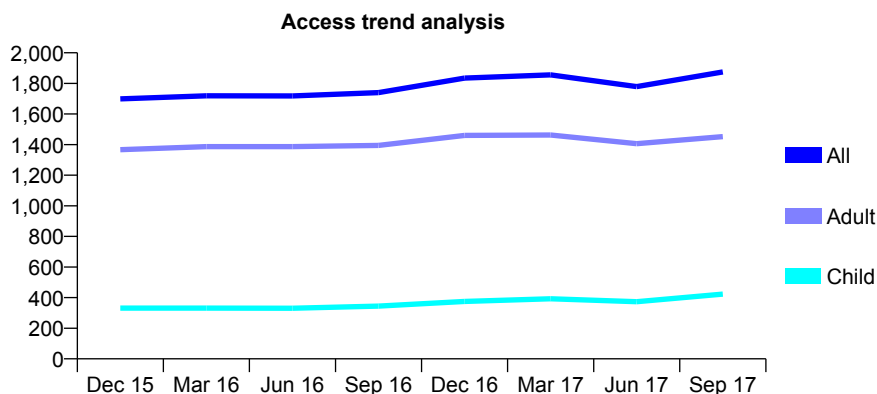
## 7A6 - Vital Signs At a Glance Contract Report for 175242/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Gupta & Gupta Limited |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/06/2013            |
| Contract end date    |                       |

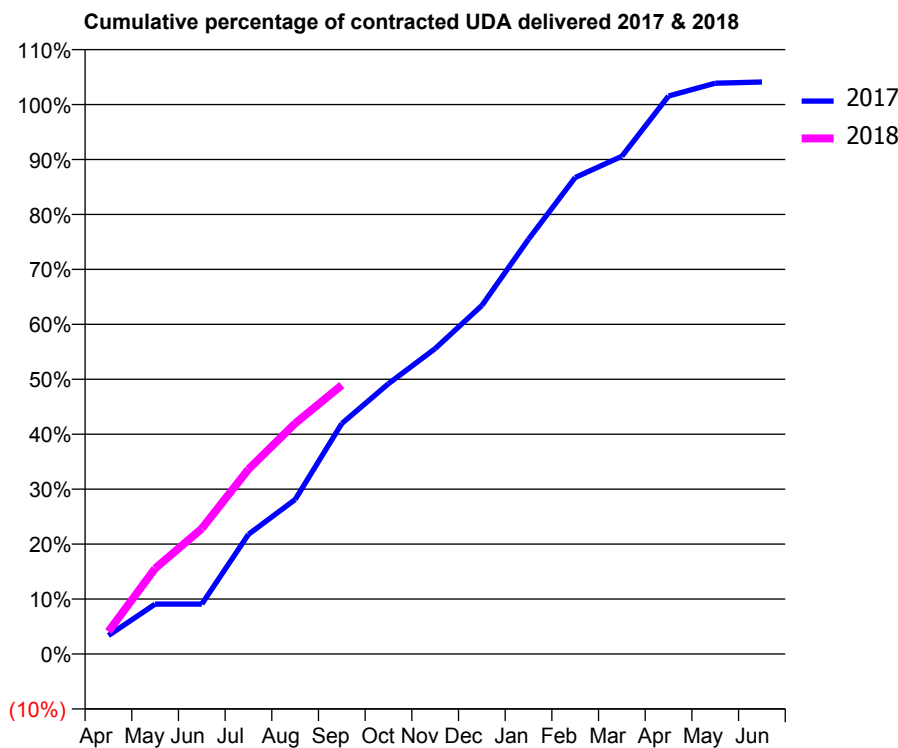
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,278       |
| Carry forward general activity (UDA)        | -216        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £132,559.22 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,740       |                               |
| Quarter ending December 2016         | 1,835       | ↑                             |
| Quarter ending March 2017            | 1,856       | →                             |
| Quarter ending June 2017             | 1,779       | ↓                             |
| Quarter ending September 2017        | 1,875       | ↑                             |
| <b>Variance since September 2016</b> | <b>7.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 178                               | 216   |
| May       | 480                               | 822   |
| June      | 480                               | 1,205 |
| July      | 1,150                             | 1,775 |
| August    | 1,484                             | 2,215 |
| September | 2,213                             | 2,583 |
| October   | 2,597                             |       |
| November  | 2,934                             |       |
| December  | 3,347                             |       |
| January   | 3,984                             |       |
| February  | 4,577                             |       |
| March     | 4,781                             |       |
| April     | 5,359                             |       |
| May       | 5,482                             |       |
| June      | 5,494                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 353         | 6.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 91       | 997         | 9.1%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 214      | 353         | 60.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 383      | 997         | 38.4%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 32       | 1,073       | 3.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,073       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 1,073       | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



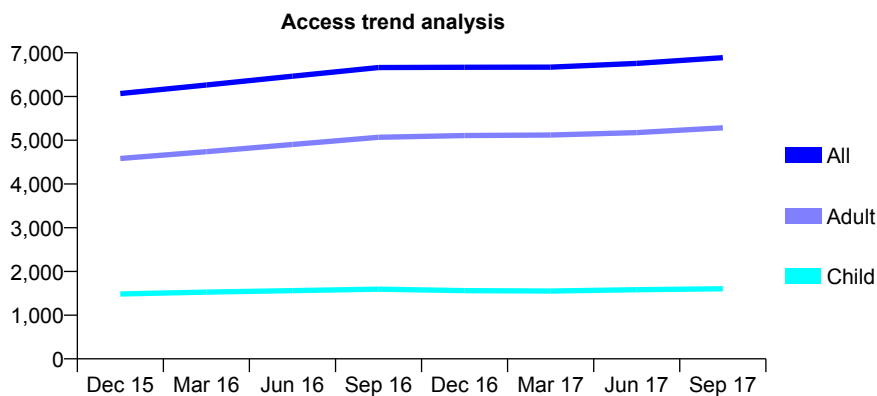
## 7A6 - Vital Signs At a Glance Contract Report for 176222/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr C Hall    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2014   |
| Contract end date    |              |

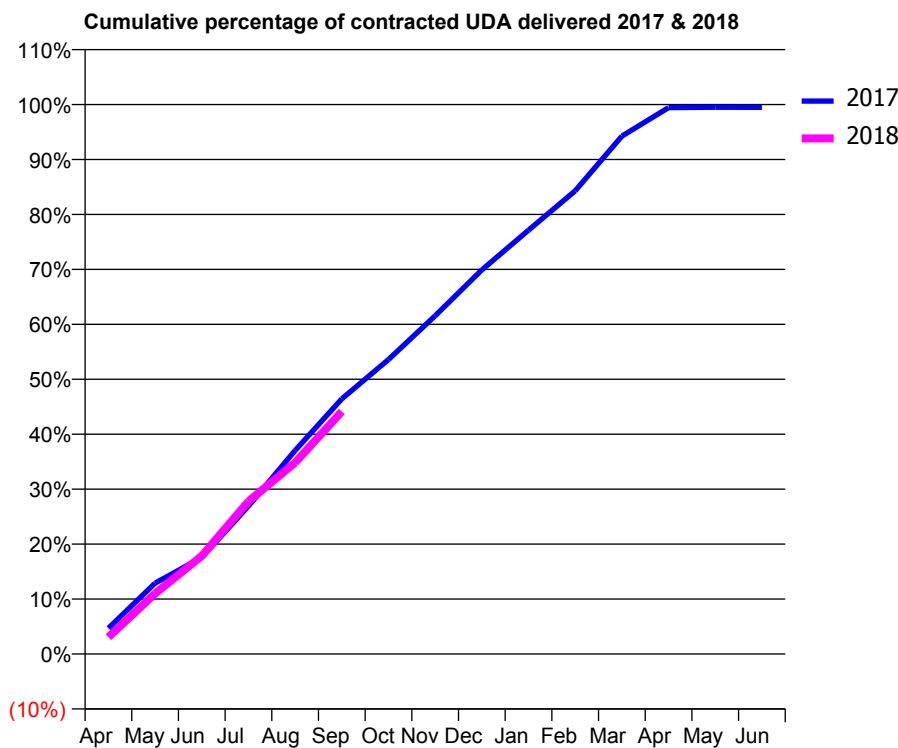
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,650      |
| Carry forward general activity (UDA)        | 102         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £515,269.08 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,664       |                               |
| Quarter ending December 2016         | 6,668       | →                             |
| Quarter ending March 2017            | 6,671       | →                             |
| Quarter ending June 2017             | 6,758       | →                             |
| Quarter ending September 2017        | 6,888       | →                             |
| <b>Variance since September 2016</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 925                               | 604   |
| May       | 2,535                             | 2,165 |
| June      | 3,456                             | 3,507 |
| July      | 5,291                             | 5,455 |
| August    | 7,280                             | 6,846 |
| September | 9,123                             | 8,669 |
| October   | 10,530                            |       |
| November  | 12,096                            |       |
| December  | 13,737                            |       |
| January   | 15,159                            |       |
| February  | 16,562                            |       |
| March     | 18,517                            |       |
| April     | 19,539                            |       |
| May       | 19,551                            |       |
| June      | 19,548                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,214       | 4.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 281      | 3,421       | 8.2%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 708      | 1,214       | 58.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,730    | 3,421       | 50.6%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 307      | 4,229       | 7.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 4,229       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 4,229       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 23       | 24          | 95.8%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 24          | 95.8%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



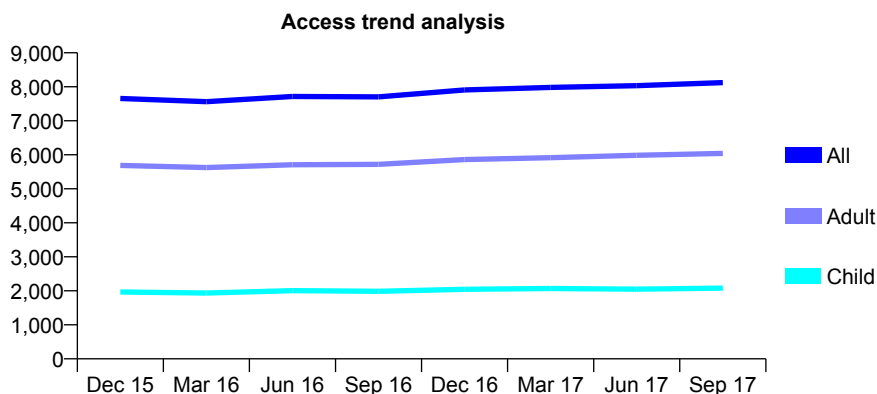
## 7A6 - Vital Signs At a Glance Contract Report for 177822/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Beaufort Park Dental Care Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2010                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,195      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £560,903.00 |

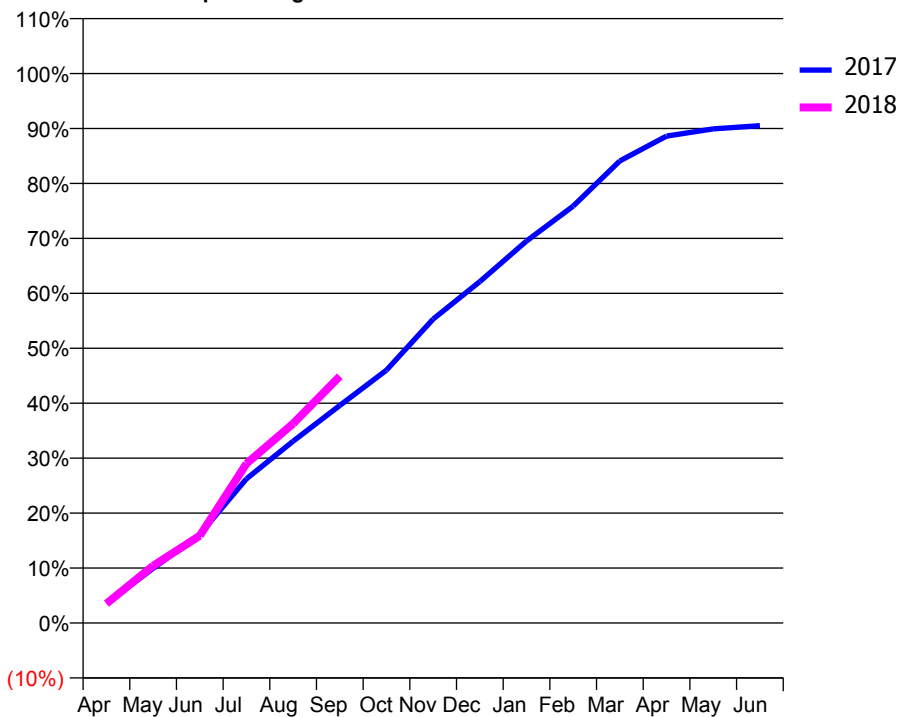
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,703       |                               |
| Quarter ending December 2016         | 7,908       | ↑                             |
| Quarter ending March 2017            | 7,984       | →                             |
| Quarter ending June 2017             | 8,035       | →                             |
| Quarter ending September 2017        | 8,123       | →                             |
| <b>Variance since September 2016</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 878                               | 821    |
| May       | 2,417                             | 2,416  |
| June      | 3,927                             | 3,686  |
| July      | 6,383                             | 6,730  |
| August    | 8,049                             | 8,420  |
| September | 9,629                             | 10,418 |
| October   | 11,190                            |        |
| November  | 13,452                            |        |
| December  | 15,112                            |        |
| January   | 16,904                            |        |
| February  | 18,454                            |        |
| March     | 20,454                            |        |
| April     | 21,548                            |        |
| May       | 21,869                            |        |
| June      | 22,012                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,553       | 5.7%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 503      | 4,432       | 11.3%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 866      | 1,553       | 55.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,326    | 4,432       | 52.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 323      | 5,249       | 6.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 5,249       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 49       | 5,249       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 30       | 34          | 88.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 34          | 91.2%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

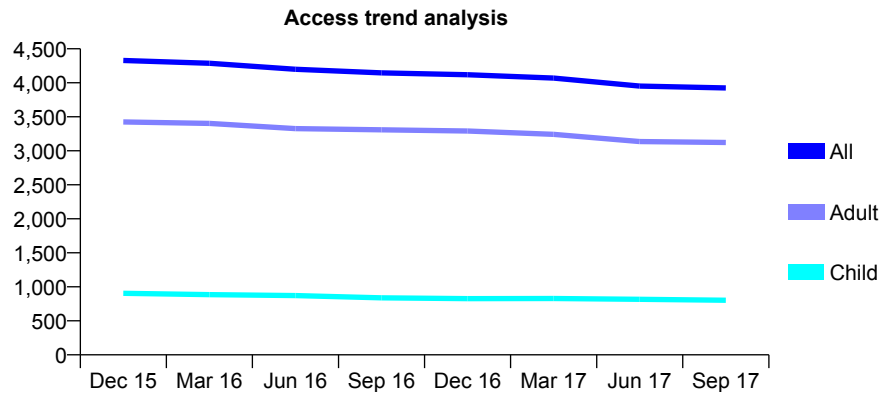
## 7A6 - Vital Signs At a Glance Contract Report for 180025/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Dr James Thomas & Dr Iman Mehdi |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/02/2009                      |
| Contract end date    |                                 |

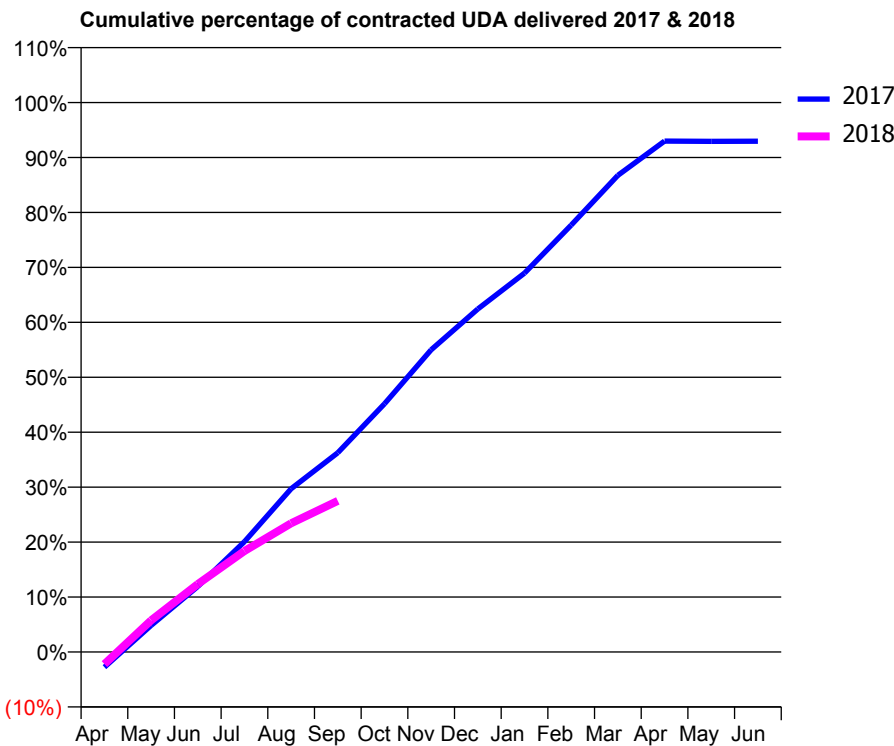
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,481      |
| Carry forward general activity (UDA)        | 520         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £355,598.76 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,147         |                               |
| Quarter ending December 2016         | 4,118         | →                             |
| Quarter ending March 2017            | 4,070         | ↓                             |
| Quarter ending June 2017             | 3,952         | ↓                             |
| Quarter ending September 2017        | 3,925         | →                             |
| <b>Variance since September 2016</b> | <b>(5.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -403                              | -323  |
| May       | 702                               | 834   |
| June      | 1,726                             | 1,792 |
| July      | 2,907                             | 2,661 |
| August    | 4,302                             | 3,393 |
| September | 5,251                             | 3,983 |
| October   | 6,543                             |       |
| November  | 7,965                             |       |
| December  | 9,041                             |       |
| January   | 9,987                             |       |
| February  | 11,250                            |       |
| March     | 12,560                            |       |
| April     | 13,464                            |       |
| May       | 13,457                            |       |
| June      | 13,461                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 451         | 10.0%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 288      | 1,803       | 16.0%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 227      | 451         | 50.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 886      | 1,803       | 49.1%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 291      | 1,904       | 15.3%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,904       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 38       | 1,904       | 2.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 22          | 90.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 22          | 90.9%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

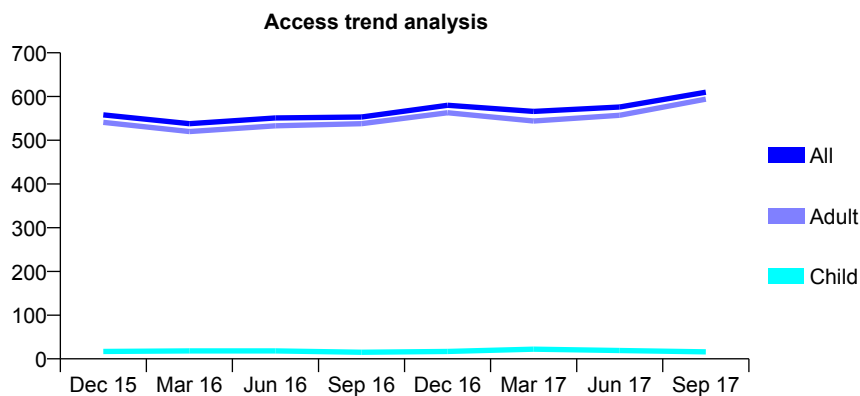
## 7A6 - Vital Signs At a Glance Contract Report for 180025/0002 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Dr James Thomas & Dr Iman Mehdi |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/02/2009                      |
| Contract end date    |                                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 907        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,272.33 |

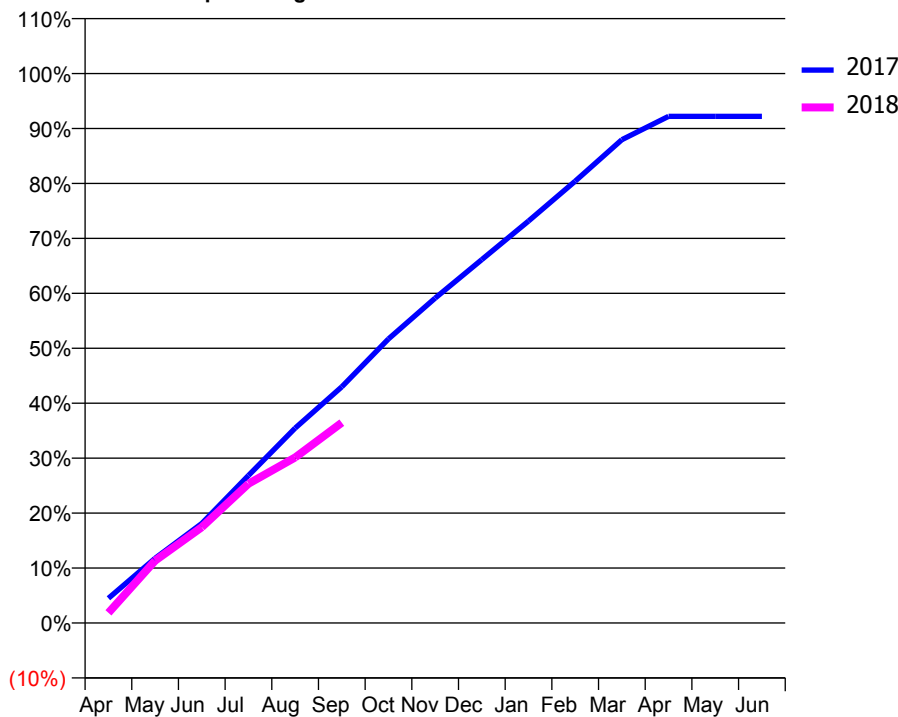
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 553          |                               |
| Quarter ending December 2016         | 580          | ↑                             |
| Quarter ending March 2017            | 566          | ↓                             |
| Quarter ending June 2017             | 576          | →                             |
| Quarter ending September 2017        | 610          | ↑                             |
| <b>Variance since September 2016</b> | <b>10.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 41                                | 17   |
| May       | 107                               | 103  |
| June      | 164                               | 158  |
| July      | 244                               | 230  |
| August    | 322                               | 273  |
| September | 390                               | 331  |
| October   | 469                               |      |
| November  | 536                               |      |
| December  | 600                               |      |
| January   | 663                               |      |
| February  | 729                               |      |
| March     | 798                               |      |
| April     | 836                               |      |
| May       | 836                               |      |
| June      | 836                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 11          | 9.1%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 297         | 4.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 11          | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 297         | 3.0%     | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 274      | 276         | 99.3%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 276         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 276         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

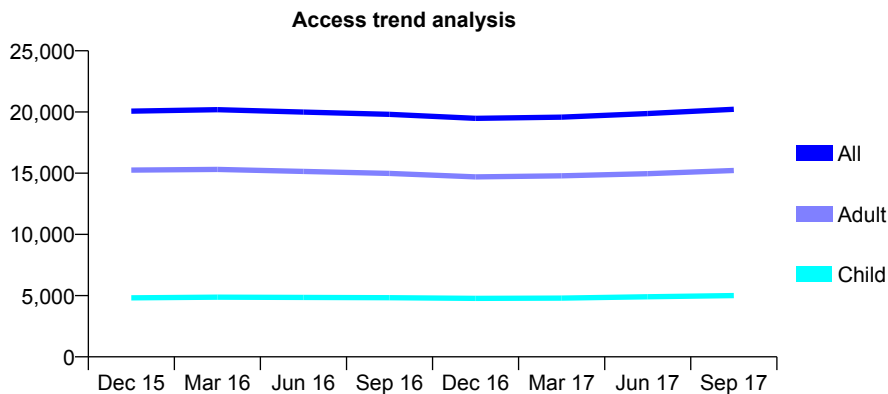
## 7A6 - Vital Signs At a Glance Contract Report for 181641/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Noblecourt Ltd & Northberry Ltd |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 13/09/2011                      |
| Contract end date    |                                 |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 52,702        |
| Carry forward general activity (UDA)        | -291          |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,685,859.50 |

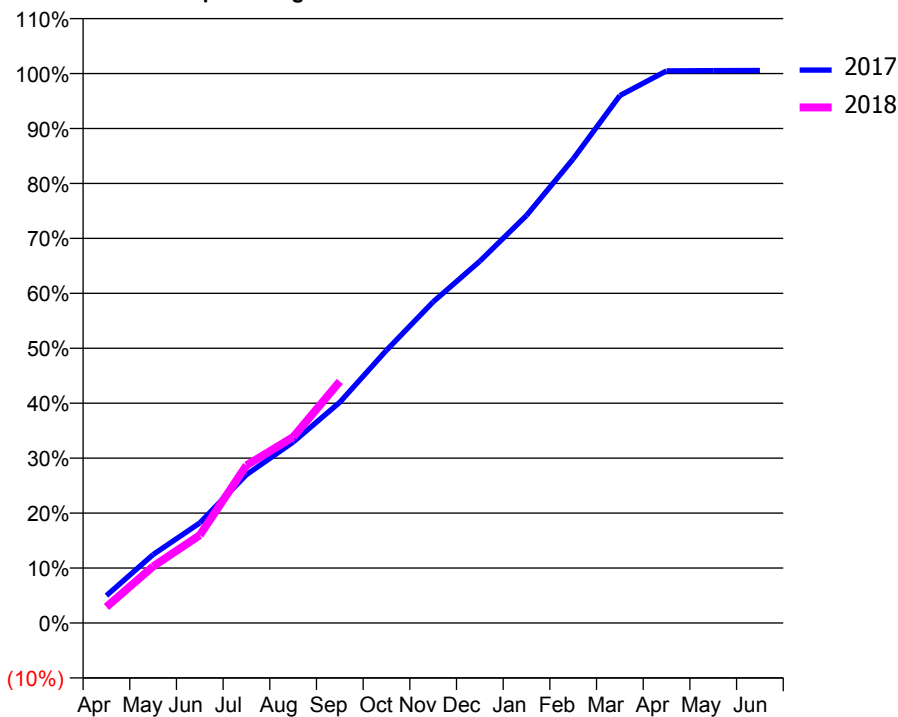
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 19,814      |                               |
| Quarter ending December 2016         | 19,479      | ↓                             |
| Quarter ending March 2017            | 19,581      | →                             |
| Quarter ending June 2017             | 19,870      | →                             |
| Quarter ending September 2017        | 20,223      | →                             |
| <b>Variance since September 2016</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,624                             | 1,545  |
| May       | 6,565                             | 5,430  |
| June      | 9,599                             | 8,423  |
| July      | 14,228                            | 15,126 |
| August    | 17,345                            | 17,836 |
| September | 21,172                            | 23,171 |
| October   | 26,163                            |        |
| November  | 30,801                            |        |
| December  | 34,699                            |        |
| January   | 39,087                            |        |
| February  | 44,514                            |        |
| March     | 50,591                            |        |
| April     | 52,960                            |        |
| May       | 52,975                            |        |
| June      | 52,993                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 235      | 3,497       | 6.7%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,367    | 9,994       | 13.7%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,838    | 3,497       | 52.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,144    | 9,994       | 51.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1,182    | 12,366      | 9.6%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 85       | 12,366      | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 49       | 12,366      | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 50       | 57          | 87.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 46       | 57          | 80.7%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

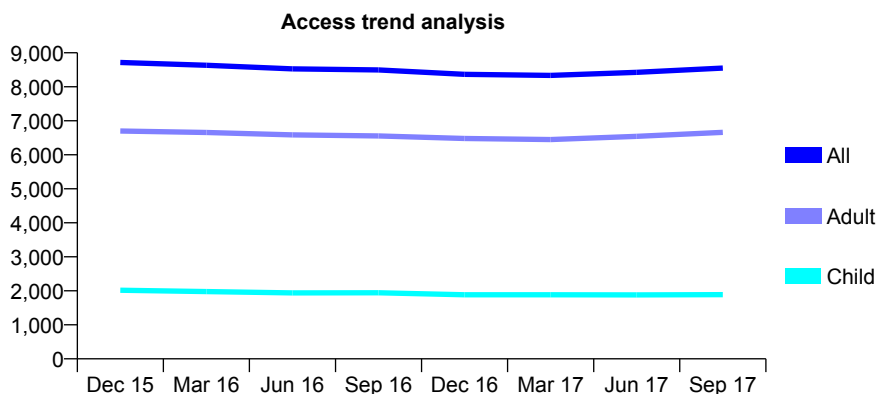
## 7A6 - Vital Signs At a Glance Contract Report for 183350/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Crosskeys Dental Practice Limited |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/06/2013                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,668      |
| Carry forward general activity (UDA)        | 1,433       |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £714,521.80 |

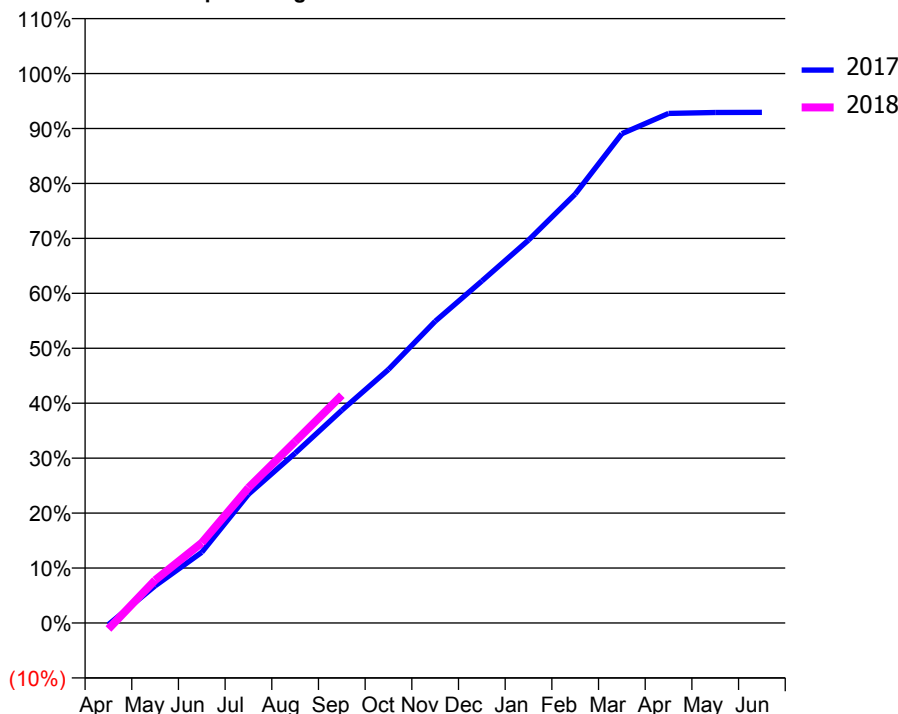
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,496       |                               |
| Quarter ending December 2016         | 8,365       | ↓                             |
| Quarter ending March 2017            | 8,335       | →                             |
| Quarter ending June 2017             | 8,424       | →                             |
| Quarter ending September 2017        | 8,550       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -88                               | -317   |
| May       | 1,941                             | 2,235  |
| June      | 3,694                             | 4,185  |
| July      | 6,716                             | 7,059  |
| August    | 8,856                             | 9,466  |
| September | 11,098                            | 11,889 |
| October   | 13,229                            |        |
| November  | 15,736                            |        |
| December  | 17,843                            |        |
| January   | 19,974                            |        |
| February  | 22,377                            |        |
| March     | 25,532                            |        |
| April     | 26,585                            |        |
| May       | 26,634                            |        |
| June      | 26,640                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,571       | 6.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 650      | 5,429       | 12.0%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,144    | 1,571       | 72.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,547    | 5,429       | 65.3%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 604      | 6,455       | 9.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 6,455       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 22       | 6,455       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 29       | 33          | 87.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 33          | 93.9%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

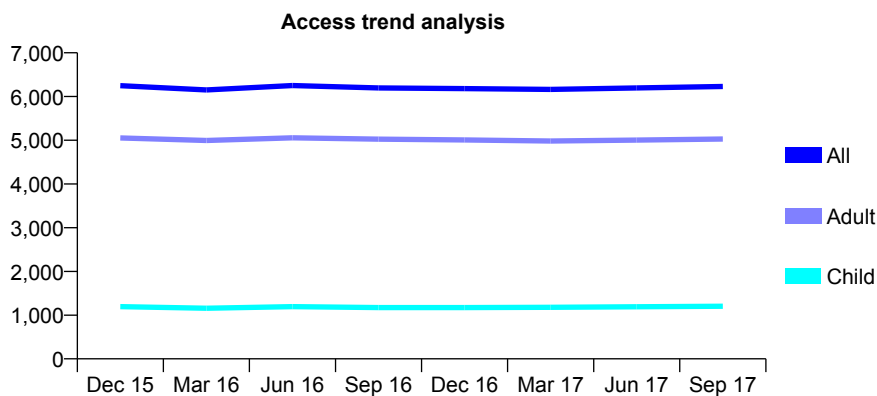
## 7A6 - Vital Signs At a Glance Contract Report for 187933/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | NDP Services Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/10/2010       |
| Contract end date    |                  |

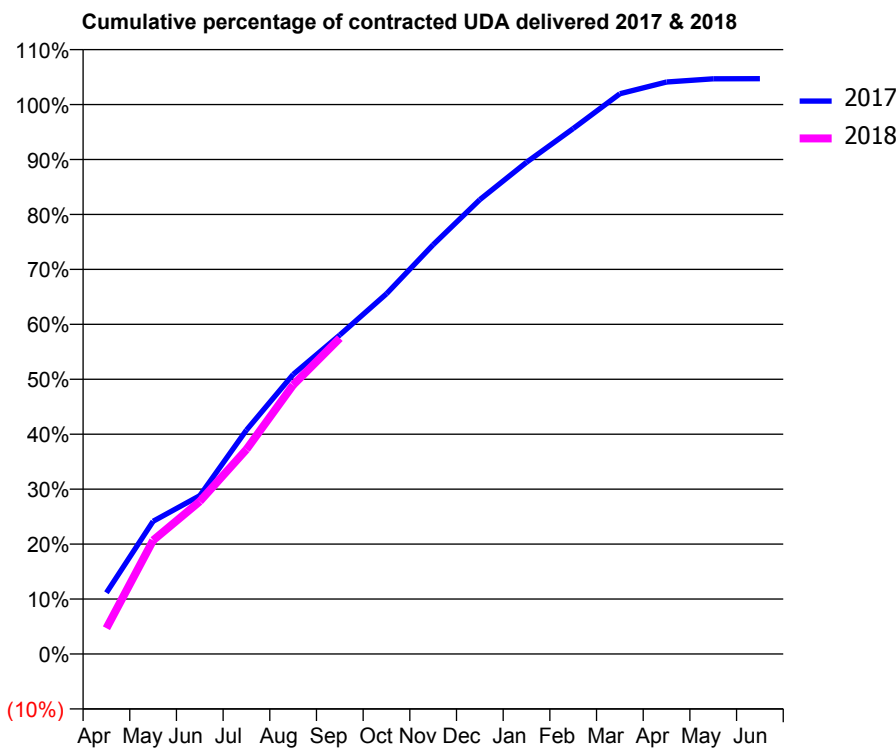
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,304      |
| Carry forward general activity (UDA)        | -1,001      |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £562,673.10 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,196       |                               |
| Quarter ending December 2016         | 6,182       | →                             |
| Quarter ending March 2017            | 6,162       | →                             |
| Quarter ending June 2017             | 6,195       | →                             |
| Quarter ending September 2017        | 6,231       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,375                             | 1,001  |
| May       | 5,145                             | 4,405  |
| June      | 6,141                             | 5,916  |
| July      | 8,680                             | 7,933  |
| August    | 10,837                            | 10,433 |
| September | 12,367                            | 12,245 |
| October   | 13,964                            |        |
| November  | 15,871                            |        |
| December  | 17,617                            |        |
| January   | 19,065                            |        |
| February  | 20,370                            |        |
| March     | 21,721                            |        |
| April     | 22,177                            |        |
| May       | 22,300                            |        |
| June      | 22,305                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,000       | 10.8%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,092    | 4,708       | 23.2%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 549      | 1,000       | 54.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,460    | 4,708       | 52.3%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 645      | 5,411       | 11.9%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 93       | 5,411       | 1.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 38       | 5,411       | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 36       | 38          | 94.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 34       | 38          | 89.5%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

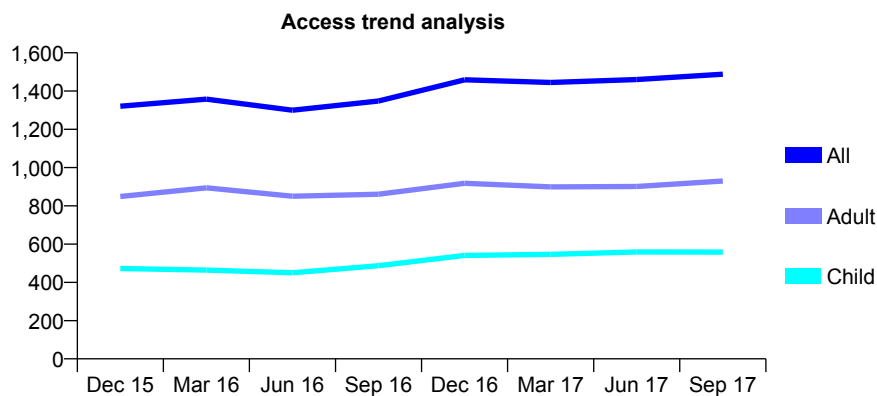
## 7A6 - Vital Signs At a Glance Contract Report for 188069/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Rowancrown Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/03/2012     |
| Contract end date    |                |

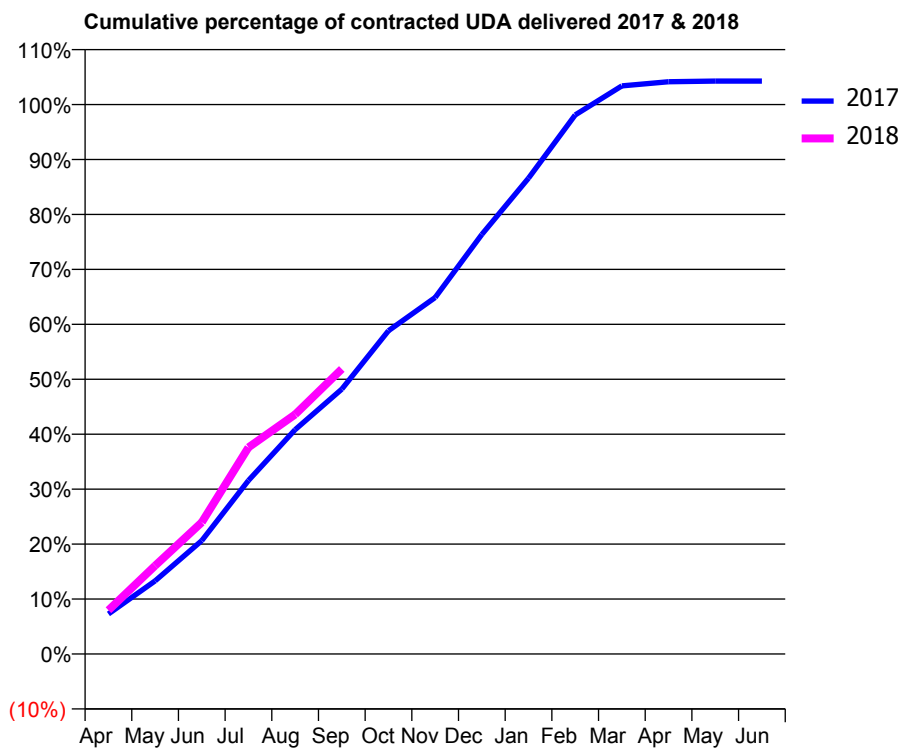
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,467       |
| Carry forward general activity (UDA)        | -190        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £122,715.03 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,348        |                               |
| Quarter ending December 2016         | 1,459        | ↑                             |
| Quarter ending March 2017            | 1,445        | →                             |
| Quarter ending June 2017             | 1,460        | →                             |
| Quarter ending September 2017        | 1,488        | →                             |
| <b>Variance since September 2016</b> | <b>10.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 326                               | 356   |
| May       | 595                               | 718   |
| June      | 922                               | 1,070 |
| July      | 1,411                             | 1,680 |
| August    | 1,824                             | 1,947 |
| September | 2,154                             | 2,317 |
| October   | 2,628                             |       |
| November  | 2,898                             |       |
| December  | 3,411                             |       |
| January   | 3,868                             |       |
| February  | 4,382                             |       |
| March     | 4,618                             |       |
| April     | 4,652                             |       |
| May       | 4,657                             |       |
| June      | 4,657                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 470         | 4.7%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 69       | 680         | 10.1%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 226      | 470         | 48.1%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 246      | 680         | 36.2%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 157      | 1,113       | 14.1%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,113       | 0.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 1,113       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

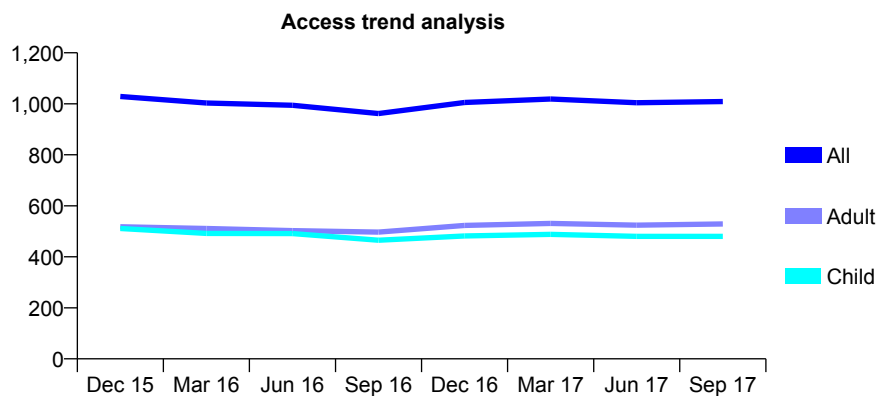
## 7A6 - Vital Signs At a Glance Contract Report for 190195/0009 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2012         |
| Contract end date    |                    |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,325      |
| Carry forward general activity (UDA)        | -72        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,226.35 |

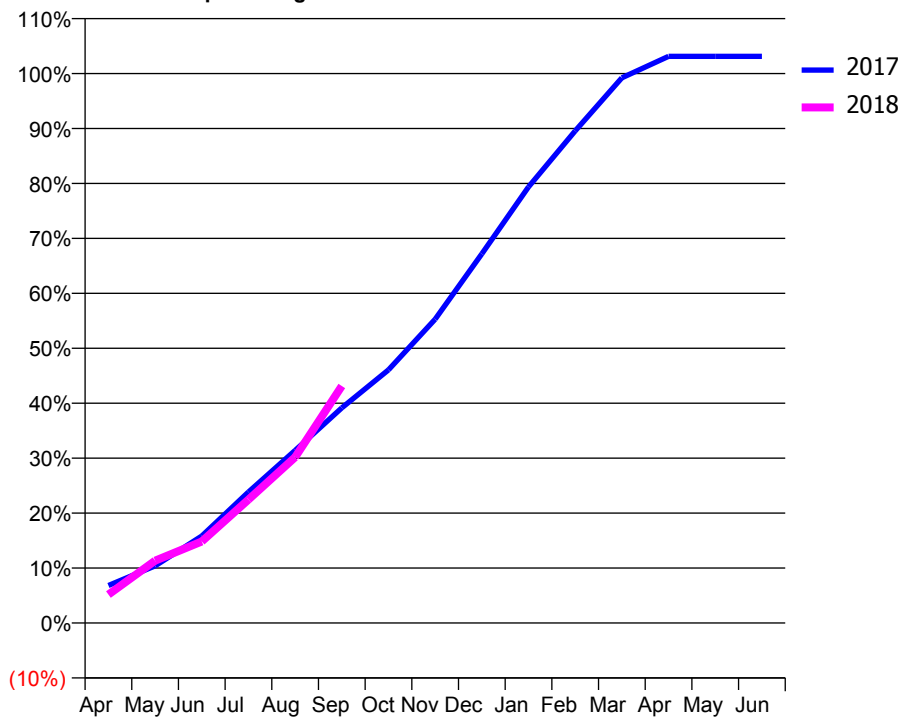
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 962         |                               |
| Quarter ending December 2016         | 1,005       | ↑                             |
| Quarter ending March 2017            | 1,019       | →                             |
| Quarter ending June 2017             | 1,004       | ↓                             |
| Quarter ending September 2017        | 1,009       | →                             |
| <b>Variance since September 2016</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2017  | 2018  |
| April                             | 159   | 120   |
| May                               | 242   | 264   |
| June                              | 368   | 345   |
| July                              | 554   | 522   |
| August                            | 730   | 702   |
| September                         | 910   | 1,003 |
| October                           | 1,071 |       |
| November                          | 1,286 |       |
| December                          | 1,562 |       |
| January                           | 1,845 |       |
| February                          | 2,082 |       |
| March                             | 2,307 |       |
| April                             | 2,397 |       |
| May                               | 2,397 |       |
| June                              | 2,397 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 351         | 8.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 328         | 9.5%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 227      | 351         | 64.7%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 216      | 328         | 65.9%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 40       | 629         | 6.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 629         | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 629         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



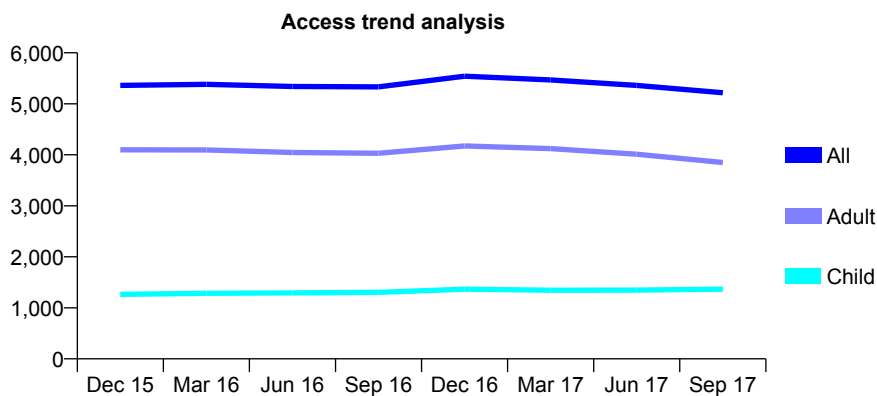
## 7A6 - Vital Signs At a Glance Contract Report for 190195/0012 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2012         |
| Contract end date    |                    |

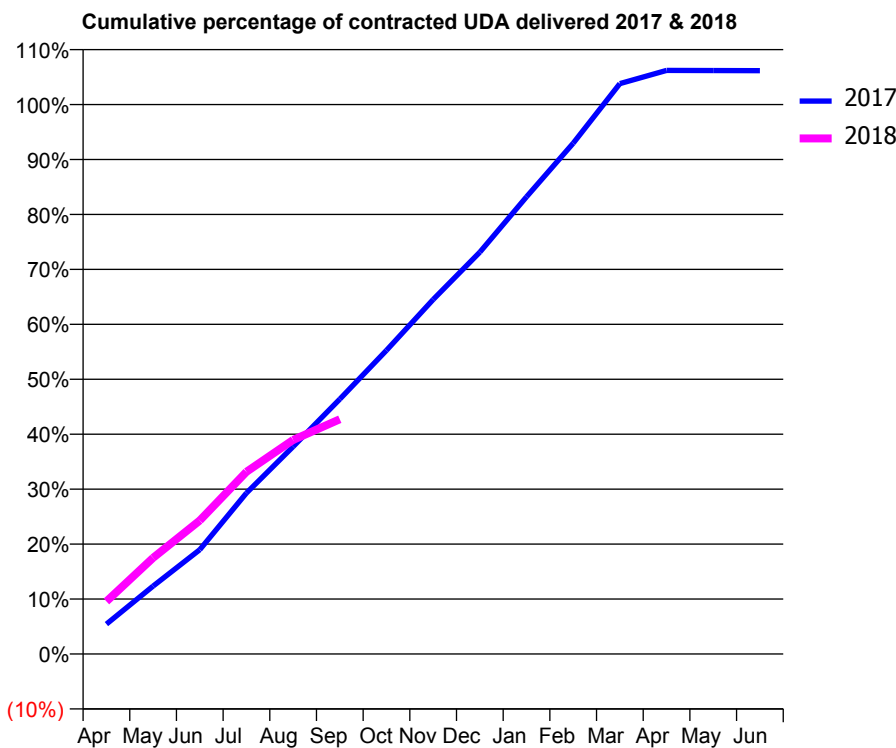
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,856      |
| Carry forward general activity (UDA)        | -943        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £457,269.37 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,333         |                               |
| Quarter ending December 2016         | 5,541         | ↑                             |
| Quarter ending March 2017            | 5,467         | ↓                             |
| Quarter ending June 2017             | 5,360         | ↓                             |
| Quarter ending September 2017        | 5,216         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,029                             | 1,804 |
| May       | 2,333                             | 3,302 |
| June      | 3,583                             | 4,585 |
| July      | 5,527                             | 6,251 |
| August    | 7,118                             | 7,344 |
| September | 8,745                             | 8,055 |
| October   | 10,423                            |       |
| November  | 12,166                            |       |
| December  | 13,790                            |       |
| January   | 15,687                            |       |
| February  | 17,525                            |       |
| March     | 19,571                            |       |
| April     | 20,028                            |       |
| May       | 20,023                            |       |
| June      | 20,017                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 944         | 11.3%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 379      | 2,454       | 15.4%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 539      | 944         | 57.1%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,618    | 2,454       | 65.9%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 248      | 3,225       | 7.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 3,225       | 1.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 11       | 3,225       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 19          | 84.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 19          | 84.2%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

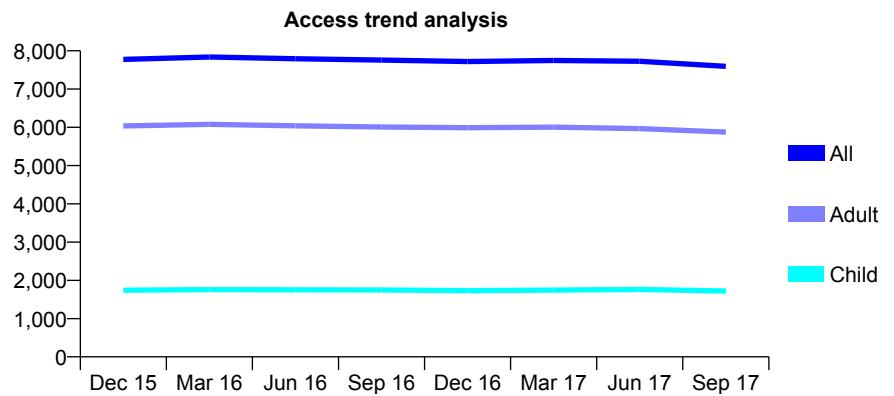
## 7A6 - Vital Signs At a Glance Contract Report for 190195/0014 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2012         |
| Contract end date    |                    |

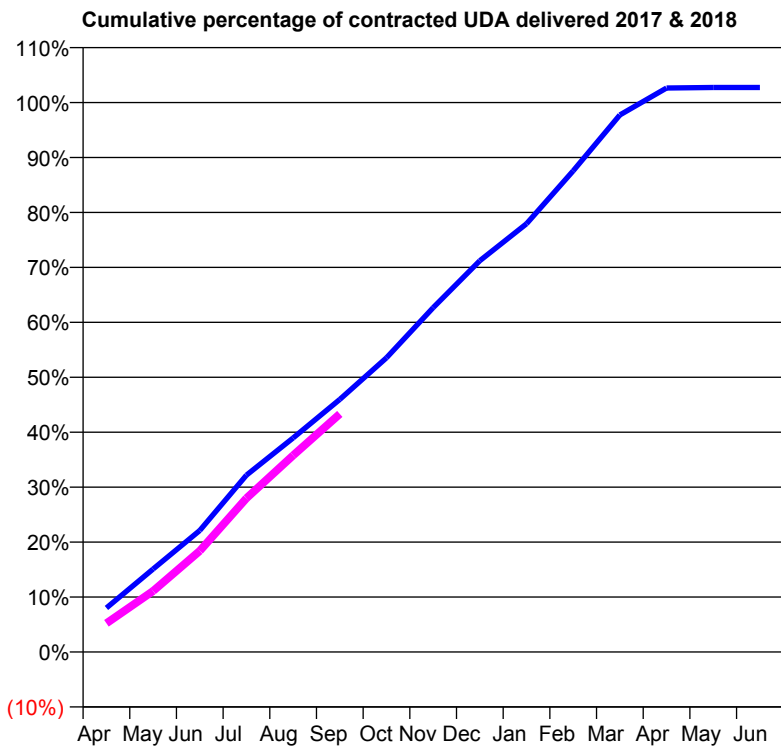
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,172      |
| Carry forward general activity (UDA)        | -662        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £646,514.22 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,756         |                               |
| Quarter ending December 2016         | 7,719         | →                             |
| Quarter ending March 2017            | 7,747         | →                             |
| Quarter ending June 2017             | 7,728         | →                             |
| Quarter ending September 2017        | 7,595         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,937                             | 1,264  |
| May       | 3,650                             | 2,684  |
| June      | 5,348                             | 4,451  |
| July      | 7,783                             | 6,766  |
| August    | 9,417                             | 8,652  |
| September | 11,113                            | 10,471 |
| October   | 12,945                            |        |
| November  | 15,150                            |        |
| December  | 17,213                            |        |
| January   | 18,840                            |        |
| February  | 21,167                            |        |
| March     | 23,622                            |        |
| April     | 24,807                            |        |
| May       | 24,833                            |        |
| June      | 24,834                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,157       | 4.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 395      | 3,751       | 10.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 660      | 1,157       | 57.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,308    | 3,751       | 61.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 181      | 4,474       | 4.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 4,474       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 4,474       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 28          | 85.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 28          | 82.1%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

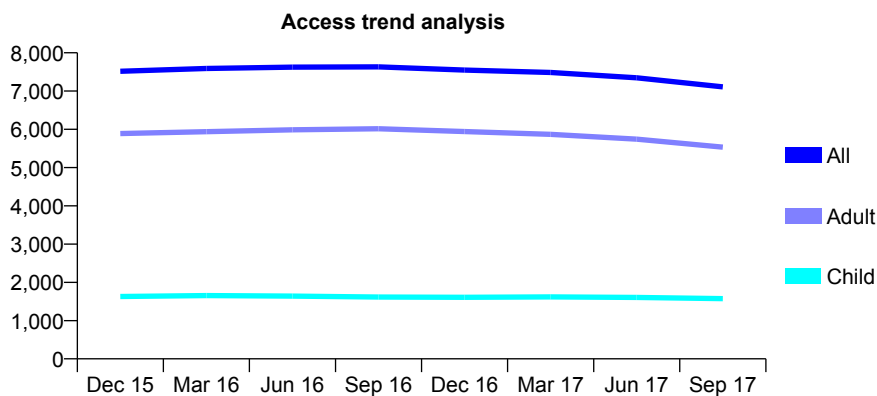
## 7A6 - Vital Signs At a Glance Contract Report for 190195/0015 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2012         |
| Contract end date    |                    |

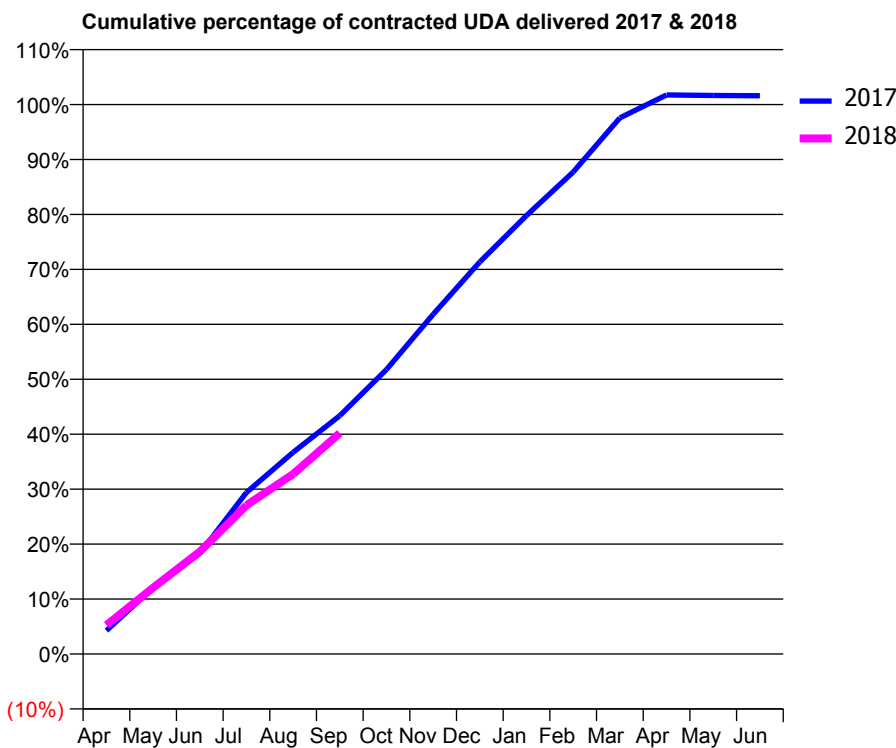
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,572      |
| Carry forward general activity (UDA)        | -393        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £668,791.20 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,633         |                               |
| Quarter ending December 2016         | 7,548         | ↓                             |
| Quarter ending March 2017            | 7,487         | →                             |
| Quarter ending June 2017             | 7,348         | ↓                             |
| Quarter ending September 2017        | 7,108         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,049                             | 1,290 |
| May       | 2,969                             | 2,967 |
| June      | 4,507                             | 4,576 |
| July      | 7,222                             | 6,653 |
| August    | 9,020                             | 8,048 |
| September | 10,657                            | 9,879 |
| October   | 12,719                            |       |
| November  | 15,191                            |       |
| December  | 17,531                            |       |
| January   | 19,611                            |       |
| February  | 21,554                            |       |
| March     | 23,976                            |       |
| April     | 24,998                            |       |
| May       | 24,975                            |       |
| June      | 24,965                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 1,126       | 7.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 543      | 3,630       | 15.0%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 685      | 1,126       | 60.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,140    | 3,630       | 59.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 462      | 4,361       | 10.6%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 4,361       | 1.3%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 11       | 4,361       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 27       | 32          | 84.4%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 30       | 32          | 93.8%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

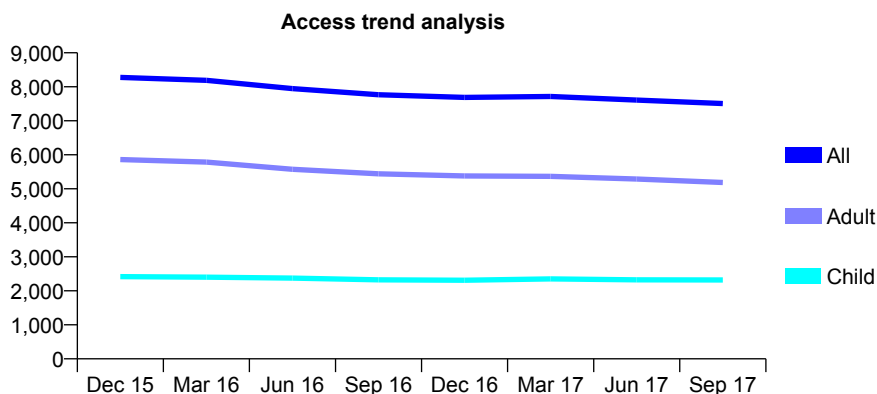
## 7A6 - Vital Signs At a Glance Contract Report for 190195/0020 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 18/07/2012         |
| Contract end date    | 31/03/2018         |

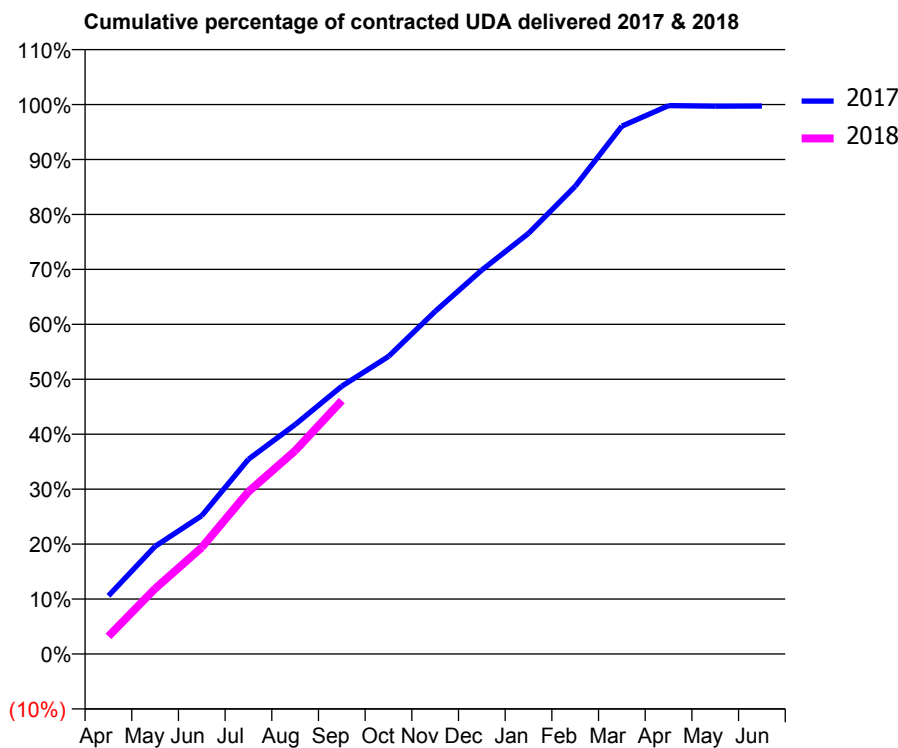
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,705      |
| Carry forward general activity (UDA)        | 57          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £540,970.97 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,765         |                               |
| Quarter ending December 2016         | 7,690         | →                             |
| Quarter ending March 2017            | 7,717         | →                             |
| Quarter ending June 2017             | 7,609         | ↓                             |
| Quarter ending September 2017        | 7,507         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 2,194                             | 668   |
| May       | 4,056                             | 2,462 |
| June      | 5,213                             | 4,017 |
| July      | 7,338                             | 6,117 |
| August    | 8,647                             | 7,660 |
| September | 10,092                            | 9,550 |
| October   | 11,210                            |       |
| November  | 12,910                            |       |
| December  | 14,468                            |       |
| January   | 15,848                            |       |
| February  | 17,624                            |       |
| March     | 19,887                            |       |
| April     | 20,661                            |       |
| May       | 20,643                            |       |
| June      | 20,648                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,671       | 5.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 351      | 3,650       | 9.6%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 933      | 1,671       | 55.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,964    | 3,650       | 53.8%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 351      | 4,972       | 7.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,972       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 4,972       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 26       | 28          | 92.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 28          | 71.4%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

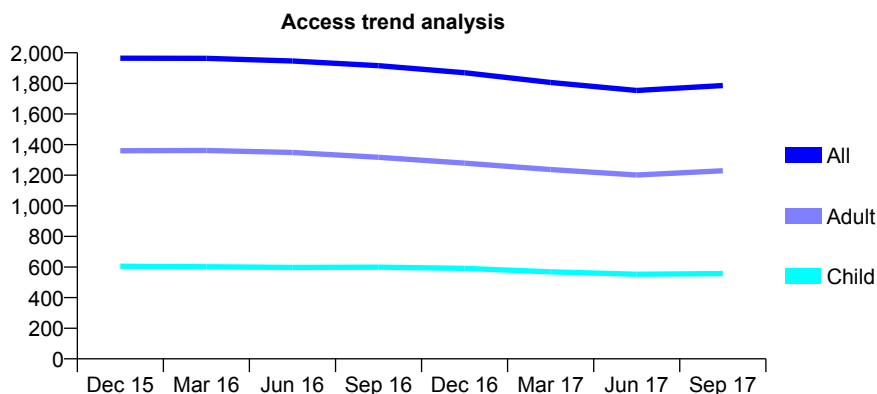
## 7A6 - Vital Signs At a Glance Contract Report for 190535/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Cwmbran Dental Spa |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2012         |
| Contract end date    |                    |

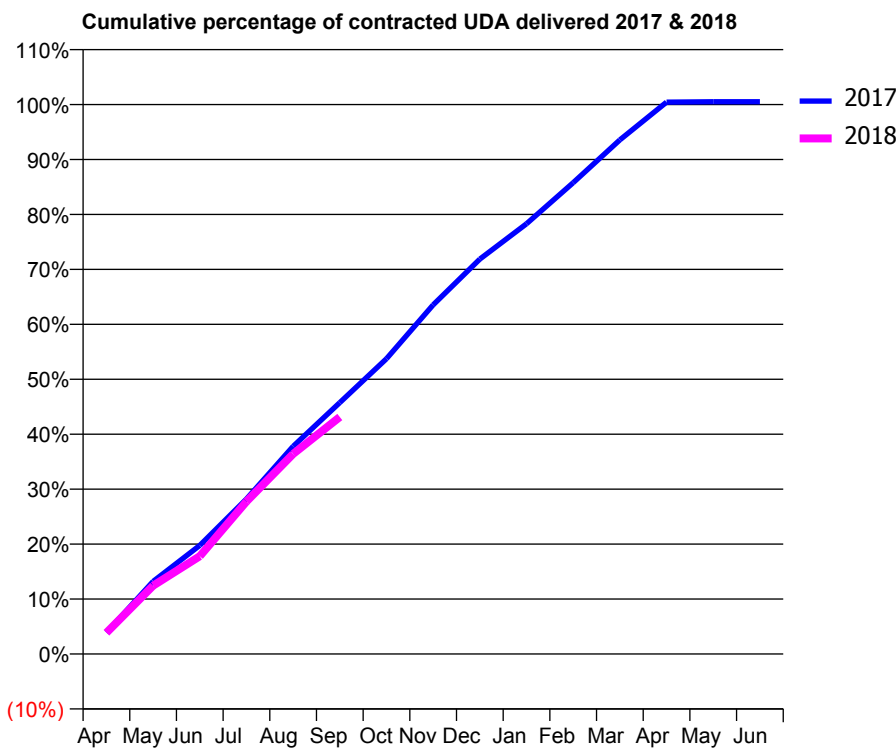
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,832       |
| Carry forward general activity (UDA)        | -29         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,179.50 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,916         |                               |
| Quarter ending December 2016         | 1,870         | ↓                             |
| Quarter ending March 2017            | 1,806         | ↓                             |
| Quarter ending June 2017             | 1,754         | ↓                             |
| Quarter ending September 2017        | 1,786         | →                             |
| <b>Variance since September 2016</b> | <b>(6.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 229                               | 226   |
| May       | 770                               | 725   |
| June      | 1,152                             | 1,038 |
| July      | 1,645                             | 1,618 |
| August    | 2,205                             | 2,124 |
| September | 2,668                             | 2,515 |
| October   | 3,134                             |       |
| November  | 3,705                             |       |
| December  | 4,191                             |       |
| January   | 4,567                             |       |
| February  | 5,002                             |       |
| March     | 5,457                             |       |
| April     | 5,857                             |       |
| May       | 5,861                             |       |
| June      | 5,861                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 449         | 4.5%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 122      | 950         | 12.8%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260      | 449         | 57.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 551      | 950         | 58.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 62       | 1,266       | 4.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,266       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 1,266       | 0.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

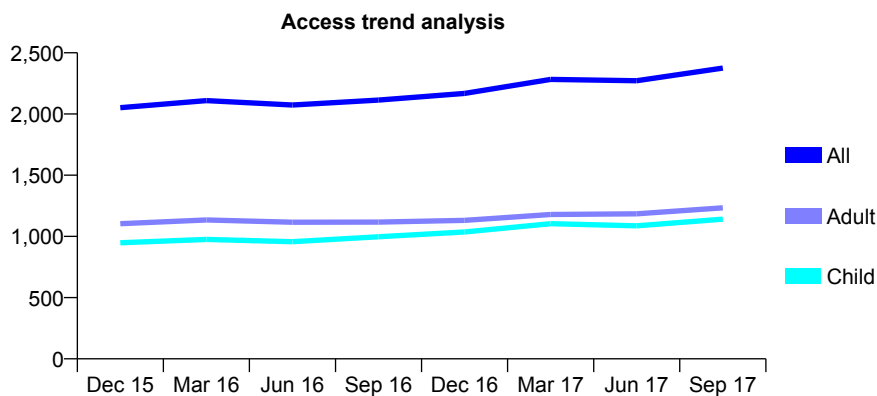
## 7A6 - Vital Signs At a Glance Contract Report for 194034/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Melin Ltd               |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/03/2011              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,071       |
| Carry forward general activity (UDA)        | 11          |
| 17/18 Contracted orthodontic activity (UOA) | 1,580       |
| Carry forward orthodontic activity (UOA)    | -59         |
| Baseline contract value                     | £265,835.87 |

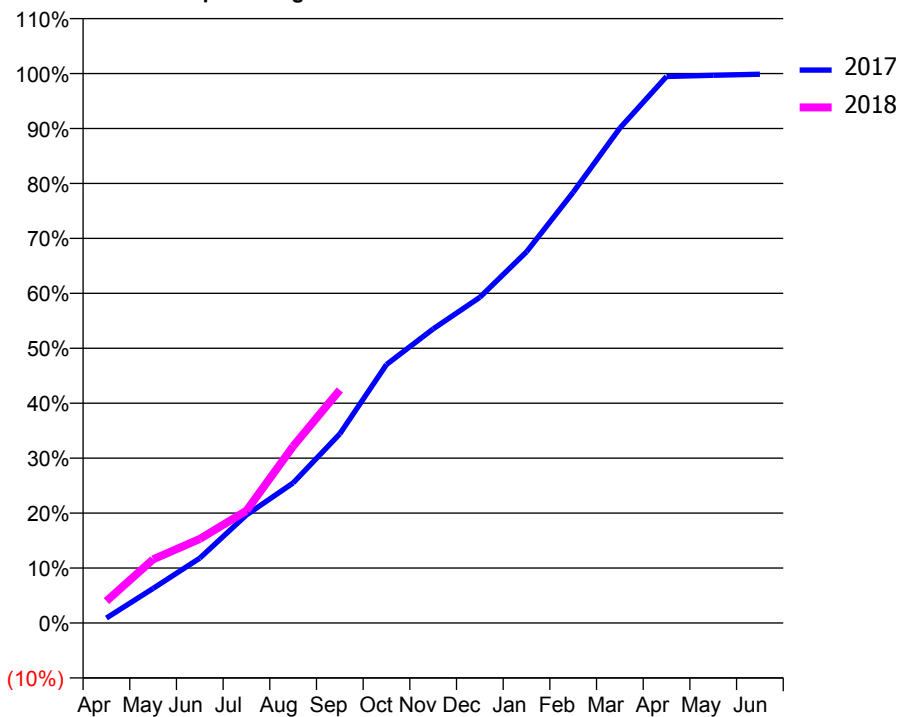
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,114        |                               |
| Quarter ending December 2016         | 2,168        | ↑                             |
| Quarter ending March 2017            | 2,283        | ↑                             |
| Quarter ending June 2017             | 2,272        | →                             |
| Quarter ending September 2017        | 2,375        | ↑                             |
| <b>Variance since September 2016</b> | <b>12.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 74                                | 321   |
| May       | 508                               | 935   |
| June      | 954                               | 1,234 |
| July      | 1,588                             | 1,651 |
| August    | 2,058                             | 2,596 |
| September | 2,778                             | 3,423 |
| October   | 3,797                             |       |
| November  | 4,321                             |       |
| December  | 4,784                             |       |
| January   | 5,451                             |       |
| February  | 6,327                             |       |
| March     | 7,270                             |       |
| April     | 8,028                             |       |
| May       | 8,045                             |       |
| June      | 8,060                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 186      | 1,236       | 15.0%    | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 243      | 1,162       | 20.9%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 742      | 1,236       | 60.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 688      | 1,162       | 59.2%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 98       | 1,859       | 5.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,859       | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 1,859       | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

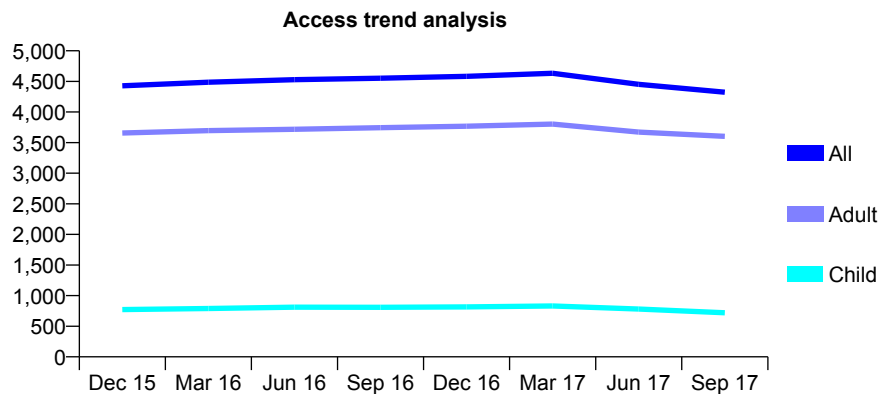
## 7A6 - Vital Signs At a Glance Contract Report for 197599/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Ali Jahanfar & Regina Appah |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/12/2009                  |
| Contract end date    |                             |

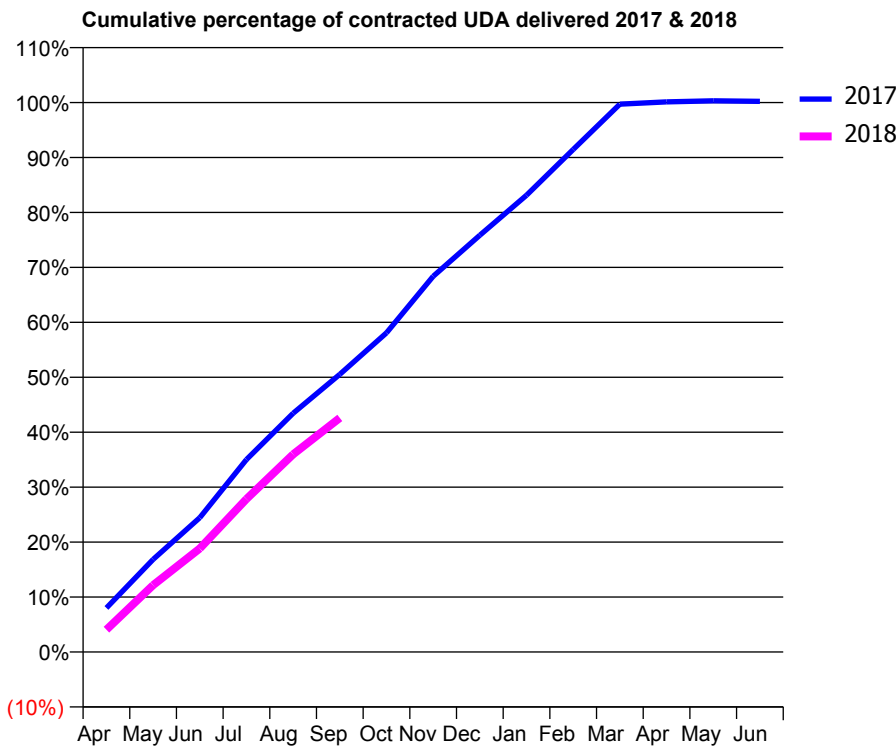
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,299      |
| Carry forward general activity (UDA)        | -29         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £306,631.98 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,553         |                               |
| Quarter ending December 2016         | 4,583         | →                             |
| Quarter ending March 2017            | 4,633         | →                             |
| Quarter ending June 2017             | 4,453         | ↓                             |
| Quarter ending September 2017        | 4,323         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,067                             | 541   |
| May       | 2,242                             | 1,618 |
| June      | 3,253                             | 2,506 |
| July      | 4,657                             | 3,704 |
| August    | 5,778                             | 4,783 |
| September | 6,722                             | 5,665 |
| October   | 7,724                             |       |
| November  | 9,092                             |       |
| December  | 10,087                            |       |
| January   | 11,056                            |       |
| February  | 12,162                            |       |
| March     | 13,258                            |       |
| April     | 13,315                            |       |
| May       | 13,339                            |       |
| June      | 13,327                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 399         | 7.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 335      | 2,343       | 14.3%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 227      | 399         | 56.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,230    | 2,343       | 52.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 265      | 2,693       | 9.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 2,693       | 1.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 25       | 2,693       | 0.9%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 20          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 20          | 95.0%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



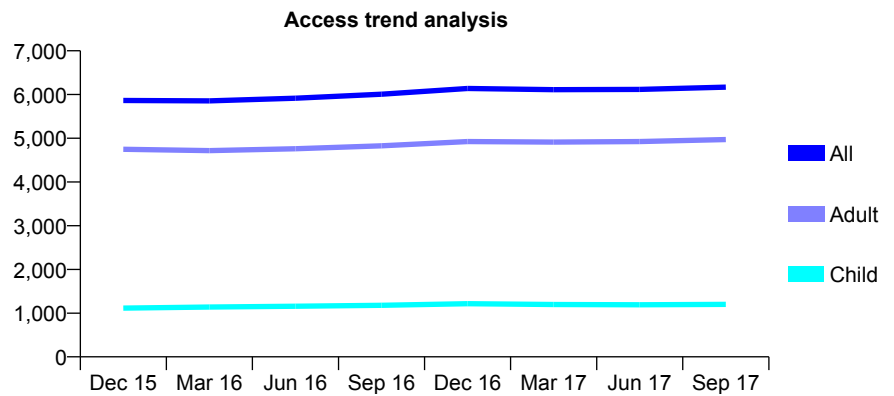
## 7A6 - Vital Signs At a Glance Contract Report for 199273/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Risca Dental Practice Limited |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/09/2012                    |
| Contract end date    |                               |

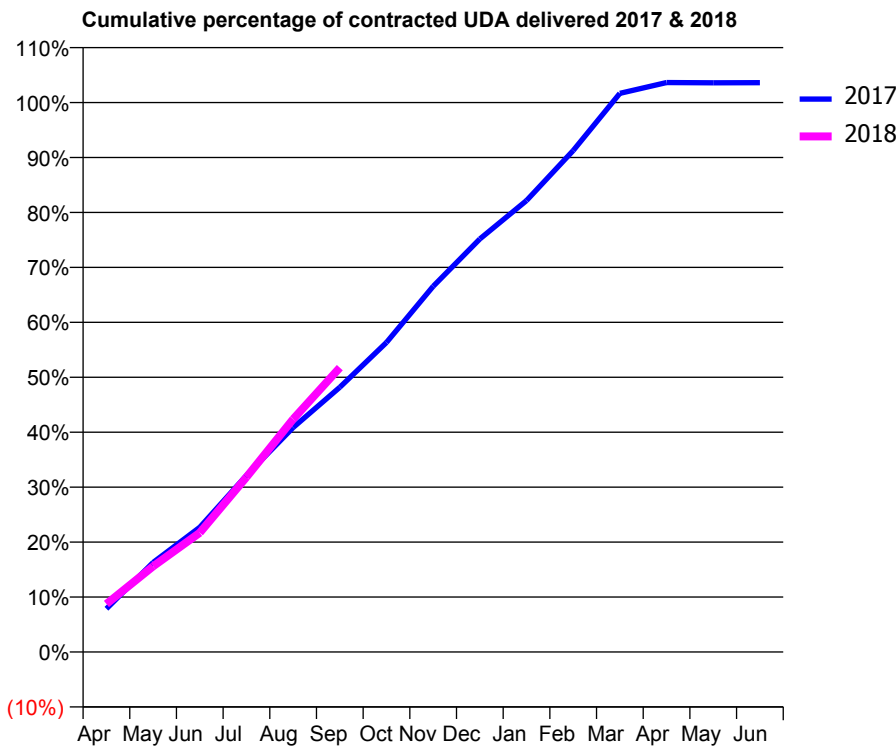
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,412      |
| Carry forward general activity (UDA)        | -665        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £469,613.70 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,007       |                               |
| Quarter ending December 2016         | 6,138       | ↑                             |
| Quarter ending March 2017            | 6,110       | →                             |
| Quarter ending June 2017             | 6,117       | →                             |
| Quarter ending September 2017        | 6,169       | →                             |
| <b>Variance since September 2016</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,449                             | 1,613 |
| May       | 3,002                             | 2,870 |
| June      | 4,178                             | 3,997 |
| July      | 5,918                             | 5,860 |
| August    | 7,522                             | 7,806 |
| September | 8,870                             | 9,528 |
| October   | 10,374                            |       |
| November  | 12,251                            |       |
| December  | 13,841                            |       |
| January   | 15,125                            |       |
| February  | 16,800                            |       |
| March     | 18,720                            |       |
| April     | 19,079                            |       |
| May       | 19,073                            |       |
| June      | 19,077                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 935         | 6.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 562      | 3,440       | 16.3%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 577      | 935         | 61.7%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,686    | 3,440       | 49.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 495      | 4,211       | 11.8%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 4,211       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 23       | 4,211       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 21          | 90.5%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



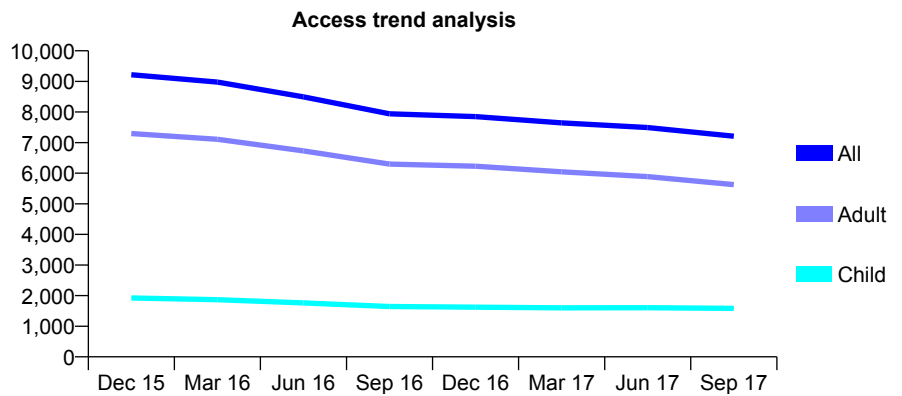
## 7A6 - Vital Signs At a Glance Contract Report for 199915/0004 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | IDH 441 to 444 Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2010         |
| Contract end date    |                    |

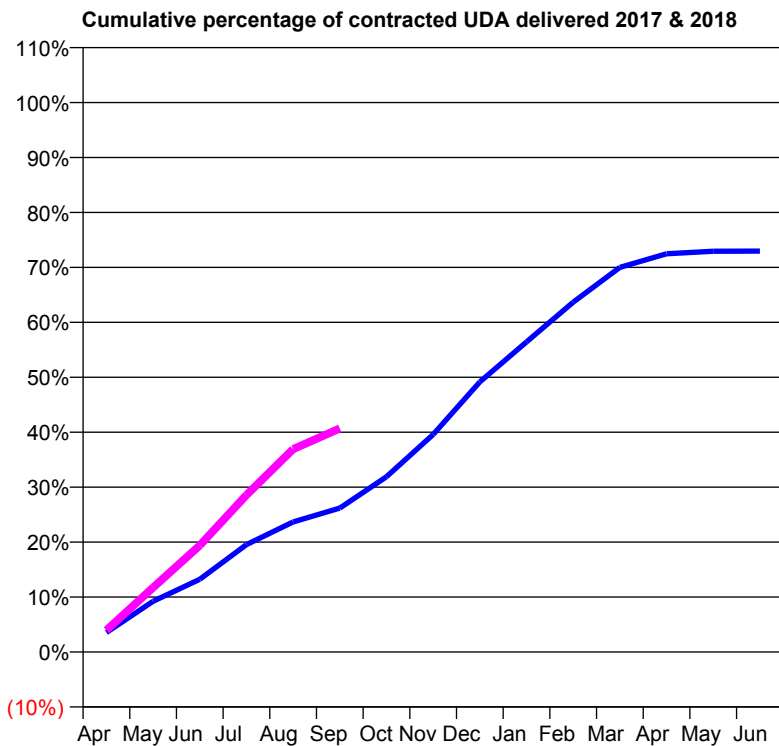
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £593,938.43 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,942         |                               |
| Quarter ending December 2016         | 7,851         | ↓                             |
| Quarter ending March 2017            | 7,646         | ↓                             |
| Quarter ending June 2017             | 7,491         | ↓                             |
| Quarter ending September 2017        | 7,211         | ↓                             |
| <b>Variance since September 2016</b> | <b>(9.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 956                               | 970   |
| May       | 2,489                             | 2,874 |
| June      | 3,566                             | 4,753 |
| July      | 5,264                             | 7,001 |
| August    | 6,377                             | 9,045 |
| September | 7,058                             | 9,968 |
| October   | 8,591                             |       |
| November  | 10,665                            |       |
| December  | 13,241                            |       |
| January   | 15,202                            |       |
| February  | 17,151                            |       |
| March     | 18,855                            |       |
| April     | 19,524                            |       |
| May       | 19,645                            |       |
| June      | 19,651                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 910         | 3.7%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 3,063       | 6.2%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439      | 910         | 48.2%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,516    | 3,063       | 49.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 70       | 3,683       | 1.9%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 3,683       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 3,683       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 47       | 53          | 88.7%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 32       | 53          | 60.4%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

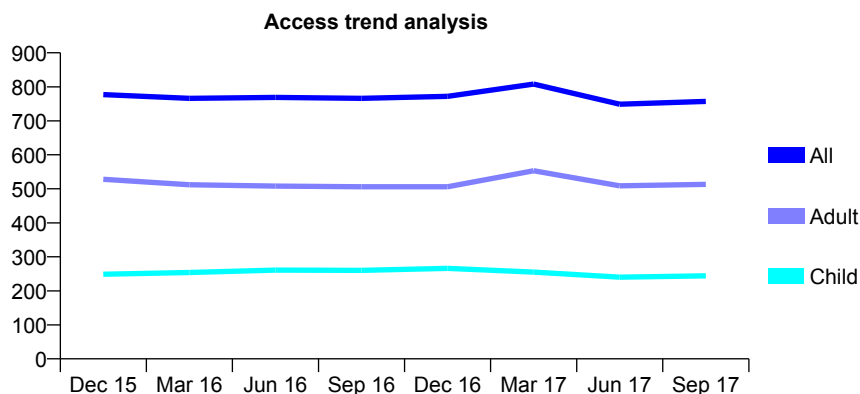
## 7A6 - Vital Signs At a Glance Contract Report for 215473/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JW REES   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 03/11/2017   |

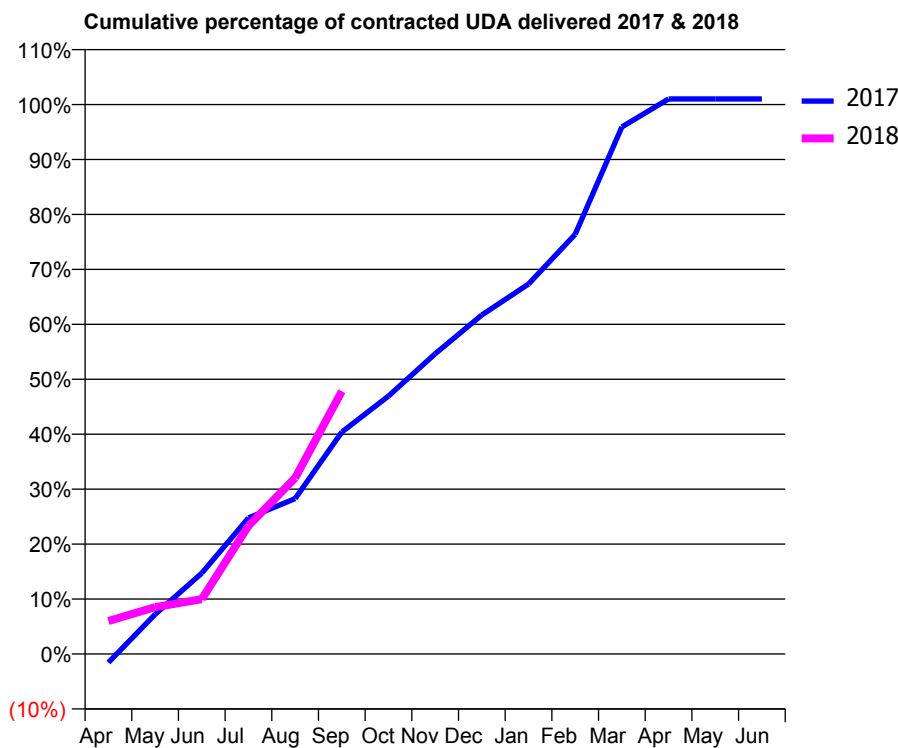
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,047      |
| Carry forward general activity (UDA)        | -18        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,076.20 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 766           |                               |
| Quarter ending December 2016         | 772           | →                             |
| Quarter ending March 2017            | 808           | ↑                             |
| Quarter ending June 2017             | 749           | ↓                             |
| Quarter ending September 2017        | 757           | →                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -28                               | 63   |
| May       | 128                               | 89   |
| June      | 260                               | 105  |
| July      | 438                               | 244  |
| August    | 500                               | 336  |
| September | 714                               | 501  |
| October   | 831                               |      |
| November  | 967                               |      |
| December  | 1,092                             |      |
| January   | 1,191                             |      |
| February  | 1,351                             |      |
| March     | 1,697                             |      |
| April     | 1,787                             |      |
| May       | 1,787                             |      |
| June      | 1,787                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 147         | 3.4%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 182         | 4.9%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 79       | 147         | 53.7%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 182         | 44.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 8        | 293         | 2.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 293         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 293         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

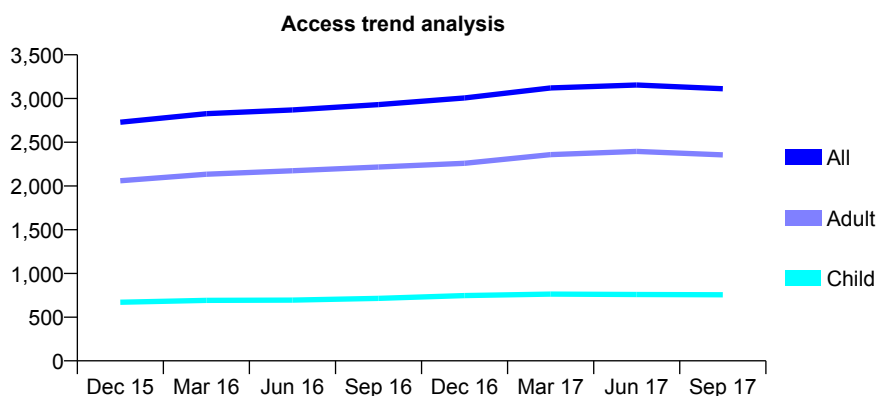
## 7A6 - Vital Signs At a Glance Contract Report for 220566/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR EH CRONIN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2007   |
| Contract end date    |              |

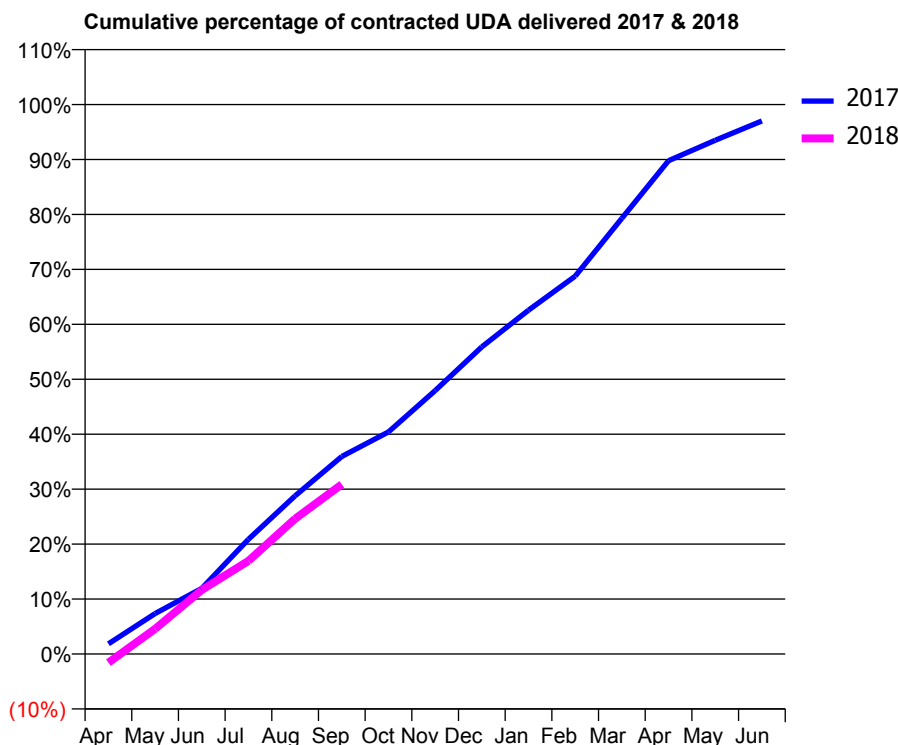
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,166       |
| Carry forward general activity (UDA)        | 146         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,645.23 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,931       |                               |
| Quarter ending December 2016         | 3,006       | ↑                             |
| Quarter ending March 2017            | 3,121       | ↑                             |
| Quarter ending June 2017             | 3,154       | →                             |
| Quarter ending September 2017        | 3,112       | ↓                             |
| <b>Variance since September 2016</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 170                               | -146  |
| May       | 676                               | 420   |
| June      | 1,095                             | 1,068 |
| July      | 1,914                             | 1,554 |
| August    | 2,639                             | 2,257 |
| September | 3,294                             | 2,830 |
| October   | 3,705                             |       |
| November  | 4,394                             |       |
| December  | 5,124                             |       |
| January   | 5,735                             |       |
| February  | 6,303                             |       |
| March     | 7,268                             |       |
| April     | 8,229                             |       |
| May       | 8,568                             |       |
| June      | 8,891                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 482         | 8.5%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 316      | 1,563       | 20.2%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 230      | 482         | 47.7%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 610      | 1,563       | 39.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 202      | 1,604       | 12.6%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 1,604       | 0.9%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 42       | 1,604       | 2.6%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 17          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

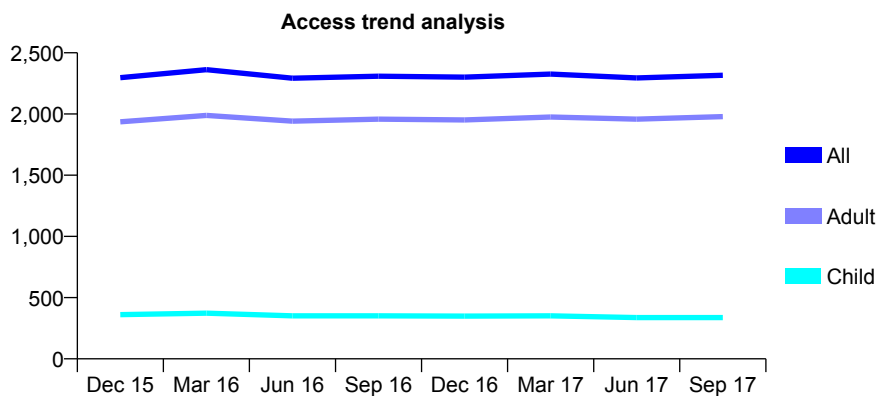
## 7A6 - Vital Signs At a Glance Contract Report for 234567/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR PA HAWKINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

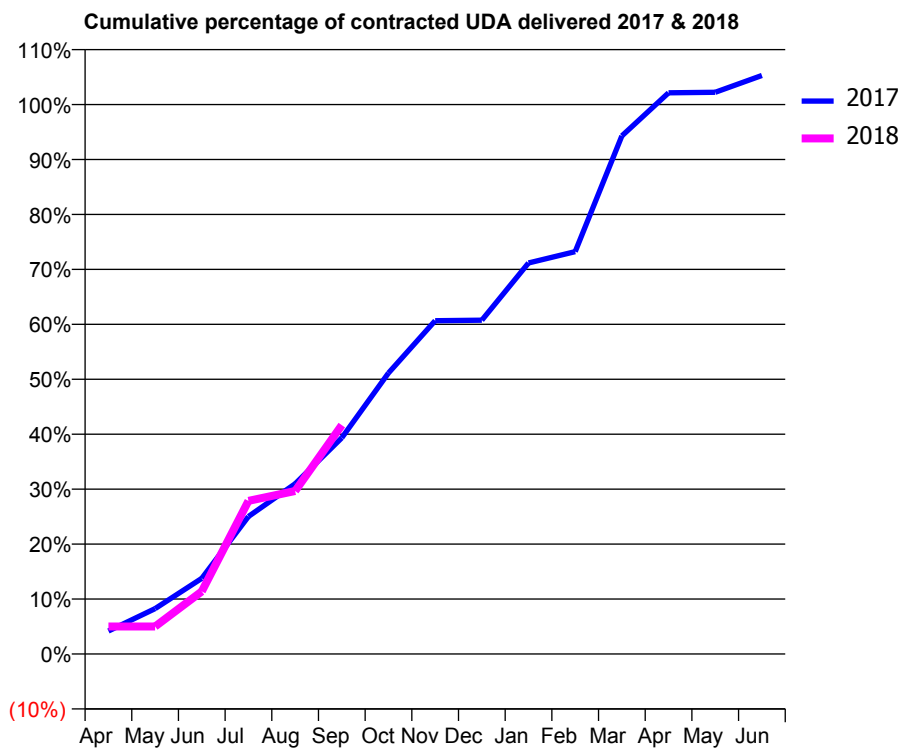
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,678       |
| Carry forward general activity (UDA)        | -284        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £141,863.06 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,309       |                               |
| Quarter ending December 2016         | 2,301       | →                             |
| Quarter ending March 2017            | 2,326       | →                             |
| Quarter ending June 2017             | 2,295       | ↓                             |
| Quarter ending September 2017        | 2,316       | →                             |
| <b>Variance since September 2016</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 237                               | 284   |
| May       | 470                               | 284   |
| June      | 782                               | 648   |
| July      | 1,422                             | 1,582 |
| August    | 1,759                             | 1,684 |
| September | 2,234                             | 2,366 |
| October   | 2,904                             |       |
| November  | 3,444                             |       |
| December  | 3,449                             |       |
| January   | 4,041                             |       |
| February  | 4,157                             |       |
| March     | 5,354                             |       |
| April     | 5,799                             |       |
| May       | 5,804                             |       |
| June      | 5,978                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 235         | 5.5%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 179      | 1,231       | 14.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 129      | 235         | 54.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 516      | 1,231       | 41.9%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 140      | 1,144       | 12.2%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,144       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 1,144       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

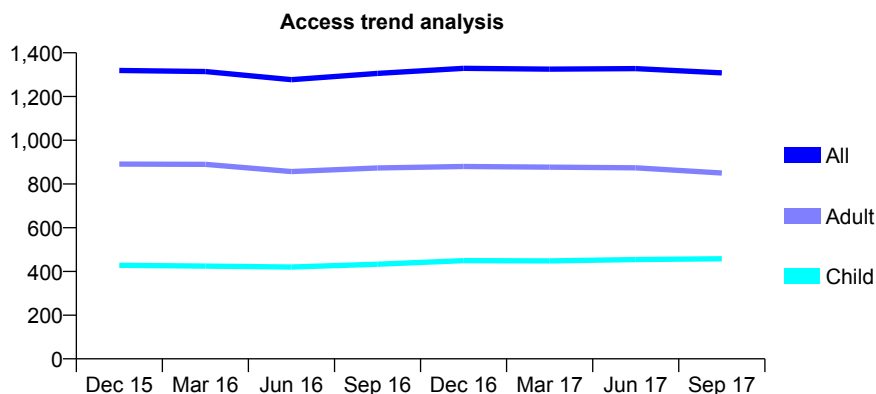
## 7A6 - Vital Signs At a Glance Contract Report for 245941/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR KR HASTINGS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

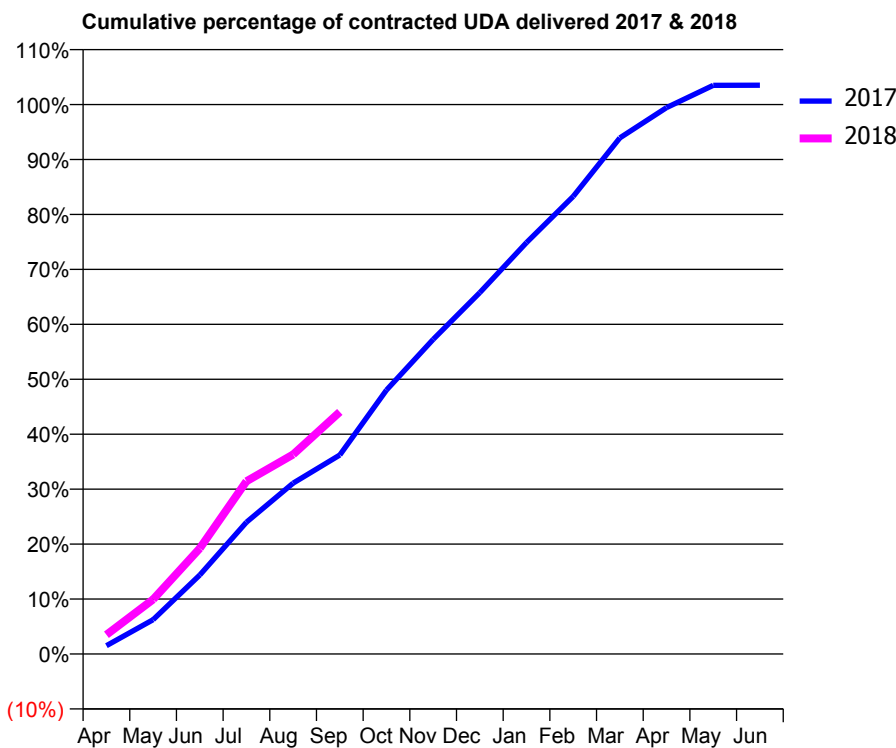
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,433      |
| Carry forward general activity (UDA)        | -120       |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £95,045.03 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,306       |                               |
| Quarter ending December 2016         | 1,329       | →                             |
| Quarter ending March 2017            | 1,325       | →                             |
| Quarter ending June 2017             | 1,328       | →                             |
| Quarter ending September 2017        | 1,308       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 52                                | 120   |
| May       | 215                               | 341   |
| June      | 494                               | 660   |
| July      | 824                               | 1,079 |
| August    | 1,068                             | 1,247 |
| September | 1,243                             | 1,513 |
| October   | 1,649                             |       |
| November  | 1,966                             |       |
| December  | 2,258                             |       |
| January   | 2,571                             |       |
| February  | 2,859                             |       |
| March     | 3,224                             |       |
| April     | 3,413                             |       |
| May       | 3,552                             |       |
| June      | 3,553                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 243         | 7.8%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 92       | 423         | 21.7%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 80       | 243         | 32.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 105      | 423         | 24.8%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 83       | 558         | 14.9%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 558         | 0.2%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 558         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

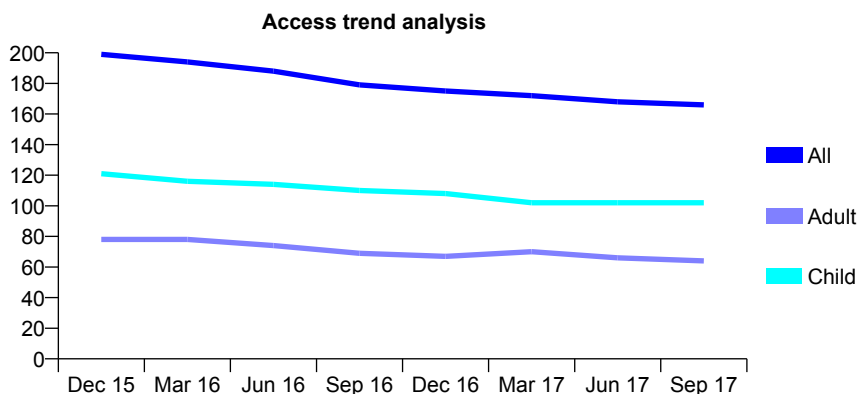
## 7A6 - Vital Signs At a Glance Contract Report for 254088/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SG LODGE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

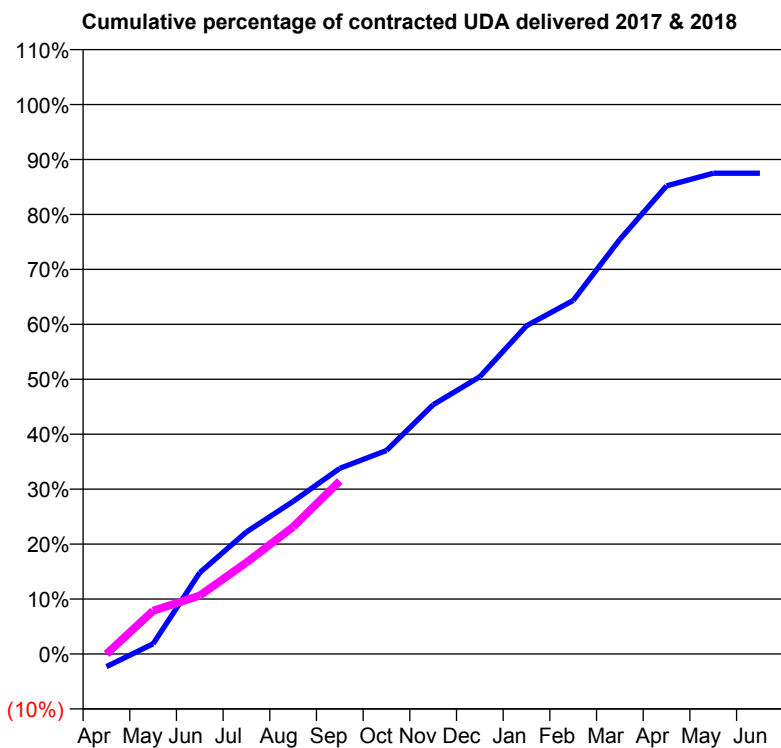
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 216       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,979.78 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 179           |                               |
| Quarter ending December 2016         | 175           | ↓                             |
| Quarter ending March 2017            | 172           | ↓                             |
| Quarter ending June 2017             | 168           | ↓                             |
| Quarter ending September 2017        | 166           | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -5                                | 0    |
| May       | 4                                 | 17   |
| June      | 32                                | 23   |
| July      | 48                                | 36   |
| August    | 60                                | 50   |
| September | 73                                | 68   |
| October   | 80                                |      |
| November  | 98                                |      |
| December  | 109                               |      |
| January   | 129                               |      |
| February  | 139                               |      |
| March     | 163                               |      |
| April     | 184                               |      |
| May       | 189                               |      |
| June      | 189                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 61          | 3.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 27          | 0.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 16       | 61          | 26.2%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 27          | 51.9%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 62          | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 62          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 62          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

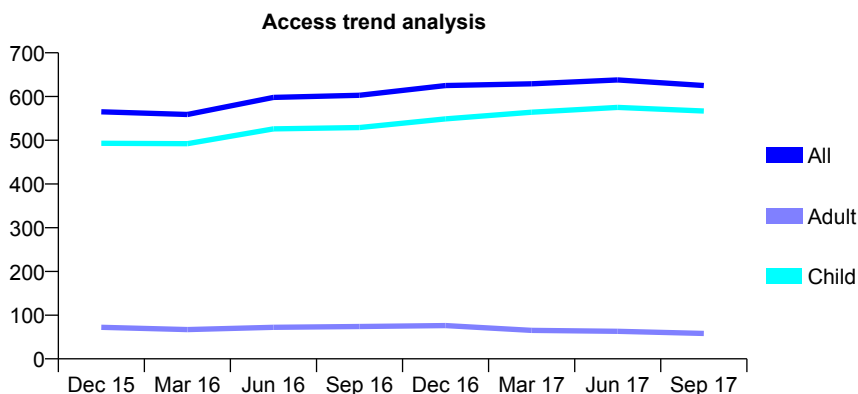
## 7A6 - Vital Signs At a Glance Contract Report for 264555/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR BA BRUNSWICK |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/09/2008      |
| Contract end date    |                 |

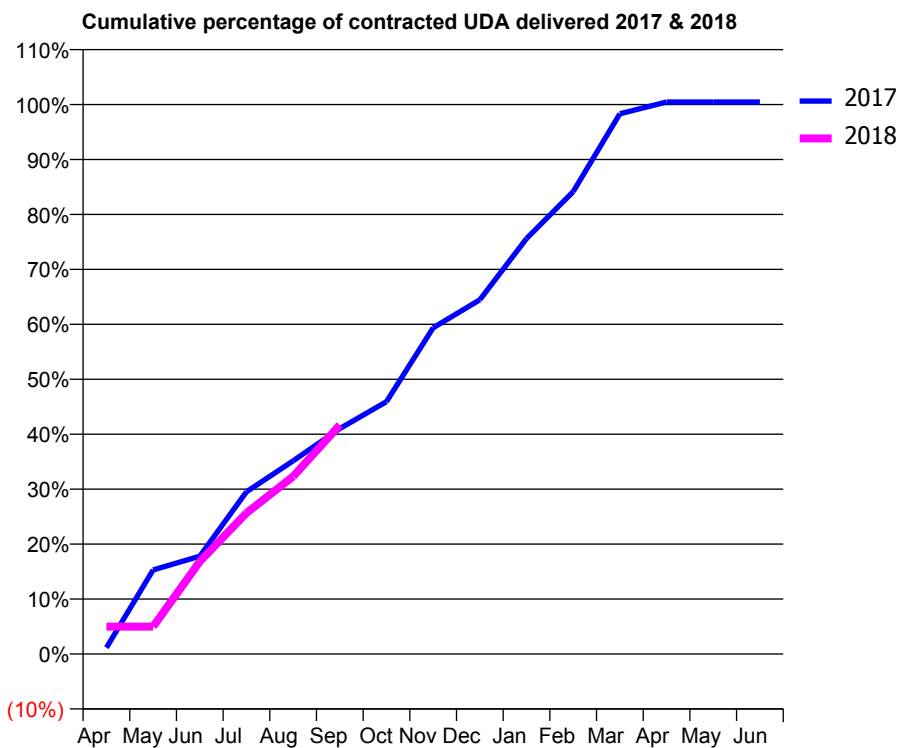
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,041      |
| Carry forward general activity (UDA)        | -5         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,816.41 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 603   |                               |
| Quarter ending December 2016         | 625   | ↑                             |
| Quarter ending March 2017            | 629   | →                             |
| Quarter ending June 2017             | 638   | →                             |
| Quarter ending September 2017        | 625   | ↓                             |
| <b>Variance since September 2016</b> | 3.6%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 12                                | 52   |
| May       | 159                               | 52   |
| June      | 185                               | 175  |
| July      | 307                               | 267  |
| August    | 366                               | 336  |
| September | 427                               | 434  |
| October   | 478                               |      |
| November  | 618                               |      |
| December  | 671                               |      |
| January   | 787                               |      |
| February  | 876                               |      |
| March     | 1,024                             |      |
| April     | 1,046                             |      |
| May       | 1,046                             |      |
| June      | 1,046                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 360         | 1.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 16          | 0.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 243      | 360         | 67.5%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 16          | 62.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 4        | 360         | 1.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 360         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 360         | 0.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

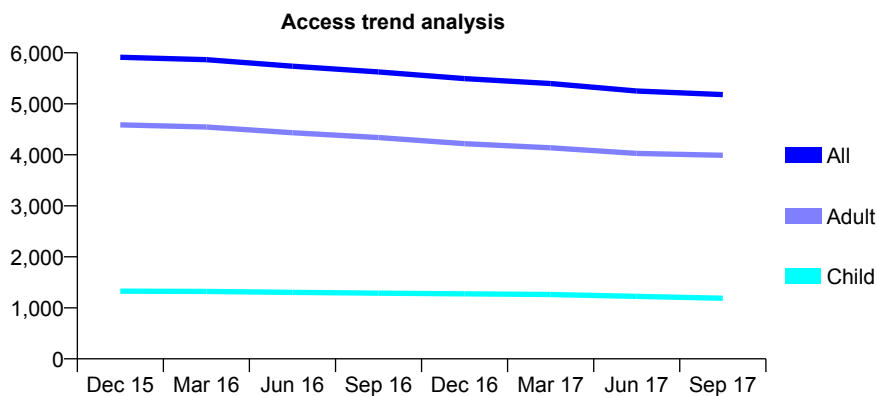
## 7A6 - Vital Signs At a Glance Contract Report for 269727/0002 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Newport Dental Care Partnership |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/08/2011                      |
| Contract end date    |                                 |

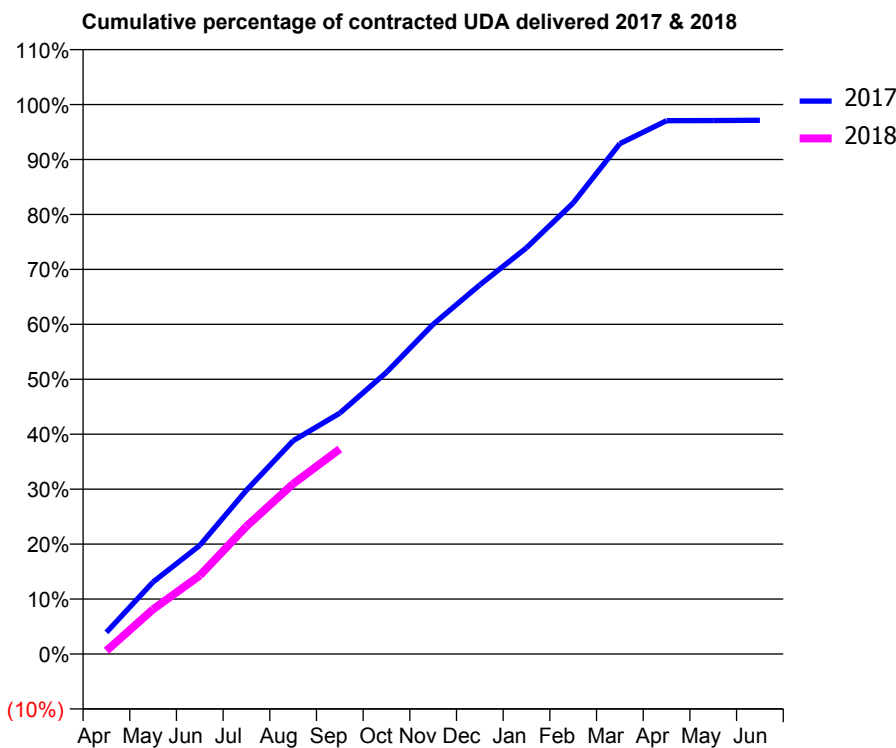
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,746      |
| Carry forward general activity (UDA)        | 453         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £391,548.93 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,626         |                               |
| Quarter ending December 2016         | 5,494         | ↓                             |
| Quarter ending March 2017            | 5,398         | ↓                             |
| Quarter ending June 2017             | 5,251         | ↓                             |
| Quarter ending September 2017        | 5,180         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 620                               | 95    |
| May       | 2,065                             | 1,282 |
| June      | 3,112                             | 2,249 |
| July      | 4,695                             | 3,658 |
| August    | 6,111                             | 4,879 |
| September | 6,901                             | 5,875 |
| October   | 8,071                             |       |
| November  | 9,447                             |       |
| December  | 10,577                            |       |
| January   | 11,641                            |       |
| February  | 12,925                            |       |
| March     | 14,626                            |       |
| April     | 15,284                            |       |
| May       | 15,288                            |       |
| June      | 15,293                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 769         | 5.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 2,466       | 11.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 399      | 769         | 51.9%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,150    | 2,466       | 46.6%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 229      | 2,955       | 7.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 2,955       | 0.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 54       | 2,955       | 1.8%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 15          | 66.7%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



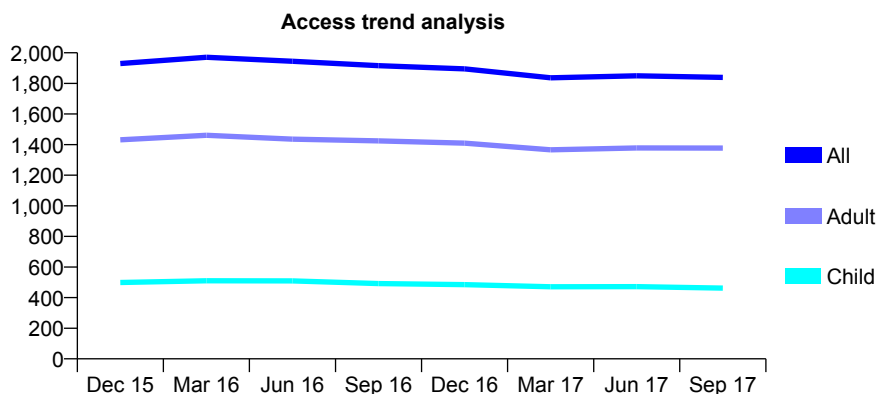
## 7A6 - Vital Signs At a Glance Contract Report for 297437/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR TD WYSOME |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

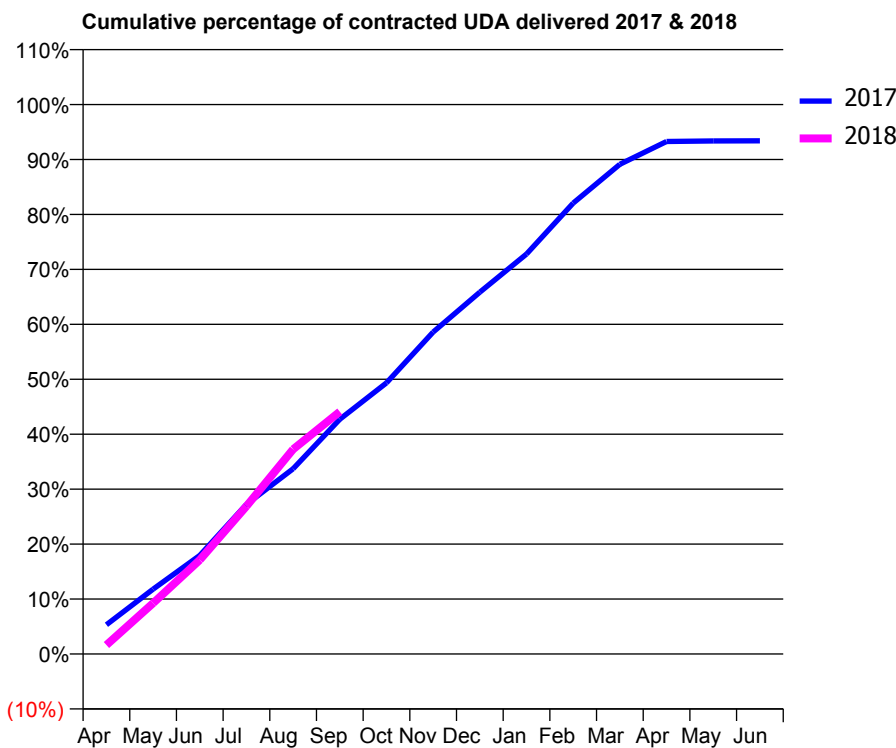
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,800       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £244,824.79 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,916         |                               |
| Quarter ending December 2016         | 1,895         | ↓                             |
| Quarter ending March 2017            | 1,837         | ↓                             |
| Quarter ending June 2017             | 1,850         | →                             |
| Quarter ending September 2017        | 1,839         | →                             |
| <b>Variance since September 2016</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 376                               | 111   |
| May       | 836                               | 629   |
| June      | 1,270                             | 1,164 |
| July      | 1,929                             | 1,828 |
| August    | 2,387                             | 2,534 |
| September | 3,025                             | 3,000 |
| October   | 3,494                             |       |
| November  | 4,149                             |       |
| December  | 4,663                             |       |
| January   | 5,154                             |       |
| February  | 5,811                             |       |
| March     | 6,310                             |       |
| April     | 6,605                             |       |
| May       | 6,612                             |       |
| June      | 6,614                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 307         | 3.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 143      | 890         | 16.1%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 133      | 307         | 43.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 416      | 890         | 46.7%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,099       | 6.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,099       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 1,099       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

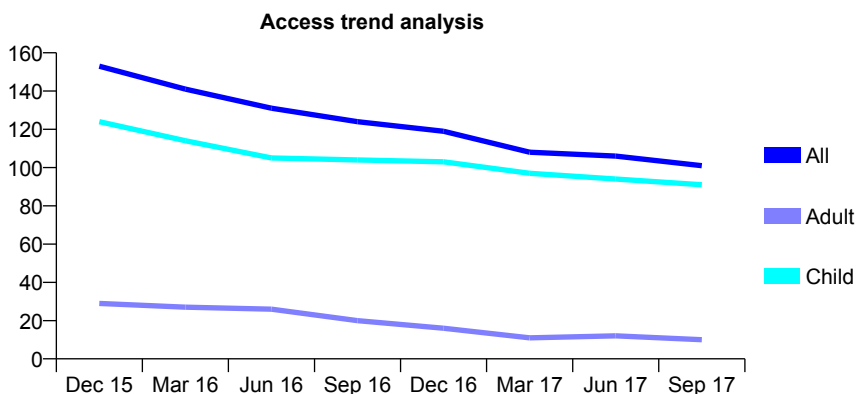
## 7A6 - Vital Signs At a Glance Contract Report for 302627/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR RD ISAAC  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/09/2013   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 200       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,347.21 |

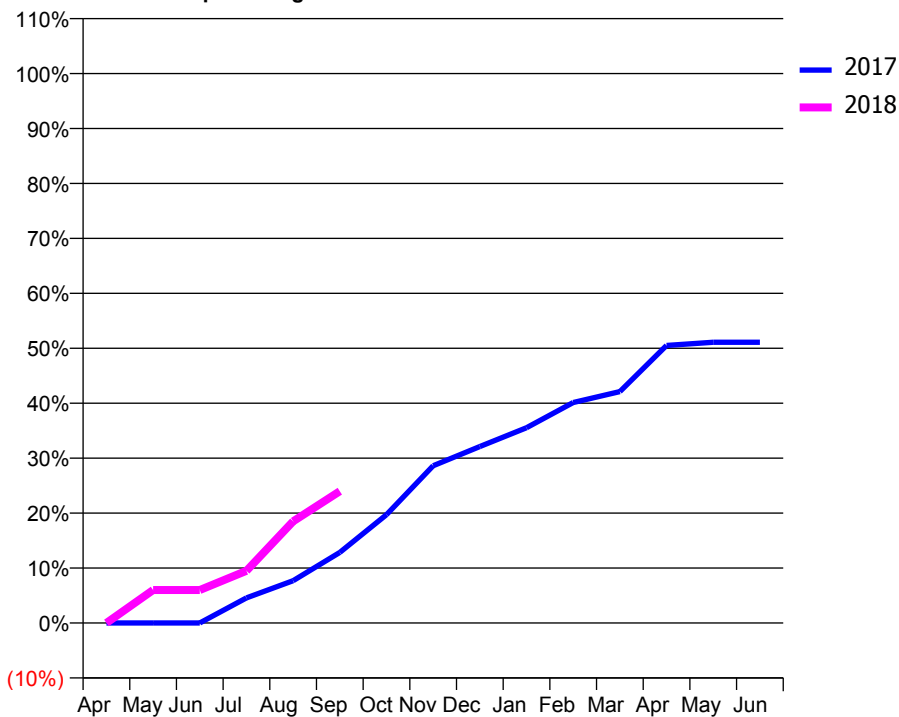
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 124            |                               |
| Quarter ending December 2016         | 119            | ↓                             |
| Quarter ending March 2017            | 108            | ↓                             |
| Quarter ending June 2017             | 106            | ↓                             |
| Quarter ending September 2017        | 101            | ↓                             |
| <b>Variance since September 2016</b> | <b>(18.5%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 0    | 0    |
| May       | 0    | 12   |
| June      | 0    | 12   |
| July      | 16   | 19   |
| August    | 27   | 37   |
| September | 45   | 48   |
| October   | 69   |      |
| November  | 100  |      |
| December  | 112  |      |
| January   | 124  |      |
| February  | 140  |      |
| March     | 147  |      |
| April     | 177  |      |
| May       | 179  |      |
| June      | 179  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 72          | 4.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 45       | 72          | 62.5%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 2           | 100.0%   | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 47          | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 47          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 47          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

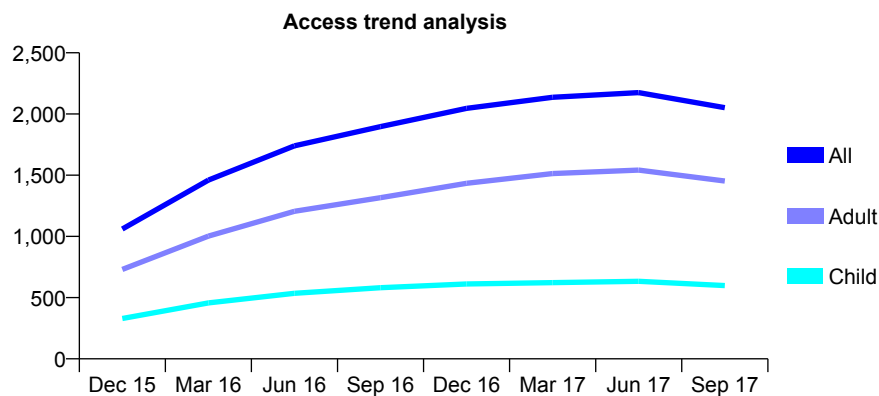
## 7A6 - Vital Signs At a Glance Contract Report for 309966/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SJ PARRY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 06/07/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,381       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £312,098.59 |

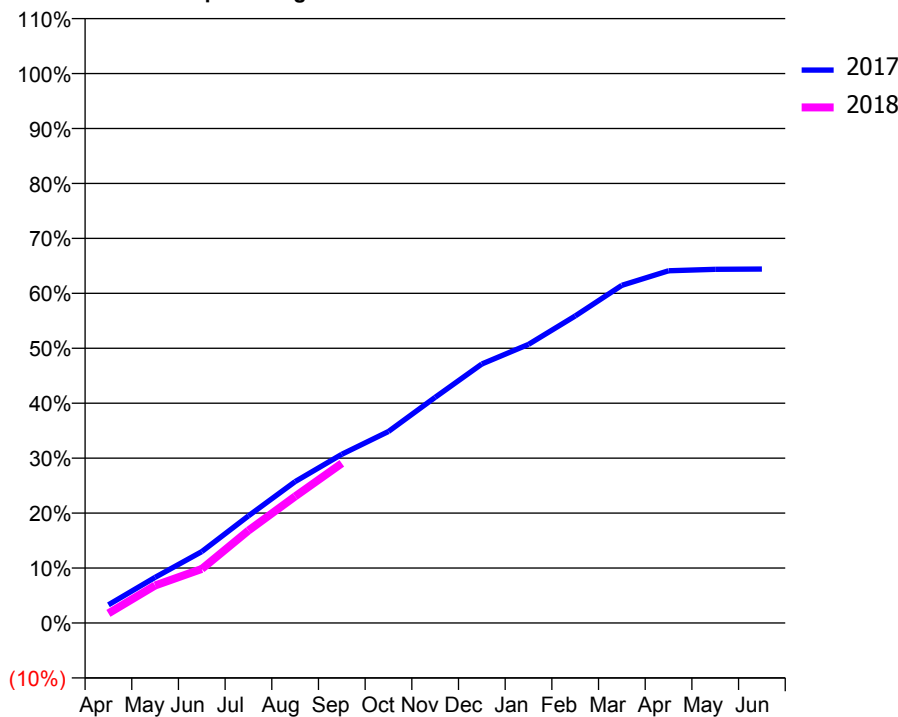
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,897       |                               |
| Quarter ending December 2016         | 2,046       | ↑                             |
| Quarter ending March 2017            | 2,137       | ↑                             |
| Quarter ending June 2017             | 2,175       | →                             |
| Quarter ending September 2017        | 2,052       | ↓                             |
| <b>Variance since September 2016</b> | <b>8.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 278                               | 147   |
| May       | 696                               | 573   |
| June      | 1,090                             | 825   |
| July      | 1,633                             | 1,410 |
| August    | 2,156                             | 1,932 |
| September | 2,574                             | 2,436 |
| October   | 2,922                             |       |
| November  | 3,442                             |       |
| December  | 3,951                             |       |
| January   | 4,251                             |       |
| February  | 4,683                             |       |
| March     | 5,151                             |       |
| April     | 5,372                             |       |
| May       | 5,395                             |       |
| June      | 5,399                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 241         | 5.8%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 151      | 675         | 22.4%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 65       | 241         | 27.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 226      | 675         | 33.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 33       | 820         | 4.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 820         | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 820         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 13          | 69.2%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

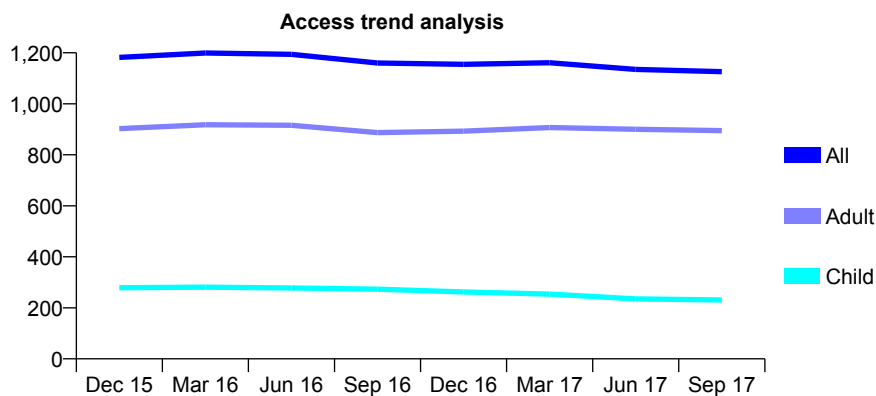
## 7A6 - Vital Signs At a Glance Contract Report for 326429/0003 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR AJ MATTHEWS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

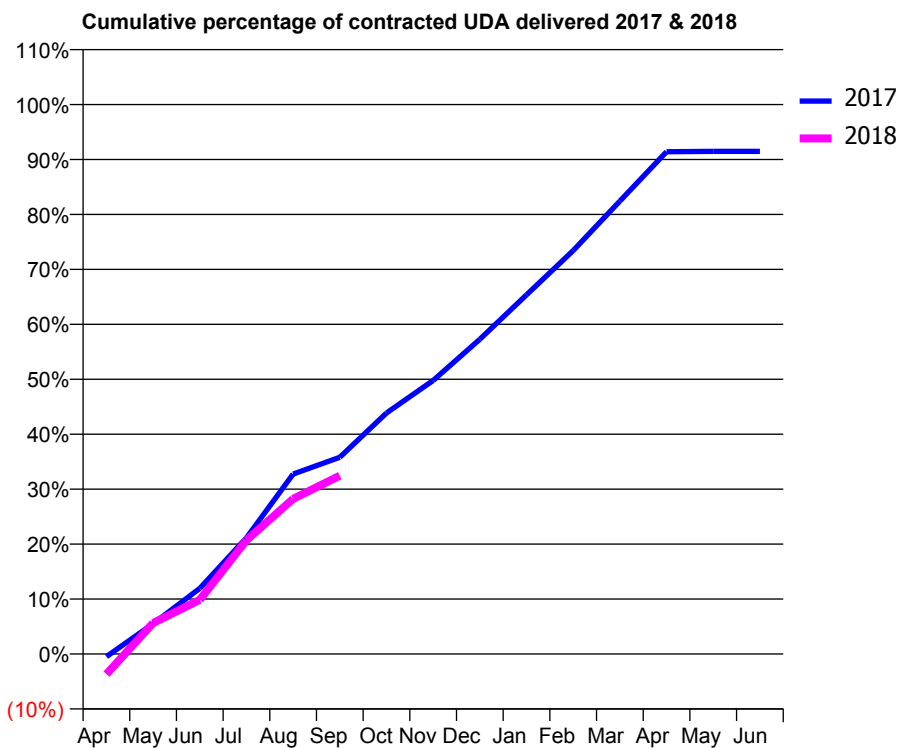
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,372       |
| Carry forward general activity (UDA)        | 219         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £108,255.65 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,160         |                               |
| Quarter ending December 2016         | 1,155         | →                             |
| Quarter ending March 2017            | 1,161         | →                             |
| Quarter ending June 2017             | 1,135         | ↓                             |
| Quarter ending September 2017        | 1,126         | →                             |
| <b>Variance since September 2016</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -22                               | -160  |
| May       | 241                               | 246   |
| June      | 523                               | 431   |
| July      | 925                               | 905   |
| August    | 1,431                             | 1,235 |
| September | 1,565                             | 1,419 |
| October   | 1,918                             |       |
| November  | 2,177                             |       |
| December  | 2,504                             |       |
| January   | 2,858                             |       |
| February  | 3,210                             |       |
| March     | 3,604                             |       |
| April     | 3,996                             |       |
| May       | 3,999                             |       |
| June      | 3,999                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 153         | 5.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 147      | 706         | 20.8%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 153         | 58.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 360      | 706         | 51.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 134      | 744         | 18.0%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 744         | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 13       | 744         | 1.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

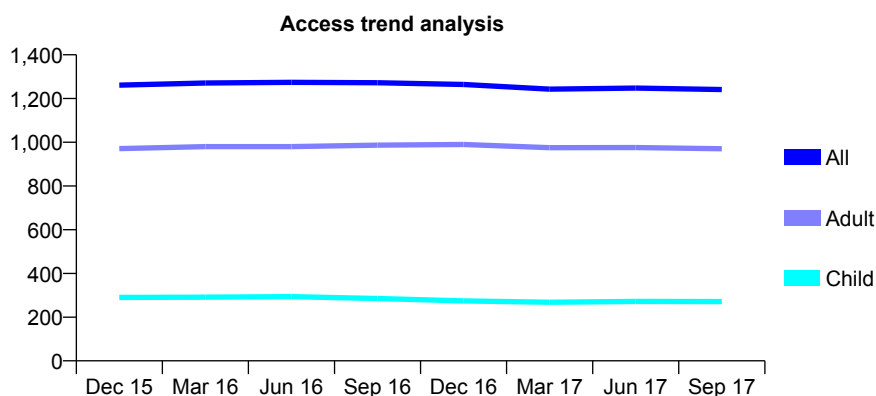
## 7A6 - Vital Signs At a Glance Contract Report for 327190/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AV JONES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

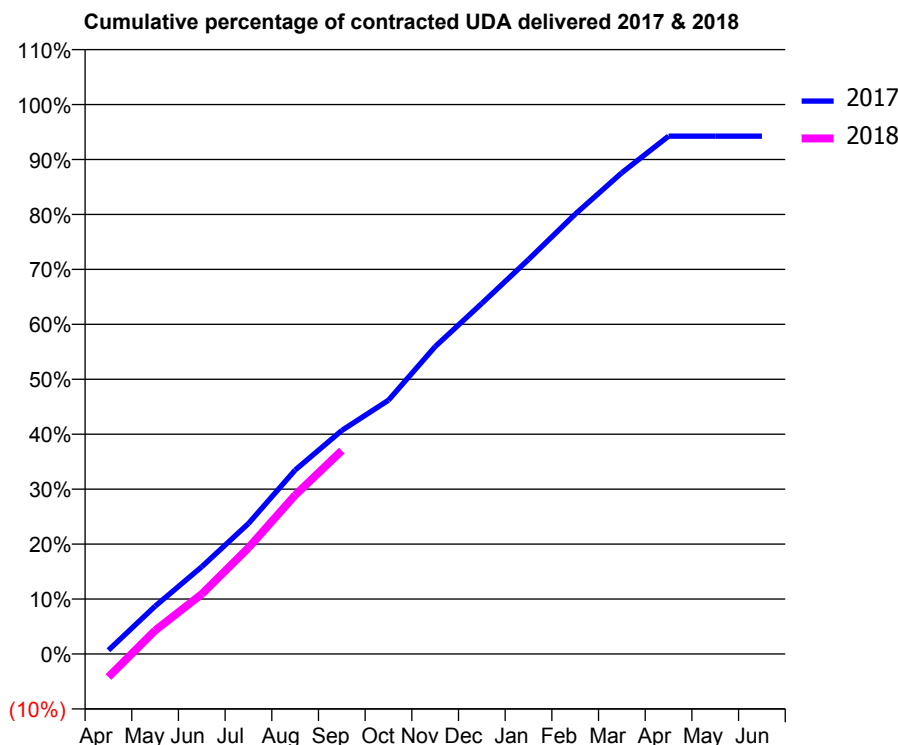
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,103       |
| Carry forward general activity (UDA)        | 255         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £126,601.23 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,272         |                               |
| Quarter ending December 2016         | 1,264         | →                             |
| Quarter ending March 2017            | 1,243         | ↓                             |
| Quarter ending June 2017             | 1,248         | →                             |
| Quarter ending September 2017        | 1,241         | →                             |
| <b>Variance since September 2016</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 35                                | -215  |
| May       | 443                               | 219   |
| June      | 810                               | 556   |
| July      | 1,212                             | 986   |
| August    | 1,709                             | 1,476 |
| September | 2,076                             | 1,889 |
| October   | 2,357                             |       |
| November  | 2,855                             |       |
| December  | 3,256                             |       |
| January   | 3,664                             |       |
| February  | 4,084                             |       |
| March     | 4,470                             |       |
| April     | 4,809                             |       |
| May       | 4,809                             |       |
| June      | 4,809                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 235         | 7.7%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 119      | 807         | 14.7%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142      | 235         | 60.4%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 504      | 807         | 62.5%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 89       | 934         | 9.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 934         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 10       | 934         | 1.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

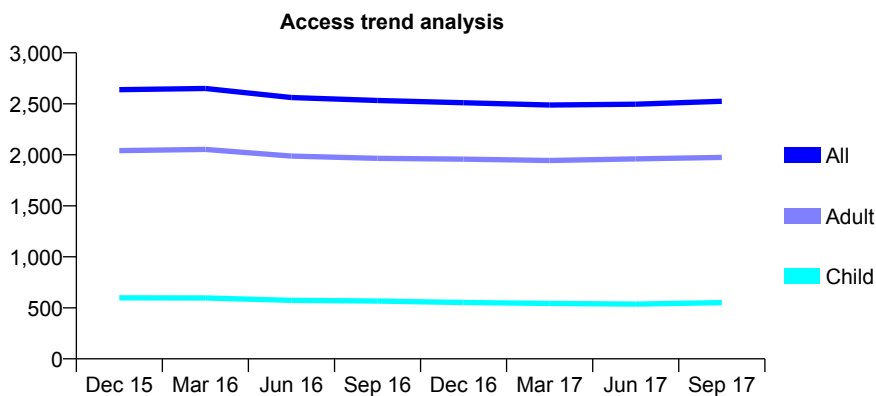
## 7A6 - Vital Signs At a Glance Contract Report for 332151/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MISS LA GRIFFITHS |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,896       |
| Carry forward general activity (UDA)        | 6           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,815.64 |

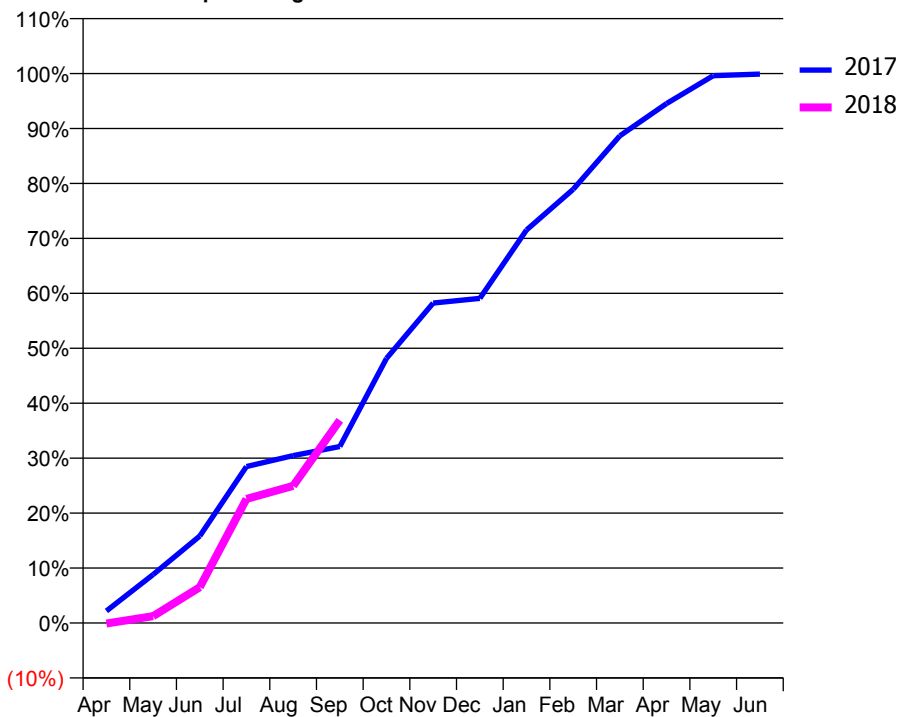
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,533         |                               |
| Quarter ending December 2016         | 2,510         | →                             |
| Quarter ending March 2017            | 2,488         | →                             |
| Quarter ending June 2017             | 2,496         | →                             |
| Quarter ending September 2017        | 2,525         | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 129                               | -6    |
| May       | 521                               | 74    |
| June      | 933                               | 385   |
| July      | 1,679                             | 1,331 |
| August    | 1,797                             | 1,471 |
| September | 1,893                             | 2,175 |
| October   | 2,840                             |       |
| November  | 3,434                             |       |
| December  | 3,483                             |       |
| January   | 4,217                             |       |
| February  | 4,654                             |       |
| March     | 5,227                             |       |
| April     | 5,573                             |       |
| May       | 5,872                             |       |
| June      | 5,890                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 419         | 5.5%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 155      | 1,311       | 11.8%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 231      | 419         | 55.1%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 646      | 1,311       | 49.3%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 102      | 1,337       | 7.6%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,337       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 3        | 1,337       | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

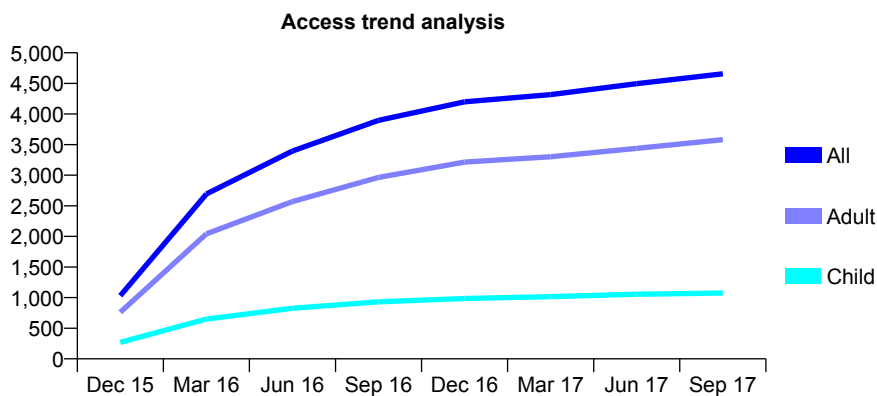
## 7A6 - Vital Signs At a Glance Contract Report for 349593/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MR DJ SRIVASTAVA |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/10/2015       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,141      |
| Carry forward general activity (UDA)        | -53         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £360,253.00 |

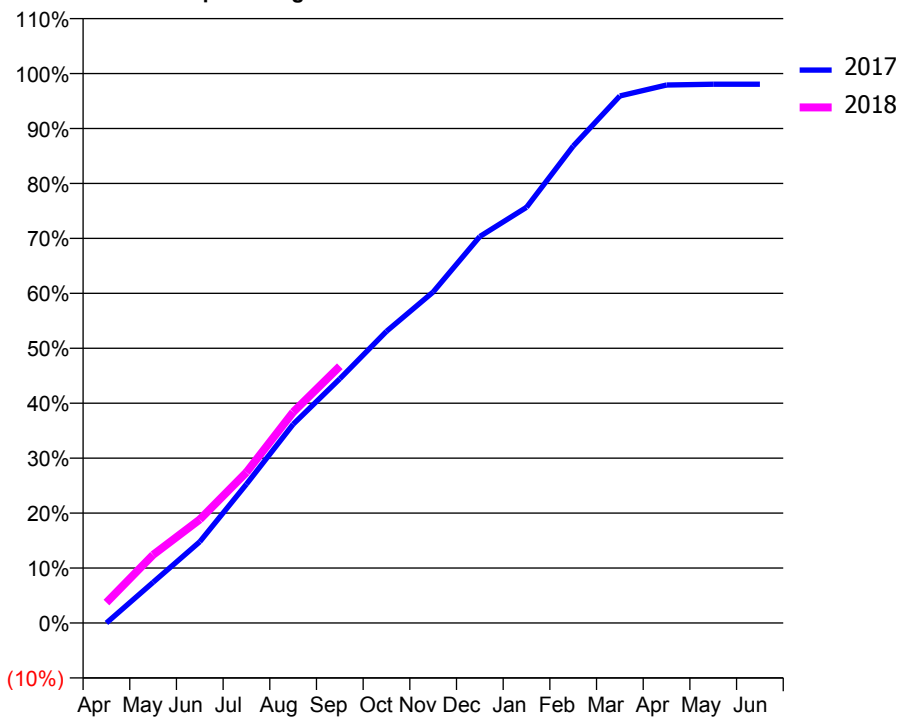
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,896        |                               |
| Quarter ending December 2016         | 4,200        | ↑                             |
| Quarter ending March 2017            | 4,317        | ↑                             |
| Quarter ending June 2017             | 4,495        | ↑                             |
| Quarter ending September 2017        | 4,657        | ↑                             |
| <b>Variance since September 2016</b> | <b>19.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 490   |
| May       | 1,055                             | 1,631 |
| June      | 2,105                             | 2,478 |
| July      | 3,597                             | 3,607 |
| August    | 5,149                             | 5,043 |
| September | 6,325                             | 6,141 |
| October   | 7,555                             |       |
| November  | 8,574                             |       |
| December  | 10,010                            |       |
| January   | 10,768                            |       |
| February  | 12,352                            |       |
| March     | 13,653                            |       |
| April     | 13,935                            |       |
| May       | 13,955                            |       |
| June      | 13,956                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 814         | 6.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 229      | 2,268       | 10.1%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 451      | 814         | 55.4%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,183    | 2,268       | 52.2%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 128      | 2,938       | 4.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 2,938       | 1.8%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 13       | 2,938       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

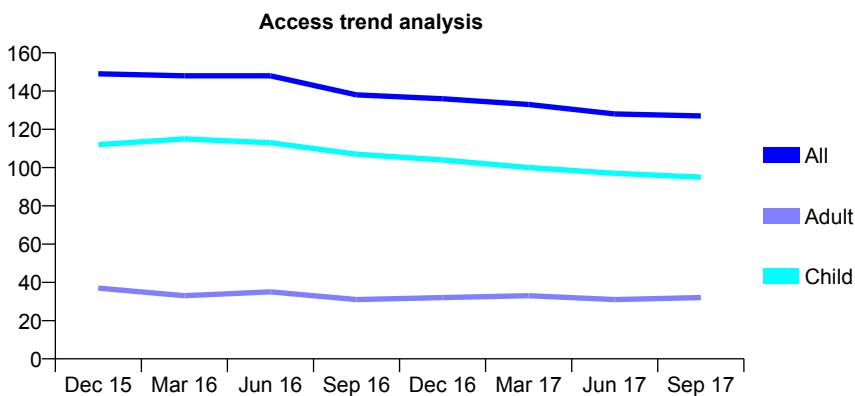
## 7A6 - Vital Signs At a Glance Contract Report for 566705/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MR BREEZE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

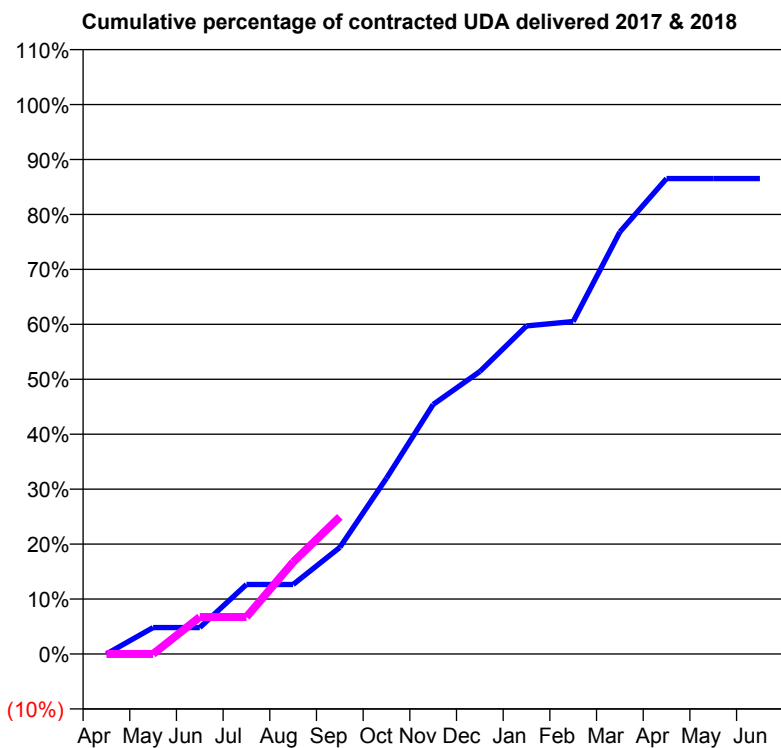
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 270       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £5,704.82 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 138           |                               |
| Quarter ending December 2016         | 136           | ↓                             |
| Quarter ending March 2017            | 133           | ↓                             |
| Quarter ending June 2017             | 128           | ↓                             |
| Quarter ending September 2017        | 127           | →                             |
| <b>Variance since September 2016</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 13                                | 0    |
| June      | 13                                | 18   |
| July      | 34                                | 18   |
| August    | 34                                | 45   |
| September | 52                                | 67   |
| October   | 86                                |      |
| November  | 123                               |      |
| December  | 139                               |      |
| January   | 161                               |      |
| February  | 163                               |      |
| March     | 207                               |      |
| April     | 234                               |      |
| May       | 234                               |      |
| June      | 234                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 58          | 8.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 5           | 0.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 34       | 58          | 58.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 5           | 60.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 2        | 45          | 4.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 45          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 45          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



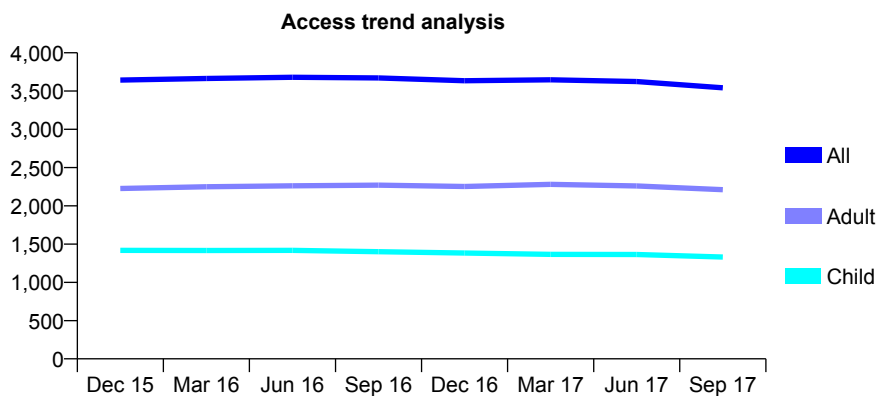
## 7A6 - Vital Signs At a Glance Contract Report for 577650/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS SD WILKINS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

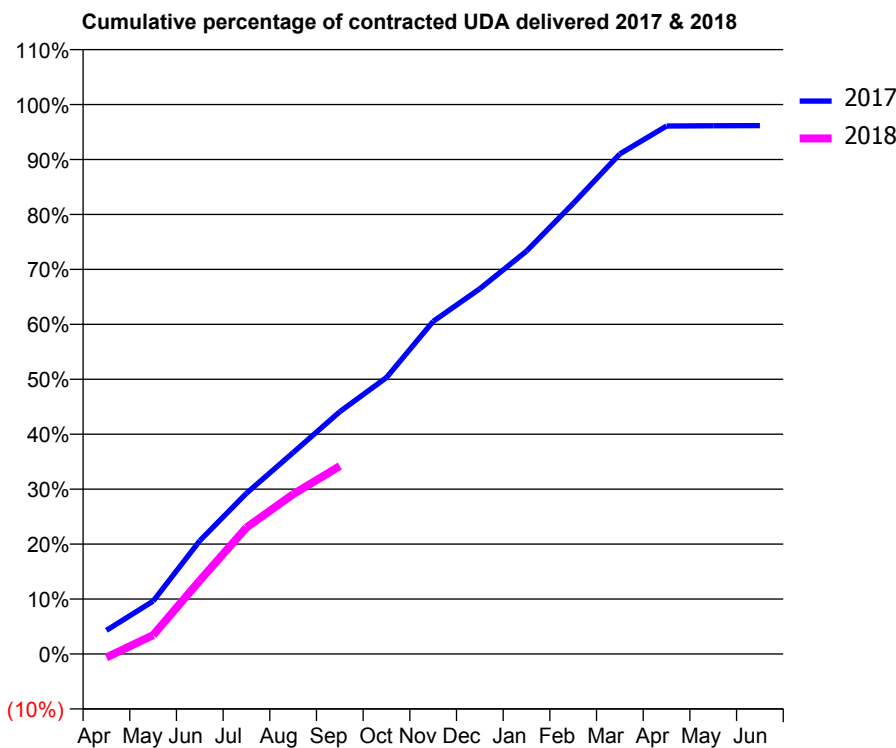
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,571      |
| Carry forward general activity (UDA)        | 521         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £322,404.21 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,671         |                               |
| Quarter ending December 2016         | 3,635         | →                             |
| Quarter ending March 2017            | 3,647         | →                             |
| Quarter ending June 2017             | 3,624         | →                             |
| Quarter ending September 2017        | 3,542         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 584                               | -86   |
| May       | 1,305                             | 467   |
| June      | 2,798                             | 1,815 |
| July      | 3,972                             | 3,125 |
| August    | 4,973                             | 3,946 |
| September | 5,986                             | 4,640 |
| October   | 6,830                             |       |
| November  | 8,214                             |       |
| December  | 9,021                             |       |
| January   | 9,952                             |       |
| February  | 11,126                            |       |
| March     | 12,351                            |       |
| April     | 13,041                            |       |
| May       | 13,048                            |       |
| June      | 13,050                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,173       | 5.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 267      | 1,770       | 15.1%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 775      | 1,173       | 66.1%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,123    | 1,770       | 63.4%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 127      | 2,656       | 4.8%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 2,656       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 28       | 2,656       | 1.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

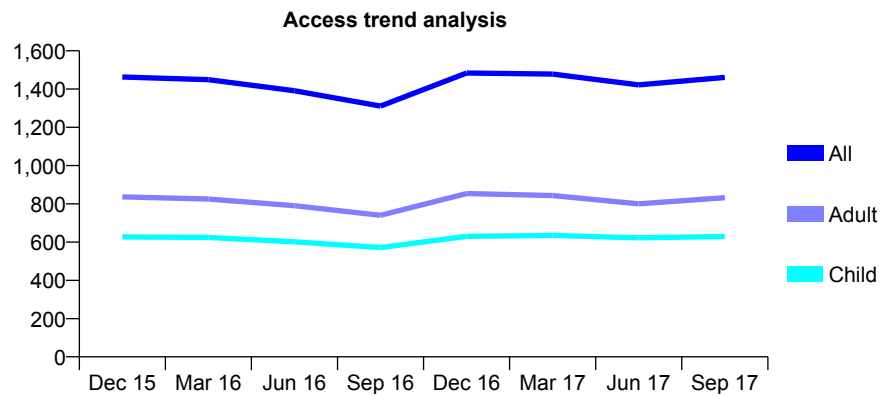
## 7A6 - Vital Signs At a Glance Contract Report for 629251/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR PL DAVIES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

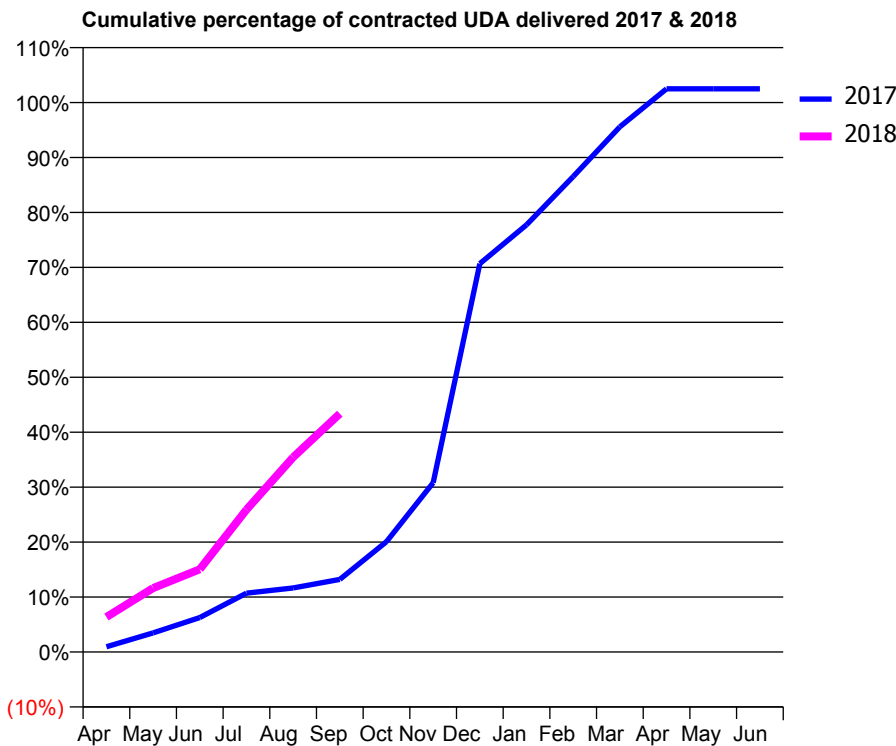
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,094       |
| Carry forward general activity (UDA)        | -102        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £109,686.24 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,311        |                               |
| Quarter ending December 2016         | 1,484        | ↑                             |
| Quarter ending March 2017            | 1,478        | →                             |
| Quarter ending June 2017             | 1,422        | ↓                             |
| Quarter ending September 2017        | 1,461        | ↑                             |
| <b>Variance since September 2016</b> | <b>11.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 39                                | 261   |
| May       | 142                               | 476   |
| June      | 257                               | 617   |
| July      | 438                               | 1,060 |
| August    | 478                               | 1,451 |
| September | 541                               | 1,776 |
| October   | 823                               |       |
| November  | 1,262                             |       |
| December  | 2,893                             |       |
| January   | 3,183                             |       |
| February  | 3,542                             |       |
| March     | 3,913                             |       |
| April     | 4,196                             |       |
| May       | 4,196                             |       |
| June      | 4,196                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 306         | 4.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 377         | 10.6%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 55       | 306         | 18.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 122      | 377         | 32.4%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 60       | 599         | 10.0%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 599         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 599         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

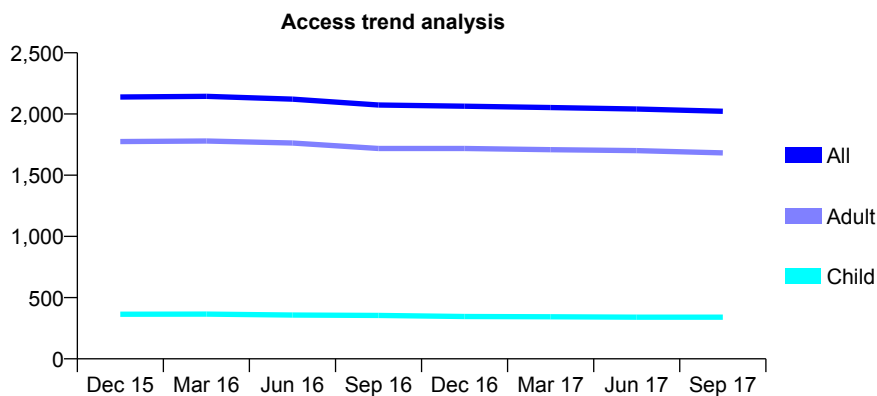
## 7A6 - Vital Signs At a Glance Contract Report for 641642/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DS YOUNG  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,885       |
| Carry forward general activity (UDA)        | -294        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £176,992.77 |

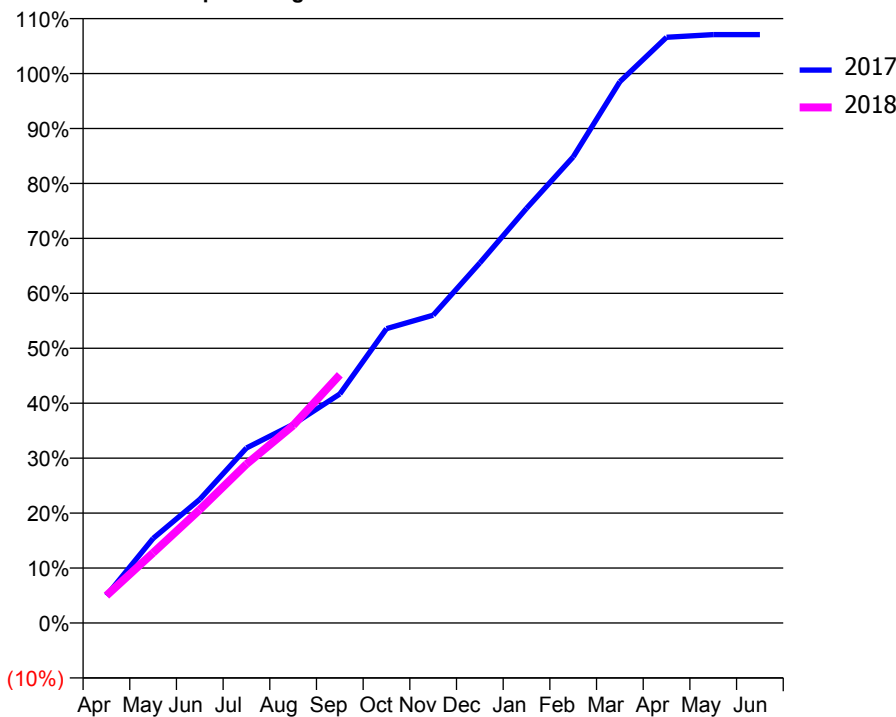
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,073         |                               |
| Quarter ending December 2016         | 2,064         | →                             |
| Quarter ending March 2017            | 2,053         | →                             |
| Quarter ending June 2017             | 2,041         | →                             |
| Quarter ending September 2017        | 2,022         | →                             |
| <b>Variance since September 2016</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 294                               | 294   |
| May       | 906                               | 752   |
| June      | 1,325                             | 1,215 |
| July      | 1,875                             | 1,701 |
| August    | 2,127                             | 2,115 |
| September | 2,453                             | 2,658 |
| October   | 3,152                             |       |
| November  | 3,297                             |       |
| December  | 3,857                             |       |
| January   | 4,441                             |       |
| February  | 4,993                             |       |
| March     | 5,797                             |       |
| April     | 6,273                             |       |
| May       | 6,301                             |       |
| June      | 6,301                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 204         | 2.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 85       | 1,041       | 8.2%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 72       | 204         | 35.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 464      | 1,041       | 44.6%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 86       | 1,024       | 8.4%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,024       | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 1,024       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

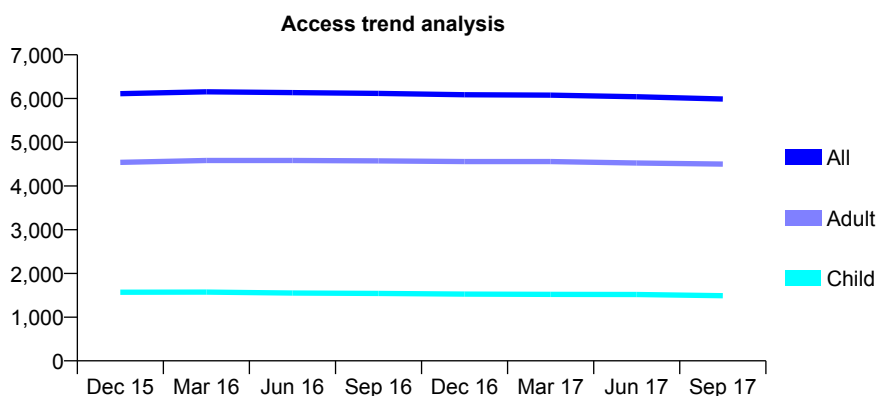
## 7A6 - Vital Signs At a Glance Contract Report for 643246/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR RD WILLNER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

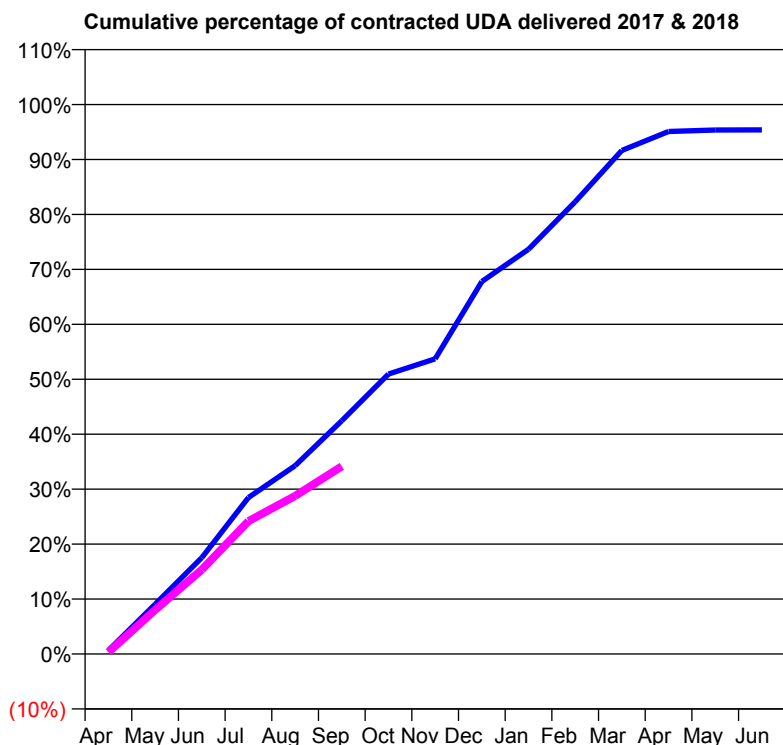
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,810      |
| Carry forward general activity (UDA)        | 705         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £541,075.64 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,116         |                               |
| Quarter ending December 2016         | 6,086         | →                             |
| Quarter ending March 2017            | 6,078         | →                             |
| Quarter ending June 2017             | 6,041         | →                             |
| Quarter ending September 2017        | 5,990         | →                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 141                               | 68    |
| May       | 1,888                             | 1,668 |
| June      | 3,647                             | 3,193 |
| July      | 5,928                             | 5,033 |
| August    | 7,133                             | 5,988 |
| September | 8,836                             | 7,109 |
| October   | 10,601                            |       |
| November  | 11,176                            |       |
| December  | 14,109                            |       |
| January   | 15,328                            |       |
| February  | 17,127                            |       |
| March     | 19,070                            |       |
| April     | 19,790                            |       |
| May       | 19,846                            |       |
| June      | 19,847                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,049       | 5.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 452      | 3,178       | 14.2%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 703      | 1,049       | 67.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,027    | 3,178       | 63.8%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 277      | 3,864       | 7.2%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 3,864       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 66       | 3,864       | 1.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 21       | 22          | 95.5%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 22          | 95.5%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

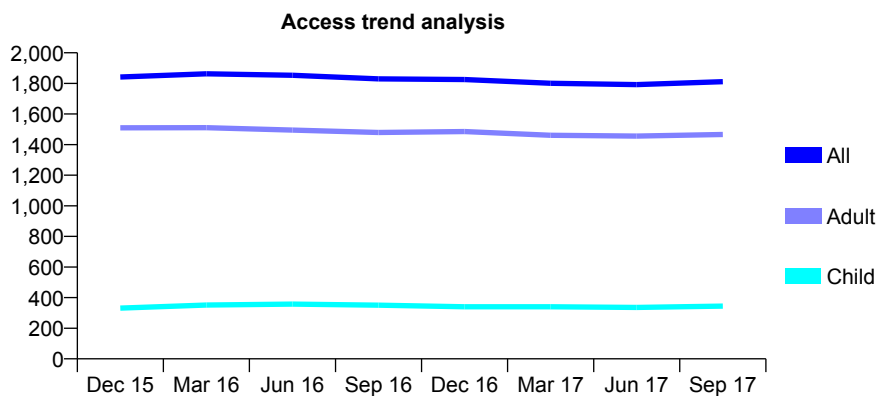
## 7A6 - Vital Signs At a Glance Contract Report for 674605/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS LM PLANT |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,829       |
| Carry forward general activity (UDA)        | 36          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £111,017.79 |

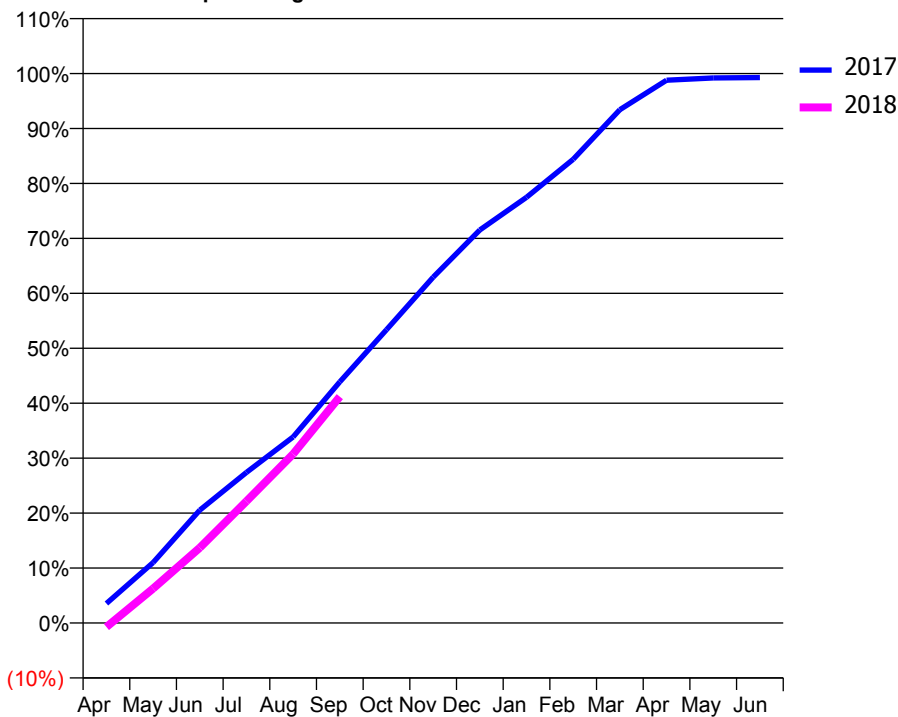
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,830         |                               |
| Quarter ending December 2016         | 1,825         | →                             |
| Quarter ending March 2017            | 1,801         | ↓                             |
| Quarter ending June 2017             | 1,792         | →                             |
| Quarter ending September 2017        | 1,811         | →                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 172   | -36   |
| May       | 531   | 303   |
| June      | 992   | 662   |
| July      | 1,323 | 1,070 |
| August    | 1,635 | 1,485 |
| September | 2,119 | 1,989 |
| October   | 2,578 |       |
| November  | 3,039 |       |
| December  | 3,454 |       |
| January   | 3,741 |       |
| February  | 4,075 |       |
| March     | 4,511 |       |
| April     | 4,770 |       |
| May       | 4,790 |       |
| June      | 4,793 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 229         | 5.2%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 86       | 1,027       | 8.4%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 115      | 229         | 50.2%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 561      | 1,027       | 54.6%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 90       | 1,115       | 8.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,115       | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 1,115       | 0.1%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

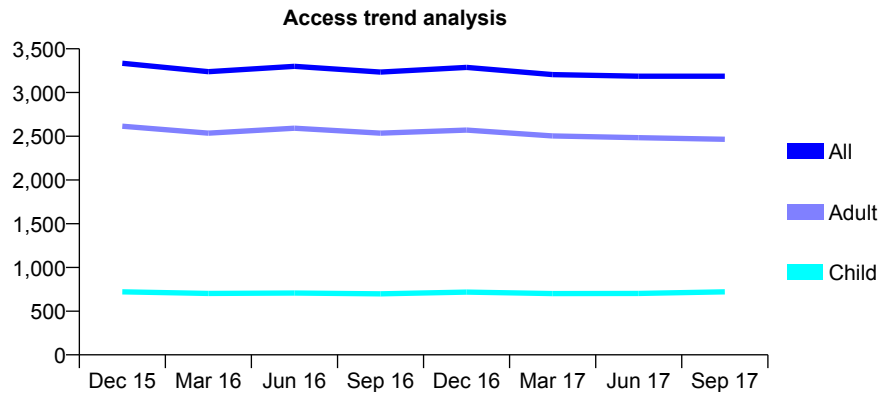
## 7A6 - Vital Signs At a Glance Contract Report for 680400/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR MA GLADSON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,920       |
| Carry forward general activity (UDA)        | 304         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £243,516.60 |

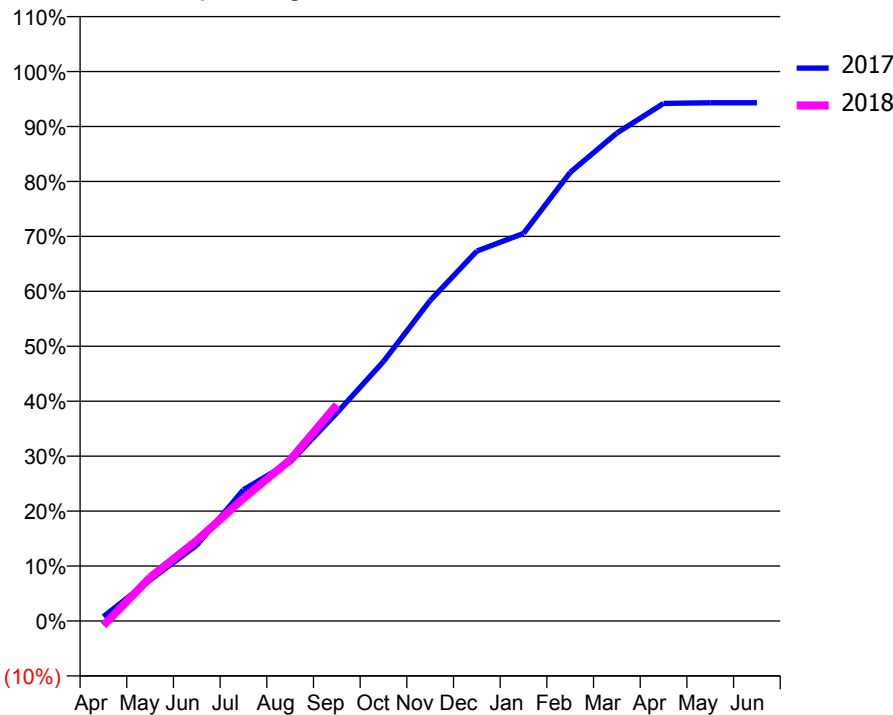
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,234         |                               |
| Quarter ending December 2016         | 3,287         | →                             |
| Quarter ending March 2017            | 3,205         | ↓                             |
| Quarter ending June 2017             | 3,186         | →                             |
| Quarter ending September 2017        | 3,186         | →                             |
| <b>Variance since September 2016</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 63                                | -65   |
| May       | 594                               | 629   |
| June      | 1,095                             | 1,162 |
| July      | 1,892                             | 1,768 |
| August    | 2,291                             | 2,323 |
| September | 2,999                             | 3,116 |
| October   | 3,741                             |       |
| November  | 4,620                             |       |
| December  | 5,333                             |       |
| January   | 5,586                             |       |
| February  | 6,467                             |       |
| March     | 7,033                             |       |
| April     | 7,461                             |       |
| May       | 7,469                             |       |
| June      | 7,469                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 371         | 7.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 1,411       | 19.5%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 81       | 371         | 21.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 372      | 1,411       | 26.4%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 348      | 1,521       | 22.9%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 1,521       | 1.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 37       | 1,521       | 2.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 24       | 25          | 96.0%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 25          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

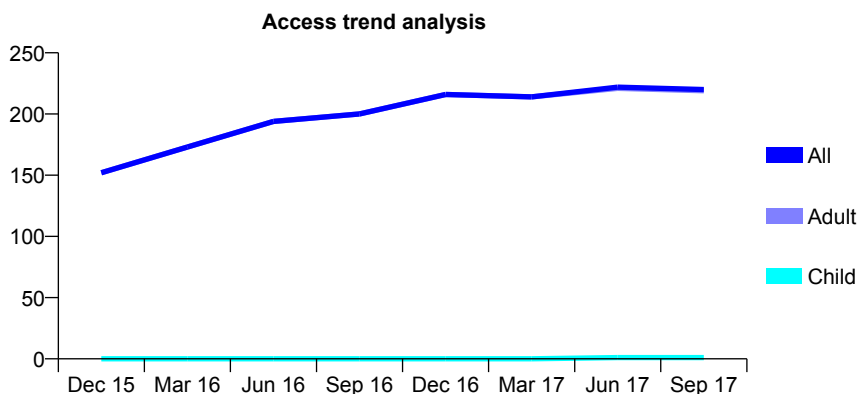
## 7A6 - Vital Signs At a Glance Contract Report for 680400/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR MA GLADSON |
| Contract type name   | PDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/06/2007    |
| Contract end date    | 31/03/2020    |

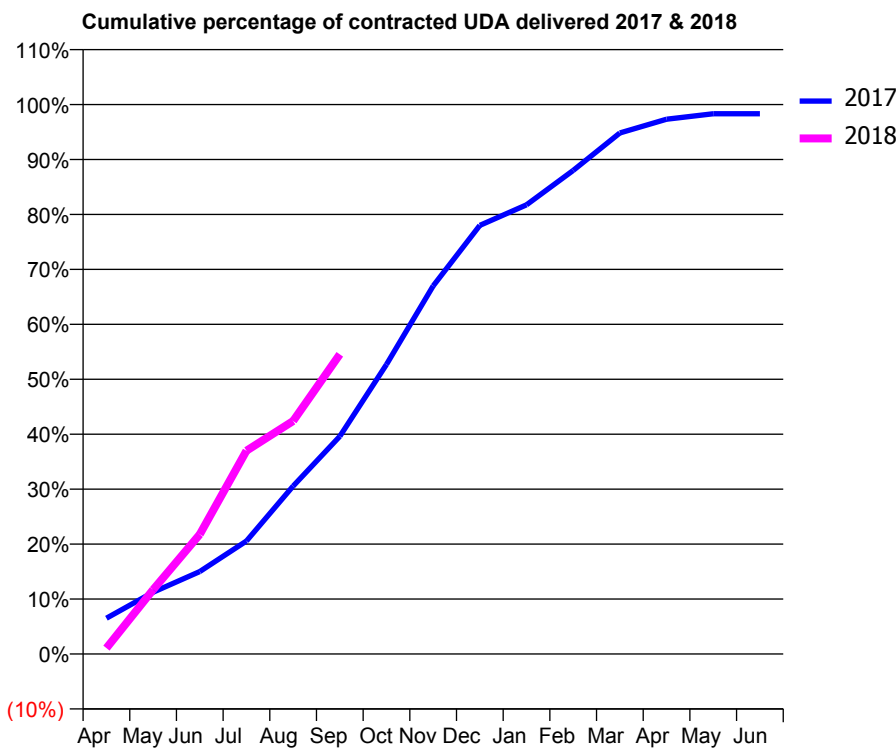
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 480        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,220.33 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 200          |                               |
| Quarter ending December 2016         | 216          | ↑                             |
| Quarter ending March 2017            | 214          | →                             |
| Quarter ending June 2017             | 222          | ↑                             |
| Quarter ending September 2017        | 220          | →                             |
| <b>Variance since September 2016</b> | <b>10.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 47                                | 5    |
| May       | 81                                | 56   |
| June      | 108                               | 105  |
| July      | 148                               | 178  |
| August    | 220                               | 204  |
| September | 285                               | 262  |
| October   | 379                               |      |
| November  | 482                               |      |
| December  | 562                               |      |
| January   | 589                               |      |
| February  | 634                               |      |
| March     | 683                               |      |
| April     | 701                               |      |
| May       | 708                               |      |
| June      | 708                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 84          | 4.8%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 84          | 14.3%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 4        | 73          | 5.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 73          | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 73          | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

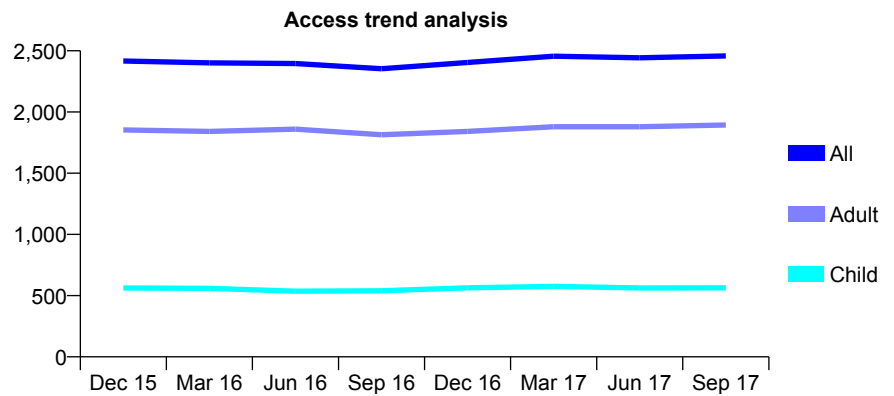
## 7A6 - Vital Signs At a Glance Contract Report for 729604/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR RE COLLINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,819       |
| Carry forward general activity (UDA)        | -286        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £170,105.16 |

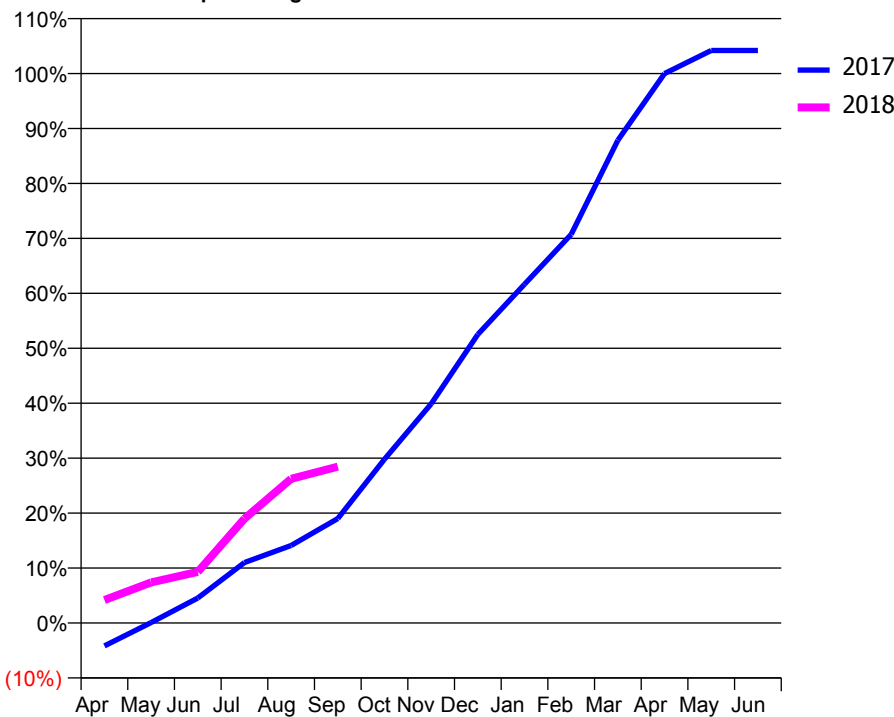
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,354       |                               |
| Quarter ending December 2016         | 2,405       | ↑                             |
| Quarter ending March 2017            | 2,456       | ↑                             |
| Quarter ending June 2017             | 2,443       | →                             |
| Quarter ending September 2017        | 2,458       | →                             |
| <b>Variance since September 2016</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -286                              | 286   |
| May       | 5                                 | 503   |
| June      | 310                               | 635   |
| July      | 750                               | 1,295 |
| August    | 963                               | 1,790 |
| September | 1,296                             | 1,941 |
| October   | 2,033                             |       |
| November  | 2,720                             |       |
| December  | 3,581                             |       |
| January   | 4,204                             |       |
| February  | 4,822                             |       |
| March     | 5,991                             |       |
| April     | 6,818                             |       |
| May       | 7,105                             |       |
| June      | 7,105                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 211         | 4.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 742         | 5.4%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 49       | 211         | 23.2%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 259      | 742         | 34.9%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 2        | 614         | 0.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 614         | 1.1%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 614         | 0.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



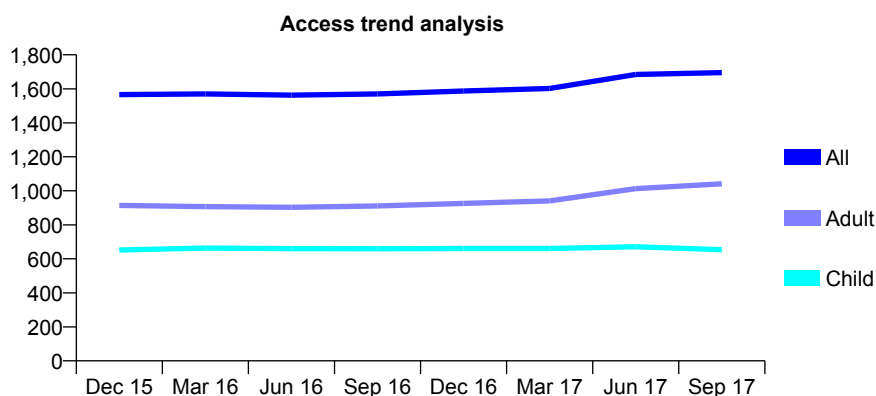
## 7A6 - Vital Signs At a Glance Contract Report for 738239/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Angel Way Dental Care |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

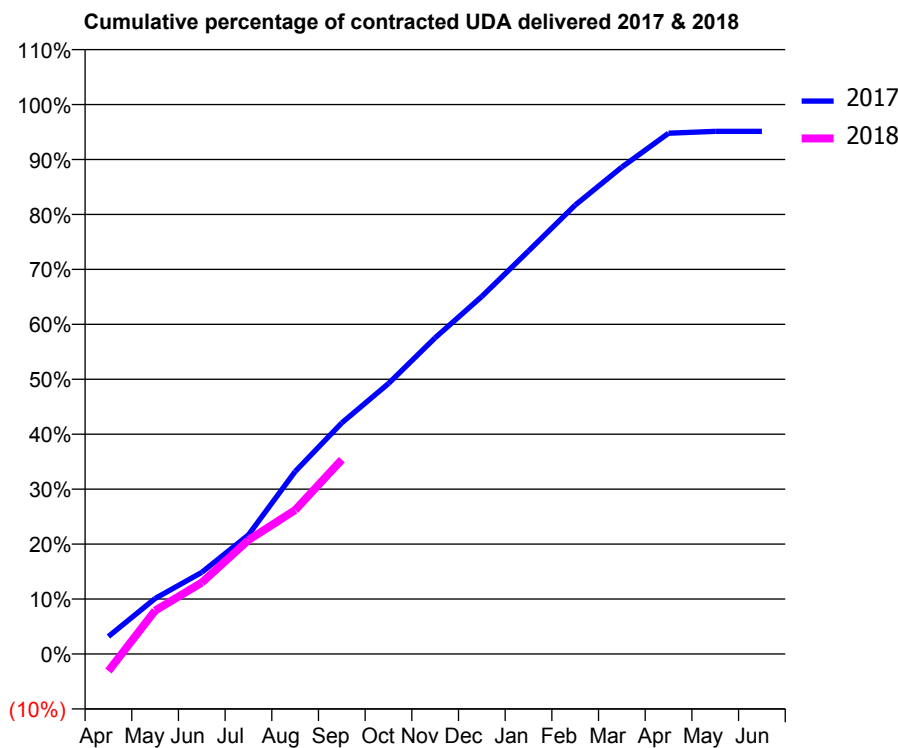
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,374       |
| Carry forward general activity (UDA)        | 312         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,684.84 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,570       |                               |
| Quarter ending December 2016         | 1,587       | →                             |
| Quarter ending March 2017            | 1,602       | →                             |
| Quarter ending June 2017             | 1,684       | ↑                             |
| Quarter ending September 2017        | 1,695       | →                             |
| <b>Variance since September 2016</b> | <b>8.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 203                               | -199  |
| May       | 645                               | 504   |
| June      | 947                               | 829   |
| July      | 1,382                             | 1,322 |
| August    | 2,116                             | 1,669 |
| September | 2,681                             | 2,254 |
| October   | 3,138                             |       |
| November  | 3,668                             |       |
| December  | 4,148                             |       |
| January   | 4,674                             |       |
| February  | 5,207                             |       |
| March     | 5,648                             |       |
| April     | 6,041                             |       |
| May       | 6,063                             |       |
| June      | 6,062                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 469         | 6.4%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 87       | 692         | 12.6%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 213      | 469         | 45.4%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 263      | 692         | 38.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 11       | 989         | 1.1%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 989         | 0.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 7        | 989         | 0.7%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

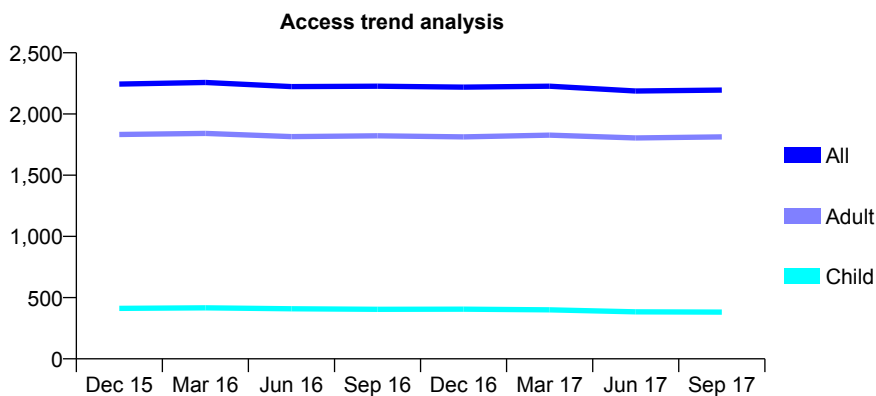
## 7A6 - Vital Signs At a Glance Contract Report for 742481/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS J WOODWARD |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,911       |
| Carry forward general activity (UDA)        | 362         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,908.88 |

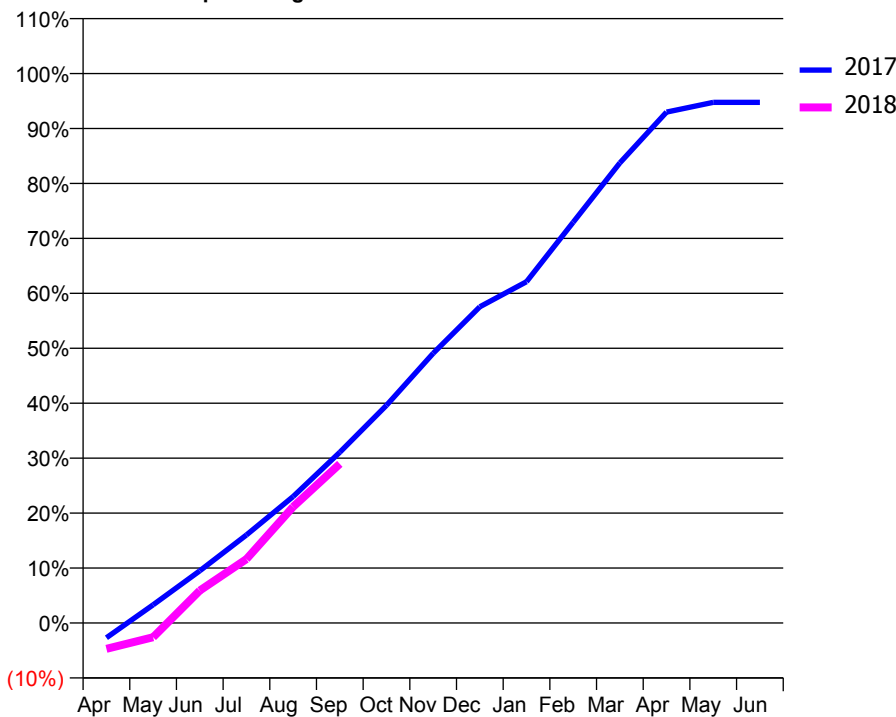
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,227         |                               |
| Quarter ending December 2016         | 2,219         | →                             |
| Quarter ending March 2017            | 2,227         | →                             |
| Quarter ending June 2017             | 2,188         | ↓                             |
| Quarter ending September 2017        | 2,195         | →                             |
| <b>Variance since September 2016</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | -186  | -326  |
| May       | 229   | -180  |
| June      | 657   | 408   |
| July      | 1,108 | 805   |
| August    | 1,591 | 1,462 |
| September | 2,148 | 2,002 |
| October   | 2,738 |       |
| November  | 3,392 |       |
| December  | 3,976 |       |
| January   | 4,293 |       |
| February  | 5,040 |       |
| March     | 5,787 |       |
| April     | 6,425 |       |
| May       | 6,548 |       |
| June      | 6,549 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 295         | 8.8%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 163      | 1,105       | 14.8%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 196      | 295         | 66.4%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 411      | 1,105       | 37.2%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 74       | 1,097       | 6.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,097       | 1.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 25       | 1,097       | 2.3%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 14          | 78.6%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

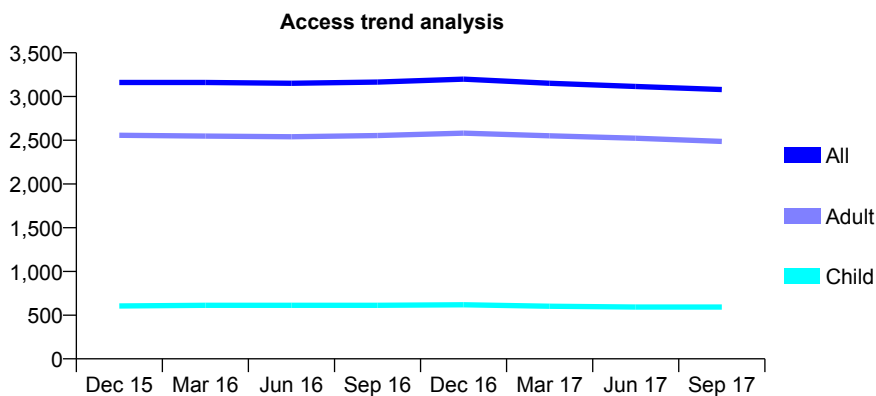
## 7A6 - Vital Signs At a Glance Contract Report for 767077/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS N MAHMOOD |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

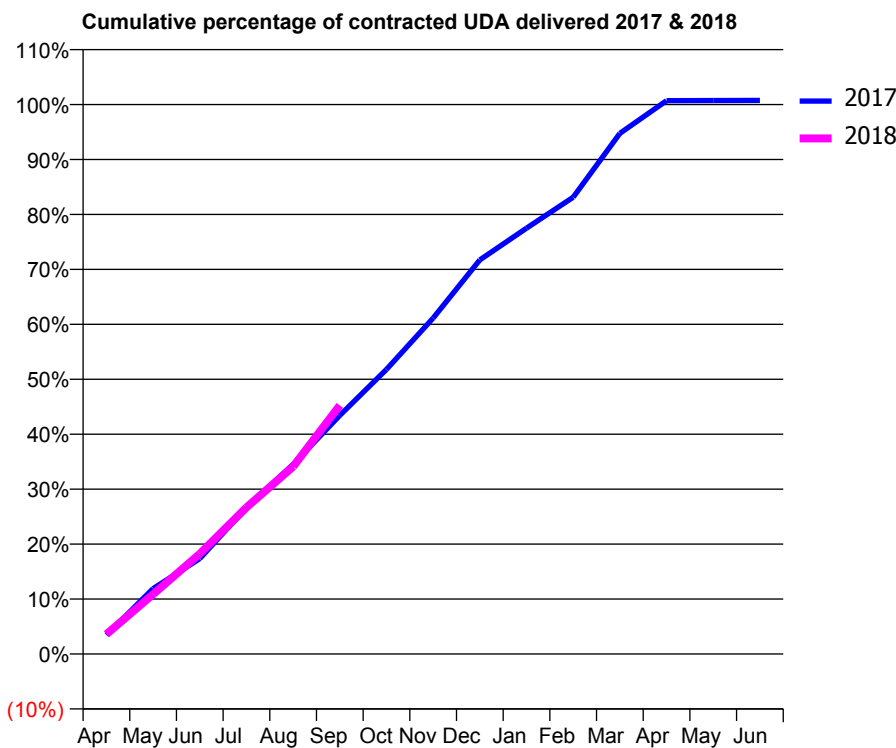
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,435      |
| Carry forward general activity (UDA)        | -79         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £247,588.46 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,165         |                               |
| Quarter ending December 2016         | 3,199         | →                             |
| Quarter ending March 2017            | 3,152         | ↓                             |
| Quarter ending June 2017             | 3,115         | ↓                             |
| Quarter ending September 2017        | 3,080         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 360                               | 375   |
| May       | 1,242                             | 1,137 |
| June      | 1,811                             | 1,902 |
| July      | 2,780                             | 2,784 |
| August    | 3,603                             | 3,558 |
| September | 4,531                             | 4,721 |
| October   | 5,404                             |       |
| November  | 6,380                             |       |
| December  | 7,484                             |       |
| January   | 8,086                             |       |
| February  | 8,674                             |       |
| March     | 9,888                             |       |
| April     | 10,509                            |       |
| May       | 10,511                            |       |
| June      | 10,514                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 499         | 3.8%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 180      | 2,134       | 8.4%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372      | 499         | 74.5%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,467    | 2,134       | 68.7%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 127      | 2,394       | 5.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,394       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 12       | 2,394       | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 21          | 85.7%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

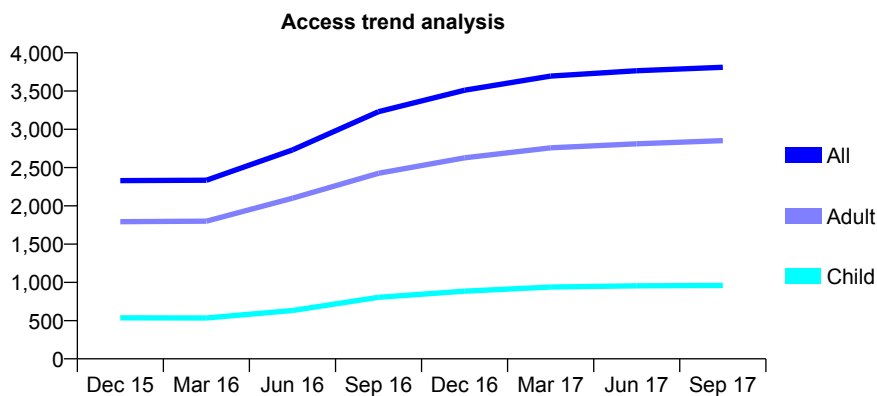
## 7A6 - Vital Signs At a Glance Contract Report for 782572/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JD COOK   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,868      |
| Carry forward general activity (UDA)        | -693        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,062.74 |

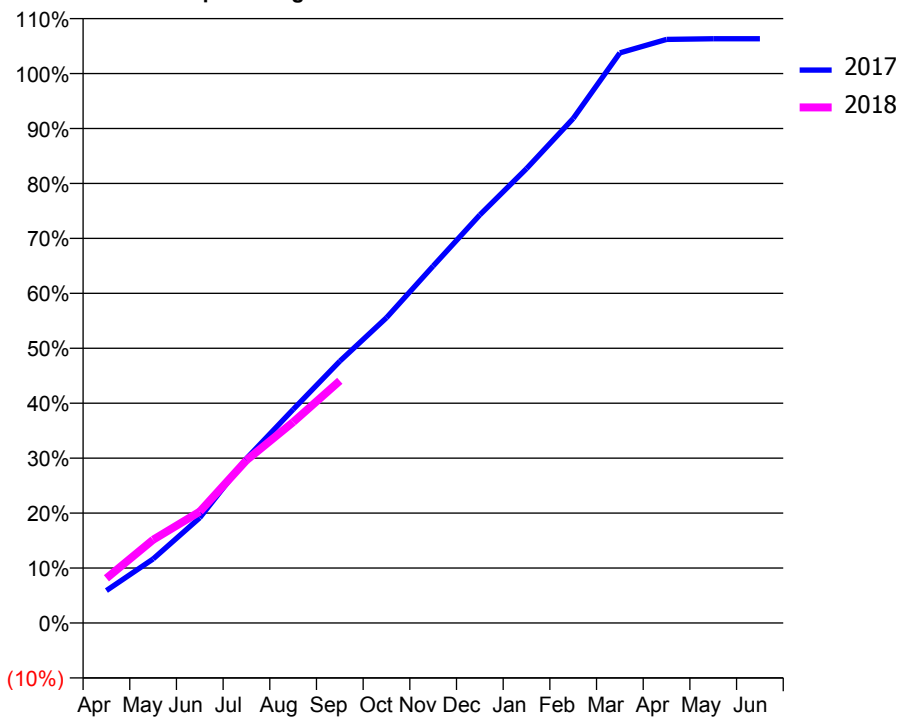
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,230        |                               |
| Quarter ending December 2016         | 3,511        | ↑                             |
| Quarter ending March 2017            | 3,696        | ↑                             |
| Quarter ending June 2017             | 3,765        | →                             |
| Quarter ending September 2017        | 3,811        | →                             |
| <b>Variance since September 2016</b> | <b>18.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 820                               | 1,128 |
| May       | 1,616                             | 2,101 |
| June      | 2,656                             | 2,811 |
| July      | 4,152                             | 4,107 |
| August    | 5,389                             | 5,070 |
| September | 6,607                             | 6,114 |
| October   | 7,705                             |       |
| November  | 9,012                             |       |
| December  | 10,301                            |       |
| January   | 11,467                            |       |
| February  | 12,734                            |       |
| March     | 14,387                            |       |
| April     | 14,728                            |       |
| May       | 14,744                            |       |
| June      | 14,744                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 791         | 9.4%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 309      | 2,219       | 13.9%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 549      | 791         | 69.4%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,322    | 2,219       | 59.6%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 313      | 2,859       | 10.9%    | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,859       | 0.6%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 22       | 2,859       | 0.8%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 25       | 25          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 25          | 100.0%   | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

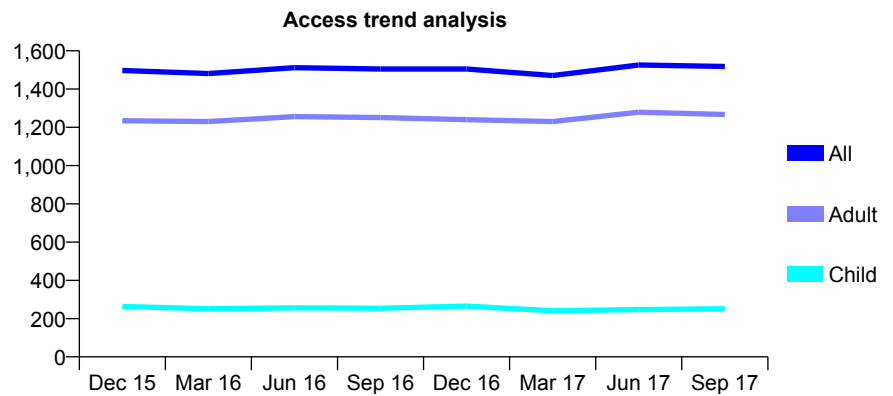
## 7A6 - Vital Signs At a Glance Contract Report for 801933/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR LH RICH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 06/05/2013   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 4,550      |
| Carry forward general activity (UDA)        | 228        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £99,960.17 |

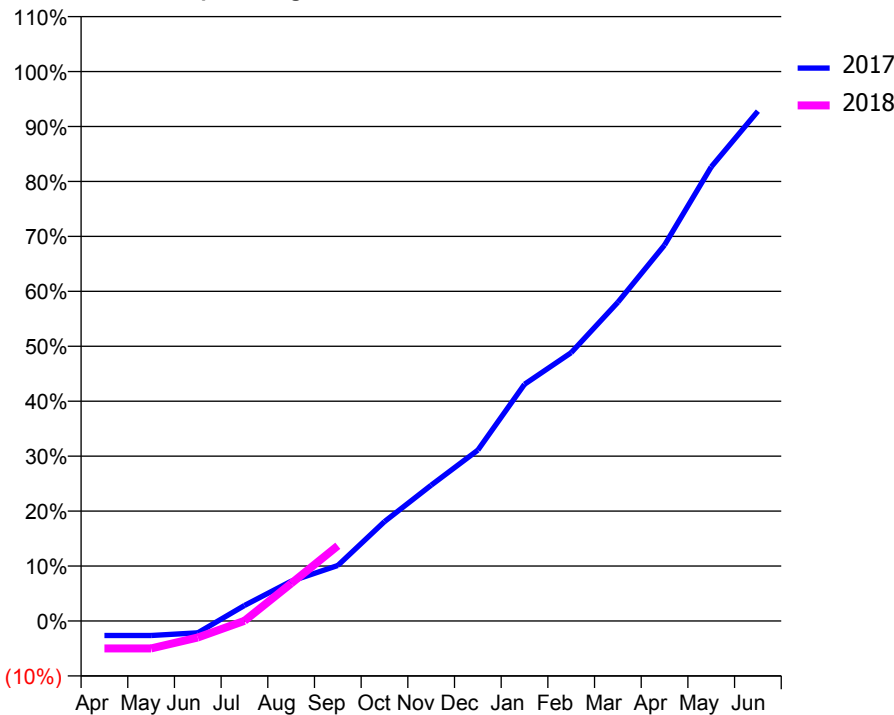
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,505       |                               |
| Quarter ending December 2016         | 1,505       | →                             |
| Quarter ending March 2017            | 1,471       | ↓                             |
| Quarter ending June 2017             | 1,526       | ↑                             |
| Quarter ending September 2017        | 1,518       | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -121                              | -228 |
| May       | -121                              | -228 |
| June      | -99                               | -137 |
| July      | 128                               | 2    |
| August    | 329                               | 311  |
| September | 460                               | 623  |
| October   | 824                               |      |
| November  | 1,125                             |      |
| December  | 1,415                             |      |
| January   | 1,961                             |      |
| February  | 2,223                             |      |
| March     | 2,640                             |      |
| April     | 3,113                             |      |
| May       | 3,760                             |      |
| June      | 4,222                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 146         | 4.1%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 91       | 785         | 11.6%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 45       | 146         | 30.8%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 288      | 785         | 36.7%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 0        | 396         | 0.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 396         | 1.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 396         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

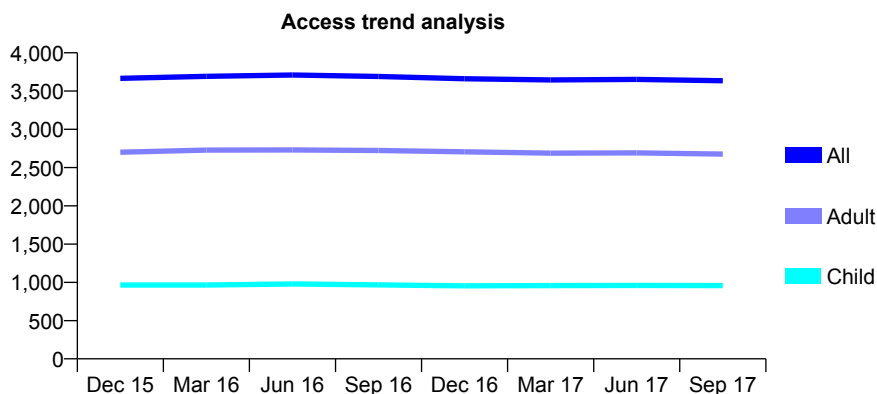
## 7A6 - Vital Signs At a Glance Contract Report for 919896/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR DW EDWARDS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

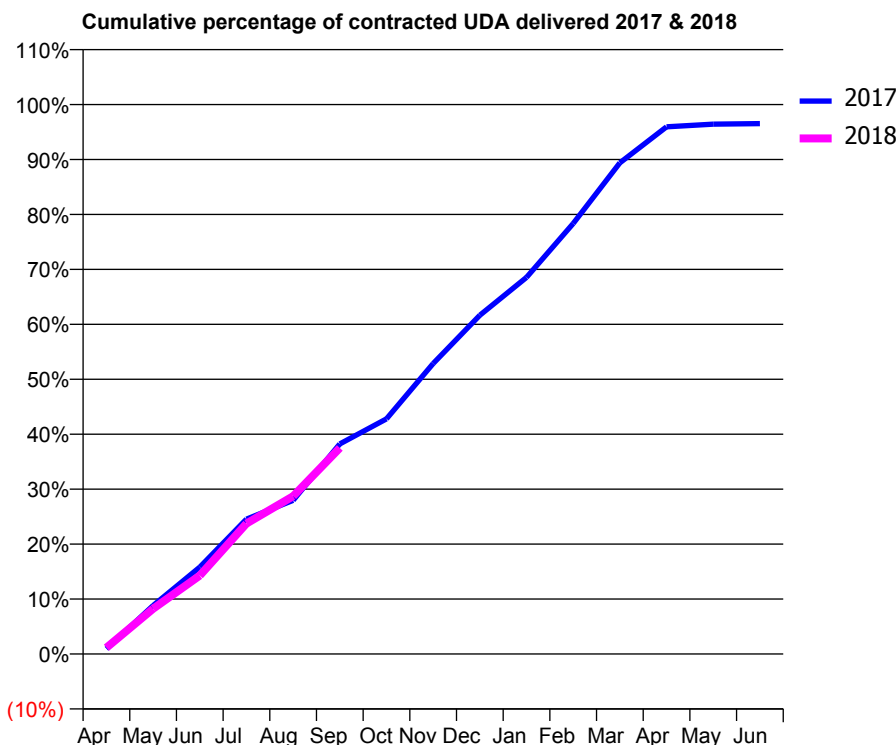
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,339      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £261,249.02 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,691         |                               |
| Quarter ending December 2016         | 3,661         | →                             |
| Quarter ending March 2017            | 3,646         | →                             |
| Quarter ending June 2017             | 3,652         | →                             |
| Quarter ending September 2017        | 3,634         | →                             |
| <b>Variance since September 2016</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 110                               | 132   |
| May       | 1,001                             | 934   |
| June      | 1,794                             | 1,620 |
| July      | 2,782                             | 2,691 |
| August    | 3,172                             | 3,257 |
| September | 4,336                             | 4,252 |
| October   | 4,854                             |       |
| November  | 5,995                             |       |
| December  | 6,990                             |       |
| January   | 7,772                             |       |
| February  | 8,883                             |       |
| March     | 10,136                            |       |
| April     | 10,879                            |       |
| May       | 10,933                            |       |
| June      | 10,945                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 837         | 5.9%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 254      | 2,053       | 12.4%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 572      | 837         | 68.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,143    | 2,053       | 55.7%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 168      | 2,519       | 6.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,519       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 31       | 2,519       | 1.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 17          | 94.1%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

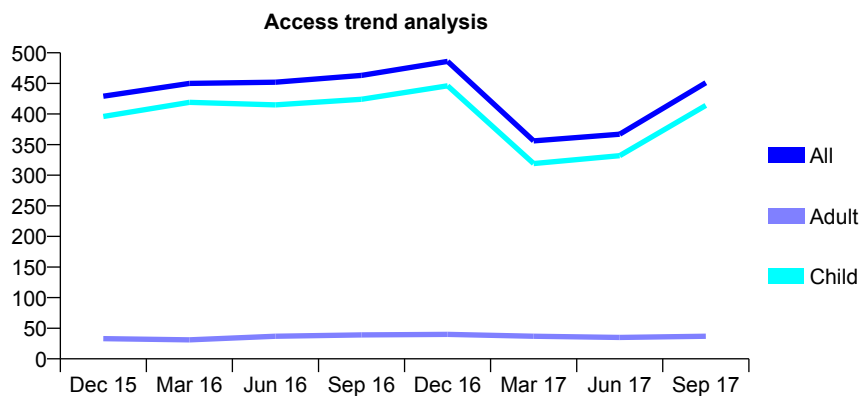
## 7A6 - Vital Signs At a Glance Contract Report for 929018/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Skyrunner Limited |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

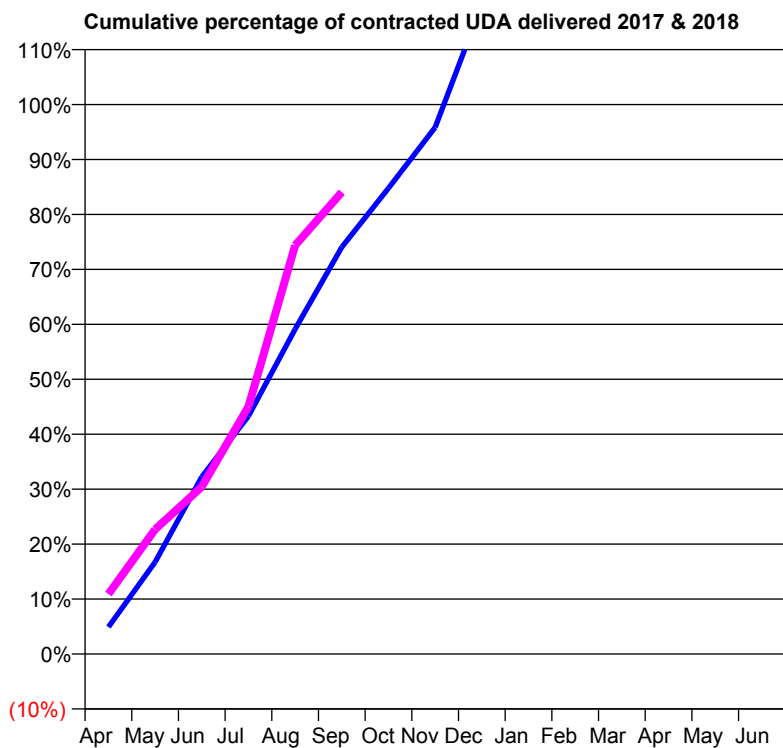
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 569        |
| Carry forward general activity (UDA)        | -29        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,931.89 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 463           |                               |
| Quarter ending December 2016         | 486           | ↑                             |
| Quarter ending March 2017            | 356           | ↓                             |
| Quarter ending June 2017             | 367           | ↑                             |
| Quarter ending September 2017        | 451           | ↑                             |
| <b>Variance since September 2016</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 28                                | 62   |
| May       | 95                                | 129  |
| June      | 183                               | 173  |
| July      | 246                               | 256  |
| August    | 336                               | 423  |
| September | 421                               | 478  |
| October   | 482                               |      |
| November  | 545                               |      |
| December  | 672                               |      |
| January   | 764                               |      |
| February  | 769                               |      |
| March     | 776                               |      |
| April     | 777                               |      |
| May       | 778                               |      |
| June      | 778                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 347         | 4.3%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 14          | 7.1%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 165      | 347         | 47.6%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 14          | 71.4%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1        | 359         | 0.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 359         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 359         | 0.0%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

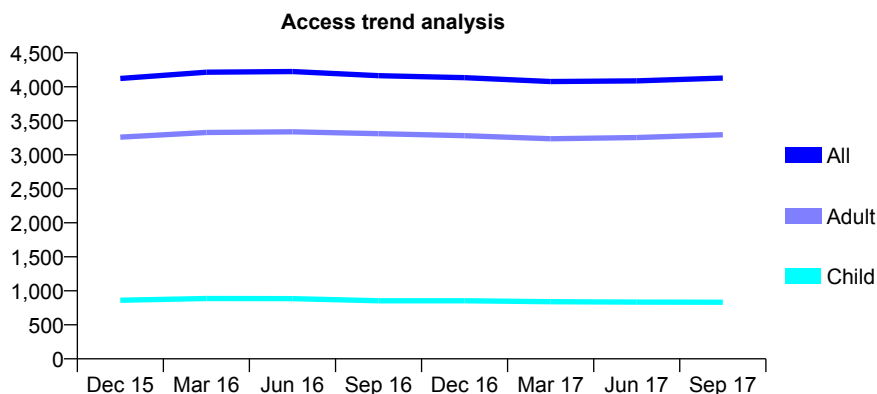
## 7A6 - Vital Signs At a Glance Contract Report for 952346/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS MH STANTON |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,876      |
| Carry forward general activity (UDA)        | 744         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £443,431.13 |

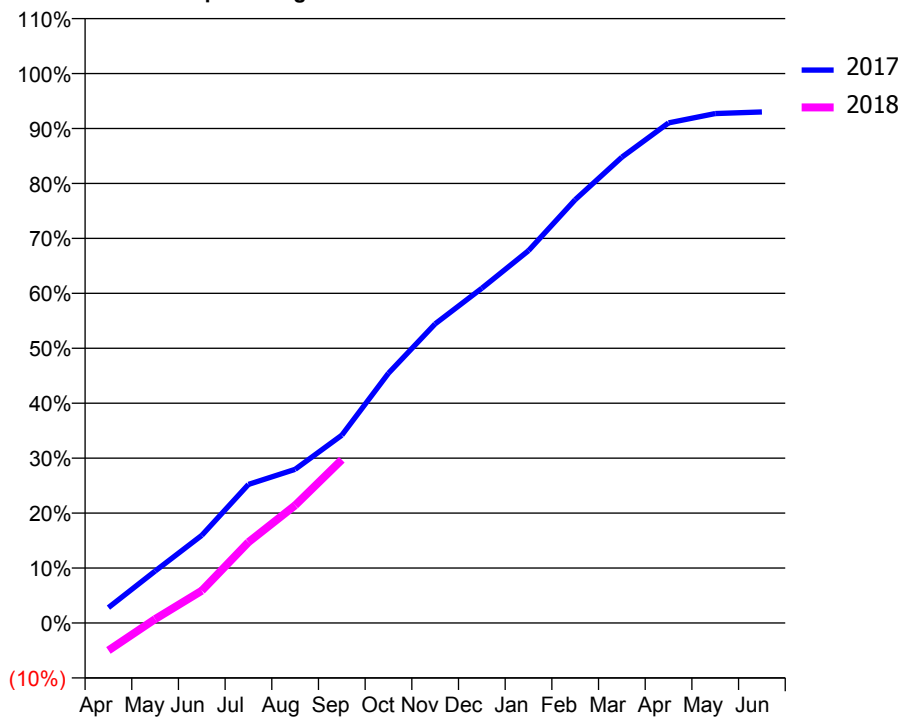
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,164         |                               |
| Quarter ending December 2016         | 4,135         | →                             |
| Quarter ending March 2017            | 4,077         | ↓                             |
| Quarter ending June 2017             | 4,087         | →                             |
| Quarter ending September 2017        | 4,128         | →                             |
| <b>Variance since September 2016</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 418                               | -744  |
| May       | 1,404                             | 108   |
| June      | 2,374                             | 876   |
| July      | 3,753                             | 2,190 |
| August    | 4,160                             | 3,187 |
| September | 5,086                             | 4,419 |
| October   | 6,763                             |       |
| November  | 8,100                             |       |
| December  | 9,062                             |       |
| January   | 10,082                            |       |
| February  | 11,458                            |       |
| March     | 12,612                            |       |
| April     | 13,541                            |       |
| May       | 13,792                            |       |
| June      | 13,835                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 640         | 6.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 454      | 2,617       | 17.3%    | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 399      | 640         | 62.3%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,492    | 2,617       | 57.0%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 256      | 2,740       | 9.3%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 2,740       | 1.4%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 34       | 2,740       | 1.2%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 31       | 35          | 88.6%    | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 35          | 88.6%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



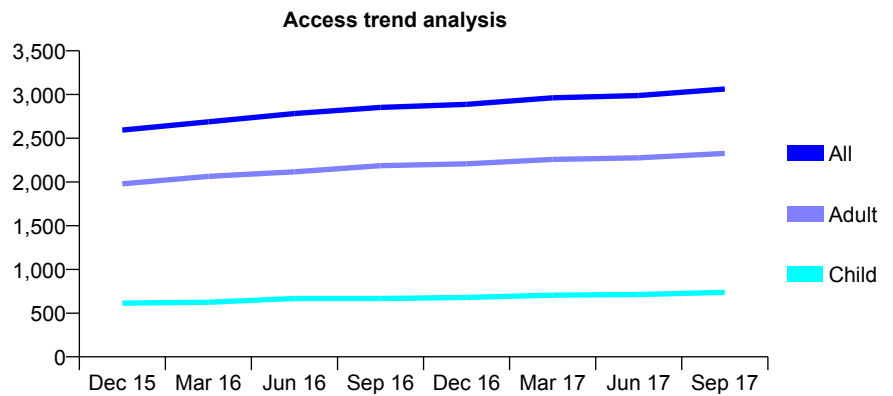
## 7A6 - Vital Signs At a Glance Contract Report for 965332/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | 94 Dental    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

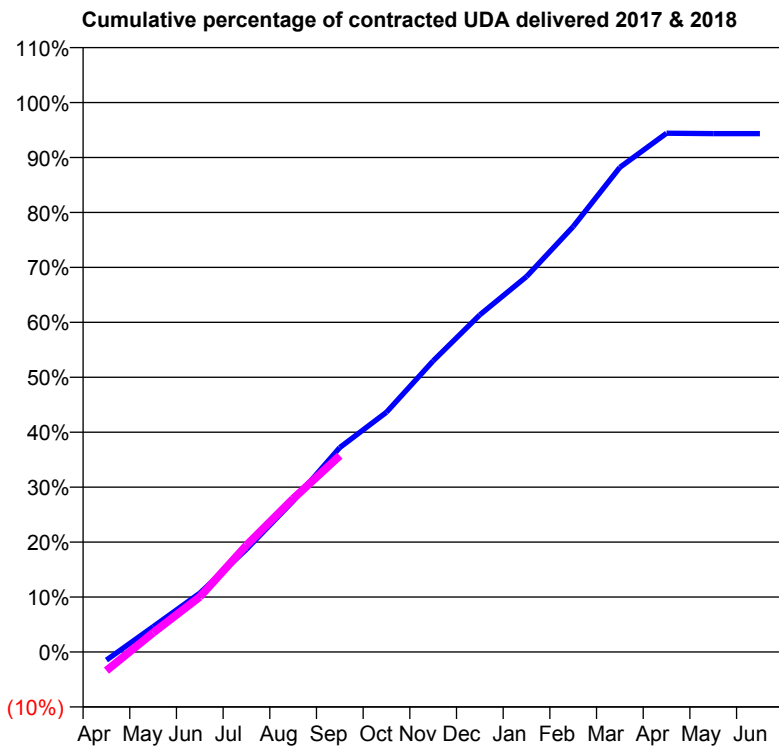
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,011      |
| Carry forward general activity (UDA)        | 567         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £243,592.70 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,853       |                               |
| Quarter ending December 2016         | 2,887       | →                             |
| Quarter ending March 2017            | 2,963       | ↑                             |
| Quarter ending June 2017             | 2,989       | →                             |
| Quarter ending September 2017        | 3,063       | ↑                             |
| <b>Variance since September 2016</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -148                              | -340  |
| May       | 460                               | 351   |
| June      | 1,073                             | 1,005 |
| July      | 1,873                             | 1,944 |
| August    | 2,752                             | 2,793 |
| September | 3,726                             | 3,577 |
| October   | 4,369                             |       |
| November  | 5,303                             |       |
| December  | 6,142                             |       |
| January   | 6,839                             |       |
| February  | 7,751                             |       |
| March     | 8,828                             |       |
| April     | 9,450                             |       |
| May       | 9,444                             |       |
| June      | 9,444                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 643         | 4.8%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 173      | 1,779       | 9.7%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 489      | 643         | 76.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,250    | 1,779       | 70.3%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 186      | 2,191       | 8.5%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,191       | 0.5%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 8        | 2,191       | 0.4%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

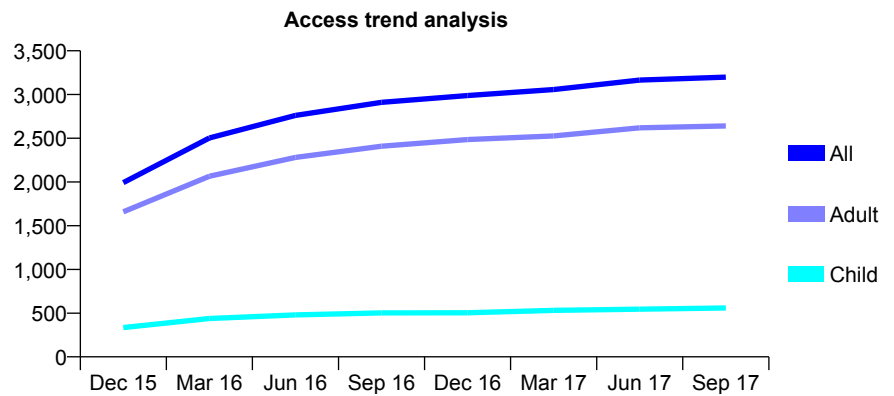
## 7A6 - Vital Signs At a Glance Contract Report for 972665/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AW BALE   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2015   |
| Contract end date    |              |

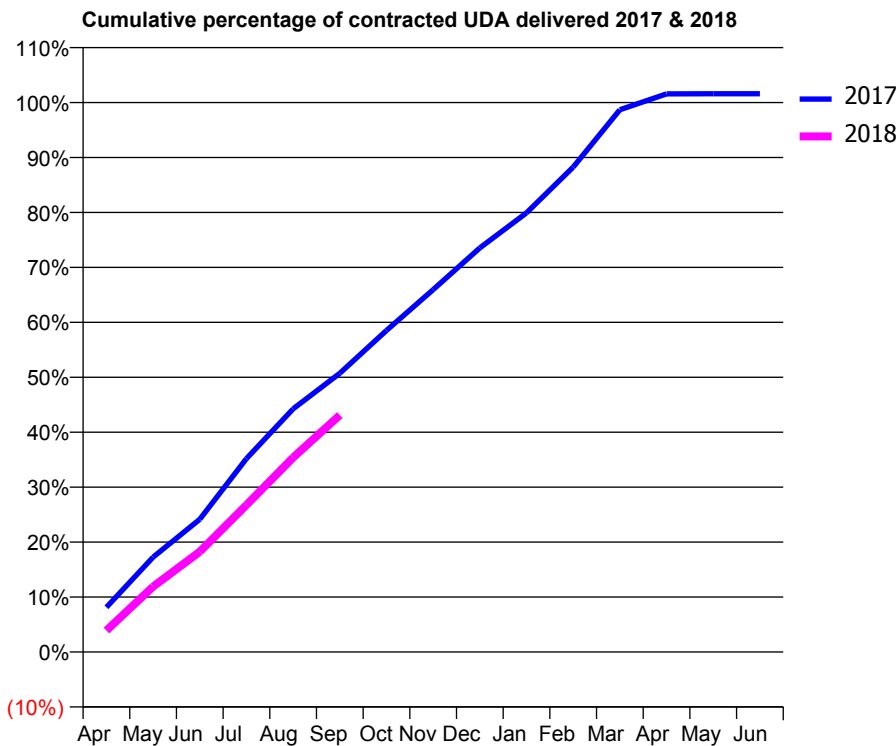
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,765      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £252,476.46 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,911       |                               |
| Quarter ending December 2016         | 2,989       | ↑                             |
| Quarter ending March 2017            | 3,057       | ↑                             |
| Quarter ending June 2017             | 3,165       | ↑                             |
| Quarter ending September 2017        | 3,199       | →                             |
| <b>Variance since September 2016</b> | <b>9.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 877                               | 422   |
| May       | 1,860                             | 1,280 |
| June      | 2,601                             | 1,966 |
| July      | 3,788                             | 2,879 |
| August    | 4,763                             | 3,810 |
| September | 5,461                             | 4,640 |
| October   | 6,299                             |       |
| November  | 7,099                             |       |
| December  | 7,916                             |       |
| January   | 8,604                             |       |
| February  | 9,501                             |       |
| March     | 10,624                            |       |
| April     | 10,934                            |       |
| May       | 10,935                            |       |
| June      | 10,937                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 469         | 6.0%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 204      | 2,155       | 9.5%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301      | 469         | 64.2%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,427    | 2,155       | 66.2%    | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 166      | 2,476       | 6.7%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,476       | 0.7%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 21       | 2,476       | 0.8%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

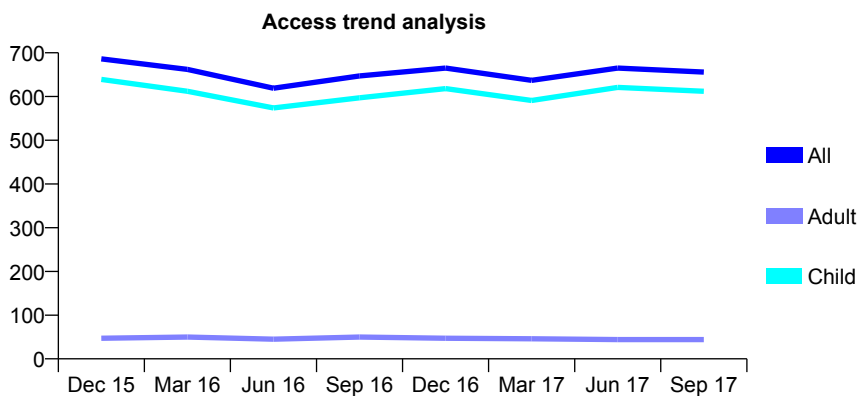
## 7A6 - Vital Signs At a Glance Contract Report for 980625/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR PJ EVANS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,756      |
| Carry forward general activity (UDA)        | -30        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,728.26 |

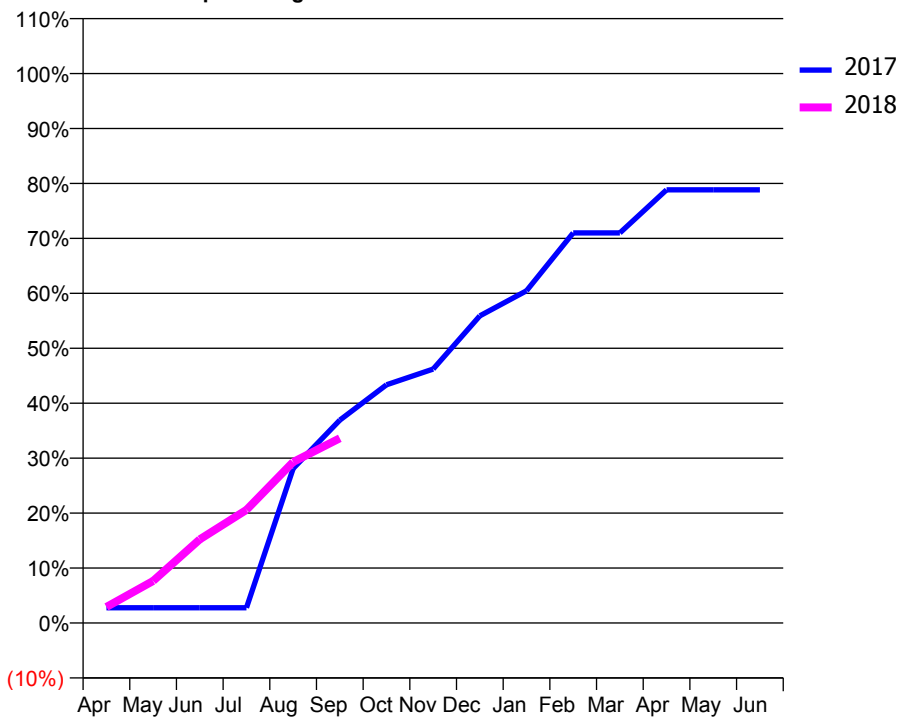
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 647         |                               |
| Quarter ending December 2016         | 665         | ↑                             |
| Quarter ending March 2017            | 637         | ↓                             |
| Quarter ending June 2017             | 665         | ↑                             |
| Quarter ending September 2017        | 656         | ↓                             |
| <b>Variance since September 2016</b> | <b>1.4%</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 49                                | 51   |
| May       | 49                                | 134  |
| June      | 49                                | 268  |
| July      | 49                                | 362  |
| August    | 494                               | 515  |
| September | 648                               | 591  |
| October   | 761                               |      |
| November  | 811                               |      |
| December  | 982                               |      |
| January   | 1,062                             |      |
| February  | 1,247                             |      |
| March     | 1,247                             |      |
| April     | 1,384                             |      |
| May       | 1,384                             |      |
| June      | 1,384                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 514         | 5.6%     | 8.5%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.0% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 514         | 65.0%    | 58.0% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 1           | 100.0%   | 54.7% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 8        | 406         | 2.0%     | 9.3%  | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 406         | 0.0%     | 0.8%  | 0.8%  |
| % of FP17s Relating to Continuations  | 2        | 406         | 0.5%     | 0.7%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.3% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.7% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

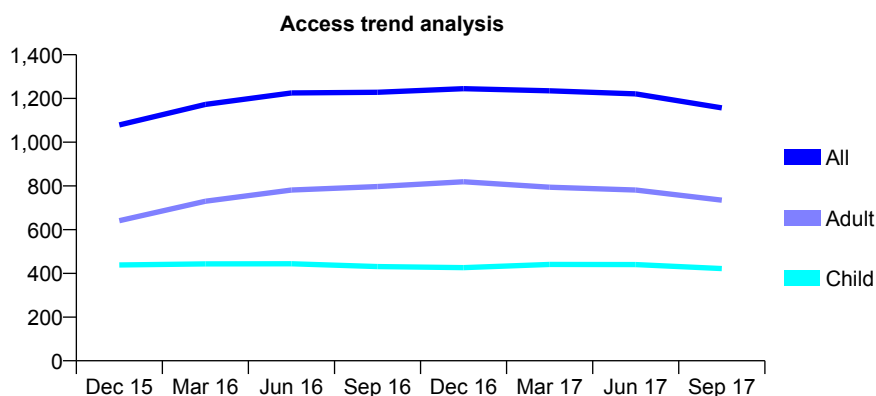
## 7A7 - Vital Signs At a Glance Contract Report for 108820/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | The Severnside Limited Partnership |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 27/10/2013                         |
| Contract end date    |                                    |

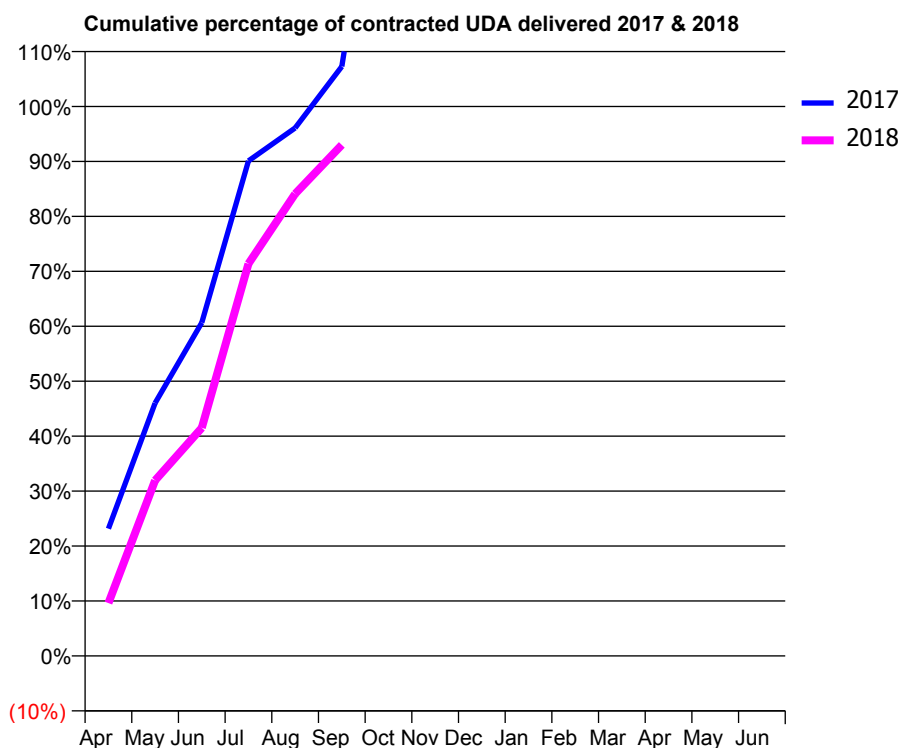
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,268      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,349.57 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,228         |                               |
| Quarter ending December 2016         | 1,245         | →                             |
| Quarter ending March 2017            | 1,235         | →                             |
| Quarter ending June 2017             | 1,221         | ↓                             |
| Quarter ending September 2017        | 1,157         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 294                               | 122   |
| May       | 584                               | 405   |
| June      | 769                               | 526   |
| July      | 1,142                             | 905   |
| August    | 1,218                             | 1,066 |
| September | 1,360                             | 1,179 |
| October   | 2,018                             |       |
| November  | 2,334                             |       |
| December  | 2,491                             |       |
| January   | 2,681                             |       |
| February  | 2,848                             |       |
| March     | 3,284                             |       |
| April     | 3,383                             |       |
| May       | 3,383                             |       |
| June      | 3,383                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 295         | 7.8%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 63       | 413         | 15.3%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 171      | 295         | 58.0%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 218      | 413         | 52.8%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 2        | 653         | 0.3%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 653         | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 25       | 653         | 3.8%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 20       | 23          | 87.0%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 23          | 82.6%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

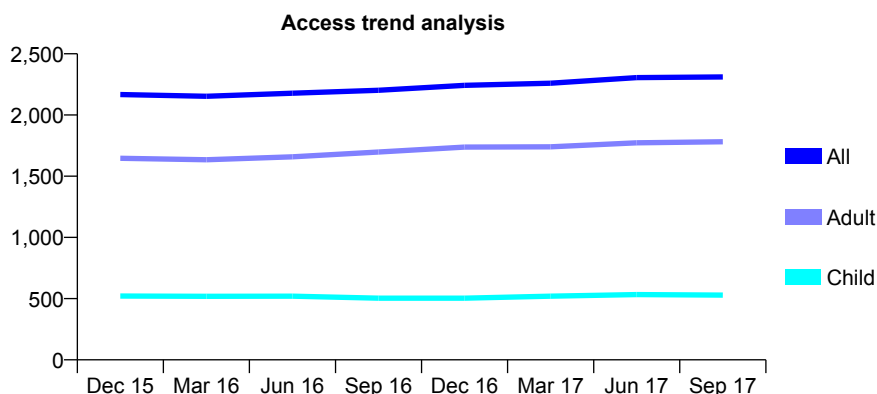
## 7A7 - Vital Signs At a Glance Contract Report for 111155/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Professor St John Crean, ME Northmore ar |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 20/09/2013                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,730       |
| Carry forward general activity (UDA)        | 207         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £151,384.07 |

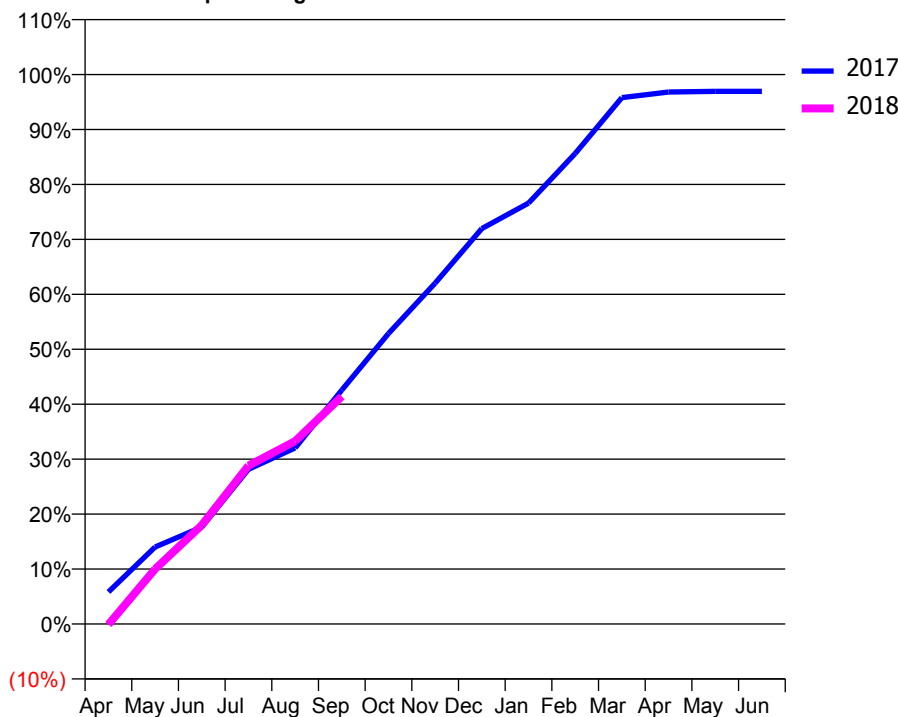
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,202       |                               |
| Quarter ending December 2016         | 2,242       | →                             |
| Quarter ending March 2017            | 2,260       | →                             |
| Quarter ending June 2017             | 2,306       | ↑                             |
| Quarter ending September 2017        | 2,311       | →                             |
| <b>Variance since September 2016</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 392   | -8    |
| May       | 942   | 673   |
| June      | 1,188 | 1,211 |
| July      | 1,895 | 1,940 |
| August    | 2,157 | 2,239 |
| September | 2,866 | 2,787 |
| October   | 3,558 |       |
| November  | 4,176 |       |
| December  | 4,842 |       |
| January   | 5,156 |       |
| February  | 5,762 |       |
| March     | 6,448 |       |
| April     | 6,516 |       |
| May       | 6,523 |       |
| June      | 6,523 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 375         | 6.4%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 211      | 1,164       | 18.1%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239      | 375         | 63.7%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 600      | 1,164       | 51.5%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 146      | 1,501       | 9.7%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,501       | 0.2%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 20       | 1,501       | 1.3%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 53       | 58          | 91.4%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 48       | 58          | 82.8%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

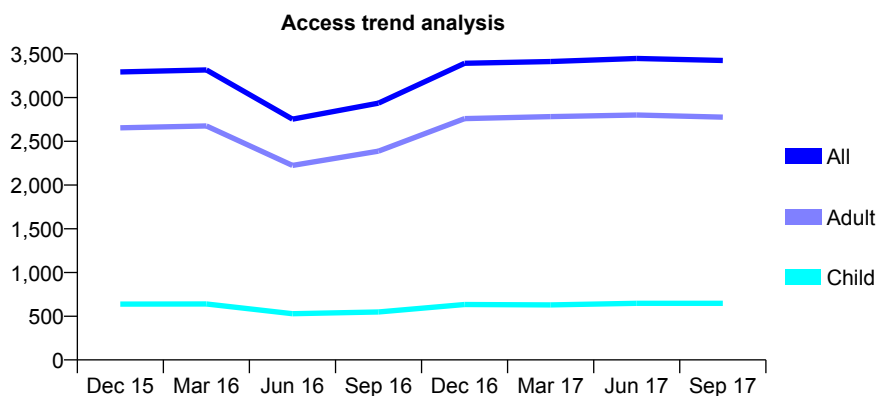
## 7A7 - Vital Signs At a Glance Contract Report for 116068/0001 - September 2017

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | River Wye Dental Practice Partnership |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/02/2014                            |
| Contract end date    |                                       |

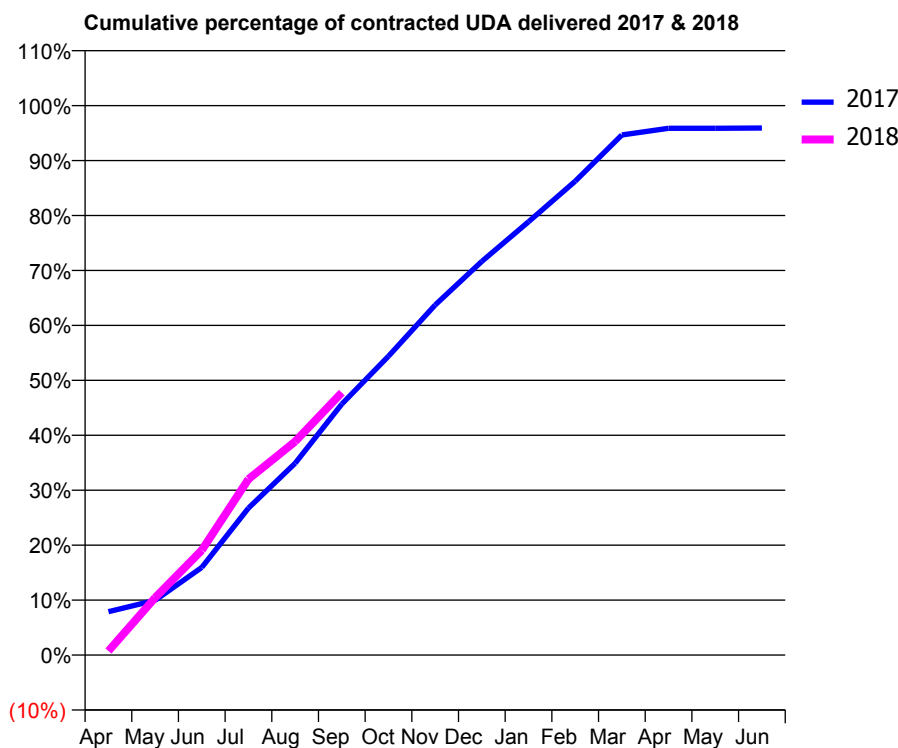
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,785       |
| Carry forward general activity (UDA)        | 360         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £222,085.75 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,936        |                               |
| Quarter ending December 2016         | 3,392        | ↑                             |
| Quarter ending March 2017            | 3,412        | →                             |
| Quarter ending June 2017             | 3,448        | →                             |
| Quarter ending September 2017        | 3,424        | →                             |
| <b>Variance since September 2016</b> | <b>16.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 694                               | 64    |
| May       | 875                               | 917   |
| June      | 1,402                             | 1,676 |
| July      | 2,351                             | 2,812 |
| August    | 3,066                             | 3,414 |
| September | 4,014                             | 4,197 |
| October   | 4,779                             |       |
| November  | 5,598                             |       |
| December  | 6,294                             |       |
| January   | 6,928                             |       |
| February  | 7,575                             |       |
| March     | 8,315                             |       |
| April     | 8,421                             |       |
| May       | 8,421                             |       |
| June      | 8,425                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 534         | 5.8%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 272      | 2,193       | 12.4%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 314      | 534         | 58.8%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,346    | 2,193       | 61.4%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 240      | 2,665       | 9.0%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,665       | 0.1%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 25       | 2,665       | 0.9%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 79       | 84          | 94.0%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 74       | 84          | 88.1%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

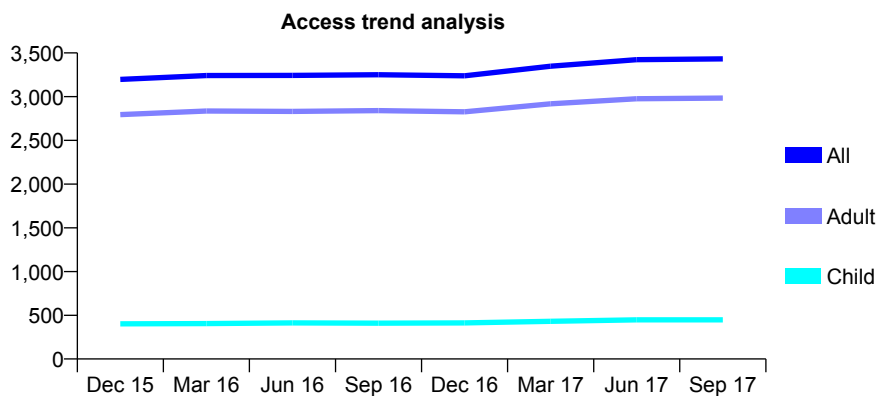
## 7A7 - Vital Signs At a Glance Contract Report for 126896/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | H Sobhani & P Dusza/Llanidloes Dental Pr |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/01/2009                               |
| Contract end date    |  |

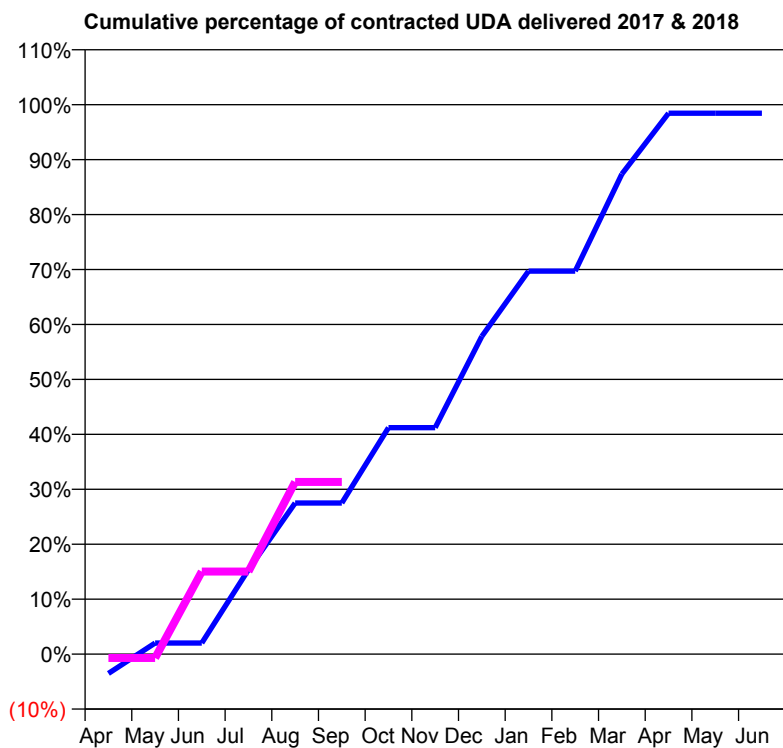
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 233         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £432,829.60 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,251       |                               |
| Quarter ending December 2016         | 3,238       | →                             |
| Quarter ending March 2017            | 3,349       | ↑                             |
| Quarter ending June 2017             | 3,423       | ↑                             |
| Quarter ending September 2017        | 3,432       | →                             |
| <b>Variance since September 2016</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -528                              | -108  |
| May       | 304                               | -108  |
| June      | 304                               | 2,254 |
| July      | 2,305                             | 2,254 |
| August    | 4,126                             | 4,699 |
| September | 4,126                             | 4,699 |
| October   | 6,181                             |       |
| November  | 6,181                             |       |
| December  | 8,676                             |       |
| January   | 10,456                            |       |
| February  | 10,456                            |       |
| March     | 13,105                            |       |
| April     | 14,767                            |       |
| May       | 14,767                            |       |
| June      | 14,767                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 294         | 3.4%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 197      | 2,030       | 9.7%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163      | 294         | 55.4%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,229    | 2,030       | 60.5%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 137      | 1,774       | 7.7%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,774       | 0.5%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 1,774       | 0.3%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 35       | 39          | 89.7%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 35       | 39          | 89.7%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

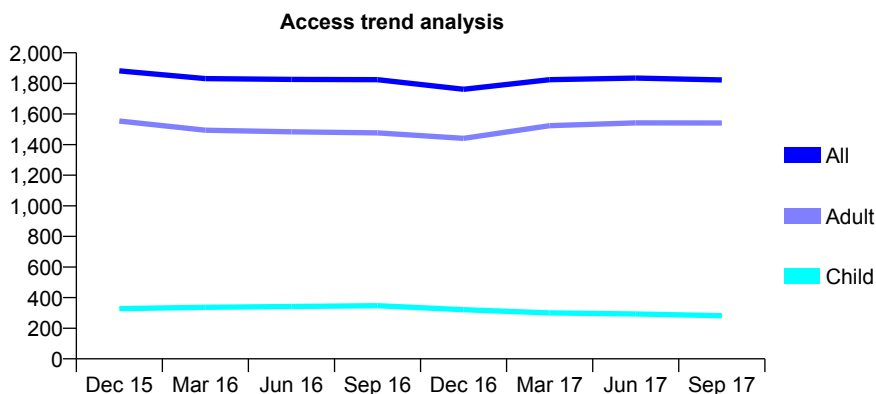
## 7A7 - Vital Signs At a Glance Contract Report for 128287/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | AGS & P Powell-Main |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/11/2006          |
| Contract end date    |                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,672       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £172,290.52 |

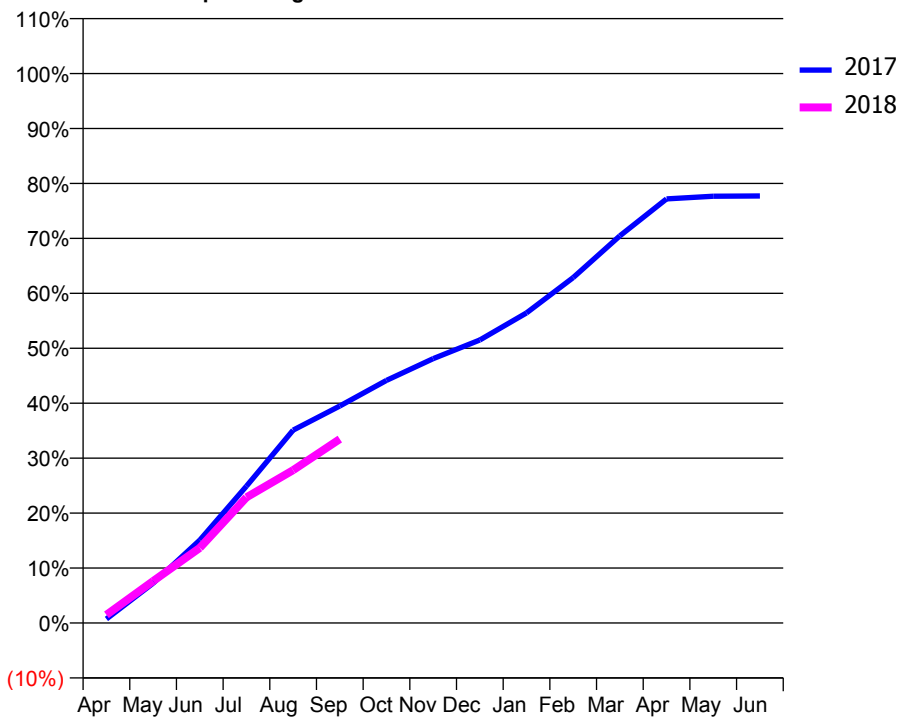
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,824         |                               |
| Quarter ending December 2016         | 1,762         | ↓                             |
| Quarter ending March 2017            | 1,824         | ↑                             |
| Quarter ending June 2017             | 1,835         | →                             |
| Quarter ending September 2017        | 1,823         | →                             |
| <b>Variance since September 2016</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 49    | 99    |
| May       | 484   | 509   |
| June      | 1,006 | 912   |
| July      | 1,662 | 1,526 |
| August    | 2,342 | 1,857 |
| September | 2,636 | 2,234 |
| October   | 2,945 |       |
| November  | 3,210 |       |
| December  | 3,437 |       |
| January   | 3,765 |       |
| February  | 4,194 |       |
| March     | 4,700 |       |
| April     | 5,150 |       |
| May       | 5,182 |       |
| June      | 5,185 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 216         | 7.4%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 148      | 1,064       | 13.9%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 106      | 216         | 49.1%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 509      | 1,064       | 47.8%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 134      | 1,088       | 12.3%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,088       | 0.7%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 5        | 1,088       | 0.5%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 45       | 48          | 93.8%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 43       | 48          | 89.6%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



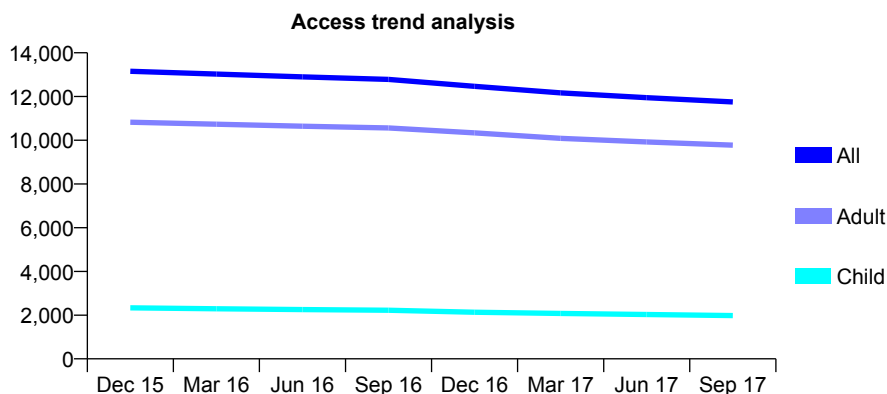
## 7A7 - Vital Signs At a Glance Contract Report for 131431/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Severn Street Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

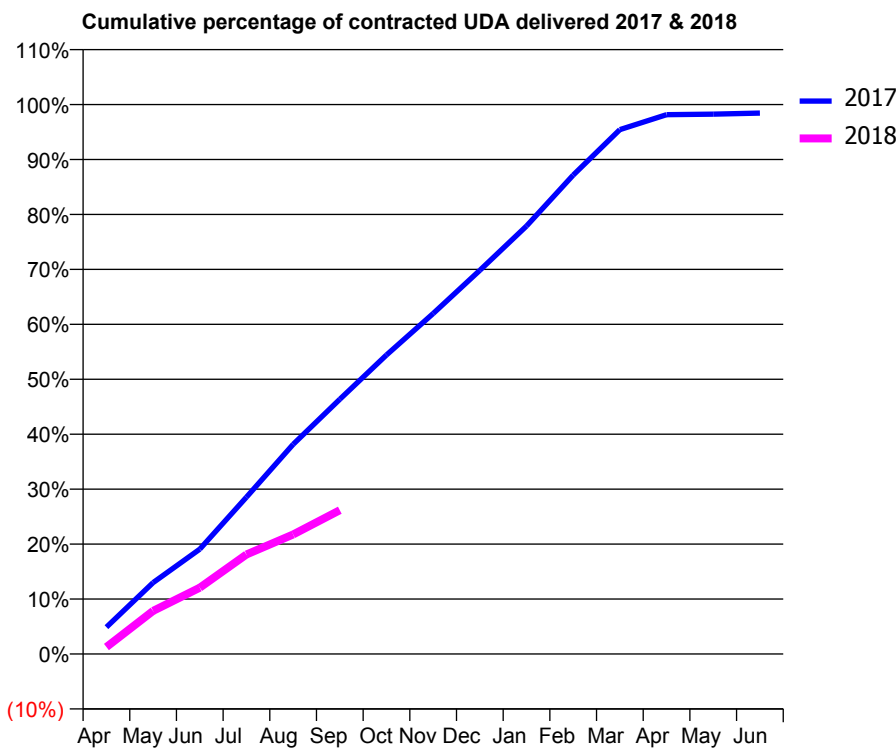
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 40,407        |
| Carry forward general activity (UDA)        | 535           |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,039,774.20 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 12,781        |                               |
| Quarter ending December 2016         | 12,468        | ↓                             |
| Quarter ending March 2017            | 12,167        | ↓                             |
| Quarter ending June 2017             | 11,950        | ↓                             |
| Quarter ending September 2017        | 11,753        | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.0%)</b> | ↓                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,688                             | 516    |
| May       | 4,485                             | 3,174  |
| June      | 6,589                             | 4,878  |
| July      | 9,848                             | 7,316  |
| August    | 13,164                            | 8,795  |
| September | 15,998                            | 10,575 |
| October   | 18,781                            |        |
| November  | 21,379                            |        |
| December  | 24,099                            |        |
| January   | 26,876                            |        |
| February  | 30,071                            |        |
| March     | 32,929                            |        |
| April     | 33,870                            |        |
| May       | 33,901                            |        |
| June      | 33,972                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,001       | 7.4%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 894      | 4,860       | 18.4%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 542      | 1,001       | 54.1%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,253    | 4,860       | 46.4%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 1,020    | 5,423       | 18.8%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 5,423       | 0.8%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 49       | 5,423       | 0.9%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 303      | 342         | 88.6%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 286      | 342         | 83.6%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

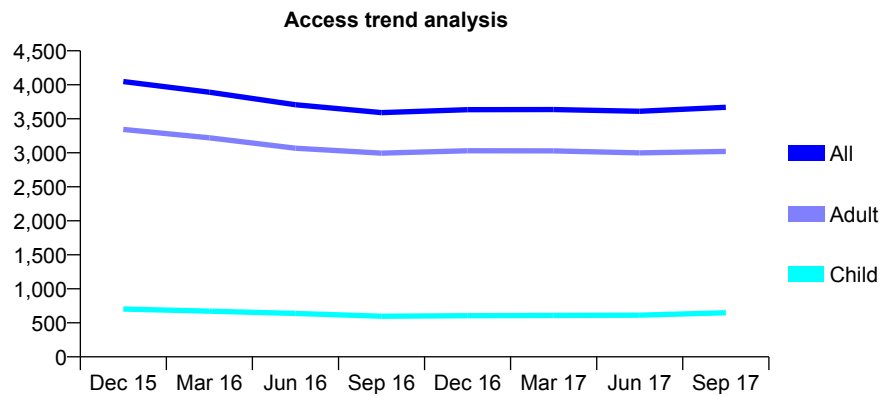
## 7A7 - Vital Signs At a Glance Contract Report for 140961/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Integrated Dental Holdings |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/09/2008                 |
| Contract end date    |                            |

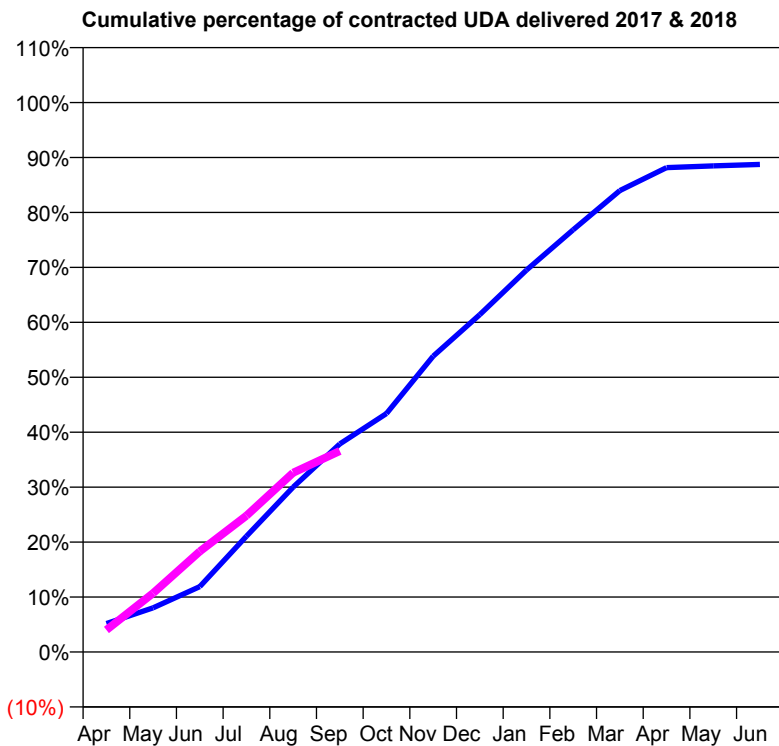
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,915.16 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,592       |                               |
| Quarter ending December 2016         | 3,635       | →                             |
| Quarter ending March 2017            | 3,636       | →                             |
| Quarter ending June 2017             | 3,611       | →                             |
| Quarter ending September 2017        | 3,670       | →                             |
| <b>Variance since September 2016</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 622                               | 481   |
| May       | 965                               | 1,285 |
| June      | 1,429                             | 2,196 |
| July      | 2,528                             | 2,978 |
| August    | 3,601                             | 3,915 |
| September | 4,544                             | 4,391 |
| October   | 5,209                             |       |
| November  | 6,459                             |       |
| December  | 7,369                             |       |
| January   | 8,342                             |       |
| February  | 9,221                             |       |
| March     | 10,077                            |       |
| April     | 10,577                            |       |
| May       | 10,616                            |       |
| June      | 10,649                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 395         | 4.3%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 206      | 1,892       | 10.9%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 216      | 395         | 54.7%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,004    | 1,892       | 53.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 121      | 2,069       | 5.8%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,069       | 0.3%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 32       | 2,069       | 1.5%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 60       | 66          | 90.9%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 51       | 66          | 77.3%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

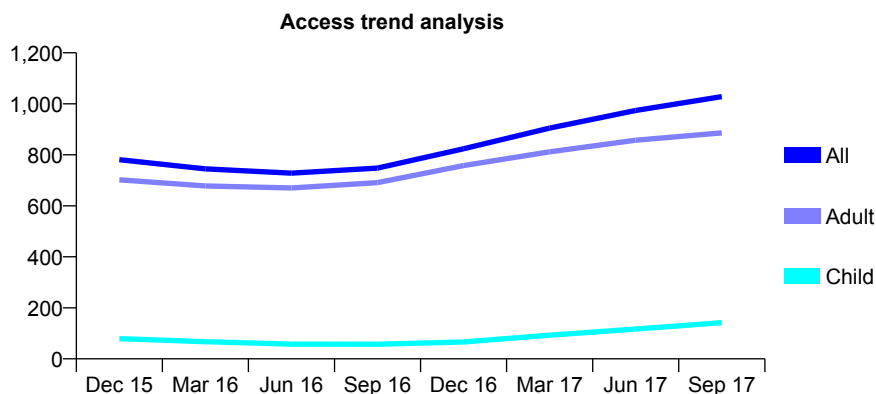
## 7A7 - Vital Signs At a Glance Contract Report for 154431/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Powys Local Health Board |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/09/2010               |
| Contract end date    | 31/08/2020               |

|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 1,600 |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

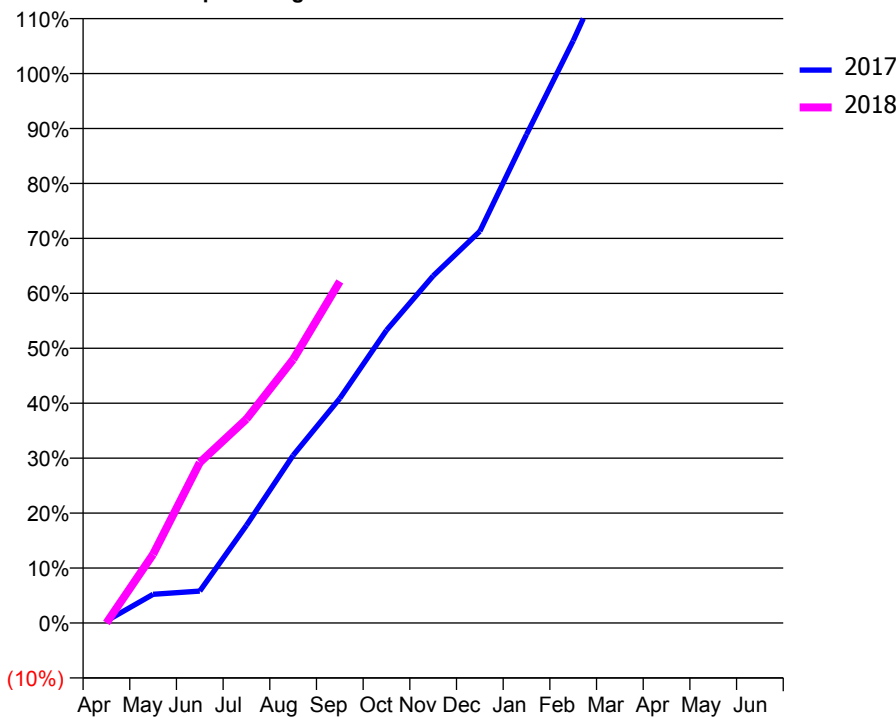
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 748          |                               |
| Quarter ending December 2016         | 824          | ↑                             |
| Quarter ending March 2017            | 905          | ↑                             |
| Quarter ending June 2017             | 974          | ↑                             |
| Quarter ending September 2017        | 1,028        | ↑                             |
| <b>Variance since September 2016</b> | <b>37.4%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 6     | 0    |
| May       | 84    | 200  |
| June      | 93    | 467  |
| July      | 285   | 594  |
| August    | 488   | 767  |
| September | 654   | 995  |
| October   | 853   |      |
| November  | 1,011 |      |
| December  | 1,140 |      |
| January   | 1,422 |      |
| February  | 1,695 |      |
| March     | 1,991 |      |
| April     | 2,077 |      |
| May       | 2,225 |      |
| June      | 2,250 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 95          | 3.2%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 66       | 452         | 14.6%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 6        | 95          | 6.3%     | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 80       | 452         | 17.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 150      | 447         | 33.6%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 447         | 0.7%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 447         | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 18       | 18          | 100.0%   | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

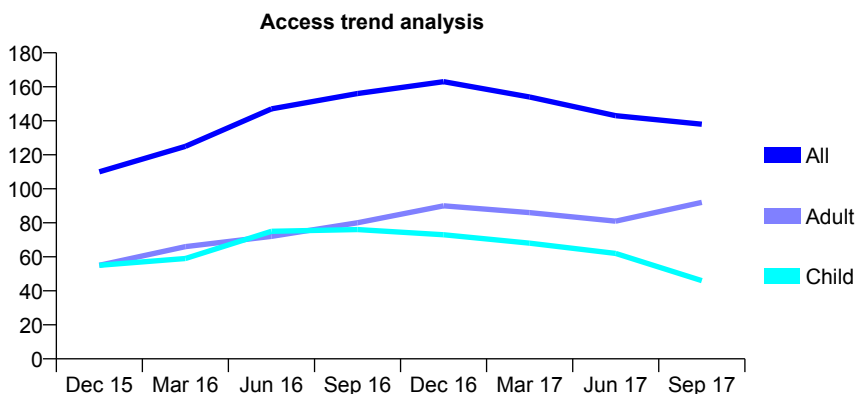
## 7A7 - Vital Signs At a Glance Contract Report for 154431/0002 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Powys Local Health Board |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/08/2011               |
| Contract end date    | 31/07/2021               |

|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 350   |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

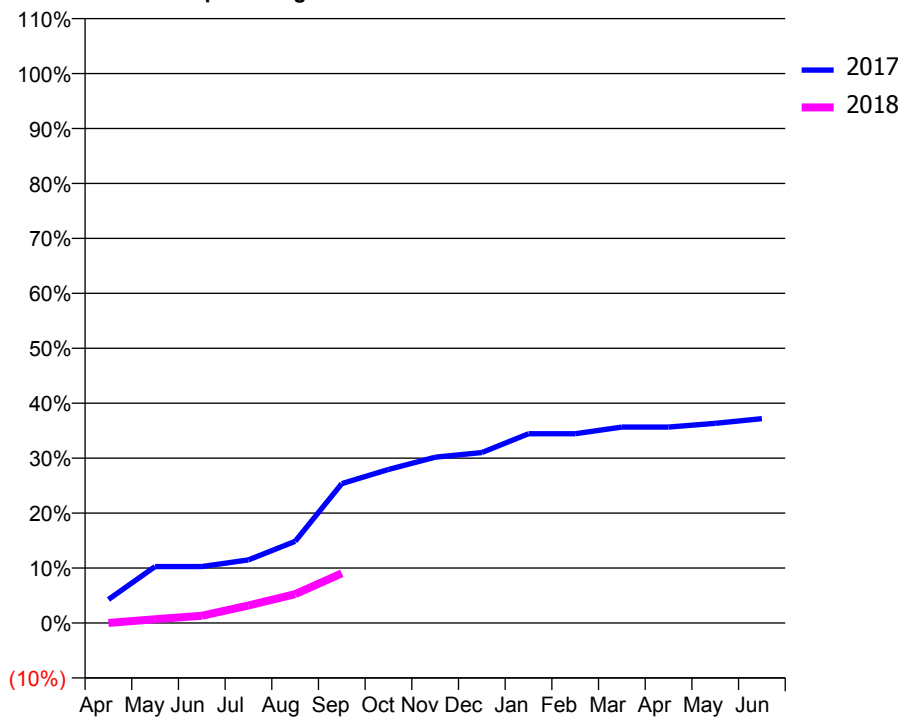
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 156            |                               |
| Quarter ending December 2016         | 163            | ↑                             |
| Quarter ending March 2017            | 154            | ↓                             |
| Quarter ending June 2017             | 143            | ↓                             |
| Quarter ending September 2017        | 138            | ↓                             |
| <b>Variance since September 2016</b> | <b>(11.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 15   | 0    |
| May       | 36   | 2    |
| June      | 36   | 5    |
| July      | 40   | 11   |
| August    | 52   | 18   |
| September | 89   | 32   |
| October   | 98   |      |
| November  | 106  |      |
| December  | 109  |      |
| January   | 121  |      |
| February  | 121  |      |
| March     | 125  |      |
| April     | 125  |      |
| May       | 127  |      |
| June      | 130  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 2           | 0.0%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 39          | 0.0%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 2           | 0.0%     | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 39          | 2.6%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 18       | 22          | 81.8%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 22          | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 22          | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

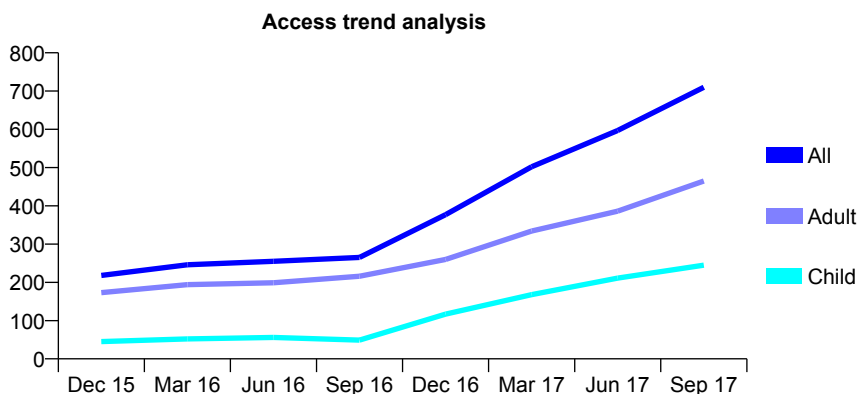
## 7A7 - Vital Signs At a Glance Contract Report for 154431/0003 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Powys Local Health Board |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/08/2011               |
| Contract end date    | 31/07/2021               |

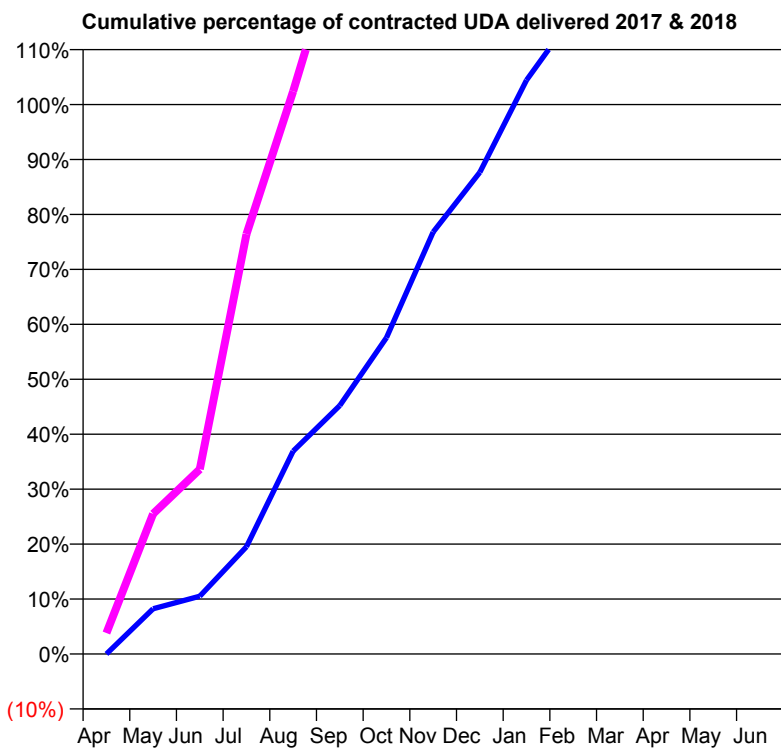
|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 700   |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 265           |                               |
| Quarter ending December 2016         | 377           | ↑                             |
| Quarter ending March 2017            | 502           | ↑                             |
| Quarter ending June 2017             | 597           | ↑                             |
| Quarter ending September 2017        | 710           | ↑                             |
| <b>Variance since September 2016</b> | <b>167.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 27   |
| May       | 58                                | 179  |
| June      | 74                                | 235  |
| July      | 137                               | 535  |
| August    | 258                               | 717  |
| September | 317                               | 913  |
| October   | 403                               |      |
| November  | 538                               |      |
| December  | 614                               |      |
| January   | 731                               |      |
| February  | 813                               |      |
| March     | 1,116                             |      |
| April     | 1,199                             |      |
| May       | 1,220                             |      |
| June      | 1,217                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 144         | 9.0%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 307         | 13.4%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 17       | 144         | 11.8%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 41       | 307         | 13.4%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 118      | 400         | 29.5%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 400         | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 400         | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

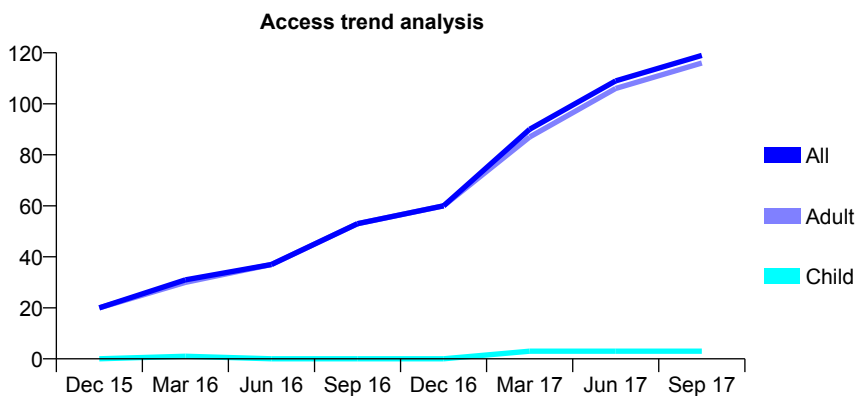
## 7A7 - Vital Signs At a Glance Contract Report for 154431/0004 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Powys Local Health Board |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 24/10/2011               |
| Contract end date    |                          |

|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 100   |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

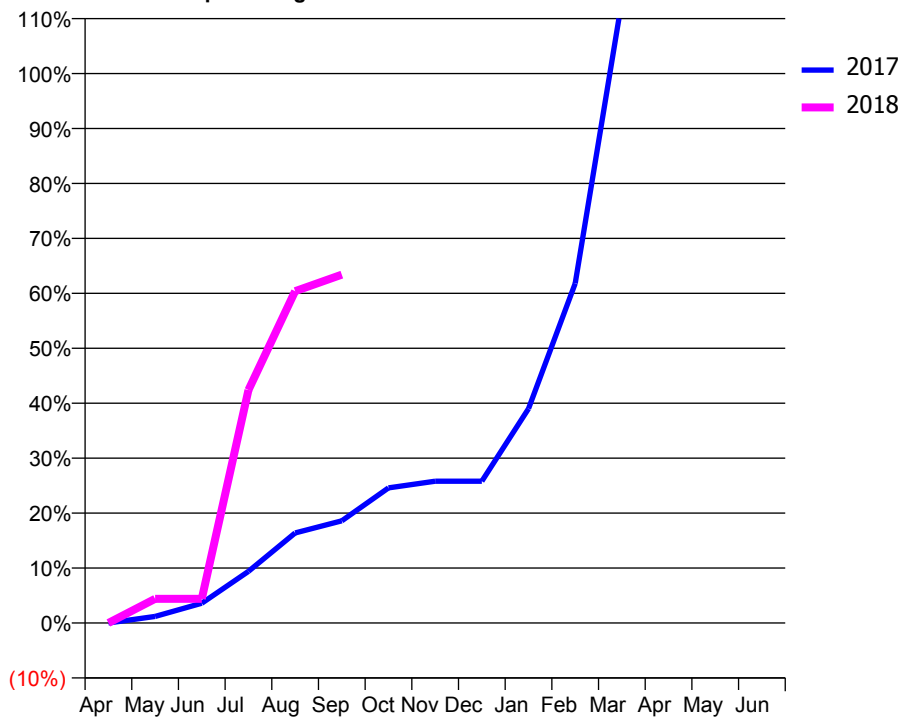
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 53            |                               |
| Quarter ending December 2016         | 60            | ↑                             |
| Quarter ending March 2017            | 90            | ↑                             |
| Quarter ending June 2017             | 109           | ↑                             |
| Quarter ending September 2017        | 119           | ↑                             |
| <b>Variance since September 2016</b> | <b>124.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 1                                 | 4    |
| June      | 4                                 | 4    |
| July      | 9                                 | 42   |
| August    | 16                                | 60   |
| September | 19                                | 63   |
| October   | 25                                |      |
| November  | 26                                |      |
| December  | 26                                |      |
| January   | 39                                |      |
| February  | 62                                |      |
| March     | 113                               |      |
| April     | 114                               |      |
| May       | 145                               |      |
| June      | 151                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 53          | 0.0%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 53          | 1.9%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 27       | 37          | 73.0%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 37          | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 37          | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

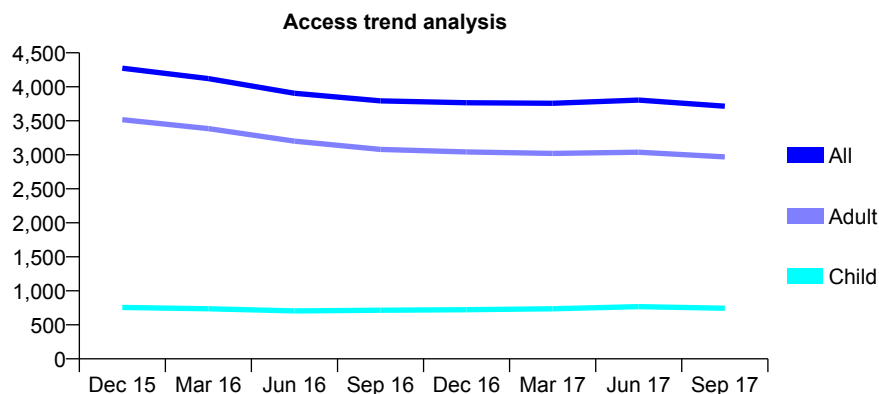
## 7A7 - Vital Signs At a Glance Contract Report for 158194/0003 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

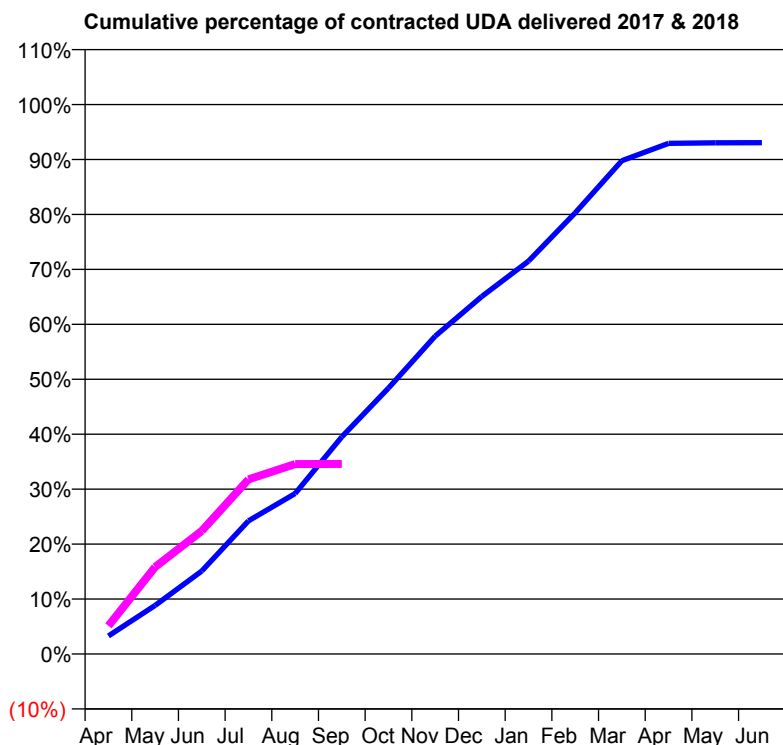
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,878.10 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,794         |                               |
| Quarter ending December 2016         | 3,766         | →                             |
| Quarter ending March 2017            | 3,757         | →                             |
| Quarter ending June 2017             | 3,805         | →                             |
| Quarter ending September 2017        | 3,714         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 395                               | 616   |
| May       | 1,060                             | 1,900 |
| June      | 1,811                             | 2,688 |
| July      | 2,907                             | 3,814 |
| August    | 3,503                             | 4,148 |
| September | 4,741                             | 4,152 |
| October   | 5,809                             |       |
| November  | 6,941                             |       |
| December  | 7,810                             |       |
| January   | 8,581                             |       |
| February  | 9,635                             |       |
| March     | 10,774                            |       |
| April     | 11,152                            |       |
| May       | 11,165                            |       |
| June      | 11,166                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 479         | 5.8%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 214      | 1,723       | 12.4%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309      | 479         | 64.5%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 866      | 1,723       | 50.3%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 143      | 2,028       | 7.1%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 2,028       | 0.2%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 29       | 2,028       | 1.4%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 72       | 76          | 94.7%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 63       | 76          | 82.9%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

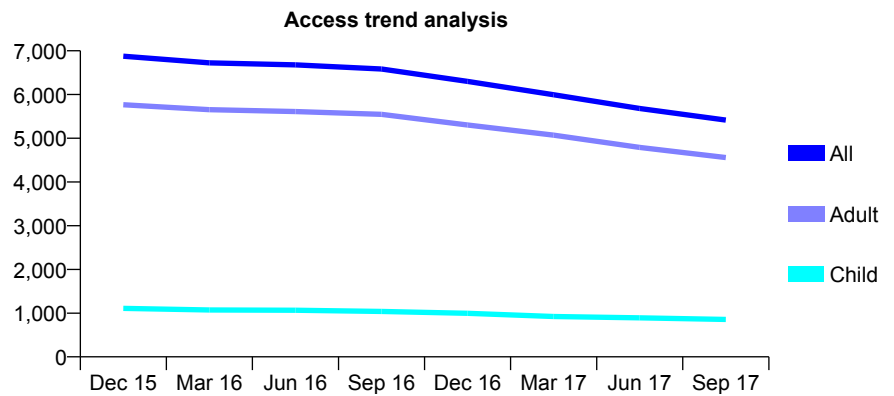
## 7A7 - Vital Signs At a Glance Contract Report for 158194/0004 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

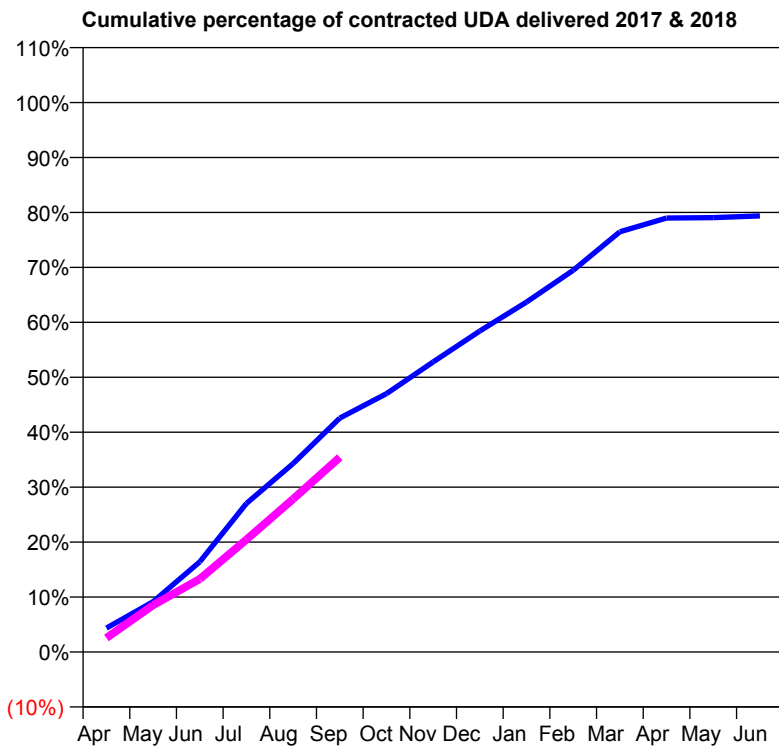
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £406,508.54 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 6,585          |                               |
| Quarter ending December 2016         | 6,300          | ↓                             |
| Quarter ending March 2017            | 5,994          | ↓                             |
| Quarter ending June 2017             | 5,680          | ↓                             |
| Quarter ending September 2017        | 5,415          | ↓                             |
| <b>Variance since September 2016</b> | <b>(17.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 761                               | 410   |
| May       | 1,605                             | 1,364 |
| June      | 2,874                             | 2,126 |
| July      | 4,732                             | 3,274 |
| August    | 6,003                             | 4,454 |
| September | 7,450                             | 5,671 |
| October   | 8,227                             |       |
| November  | 9,237                             |       |
| December  | 10,224                            |       |
| January   | 11,145                            |       |
| February  | 12,156                            |       |
| March     | 13,382                            |       |
| April     | 13,822                            |       |
| May       | 13,833                            |       |
| June      | 13,887                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 421         | 3.1%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 207      | 2,324       | 8.9%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 150      | 421         | 35.6%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 865      | 2,324       | 37.2%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 74       | 2,523       | 2.9%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,523       | 0.5%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 37       | 2,523       | 1.5%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 77       | 85          | 90.6%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 68       | 85          | 80.0%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



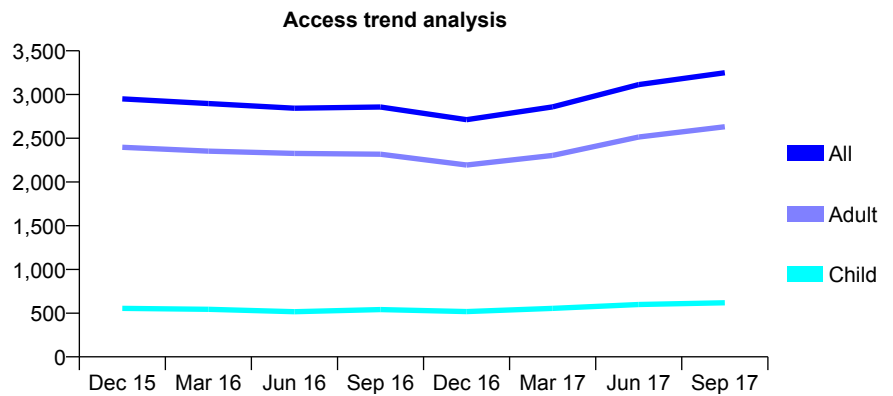
## 7A7 - Vital Signs At a Glance Contract Report for 158194/0010 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241,361.83 |

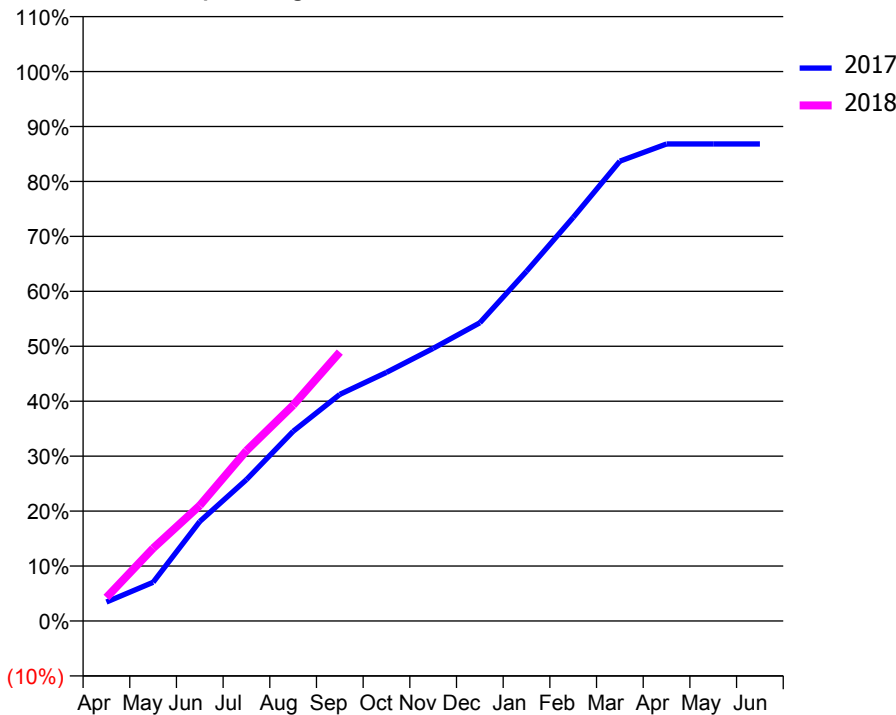
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,857        |                               |
| Quarter ending December 2016         | 2,712        | ↓                             |
| Quarter ending March 2017            | 2,858        | ↑                             |
| Quarter ending June 2017             | 3,113        | ↑                             |
| Quarter ending September 2017        | 3,249        | ↑                             |
| <b>Variance since September 2016</b> | <b>13.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 329                               | 408   |
| May       | 671                               | 1,257 |
| June      | 1,722                             | 1,997 |
| July      | 2,445                             | 2,946 |
| August    | 3,279                             | 3,730 |
| September | 3,918                             | 4,648 |
| October   | 4,298                             |       |
| November  | 4,713                             |       |
| December  | 5,155                             |       |
| January   | 6,045                             |       |
| February  | 6,978                             |       |
| March     | 7,951                             |       |
| April     | 8,247                             |       |
| May       | 8,247                             |       |
| June      | 8,247                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 470         | 4.9%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 285      | 2,018       | 14.1%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 470         | 56.2%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 872      | 2,018       | 43.2%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 250      | 2,322       | 10.8%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,322       | 0.8%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 47       | 2,322       | 2.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 59       | 64          | 92.2%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 57       | 64          | 89.1%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

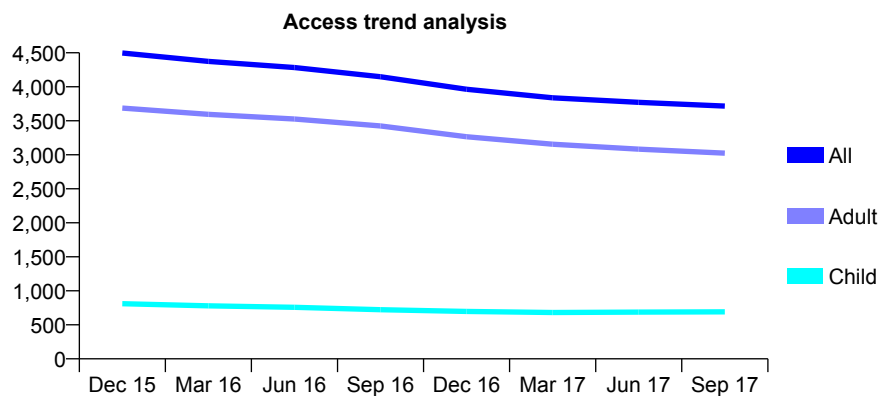
## 7A7 - Vital Signs At a Glance Contract Report for 158194/0022 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 15/12/2008    |
| Contract end date    |               |

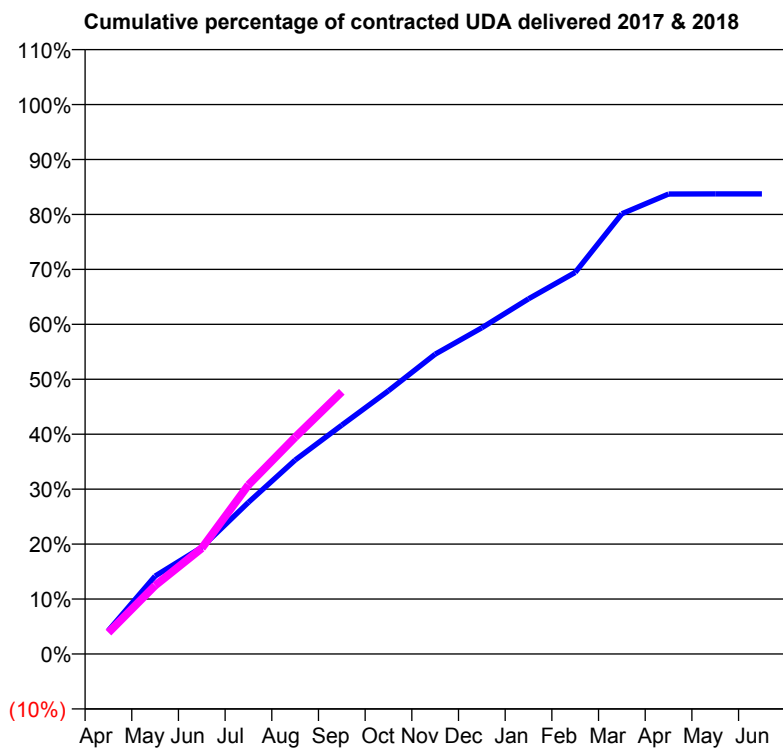
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £279,471.59 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 4,148          |                               |
| Quarter ending December 2016         | 3,964          | ↓                             |
| Quarter ending March 2017            | 3,838          | ↓                             |
| Quarter ending June 2017             | 3,771          | ↓                             |
| Quarter ending September 2017        | 3,716          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 472                               | 429   |
| May       | 1,560                             | 1,370 |
| June      | 2,136                             | 2,117 |
| July      | 3,037                             | 3,385 |
| August    | 3,882                             | 4,339 |
| September | 4,582                             | 5,248 |
| October   | 5,270                             |       |
| November  | 6,003                             |       |
| December  | 6,530                             |       |
| January   | 7,109                             |       |
| February  | 7,640                             |       |
| March     | 8,814                             |       |
| April     | 9,209                             |       |
| May       | 9,210                             |       |
| June      | 9,210                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 516         | 3.9%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 267      | 2,222       | 12.0%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 213      | 516         | 41.3%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 749      | 2,222       | 33.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 164      | 2,561       | 6.4%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,561       | 0.3%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 65       | 2,561       | 2.5%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 100      | 109         | 91.7%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 91       | 109         | 83.5%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

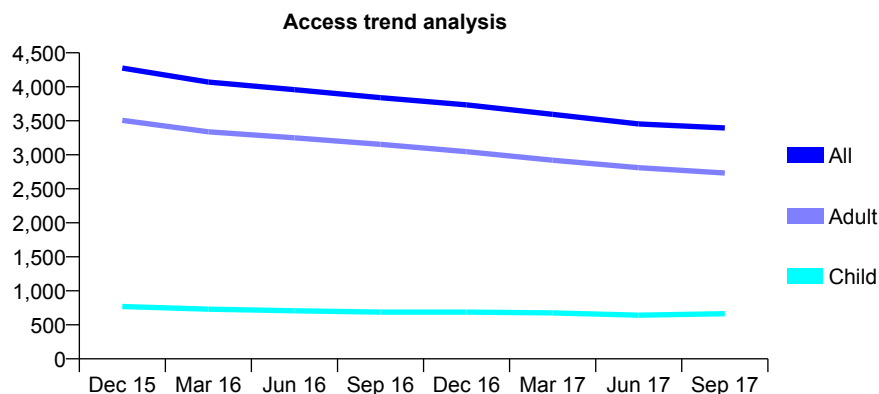
## 7A7 - Vital Signs At a Glance Contract Report for 158194/0024 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/07/2009    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,058.48 |

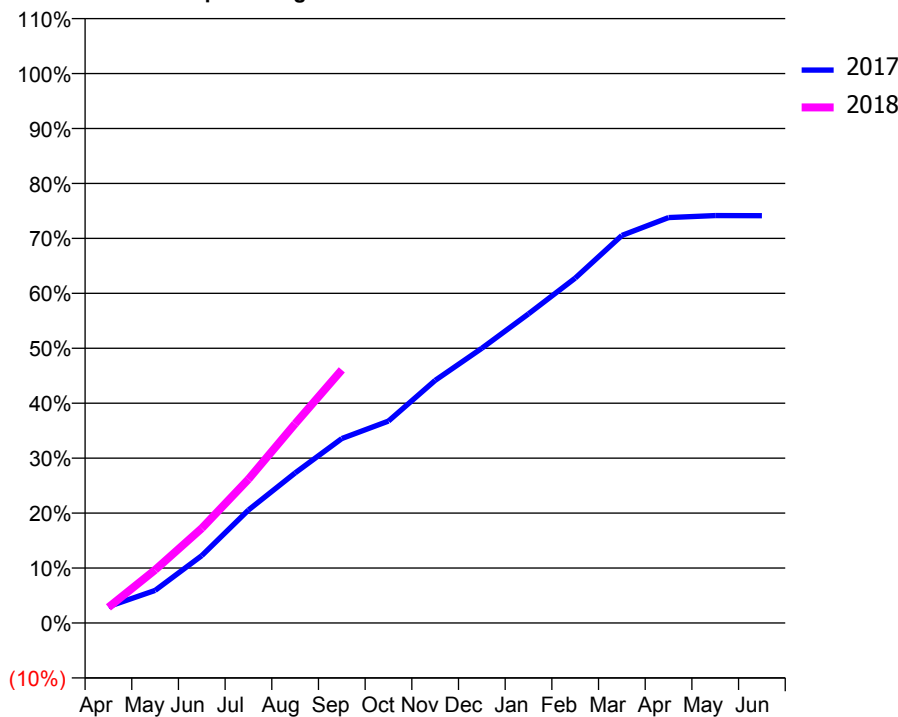
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,840          |                               |
| Quarter ending December 2016         | 3,734          | ↓                             |
| Quarter ending March 2017            | 3,596          | ↓                             |
| Quarter ending June 2017             | 3,453          | ↓                             |
| Quarter ending September 2017        | 3,395          | ↓                             |
| <b>Variance since September 2016</b> | <b>(11.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 361   | 285   |
| May       | 711   | 967   |
| June      | 1,471 | 1,725 |
| July      | 2,467 | 2,617 |
| August    | 3,277 | 3,627 |
| September | 4,029 | 4,607 |
| October   | 4,409 |       |
| November  | 5,298 |       |
| December  | 6,001 |       |
| January   | 6,752 |       |
| February  | 7,533 |       |
| March     | 8,463 |       |
| April     | 8,853 |       |
| May       | 8,898 |       |
| June      | 8,895 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 531         | 6.0%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 325      | 2,281       | 14.2%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 280      | 531         | 52.7%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,394    | 2,281       | 61.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 230      | 2,605       | 8.8%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 2,605       | 1.4%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 56       | 2,605       | 2.1%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 78       | 91          | 85.7%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 75       | 91          | 82.4%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

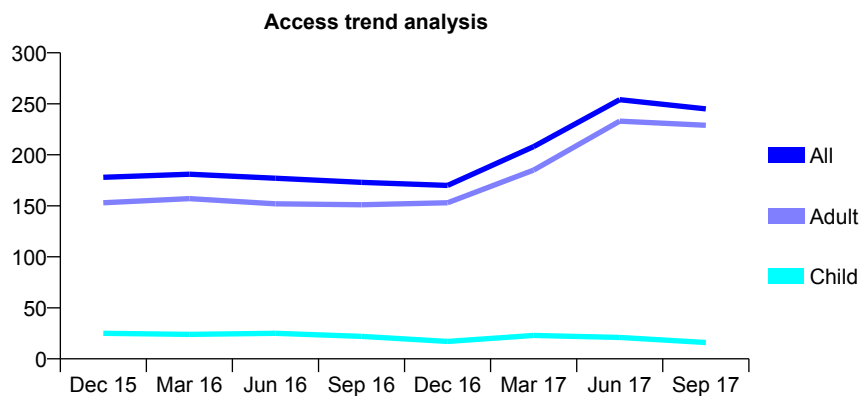
## 7A7 - Vital Signs At a Glance Contract Report for 158194/0026 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name   | PDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2010    |
| Contract end date    | 31/10/2020    |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 638        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £69,023.88 |

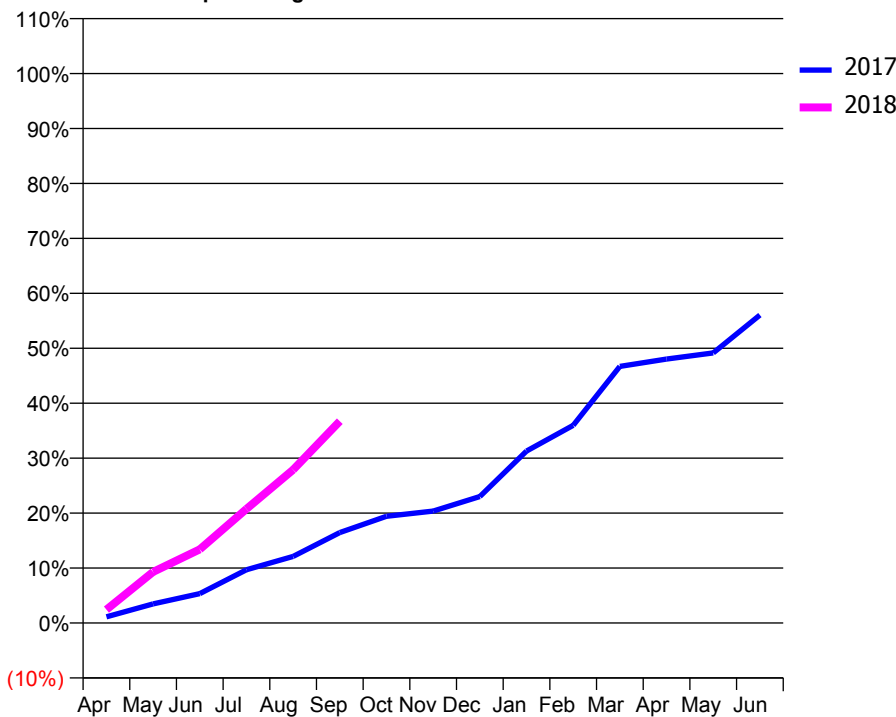
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 173          |                               |
| Quarter ending December 2016         | 170          | ↓                             |
| Quarter ending March 2017            | 208          | ↑                             |
| Quarter ending June 2017             | 254          | ↑                             |
| Quarter ending September 2017        | 245          | ↓                             |
| <b>Variance since September 2016</b> | <b>41.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 7                                 | 16   |
| May       | 22                                | 59   |
| June      | 34                                | 86   |
| July      | 62                                | 132  |
| August    | 77                                | 178  |
| September | 105                               | 234  |
| October   | 124                               |      |
| November  | 130                               |      |
| December  | 147                               |      |
| January   | 200                               |      |
| February  | 230                               |      |
| March     | 298                               |      |
| April     | 306                               |      |
| May       | 314                               |      |
| June      | 358                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 30          | 0.0%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 255         | 2.7%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 30          | 3.3%     | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 255         | 0.4%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 201      | 203         | 99.0%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 203         | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 203         | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

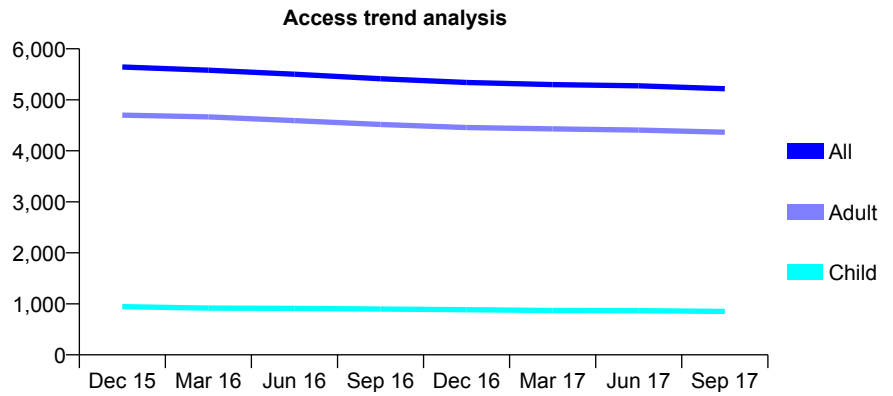
## 7A7 - Vital Signs At a Glance Contract Report for 193267/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Dr DG Evans and Dr JC Evans |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,417      |
| Carry forward general activity (UDA)        | 37          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £391,767.27 |

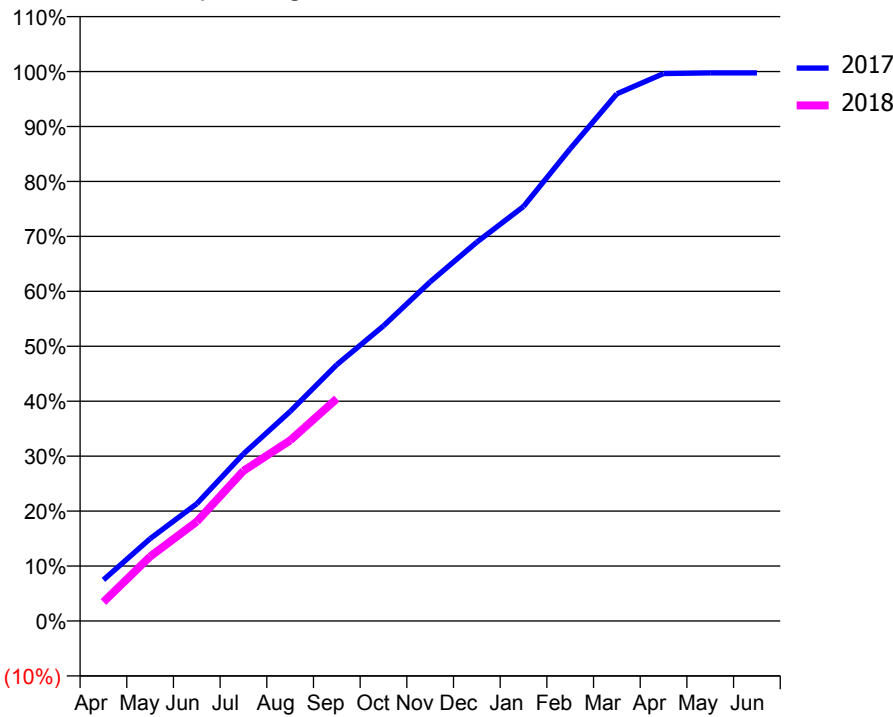
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,413         |                               |
| Quarter ending December 2016         | 5,341         | ↓                             |
| Quarter ending March 2017            | 5,298         | →                             |
| Quarter ending June 2017             | 5,274         | →                             |
| Quarter ending September 2017        | 5,216         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,153                             | 531   |
| May       | 2,310                             | 1,809 |
| June      | 3,291                             | 2,790 |
| July      | 4,689                             | 4,215 |
| August    | 5,878                             | 5,068 |
| September | 7,194                             | 6,239 |
| October   | 8,281                             |       |
| November  | 9,516                             |       |
| December  | 10,632                            |       |
| January   | 11,631                            |       |
| February  | 13,250                            |       |
| March     | 14,790                            |       |
| April     | 15,361                            |       |
| May       | 15,380                            |       |
| June      | 15,380                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 616         | 6.0%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 509      | 3,268       | 15.6%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 368      | 616         | 59.7%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,961    | 3,268       | 60.0%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 385      | 3,583       | 10.7%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 3,583       | 1.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 39       | 3,583       | 1.1%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 128      | 133         | 96.2%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 127      | 133         | 95.5%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

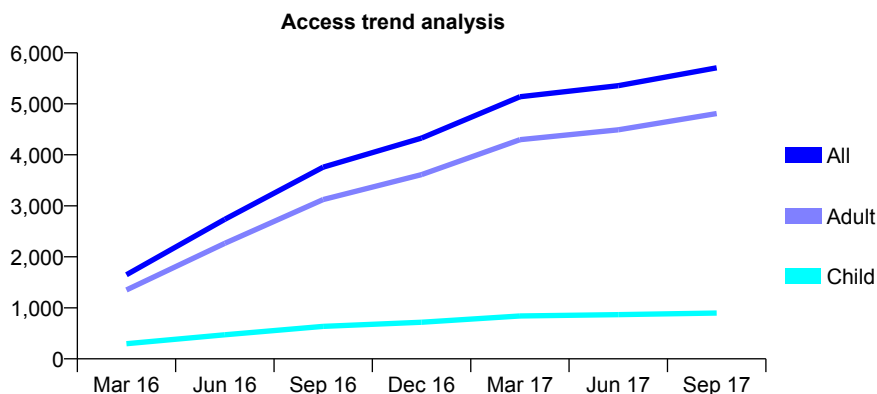
## 7A7 - Vital Signs At a Glance Contract Report for 208248/0002 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | The Martin Partnership |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 21/12/2015             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,364      |
| Carry forward general activity (UDA)        | -105        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £406,922.83 |

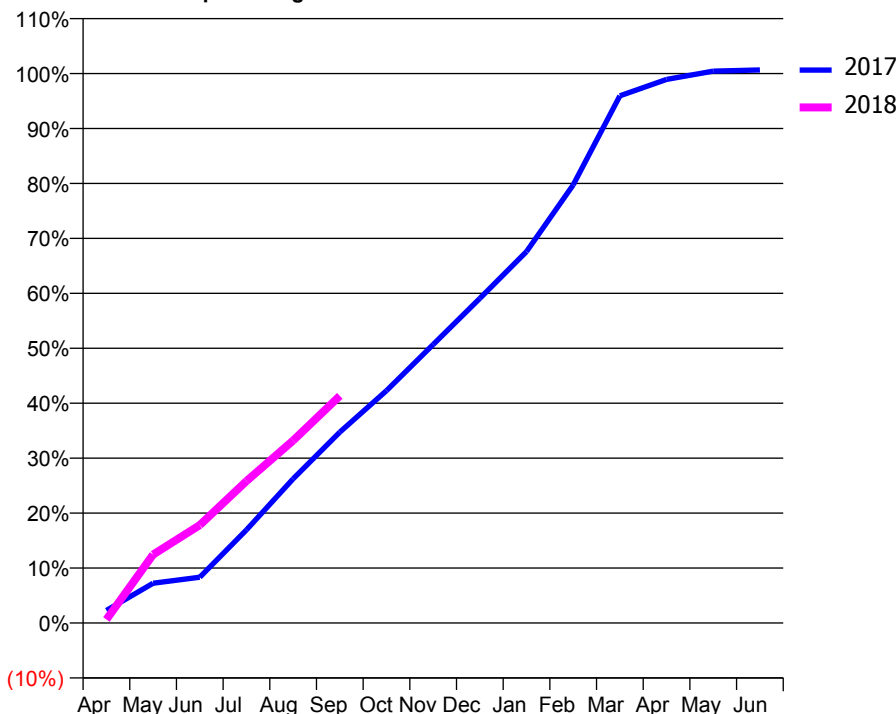
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,759        |                               |
| Quarter ending December 2016         | 4,329        | ↑                             |
| Quarter ending March 2017            | 5,139        | ↑                             |
| Quarter ending June 2017             | 5,356        | ↑                             |
| Quarter ending September 2017        | 5,707        | ↑                             |
| <b>Variance since September 2016</b> | <b>51.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 375    | 105   |
| May       | 1,185  | 2,040 |
| June      | 1,366  | 2,918 |
| July      | 2,773  | 4,228 |
| August    | 4,297  | 5,435 |
| September | 5,683  | 6,765 |
| October   | 6,920  |       |
| November  | 8,292  |       |
| December  | 9,667  |       |
| January   | 11,060 |       |
| February  | 13,045 |       |
| March     | 15,700 |       |
| April     | 16,189 |       |
| May       | 16,435 |       |
| June      | 16,469 |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 539         | 1.9%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 2,955       | 9.6%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 257      | 539         | 47.7%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,468    | 2,955       | 49.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 226      | 3,212       | 7.0%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 3,212       | 0.8%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 19       | 3,212       | 0.6%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 110      | 123         | 89.4%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 108      | 123         | 87.8%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

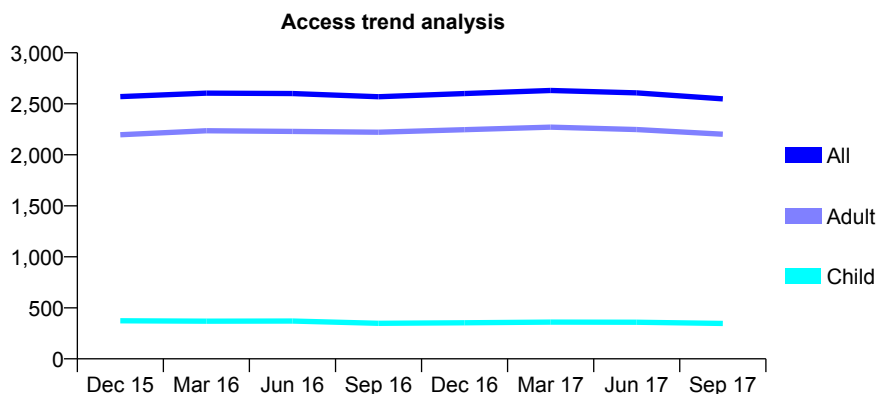
## 7A7 - Vital Signs At a Glance Contract Report for 218812/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | MR JD ROBERTS-JAMES |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

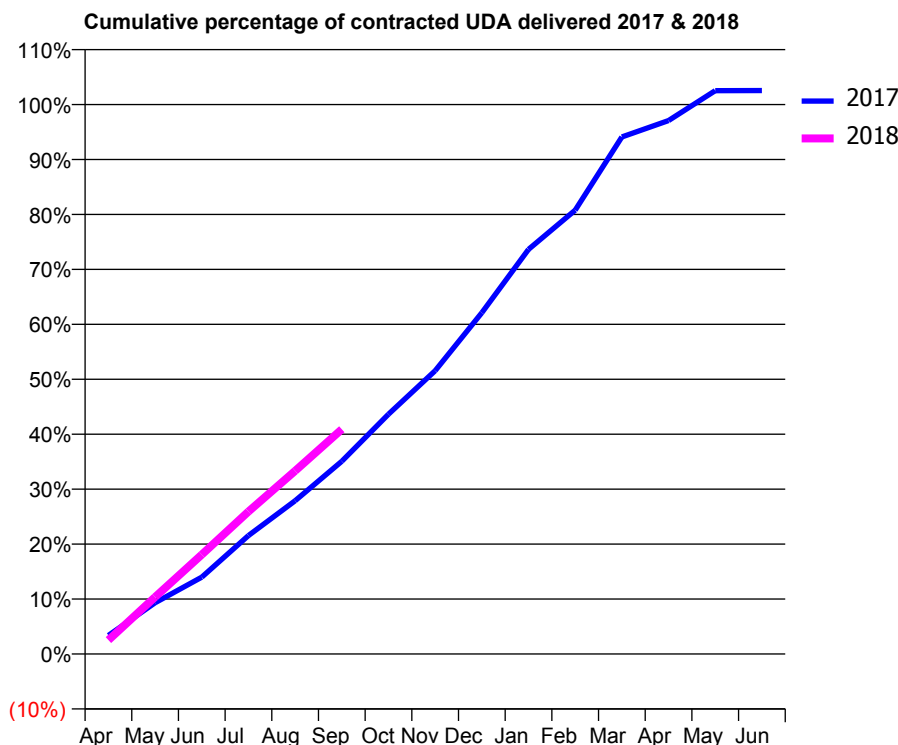
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,456       |
| Carry forward general activity (UDA)        | -189        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £190,428.81 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,569         |                               |
| Quarter ending December 2016         | 2,601         | →                             |
| Quarter ending March 2017            | 2,631         | →                             |
| Quarter ending June 2017             | 2,607         | →                             |
| Quarter ending September 2017        | 2,549         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 252                               | 189   |
| May       | 695                               | 773   |
| June      | 1,042                             | 1,349 |
| July      | 1,607                             | 1,933 |
| August    | 2,080                             | 2,485 |
| September | 2,615                             | 3,049 |
| October   | 3,255                             |       |
| November  | 3,844                             |       |
| December  | 4,631                             |       |
| January   | 5,491                             |       |
| February  | 6,022                             |       |
| March     | 7,015                             |       |
| April     | 7,238                             |       |
| May       | 7,644                             |       |
| June      | 7,645                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 277         | 7.6%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 206      | 1,477       | 13.9%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 183      | 277         | 66.1%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 863      | 1,477       | 58.4%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 55       | 1,430       | 3.8%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,430       | 0.5%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 16       | 1,430       | 1.1%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 74       | 79          | 93.7%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 68       | 79          | 86.1%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



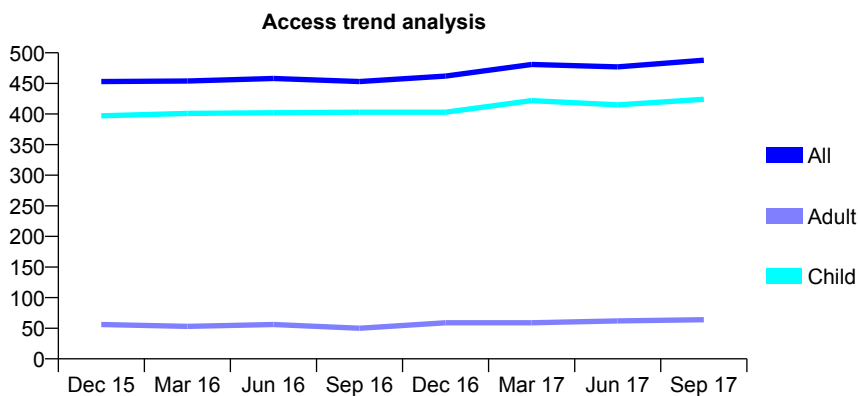
## 7A7 - Vital Signs At a Glance Contract Report for 565350/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR CA HIMSWORTH |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,250      |
| Carry forward general activity (UDA)        | 8          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,550.21 |

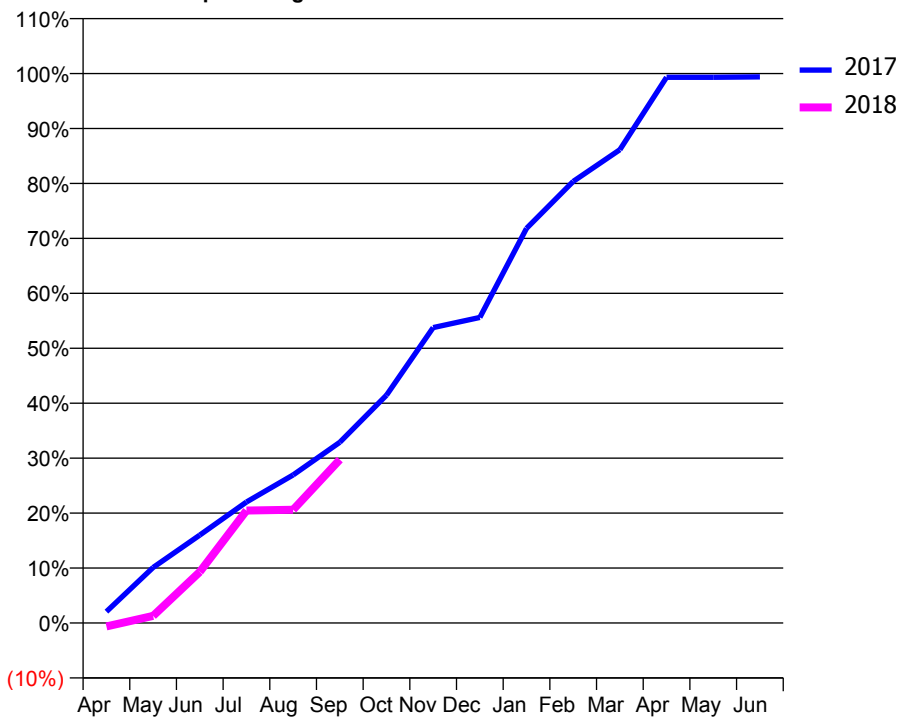
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 453         |                               |
| Quarter ending December 2016         | 462         | →                             |
| Quarter ending March 2017            | 481         | ↑                             |
| Quarter ending June 2017             | 477         | →                             |
| Quarter ending September 2017        | 488         | ↑                             |
| <b>Variance since September 2016</b> | <b>7.7%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 26    | -8   |
| May       | 126   | 16   |
| June      | 200   | 116  |
| July      | 275   | 256  |
| August    | 337   | 258  |
| September | 411   | 372  |
| October   | 518   |      |
| November  | 672   |      |
| December  | 695   |      |
| January   | 898   |      |
| February  | 1,004 |      |
| March     | 1,077 |      |
| April     | 1,241 |      |
| May       | 1,241 |      |
| June      | 1,242 |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 397         | 11.1%    | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239      | 397         | 60.2%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 15       | 290         | 5.2%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 290         | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 290         | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



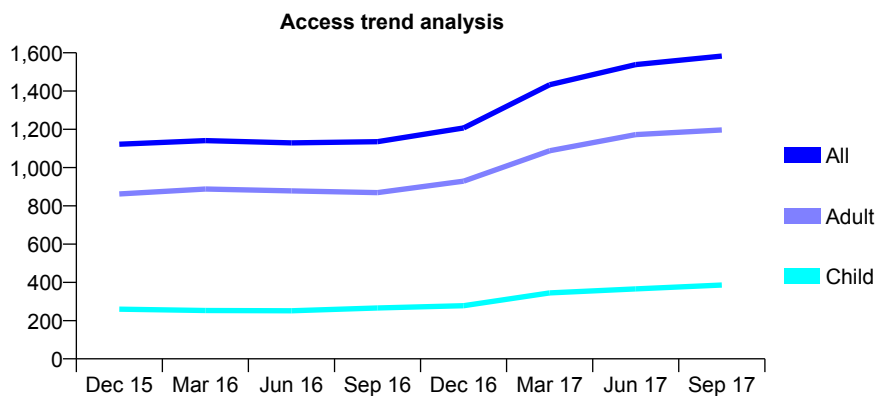
## 7A7 - Vital Signs At a Glance Contract Report for 659193/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | T&C Ichim    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 03/05/2014   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,370      |
| Carry forward general activity (UDA)        | 19         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £78,774.00 |

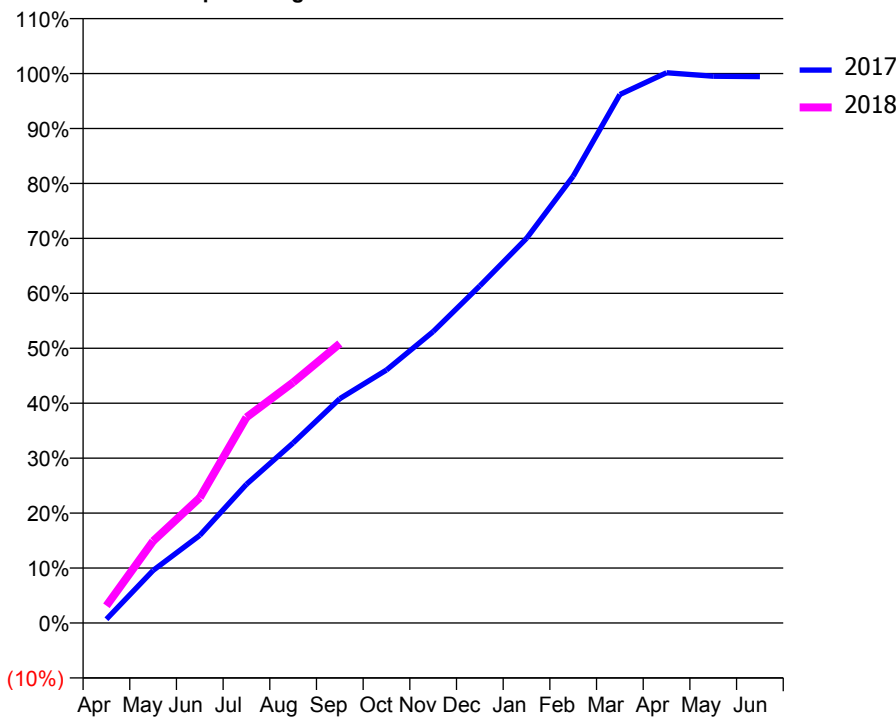
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,135        |                               |
| Quarter ending December 2016         | 1,207        | ↑                             |
| Quarter ending March 2017            | 1,433        | ↑                             |
| Quarter ending June 2017             | 1,538        | ↑                             |
| Quarter ending September 2017        | 1,583        | ↑                             |
| <b>Variance since September 2016</b> | <b>39.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 23                                | 106   |
| May       | 323                               | 502   |
| June      | 538                               | 768   |
| July      | 851                               | 1,261 |
| August    | 1,104                             | 1,476 |
| September | 1,376                             | 1,714 |
| October   | 1,551                             |       |
| November  | 1,787                             |       |
| December  | 2,068                             |       |
| January   | 2,359                             |       |
| February  | 2,740                             |       |
| March     | 3,241                             |       |
| April     | 3,375                             |       |
| May       | 3,353                             |       |
| June      | 3,351                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 228         | 3.1%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 681         | 5.7%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 102      | 228         | 44.7%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 316      | 681         | 46.4%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 10       | 852         | 1.2%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 852         | 0.6%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 852         | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 29       | 31          | 93.5%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 29       | 31          | 93.5%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

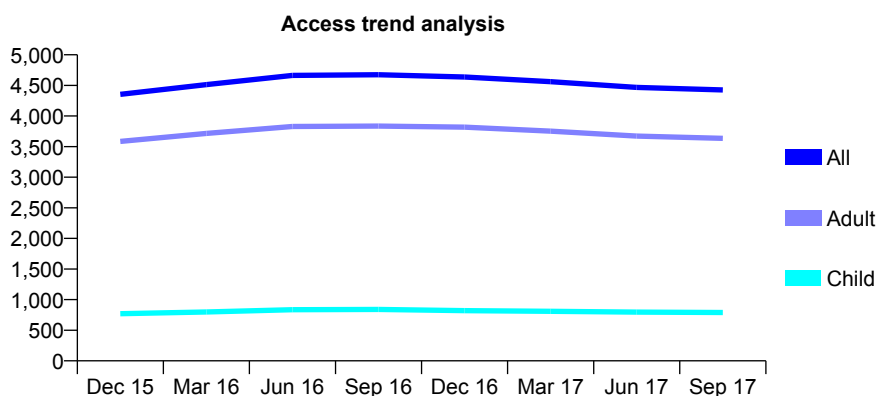
## 7A7 - Vital Signs At a Glance Contract Report for 689823/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR J CHARRO  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

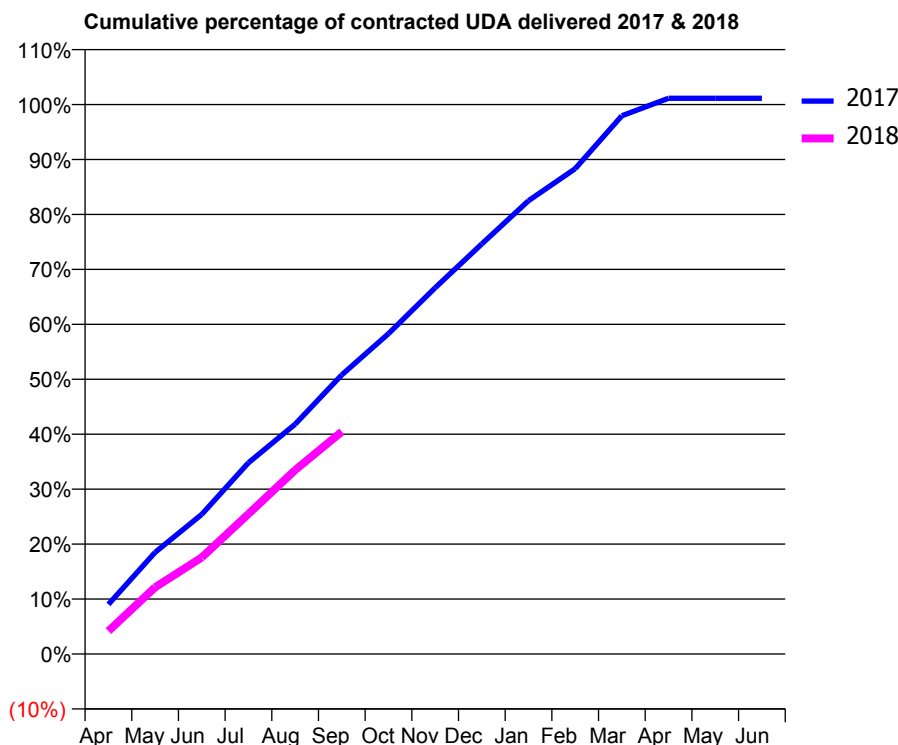
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | -158        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £409,344.12 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,675         |                               |
| Quarter ending December 2016         | 4,637         | →                             |
| Quarter ending March 2017            | 4,561         | ↓                             |
| Quarter ending June 2017             | 4,468         | ↓                             |
| Quarter ending September 2017        | 4,425         | →                             |
| <b>Variance since September 2016</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,266                             | 586   |
| May       | 2,591                             | 1,699 |
| June      | 3,559                             | 2,463 |
| July      | 4,873                             | 3,569 |
| August    | 5,856                             | 4,688 |
| September | 7,112                             | 5,664 |
| October   | 8,162                             |       |
| November  | 9,331                             |       |
| December  | 10,450                            |       |
| January   | 11,548                            |       |
| February  | 12,364                            |       |
| March     | 13,714                            |       |
| April     | 14,158                            |       |
| May       | 14,158                            |       |
| June      | 14,158                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 617         | 6.8%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 433      | 2,939       | 14.7%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 416      | 617         | 67.4%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,147    | 2,939       | 73.1%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 307      | 3,321       | 9.2%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 3,321       | 0.2%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 38       | 3,321       | 1.1%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 91       | 102         | 89.2%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 94       | 102         | 92.2%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

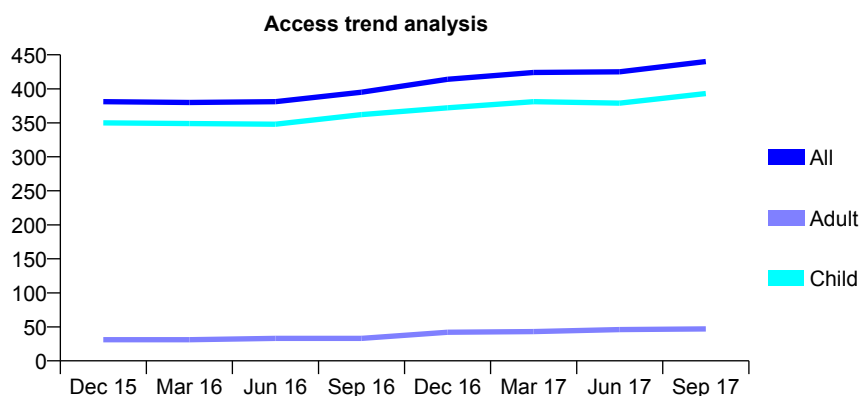
## 7A7 - Vital Signs At a Glance Contract Report for 762938/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS G DAVIES |
| Contract type name   | PDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2012    |
| Contract end date    | 31/03/2018    |

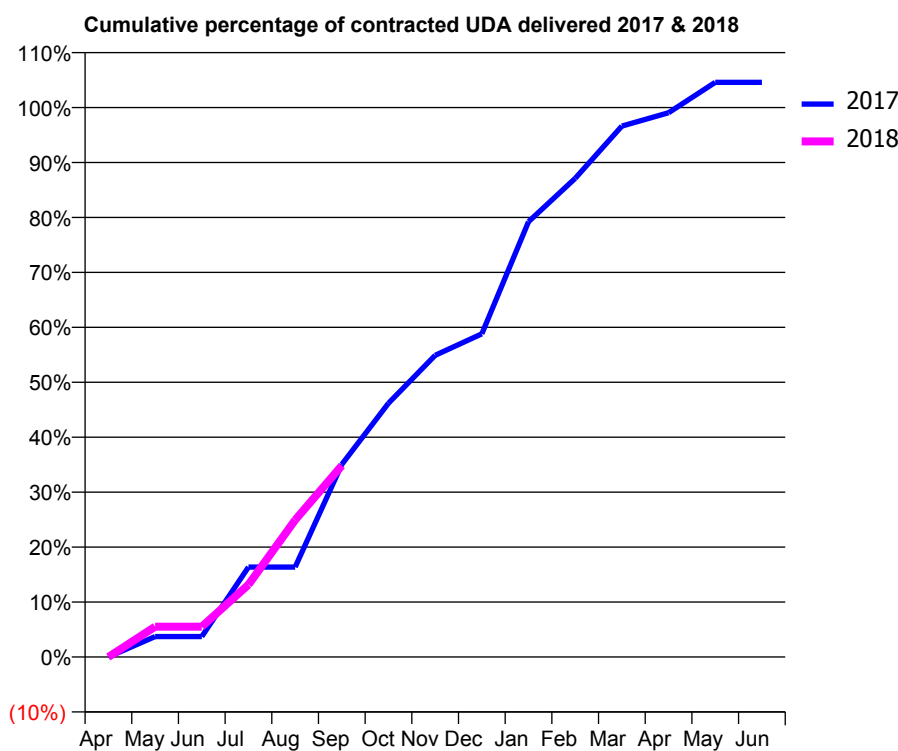
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,554.20 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 395          |                               |
| Quarter ending December 2016         | 414          | ↑                             |
| Quarter ending March 2017            | 424          | ↑                             |
| Quarter ending June 2017             | 425          | →                             |
| Quarter ending September 2017        | 440          | ↑                             |
| <b>Variance since September 2016</b> | <b>11.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 26                                | 39   |
| June      | 26                                | 39   |
| July      | 115                               | 92   |
| August    | 115                               | 175  |
| September | 245                               | 244  |
| October   | 323                               |      |
| November  | 384                               |      |
| December  | 412                               |      |
| January   | 555                               |      |
| February  | 610                               |      |
| March     | 676                               |      |
| April     | 693                               |      |
| May       | 732                               |      |
| June      | 732                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 218         | 12.4%    | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 9           | 11.1%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 77       | 218         | 35.3%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 9           | 55.6%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 9        | 180         | 5.0%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 180         | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 180         | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 7           | N/A      | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

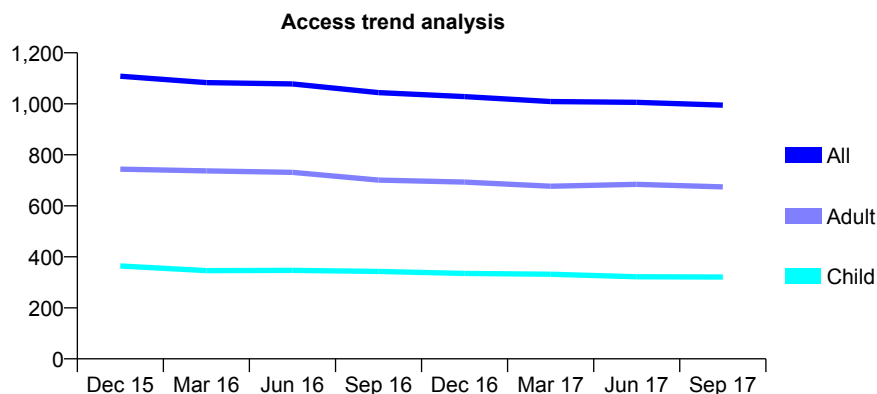
## 7A7 - Vital Signs At a Glance Contract Report for 809748/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MS QUAYLE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 24/06/2013   |
| Contract end date    |              |

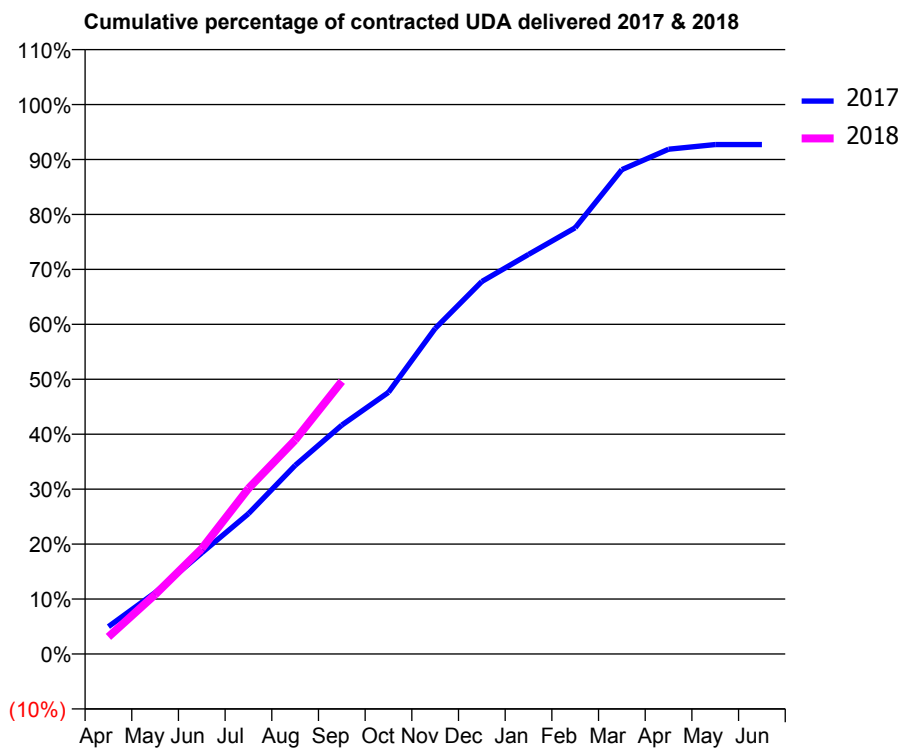
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,495      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,128.58 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,044         |                               |
| Quarter ending December 2016         | 1,028         | ↓                             |
| Quarter ending March 2017            | 1,009         | ↓                             |
| Quarter ending June 2017             | 1,006         | →                             |
| Quarter ending September 2017        | 995           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 150                               | 78    |
| May       | 335                               | 270   |
| June      | 551                               | 478   |
| July      | 765                               | 751   |
| August    | 1,028                             | 971   |
| September | 1,248                             | 1,238 |
| October   | 1,426                             |       |
| November  | 1,774                             |       |
| December  | 2,030                             |       |
| January   | 2,178                             |       |
| February  | 2,323                             |       |
| March     | 2,640                             |       |
| April     | 2,752                             |       |
| May       | 2,777                             |       |
| June      | 2,777                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 252         | 6.0%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 114      | 530         | 21.5%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 152      | 252         | 60.3%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 270      | 530         | 50.9%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 64       | 714         | 9.0%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 714         | 0.8%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 1        | 714         | 0.1%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 22       | 27          | 81.5%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 27          | 100.0%   | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

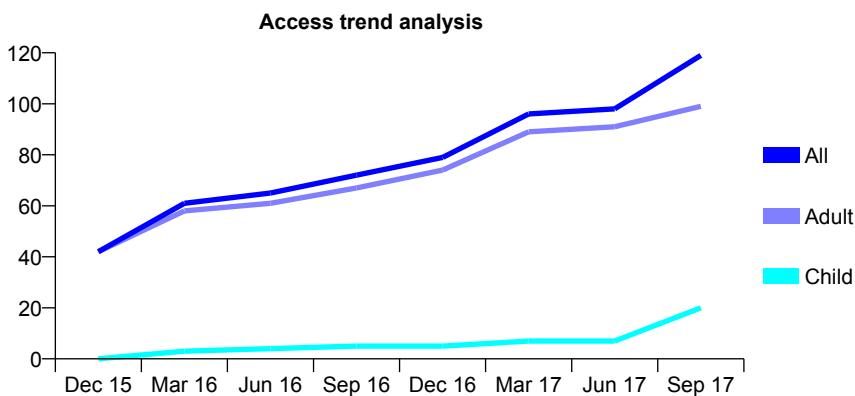
## 7A7 - Vital Signs At a Glance Contract Report for 830887/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR WJ TOLLEY |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/01/2011   |
| Contract end date    | 01/01/2021   |

|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 100   |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

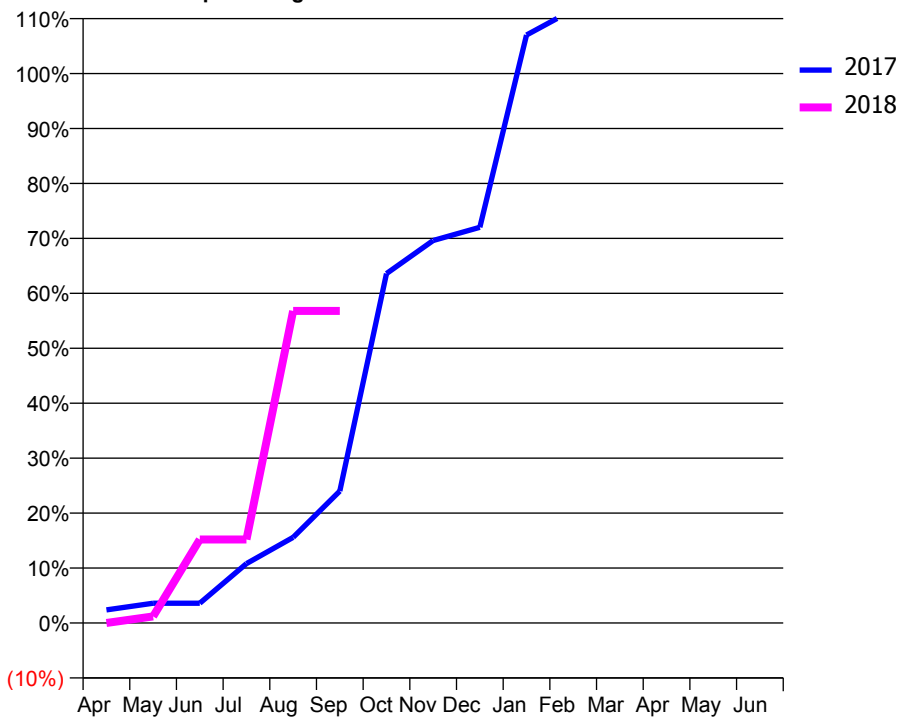
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 72           |                               |
| Quarter ending December 2016         | 79           | ↑                             |
| Quarter ending March 2017            | 96           | ↑                             |
| Quarter ending June 2017             | 98           | ↑                             |
| Quarter ending September 2017        | 119          | ↑                             |
| <b>Variance since September 2016</b> | <b>65.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 2    | 0    |
| May       | 4    | 1    |
| June      | 4    | 15   |
| July      | 11   | 15   |
| August    | 16   | 57   |
| September | 24   | 57   |
| October   | 64   |      |
| November  | 70   |      |
| December  | 72   |      |
| January   | 107  |      |
| February  | 112  |      |
| March     | 124  |      |
| April     | 128  |      |
| May       | 129  |      |
| June      | 134  |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 14          | 0.0%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 38          | 0.0%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 14          | 0.0%     | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 38          | 0.0%     | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 18       | 43          | 41.9%    | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 43          | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 43          | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

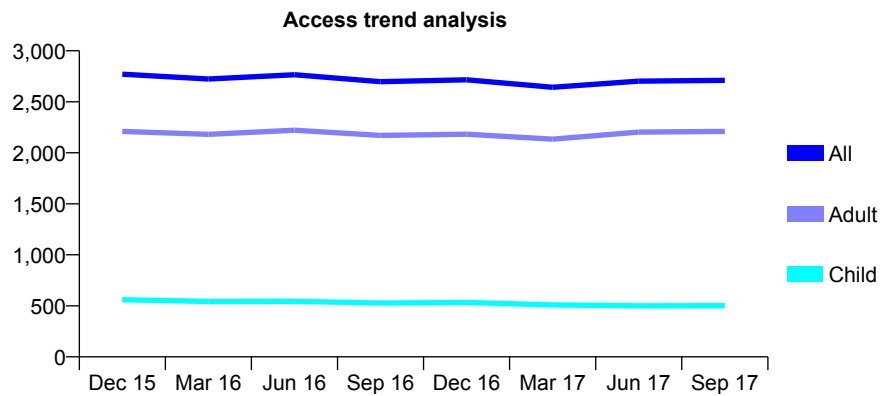
## 7A7 - Vital Signs At a Glance Contract Report for 849324/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS S FAWAZ |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,834.54 |

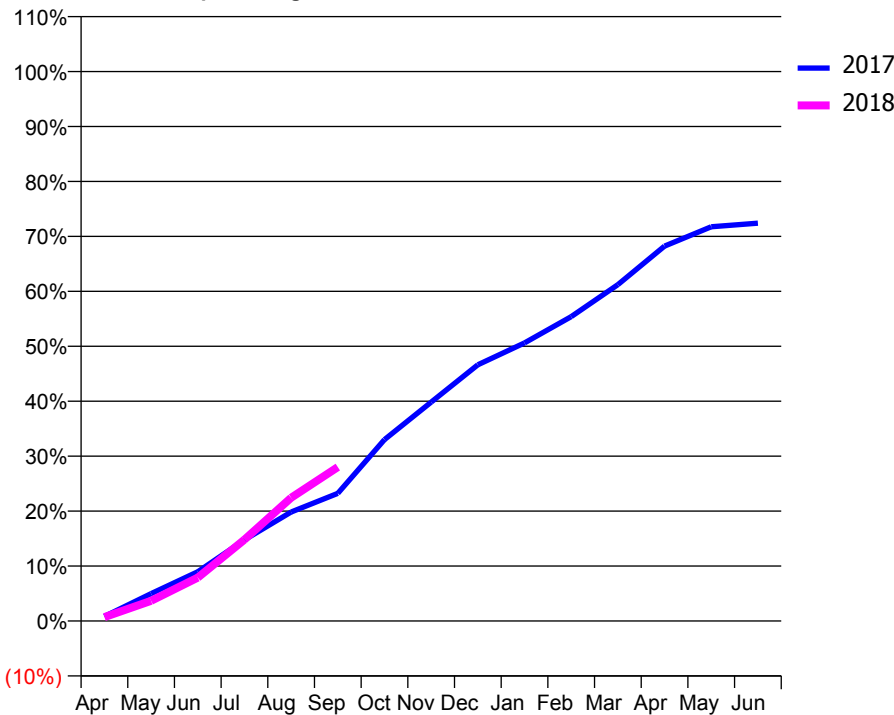
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,698       |                               |
| Quarter ending December 2016         | 2,716       | →                             |
| Quarter ending March 2017            | 2,643       | ↓                             |
| Quarter ending June 2017             | 2,703       | ↑                             |
| Quarter ending September 2017        | 2,711       | →                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 67                                | 58    |
| May       | 398                               | 294   |
| June      | 717                               | 632   |
| July      | 1,182                             | 1,184 |
| August    | 1,587                             | 1,795 |
| September | 1,858                             | 2,241 |
| October   | 2,641                             |       |
| November  | 3,186                             |       |
| December  | 3,730                             |       |
| January   | 4,049                             |       |
| February  | 4,431                             |       |
| March     | 4,898                             |       |
| April     | 5,458                             |       |
| May       | 5,740                             |       |
| June      | 5,792                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 257         | 1.6%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 136      | 1,317       | 10.3%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 109      | 257         | 42.4%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 595      | 1,317       | 45.2%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 119      | 1,249       | 9.5%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,249       | 0.7%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 4        | 1,249       | 0.3%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 59       | 68          | 86.8%    | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 61       | 68          | 89.7%    | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

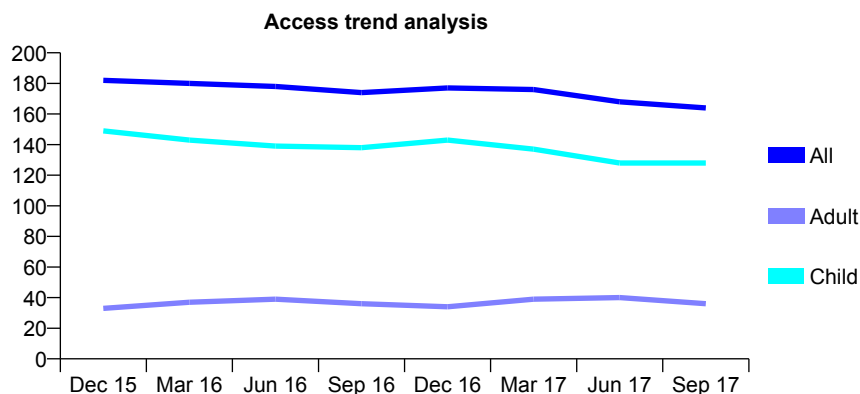
## 7A7 - Vital Signs At a Glance Contract Report for 915645/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MISS SE GRIFFITHS |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

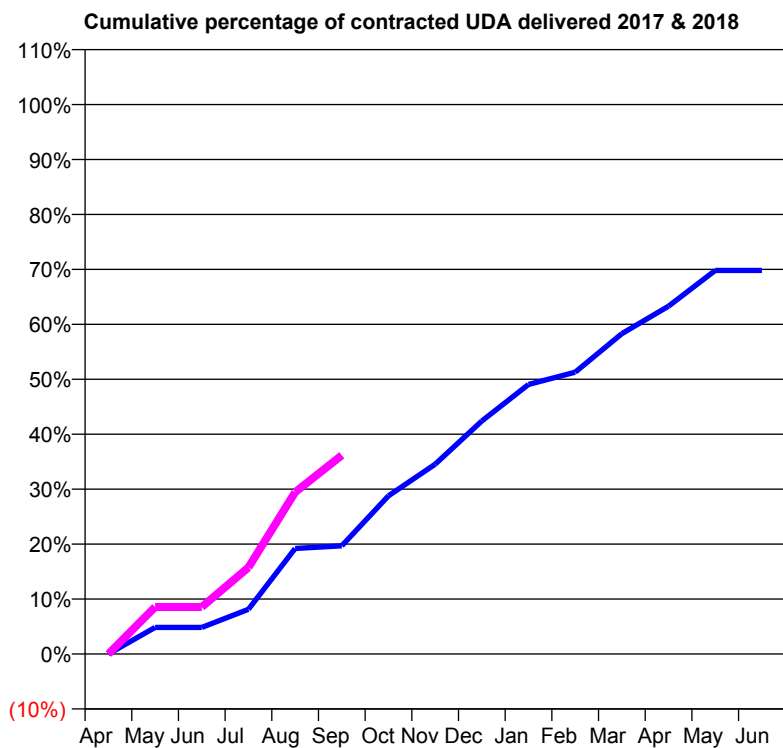
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 250       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,150.40 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 174           |                               |
| Quarter ending December 2016         | 177           | →                             |
| Quarter ending March 2017            | 176           | →                             |
| Quarter ending June 2017             | 168           | ↓                             |
| Quarter ending September 2017        | 164           | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 19                                | 21   |
| June      | 19                                | 21   |
| July      | 33                                | 39   |
| August    | 77                                | 74   |
| September | 79                                | 90   |
| October   | 115                               |      |
| November  | 138                               |      |
| December  | 170                               |      |
| January   | 196                               |      |
| February  | 205                               |      |
| March     | 233                               |      |
| April     | 253                               |      |
| May       | 279                               |      |
| June      | 279                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 103         | 3.9%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 69       | 103         | 67.0%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 7           | 85.7%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 7        | 76          | 9.2%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 76          | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 0        | 76          | 0.0%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

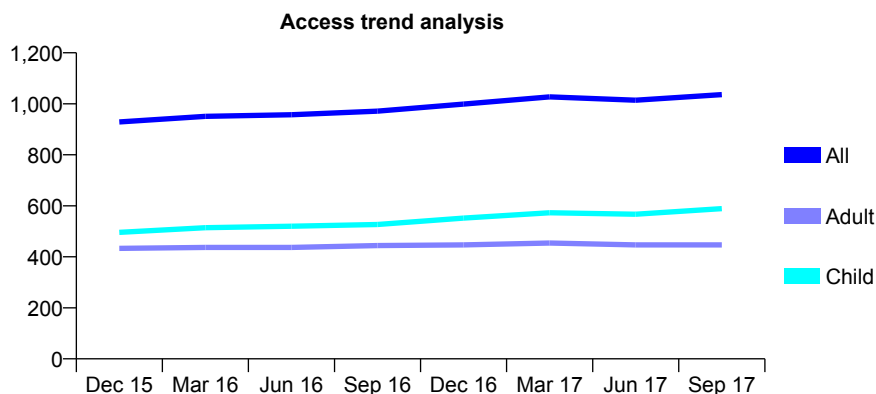
## 7A7 - Vital Signs At a Glance Contract Report for 964948/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR WJ JENKINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 25/10/2013    |
| Contract end date    |               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,700      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £79,339.66 |

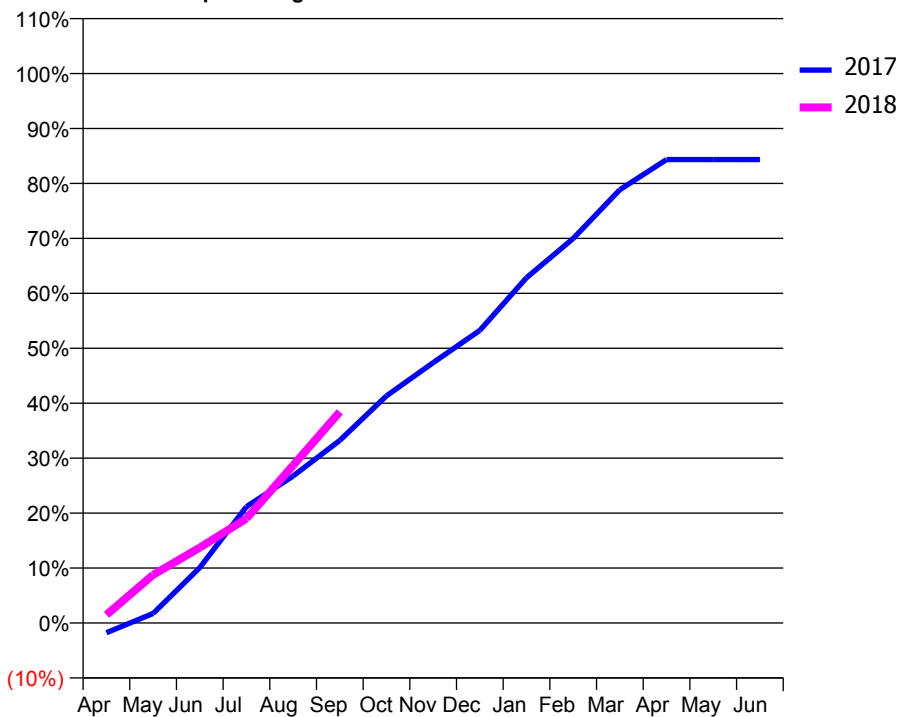
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 971         |                               |
| Quarter ending December 2016         | 999         | ↑                             |
| Quarter ending March 2017            | 1,027       | ↑                             |
| Quarter ending June 2017             | 1,014       | ↓                             |
| Quarter ending September 2017        | 1,036       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -48                               | 40    |
| May       | 47                                | 237   |
| June      | 272                               | 370   |
| July      | 572                               | 513   |
| August    | 722                               | 775   |
| September | 897                               | 1,037 |
| October   | 1,116                             |       |
| November  | 1,279                             |       |
| December  | 1,438                             |       |
| January   | 1,697                             |       |
| February  | 1,890                             |       |
| March     | 2,129                             |       |
| April     | 2,277                             |       |
| May       | 2,277                             |       |
| June      | 2,277                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | LHB   | Wales |
|---|----------|-------------|----------|-------|-------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 469         | 4.9%     | 7.8%  | 10.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 286         | 14.0%    | 13.9% | 16.2% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330      | 469         | 70.4%    | 54.4% | 58.9% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 178      | 286         | 62.2%    | 51.5% | 55.2% |
| % of FP17s for Band 1 Urgent Courses  | 52       | 674         | 7.7%     | 10.3% | 9.1%  |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 674         | 0.0%     | 0.6%  | 0.8%  |
| % of FP17s Relating to Continuations  | 6        | 674         | 0.9%     | 1.2%  | 0.8%  |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 90.9% | 92.0% |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 86.4% | 87.6% |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



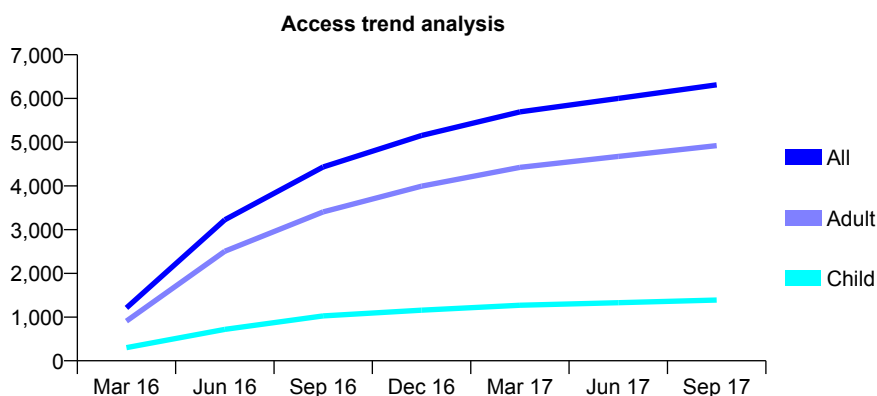
## Q44 - Vital Signs At a Glance Contract Report for 100008/0000 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Raby Road Dental Centre |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/02/2016              |
| Contract end date    |                         |

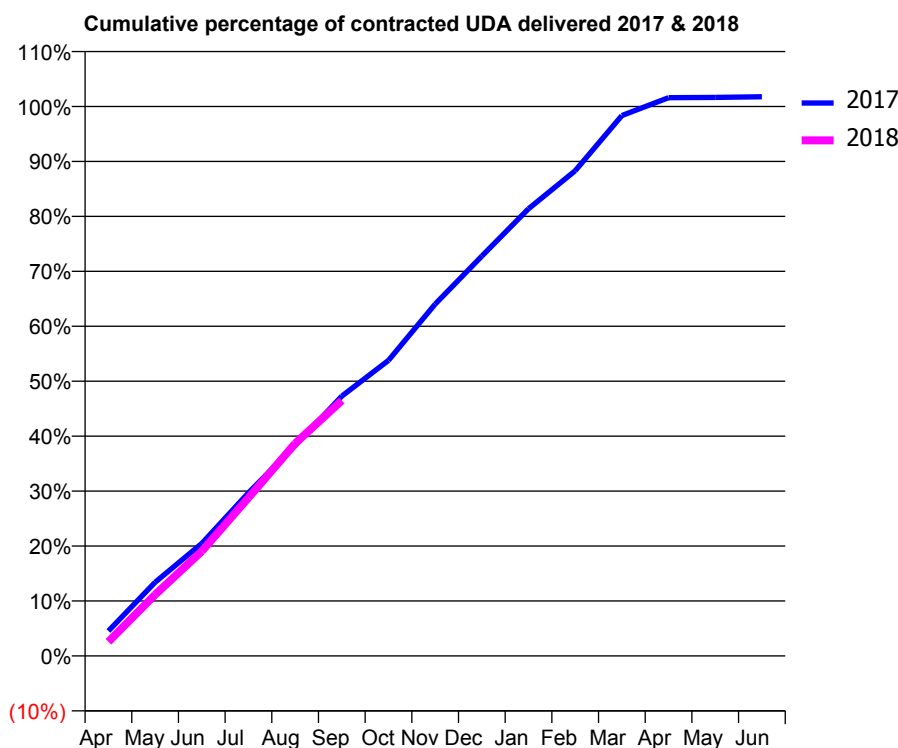
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,145      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £547,430.85 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,432        |                               |
| Quarter ending December 2016         | 5,154        | ↑                             |
| Quarter ending March 2017            | 5,693        | ↑                             |
| Quarter ending June 2017             | 6,002        | ↑                             |
| Quarter ending September 2017        | 6,311        | ↑                             |
| <b>Variance since September 2016</b> | <b>42.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 873                               | 495   |
| May       | 2,568                             | 2,136 |
| June      | 3,919                             | 3,651 |
| July      | 5,682                             | 5,513 |
| August    | 7,329                             | 7,401 |
| September | 9,055                             | 8,897 |
| October   | 10,296                            |       |
| November  | 12,256                            |       |
| December  | 13,930                            |       |
| January   | 15,580                            |       |
| February  | 16,904                            |       |
| March     | 18,826                            |       |
| April     | 19,450                            |       |
| May       | 19,458                            |       |
| June      | 19,483                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,046       | 8.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 552      | 3,676       | 15.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579      | 1,046       | 55.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,042    | 3,676       | 55.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 456      | 4,426       | 10.3%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 4,426       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 4,426       | 1.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 31       | 37          | 83.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 36       | 37          | 97.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

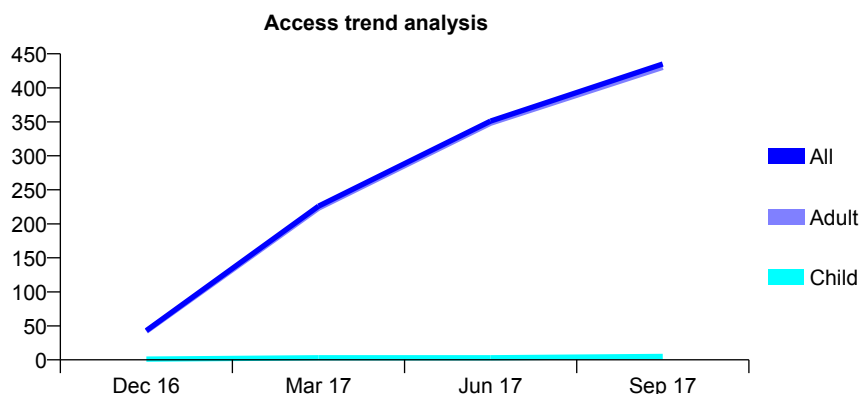
## Q44 - Vital Signs At a Glance Contract Report for 100122/0000 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | The Old Surgery Dental Practice Ltd |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/12/2016                          |
| Contract end date    | 30/11/2019                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,300       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £176,146.44 |

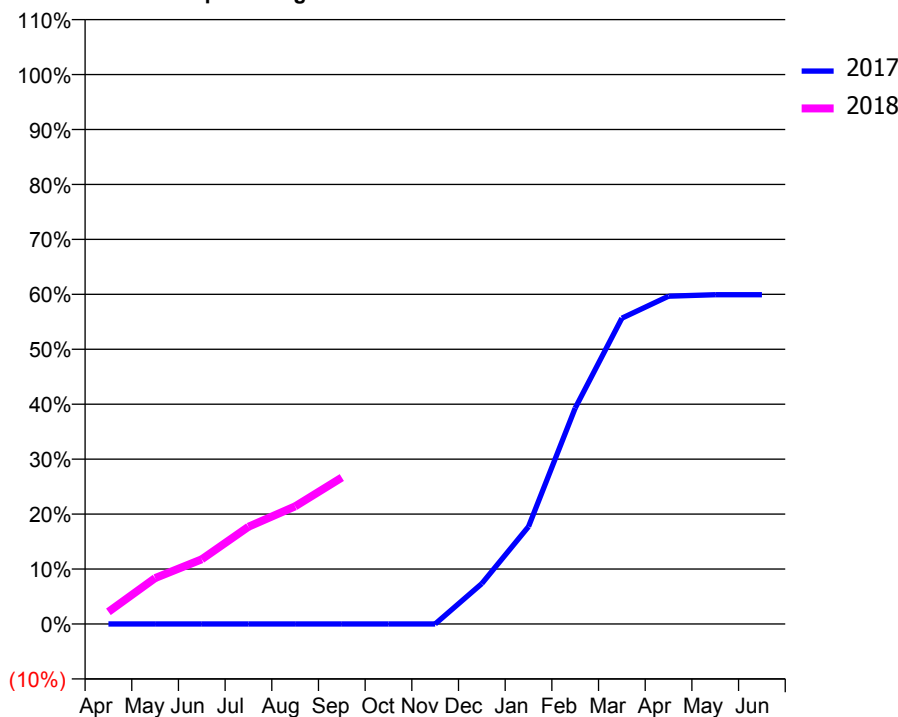
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 43    | ↑                             |
| Quarter ending March 2017            | 226   | ↑                             |
| Quarter ending June 2017             | 351   | ↑                             |
| Quarter ending September 2017        | 435   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 73   |
| May       | 0                                 | 276  |
| June      | 0                                 | 389  |
| July      | 0                                 | 584  |
| August    | 0                                 | 707  |
| September | 0                                 | 880  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 81                                |      |
| January   | 195                               |      |
| February  | 432                               |      |
| March     | 612                               |      |
| April     | 656                               |      |
| May       | 659                               |      |
| June      | 659                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 3           | 0.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 352         | 0.6%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 3           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 352         | 0.0%     | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 336         | 0.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 336         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 336         | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

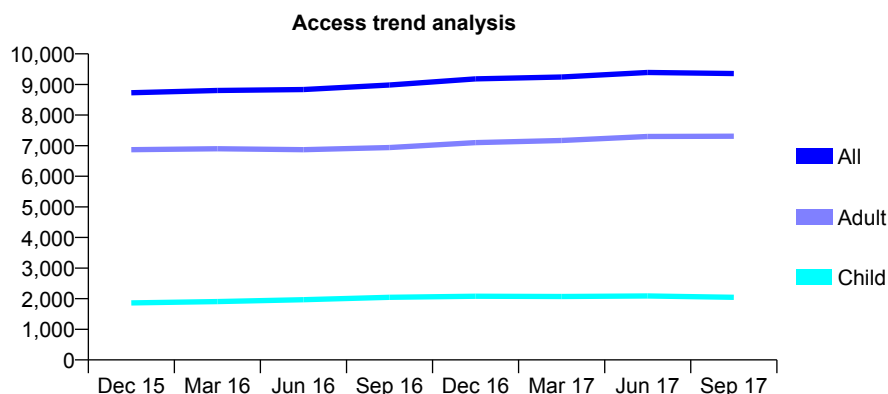
## Q44 - Vital Signs At a Glance Contract Report for 101281/0067 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

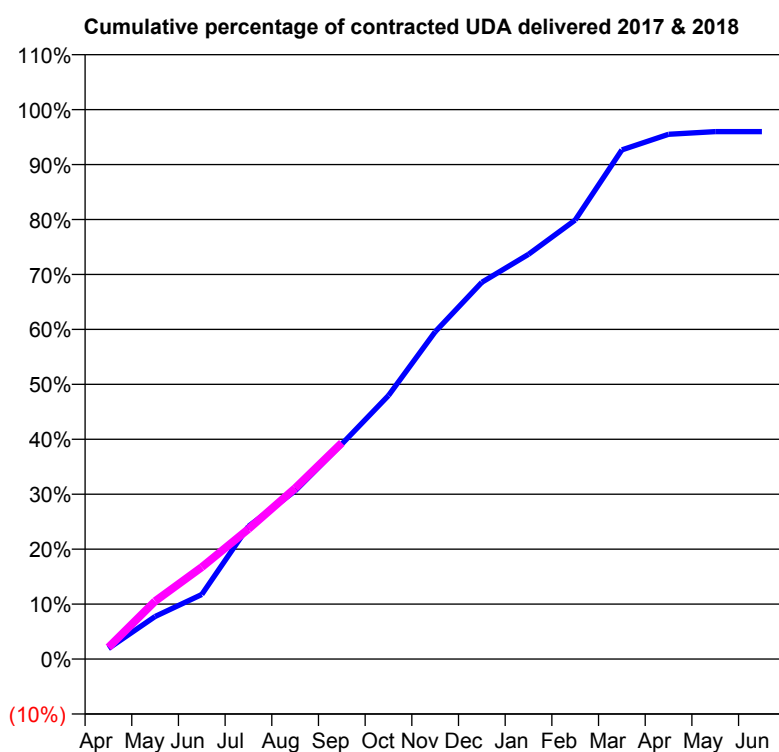
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 30,922      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £670,832.24 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,984       |                               |
| Quarter ending December 2016         | 9,182       | ↑                             |
| Quarter ending March 2017            | 9,242       | →                             |
| Quarter ending June 2017             | 9,390       | →                             |
| Quarter ending September 2017        | 9,358       | →                             |
| <b>Variance since September 2016</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 596                               | 659    |
| May       | 2,397                             | 3,262  |
| June      | 3,634                             | 5,173  |
| July      | 7,468                             | 7,317  |
| August    | 9,470                             | 9,615  |
| September | 12,102                            | 12,165 |
| October   | 14,835                            |        |
| November  | 18,419                            |        |
| December  | 21,200                            |        |
| January   | 22,775                            |        |
| February  | 24,703                            |        |
| March     | 28,655                            |        |
| April     | 29,534                            |        |
| May       | 29,680                            |        |
| June      | 29,680                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 263      | 1,791       | 14.7%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 868      | 5,434       | 16.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,151    | 1,791       | 64.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,266    | 5,434       | 60.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 636      | 6,711       | 9.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 84       | 6,711       | 1.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 6,711       | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 22          | 77.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 22          | 86.4%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

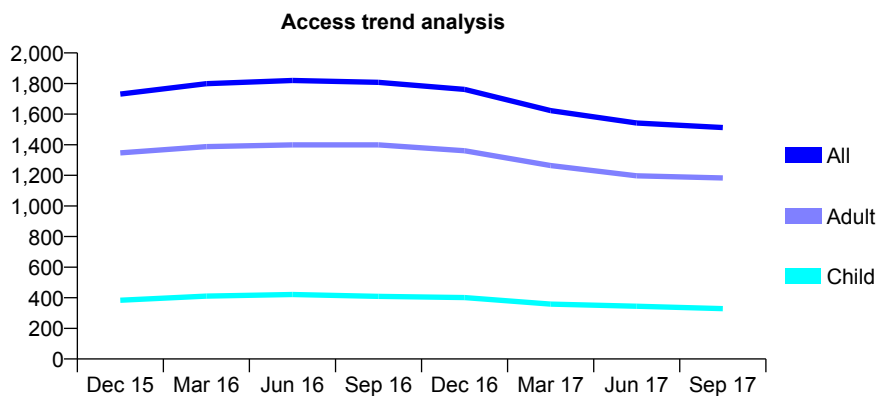
## Q44 - Vital Signs At a Glance Contract Report for 101281/0083 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    | 31/03/2020            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,676       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,475.46 |

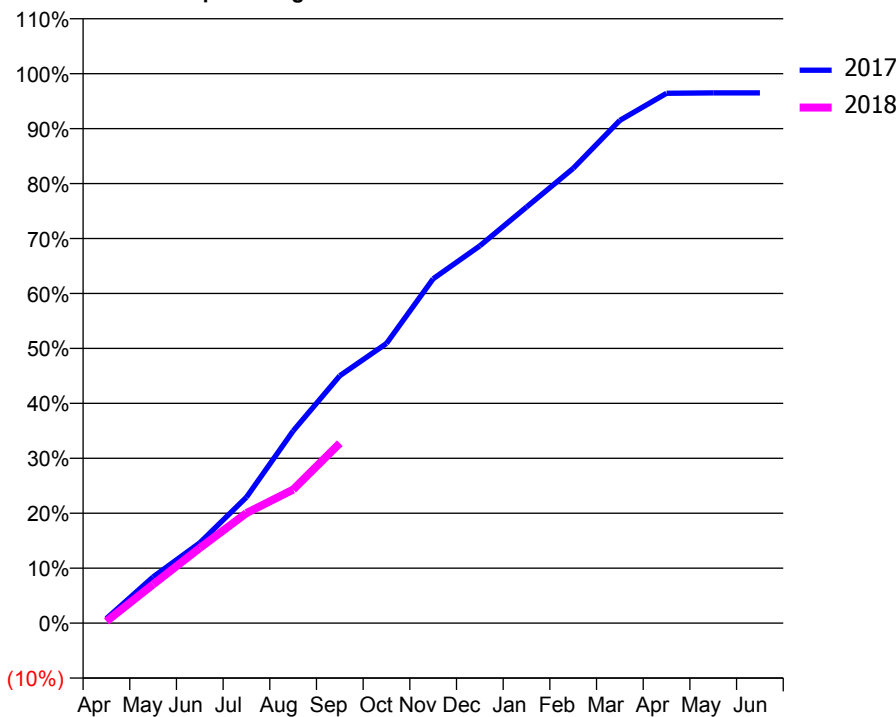
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,808          |                               |
| Quarter ending December 2016         | 1,762          | ↓                             |
| Quarter ending March 2017            | 1,623          | ↓                             |
| Quarter ending June 2017             | 1,542          | ↓                             |
| Quarter ending September 2017        | 1,512          | ↓                             |
| <b>Variance since September 2016</b> | <b>(16.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 47                                | 19    |
| May       | 478                               | 400   |
| June      | 829                               | 776   |
| July      | 1,301                             | 1,137 |
| August    | 1,985                             | 1,379 |
| September | 2,556                             | 1,859 |
| October   | 2,889                             |       |
| November  | 3,558                             |       |
| December  | 3,897                             |       |
| January   | 4,298                             |       |
| February  | 4,697                             |       |
| March     | 5,194                             |       |
| April     | 5,474                             |       |
| May       | 5,477                             |       |
| June      | 5,478                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 246         | 5.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 815         | 18.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 134      | 246         | 54.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 388      | 815         | 47.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 100      | 918         | 10.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 918         | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 918         | 3.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

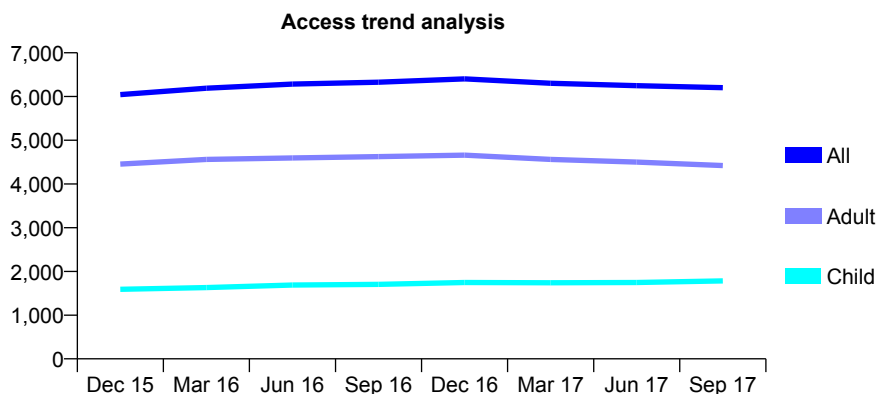
## Q44 - Vital Signs At a Glance Contract Report for 101338/0024 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,042      |
| Carry forward general activity (UDA)        | 435         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £456,810.61 |

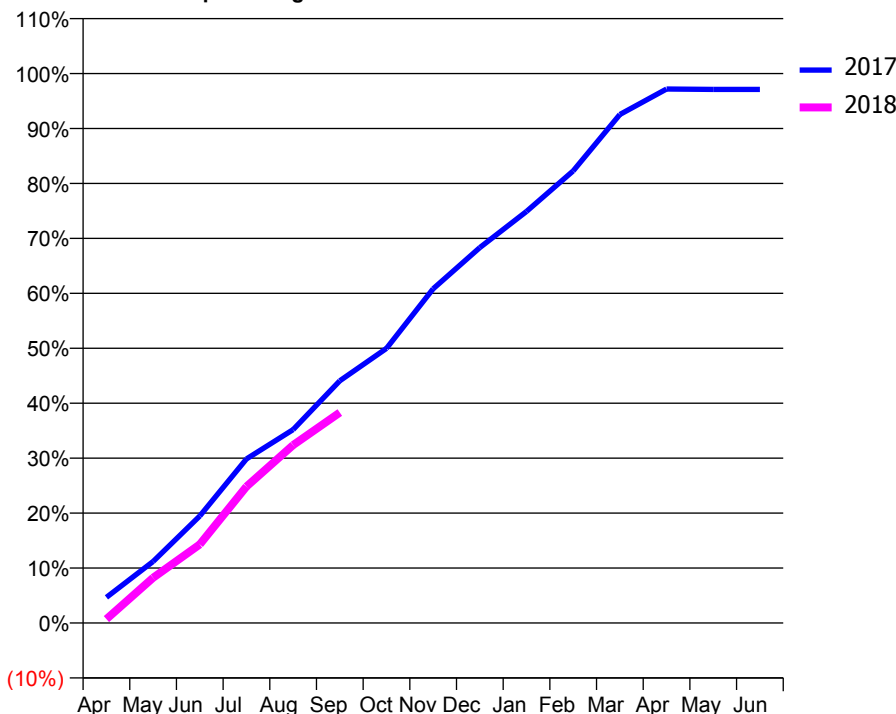
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,328         |                               |
| Quarter ending December 2016         | 6,404         | →                             |
| Quarter ending March 2017            | 6,302         | ↓                             |
| Quarter ending June 2017             | 6,248         | →                             |
| Quarter ending September 2017        | 6,203         | →                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 701    | 107   |
| May       | 1,684  | 1,238 |
| June      | 2,929  | 2,150 |
| July      | 4,490  | 3,735 |
| August    | 5,293  | 4,872 |
| September | 6,630  | 5,761 |
| October   | 7,519  |       |
| November  | 9,150  |       |
| December  | 10,278 |       |
| January   | 11,266 |       |
| February  | 12,378 |       |
| March     | 13,920 |       |
| April     | 14,619 |       |
| May       | 14,607 |       |
| June      | 14,607 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,133       | 7.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 315      | 2,490       | 12.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498      | 1,133       | 44.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 964      | 2,490       | 38.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 286      | 3,335       | 8.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,335       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 3,335       | 1.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

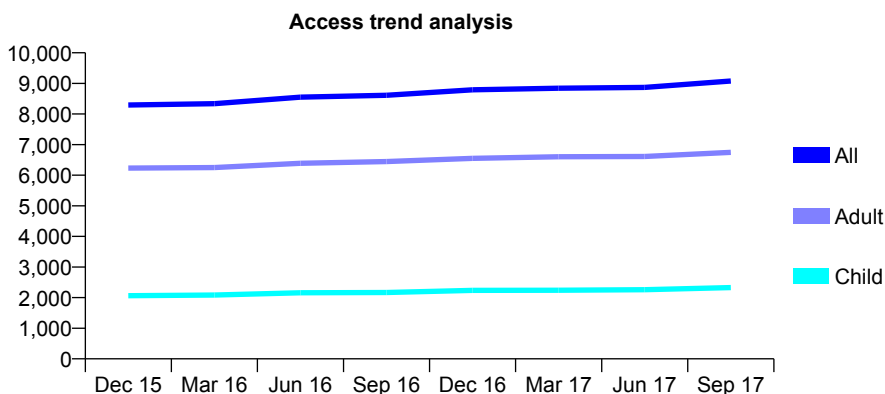
## Q44 - Vital Signs At a Glance Contract Report for 101370/0022 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,920      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £724,326.02 |

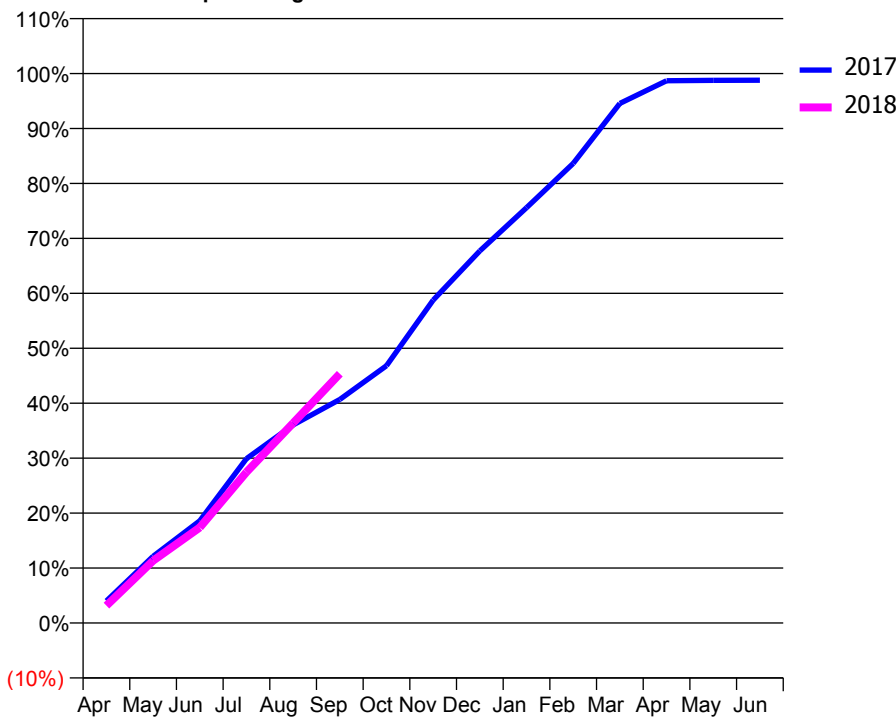
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,611       |                               |
| Quarter ending December 2016         | 8,792       | ↑                             |
| Quarter ending March 2017            | 8,845       | →                             |
| Quarter ending June 2017             | 8,871       | →                             |
| Quarter ending September 2017        | 9,079       | ↑                             |
| <b>Variance since September 2016</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,003                             | 791    |
| May       | 3,028                             | 2,829  |
| June      | 4,636                             | 4,335  |
| July      | 7,450                             | 6,844  |
| August    | 8,985                             | 9,065  |
| September | 10,137                            | 11,308 |
| October   | 11,667                            |        |
| November  | 14,643                            |        |
| December  | 16,876                            |        |
| January   | 18,836                            |        |
| February  | 20,842                            |        |
| March     | 23,564                            |        |
| April     | 24,590                            |        |
| May       | 24,610                            |        |
| June      | 24,618                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,596       | 4.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 449      | 4,141       | 10.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 794      | 1,596       | 49.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,919    | 4,141       | 46.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 259      | 5,294       | 4.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 5,294       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 106      | 5,294       | 2.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 20          | 85.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

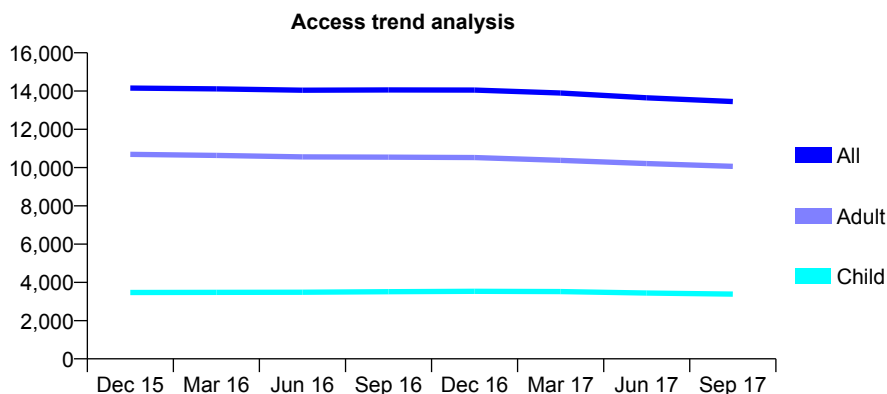
## Q44 - Vital Signs At a Glance Contract Report for 101370/0086 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2007                     |
| Contract end date    |                                |

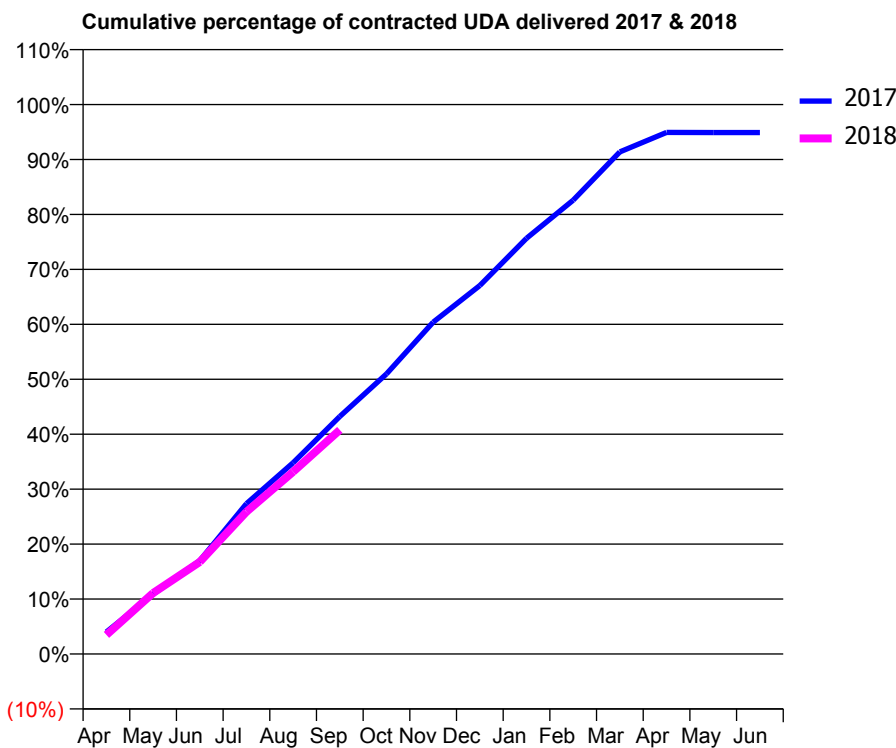
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 41,938        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,150,174.09 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 14,056        |                               |
| Quarter ending December 2016         | 14,054        | →                             |
| Quarter ending March 2017            | 13,895        | ↓                             |
| Quarter ending June 2017             | 13,648        | ↓                             |
| Quarter ending September 2017        | 13,449        | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,686                             | 1,460  |
| May       | 4,567                             | 4,656  |
| June      | 7,128                             | 7,031  |
| July      | 11,472                            | 10,852 |
| August    | 14,594                            | 13,904 |
| September | 18,130                            | 17,100 |
| October   | 21,376                            |        |
| November  | 25,330                            |        |
| December  | 28,124                            |        |
| January   | 31,724                            |        |
| February  | 34,637                            |        |
| March     | 38,317                            |        |
| April     | 39,806                            |        |
| May       | 39,797                            |        |
| June      | 39,796                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 180      | 2,338       | 7.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,047    | 6,744       | 15.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,390    | 2,338       | 59.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,684    | 6,744       | 54.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 906      | 8,377       | 10.8%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 8,377       | 0.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 159      | 8,377       | 1.9%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 25          | 96.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 25          | 84.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



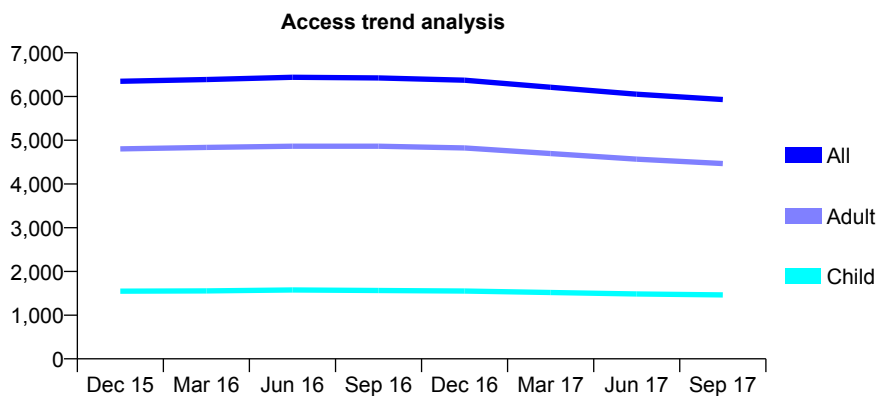
## Q44 - Vital Signs At a Glance Contract Report for 101370/0088 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2007                     |
| Contract end date    |                                |

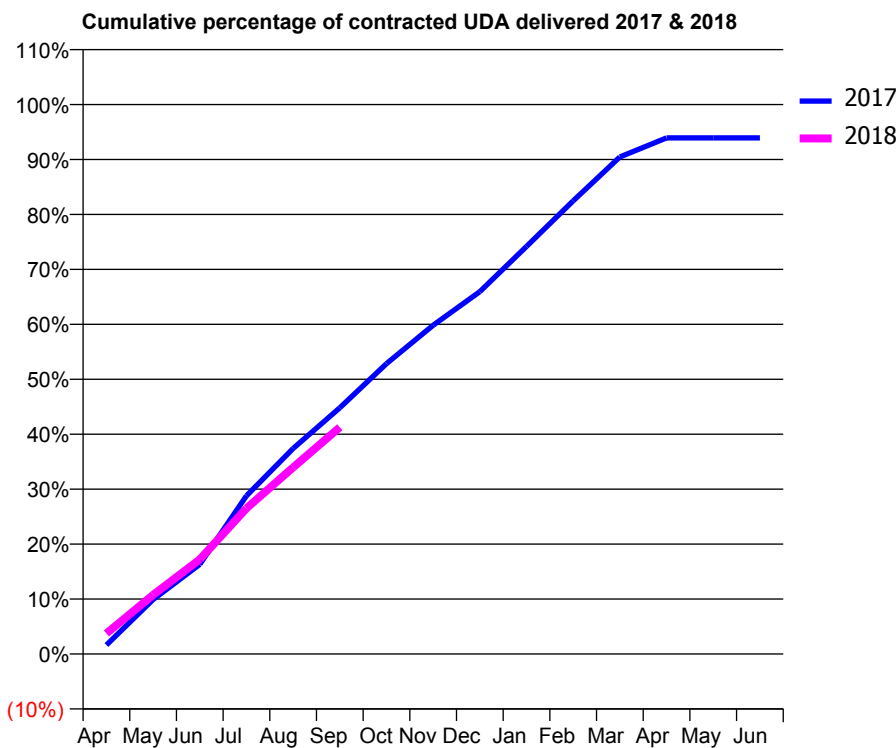
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,438      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £633,925.84 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,426         |                               |
| Quarter ending December 2016         | 6,374         | →                             |
| Quarter ending March 2017            | 6,213         | ↓                             |
| Quarter ending June 2017             | 6,052         | ↓                             |
| Quarter ending September 2017        | 5,930         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 336                               | 768   |
| May       | 2,028                             | 2,202 |
| June      | 3,334                             | 3,520 |
| July      | 5,885                             | 5,420 |
| August    | 7,645                             | 6,943 |
| September | 9,156                             | 8,435 |
| October   | 10,801                            |       |
| November  | 12,227                            |       |
| December  | 13,479                            |       |
| January   | 15,161                            |       |
| February  | 16,853                            |       |
| March     | 18,485                            |       |
| April     | 19,196                            |       |
| May       | 19,197                            |       |
| June      | 19,195                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 905         | 6.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 258      | 2,348       | 11.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392      | 905         | 43.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 984      | 2,348       | 41.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 188      | 3,023       | 6.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 3,023       | 0.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,023       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 11          | 72.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



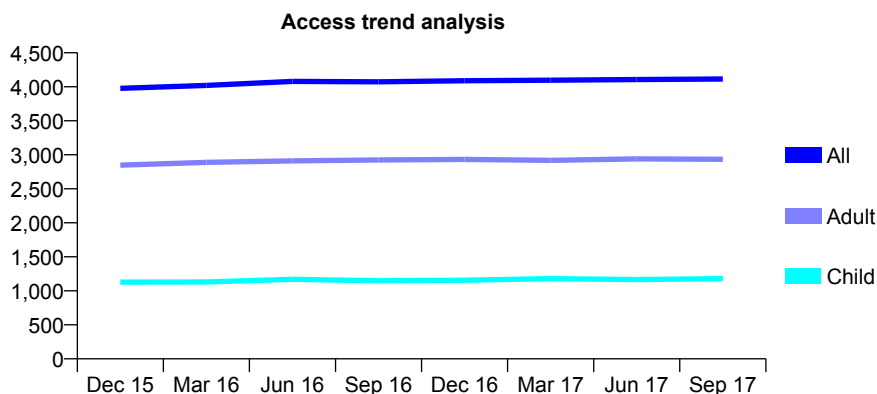
## Q44 - Vital Signs At a Glance Contract Report for 101370/0089 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2007                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,509      |
| Carry forward general activity (UDA)        | 110         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £449,822.66 |

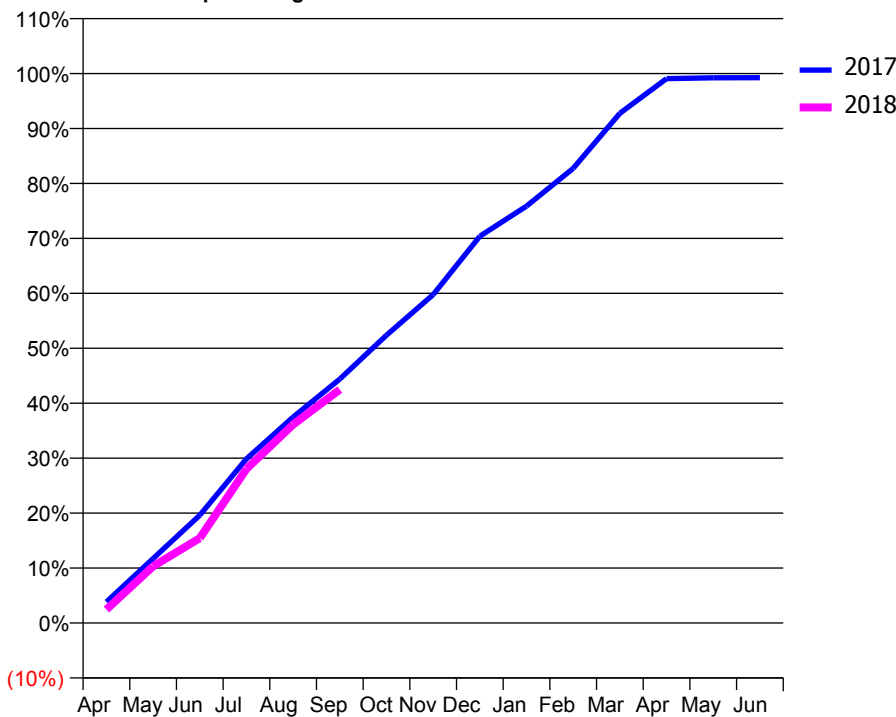
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,073       |                               |
| Quarter ending December 2016         | 4,089       | →                             |
| Quarter ending March 2017            | 4,097       | →                             |
| Quarter ending June 2017             | 4,107       | →                             |
| Quarter ending September 2017        | 4,114       | →                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 557                               | 357   |
| May       | 1,704                             | 1,496 |
| June      | 2,846                             | 2,243 |
| July      | 4,336                             | 4,068 |
| August    | 5,439                             | 5,240 |
| September | 6,441                             | 6,163 |
| October   | 7,599                             |       |
| November  | 8,670                             |       |
| December  | 10,212                            |       |
| January   | 11,009                            |       |
| February  | 12,006                            |       |
| March     | 13,457                            |       |
| April     | 14,373                            |       |
| May       | 14,395                            |       |
| June      | 14,399                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 752         | 5.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 241      | 1,828       | 13.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 360      | 752         | 47.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 824      | 1,828       | 45.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 165      | 2,335       | 7.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,335       | 0.5%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 2,335       | 1.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

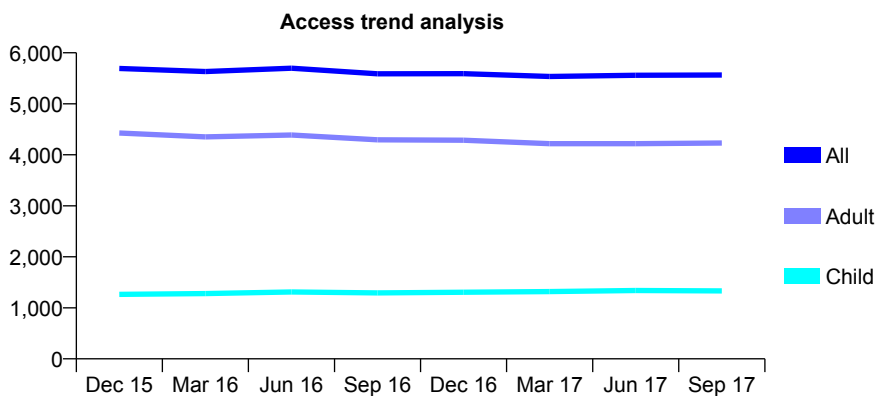
## Q44 - Vital Signs At a Glance Contract Report for 101370/0134 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2012                   |
| Contract end date    |                              |

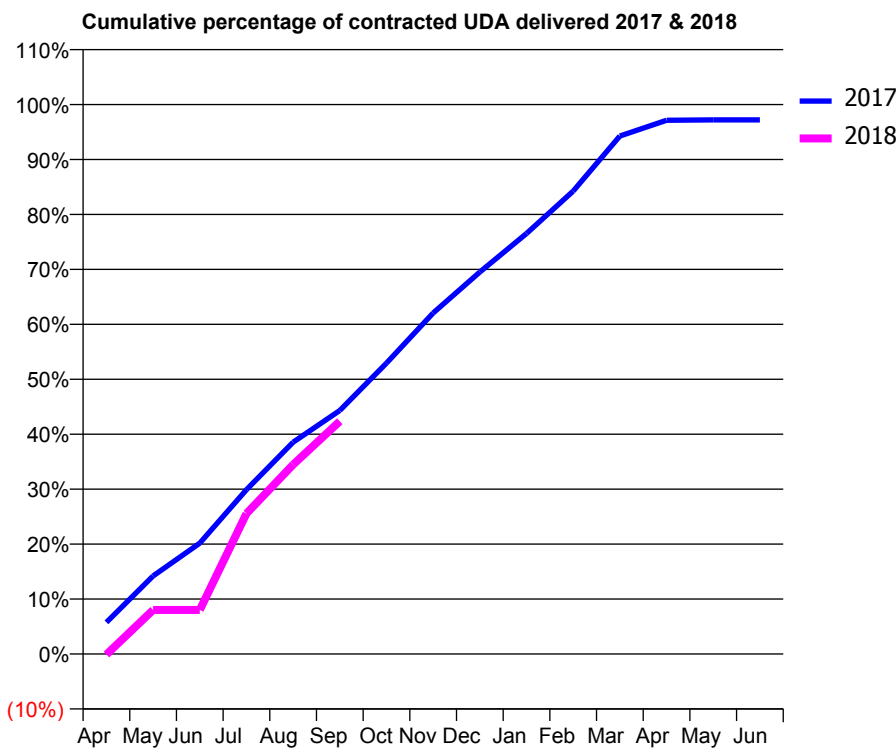
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,300      |
| Carry forward general activity (UDA)        | 539         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £598,569.47 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,588         |                               |
| Quarter ending December 2016         | 5,590         | →                             |
| Quarter ending March 2017            | 5,535         | →                             |
| Quarter ending June 2017             | 5,559         | →                             |
| Quarter ending September 2017        | 5,565         | →                             |
| <b>Variance since September 2016</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,110                             | -19   |
| May       | 2,741                             | 1,550 |
| June      | 3,895                             | 1,550 |
| July      | 5,771                             | 4,934 |
| August    | 7,439                             | 6,651 |
| September | 8,555                             | 8,176 |
| October   | 10,219                            |       |
| November  | 11,979                            |       |
| December  | 13,414                            |       |
| January   | 14,769                            |       |
| February  | 16,259                            |       |
| March     | 18,191                            |       |
| April     | 18,746                            |       |
| May       | 18,761                            |       |
| June      | 18,761                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 950         | 7.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 438      | 2,694       | 16.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 523      | 950         | 55.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,190    | 2,694       | 44.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 3,441       | 8.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,441       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 93       | 3,441       | 2.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 21          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 21          | 90.5%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

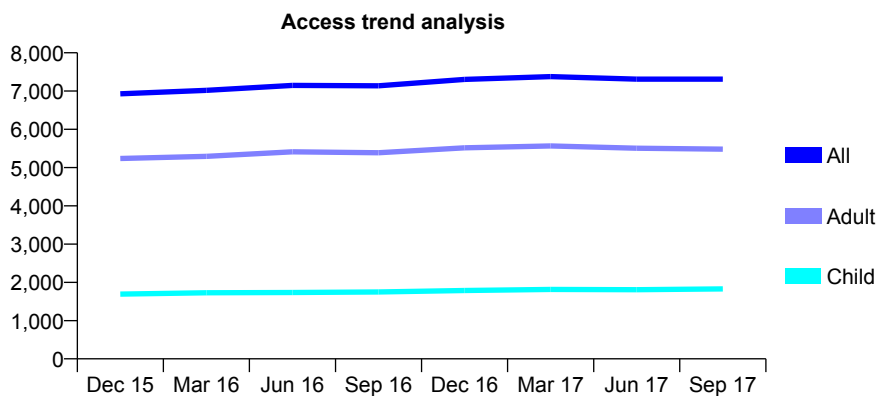
## Q44 - Vital Signs At a Glance Contract Report for 101435/0087 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 25/02/2008   |
| Contract end date    |              |

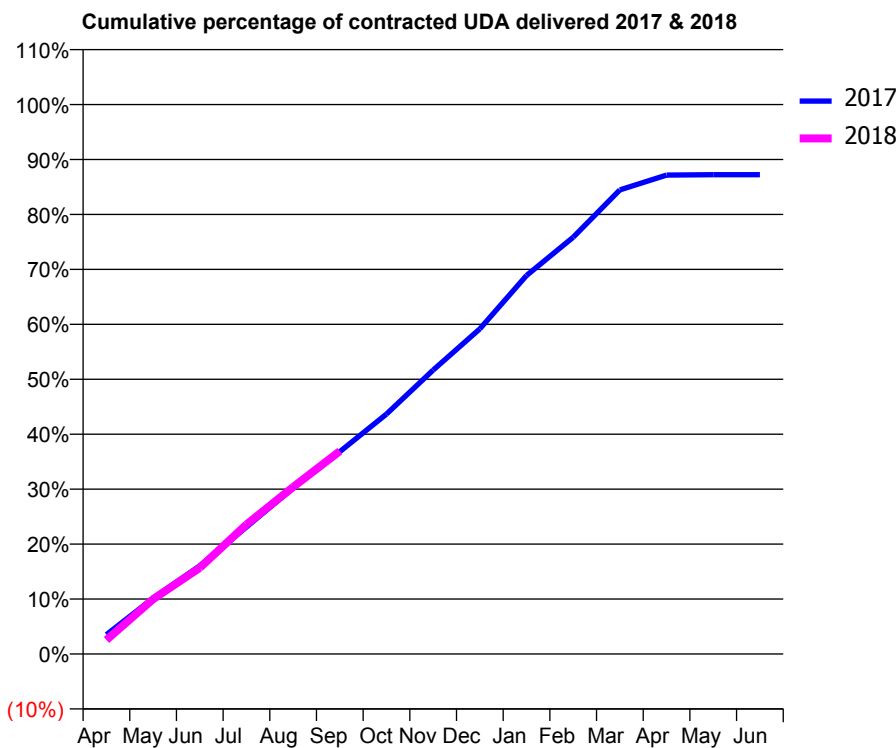
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,177      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £565,152.30 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,136       |                               |
| Quarter ending December 2016         | 7,304       | ↑                             |
| Quarter ending March 2017            | 7,379       | →                             |
| Quarter ending June 2017             | 7,312       | →                             |
| Quarter ending September 2017        | 7,311       | →                             |
| <b>Variance since September 2016</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 749                               | 541   |
| May       | 2,148                             | 2,115 |
| June      | 3,397                             | 3,324 |
| July      | 4,895                             | 4,994 |
| August    | 6,399                             | 6,436 |
| September | 7,800                             | 7,817 |
| October   | 9,247                             |       |
| November  | 10,946                            |       |
| December  | 12,531                            |       |
| January   | 14,588                            |       |
| February  | 16,063                            |       |
| March     | 17,886                            |       |
| April     | 18,459                            |       |
| May       | 18,470                            |       |
| June      | 18,471                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 993         | 5.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 290      | 2,680       | 10.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469      | 993         | 47.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,167    | 2,680       | 43.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 252      | 3,458       | 7.3%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,458       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 3,458       | 1.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 16          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

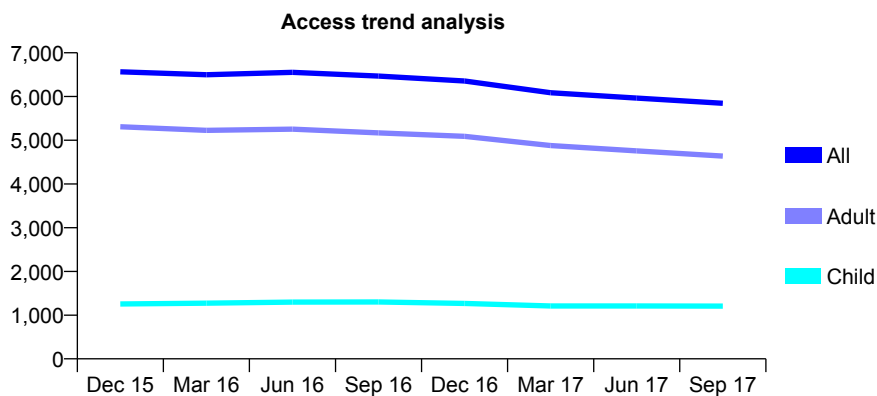
## Q44 - Vital Signs At a Glance Contract Report for 101435/0093 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

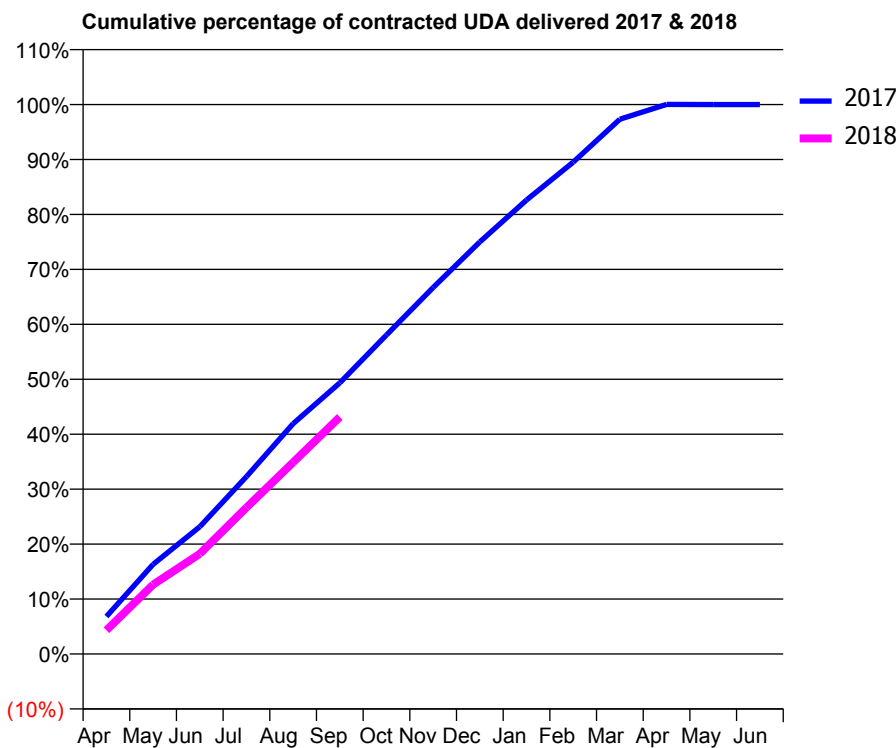
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,614      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £430,062.33 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,468         |                               |
| Quarter ending December 2016         | 6,356         | ↓                             |
| Quarter ending March 2017            | 6,087         | ↓                             |
| Quarter ending June 2017             | 5,965         | ↓                             |
| Quarter ending September 2017        | 5,845         | ↓                             |
| <b>Variance since September 2016</b> | <b>(9.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,206                             | 764   |
| May       | 2,883                             | 2,223 |
| June      | 4,090                             | 3,212 |
| July      | 5,706                             | 4,696 |
| August    | 7,406                             | 6,144 |
| September | 8,719                             | 7,598 |
| October   | 10,255                            |       |
| November  | 11,783                            |       |
| December  | 13,248                            |       |
| January   | 14,594                            |       |
| February  | 15,811                            |       |
| March     | 17,195                            |       |
| April     | 17,669                            |       |
| May       | 17,666                            |       |
| June      | 17,666                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 874         | 7.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 399      | 2,715       | 14.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 457      | 874         | 52.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,189    | 2,715       | 43.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 220      | 3,394       | 6.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,394       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 111      | 3,394       | 3.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

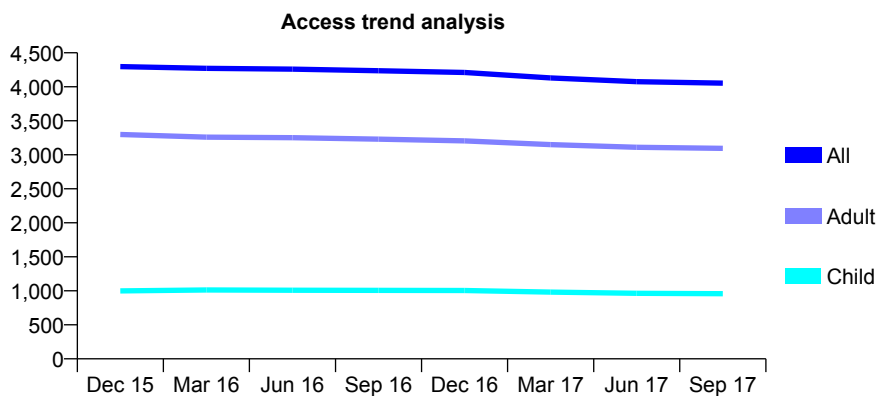
## Q44 - Vital Signs At a Glance Contract Report for 102059/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Chester Road Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/01/2011                   |
| Contract end date    |                              |

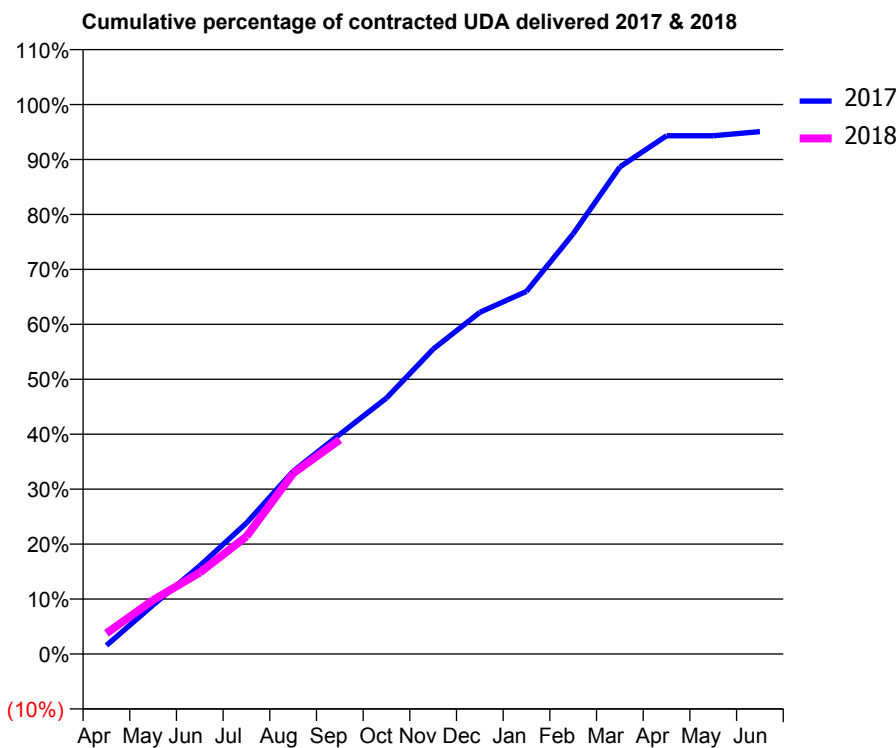
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,313       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241,964.34 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,237         |                               |
| Quarter ending December 2016         | 4,210         | →                             |
| Quarter ending March 2017            | 4,131         | ↓                             |
| Quarter ending June 2017             | 4,075         | ↓                             |
| Quarter ending September 2017        | 4,054         | →                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 130                               | 313   |
| May       | 741                               | 815   |
| June      | 1,334                             | 1,232 |
| July      | 1,982                             | 1,779 |
| August    | 2,765                             | 2,732 |
| September | 3,323                             | 3,243 |
| October   | 3,873                             |       |
| November  | 4,613                             |       |
| December  | 5,170                             |       |
| January   | 5,486                             |       |
| February  | 6,357                             |       |
| March     | 7,367                             |       |
| April     | 7,840                             |       |
| May       | 7,840                             |       |
| June      | 7,902                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 643         | 8.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 307      | 1,895       | 16.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 350      | 643         | 54.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 876      | 1,895       | 46.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 199      | 1,873       | 10.6%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,873       | 1.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 1,873       | 1.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 22          | 95.5%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 22          | 77.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

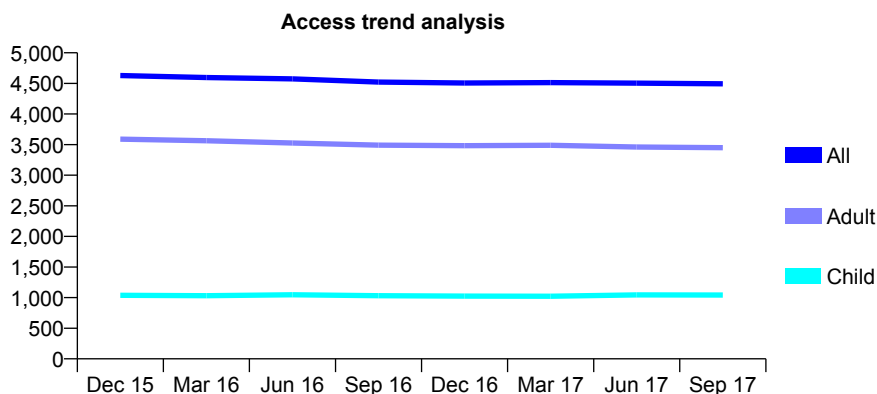
## Q44 - Vital Signs At a Glance Contract Report for 102172/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Crystal Dental Clinic Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/05/2011                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,705      |
| Carry forward general activity (UDA)        | 427         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,884.04 |

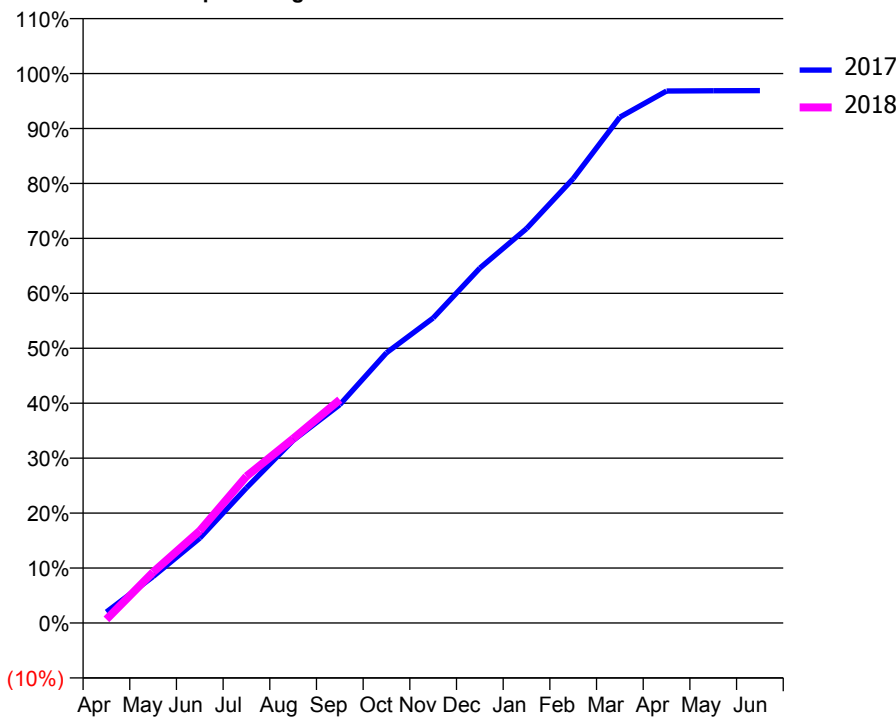
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,522         |                               |
| Quarter ending December 2016         | 4,507         | →                             |
| Quarter ending March 2017            | 4,513         | →                             |
| Quarter ending June 2017             | 4,504         | →                             |
| Quarter ending September 2017        | 4,493         | →                             |
| <b>Variance since September 2016</b> | <b>(0.6%)</b> | →                             |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 274    | 93    |
| May       | 1,160  | 1,270 |
| June      | 2,116  | 2,300 |
| July      | 3,369  | 3,658 |
| August    | 4,556  | 4,597 |
| September | 5,445  | 5,569 |
| October   | 6,739  |       |
| November  | 7,609  |       |
| December  | 8,851  |       |
| January   | 9,835  |       |
| February  | 11,083 |       |
| March     | 12,618 |       |
| April     | 13,268 |       |
| May       | 13,276 |       |
| June      | 13,278 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 797         | 6.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 446      | 2,850       | 15.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 493      | 797         | 61.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,739    | 2,850       | 61.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 201      | 3,335       | 6.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 3,335       | 1.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 3,335       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 15          | 86.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

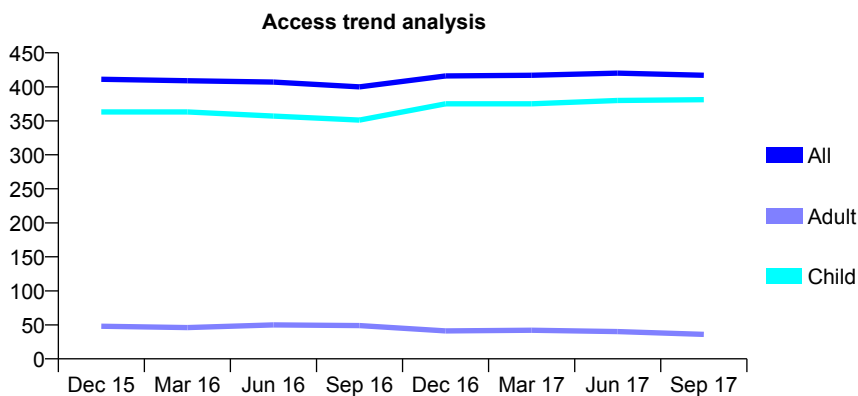
## Q44 - Vital Signs At a Glance Contract Report for 103292/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Baran & Hull Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2011       |
| Contract end date    |                  |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,449.11 |

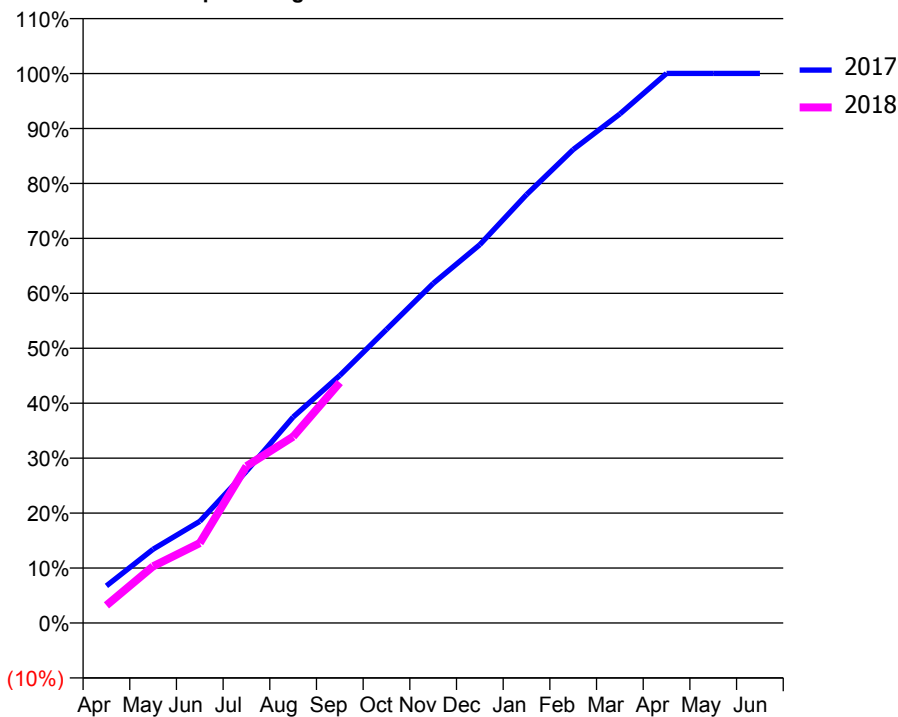
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 400         |                               |
| Quarter ending December 2016         | 416         | ↑                             |
| Quarter ending March 2017            | 417         | →                             |
| Quarter ending June 2017             | 420         | →                             |
| Quarter ending September 2017        | 417         | →                             |
| <b>Variance since September 2016</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 68                                | 32   |
| May       | 135                               | 103  |
| June      | 186                               | 146  |
| July      | 278                               | 286  |
| August    | 377                               | 339  |
| September | 453                               | 438  |
| October   | 537                               |      |
| November  | 621                               |      |
| December  | 692                               |      |
| January   | 783                               |      |
| February  | 866                               |      |
| March     | 931                               |      |
| April     | 1,005                             |      |
| May       | 1,005                             |      |
| June      | 1,005                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 428         | 11.7%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 312      | 428         | 72.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 379         | 2.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 379         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 379         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

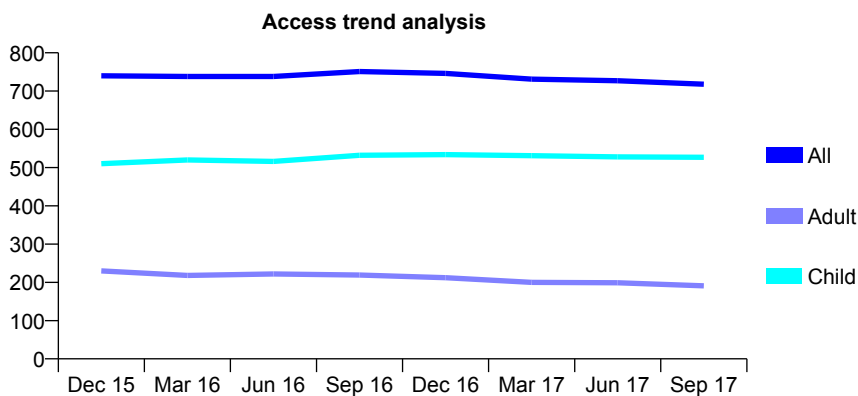
## Q44 - Vital Signs At a Glance Contract Report for 103306/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | PD Dental Care Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/05/2011         |
| Contract end date    |                    |

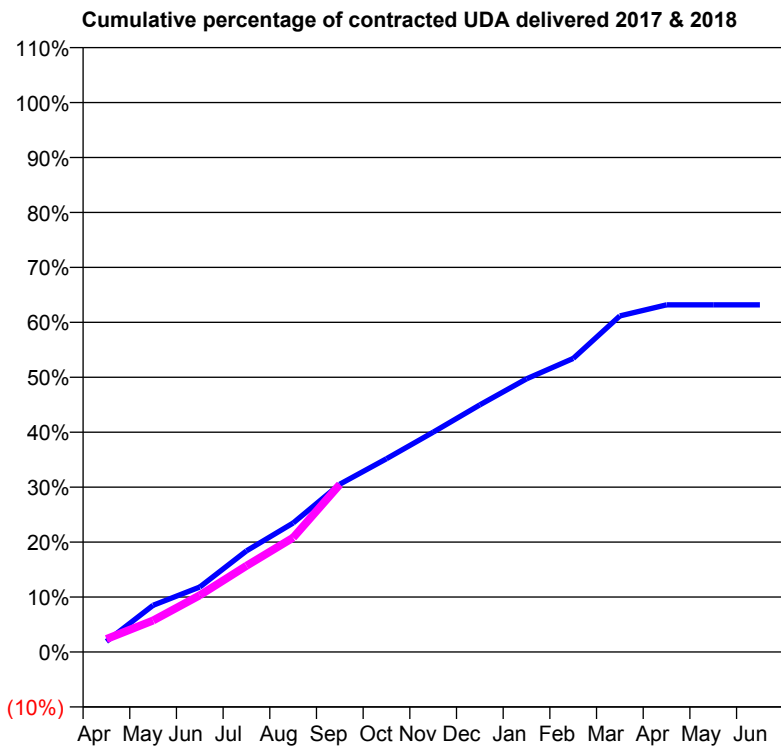
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,648      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,528.28 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 751           |                               |
| Quarter ending December 2016         | 746           | →                             |
| Quarter ending March 2017            | 731           | ↓                             |
| Quarter ending June 2017             | 727           | →                             |
| Quarter ending September 2017        | 718           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 51                                | 62   |
| May       | 225                               | 152  |
| June      | 313                               | 273  |
| July      | 488                               | 415  |
| August    | 622                               | 551  |
| September | 809                               | 808  |
| October   | 931                               |      |
| November  | 1,059                             |      |
| December  | 1,191                             |      |
| January   | 1,316                             |      |
| February  | 1,415                             |      |
| March     | 1,620                             |      |
| April     | 1,673                             |      |
| May       | 1,673                             |      |
| June      | 1,673                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 498         | 7.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 121         | 8.3%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 362      | 498         | 72.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 86       | 121         | 71.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 572         | 3.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 572         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 572         | 0.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



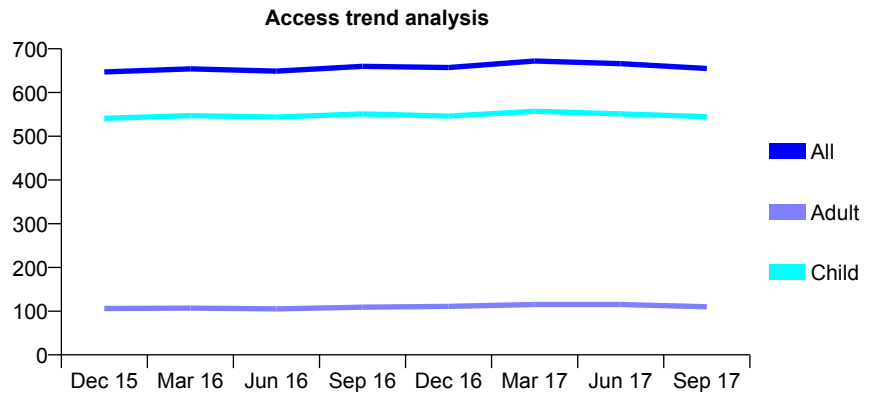
## Q44 - Vital Signs At a Glance Contract Report for 104892/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | The King Street Dental Practice Ltd |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2007                          |
| Contract end date    |                                     |

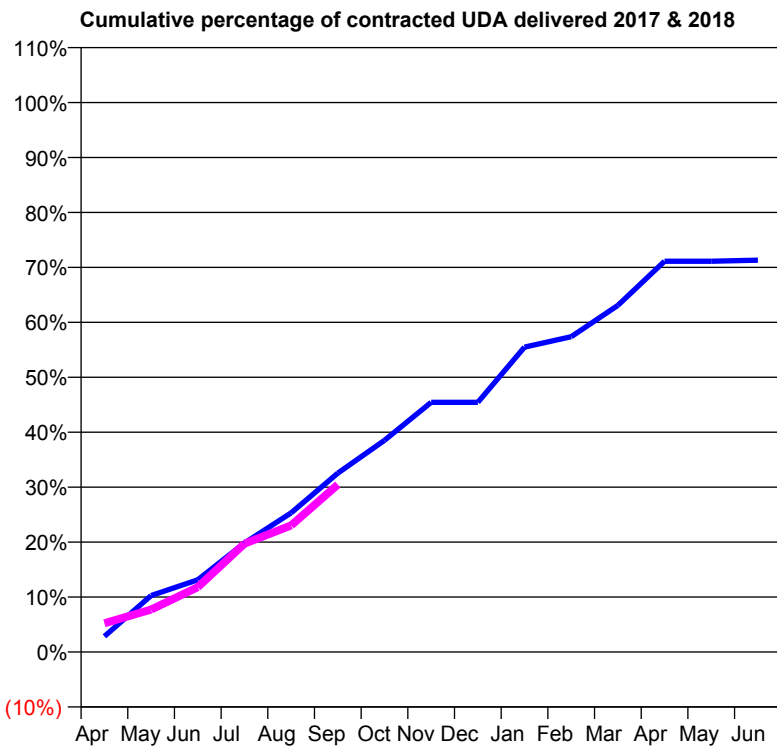
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,644      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,304.69 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 660           |                               |
| Quarter ending December 2016         | 657           | →                             |
| Quarter ending March 2017            | 672           | ↑                             |
| Quarter ending June 2017             | 666           | →                             |
| Quarter ending September 2017        | 655           | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 47                                | 86   |
| May       | 169                               | 127  |
| June      | 216                               | 194  |
| July      | 326                               | 324  |
| August    | 416                               | 379  |
| September | 535                               | 501  |
| October   | 633                               |      |
| November  | 747                               |      |
| December  | 747                               |      |
| January   | 912                               |      |
| February  | 943                               |      |
| March     | 1,037                             |      |
| April     | 1,169                             |      |
| May       | 1,169                             |      |
| June      | 1,172                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 502         | 9.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 25          | 4.0%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303      | 502         | 60.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 25          | 72.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 420         | 0.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 420         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 420         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

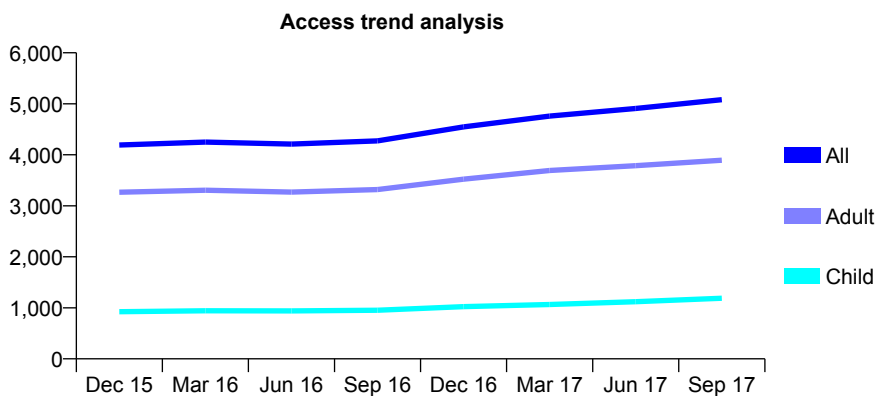
## Q44 - Vital Signs At a Glance Contract Report for 105120/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Handforth Dental Practice LLP |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/06/2007                    |
| Contract end date    |                               |

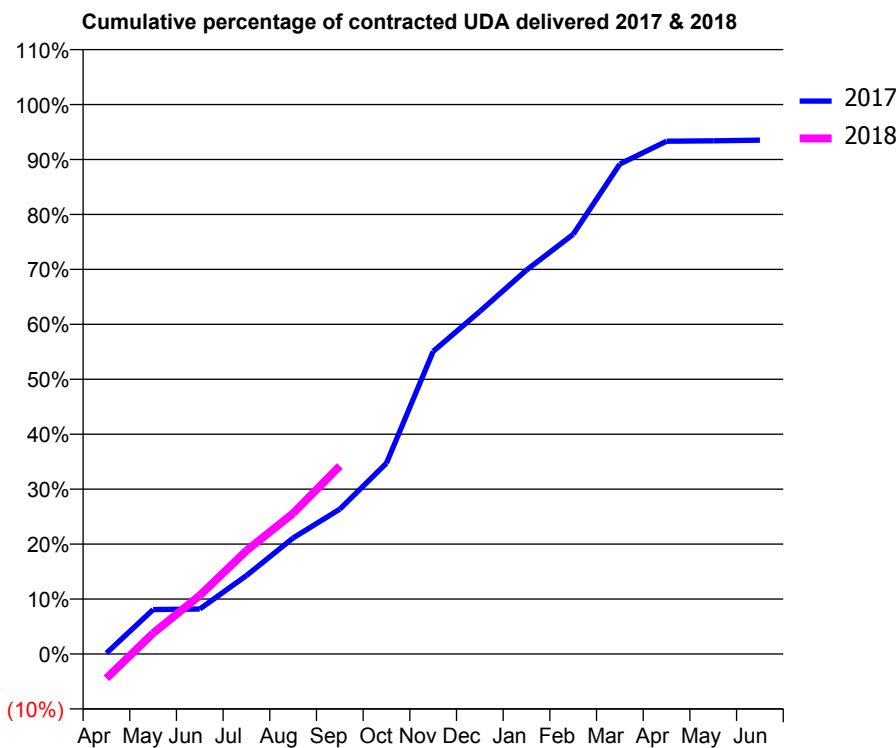
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,767      |
| Carry forward general activity (UDA)        | 1,087       |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £417,336.34 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,272        |                               |
| Quarter ending December 2016         | 4,548        | ↑                             |
| Quarter ending March 2017            | 4,759        | ↑                             |
| Quarter ending June 2017             | 4,908        | ↑                             |
| Quarter ending September 2017        | 5,081        | ↑                             |
| <b>Variance since September 2016</b> | <b>18.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 25     | -744  |
| May       | 1,356  | 637   |
| June      | 1,375  | 1,787 |
| July      | 2,396  | 3,157 |
| August    | 3,541  | 4,295 |
| September | 4,419  | 5,738 |
| October   | 5,824  |       |
| November  | 9,233  |       |
| December  | 10,456 |       |
| January   | 11,715 |       |
| February  | 12,808 |       |
| March     | 14,953 |       |
| April     | 15,646 |       |
| May       | 15,661 |       |
| June      | 15,680 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 982         | 10.0%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 445      | 2,764       | 16.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 555      | 982         | 56.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,571    | 2,764       | 56.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 3,447       | 6.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 68       | 3,447       | 2.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 105      | 3,447       | 3.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 18          | 94.4%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 18          | 94.4%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

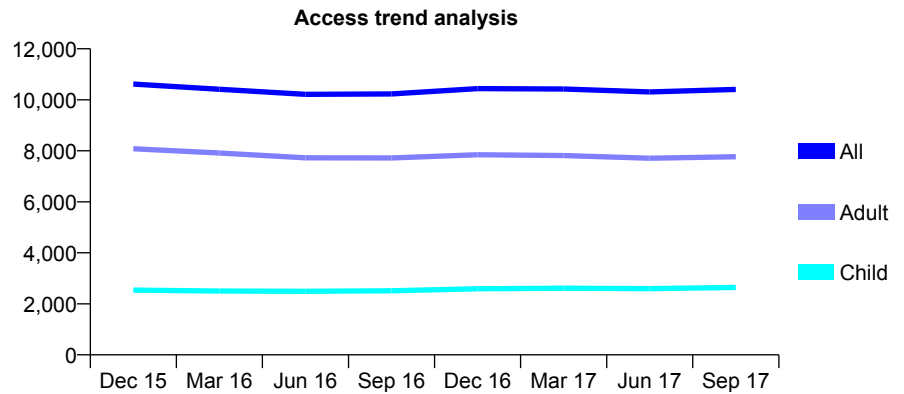
## Q44 - Vital Signs At a Glance Contract Report for 105902/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MAC Dental Centre Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/05/2011            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 34,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £787,940.71 |

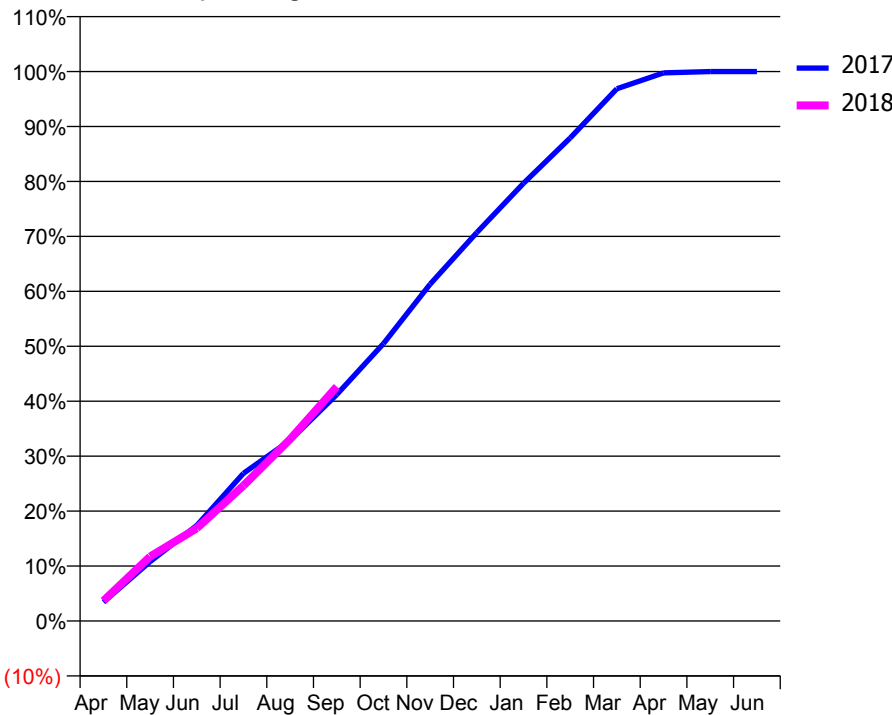
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,228      |                               |
| Quarter ending December 2016         | 10,438      | ↑                             |
| Quarter ending March 2017            | 10,426      | →                             |
| Quarter ending June 2017             | 10,307      | ↓                             |
| Quarter ending September 2017        | 10,407      | →                             |
| <b>Variance since September 2016</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,182                             | 1,249  |
| May       | 3,723                             | 3,989  |
| June      | 5,991                             | 5,738  |
| July      | 9,258                             | 8,376  |
| August    | 11,325                            | 11,247 |
| September | 14,190                            | 14,501 |
| October   | 17,387                            |        |
| November  | 21,115                            |        |
| December  | 24,346                            |        |
| January   | 27,431                            |        |
| February  | 30,272                            |        |
| March     | 33,357                            |        |
| April     | 34,349                            |        |
| May       | 34,431                            |        |
| June      | 34,436                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 143      | 2,024       | 7.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 860      | 5,609       | 15.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,299    | 2,024       | 64.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,082    | 5,609       | 54.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 541      | 7,158       | 7.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 151      | 7,158       | 2.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 7,158       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 27          | 85.2%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 27          | 92.6%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

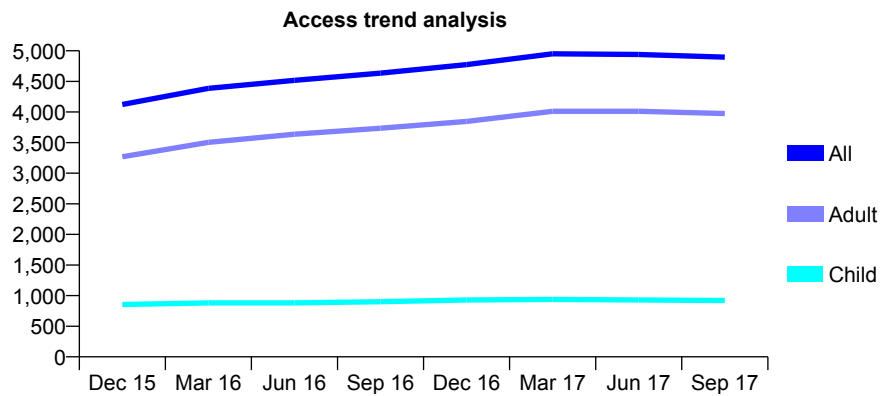
## Q44 - Vital Signs At a Glance Contract Report for 106690/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Mary Samuel, Sankey Street Dental Practic |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2014                                |
| Contract end date    |   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,090      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £305,673.19 |

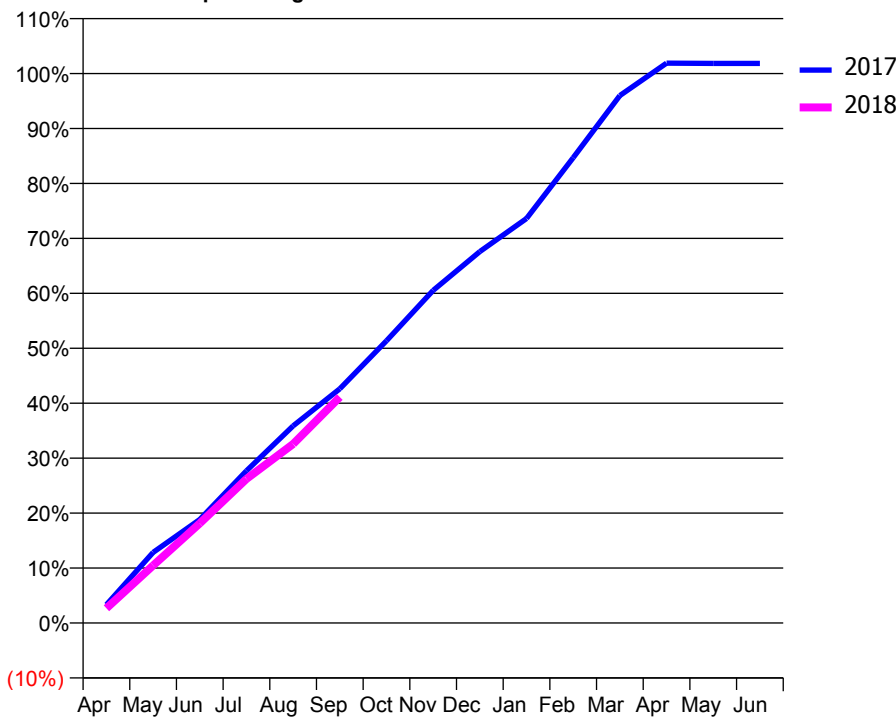
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,636       |                               |
| Quarter ending December 2016         | 4,775       | ↑                             |
| Quarter ending March 2017            | 4,951       | ↑                             |
| Quarter ending June 2017             | 4,941       | →                             |
| Quarter ending September 2017        | 4,897       | →                             |
| <b>Variance since September 2016</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 469                               | 376   |
| May       | 1,810                             | 1,474 |
| June      | 2,654                             | 2,555 |
| July      | 3,903                             | 3,694 |
| August    | 5,054                             | 4,589 |
| September | 6,007                             | 5,795 |
| October   | 7,237                             |       |
| November  | 8,531                             |       |
| December  | 9,525                             |       |
| January   | 10,372                            |       |
| February  | 11,933                            |       |
| March     | 13,523                            |       |
| April     | 14,357                            |       |
| May       | 14,349                            |       |
| June      | 14,349                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 629         | 5.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 414      | 2,604       | 15.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 347      | 629         | 55.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,267    | 2,604       | 48.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 244      | 2,602       | 9.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 2,602       | 1.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 2,602       | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

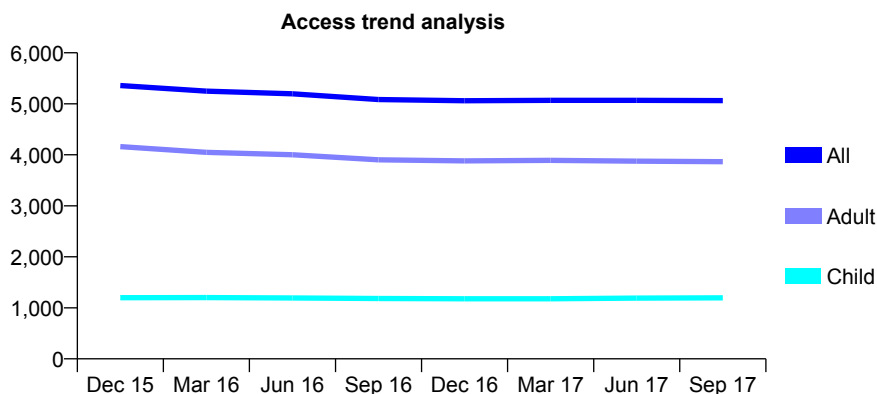
## Q44 - Vital Signs At a Glance Contract Report for 106976/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Greasby Dental Centre |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/08/2009            |
| Contract end date    |                       |

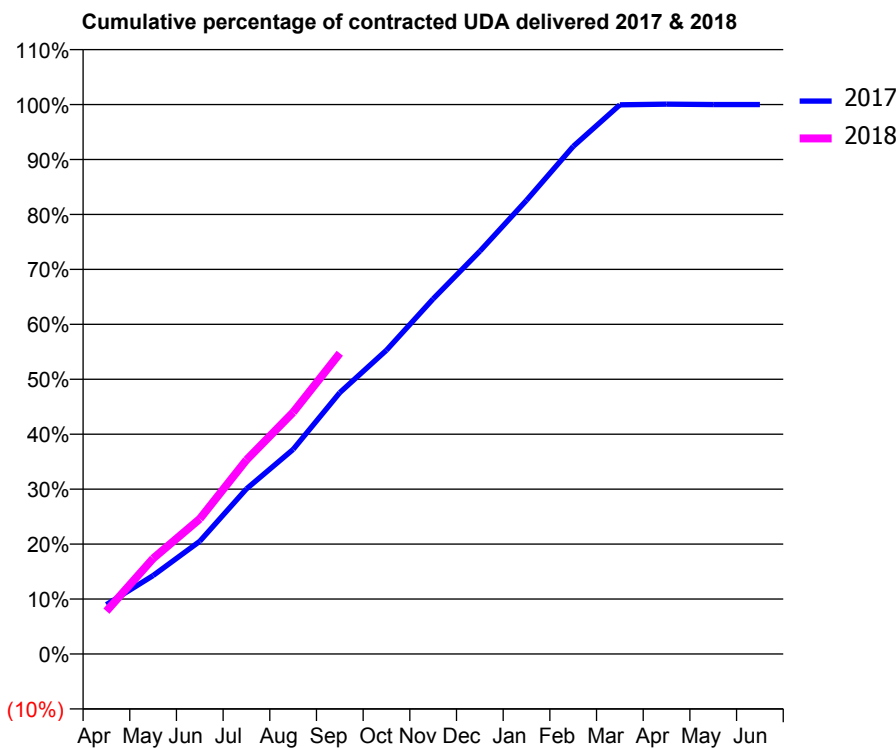
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,380      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £393,763.83 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,084         |                               |
| Quarter ending December 2016         | 5,060         | →                             |
| Quarter ending March 2017            | 5,069         | →                             |
| Quarter ending June 2017             | 5,068         | →                             |
| Quarter ending September 2017        | 5,062         | →                             |
| <b>Variance since September 2016</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,316                             | 1,124 |
| May       | 2,090                             | 2,502 |
| June      | 3,005                             | 3,536 |
| July      | 4,398                             | 5,078 |
| August    | 5,453                             | 6,325 |
| September | 6,965                             | 7,870 |
| October   | 8,095                             |       |
| November  | 9,462                             |       |
| December  | 10,731                            |       |
| January   | 12,087                            |       |
| February  | 13,521                            |       |
| March     | 14,632                            |       |
| April     | 14,648                            |       |
| May       | 14,638                            |       |
| June      | 14,639                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 903         | 6.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 484      | 2,823       | 17.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 559      | 903         | 61.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,457    | 2,823       | 51.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 313      | 3,715       | 8.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 3,715       | 1.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 3,715       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

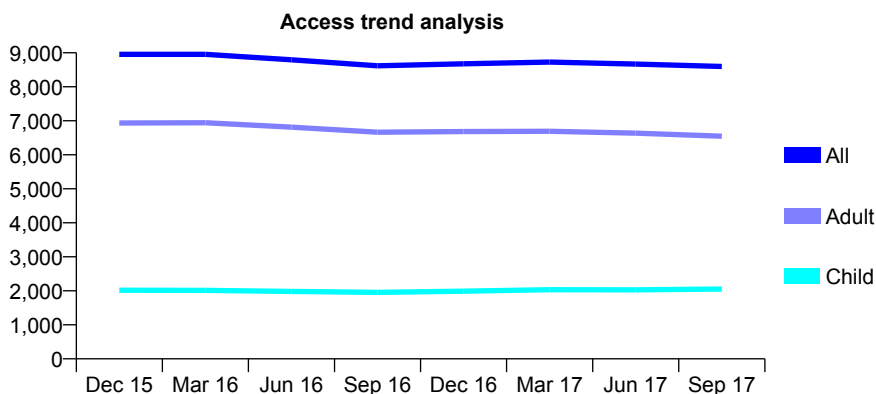
## Q44 - Vital Signs At a Glance Contract Report for 107271/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | Pooltown Dental |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2009      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,695      |
| Carry forward general activity (UDA)        | 903         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £706,358.11 |

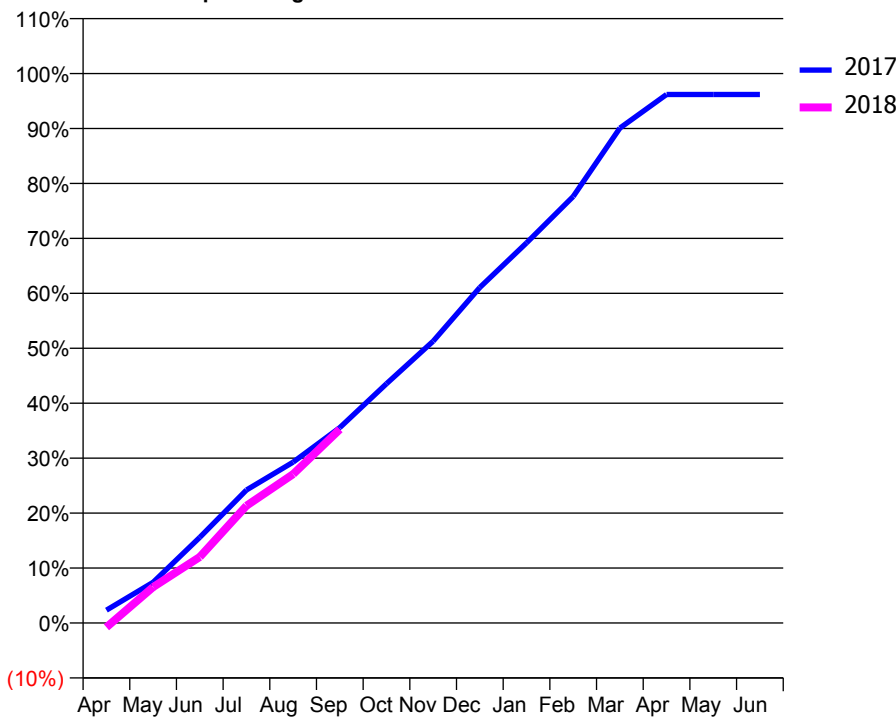
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,617         |                               |
| Quarter ending December 2016         | 8,677         | →                             |
| Quarter ending March 2017            | 8,727         | →                             |
| Quarter ending June 2017             | 8,668         | →                             |
| Quarter ending September 2017        | 8,597         | →                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 553                               | -184  |
| May       | 1,755                             | 1,550 |
| June      | 3,695                             | 2,847 |
| July      | 5,737                             | 5,059 |
| August    | 6,935                             | 6,419 |
| September | 8,429                             | 8,354 |
| October   | 10,318                            |       |
| November  | 12,153                            |       |
| December  | 14,470                            |       |
| January   | 16,389                            |       |
| February  | 18,391                            |       |
| March     | 21,341                            |       |
| April     | 22,788                            |       |
| May       | 22,789                            |       |
| June      | 22,792                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 135      | 1,348       | 10.0%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 811      | 3,756       | 21.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 690      | 1,348       | 51.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,313    | 3,756       | 35.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 856      | 4,476       | 19.1%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 4,476       | 0.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 4,476       | 1.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 15          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

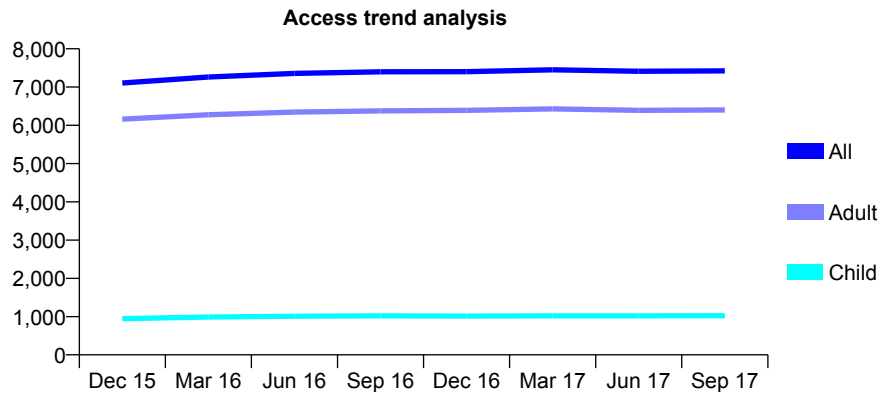
## Q44 - Vital Signs At a Glance Contract Report for 107468/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Foregate Street Dental Clinic |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2009                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,100      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £579,029.13 |

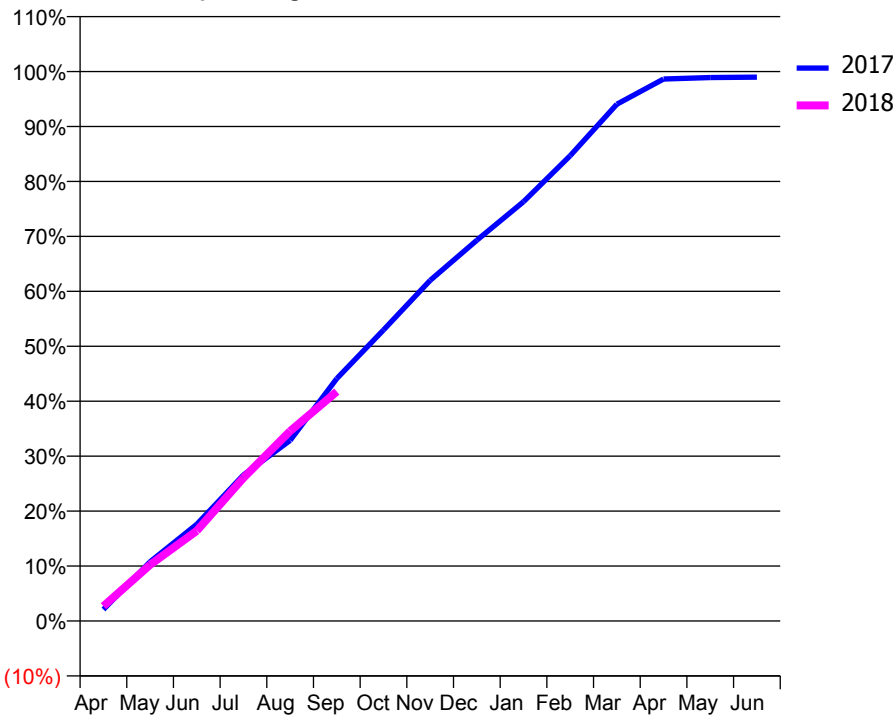
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,398       |                               |
| Quarter ending December 2016         | 7,403       | →                             |
| Quarter ending March 2017            | 7,452       | →                             |
| Quarter ending June 2017             | 7,412       | →                             |
| Quarter ending September 2017        | 7,424       | →                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 508                               | 653    |
| May       | 2,598                             | 2,466  |
| June      | 4,244                             | 3,959  |
| July      | 6,405                             | 6,278  |
| August    | 7,920                             | 8,329  |
| September | 10,637                            | 10,062 |
| October   | 12,766                            |        |
| November  | 14,942                            |        |
| December  | 16,701                            |        |
| January   | 18,389                            |        |
| February  | 20,409                            |        |
| March     | 22,668                            |        |
| April     | 23,772                            |        |
| May       | 23,832                            |        |
| June      | 23,850                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 761         | 6.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 935      | 5,003       | 18.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 448      | 761         | 58.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,842    | 5,003       | 56.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 584      | 5,268       | 11.1%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 89       | 5,268       | 1.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 5,268       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 20          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



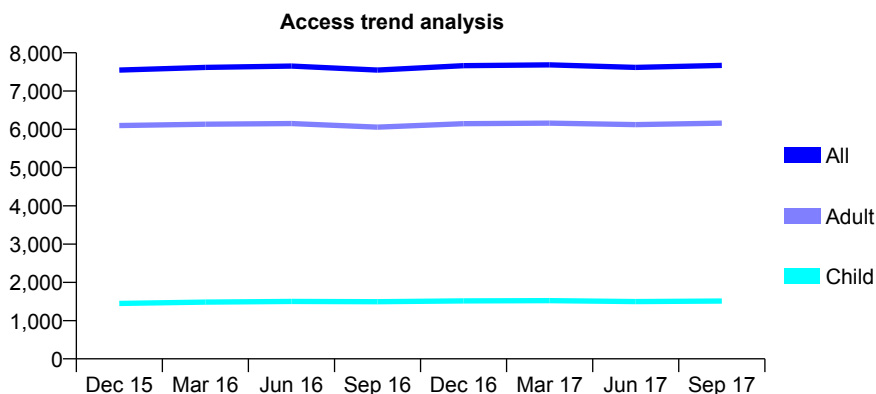
## Q44 - Vital Signs At a Glance Contract Report for 107689/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Glencairn Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/08/2006                |
| Contract end date    |                           |

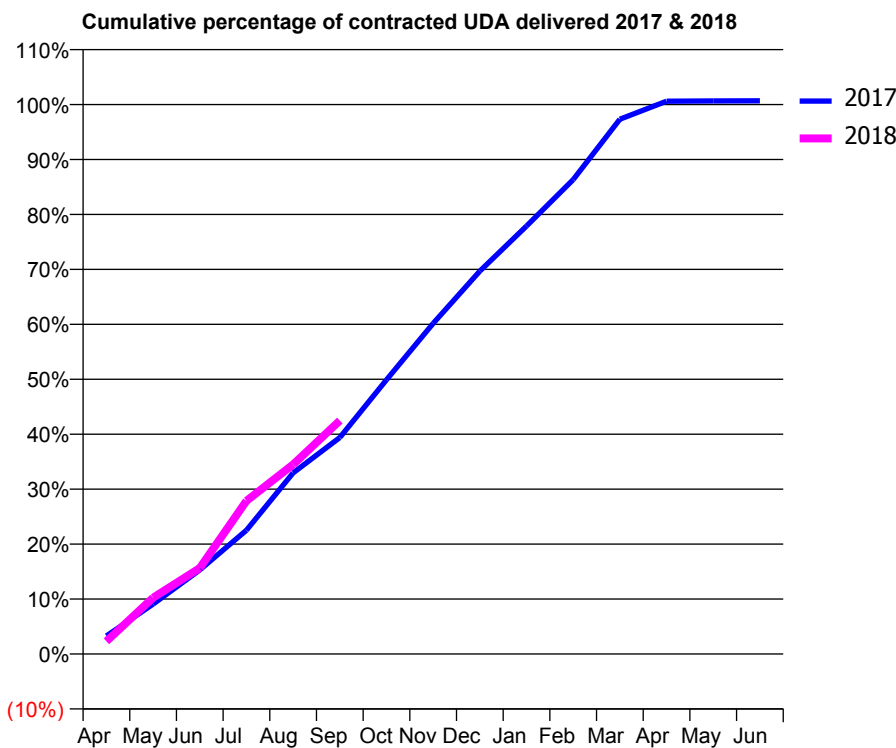
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,897      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £605,011.52 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,547       |                               |
| Quarter ending December 2016         | 7,664       | →                             |
| Quarter ending March 2017            | 7,684       | →                             |
| Quarter ending June 2017             | 7,620       | →                             |
| Quarter ending September 2017        | 7,672       | →                             |
| <b>Variance since September 2016</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 732                               | 508   |
| May       | 2,032                             | 2,247 |
| June      | 3,416                             | 3,423 |
| July      | 5,035                             | 6,100 |
| August    | 7,363                             | 7,554 |
| September | 8,800                             | 9,302 |
| October   | 11,146                            |       |
| November  | 13,437                            |       |
| December  | 15,565                            |       |
| January   | 17,396                            |       |
| February  | 19,282                            |       |
| March     | 21,735                            |       |
| April     | 22,466                            |       |
| May       | 22,480                            |       |
| June      | 22,483                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 153      | 1,270       | 12.0%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 922      | 4,616       | 20.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 772      | 1,270       | 60.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,517    | 4,616       | 54.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 610      | 5,145       | 11.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 210      | 5,145       | 4.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 5,145       | 1.9%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 26          | 92.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 26          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



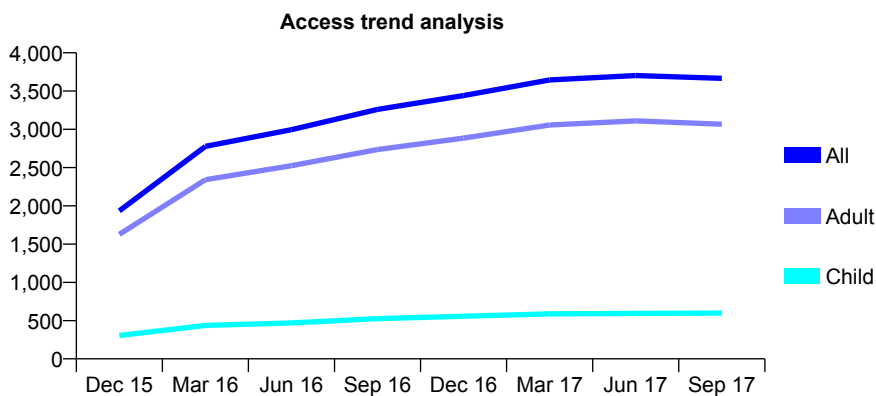
## Q44 - Vital Signs At a Glance Contract Report for 108170/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Kingsway Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2015               |
| Contract end date    |                          |

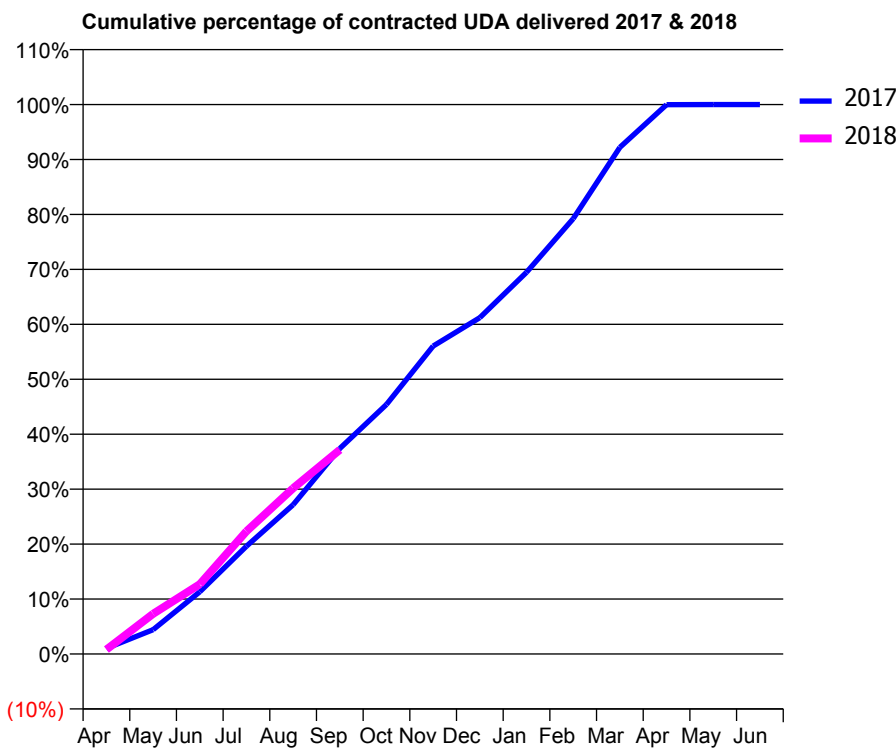
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,770      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,531.92 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,261        |                               |
| Quarter ending December 2016         | 3,442        | ↑                             |
| Quarter ending March 2017            | 3,645        | ↑                             |
| Quarter ending June 2017             | 3,703        | →                             |
| Quarter ending September 2017        | 3,666        | →                             |
| <b>Variance since September 2016</b> | <b>12.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 131                               | 103   |
| May       | 571                               | 934   |
| June      | 1,457                             | 1,621 |
| July      | 2,523                             | 2,851 |
| August    | 3,494                             | 3,853 |
| September | 4,809                             | 4,746 |
| October   | 5,840                             |       |
| November  | 7,205                             |       |
| December  | 7,870                             |       |
| January   | 8,932                             |       |
| February  | 10,185                            |       |
| March     | 11,856                            |       |
| April     | 12,853                            |       |
| May       | 12,856                            |       |
| June      | 12,857                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 464         | 7.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 448      | 2,442       | 18.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 279      | 464         | 60.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,482    | 2,442       | 60.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 208      | 2,450       | 8.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 2,450       | 1.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 2,450       | 1.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 16          | 81.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

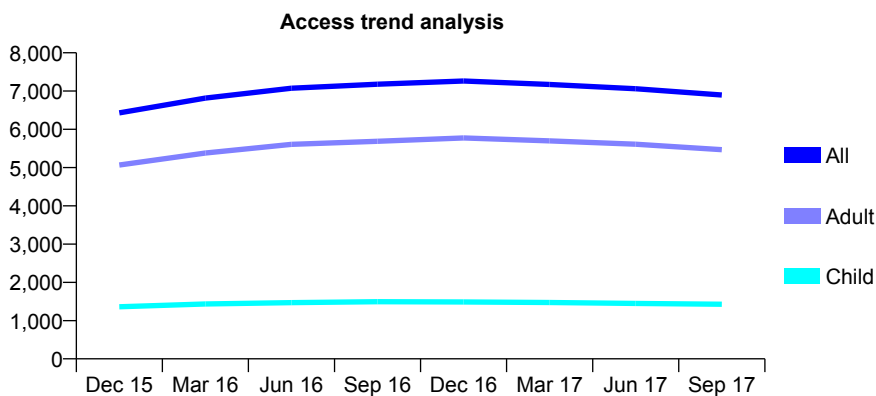
## Q44 - Vital Signs At a Glance Contract Report for 108960/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Harbour Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/01/2014              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,753      |
| Carry forward general activity (UDA)        | 170         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £613,240.48 |

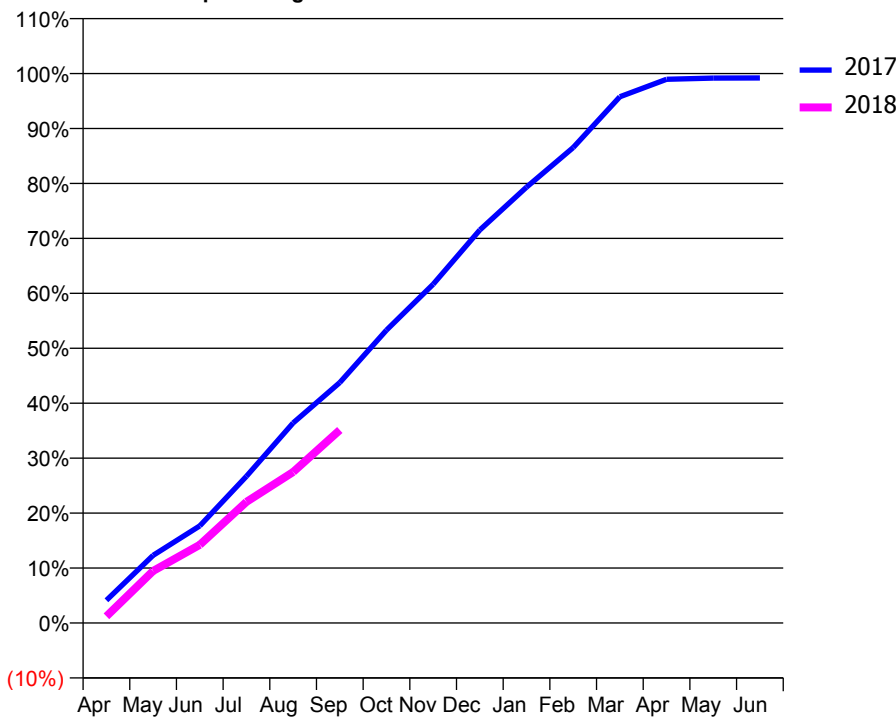
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,180         |                               |
| Quarter ending December 2016         | 7,262         | →                             |
| Quarter ending March 2017            | 7,171         | ↓                             |
| Quarter ending June 2017             | 7,061         | ↓                             |
| Quarter ending September 2017        | 6,896         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.0%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 860                               | 255   |
| May       | 2,557                             | 1,968 |
| June      | 3,669                             | 2,956 |
| July      | 5,544                             | 4,577 |
| August    | 7,559                             | 5,704 |
| September | 9,081                             | 7,288 |
| October   | 11,064                            |       |
| November  | 12,794                            |       |
| December  | 14,844                            |       |
| January   | 16,461                            |       |
| February  | 17,956                            |       |
| March     | 19,873                            |       |
| April     | 20,533                            |       |
| May       | 20,581                            |       |
| June      | 20,583                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 1,034       | 11.0%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 802      | 3,752       | 21.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 612      | 1,034       | 59.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,047    | 3,752       | 54.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 486      | 3,999       | 12.2%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 3,999       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 106      | 3,999       | 2.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 26          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 26          | 84.6%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

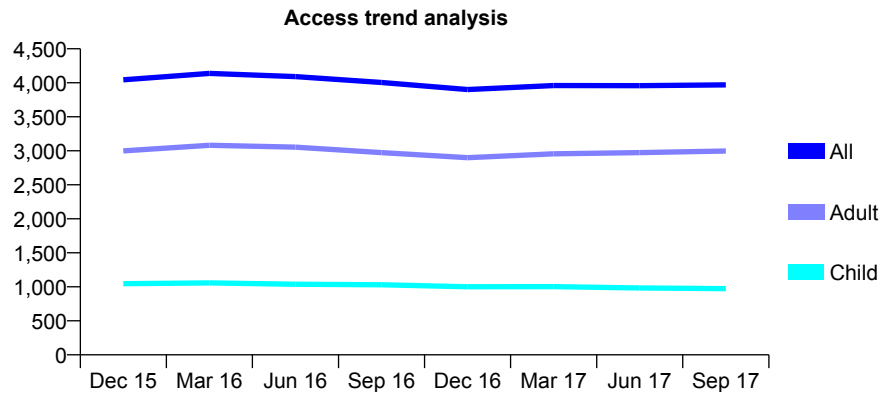
## Q44 - Vital Signs At a Glance Contract Report for 109363/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Dane Bank House Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2014                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,460      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £320,479.92 |

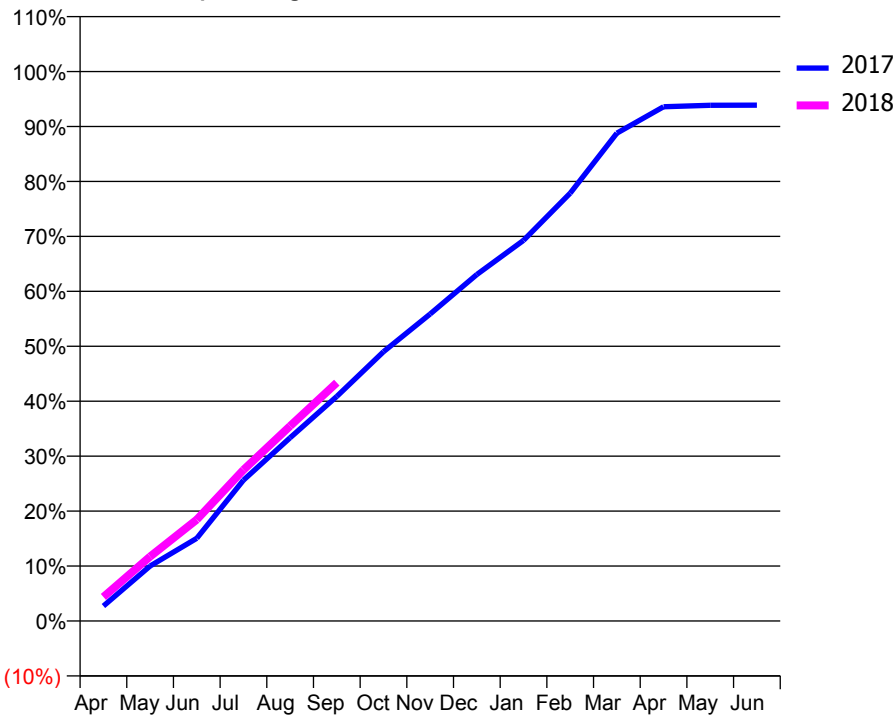
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,005         |                               |
| Quarter ending December 2016         | 3,900         | ↓                             |
| Quarter ending March 2017            | 3,959         | →                             |
| Quarter ending June 2017             | 3,958         | →                             |
| Quarter ending September 2017        | 3,970         | →                             |
| <b>Variance since September 2016</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 369                               | 590   |
| May       | 1,349                             | 1,580 |
| June      | 2,028                             | 2,483 |
| July      | 3,452                             | 3,702 |
| August    | 4,490                             | 4,776 |
| September | 5,501                             | 5,838 |
| October   | 6,596                             |       |
| November  | 7,521                             |       |
| December  | 8,487                             |       |
| January   | 9,325                             |       |
| February  | 10,480                            |       |
| March     | 11,950                            |       |
| April     | 12,597                            |       |
| May       | 12,632                            |       |
| June      | 12,637                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 744         | 3.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 229      | 2,142       | 10.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 536      | 744         | 72.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,390    | 2,142       | 64.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 89       | 2,596       | 3.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 2,596       | 2.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 2,596       | 1.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

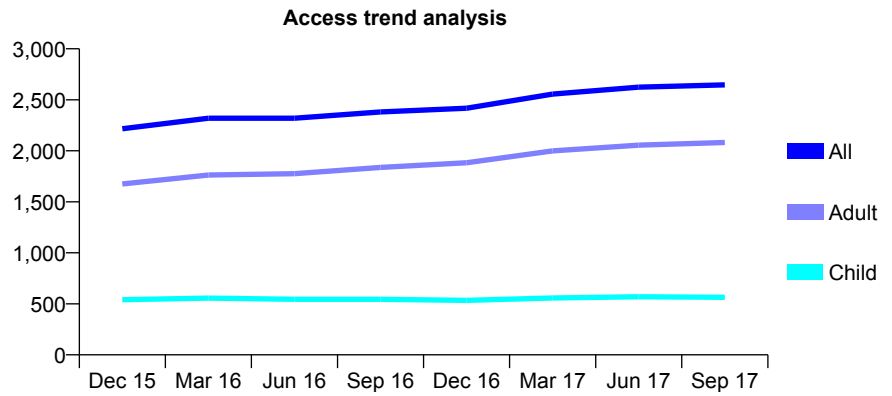
## Q44 - Vital Signs At a Glance Contract Report for 109479/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Dental Care Neston |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 16/05/2013         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,195       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £205,618.17 |

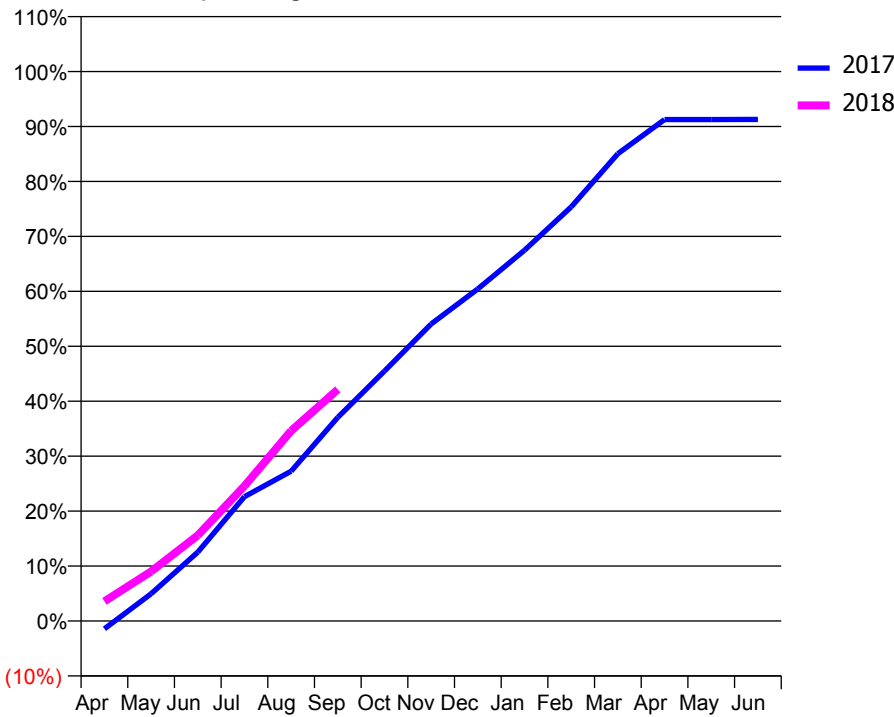
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,381        |                               |
| Quarter ending December 2016         | 2,417        | →                             |
| Quarter ending March 2017            | 2,556        | ↑                             |
| Quarter ending June 2017             | 2,624        | ↑                             |
| Quarter ending September 2017        | 2,646        | →                             |
| <b>Variance since September 2016</b> | <b>11.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -104                              | 258   |
| May       | 357                               | 648   |
| June      | 902                               | 1,122 |
| July      | 1,629                             | 1,767 |
| August    | 1,961                             | 2,491 |
| September | 2,667                             | 3,032 |
| October   | 3,272                             |       |
| November  | 3,889                             |       |
| December  | 4,348                             |       |
| January   | 4,855                             |       |
| February  | 5,423                             |       |
| March     | 6,119                             |       |
| April     | 6,566                             |       |
| May       | 6,566                             |       |
| June      | 6,567                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 489         | 10.6%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 257      | 1,625       | 15.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 311      | 489         | 63.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,021    | 1,625       | 62.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 1,592       | 8.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,592       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,592       | 0.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

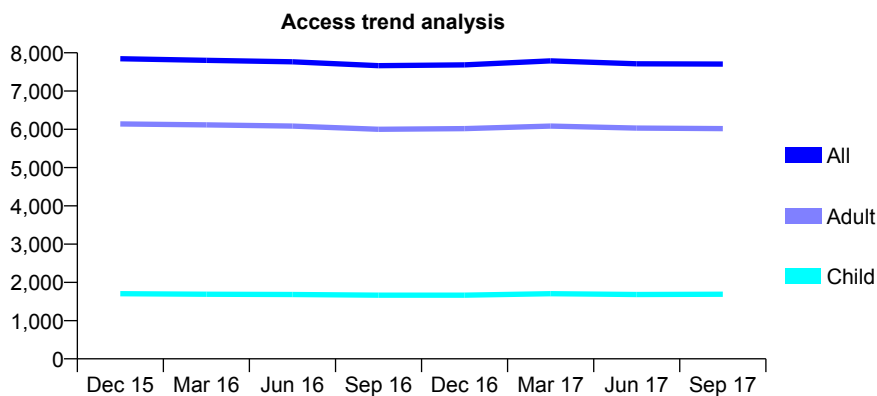
## Q44 - Vital Signs At a Glance Contract Report for 109886/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Eastham Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

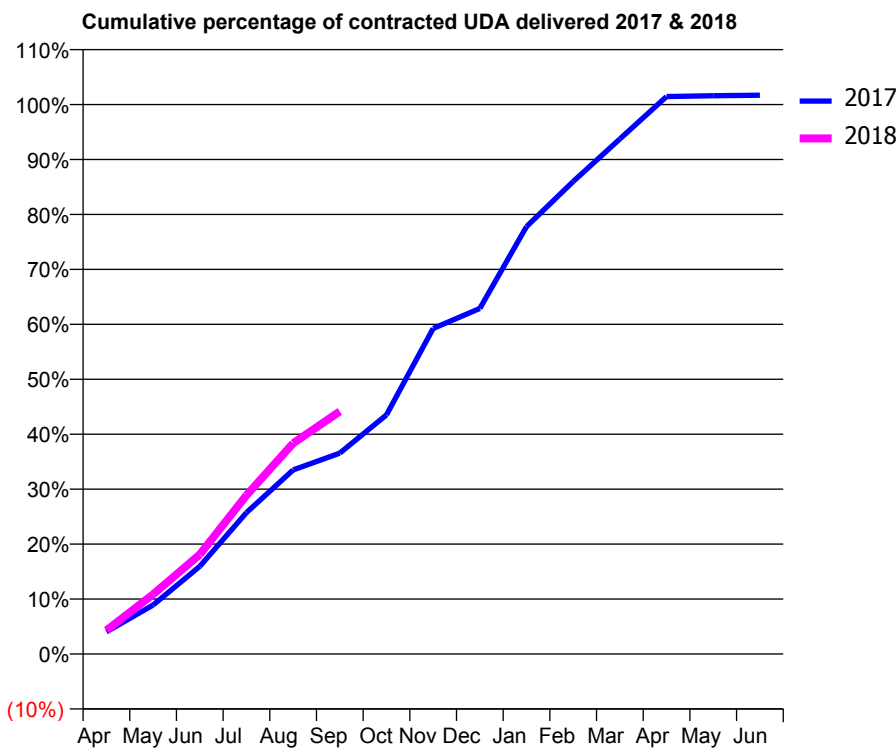
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,917      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £674,535.89 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,663       |                               |
| Quarter ending December 2016         | 7,683       | →                             |
| Quarter ending March 2017            | 7,788       | →                             |
| Quarter ending June 2017             | 7,713       | →                             |
| Quarter ending September 2017        | 7,705       | →                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2017   | 2018   |
| April                             | 928    | 988    |
| May                               | 2,043  | 2,489  |
| June                              | 3,655  | 4,153  |
| July                              | 5,899  | 6,618  |
| August                            | 7,678  | 8,788  |
| September                         | 8,377  | 10,119 |
| October                           | 9,976  |        |
| November                          | 13,580 |        |
| December                          | 14,412 |        |
| January                           | 17,828 |        |
| February                          | 19,706 |        |
| March                             | 21,479 |        |
| April                             | 23,248 |        |
| May                               | 23,282 |        |
| June                              | 23,305 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,262       | 8.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 714      | 4,472       | 16.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 808      | 1,262       | 64.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,751    | 4,472       | 61.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 462      | 4,696       | 9.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 66       | 4,696       | 1.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 89       | 4,696       | 1.9%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 21          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

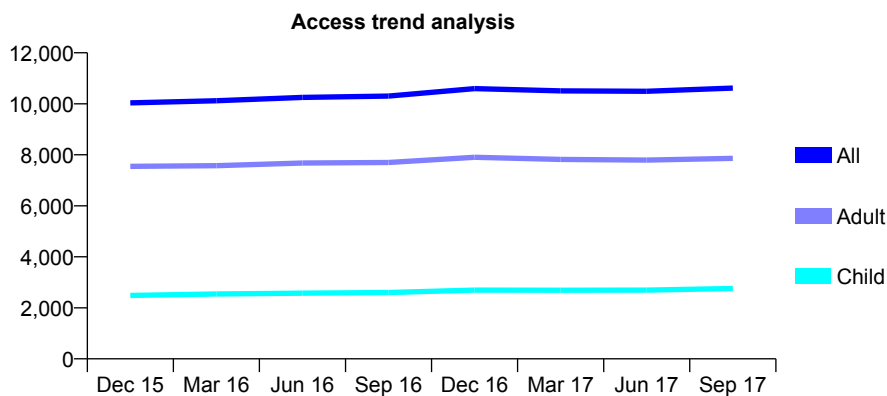
## Q44 - Vital Signs At a Glance Contract Report for 111236/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Padgate (No 1) Limited |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/11/2007             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,655      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £810,060.03 |

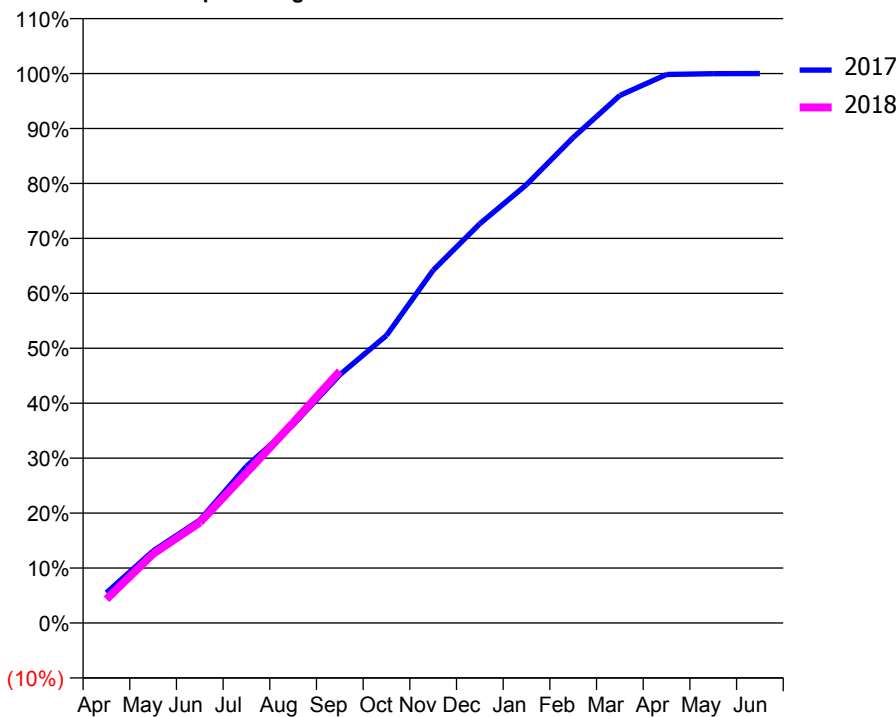
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,302      |                               |
| Quarter ending December 2016         | 10,597      | ↑                             |
| Quarter ending March 2017            | 10,508      | →                             |
| Quarter ending June 2017             | 10,489      | →                             |
| Quarter ending September 2017        | 10,615      | →                             |
| <b>Variance since September 2016</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,602                             | 1,242  |
| May       | 3,816                             | 3,606  |
| June      | 5,455                             | 5,237  |
| July      | 8,305                             | 7,833  |
| August    | 10,505                            | 10,445 |
| September | 13,151                            | 13,132 |
| October   | 15,237                            |        |
| November  | 18,694                            |        |
| December  | 21,157                            |        |
| January   | 23,225                            |        |
| February  | 25,719                            |        |
| March     | 27,953                            |        |
| April     | 29,067                            |        |
| May       | 29,105                            |        |
| June      | 29,116                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,745       | 5.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 513      | 4,758       | 10.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 786      | 1,745       | 45.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,137    | 4,758       | 44.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 316      | 5,940       | 5.3%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 5,940       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 121      | 5,940       | 2.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 19          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 19          | 78.9%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

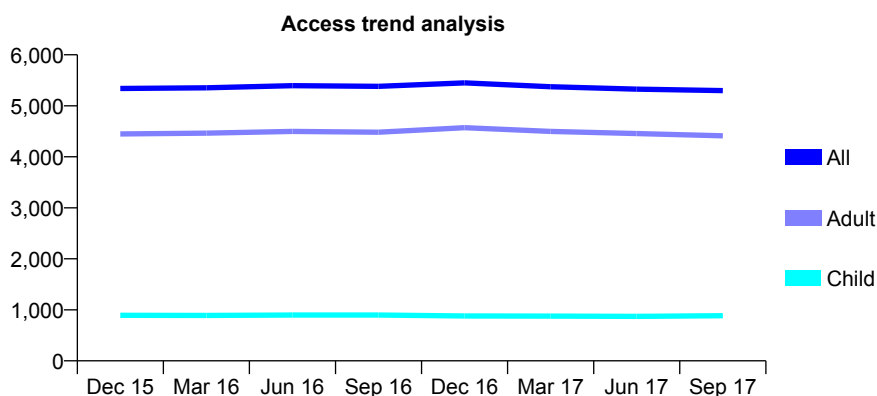
## Q44 - Vital Signs At a Glance Contract Report for 114162/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Bankhouse Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2009                |
| Contract end date    |                           |

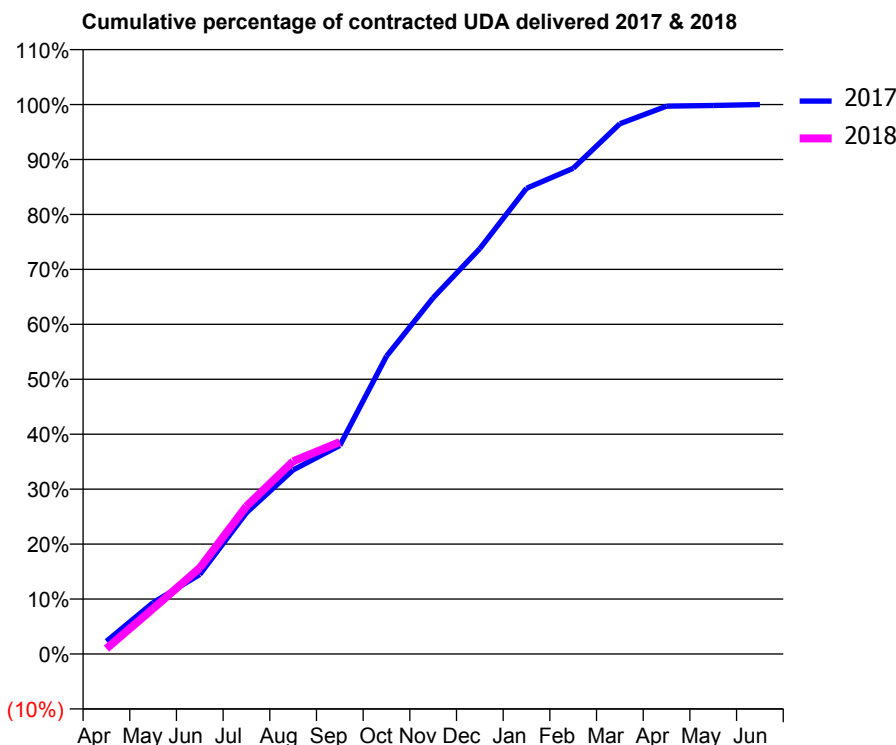
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,669      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £325,140.92 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,382         |                               |
| Quarter ending December 2016         | 5,450         | →                             |
| Quarter ending March 2017            | 5,375         | ↓                             |
| Quarter ending June 2017             | 5,326         | →                             |
| Quarter ending September 2017        | 5,298         | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 320                               | 134   |
| May       | 1,294                             | 1,131 |
| June      | 2,004                             | 2,141 |
| July      | 3,556                             | 3,676 |
| August    | 4,634                             | 4,793 |
| September | 5,251                             | 5,274 |
| October   | 7,499                             |       |
| November  | 8,972                             |       |
| December  | 10,208                            |       |
| January   | 11,727                            |       |
| February  | 12,230                            |       |
| March     | 13,354                            |       |
| April     | 13,797                            |       |
| May       | 13,814                            |       |
| June      | 13,837                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 531         | 6.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 259      | 2,287       | 11.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 531         | 49.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,089    | 2,287       | 47.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 245      | 2,290       | 10.7%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,290       | 0.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,290       | 1.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 20          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 20          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



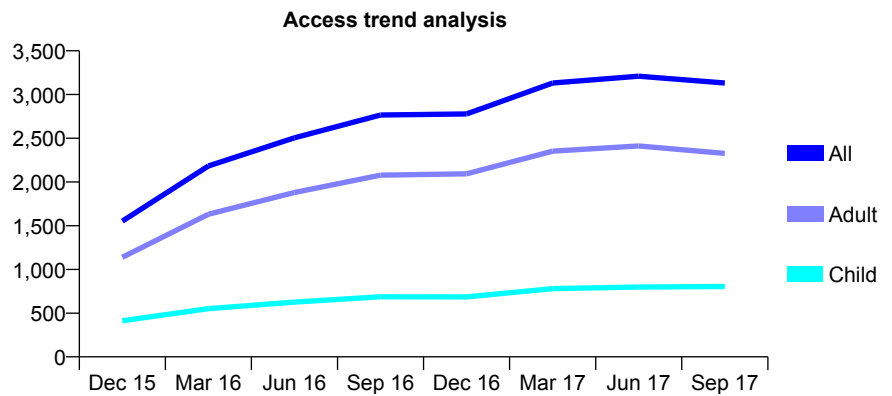
## Q44 - Vital Signs At a Glance Contract Report for 115819/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Cotswold Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2015               |
| Contract end date    |                          |

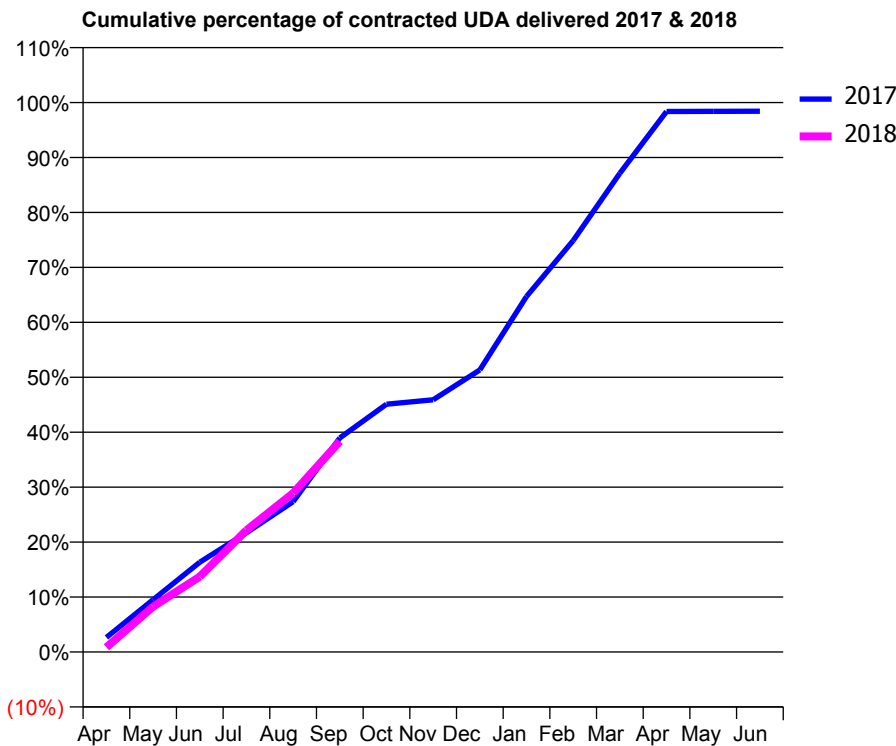
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,974       |
| Carry forward general activity (UDA)        | 157         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £303,628.50 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,765        |                               |
| Quarter ending December 2016         | 2,778        | →                             |
| Quarter ending March 2017            | 3,132        | ↑                             |
| Quarter ending June 2017             | 3,210        | ↑                             |
| Quarter ending September 2017        | 3,131        | ↓                             |
| <b>Variance since September 2016</b> | <b>13.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 266                               | 86    |
| May       | 951                               | 824   |
| June      | 1,630                             | 1,368 |
| July      | 2,166                             | 2,212 |
| August    | 2,728                             | 2,884 |
| September | 3,885                             | 3,822 |
| October   | 4,498                             |       |
| November  | 4,579                             |       |
| December  | 5,120                             |       |
| January   | 6,453                             |       |
| February  | 7,469                             |       |
| March     | 8,689                             |       |
| April     | 9,811                             |       |
| May       | 9,813                             |       |
| June      | 9,817                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 607         | 12.9%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 364      | 1,552       | 23.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 266      | 607         | 43.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 520      | 1,552       | 33.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 253      | 1,709       | 14.8%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 1,709       | 1.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 1,709       | 3.9%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



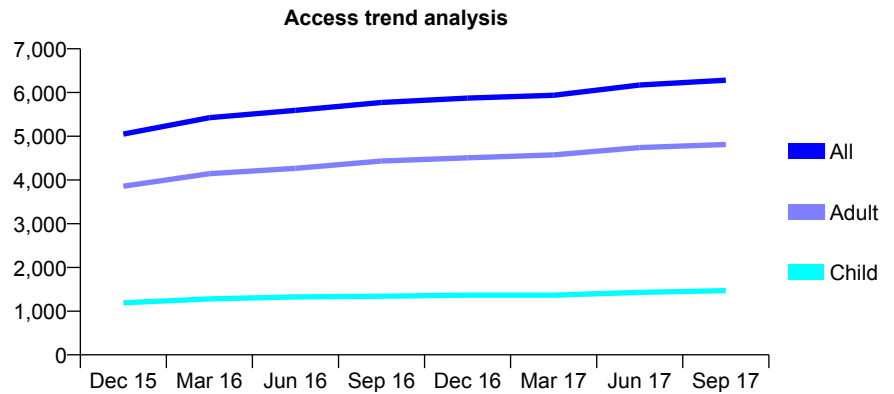
## Q44 - Vital Signs At a Glance Contract Report for 116203/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Paddock Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2014              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,250      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £423,352.95 |

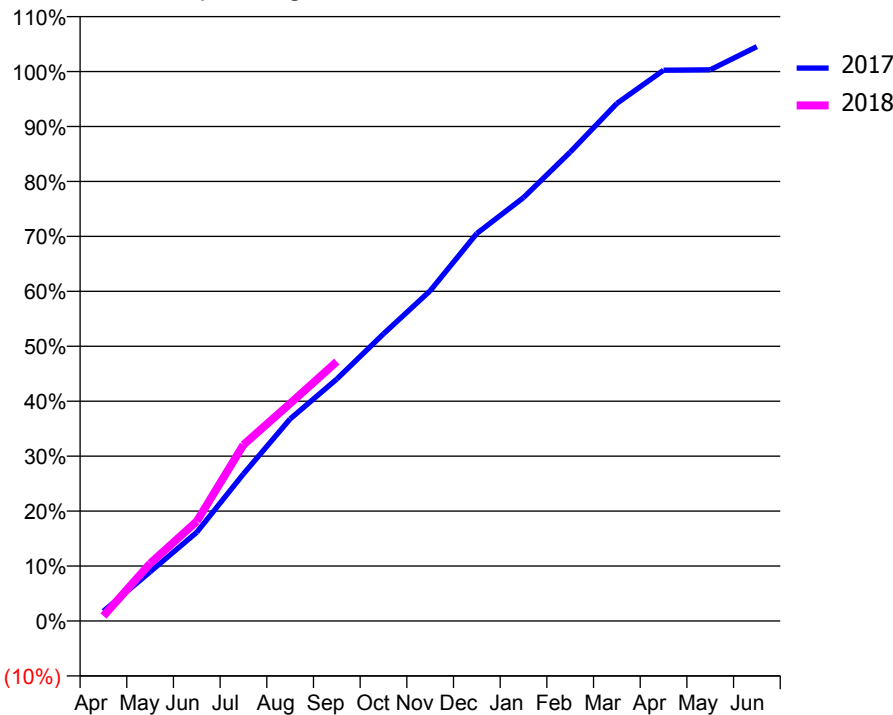
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,773       |                               |
| Quarter ending December 2016         | 5,872       | →                             |
| Quarter ending March 2017            | 5,938       | →                             |
| Quarter ending June 2017             | 6,172       | ↑                             |
| Quarter ending September 2017        | 6,281       | →                             |
| <b>Variance since September 2016</b> | <b>8.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 289                               | 149   |
| May       | 1,454                             | 1,702 |
| June      | 2,623                             | 2,946 |
| July      | 4,350                             | 5,210 |
| August    | 5,975                             | 6,435 |
| September | 7,154                             | 7,673 |
| October   | 8,491                             |       |
| November  | 9,766                             |       |
| December  | 11,462                            |       |
| January   | 12,523                            |       |
| February  | 13,867                            |       |
| March     | 15,305                            |       |
| April     | 16,287                            |       |
| May       | 16,302                            |       |
| June      | 16,985                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,305       | 7.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 542      | 3,729       | 14.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 762      | 1,305       | 58.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,777    | 3,729       | 47.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 648      | 4,262       | 15.2%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 4,262       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 4,262       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

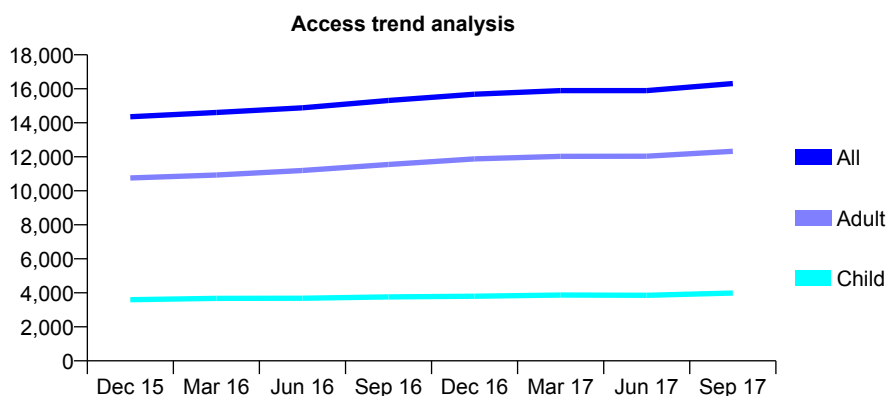
## Q44 - Vital Signs At a Glance Contract Report for 116777/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Alchemy Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/07/2008              |
| Contract end date    |                         |

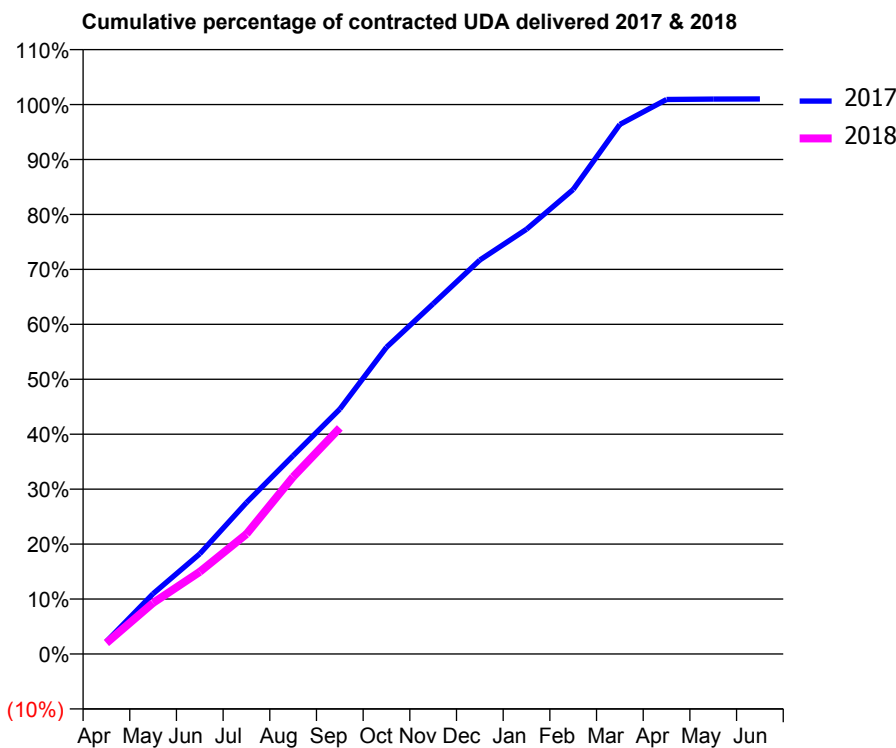
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 36,546      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £981,586.24 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 15,313      |                               |
| Quarter ending December 2016         | 15,681      | ↑                             |
| Quarter ending March 2017            | 15,893      | →                             |
| Quarter ending June 2017             | 15,895      | →                             |
| Quarter ending September 2017        | 16,311      | ↑                             |
| <b>Variance since September 2016</b> | <b>6.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 832                               | 732    |
| May       | 4,013                             | 3,402  |
| June      | 6,669                             | 5,465  |
| July      | 10,074                            | 7,982  |
| August    | 13,193                            | 11,785 |
| September | 16,290                            | 15,035 |
| October   | 20,404                            |        |
| November  | 23,295                            |        |
| December  | 26,206                            |        |
| January   | 28,253                            |        |
| February  | 30,895                            |        |
| March     | 35,226                            |        |
| April     | 36,881                            |        |
| May       | 36,905                            |        |
| June      | 36,911                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 163      | 2,290       | 7.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 919      | 6,463       | 14.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,030    | 2,290       | 45.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,521    | 6,463       | 39.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,064    | 7,064       | 15.1%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 7,064       | 0.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 7,064       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 51       | 56          | 91.1%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 53       | 56          | 94.6%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

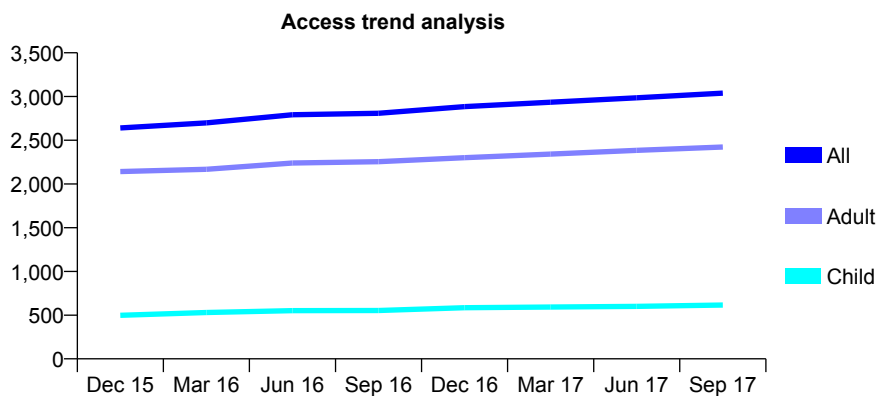
## Q44 - Vital Signs At a Glance Contract Report for 120650/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Silk Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2011           |
| Contract end date    |                      |

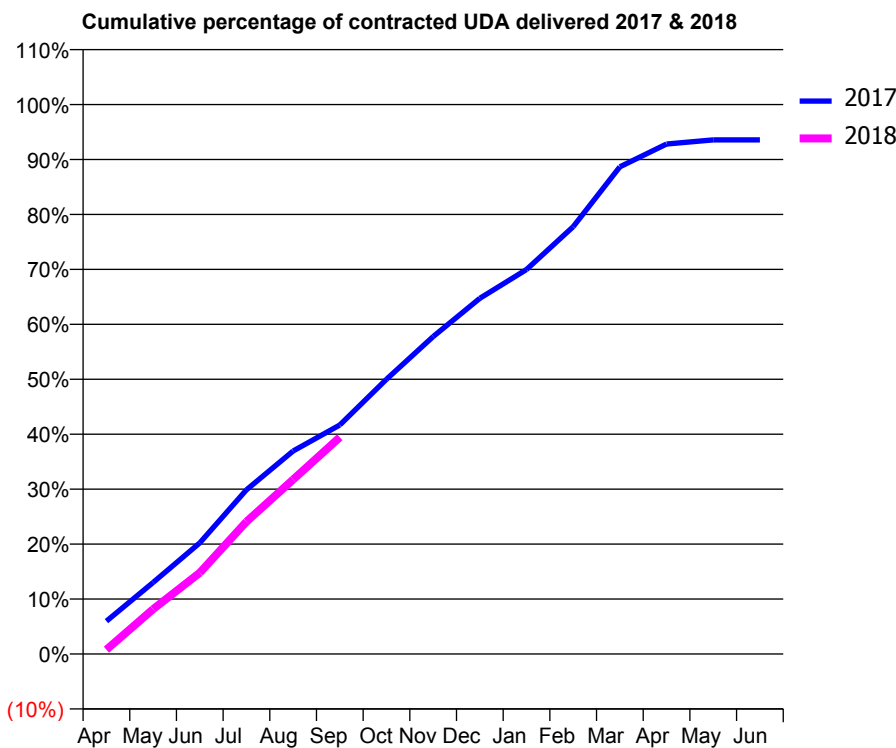
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,173      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £215,993.44 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,808       |                               |
| Quarter ending December 2016         | 2,885       | ↑                             |
| Quarter ending March 2017            | 2,935       | →                             |
| Quarter ending June 2017             | 2,985       | →                             |
| Quarter ending September 2017        | 3,039       | →                             |
| <b>Variance since September 2016</b> | <b>8.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 607                               | 80    |
| May       | 1,325                             | 831   |
| June      | 2,057                             | 1,506 |
| July      | 3,040                             | 2,451 |
| August    | 3,759                             | 3,230 |
| September | 4,239                             | 4,012 |
| October   | 5,087                             |       |
| November  | 5,876                             |       |
| December  | 6,585                             |       |
| January   | 7,120                             |       |
| February  | 7,911                             |       |
| March     | 9,019                             |       |
| April     | 9,442                             |       |
| May       | 9,518                             |       |
| June      | 9,519                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 459         | 6.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 175      | 1,522       | 11.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 277      | 459         | 60.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 671      | 1,522       | 44.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 102      | 1,792       | 5.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,792       | 0.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 1,792       | 1.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 17          | 70.6%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 17          | 82.4%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

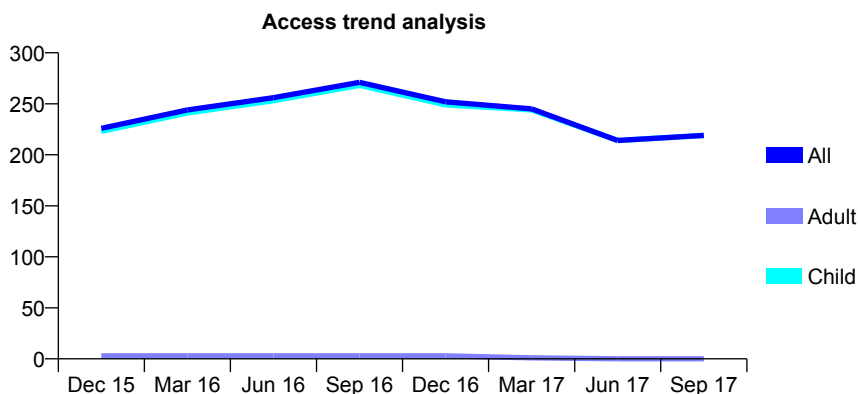
## Q44 - Vital Signs At a Glance Contract Report for 127213/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Wirral Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2015                 |
| Contract end date    | 31/03/2018                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £801,963.01 |

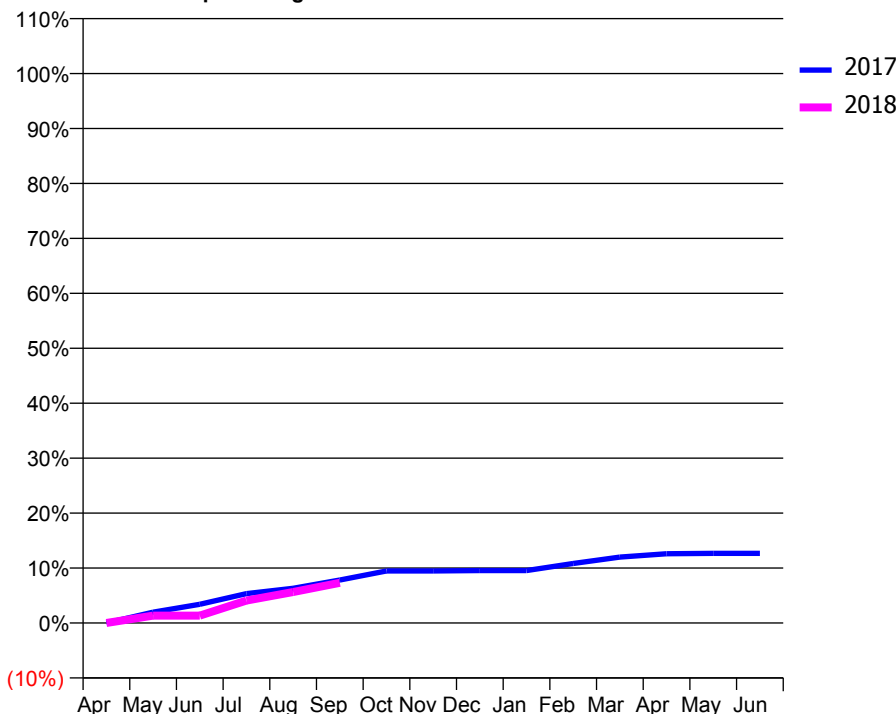
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 271            |                               |
| Quarter ending December 2016         | 252            | ↓                             |
| Quarter ending March 2017            | 245            | ↓                             |
| Quarter ending June 2017             | 214            | ↓                             |
| Quarter ending September 2017        | 219            | ↑                             |
| <b>Variance since September 2016</b> | <b>(19.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 0    | 0    |
| May       | 79   | 54   |
| June      | 136  | 54   |
| July      | 214  | 164  |
| August    | 253  | 226  |
| September | 313  | 293  |
| October   | 379  |      |
| November  | 379  |      |
| December  | 382  |      |
| January   | 382  |      |
| February  | 433  |      |
| March     | 480  |      |
| April     | 504  |      |
| May       | 507  |      |
| June      | 507  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 117         | 1.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 117         | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 107         | 0.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 107         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 107         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

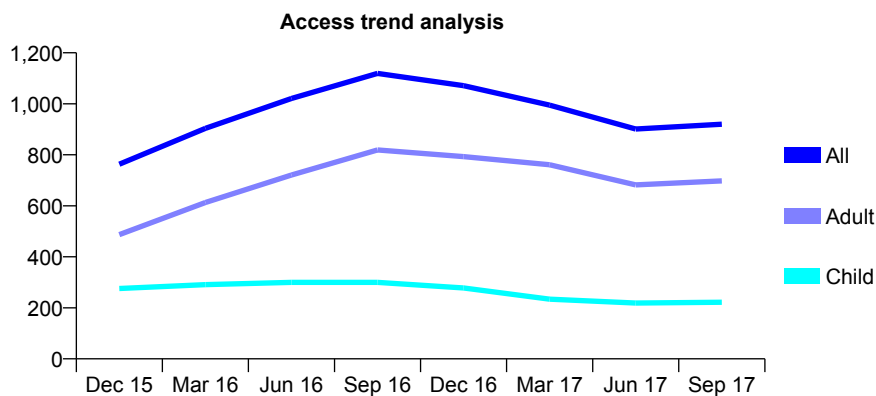
## Q44 - Vital Signs At a Glance Contract Report for 127213/0007 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Wirral Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2015                 |
| Contract end date    | 31/03/2018                 |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 6,500         |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,318,416.31 |

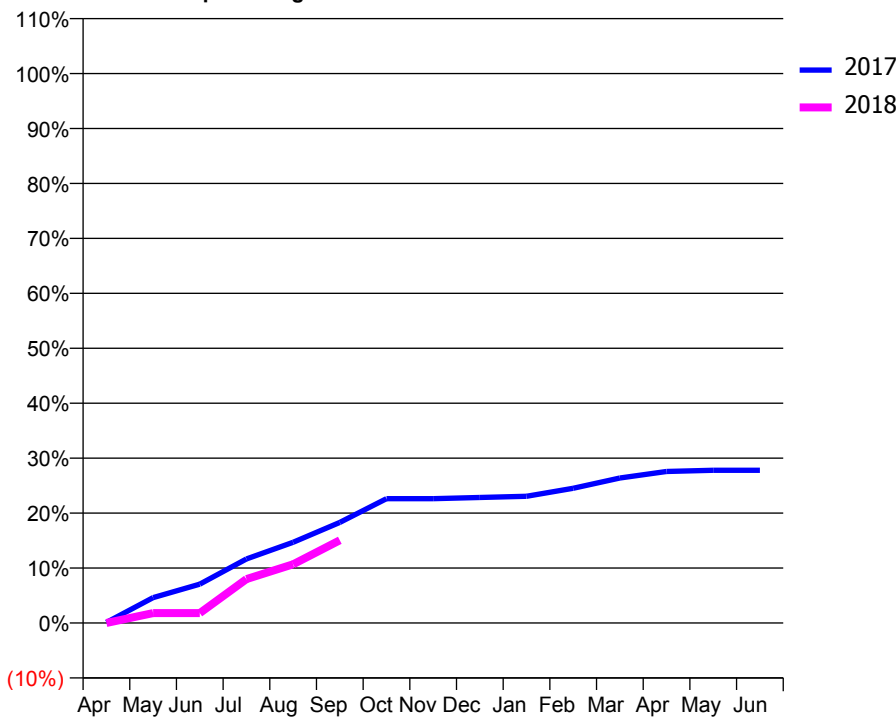
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,119          |                               |
| Quarter ending December 2016         | 1,071          | ↓                             |
| Quarter ending March 2017            | 995            | ↓                             |
| Quarter ending June 2017             | 901            | ↓                             |
| Quarter ending September 2017        | 920            | ↑                             |
| <b>Variance since September 2016</b> | <b>(17.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 7     | 0    |
| May       | 300   | 118  |
| June      | 459   | 118  |
| July      | 758   | 520  |
| August    | 956   | 694  |
| September | 1,190 | 978  |
| October   | 1,471 |      |
| November  | 1,471 |      |
| December  | 1,485 |      |
| January   | 1,500 |      |
| February  | 1,594 |      |
| March     | 1,716 |      |
| April     | 1,792 |      |
| May       | 1,806 |      |
| June      | 1,806 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 163         | 1.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 323         | 6.2%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 17       | 163         | 10.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 58       | 323         | 18.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 42       | 428         | 9.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 428         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 428         | 0.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

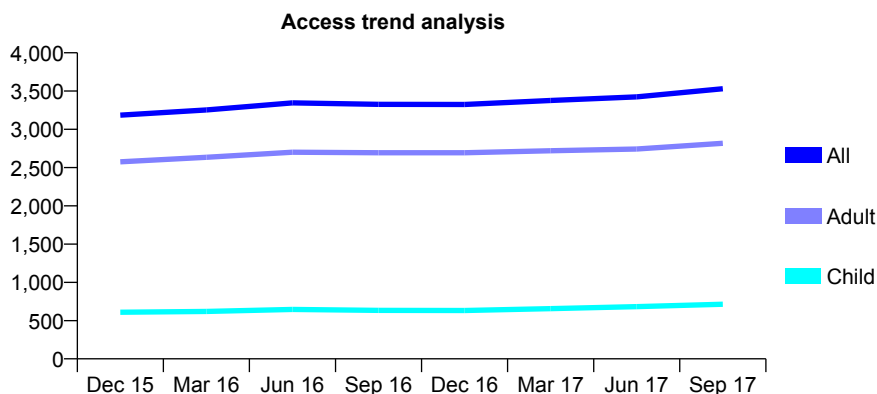
## Q44 - Vital Signs At a Glance Contract Report for 128104/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | FELDENT LIMITED |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/10/2011      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,129      |
| Carry forward general activity (UDA)        | 158         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,136.25 |

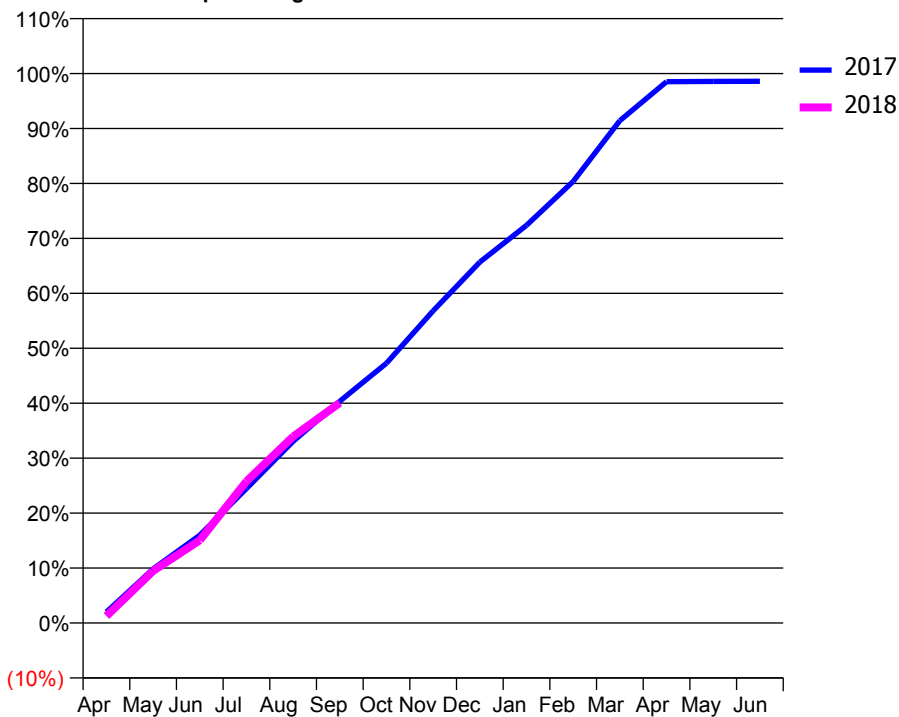
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,327       |                               |
| Quarter ending December 2016         | 3,325       | →                             |
| Quarter ending March 2017            | 3,377       | →                             |
| Quarter ending June 2017             | 3,424       | →                             |
| Quarter ending September 2017        | 3,530       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 224    | 141   |
| May       | 1,096  | 1,053 |
| June      | 1,779  | 1,675 |
| July      | 2,724  | 2,869 |
| August    | 3,680  | 3,776 |
| September | 4,491  | 4,461 |
| October   | 5,261  |       |
| November  | 6,323  |       |
| December  | 7,310  |       |
| January   | 8,055  |       |
| February  | 8,943  |       |
| March     | 10,175 |       |
| April     | 10,964 |       |
| May       | 10,968 |       |
| June      | 10,971 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 548         | 6.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 2,164       | 18.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 321      | 548         | 58.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,246    | 2,164       | 57.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 168      | 1,941       | 8.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,941       | 0.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 1,941       | 2.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 15          | 86.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

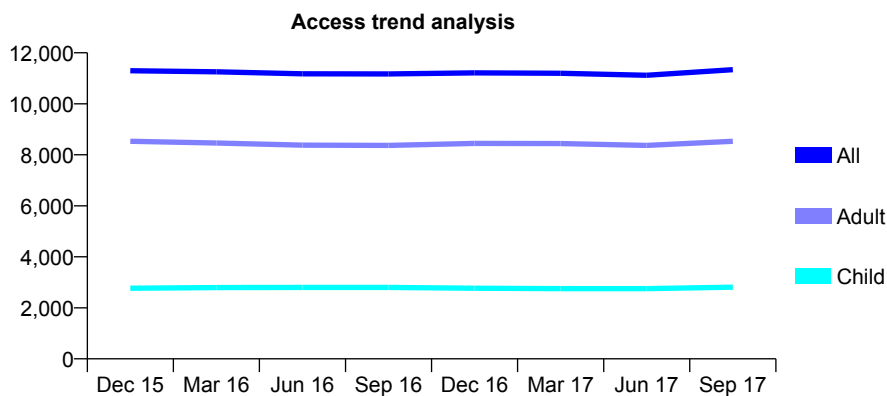
## Q44 - Vital Signs At a Glance Contract Report for 133930/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Gidman & Waywell |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2009       |
| Contract end date    |                  |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 34,947        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,024,773.57 |

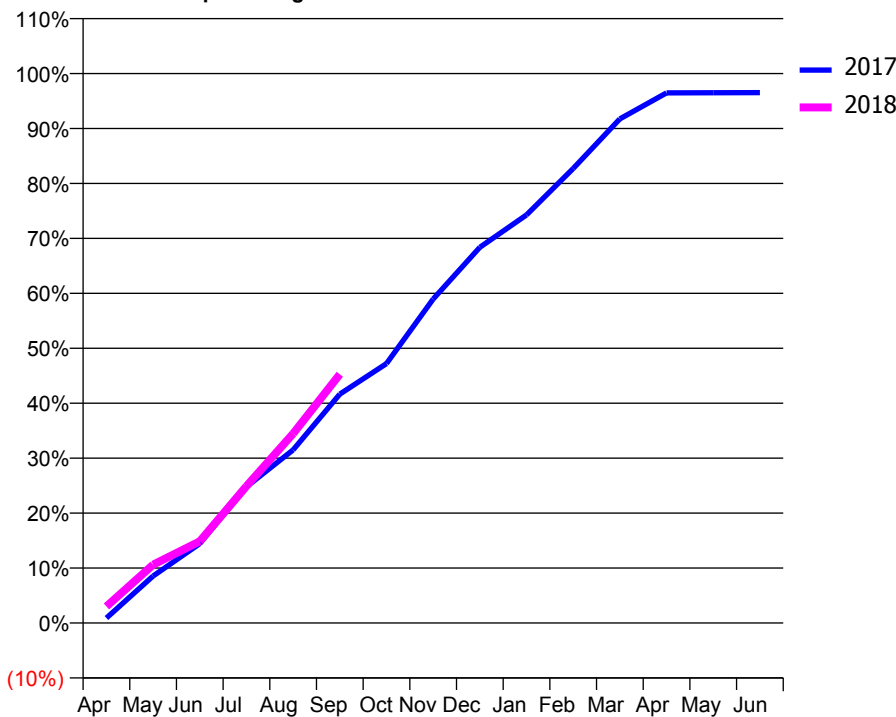
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,169      |                               |
| Quarter ending December 2016         | 11,215      | →                             |
| Quarter ending March 2017            | 11,196      | →                             |
| Quarter ending June 2017             | 11,118      | →                             |
| Quarter ending September 2017        | 11,339      | →                             |
| <b>Variance since September 2016</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 318                               | 1,059  |
| May       | 2,987                             | 3,707  |
| June      | 5,054                             | 5,194  |
| July      | 8,665                             | 8,704  |
| August    | 11,016                            | 12,047 |
| September | 14,556                            | 15,824 |
| October   | 16,498                            |        |
| November  | 20,606                            |        |
| December  | 23,892                            |        |
| January   | 25,953                            |        |
| February  | 28,904                            |        |
| March     | 32,058                            |        |
| April     | 33,713                            |        |
| May       | 33,725                            |        |
| June      | 33,728                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 280      | 2,054       | 13.6%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,324    | 5,827       | 22.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 921      | 2,054       | 44.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,424    | 5,827       | 41.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,070    | 7,174       | 14.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 88       | 7,174       | 1.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 190      | 7,174       | 2.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



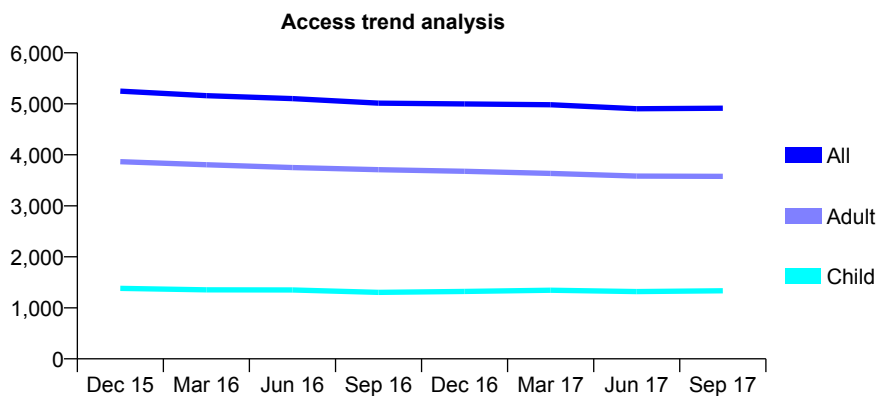
## Q44 - Vital Signs At a Glance Contract Report for 134848/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Balls Road Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

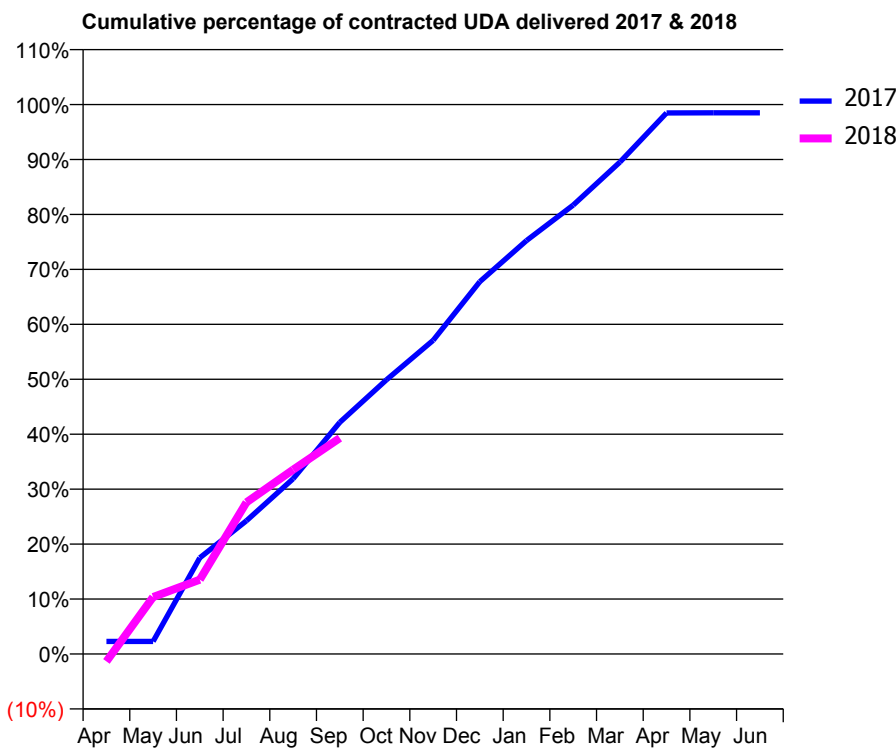
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,640      |
| Carry forward general activity (UDA)        | 222         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £427,699.50 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,012         |                               |
| Quarter ending December 2016         | 4,998         | →                             |
| Quarter ending March 2017            | 4,981         | →                             |
| Quarter ending June 2017             | 4,904         | ↓                             |
| Quarter ending September 2017        | 4,914         | →                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 335                               | -200  |
| May       | 335                               | 1,517 |
| June      | 2,562                             | 1,982 |
| July      | 3,549                             | 4,040 |
| August    | 4,669                             | 4,913 |
| September | 6,173                             | 5,754 |
| October   | 7,305                             |       |
| November  | 8,357                             |       |
| December  | 9,920                             |       |
| January   | 11,014                            |       |
| February  | 11,960                            |       |
| March     | 13,103                            |       |
| April     | 14,414                            |       |
| May       | 14,418                            |       |
| June      | 14,418                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,160       | 7.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 423      | 2,777       | 15.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 740      | 1,160       | 63.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,606    | 2,777       | 57.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 237      | 2,970       | 8.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,970       | 0.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 2,970       | 0.9%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



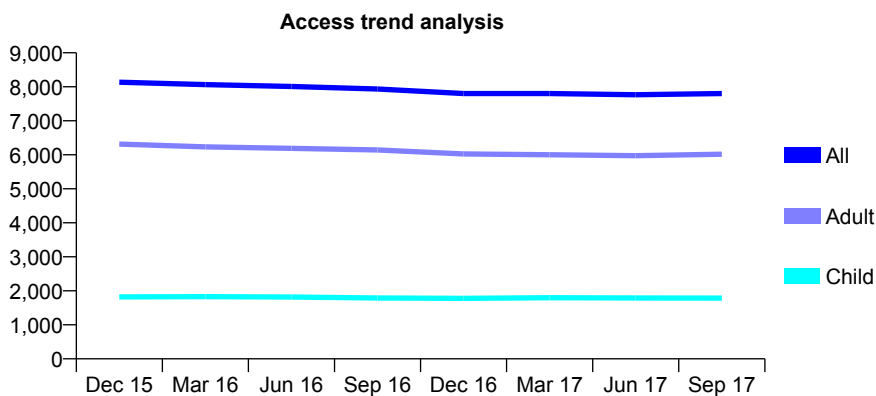
## Q44 - Vital Signs At a Glance Contract Report for 135550/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Upton Dental Practice Limited |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2011                    |
| Contract end date    |                               |

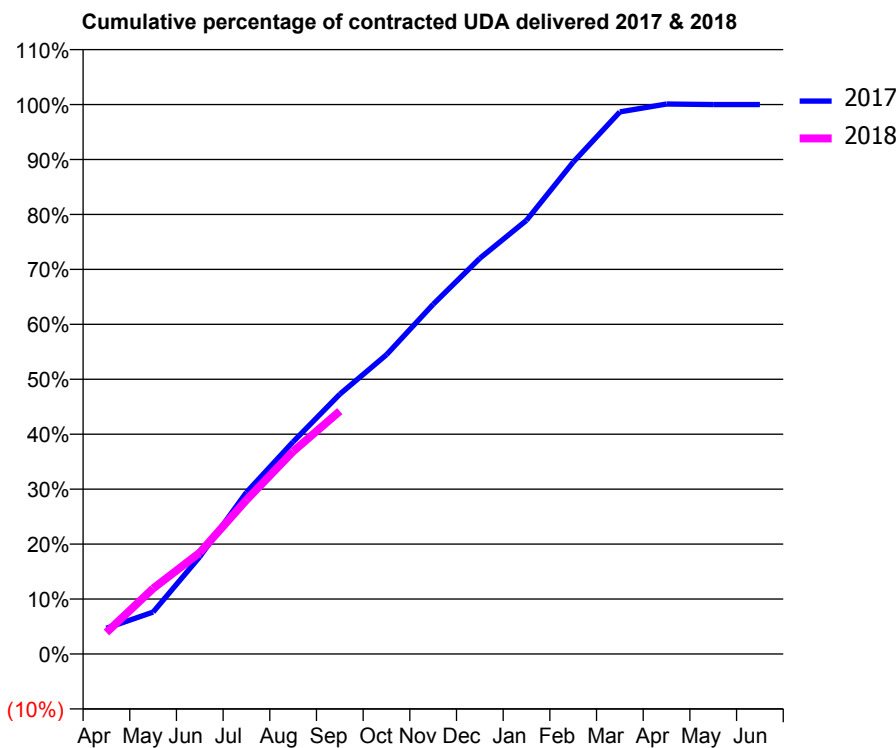
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,980      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £699,853.67 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,937         |                               |
| Quarter ending December 2016         | 7,803         | ↓                             |
| Quarter ending March 2017            | 7,802         | →                             |
| Quarter ending June 2017             | 7,765         | →                             |
| Quarter ending September 2017        | 7,803         | →                             |
| <b>Variance since September 2016</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,145                             | 941    |
| May       | 1,859                             | 2,857  |
| June      | 4,311                             | 4,427  |
| July      | 7,164                             | 6,723  |
| August    | 9,409                             | 8,840  |
| September | 11,515                            | 10,602 |
| October   | 13,268                            |        |
| November  | 15,502                            |        |
| December  | 17,540                            |        |
| January   | 19,221                            |        |
| February  | 21,799                            |        |
| March     | 24,029                            |        |
| April     | 24,378                            |        |
| May       | 24,354                            |        |
| June      | 24,356                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,009       | 7.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 626      | 3,818       | 16.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 450      | 1,009       | 44.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,799    | 3,818       | 47.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 491      | 4,681       | 10.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 4,681       | 1.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 4,681       | 1.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 26          | 88.5%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 26          | 92.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

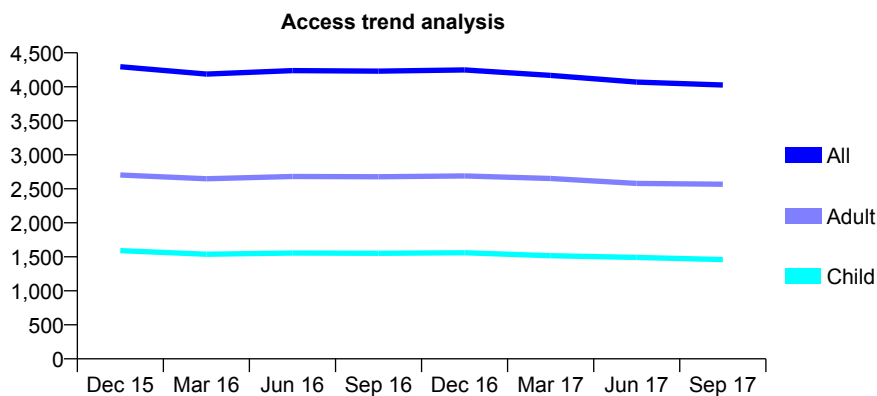
## Q44 - Vital Signs At a Glance Contract Report for 136646/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Victoria Street Dental Practice Ltd |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/05/2011                          |
| Contract end date    |                                     |

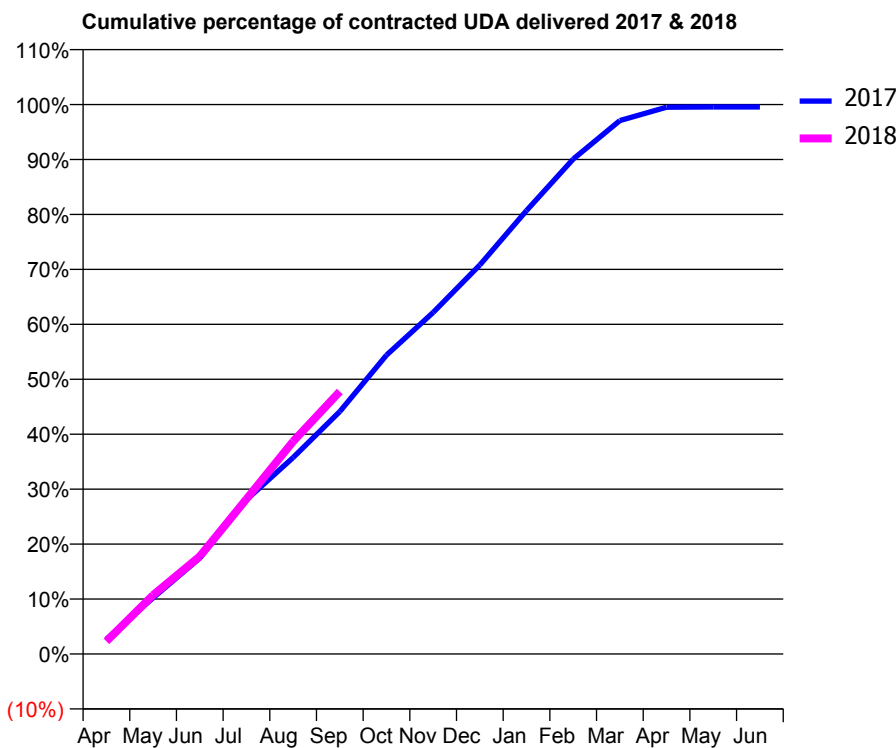
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,551      |
| Carry forward general activity (UDA)        | 55          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402,119.51 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,230         |                               |
| Quarter ending December 2016         | 4,248         | →                             |
| Quarter ending March 2017            | 4,167         | ↓                             |
| Quarter ending June 2017             | 4,070         | ↓                             |
| Quarter ending September 2017        | 4,026         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 338                               | 292   |
| May       | 1,285                             | 1,347 |
| June      | 2,192                             | 2,230 |
| July      | 3,524                             | 3,540 |
| August    | 4,489                             | 4,855 |
| September | 5,539                             | 5,995 |
| October   | 6,827                             |       |
| November  | 7,802                             |       |
| December  | 8,885                             |       |
| January   | 10,130                            |       |
| February  | 11,305                            |       |
| March     | 12,185                            |       |
| April     | 12,489                            |       |
| May       | 12,496                            |       |
| June      | 12,496                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,039       | 7.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 260      | 1,553       | 16.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636      | 1,039       | 61.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 829      | 1,553       | 53.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 202      | 2,497       | 8.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,497       | 0.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,497       | 0.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

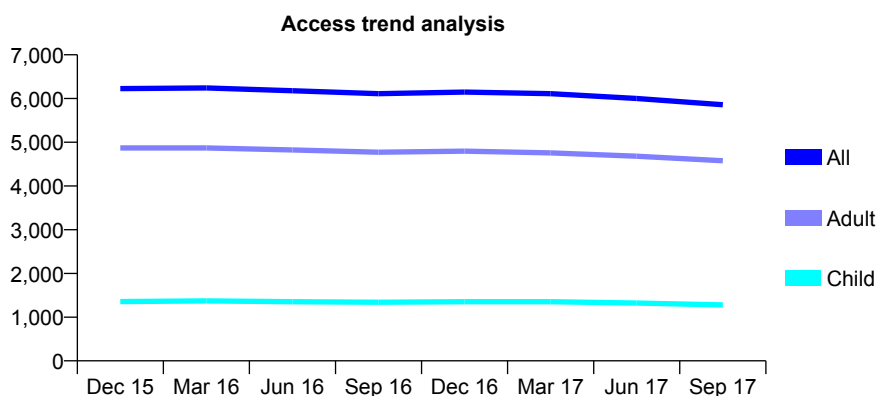
## Q44 - Vital Signs At a Glance Contract Report for 137030/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | C & V Gillespie |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/01/2011      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,300      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £436,463.59 |

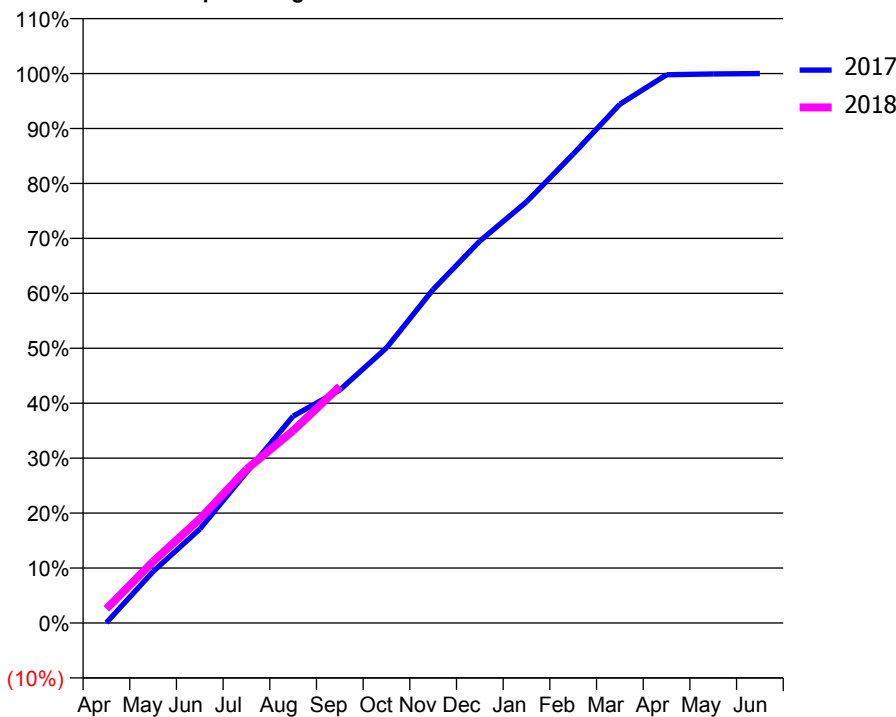
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,112         |                               |
| Quarter ending December 2016         | 6,149         | →                             |
| Quarter ending March 2017            | 6,110         | →                             |
| Quarter ending June 2017             | 6,000         | ↓                             |
| Quarter ending September 2017        | 5,859         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 9                                 | 475   |
| May       | 1,724                             | 2,051 |
| June      | 3,141                             | 3,466 |
| July      | 5,039                             | 5,120 |
| August    | 6,915                             | 6,406 |
| September | 7,788                             | 7,880 |
| October   | 9,197                             |       |
| November  | 11,147                            |       |
| December  | 12,769                            |       |
| January   | 14,079                            |       |
| February  | 15,671                            |       |
| March     | 17,339                            |       |
| April     | 18,325                            |       |
| May       | 18,353                            |       |
| June      | 18,366                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 1,064       | 8.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 637      | 3,656       | 17.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 744      | 1,064       | 69.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,305    | 3,656       | 63.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 313      | 4,250       | 7.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 4,250       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 4,250       | 1.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 22       | 27          | 81.5%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 27          | 96.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

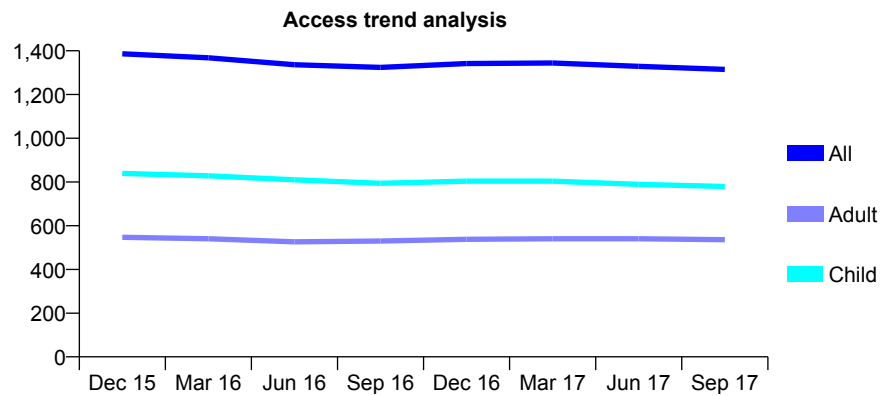
## Q44 - Vital Signs At a Glance Contract Report for 137111/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Gaskell Avenue Dental Practice Ltd |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/09/2011                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,339.26 |

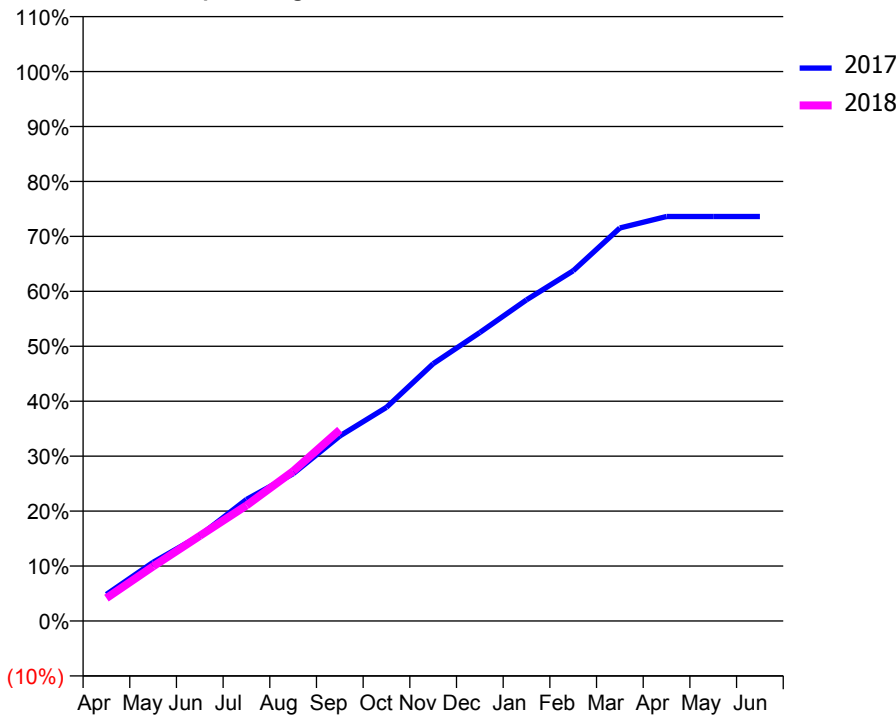
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,324         |                               |
| Quarter ending December 2016         | 1,342         | →                             |
| Quarter ending March 2017            | 1,344         | →                             |
| Quarter ending June 2017             | 1,329         | ↓                             |
| Quarter ending September 2017        | 1,315         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 338                               | 292   |
| May       | 748                               | 695   |
| June      | 1,089                             | 1,085 |
| July      | 1,548                             | 1,472 |
| August    | 1,876                             | 1,908 |
| September | 2,356                             | 2,435 |
| October   | 2,722                             |       |
| November  | 3,278                             |       |
| December  | 3,674                             |       |
| January   | 4,092                             |       |
| February  | 4,461                             |       |
| March     | 5,006                             |       |
| April     | 5,153                             |       |
| May       | 5,153                             |       |
| June      | 5,153                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 686         | 12.7%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 97       | 386         | 25.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 458      | 686         | 66.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 210      | 386         | 54.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 1,009       | 4.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,009       | 0.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,009       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

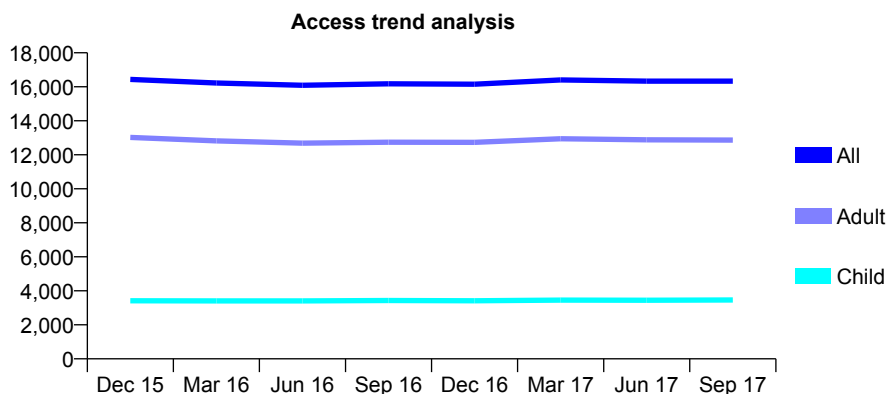
## Q44 - Vital Signs At a Glance Contract Report for 138126/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Congleton Dental Centre |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2010              |
| Contract end date    |                         |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 47,500        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,381,615.00 |

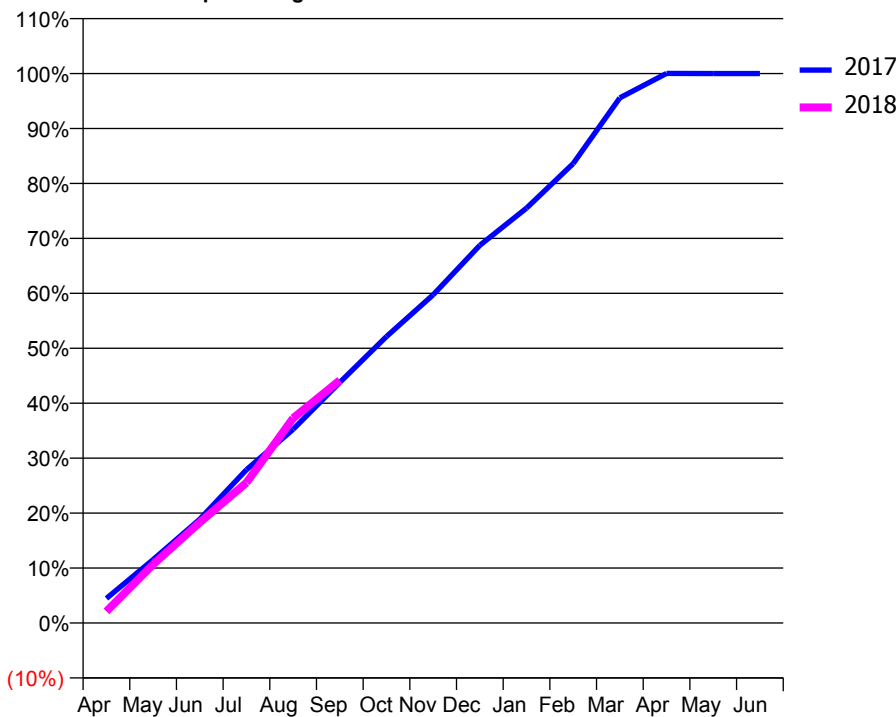
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 16,175      |                               |
| Quarter ending December 2016         | 16,153      | →                             |
| Quarter ending March 2017            | 16,401      | →                             |
| Quarter ending June 2017             | 16,330      | →                             |
| Quarter ending September 2017        | 16,334      | →                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,165                             | 1,006  |
| May       | 5,570                             | 5,070  |
| June      | 9,126                             | 8,692  |
| July      | 13,479                            | 12,128 |
| August    | 17,028                            | 17,708 |
| September | 21,159                            | 20,979 |
| October   | 25,187                            |        |
| November  | 28,855                            |        |
| December  | 33,206                            |        |
| January   | 36,480                            |        |
| February  | 40,393                            |        |
| March     | 46,166                            |        |
| April     | 48,314                            |        |
| May       | 48,309                            |        |
| June      | 48,308                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 218      | 2,911       | 7.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,681    | 10,742      | 15.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,962    | 2,911       | 67.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,957    | 10,742      | 64.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 846      | 12,538      | 6.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 89       | 12,538      | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 166      | 12,538      | 1.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 50       | 54          | 92.6%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 50       | 54          | 92.6%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

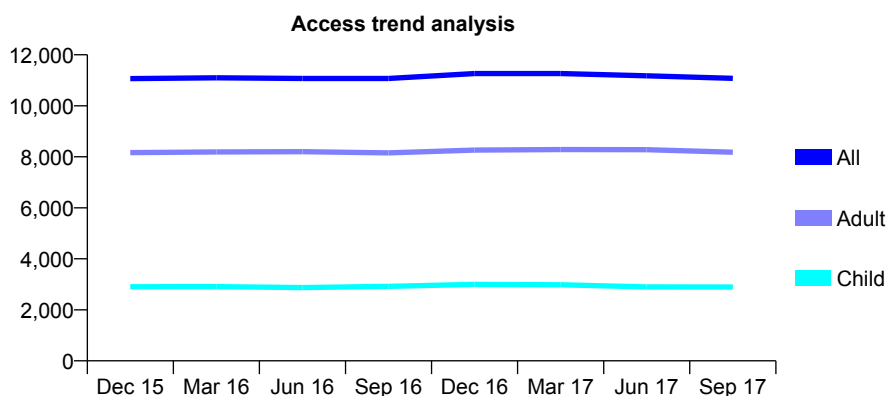
## Q44 - Vital Signs At a Glance Contract Report for 138665/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Johnson & Whitehouse |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2009           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 32,052      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £967,088.73 |

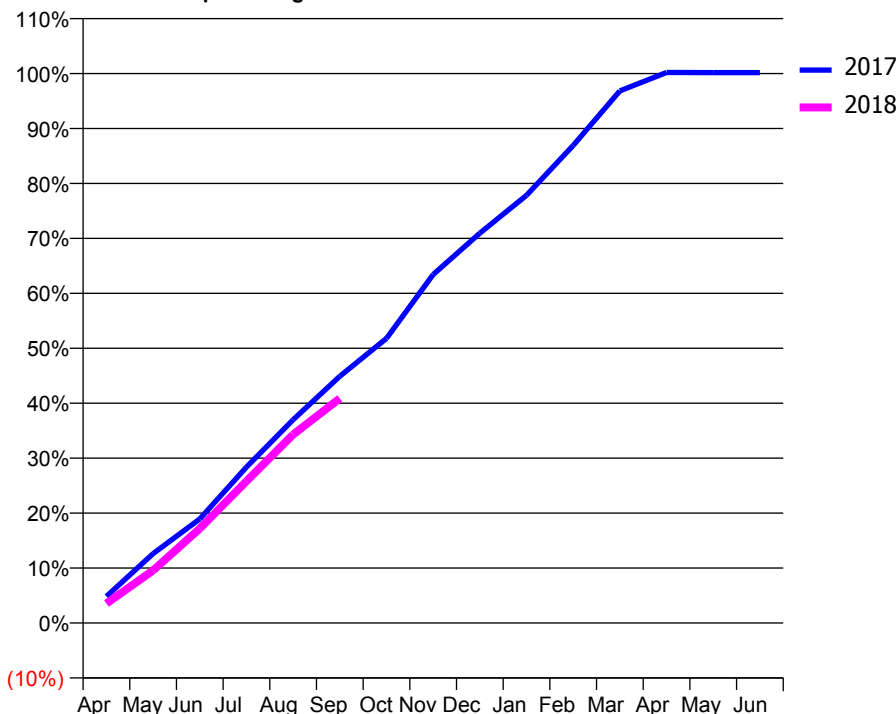
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,073      |                               |
| Quarter ending December 2016         | 11,264      | →                             |
| Quarter ending March 2017            | 11,264      | →                             |
| Quarter ending June 2017             | 11,179      | →                             |
| Quarter ending September 2017        | 11,075      | →                             |
| <b>Variance since September 2016</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,548                             | 1,137  |
| May       | 4,052                             | 3,071  |
| June      | 6,074                             | 5,508  |
| July      | 9,095                             | 8,269  |
| August    | 11,855                            | 10,992 |
| September | 14,393                            | 13,099 |
| October   | 16,602                            |        |
| November  | 20,325                            |        |
| December  | 22,740                            |        |
| January   | 24,948                            |        |
| February  | 27,856                            |        |
| March     | 31,040                            |        |
| April     | 32,108                            |        |
| May       | 32,105                            |        |
| June      | 32,103                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 348      | 2,011       | 17.3%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,121    | 5,424       | 20.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 903      | 2,011       | 44.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,095    | 5,424       | 38.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 693      | 6,630       | 10.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 91       | 6,630       | 1.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 109      | 6,630       | 1.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 25       | 26          | 96.2%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 26          | 96.2%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

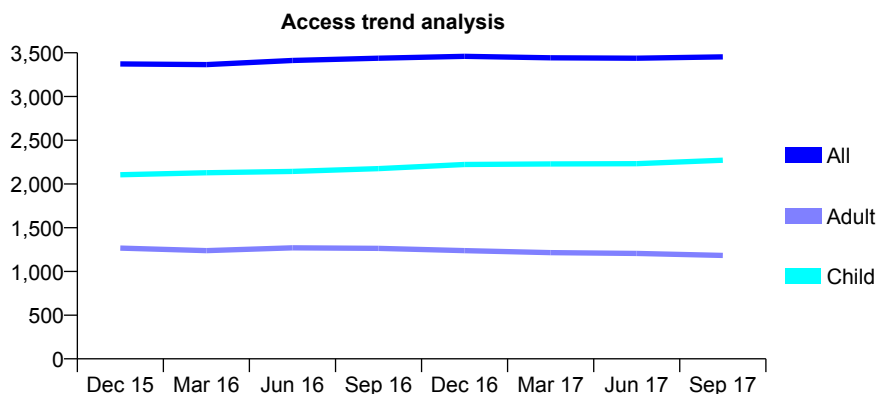
## Q44 - Vital Signs At a Glance Contract Report for 138681/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | The Old Surgery Dental Practice Ltd |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2011                          |
| Contract end date    |                                     |

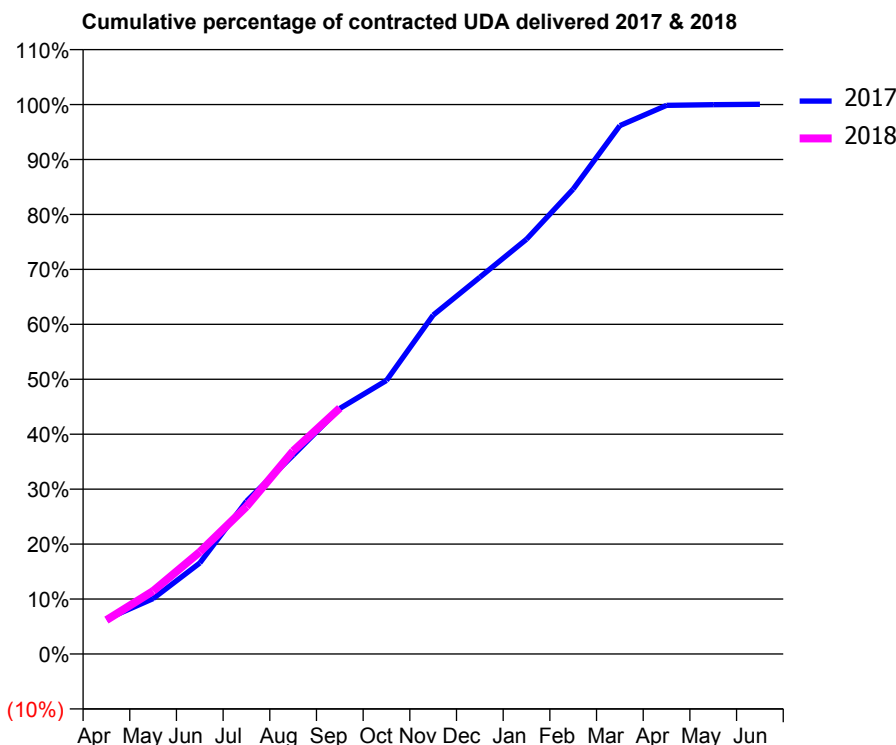
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,539       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £448,799.37 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,438       |                               |
| Quarter ending December 2016         | 3,460       | →                             |
| Quarter ending March 2017            | 3,443       | →                             |
| Quarter ending June 2017             | 3,438       | →                             |
| Quarter ending September 2017        | 3,454       | →                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 543                               | 527   |
| May       | 861                               | 979   |
| June      | 1,415                             | 1,586 |
| July      | 2,374                             | 2,292 |
| August    | 3,088                             | 3,154 |
| September | 3,816                             | 3,821 |
| October   | 4,251                             |       |
| November  | 5,267                             |       |
| December  | 5,855                             |       |
| January   | 6,445                             |       |
| February  | 7,225                             |       |
| March     | 8,211                             |       |
| April     | 8,526                             |       |
| May       | 8,536                             |       |
| June      | 8,543                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,645       | 7.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 115      | 679         | 16.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 841      | 1,645       | 51.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 319      | 679         | 47.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 187      | 2,169       | 8.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,169       | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,169       | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



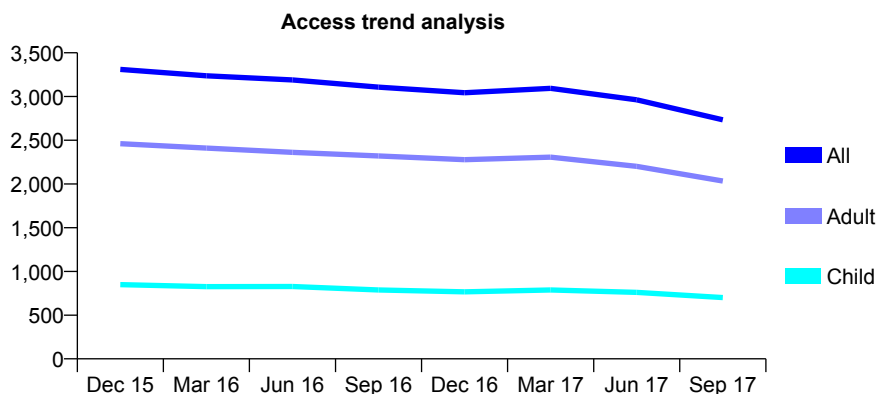
## Q44 - Vital Signs At a Glance Contract Report for 138711/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Warren Drive Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

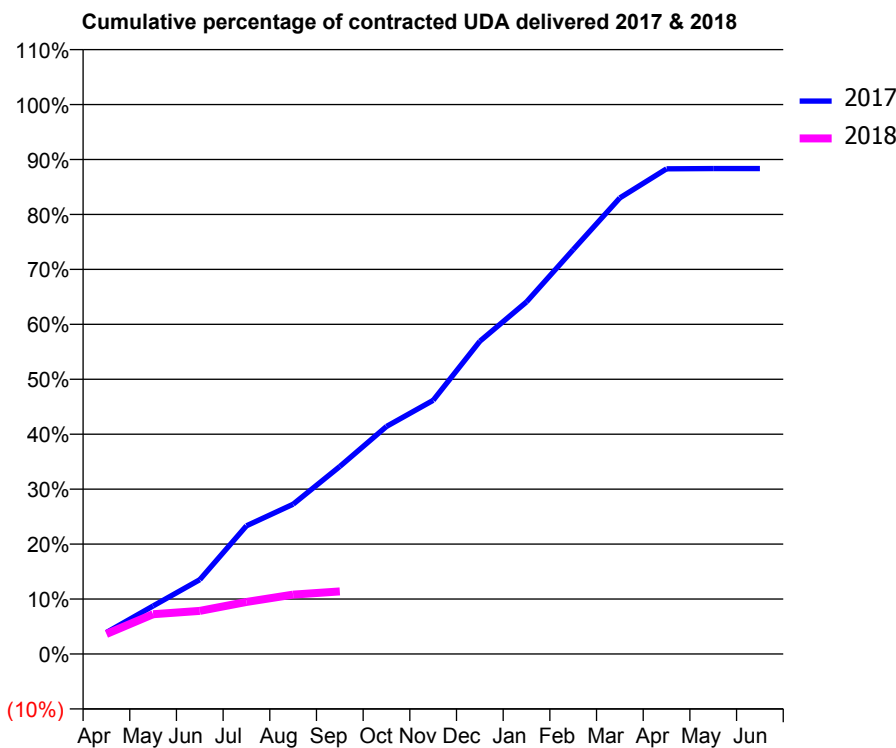
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,407       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £260,631.13 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,108          |                               |
| Quarter ending December 2016         | 3,044          | ↓                             |
| Quarter ending March 2017            | 3,093          | →                             |
| Quarter ending June 2017             | 2,962          | ↓                             |
| Quarter ending September 2017        | 2,734          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 329                               | 307  |
| May       | 735                               | 609  |
| June      | 1,138                             | 660  |
| July      | 1,961                             | 796  |
| August    | 2,293                             | 909  |
| September | 2,870                             | 957  |
| October   | 3,481                             |      |
| November  | 3,881                             |      |
| December  | 4,784                             |      |
| January   | 5,387                             |      |
| February  | 6,187                             |      |
| March     | 6,979                             |      |
| April     | 7,423                             |      |
| May       | 7,427                             |      |
| June      | 7,427                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 285         | 10.5%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 199      | 814         | 24.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127      | 285         | 44.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 324      | 814         | 39.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 131      | 465         | 28.2%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 465         | 0.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 465         | 2.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 6           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



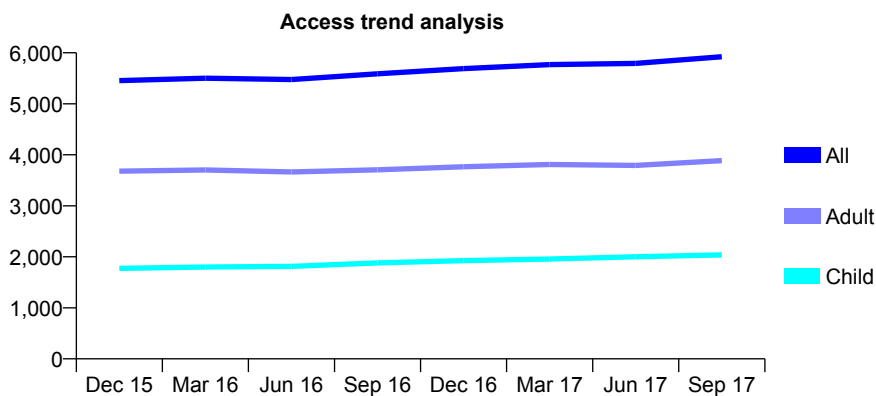
## Q44 - Vital Signs At a Glance Contract Report for 139467/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Sandon Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/01/2011             |
| Contract end date    |                        |

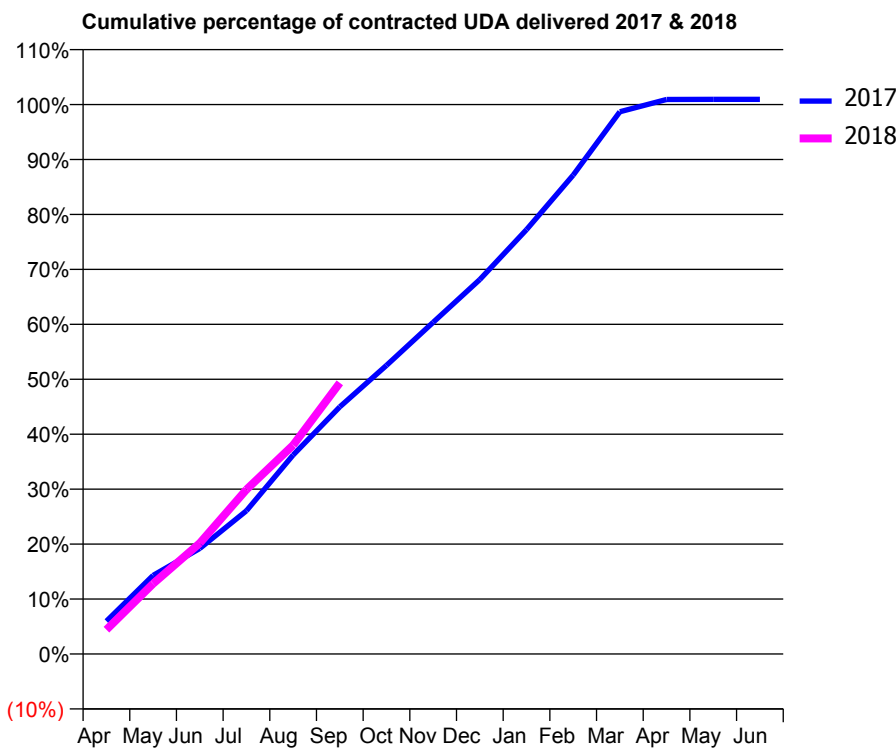
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,145      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £267,807.87 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,587       |                               |
| Quarter ending December 2016         | 5,691       | →                             |
| Quarter ending March 2017            | 5,769       | →                             |
| Quarter ending June 2017             | 5,791       | →                             |
| Quarter ending September 2017        | 5,924       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 666                               | 495   |
| May       | 1,595                             | 1,426 |
| June      | 2,139                             | 2,250 |
| July      | 2,905                             | 3,336 |
| August    | 4,036                             | 4,237 |
| September | 5,013                             | 5,500 |
| October   | 5,854                             |       |
| November  | 6,728                             |       |
| December  | 7,597                             |       |
| January   | 8,608                             |       |
| February  | 9,712                             |       |
| March     | 10,998                            |       |
| April     | 11,248                            |       |
| May       | 11,249                            |       |
| June      | 11,250                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,498       | 8.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 323      | 2,329       | 13.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 905      | 1,498       | 60.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,088    | 2,329       | 46.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 325      | 3,166       | 10.3%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,166       | 0.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 3,166       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

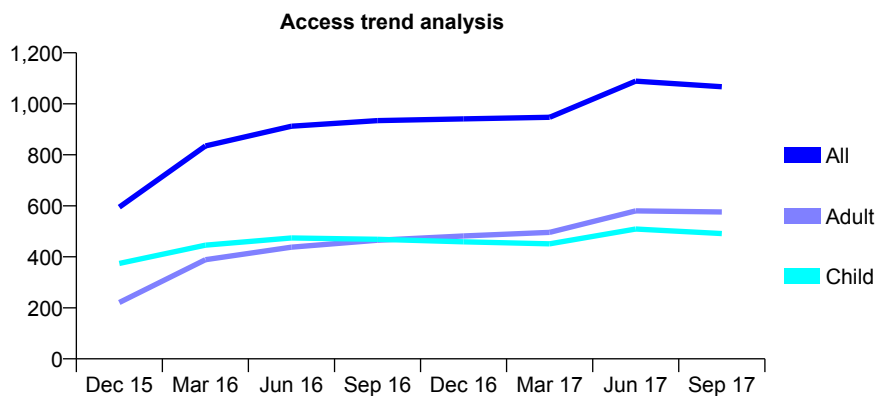
## Q44 - Vital Signs At a Glance Contract Report for 140678/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Allen House Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2015                  |
| Contract end date    |                             |

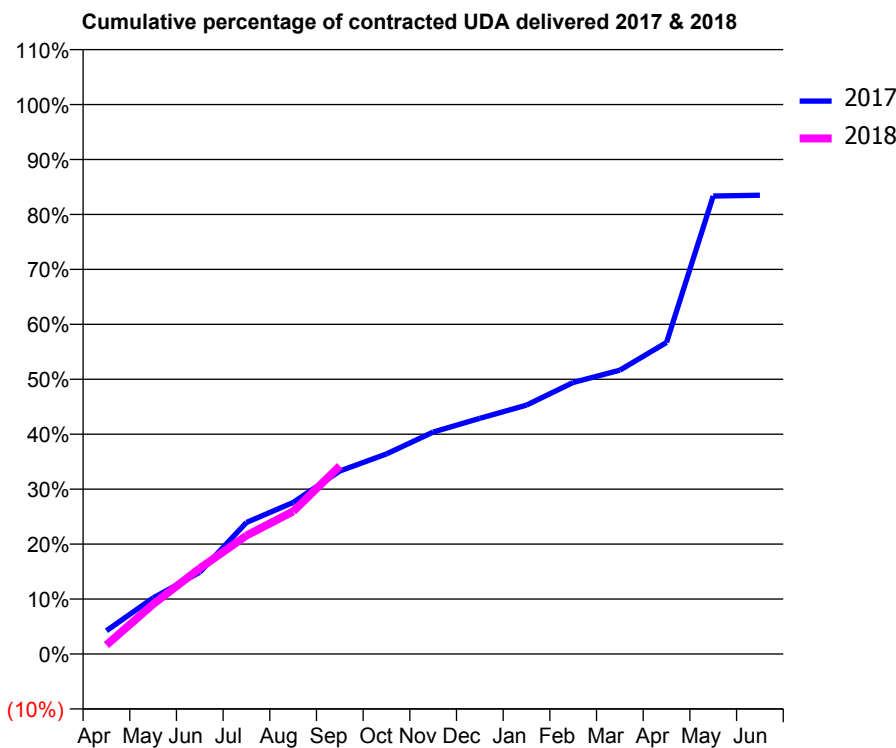
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,821      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £85,866.28 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 934          |                               |
| Quarter ending December 2016         | 941          | →                             |
| Quarter ending March 2017            | 947          | →                             |
| Quarter ending June 2017             | 1,089        | ↑                             |
| Quarter ending September 2017        | 1,067        | ↓                             |
| <b>Variance since September 2016</b> | <b>14.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2017  | 2018 |
| April                             | 120   | 46   |
| May                               | 288   | 256  |
| June                              | 420   | 440  |
| July                              | 676   | 608  |
| August                            | 778   | 732  |
| September                         | 940   | 966  |
| October                           | 1,027 |      |
| November                          | 1,139 |      |
| December                          | 1,210 |      |
| January                           | 1,278 |      |
| February                          | 1,394 |      |
| March                             | 1,457 |      |
| April                             | 1,599 |      |
| May                               | 2,351 |      |
| June                              | 2,355 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 722         | 6.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 42       | 473         | 8.9%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 447      | 722         | 61.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 219      | 473         | 46.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 632         | 3.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 632         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 632         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

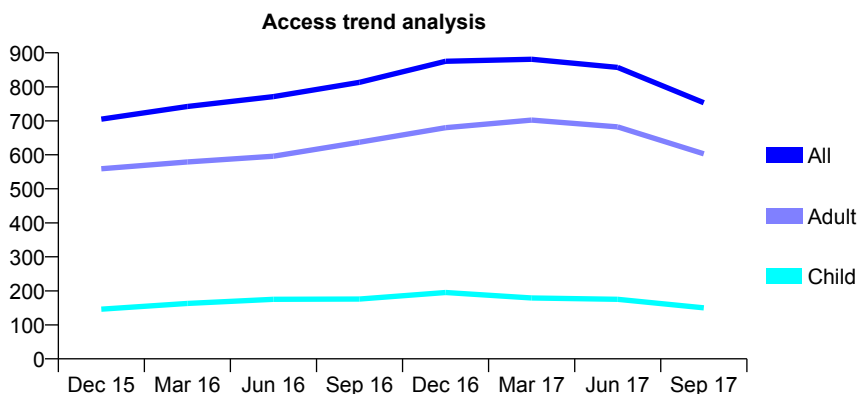
## Q44 - Vital Signs At a Glance Contract Report for 141305/0016 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | East Cheshire NHS Trust |
| Contract type name   | PDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2015              |
| Contract end date    | 31/03/2018              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,150       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £789,268.88 |

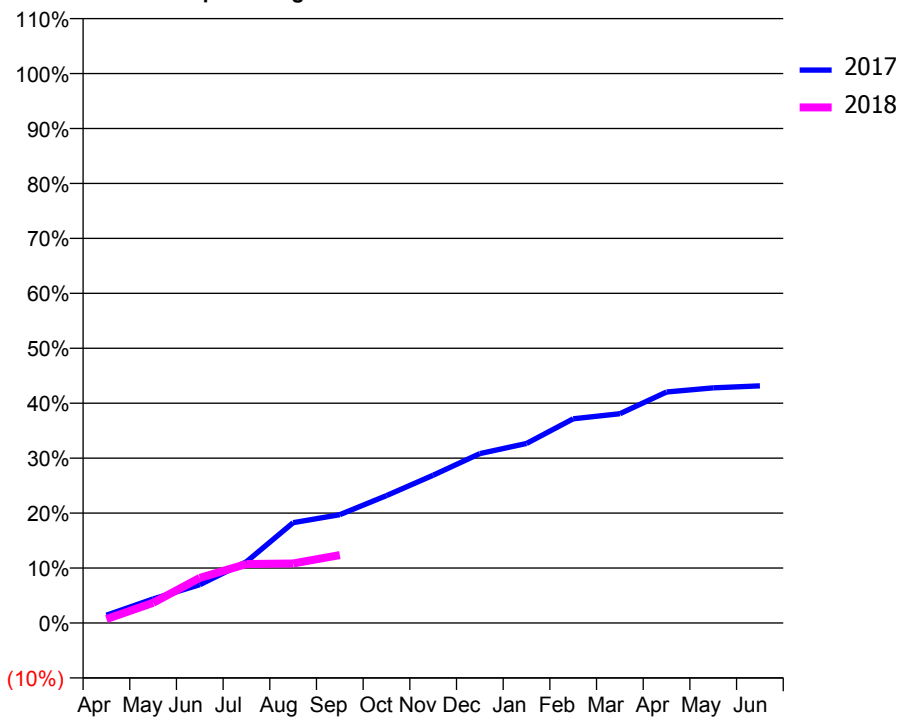
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 813           |                               |
| Quarter ending December 2016         | 875           | ↑                             |
| Quarter ending March 2017            | 881           | →                             |
| Quarter ending June 2017             | 857           | ↓                             |
| Quarter ending September 2017        | 753           | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 59    | 30   |
| May       | 182   | 153  |
| June      | 290   | 340  |
| July      | 463   | 445  |
| August    | 758   | 449  |
| September | 818   | 513  |
| October   | 962   |      |
| November  | 1,117 |      |
| December  | 1,279 |      |
| January   | 1,356 |      |
| February  | 1,542 |      |
| March     | 1,580 |      |
| April     | 1,745 |      |
| May       | 1,776 |      |
| June      | 1,791 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 71          | 2.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 211         | 9.0%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12       | 71          | 16.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 50       | 211         | 23.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 201         | 2.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 201         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 201         | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

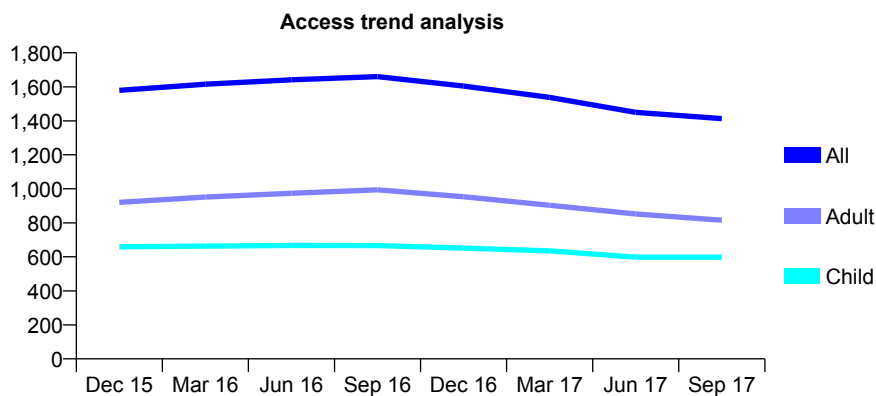
## Q44 - Vital Signs At a Glance Contract Report for 141380/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Jackson & Lax |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2009    |
| Contract end date    |               |

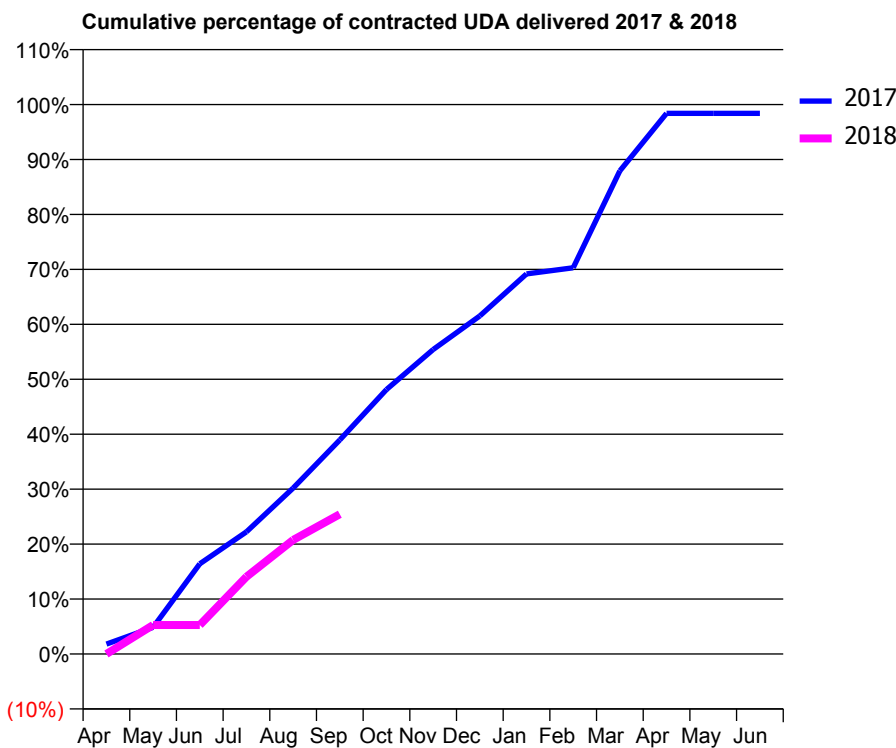
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,081       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £131,179.58 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,660          |                               |
| Quarter ending December 2016         | 1,604          | ↓                             |
| Quarter ending March 2017            | 1,538          | ↓                             |
| Quarter ending June 2017             | 1,450          | ↓                             |
| Quarter ending September 2017        | 1,413          | ↓                             |
| <b>Variance since September 2016</b> | <b>(14.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2017  | 2018  |
| April                             | 90    | 0     |
| May                               | 244   | 268   |
| June                              | 821   | 268   |
| July                              | 1,113 | 714   |
| August                            | 1,510 | 1,055 |
| September                         | 1,948 | 1,293 |
| October                           | 2,407 |       |
| November                          | 2,770 |       |
| December                          | 3,077 |       |
| January                           | 3,458 |       |
| February                          | 3,515 |       |
| March                             | 4,396 |       |
| April                             | 4,919 |       |
| May                               | 4,919 |       |
| June                              | 4,919 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 440         | 7.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 38       | 370         | 10.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290      | 440         | 65.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 208      | 370         | 56.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 673         | 5.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 673         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 673         | 1.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

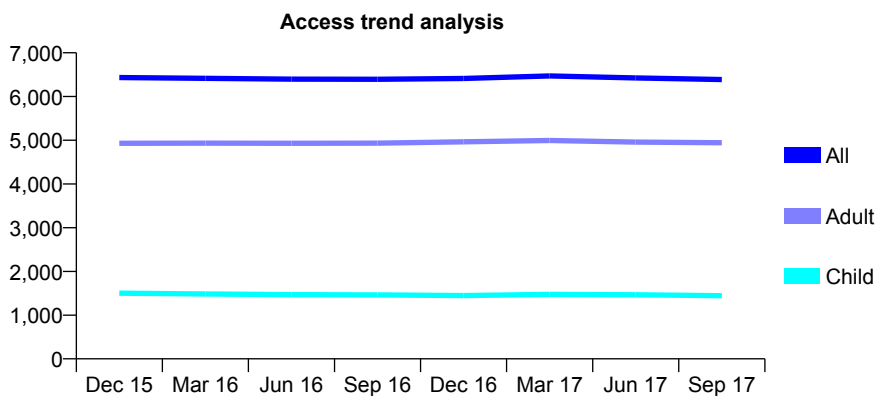
## Q44 - Vital Signs At a Glance Contract Report for 142239/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Banks House Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

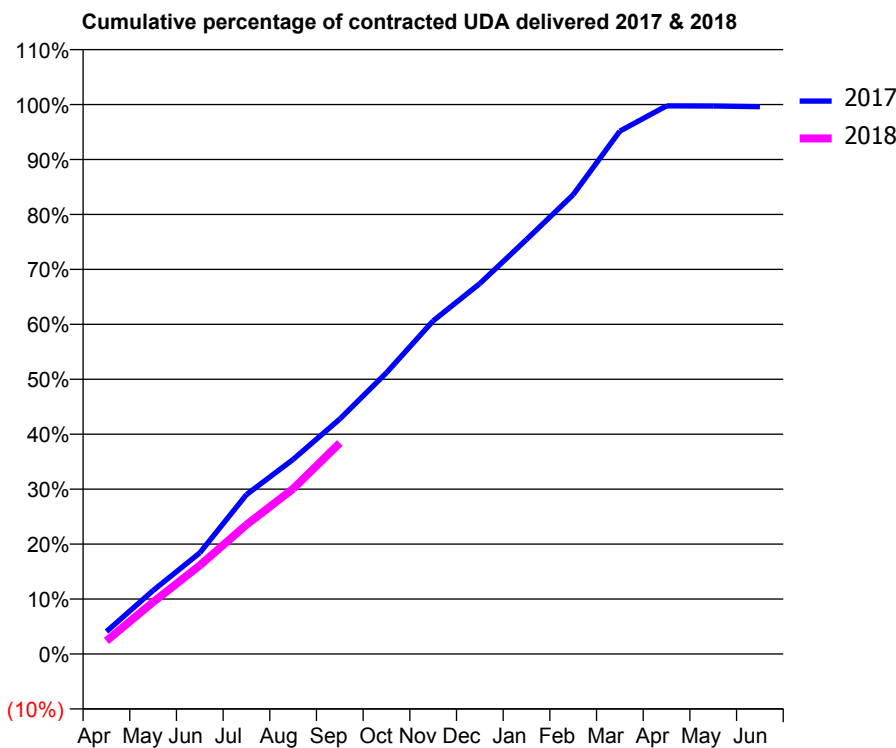
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,342      |
| Carry forward general activity (UDA)        | 71          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £535,828.68 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,396         |                               |
| Quarter ending December 2016         | 6,413         | →                             |
| Quarter ending March 2017            | 6,471         | →                             |
| Quarter ending June 2017             | 6,424         | →                             |
| Quarter ending September 2017        | 6,387         | →                             |
| <b>Variance since September 2016</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 751                               | 439   |
| May       | 2,120                             | 1,735 |
| June      | 3,378                             | 2,956 |
| July      | 5,322                             | 4,315 |
| August    | 6,495                             | 5,515 |
| September | 7,846                             | 7,044 |
| October   | 9,389                             |       |
| November  | 11,121                            |       |
| December  | 12,367                            |       |
| January   | 13,836                            |       |
| February  | 15,332                            |       |
| March     | 17,453                            |       |
| April     | 18,297                            |       |
| May       | 18,290                            |       |
| June      | 18,271                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 144      | 1,052       | 13.7%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 326      | 2,541       | 12.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 637      | 1,052       | 60.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 889      | 2,541       | 35.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 202      | 3,291       | 6.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 3,291       | 2.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,291       | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

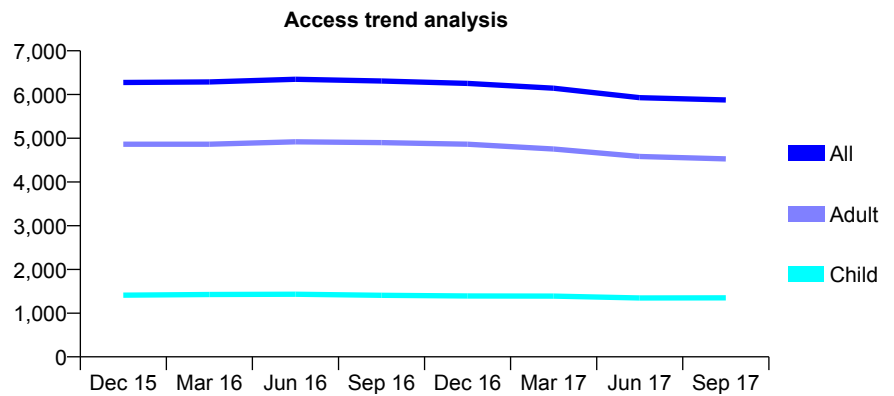
## Q44 - Vital Signs At a Glance Contract Report for 143243/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Ltd      |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

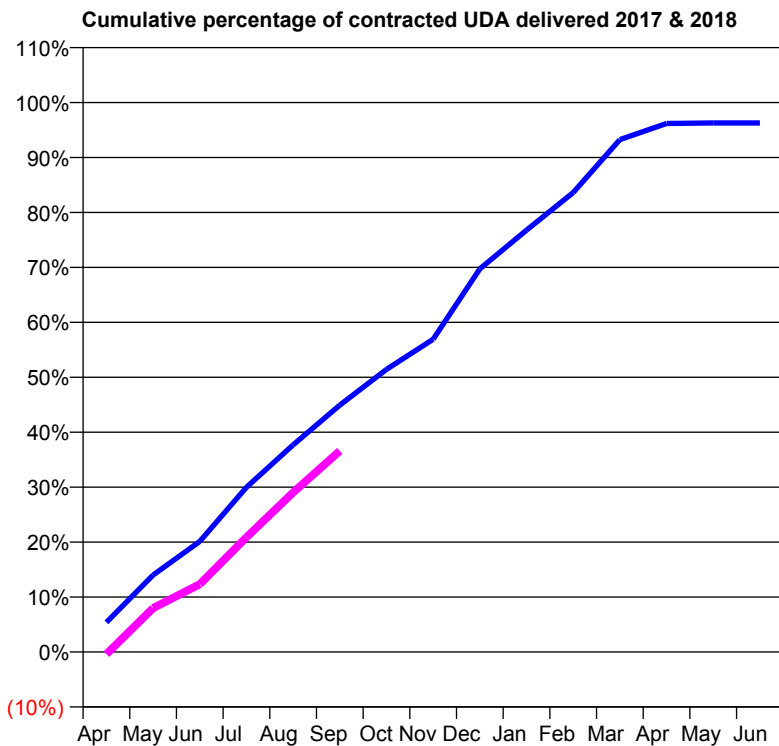
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,035      |
| Carry forward general activity (UDA)        | 598         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £460,092.24 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,309         |                               |
| Quarter ending December 2016         | 6,253         | →                             |
| Quarter ending March 2017            | 6,143         | ↓                             |
| Quarter ending June 2017             | 5,929         | ↓                             |
| Quarter ending September 2017        | 5,876         | →                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 867                               | -64   |
| May       | 2,248                             | 1,282 |
| June      | 3,228                             | 1,981 |
| July      | 4,809                             | 3,350 |
| August    | 6,045                             | 4,657 |
| September | 7,204                             | 5,870 |
| October   | 8,246                             |       |
| November  | 9,126                             |       |
| December  | 11,183                            |       |
| January   | 12,310                            |       |
| February  | 13,407                            |       |
| March     | 14,950                            |       |
| April     | 15,422                            |       |
| May       | 15,437                            |       |
| June      | 15,437                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 884         | 6.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 380      | 2,576       | 14.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 491      | 884         | 55.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,199    | 2,576       | 46.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 218      | 3,250       | 6.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,250       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 100      | 3,250       | 3.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

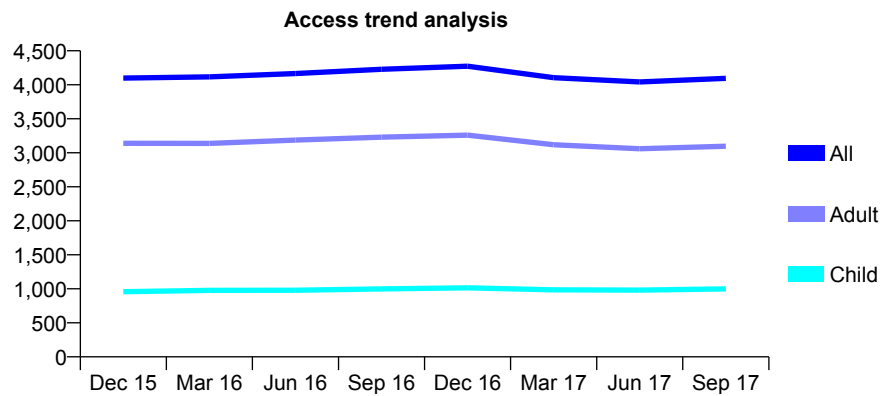
## Q44 - Vital Signs At a Glance Contract Report for 143243/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Ltd      |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £314,987.13 |

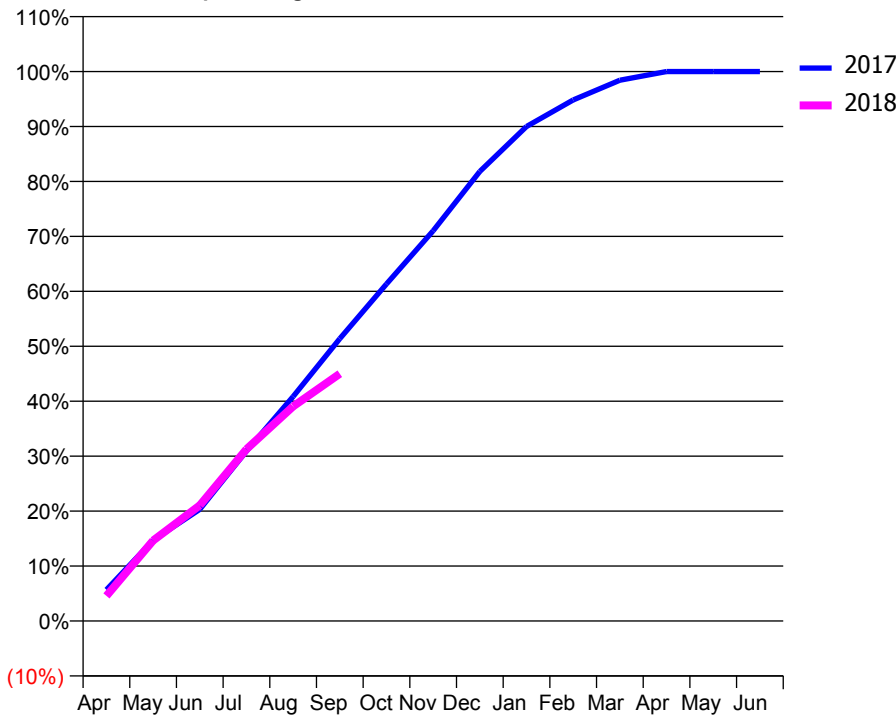
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,229         |                               |
| Quarter ending December 2016         | 4,274         | →                             |
| Quarter ending March 2017            | 4,104         | ↓                             |
| Quarter ending June 2017             | 4,042         | ↓                             |
| Quarter ending September 2017        | 4,096         | →                             |
| <b>Variance since September 2016</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 722                               | 573   |
| May       | 1,864                             | 1,831 |
| June      | 2,580                             | 2,632 |
| July      | 3,928                             | 3,907 |
| August    | 5,187                             | 4,882 |
| September | 6,525                             | 5,625 |
| October   | 7,788                             |       |
| November  | 9,015                             |       |
| December  | 10,389                            |       |
| January   | 11,426                            |       |
| February  | 12,040                            |       |
| March     | 12,494                            |       |
| April     | 12,694                            |       |
| May       | 12,696                            |       |
| June      | 12,696                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 796         | 6.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 249      | 2,131       | 11.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 450      | 796         | 56.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,202    | 2,131       | 56.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 241      | 2,829       | 8.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,829       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 2,829       | 1.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



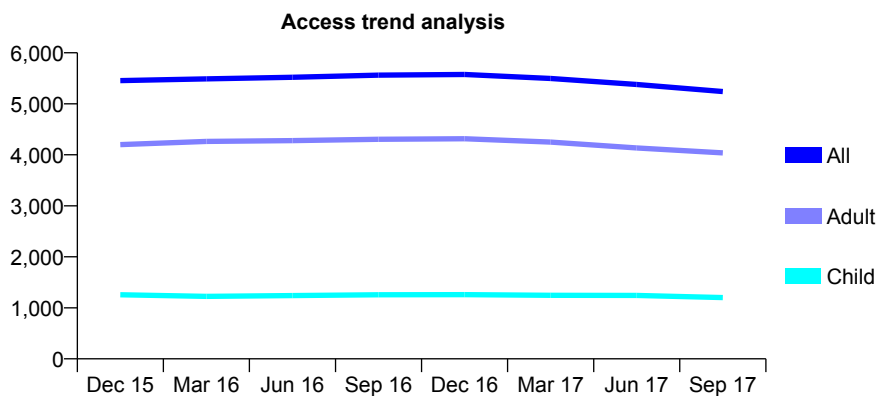
## Q44 - Vital Signs At a Glance Contract Report for 143243/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Ltd      |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

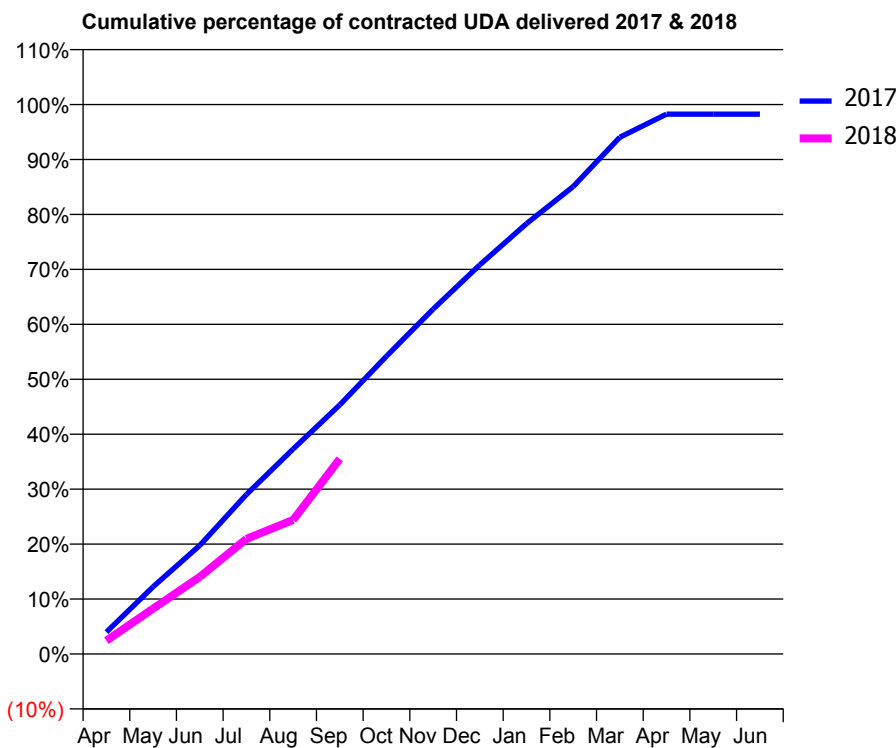
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,700      |
| Carry forward general activity (UDA)        | 274         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £443,389.02 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,562         |                               |
| Quarter ending December 2016         | 5,574         | →                             |
| Quarter ending March 2017            | 5,496         | ↓                             |
| Quarter ending June 2017             | 5,379         | ↓                             |
| Quarter ending September 2017        | 5,241         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 627                               | 381   |
| May       | 1,922                             | 1,296 |
| June      | 3,105                             | 2,205 |
| July      | 4,559                             | 3,291 |
| August    | 5,857                             | 3,830 |
| September | 7,119                             | 5,576 |
| October   | 8,511                             |       |
| November  | 9,856                             |       |
| December  | 11,121                            |       |
| January   | 12,297                            |       |
| February  | 13,356                            |       |
| March     | 14,765                            |       |
| April     | 15,426                            |       |
| May       | 15,426                            |       |
| June      | 15,426                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 874         | 6.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 425      | 2,487       | 17.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 558      | 874         | 63.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,182    | 2,487       | 47.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 326      | 3,117       | 10.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 3,117       | 1.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 3,117       | 2.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 24          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 24          | 95.8%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



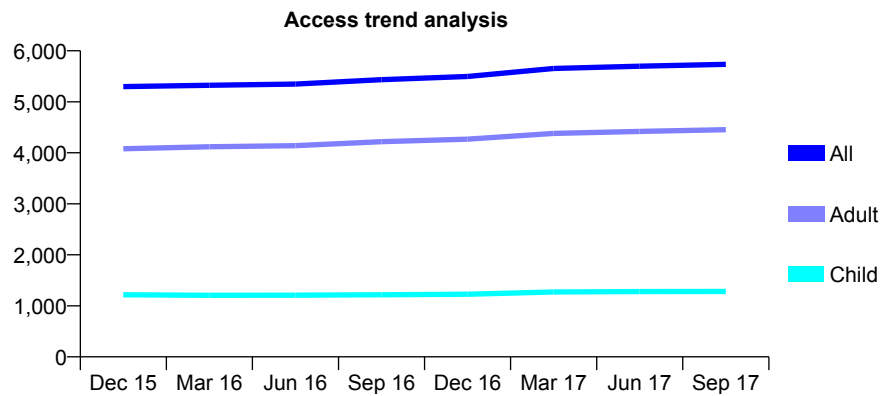
## Q44 - Vital Signs At a Glance Contract Report for 143243/0004 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Ltd      |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

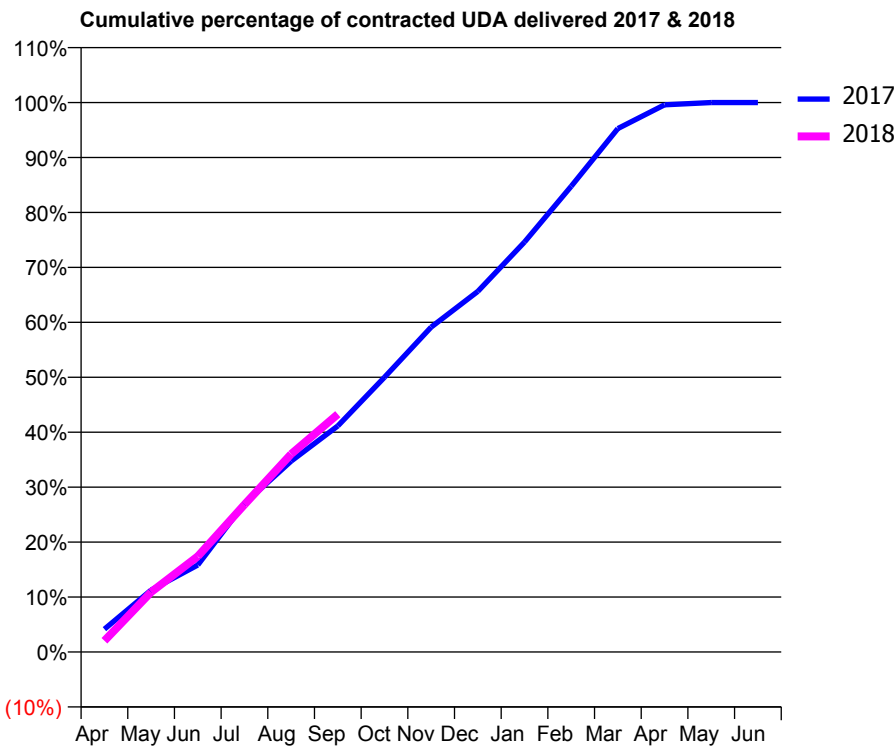
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,095      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £367,821.61 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,434       |                               |
| Quarter ending December 2016         | 5,496       | →                             |
| Quarter ending March 2017            | 5,653       | ↑                             |
| Quarter ending June 2017             | 5,699       | →                             |
| Quarter ending September 2017        | 5,735       | →                             |
| <b>Variance since September 2016</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 717                               | 349   |
| May       | 1,940                             | 1,866 |
| June      | 2,725                             | 2,978 |
| July      | 4,652                             | 4,587 |
| August    | 5,981                             | 6,157 |
| September | 7,081                             | 7,397 |
| October   | 8,606                             |       |
| November  | 10,177                            |       |
| December  | 11,297                            |       |
| January   | 12,842                            |       |
| February  | 14,586                            |       |
| March     | 16,395                            |       |
| April     | 17,139                            |       |
| May       | 17,211                            |       |
| June      | 17,212                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 930         | 4.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 340      | 2,869       | 11.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 563      | 930         | 60.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,630    | 2,869       | 56.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 232      | 3,450       | 6.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,450       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 3,450       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 17          | 88.2%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 17          | 82.4%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

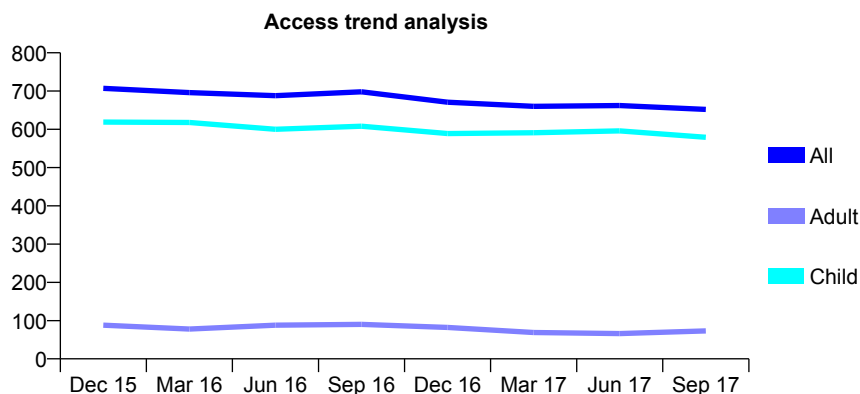
## Q44 - Vital Signs At a Glance Contract Report for 144606/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Rock House Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/11/2011                 |
| Contract end date    |                            |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,498      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,485.41 |

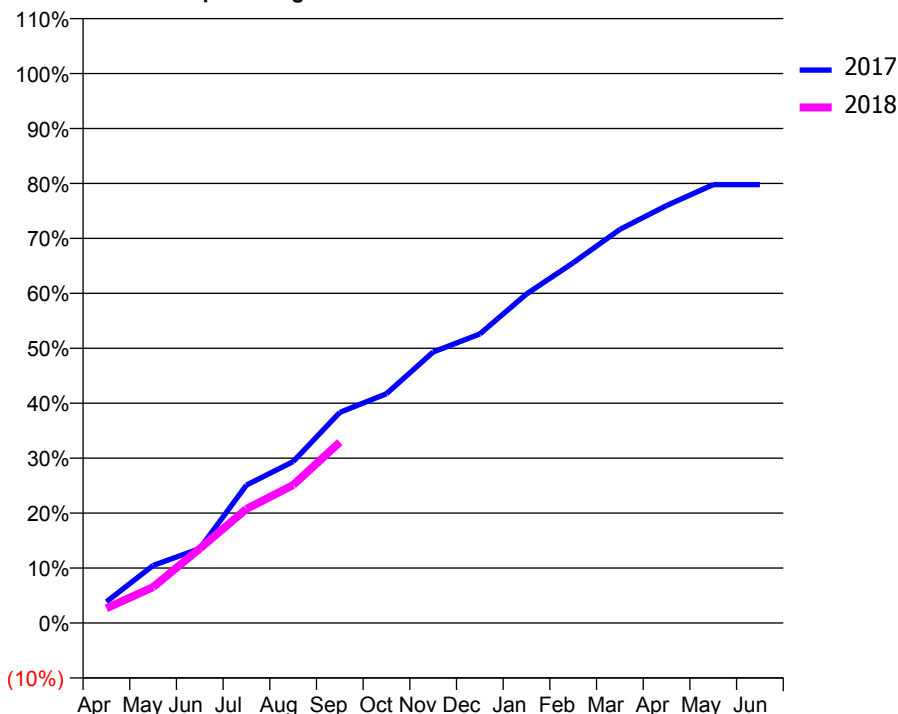
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 698           |                               |
| Quarter ending December 2016         | 671           | ↓                             |
| Quarter ending March 2017            | 660           | ↓                             |
| Quarter ending June 2017             | 662           | →                             |
| Quarter ending September 2017        | 652           | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 58    | 40   |
| May       | 157   | 98   |
| June      | 203   | 203  |
| July      | 376   | 311  |
| August    | 440   | 376  |
| September | 574   | 493  |
| October   | 625   |      |
| November  | 739   |      |
| December  | 788   |      |
| January   | 897   |      |
| February  | 982   |      |
| March     | 1,073 |      |
| April     | 1,138 |      |
| May       | 1,195 |      |
| June      | 1,195 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 481         | 5.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 287      | 481         | 59.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 397         | 0.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 397         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 397         | 2.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

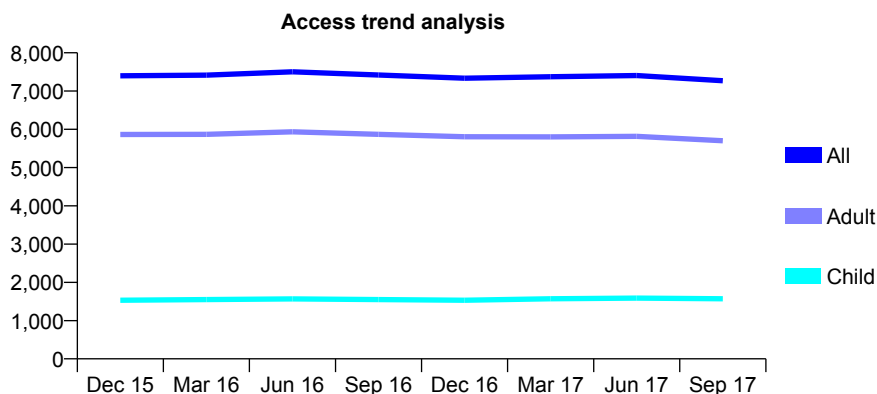
## Q44 - Vital Signs At a Glance Contract Report for 144673/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | WK Dent Limited |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2010      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £538,952.37 |

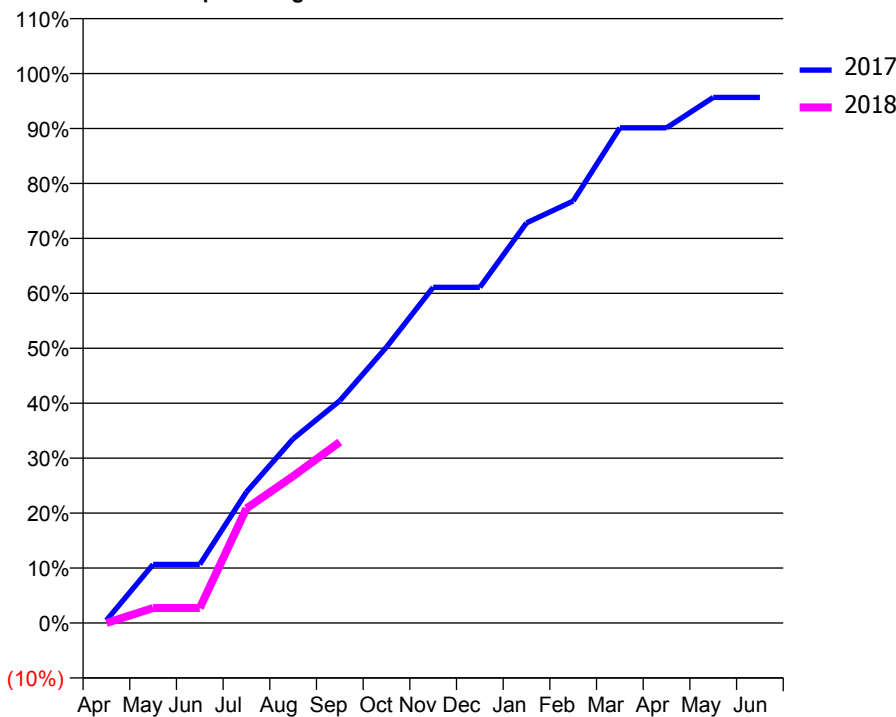
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,420         |                               |
| Quarter ending December 2016         | 7,337         | ↓                             |
| Quarter ending March 2017            | 7,374         | →                             |
| Quarter ending June 2017             | 7,406         | →                             |
| Quarter ending September 2017        | 7,270         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 122                               | 0     |
| May       | 2,615                             | 671   |
| June      | 2,615                             | 671   |
| July      | 5,841                             | 5,109 |
| August    | 8,214                             | 6,552 |
| September | 9,914                             | 8,073 |
| October   | 12,307                            |       |
| November  | 14,970                            |       |
| December  | 14,970                            |       |
| January   | 17,839                            |       |
| February  | 18,816                            |       |
| March     | 22,080                            |       |
| April     | 22,080                            |       |
| May       | 23,435                            |       |
| June      | 23,435                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,261       | 6.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 610      | 4,225       | 14.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 949      | 1,261       | 75.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,945    | 4,225       | 69.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 4,755       | 4.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 4,755       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 4,755       | 0.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 16          | 81.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

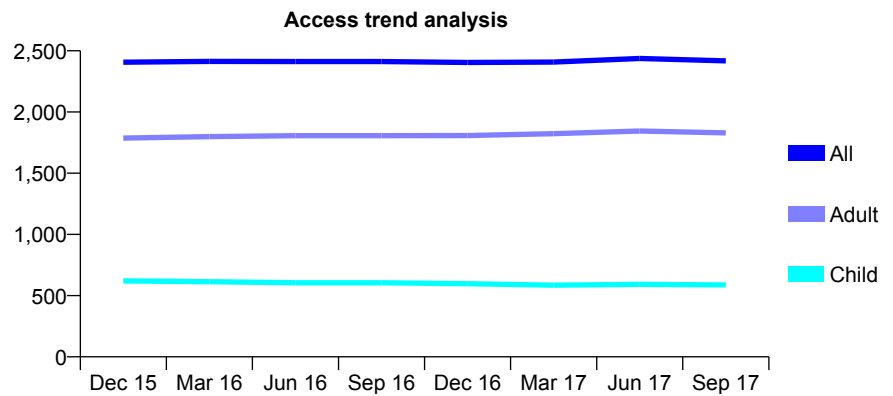
## Q44 - Vital Signs At a Glance Contract Report for 145378/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Medinox Ltd  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,631       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £207,572.67 |

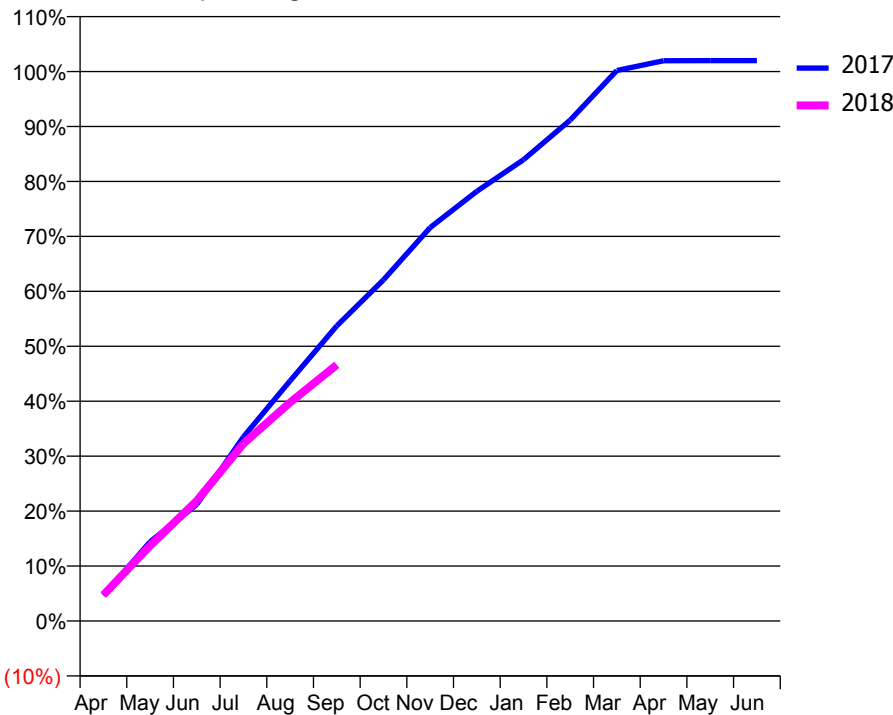
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,412       |                               |
| Quarter ending December 2016         | 2,405       | →                             |
| Quarter ending March 2017            | 2,408       | →                             |
| Quarter ending June 2017             | 2,437       | →                             |
| Quarter ending September 2017        | 2,418       | →                             |
| <b>Variance since September 2016</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 401                               | 410   |
| May       | 1,244                             | 1,184 |
| June      | 1,832                             | 1,887 |
| July      | 2,894                             | 2,786 |
| August    | 3,772                             | 3,434 |
| September | 4,636                             | 4,025 |
| October   | 5,359                             |       |
| November  | 6,179                             |       |
| December  | 6,750                             |       |
| January   | 7,246                             |       |
| February  | 7,868                             |       |
| March     | 8,647                             |       |
| April     | 8,800                             |       |
| May       | 8,801                             |       |
| June      | 8,801                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 494         | 7.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 1,424       | 16.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 324      | 494         | 65.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 762      | 1,424       | 53.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 1,842       | 4.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,842       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 1,842       | 2.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

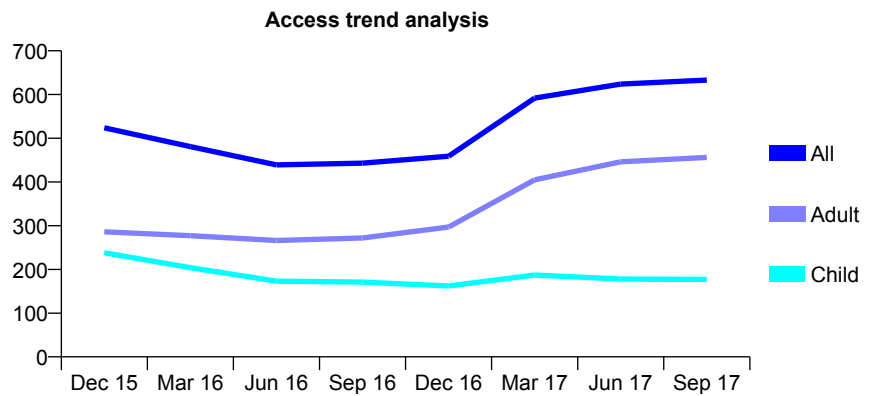
## Q44 - Vital Signs At a Glance Contract Report for 146951/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Chester Smiles |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2014     |
| Contract end date    |                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,400      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,916.49 |

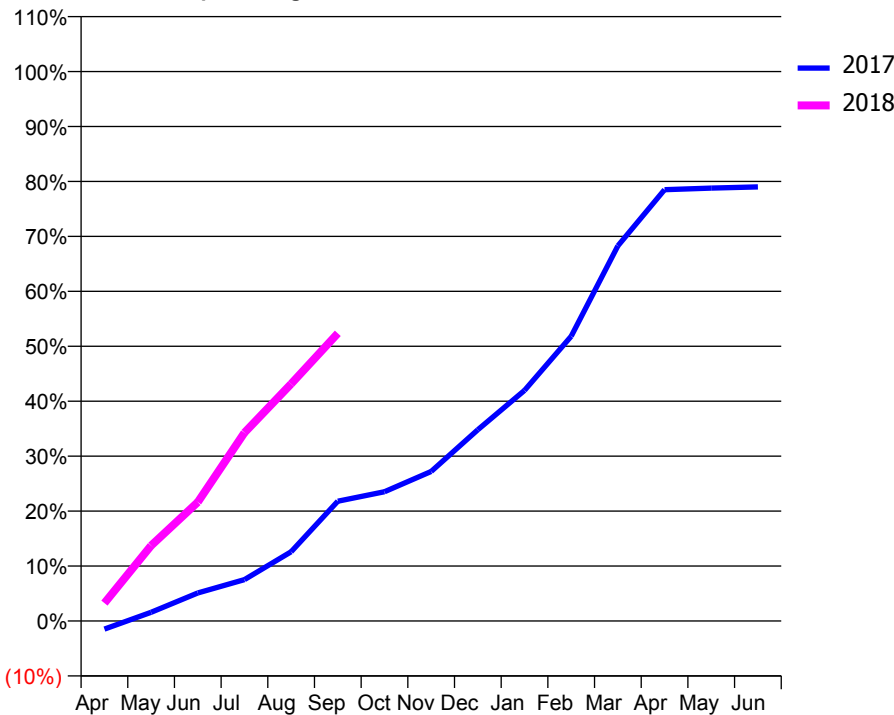
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 443          |                               |
| Quarter ending December 2016         | 459          | ↑                             |
| Quarter ending March 2017            | 592          | ↑                             |
| Quarter ending June 2017             | 624          | ↑                             |
| Quarter ending September 2017        | 633          | →                             |
| <b>Variance since September 2016</b> | <b>42.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -21                               | 46   |
| May       | 22                                | 192  |
| June      | 71                                | 303  |
| July      | 106                               | 480  |
| August    | 177                               | 604  |
| September | 305                               | 733  |
| October   | 329                               |      |
| November  | 381                               |      |
| December  | 487                               |      |
| January   | 588                               |      |
| February  | 725                               |      |
| March     | 956                               |      |
| April     | 1,099                             |      |
| May       | 1,103                             |      |
| June      | 1,106                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 156         | 9.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 50       | 329         | 15.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 81       | 156         | 51.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 103      | 329         | 31.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 412         | 2.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 412         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 412         | 4.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

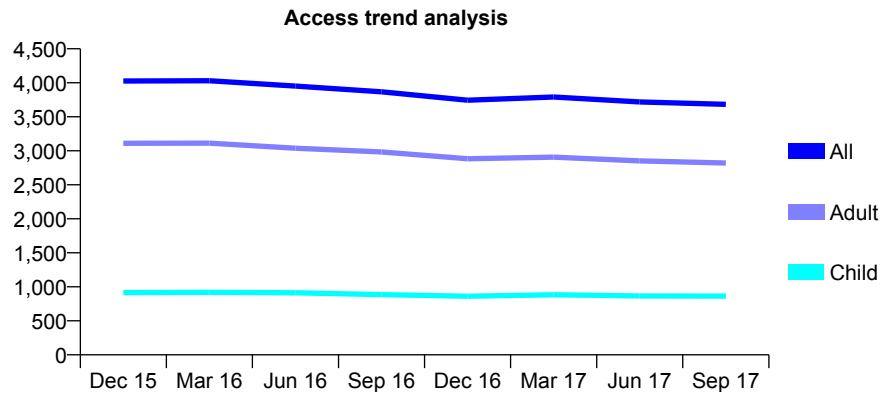
## Q44 - Vital Signs At a Glance Contract Report for 146986/0001 - September 2017

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Middlewich Street Dental Practice Ltd |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/06/2011                            |
| Contract end date    |                                       |

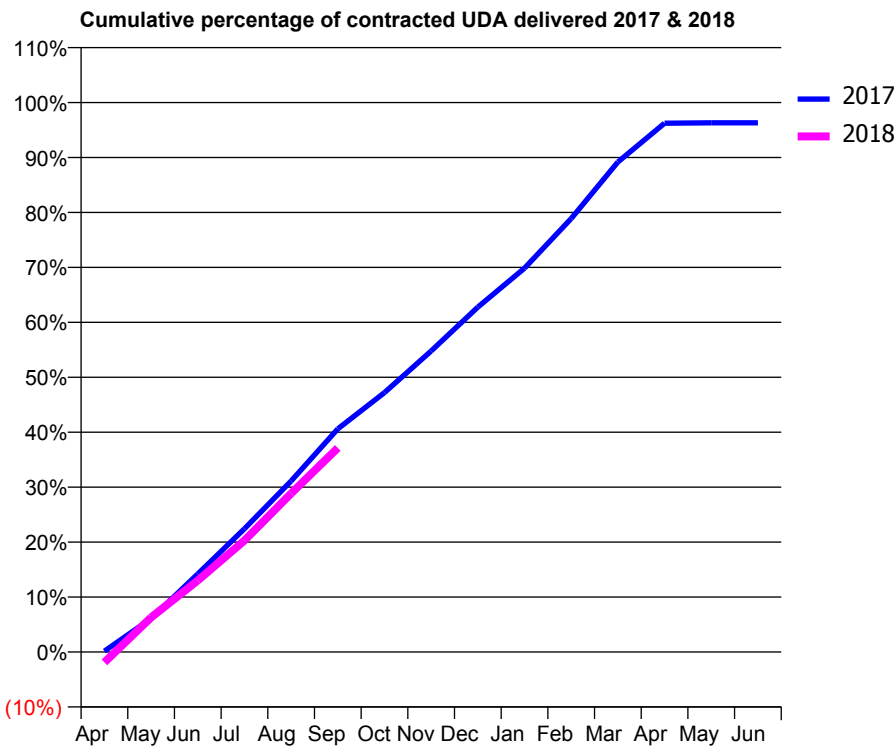
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,106      |
| Carry forward general activity (UDA)        | 449         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £346,699.13 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,868         |                               |
| Quarter ending December 2016         | 3,745         | ↓                             |
| Quarter ending March 2017            | 3,791         | →                             |
| Quarter ending June 2017             | 3,718         | ↓                             |
| Quarter ending September 2017        | 3,683         | →                             |
| <b>Variance since September 2016</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 19                                | -230  |
| May       | 738                               | 762   |
| June      | 1,721                             | 1,577 |
| July      | 2,717                             | 2,457 |
| August    | 3,767                             | 3,496 |
| September | 4,917                             | 4,496 |
| October   | 5,716                             |       |
| November  | 6,632                             |       |
| December  | 7,599                             |       |
| January   | 8,455                             |       |
| February  | 9,548                             |       |
| March     | 10,795                            |       |
| April     | 11,648                            |       |
| May       | 11,657                            |       |
| June      | 11,657                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 671         | 8.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 220      | 2,095       | 10.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 385      | 671         | 57.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,289    | 2,095       | 61.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 113      | 2,420       | 4.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,420       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,420       | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

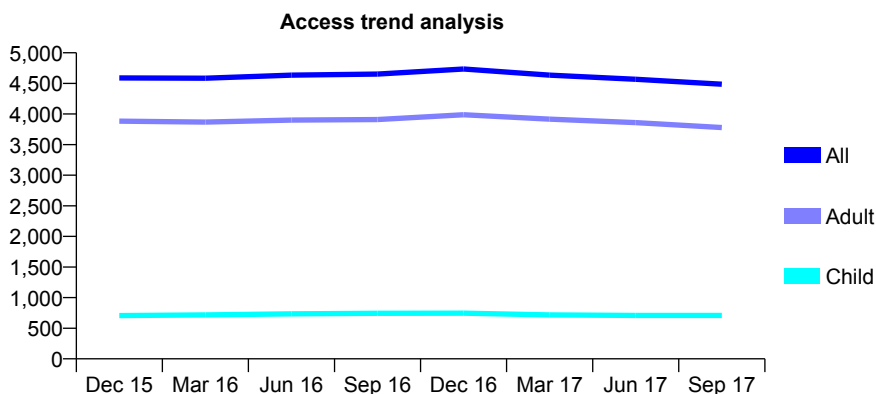
## Q44 - Vital Signs At a Glance Contract Report for 147079/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | McTooth Limited |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/08/2010      |
| Contract end date    |                 |

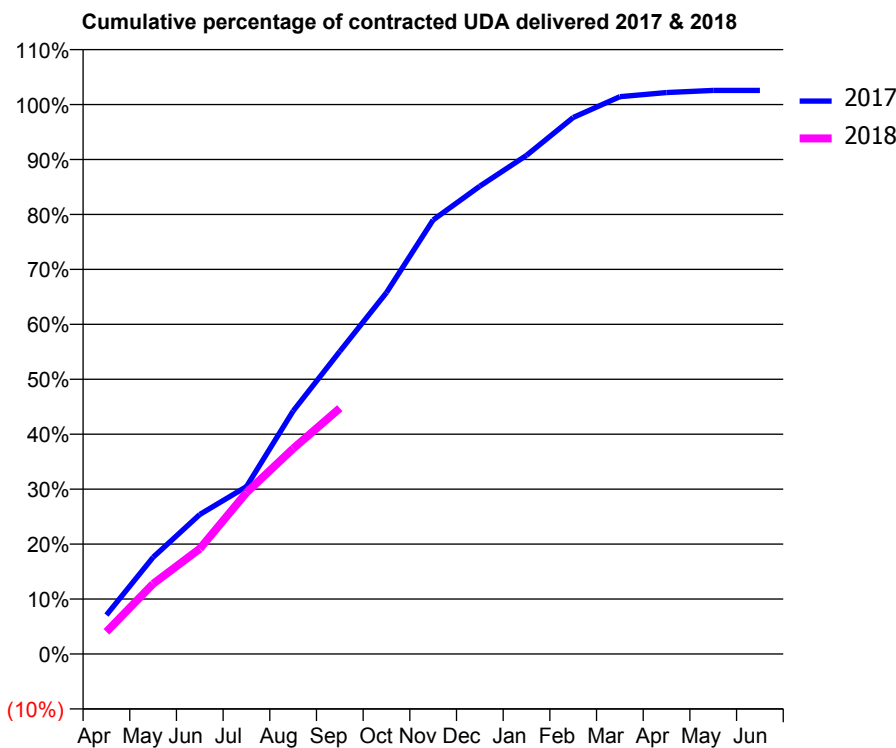
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,128      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £321,268.49 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,653         |                               |
| Quarter ending December 2016         | 4,736         | →                             |
| Quarter ending March 2017            | 4,634         | ↓                             |
| Quarter ending June 2017             | 4,568         | ↓                             |
| Quarter ending September 2017        | 4,487         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 952                               | 529   |
| May       | 2,357                             | 1,678 |
| June      | 3,402                             | 2,514 |
| July      | 4,079                             | 3,855 |
| August    | 5,924                             | 4,907 |
| September | 7,376                             | 5,873 |
| October   | 8,806                             |       |
| November  | 10,579                            |       |
| December  | 11,402                            |       |
| January   | 12,152                            |       |
| February  | 13,075                            |       |
| March     | 13,583                            |       |
| April     | 13,683                            |       |
| May       | 13,734                            |       |
| June      | 13,736                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 520         | 6.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 232      | 2,408       | 9.6%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 247      | 520         | 47.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,347    | 2,408       | 55.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 230      | 2,874       | 8.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,874       | 0.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,874       | 0.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 21          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

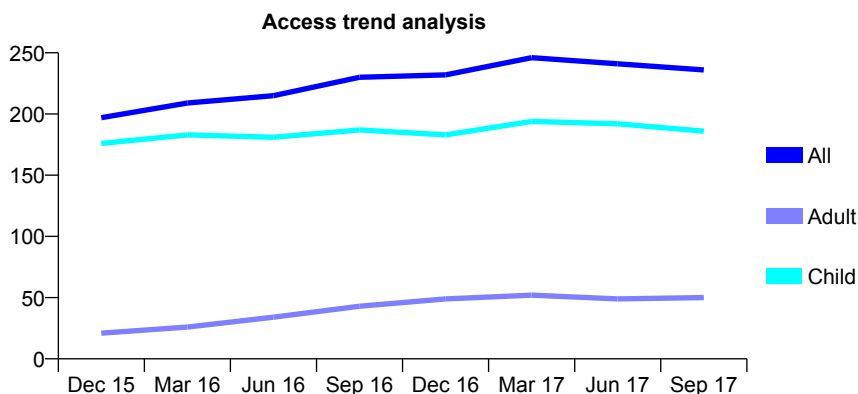
## Q44 - Vital Signs At a Glance Contract Report for 148059/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Globe Dental Practice |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/06/2015            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,299      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,743.77 |

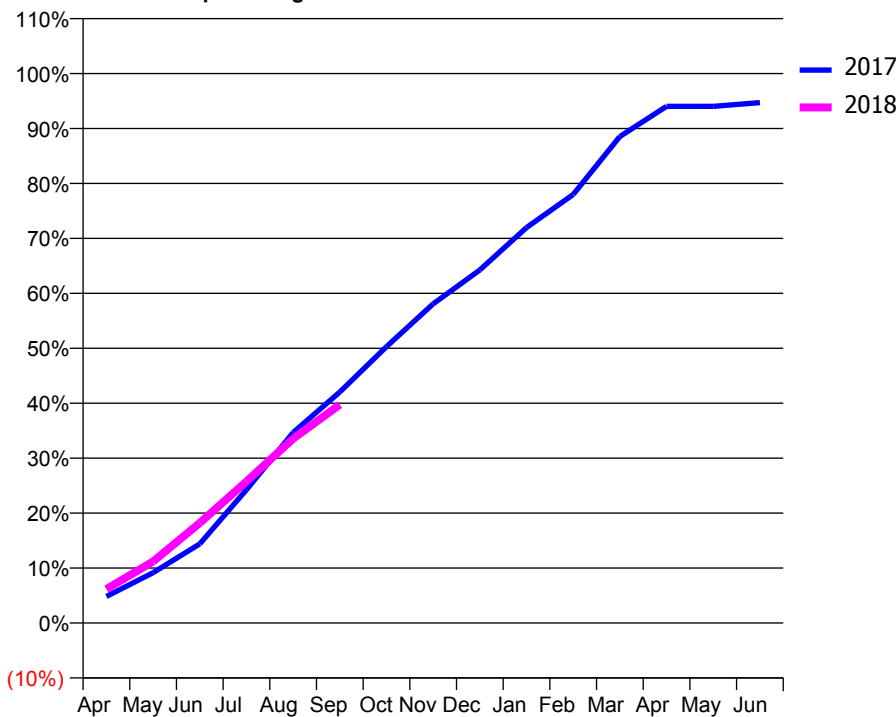
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 230         |                               |
| Quarter ending December 2016         | 232         | →                             |
| Quarter ending March 2017            | 246         | ↑                             |
| Quarter ending June 2017             | 241         | ↓                             |
| Quarter ending September 2017        | 236         | ↓                             |
| <b>Variance since September 2016</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 63    | 80   |
| May       | 119   | 145  |
| June      | 187   | 237  |
| July      | 315   | 335  |
| August    | 450   | 436  |
| September | 546   | 516  |
| October   | 653   |      |
| November  | 755   |      |
| December  | 835   |      |
| January   | 935   |      |
| February  | 1,013 |      |
| March     | 1,150 |      |
| April     | 1,221 |      |
| May       | 1,221 |      |
| June      | 1,230 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 201         | 16.4%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 21          | 38.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 123      | 201         | 61.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 21          | 47.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 206         | 2.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 206         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 206         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



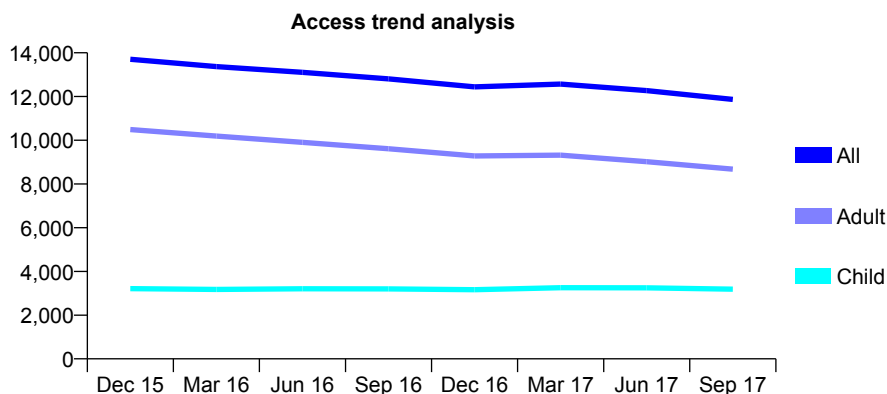
## Q44 - Vital Signs At a Glance Contract Report for 150428/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | The Parks Dental Partnership |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2011                   |
| Contract end date    |                              |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 39,868        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,206,060.09 |

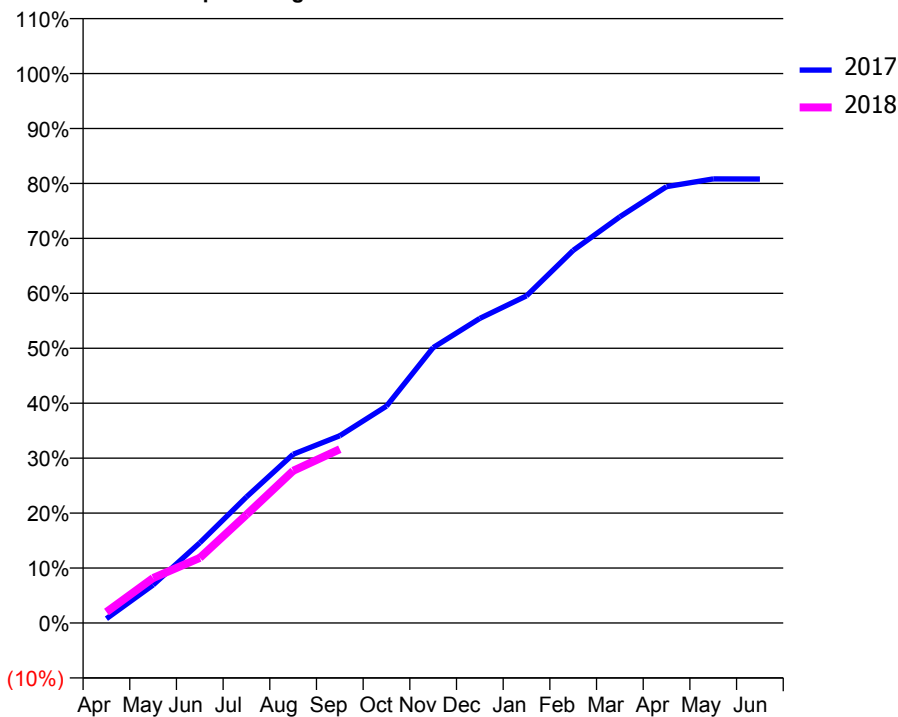
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 12,805        |                               |
| Quarter ending December 2016         | 12,444        | ↓                             |
| Quarter ending March 2017            | 12,568        | →                             |
| Quarter ending June 2017             | 12,268        | ↓                             |
| Quarter ending September 2017        | 11,867        | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 319                               | 801    |
| May       | 2,765                             | 3,265  |
| June      | 5,818                             | 4,727  |
| July      | 9,150                             | 7,865  |
| August    | 12,244                            | 11,041 |
| September | 13,583                            | 12,610 |
| October   | 15,731                            |        |
| November  | 19,987                            |        |
| December  | 22,101                            |        |
| January   | 23,733                            |        |
| February  | 27,038                            |        |
| March     | 29,472                            |        |
| April     | 31,659                            |        |
| May       | 32,224                            |        |
| June      | 32,211                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,738       | 6.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 586      | 4,551       | 12.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 578      | 1,738       | 33.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,751    | 4,551       | 38.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 4,952       | 0.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 4,952       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 119      | 4,952       | 2.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 20          | 85.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

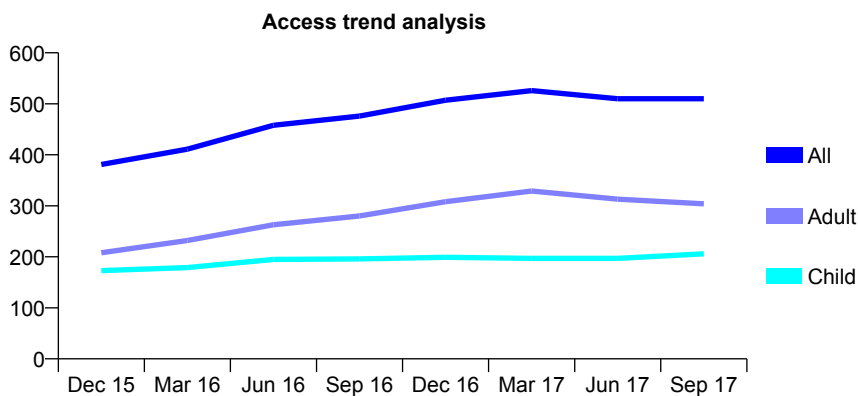
## Q44 - Vital Signs At a Glance Contract Report for 150533/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Smiles by Design Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2015               |
| Contract end date    |                          |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,524      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,988.48 |

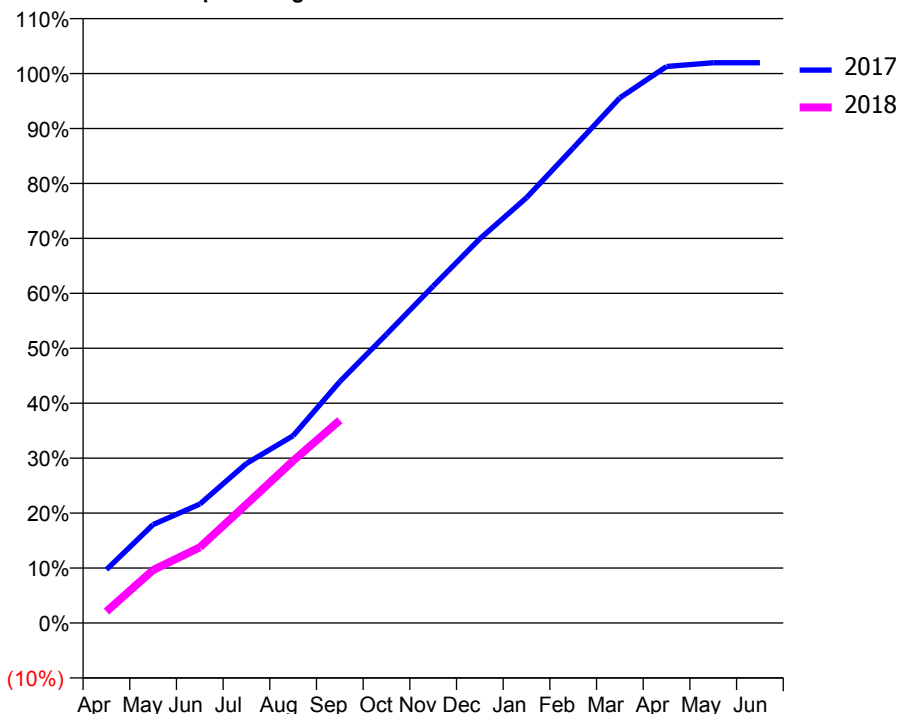
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 476         |                               |
| Quarter ending December 2016         | 507         | ↑                             |
| Quarter ending March 2017            | 526         | ↑                             |
| Quarter ending June 2017             | 510         | ↓                             |
| Quarter ending September 2017        | 510         | →                             |
| <b>Variance since September 2016</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 250                               | 53   |
| May       | 461                               | 243  |
| June      | 557                               | 348  |
| July      | 748                               | 545  |
| August    | 878                               | 745  |
| September | 1,132                             | 931  |
| October   | 1,353                             |      |
| November  | 1,579                             |      |
| December  | 1,801                             |      |
| January   | 1,993                             |      |
| February  | 2,226                             |      |
| March     | 2,461                             |      |
| April     | 2,608                             |      |
| May       | 2,625                             |      |
| June      | 2,625                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 172         | 9.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 59       | 222         | 26.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89       | 172         | 51.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 111      | 222         | 50.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 352         | 2.3%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 352         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 352         | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

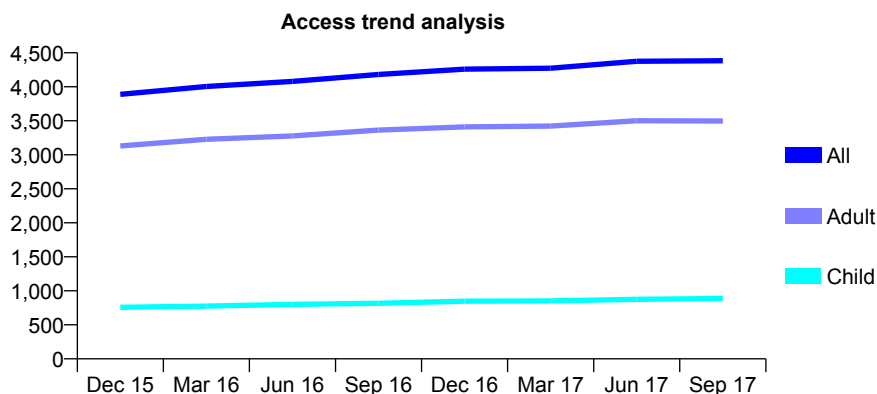
## Q44 - Vital Signs At a Glance Contract Report for 150541/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Glenside Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2009               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,800       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,301.38 |

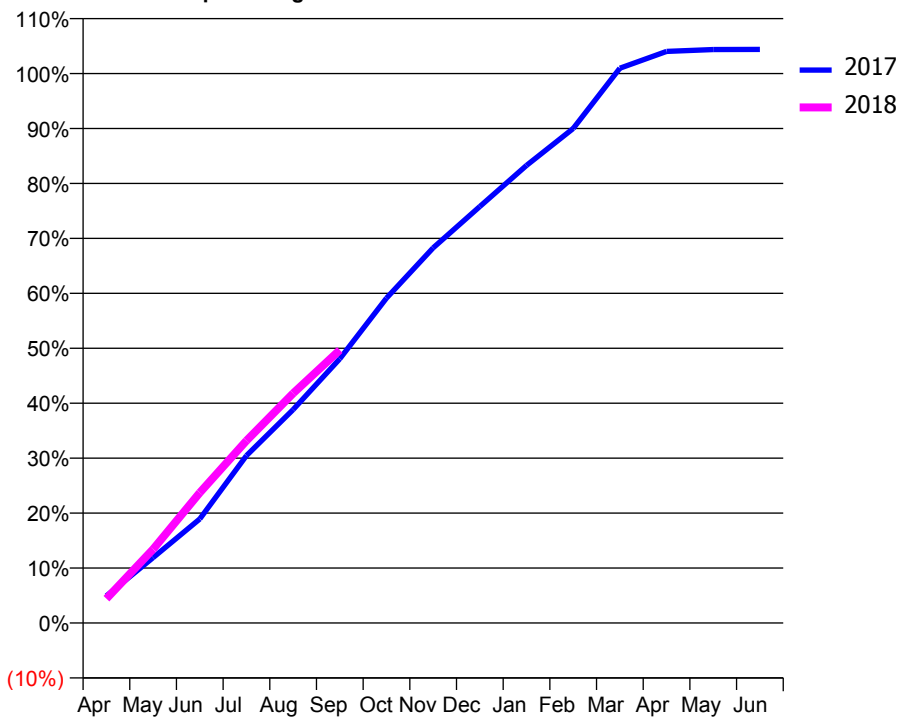
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,181       |                               |
| Quarter ending December 2016         | 4,259       | →                             |
| Quarter ending March 2017            | 4,274       | →                             |
| Quarter ending June 2017             | 4,375       | ↑                             |
| Quarter ending September 2017        | 4,384       | →                             |
| <b>Variance since September 2016</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 443                               | 391   |
| May       | 1,069                             | 1,182 |
| June      | 1,700                             | 2,087 |
| July      | 2,734                             | 2,921 |
| August    | 3,485                             | 3,679 |
| September | 4,317                             | 4,372 |
| October   | 5,308                             |       |
| November  | 6,129                             |       |
| December  | 6,804                             |       |
| January   | 7,474                             |       |
| February  | 8,077                             |       |
| March     | 9,062                             |       |
| April     | 9,337                             |       |
| May       | 9,368                             |       |
| June      | 9,369                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 652         | 7.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 328      | 2,489       | 13.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 370      | 652         | 56.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,420    | 2,489       | 57.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 319      | 2,480       | 12.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 2,480       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,480       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 19          | 89.5%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 19          | 94.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

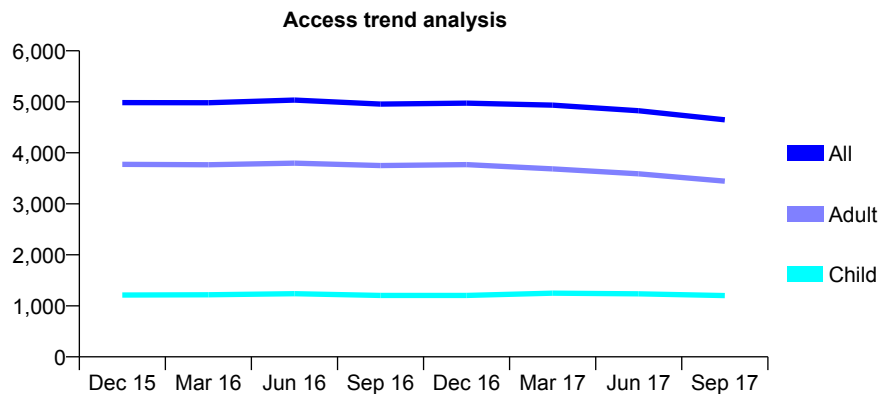
## Q44 - Vital Signs At a Glance Contract Report for 151300/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Saltney Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2009              |
| Contract end date    |                         |

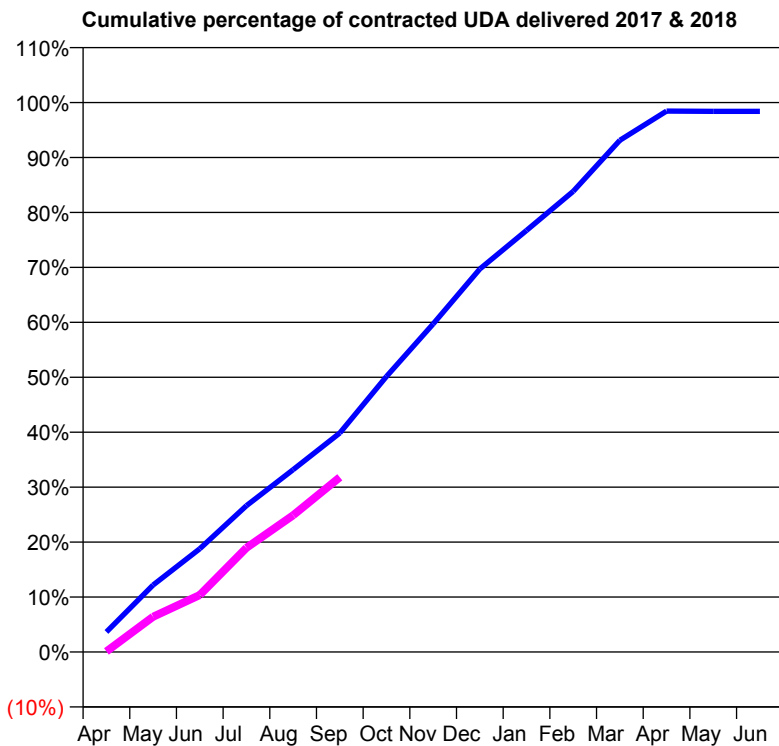
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 225         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £324,198.10 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,955         |                               |
| Quarter ending December 2016         | 4,973         | →                             |
| Quarter ending March 2017            | 4,934         | →                             |
| Quarter ending June 2017             | 4,824         | ↓                             |
| Quarter ending September 2017        | 4,646         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 511                               | 14    |
| May       | 1,706                             | 900   |
| June      | 2,631                             | 1,452 |
| July      | 3,730                             | 2,657 |
| August    | 4,646                             | 3,485 |
| September | 5,581                             | 4,452 |
| October   | 7,021                             |       |
| November  | 8,359                             |       |
| December  | 9,760                             |       |
| January   | 10,741                            |       |
| February  | 11,738                            |       |
| March     | 13,039                            |       |
| April     | 13,782                            |       |
| May       | 13,775                            |       |
| June      | 13,775                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 709         | 5.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 190      | 1,854       | 10.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 336      | 709         | 47.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 917      | 1,854       | 49.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 2,302       | 12.2%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,302       | 0.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,302       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

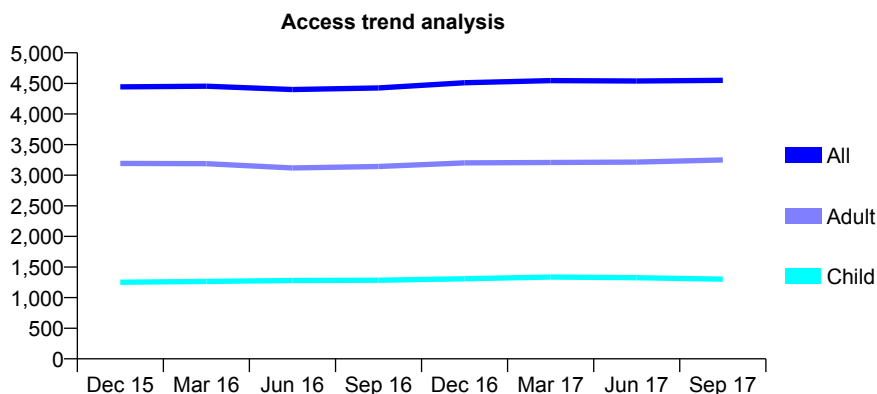
## Q44 - Vital Signs At a Glance Contract Report for 151718/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | PDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2009         |
| Contract end date    | 31/03/2020         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £286,177.22 |

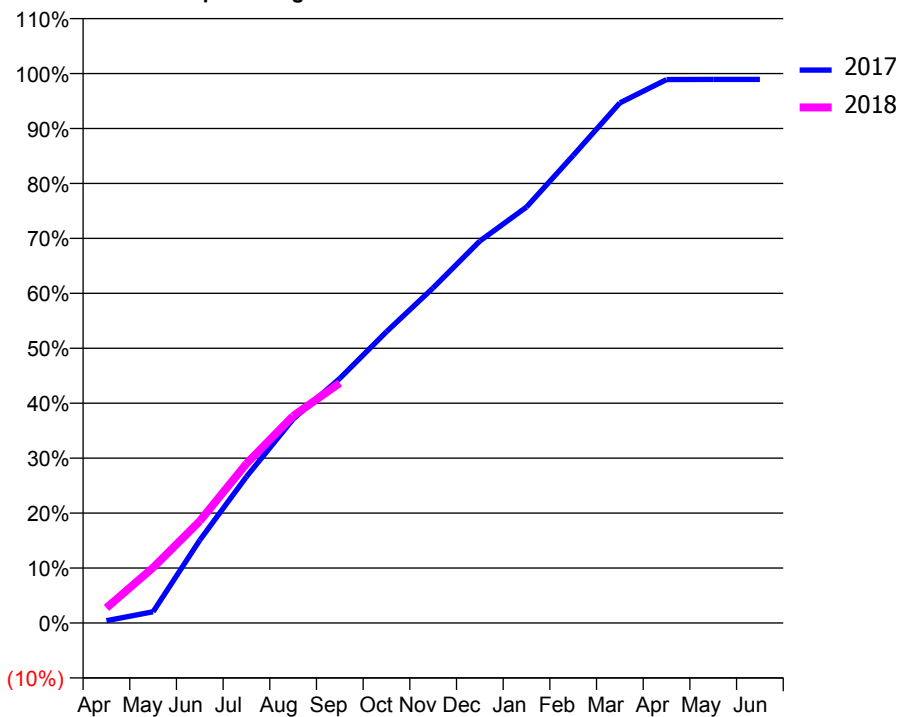
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,427       |                               |
| Quarter ending December 2016         | 4,511       | →                             |
| Quarter ending March 2017            | 4,545       | →                             |
| Quarter ending June 2017             | 4,540       | →                             |
| Quarter ending September 2017        | 4,551       | →                             |
| <b>Variance since September 2016</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 50                                | 331   |
| May       | 247                               | 1,211 |
| June      | 1,811                             | 2,225 |
| July      | 3,195                             | 3,480 |
| August    | 4,453                             | 4,521 |
| September | 5,341                             | 5,243 |
| October   | 6,362                             |       |
| November  | 7,321                             |       |
| December  | 8,340                             |       |
| January   | 9,084                             |       |
| February  | 10,212                            |       |
| March     | 11,359                            |       |
| April     | 11,869                            |       |
| May       | 11,871                            |       |
| June      | 11,871                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,097       | 8.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 262      | 2,122       | 12.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 754      | 1,097       | 68.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,121    | 2,122       | 52.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 195      | 2,976       | 6.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 2,976       | 0.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,976       | 0.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

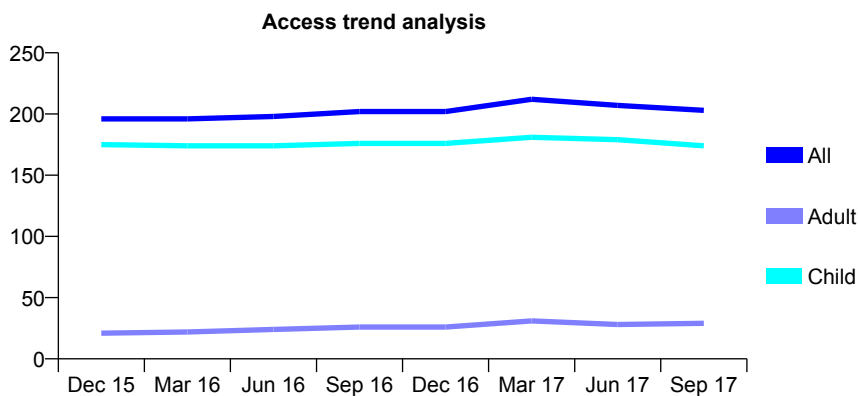
## Q44 - Vital Signs At a Glance Contract Report for 151955/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Redcliffe Dental Practice |
| Contract type name   | PDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/08/2014                |
| Contract end date    | 31/07/2024                |

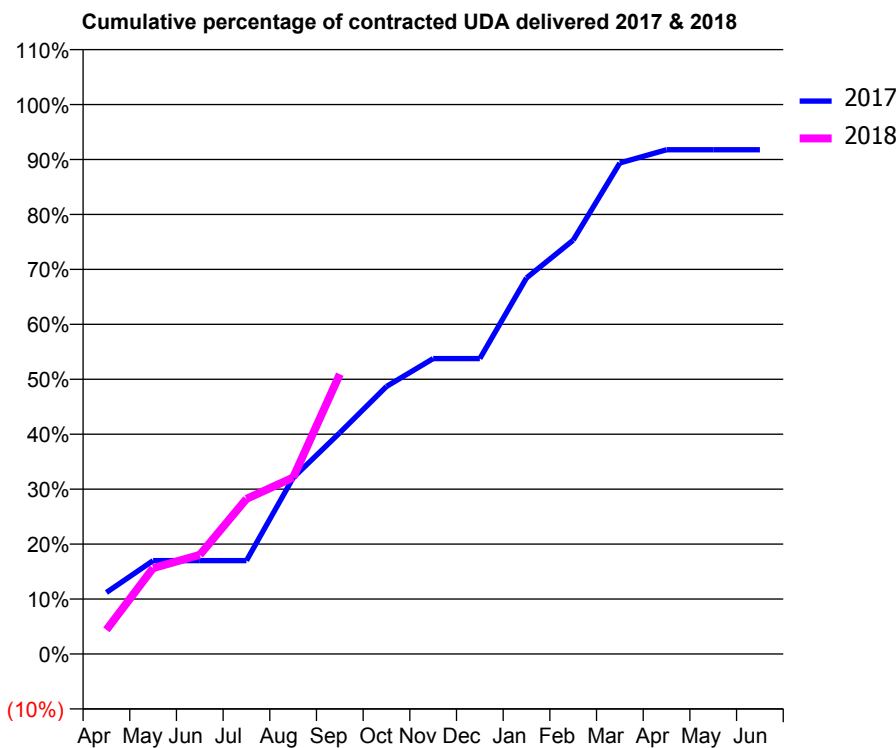
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,524.09 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 202         |                               |
| Quarter ending December 2016         | 202         | →                             |
| Quarter ending March 2017            | 212         | ↑                             |
| Quarter ending June 2017             | 207         | ↓                             |
| Quarter ending September 2017        | 203         | ↓                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2017 | 2018 |
| April                             | 56   | 22   |
| May                               | 85   | 78   |
| June                              | 85   | 90   |
| July                              | 85   | 141  |
| August                            | 160  | 161  |
| September                         | 201  | 255  |
| October                           | 243  |      |
| November                          | 269  |      |
| December                          | 269  |      |
| January                           | 342  |      |
| February                          | 377  |      |
| March                             | 447  |      |
| April                             | 459  |      |
| May                               | 459  |      |
| June                              | 459  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 163         | 12.3%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 7           | 28.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 106      | 163         | 65.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 7           | 42.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 162         | 4.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 162         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 162         | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

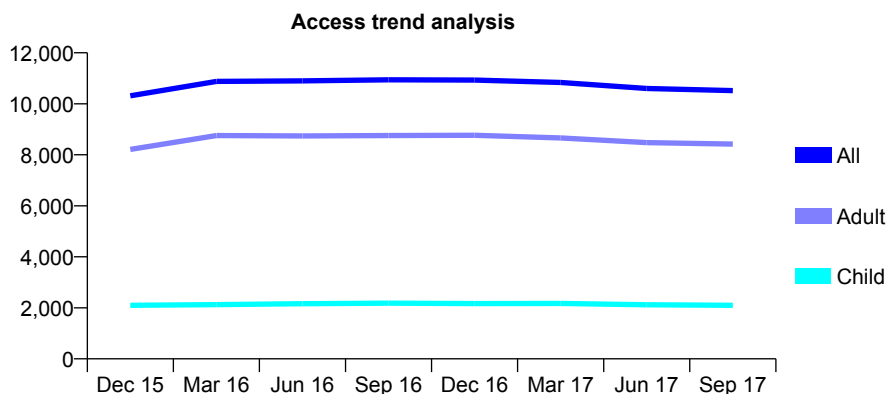
## Q44 - Vital Signs At a Glance Contract Report for 152528/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Northgate Dental Health |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2014              |
| Contract end date    |                         |

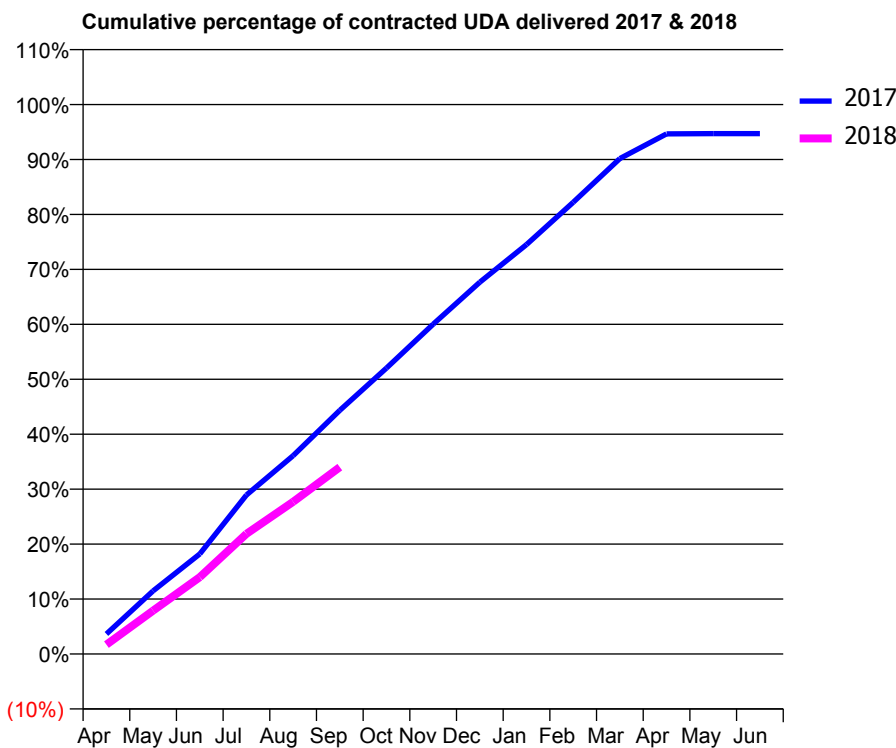
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 30,330      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £723,406.11 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 10,939        |                               |
| Quarter ending December 2016         | 10,933        | →                             |
| Quarter ending March 2017            | 10,839        | →                             |
| Quarter ending June 2017             | 10,600        | ↓                             |
| Quarter ending September 2017        | 10,518        | →                             |
| <b>Variance since September 2016</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,107                             | 516    |
| May       | 3,486                             | 2,399  |
| June      | 5,524                             | 4,247  |
| July      | 8,777                             | 6,634  |
| August    | 10,949                            | 8,399  |
| September | 13,448                            | 10,316 |
| October   | 15,782                            |        |
| November  | 18,204                            |        |
| December  | 20,526                            |        |
| January   | 22,598                            |        |
| February  | 24,932                            |        |
| March     | 27,350                            |        |
| April     | 28,705                            |        |
| May       | 28,724                            |        |
| June      | 28,726                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 1,306       | 8.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 854      | 4,791       | 17.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 716      | 1,306       | 54.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,170    | 4,791       | 45.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 867      | 5,416       | 16.0%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 5,416       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 5,416       | 1.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 20          | 95.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



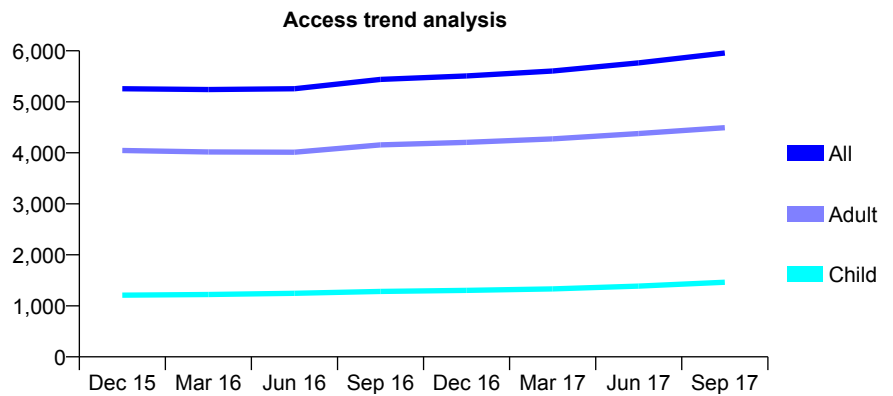
## Q44 - Vital Signs At a Glance Contract Report for 152730/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | PJS CARE LTD |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

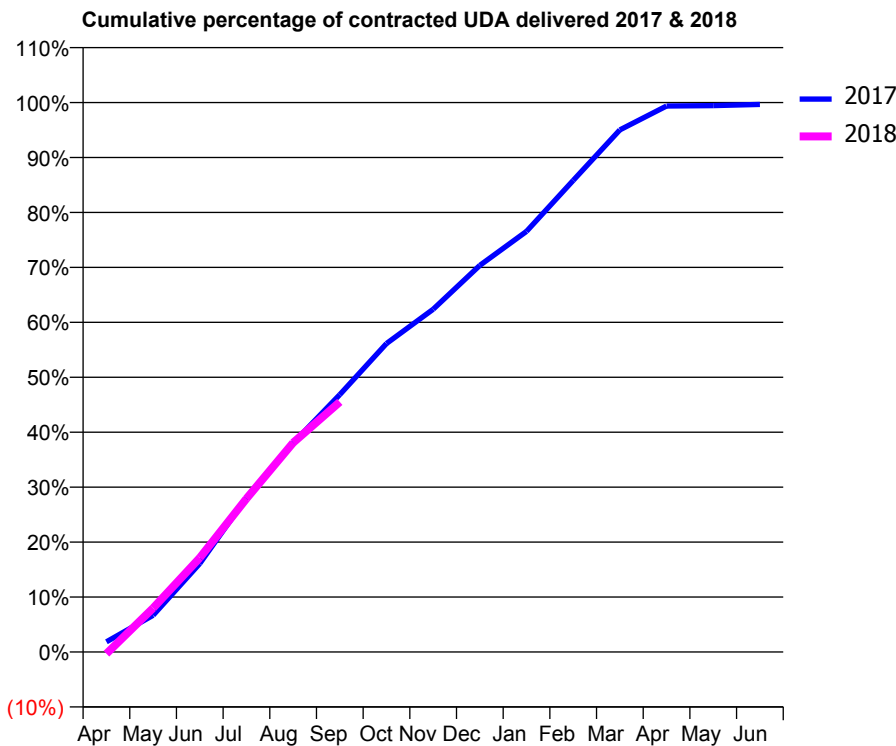
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,554      |
| Carry forward general activity (UDA)        | 55          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £431,044.26 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,439       |                               |
| Quarter ending December 2016         | 5,507       | →                             |
| Quarter ending March 2017            | 5,603       | →                             |
| Quarter ending June 2017             | 5,764       | ↑                             |
| Quarter ending September 2017        | 5,957       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 289                               | -52   |
| May       | 1,041                             | 1,243 |
| June      | 2,505                             | 2,666 |
| July      | 4,361                             | 4,341 |
| August    | 5,918                             | 5,926 |
| September | 7,288                             | 7,079 |
| October   | 8,730                             |       |
| November  | 9,701                             |       |
| December  | 10,946                            |       |
| January   | 11,906                            |       |
| February  | 13,350                            |       |
| March     | 14,778                            |       |
| April     | 15,455                            |       |
| May       | 15,465                            |       |
| June      | 15,499                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,358       | 9.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 408      | 3,035       | 13.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 759      | 1,358       | 55.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,252    | 3,035       | 41.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 360      | 3,708       | 9.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 3,708       | 0.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,708       | 0.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



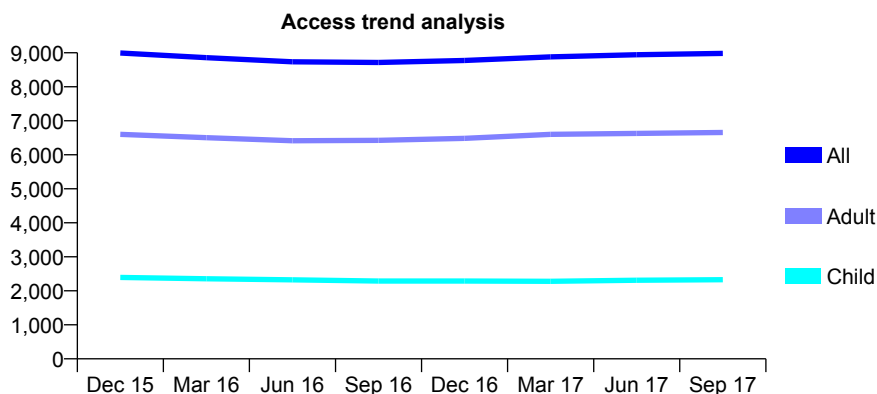
## Q44 - Vital Signs At a Glance Contract Report for 152730/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | PJS CARE LTD |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

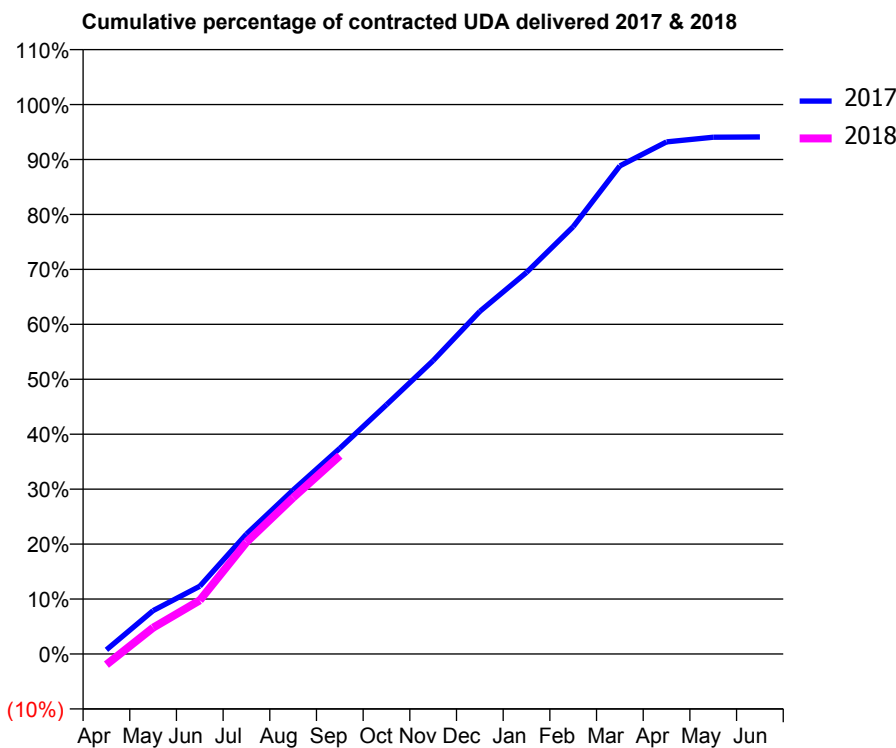
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,924      |
| Carry forward general activity (UDA)        | 1,374       |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £834,719.44 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,714       |                               |
| Quarter ending December 2016         | 8,773       | →                             |
| Quarter ending March 2017            | 8,882       | →                             |
| Quarter ending June 2017             | 8,943       | →                             |
| Quarter ending September 2017        | 8,984       | →                             |
| <b>Variance since September 2016</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 205    | -526  |
| May       | 2,124  | 1,293 |
| June      | 3,322  | 2,632 |
| July      | 5,874  | 5,481 |
| August    | 8,035  | 7,660 |
| September | 10,081 | 9,719 |
| October   | 12,217 |       |
| November  | 14,379 |       |
| December  | 16,786 |       |
| January   | 18,697 |       |
| February  | 20,937 |       |
| March     | 23,918 |       |
| April     | 25,090 |       |
| May       | 25,319 |       |
| June      | 25,337 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 184      | 1,761       | 10.4%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 796      | 4,342       | 18.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 774      | 1,761       | 44.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,693    | 4,342       | 39.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 647      | 5,102       | 12.7%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 5,102       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 5,102       | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 26          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 26          | 92.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

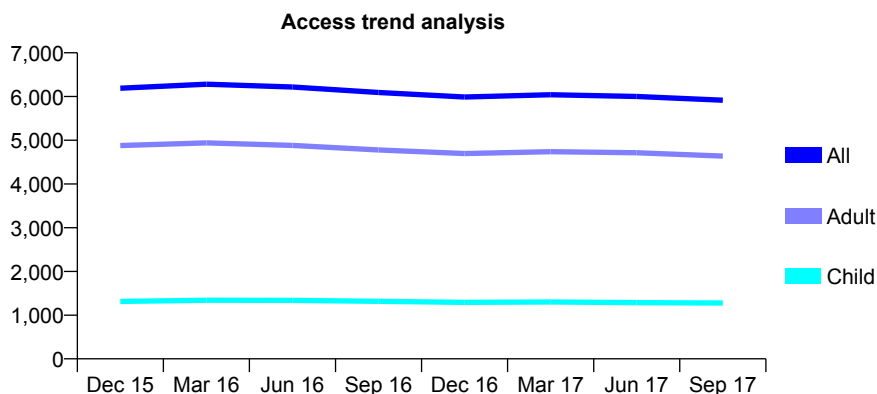
## Q44 - Vital Signs At a Glance Contract Report for 156558/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Wentworth Practice Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 12/07/2008             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,605      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £462,513.06 |

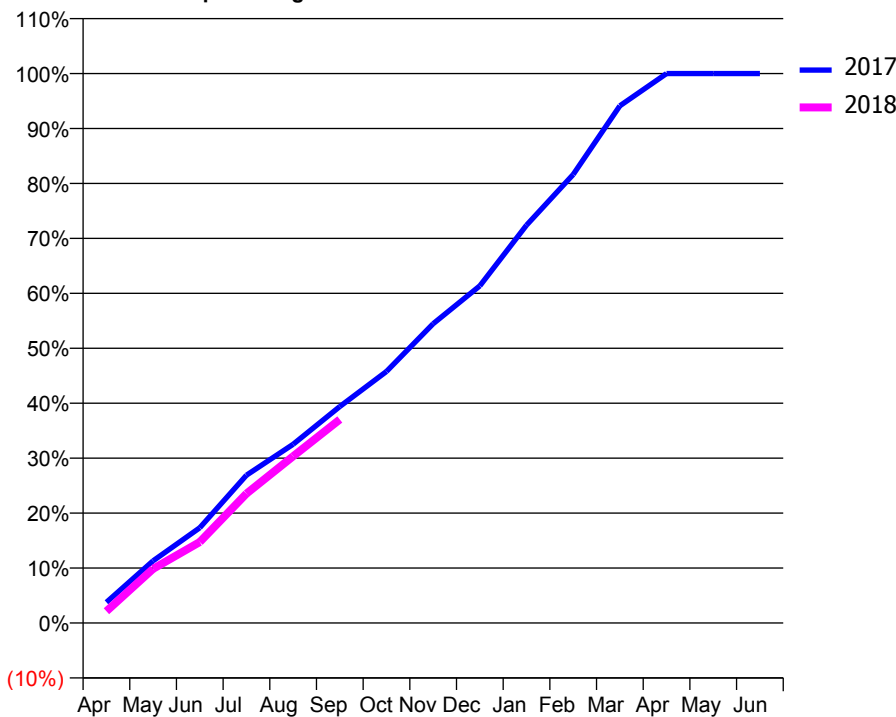
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,094         |                               |
| Quarter ending December 2016         | 5,990         | ↓                             |
| Quarter ending March 2017            | 6,041         | →                             |
| Quarter ending June 2017             | 6,000         | →                             |
| Quarter ending September 2017        | 5,915         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 668    | 378   |
| May       | 2,012  | 1,739 |
| June      | 3,080  | 2,596 |
| July      | 4,778  | 4,146 |
| August    | 5,777  | 5,344 |
| September | 6,997  | 6,519 |
| October   | 8,129  |       |
| November  | 9,670  |       |
| December  | 10,896 |       |
| January   | 12,856 |       |
| February  | 14,495 |       |
| March     | 16,715 |       |
| April     | 17,754 |       |
| May       | 17,756 |       |
| June      | 17,757 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 857         | 7.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 643      | 3,294       | 19.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 489      | 857         | 57.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,797    | 3,294       | 54.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 412      | 3,708       | 11.1%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 3,708       | 1.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 96       | 3,708       | 2.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 27       | 31          | 87.1%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 31          | 90.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

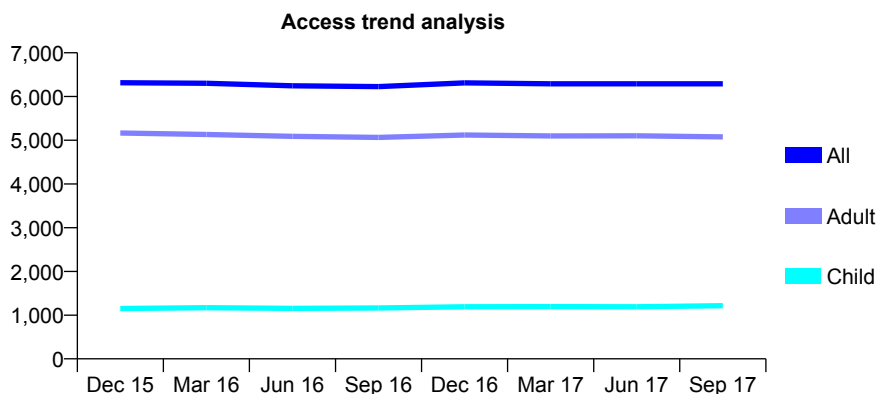
## Q44 - Vital Signs At a Glance Contract Report for 156647/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Hosside Dental Partnership |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 26/04/2013                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,498      |
| Carry forward general activity (UDA)        | 1,295       |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £533,669.07 |

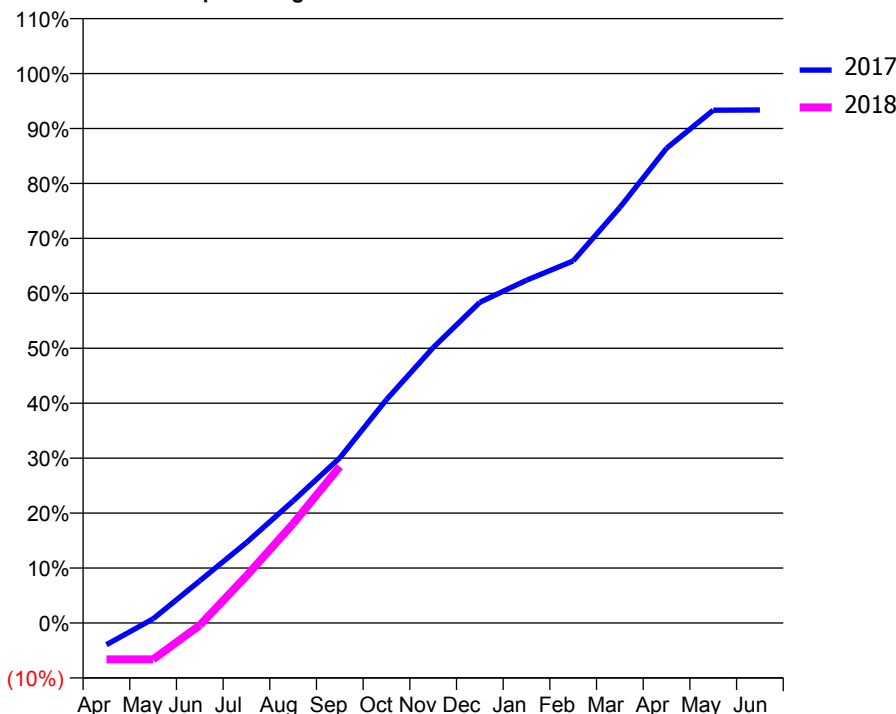
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,227       |                               |
| Quarter ending December 2016         | 6,311       | →                             |
| Quarter ending March 2017            | 6,290       | →                             |
| Quarter ending June 2017             | 6,291       | →                             |
| Quarter ending September 2017        | 6,292       | →                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -775                              | -1,295 |
| May       | 149                               | -1,295 |
| June      | 1,496                             | -83    |
| July      | 2,857                             | 1,673  |
| August    | 4,333                             | 3,527  |
| September | 5,859                             | 5,554  |
| October   | 7,928                             |        |
| November  | 9,775                             |        |
| December  | 11,380                            |        |
| January   | 12,161                            |        |
| February  | 12,848                            |        |
| March     | 14,746                            |        |
| April     | 16,848                            |        |
| May       | 18,196                            |        |
| June      | 18,203                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 1,019       | 4.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 495      | 3,942       | 12.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 698      | 1,019       | 68.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,384    | 3,942       | 60.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 232      | 3,021       | 7.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,021       | 1.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 3,021       | 1.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 22       | 23          | 95.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 23          | 91.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

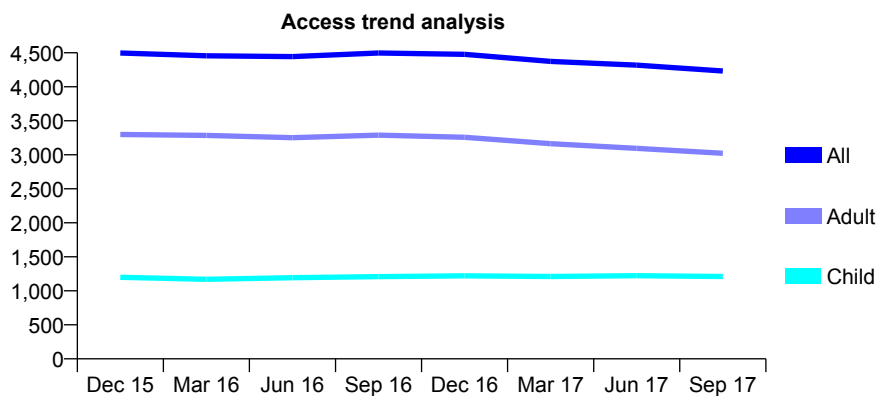
## Q44 - Vital Signs At a Glance Contract Report for 157384/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Fearnhead Dental Surgery |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2011               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,385      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £376,732.03 |

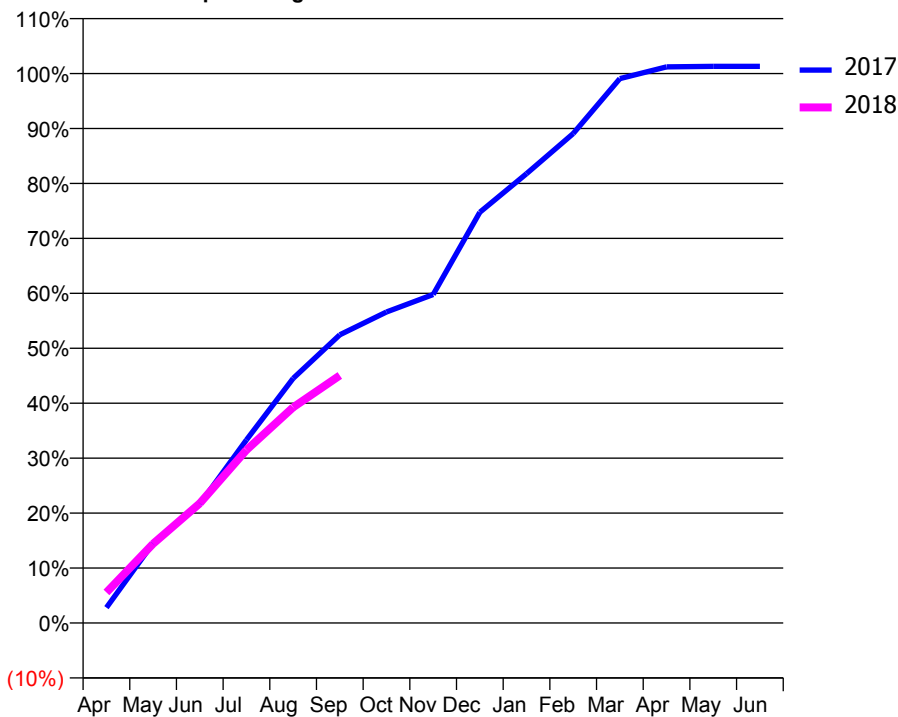
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,498         |                               |
| Quarter ending December 2016         | 4,478         | →                             |
| Quarter ending March 2017            | 4,374         | ↓                             |
| Quarter ending June 2017             | 4,319         | ↓                             |
| Quarter ending September 2017        | 4,233         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 348                               | 689   |
| May       | 1,799                             | 1,786 |
| June      | 2,681                             | 2,698 |
| July      | 4,129                             | 3,900 |
| August    | 5,513                             | 4,861 |
| September | 6,495                             | 5,578 |
| October   | 7,012                             |       |
| November  | 7,405                             |       |
| December  | 9,259                             |       |
| January   | 10,127                            |       |
| February  | 11,033                            |       |
| March     | 12,270                            |       |
| April     | 12,535                            |       |
| May       | 12,546                            |       |
| June      | 12,545                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 793         | 7.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 228      | 1,779       | 12.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 350      | 793         | 44.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 790      | 1,779       | 44.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 137      | 2,446       | 5.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,446       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 2,446       | 2.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

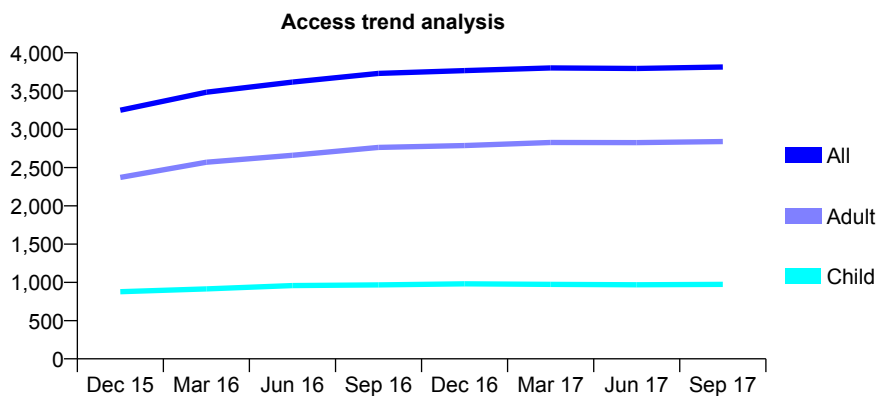
## Q44 - Vital Signs At a Glance Contract Report for 158712/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Bollington Dental Practice Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2014                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,980       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £281,313.05 |

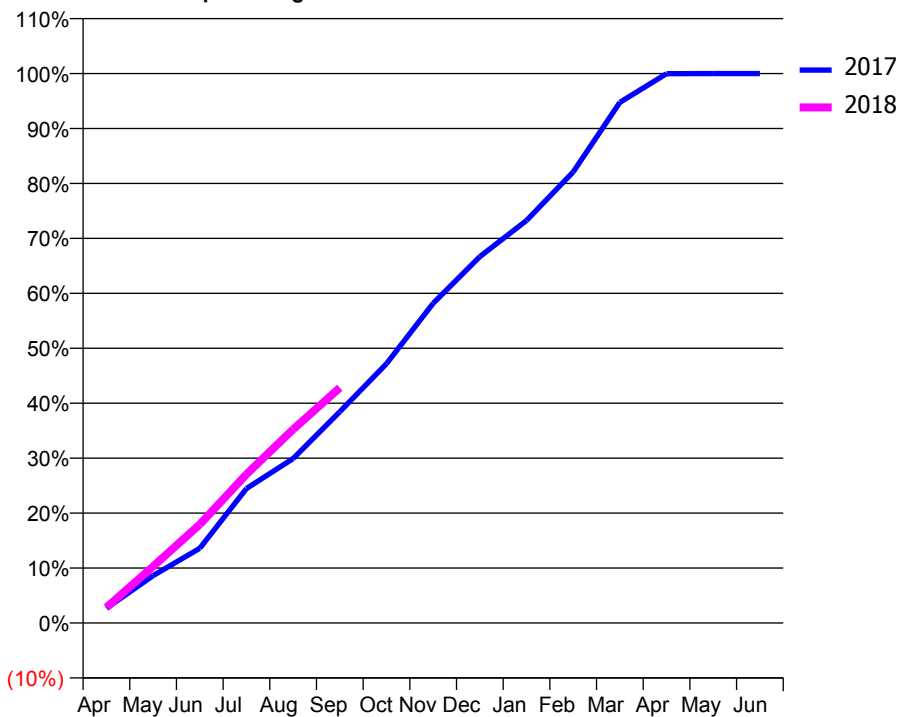
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,731       |                               |
| Quarter ending December 2016         | 3,768       | →                             |
| Quarter ending March 2017            | 3,802       | →                             |
| Quarter ending June 2017             | 3,795       | →                             |
| Quarter ending September 2017        | 3,814       | →                             |
| <b>Variance since September 2016</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 244                               | 253   |
| May       | 784                               | 924   |
| June      | 1,235                             | 1,612 |
| July      | 2,220                             | 2,431 |
| August    | 2,716                             | 3,166 |
| September | 3,490                             | 3,845 |
| October   | 4,283                             |       |
| November  | 5,280                             |       |
| December  | 6,051                             |       |
| January   | 6,648                             |       |
| February  | 7,449                             |       |
| March     | 8,599                             |       |
| April     | 9,073                             |       |
| May       | 9,075                             |       |
| June      | 9,076                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 700         | 6.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 241      | 1,544       | 15.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 421      | 700         | 60.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 374      | 1,544       | 24.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 222      | 2,036       | 10.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 2,036       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 2,036       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

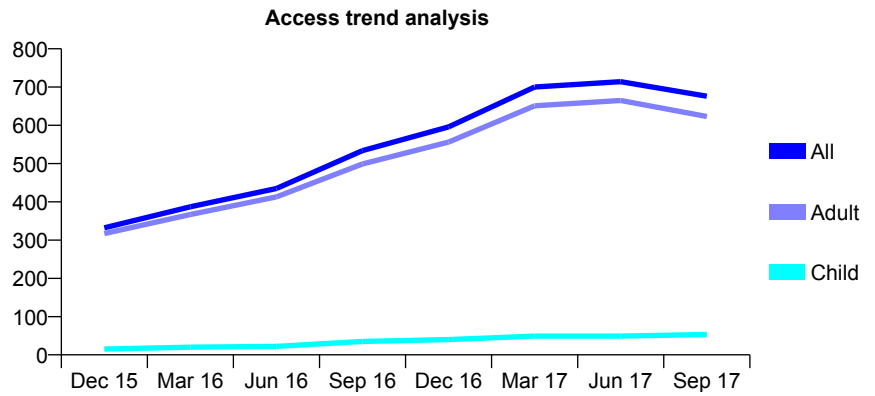
## Q44 - Vital Signs At a Glance Contract Report for 160059/0014 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | REVIVE DENTAL CARE LIMITED |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2015                 |
| Contract end date    | 31/03/2018                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402,077.62 |

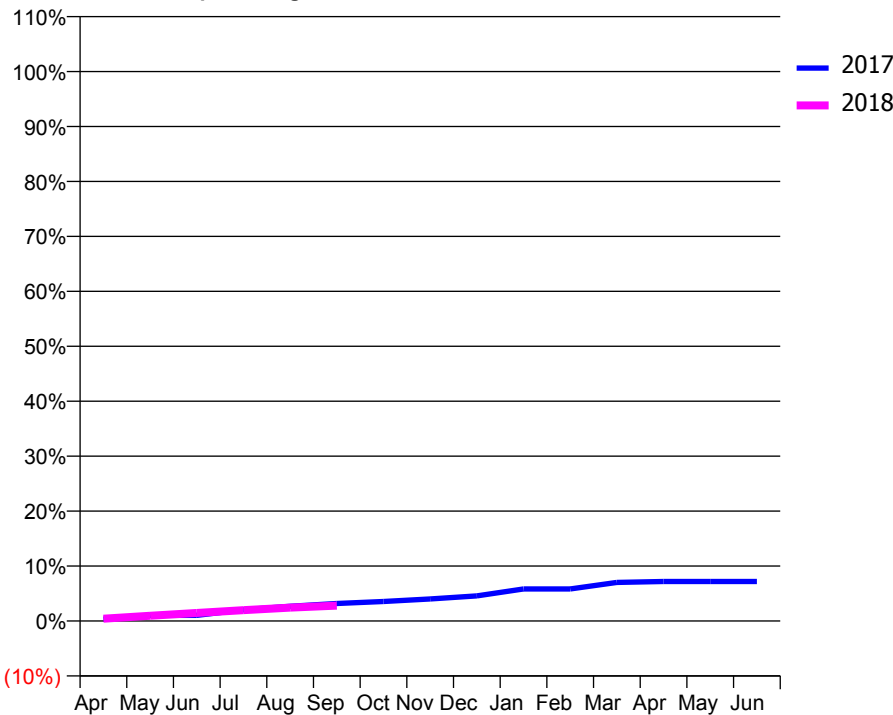
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 534          |                               |
| Quarter ending December 2016         | 596          | ↑                             |
| Quarter ending March 2017            | 700          | ↑                             |
| Quarter ending June 2017             | 714          | ↑                             |
| Quarter ending September 2017        | 676          | ↓                             |
| <b>Variance since September 2016</b> | <b>26.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 52                                | 64   |
| May       | 154                               | 143  |
| June      | 154                               | 220  |
| July      | 308                               | 298  |
| August    | 403                               | 365  |
| September | 478                               | 421  |
| October   | 534                               |      |
| November  | 604                               |      |
| December  | 685                               |      |
| January   | 877                               |      |
| February  | 877                               |      |
| March     | 1,052                             |      |
| April     | 1,080                             |      |
| May       | 1,080                             |      |
| June      | 1,080                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 70          | 1.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 356         | 1.4%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 70          | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 356         | 0.8%     | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 402      | 402         | 100.0%   | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 402         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 402         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

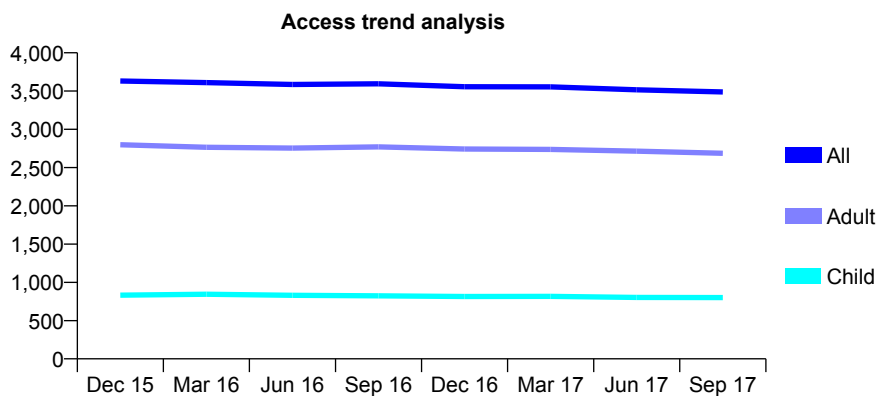
## Q44 - Vital Signs At a Glance Contract Report for 160075/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Arrowe Park Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2012                  |
| Contract end date    |                             |

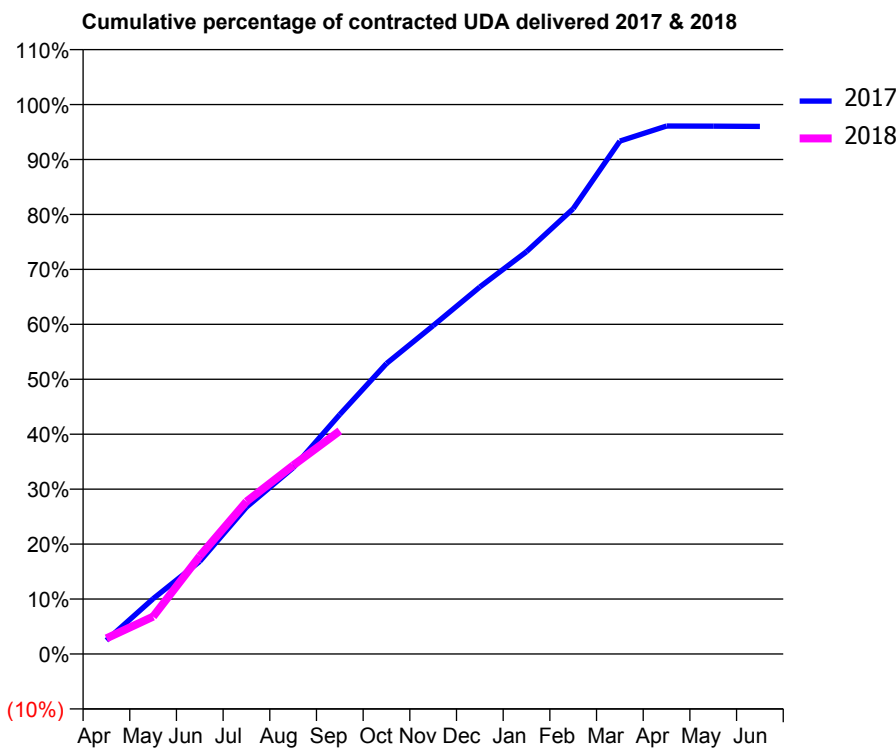
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,875      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,344.98 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,594         |                               |
| Quarter ending December 2016         | 3,557         | ↓                             |
| Quarter ending March 2017            | 3,554         | →                             |
| Quarter ending June 2017             | 3,517         | ↓                             |
| Quarter ending September 2017        | 3,488         | →                             |
| <b>Variance since September 2016</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 344                               | 397   |
| May       | 1,394                             | 944   |
| June      | 2,338                             | 2,472 |
| July      | 3,707                             | 3,851 |
| August    | 4,704                             | 4,762 |
| September | 6,049                             | 5,636 |
| October   | 7,336                             |       |
| November  | 8,291                             |       |
| December  | 9,266                             |       |
| January   | 10,160                            |       |
| February  | 11,245                            |       |
| March     | 12,951                            |       |
| April     | 13,333                            |       |
| May       | 13,328                            |       |
| June      | 13,323                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 524         | 8.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 359      | 1,886       | 19.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 279      | 524         | 53.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,068    | 1,886       | 56.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 110      | 2,259       | 4.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 2,259       | 2.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 2,259       | 1.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 15          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



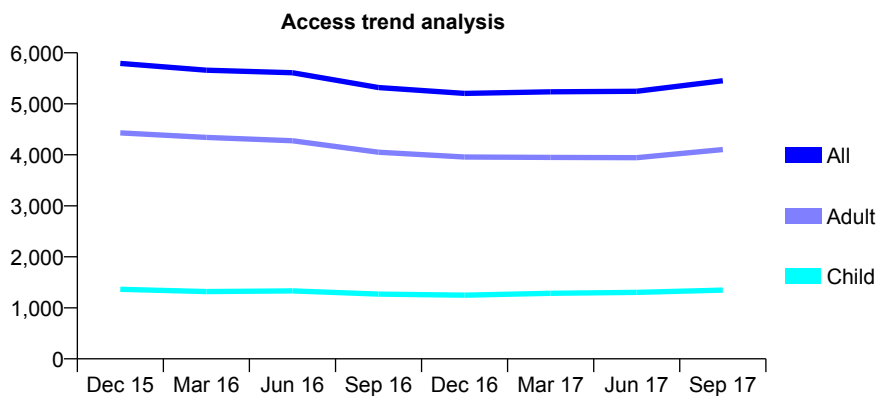
## Q44 - Vital Signs At a Glance Contract Report for 160849/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Abbotts and Ward |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/05/2013       |
| Contract end date    |                  |

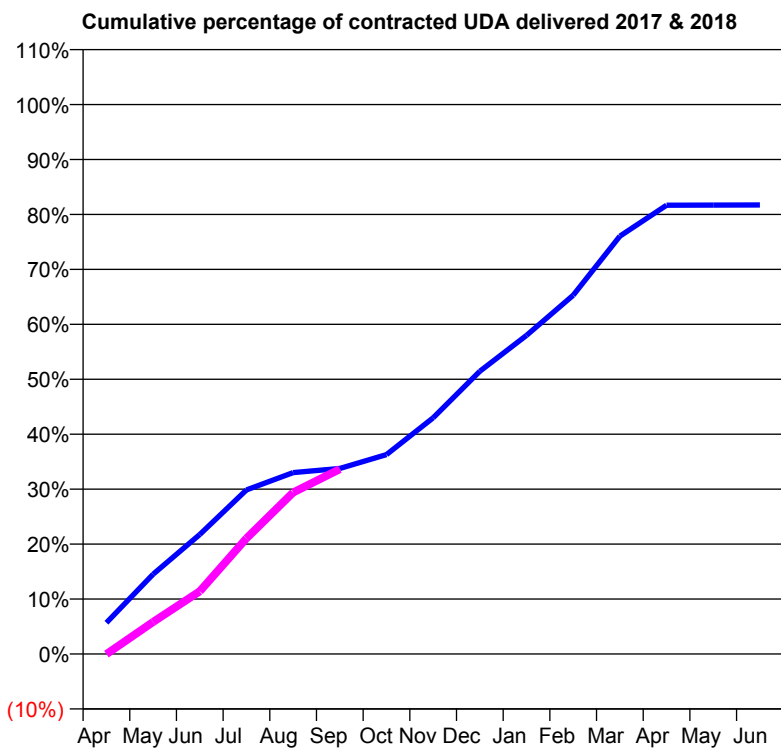
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,000      |
| Carry forward general activity (UDA)        | 454         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £410,279.46 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,319       |                               |
| Quarter ending December 2016         | 5,204       | ↓                             |
| Quarter ending March 2017            | 5,235       | →                             |
| Quarter ending June 2017             | 5,247       | →                             |
| Quarter ending September 2017        | 5,451       | ↑                             |
| <b>Variance since September 2016</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 967                               | -6    |
| May       | 2,471                             | 990   |
| June      | 3,700                             | 1,942 |
| July      | 5,075                             | 3,579 |
| August    | 5,612                             | 4,997 |
| September | 5,741                             | 5,719 |
| October   | 6,169                             |       |
| November  | 7,309                             |       |
| December  | 8,746                             |       |
| January   | 9,857                             |       |
| February  | 11,098                            |       |
| March     | 12,926                            |       |
| April     | 13,885                            |       |
| May       | 13,887                            |       |
| June      | 13,891                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,498       | 6.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 679      | 4,085       | 16.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 737      | 1,498       | 49.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,078    | 4,085       | 50.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 378      | 3,597       | 10.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,597       | 0.5%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 3,597       | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



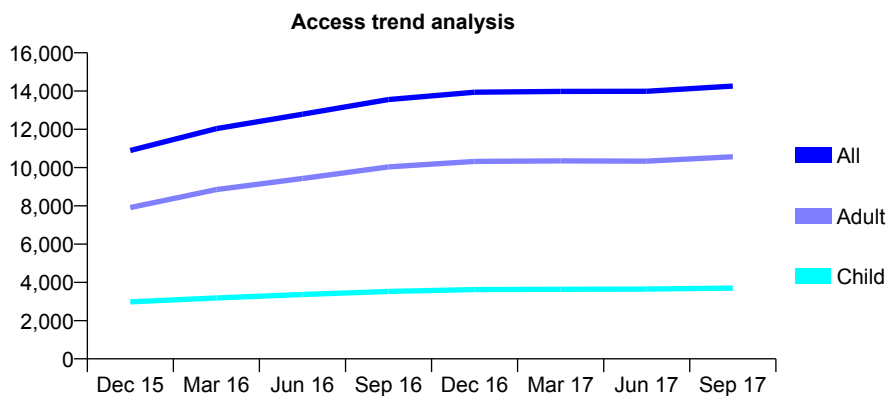
## Q44 - Vital Signs At a Glance Contract Report for 161152/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Martins Lane Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/01/2015                   |
| Contract end date    |                              |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 40,962        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,269,917.08 |

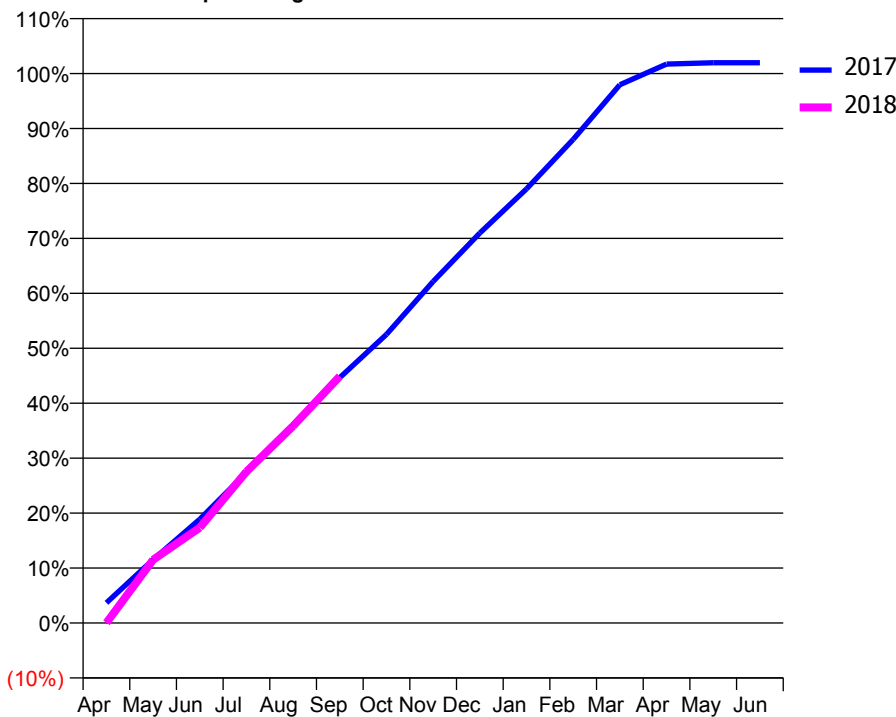
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,559      |                               |
| Quarter ending December 2016         | 13,941      | ↑                             |
| Quarter ending March 2017            | 13,981      | →                             |
| Quarter ending June 2017             | 13,990      | →                             |
| Quarter ending September 2017        | 14,261      | →                             |
| <b>Variance since September 2016</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,503                             | 16     |
| May       | 4,729                             | 4,715  |
| June      | 7,737                             | 7,114  |
| July      | 11,225                            | 11,288 |
| August    | 14,779                            | 14,684 |
| September | 18,290                            | 18,390 |
| October   | 21,514                            |        |
| November  | 25,458                            |        |
| December  | 29,070                            |        |
| January   | 32,363                            |        |
| February  | 36,044                            |        |
| March     | 40,128                            |        |
| April     | 41,668                            |        |
| May       | 41,763                            |        |
| June      | 41,763                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 248      | 2,179       | 11.4%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,281    | 6,291       | 20.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 950      | 2,179       | 43.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,358    | 6,291       | 37.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 574      | 7,241       | 7.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 7,241       | 1.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 215      | 7,241       | 3.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 31       | 31          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 31          | 90.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

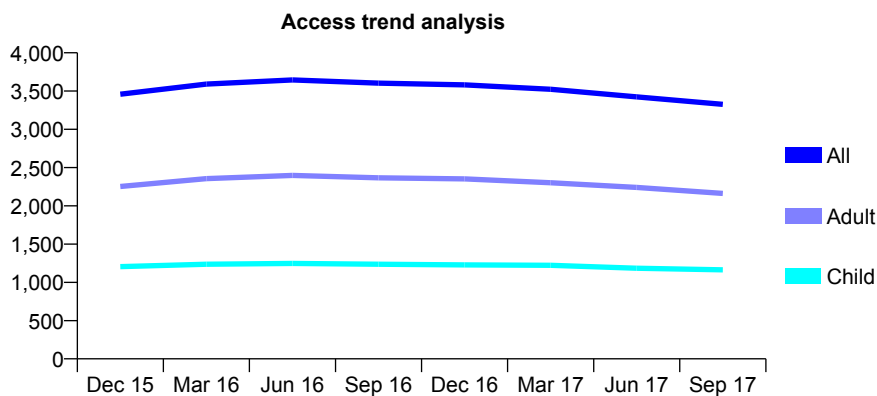
## Q44 - Vital Signs At a Glance Contract Report for 161195/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Toft Road Dental Surgery |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/06/2014               |
| Contract end date    |                          |

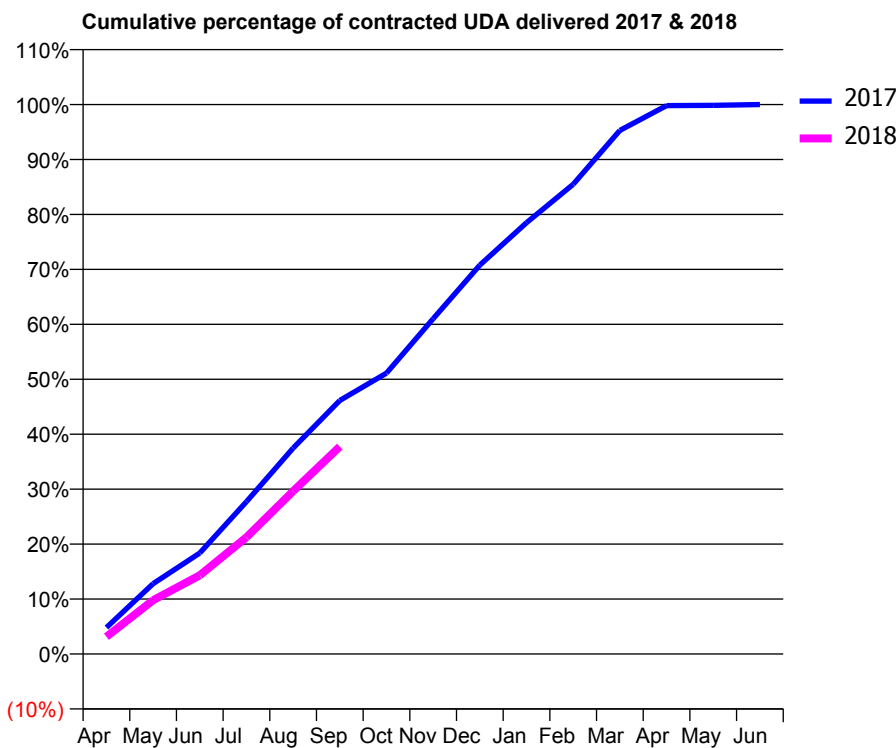
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,912       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £190,941.02 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,603         |                               |
| Quarter ending December 2016         | 3,580         | →                             |
| Quarter ending March 2017            | 3,523         | ↓                             |
| Quarter ending June 2017             | 3,424         | ↓                             |
| Quarter ending September 2017        | 3,326         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 387                               | 248   |
| May       | 1,029                             | 774   |
| June      | 1,476                             | 1,133 |
| July      | 2,226                             | 1,681 |
| August    | 3,011                             | 2,346 |
| September | 3,705                             | 2,987 |
| October   | 4,106                             |       |
| November  | 4,900                             |       |
| December  | 5,684                             |       |
| January   | 6,303                             |       |
| February  | 6,864                             |       |
| March     | 7,652                             |       |
| April     | 8,015                             |       |
| May       | 8,018                             |       |
| June      | 8,031                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 895         | 6.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 155      | 1,259       | 12.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574      | 895         | 64.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 758      | 1,259       | 60.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 133      | 1,914       | 6.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,914       | 0.5%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,914       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

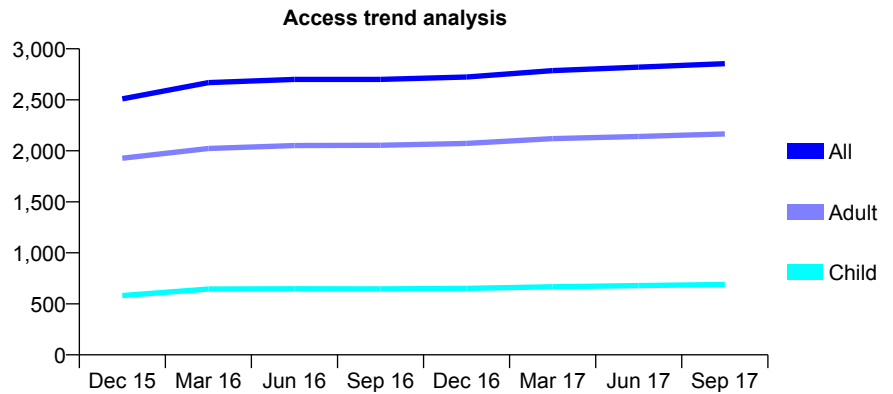
## Q44 - Vital Signs At a Glance Contract Report for 161535/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Orchard Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/05/2013              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,200       |
| Carry forward general activity (UDA)        | 20          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,322.99 |

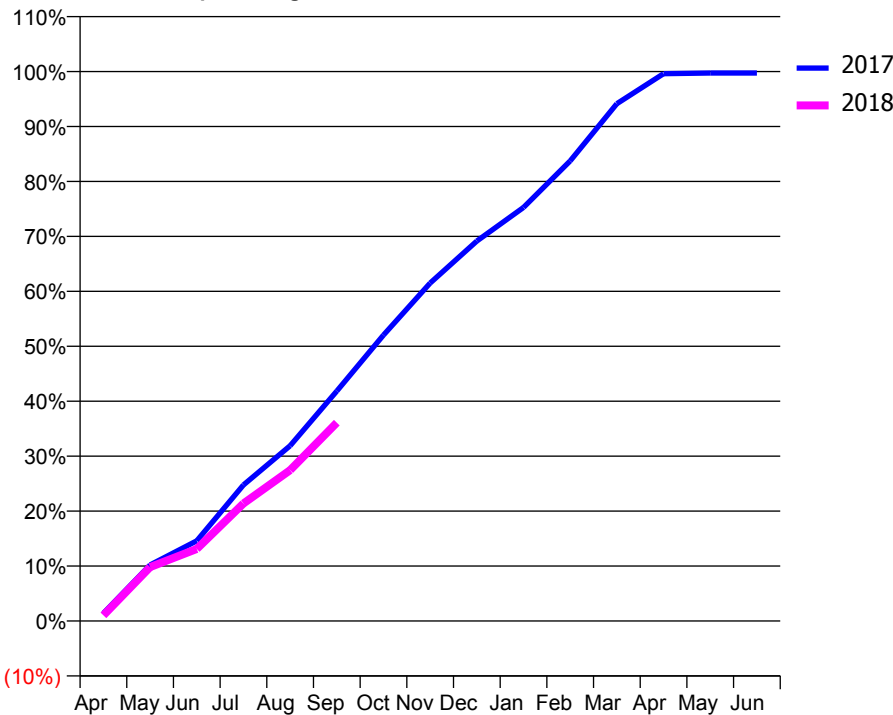
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,700       |                               |
| Quarter ending December 2016         | 2,723       | →                             |
| Quarter ending March 2017            | 2,786       | ↑                             |
| Quarter ending June 2017             | 2,820       | →                             |
| Quarter ending September 2017        | 2,854       | →                             |
| <b>Variance since September 2016</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 103                               | 74    |
| May       | 734                               | 706   |
| June      | 1,051                             | 944   |
| July      | 1,783                             | 1,540 |
| August    | 2,297                             | 1,977 |
| September | 3,013                             | 2,599 |
| October   | 3,746                             |       |
| November  | 4,428                             |       |
| December  | 4,979                             |       |
| January   | 5,419                             |       |
| February  | 6,029                             |       |
| March     | 6,779                             |       |
| April     | 7,171                             |       |
| May       | 7,180                             |       |
| June      | 7,180                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 570         | 17.5%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 170      | 1,418       | 12.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 317      | 570         | 55.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 831      | 1,418       | 58.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 113      | 1,371       | 8.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,371       | 0.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,371       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

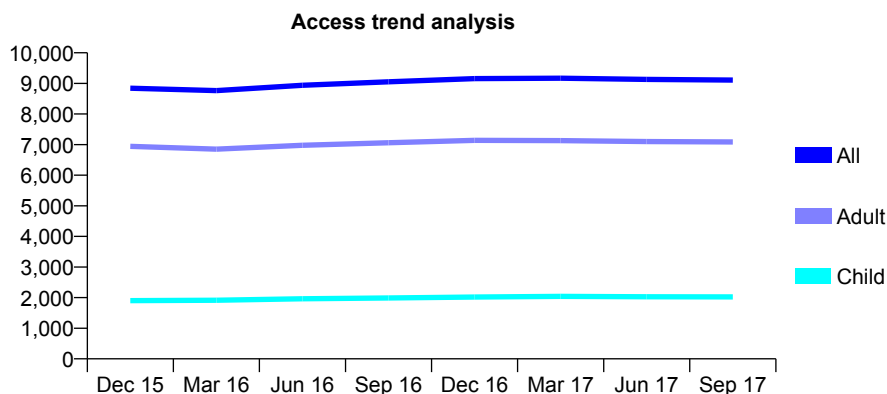
## Q44 - Vital Signs At a Glance Contract Report for 162396/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | PHOENIX DENTAL PRACTICE LIMITED |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2011                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,819      |
| Carry forward general activity (UDA)        | 417         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £690,450.23 |

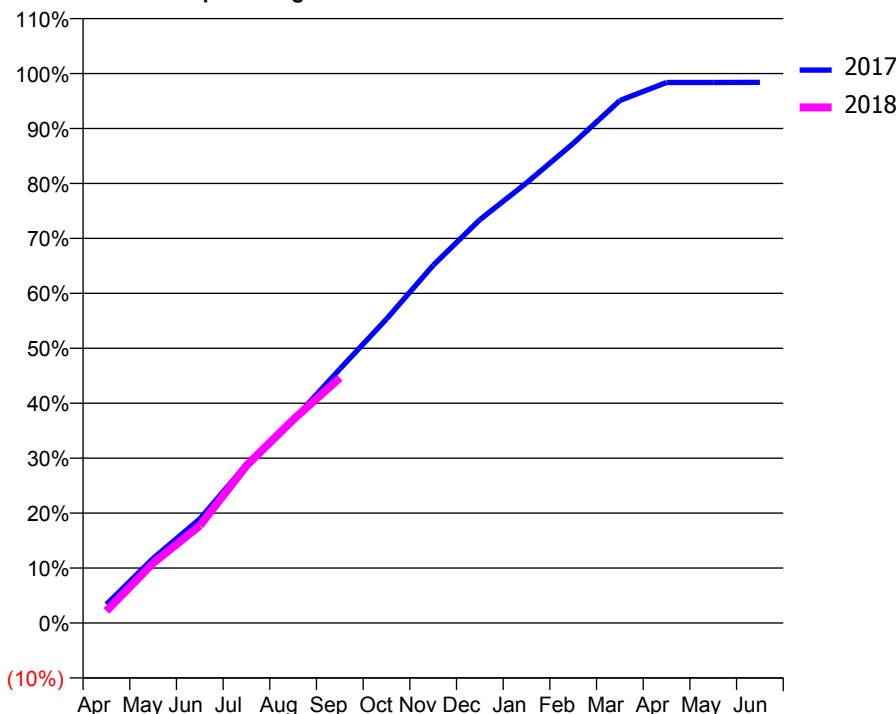
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,051       |                               |
| Quarter ending December 2016         | 9,159       | →                             |
| Quarter ending March 2017            | 9,169       | →                             |
| Quarter ending June 2017             | 9,130       | →                             |
| Quarter ending September 2017        | 9,111       | →                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 874    | 565    |
| May       | 3,036  | 2,817  |
| June      | 4,891  | 4,568  |
| July      | 7,450  | 7,396  |
| August    | 9,537  | 9,550  |
| September | 11,934 | 11,521 |
| October   | 14,284 |        |
| November  | 16,805 |        |
| December  | 18,953 |        |
| January   | 20,680 |        |
| February  | 22,533 |        |
| March     | 24,552 |        |
| April     | 25,395 |        |
| May       | 25,400 |        |
| June      | 25,402 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,427       | 4.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 671      | 4,939       | 13.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 843      | 1,427       | 59.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,759    | 4,939       | 55.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 537      | 5,948       | 9.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 5,948       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 5,948       | 1.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 27          | 96.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 27          | 85.2%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

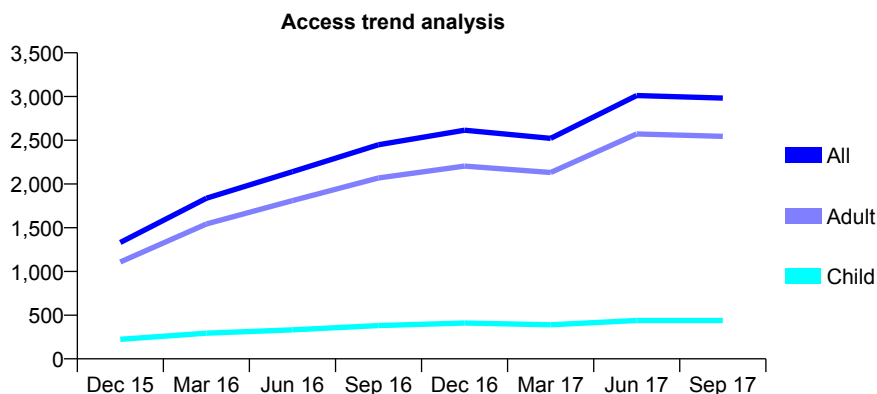
## Q44 - Vital Signs At a Glance Contract Report for 165956/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Park House Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 06/07/2015                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,118      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,096.78 |

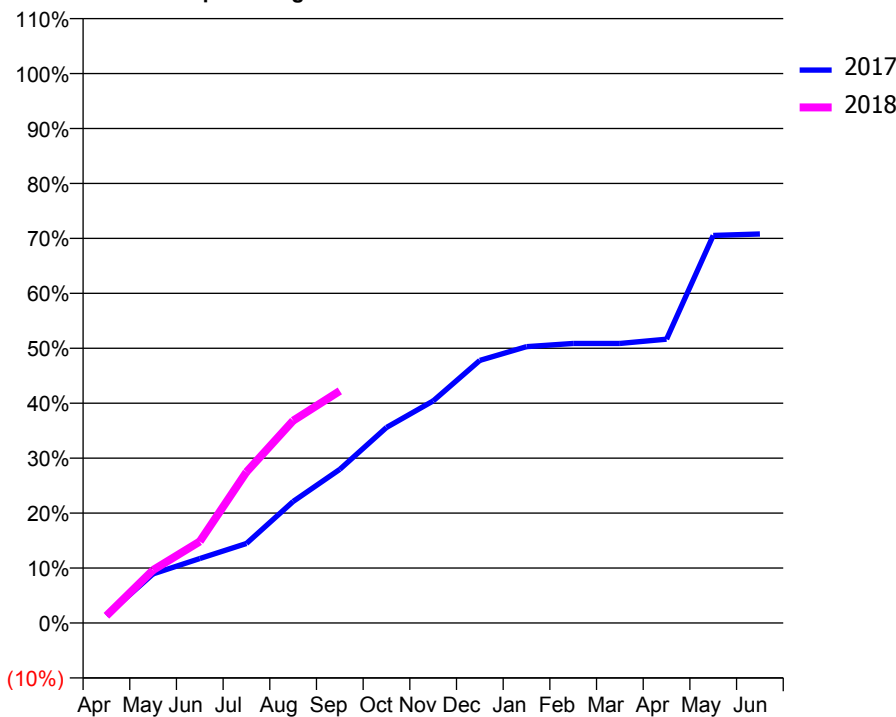
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,449        |                               |
| Quarter ending December 2016         | 2,614        | ↑                             |
| Quarter ending March 2017            | 2,521        | ↓                             |
| Quarter ending June 2017             | 3,011        | ↑                             |
| Quarter ending September 2017        | 2,983        | →                             |
| <b>Variance since September 2016</b> | <b>21.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 166                               | 160   |
| May       | 1,084                             | 1,170 |
| June      | 1,422                             | 1,798 |
| July      | 1,755                             | 3,329 |
| August    | 2,681                             | 4,464 |
| September | 3,388                             | 5,117 |
| October   | 4,312                             |       |
| November  | 4,897                             |       |
| December  | 5,791                             |       |
| January   | 6,094                             |       |
| February  | 6,166                             |       |
| March     | 6,166                             |       |
| April     | 6,261                             |       |
| May       | 8,548                             |       |
| June      | 8,581                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 473         | 11.2%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 426      | 2,597       | 16.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 473         | 42.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,079    | 2,597       | 41.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 197      | 2,022       | 9.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 2,022       | 2.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,022       | 1.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

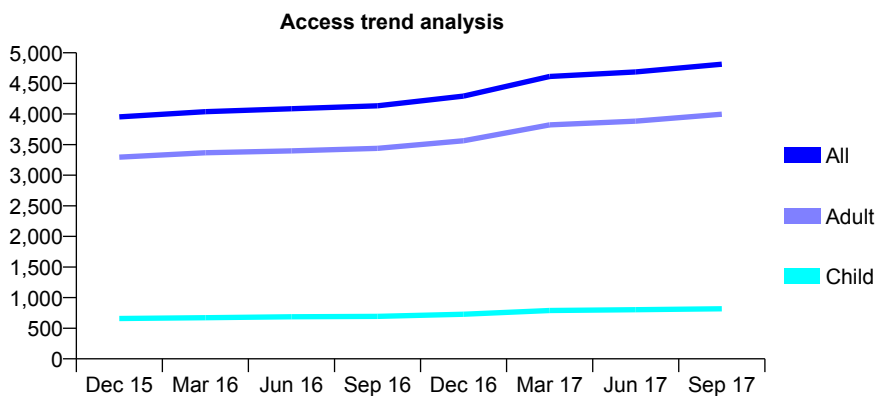
## Q44 - Vital Signs At a Glance Contract Report for 166693/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Roe Street Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/10/2013                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,952      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £407,785.53 |

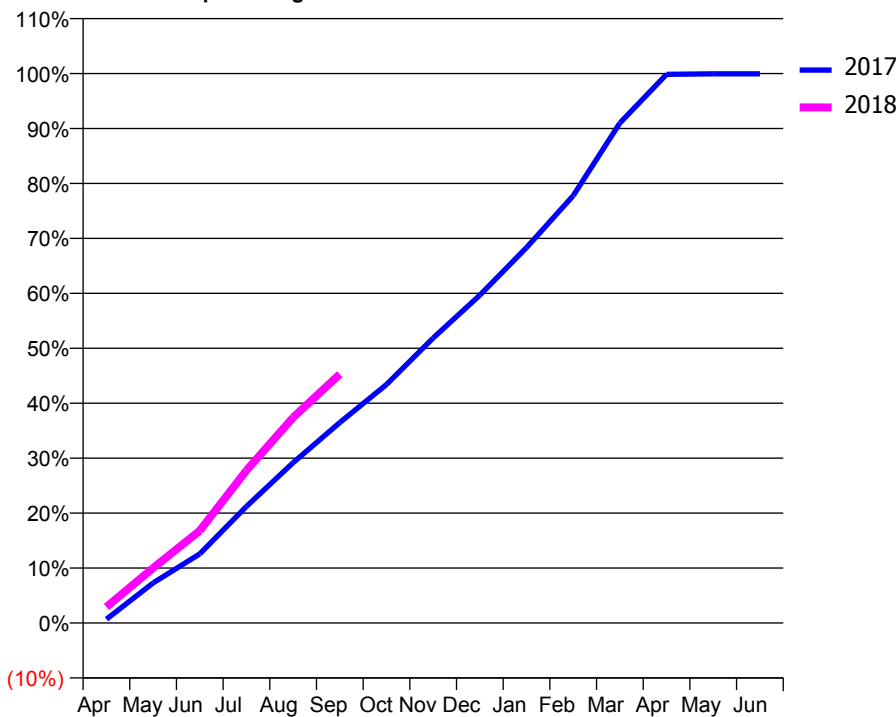
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,133        |                               |
| Quarter ending December 2016         | 4,292        | ↑                             |
| Quarter ending March 2017            | 4,613        | ↑                             |
| Quarter ending June 2017             | 4,687        | →                             |
| Quarter ending September 2017        | 4,814        | ↑                             |
| <b>Variance since September 2016</b> | <b>16.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 103                               | 437   |
| May       | 1,090                             | 1,498 |
| June      | 1,880                             | 2,512 |
| July      | 3,172                             | 4,152 |
| August    | 4,365                             | 5,594 |
| September | 5,456                             | 6,772 |
| October   | 6,489                             |       |
| November  | 7,754                             |       |
| December  | 8,919                             |       |
| January   | 10,214                            |       |
| February  | 11,627                            |       |
| March     | 13,603                            |       |
| April     | 14,929                            |       |
| May       | 14,943                            |       |
| June      | 14,944                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 757         | 15.6%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 752      | 3,631       | 20.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469      | 757         | 62.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,196    | 3,631       | 60.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 484      | 3,887       | 12.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 3,887       | 1.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 3,887       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 21          | 81.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

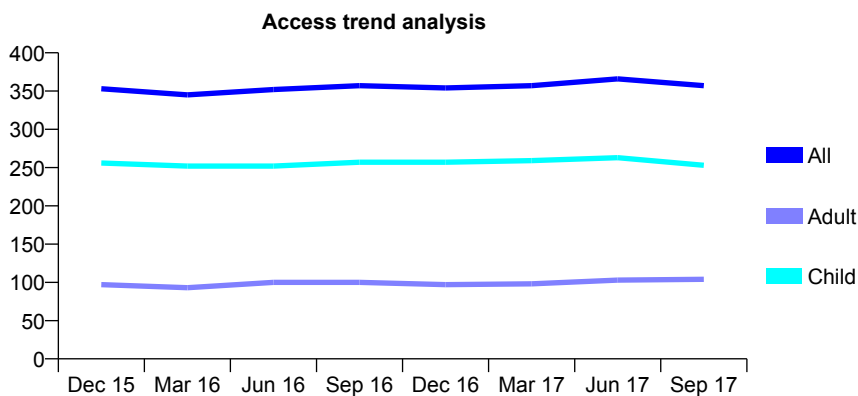
## Q44 - Vital Signs At a Glance Contract Report for 168440/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | John Sullivan Dental Practice Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/05/2010                        |
| Contract end date    |                                   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,062.86 |

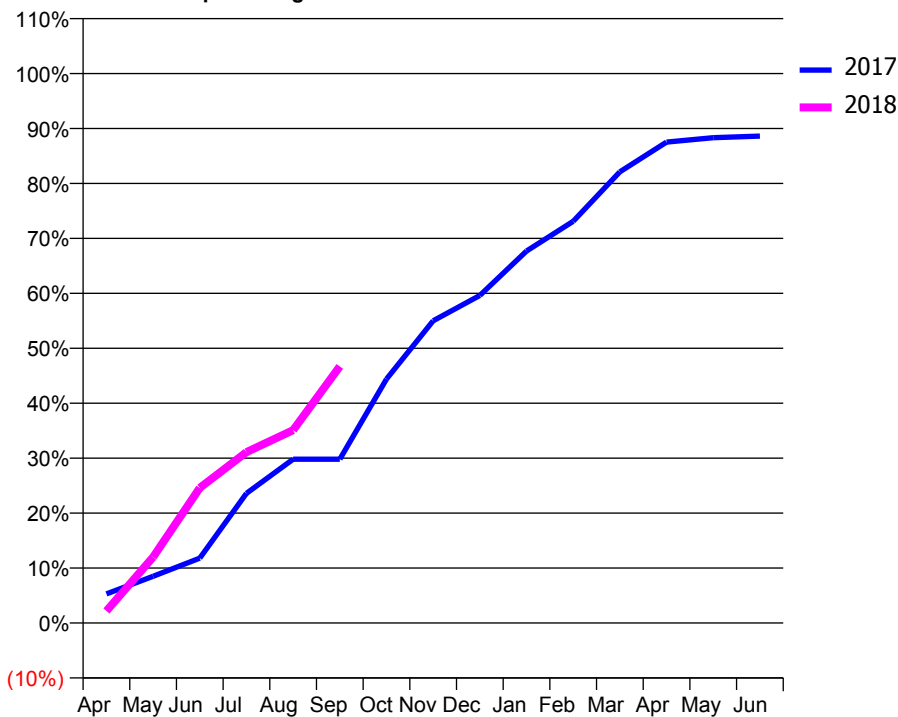
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 357         |                               |
| Quarter ending December 2016         | 354         | →                             |
| Quarter ending March 2017            | 357         | →                             |
| Quarter ending June 2017             | 366         | ↑                             |
| Quarter ending September 2017        | 357         | ↓                             |
| <b>Variance since September 2016</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 53   | 22   |
| May       | 85   | 120  |
| June      | 118  | 246  |
| July      | 236  | 311  |
| August    | 298  | 351  |
| September | 298  | 467  |
| October   | 444  |      |
| November  | 550  |      |
| December  | 596  |      |
| January   | 677  |      |
| February  | 731  |      |
| March     | 821  |      |
| April     | 875  |      |
| May       | 883  |      |
| June      | 886  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 185         | 4.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 52          | 3.8%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 103      | 185         | 55.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 52          | 36.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 210         | 0.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 210         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 210         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



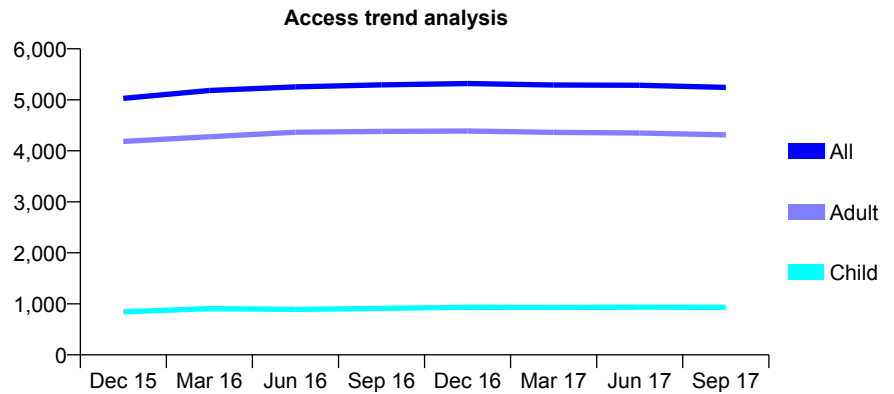
## Q44 - Vital Signs At a Glance Contract Report for 169633/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Chester Dental Clinic |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2011            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,750      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £507,102.43 |

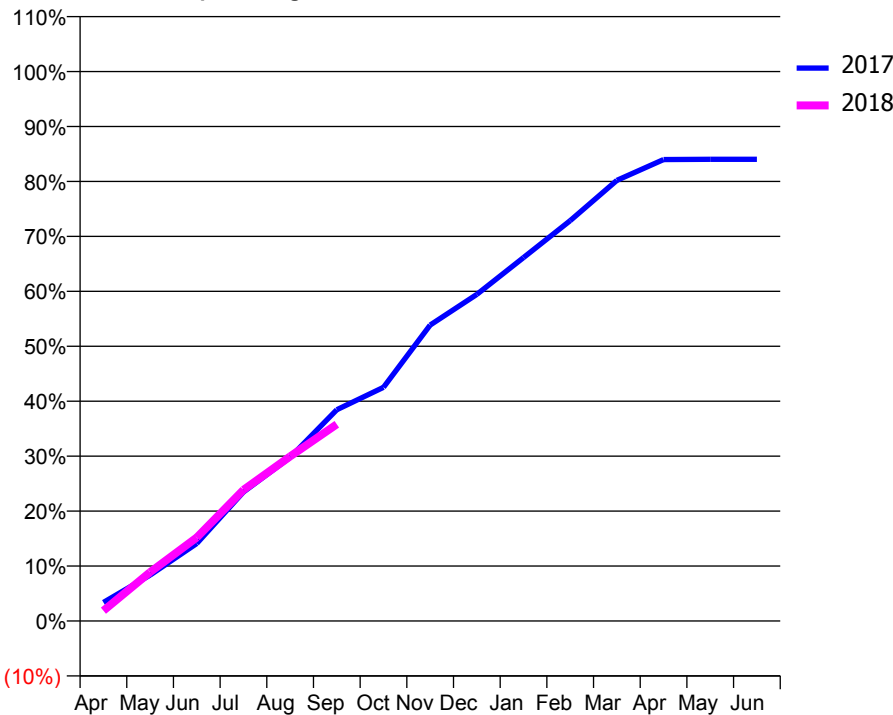
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,292         |                               |
| Quarter ending December 2016         | 5,319         | →                             |
| Quarter ending March 2017            | 5,291         | →                             |
| Quarter ending June 2017             | 5,284         | →                             |
| Quarter ending September 2017        | 5,243         | →                             |
| <b>Variance since September 2016</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 668                               | 370   |
| May       | 1,650                             | 1,755 |
| June      | 2,785                             | 3,001 |
| July      | 4,639                             | 4,715 |
| August    | 5,882                             | 5,919 |
| September | 7,593                             | 7,074 |
| October   | 8,398                             |       |
| November  | 10,635                            |       |
| December  | 11,742                            |       |
| January   | 13,061                            |       |
| February  | 14,388                            |       |
| March     | 15,836                            |       |
| April     | 16,584                            |       |
| May       | 16,597                            |       |
| June      | 16,595                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 587         | 8.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 486      | 2,560       | 19.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301      | 587         | 51.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,093    | 2,560       | 42.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 360      | 2,838       | 12.7%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,838       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 2,838       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



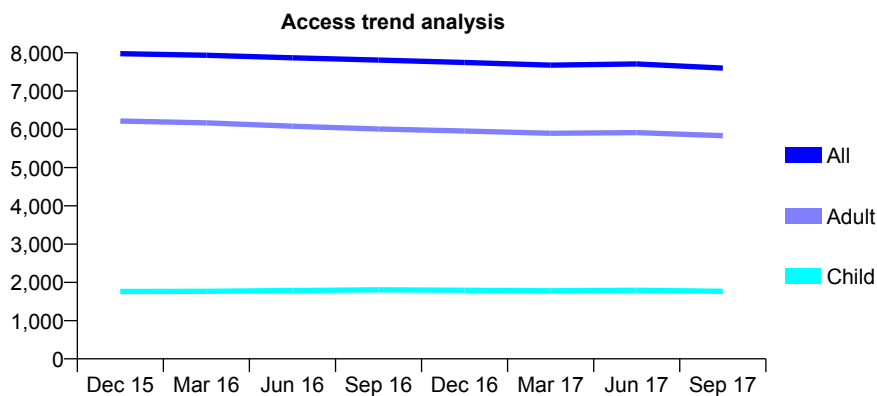
## Q44 - Vital Signs At a Glance Contract Report for 171336/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Westborne Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

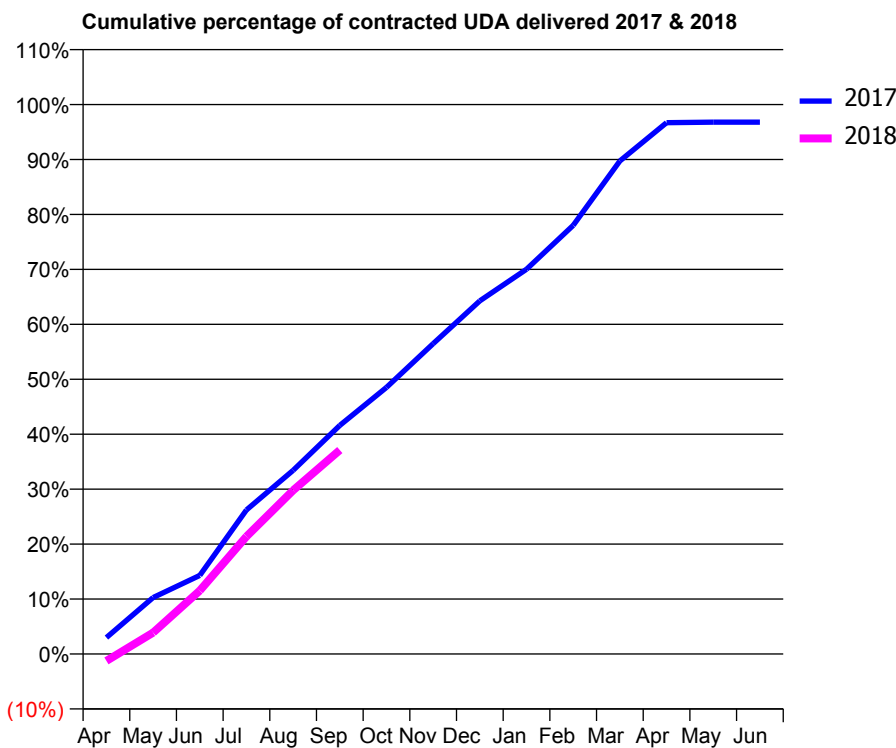
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,485      |
| Carry forward general activity (UDA)        | 815         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £790,092.36 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,811         |                               |
| Quarter ending December 2016         | 7,746         | →                             |
| Quarter ending March 2017            | 7,676         | →                             |
| Quarter ending June 2017             | 7,710         | →                             |
| Quarter ending September 2017        | 7,600         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 766                               | -326  |
| May       | 2,619                             | 991   |
| June      | 3,644                             | 2,942 |
| July      | 6,680                             | 5,451 |
| August    | 8,520                             | 7,592 |
| September | 10,605                            | 9,460 |
| October   | 12,366                            |       |
| November  | 14,395                            |       |
| December  | 16,381                            |       |
| January   | 17,843                            |       |
| February  | 19,881                            |       |
| March     | 22,868                            |       |
| April     | 24,644                            |       |
| May       | 24,670                            |       |
| June      | 24,670                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 160      | 1,589       | 10.1%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,010    | 4,568       | 22.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,022    | 1,589       | 64.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,330    | 4,568       | 51.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 814      | 5,130       | 15.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 5,130       | 1.5%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 5,130       | 0.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 16          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

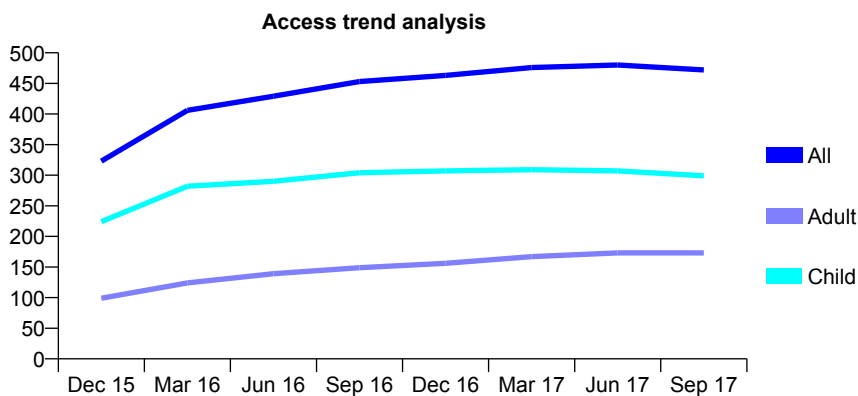
## Q44 - Vital Signs At a Glance Contract Report for 173053/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Chester Road Dental Care Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/07/2015                   |
| Contract end date    |                              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,149      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,292.87 |

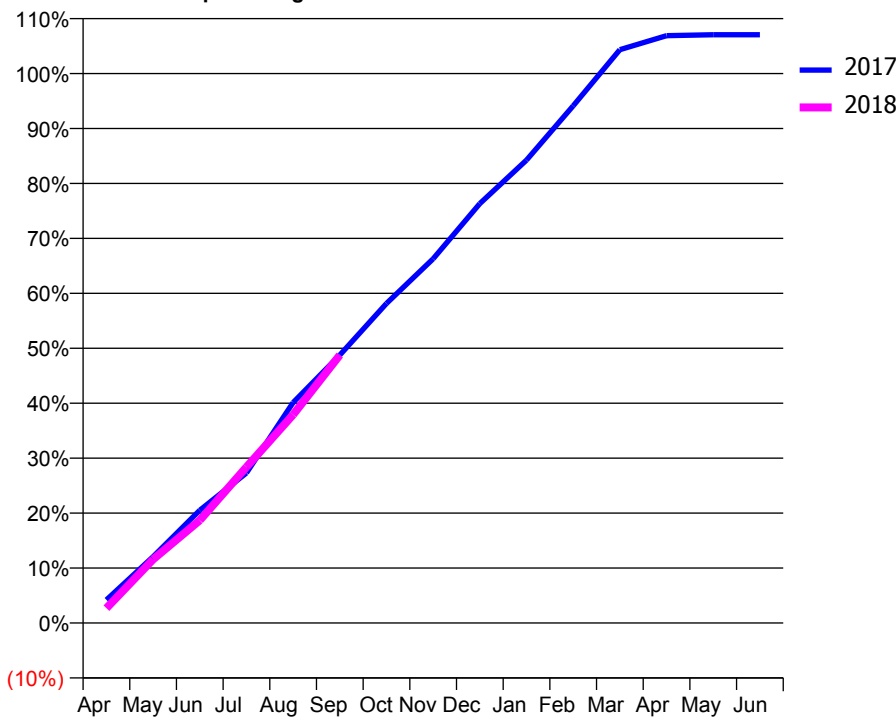
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 453         |                               |
| Quarter ending December 2016         | 463         | ↑                             |
| Quarter ending March 2017            | 476         | ↑                             |
| Quarter ending June 2017             | 480         | →                             |
| Quarter ending September 2017        | 472         | ↓                             |
| <b>Variance since September 2016</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 49                                | 31   |
| May       | 141                               | 133  |
| June      | 241                               | 215  |
| July      | 320                               | 326  |
| August    | 470                               | 436  |
| September | 571                               | 560  |
| October   | 682                               |      |
| November  | 777                               |      |
| December  | 895                               |      |
| January   | 987                               |      |
| February  | 1,103                             |      |
| March     | 1,223                             |      |
| April     | 1,253                             |      |
| May       | 1,255                             |      |
| June      | 1,255                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 284         | 8.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 125         | 17.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224      | 284         | 78.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 85       | 125         | 68.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 381         | 2.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 381         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 381         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

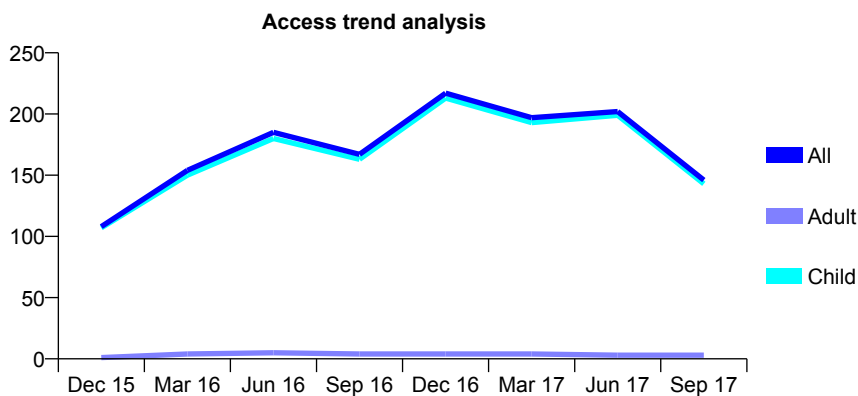
## Q44 - Vital Signs At a Glance Contract Report for 174343/0002 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Bridgewater Community Healthcare NHS F |
| Contract type name   | PDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2015                             |
| Contract end date    | 31/03/2018                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £601,730.30 |

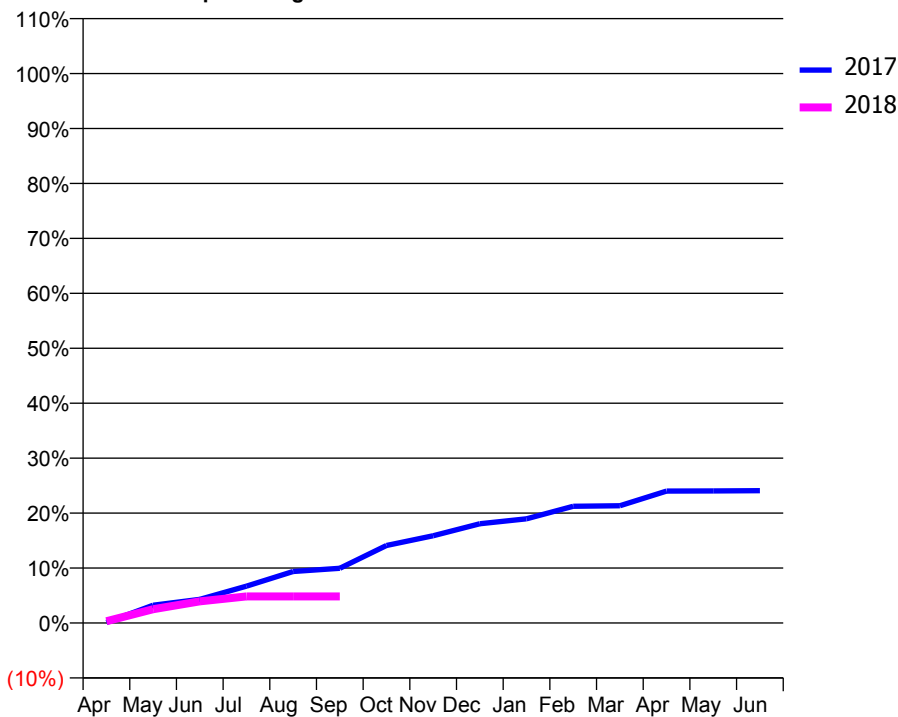
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 167            |                               |
| Quarter ending December 2016         | 217            | ↑                             |
| Quarter ending March 2017            | 197            | ↓                             |
| Quarter ending June 2017             | 202            | ↑                             |
| Quarter ending September 2017        | 146            | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 3                                 | 10   |
| May       | 97                                | 75   |
| June      | 129                               | 118  |
| July      | 201                               | 145  |
| August    | 281                               | 145  |
| September | 299                               | 145  |
| October   | 423                               |      |
| November  | 476                               |      |
| December  | 542                               |      |
| January   | 569                               |      |
| February  | 637                               |      |
| March     | 640                               |      |
| April     | 720                               |      |
| May       | 721                               |      |
| June      | 722                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 85          | 1.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 85          | 1.2%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 56          | 1.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 56          | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 56          | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

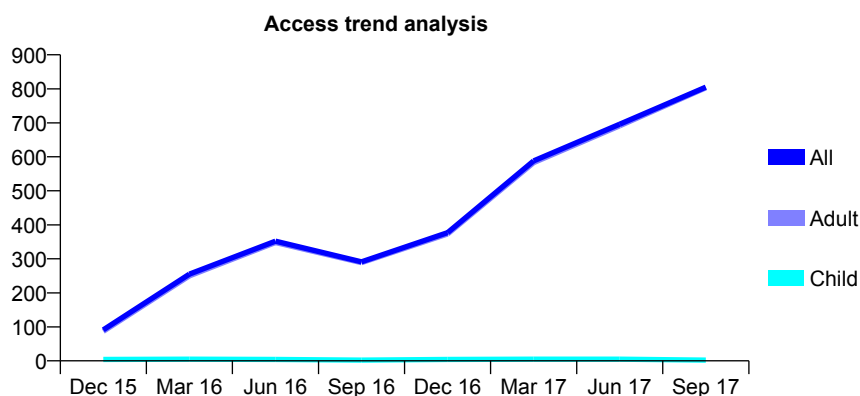
## Q44 - Vital Signs At a Glance Contract Report for 174343/0012 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Bridgewater Community Healthcare NHS F |
| Contract type name   | PDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/07/2015                             |
| Contract end date    | 30/06/2018                             |

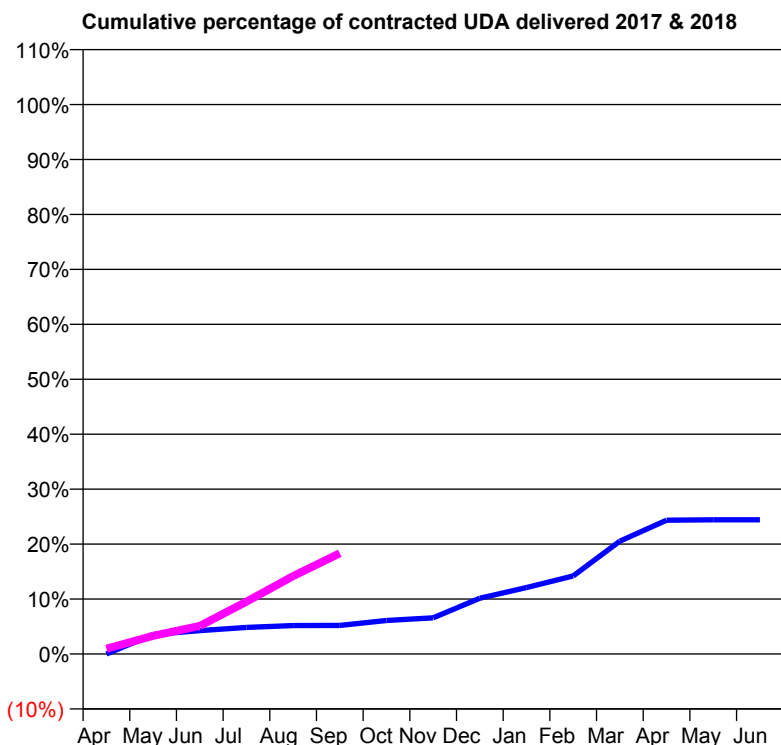
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,600       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £361,244.60 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 291           |                               |
| Quarter ending December 2016         | 377           | ↑                             |
| Quarter ending March 2017            | 588           | ↑                             |
| Quarter ending June 2017             | 696           | ↑                             |
| Quarter ending September 2017        | 805           | ↑                             |
| <b>Variance since September 2016</b> | <b>176.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 64    |
| May       | 234                               | 218   |
| June      | 281                               | 337   |
| July      | 319                               | 629   |
| August    | 341                               | 936   |
| September | 344                               | 1,210 |
| October   | 402                               |       |
| November  | 435                               |       |
| December  | 670                               |       |
| January   | 798                               |       |
| February  | 938                               |       |
| March     | 1,355                             |       |
| April     | 1,607                             |       |
| May       | 1,611                             |       |
| June      | 1,611                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 622         | 2.1%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 4           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 622         | 0.0%     | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 500         | 1.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 500         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 500         | 0.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

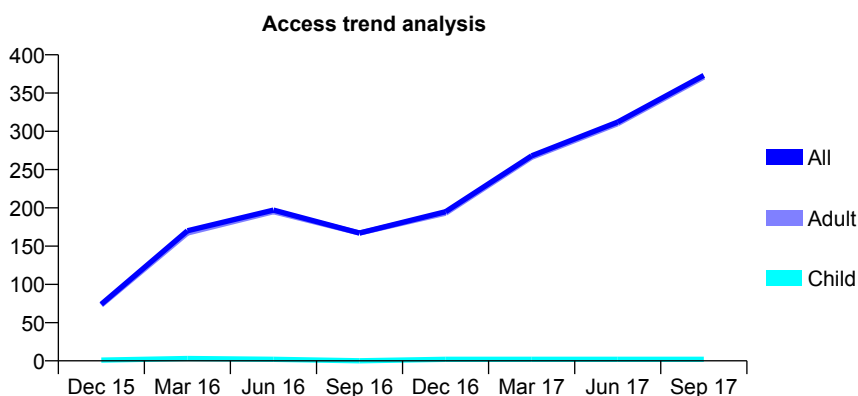
## Q44 - Vital Signs At a Glance Contract Report for 174343/0013 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Bridgewater Community Healthcare NHS F |
| Contract type name   | PDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/07/2015                             |
| Contract end date    | 30/06/2018                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 2,850       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £154,819.11 |

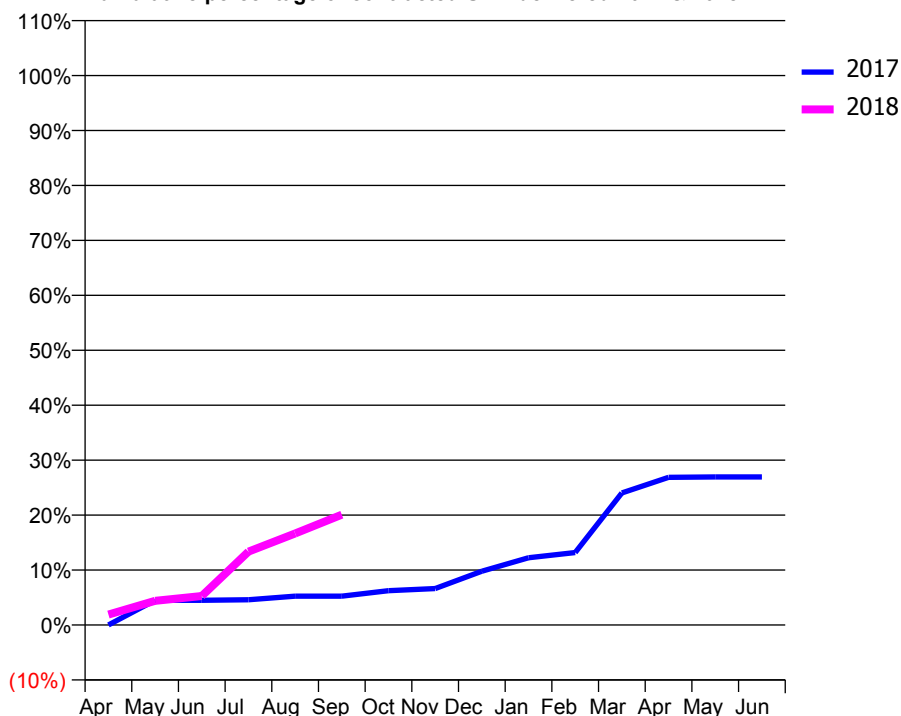
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 167           |                               |
| Quarter ending December 2016         | 195           | ↑                             |
| Quarter ending March 2017            | 268           | ↑                             |
| Quarter ending June 2017             | 312           | ↑                             |
| Quarter ending September 2017        | 373           | ↑                             |
| <b>Variance since September 2016</b> | <b>123.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 54   |
| May       | 128                               | 125  |
| June      | 128                               | 150  |
| July      | 131                               | 381  |
| August    | 150                               | 475  |
| September | 150                               | 573  |
| October   | 178                               |      |
| November  | 189                               |      |
| December  | 279                               |      |
| January   | 349                               |      |
| February  | 376                               |      |
| March     | 685                               |      |
| April     | 766                               |      |
| May       | 768                               |      |
| June      | 768                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 2           | 0.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 286         | 1.0%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 2           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 286         | 0.0%     | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 221         | 1.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 221         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 221         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

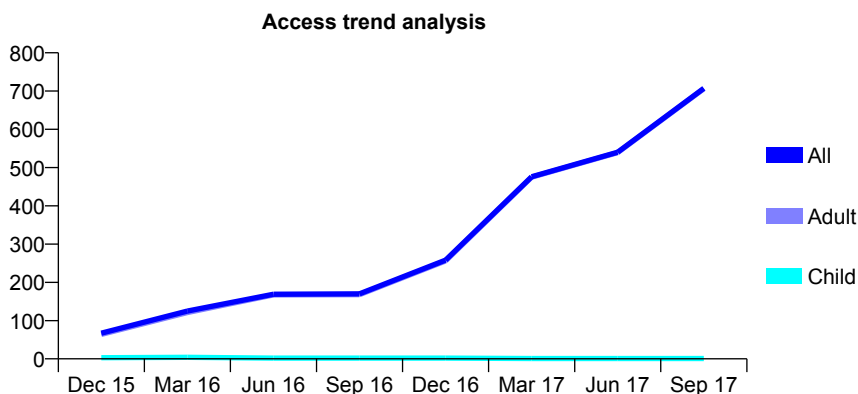
## Q44 - Vital Signs At a Glance Contract Report for 174343/0014 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Bridgewater Community Healthcare NHS F |
| Contract type name   | PDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/07/2015                             |
| Contract end date    | 30/06/2018                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,450       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £190,943.57 |

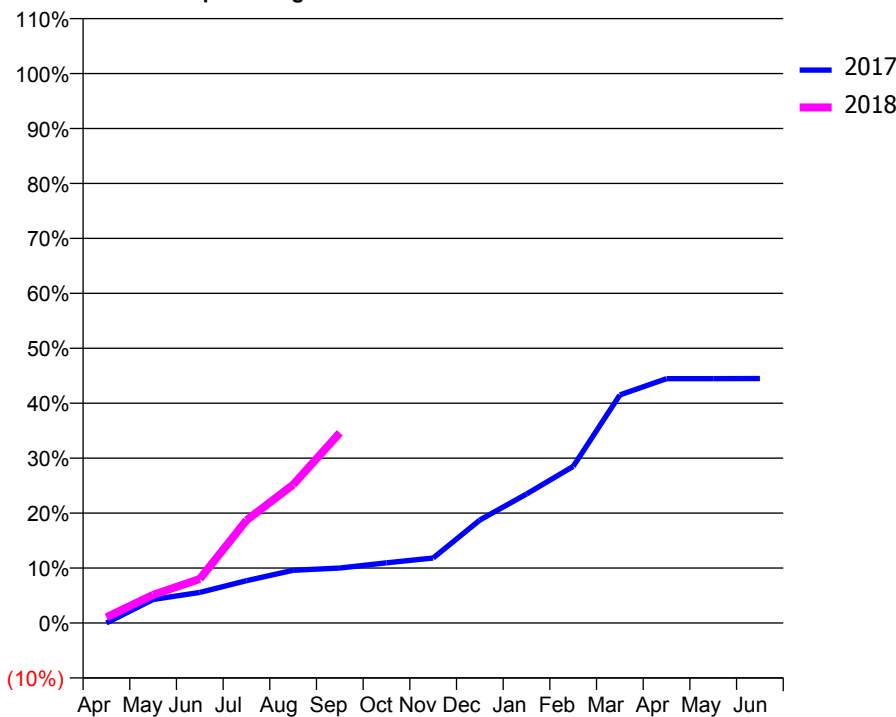
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 170           |                               |
| Quarter ending December 2016         | 258           | ↑                             |
| Quarter ending March 2017            | 476           | ↑                             |
| Quarter ending June 2017             | 540           | ↑                             |
| Quarter ending September 2017        | 707           | ↑                             |
| <b>Variance since September 2016</b> | <b>315.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 36    |
| May       | 148                               | 177   |
| June      | 192                               | 277   |
| July      | 266                               | 645   |
| August    | 331                               | 868   |
| September | 345                               | 1,194 |
| October   | 378                               |       |
| November  | 408                               |       |
| December  | 647                               |       |
| January   | 810                               |       |
| February  | 983                               |       |
| March     | 1,432                             |       |
| April     | 1,534                             |       |
| May       | 1,534                             |       |
| June      | 1,535                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 639         | 0.3%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 639         | 0.2%     | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 504         | 0.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 504         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 504         | 0.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

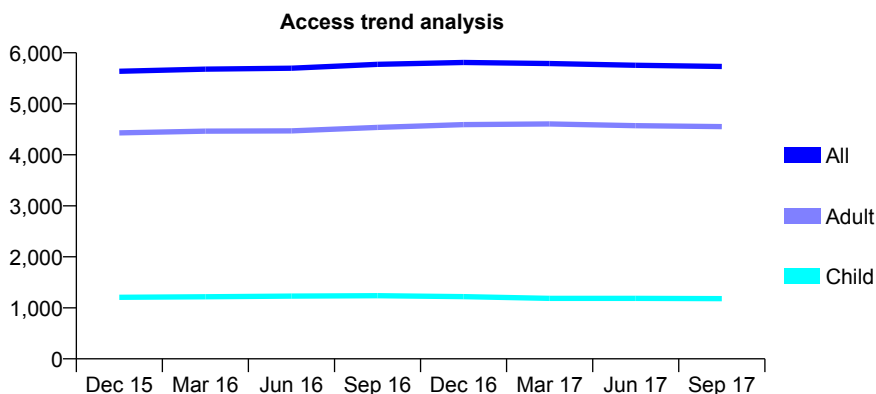
## Q44 - Vital Signs At a Glance Contract Report for 175889/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Holmlands Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

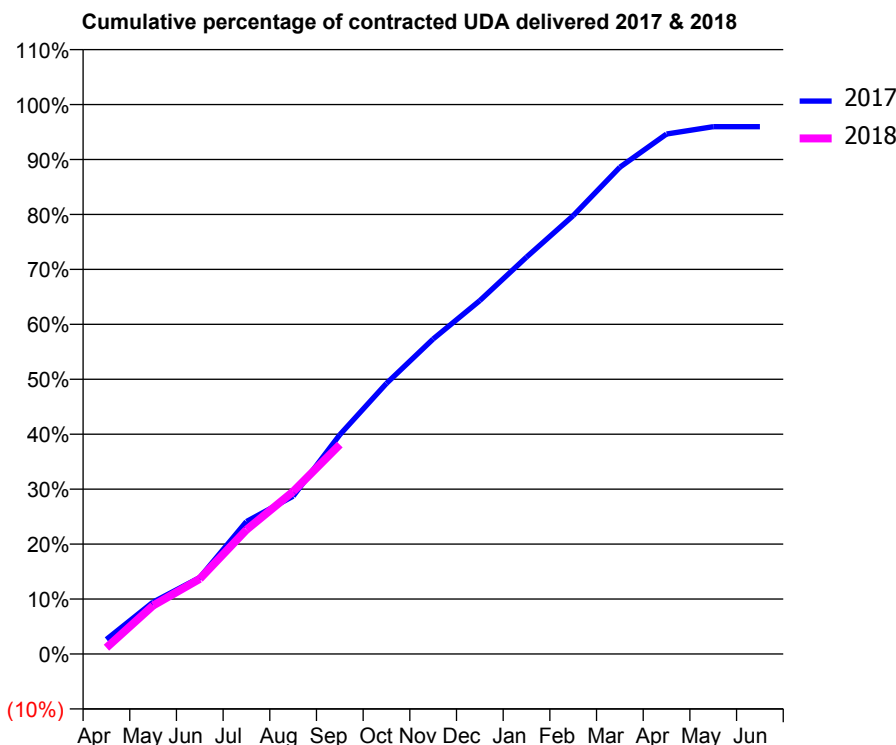
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,200      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £541,275.76 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,775         |                               |
| Quarter ending December 2016         | 5,810         | →                             |
| Quarter ending March 2017            | 5,790         | →                             |
| Quarter ending June 2017             | 5,756         | →                             |
| Quarter ending September 2017        | 5,732         | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 505                               | 210   |
| May       | 1,797                             | 1,603 |
| June      | 2,645                             | 2,487 |
| July      | 4,580                             | 4,116 |
| August    | 5,455                             | 5,381 |
| September | 7,583                             | 6,936 |
| October   | 9,358                             |       |
| November  | 10,894                            |       |
| December  | 12,222                            |       |
| January   | 13,724                            |       |
| February  | 15,159                            |       |
| March     | 16,830                            |       |
| April     | 17,978                            |       |
| May       | 18,231                            |       |
| June      | 18,231                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 813         | 10.3%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 414      | 2,708       | 15.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423      | 813         | 52.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,158    | 2,708       | 42.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 472      | 3,054       | 15.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,054       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 3,054       | 2.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 24          | 95.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 24          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

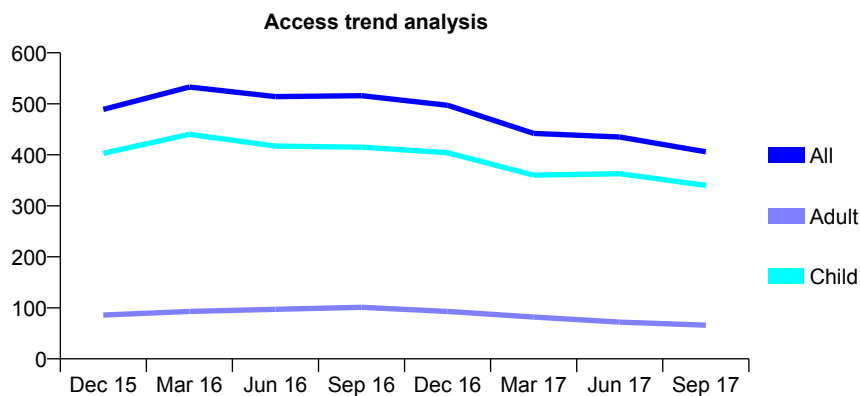
## Q44 - Vital Signs At a Glance Contract Report for 176699/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Brunner Court Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/11/2014                    |
| Contract end date    |                               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,606      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,657.35 |

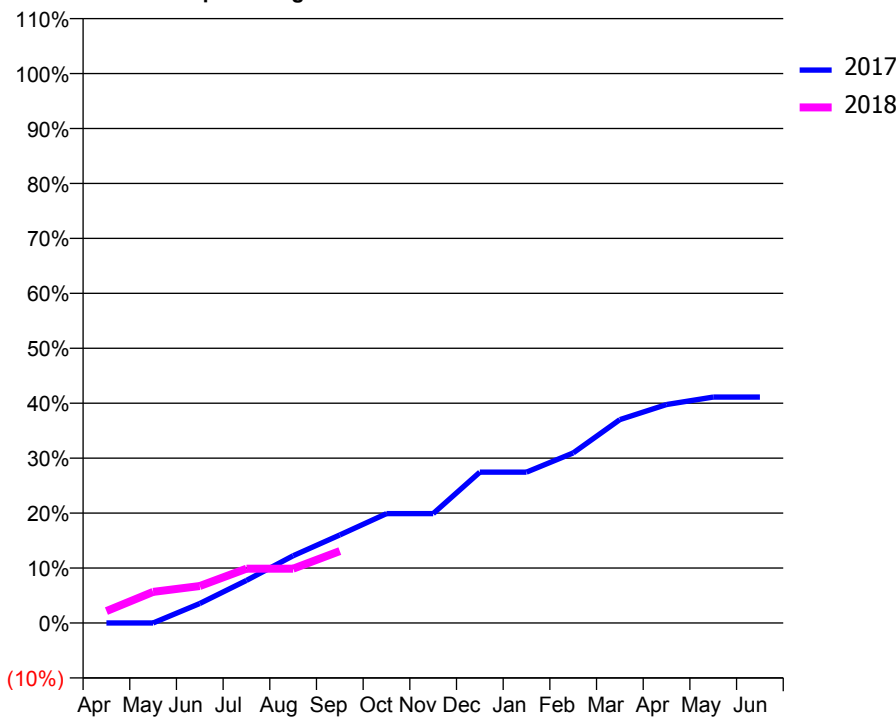
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 516            |                               |
| Quarter ending December 2016         | 497            | ↓                             |
| Quarter ending March 2017            | 442            | ↓                             |
| Quarter ending June 2017             | 435            | ↓                             |
| Quarter ending September 2017        | 406            | ↓                             |
| <b>Variance since September 2016</b> | <b>(21.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 0    | 35   |
| May       | 0    | 91   |
| June      | 57   | 108  |
| July      | 125  | 159  |
| August    | 197  | 159  |
| September | 258  | 210  |
| October   | 320  |      |
| November  | 320  |      |
| December  | 441  |      |
| January   | 441  |      |
| February  | 497  |      |
| March     | 594  |      |
| April     | 638  |      |
| May       | 660  |      |
| June      | 660  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 197         | 5.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 14          | 7.1%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 128      | 197         | 65.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 14          | 71.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 174         | 0.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 174         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 174         | 1.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



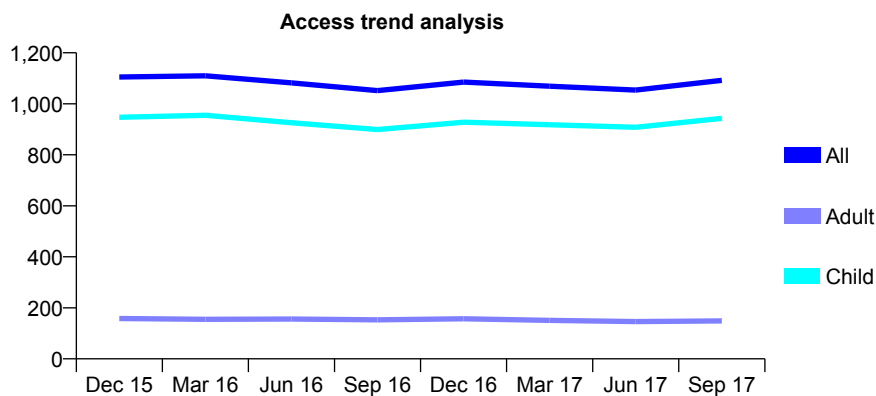
## Q44 - Vital Signs At a Glance Contract Report for 177482/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Moody Terrace Dental Practice Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/01/2008                        |
| Contract end date    |                                   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 4,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,455.24 |

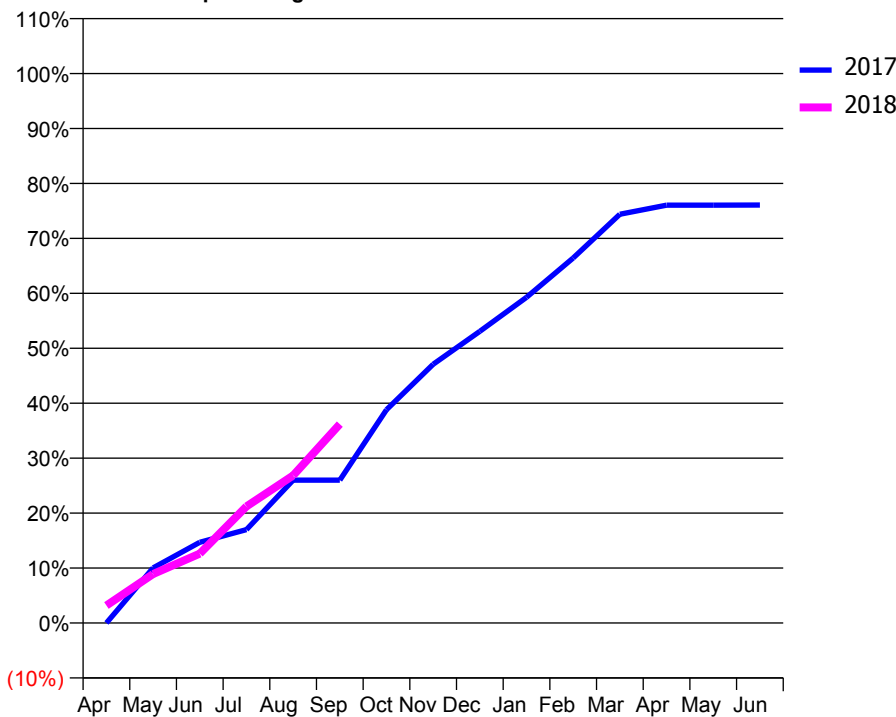
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,052       |                               |
| Quarter ending December 2016         | 1,085       | ↑                             |
| Quarter ending March 2017            | 1,069       | ↓                             |
| Quarter ending June 2017             | 1,054       | ↓                             |
| Quarter ending September 2017        | 1,092       | ↑                             |
| <b>Variance since September 2016</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 127   |
| May       | 402                               | 357   |
| June      | 587                               | 505   |
| July      | 680                               | 849   |
| August    | 1,040                             | 1,074 |
| September | 1,040                             | 1,448 |
| October   | 1,552                             |       |
| November  | 1,884                             |       |
| December  | 2,124                             |       |
| January   | 2,370                             |       |
| February  | 2,658                             |       |
| March     | 2,975                             |       |
| April     | 3,042                             |       |
| May       | 3,042                             |       |
| June      | 3,043                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 879         | 7.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 63          | 17.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 595      | 879         | 67.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 41       | 63          | 65.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 857         | 4.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 857         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 857         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

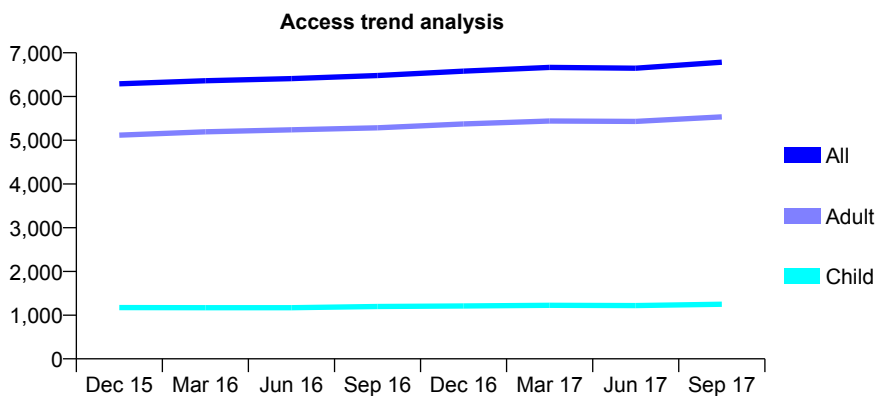
## Q44 - Vital Signs At a Glance Contract Report for 181331/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Prenton Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

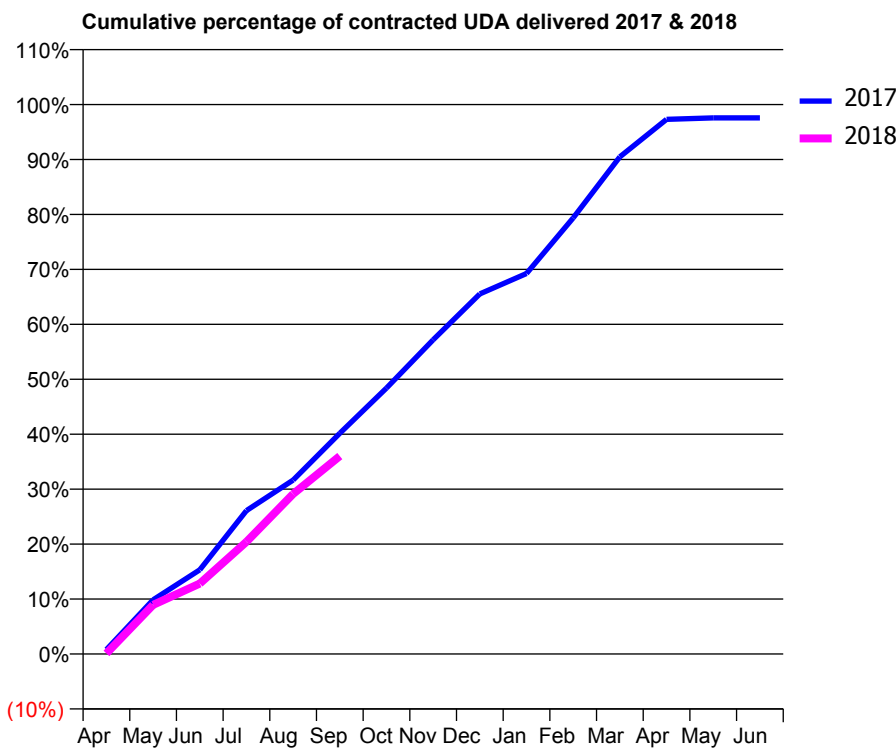
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,341      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £649,325.65 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,481       |                               |
| Quarter ending December 2016         | 6,581       | →                             |
| Quarter ending March 2017            | 6,666       | →                             |
| Quarter ending June 2017             | 6,648       | →                             |
| Quarter ending September 2017        | 6,784       | ↑                             |
| <b>Variance since September 2016</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 175                               | 25    |
| May       | 2,106                             | 1,907 |
| June      | 3,270                             | 2,739 |
| July      | 5,568                             | 4,360 |
| August    | 6,756                             | 6,219 |
| September | 8,571                             | 7,688 |
| October   | 10,328                            |       |
| November  | 12,202                            |       |
| December  | 13,987                            |       |
| January   | 14,780                            |       |
| February  | 16,938                            |       |
| March     | 19,309                            |       |
| April     | 20,764                            |       |
| May       | 20,823                            |       |
| June      | 20,824                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 902         | 10.5%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 861      | 4,012       | 21.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 467      | 902         | 51.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,753    | 4,012       | 43.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 623      | 3,750       | 16.6%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 3,750       | 1.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,750       | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 28       | 30          | 93.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 30          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

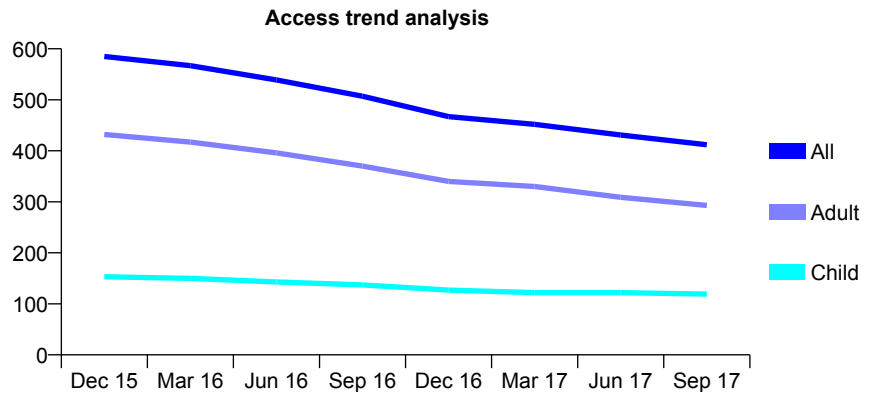
## Q44 - Vital Signs At a Glance Contract Report for 185248/0001 - September 2017

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Cheshire Centre of Dental Excellence |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/06/2010                           |
| Contract end date    |                                      |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,380      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,019.40 |

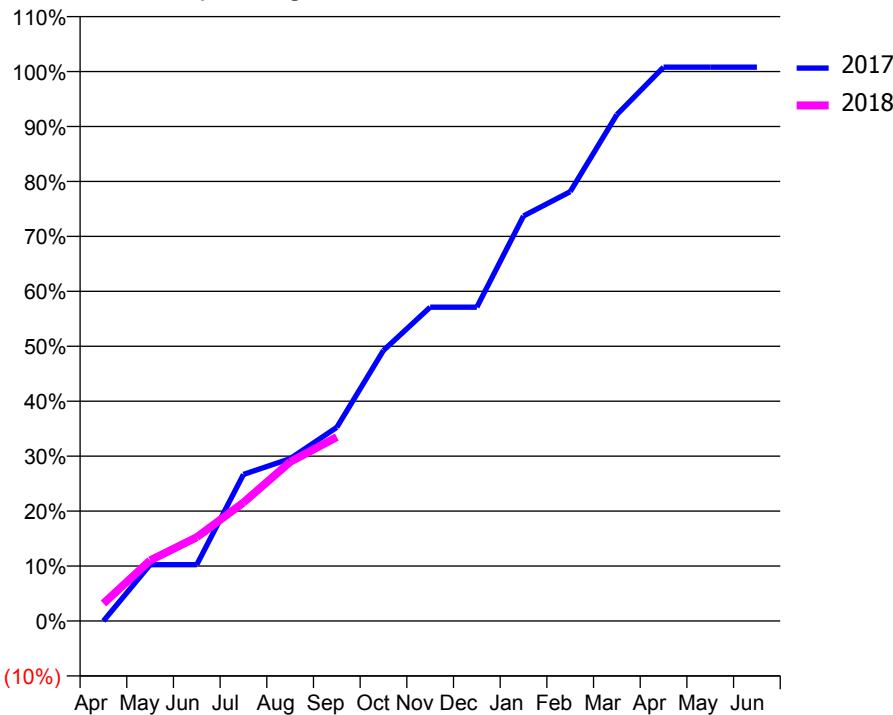
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 507            |                               |
| Quarter ending December 2016         | 467            | ↓                             |
| Quarter ending March 2017            | 452            | ↓                             |
| Quarter ending June 2017             | 431            | ↓                             |
| Quarter ending September 2017        | 412            | ↓                             |
| <b>Variance since September 2016</b> | <b>(18.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 44   |
| May       | 144                               | 152  |
| June      | 144                               | 210  |
| July      | 376                               | 297  |
| August    | 416                               | 400  |
| September | 496                               | 462  |
| October   | 694                               |      |
| November  | 804                               |      |
| December  | 804                               |      |
| January   | 1,038                             |      |
| February  | 1,100                             |      |
| March     | 1,297                             |      |
| April     | 1,419                             |      |
| May       | 1,419                             |      |
| June      | 1,419                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 89          | 10.1%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 182         | 15.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 32       | 89          | 36.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 89       | 182         | 48.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 233         | 2.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 233         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 233         | 6.9%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

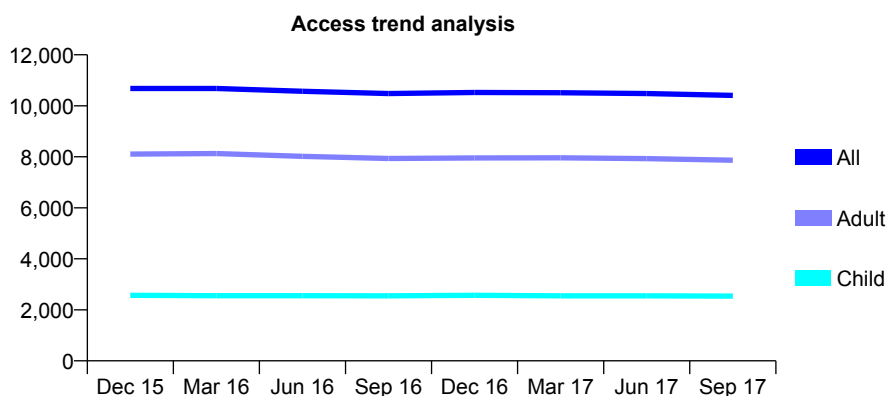
## Q44 - Vital Signs At a Glance Contract Report for 185620/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | PDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2009         |
| Contract end date    | 31/03/2020         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 32,798      |
| Carry forward general activity (UDA)        | 980         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £837,916.42 |

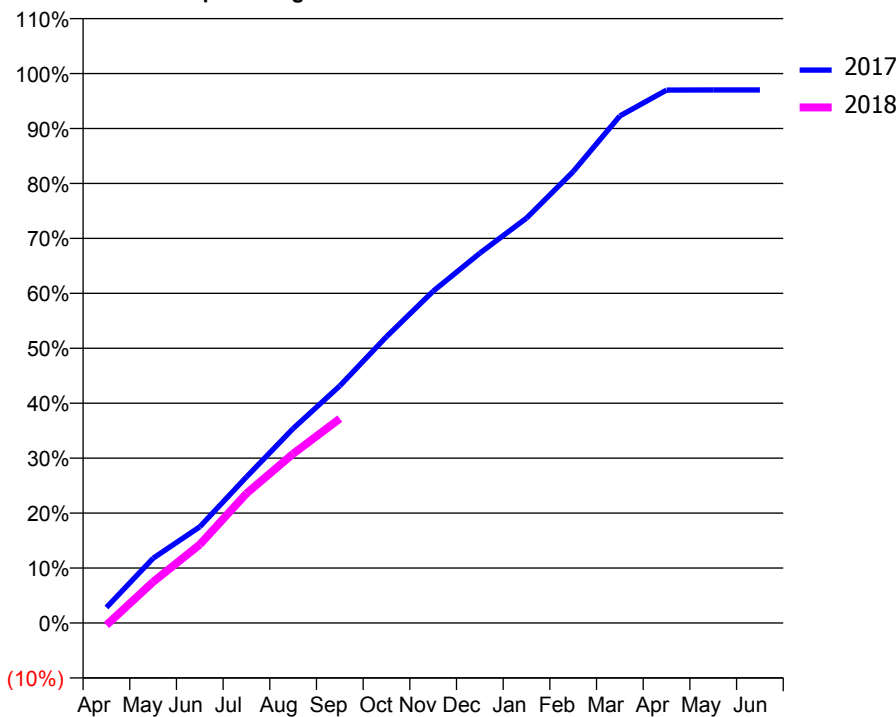
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 10,483        |                               |
| Quarter ending December 2016         | 10,525        | →                             |
| Quarter ending March 2017            | 10,510        | →                             |
| Quarter ending June 2017             | 10,482        | →                             |
| Quarter ending September 2017        | 10,407        | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 924                               | -131   |
| May       | 3,864                             | 2,453  |
| June      | 5,746                             | 4,681  |
| July      | 8,720                             | 7,731  |
| August    | 11,610                            | 10,108 |
| September | 14,159                            | 12,200 |
| October   | 17,092                            |        |
| November  | 19,806                            |        |
| December  | 22,073                            |        |
| January   | 24,167                            |        |
| February  | 26,943                            |        |
| March     | 30,263                            |        |
| April     | 31,805                            |        |
| May       | 31,819                            |        |
| June      | 31,818                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 2,012       | 9.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 909      | 5,578       | 16.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,320    | 2,012       | 65.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,097    | 5,578       | 55.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 485      | 6,899       | 7.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 109      | 6,899       | 1.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 6,899       | 1.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 30          | 76.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 30          | 76.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

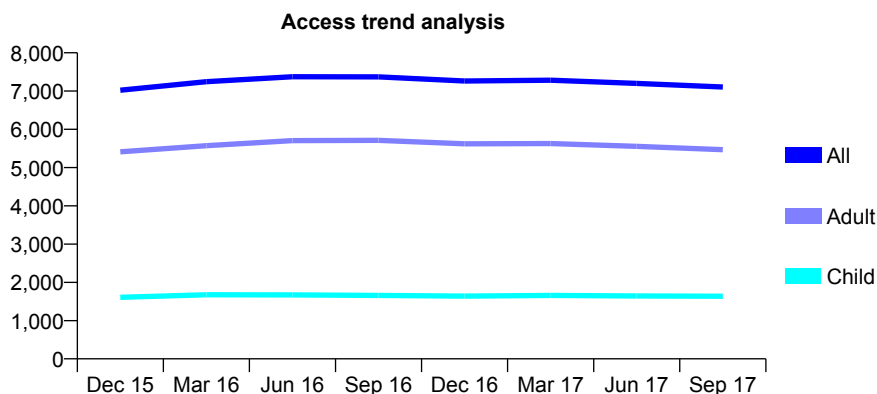
## Q44 - Vital Signs At a Glance Contract Report for 192546/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Birchwood Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/07/2014                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,914      |
| Carry forward general activity (UDA)        | 116         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £603,449.96 |

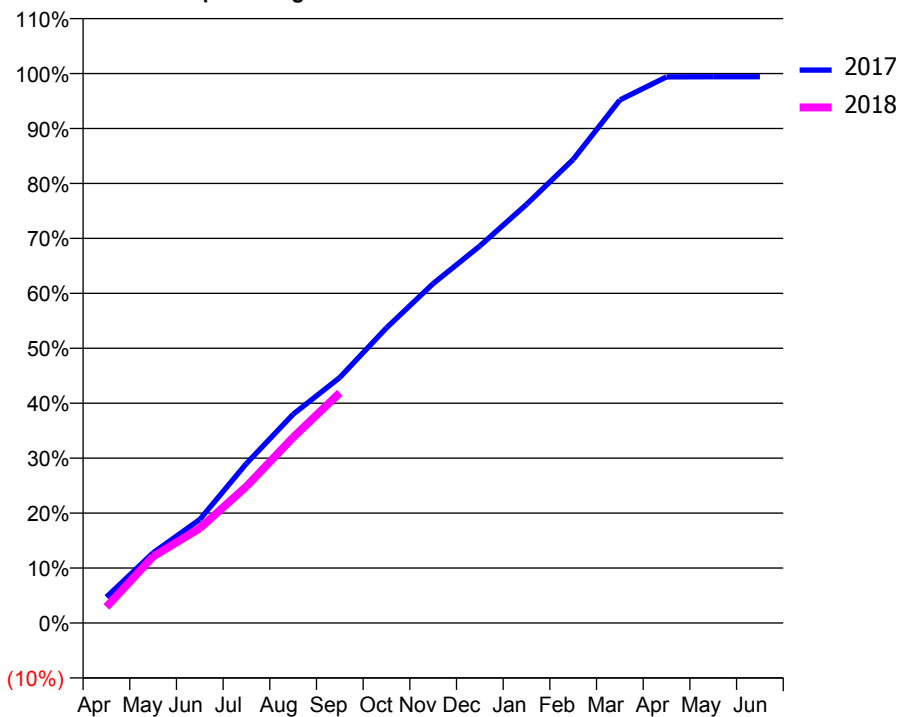
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,370         |                               |
| Quarter ending December 2016         | 7,262         | ↓                             |
| Quarter ending March 2017            | 7,285         | →                             |
| Quarter ending June 2017             | 7,199         | ↓                             |
| Quarter ending September 2017        | 7,106         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 941                               | 582   |
| May       | 2,545                             | 2,407 |
| June      | 3,754                             | 3,433 |
| July      | 5,781                             | 4,949 |
| August    | 7,565                             | 6,729 |
| September | 8,901                             | 8,345 |
| October   | 10,695                            |       |
| November  | 12,299                            |       |
| December  | 13,662                            |       |
| January   | 15,171                            |       |
| February  | 16,801                            |       |
| March     | 18,957                            |       |
| April     | 19,791                            |       |
| May       | 19,798                            |       |
| June      | 19,798                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,226       | 6.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 449      | 3,422       | 13.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 780      | 1,226       | 63.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,757    | 3,422       | 51.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 286      | 4,265       | 6.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 4,265       | 1.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 4,265       | 1.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

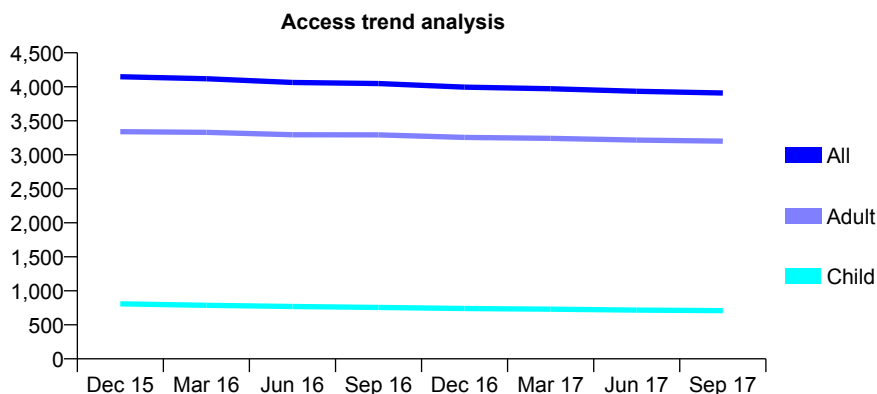
## Q44 - Vital Signs At a Glance Contract Report for 193321/0001 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | PRESTBURY DENTAL PRACTICE LIMITE |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/10/2011                       |
| Contract end date    |                                  |

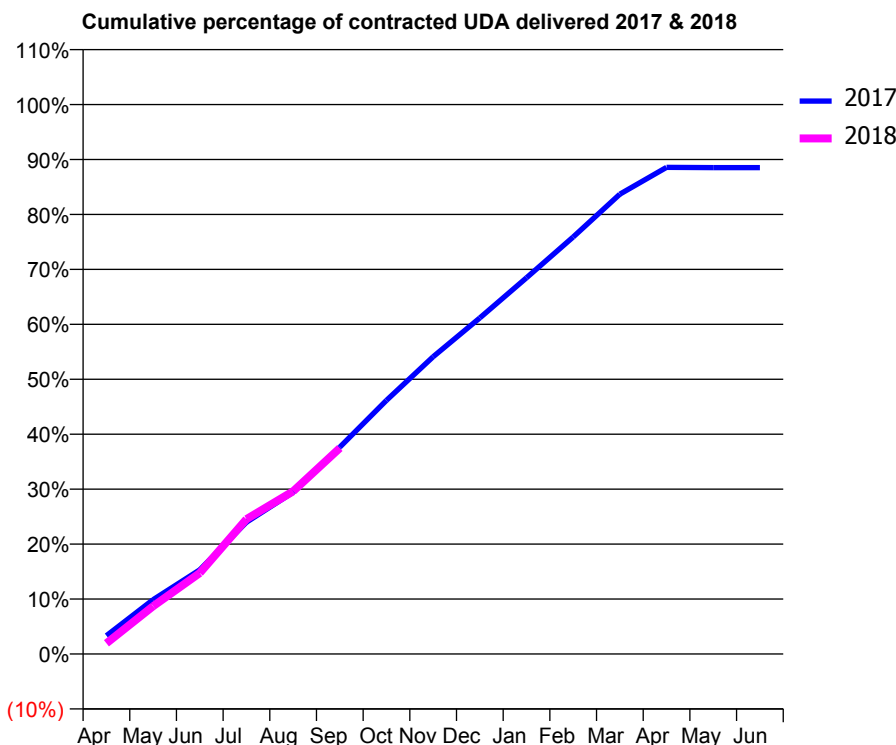
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £376,455.22 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,048         |                               |
| Quarter ending December 2016         | 3,996         | ↓                             |
| Quarter ending March 2017            | 3,972         | →                             |
| Quarter ending June 2017             | 3,934         | →                             |
| Quarter ending September 2017        | 3,909         | →                             |
| <b>Variance since September 2016</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 452                               | 265   |
| May       | 1,334                             | 1,174 |
| June      | 2,070                             | 1,991 |
| July      | 3,237                             | 3,315 |
| August    | 3,976                             | 3,999 |
| September | 5,082                             | 5,060 |
| October   | 6,231                             |       |
| November  | 7,305                             |       |
| December  | 8,257                             |       |
| January   | 9,245                             |       |
| February  | 10,247                            |       |
| March     | 11,297                            |       |
| April     | 11,956                            |       |
| May       | 11,949                            |       |
| June      | 11,948                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 531         | 3.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 494      | 2,632       | 18.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 378      | 531         | 71.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,679    | 2,632       | 63.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 363      | 2,897       | 12.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 2,897       | 1.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 2,897       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

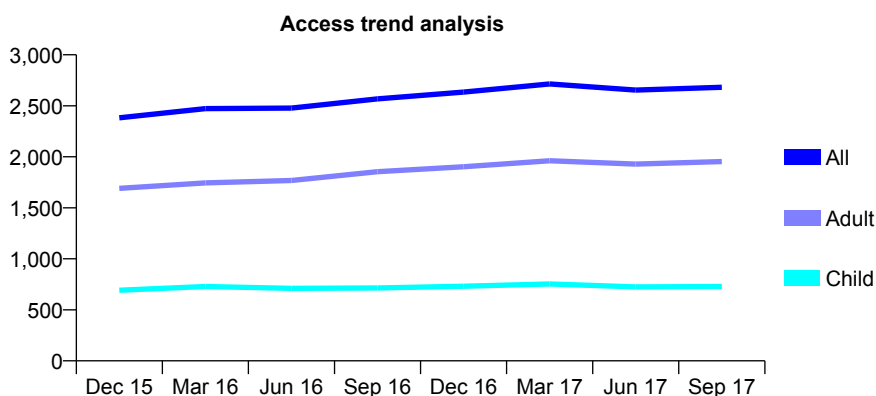
## Q44 - Vital Signs At a Glance Contract Report for 194298/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Woodchurch Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 08/10/2012                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,570       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £206,032.52 |

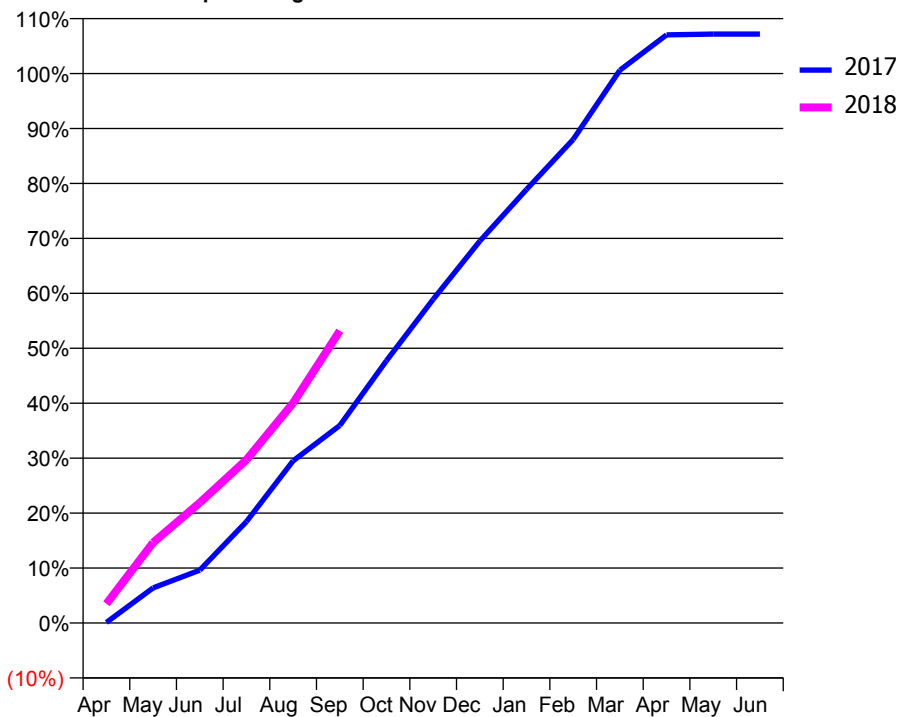
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,568       |                               |
| Quarter ending December 2016         | 2,634       | ↑                             |
| Quarter ending March 2017            | 2,715       | ↑                             |
| Quarter ending June 2017             | 2,654       | ↓                             |
| Quarter ending September 2017        | 2,682       | →                             |
| <b>Variance since September 2016</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 7                                 | 230   |
| May       | 419                               | 961   |
| June      | 632                               | 1,439 |
| July      | 1,213                             | 1,953 |
| August    | 1,939                             | 2,631 |
| September | 2,363                             | 3,495 |
| October   | 3,137                             |       |
| November  | 3,871                             |       |
| December  | 4,567                             |       |
| January   | 5,184                             |       |
| February  | 5,782                             |       |
| March     | 6,610                             |       |
| April     | 7,033                             |       |
| May       | 7,041                             |       |
| June      | 7,041                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 680         | 16.9%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 326      | 1,290       | 25.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 368      | 680         | 54.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 467      | 1,290       | 36.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 448      | 1,606       | 27.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,606       | 1.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,606       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



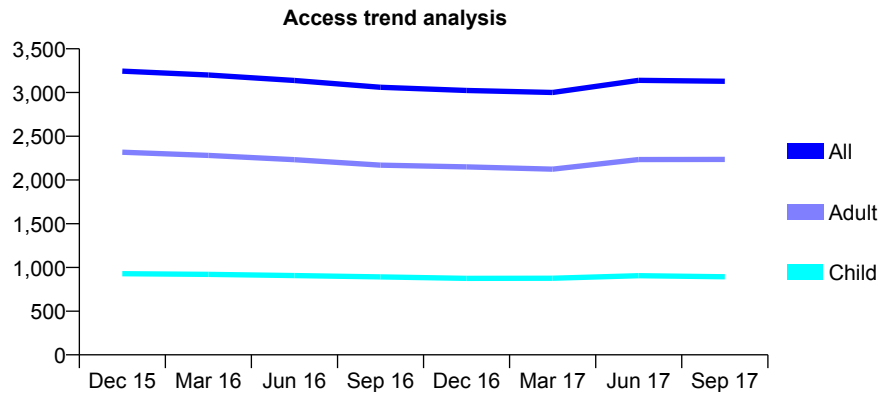
## Q44 - Vital Signs At a Glance Contract Report for 198021/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Taylor-Jones & Jones |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2009           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | 134         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £209,324.92 |

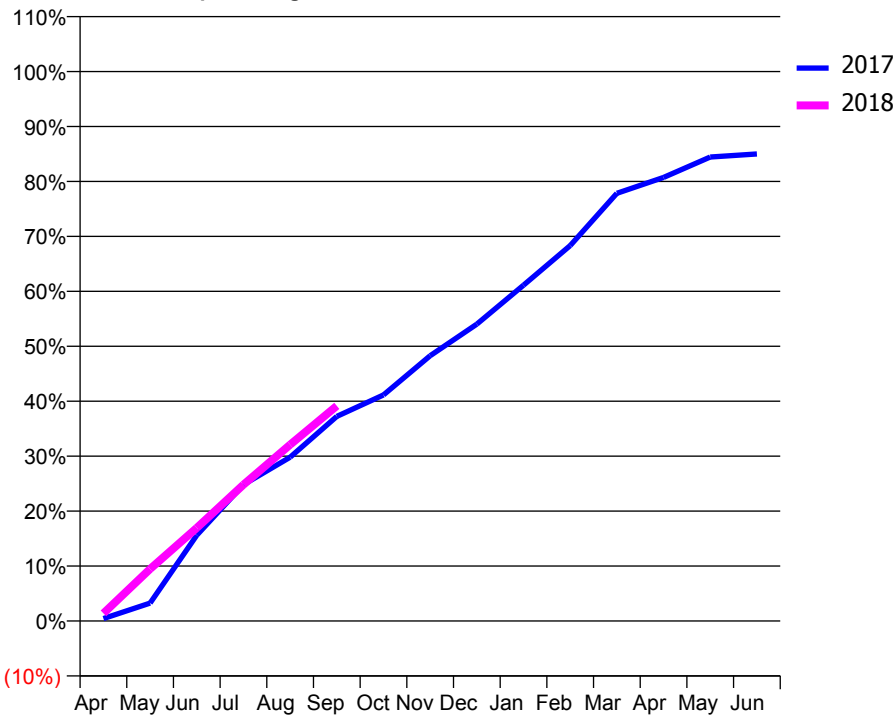
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,060       |                               |
| Quarter ending December 2016         | 3,024       | ↓                             |
| Quarter ending March 2017            | 3,000       | →                             |
| Quarter ending June 2017             | 3,139       | ↑                             |
| Quarter ending September 2017        | 3,128       | →                             |
| <b>Variance since September 2016</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 35                                | 112   |
| May       | 262                               | 757   |
| June      | 1,249                             | 1,356 |
| July      | 1,986                             | 1,984 |
| August    | 2,386                             | 2,567 |
| September | 2,980                             | 3,133 |
| October   | 3,292                             |       |
| November  | 3,863                             |       |
| December  | 4,323                             |       |
| January   | 4,890                             |       |
| February  | 5,466                             |       |
| March     | 6,226                             |       |
| April     | 6,459                             |       |
| May       | 6,755                             |       |
| June      | 6,800                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 863         | 6.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 225      | 1,855       | 12.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 435      | 863         | 50.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 829      | 1,855       | 44.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 151      | 1,841       | 8.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 1,841       | 1.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,841       | 0.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 58       | 64          | 90.6%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 60       | 64          | 93.8%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



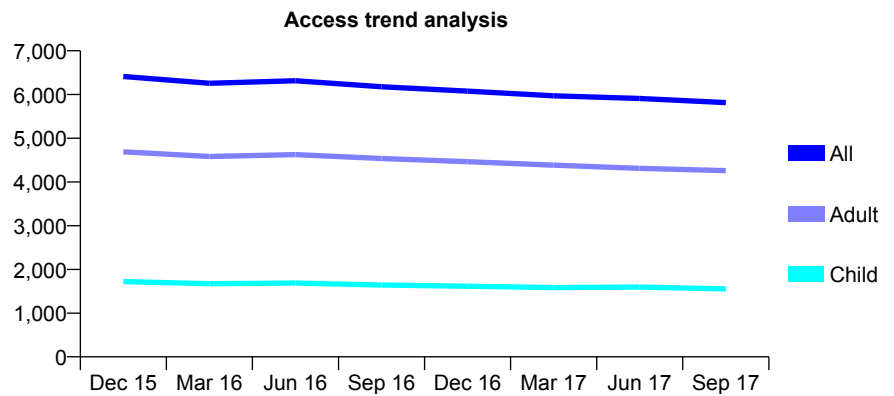
## Q44 - Vital Signs At a Glance Contract Report for 210153/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Latchford Dental Practice Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,892      |
| Carry forward general activity (UDA)        | 121         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £505,833.47 |

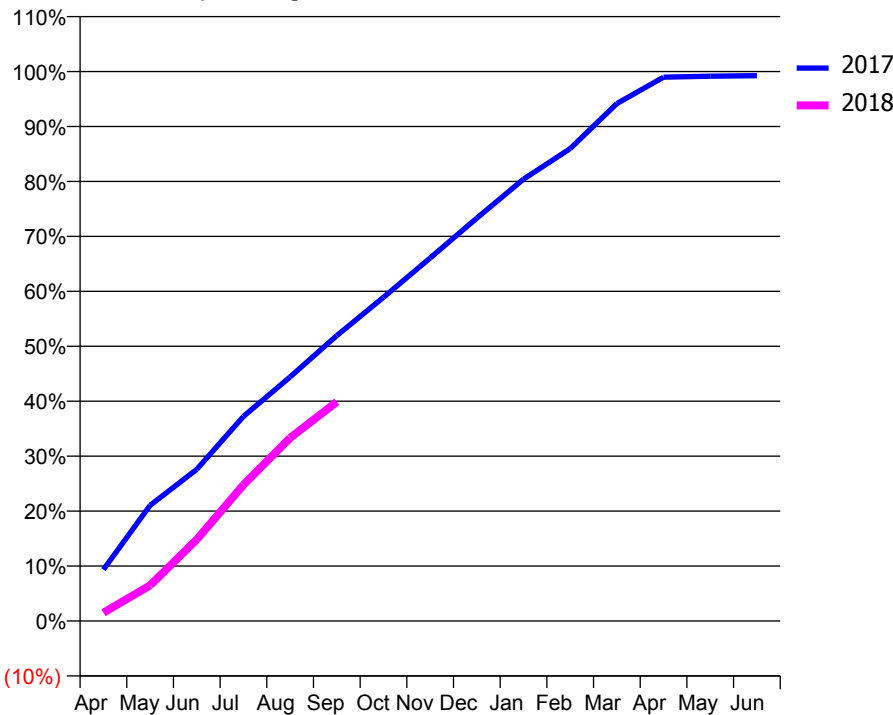
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,177         |                               |
| Quarter ending December 2016         | 6,077         | ↓                             |
| Quarter ending March 2017            | 5,971         | ↓                             |
| Quarter ending June 2017             | 5,910         | ↓                             |
| Quarter ending September 2017        | 5,815         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,487                             | 240   |
| May       | 3,346                             | 1,032 |
| June      | 4,388                             | 2,356 |
| July      | 5,917                             | 3,941 |
| August    | 7,060                             | 5,296 |
| September | 8,256                             | 6,339 |
| October   | 9,360                             |       |
| November  | 10,498                            |       |
| December  | 11,653                            |       |
| January   | 12,780                            |       |
| February  | 13,660                            |       |
| March     | 14,967                            |       |
| April     | 15,730                            |       |
| May       | 15,755                            |       |
| June      | 15,771                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 955         | 7.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 399      | 2,619       | 15.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 356      | 955         | 37.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 860      | 2,619       | 32.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 313      | 3,227       | 9.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 3,227       | 1.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 3,227       | 2.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

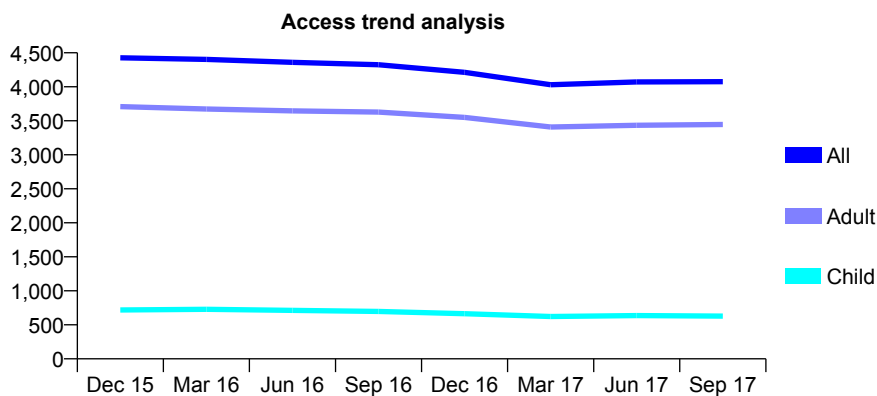
## Q44 - Vital Signs At a Glance Contract Report for 214906/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR CA STANYER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,620      |
| Carry forward general activity (UDA)        | 272         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £242,717.91 |

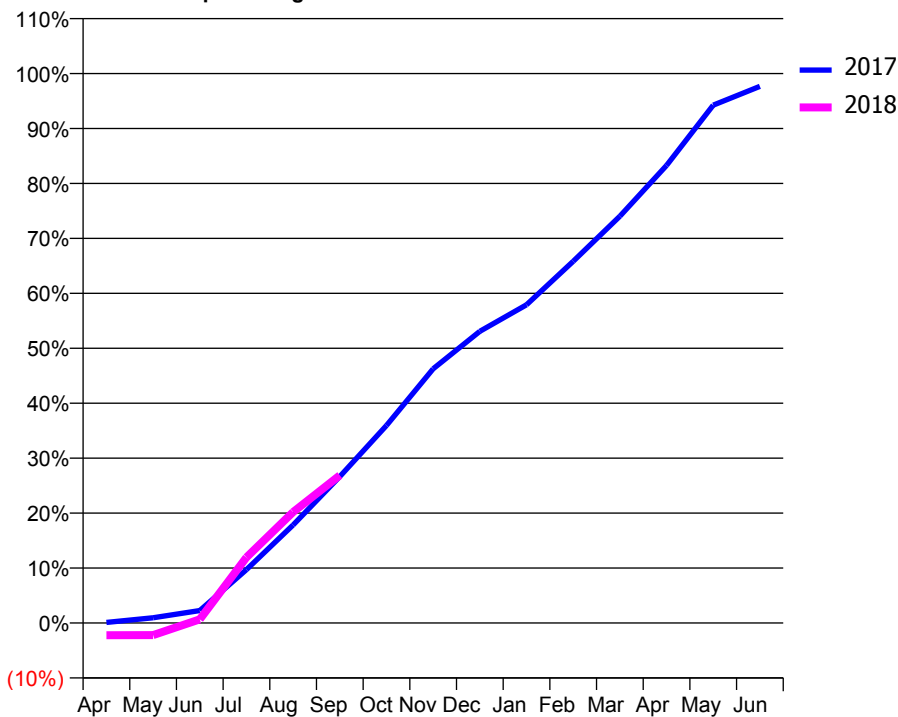
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,325         |                               |
| Quarter ending December 2016         | 4,213         | ↓                             |
| Quarter ending March 2017            | 4,031         | ↓                             |
| Quarter ending June 2017             | 4,071         | →                             |
| Quarter ending September 2017        | 4,076         | →                             |
| <b>Variance since September 2016</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 13     | -260  |
| May       | 111    | -257  |
| June      | 265    | 77    |
| July      | 1,129  | 1,390 |
| August    | 2,073  | 2,347 |
| September | 3,096  | 3,124 |
| October   | 4,177  |       |
| November  | 5,375  |       |
| December  | 6,169  |       |
| January   | 6,730  |       |
| February  | 7,649  |       |
| March     | 8,602  |       |
| April     | 9,675  |       |
| May       | 10,951 |       |
| June      | 11,348 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 493         | 7.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 507      | 3,060       | 16.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 240      | 493         | 48.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,782    | 3,060       | 58.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 285      | 1,982       | 14.4%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,982       | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 1,982       | 2.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

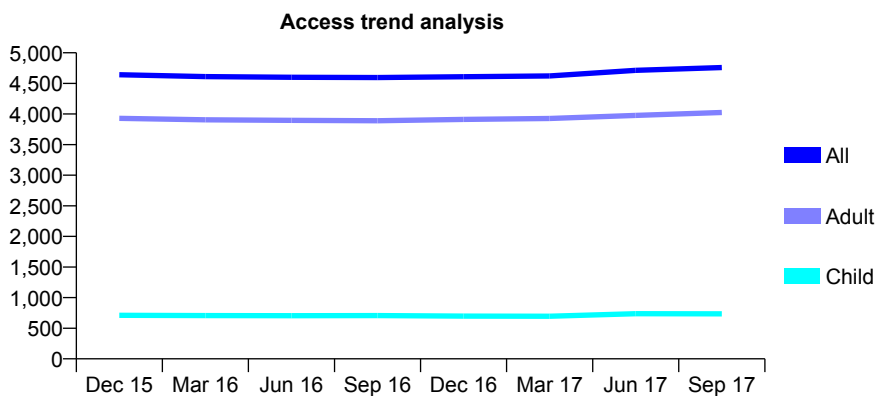
## Q44 - Vital Signs At a Glance Contract Report for 221953/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR RM HEATHCOTE |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,472      |
| Carry forward general activity (UDA)        | 84          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £327,046.60 |

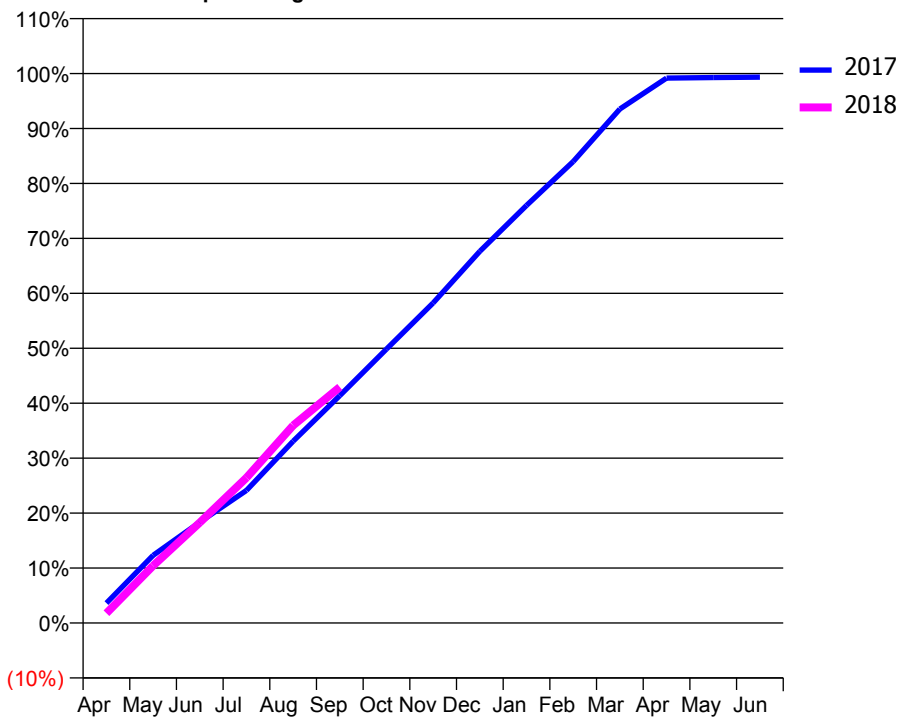
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,596       |                               |
| Quarter ending December 2016         | 4,610       | →                             |
| Quarter ending March 2017            | 4,623       | →                             |
| Quarter ending June 2017             | 4,714       | →                             |
| Quarter ending September 2017        | 4,760       | →                             |
| <b>Variance since September 2016</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 452                               | 224   |
| May       | 1,535                             | 1,299 |
| June      | 2,290                             | 2,281 |
| July      | 3,011                             | 3,297 |
| August    | 4,126                             | 4,483 |
| September | 5,162                             | 5,355 |
| October   | 6,218                             |       |
| November  | 7,265                             |       |
| December  | 8,437                             |       |
| January   | 9,479                             |       |
| February  | 10,474                            |       |
| March     | 11,665                            |       |
| April     | 12,369                            |       |
| May       | 12,379                            |       |
| June      | 12,388                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 598         | 3.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 360      | 2,667       | 13.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 362      | 598         | 60.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,272    | 2,667       | 47.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 230      | 2,993       | 7.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,993       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,993       | 0.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

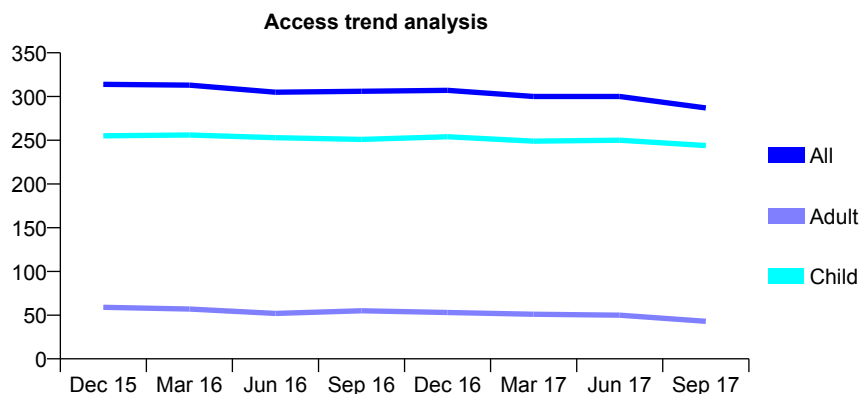
## Q44 - Vital Signs At a Glance Contract Report for 222887/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SR SMITH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 630        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,521.00 |

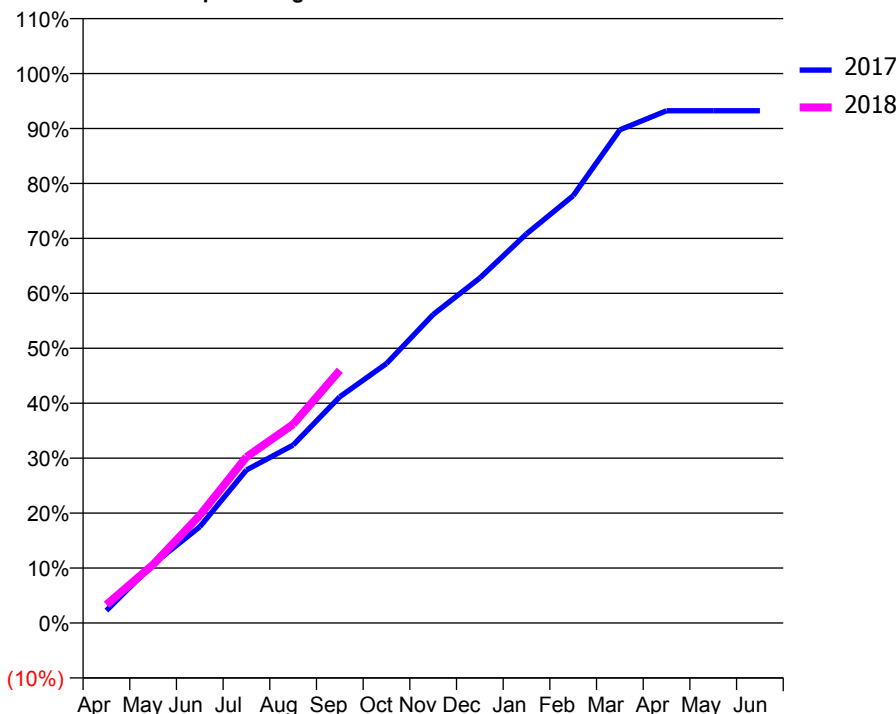
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 306           |                               |
| Quarter ending December 2016         | 307           | →                             |
| Quarter ending March 2017            | 300           | ↓                             |
| Quarter ending June 2017             | 300           | →                             |
| Quarter ending September 2017        | 287           | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 17   | 21   |
| May       | 80   | 67   |
| June      | 131  | 123  |
| July      | 209  | 190  |
| August    | 243  | 228  |
| September | 309  | 290  |
| October   | 354  |      |
| November  | 421  |      |
| December  | 471  |      |
| January   | 531  |      |
| February  | 583  |      |
| March     | 673  |      |
| April     | 699  |      |
| May       | 699  |      |
| June      | 699  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 238         | 13.4%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 180      | 238         | 75.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 13          | 92.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 233         | 1.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 233         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 233         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

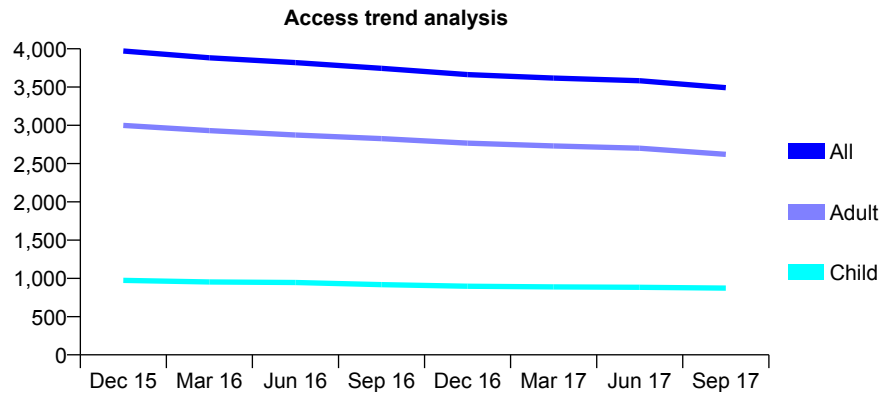
## Q44 - Vital Signs At a Glance Contract Report for 233463/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS AM CONNOLLY |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,656       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £235,862.63 |

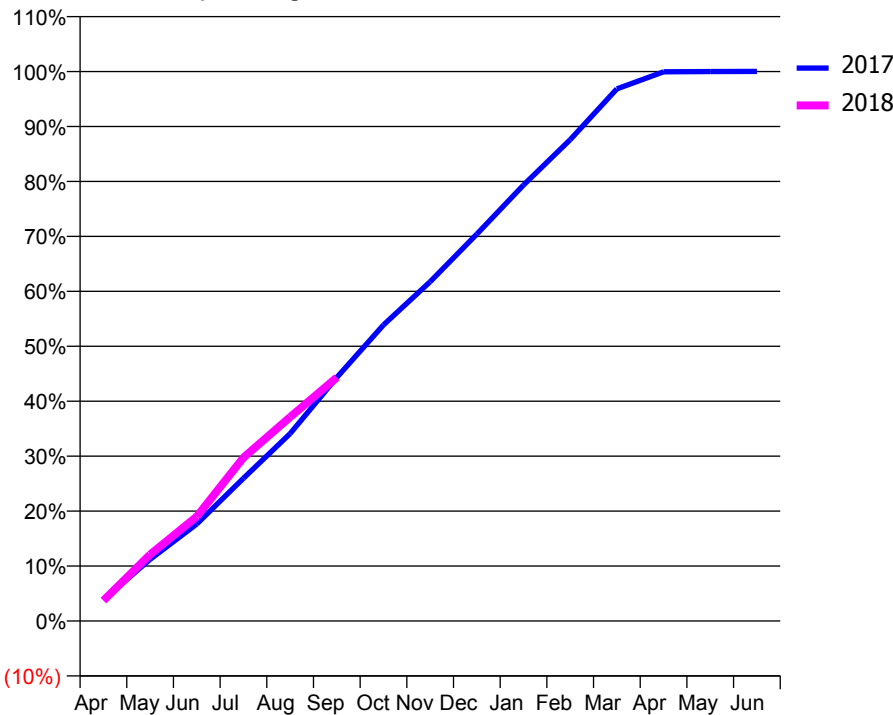
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,744         |                               |
| Quarter ending December 2016         | 3,663         | ↓                             |
| Quarter ending March 2017            | 3,618         | ↓                             |
| Quarter ending June 2017             | 3,583         | →                             |
| Quarter ending September 2017        | 3,492         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 338                               | 323   |
| May       | 979                               | 1,047 |
| June      | 1,539                             | 1,645 |
| July      | 2,266                             | 2,575 |
| August    | 2,974                             | 3,212 |
| September | 3,866                             | 3,837 |
| October   | 4,700                             |       |
| November  | 5,386                             |       |
| December  | 6,141                             |       |
| January   | 6,921                             |       |
| February  | 7,640                             |       |
| March     | 8,446                             |       |
| April     | 8,717                             |       |
| May       | 8,721                             |       |
| June      | 8,722                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 639         | 10.5%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 346      | 1,544       | 22.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330      | 639         | 51.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 465      | 1,544       | 30.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 2,041       | 13.7%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,041       | 1.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 2,041       | 1.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

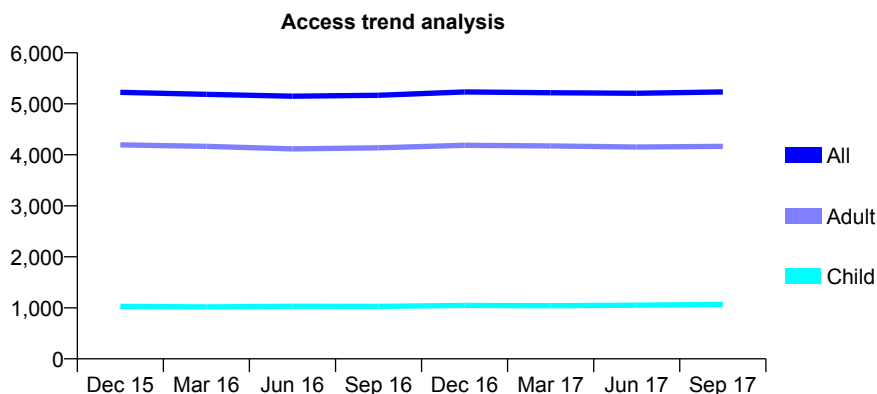
## Q44 - Vital Signs At a Glance Contract Report for 234311/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

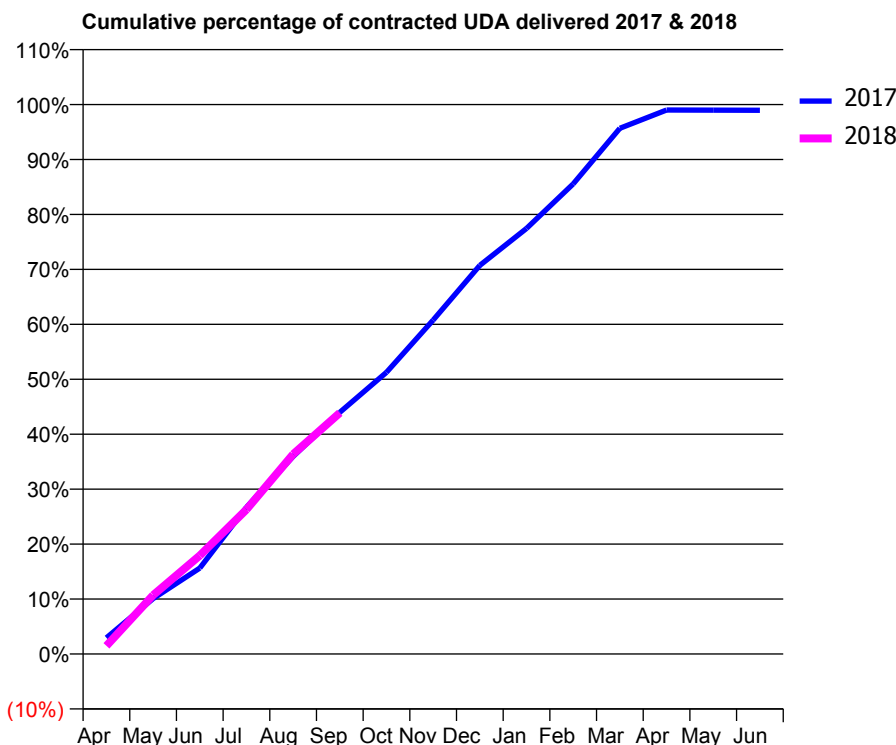
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,223      |
| Carry forward general activity (UDA)        | 170         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £463,690.55 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,168       |                               |
| Quarter ending December 2016         | 5,233       | →                             |
| Quarter ending March 2017            | 5,217       | →                             |
| Quarter ending June 2017             | 5,207       | →                             |
| Quarter ending September 2017        | 5,233       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 478                               | 242   |
| May       | 1,637                             | 1,737 |
| June      | 2,537                             | 2,907 |
| July      | 4,332                             | 4,265 |
| August    | 5,831                             | 5,898 |
| September | 7,134                             | 7,118 |
| October   | 8,318                             |       |
| November  | 9,862                             |       |
| December  | 11,474                            |       |
| January   | 12,564                            |       |
| February  | 13,881                            |       |
| March     | 15,520                            |       |
| April     | 16,060                            |       |
| May       | 16,055                            |       |
| June      | 16,053                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 823         | 5.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 446      | 3,084       | 14.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 511      | 823         | 62.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,762    | 3,084       | 57.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 252      | 3,695       | 6.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 177      | 3,695       | 4.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 3,695       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 23          | 87.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 23          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

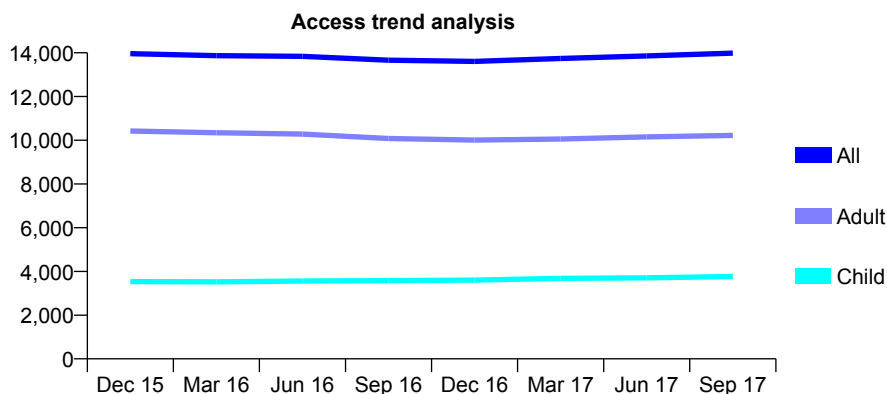
## Q44 - Vital Signs At a Glance Contract Report for 234664/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR CJ ILLINGWORTH |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

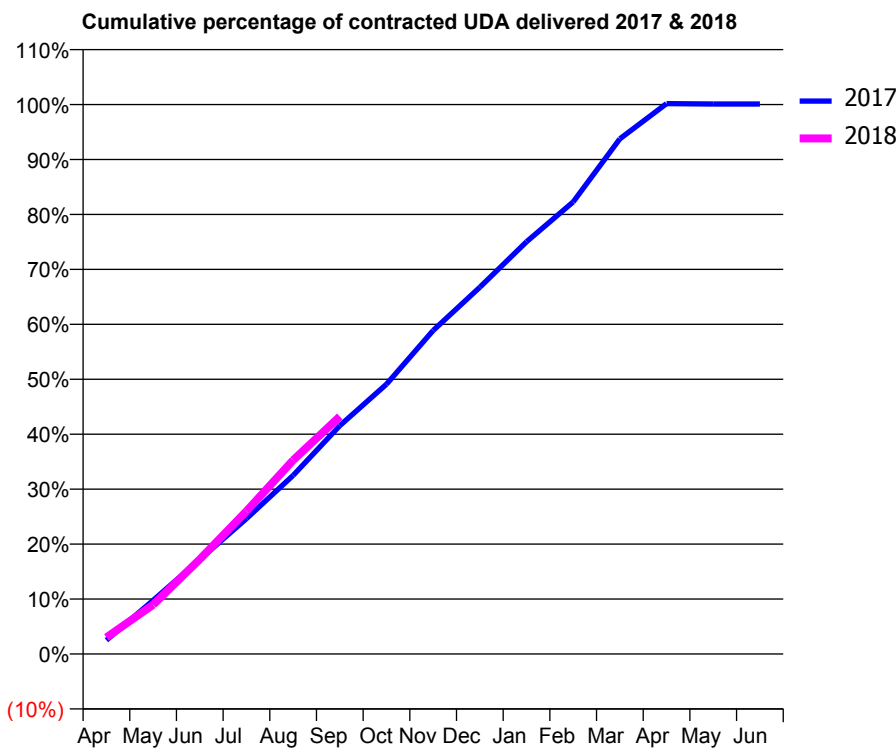
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 38,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £918,798.13 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,661      |                               |
| Quarter ending December 2016         | 13,607      | →                             |
| Quarter ending March 2017            | 13,743      | →                             |
| Quarter ending June 2017             | 13,855      | →                             |
| Quarter ending September 2017        | 13,986      | →                             |
| <b>Variance since September 2016</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 967                               | 1,160  |
| May       | 3,767                             | 3,449  |
| June      | 6,634                             | 6,641  |
| July      | 9,504                             | 10,013 |
| August    | 12,535                            | 13,580 |
| September | 16,025                            | 16,644 |
| October   | 18,939                            |        |
| November  | 22,707                            |        |
| December  | 25,748                            |        |
| January   | 28,939                            |        |
| February  | 31,735                            |        |
| March     | 36,163                            |        |
| April     | 38,628                            |        |
| May       | 38,604                            |        |
| June      | 38,604                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 220      | 3,075       | 7.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,027    | 6,995       | 14.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,079    | 3,075       | 67.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,464    | 6,995       | 49.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,051    | 8,941       | 11.8%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 8,941       | 1.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 8,941       | 0.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 107      | 117         | 91.5%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 107      | 117         | 91.5%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



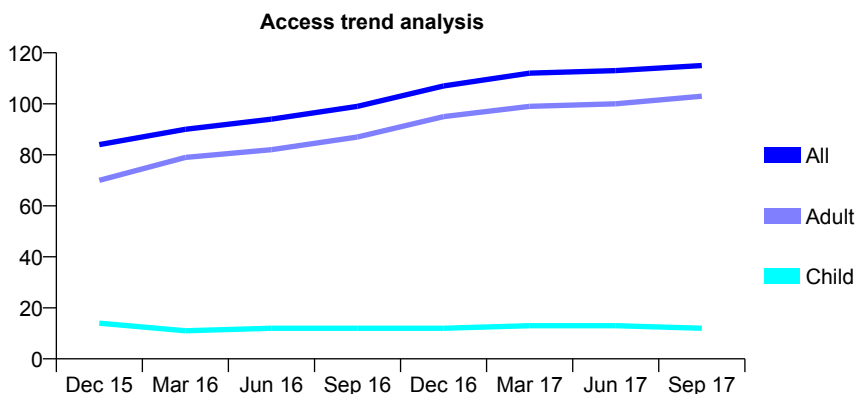
## Q44 - Vital Signs At a Glance Contract Report for 240788/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR TA PARR   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 174       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,123.39 |

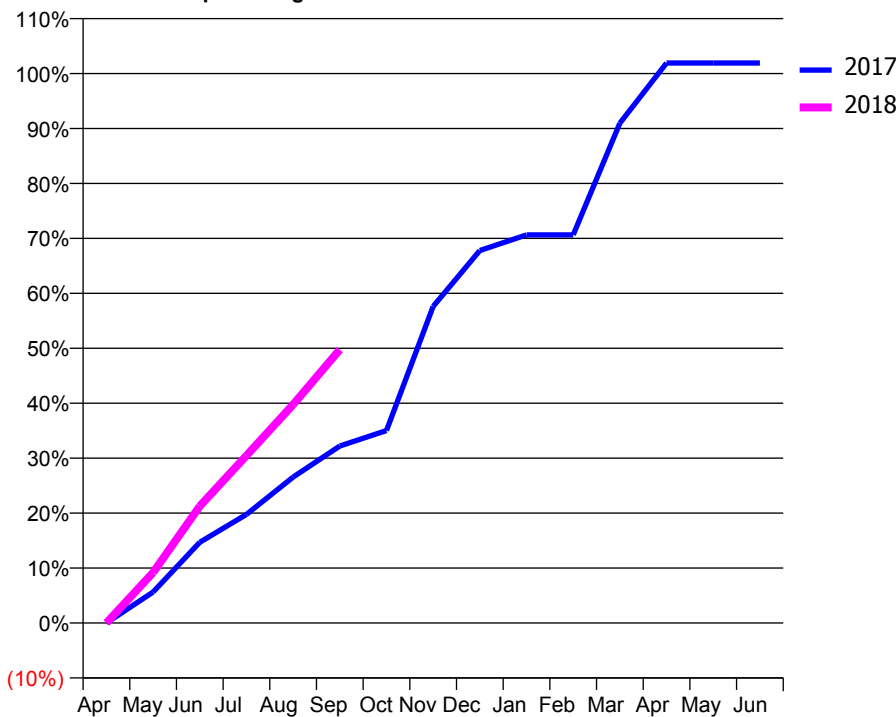
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 99           |                               |
| Quarter ending December 2016         | 107          | ↑                             |
| Quarter ending March 2017            | 112          | ↑                             |
| Quarter ending June 2017             | 113          | →                             |
| Quarter ending September 2017        | 115          | →                             |
| <b>Variance since September 2016</b> | <b>16.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 10                                | 16   |
| June      | 26                                | 37   |
| July      | 35                                | 53   |
| August    | 47                                | 69   |
| September | 57                                | 87   |
| October   | 62                                |      |
| November  | 102                               |      |
| December  | 120                               |      |
| January   | 125                               |      |
| February  | 125                               |      |
| March     | 161                               |      |
| April     | 180                               |      |
| May       | 180                               |      |
| June      | 180                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 13          | 0.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 51          | 9.8%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 6        | 13          | 46.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 51          | 11.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 51          | 5.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 51          | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 51          | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



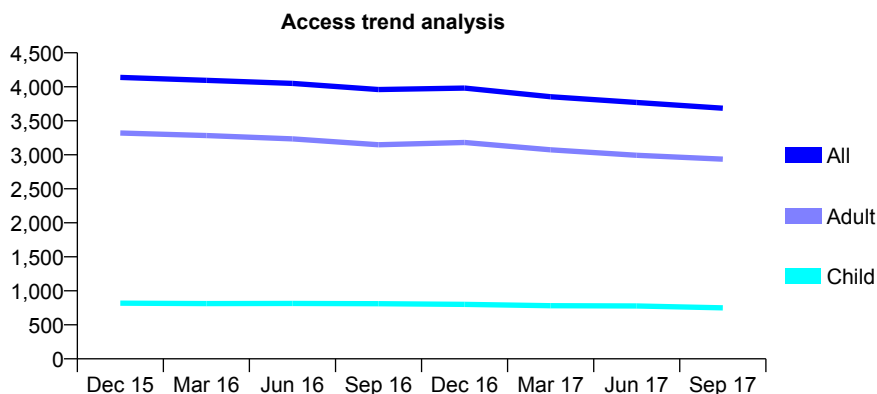
## Q44 - Vital Signs At a Glance Contract Report for 243876/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR CG BLACK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,522      |
| Carry forward general activity (UDA)        | 43          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £365,809.30 |

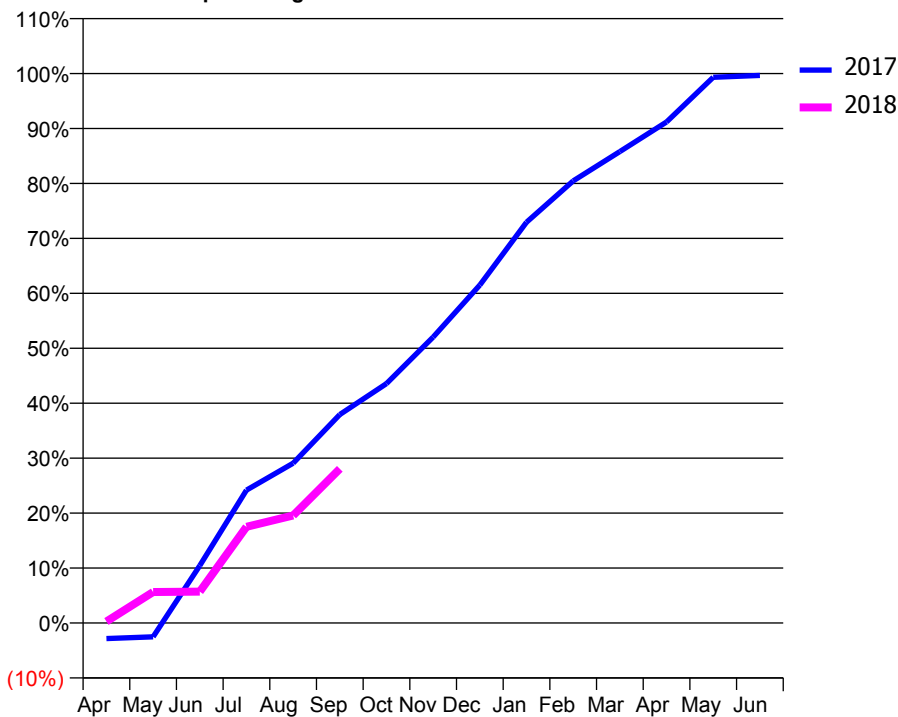
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,960         |                               |
| Quarter ending December 2016         | 3,981         | →                             |
| Quarter ending March 2017            | 3,854         | ↓                             |
| Quarter ending June 2017             | 3,770         | ↓                             |
| Quarter ending September 2017        | 3,686         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -357                              | 34    |
| May       | -317                              | 706   |
| June      | 1,309                             | 716   |
| July      | 3,028                             | 2,192 |
| August    | 3,641                             | 2,451 |
| September | 4,752                             | 3,514 |
| October   | 5,457                             |       |
| November  | 6,517                             |       |
| December  | 7,700                             |       |
| January   | 9,132                             |       |
| February  | 10,074                            |       |
| March     | 10,745                            |       |
| April     | 11,417                            |       |
| May       | 12,437                            |       |
| June      | 12,479                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 518         | 8.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 292      | 1,874       | 15.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 344      | 518         | 66.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,080    | 1,874       | 57.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 1,631       | 5.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,631       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,631       | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

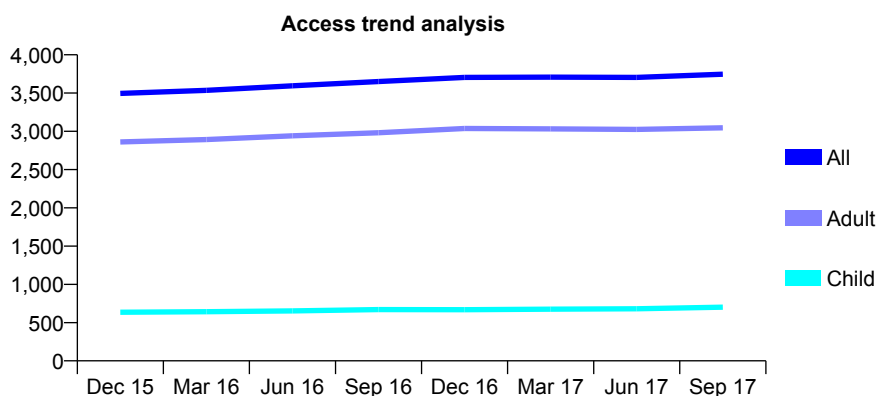
## Q44 - Vital Signs At a Glance Contract Report for 245089/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR TJ GREENE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

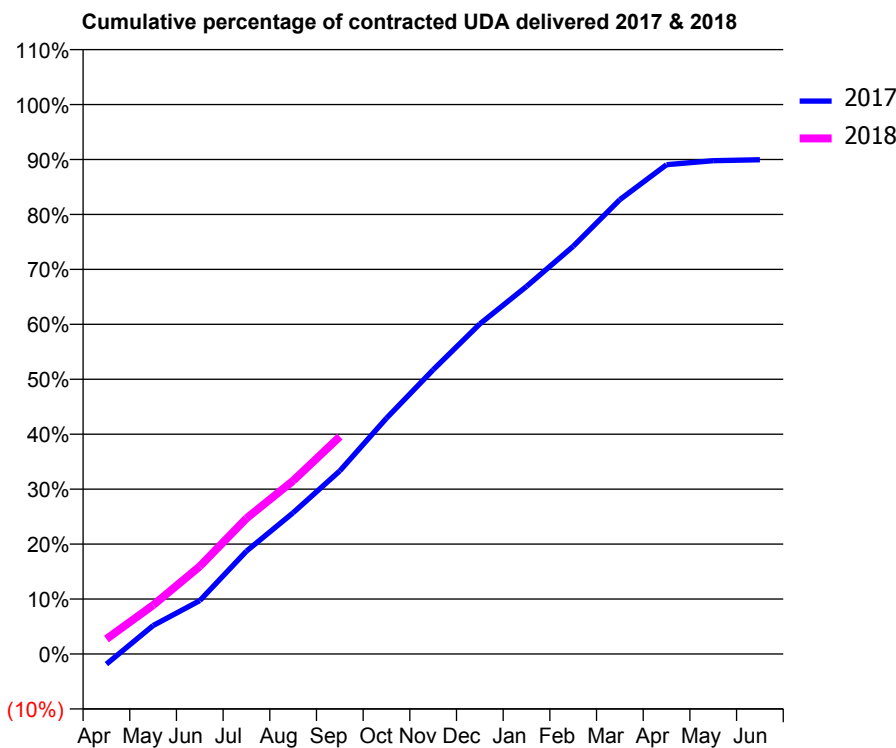
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,712       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,172.23 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,651       |                               |
| Quarter ending December 2016         | 3,705       | →                             |
| Quarter ending March 2017            | 3,708       | →                             |
| Quarter ending June 2017             | 3,705       | →                             |
| Quarter ending September 2017        | 3,747       | →                             |
| <b>Variance since September 2016</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -180                              | 264   |
| May       | 503                               | 864   |
| June      | 945                               | 1,550 |
| July      | 1,818                             | 2,397 |
| August    | 2,497                             | 3,063 |
| September | 3,238                             | 3,843 |
| October   | 4,169                             |       |
| November  | 5,023                             |       |
| December  | 5,834                             |       |
| January   | 6,496                             |       |
| February  | 7,205                             |       |
| March     | 8,031                             |       |
| April     | 8,648                             |       |
| May       | 8,718                             |       |
| June      | 8,734                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 605         | 4.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 284      | 2,527       | 11.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 445      | 605         | 73.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,823    | 2,527       | 72.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 37       | 2,470       | 1.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,470       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 2,470       | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

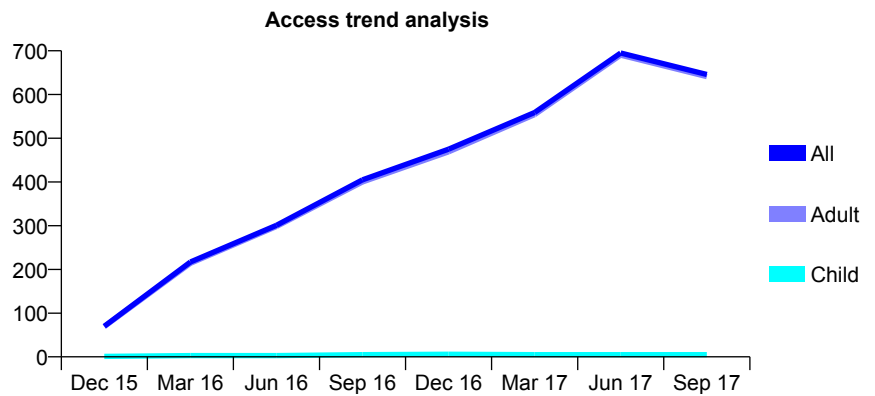
## Q44 - Vital Signs At a Glance Contract Report for 258024/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR HD AHOVI  |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2015   |
| Contract end date    | 30/11/2019   |

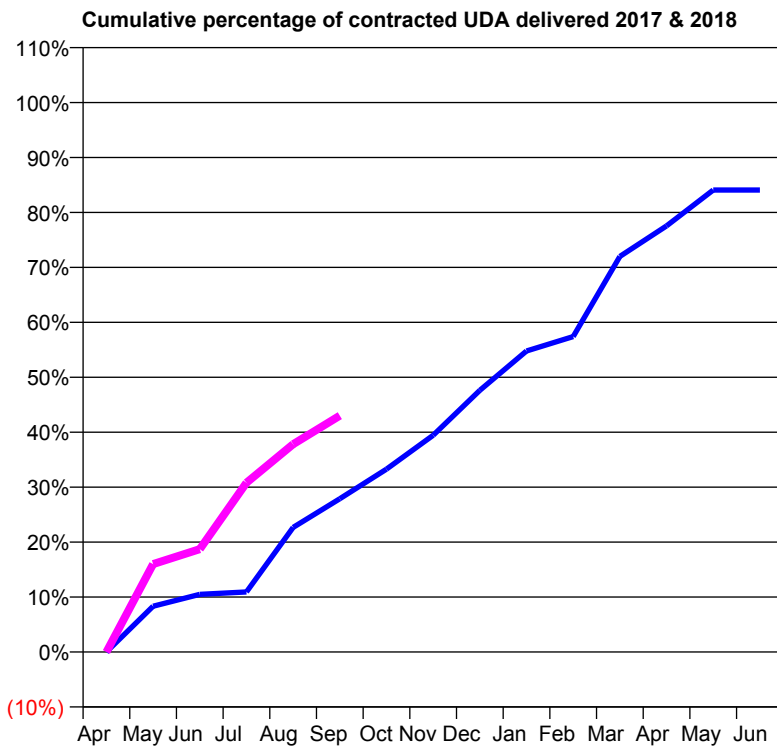
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 2,250       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £122,217.58 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 405          |                               |
| Quarter ending December 2016         | 475          | ↑                             |
| Quarter ending March 2017            | 559          | ↑                             |
| Quarter ending June 2017             | 695          | ↑                             |
| Quarter ending September 2017        | 646          | ↓                             |
| <b>Variance since September 2016</b> | <b>59.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 221                               | 360  |
| June      | 278                               | 421  |
| July      | 290                               | 693  |
| August    | 601                               | 851  |
| September | 739                               | 968  |
| October   | 882                               |      |
| November  | 1,045                             |      |
| December  | 1,262                             |      |
| January   | 1,452                             |      |
| February  | 1,521                             |      |
| March     | 1,908                             |      |
| April     | 2,055                             |      |
| May       | 2,228                             |      |
| June      | 2,228                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 5           | 0.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 441         | 4.3%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 5           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 441         | 1.4%     | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 332         | 0.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 332         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 332         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

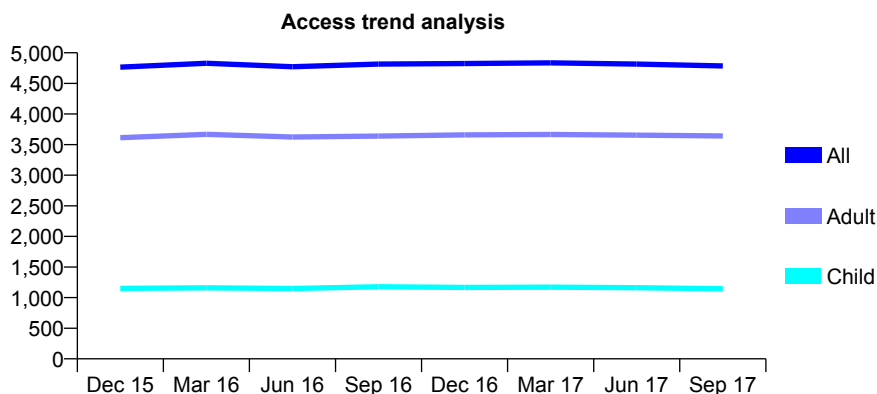
## Q44 - Vital Signs At a Glance Contract Report for 299901/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR J SREERAM |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2012   |
| Contract end date    |              |

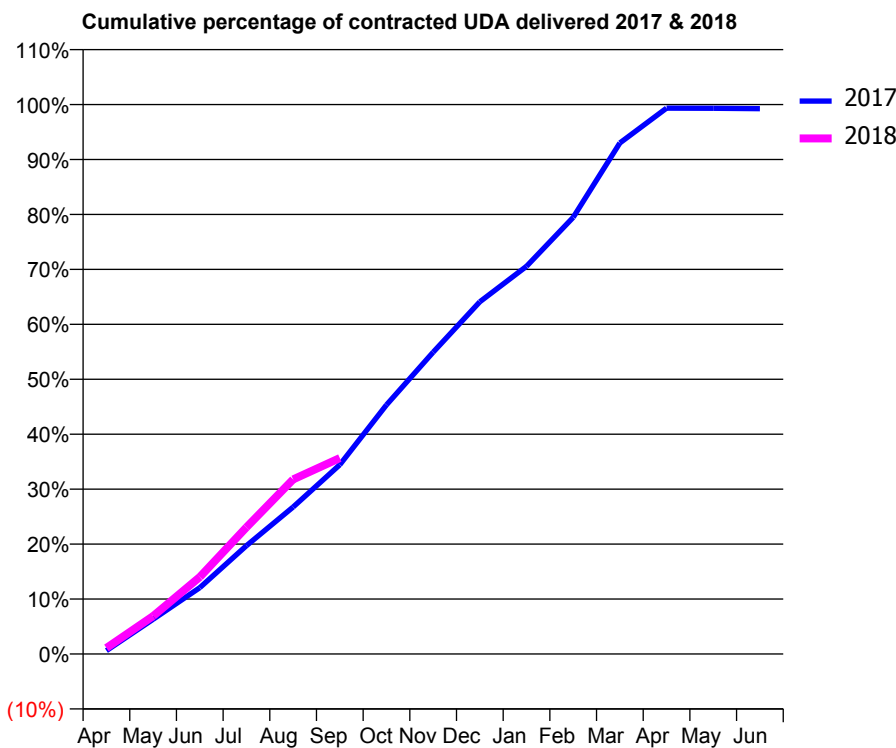
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,225      |
| Carry forward general activity (UDA)        | 132         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £442,726.40 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,816         |                               |
| Quarter ending December 2016         | 4,825         | →                             |
| Quarter ending March 2017            | 4,835         | →                             |
| Quarter ending June 2017             | 4,816         | →                             |
| Quarter ending September 2017        | 4,785         | →                             |
| <b>Variance since September 2016</b> | <b>(0.6%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 107                               | 190   |
| May       | 1,087                             | 1,189 |
| June      | 2,080                             | 2,414 |
| July      | 3,397                             | 3,971 |
| August    | 4,610                             | 5,472 |
| September | 5,933                             | 6,141 |
| October   | 7,809                             |       |
| November  | 9,462                             |       |
| December  | 11,043                            |       |
| January   | 12,155                            |       |
| February  | 13,686                            |       |
| March     | 16,021                            |       |
| April     | 17,109                            |       |
| May       | 17,107                            |       |
| June      | 17,093                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 183      | 984         | 18.6%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 412      | 2,435       | 16.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 597      | 984         | 60.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,466    | 2,435       | 60.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 156      | 3,079       | 5.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 3,079       | 2.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 3,079       | 1.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

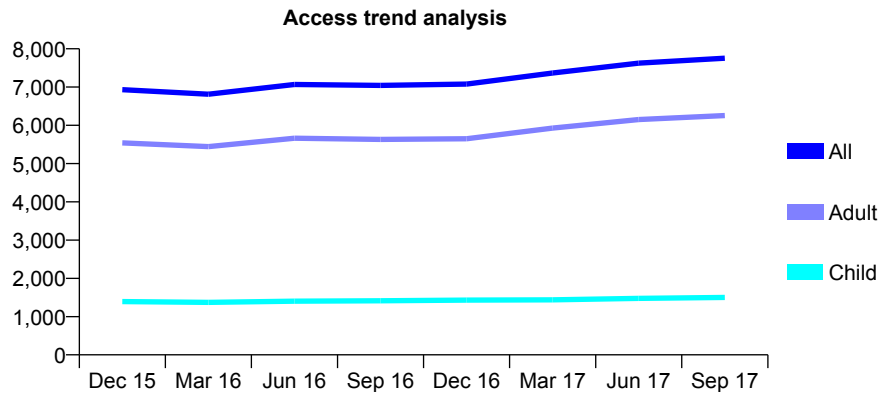
## Q44 - Vital Signs At a Glance Contract Report for 308641/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR SJ WRIGHT   |
| Contract type name   | Pilot Contract |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,138      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £791,455.97 |

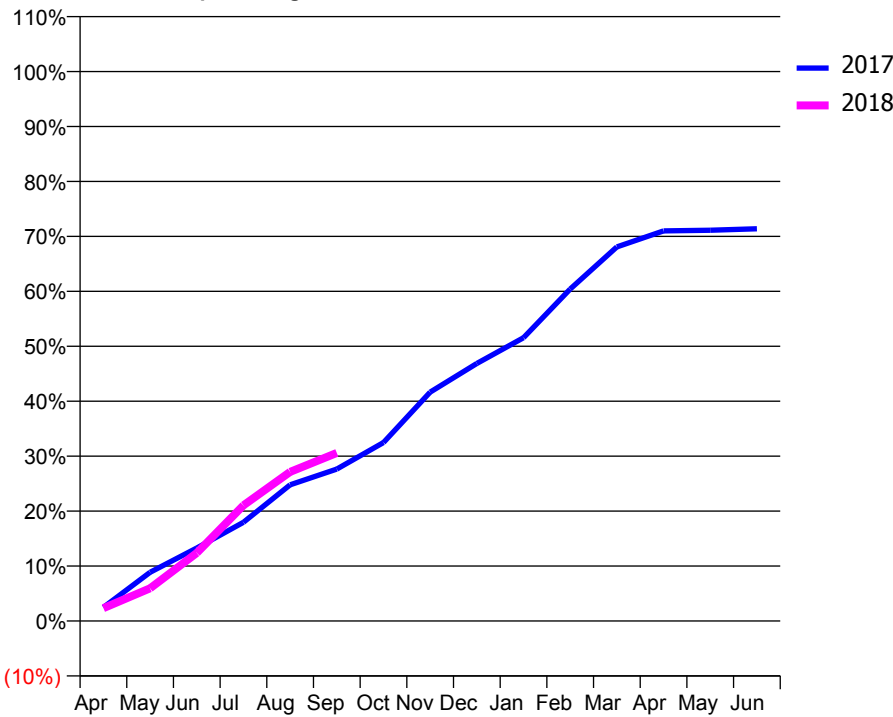
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 7,044        |                               |
| Quarter ending December 2016         | 7,078        | →                             |
| Quarter ending March 2017            | 7,368        | ↑                             |
| Quarter ending June 2017             | 7,626        | ↑                             |
| Quarter ending September 2017        | 7,754        | →                             |
| <b>Variance since September 2016</b> | <b>10.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 676                               | 636   |
| May       | 2,406                             | 1,617 |
| June      | 3,608                             | 3,362 |
| July      | 4,879                             | 5,712 |
| August    | 6,727                             | 7,365 |
| September | 7,504                             | 8,302 |
| October   | 8,815                             |       |
| November  | 11,305                            |       |
| December  | 12,717                            |       |
| January   | 13,989                            |       |
| February  | 16,396                            |       |
| March     | 18,475                            |       |
| April     | 19,265                            |       |
| May       | 19,299                            |       |
| June      | 19,374                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 790         | 5.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 344      | 3,142       | 10.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 215      | 790         | 27.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 995      | 3,142       | 31.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 335      | 3,438       | 9.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,438       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 3,438       | 1.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 15          | 86.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 15          | 80.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

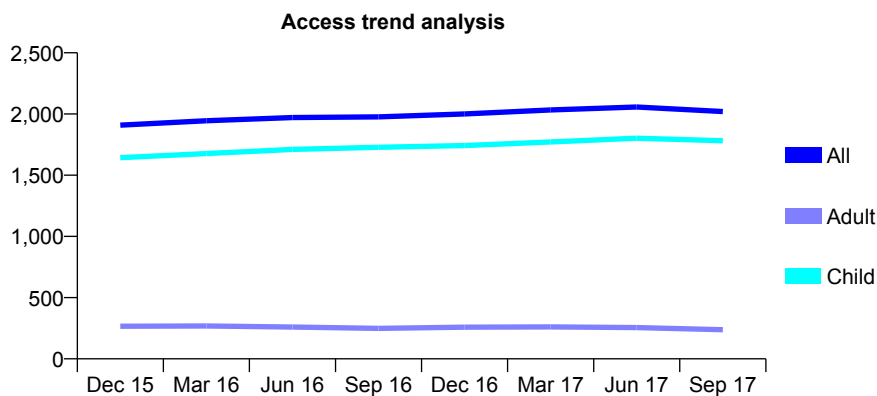
## Q44 - Vital Signs At a Glance Contract Report for 318957/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR SD MULCAHY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 7           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,134.14 |

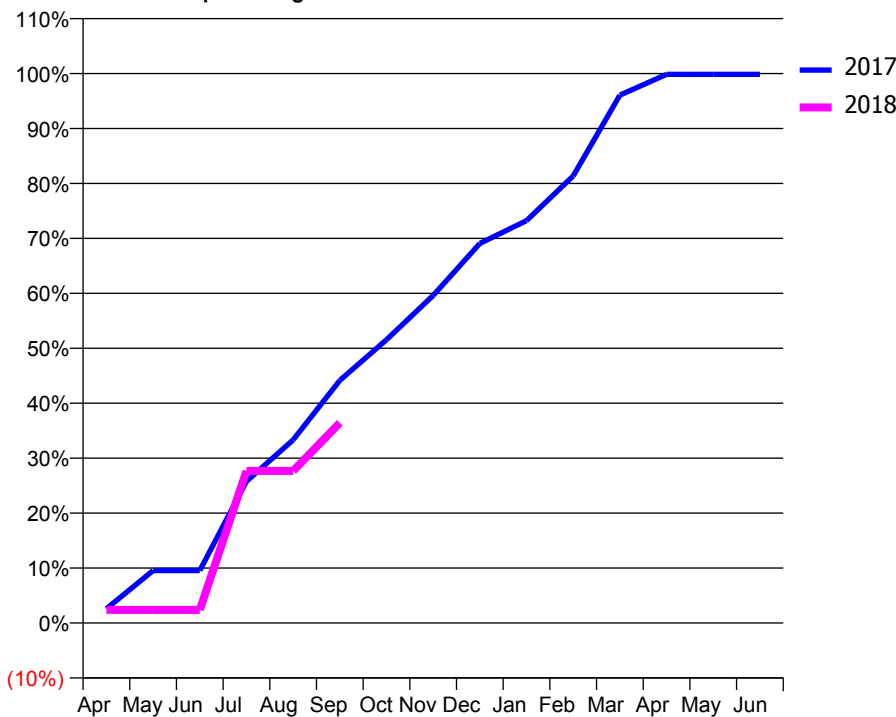
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 1,977 |                               |
| Quarter ending December 2016         | 2,001 | →                             |
| Quarter ending March 2017            | 2,033 | →                             |
| Quarter ending June 2017             | 2,057 | →                             |
| Quarter ending September 2017        | 2,020 | ↓                             |
| <b>Variance since September 2016</b> | 2.2%  | ↑                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 104                               | 95    |
| May       | 382                               | 95    |
| June      | 382                               | 95    |
| July      | 1,032                             | 1,107 |
| August    | 1,334                             | 1,107 |
| September | 1,766                             | 1,457 |
| October   | 2,062                             |       |
| November  | 2,385                             |       |
| December  | 2,763                             |       |
| January   | 2,929                             |       |
| February  | 3,254                             |       |
| March     | 3,843                             |       |
| April     | 3,993                             |       |
| May       | 3,993                             |       |
| June      | 3,993                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,159       | 7.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 47          | 2.1%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 703      | 1,159       | 60.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 47          | 68.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 51       | 1,092       | 4.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,092       | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,092       | 1.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

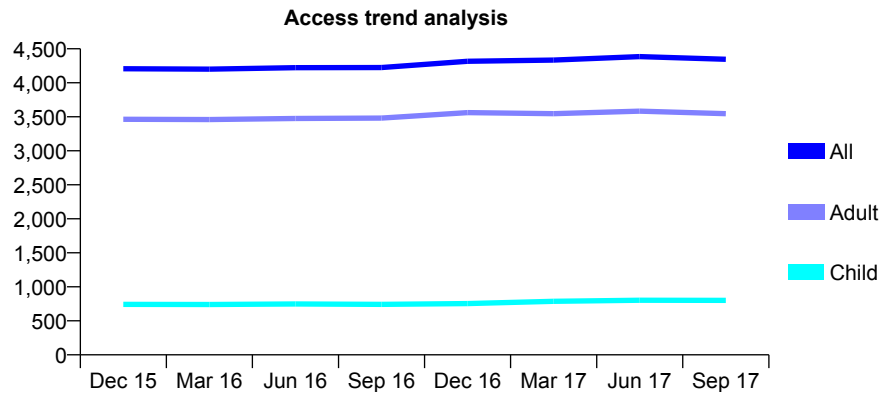
## Q44 - Vital Signs At a Glance Contract Report for 321486/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AD MORTON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,706      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £348,780.14 |

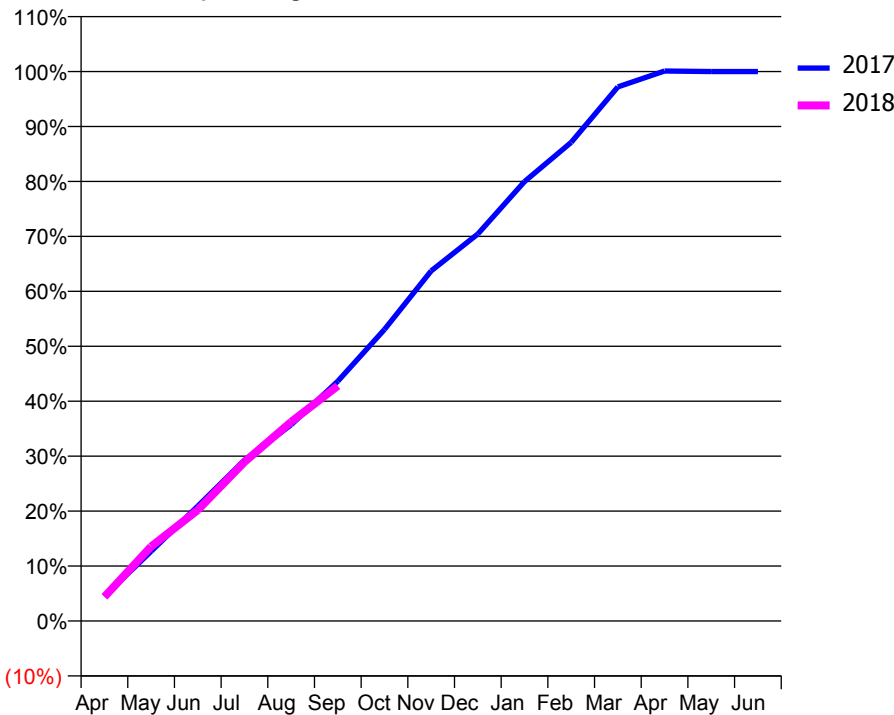
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,224       |                               |
| Quarter ending December 2016         | 4,316       | ↑                             |
| Quarter ending March 2017            | 4,334       | →                             |
| Quarter ending June 2017             | 4,386       | →                             |
| Quarter ending September 2017        | 4,347       | →                             |
| <b>Variance since September 2016</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 572                               | 560   |
| May       | 1,616                             | 1,722 |
| June      | 2,663                             | 2,567 |
| July      | 3,729                             | 3,677 |
| August    | 4,549                             | 4,605 |
| September | 5,559                             | 5,438 |
| October   | 6,759                             |       |
| November  | 8,114                             |       |
| December  | 8,971                             |       |
| January   | 10,185                            |       |
| February  | 11,094                            |       |
| March     | 12,380                            |       |
| April     | 12,749                            |       |
| May       | 12,736                            |       |
| June      | 12,736                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 658         | 4.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 323      | 2,248       | 14.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 436      | 658         | 66.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,156    | 2,248       | 51.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 169      | 2,722       | 6.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 77       | 2,722       | 2.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 2,722       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



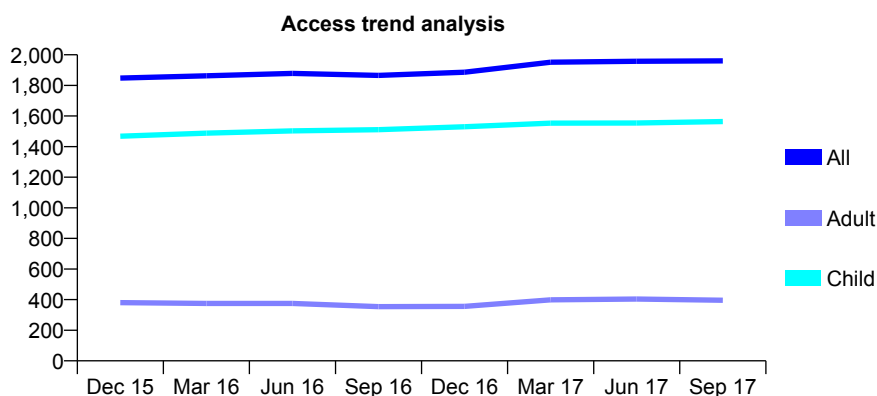
## Q44 - Vital Signs At a Glance Contract Report for 327123/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS JM COOPER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2007    |
| Contract end date    |               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 4,180      |
| Carry forward general activity (UDA)        | 68         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £93,794.38 |

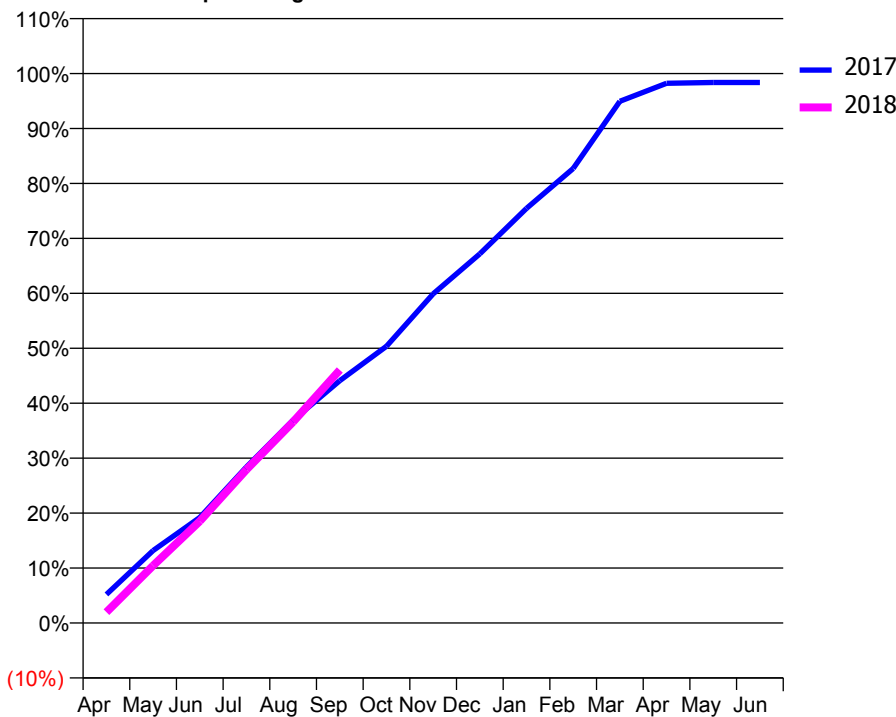
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,865       |                               |
| Quarter ending December 2016         | 1,886       | →                             |
| Quarter ending March 2017            | 1,952       | ↑                             |
| Quarter ending June 2017             | 1,958       | →                             |
| Quarter ending September 2017        | 1,960       | →                             |
| <b>Variance since September 2016</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 218                               | 83    |
| May       | 551                               | 437   |
| June      | 803                               | 774   |
| July      | 1,187                             | 1,167 |
| August    | 1,544                             | 1,530 |
| September | 1,844                             | 1,925 |
| October   | 2,105                             |       |
| November  | 2,504                             |       |
| December  | 2,808                             |       |
| January   | 3,154                             |       |
| February  | 3,458                             |       |
| March     | 3,968                             |       |
| April     | 4,105                             |       |
| May       | 4,111                             |       |
| June      | 4,112                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,474       | 8.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 202         | 19.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,056    | 1,474       | 71.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 107      | 202         | 53.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 1,554       | 3.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,554       | 0.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,554       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



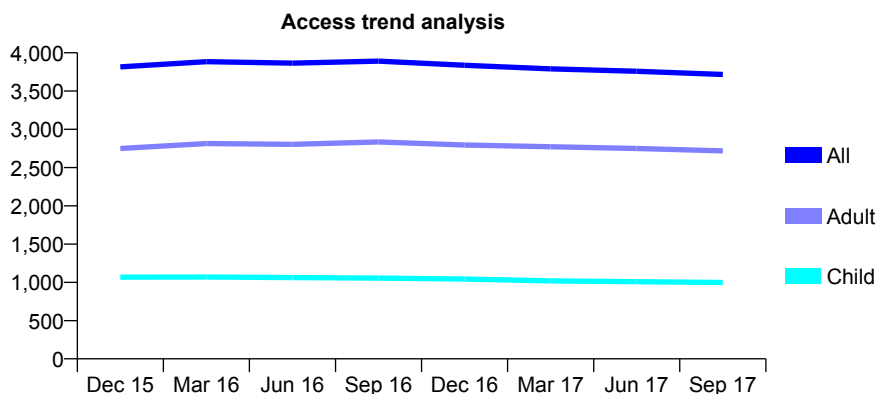
## Q44 - Vital Signs At a Glance Contract Report for 329150/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DJ GIDMAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,301       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £281,839.24 |

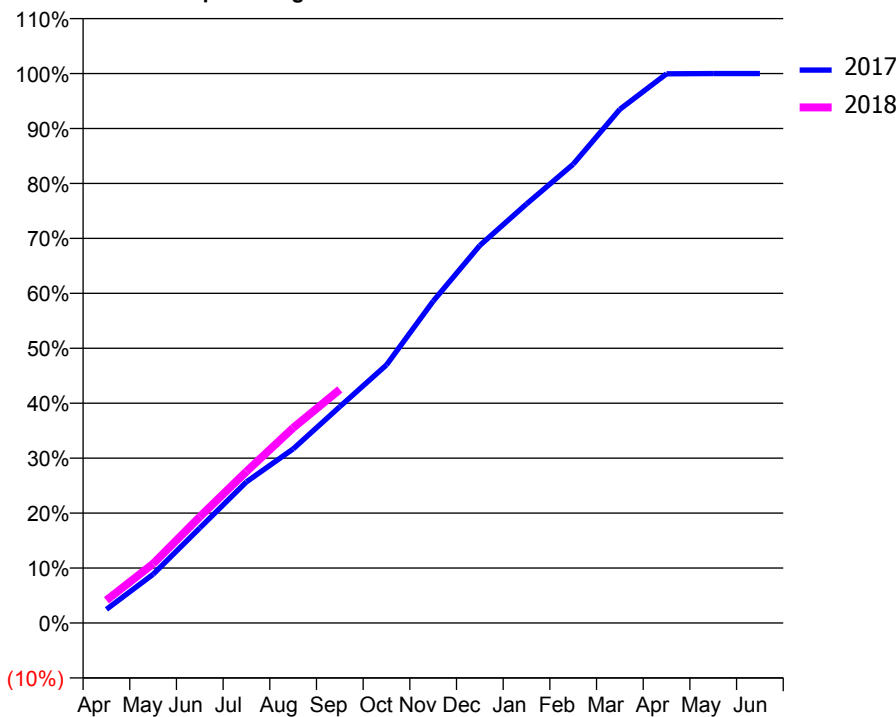
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,891         |                               |
| Quarter ending December 2016         | 3,837         | ↓                             |
| Quarter ending March 2017            | 3,790         | ↓                             |
| Quarter ending June 2017             | 3,758         | →                             |
| Quarter ending September 2017        | 3,716         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 232                               | 385   |
| May       | 828                               | 1,003 |
| June      | 1,613                             | 1,797 |
| July      | 2,398                             | 2,565 |
| August    | 2,957                             | 3,304 |
| September | 3,675                             | 3,953 |
| October   | 4,383                             |       |
| November  | 5,466                             |       |
| December  | 6,412                             |       |
| January   | 7,117                             |       |
| February  | 7,793                             |       |
| March     | 8,726                             |       |
| April     | 9,328                             |       |
| May       | 9,333                             |       |
| June      | 9,333                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 667         | 8.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 195      | 1,580       | 12.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 364      | 667         | 54.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 801      | 1,580       | 50.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 90       | 1,966       | 4.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,966       | 1.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 1,966       | 2.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

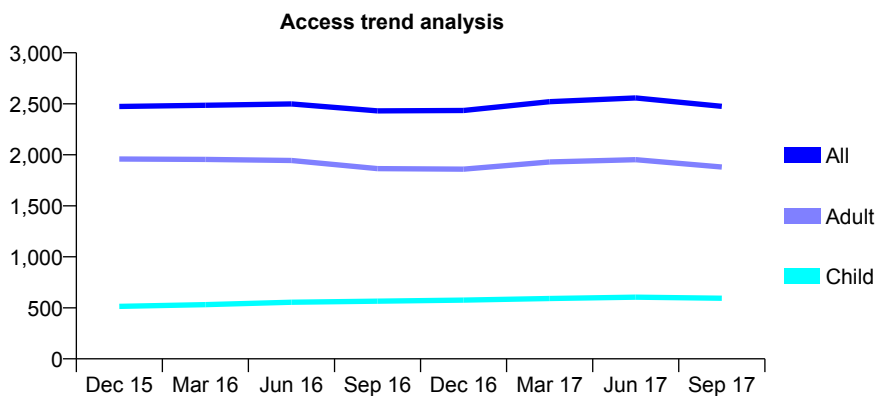
## Q44 - Vital Signs At a Glance Contract Report for 340375/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS C SHARP  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 20/10/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,085       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £193,920.37 |

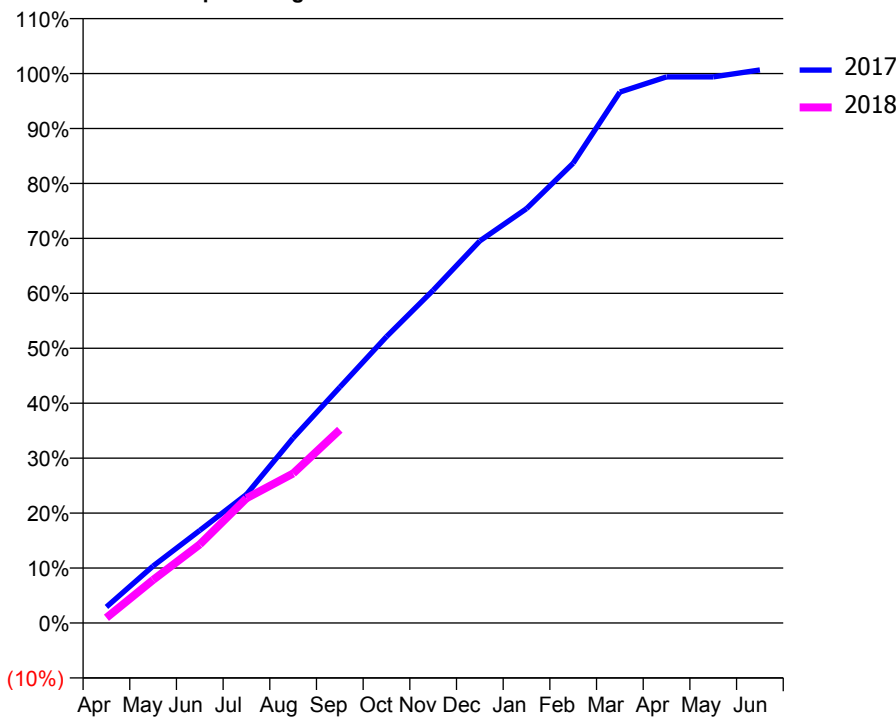
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,431       |                               |
| Quarter ending December 2016         | 2,435       | →                             |
| Quarter ending March 2017            | 2,521       | ↑                             |
| Quarter ending June 2017             | 2,557       | →                             |
| Quarter ending September 2017        | 2,475       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 211   | 68    |
| May       | 750   | 557   |
| June      | 1,218 | 1,013 |
| July      | 1,692 | 1,609 |
| August    | 2,433 | 1,928 |
| September | 3,101 | 2,492 |
| October   | 3,766 |       |
| November  | 4,376 |       |
| December  | 5,026 |       |
| January   | 5,451 |       |
| February  | 6,048 |       |
| March     | 6,983 |       |
| April     | 7,182 |       |
| May       | 7,183 |       |
| June      | 7,274 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 345         | 9.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 113      | 946         | 11.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 345         | 48.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 364      | 946         | 38.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 136      | 1,194       | 11.4%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,194       | 0.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 1,194       | 1.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

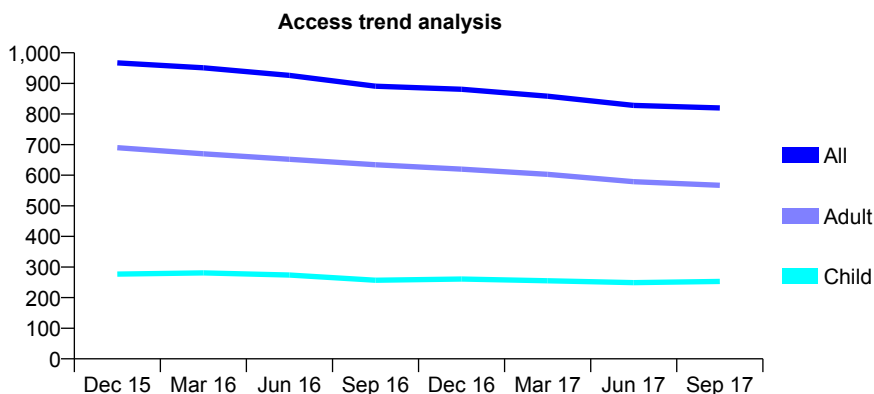
## Q44 - Vital Signs At a Glance Contract Report for 340642/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR M BADELI  |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2020   |

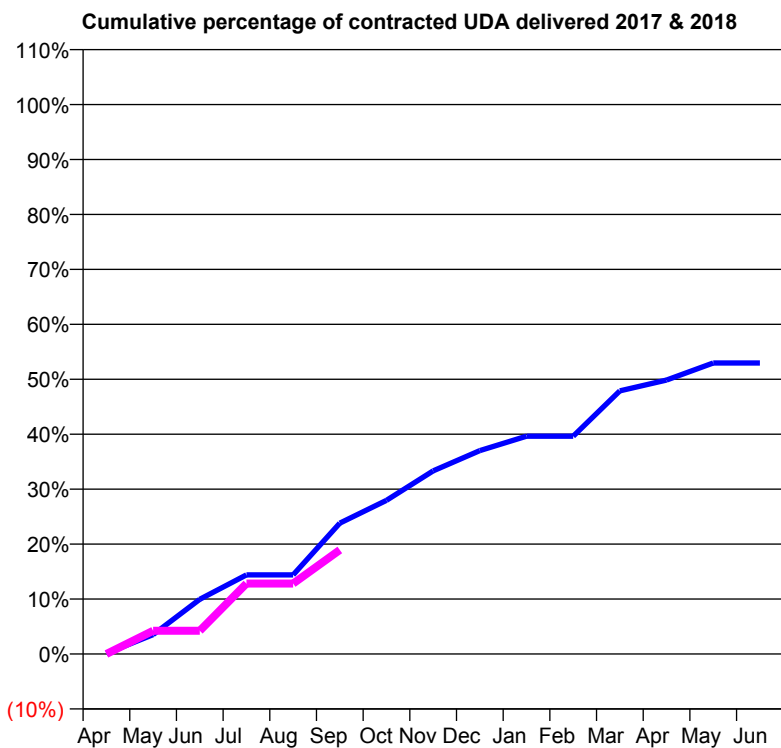
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £108,102.04 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 891           |                               |
| Quarter ending December 2016         | 881           | ↓                             |
| Quarter ending March 2017            | 858           | ↓                             |
| Quarter ending June 2017             | 828           | ↓                             |
| Quarter ending September 2017        | 820           | →                             |
| <b>Variance since September 2016</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 5                                 | 0    |
| May       | 159                               | 191  |
| June      | 448                               | 191  |
| July      | 648                               | 577  |
| August    | 648                               | 577  |
| September | 1,072                             | 852  |
| October   | 1,259                             |      |
| November  | 1,499                             |      |
| December  | 1,666                             |      |
| January   | 1,784                             |      |
| February  | 1,784                             |      |
| March     | 2,155                             |      |
| April     | 2,244                             |      |
| May       | 2,383                             |      |
| June      | 2,383                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 178         | 8.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 328         | 11.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 178         | 50.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 140      | 328         | 42.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 423         | 13.0%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 423         | 0.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 423         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

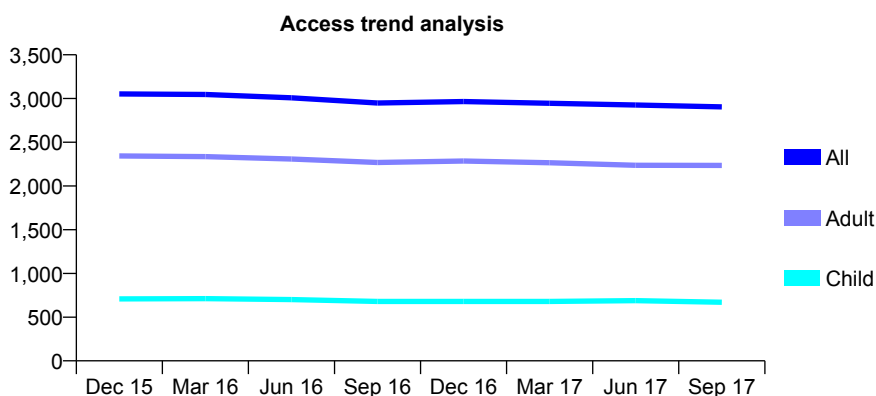
## Q44 - Vital Signs At a Glance Contract Report for 398756/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JE FOLEY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

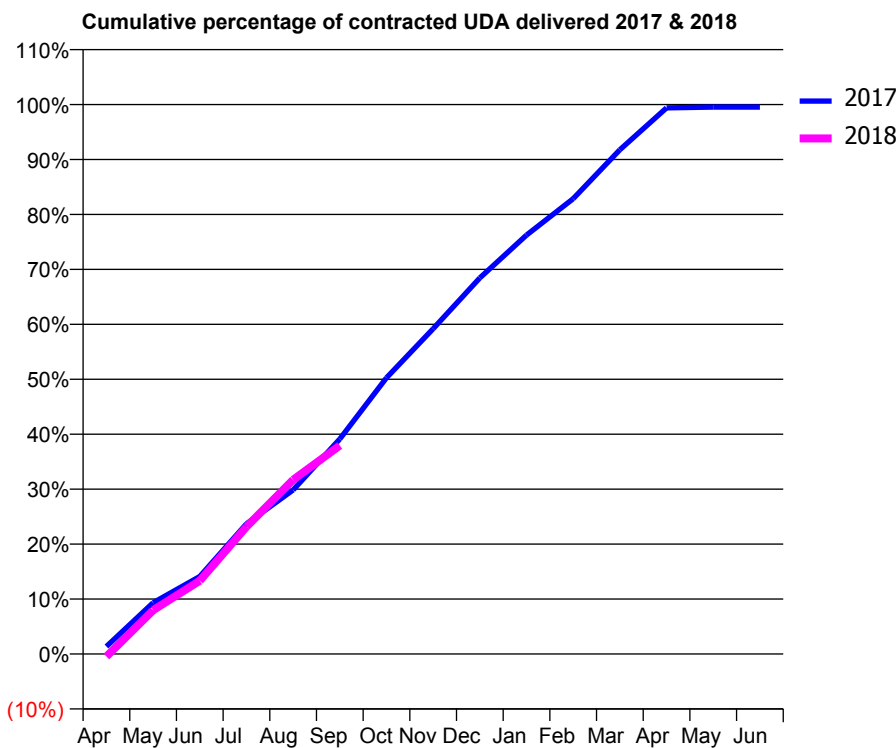
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,318       |
| Carry forward general activity (UDA)        | 44          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £232,517.78 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,948         |                               |
| Quarter ending December 2016         | 2,966         | →                             |
| Quarter ending March 2017            | 2,945         | →                             |
| Quarter ending June 2017             | 2,926         | →                             |
| Quarter ending September 2017        | 2,905         | →                             |
| <b>Variance since September 2016</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 127                               | -44   |
| May       | 869                               | 744   |
| June      | 1,314                             | 1,242 |
| July      | 2,207                             | 2,159 |
| August    | 2,783                             | 2,954 |
| September | 3,645                             | 3,536 |
| October   | 4,683                             |       |
| November  | 5,517                             |       |
| December  | 6,377                             |       |
| January   | 7,104                             |       |
| February  | 7,720                             |       |
| March     | 8,550                             |       |
| April     | 9,260                             |       |
| May       | 9,275                             |       |
| June      | 9,274                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 511         | 10.8%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 221      | 1,728       | 12.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 313      | 511         | 61.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,198    | 1,728       | 69.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 76       | 1,871       | 4.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 1,871       | 1.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,871       | 1.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

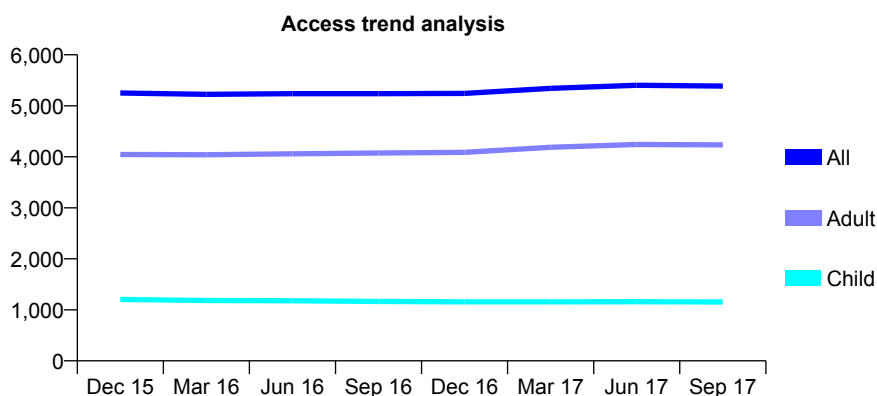
## Q44 - Vital Signs At a Glance Contract Report for 566632/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Guilden Sutton Dental Practice |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £390,834.52 |

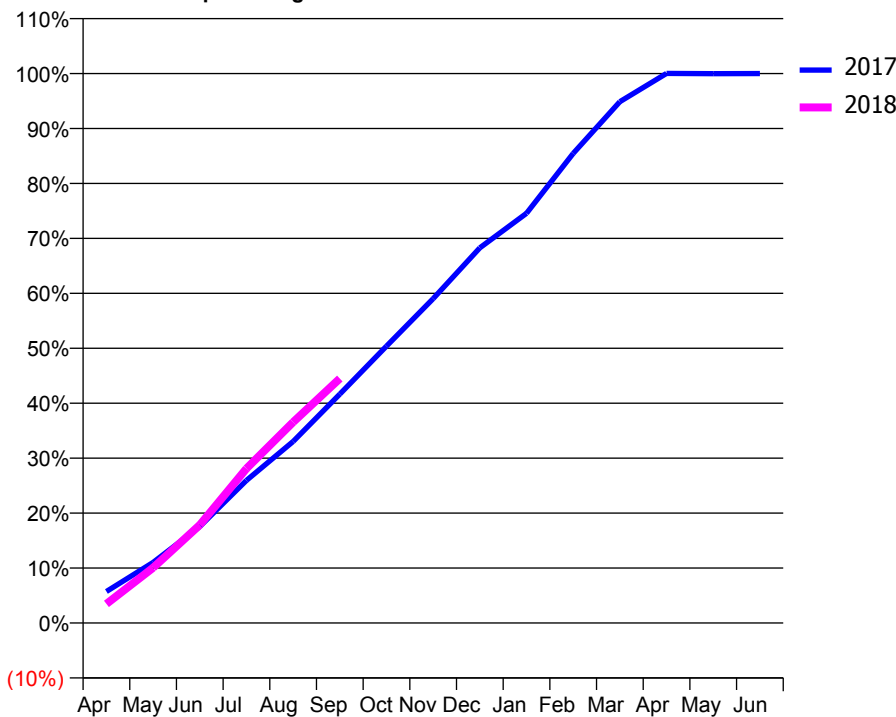
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,239       |                               |
| Quarter ending December 2016         | 5,244       | →                             |
| Quarter ending March 2017            | 5,342       | →                             |
| Quarter ending June 2017             | 5,402       | →                             |
| Quarter ending September 2017        | 5,386       | →                             |
| <b>Variance since September 2016</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 904                               | 542   |
| May       | 1,735                             | 1,560 |
| June      | 2,761                             | 2,766 |
| July      | 4,082                             | 4,357 |
| August    | 5,196                             | 5,666 |
| September | 6,551                             | 6,896 |
| October   | 7,922                             |       |
| November  | 9,284                             |       |
| December  | 10,736                            |       |
| January   | 11,724                            |       |
| February  | 13,438                            |       |
| March     | 14,919                            |       |
| April     | 15,726                            |       |
| May       | 15,721                            |       |
| June      | 15,724                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 953         | 10.1%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 692      | 3,397       | 20.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 602      | 953         | 63.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,848    | 3,397       | 54.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 434      | 3,951       | 11.0%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 3,951       | 1.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 3,951       | 1.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

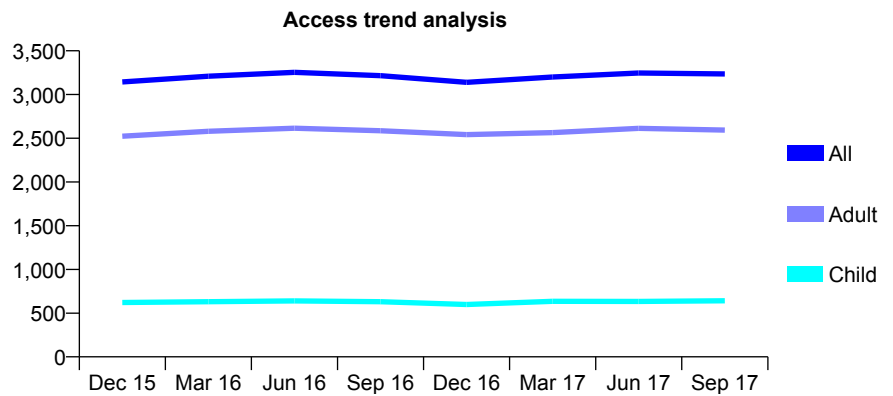
## Q44 - Vital Signs At a Glance Contract Report for 569208/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Heathfield Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,738       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £239,654.36 |

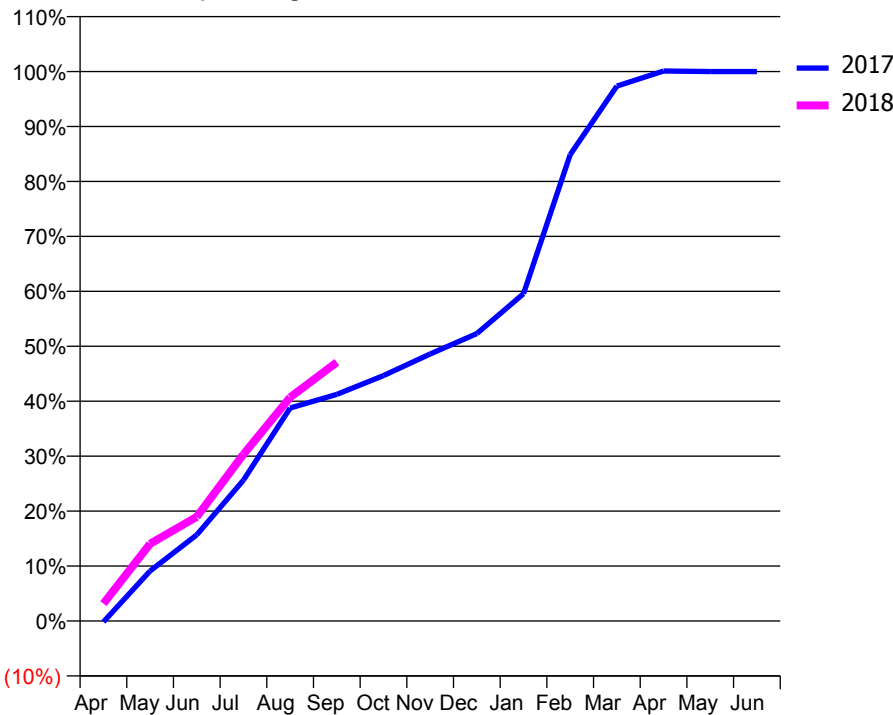
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,216       |                               |
| Quarter ending December 2016         | 3,139       | ↓                             |
| Quarter ending March 2017            | 3,200       | →                             |
| Quarter ending June 2017             | 3,246       | →                             |
| Quarter ending September 2017        | 3,235       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -17                               | 276   |
| May       | 802                               | 1,228 |
| June      | 1,382                             | 1,658 |
| July      | 2,259                             | 2,651 |
| August    | 3,415                             | 3,558 |
| September | 3,632                             | 4,115 |
| October   | 3,933                             |       |
| November  | 4,279                             |       |
| December  | 4,606                             |       |
| January   | 5,245                             |       |
| February  | 7,475                             |       |
| March     | 8,573                             |       |
| April     | 8,814                             |       |
| May       | 8,807                             |       |
| June      | 8,807                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 482         | 6.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 419      | 2,031       | 20.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 305      | 482         | 63.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,033    | 2,031       | 50.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 347      | 2,377       | 14.6%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 2,377       | 2.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,377       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

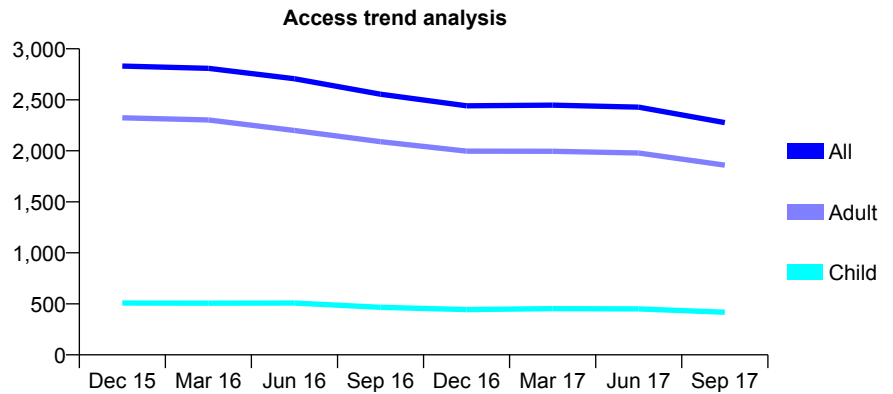
## Q44 - Vital Signs At a Glance Contract Report for 614378/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | MR S JASIM MOHAMAD |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/09/2009         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,658      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,651.56 |

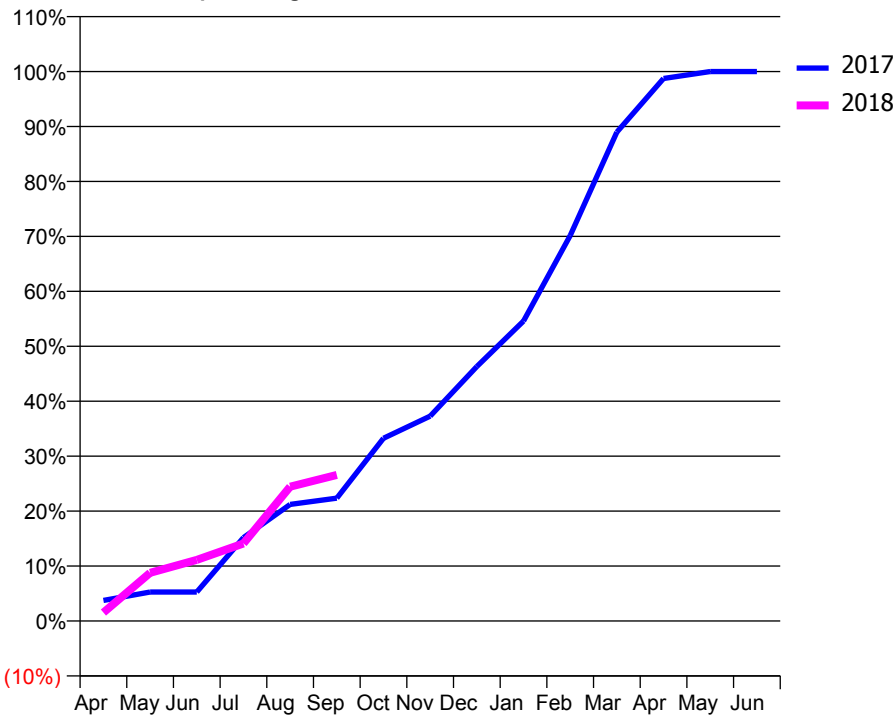
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,555          |                               |
| Quarter ending December 2016         | 2,441          | ↓                             |
| Quarter ending March 2017            | 2,448          | →                             |
| Quarter ending June 2017             | 2,428          | →                             |
| Quarter ending September 2017        | 2,276          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 514                               | 210   |
| May       | 722                               | 1,197 |
| June      | 722                               | 1,520 |
| July      | 2,073                             | 1,928 |
| August    | 2,898                             | 3,338 |
| September | 3,053                             | 3,631 |
| October   | 4,543                             |       |
| November  | 5,094                             |       |
| December  | 6,324                             |       |
| January   | 7,454                             |       |
| February  | 9,581                             |       |
| March     | 12,153                            |       |
| April     | 13,485                            |       |
| May       | 13,658                            |       |
| June      | 13,658                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 268         | 10.8%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 155      | 987         | 15.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168      | 268         | 62.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 496      | 987         | 50.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 116      | 953         | 12.2%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 953         | 0.5%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 953         | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 37       | 42          | 88.1%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 39       | 42          | 92.9%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



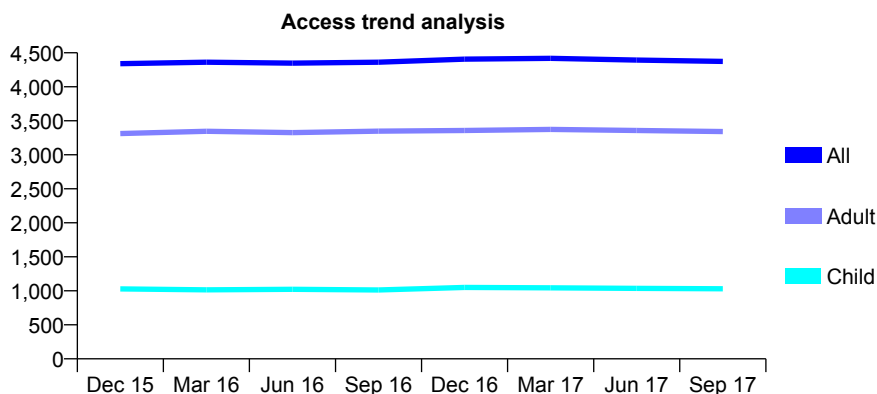
## Q44 - Vital Signs At a Glance Contract Report for 638560/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS J FINN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,350      |
| Carry forward general activity (UDA)        | 120         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,441.92 |

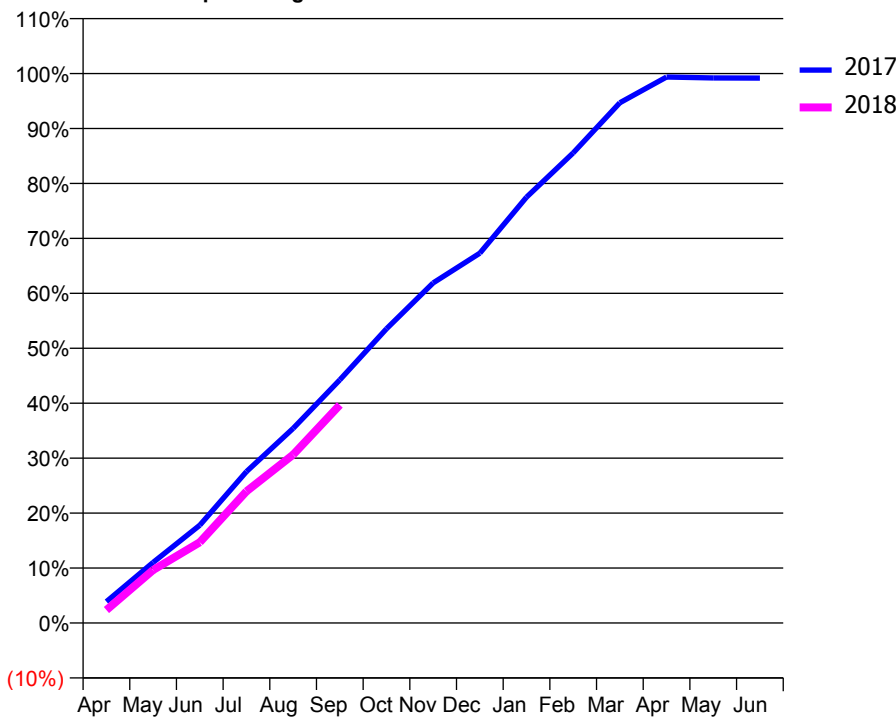
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,362       |                               |
| Quarter ending December 2016         | 4,407       | →                             |
| Quarter ending March 2017            | 4,419       | →                             |
| Quarter ending June 2017             | 4,393       | →                             |
| Quarter ending September 2017        | 4,373       | →                             |
| <b>Variance since September 2016</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 559                               | 339   |
| May       | 1,584                             | 1,386 |
| June      | 2,556                             | 2,107 |
| July      | 3,954                             | 3,439 |
| August    | 5,084                             | 4,395 |
| September | 6,350                             | 5,696 |
| October   | 7,683                             |       |
| November  | 8,880                             |       |
| December  | 9,659                             |       |
| January   | 11,122                            |       |
| February  | 12,277                            |       |
| March     | 13,588                            |       |
| April     | 14,259                            |       |
| May       | 14,233                            |       |
| June      | 14,230                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 857         | 11.2%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 449      | 2,359       | 19.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 551      | 857         | 64.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,214    | 2,359       | 51.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 289      | 2,934       | 9.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 2,934       | 1.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 2,934       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 20          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 20          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



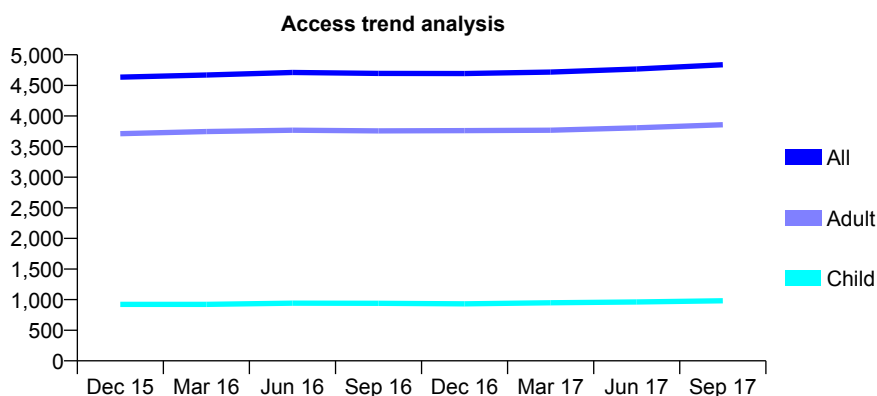
## Q44 - Vital Signs At a Glance Contract Report for 649139/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR BS PHIPPS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

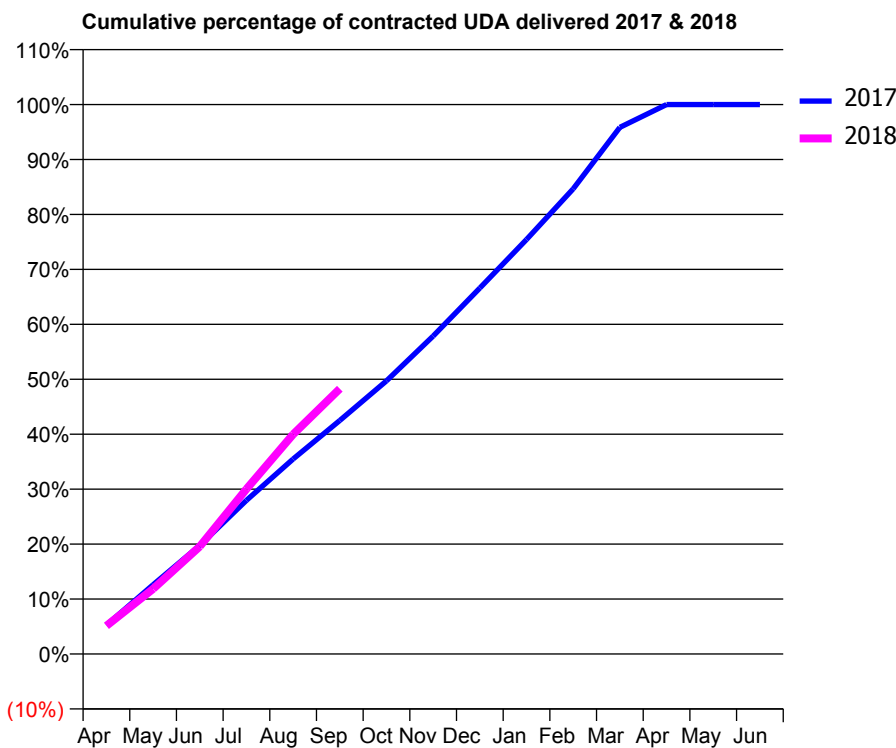
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,870      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £389,998.12 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,696       |                               |
| Quarter ending December 2016         | 4,693       | →                             |
| Quarter ending March 2017            | 4,717       | →                             |
| Quarter ending June 2017             | 4,768       | →                             |
| Quarter ending September 2017        | 4,838       | →                             |
| <b>Variance since September 2016</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 694                               | 661   |
| May       | 1,654                             | 1,527 |
| June      | 2,593                             | 2,519 |
| July      | 3,671                             | 3,864 |
| August    | 4,659                             | 5,146 |
| September | 5,578                             | 6,213 |
| October   | 6,524                             |       |
| November  | 7,594                             |       |
| December  | 8,743                             |       |
| January   | 9,902                             |       |
| February  | 11,114                            |       |
| March     | 12,582                            |       |
| April     | 13,127                            |       |
| May       | 13,127                            |       |
| June      | 13,127                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 725         | 5.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 492      | 2,752       | 17.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 383      | 725         | 52.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,205    | 2,752       | 43.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 268      | 3,218       | 8.3%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,218       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 75       | 3,218       | 2.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

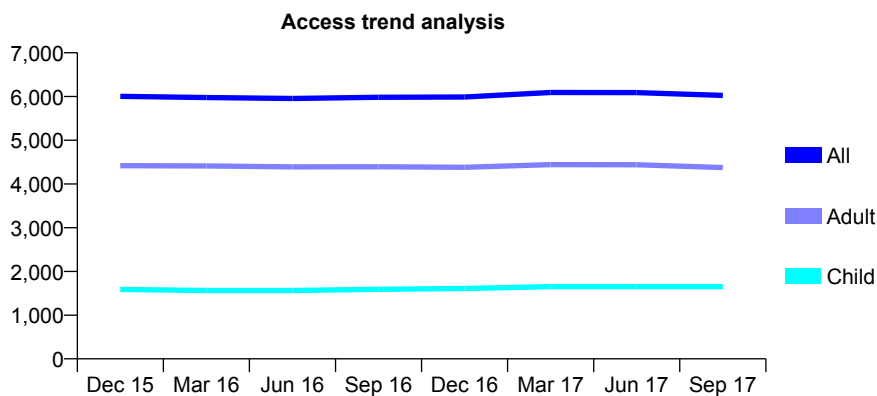
## Q44 - Vital Signs At a Glance Contract Report for 649899/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SW HUGHES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

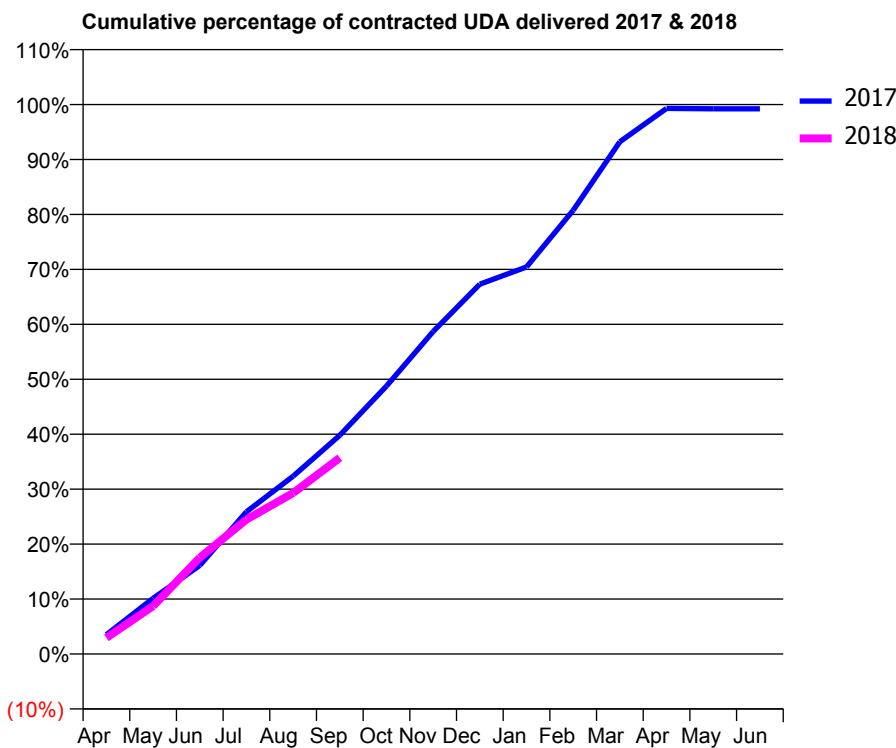
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,100      |
| Carry forward general activity (UDA)        | 144         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £527,785.88 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,984       |                               |
| Quarter ending December 2016         | 5,988       | →                             |
| Quarter ending March 2017            | 6,093       | →                             |
| Quarter ending June 2017             | 6,091       | →                             |
| Quarter ending September 2017        | 6,026       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 641                               | 535   |
| May       | 1,833                             | 1,579 |
| June      | 2,918                             | 3,171 |
| July      | 4,684                             | 4,431 |
| August    | 5,858                             | 5,304 |
| September | 7,205                             | 6,463 |
| October   | 8,827                             |       |
| November  | 10,622                            |       |
| December  | 12,183                            |       |
| January   | 12,750                            |       |
| February  | 14,615                            |       |
| March     | 16,874                            |       |
| April     | 17,973                            |       |
| May       | 17,960                            |       |
| June      | 17,956                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,123       | 7.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 252      | 2,457       | 10.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 678      | 1,123       | 60.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,340    | 2,457       | 54.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 108      | 3,186       | 3.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,186       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,186       | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 19          | 94.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 19          | 94.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

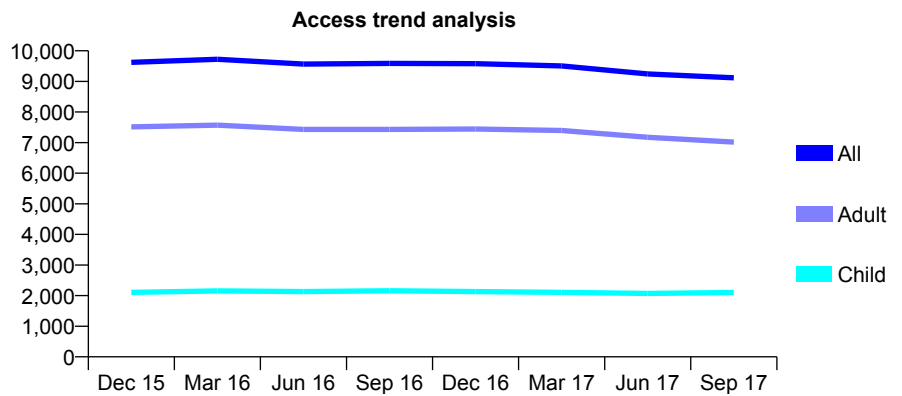
## Q44 - Vital Signs At a Glance Contract Report for 654248/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S HUSSAIN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

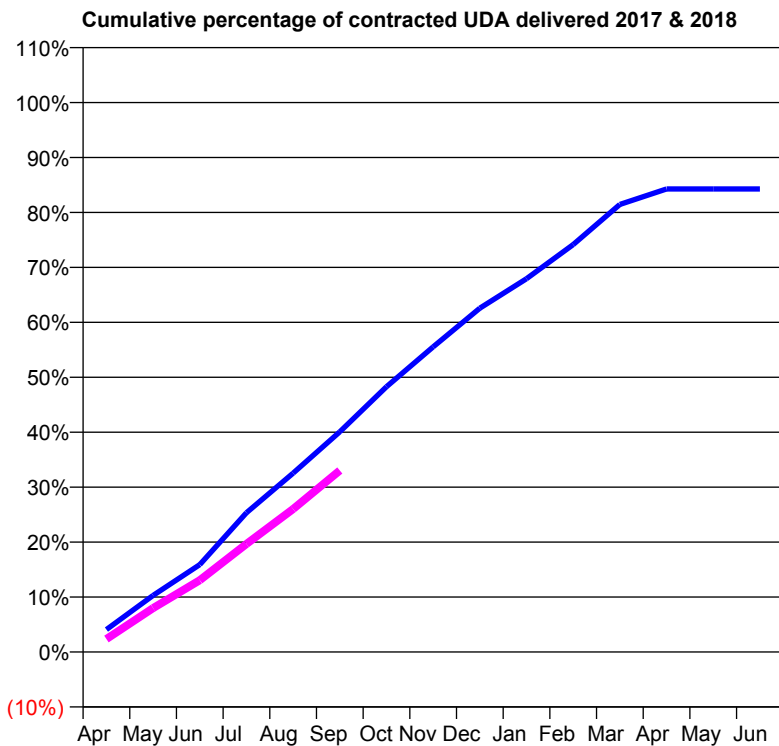
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 35,894        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,041,176.43 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 9,590         |                               |
| Quarter ending December 2016         | 9,580         | →                             |
| Quarter ending March 2017            | 9,504         | →                             |
| Quarter ending June 2017             | 9,246         | ↓                             |
| Quarter ending September 2017        | 9,118         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,470                             | 846    |
| May       | 3,695                             | 2,871  |
| June      | 5,705                             | 4,688  |
| July      | 9,098                             | 7,063  |
| August    | 11,688                            | 9,340  |
| September | 14,386                            | 11,858 |
| October   | 17,329                            |        |
| November  | 19,934                            |        |
| December  | 22,457                            |        |
| January   | 24,385                            |        |
| February  | 26,614                            |        |
| March     | 29,240                            |        |
| April     | 30,244                            |        |
| May       | 30,246                            |        |
| June      | 30,247                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,242       | 8.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 678      | 3,742       | 18.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 517      | 1,242       | 41.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,502    | 3,742       | 40.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 710      | 4,595       | 15.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 4,595       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 101      | 4,595       | 2.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

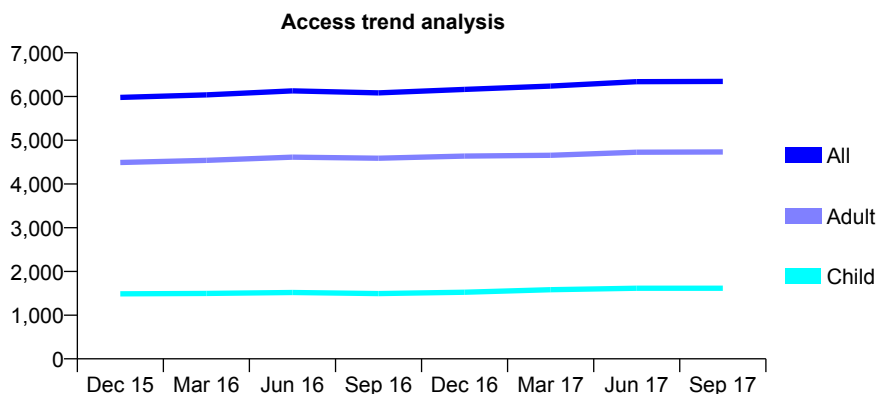
## Q44 - Vital Signs At a Glance Contract Report for 661899/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS A SIMPKINS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

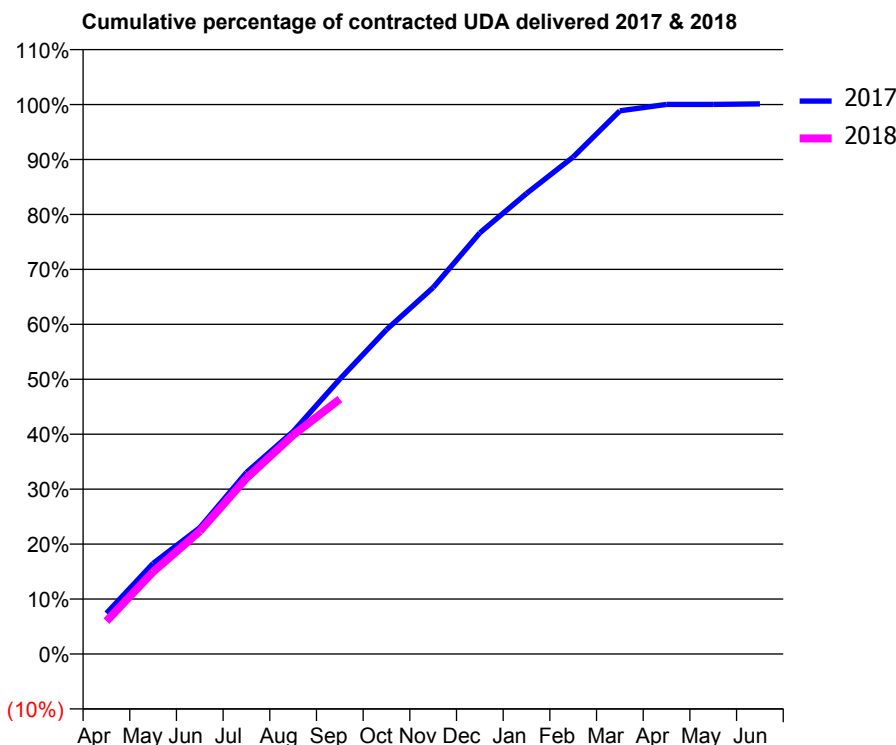
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £381,455.18 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,083       |                               |
| Quarter ending December 2016         | 6,162       | →                             |
| Quarter ending March 2017            | 6,238       | →                             |
| Quarter ending June 2017             | 6,341       | →                             |
| Quarter ending September 2017        | 6,347       | →                             |
| <b>Variance since September 2016</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,136                             | 896   |
| May       | 2,525                             | 2,245 |
| June      | 3,519                             | 3,352 |
| July      | 5,054                             | 4,799 |
| August    | 6,193                             | 5,977 |
| September | 7,654                             | 6,957 |
| October   | 9,031                             |       |
| November  | 10,203                            |       |
| December  | 11,727                            |       |
| January   | 12,823                            |       |
| February  | 13,841                            |       |
| March     | 15,123                            |       |
| April     | 15,304                            |       |
| May       | 15,304                            |       |
| June      | 15,316                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 932         | 2.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 238      | 2,739       | 8.7%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 404      | 932         | 43.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,314    | 2,739       | 48.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 90       | 3,496       | 2.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 3,496       | 1.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 3,496       | 1.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 20          | 90.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 20          | 95.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

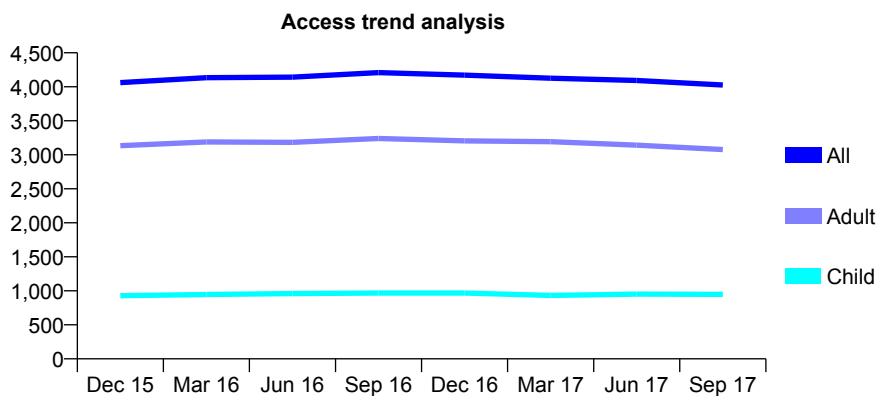
## Q44 - Vital Signs At a Glance Contract Report for 674281/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR P MOTTRAM |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 22/05/2006   |
| Contract end date    |              |

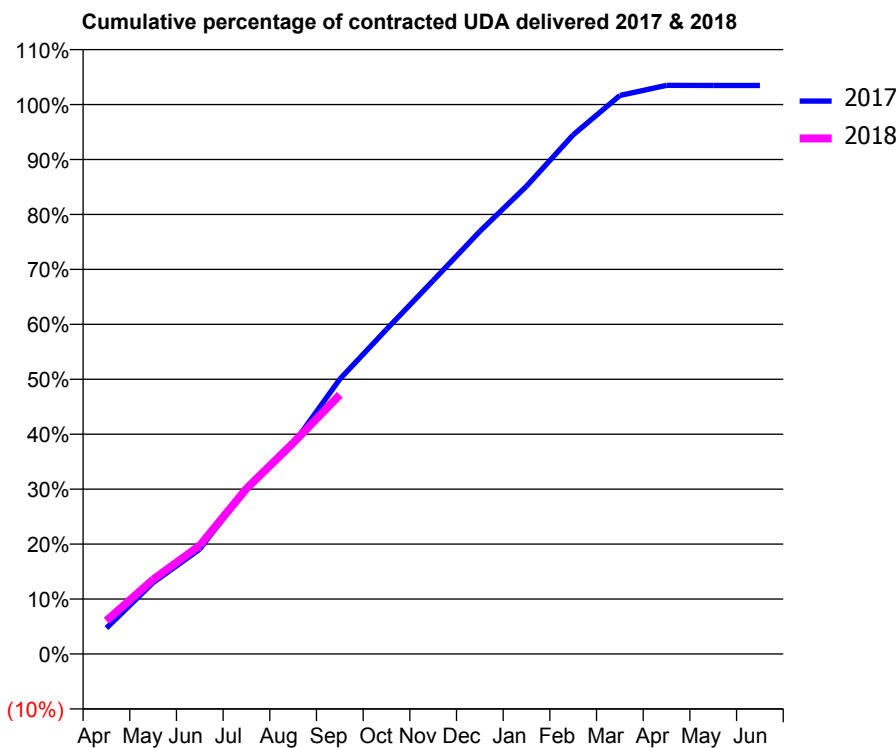
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £195,661.09 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,209         |                               |
| Quarter ending December 2016         | 4,172         | →                             |
| Quarter ending March 2017            | 4,126         | ↓                             |
| Quarter ending June 2017             | 4,094         | →                             |
| Quarter ending September 2017        | 4,027         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 362                               | 454   |
| May       | 993                               | 1,017 |
| June      | 1,461                             | 1,480 |
| July      | 2,312                             | 2,257 |
| August    | 2,923                             | 2,881 |
| September | 3,828                             | 3,538 |
| October   | 4,519                             |       |
| November  | 5,199                             |       |
| December  | 5,884                             |       |
| January   | 6,513                             |       |
| February  | 7,229                             |       |
| March     | 7,776                             |       |
| April     | 7,917                             |       |
| May       | 7,915                             |       |
| June      | 7,915                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 736         | 5.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 307      | 2,053       | 15.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 486      | 736         | 66.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,141    | 2,053       | 55.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 216      | 2,165       | 10.0%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,165       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 2,165       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

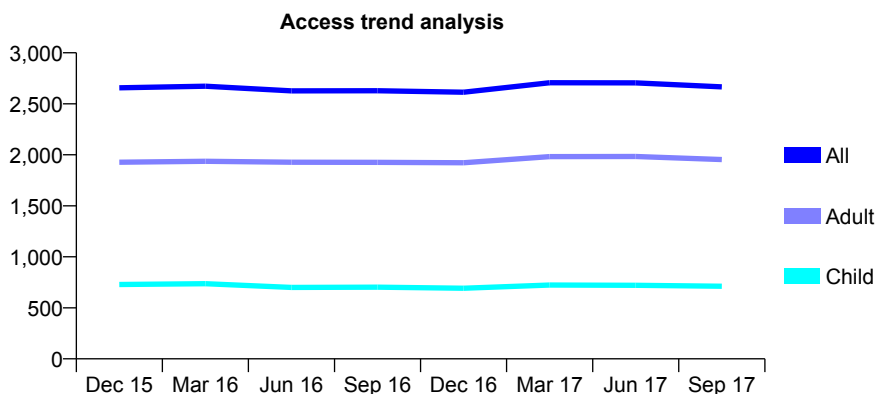
## Q44 - Vital Signs At a Glance Contract Report for 674346/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS SE HAWORTH |
| Contract type name   | PDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    | 31/03/2021      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,909       |
| Carry forward general activity (UDA)        | 12          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,967.22 |

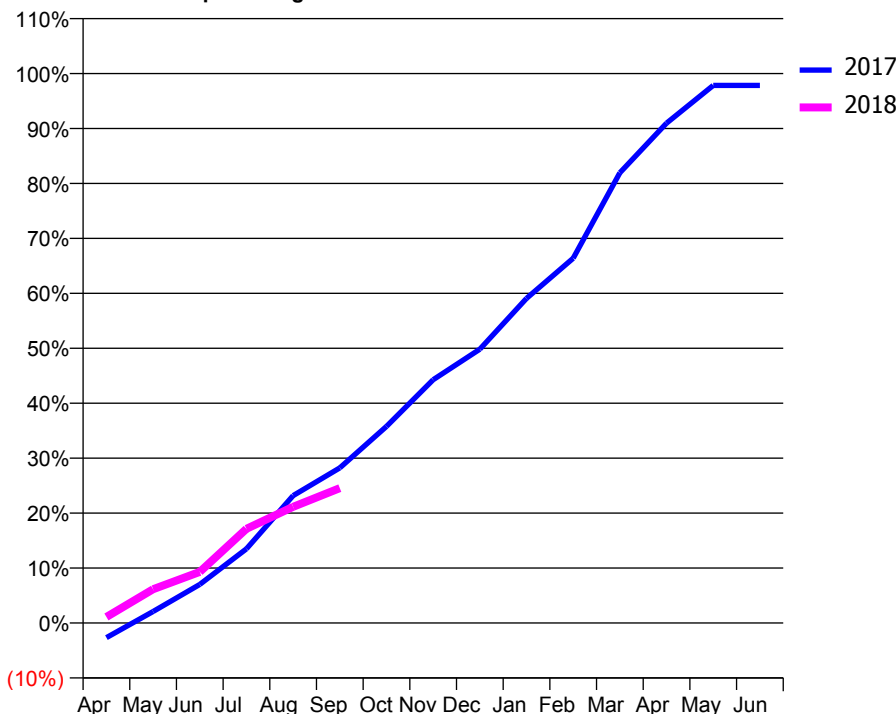
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,628       |                               |
| Quarter ending December 2016         | 2,614       | →                             |
| Quarter ending March 2017            | 2,706       | ↑                             |
| Quarter ending June 2017             | 2,705       | →                             |
| Quarter ending September 2017        | 2,666       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -239                              | 98    |
| May       | 188                               | 548   |
| June      | 626                               | 829   |
| July      | 1,202                             | 1,528 |
| August    | 2,066                             | 1,883 |
| September | 2,515                             | 2,187 |
| October   | 3,188                             |       |
| November  | 3,944                             |       |
| December  | 4,440                             |       |
| January   | 5,263                             |       |
| February  | 5,914                             |       |
| March     | 7,301                             |       |
| April     | 8,104                             |       |
| May       | 8,717                             |       |
| June      | 8,717                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 512         | 15.8%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 994         | 15.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303      | 512         | 59.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 349      | 994         | 35.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 95       | 1,061       | 9.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,061       | 0.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,061       | 0.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

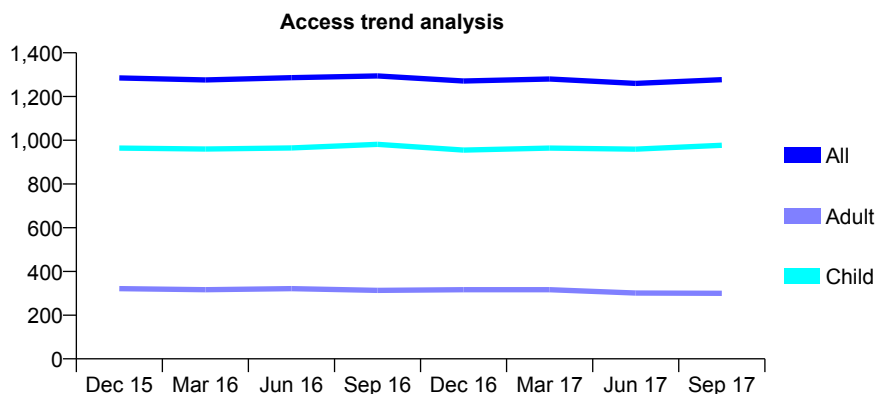
## Q44 - Vital Signs At a Glance Contract Report for 676357/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR JD FLEMING |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/07/2013    |
| Contract end date    |               |

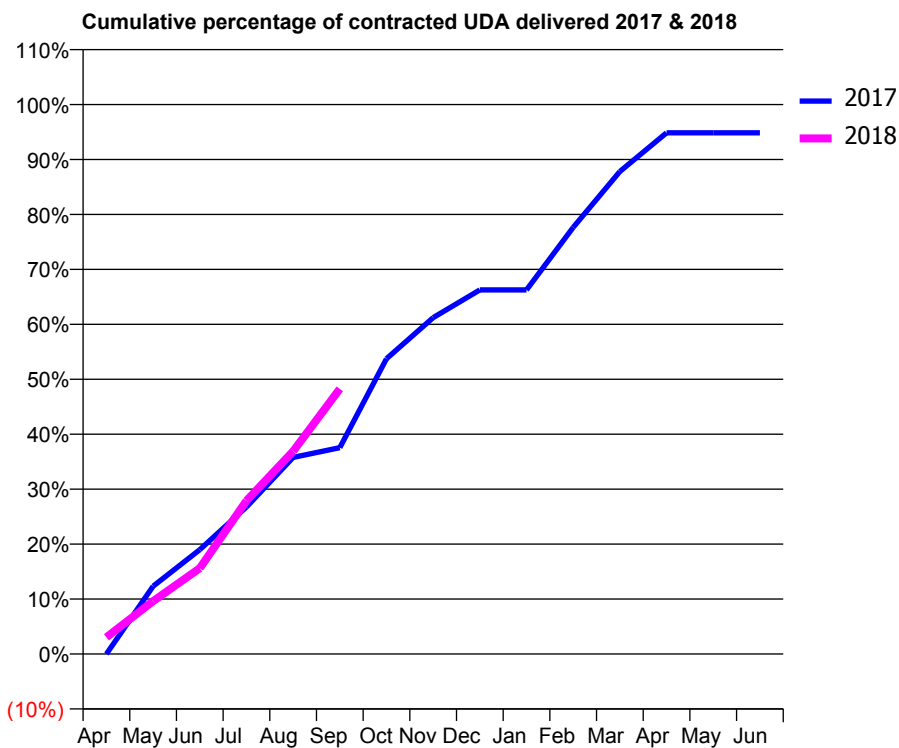
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,077       |
| Carry forward general activity (UDA)        | 1           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £112,335.29 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,294         |                               |
| Quarter ending December 2016         | 1,271         | ↓                             |
| Quarter ending March 2017            | 1,280         | →                             |
| Quarter ending June 2017             | 1,260         | ↓                             |
| Quarter ending September 2017        | 1,277         | →                             |
| <b>Variance since September 2016</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 94    |
| May       | 380                               | 296   |
| June      | 584                               | 480   |
| July      | 824                               | 858   |
| August    | 1,101                             | 1,135 |
| September | 1,156                             | 1,485 |
| October   | 1,654                             |       |
| November  | 1,884                             |       |
| December  | 2,039                             |       |
| January   | 2,039                             |       |
| February  | 2,389                             |       |
| March     | 2,702                             |       |
| April     | 2,918                             |       |
| May       | 2,918                             |       |
| June      | 2,918                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 162      | 1,112       | 14.6%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 152         | 2.6%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 739      | 1,112       | 66.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 97       | 152         | 63.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 1,064       | 3.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,064       | 0.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,064       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



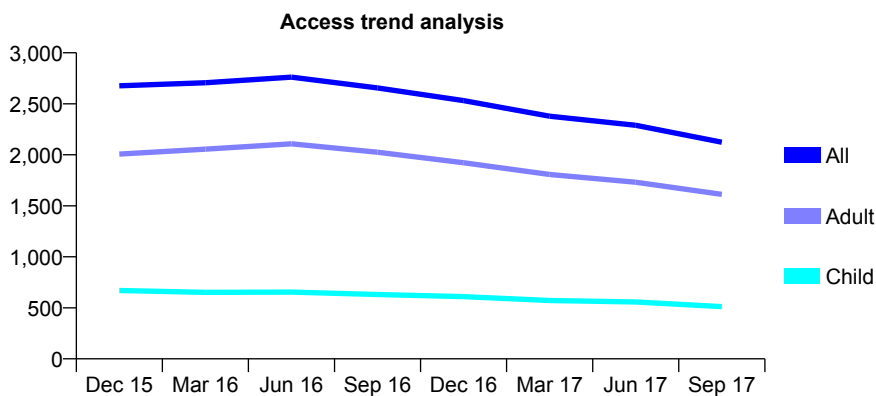
## Q44 - Vital Signs At a Glance Contract Report for 682365/0009 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR QM JAFFRI      |
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 29/11/2010        |
| Contract end date    | 28/11/2018        |

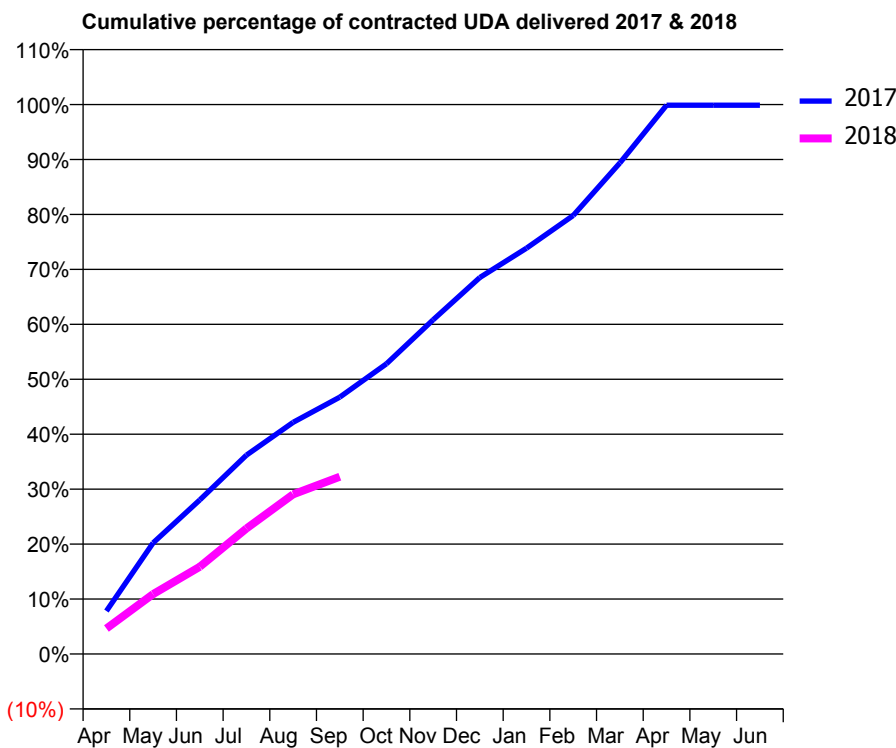
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,672.00 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,656          |                               |
| Quarter ending December 2016         | 2,532          | ↓                             |
| Quarter ending March 2017            | 2,379          | ↓                             |
| Quarter ending June 2017             | 2,289          | ↓                             |
| Quarter ending September 2017        | 2,124          | ↓                             |
| <b>Variance since September 2016</b> | <b>(20.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 627                               | 371   |
| May       | 1,618                             | 872   |
| June      | 2,243                             | 1,271 |
| July      | 2,896                             | 1,828 |
| August    | 3,372                             | 2,325 |
| September | 3,741                             | 2,580 |
| October   | 4,226                             |       |
| November  | 4,866                             |       |
| December  | 5,481                             |       |
| January   | 5,909                             |       |
| February  | 6,384                             |       |
| March     | 7,148                             |       |
| April     | 7,989                             |       |
| May       | 7,989                             |       |
| June      | 7,989                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 366         | 13.4%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 196      | 1,032       | 19.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 203      | 366         | 55.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 471      | 1,032       | 45.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 186      | 1,063       | 17.5%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,063       | 0.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,063       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



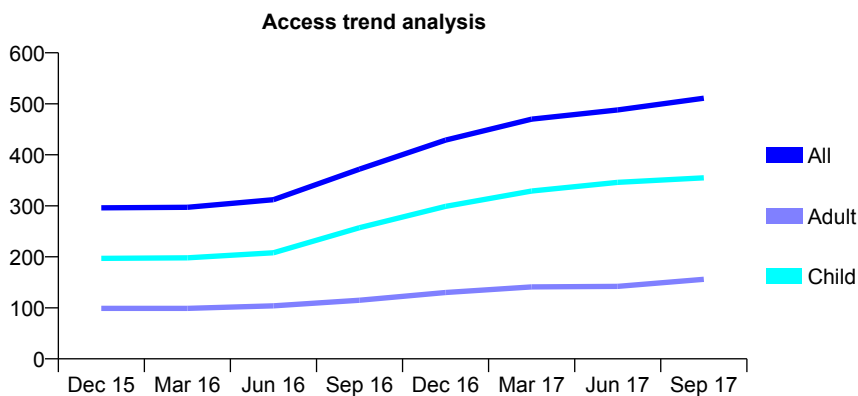
## Q44 - Vital Signs At a Glance Contract Report for 723525/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Wish Dental Practice |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,183      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,272.22 |

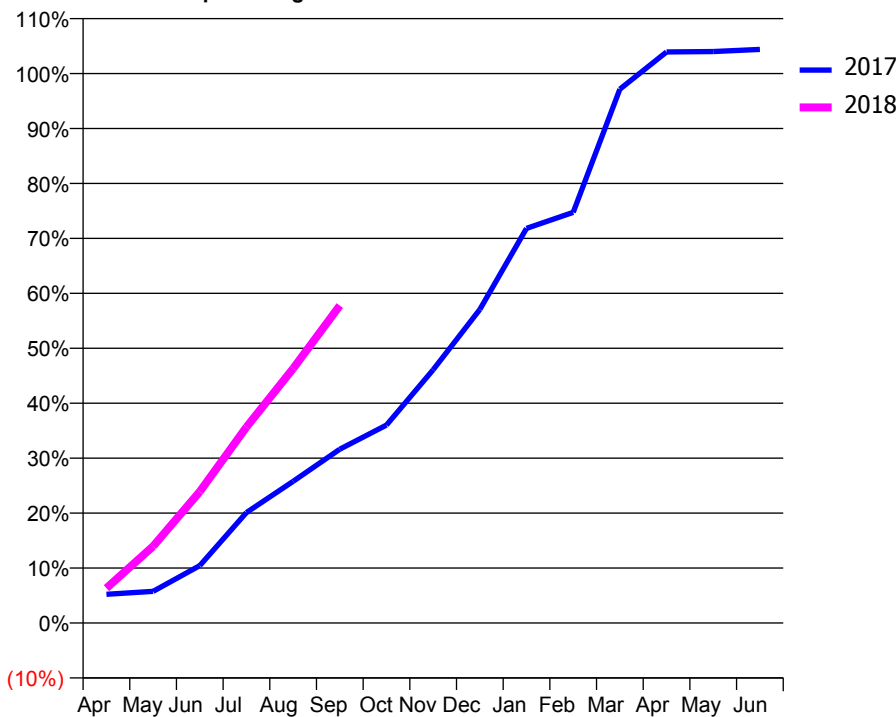
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 372          |                               |
| Quarter ending December 2016         | 429          | ↑                             |
| Quarter ending March 2017            | 470          | ↑                             |
| Quarter ending June 2017             | 488          | ↑                             |
| Quarter ending September 2017        | 511          | ↑                             |
| <b>Variance since September 2016</b> | <b>37.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 57                                | 75   |
| May       | 63                                | 165  |
| June      | 115                               | 283  |
| July      | 221                               | 422  |
| August    | 283                               | 548  |
| September | 347                               | 683  |
| October   | 396                               |      |
| November  | 506                               |      |
| December  | 627                               |      |
| January   | 789                               |      |
| February  | 821                               |      |
| March     | 1,067                             |      |
| April     | 1,141                             |      |
| May       | 1,142                             |      |
| June      | 1,146                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 374         | 9.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 89          | 7.9%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 374         | 66.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 55       | 89          | 61.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 423         | 2.8%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 423         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 423         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

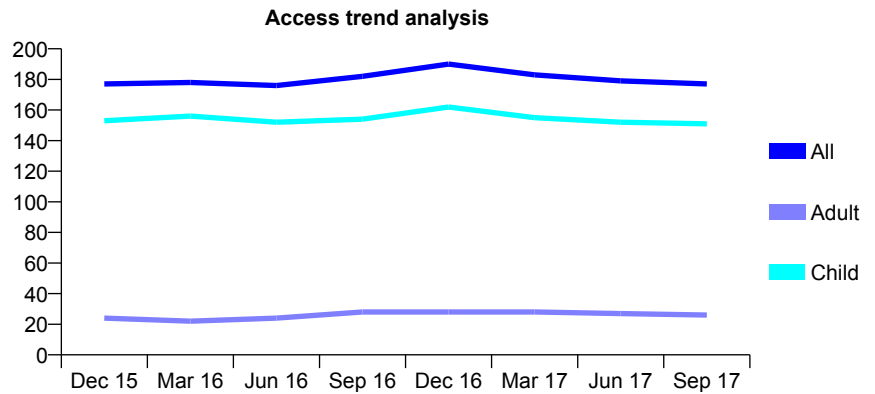
## Q44 - Vital Signs At a Glance Contract Report for 723843/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR JR BURGESS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

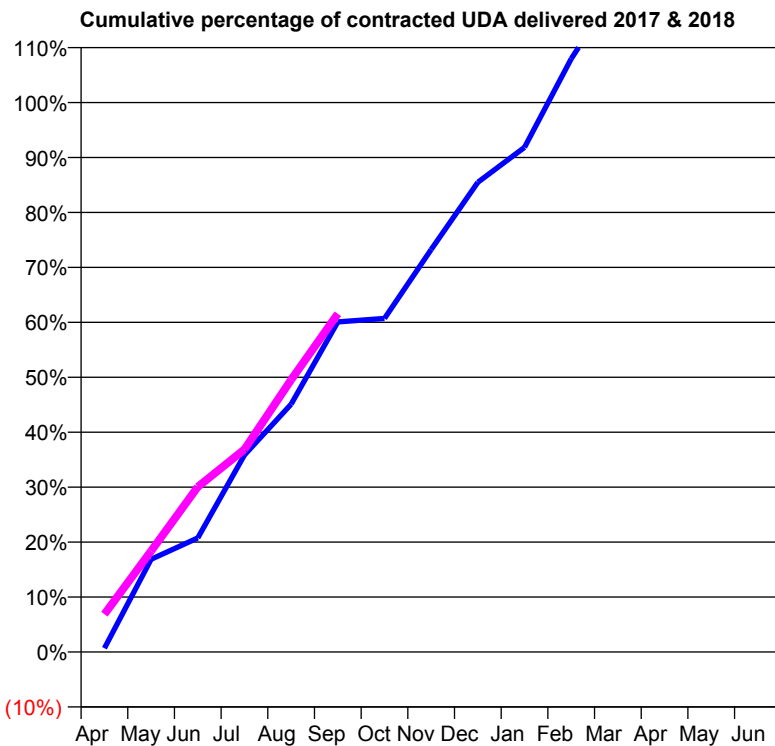
|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 308       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £8,742.71 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 182           |                               |
| Quarter ending December 2016         | 190           | ↑                             |
| Quarter ending March 2017            | 183           | ↓                             |
| Quarter ending June 2017             | 179           | ↓                             |
| Quarter ending September 2017        | 177           | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 2                                 | 21   |
| May       | 53                                | 57   |
| June      | 65                                | 93   |
| July      | 113                               | 114  |
| August    | 142                               | 153  |
| September | 189                               | 190  |
| October   | 191                               |      |
| November  | 230                               |      |
| December  | 268                               |      |
| January   | 288                               |      |
| February  | 339                               |      |
| March     | 380                               |      |
| April     | 383                               |      |
| May       | 384                               |      |
| June      | 384                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 131         | 16.0%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 88       | 131         | 67.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 8           | 87.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 135         | 2.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 135         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 135         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

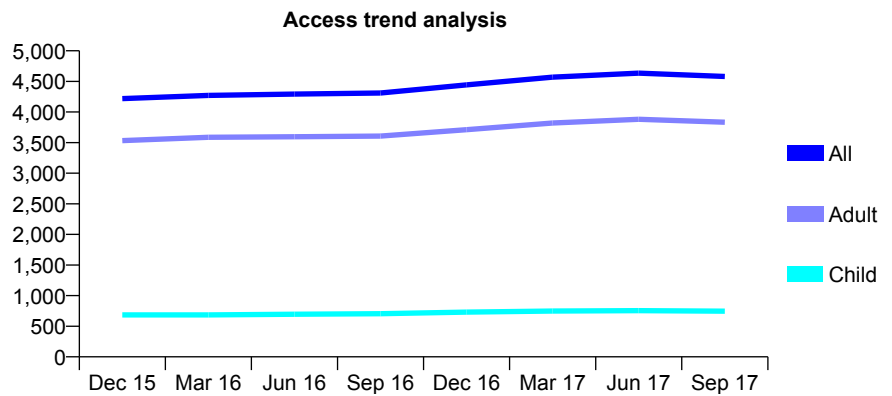
## Q44 - Vital Signs At a Glance Contract Report for 725382/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DG SPARKE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,165      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £368,141.97 |

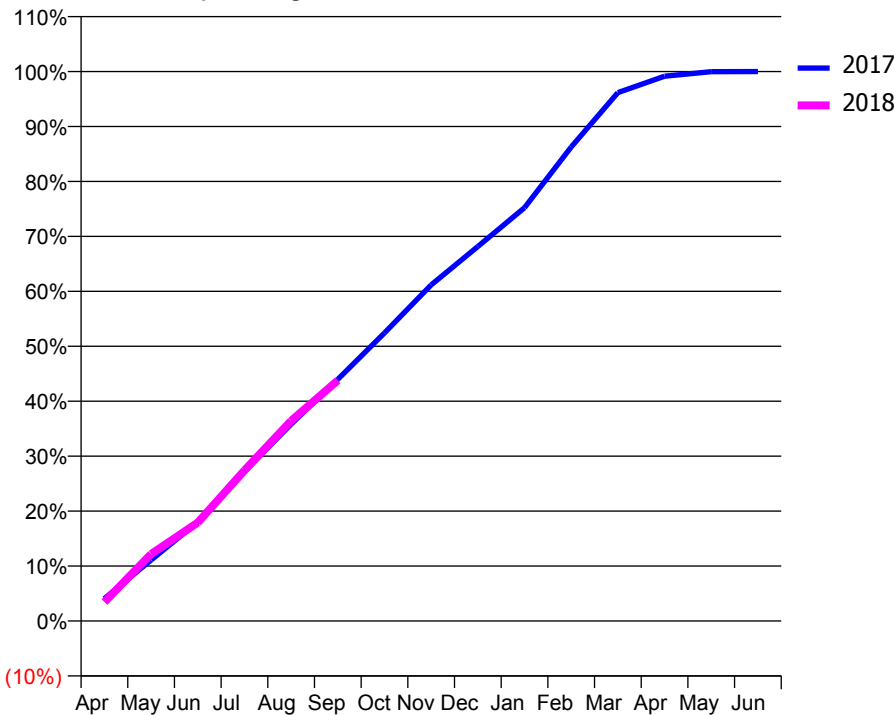
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,311       |                               |
| Quarter ending December 2016         | 4,443       | ↑                             |
| Quarter ending March 2017            | 4,569       | ↑                             |
| Quarter ending June 2017             | 4,635       | →                             |
| Quarter ending September 2017        | 4,580       | ↓                             |
| <b>Variance since September 2016</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 498                               | 420   |
| May       | 1,353                             | 1,483 |
| June      | 2,198                             | 2,181 |
| July      | 3,320                             | 3,334 |
| August    | 4,370                             | 4,432 |
| September | 5,366                             | 5,328 |
| October   | 6,394                             |       |
| November  | 7,459                             |       |
| December  | 8,312                             |       |
| January   | 9,175                             |       |
| February  | 10,521                            |       |
| March     | 11,730                            |       |
| April     | 12,093                            |       |
| May       | 12,194                            |       |
| June      | 12,197                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 655         | 5.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 370      | 2,956       | 12.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 462      | 655         | 70.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,628    | 2,956       | 55.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 108      | 3,364       | 3.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 3,364       | 1.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 67       | 3,364       | 2.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

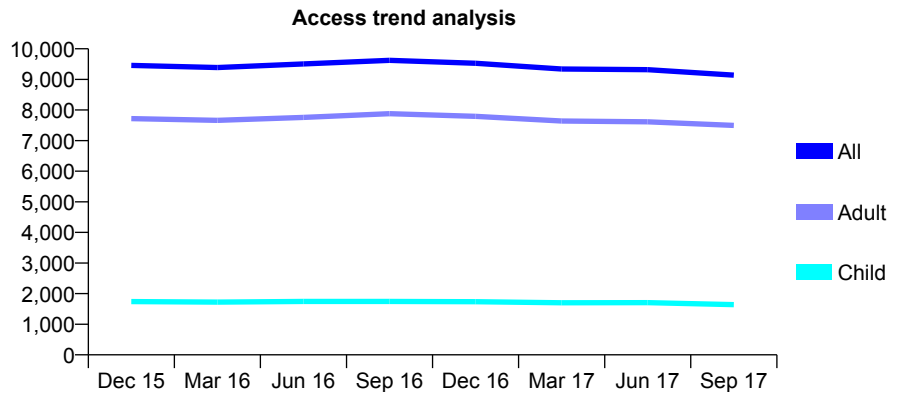
## Q44 - Vital Signs At a Glance Contract Report for 725382/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DG SPARKE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,156      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £777,419.11 |

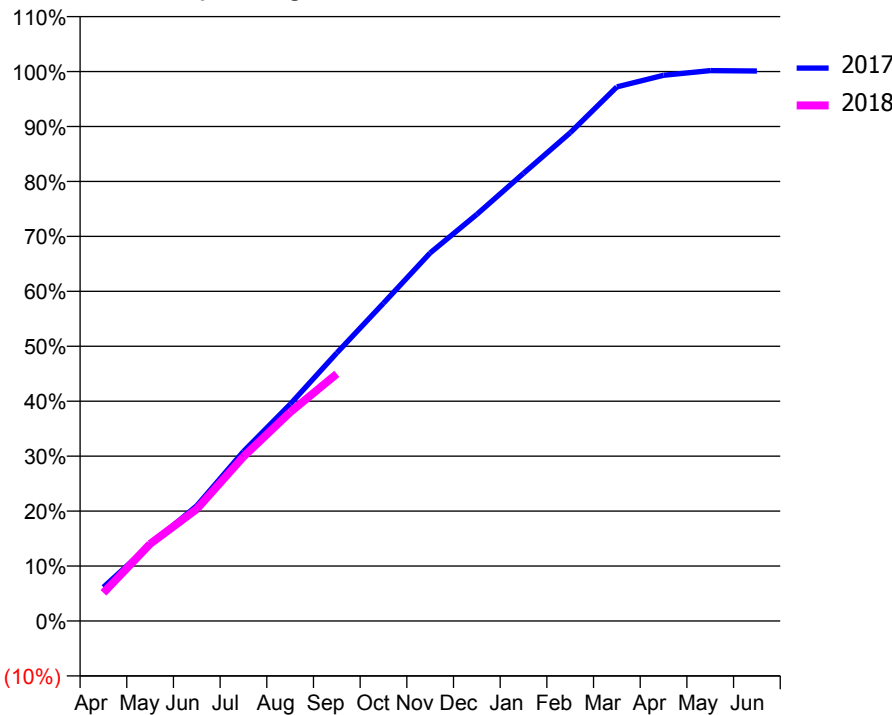
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 9,622         |                               |
| Quarter ending December 2016         | 9,529         | →                             |
| Quarter ending March 2017            | 9,342         | ↓                             |
| Quarter ending June 2017             | 9,319         | →                             |
| Quarter ending September 2017        | 9,139         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,643                             | 1,343  |
| May       | 3,704                             | 3,675  |
| June      | 5,598                             | 5,326  |
| July      | 8,234                             | 7,821  |
| August    | 10,522                            | 9,934  |
| September | 13,017                            | 11,767 |
| October   | 15,433                            |        |
| November  | 17,869                            |        |
| December  | 19,743                            |        |
| January   | 21,736                            |        |
| February  | 23,708                            |        |
| March     | 25,930                            |        |
| April     | 26,497                            |        |
| May       | 26,721                            |        |
| June      | 26,701                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,270       | 6.5%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 807      | 5,862       | 13.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 865      | 1,270       | 68.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,524    | 5,862       | 60.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 398      | 6,717       | 5.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 136      | 6,717       | 2.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 137      | 6,717       | 2.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 19          | 94.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 19          | 84.2%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

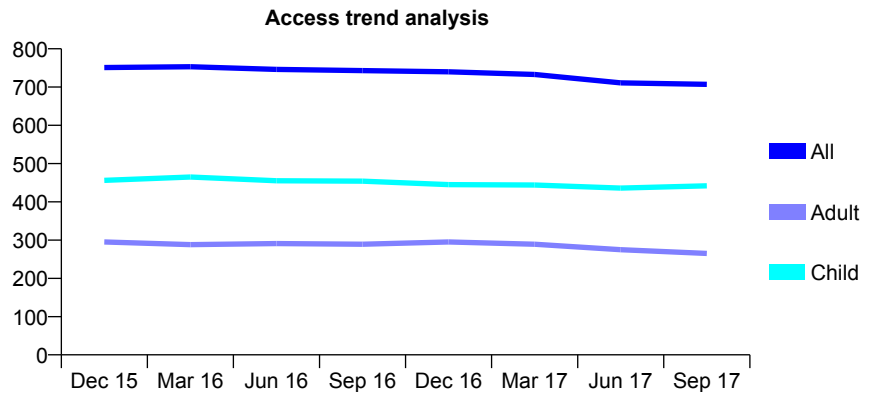
## Q44 - Vital Signs At a Glance Contract Report for 725889/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR GD ROWE   |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2025   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,220      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,635.39 |

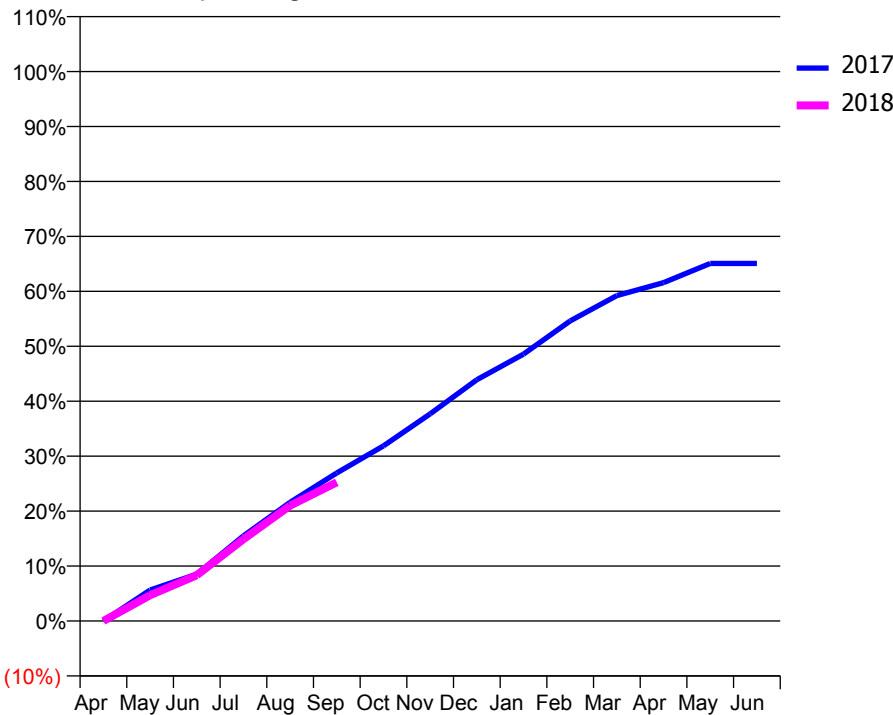
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 743           |                               |
| Quarter ending December 2016         | 740           | →                             |
| Quarter ending March 2017            | 733           | →                             |
| Quarter ending June 2017             | 711           | ↓                             |
| Quarter ending September 2017        | 707           | →                             |
| <b>Variance since September 2016</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 125                               | 104  |
| June      | 190                               | 185  |
| July      | 344                               | 330  |
| August    | 480                               | 466  |
| September | 598                               | 561  |
| October   | 708                               |      |
| November  | 837                               |      |
| December  | 975                               |      |
| January   | 1,078                             |      |
| February  | 1,212                             |      |
| March     | 1,315                             |      |
| April     | 1,367                             |      |
| May       | 1,444                             |      |
| June      | 1,444                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 300         | 14.3%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 128         | 12.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 147      | 300         | 49.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 60       | 128         | 46.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 343         | 7.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 343         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 343         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

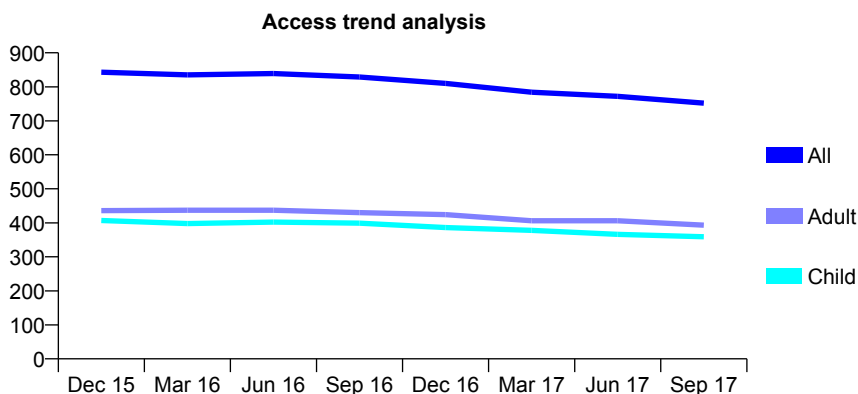
## Q44 - Vital Signs At a Glance Contract Report for 732486/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR D BARCLAY |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,188      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,202.46 |

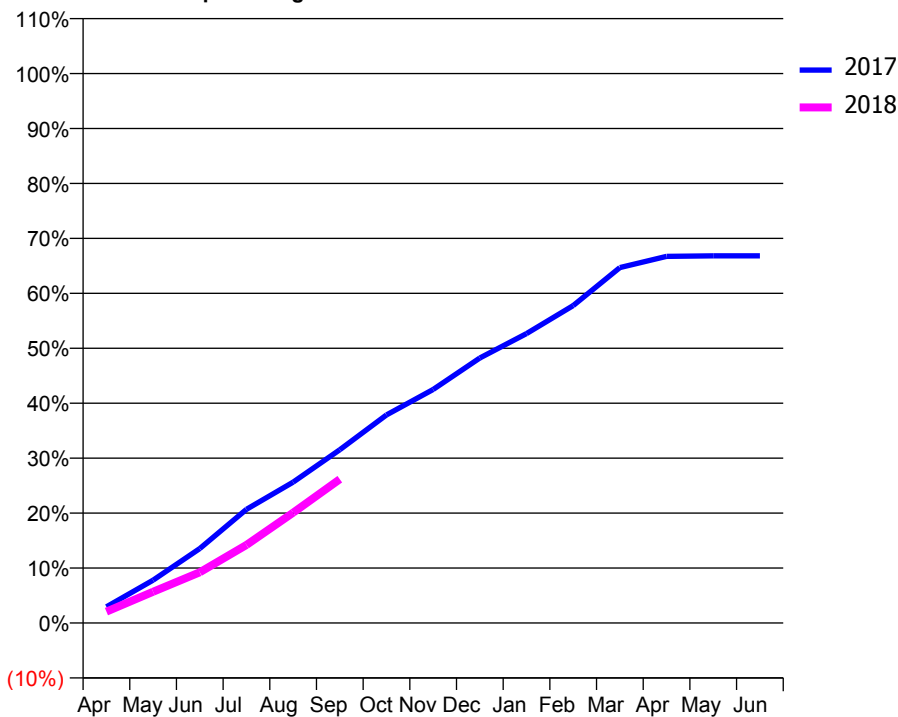
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 829           |                               |
| Quarter ending December 2016         | 810           | ↓                             |
| Quarter ending March 2017            | 784           | ↓                             |
| Quarter ending June 2017             | 772           | ↓                             |
| Quarter ending September 2017        | 752           | ↓                             |
| <b>Variance since September 2016</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 65    | 45   |
| May       | 171   | 124  |
| June      | 296   | 202  |
| July      | 452   | 311  |
| August    | 561   | 439  |
| September | 690   | 573  |
| October   | 828   |      |
| November  | 930   |      |
| December  | 1,055 |      |
| January   | 1,152 |      |
| February  | 1,264 |      |
| March     | 1,415 |      |
| April     | 1,460 |      |
| May       | 1,462 |      |
| June      | 1,462 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 283         | 6.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 169         | 8.9%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 194      | 283         | 68.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 99       | 169         | 58.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 420         | 3.3%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 420         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 420         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

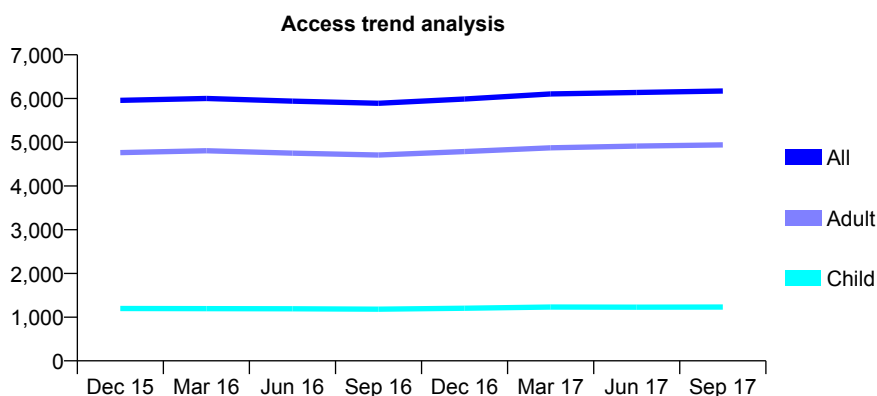
## Q44 - Vital Signs At a Glance Contract Report for 733032/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DP REEVES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

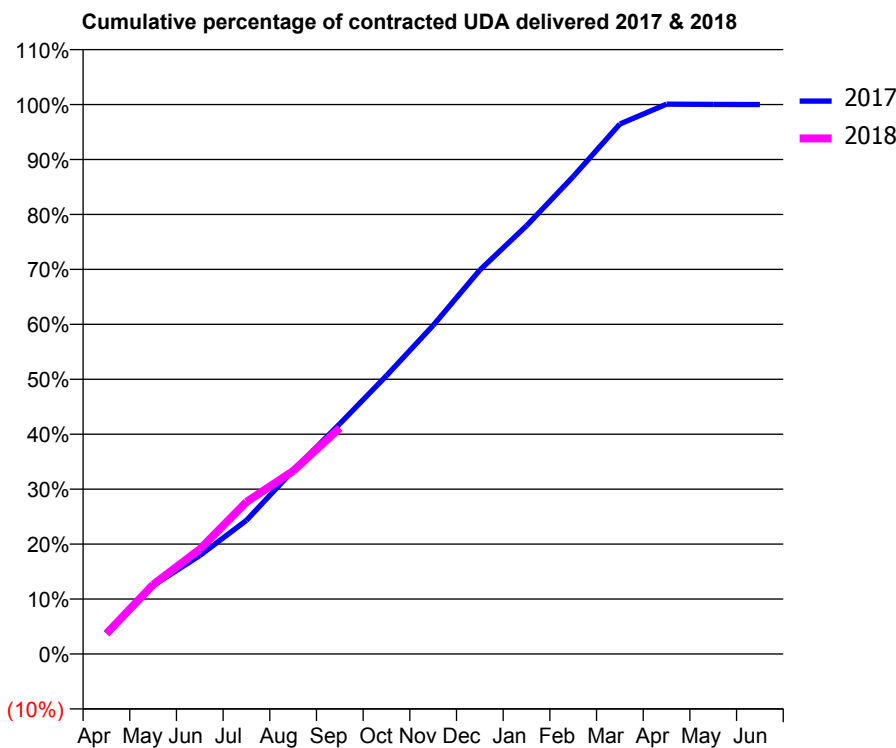
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,536      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £514,100.70 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,890       |                               |
| Quarter ending December 2016         | 5,989       | →                             |
| Quarter ending March 2017            | 6,105       | →                             |
| Quarter ending June 2017             | 6,139       | →                             |
| Quarter ending September 2017        | 6,171       | →                             |
| <b>Variance since September 2016</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 630                               | 613   |
| May       | 2,064                             | 2,089 |
| June      | 2,967                             | 3,151 |
| July      | 4,029                             | 4,578 |
| August    | 5,533                             | 5,508 |
| September | 6,938                             | 6,803 |
| October   | 8,389                             |       |
| November  | 9,905                             |       |
| December  | 11,573                            |       |
| January   | 12,905                            |       |
| February  | 14,389                            |       |
| March     | 15,971                            |       |
| April     | 16,572                            |       |
| May       | 16,562                            |       |
| June      | 16,560                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 902         | 7.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 345      | 3,249       | 10.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 535      | 902         | 59.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,009    | 3,249       | 61.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 3,830       | 1.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 3,830       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 3,830       | 1.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 19          | 84.2%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 19          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



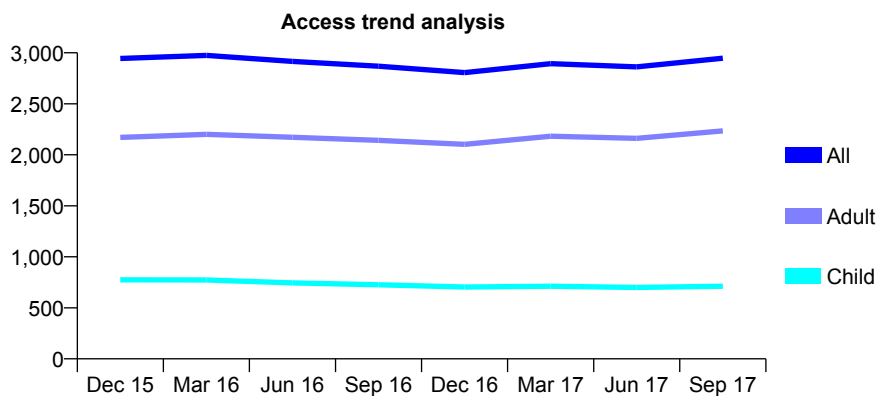
## Q44 - Vital Signs At a Glance Contract Report for 739634/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS KB RAW  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £250,406.76 |

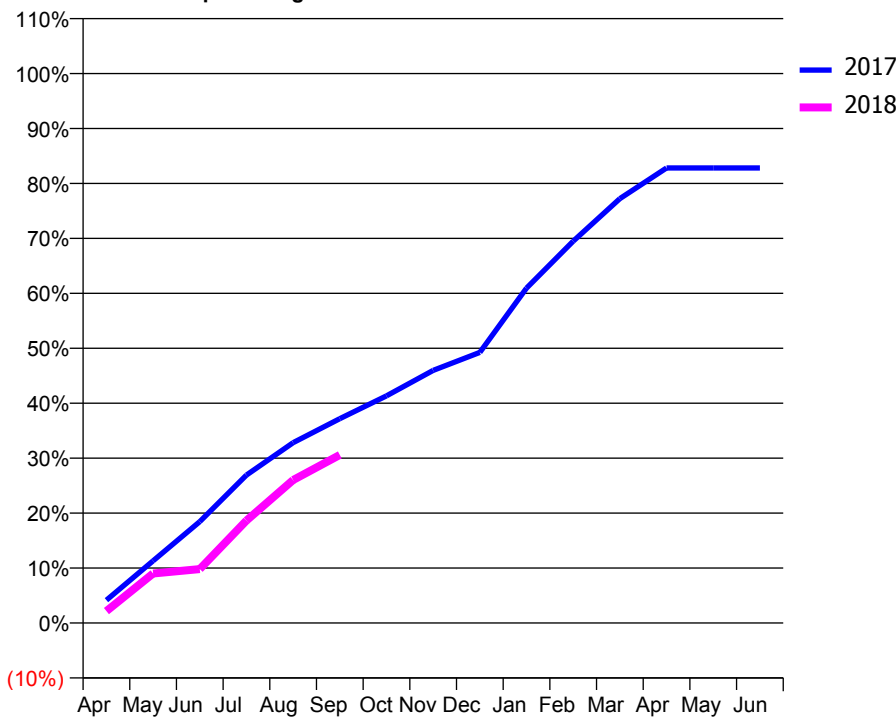
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,868       |                               |
| Quarter ending December 2016         | 2,806       | ↓                             |
| Quarter ending March 2017            | 2,894       | ↑                             |
| Quarter ending June 2017             | 2,862       | ↓                             |
| Quarter ending September 2017        | 2,947       | ↑                             |
| <b>Variance since September 2016</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 436                               | 228   |
| May       | 1,188                             | 948   |
| June      | 1,937                             | 1,030 |
| July      | 2,827                             | 1,957 |
| August    | 3,445                             | 2,732 |
| September | 3,905                             | 3,211 |
| October   | 4,340                             |       |
| November  | 4,826                             |       |
| December  | 5,171                             |       |
| January   | 6,399                             |       |
| February  | 7,296                             |       |
| March     | 8,108                             |       |
| April     | 8,696                             |       |
| May       | 8,696                             |       |
| June      | 8,696                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 442         | 6.3%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 169      | 1,380       | 12.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 270      | 442         | 61.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 739      | 1,380       | 53.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 1,652       | 13.0%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 1,652       | 1.5%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,652       | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 20          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



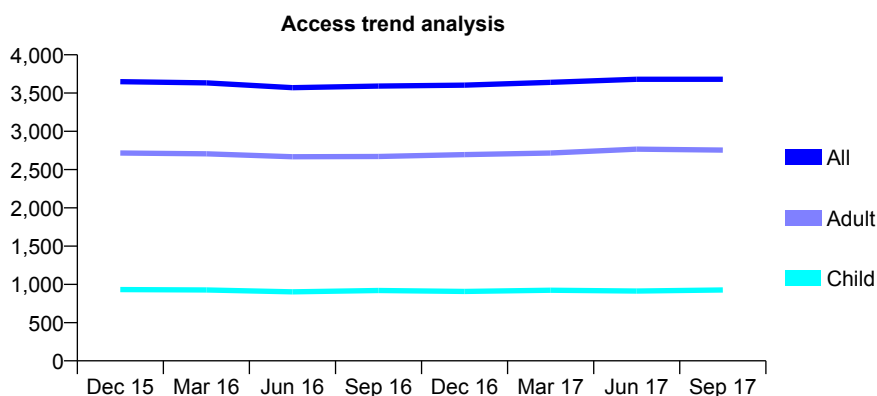
## Q44 - Vital Signs At a Glance Contract Report for 742953/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS CE ROBERTS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £286,939.45 |

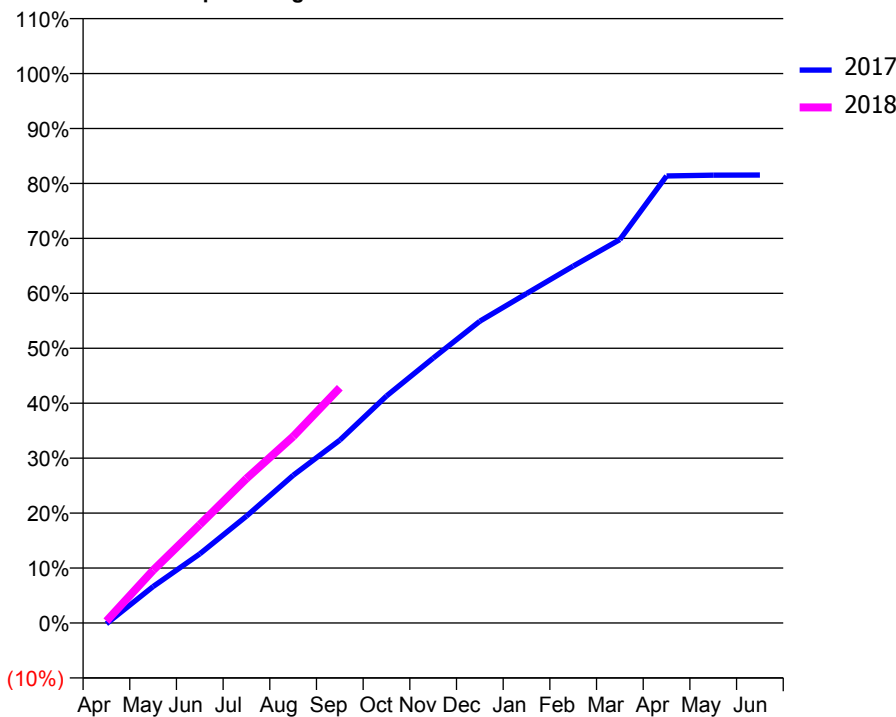
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,591       |                               |
| Quarter ending December 2016         | 3,604       | →                             |
| Quarter ending March 2017            | 3,640       | →                             |
| Quarter ending June 2017             | 3,680       | →                             |
| Quarter ending September 2017        | 3,681       | →                             |
| <b>Variance since September 2016</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -19                               | 41    |
| May       | 797                               | 1,151 |
| June      | 1,510                             | 2,148 |
| July      | 2,335                             | 3,154 |
| August    | 3,224                             | 4,074 |
| September | 3,995                             | 5,140 |
| October   | 4,957                             |       |
| November  | 5,784                             |       |
| December  | 6,590                             |       |
| January   | 7,194                             |       |
| February  | 7,794                             |       |
| March     | 8,374                             |       |
| April     | 9,762                             |       |
| May       | 9,781                             |       |
| June      | 9,783                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 139      | 1,002       | 13.9%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 428      | 2,392       | 17.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 624      | 1,002       | 62.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,376    | 2,392       | 57.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 2,708       | 6.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 2,708       | 2.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,708       | 0.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

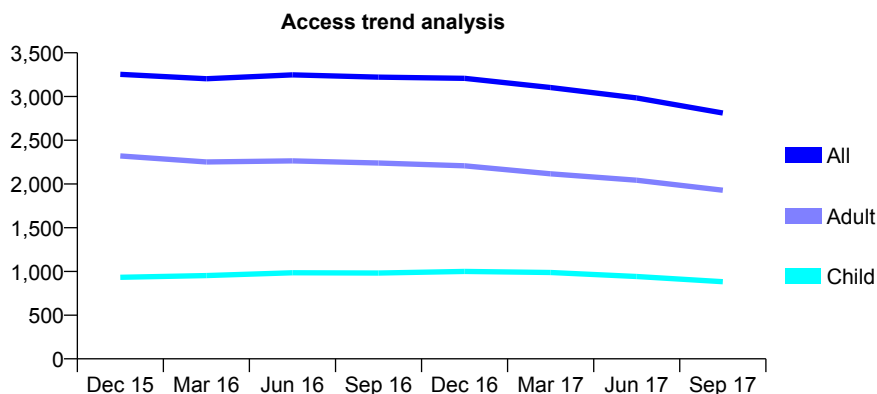
## Q44 - Vital Signs At a Glance Contract Report for 745235/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR ML GIBSON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

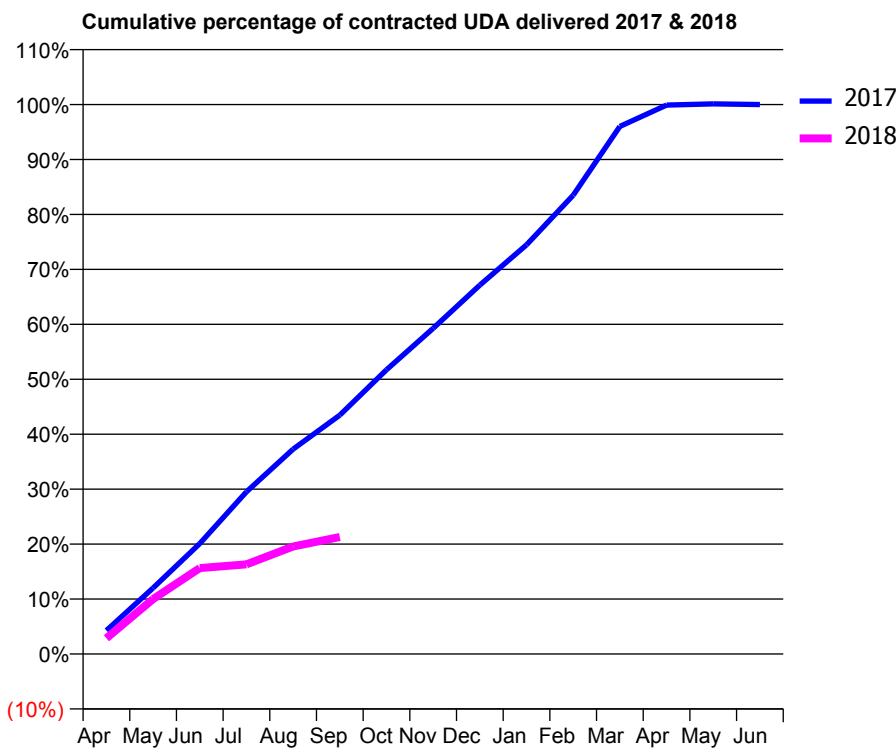
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,352       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £289,939.24 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,221          |                               |
| Quarter ending December 2016         | 3,208          | →                             |
| Quarter ending March 2017            | 3,103          | ↓                             |
| Quarter ending June 2017             | 2,984          | ↓                             |
| Quarter ending September 2017        | 2,811          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 403                               | 268   |
| May       | 1,130                             | 937   |
| June      | 1,892                             | 1,463 |
| July      | 2,778                             | 1,526 |
| August    | 3,509                             | 1,830 |
| September | 4,090                             | 1,991 |
| October   | 4,867                             |       |
| November  | 5,577                             |       |
| December  | 6,316                             |       |
| January   | 7,005                             |       |
| February  | 7,854                             |       |
| March     | 9,033                             |       |
| April     | 9,399                             |       |
| May       | 9,419                             |       |
| June      | 9,408                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 312         | 9.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 154      | 791         | 19.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142      | 312         | 45.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 348      | 791         | 44.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 221      | 937         | 23.6%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 937         | 0.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 937         | 1.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

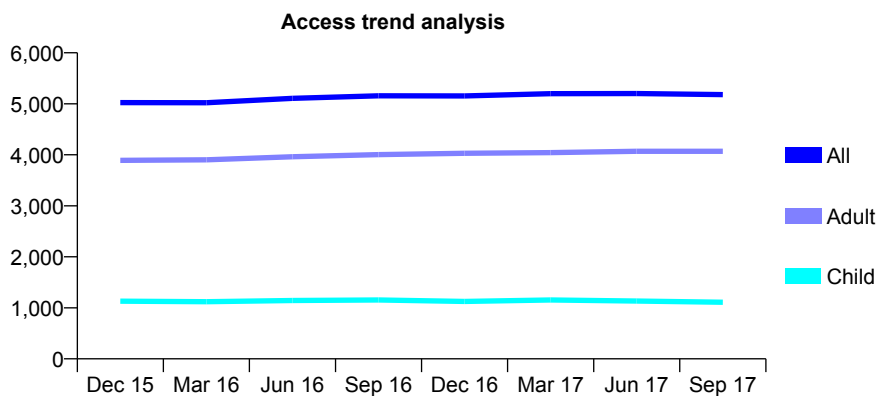
## Q44 - Vital Signs At a Glance Contract Report for 746266/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JK EVANS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

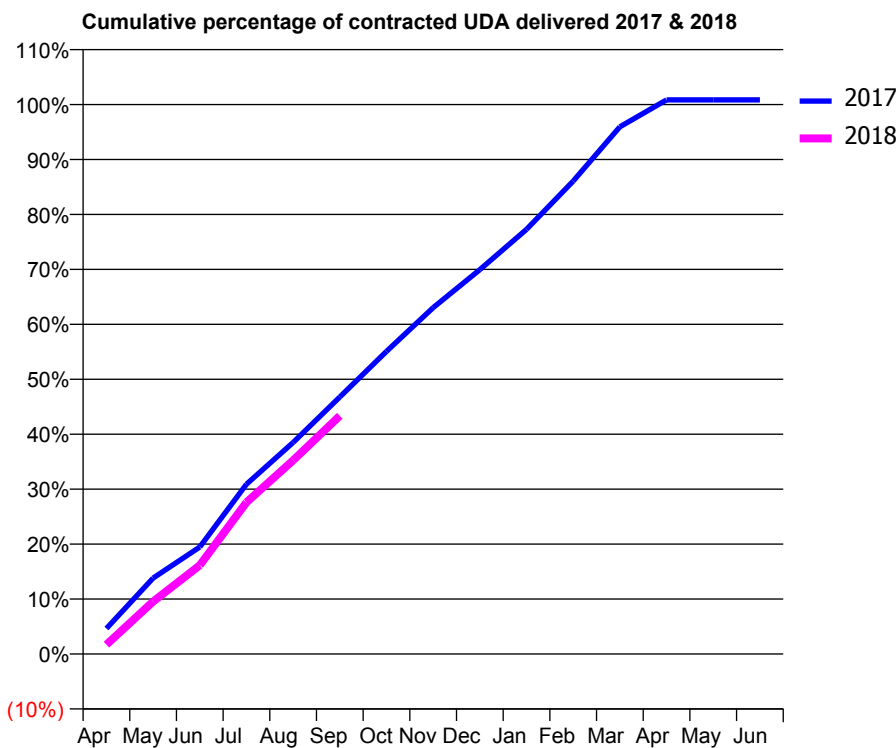
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,264      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £468,032.51 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,157       |                               |
| Quarter ending December 2016         | 5,155       | →                             |
| Quarter ending March 2017            | 5,198       | →                             |
| Quarter ending June 2017             | 5,201       | →                             |
| Quarter ending September 2017        | 5,180       | →                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 709                               | 260   |
| May       | 2,111                             | 1,456 |
| June      | 2,972                             | 2,465 |
| July      | 4,719                             | 4,212 |
| August    | 5,878                             | 5,381 |
| September | 7,140                             | 6,619 |
| October   | 8,407                             |       |
| November  | 9,621                             |       |
| December  | 10,676                            |       |
| January   | 11,794                            |       |
| February  | 13,138                            |       |
| March     | 14,643                            |       |
| April     | 15,392                            |       |
| May       | 15,394                            |       |
| June      | 15,394                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 746         | 8.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 530      | 2,937       | 18.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 409      | 746         | 54.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,511    | 2,937       | 51.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 460      | 3,339       | 13.8%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,339       | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 3,339       | 2.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

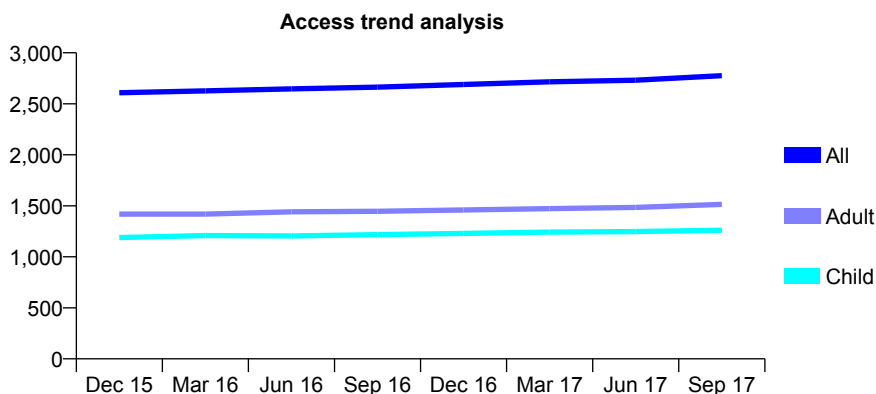
## Q44 - Vital Signs At a Glance Contract Report for 746495/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR RS HANDLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,824       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £181,462.39 |

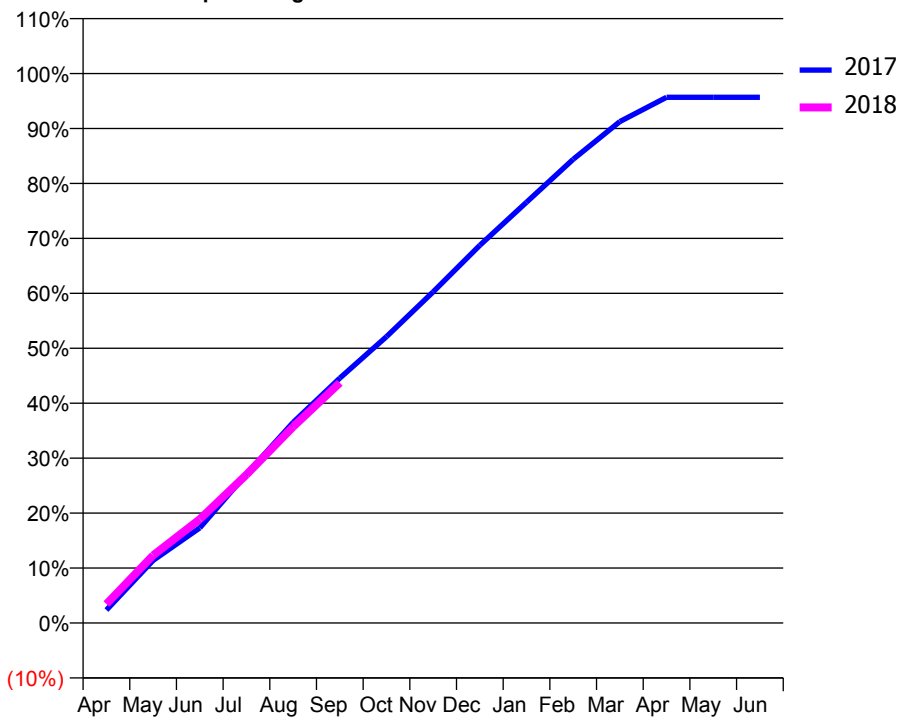
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,664       |                               |
| Quarter ending December 2016         | 2,689       | →                             |
| Quarter ending March 2017            | 2,716       | →                             |
| Quarter ending June 2017             | 2,732       | →                             |
| Quarter ending September 2017        | 2,776       | →                             |
| <b>Variance since September 2016</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 161                               | 236   |
| May       | 778                               | 840   |
| June      | 1,181                             | 1,290 |
| July      | 1,850                             | 1,843 |
| August    | 2,491                             | 2,437 |
| September | 3,042                             | 2,983 |
| October   | 3,556                             |       |
| November  | 4,113                             |       |
| December  | 4,691                             |       |
| January   | 5,225                             |       |
| February  | 5,759                             |       |
| March     | 6,227                             |       |
| April     | 6,529                             |       |
| May       | 6,529                             |       |
| June      | 6,529                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,102       | 7.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 125      | 1,182       | 10.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 761      | 1,102       | 69.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 769      | 1,182       | 65.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 129      | 2,071       | 6.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,071       | 0.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,071       | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

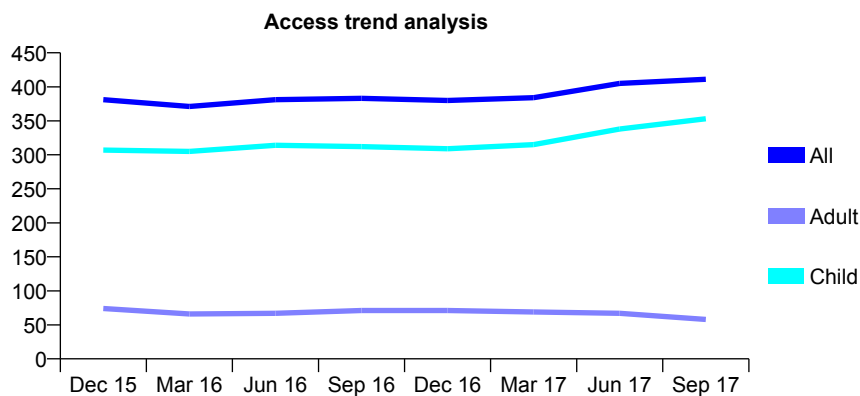
## Q44 - Vital Signs At a Glance Contract Report for 751561/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AA SHAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2006   |
| Contract end date    |              |

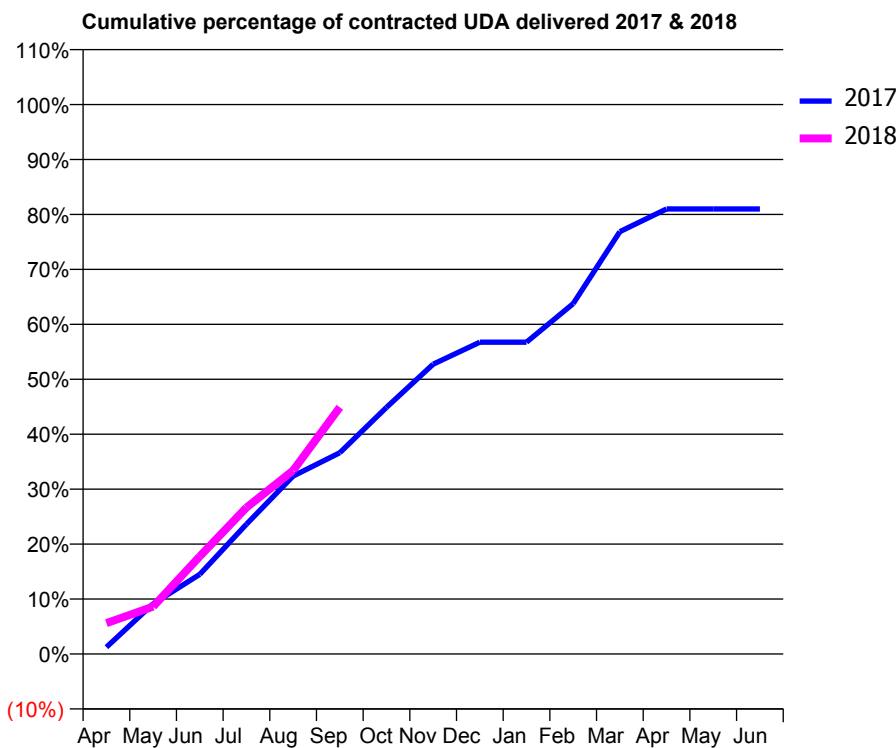
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,162.49 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 383         |                               |
| Quarter ending December 2016         | 380         | →                             |
| Quarter ending March 2017            | 384         | →                             |
| Quarter ending June 2017             | 405         | ↑                             |
| Quarter ending September 2017        | 411         | →                             |
| <b>Variance since September 2016</b> | <b>7.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 10                                | 45   |
| May       | 73                                | 69   |
| June      | 116                               | 142  |
| July      | 189                               | 213  |
| August    | 259                               | 267  |
| September | 293                               | 359  |
| October   | 359                               |      |
| November  | 422                               |      |
| December  | 454                               |      |
| January   | 454                               |      |
| February  | 510                               |      |
| March     | 615                               |      |
| April     | 648                               |      |
| May       | 648                               |      |
| June      | 648                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 275         | 5.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 165      | 275         | 60.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 13          | 53.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 264         | 0.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 264         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 264         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

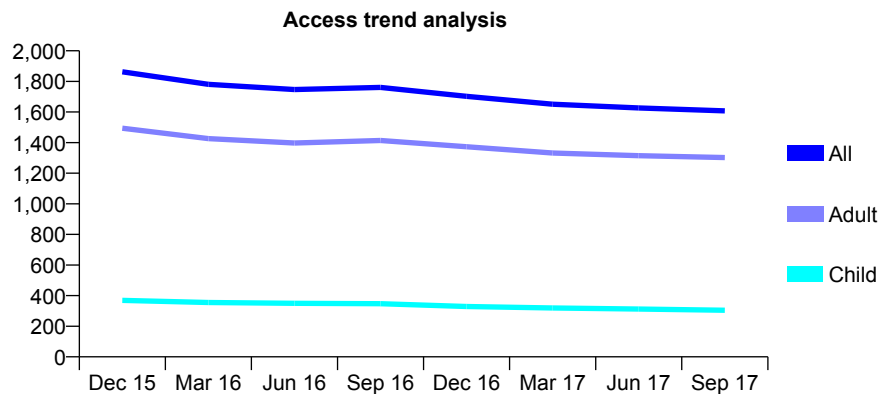
## Q44 - Vital Signs At a Glance Contract Report for 762261/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A ASHTAB  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,520       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,612.50 |

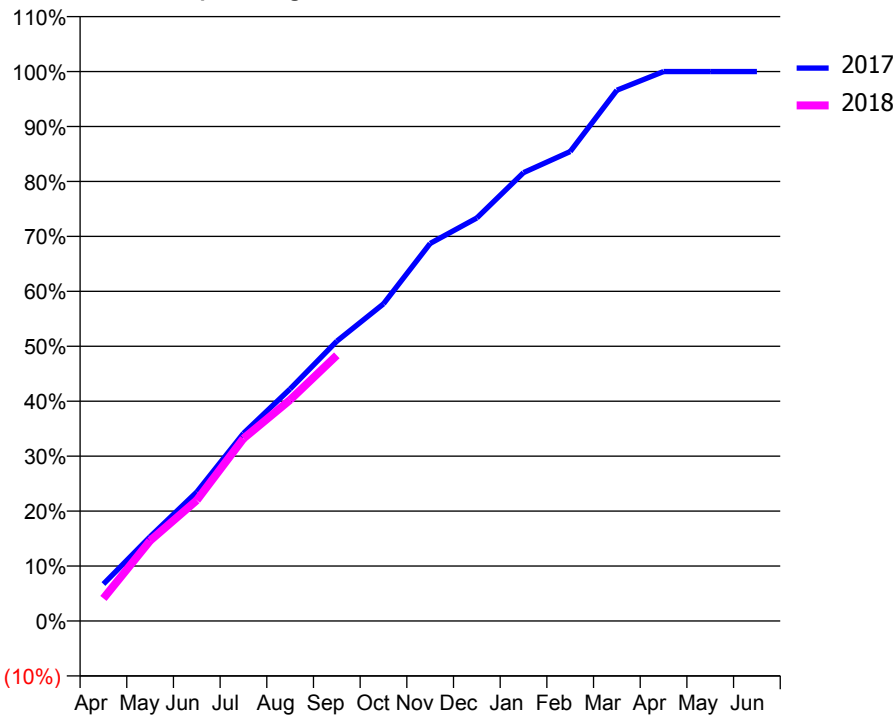
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,761         |                               |
| Quarter ending December 2016         | 1,702         | ↓                             |
| Quarter ending March 2017            | 1,651         | ↓                             |
| Quarter ending June 2017             | 1,627         | ↓                             |
| Quarter ending September 2017        | 1,607         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 375                               | 226   |
| May       | 855                               | 807   |
| June      | 1,307                             | 1,213 |
| July      | 1,901                             | 1,833 |
| August    | 2,352                             | 2,221 |
| September | 2,835                             | 2,670 |
| October   | 3,214                             |       |
| November  | 3,825                             |       |
| December  | 4,083                             |       |
| January   | 4,544                             |       |
| February  | 4,756                             |       |
| March     | 5,378                             |       |
| April     | 5,568                             |       |
| May       | 5,568                             |       |
| June      | 5,568                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 250         | 11.2%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 221      | 1,047       | 21.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 155      | 250         | 62.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 508      | 1,047       | 48.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 98       | 1,222       | 8.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,222       | 1.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,222       | 1.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

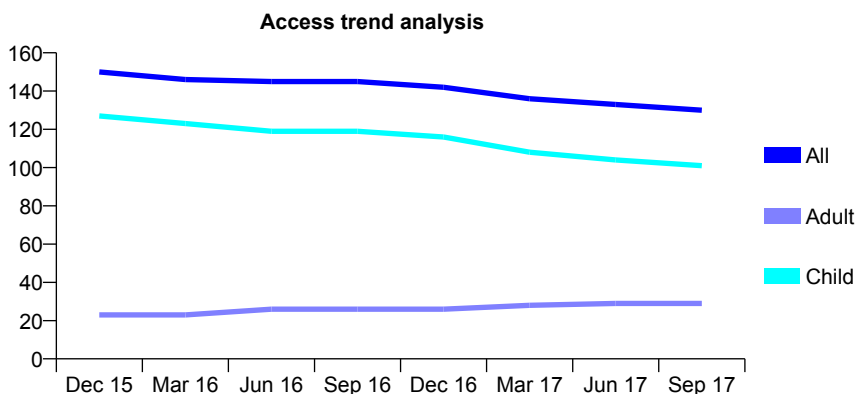
## Q44 - Vital Signs At a Glance Contract Report for 766259/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS A STRETTON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 19/11/2010     |
| Contract end date    |                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 781        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,398.83 |

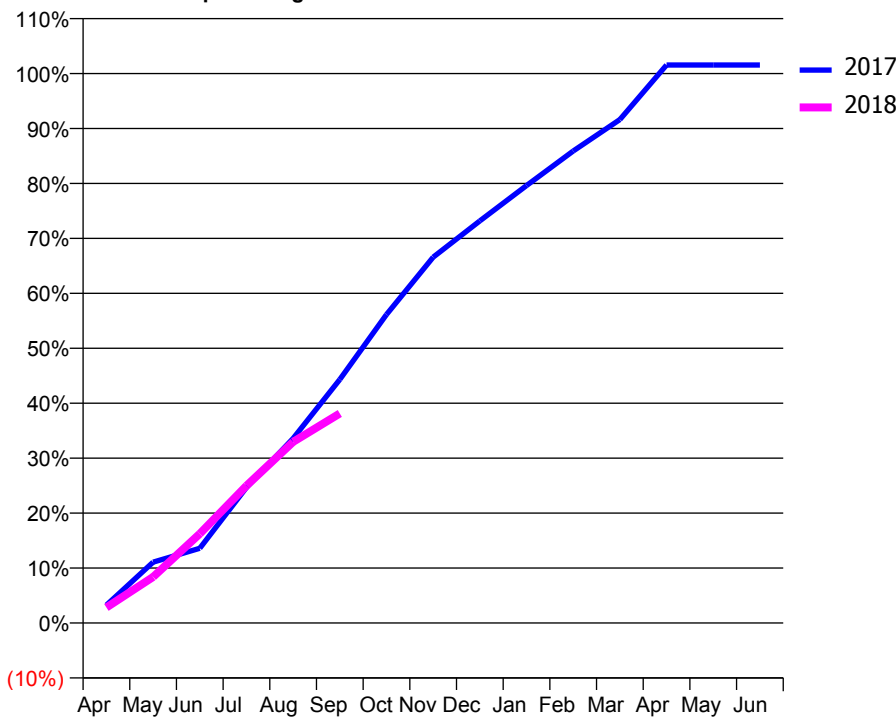
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 145            |                               |
| Quarter ending December 2016         | 142            | ↓                             |
| Quarter ending March 2017            | 136            | ↓                             |
| Quarter ending June 2017             | 133            | ↓                             |
| Quarter ending September 2017        | 130            | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.3%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 26   | 22   |
| May       | 88   | 65   |
| June      | 108  | 127  |
| July      | 197  | 195  |
| August    | 268  | 257  |
| September | 353  | 298  |
| October   | 447  |      |
| November  | 531  |      |
| December  | 583  |      |
| January   | 634  |      |
| February  | 685  |      |
| March     | 730  |      |
| April     | 809  |      |
| May       | 809  |      |
| June      | 809  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 135         | 21.5%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 32          | 40.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 94       | 135         | 69.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 32          | 56.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 143         | 6.3%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 143         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 143         | 2.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

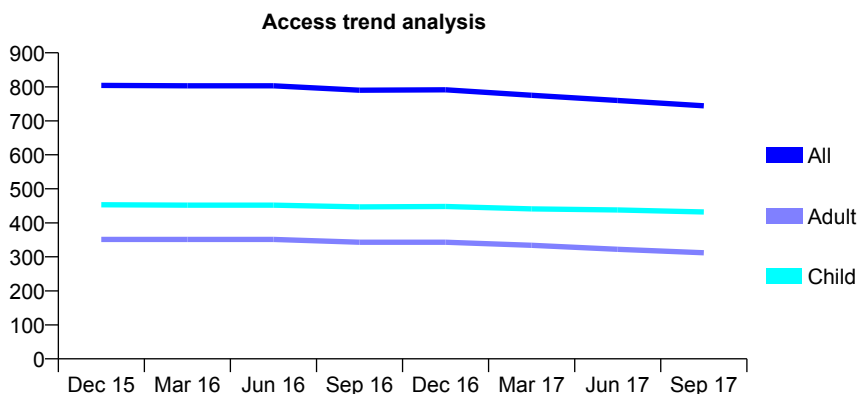
## Q44 - Vital Signs At a Glance Contract Report for 803758/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | White Friars House Dental Practice |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    |                                    |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,201.78 |

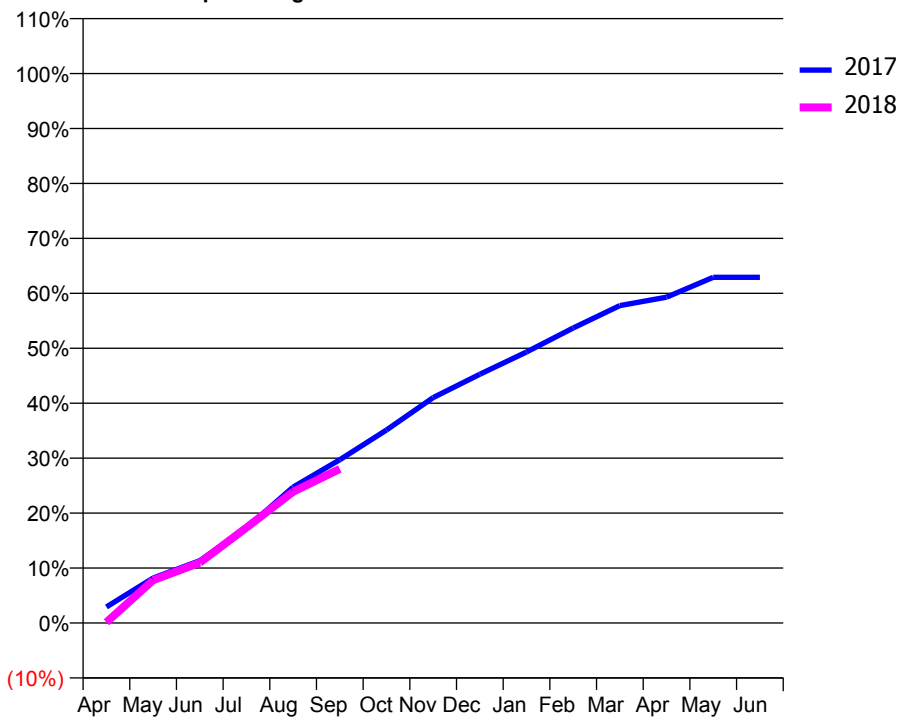
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 790           |                               |
| Quarter ending December 2016         | 791           | →                             |
| Quarter ending March 2017            | 775           | ↓                             |
| Quarter ending June 2017             | 760           | ↓                             |
| Quarter ending September 2017        | 744           | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 88    | 4    |
| May       | 246   | 234  |
| June      | 341   | 330  |
| July      | 520   | 521  |
| August    | 742   | 717  |
| September | 892   | 841  |
| October   | 1,054 |      |
| November  | 1,231 |      |
| December  | 1,358 |      |
| January   | 1,479 |      |
| February  | 1,611 |      |
| March     | 1,733 |      |
| April     | 1,779 |      |
| May       | 1,888 |      |
| June      | 1,888 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 319         | 5.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 192         | 14.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 172      | 319         | 53.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 192         | 42.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 428         | 5.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 428         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 428         | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



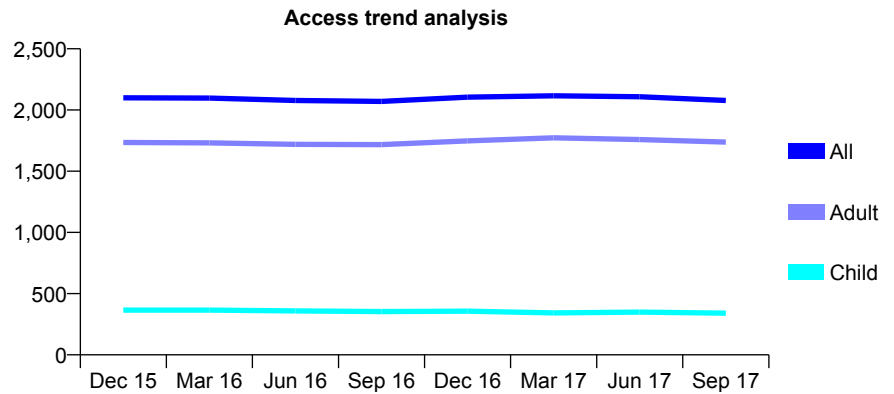
## Q44 - Vital Signs At a Glance Contract Report for 804770/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR GR HALL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,381       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,900.62 |

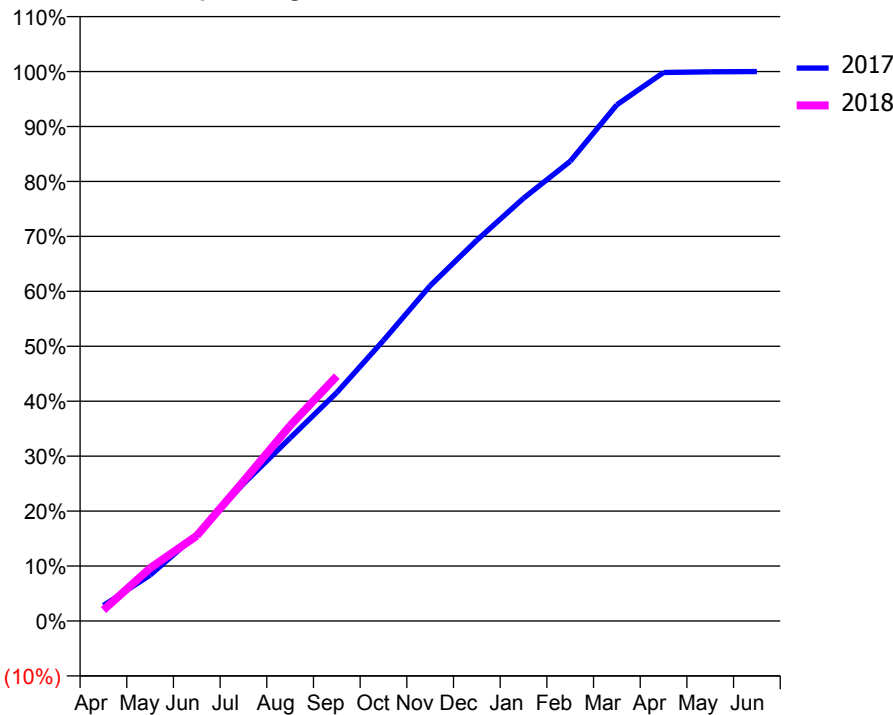
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,070       |                               |
| Quarter ending December 2016         | 2,105       | →                             |
| Quarter ending March 2017            | 2,116       | →                             |
| Quarter ending June 2017             | 2,108       | →                             |
| Quarter ending September 2017        | 2,078       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 212                               | 148   |
| May       | 629                               | 710   |
| June      | 1,184                             | 1,146 |
| July      | 1,878                             | 1,878 |
| August    | 2,505                             | 2,624 |
| September | 3,128                             | 3,290 |
| October   | 3,842                             |       |
| November  | 4,588                             |       |
| December  | 5,211                             |       |
| January   | 5,787                             |       |
| February  | 6,291                             |       |
| March     | 7,066                             |       |
| April     | 7,508                             |       |
| May       | 7,518                             |       |
| June      | 7,521                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 271         | 3.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 257      | 1,537       | 16.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 180      | 271         | 66.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,024    | 1,537       | 66.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 1,612       | 1.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,612       | 0.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,612       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 18          | 94.4%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

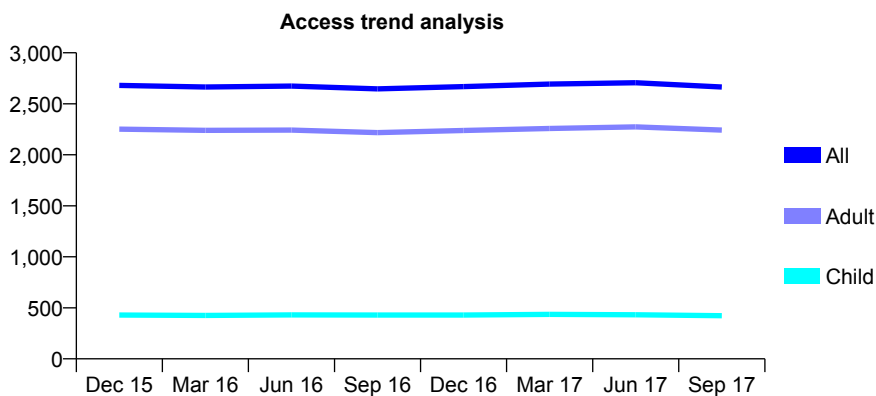
## Q44 - Vital Signs At a Glance Contract Report for 810908/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR TW WOODS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,519       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,774.00 |

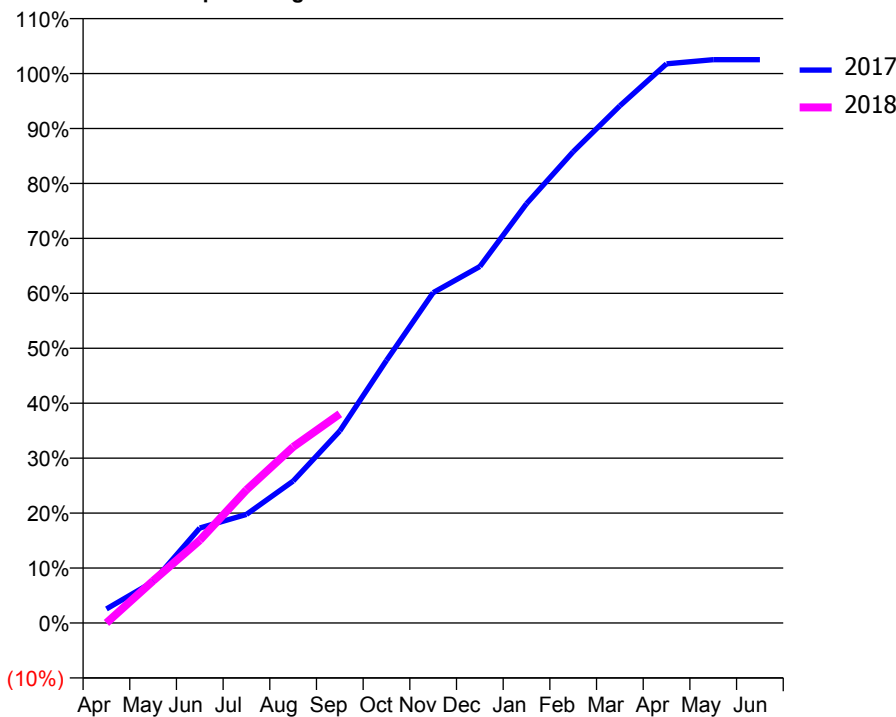
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,646       |                               |
| Quarter ending December 2016         | 2,668       | →                             |
| Quarter ending March 2017            | 2,694       | →                             |
| Quarter ending June 2017             | 2,706       | →                             |
| Quarter ending September 2017        | 2,665       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 196   | 0     |
| May       | 575   | 577   |
| June      | 1,325 | 1,132 |
| July      | 1,515 | 1,822 |
| August    | 1,982 | 2,410 |
| September | 2,681 | 2,861 |
| October   | 3,665 |       |
| November  | 4,610 |       |
| December  | 4,976 |       |
| January   | 5,852 |       |
| February  | 6,578 |       |
| March     | 7,219 |       |
| April     | 7,803 |       |
| May       | 7,862 |       |
| June      | 7,862 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 228         | 2.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 140      | 1,240       | 11.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 82       | 228         | 36.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 532      | 1,240       | 42.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 51       | 1,187       | 4.3%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,187       | 0.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,187       | 1.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

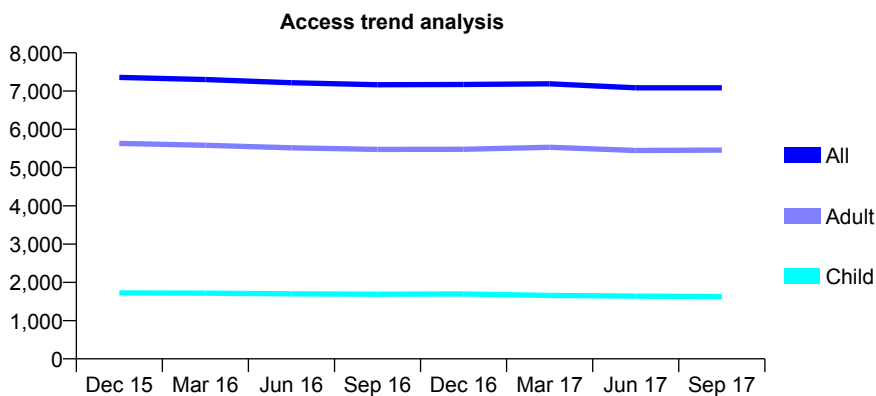
## Q44 - Vital Signs At a Glance Contract Report for 811289/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR WD SCOTT  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

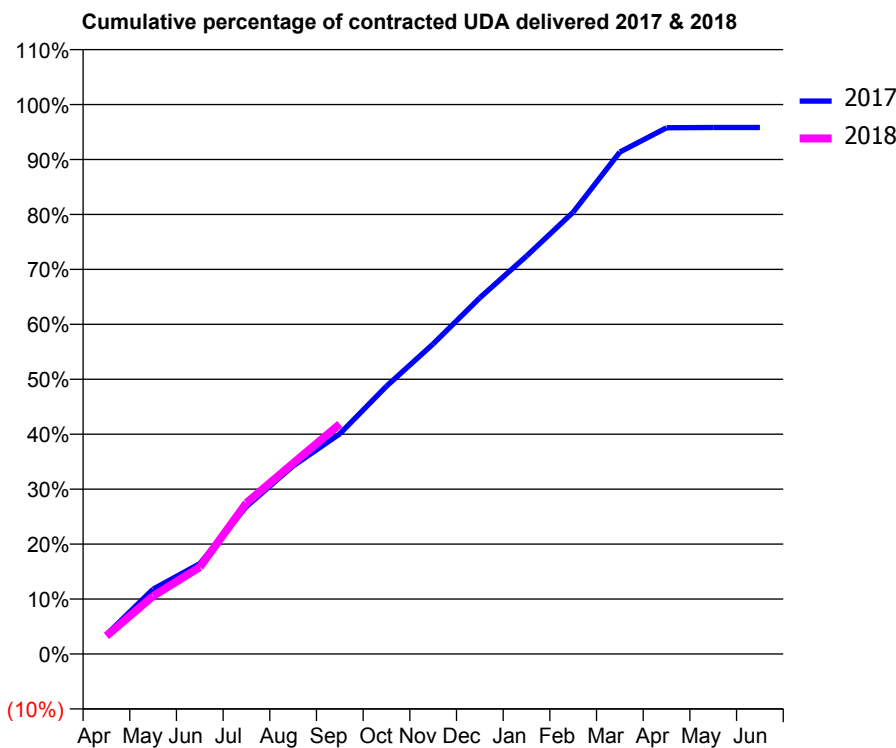
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,992      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £667,317.56 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,164         |                               |
| Quarter ending December 2016         | 7,173         | →                             |
| Quarter ending March 2017            | 7,189         | →                             |
| Quarter ending June 2017             | 7,085         | ↓                             |
| Quarter ending September 2017        | 7,084         | →                             |
| <b>Variance since September 2016</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 774                               | 724   |
| May       | 2,594                             | 2,317 |
| June      | 3,617                             | 3,475 |
| July      | 5,905                             | 6,050 |
| August    | 7,526                             | 7,635 |
| September | 8,815                             | 9,202 |
| October   | 10,717                            |       |
| November  | 12,409                            |       |
| December  | 14,259                            |       |
| January   | 15,930                            |       |
| February  | 17,686                            |       |
| March     | 20,091                            |       |
| April     | 21,059                            |       |
| May       | 21,073                            |       |
| June      | 21,074                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,324       | 7.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 741      | 3,992       | 18.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 888      | 1,324       | 67.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,144    | 3,992       | 53.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 667      | 4,855       | 13.7%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 4,855       | 1.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 4,855       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 16          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

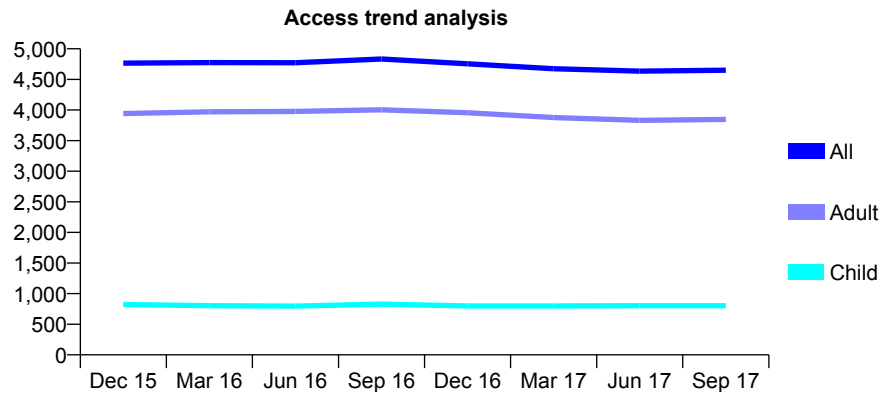
## Q44 - Vital Signs At a Glance Contract Report for 812366/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR NJ FORD   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £246,427.61 |

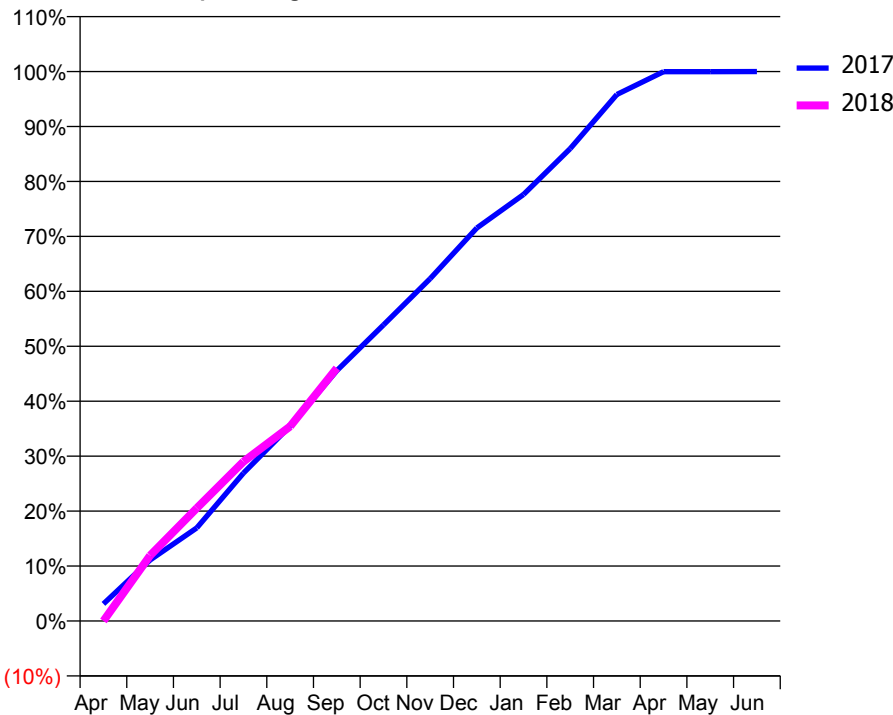
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,833         |                               |
| Quarter ending December 2016         | 4,754         | ↓                             |
| Quarter ending March 2017            | 4,675         | ↓                             |
| Quarter ending June 2017             | 4,635         | →                             |
| Quarter ending September 2017        | 4,650         | →                             |
| <b>Variance since September 2016</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 346                               | 0     |
| May       | 1,236                             | 1,311 |
| June      | 1,888                             | 2,260 |
| July      | 3,001                             | 3,191 |
| August    | 3,954                             | 3,895 |
| September | 5,077                             | 5,062 |
| October   | 6,004                             |       |
| November  | 6,942                             |       |
| December  | 7,968                             |       |
| January   | 8,647                             |       |
| February  | 9,576                             |       |
| March     | 10,674                            |       |
| April     | 11,138                            |       |
| May       | 11,138                            |       |
| June      | 11,141                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 536         | 3.9%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 360      | 2,782       | 12.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 536         | 49.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,542    | 2,782       | 55.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 341      | 3,044       | 11.2%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,044       | 0.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 3,044       | 1.2%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

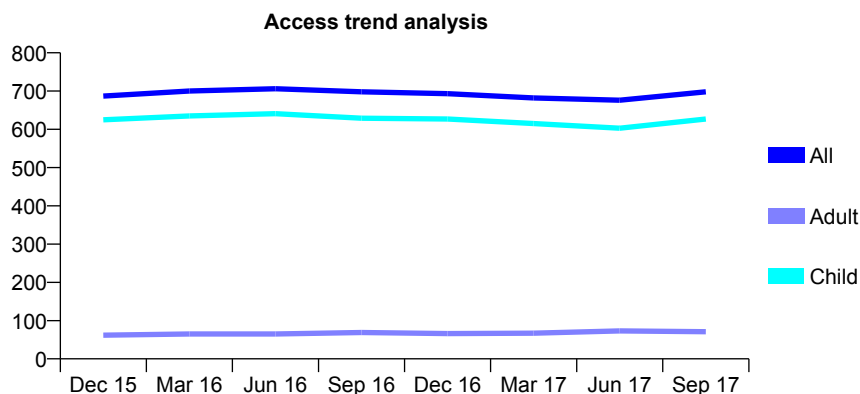
## Q44 - Vital Signs At a Glance Contract Report for 812528/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR PM DIGBY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,400      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,160.40 |

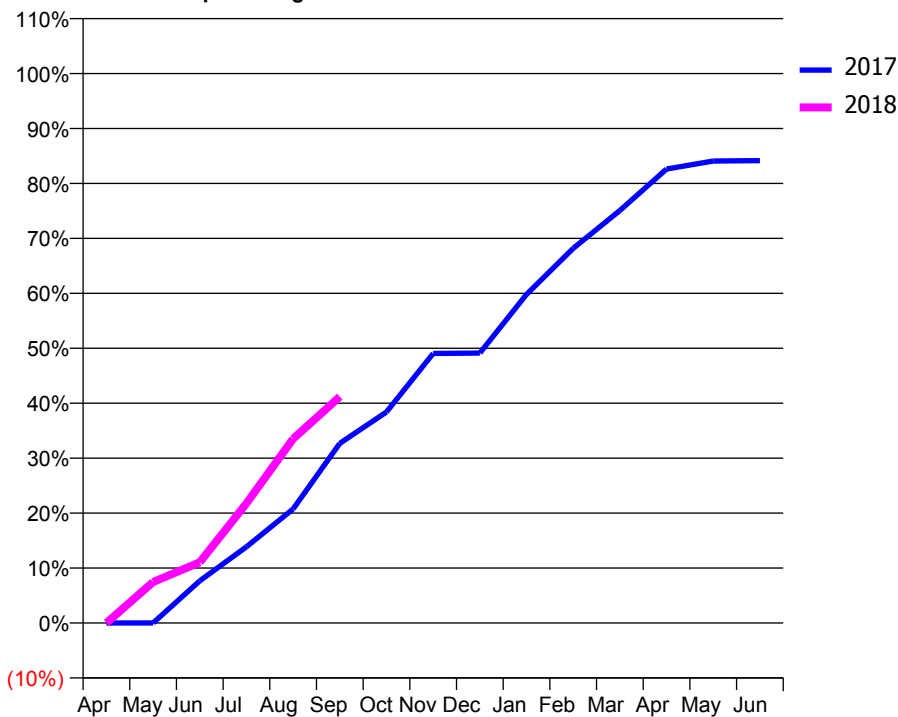
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 698         |                               |
| Quarter ending December 2016         | 693         | →                             |
| Quarter ending March 2017            | 682         | ↓                             |
| Quarter ending June 2017             | 676         | →                             |
| Quarter ending September 2017        | 698         | ↑                             |
| <b>Variance since September 2016</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 0     | 0    |
| May       | 0     | 105  |
| June      | 123   | 155  |
| July      | 222   | 305  |
| August    | 332   | 469  |
| September | 523   | 577  |
| October   | 615   |      |
| November  | 785   |      |
| December  | 786   |      |
| January   | 957   |      |
| February  | 1,091 |      |
| March     | 1,201 |      |
| April     | 1,322 |      |
| May       | 1,345 |      |
| June      | 1,346 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 532         | 5.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 374      | 532         | 70.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 438         | 3.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 438         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 438         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

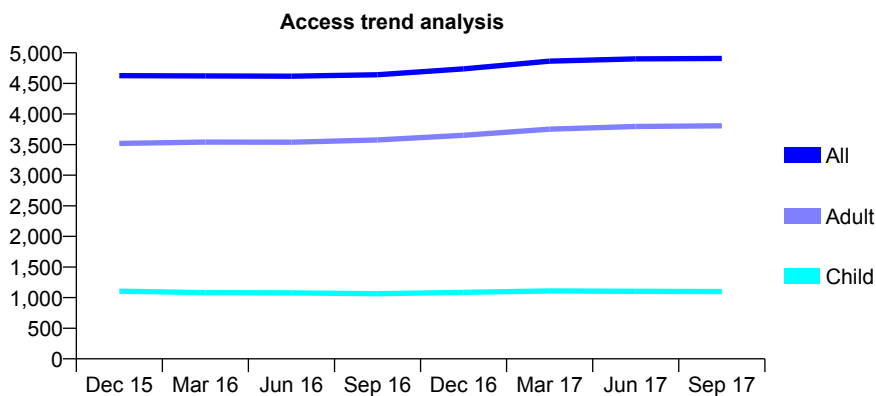
## Q44 - Vital Signs At a Glance Contract Report for 813397/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR MP MEREDITH |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,200      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £352,801.96 |

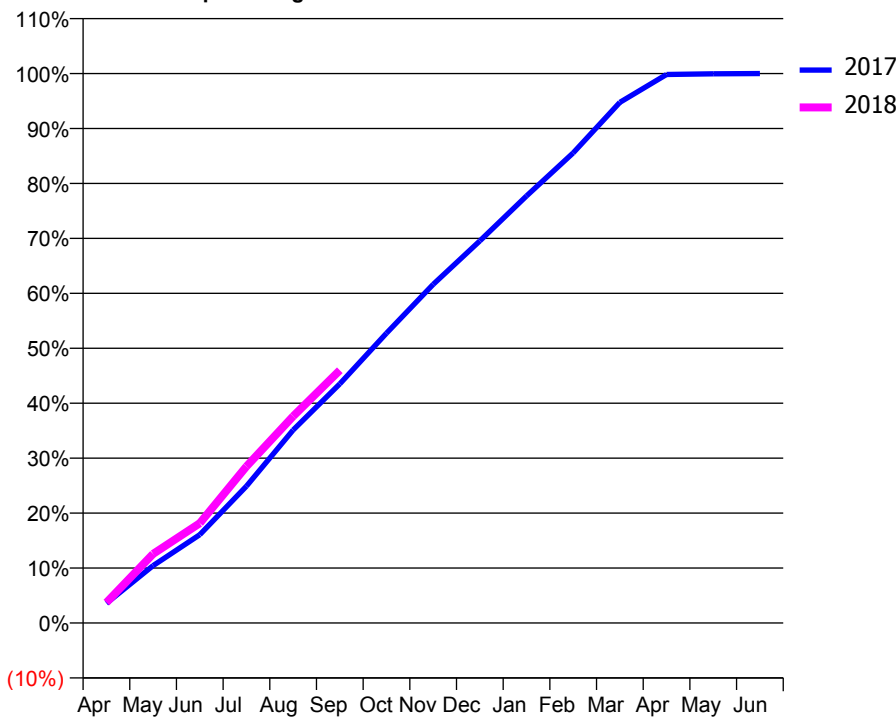
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,641       |                               |
| Quarter ending December 2016         | 4,738       | ↑                             |
| Quarter ending March 2017            | 4,863       | ↑                             |
| Quarter ending June 2017             | 4,900       | →                             |
| Quarter ending September 2017        | 4,908       | →                             |
| <b>Variance since September 2016</b> | <b>5.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 472                               | 492   |
| May       | 1,380                             | 1,660 |
| June      | 2,126                             | 2,398 |
| July      | 3,293                             | 3,763 |
| August    | 4,642                             | 4,968 |
| September | 5,751                             | 6,071 |
| October   | 6,970                             |       |
| November  | 8,145                             |       |
| December  | 9,192                             |       |
| January   | 10,270                            |       |
| February  | 11,307                            |       |
| March     | 12,524                            |       |
| April     | 13,193                            |       |
| May       | 13,209                            |       |
| June      | 13,217                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 946         | 11.3%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 524      | 2,849       | 18.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 570      | 946         | 60.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,420    | 2,849       | 49.8%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 244      | 3,471       | 7.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 3,471       | 1.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 3,471       | 1.7%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

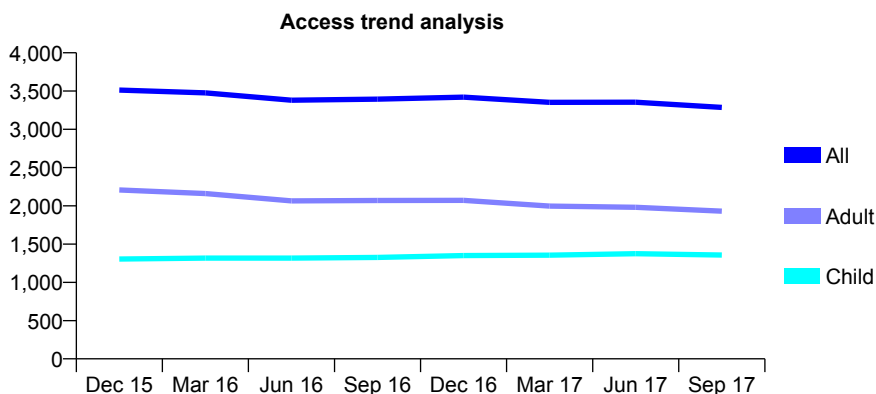
## Q44 - Vital Signs At a Glance Contract Report for 813540/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR PD SHERRARD |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

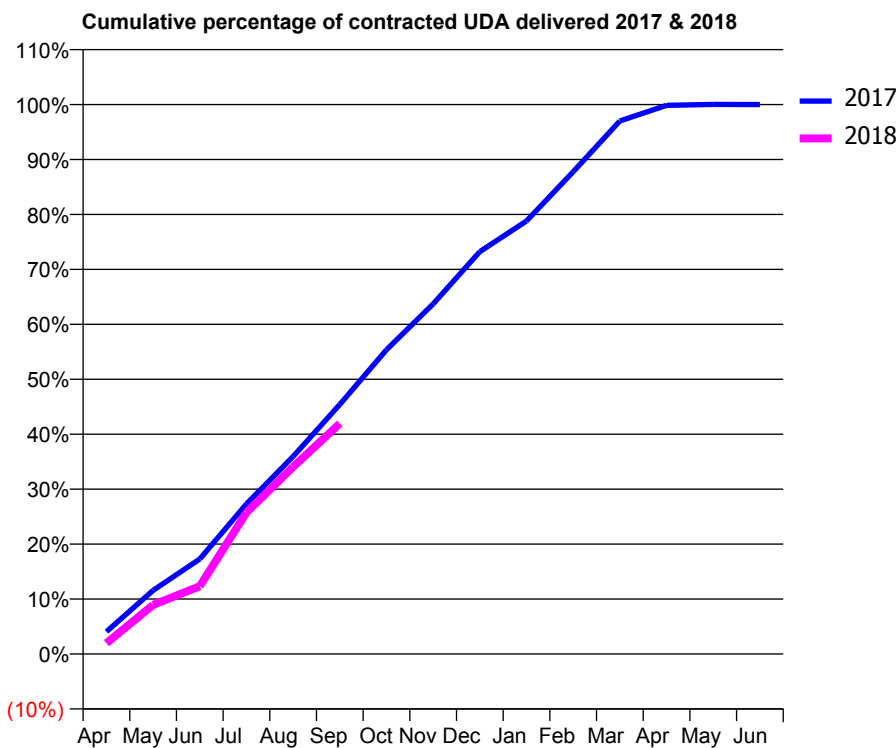
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £262,918.86 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,395         |                               |
| Quarter ending December 2016         | 3,421         | →                             |
| Quarter ending March 2017            | 3,352         | ↓                             |
| Quarter ending June 2017             | 3,355         | →                             |
| Quarter ending September 2017        | 3,286         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 371                               | 178   |
| May       | 1,059                             | 804   |
| June      | 1,579                             | 1,110 |
| July      | 2,497                             | 2,318 |
| August    | 3,285                             | 3,065 |
| September | 4,149                             | 3,774 |
| October   | 5,060                             |       |
| November  | 5,822                             |       |
| December  | 6,690                             |       |
| January   | 7,201                             |       |
| February  | 8,018                             |       |
| March     | 8,865                             |       |
| April     | 9,123                             |       |
| May       | 9,138                             |       |
| June      | 9,137                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 845         | 7.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 184      | 1,021       | 18.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 417      | 845         | 49.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 351      | 1,021       | 34.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 1,727       | 16.2%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,727       | 0.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,727       | 0.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



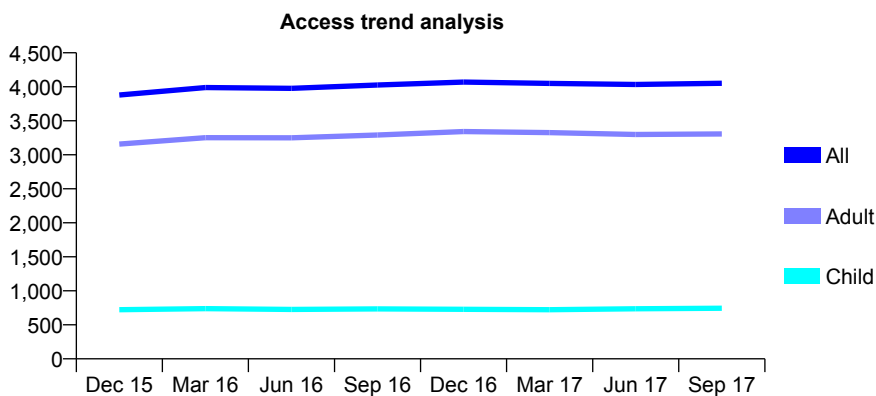
## Q44 - Vital Signs At a Glance Contract Report for 815489/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR JS HIBBERT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,380      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,882.38 |

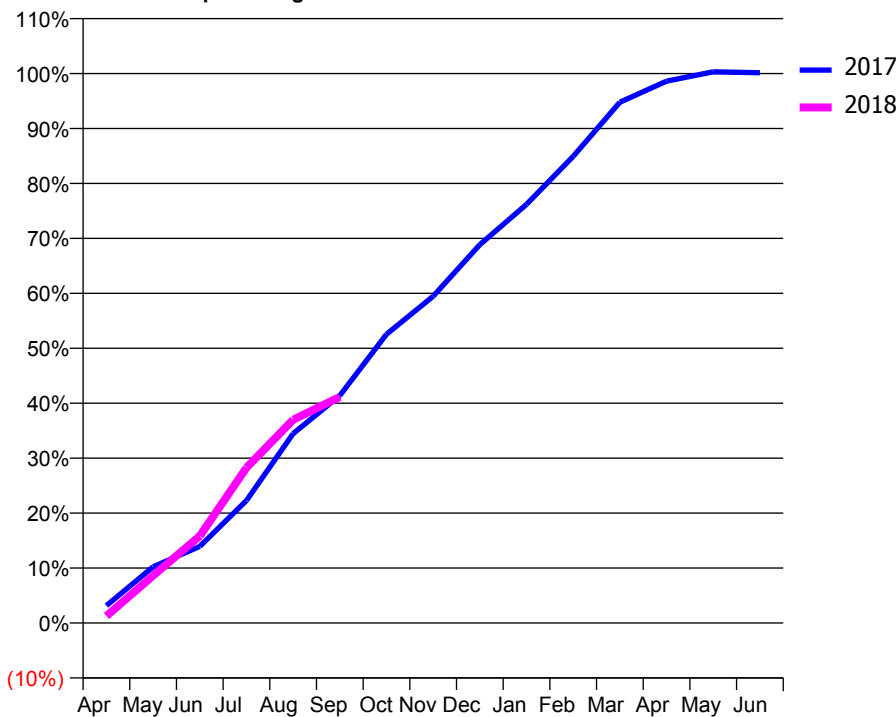
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,027       |                               |
| Quarter ending December 2016         | 4,070       | →                             |
| Quarter ending March 2017            | 4,050       | →                             |
| Quarter ending June 2017             | 4,035       | →                             |
| Quarter ending September 2017        | 4,052       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 368                               | 145   |
| May       | 1,188                             | 982   |
| June      | 1,617                             | 1,803 |
| July      | 2,588                             | 3,217 |
| August    | 4,002                             | 4,211 |
| September | 4,804                             | 4,681 |
| October   | 6,101                             |       |
| November  | 6,902                             |       |
| December  | 7,993                             |       |
| January   | 8,843                             |       |
| February  | 9,858                             |       |
| March     | 11,001                            |       |
| April     | 11,446                            |       |
| May       | 11,644                            |       |
| June      | 11,623                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 581         | 11.9%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 236      | 1,953       | 12.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 321      | 581         | 55.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 788      | 1,953       | 40.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 241      | 2,270       | 10.6%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,270       | 0.5%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 2,270       | 1.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



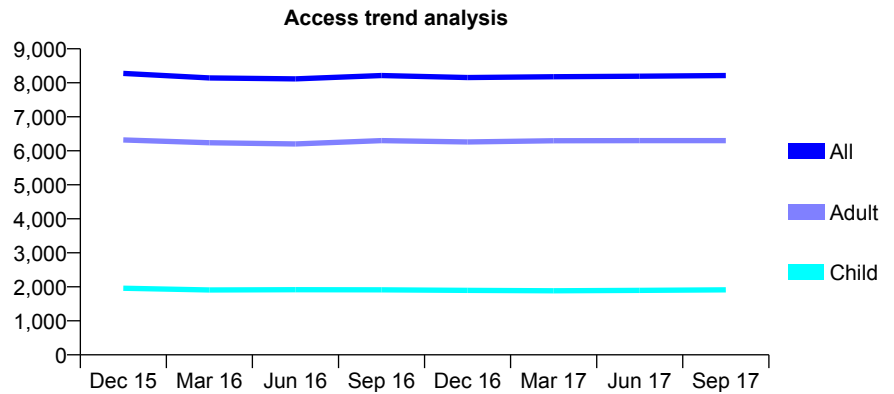
## Q44 - Vital Signs At a Glance Contract Report for 826588/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR MA SIMPSON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,295      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £584,082.69 |

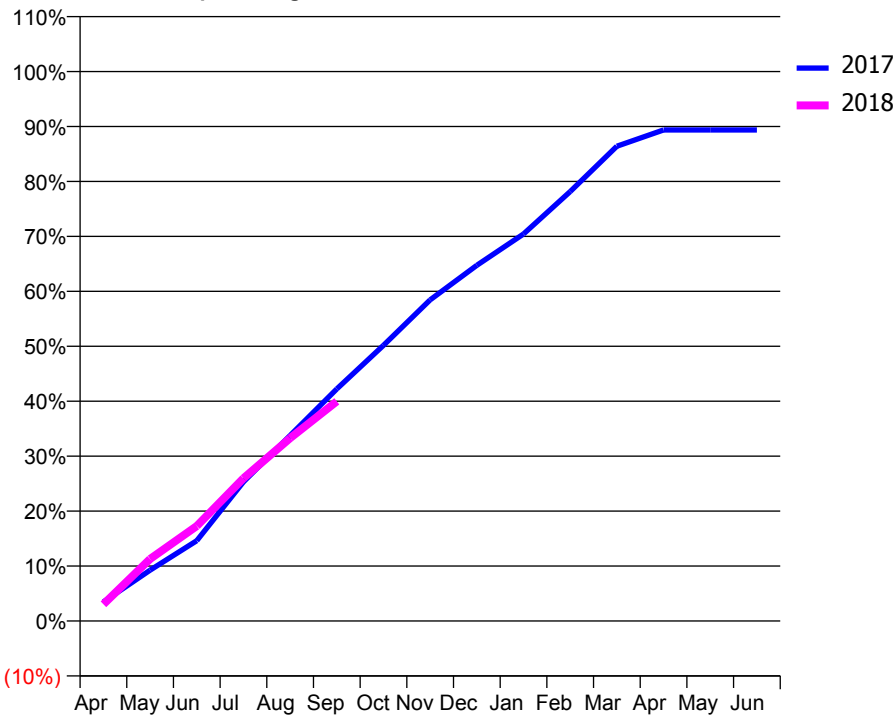
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,212       |                               |
| Quarter ending December 2016         | 8,156       | →                             |
| Quarter ending March 2017            | 8,178       | →                             |
| Quarter ending June 2017             | 8,196       | →                             |
| Quarter ending September 2017        | 8,213       | →                             |
| <b>Variance since September 2016</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 777                               | 681   |
| May       | 2,064                             | 2,520 |
| June      | 3,259                             | 3,857 |
| July      | 5,648                             | 5,793 |
| August    | 7,526                             | 7,419 |
| September | 9,416                             | 8,915 |
| October   | 11,188                            |       |
| November  | 13,028                            |       |
| December  | 14,433                            |       |
| January   | 15,702                            |       |
| February  | 17,424                            |       |
| March     | 19,264                            |       |
| April     | 19,924                            |       |
| May       | 19,923                            |       |
| June      | 19,924                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,475       | 6.8%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 758      | 4,572       | 16.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 892      | 1,475       | 60.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,396    | 4,572       | 52.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 983      | 5,646       | 17.4%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 5,646       | 0.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 5,646       | 0.9%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 17          | 88.2%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 17          | 82.4%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

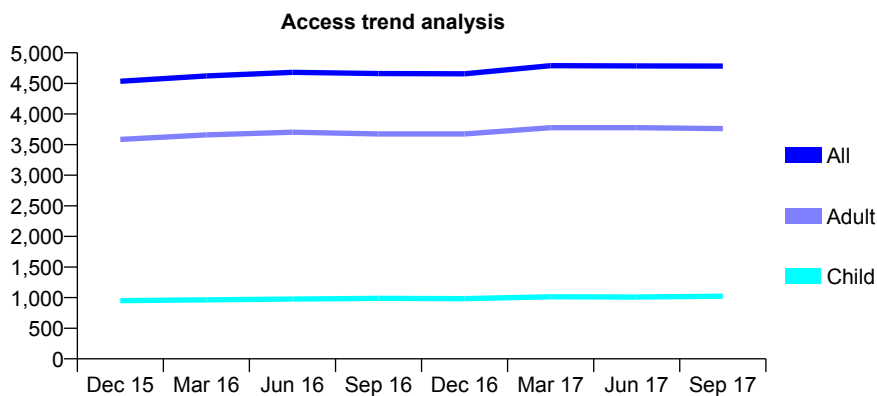
## Q44 - Vital Signs At a Glance Contract Report for 826588/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR MA SIMPSON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/07/2007    |
| Contract end date    |               |

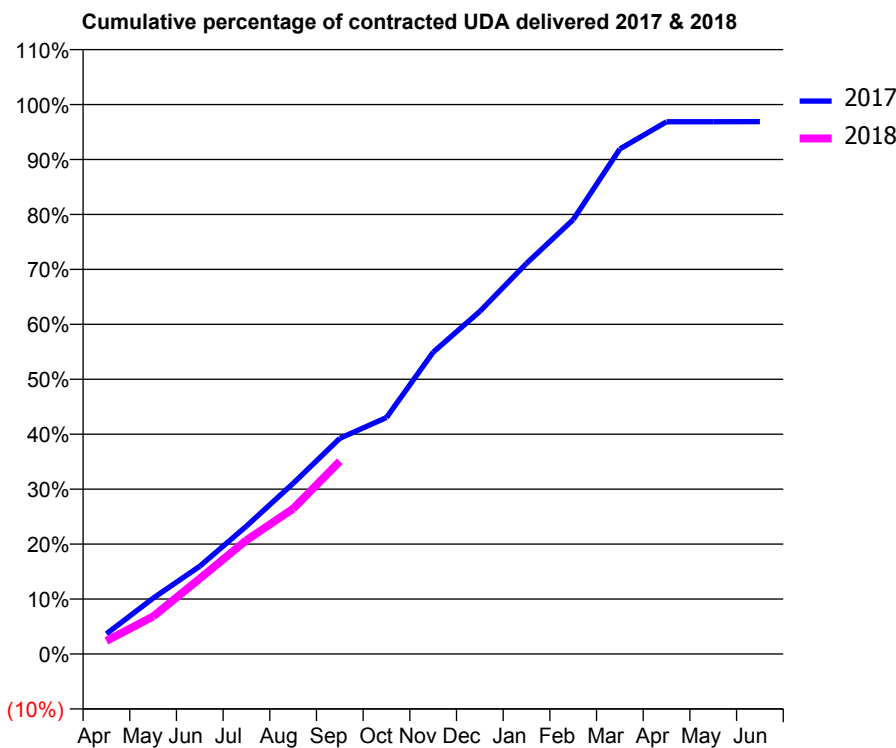
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,392      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £363,310.25 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,662       |                               |
| Quarter ending December 2016         | 4,657       | →                             |
| Quarter ending March 2017            | 4,790       | ↑                             |
| Quarter ending June 2017             | 4,786       | →                             |
| Quarter ending September 2017        | 4,784       | →                             |
| <b>Variance since September 2016</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 567                               | 369   |
| May       | 1,564                             | 1,051 |
| June      | 2,459                             | 2,112 |
| July      | 3,584                             | 3,189 |
| August    | 4,780                             | 4,069 |
| September | 6,042                             | 5,398 |
| October   | 6,624                             |       |
| November  | 8,456                             |       |
| December  | 9,599                             |       |
| January   | 10,944                            |       |
| February  | 12,166                            |       |
| March     | 14,146                            |       |
| April     | 14,907                            |       |
| May       | 14,907                            |       |
| June      | 14,911                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 817         | 10.2%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 332      | 2,501       | 13.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530      | 817         | 64.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,569    | 2,501       | 62.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 325      | 2,986       | 10.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,986       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 2,986       | 0.9%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

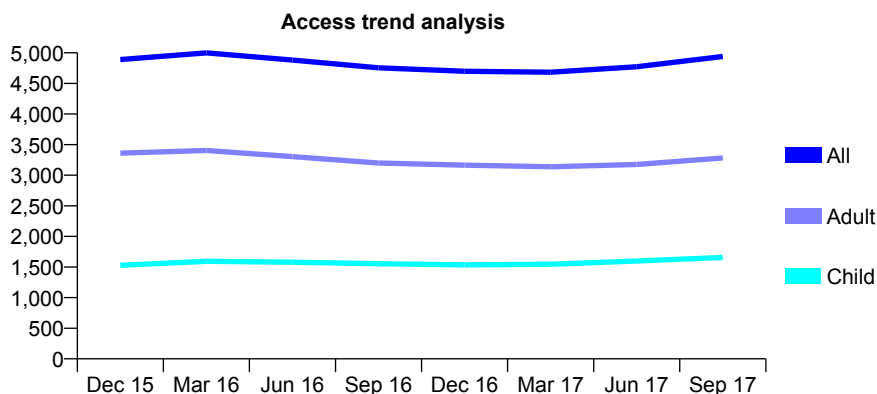
## Q44 - Vital Signs At a Glance Contract Report for 840777/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS NA COPPOCK |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

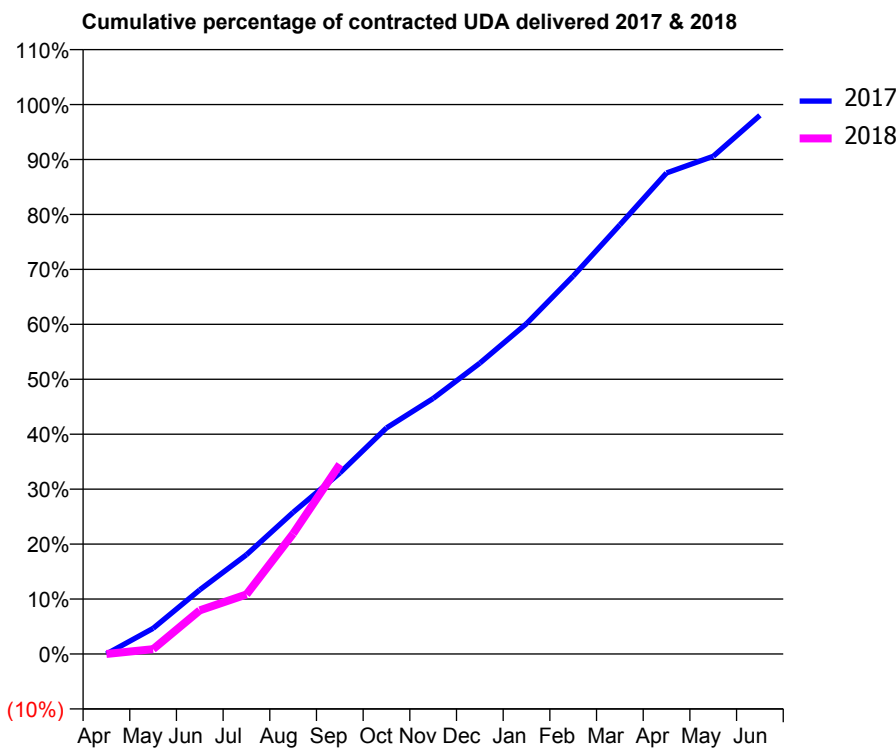
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,752      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £354,155.37 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,755       |                               |
| Quarter ending December 2016         | 4,699       | ↓                             |
| Quarter ending March 2017            | 4,684       | →                             |
| Quarter ending June 2017             | 4,772       | →                             |
| Quarter ending September 2017        | 4,940       | ↑                             |
| <b>Variance since September 2016</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 0     |
| May       | 688                               | 131   |
| June      | 1,724                             | 1,171 |
| July      | 2,666                             | 1,599 |
| August    | 3,805                             | 3,231 |
| September | 4,861                             | 5,092 |
| October   | 6,069                             |       |
| November  | 6,862                             |       |
| December  | 7,811                             |       |
| January   | 8,870                             |       |
| February  | 10,148                            |       |
| March     | 11,521                            |       |
| April     | 12,916                            |       |
| May       | 13,360                            |       |
| June      | 14,460                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,524       | 8.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 461      | 2,719       | 17.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 828      | 1,524       | 54.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,413    | 2,719       | 52.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 88       | 2,768       | 3.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 2,768       | 1.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 92       | 2,768       | 3.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

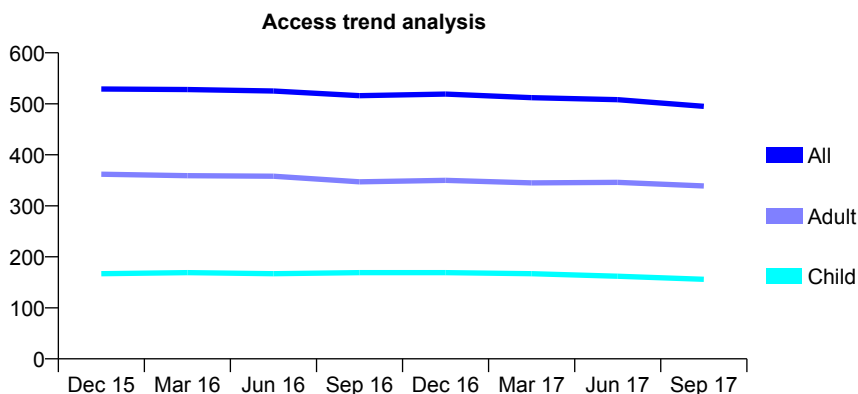
## Q44 - Vital Signs At a Glance Contract Report for 843970/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | MR DM FAGAN-DOUGLAS |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/06/2008          |
| Contract end date    |                     |

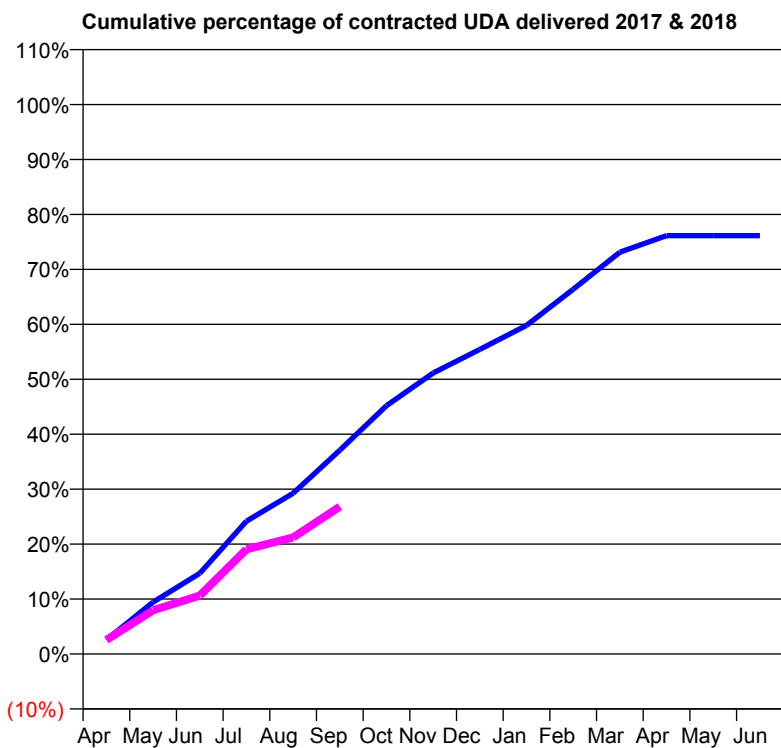
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,352      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,553.49 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 516           |                               |
| Quarter ending December 2016         | 519           | →                             |
| Quarter ending March 2017            | 512           | ↓                             |
| Quarter ending June 2017             | 508           | →                             |
| Quarter ending September 2017        | 495           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2017  | 2018 |
| April                             | 61    | 60   |
| May                               | 222   | 187  |
| June                              | 346   | 250  |
| July                              | 569   | 448  |
| August                            | 688   | 499  |
| September                         | 872   | 631  |
| October                           | 1,063 |      |
| November                          | 1,203 |      |
| December                          | 1,304 |      |
| January                           | 1,407 |      |
| February                          | 1,561 |      |
| March                             | 1,720 |      |
| April                             | 1,791 |      |
| May                               | 1,791 |      |
| June                              | 1,791 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 116         | 5.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 51       | 256         | 19.9%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73       | 116         | 62.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 159      | 256         | 62.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 339         | 4.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 339         | 1.8%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 339         | 1.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

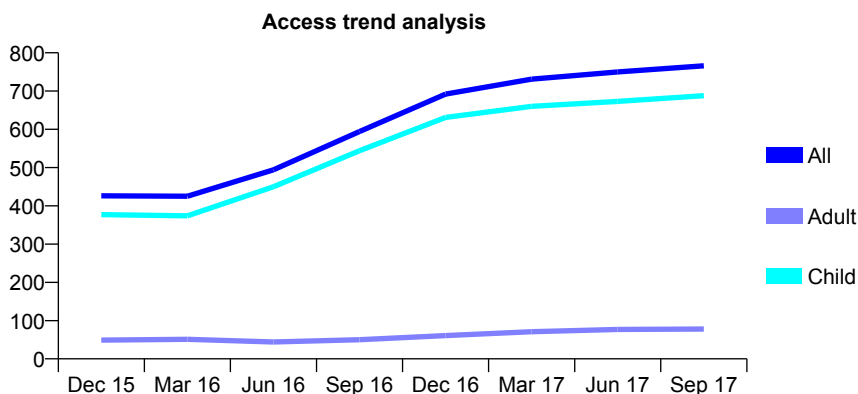
## Q44 - Vital Signs At a Glance Contract Report for 859893/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR CP CALDWELL |
| Contract type name   | PDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2008     |
| Contract end date    | 31/03/2020     |

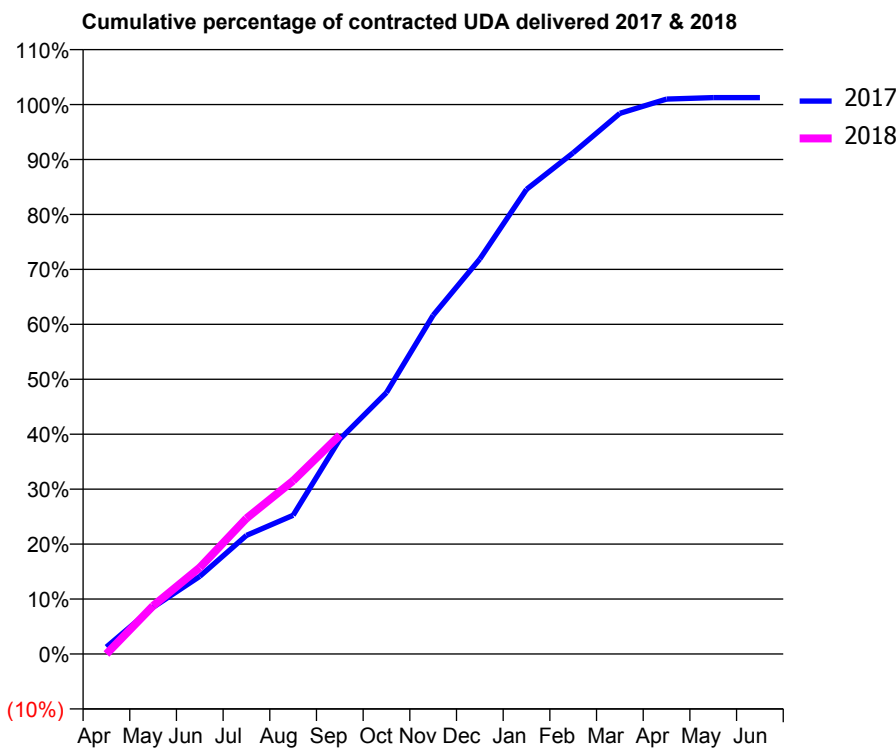
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,480      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,936.97 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 594          |                               |
| Quarter ending December 2016         | 692          | ↑                             |
| Quarter ending March 2017            | 731          | ↑                             |
| Quarter ending June 2017             | 750          | ↑                             |
| Quarter ending September 2017        | 766          | ↑                             |
| <b>Variance since September 2016</b> | <b>29.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 19                                | 0    |
| May       | 128                               | 130  |
| June      | 214                               | 233  |
| July      | 326                               | 366  |
| August    | 381                               | 467  |
| September | 590                               | 589  |
| October   | 718                               |      |
| November  | 931                               |      |
| December  | 1,086                             |      |
| January   | 1,277                             |      |
| February  | 1,377                             |      |
| March     | 1,486                             |      |
| April     | 1,525                             |      |
| May       | 1,529                             |      |
| June      | 1,529                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 462         | 6.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 24          | 4.2%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260      | 462         | 56.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 24          | 62.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 456         | 5.9%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 456         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 456         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

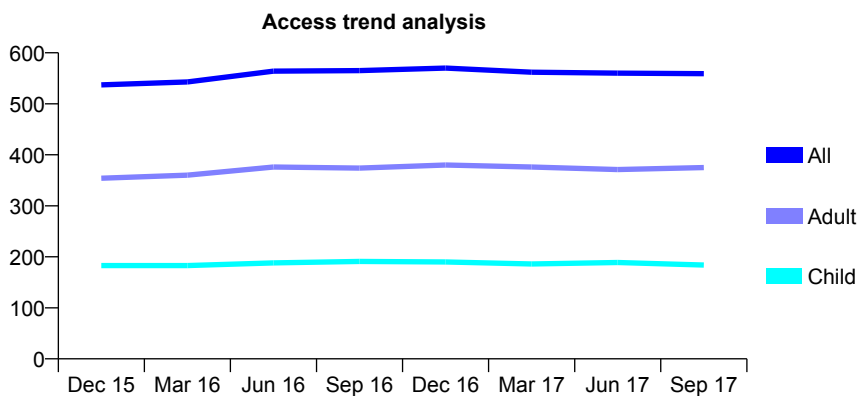
## Q44 - Vital Signs At a Glance Contract Report for 861928/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR PA FARRELL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/10/2006    |
| Contract end date    |               |

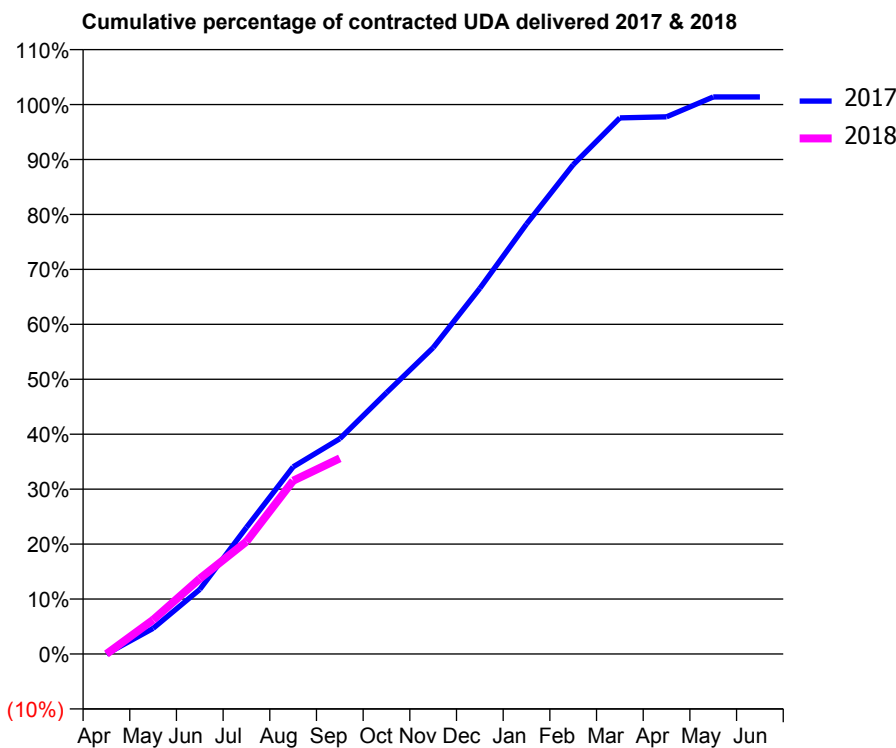
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,081      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,587.56 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 565           |                               |
| Quarter ending December 2016         | 570           | →                             |
| Quarter ending March 2017            | 562           | ↓                             |
| Quarter ending June 2017             | 560           | →                             |
| Quarter ending September 2017        | 559           | →                             |
| <b>Variance since September 2016</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 51                                | 67   |
| June      | 130                               | 148  |
| July      | 254                               | 221  |
| August    | 376                               | 341  |
| September | 432                               | 385  |
| October   | 524                               |      |
| November  | 615                               |      |
| December  | 734                               |      |
| January   | 863                               |      |
| February  | 982                               |      |
| March     | 1,076                             |      |
| April     | 1,078                             |      |
| May       | 1,118                             |      |
| June      | 1,118                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 111         | 2.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 212         | 9.4%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 61       | 111         | 55.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 119      | 212         | 56.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 290         | 5.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 290         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 290         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

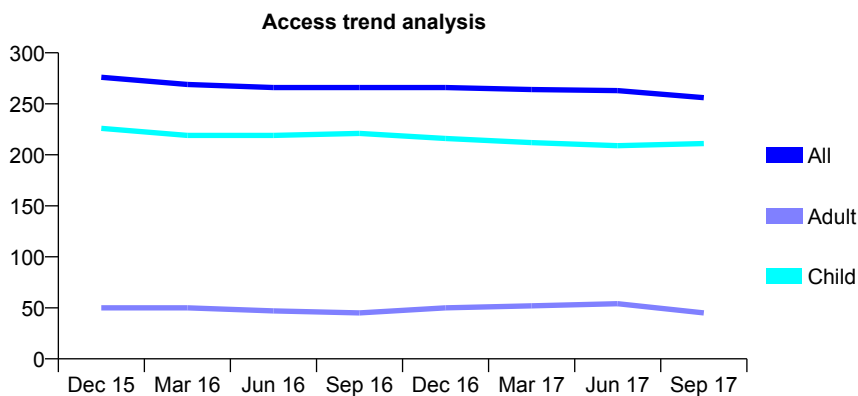
## Q44 - Vital Signs At a Glance Contract Report for 906875/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR NP SMITH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,100      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,608.10 |

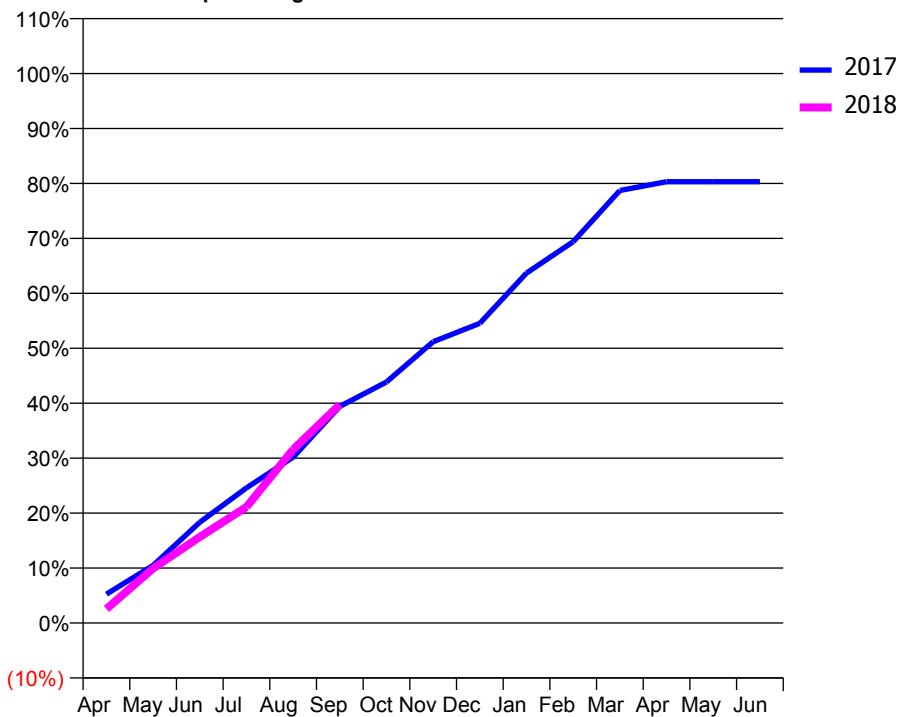
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 266           |                               |
| Quarter ending December 2016         | 266           | →                             |
| Quarter ending March 2017            | 264           | →                             |
| Quarter ending June 2017             | 263           | →                             |
| Quarter ending September 2017        | 256           | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 63   | 28   |
| May       | 126  | 109  |
| June      | 220  | 172  |
| July      | 295  | 232  |
| August    | 362  | 347  |
| September | 473  | 437  |
| October   | 526  |      |
| November  | 614  |      |
| December  | 654  |      |
| January   | 764  |      |
| February  | 833  |      |
| March     | 945  |      |
| April     | 964  |      |
| May       | 964  |      |
| June      | 964  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 190         | 3.7%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 15          | 0.0%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 141      | 190         | 74.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 15          | 73.3%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 197         | 1.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 197         | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 197         | 2.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



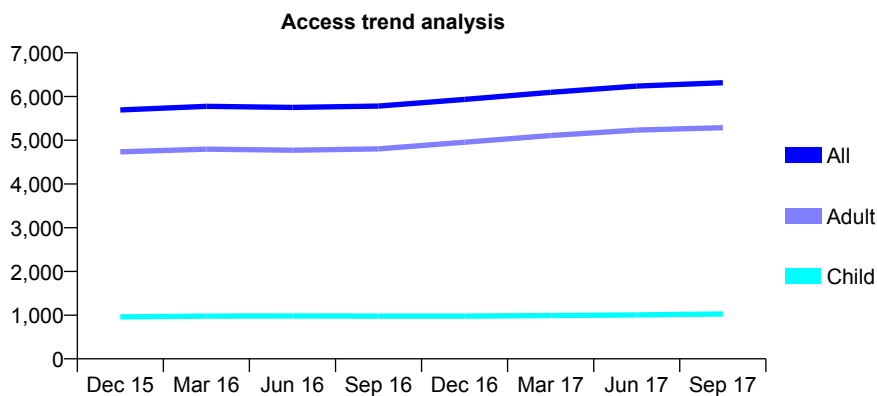
## Q44 - Vital Signs At a Glance Contract Report for 912956/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MJ SOLAN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

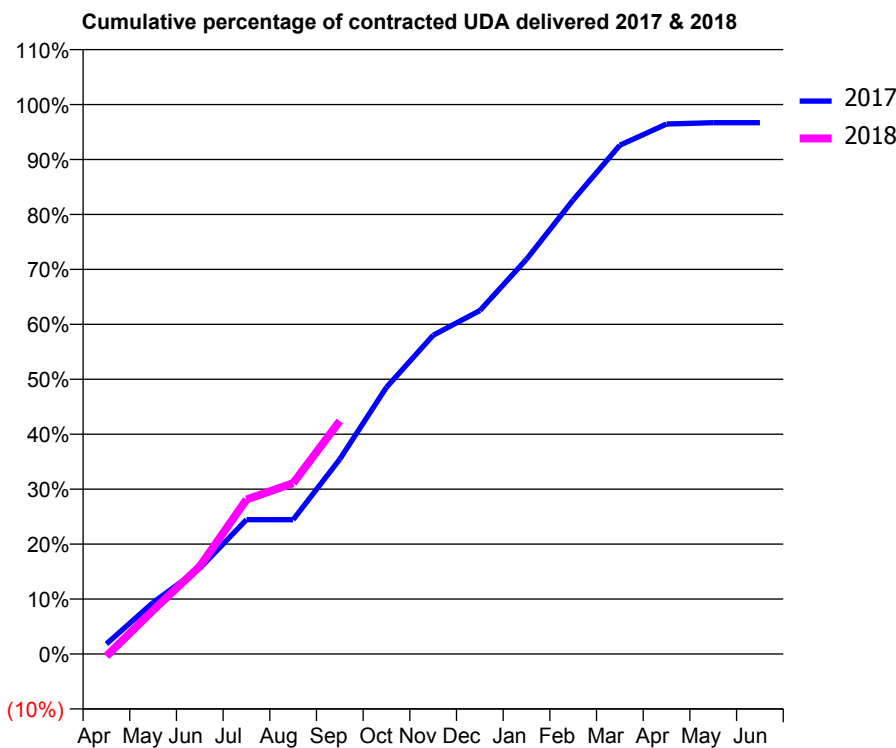
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,568      |
| Carry forward general activity (UDA)        | 614         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £508,455.83 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,780       |                               |
| Quarter ending December 2016         | 5,933       | ↑                             |
| Quarter ending March 2017            | 6,097       | ↑                             |
| Quarter ending June 2017             | 6,238       | ↑                             |
| Quarter ending September 2017        | 6,315       | →                             |
| <b>Variance since September 2016</b> | <b>9.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2017   | 2018  |
| April                             | 339    | -73   |
| May                               | 1,740  | 1,482 |
| June                              | 2,896  | 2,961 |
| July                              | 4,539  | 5,219 |
| August                            | 4,539  | 5,772 |
| September                         | 6,585  | 7,872 |
| October                           | 9,015  |       |
| November                          | 10,772 |       |
| December                          | 11,605 |       |
| January                           | 13,340 |       |
| February                          | 15,347 |       |
| March                             | 17,193 |       |
| April                             | 17,907 |       |
| May                               | 17,955 |       |
| June                              | 17,954 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 753         | 5.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 450      | 3,597       | 12.5%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 396      | 753         | 52.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,913    | 3,597       | 53.2%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 178      | 4,040       | 4.4%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 4,040       | 2.4%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 4,040       | 1.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



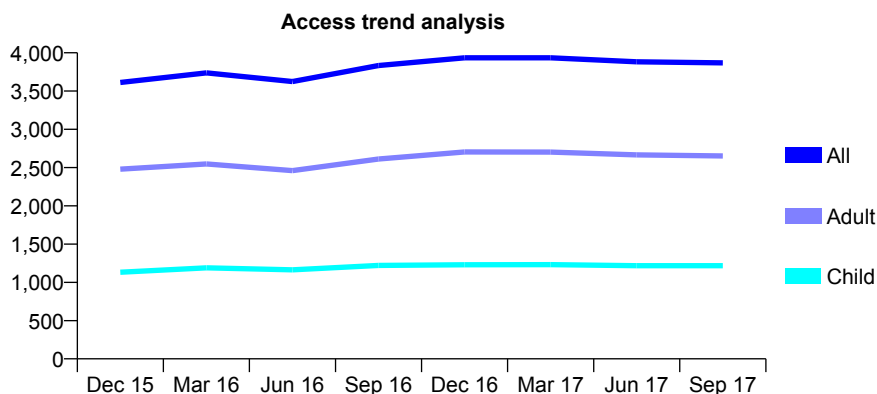
## Q44 - Vital Signs At a Glance Contract Report for 914215/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS AM O'HARE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,700       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £301,186.96 |

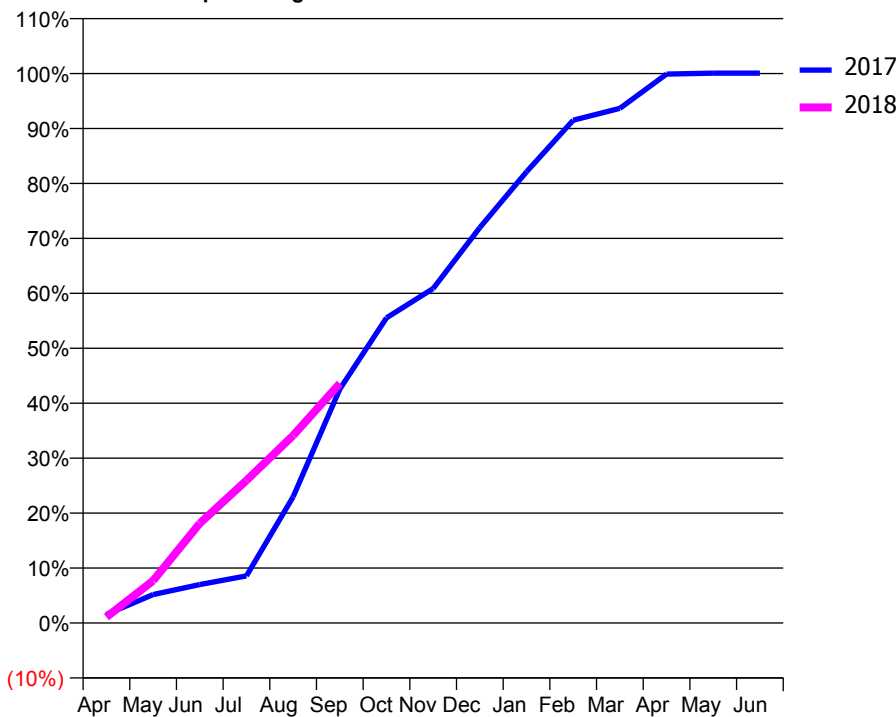
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,833       |                               |
| Quarter ending December 2016         | 3,934       | ↑                             |
| Quarter ending March 2017            | 3,934       | →                             |
| Quarter ending June 2017             | 3,883       | ↓                             |
| Quarter ending September 2017        | 3,868       | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 154                               | 106   |
| May       | 512                               | 747   |
| June      | 693                               | 1,761 |
| July      | 849                               | 2,518 |
| August    | 2,273                             | 3,312 |
| September | 4,213                             | 4,228 |
| October   | 5,496                             |       |
| November  | 6,024                             |       |
| December  | 7,121                             |       |
| January   | 8,125                             |       |
| February  | 9,052                             |       |
| March     | 9,266                             |       |
| April     | 9,884                             |       |
| May       | 9,900                             |       |
| June      | 9,901                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 790         | 5.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 120      | 1,374       | 8.7%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 363      | 790         | 45.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 546      | 1,374       | 39.7%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 172      | 1,898       | 9.1%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,898       | 0.2%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,898       | 0.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

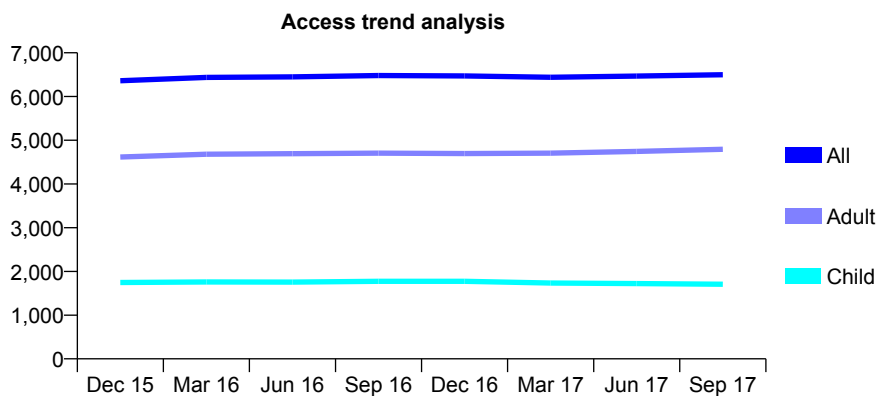
## Q44 - Vital Signs At a Glance Contract Report for 914479/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR JP MIMNAGH |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,750      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £502,776.40 |

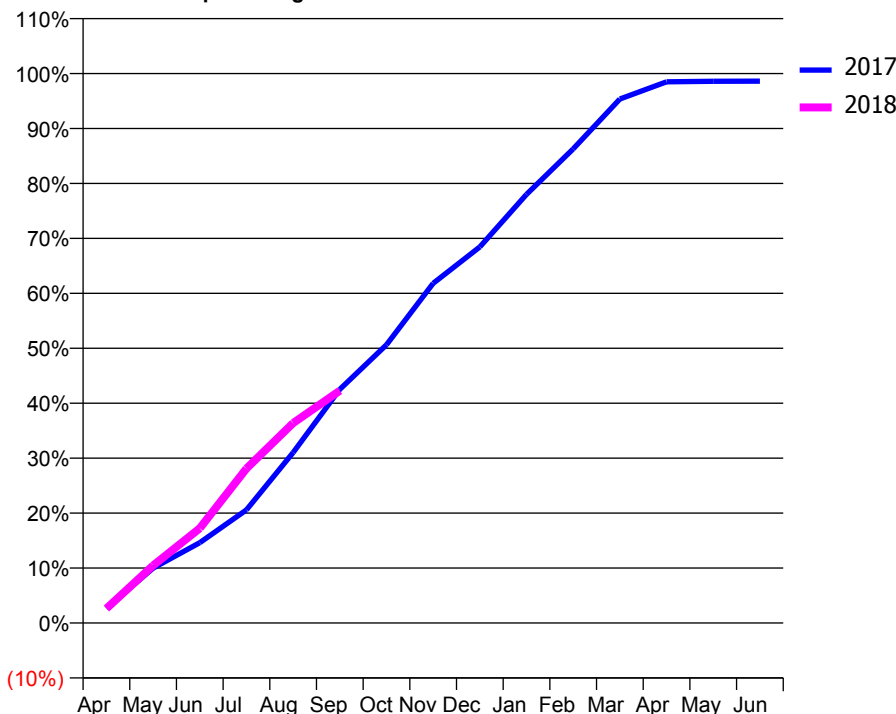
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,479       |                               |
| Quarter ending December 2016         | 6,472       | →                             |
| Quarter ending March 2017            | 6,439       | →                             |
| Quarter ending June 2017             | 6,468       | →                             |
| Quarter ending September 2017        | 6,499       | →                             |
| <b>Variance since September 2016</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 450    | 442   |
| May       | 1,673  | 1,753 |
| June      | 2,450  | 2,888 |
| July      | 3,450  | 4,707 |
| August    | 5,198  | 6,093 |
| September | 7,121  | 7,085 |
| October   | 8,483  |       |
| November  | 10,356 |       |
| December  | 11,465 |       |
| January   | 13,068 |       |
| February  | 14,454 |       |
| March     | 15,972 |       |
| April     | 16,498 |       |
| May       | 16,511 |       |
| June      | 16,518 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 982         | 6.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 388      | 2,552       | 15.2%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 428      | 982         | 43.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 986      | 2,552       | 38.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 358      | 2,961       | 12.1%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 2,961       | 1.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 2,961       | 2.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 23          | 91.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 23          | 87.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

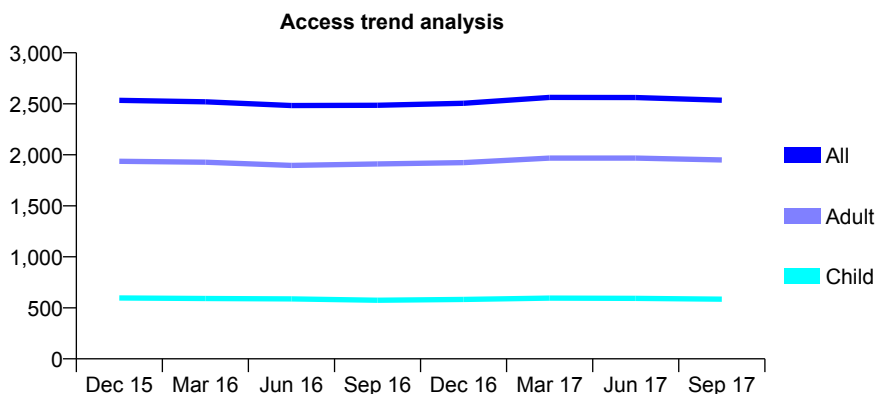
## Q44 - Vital Signs At a Glance Contract Report for 927511/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS AS DEVINE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,500       |
| Carry forward general activity (UDA)        | 252         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £204,197.94 |

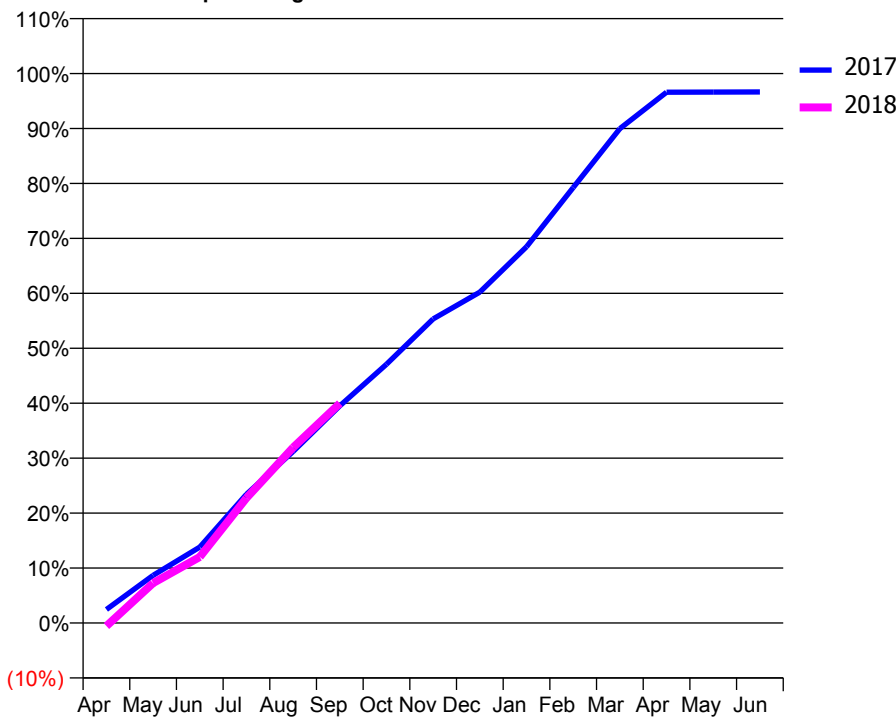
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,485       |                               |
| Quarter ending December 2016         | 2,505       | →                             |
| Quarter ending March 2017            | 2,563       | ↑                             |
| Quarter ending June 2017             | 2,561       | →                             |
| Quarter ending September 2017        | 2,535       | ↓                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 185   | -43   |
| May       | 650   | 546   |
| June      | 1,036 | 902   |
| July      | 1,758 | 1,707 |
| August    | 2,341 | 2,396 |
| September | 2,963 | 2,999 |
| October   | 3,532 |       |
| November  | 4,151 |       |
| December  | 4,516 |       |
| January   | 5,135 |       |
| February  | 5,943 |       |
| March     | 6,747 |       |
| April     | 7,245 |       |
| May       | 7,246 |       |
| June      | 7,248 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 475         | 8.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 378      | 1,768       | 21.4%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309      | 475         | 65.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 954      | 1,768       | 54.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 1,998       | 2.7%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 1,998       | 1.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,998       | 0.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

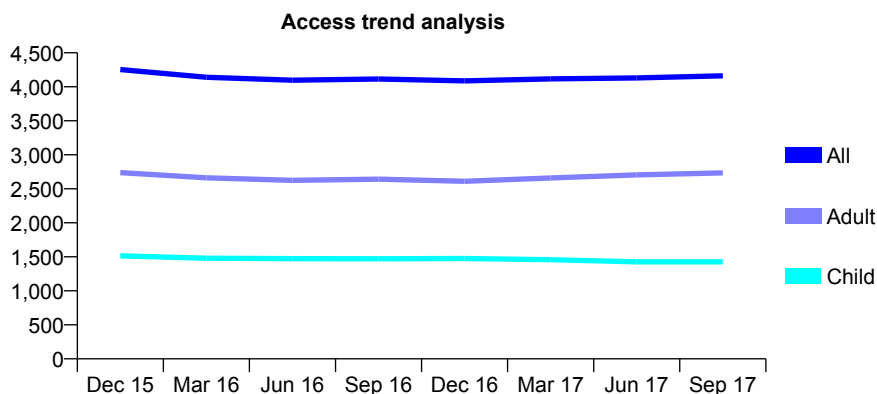
## Q44 - Vital Signs At a Glance Contract Report for 931160/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS EJ MARSDEN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,915       |
| Carry forward general activity (UDA)        | 345         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £218,651.04 |

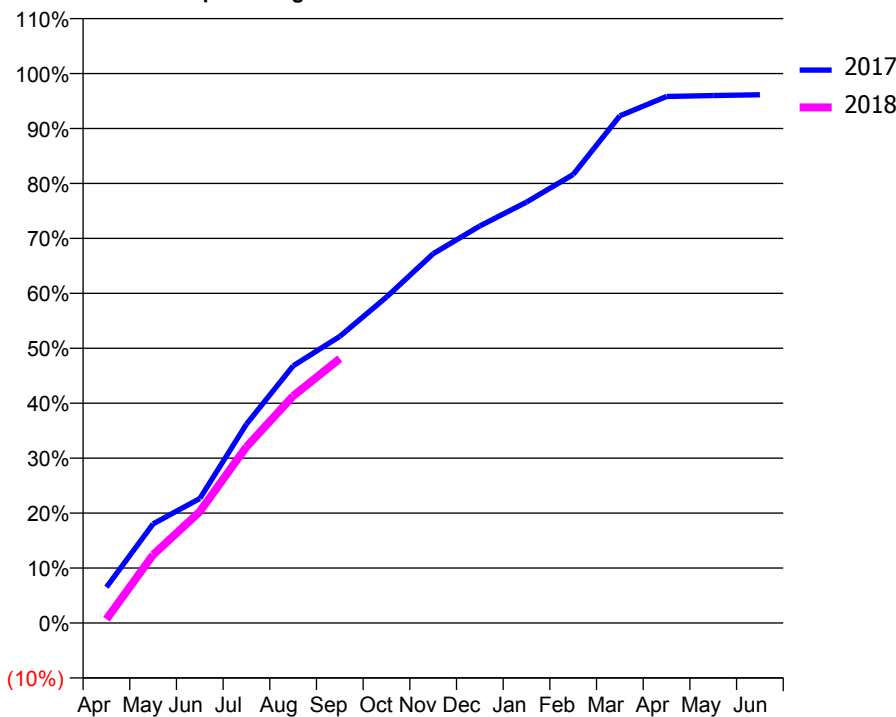
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,115       |                               |
| Quarter ending December 2016         | 4,087       | →                             |
| Quarter ending March 2017            | 4,117       | →                             |
| Quarter ending June 2017             | 4,131       | →                             |
| Quarter ending September 2017        | 4,161       | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 580   | 61    |
| May       | 1,609 | 1,107 |
| June      | 2,019 | 1,808 |
| July      | 3,226 | 2,858 |
| August    | 4,172 | 3,684 |
| September | 4,650 | 4,290 |
| October   | 5,289 |       |
| November  | 5,991 |       |
| December  | 6,441 |       |
| January   | 6,829 |       |
| February  | 7,276 |       |
| March     | 8,228 |       |
| April     | 8,543 |       |
| May       | 8,558 |       |
| June      | 8,570 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,128       | 7.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 2,012       | 13.0%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 699      | 1,128       | 62.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 500      | 2,012       | 24.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 183      | 2,972       | 6.2%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,972       | 0.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 84       | 2,972       | 2.8%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 11          | 72.7%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

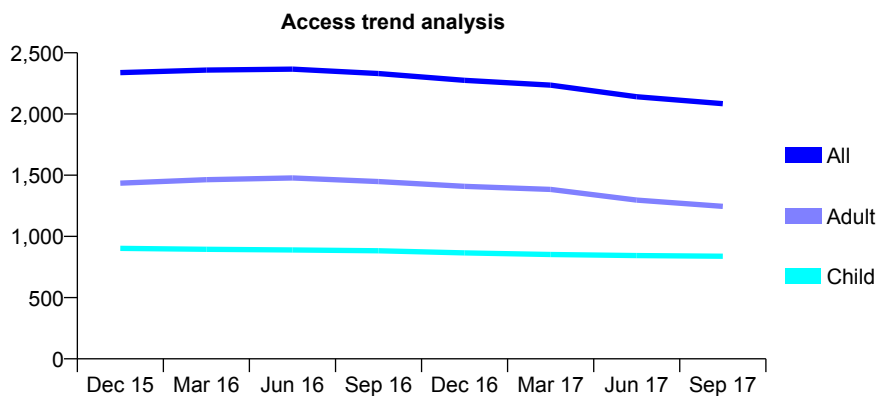
## Q44 - Vital Signs At a Glance Contract Report for 933708/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JW BAX    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,340       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,040.43 |

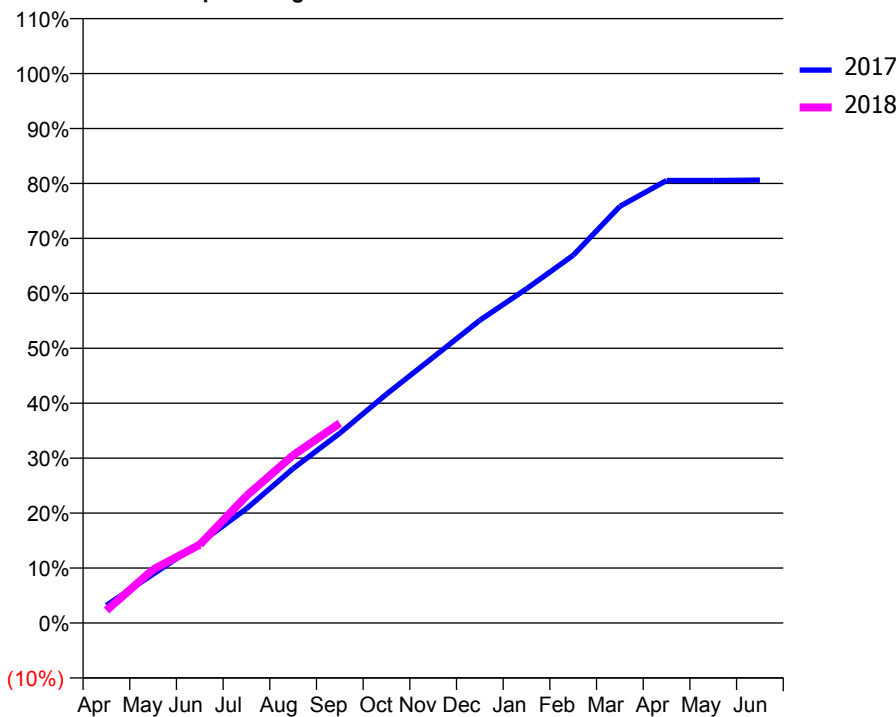
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,331          |                               |
| Quarter ending December 2016         | 2,275          | ↓                             |
| Quarter ending March 2017            | 2,236          | ↓                             |
| Quarter ending June 2017             | 2,141          | ↓                             |
| Quarter ending September 2017        | 2,084          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 235                               | 169   |
| May       | 653                               | 714   |
| June      | 1,067                             | 1,046 |
| July      | 1,528                             | 1,698 |
| August    | 2,064                             | 2,242 |
| September | 2,536                             | 2,668 |
| October   | 3,057                             |       |
| November  | 3,549                             |       |
| December  | 4,044                             |       |
| January   | 4,465                             |       |
| February  | 4,912                             |       |
| March     | 5,566                             |       |
| April     | 5,910                             |       |
| May       | 5,911                             |       |
| June      | 5,916                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 787         | 15.1%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 178      | 1,001       | 17.8%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 508      | 787         | 64.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 660      | 1,001       | 65.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 122      | 1,624       | 7.5%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 1,624       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,624       | 0.4%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

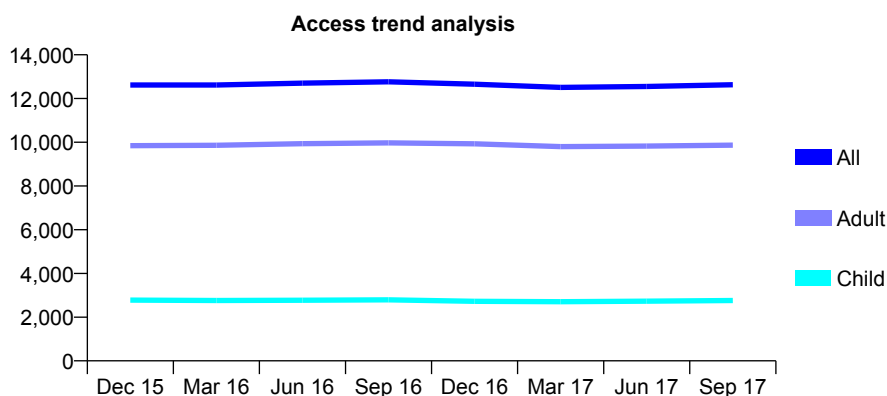
## Q44 - Vital Signs At a Glance Contract Report for 935360/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Sutton Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

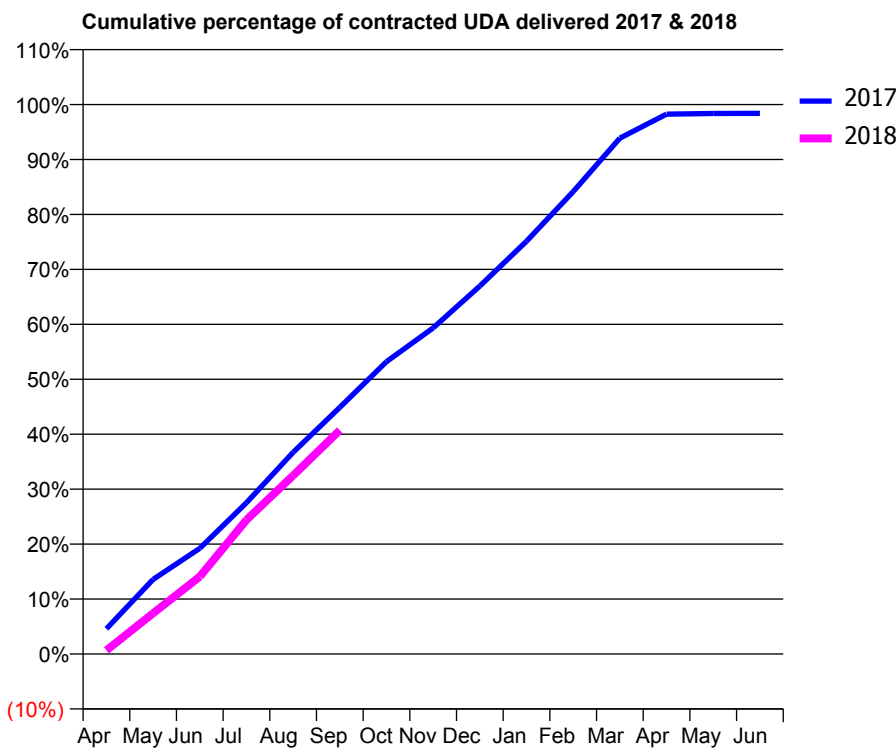
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 40,588        |
| Carry forward general activity (UDA)        | 657           |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,207,165.09 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 12,764        |                               |
| Quarter ending December 2016         | 12,655        | →                             |
| Quarter ending March 2017            | 12,507        | ↓                             |
| Quarter ending June 2017             | 12,550        | →                             |
| Quarter ending September 2017        | 12,630        | →                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,863                             | 267    |
| May       | 5,514                             | 3,006  |
| June      | 7,803                             | 5,720  |
| July      | 11,170                            | 9,903  |
| August    | 14,900                            | 13,186 |
| September | 18,213                            | 16,529 |
| October   | 21,598                            |        |
| November  | 24,082                            |        |
| December  | 27,177                            |        |
| January   | 30,490                            |        |
| February  | 34,151                            |        |
| March     | 38,102                            |        |
| April     | 39,874                            |        |
| May       | 39,924                            |        |
| June      | 39,931                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 2,261       | 8.2%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,010    | 7,704       | 13.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,400    | 2,261       | 61.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,936    | 7,704       | 64.1%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 932      | 9,103       | 10.2%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 9,103       | 0.6%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 138      | 9,103       | 1.5%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 26          | 92.3%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 26          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

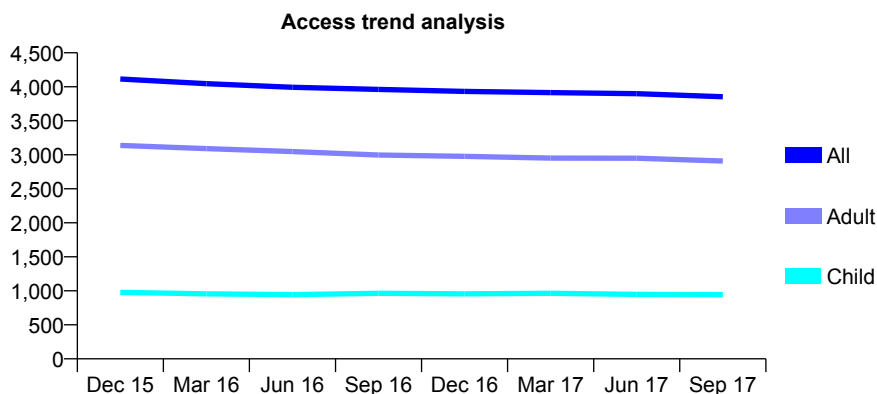
## Q44 - Vital Signs At a Glance Contract Report for 938289/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR KC HO     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,193      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,200.01 |

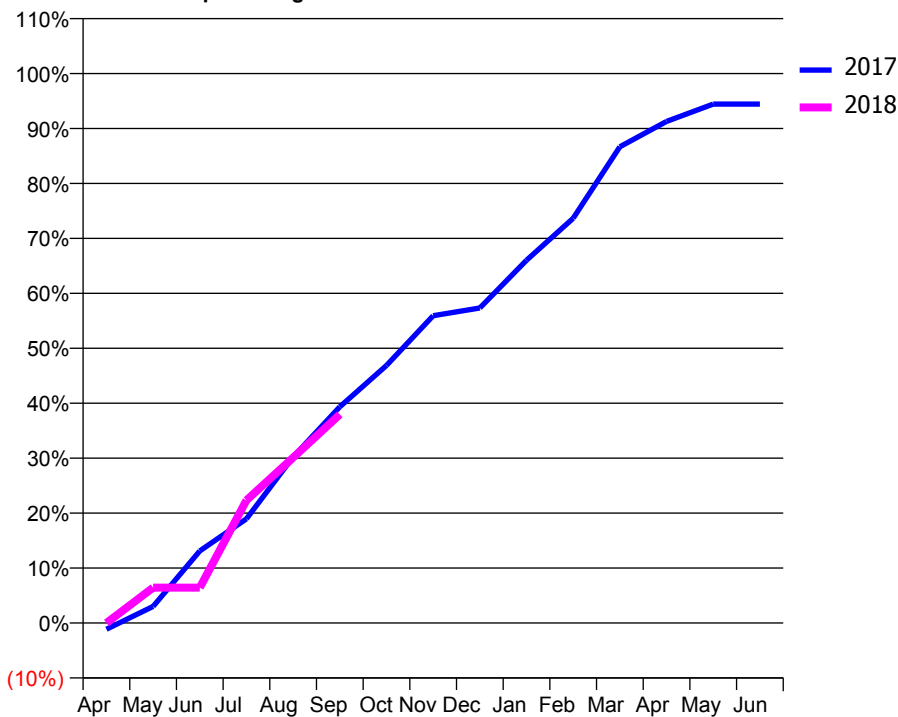
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,961         |                               |
| Quarter ending December 2016         | 3,933         | →                             |
| Quarter ending March 2017            | 3,915         | →                             |
| Quarter ending June 2017             | 3,899         | →                             |
| Quarter ending September 2017        | 3,853         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -142                              | 0     |
| May       | 370                               | 785   |
| June      | 1,598                             | 785   |
| July      | 2,311                             | 2,725 |
| August    | 3,686                             | 3,671 |
| September | 4,798                             | 4,629 |
| October   | 5,716                             |       |
| November  | 6,819                             |       |
| December  | 6,992                             |       |
| January   | 8,051                             |       |
| February  | 8,982                             |       |
| March     | 10,567                            |       |
| April     | 11,130                            |       |
| May       | 11,516                            |       |
| June      | 11,516                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 807         | 6.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 194      | 1,912       | 10.1%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 569      | 807         | 70.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,121    | 1,912       | 58.6%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 212      | 2,363       | 9.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 2,363       | 1.1%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 2,363       | 0.6%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 20          | 85.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 20          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



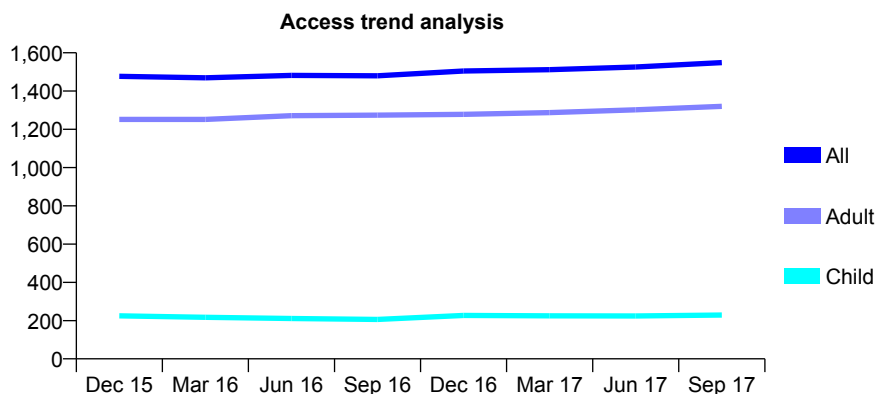
## Q44 - Vital Signs At a Glance Contract Report for 960071/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR F LADJEVARDI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 10/10/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,618       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £203,346.26 |

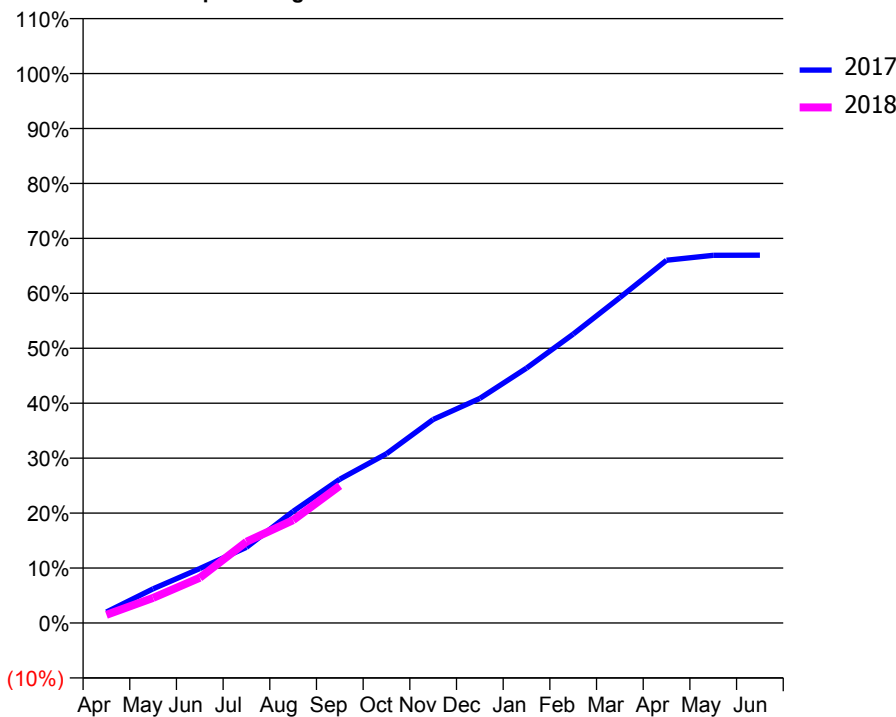
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,480       |                               |
| Quarter ending December 2016         | 1,505       | →                             |
| Quarter ending March 2017            | 1,512       | →                             |
| Quarter ending June 2017             | 1,526       | →                             |
| Quarter ending September 2017        | 1,549       | →                             |
| <b>Variance since September 2016</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 153   | 114   |
| May       | 475   | 349   |
| June      | 755   | 628   |
| July      | 1,049 | 1,128 |
| August    | 1,548 | 1,426 |
| September | 1,993 | 1,903 |
| October   | 2,348 |       |
| November  | 2,822 |       |
| December  | 3,114 |       |
| January   | 3,533 |       |
| February  | 4,004 |       |
| March     | 4,512 |       |
| April     | 5,029 |       |
| May       | 5,098 |       |
| June      | 5,099 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 185         | 5.4%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 137      | 1,005       | 13.6%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 110      | 185         | 59.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 592      | 1,005       | 58.9%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 958         | 11.9%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 958         | 0.7%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 958         | 0.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



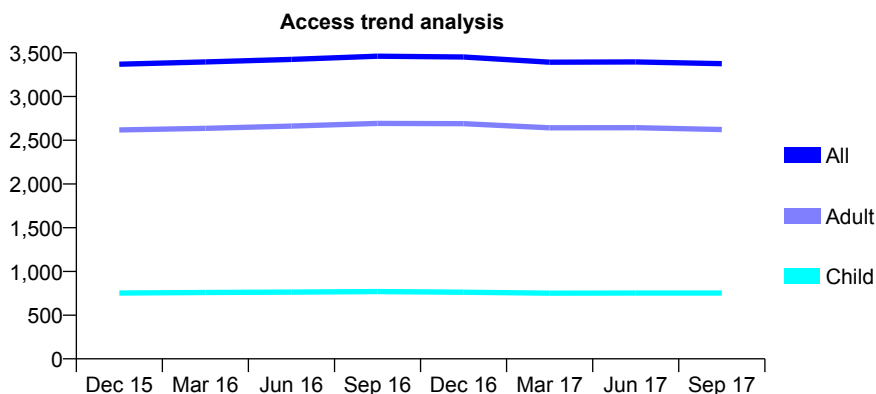
## Q44 - Vital Signs At a Glance Contract Report for 968404/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR WK ASKAR  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 22/09/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,417       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,377.95 |

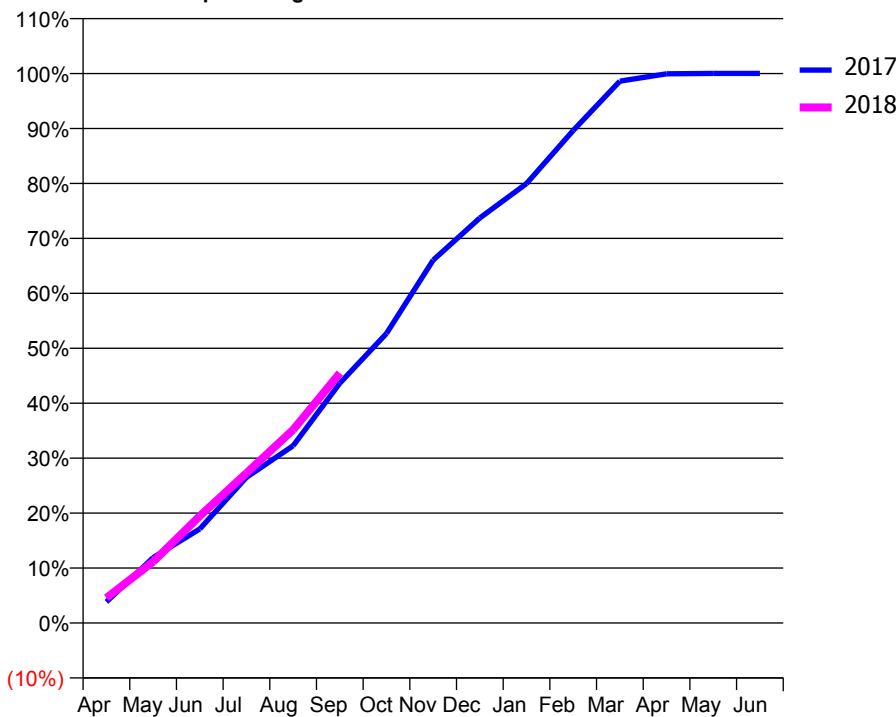
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,461         |                               |
| Quarter ending December 2016         | 3,452         | →                             |
| Quarter ending March 2017            | 3,393         | ↓                             |
| Quarter ending June 2017             | 3,396         | →                             |
| Quarter ending September 2017        | 3,375         | →                             |
| <b>Variance since September 2016</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 330                               | 385   |
| May       | 1,020                             | 939   |
| June      | 1,468                             | 1,639 |
| July      | 2,274                             | 2,297 |
| August    | 2,765                             | 2,960 |
| September | 3,742                             | 3,829 |
| October   | 4,519                             |       |
| November  | 5,661                             |       |
| December  | 6,319                             |       |
| January   | 6,855                             |       |
| February  | 7,683                             |       |
| March     | 8,455                             |       |
| April     | 8,568                             |       |
| May       | 8,573                             |       |
| June      | 8,573                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 518         | 9.1%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 292      | 1,685       | 17.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 263      | 518         | 50.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 818      | 1,685       | 48.5%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 203      | 1,853       | 11.0%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 1,853       | 2.9%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 1,853       | 2.1%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

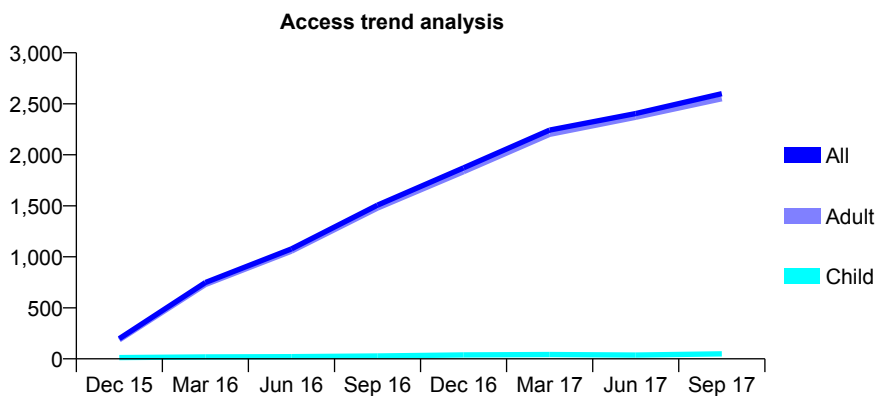
## Q44 - Vital Signs At a Glance Contract Report for 968404/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR WK ASKAR  |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2015   |
| Contract end date    | 30/06/2018   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £397,369.06 |

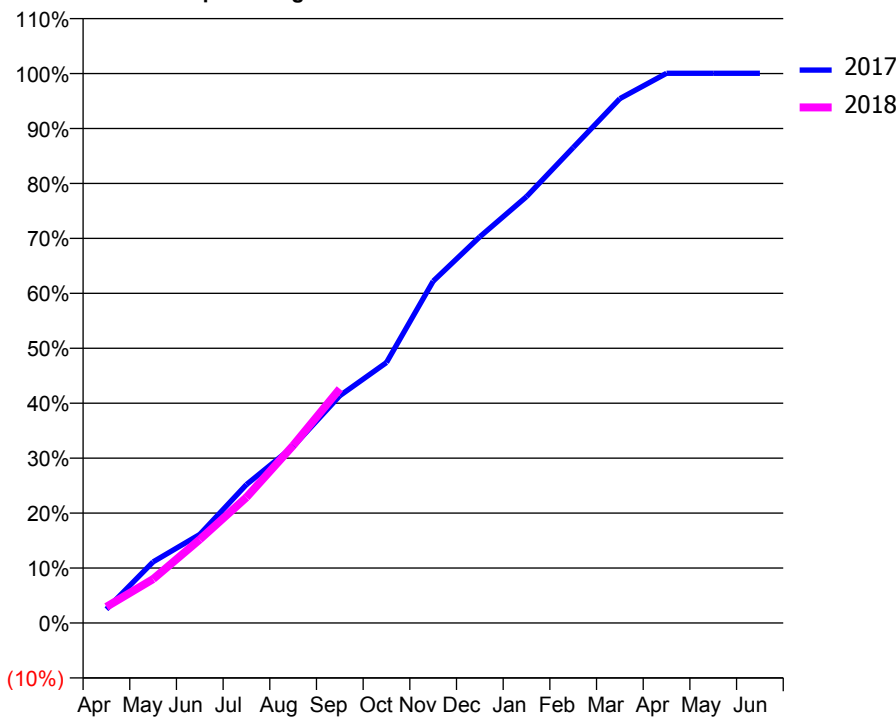
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,506        |                               |
| Quarter ending December 2016         | 1,872        | ↑                             |
| Quarter ending March 2017            | 2,243        | ↑                             |
| Quarter ending June 2017             | 2,405        | ↑                             |
| Quarter ending September 2017        | 2,599        | ↑                             |
| <b>Variance since September 2016</b> | <b>72.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 189                               | 222   |
| May       | 834                               | 600   |
| June      | 1,209                             | 1,140 |
| July      | 1,890                             | 1,716 |
| August    | 2,409                             | 2,424 |
| September | 3,102                             | 3,196 |
| October   | 3,555                             |       |
| November  | 4,665                             |       |
| December  | 5,271                             |       |
| January   | 5,820                             |       |
| February  | 6,489                             |       |
| March     | 7,158                             |       |
| April     | 7,503                             |       |
| May       | 7,503                             |       |
| June      | 7,503                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 30          | 0.0%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 1,152       | 1.5%     | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 30          | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 1,152       | 0.4%     | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1,067       | 0.0%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,067       | 0.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,067       | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

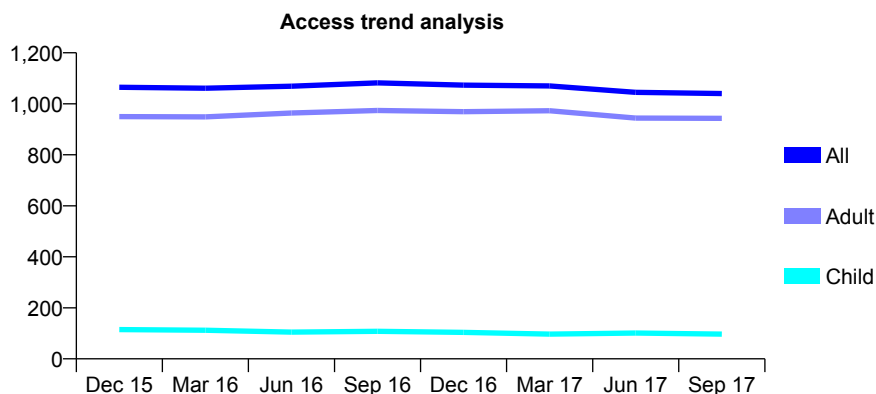
## Q44 - Vital Signs At a Glance Contract Report for 986801/0005 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MN DEVLIN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2007   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,791      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,580.08 |

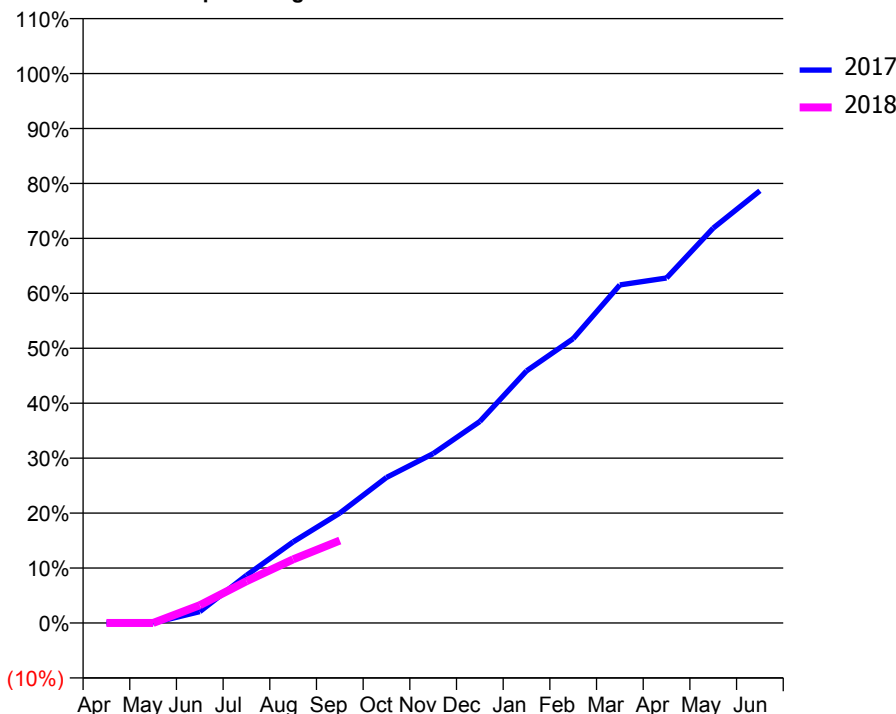
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,082         |                               |
| Quarter ending December 2016         | 1,073         | →                             |
| Quarter ending March 2017            | 1,070         | →                             |
| Quarter ending June 2017             | 1,045         | ↓                             |
| Quarter ending September 2017        | 1,040         | →                             |
| <b>Variance since September 2016</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 0     | 0    |
| May       | 0     | 0    |
| June      | 79    | 123  |
| July      | 329   | 289  |
| August    | 560   | 439  |
| September | 758   | 569  |
| October   | 1,004 |      |
| November  | 1,169 |      |
| December  | 1,390 |      |
| January   | 1,739 |      |
| February  | 1,962 |      |
| March     | 2,332 |      |
| April     | 2,380 |      |
| May       | 2,724 |      |
| June      | 2,982 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 38          | 2.6%     | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 459         | 11.3%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 11       | 38          | 28.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 257      | 459         | 56.0%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 310         | 11.3%    | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 310         | 0.3%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 310         | 0.0%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

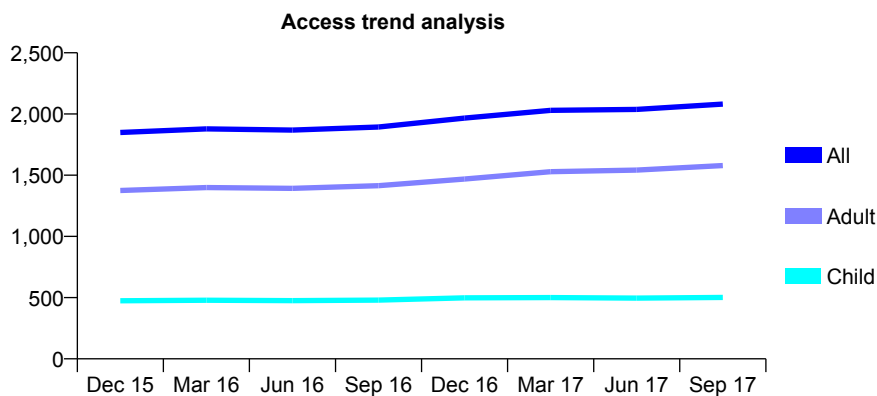
## Q44 - Vital Signs At a Glance Contract Report for 990175/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR D O'CONNOR |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,263.25 |

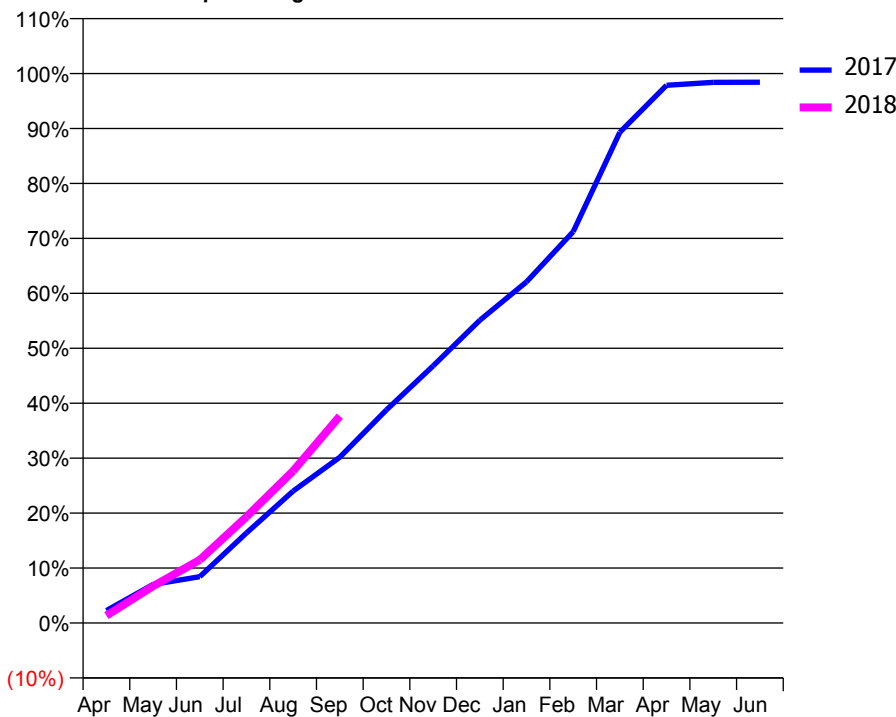
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,894       |                               |
| Quarter ending December 2016         | 1,967       | ↑                             |
| Quarter ending March 2017            | 2,030       | ↑                             |
| Quarter ending June 2017             | 2,038       | →                             |
| Quarter ending September 2017        | 2,081       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 136                               | 81    |
| May       | 421                               | 403   |
| June      | 506                               | 690   |
| July      | 984                               | 1,160 |
| August    | 1,440                             | 1,660 |
| September | 1,810                             | 2,258 |
| October   | 2,327                             |       |
| November  | 2,808                             |       |
| December  | 3,306                             |       |
| January   | 3,726                             |       |
| February  | 4,273                             |       |
| March     | 5,359                             |       |
| April     | 5,871                             |       |
| May       | 5,903                             |       |
| June      | 5,905                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 330         | 10.6%    | 12.0% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 1,025       | 22.7%    | 17.1% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 177      | 330         | 53.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 465      | 1,025       | 45.4%    | 51.1% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 970         | 8.6%     | 9.7%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 970         | 1.0%     | 1.1%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 970         | 2.3%     | 1.3%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 20          | 90.0%    | 92.4% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 20          | 90.0%    | 91.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

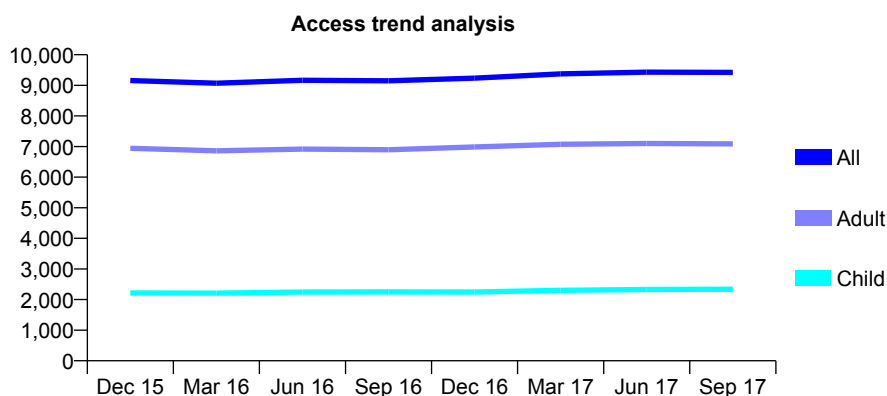
## Q45 - Vital Signs At a Glance Contract Report for 101281/0004 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

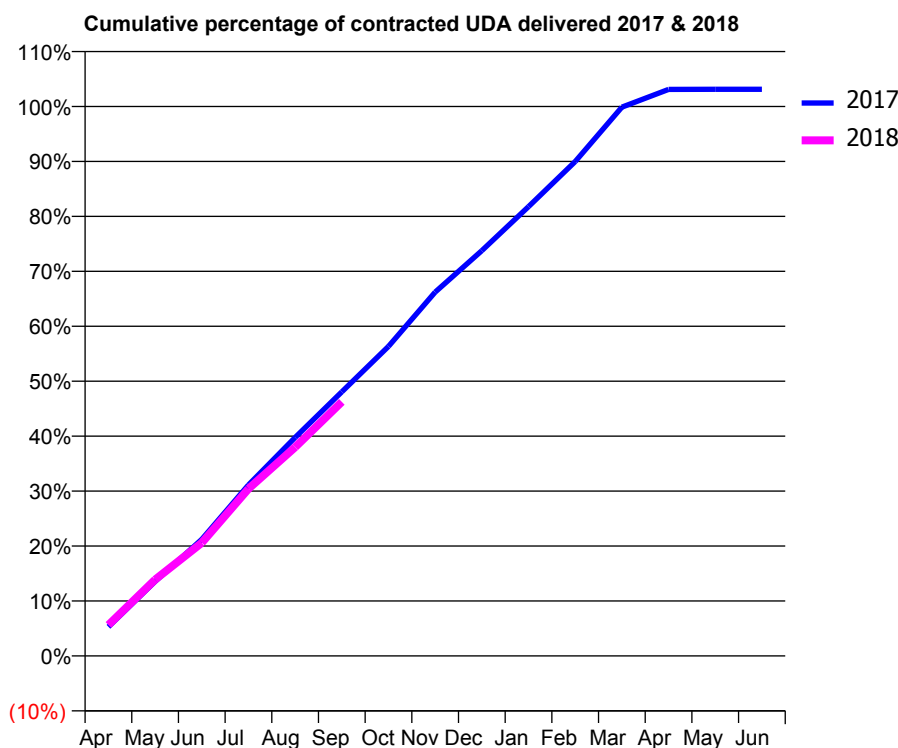
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,500      |
| Carry forward general activity (UDA)        | -550        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £760,712.18 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,147       |                               |
| Quarter ending December 2016         | 9,235       | →                             |
| Quarter ending March 2017            | 9,376       | →                             |
| Quarter ending June 2017             | 9,432       | →                             |
| Quarter ending September 2017        | 9,424       | →                             |
| <b>Variance since September 2016</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,458                             | 1,549  |
| May       | 3,726                             | 3,819  |
| June      | 5,839                             | 5,663  |
| July      | 8,557                             | 8,362  |
| August    | 10,935                            | 10,450 |
| September | 13,219                            | 12,718 |
| October   | 15,490                            |        |
| November  | 18,212                            |        |
| December  | 20,286                            |        |
| January   | 22,488                            |        |
| February  | 24,741                            |        |
| March     | 27,466                            |        |
| April     | 28,351                            |        |
| May       | 28,357                            |        |
| June      | 28,359                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,645       | 5.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 681      | 4,926       | 13.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 941      | 1,645       | 57.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,868    | 4,926       | 58.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 407      | 6,137       | 6.6%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 137      | 6,137       | 2.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 6,137       | 0.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 30       | 33          | 90.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 33          | 81.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

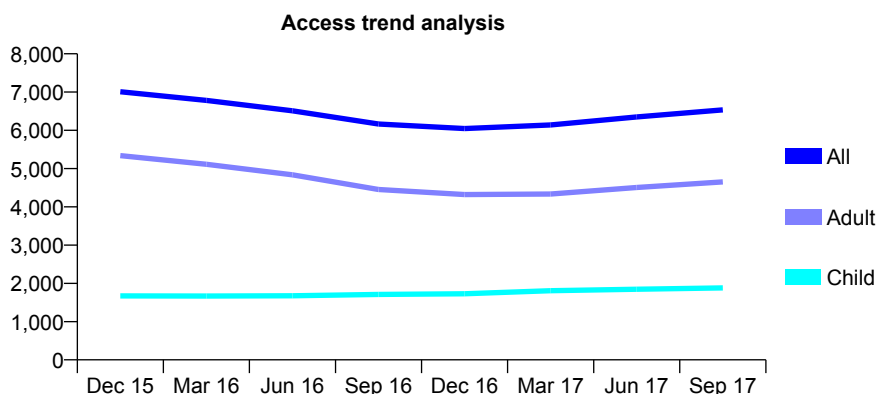
## Q45 - Vital Signs At a Glance Contract Report for 101281/0005 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,308      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £561,015.46 |

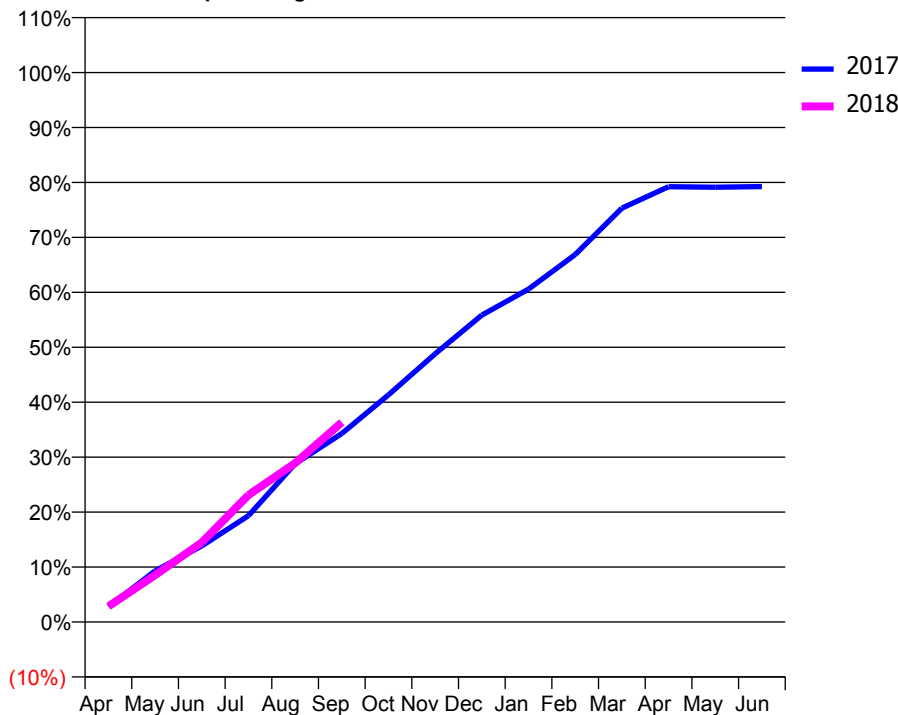
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,163       |                               |
| Quarter ending December 2016         | 6,046       | ↓                             |
| Quarter ending March 2017            | 6,140       | →                             |
| Quarter ending June 2017             | 6,350       | ↑                             |
| Quarter ending September 2017        | 6,534       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 598    | 609   |
| May       | 1,984  | 1,819 |
| June      | 2,949  | 3,083 |
| July      | 4,124  | 4,925 |
| August    | 6,134  | 6,160 |
| September | 7,307  | 7,744 |
| October   | 8,807  |       |
| November  | 10,401 |       |
| December  | 11,902 |       |
| January   | 12,910 |       |
| February  | 14,249 |       |
| March     | 16,047 |       |
| April     | 16,882 |       |
| May       | 16,859 |       |
| June      | 16,885 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 122      | 1,566       | 7.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 343      | 3,324       | 10.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,051    | 1,566       | 67.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,879    | 3,324       | 56.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 199      | 4,437       | 4.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 4,437       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 4,437       | 0.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 18          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

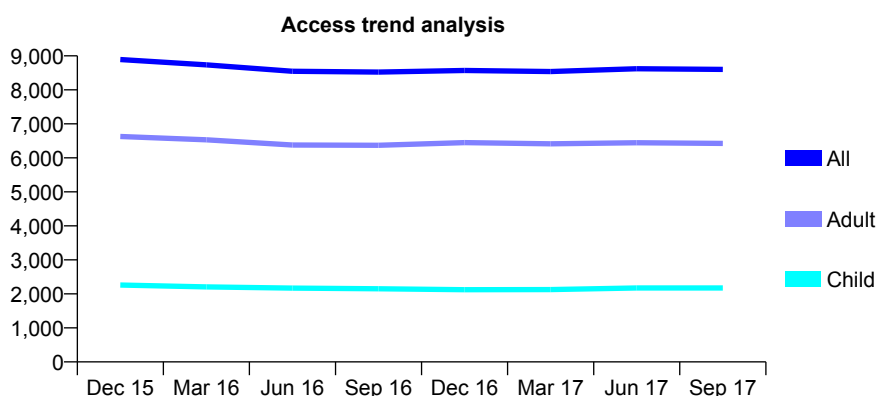
## Q45 - Vital Signs At a Glance Contract Report for 101281/0006 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

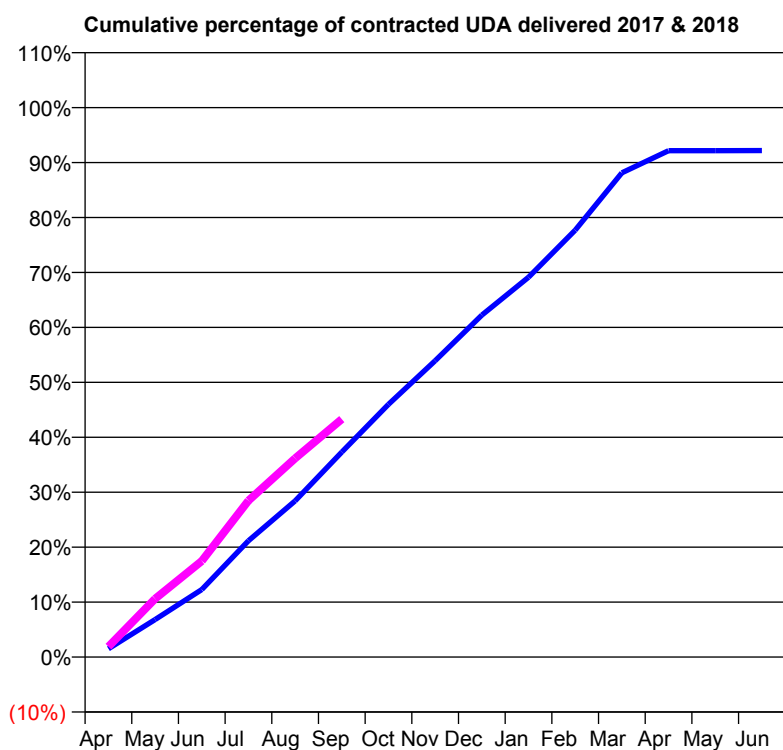
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,123      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £696,945.71 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,522       |                               |
| Quarter ending December 2016         | 8,572       | →                             |
| Quarter ending March 2017            | 8,541       | →                             |
| Quarter ending June 2017             | 8,623       | →                             |
| Quarter ending September 2017        | 8,600       | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 382                               | 478    |
| May       | 1,714                             | 2,665  |
| June      | 3,085                             | 4,394  |
| July      | 5,322                             | 7,156  |
| August    | 7,145                             | 9,087  |
| September | 9,375                             | 10,879 |
| October   | 11,558                            |        |
| November  | 13,552                            |        |
| December  | 15,637                            |        |
| January   | 17,368                            |        |
| February  | 19,516                            |        |
| March     | 22,140                            |        |
| April     | 23,151                            |        |
| May       | 23,155                            |        |
| June      | 23,158                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,425       | 8.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 673      | 4,122       | 16.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 682      | 1,425       | 47.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,057    | 4,122       | 49.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 672      | 5,160       | 13.0%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 105      | 5,160       | 2.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 5,160       | 1.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 33       | 34          | 97.1%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 34          | 91.2%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



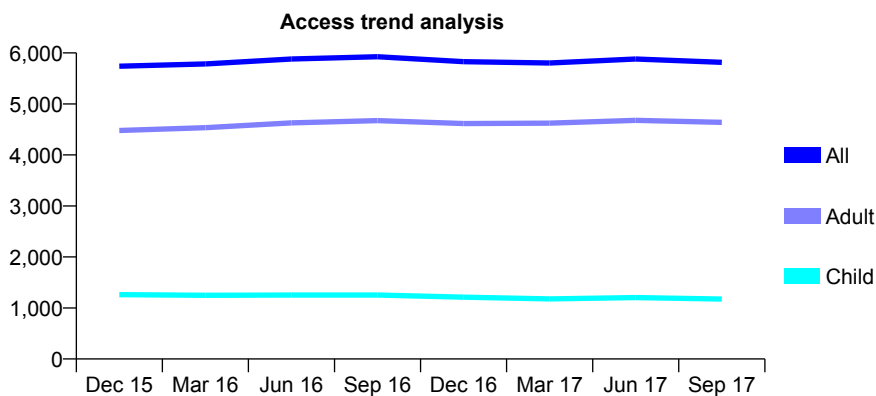
## Q45 - Vital Signs At a Glance Contract Report for 101281/0007 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,847      |
| Carry forward general activity (UDA)        | 680         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £502,743.00 |

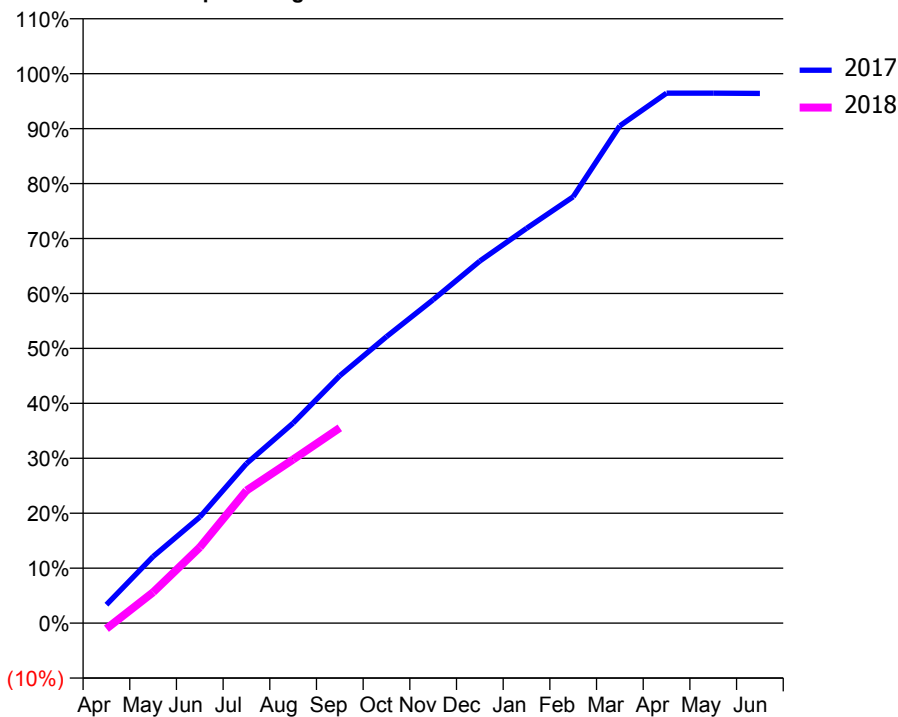
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,926         |                               |
| Quarter ending December 2016         | 5,829         | ↓                             |
| Quarter ending March 2017            | 5,803         | →                             |
| Quarter ending June 2017             | 5,881         | →                             |
| Quarter ending September 2017        | 5,815         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 634                               | -193  |
| May       | 2,283                             | 1,059 |
| June      | 3,639                             | 2,600 |
| July      | 5,470                             | 4,547 |
| August    | 6,863                             | 5,616 |
| September | 8,487                             | 6,700 |
| October   | 9,824                             |       |
| November  | 11,092                            |       |
| December  | 12,422                            |       |
| January   | 13,540                            |       |
| February  | 14,625                            |       |
| March     | 17,056                            |       |
| April     | 18,177                            |       |
| May       | 18,179                            |       |
| June      | 18,167                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 712         | 12.4%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 764      | 2,957       | 25.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 214      | 712         | 30.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 828      | 2,957       | 28.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 993      | 3,334       | 29.8%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 77       | 3,334       | 2.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 134      | 3,334       | 4.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 28       | 31          | 90.3%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 31          | 90.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



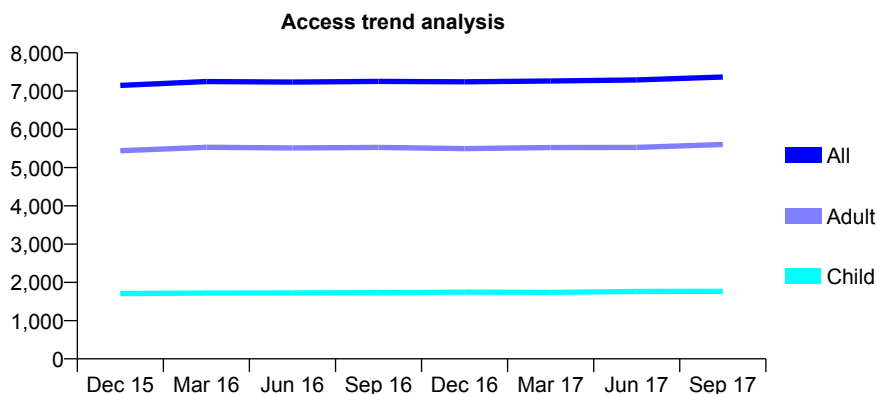
## Q45 - Vital Signs At a Glance Contract Report for 101281/0017 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,400      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £621,316.37 |

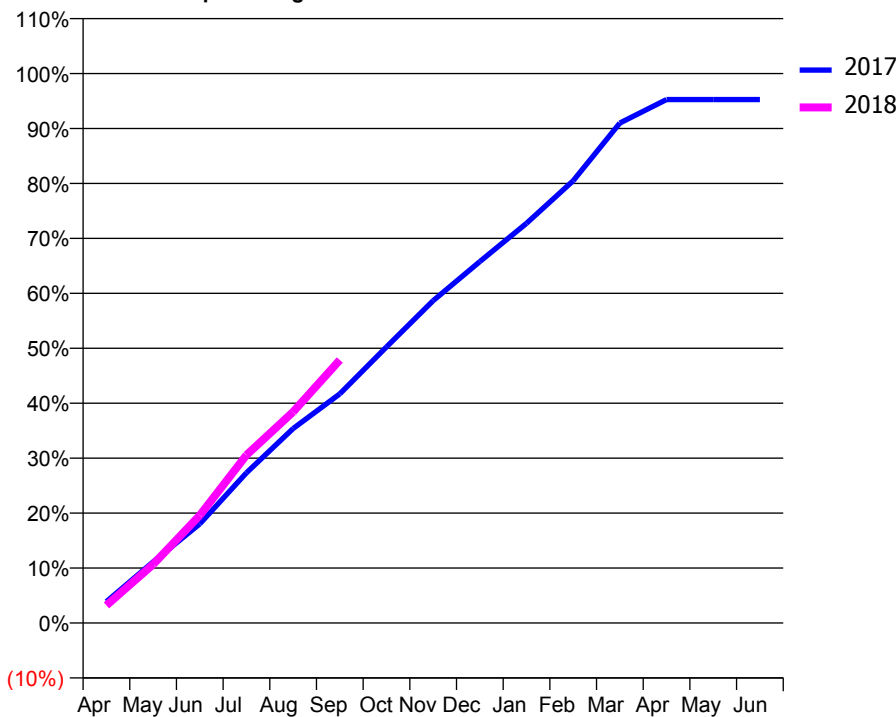
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,253       |                               |
| Quarter ending December 2016         | 7,241       | →                             |
| Quarter ending March 2017            | 7,264       | →                             |
| Quarter ending June 2017             | 7,289       | →                             |
| Quarter ending September 2017        | 7,368       | →                             |
| <b>Variance since September 2016</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 875                               | 721    |
| May       | 2,494                             | 2,392  |
| June      | 4,044                             | 4,392  |
| July      | 6,122                             | 6,844  |
| August    | 7,930                             | 8,608  |
| September | 9,342                             | 10,722 |
| October   | 11,257                            |        |
| November  | 13,141                            |        |
| December  | 14,735                            |        |
| January   | 16,294                            |        |
| February  | 18,026                            |        |
| March     | 20,382                            |        |
| April     | 21,336                            |        |
| May       | 21,341                            |        |
| June      | 21,338                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,455       | 7.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 482      | 3,933       | 12.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 865      | 1,455       | 59.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,223    | 3,933       | 56.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 262      | 5,005       | 5.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 97       | 5,005       | 1.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 5,005       | 0.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 26          | 88.5%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 26          | 84.6%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

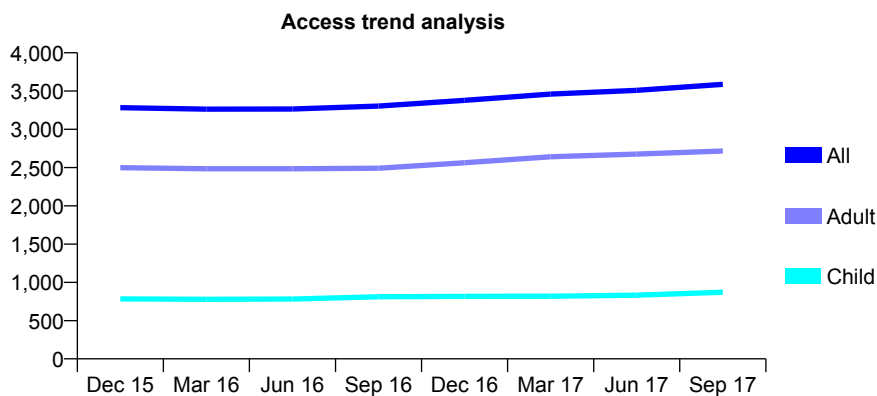
## Q45 - Vital Signs At a Glance Contract Report for 101281/0018 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £376,297.28 |

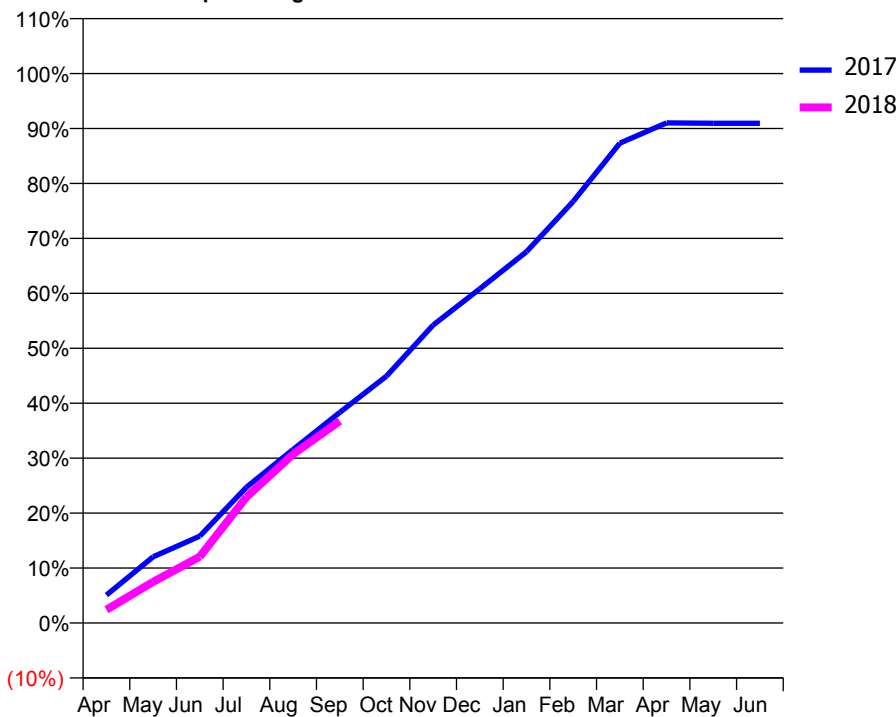
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,303       |                               |
| Quarter ending December 2016         | 3,379       | ↑                             |
| Quarter ending March 2017            | 3,460       | ↑                             |
| Quarter ending June 2017             | 3,510       | →                             |
| Quarter ending September 2017        | 3,587       | ↑                             |
| <b>Variance since September 2016</b> | <b>8.6%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 609    | 338   |
| May       | 1,445  | 1,049 |
| June      | 1,898  | 1,689 |
| July      | 2,967  | 3,210 |
| August    | 3,789  | 4,302 |
| September | 4,601  | 5,145 |
| October   | 5,393  |       |
| November  | 6,507  |       |
| December  | 7,298  |       |
| January   | 8,107  |       |
| February  | 9,208  |       |
| March     | 10,479 |       |
| April     | 10,921 |       |
| May       | 10,913 |       |
| June      | 10,912 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 585         | 9.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 404      | 1,842       | 21.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 585         | 45.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 802      | 1,842       | 43.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 310      | 2,220       | 14.0%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 2,220       | 2.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 2,220       | 3.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

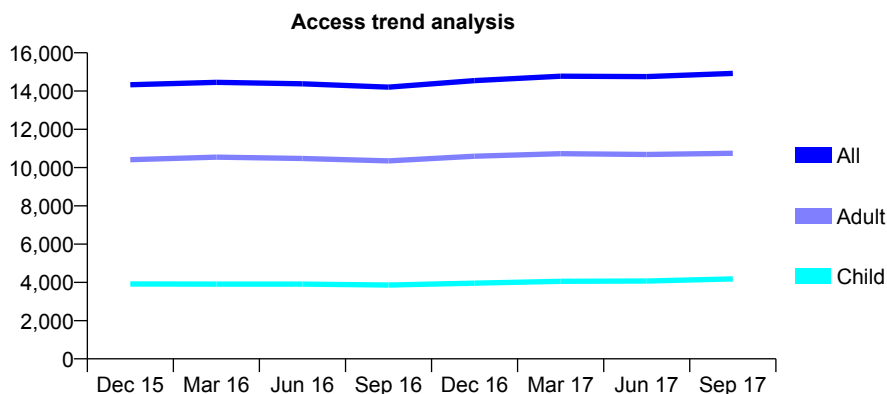
## Q45 - Vital Signs At a Glance Contract Report for 101281/0052 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 40,053        |
| Carry forward general activity (UDA)        | -671          |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,145,033.53 |

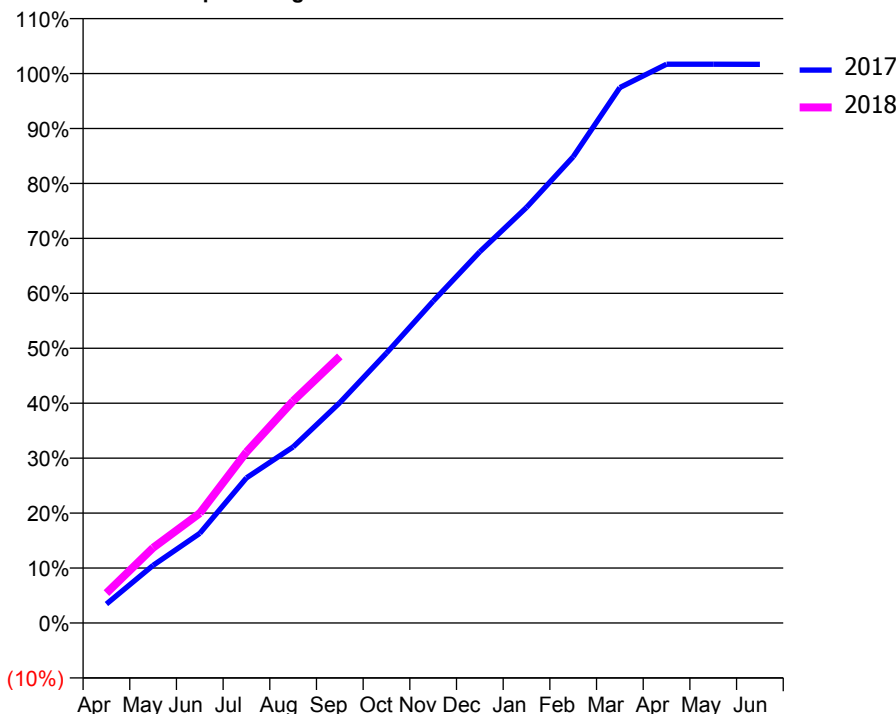
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 14,204      |                               |
| Quarter ending December 2016         | 14,545      | ↑                             |
| Quarter ending March 2017            | 14,778      | →                             |
| Quarter ending June 2017             | 14,756      | →                             |
| Quarter ending September 2017        | 14,924      | →                             |
| <b>Variance since September 2016</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,388  | 2,180  |
| May       | 4,200  | 5,491  |
| June      | 6,541  | 8,004  |
| July      | 10,584 | 12,468 |
| August    | 12,835 | 16,192 |
| September | 16,062 | 19,437 |
| October   | 19,682 |        |
| November  | 23,457 |        |
| December  | 27,065 |        |
| January   | 30,287 |        |
| February  | 33,988 |        |
| March     | 39,025 |        |
| April     | 40,734 |        |
| May       | 40,726 |        |
| June      | 40,724 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 298      | 2,986       | 10.0%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,258    | 6,817       | 18.5%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,456    | 2,986       | 48.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,040    | 6,817       | 44.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 931      | 9,038       | 10.3%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 114      | 9,038       | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 194      | 9,038       | 2.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 27       | 29          | 93.1%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 29          | 79.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

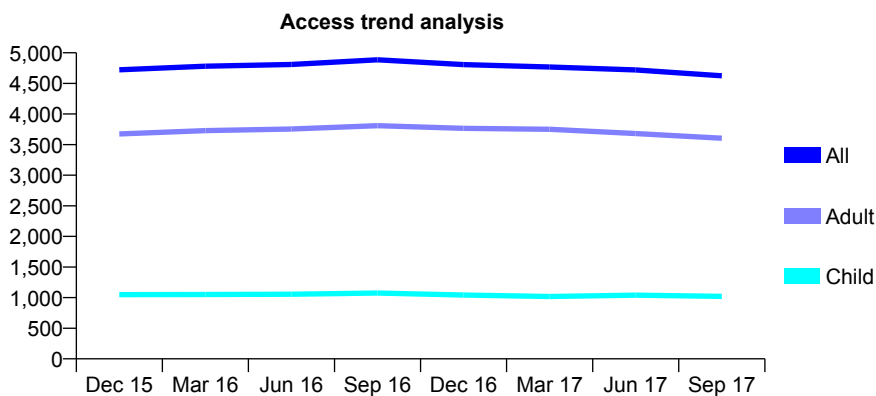
## Q45 - Vital Signs At a Glance Contract Report for 101338/0057 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2008                     |
| Contract end date    |                                |

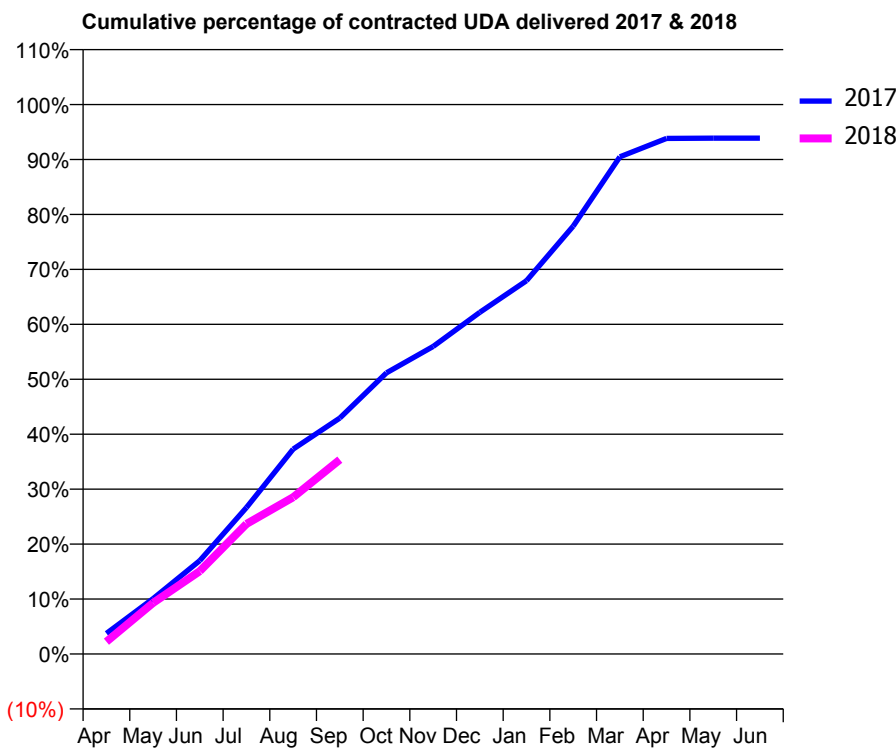
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £562,027.61 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,886         |                               |
| Quarter ending December 2016         | 4,807         | ↓                             |
| Quarter ending March 2017            | 4,769         | →                             |
| Quarter ending June 2017             | 4,721         | ↓                             |
| Quarter ending September 2017        | 4,624         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 654                               | 392   |
| May       | 1,763                             | 1,628 |
| June      | 2,974                             | 2,639 |
| July      | 4,665                             | 4,141 |
| August    | 6,526                             | 4,994 |
| September | 7,514                             | 6,188 |
| October   | 8,954                             |       |
| November  | 9,795                             |       |
| December  | 10,881                            |       |
| January   | 11,890                            |       |
| February  | 13,625                            |       |
| March     | 15,832                            |       |
| April     | 16,419                            |       |
| May       | 16,428                            |       |
| June      | 16,428                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 623         | 5.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 381      | 2,206       | 17.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 331      | 623         | 53.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,100    | 2,206       | 49.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 202      | 2,610       | 7.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 2,610       | 1.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 2,610       | 3.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

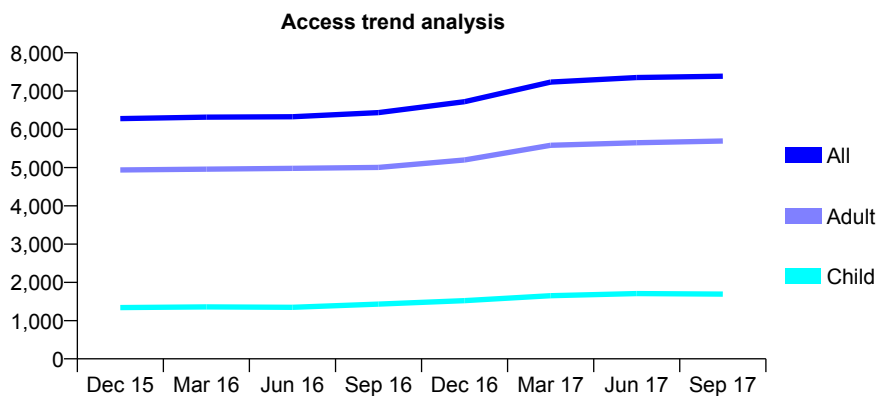
## Q45 - Vital Signs At a Glance Contract Report for 101338/0058 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2008                     |
| Contract end date    |                                |

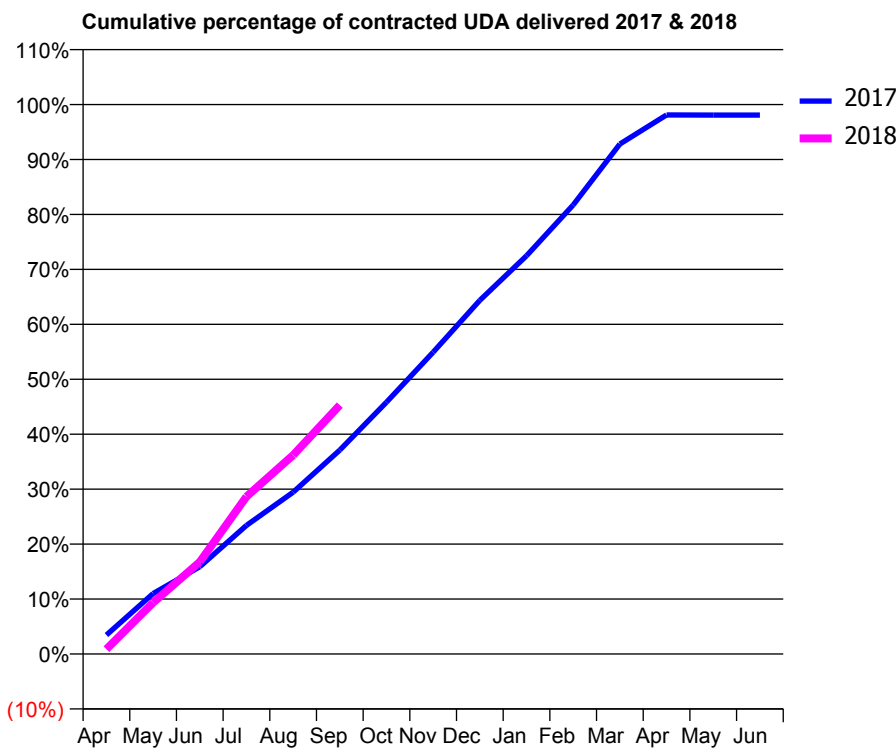
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,724      |
| Carry forward general activity (UDA)        | 360         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £495,563.16 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 6,436        |                               |
| Quarter ending December 2016         | 6,723        | ↑                             |
| Quarter ending March 2017            | 7,234        | ↑                             |
| Quarter ending June 2017             | 7,354        | →                             |
| Quarter ending September 2017        | 7,387        | →                             |
| <b>Variance since September 2016</b> | <b>14.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 649                               | 167   |
| May       | 2,059                             | 1,750 |
| June      | 2,975                             | 3,136 |
| July      | 4,384                             | 5,363 |
| August    | 5,515                             | 6,779 |
| September | 6,949                             | 8,482 |
| October   | 8,583                             |       |
| November  | 10,283                            |       |
| December  | 12,052                            |       |
| January   | 13,570                            |       |
| February  | 15,303                            |       |
| March     | 17,379                            |       |
| April     | 18,370                            |       |
| May       | 18,364                            |       |
| June      | 18,364                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,256       | 4.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 394      | 3,651       | 10.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 670      | 1,256       | 53.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,743    | 3,651       | 47.7%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 354      | 4,466       | 7.9%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,466       | 0.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 4,466       | 1.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 27       | 28          | 96.4%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 28          | 85.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

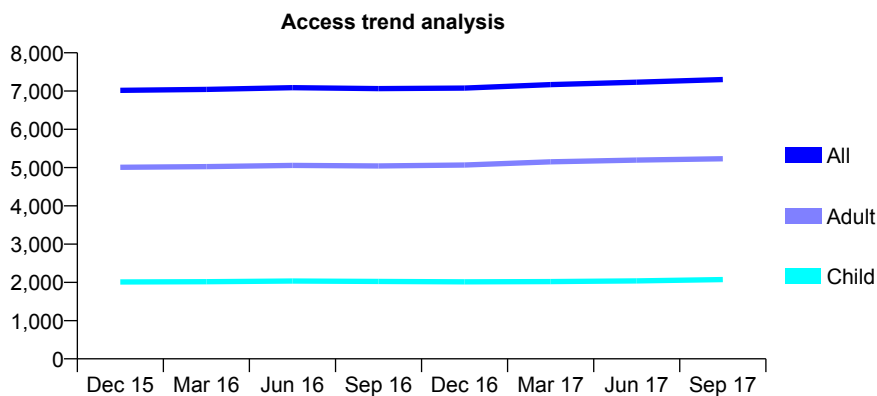
## Q45 - Vital Signs At a Glance Contract Report for 101338/0082 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General and Orthodontic        |
| Contract start date  | 01/04/2009                     |
| Contract end date    |                                |

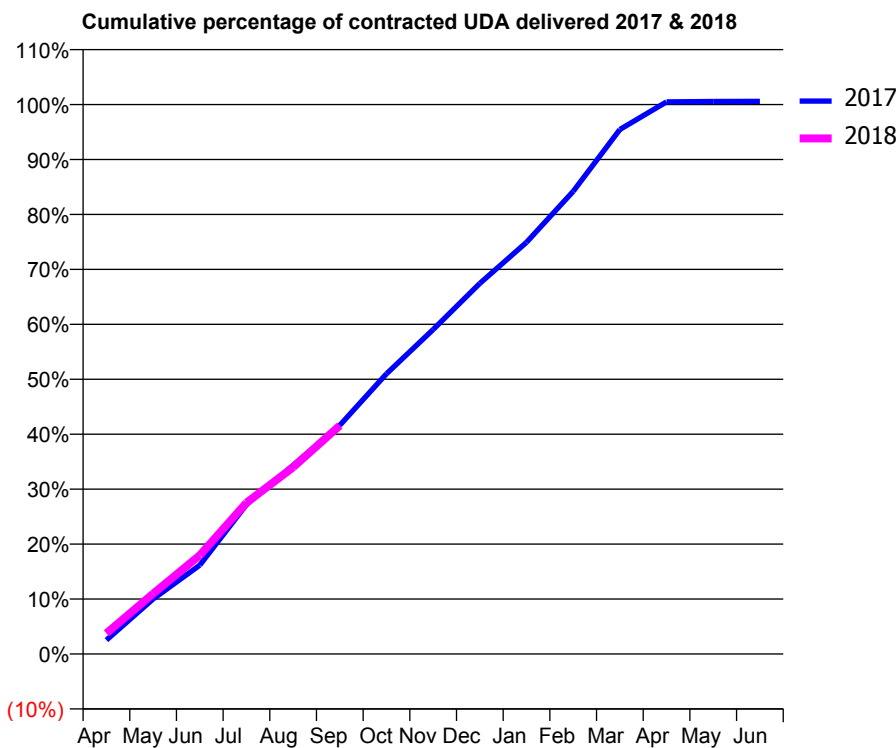
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,500      |
| Carry forward general activity (UDA)        | -105        |
| 17/18 Contracted orthodontic activity (UOA) | 1,249       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £602,183.50 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,065       |                               |
| Quarter ending December 2016         | 7,079       | →                             |
| Quarter ending March 2017            | 7,168       | →                             |
| Quarter ending June 2017             | 7,233       | →                             |
| Quarter ending September 2017        | 7,302       | →                             |
| <b>Variance since September 2016</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 468                               | 700   |
| May       | 1,850                             | 2,030 |
| June      | 2,991                             | 3,324 |
| July      | 5,029                             | 5,091 |
| August    | 6,355                             | 6,289 |
| September | 7,699                             | 7,693 |
| October   | 9,436                             |       |
| November  | 10,923                            |       |
| December  | 12,478                            |       |
| January   | 13,861                            |       |
| February  | 15,575                            |       |
| March     | 17,657                            |       |
| April     | 18,589                            |       |
| May       | 18,602                            |       |
| June      | 18,605                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,306       | 6.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 386      | 2,975       | 13.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 641      | 1,306       | 49.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,350    | 2,975       | 45.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 371      | 3,853       | 9.6%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,853       | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 3,853       | 1.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

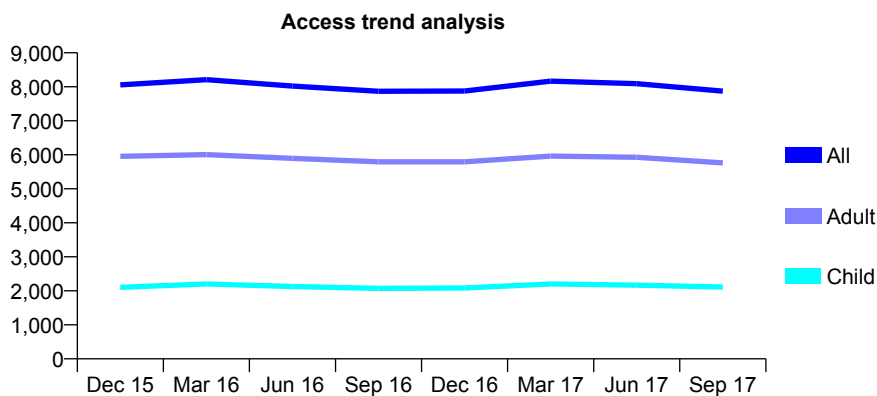
## Q45 - Vital Signs At a Glance Contract Report for 101338/0083 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General and Orthodontic        |
| Contract start date  | 01/04/2009                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,906      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 500         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £761,345.36 |

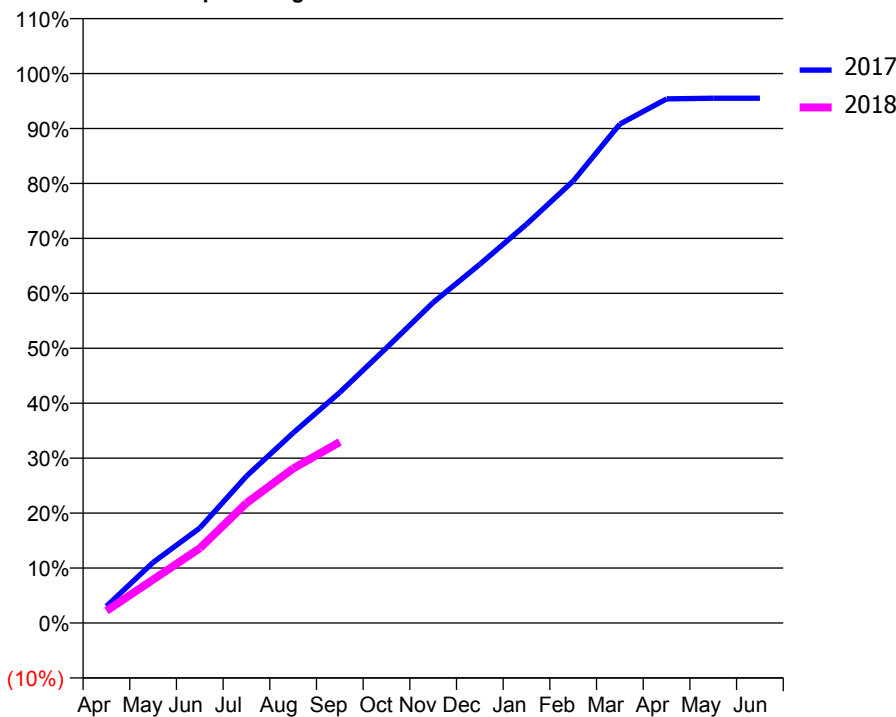
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,869       |                               |
| Quarter ending December 2016         | 7,877       | →                             |
| Quarter ending March 2017            | 8,167       | ↑                             |
| Quarter ending June 2017             | 8,091       | →                             |
| Quarter ending September 2017        | 7,871       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 786                               | 573   |
| May       | 2,855                             | 2,049 |
| June      | 4,478                             | 3,523 |
| July      | 6,927                             | 5,653 |
| August    | 8,959                             | 7,280 |
| September | 10,874                            | 8,535 |
| October   | 12,971                            |       |
| November  | 15,113                            |       |
| December  | 16,913                            |       |
| January   | 18,800                            |       |
| February  | 20,838                            |       |
| March     | 23,521                            |       |
| April     | 24,711                            |       |
| May       | 24,743                            |       |
| June      | 24,743                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 1,386       | 6.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 329      | 3,564       | 9.2%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 817      | 1,386       | 58.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,164    | 3,564       | 60.7%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 353      | 4,429       | 8.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 4,429       | 0.7%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 4,429       | 0.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



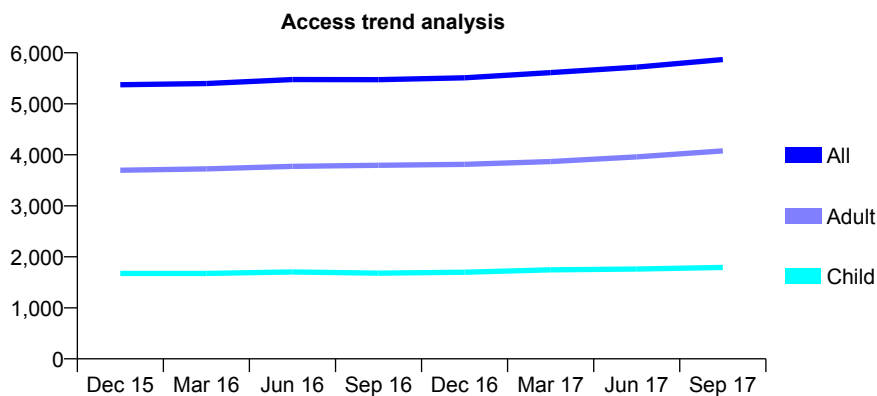
## Q45 - Vital Signs At a Glance Contract Report for 101338/0085 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2009                     |
| Contract end date    |                                |

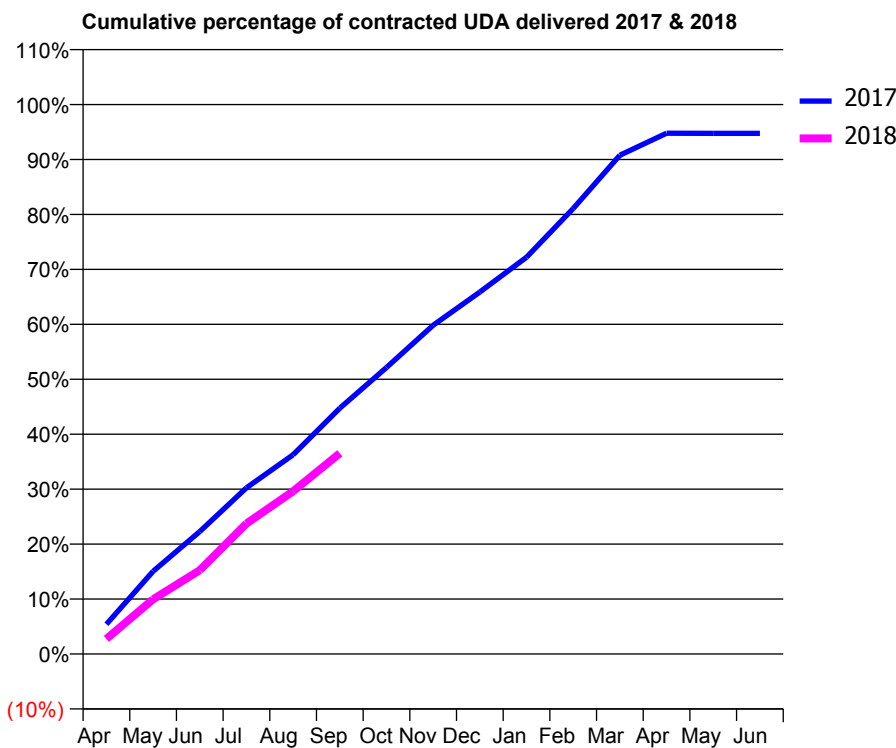
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £548,400.12 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,474       |                               |
| Quarter ending December 2016         | 5,510       | →                             |
| Quarter ending March 2017            | 5,612       | →                             |
| Quarter ending June 2017             | 5,720       | →                             |
| Quarter ending September 2017        | 5,869       | ↑                             |
| <b>Variance since September 2016</b> | <b>7.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,057                             | 539   |
| May       | 2,936                             | 1,940 |
| June      | 4,344                             | 2,974 |
| July      | 5,901                             | 4,631 |
| August    | 7,073                             | 5,778 |
| September | 8,723                             | 7,126 |
| October   | 10,166                            |       |
| November  | 11,668                            |       |
| December  | 12,845                            |       |
| January   | 14,082                            |       |
| February  | 15,806                            |       |
| March     | 17,699                            |       |
| April     | 18,482                            |       |
| May       | 18,474                            |       |
| June      | 18,477                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,124       | 8.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 246      | 2,260       | 10.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 525      | 1,124       | 46.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,048    | 2,260       | 46.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 220      | 3,078       | 7.1%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,078       | 0.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 3,078       | 1.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



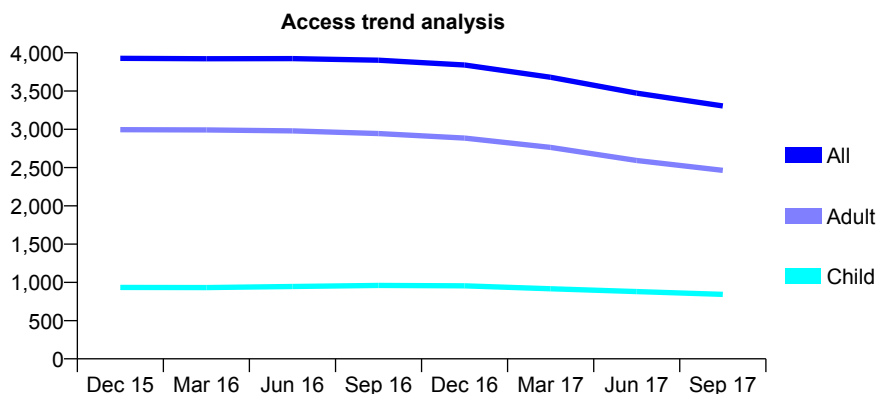
## Q45 - Vital Signs At a Glance Contract Report for 101435/0059 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,807      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £316,778.87 |

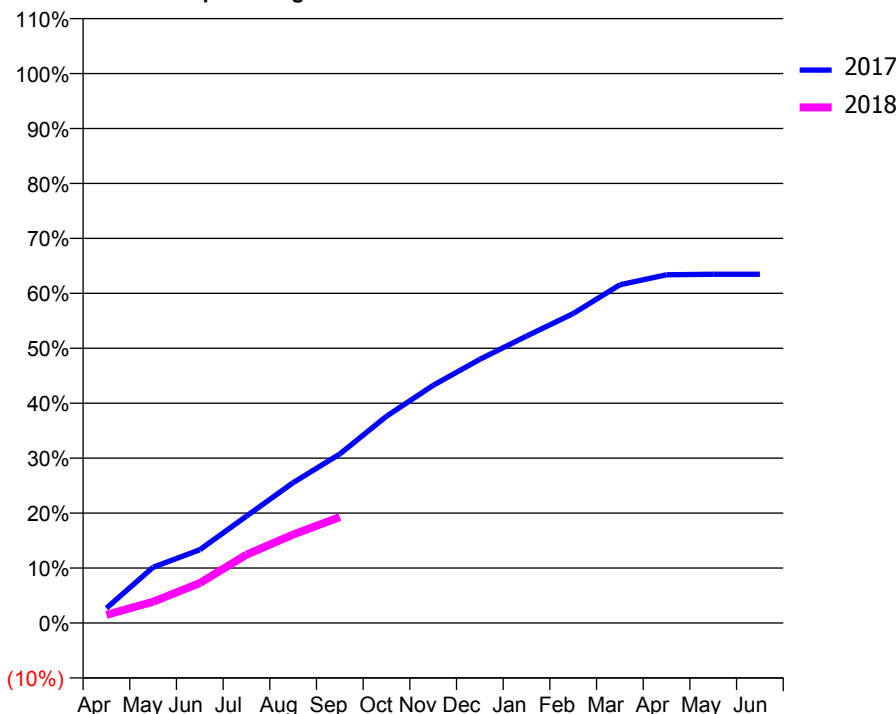
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,903          |                               |
| Quarter ending December 2016         | 3,840          | ↓                             |
| Quarter ending March 2017            | 3,680          | ↓                             |
| Quarter ending June 2017             | 3,472          | ↓                             |
| Quarter ending September 2017        | 3,306          | ↓                             |
| <b>Variance since September 2016</b> | <b>(15.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 401   | 220   |
| May       | 1,503 | 573   |
| June      | 1,976 | 1,077 |
| July      | 2,880 | 1,842 |
| August    | 3,780 | 2,385 |
| September | 4,553 | 2,856 |
| October   | 5,572 |       |
| November  | 6,406 |       |
| December  | 7,106 |       |
| January   | 7,730 |       |
| February  | 8,338 |       |
| March     | 9,115 |       |
| April     | 9,383 |       |
| May       | 9,399 |       |
| June      | 9,399 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 357         | 5.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 1,184       | 10.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 182      | 357         | 51.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 626      | 1,184       | 52.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 134      | 1,440       | 9.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,440       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,440       | 0.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 18          | 66.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

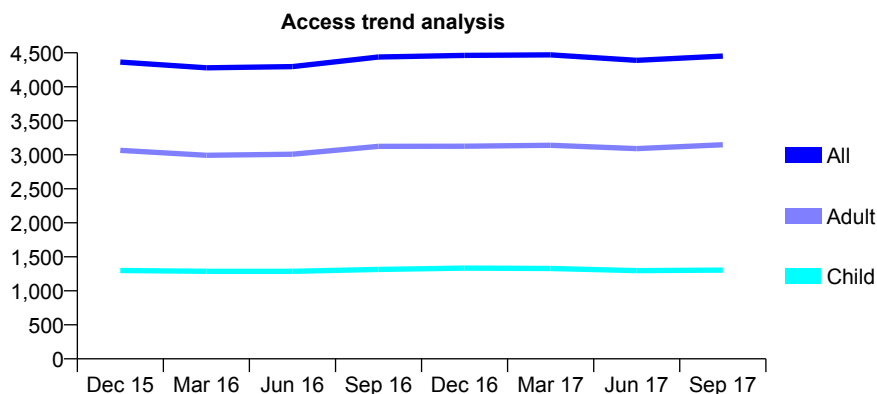
## Q45 - Vital Signs At a Glance Contract Report for 101435/0060 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 11/06/2007   |
| Contract end date    |              |

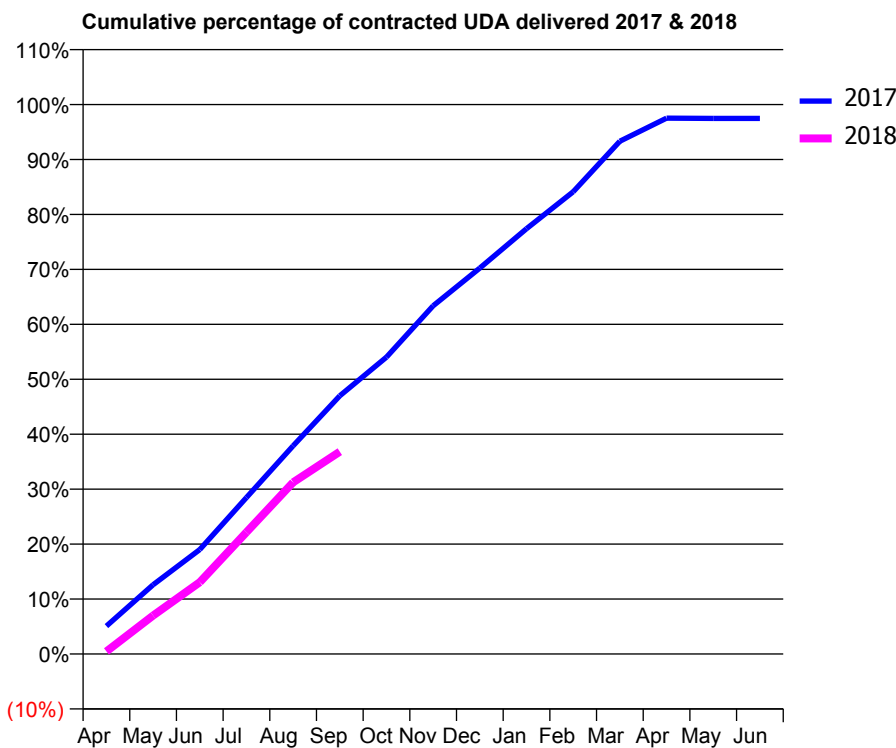
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,717      |
| Carry forward general activity (UDA)        | 398         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £347,345.33 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,439       |                               |
| Quarter ending December 2016         | 4,461       | →                             |
| Quarter ending March 2017            | 4,470       | →                             |
| Quarter ending June 2017             | 4,389       | ↓                             |
| Quarter ending September 2017        | 4,452       | →                             |
| <b>Variance since September 2016</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 799                               | 73    |
| May       | 1,983                             | 1,102 |
| June      | 2,989                             | 2,052 |
| July      | 4,477                             | 3,484 |
| August    | 5,956                             | 4,911 |
| September | 7,386                             | 5,788 |
| October   | 8,490                             |       |
| November  | 9,960                             |       |
| December  | 11,039                            |       |
| January   | 12,163                            |       |
| February  | 13,223                            |       |
| March     | 14,666                            |       |
| April     | 15,328                            |       |
| May       | 15,319                            |       |
| June      | 15,319                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 844         | 5.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 226      | 1,800       | 12.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 458      | 844         | 54.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 806      | 1,800       | 44.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 2,417       | 5.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,417       | 0.7%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 2,417       | 2.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 20          | 85.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 20          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

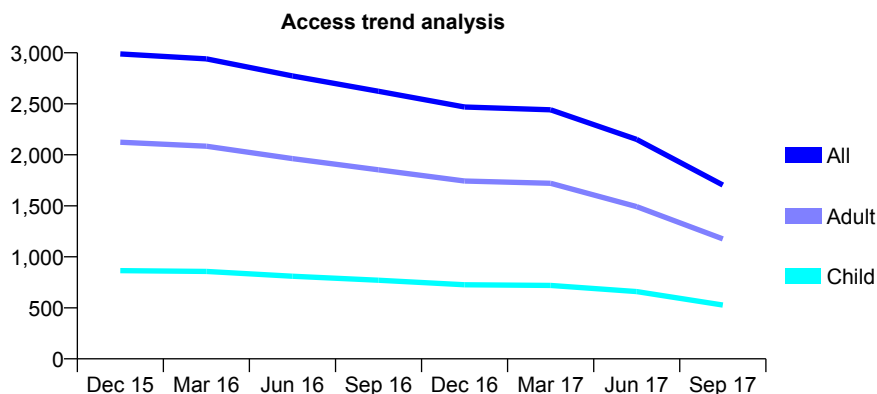
## Q45 - Vital Signs At a Glance Contract Report for 101435/0061 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/06/2007   |
| Contract end date    | 28/07/2017   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,090      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,107.74 |

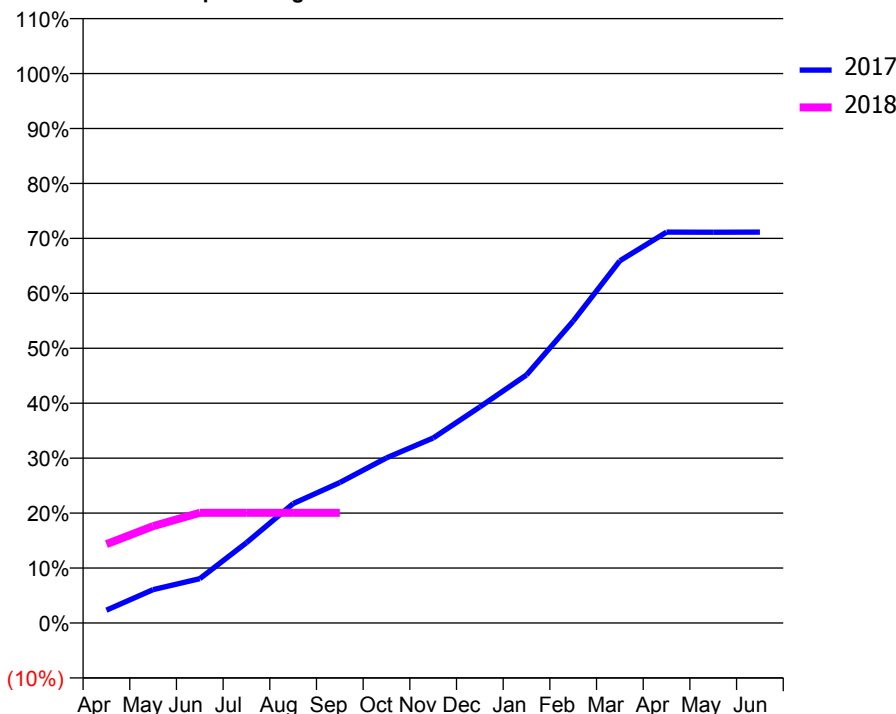
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,623          |                               |
| Quarter ending December 2016         | 2,469          | ↓                             |
| Quarter ending March 2017            | 2,441          | ↓                             |
| Quarter ending June 2017             | 2,151          | ↓                             |
| Quarter ending September 2017        | 1,704          | ↓                             |
| <b>Variance since September 2016</b> | <b>(35.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 223   | 444  |
| May       | 578   | 545  |
| June      | 767   | 620  |
| July      | 1,389 | 620  |
| August    | 2,064 | 620  |
| September | 2,430 | 620  |
| October   | 2,854 |      |
| November  | 3,199 |      |
| December  | 3,735 |      |
| January   | 4,288 |      |
| February  | 5,221 |      |
| March     | 6,263 |      |
| April     | 6,758 |      |
| May       | 6,755 |      |
| June      | 6,759 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 91          | 4.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 199         | 17.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 34       | 91          | 37.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 56       | 199         | 28.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 157         | 5.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 157         | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 157         | 3.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

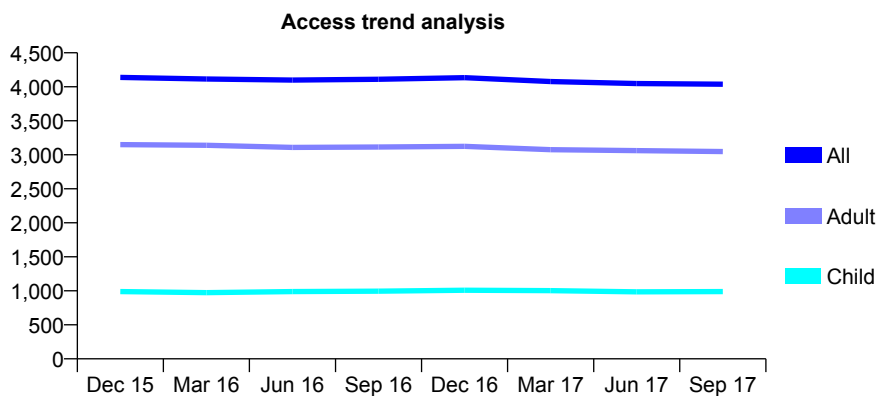
## Q45 - Vital Signs At a Glance Contract Report for 101435/0078 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2008   |
| Contract end date    |              |

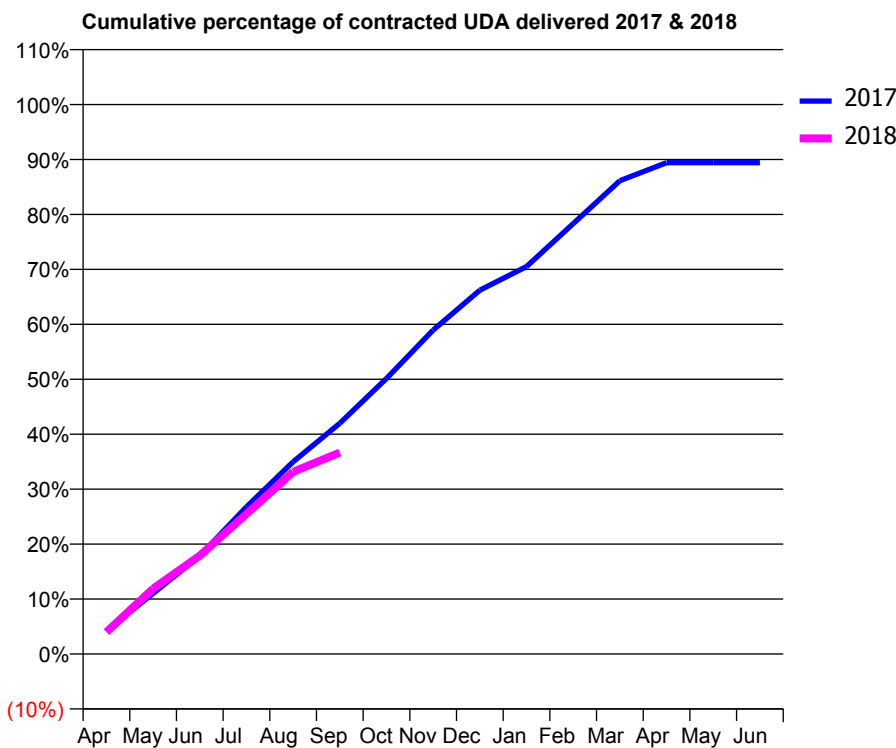
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,900      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £347,563.22 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,111         |                               |
| Quarter ending December 2016         | 4,134         | →                             |
| Quarter ending March 2017            | 4,078         | ↓                             |
| Quarter ending June 2017             | 4,048         | →                             |
| Quarter ending September 2017        | 4,039         | →                             |
| <b>Variance since September 2016</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 544                               | 516   |
| May       | 1,421                             | 1,536 |
| June      | 2,305                             | 2,309 |
| July      | 3,453                             | 3,290 |
| August    | 4,511                             | 4,277 |
| September | 5,417                             | 4,728 |
| October   | 6,469                             |       |
| November  | 7,604                             |       |
| December  | 8,540                             |       |
| January   | 9,095                             |       |
| February  | 10,103                            |       |
| March     | 11,112                            |       |
| April     | 11,535                            |       |
| May       | 11,533                            |       |
| June      | 11,533                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 667         | 5.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 189      | 1,875       | 10.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 407      | 667         | 61.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,025    | 1,875       | 54.7%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 133      | 2,359       | 5.6%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,359       | 0.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 2,359       | 1.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

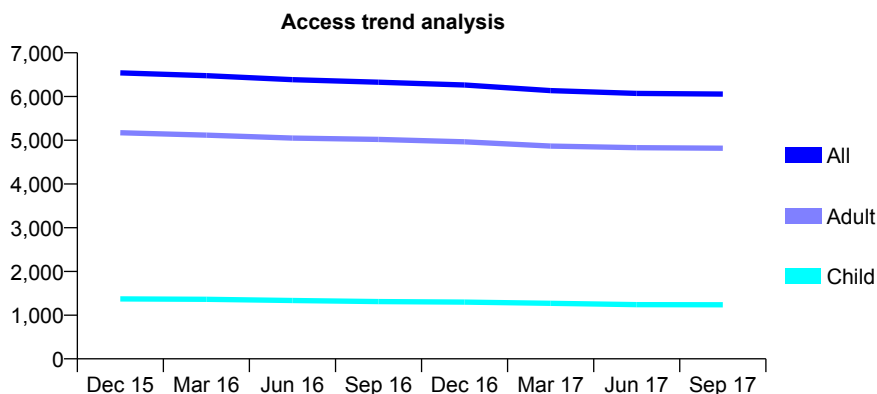
## Q45 - Vital Signs At a Glance Contract Report for 101435/0115 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2008   |
| Contract end date    |              |

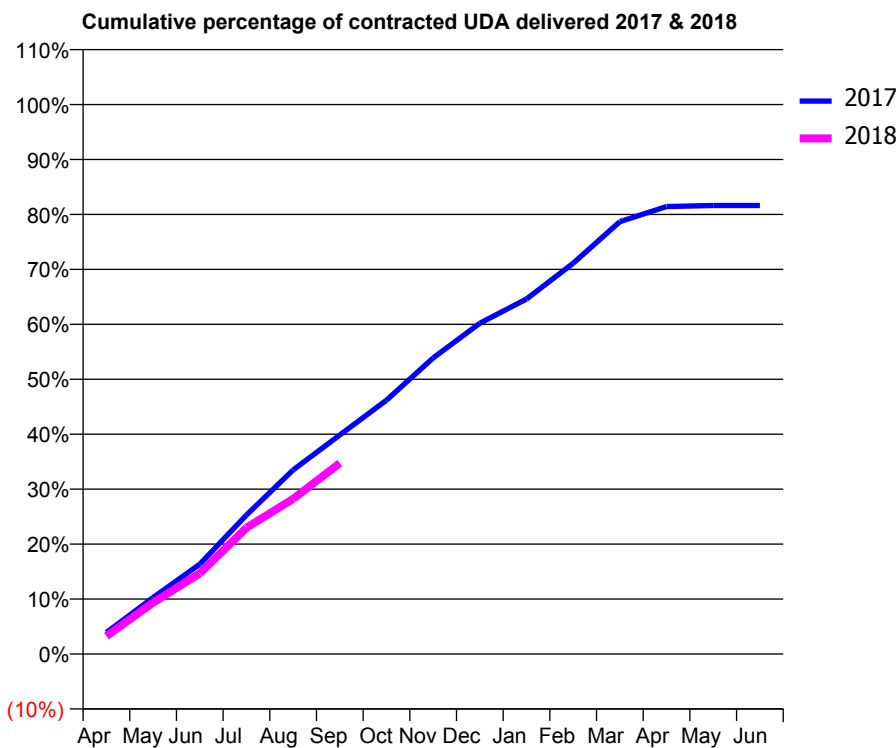
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £505,536.62 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,327         |                               |
| Quarter ending December 2016         | 6,262         | ↓                             |
| Quarter ending March 2017            | 6,136         | ↓                             |
| Quarter ending June 2017             | 6,071         | ↓                             |
| Quarter ending September 2017        | 6,055         | →                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 782                               | 655   |
| May       | 2,056                             | 1,871 |
| June      | 3,268                             | 2,932 |
| July      | 5,058                             | 4,592 |
| August    | 6,699                             | 5,645 |
| September | 7,972                             | 6,949 |
| October   | 9,239                             |       |
| November  | 10,777                            |       |
| December  | 12,040                            |       |
| January   | 12,924                            |       |
| February  | 14,221                            |       |
| March     | 15,736                            |       |
| April     | 16,287                            |       |
| May       | 16,324                            |       |
| June      | 16,324                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 832         | 3.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 406      | 2,945       | 13.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 500      | 832         | 60.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,439    | 2,945       | 48.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 447      | 3,499       | 12.8%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 3,499       | 0.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 3,499       | 1.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 25          | 92.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 25          | 92.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

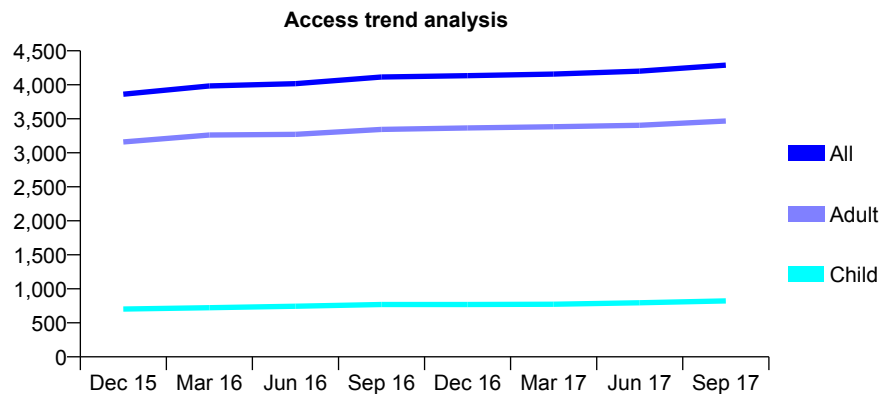
## Q45 - Vital Signs At a Glance Contract Report for 103888/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | The Fairfield Dental Practice Partnership |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 23/11/2011                                |
| Contract end date    |   |

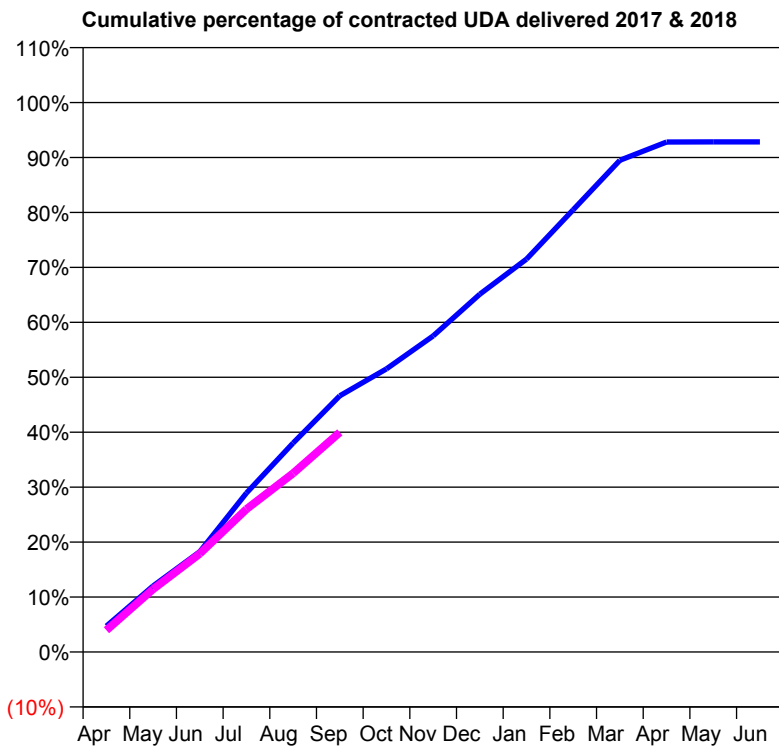
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,432      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £325,016.19 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,114       |                               |
| Quarter ending December 2016         | 4,134       | →                             |
| Quarter ending March 2017            | 4,158       | →                             |
| Quarter ending June 2017             | 4,201       | →                             |
| Quarter ending September 2017        | 4,289       | ↑                             |
| <b>Variance since September 2016</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 586                               | 494   |
| May       | 1,495                             | 1,423 |
| June      | 2,270                             | 2,225 |
| July      | 3,597                             | 3,233 |
| August    | 4,730                             | 4,043 |
| September | 5,797                             | 4,970 |
| October   | 6,408                             |       |
| November  | 7,152                             |       |
| December  | 8,095                             |       |
| January   | 8,890                             |       |
| February  | 10,006                            |       |
| March     | 11,124                            |       |
| April     | 11,538                            |       |
| May       | 11,540                            |       |
| June      | 11,540                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 613         | 2.9%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 224      | 2,323       | 9.6%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 342      | 613         | 55.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,256    | 2,323       | 54.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 2,703       | 0.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 2,703       | 1.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 2,703       | 3.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 15          | 80.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 15          | 73.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

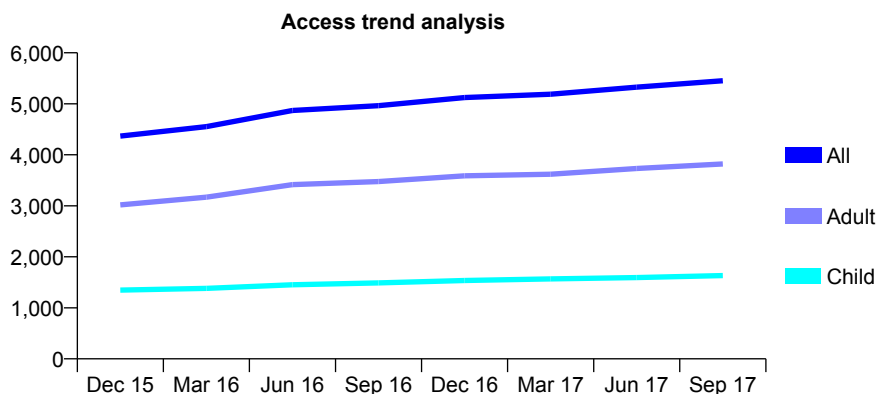
## Q45 - Vital Signs At a Glance Contract Report for 114197/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Elliott & McCarthy Dental Surgery |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/07/2014                        |
| Contract end date    |                                   |

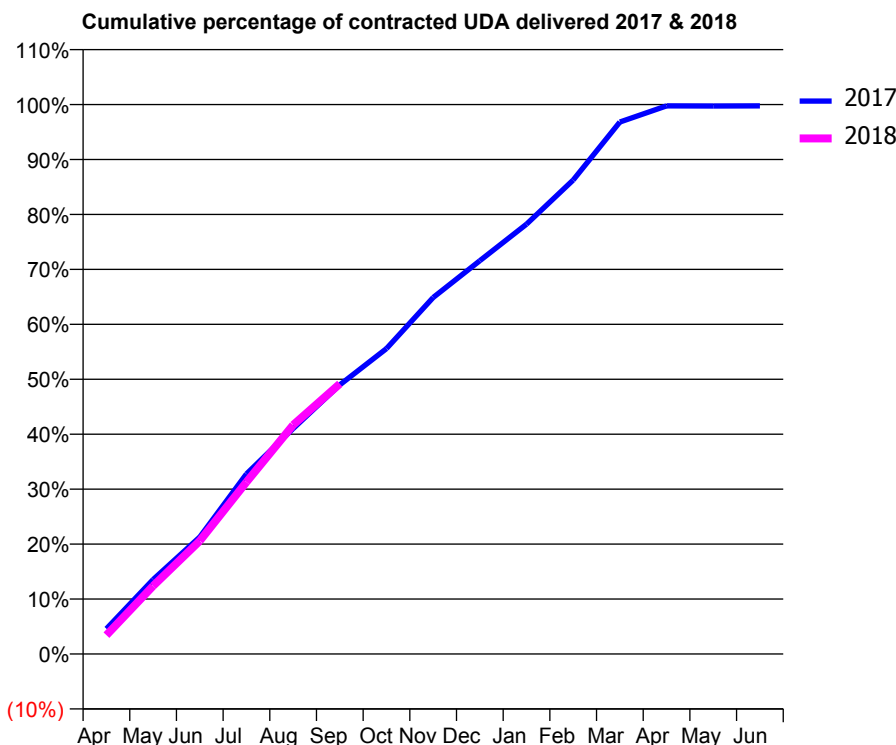
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,793      |
| Carry forward general activity (UDA)        | -38         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £581,791.10 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,964       |                               |
| Quarter ending December 2016         | 5,124       | ↑                             |
| Quarter ending March 2017            | 5,187       | →                             |
| Quarter ending June 2017             | 5,327       | ↑                             |
| Quarter ending September 2017        | 5,453       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 726                               | 541   |
| May       | 2,139                             | 1,958 |
| June      | 3,361                             | 3,252 |
| July      | 5,177                             | 4,940 |
| August    | 6,478                             | 6,581 |
| September | 7,734                             | 7,768 |
| October   | 8,780                             |       |
| November  | 10,247                            |       |
| December  | 11,304                            |       |
| January   | 12,352                            |       |
| February  | 13,623                            |       |
| March     | 15,289                            |       |
| April     | 15,752                            |       |
| May       | 15,751                            |       |
| June      | 15,755                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,180       | 6.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 386      | 2,576       | 15.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 620      | 1,180       | 52.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,206    | 2,576       | 46.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 250      | 3,189       | 7.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,189       | 0.7%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 3,189       | 1.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 25       | 26          | 96.2%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 26          | 88.5%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



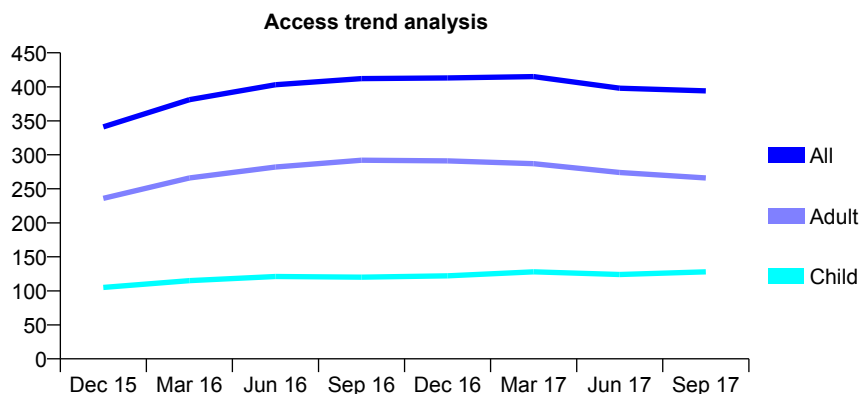
## Q45 - Vital Signs At a Glance Contract Report for 114405/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Kingsgate Dental Surgery |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2014               |
| Contract end date    |                          |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,221      |
| Carry forward general activity (UDA)        | -11        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,203.05 |

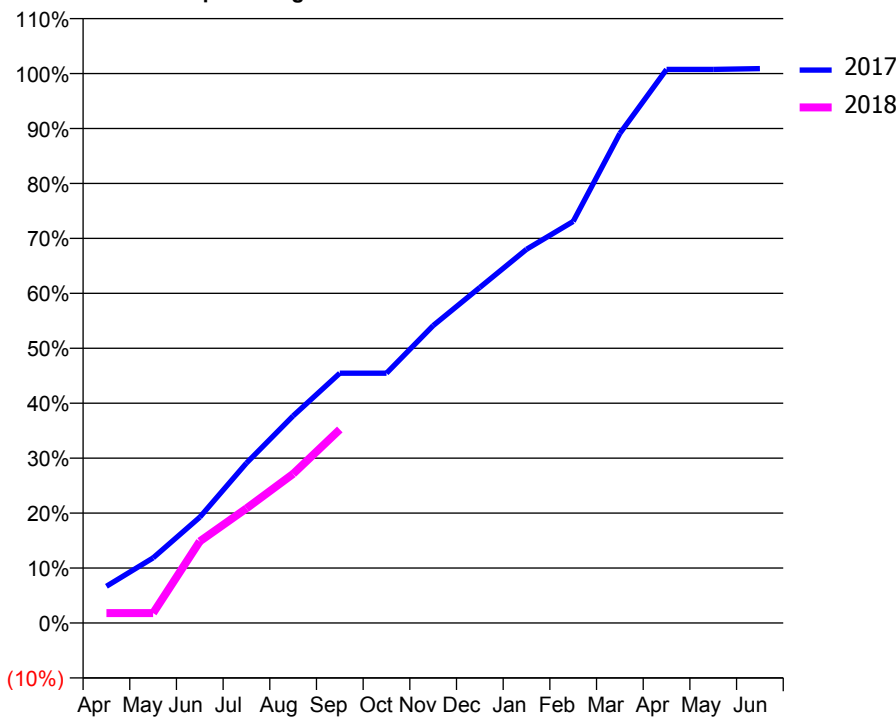
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 412           |                               |
| Quarter ending December 2016         | 413           | →                             |
| Quarter ending March 2017            | 415           | →                             |
| Quarter ending June 2017             | 398           | ↓                             |
| Quarter ending September 2017        | 394           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 82                                | 22   |
| May       | 145                               | 22   |
| June      | 235                               | 181  |
| July      | 355                               | 255  |
| August    | 460                               | 331  |
| September | 555                               | 430  |
| October   | 555                               |      |
| November  | 661                               |      |
| December  | 746                               |      |
| January   | 830                               |      |
| February  | 892                               |      |
| March     | 1,088                             |      |
| April     | 1,230                             |      |
| May       | 1,230                             |      |
| June      | 1,232                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 117         | 10.3%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 152         | 19.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 74       | 117         | 63.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 71       | 152         | 46.7%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 224         | 13.8%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 224         | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 224         | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



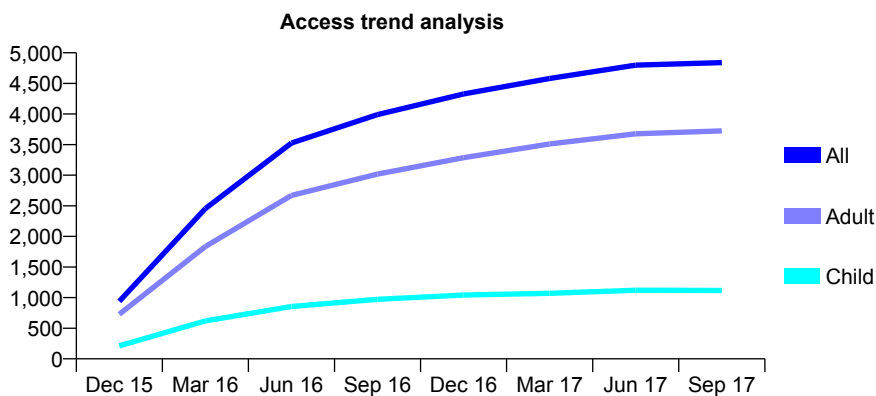
## Q45 - Vital Signs At a Glance Contract Report for 115134/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Grace Dental Care Partnership |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/11/2015                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,542      |
| Carry forward general activity (UDA)        | -254        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,606.59 |

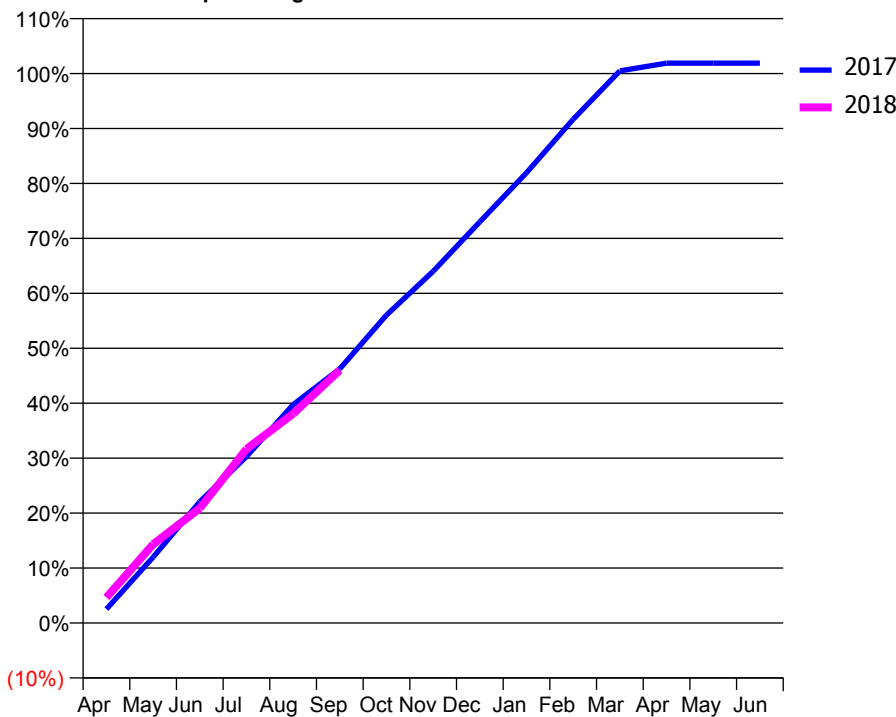
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,991        |                               |
| Quarter ending December 2016         | 4,328        | ↑                             |
| Quarter ending March 2017            | 4,581        | ↑                             |
| Quarter ending June 2017             | 4,798        | ↑                             |
| Quarter ending September 2017        | 4,840        | →                             |
| <b>Variance since September 2016</b> | <b>21.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 343                               | 628   |
| May       | 1,621                             | 1,942 |
| June      | 2,988                             | 2,828 |
| July      | 4,102                             | 4,286 |
| August    | 5,380                             | 5,158 |
| September | 6,265                             | 6,234 |
| October   | 7,590                             |       |
| November  | 8,667                             |       |
| December  | 9,887                             |       |
| January   | 11,095                            |       |
| February  | 12,413                            |       |
| March     | 13,606                            |       |
| April     | 13,796                            |       |
| May       | 13,796                            |       |
| June      | 13,796                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 722         | 4.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 288      | 2,417       | 11.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372      | 722         | 51.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,264    | 2,417       | 52.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 154      | 3,041       | 5.1%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 3,041       | 1.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,041       | 0.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

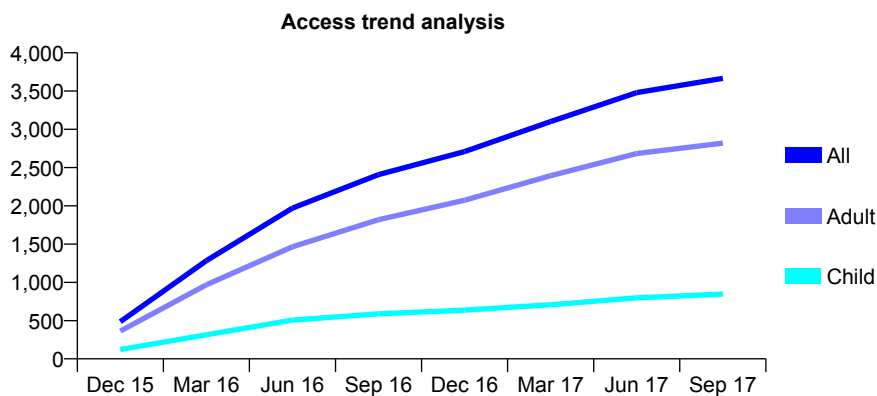
## Q45 - Vital Signs At a Glance Contract Report for 115134/0002 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Grace Dental Care Partnership |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/11/2015                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,675      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £515,005.30 |

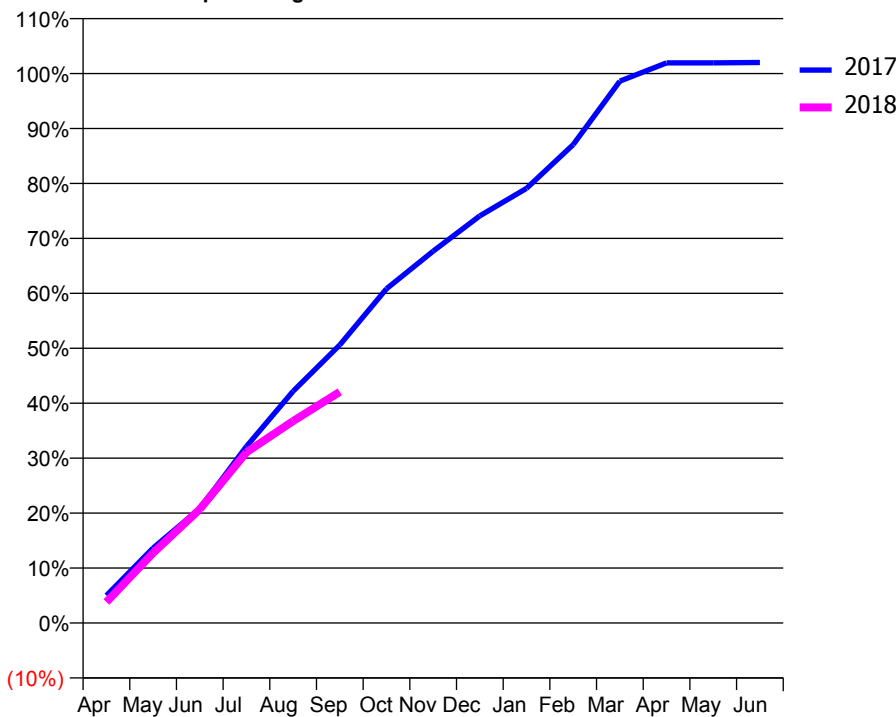
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,408        |                               |
| Quarter ending December 2016         | 2,710        | ↑                             |
| Quarter ending March 2017            | 3,101        | ↑                             |
| Quarter ending June 2017             | 3,480        | ↑                             |
| Quarter ending September 2017        | 3,667        | ↑                             |
| <b>Variance since September 2016</b> | <b>52.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 684    | 521   |
| May       | 1,865  | 1,745 |
| June      | 2,848  | 2,832 |
| July      | 4,395  | 4,251 |
| August    | 5,768  | 5,025 |
| September | 6,920  | 5,754 |
| October   | 8,318  |       |
| November  | 9,255  |       |
| December  | 10,133 |       |
| January   | 10,817 |       |
| February  | 11,906 |       |
| March     | 13,483 |       |
| April     | 13,940 |       |
| May       | 13,940 |       |
| June      | 13,951 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 450         | 5.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 240      | 1,457       | 16.5%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 121      | 450         | 26.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 454      | 1,457       | 31.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 241      | 1,796       | 13.4%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 1,796       | 1.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 1,796       | 2.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

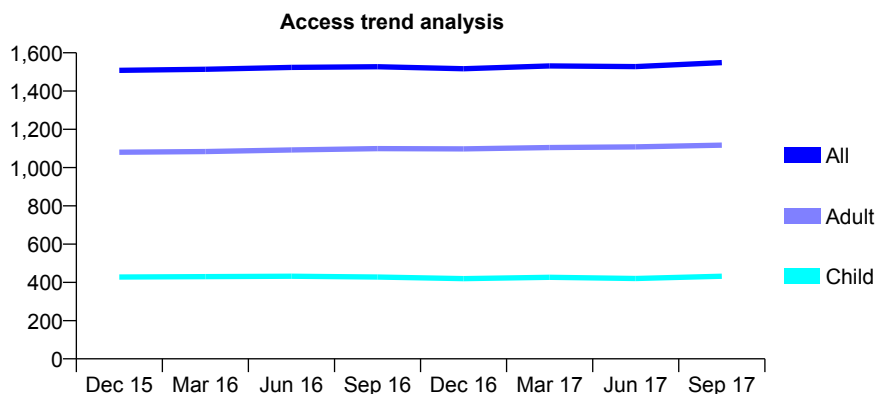
## Q45 - Vital Signs At a Glance Contract Report for 116491/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Toothwise Ltd. |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2009     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,589       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £157,724.19 |

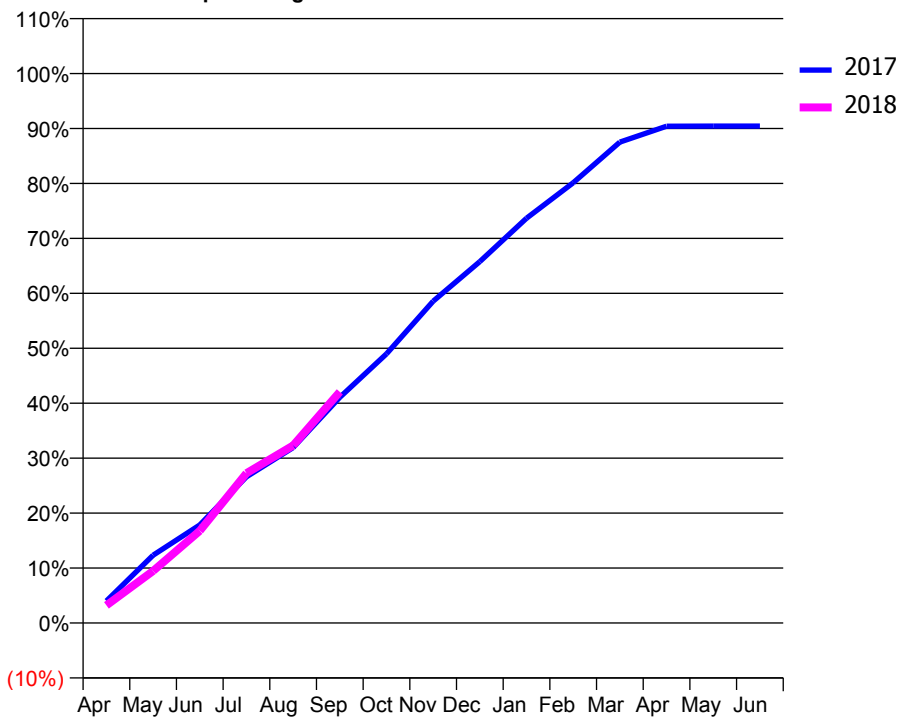
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,527       |                               |
| Quarter ending December 2016         | 1,517       | →                             |
| Quarter ending March 2017            | 1,531       | →                             |
| Quarter ending June 2017             | 1,528       | →                             |
| Quarter ending September 2017        | 1,549       | →                             |
| <b>Variance since September 2016</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 184                               | 148   |
| May       | 566                               | 435   |
| June      | 819                               | 770   |
| July      | 1,221                             | 1,251 |
| August    | 1,465                             | 1,482 |
| September | 1,884                             | 1,930 |
| October   | 2,247                             |       |
| November  | 2,688                             |       |
| December  | 3,019                             |       |
| January   | 3,381                             |       |
| February  | 3,677                             |       |
| March     | 4,016                             |       |
| April     | 4,149                             |       |
| May       | 4,150                             |       |
| June      | 4,150                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 397         | 4.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 80       | 843         | 9.5%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 286      | 397         | 72.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 526      | 843         | 62.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 1,146       | 0.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,146       | 0.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,146       | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

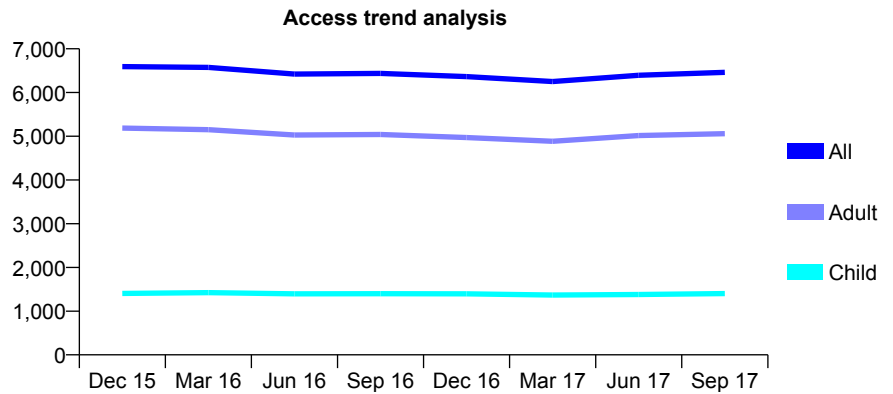
## Q45 - Vital Signs At a Glance Contract Report for 118060/0002 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 07/09/2006           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £529,365.33 |

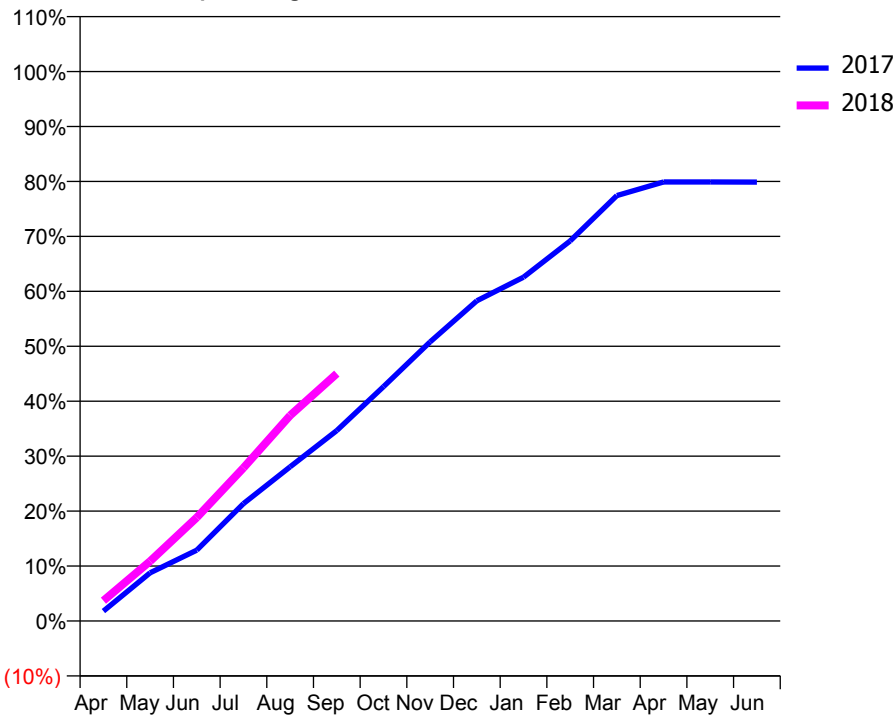
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,437       |                               |
| Quarter ending December 2016         | 6,364       | ↓                             |
| Quarter ending March 2017            | 6,251       | ↓                             |
| Quarter ending June 2017             | 6,396       | ↑                             |
| Quarter ending September 2017        | 6,461       | →                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 369                               | 761   |
| May       | 1,798                             | 2,229 |
| June      | 2,642                             | 3,862 |
| July      | 4,378                             | 5,713 |
| August    | 5,754                             | 7,667 |
| September | 7,109                             | 9,232 |
| October   | 8,744                             |       |
| November  | 10,414                            |       |
| December  | 11,949                            |       |
| January   | 12,825                            |       |
| February  | 14,180                            |       |
| March     | 15,873                            |       |
| April     | 16,377                            |       |
| May       | 16,379                            |       |
| June      | 16,375                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,119       | 4.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 339      | 3,815       | 8.9%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 713      | 1,119       | 63.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,329    | 3,815       | 61.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 187      | 4,618       | 4.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 4,618       | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 4,618       | 0.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

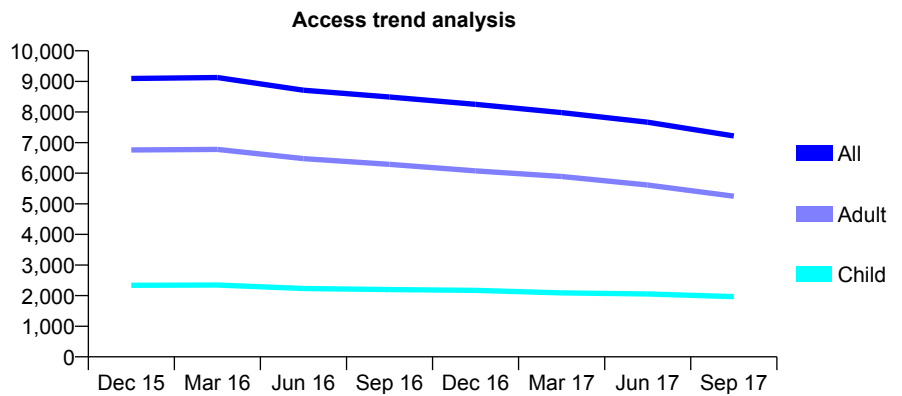
## Q45 - Vital Signs At a Glance Contract Report for 118060/0003 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 04/10/2006           |
| Contract end date    |                      |

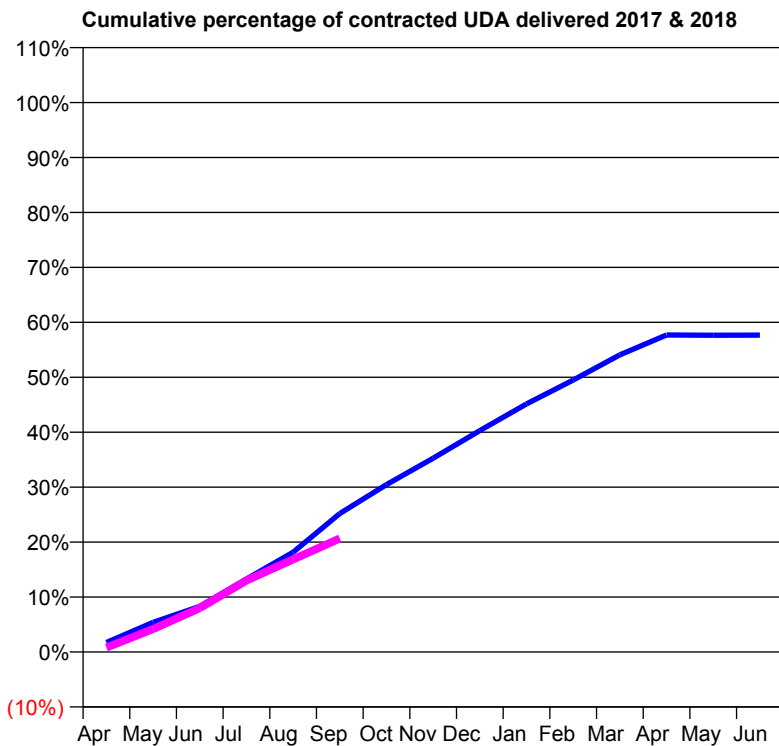
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 33,015      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £743,507.41 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 8,490          |                               |
| Quarter ending December 2016         | 8,252          | ↓                             |
| Quarter ending March 2017            | 7,981          | ↓                             |
| Quarter ending June 2017             | 7,668          | ↓                             |
| Quarter ending September 2017        | 7,217          | ↓                             |
| <b>Variance since September 2016</b> | <b>(15.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 575                               | 272   |
| May       | 1,782                             | 1,383 |
| June      | 2,743                             | 2,638 |
| July      | 4,387                             | 4,298 |
| August    | 5,994                             | 5,564 |
| September | 8,317                             | 6,822 |
| October   | 10,062                            |       |
| November  | 11,646                            |       |
| December  | 13,302                            |       |
| January   | 14,910                            |       |
| February  | 16,341                            |       |
| March     | 17,851                            |       |
| April     | 19,044                            |       |
| May       | 19,036                            |       |
| June      | 19,038                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,118       | 7.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 332      | 2,493       | 13.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 535      | 1,118       | 47.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,306    | 2,493       | 52.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 275      | 3,089       | 8.9%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,089       | 0.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,089       | 0.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

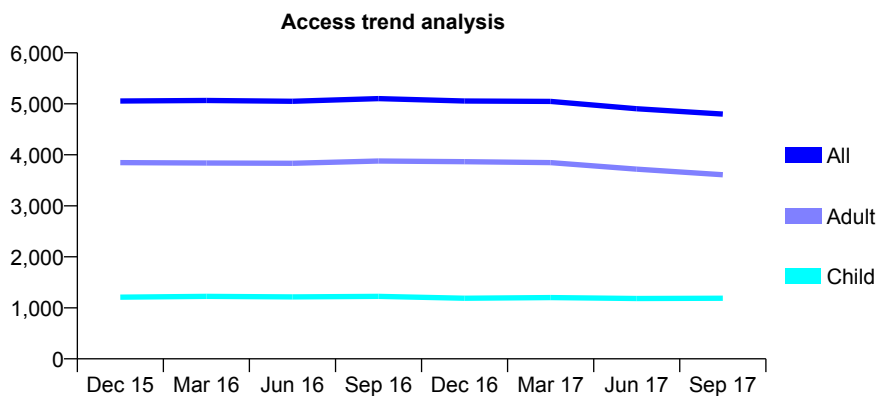
## Q45 - Vital Signs At a Glance Contract Report for 118060/0008 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/12/2006           |
| Contract end date    |                      |

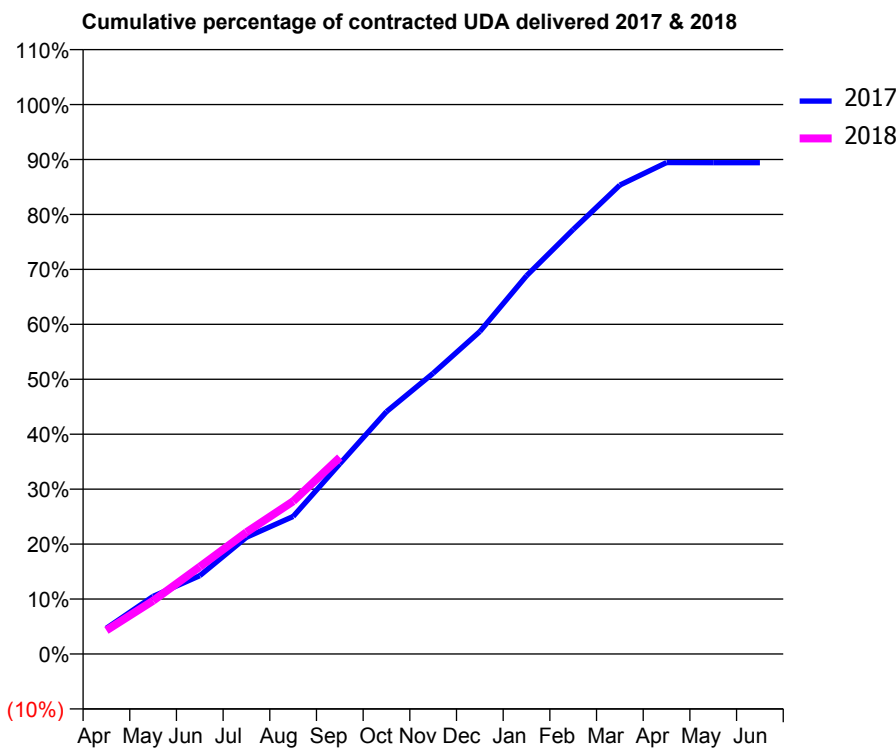
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,597      |
| Carry forward general activity (UDA)        | -257        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £419,431.42 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,103         |                               |
| Quarter ending December 2016         | 5,054         | →                             |
| Quarter ending March 2017            | 5,048         | →                             |
| Quarter ending June 2017             | 4,902         | ↓                             |
| Quarter ending September 2017        | 4,798         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 780                               | 716   |
| May       | 1,741                             | 1,608 |
| June      | 2,366                             | 2,637 |
| July      | 3,524                             | 3,681 |
| August    | 4,154                             | 4,614 |
| September | 5,745                             | 5,940 |
| October   | 7,319                             |       |
| November  | 8,478                             |       |
| December  | 9,741                             |       |
| January   | 11,426                            |       |
| February  | 12,823                            |       |
| March     | 14,162                            |       |
| April     | 14,845                            |       |
| May       | 14,839                            |       |
| June      | 14,840                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 759         | 6.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 166      | 1,954       | 8.5%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 422      | 759         | 55.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,175    | 1,954       | 60.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 193      | 2,429       | 7.9%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,429       | 0.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,429       | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

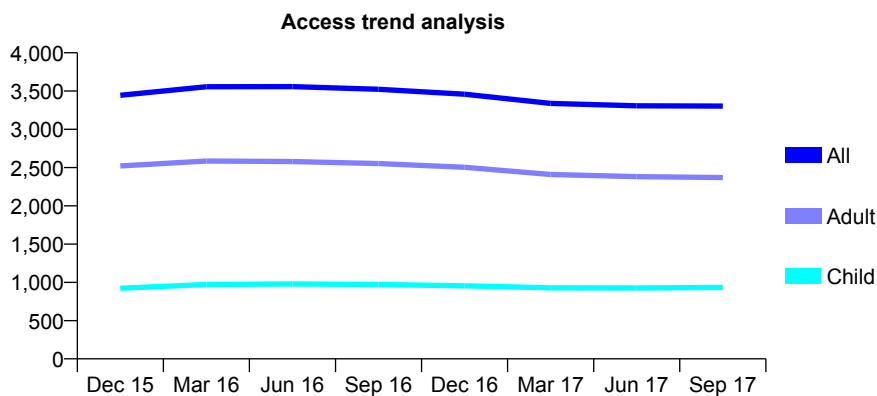
## Q45 - Vital Signs At a Glance Contract Report for 118060/0019 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name   | PDS Plus Contract    |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2010           |
| Contract end date    | 31/03/2020           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £321,643.67 |

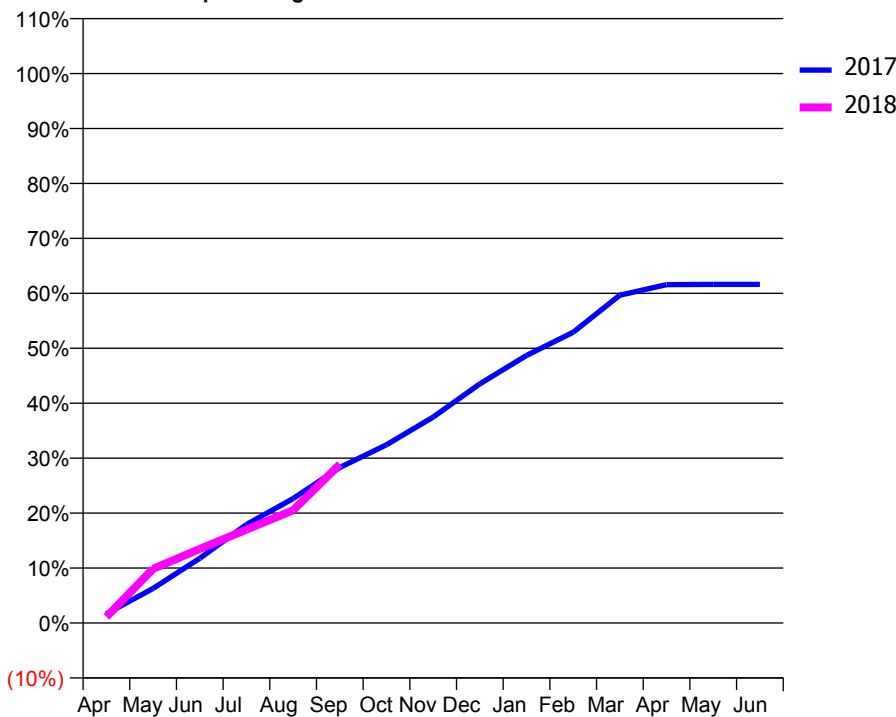
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,523         |                               |
| Quarter ending December 2016         | 3,459         | ↓                             |
| Quarter ending March 2017            | 3,338         | ↓                             |
| Quarter ending June 2017             | 3,308         | →                             |
| Quarter ending September 2017        | 3,304         | →                             |
| <b>Variance since September 2016</b> | <b>(6.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 201   | 136   |
| May       | 756   | 1,183 |
| June      | 1,415 | 1,616 |
| July      | 2,150 | 2,039 |
| August    | 2,719 | 2,461 |
| September | 3,398 | 3,467 |
| October   | 3,891 |       |
| November  | 4,498 |       |
| December  | 5,222 |       |
| January   | 5,844 |       |
| February  | 6,348 |       |
| March     | 7,158 |       |
| April     | 7,389 |       |
| May       | 7,394 |       |
| June      | 7,394 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 645         | 2.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 65       | 1,205       | 5.4%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371      | 645         | 57.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 552      | 1,205       | 45.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 1,728       | 3.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,728       | 0.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,728       | 0.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



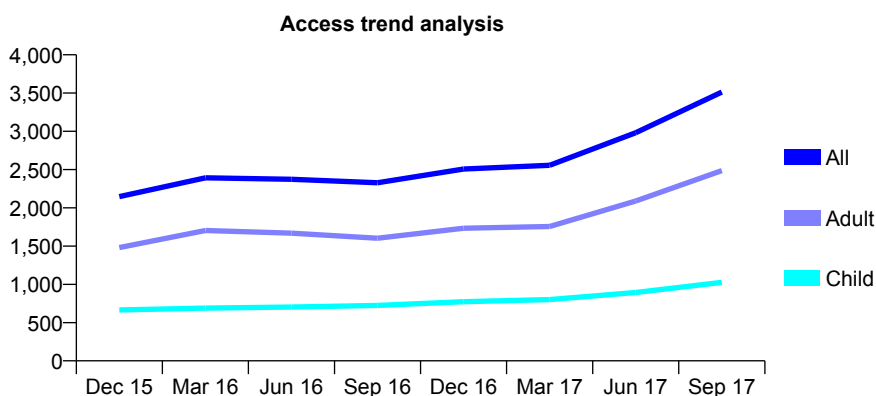
## Q45 - Vital Signs At a Glance Contract Report for 122904/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Harrowgate Hill Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2014                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,666      |
| Carry forward general activity (UDA)        | 194         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402,148.89 |

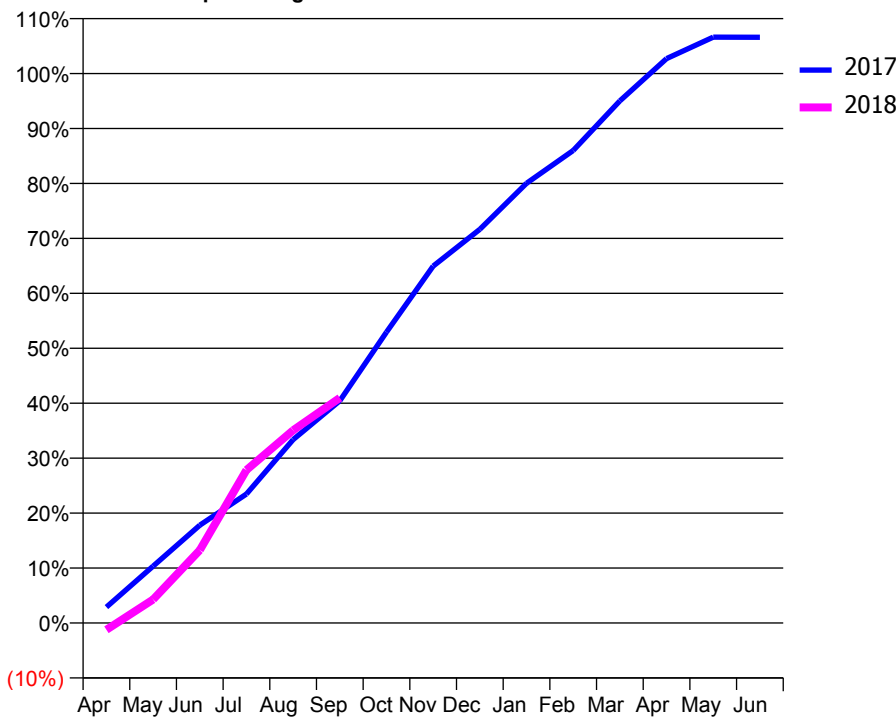
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,327        |                               |
| Quarter ending December 2016         | 2,507        | ↑                             |
| Quarter ending March 2017            | 2,556        | →                             |
| Quarter ending June 2017             | 2,982        | ↑                             |
| Quarter ending September 2017        | 3,512        | ↑                             |
| <b>Variance since September 2016</b> | <b>50.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 214                               | -194  |
| May       | 763                               | 670   |
| June      | 1,312                             | 2,079 |
| July      | 1,729                             | 4,364 |
| August    | 2,458                             | 5,495 |
| September | 2,979                             | 6,418 |
| October   | 3,899                             |       |
| November  | 4,785                             |       |
| December  | 5,277                             |       |
| January   | 5,894                             |       |
| February  | 6,334                             |       |
| March     | 6,999                             |       |
| April     | 7,565                             |       |
| May       | 7,853                             |       |
| June      | 7,852                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,112       | 11.2%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 348      | 2,178       | 16.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 601      | 1,112       | 54.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 788      | 2,178       | 36.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 178      | 2,809       | 6.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 2,809       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 2,809       | 3.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



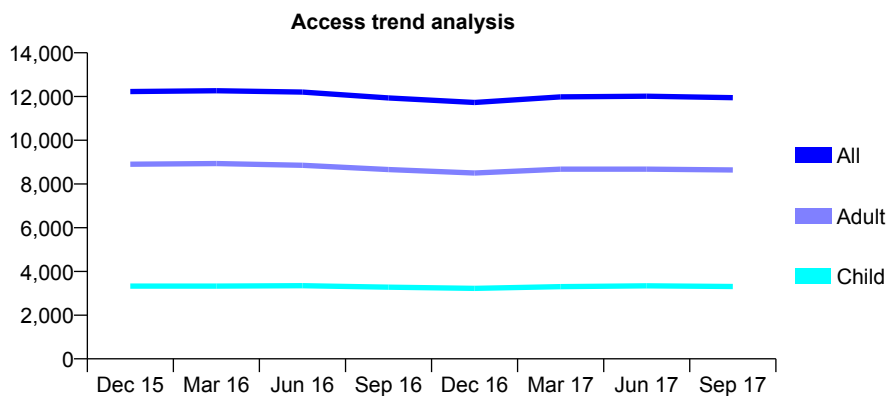
## Q45 - Vital Signs At a Glance Contract Report for 124613/0001 - September 2017

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Peterlee Dental Practice Partnership |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/08/2013                           |
| Contract end date    |                                      |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 34,722        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,104,243.36 |

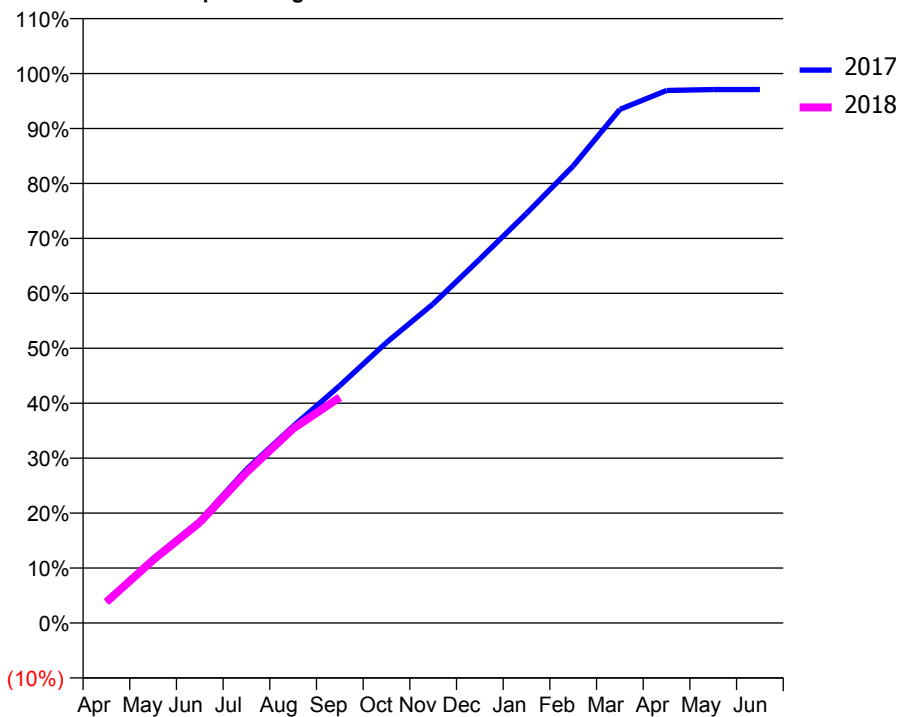
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,933      |                               |
| Quarter ending December 2016         | 11,727      | ↓                             |
| Quarter ending March 2017            | 11,985      | ↑                             |
| Quarter ending June 2017             | 12,015      | →                             |
| Quarter ending September 2017        | 11,950      | →                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,317                             | 1,325  |
| May       | 4,076                             | 3,983  |
| June      | 6,471                             | 6,360  |
| July      | 9,711                             | 9,515  |
| August    | 12,429                            | 12,284 |
| September | 15,001                            | 14,258 |
| October   | 17,721                            |        |
| November  | 20,170                            |        |
| December  | 22,999                            |        |
| January   | 25,877                            |        |
| February  | 28,879                            |        |
| March     | 32,456                            |        |
| April     | 33,646                            |        |
| May       | 33,705                            |        |
| June      | 33,705                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 2,310       | 6.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 468      | 4,977       | 9.4%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,343    | 2,310       | 58.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,443    | 4,977       | 49.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 305      | 6,787       | 4.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 6,787       | 0.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 75       | 6,787       | 1.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 38       | 45          | 84.4%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 35       | 45          | 77.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

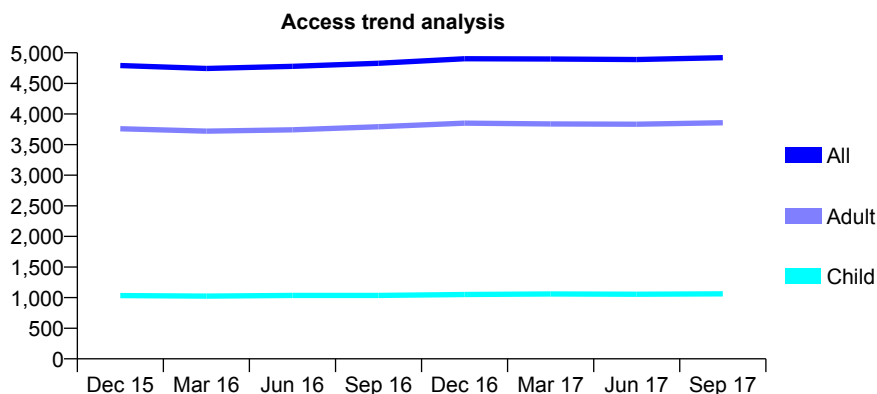
## Q45 - Vital Signs At a Glance Contract Report for 125733/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Wray & McKenna Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/12/2011         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,845      |
| Carry forward general activity (UDA)        | -36         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,597.36 |

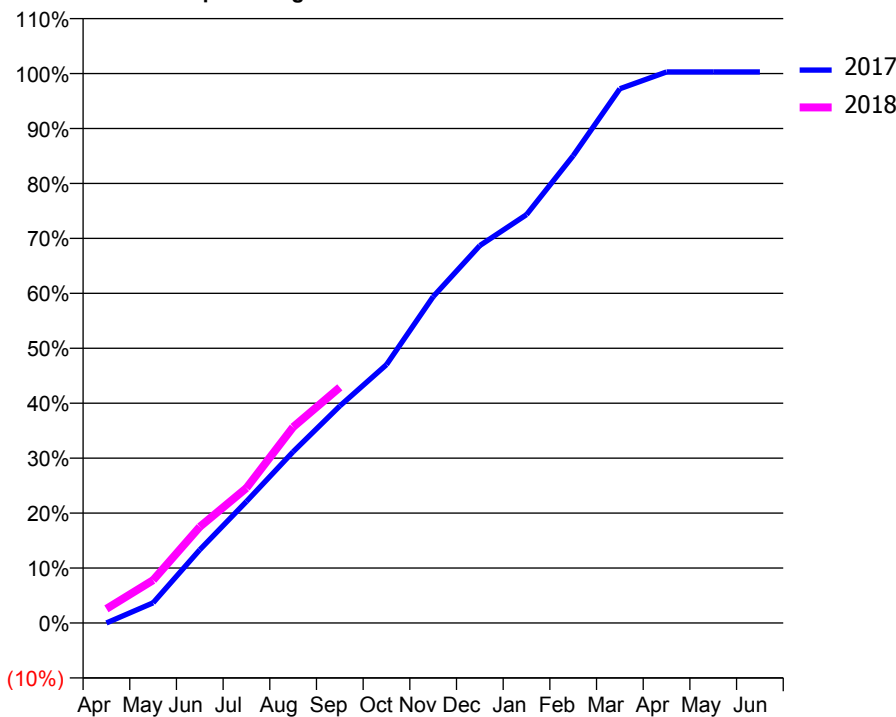
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,828       |                               |
| Quarter ending December 2016         | 4,902       | →                             |
| Quarter ending March 2017            | 4,898       | →                             |
| Quarter ending June 2017             | 4,890       | →                             |
| Quarter ending September 2017        | 4,921       | →                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 331   |
| May       | 473                               | 1,002 |
| June      | 1,712                             | 2,249 |
| July      | 2,841                             | 3,156 |
| August    | 4,003                             | 4,580 |
| September | 5,073                             | 5,509 |
| October   | 6,040                             |       |
| November  | 7,631                             |       |
| December  | 8,823                             |       |
| January   | 9,547                             |       |
| February  | 10,924                            |       |
| March     | 12,490                            |       |
| April     | 12,882                            |       |
| May       | 12,882                            |       |
| June      | 12,881                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 621         | 7.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 251      | 1,874       | 13.4%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326      | 621         | 52.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 522      | 1,874       | 27.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 233      | 2,343       | 9.9%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,343       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 2,343       | 2.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

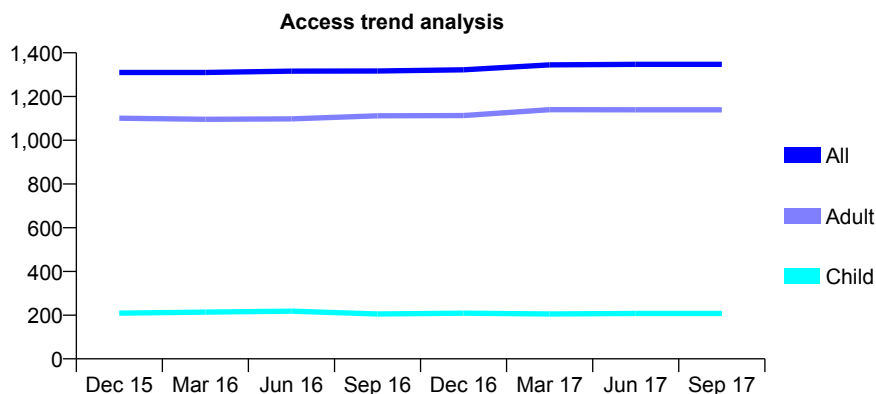
## Q45 - Vital Signs At a Glance Contract Report for 127361/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | LIL Dental Ltd. |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2009      |
| Contract end date    |                 |

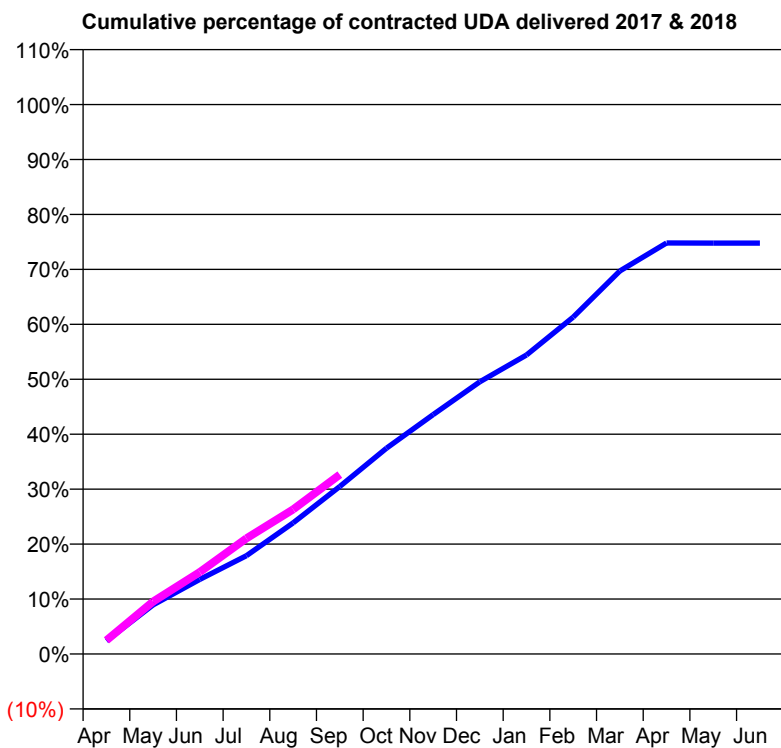
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,100       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £177,578.20 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,317       |                               |
| Quarter ending December 2016         | 1,322       | →                             |
| Quarter ending March 2017            | 1,345       | →                             |
| Quarter ending June 2017             | 1,347       | →                             |
| Quarter ending September 2017        | 1,347       | →                             |
| <b>Variance since September 2016</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 145                               | 151   |
| May       | 546                               | 583   |
| June      | 829                               | 909   |
| July      | 1,092                             | 1,285 |
| August    | 1,456                             | 1,606 |
| September | 1,860                             | 1,992 |
| October   | 2,284                             |       |
| November  | 2,658                             |       |
| December  | 3,023                             |       |
| January   | 3,320                             |       |
| February  | 3,739                             |       |
| March     | 4,252                             |       |
| April     | 4,563                             |       |
| May       | 4,561                             |       |
| June      | 4,561                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 169         | 7.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 162      | 949         | 17.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 112      | 169         | 66.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 564      | 949         | 59.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 94       | 1,023       | 9.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 1,023       | 2.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 1,023       | 1.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

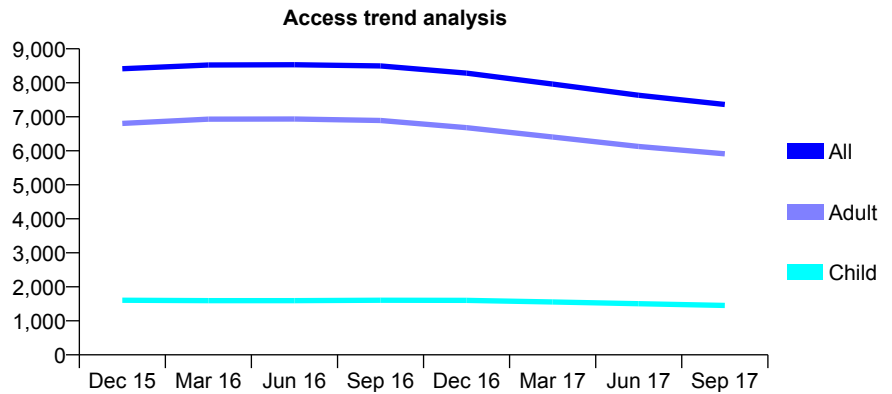
## Q45 - Vital Signs At a Glance Contract Report for 127868/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Lambert Coutts & Associates Dental Practic |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General and Orthodontic                    |
| Contract start date  | 09/10/2011                                 |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,731      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 651         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £769,790.33 |

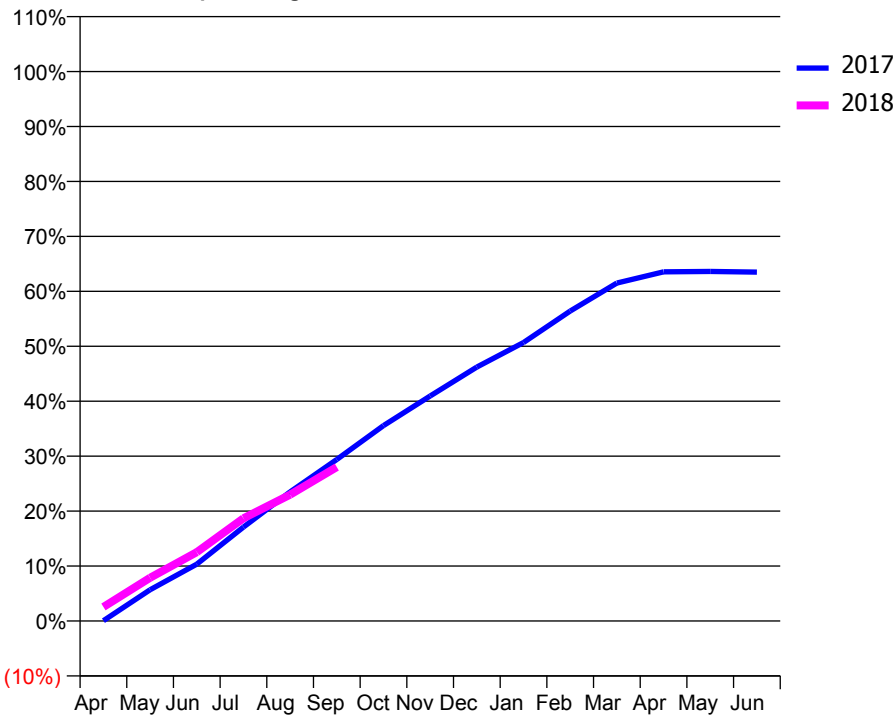
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 8,498          |                               |
| Quarter ending December 2016         | 8,283          | ↓                             |
| Quarter ending March 2017            | 7,963          | ↓                             |
| Quarter ending June 2017             | 7,632          | ↓                             |
| Quarter ending September 2017        | 7,362          | ↓                             |
| <b>Variance since September 2016</b> | <b>(13.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 17                                | 658   |
| May       | 1,467                             | 2,029 |
| June      | 2,666                             | 3,222 |
| July      | 4,398                             | 4,813 |
| August    | 6,046                             | 5,918 |
| September | 7,566                             | 7,208 |
| October   | 9,151                             |       |
| November  | 10,536                            |       |
| December  | 11,892                            |       |
| January   | 13,042                            |       |
| February  | 14,516                            |       |
| March     | 15,824                            |       |
| April     | 16,349                            |       |
| May       | 16,372                            |       |
| June      | 16,341                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 781         | 6.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 363      | 2,925       | 12.4%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323      | 781         | 41.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,426    | 2,925       | 48.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 186      | 3,449       | 5.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 3,449       | 1.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 91       | 3,449       | 2.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 38       | 50          | 76.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 33       | 50          | 66.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

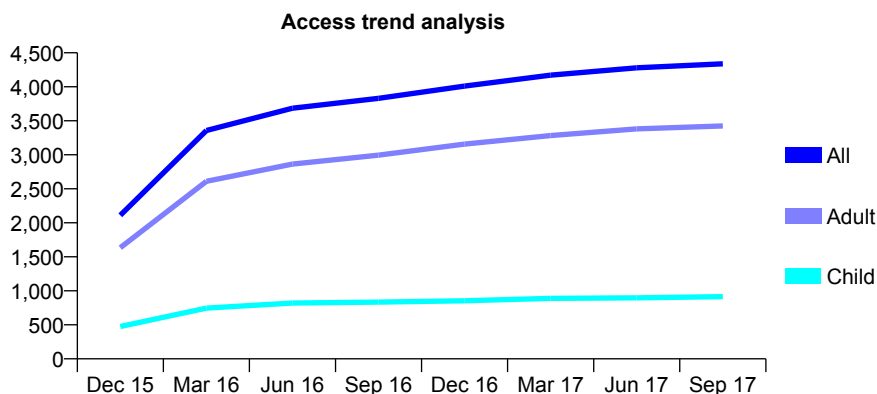
## Q45 - Vital Signs At a Glance Contract Report for 131075/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Marlon Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/09/2015             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,894      |
| Carry forward general activity (UDA)        | -229        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £307,475.84 |

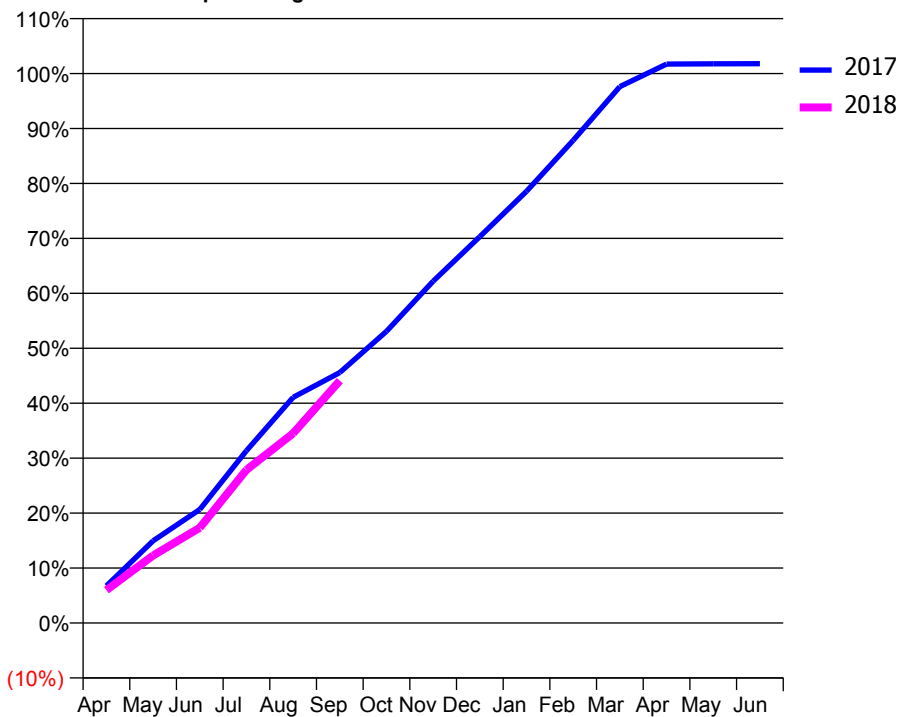
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,831        |                               |
| Quarter ending December 2016         | 4,011        | ↑                             |
| Quarter ending March 2017            | 4,172        | ↑                             |
| Quarter ending June 2017             | 4,279        | ↑                             |
| Quarter ending September 2017        | 4,339        | →                             |
| <b>Variance since September 2016</b> | <b>13.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 873                               | 770   |
| May       | 1,930                             | 1,585 |
| June      | 2,663                             | 2,235 |
| July      | 4,045                             | 3,592 |
| August    | 5,296                             | 4,451 |
| September | 5,877                             | 5,687 |
| October   | 6,845                             |       |
| November  | 8,021                             |       |
| December  | 9,066                             |       |
| January   | 10,132                            |       |
| February  | 11,325                            |       |
| March     | 12,586                            |       |
| April     | 13,116                            |       |
| May       | 13,121                            |       |
| June      | 13,123                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 843         | 6.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 387      | 3,017       | 12.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 607      | 843         | 72.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,189    | 3,017       | 72.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 108      | 2,827       | 3.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,827       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 2,827       | 1.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 27          | 88.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 25       | 27          | 92.6%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

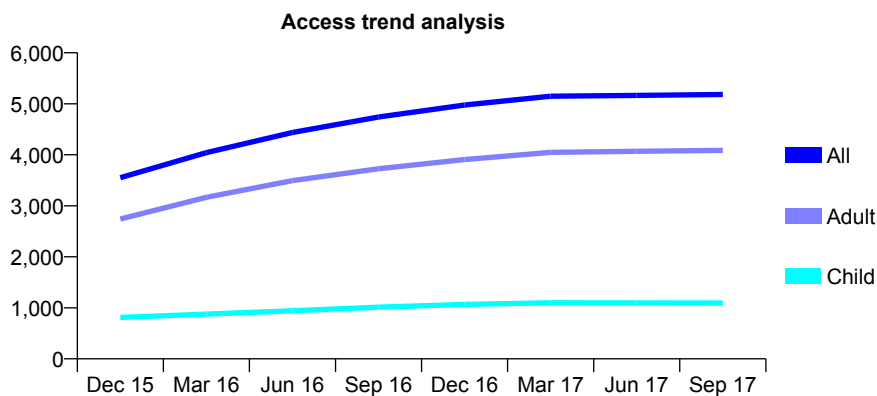
## Q45 - Vital Signs At a Glance Contract Report for 131091/0003 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Roseberry Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General and Orthodontic   |
| Contract start date  | 03/05/2015                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,584      |
| Carry forward general activity (UDA)        | -288        |
| 17/18 Contracted orthodontic activity (UOA) | 612         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £496,743.07 |

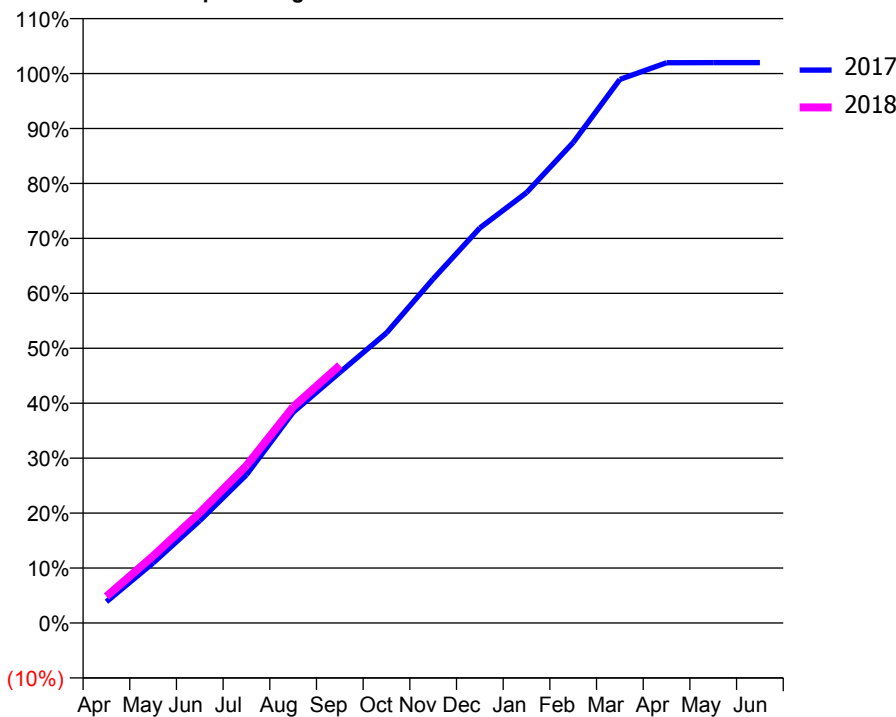
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,741       |                               |
| Quarter ending December 2016         | 4,976       | ↑                             |
| Quarter ending March 2017            | 5,149       | ↑                             |
| Quarter ending June 2017             | 5,166       | →                             |
| Quarter ending September 2017        | 5,182       | →                             |
| <b>Variance since September 2016</b> | <b>9.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 563                               | 705   |
| May       | 1,595                             | 1,777 |
| June      | 2,715                             | 2,928 |
| July      | 3,934                             | 4,177 |
| August    | 5,593                             | 5,735 |
| September | 6,651                             | 6,838 |
| October   | 7,698                             |       |
| November  | 9,134                             |       |
| December  | 10,484                            |       |
| January   | 11,421                            |       |
| February  | 12,754                            |       |
| March     | 14,426                            |       |
| April     | 14,869                            |       |
| May       | 14,872                            |       |
| June      | 14,872                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 821         | 9.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 388      | 2,853       | 13.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 472      | 821         | 57.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,609    | 2,853       | 56.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 121      | 3,433       | 3.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,433       | 0.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 3,433       | 3.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 23          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 23          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

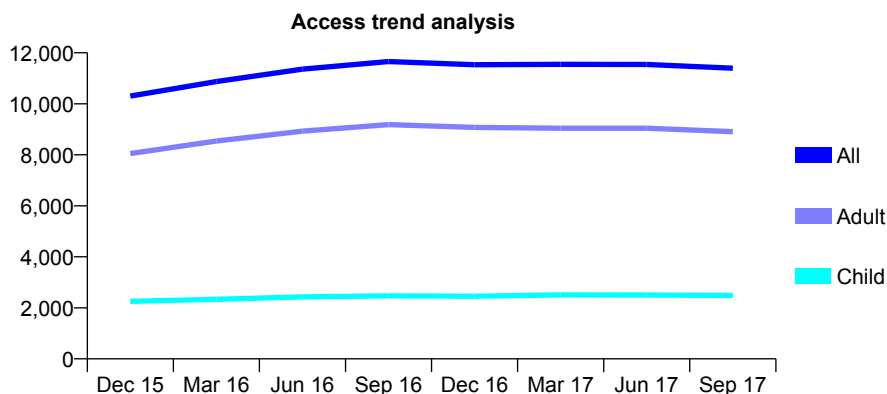
## Q45 - Vital Signs At a Glance Contract Report for 144002/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | Normanby Dental |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 04/10/2014      |
| Contract end date    |                 |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 38,100        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,127,056.64 |

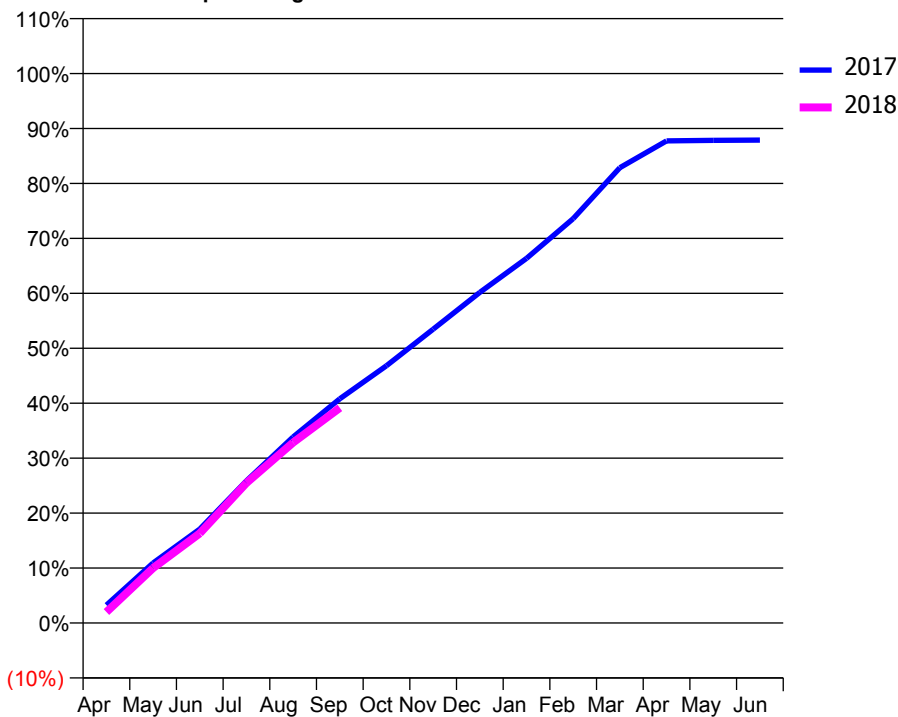
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 11,658        |                               |
| Quarter ending December 2016         | 11,531        | ↓                             |
| Quarter ending March 2017            | 11,550        | →                             |
| Quarter ending June 2017             | 11,545        | →                             |
| Quarter ending September 2017        | 11,395        | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,240                             | 764    |
| May       | 4,169                             | 3,817  |
| June      | 6,512                             | 6,220  |
| July      | 9,860                             | 9,710  |
| August    | 12,898                            | 12,516 |
| September | 15,547                            | 14,916 |
| October   | 17,840                            |        |
| November  | 20,369                            |        |
| December  | 22,929                            |        |
| January   | 25,284                            |        |
| February  | 28,038                            |        |
| March     | 31,572                            |        |
| April     | 33,429                            |        |
| May       | 33,469                            |        |
| June      | 33,479                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 141      | 1,734       | 8.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,085    | 6,165       | 17.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 799      | 1,734       | 46.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,952    | 6,165       | 47.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 571      | 7,154       | 8.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 189      | 7,154       | 2.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 93       | 7,154       | 1.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 17          | 76.5%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 17          | 64.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



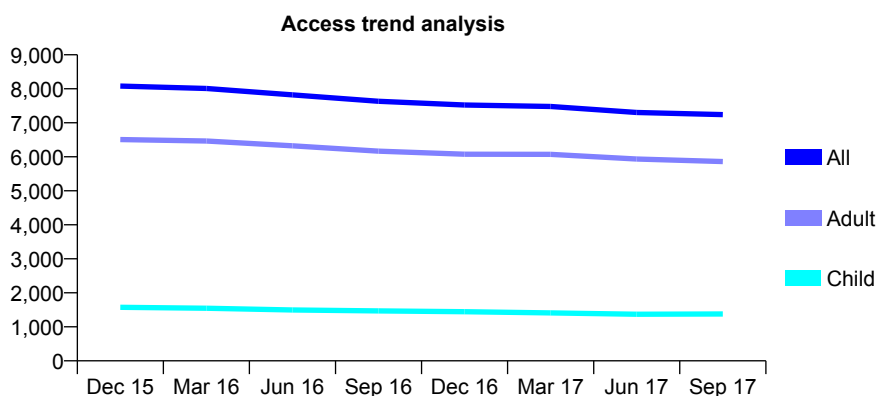
## Q45 - Vital Signs At a Glance Contract Report for 148725/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | The Castle Dental Practice Ltd. |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2009                      |
| Contract end date    |                                 |

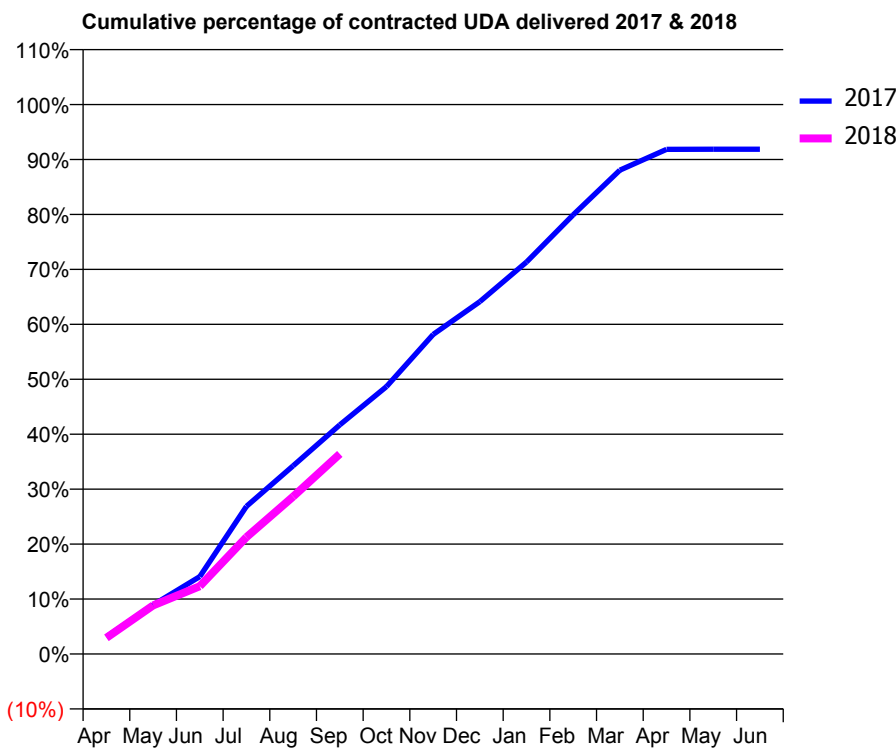
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,521      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £718,434.88 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,634         |                               |
| Quarter ending December 2016         | 7,522         | ↓                             |
| Quarter ending March 2017            | 7,482         | →                             |
| Quarter ending June 2017             | 7,305         | ↓                             |
| Quarter ending September 2017        | 7,240         | →                             |
| <b>Variance since September 2016</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 764                               | 724   |
| May       | 2,193                             | 2,169 |
| June      | 3,453                             | 3,028 |
| July      | 6,590                             | 5,215 |
| August    | 8,400                             | 7,027 |
| September | 10,223                            | 8,926 |
| October   | 11,934                            |       |
| November  | 14,259                            |       |
| December  | 15,723                            |       |
| January   | 17,493                            |       |
| February  | 19,598                            |       |
| March     | 21,592                            |       |
| April     | 22,519                            |       |
| May       | 22,523                            |       |
| June      | 22,527                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,039       | 6.2%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 557      | 3,995       | 13.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 628      | 1,039       | 60.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,262    | 3,995       | 56.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 252      | 4,586       | 5.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 4,586       | 1.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 92       | 4,586       | 2.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 33       | 36          | 91.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 36          | 86.1%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



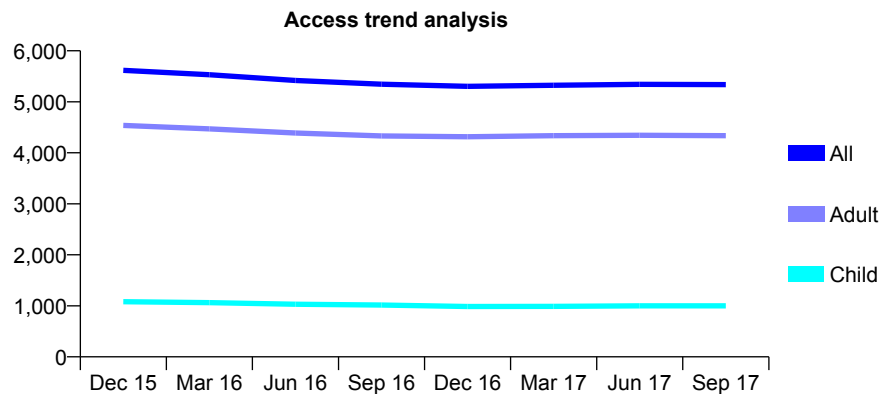
## Q45 - Vital Signs At a Glance Contract Report for 155586/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Duke Street Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2013                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,637      |
| Carry forward general activity (UDA)        | 463         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £513,226.72 |

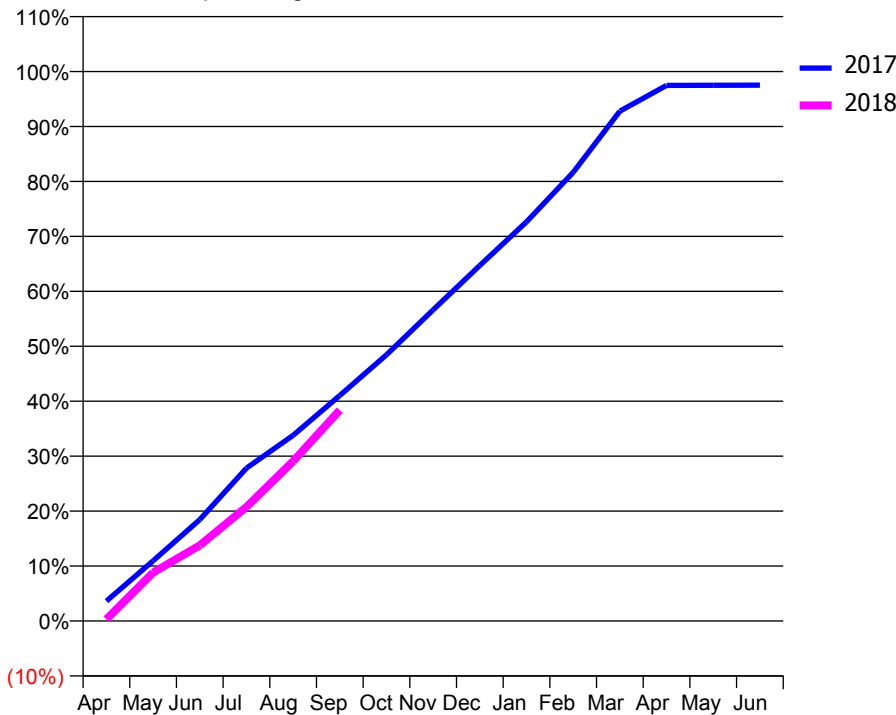
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,346         |                               |
| Quarter ending December 2016         | 5,304         | →                             |
| Quarter ending March 2017            | 5,324         | →                             |
| Quarter ending June 2017             | 5,343         | →                             |
| Quarter ending September 2017        | 5,336         | →                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 675                               | 62    |
| May       | 2,042                             | 1,644 |
| June      | 3,441                             | 2,569 |
| July      | 5,185                             | 3,869 |
| August    | 6,300                             | 5,421 |
| September | 7,649                             | 7,154 |
| October   | 9,030                             |       |
| November  | 10,556                            |       |
| December  | 12,058                            |       |
| January   | 13,538                            |       |
| February  | 15,215                            |       |
| March     | 17,294                            |       |
| April     | 18,166                            |       |
| May       | 18,169                            |       |
| June      | 18,174                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 772         | 6.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 673      | 3,703       | 18.2%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 502      | 772         | 65.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,382    | 3,703       | 64.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 497      | 4,052       | 12.3%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 4,052       | 1.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 80       | 4,052       | 2.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 28       | 29          | 96.6%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 29          | 93.1%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

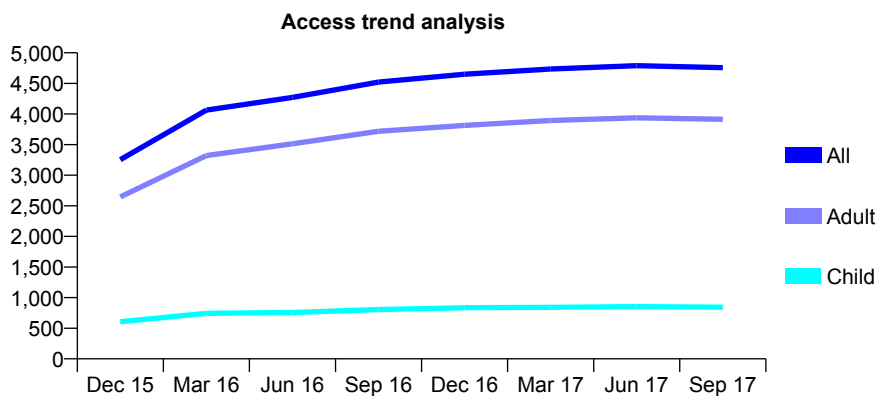
## Q45 - Vital Signs At a Glance Contract Report for 157775/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Mr Devanand Isukapatla |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 22/05/2015             |
| Contract end date    |                        |

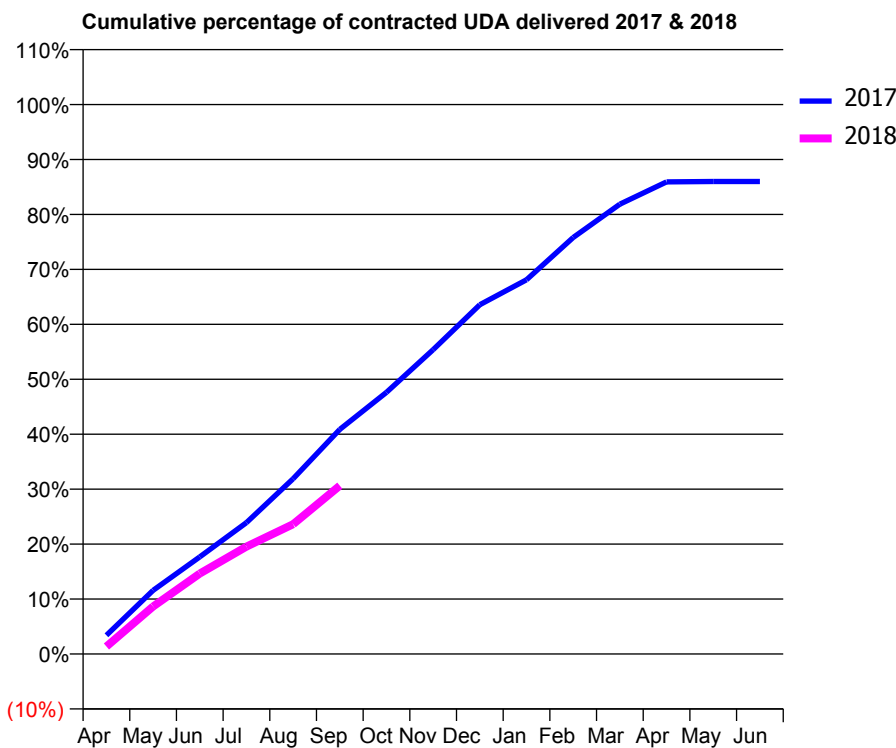
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,605      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £376,638.88 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,522       |                               |
| Quarter ending December 2016         | 4,650       | ↑                             |
| Quarter ending March 2017            | 4,736       | →                             |
| Quarter ending June 2017             | 4,790       | →                             |
| Quarter ending September 2017        | 4,757       | →                             |
| <b>Variance since September 2016</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 599                               | 241   |
| May       | 2,042                             | 1,523 |
| June      | 3,110                             | 2,577 |
| July      | 4,210                             | 3,442 |
| August    | 5,614                             | 4,157 |
| September | 7,195                             | 5,392 |
| October   | 8,385                             |       |
| November  | 9,752                             |       |
| December  | 11,193                            |       |
| January   | 11,991                            |       |
| February  | 13,343                            |       |
| March     | 14,413                            |       |
| April     | 15,124                            |       |
| May       | 15,137                            |       |
| June      | 15,138                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 624         | 4.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 338      | 3,029       | 11.2%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 447      | 624         | 71.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,085    | 3,029       | 68.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 267      | 3,240       | 8.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,240       | 0.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,240       | 0.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 35       | 37          | 94.6%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 36       | 37          | 97.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

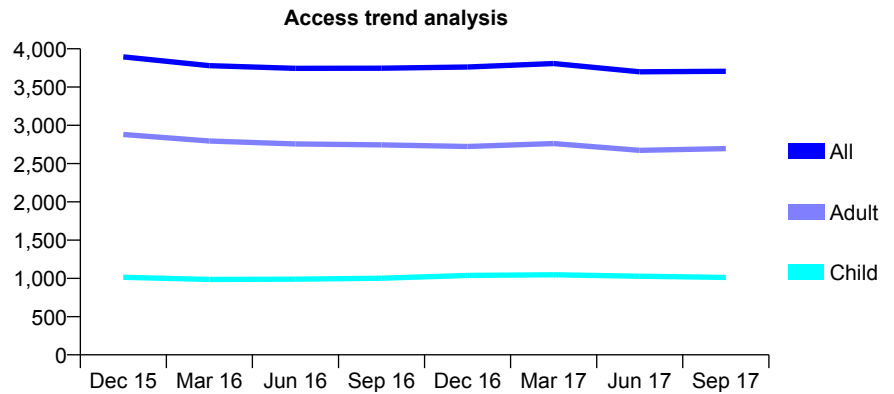
## Q45 - Vital Signs At a Glance Contract Report for 158836/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | The Grainger Stockton, Birtley and Stanley |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/02/2014                                 |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 62          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £286,365.23 |

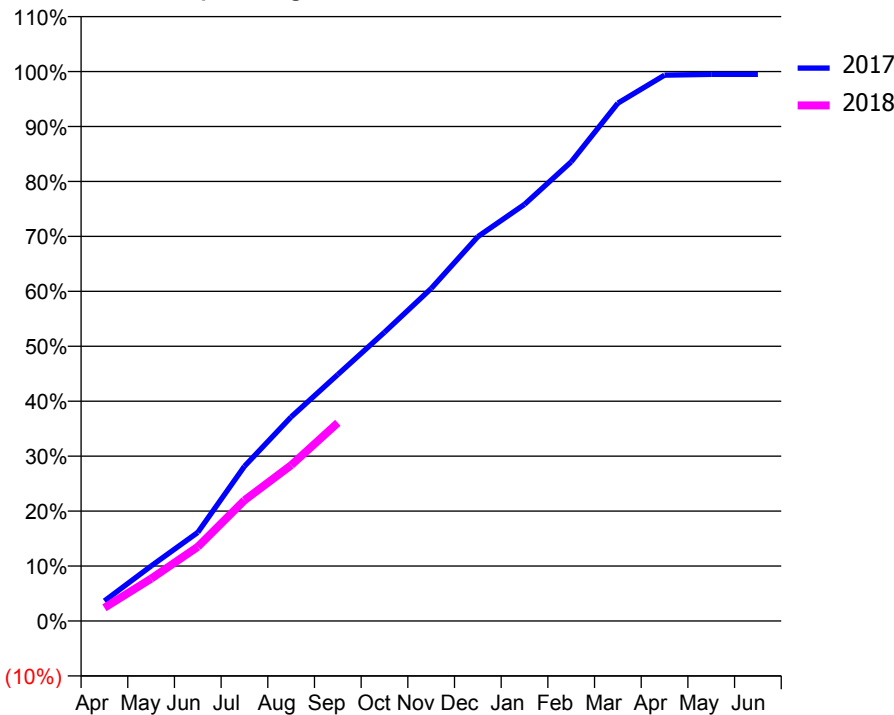
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,746         |                               |
| Quarter ending December 2016         | 3,762         | →                             |
| Quarter ending March 2017            | 3,807         | →                             |
| Quarter ending June 2017             | 3,700         | ↓                             |
| Quarter ending September 2017        | 3,706         | →                             |
| <b>Variance since September 2016</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 438                               | 289   |
| May       | 1,202                             | 924   |
| June      | 1,936                             | 1,621 |
| July      | 3,380                             | 2,638 |
| August    | 4,457                             | 3,403 |
| September | 5,382                             | 4,329 |
| October   | 6,306                             |       |
| November  | 7,261                             |       |
| December  | 8,394                             |       |
| January   | 9,099                             |       |
| February  | 10,027                            |       |
| March     | 11,309                            |       |
| April     | 11,920                            |       |
| May       | 11,938                            |       |
| June      | 11,938                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 540         | 7.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 144      | 1,326       | 10.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 250      | 540         | 46.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 539      | 1,326       | 40.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 108      | 1,708       | 6.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,708       | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 1,708       | 1.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

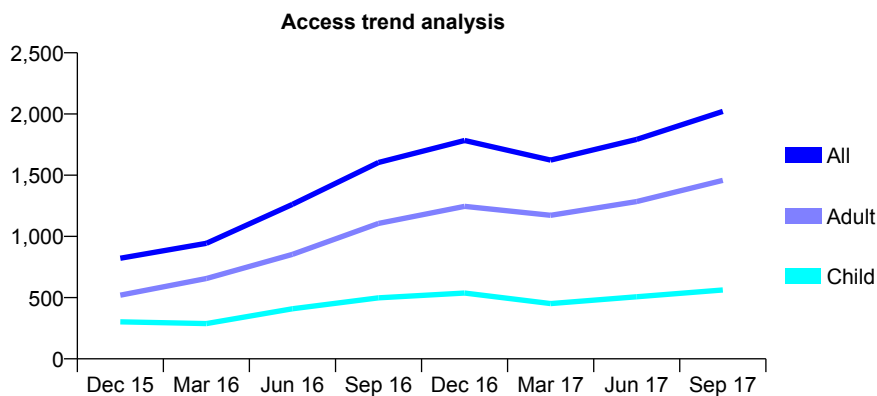
## Q45 - Vital Signs At a Glance Contract Report for 160474/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Ormesby Dental Practice Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/09/2015                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,367       |
| Carry forward general activity (UDA)        | -154        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,206.00 |

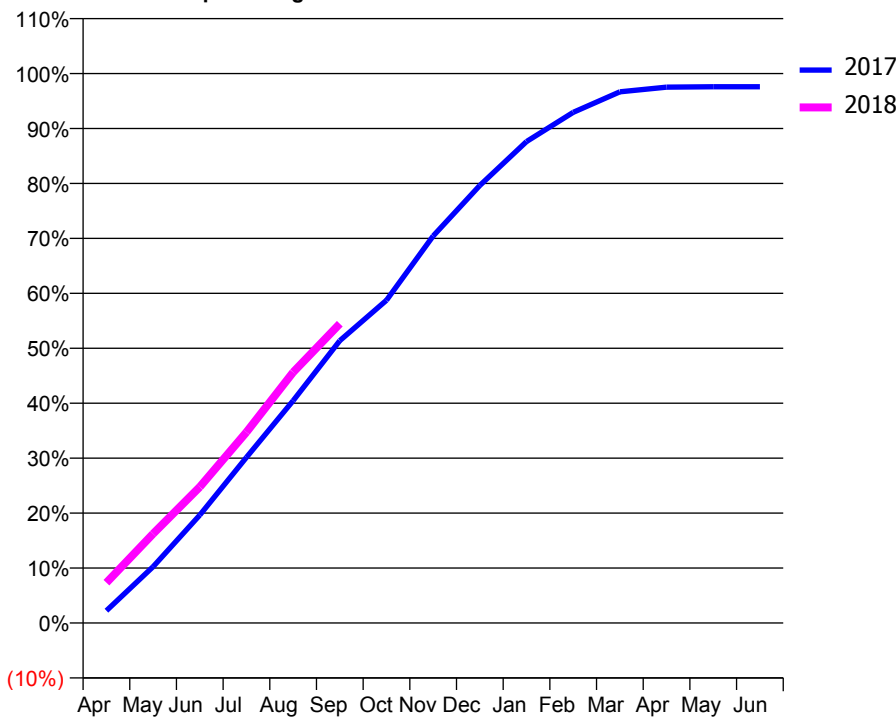
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,604        |                               |
| Quarter ending December 2016         | 1,784        | ↑                             |
| Quarter ending March 2017            | 1,624        | ↓                             |
| Quarter ending June 2017             | 1,792        | ↑                             |
| Quarter ending September 2017        | 2,021        | ↑                             |
| <b>Variance since September 2016</b> | <b>26.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 143                               | 467   |
| May       | 653                               | 1,035 |
| June      | 1,251                             | 1,576 |
| July      | 1,920                             | 2,212 |
| August    | 2,576                             | 2,906 |
| September | 3,272                             | 3,468 |
| October   | 3,739                             |       |
| November  | 4,485                             |       |
| December  | 5,070                             |       |
| January   | 5,579                             |       |
| February  | 5,917                             |       |
| March     | 6,154                             |       |
| April     | 6,209                             |       |
| May       | 6,213                             |       |
| June      | 6,213                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 512         | 5.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 114      | 1,098       | 10.4%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 253      | 512         | 49.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 483      | 1,098       | 44.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 198      | 1,592       | 12.4%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,592       | 0.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,592       | 1.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 8           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

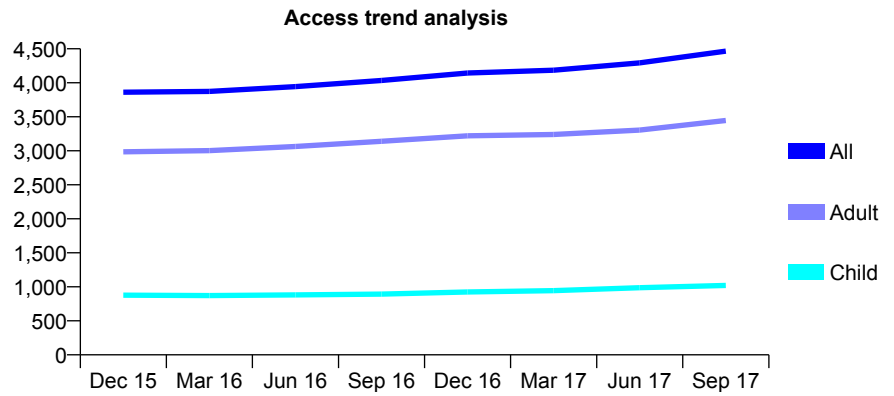
## Q45 - Vital Signs At a Glance Contract Report for 166685/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Castle Dene Dental Surgery |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2009                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,400      |
| Carry forward general activity (UDA)        | -288        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402,335.80 |

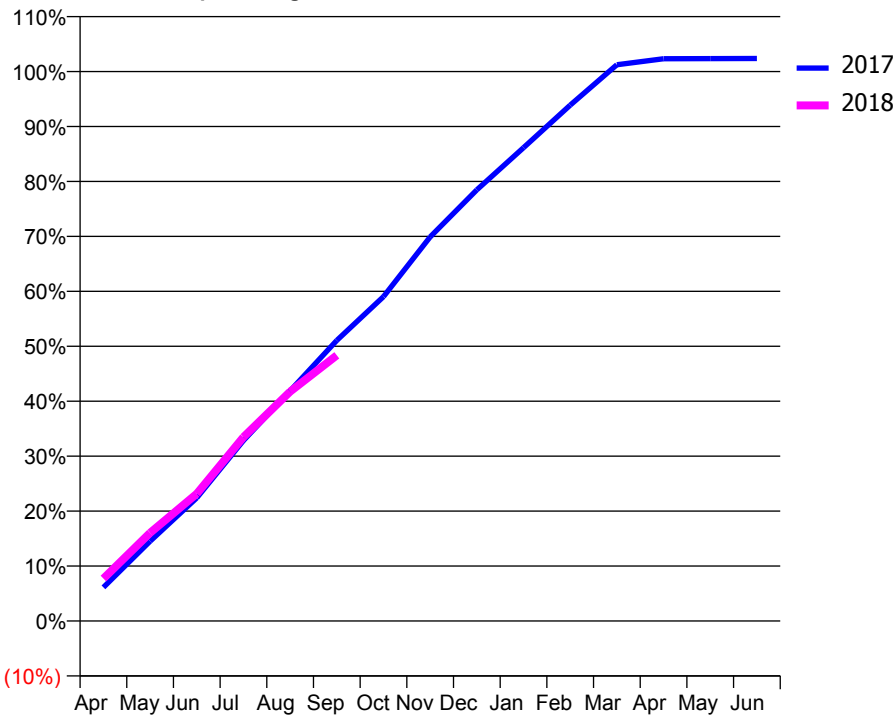
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,035        |                               |
| Quarter ending December 2016         | 4,145        | ↑                             |
| Quarter ending March 2017            | 4,186        | →                             |
| Quarter ending June 2017             | 4,293        | ↑                             |
| Quarter ending September 2017        | 4,466        | ↑                             |
| <b>Variance since September 2016</b> | <b>10.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 882                               | 1,112 |
| May       | 2,093                             | 2,312 |
| June      | 3,227                             | 3,336 |
| July      | 4,731                             | 4,821 |
| August    | 6,035                             | 6,011 |
| September | 7,354                             | 6,961 |
| October   | 8,501                             |       |
| November  | 10,064                            |       |
| December  | 11,300                            |       |
| January   | 12,404                            |       |
| February  | 13,517                            |       |
| March     | 14,577                            |       |
| April     | 14,736                            |       |
| May       | 14,739                            |       |
| June      | 14,740                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 610         | 7.2%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 375      | 1,967       | 19.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 610         | 38.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 617      | 1,967       | 31.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 421      | 2,518       | 16.7%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,518       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,518       | 1.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 22       | 23          | 95.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 23          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

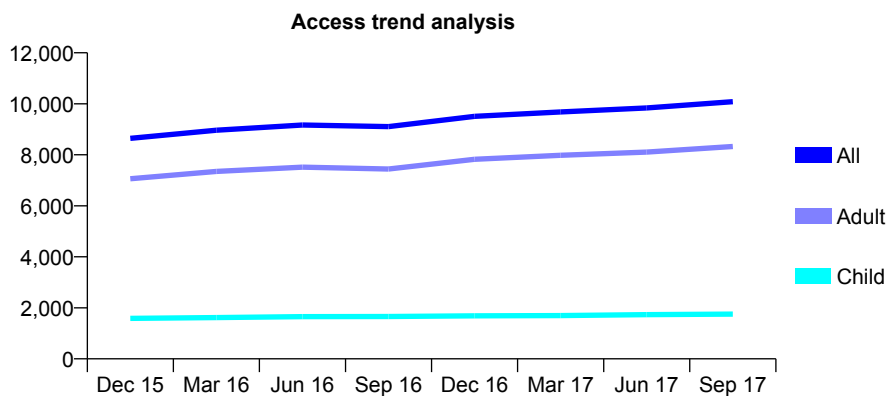
## Q45 - Vital Signs At a Glance Contract Report for 170526/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Framwellgate Dental Surgery Limited |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2012                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,656      |
| Carry forward general activity (UDA)        | 416         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £538,756.04 |

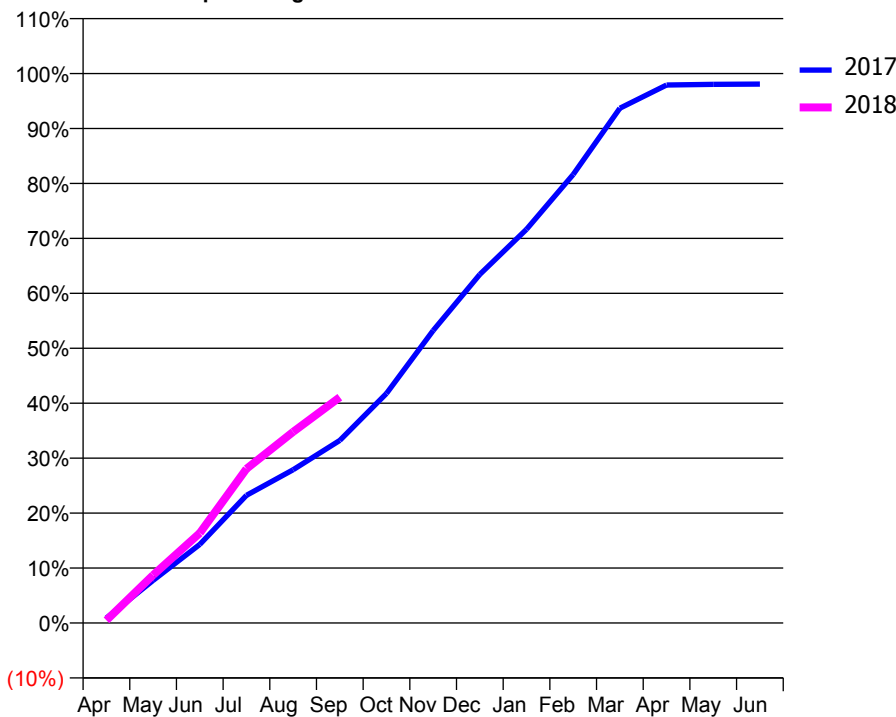
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 9,104        |                               |
| Quarter ending December 2016         | 9,508        | ↑                             |
| Quarter ending March 2017            | 9,679        | →                             |
| Quarter ending June 2017             | 9,838        | →                             |
| Quarter ending September 2017        | 10,084       | ↑                             |
| <b>Variance since September 2016</b> | <b>10.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 196    | 106   |
| May       | 1,678  | 1,888 |
| June      | 3,096  | 3,544 |
| July      | 5,034  | 6,078 |
| August    | 6,043  | 7,533 |
| September | 7,198  | 8,897 |
| October   | 9,045  |       |
| November  | 11,527 |       |
| December  | 13,741 |       |
| January   | 15,514 |       |
| February  | 17,678 |       |
| March     | 20,286 |       |
| April     | 21,203 |       |
| May       | 21,228 |       |
| June      | 21,239 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,225       | 8.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 569      | 4,498       | 12.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579      | 1,225       | 47.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,666    | 4,498       | 37.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 556      | 4,612       | 12.1%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 4,612       | 0.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 4,612       | 0.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 30       | 34          | 88.2%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 34          | 76.5%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

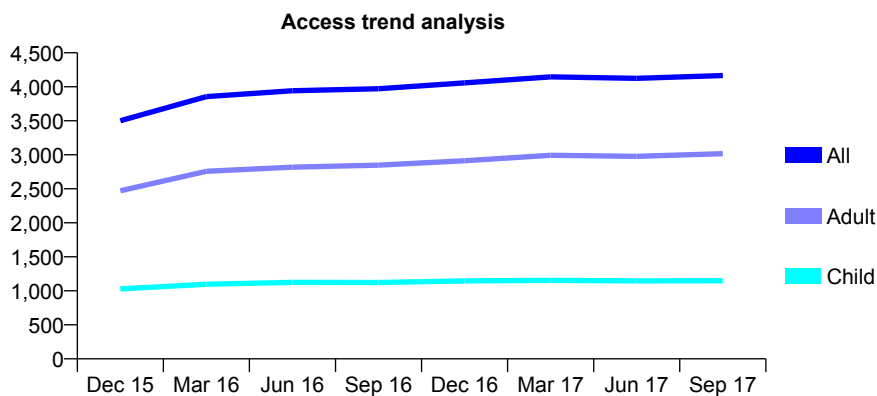
## Q45 - Vital Signs At a Glance Contract Report for 171565/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Hardwick Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General and Orthodontic  |
| Contract start date  | 01/05/2014               |
| Contract end date    |                          |

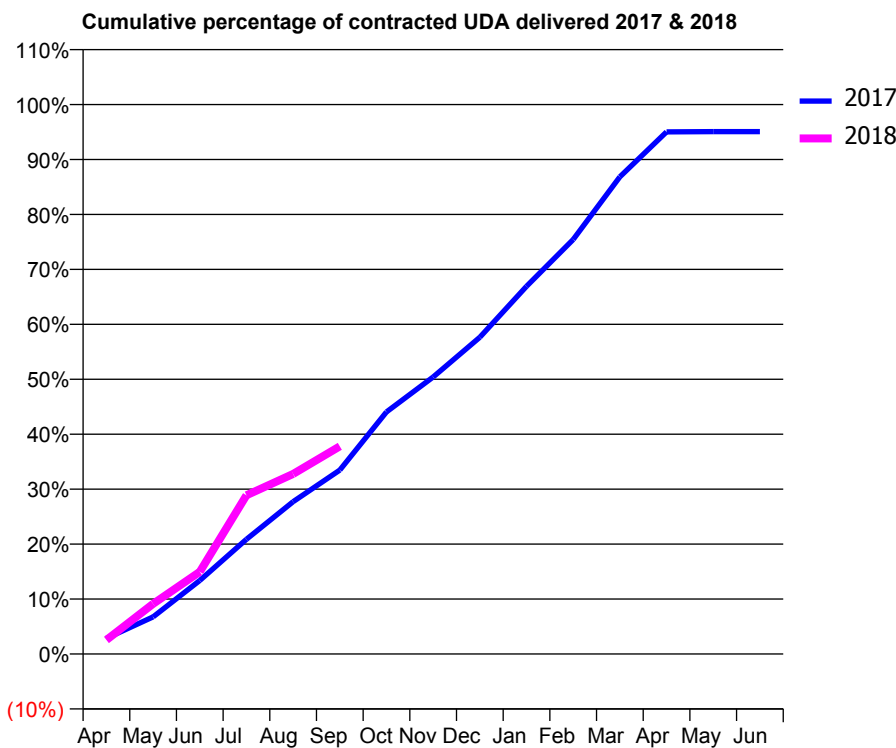
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,766      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £357,445.99 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,971       |                               |
| Quarter ending December 2016         | 4,058       | ↑                             |
| Quarter ending March 2017            | 4,147       | ↑                             |
| Quarter ending June 2017             | 4,124       | →                             |
| Quarter ending September 2017        | 4,165       | →                             |
| <b>Variance since September 2016</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 392                               | 351   |
| May       | 932                               | 1,258 |
| June      | 1,842                             | 2,061 |
| July      | 2,874                             | 3,976 |
| August    | 3,817                             | 4,512 |
| September | 4,608                             | 5,203 |
| October   | 6,065                             |       |
| November  | 6,939                             |       |
| December  | 7,936                             |       |
| January   | 9,210                             |       |
| February  | 10,384                            |       |
| March     | 11,955                            |       |
| April     | 13,080                            |       |
| May       | 13,087                            |       |
| June      | 13,087                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 711         | 7.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 349      | 1,780       | 19.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 291      | 711         | 40.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 683      | 1,780       | 38.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 352      | 2,071       | 17.0%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 2,071       | 1.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,071       | 1.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



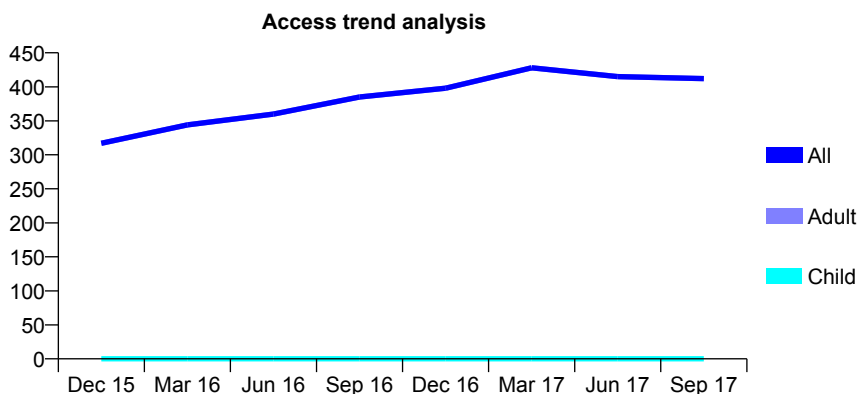
## Q45 - Vital Signs At a Glance Contract Report for 171565/0002 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Hardwick Dental Practice |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2014               |
| Contract end date    | 31/03/2018               |

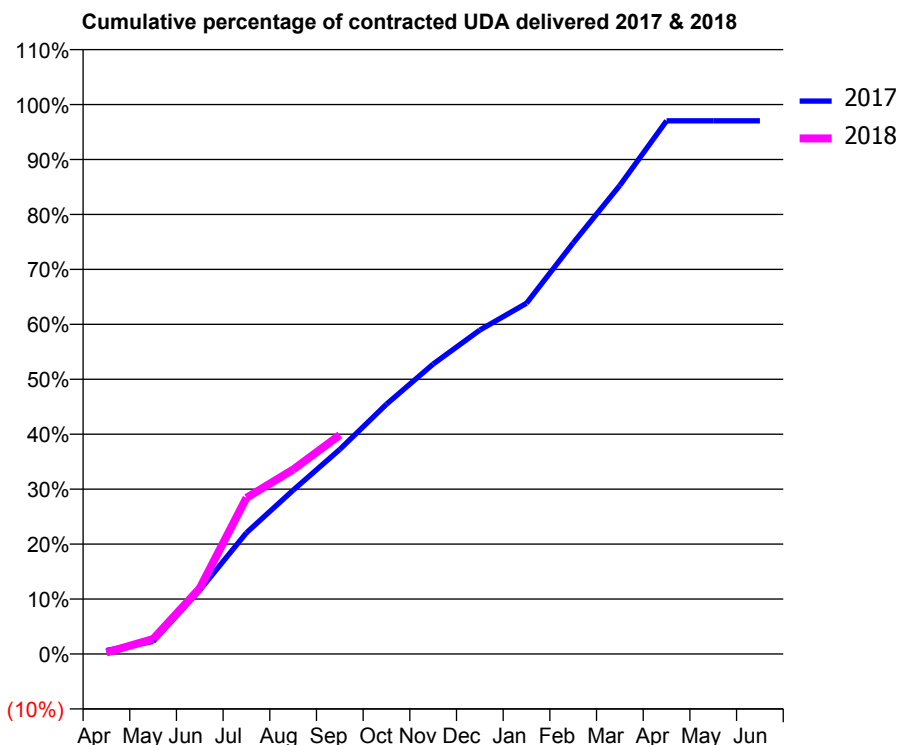
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,464      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,160.59 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 385         |                               |
| Quarter ending December 2016         | 398         | ↑                             |
| Quarter ending March 2017            | 428         | ↑                             |
| Quarter ending June 2017             | 415         | ↓                             |
| Quarter ending September 2017        | 412         | →                             |
| <b>Variance since September 2016</b> | <b>7.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 9                                 | 4    |
| May       | 33                                | 40   |
| June      | 170                               | 175  |
| July      | 323                               | 416  |
| August    | 437                               | 491  |
| September | 545                               | 583  |
| October   | 666                               |      |
| November  | 773                               |      |
| December  | 863                               |      |
| January   | 935                               |      |
| February  | 1,095                             |      |
| March     | 1,249                             |      |
| April     | 1,421                             |      |
| May       | 1,421                             |      |
| June      | 1,421                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 160         | 23.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 160         | 16.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 125         | 13.6%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 125         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 125         | 1.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



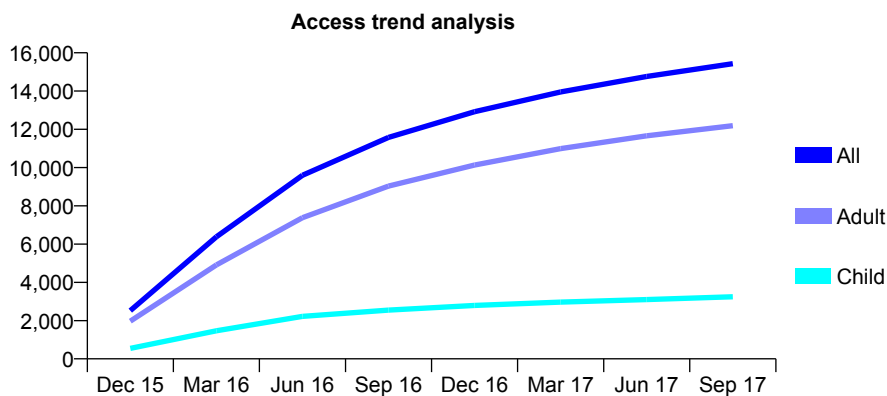
## Q45 - Vital Signs At a Glance Contract Report for 172596/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Front Street Dental Practice Partnership |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/11/2015                               |
| Contract end date    |  |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 50,056        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,559,531.82 |

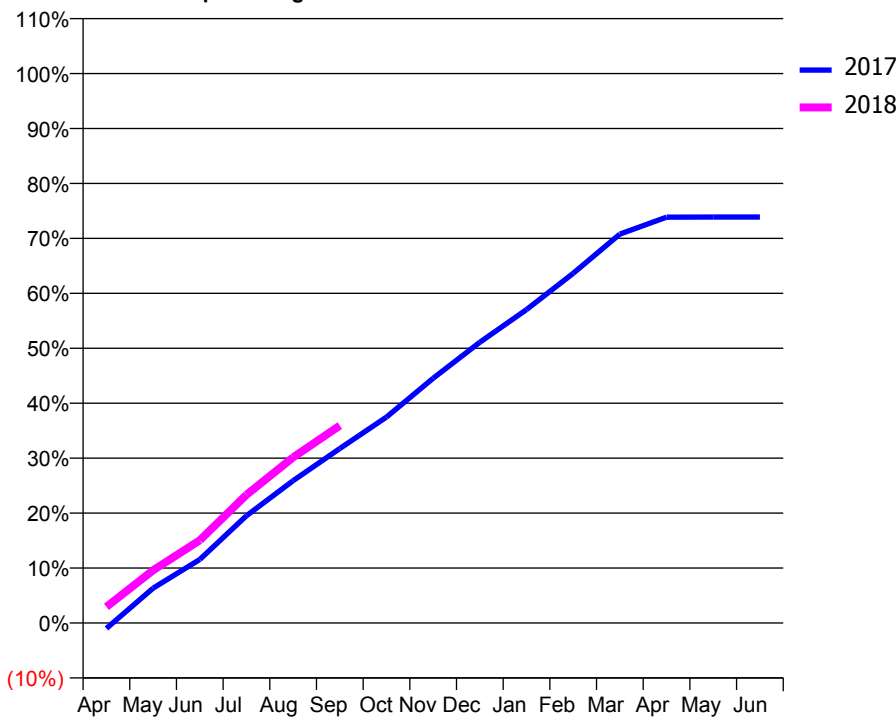
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 11,576       |                               |
| Quarter ending December 2016         | 12,920       | ↑                             |
| Quarter ending March 2017            | 13,955       | ↑                             |
| Quarter ending June 2017             | 14,761       | ↑                             |
| Quarter ending September 2017        | 15,432       | ↑                             |
| <b>Variance since September 2016</b> | <b>33.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -503                              | 1,475  |
| May       | 3,176                             | 4,803  |
| June      | 5,782                             | 7,539  |
| July      | 9,776                             | 11,678 |
| August    | 12,969                            | 15,088 |
| September | 15,893                            | 17,980 |
| October   | 18,755                            |        |
| November  | 22,296                            |        |
| December  | 25,580                            |        |
| January   | 28,547                            |        |
| February  | 31,861                            |        |
| March     | 35,432                            |        |
| April     | 36,971                            |        |
| May       | 36,982                            |        |
| June      | 36,982                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 2,016       | 6.2%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,073    | 7,414       | 14.5%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 881      | 2,016       | 43.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,183    | 7,414       | 42.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 950      | 8,286       | 11.5%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 100      | 8,286       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 8,286       | 1.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 43       | 48          | 89.6%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 40       | 48          | 83.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

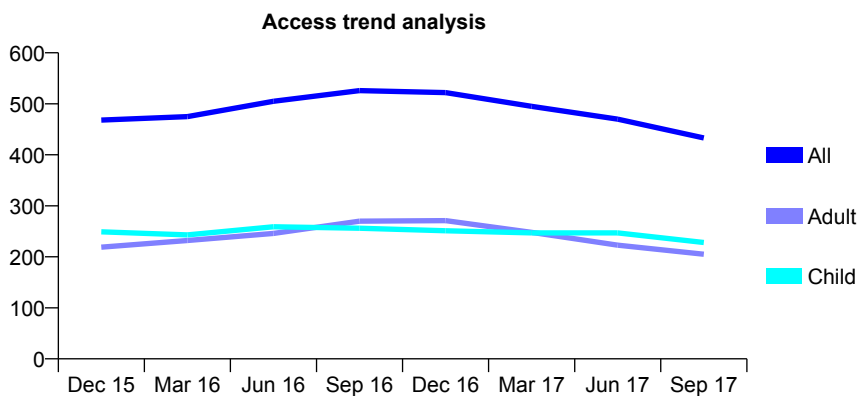
## Q45 - Vital Signs At a Glance Contract Report for 174858/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Yarm Road Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2015                |
| Contract end date    |                           |

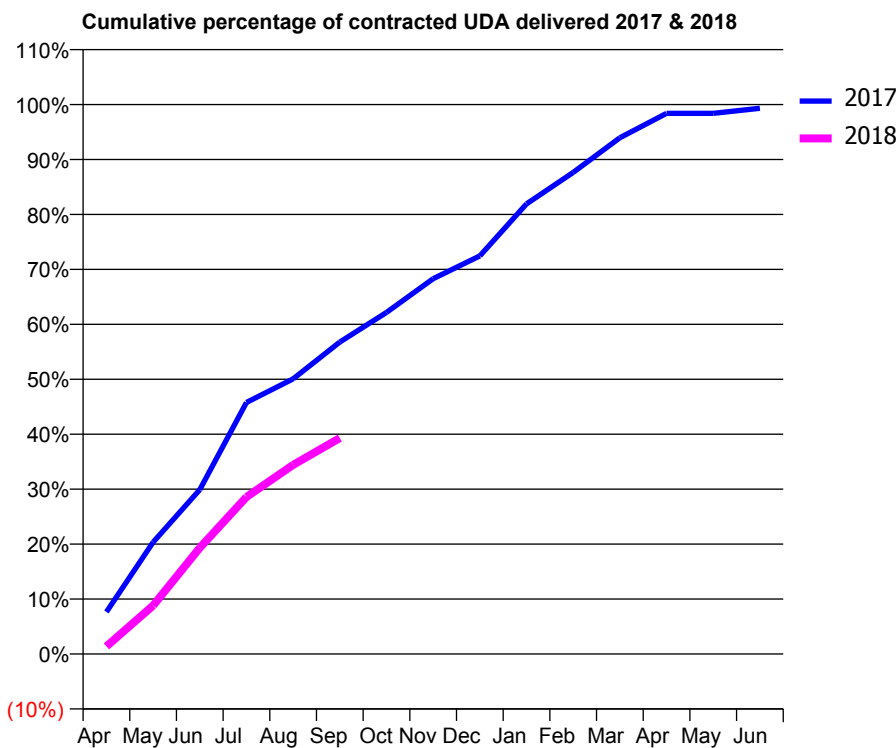
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,300      |
| Carry forward general activity (UDA)        | 6          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,568.16 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 526            |                               |
| Quarter ending December 2016         | 522            | →                             |
| Quarter ending March 2017            | 495            | ↓                             |
| Quarter ending June 2017             | 470            | ↓                             |
| Quarter ending September 2017        | 433            | ↓                             |
| <b>Variance since September 2016</b> | <b>(17.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 99                                | 18   |
| May       | 264                               | 115  |
| June      | 389                               | 251  |
| July      | 595                               | 372  |
| August    | 651                               | 447  |
| September | 738                               | 511  |
| October   | 808                               |      |
| November  | 888                               |      |
| December  | 942                               |      |
| January   | 1,065                             |      |
| February  | 1,139                             |      |
| March     | 1,221                             |      |
| April     | 1,279                             |      |
| May       | 1,279                             |      |
| June      | 1,291                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 185         | 8.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 150         | 8.7%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 130      | 185         | 70.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 91       | 150         | 60.7%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 299         | 5.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 299         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 299         | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

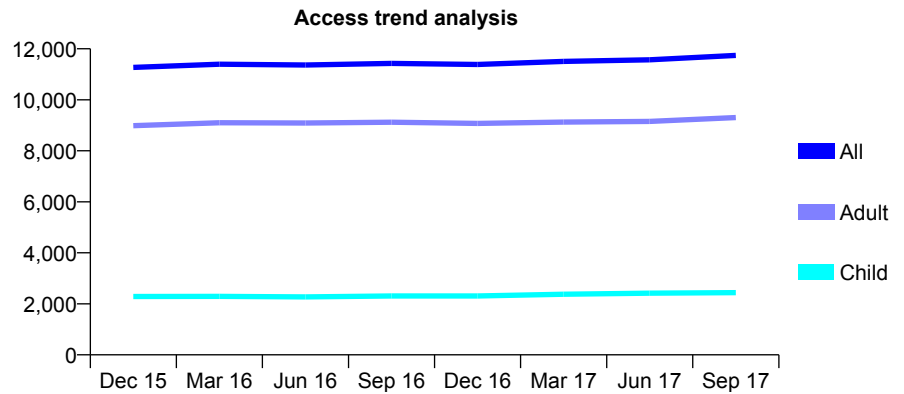
## Q45 - Vital Signs At a Glance Contract Report for 176486/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Ridgway Dental Ltd. |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2009          |
| Contract end date    |                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 35,659      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £917,781.84 |

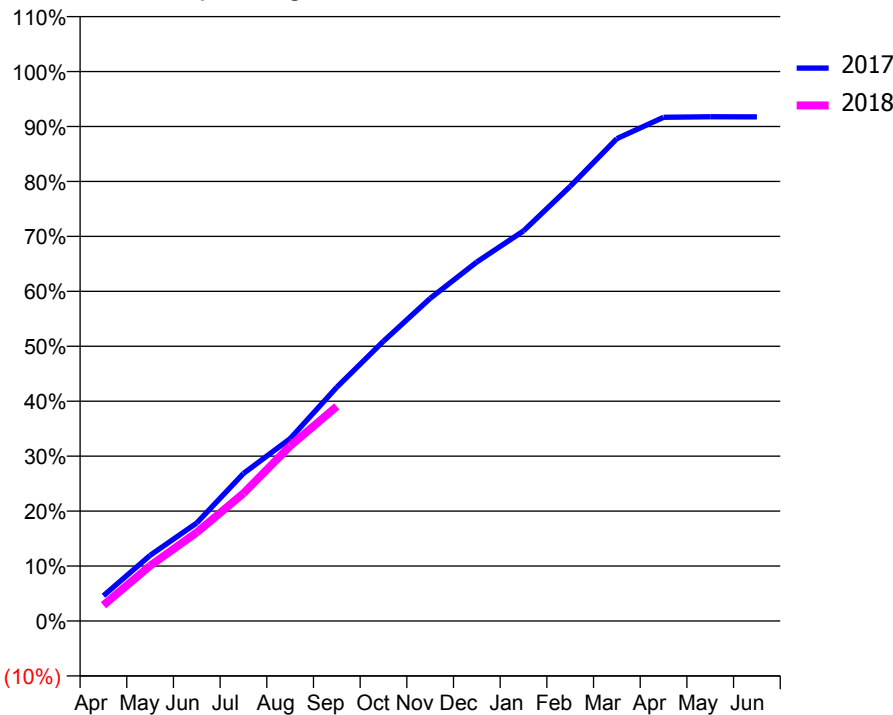
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,429      |                               |
| Quarter ending December 2016         | 11,384      | →                             |
| Quarter ending March 2017            | 11,506      | →                             |
| Quarter ending June 2017             | 11,568      | →                             |
| Quarter ending September 2017        | 11,742      | →                             |
| <b>Variance since September 2016</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,639                             | 1,025  |
| May       | 4,260                             | 3,588  |
| June      | 6,366                             | 5,749  |
| July      | 9,571                             | 8,283  |
| August    | 11,834                            | 11,356 |
| September | 15,174                            | 13,929 |
| October   | 18,163                            |        |
| November  | 20,936                            |        |
| December  | 23,302                            |        |
| January   | 25,316                            |        |
| February  | 28,204                            |        |
| March     | 31,300                            |        |
| April     | 32,690                            |        |
| May       | 32,724                            |        |
| June      | 32,712                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 1,437       | 4.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 692      | 5,823       | 11.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 716      | 1,437       | 49.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,000    | 5,823       | 51.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 445      | 6,687       | 6.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 6,687       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 157      | 6,687       | 2.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 27       | 29          | 93.1%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 29          | 96.6%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

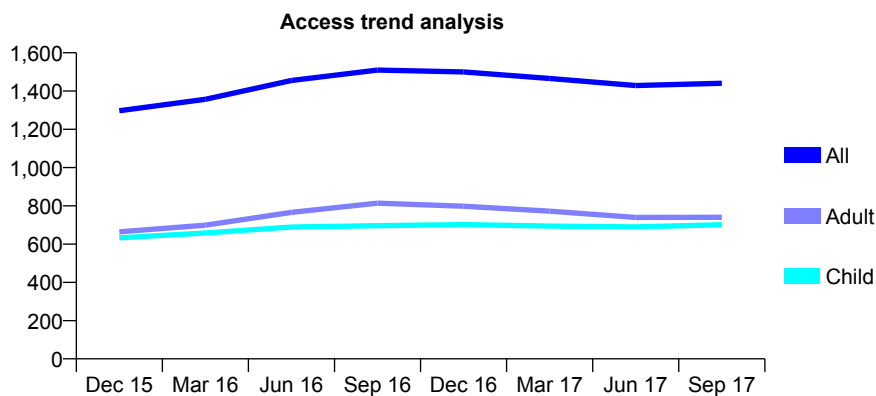
## Q45 - Vital Signs At a Glance Contract Report for 176737/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Springs Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 17/10/2013              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | -100        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,969.29 |

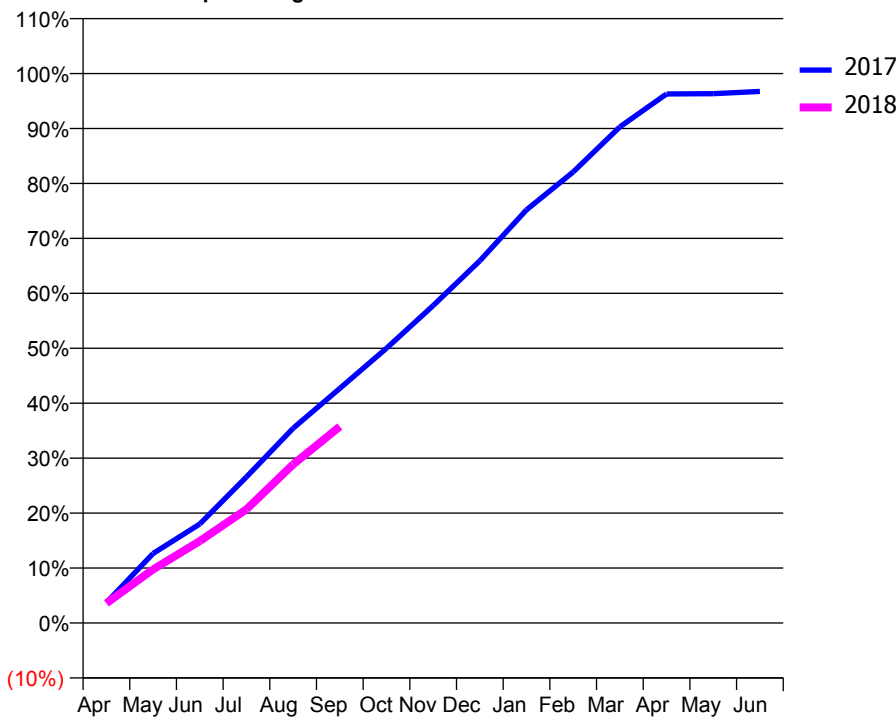
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,510         |                               |
| Quarter ending December 2016         | 1,500         | →                             |
| Quarter ending March 2017            | 1,466         | ↓                             |
| Quarter ending June 2017             | 1,429         | ↓                             |
| Quarter ending September 2017        | 1,441         | →                             |
| <b>Variance since September 2016</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 186   | 180   |
| May       | 633   | 488   |
| June      | 901   | 745   |
| July      | 1,329 | 1,034 |
| August    | 1,772 | 1,443 |
| September | 2,134 | 1,788 |
| October   | 2,500 |       |
| November  | 2,888 |       |
| December  | 3,296 |       |
| January   | 3,760 |       |
| February  | 4,104 |       |
| March     | 4,514 |       |
| April     | 4,813 |       |
| May       | 4,817 |       |
| June      | 4,838 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 559         | 11.3%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 76       | 420         | 18.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299      | 559         | 53.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 178      | 420         | 42.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 845         | 12.3%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 845         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 845         | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

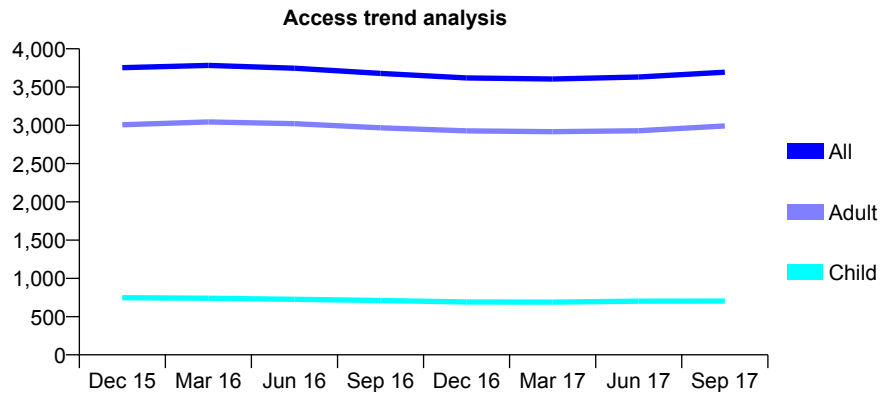
## Q45 - Vital Signs At a Glance Contract Report for 177229/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Bishop Auckland Partnership |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2013                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,273      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £305,446.22 |

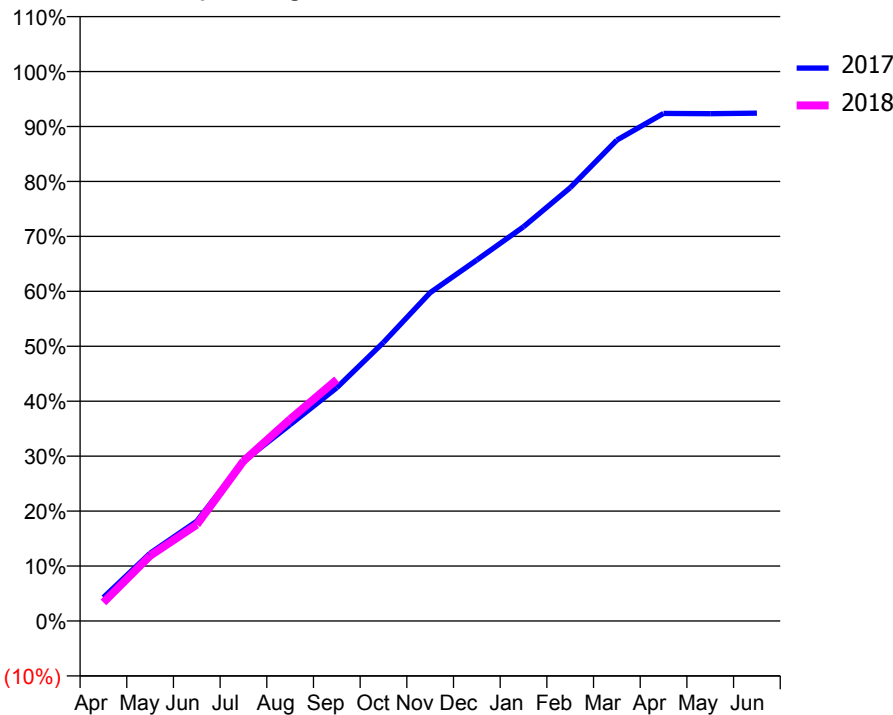
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,679       |                               |
| Quarter ending December 2016         | 3,619       | ↓                             |
| Quarter ending March 2017            | 3,605       | →                             |
| Quarter ending June 2017             | 3,631       | →                             |
| Quarter ending September 2017        | 3,694       | →                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 569                               | 449   |
| May       | 1,638                             | 1,576 |
| June      | 2,411                             | 2,328 |
| July      | 3,859                             | 3,865 |
| August    | 4,744                             | 4,875 |
| September | 5,636                             | 5,831 |
| October   | 6,729                             |       |
| November  | 7,932                             |       |
| December  | 8,719                             |       |
| January   | 9,521                             |       |
| February  | 10,466                            |       |
| March     | 11,618                            |       |
| April     | 12,261                            |       |
| May       | 12,255                            |       |
| June      | 12,266                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 563         | 8.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 459      | 2,452       | 18.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 324      | 563         | 57.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,227    | 2,452       | 50.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 271      | 2,664       | 10.2%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 2,664       | 1.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,664       | 1.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 17          | 82.4%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

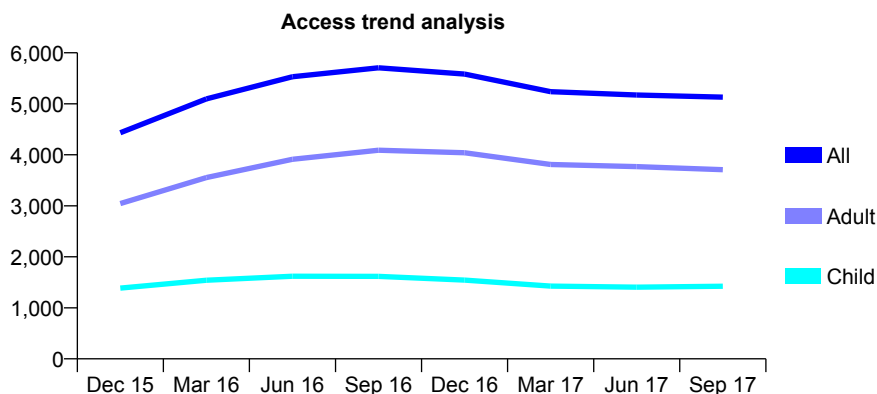
## Q45 - Vital Signs At a Glance Contract Report for 177334/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Ingleby Meadow Dental Practice Partnershi |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 04/03/2015                                |
| Contract end date    |   |

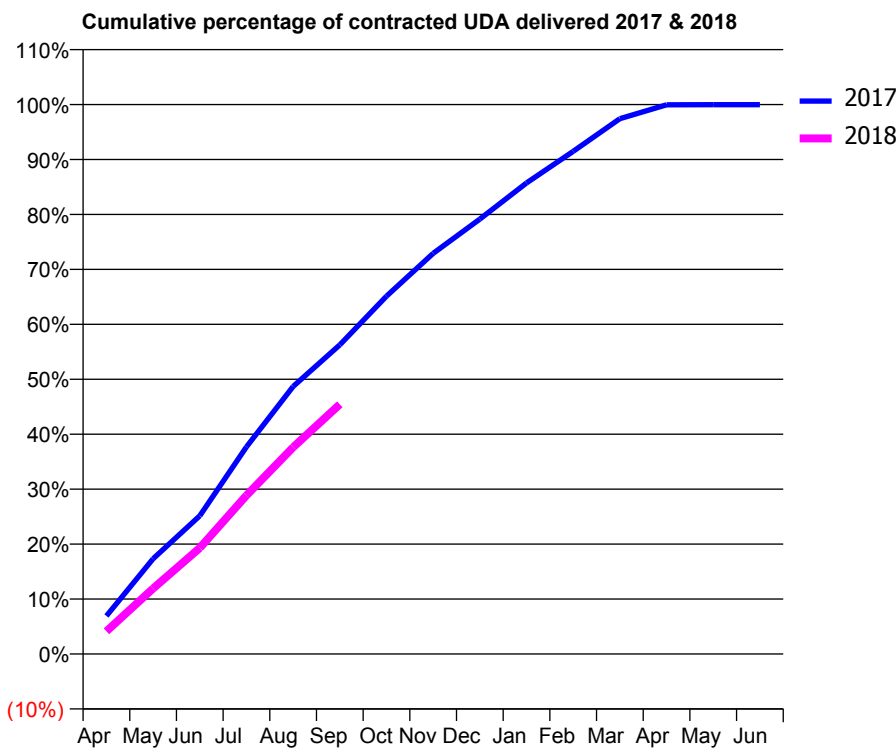
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,808      |
| Carry forward general activity (UDA)        | 6           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £386,871.11 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 5,705          |                               |
| Quarter ending December 2016         | 5,584          | ↓                             |
| Quarter ending March 2017            | 5,238          | ↓                             |
| Quarter ending June 2017             | 5,172          | ↓                             |
| Quarter ending September 2017        | 5,132          | →                             |
| <b>Variance since September 2016</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,028                             | 613   |
| May       | 2,566                             | 1,767 |
| June      | 3,724                             | 2,858 |
| July      | 5,582                             | 4,275 |
| August    | 7,209                             | 5,571 |
| September | 8,331                             | 6,730 |
| October   | 9,645                             |       |
| November  | 10,796                            |       |
| December  | 11,720                            |       |
| January   | 12,693                            |       |
| February  | 13,547                            |       |
| March     | 14,427                            |       |
| April     | 14,801                            |       |
| May       | 14,802                            |       |
| June      | 14,802                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,050       | 4.9%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 263      | 2,513       | 10.5%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 513      | 1,050       | 48.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,075    | 2,513       | 42.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 181      | 3,381       | 5.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 3,381       | 1.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 3,381       | 2.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 14          | 71.4%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

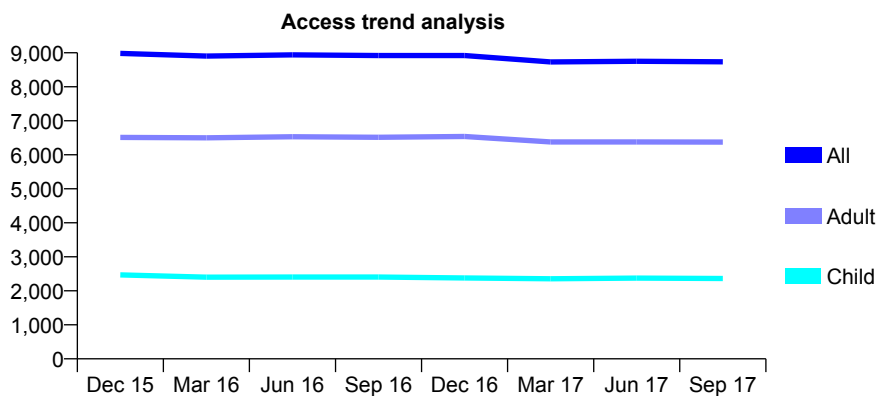
## Q45 - Vital Signs At a Glance Contract Report for 179523/0002 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Jeyarajan Dental Care Ltd. |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2009                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,500      |
| Carry forward general activity (UDA)        | -489        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £710,356.31 |

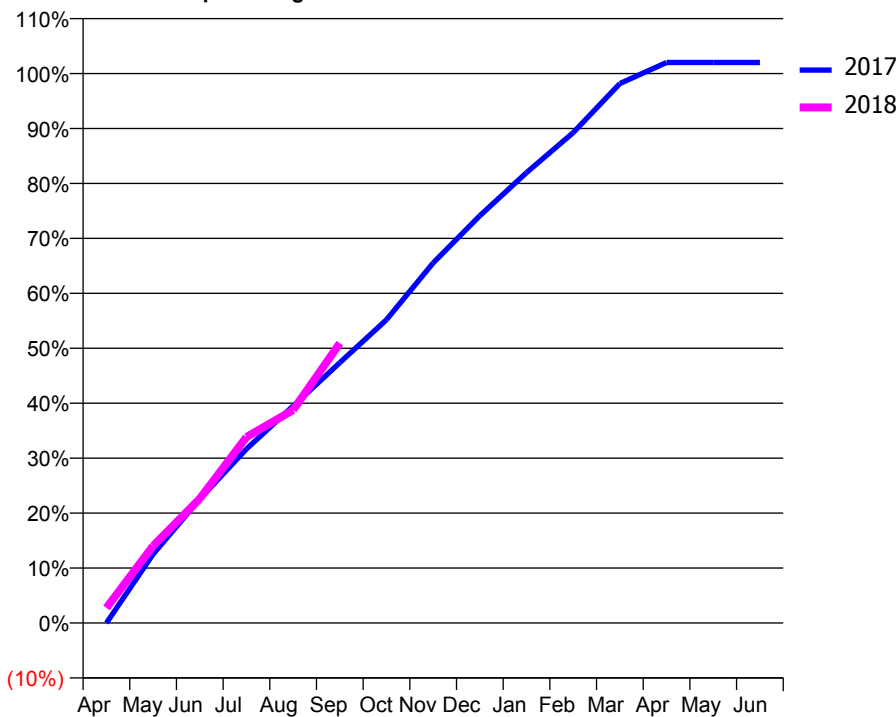
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,920         |                               |
| Quarter ending December 2016         | 8,920         | →                             |
| Quarter ending March 2017            | 8,732         | ↓                             |
| Quarter ending June 2017             | 8,751         | →                             |
| Quarter ending September 2017        | 8,737         | →                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 0                                 | 672    |
| May       | 3,069                             | 3,438  |
| June      | 5,523                             | 5,546  |
| July      | 7,762                             | 8,293  |
| August    | 9,676                             | 9,496  |
| September | 11,607                            | 12,478 |
| October   | 13,520                            |        |
| November  | 16,057                            |        |
| December  | 18,159                            |        |
| January   | 20,081                            |        |
| February  | 21,862                            |        |
| March     | 24,052                            |        |
| April     | 24,989                            |        |
| May       | 24,989                            |        |
| June      | 24,989                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 135      | 1,429       | 9.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 647      | 3,829       | 16.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 523      | 1,429       | 36.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,503    | 3,829       | 39.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 547      | 4,917       | 11.1%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 114      | 4,917       | 2.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 4,917       | 0.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



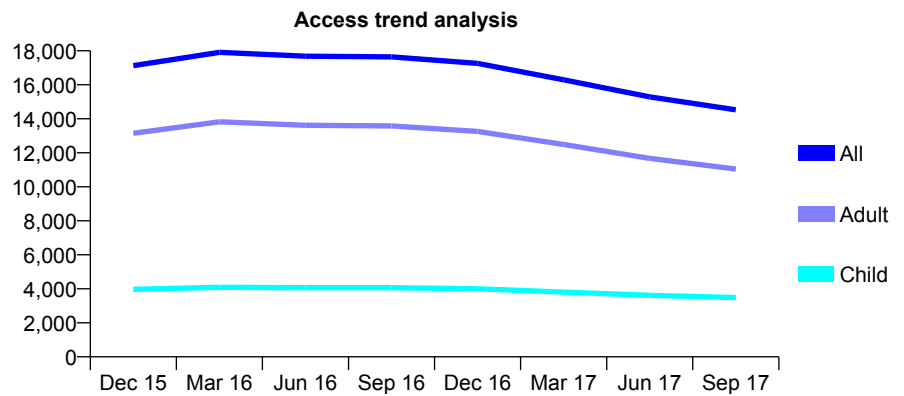
## Q45 - Vital Signs At a Glance Contract Report for 186007/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Hartlepool Dental Practice Partnership |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2014                             |
| Contract end date    |  |

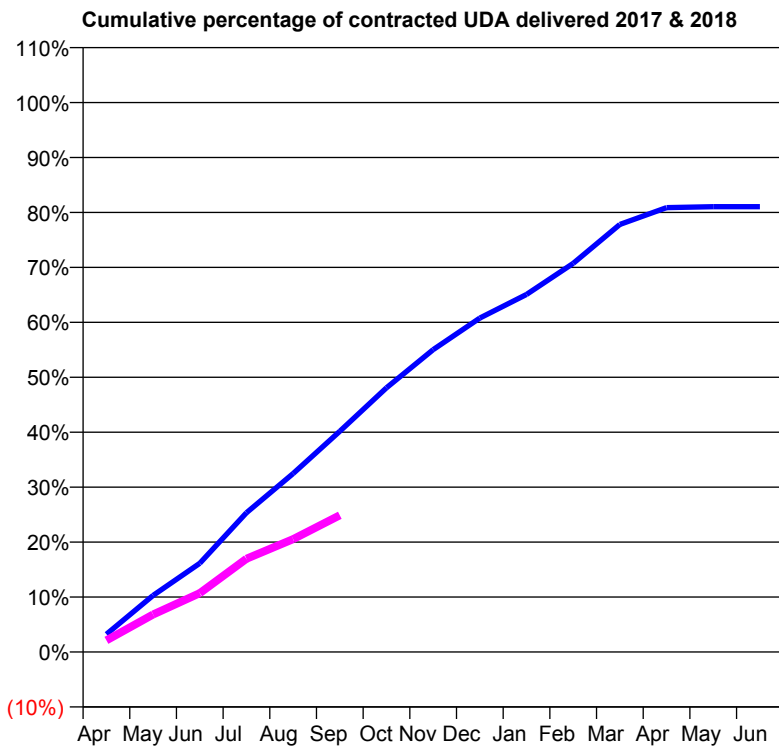
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 60,590        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,404,825.37 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 17,647         |                               |
| Quarter ending December 2016         | 17,260         | ↓                             |
| Quarter ending March 2017            | 16,297         | ↓                             |
| Quarter ending June 2017             | 15,289         | ↓                             |
| Quarter ending September 2017        | 14,533         | ↓                             |
| <b>Variance since September 2016</b> | <b>(17.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,721                             | 1,293  |
| May       | 5,471                             | 4,137  |
| June      | 8,579                             | 6,492  |
| July      | 13,460                            | 10,278 |
| August    | 17,243                            | 12,453 |
| September | 21,333                            | 15,073 |
| October   | 25,528                            |        |
| November  | 29,218                            |        |
| December  | 32,265                            |        |
| January   | 34,552                            |        |
| February  | 37,549                            |        |
| March     | 41,307                            |        |
| April     | 42,937                            |        |
| May       | 43,022                            |        |
| June      | 43,022                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,701       | 3.2%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 402      | 4,824       | 8.3%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 641      | 1,701       | 37.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,402    | 4,824       | 49.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 143      | 5,955       | 2.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 5,955       | 0.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 5,955       | 0.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 45       | 52          | 86.5%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 42       | 52          | 80.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



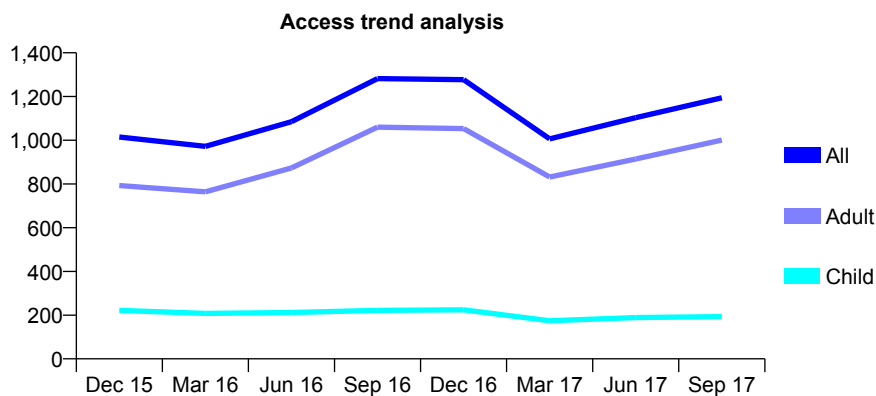
## Q45 - Vital Signs At a Glance Contract Report for 192589/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Novident Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2014               |
| Contract end date    |                          |

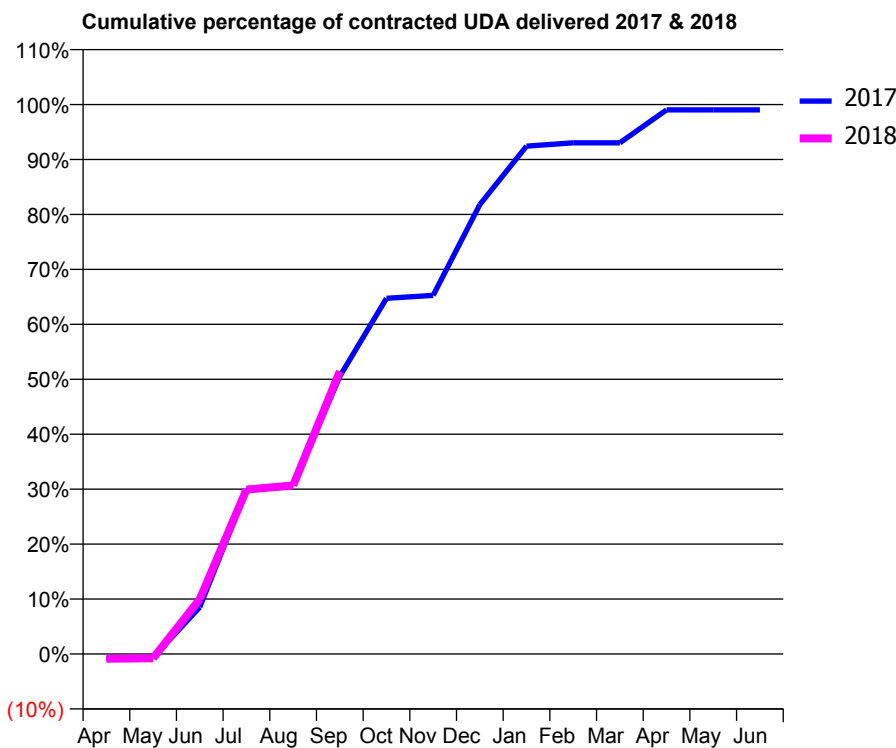
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,500      |
| Carry forward general activity (UDA)        | 34         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,004.99 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,282         |                               |
| Quarter ending December 2016         | 1,277         | →                             |
| Quarter ending March 2017            | 1,006         | ↓                             |
| Quarter ending June 2017             | 1,103         | ↑                             |
| Quarter ending September 2017        | 1,194         | ↑                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -29                               | -31   |
| May       | -23                               | -28   |
| June      | 299                               | 350   |
| July      | 1,045                             | 1,048 |
| August    | 1,081                             | 1,073 |
| September | 1,769                             | 1,800 |
| October   | 2,266                             |       |
| November  | 2,285                             |       |
| December  | 2,862                             |       |
| January   | 3,235                             |       |
| February  | 3,256                             |       |
| March     | 3,256                             |       |
| April     | 3,466                             |       |
| May       | 3,466                             |       |
| June      | 3,466                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 119         | 0.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 565         | 2.5%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 15       | 119         | 12.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 57       | 565         | 10.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 622         | 1.6%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 622         | 0.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 622         | 1.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

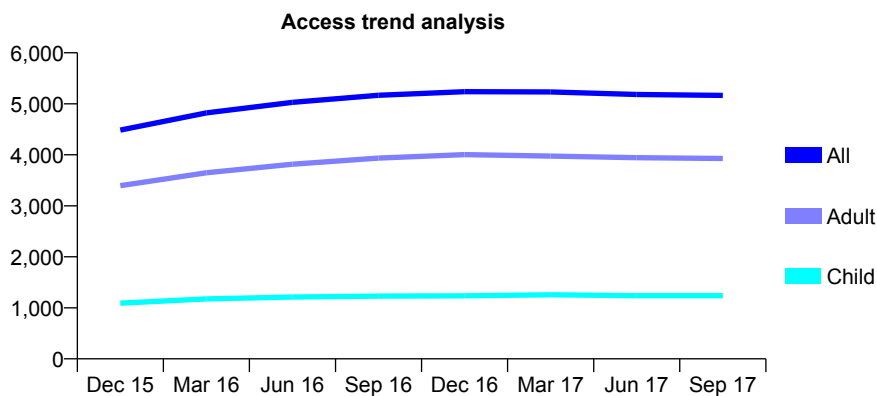
## Q45 - Vital Signs At a Glance Contract Report for 193771/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Thornaby Dental Centre |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/01/2015             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,325      |
| Carry forward general activity (UDA)        | -301        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £443,598.09 |

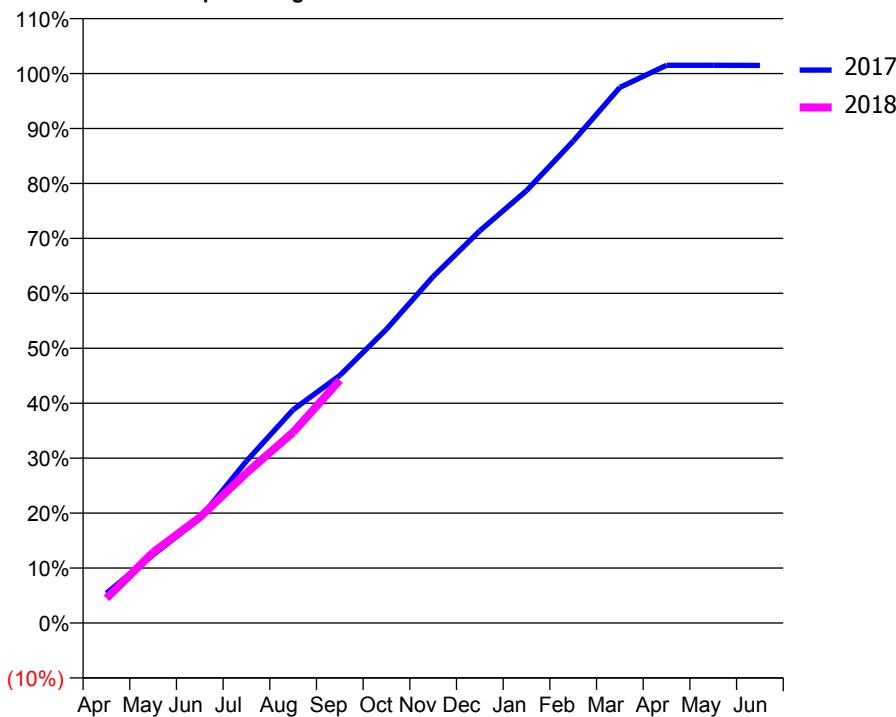
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,167         |                               |
| Quarter ending December 2016         | 5,239         | →                             |
| Quarter ending March 2017            | 5,232         | →                             |
| Quarter ending June 2017             | 5,183         | →                             |
| Quarter ending September 2017        | 5,165         | →                             |
| <b>Variance since September 2016</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,103                             | 914   |
| May       | 2,521                             | 2,617 |
| June      | 3,869                             | 3,910 |
| July      | 5,988                             | 5,553 |
| August    | 7,890                             | 7,058 |
| September | 9,159                             | 8,986 |
| October   | 10,869                            |       |
| November  | 12,817                            |       |
| December  | 14,506                            |       |
| January   | 15,992                            |       |
| February  | 17,822                            |       |
| March     | 19,812                            |       |
| April     | 20,627                            |       |
| May       | 20,629                            |       |
| June      | 20,626                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 999         | 6.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 520      | 3,394       | 15.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 629      | 999         | 63.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,189    | 3,394       | 64.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 4,059       | 2.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 4,059       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 149      | 4,059       | 3.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 21          | 95.2%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

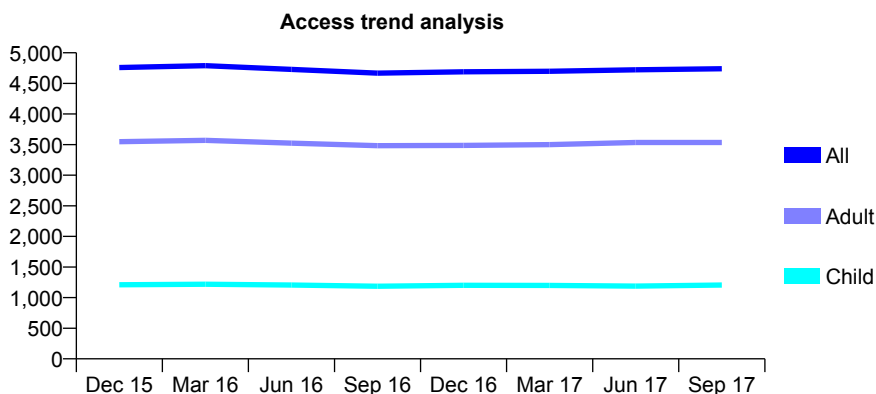
## Q45 - Vital Signs At a Glance Contract Report for 194344/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | N & N Dental Group |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 02/04/2013         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £409,307.19 |

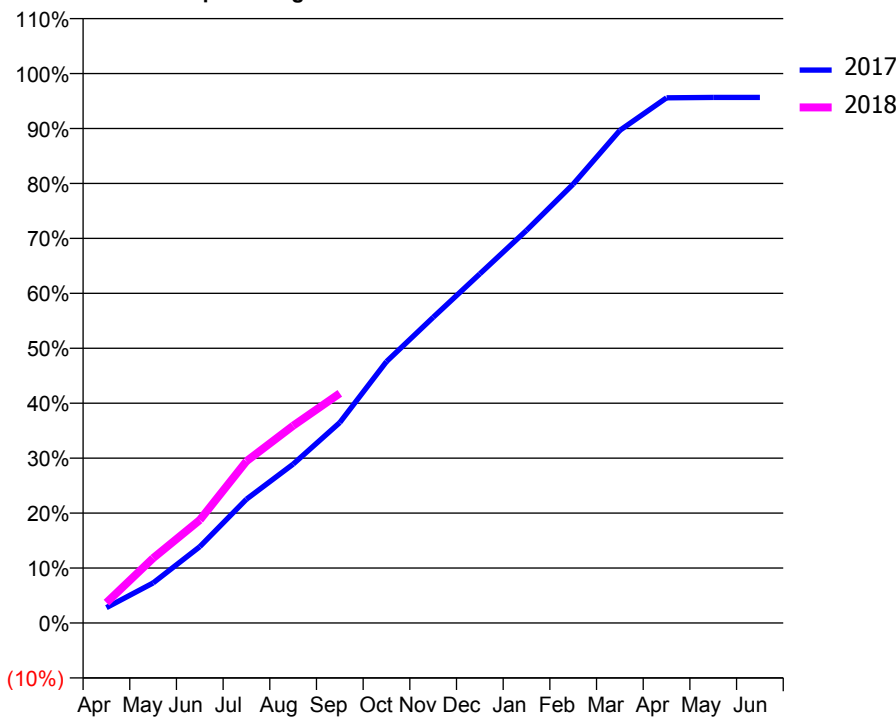
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,668       |                               |
| Quarter ending December 2016         | 4,689       | →                             |
| Quarter ending March 2017            | 4,699       | →                             |
| Quarter ending June 2017             | 4,723       | →                             |
| Quarter ending September 2017        | 4,740       | →                             |
| <b>Variance since September 2016</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 366                               | 481   |
| May       | 948                               | 1,535 |
| June      | 1,806                             | 2,436 |
| July      | 2,928                             | 3,828 |
| August    | 3,759                             | 4,667 |
| September | 4,744                             | 5,434 |
| October   | 6,186                             |       |
| November  | 7,231                             |       |
| December  | 8,260                             |       |
| January   | 9,288                             |       |
| February  | 10,385                            |       |
| March     | 11,654                            |       |
| April     | 12,426                            |       |
| May       | 12,433                            |       |
| June      | 12,433                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 754         | 7.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 258      | 2,012       | 12.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 368      | 754         | 48.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 865      | 2,012       | 43.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 258      | 2,511       | 10.3%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 2,511       | 1.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 2,511       | 1.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

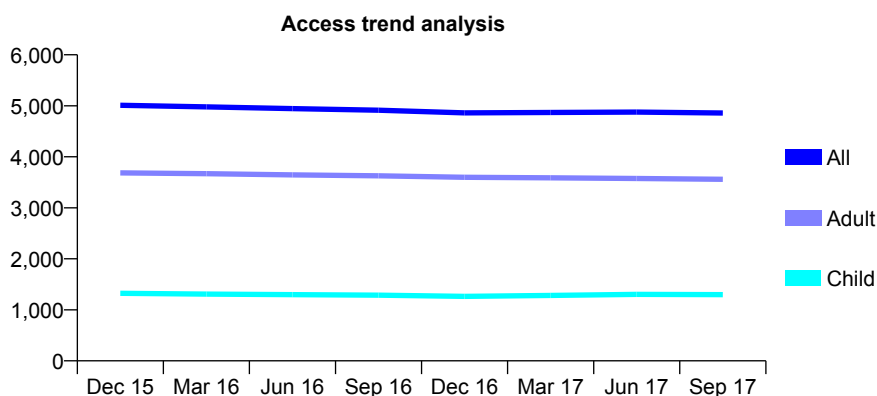
## Q45 - Vital Signs At a Glance Contract Report for 195278/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | The Grainger Stockton, Birtley and Stanley |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/02/2014                                 |
| Contract end date    |  |

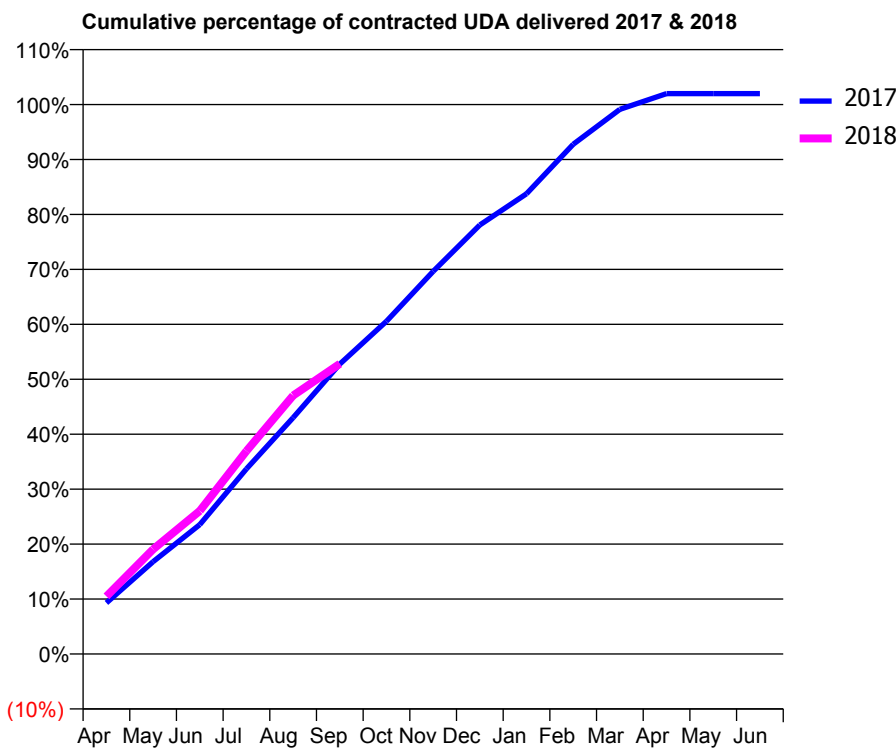
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,053      |
| Carry forward general activity (UDA)        | -257        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £395,412.22 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,915         |                               |
| Quarter ending December 2016         | 4,862         | ↓                             |
| Quarter ending March 2017            | 4,870         | →                             |
| Quarter ending June 2017             | 4,877         | →                             |
| Quarter ending September 2017        | 4,858         | →                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,214                             | 1,369 |
| May       | 2,195                             | 2,487 |
| June      | 3,073                             | 3,399 |
| July      | 4,398                             | 4,823 |
| August    | 5,615                             | 6,142 |
| September | 6,888                             | 6,894 |
| October   | 7,906                             |       |
| November  | 9,091                             |       |
| December  | 10,192                            |       |
| January   | 10,933                            |       |
| February  | 12,107                            |       |
| March     | 12,936                            |       |
| April     | 13,310                            |       |
| May       | 13,310                            |       |
| June      | 13,310                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 823         | 1.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 171      | 2,282       | 7.5%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 441      | 823         | 53.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,285    | 2,282       | 56.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 2,915       | 2.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,915       | 0.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 2,915       | 0.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 14          | 78.6%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

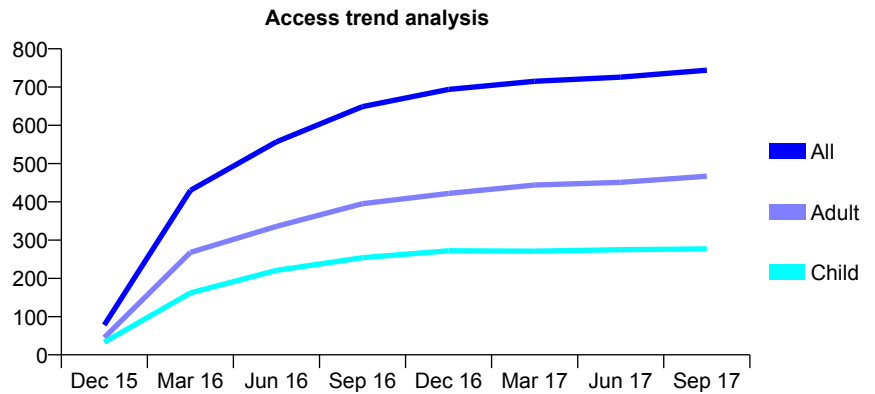
## Q45 - Vital Signs At a Glance Contract Report for 198005/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Stoney Field Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/11/2015                   |
| Contract end date    |                              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,853      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,623.70 |

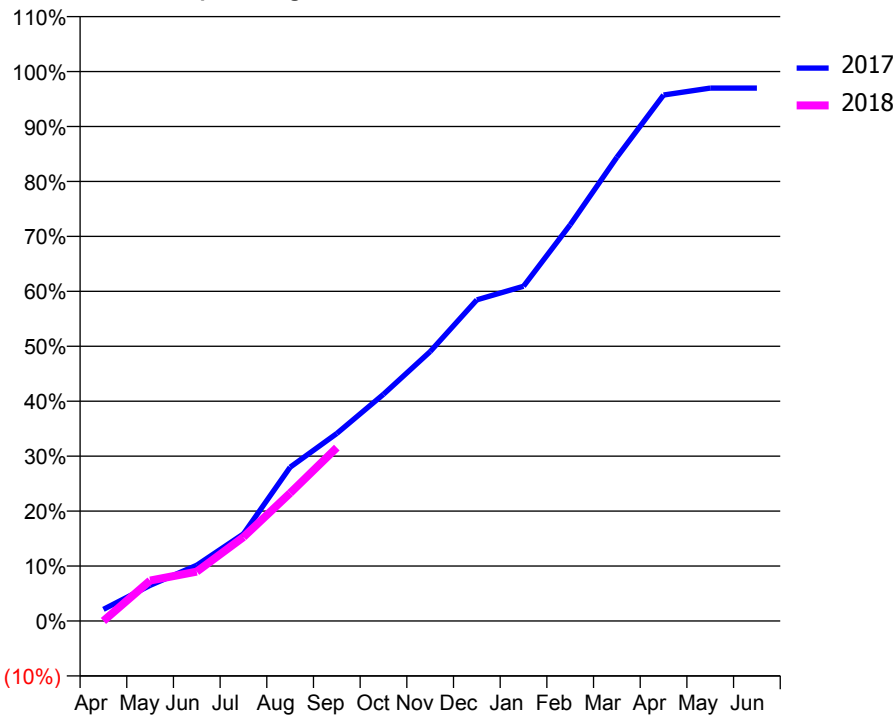
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 649          |                               |
| Quarter ending December 2016         | 694          | ↑                             |
| Quarter ending March 2017            | 715          | ↑                             |
| Quarter ending June 2017             | 726          | →                             |
| Quarter ending September 2017        | 744          | ↑                             |
| <b>Variance since September 2016</b> | <b>14.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 61                                | 0    |
| May       | 185                               | 210  |
| June      | 290                               | 256  |
| July      | 452                               | 436  |
| August    | 798                               | 664  |
| September | 974                               | 900  |
| October   | 1,178                             |      |
| November  | 1,399                             |      |
| December  | 1,667                             |      |
| January   | 1,738                             |      |
| February  | 2,058                             |      |
| March     | 2,408                             |      |
| April     | 2,731                             |      |
| May       | 2,767                             |      |
| June      | 2,767                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 191         | 3.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 250         | 9.2%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 117      | 191         | 61.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 154      | 250         | 61.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 367         | 3.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 367         | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 367         | 1.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

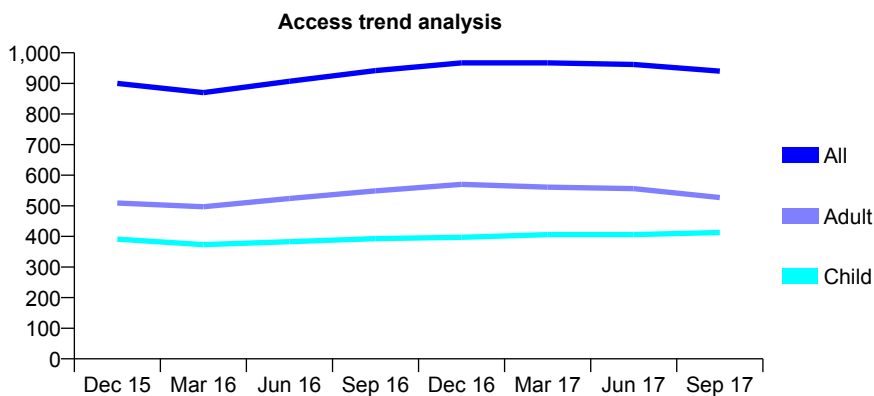
## Q45 - Vital Signs At a Glance Contract Report for 199788/0001 - September 2017

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Alan Lam Family Dental Practice Ltd. |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2009                           |
| Contract end date    |                                      |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,228      |
| Carry forward general activity (UDA)        | -39        |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,675.02 |

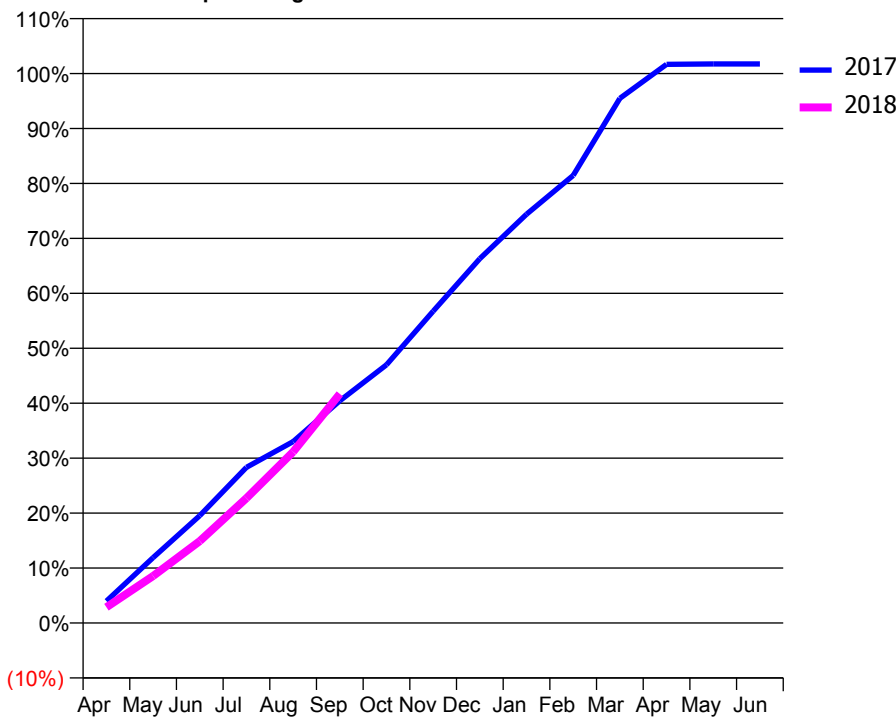
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 942           |                               |
| Quarter ending December 2016         | 967           | ↑                             |
| Quarter ending March 2017            | 967           | →                             |
| Quarter ending June 2017             | 962           | →                             |
| Quarter ending September 2017        | 940           | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 89    | 64   |
| May       | 265   | 191  |
| June      | 436   | 332  |
| July      | 631   | 506  |
| August    | 736   | 694  |
| September | 901   | 929  |
| October   | 1,047 |      |
| November  | 1,264 |      |
| December  | 1,477 |      |
| January   | 1,657 |      |
| February  | 1,815 |      |
| March     | 2,127 |      |
| April     | 2,265 |      |
| May       | 2,267 |      |
| June      | 2,267 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 282         | 6.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 283         | 10.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 145      | 282         | 51.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 136      | 283         | 48.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 498         | 5.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 498         | 0.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 498         | 0.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

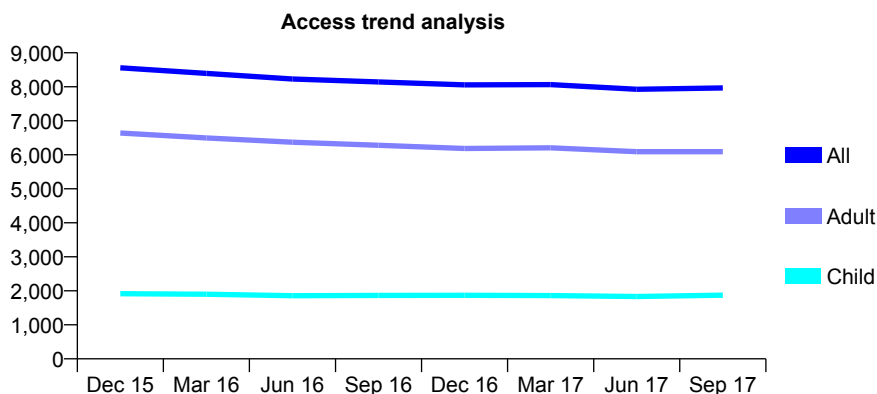
## Q45 - Vital Signs At a Glance Contract Report for 203505/0003 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS J MATHIESON |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 19/12/2011       |
| Contract end date    |                  |

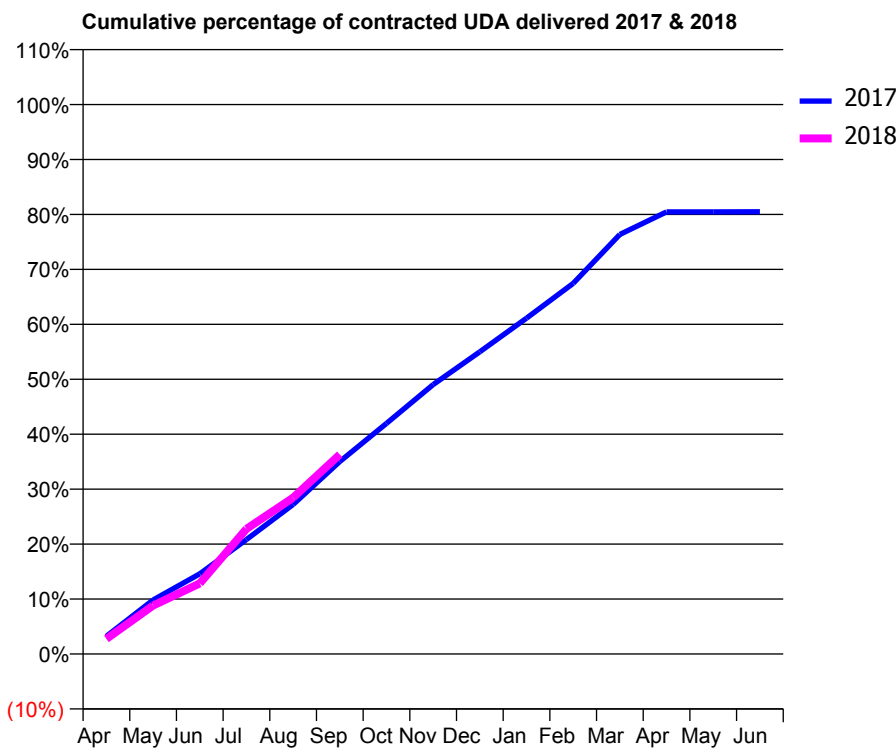
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 34,821      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £869,836.56 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,145         |                               |
| Quarter ending December 2016         | 8,055         | ↓                             |
| Quarter ending March 2017            | 8,066         | →                             |
| Quarter ending June 2017             | 7,929         | ↓                             |
| Quarter ending September 2017        | 7,966         | →                             |
| <b>Variance since September 2016</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,126                             | 961    |
| May       | 3,425                             | 3,072  |
| June      | 5,086                             | 4,475  |
| July      | 7,257                             | 7,933  |
| August    | 9,477                             | 9,905  |
| September | 12,194                            | 12,646 |
| October   | 14,618                            |        |
| November  | 17,070                            |        |
| December  | 19,155                            |        |
| January   | 21,279                            |        |
| February  | 23,484                            |        |
| March     | 26,587                            |        |
| April     | 28,020                            |        |
| May       | 28,020                            |        |
| June      | 28,023                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,108       | 7.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 687      | 3,529       | 19.5%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 497      | 1,108       | 44.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,366    | 3,529       | 38.7%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 503      | 4,213       | 11.9%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 4,213       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 112      | 4,213       | 2.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 25          | 96.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 25          | 92.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



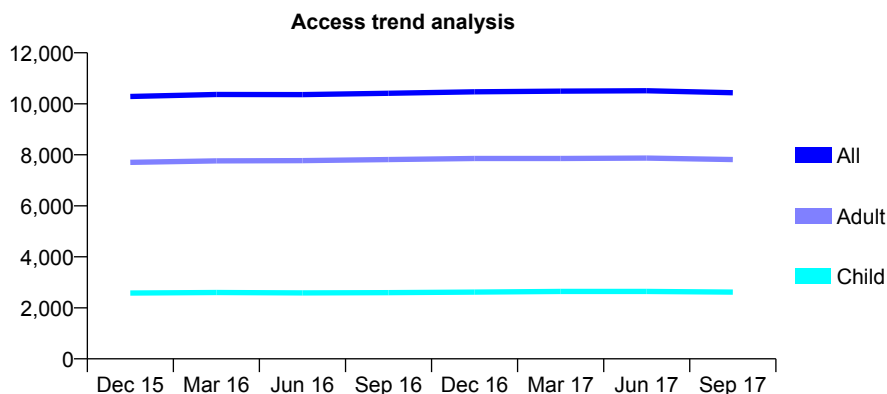
## Q45 - Vital Signs At a Glance Contract Report for 209384/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS L POWELL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

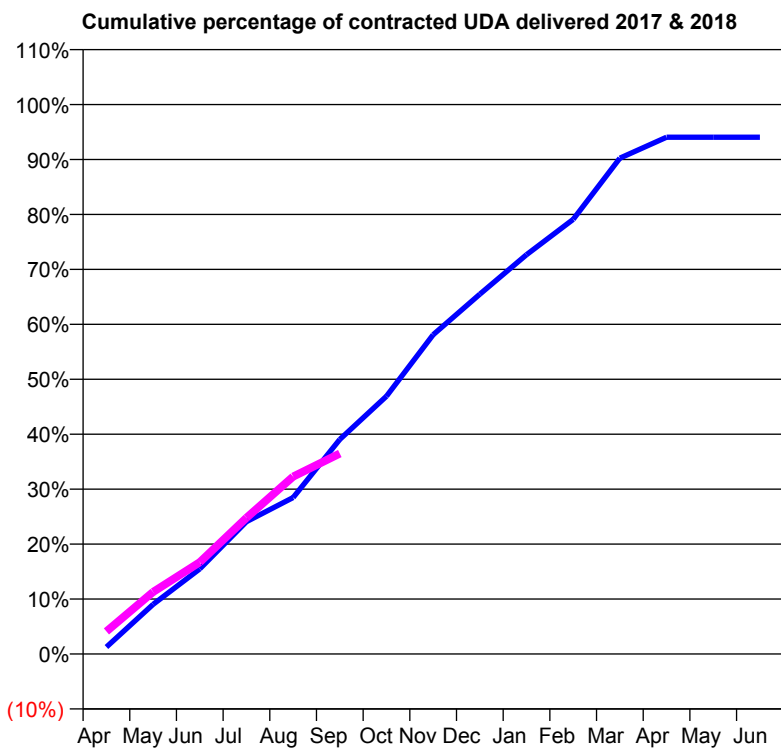
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 30,026      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £694,602.66 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,412      |                               |
| Quarter ending December 2016         | 10,473      | →                             |
| Quarter ending March 2017            | 10,496      | →                             |
| Quarter ending June 2017             | 10,513      | →                             |
| Quarter ending September 2017        | 10,433      | →                             |
| <b>Variance since September 2016</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 383                               | 1,237  |
| May       | 2,712                             | 3,394  |
| June      | 4,653                             | 5,020  |
| July      | 7,233                             | 7,446  |
| August    | 8,553                             | 9,694  |
| September | 11,726                            | 10,954 |
| October   | 14,091                            |        |
| November  | 17,447                            |        |
| December  | 19,664                            |        |
| January   | 21,818                            |        |
| February  | 23,749                            |        |
| March     | 27,091                            |        |
| April     | 28,236                            |        |
| May       | 28,241                            |        |
| June      | 28,241                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 249      | 2,048       | 12.2%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 918      | 5,006       | 18.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,118    | 2,048       | 54.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,457    | 5,006       | 49.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 864      | 6,088       | 14.2%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 6,088       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 6,088       | 0.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 18          | 72.2%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



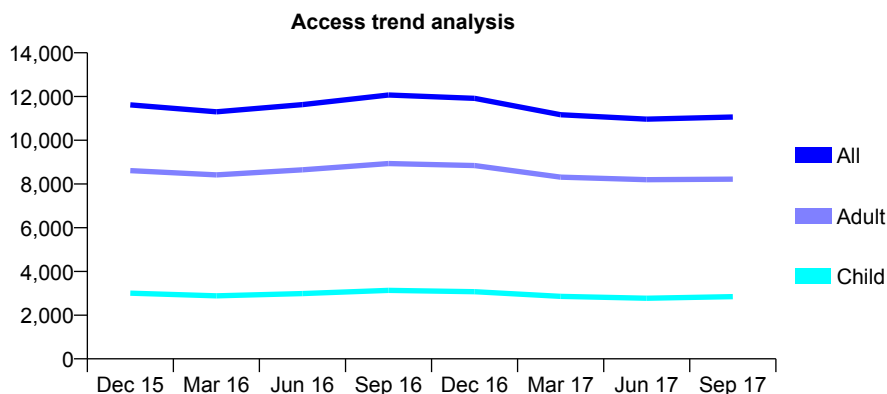
## Q45 - Vital Signs At a Glance Contract Report for 210129/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr B Johnson and Ms F Beaty |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General and Orthodontic     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 32,845        |
| Carry forward general activity (UDA)        | -194          |
| 17/18 Contracted orthodontic activity (UOA) | 546           |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,061,484.45 |

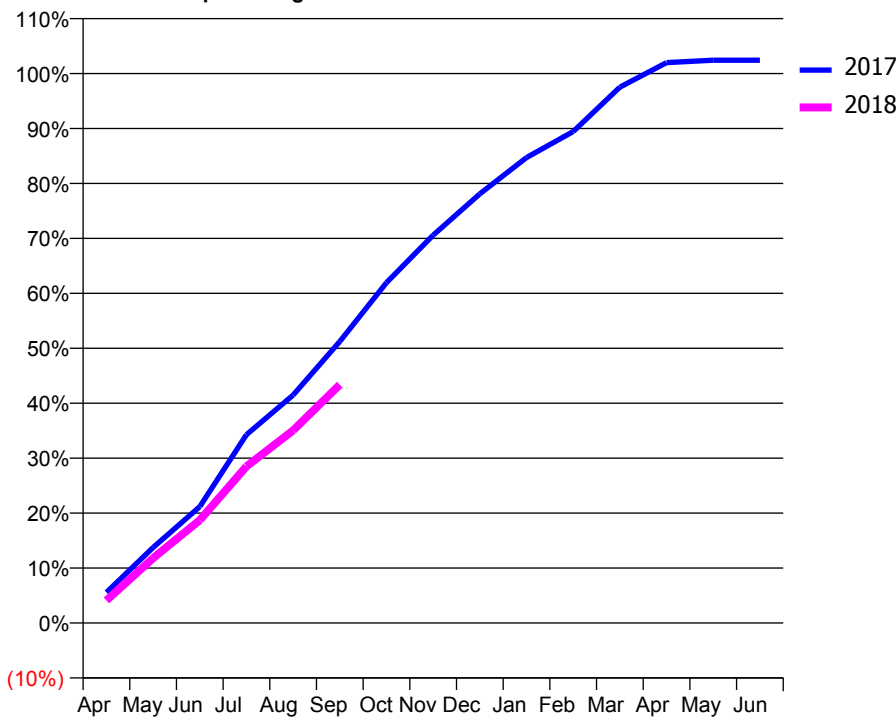
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 12,068        |                               |
| Quarter ending December 2016         | 11,914        | ↓                             |
| Quarter ending March 2017            | 11,169        | ↓                             |
| Quarter ending June 2017             | 10,966        | ↓                             |
| Quarter ending September 2017        | 11,065        | →                             |
| <b>Variance since September 2016</b> | <b>(8.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,830                             | 1,354  |
| May       | 4,518                             | 3,876  |
| June      | 6,954                             | 6,148  |
| July      | 11,257                            | 9,363  |
| August    | 13,622                            | 11,513 |
| September | 16,830                            | 14,249 |
| October   | 20,345                            |        |
| November  | 23,184                            |        |
| December  | 25,650                            |        |
| January   | 27,820                            |        |
| February  | 29,374                            |        |
| March     | 32,032                            |        |
| April     | 33,498                            |        |
| May       | 33,639                            |        |
| June      | 33,639                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,729       | 5.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 559      | 4,434       | 12.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 658      | 1,729       | 38.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,578    | 4,434       | 35.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 345      | 5,186       | 6.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 5,186       | 1.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 5,186       | 2.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

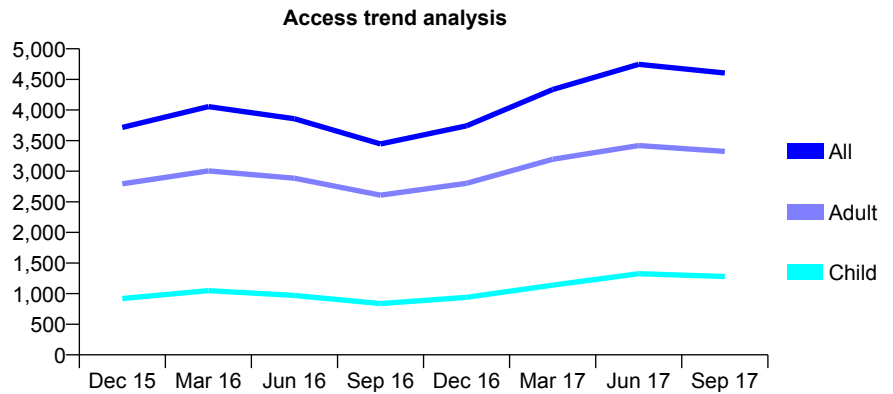
## Q45 - Vital Signs At a Glance Contract Report for 210129/0003 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Mr B Johnson, Ms F Beaty and Mr A Quinn |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 02/04/2013                              |
| Contract end date    |   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,717       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £272,269.01 |

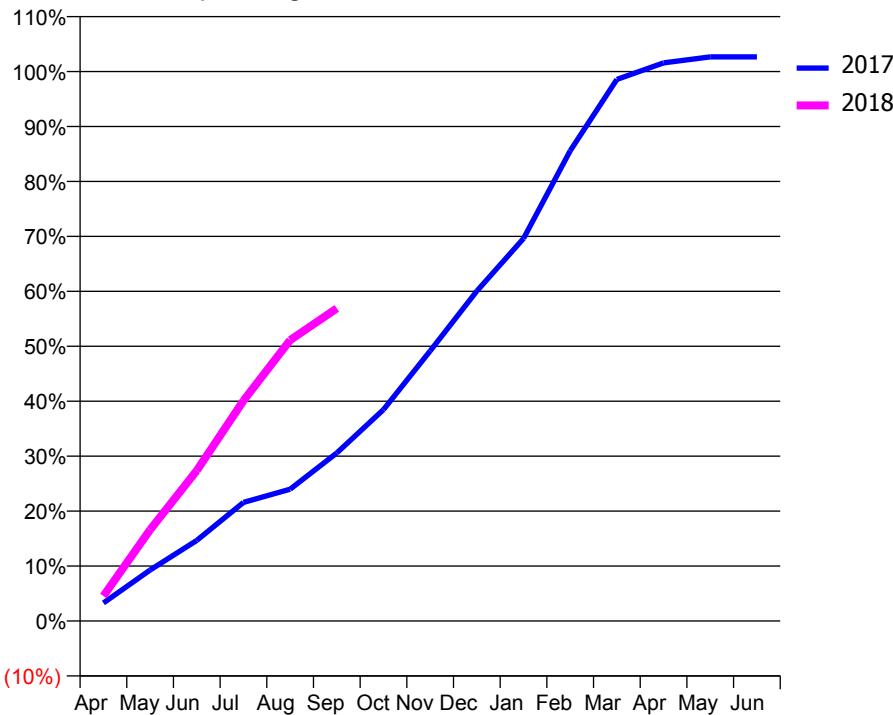
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,445        |                               |
| Quarter ending December 2016         | 3,742        | ↑                             |
| Quarter ending March 2017            | 4,335        | ↑                             |
| Quarter ending June 2017             | 4,746        | ↑                             |
| Quarter ending September 2017        | 4,604        | ↓                             |
| <b>Variance since September 2016</b> | <b>33.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 320                               | 442   |
| May       | 903                               | 1,614 |
| June      | 1,425                             | 2,660 |
| July      | 2,097                             | 3,898 |
| August    | 2,330                             | 4,968 |
| September | 2,971                             | 5,529 |
| October   | 3,738                             |       |
| November  | 4,776                             |       |
| December  | 5,836                             |       |
| January   | 6,765                             |       |
| February  | 8,316                             |       |
| March     | 9,578                             |       |
| April     | 9,868                             |       |
| May       | 9,976                             |       |
| June      | 9,976                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 927         | 5.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 198      | 1,953       | 10.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 320      | 927         | 34.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 581      | 1,953       | 29.7%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 264      | 2,707       | 9.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,707       | 0.7%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,707       | 0.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 13          | 76.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

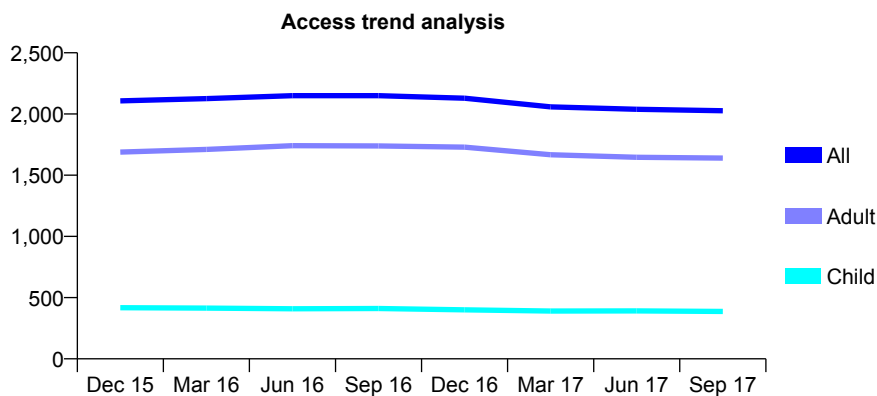
## Q45 - Vital Signs At a Glance Contract Report for 214116/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Mr Saad Al Haboubi |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,330       |
| Carry forward general activity (UDA)        | -124        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £156,223.46 |

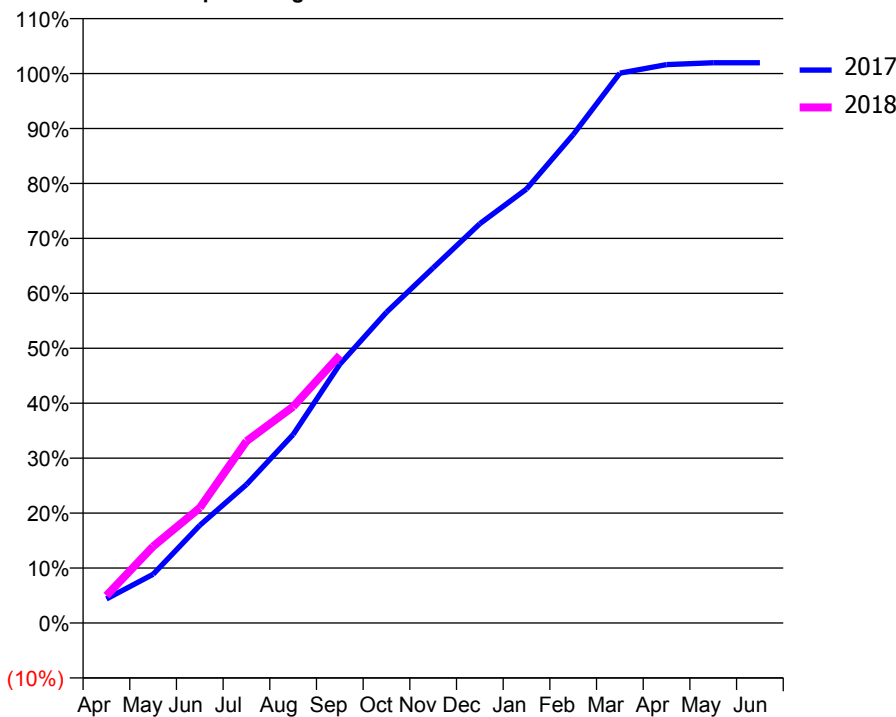
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,150         |                               |
| Quarter ending December 2016         | 2,129         | →                             |
| Quarter ending March 2017            | 2,058         | ↓                             |
| Quarter ending June 2017             | 2,039         | →                             |
| Quarter ending September 2017        | 2,027         | →                             |
| <b>Variance since September 2016</b> | <b>(5.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 277                               | 315   |
| May       | 562                               | 882   |
| June      | 1,125                             | 1,326 |
| July      | 1,595                             | 2,095 |
| August    | 2,172                             | 2,493 |
| September | 2,981                             | 3,084 |
| October   | 3,581                             |       |
| November  | 4,091                             |       |
| December  | 4,599                             |       |
| January   | 4,999                             |       |
| February  | 5,627                             |       |
| March     | 6,335                             |       |
| April     | 6,432                             |       |
| May       | 6,454                             |       |
| June      | 6,454                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 326         | 4.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 135      | 1,164       | 11.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 229      | 326         | 70.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 759      | 1,164       | 65.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 1,435       | 3.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,435       | 1.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 1,435       | 3.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

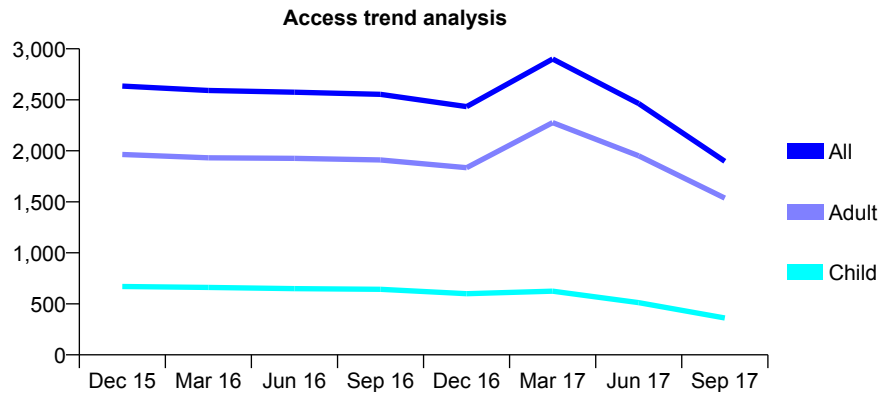
## Q45 - Vital Signs At a Glance Contract Report for 214434/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Ladhar, Ladhar and Goulding |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    | 30/04/2017                  |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 755        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,593.77 |

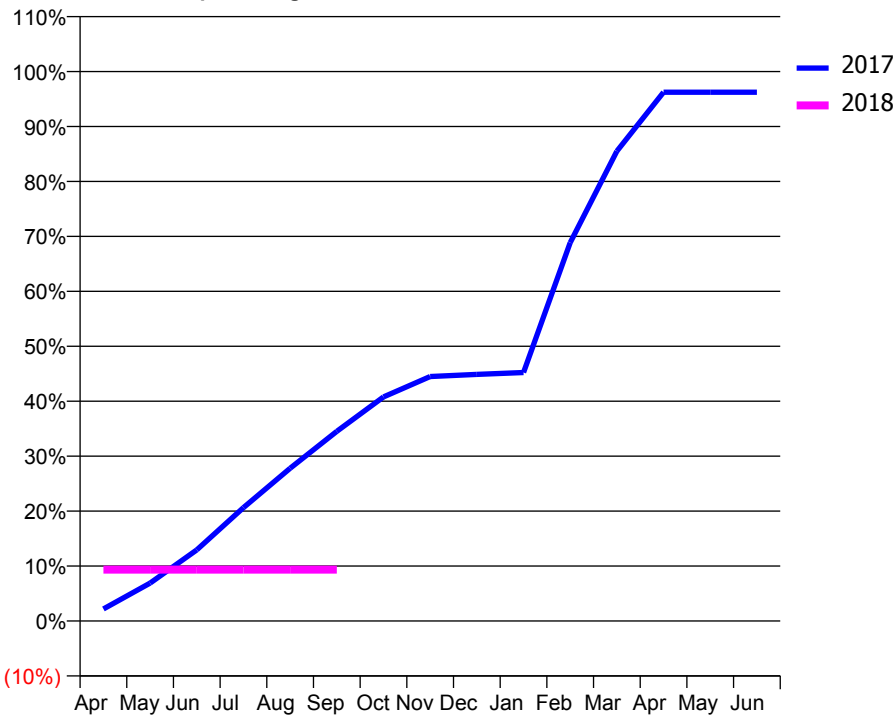
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,553          |                               |
| Quarter ending December 2016         | 2,433          | ↓                             |
| Quarter ending March 2017            | 2,900          | ↑                             |
| Quarter ending June 2017             | 2,463          | ↓                             |
| Quarter ending September 2017        | 1,897          | ↓                             |
| <b>Variance since September 2016</b> | <b>(25.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 198                               | 71   |
| May       | 624                               | 71   |
| June      | 1,172                             | 71   |
| July      | 1,869                             | 71   |
| August    | 2,516                             | 71   |
| September | 3,126                             | 71   |
| October   | 3,693                             |      |
| November  | 4,028                             |      |
| December  | 4,065                             |      |
| January   | 4,094                             |      |
| February  | 6,233                             |      |
| March     | 7,743                             |      |
| April     | 8,713                             |      |
| May       | 8,713                             |      |
| June      | 8,713                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 66          | 9.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 357         | 5.9%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 30       | 66          | 45.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 41       | 357         | 11.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 36          | 8.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 36          | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 36          | 2.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

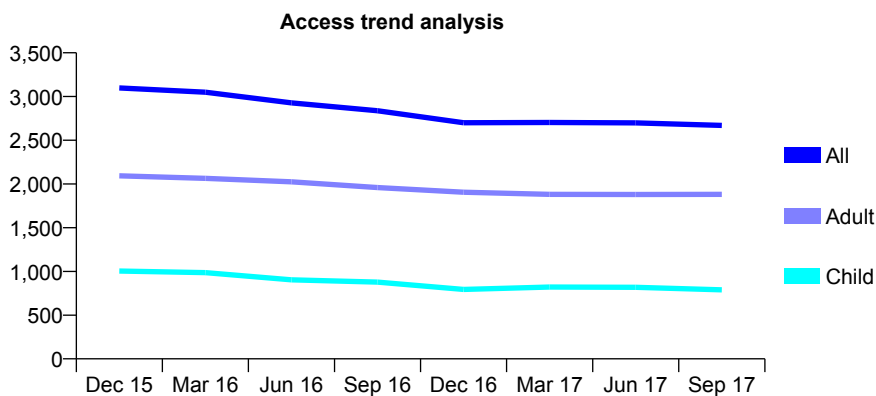
## Q45 - Vital Signs At a Glance Contract Report for 224340/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR T PUTTICK            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

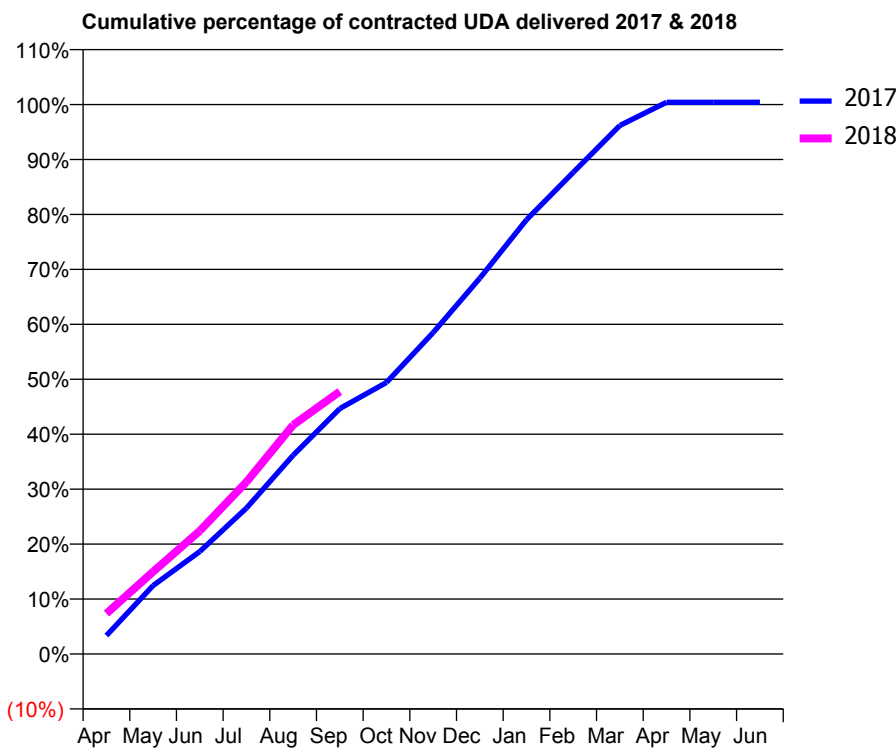
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,015       |
| Carry forward general activity (UDA)        | -221        |
| 17/18 Contracted orthodontic activity (UOA) | 420         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241,396.31 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,837         |                               |
| Quarter ending December 2016         | 2,700         | ↓                             |
| Quarter ending March 2017            | 2,703         | →                             |
| Quarter ending June 2017             | 2,698         | →                             |
| Quarter ending September 2017        | 2,670         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 237                               | 517   |
| May       | 875                               | 1,051 |
| June      | 1,308                             | 1,573 |
| July      | 1,863                             | 2,196 |
| August    | 2,538                             | 2,924 |
| September | 3,133                             | 3,351 |
| October   | 3,467                             |       |
| November  | 4,104                             |       |
| December  | 4,798                             |       |
| January   | 5,544                             |       |
| February  | 6,147                             |       |
| March     | 6,746                             |       |
| April     | 7,044                             |       |
| May       | 7,043                             |       |
| June      | 7,043                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 604         | 7.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 1,031       | 11.4%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 604         | 32.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 521      | 1,031       | 50.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 1,430       | 1.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 1,430       | 1.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 1,430       | 1.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 12          | 75.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

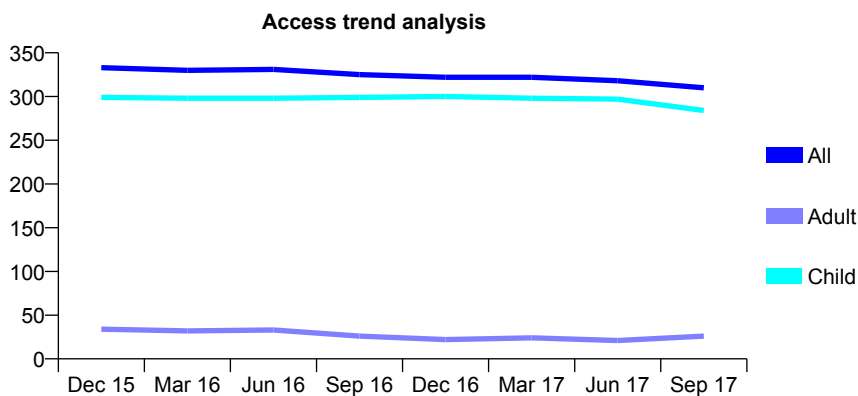
## Q45 - Vital Signs At a Glance Contract Report for 235482/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR C WENHAM             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

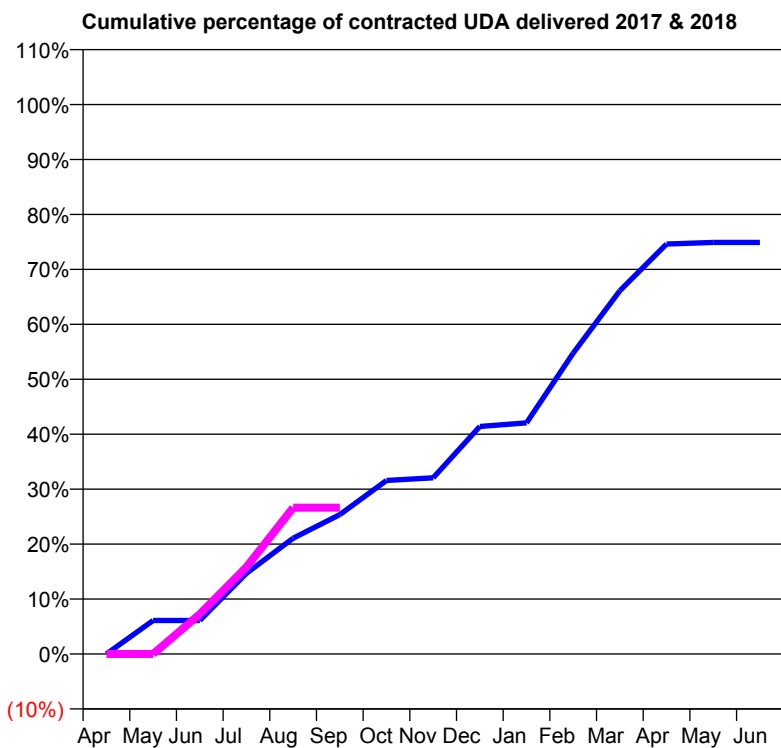
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,050      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,914.18 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 325           |                               |
| Quarter ending December 2016         | 322           | →                             |
| Quarter ending March 2017            | 322           | →                             |
| Quarter ending June 2017             | 318           | ↓                             |
| Quarter ending September 2017        | 310           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2017 | 2018 |
| April                             | 0    | 0    |
| May                               | 64   | 0    |
| June                              | 64   | 76   |
| July                              | 154  | 166  |
| August                            | 221  | 280  |
| September                         | 266  | 280  |
| October                           | 332  |      |
| November                          | 337  |      |
| December                          | 435  |      |
| January                           | 442  |      |
| February                          | 575  |      |
| March                             | 694  |      |
| April                             | 783  |      |
| May                               | 786  |      |
| June                              | 786  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 179         | 5.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 107      | 179         | 59.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 2           | 50.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 147         | 2.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 147         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 147         | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

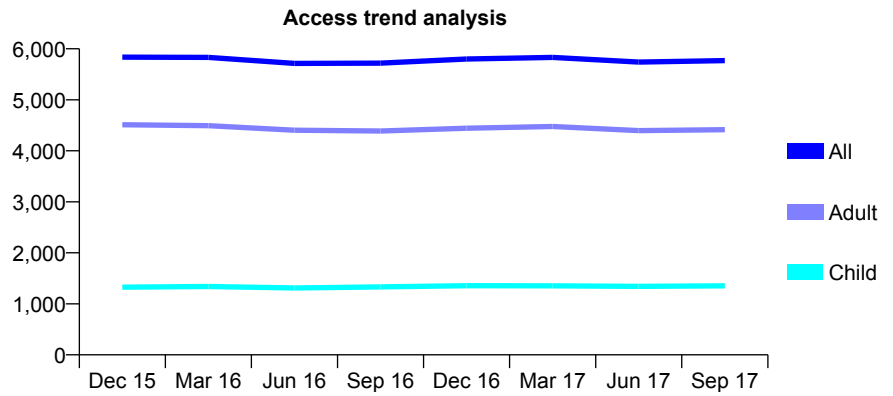
## Q45 - Vital Signs At a Glance Contract Report for 278734/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR NK DIDDEE      |
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/02/2010        |
| Contract end date    | 31/01/2020        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £449,072.30 |

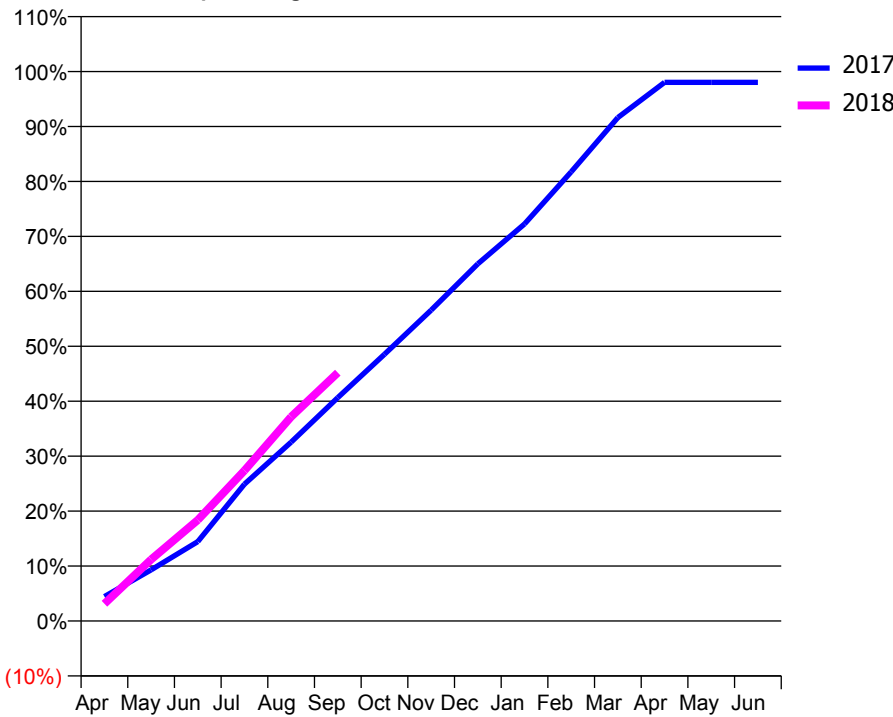
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,720       |                               |
| Quarter ending December 2016         | 5,800       | →                             |
| Quarter ending March 2017            | 5,832       | →                             |
| Quarter ending June 2017             | 5,740       | ↓                             |
| Quarter ending September 2017        | 5,768       | →                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 711                               | 502   |
| May       | 1,489                             | 1,793 |
| June      | 2,314                             | 2,940 |
| July      | 3,985                             | 4,381 |
| August    | 5,207                             | 5,947 |
| September | 6,505                             | 7,231 |
| October   | 7,769                             |       |
| November  | 9,053                             |       |
| December  | 10,401                            |       |
| January   | 11,561                            |       |
| February  | 13,079                            |       |
| March     | 14,659                            |       |
| April     | 15,686                            |       |
| May       | 15,686                            |       |
| June      | 15,686                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,158       | 8.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 411      | 3,185       | 12.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 680      | 1,158       | 58.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,736    | 3,185       | 54.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 251      | 3,635       | 6.9%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 3,635       | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 3,635       | 1.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 29       | 30          | 96.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 30          | 90.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



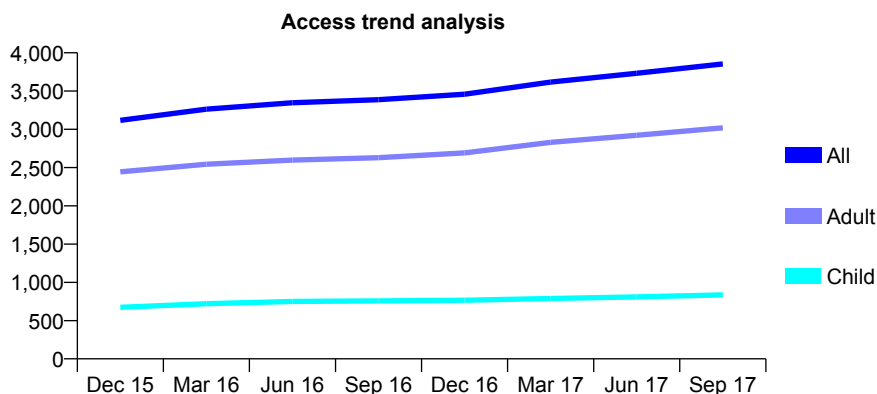
## Q45 - Vital Signs At a Glance Contract Report for 278734/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR NK DIDDEE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,341      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £319,311.32 |

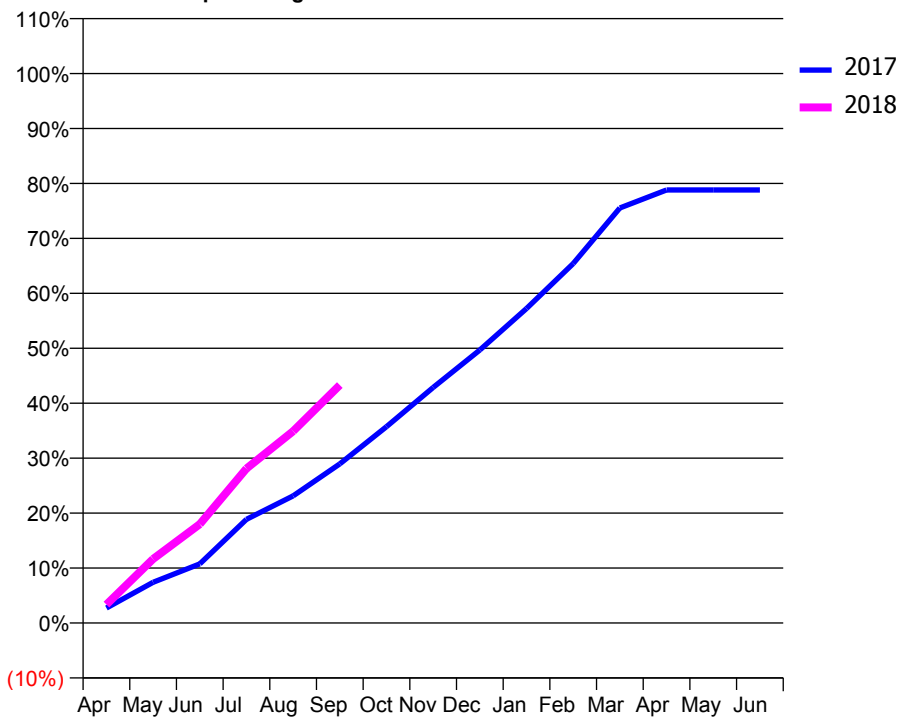
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,387        |                               |
| Quarter ending December 2016         | 3,458        | ↑                             |
| Quarter ending March 2017            | 3,617        | ↑                             |
| Quarter ending June 2017             | 3,732        | ↑                             |
| Quarter ending September 2017        | 3,855        | ↑                             |
| <b>Variance since September 2016</b> | <b>13.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 336                               | 415   |
| May       | 915                               | 1,439 |
| June      | 1,328                             | 2,220 |
| July      | 2,329                             | 3,469 |
| August    | 2,854                             | 4,309 |
| September | 3,575                             | 5,344 |
| October   | 4,410                             |       |
| November  | 5,291                             |       |
| December  | 6,133                             |       |
| January   | 7,065                             |       |
| February  | 8,073                             |       |
| March     | 9,322                             |       |
| April     | 9,725                             |       |
| May       | 9,725                             |       |
| June      | 9,725                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 577         | 9.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 221      | 1,852       | 11.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 577         | 40.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 756      | 1,852       | 40.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 2,276       | 6.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,276       | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 2,276       | 0.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 18          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



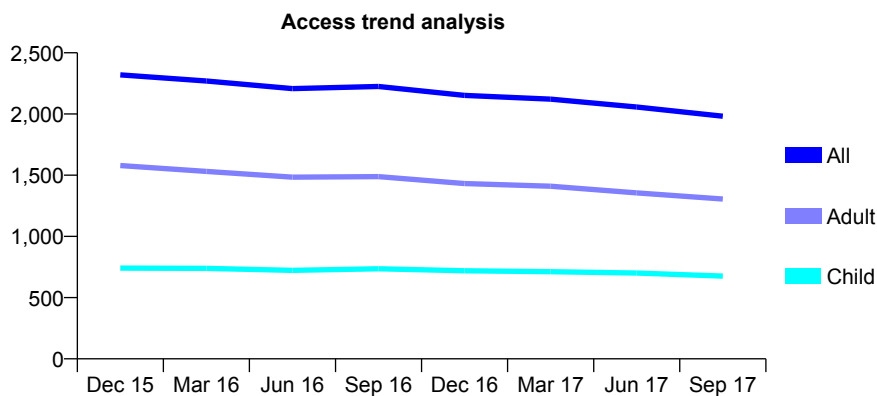
## Q45 - Vital Signs At a Glance Contract Report for 279145/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR AK ZARKADIS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 20/09/2010     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,795       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £133,075.38 |

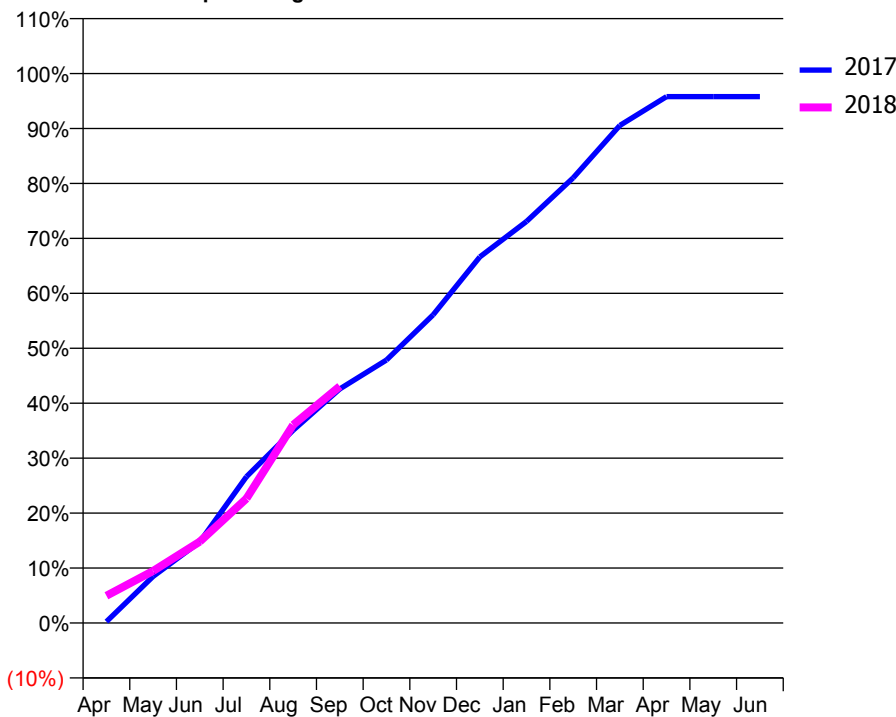
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,225          |                               |
| Quarter ending December 2016         | 2,152          | ↓                             |
| Quarter ending March 2017            | 2,122          | ↓                             |
| Quarter ending June 2017             | 2,057          | ↓                             |
| Quarter ending September 2017        | 1,982          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 15    | 288   |
| May       | 492   | 550   |
| June      | 856   | 858   |
| July      | 1,544 | 1,313 |
| August    | 2,033 | 2,088 |
| September | 2,468 | 2,497 |
| October   | 2,774 |       |
| November  | 3,251 |       |
| December  | 3,860 |       |
| January   | 4,235 |       |
| February  | 4,695 |       |
| March     | 5,248 |       |
| April     | 5,551 |       |
| May       | 5,551 |       |
| June      | 5,551 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 484         | 5.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 105      | 778         | 13.5%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258      | 484         | 53.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 376      | 778         | 48.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,126       | 6.1%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,126       | 0.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 1,126       | 2.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 4           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

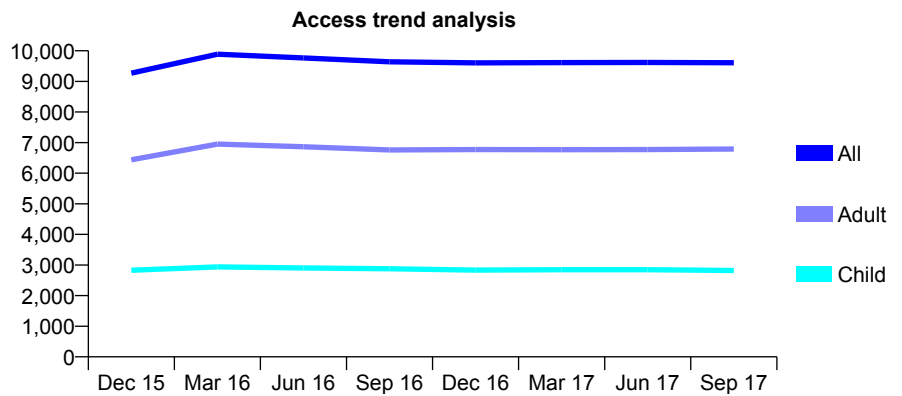
## Q45 - Vital Signs At a Glance Contract Report for 298735/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR A HUSSAIN   |
| Contract type name   | Pilot Contract |
| Purpose of contract  | General        |
| Contract start date  | 31/03/2014     |
| Contract end date    |                |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 43,820        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,266,646.76 |

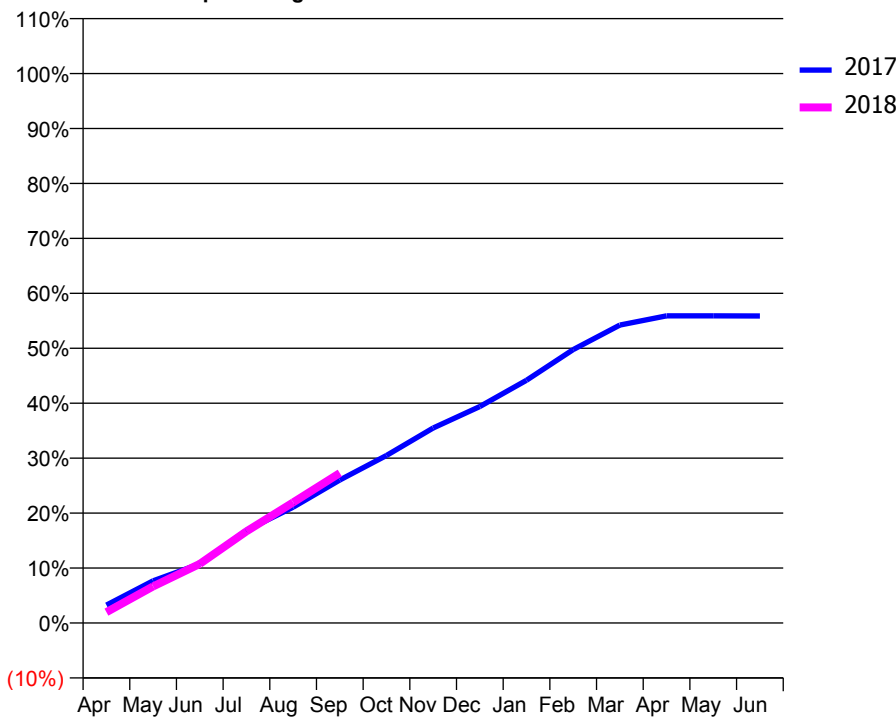
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 9,639         |                               |
| Quarter ending December 2016         | 9,607         | →                             |
| Quarter ending March 2017            | 9,615         | →                             |
| Quarter ending June 2017             | 9,619         | →                             |
| Quarter ending September 2017        | 9,611         | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,427                             | 862    |
| May       | 3,365                             | 2,918  |
| June      | 4,712                             | 4,717  |
| July      | 7,383                             | 7,311  |
| August    | 9,240                             | 9,618  |
| September | 11,402                            | 11,952 |
| October   | 13,365                            |        |
| November  | 15,554                            |        |
| December  | 17,263                            |        |
| January   | 19,354                            |        |
| February  | 21,802                            |        |
| March     | 23,758                            |        |
| April     | 24,494                            |        |
| May       | 24,494                            |        |
| June      | 24,488                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 1,865       | 8.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 748      | 3,915       | 19.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 912      | 1,865       | 48.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,312    | 3,915       | 33.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 432      | 5,469       | 7.9%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 5,469       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 110      | 5,469       | 2.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 17          | 64.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

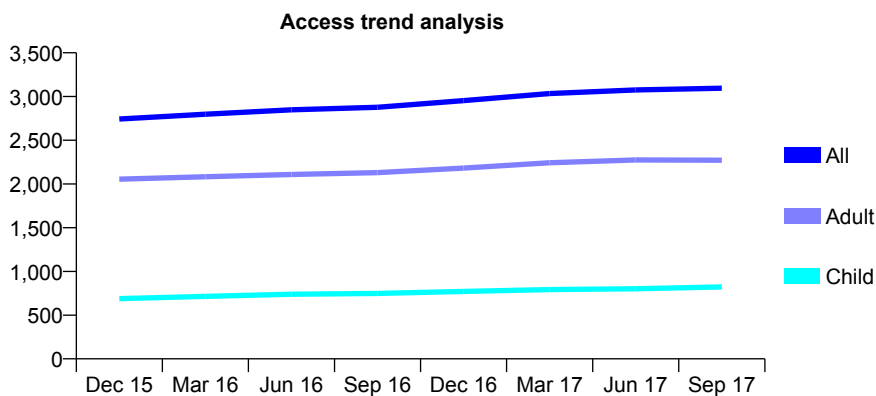
## Q45 - Vital Signs At a Glance Contract Report for 325147/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR SG HEMSLEY  |
| Contract type name   | Pilot Contract |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,321.65 |

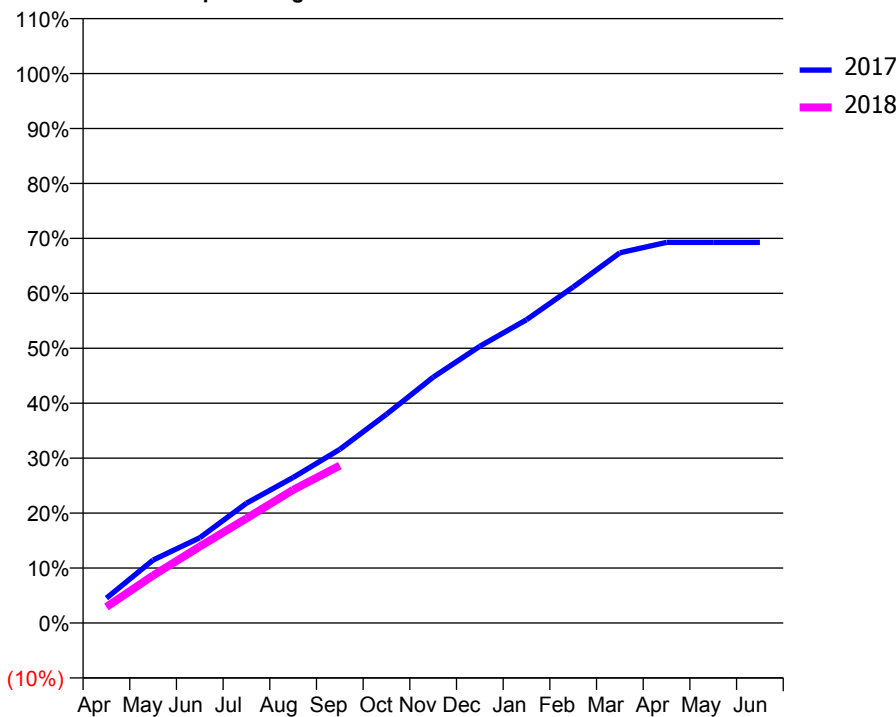
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,877       |                               |
| Quarter ending December 2016         | 2,953       | ↑                             |
| Quarter ending March 2017            | 3,034       | ↑                             |
| Quarter ending June 2017             | 3,076       | →                             |
| Quarter ending September 2017        | 3,095       | →                             |
| <b>Variance since September 2016</b> | <b>7.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 544                               | 351   |
| May       | 1,377                             | 1,039 |
| June      | 1,863                             | 1,669 |
| July      | 2,616                             | 2,285 |
| August    | 3,177                             | 2,907 |
| September | 3,792                             | 3,438 |
| October   | 4,560                             |       |
| November  | 5,368                             |       |
| December  | 6,044                             |       |
| January   | 6,624                             |       |
| February  | 7,336                             |       |
| March     | 8,087                             |       |
| April     | 8,313                             |       |
| May       | 8,313                             |       |
| June      | 8,313                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 406         | 6.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 106      | 1,003       | 10.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 79       | 406         | 19.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 229      | 1,003       | 22.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 1,300       | 0.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,300       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 1,300       | 2.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

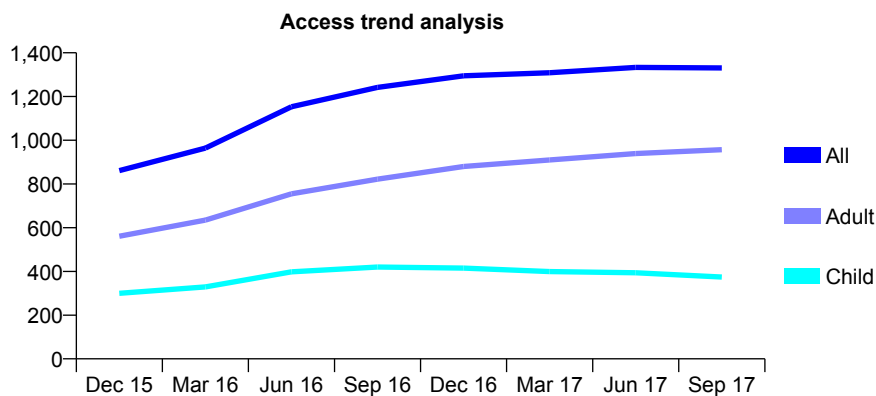
## Q45 - Vital Signs At a Glance Contract Report for 326445/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS M PUTTICK |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,030       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £123,023.44 |

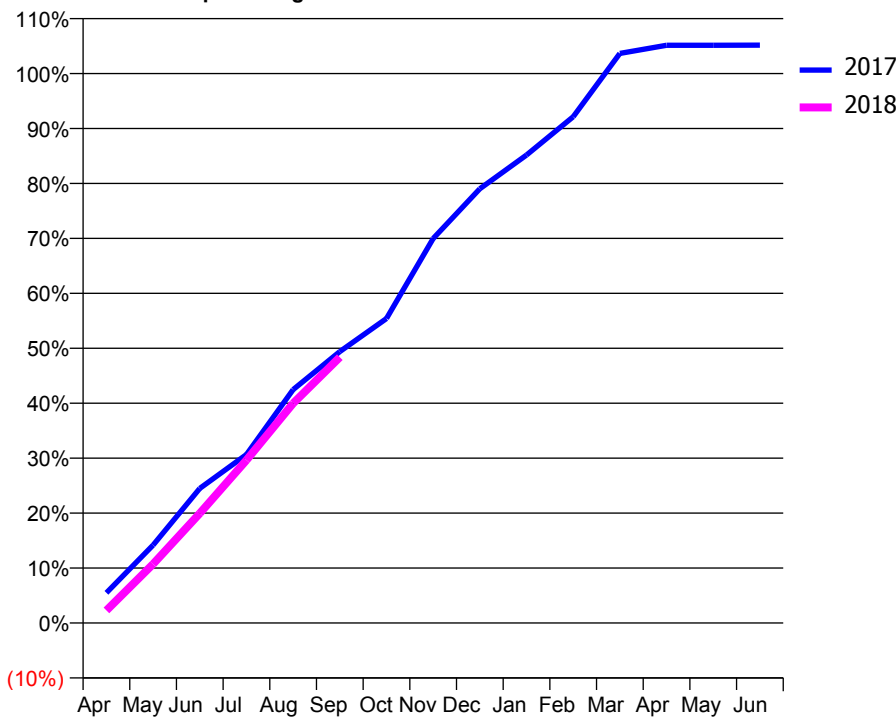
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,242       |                               |
| Quarter ending December 2016         | 1,295       | ↑                             |
| Quarter ending March 2017            | 1,309       | →                             |
| Quarter ending June 2017             | 1,333       | →                             |
| Quarter ending September 2017        | 1,331       | →                             |
| <b>Variance since September 2016</b> | <b>7.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 222                               | 92    |
| May       | 571                               | 433   |
| June      | 987                               | 804   |
| July      | 1,235                             | 1,194 |
| August    | 1,712                             | 1,612 |
| September | 1,990                             | 1,949 |
| October   | 2,233                             |       |
| November  | 2,820                             |       |
| December  | 3,184                             |       |
| January   | 3,433                             |       |
| February  | 3,713                             |       |
| March     | 4,177                             |       |
| April     | 4,237                             |       |
| May       | 4,237                             |       |
| June      | 4,238                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 207         | 6.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 514         | 8.4%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 96       | 207         | 46.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 218      | 514         | 42.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 688         | 2.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 688         | 1.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 688         | 1.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

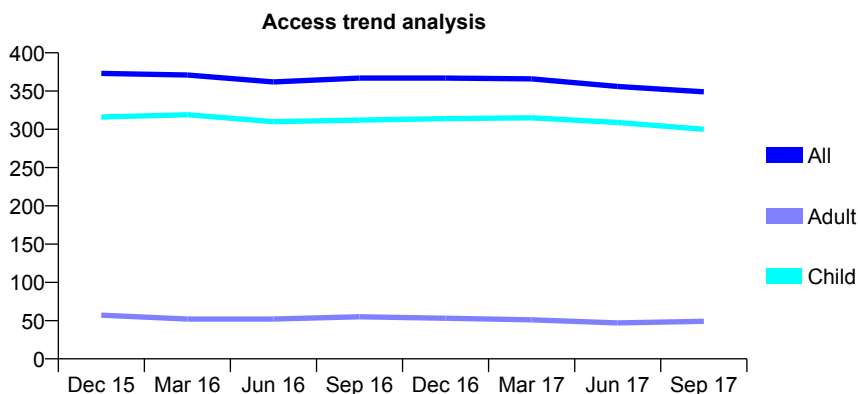
## Q45 - Vital Signs At a Glance Contract Report for 326755/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR FN PLAHE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

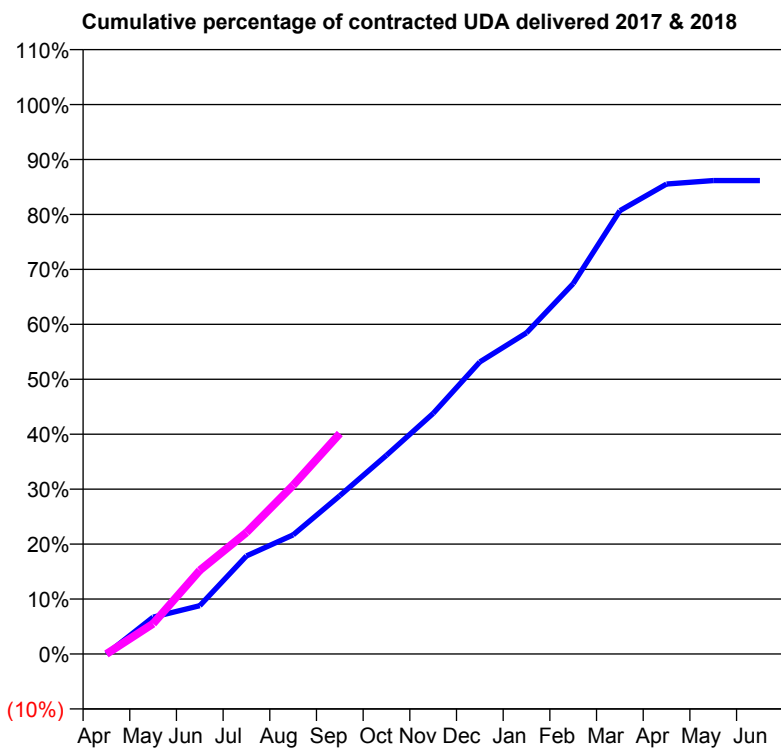
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,678      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,916.57 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 367           |                               |
| Quarter ending December 2016         | 367           | →                             |
| Quarter ending March 2017            | 366           | →                             |
| Quarter ending June 2017             | 356           | ↓                             |
| Quarter ending September 2017        | 349           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 141                               | 93   |
| June      | 185                               | 255  |
| July      | 374                               | 371  |
| August    | 455                               | 515  |
| September | 605                               | 673  |
| October   | 759                               |      |
| November  | 919                               |      |
| December  | 1,115                             |      |
| January   | 1,226                             |      |
| February  | 1,414                             |      |
| March     | 1,693                             |      |
| April     | 1,794                             |      |
| May       | 1,807                             |      |
| June      | 1,807                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 366         | 29.2%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 206      | 366         | 56.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 2           | 0.0%     | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 319         | 17.9%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 319         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 319         | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

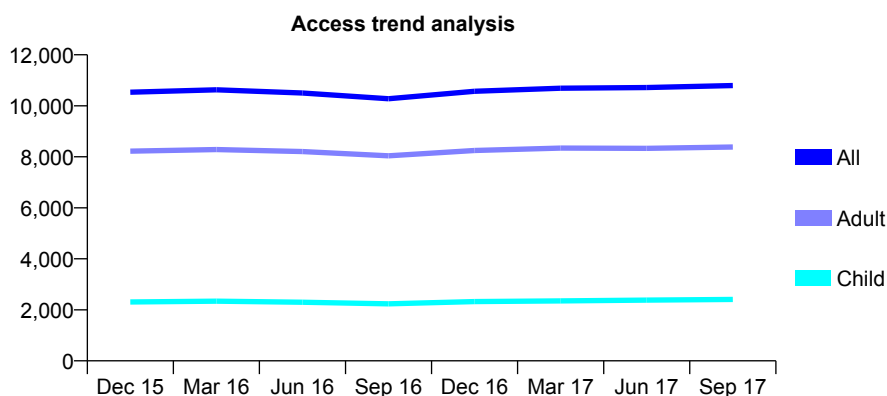
## Q45 - Vital Signs At a Glance Contract Report for 328146/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR ND SMITH             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

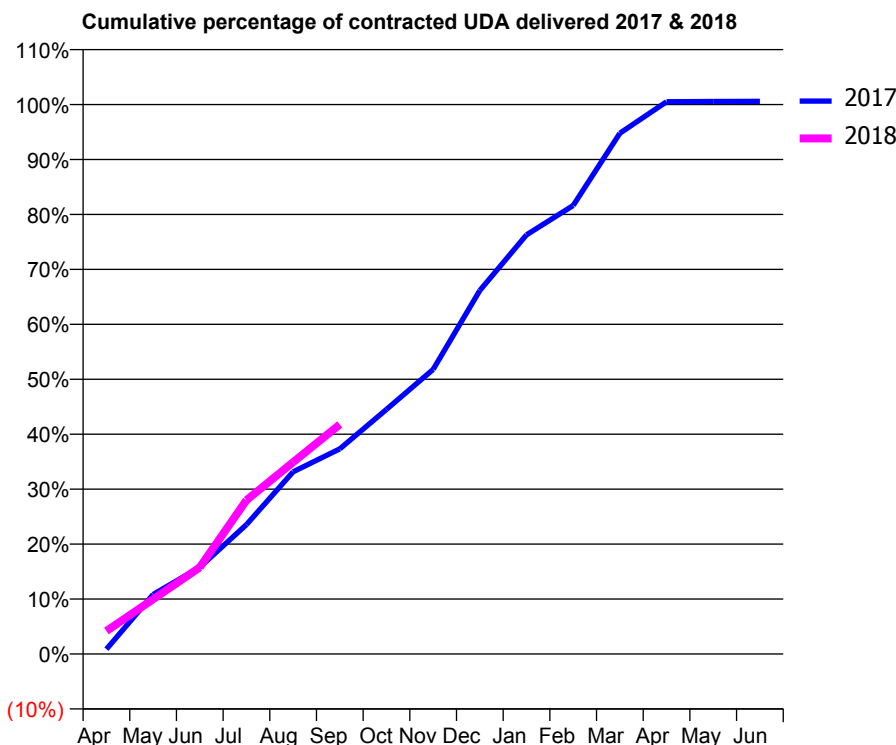
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 33,783      |
| Carry forward general activity (UDA)        | -193        |
| 17/18 Contracted orthodontic activity (UOA) | 630         |
| Carry forward orthodontic activity (UOA)    | 17          |
| Baseline contract value                     | £853,252.17 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,276      |                               |
| Quarter ending December 2016         | 10,569      | ↑                             |
| Quarter ending March 2017            | 10,692      | →                             |
| Quarter ending June 2017             | 10,715      | →                             |
| Quarter ending September 2017        | 10,794      | →                             |
| <b>Variance since September 2016</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 301                               | 1,415  |
| May       | 3,664                             | 3,361  |
| June      | 5,330                             | 5,321  |
| July      | 7,960                             | 9,453  |
| August    | 11,204                            | 11,790 |
| September | 12,615                            | 14,112 |
| October   | 15,043                            |        |
| November  | 17,500                            |        |
| December  | 22,356                            |        |
| January   | 25,775                            |        |
| February  | 27,577                            |        |
| March     | 32,016                            |        |
| April     | 33,952                            |        |
| May       | 33,971                            |        |
| June      | 33,976                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 1,520       | 8.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 716      | 4,868       | 14.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 680      | 1,520       | 44.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,237    | 4,868       | 46.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 264      | 5,646       | 4.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 5,646       | 0.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 162      | 5,646       | 2.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 25       | 25          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 25          | 88.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

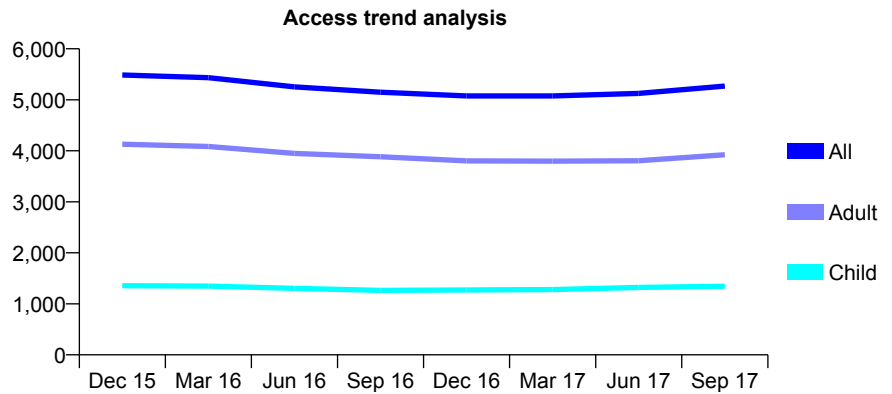
## Q45 - Vital Signs At a Glance Contract Report for 329711/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S NEPALI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £522,307.10 |

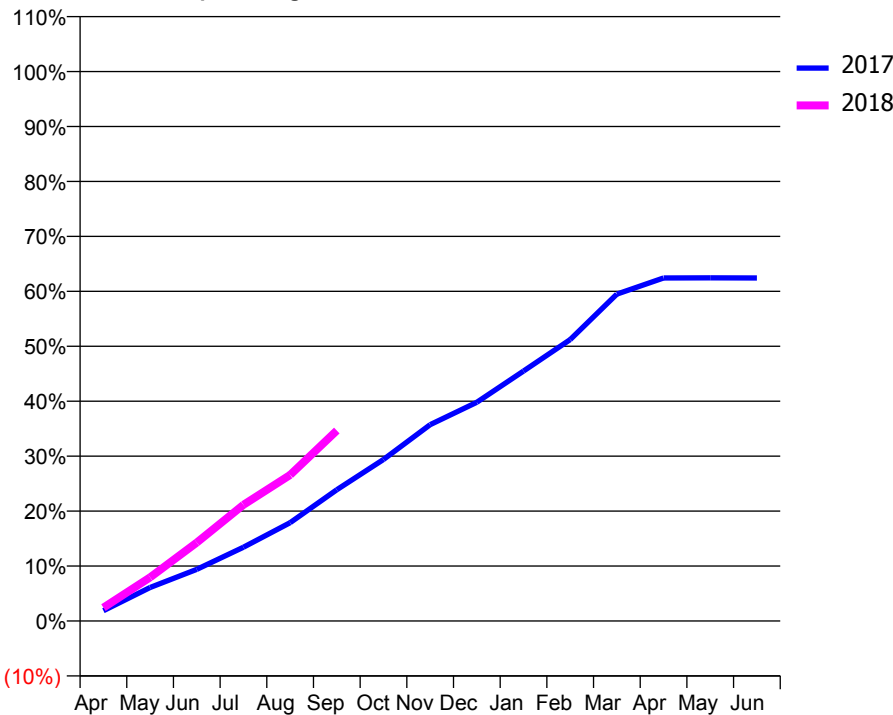
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,148       |                               |
| Quarter ending December 2016         | 5,076       | ↓                             |
| Quarter ending March 2017            | 5,077       | →                             |
| Quarter ending June 2017             | 5,125       | →                             |
| Quarter ending September 2017        | 5,269       | ↑                             |
| <b>Variance since September 2016</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 366                               | 475   |
| May       | 1,190                             | 1,549 |
| June      | 1,832                             | 2,786 |
| July      | 2,620                             | 4,125 |
| August    | 3,488                             | 5,185 |
| September | 4,661                             | 6,761 |
| October   | 5,731                             |       |
| November  | 6,966                             |       |
| December  | 7,762                             |       |
| January   | 8,871                             |       |
| February  | 9,989                             |       |
| March     | 11,600                            |       |
| April     | 12,173                            |       |
| May       | 12,179                            |       |
| June      | 12,171                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 865         | 6.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 264      | 2,423       | 10.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367      | 865         | 42.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,090    | 2,423       | 45.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 226      | 3,041       | 7.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 3,041       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 3,041       | 0.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 21          | 71.4%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 21          | 85.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



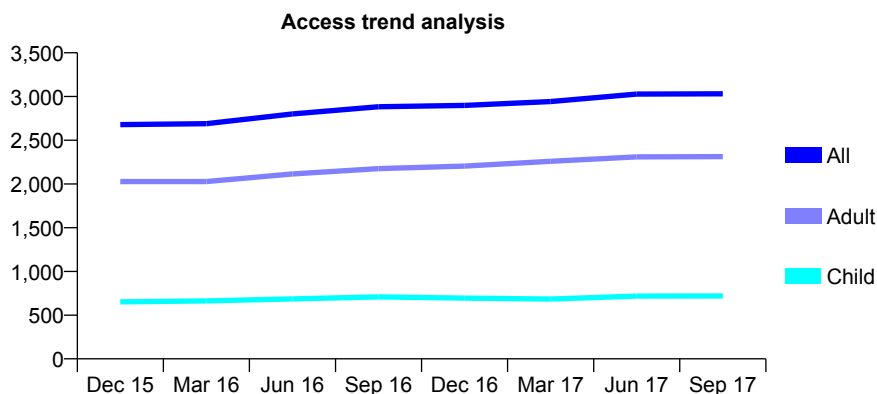
## Q45 - Vital Signs At a Glance Contract Report for 331260/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS CR WILLIS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,365       |
| Carry forward general activity (UDA)        | 15          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £191,977.99 |

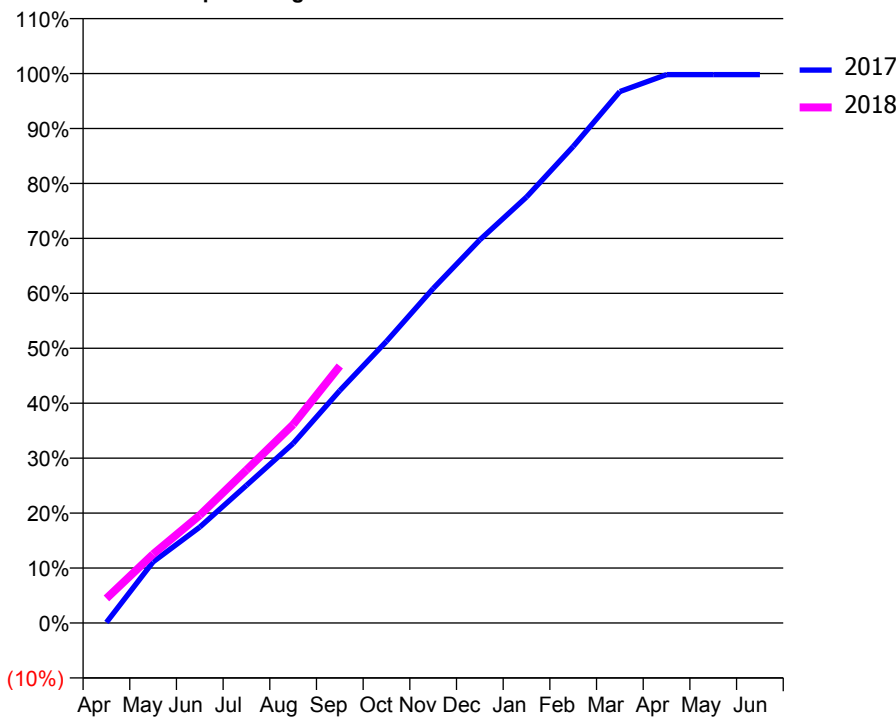
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,883       |                               |
| Quarter ending December 2016         | 2,899       | →                             |
| Quarter ending March 2017            | 2,943       | →                             |
| Quarter ending June 2017             | 3,028       | ↑                             |
| Quarter ending September 2017        | 3,031       | →                             |
| <b>Variance since September 2016</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 8                                 | 330   |
| May       | 820                               | 924   |
| June      | 1,286                             | 1,445 |
| July      | 1,845                             | 2,051 |
| August    | 2,406                             | 2,660 |
| September | 3,115                             | 3,445 |
| October   | 3,776                             |       |
| November  | 4,483                             |       |
| December  | 5,136                             |       |
| January   | 5,709                             |       |
| February  | 6,386                             |       |
| March     | 7,123                             |       |
| April     | 7,350                             |       |
| May       | 7,350                             |       |
| June      | 7,350                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 470         | 3.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 1,507       | 12.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 138      | 470         | 29.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 415      | 1,507       | 27.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 123      | 1,593       | 7.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 1,593       | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 1,593       | 1.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



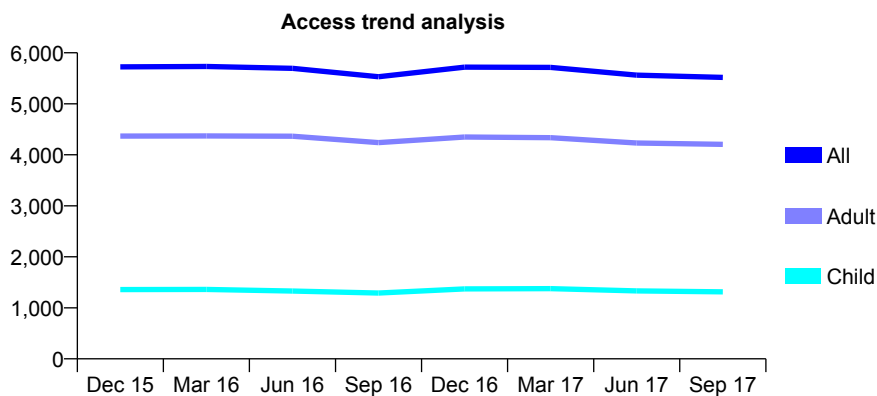
## Q45 - Vital Signs At a Glance Contract Report for 334073/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AM SPIVEY |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

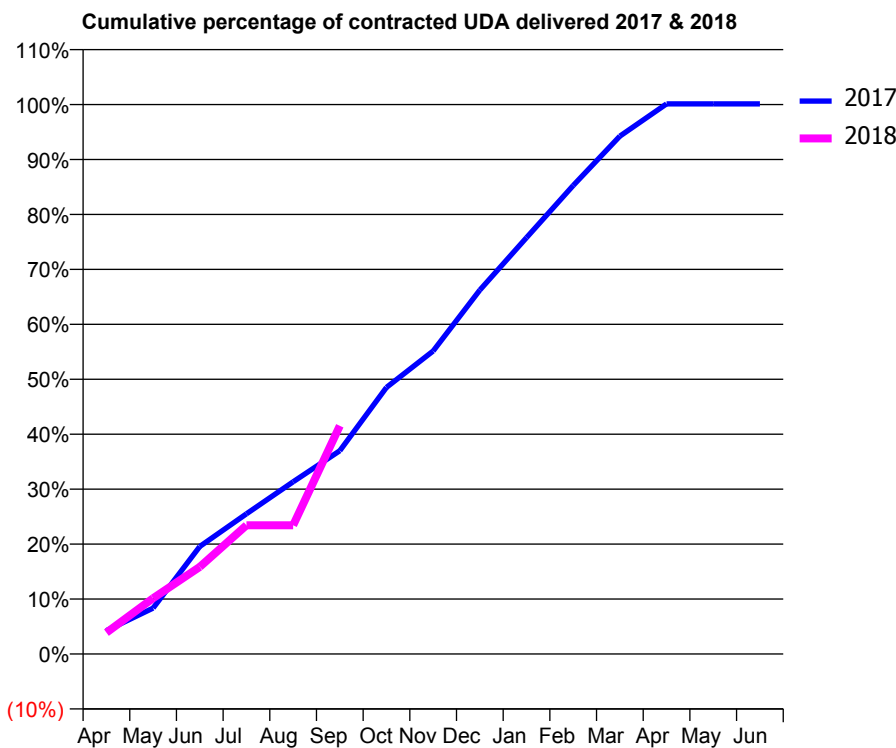
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,763      |
| Carry forward general activity (UDA)        | -23         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £474,592.47 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,530         |                               |
| Quarter ending December 2016         | 5,719         | ↑                             |
| Quarter ending March 2017            | 5,713         | →                             |
| Quarter ending June 2017             | 5,562         | ↓                             |
| Quarter ending September 2017        | 5,518         | →                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 842                               | 770   |
| May       | 1,651                             | 2,005 |
| June      | 3,870                             | 3,132 |
| July      | 5,045                             | 4,632 |
| August    | 6,193                             | 4,632 |
| September | 7,309                             | 8,207 |
| October   | 9,592                             |       |
| November  | 10,900                            |       |
| December  | 13,089                            |       |
| January   | 14,976                            |       |
| February  | 16,849                            |       |
| March     | 18,625                            |       |
| April     | 19,788                            |       |
| May       | 19,786                            |       |
| June      | 19,786                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 994         | 8.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 525      | 3,234       | 16.2%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574      | 994         | 57.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,944    | 3,234       | 60.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 246      | 3,739       | 6.6%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 3,739       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 3,739       | 0.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 29          | 89.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 29          | 93.1%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

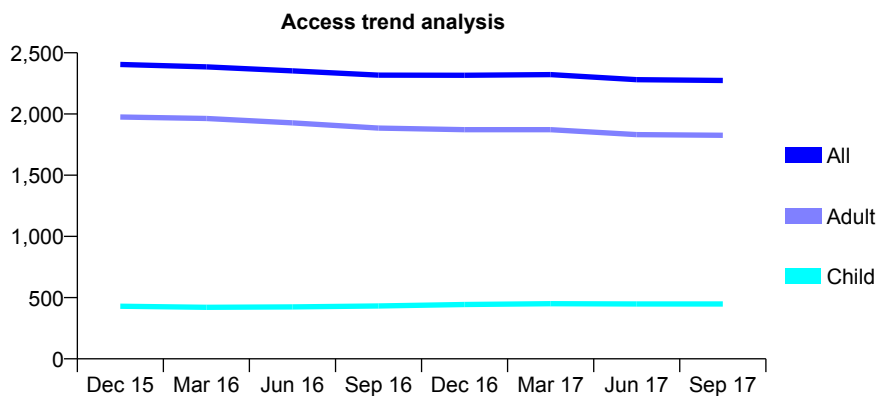
## Q45 - Vital Signs At a Glance Contract Report for 367761/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS EM ALLEN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 13/03/2011    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,482       |
| Carry forward general activity (UDA)        | -258        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £192,638.44 |

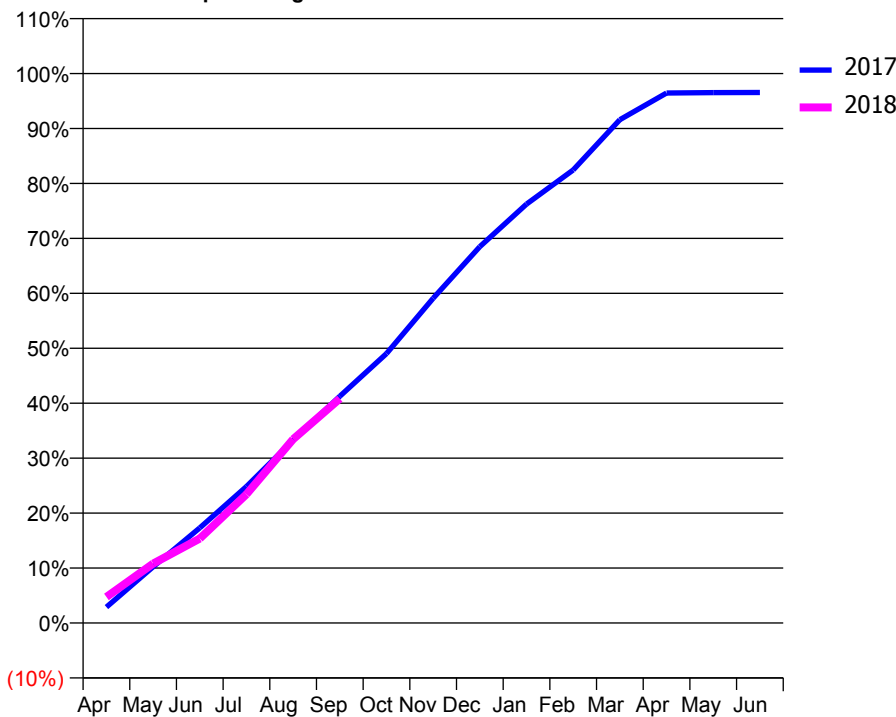
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,317         |                               |
| Quarter ending December 2016         | 2,316         | →                             |
| Quarter ending March 2017            | 2,322         | →                             |
| Quarter ending June 2017             | 2,280         | ↓                             |
| Quarter ending September 2017        | 2,274         | →                             |
| <b>Variance since September 2016</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 217                               | 355   |
| May       | 765                               | 810   |
| June      | 1,295                             | 1,150 |
| July      | 1,859                             | 1,753 |
| August    | 2,491                             | 2,503 |
| September | 3,087                             | 3,055 |
| October   | 3,669                             |       |
| November  | 4,422                             |       |
| December  | 5,125                             |       |
| January   | 5,703                             |       |
| February  | 6,168                             |       |
| March     | 6,854                             |       |
| April     | 7,216                             |       |
| May       | 7,223                             |       |
| June      | 7,224                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 296         | 12.8%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 215      | 1,195       | 18.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142      | 296         | 48.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 526      | 1,195       | 44.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 161      | 1,358       | 11.9%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,358       | 0.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 1,358       | 2.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

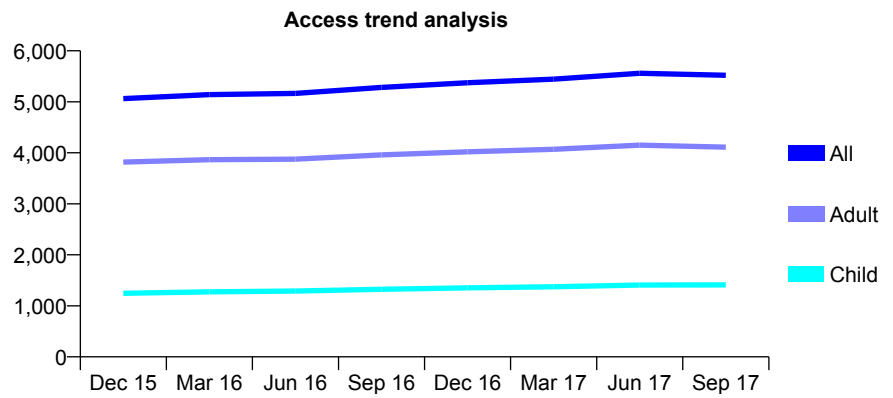
## Q45 - Vital Signs At a Glance Contract Report for 399671/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR N SUGGETT |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 20/12/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,907      |
| Carry forward general activity (UDA)        | -242        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £423,162.59 |

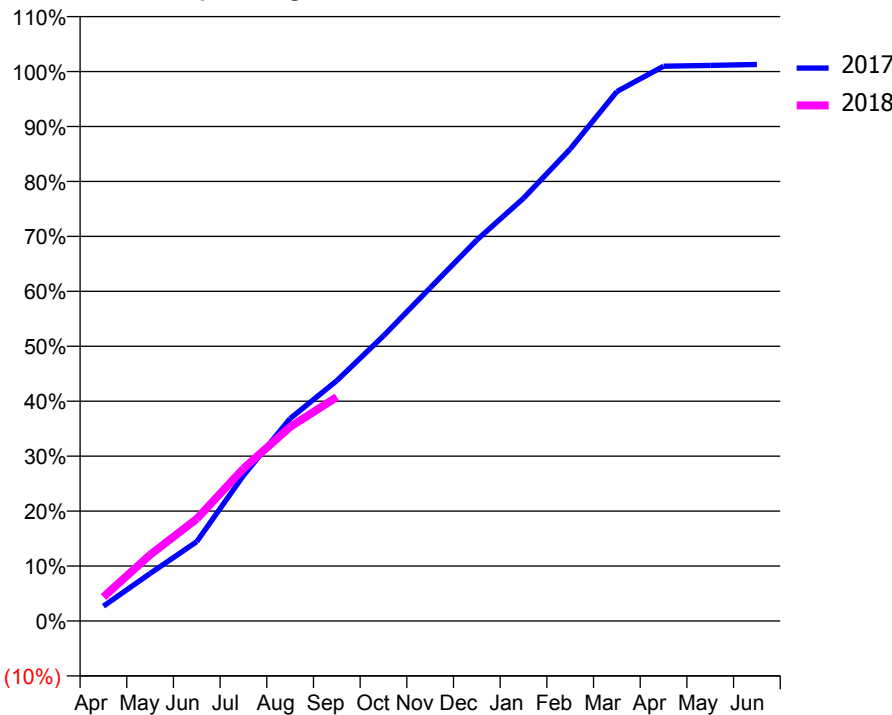
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,283       |                               |
| Quarter ending December 2016         | 5,373       | →                             |
| Quarter ending March 2017            | 5,444       | →                             |
| Quarter ending June 2017             | 5,559       | ↑                             |
| Quarter ending September 2017        | 5,520       | →                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 511                               | 828   |
| May       | 1,634                             | 2,276 |
| June      | 2,731                             | 3,517 |
| July      | 5,009                             | 5,247 |
| August    | 6,967                             | 6,679 |
| September | 8,272                             | 7,708 |
| October   | 9,811                             |       |
| November  | 11,462                            |       |
| December  | 13,111                            |       |
| January   | 14,546                            |       |
| February  | 16,241                            |       |
| March     | 18,215                            |       |
| April     | 19,090                            |       |
| May       | 19,117                            |       |
| June      | 19,149                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 921         | 6.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 254      | 2,382       | 10.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 516      | 921         | 56.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,274    | 2,382       | 53.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 208      | 2,966       | 7.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,966       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,966       | 0.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

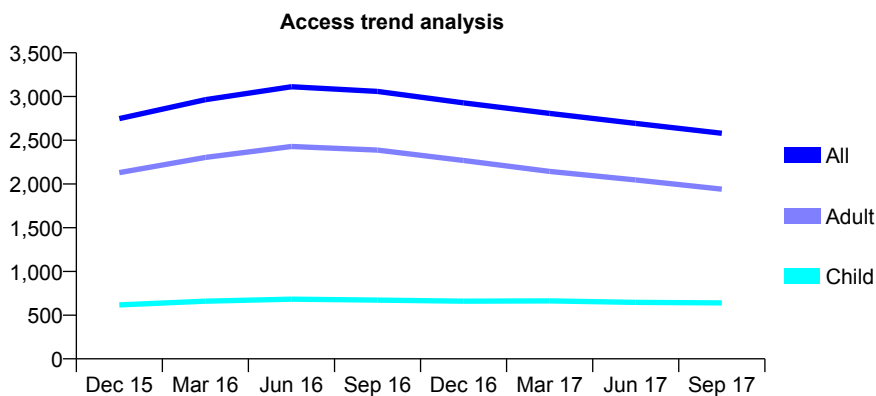
## Q45 - Vital Signs At a Glance Contract Report for 462373/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Wentworth House Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/07/2014                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,089      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £371,611.08 |

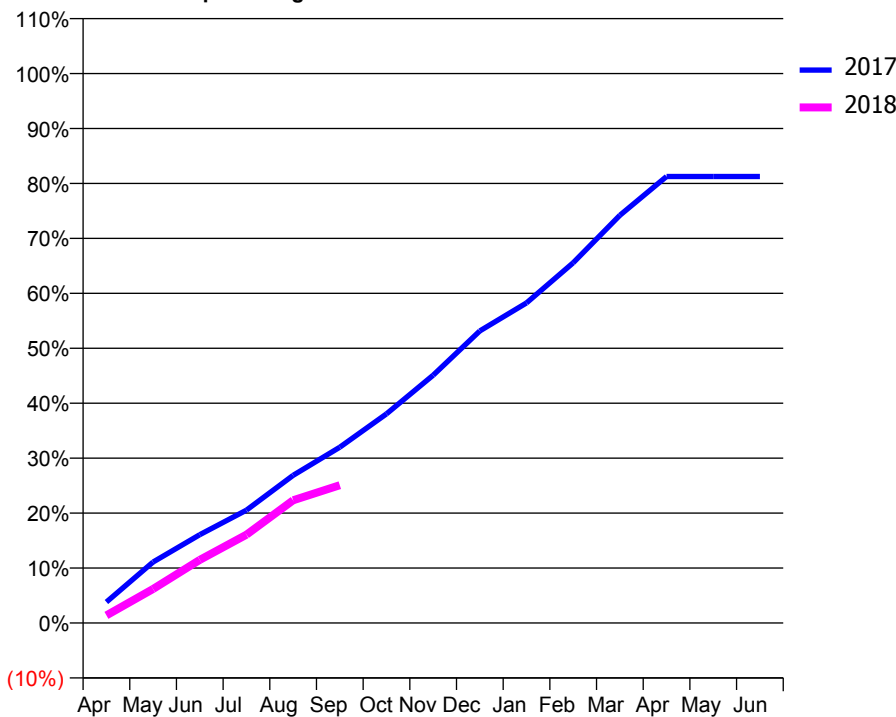
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,059          |                               |
| Quarter ending December 2016         | 2,927          | ↓                             |
| Quarter ending March 2017            | 2,807          | ↓                             |
| Quarter ending June 2017             | 2,692          | ↓                             |
| Quarter ending September 2017        | 2,579          | ↓                             |
| <b>Variance since September 2016</b> | <b>(15.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 538    | 198   |
| May       | 1,563  | 874   |
| June      | 2,263  | 1,617 |
| July      | 2,894  | 2,266 |
| August    | 3,788  | 3,146 |
| September | 4,508  | 3,533 |
| October   | 5,361  |       |
| November  | 6,353  |       |
| December  | 7,488  |       |
| January   | 8,208  |       |
| February  | 9,236  |       |
| March     | 10,452 |       |
| April     | 11,448 |       |
| May       | 11,448 |       |
| June      | 11,448 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 351         | 8.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 1,127       | 24.4%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163      | 351         | 46.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 451      | 1,127       | 40.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 222      | 1,252       | 17.7%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,252       | 0.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 1,252       | 2.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

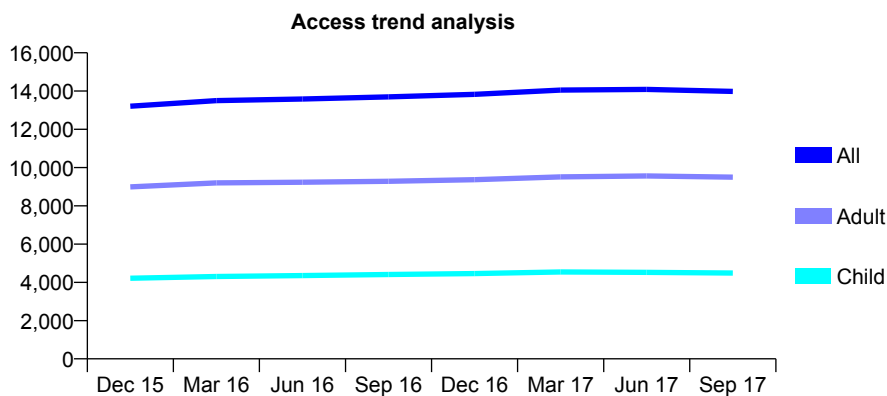
## Q45 - Vital Signs At a Glance Contract Report for 569992/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr Michael Stanley Hulley |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 42,999        |
| Carry forward general activity (UDA)        | 1,148         |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,042,522.98 |

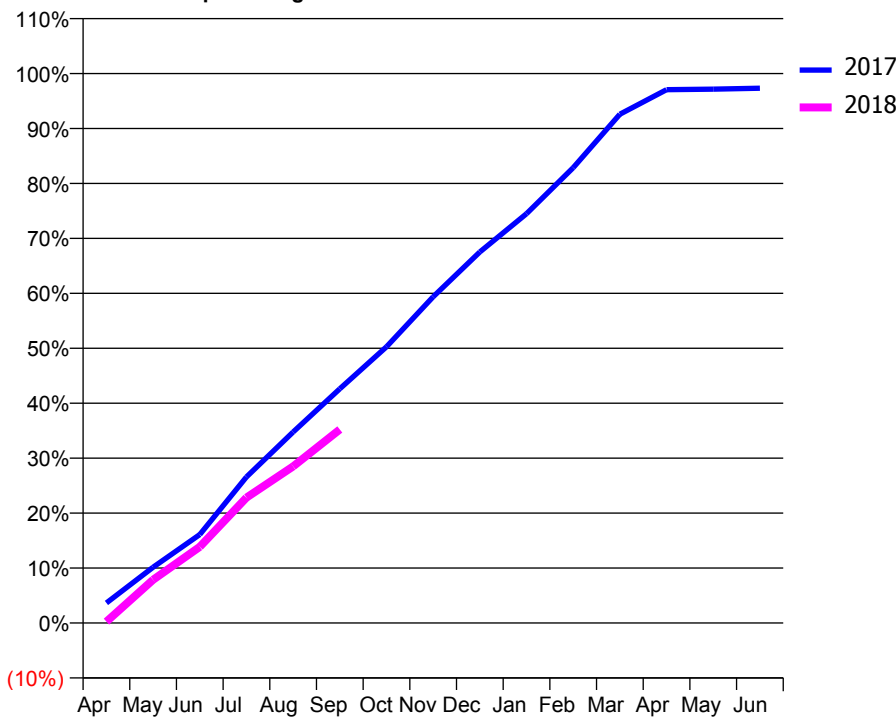
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,693      |                               |
| Quarter ending December 2016         | 13,826      | →                             |
| Quarter ending March 2017            | 14,054      | →                             |
| Quarter ending June 2017             | 14,085      | →                             |
| Quarter ending September 2017        | 13,983      | →                             |
| <b>Variance since September 2016</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,567                             | 110    |
| May       | 4,363                             | 3,389  |
| June      | 6,920                             | 5,967  |
| July      | 11,435                            | 9,812  |
| August    | 14,947                            | 12,251 |
| September | 18,332                            | 15,141 |
| October   | 21,620                            |        |
| November  | 25,528                            |        |
| December  | 29,033                            |        |
| January   | 32,025                            |        |
| February  | 35,625                            |        |
| March     | 39,816                            |        |
| April     | 41,729                            |        |
| May       | 41,775                            |        |
| June      | 41,851                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 281      | 3,462       | 8.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 942      | 6,041       | 15.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,255    | 3,462       | 65.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,091    | 6,041       | 51.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,150    | 8,598       | 13.4%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 334      | 8,598       | 3.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 91       | 8,598       | 1.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 18          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

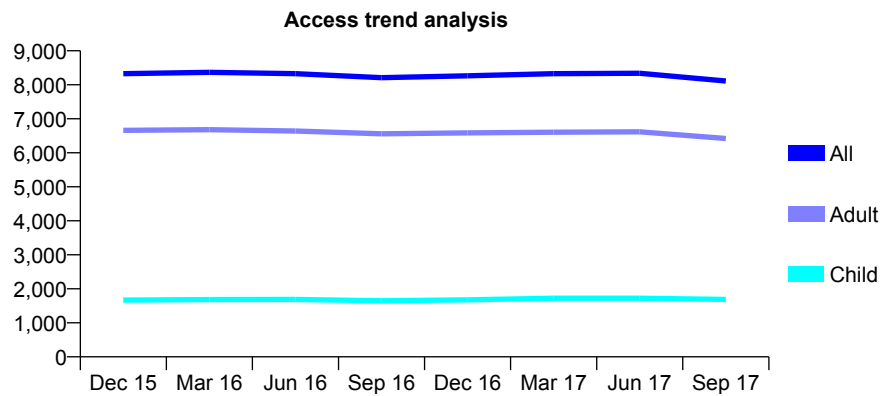
## Q45 - Vital Signs At a Glance Contract Report for 572926/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Avante Dental Care Partnership |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General and Orthodontic        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

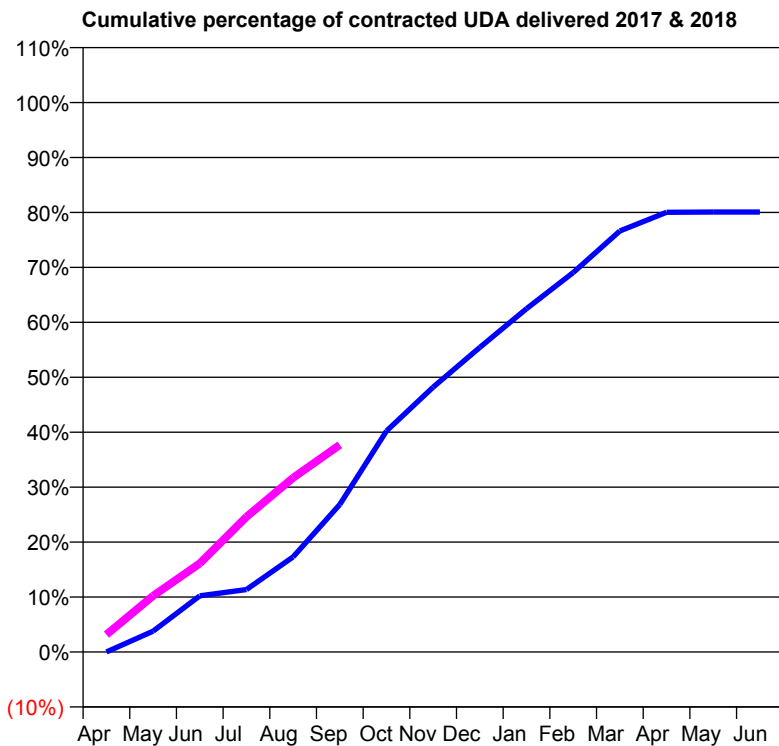
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,440      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 274         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £674,104.22 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,209         |                               |
| Quarter ending December 2016         | 8,266         | →                             |
| Quarter ending March 2017            | 8,326         | →                             |
| Quarter ending June 2017             | 8,339         | →                             |
| Quarter ending September 2017        | 8,111         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 0                                 | 866    |
| May       | 1,043                             | 2,808  |
| June      | 2,804                             | 4,426  |
| July      | 3,121                             | 6,751  |
| August    | 4,748                             | 8,697  |
| September | 7,369                             | 10,345 |
| October   | 11,038                            |        |
| November  | 13,227                            |        |
| December  | 15,210                            |        |
| January   | 17,140                            |        |
| February  | 18,946                            |        |
| March     | 21,025                            |        |
| April     | 21,957                            |        |
| May       | 21,969                            |        |
| June      | 21,969                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,328       | 7.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 632      | 4,762       | 13.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 904      | 1,328       | 68.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,144    | 4,762       | 66.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 306      | 5,608       | 5.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 5,608       | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 132      | 5,608       | 2.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 27       | 28          | 96.4%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 28          | 85.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

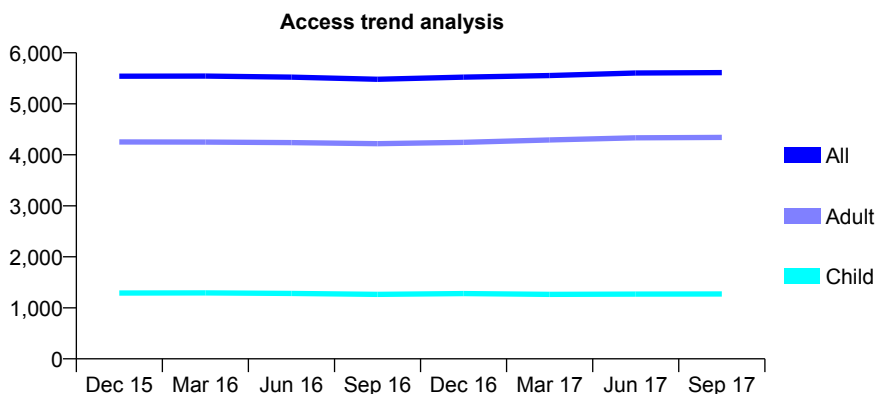
## Q45 - Vital Signs At a Glance Contract Report for 576549/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Ashby and Atkinson |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

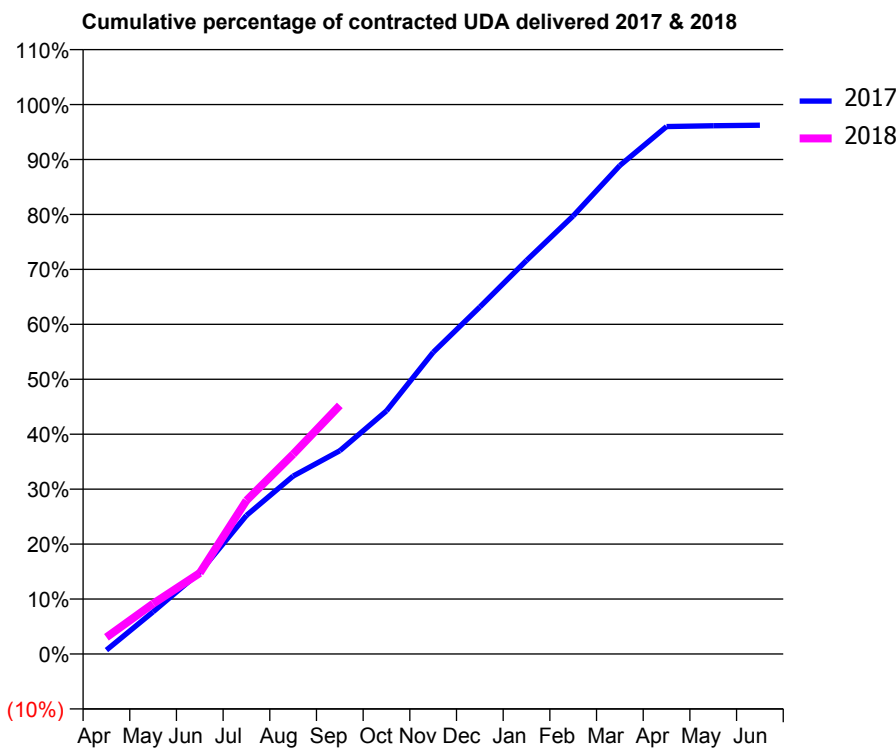
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,993      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £389,648.86 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,481       |                               |
| Quarter ending December 2016         | 5,524       | →                             |
| Quarter ending March 2017            | 5,555       | →                             |
| Quarter ending June 2017             | 5,603       | →                             |
| Quarter ending September 2017        | 5,613       | →                             |
| <b>Variance since September 2016</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 101                               | 425   |
| May       | 1,076                             | 1,283 |
| June      | 2,082                             | 2,064 |
| July      | 3,529                             | 3,912 |
| August    | 4,533                             | 5,088 |
| September | 5,177                             | 6,332 |
| October   | 6,190                             |       |
| November  | 7,684                             |       |
| December  | 8,838                             |       |
| January   | 10,021                            |       |
| February  | 11,156                            |       |
| March     | 12,441                            |       |
| April     | 13,431                            |       |
| May       | 13,451                            |       |
| June      | 13,464                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,049       | 7.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 434      | 2,932       | 14.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 673      | 1,049       | 64.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,335    | 2,932       | 45.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 222      | 3,147       | 7.1%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 3,147       | 1.6%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 3,147       | 1.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 16          | 81.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



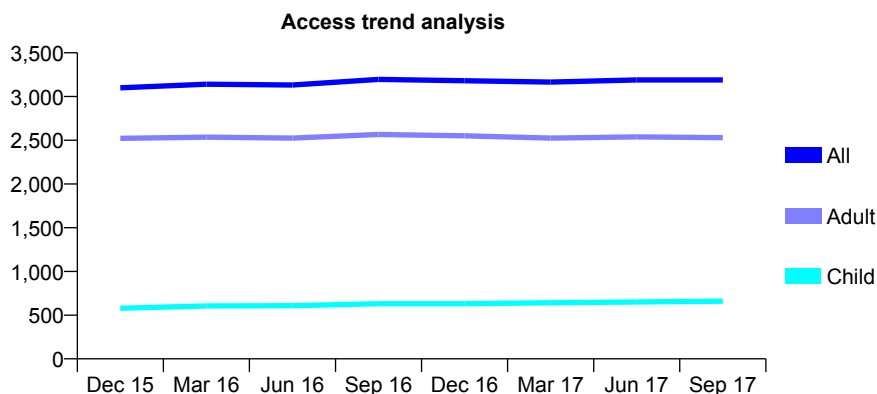
## Q45 - Vital Signs At a Glance Contract Report for 603252/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS S BEDI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2011   |
| Contract end date    |              |

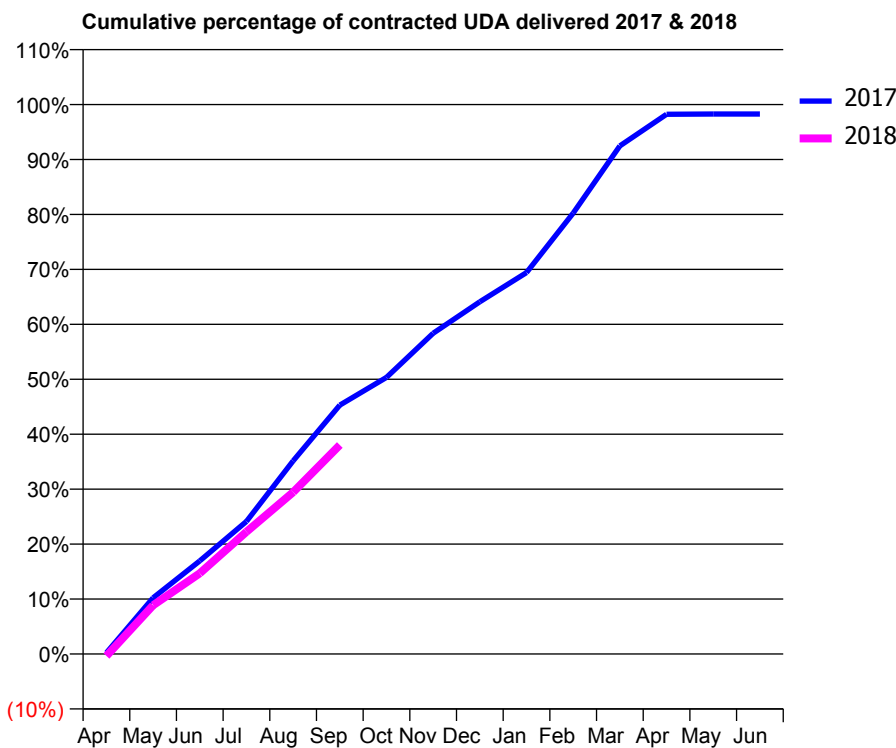
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,825       |
| Carry forward general activity (UDA)        | 169         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £266,159.80 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,196         |                               |
| Quarter ending December 2016         | 3,181         | →                             |
| Quarter ending March 2017            | 3,166         | →                             |
| Quarter ending June 2017             | 3,189         | →                             |
| Quarter ending September 2017        | 3,189         | →                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 22                                | -37   |
| May       | 1,004                             | 871   |
| June      | 1,664                             | 1,445 |
| July      | 2,371                             | 2,184 |
| August    | 3,454                             | 2,893 |
| September | 4,451                             | 3,738 |
| October   | 4,946                             |       |
| November  | 5,736                             |       |
| December  | 6,298                             |       |
| January   | 6,819                             |       |
| February  | 7,884                             |       |
| March     | 9,086                             |       |
| April     | 9,650                             |       |
| May       | 9,655                             |       |
| June      | 9,656                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 577         | 11.1%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 260      | 1,986       | 13.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372      | 577         | 64.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,351    | 1,986       | 68.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 129      | 2,305       | 5.6%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,305       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 2,305       | 1.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 40       | 44          | 90.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 40       | 44          | 90.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



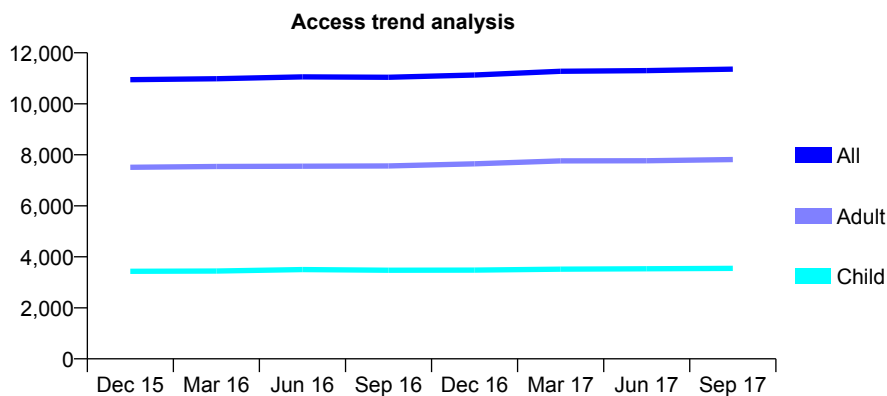
## Q45 - Vital Signs At a Glance Contract Report for 629758/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS HJ ALMOND |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 35,817      |
| Carry forward general activity (UDA)        | -399        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £959,781.29 |

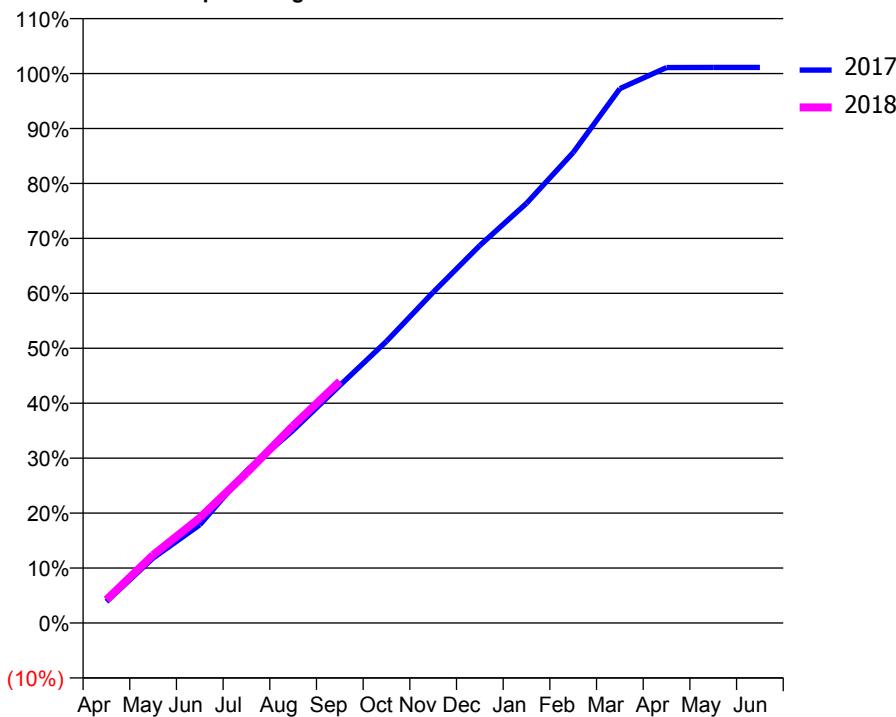
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,041      |                               |
| Quarter ending December 2016         | 11,127      | →                             |
| Quarter ending March 2017            | 11,276      | →                             |
| Quarter ending June 2017             | 11,300      | →                             |
| Quarter ending September 2017        | 11,362      | →                             |
| <b>Variance since September 2016</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,396                             | 1,518  |
| May       | 4,238                             | 4,441  |
| June      | 6,400                             | 6,850  |
| July      | 9,908                             | 9,770  |
| August    | 12,557                            | 12,859 |
| September | 15,476                            | 15,751 |
| October   | 18,352                            |        |
| November  | 21,552                            |        |
| December  | 24,597                            |        |
| January   | 27,347                            |        |
| February  | 30,652                            |        |
| March     | 34,817                            |        |
| April     | 36,192                            |        |
| May       | 36,199                            |        |
| June      | 36,199                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 224      | 2,455       | 9.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 786      | 5,217       | 15.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,349    | 2,455       | 54.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,826    | 5,217       | 54.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 344      | 6,507       | 5.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 150      | 6,507       | 2.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 175      | 6,507       | 2.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 24          | 87.5%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 24          | 87.5%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

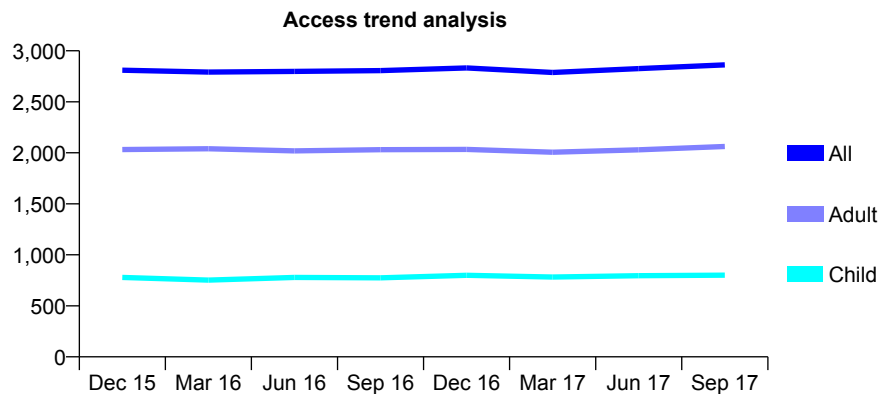
## Q45 - Vital Signs At a Glance Contract Report for 630500/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR NP PLAHE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,723       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,547.68 |

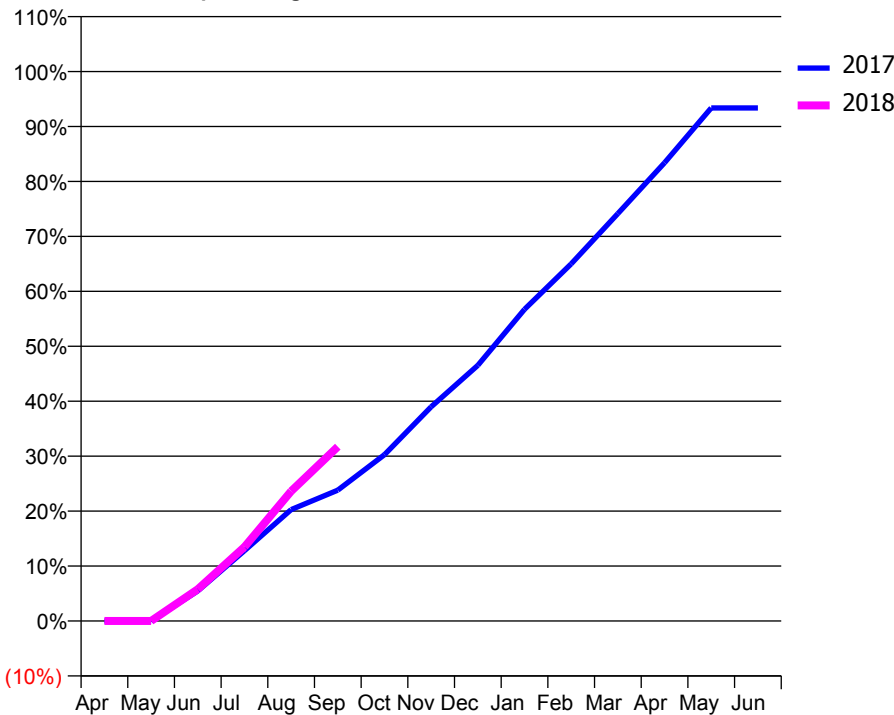
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,806       |                               |
| Quarter ending December 2016         | 2,832       | →                             |
| Quarter ending March 2017            | 2,788       | ↓                             |
| Quarter ending June 2017             | 2,825       | →                             |
| Quarter ending September 2017        | 2,862       | →                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 0     |
| May       | 0                                 | 0     |
| June      | 422                               | 447   |
| July      | 988                               | 1,041 |
| August    | 1,567                             | 1,824 |
| September | 1,839                             | 2,450 |
| October   | 2,338                             |       |
| November  | 3,012                             |       |
| December  | 3,594                             |       |
| January   | 4,382                             |       |
| February  | 5,020                             |       |
| March     | 5,727                             |       |
| April     | 6,441                             |       |
| May       | 7,211                             |       |
| June      | 7,211                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 501         | 3.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 180      | 1,251       | 14.4%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 198      | 501         | 39.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 460      | 1,251       | 36.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 1,110       | 4.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,110       | 1.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 1,110       | 2.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

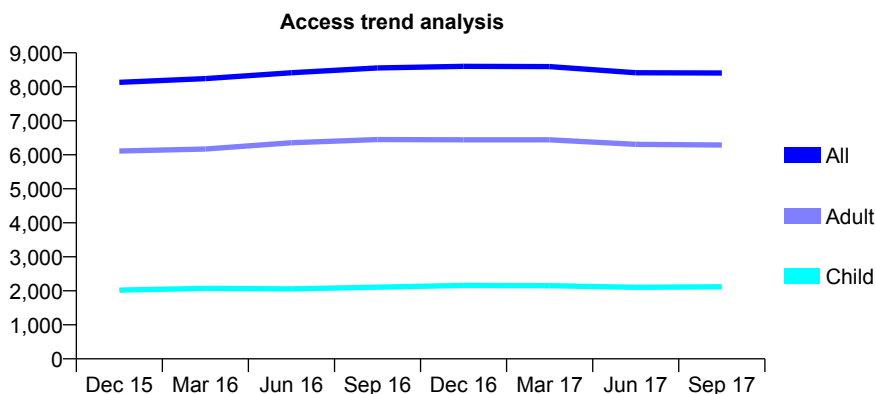
## Q45 - Vital Signs At a Glance Contract Report for 636827/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR OS DHANOYA  |
| Contract type name   | Pilot Contract |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

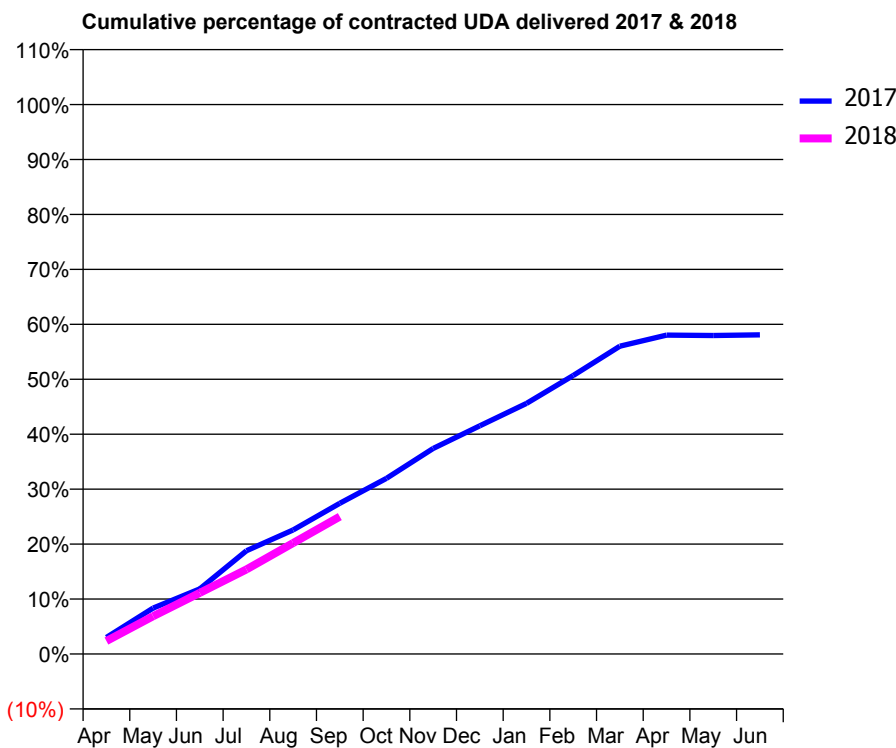
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 30,842      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £873,341.54 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,556         |                               |
| Quarter ending December 2016         | 8,600         | →                             |
| Quarter ending March 2017            | 8,594         | →                             |
| Quarter ending June 2017             | 8,412         | ↓                             |
| Quarter ending September 2017        | 8,406         | →                             |
| <b>Variance since September 2016</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 931                               | 733   |
| May       | 2,576                             | 2,125 |
| June      | 3,653                             | 3,432 |
| July      | 5,800                             | 4,747 |
| August    | 6,965                             | 6,231 |
| September | 8,459                             | 7,713 |
| October   | 9,860                             |       |
| November  | 11,536                            |       |
| December  | 12,813                            |       |
| January   | 14,067                            |       |
| February  | 15,631                            |       |
| March     | 17,281                            |       |
| April     | 17,901                            |       |
| May       | 17,880                            |       |
| June      | 17,911                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,474       | 7.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 457      | 3,610       | 12.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 768      | 1,474       | 52.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,560    | 3,610       | 43.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 387      | 3,936       | 9.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 3,936       | 1.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,936       | 0.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

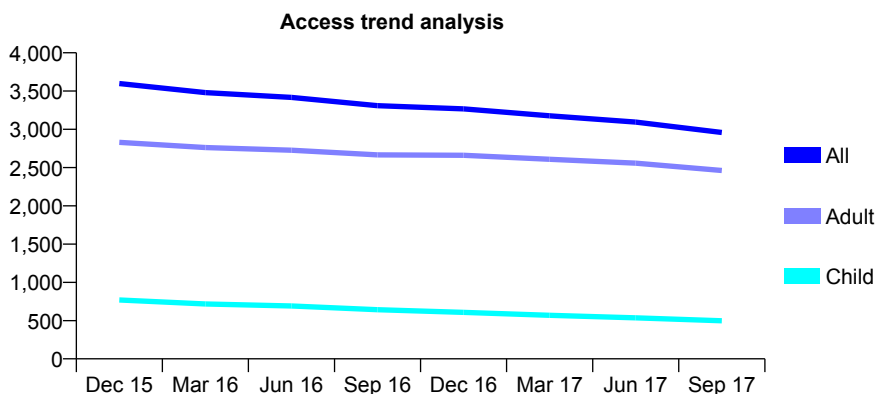
## Q45 - Vital Signs At a Glance Contract Report for 642304/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS K HORNE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,954      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £298,959.09 |

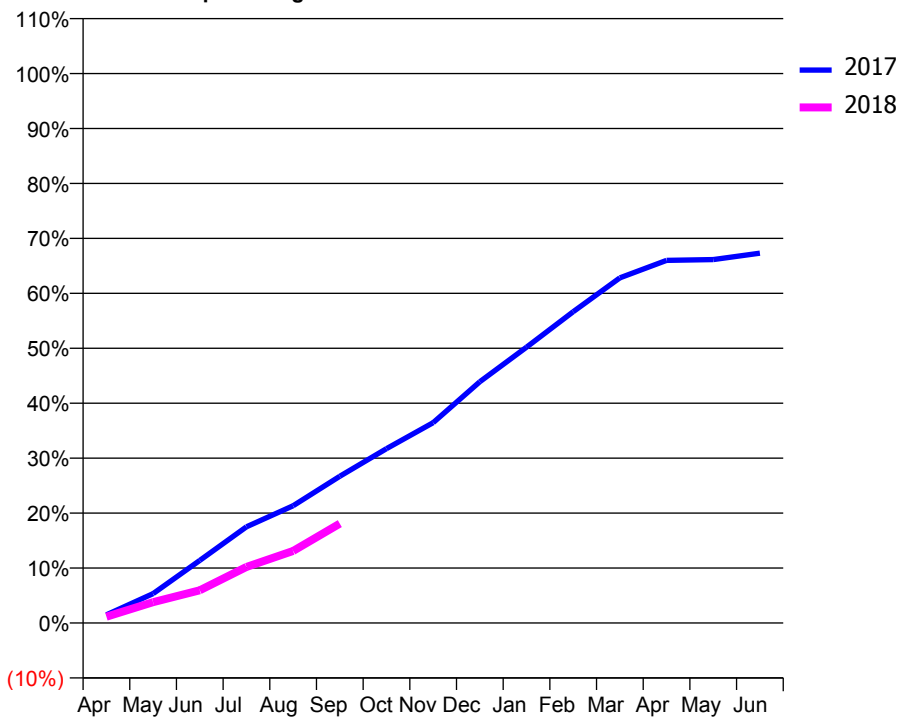
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,309          |                               |
| Quarter ending December 2016         | 3,267          | ↓                             |
| Quarter ending March 2017            | 3,177          | ↓                             |
| Quarter ending June 2017             | 3,094          | ↓                             |
| Quarter ending September 2017        | 2,959          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 195                               | 148   |
| May       | 694                               | 493   |
| June      | 1,476                             | 770   |
| July      | 2,268                             | 1,322 |
| August    | 2,764                             | 1,700 |
| September | 3,460                             | 2,343 |
| October   | 4,111                             |       |
| November  | 4,725                             |       |
| December  | 5,688                             |       |
| January   | 6,502                             |       |
| February  | 7,338                             |       |
| March     | 8,136                             |       |
| April     | 8,550                             |       |
| May       | 8,568                             |       |
| June      | 8,719                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 220         | 10.5%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 131      | 880         | 14.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 48       | 220         | 21.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 198      | 880         | 22.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 186      | 887         | 21.0%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 887         | 3.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 887         | 2.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

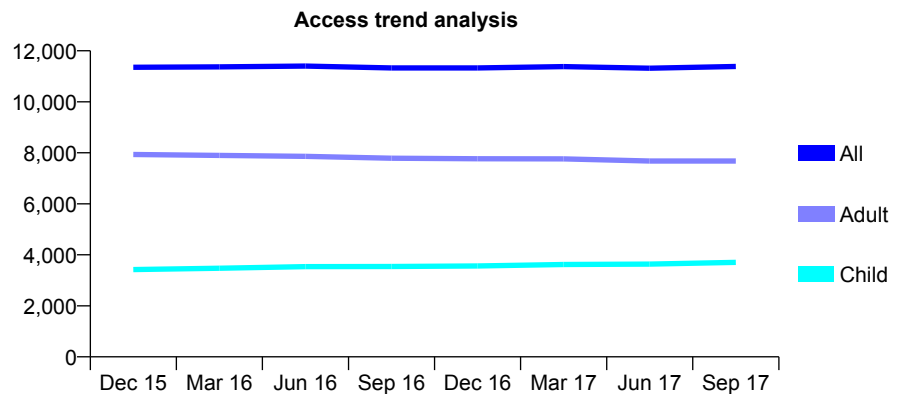
## Q45 - Vital Signs At a Glance Contract Report for 650676/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR PA AVERLEY           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 44,674        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 578           |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,461,078.22 |

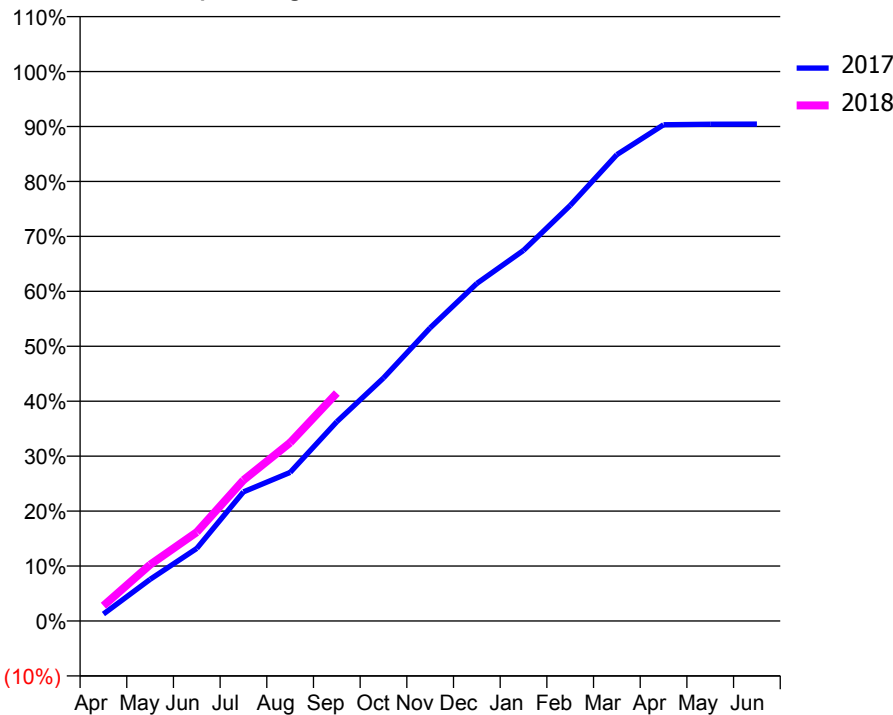
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,329      |                               |
| Quarter ending December 2016         | 11,326      | →                             |
| Quarter ending March 2017            | 11,383      | →                             |
| Quarter ending June 2017             | 11,319      | →                             |
| Quarter ending September 2017        | 11,385      | →                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 569                               | 1,244  |
| May       | 3,388                             | 4,582  |
| June      | 5,904                             | 7,227  |
| July      | 10,498                            | 11,459 |
| August    | 12,077                            | 14,496 |
| September | 16,201                            | 18,530 |
| October   | 19,759                            |        |
| November  | 23,835                            |        |
| December  | 27,448                            |        |
| January   | 30,128                            |        |
| February  | 33,786                            |        |
| March     | 37,919                            |        |
| April     | 40,343                            |        |
| May       | 40,390                            |        |
| June      | 40,404                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 285      | 3,361       | 8.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 963      | 6,886       | 14.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,066    | 3,361       | 61.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,407    | 6,886       | 64.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 568      | 9,237       | 6.1%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 94       | 9,237       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 141      | 9,237       | 1.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 36       | 37          | 97.3%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 33       | 37          | 89.2%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

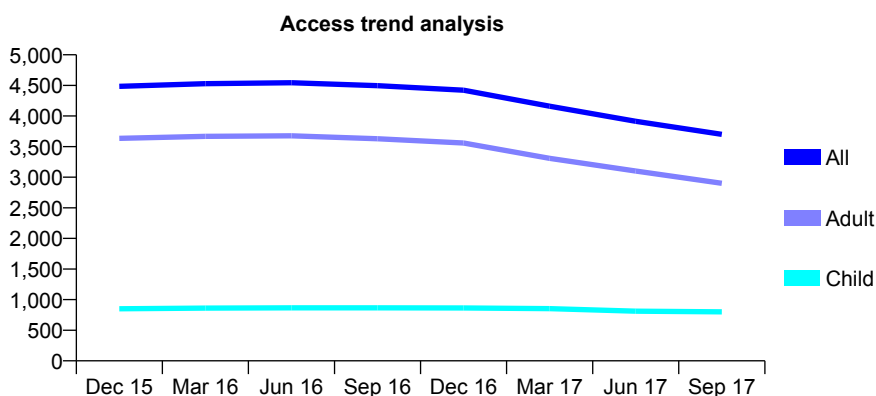
## Q45 - Vital Signs At a Glance Contract Report for 652660/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR LG ROBSON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,861      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £361,615.51 |

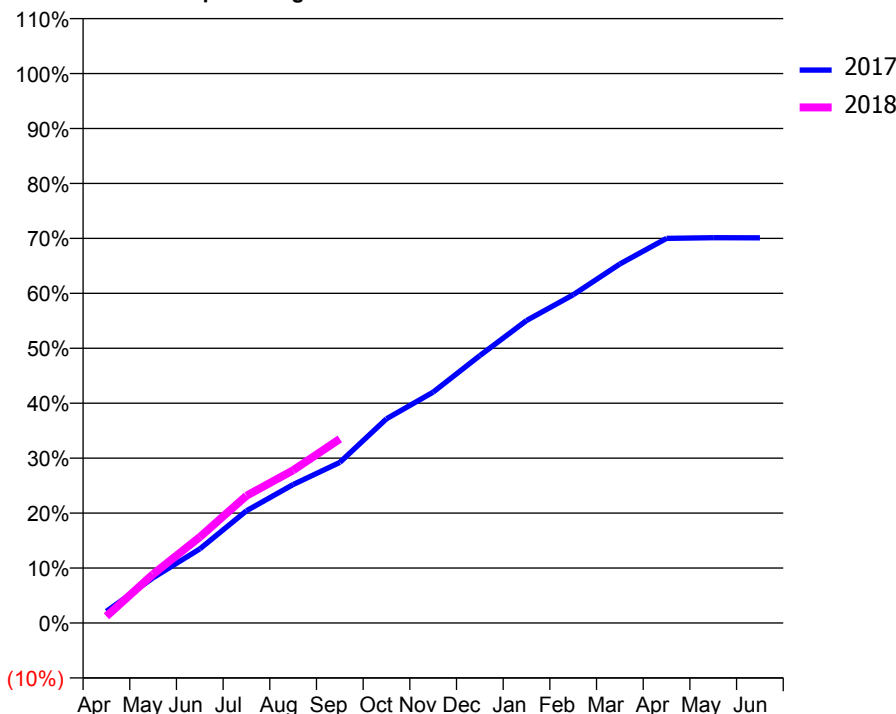
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 4,495          |                               |
| Quarter ending December 2016         | 4,422          | ↓                             |
| Quarter ending March 2017            | 4,161          | ↓                             |
| Quarter ending June 2017             | 3,914          | ↓                             |
| Quarter ending September 2017        | 3,701          | ↓                             |
| <b>Variance since September 2016</b> | <b>(17.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 325    | 171   |
| May       | 1,265  | 1,233 |
| June      | 2,072  | 2,167 |
| July      | 3,137  | 3,211 |
| August    | 3,871  | 3,854 |
| September | 4,492  | 4,644 |
| October   | 5,709  |       |
| November  | 6,455  |       |
| December  | 7,475  |       |
| January   | 8,457  |       |
| February  | 9,176  |       |
| March     | 10,037 |       |
| April     | 10,751 |       |
| May       | 10,771 |       |
| June      | 10,769 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 539         | 9.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 329      | 1,917       | 17.2%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 311      | 539         | 57.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,062    | 1,917       | 55.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 256      | 2,124       | 12.1%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 81       | 2,124       | 3.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 2,124       | 1.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 14          | 78.6%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

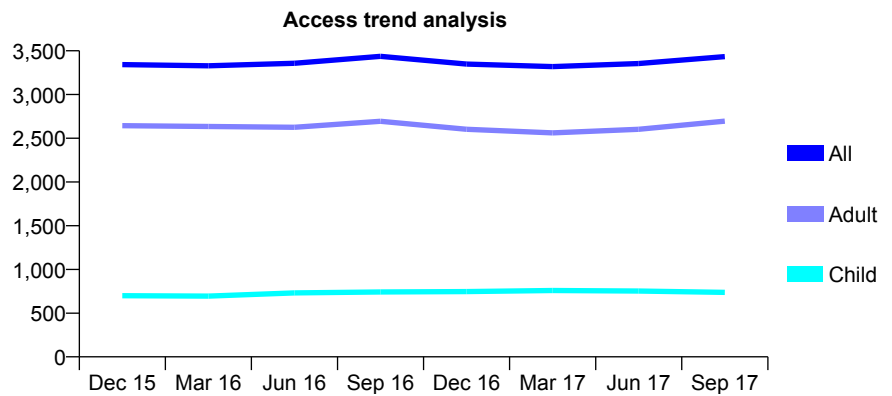
## Q45 - Vital Signs At a Glance Contract Report for 658340/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR MF BARNETT           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,890      |
| Carry forward general activity (UDA)        | -73         |
| 17/18 Contracted orthodontic activity (UOA) | 6           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,478.88 |

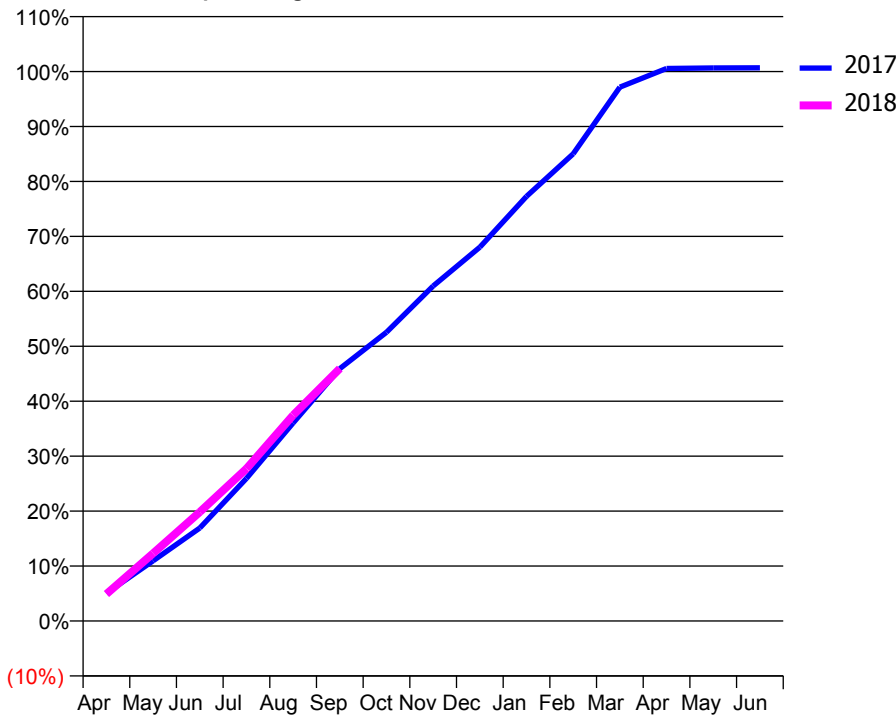
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,436         |                               |
| Quarter ending December 2016         | 3,348         | ↓                             |
| Quarter ending March 2017            | 3,320         | →                             |
| Quarter ending June 2017             | 3,355         | →                             |
| Quarter ending September 2017        | 3,434         | ↑                             |
| <b>Variance since September 2016</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 551                               | 534   |
| May       | 1,194                             | 1,342 |
| June      | 1,843                             | 2,160 |
| July      | 2,825                             | 3,019 |
| August    | 3,925                             | 4,079 |
| September | 5,002                             | 5,004 |
| October   | 5,722                             |       |
| November  | 6,639                             |       |
| December  | 7,408                             |       |
| January   | 8,416                             |       |
| February  | 9,260                             |       |
| March     | 10,580                            |       |
| April     | 10,951                            |       |
| May       | 10,960                            |       |
| June      | 10,963                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 685         | 3.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 189      | 2,187       | 8.6%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 358      | 685         | 52.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,054    | 2,187       | 48.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 116      | 2,396       | 4.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 2,396       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 2,396       | 1.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 16          | 81.3%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 16          | 81.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



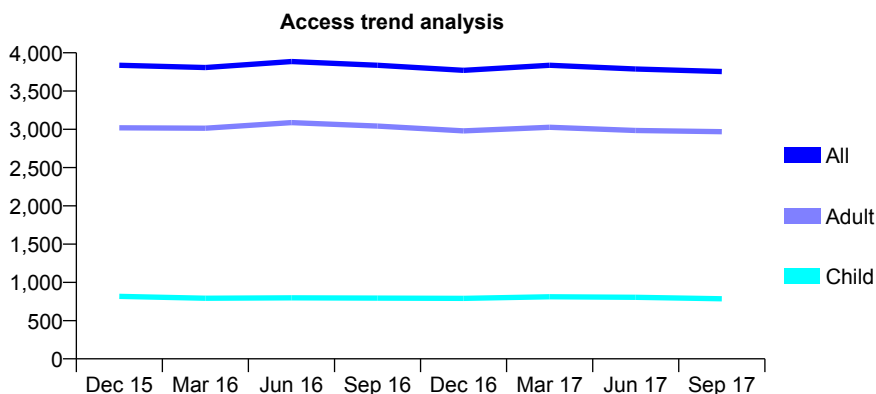
## Q45 - Vital Signs At a Glance Contract Report for 661457/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR DM MALPASS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 88          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,953.53 |

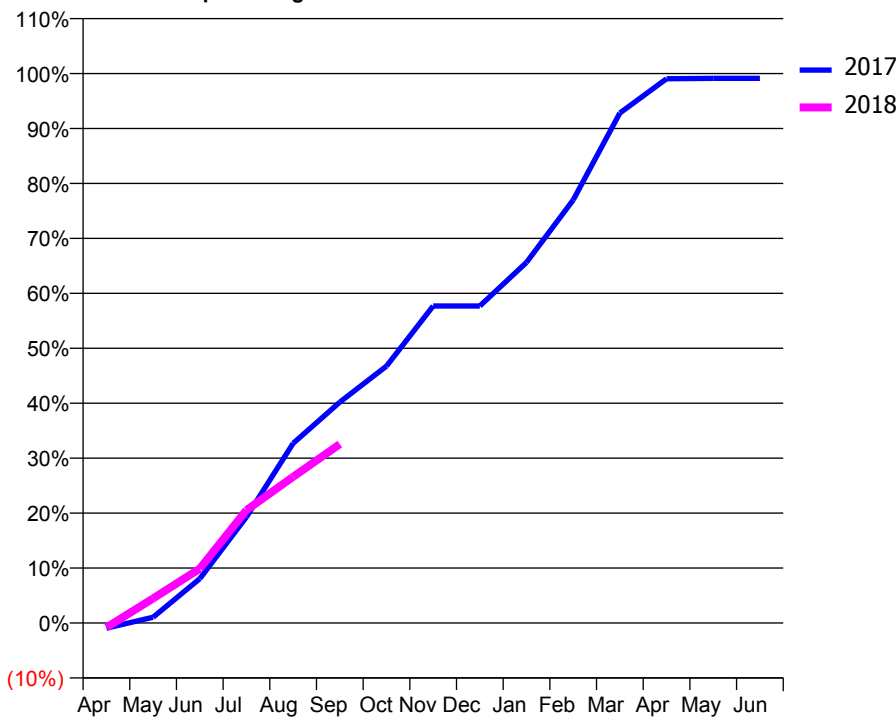
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,837         |                               |
| Quarter ending December 2016         | 3,770         | ↓                             |
| Quarter ending March 2017            | 3,837         | →                             |
| Quarter ending June 2017             | 3,789         | ↓                             |
| Quarter ending September 2017        | 3,755         | →                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -95                               | -84   |
| May       | 106                               | 449   |
| June      | 808                               | 988   |
| July      | 1,930                             | 2,055 |
| August    | 3,271                             | 2,660 |
| September | 4,020                             | 3,256 |
| October   | 4,676                             |       |
| November  | 5,769                             |       |
| December  | 5,769                             |       |
| January   | 6,562                             |       |
| February  | 7,698                             |       |
| March     | 9,280                             |       |
| April     | 9,904                             |       |
| May       | 9,912                             |       |
| June      | 9,912                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 479         | 7.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 281      | 1,792       | 15.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 218      | 479         | 45.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 995      | 1,792       | 55.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 151      | 1,738       | 8.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 1,738       | 1.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,738       | 1.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



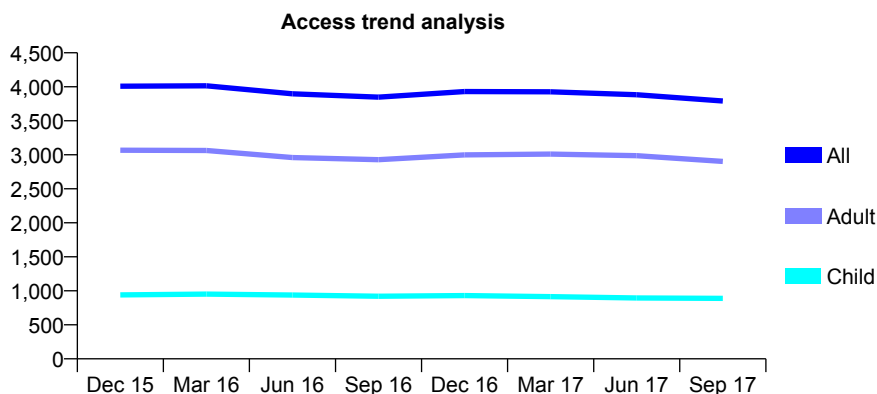
## Q45 - Vital Signs At a Glance Contract Report for 661465/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR MA PEARSON           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,393      |
| Carry forward general activity (UDA)        | 547         |
| 17/18 Contracted orthodontic activity (UOA) | 21          |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £464,999.30 |

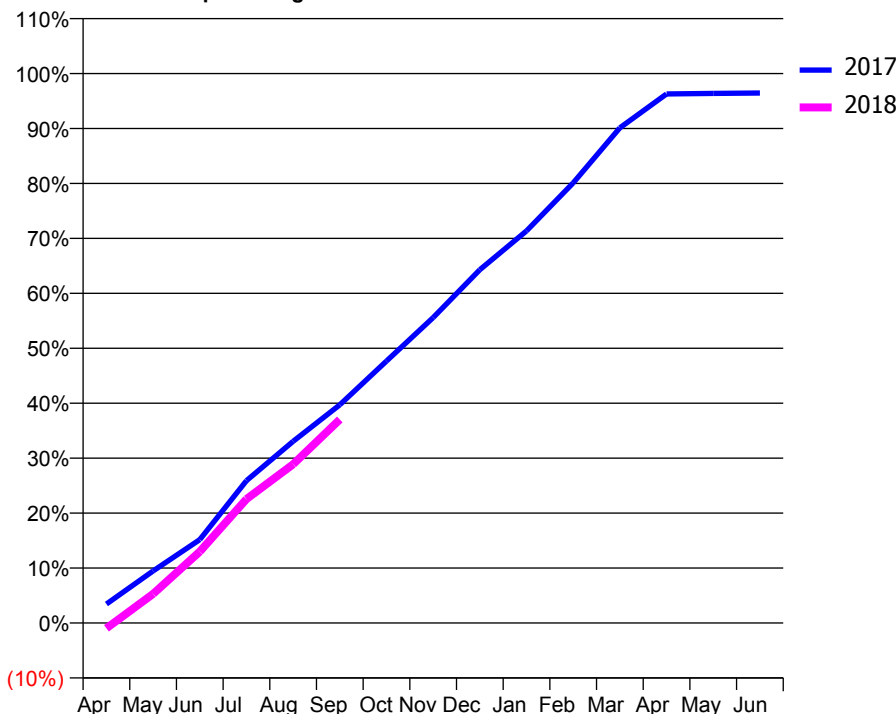
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,849         |                               |
| Quarter ending December 2016         | 3,930         | ↑                             |
| Quarter ending March 2017            | 3,926         | →                             |
| Quarter ending June 2017             | 3,883         | ↓                             |
| Quarter ending September 2017        | 3,792         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 533    | -151  |
| May       | 1,459  | 815   |
| June      | 2,335  | 2,000 |
| July      | 3,989  | 3,473 |
| August    | 5,089  | 4,448 |
| September | 6,111  | 5,701 |
| October   | 7,337  |       |
| November  | 8,557  |       |
| December  | 9,898  |       |
| January   | 10,983 |       |
| February  | 12,330 |       |
| March     | 13,873 |       |
| April     | 14,820 |       |
| May       | 14,837 |       |
| June      | 14,846 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 888         | 3.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 189      | 2,424       | 7.8%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 533      | 888         | 60.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,382    | 2,424       | 57.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 2,991       | 3.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,991       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 2,991       | 2.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

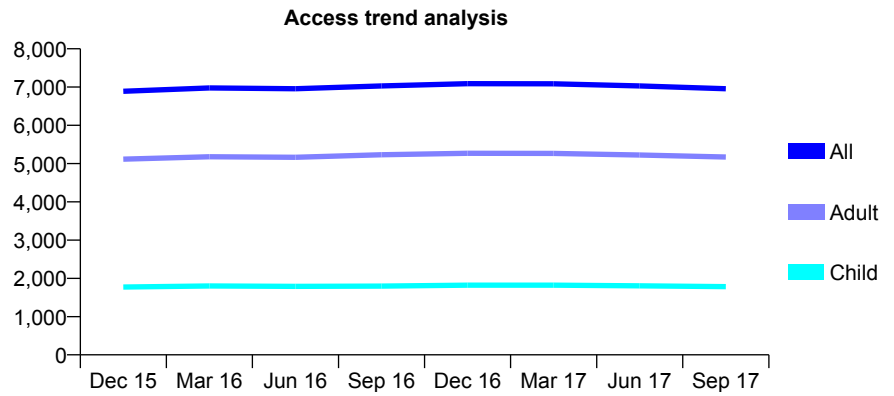
## Q45 - Vital Signs At a Glance Contract Report for 675865/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MRS M BENNISON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2009     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,165      |
| Carry forward general activity (UDA)        | 44          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £456,949.08 |

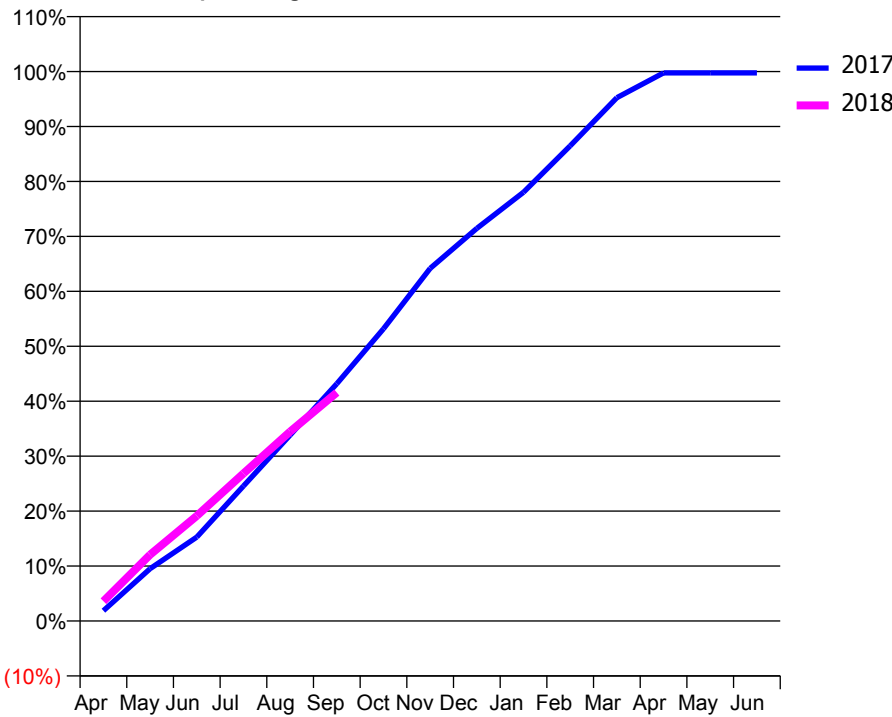
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,028         |                               |
| Quarter ending December 2016         | 7,089         | →                             |
| Quarter ending March 2017            | 7,086         | →                             |
| Quarter ending June 2017             | 7,030         | →                             |
| Quarter ending September 2017        | 6,955         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 344                               | 655   |
| May       | 1,732                             | 2,193 |
| June      | 2,776                             | 3,477 |
| July      | 4,462                             | 4,878 |
| August    | 6,146                             | 6,263 |
| September | 7,844                             | 7,555 |
| October   | 9,660                             |       |
| November  | 11,658                            |       |
| December  | 12,979                            |       |
| January   | 14,175                            |       |
| February  | 15,707                            |       |
| March     | 17,299                            |       |
| April     | 18,120                            |       |
| May       | 18,121                            |       |
| June      | 18,121                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 129      | 1,364       | 9.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 622      | 3,727       | 16.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 838      | 1,364       | 61.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,203    | 3,727       | 59.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 398      | 4,073       | 9.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 4,073       | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 4,073       | 0.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 24          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 24          | 91.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

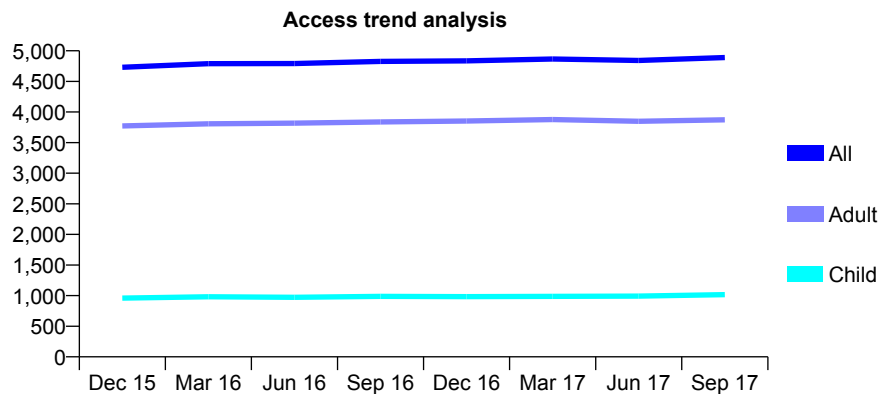
## Q45 - Vital Signs At a Glance Contract Report for 676179/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR BA KRAGNES           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £305,854.85 |

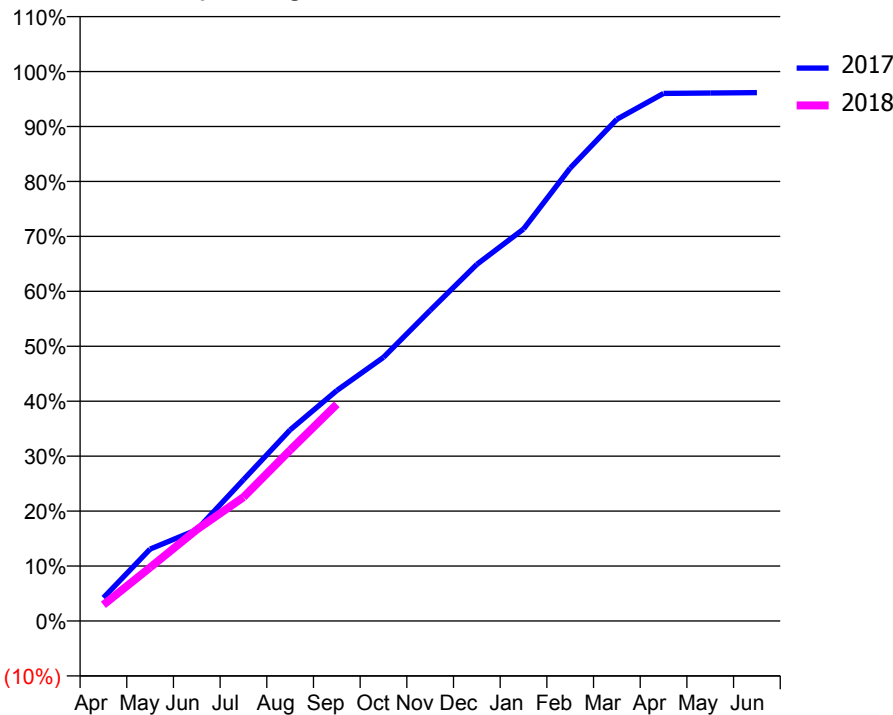
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,827       |                               |
| Quarter ending December 2016         | 4,836       | →                             |
| Quarter ending March 2017            | 4,866       | →                             |
| Quarter ending June 2017             | 4,841       | →                             |
| Quarter ending September 2017        | 4,890       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 552                               | 383   |
| May       | 1,701                             | 1,266 |
| June      | 2,159                             | 2,163 |
| July      | 3,343                             | 2,928 |
| August    | 4,521                             | 4,043 |
| September | 5,453                             | 5,127 |
| October   | 6,238                             |       |
| November  | 7,350                             |       |
| December  | 8,437                             |       |
| January   | 9,273                             |       |
| February  | 10,714                            |       |
| March     | 11,870                            |       |
| April     | 12,480                            |       |
| May       | 12,490                            |       |
| June      | 12,502                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 725         | 6.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 325      | 2,433       | 13.4%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 359      | 725         | 49.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,297    | 2,433       | 53.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 137      | 2,842       | 4.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,842       | 0.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 2,842       | 2.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 20          | 90.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

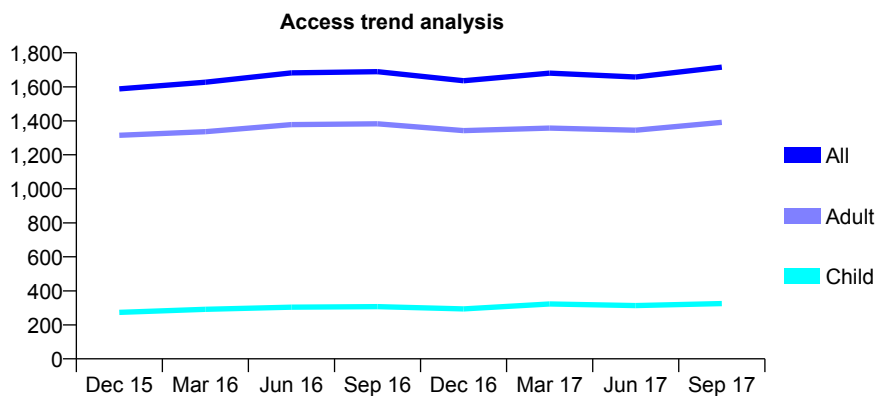
## Q45 - Vital Signs At a Glance Contract Report for 686743/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR HS BASRA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 22/09/2013   |
| Contract end date    |              |

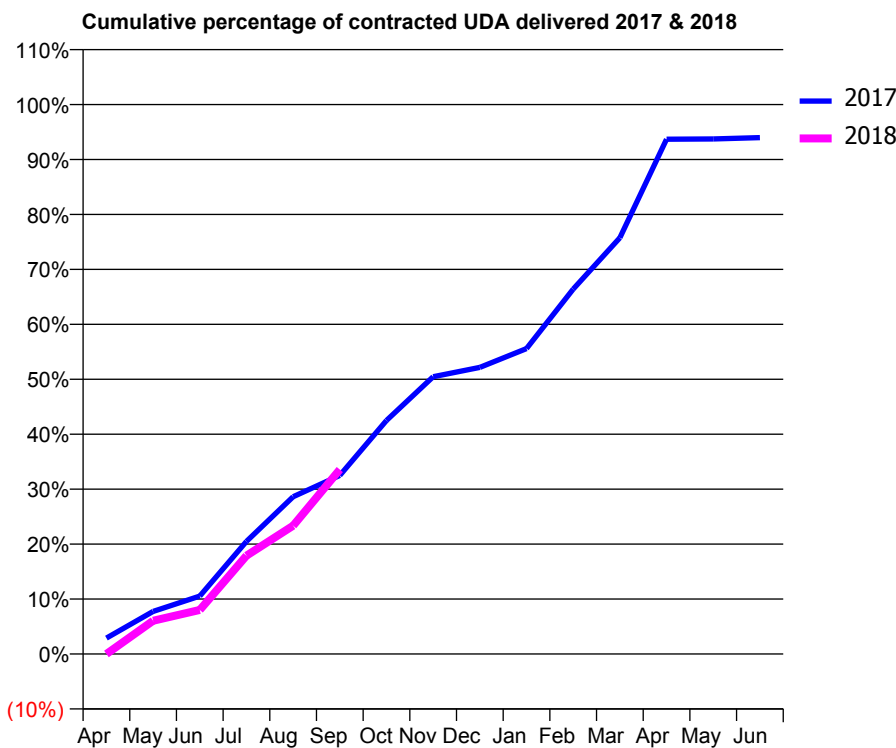
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,199       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £170,562.45 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 1,689 |                               |
| Quarter ending December 2016         | 1,636 | ↓                             |
| Quarter ending March 2017            | 1,680 | ↑                             |
| Quarter ending June 2017             | 1,658 | ↓                             |
| Quarter ending September 2017        | 1,716 | ↑                             |
| <b>Variance since September 2016</b> | 1.6%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 150                               | 0     |
| May       | 403                               | 314   |
| June      | 549                               | 418   |
| July      | 1,065                             | 930   |
| August    | 1,488                             | 1,214 |
| September | 1,690                             | 1,745 |
| October   | 2,210                             |       |
| November  | 2,623                             |       |
| December  | 2,711                             |       |
| January   | 2,890                             |       |
| February  | 3,453                             |       |
| March     | 3,938                             |       |
| April     | 4,871                             |       |
| May       | 4,874                             |       |
| June      | 4,886                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 234         | 3.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 870         | 8.0%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 124      | 234         | 53.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 434      | 870         | 49.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 37       | 842         | 4.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 842         | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 842         | 0.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

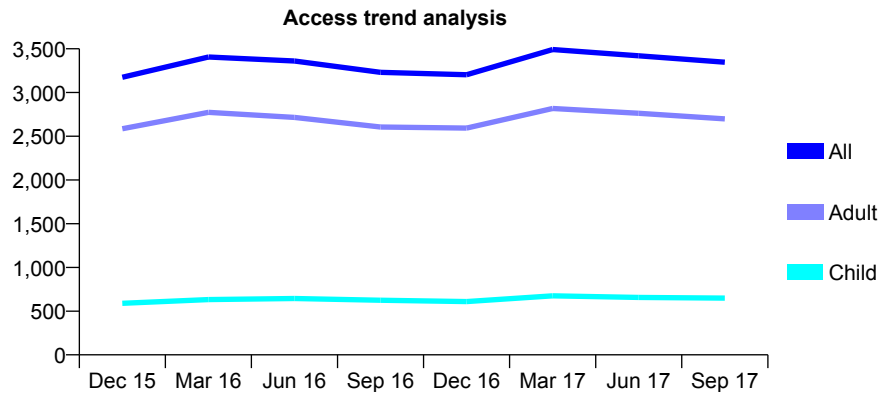
## Q45 - Vital Signs At a Glance Contract Report for 692093/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR N AGGARWAL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/12/2012    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,162      |
| Carry forward general activity (UDA)        | -102        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £347,586.06 |

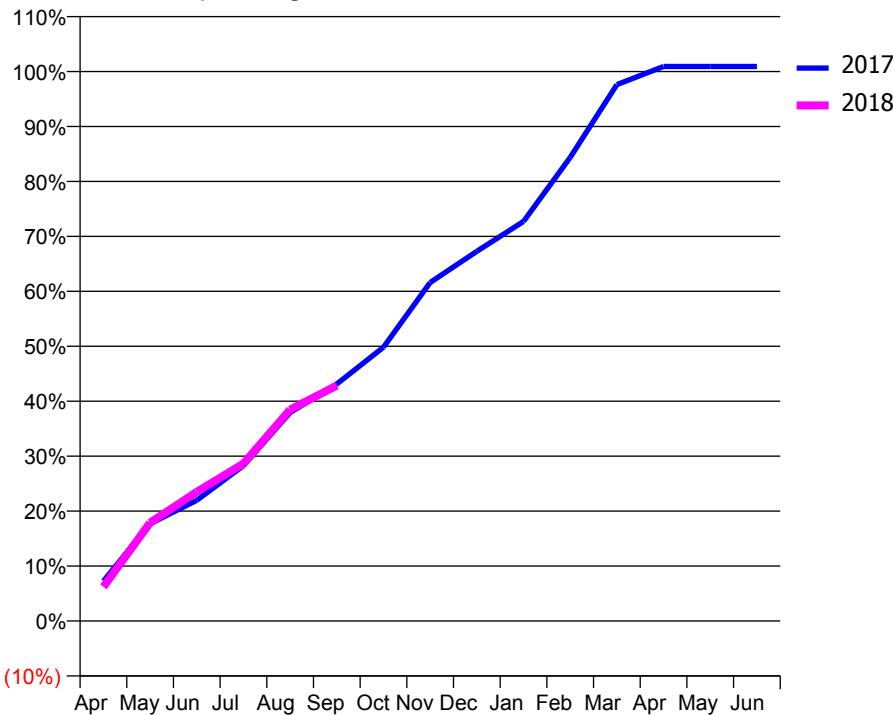
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,231       |                               |
| Quarter ending December 2016         | 3,204       | →                             |
| Quarter ending March 2017            | 3,492       | ↑                             |
| Quarter ending June 2017             | 3,420       | ↓                             |
| Quarter ending September 2017        | 3,347       | ↓                             |
| <b>Variance since September 2016</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 812                               | 695   |
| May       | 1,975                             | 1,999 |
| June      | 2,451                             | 2,623 |
| July      | 3,156                             | 3,197 |
| August    | 4,235                             | 4,295 |
| September | 4,815                             | 4,781 |
| October   | 5,562                             |       |
| November  | 6,877                             |       |
| December  | 7,510                             |       |
| January   | 8,116                             |       |
| February  | 9,417                             |       |
| March     | 10,895                            |       |
| April     | 11,264                            |       |
| May       | 11,264                            |       |
| June      | 11,264                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 366         | 1.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 85       | 1,427       | 6.0%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 121      | 366         | 33.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 460      | 1,427       | 32.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 1,666       | 1.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,666       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,666       | 0.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

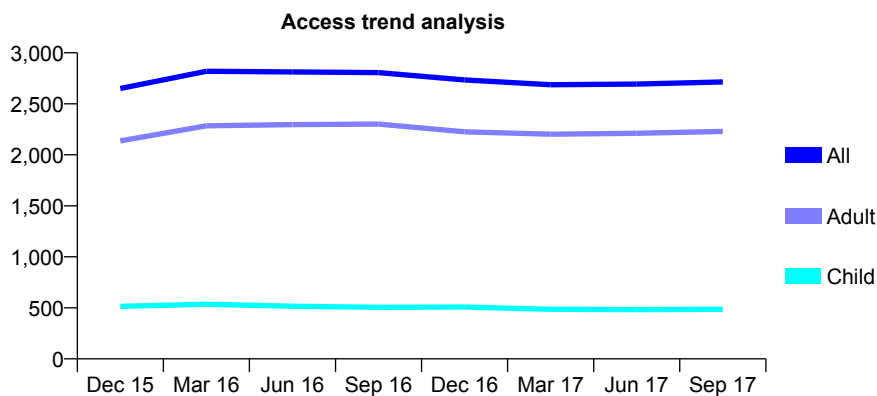
## Q45 - Vital Signs At a Glance Contract Report for 712698/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | MISS KL WILLOUGHBY |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2014         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,461       |
| Carry forward general activity (UDA)        | -245        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £196,345.11 |

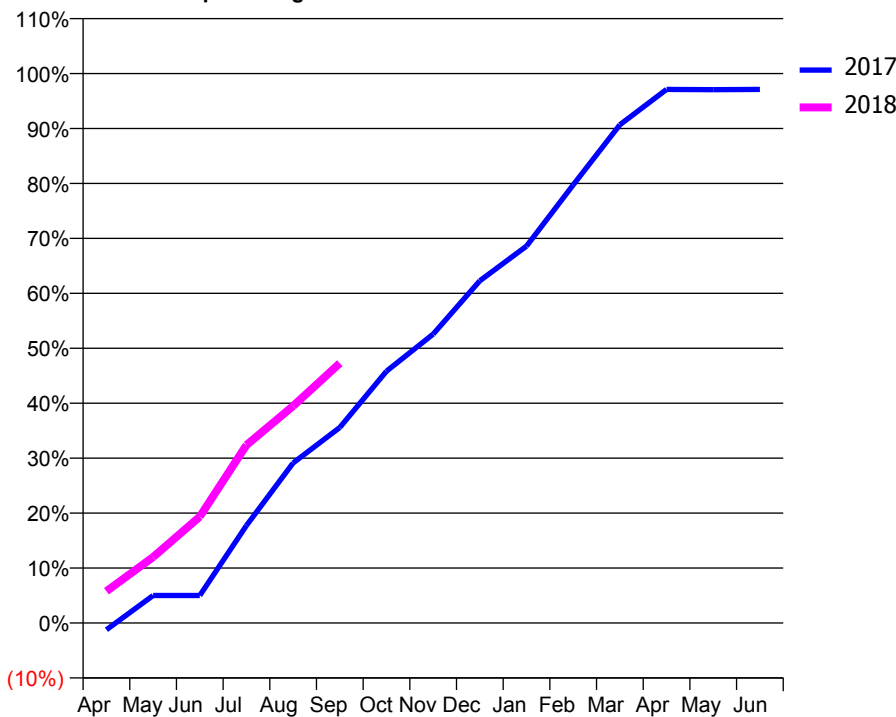
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,806         |                               |
| Quarter ending December 2016         | 2,734         | ↓                             |
| Quarter ending March 2017            | 2,687         | ↓                             |
| Quarter ending June 2017             | 2,694         | →                             |
| Quarter ending September 2017        | 2,715         | →                             |
| <b>Variance since September 2016</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | -106  | 490   |
| May       | 424   | 1,015 |
| June      | 424   | 1,637 |
| July      | 1,503 | 2,740 |
| August    | 2,464 | 3,342 |
| September | 3,011 | 4,000 |
| October   | 3,878 |       |
| November  | 4,448 |       |
| December  | 5,270 |       |
| January   | 5,804 |       |
| February  | 6,746 |       |
| March     | 7,671 |       |
| April     | 8,216 |       |
| May       | 8,213 |       |
| June      | 8,216 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 424         | 11.6%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 227      | 1,709       | 13.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 247      | 424         | 58.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 963      | 1,709       | 56.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 100      | 1,911       | 5.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,911       | 0.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 1,911       | 1.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 18          | 77.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

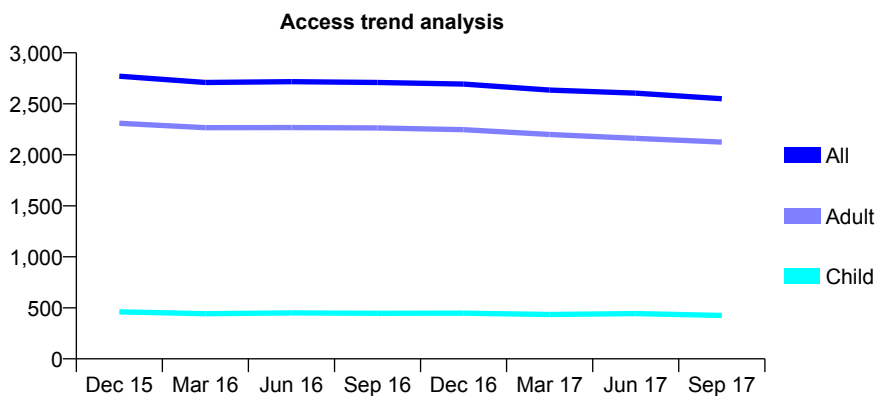
## Q45 - Vital Signs At a Glance Contract Report for 728306/0002 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR MW ALEXANDER |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 30/04/2012      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,576      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £226,261.45 |

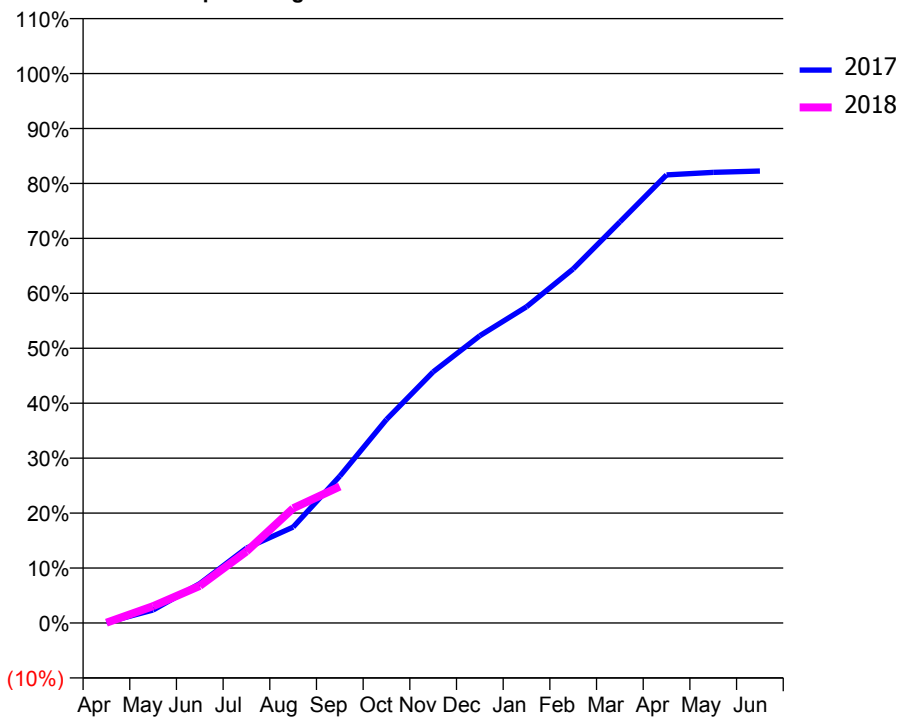
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,709         |                               |
| Quarter ending December 2016         | 2,694         | →                             |
| Quarter ending March 2017            | 2,634         | ↓                             |
| Quarter ending June 2017             | 2,605         | ↓                             |
| Quarter ending September 2017        | 2,550         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 11                                | 6     |
| May       | 250                               | 325   |
| June      | 758                               | 714   |
| July      | 1,441                             | 1,377 |
| August    | 1,845                             | 2,209 |
| September | 2,827                             | 2,627 |
| October   | 3,919                             |       |
| November  | 4,834                             |       |
| December  | 5,530                             |       |
| January   | 6,086                             |       |
| February  | 6,814                             |       |
| March     | 7,718                             |       |
| April     | 8,625                             |       |
| May       | 8,672                             |       |
| June      | 8,699                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 212         | 7.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 127      | 1,095       | 11.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 82       | 212         | 38.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 488      | 1,095       | 44.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 62       | 996         | 6.2%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 996         | 1.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 996         | 0.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



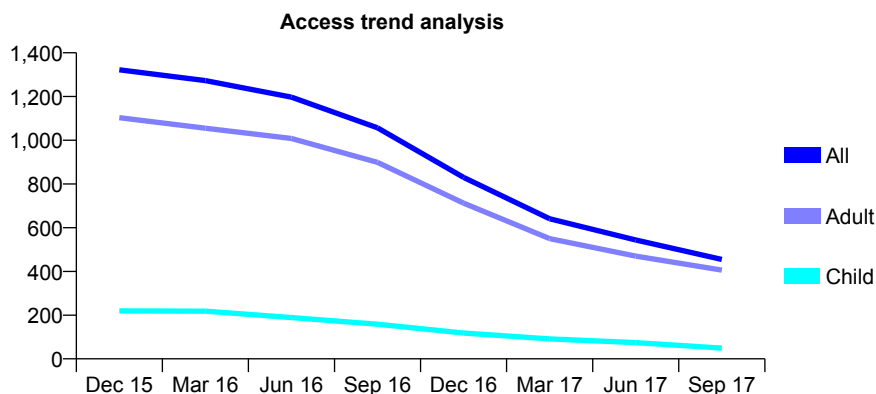
## Q45 - Vital Signs At a Glance Contract Report for 728640/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR R TURBITT |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,300       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,824.20 |

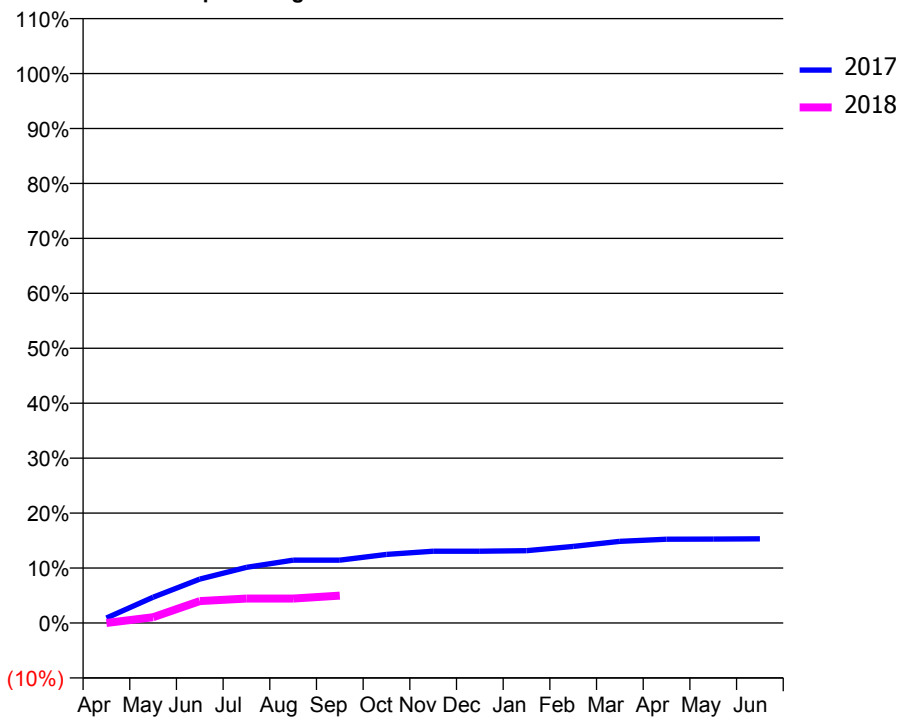
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,057          |                               |
| Quarter ending December 2016         | 830            | ↓                             |
| Quarter ending March 2017            | 641            | ↓                             |
| Quarter ending June 2017             | 544            | ↓                             |
| Quarter ending September 2017        | 455            | ↓                             |
| <b>Variance since September 2016</b> | <b>(57.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 48   | 0    |
| May       | 249  | 56   |
| June      | 423  | 211  |
| July      | 536  | 236  |
| August    | 606  | 236  |
| September | 606  | 265  |
| October   | 662  |      |
| November  | 693  |      |
| December  | 693  |      |
| January   | 698  |      |
| February  | 738  |      |
| March     | 788  |      |
| April     | 808  |      |
| May       | 810  |      |
| June      | 813  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 14          | 0.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 134         | 9.7%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 14          | 14.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 41       | 134         | 30.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 128         | 7.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 128         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 128         | 1.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



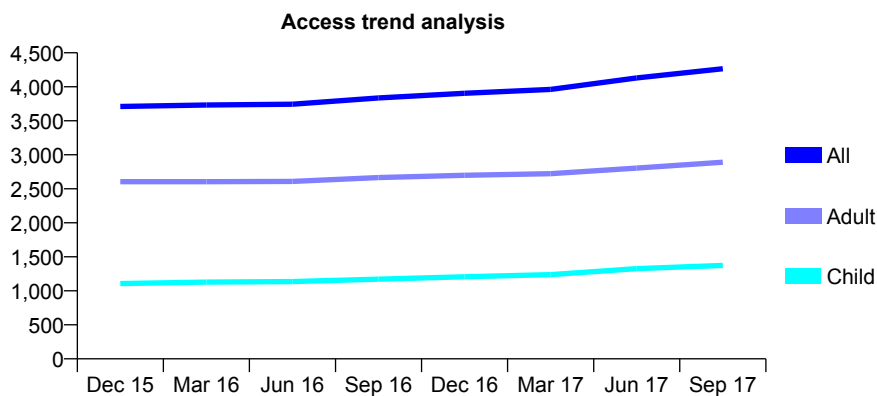
## Q45 - Vital Signs At a Glance Contract Report for 732621/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Ladhar, Ladhar and Dinsdale |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,147      |
| Carry forward general activity (UDA)        | -243        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £282,199.43 |

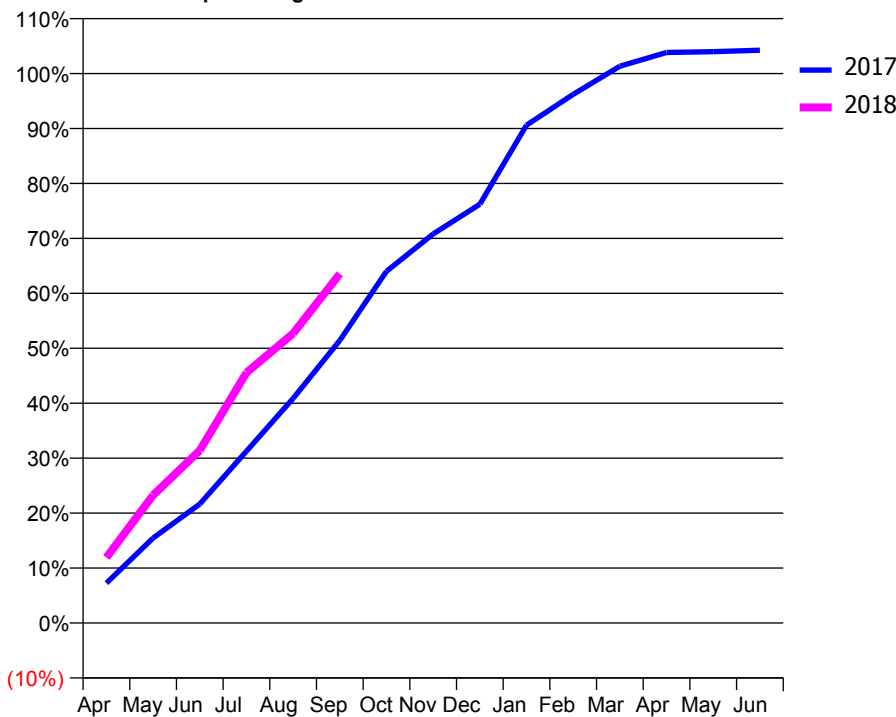
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,837        |                               |
| Quarter ending December 2016         | 3,905        | →                             |
| Quarter ending March 2017            | 3,961        | →                             |
| Quarter ending June 2017             | 4,130        | ↑                             |
| Quarter ending September 2017        | 4,265        | ↑                             |
| <b>Variance since September 2016</b> | <b>11.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 883    | 1,450 |
| May       | 1,879  | 2,824 |
| June      | 2,631  | 3,817 |
| July      | 3,797  | 5,535 |
| August    | 4,966  | 6,400 |
| September | 6,248  | 7,719 |
| October   | 7,774  |       |
| November  | 8,601  |       |
| December  | 9,258  |       |
| January   | 11,007 |       |
| February  | 11,686 |       |
| March     | 12,307 |       |
| April     | 12,613 |       |
| May       | 12,631 |       |
| June      | 12,662 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 1,271       | 11.0%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 1,991       | 13.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 695      | 1,271       | 54.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 912      | 1,991       | 45.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 154      | 3,153       | 4.9%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 3,153       | 1.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 3,153       | 1.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

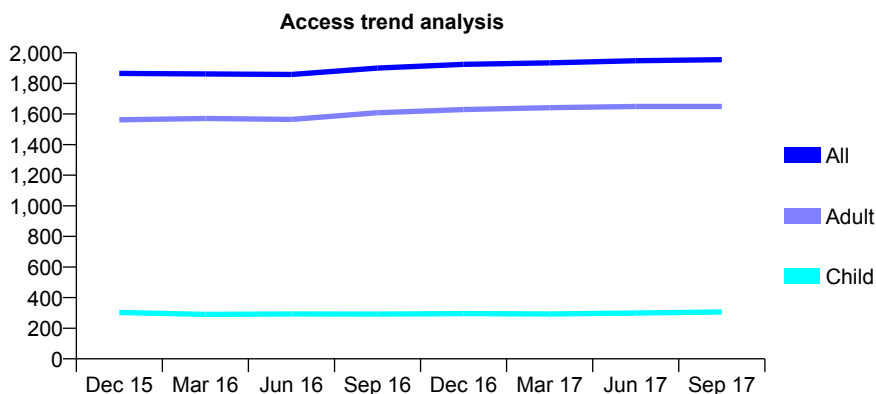
## Q45 - Vital Signs At a Glance Contract Report for 739170/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR RS ELSTON            |
| Contract type name   | Pilot Contract          |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,622      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 103         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £322,101.45 |

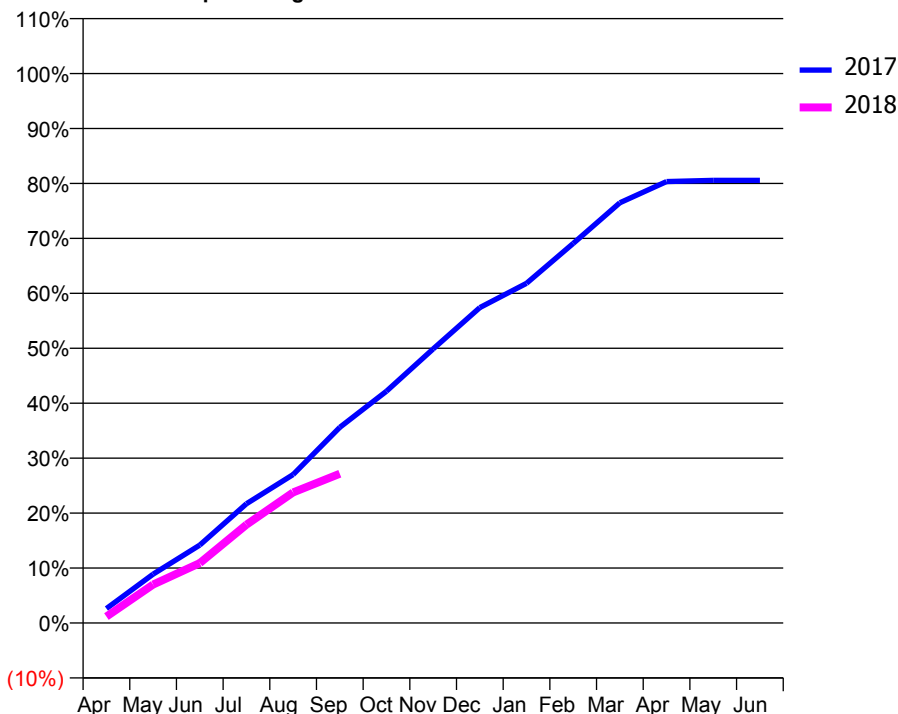
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,900       |                               |
| Quarter ending December 2016         | 1,925       | →                             |
| Quarter ending March 2017            | 1,934       | →                             |
| Quarter ending June 2017             | 1,948       | →                             |
| Quarter ending September 2017        | 1,955       | →                             |
| <b>Variance since September 2016</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 286                               | 160   |
| May       | 969                               | 955   |
| June      | 1,545                             | 1,487 |
| July      | 2,366                             | 2,437 |
| August    | 2,944                             | 3,237 |
| September | 3,881                             | 3,700 |
| October   | 4,596                             |       |
| November  | 5,434                             |       |
| December  | 6,255                             |       |
| January   | 6,736                             |       |
| February  | 7,527                             |       |
| March     | 8,334                             |       |
| April     | 8,754                             |       |
| May       | 8,778                             |       |
| June      | 8,779                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 305         | 12.5%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 294      | 1,321       | 22.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 190      | 305         | 62.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 725      | 1,321       | 54.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 1,446       | 1.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,446       | 0.7%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 113      | 1,446       | 7.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

## Q45 - Vital Signs At a Glance Contract Report for 741566/0001 - September 2017

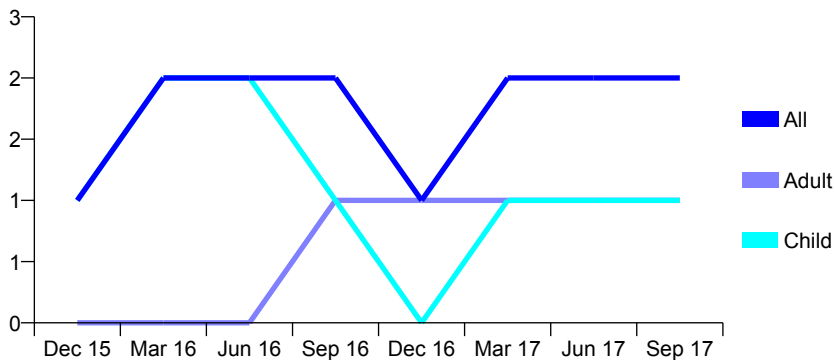
|                      |               |
|----------------------|---------------|
| Name or company name | MISS SM GRANT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |        |
|---|--------|
| 17/18 Contracted general activity (UDA)     | 4      |
| Carry forward general activity (UDA)        | 0      |
| 17/18 Contracted orthodontic activity (UOA) | 0      |
| Carry forward orthodontic activity (UOA)    | 0      |
| Baseline contract value                     | £53.66 |

### ACCESS\*

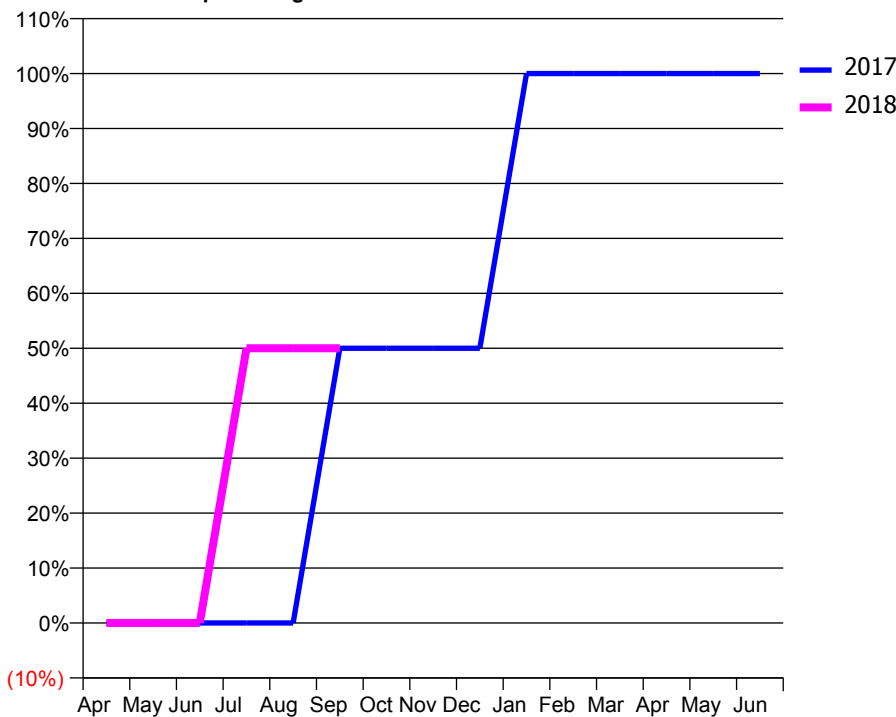
| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 2     |                               |
| Quarter ending December 2016         | 1     | ↓                             |
| Quarter ending March 2017            | 2     | ↑                             |
| Quarter ending June 2017             | 2     | →                             |
| Quarter ending September 2017        | 2     | →                             |
| <b>Variance since September 2016</b> | 0.0%  | →                             |

### Access trend analysis



### ACTIVITY

#### Cumulative percentage of contracted UDA delivered 2017 & 2018



#### Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 0    | 0    |
| May       | 0    | 0    |
| June      | 0    | 0    |
| July      | 0    | 2    |
| August    | 0    | 2    |
| September | 2    | 2    |
| October   | 2    |      |
| November  | 2    |      |
| December  | 2    |      |
| January   | 4    |      |
| February  | 4    |      |
| March     | 4    |      |
| April     | 4    |      |
| May       | 4    |      |
| June      | 4    |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 1           | 100.0%   | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 2           | 0.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2           | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2           | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

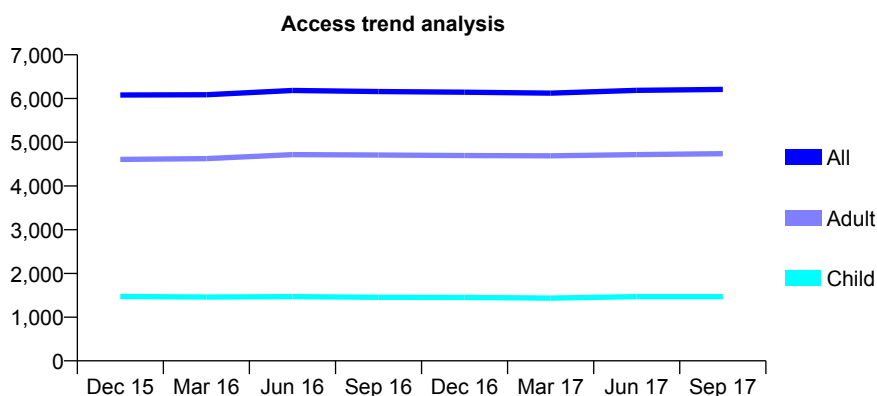
## Q45 - Vital Signs At a Glance Contract Report for 742376/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | MR SA HETHERINGTON |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

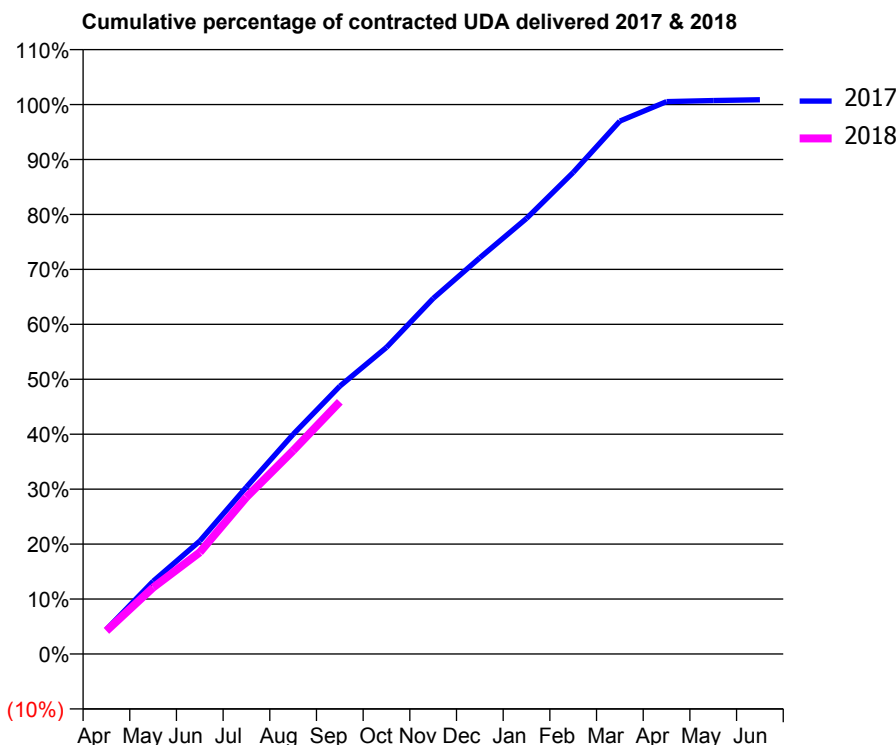
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,232      |
| Carry forward general activity (UDA)        | -139        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £392,726.83 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,161       |                               |
| Quarter ending December 2016         | 6,145       | →                             |
| Quarter ending March 2017            | 6,123       | →                             |
| Quarter ending June 2017             | 6,186       | →                             |
| Quarter ending September 2017        | 6,207       | →                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 725                               | 683   |
| May       | 2,149                             | 1,963 |
| June      | 3,338                             | 3,002 |
| July      | 4,935                             | 4,635 |
| August    | 6,489                             | 6,010 |
| September | 7,913                             | 7,452 |
| October   | 9,060                             |       |
| November  | 10,502                            |       |
| December  | 11,704                            |       |
| January   | 12,868                            |       |
| February  | 14,224                            |       |
| March     | 15,744                            |       |
| April     | 16,319                            |       |
| May       | 16,349                            |       |
| June      | 16,371                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 831         | 6.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 493      | 2,758       | 17.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 831         | 27.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 853      | 2,758       | 30.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 466      | 3,305       | 14.1%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 3,305       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 135      | 3,305       | 4.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 22          | 90.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 22          | 90.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

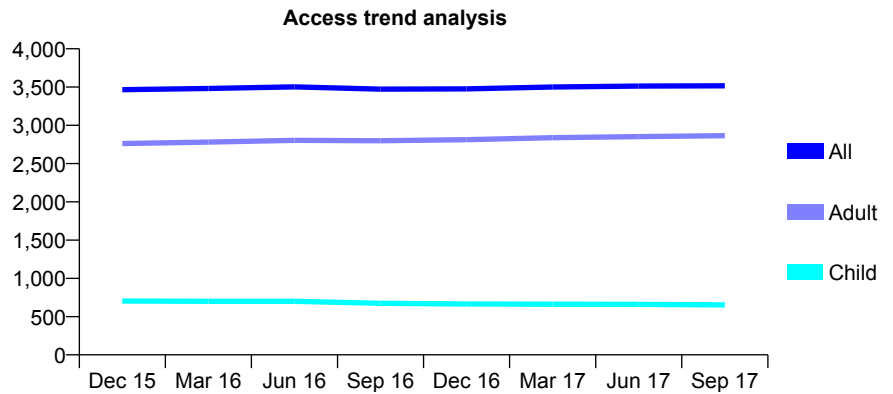
## Q45 - Vital Signs At a Glance Contract Report for 742562/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR NL CREES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,425      |
| Carry forward general activity (UDA)        | 33          |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £256,660.41 |

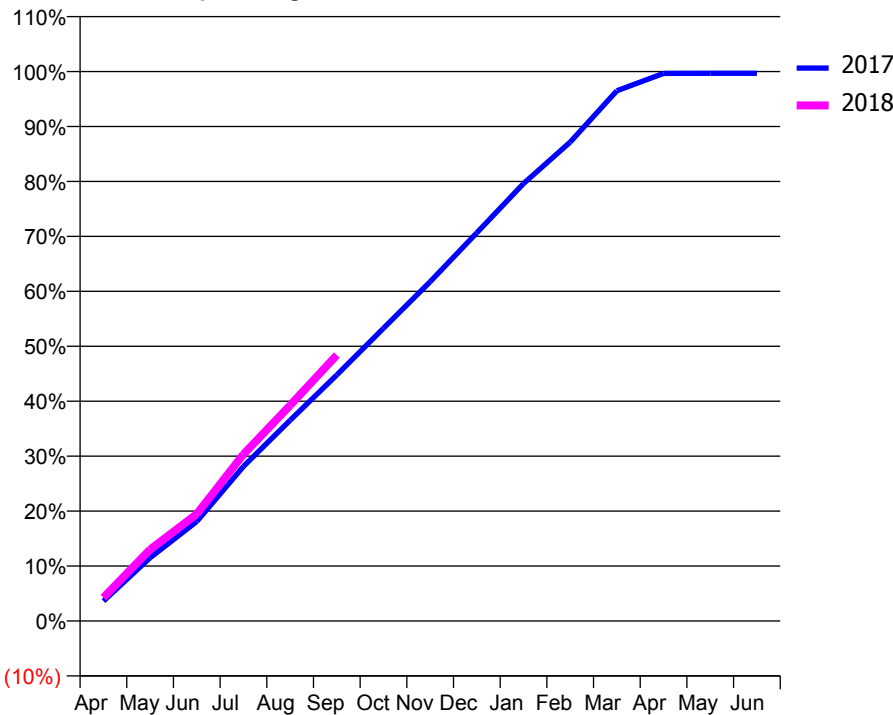
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,472       |                               |
| Quarter ending December 2016         | 3,477       | →                             |
| Quarter ending March 2017            | 3,501       | →                             |
| Quarter ending June 2017             | 3,512       | →                             |
| Quarter ending September 2017        | 3,517       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 378                               | 445   |
| May       | 1,200                             | 1,357 |
| June      | 1,888                             | 2,030 |
| July      | 2,932                             | 3,164 |
| August    | 3,809                             | 4,092 |
| September | 4,669                             | 5,046 |
| October   | 5,554                             |       |
| November  | 6,437                             |       |
| December  | 7,367                             |       |
| January   | 8,299                             |       |
| February  | 9,086                             |       |
| March     | 10,059                            |       |
| April     | 10,389                            |       |
| May       | 10,392                            |       |
| June      | 10,392                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 522         | 10.7%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 257      | 1,995       | 12.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 289      | 522         | 55.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,095    | 1,995       | 54.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 243      | 2,370       | 10.3%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,370       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,370       | 1.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

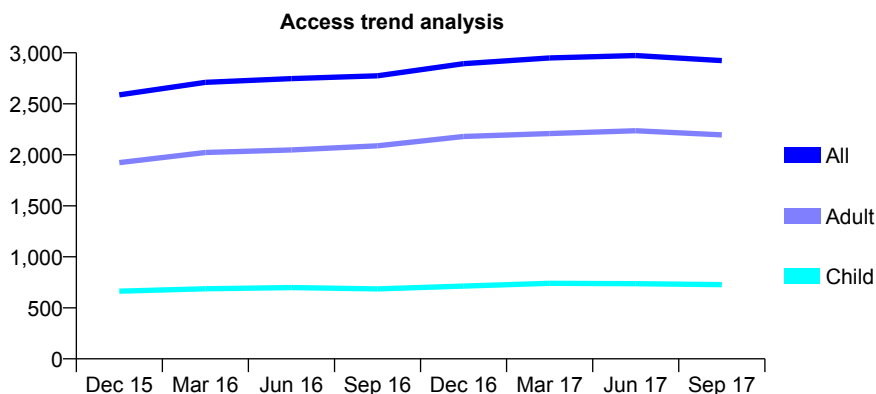
## Q45 - Vital Signs At a Glance Contract Report for 761338/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS N HILL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,475       |
| Carry forward general activity (UDA)        | -138        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £251,295.38 |

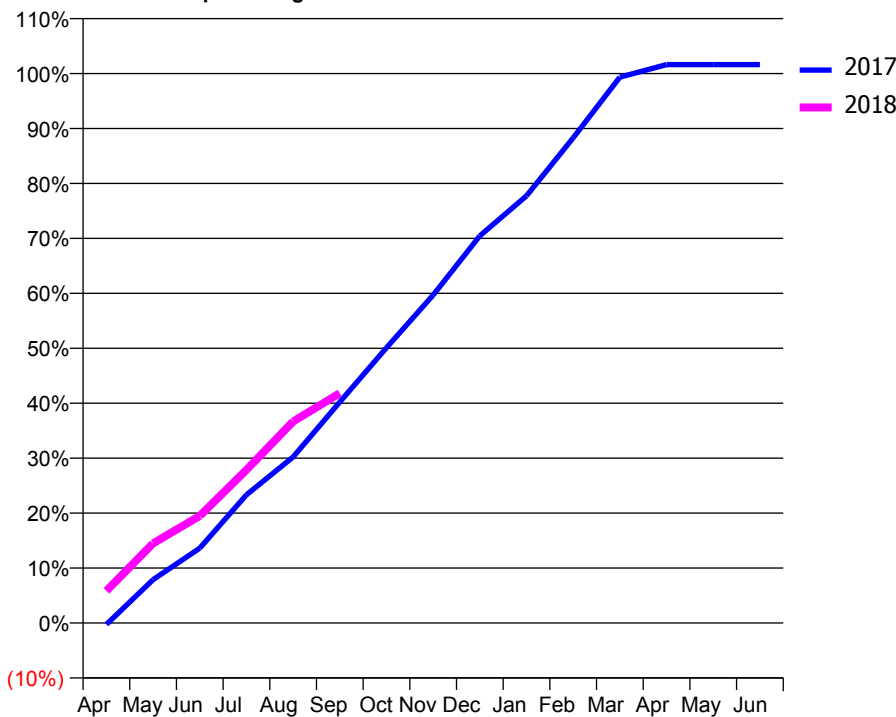
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,774       |                               |
| Quarter ending December 2016         | 2,893       | ↑                             |
| Quarter ending March 2017            | 2,950       | →                             |
| Quarter ending June 2017             | 2,973       | →                             |
| Quarter ending September 2017        | 2,923       | ↓                             |
| <b>Variance since September 2016</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | -24   | 497   |
| May       | 669   | 1,228 |
| June      | 1,156 | 1,653 |
| July      | 1,977 | 2,361 |
| August    | 2,561 | 3,109 |
| September | 3,410 | 3,544 |
| October   | 4,247 |       |
| November  | 5,058 |       |
| December  | 5,971 |       |
| January   | 6,588 |       |
| February  | 7,483 |       |
| March     | 8,418 |       |
| April     | 8,613 |       |
| May       | 8,613 |       |
| June      | 8,613 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 376         | 1.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 157      | 1,313       | 12.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 141      | 376         | 37.5%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 438      | 1,313       | 33.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 102      | 1,630       | 6.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 1,630       | 1.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,630       | 0.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

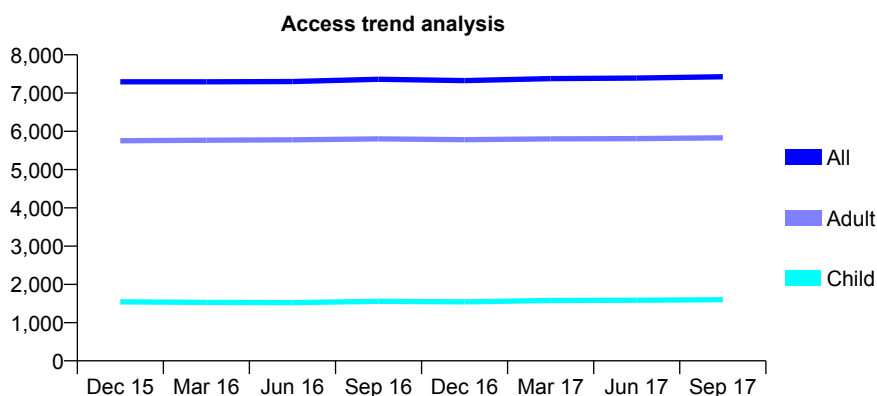
## Q45 - Vital Signs At a Glance Contract Report for 761486/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS NL PROCTOR |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

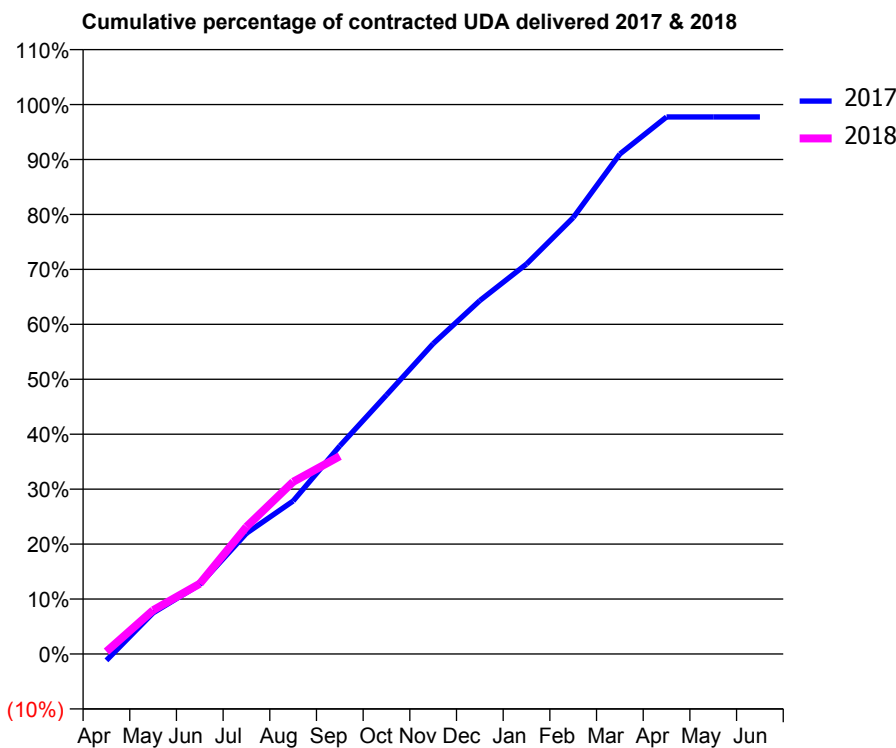
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,711      |
| Carry forward general activity (UDA)        | 446         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £529,403.40 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,359       |                               |
| Quarter ending December 2016         | 7,325       | →                             |
| Quarter ending March 2017            | 7,378       | →                             |
| Quarter ending June 2017             | 7,391       | →                             |
| Quarter ending September 2017        | 7,427       | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -230                              | 90    |
| May       | 1,478                             | 1,572 |
| June      | 2,492                             | 2,522 |
| July      | 4,330                             | 4,567 |
| August    | 5,487                             | 6,178 |
| September | 7,464                             | 7,097 |
| October   | 9,294                             |       |
| November  | 11,134                            |       |
| December  | 12,679                            |       |
| January   | 13,988                            |       |
| February  | 15,654                            |       |
| March     | 17,936                            |       |
| April     | 19,263                            |       |
| May       | 19,264                            |       |
| June      | 19,265                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,212       | 8.6%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 611      | 3,909       | 15.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 744      | 1,212       | 61.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,125    | 3,909       | 54.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 626      | 4,488       | 13.9%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 4,488       | 1.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,488       | 0.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 22          | 81.8%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 22          | 95.5%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



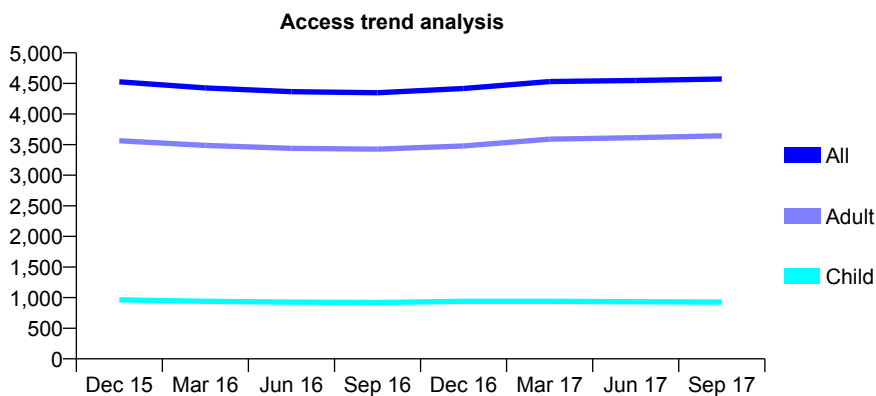
## Q45 - Vital Signs At a Glance Contract Report for 767514/0002 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MISS KE BOOTH           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/12/2011              |
| Contract end date    |                         |

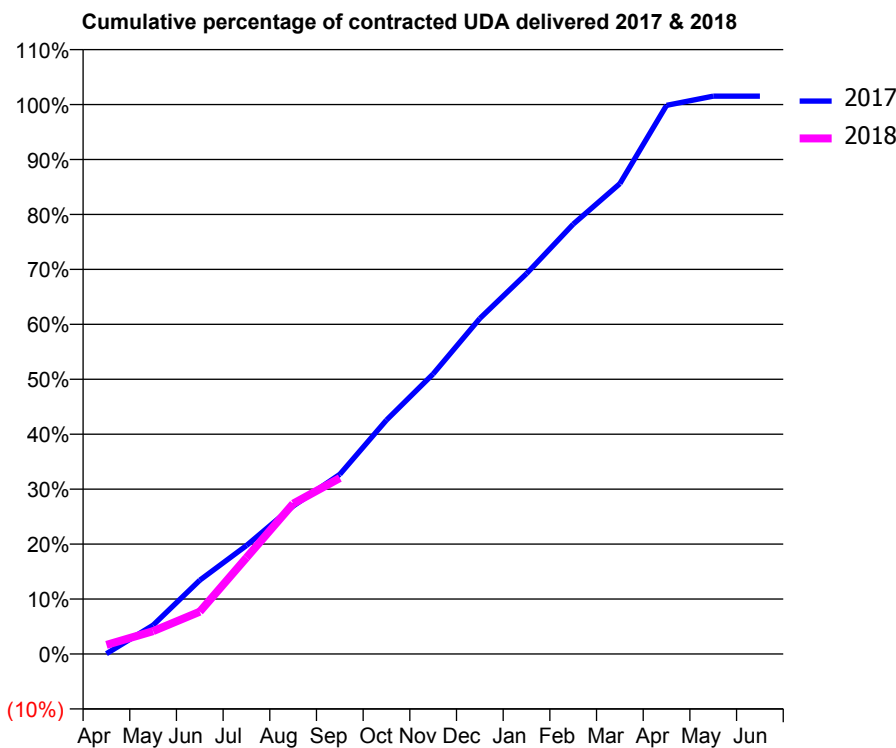
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,032      |
| Carry forward general activity (UDA)        | -184        |
| 17/18 Contracted orthodontic activity (UOA) | 2           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £459,933.20 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,347       |                               |
| Quarter ending December 2016         | 4,417       | →                             |
| Quarter ending March 2017            | 4,530       | ↑                             |
| Quarter ending June 2017             | 4,548       | →                             |
| Quarter ending September 2017        | 4,571       | →                             |
| <b>Variance since September 2016</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 7                                 | 199   |
| May       | 633                               | 500   |
| June      | 1,615                             | 928   |
| July      | 2,375                             | 2,108 |
| August    | 3,241                             | 3,292 |
| September | 3,933                             | 3,854 |
| October   | 5,124                             |       |
| November  | 6,132                             |       |
| December  | 7,348                             |       |
| January   | 8,328                             |       |
| February  | 9,412                             |       |
| March     | 10,299                            |       |
| April     | 12,015                            |       |
| May       | 12,215                            |       |
| June      | 12,216                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 641         | 5.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 362      | 2,464       | 14.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 332      | 641         | 51.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,286    | 2,464       | 52.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 149      | 2,153       | 6.9%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,153       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 2,153       | 1.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 17          | 82.4%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



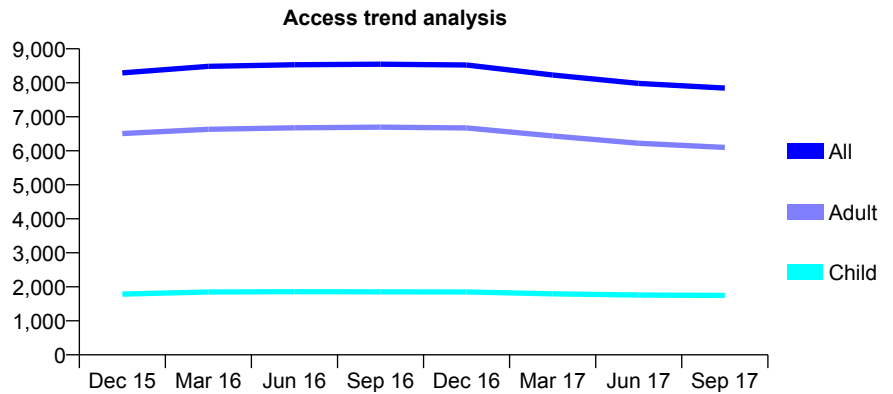
## Q45 - Vital Signs At a Glance Contract Report for 772321/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR PC WOODHOUSE         |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/06/2011              |
| Contract end date    |                         |

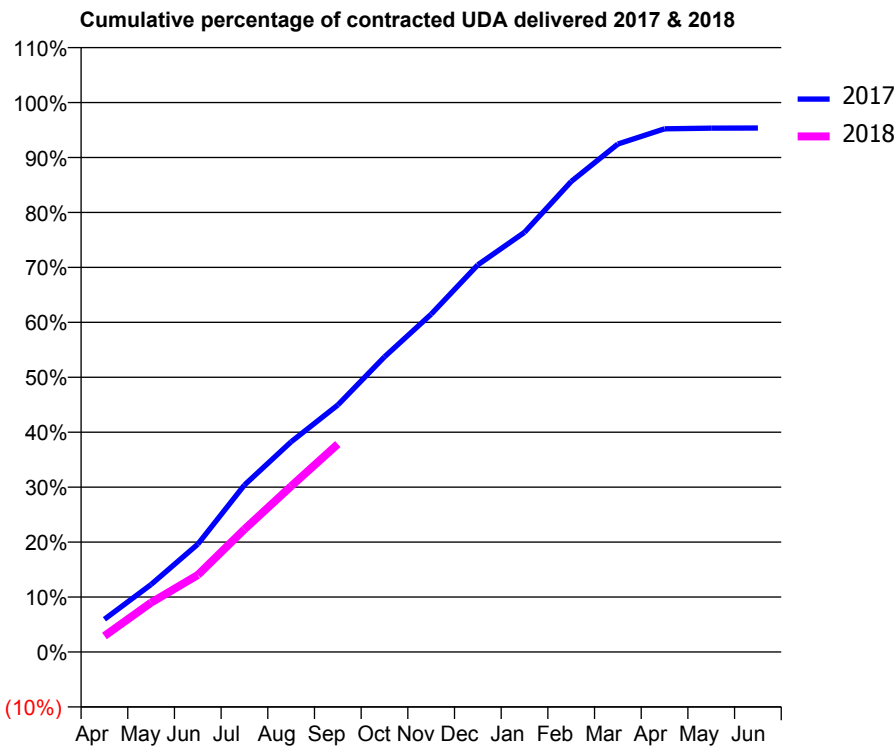
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,441      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £771,516.83 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,548         |                               |
| Quarter ending December 2016         | 8,524         | →                             |
| Quarter ending March 2017            | 8,231         | ↓                             |
| Quarter ending June 2017             | 7,982         | ↓                             |
| Quarter ending September 2017        | 7,846         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.2%)</b> | ↓                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,696                             | 831    |
| May       | 3,499                             | 2,558  |
| June      | 5,583                             | 3,988  |
| July      | 8,643                             | 6,351  |
| August    | 10,882                            | 8,581  |
| September | 12,783                            | 10,762 |
| October   | 15,277                            |        |
| November  | 17,483                            |        |
| December  | 20,041                            |        |
| January   | 21,720                            |        |
| February  | 24,351                            |        |
| March     | 26,293                            |        |
| April     | 27,082                            |        |
| May       | 27,115                            |        |
| June      | 27,123                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,365       | 8.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 520      | 3,920       | 13.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 803      | 1,365       | 58.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,289    | 3,920       | 58.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 230      | 4,944       | 4.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 4,944       | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 137      | 4,944       | 2.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 26          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 26          | 88.5%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

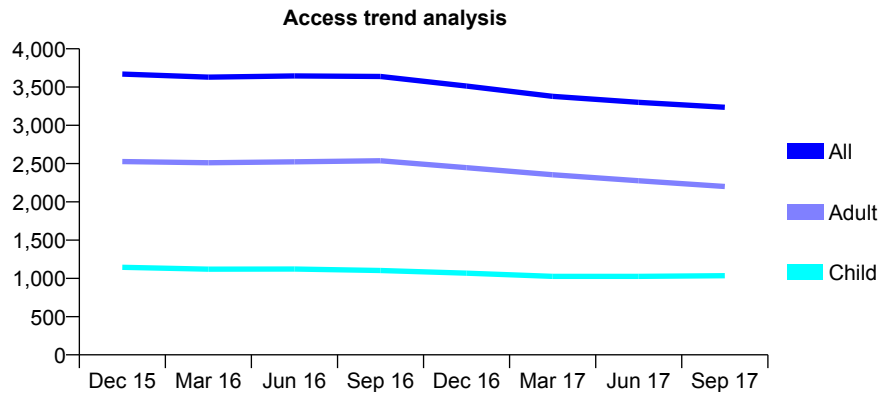
## Q45 - Vital Signs At a Glance Contract Report for 773115/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR P THAPAR    |
| Contract type name   | Pilot Contract |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,473      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £261,553.75 |

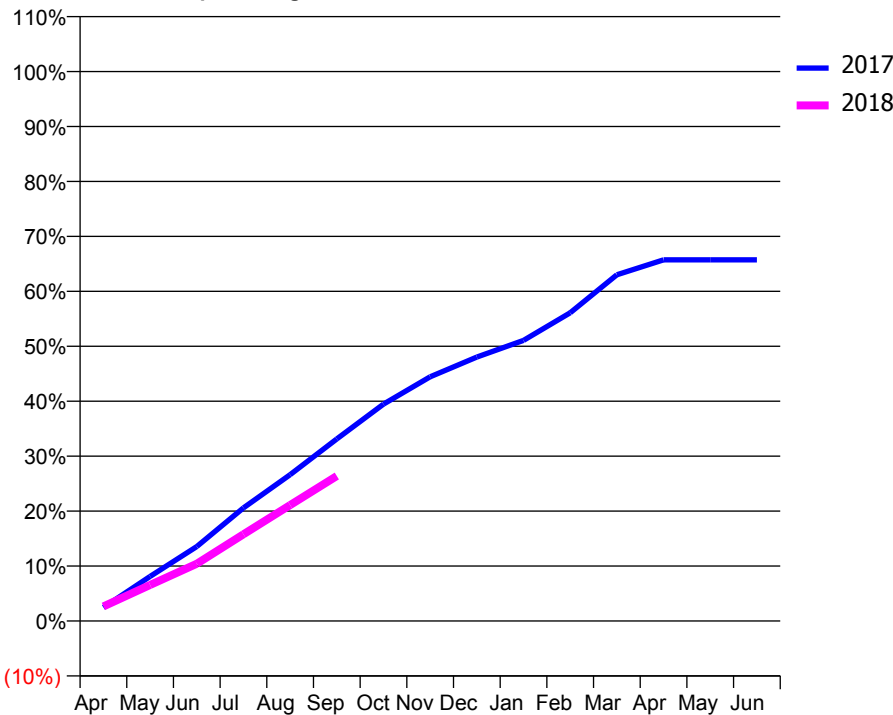
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,639          |                               |
| Quarter ending December 2016         | 3,513          | ↓                             |
| Quarter ending March 2017            | 3,379          | ↓                             |
| Quarter ending June 2017             | 3,301          | ↓                             |
| Quarter ending September 2017        | 3,235          | ↓                             |
| <b>Variance since September 2016</b> | <b>(11.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 284                               | 304   |
| May       | 930                               | 754   |
| June      | 1,556                             | 1,196 |
| July      | 2,364                             | 1,812 |
| August    | 3,056                             | 2,421 |
| September | 3,803                             | 3,029 |
| October   | 4,529                             |       |
| November  | 5,099                             |       |
| December  | 5,512                             |       |
| January   | 5,859                             |       |
| February  | 6,435                             |       |
| March     | 7,230                             |       |
| April     | 7,541                             |       |
| May       | 7,541                             |       |
| June      | 7,541                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 675         | 5.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 920         | 10.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258      | 675         | 38.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 270      | 920         | 29.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 1,463       | 5.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 1,463       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 1,463       | 2.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

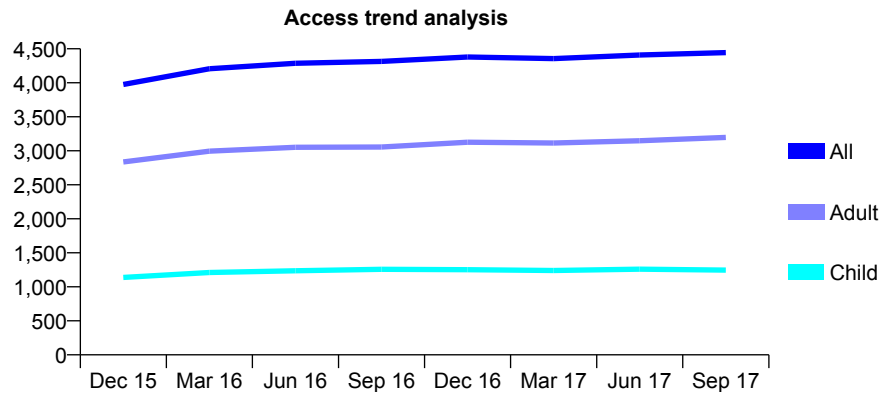
## Q45 - Vital Signs At a Glance Contract Report for 801712/0004 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Mr S A Jeyarajan Dental Surgery |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 14/05/2011                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,567      |
| Carry forward general activity (UDA)        | -231        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £313,651.94 |

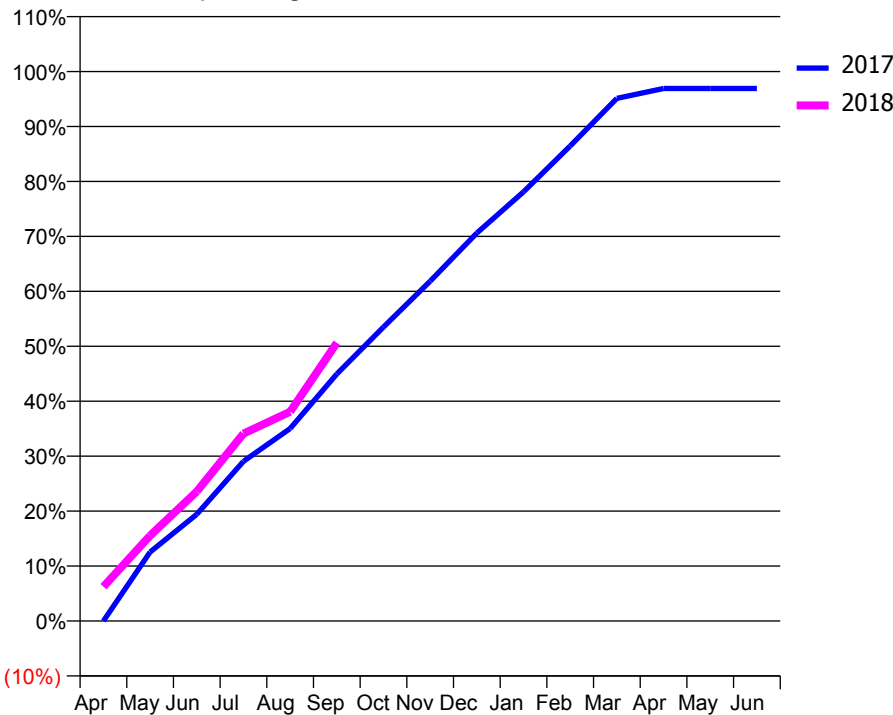
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,314       |                               |
| Quarter ending December 2016         | 4,379       | →                             |
| Quarter ending March 2017            | 4,355       | →                             |
| Quarter ending June 2017             | 4,409       | →                             |
| Quarter ending September 2017        | 4,444       | →                             |
| <b>Variance since September 2016</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 723   |
| May       | 1,453                             | 1,798 |
| June      | 2,247                             | 2,726 |
| July      | 3,361                             | 3,946 |
| August    | 4,052                             | 4,406 |
| September | 5,199                             | 5,855 |
| October   | 6,187                             |       |
| November  | 7,152                             |       |
| December  | 8,166                             |       |
| January   | 9,034                             |       |
| February  | 9,999                             |       |
| March     | 11,001                            |       |
| April     | 11,209                            |       |
| May       | 11,209                            |       |
| June      | 11,209                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 802         | 9.2%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 289      | 1,911       | 15.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392      | 802         | 48.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 725      | 1,911       | 37.9%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 337      | 2,615       | 12.9%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,615       | 0.7%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 2,615       | 1.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

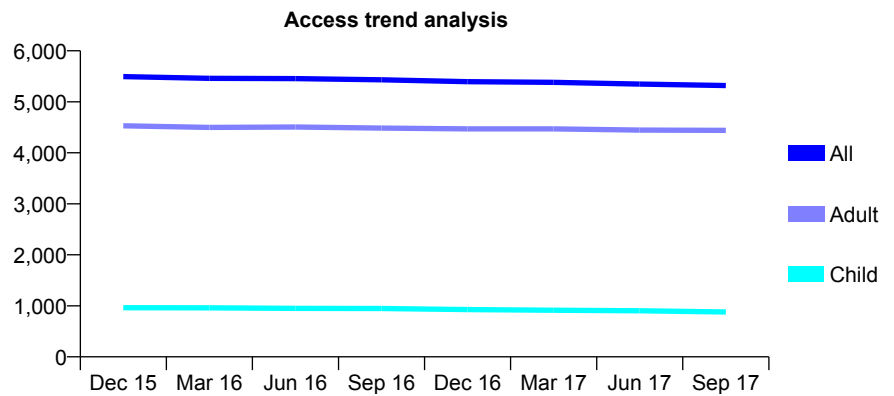
## Q45 - Vital Signs At a Glance Contract Report for 804932/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A ABRAHAM |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,669      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £378,073.74 |

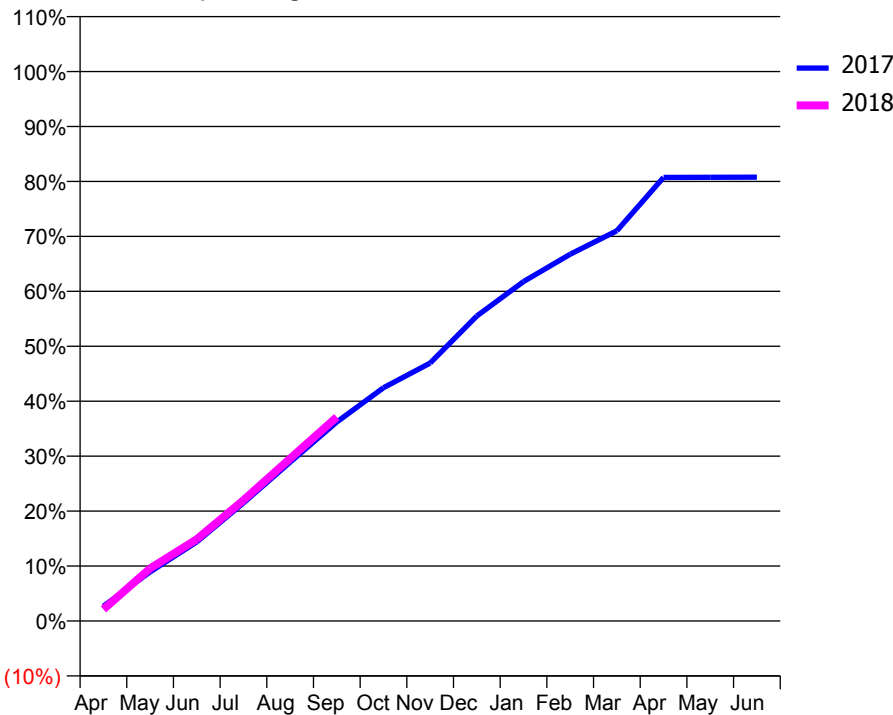
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,431         |                               |
| Quarter ending December 2016         | 5,394         | →                             |
| Quarter ending March 2017            | 5,382         | →                             |
| Quarter ending June 2017             | 5,349         | →                             |
| Quarter ending September 2017        | 5,319         | →                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 476                               | 375   |
| May       | 1,580                             | 1,690 |
| June      | 2,546                             | 2,629 |
| July      | 3,798                             | 3,886 |
| August    | 5,110                             | 5,225 |
| September | 6,401                             | 6,560 |
| October   | 7,501                             |       |
| November  | 8,293                             |       |
| December  | 9,810                             |       |
| January   | 10,913                            |       |
| February  | 11,793                            |       |
| March     | 12,547                            |       |
| April     | 14,262                            |       |
| May       | 14,267                            |       |
| June      | 14,271                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 535         | 9.2%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 416      | 2,585       | 16.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 111      | 535         | 20.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 590      | 2,585       | 22.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 171      | 2,532       | 6.8%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 2,532       | 2.7%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 128      | 2,532       | 5.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 26          | 76.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 26          | 84.6%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

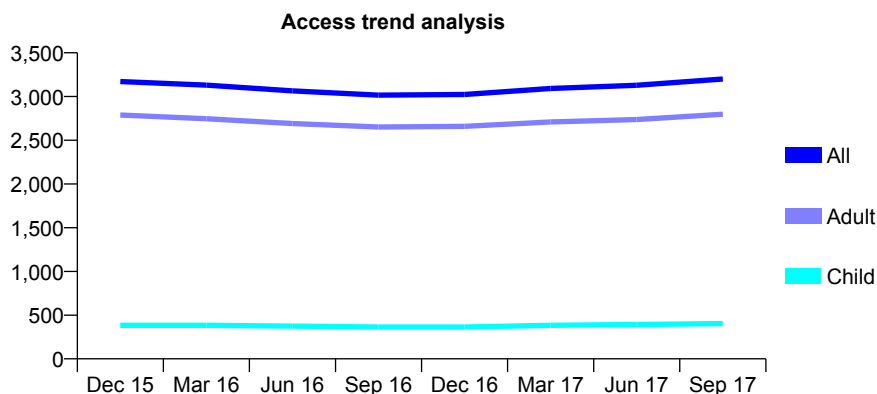
## Q45 - Vital Signs At a Glance Contract Report for 811513/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR PL NEWTON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,980      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £343,951.48 |

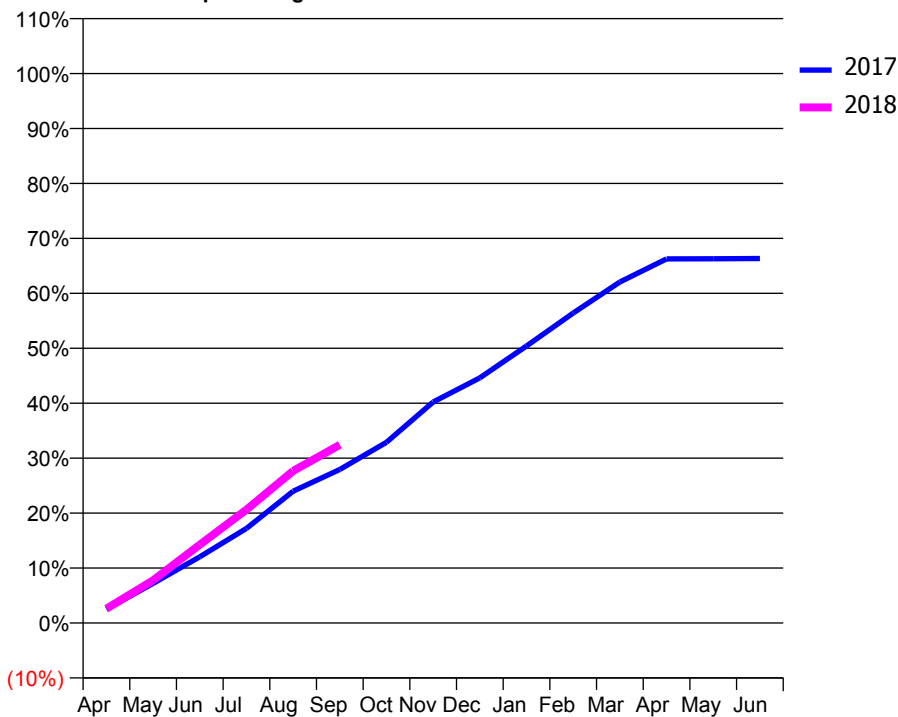
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,016       |                               |
| Quarter ending December 2016         | 3,023       | →                             |
| Quarter ending March 2017            | 3,092       | ↑                             |
| Quarter ending June 2017             | 3,129       | →                             |
| Quarter ending September 2017        | 3,200       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 399    | 416   |
| May       | 1,153  | 1,244 |
| June      | 1,925  | 2,279 |
| July      | 2,753  | 3,300 |
| August    | 3,834  | 4,423 |
| September | 4,467  | 5,184 |
| October   | 5,258  |       |
| November  | 6,428  |       |
| December  | 7,131  |       |
| January   | 8,056  |       |
| February  | 9,013  |       |
| March     | 9,917  |       |
| April     | 10,590 |       |
| May       | 10,592 |       |
| June      | 10,600 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 360         | 7.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 294      | 2,421       | 12.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 218      | 360         | 60.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,659    | 2,421       | 68.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 160      | 2,528       | 6.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 2,528       | 1.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 2,528       | 1.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 17          | 94.1%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

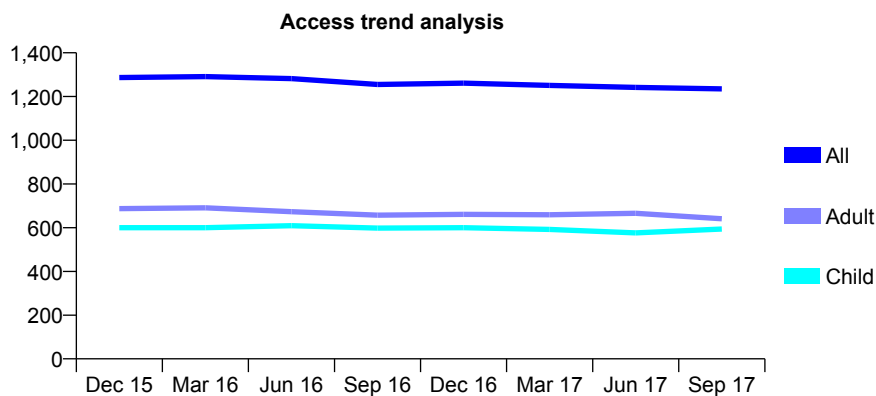
## Q45 - Vital Signs At a Glance Contract Report for 814342/0002 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Lynes Dental Surgery |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,800       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,914.55 |

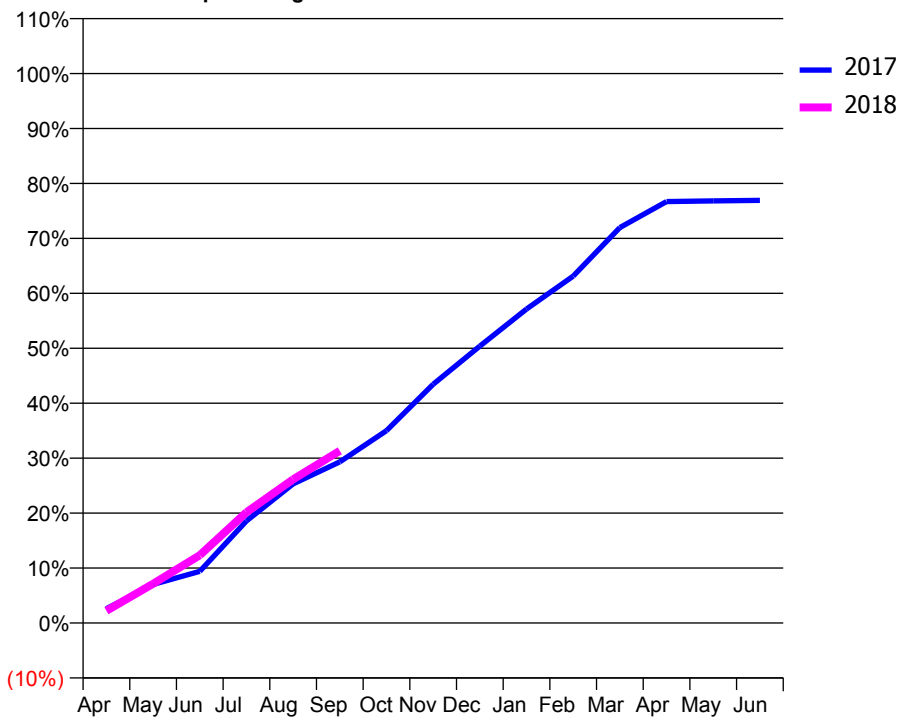
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,255         |                               |
| Quarter ending December 2016         | 1,261         | →                             |
| Quarter ending March 2017            | 1,251         | →                             |
| Quarter ending June 2017             | 1,242         | →                             |
| Quarter ending September 2017        | 1,235         | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 151                               | 128   |
| May       | 408                               | 414   |
| June      | 545                               | 715   |
| July      | 1,078                             | 1,169 |
| August    | 1,469                             | 1,517 |
| September | 1,701                             | 1,818 |
| October   | 2,031                             |       |
| November  | 2,521                             |       |
| December  | 2,922                             |       |
| January   | 3,313                             |       |
| February  | 3,662                             |       |
| March     | 4,174                             |       |
| April     | 4,449                             |       |
| May       | 4,455                             |       |
| June      | 4,461                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 562         | 5.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 68       | 488         | 13.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 437      | 562         | 77.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 333      | 488         | 68.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 42       | 955         | 4.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 955         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 955         | 0.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

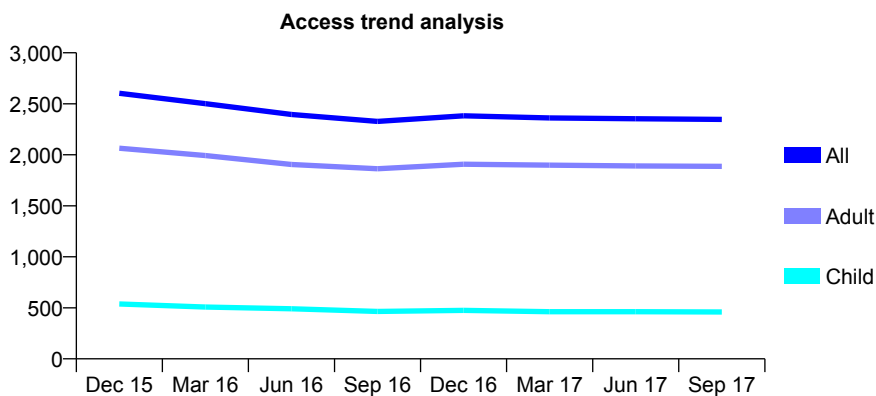
## Q45 - Vital Signs At a Glance Contract Report for 820857/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS JH ELSTON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

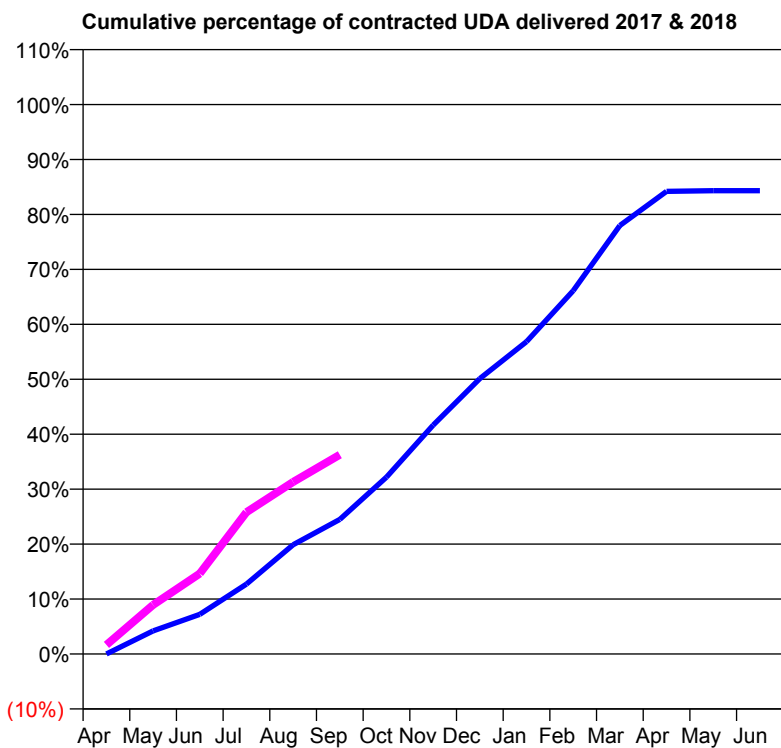
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,629      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £352,021.71 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,328       |                               |
| Quarter ending December 2016         | 2,383       | ↑                             |
| Quarter ending March 2017            | 2,361       | →                             |
| Quarter ending June 2017             | 2,353       | →                             |
| Quarter ending September 2017        | 2,347       | →                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 211   |
| May       | 532                               | 1,128 |
| June      | 912                               | 1,851 |
| July      | 1,608                             | 3,260 |
| August    | 2,511                             | 3,954 |
| September | 3,095                             | 4,579 |
| October   | 4,066                             |       |
| November  | 5,260                             |       |
| December  | 6,329                             |       |
| January   | 7,179                             |       |
| February  | 8,349                             |       |
| March     | 9,848                             |       |
| April     | 10,634                            |       |
| May       | 10,648                            |       |
| June      | 10,649                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 348         | 7.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 449      | 1,656       | 27.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185      | 348         | 53.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 813      | 1,656       | 49.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 296      | 1,810       | 16.4%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 1,810       | 4.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 1,810       | 2.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 12          | 75.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 12          | 66.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



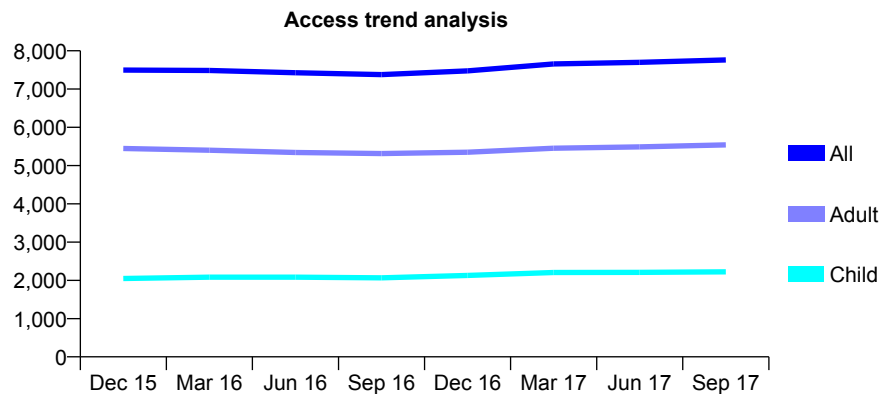
## Q45 - Vital Signs At a Glance Contract Report for 832472/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR AR FLETCHER          |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,408      |
| Carry forward general activity (UDA)        | -973        |
| 17/18 Contracted orthodontic activity (UOA) | 407         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £641,744.57 |

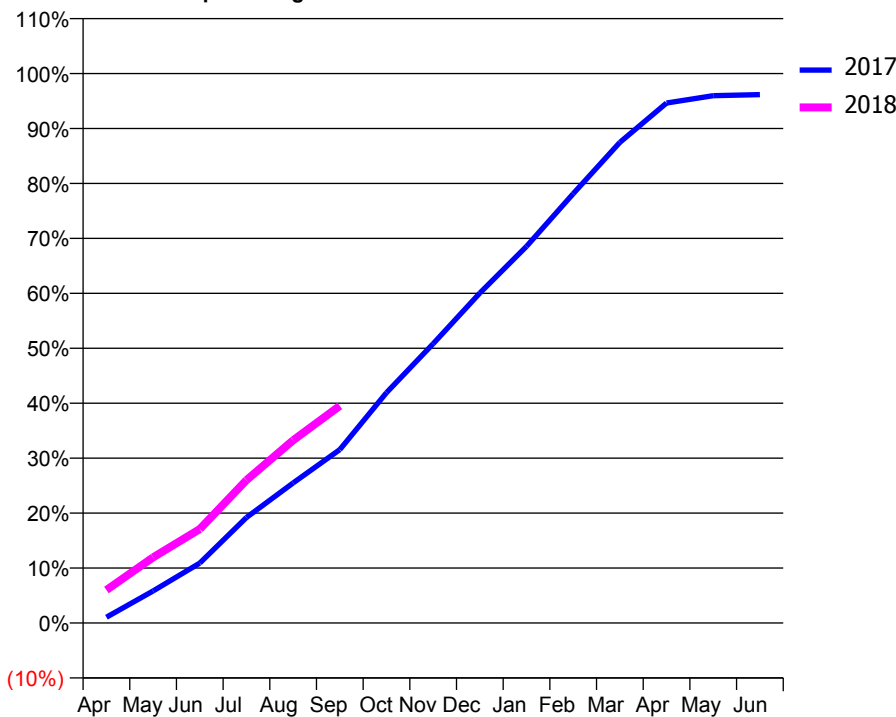
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,379       |                               |
| Quarter ending December 2016         | 7,475       | →                             |
| Quarter ending March 2017            | 7,657       | ↑                             |
| Quarter ending June 2017             | 7,700       | →                             |
| Quarter ending September 2017        | 7,762       | →                             |
| <b>Variance since September 2016</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 270                               | 1,525  |
| May       | 1,482                             | 3,039  |
| June      | 2,773                             | 4,341  |
| July      | 4,880                             | 6,608  |
| August    | 6,480                             | 8,449  |
| September | 8,020                             | 10,041 |
| October   | 10,651                            |        |
| November  | 12,912                            |        |
| December  | 15,257                            |        |
| January   | 17,415                            |        |
| February  | 19,853                            |        |
| March     | 22,224                            |        |
| April     | 24,041                            |        |
| May       | 24,385                            |        |
| June      | 24,435                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 202      | 1,618       | 12.5%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 601      | 3,438       | 17.5%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 821      | 1,618       | 50.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,666    | 3,438       | 48.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 335      | 3,845       | 8.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 3,845       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 94       | 3,845       | 2.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 19          | 84.2%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 19          | 78.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



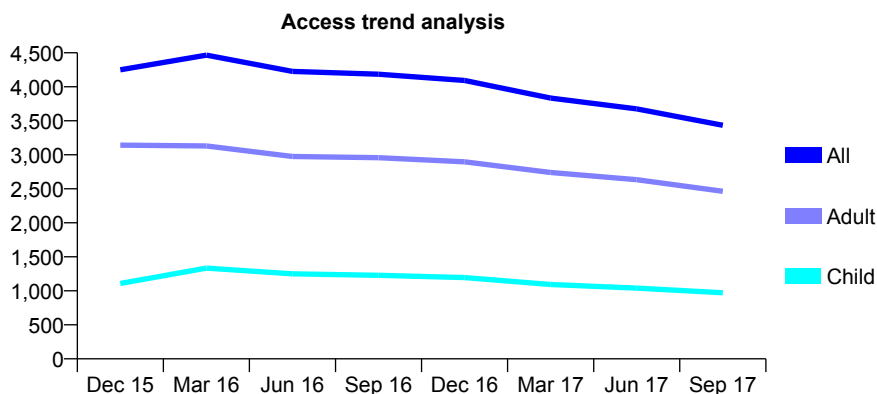
## Q45 - Vital Signs At a Glance Contract Report for 833037/0004 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

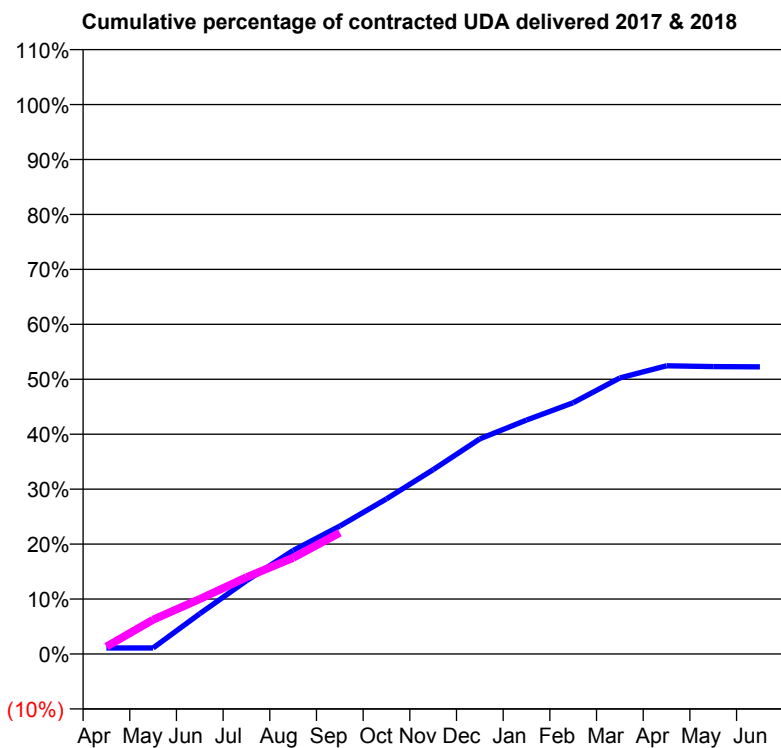
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,922      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,227.73 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 4,185          |                               |
| Quarter ending December 2016         | 4,093          | ↓                             |
| Quarter ending March 2017            | 3,834          | ↓                             |
| Quarter ending June 2017             | 3,675          | ↓                             |
| Quarter ending September 2017        | 3,434          | ↓                             |
| <b>Variance since September 2016</b> | <b>(17.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 130                               | 161   |
| May       | 130                               | 745   |
| June      | 874                               | 1,192 |
| July      | 1,590                             | 1,664 |
| August    | 2,246                             | 2,089 |
| September | 2,777                             | 2,630 |
| October   | 3,366                             |       |
| November  | 3,999                             |       |
| December  | 4,669                             |       |
| January   | 5,076                             |       |
| February  | 5,453                             |       |
| March     | 5,989                             |       |
| April     | 6,253                             |       |
| May       | 6,235                             |       |
| June      | 6,231                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 427         | 3.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 138      | 972         | 14.2%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 98       | 427         | 23.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 191      | 972         | 19.7%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 1,265       | 18.7%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,265       | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,265       | 0.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

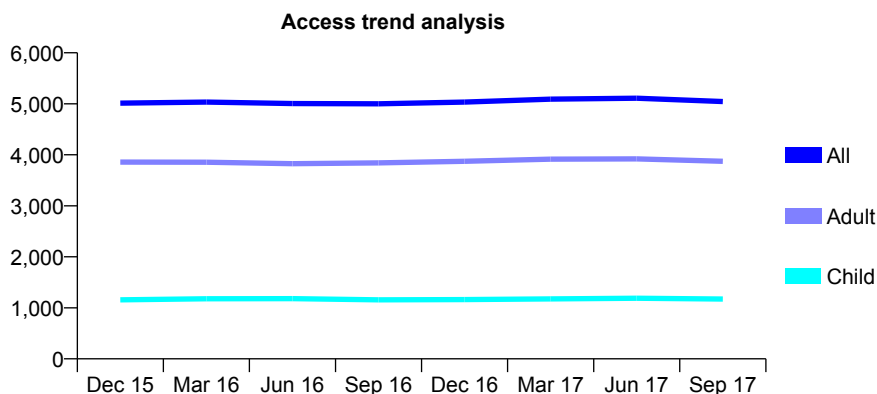
## Q45 - Vital Signs At a Glance Contract Report for 833037/0007 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2006   |
| Contract end date    |              |

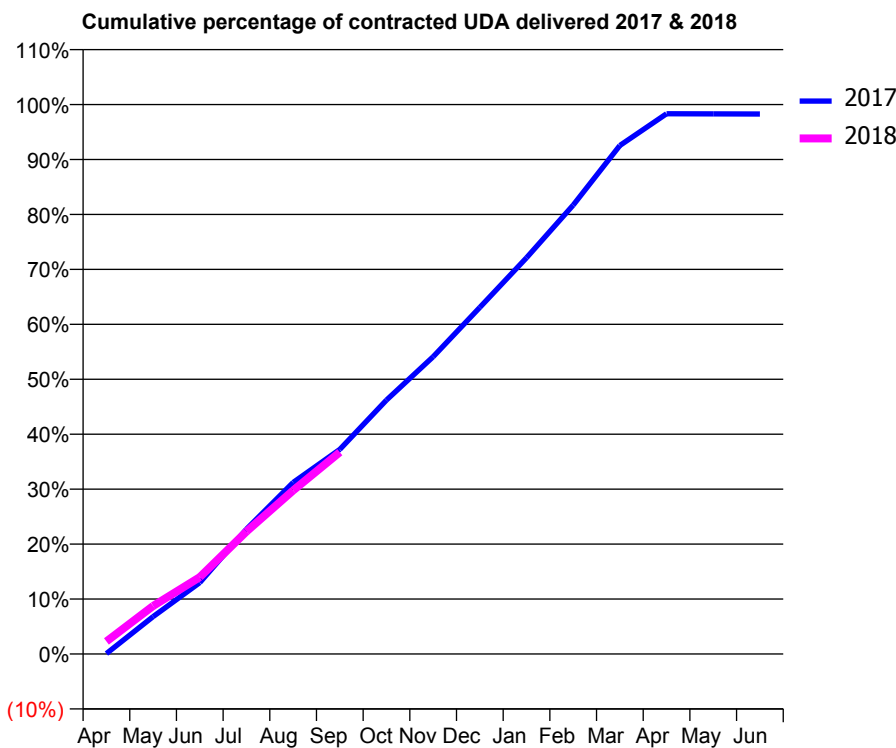
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 207         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £346,599.20 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,999       |                               |
| Quarter ending December 2016         | 5,035       | →                             |
| Quarter ending March 2017            | 5,091       | →                             |
| Quarter ending June 2017             | 5,110       | →                             |
| Quarter ending September 2017        | 5,044       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 11                                | 275   |
| May       | 818                               | 1,049 |
| June      | 1,558                             | 1,677 |
| July      | 2,728                             | 2,676 |
| August    | 3,746                             | 3,572 |
| September | 4,469                             | 4,406 |
| October   | 5,547                             |       |
| November  | 6,491                             |       |
| December  | 7,570                             |       |
| January   | 8,654                             |       |
| February  | 9,802                             |       |
| March     | 11,106                            |       |
| April     | 11,799                            |       |
| May       | 11,795                            |       |
| June      | 11,793                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 746         | 8.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 363      | 2,374       | 15.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 436      | 746         | 58.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,186    | 2,374       | 50.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 410      | 2,810       | 14.6%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,810       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 2,810       | 0.6%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 25       | 27          | 92.6%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 27          | 81.5%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

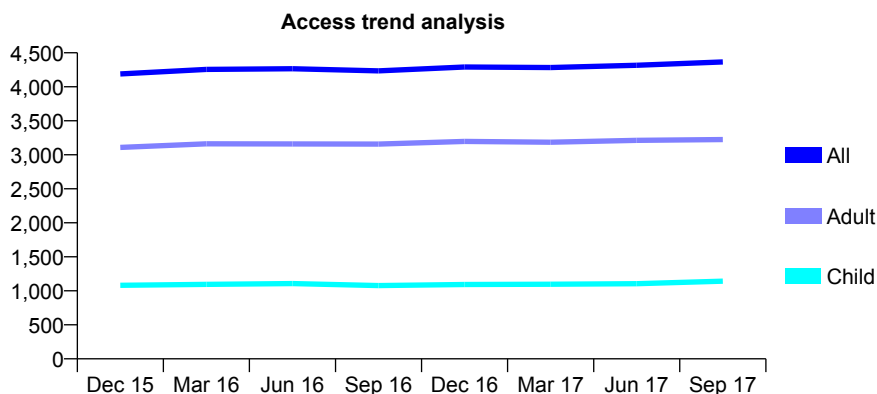
## Q45 - Vital Signs At a Glance Contract Report for 833037/0008 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2008   |
| Contract end date    |              |

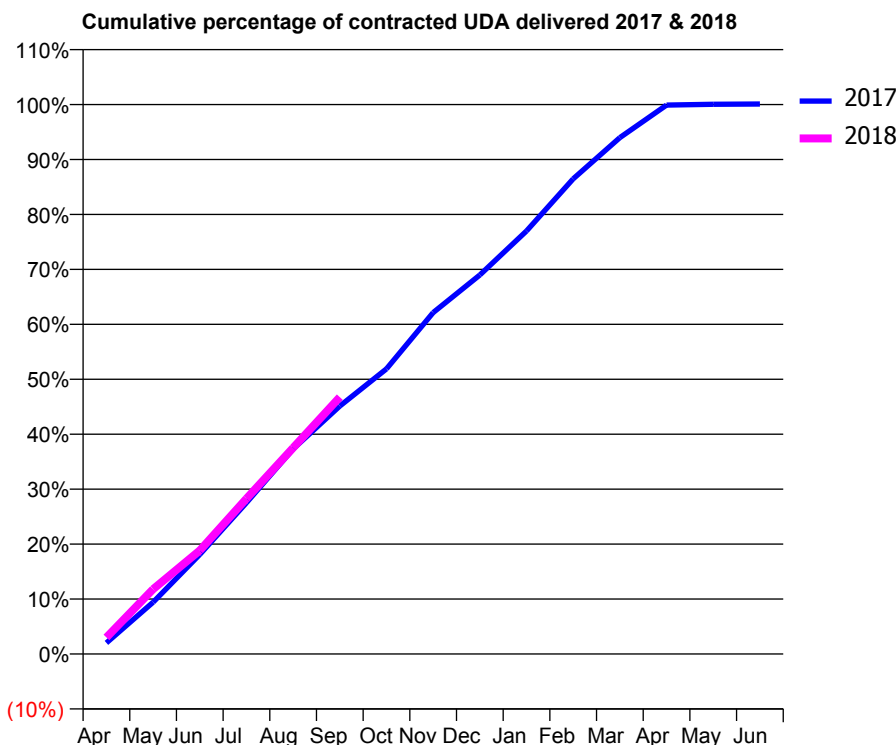
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,861      |
| Carry forward general activity (UDA)        | -11         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £232,358.70 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,235       |                               |
| Quarter ending December 2016         | 4,291       | →                             |
| Quarter ending March 2017            | 4,284       | →                             |
| Quarter ending June 2017             | 4,316       | →                             |
| Quarter ending September 2017        | 4,366       | →                             |
| <b>Variance since September 2016</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 221                               | 329   |
| May       | 1,023                             | 1,282 |
| June      | 1,967                             | 2,048 |
| July      | 2,991                             | 3,073 |
| August    | 4,053                             | 4,075 |
| September | 4,902                             | 5,078 |
| October   | 5,637                             |       |
| November  | 6,748                             |       |
| December  | 7,493                             |       |
| January   | 8,362                             |       |
| February  | 9,392                             |       |
| March     | 10,207                            |       |
| April     | 10,849                            |       |
| May       | 10,866                            |       |
| June      | 10,872                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 885         | 10.1%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 399      | 2,285       | 17.5%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 454      | 885         | 51.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,103    | 2,285       | 48.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 457      | 2,846       | 16.1%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 2,846       | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 2,846       | 0.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 16          | 68.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

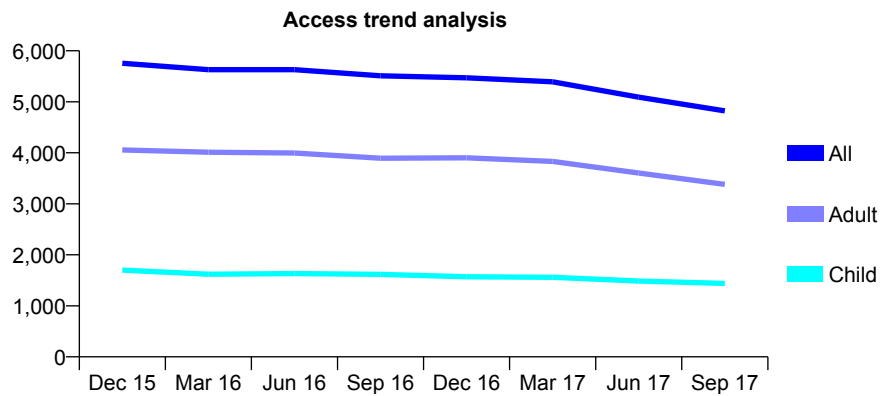
## Q45 - Vital Signs At a Glance Contract Report for 833037/0009 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2009   |
| Contract end date    |              |

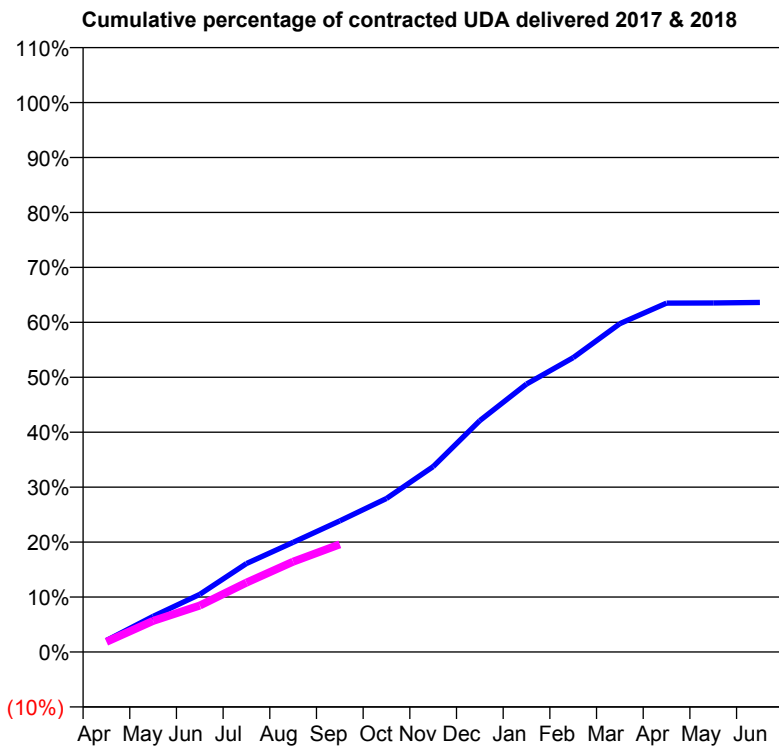
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,400      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £334,092.77 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 5,511          |                               |
| Quarter ending December 2016         | 5,471          | →                             |
| Quarter ending March 2017            | 5,391          | ↓                             |
| Quarter ending June 2017             | 5,091          | ↓                             |
| Quarter ending September 2017        | 4,821          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 324                               | 287   |
| May       | 998                               | 872   |
| June      | 1,617                             | 1,302 |
| July      | 2,480                             | 1,946 |
| August    | 3,074                             | 2,533 |
| September | 3,674                             | 3,016 |
| October   | 4,303                             |       |
| November  | 5,198                             |       |
| December  | 6,486                             |       |
| January   | 7,510                             |       |
| February  | 8,251                             |       |
| March     | 9,203                             |       |
| April     | 9,777                             |       |
| May       | 9,781                             |       |
| June      | 9,796                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 558         | 3.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 134      | 1,178       | 11.4%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 130      | 558         | 23.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 323      | 1,178       | 27.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 166      | 1,428       | 11.6%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,428       | 0.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,428       | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

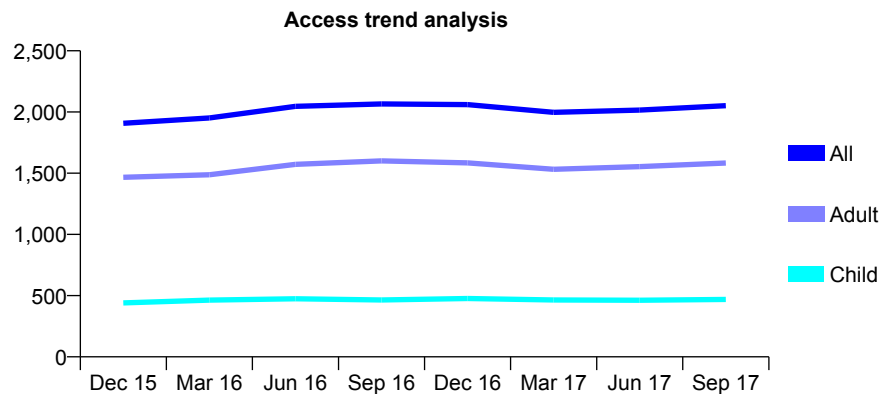
## Q45 - Vital Signs At a Glance Contract Report for 833037/0010 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,025       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,704.97 |

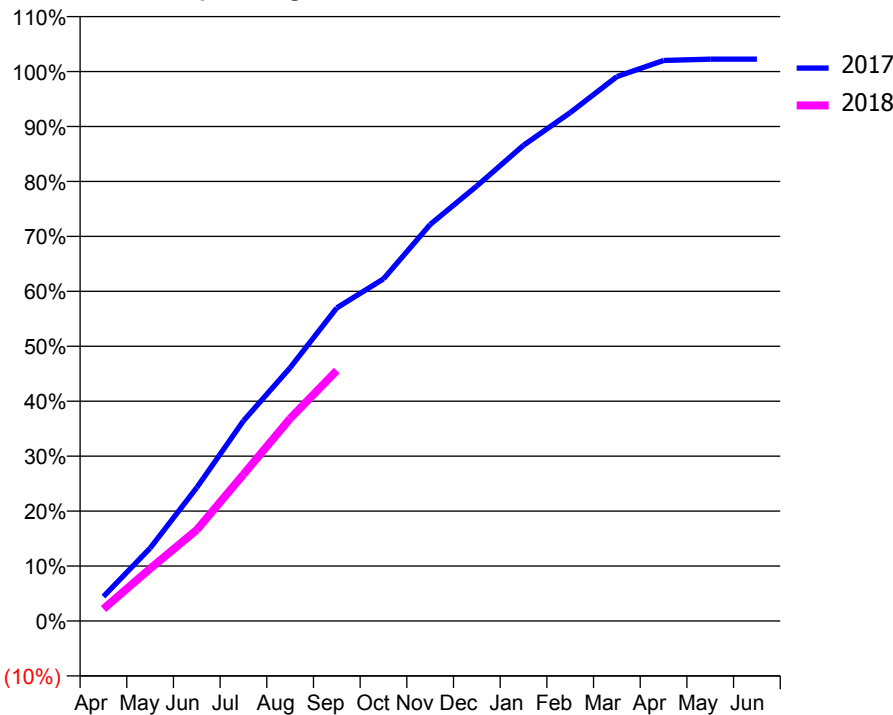
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,066         |                               |
| Quarter ending December 2016         | 2,061         | →                             |
| Quarter ending March 2017            | 1,997         | ↓                             |
| Quarter ending June 2017             | 2,016         | →                             |
| Quarter ending September 2017        | 2,052         | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 224                               | 111   |
| May       | 667                               | 479   |
| June      | 1,220                             | 833   |
| July      | 1,830                             | 1,341 |
| August    | 2,316                             | 1,851 |
| September | 2,863                             | 2,291 |
| October   | 3,128                             |       |
| November  | 3,626                             |       |
| December  | 3,979                             |       |
| January   | 4,350                             |       |
| February  | 4,649                             |       |
| March     | 4,978                             |       |
| April     | 5,126                             |       |
| May       | 5,138                             |       |
| June      | 5,137                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 290         | 3.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 101      | 989         | 10.2%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 120      | 290         | 41.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 388      | 989         | 39.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 128      | 1,191       | 10.7%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,191       | 0.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,191       | 1.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 8           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

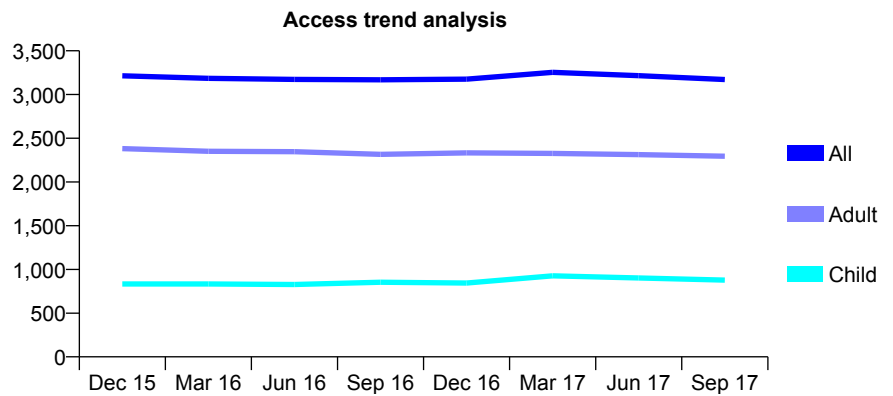
## Q45 - Vital Signs At a Glance Contract Report for 833037/0011 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2010   |
| Contract end date    |              |

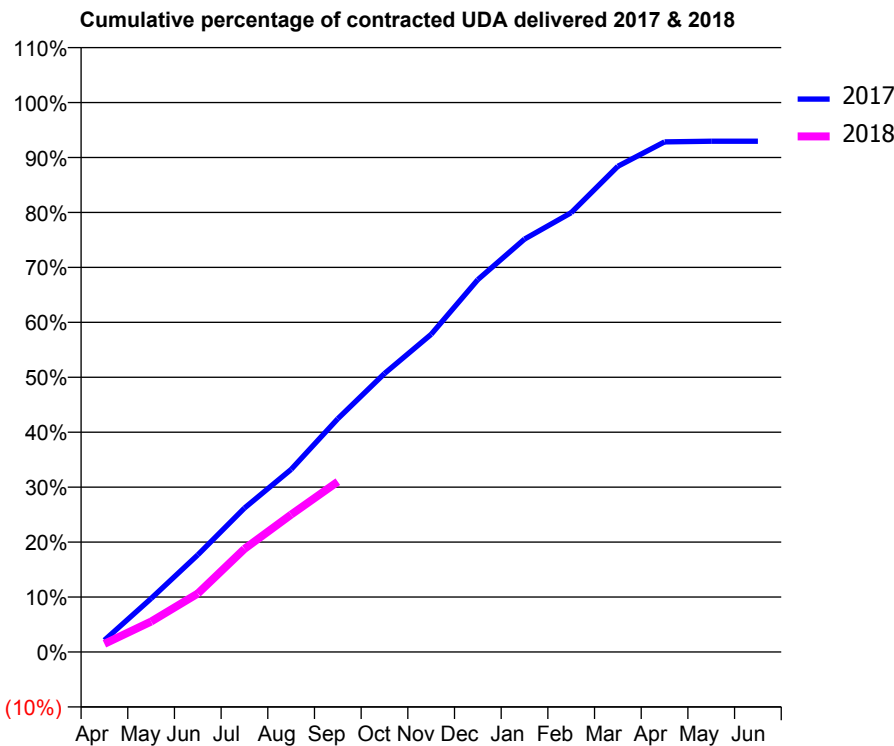
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,710       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £367,957.37 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,169       |                               |
| Quarter ending December 2016         | 3,176       | →                             |
| Quarter ending March 2017            | 3,253       | ↑                             |
| Quarter ending June 2017             | 3,215       | ↓                             |
| Quarter ending September 2017        | 3,172       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 187                               | 131   |
| May       | 849                               | 484   |
| June      | 1,540                             | 926   |
| July      | 2,282                             | 1,635 |
| August    | 2,895                             | 2,179 |
| September | 3,698                             | 2,700 |
| October   | 4,414                             |       |
| November  | 5,035                             |       |
| December  | 5,903                             |       |
| January   | 6,545                             |       |
| February  | 6,962                             |       |
| March     | 7,698                             |       |
| April     | 8,086                             |       |
| May       | 8,095                             |       |
| June      | 8,095                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 528         | 8.9%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 220      | 1,357       | 16.2%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 283      | 528         | 53.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 631      | 1,357       | 46.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 226      | 1,390       | 16.3%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 1,390       | 3.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,390       | 0.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

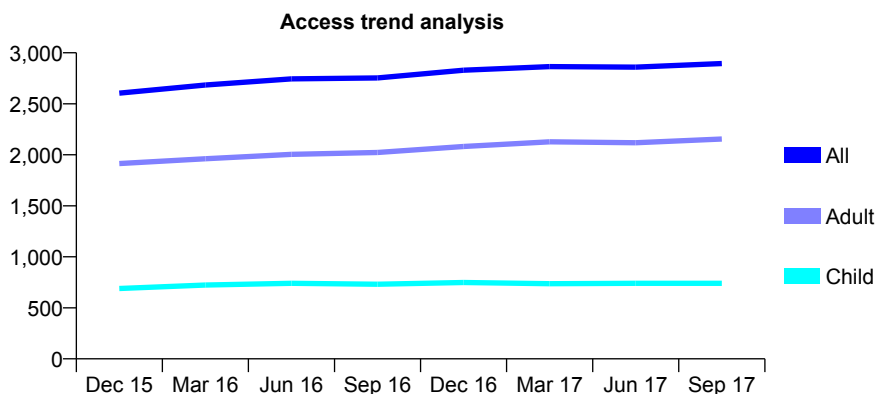
## Q45 - Vital Signs At a Glance Contract Report for 833037/0012 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,758       |
| Carry forward general activity (UDA)        | -153        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £277,404.70 |

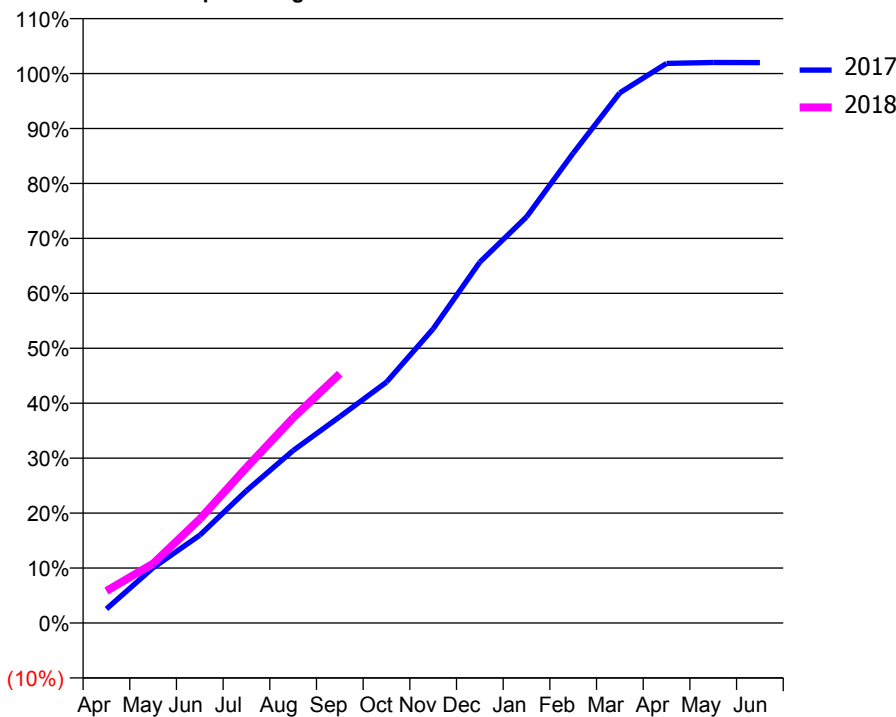
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,754       |                               |
| Quarter ending December 2016         | 2,830       | ↑                             |
| Quarter ending March 2017            | 2,865       | →                             |
| Quarter ending June 2017             | 2,859       | →                             |
| Quarter ending September 2017        | 2,895       | →                             |
| <b>Variance since September 2016</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 199                               | 454   |
| May       | 781                               | 840   |
| June      | 1,239                             | 1,468 |
| July      | 1,868                             | 2,196 |
| August    | 2,436                             | 2,897 |
| September | 2,913                             | 3,519 |
| October   | 3,401                             |       |
| November  | 4,154                             |       |
| December  | 5,096                             |       |
| January   | 5,734                             |       |
| February  | 6,634                             |       |
| March     | 7,485                             |       |
| April     | 7,900                             |       |
| May       | 7,913                             |       |
| June      | 7,911                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 573         | 14.1%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 245      | 1,340       | 18.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 265      | 573         | 46.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 511      | 1,340       | 38.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 272      | 1,726       | 15.8%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 1,726       | 1.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,726       | 0.5%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



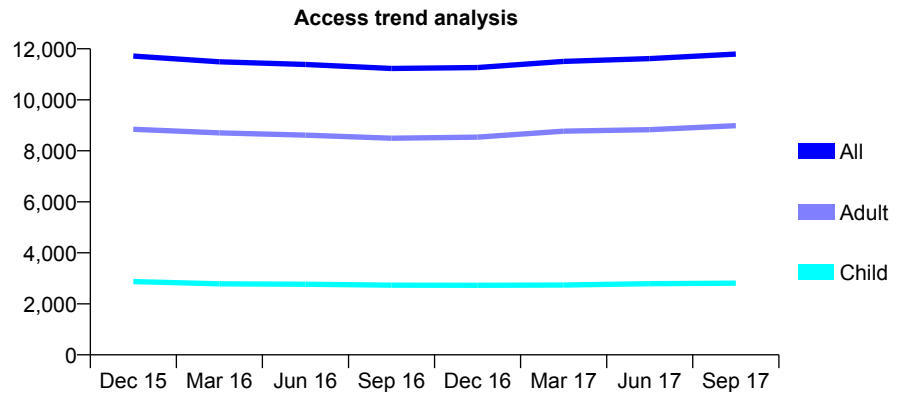
## Q45 - Vital Signs At a Glance Contract Report for 833037/0013 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2010   |
| Contract end date    |              |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 33,814        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,146,261.56 |

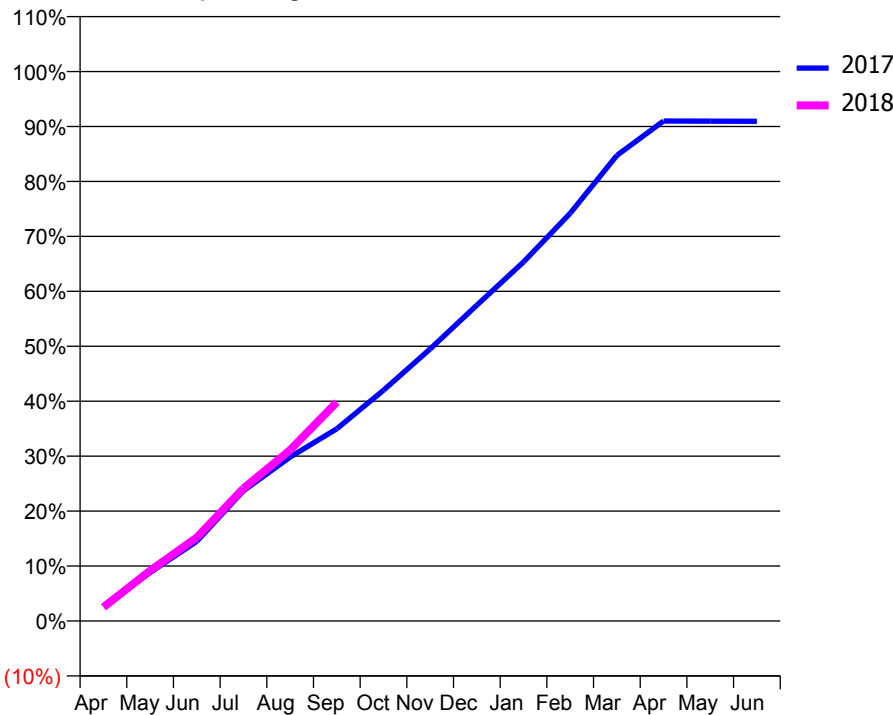
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,228      |                               |
| Quarter ending December 2016         | 11,267      | →                             |
| Quarter ending March 2017            | 11,508      | ↑                             |
| Quarter ending June 2017             | 11,618      | →                             |
| Quarter ending September 2017        | 11,795      | →                             |
| <b>Variance since September 2016</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 933                               | 848    |
| May       | 2,982                             | 3,094  |
| June      | 4,901                             | 5,140  |
| July      | 8,010                             | 8,157  |
| August    | 10,089                            | 10,527 |
| September | 11,827                            | 13,472 |
| October   | 14,201                            |        |
| November  | 16,747                            |        |
| December  | 19,434                            |        |
| January   | 22,092                            |        |
| February  | 25,092                            |        |
| March     | 28,649                            |        |
| April     | 30,767                            |        |
| May       | 30,759                            |        |
| June      | 30,751                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 243      | 2,214       | 11.0%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,054    | 5,843       | 18.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,087    | 2,214       | 49.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,119    | 5,843       | 36.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,244    | 6,656       | 18.7%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 6,656       | 1.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 6,656       | 0.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 31       | 32          | 96.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 32          | 75.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



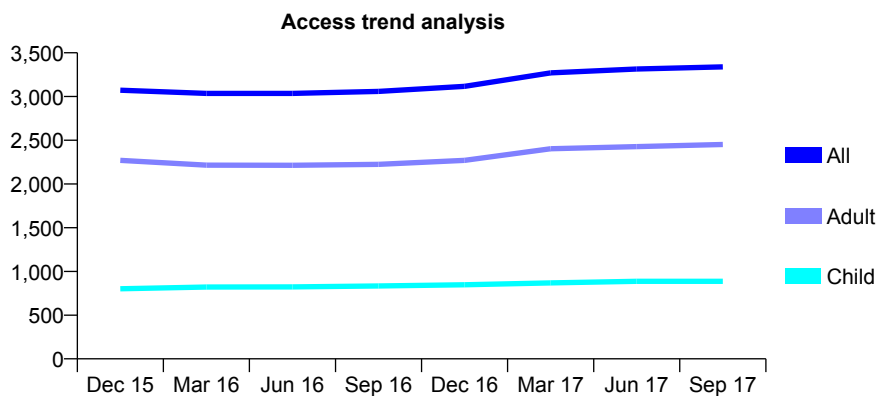
## Q45 - Vital Signs At a Glance Contract Report for 833037/0014 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR MA HYDER       |
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/09/2010        |
| Contract end date    | 31/03/2020        |

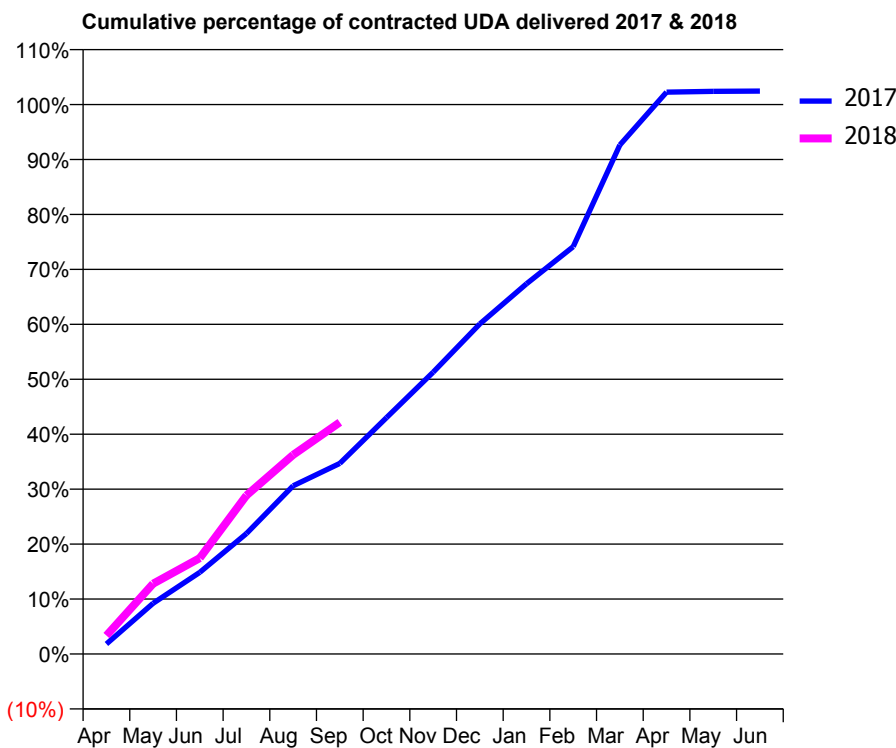
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,089       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,696.59 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,059       |                               |
| Quarter ending December 2016         | 3,117       | →                             |
| Quarter ending March 2017            | 3,271       | ↑                             |
| Quarter ending June 2017             | 3,314       | →                             |
| Quarter ending September 2017        | 3,339       | →                             |
| <b>Variance since September 2016</b> | <b>9.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 129                               | 238   |
| May       | 655                               | 907   |
| June      | 1,054                             | 1,237 |
| July      | 1,555                             | 2,047 |
| August    | 2,170                             | 2,570 |
| September | 2,459                             | 2,988 |
| October   | 3,050                             |       |
| November  | 3,635                             |       |
| December  | 4,259                             |       |
| January   | 4,776                             |       |
| February  | 5,255                             |       |
| March     | 6,566                             |       |
| April     | 7,249                             |       |
| May       | 7,258                             |       |
| June      | 7,262                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 502         | 6.2%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 227      | 1,420       | 16.0%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 240      | 502         | 47.8%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 533      | 1,420       | 37.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 276      | 1,662       | 16.6%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 1,662       | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,662       | 0.8%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

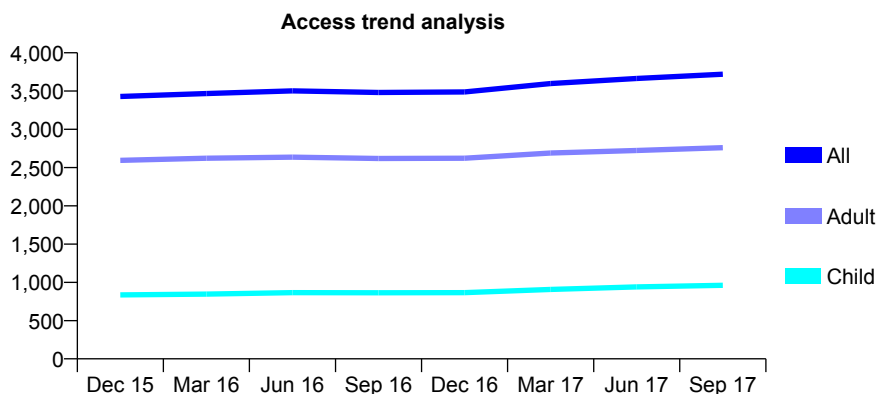
## Q45 - Vital Signs At a Glance Contract Report for 833037/0015 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR MA HYDER       |
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/09/2010        |
| Contract end date    | 31/03/2020        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,027       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £151,118.16 |

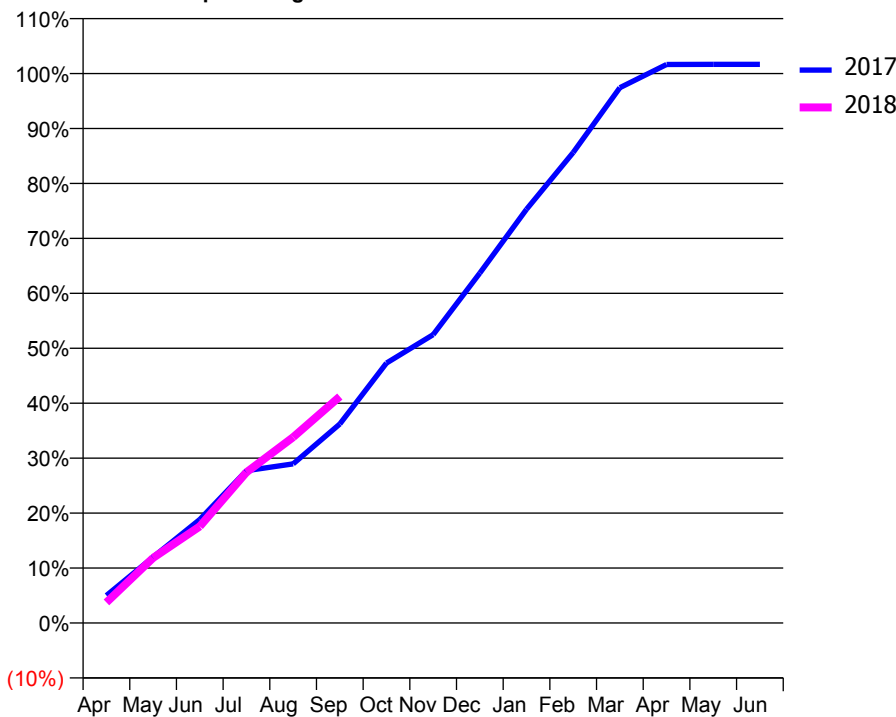
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,482       |                               |
| Quarter ending December 2016         | 3,489       | →                             |
| Quarter ending March 2017            | 3,599       | ↑                             |
| Quarter ending June 2017             | 3,664       | →                             |
| Quarter ending September 2017        | 3,721       | →                             |
| <b>Variance since September 2016</b> | <b>6.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 452                               | 337   |
| May       | 1,082                             | 1,070 |
| June      | 1,701                             | 1,587 |
| July      | 2,504                             | 2,476 |
| August    | 2,615                             | 3,052 |
| September | 3,270                             | 3,720 |
| October   | 4,270                             |       |
| November  | 4,738                             |       |
| December  | 5,748                             |       |
| January   | 6,795                             |       |
| February  | 7,730                             |       |
| March     | 8,794                             |       |
| April     | 9,176                             |       |
| May       | 9,177                             |       |
| June      | 9,177                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 608         | 6.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 169      | 1,580       | 10.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267      | 608         | 43.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 802      | 1,580       | 50.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 2,030       | 10.6%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,030       | 0.7%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,030       | 0.1%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

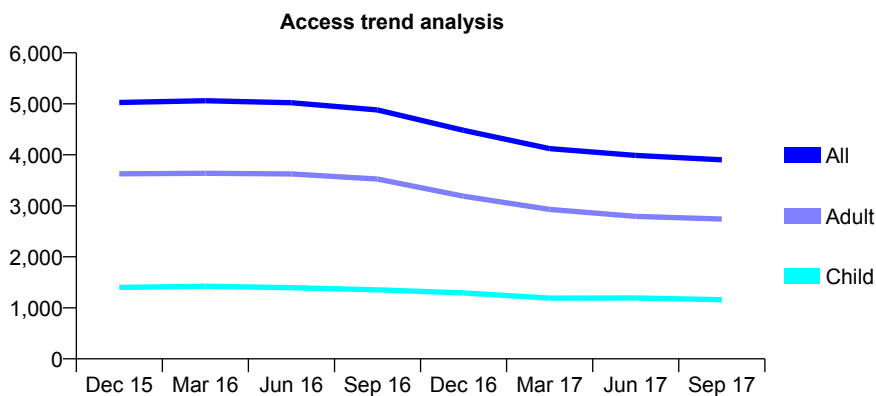
## Q45 - Vital Signs At a Glance Contract Report for 833037/0016 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 12/10/2013   |
| Contract end date    |              |

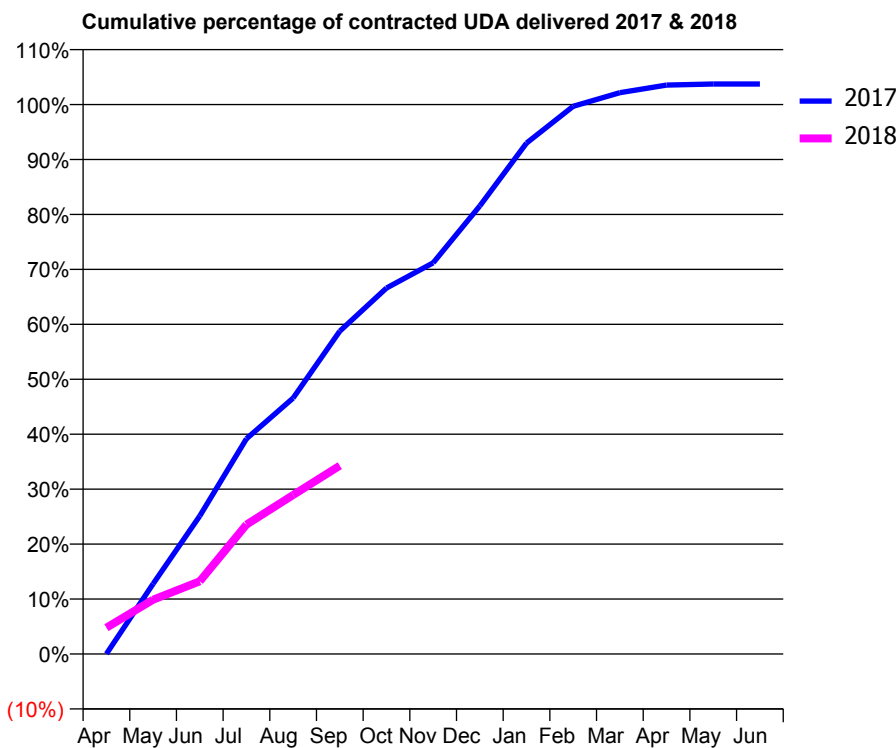
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | -180        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £382,470.38 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 4,880          |                               |
| Quarter ending December 2016         | 4,481          | ↓                             |
| Quarter ending March 2017            | 4,122          | ↓                             |
| Quarter ending June 2017             | 3,987          | ↓                             |
| Quarter ending September 2017        | 3,902          | ↓                             |
| <b>Variance since September 2016</b> | <b>(20.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 3                                 | 767   |
| May       | 1,149                             | 1,583 |
| June      | 2,262                             | 2,119 |
| July      | 3,526                             | 3,769 |
| August    | 4,192                             | 4,629 |
| September | 5,288                             | 5,483 |
| October   | 5,994                             |       |
| November  | 6,407                             |       |
| December  | 7,339                             |       |
| January   | 8,369                             |       |
| February  | 8,971                             |       |
| March     | 9,193                             |       |
| April     | 9,317                             |       |
| May       | 9,336                             |       |
| June      | 9,337                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 662         | 6.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 226      | 1,635       | 13.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 307      | 662         | 46.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 623      | 1,635       | 38.1%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 210      | 2,228       | 9.4%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,228       | 0.9%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,228       | 0.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 13          | 76.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

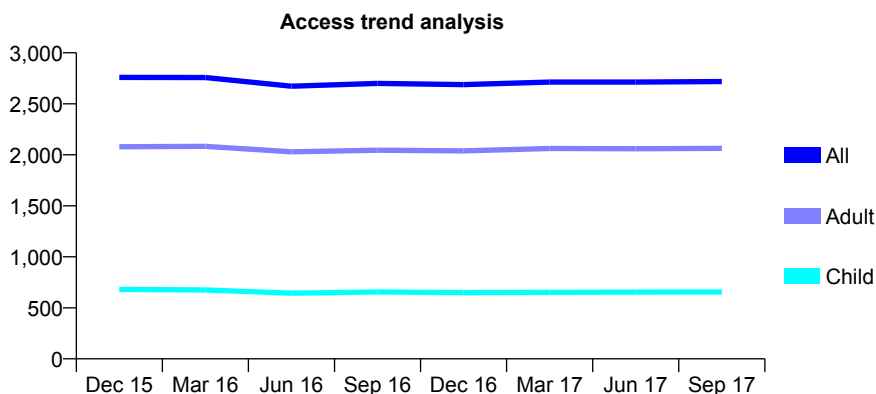
## Q45 - Vital Signs At a Glance Contract Report for 835951/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR S KUVELKER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,150      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £413,340.06 |

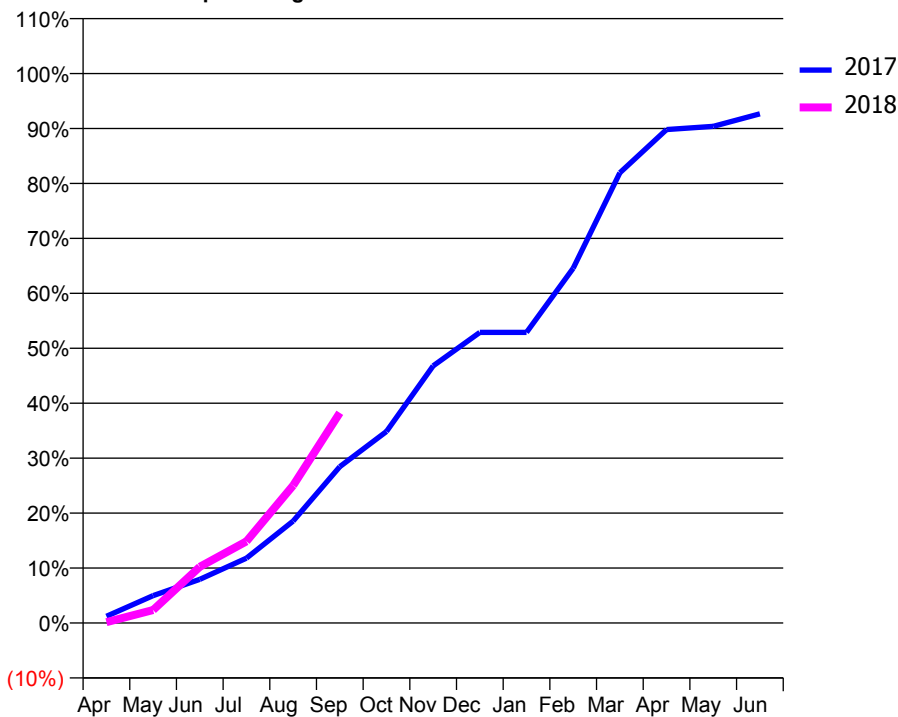
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,700       |                               |
| Quarter ending December 2016         | 2,688       | →                             |
| Quarter ending March 2017            | 2,713       | →                             |
| Quarter ending June 2017             | 2,713       | →                             |
| Quarter ending September 2017        | 2,718       | →                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 162                               | 21    |
| May       | 656                               | 313   |
| June      | 1,045                             | 1,345 |
| July      | 1,551                             | 1,954 |
| August    | 2,439                             | 3,290 |
| September | 3,743                             | 5,032 |
| October   | 4,586                             |       |
| November  | 6,155                             |       |
| December  | 6,955                             |       |
| January   | 6,955                             |       |
| February  | 8,491                             |       |
| March     | 10,774                            |       |
| April     | 11,809                            |       |
| May       | 11,887                            |       |
| June      | 12,187                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 430         | 6.3%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 188      | 1,379       | 13.6%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 232      | 430         | 54.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 701      | 1,379       | 50.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 1,503       | 1.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 1,503       | 2.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 1,503       | 2.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 11          | 72.7%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 11          | 63.6%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

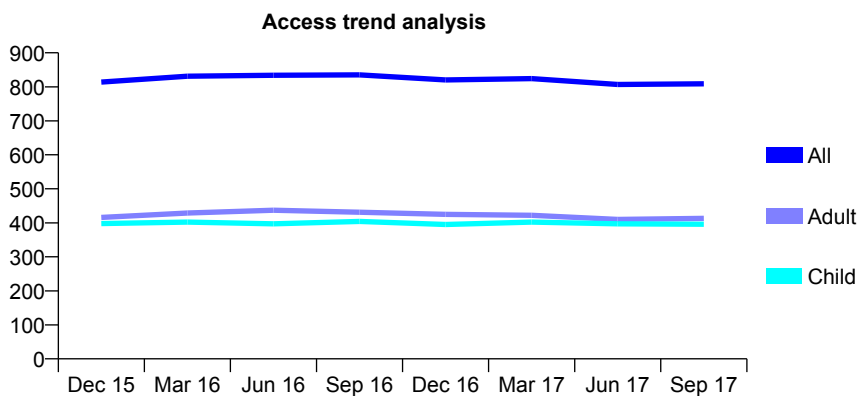
## Q45 - Vital Signs At a Glance Contract Report for 860654/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR CJ SHERWIN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/01/2012    |
| Contract end date    |               |

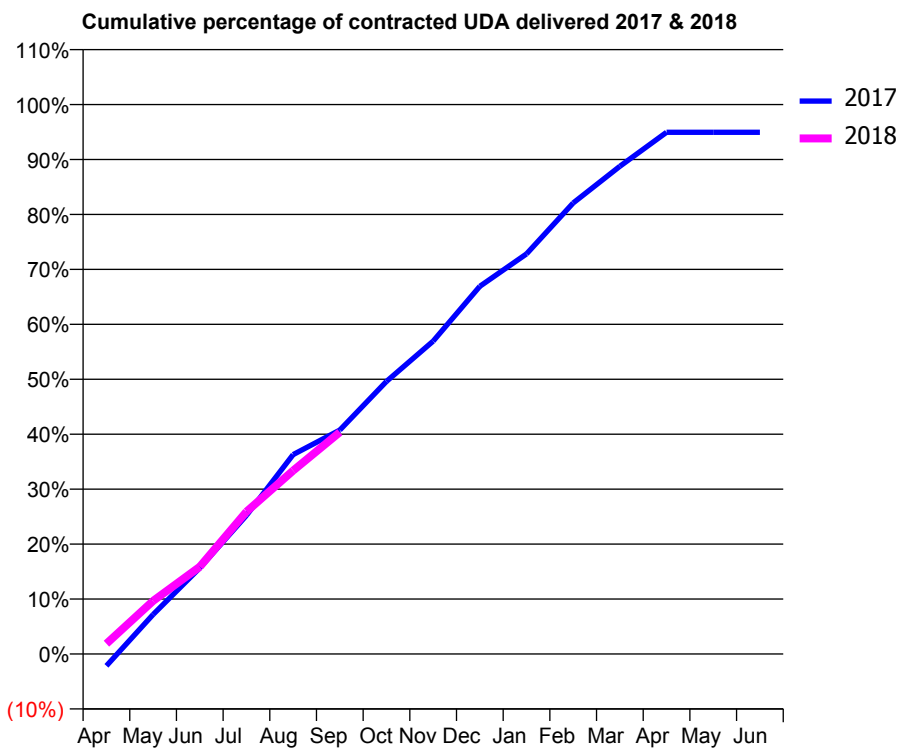
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,500      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,063.69 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 835           |                               |
| Quarter ending December 2016         | 820           | ↓                             |
| Quarter ending March 2017            | 824           | →                             |
| Quarter ending June 2017             | 807           | ↓                             |
| Quarter ending September 2017        | 809           | →                             |
| <b>Variance since September 2016</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -54                               | 47    |
| May       | 180                               | 242   |
| June      | 392                               | 397   |
| July      | 631                               | 648   |
| August    | 907                               | 835   |
| September | 1,019                             | 1,009 |
| October   | 1,240                             |       |
| November  | 1,424                             |       |
| December  | 1,673                             |       |
| January   | 1,820                             |       |
| February  | 2,052                             |       |
| March     | 2,219                             |       |
| April     | 2,373                             |       |
| May       | 2,373                             |       |
| June      | 2,373                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 459         | 4.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 304         | 5.9%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 360      | 459         | 78.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 220      | 304         | 72.4%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 672         | 2.5%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 672         | 0.1%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 672         | 0.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

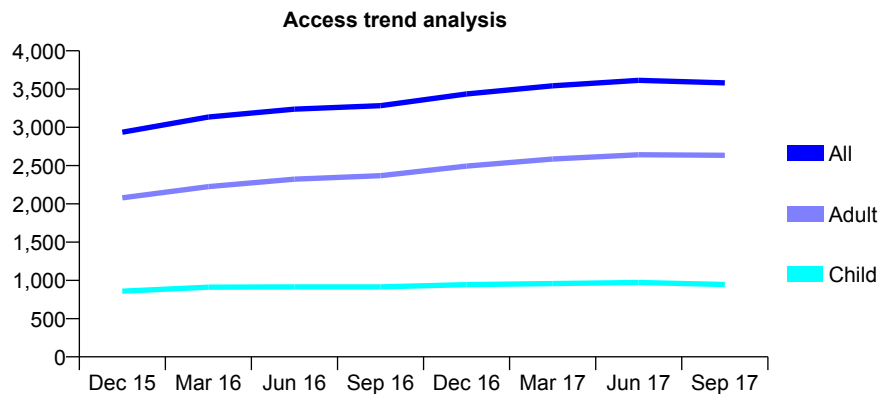
## Q45 - Vital Signs At a Glance Contract Report for 866334/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR CT BURTON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | -200        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £237,471.83 |

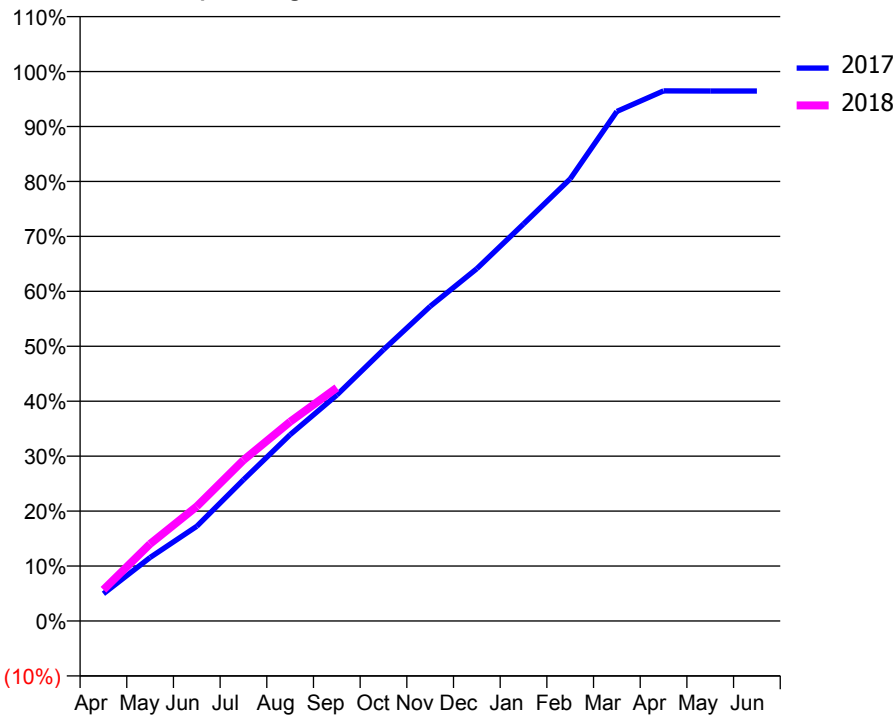
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,282       |                               |
| Quarter ending December 2016         | 3,436       | ↑                             |
| Quarter ending March 2017            | 3,542       | ↑                             |
| Quarter ending June 2017             | 3,614       | ↑                             |
| Quarter ending September 2017        | 3,580       | →                             |
| <b>Variance since September 2016</b> | <b>9.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 497                               | 570   |
| May       | 1,156                             | 1,405 |
| June      | 1,724                             | 2,085 |
| July      | 2,572                             | 2,929 |
| August    | 3,392                             | 3,626 |
| September | 4,111                             | 4,245 |
| October   | 4,937                             |       |
| November  | 5,726                             |       |
| December  | 6,413                             |       |
| January   | 7,226                             |       |
| February  | 8,046                             |       |
| March     | 9,274                             |       |
| April     | 9,647                             |       |
| May       | 9,646                             |       |
| June      | 9,646                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 689         | 9.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 260      | 1,825       | 14.2%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 428      | 689         | 62.1%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,101    | 1,825       | 60.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 141      | 2,322       | 6.1%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,322       | 0.8%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 2,322       | 1.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 31       | 32          | 96.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 30       | 32          | 93.8%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

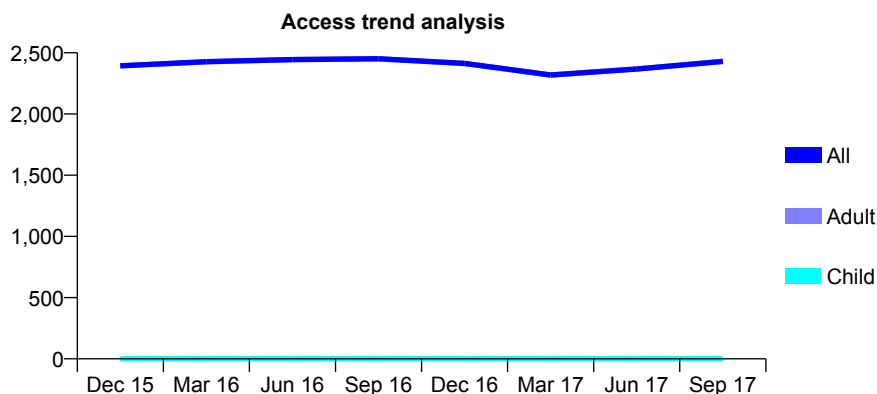
## Q45 - Vital Signs At a Glance Contract Report for 881864/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DA POWER  |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 31/10/2010   |
| Contract end date    | 31/03/2020   |

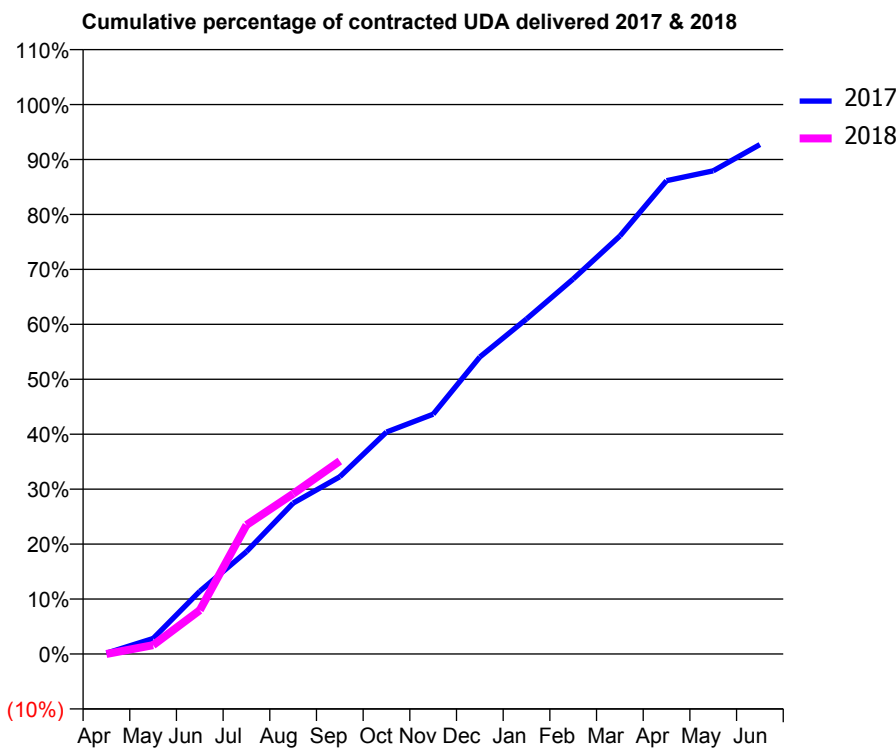
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,467       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £266,585.03 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,451         |                               |
| Quarter ending December 2016         | 2,413         | ↓                             |
| Quarter ending March 2017            | 2,319         | ↓                             |
| Quarter ending June 2017             | 2,368         | ↑                             |
| Quarter ending September 2017        | 2,430         | ↑                             |
| <b>Variance since September 2016</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 12                                | 0     |
| May       | 212                               | 120   |
| June      | 852                               | 596   |
| July      | 1,390                             | 1,754 |
| August    | 2,050                             | 2,177 |
| September | 2,409                             | 2,623 |
| October   | 3,017                             |       |
| November  | 3,258                             |       |
| December  | 4,037                             |       |
| January   | 4,552                             |       |
| February  | 5,097                             |       |
| March     | 5,680                             |       |
| April     | 6,431                             |       |
| May       | 6,565                             |       |
| June      | 6,922                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 83       | 1,117       | 7.4%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 204      | 1,117       | 18.3%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 839         | 0.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 839         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 839         | 2.3%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



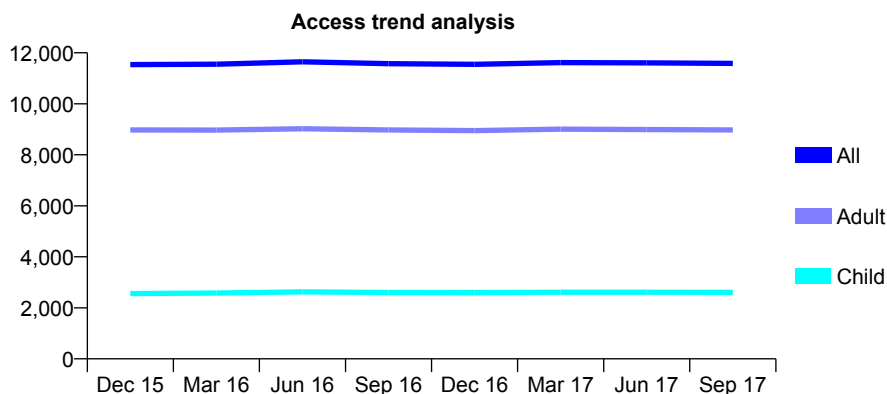
## Q45 - Vital Signs At a Glance Contract Report for 905844/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Mr SD Brown, Ms F Brown and Mr M Ellis |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2006                             |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 30,150      |
| Carry forward general activity (UDA)        | 281         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £782,272.89 |

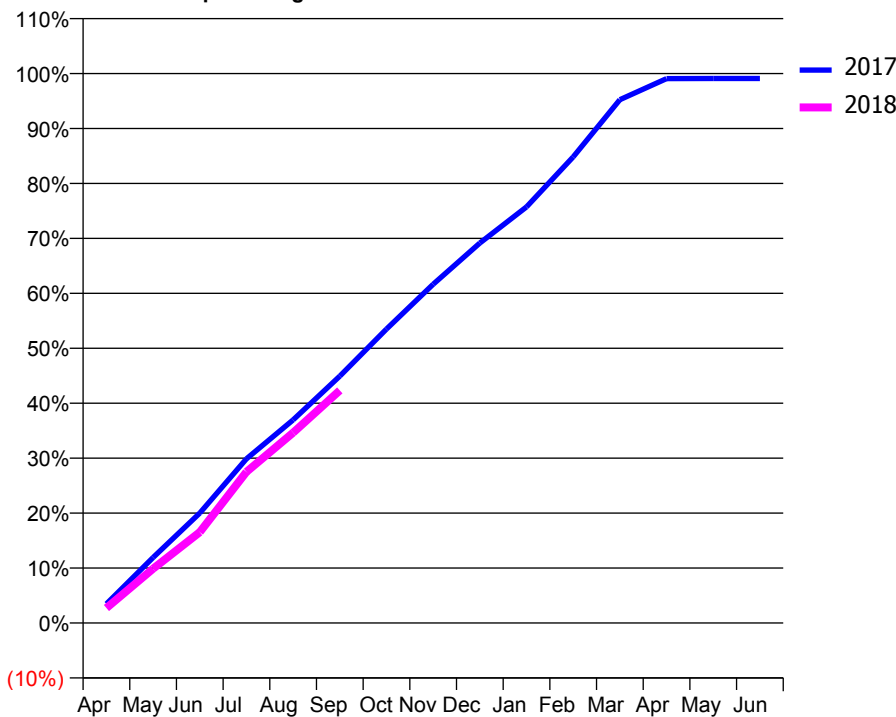
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,574      |                               |
| Quarter ending December 2016         | 11,546      | →                             |
| Quarter ending March 2017            | 11,618      | →                             |
| Quarter ending June 2017             | 11,603      | →                             |
| Quarter ending September 2017        | 11,583      | →                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,080                             | 825    |
| May       | 3,698                             | 2,984  |
| June      | 6,205                             | 4,988  |
| July      | 9,263                             | 8,294  |
| August    | 11,461                            | 10,444 |
| September | 13,929                            | 12,767 |
| October   | 16,582                            |        |
| November  | 19,111                            |        |
| December  | 21,437                            |        |
| January   | 23,478                            |        |
| February  | 26,292                            |        |
| March     | 29,525                            |        |
| April     | 30,711                            |        |
| May       | 30,719                            |        |
| June      | 30,719                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,687       | 6.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 650      | 5,302       | 12.3%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 860      | 1,687       | 51.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,467    | 5,302       | 46.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 348      | 6,208       | 5.6%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 82       | 6,208       | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 6,208       | 1.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 22          | 95.5%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 22          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



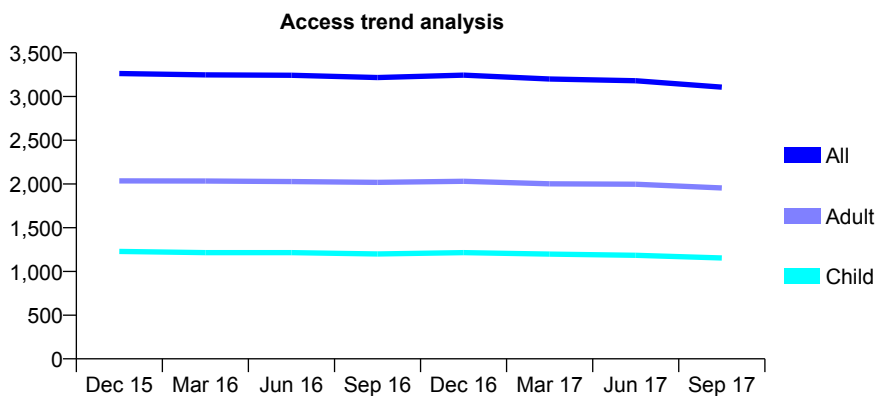
## Q45 - Vital Signs At a Glance Contract Report for 907316/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AI WILSON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £272,471.11 |

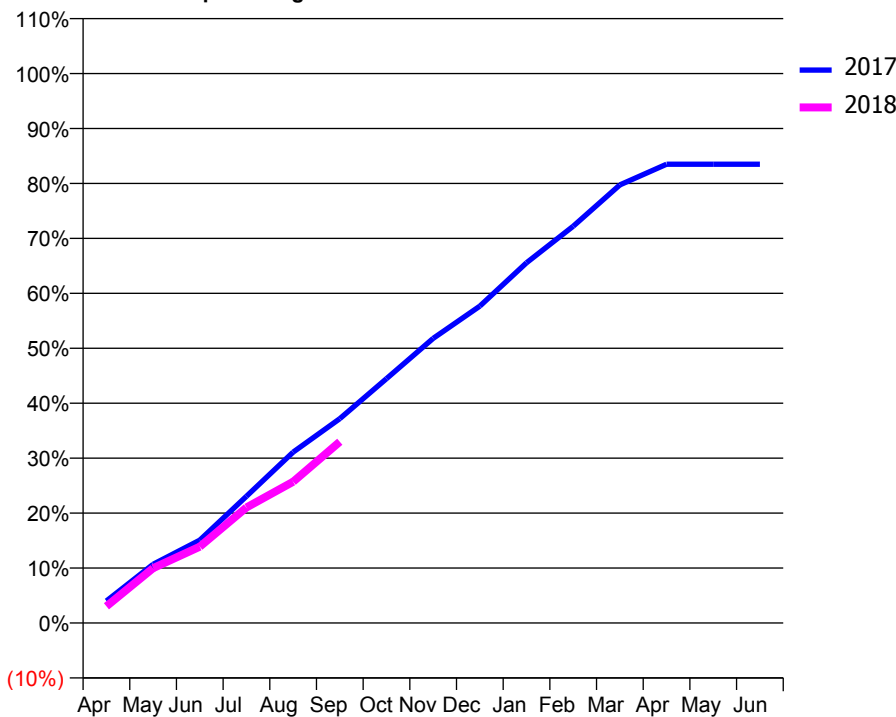
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,217         |                               |
| Quarter ending December 2016         | 3,245         | →                             |
| Quarter ending March 2017            | 3,200         | ↓                             |
| Quarter ending June 2017             | 3,181         | →                             |
| Quarter ending September 2017        | 3,107         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 423   | 320   |
| May       | 1,122 | 1,048 |
| June      | 1,583 | 1,459 |
| July      | 2,422 | 2,207 |
| August    | 3,265 | 2,701 |
| September | 3,905 | 3,464 |
| October   | 4,669 |       |
| November  | 5,439 |       |
| December  | 6,055 |       |
| January   | 6,884 |       |
| February  | 7,581 |       |
| March     | 8,373 |       |
| April     | 8,765 |       |
| May       | 8,766 |       |
| June      | 8,766 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 946         | 8.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 217      | 1,441       | 15.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 647      | 946         | 68.4%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 929      | 1,441       | 64.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 131      | 2,168       | 6.0%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,168       | 0.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 2,168       | 3.2%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

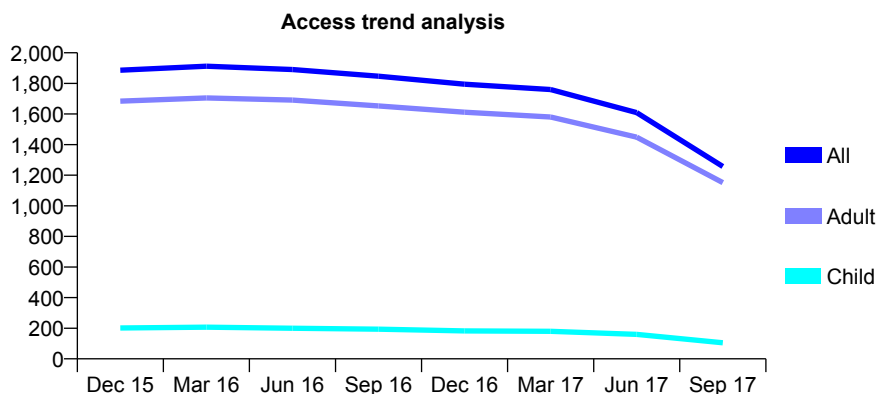
## Q45 - Vital Signs At a Glance Contract Report for 911828/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S KIRKUP  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 23/06/2017   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,038      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,928.78 |

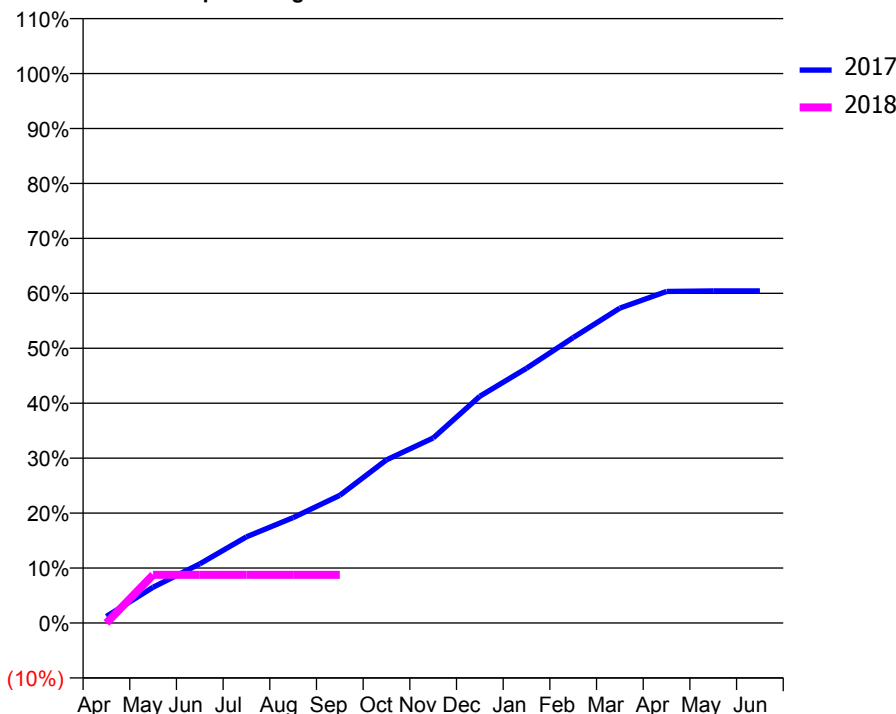
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,847          |                               |
| Quarter ending December 2016         | 1,795          | ↓                             |
| Quarter ending March 2017            | 1,760          | ↓                             |
| Quarter ending June 2017             | 1,609          | ↓                             |
| Quarter ending September 2017        | 1,257          | ↓                             |
| <b>Variance since September 2016</b> | <b>(31.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 54    | 0    |
| May       | 293   | 91   |
| June      | 485   | 91   |
| July      | 706   | 91   |
| August    | 863   | 91   |
| September | 1,045 | 91   |
| October   | 1,336 |      |
| November  | 1,515 |      |
| December  | 1,857 |      |
| January   | 2,086 |      |
| February  | 2,337 |      |
| March     | 2,579 |      |
| April     | 2,715 |      |
| May       | 2,719 |      |
| June      | 2,719 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 20          | 5.0%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 145         | 13.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 10       | 20          | 50.0%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 66       | 145         | 45.5%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 58          | 25.9%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 58          | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 58          | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

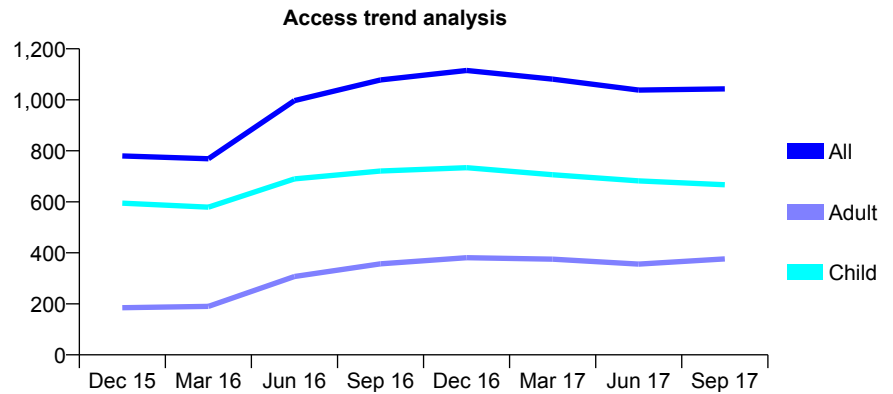
## Q45 - Vital Signs At a Glance Contract Report for 911852/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR JC BENNETT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/12/2014    |
| Contract end date    |               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,071      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,700.54 |

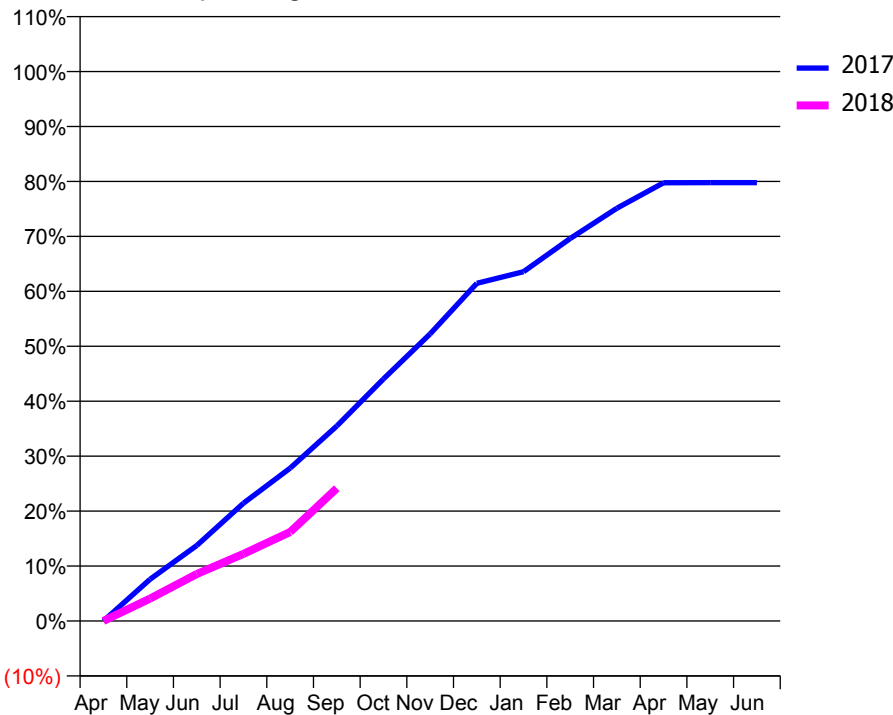
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,078         |                               |
| Quarter ending December 2016         | 1,115         | ↑                             |
| Quarter ending March 2017            | 1,081         | ↓                             |
| Quarter ending June 2017             | 1,038         | ↓                             |
| Quarter ending September 2017        | 1,043         | →                             |
| <b>Variance since September 2016</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 234                               | 125  |
| June      | 422                               | 263  |
| July      | 658                               | 375  |
| August    | 855                               | 497  |
| September | 1,090                             | 742  |
| October   | 1,353                             |      |
| November  | 1,605                             |      |
| December  | 1,887                             |      |
| January   | 1,952                             |      |
| February  | 2,138                             |      |
| March     | 2,307                             |      |
| April     | 2,449                             |      |
| May       | 2,450                             |      |
| June      | 2,450                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 485         | 4.5%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 207         | 7.7%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 297      | 485         | 61.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 104      | 207         | 50.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 584         | 1.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 584         | 0.2%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 584         | 0.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

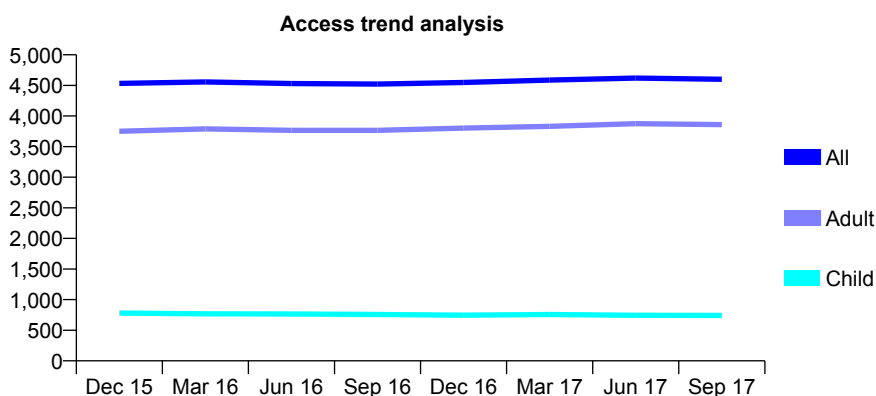
## Q45 - Vital Signs At a Glance Contract Report for 918873/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A MILNES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 10/08/2012   |
| Contract end date    |              |

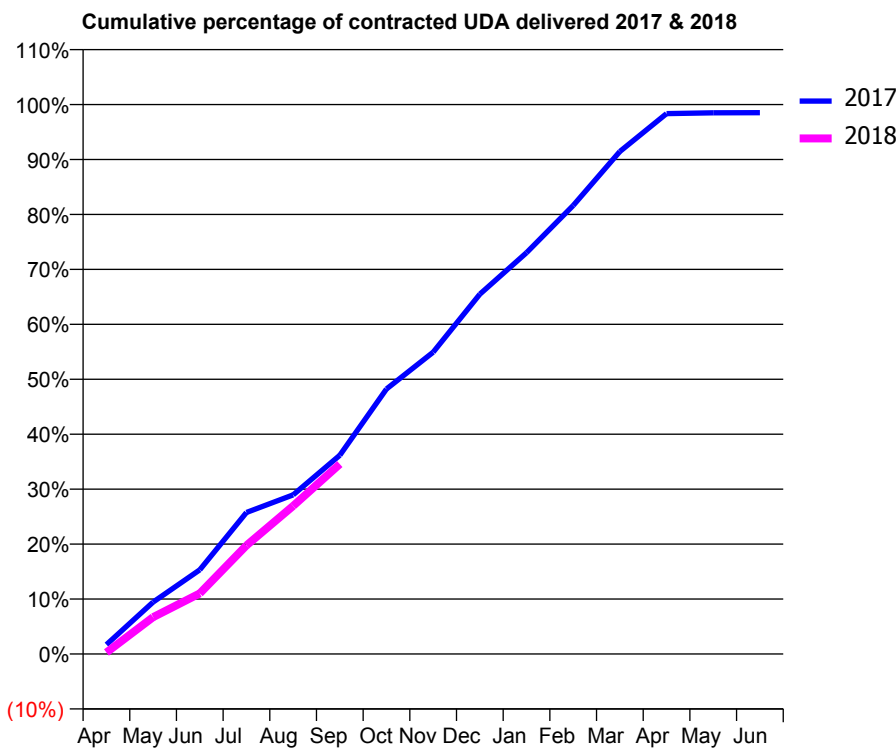
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,709      |
| Carry forward general activity (UDA)        | 175         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,514.09 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,522       |                               |
| Quarter ending December 2016         | 4,548       | →                             |
| Quarter ending March 2017            | 4,587       | →                             |
| Quarter ending June 2017             | 4,619       | →                             |
| Quarter ending September 2017        | 4,601       | →                             |
| <b>Variance since September 2016</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 199                               | 31    |
| May       | 1,106                             | 785   |
| June      | 1,794                             | 1,292 |
| July      | 3,016                             | 2,315 |
| August    | 3,391                             | 3,157 |
| September | 4,235                             | 4,046 |
| October   | 5,646                             |       |
| November  | 6,431                             |       |
| December  | 7,667                             |       |
| January   | 8,552                             |       |
| February  | 9,557                             |       |
| March     | 10,709                            |       |
| April     | 11,515                            |       |
| May       | 11,532                            |       |
| June      | 11,534                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 563         | 7.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 335      | 2,607       | 12.9%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 356      | 563         | 63.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,538    | 2,607       | 59.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 171      | 2,702       | 6.3%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,702       | 0.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 2,702       | 1.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 37       | 43          | 86.0%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 39       | 43          | 90.7%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

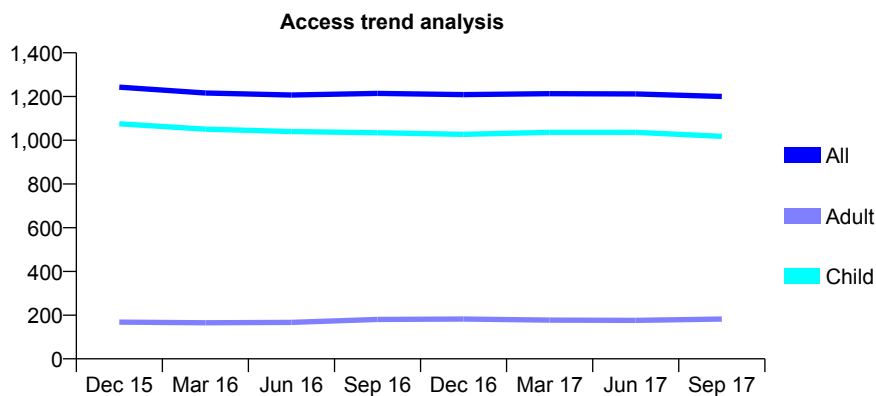
## Q45 - Vital Signs At a Glance Contract Report for 919047/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR TR LEWIS             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

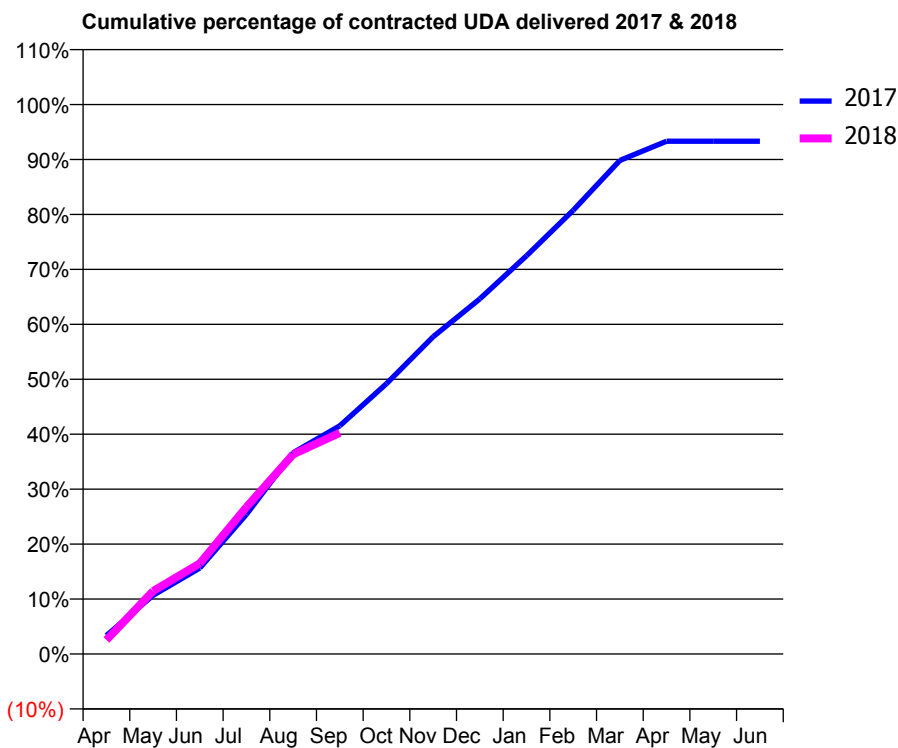
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 4,075      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 400        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97,001.91 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,214         |                               |
| Quarter ending December 2016         | 1,209         | →                             |
| Quarter ending March 2017            | 1,213         | →                             |
| Quarter ending June 2017             | 1,212         | →                             |
| Quarter ending September 2017        | 1,200         | →                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 137                               | 104   |
| May       | 435                               | 467   |
| June      | 638                               | 672   |
| July      | 1,035                             | 1,091 |
| August    | 1,492                             | 1,481 |
| September | 1,692                             | 1,640 |
| October   | 2,005                             |       |
| November  | 2,353                             |       |
| December  | 2,634                             |       |
| January   | 2,954                             |       |
| February  | 3,290                             |       |
| March     | 3,661                             |       |
| April     | 3,803                             |       |
| May       | 3,803                             |       |
| June      | 3,803                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 835         | 12.5%    | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 54          | 9.3%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 557      | 835         | 66.7%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 54          | 50.0%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 820         | 12.1%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 820         | 0.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 820         | 1.0%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

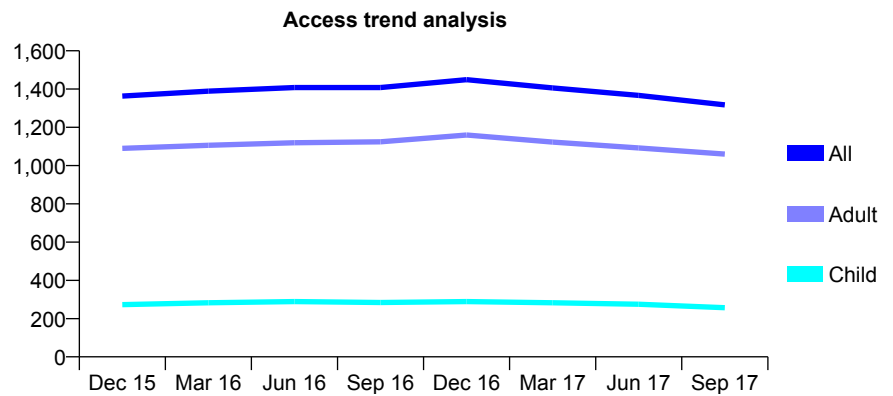
## Q45 - Vital Signs At a Glance Contract Report for 920460/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS KA FARQUHAR |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

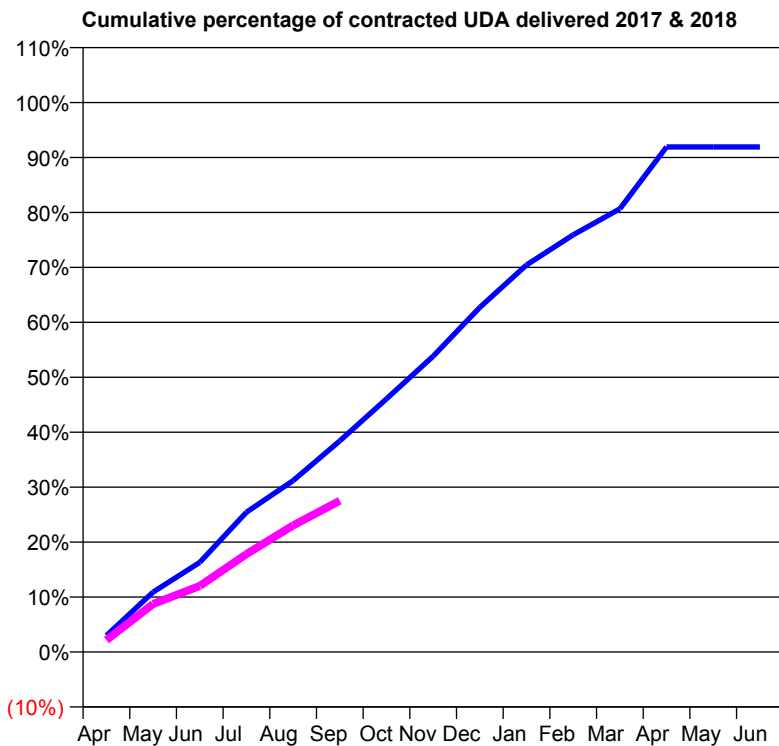
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,748       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £101,578.04 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,408         |                               |
| Quarter ending December 2016         | 1,449         | ↑                             |
| Quarter ending March 2017            | 1,406         | ↓                             |
| Quarter ending June 2017             | 1,367         | ↓                             |
| Quarter ending September 2017        | 1,317         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 142                               | 103   |
| May       | 518                               | 416   |
| June      | 775                               | 571   |
| July      | 1,208                             | 847   |
| August    | 1,481                             | 1,094 |
| September | 1,824                             | 1,308 |
| October   | 2,188                             |       |
| November  | 2,556                             |       |
| December  | 2,978                             |       |
| January   | 3,345                             |       |
| February  | 3,604                             |       |
| March     | 3,830                             |       |
| April     | 4,364                             |       |
| May       | 4,364                             |       |
| June      | 4,364                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 138         | 9.4%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 199      | 793         | 25.1%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 62       | 138         | 44.9%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 393      | 793         | 49.6%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 688         | 8.6%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 688         | 6.5%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 688         | 4.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

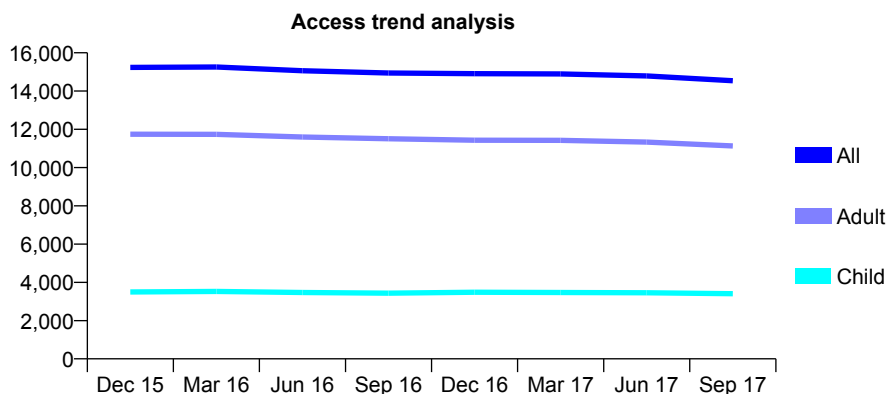
## Q45 - Vital Signs At a Glance Contract Report for 921890/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR DC DANIELS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 47,398        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,295,322.69 |

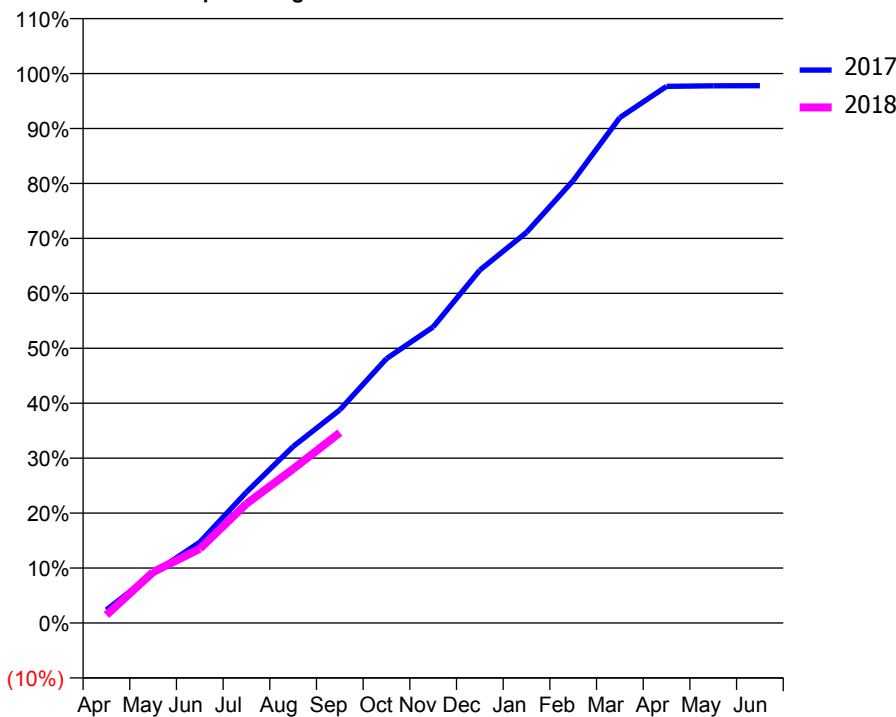
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 14,944        |                               |
| Quarter ending December 2016         | 14,908        | →                             |
| Quarter ending March 2017            | 14,892        | →                             |
| Quarter ending June 2017             | 14,788        | →                             |
| Quarter ending September 2017        | 14,540        | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,138                             | 701    |
| May       | 4,268                             | 4,394  |
| June      | 6,982                             | 6,396  |
| July      | 11,287                            | 10,288 |
| August    | 15,228                            | 13,294 |
| September | 18,386                            | 16,415 |
| October   | 22,801                            |        |
| November  | 25,538                            |        |
| December  | 30,444                            |        |
| January   | 33,690                            |        |
| February  | 38,161                            |        |
| March     | 43,600                            |        |
| April     | 46,290                            |        |
| May       | 46,337                            |        |
| June      | 46,348                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 2,368       | 7.8%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,268    | 7,607       | 16.7%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,292    | 2,368       | 54.6%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,318    | 7,607       | 56.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,165    | 8,450       | 13.8%    | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 120      | 8,450       | 1.4%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 8,450       | 0.9%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 34       | 37          | 91.9%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 34       | 37          | 91.9%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



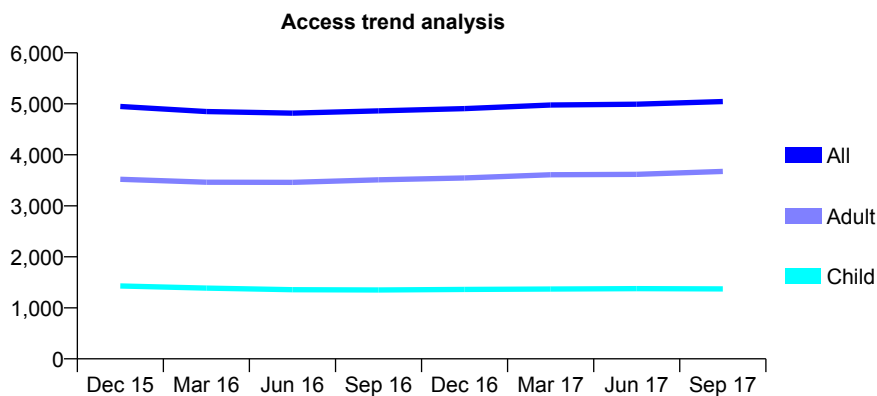
## Q45 - Vital Signs At a Glance Contract Report for 930121/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR MA SIDDIQUI |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 08/11/2012     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,392      |
| Carry forward general activity (UDA)        | 191         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £430,508.59 |

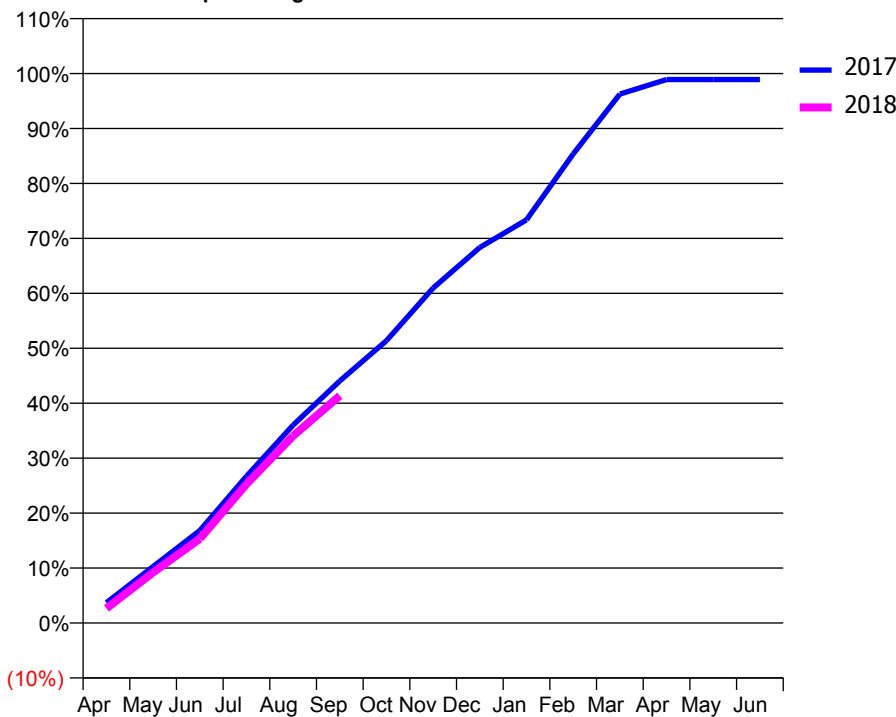
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,861       |                               |
| Quarter ending December 2016         | 4,907       | →                             |
| Quarter ending March 2017            | 4,977       | →                             |
| Quarter ending June 2017             | 4,993       | →                             |
| Quarter ending September 2017        | 5,045       | →                             |
| <b>Variance since September 2016</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 645    | 464   |
| May       | 1,786  | 1,601 |
| June      | 2,925  | 2,664 |
| July      | 4,646  | 4,396 |
| August    | 6,267  | 5,923 |
| September | 7,664  | 7,192 |
| October   | 8,939  |       |
| November  | 10,605 |       |
| December  | 11,889 |       |
| January   | 12,762 |       |
| February  | 14,844 |       |
| March     | 16,741 |       |
| April     | 17,201 |       |
| May       | 17,200 |       |
| June      | 17,201 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,072       | 7.1%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 427      | 2,706       | 15.8%    | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 645      | 1,072       | 60.2%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,509    | 2,706       | 55.8%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 250      | 3,103       | 8.1%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,103       | 1.0%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 3,103       | 0.7%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 38       | 45          | 84.4%    | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 41       | 45          | 91.1%    | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



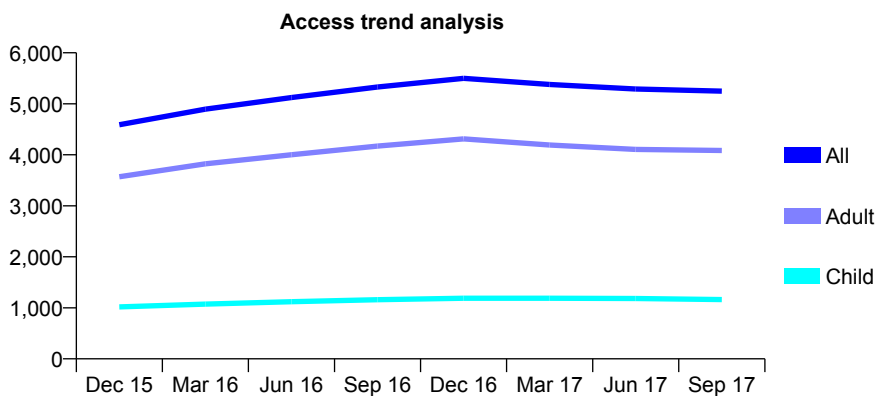
## Q45 - Vital Signs At a Glance Contract Report for 984418/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR A NAYYAR             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 05/01/2015              |
| Contract end date    |                         |

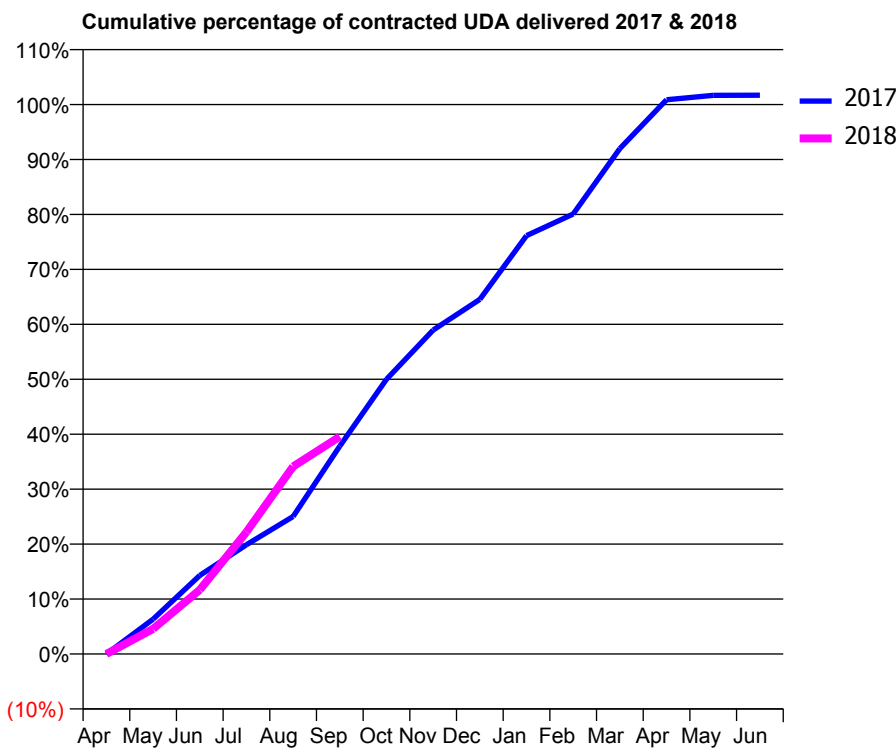
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,406      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 25          |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,884.04 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,330         |                               |
| Quarter ending December 2016         | 5,499         | ↑                             |
| Quarter ending March 2017            | 5,380         | ↓                             |
| Quarter ending June 2017             | 5,289         | ↓                             |
| Quarter ending September 2017        | 5,249         | →                             |
| <b>Variance since September 2016</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 0     |
| May       | 723                               | 521   |
| June      | 1,631                             | 1,333 |
| July      | 2,270                             | 2,534 |
| August    | 2,855                             | 3,894 |
| September | 4,316                             | 4,512 |
| October   | 5,704                             |       |
| November  | 6,723                             |       |
| December  | 7,362                             |       |
| January   | 8,683                             |       |
| February  | 9,132                             |       |
| March     | 10,492                            |       |
| April     | 11,505                            |       |
| May       | 11,595                            |       |
| June      | 11,598                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 928         | 4.7%     | 12.2% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 206      | 2,505       | 8.2%     | 15.5% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 597      | 928         | 64.3%    | 54.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,058    | 2,505       | 42.2%    | 50.6% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 2,849       | 3.7%     | 8.9%  | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 2,849       | 1.3%     | 1.2%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,849       | 0.4%     | 1.5%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 90.2% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 15          | 100.0%   | 86.2% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

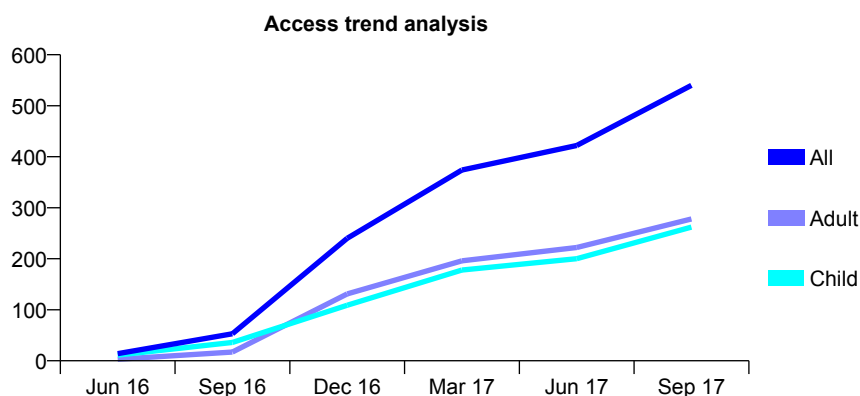
## Q46 - Vital Signs At a Glance Contract Report for 100067/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | ALWHCT       |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2016   |
| Contract end date    | 31/03/2018   |

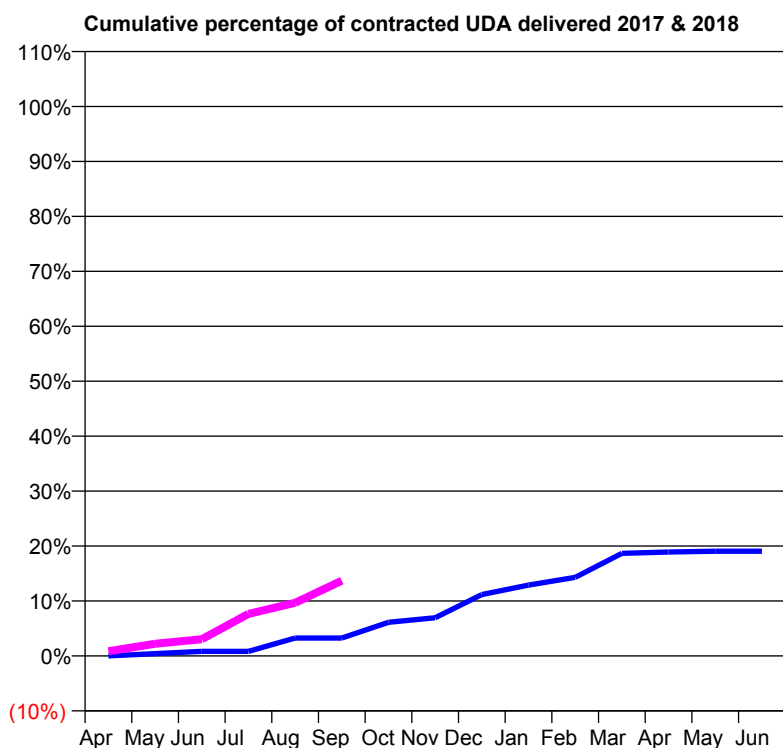
|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 3,900 |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 53            |                               |
| Quarter ending December 2016         | 240           | ↑                             |
| Quarter ending March 2017            | 374           | ↑                             |
| Quarter ending June 2017             | 422           | ↑                             |
| Quarter ending September 2017        | 540           | ↑                             |
| <b>Variance since September 2016</b> | <b>918.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 34   |
| May       | 17                                | 86   |
| June      | 33                                | 119  |
| July      | 33                                | 298  |
| August    | 128                               | 377  |
| September | 128                               | 534  |
| October   | 239                               |      |
| November  | 271                               |      |
| December  | 436                               |      |
| January   | 503                               |      |
| February  | 558                               |      |
| March     | 728                               |      |
| April     | 737                               |      |
| May       | 743                               |      |
| June      | 743                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 226         | 2.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 177         | 6.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 42       | 226         | 18.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 59       | 177         | 33.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 382         | 6.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 382         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 382         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

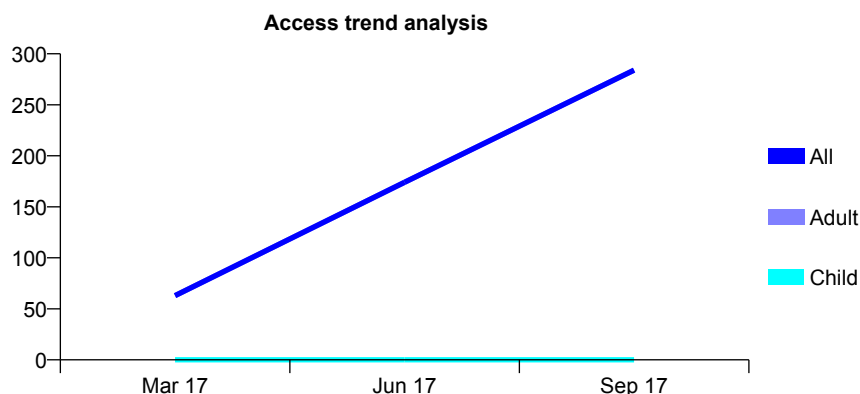
## Q46 - Vital Signs At a Glance Contract Report for 100068/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | ALWHCT       |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    | 31/03/2018   |

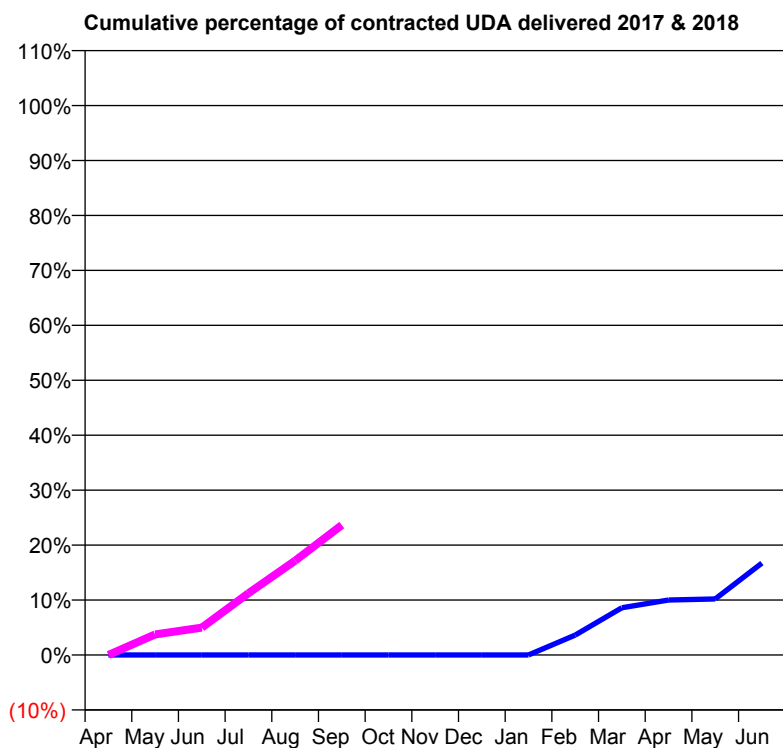
|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 2,070 |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 63    |                               |
| Quarter ending June 2017             | 174   | ↑                             |
| Quarter ending September 2017        | 284   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 0                                 | 78   |
| June      | 0                                 | 103  |
| July      | 0                                 | 233  |
| August    | 0                                 | 355  |
| September | 0                                 | 489  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 75                                |      |
| March     | 178                               |      |
| April     | 207                               |      |
| May       | 211                               |      |
| June      | 347                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 273         | 5.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 273         | 2.6%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 182         | 20.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 182         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 182         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

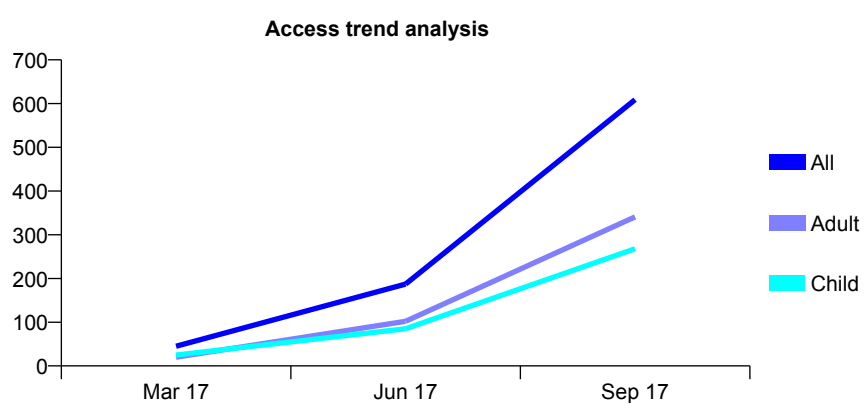
## Q46 - Vital Signs At a Glance Contract Report for 100069/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | ALWHCT       |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2016   |
| Contract end date    | 31/03/2018   |

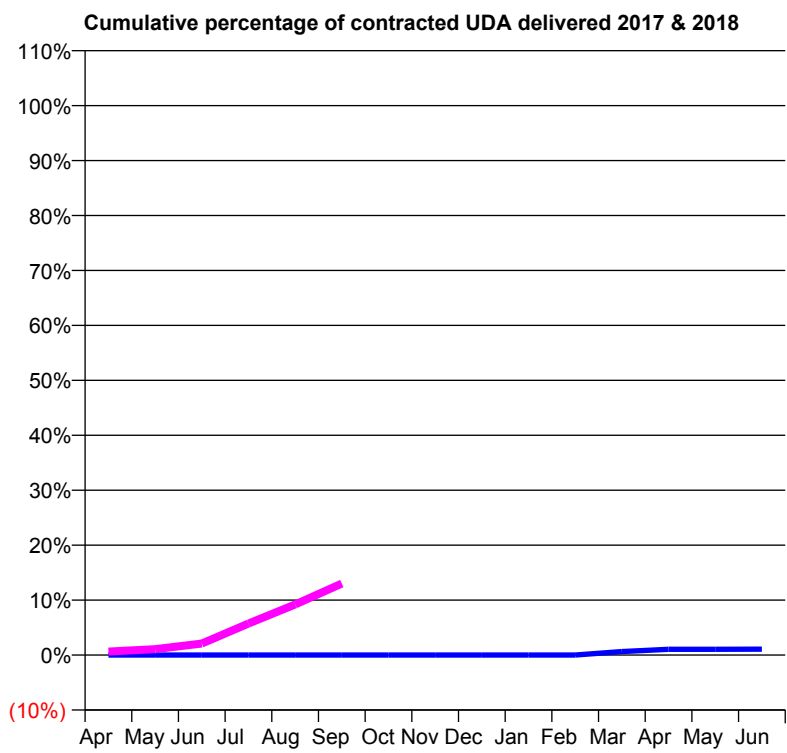
|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 7,000 |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 0     |                               |
| Quarter ending December 2016         | 0     |                               |
| Quarter ending March 2017            | 45    |                               |
| Quarter ending June 2017             | 187   | ↑                             |
| Quarter ending September 2017        | 609   | ↑                             |
| <b>Variance since September 2016</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 44   |
| May       | 0                                 | 76   |
| June      | 0                                 | 146  |
| July      | 0                                 | 401  |
| August    | 0                                 | 645  |
| September | 0                                 | 911  |
| October   | 0                                 |      |
| November  | 0                                 |      |
| December  | 0                                 |      |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 45                                |      |
| April     | 73                                |      |
| May       | 73                                |      |
| June      | 76                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 341         | 5.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 362         | 3.3%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 20       | 341         | 5.9%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 362         | 1.4%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 658         | 3.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 658         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 658         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

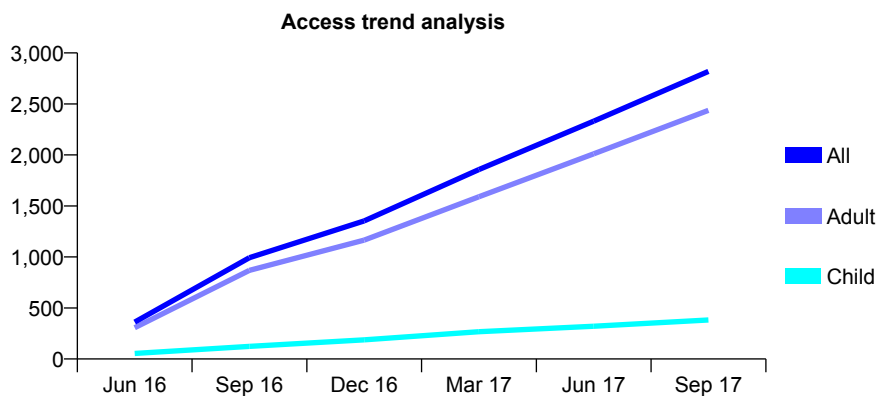
## Q46 - Vital Signs At a Glance Contract Report for 100134/0000 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | REVIVE DENTAL CARE LIMITED |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2016                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,591       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,619.95 |

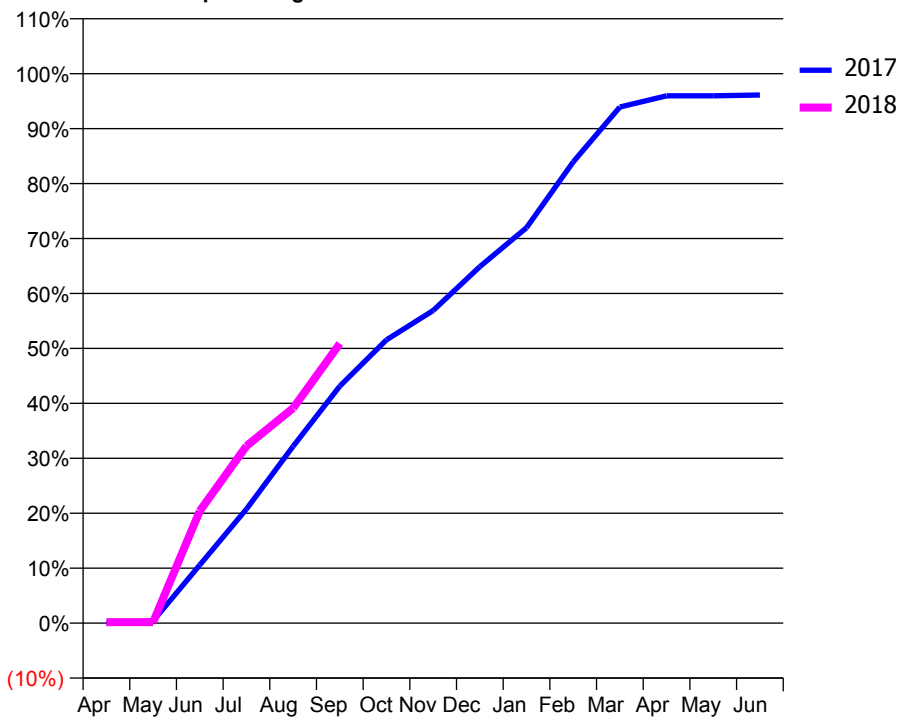
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 993           |                               |
| Quarter ending December 2016         | 1,353         | ↑                             |
| Quarter ending March 2017            | 1,857         | ↑                             |
| Quarter ending June 2017             | 2,332         | ↑                             |
| Quarter ending September 2017        | 2,819         | ↑                             |
| <b>Variance since September 2016</b> | <b>183.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 8     |
| May       | 18                                | 8     |
| June      | 487                               | 938   |
| July      | 953                               | 1,480 |
| August    | 1,478                             | 1,797 |
| September | 1,980                             | 2,336 |
| October   | 2,367                             |       |
| November  | 2,612                             |       |
| December  | 2,979                             |       |
| January   | 3,304                             |       |
| February  | 3,853                             |       |
| March     | 4,312                             |       |
| April     | 4,405                             |       |
| May       | 4,405                             |       |
| June      | 4,413                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 318         | 2.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 1,756       | 3.2%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5        | 318         | 1.6%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 1,756       | 1.4%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,986    | 1,987       | 99.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,987       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,987       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

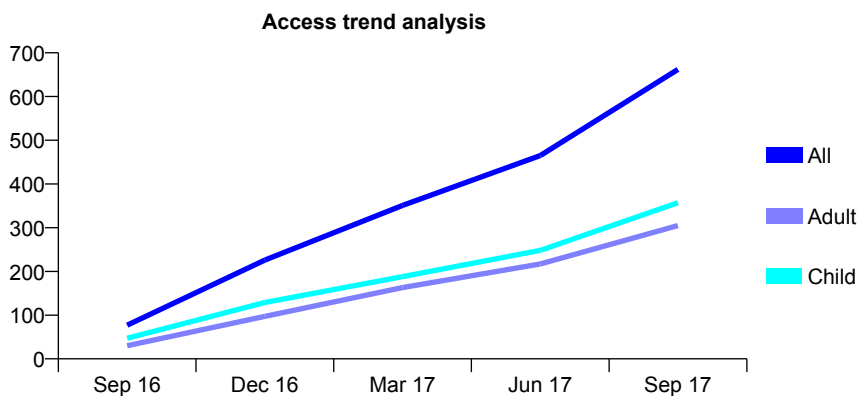
## Q46 - Vital Signs At a Glance Contract Report for 100137/0000 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | ALWHCT       |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2016   |
| Contract end date    | 31/03/2018   |

|   |       |
|---|-------|
| 17/18 Contracted general activity (UDA)     | 3,967 |
| Carry forward general activity (UDA)        | 0     |
| 17/18 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £3.06 |

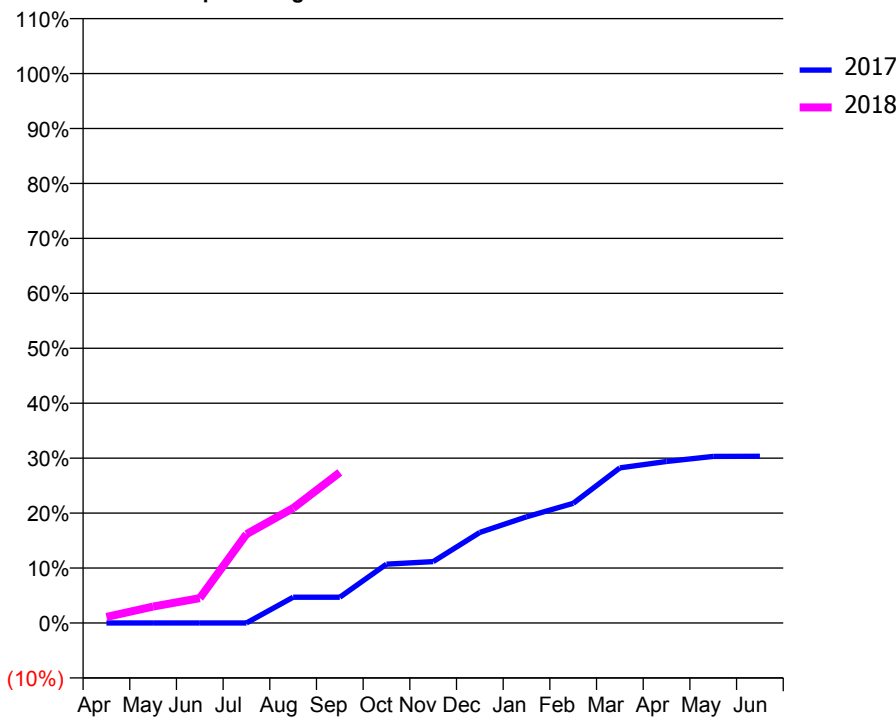
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 77            |                               |
| Quarter ending December 2016         | 226           | ↑                             |
| Quarter ending March 2017            | 351           | ↑                             |
| Quarter ending June 2017             | 465           | ↑                             |
| Quarter ending September 2017        | 662           | ↑                             |
| <b>Variance since September 2016</b> | <b>759.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 44    |
| May       | 0                                 | 119   |
| June      | 0                                 | 180   |
| July      | 0                                 | 642   |
| August    | 186                               | 830   |
| September | 186                               | 1,087 |
| October   | 425                               |       |
| November  | 443                               |       |
| December  | 655                               |       |
| January   | 766                               |       |
| February  | 864                               |       |
| March     | 1,120                             |       |
| April     | 1,166                             |       |
| May       | 1,203                             |       |
| June      | 1,204                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 455         | 3.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 235         | 6.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 80       | 455         | 17.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 48       | 235         | 20.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 606         | 3.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 606         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 606         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

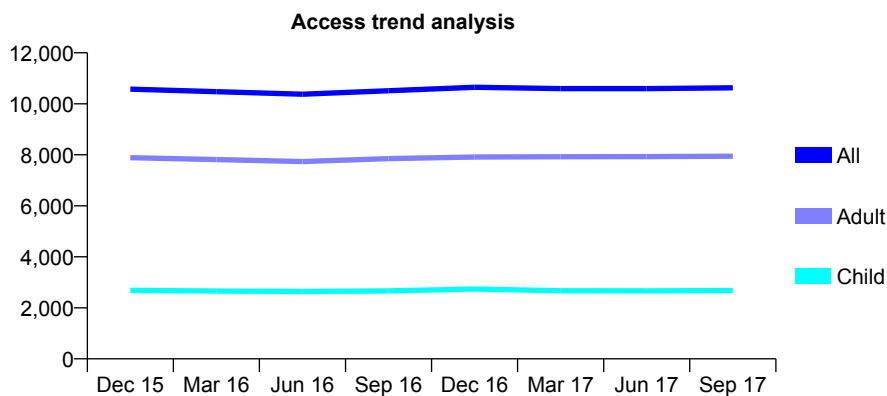
## Q46 - Vital Signs At a Glance Contract Report for 101281/0068 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 34,022      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £850,872.12 |

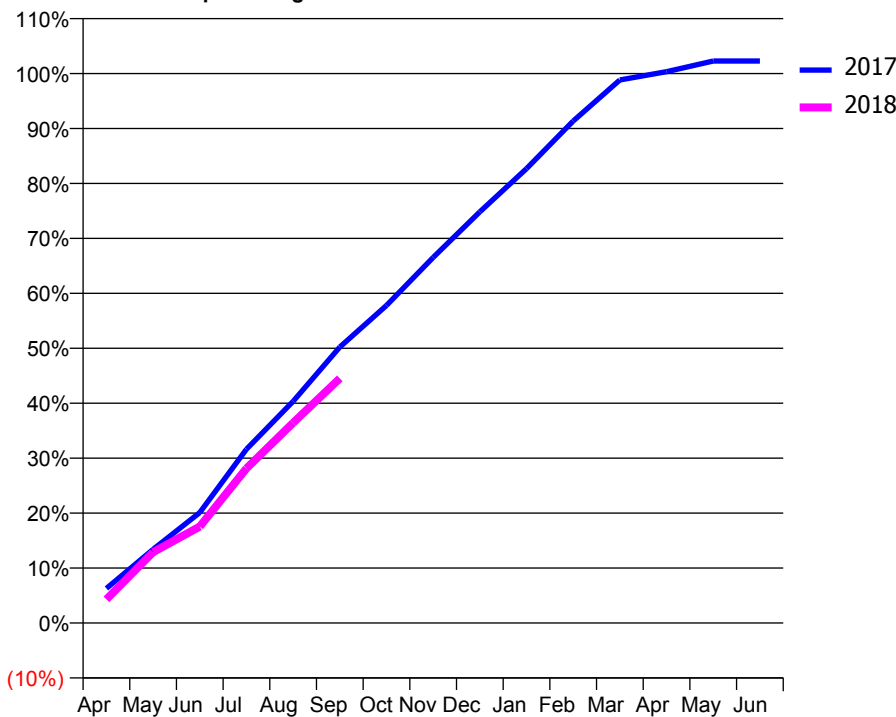
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,515      |                               |
| Quarter ending December 2016         | 10,647      | →                             |
| Quarter ending March 2017            | 10,595      | →                             |
| Quarter ending June 2017             | 10,597      | →                             |
| Quarter ending September 2017        | 10,626      | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,141                             | 1,468  |
| May       | 4,559                             | 4,391  |
| June      | 6,838                             | 5,971  |
| July      | 10,762                            | 9,577  |
| August    | 13,727                            | 12,394 |
| September | 17,090                            | 15,142 |
| October   | 19,660                            |        |
| November  | 22,637                            |        |
| December  | 25,460                            |        |
| January   | 28,133                            |        |
| February  | 31,077                            |        |
| March     | 33,621                            |        |
| April     | 34,132                            |        |
| May       | 34,797                            |        |
| June      | 34,799                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 331      | 2,455       | 13.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 891      | 5,678       | 15.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,596    | 2,455       | 65.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,225    | 5,678       | 56.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 519      | 7,505       | 6.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 7,505       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 167      | 7,505       | 2.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 22       | 24          | 91.7%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 24          | 83.3%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



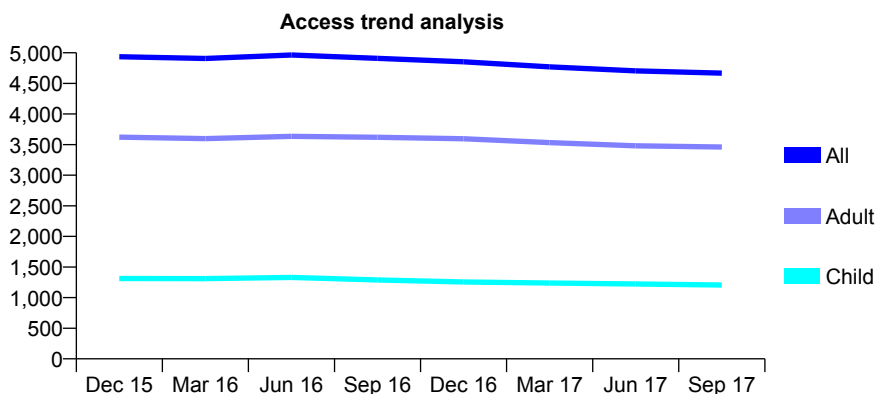
## Q46 - Vital Signs At a Glance Contract Report for 101281/0084 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,625      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £510,785.49 |

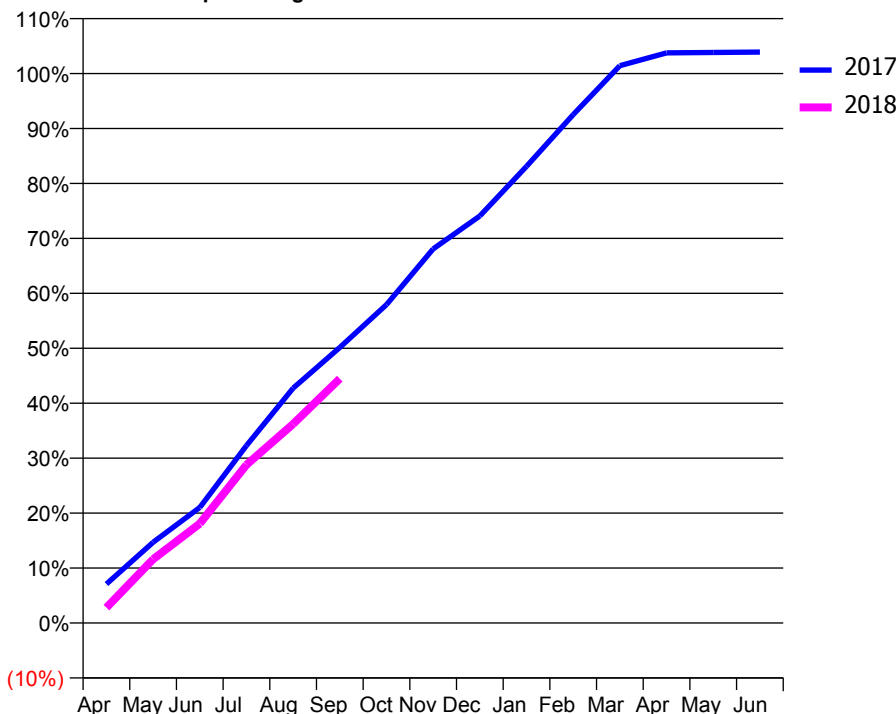
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,909         |                               |
| Quarter ending December 2016         | 4,852         | ↓                             |
| Quarter ending March 2017            | 4,771         | ↓                             |
| Quarter ending June 2017             | 4,704         | ↓                             |
| Quarter ending September 2017        | 4,667         | →                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 1,320  | 523   |
| May       | 2,735  | 2,162 |
| June      | 3,918  | 3,371 |
| July      | 6,013  | 5,360 |
| August    | 7,961  | 6,745 |
| September | 9,340  | 8,282 |
| October   | 10,789 |       |
| November  | 12,681 |       |
| December  | 13,796 |       |
| January   | 15,478 |       |
| February  | 17,231 |       |
| March     | 18,892 |       |
| April     | 19,324 |       |
| May       | 19,338 |       |
| June      | 19,353 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,045       | 9.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 390      | 2,583       | 15.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 728      | 1,045       | 69.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,448    | 2,583       | 56.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 164      | 3,482       | 4.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,482       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 3,482       | 3.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

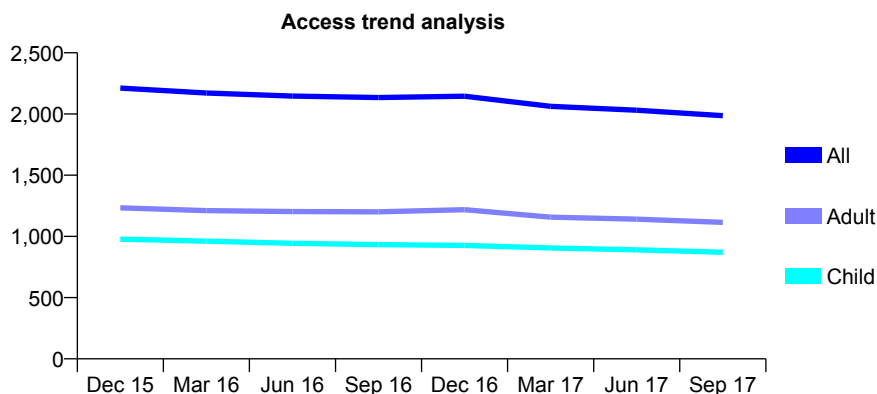
## Q46 - Vital Signs At a Glance Contract Report for 101281/0087 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,197       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £114,104.81 |

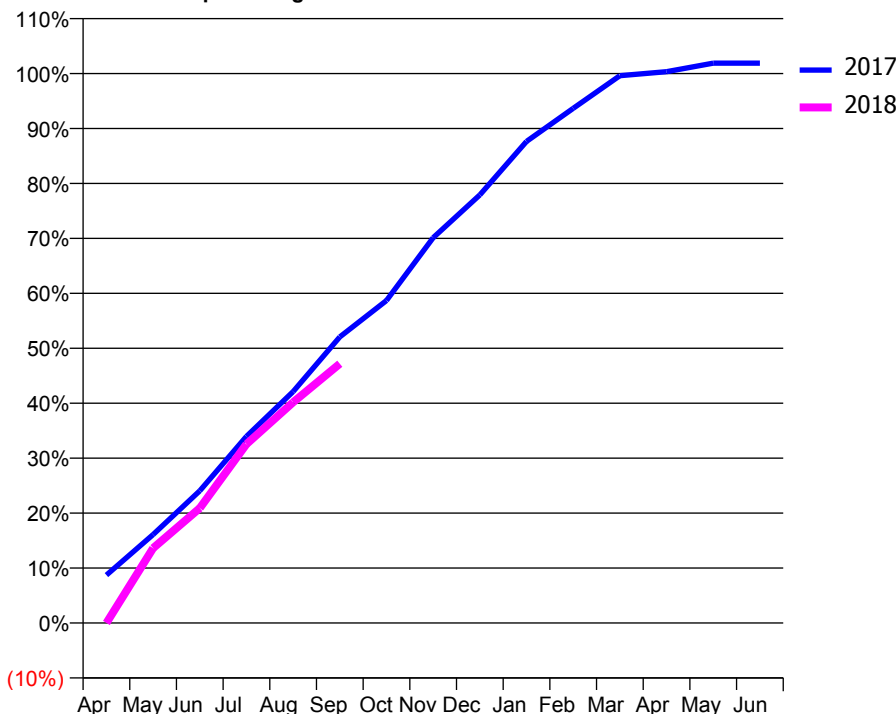
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,134         |                               |
| Quarter ending December 2016         | 2,145         | →                             |
| Quarter ending March 2017            | 2,063         | ↓                             |
| Quarter ending June 2017             | 2,031         | ↓                             |
| Quarter ending September 2017        | 1,986         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 453                               | 0     |
| May       | 837                               | 708   |
| June      | 1,250                             | 1,087 |
| July      | 1,764                             | 1,692 |
| August    | 2,189                             | 2,087 |
| September | 2,706                             | 2,452 |
| October   | 3,050                             |       |
| November  | 3,644                             |       |
| December  | 4,049                             |       |
| January   | 4,555                             |       |
| February  | 4,867                             |       |
| March     | 5,177                             |       |
| April     | 5,214                             |       |
| May       | 5,295                             |       |
| June      | 5,295                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 796         | 7.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 159      | 822         | 19.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 500      | 796         | 62.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 465      | 822         | 56.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 1,552       | 1.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,552       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 81       | 1,552       | 5.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

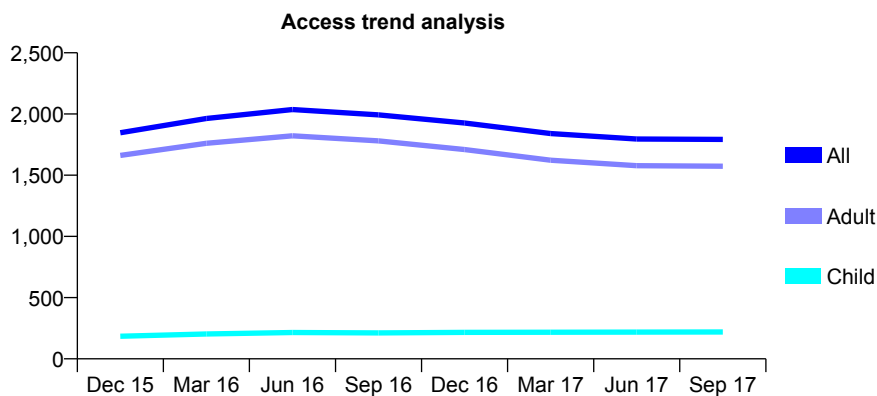
## Q46 - Vital Signs At a Glance Contract Report for 101281/0113 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,042       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £123,430.86 |

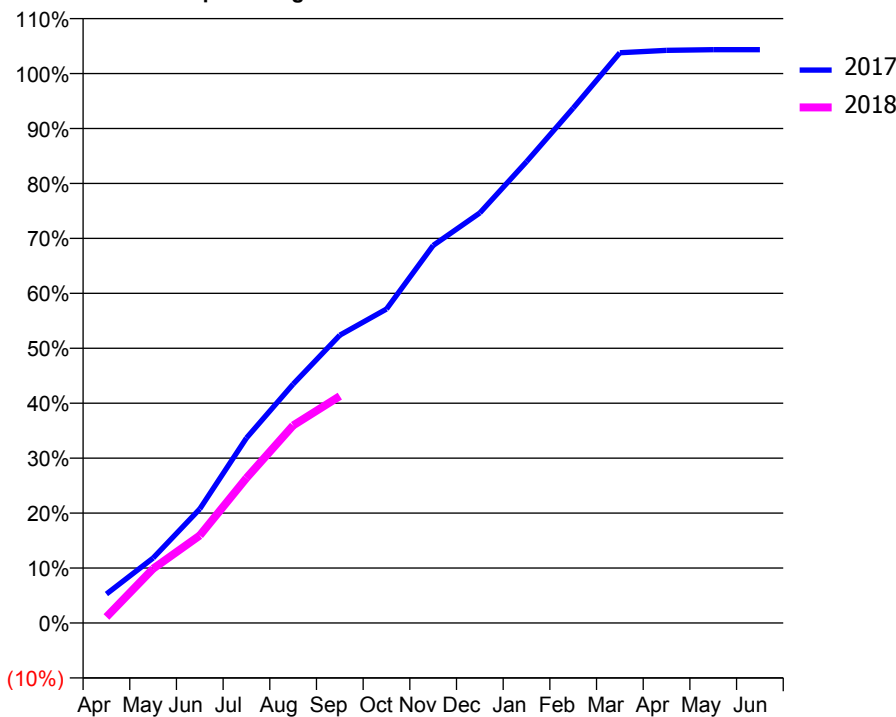
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,993          |                               |
| Quarter ending December 2016         | 1,926          | ↓                             |
| Quarter ending March 2017            | 1,840          | ↓                             |
| Quarter ending June 2017             | 1,796          | ↓                             |
| Quarter ending September 2017        | 1,793          | →                             |
| <b>Variance since September 2016</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 266   | 56    |
| May       | 596   | 498   |
| June      | 1,047 | 804   |
| July      | 1,697 | 1,331 |
| August    | 2,192 | 1,812 |
| September | 2,641 | 2,081 |
| October   | 2,881 |       |
| November  | 3,465 |       |
| December  | 3,763 |       |
| January   | 4,232 |       |
| February  | 4,725 |       |
| March     | 5,233 |       |
| April     | 5,255 |       |
| May       | 5,261 |       |
| June      | 5,261 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 156         | 6.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 108      | 957         | 11.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 91       | 156         | 58.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 537      | 957         | 56.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 1,092       | 6.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,092       | 1.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,092       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

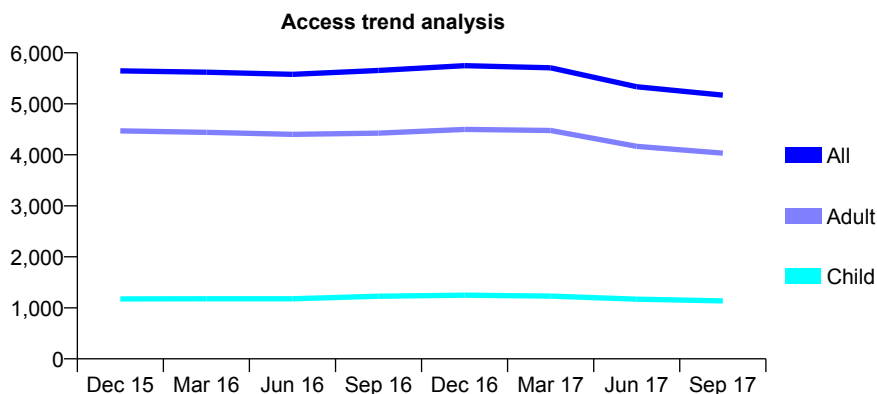
## Q46 - Vital Signs At a Glance Contract Report for 101281/0141 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

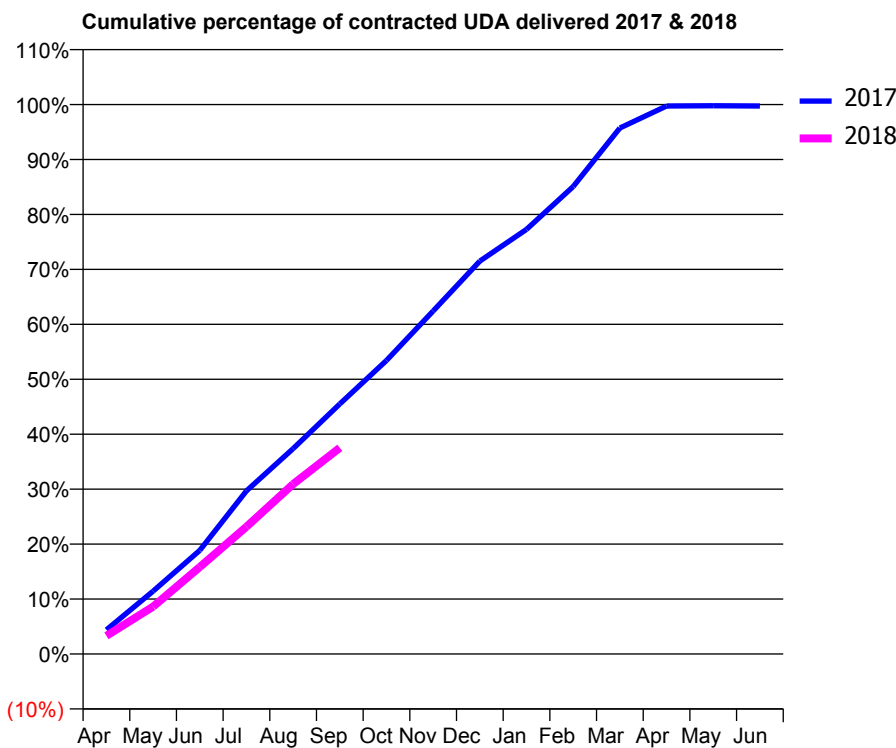
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,662      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £538,513.63 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,654         |                               |
| Quarter ending December 2016         | 5,748         | →                             |
| Quarter ending March 2017            | 5,707         | →                             |
| Quarter ending June 2017             | 5,335         | ↓                             |
| Quarter ending September 2017        | 5,169         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 912                               | 686   |
| May       | 2,364                             | 1,781 |
| June      | 3,899                             | 3,273 |
| July      | 6,136                             | 4,787 |
| August    | 7,723                             | 6,392 |
| September | 9,404                             | 7,753 |
| October   | 11,037                            |       |
| November  | 12,896                            |       |
| December  | 14,772                            |       |
| January   | 15,965                            |       |
| February  | 17,574                            |       |
| March     | 19,779                            |       |
| April     | 20,603                            |       |
| May       | 20,614                            |       |
| June      | 20,606                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 944         | 9.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 424      | 2,901       | 14.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 499      | 944         | 52.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,327    | 2,901       | 45.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 482      | 3,532       | 13.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 3,532       | 1.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 3,532       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 17          | 82.4%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

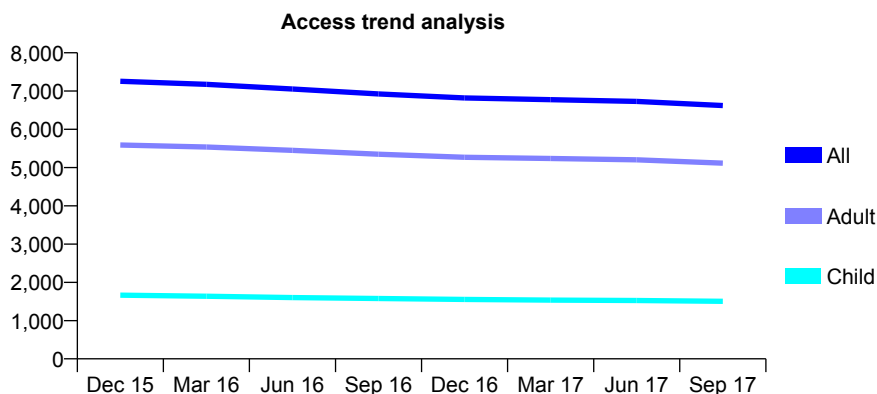
## Q46 - Vital Signs At a Glance Contract Report for 101281/0158 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 23/05/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £568,696.91 |

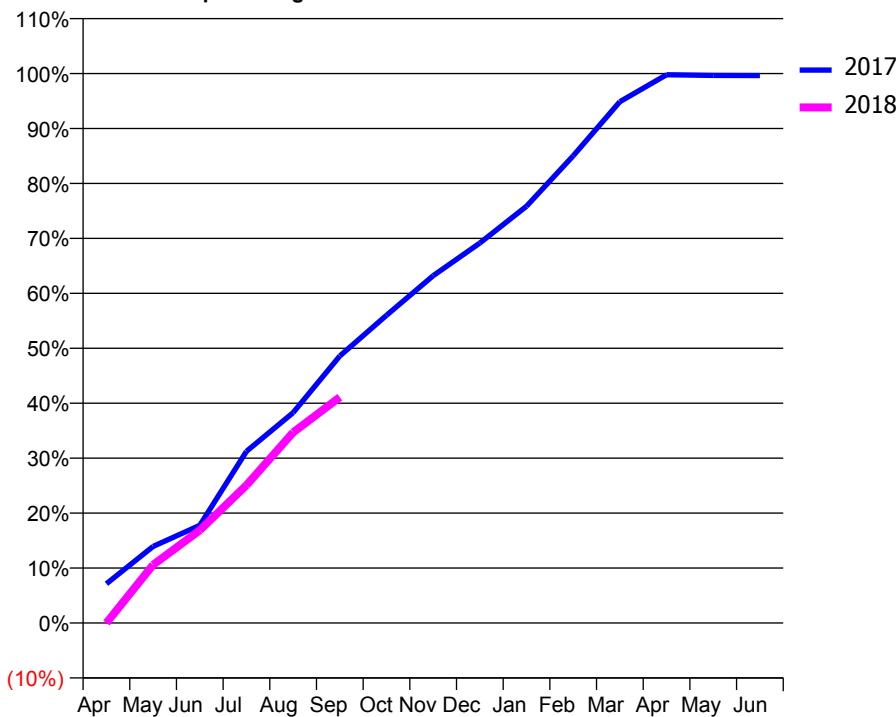
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,926         |                               |
| Quarter ending December 2016         | 6,821         | ↓                             |
| Quarter ending March 2017            | 6,773         | →                             |
| Quarter ending June 2017             | 6,729         | →                             |
| Quarter ending September 2017        | 6,620         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,643                             | 0     |
| May       | 3,206                             | 2,436 |
| June      | 4,088                             | 3,879 |
| July      | 7,185                             | 5,771 |
| August    | 8,803                             | 7,979 |
| September | 11,174                            | 9,455 |
| October   | 12,877                            |       |
| November  | 14,536                            |       |
| December  | 15,904                            |       |
| January   | 17,444                            |       |
| February  | 19,554                            |       |
| March     | 21,821                            |       |
| April     | 22,946                            |       |
| May       | 22,919                            |       |
| June      | 22,915                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 194      | 1,400       | 13.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 701      | 4,232       | 16.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 951      | 1,400       | 67.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,802    | 4,232       | 66.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 387      | 5,142       | 7.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 5,142       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 5,142       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

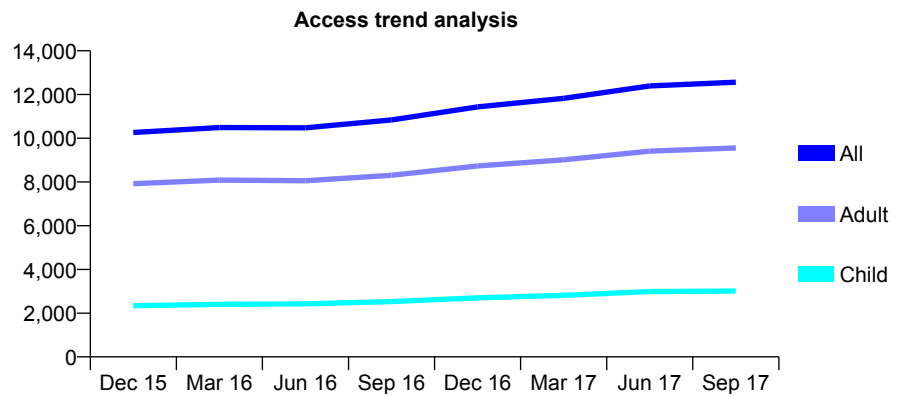
## Q46 - Vital Signs At a Glance Contract Report for 101281/0175 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | Pilot Contract        |
| Purpose of contract  | General               |
| Contract start date  | 16/11/2007            |
| Contract end date    |                       |

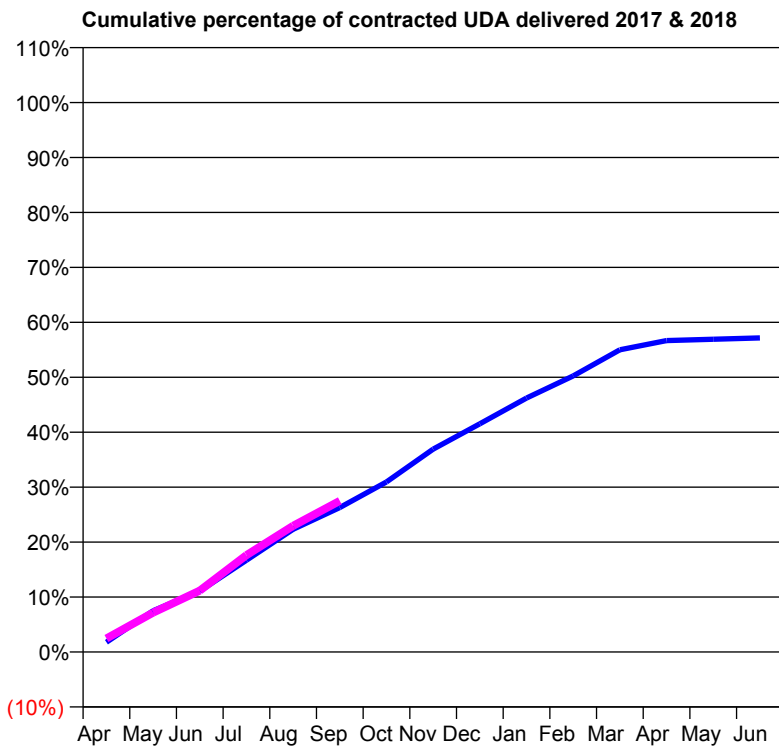
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 40,744        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,018,458.17 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 10,835       |                               |
| Quarter ending December 2016         | 11,432       | ↑                             |
| Quarter ending March 2017            | 11,827       | ↑                             |
| Quarter ending June 2017             | 12,394       | ↑                             |
| Quarter ending September 2017        | 12,566       | →                             |
| <b>Variance since September 2016</b> | <b>16.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 724                               | 1,006  |
| May       | 3,061                             | 2,920  |
| June      | 4,510                             | 4,551  |
| July      | 6,804                             | 7,179  |
| August    | 9,100                             | 9,356  |
| September | 10,716                            | 11,208 |
| October   | 12,615                            |        |
| November  | 15,040                            |        |
| December  | 16,924                            |        |
| January   | 18,833                            |        |
| February  | 20,469                            |        |
| March     | 22,410                            |        |
| April     | 23,096                            |        |
| May       | 23,187                            |        |
| June      | 23,286                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,541       | 4.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 292      | 4,273       | 6.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 404      | 1,541       | 26.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,016    | 4,273       | 23.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 598      | 5,353       | 11.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 5,353       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 5,353       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 17          | 70.6%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

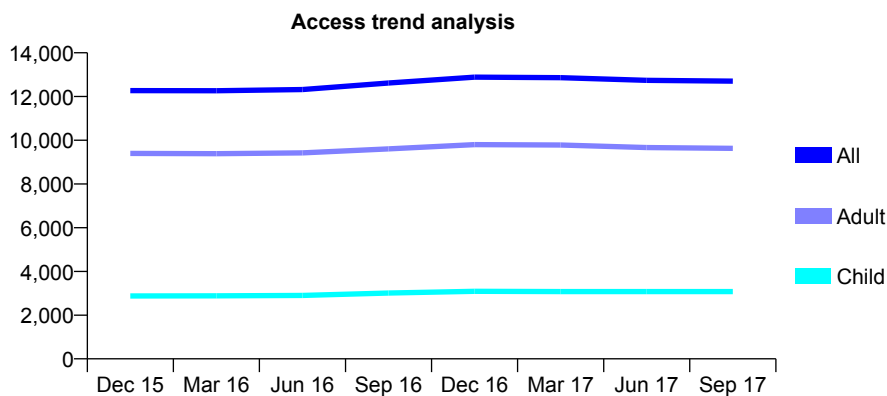
## Q46 - Vital Signs At a Glance Contract Report for 101370/0046 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

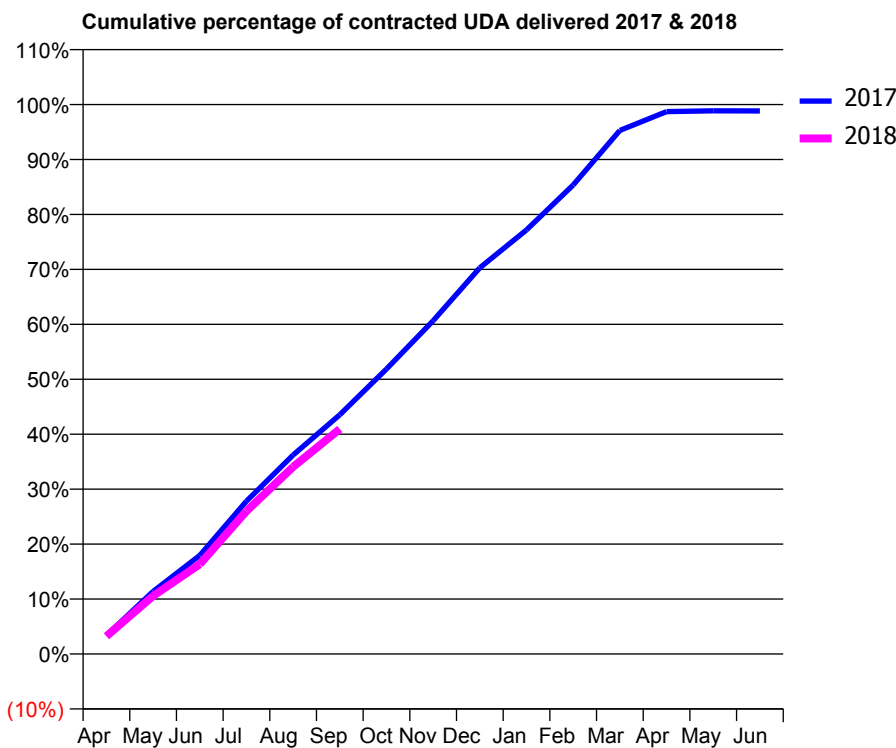
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 39,791        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,166,242.40 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 12,616      |                               |
| Quarter ending December 2016         | 12,887      | ↑                             |
| Quarter ending March 2017            | 12,862      | →                             |
| Quarter ending June 2017             | 12,738      | →                             |
| Quarter ending September 2017        | 12,705      | →                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,358                             | 1,293  |
| May       | 4,529                             | 4,200  |
| June      | 7,144                             | 6,499  |
| July      | 11,069                            | 10,350 |
| August    | 14,414                            | 13,549 |
| September | 17,326                            | 16,291 |
| October   | 20,635                            |        |
| November  | 24,139                            |        |
| December  | 27,966                            |        |
| January   | 30,712                            |        |
| February  | 33,970                            |        |
| March     | 37,917                            |        |
| April     | 39,279                            |        |
| May       | 39,329                            |        |
| June      | 39,320                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 163      | 2,052       | 7.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 826      | 6,289       | 13.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,203    | 2,052       | 58.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,509    | 6,289       | 55.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 675      | 7,719       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 66       | 7,719       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 115      | 7,719       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



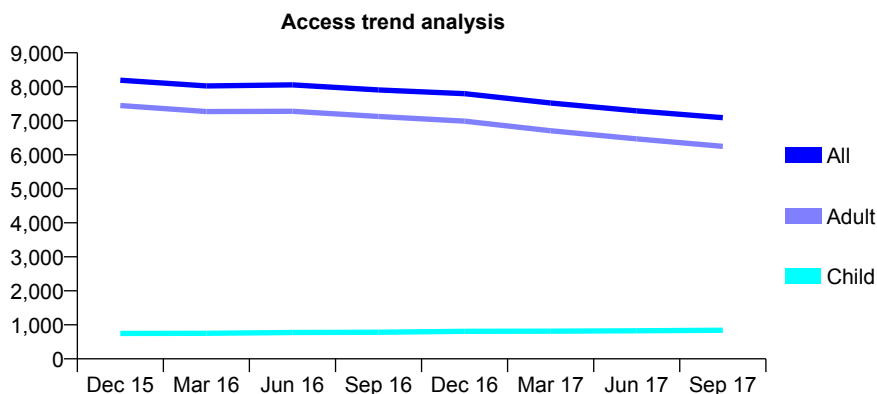
## Q46 - Vital Signs At a Glance Contract Report for 101370/0049 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

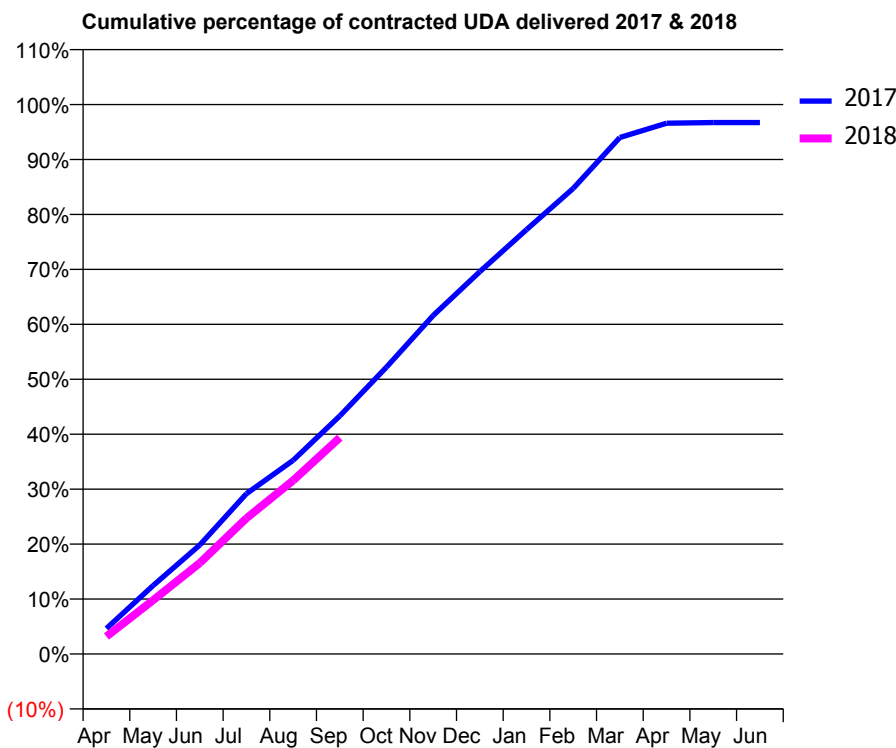
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,813      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £518,479.17 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 7,907          |                               |
| Quarter ending December 2016         | 7,798          | ↓                             |
| Quarter ending March 2017            | 7,522          | ↓                             |
| Quarter ending June 2017             | 7,294          | ↓                             |
| Quarter ending September 2017        | 7,092          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 873                               | 600   |
| May       | 2,343                             | 1,843 |
| June      | 3,730                             | 3,116 |
| July      | 5,489                             | 4,648 |
| August    | 6,633                             | 5,942 |
| September | 8,150                             | 7,406 |
| October   | 9,822                             |       |
| November  | 11,590                            |       |
| December  | 13,090                            |       |
| January   | 14,531                            |       |
| February  | 15,941                            |       |
| March     | 17,682                            |       |
| April     | 18,174                            |       |
| May       | 18,196                            |       |
| June      | 18,195                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 548         | 4.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 280      | 3,156       | 8.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 278      | 548         | 50.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,347    | 3,156       | 42.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 164      | 3,479       | 4.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,479       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 3,479       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



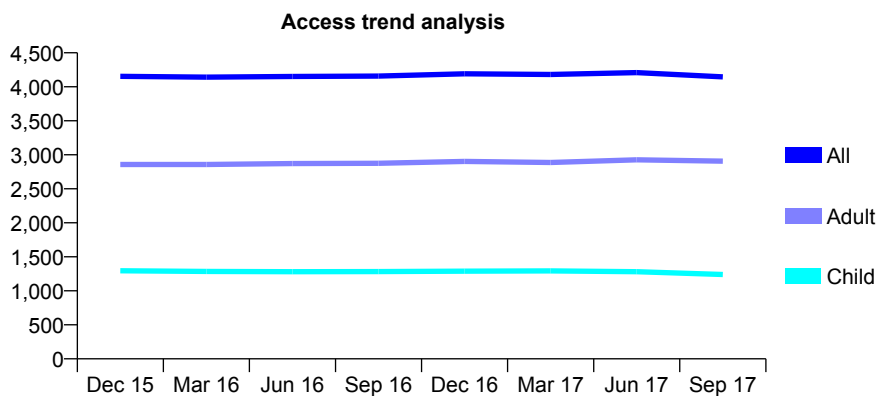
## Q46 - Vital Signs At a Glance Contract Report for 101370/0054 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

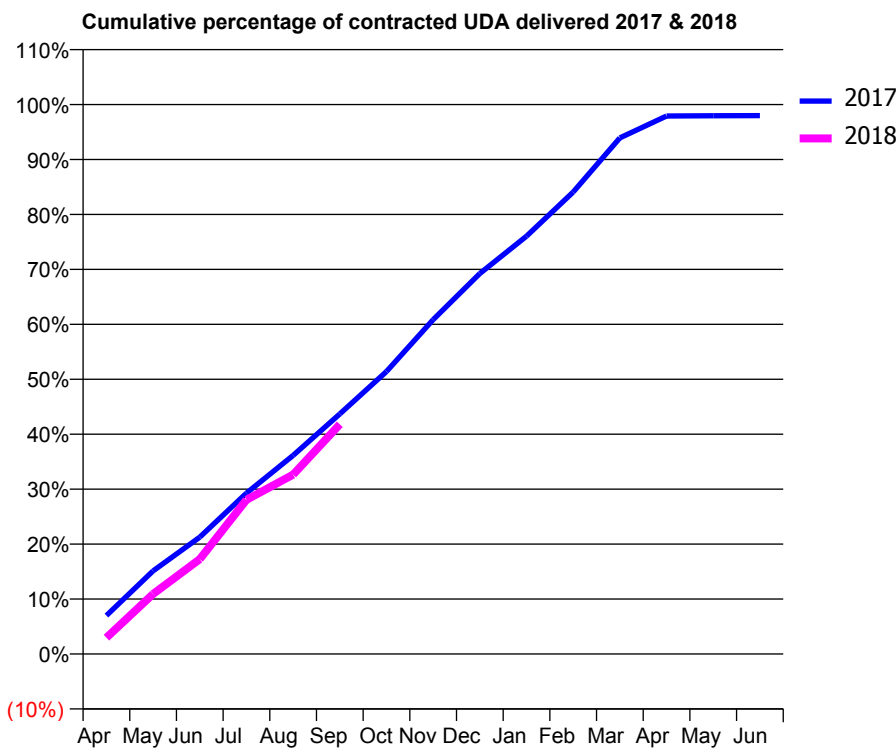
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,205      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £343,086.44 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,158         |                               |
| Quarter ending December 2016         | 4,191         | →                             |
| Quarter ending March 2017            | 4,182         | →                             |
| Quarter ending June 2017             | 4,208         | →                             |
| Quarter ending September 2017        | 4,146         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 855                               | 364   |
| May       | 1,846                             | 1,334 |
| June      | 2,596                             | 2,108 |
| July      | 3,574                             | 3,424 |
| August    | 4,411                             | 3,986 |
| September | 5,333                             | 5,101 |
| October   | 6,276                             |       |
| November  | 7,426                             |       |
| December  | 8,453                             |       |
| January   | 9,280                             |       |
| February  | 10,262                            |       |
| March     | 11,463                            |       |
| April     | 11,950                            |       |
| May       | 11,955                            |       |
| June      | 11,958                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 880         | 7.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 301      | 1,906       | 15.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 519      | 880         | 59.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 867      | 1,906       | 45.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 251      | 2,575       | 9.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,575       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 2,575       | 2.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

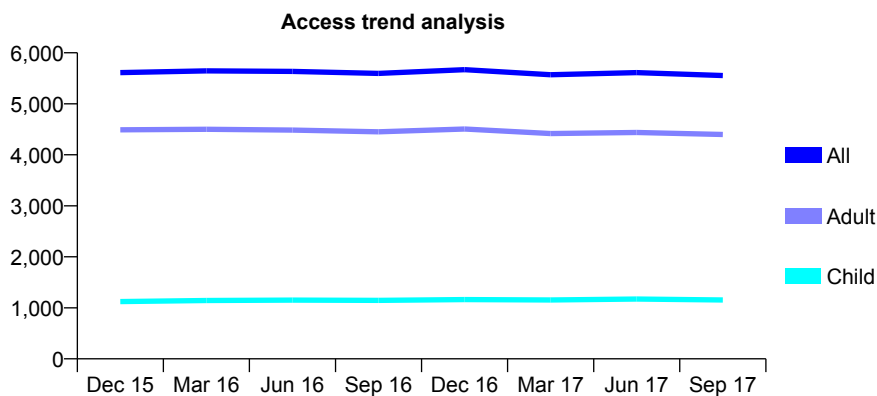
## Q46 - Vital Signs At a Glance Contract Report for 101370/0110 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2008                     |
| Contract end date    |                                |

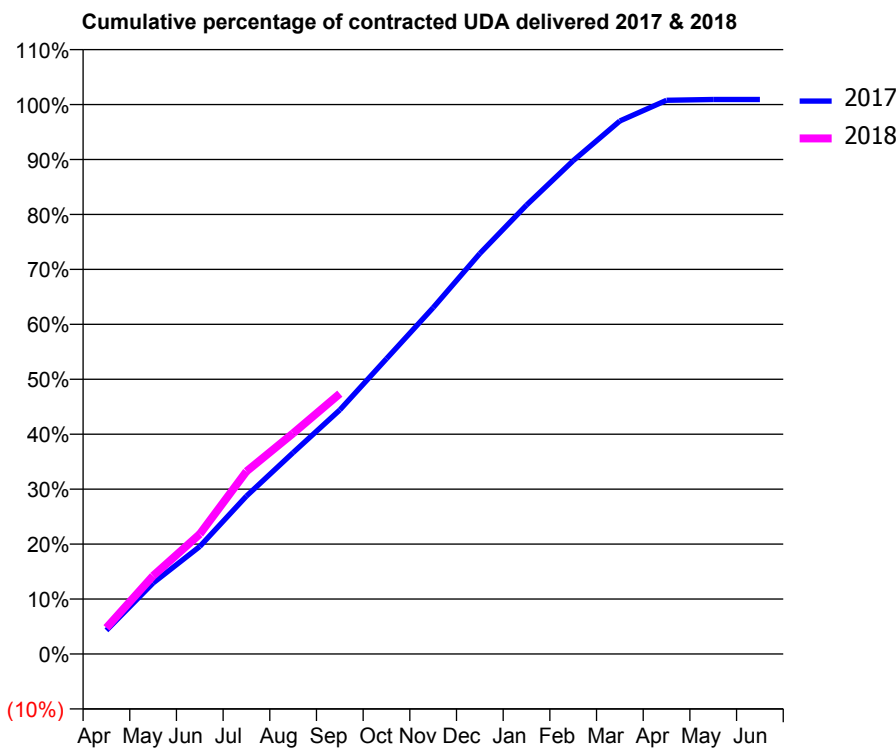
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,622      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £494,422.79 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,596         |                               |
| Quarter ending December 2016         | 5,670         | →                             |
| Quarter ending March 2017            | 5,571         | ↓                             |
| Quarter ending June 2017             | 5,611         | →                             |
| Quarter ending September 2017        | 5,553         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 717                               | 792   |
| May       | 2,150                             | 2,367 |
| June      | 3,252                             | 3,627 |
| July      | 4,779                             | 5,524 |
| August    | 6,093                             | 6,679 |
| September | 7,385                             | 7,876 |
| October   | 8,934                             |       |
| November  | 10,478                            |       |
| December  | 12,116                            |       |
| January   | 13,581                            |       |
| February  | 14,921                            |       |
| March     | 16,123                            |       |
| April     | 16,748                            |       |
| May       | 16,772                            |       |
| June      | 16,773                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 813         | 6.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 323      | 3,169       | 10.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439      | 813         | 54.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,739    | 3,169       | 54.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 219      | 3,701       | 5.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 3,701       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 3,701       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

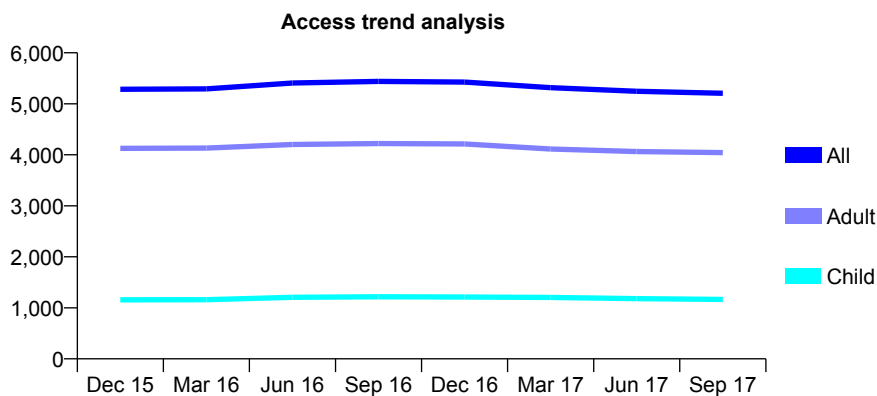
## Q46 - Vital Signs At a Glance Contract Report for 101435/0141 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2011   |
| Contract end date    |              |

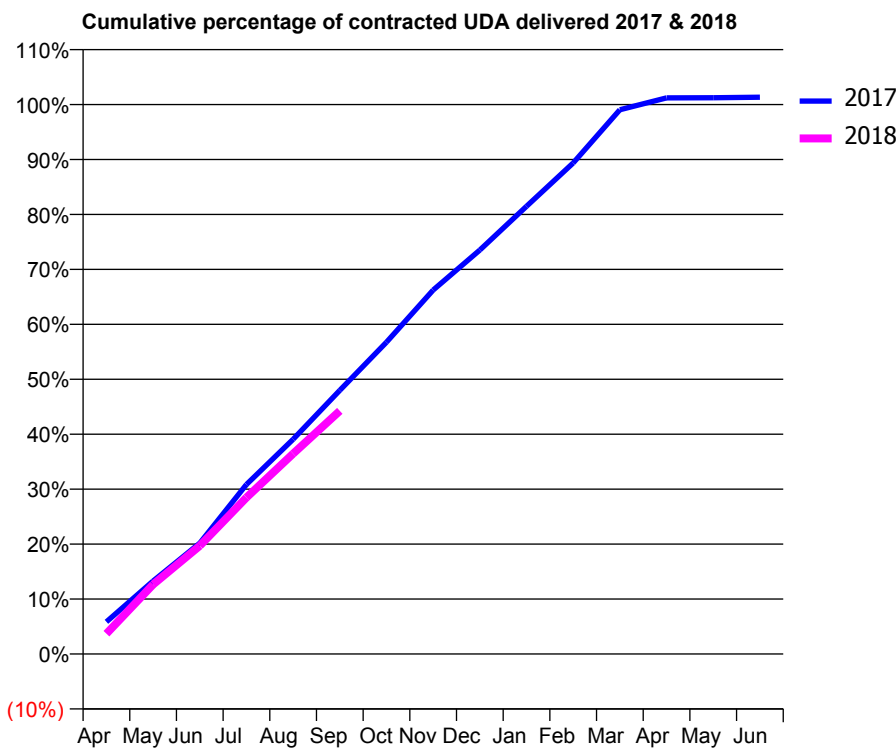
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,869      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £638,303.67 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,438         |                               |
| Quarter ending December 2016         | 5,425         | →                             |
| Quarter ending March 2017            | 5,317         | ↓                             |
| Quarter ending June 2017             | 5,245         | ↓                             |
| Quarter ending September 2017        | 5,207         | →                             |
| <b>Variance since September 2016</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,339                             | 847    |
| May       | 3,037                             | 2,894  |
| June      | 4,615                             | 4,502  |
| July      | 7,054                             | 6,510  |
| August    | 8,937                             | 8,338  |
| September | 10,977                            | 10,120 |
| October   | 12,980                            |        |
| November  | 15,146                            |        |
| December  | 16,812                            |        |
| January   | 18,632                            |        |
| February  | 20,436                            |        |
| March     | 22,648                            |        |
| April     | 23,147                            |        |
| May       | 23,152                            |        |
| June      | 23,175                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 805         | 7.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 463      | 3,131       | 14.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 538      | 805         | 66.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,980    | 3,131       | 63.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 293      | 3,742       | 7.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 3,742       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 3,742       | 1.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

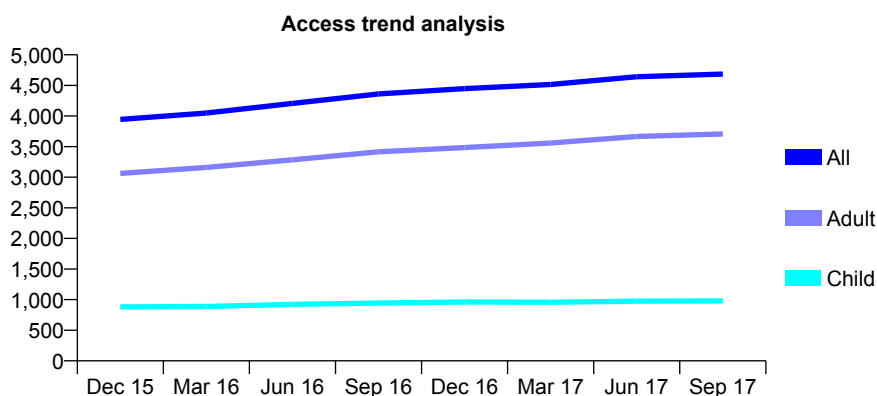
## Q46 - Vital Signs At a Glance Contract Report for 101516/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | The Crab Tree Lane and Church Street De |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 03/12/2012                              |
| Contract end date    |   |

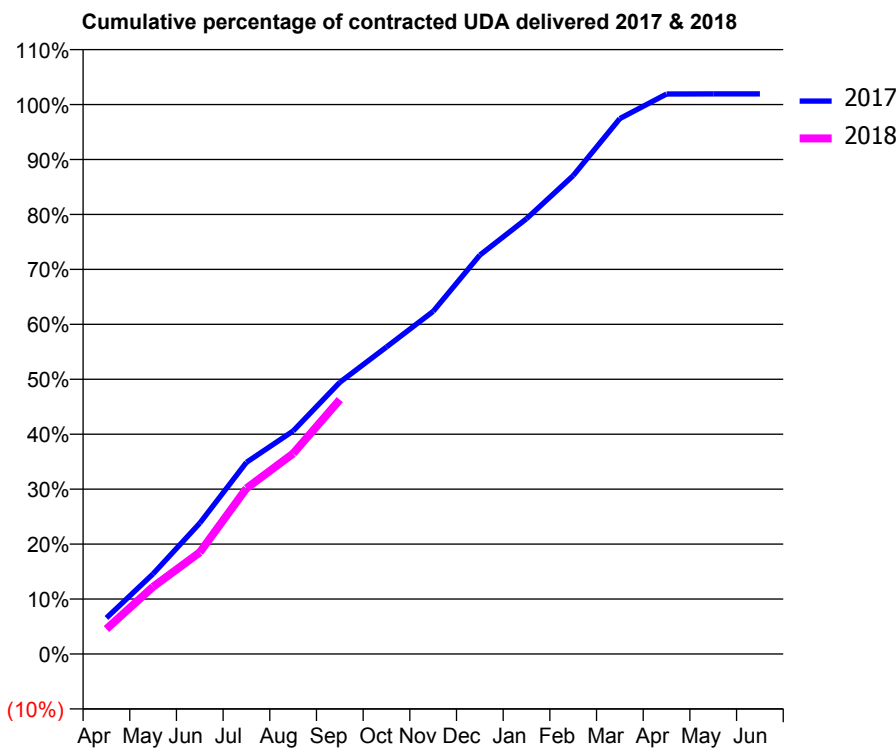
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,261      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £388,985.72 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,361       |                               |
| Quarter ending December 2016         | 4,447       | →                             |
| Quarter ending March 2017            | 4,516       | →                             |
| Quarter ending June 2017             | 4,642       | ↑                             |
| Quarter ending September 2017        | 4,686       | →                             |
| <b>Variance since September 2016</b> | <b>7.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 871                               | 603   |
| May       | 1,935                             | 1,622 |
| June      | 3,160                             | 2,452 |
| July      | 4,625                             | 4,000 |
| August    | 5,382                             | 4,837 |
| September | 6,556                             | 6,140 |
| October   | 7,411                             |       |
| November  | 8,268                             |       |
| December  | 9,626                             |       |
| January   | 10,507                            |       |
| February  | 11,544                            |       |
| March     | 12,924                            |       |
| April     | 13,515                            |       |
| May       | 13,516                            |       |
| June      | 13,516                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 730         | 7.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 416      | 2,567       | 16.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 451      | 730         | 61.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,317    | 2,567       | 51.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 435      | 3,071       | 14.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 3,071       | 2.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 3,071       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

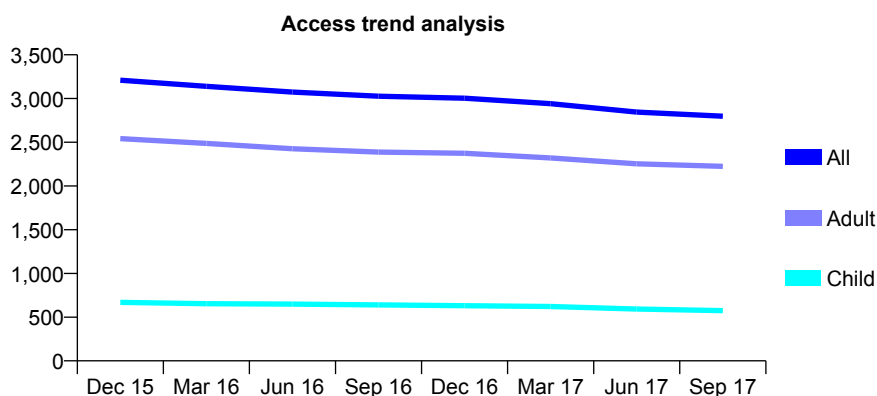
## Q46 - Vital Signs At a Glance Contract Report for 101516/0002 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | The Crab Tree Lane and Church Street De |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 03/12/2012                              |
| Contract end date    |   |

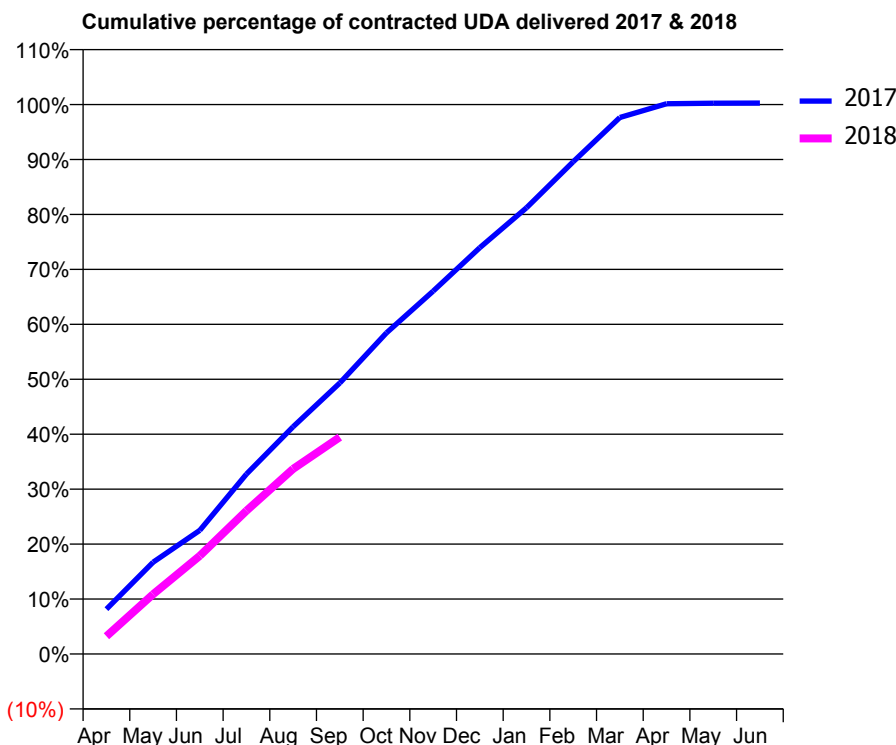
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,024      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £360,753.34 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,027         |                               |
| Quarter ending December 2016         | 3,004         | →                             |
| Quarter ending March 2017            | 2,941         | ↓                             |
| Quarter ending June 2017             | 2,845         | ↓                             |
| Quarter ending September 2017        | 2,798         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 900                               | 356   |
| May       | 1,842                             | 1,199 |
| June      | 2,481                             | 1,970 |
| July      | 3,610                             | 2,875 |
| August    | 4,559                             | 3,713 |
| September | 5,437                             | 4,351 |
| October   | 6,444                             |       |
| November  | 7,281                             |       |
| December  | 8,152                             |       |
| January   | 8,953                             |       |
| February  | 9,875                             |       |
| March     | 10,763                            |       |
| April     | 11,038                            |       |
| May       | 11,049                            |       |
| June      | 11,052                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 405         | 10.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 416      | 1,675       | 24.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 246      | 405         | 60.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 830      | 1,675       | 49.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 268      | 1,951       | 13.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 1,951       | 2.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 1,951       | 2.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

## Q46 - Vital Signs At a Glance Contract Report for 102792/0001 - September 2017

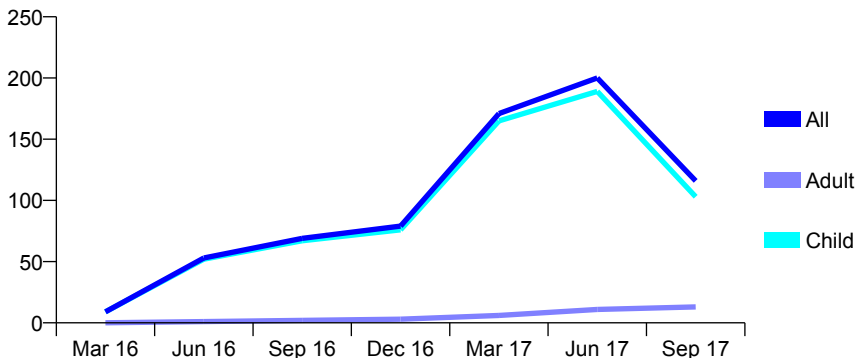
|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Ravat & Ray Dental Care (Farnworth) |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/02/2016                          |
| Contract end date    | 31/05/2017                          |

|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 74        |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £1,856.58 |

### ACCESS\*

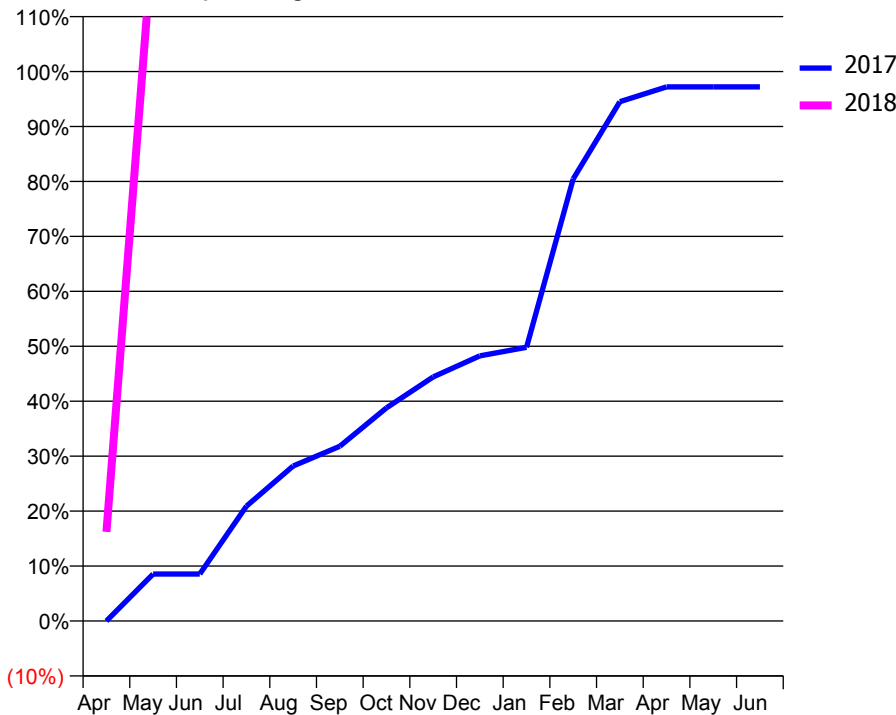
| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 69           |                               |
| Quarter ending December 2016         | 79           | ↑                             |
| Quarter ending March 2017            | 171          | ↑                             |
| Quarter ending June 2017             | 200          | ↑                             |
| Quarter ending September 2017        | 116          | ↓                             |
| <b>Variance since September 2016</b> | <b>68.1%</b> | <b>↑</b>                      |

Access trend analysis



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 0    | 12   |
| May       | 38   | 92   |
| June      | 38   | 121  |
| July      | 93   | 124  |
| August    | 125  | 124  |
| September | 141  | 124  |
| October   | 172  |      |
| November  | 197  |      |
| December  | 214  |      |
| January   | 221  |      |
| February  | 357  |      |
| March     | 420  |      |
| April     | 432  |      |
| May       | 432  |      |
| June      | 432  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 77          | 5.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 38       | 77          | 49.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 76          | 1.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 76          | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 76          | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

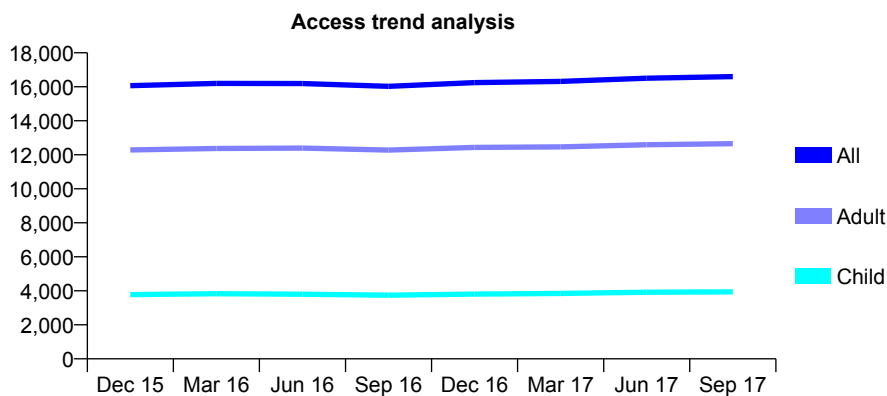
## Q46 - Vital Signs At a Glance Contract Report for 102903/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Fogg, Whittingham & Casserley |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General and Orthodontic       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 39,616        |
| Carry forward general activity (UDA)        | -255          |
| 17/18 Contracted orthodontic activity (UOA) | 1,111         |
| Carry forward orthodontic activity (UOA)    | -2            |
| Baseline contract value                     | £1,190,532.98 |

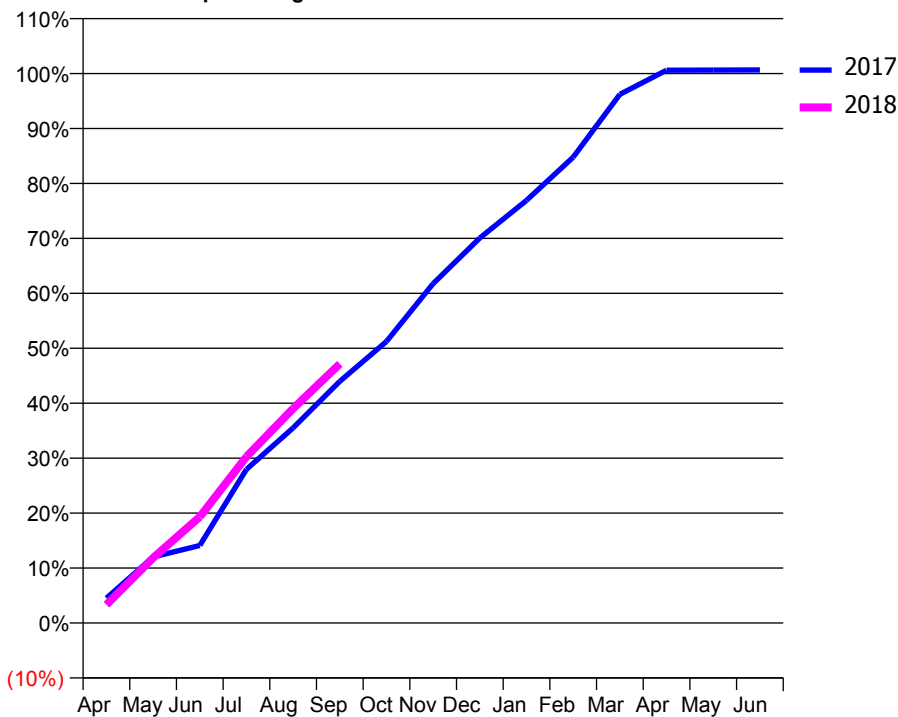
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 16,025      |                               |
| Quarter ending December 2016         | 16,248      | →                             |
| Quarter ending March 2017            | 16,315      | →                             |
| Quarter ending June 2017             | 16,505      | →                             |
| Quarter ending September 2017        | 16,597      | →                             |
| <b>Variance since September 2016</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2017   | 2018   |
| April                             | 1,792  | 1,324  |
| May                               | 4,761  | 4,700  |
| June                              | 5,590  | 7,658  |
| July                              | 11,076 | 11,993 |
| August                            | 14,072 | 15,466 |
| September                         | 17,429 | 18,682 |
| October                           | 20,300 |        |
| November                          | 24,471 |        |
| December                          | 27,762 |        |
| January                           | 30,472 |        |
| February                          | 33,586 |        |
| March                             | 38,114 |        |
| April                             | 39,856 |        |
| May                               | 39,867 |        |
| June                              | 39,871 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 725      | 3,319       | 21.8%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,690    | 8,280       | 20.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,537    | 3,319       | 46.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,309    | 8,280       | 40.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,256    | 9,746       | 12.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 221      | 9,746       | 2.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 93       | 9,746       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 22          | 90.9%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 22          | 86.4%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



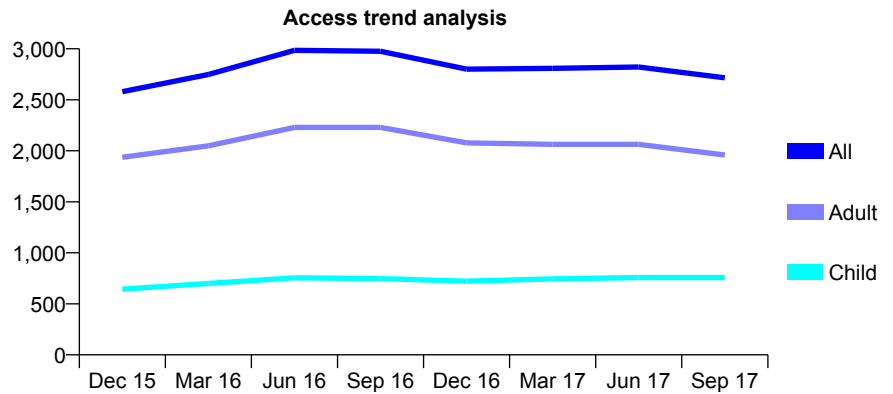
## Q46 - Vital Signs At a Glance Contract Report for 103152/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Park House Dental Practice, Ramsbottom |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 26/08/2014                             |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £258,031.86 |

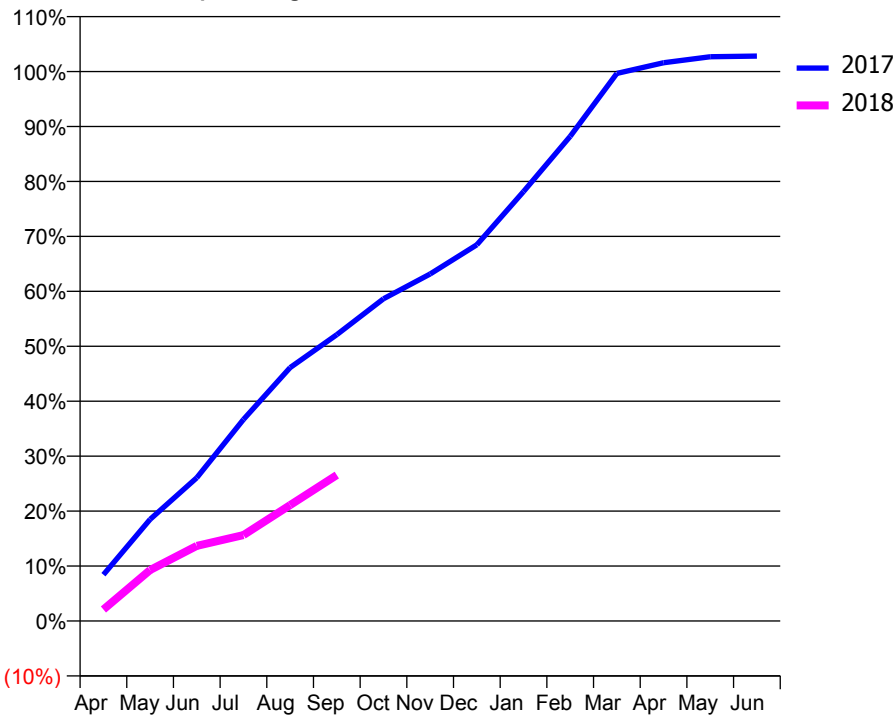
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,976         |                               |
| Quarter ending December 2016         | 2,800         | ↓                             |
| Quarter ending March 2017            | 2,808         | →                             |
| Quarter ending June 2017             | 2,821         | →                             |
| Quarter ending September 2017        | 2,716         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 708                               | 210   |
| May       | 1,555                             | 929   |
| June      | 2,190                             | 1,368 |
| July      | 3,082                             | 1,564 |
| August    | 3,873                             | 2,109 |
| September | 4,378                             | 2,657 |
| October   | 4,926                             |       |
| November  | 5,306                             |       |
| December  | 5,751                             |       |
| January   | 6,566                             |       |
| February  | 7,409                             |       |
| March     | 8,371                             |       |
| April     | 8,533                             |       |
| May       | 8,625                             |       |
| June      | 8,635                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 449         | 6.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 100      | 983         | 10.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 253      | 449         | 56.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 426      | 983         | 43.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 106      | 1,319       | 8.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,319       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 1,319       | 1.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

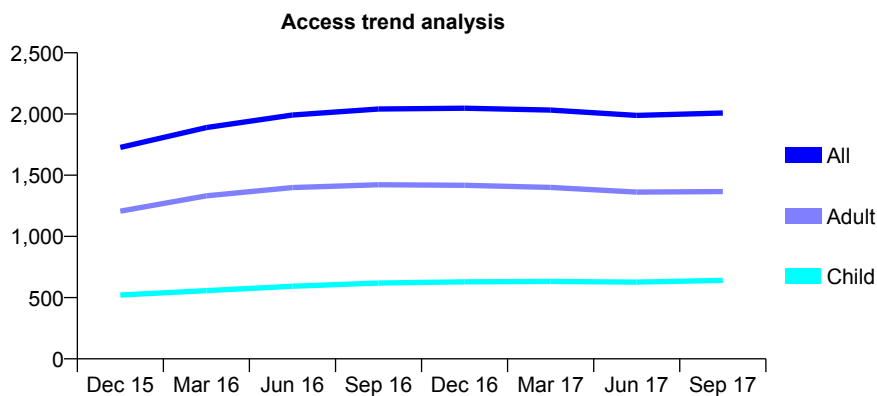
## Q46 - Vital Signs At a Glance Contract Report for 103721/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Ocean Dental Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/10/2009       |
| Contract end date    |                  |

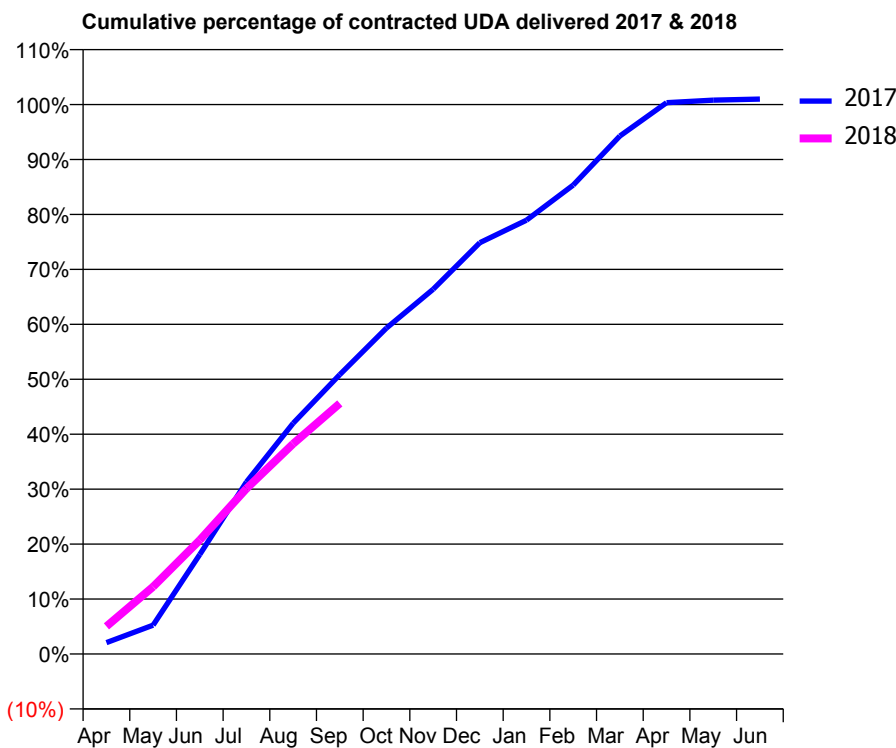
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,600       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £162,585.22 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,041         |                               |
| Quarter ending December 2016         | 2,047         | →                             |
| Quarter ending March 2017            | 2,032         | →                             |
| Quarter ending June 2017             | 1,989         | ↓                             |
| Quarter ending September 2017        | 2,008         | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 116                               | 283   |
| May       | 294                               | 686   |
| June      | 1,014                             | 1,161 |
| July      | 1,754                             | 1,686 |
| August    | 2,352                             | 2,142 |
| September | 2,847                             | 2,554 |
| October   | 3,322                             |       |
| November  | 3,718                             |       |
| December  | 4,192                             |       |
| January   | 4,422                             |       |
| February  | 4,778                             |       |
| March     | 5,279                             |       |
| April     | 5,619                             |       |
| May       | 5,644                             |       |
| June      | 5,655                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 540         | 16.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 243      | 979         | 24.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 280      | 540         | 51.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 390      | 979         | 39.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 271      | 1,356       | 20.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,356       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,356       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

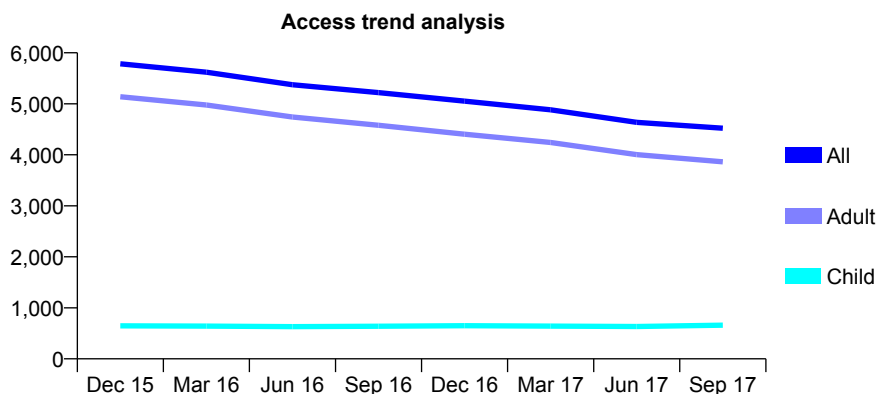
## Q46 - Vital Signs At a Glance Contract Report for 103721/0002 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Ocean Dental Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/06/2010       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £333,205.85 |

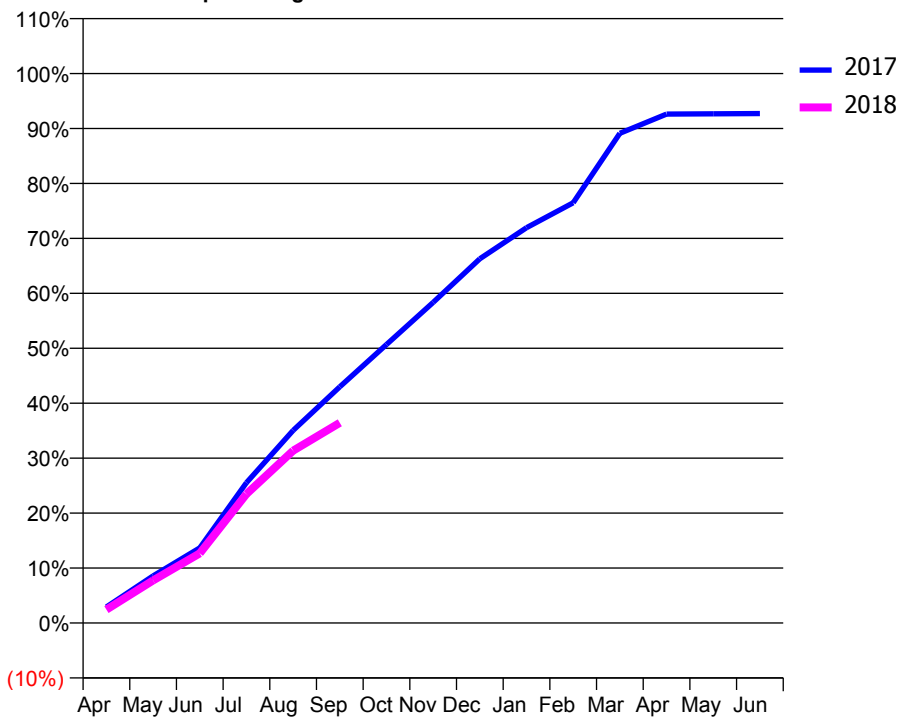
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 5,220          |                               |
| Quarter ending December 2016         | 5,053          | ↓                             |
| Quarter ending March 2017            | 4,883          | ↓                             |
| Quarter ending June 2017             | 4,637          | ↓                             |
| Quarter ending September 2017        | 4,522          | ↓                             |
| <b>Variance since September 2016</b> | <b>(13.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 350    | 292   |
| May       | 1,030  | 932   |
| June      | 1,640  | 1,521 |
| July      | 3,064  | 2,817 |
| August    | 4,207  | 3,765 |
| September | 5,160  | 4,372 |
| October   | 6,083  |       |
| November  | 7,003  |       |
| December  | 7,955  |       |
| January   | 8,633  |       |
| February  | 9,176  |       |
| March     | 10,694 |       |
| April     | 11,114 |       |
| May       | 11,119 |       |
| June      | 11,125 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 482         | 9.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 253      | 2,087       | 12.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 293      | 482         | 60.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,050    | 2,087       | 50.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 287      | 2,341       | 12.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,341       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,341       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

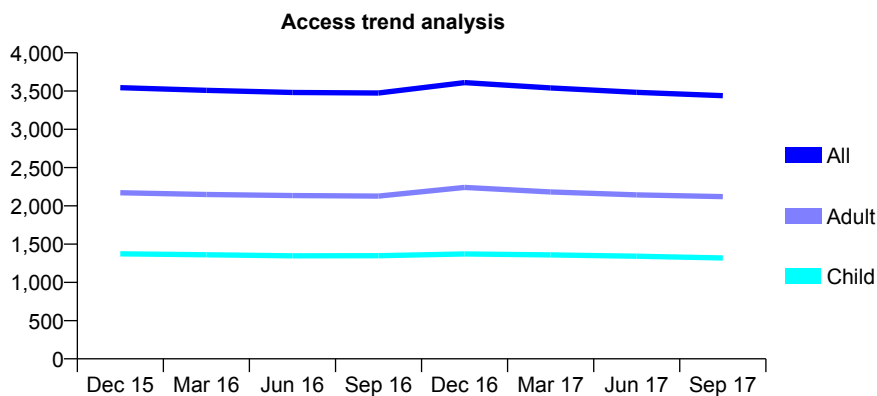
## Q46 - Vital Signs At a Glance Contract Report for 103845/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Ian Wood and Partners |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2010            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £240,735.20 |

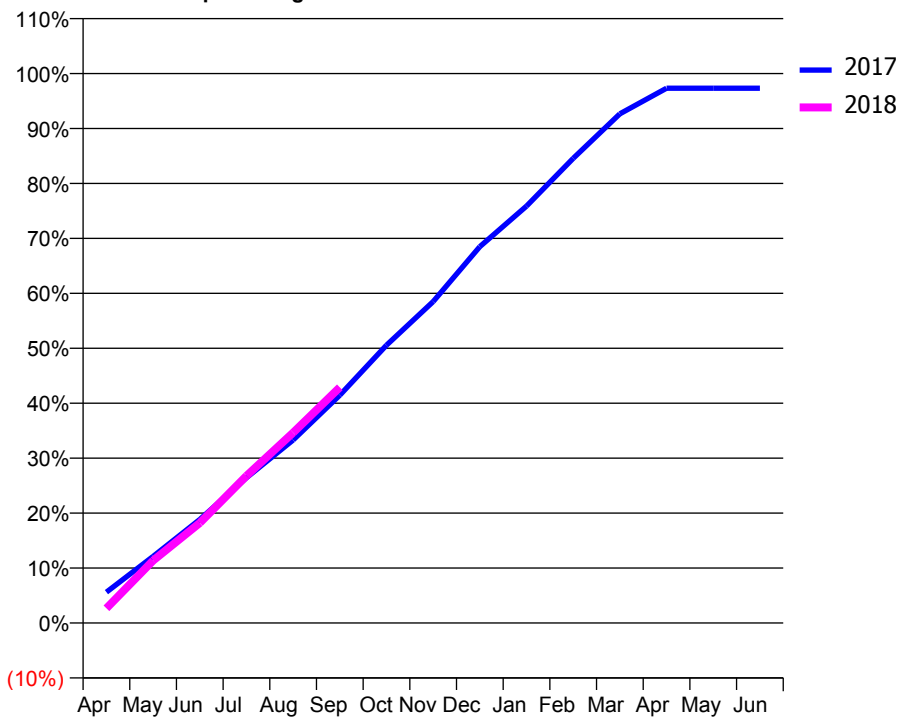
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,475         |                               |
| Quarter ending December 2016         | 3,611         | ↑                             |
| Quarter ending March 2017            | 3,540         | ↓                             |
| Quarter ending June 2017             | 3,484         | ↓                             |
| Quarter ending September 2017        | 3,439         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 533                               | 255   |
| May       | 1,153                             | 1,081 |
| June      | 1,790                             | 1,729 |
| July      | 2,511                             | 2,544 |
| August    | 3,165                             | 3,291 |
| September | 3,940                             | 4,075 |
| October   | 4,803                             |       |
| November  | 5,557                             |       |
| December  | 6,506                             |       |
| January   | 7,207                             |       |
| February  | 8,033                             |       |
| March     | 8,802                             |       |
| April     | 9,246                             |       |
| May       | 9,246                             |       |
| June      | 9,246                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,149       | 10.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 220      | 1,396       | 15.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 791      | 1,149       | 68.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 790      | 1,396       | 56.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 2,308       | 6.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,308       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 2,308       | 2.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

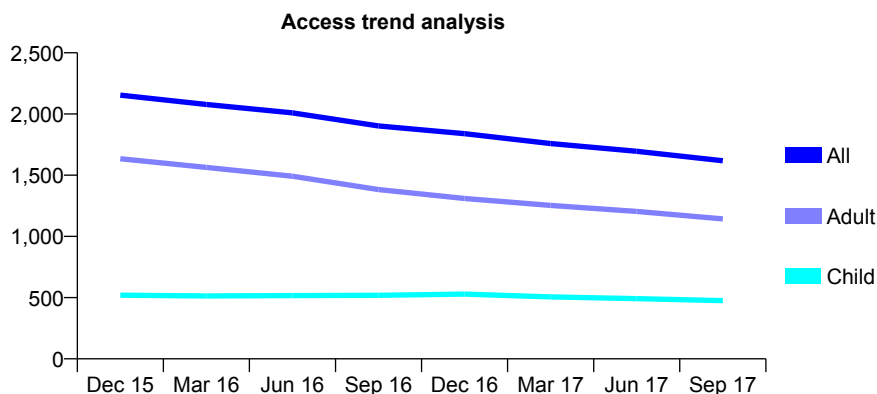
## Q46 - Vital Signs At a Glance Contract Report for 106984/0006 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Ravat and Ray Dental Care (Salford) Ltd |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2013                              |
| Contract end date    |   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,067.33 |

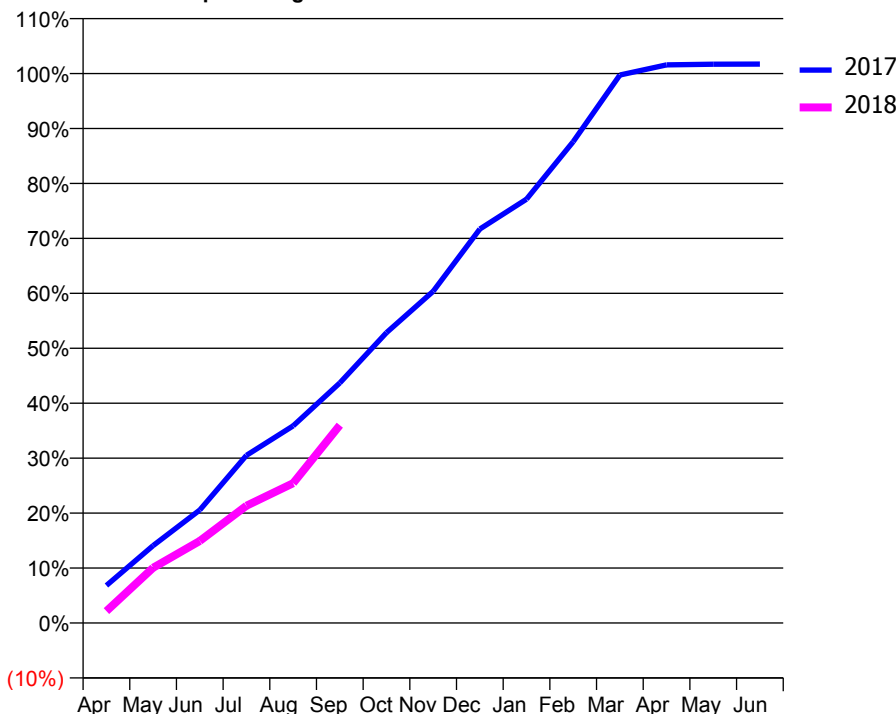
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,902          |                               |
| Quarter ending December 2016         | 1,839          | ↓                             |
| Quarter ending March 2017            | 1,759          | ↓                             |
| Quarter ending June 2017             | 1,696          | ↓                             |
| Quarter ending September 2017        | 1,618          | ↓                             |
| <b>Variance since September 2016</b> | <b>(14.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 478                               | 151   |
| May       | 986                               | 705   |
| June      | 1,440                             | 1,045 |
| July      | 2,137                             | 1,495 |
| August    | 2,512                             | 1,782 |
| September | 3,058                             | 2,520 |
| October   | 3,699                             |       |
| November  | 4,225                             |       |
| December  | 5,018                             |       |
| January   | 5,399                             |       |
| February  | 6,131                             |       |
| March     | 6,981                             |       |
| April     | 7,109                             |       |
| May       | 7,119                             |       |
| June      | 7,120                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 342         | 16.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 120      | 720         | 16.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224      | 342         | 65.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 435      | 720         | 60.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 74       | 1,009       | 7.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,009       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,009       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

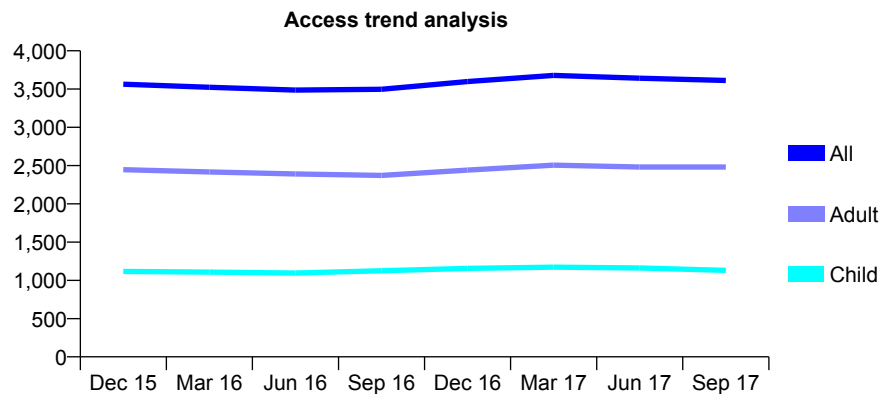
## Q46 - Vital Signs At a Glance Contract Report for 108367/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Bell Lane Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General and Orthodontic   |
| Contract start date  | 01/04/2012                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,338      |
| Carry forward general activity (UDA)        | -67         |
| 17/18 Contracted orthodontic activity (UOA) | 1,680       |
| Carry forward orthodontic activity (UOA)    | 31          |
| Baseline contract value                     | £566,182.23 |

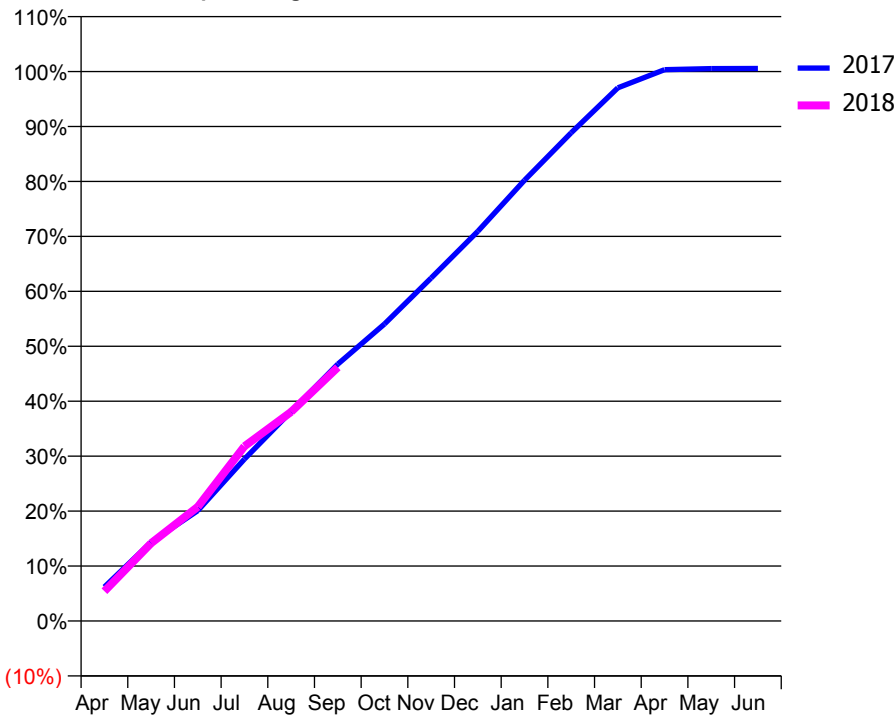
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,497       |                               |
| Quarter ending December 2016         | 3,598       | ↑                             |
| Quarter ending March 2017            | 3,678       | ↑                             |
| Quarter ending June 2017             | 3,642       | →                             |
| Quarter ending September 2017        | 3,612       | →                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 764                               | 669   |
| May       | 1,770                             | 1,748 |
| June      | 2,478                             | 2,564 |
| July      | 3,635                             | 3,923 |
| August    | 4,704                             | 4,695 |
| September | 5,767                             | 5,698 |
| October   | 6,669                             |       |
| November  | 7,703                             |       |
| December  | 8,750                             |       |
| January   | 9,896                             |       |
| February  | 10,962                            |       |
| March     | 11,971                            |       |
| April     | 12,379                            |       |
| May       | 12,401                            |       |
| June      | 12,405                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 922         | 7.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 229      | 1,685       | 13.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 604      | 922         | 65.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 901      | 1,685       | 53.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 118      | 2,359       | 5.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,359       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 2,359       | 2.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

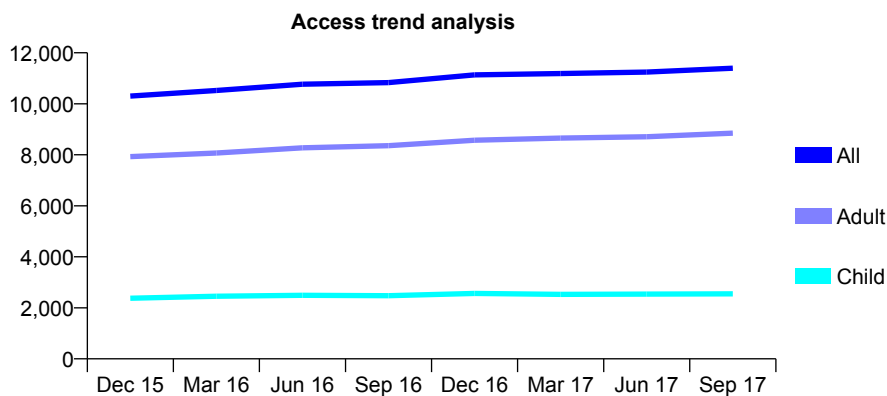
## Q46 - Vital Signs At a Glance Contract Report for 108944/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Kenworthy Street Partnership |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2011                   |
| Contract end date    |                              |

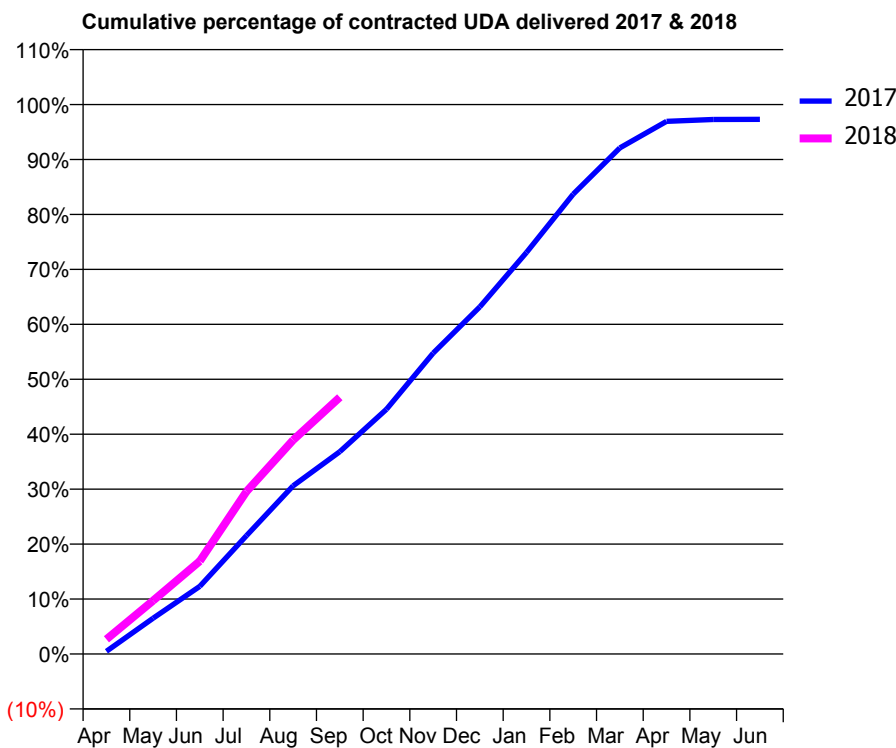
|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 33,191        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,102,963.91 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,831      |                               |
| Quarter ending December 2016         | 11,134      | ↑                             |
| Quarter ending March 2017            | 11,188      | →                             |
| Quarter ending June 2017             | 11,246      | →                             |
| Quarter ending September 2017        | 11,397      | →                             |
| <b>Variance since September 2016</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 162                               | 890    |
| May       | 2,164                             | 3,227  |
| June      | 4,090                             | 5,608  |
| July      | 7,146                             | 9,815  |
| August    | 10,158                            | 12,919 |
| September | 12,222                            | 15,508 |
| October   | 14,784                            |        |
| November  | 18,175                            |        |
| December  | 20,967                            |        |
| January   | 24,254                            |        |
| February  | 27,773                            |        |
| March     | 30,567                            |        |
| April     | 32,176                            |        |
| May       | 32,283                            |        |
| June      | 32,297                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,709       | 5.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 681      | 5,202       | 13.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 877      | 1,709       | 51.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,847    | 5,202       | 35.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 501      | 6,210       | 8.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 6,210       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 6,210       | 1.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



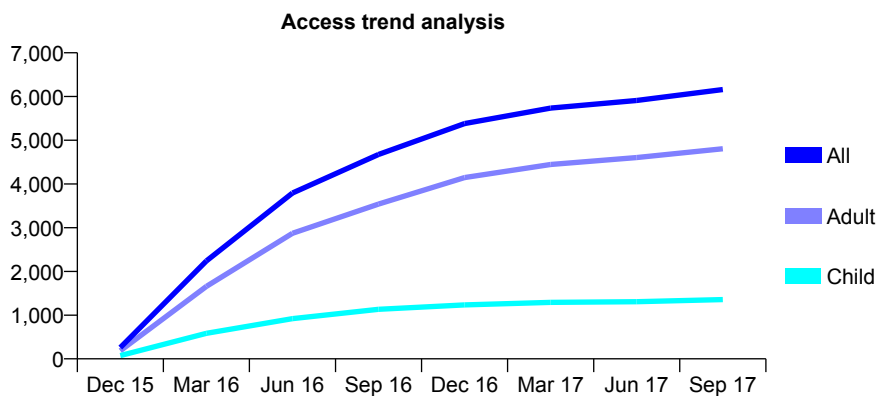
## Q46 - Vital Signs At a Glance Contract Report for 109037/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Cheadle Heath Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2015                    |
| Contract end date    |                               |

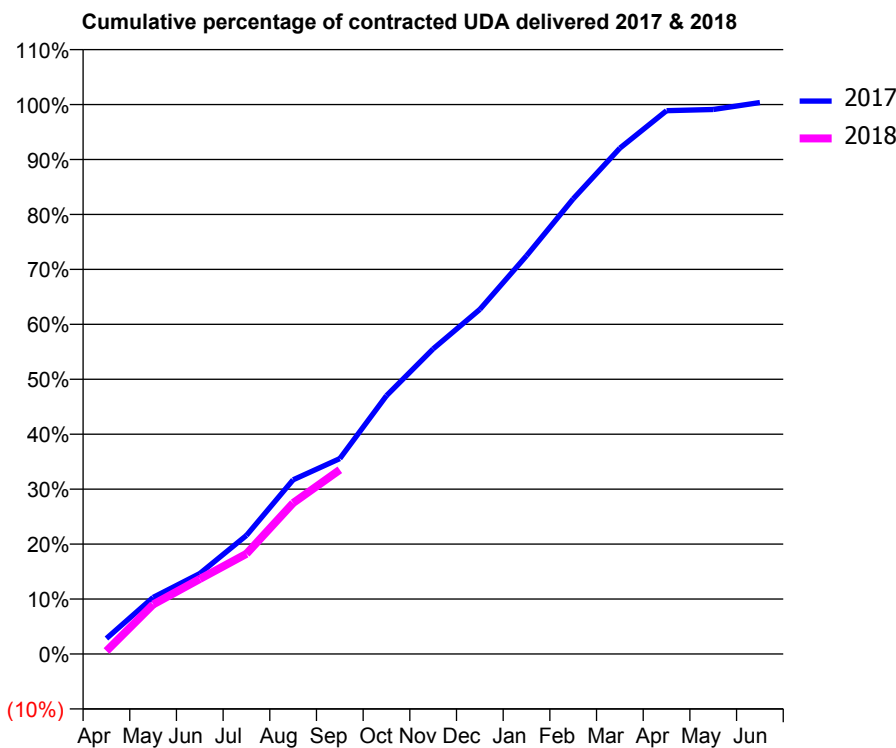
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,500      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £519,103.14 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,673        |                               |
| Quarter ending December 2016         | 5,383        | ↑                             |
| Quarter ending March 2017            | 5,737        | ↑                             |
| Quarter ending June 2017             | 5,909        | ↑                             |
| Quarter ending September 2017        | 6,161        | ↑                             |
| <b>Variance since September 2016</b> | <b>31.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 493                               | 94    |
| May       | 1,805                             | 1,578 |
| June      | 2,561                             | 2,390 |
| July      | 3,775                             | 3,190 |
| August    | 5,547                             | 4,811 |
| September | 6,222                             | 5,868 |
| October   | 8,227                             |       |
| November  | 9,719                             |       |
| December  | 10,977                            |       |
| January   | 12,681                            |       |
| February  | 14,495                            |       |
| March     | 16,111                            |       |
| April     | 17,304                            |       |
| May       | 17,341                            |       |
| June      | 17,563                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 892         | 8.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 485      | 2,996       | 16.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 549      | 892         | 61.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,568    | 2,996       | 52.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 3,189       | 4.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,189       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 3,189       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 33       | 35          | 94.3%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 34       | 35          | 97.1%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

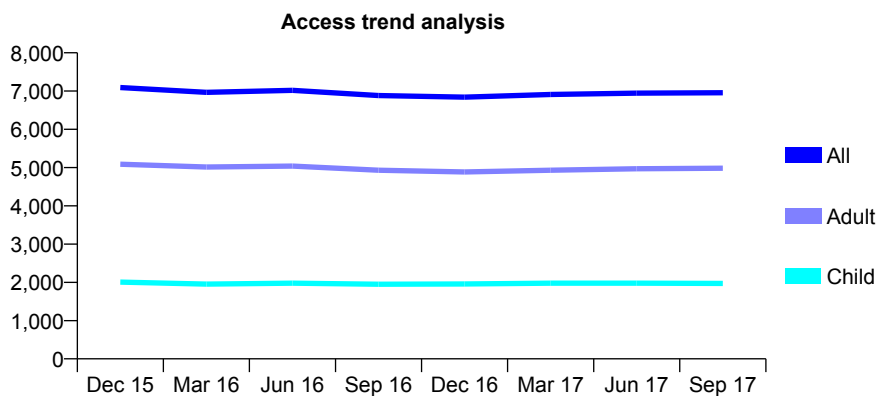
## Q46 - Vital Signs At a Glance Contract Report for 109169/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Ash Dental Practice Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2010                  |
| Contract end date    |                             |

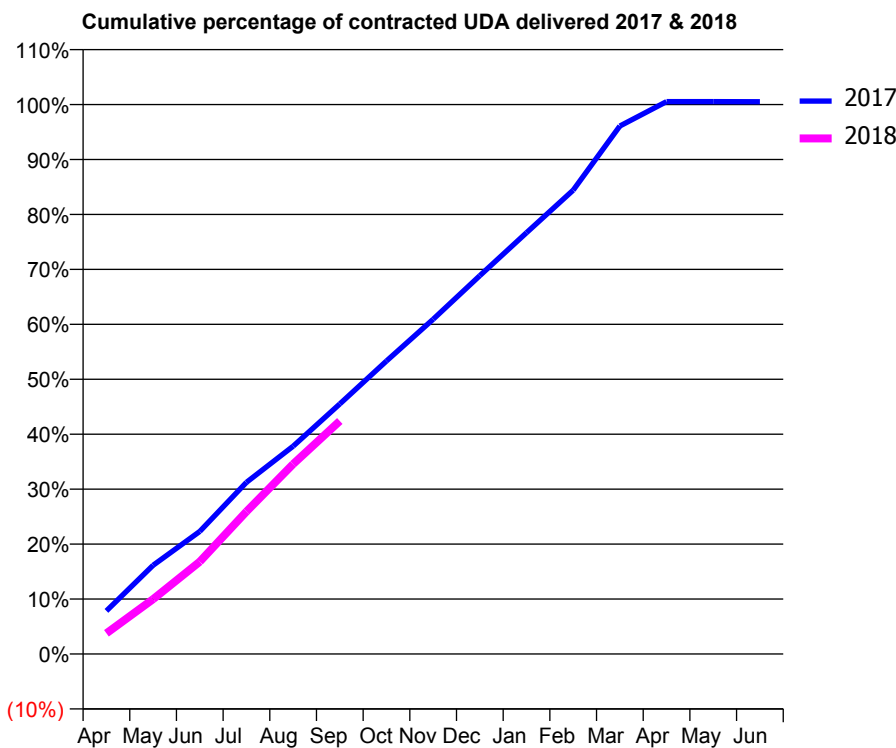
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,111      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £620,487.01 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,882       |                               |
| Quarter ending December 2016         | 6,842       | →                             |
| Quarter ending March 2017            | 6,909       | →                             |
| Quarter ending June 2017             | 6,947       | →                             |
| Quarter ending September 2017        | 6,956       | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,581                             | 758   |
| May       | 3,247                             | 2,011 |
| June      | 4,487                             | 3,382 |
| July      | 6,285                             | 5,214 |
| August    | 7,604                             | 6,953 |
| September | 9,152                             | 8,527 |
| October   | 10,726                            |       |
| November  | 12,250                            |       |
| December  | 13,847                            |       |
| January   | 15,419                            |       |
| February  | 16,978                            |       |
| March     | 19,322                            |       |
| April     | 20,216                            |       |
| May       | 20,216                            |       |
| June      | 20,214                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 235      | 1,592       | 14.8%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 672      | 3,645       | 18.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 953      | 1,592       | 59.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,844    | 3,645       | 50.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 562      | 4,231       | 13.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 4,231       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 4,231       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

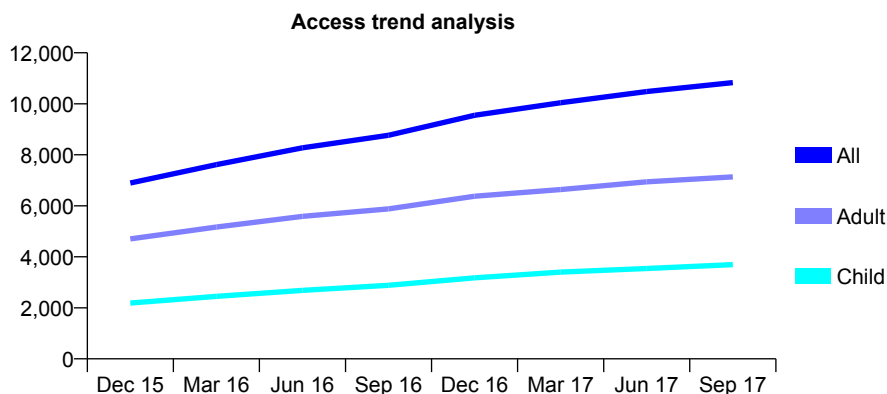
## Q46 - Vital Signs At a Glance Contract Report for 109266/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Urgent Dental Care Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/09/2013             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,120      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £794,738.13 |

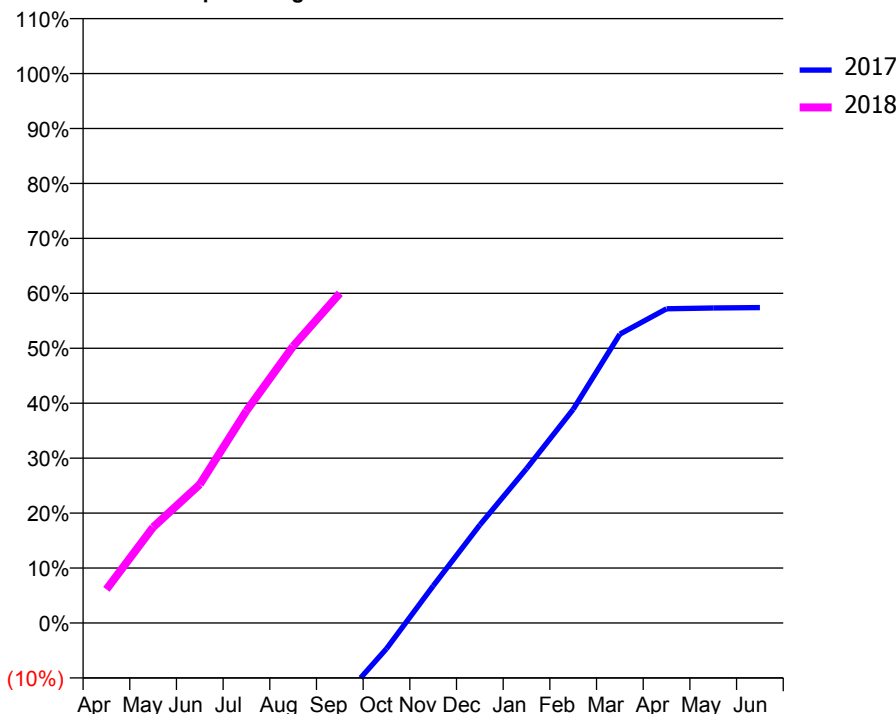
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 8,768        |                               |
| Quarter ending December 2016         | 9,552        | ↑                             |
| Quarter ending March 2017            | 10,041       | ↑                             |
| Quarter ending June 2017             | 10,479       | ↑                             |
| Quarter ending September 2017        | 10,829       | ↑                             |
| <b>Variance since September 2016</b> | <b>23.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -15,354                           | 1,660  |
| May       | -12,498                           | 4,726  |
| June      | -10,701                           | 6,841  |
| July      | -7,924                            | 10,475 |
| August    | -5,718                            | 13,661 |
| September | -3,886                            | 16,271 |
| October   | -1,270                            |        |
| November  | 1,835                             |        |
| December  | 4,840                             |        |
| January   | 7,620                             |        |
| February  | 10,549                            |        |
| March     | 14,260                            |        |
| April     | 15,506                            |        |
| May       | 15,546                            |        |
| June      | 15,567                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 313      | 2,931       | 10.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 734      | 4,624       | 15.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,630    | 2,931       | 55.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,112    | 4,624       | 45.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 547      | 7,067       | 7.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 7,067       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 7,067       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

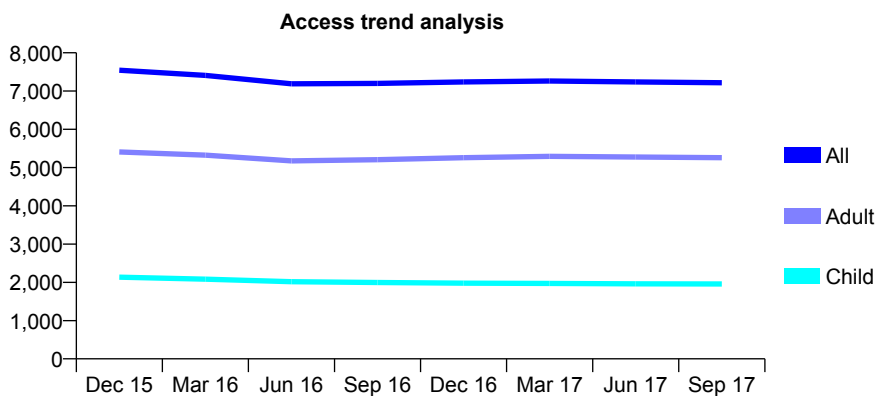
## Q46 - Vital Signs At a Glance Contract Report for 109703/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Clarendon Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2009                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,600      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £785,195.92 |

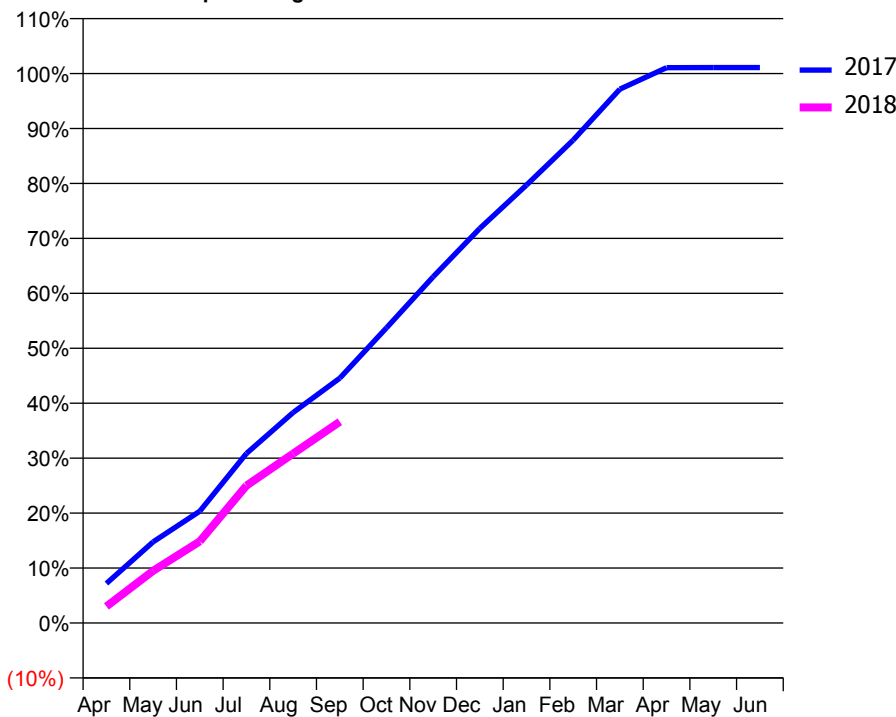
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,200       |                               |
| Quarter ending December 2016         | 7,237       | →                             |
| Quarter ending March 2017            | 7,262       | →                             |
| Quarter ending June 2017             | 7,238       | →                             |
| Quarter ending September 2017        | 7,217       | →                             |
| <b>Variance since September 2016</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,698                             | 711   |
| May       | 3,487                             | 2,240 |
| June      | 4,799                             | 3,510 |
| July      | 7,280                             | 5,900 |
| August    | 9,040                             | 7,277 |
| September | 10,519                            | 8,644 |
| October   | 12,679                            |       |
| November  | 14,871                            |       |
| December  | 16,947                            |       |
| January   | 18,813                            |       |
| February  | 20,741                            |       |
| March     | 22,925                            |       |
| April     | 23,850                            |       |
| May       | 23,856                            |       |
| June      | 23,857                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,346       | 6.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 388      | 3,335       | 11.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 795      | 1,346       | 59.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,748    | 3,335       | 52.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 423      | 4,250       | 10.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 4,250       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 4,250       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

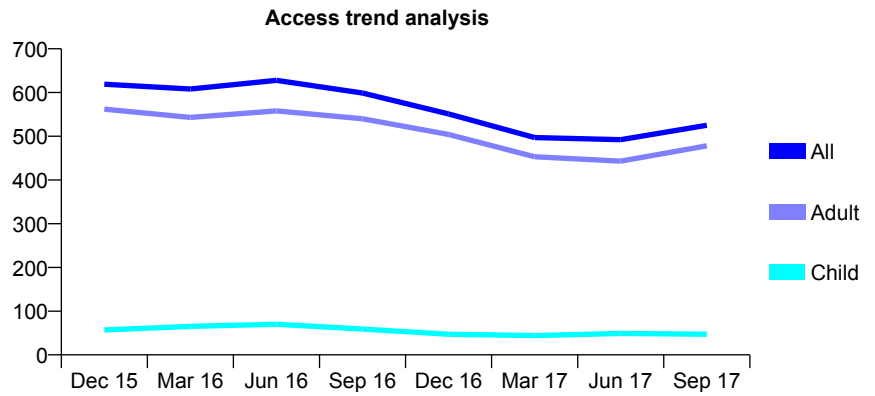
## Q46 - Vital Signs At a Glance Contract Report for 109703/0002 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Clarendon Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2009                |
| Contract end date    |                           |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 985        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,479.65 |

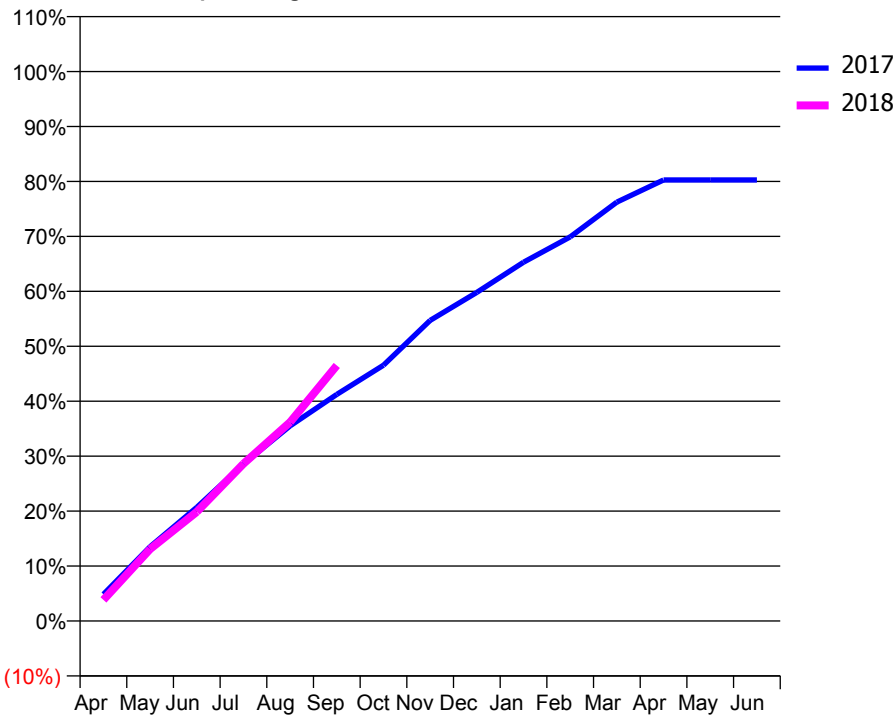
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 599            |                               |
| Quarter ending December 2016         | 551            | ↓                             |
| Quarter ending March 2017            | 497            | ↓                             |
| Quarter ending June 2017             | 492            | ↓                             |
| Quarter ending September 2017        | 525            | ↑                             |
| <b>Variance since September 2016</b> | <b>(12.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 48                                | 38   |
| May       | 133                               | 129  |
| June      | 204                               | 196  |
| July      | 281                               | 282  |
| August    | 350                               | 356  |
| September | 406                               | 458  |
| October   | 459                               |      |
| November  | 539                               |      |
| December  | 589                               |      |
| January   | 643                               |      |
| February  | 689                               |      |
| March     | 751                               |      |
| April     | 791                               |      |
| May       | 791                               |      |
| June      | 791                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 48          | 2.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 367         | 4.4%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 48          | 4.2%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 367         | 1.9%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 370      | 382         | 96.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 382         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 382         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

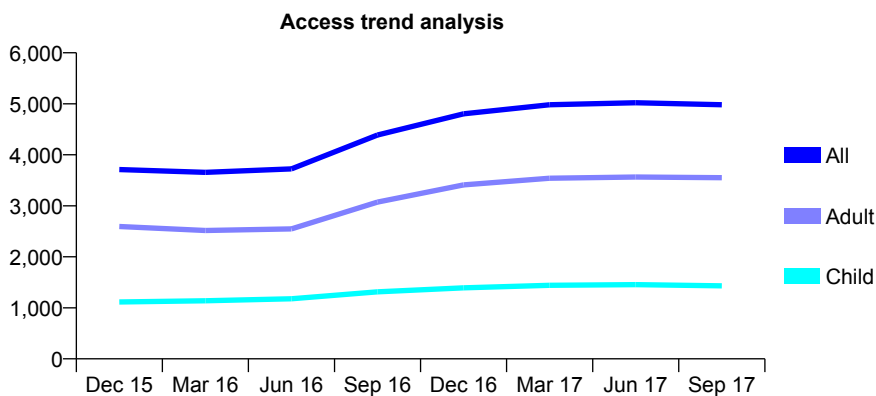
## Q46 - Vital Signs At a Glance Contract Report for 109800/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Pinfold Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/02/2008              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,500      |
| Carry forward general activity (UDA)        | 134         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £599,775.56 |

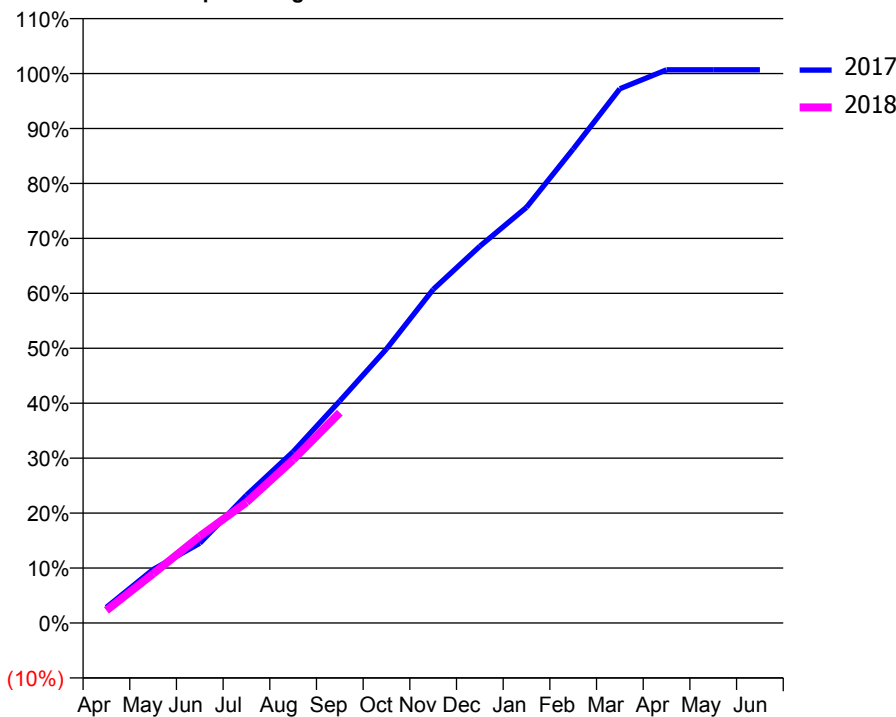
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,388        |                               |
| Quarter ending December 2016         | 4,803        | ↑                             |
| Quarter ending March 2017            | 4,982        | ↑                             |
| Quarter ending June 2017             | 5,021        | →                             |
| Quarter ending September 2017        | 4,983        | →                             |
| <b>Variance since September 2016</b> | <b>13.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 533                               | 447   |
| May       | 1,820                             | 1,749 |
| June      | 2,714                             | 3,078 |
| July      | 4,346                             | 4,283 |
| August    | 5,823                             | 5,795 |
| September | 7,549                             | 7,467 |
| October   | 9,318                             |       |
| November  | 11,338                            |       |
| December  | 12,804                            |       |
| January   | 14,130                            |       |
| February  | 16,110                            |       |
| March     | 18,158                            |       |
| April     | 18,802                            |       |
| May       | 18,802                            |       |
| June      | 18,802                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 999         | 10.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 524      | 2,427       | 21.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 559      | 999         | 56.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,192    | 2,427       | 49.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 358      | 3,193       | 11.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,193       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 119      | 3,193       | 3.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

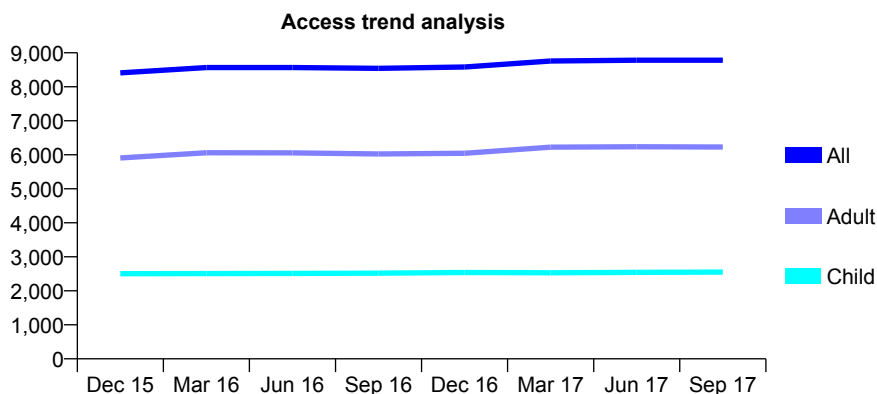
## Q46 - Vital Signs At a Glance Contract Report for 109851/0002 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Wood & Woolfstein Dental Surgery |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2009                       |
| Contract end date    |                                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 29,704      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £979,858.82 |

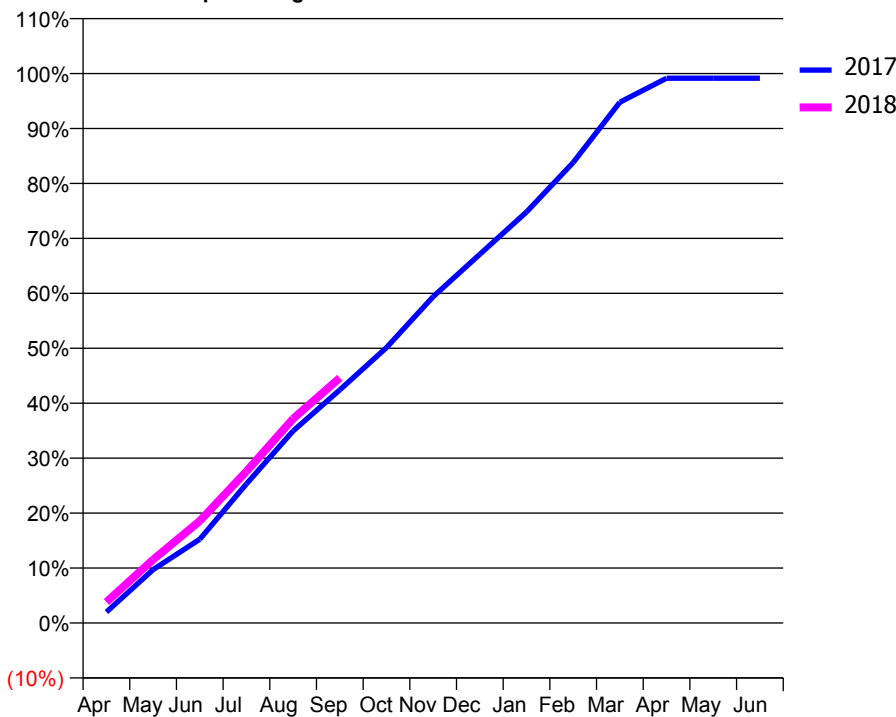
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,542       |                               |
| Quarter ending December 2016         | 8,584       | →                             |
| Quarter ending March 2017            | 8,757       | ↑                             |
| Quarter ending June 2017             | 8,782       | →                             |
| Quarter ending September 2017        | 8,781       | →                             |
| <b>Variance since September 2016</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 597                               | 1,133  |
| May       | 2,887                             | 3,428  |
| June      | 4,527                             | 5,520  |
| July      | 7,520                             | 8,199  |
| August    | 10,382                            | 11,048 |
| September | 12,605                            | 13,250 |
| October   | 14,892                            |        |
| November  | 17,642                            |        |
| December  | 19,934                            |        |
| January   | 22,218                            |        |
| February  | 24,891                            |        |
| March     | 28,151                            |        |
| April     | 29,447                            |        |
| May       | 29,450                            |        |
| June      | 29,450                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 233      | 2,349       | 9.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 893      | 5,297       | 16.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,645    | 2,349       | 70.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,475    | 5,297       | 65.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 498      | 7,090       | 7.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 7,090       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 7,090       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



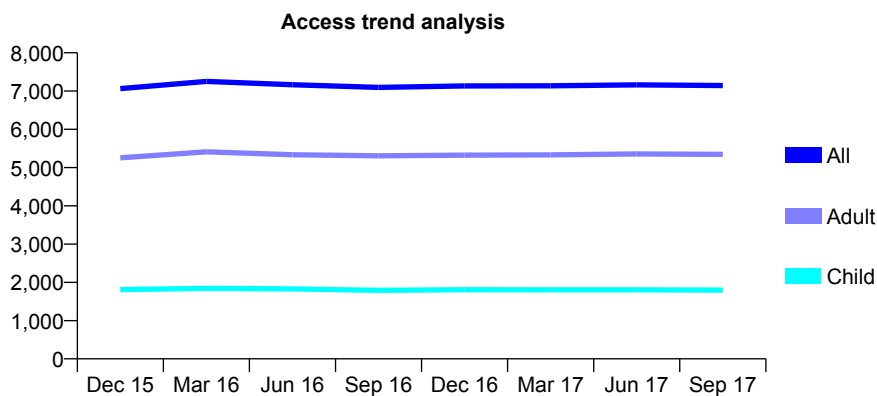
## Q46 - Vital Signs At a Glance Contract Report for 110264/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Spring Lane Dental Practice Ltd |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 07/04/2014                      |
| Contract end date    |                                 |

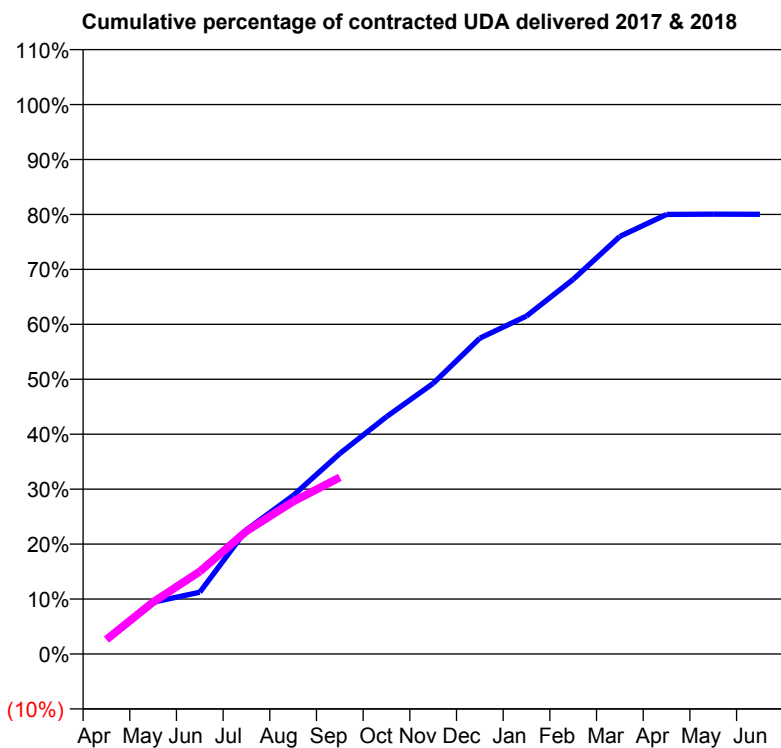
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,657      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £609,131.76 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,096       |                               |
| Quarter ending December 2016         | 7,135       | →                             |
| Quarter ending March 2017            | 7,138       | →                             |
| Quarter ending June 2017             | 7,160       | →                             |
| Quarter ending September 2017        | 7,144       | →                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 585                               | 570   |
| May       | 2,043                             | 2,048 |
| June      | 2,435                             | 3,253 |
| July      | 4,894                             | 4,841 |
| August    | 6,247                             | 6,008 |
| September | 7,904                             | 6,963 |
| October   | 9,351                             |       |
| November  | 10,664                            |       |
| December  | 12,445                            |       |
| January   | 13,320                            |       |
| February  | 14,765                            |       |
| March     | 16,456                            |       |
| April     | 17,324                            |       |
| May       | 17,337                            |       |
| June      | 17,330                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 1,298       | 4.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 335      | 3,296       | 10.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 856      | 1,298       | 65.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,538    | 3,296       | 46.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 198      | 4,178       | 4.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 4,178       | 1.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 4,178       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

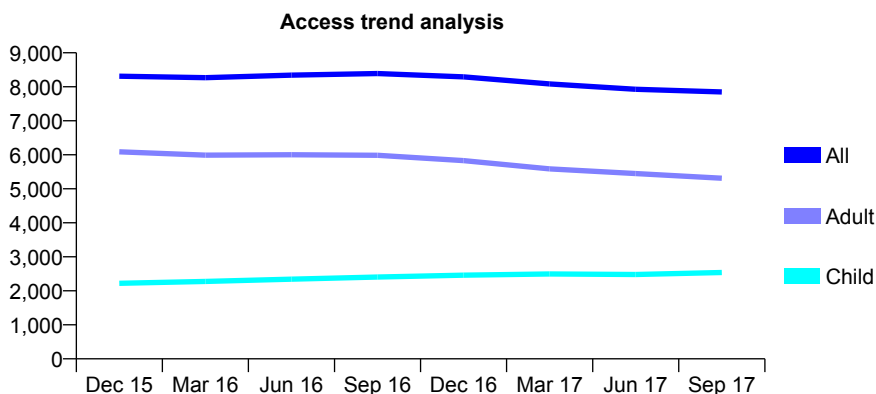
## Q46 - Vital Signs At a Glance Contract Report for 111937/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Deane Dental |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,200      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £689,473.37 |

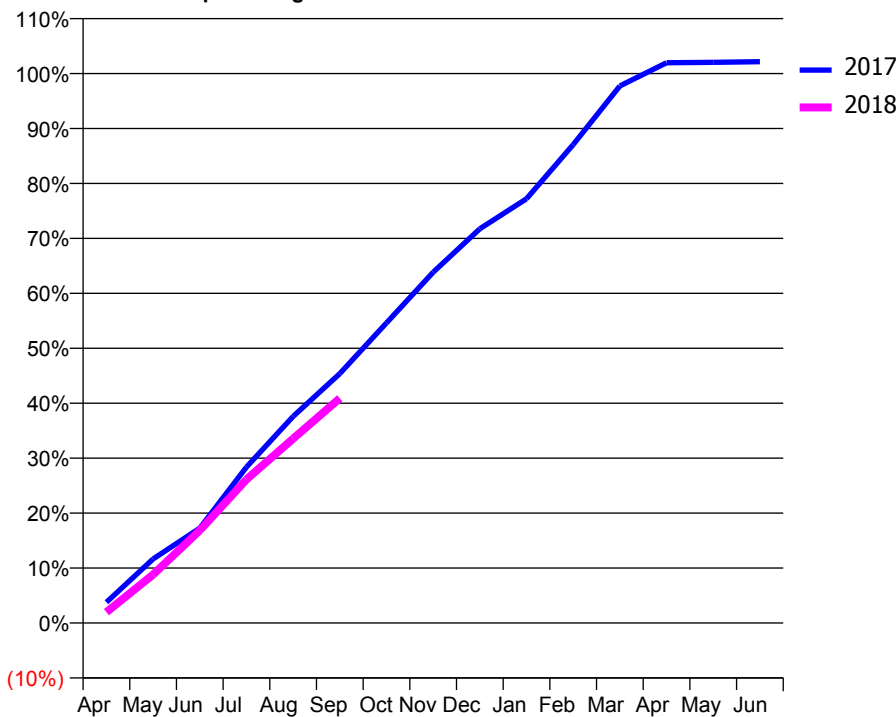
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,390         |                               |
| Quarter ending December 2016         | 8,292         | ↓                             |
| Quarter ending March 2017            | 8,084         | ↓                             |
| Quarter ending June 2017             | 7,928         | ↓                             |
| Quarter ending September 2017        | 7,850         | →                             |
| <b>Variance since September 2016</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 986    | 520    |
| May       | 3,056  | 2,312  |
| June      | 4,523  | 4,414  |
| July      | 7,434  | 6,847  |
| August    | 9,851  | 8,788  |
| September | 11,895 | 10,714 |
| October   | 14,310 |        |
| November  | 16,723 |        |
| December  | 18,800 |        |
| January   | 20,230 |        |
| February  | 22,809 |        |
| March     | 25,609 |        |
| April     | 26,713 |        |
| May       | 26,731 |        |
| June      | 26,764 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 251      | 2,024       | 12.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 803      | 3,550       | 22.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,212    | 2,024       | 59.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,678    | 3,550       | 47.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,071    | 5,101       | 21.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 5,101       | 2.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 5,101       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

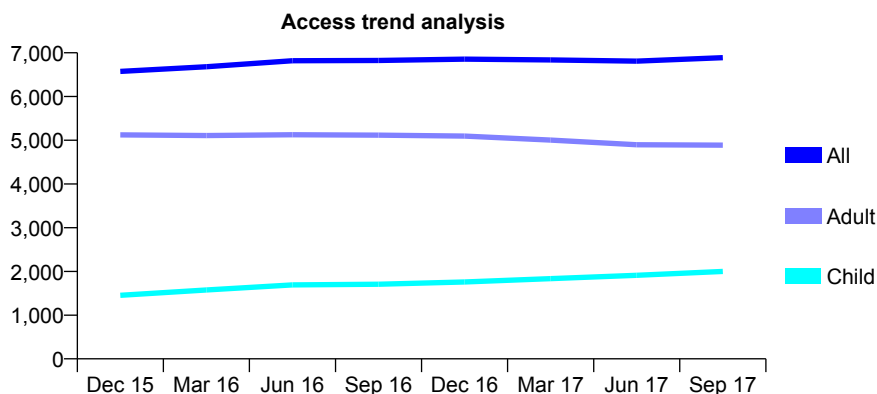
## Q46 - Vital Signs At a Glance Contract Report for 112429/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Bolton and Bury Dental Practice Partnership |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 01/03/2013                                  |
| Contract end date    |   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £642,963.87 |

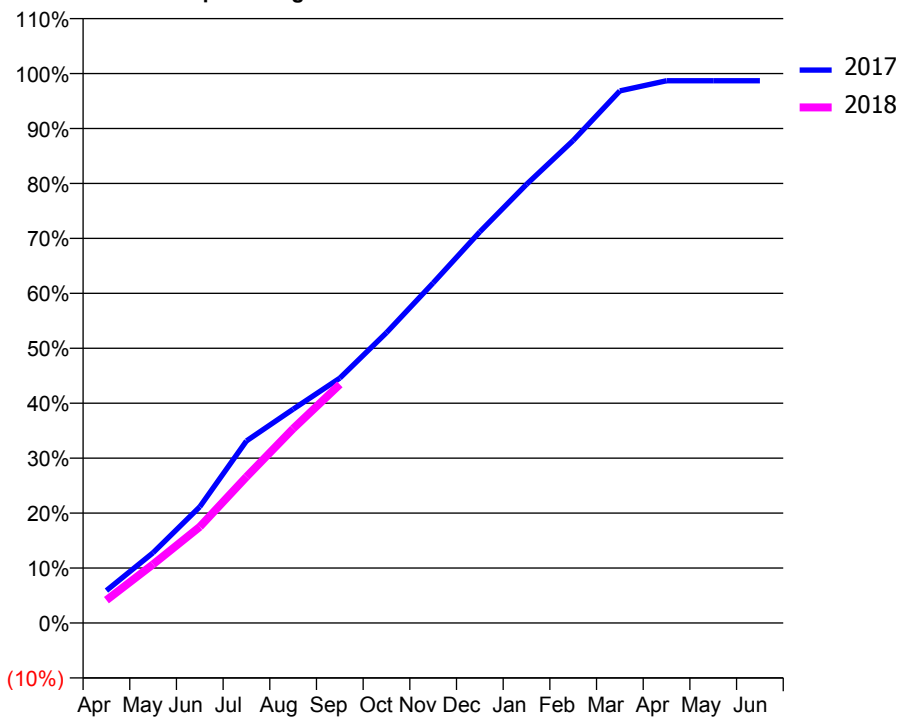
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,825       |                               |
| Quarter ending December 2016         | 6,854       | →                             |
| Quarter ending March 2017            | 6,838       | →                             |
| Quarter ending June 2017             | 6,810       | →                             |
| Quarter ending September 2017        | 6,888       | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 1,182  | 831   |
| May       | 2,561  | 2,140 |
| June      | 4,232  | 3,499 |
| July      | 6,630  | 5,324 |
| August    | 7,781  | 7,075 |
| September | 8,915  | 8,683 |
| October   | 10,569 |       |
| November  | 12,379 |       |
| December  | 14,239 |       |
| January   | 15,965 |       |
| February  | 17,560 |       |
| March     | 19,368 |       |
| April     | 19,735 |       |
| May       | 19,737 |       |
| June      | 19,738 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,506       | 5.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 358      | 2,871       | 12.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 927      | 1,506       | 61.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,338    | 2,871       | 46.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 428      | 4,162       | 10.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 4,162       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 4,162       | 1.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 20          | 90.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 20          | 95.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

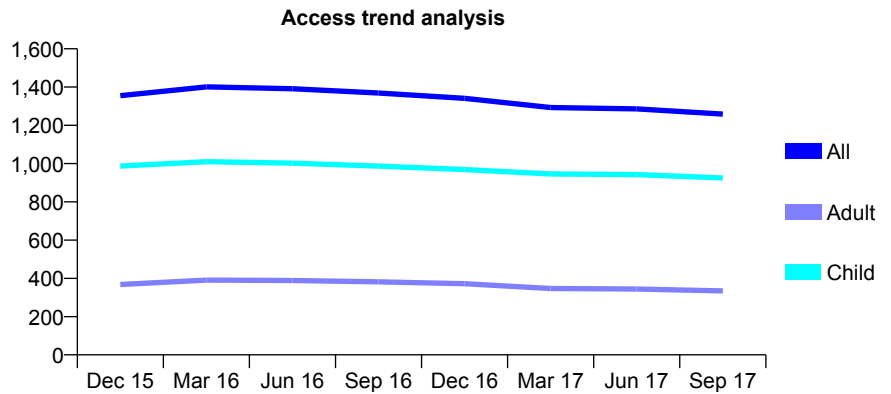
## Q46 - Vital Signs At a Glance Contract Report for 112682/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Pemberton Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2014                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £136,368.39 |

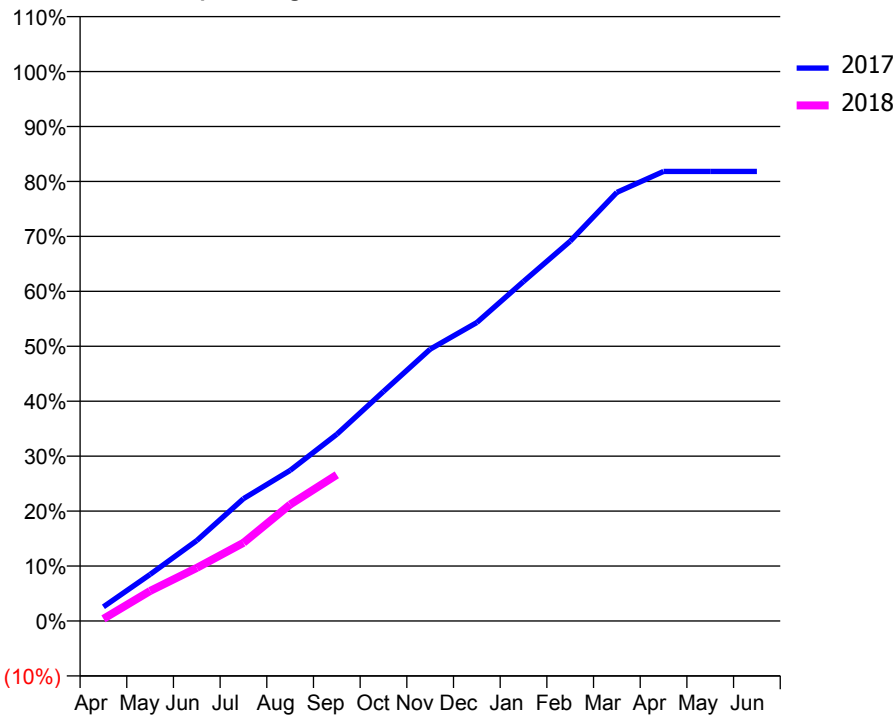
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,369         |                               |
| Quarter ending December 2016         | 1,341         | ↓                             |
| Quarter ending March 2017            | 1,293         | ↓                             |
| Quarter ending June 2017             | 1,286         | →                             |
| Quarter ending September 2017        | 1,259         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 114                               | 22    |
| May       | 373                               | 301   |
| June      | 645                               | 532   |
| July      | 979                               | 783   |
| August    | 1,206                             | 1,166 |
| September | 1,495                             | 1,463 |
| October   | 1,839                             |       |
| November  | 2,177                             |       |
| December  | 2,391                             |       |
| January   | 2,719                             |       |
| February  | 3,042                             |       |
| March     | 3,433                             |       |
| April     | 3,600                             |       |
| May       | 3,600                             |       |
| June      | 3,600                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 812         | 16.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 181         | 22.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 513      | 812         | 63.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 106      | 181         | 58.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 905         | 3.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 905         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 905         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

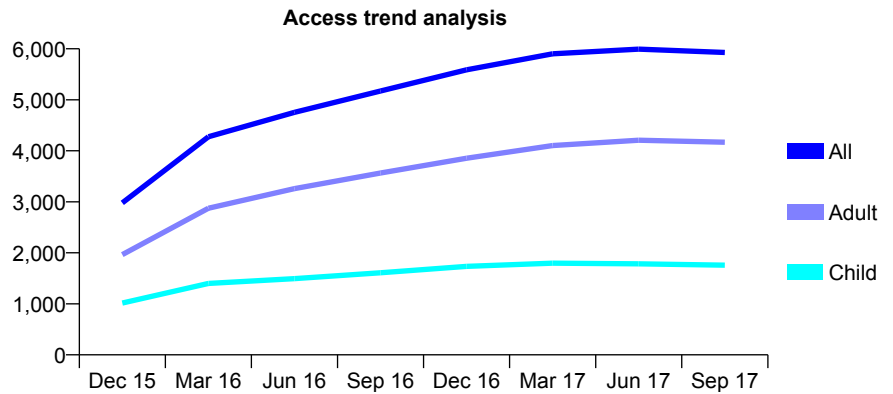
## Q46 - Vital Signs At a Glance Contract Report for 112836/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Ripponden Road Dental Practice Partnersh |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 30/07/2015                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,909      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £550,494.30 |

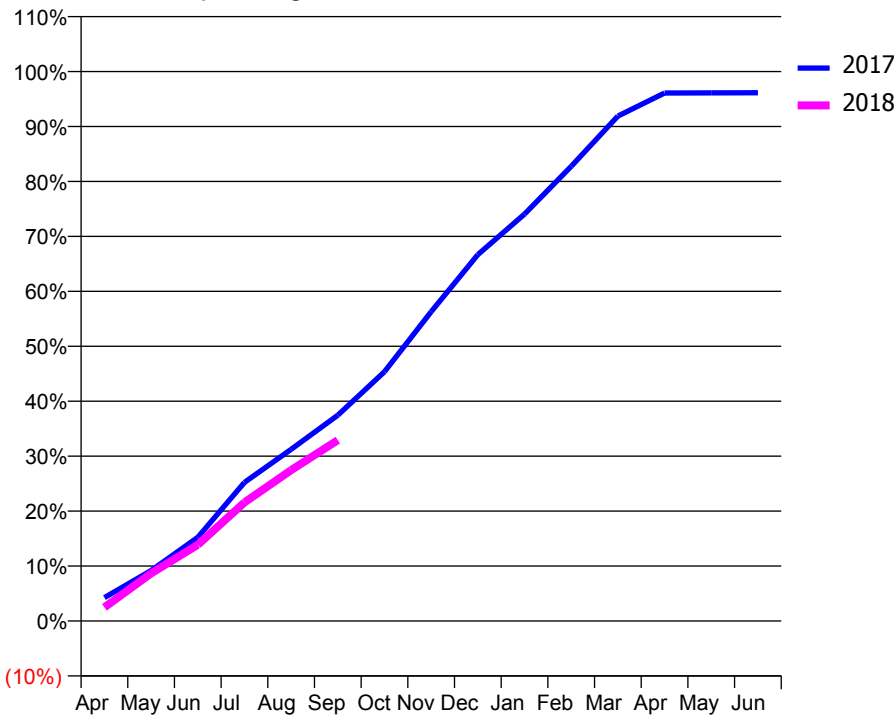
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 5,173        |                               |
| Quarter ending December 2016         | 5,589        | ↑                             |
| Quarter ending March 2017            | 5,902        | ↑                             |
| Quarter ending June 2017             | 5,994        | →                             |
| Quarter ending September 2017        | 5,927        | ↓                             |
| <b>Variance since September 2016</b> | <b>14.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 761                               | 445   |
| May       | 1,645                             | 1,555 |
| June      | 2,727                             | 2,484 |
| July      | 4,517                             | 3,868 |
| August    | 5,597                             | 4,915 |
| September | 6,707                             | 5,895 |
| October   | 8,126                             |       |
| November  | 10,082                            |       |
| December  | 11,940                            |       |
| January   | 13,262                            |       |
| February  | 14,816                            |       |
| March     | 16,454                            |       |
| April     | 17,207                            |       |
| May       | 17,214                            |       |
| June      | 17,215                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,041       | 9.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 358      | 2,427       | 14.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 716      | 1,041       | 68.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,468    | 2,427       | 60.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 375      | 3,117       | 12.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 3,117       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 3,117       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

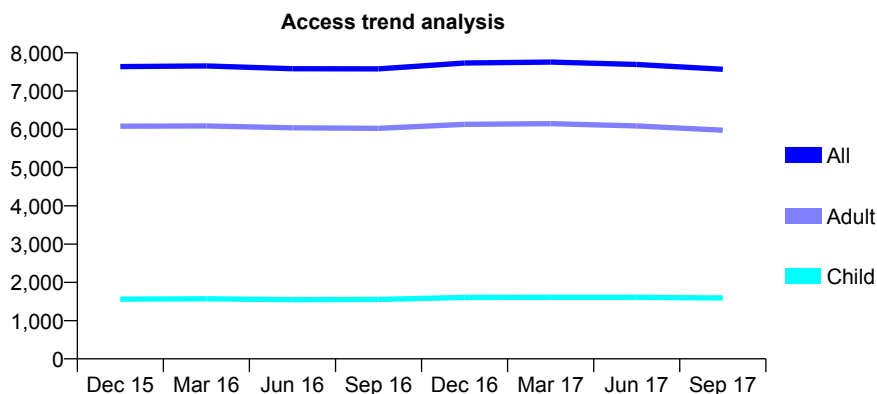
## Q46 - Vital Signs At a Glance Contract Report for 114022/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Marjory Lees Dental Centre |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/03/2014                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,594      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £909,214.12 |

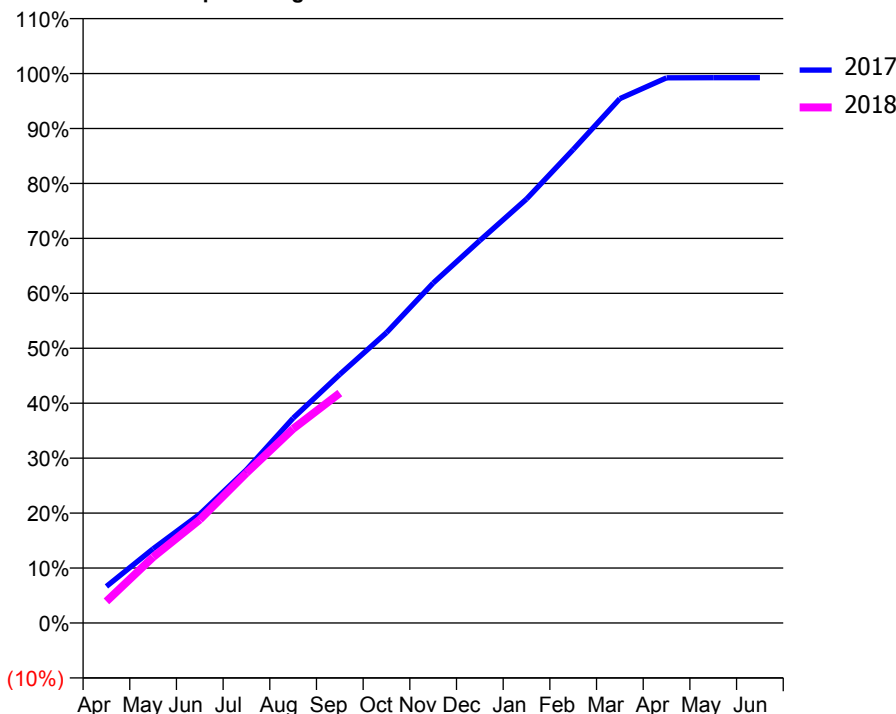
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,579         |                               |
| Quarter ending December 2016         | 7,734         | ↑                             |
| Quarter ending March 2017            | 7,757         | →                             |
| Quarter ending June 2017             | 7,696         | →                             |
| Quarter ending September 2017        | 7,568         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,638                             | 968    |
| May       | 3,324                             | 2,948  |
| June      | 4,875                             | 4,629  |
| July      | 6,862                             | 6,719  |
| August    | 9,168                             | 8,691  |
| September | 11,127                            | 10,292 |
| October   | 12,993                            |        |
| November  | 15,213                            |        |
| December  | 17,121                            |        |
| January   | 18,977                            |        |
| February  | 21,189                            |        |
| March     | 23,470                            |        |
| April     | 24,403                            |        |
| May       | 24,407                            |        |
| June      | 24,407                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 304      | 1,871       | 16.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 827      | 4,798       | 17.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,268    | 1,871       | 67.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,937    | 4,798       | 61.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 513      | 6,202       | 8.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 6,202       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 102      | 6,202       | 1.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

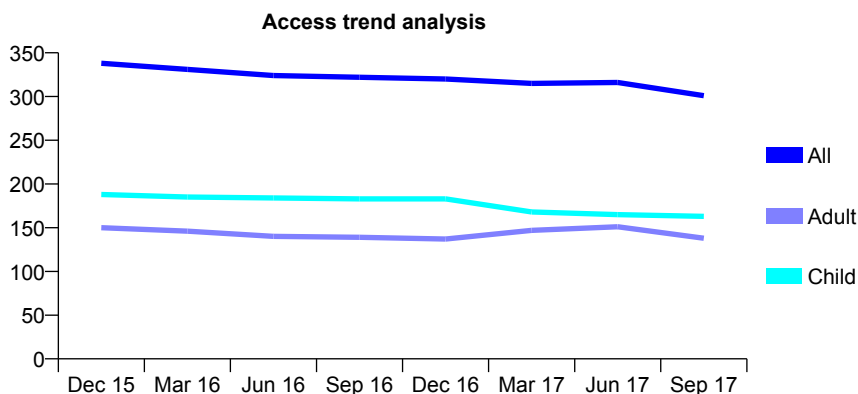
## Q46 - Vital Signs At a Glance Contract Report for 114596/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Scott & Scott Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,475      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,290.44 |

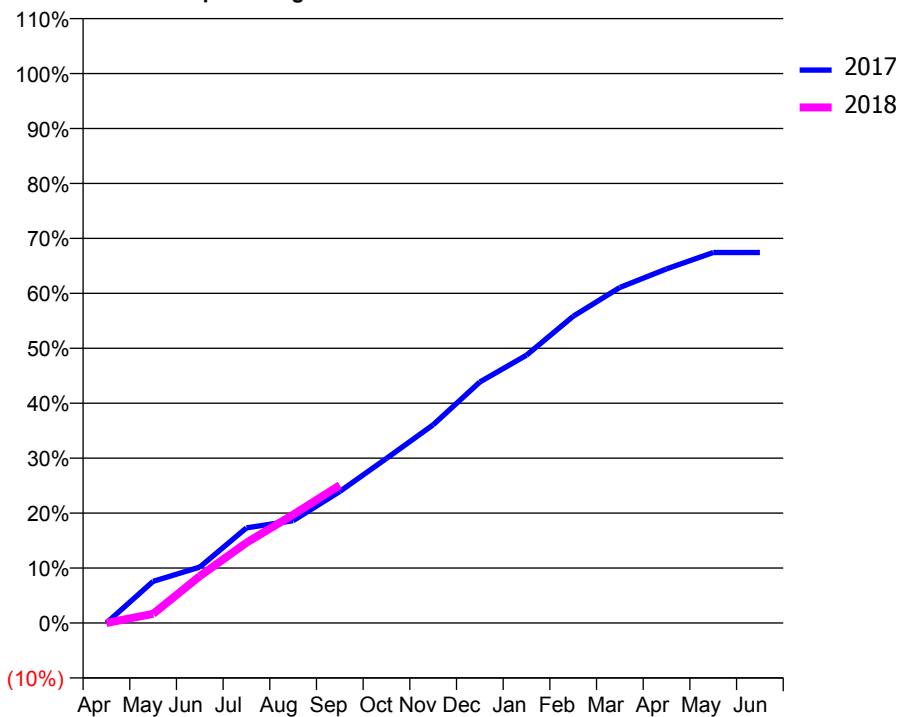
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 322           |                               |
| Quarter ending December 2016         | 320           | →                             |
| Quarter ending March 2017            | 315           | ↓                             |
| Quarter ending June 2017             | 316           | →                             |
| Quarter ending September 2017        | 301           | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 112                               | 24   |
| June      | 150                               | 126  |
| July      | 255                               | 216  |
| August    | 275                               | 291  |
| September | 353                               | 370  |
| October   | 442                               |      |
| November  | 532                               |      |
| December  | 647                               |      |
| January   | 719                               |      |
| February  | 823                               |      |
| March     | 901                               |      |
| April     | 950                               |      |
| May       | 995                               |      |
| June      | 995                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 138         | 4.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 86          | 24.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 97       | 138         | 70.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 86          | 48.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 186         | 8.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 186         | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 186         | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



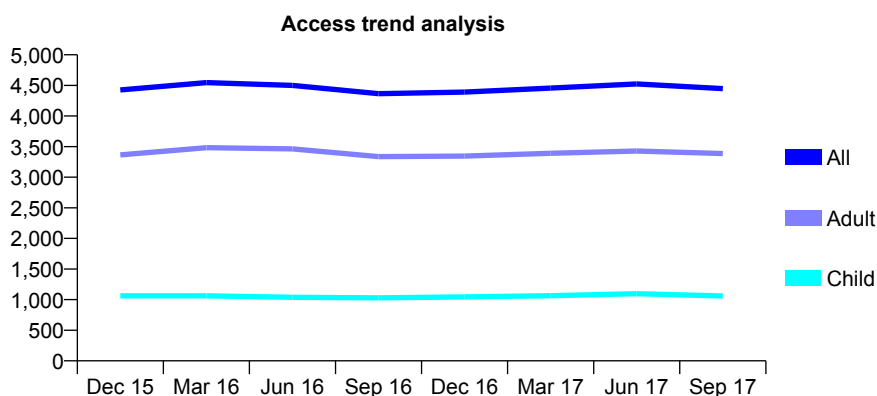
## Q46 - Vital Signs At a Glance Contract Report for 115657/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | the dental practice |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/01/2011          |
| Contract end date    |                     |

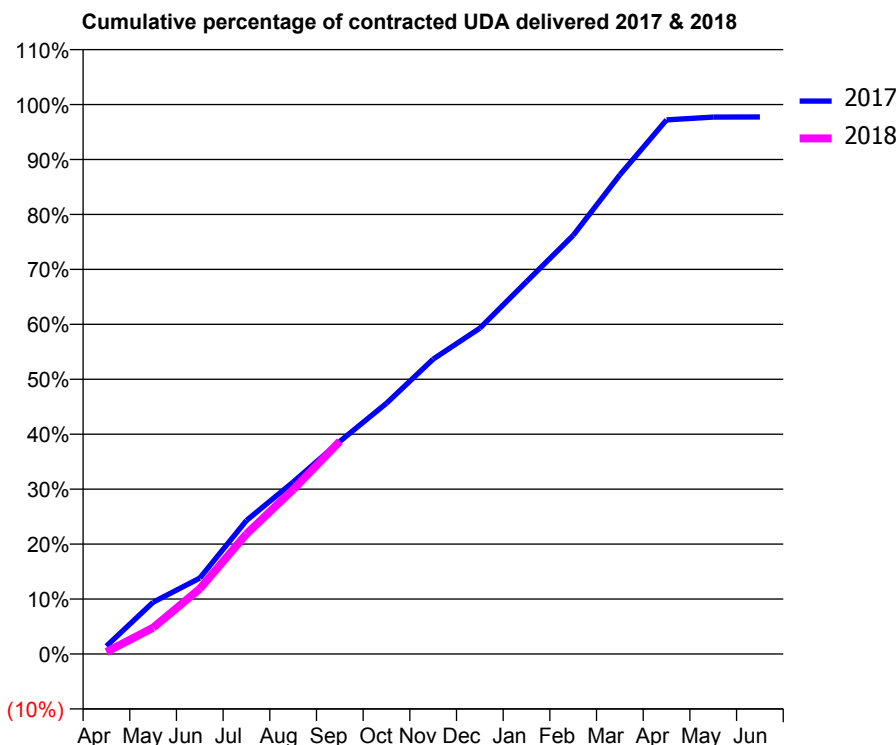
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,833      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £502,059.25 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,366       |                               |
| Quarter ending December 2016         | 4,390       | →                             |
| Quarter ending March 2017            | 4,456       | →                             |
| Quarter ending June 2017             | 4,524       | →                             |
| Quarter ending September 2017        | 4,447       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 230                               | 58    |
| May       | 1,494                             | 760   |
| June      | 2,188                             | 1,880 |
| July      | 3,847                             | 3,461 |
| August    | 4,955                             | 4,740 |
| September | 6,125                             | 6,131 |
| October   | 7,225                             |       |
| November  | 8,497                             |       |
| December  | 9,389                             |       |
| January   | 10,728                            |       |
| February  | 12,061                            |       |
| March     | 13,808                            |       |
| April     | 15,388                            |       |
| May       | 15,472                            |       |
| June      | 15,473                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 653         | 10.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 344      | 1,953       | 17.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 263      | 653         | 40.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 669      | 1,953       | 34.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 300      | 2,154       | 13.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,154       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,154       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

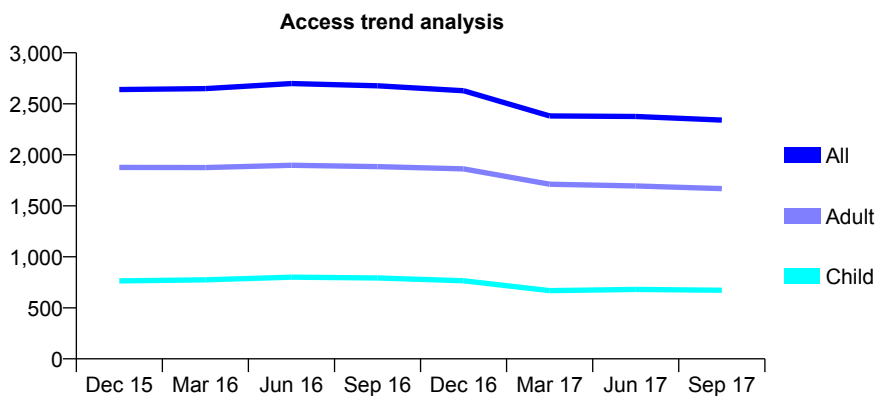
## Q46 - Vital Signs At a Glance Contract Report for 115835/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Talking Teeth |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2013    |
| Contract end date    |               |

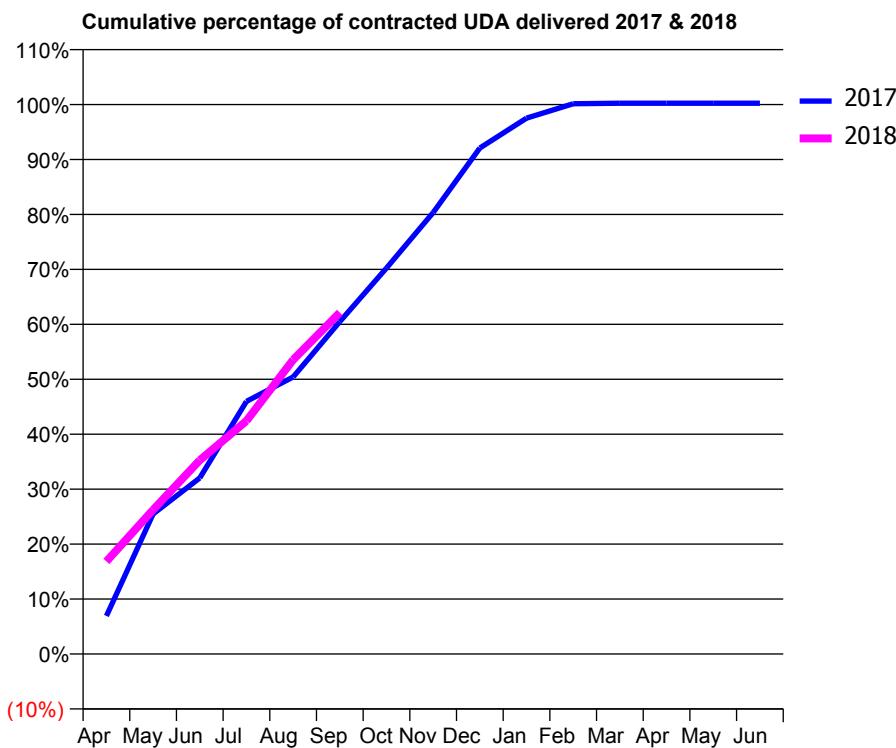
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,297       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,771.34 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,677          |                               |
| Quarter ending December 2016         | 2,628          | ↓                             |
| Quarter ending March 2017            | 2,381          | ↓                             |
| Quarter ending June 2017             | 2,376          | →                             |
| Quarter ending September 2017        | 2,341          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 436                               | 1,061 |
| May       | 1,605                             | 1,653 |
| June      | 2,017                             | 2,221 |
| July      | 2,895                             | 2,672 |
| August    | 3,175                             | 3,371 |
| September | 3,809                             | 3,913 |
| October   | 4,423                             |       |
| November  | 5,059                             |       |
| December  | 5,798                             |       |
| January   | 6,141                             |       |
| February  | 6,305                             |       |
| March     | 6,311                             |       |
| April     | 6,312                             |       |
| May       | 6,312                             |       |
| June      | 6,312                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 532         | 9.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 146      | 1,241       | 11.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 271      | 532         | 50.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 684      | 1,241       | 55.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 134      | 1,773       | 7.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 1,773       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,773       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

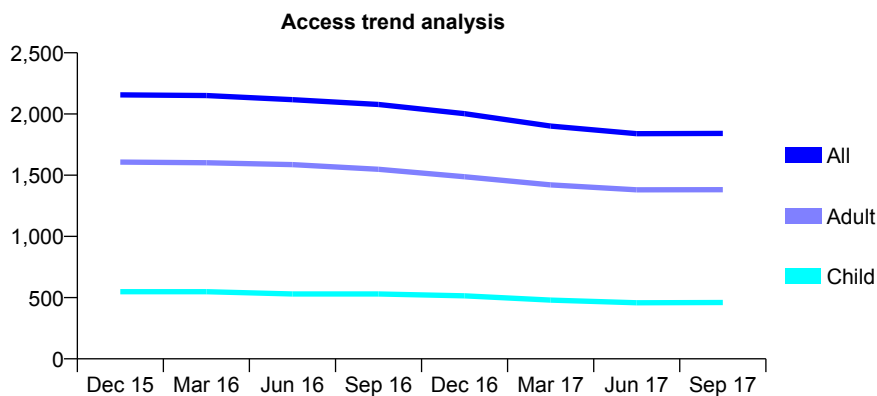
## Q46 - Vital Signs At a Glance Contract Report for 116009/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Kathcare Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £197,418.44 |

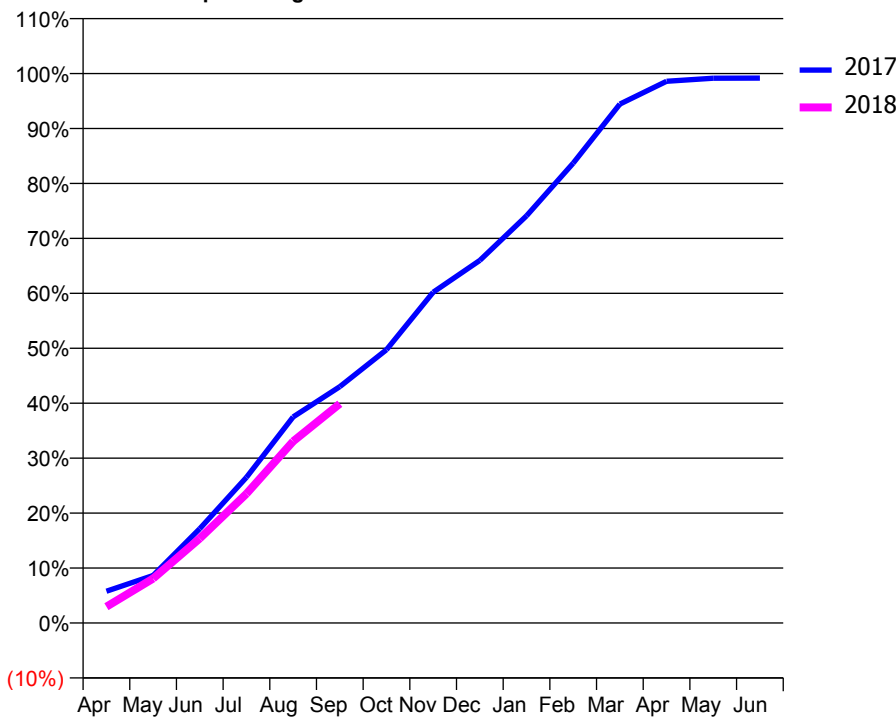
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,078          |                               |
| Quarter ending December 2016         | 2,003          | ↓                             |
| Quarter ending March 2017            | 1,901          | ↓                             |
| Quarter ending June 2017             | 1,839          | ↓                             |
| Quarter ending September 2017        | 1,842          | →                             |
| <b>Variance since September 2016</b> | <b>(11.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 330         | 10.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 158      | 852         | 18.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 330         | 50.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 343      | 852         | 40.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 102      | 1,074       | 9.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,074       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,074       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

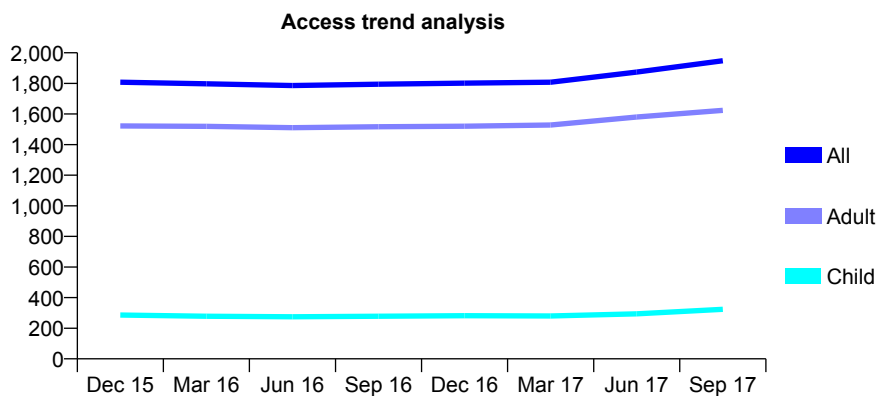
## Q46 - Vital Signs At a Glance Contract Report for 116440/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Pracny and Strass Dental Practice |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2006                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,202       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,757.23 |

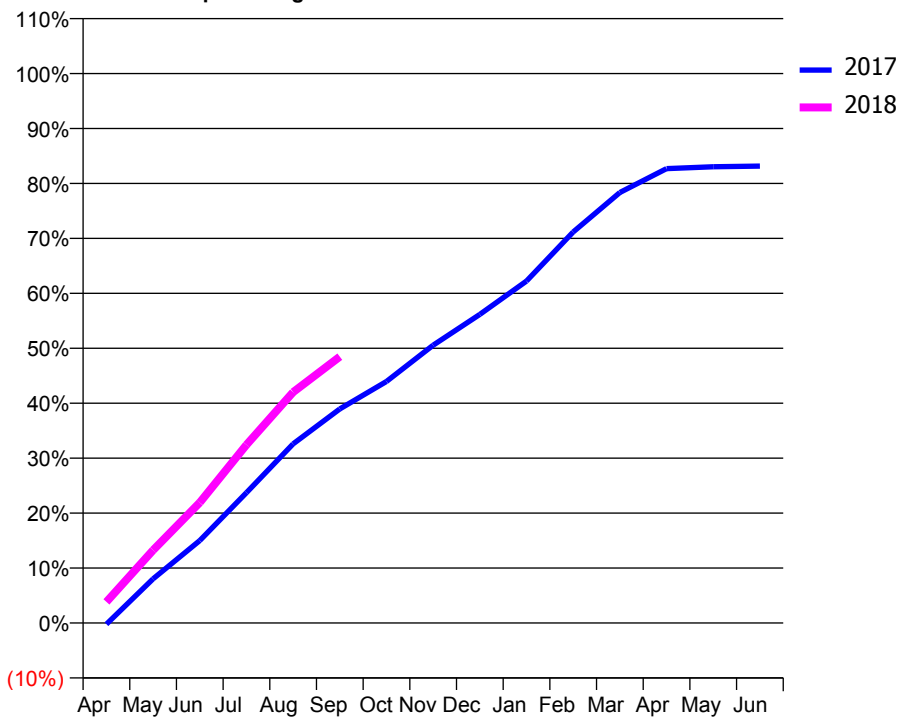
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,795       |                               |
| Quarter ending December 2016         | 1,802       | →                             |
| Quarter ending March 2017            | 1,808       | →                             |
| Quarter ending June 2017             | 1,874       | ↑                             |
| Quarter ending September 2017        | 1,948       | ↑                             |
| <b>Variance since September 2016</b> | <b>8.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -16                               | 277   |
| May       | 580                               | 955   |
| June      | 1,081                             | 1,579 |
| July      | 1,708                             | 2,336 |
| August    | 2,347                             | 3,027 |
| September | 2,806                             | 3,492 |
| October   | 3,167                             |       |
| November  | 3,642                             |       |
| December  | 4,046                             |       |
| January   | 4,482                             |       |
| February  | 5,126                             |       |
| March     | 5,642                             |       |
| April     | 5,955                             |       |
| May       | 5,980                             |       |
| June      | 5,989                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 270         | 11.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 230      | 1,508       | 15.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 143      | 270         | 53.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 862      | 1,508       | 57.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 1,641       | 6.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,641       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 1,641       | 3.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

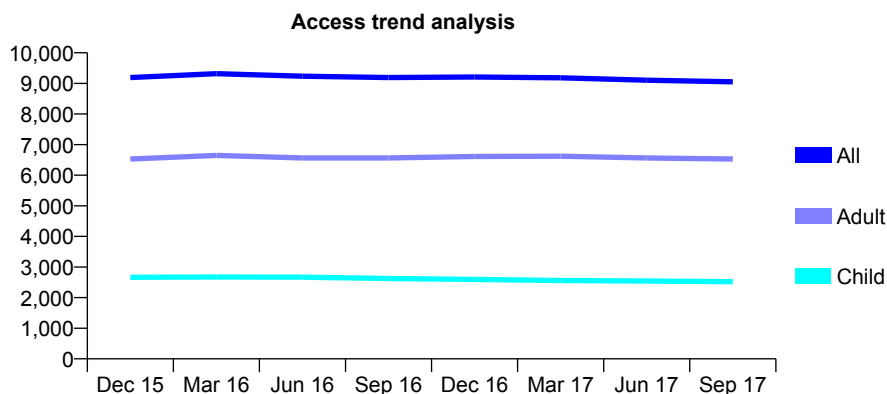
## Q46 - Vital Signs At a Glance Contract Report for 116580/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Drake Dental Practice |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2014            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 32,499      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £832,529.34 |

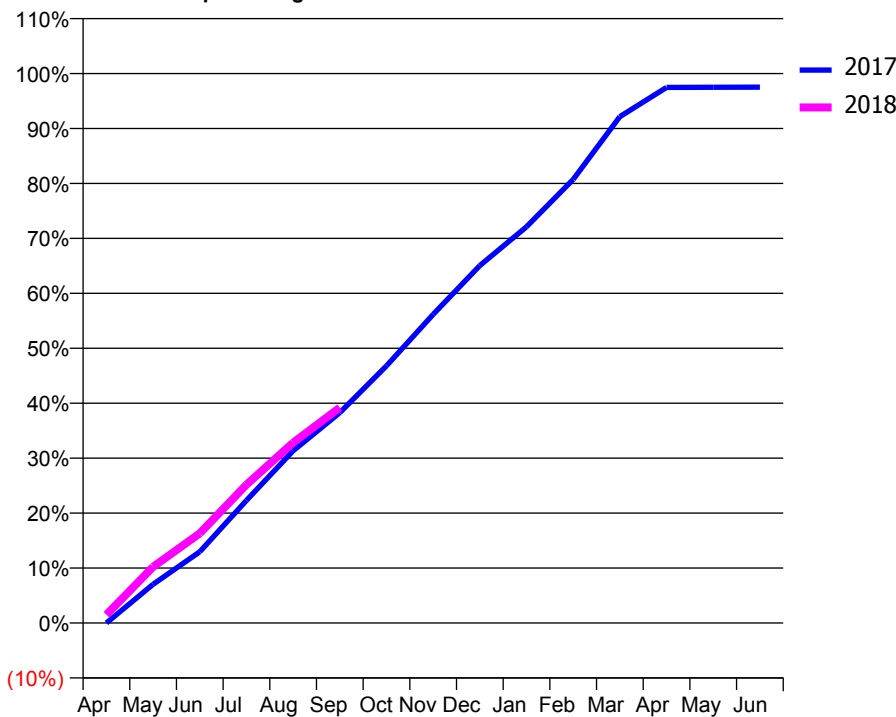
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 9,191         |                               |
| Quarter ending December 2016         | 9,207         | →                             |
| Quarter ending March 2017            | 9,184         | →                             |
| Quarter ending June 2017             | 9,105         | →                             |
| Quarter ending September 2017        | 9,051         | →                             |
| <b>Variance since September 2016</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1                                 | 494    |
| May       | 2,291                             | 3,321  |
| June      | 4,216                             | 5,305  |
| July      | 7,251                             | 8,180  |
| August    | 10,184                            | 10,670 |
| September | 12,441                            | 12,740 |
| October   | 15,210                            |        |
| November  | 18,250                            |        |
| December  | 21,143                            |        |
| January   | 23,436                            |        |
| February  | 26,233                            |        |
| March     | 29,950                            |        |
| April     | 31,675                            |        |
| May       | 31,688                            |        |
| June      | 31,696                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 280      | 2,294       | 12.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,007    | 5,292       | 19.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,480    | 2,294       | 64.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,112    | 5,292       | 58.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 810      | 6,855       | 11.8%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 6,855       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 6,855       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

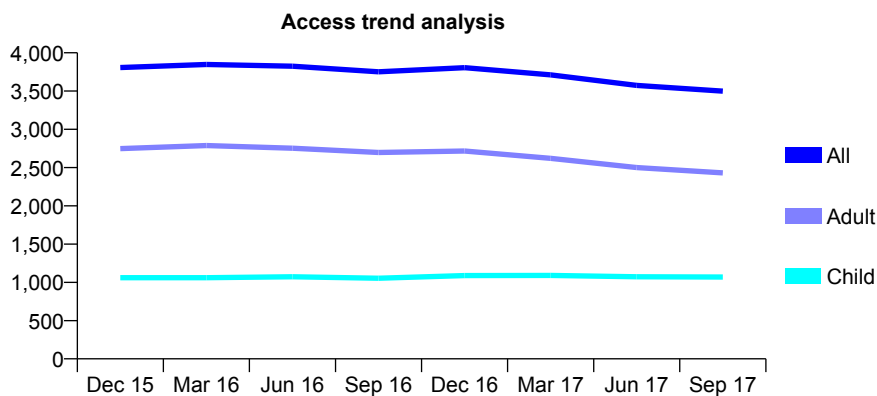
## Q46 - Vital Signs At a Glance Contract Report for 116696/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Fallowfield (No.1)Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/11/2007                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,084      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £445,975.69 |

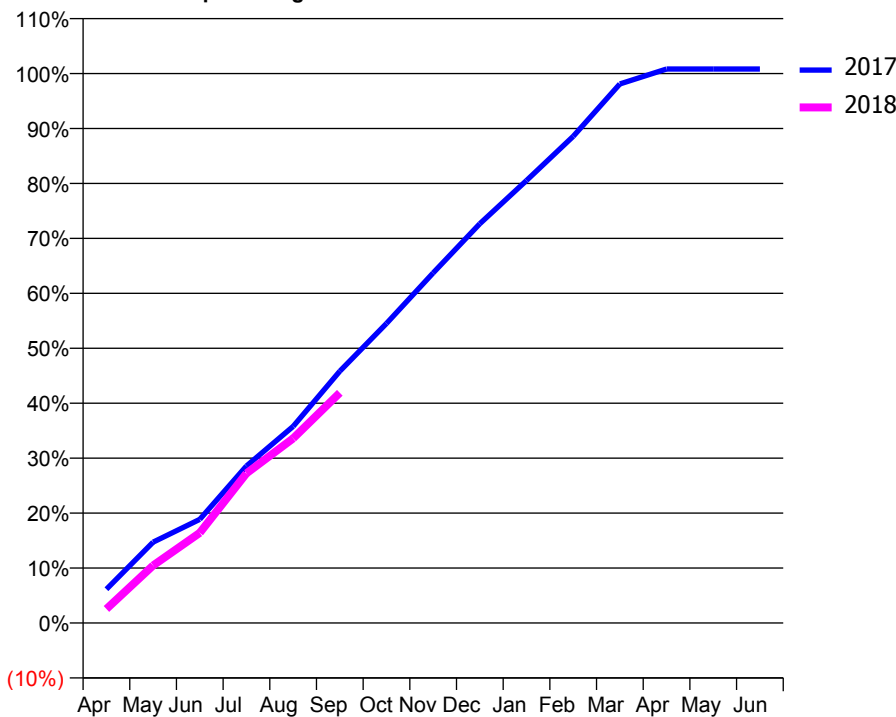
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,751         |                               |
| Quarter ending December 2016         | 3,805         | →                             |
| Quarter ending March 2017            | 3,711         | ↓                             |
| Quarter ending June 2017             | 3,573         | ↓                             |
| Quarter ending September 2017        | 3,499         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 805    | 335   |
| May       | 1,924  | 1,369 |
| June      | 2,468  | 2,149 |
| July      | 3,739  | 3,564 |
| August    | 4,682  | 4,396 |
| September | 5,995  | 5,483 |
| October   | 7,132  |       |
| November  | 8,337  |       |
| December  | 9,508  |       |
| January   | 10,536 |       |
| February  | 11,587 |       |
| March     | 12,834 |       |
| April     | 13,192 |       |
| May       | 13,192 |       |
| June      | 13,192 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 671         | 10.6%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 436      | 1,751       | 24.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 361      | 671         | 53.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 843      | 1,751       | 48.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 348      | 2,285       | 15.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 2,285       | 1.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 2,285       | 2.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

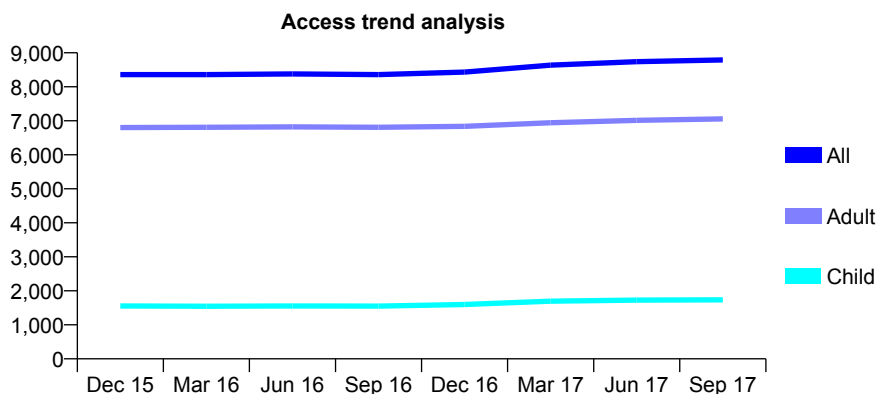
## Q46 - Vital Signs At a Glance Contract Report for 117080/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Jefferies Reed & Associates |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,152      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £852,655.14 |

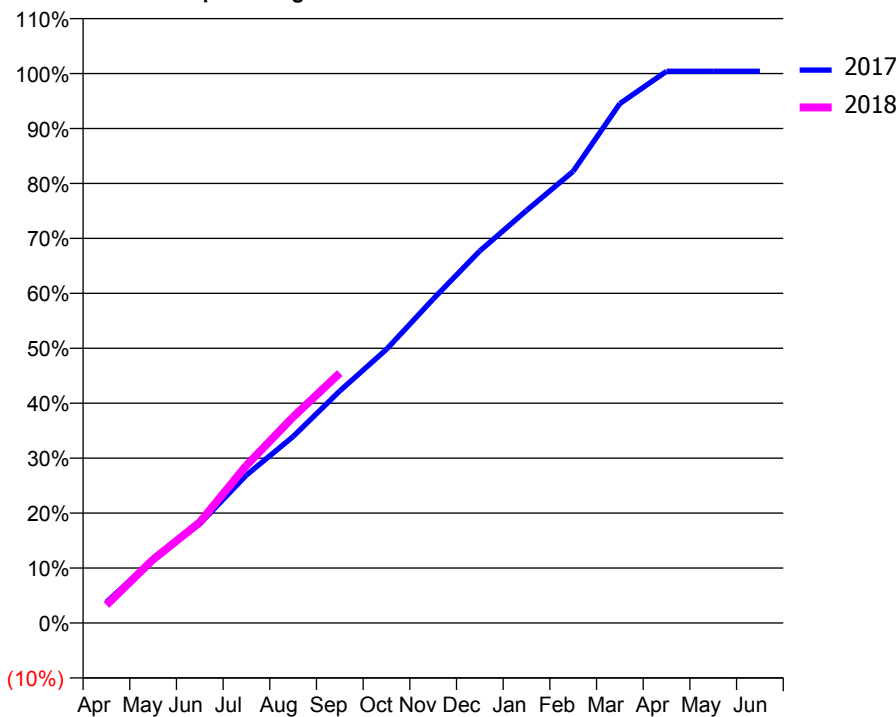
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,360       |                               |
| Quarter ending December 2016         | 8,434       | →                             |
| Quarter ending March 2017            | 8,638       | ↑                             |
| Quarter ending June 2017             | 8,739       | →                             |
| Quarter ending September 2017        | 8,792       | →                             |
| <b>Variance since September 2016</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,069  | 923    |
| May       | 3,271  | 3,255  |
| June      | 5,081  | 5,161  |
| July      | 7,577  | 8,075  |
| August    | 9,553  | 10,559 |
| September | 11,891 | 12,804 |
| October   | 14,020 |        |
| November  | 16,600 |        |
| December  | 19,061 |        |
| January   | 21,134 |        |
| February  | 23,141 |        |
| March     | 26,611 |        |
| April     | 28,267 |        |
| May       | 28,269 |        |
| June      | 28,269 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,435       | 7.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 980      | 6,273       | 15.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 990      | 1,435       | 69.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,345    | 6,273       | 69.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 340      | 7,024       | 4.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 7,024       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 253      | 7,024       | 3.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



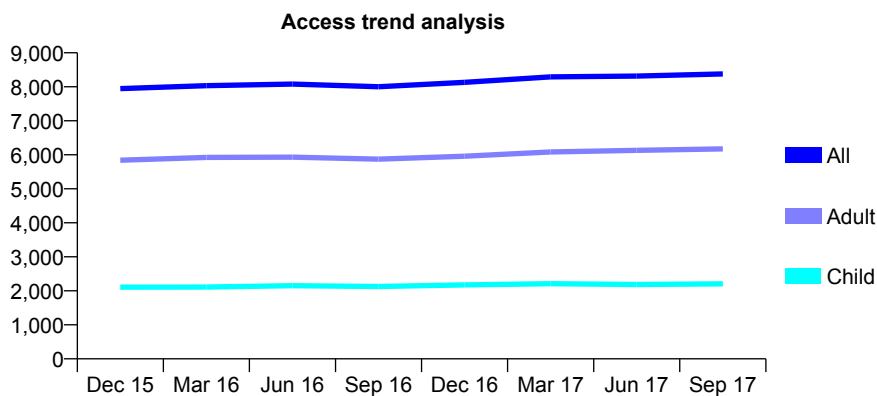
## Q46 - Vital Signs At a Glance Contract Report for 118311/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Bryn Street Dental Clinic Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/10/2008                    |
| Contract end date    |                               |

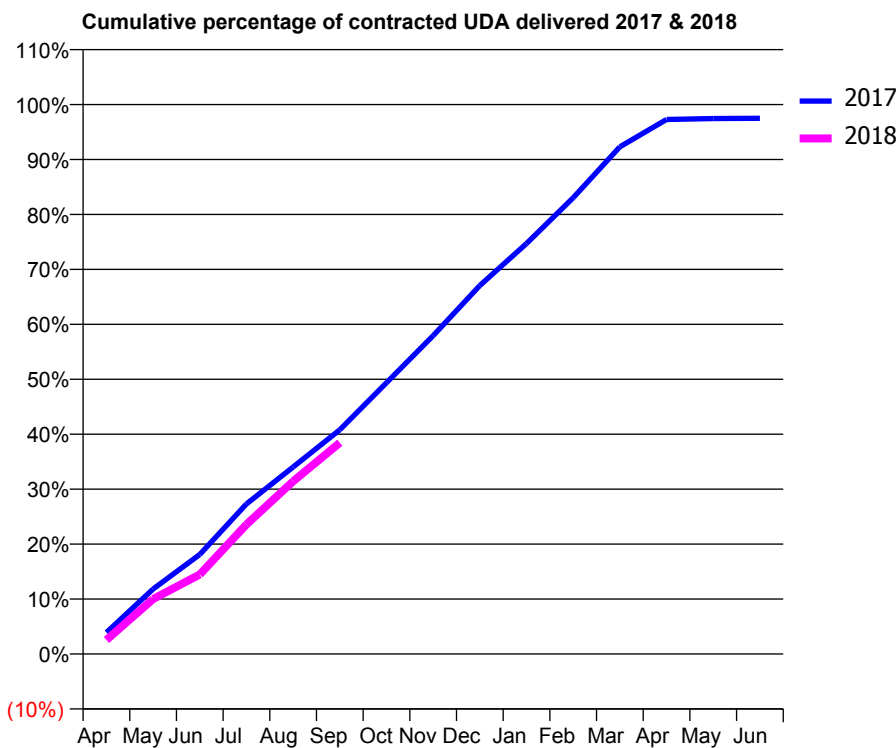
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,515      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £643,002.33 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,002       |                               |
| Quarter ending December 2016         | 8,132       | →                             |
| Quarter ending March 2017            | 8,291       | →                             |
| Quarter ending June 2017             | 8,316       | →                             |
| Quarter ending September 2017        | 8,380       | →                             |
| <b>Variance since September 2016</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 962                               | 630   |
| May       | 2,900                             | 2,453 |
| June      | 4,440                             | 3,550 |
| July      | 6,698                             | 5,782 |
| August    | 8,346                             | 7,710 |
| September | 10,006                            | 9,429 |
| October   | 12,105                            |       |
| November  | 14,200                            |       |
| December  | 16,440                            |       |
| January   | 18,315                            |       |
| February  | 20,355                            |       |
| March     | 22,624                            |       |
| April     | 23,846                            |       |
| May       | 23,886                            |       |
| June      | 23,898                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 252      | 1,793       | 14.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 781      | 4,486       | 17.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,142    | 1,793       | 63.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,269    | 4,486       | 50.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 654      | 5,182       | 12.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 5,182       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 5,182       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

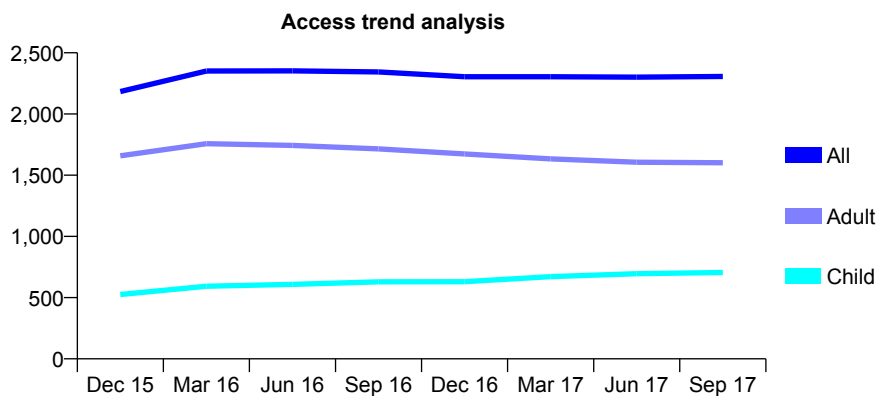
## Q46 - Vital Signs At a Glance Contract Report for 118540/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Birchfields Family Dental Care |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/07/2012                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,428       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £253,171.44 |

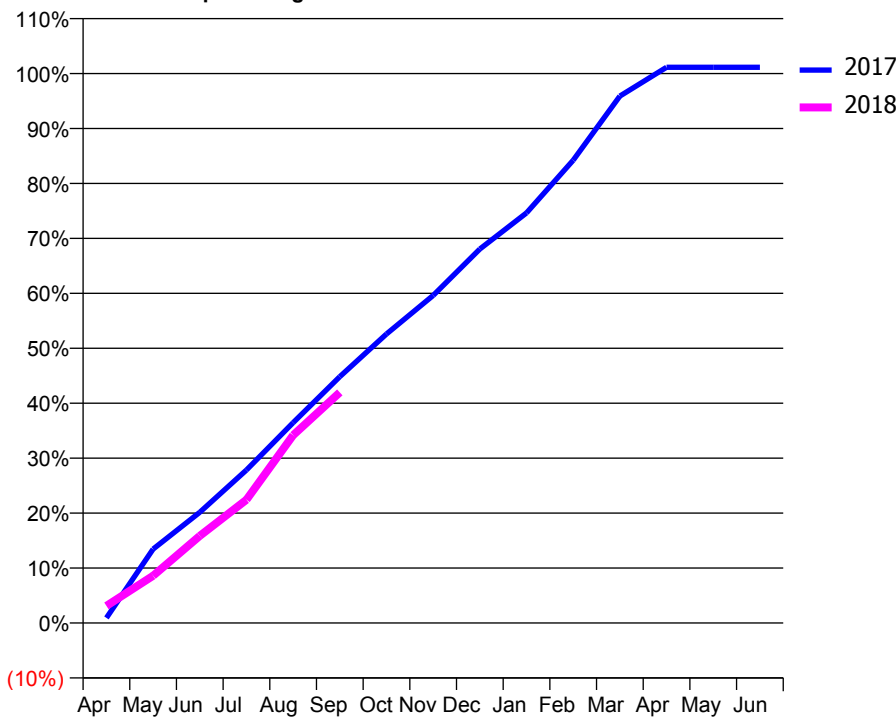
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,344         |                               |
| Quarter ending December 2016         | 2,304         | ↓                             |
| Quarter ending March 2017            | 2,305         | →                             |
| Quarter ending June 2017             | 2,301         | →                             |
| Quarter ending September 2017        | 2,307         | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 69    | 231   |
| May       | 999   | 639   |
| June      | 1,496 | 1,178 |
| July      | 2,069 | 1,666 |
| August    | 2,708 | 2,539 |
| September | 3,331 | 3,117 |
| October   | 3,906 |       |
| November  | 4,429 |       |
| December  | 5,055 |       |
| January   | 5,543 |       |
| February  | 6,255 |       |
| March     | 7,123 |       |
| April     | 7,512 |       |
| May       | 7,513 |       |
| June      | 7,513 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 532         | 8.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 147      | 993         | 14.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 278      | 532         | 52.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 533      | 993         | 53.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 1,406       | 5.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,406       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 1,406       | 2.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

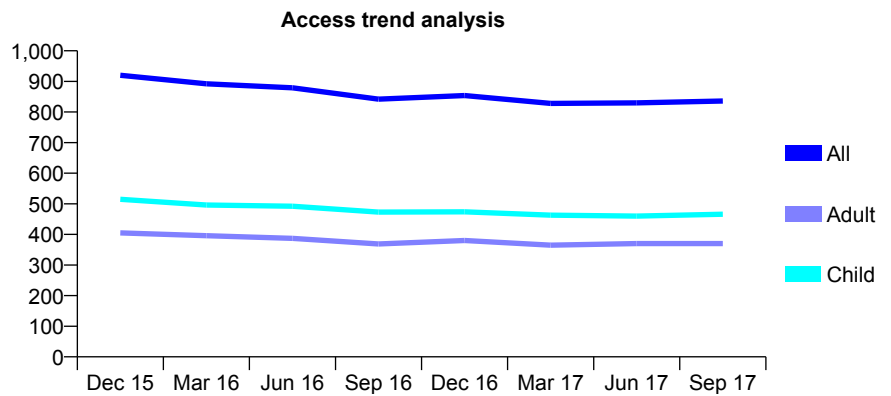
## Q46 - Vital Signs At a Glance Contract Report for 119741/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | 32 Whites - Church Lane |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,800      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,556.01 |

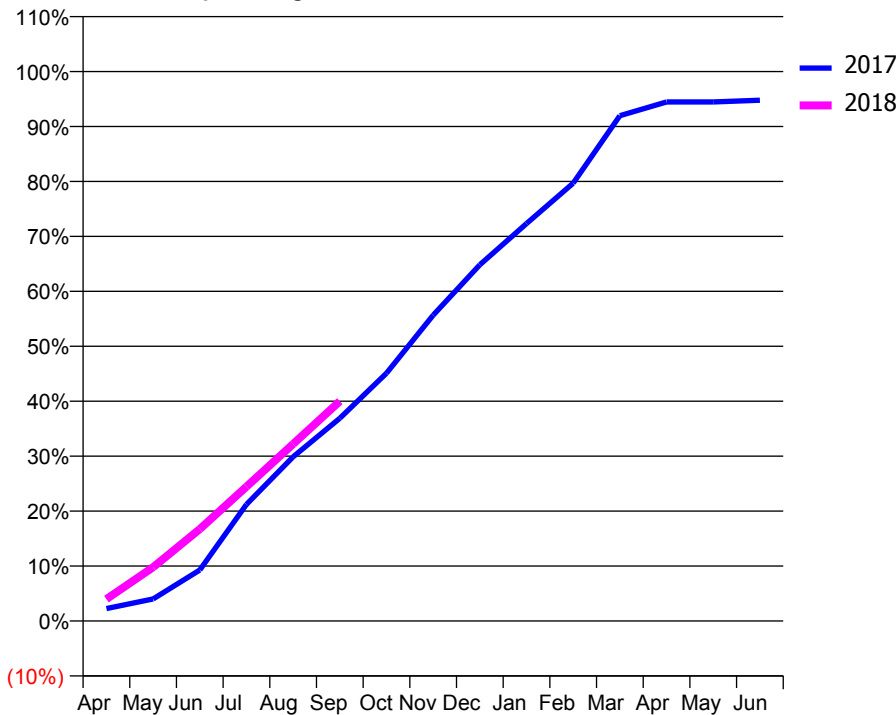
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 842           |                               |
| Quarter ending December 2016         | 854           | →                             |
| Quarter ending March 2017            | 828           | ↓                             |
| Quarter ending June 2017             | 830           | →                             |
| Quarter ending September 2017        | 836           | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 45                                | 112   |
| May       | 80                                | 274   |
| June      | 185                               | 468   |
| July      | 424                               | 685   |
| August    | 598                               | 902   |
| September | 738                               | 1,120 |
| October   | 902                               |       |
| November  | 1,113                             |       |
| December  | 1,297                             |       |
| January   | 1,447                             |       |
| February  | 1,594                             |       |
| March     | 1,839                             |       |
| April     | 1,889                             |       |
| May       | 1,889                             |       |
| June      | 1,895                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 384         | 4.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 265         | 7.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 295      | 384         | 76.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 184      | 265         | 69.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 618         | 0.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 618         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 618         | 2.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

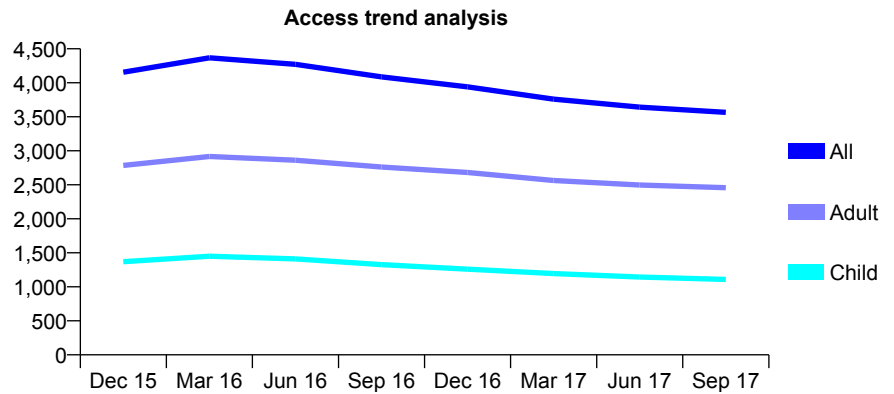
## Q46 - Vital Signs At a Glance Contract Report for 120162/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Confidential Solutions Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/12/2013                 |
| Contract end date    |                            |

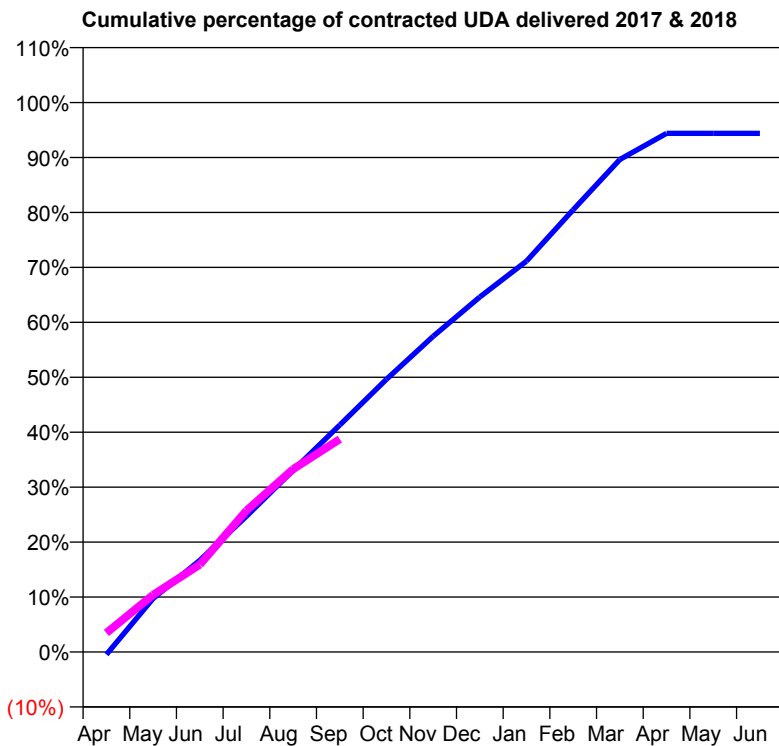
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,935      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £310,539.68 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 4,088          |                               |
| Quarter ending December 2016         | 3,940          | ↓                             |
| Quarter ending March 2017            | 3,760          | ↓                             |
| Quarter ending June 2017             | 3,642          | ↓                             |
| Quarter ending September 2017        | 3,566          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -60                               | 449   |
| May       | 1,260                             | 1,344 |
| June      | 2,157                             | 2,057 |
| July      | 3,196                             | 3,330 |
| August    | 4,275                             | 4,306 |
| September | 5,345                             | 5,010 |
| October   | 6,420                             |       |
| November  | 7,431                             |       |
| December  | 8,358                             |       |
| January   | 9,203                             |       |
| February  | 10,410                            |       |
| March     | 11,593                            |       |
| April     | 12,208                            |       |
| May       | 12,209                            |       |
| June      | 12,209                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 758         | 7.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 308      | 1,878       | 16.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473      | 758         | 62.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,205    | 1,878       | 64.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 222      | 2,421       | 9.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,421       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 2,421       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

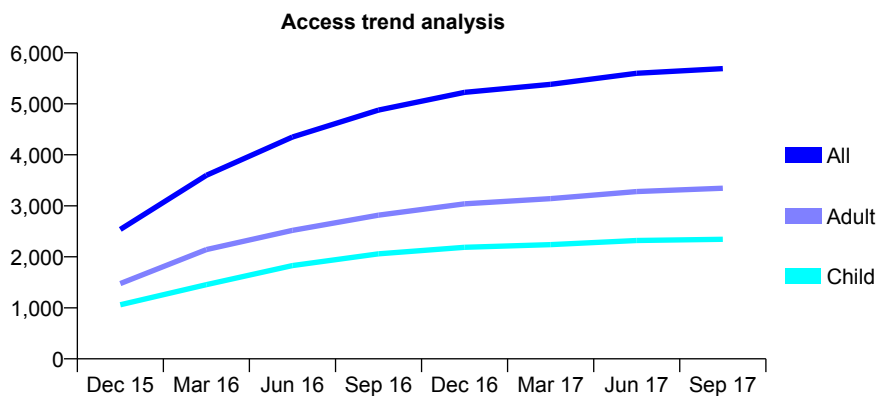
## Q46 - Vital Signs At a Glance Contract Report for 121118/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | The Tooth Place Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/08/2015              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,195      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £545,849.11 |

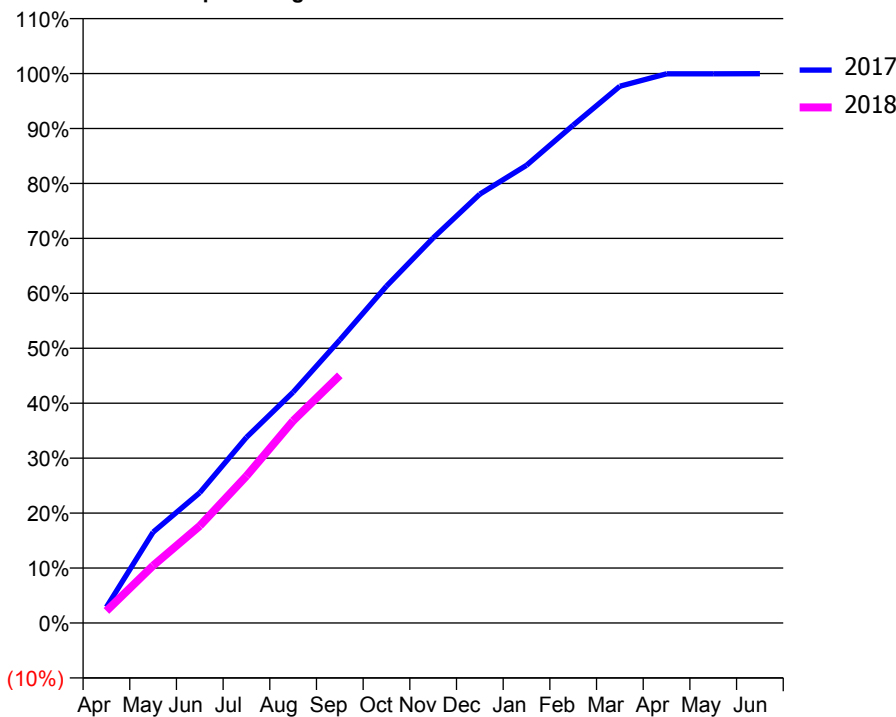
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,876        |                               |
| Quarter ending December 2016         | 5,224        | ↑                             |
| Quarter ending March 2017            | 5,382        | ↑                             |
| Quarter ending June 2017             | 5,599        | ↑                             |
| Quarter ending September 2017        | 5,689        | →                             |
| <b>Variance since September 2016</b> | <b>16.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 471                               | 356   |
| May       | 2,679                             | 1,691 |
| June      | 3,840                             | 2,864 |
| July      | 5,472                             | 4,331 |
| August    | 6,806                             | 5,960 |
| September | 8,342                             | 7,300 |
| October   | 9,931                             |       |
| November  | 11,349                            |       |
| December  | 12,642                            |       |
| January   | 13,490                            |       |
| February  | 14,673                            |       |
| March     | 15,821                            |       |
| April     | 16,184                            |       |
| May       | 16,187                            |       |
| June      | 16,190                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 163      | 1,860       | 8.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 485      | 2,497       | 19.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,087    | 1,860       | 58.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,357    | 2,497       | 54.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 389      | 3,353       | 11.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 3,353       | 1.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 3,353       | 1.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

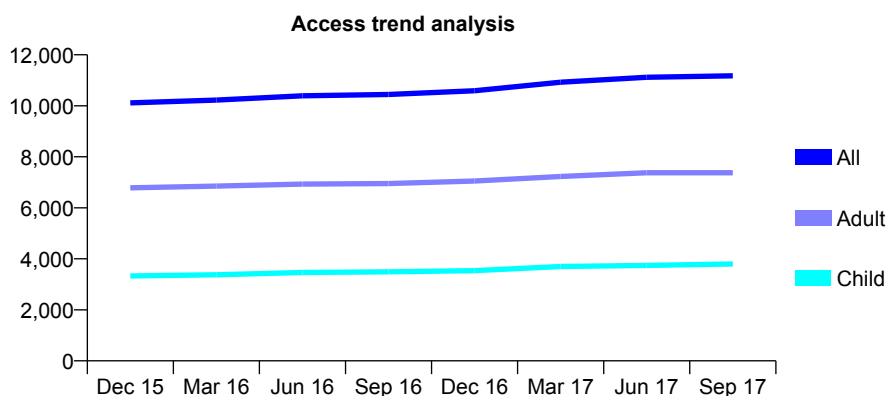
## Q46 - Vital Signs At a Glance Contract Report for 121274/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Freshdental Practice Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2011               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 28,724      |
| Carry forward general activity (UDA)        | -574        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £727,585.70 |

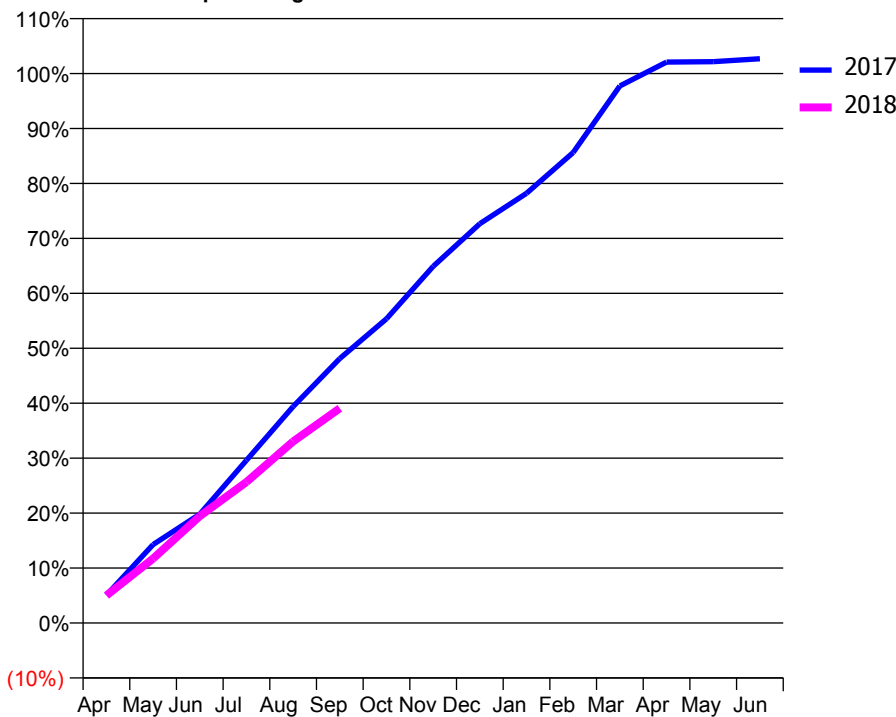
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,444      |                               |
| Quarter ending December 2016         | 10,589      | →                             |
| Quarter ending March 2017            | 10,928      | ↑                             |
| Quarter ending June 2017             | 11,118      | →                             |
| Quarter ending September 2017        | 11,178      | →                             |
| <b>Variance since September 2016</b> | <b>7.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,486                             | 1,440  |
| May       | 4,172                             | 3,370  |
| June      | 5,791                             | 5,584  |
| July      | 8,658                             | 7,373  |
| August    | 11,510                            | 9,489  |
| September | 14,062                            | 11,223 |
| October   | 16,179                            |        |
| November  | 18,966                            |        |
| December  | 21,236                            |        |
| January   | 22,849                            |        |
| February  | 25,024                            |        |
| March     | 28,556                            |        |
| April     | 29,827                            |        |
| May       | 29,849                            |        |
| June      | 30,003                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 266      | 2,659       | 10.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 507      | 4,254       | 11.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,570    | 2,659       | 59.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,107    | 4,254       | 49.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 493      | 5,512       | 8.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 5,512       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 5,512       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

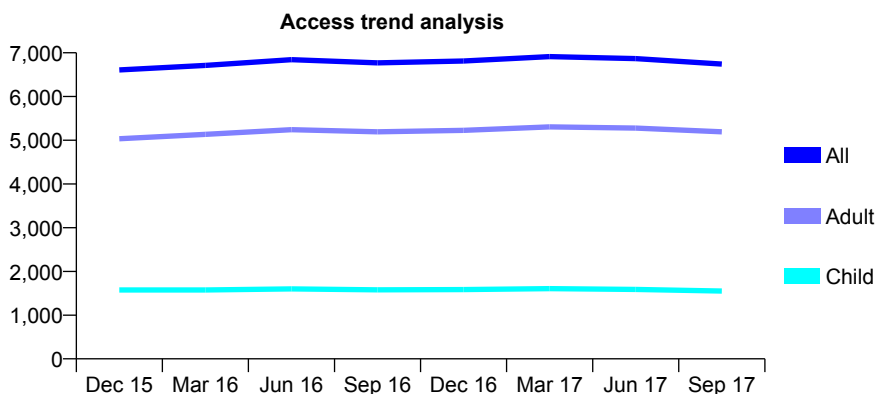
## Q46 - Vital Signs At a Glance Contract Report for 122211/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Durgan & Ashworth Dental Care Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/05/2007                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,207      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £636,013.38 |

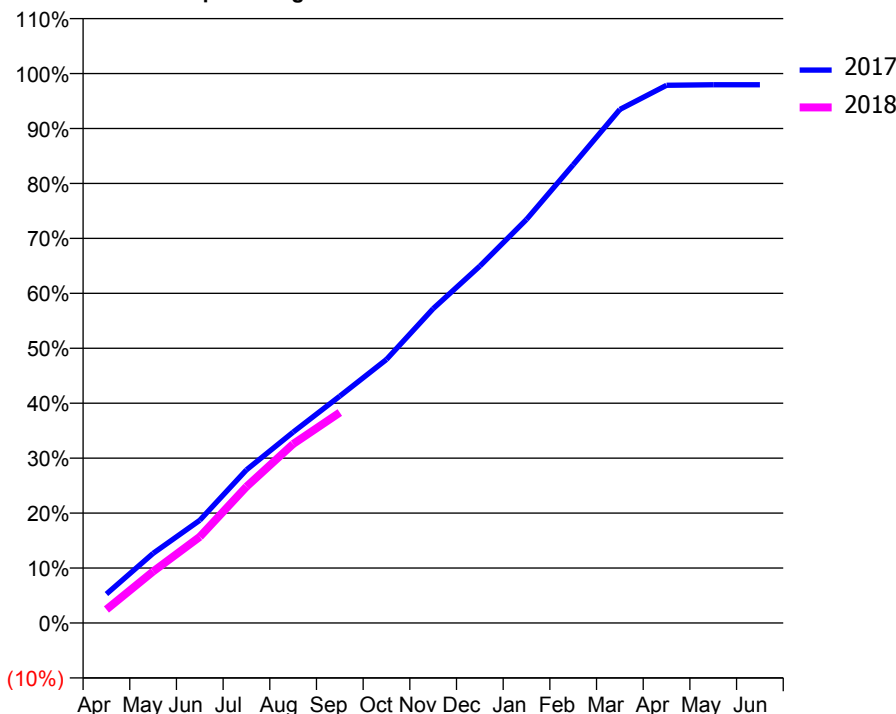
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,770         |                               |
| Quarter ending December 2016         | 6,812         | →                             |
| Quarter ending March 2017            | 6,913         | →                             |
| Quarter ending June 2017             | 6,866         | →                             |
| Quarter ending September 2017        | 6,742         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2017   | 2018  |
| April                             | 1,013  | 475   |
| May                               | 2,436  | 1,803 |
| June                              | 3,593  | 3,014 |
| July                              | 5,353  | 4,765 |
| August                            | 6,673  | 6,257 |
| September                         | 7,933  | 7,355 |
| October                           | 9,211  |       |
| November                          | 10,990 |       |
| December                          | 12,477 |       |
| January                           | 14,104 |       |
| February                          | 16,018 |       |
| March                             | 17,953 |       |
| April                             | 18,798 |       |
| May                               | 18,812 |       |
| June                              | 18,816 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,005       | 7.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 673      | 3,530       | 19.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 570      | 1,005       | 56.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,815    | 3,530       | 51.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 473      | 4,135       | 11.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 4,135       | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 4,135       | 2.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



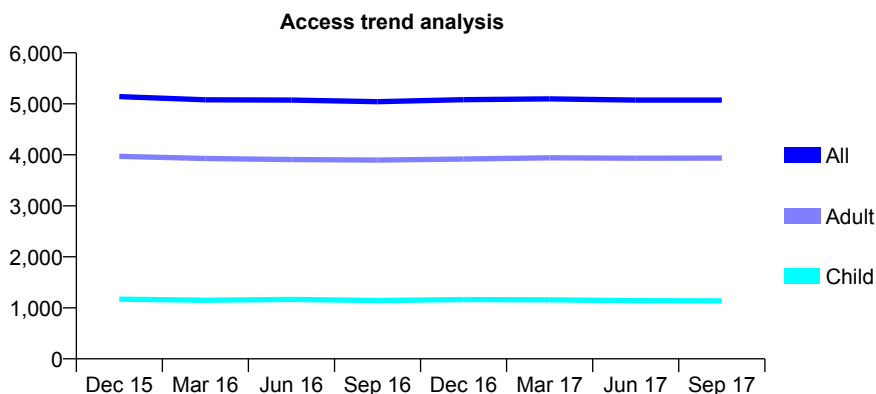
## Q46 - Vital Signs At a Glance Contract Report for 123056/0001 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Fletcher Fosbrook Dental Surgery |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2013                       |
| Contract end date    |                                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,364      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £344,803.90 |

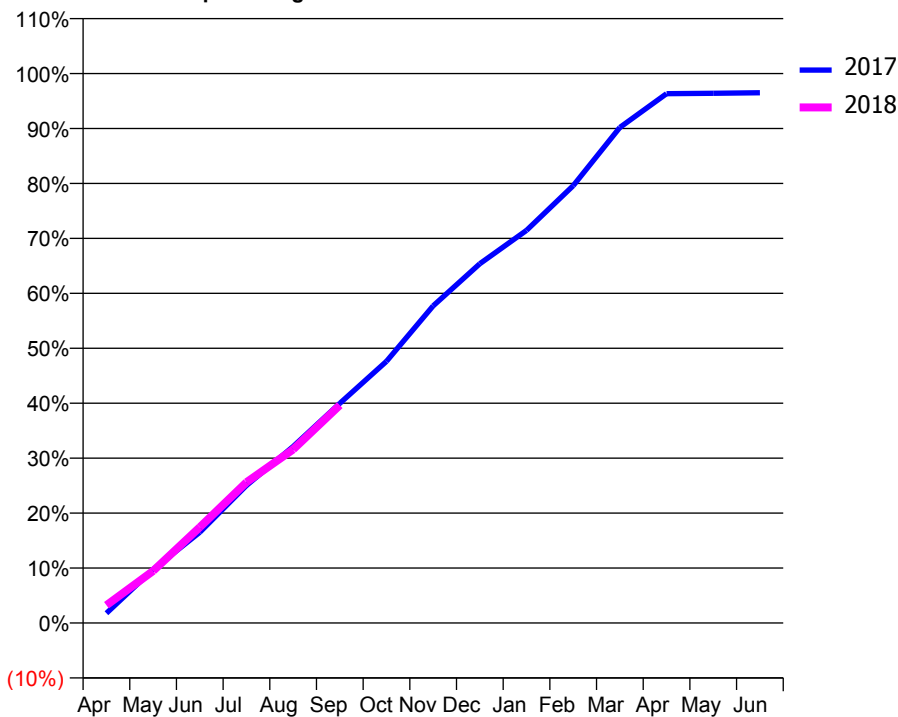
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,043       |                               |
| Quarter ending December 2016         | 5,080       | →                             |
| Quarter ending March 2017            | 5,098       | →                             |
| Quarter ending June 2017             | 5,073       | →                             |
| Quarter ending September 2017        | 5,073       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 222                               | 399   |
| May       | 1,205                             | 1,172 |
| June      | 2,041                             | 2,155 |
| July      | 3,093                             | 3,168 |
| August    | 3,970                             | 3,905 |
| September | 4,942                             | 4,901 |
| October   | 5,888                             |       |
| November  | 7,135                             |       |
| December  | 8,084                             |       |
| January   | 8,835                             |       |
| February  | 9,840                             |       |
| March     | 11,152                            |       |
| April     | 11,911                            |       |
| May       | 11,920                            |       |
| June      | 11,931                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 709         | 7.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 244      | 2,386       | 10.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 398      | 709         | 56.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,384    | 2,386       | 58.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 2,736       | 3.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,736       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 2,736       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

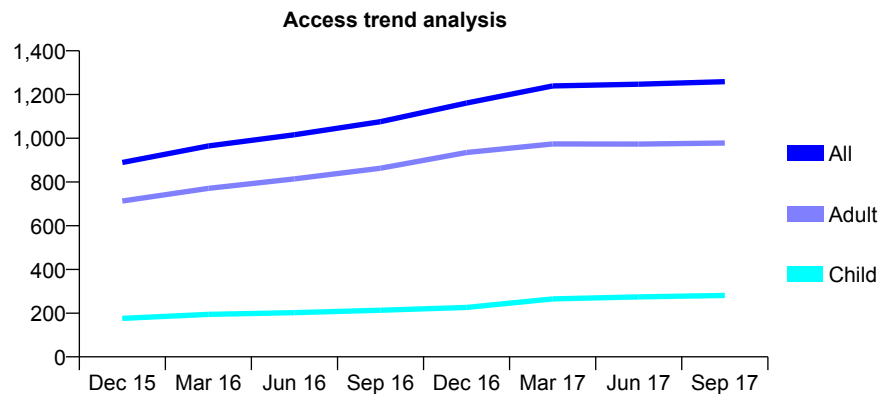
## Q46 - Vital Signs At a Glance Contract Report for 124168/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Blackley Dental Surgery |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/02/2015              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,208       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £191,460.89 |

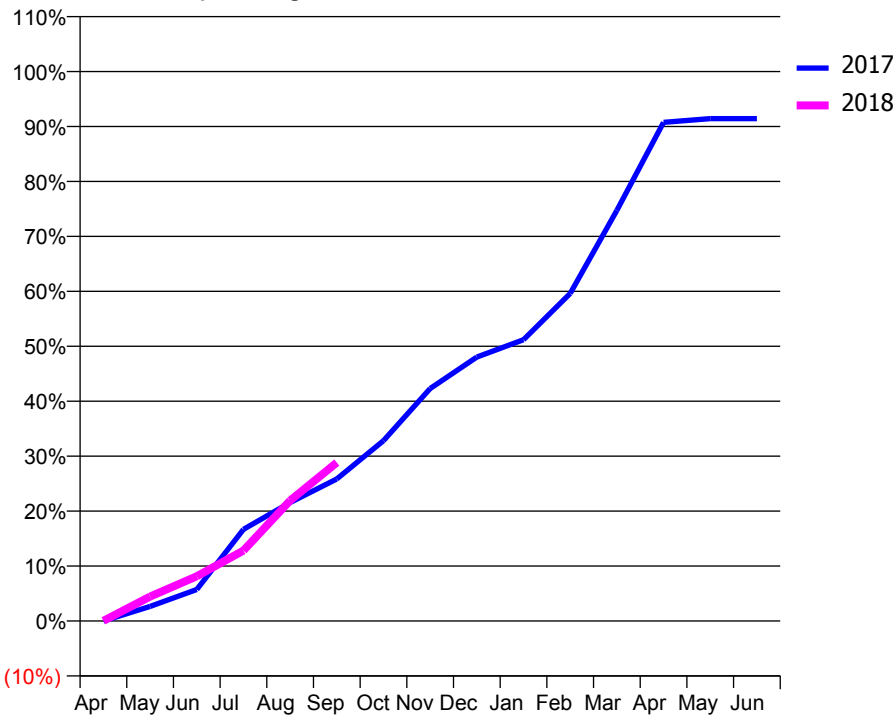
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,076        |                               |
| Quarter ending December 2016         | 1,161        | ↑                             |
| Quarter ending March 2017            | 1,239        | ↑                             |
| Quarter ending June 2017             | 1,247        | →                             |
| Quarter ending September 2017        | 1,259        | →                             |
| <b>Variance since September 2016</b> | <b>17.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 3     |
| May       | 165                               | 276   |
| June      | 357                               | 506   |
| July      | 1,035                             | 797   |
| August    | 1,339                             | 1,362 |
| September | 1,605                             | 1,790 |
| October   | 2,037                             |       |
| November  | 2,626                             |       |
| December  | 2,983                             |       |
| January   | 3,178                             |       |
| February  | 3,700                             |       |
| March     | 4,639                             |       |
| April     | 5,633                             |       |
| May       | 5,675                             |       |
| June      | 5,676                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 201         | 10.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 96       | 659         | 14.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 101      | 201         | 50.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 348      | 659         | 52.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 594         | 10.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 594         | 1.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 594         | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

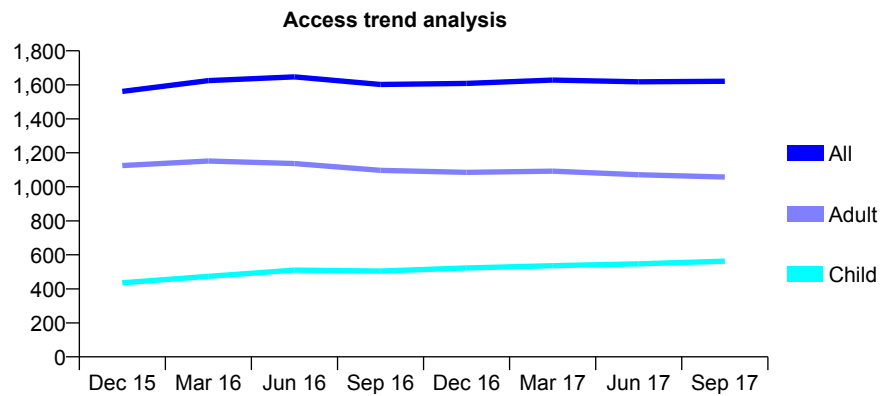
## Q46 - Vital Signs At a Glance Contract Report for 124257/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | East Road Care Ltd. |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 07/02/2007          |
| Contract end date    |                     |

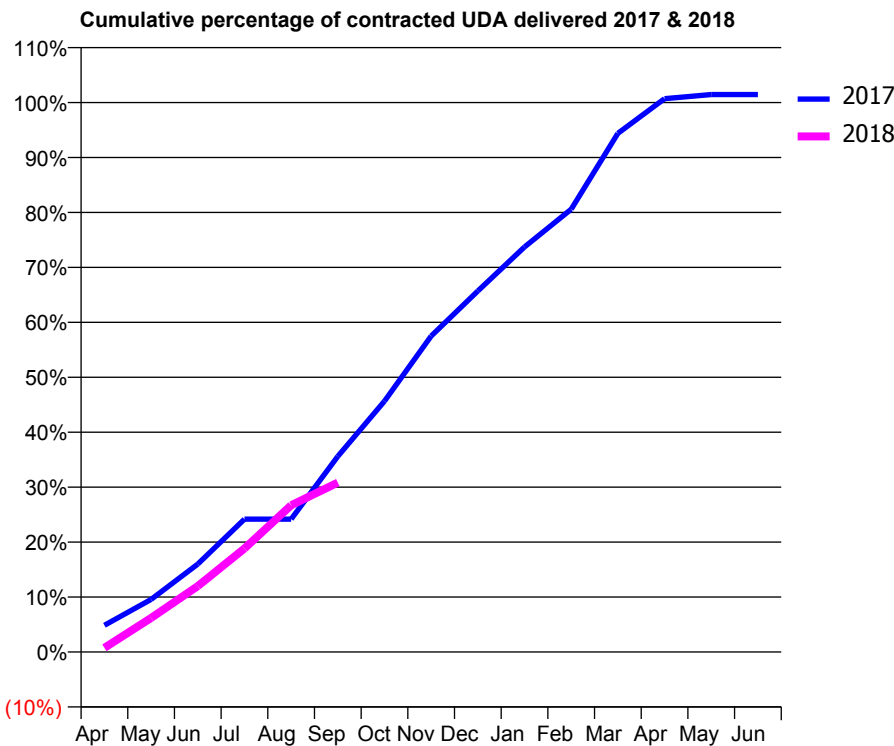
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,628       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £238,393.19 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,602       |                               |
| Quarter ending December 2016         | 1,608       | →                             |
| Quarter ending March 2017            | 1,628       | →                             |
| Quarter ending June 2017             | 1,618       | →                             |
| Quarter ending September 2017        | 1,621       | →                             |
| <b>Variance since September 2016</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 322                               | 51    |
| May       | 635                               | 411   |
| June      | 1,061                             | 795   |
| July      | 1,602                             | 1,248 |
| August    | 1,602                             | 1,769 |
| September | 2,360                             | 2,044 |
| October   | 3,026                             |       |
| November  | 3,811                             |       |
| December  | 4,354                             |       |
| January   | 4,886                             |       |
| February  | 5,341                             |       |
| March     | 6,255                             |       |
| April     | 6,674                             |       |
| May       | 6,724                             |       |
| June      | 6,725                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 282         | 4.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 46       | 495         | 9.3%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 126      | 282         | 44.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 171      | 495         | 34.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 118      | 674         | 17.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 674         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 674         | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

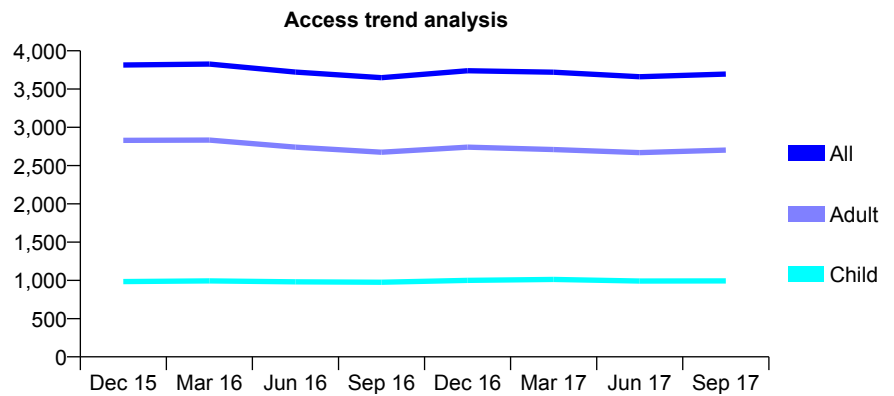
## Q46 - Vital Signs At a Glance Contract Report for 124354/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Claremont Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/06/2012                |
| Contract end date    |                           |

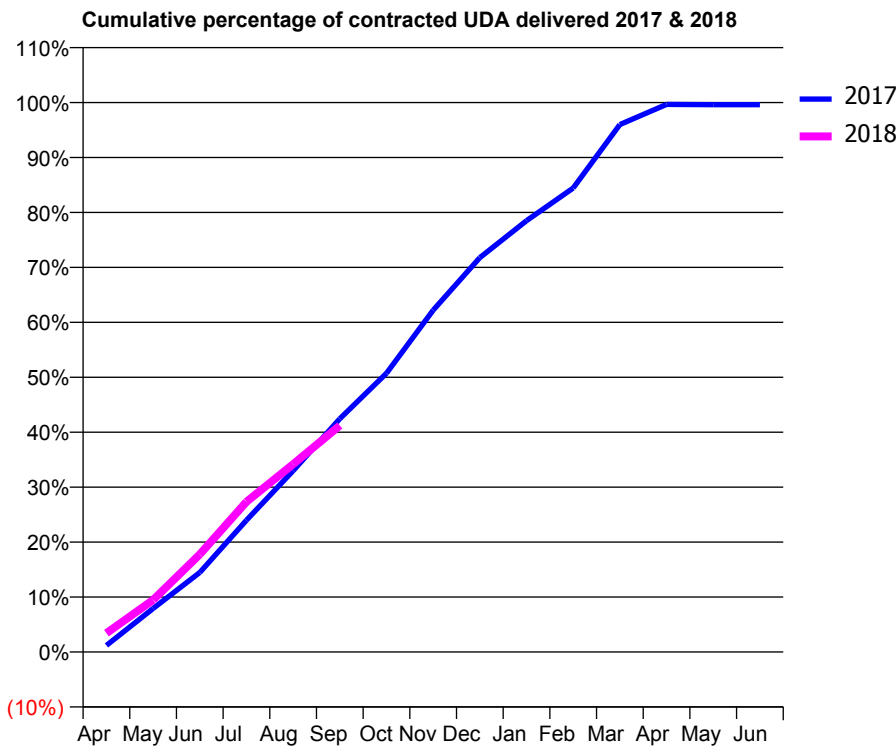
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,521      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329,707.09 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,649       |                               |
| Quarter ending December 2016         | 3,740       | ↑                             |
| Quarter ending March 2017            | 3,721       | →                             |
| Quarter ending June 2017             | 3,661       | ↓                             |
| Quarter ending September 2017        | 3,695       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 151                               | 429   |
| May       | 993                               | 1,187 |
| June      | 1,813                             | 2,226 |
| July      | 3,002                             | 3,423 |
| August    | 4,131                             | 4,280 |
| September | 5,315                             | 5,162 |
| October   | 6,352                             |       |
| November  | 7,788                             |       |
| December  | 8,986                             |       |
| January   | 9,827                             |       |
| February  | 10,572                            |       |
| March     | 12,020                            |       |
| April     | 12,478                            |       |
| May       | 12,470                            |       |
| June      | 12,472                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 822         | 13.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 467      | 2,160       | 21.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 536      | 822         | 65.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,210    | 2,160       | 56.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 459      | 2,769       | 16.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 2,769       | 1.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 2,769       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

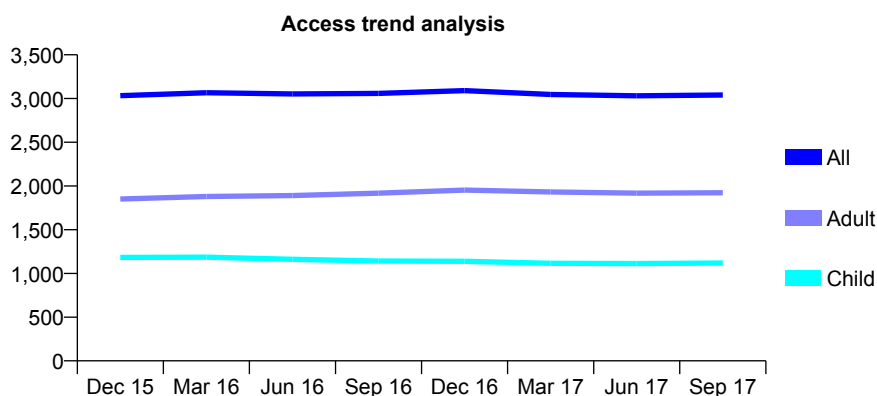
## Q46 - Vital Signs At a Glance Contract Report for 125040/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Red Rose Dental Group   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2013              |
| Contract end date    |                         |

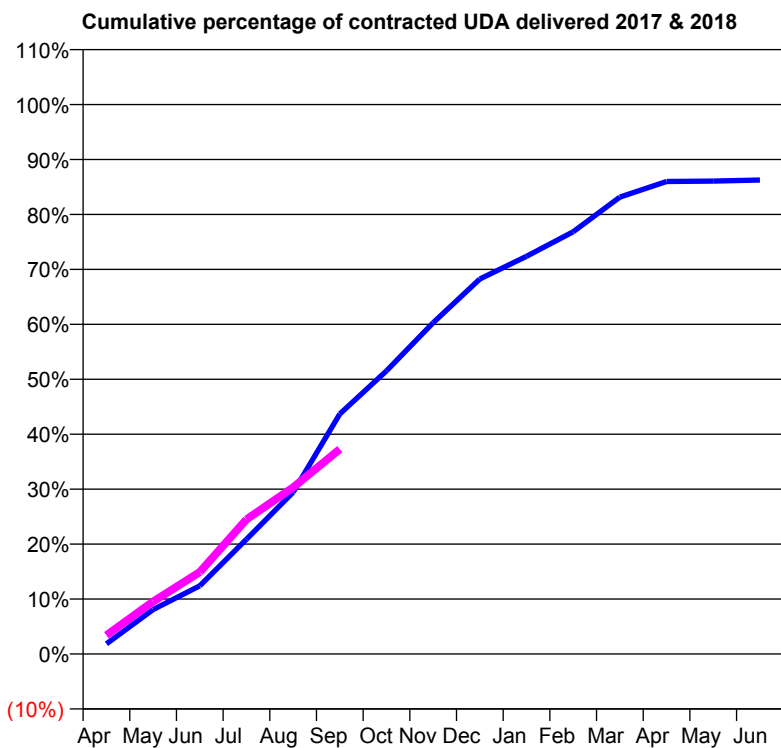
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,575       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 5,533       |
| Carry forward orthodontic activity (UOA)    | 56          |
| Baseline contract value                     | £565,931.06 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,058         |                               |
| Quarter ending December 2016         | 3,091         | →                             |
| Quarter ending March 2017            | 3,046         | ↓                             |
| Quarter ending June 2017             | 3,031         | →                             |
| Quarter ending September 2017        | 3,040         | →                             |
| <b>Variance since September 2016</b> | <b>(0.6%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 122                               | 224   |
| May       | 533                               | 627   |
| June      | 816                               | 981   |
| July      | 1,372                             | 1,611 |
| August    | 1,936                             | 1,994 |
| September | 2,873                             | 2,451 |
| October   | 3,387                             |       |
| November  | 3,965                             |       |
| December  | 4,487                             |       |
| January   | 4,759                             |       |
| February  | 5,053                             |       |
| March     | 5,467                             |       |
| April     | 5,655                             |       |
| May       | 5,659                             |       |
| June      | 5,671                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,069       | 6.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 140      | 1,058       | 13.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405      | 1,069       | 37.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 460      | 1,058       | 43.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 1,362       | 7.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,362       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 1,362       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

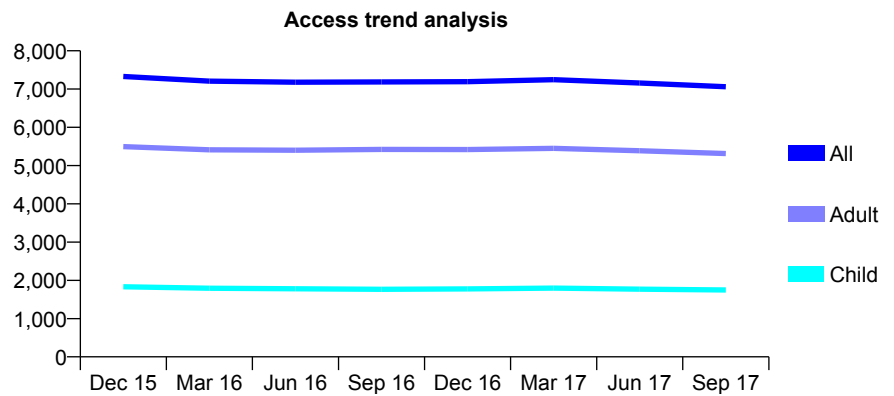
## Q46 - Vital Signs At a Glance Contract Report for 126055/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Hamani Healthcare Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/12/2011            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,392      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £579,762.52 |

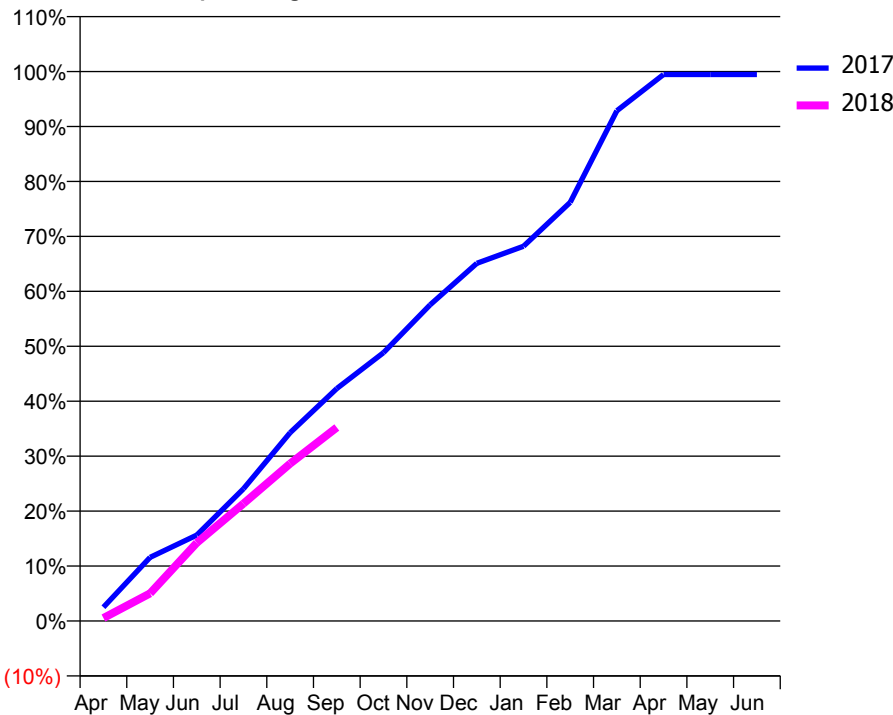
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,187         |                               |
| Quarter ending December 2016         | 7,194         | →                             |
| Quarter ending March 2017            | 7,247         | →                             |
| Quarter ending June 2017             | 7,157         | ↓                             |
| Quarter ending September 2017        | 7,062         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 587                               | 129   |
| May       | 2,708                             | 1,176 |
| June      | 3,660                             | 3,329 |
| July      | 5,629                             | 4,999 |
| August    | 8,017                             | 6,704 |
| September | 9,896                             | 8,242 |
| October   | 11,421                            |       |
| November  | 13,460                            |       |
| December  | 15,225                            |       |
| January   | 15,953                            |       |
| February  | 17,824                            |       |
| March     | 21,722                            |       |
| April     | 23,266                            |       |
| May       | 23,266                            |       |
| June      | 23,266                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,264       | 10.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 540      | 3,563       | 15.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 836      | 1,264       | 66.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,911    | 3,563       | 53.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 264      | 4,236       | 6.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 4,236       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 141      | 4,236       | 3.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

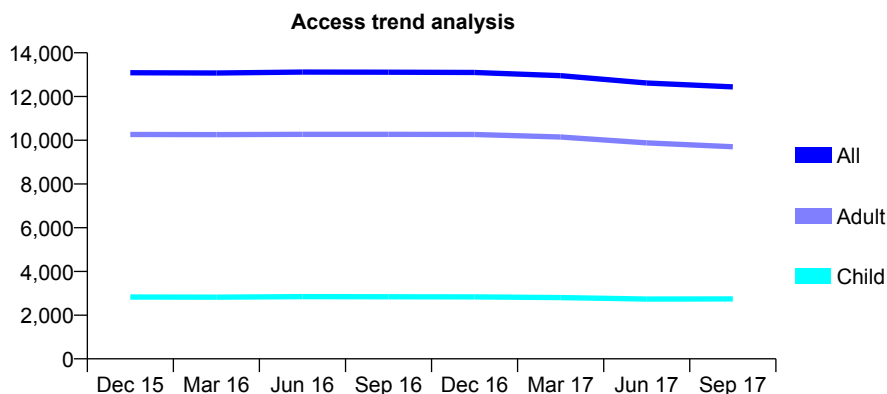
## Q46 - Vital Signs At a Glance Contract Report for 126640/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Florence House Dental Practice Partnership |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/11/2012                                 |
| Contract end date    |  |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 39,318        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,119,361.41 |

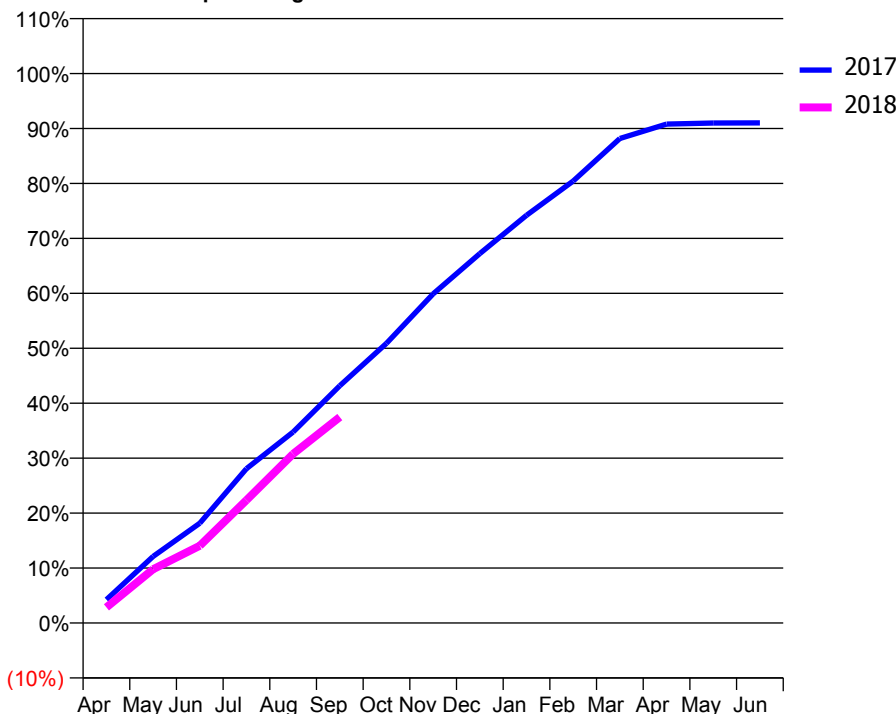
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 13,110        |                               |
| Quarter ending December 2016         | 13,099        | →                             |
| Quarter ending March 2017            | 12,951        | ↓                             |
| Quarter ending June 2017             | 12,618        | ↓                             |
| Quarter ending September 2017        | 12,443        | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,674  | 1,124  |
| May       | 4,763  | 3,854  |
| June      | 7,137  | 5,527  |
| July      | 11,039 | 8,788  |
| August    | 13,668 | 12,100 |
| September | 16,976 | 14,737 |
| October   | 20,011 |        |
| November  | 23,549 |        |
| December  | 26,433 |        |
| January   | 29,176 |        |
| February  | 31,624 |        |
| March     | 34,666 |        |
| April     | 35,701 |        |
| May       | 35,778 |        |
| June      | 35,786 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,766       | 6.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 717      | 5,623       | 12.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 985      | 1,766       | 55.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,046    | 5,623       | 54.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 487      | 6,865       | 7.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 6,865       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 121      | 6,865       | 1.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



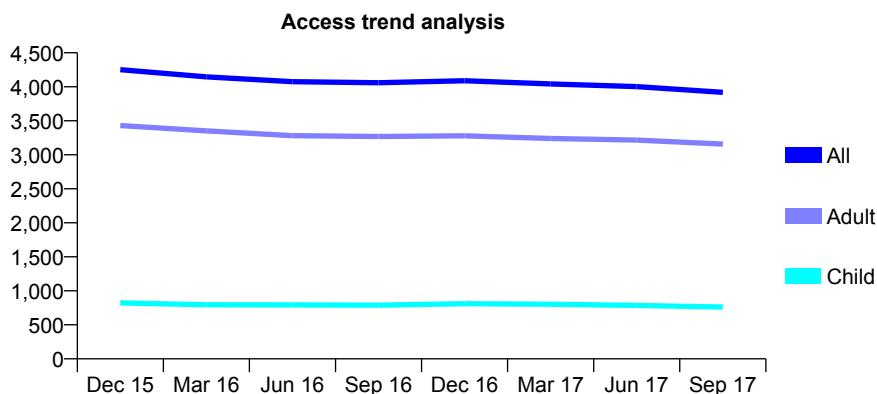
## Q46 - Vital Signs At a Glance Contract Report for 127477/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Hollinwood Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2012                 |
| Contract end date    |                            |

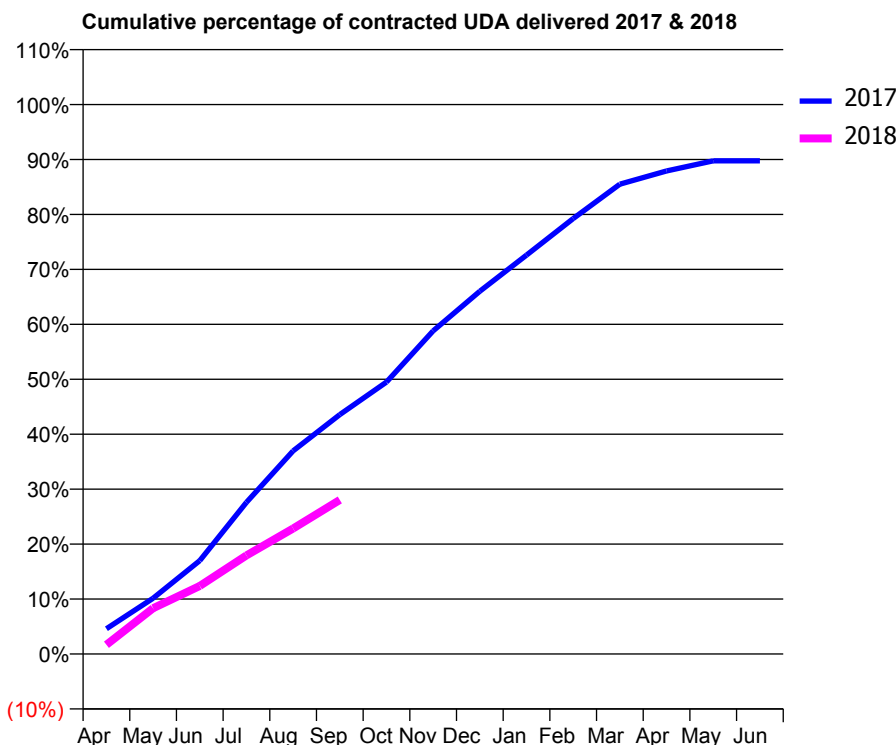
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,992      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £379,450.23 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,059         |                               |
| Quarter ending December 2016         | 4,090         | →                             |
| Quarter ending March 2017            | 4,043         | ↓                             |
| Quarter ending June 2017             | 4,002         | ↓                             |
| Quarter ending September 2017        | 3,918         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 643                               | 235   |
| May       | 1,420                             | 1,167 |
| June      | 2,378                             | 1,735 |
| July      | 3,863                             | 2,511 |
| August    | 5,174                             | 3,195 |
| September | 6,096                             | 3,923 |
| October   | 6,925                             |       |
| November  | 8,229                             |       |
| December  | 9,238                             |       |
| January   | 10,159                            |       |
| February  | 11,088                            |       |
| March     | 11,964                            |       |
| April     | 12,301                            |       |
| May       | 12,559                            |       |
| June      | 12,559                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 468         | 7.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 246      | 1,888       | 13.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323      | 468         | 69.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,106    | 1,888       | 58.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 223      | 2,048       | 10.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,048       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 2,048       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

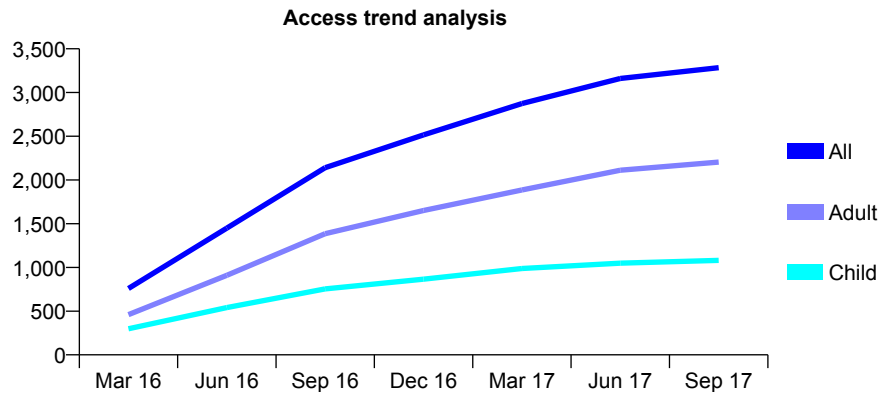
## Q46 - Vital Signs At a Glance Contract Report for 127949/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mrs S Singh & Mr D Singh |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 18/01/2016               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,570      |
| Carry forward general activity (UDA)        | -36         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £368,087.79 |

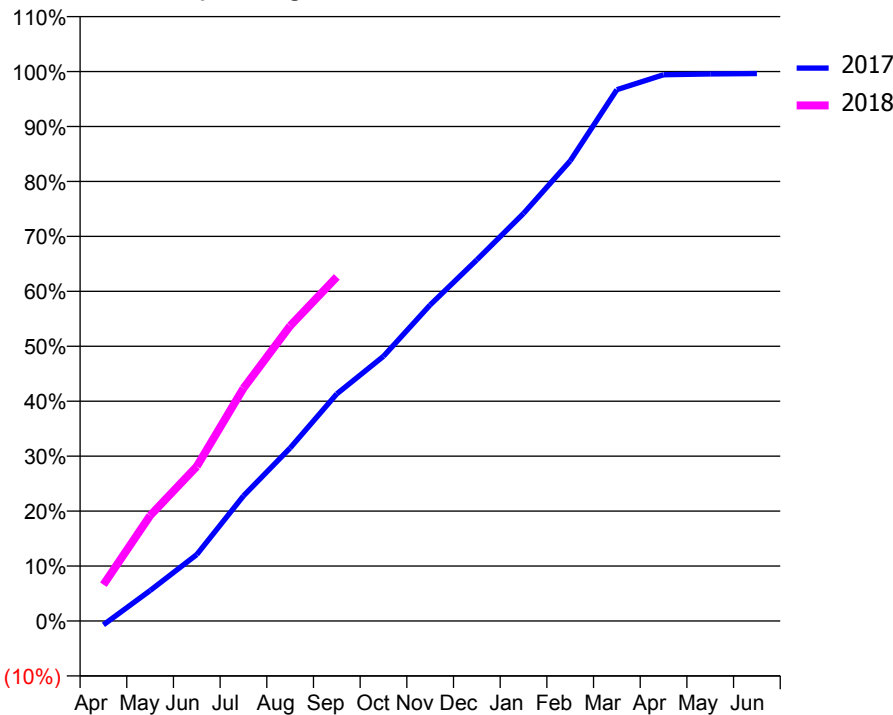
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,140        |                               |
| Quarter ending December 2016         | 2,516        | ↑                             |
| Quarter ending March 2017            | 2,874        | ↑                             |
| Quarter ending June 2017             | 3,160        | ↑                             |
| Quarter ending September 2017        | 3,284        | ↑                             |
| <b>Variance since September 2016</b> | <b>53.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -76                               | 700   |
| May       | 587                               | 2,027 |
| June      | 1,279                             | 2,975 |
| July      | 2,408                             | 4,477 |
| August    | 3,329                             | 5,678 |
| September | 4,369                             | 6,619 |
| October   | 5,094                             |       |
| November  | 6,081                             |       |
| December  | 6,948                             |       |
| January   | 7,841                             |       |
| February  | 8,850                             |       |
| March     | 10,220                            |       |
| April     | 10,507                            |       |
| May       | 10,522                            |       |
| June      | 10,531                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 812         | 11.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 366      | 1,666       | 22.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 471      | 812         | 58.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 755      | 1,666       | 45.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 311      | 2,359       | 13.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 2,359       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 2,359       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

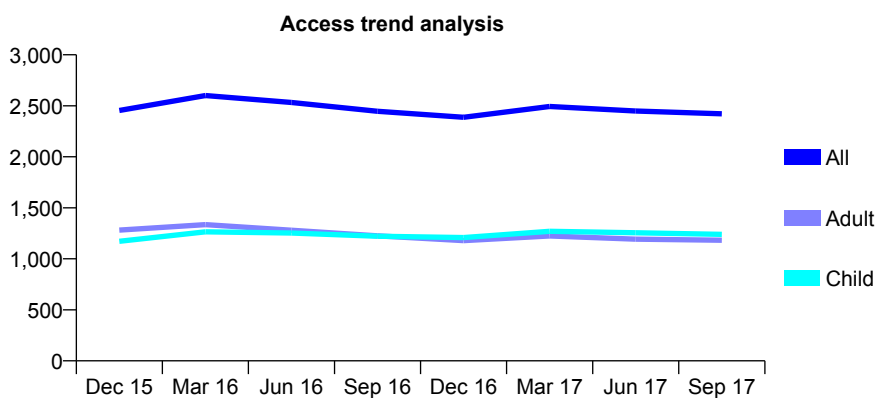
## Q46 - Vital Signs At a Glance Contract Report for 128007/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Ashton Road Limited Company |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 06/04/2007                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,609       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £233,458.15 |

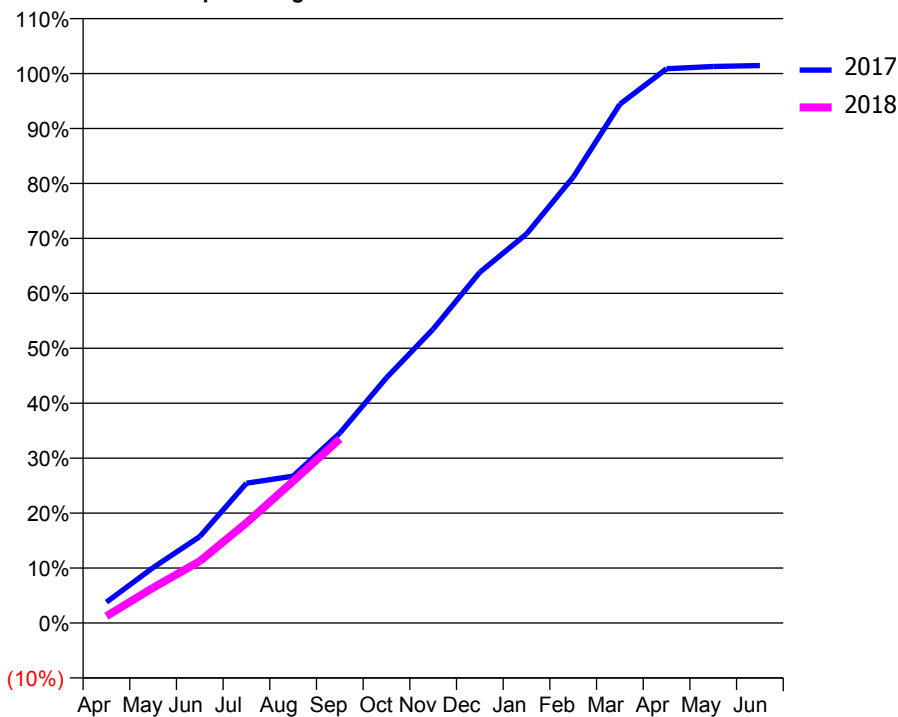
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,447         |                               |
| Quarter ending December 2016         | 2,387         | ↓                             |
| Quarter ending March 2017            | 2,494         | ↑                             |
| Quarter ending June 2017             | 2,449         | ↓                             |
| Quarter ending September 2017        | 2,422         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2017  | 2018  |
| April                             | 328   | 108   |
| May                               | 869   | 552   |
| June                              | 1,356 | 969   |
| July                              | 2,191 | 1,570 |
| August                            | 2,301 | 2,222 |
| September                         | 2,976 | 2,885 |
| October                           | 3,842 |       |
| November                          | 4,605 |       |
| December                          | 5,495 |       |
| January                           | 6,095 |       |
| February                          | 6,984 |       |
| March                             | 8,127 |       |
| April                             | 8,683 |       |
| May                               | 8,719 |       |
| June                              | 8,734 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 610         | 9.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 539         | 8.3%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 308      | 610         | 50.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 277      | 539         | 51.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 1,016       | 2.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,016       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,016       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

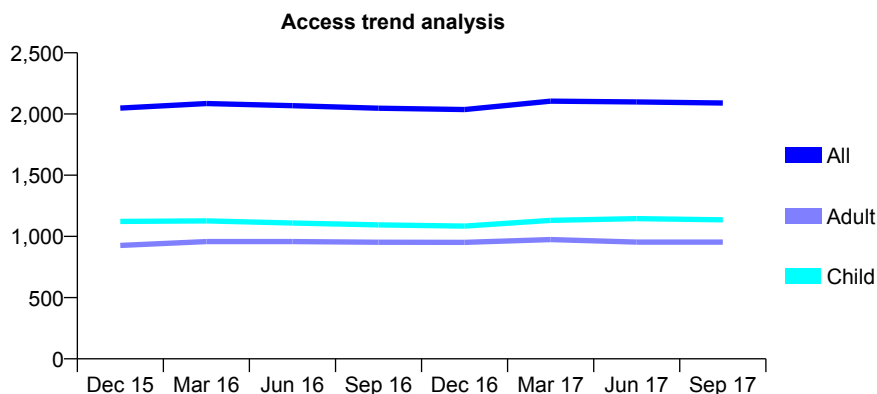
## Q46 - Vital Signs At a Glance Contract Report for 128236/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Maple Road Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/07/2009                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,704       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £151,076.77 |

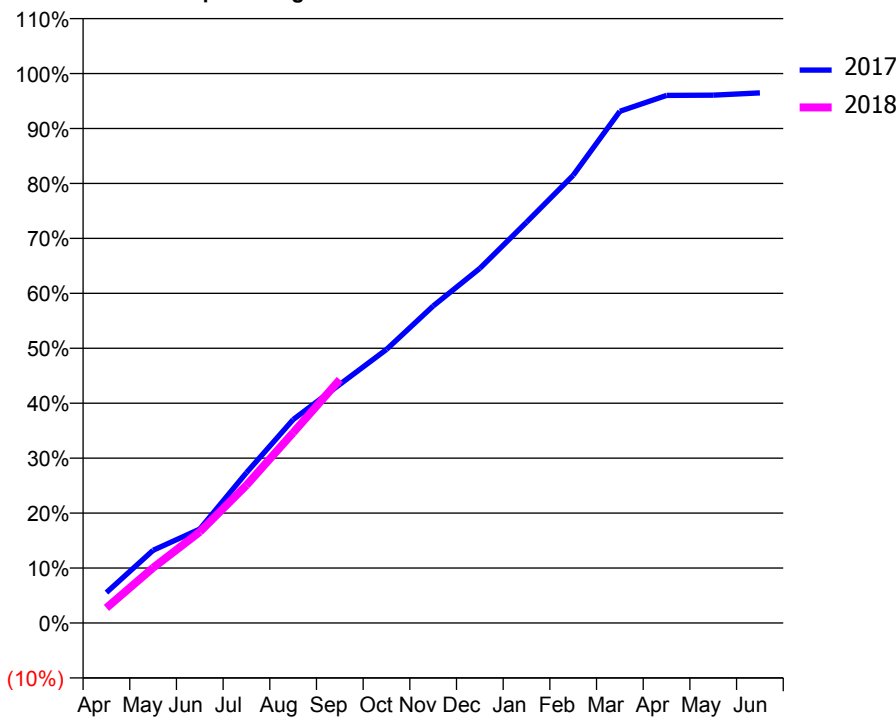
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,047       |                               |
| Quarter ending December 2016         | 2,036       | →                             |
| Quarter ending March 2017            | 2,105       | ↑                             |
| Quarter ending June 2017             | 2,099       | →                             |
| Quarter ending September 2017        | 2,090       | →                             |
| <b>Variance since September 2016</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 317                               | 157   |
| May       | 755                               | 574   |
| June      | 975                               | 946   |
| July      | 1,560                             | 1,430 |
| August    | 2,112                             | 1,976 |
| September | 2,477                             | 2,527 |
| October   | 2,840                             |       |
| November  | 3,291                             |       |
| December  | 3,682                             |       |
| January   | 4,160                             |       |
| February  | 4,648                             |       |
| March     | 5,312                             |       |
| April     | 5,477                             |       |
| May       | 5,479                             |       |
| June      | 5,503                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 1,068       | 11.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 123      | 659         | 18.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 728      | 1,068       | 68.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 344      | 659         | 52.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 1,603       | 9.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,603       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,603       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

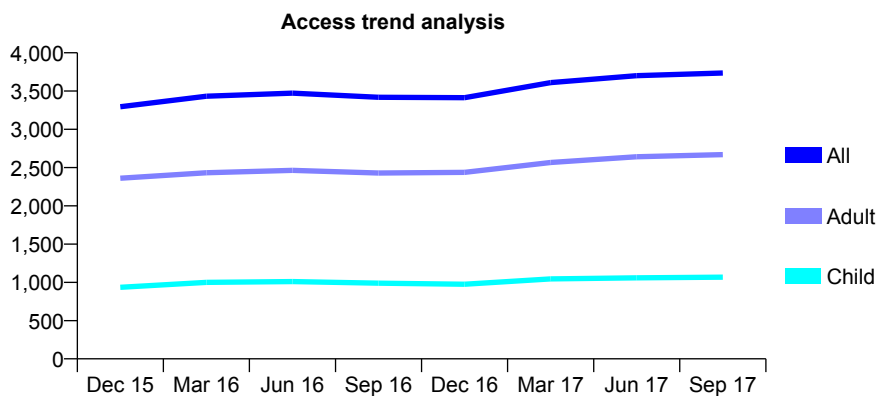
## Q46 - Vital Signs At a Glance Contract Report for 129364/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | DHS Dental Practices Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 25/01/2010               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,044      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,098.41 |

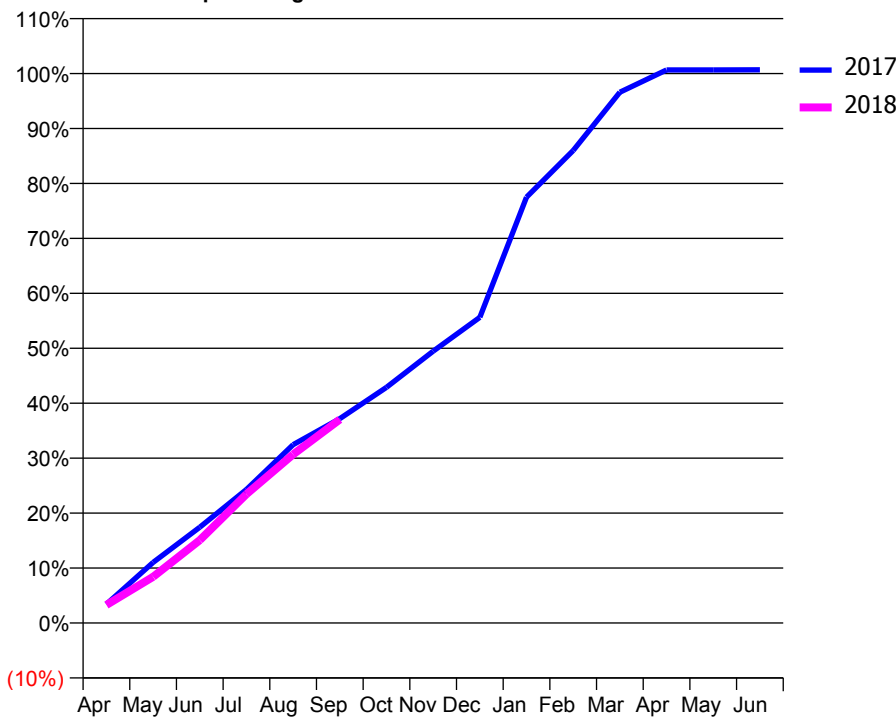
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,418       |                               |
| Quarter ending December 2016         | 3,413       | →                             |
| Quarter ending March 2017            | 3,611       | ↑                             |
| Quarter ending June 2017             | 3,701       | ↑                             |
| Quarter ending September 2017        | 3,736       | →                             |
| <b>Variance since September 2016</b> | <b>9.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 424                               | 430   |
| May       | 1,356                             | 1,098 |
| June      | 2,146                             | 1,967 |
| July      | 2,990                             | 3,061 |
| August    | 3,993                             | 4,002 |
| September | 4,573                             | 4,833 |
| October   | 5,275                             |       |
| November  | 6,084                             |       |
| December  | 6,843                             |       |
| January   | 9,533                             |       |
| February  | 10,577                            |       |
| March     | 11,881                            |       |
| April     | 12,381                            |       |
| May       | 12,380                            |       |
| June      | 12,383                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 677         | 6.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 265      | 1,706       | 15.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423      | 677         | 62.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 988      | 1,706       | 57.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 270      | 2,138       | 12.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,138       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,138       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

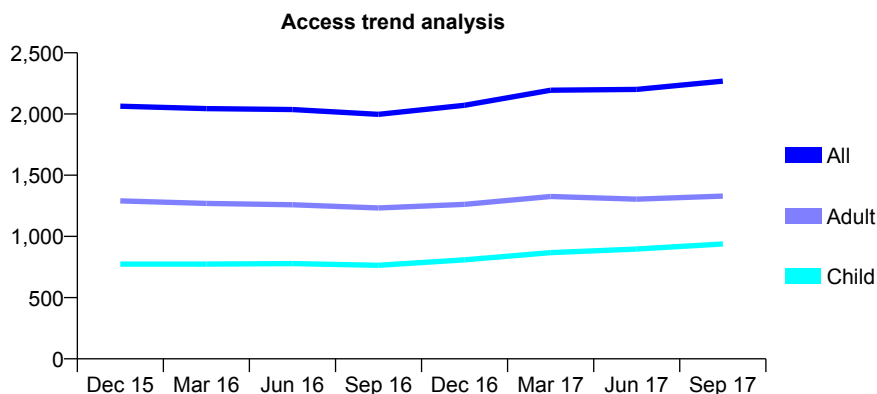
## Q46 - Vital Signs At a Glance Contract Report for 129364/0002 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | DHS Dental Practices Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 16/08/2010               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,957       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £173,554.69 |

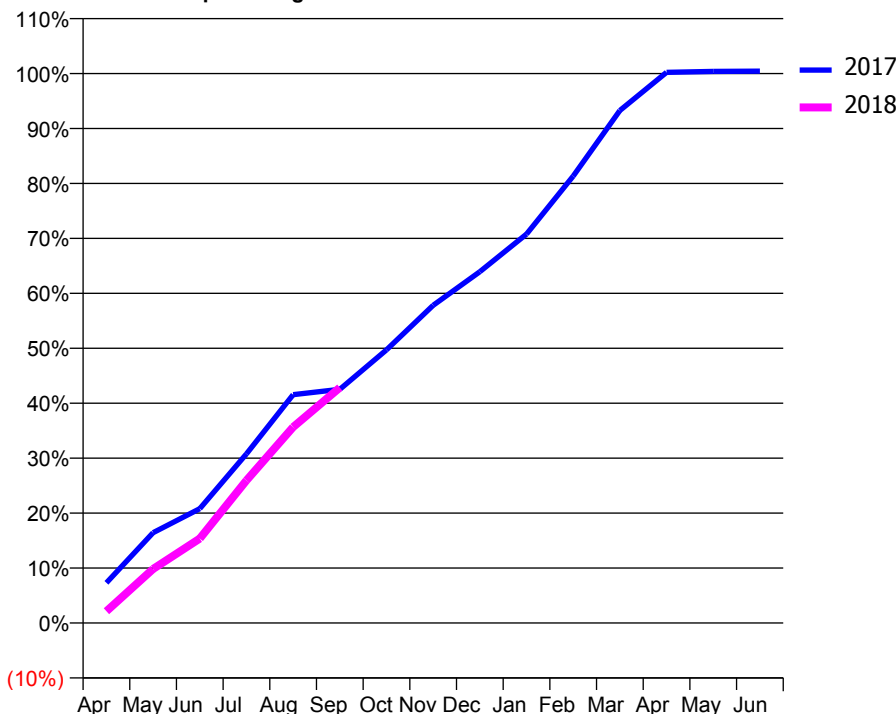
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,997        |                               |
| Quarter ending December 2016         | 2,071        | ↑                             |
| Quarter ending March 2017            | 2,194        | ↑                             |
| Quarter ending June 2017             | 2,201        | →                             |
| Quarter ending September 2017        | 2,268        | ↑                             |
| <b>Variance since September 2016</b> | <b>13.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 510   | 149   |
| May       | 1,144 | 684   |
| June      | 1,448 | 1,070 |
| July      | 2,141 | 1,805 |
| August    | 2,891 | 2,481 |
| September | 2,958 | 2,981 |
| October   | 3,459 |       |
| November  | 4,023 |       |
| December  | 4,448 |       |
| January   | 4,924 |       |
| February  | 5,657 |       |
| March     | 6,490 |       |
| April     | 6,972 |       |
| May       | 6,983 |       |
| June      | 6,986 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 821         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 114      | 1,006       | 11.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 521      | 821         | 63.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 597      | 1,006       | 59.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 110      | 1,564       | 7.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,564       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,564       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

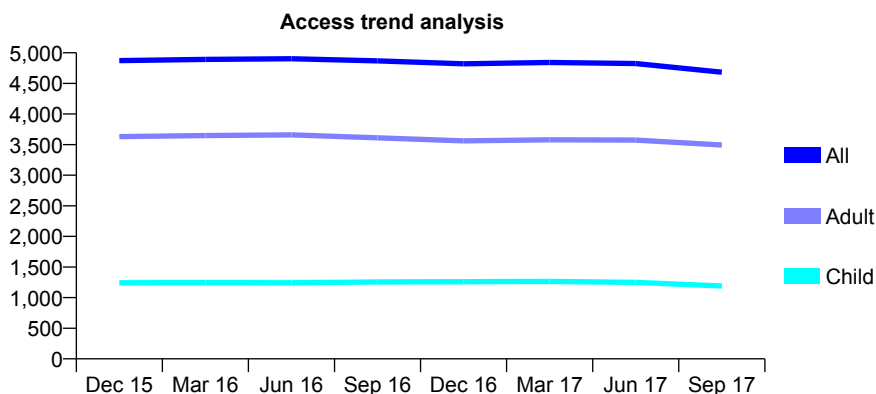
## Q46 - Vital Signs At a Glance Contract Report for 129739/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Offerton Fold Dental Practice Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2008                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,812      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £508,809.55 |

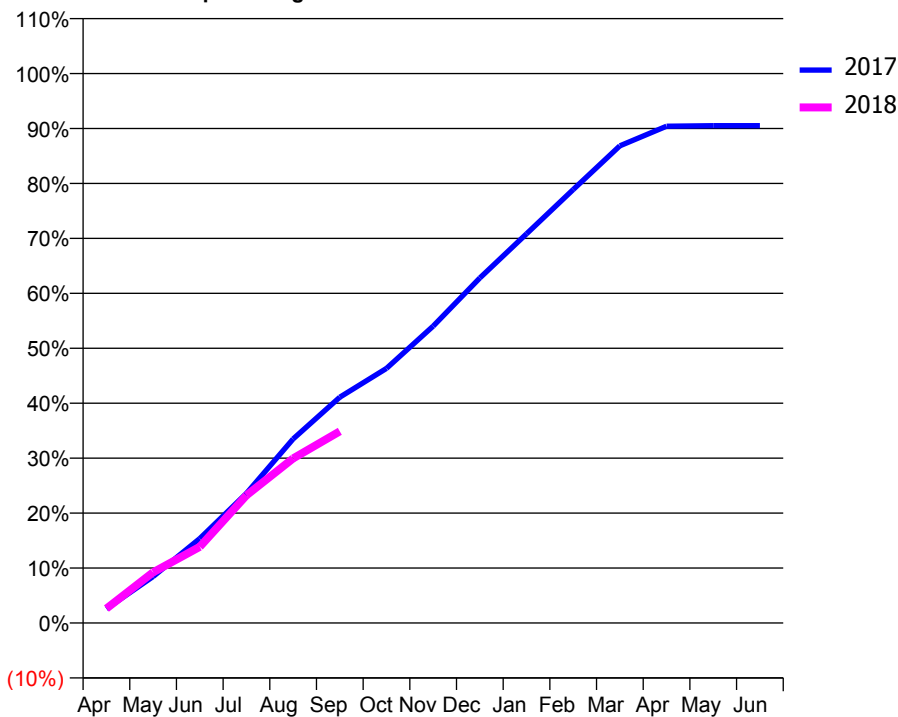
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,868         |                               |
| Quarter ending December 2016         | 4,821         | →                             |
| Quarter ending March 2017            | 4,842         | →                             |
| Quarter ending June 2017             | 4,824         | →                             |
| Quarter ending September 2017        | 4,684         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 384                               | 389   |
| May       | 1,253                             | 1,366 |
| June      | 2,278                             | 2,053 |
| July      | 3,497                             | 3,441 |
| August    | 4,962                             | 4,436 |
| September | 6,087                             | 5,169 |
| October   | 6,864                             |       |
| November  | 8,003                             |       |
| December  | 9,300                             |       |
| January   | 10,492                            |       |
| February  | 11,684                            |       |
| March     | 12,862                            |       |
| April     | 13,390                            |       |
| May       | 13,406                            |       |
| June      | 13,406                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 694         | 7.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 290      | 2,203       | 13.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 444      | 694         | 64.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,246    | 2,203       | 56.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 178      | 2,660       | 6.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,660       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 2,660       | 1.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



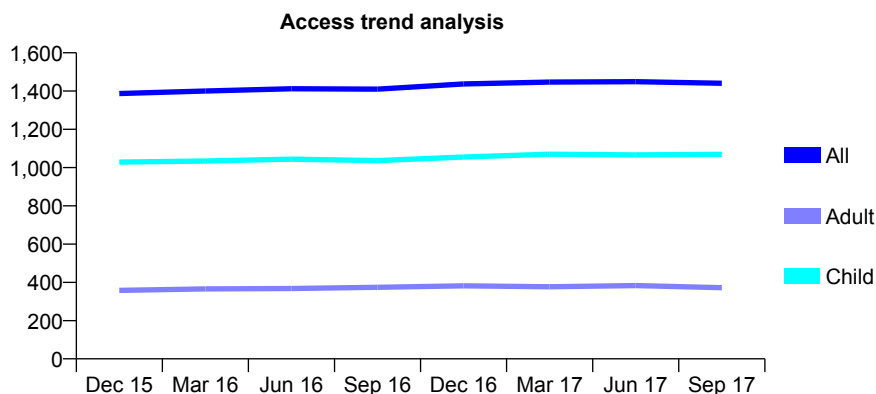
## Q46 - Vital Signs At a Glance Contract Report for 130001/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | 530 Dental Care |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/06/2010      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 4,012      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,674.19 |

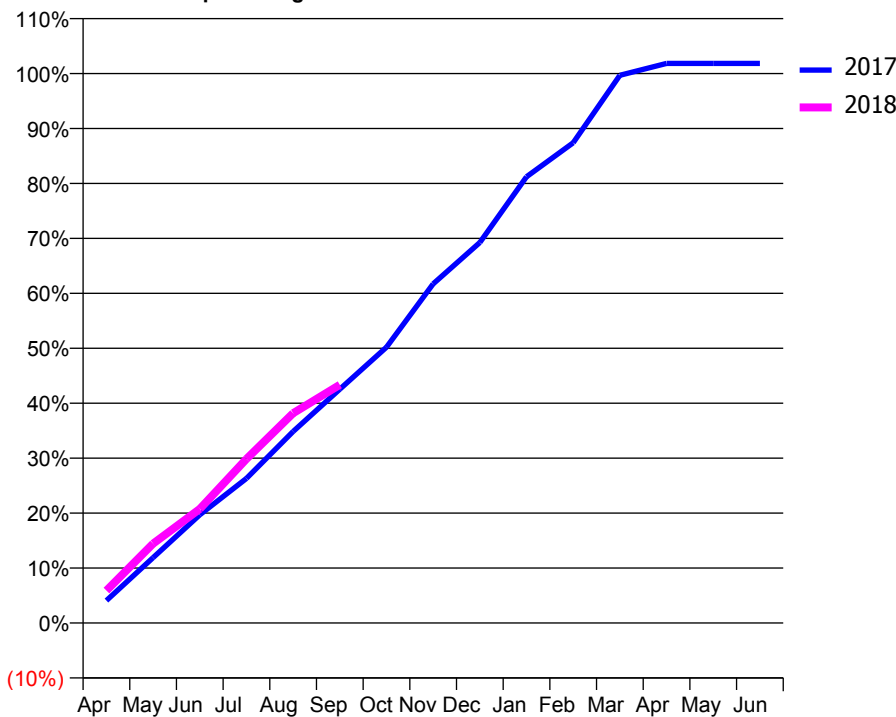
### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 1,410 |                               |
| Quarter ending December 2016         | 1,437 | →                             |
| Quarter ending March 2017            | 1,447 | →                             |
| Quarter ending June 2017             | 1,449 | →                             |
| Quarter ending September 2017        | 1,441 | →                             |
| <b>Variance since September 2016</b> | 2.2%  | ↑                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 164                               | 237   |
| May       | 477                               | 579   |
| June      | 790                               | 833   |
| July      | 1,056                             | 1,198 |
| August    | 1,398                             | 1,532 |
| September | 1,708                             | 1,739 |
| October   | 2,014                             |       |
| November  | 2,476                             |       |
| December  | 2,779                             |       |
| January   | 3,258                             |       |
| February  | 3,506                             |       |
| March     | 3,999                             |       |
| April     | 4,086                             |       |
| May       | 4,086                             |       |
| June      | 4,086                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 969         | 12.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 169         | 10.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636      | 969         | 65.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 112      | 169         | 66.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 1,077       | 0.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,077       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 1,077       | 2.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

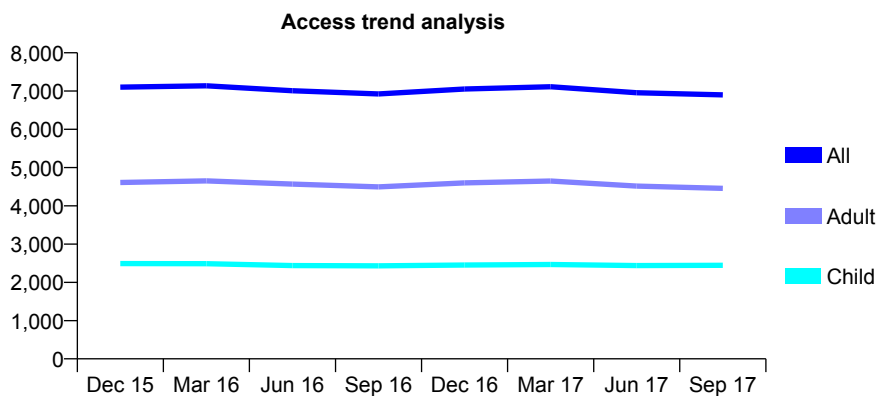
## Q46 - Vital Signs At a Glance Contract Report for 130761/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Ravat & Ray Dental Care (Deane) Ltd |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2011                          |
| Contract end date    |                                     |

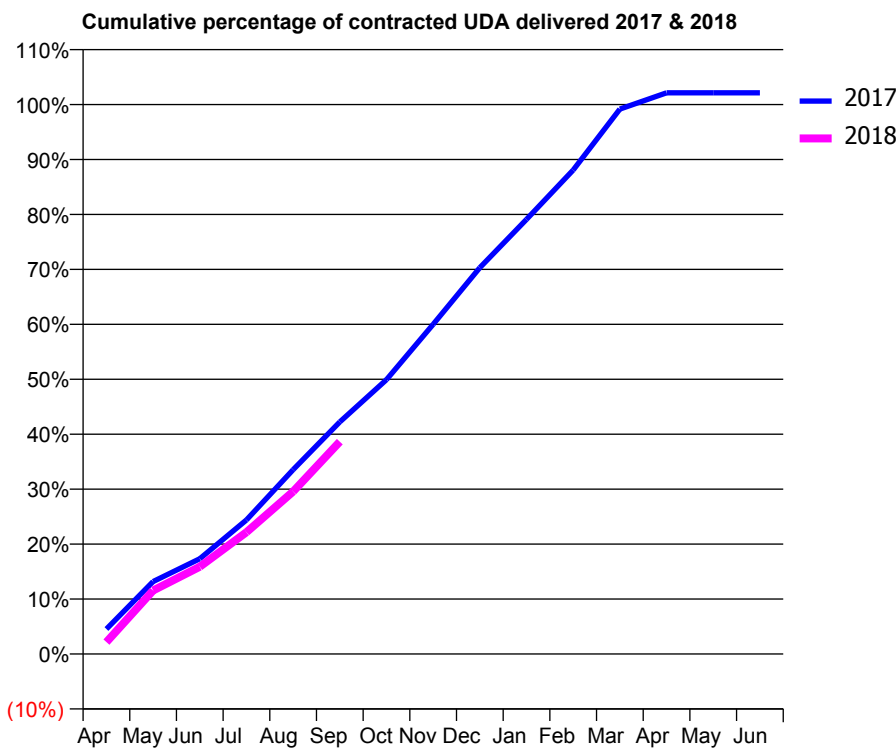
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,900      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £520,307.77 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,926         |                               |
| Quarter ending December 2016         | 7,052         | →                             |
| Quarter ending March 2017            | 7,114         | →                             |
| Quarter ending June 2017             | 6,956         | ↓                             |
| Quarter ending September 2017        | 6,901         | →                             |
| <b>Variance since September 2016</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 860                               | 410   |
| May       | 2,491                             | 2,185 |
| June      | 3,275                             | 3,003 |
| July      | 4,613                             | 4,188 |
| August    | 6,339                             | 5,587 |
| September | 7,982                             | 7,304 |
| October   | 9,437                             |       |
| November  | 11,339                            |       |
| December  | 13,291                            |       |
| January   | 14,951                            |       |
| February  | 16,646                            |       |
| March     | 18,741                            |       |
| April     | 19,302                            |       |
| May       | 19,301                            |       |
| June      | 19,301                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 1,954       | 9.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 307      | 2,758       | 11.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,300    | 1,954       | 66.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,723    | 2,758       | 62.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 407      | 4,437       | 9.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 4,437       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 4,437       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

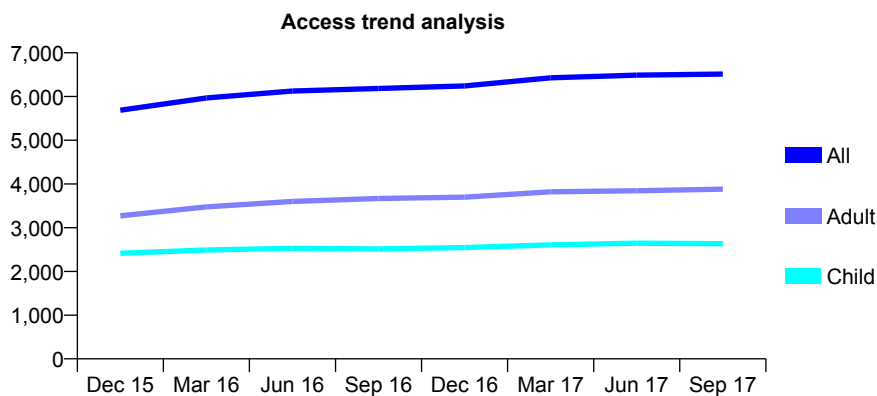
## Q46 - Vital Signs At a Glance Contract Report for 131318/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Bennison Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/10/2014               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,338      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £685,194.83 |

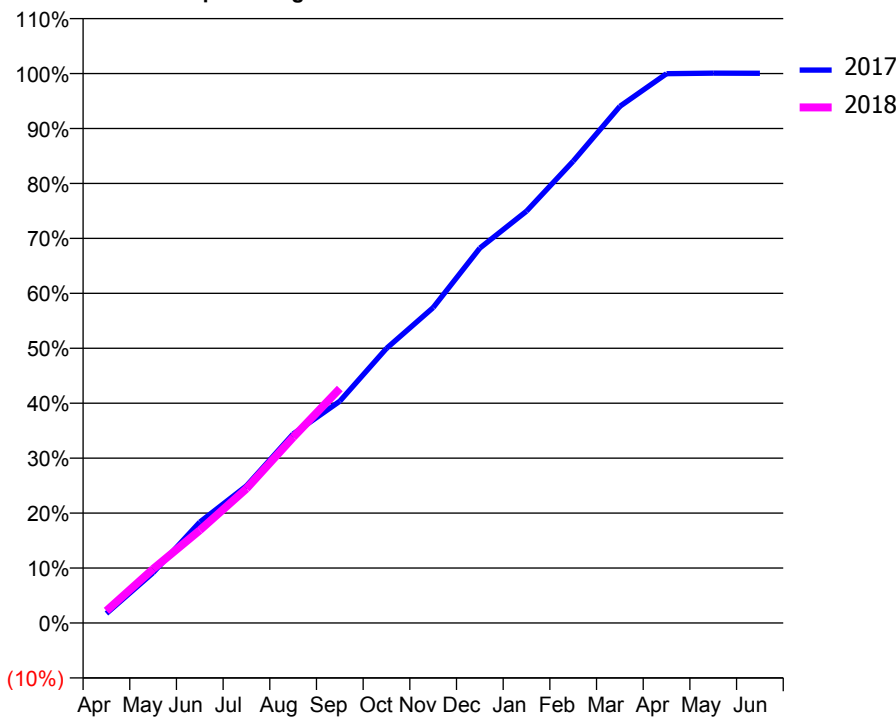
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,183       |                               |
| Quarter ending December 2016         | 6,242       | →                             |
| Quarter ending March 2017            | 6,428       | ↑                             |
| Quarter ending June 2017             | 6,490       | →                             |
| Quarter ending September 2017        | 6,513       | →                             |
| <b>Variance since September 2016</b> | <b>5.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 369                               | 475   |
| May       | 1,956                             | 2,099 |
| June      | 3,916                             | 3,600 |
| July      | 5,324                             | 5,215 |
| August    | 7,339                             | 7,212 |
| September | 8,612                             | 9,108 |
| October   | 10,664                            |       |
| November  | 12,248                            |       |
| December  | 14,559                            |       |
| January   | 15,991                            |       |
| February  | 17,936                            |       |
| March     | 20,063                            |       |
| April     | 21,333                            |       |
| May       | 21,350                            |       |
| June      | 21,347                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 350      | 2,558       | 13.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 413      | 2,946       | 14.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,778    | 2,558       | 69.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,867    | 2,946       | 63.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 242      | 4,335       | 5.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 4,335       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 4,335       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

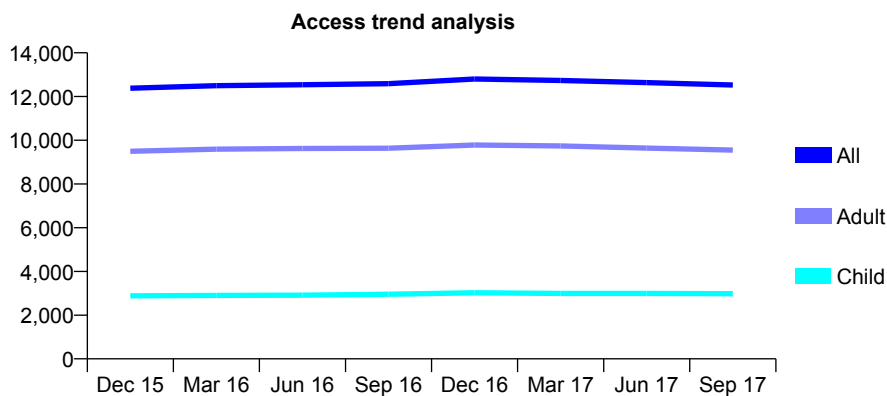
## Q46 - Vital Signs At a Glance Contract Report for 131415/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Kinshuck Family Dentistry Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/10/2008                    |
| Contract end date    |                               |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 37,000        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,092,593.47 |

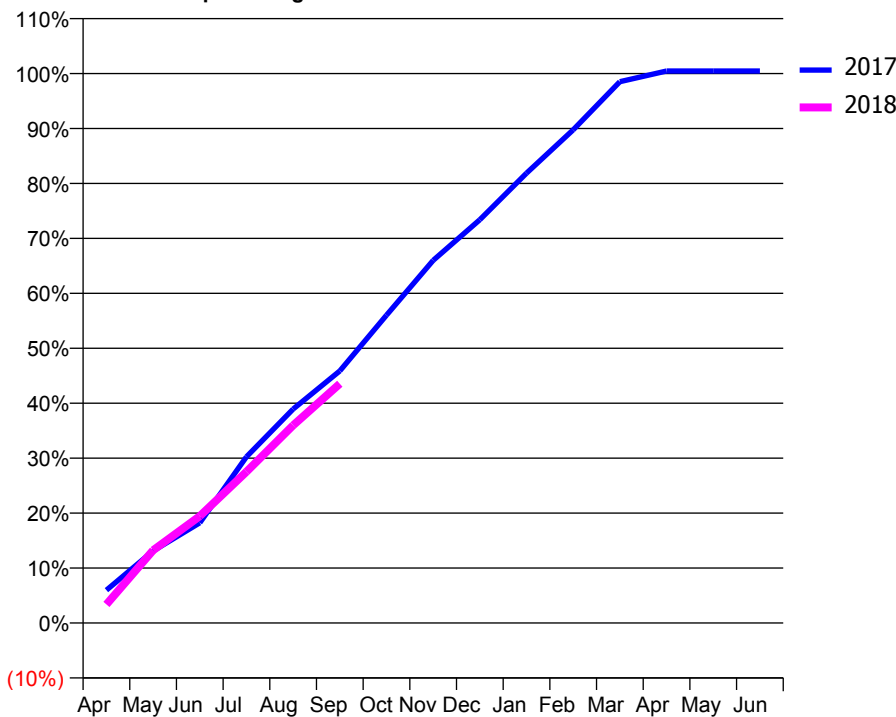
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 12,590        |                               |
| Quarter ending December 2016         | 12,804        | →                             |
| Quarter ending March 2017            | 12,736        | →                             |
| Quarter ending June 2017             | 12,637        | →                             |
| Quarter ending September 2017        | 12,529        | →                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,214                             | 1,255  |
| May       | 4,853                             | 4,901  |
| June      | 6,748                             | 7,193  |
| July      | 11,195                            | 10,191 |
| August    | 14,402                            | 13,315 |
| September | 16,975                            | 16,116 |
| October   | 20,725                            |        |
| November  | 24,421                            |        |
| December  | 27,159                            |        |
| January   | 30,292                            |        |
| February  | 33,206                            |        |
| March     | 36,446                            |        |
| April     | 37,166                            |        |
| May       | 37,167                            |        |
| June      | 37,167                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 323      | 2,643       | 12.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 921      | 7,067       | 13.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,728    | 2,643       | 65.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,506    | 7,067       | 63.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 625      | 8,926       | 7.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 8,926       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 183      | 8,926       | 2.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

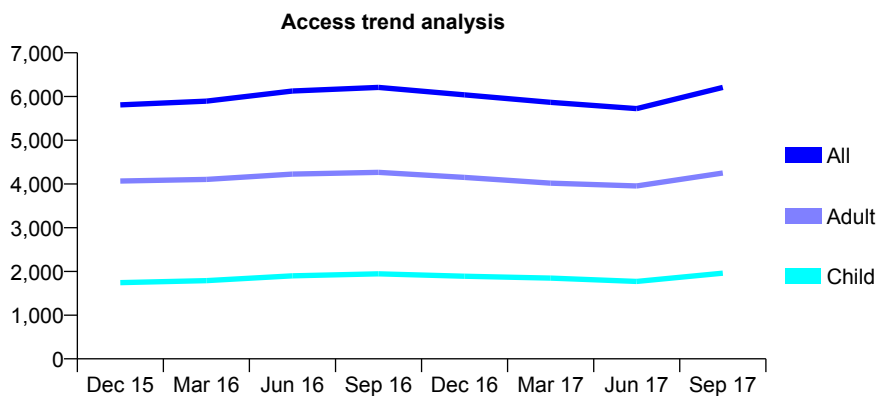
## Q46 - Vital Signs At a Glance Contract Report for 132284/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Smile Care (Dental) LTD |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2011              |
| Contract end date    |                         |

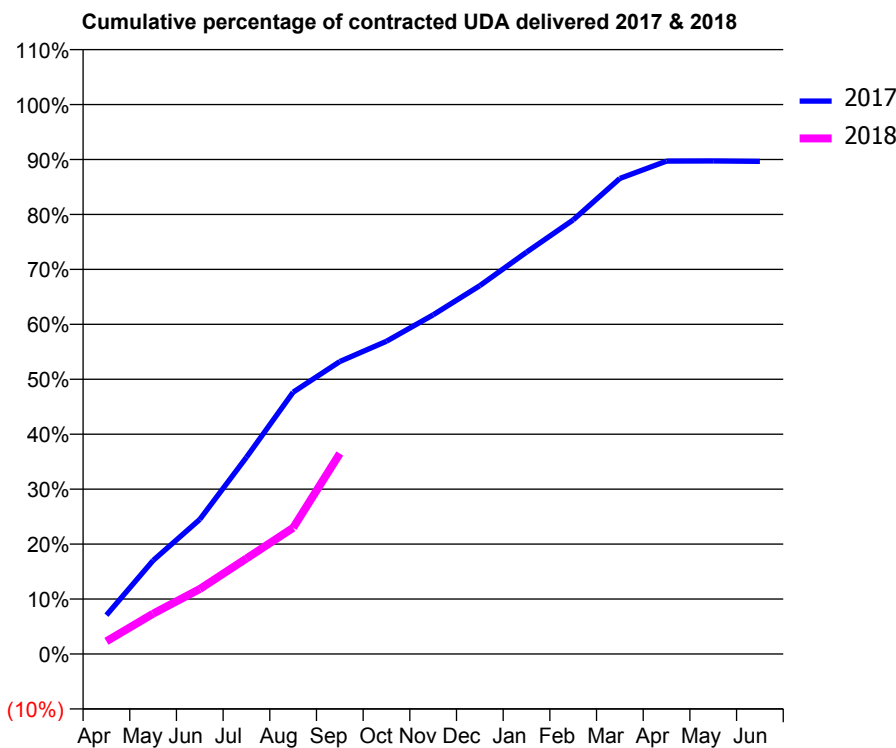
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,234      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £530,463.39 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,210         |                               |
| Quarter ending December 2016         | 6,038         | ↓                             |
| Quarter ending March 2017            | 5,866         | ↓                             |
| Quarter ending June 2017             | 5,724         | ↓                             |
| Quarter ending September 2017        | 6,208         | ↑                             |
| <b>Variance since September 2016</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2017   | 2018  |
| April                             | 1,433  | 467   |
| May                               | 3,444  | 1,484 |
| June                              | 4,957  | 2,395 |
| July                              | 7,247  | 3,518 |
| August                            | 9,641  | 4,650 |
| September                         | 10,772 | 7,383 |
| October                           | 11,517 |       |
| November                          | 12,487 |       |
| December                          | 13,567 |       |
| January                           | 14,795 |       |
| February                          | 15,983 |       |
| March                             | 17,514 |       |
| April                             | 18,152 |       |
| May                               | 18,157 |       |
| June                              | 18,142 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,037       | 8.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 2,262       | 12.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 287      | 1,037       | 27.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 736      | 2,262       | 32.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 436      | 3,087       | 14.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,087       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,087       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

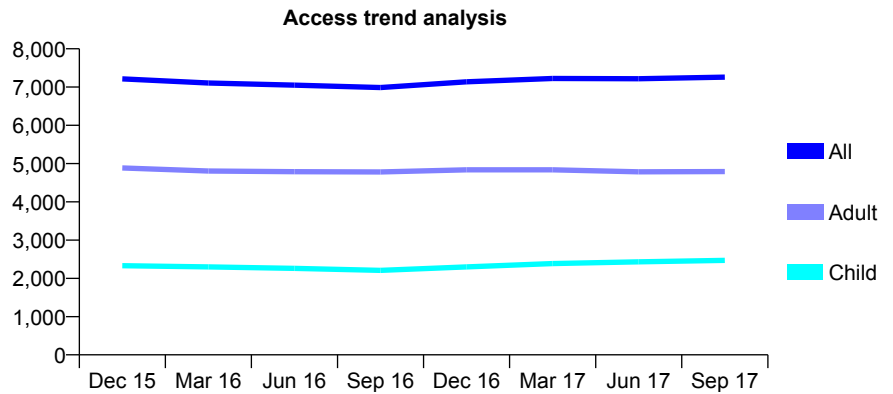
## Q46 - Vital Signs At a Glance Contract Report for 133353/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Droylsden Road Dental Practice |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/02/2012                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,267      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £693,976.35 |

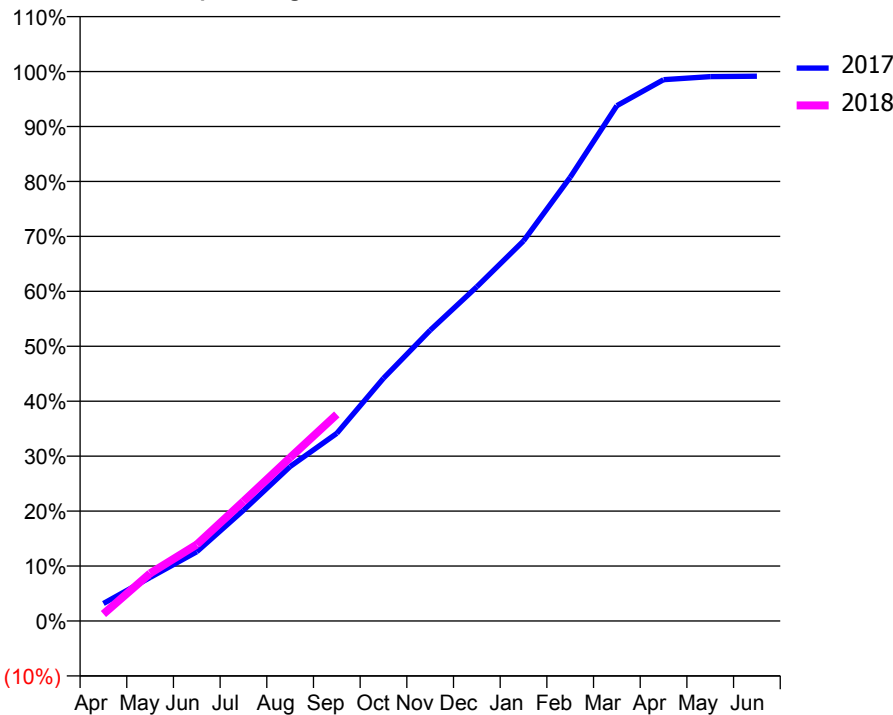
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,989       |                               |
| Quarter ending December 2016         | 7,138       | ↑                             |
| Quarter ending March 2017            | 7,223       | →                             |
| Quarter ending June 2017             | 7,218       | →                             |
| Quarter ending September 2017        | 7,261       | →                             |
| <b>Variance since September 2016</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 680                               | 272   |
| May       | 1,687                             | 1,847 |
| June      | 2,682                             | 2,958 |
| July      | 4,285                             | 4,629 |
| August    | 5,978                             | 6,323 |
| September | 7,262                             | 7,998 |
| October   | 9,396                             |       |
| November  | 11,252                            |       |
| December  | 12,935                            |       |
| January   | 14,712                            |       |
| February  | 17,173                            |       |
| March     | 19,946                            |       |
| April     | 20,950                            |       |
| May       | 21,069                            |       |
| June      | 21,086                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,443       | 6.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 268      | 2,633       | 10.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 818      | 1,443       | 56.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,424    | 2,633       | 54.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 212      | 3,317       | 6.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 3,317       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 3,317       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

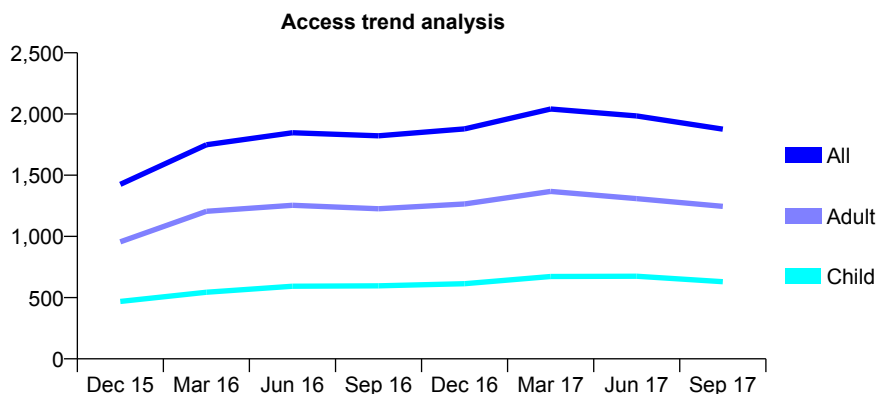
## Q46 - Vital Signs At a Glance Contract Report for 133485/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Ethos Dental Care |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 09/03/2015        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,553       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £119,209.49 |

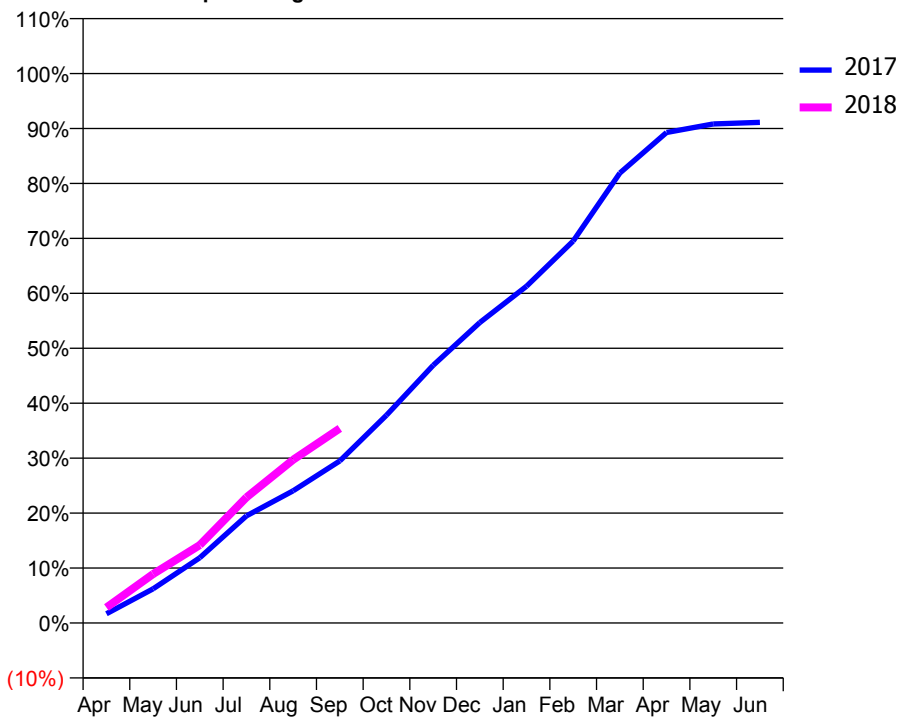
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,822       |                               |
| Quarter ending December 2016         | 1,879       | ↑                             |
| Quarter ending March 2017            | 2,041       | ↑                             |
| Quarter ending June 2017             | 1,984       | ↓                             |
| Quarter ending September 2017        | 1,876       | ↓                             |
| <b>Variance since September 2016</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 93                                | 157   |
| May       | 346                               | 495   |
| June      | 660                               | 788   |
| July      | 1,082                             | 1,271 |
| August    | 1,336                             | 1,650 |
| September | 1,638                             | 1,966 |
| October   | 2,100                             |       |
| November  | 2,605                             |       |
| December  | 3,037                             |       |
| January   | 3,404                             |       |
| February  | 3,860                             |       |
| March     | 4,547                             |       |
| April     | 4,957                             |       |
| May       | 5,043                             |       |
| June      | 5,060                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 534         | 10.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 109      | 844         | 12.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 317      | 534         | 59.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 456      | 844         | 54.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 101      | 1,186       | 8.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,186       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,186       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



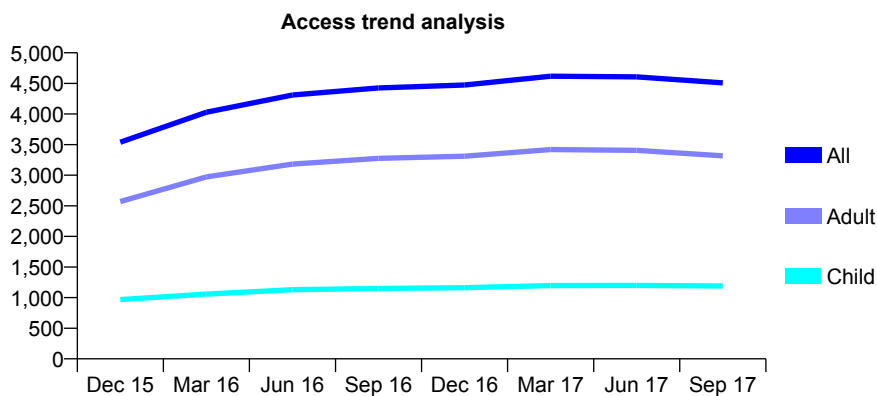
## Q46 - Vital Signs At a Glance Contract Report for 134899/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | High Lane Partnership   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/06/2015              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,969      |
| Carry forward general activity (UDA)        | 2           |
| 17/18 Contracted orthodontic activity (UOA) | 309         |
| Carry forward orthodontic activity (UOA)    | -6          |
| Baseline contract value                     | £437,919.13 |

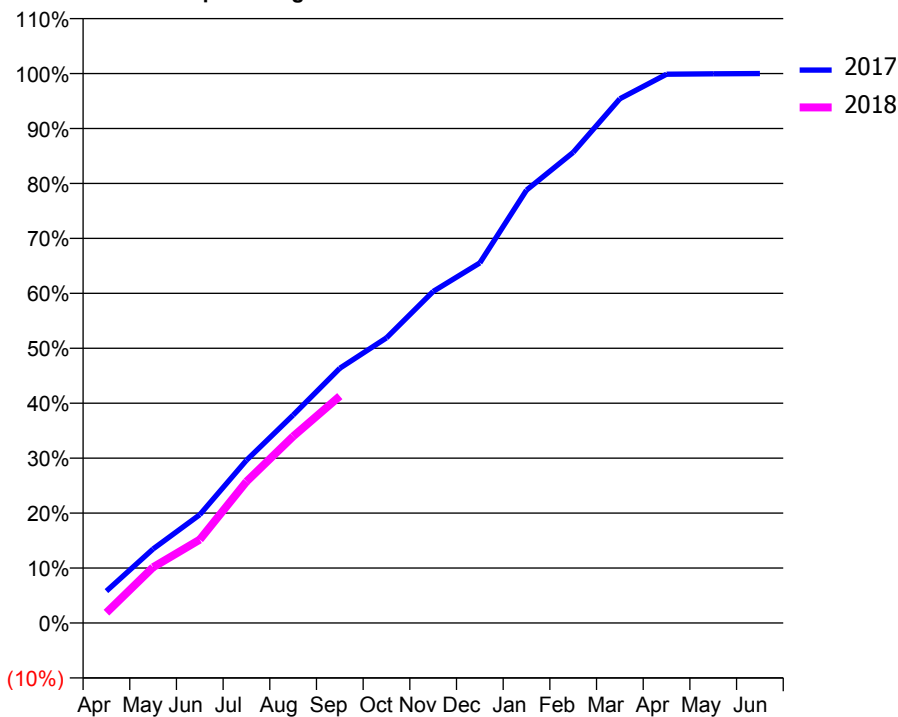
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,426       |                               |
| Quarter ending December 2016         | 4,473       | →                             |
| Quarter ending March 2017            | 4,617       | ↑                             |
| Quarter ending June 2017             | 4,606       | →                             |
| Quarter ending September 2017        | 4,508       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 871                               | 281   |
| May       | 2,019                             | 1,521 |
| June      | 2,950                             | 2,271 |
| July      | 4,432                             | 3,854 |
| August    | 5,665                             | 5,083 |
| September | 6,942                             | 6,182 |
| October   | 7,768                             |       |
| November  | 9,033                             |       |
| December  | 9,810                             |       |
| January   | 11,791                            |       |
| February  | 12,820                            |       |
| March     | 14,283                            |       |
| April     | 14,949                            |       |
| May       | 14,959                            |       |
| June      | 14,967                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 158      | 1,110       | 14.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 541      | 2,769       | 19.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 727      | 1,110       | 65.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,803    | 2,769       | 65.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 299      | 3,504       | 8.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 3,504       | 2.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,504       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

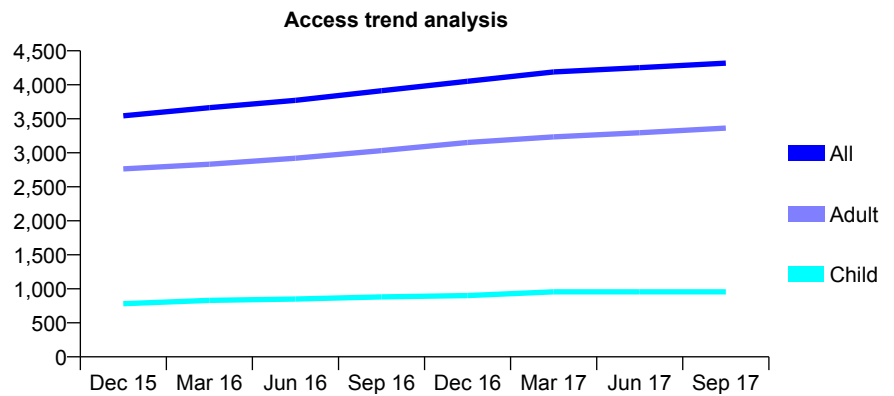
## Q46 - Vital Signs At a Glance Contract Report for 136255/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Haughton Green Dental Practice |
| Contract type name   | Pilot Contract                 |
| Purpose of contract  | General                        |
| Contract start date  | 01/02/2013                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,158      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £370,256.14 |

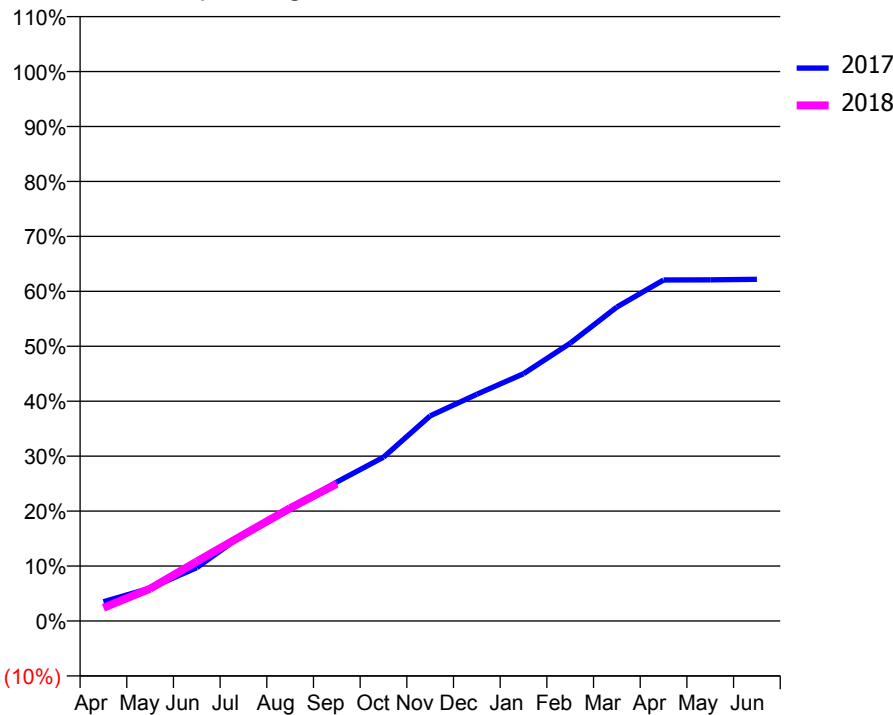
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,913        |                               |
| Quarter ending December 2016         | 4,052        | ↑                             |
| Quarter ending March 2017            | 4,189        | ↑                             |
| Quarter ending June 2017             | 4,252        | →                             |
| Quarter ending September 2017        | 4,319        | →                             |
| <b>Variance since September 2016</b> | <b>10.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 461                               | 317   |
| May       | 786                               | 776   |
| June      | 1,279                             | 1,427 |
| July      | 2,076                             | 2,067 |
| August    | 2,676                             | 2,702 |
| September | 3,329                             | 3,287 |
| October   | 3,924                             |       |
| November  | 4,911                             |       |
| December  | 5,431                             |       |
| January   | 5,921                             |       |
| February  | 6,651                             |       |
| March     | 7,518                             |       |
| April     | 8,166                             |       |
| May       | 8,169                             |       |
| June      | 8,182                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 526         | 3.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 160      | 1,543       | 10.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168      | 526         | 31.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 259      | 1,543       | 16.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 235      | 1,754       | 13.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,754       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,754       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

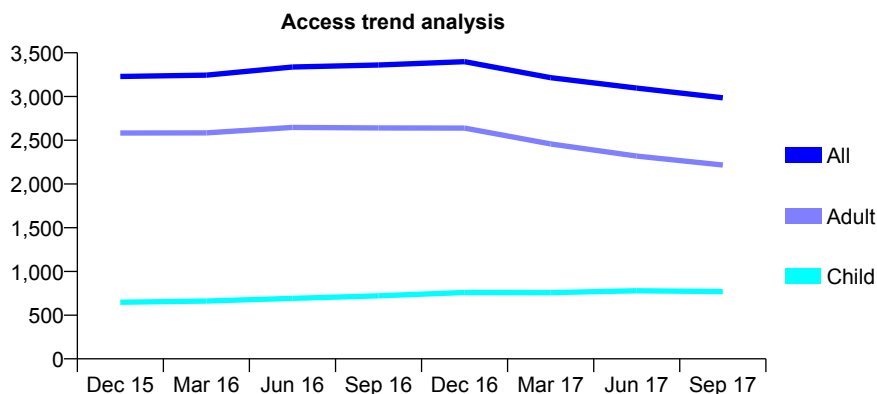
## Q46 - Vital Signs At a Glance Contract Report for 136379/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Adrian Jennings Ltd T/A Chorlton Smile Ce |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/01/2014                                |
| Contract end date    |   |

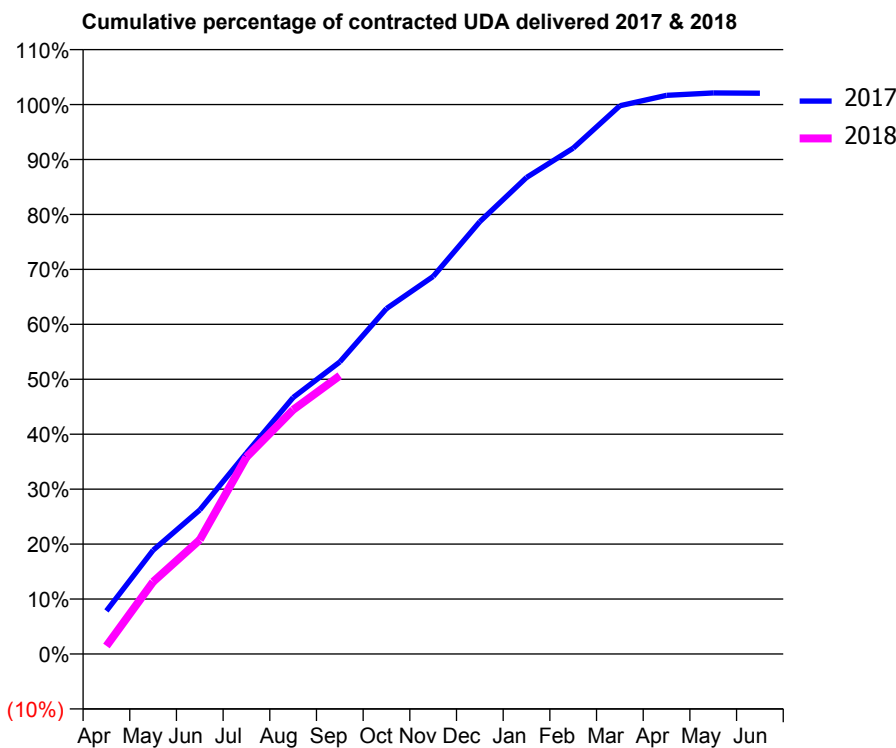
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,680       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,614.71 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,360          |                               |
| Quarter ending December 2016         | 3,398          | →                             |
| Quarter ending March 2017            | 3,215          | ↓                             |
| Quarter ending June 2017             | 3,097          | ↓                             |
| Quarter ending September 2017        | 2,985          | ↓                             |
| <b>Variance since September 2016</b> | <b>(11.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 446                               | 84    |
| May       | 1,073                             | 746   |
| June      | 1,489                             | 1,181 |
| July      | 2,078                             | 2,035 |
| August    | 2,651                             | 2,524 |
| September | 3,019                             | 2,877 |
| October   | 3,570                             |       |
| November  | 3,903                             |       |
| December  | 4,469                             |       |
| January   | 4,926                             |       |
| February  | 5,228                             |       |
| March     | 5,667                             |       |
| April     | 5,774                             |       |
| May       | 5,800                             |       |
| June      | 5,797                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 434         | 5.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 81       | 1,086       | 7.5%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170      | 434         | 39.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 384      | 1,086       | 35.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 117      | 1,432       | 8.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,432       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,432       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

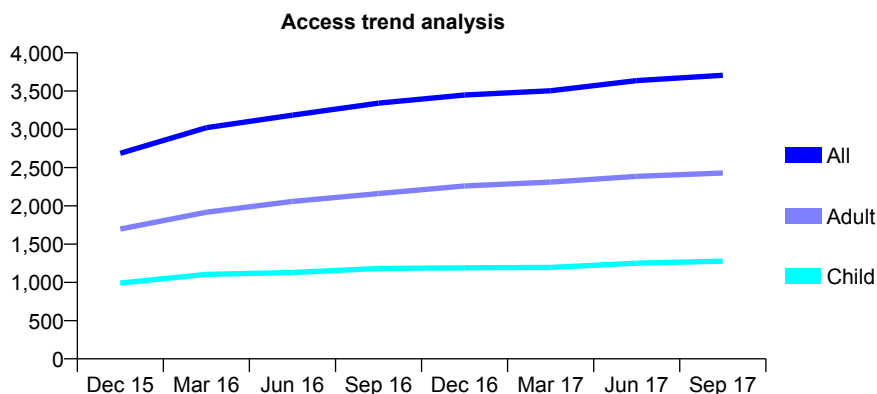
## Q46 - Vital Signs At a Glance Contract Report for 137286/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Partners in Progress (UK) Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 23/04/2009                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,600       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £271,179.16 |

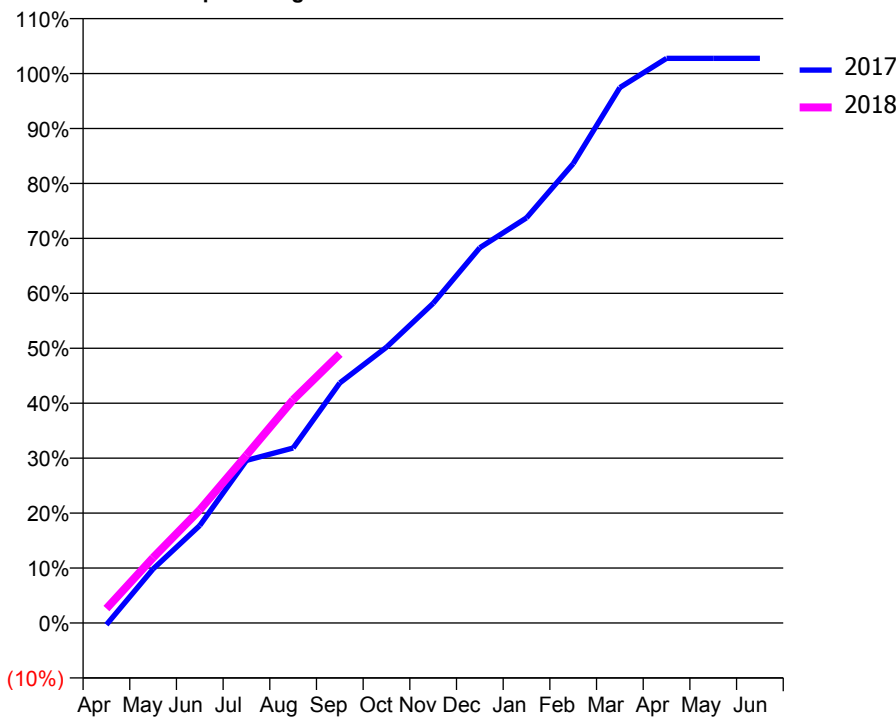
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,342        |                               |
| Quarter ending December 2016         | 3,449        | ↑                             |
| Quarter ending March 2017            | 3,505        | →                             |
| Quarter ending June 2017             | 3,636        | ↑                             |
| Quarter ending September 2017        | 3,706        | →                             |
| <b>Variance since September 2016</b> | <b>10.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -31                               | 253   |
| May       | 944                               | 1,144 |
| June      | 1,704                             | 1,977 |
| July      | 2,840                             | 2,931 |
| August    | 3,058                             | 3,901 |
| September | 4,194                             | 4,699 |
| October   | 4,818                             |       |
| November  | 5,585                             |       |
| December  | 6,558                             |       |
| January   | 7,078                             |       |
| February  | 8,023                             |       |
| March     | 9,355                             |       |
| April     | 9,864                             |       |
| May       | 9,864                             |       |
| June      | 9,865                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 874         | 9.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 303      | 1,552       | 19.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 463      | 874         | 53.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 730      | 1,552       | 47.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 308      | 2,232       | 13.8%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,232       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 2,232       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

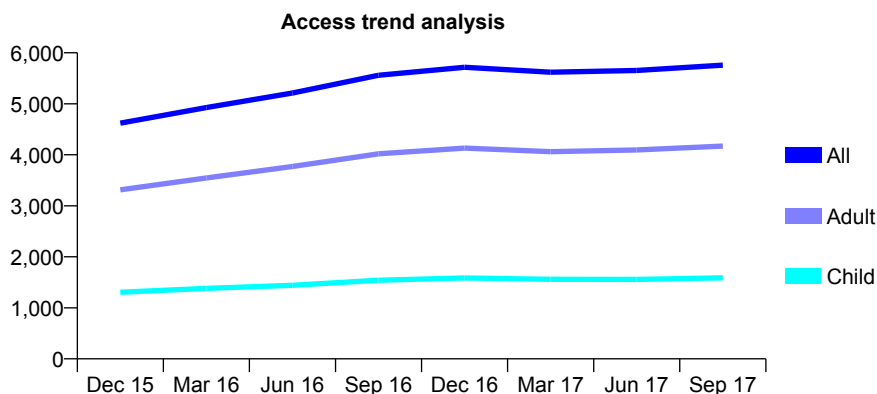
## Q46 - Vital Signs At a Glance Contract Report for 137731/0003 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Smile Transformation & Cosmetic Services |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/08/2014                               |
| Contract end date    |  |

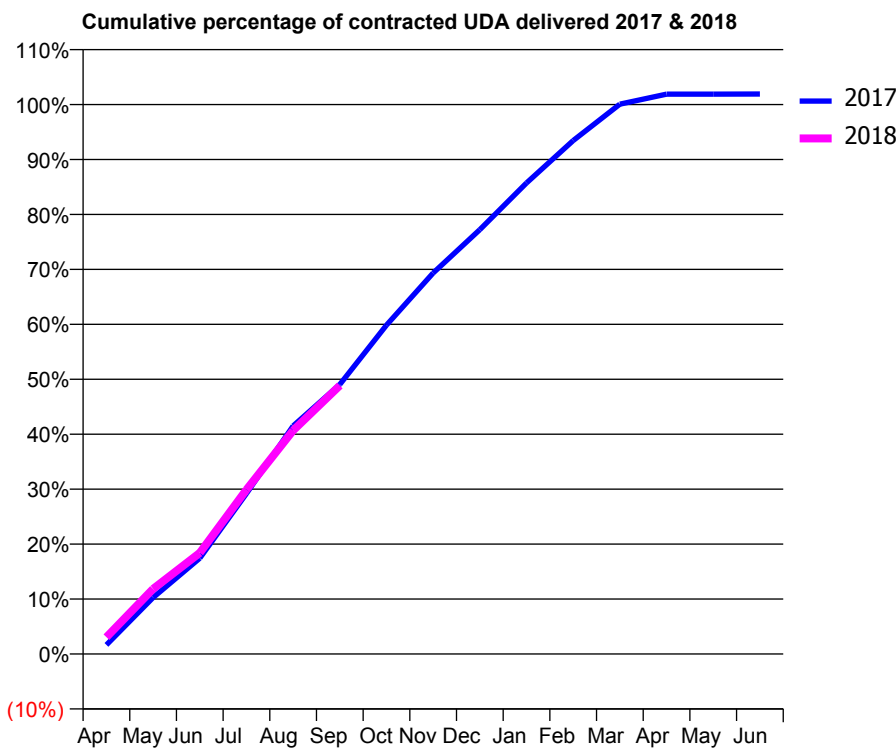
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,603      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £460,214.24 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,559       |                               |
| Quarter ending December 2016         | 5,717       | ↑                             |
| Quarter ending March 2017            | 5,620       | ↓                             |
| Quarter ending June 2017             | 5,654       | →                             |
| Quarter ending September 2017        | 5,758       | →                             |
| <b>Variance since September 2016</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 294                               | 539   |
| May       | 1,811                             | 2,088 |
| June      | 3,067                             | 3,242 |
| July      | 5,142                             | 5,265 |
| August    | 7,308                             | 7,160 |
| September | 8,637                             | 8,601 |
| October   | 10,538                            |       |
| November  | 12,204                            |       |
| December  | 13,596                            |       |
| January   | 15,089                            |       |
| February  | 16,450                            |       |
| March     | 17,615                            |       |
| April     | 17,933                            |       |
| May       | 17,936                            |       |
| June      | 17,939                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,176       | 9.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 509      | 3,085       | 16.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 643      | 1,176       | 54.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,653    | 3,085       | 53.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 526      | 4,076       | 12.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,076       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 4,076       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

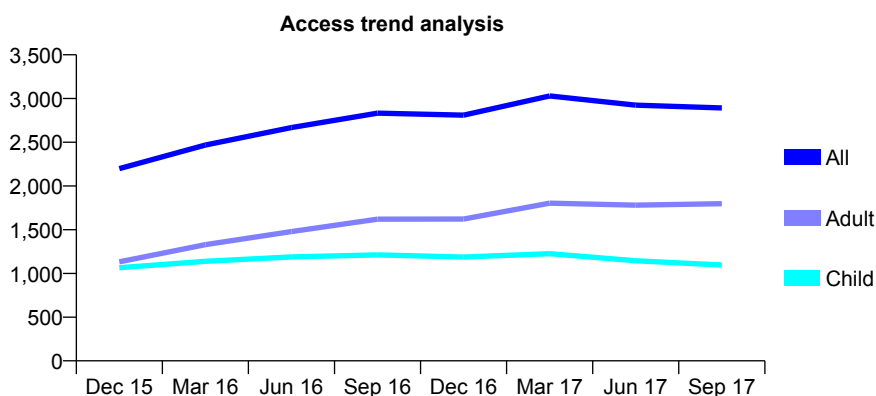
## Q46 - Vital Signs At a Glance Contract Report for 137731/0004 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Smile Transformation & Cosmetic Services |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/08/2014                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,659       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £232,529.50 |

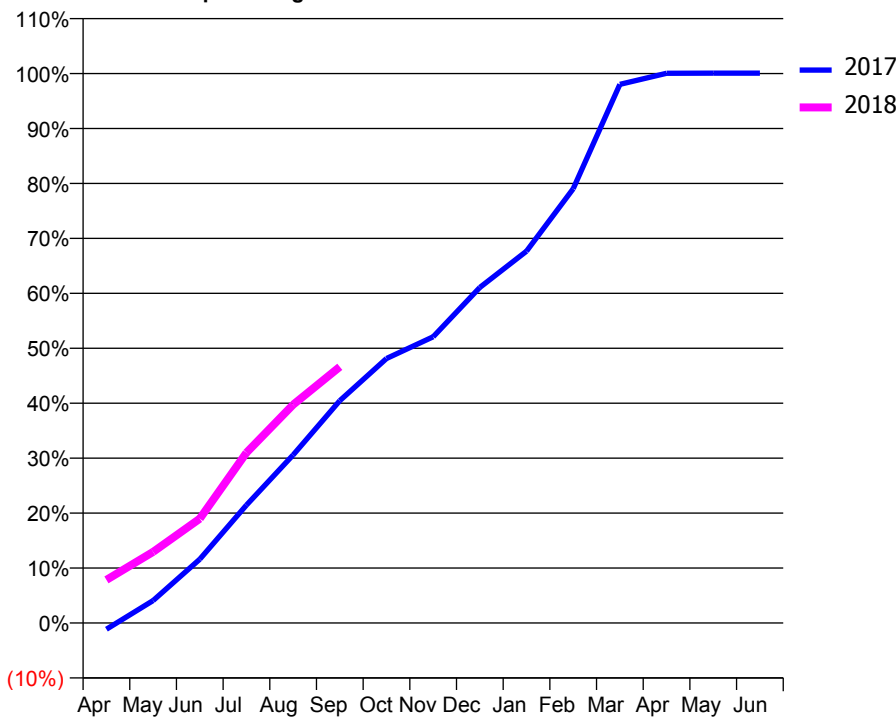
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,833       |                               |
| Quarter ending December 2016         | 2,810       | →                             |
| Quarter ending March 2017            | 3,029       | ↑                             |
| Quarter ending June 2017             | 2,925       | ↓                             |
| Quarter ending September 2017        | 2,893       | ↓                             |
| <b>Variance since September 2016</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -100                              | 681   |
| May       | 353                               | 1,120 |
| June      | 1,005                             | 1,644 |
| July      | 1,859                             | 2,685 |
| August    | 2,649                             | 3,441 |
| September | 3,504                             | 4,039 |
| October   | 4,168                             |       |
| November  | 4,510                             |       |
| December  | 5,287                             |       |
| January   | 5,860                             |       |
| February  | 6,842                             |       |
| March     | 8,488                             |       |
| April     | 8,662                             |       |
| May       | 8,665                             |       |
| June      | 8,665                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 776         | 9.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 181      | 1,162       | 15.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 475      | 776         | 61.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 600      | 1,162       | 51.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 163      | 1,869       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,869       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,869       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

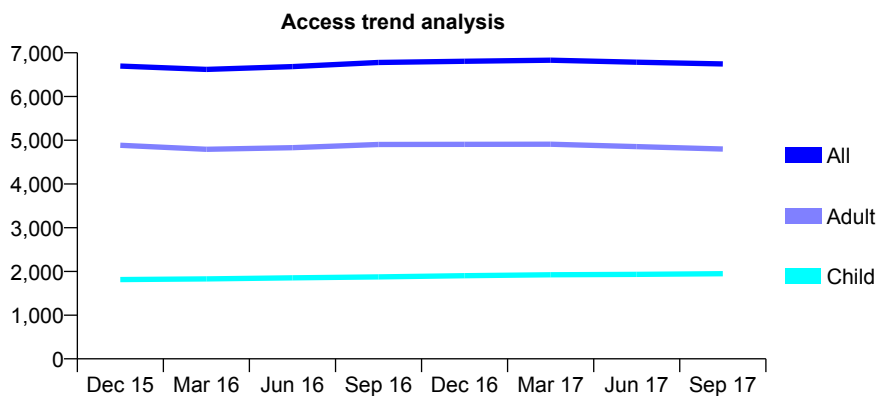
## Q46 - Vital Signs At a Glance Contract Report for 138096/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Circle Dental Care Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/08/2009             |
| Contract end date    |                        |

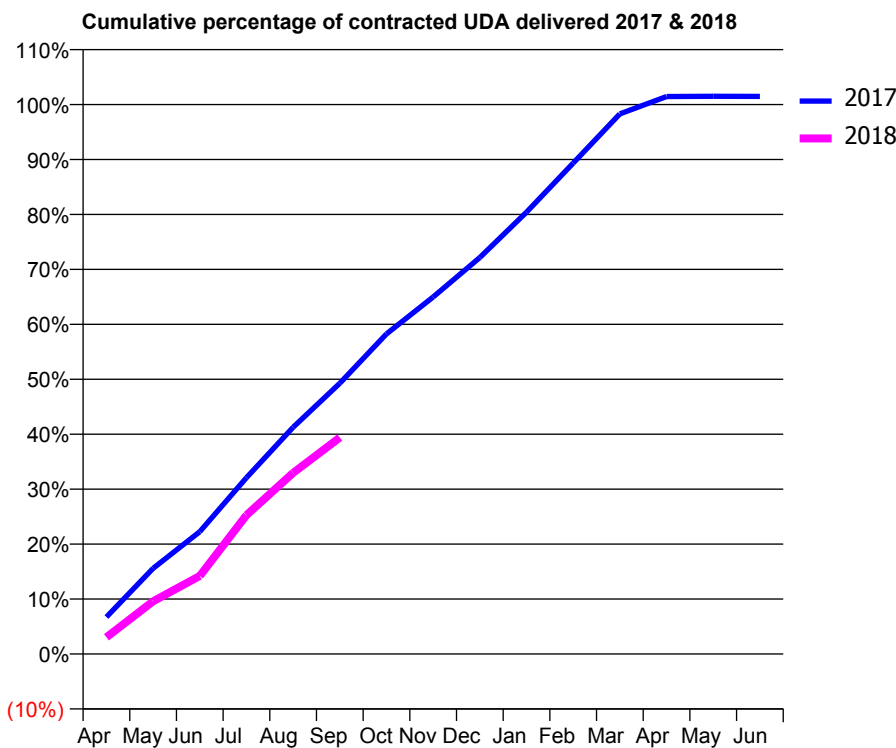
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £489,143.85 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,779         |                               |
| Quarter ending December 2016         | 6,806         | →                             |
| Quarter ending March 2017            | 6,832         | →                             |
| Quarter ending June 2017             | 6,786         | →                             |
| Quarter ending September 2017        | 6,746         | →                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,346                             | 610   |
| May       | 3,119                             | 1,921 |
| June      | 4,451                             | 2,841 |
| July      | 6,417                             | 5,055 |
| August    | 8,252                             | 6,594 |
| September | 9,857                             | 7,878 |
| October   | 11,652                            |       |
| November  | 12,993                            |       |
| December  | 14,430                            |       |
| January   | 16,082                            |       |
| February  | 17,870                            |       |
| March     | 19,657                            |       |
| April     | 20,290                            |       |
| May       | 20,298                            |       |
| June      | 20,296                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 176      | 1,446       | 12.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 524      | 3,139       | 16.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 775      | 1,446       | 53.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,589    | 3,139       | 50.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 274      | 3,440       | 8.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,440       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,440       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



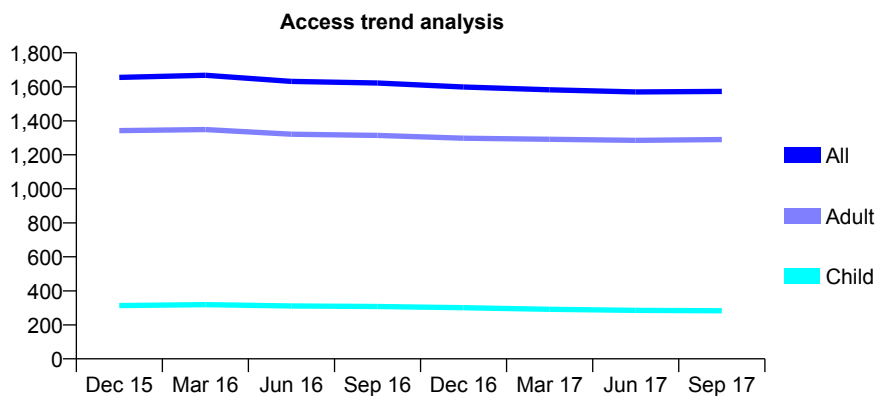
## Q46 - Vital Signs At a Glance Contract Report for 138800/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | 207 Dental Care |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/05/2013      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,568       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £114,636.28 |

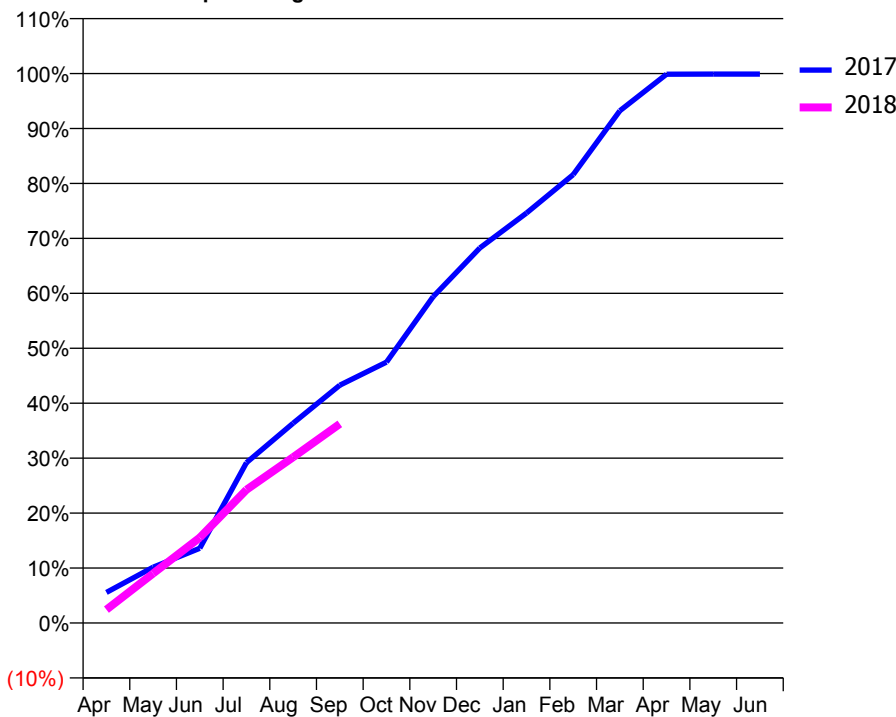
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,622         |                               |
| Quarter ending December 2016         | 1,599         | ↓                             |
| Quarter ending March 2017            | 1,582         | ↓                             |
| Quarter ending June 2017             | 1,570         | →                             |
| Quarter ending September 2017        | 1,573         | →                             |
| <b>Variance since September 2016</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 254                               | 111   |
| May       | 464                               | 412   |
| June      | 621                               | 710   |
| July      | 1,333                             | 1,108 |
| August    | 1,661                             | 1,379 |
| September | 1,977                             | 1,655 |
| October   | 2,169                             |       |
| November  | 2,713                             |       |
| December  | 3,117                             |       |
| January   | 3,408                             |       |
| February  | 3,728                             |       |
| March     | 4,259                             |       |
| April     | 4,563                             |       |
| May       | 4,564                             |       |
| June      | 4,564                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 222         | 1.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 130      | 937         | 13.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 151      | 222         | 68.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 542      | 937         | 57.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 97       | 1,035       | 9.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,035       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,035       | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

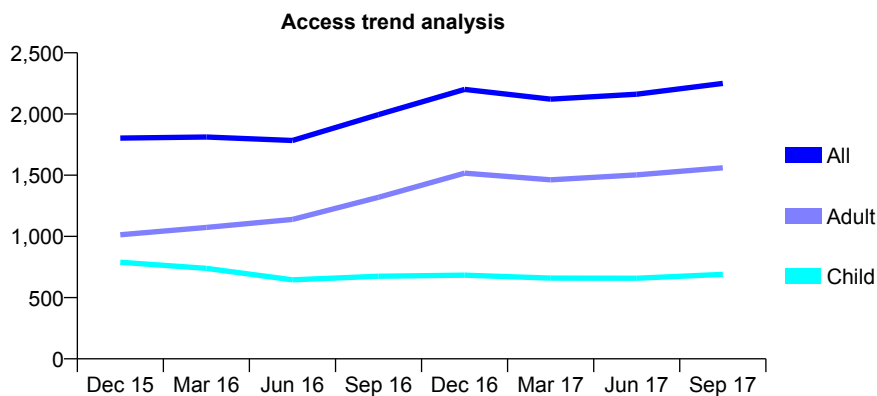
## Q46 - Vital Signs At a Glance Contract Report for 138959/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Middleton Dental Care |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 06/07/2012            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,330       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £183,250.90 |

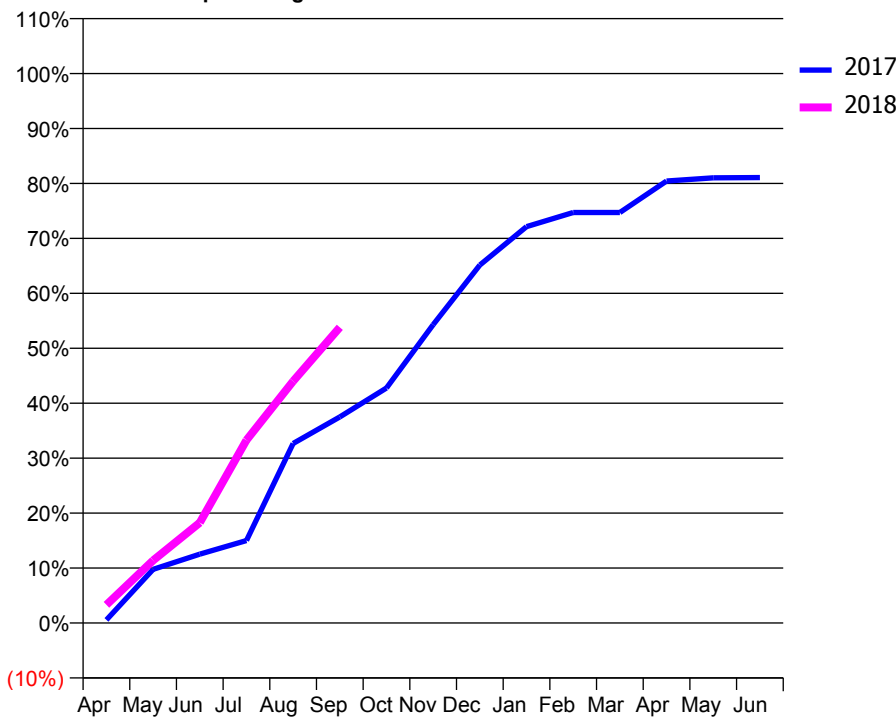
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,995        |                               |
| Quarter ending December 2016         | 2,201        | ↑                             |
| Quarter ending March 2017            | 2,122        | ↓                             |
| Quarter ending June 2017             | 2,162        | →                             |
| Quarter ending September 2017        | 2,250        | ↑                             |
| <b>Variance since September 2016</b> | <b>12.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 42                                | 242   |
| May       | 716                               | 835   |
| June      | 919                               | 1,339 |
| July      | 1,100                             | 2,440 |
| August    | 2,395                             | 3,225 |
| September | 2,750                             | 3,944 |
| October   | 3,134                             |       |
| November  | 3,979                             |       |
| December  | 4,775                             |       |
| January   | 5,288                             |       |
| February  | 5,477                             |       |
| March     | 5,477                             |       |
| April     | 5,895                             |       |
| May       | 5,939                             |       |
| June      | 5,941                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 576         | 9.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 1,048       | 12.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 266      | 576         | 46.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 473      | 1,048       | 45.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 123      | 1,337       | 9.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,337       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,337       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

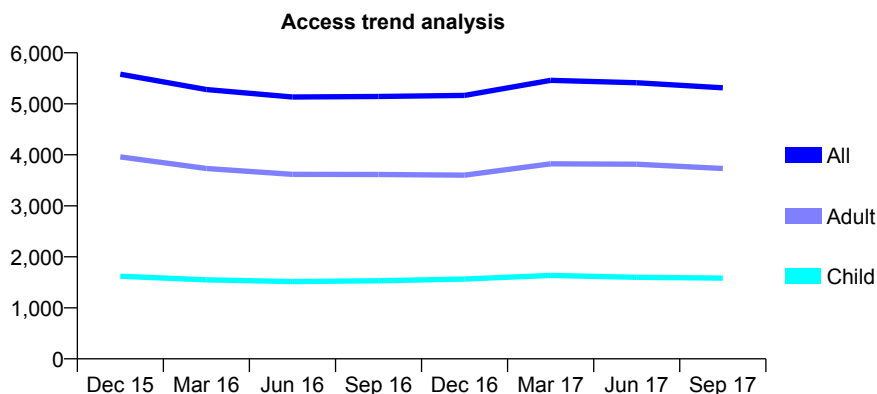
## Q46 - Vital Signs At a Glance Contract Report for 138967/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Park House Springhead |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2010            |
| Contract end date    |                       |

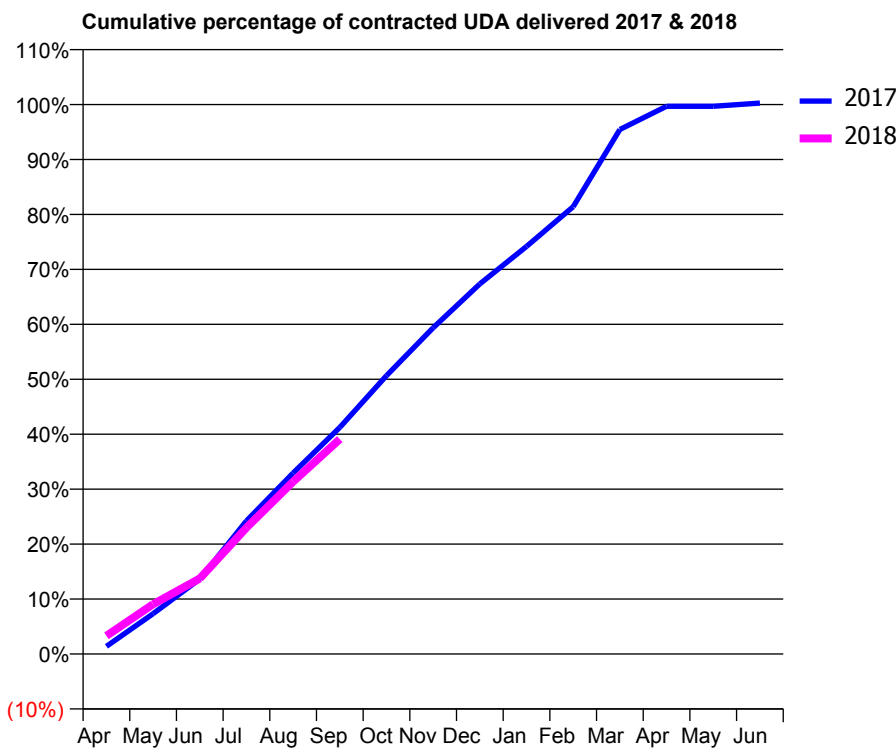
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,429      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £418,406.12 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,145       |                               |
| Quarter ending December 2016         | 5,166       | →                             |
| Quarter ending March 2017            | 5,459       | ↑                             |
| Quarter ending June 2017             | 5,413       | →                             |
| Quarter ending September 2017        | 5,313       | ↓                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 216                               | 510   |
| May       | 1,132                             | 1,399 |
| June      | 2,108                             | 2,121 |
| July      | 3,740                             | 3,548 |
| August    | 5,084                             | 4,838 |
| September | 6,362                             | 6,034 |
| October   | 7,818                             |       |
| November  | 9,159                             |       |
| December  | 10,391                            |       |
| January   | 11,445                            |       |
| February  | 12,560                            |       |
| March     | 14,727                            |       |
| April     | 15,379                            |       |
| May       | 15,379                            |       |
| June      | 15,470                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,028       | 6.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 310      | 2,296       | 13.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 555      | 1,028       | 54.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,047    | 2,296       | 45.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 315      | 2,988       | 10.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,988       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,988       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

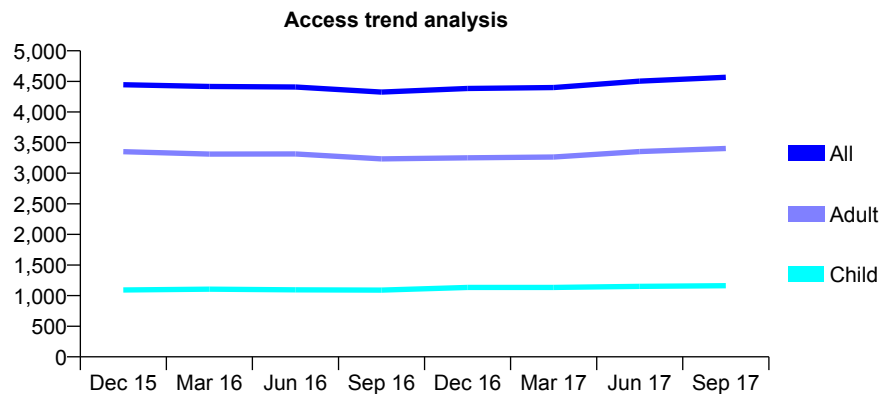
## Q46 - Vital Signs At a Glance Contract Report for 139114/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | The Ivy Dental Practice Ltd |
| Contract type name   | Pilot Contract              |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2010                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,100      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £619,273.18 |

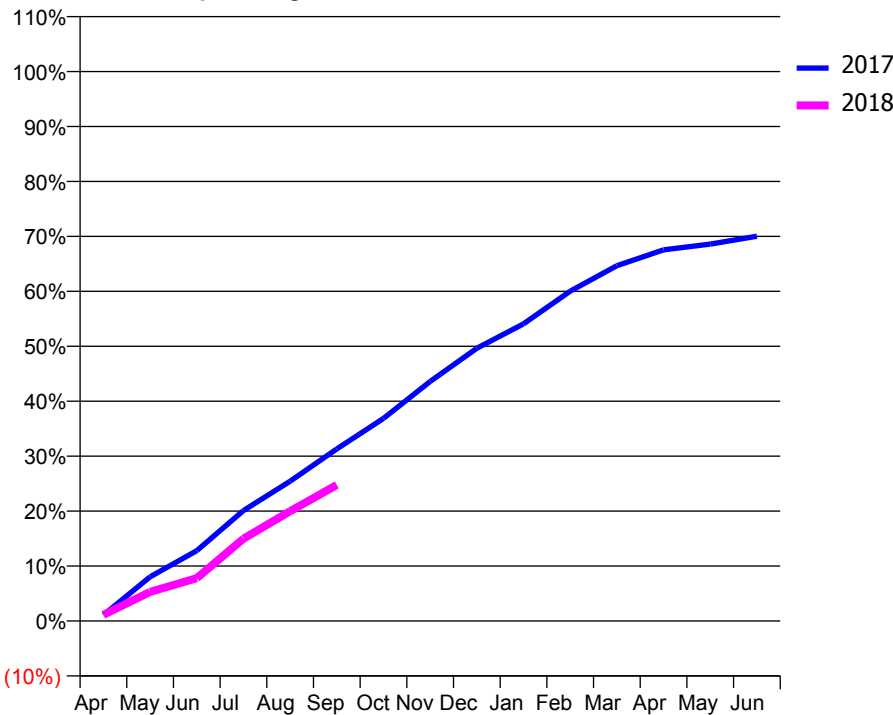
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,325       |                               |
| Quarter ending December 2016         | 4,384       | →                             |
| Quarter ending March 2017            | 4,399       | →                             |
| Quarter ending June 2017             | 4,505       | ↑                             |
| Quarter ending September 2017        | 4,568       | →                             |
| <b>Variance since September 2016</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 200                               | 202   |
| May       | 1,455                             | 959   |
| June      | 2,315                             | 1,411 |
| July      | 3,638                             | 2,711 |
| August    | 4,606                             | 3,617 |
| September | 5,666                             | 4,481 |
| October   | 6,672                             |       |
| November  | 7,890                             |       |
| December  | 8,985                             |       |
| January   | 9,790                             |       |
| February  | 10,865                            |       |
| March     | 11,705                            |       |
| April     | 12,228                            |       |
| May       | 12,417                            |       |
| June      | 12,672                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 764         | 7.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 253      | 1,671       | 15.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 421      | 764         | 55.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 706      | 1,671       | 42.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 2,107       | 1.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 2,107       | 1.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 2,107       | 3.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

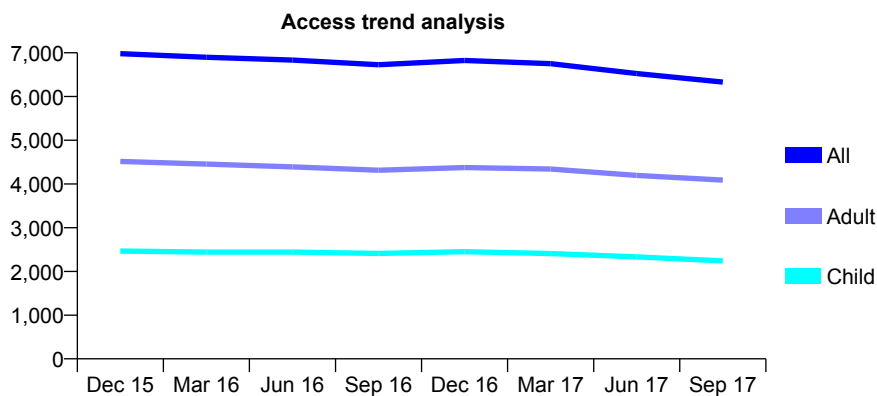
## Q46 - Vital Signs At a Glance Contract Report for 139521/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | JF Scott Dental Surgeon Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 31/12/2010                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,437      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £695,379.79 |

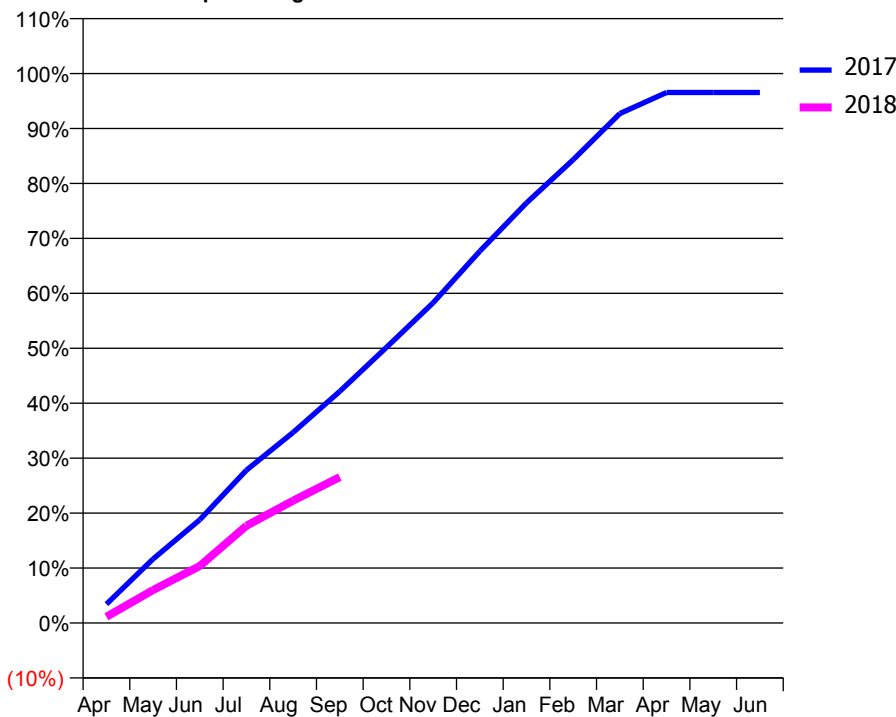
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,726         |                               |
| Quarter ending December 2016         | 6,826         | →                             |
| Quarter ending March 2017            | 6,750         | ↓                             |
| Quarter ending June 2017             | 6,525         | ↓                             |
| Quarter ending September 2017        | 6,329         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 871                               | 287   |
| May       | 2,967                             | 1,526 |
| June      | 4,783                             | 2,641 |
| July      | 7,077                             | 4,501 |
| August    | 8,823                             | 5,663 |
| September | 10,723                            | 6,756 |
| October   | 12,761                            |       |
| November  | 14,827                            |       |
| December  | 17,212                            |       |
| January   | 19,449                            |       |
| February  | 21,445                            |       |
| March     | 23,580                            |       |
| April     | 24,558                            |       |
| May       | 24,560                            |       |
| June      | 24,560                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,367       | 7.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 333      | 2,235       | 14.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 996      | 1,367       | 72.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,463    | 2,235       | 65.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 405      | 3,212       | 12.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,212       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 3,212       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

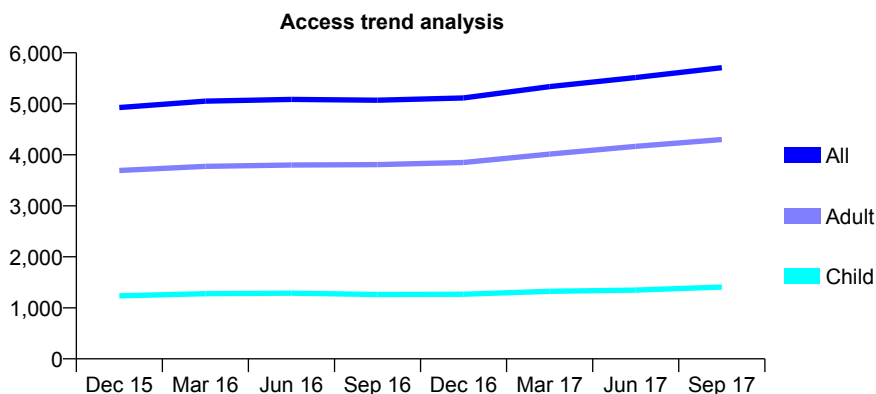
## Q46 - Vital Signs At a Glance Contract Report for 139947/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr K Hanji   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

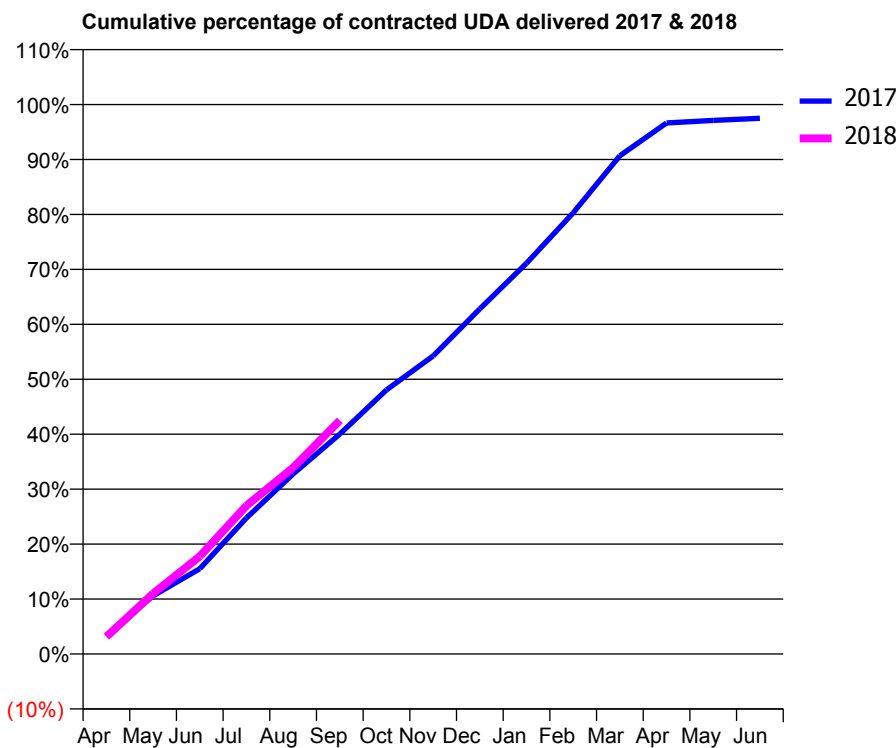
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,839      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £752,402.05 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 5,070        |                               |
| Quarter ending December 2016         | 5,116        | →                             |
| Quarter ending March 2017            | 5,337        | ↑                             |
| Quarter ending June 2017             | 5,515        | ↑                             |
| Quarter ending September 2017        | 5,708        | ↑                             |
| <b>Variance since September 2016</b> | <b>12.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2017   | 2018  |
| April                             | 741    | 686   |
| May                               | 2,303  | 2,406 |
| June                              | 3,373  | 3,882 |
| July                              | 5,388  | 5,894 |
| August                            | 7,127  | 7,406 |
| September                         | 8,706  | 9,283 |
| October                           | 10,451 |       |
| November                          | 11,798 |       |
| December                          | 13,660 |       |
| January                           | 15,468 |       |
| February                          | 17,462 |       |
| March                             | 19,720 |       |
| April                             | 21,020 |       |
| May                               | 21,117 |       |
| June                              | 21,203 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 1,221       | 12.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 918      | 3,834       | 23.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 683      | 1,221       | 55.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,939    | 3,834       | 50.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 611      | 4,475       | 13.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,475       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 4,475       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

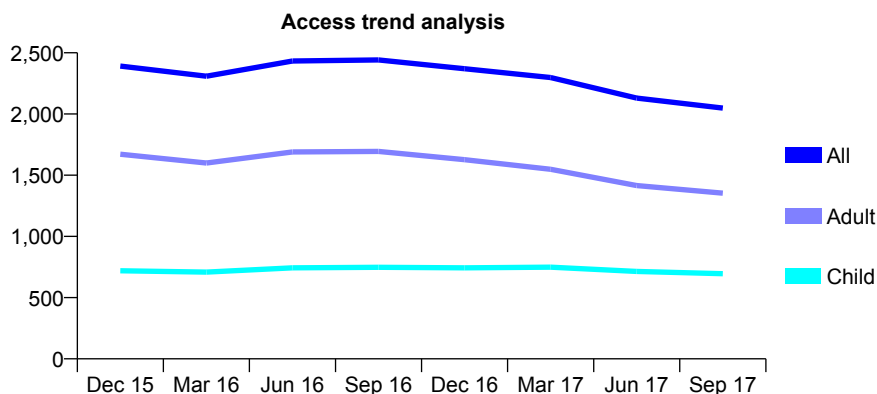
## Q46 - Vital Signs At a Glance Contract Report for 140511/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Landridge Dental Surgery |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/03/2009               |
| Contract end date    |                          |

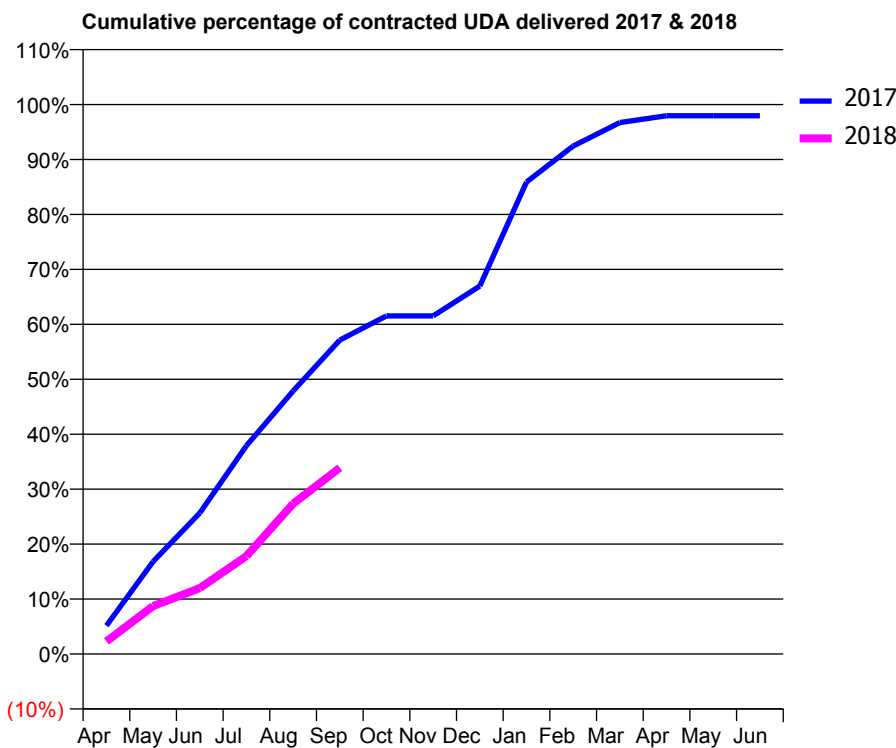
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,699       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £199,452.34 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,442          |                               |
| Quarter ending December 2016         | 2,370          | ↓                             |
| Quarter ending March 2017            | 2,298          | ↓                             |
| Quarter ending June 2017             | 2,130          | ↓                             |
| Quarter ending September 2017        | 2,048          | ↓                             |
| <b>Variance since September 2016</b> | <b>(16.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 346                               | 153   |
| May       | 1,128                             | 584   |
| June      | 1,719                             | 803   |
| July      | 2,539                             | 1,194 |
| August    | 3,206                             | 1,833 |
| September | 3,827                             | 2,270 |
| October   | 4,122                             |       |
| November  | 4,122                             |       |
| December  | 4,486                             |       |
| January   | 5,754                             |       |
| February  | 6,193                             |       |
| March     | 6,479                             |       |
| April     | 6,561                             |       |
| May       | 6,561                             |       |
| June      | 6,561                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 385         | 11.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 163      | 722         | 22.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 113      | 385         | 29.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 226      | 722         | 31.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 196      | 1,069       | 18.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,069       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,069       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



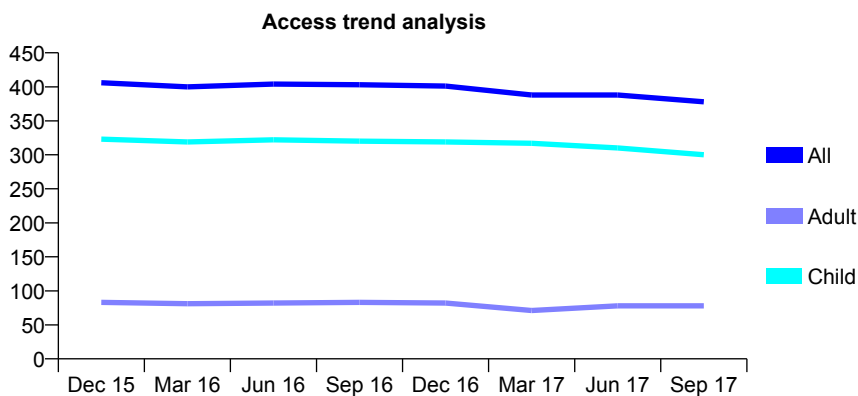
## Q46 - Vital Signs At a Glance Contract Report for 141925/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA BROWN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2013   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 875        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,187.36 |

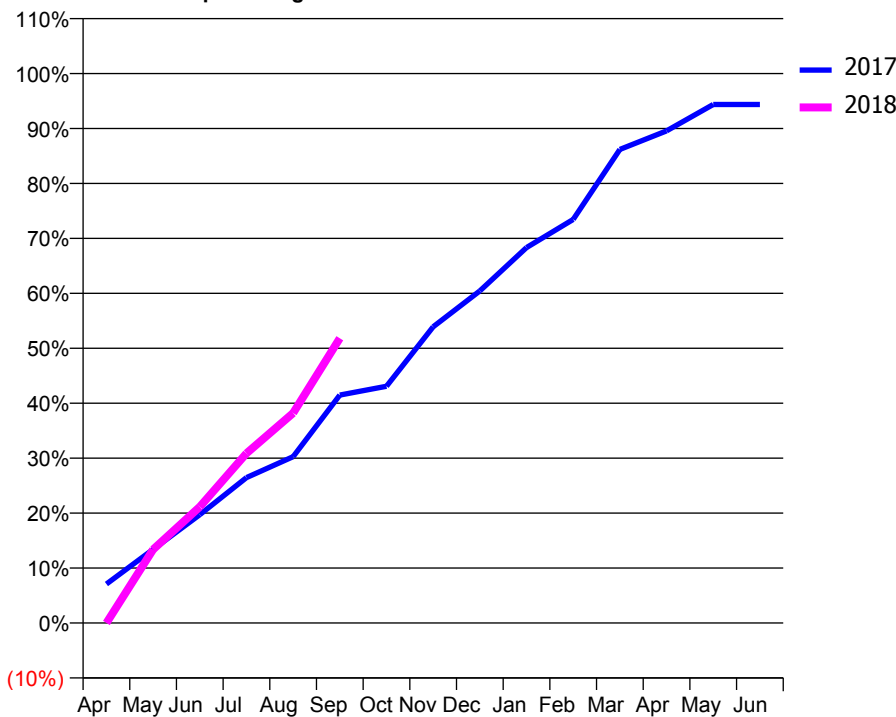
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 403           |                               |
| Quarter ending December 2016         | 401           | →                             |
| Quarter ending March 2017            | 388           | ↓                             |
| Quarter ending June 2017             | 388           | →                             |
| Quarter ending September 2017        | 378           | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2017 | 2018 |
| April                             | 62   | 0    |
| May                               | 117  | 117  |
| June                              | 173  | 185  |
| July                              | 232  | 270  |
| August                            | 265  | 334  |
| September                         | 363  | 453  |
| October                           | 377  |      |
| November                          | 472  |      |
| December                          | 529  |      |
| January                           | 598  |      |
| February                          | 643  |      |
| March                             | 754  |      |
| April                             | 784  |      |
| May                               | 826  |      |
| June                              | 826  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 313         | 8.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 45          | 8.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 234      | 313         | 74.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 45          | 42.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 317         | 0.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 317         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 317         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

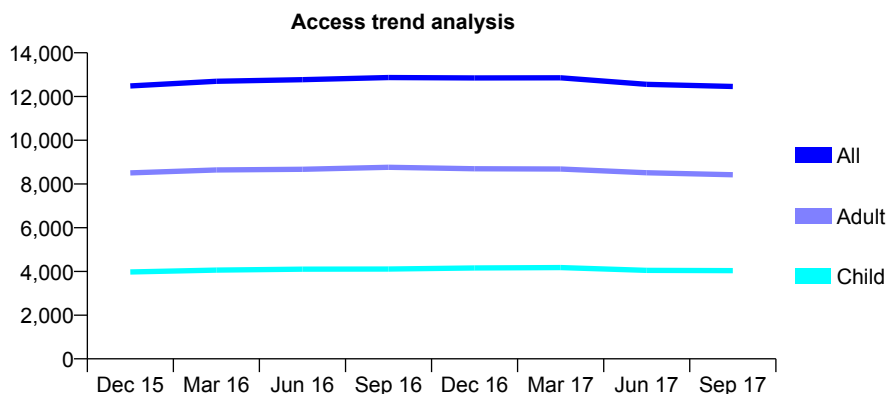
## Q46 - Vital Signs At a Glance Contract Report for 141941/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Highfield Dental Practice Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2011                    |
| Contract end date    |                               |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 36,596        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,008,196.58 |

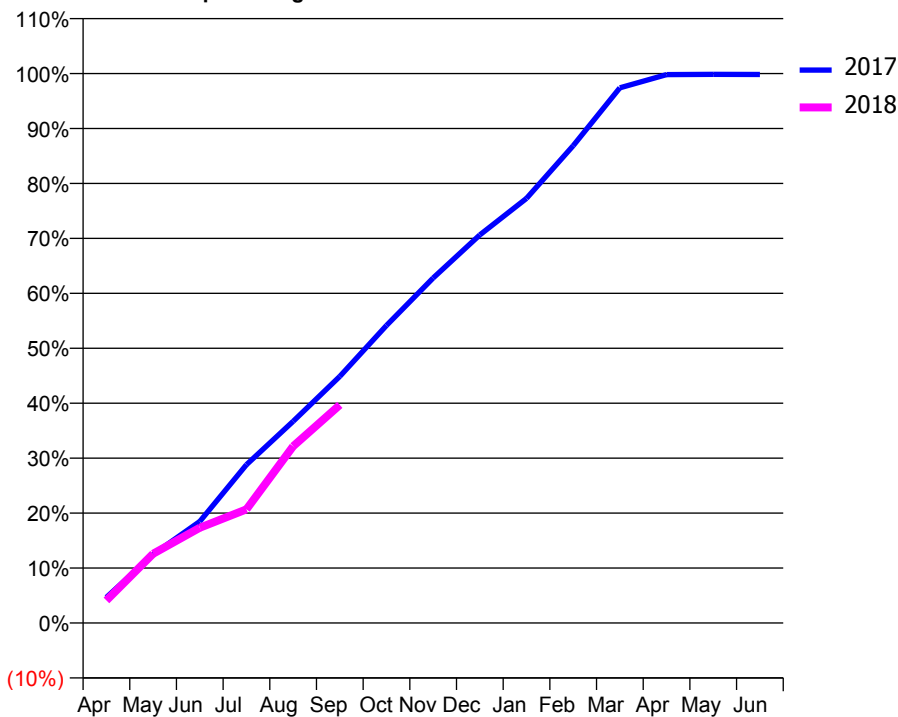
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 12,871        |                               |
| Quarter ending December 2016         | 12,852        | →                             |
| Quarter ending March 2017            | 12,856        | →                             |
| Quarter ending June 2017             | 12,560        | ↓                             |
| Quarter ending September 2017        | 12,461        | →                             |
| <b>Variance since September 2016</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,712  | 1,507  |
| May       | 4,566  | 4,616  |
| June      | 6,765  | 6,348  |
| July      | 10,550 | 7,568  |
| August    | 13,428 | 11,767 |
| September | 16,422 | 14,523 |
| October   | 19,821 |        |
| November  | 22,978 |        |
| December  | 25,850 |        |
| January   | 28,285 |        |
| February  | 31,792 |        |
| March     | 35,647 |        |
| April     | 36,519 |        |
| May       | 36,536 |        |
| June      | 36,535 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 293      | 2,948       | 9.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,019    | 6,141       | 16.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,961    | 2,948       | 66.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,126    | 6,141       | 67.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 454      | 8,122       | 5.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 140      | 8,122       | 1.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 8,122       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

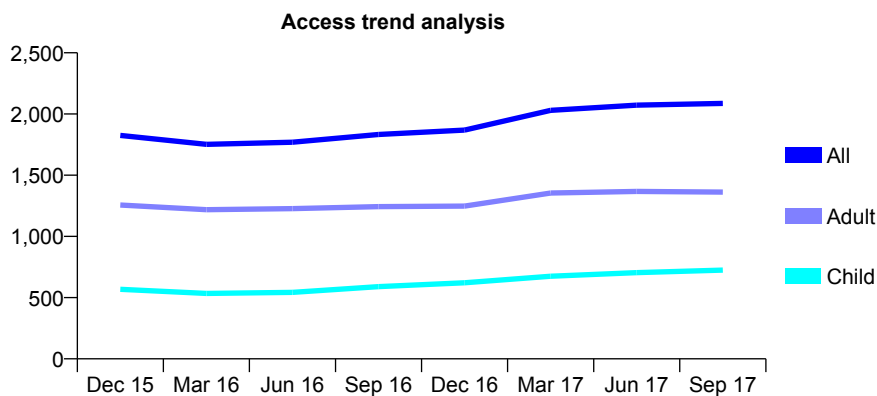
## Q46 - Vital Signs At a Glance Contract Report for 145181/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MO MALIK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,345       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £158,643.55 |

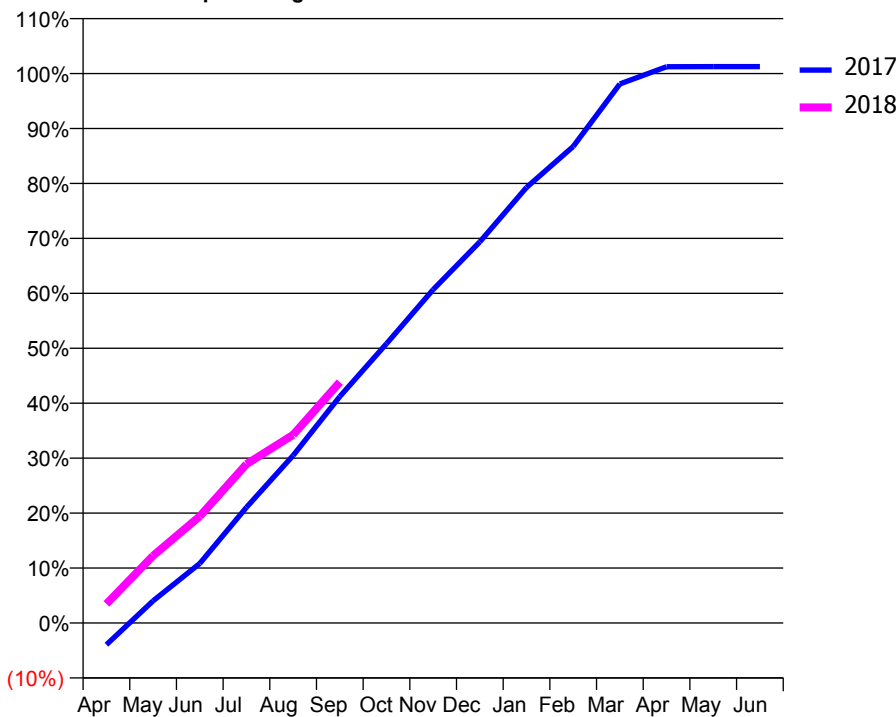
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,833        |                               |
| Quarter ending December 2016         | 1,869        | →                             |
| Quarter ending March 2017            | 2,030        | ↑                             |
| Quarter ending June 2017             | 2,072        | ↑                             |
| Quarter ending September 2017        | 2,087        | →                             |
| <b>Variance since September 2016</b> | <b>13.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -252                              | 221   |
| May       | 257                               | 777   |
| June      | 688                               | 1,233 |
| July      | 1,336                             | 1,835 |
| August    | 1,935                             | 2,174 |
| September | 2,615                             | 2,782 |
| October   | 3,226                             |       |
| November  | 3,851                             |       |
| December  | 4,401                             |       |
| January   | 5,030                             |       |
| February  | 5,502                             |       |
| March     | 6,225                             |       |
| April     | 6,423                             |       |
| May       | 6,425                             |       |
| June      | 6,425                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 381         | 6.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 82       | 660         | 12.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 100      | 381         | 26.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 191      | 660         | 28.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 973         | 11.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 973         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 973         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

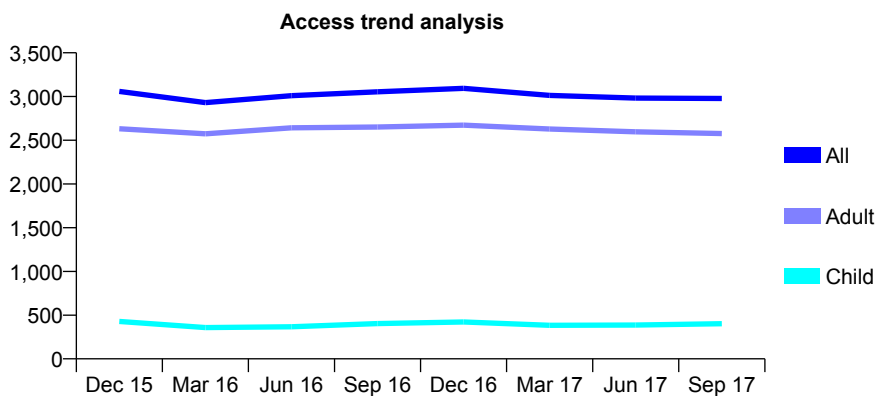
## Q46 - Vital Signs At a Glance Contract Report for 145424/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Goose Green Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 24/07/2013                  |
| Contract end date    |                             |

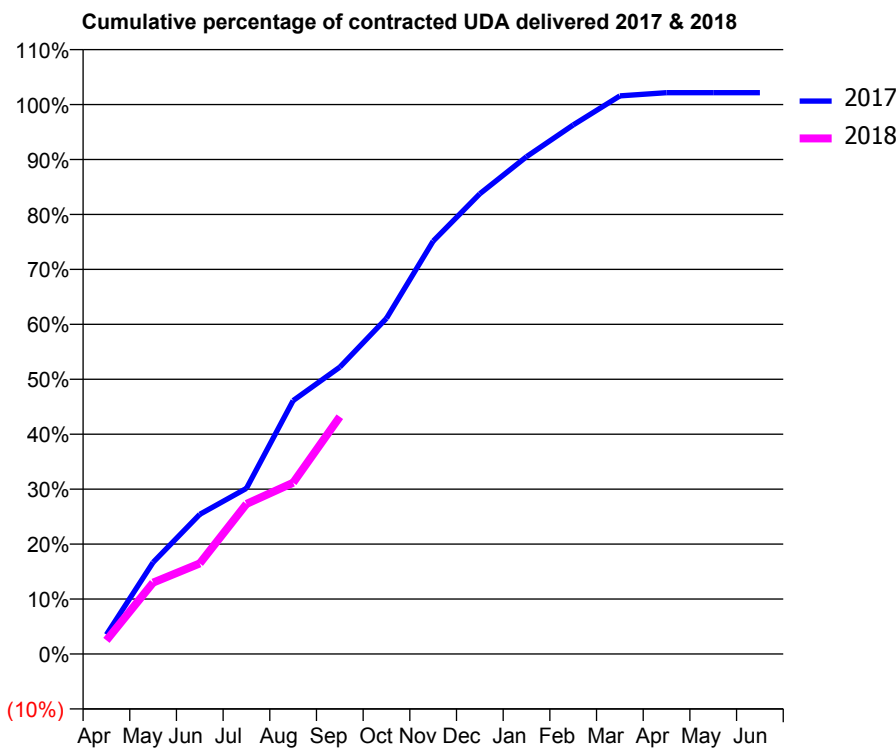
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,214       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £203,098.97 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,054         |                               |
| Quarter ending December 2016         | 3,093         | →                             |
| Quarter ending March 2017            | 3,012         | ↓                             |
| Quarter ending June 2017             | 2,983         | →                             |
| Quarter ending September 2017        | 2,978         | →                             |
| <b>Variance since September 2016</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 291                               | 204   |
| May       | 1,370                             | 1,067 |
| June      | 2,089                             | 1,354 |
| July      | 2,477                             | 2,244 |
| August    | 3,787                             | 2,560 |
| September | 4,289                             | 3,547 |
| October   | 5,019                             |       |
| November  | 6,171                             |       |
| December  | 6,880                             |       |
| January   | 7,433                             |       |
| February  | 7,909                             |       |
| March     | 8,343                             |       |
| April     | 8,390                             |       |
| May       | 8,391                             |       |
| June      | 8,391                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 296         | 2.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 187      | 1,646       | 11.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159      | 296         | 53.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 914      | 1,646       | 55.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 113      | 1,905       | 5.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 1,905       | 2.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,905       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

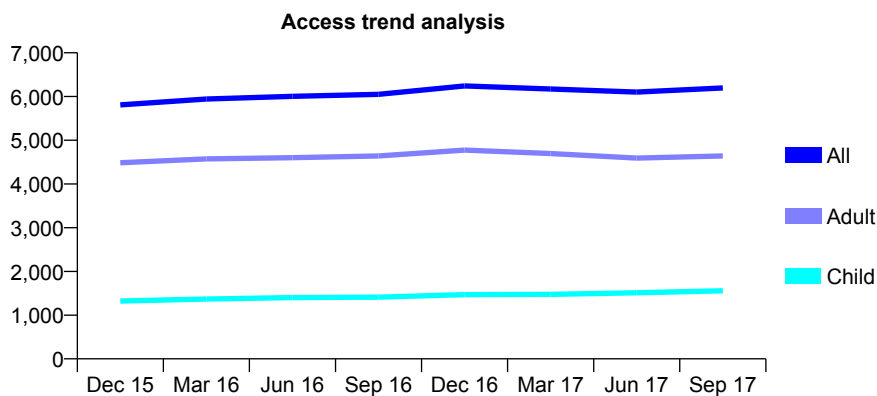
## Q46 - Vital Signs At a Glance Contract Report for 146250/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | MR MOHAMMED AL-HIMDANI |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2009             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,065      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £472,001.97 |

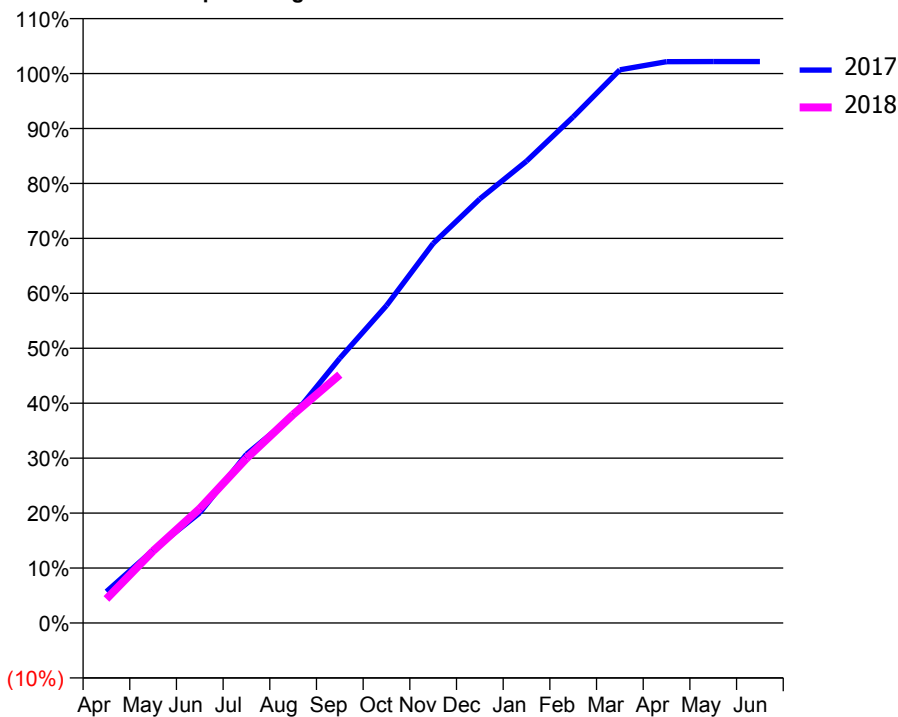
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,050       |                               |
| Quarter ending December 2016         | 6,243       | ↑                             |
| Quarter ending March 2017            | 6,171       | ↓                             |
| Quarter ending June 2017             | 6,102       | ↓                             |
| Quarter ending September 2017        | 6,196       | →                             |
| <b>Variance since September 2016</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 861    | 658   |
| May       | 2,000  | 1,977 |
| June      | 3,022  | 3,140 |
| July      | 4,626  | 4,512 |
| August    | 5,687  | 5,717 |
| September | 7,257  | 6,809 |
| October   | 8,702  |       |
| November  | 10,406 |       |
| December  | 11,627 |       |
| January   | 12,661 |       |
| February  | 13,876 |       |
| March     | 15,167 |       |
| April     | 15,389 |       |
| May       | 15,391 |       |
| June      | 15,391 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 919         | 6.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 2,240       | 12.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 404      | 919         | 44.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 734      | 2,240       | 32.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 282      | 3,043       | 9.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 3,043       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 3,043       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

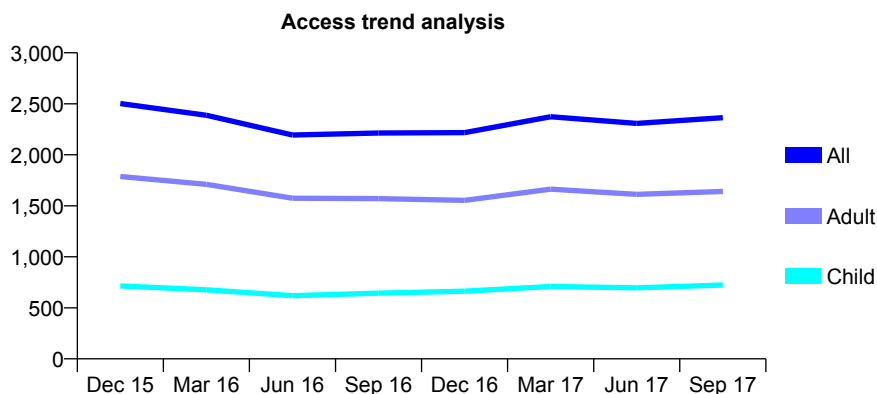
## Q46 - Vital Signs At a Glance Contract Report for 148431/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | Park House Lees |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2013      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,410      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,514.94 |

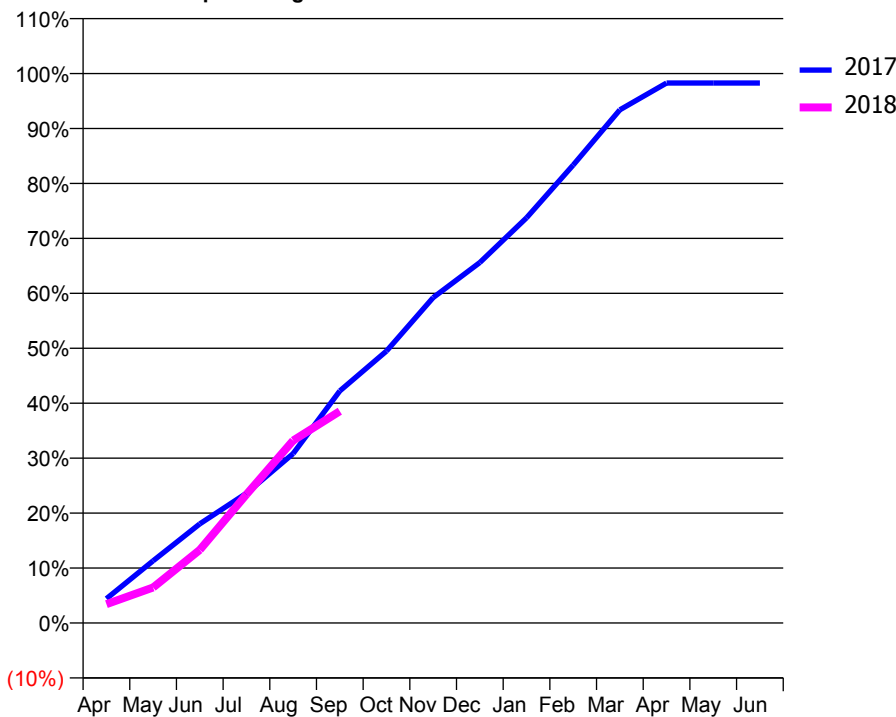
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,214       |                               |
| Quarter ending December 2016         | 2,217       | →                             |
| Quarter ending March 2017            | 2,373       | ↑                             |
| Quarter ending June 2017             | 2,308       | ↓                             |
| Quarter ending September 2017        | 2,364       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 506                               | 391   |
| May       | 1,291                             | 737   |
| June      | 2,058                             | 1,519 |
| July      | 2,695                             | 2,671 |
| August    | 3,517                             | 3,789 |
| September | 4,819                             | 4,400 |
| October   | 5,647                             |       |
| November  | 6,758                             |       |
| December  | 7,485                             |       |
| January   | 8,414                             |       |
| February  | 9,511                             |       |
| March     | 10,656                            |       |
| April     | 11,212                            |       |
| May       | 11,212                            |       |
| June      | 11,212                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 504         | 7.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 126      | 893         | 14.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 308      | 504         | 61.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 373      | 893         | 41.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 62       | 1,259       | 4.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,259       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,259       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

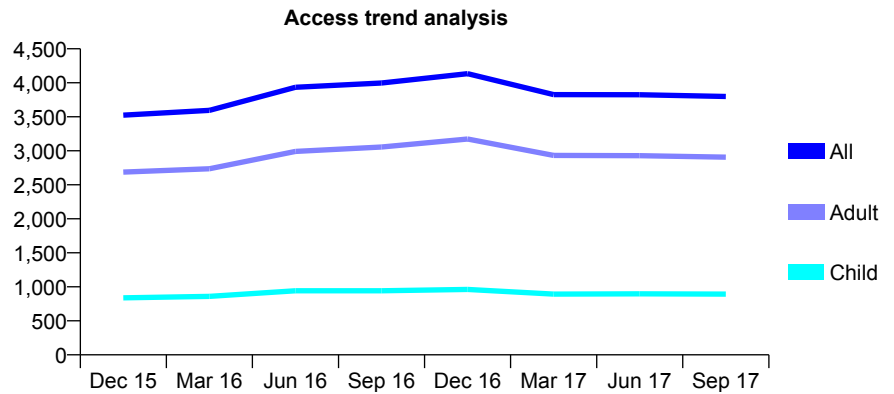
## Q46 - Vital Signs At a Glance Contract Report for 149357/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | DHS Dental Practices Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/11/2010                   |
| Contract end date    |                              |

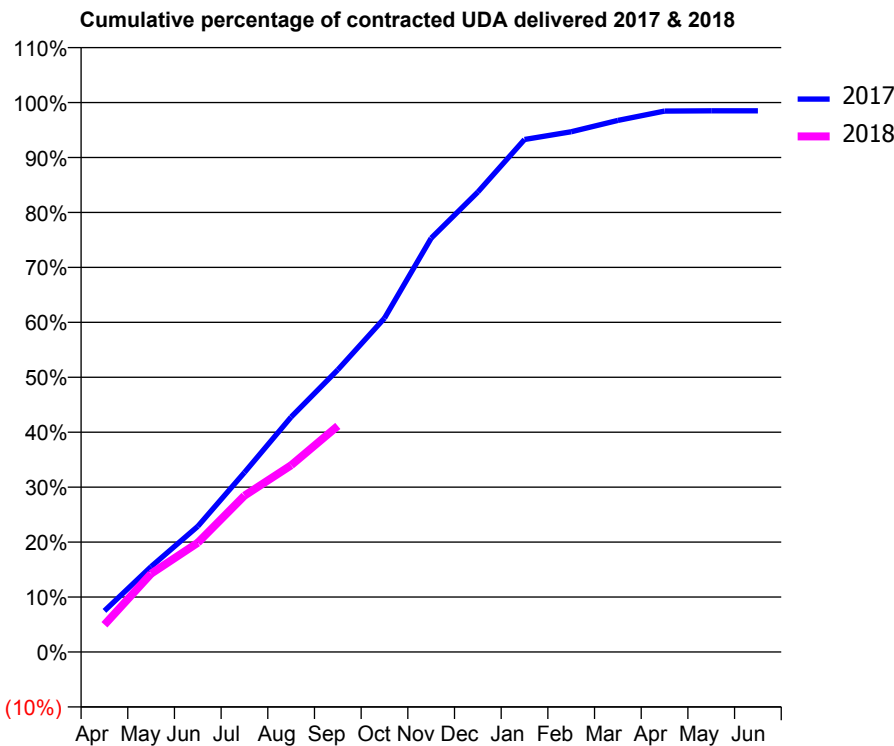
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £301,011.60 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,998         |                               |
| Quarter ending December 2016         | 4,135         | ↑                             |
| Quarter ending March 2017            | 3,826         | ↓                             |
| Quarter ending June 2017             | 3,825         | →                             |
| Quarter ending September 2017        | 3,799         | →                             |
| <b>Variance since September 2016</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 748                               | 497   |
| May       | 1,554                             | 1,426 |
| June      | 2,288                             | 1,990 |
| July      | 3,266                             | 2,845 |
| August    | 4,276                             | 3,399 |
| September | 5,136                             | 4,115 |
| October   | 6,075                             |       |
| November  | 7,531                             |       |
| December  | 8,371                             |       |
| January   | 9,327                             |       |
| February  | 9,468                             |       |
| March     | 9,675                             |       |
| April     | 9,844                             |       |
| May       | 9,848                             |       |
| June      | 9,850                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 573         | 4.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 204      | 1,649       | 12.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 283      | 573         | 49.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 752      | 1,649       | 45.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 2,109       | 8.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,109       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 2,109       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



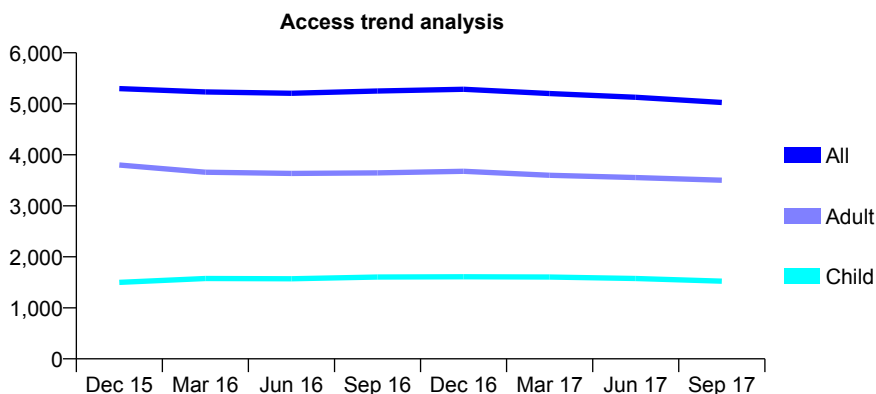
## Q46 - Vital Signs At a Glance Contract Report for 150177/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | G & L Askins Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 06/12/2010       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,498      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £409,905.48 |

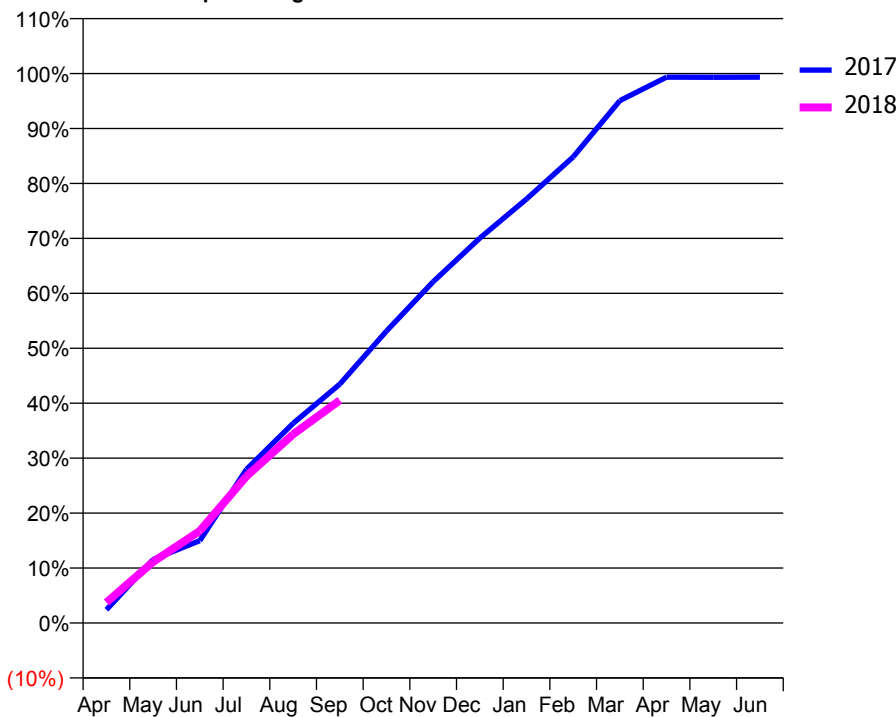
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,251         |                               |
| Quarter ending December 2016         | 5,286         | →                             |
| Quarter ending March 2017            | 5,202         | ↓                             |
| Quarter ending June 2017             | 5,129         | ↓                             |
| Quarter ending September 2017        | 5,025         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 397                               | 617   |
| May       | 1,906                             | 1,838 |
| June      | 2,470                             | 2,766 |
| July      | 4,616                             | 4,407 |
| August    | 5,995                             | 5,668 |
| September | 7,172                             | 6,688 |
| October   | 8,766                             |       |
| November  | 10,249                            |       |
| December  | 11,558                            |       |
| January   | 12,729                            |       |
| February  | 13,996                            |       |
| March     | 15,685                            |       |
| April     | 16,390                            |       |
| May       | 16,383                            |       |
| June      | 16,387                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,133       | 8.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 321      | 2,508       | 12.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 745      | 1,133       | 65.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,513    | 2,508       | 60.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 208      | 3,324       | 6.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,324       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 3,324       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

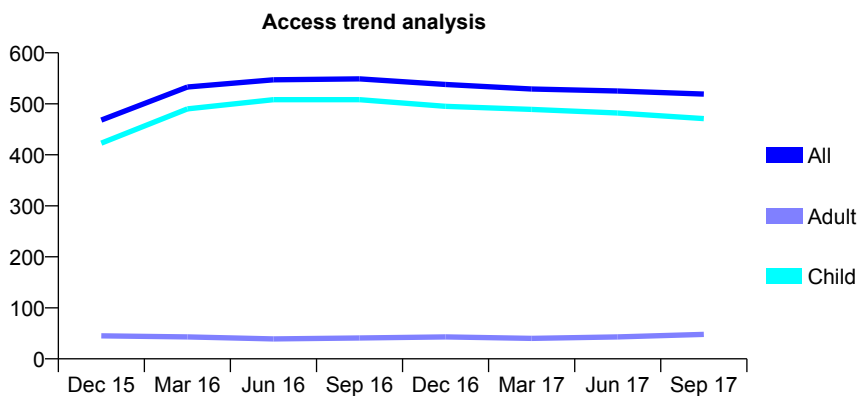
## Q46 - Vital Signs At a Glance Contract Report for 150657/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Harwood Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/09/2013          |
| Contract end date    |                     |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,100      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,173.24 |

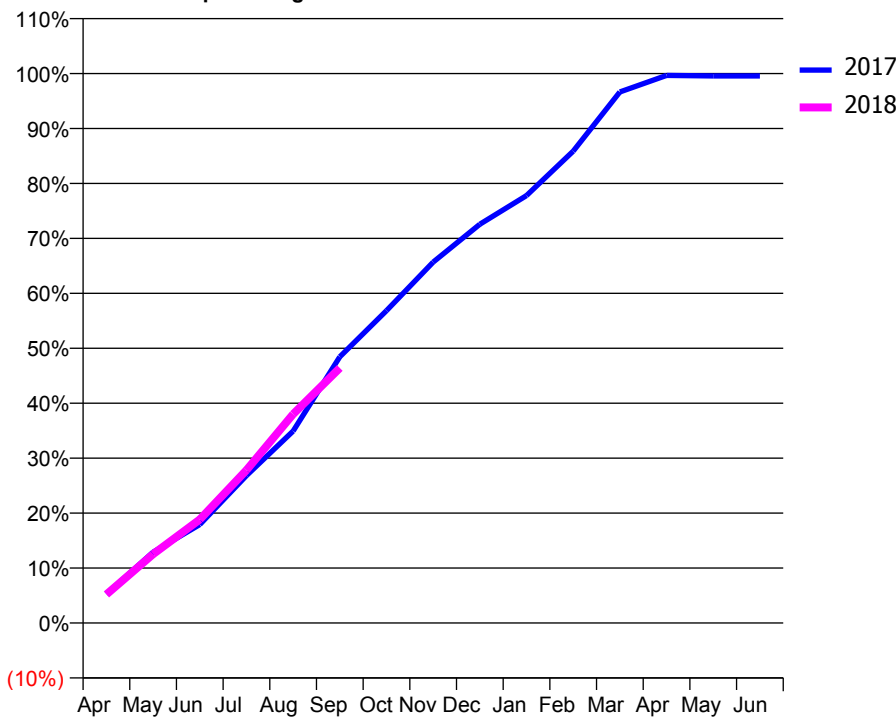
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 549           |                               |
| Quarter ending December 2016         | 538           | ↓                             |
| Quarter ending March 2017            | 529           | ↓                             |
| Quarter ending June 2017             | 525           | →                             |
| Quarter ending September 2017        | 519           | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 58                                | 57   |
| May       | 142                               | 138  |
| June      | 197                               | 207  |
| July      | 295                               | 306  |
| August    | 384                               | 418  |
| September | 533                               | 511  |
| October   | 625                               |      |
| November  | 722                               |      |
| December  | 798                               |      |
| January   | 856                               |      |
| February  | 945                               |      |
| March     | 1,063                             |      |
| April     | 1,096                             |      |
| May       | 1,095                             |      |
| June      | 1,095                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 383         | 5.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 12          | 0.0%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 285      | 383         | 74.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 12          | 75.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 371         | 4.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 371         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 371         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

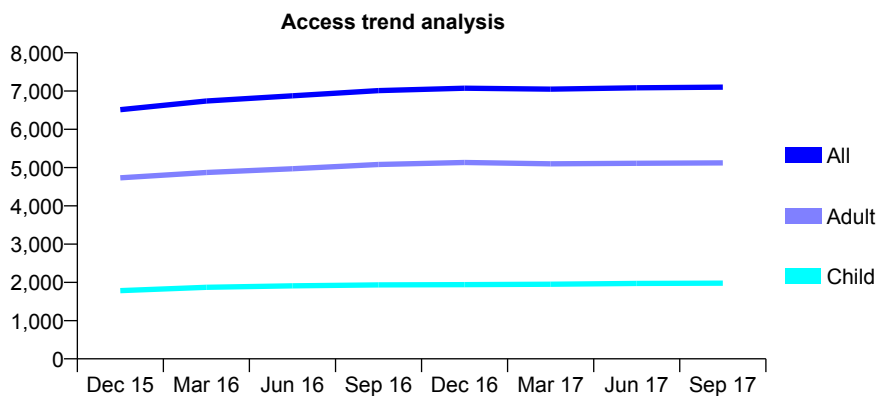
## Q46 - Vital Signs At a Glance Contract Report for 151106/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Langley Dental Practice Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2008                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,092      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £570,771.17 |

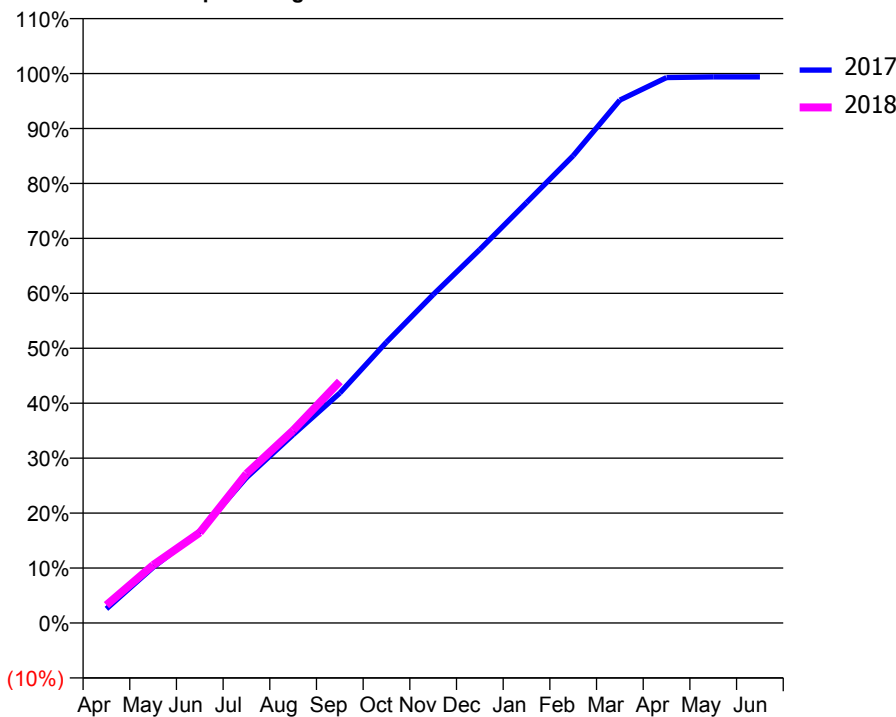
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,013       |                               |
| Quarter ending December 2016         | 7,073       | →                             |
| Quarter ending March 2017            | 7,051       | →                             |
| Quarter ending June 2017             | 7,085       | →                             |
| Quarter ending September 2017        | 7,102       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 520                               | 654   |
| May       | 2,036                             | 2,121 |
| June      | 3,352                             | 3,311 |
| July      | 5,316                             | 5,456 |
| August    | 6,887                             | 7,044 |
| September | 8,411                             | 8,831 |
| October   | 10,270                            |       |
| November  | 12,008                            |       |
| December  | 13,660                            |       |
| January   | 15,370                            |       |
| February  | 17,085                            |       |
| March     | 19,120                            |       |
| April     | 19,944                            |       |
| May       | 19,967                            |       |
| June      | 19,969                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 198      | 1,651       | 12.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 579      | 3,745       | 15.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,020    | 1,651       | 61.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,257    | 3,745       | 60.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 345      | 4,552       | 7.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 4,552       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 4,552       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

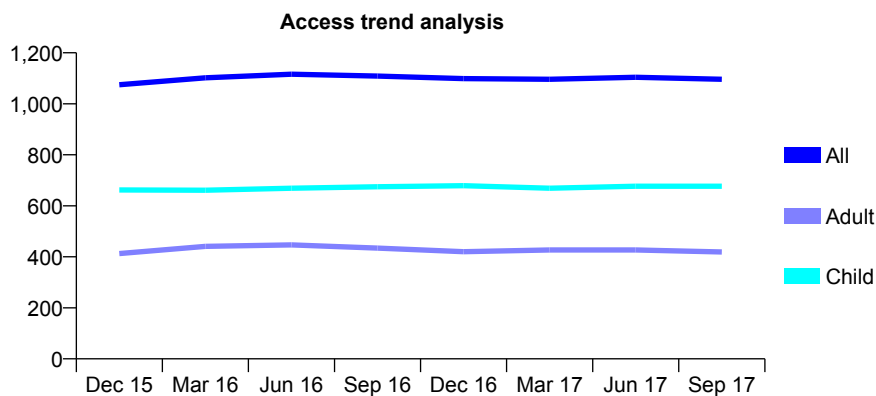
## Q46 - Vital Signs At a Glance Contract Report for 151262/0001 - September 2017

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | The Cottage Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/05/2014                  |
| Contract end date    |                             |

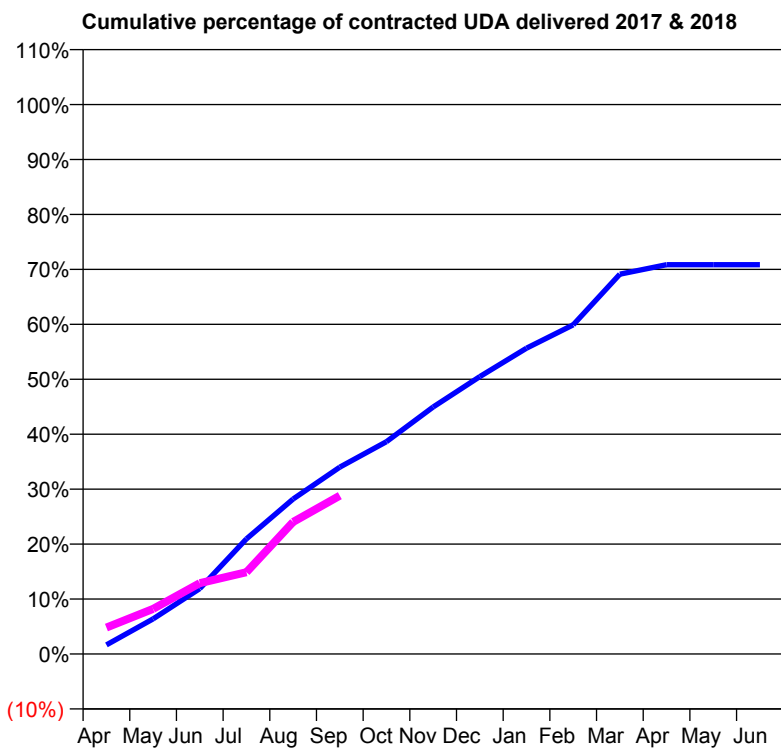
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,600      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,619.74 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,109         |                               |
| Quarter ending December 2016         | 1,099         | →                             |
| Quarter ending March 2017            | 1,096         | →                             |
| Quarter ending June 2017             | 1,104         | →                             |
| Quarter ending September 2017        | 1,096         | →                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2017  | 2018  |
| April                             | 60    | 173   |
| May                               | 230   | 296   |
| June                              | 428   | 465   |
| July                              | 754   | 536   |
| August                            | 1,015 | 866   |
| September                         | 1,225 | 1,038 |
| October                           | 1,391 |       |
| November                          | 1,618 |       |
| December                          | 1,817 |       |
| January                           | 2,003 |       |
| February                          | 2,157 |       |
| March                             | 2,488 |       |
| April                             | 2,551 |       |
| May                               | 2,551 |       |
| June                              | 2,551 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 522         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 208         | 8.2%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 364      | 522         | 69.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 129      | 208         | 62.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 690         | 4.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 690         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 690         | 2.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

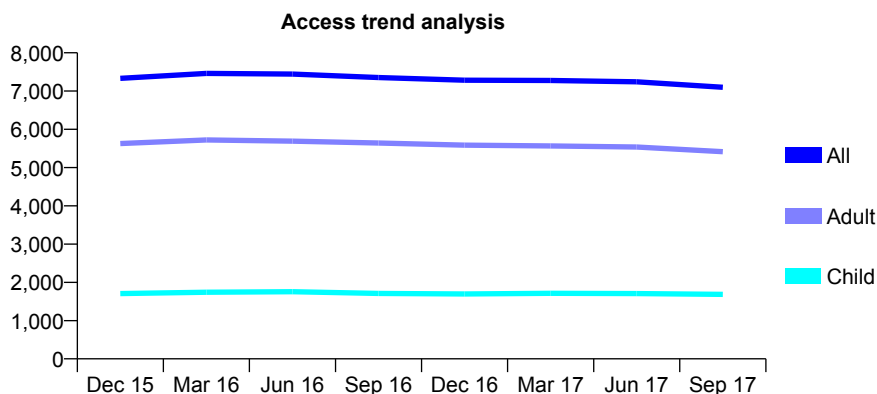
## Q46 - Vital Signs At a Glance Contract Report for 151882/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | IDH 450 Limited |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/10/2008      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,069      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £787,044.59 |

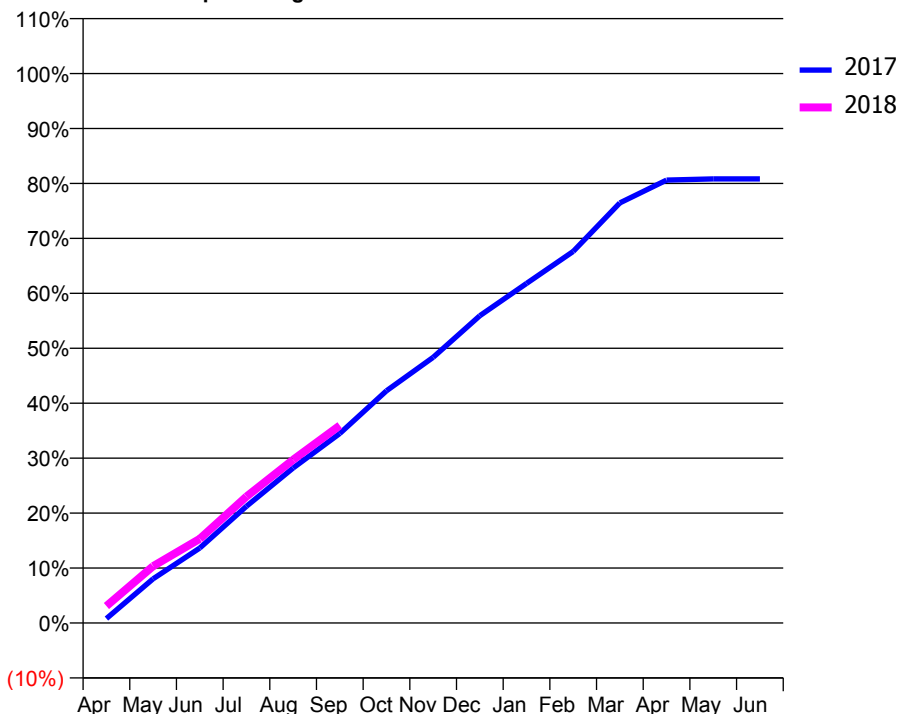
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,352         |                               |
| Quarter ending December 2016         | 7,282         | →                             |
| Quarter ending March 2017            | 7,277         | →                             |
| Quarter ending June 2017             | 7,243         | →                             |
| Quarter ending September 2017        | 7,100         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 202                               | 775   |
| May       | 2,015                             | 2,597 |
| June      | 3,421                             | 3,843 |
| July      | 5,324                             | 5,768 |
| August    | 7,074                             | 7,452 |
| September | 8,649                             | 9,010 |
| October   | 10,596                            |       |
| November  | 12,122                            |       |
| December  | 14,022                            |       |
| January   | 15,492                            |       |
| February  | 16,952                            |       |
| March     | 19,166                            |       |
| April     | 20,207                            |       |
| May       | 20,262                            |       |
| June      | 20,264                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,056       | 8.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 544      | 3,563       | 15.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 550      | 1,056       | 52.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,879    | 3,563       | 52.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 339      | 4,139       | 8.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 4,139       | 1.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 4,139       | 2.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 7           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

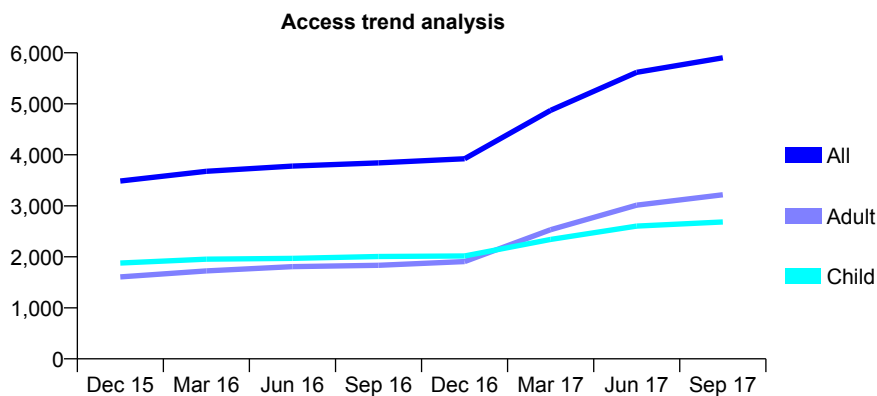
## Q46 - Vital Signs At a Glance Contract Report for 152196/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Ahmad and Saleem Partners Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2014                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,459      |
| Carry forward general activity (UDA)        | 621         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £615,682.16 |

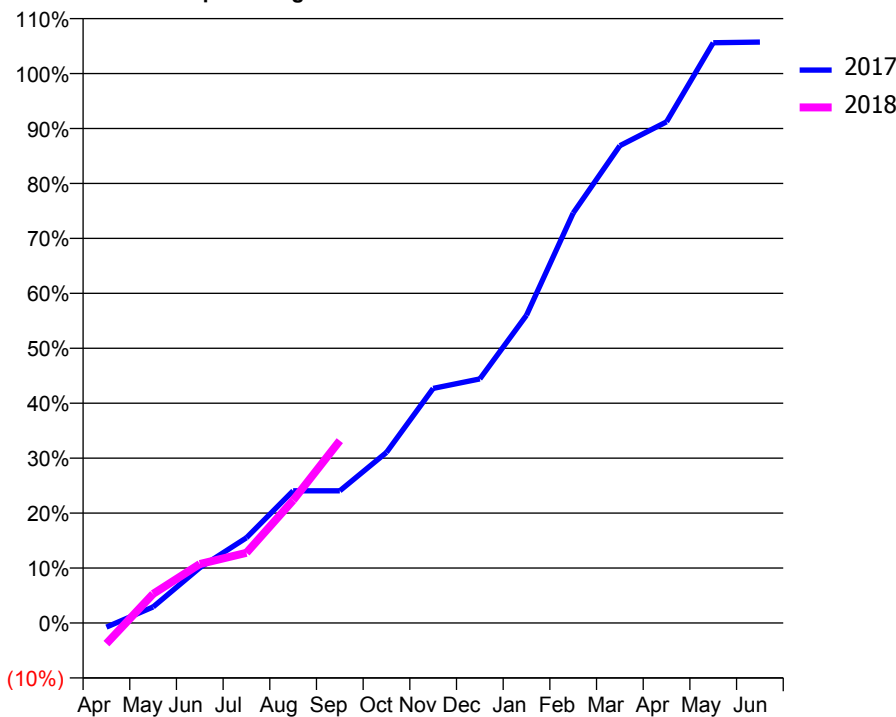
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,842        |                               |
| Quarter ending December 2016         | 3,924        | ↑                             |
| Quarter ending March 2017            | 4,872        | ↑                             |
| Quarter ending June 2017             | 5,616        | ↑                             |
| Quarter ending September 2017        | 5,901        | ↑                             |
| <b>Variance since September 2016</b> | <b>53.6%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | -91    | -621  |
| May       | 352    | 872   |
| June      | 1,205  | 1,769 |
| July      | 1,860  | 2,104 |
| August    | 2,884  | 3,675 |
| September | 2,884  | 5,461 |
| October   | 3,725  |       |
| November  | 5,120  |       |
| December  | 5,326  |       |
| January   | 6,716  |       |
| February  | 8,945  |       |
| March     | 10,417 |       |
| April     | 10,937 |       |
| May       | 12,661 |       |
| June      | 12,675 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 215      | 2,495       | 8.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 410      | 2,930       | 14.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,445    | 2,495       | 57.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,450    | 2,930       | 49.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 257      | 3,469       | 7.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,469       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 3,469       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

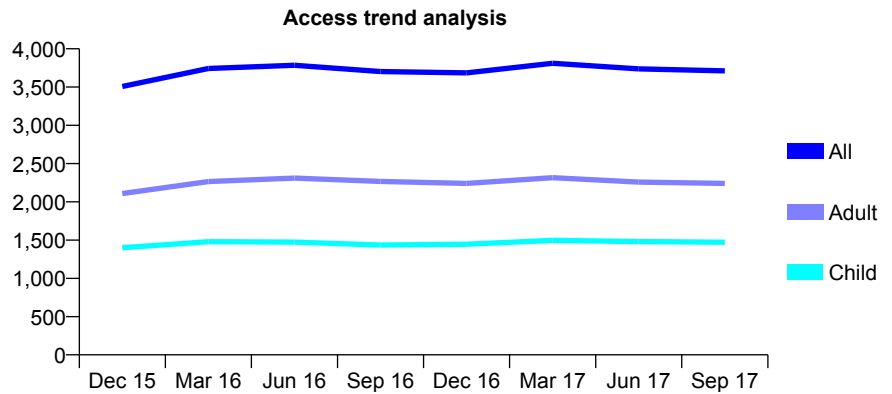
## Q46 - Vital Signs At a Glance Contract Report for 152196/0003 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Ahmad and Saleem Partners Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2014                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,721      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £318,063.92 |

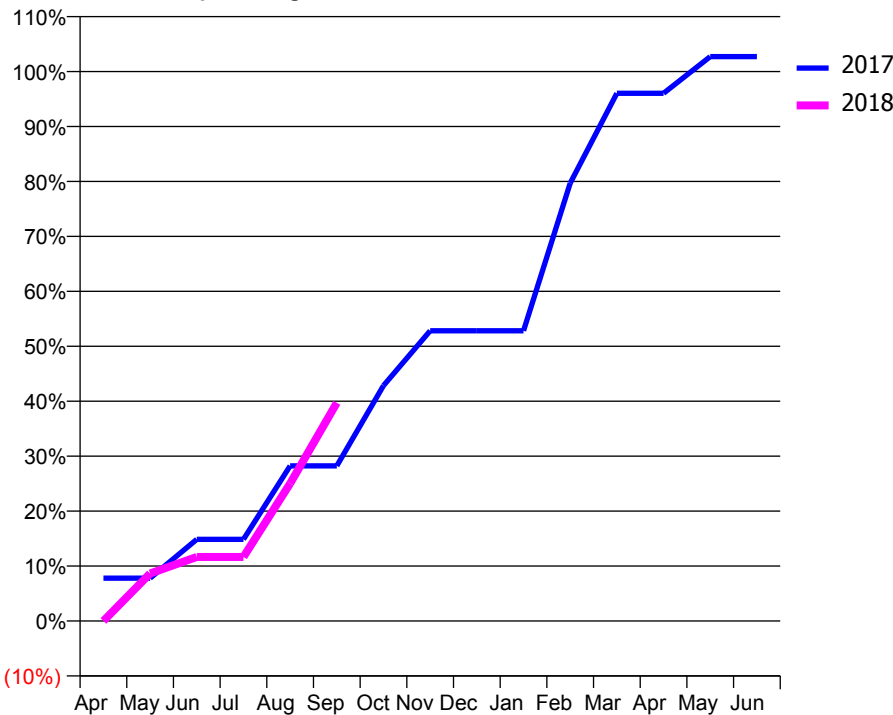
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,702       |                               |
| Quarter ending December 2016         | 3,686       | →                             |
| Quarter ending March 2017            | 3,811       | ↑                             |
| Quarter ending June 2017             | 3,738       | ↓                             |
| Quarter ending September 2017        | 3,712       | →                             |
| <b>Variance since September 2016</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 991                               | 0     |
| May       | 991                               | 1,101 |
| June      | 1,891                             | 1,484 |
| July      | 1,891                             | 1,484 |
| August    | 3,592                             | 3,184 |
| September | 3,592                             | 5,052 |
| October   | 5,449                             |       |
| November  | 6,720                             |       |
| December  | 6,720                             |       |
| January   | 6,720                             |       |
| February  | 10,137                            |       |
| March     | 12,216                            |       |
| April     | 12,216                            |       |
| May       | 13,066                            |       |
| June      | 13,066                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,399       | 7.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 268      | 1,784       | 15.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 946      | 1,399       | 67.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,080    | 1,784       | 60.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 255      | 2,703       | 9.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,703       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 2,703       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



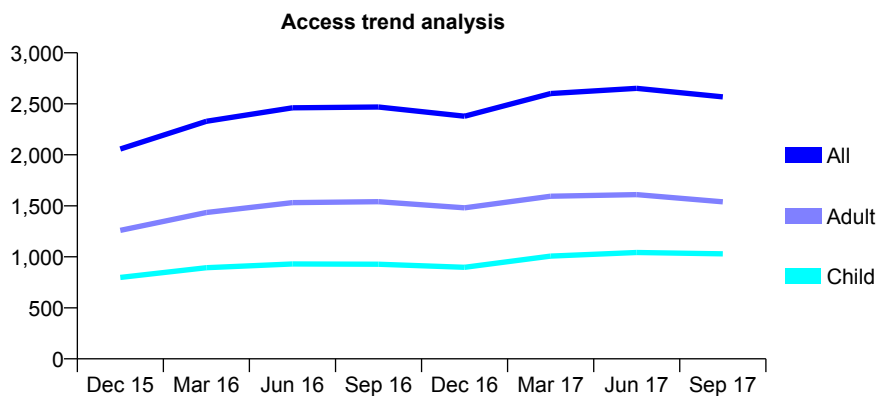
## Q46 - Vital Signs At a Glance Contract Report for 152196/0004 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Ahmad and Saleem Partners Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2014                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 327         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £419,850.52 |

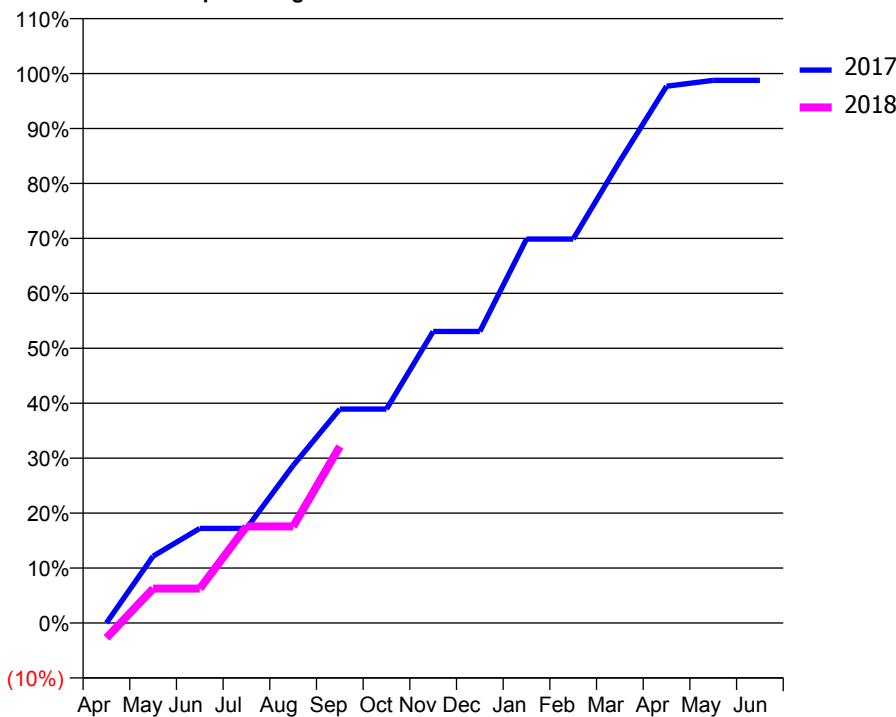
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,468       |                               |
| Quarter ending December 2016         | 2,378       | ↓                             |
| Quarter ending March 2017            | 2,601       | ↑                             |
| Quarter ending June 2017             | 2,652       | →                             |
| Quarter ending September 2017        | 2,568       | ↓                             |
| <b>Variance since September 2016</b> | <b>4.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | -327  |
| May       | 1,291                             | 754   |
| June      | 1,825                             | 754   |
| July      | 1,825                             | 2,110 |
| August    | 3,041                             | 2,110 |
| September | 4,128                             | 3,858 |
| October   | 4,128                             |       |
| November  | 5,625                             |       |
| December  | 5,625                             |       |
| January   | 7,408                             |       |
| February  | 7,408                             |       |
| March     | 8,914                             |       |
| April     | 10,356                            |       |
| May       | 10,471                            |       |
| June      | 10,471                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 1,004       | 10.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 221      | 1,323       | 16.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 619      | 1,004       | 61.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 746      | 1,323       | 56.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 139      | 1,760       | 7.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,760       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,760       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

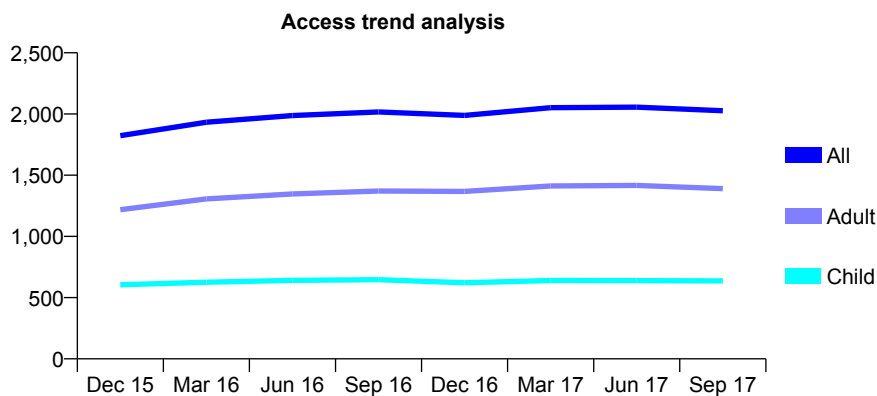
## Q46 - Vital Signs At a Glance Contract Report for 152196/0005 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Ahmad and Saleem Partners Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2014                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £211,394.75 |

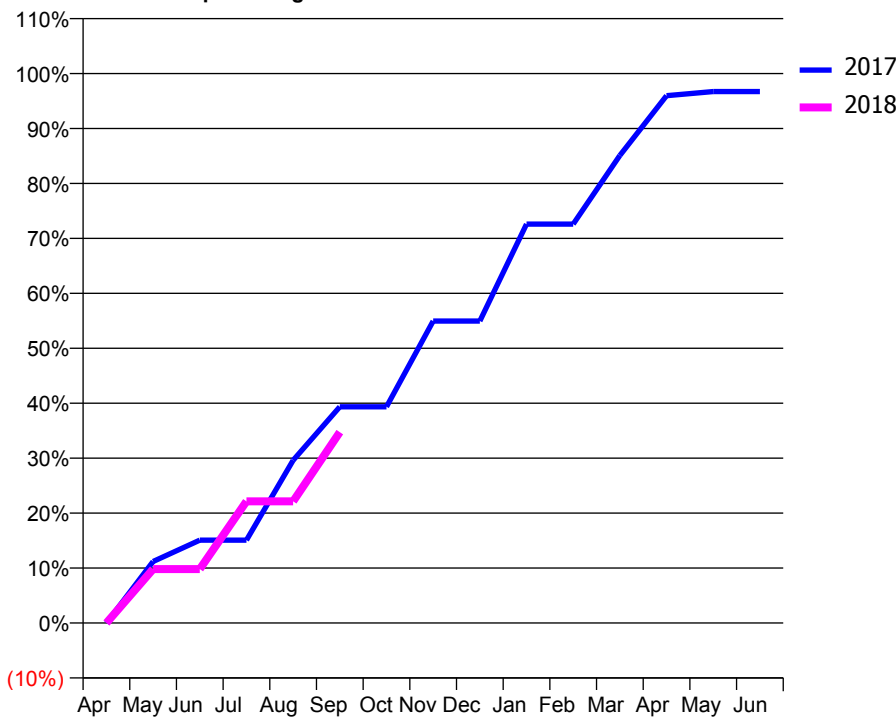
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,017       |                               |
| Quarter ending December 2016         | 1,989       | ↓                             |
| Quarter ending March 2017            | 2,052       | ↑                             |
| Quarter ending June 2017             | 2,056       | →                             |
| Quarter ending September 2017        | 2,027       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 0     | 0     |
| May       | 672   | 588   |
| June      | 905   | 588   |
| July      | 905   | 1,329 |
| August    | 1,777 | 1,329 |
| September | 2,361 | 2,084 |
| October   | 2,361 |       |
| November  | 3,297 |       |
| December  | 3,297 |       |
| January   | 4,355 |       |
| February  | 4,355 |       |
| March     | 5,105 |       |
| April     | 5,757 |       |
| May       | 5,804 |       |
| June      | 5,804 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 565         | 8.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 143      | 1,125       | 12.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 436      | 565         | 77.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 774      | 1,125       | 68.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 73       | 1,293       | 5.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,293       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,293       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

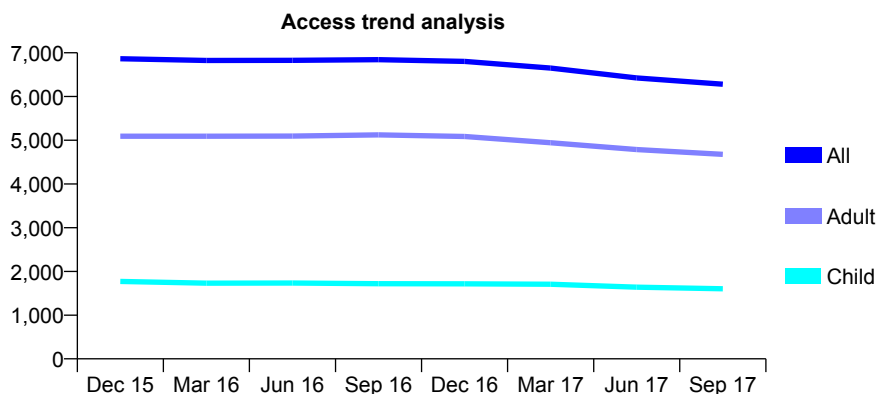
## Q46 - Vital Signs At a Glance Contract Report for 153184/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | IDH 449 Limited |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2008      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,429      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £600,878.86 |

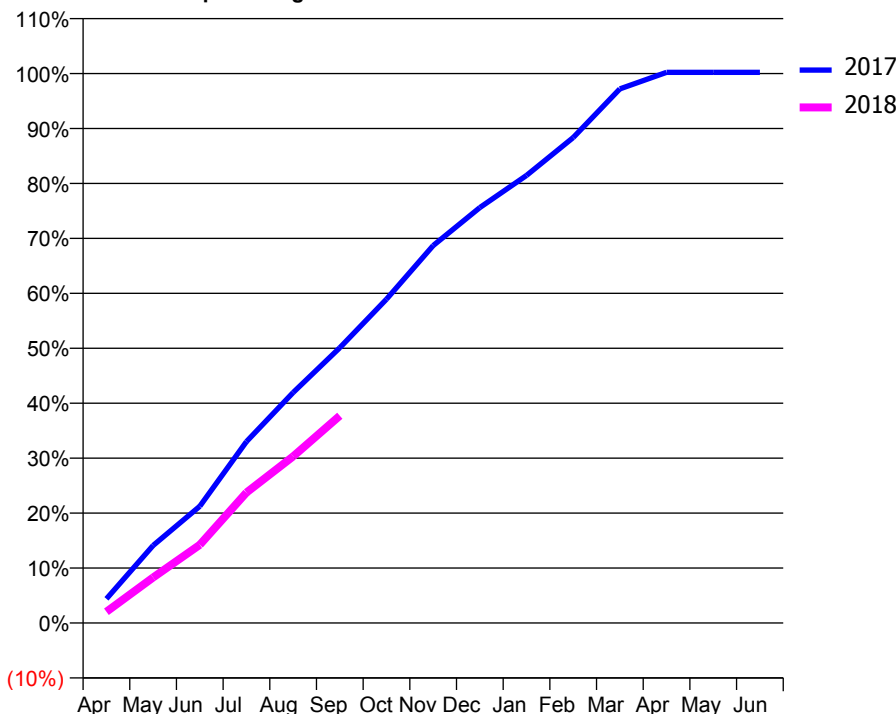
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,843         |                               |
| Quarter ending December 2016         | 6,802         | →                             |
| Quarter ending March 2017            | 6,651         | ↓                             |
| Quarter ending June 2017             | 6,425         | ↓                             |
| Quarter ending September 2017        | 6,281         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 812    | 377   |
| May       | 2,599  | 1,528 |
| June      | 3,917  | 2,625 |
| July      | 6,083  | 4,377 |
| August    | 7,732  | 5,587 |
| September | 9,234  | 6,953 |
| October   | 10,859 |       |
| November  | 12,658 |       |
| December  | 13,935 |       |
| January   | 15,010 |       |
| February  | 16,281 |       |
| March     | 17,913 |       |
| April     | 18,466 |       |
| May       | 18,466 |       |
| June      | 18,466 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,030       | 7.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 304      | 2,729       | 11.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 493      | 1,030       | 47.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,367    | 2,729       | 50.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 220      | 3,513       | 6.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,513       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 3,513       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

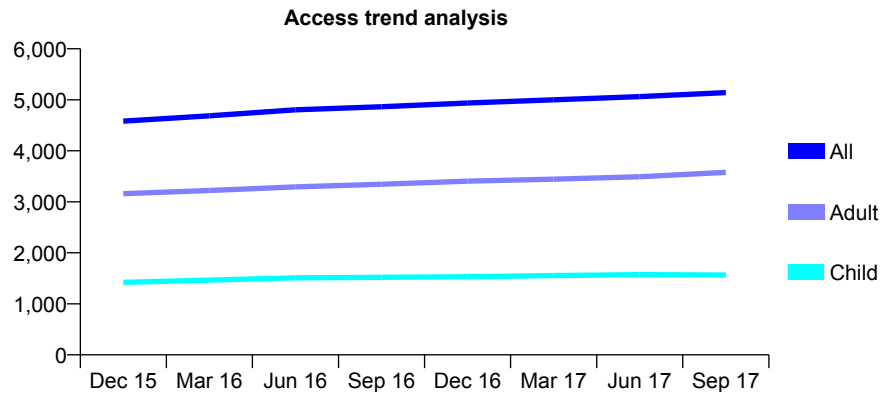
## Q46 - Vital Signs At a Glance Contract Report for 153532/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | Jakelara Ltd. |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2007    |
| Contract end date    |               |

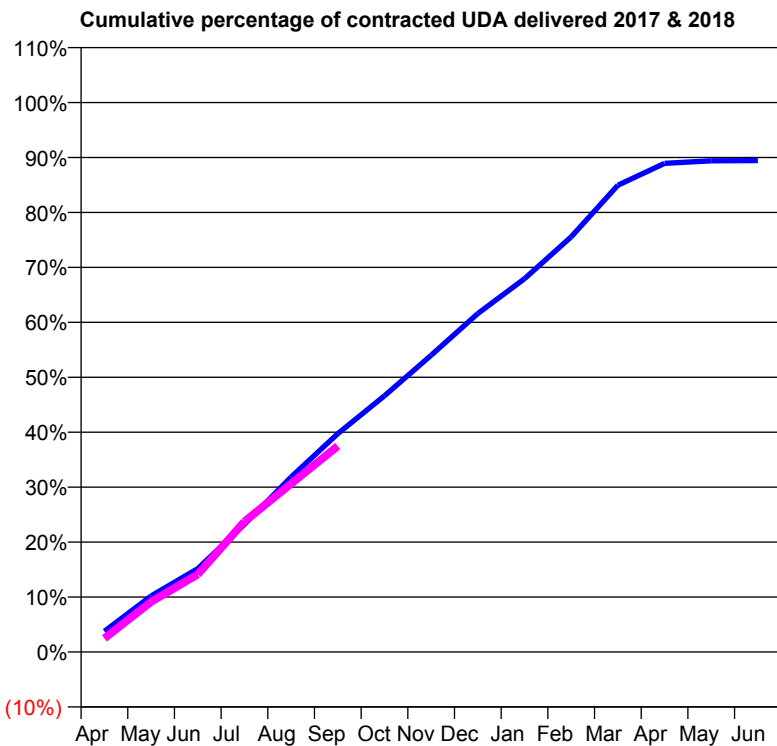
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £553,757.19 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,863       |                               |
| Quarter ending December 2016         | 4,938       | →                             |
| Quarter ending March 2017            | 4,999       | →                             |
| Quarter ending June 2017             | 5,064       | →                             |
| Quarter ending September 2017        | 5,141       | →                             |
| <b>Variance since September 2016</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 677                               | 449   |
| May       | 1,836                             | 1,645 |
| June      | 2,731                             | 2,544 |
| July      | 4,183                             | 4,276 |
| August    | 5,731                             | 5,514 |
| September | 7,154                             | 6,746 |
| October   | 8,394                             |       |
| November  | 9,720                             |       |
| December  | 11,088                            |       |
| January   | 12,230                            |       |
| February  | 13,601                            |       |
| March     | 15,291                            |       |
| April     | 16,006                            |       |
| May       | 16,090                            |       |
| June      | 16,097                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 905         | 10.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 560      | 2,403       | 23.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 466      | 905         | 51.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,104    | 2,403       | 45.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 463      | 3,025       | 15.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,025       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 102      | 3,025       | 3.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

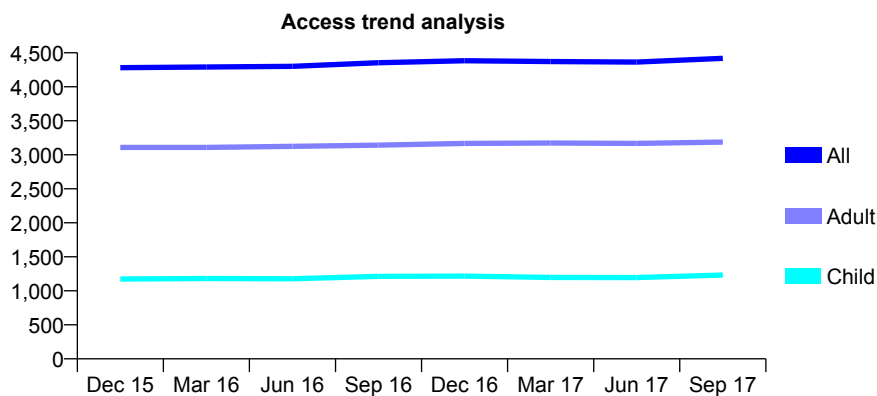
## Q46 - Vital Signs At a Glance Contract Report for 153850/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Winton Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 21/05/2010             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,701      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £419,237.60 |

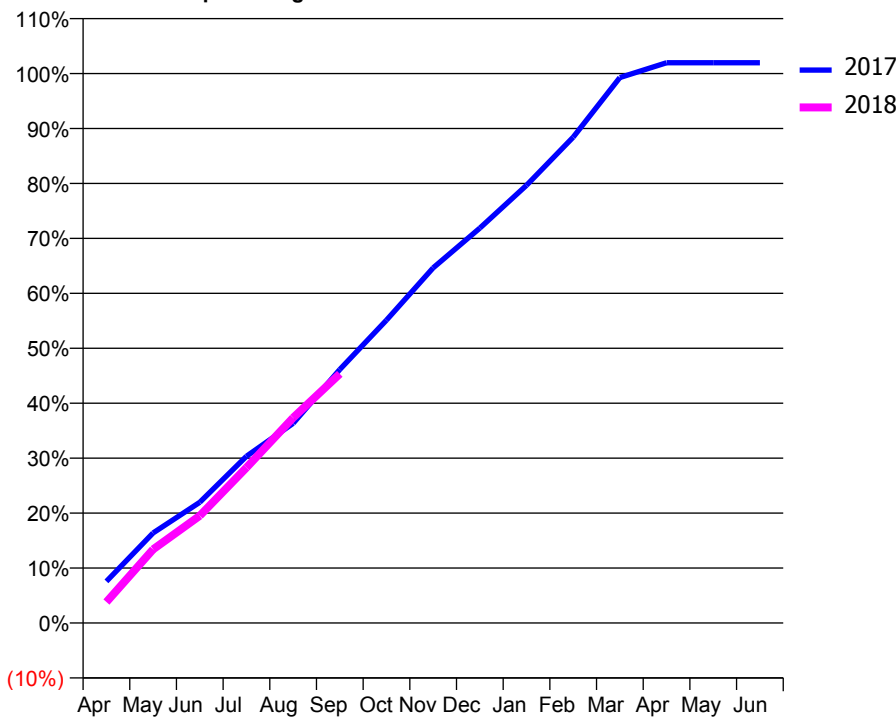
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,354       |                               |
| Quarter ending December 2016         | 4,383       | →                             |
| Quarter ending March 2017            | 4,371       | →                             |
| Quarter ending June 2017             | 4,363       | →                             |
| Quarter ending September 2017        | 4,419       | →                             |
| <b>Variance since September 2016</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,265                             | 638   |
| May       | 2,737                             | 2,238 |
| June      | 3,668                             | 3,261 |
| July      | 5,069                             | 4,723 |
| August    | 6,071                             | 6,238 |
| September | 7,705                             | 7,572 |
| October   | 9,204                             |       |
| November  | 10,793                            |       |
| December  | 12,001                            |       |
| January   | 13,301                            |       |
| February  | 14,765                            |       |
| March     | 16,578                            |       |
| April     | 17,029                            |       |
| May       | 17,028                            |       |
| June      | 17,027                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 969         | 11.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 458      | 2,456       | 18.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 584      | 969         | 60.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,380    | 2,456       | 56.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 440      | 3,209       | 13.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 3,209       | 2.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 3,209       | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

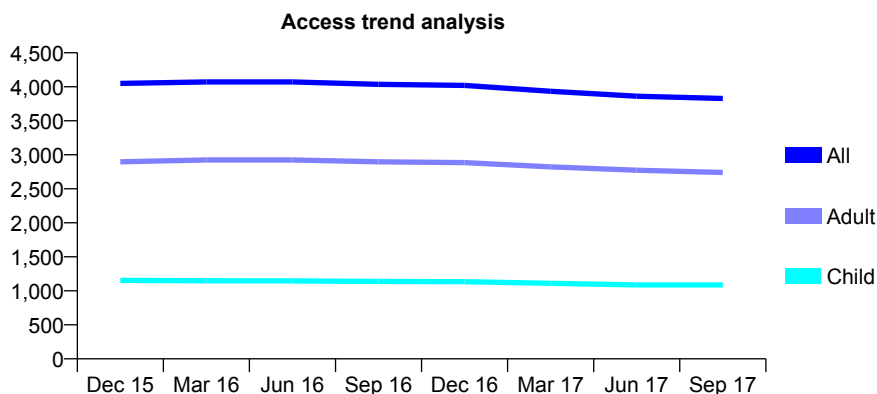
## Q46 - Vital Signs At a Glance Contract Report for 153869/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | High Street Dental Practice Partnership |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/01/2014                              |
| Contract end date    |   |

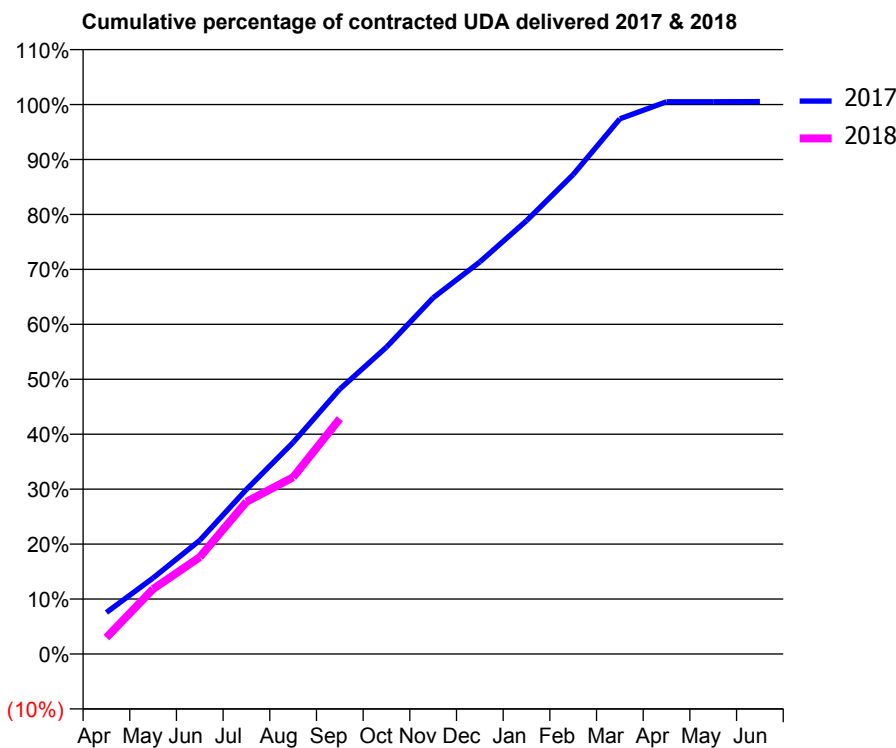
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £353,273.27 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,036         |                               |
| Quarter ending December 2016         | 4,020         | →                             |
| Quarter ending March 2017            | 3,934         | ↓                             |
| Quarter ending June 2017             | 3,861         | ↓                             |
| Quarter ending September 2017        | 3,829         | →                             |
| <b>Variance since September 2016</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 981                               | 389   |
| May       | 1,801                             | 1,539 |
| June      | 2,690                             | 2,292 |
| July      | 3,894                             | 3,600 |
| August    | 5,005                             | 4,180 |
| September | 6,266                             | 5,565 |
| October   | 7,261                             |       |
| November  | 8,428                             |       |
| December  | 9,276                             |       |
| January   | 10,250                            |       |
| February  | 11,341                            |       |
| March     | 12,662                            |       |
| April     | 13,064                            |       |
| May       | 13,066                            |       |
| June      | 13,069                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 854         | 6.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 313      | 1,971       | 15.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 592      | 854         | 69.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,240    | 1,971       | 62.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 2,619       | 5.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 2,619       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 74       | 2,619       | 2.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

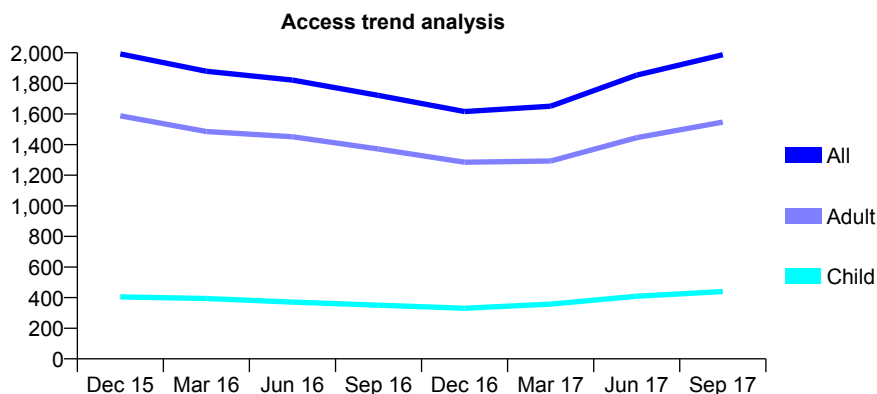
## Q46 - Vital Signs At a Glance Contract Report for 153877/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | The Glyn House Dental Partnership |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/12/2013                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,444       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,637.18 |

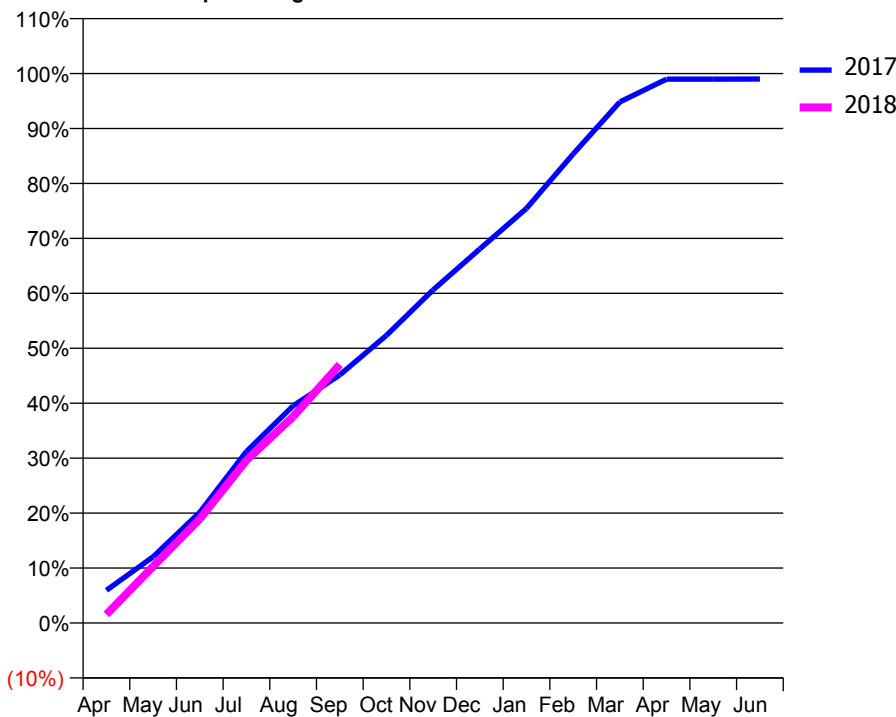
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,722        |                               |
| Quarter ending December 2016         | 1,616        | ↓                             |
| Quarter ending March 2017            | 1,651        | ↑                             |
| Quarter ending June 2017             | 1,854        | ↑                             |
| Quarter ending September 2017        | 1,987        | ↑                             |
| <b>Variance since September 2016</b> | <b>15.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 384                               | 101   |
| May       | 777                               | 664   |
| June      | 1,299                             | 1,221 |
| July      | 2,012                             | 1,909 |
| August    | 2,547                             | 2,420 |
| September | 2,909                             | 3,031 |
| October   | 3,374                             |       |
| November  | 3,907                             |       |
| December  | 4,388                             |       |
| January   | 4,863                             |       |
| February  | 5,500                             |       |
| March     | 6,111                             |       |
| April     | 6,378                             |       |
| May       | 6,378                             |       |
| June      | 6,379                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 352         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 176      | 1,370       | 12.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 71       | 352         | 20.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 294      | 1,370       | 21.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 235      | 1,587       | 14.8%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,587       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,587       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



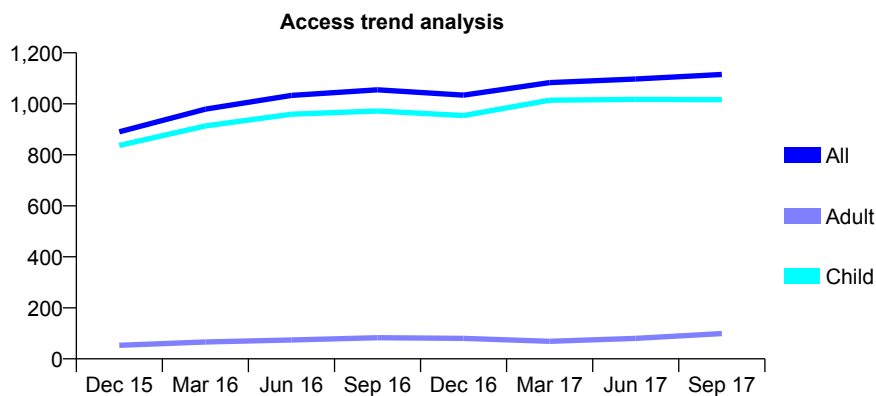
## Q46 - Vital Signs At a Glance Contract Report for 154075/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Bloor & Mathieson |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/11/2014        |
| Contract end date    |                   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,514      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,483.33 |

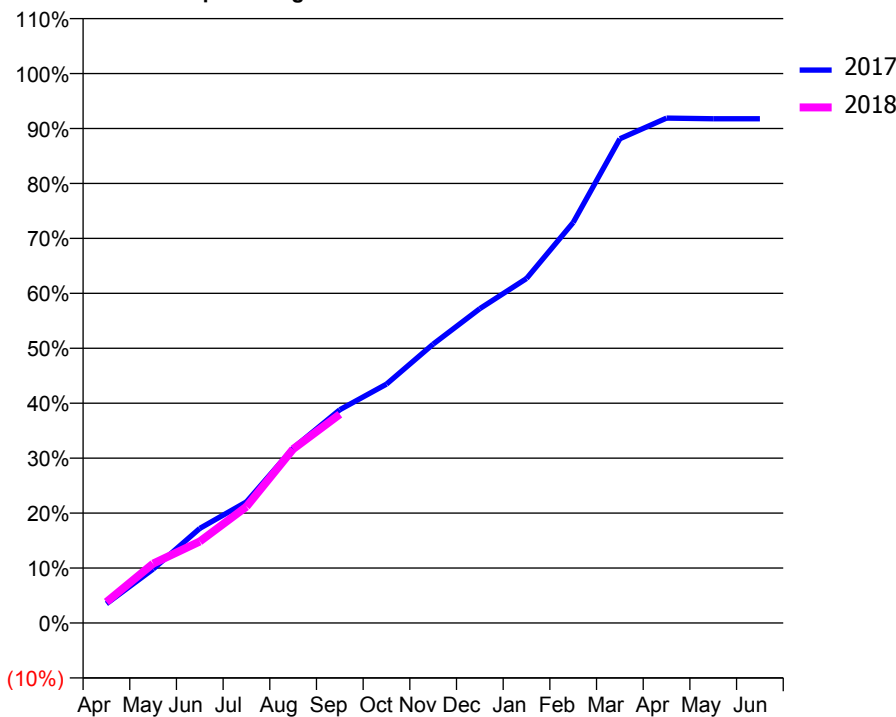
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,055       |                               |
| Quarter ending December 2016         | 1,034       | ↓                             |
| Quarter ending March 2017            | 1,083       | ↑                             |
| Quarter ending June 2017             | 1,097       | →                             |
| Quarter ending September 2017        | 1,115       | →                             |
| <b>Variance since September 2016</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 88                                | 96   |
| May       | 247                               | 272  |
| June      | 433                               | 373  |
| July      | 554                               | 532  |
| August    | 800                               | 796  |
| September | 976                               | 955  |
| October   | 1,093                             |      |
| November  | 1,276                             |      |
| December  | 1,438                             |      |
| January   | 1,576                             |      |
| February  | 1,832                             |      |
| March     | 2,215                             |      |
| April     | 2,310                             |      |
| May       | 2,307                             |      |
| June      | 2,307                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 720         | 7.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439      | 720         | 61.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 669         | 0.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 669         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 669         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

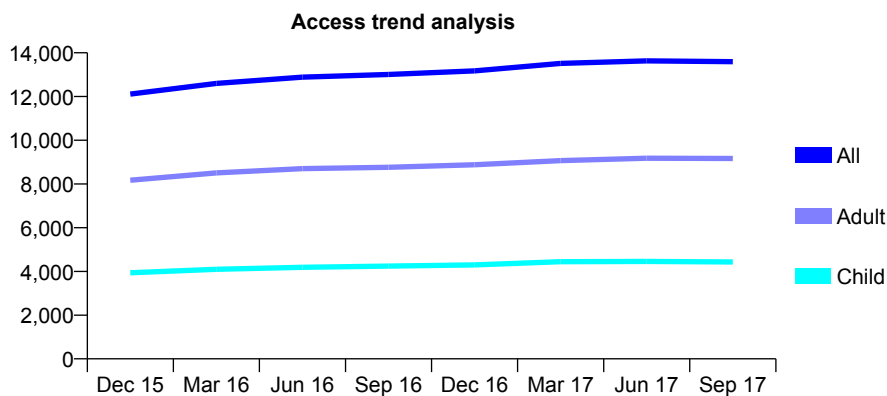
## Q46 - Vital Signs At a Glance Contract Report for 154210/0002 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Roch Valley Dental |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/12/2009         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,085      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £777,200.66 |

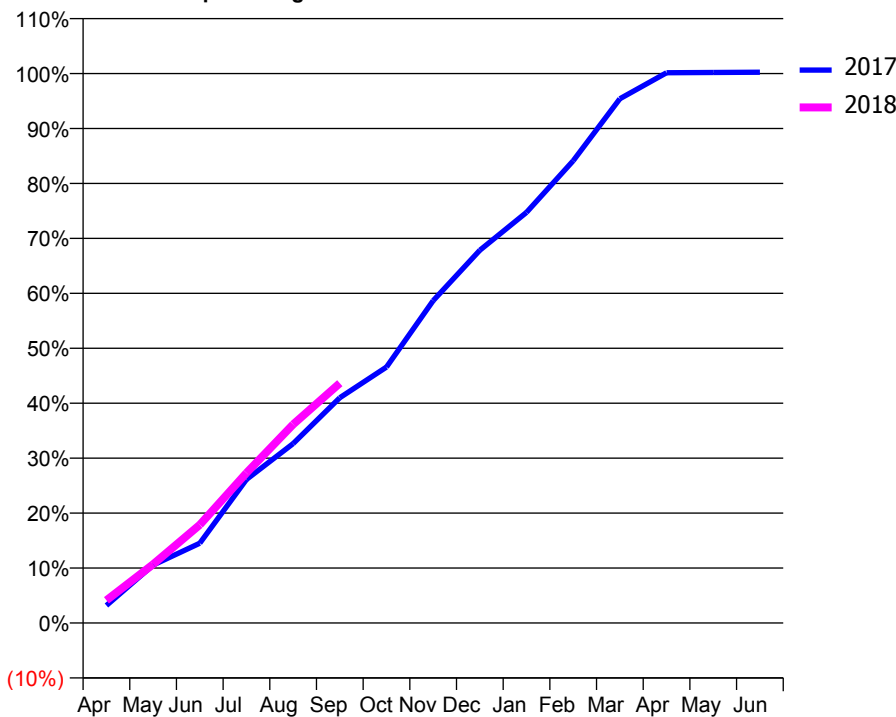
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,007      |                               |
| Quarter ending December 2016         | 13,176      | →                             |
| Quarter ending March 2017            | 13,513      | ↑                             |
| Quarter ending June 2017             | 13,630      | →                             |
| Quarter ending September 2017        | 13,595      | →                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 989                               | 1,286  |
| May       | 3,280                             | 3,322  |
| June      | 4,518                             | 5,559  |
| July      | 8,119                             | 8,493  |
| August    | 10,151                            | 11,238 |
| September | 12,746                            | 13,565 |
| October   | 14,478                            |        |
| November  | 18,239                            |        |
| December  | 21,084                            |        |
| January   | 23,228                            |        |
| February  | 26,148                            |        |
| March     | 29,655                            |        |
| April     | 31,129                            |        |
| May       | 31,146                            |        |
| June      | 31,158                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 755      | 3,797       | 19.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,010    | 5,305       | 19.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,991    | 3,797       | 52.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,070    | 5,305       | 39.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 728      | 7,340       | 9.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 7,340       | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 7,340       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

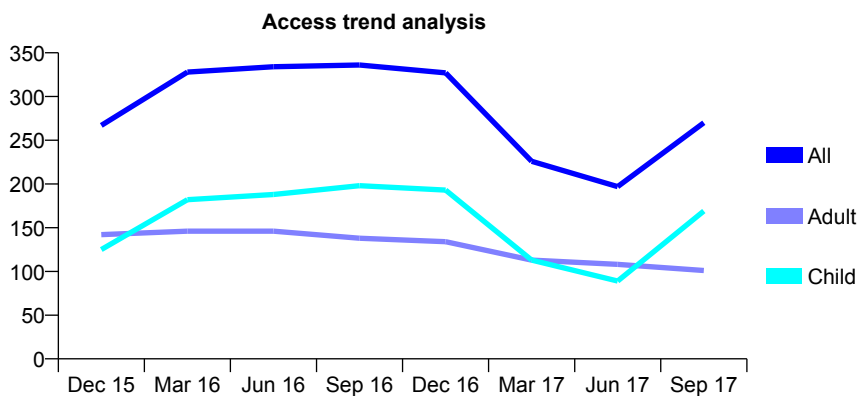
## Q46 - Vital Signs At a Glance Contract Report for 154849/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Mr Ravat and Mr Ray |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/12/2013          |
| Contract end date    |                     |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,084      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,492.52 |

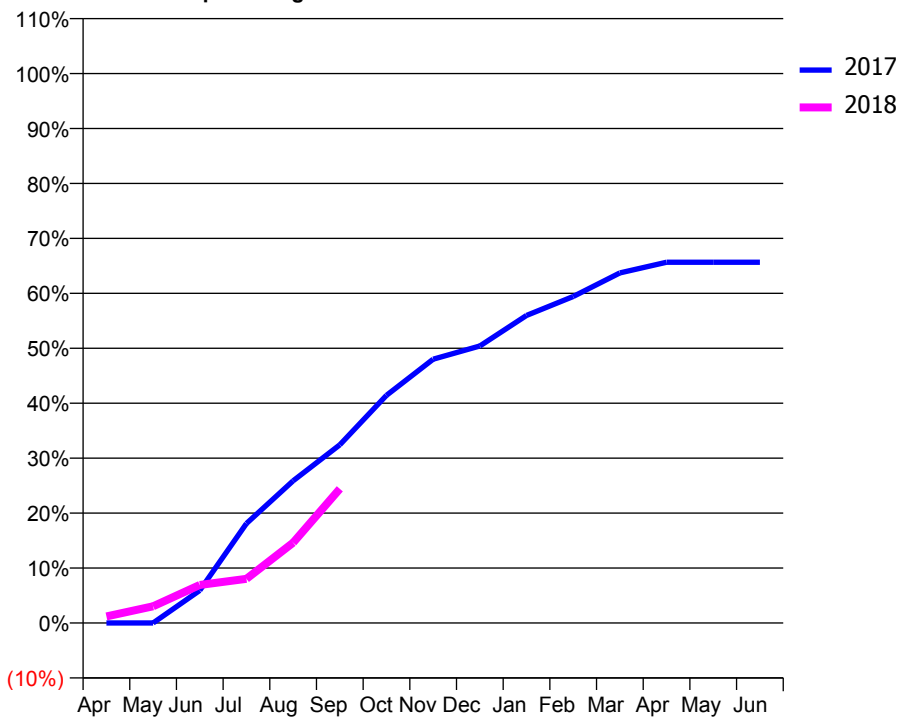
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 336            |                               |
| Quarter ending December 2016         | 327            | ↓                             |
| Quarter ending March 2017            | 226            | ↓                             |
| Quarter ending June 2017             | 197            | ↓                             |
| Quarter ending September 2017        | 270            | ↑                             |
| <b>Variance since September 2016</b> | <b>(19.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 13   |
| May       | 0                                 | 33   |
| June      | 64                                | 75   |
| July      | 196                               | 87   |
| August    | 281                               | 158  |
| September | 352                               | 265  |
| October   | 449                               |      |
| November  | 520                               |      |
| December  | 547                               |      |
| January   | 607                               |      |
| February  | 644                               |      |
| March     | 691                               |      |
| April     | 712                               |      |
| May       | 712                               |      |
| June      | 712                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 98          | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 63          | 17.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 8        | 98          | 8.2%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 30       | 63          | 47.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 149         | 2.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 149         | 2.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 149         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

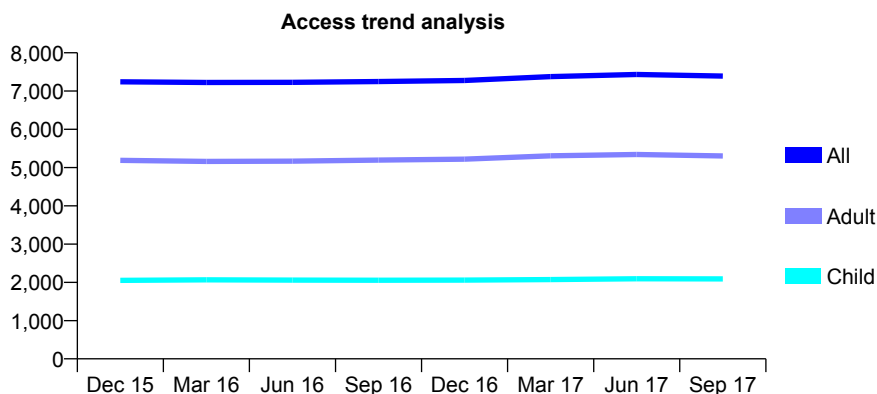
## Q46 - Vital Signs At a Glance Contract Report for 155160/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | DCO Dental   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2009   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £494,519.04 |

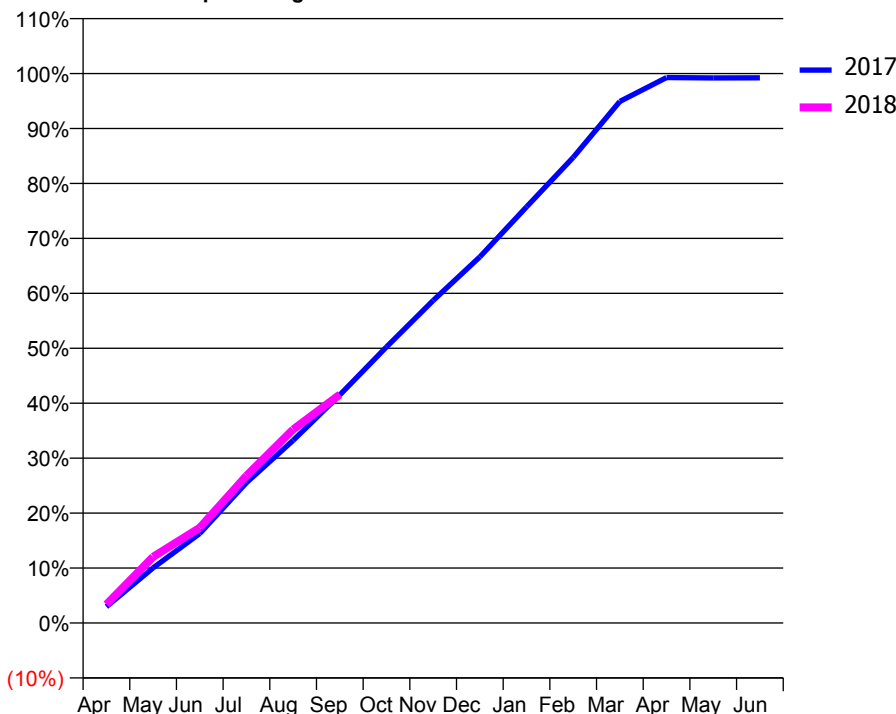
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,249       |                               |
| Quarter ending December 2016         | 7,277       | →                             |
| Quarter ending March 2017            | 7,377       | →                             |
| Quarter ending June 2017             | 7,433       | →                             |
| Quarter ending September 2017        | 7,393       | →                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 594    | 676   |
| May       | 2,008  | 2,410 |
| June      | 3,261  | 3,470 |
| July      | 5,110  | 5,362 |
| August    | 6,648  | 7,045 |
| September | 8,300  | 8,316 |
| October   | 10,047 |       |
| November  | 11,739 |       |
| December  | 13,327 |       |
| January   | 15,146 |       |
| February  | 16,944 |       |
| March     | 18,983 |       |
| April     | 19,850 |       |
| May       | 19,839 |       |
| June      | 19,841 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,490       | 6.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 424      | 3,173       | 13.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 953      | 1,490       | 64.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,592    | 3,173       | 50.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 318      | 3,889       | 8.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,889       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,889       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

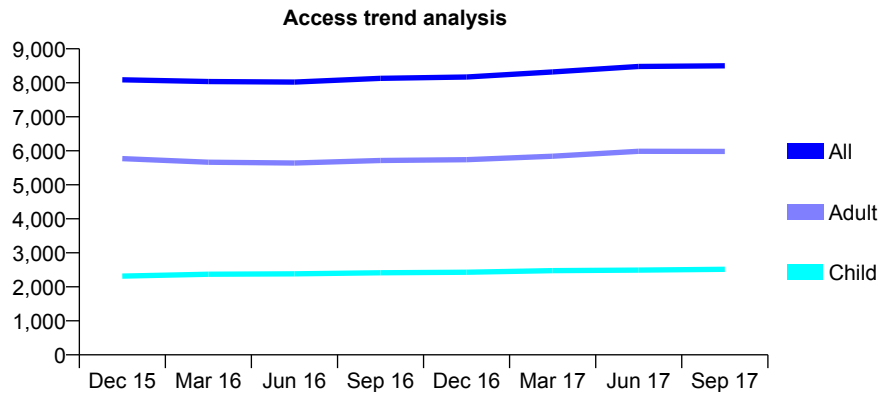
## Q46 - Vital Signs At a Glance Contract Report for 155160/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | DCO Dental   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2009   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,150      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £572,405.79 |

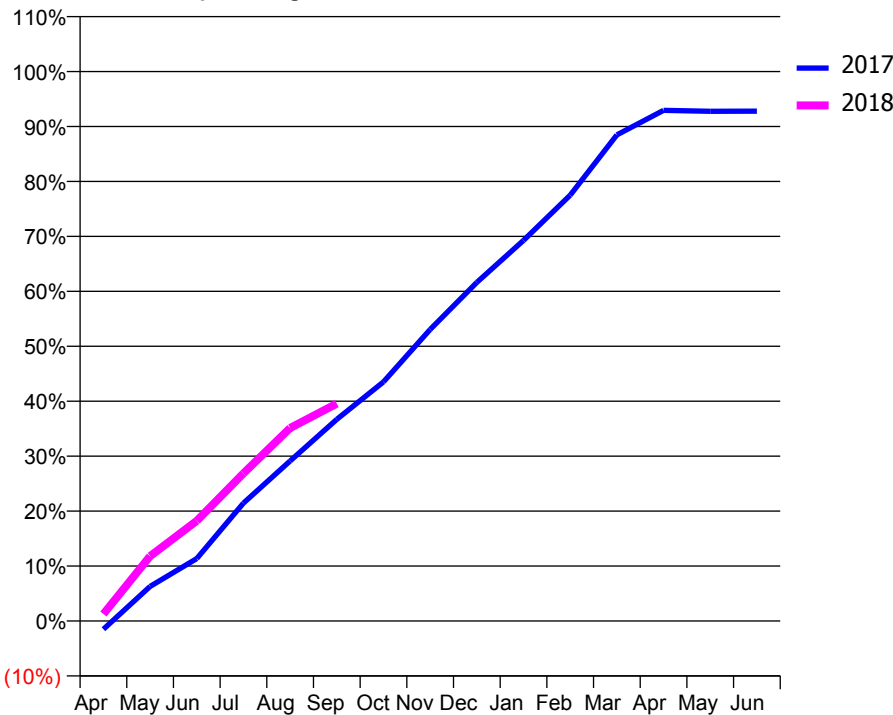
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,130       |                               |
| Quarter ending December 2016         | 8,170       | →                             |
| Quarter ending March 2017            | 8,319       | →                             |
| Quarter ending June 2017             | 8,481       | →                             |
| Quarter ending September 2017        | 8,499       | →                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -353                              | 294   |
| May       | 1,458                             | 2,730 |
| June      | 2,631                             | 4,223 |
| July      | 4,968                             | 6,223 |
| August    | 6,742                             | 8,130 |
| September | 8,495                             | 9,157 |
| October   | 10,076                            |       |
| November  | 12,284                            |       |
| December  | 14,267                            |       |
| January   | 16,033                            |       |
| February  | 17,940                            |       |
| March     | 20,478                            |       |
| April     | 21,516                            |       |
| May       | 21,477                            |       |
| June      | 21,482                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 1,914       | 7.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 588      | 3,891       | 15.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,259    | 1,914       | 65.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,874    | 3,891       | 48.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 350      | 4,568       | 7.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,568       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 4,568       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

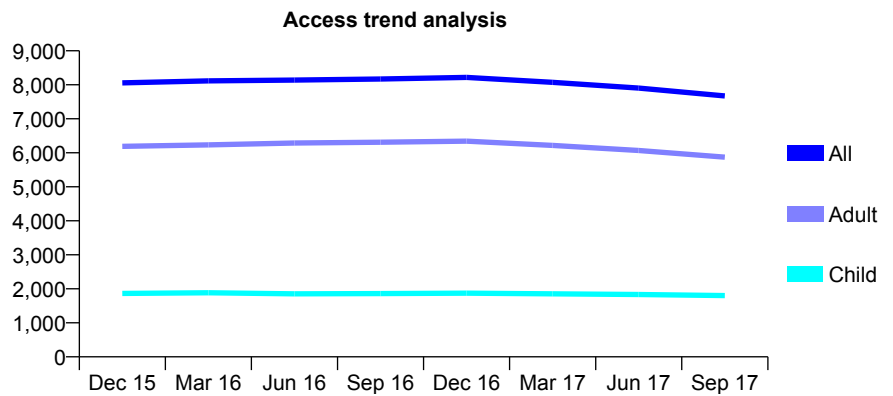
## Q46 - Vital Signs At a Glance Contract Report for 155195/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Bolton and Bury Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2012                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 31,932      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £967,040.50 |

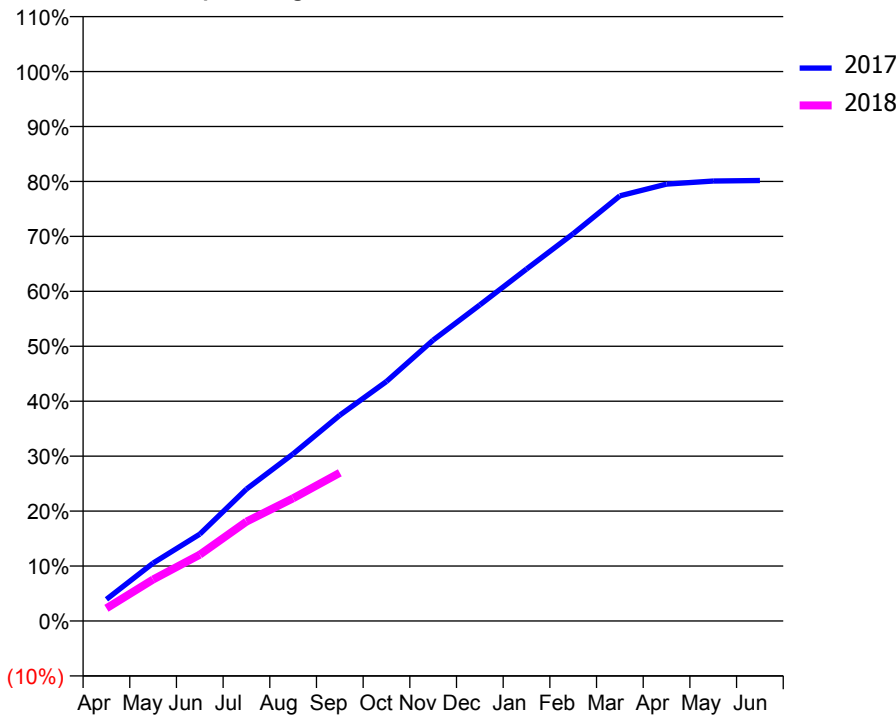
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,171         |                               |
| Quarter ending December 2016         | 8,218         | →                             |
| Quarter ending March 2017            | 8,072         | ↓                             |
| Quarter ending June 2017             | 7,902         | ↓                             |
| Quarter ending September 2017        | 7,674         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,257                             | 738   |
| May       | 3,365                             | 2,411 |
| June      | 5,048                             | 3,856 |
| July      | 7,665                             | 5,780 |
| August    | 9,711                             | 7,134 |
| September | 11,959                            | 8,611 |
| October   | 13,923                            |       |
| November  | 16,322                            |       |
| December  | 18,370                            |       |
| January   | 20,456                            |       |
| February  | 22,510                            |       |
| March     | 24,706                            |       |
| April     | 25,389                            |       |
| May       | 25,565                            |       |
| June      | 25,602                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 882         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 465      | 3,021       | 15.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403      | 882         | 45.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,422    | 3,021       | 47.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 299      | 3,540       | 8.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,540       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 3,540       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 30          | 86.7%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 30          | 80.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

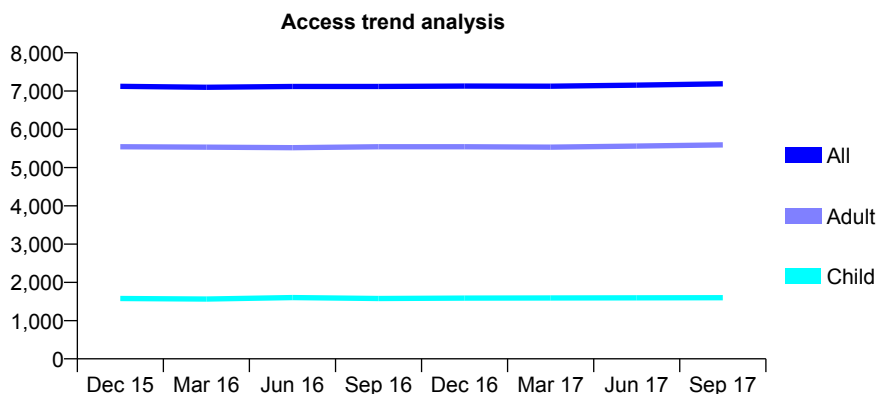
## Q46 - Vital Signs At a Glance Contract Report for 156140/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Edgeley Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 22/03/2007              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,636      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £727,921.58 |

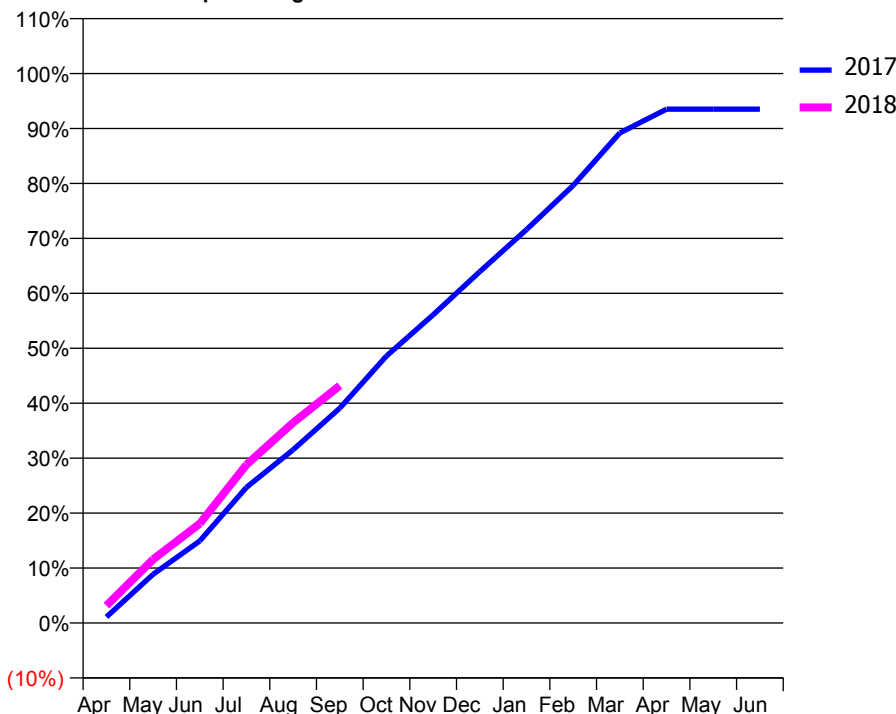
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,119       |                               |
| Quarter ending December 2016         | 7,131       | →                             |
| Quarter ending March 2017            | 7,127       | →                             |
| Quarter ending June 2017             | 7,155       | →                             |
| Quarter ending September 2017        | 7,190       | →                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 249                               | 716   |
| May       | 2,007                             | 2,624 |
| June      | 3,380                             | 4,095 |
| July      | 5,587                             | 6,523 |
| August    | 7,138                             | 8,254 |
| September | 8,849                             | 9,778 |
| October   | 10,997                            |       |
| November  | 12,697                            |       |
| December  | 14,478                            |       |
| January   | 16,208                            |       |
| February  | 18,024                            |       |
| March     | 20,190                            |       |
| April     | 21,166                            |       |
| May       | 21,166                            |       |
| June      | 21,166                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,246       | 8.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 674      | 4,485       | 15.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 757      | 1,246       | 60.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,761    | 4,485       | 61.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 292      | 5,282       | 5.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 5,282       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 159      | 5,282       | 3.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



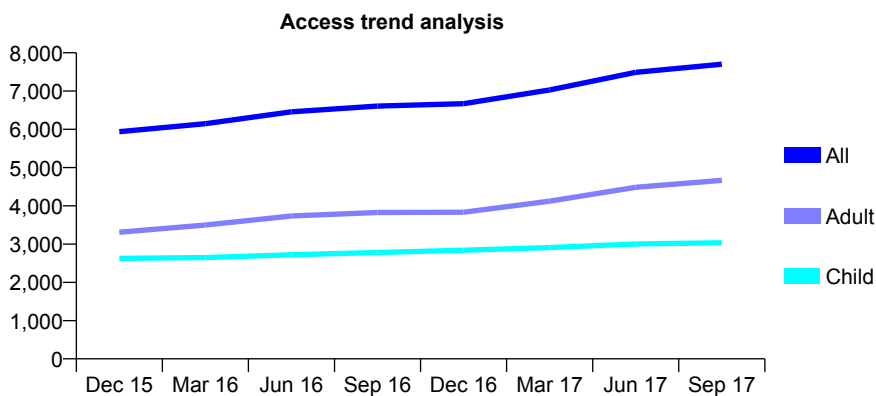
## Q46 - Vital Signs At a Glance Contract Report for 156523/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Daylesford Associates Limited |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 22/05/2008                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,288      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £593,769.76 |

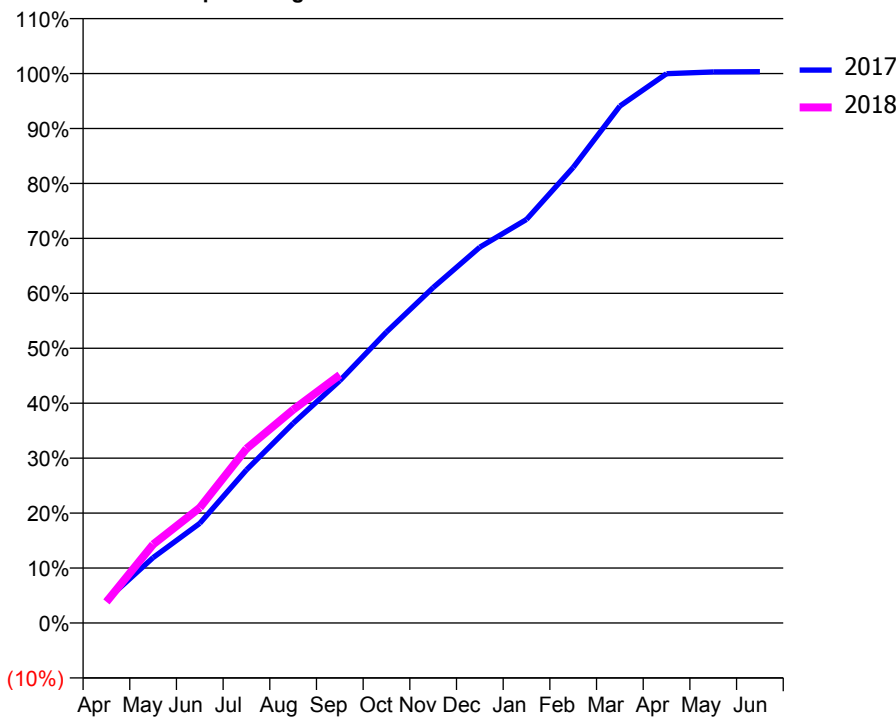
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 6,607        |                               |
| Quarter ending December 2016         | 6,671        | →                             |
| Quarter ending March 2017            | 7,029        | ↑                             |
| Quarter ending June 2017             | 7,488        | ↑                             |
| Quarter ending September 2017        | 7,701        | ↑                             |
| <b>Variance since September 2016</b> | <b>16.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 893    | 818   |
| May       | 2,533  | 3,044 |
| June      | 3,861  | 4,466 |
| July      | 5,933  | 6,755 |
| August    | 7,736  | 8,265 |
| September | 9,390  | 9,611 |
| October   | 11,274 |       |
| November  | 12,994 |       |
| December  | 14,559 |       |
| January   | 15,633 |       |
| February  | 17,650 |       |
| March     | 20,023 |       |
| April     | 21,283 |       |
| May       | 21,347 |       |
| June      | 21,357 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 171      | 2,170       | 7.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 562      | 2,969       | 18.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,157    | 2,170       | 53.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 968      | 2,969       | 32.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 754      | 4,550       | 16.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 4,550       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 4,550       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

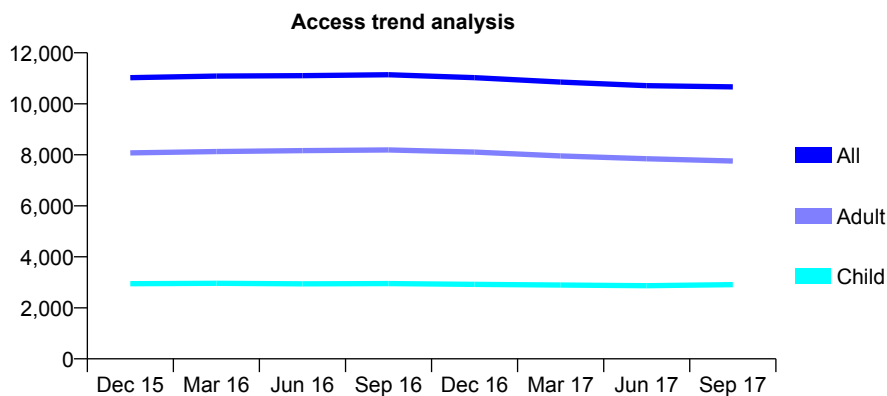
## Q46 - Vital Signs At a Glance Contract Report for 158216/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Bredbury Dental Practice Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2008                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 29,008      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £839,587.18 |

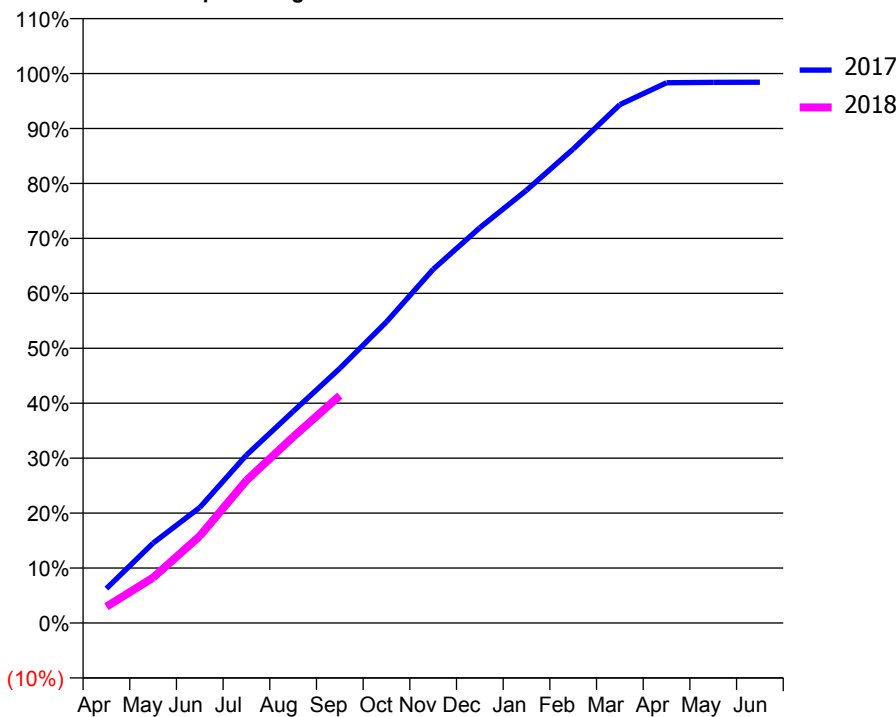
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 11,142        |                               |
| Quarter ending December 2016         | 11,025        | ↓                             |
| Quarter ending March 2017            | 10,854        | ↓                             |
| Quarter ending June 2017             | 10,713        | ↓                             |
| Quarter ending September 2017        | 10,666        | →                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 1,897       | 8.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 454      | 4,297       | 10.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,041    | 1,897       | 54.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,944    | 4,297       | 45.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 262      | 5,694       | 4.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 5,694       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 81       | 5,694       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

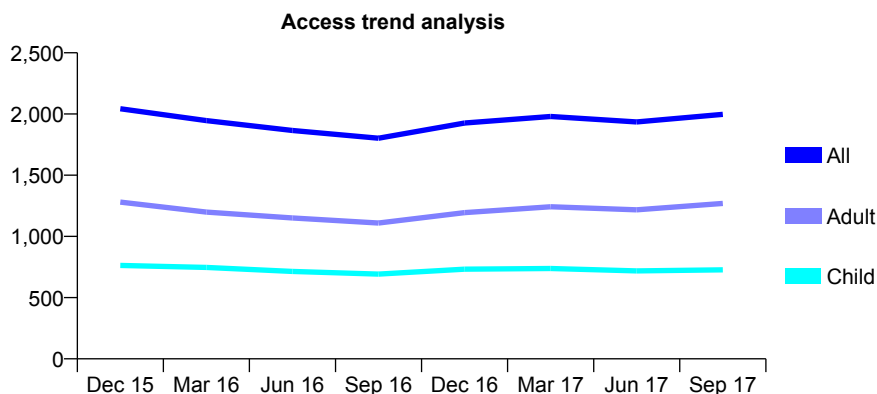
## Q46 - Vital Signs At a Glance Contract Report for 158453/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Ravat and Ray Dental Care (Pemberton) Lt |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/10/2013                               |
| Contract end date    |  |

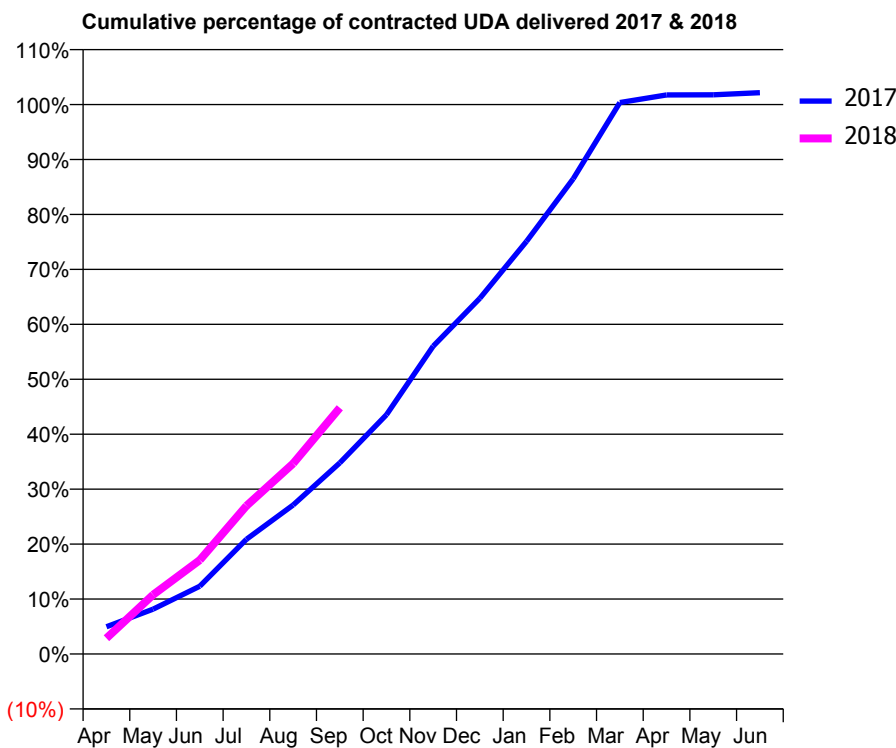
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £197,833.04 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,802        |                               |
| Quarter ending December 2016         | 1,927        | ↑                             |
| Quarter ending March 2017            | 1,980        | ↑                             |
| Quarter ending June 2017             | 1,935        | ↓                             |
| Quarter ending September 2017        | 1,997        | ↑                             |
| <b>Variance since September 2016</b> | <b>10.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 323                               | 187   |
| May       | 530                               | 701   |
| June      | 803                               | 1,111 |
| July      | 1,358                             | 1,753 |
| August    | 1,762                             | 2,253 |
| September | 2,261                             | 2,913 |
| October   | 2,831                             |       |
| November  | 3,641                             |       |
| December  | 4,208                             |       |
| January   | 4,882                             |       |
| February  | 5,621                             |       |
| March     | 6,523                             |       |
| April     | 6,612                             |       |
| May       | 6,615                             |       |
| June      | 6,640                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 669         | 18.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 130      | 895         | 14.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 434      | 669         | 64.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 490      | 895         | 54.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 156      | 1,517       | 10.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,517       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,517       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

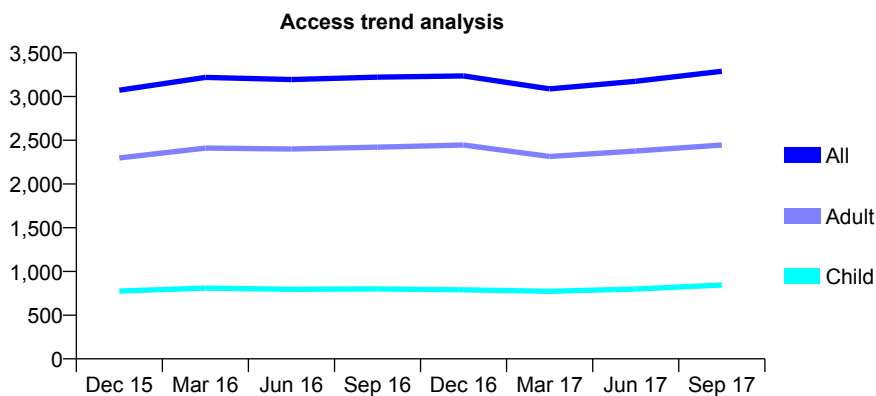
## Q46 - Vital Signs At a Glance Contract Report for 158550/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Pearl Smile Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/03/2010          |
| Contract end date    |                     |

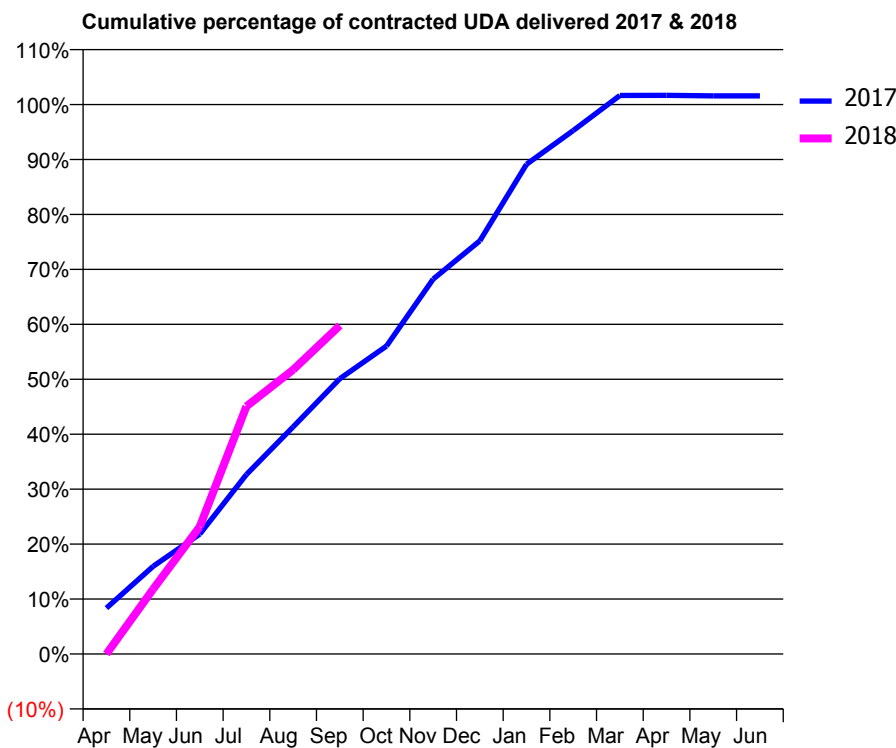
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,882       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,245.69 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,221       |                               |
| Quarter ending December 2016         | 3,235       | →                             |
| Quarter ending March 2017            | 3,087       | ↓                             |
| Quarter ending June 2017             | 3,175       | ↑                             |
| Quarter ending September 2017        | 3,289       | ↑                             |
| <b>Variance since September 2016</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 826                               | 0     |
| May       | 1,577                             | 1,166 |
| June      | 2,157                             | 2,292 |
| July      | 3,229                             | 4,454 |
| August    | 4,086                             | 5,111 |
| September | 4,950                             | 5,907 |
| October   | 5,539                             |       |
| November  | 6,742                             |       |
| December  | 7,431                             |       |
| January   | 8,806                             |       |
| February  | 9,413                             |       |
| March     | 10,044                            |       |
| April     | 10,048                            |       |
| May       | 10,038                            |       |
| June      | 10,038                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 581         | 7.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 234      | 1,630       | 14.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 245      | 581         | 42.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 738      | 1,630       | 45.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 2,207       | 7.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,207       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,207       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

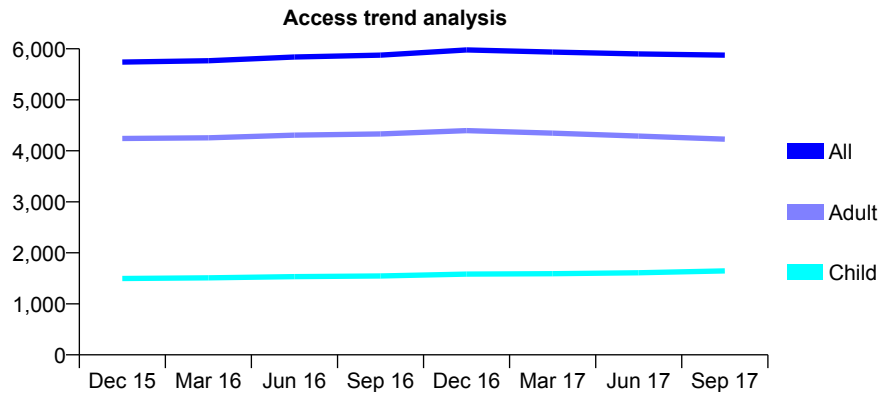
## Q46 - Vital Signs At a Glance Contract Report for 158674/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | IDH 418 Limited |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/10/2008      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,889      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £569,991.07 |

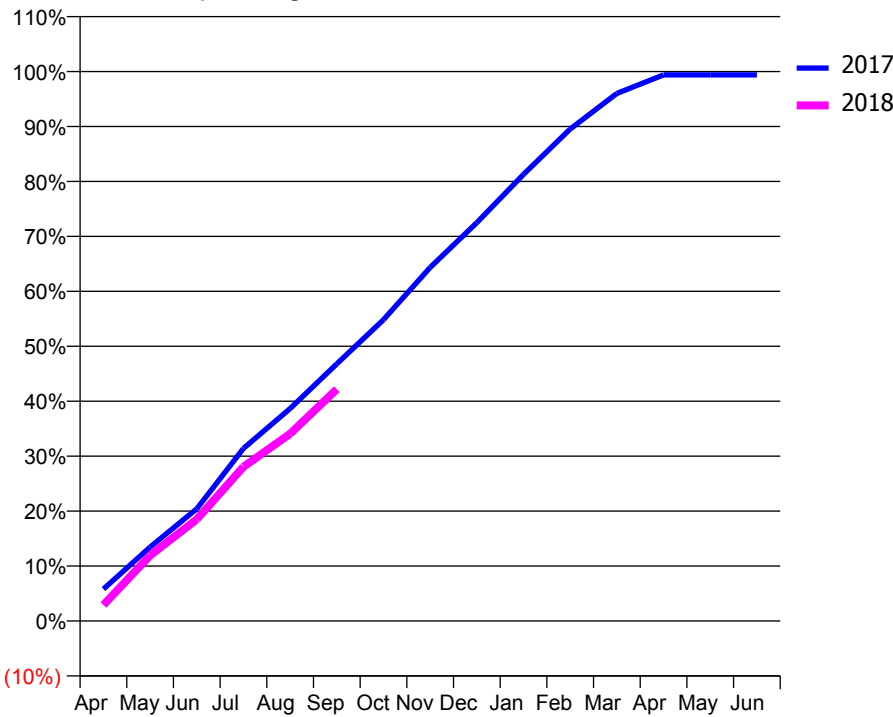
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,876       |                               |
| Quarter ending December 2016         | 5,979       | →                             |
| Quarter ending March 2017            | 5,936       | →                             |
| Quarter ending June 2017             | 5,899       | →                             |
| Quarter ending September 2017        | 5,876       | →                             |
| <b>Variance since September 2016</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 923                               | 465   |
| May       | 2,139                             | 1,896 |
| June      | 3,243                             | 2,940 |
| July      | 4,990                             | 4,460 |
| August    | 6,143                             | 5,417 |
| September | 7,436                             | 6,704 |
| October   | 8,710                             |       |
| November  | 10,222                            |       |
| December  | 11,520                            |       |
| January   | 12,915                            |       |
| February  | 14,226                            |       |
| March     | 15,257                            |       |
| April     | 15,791                            |       |
| May       | 15,791                            |       |
| June      | 15,791                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,002       | 6.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 231      | 2,336       | 9.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 497      | 1,002       | 49.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,128    | 2,336       | 48.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 3,080       | 3.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 3,080       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 3,080       | 2.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

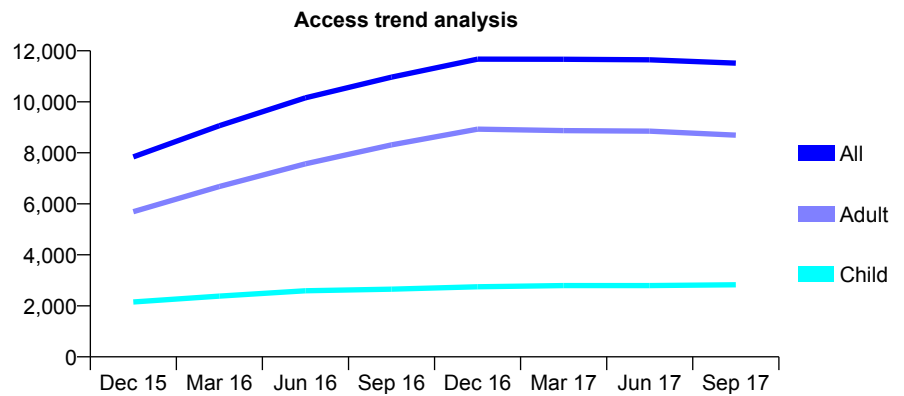
## Q46 - Vital Signs At a Glance Contract Report for 160059/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | REVIVE DENTAL CARE LIMITED |
| Contract type name   | Pilot Contract             |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2015                 |
| Contract end date    |                            |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 28,580        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,017,263.31 |

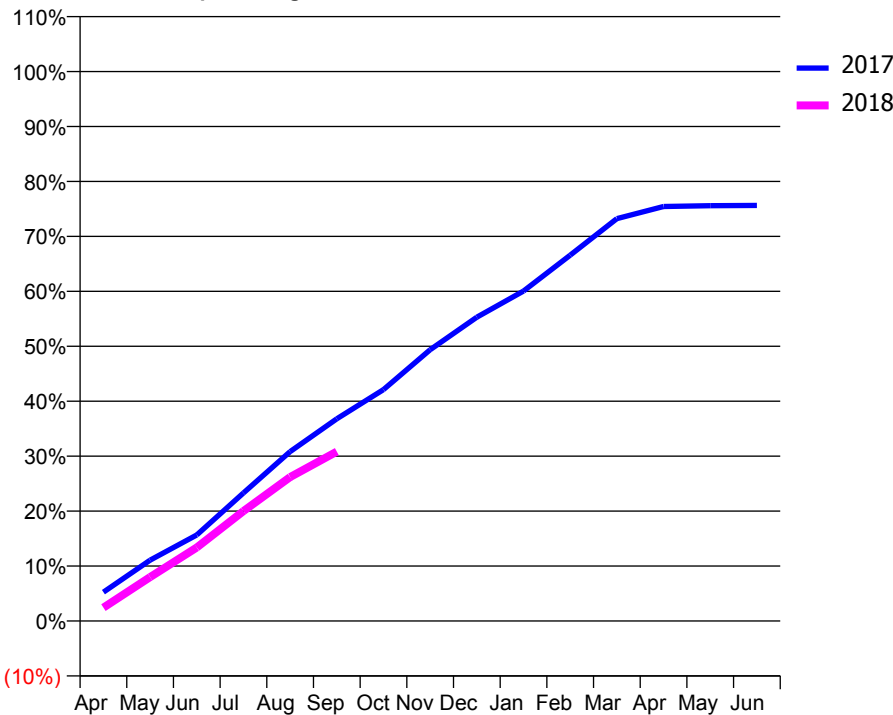
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,966      |                               |
| Quarter ending December 2016         | 11,674      | ↑                             |
| Quarter ending March 2017            | 11,666      | →                             |
| Quarter ending June 2017             | 11,647      | →                             |
| Quarter ending September 2017        | 11,518      | ↓                             |
| <b>Variance since September 2016</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,502                             | 699   |
| May       | 3,168                             | 2,282 |
| June      | 4,478                             | 3,825 |
| July      | 6,661                             | 5,719 |
| August    | 8,814                             | 7,484 |
| September | 10,516                            | 8,814 |
| October   | 12,037                            |       |
| November  | 14,110                            |       |
| December  | 15,800                            |       |
| January   | 17,165                            |       |
| February  | 19,027                            |       |
| March     | 20,930                            |       |
| April     | 21,556                            |       |
| May       | 21,598                            |       |
| June      | 21,614                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 1,669       | 6.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 486      | 3,757       | 12.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 710      | 1,669       | 42.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 752      | 3,757       | 20.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 995      | 4,939       | 20.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 4,939       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 4,939       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

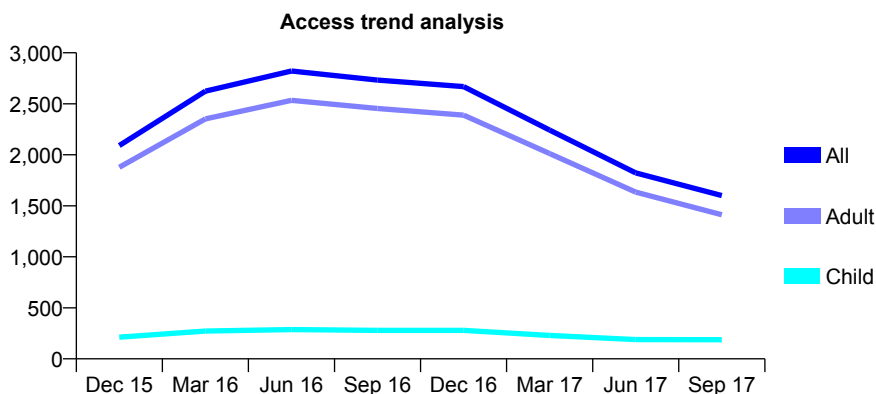
## Q46 - Vital Signs At a Glance Contract Report for 160059/0004 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | REVIVE DENTAL CARE LIMITED |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2015                 |
| Contract end date    | 31/03/2018                 |

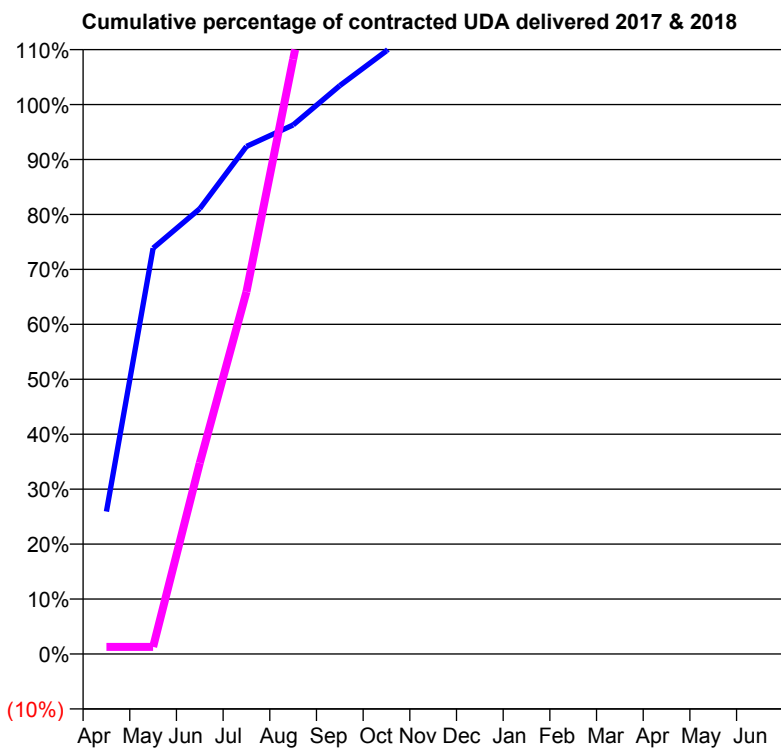
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 918        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,923.99 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,733          |                               |
| Quarter ending December 2016         | 2,668          | ↓                             |
| Quarter ending March 2017            | 2,243          | ↓                             |
| Quarter ending June 2017             | 1,823          | ↓                             |
| Quarter ending September 2017        | 1,600          | ↓                             |
| <b>Variance since September 2016</b> | <b>(41.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 238                               | 12    |
| May       | 678                               | 12    |
| June      | 744                               | 319   |
| July      | 848                               | 605   |
| August    | 884                               | 993   |
| September | 950                               | 1,376 |
| October   | 1,008                             |       |
| November  | 1,084                             |       |
| December  | 1,218                             |       |
| January   | 1,270                             |       |
| February  | 1,482                             |       |
| March     | 1,482                             |       |
| April     | 1,497                             |       |
| May       | 1,497                             |       |
| June      | 1,508                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 55          | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 328         | 6.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 55          | 1.8%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 328         | 0.6%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 375         | 9.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 375         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 375         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



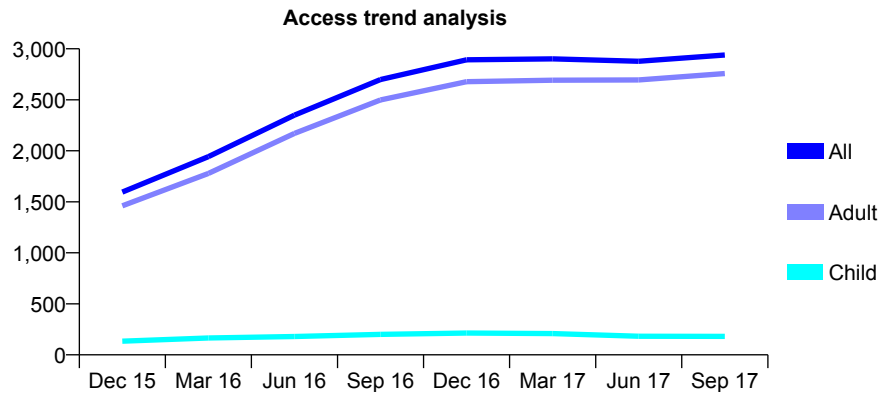
## Q46 - Vital Signs At a Glance Contract Report for 160059/0005 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | REVIVE DENTAL CARE LIMITED |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2015                 |
| Contract end date    | 31/03/2018                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,800       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £153,068.62 |

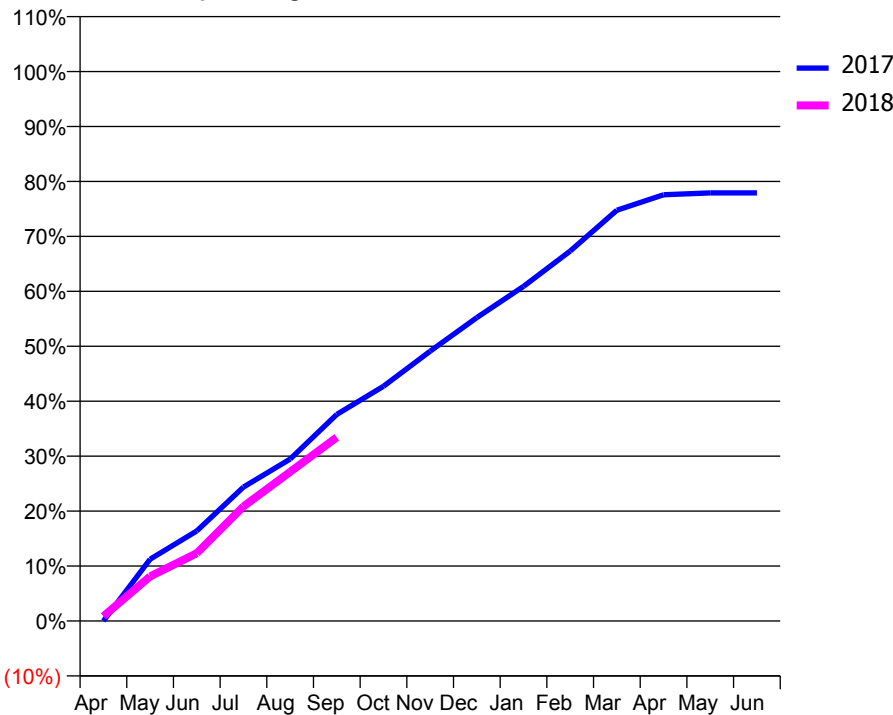
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,699       |                               |
| Quarter ending December 2016         | 2,892       | ↑                             |
| Quarter ending March 2017            | 2,901       | →                             |
| Quarter ending June 2017             | 2,878       | →                             |
| Quarter ending September 2017        | 2,939       | ↑                             |
| <b>Variance since September 2016</b> | <b>8.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 41    |
| May       | 540                               | 389   |
| June      | 787                               | 592   |
| July      | 1,170                             | 1,001 |
| August    | 1,414                             | 1,303 |
| September | 1,805                             | 1,605 |
| October   | 2,051                             |       |
| November  | 2,357                             |       |
| December  | 2,651                             |       |
| January   | 2,923                             |       |
| February  | 3,232                             |       |
| March     | 3,588                             |       |
| April     | 3,724                             |       |
| May       | 3,740                             |       |
| June      | 3,740                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 85          | 3.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 102      | 1,380       | 7.4%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4        | 85          | 4.7%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 55       | 1,380       | 4.0%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,335    | 1,337       | 99.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,337       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,337       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

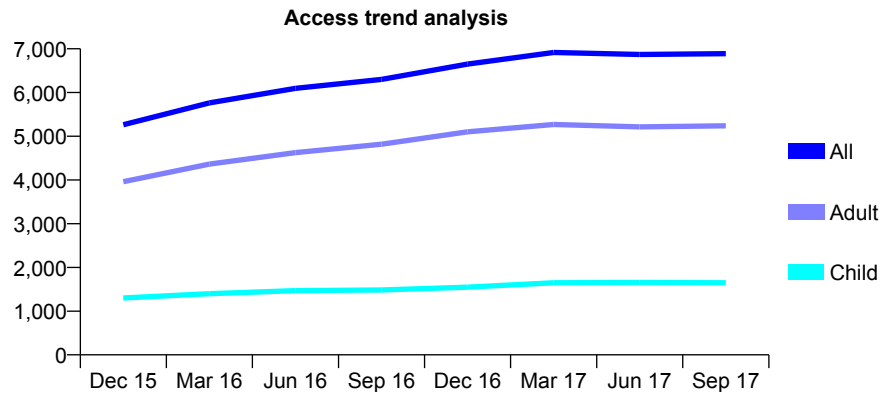
## Q46 - Vital Signs At a Glance Contract Report for 160059/0007 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | REVIVE DENTAL CARE LIMITED |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2015                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £494,519.04 |

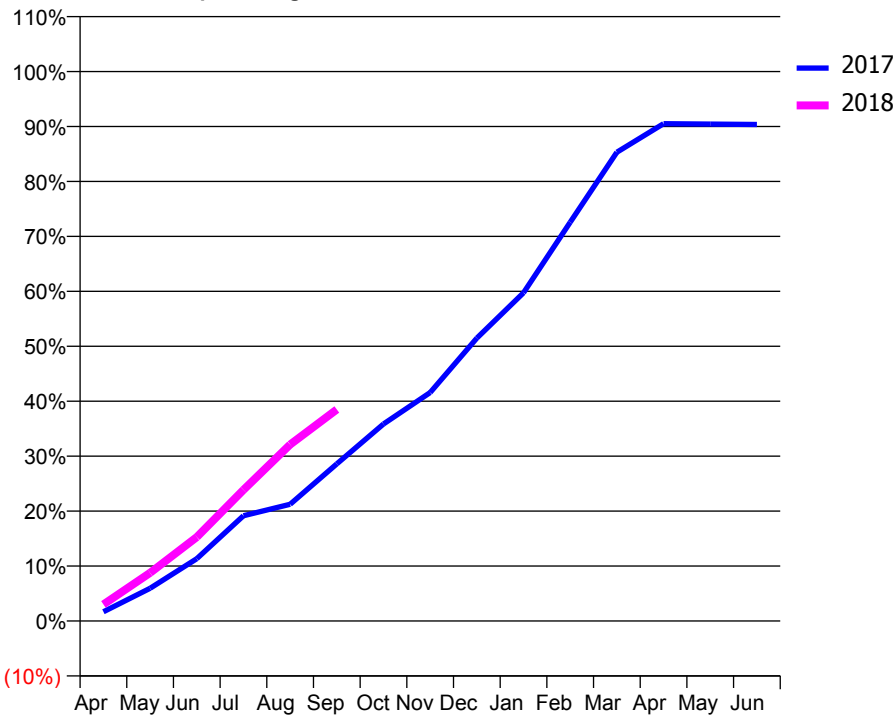
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,301       |                               |
| Quarter ending December 2016         | 6,651       | ↑                             |
| Quarter ending March 2017            | 6,917       | ↑                             |
| Quarter ending June 2017             | 6,870       | →                             |
| Quarter ending September 2017        | 6,888       | →                             |
| <b>Variance since September 2016</b> | <b>9.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 335                               | 606   |
| May       | 1,194                             | 1,756 |
| June      | 2,271                             | 3,055 |
| July      | 3,833                             | 4,775 |
| August    | 4,251                             | 6,424 |
| September | 5,720                             | 7,699 |
| October   | 7,171                             |       |
| November  | 8,318                             |       |
| December  | 10,295                            |       |
| January   | 11,948                            |       |
| February  | 14,513                            |       |
| March     | 17,063                            |       |
| April     | 18,102                            |       |
| May       | 18,088                            |       |
| June      | 18,072                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,095       | 7.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 469      | 2,998       | 15.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 656      | 1,095       | 59.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,313    | 2,998       | 43.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 491      | 3,634       | 13.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 3,634       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 3,634       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 15          | 80.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

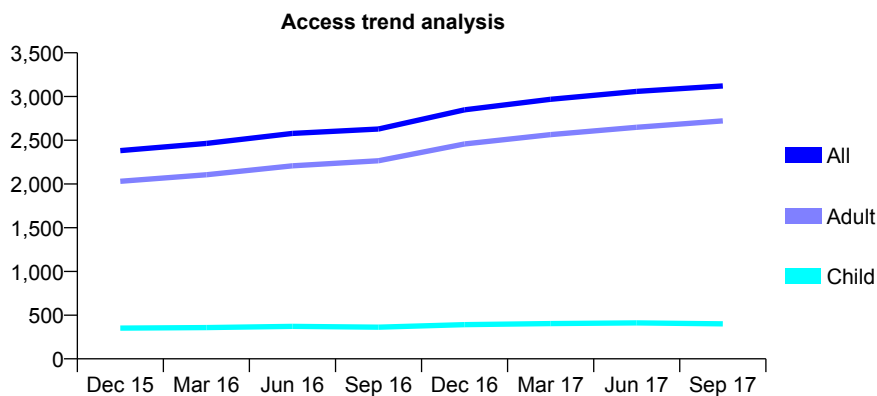
## Q46 - Vital Signs At a Glance Contract Report for 160059/0008 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | REVIVE DENTAL CARE LIMITED |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2015                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,032       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £268,549.35 |

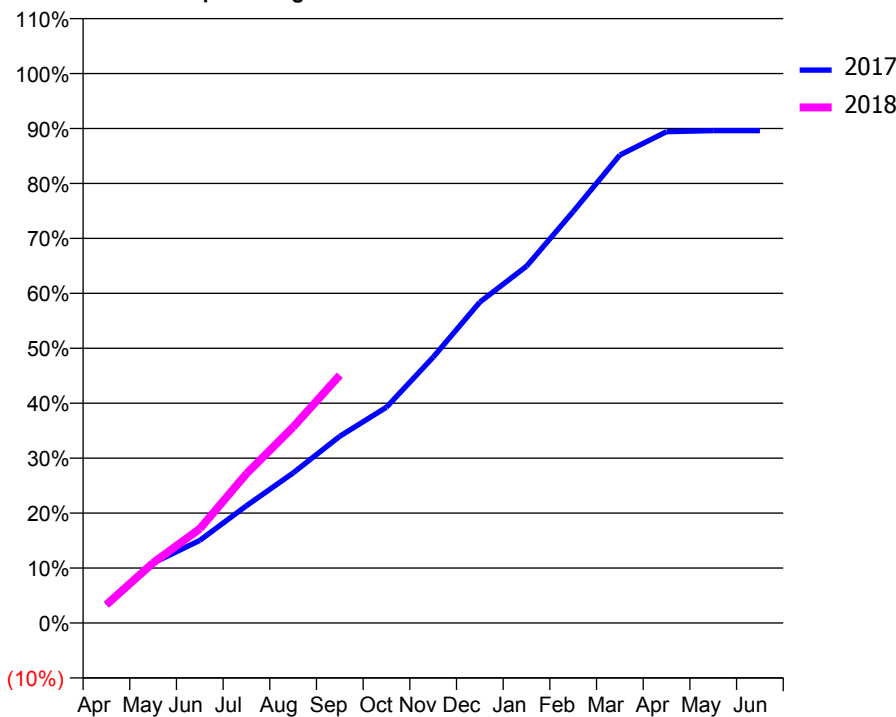
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,628        |                               |
| Quarter ending December 2016         | 2,848        | ↑                             |
| Quarter ending March 2017            | 2,968        | ↑                             |
| Quarter ending June 2017             | 3,059        | ↑                             |
| Quarter ending September 2017        | 3,121        | ↑                             |
| <b>Variance since September 2016</b> | <b>18.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 265                               | 268   |
| May       | 876                               | 880   |
| June      | 1,208                             | 1,378 |
| July      | 1,715                             | 2,182 |
| August    | 2,193                             | 2,865 |
| September | 2,730                             | 3,622 |
| October   | 3,156                             |       |
| November  | 3,885                             |       |
| December  | 4,691                             |       |
| January   | 5,215                             |       |
| February  | 6,013                             |       |
| March     | 6,841                             |       |
| April     | 7,181                             |       |
| May       | 7,197                             |       |
| June      | 7,196                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 246         | 8.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 262      | 1,543       | 17.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 119      | 246         | 48.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 462      | 1,543       | 29.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 300      | 1,629       | 18.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,629       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,629       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

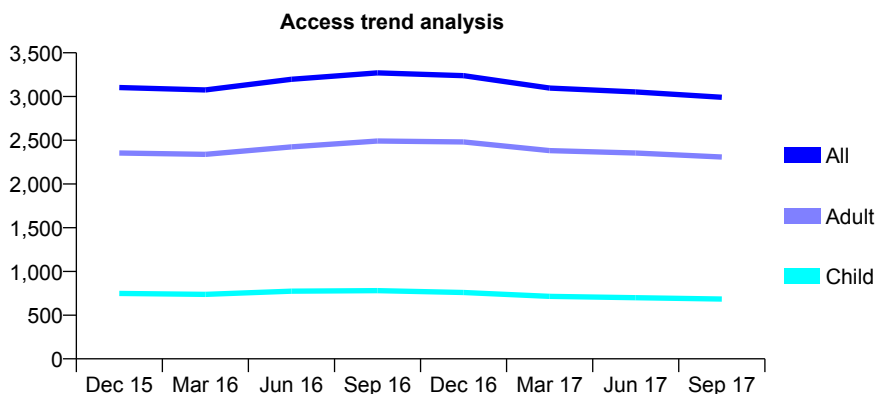
## Q46 - Vital Signs At a Glance Contract Report for 160288/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Allan Dental Practice |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2012            |
| Contract end date    |                       |

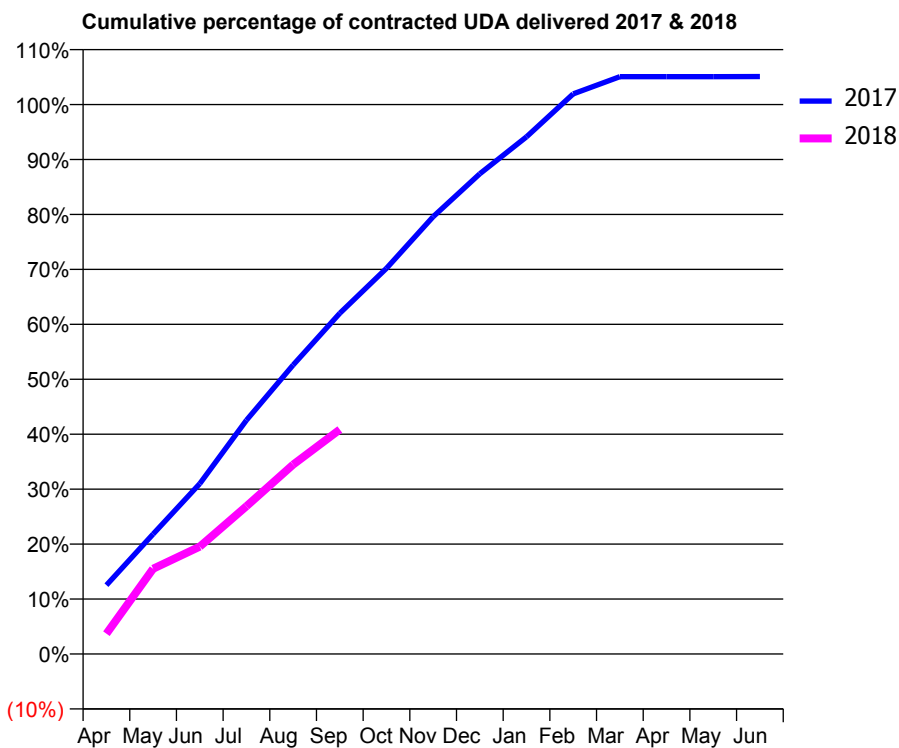
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,486       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £315,320.14 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,271         |                               |
| Quarter ending December 2016         | 3,239         | →                             |
| Quarter ending March 2017            | 3,097         | ↓                             |
| Quarter ending June 2017             | 3,053         | ↓                             |
| Quarter ending September 2017        | 2,992         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,189                             | 351   |
| May       | 2,071                             | 1,473 |
| June      | 2,940                             | 1,854 |
| July      | 4,037                             | 2,552 |
| August    | 4,989                             | 3,270 |
| September | 5,884                             | 3,876 |
| October   | 6,659                             |       |
| November  | 7,550                             |       |
| December  | 8,289                             |       |
| January   | 8,927                             |       |
| February  | 9,669                             |       |
| March     | 9,966                             |       |
| April     | 9,967                             |       |
| May       | 9,967                             |       |
| June      | 9,968                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 445         | 4.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 153      | 1,401       | 10.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 306      | 445         | 68.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 867      | 1,401       | 61.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 228      | 1,843       | 12.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,843       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,843       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

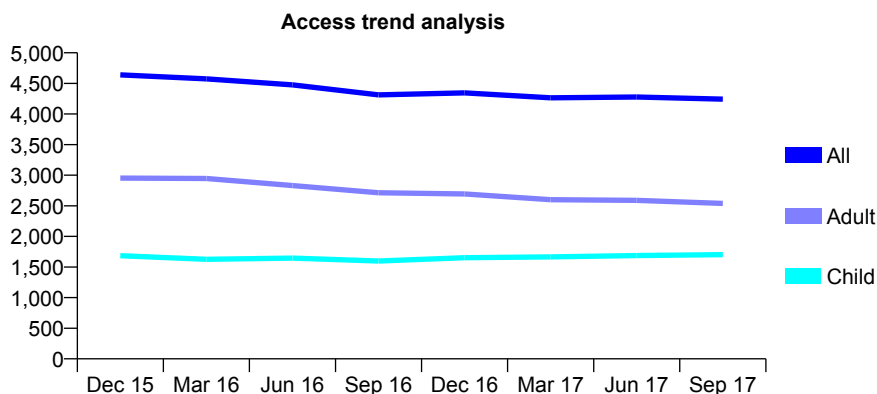
## Q46 - Vital Signs At a Glance Contract Report for 160717/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Archway (Manchester) Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2013               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,850      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £433,886.71 |

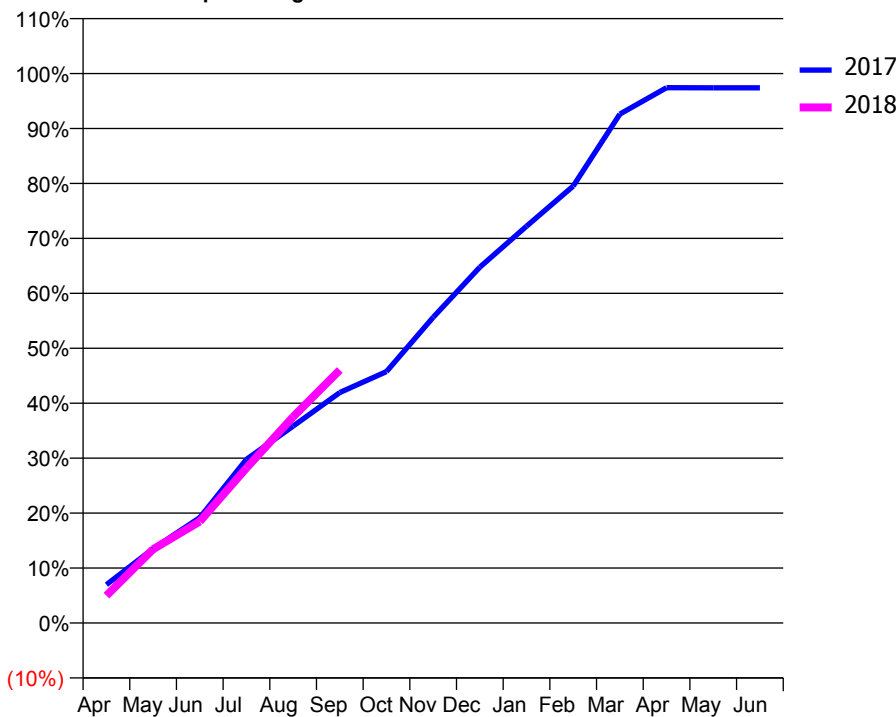
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,313         |                               |
| Quarter ending December 2016         | 4,345         | →                             |
| Quarter ending March 2017            | 4,265         | ↓                             |
| Quarter ending June 2017             | 4,278         | →                             |
| Quarter ending September 2017        | 4,243         | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 827    | 592   |
| May       | 1,605  | 1,591 |
| June      | 2,273  | 2,189 |
| July      | 3,529  | 3,342 |
| August    | 4,246  | 4,447 |
| September | 4,971  | 5,457 |
| October   | 5,423  |       |
| November  | 6,592  |       |
| December  | 7,675  |       |
| January   | 8,556  |       |
| February  | 9,421  |       |
| March     | 10,975 |       |
| April     | 11,545 |       |
| May       | 11,541 |       |
| June      | 11,541 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 216      | 1,204       | 17.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 316      | 1,521       | 20.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574      | 1,204       | 47.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 544      | 1,521       | 35.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 2,466       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,466       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,466       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

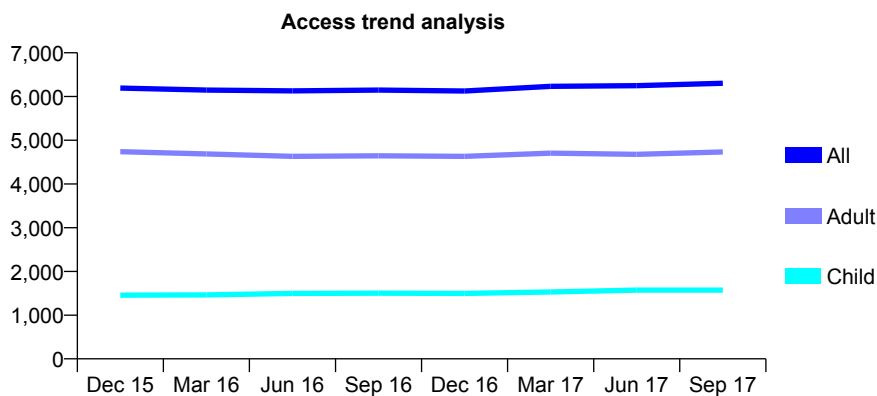
## Q46 - Vital Signs At a Glance Contract Report for 161004/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Pearl Smile Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2010          |
| Contract end date    |                     |

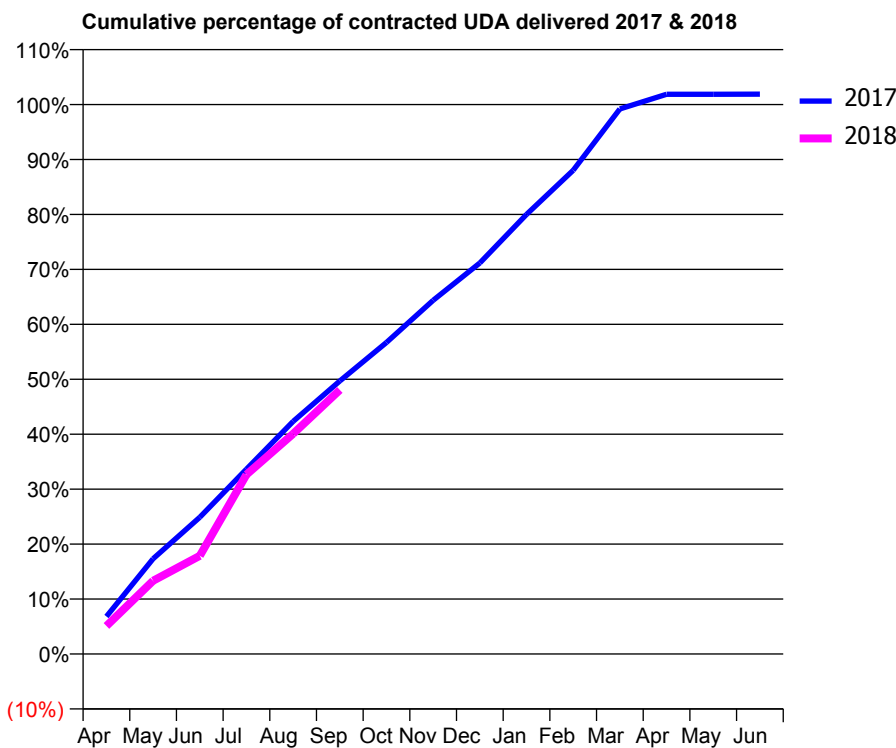
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,052      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £523,985.97 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,146       |                               |
| Quarter ending December 2016         | 6,126       | →                             |
| Quarter ending March 2017            | 6,233       | →                             |
| Quarter ending June 2017             | 6,249       | →                             |
| Quarter ending September 2017        | 6,304       | →                             |
| <b>Variance since September 2016</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,369                             | 1,023 |
| May       | 3,478                             | 2,673 |
| June      | 4,988                             | 3,582 |
| July      | 6,748                             | 6,547 |
| August    | 8,487                             | 8,035 |
| September | 9,963                             | 9,635 |
| October   | 11,369                            |       |
| November  | 12,906                            |       |
| December  | 14,271                            |       |
| January   | 16,039                            |       |
| February  | 17,651                            |       |
| March     | 19,889                            |       |
| April     | 20,426                            |       |
| May       | 20,426                            |       |
| June      | 20,428                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 163      | 1,318       | 12.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 405      | 3,231       | 12.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 815      | 1,318       | 61.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,817    | 3,231       | 56.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 4,291       | 5.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,291       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 4,291       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

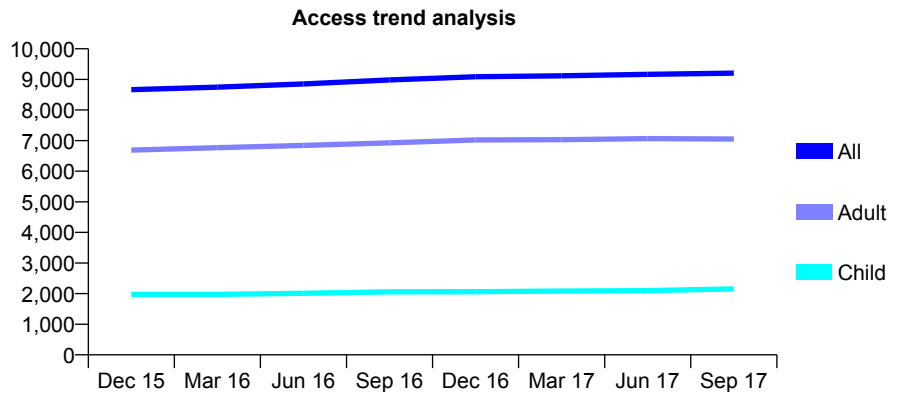
## Q46 - Vital Signs At a Glance Contract Report for 162426/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Alemdent Limited |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/05/2009       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 30,215      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £936,012.92 |

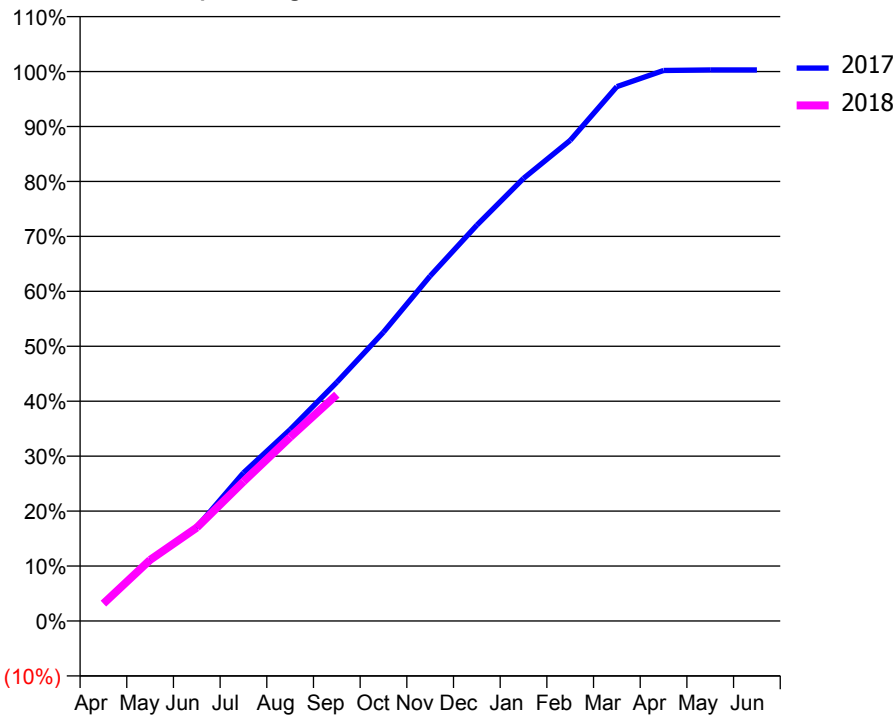
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,983       |                               |
| Quarter ending December 2016         | 9,085       | →                             |
| Quarter ending March 2017            | 9,119       | →                             |
| Quarter ending June 2017             | 9,164       | →                             |
| Quarter ending September 2017        | 9,206       | →                             |
| <b>Variance since September 2016</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 999                               | 953    |
| May       | 3,316                             | 3,362  |
| June      | 5,165                             | 5,137  |
| July      | 8,147                             | 7,667  |
| August    | 10,524                            | 10,111 |
| September | 13,132                            | 12,445 |
| October   | 15,884                            |        |
| November  | 18,973                            |        |
| December  | 21,765                            |        |
| January   | 24,340                            |        |
| February  | 26,431                            |        |
| March     | 29,386                            |        |
| April     | 30,274                            |        |
| May       | 30,302                            |        |
| June      | 30,302                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 1,635       | 10.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 545      | 4,280       | 12.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 961      | 1,635       | 58.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,172    | 4,280       | 50.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 343      | 5,535       | 6.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 5,535       | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 127      | 5,535       | 2.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



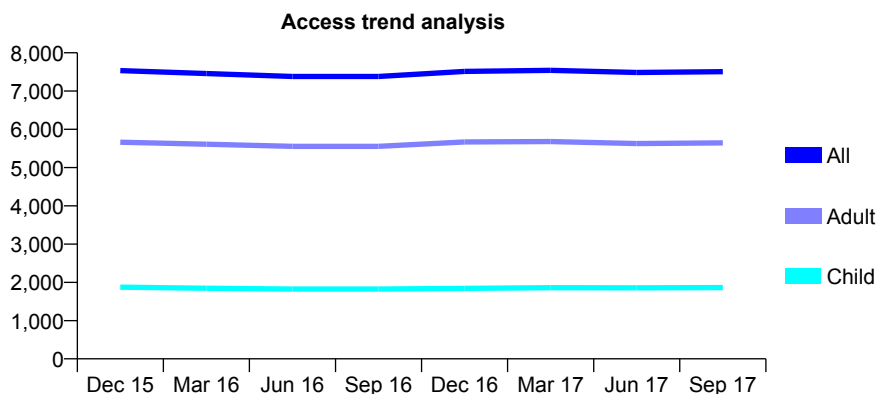
## Q46 - Vital Signs At a Glance Contract Report for 162930/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Silverdale Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/05/2009                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,652      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £720,788.28 |

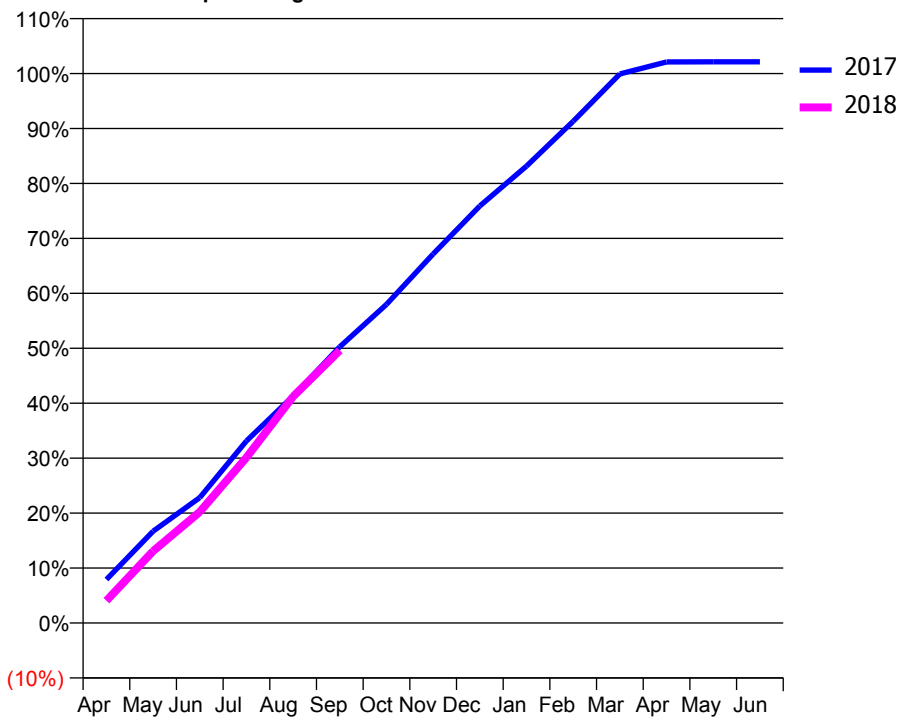
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,382       |                               |
| Quarter ending December 2016         | 7,514       | →                             |
| Quarter ending March 2017            | 7,541       | →                             |
| Quarter ending June 2017             | 7,485       | →                             |
| Quarter ending September 2017        | 7,506       | →                             |
| <b>Variance since September 2016</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,714  | 879    |
| May       | 3,615  | 2,833  |
| June      | 4,941  | 4,377  |
| July      | 7,175  | 6,523  |
| August    | 8,948  | 8,926  |
| September | 10,886 | 10,744 |
| October   | 12,557 |        |
| November  | 14,539 |        |
| December  | 16,431 |        |
| January   | 18,006 |        |
| February  | 19,768 |        |
| March     | 21,632 |        |
| April     | 22,109 |        |
| May       | 22,112 |        |
| June      | 22,112 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,359       | 5.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 518      | 4,178       | 12.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 717      | 1,359       | 52.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,303    | 4,178       | 55.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 402      | 5,345       | 7.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 5,345       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 106      | 5,345       | 2.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

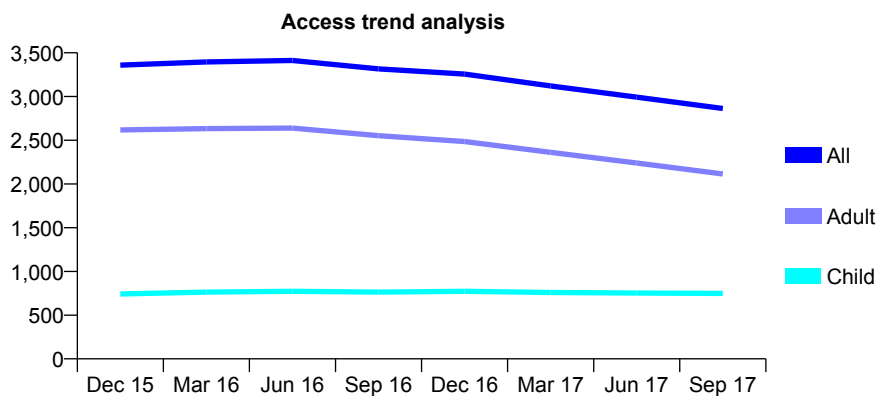
## Q46 - Vital Signs At a Glance Contract Report for 163600/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Freedom Dental |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,486       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £283,924.07 |

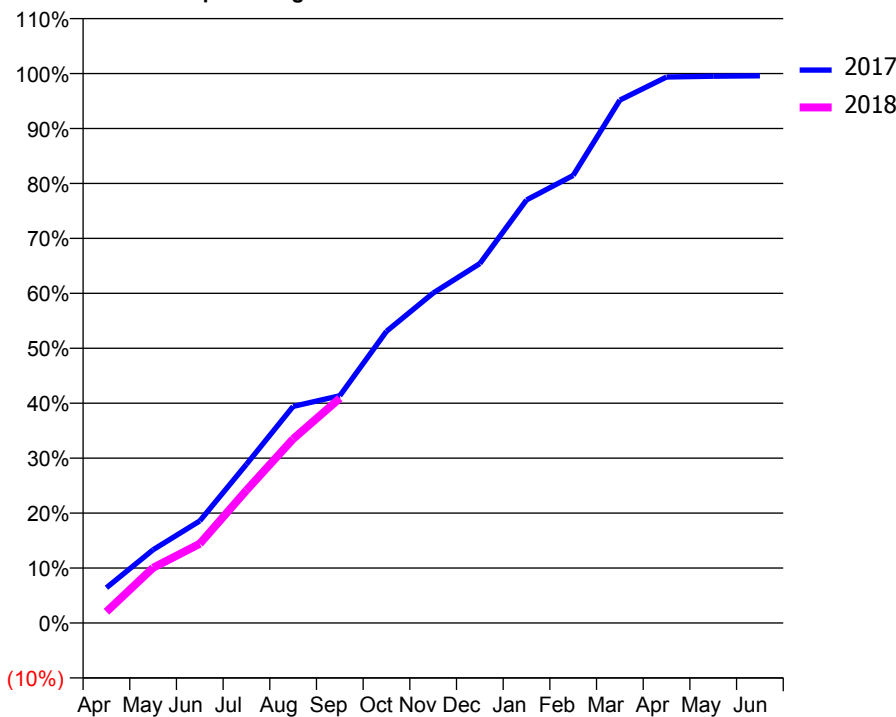
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,316          |                               |
| Quarter ending December 2016         | 3,257          | ↓                             |
| Quarter ending March 2017            | 3,121          | ↓                             |
| Quarter ending June 2017             | 2,993          | ↓                             |
| Quarter ending September 2017        | 2,863          | ↓                             |
| <b>Variance since September 2016</b> | <b>(13.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 609                               | 195   |
| May       | 1,265                             | 954   |
| June      | 1,762                             | 1,369 |
| July      | 2,741                             | 2,293 |
| August    | 3,741                             | 3,178 |
| September | 3,924                             | 3,880 |
| October   | 5,036                             |       |
| November  | 5,697                             |       |
| December  | 6,205                             |       |
| January   | 7,303                             |       |
| February  | 7,727                             |       |
| March     | 9,027                             |       |
| April     | 9,426                             |       |
| May       | 9,440                             |       |
| June      | 9,445                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 581         | 6.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 195      | 1,515       | 12.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349      | 581         | 60.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 922      | 1,515       | 60.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 1,900       | 7.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,900       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,900       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

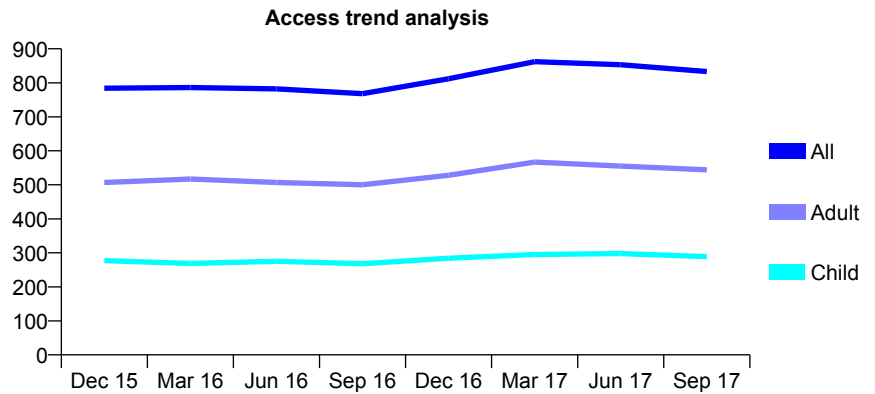
## Q46 - Vital Signs At a Glance Contract Report for 163600/0002 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Freedom Dental Adswood |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £122,823.16 |

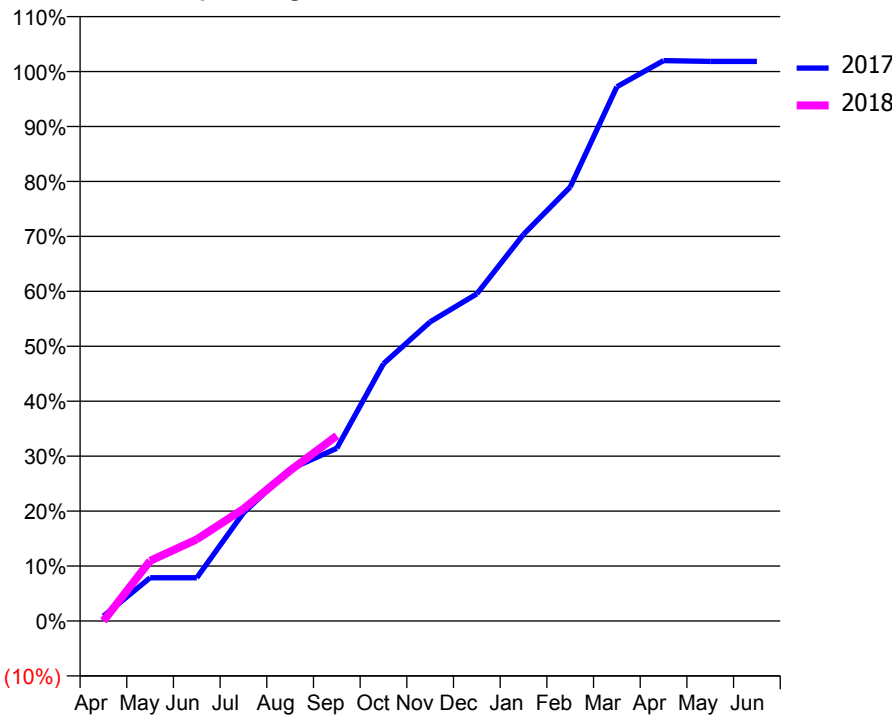
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 768         |                               |
| Quarter ending December 2016         | 812         | ↑                             |
| Quarter ending March 2017            | 862         | ↑                             |
| Quarter ending June 2017             | 853         | ↓                             |
| Quarter ending September 2017        | 833         | ↓                             |
| <b>Variance since September 2016</b> | <b>8.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2017  | 2018  |
| April                             | 31    | 0     |
| May                               | 276   | 383   |
| June                              | 276   | 520   |
| July                              | 690   | 714   |
| August                            | 967   | 958   |
| September                         | 1,100 | 1,180 |
| October                           | 1,639 |       |
| November                          | 1,905 |       |
| December                          | 2,084 |       |
| January                           | 2,463 |       |
| February                          | 2,765 |       |
| March                             | 3,403 |       |
| April                             | 3,569 |       |
| May                               | 3,564 |       |
| June                              | 3,564 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 281         | 8.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 66       | 263         | 25.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 196      | 281         | 69.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 132      | 263         | 50.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 507         | 4.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 507         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 507         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

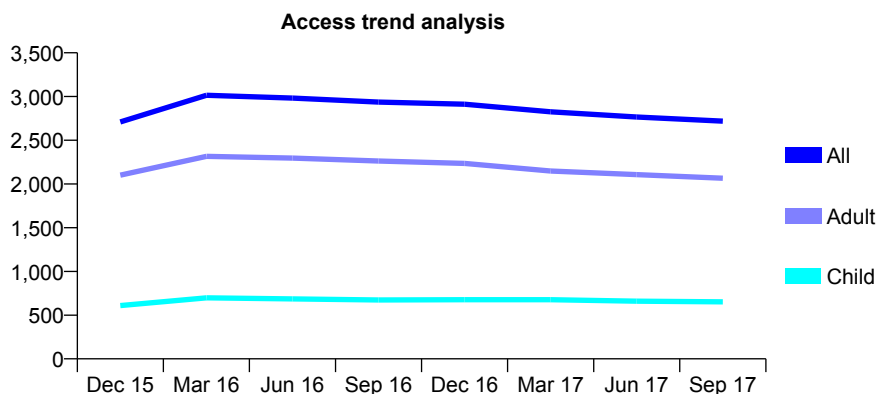
## Q46 - Vital Signs At a Glance Contract Report for 163821/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Synergy Dental Clinic Bury Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2014                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,267       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £195,629.54 |

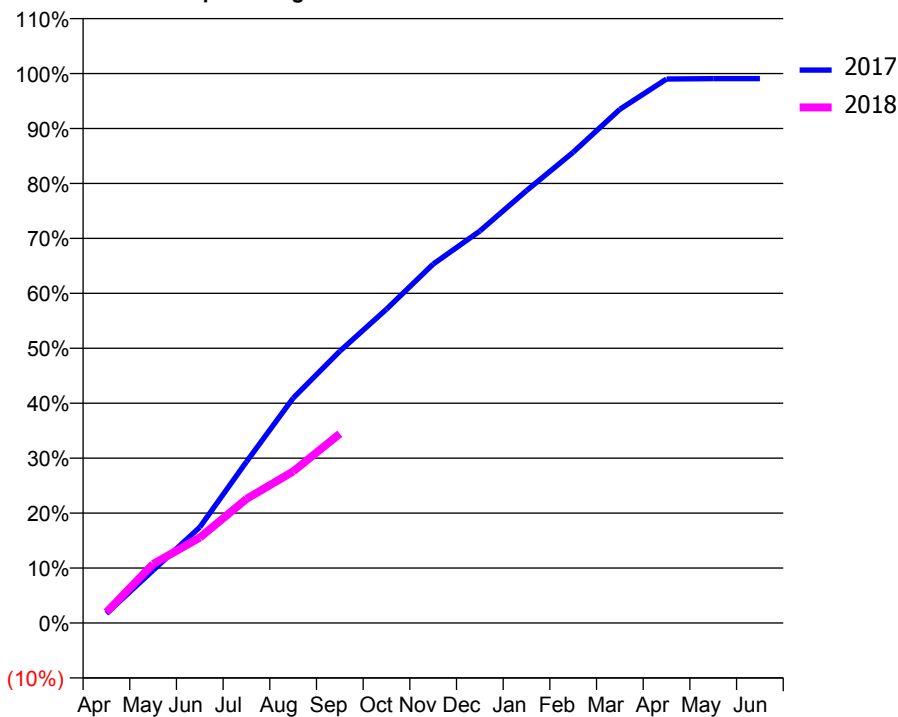
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,936         |                               |
| Quarter ending December 2016         | 2,912         | →                             |
| Quarter ending March 2017            | 2,825         | ↓                             |
| Quarter ending June 2017             | 2,766         | ↓                             |
| Quarter ending September 2017        | 2,718         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 143                               | 162   |
| May       | 793                               | 888   |
| June      | 1,441                             | 1,284 |
| July      | 2,426                             | 1,867 |
| August    | 3,384                             | 2,280 |
| September | 4,089                             | 2,847 |
| October   | 4,722                             |       |
| November  | 5,400                             |       |
| December  | 5,898                             |       |
| January   | 6,504                             |       |
| February  | 7,083                             |       |
| March     | 7,728                             |       |
| April     | 8,184                             |       |
| May       | 8,190                             |       |
| June      | 8,190                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 464         | 4.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 1,454       | 9.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371      | 464         | 80.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,053    | 1,454       | 72.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 1,726       | 6.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,726       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,726       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

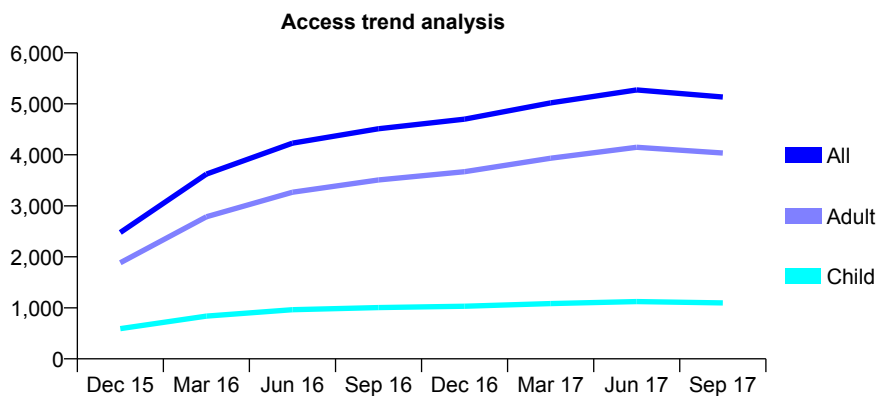
## Q46 - Vital Signs At a Glance Contract Report for 164054/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Hope Dental Practice Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/06/2015                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,021      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £602,336.27 |

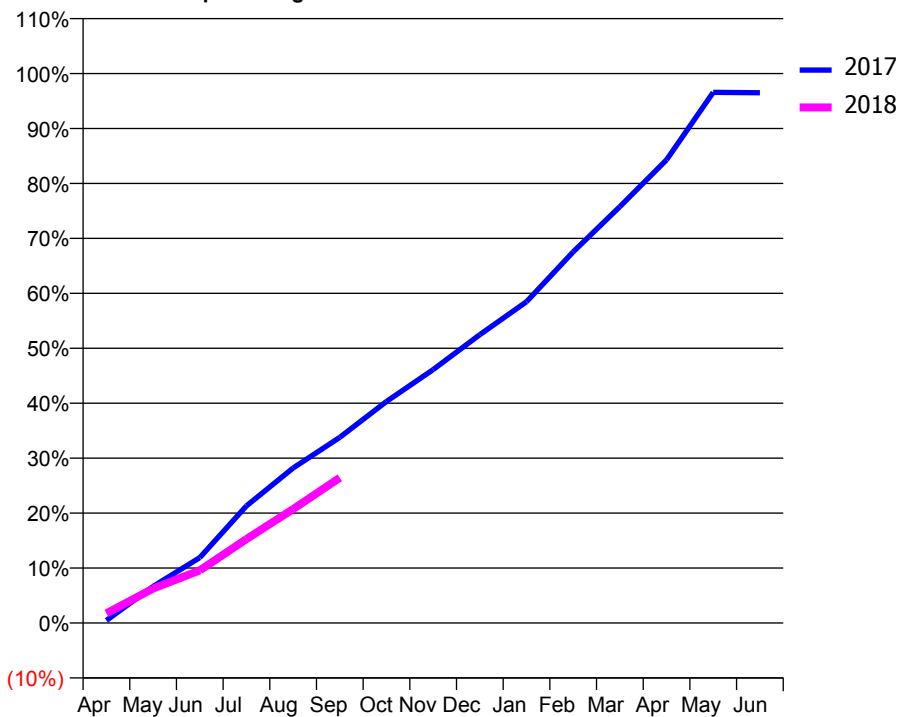
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,512        |                               |
| Quarter ending December 2016         | 4,700        | ↑                             |
| Quarter ending March 2017            | 5,018        | ↑                             |
| Quarter ending June 2017             | 5,271        | ↑                             |
| Quarter ending September 2017        | 5,133        | ↓                             |
| <b>Variance since September 2016</b> | <b>13.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 81                                | 301   |
| May       | 1,134                             | 1,070 |
| June      | 2,025                             | 1,629 |
| July      | 3,628                             | 2,599 |
| August    | 4,802                             | 3,528 |
| September | 5,752                             | 4,502 |
| October   | 6,865                             |       |
| November  | 7,850                             |       |
| December  | 8,934                             |       |
| January   | 9,953                             |       |
| February  | 11,497                            |       |
| March     | 12,896                            |       |
| April     | 14,349                            |       |
| May       | 16,439                            |       |
| June      | 16,425                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 787         | 13.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 438      | 2,717       | 16.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 343      | 787         | 43.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,076    | 2,717       | 39.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 267      | 1,915       | 13.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 1,915       | 1.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,915       | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

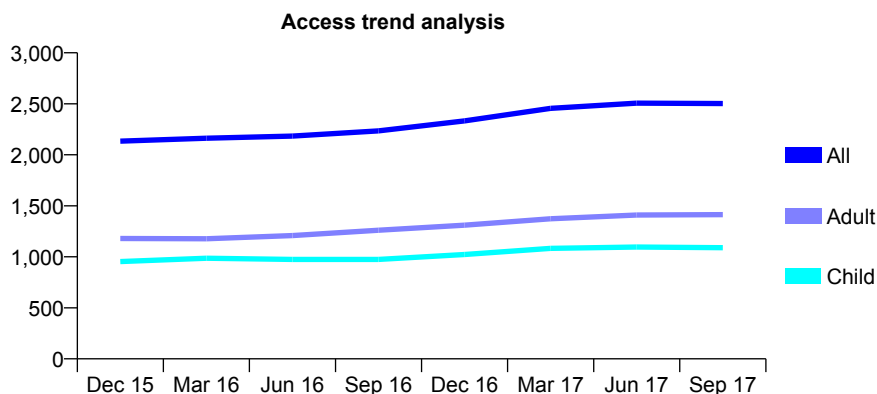
## Q46 - Vital Signs At a Glance Contract Report for 165255/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Pritchards Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/10/2013                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,428       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,320.24 |

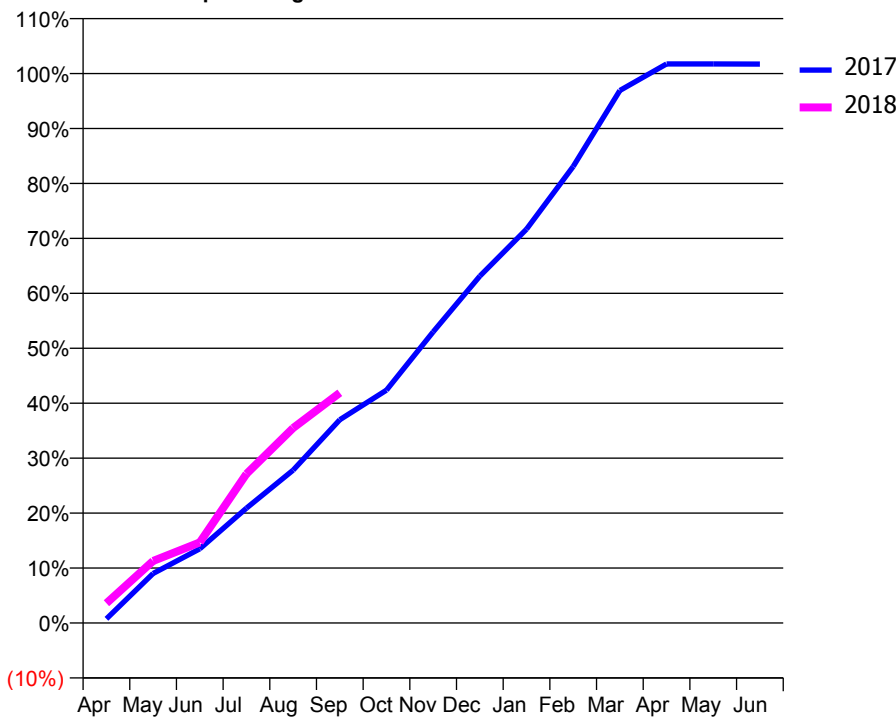
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,235        |                               |
| Quarter ending December 2016         | 2,333        | ↑                             |
| Quarter ending March 2017            | 2,456        | ↑                             |
| Quarter ending June 2017             | 2,506        | ↑                             |
| Quarter ending September 2017        | 2,503        | →                             |
| <b>Variance since September 2016</b> | <b>12.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 49                                | 231   |
| May       | 580                               | 727   |
| June      | 868                               | 943   |
| July      | 1,344                             | 1,745 |
| August    | 1,788                             | 2,281 |
| September | 2,379                             | 2,693 |
| October   | 2,724                             |       |
| November  | 3,407                             |       |
| December  | 4,057                             |       |
| January   | 4,607                             |       |
| February  | 5,340                             |       |
| March     | 6,229                             |       |
| April     | 6,540                             |       |
| May       | 6,539                             |       |
| June      | 6,538                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 846         | 11.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 324      | 1,077       | 30.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 526      | 846         | 62.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 492      | 1,077       | 45.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 132      | 1,514       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,514       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,514       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

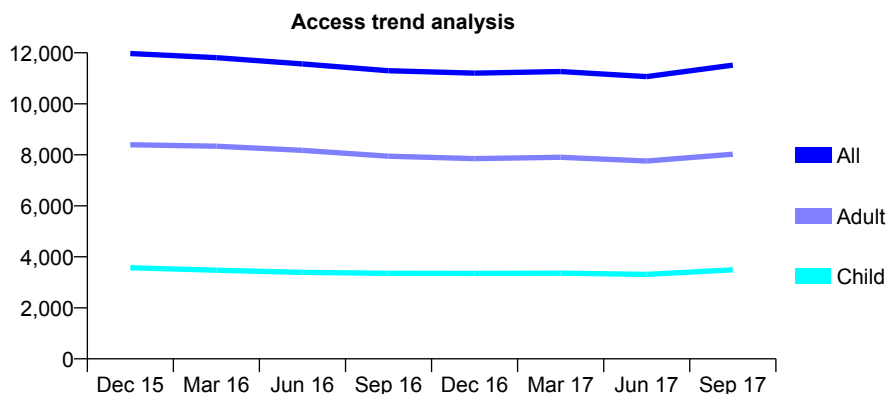
## Q46 - Vital Signs At a Glance Contract Report for 165263/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Chariwala Smile Ltd |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/11/2013          |
| Contract end date    |                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 35,327      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £924,844.27 |

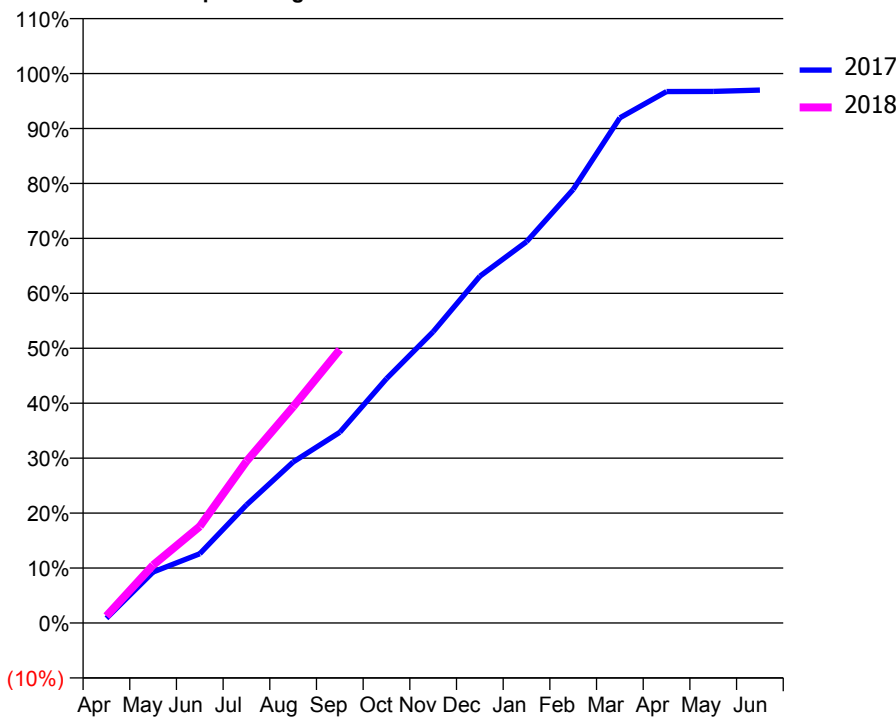
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,298      |                               |
| Quarter ending December 2016         | 11,200      | →                             |
| Quarter ending March 2017            | 11,265      | →                             |
| Quarter ending June 2017             | 11,068      | ↓                             |
| Quarter ending September 2017        | 11,514      | ↑                             |
| <b>Variance since September 2016</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 306                               | 454    |
| May       | 3,276                             | 3,728  |
| June      | 4,454                             | 6,211  |
| July      | 7,589                             | 10,391 |
| August    | 10,347                            | 13,902 |
| September | 12,262                            | 17,577 |
| October   | 15,710                            |        |
| November  | 18,725                            |        |
| December  | 22,296                            |        |
| January   | 24,516                            |        |
| February  | 27,874                            |        |
| March     | 32,477                            |        |
| April     | 34,168                            |        |
| May       | 34,178                            |        |
| June      | 34,257                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 188      | 2,737       | 6.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 899      | 6,024       | 14.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,686    | 2,737       | 61.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,060    | 6,024       | 50.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 543      | 8,037       | 6.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 8,037       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 153      | 8,037       | 1.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



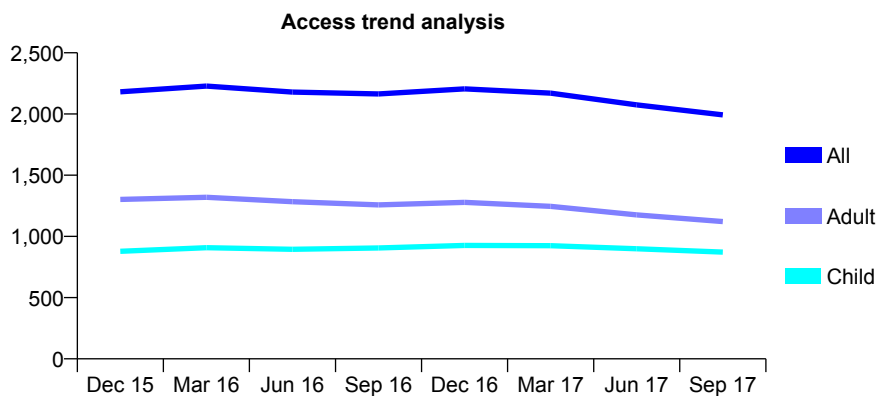
## Q46 - Vital Signs At a Glance Contract Report for 165433/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Park House Brinnington |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/01/2011             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,500       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,020.54 |

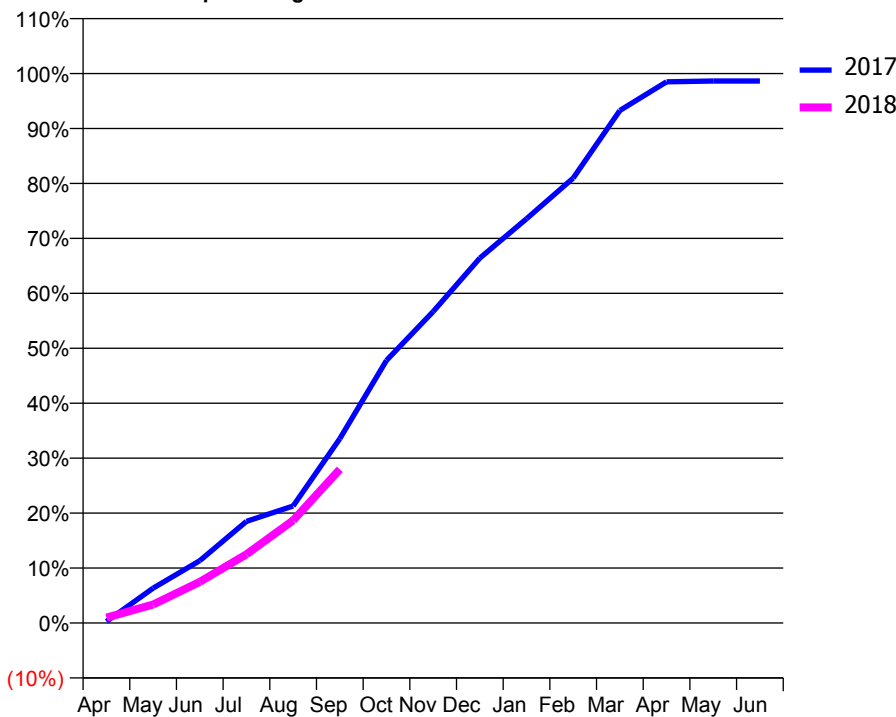
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,164         |                               |
| Quarter ending December 2016         | 2,205         | →                             |
| Quarter ending March 2017            | 2,170         | ↓                             |
| Quarter ending June 2017             | 2,075         | ↓                             |
| Quarter ending September 2017        | 1,993         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 18    | 63    |
| May       | 413   | 219   |
| June      | 737   | 487   |
| July      | 1,202 | 813   |
| August    | 1,384 | 1,214 |
| September | 2,180 | 1,817 |
| October   | 3,106 |       |
| November  | 3,685 |       |
| December  | 4,316 |       |
| January   | 4,782 |       |
| February  | 5,263 |       |
| March     | 6,063 |       |
| April     | 6,402 |       |
| May       | 6,411 |       |
| June      | 6,411 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 422         | 5.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 62       | 453         | 13.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163      | 422         | 38.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 153      | 453         | 33.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 88       | 741         | 11.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 741         | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 741         | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

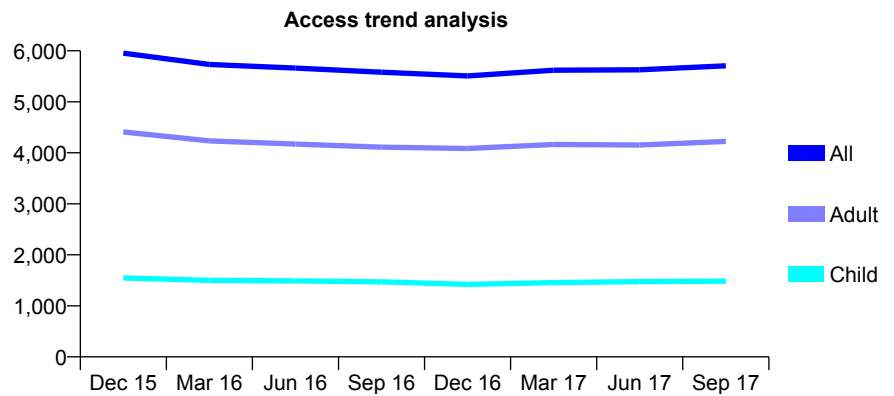
## Q46 - Vital Signs At a Glance Contract Report for 165905/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | New Moston Dental Centre |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2009               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,540      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £588,294.22 |

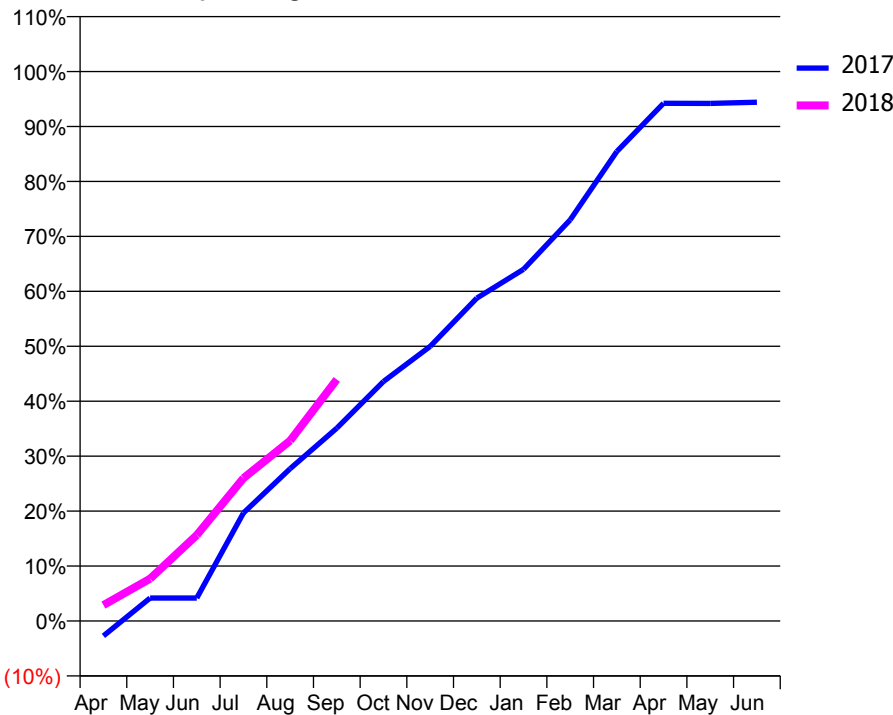
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,581       |                               |
| Quarter ending December 2016         | 5,506       | ↓                             |
| Quarter ending March 2017            | 5,619       | ↑                             |
| Quarter ending June 2017             | 5,627       | →                             |
| Quarter ending September 2017        | 5,707       | →                             |
| <b>Variance since September 2016</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -535                              | 568   |
| May       | 816                               | 1,505 |
| June      | 816                               | 3,055 |
| July      | 3,844                             | 5,082 |
| August    | 5,418                             | 6,413 |
| September | 6,858                             | 8,588 |
| October   | 8,521                             |       |
| November  | 9,767                             |       |
| December  | 11,484                            |       |
| January   | 12,507                            |       |
| February  | 14,266                            |       |
| March     | 16,698                            |       |
| April     | 18,408                            |       |
| May       | 18,406                            |       |
| June      | 18,448                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 157      | 1,210       | 13.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 402      | 3,209       | 12.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 699      | 1,210       | 57.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,882    | 3,209       | 58.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 269      | 3,873       | 6.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,873       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 3,873       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

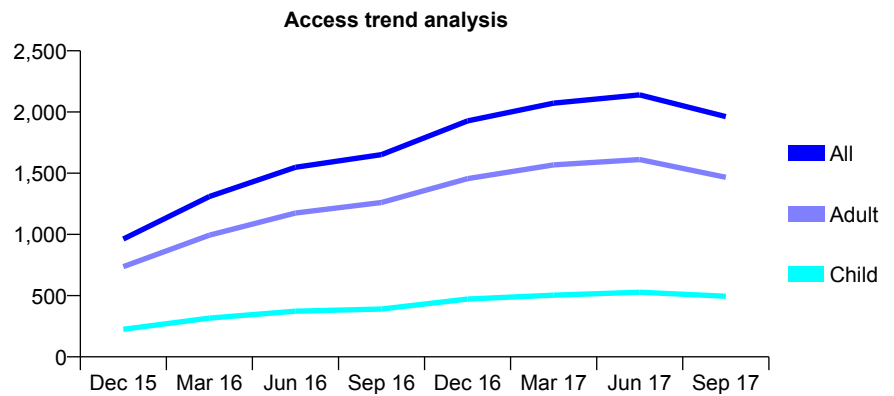
## Q46 - Vital Signs At a Glance Contract Report for 166049/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS R DHARIWAL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/07/2015      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,633       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £232,963.77 |

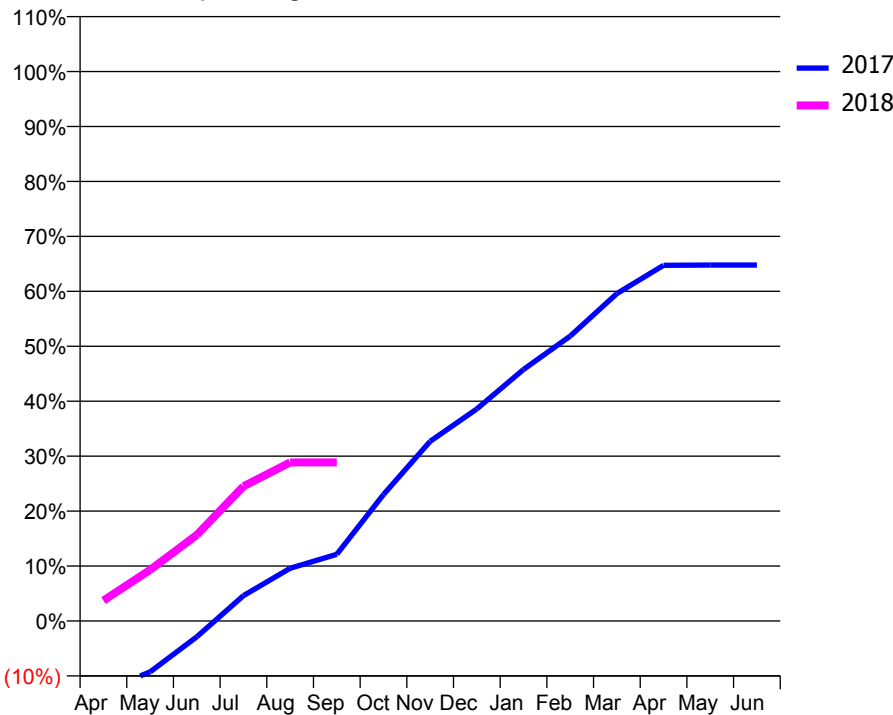
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,652        |                               |
| Quarter ending December 2016         | 1,928        | ↑                             |
| Quarter ending March 2017            | 2,072        | ↑                             |
| Quarter ending June 2017             | 2,140        | ↑                             |
| Quarter ending September 2017        | 1,962        | ↓                             |
| <b>Variance since September 2016</b> | <b>18.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -1,099                            | 323   |
| May       | -801                              | 803   |
| June      | -251                              | 1,352 |
| July      | 400                               | 2,116 |
| August    | 829                               | 2,492 |
| September | 1,049                             | 2,492 |
| October   | 1,988                             |       |
| November  | 2,823                             |       |
| December  | 3,332                             |       |
| January   | 3,952                             |       |
| February  | 4,475                             |       |
| March     | 5,143                             |       |
| April     | 5,589                             |       |
| May       | 5,592                             |       |
| June      | 5,593                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 476         | 23.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 179      | 904         | 19.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267      | 476         | 56.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 482      | 904         | 53.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 177      | 1,207       | 14.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,207       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,207       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

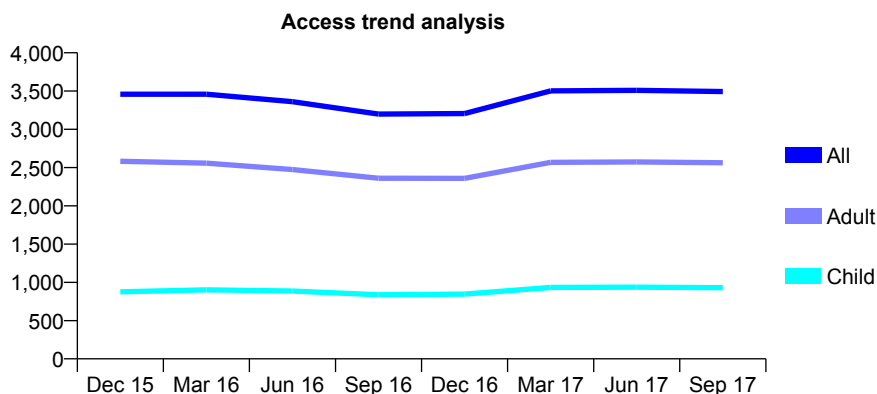
## Q46 - Vital Signs At a Glance Contract Report for 166081/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Brooks Bar Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 26/07/2013                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,264      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £438,836.53 |

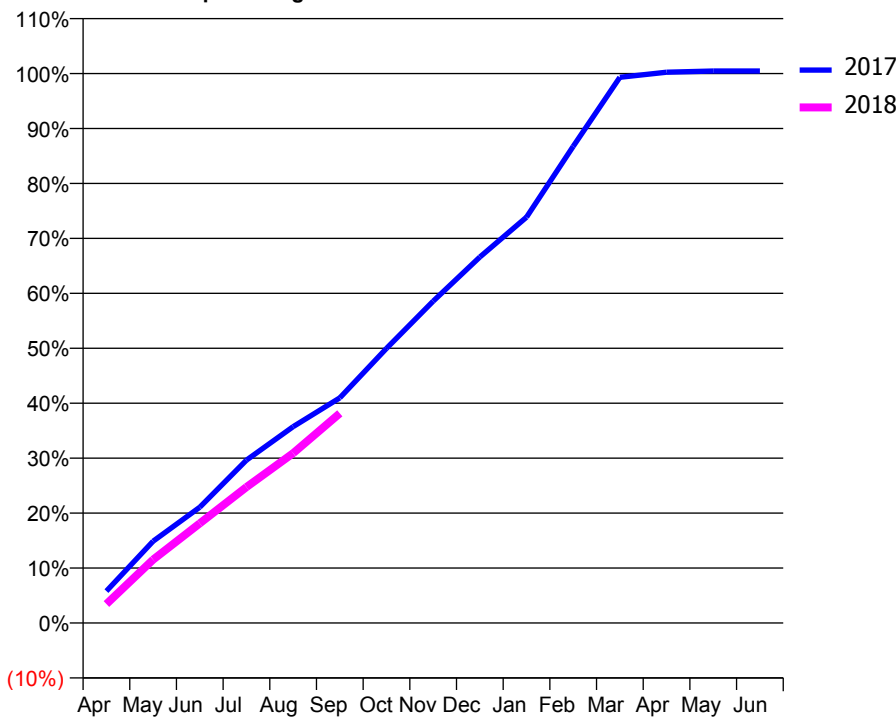
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,199       |                               |
| Quarter ending December 2016         | 3,206       | →                             |
| Quarter ending March 2017            | 3,502       | ↑                             |
| Quarter ending June 2017             | 3,509       | →                             |
| Quarter ending September 2017        | 3,493       | →                             |
| <b>Variance since September 2016</b> | <b>9.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 828    | 494   |
| May       | 2,123  | 1,647 |
| June      | 3,006  | 2,587 |
| July      | 4,228  | 3,528 |
| August    | 5,098  | 4,409 |
| September | 5,843  | 5,444 |
| October   | 7,128  |       |
| November  | 8,356  |       |
| December  | 9,499  |       |
| January   | 10,535 |       |
| February  | 12,373 |       |
| March     | 14,165 |       |
| April     | 14,297 |       |
| May       | 14,329 |       |
| June      | 14,329 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 471         | 3.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 112      | 1,116       | 10.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 177      | 471         | 37.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 378      | 1,116       | 33.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 90       | 1,553       | 5.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,553       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 1,553       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

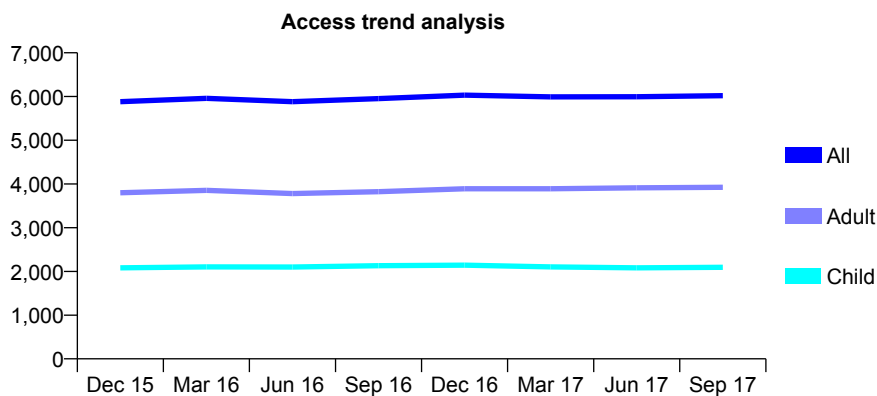
## Q46 - Vital Signs At a Glance Contract Report for 166405/0001 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Penny Meadow Dental Care Limited |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/01/2014                       |
| Contract end date    |                                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,838      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £473,154.49 |

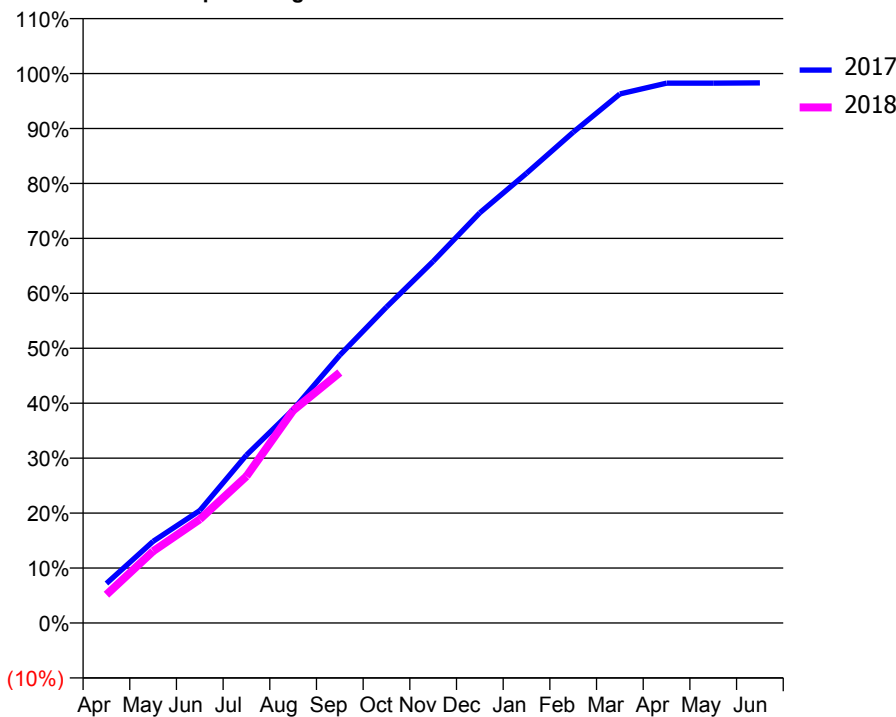
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,952       |                               |
| Quarter ending December 2016         | 6,033       | →                             |
| Quarter ending March 2017            | 5,993       | →                             |
| Quarter ending June 2017             | 5,995       | →                             |
| Quarter ending September 2017        | 6,020       | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,211                             | 869   |
| May       | 2,501                             | 2,201 |
| June      | 3,448                             | 3,175 |
| July      | 5,147                             | 4,495 |
| August    | 6,541                             | 6,512 |
| September | 8,206                             | 7,677 |
| October   | 9,682                             |       |
| November  | 11,083                            |       |
| December  | 12,573                            |       |
| January   | 13,779                            |       |
| February  | 15,039                            |       |
| March     | 16,210                            |       |
| April     | 16,544                            |       |
| May       | 16,541                            |       |
| June      | 16,552                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,722       | 7.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 281      | 2,621       | 10.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,116    | 1,722       | 64.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,203    | 2,621       | 45.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 407      | 4,128       | 9.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 4,128       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 4,128       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

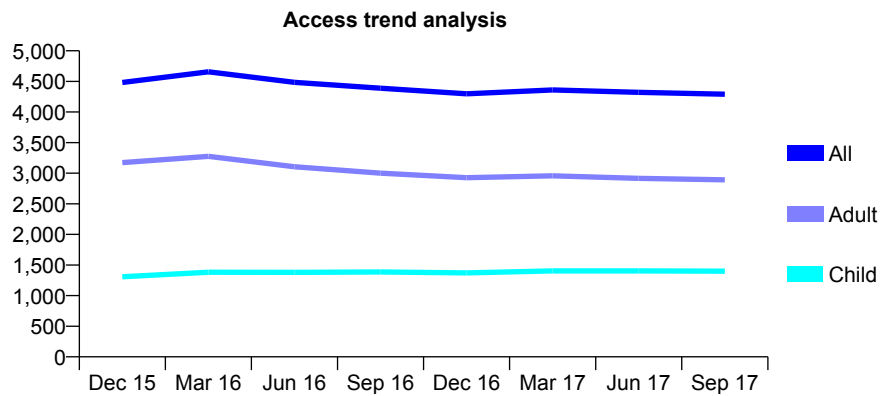
## Q46 - Vital Signs At a Glance Contract Report for 166707/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | 151 Dental Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2007     |
| Contract end date    |                |

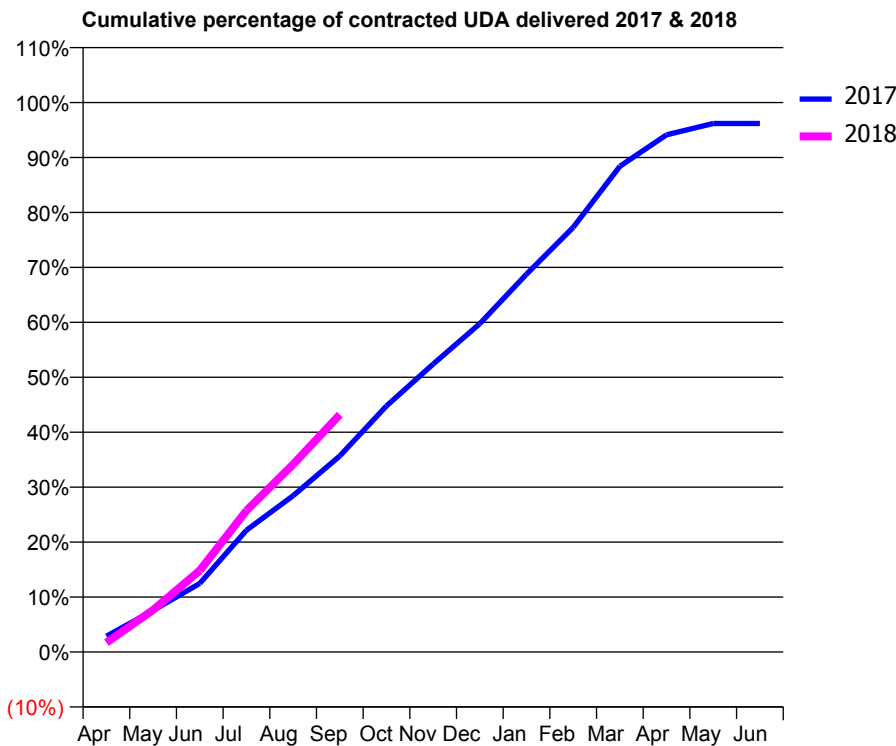
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,209      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £469,865.69 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,388         |                               |
| Quarter ending December 2016         | 4,298         | ↓                             |
| Quarter ending March 2017            | 4,361         | →                             |
| Quarter ending June 2017             | 4,321         | →                             |
| Quarter ending September 2017        | 4,291         | →                             |
| <b>Variance since September 2016</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 524                               | 311   |
| May       | 1,377                             | 1,396 |
| June      | 2,273                             | 2,700 |
| July      | 4,036                             | 4,688 |
| August    | 5,183                             | 6,219 |
| September | 6,500                             | 7,870 |
| October   | 8,155                             |       |
| November  | 9,542                             |       |
| December  | 10,882                            |       |
| January   | 12,522                            |       |
| February  | 14,069                            |       |
| March     | 16,097                            |       |
| April     | 17,139                            |       |
| May       | 17,515                            |       |
| June      | 17,515                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 334      | 1,453       | 23.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 560      | 2,496       | 22.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 865      | 1,453       | 59.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,348    | 2,496       | 54.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 343      | 3,501       | 9.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,501       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,501       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

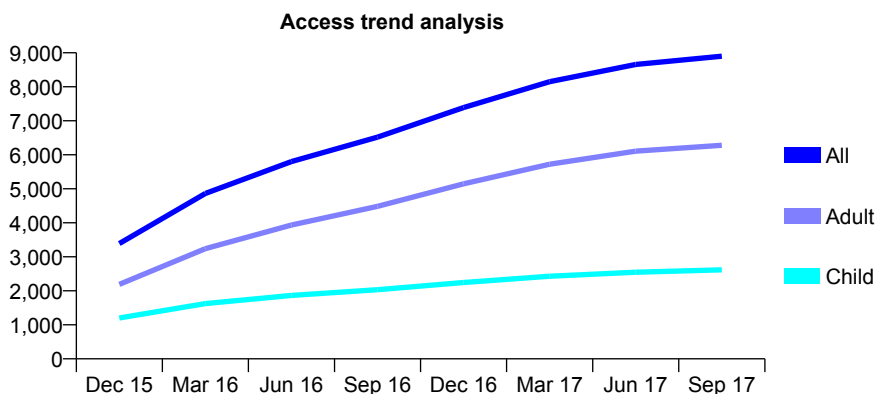
## Q46 - Vital Signs At a Glance Contract Report for 167312/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Mellor, Wilkinson and Shokraee |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/06/2015                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,353      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £692,884.81 |

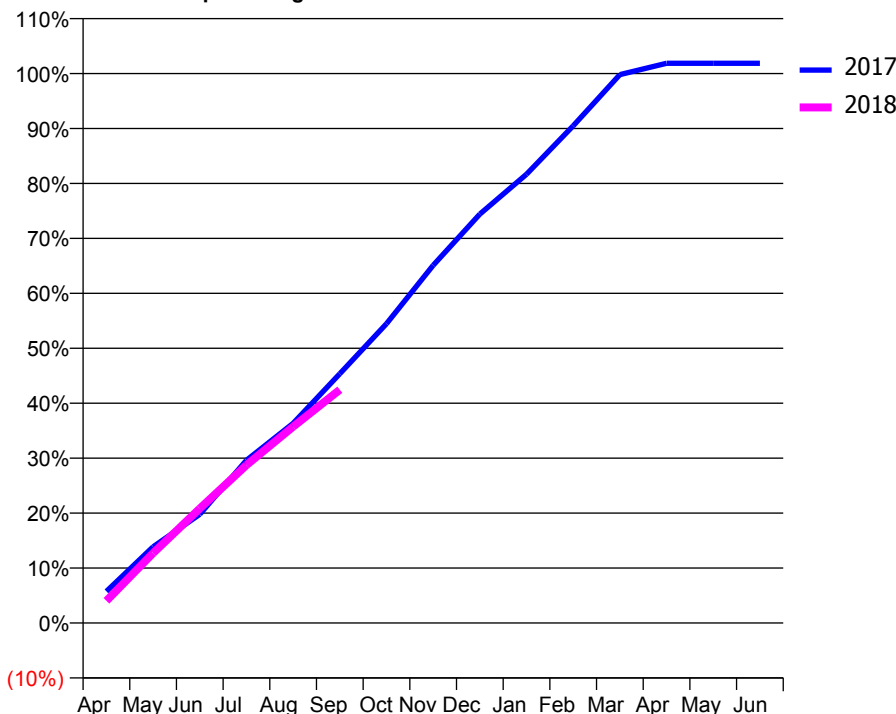
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 6,519        |                               |
| Quarter ending December 2016         | 7,392        | ↑                             |
| Quarter ending March 2017            | 8,150        | ↑                             |
| Quarter ending June 2017             | 8,655        | ↑                             |
| Quarter ending September 2017        | 8,899        | ↑                             |
| <b>Variance since September 2016</b> | <b>36.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,232                             | 861   |
| May       | 2,961                             | 2,717 |
| June      | 4,224                             | 4,448 |
| July      | 6,325                             | 6,139 |
| August    | 7,758                             | 7,629 |
| September | 9,688                             | 9,064 |
| October   | 11,631                            |       |
| November  | 13,898                            |       |
| December  | 15,887                            |       |
| January   | 17,439                            |       |
| February  | 19,319                            |       |
| March     | 21,312                            |       |
| April     | 21,753                            |       |
| May       | 21,750                            |       |
| June      | 21,750                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 168      | 2,026       | 8.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 528      | 3,728       | 14.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,193    | 2,026       | 58.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,698    | 3,728       | 45.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 420      | 4,185       | 10.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,185       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 4,185       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



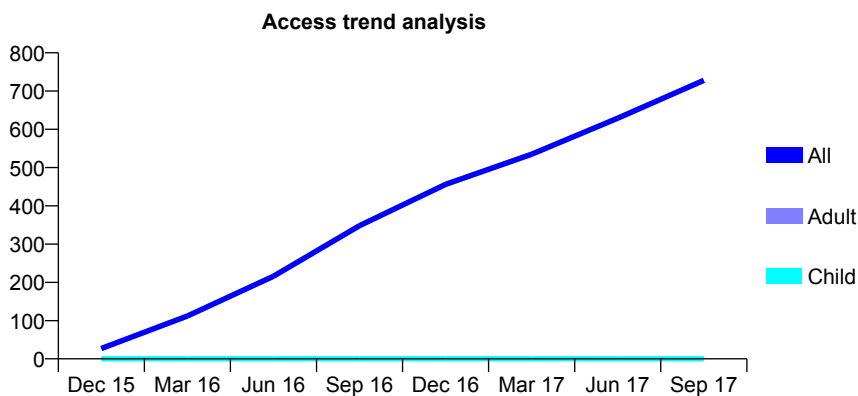
## Q46 - Vital Signs At a Glance Contract Report for 167312/0002 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Mellor, Wilkinson and Shokraee |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2015                     |
| Contract end date    |                                |

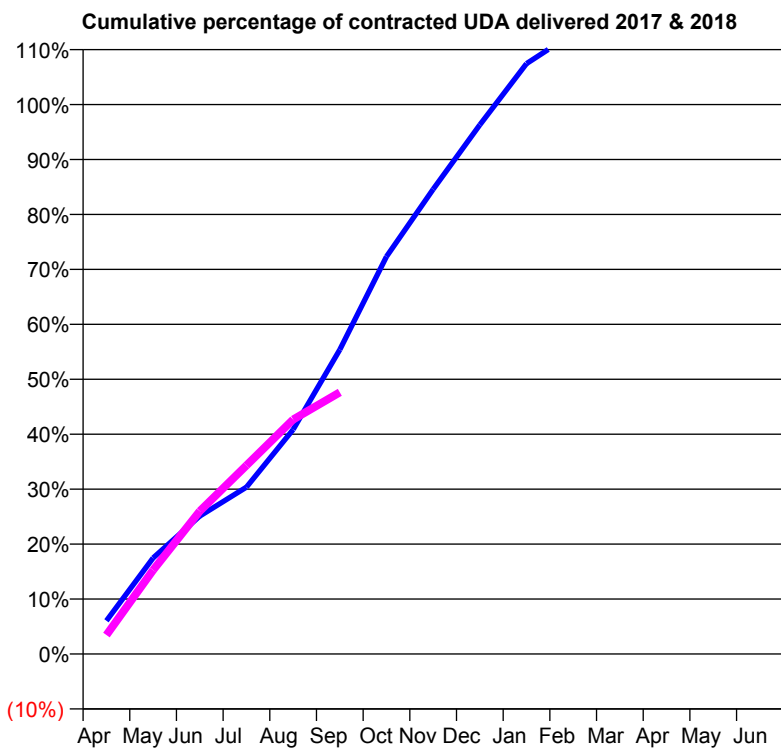
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 2,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £170,299.38 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 348           |                               |
| Quarter ending December 2016         | 456           | ↑                             |
| Quarter ending March 2017            | 535           | ↑                             |
| Quarter ending June 2017             | 629           | ↑                             |
| Quarter ending September 2017        | 728           | ↑                             |
| <b>Variance since September 2016</b> | <b>109.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 121                               | 69   |
| May       | 350                               | 306  |
| June      | 502                               | 520  |
| July      | 607                               | 686  |
| August    | 817                               | 854  |
| September | 1,108                             | 953  |
| October   | 1,446                             |      |
| November  | 1,692                             |      |
| December  | 1,926                             |      |
| January   | 2,149                             |      |
| February  | 2,259                             |      |
| March     | 2,365                             |      |
| April     | 2,525                             |      |
| May       | 2,553                             |      |
| June      | 2,553                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 291         | 3.4%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 30       | 291         | 10.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 241         | 34.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 241         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 241         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

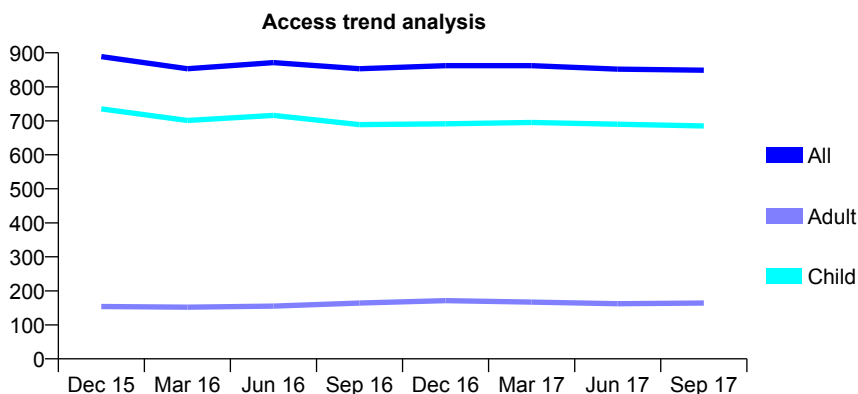
## Q46 - Vital Signs At a Glance Contract Report for 168033/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Mossley Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/02/2013          |
| Contract end date    |                     |

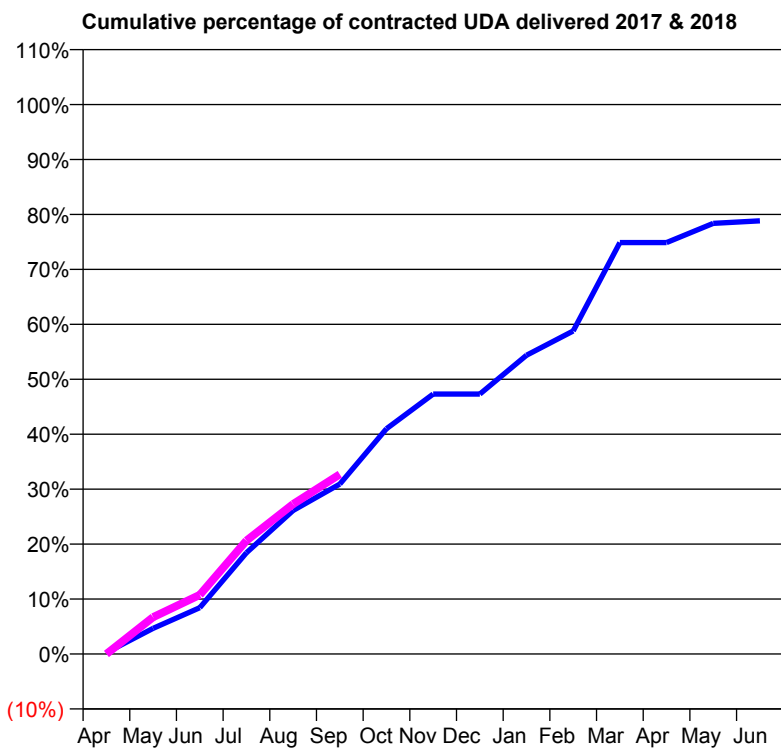
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,189.02 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 853           |                               |
| Quarter ending December 2016         | 862           | →                             |
| Quarter ending March 2017            | 862           | →                             |
| Quarter ending June 2017             | 852           | ↓                             |
| Quarter ending September 2017        | 849           | →                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 5                                 | 0    |
| May       | 93                                | 134  |
| June      | 169                               | 215  |
| July      | 368                               | 413  |
| August    | 523                               | 546  |
| September | 619                               | 654  |
| October   | 820                               |      |
| November  | 946                               |      |
| December  | 946                               |      |
| January   | 1,088                             |      |
| February  | 1,176                             |      |
| March     | 1,498                             |      |
| April     | 1,498                             |      |
| May       | 1,567                             |      |
| June      | 1,576                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 447         | 4.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 71          | 14.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 447         | 61.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 71          | 50.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 466         | 4.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 466         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 466         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

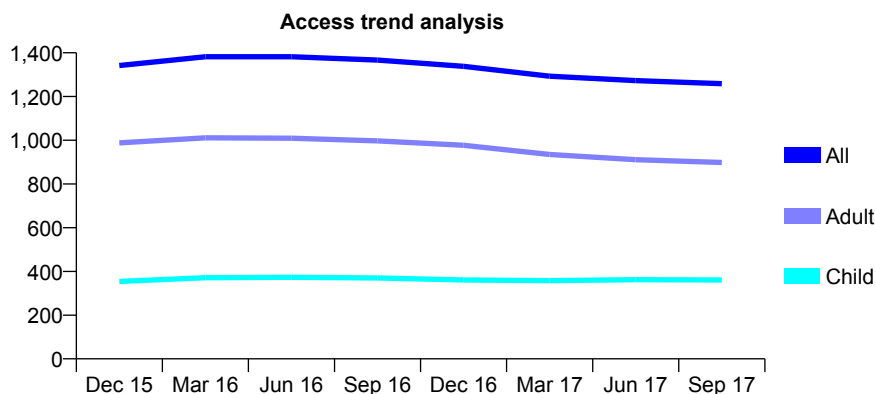
## Q46 - Vital Signs At a Glance Contract Report for 168157/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Ravat & Ray Dental Care Bolton |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 28/01/2014                     |
| Contract end date    |                                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,981      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,229.72 |

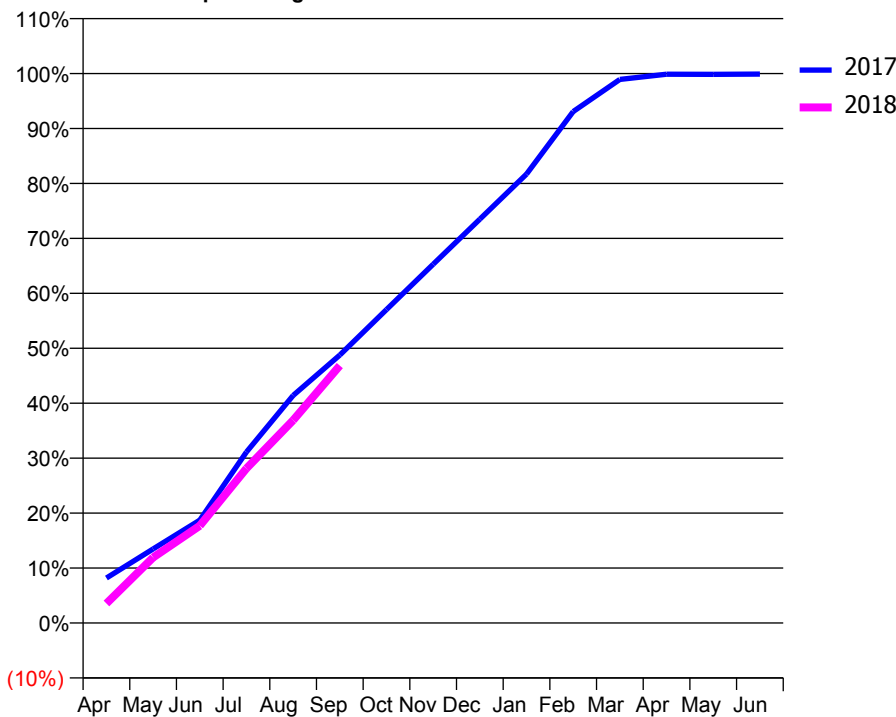
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,367         |                               |
| Quarter ending December 2016         | 1,338         | ↓                             |
| Quarter ending March 2017            | 1,293         | ↓                             |
| Quarter ending June 2017             | 1,273         | ↓                             |
| Quarter ending September 2017        | 1,259         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 326   | 141   |
| May       | 536   | 475   |
| June      | 745   | 705   |
| July      | 1,239 | 1,120 |
| August    | 1,649 | 1,469 |
| September | 1,941 | 1,865 |
| October   | 2,271 |       |
| November  | 2,599 |       |
| December  | 2,926 |       |
| January   | 3,252 |       |
| February  | 3,706 |       |
| March     | 3,938 |       |
| April     | 3,975 |       |
| May       | 3,974 |       |
| June      | 3,976 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 270         | 4.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 62       | 692         | 9.0%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 186      | 270         | 68.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 475      | 692         | 68.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 951         | 4.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 951         | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 951         | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

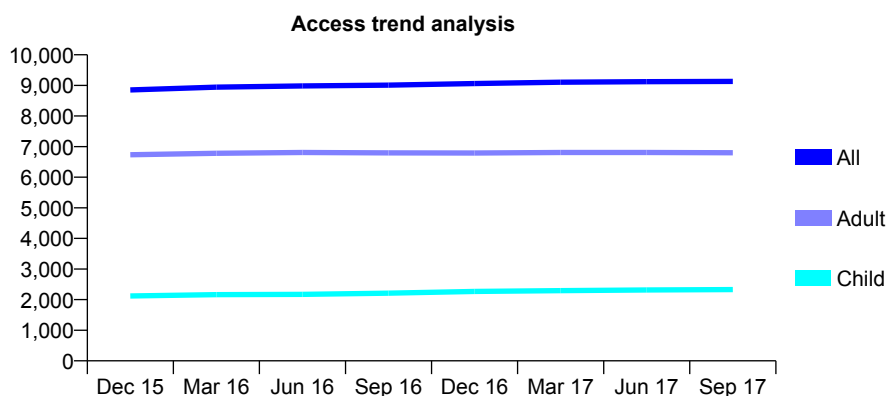
## Q46 - Vital Signs At a Glance Contract Report for 168270/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR KA WITHERS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/07/2010    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,084      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £770,238.46 |

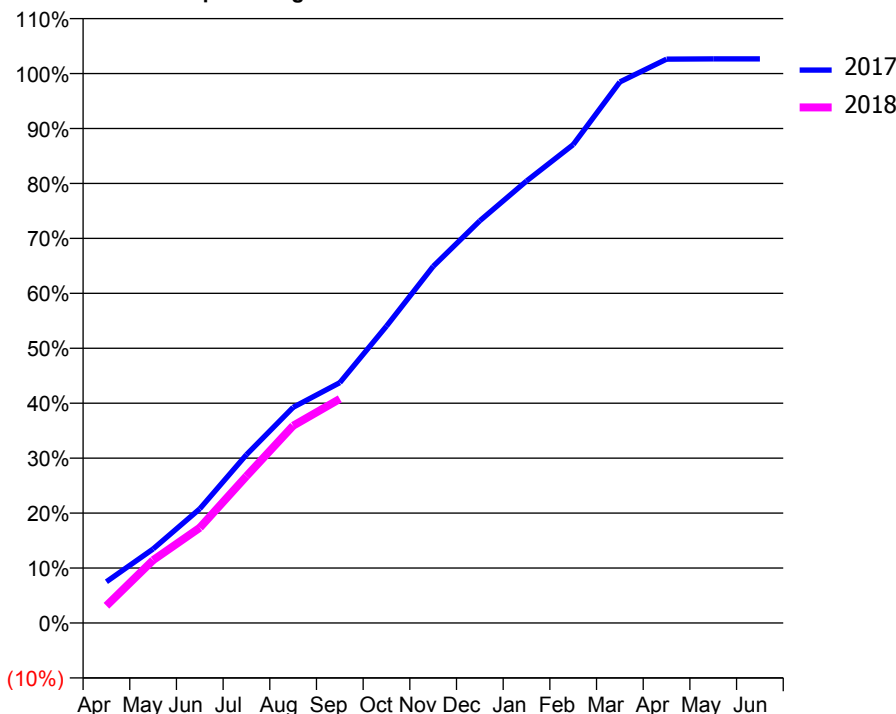
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,008       |                               |
| Quarter ending December 2016         | 9,059       | →                             |
| Quarter ending March 2017            | 9,104       | →                             |
| Quarter ending June 2017             | 9,122       | →                             |
| Quarter ending September 2017        | 9,129       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,939                             | 820    |
| May       | 3,488                             | 2,985  |
| June      | 5,372                             | 4,521  |
| July      | 7,920                             | 6,973  |
| August    | 10,147                            | 9,363  |
| September | 11,310                            | 10,640 |
| October   | 13,968                            |        |
| November  | 16,780                            |        |
| December  | 18,929                            |        |
| January   | 20,796                            |        |
| February  | 22,509                            |        |
| March     | 25,457                            |        |
| April     | 26,529                            |        |
| May       | 26,546                            |        |
| June      | 26,547                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,761       | 7.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 494      | 4,636       | 10.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 965      | 1,761       | 54.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,713    | 4,636       | 58.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 322      | 5,914       | 5.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 5,914       | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 5,914       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

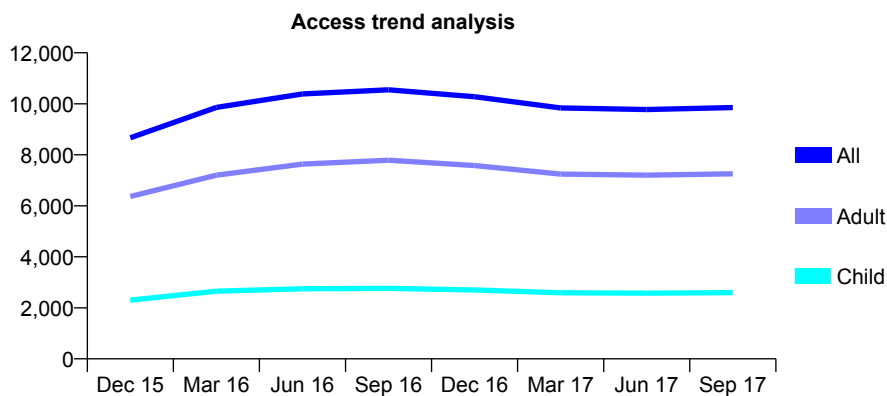
## Q46 - Vital Signs At a Glance Contract Report for 168653/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | SimplyOne Dental |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 03/09/2014       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,986      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £759,492.59 |

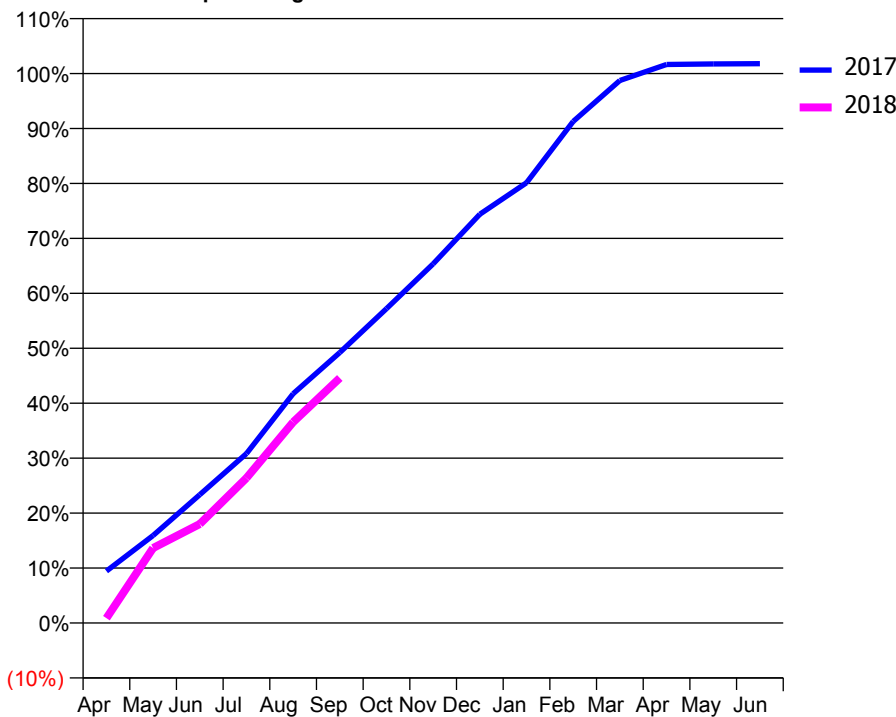
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 10,549        |                               |
| Quarter ending December 2016         | 10,279        | ↓                             |
| Quarter ending March 2017            | 9,837         | ↓                             |
| Quarter ending June 2017             | 9,773         | →                             |
| Quarter ending September 2017        | 9,853         | →                             |
| <b>Variance since September 2016</b> | <b>(6.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,552                             | 240    |
| May       | 4,301                             | 3,681  |
| June      | 6,300                             | 4,862  |
| July      | 8,319                             | 7,123  |
| August    | 11,261                            | 9,868  |
| September | 13,282                            | 12,034 |
| October   | 15,439                            |        |
| November  | 17,641                            |        |
| December  | 20,073                            |        |
| January   | 21,621                            |        |
| February  | 24,632                            |        |
| March     | 26,643                            |        |
| April     | 27,429                            |        |
| May       | 27,453                            |        |
| June      | 27,467                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,463       | 8.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 581      | 3,912       | 14.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 711      | 1,463       | 48.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,735    | 3,912       | 44.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 645      | 4,920       | 13.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,920       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 75       | 4,920       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

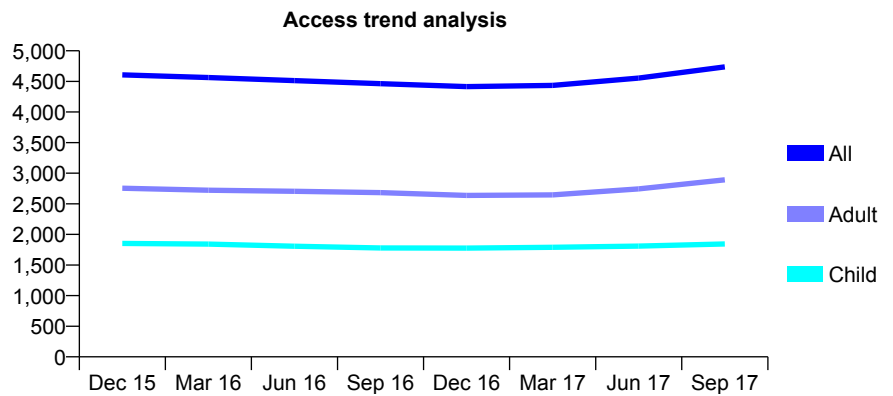
## Q46 - Vital Signs At a Glance Contract Report for 168947/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Silverwell Dental Surgery |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/06/2010                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,600      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £314,356.70 |

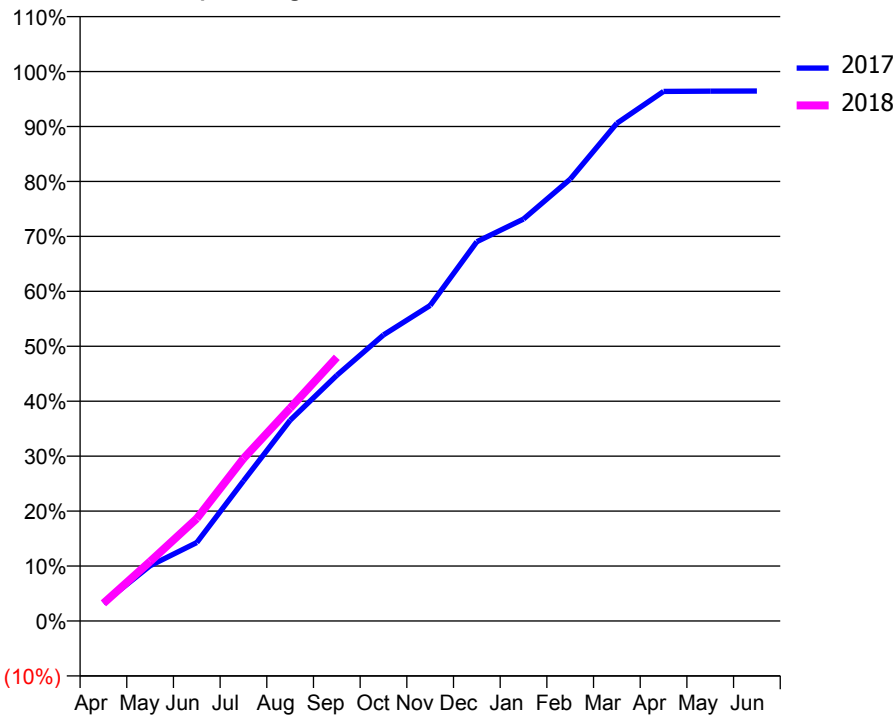
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,462       |                               |
| Quarter ending December 2016         | 4,415       | ↓                             |
| Quarter ending March 2017            | 4,435       | →                             |
| Quarter ending June 2017             | 4,555       | ↑                             |
| Quarter ending September 2017        | 4,738       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 408                               | 405   |
| May       | 1,267                             | 1,364 |
| June      | 1,798                             | 2,349 |
| July      | 3,211                             | 3,724 |
| August    | 4,604                             | 4,883 |
| September | 5,633                             | 6,045 |
| October   | 6,562                             |       |
| November  | 7,235                             |       |
| December  | 8,697                             |       |
| January   | 9,218                             |       |
| February  | 10,131                            |       |
| March     | 11,412                            |       |
| April     | 12,144                            |       |
| May       | 12,150                            |       |
| June      | 12,151                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,525       | 7.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 265      | 2,090       | 12.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 886      | 1,525       | 58.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,036    | 2,090       | 49.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 165      | 3,284       | 5.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,284       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,284       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

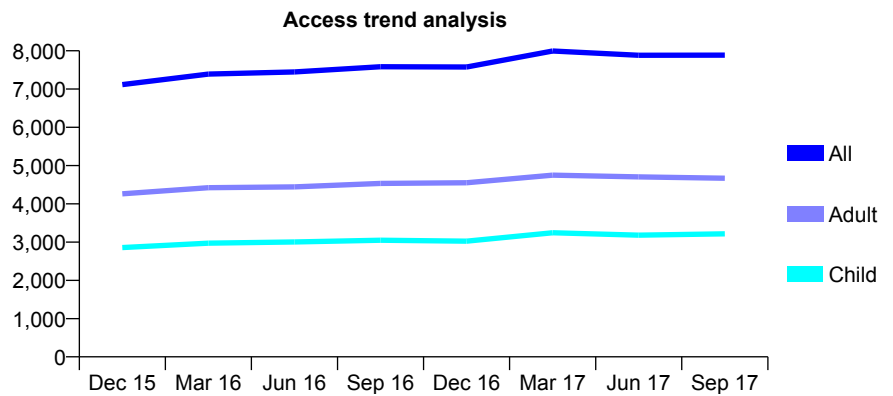
## Q46 - Vital Signs At a Glance Contract Report for 173096/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr A Hussain |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,889      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £658,473.74 |

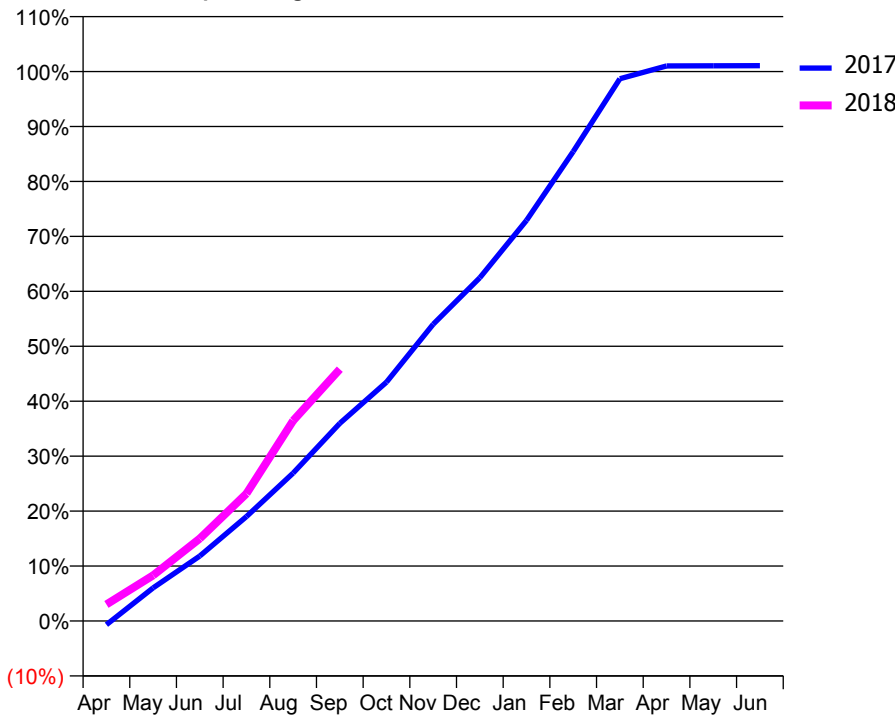
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,584       |                               |
| Quarter ending December 2016         | 7,577       | →                             |
| Quarter ending March 2017            | 7,996       | ↑                             |
| Quarter ending June 2017             | 7,883       | ↓                             |
| Quarter ending September 2017        | 7,885       | →                             |
| <b>Variance since September 2016</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | -160   | 691    |
| May       | 1,380  | 1,902  |
| June      | 2,708  | 3,438  |
| July      | 4,353  | 5,310  |
| August    | 6,165  | 8,348  |
| September | 8,235  | 10,490 |
| October   | 9,952  |        |
| November  | 12,364 |        |
| December  | 14,298 |        |
| January   | 16,686 |        |
| February  | 19,554 |        |
| March     | 22,585 |        |
| April     | 23,120 |        |
| May       | 23,128 |        |
| June      | 23,132 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 216      | 2,047       | 10.6%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 606      | 2,792       | 21.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,050    | 2,047       | 51.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,201    | 2,792       | 43.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 565      | 4,598       | 12.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 4,598       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 96       | 4,598       | 2.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



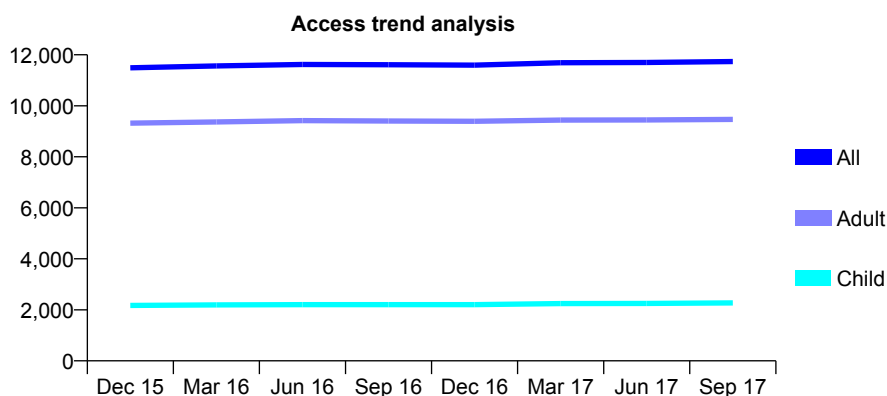
## Q46 - Vital Signs At a Glance Contract Report for 173401/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Romiley Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 34,502      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £835,112.62 |

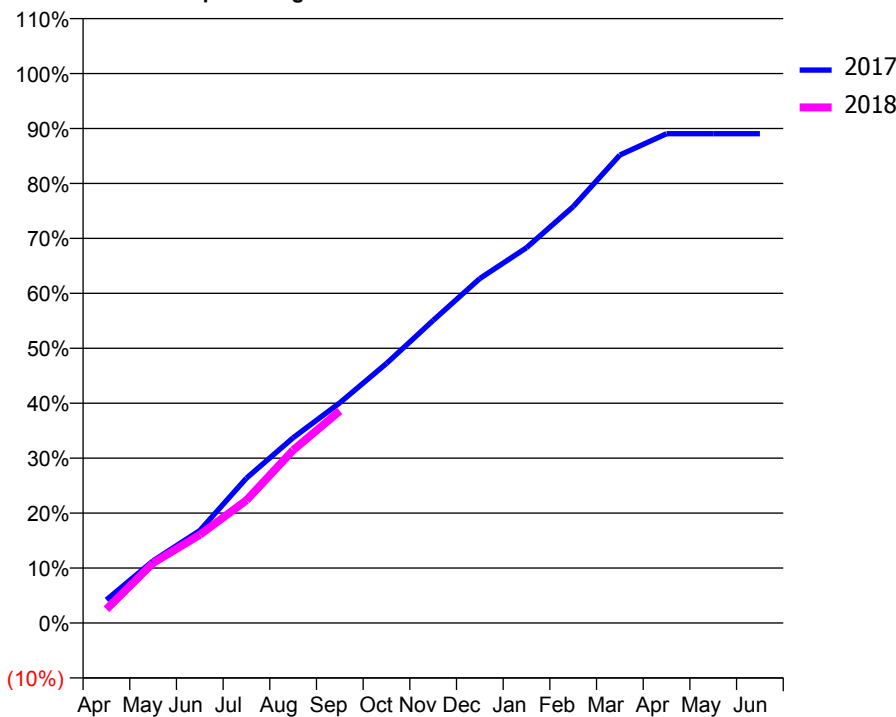
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 11,609      |                               |
| Quarter ending December 2016         | 11,594      | →                             |
| Quarter ending March 2017            | 11,689      | →                             |
| Quarter ending June 2017             | 11,698      | →                             |
| Quarter ending September 2017        | 11,736      | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,451                             | 869    |
| May       | 3,902                             | 3,772  |
| June      | 5,803                             | 5,540  |
| July      | 9,098                             | 7,709  |
| August    | 11,636                            | 10,855 |
| September | 13,824                            | 13,314 |
| October   | 16,297                            |        |
| November  | 19,005                            |        |
| December  | 21,633                            |        |
| January   | 23,567                            |        |
| February  | 26,139                            |        |
| March     | 29,382                            |        |
| April     | 30,722                            |        |
| May       | 30,725                            |        |
| June      | 30,726                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,588       | 6.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 916      | 6,594       | 13.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 902      | 1,588       | 56.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,603    | 6,594       | 54.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 579      | 7,031       | 8.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 7,031       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 7,031       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

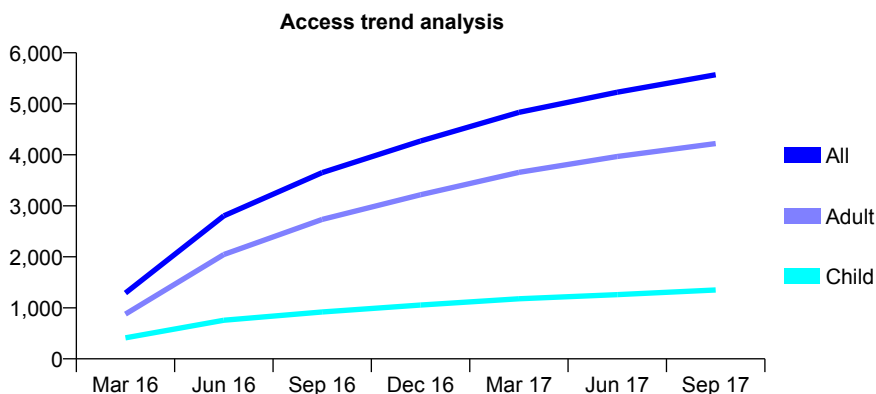
## Q46 - Vital Signs At a Glance Contract Report for 173673/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Dr Ambareen Tejani-Sharif |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/02/2016                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,526      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £530,388.92 |

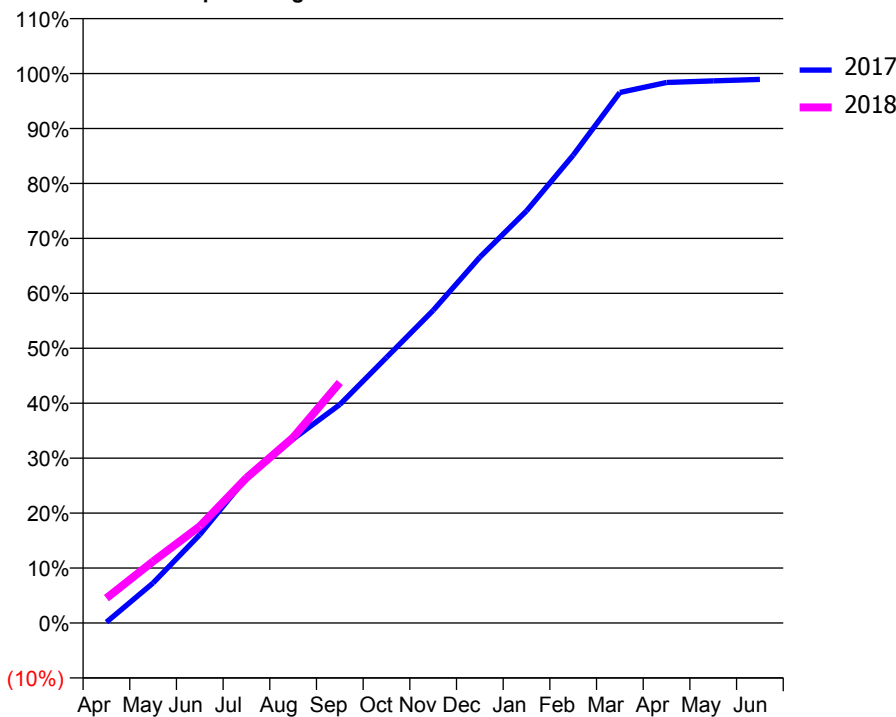
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,652        |                               |
| Quarter ending December 2016         | 4,271        | ↑                             |
| Quarter ending March 2017            | 4,833        | ↑                             |
| Quarter ending June 2017             | 5,227        | ↑                             |
| Quarter ending September 2017        | 5,571        | ↑                             |
| <b>Variance since September 2016</b> | <b>52.5%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 29     | 839   |
| May       | 1,349  | 2,079 |
| June      | 2,980  | 3,262 |
| July      | 4,897  | 4,895 |
| August    | 6,203  | 6,257 |
| September | 7,365  | 8,109 |
| October   | 8,951  |       |
| November  | 10,542 |       |
| December  | 12,333 |       |
| January   | 13,893 |       |
| February  | 15,771 |       |
| March     | 17,886 |       |
| April     | 18,224 |       |
| May       | 18,279 |       |
| June      | 18,327 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 942         | 10.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 339      | 2,696       | 12.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 425      | 942         | 45.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,270    | 2,696       | 47.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 318      | 3,423       | 9.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 3,423       | 1.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 3,423       | 1.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

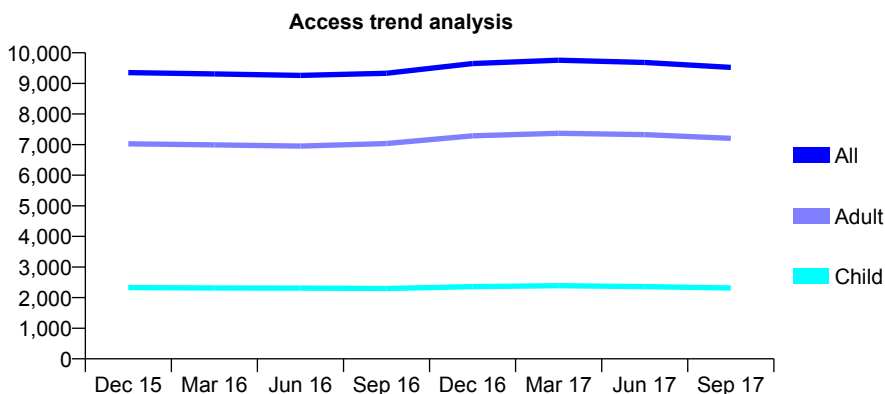
## Q46 - Vital Signs At a Glance Contract Report for 173746/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Westhoughton (No1) Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/11/2007             |
| Contract end date    |                        |

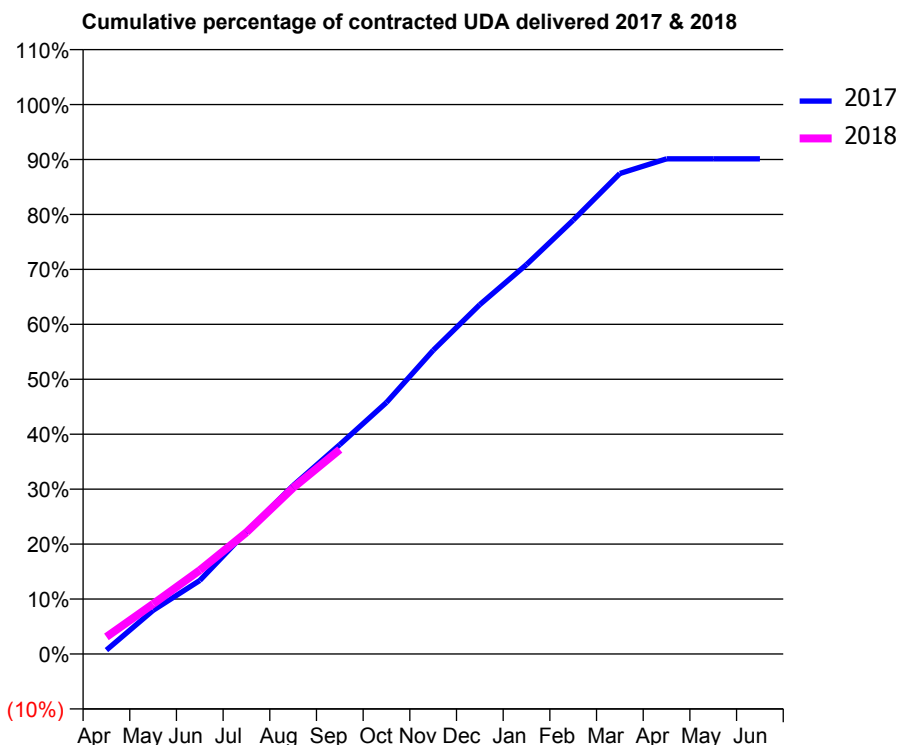
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 29,940      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £897,082.01 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,333       |                               |
| Quarter ending December 2016         | 9,648       | ↑                             |
| Quarter ending March 2017            | 9,759       | →                             |
| Quarter ending June 2017             | 9,685       | →                             |
| Quarter ending September 2017        | 9,522       | ↓                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 211                               | 935    |
| May       | 2,380                             | 2,727  |
| June      | 4,007                             | 4,567  |
| July      | 6,665                             | 6,633  |
| August    | 9,183                             | 9,054  |
| September | 11,409                            | 11,145 |
| October   | 13,705                            |        |
| November  | 16,546                            |        |
| December  | 19,042                            |        |
| January   | 21,220                            |        |
| February  | 23,635                            |        |
| March     | 26,183                            |        |
| April     | 26,980                            |        |
| May       | 26,980                            |        |
| June      | 26,979                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 1,695       | 8.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 753      | 4,760       | 15.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,013    | 1,695       | 59.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,597    | 4,760       | 54.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 635      | 6,060       | 10.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 6,060       | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 6,060       | 1.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

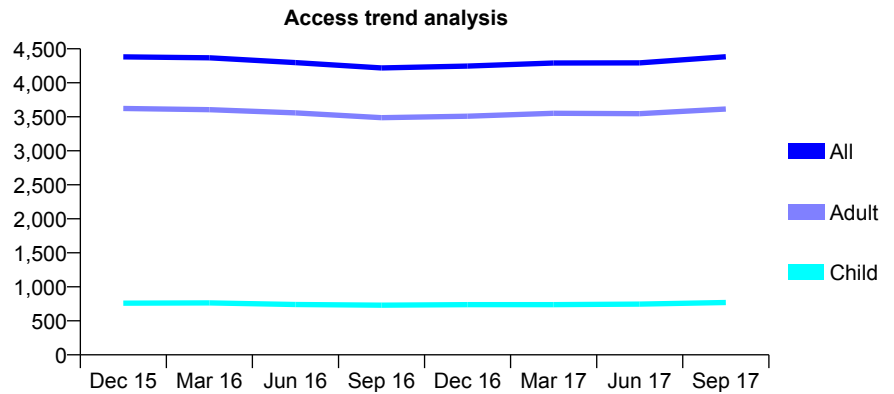
## Q46 - Vital Signs At a Glance Contract Report for 177237/0002 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Simon Taylor Dental Practice Ltd |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2012                       |
| Contract end date    |                                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,950      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £426,763.44 |

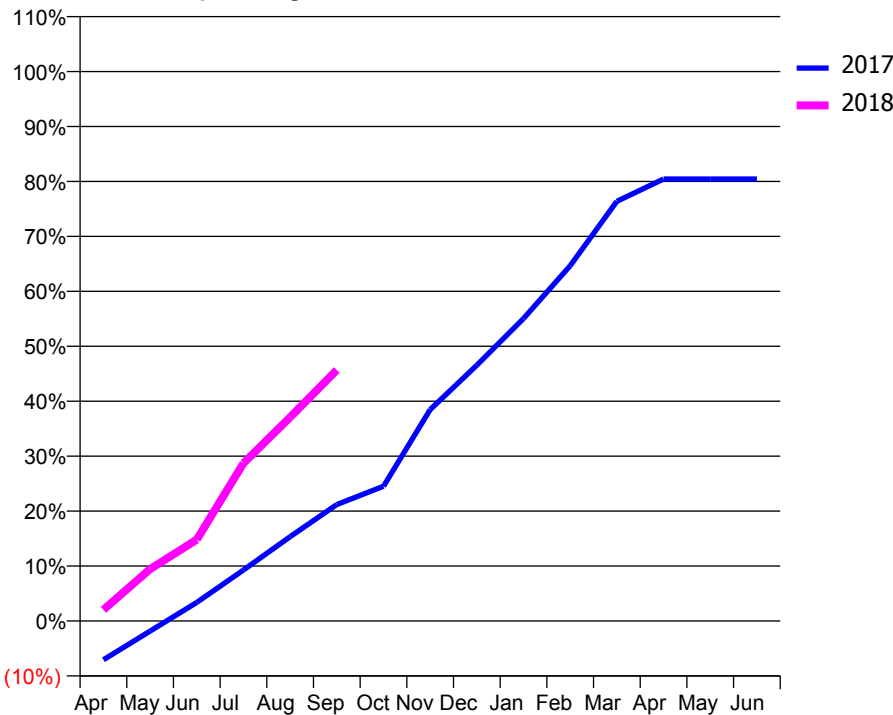
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,218       |                               |
| Quarter ending December 2016         | 4,247       | →                             |
| Quarter ending March 2017            | 4,291       | →                             |
| Quarter ending June 2017             | 4,294       | →                             |
| Quarter ending September 2017        | 4,384       | ↑                             |
| <b>Variance since September 2016</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -988                              | 286   |
| May       | -260                              | 1,319 |
| June      | 472                               | 2,066 |
| July      | 1,296                             | 4,005 |
| August    | 2,140                             | 5,174 |
| September | 2,956                             | 6,372 |
| October   | 3,420                             |       |
| November  | 5,366                             |       |
| December  | 6,495                             |       |
| January   | 7,680                             |       |
| February  | 9,021                             |       |
| March     | 10,654                            |       |
| April     | 11,219                            |       |
| May       | 11,220                            |       |
| June      | 11,220                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 591         | 8.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 471      | 2,605       | 18.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323      | 591         | 54.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,238    | 2,605       | 47.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 245      | 2,655       | 9.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 2,655       | 1.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 2,655       | 2.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

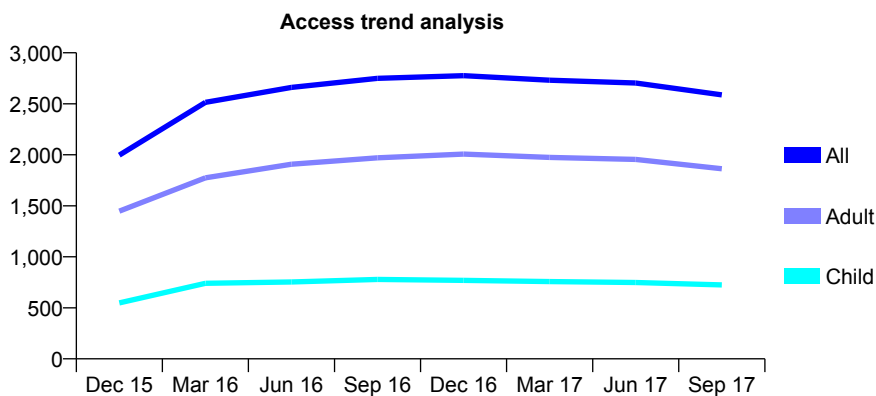
## Q46 - Vital Signs At a Glance Contract Report for 178489/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Synergy Dental Clinic Swan Lane Ltd |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/02/2015                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,940       |
| Carry forward general activity (UDA)        | -139        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £188,095.66 |

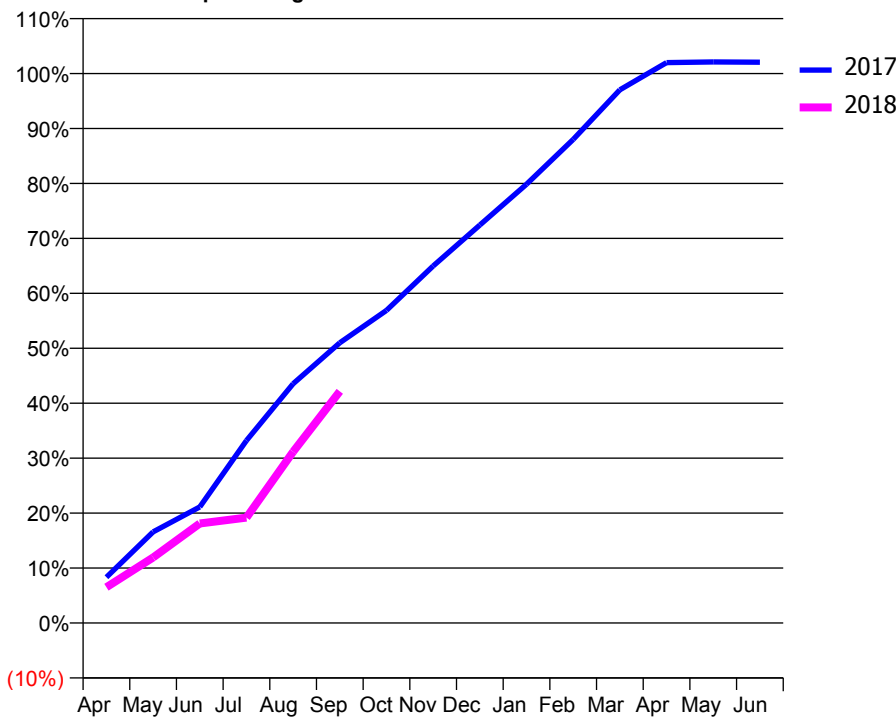
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,750         |                               |
| Quarter ending December 2016         | 2,776         | →                             |
| Quarter ending March 2017            | 2,731         | ↓                             |
| Quarter ending June 2017             | 2,704         | →                             |
| Quarter ending September 2017        | 2,588         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 620                               | 453   |
| May       | 1,233                             | 827   |
| June      | 1,571                             | 1,257 |
| July      | 2,469                             | 1,332 |
| August    | 3,239                             | 2,164 |
| September | 3,793                             | 2,926 |
| October   | 4,232                             |       |
| November  | 4,833                             |       |
| December  | 5,385                             |       |
| January   | 5,938                             |       |
| February  | 6,545                             |       |
| March     | 7,216                             |       |
| April     | 7,584                             |       |
| May       | 7,593                             |       |
| June      | 7,590                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 435         | 11.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 96       | 907         | 10.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 191      | 435         | 43.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 405      | 907         | 44.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 101      | 1,208       | 8.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,208       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,208       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

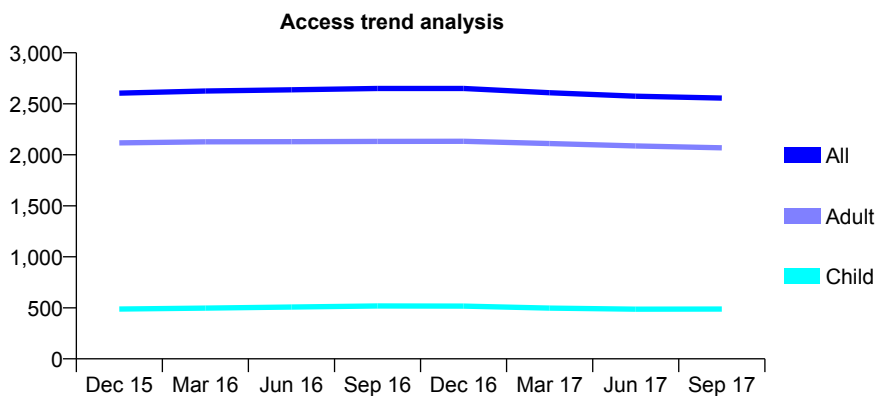
## Q46 - Vital Signs At a Glance Contract Report for 179663/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | 757 Blackburn Road Dental Practice |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2012                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,505       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £215,066.70 |

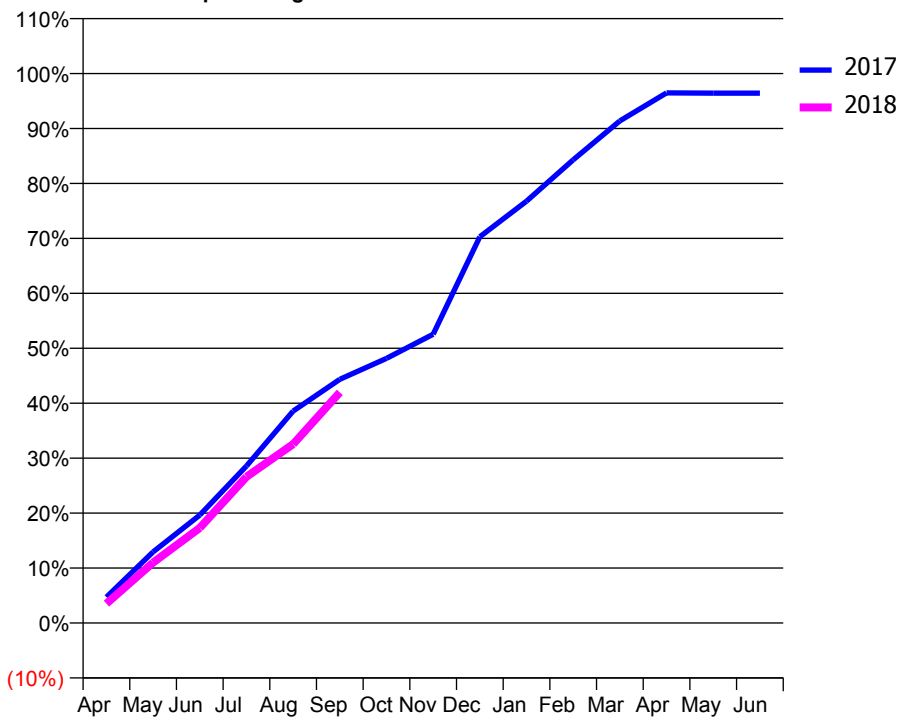
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,650         |                               |
| Quarter ending December 2016         | 2,650         | →                             |
| Quarter ending March 2017            | 2,608         | ↓                             |
| Quarter ending June 2017             | 2,574         | ↓                             |
| Quarter ending September 2017        | 2,556         | →                             |
| <b>Variance since September 2016</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 402                               | 301   |
| May       | 1,101                             | 935   |
| June      | 1,671                             | 1,472 |
| July      | 2,431                             | 2,262 |
| August    | 3,281                             | 2,769 |
| September | 3,772                             | 3,569 |
| October   | 4,096                             |       |
| November  | 4,470                             |       |
| December  | 5,979                             |       |
| January   | 6,530                             |       |
| February  | 7,168                             |       |
| March     | 7,773                             |       |
| April     | 8,204                             |       |
| May       | 8,201                             |       |
| June      | 8,201                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 400         | 5.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 1,605       | 14.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 269      | 400         | 67.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 957      | 1,605       | 59.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 140      | 1,862       | 7.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,862       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,862       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

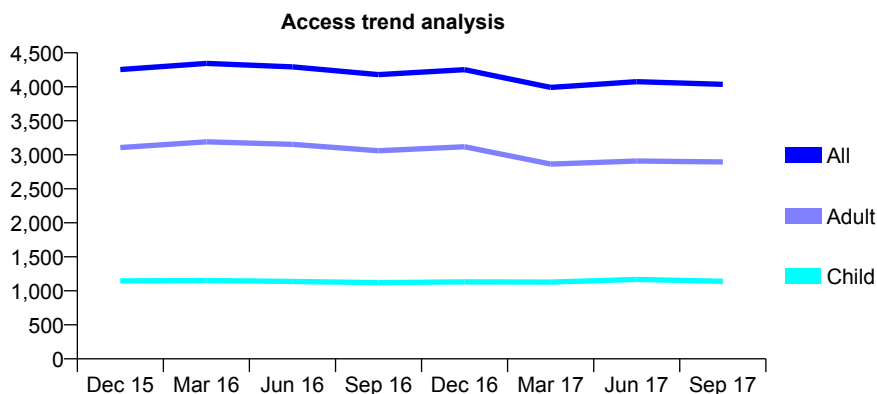
## Q46 - Vital Signs At a Glance Contract Report for 179701/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Pearldent Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/10/2009                |
| Contract end date    |                           |

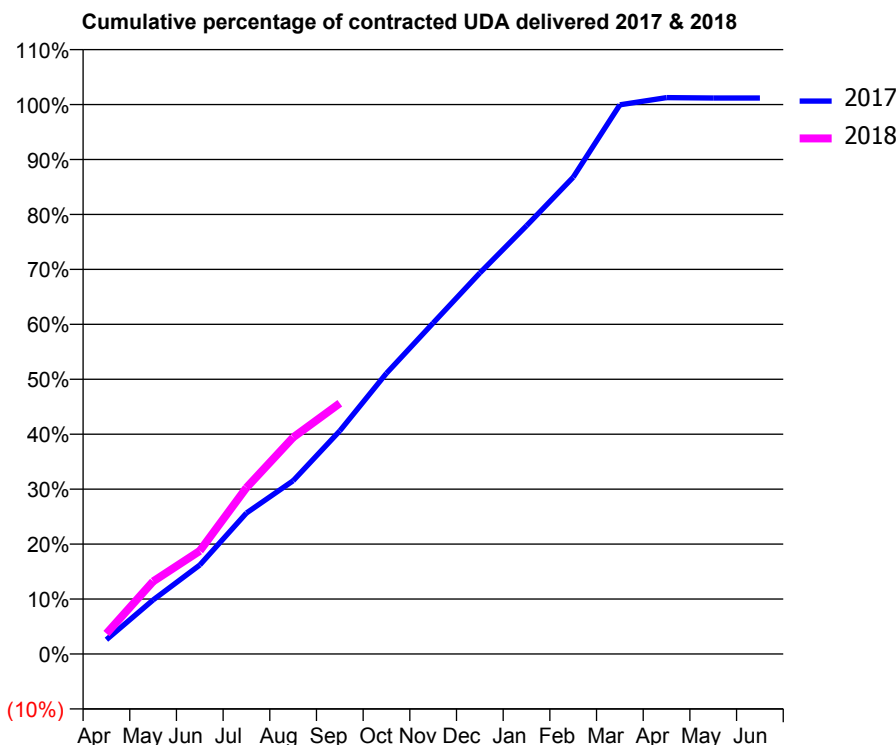
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,900       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,315.83 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,180         |                               |
| Quarter ending December 2016         | 4,252         | →                             |
| Quarter ending March 2017            | 3,992         | ↓                             |
| Quarter ending June 2017             | 4,076         | ↑                             |
| Quarter ending September 2017        | 4,036         | →                             |
| <b>Variance since September 2016</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 257                               | 370   |
| May       | 974                               | 1,308 |
| June      | 1,604                             | 1,859 |
| July      | 2,540                             | 2,997 |
| August    | 3,123                             | 3,903 |
| September | 4,020                             | 4,518 |
| October   | 5,058                             |       |
| November  | 5,965                             |       |
| December  | 6,864                             |       |
| January   | 7,715                             |       |
| February  | 8,591                             |       |
| March     | 9,893                             |       |
| April     | 10,025                            |       |
| May       | 10,018                            |       |
| June      | 10,018                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 980         | 7.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 243      | 2,236       | 10.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 763      | 980         | 77.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,637    | 2,236       | 73.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 124      | 2,827       | 4.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,827       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,827       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



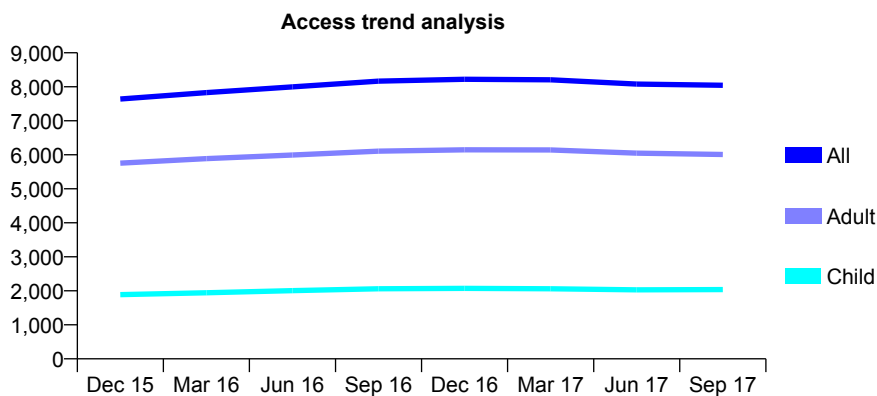
## Q46 - Vital Signs At a Glance Contract Report for 179728/0001 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Hadfield Dental Care Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/12/2007               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,325      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £811,018.77 |

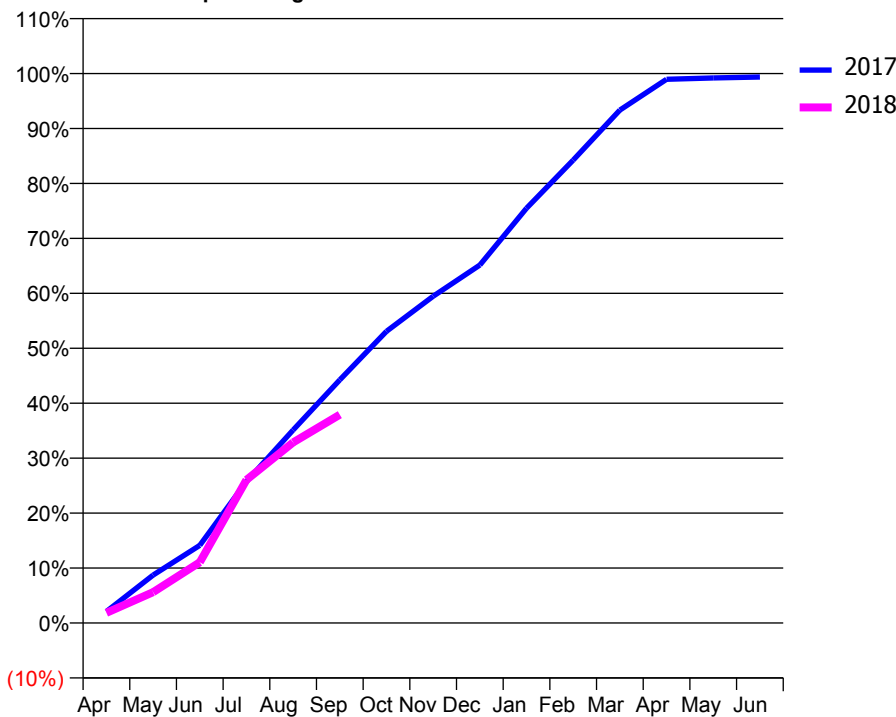
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,166         |                               |
| Quarter ending December 2016         | 8,220         | →                             |
| Quarter ending March 2017            | 8,205         | →                             |
| Quarter ending June 2017             | 8,080         | ↓                             |
| Quarter ending September 2017        | 8,047         | →                             |
| <b>Variance since September 2016</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 513                               | 454   |
| May       | 2,125                             | 1,365 |
| June      | 3,439                             | 2,688 |
| July      | 6,264                             | 6,334 |
| August    | 8,544                             | 7,998 |
| September | 10,764                            | 9,221 |
| October   | 12,912                            |       |
| November  | 14,463                            |       |
| December  | 15,845                            |       |
| January   | 18,363                            |       |
| February  | 20,494                            |       |
| March     | 22,707                            |       |
| April     | 24,069                            |       |
| May       | 24,130                            |       |
| June      | 24,172                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 1,697       | 9.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 797      | 4,848       | 16.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,204    | 1,697       | 70.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,213    | 4,848       | 66.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 584      | 5,662       | 10.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 104      | 5,662       | 1.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 5,662       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

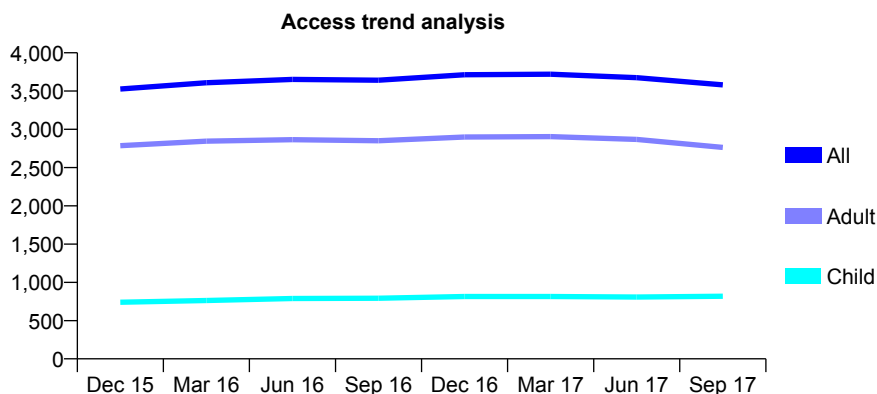
## Q46 - Vital Signs At a Glance Contract Report for 180181/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | New Cross Dental Care |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2010            |
| Contract end date    |                       |

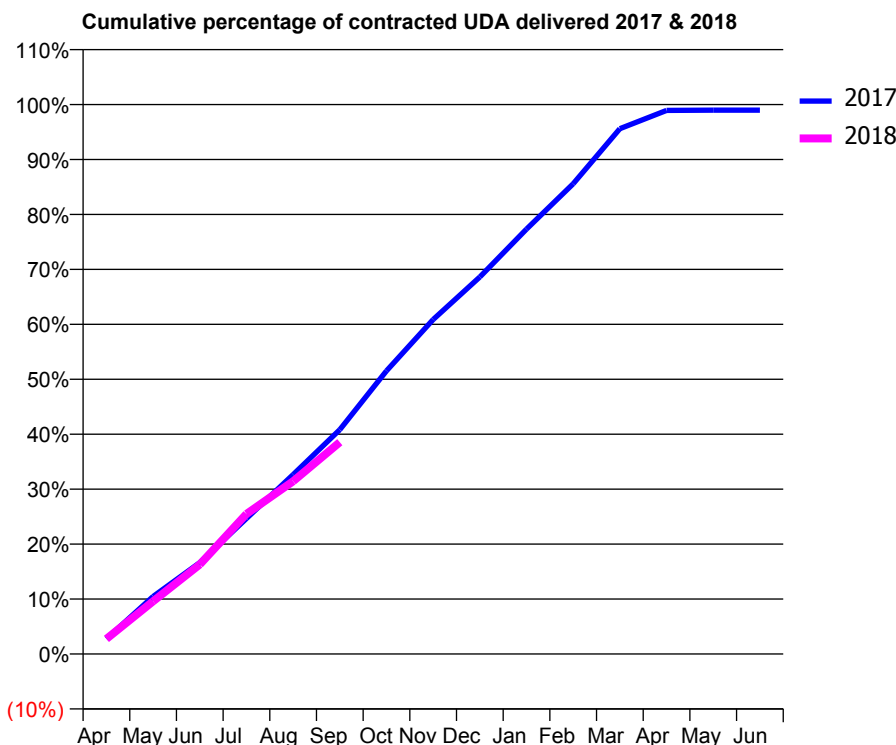
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,669      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £303,211.25 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,642         |                               |
| Quarter ending December 2016         | 3,713         | →                             |
| Quarter ending March 2017            | 3,720         | →                             |
| Quarter ending June 2017             | 3,675         | ↓                             |
| Quarter ending September 2017        | 3,581         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 295                               | 295   |
| May       | 1,117                             | 1,024 |
| June      | 1,775                             | 1,738 |
| July      | 2,631                             | 2,720 |
| August    | 3,484                             | 3,355 |
| September | 4,356                             | 4,112 |
| October   | 5,498                             |       |
| November  | 6,494                             |       |
| December  | 7,321                             |       |
| January   | 8,251                             |       |
| February  | 9,131                             |       |
| March     | 10,200                            |       |
| April     | 10,555                            |       |
| May       | 10,560                            |       |
| June      | 10,560                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 491         | 4.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 121      | 1,450       | 8.3%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 491         | 56.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 735      | 1,450       | 50.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 1,760       | 3.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 1,760       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,760       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

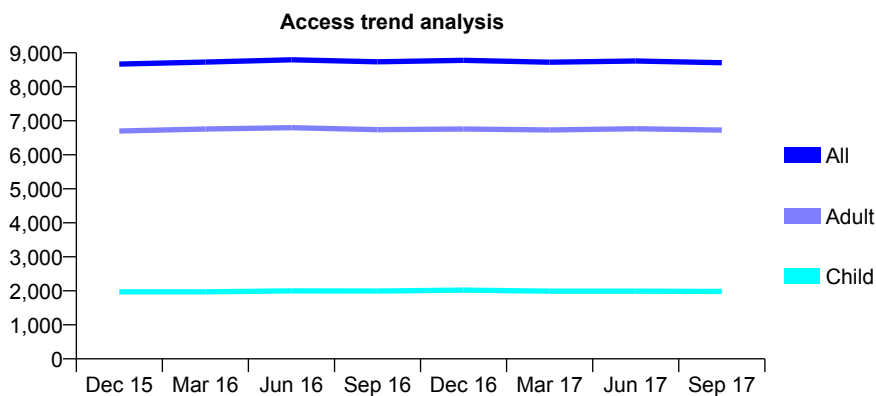
## Q46 - Vital Signs At a Glance Contract Report for 180696/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Hyde Dental Practice |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2008           |
| Contract end date    |                      |

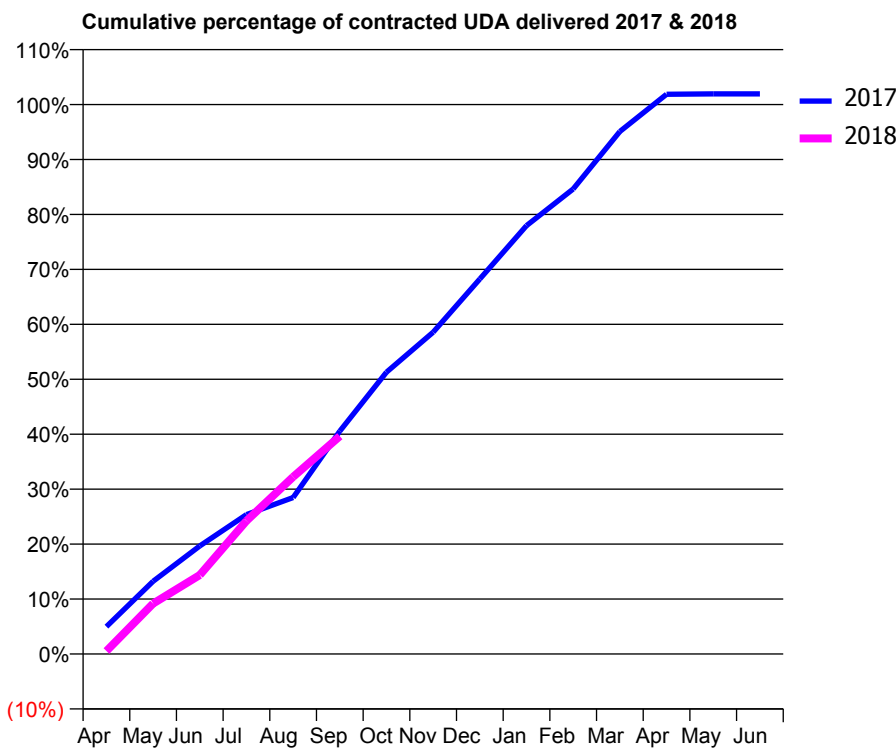
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,195      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £861,436.87 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,737         |                               |
| Quarter ending December 2016         | 8,779         | →                             |
| Quarter ending March 2017            | 8,724         | →                             |
| Quarter ending June 2017             | 8,760         | →                             |
| Quarter ending September 2017        | 8,708         | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY



| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,305  | 145    |
| May       | 3,469  | 2,406  |
| June      | 5,149  | 3,763  |
| July      | 6,643  | 6,349  |
| August    | 7,462  | 8,444  |
| September | 10,625 | 10,383 |
| October   | 13,432 |        |
| November  | 15,344 |        |
| December  | 17,878 |        |
| January   | 20,419 |        |
| February  | 22,167 |        |
| March     | 24,911 |        |
| April     | 26,680 |        |
| May       | 26,699 |        |
| June      | 26,699 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,293       | 6.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 843      | 5,044       | 16.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 758      | 1,293       | 58.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,058    | 5,044       | 60.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 739      | 5,465       | 13.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 5,465       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 5,465       | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

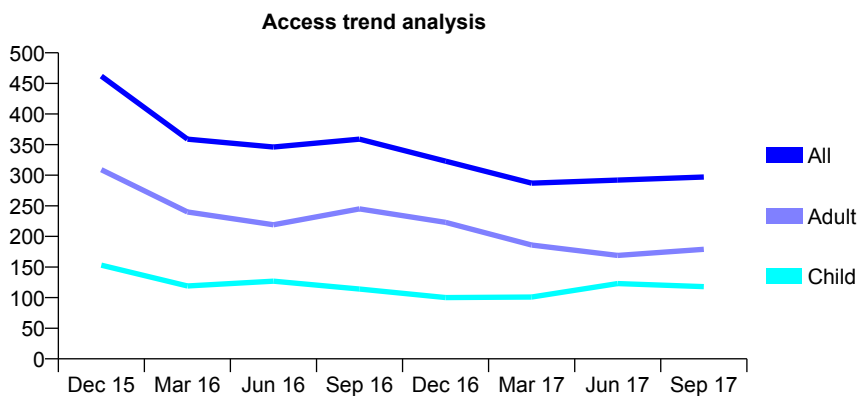
## Q46 - Vital Signs At a Glance Contract Report for 180696/0002 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Hyde Dental Practice |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/10/2008           |
| Contract end date    |                      |

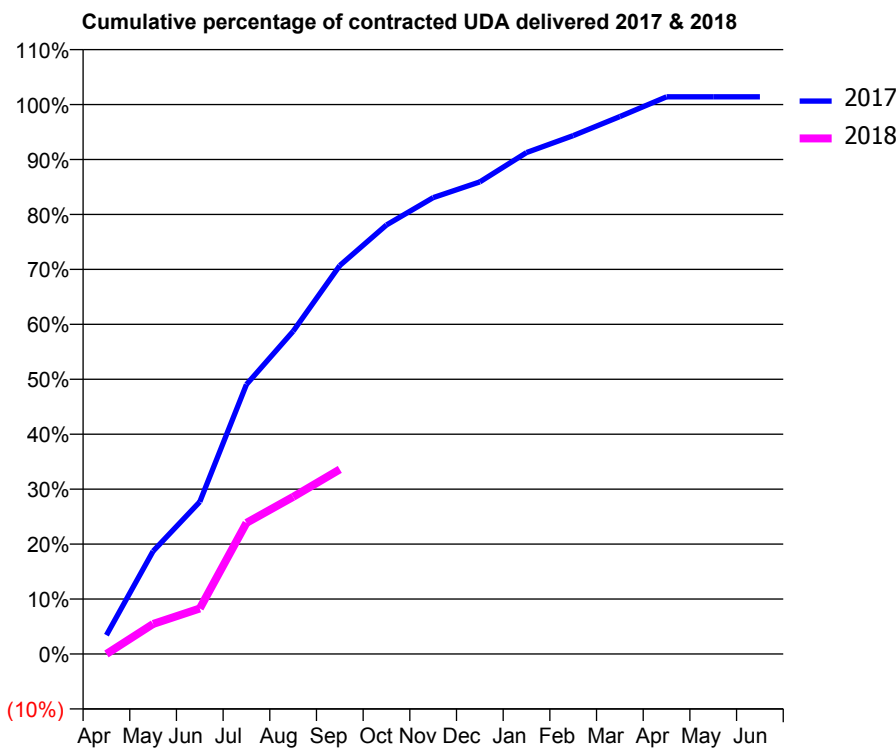
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,088.73 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 359            |                               |
| Quarter ending December 2016         | 323            | ↓                             |
| Quarter ending March 2017            | 287            | ↓                             |
| Quarter ending June 2017             | 292            | →                             |
| Quarter ending September 2017        | 297            | →                             |
| <b>Variance since September 2016</b> | <b>(17.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 51                                | 0    |
| May       | 281                               | 82   |
| June      | 416                               | 124  |
| July      | 736                               | 358  |
| August    | 881                               | 429  |
| September | 1,061                             | 504  |
| October   | 1,171                             |      |
| November  | 1,246                             |      |
| December  | 1,289                             |      |
| January   | 1,369                             |      |
| February  | 1,415                             |      |
| March     | 1,467                             |      |
| April     | 1,521                             |      |
| May       | 1,521                             |      |
| June      | 1,521                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 73          | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 110         | 0.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 73          | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 110         | 0.9%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 170         | 2.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 170         | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 170         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

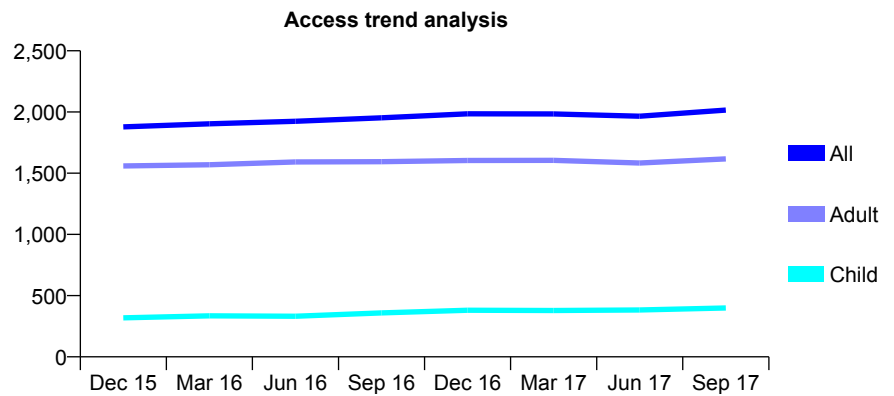
## Q46 - Vital Signs At a Glance Contract Report for 181560/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr N Patel   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,129       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £229,527.24 |

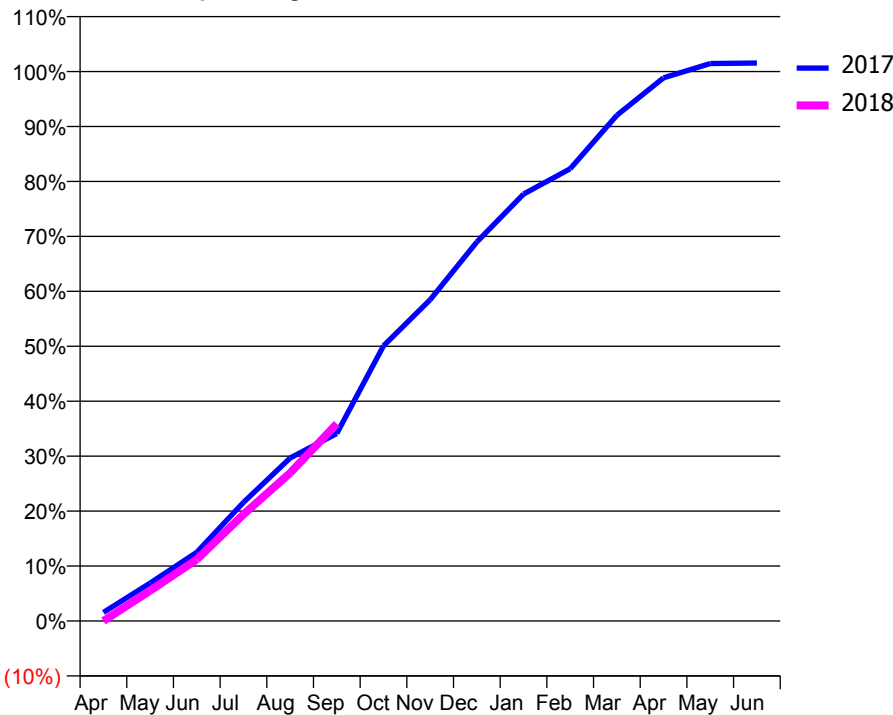
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,953       |                               |
| Quarter ending December 2016         | 1,985       | →                             |
| Quarter ending March 2017            | 1,984       | →                             |
| Quarter ending June 2017             | 1,966       | →                             |
| Quarter ending September 2017        | 2,016       | ↑                             |
| <b>Variance since September 2016</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 111                               | 0     |
| May       | 492                               | 394   |
| June      | 891                               | 799   |
| July      | 1,538                             | 1,384 |
| August    | 2,115                             | 1,922 |
| September | 2,433                             | 2,560 |
| October   | 3,570                             |       |
| November  | 4,168                             |       |
| December  | 4,917                             |       |
| January   | 5,538                             |       |
| February  | 5,868                             |       |
| March     | 6,561                             |       |
| April     | 7,047                             |       |
| May       | 7,233                             |       |
| June      | 7,240                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 293         | 5.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 105      | 1,106       | 9.5%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 177      | 293         | 60.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 668      | 1,106       | 60.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 1,041       | 4.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,041       | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,041       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

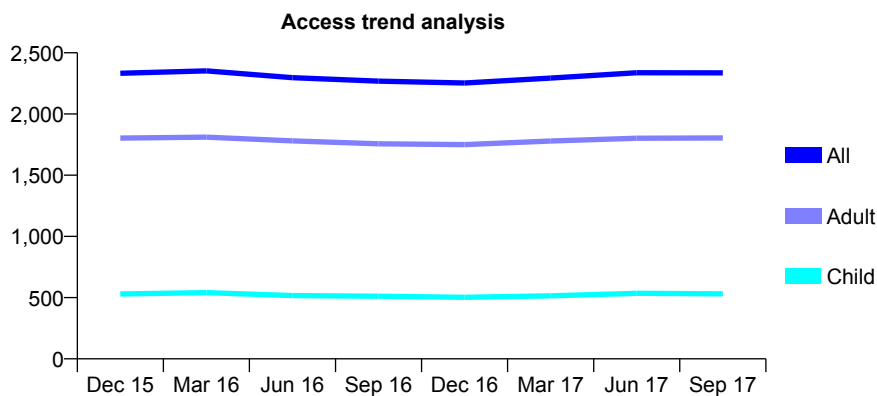
## Q46 - Vital Signs At a Glance Contract Report for 182737/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Mrs JL Lapidus |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 22/08/2013     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,564       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £150,873.81 |

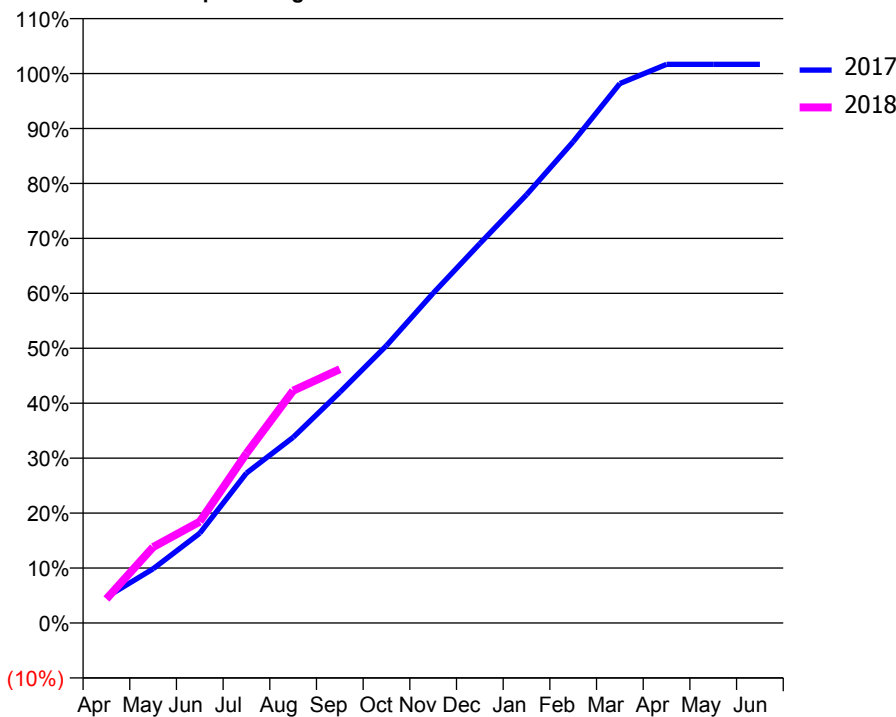
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,268       |                               |
| Quarter ending December 2016         | 2,253       | →                             |
| Quarter ending March 2017            | 2,294       | →                             |
| Quarter ending June 2017             | 2,337       | →                             |
| Quarter ending September 2017        | 2,336       | →                             |
| <b>Variance since September 2016</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 262                               | 244   |
| May       | 549                               | 768   |
| June      | 910                               | 1,027 |
| July      | 1,519                             | 1,719 |
| August    | 1,880                             | 2,353 |
| September | 2,337                             | 2,571 |
| October   | 2,809                             |       |
| November  | 3,339                             |       |
| December  | 3,842                             |       |
| January   | 4,336                             |       |
| February  | 4,874                             |       |
| March     | 5,462                             |       |
| April     | 5,657                             |       |
| May       | 5,657                             |       |
| June      | 5,657                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 334         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 66       | 1,076       | 6.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 157      | 334         | 47.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 632      | 1,076       | 58.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 1,295       | 1.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,295       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,295       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

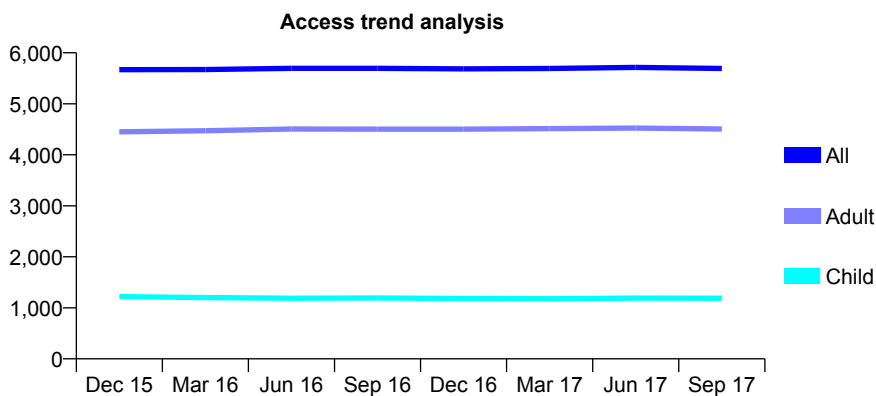
## Q46 - Vital Signs At a Glance Contract Report for 183148/0001 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Wood and Associate Dental Care LTD |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/08/2007                         |
| Contract end date    |                                    |

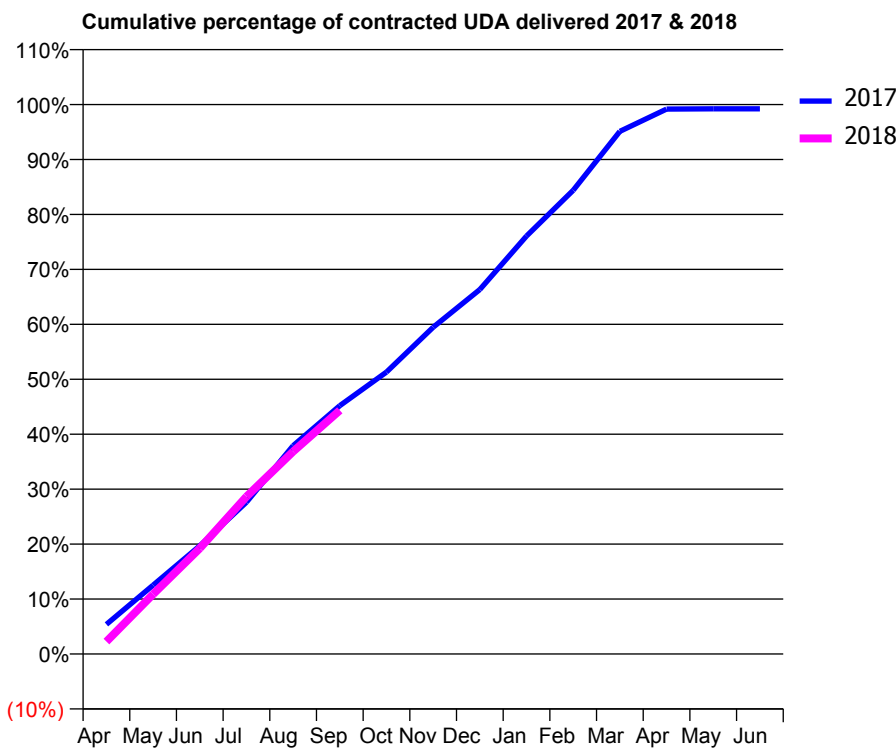
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,240      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £508,902.97 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,696         |                               |
| Quarter ending December 2016         | 5,685         | →                             |
| Quarter ending March 2017            | 5,692         | →                             |
| Quarter ending June 2017             | 5,714         | →                             |
| Quarter ending September 2017        | 5,693         | →                             |
| <b>Variance since September 2016</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 823                               | 347   |
| May       | 1,910                             | 1,660 |
| June      | 3,002                             | 2,931 |
| July      | 4,210                             | 4,367 |
| August    | 5,780                             | 5,615 |
| September | 6,890                             | 6,757 |
| October   | 7,819                             |       |
| November  | 9,064                             |       |
| December  | 10,110                            |       |
| January   | 11,592                            |       |
| February  | 12,861                            |       |
| March     | 14,497                            |       |
| April     | 15,114                            |       |
| May       | 15,122                            |       |
| June      | 15,122                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 962         | 8.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 405      | 3,251       | 12.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 614      | 962         | 63.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,814    | 3,251       | 55.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 371      | 3,920       | 9.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,920       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 3,920       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



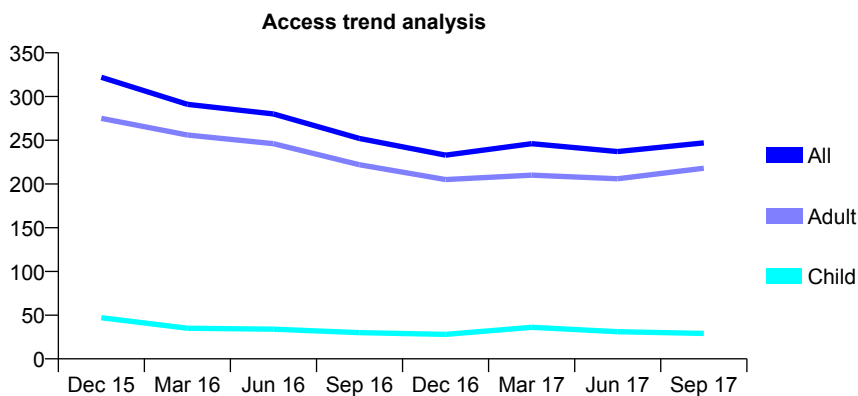
## Q46 - Vital Signs At a Glance Contract Report for 183148/0002 - September 2017

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Wood and Associate Dental Care LTD |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2012                         |
| Contract end date    |                                    |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,392.47 |

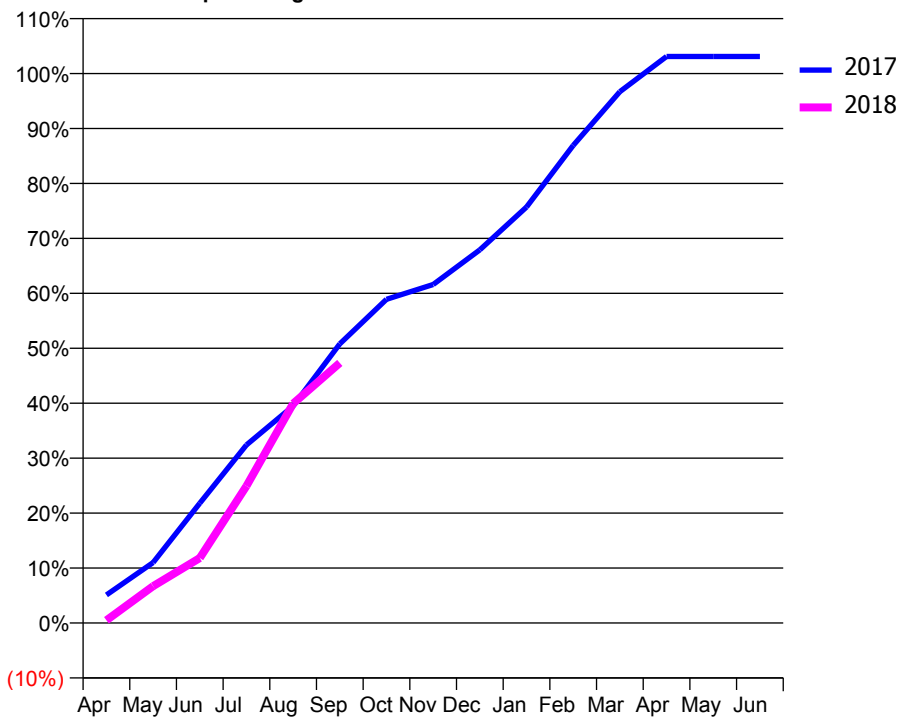
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 252           |                               |
| Quarter ending December 2016         | 233           | ↓                             |
| Quarter ending March 2017            | 246           | ↑                             |
| Quarter ending June 2017             | 237           | ↓                             |
| Quarter ending September 2017        | 247           | ↑                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 51                                | 5    |
| May       | 110                               | 67   |
| June      | 218                               | 118  |
| July      | 324                               | 249  |
| August    | 395                               | 399  |
| September | 508                               | 473  |
| October   | 589                               |      |
| November  | 616                               |      |
| December  | 679                               |      |
| January   | 757                               |      |
| February  | 869                               |      |
| March     | 967                               |      |
| April     | 1,031                             |      |
| May       | 1,031                             |      |
| June      | 1,031                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 9           | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 113         | 1.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 9           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 113         | 0.0%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 105         | 1.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 105         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 105         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

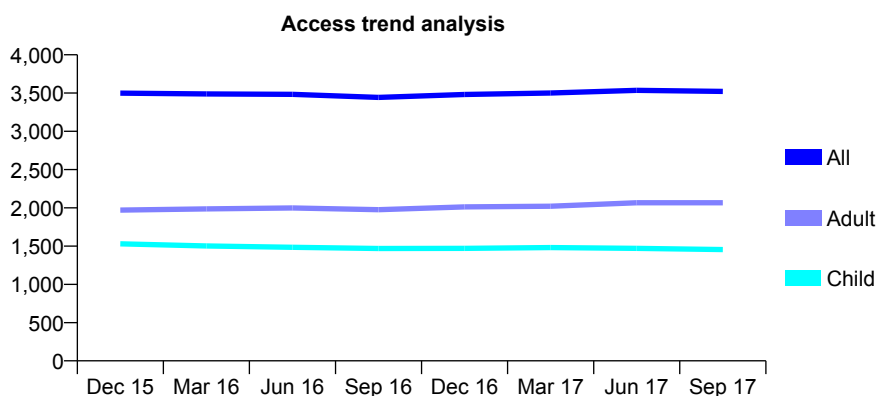
## Q46 - Vital Signs At a Glance Contract Report for 184551/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Bamford Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,554       |
| Carry forward general activity (UDA)        | 39          |
| 17/18 Contracted orthodontic activity (UOA) | 3,597       |
| Carry forward orthodontic activity (UOA)    | 74          |
| Baseline contract value                     | £502,614.76 |

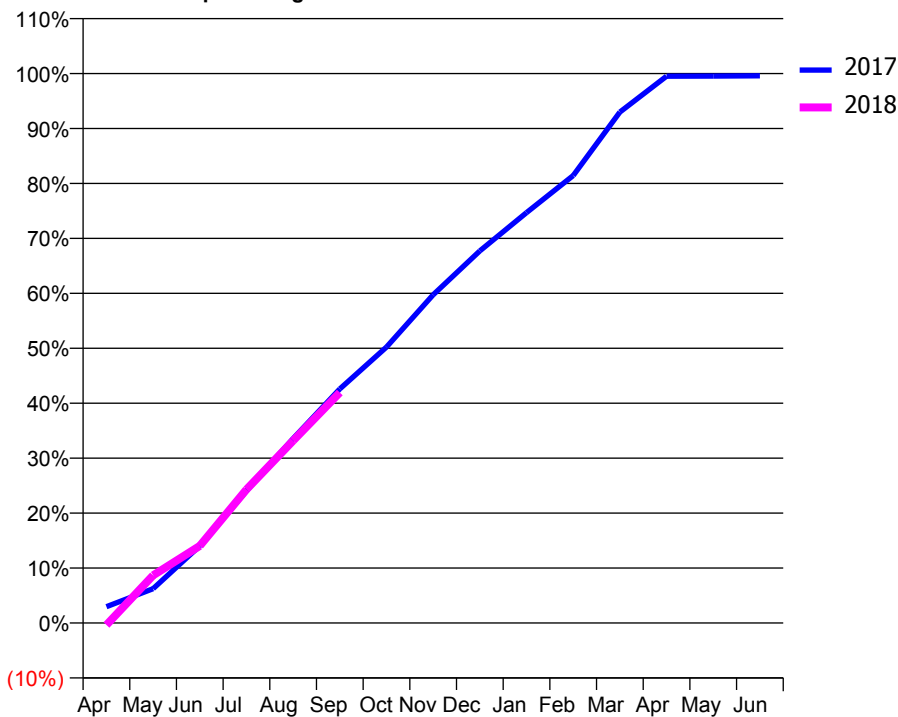
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,443       |                               |
| Quarter ending December 2016         | 3,482       | →                             |
| Quarter ending March 2017            | 3,501       | →                             |
| Quarter ending June 2017             | 3,536       | →                             |
| Quarter ending September 2017        | 3,521       | →                             |
| <b>Variance since September 2016</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 285   | -36   |
| May       | 597   | 829   |
| June      | 1,342 | 1,341 |
| July      | 2,299 | 2,321 |
| August    | 3,208 | 3,170 |
| September | 4,071 | 4,007 |
| October   | 4,797 |       |
| November  | 5,707 |       |
| December  | 6,470 |       |
| January   | 7,136 |       |
| February  | 7,780 |       |
| March     | 8,883 |       |
| April     | 9,507 |       |
| May       | 9,510 |       |
| June      | 9,515 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,382       | 6.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 201      | 1,535       | 13.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 798      | 1,382       | 57.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 947      | 1,535       | 61.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 2,293       | 2.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,293       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,293       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

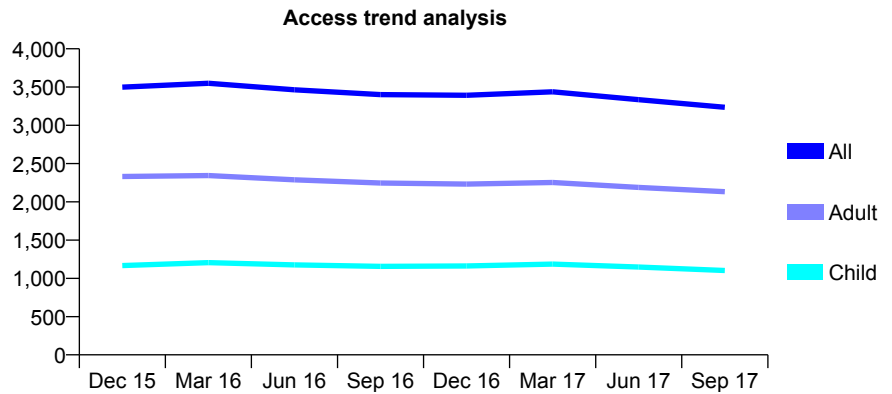
## Q46 - Vital Signs At a Glance Contract Report for 189510/0001 - September 2017

|                      |  |
|----------------------|--|
| Name or company name | Ravat and Ray Dental Care (Chadderton) L |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/10/2013                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,056      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £328,810.08 |

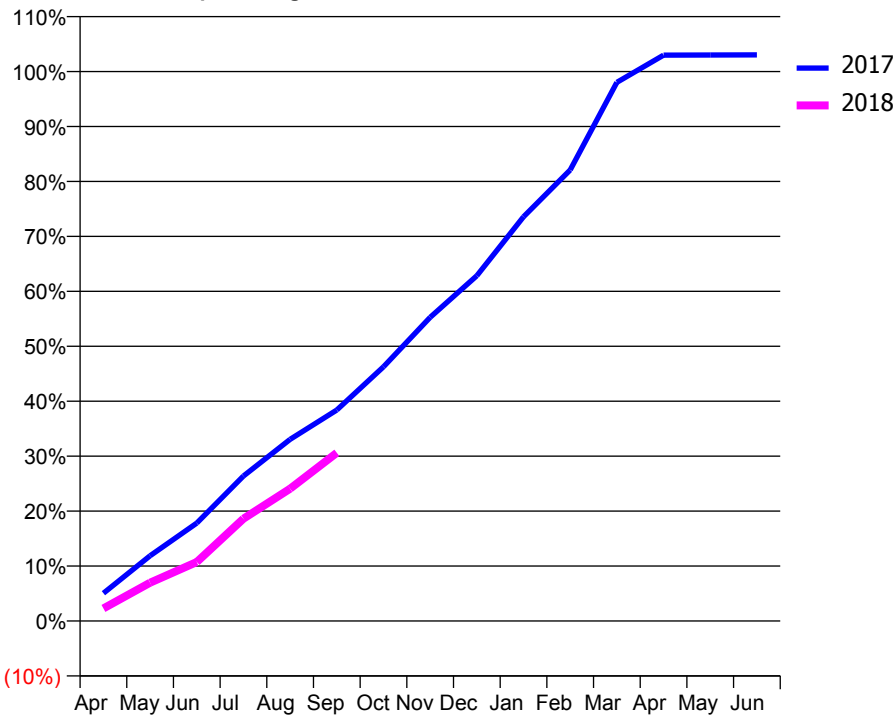
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,402         |                               |
| Quarter ending December 2016         | 3,393         | →                             |
| Quarter ending March 2017            | 3,438         | →                             |
| Quarter ending June 2017             | 3,335         | ↓                             |
| Quarter ending September 2017        | 3,235         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2017   | 2018  |
| April                             | 559    | 253   |
| May                               | 1,313  | 771   |
| June                              | 1,970  | 1,188 |
| July                              | 2,917  | 2,058 |
| August                            | 3,656  | 2,662 |
| September                         | 4,246  | 3,385 |
| October                           | 5,115  |       |
| November                          | 6,109  |       |
| December                          | 6,946  |       |
| January                           | 8,133  |       |
| February                          | 9,075  |       |
| March                             | 10,837 |       |
| April                             | 11,385 |       |
| May                               | 11,389 |       |
| June                              | 11,391 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 681         | 11.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 240      | 1,115       | 21.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 446      | 681         | 65.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 610      | 1,115       | 54.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 218      | 1,592       | 13.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,592       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,592       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

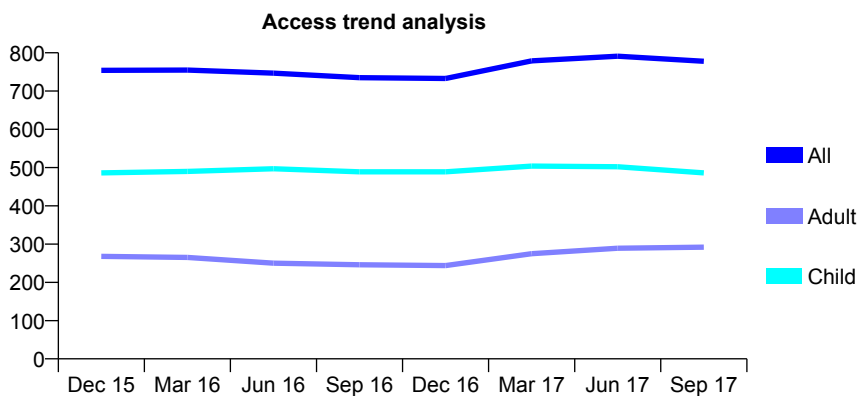
## Q46 - Vital Signs At a Glance Contract Report for 189723/0001 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Stretford Road Dental Practice |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 12/08/2013                     |
| Contract end date    |                                |

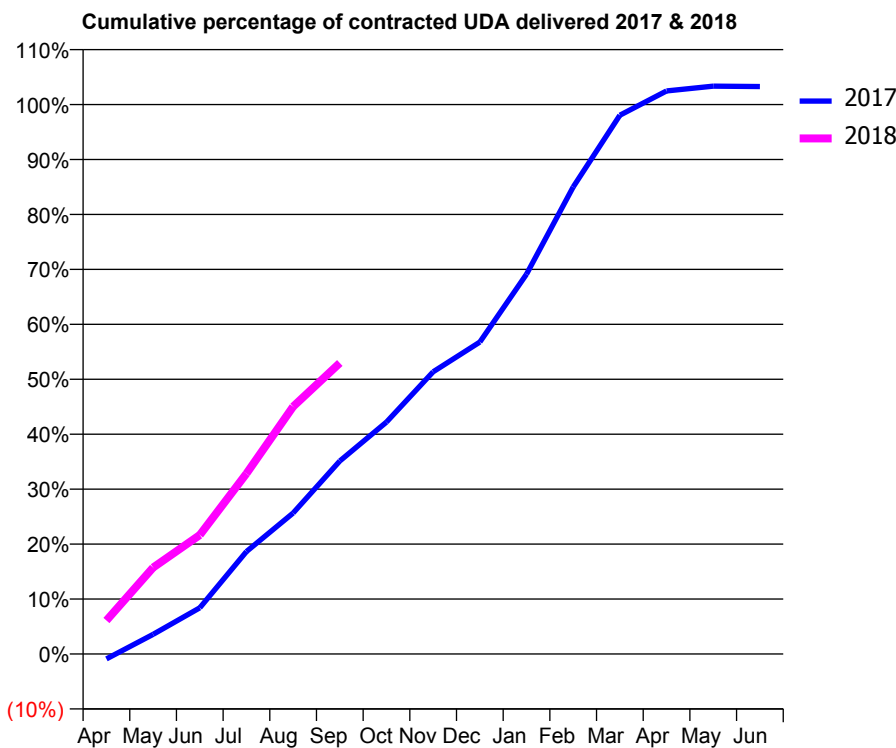
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,828      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,199.03 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 735         |                               |
| Quarter ending December 2016         | 733         | →                             |
| Quarter ending March 2017            | 779         | ↑                             |
| Quarter ending June 2017             | 791         | →                             |
| Quarter ending September 2017        | 778         | ↓                             |
| <b>Variance since September 2016</b> | <b>5.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2017  | 2018 |
| April                             | -17   | 111  |
| May                               | 65    | 288  |
| June                              | 154   | 396  |
| July                              | 341   | 600  |
| August                            | 469   | 823  |
| September                         | 642   | 968  |
| October                           | 772   |      |
| November                          | 939   |      |
| December                          | 1,038 |      |
| January                           | 1,264 |      |
| February                          | 1,554 |      |
| March                             | 1,792 |      |
| April                             | 1,873 |      |
| May                               | 1,889 |      |
| June                              | 1,888 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 407         | 14.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 172         | 18.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 265      | 407         | 65.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 72       | 172         | 41.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 40       | 542         | 7.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 542         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 542         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

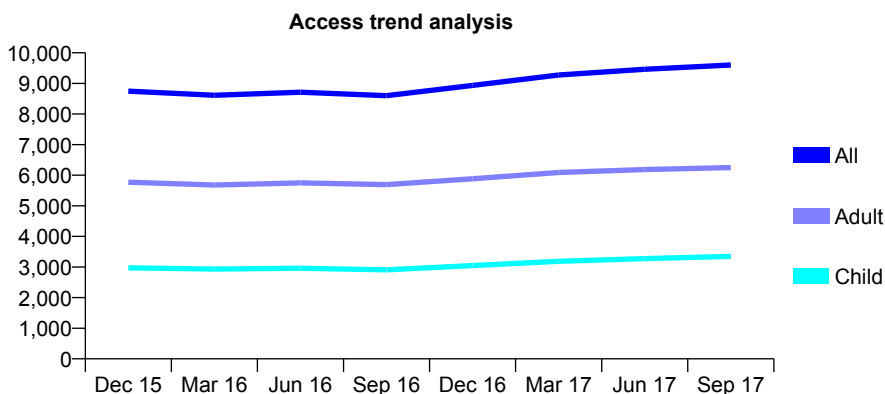
## Q46 - Vital Signs At a Glance Contract Report for 190322/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Moston Dental Surgery |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 08/10/2010            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 30,673      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £750,891.46 |

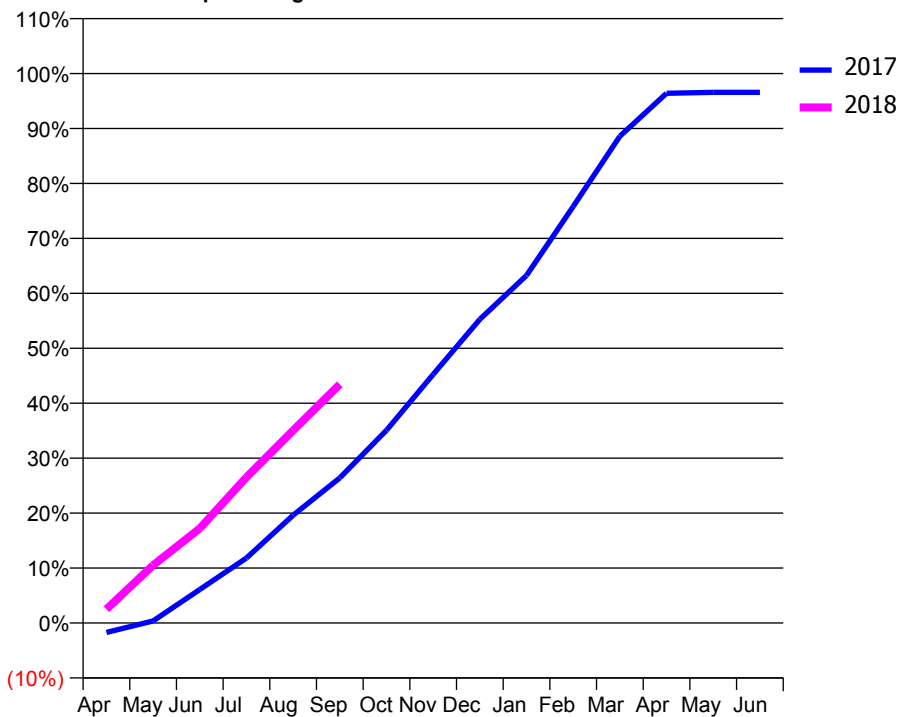
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 8,601        |                               |
| Quarter ending December 2016         | 8,934        | ↑                             |
| Quarter ending March 2017            | 9,276        | ↑                             |
| Quarter ending June 2017             | 9,462        | ↑                             |
| Quarter ending September 2017        | 9,601        | →                             |
| <b>Variance since September 2016</b> | <b>11.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | -534   | 770    |
| May       | 116    | 3,230  |
| June      | 1,868  | 5,283  |
| July      | 3,629  | 8,141  |
| August    | 6,021  | 10,752 |
| September | 8,105  | 13,331 |
| October   | 10,762 |        |
| November  | 13,876 |        |
| December  | 16,954 |        |
| January   | 19,400 |        |
| February  | 23,253 |        |
| March     | 27,170 |        |
| April     | 29,566 |        |
| May       | 29,623 |        |
| June      | 29,623 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,855       | 5.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 255      | 2,956       | 8.6%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 778      | 1,855       | 41.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,126    | 2,956       | 38.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 167      | 4,269       | 3.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 4,269       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 4,269       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

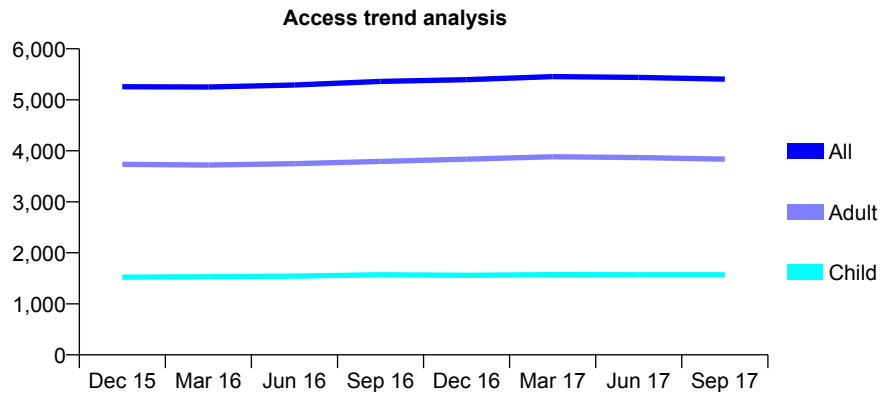
## Q46 - Vital Signs At a Glance Contract Report for 190470/0004 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | G.k.A (1996) Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2008       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,529      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £478,445.75 |

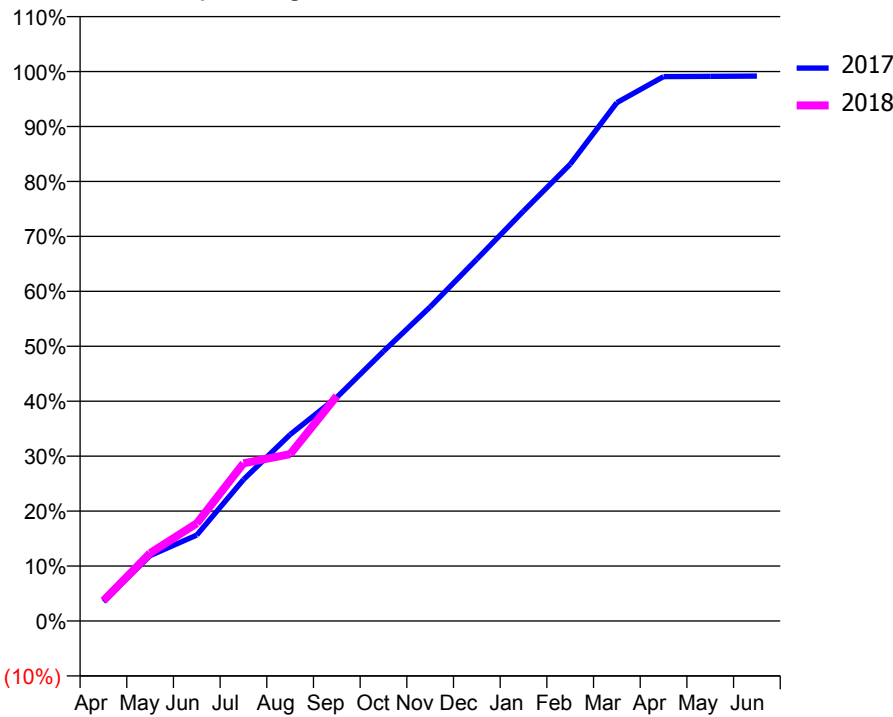
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,362       |                               |
| Quarter ending December 2016         | 5,395       | →                             |
| Quarter ending March 2017            | 5,456       | →                             |
| Quarter ending June 2017             | 5,439       | →                             |
| Quarter ending September 2017        | 5,406       | →                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 547                               | 574   |
| May       | 1,850                             | 1,920 |
| June      | 2,431                             | 2,762 |
| July      | 3,995                             | 4,456 |
| August    | 5,271                             | 4,715 |
| September | 6,322                             | 6,361 |
| October   | 7,621                             |       |
| November  | 8,876                             |       |
| December  | 10,225                            |       |
| January   | 11,585                            |       |
| February  | 12,910                            |       |
| March     | 14,649                            |       |
| April     | 15,384                            |       |
| May       | 15,390                            |       |
| June      | 15,400                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,000       | 8.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 321      | 2,296       | 14.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 533      | 1,000       | 53.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,150    | 2,296       | 50.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 195      | 3,000       | 6.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,000       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 3,000       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

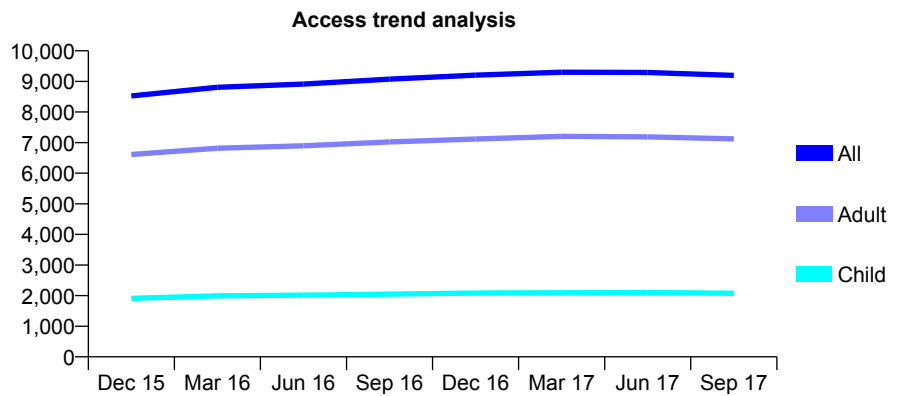
## Q46 - Vital Signs At a Glance Contract Report for 190470/0005 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | G.k.A (1996) Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2008       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,132      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £686,934.79 |

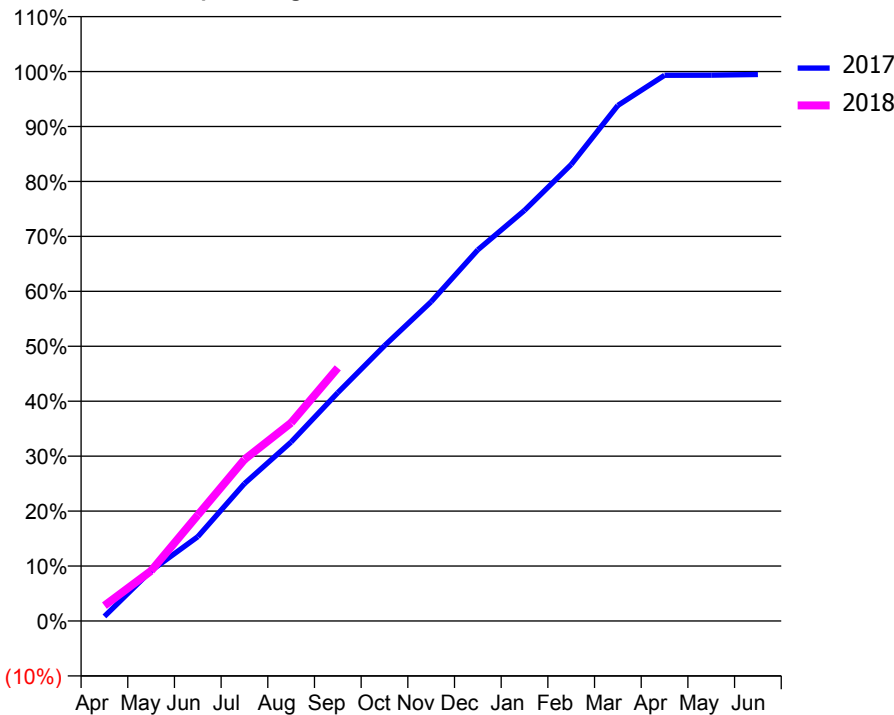
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,072       |                               |
| Quarter ending December 2016         | 9,204       | →                             |
| Quarter ending March 2017            | 9,299       | →                             |
| Quarter ending June 2017             | 9,292       | →                             |
| Quarter ending September 2017        | 9,196       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 196                               | 649    |
| May       | 2,119                             | 2,113  |
| June      | 3,552                             | 4,458  |
| July      | 5,785                             | 6,799  |
| August    | 7,539                             | 8,342  |
| September | 9,612                             | 10,659 |
| October   | 11,591                            |        |
| November  | 13,442                            |        |
| December  | 15,626                            |        |
| January   | 17,285                            |        |
| February  | 19,216                            |        |
| March     | 21,705                            |        |
| April     | 22,976                            |        |
| May       | 22,977                            |        |
| June      | 23,009                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 201      | 1,472       | 13.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 848      | 4,860       | 17.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 697      | 1,472       | 47.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,199    | 4,860       | 45.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 339      | 5,694       | 6.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 88       | 5,694       | 1.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 75       | 5,694       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



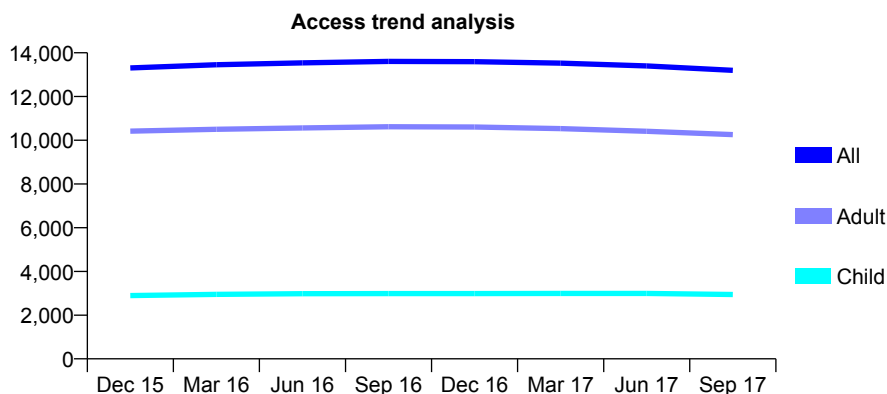
## Q46 - Vital Signs At a Glance Contract Report for 190470/0007 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | G.k.A (1996) Ltd        |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/05/2009              |
| Contract end date    |                         |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 40,268        |
| Carry forward general activity (UDA)        | 533           |
| 17/18 Contracted orthodontic activity (UOA) | 2,541         |
| Carry forward orthodontic activity (UOA)    | 20            |
| Baseline contract value                     | £1,292,765.85 |

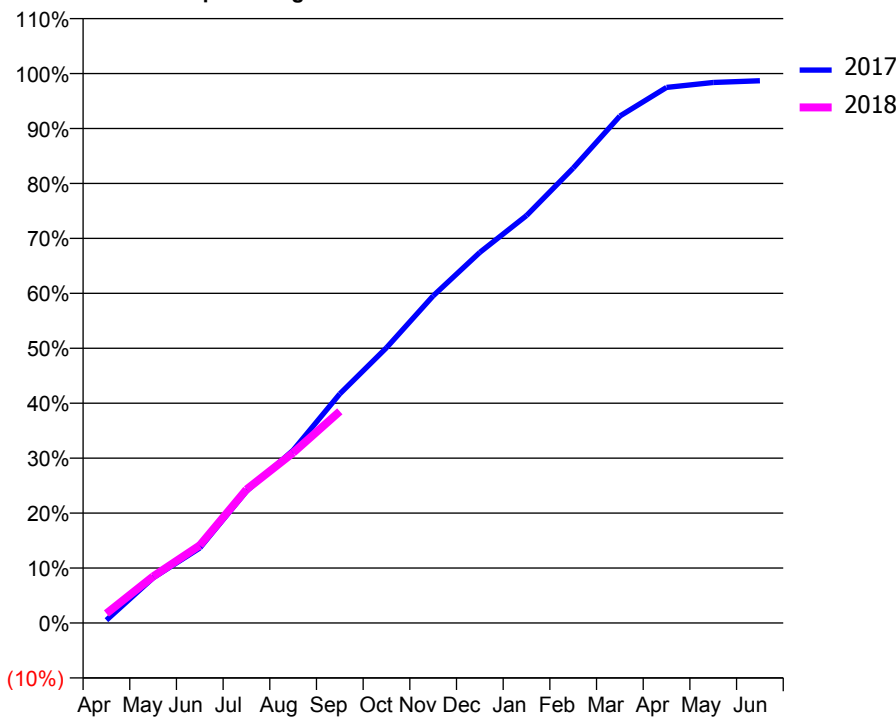
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 13,609        |                               |
| Quarter ending December 2016         | 13,594        | →                             |
| Quarter ending March 2017            | 13,525        | →                             |
| Quarter ending June 2017             | 13,402        | →                             |
| Quarter ending September 2017        | 13,200        | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 209                               | 702    |
| May       | 3,306                             | 3,410  |
| June      | 5,494                             | 5,688  |
| July      | 9,658                             | 9,787  |
| August    | 12,659                            | 12,470 |
| September | 16,790                            | 15,514 |
| October   | 20,175                            |        |
| November  | 23,976                            |        |
| December  | 27,163                            |        |
| January   | 29,857                            |        |
| February  | 33,332                            |        |
| March     | 37,149                            |        |
| April     | 39,253                            |        |
| May       | 39,613                            |        |
| June      | 39,735                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 294      | 2,061       | 14.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,391    | 6,774       | 20.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,042    | 2,061       | 50.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,156    | 6,774       | 46.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 875      | 7,466       | 11.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 167      | 7,466       | 2.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 109      | 7,466       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

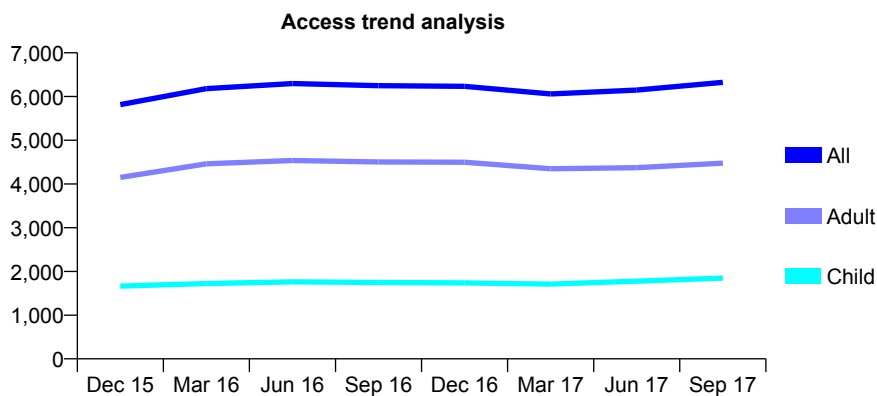
## Q46 - Vital Signs At a Glance Contract Report for 191515/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Birch Dental Practice |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/05/2014            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,344      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £631,002.86 |

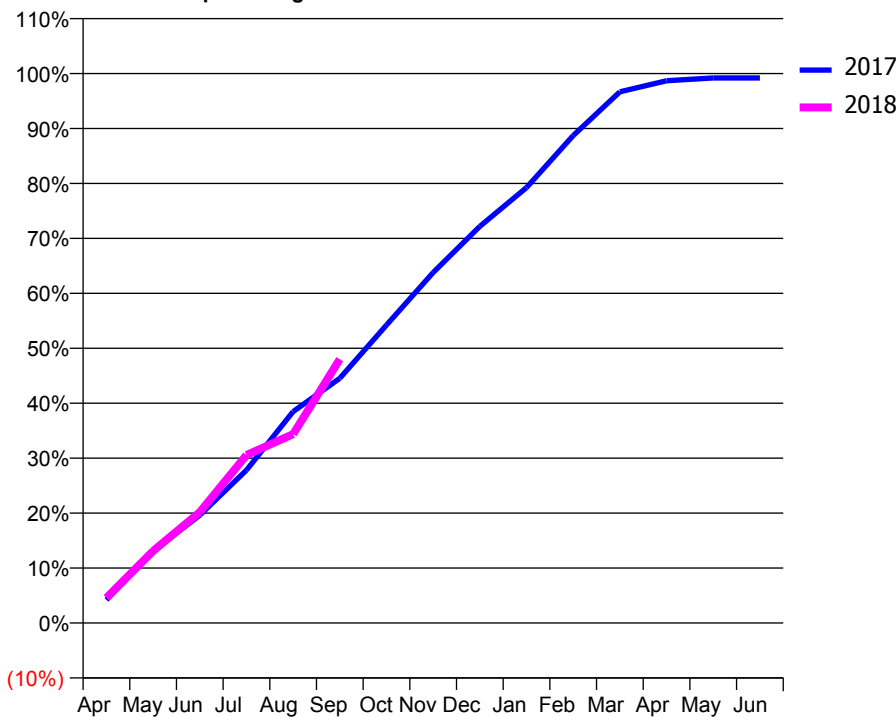
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,249       |                               |
| Quarter ending December 2016         | 6,232       | →                             |
| Quarter ending March 2017            | 6,059       | ↓                             |
| Quarter ending June 2017             | 6,149       | →                             |
| Quarter ending September 2017        | 6,323       | ↑                             |
| <b>Variance since September 2016</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 857                               | 930   |
| May       | 2,663                             | 2,667 |
| June      | 3,989                             | 4,103 |
| July      | 5,660                             | 6,219 |
| August    | 7,826                             | 6,992 |
| September | 9,063                             | 9,769 |
| October   | 11,029                            |       |
| November  | 12,978                            |       |
| December  | 14,685                            |       |
| January   | 16,121                            |       |
| February  | 18,046                            |       |
| March     | 19,666                            |       |
| April     | 20,075                            |       |
| May       | 20,178                            |       |
| June      | 20,178                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,146       | 10.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 594      | 2,599       | 22.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330      | 1,146       | 28.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 687      | 2,599       | 26.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 441      | 3,159       | 14.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,159       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 87       | 3,159       | 2.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

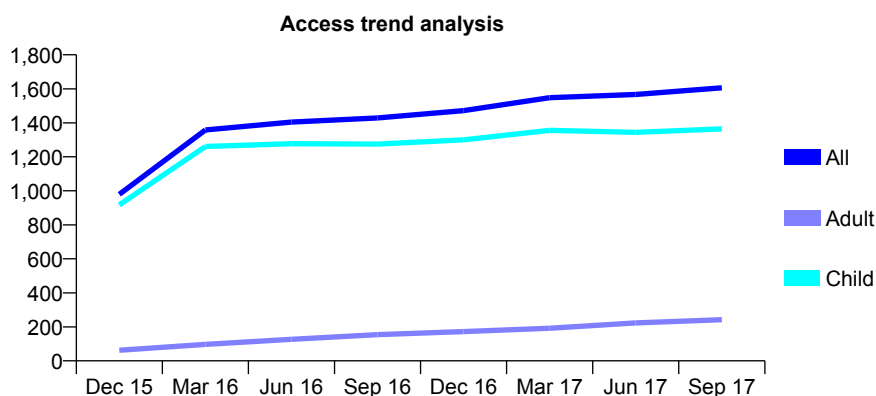
## Q46 - Vital Signs At a Glance Contract Report for 191574/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Highton and Bate |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/08/2015       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,200       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £119,137.39 |

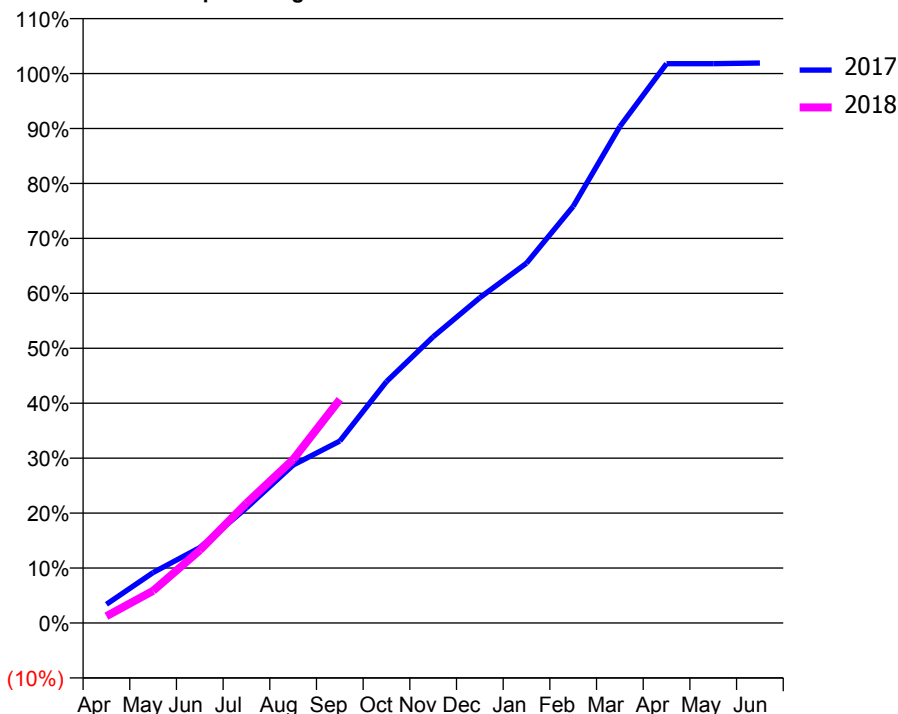
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,429        |                               |
| Quarter ending December 2016         | 1,472        | ↑                             |
| Quarter ending March 2017            | 1,548        | ↑                             |
| Quarter ending June 2017             | 1,567        | →                             |
| Quarter ending September 2017        | 1,606        | ↑                             |
| <b>Variance since September 2016</b> | <b>12.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 143                               | 52    |
| May       | 385                               | 246   |
| June      | 576                               | 556   |
| July      | 880                               | 916   |
| August    | 1,207                             | 1,250 |
| September | 1,391                             | 1,708 |
| October   | 1,846                             |       |
| November  | 2,188                             |       |
| December  | 2,486                             |       |
| January   | 2,750                             |       |
| February  | 3,185                             |       |
| March     | 3,795                             |       |
| April     | 4,275                             |       |
| May       | 4,275                             |       |
| June      | 4,280                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 197      | 1,403       | 14.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 130         | 10.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,031    | 1,403       | 73.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 93       | 130         | 71.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 1,227       | 3.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,227       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,227       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

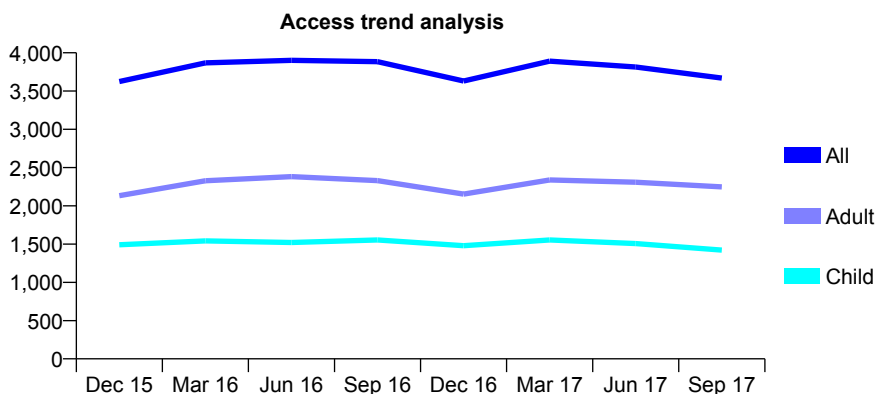
## Q46 - Vital Signs At a Glance Contract Report for 191809/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Swinton Practice Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2010           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,066      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £319,584.87 |

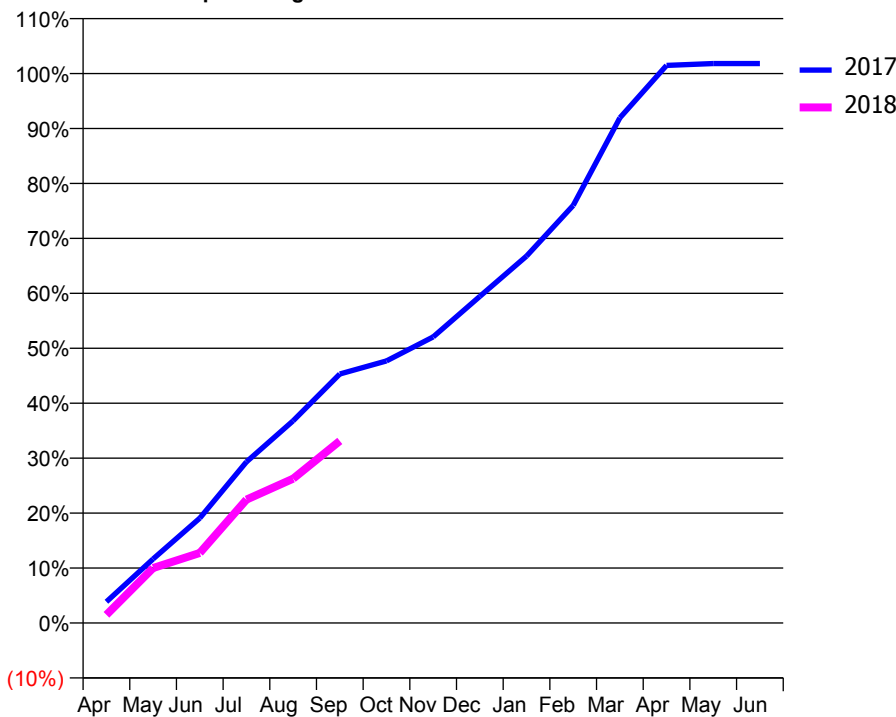
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,884         |                               |
| Quarter ending December 2016         | 3,632         | ↓                             |
| Quarter ending March 2017            | 3,891         | ↑                             |
| Quarter ending June 2017             | 3,814         | ↓                             |
| Quarter ending September 2017        | 3,669         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 468    | 180   |
| May       | 1,406  | 1,207 |
| June      | 2,302  | 1,538 |
| July      | 3,539  | 2,710 |
| August    | 4,441  | 3,170 |
| September | 5,469  | 3,999 |
| October   | 5,756  |       |
| November  | 6,282  |       |
| December  | 7,172  |       |
| January   | 8,057  |       |
| February  | 9,168  |       |
| March     | 11,094 |       |
| April     | 12,243 |       |
| May       | 12,286 |       |
| June      | 12,286 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 787         | 6.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 107      | 1,189       | 9.0%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 380      | 787         | 48.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 311      | 1,189       | 26.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 1,574       | 3.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,574       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,574       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

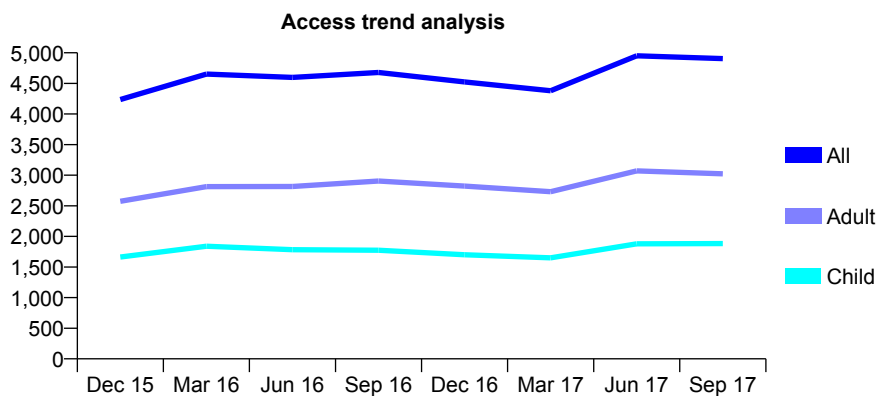
## Q46 - Vital Signs At a Glance Contract Report for 191809/0002 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Swinton Practice Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2010           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,721      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £354,724.37 |

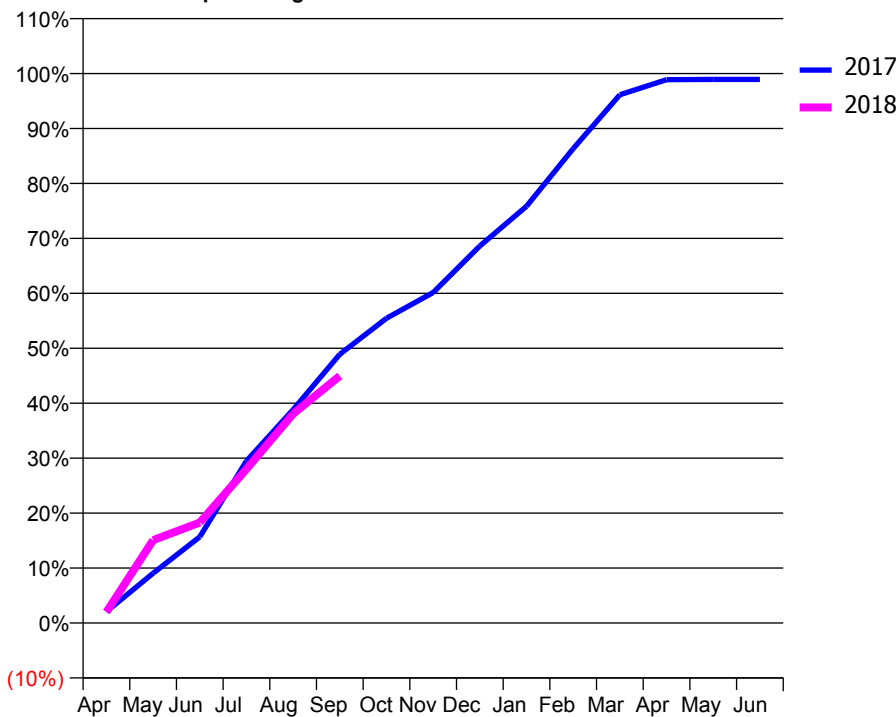
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,679       |                               |
| Quarter ending December 2016         | 4,523       | ↓                             |
| Quarter ending March 2017            | 4,381       | ↓                             |
| Quarter ending June 2017             | 4,950       | ↑                             |
| Quarter ending September 2017        | 4,906       | →                             |
| <b>Variance since September 2016</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 306                               | 296   |
| May       | 1,335                             | 2,219 |
| June      | 2,310                             | 2,691 |
| July      | 4,342                             | 4,125 |
| August    | 5,718                             | 5,602 |
| September | 7,201                             | 6,622 |
| October   | 8,165                             |       |
| November  | 8,853                             |       |
| December  | 10,099                            |       |
| January   | 11,166                            |       |
| February  | 12,709                            |       |
| March     | 14,151                            |       |
| April     | 14,556                            |       |
| May       | 14,561                            |       |
| June      | 14,561                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,330       | 7.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 160      | 1,875       | 8.5%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 567      | 1,330       | 42.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 611      | 1,875       | 32.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 197      | 3,030       | 6.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,030       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 3,030       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

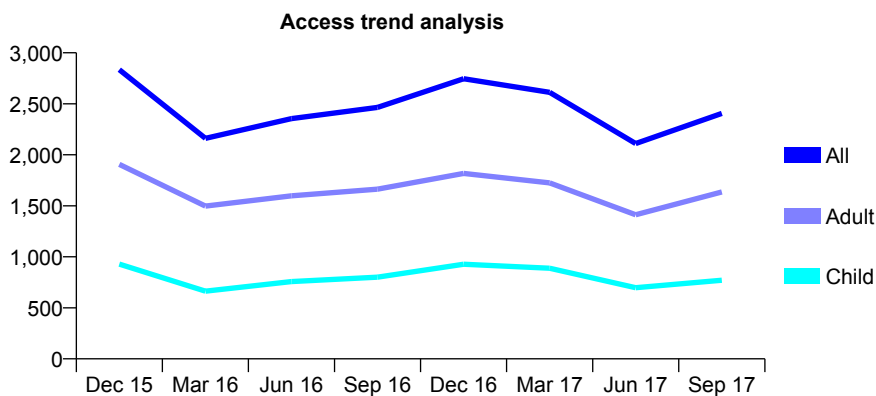
## Q46 - Vital Signs At a Glance Contract Report for 191809/0003 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Swinton Practice Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2010           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,840       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £167,715.21 |

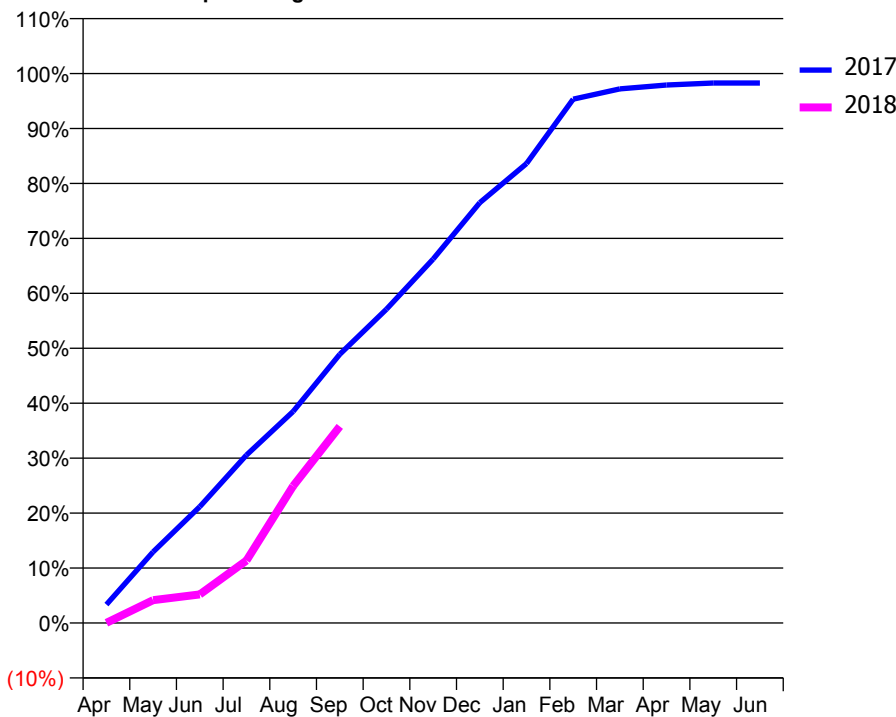
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,465         |                               |
| Quarter ending December 2016         | 2,746         | ↑                             |
| Quarter ending March 2017            | 2,613         | ↓                             |
| Quarter ending June 2017             | 2,111         | ↓                             |
| Quarter ending September 2017        | 2,406         | ↑                             |
| <b>Variance since September 2016</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 264   | 3     |
| May       | 1,015 | 326   |
| June      | 1,660 | 408   |
| July      | 2,396 | 891   |
| August    | 3,018 | 1,955 |
| September | 3,835 | 2,805 |
| October   | 4,477 |       |
| November  | 5,192 |       |
| December  | 5,998 |       |
| January   | 6,555 |       |
| February  | 7,473 |       |
| March     | 7,620 |       |
| April     | 7,675 |       |
| May       | 7,705 |       |
| June      | 7,705 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 337         | 1.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 770         | 3.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 88       | 337         | 26.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 188      | 770         | 24.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 1,084       | 5.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,084       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,084       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

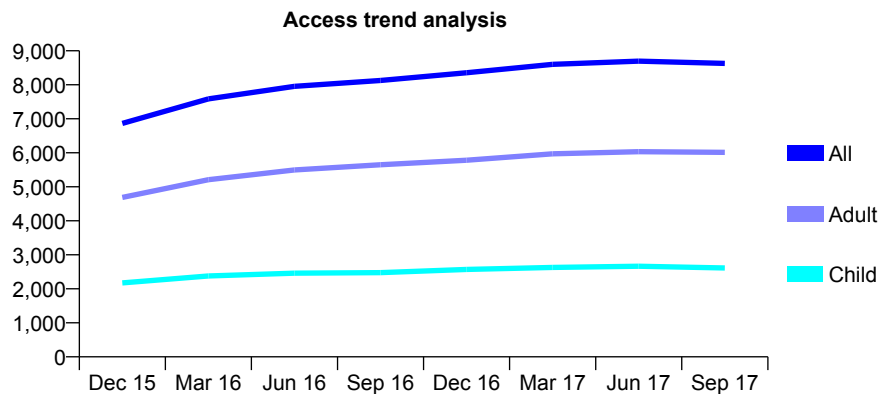
## Q46 - Vital Signs At a Glance Contract Report for 192007/0001 - September 2017

|                      |                              |
|----------------------|------------------------------|
| Name or company name | M60 Dental Care, Mrs D Doyle |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/10/2014                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,397      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £664,702.67 |

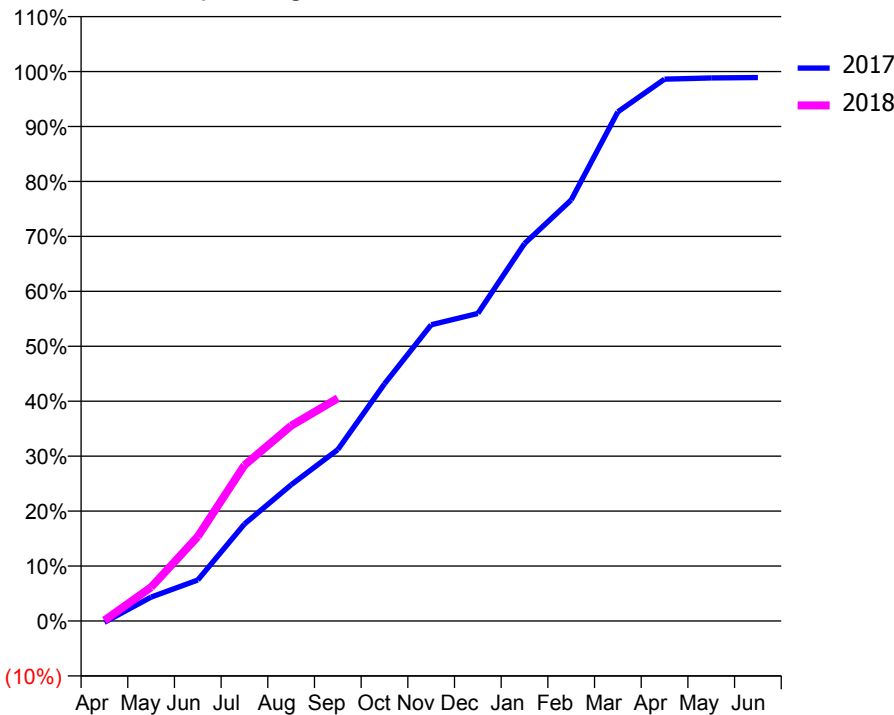
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,127       |                               |
| Quarter ending December 2016         | 8,354       | ↑                             |
| Quarter ending March 2017            | 8,600       | ↑                             |
| Quarter ending June 2017             | 8,697       | →                             |
| Quarter ending September 2017        | 8,630       | →                             |
| <b>Variance since September 2016</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -63                               | 28    |
| May       | 1,063                             | 1,502 |
| June      | 1,819                             | 3,750 |
| July      | 4,306                             | 6,917 |
| August    | 6,049                             | 8,671 |
| September | 7,611                             | 9,887 |
| October   | 10,529                            |       |
| November  | 13,152                            |       |
| December  | 13,653                            |       |
| January   | 16,757                            |       |
| February  | 18,693                            |       |
| March     | 22,604                            |       |
| April     | 24,060                            |       |
| May       | 24,111                            |       |
| June      | 24,128                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 156      | 1,937       | 8.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 504      | 3,651       | 13.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,220    | 1,937       | 63.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,873    | 3,651       | 51.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 386      | 4,986       | 7.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 4,986       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 4,986       | 1.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 41       | 46          | 89.1%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 41       | 46          | 89.1%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



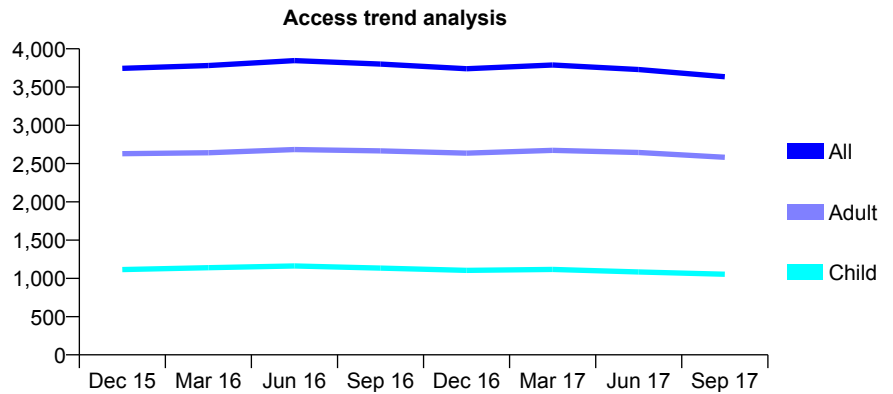
## Q46 - Vital Signs At a Glance Contract Report for 193453/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | ICS Dental Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2013     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | -113        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £223,859.53 |

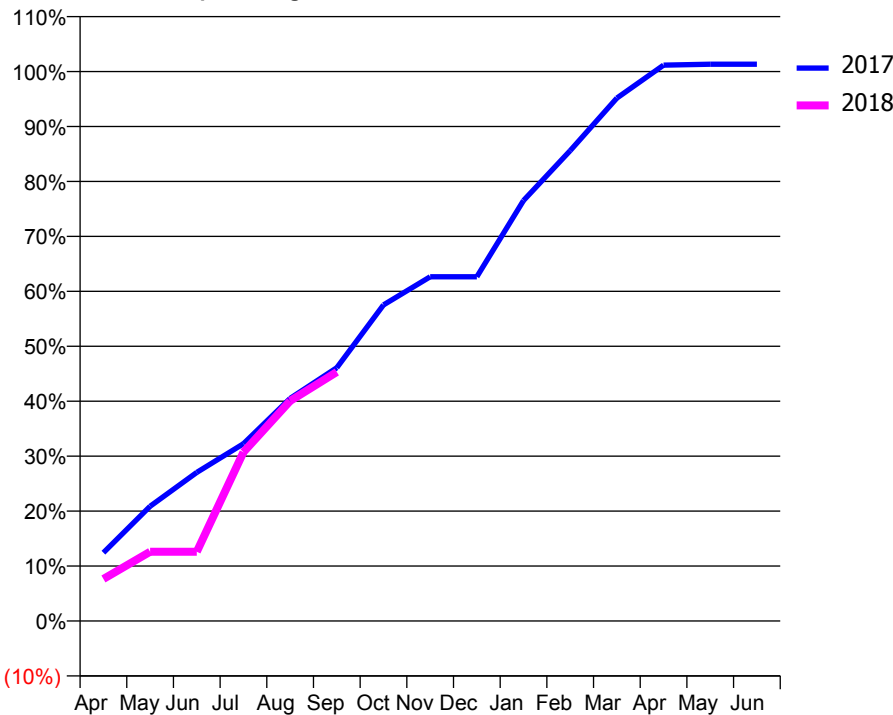
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,800         |                               |
| Quarter ending December 2016         | 3,740         | ↓                             |
| Quarter ending March 2017            | 3,789         | →                             |
| Quarter ending June 2017             | 3,729         | ↓                             |
| Quarter ending September 2017        | 3,635         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,057                             | 612   |
| May       | 1,774                             | 1,008 |
| June      | 2,298                             | 1,008 |
| July      | 2,742                             | 2,459 |
| August    | 3,442                             | 3,205 |
| September | 3,916                             | 3,625 |
| October   | 4,888                             |       |
| November  | 5,323                             |       |
| December  | 5,323                             |       |
| January   | 6,502                             |       |
| February  | 7,272                             |       |
| March     | 8,085                             |       |
| April     | 8,594                             |       |
| May       | 8,609                             |       |
| June      | 8,609                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 929         | 10.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 211      | 1,657       | 12.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 649      | 929         | 69.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 725      | 1,657       | 43.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 134      | 1,916       | 7.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,916       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,916       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

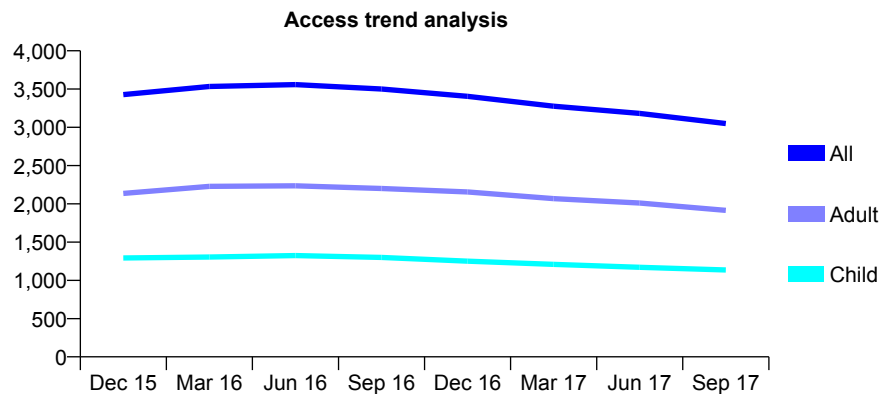
## Q46 - Vital Signs At a Glance Contract Report for 194093/0001 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Ravat and Ray Dental Care (Fitton Hill) Ltd |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 01/10/2013                                  |
| Contract end date    |   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £303,720.69 |

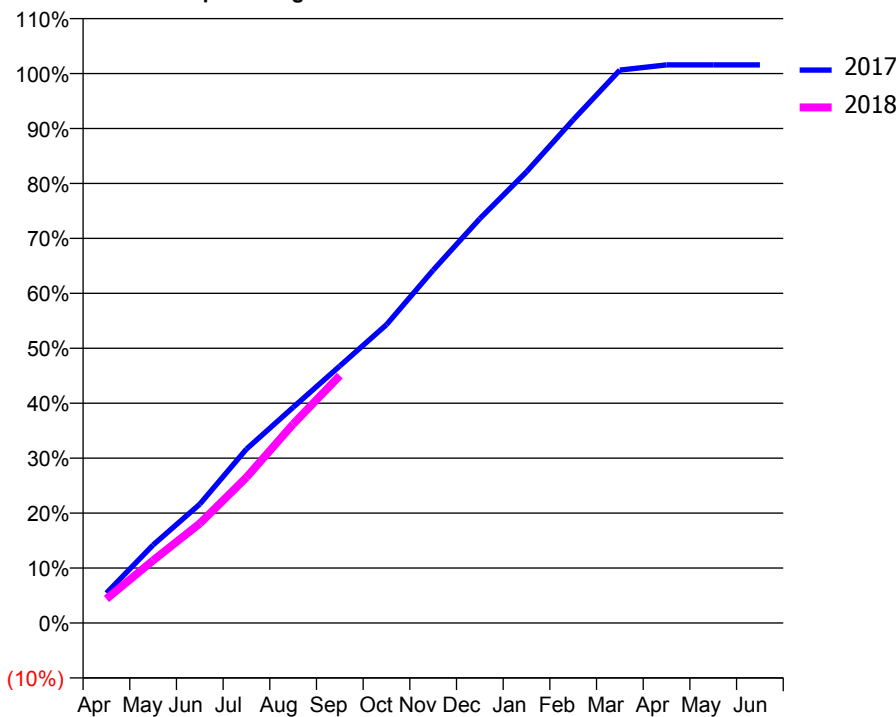
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,500          |                               |
| Quarter ending December 2016         | 3,405          | ↓                             |
| Quarter ending March 2017            | 3,276          | ↓                             |
| Quarter ending June 2017             | 3,182          | ↓                             |
| Quarter ending September 2017        | 3,050          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 545                               | 439   |
| May       | 1,421                             | 1,139 |
| June      | 2,162                             | 1,812 |
| July      | 3,167                             | 2,650 |
| August    | 3,926                             | 3,620 |
| September | 4,678                             | 4,502 |
| October   | 5,431                             |       |
| November  | 6,421                             |       |
| December  | 7,359                             |       |
| January   | 8,212                             |       |
| February  | 9,156                             |       |
| March     | 10,062                            |       |
| April     | 10,156                            |       |
| May       | 10,157                            |       |
| June      | 10,157                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 142      | 887         | 16.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 268      | 1,306       | 20.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 518      | 887         | 58.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 778      | 1,306       | 59.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 276      | 2,168       | 12.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,168       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,168       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

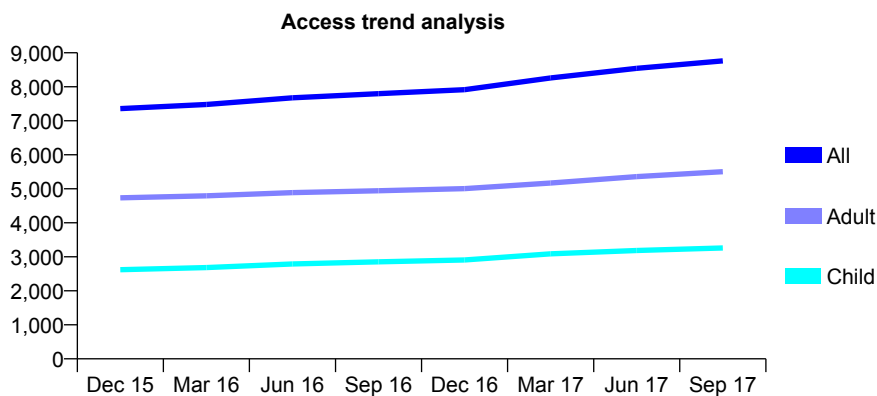
## Q46 - Vital Signs At a Glance Contract Report for 194875/0001 - September 2017

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Park House Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/09/2012                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,208      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £725,677.81 |

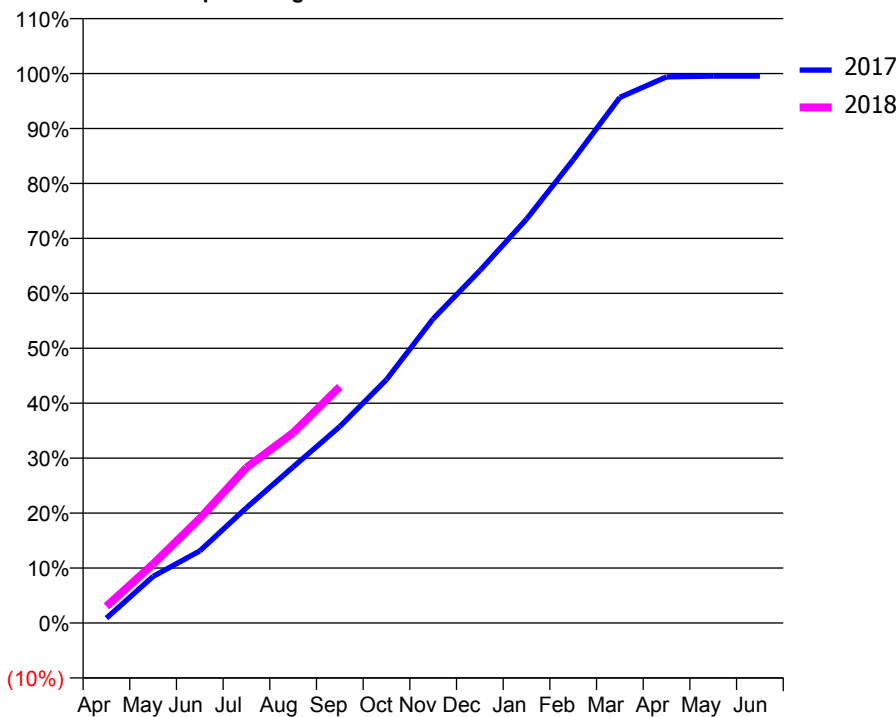
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 7,797        |                               |
| Quarter ending December 2016         | 7,915        | →                             |
| Quarter ending March 2017            | 8,259        | ↑                             |
| Quarter ending June 2017             | 8,545        | ↑                             |
| Quarter ending September 2017        | 8,764        | ↑                             |
| <b>Variance since September 2016</b> | <b>12.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 217                               | 740    |
| May       | 2,052                             | 2,598  |
| June      | 3,174                             | 4,607  |
| July      | 5,078                             | 6,850  |
| August    | 6,876                             | 8,382  |
| September | 8,656                             | 10,407 |
| October   | 10,723                            |        |
| November  | 13,404                            |        |
| December  | 15,525                            |        |
| January   | 17,793                            |        |
| February  | 20,404                            |        |
| March     | 23,154                            |        |
| April     | 24,056                            |        |
| May       | 24,092                            |        |
| June      | 24,094                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 290      | 2,244       | 12.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 677      | 3,303       | 20.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,178    | 2,244       | 52.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,179    | 3,303       | 35.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 712      | 5,186       | 13.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 5,186       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 5,186       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

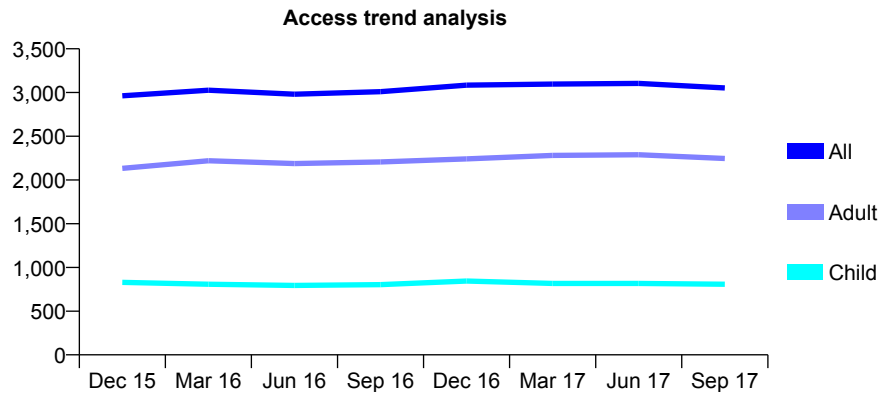
## Q46 - Vital Signs At a Glance Contract Report for 194964/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Atherton Dental Centre |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/11/2013             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,583       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £248,619.73 |

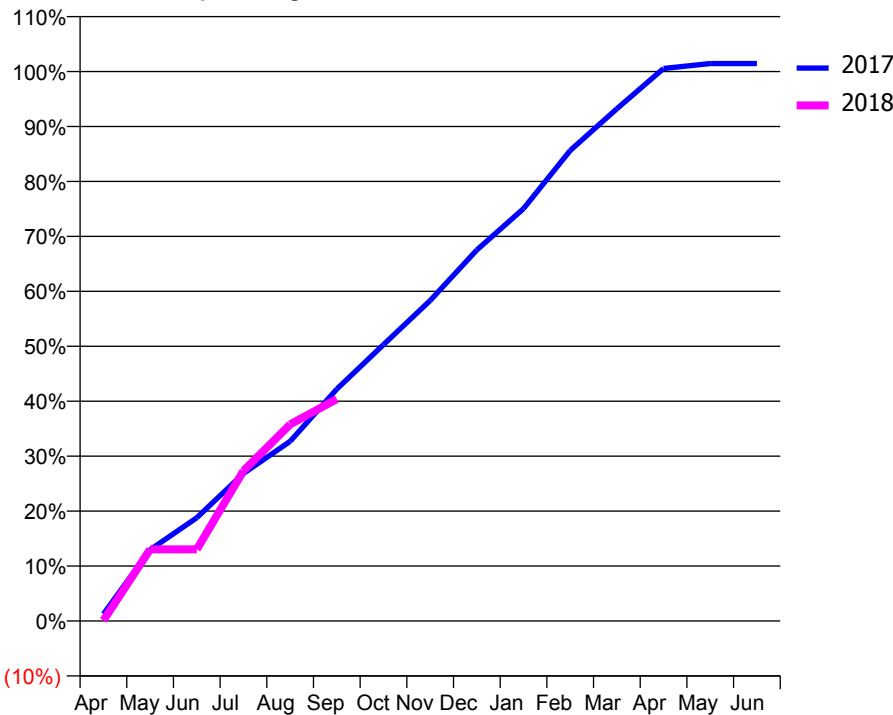
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,009       |                               |
| Quarter ending December 2016         | 3,085       | ↑                             |
| Quarter ending March 2017            | 3,097       | →                             |
| Quarter ending June 2017             | 3,105       | →                             |
| Quarter ending September 2017        | 3,052       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 109                               | 9     |
| May       | 1,114                             | 1,119 |
| June      | 1,614                             | 1,119 |
| July      | 2,304                             | 2,346 |
| August    | 2,806                             | 3,071 |
| September | 3,623                             | 3,467 |
| October   | 4,317                             |       |
| November  | 5,005                             |       |
| December  | 5,795                             |       |
| January   | 6,442                             |       |
| February  | 7,350                             |       |
| March     | 8,001                             |       |
| April     | 8,629                             |       |
| May       | 8,706                             |       |
| June      | 8,706                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 567         | 7.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 218      | 1,308       | 16.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 297      | 567         | 52.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 520      | 1,308       | 39.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 296      | 1,571       | 18.8%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,571       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,571       | 1.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

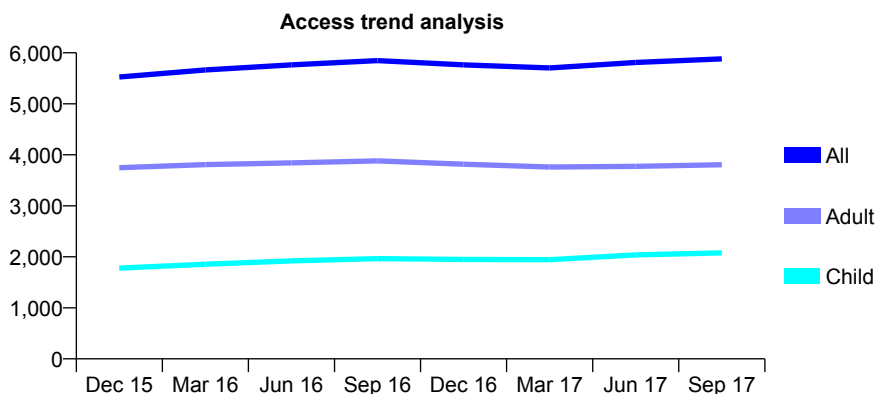
## Q46 - Vital Signs At a Glance Contract Report for 195839/0004 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | Derby St Dentist Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2013           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,033      |
| Carry forward general activity (UDA)        | -113        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £465,213.05 |

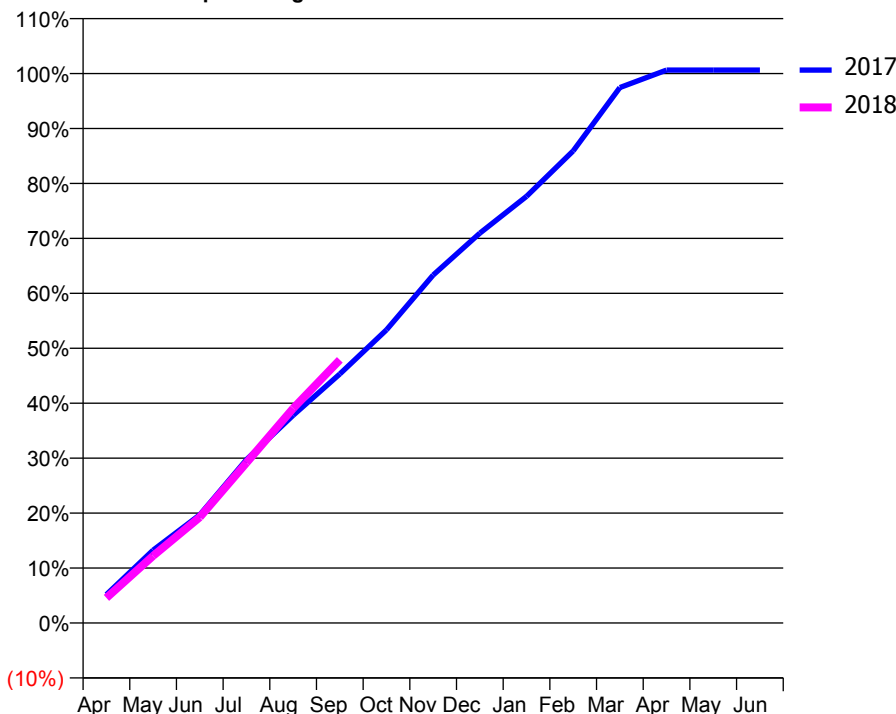
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,848       |                               |
| Quarter ending December 2016         | 5,764       | ↓                             |
| Quarter ending March 2017            | 5,703       | ↓                             |
| Quarter ending June 2017             | 5,811       | →                             |
| Quarter ending September 2017        | 5,882       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 950                               | 825   |
| May       | 2,431                             | 2,202 |
| June      | 3,609                             | 3,473 |
| July      | 5,454                             | 5,260 |
| August    | 6,927                             | 7,042 |
| September | 8,309                             | 8,635 |
| October   | 9,781                             |       |
| November  | 11,607                            |       |
| December  | 13,008                            |       |
| January   | 14,235                            |       |
| February  | 15,751                            |       |
| March     | 17,862                            |       |
| April     | 18,446                            |       |
| May       | 18,446                            |       |
| June      | 18,446                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 1,757       | 3.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 190      | 2,688       | 7.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,255    | 1,757       | 71.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,703    | 2,688       | 63.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 249      | 4,198       | 5.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 4,198       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 4,198       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

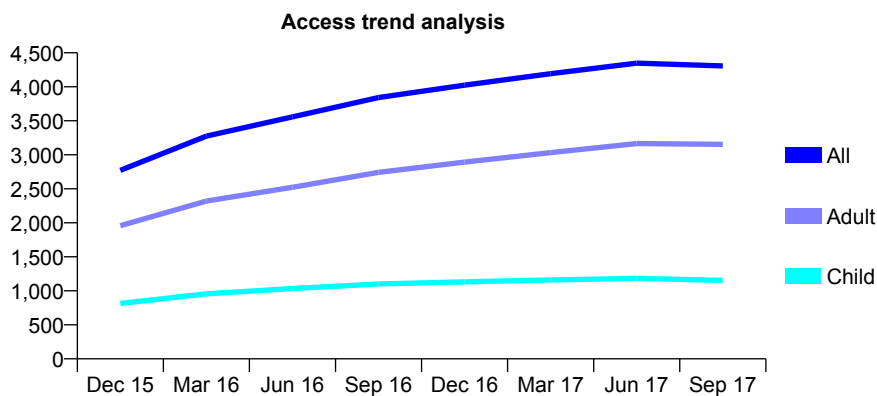
## Q46 - Vital Signs At a Glance Contract Report for 197858/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | Ram Dental Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/07/2015     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,554      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £478,515.84 |

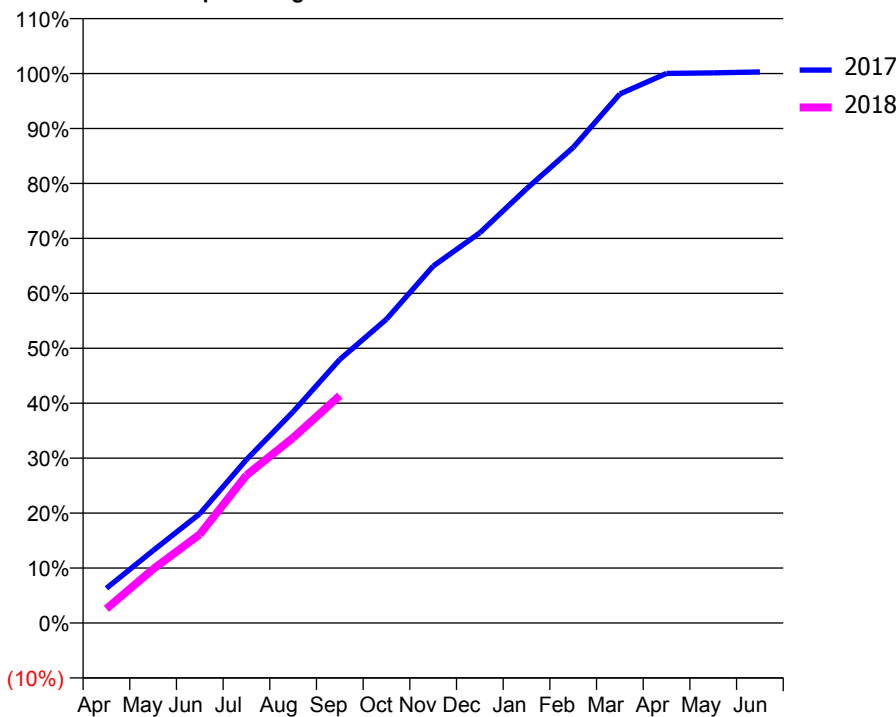
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,843        |                               |
| Quarter ending December 2016         | 4,025        | ↑                             |
| Quarter ending March 2017            | 4,193        | ↑                             |
| Quarter ending June 2017             | 4,348        | ↑                             |
| Quarter ending September 2017        | 4,306        | →                             |
| <b>Variance since September 2016</b> | <b>12.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 984                               | 403   |
| May       | 2,053                             | 1,527 |
| June      | 3,093                             | 2,510 |
| July      | 4,627                             | 4,184 |
| August    | 5,981                             | 5,245 |
| September | 7,460                             | 6,438 |
| October   | 8,601                             |       |
| November  | 10,103                            |       |
| December  | 11,046                            |       |
| January   | 12,293                            |       |
| February  | 13,463                            |       |
| March     | 14,976                            |       |
| April     | 15,558                            |       |
| May       | 15,572                            |       |
| June      | 15,599                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 949         | 8.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 397      | 2,248       | 17.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 690      | 949         | 72.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,243    | 2,248       | 55.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 359      | 2,957       | 12.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,957       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 2,957       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

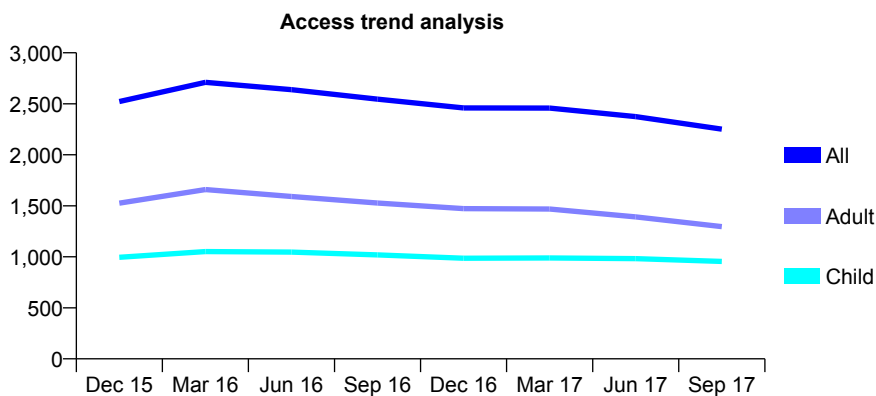
## Q46 - Vital Signs At a Glance Contract Report for 198129/0001 - September 2017

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Synergy Dental Clinic Bolton Ltd |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/09/2013                       |
| Contract end date    |                                  |

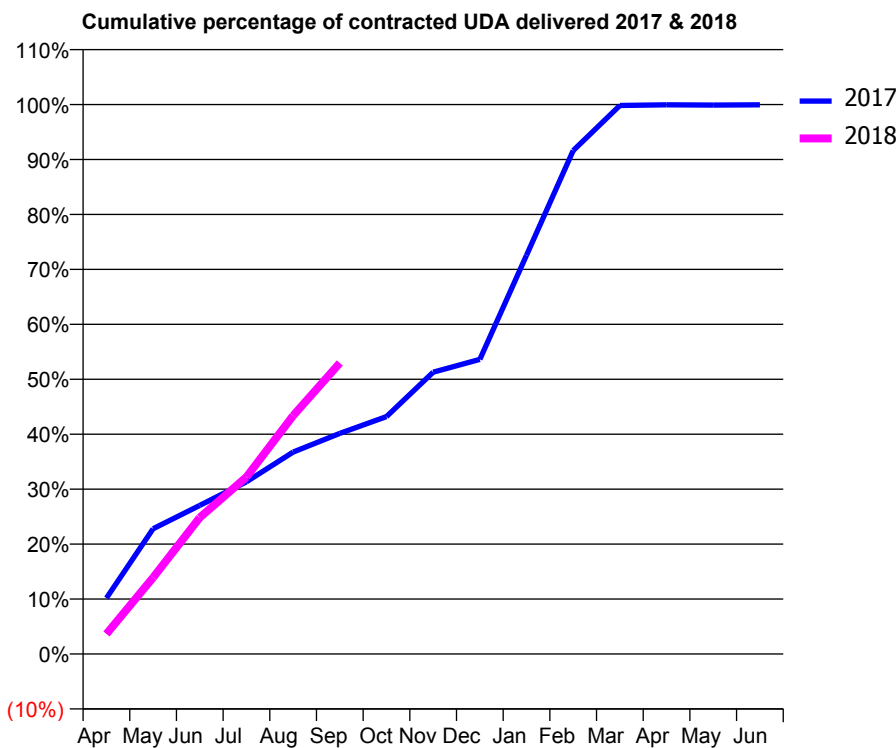
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,890       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £146,154.21 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,546          |                               |
| Quarter ending December 2016         | 2,459          | ↓                             |
| Quarter ending March 2017            | 2,458          | →                             |
| Quarter ending June 2017             | 2,374          | ↓                             |
| Quarter ending September 2017        | 2,251          | ↓                             |
| <b>Variance since September 2016</b> | <b>(11.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 651                               | 215   |
| May       | 1,456                             | 820   |
| June      | 1,728                             | 1,462 |
| July      | 2,002                             | 1,898 |
| August    | 2,348                             | 2,555 |
| September | 2,564                             | 3,120 |
| October   | 2,759                             |       |
| November  | 3,275                             |       |
| December  | 3,424                             |       |
| January   | 4,634                             |       |
| February  | 5,851                             |       |
| March     | 6,375                             |       |
| April     | 6,382                             |       |
| May       | 6,379                             |       |
| June      | 6,382                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 684         | 6.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 87       | 698         | 12.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 447      | 684         | 65.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 386      | 698         | 55.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 65       | 1,374       | 4.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,374       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,374       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



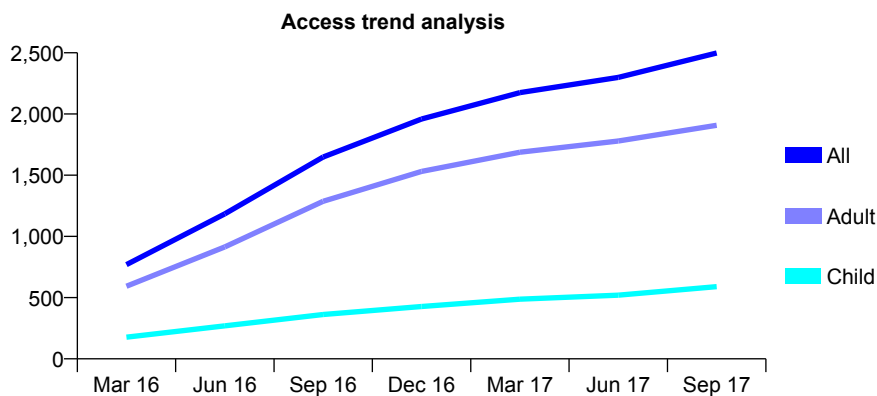
## Q46 - Vital Signs At a Glance Contract Report for 198315/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mrs S Riaz   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/01/2016   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,201       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £195,265.40 |

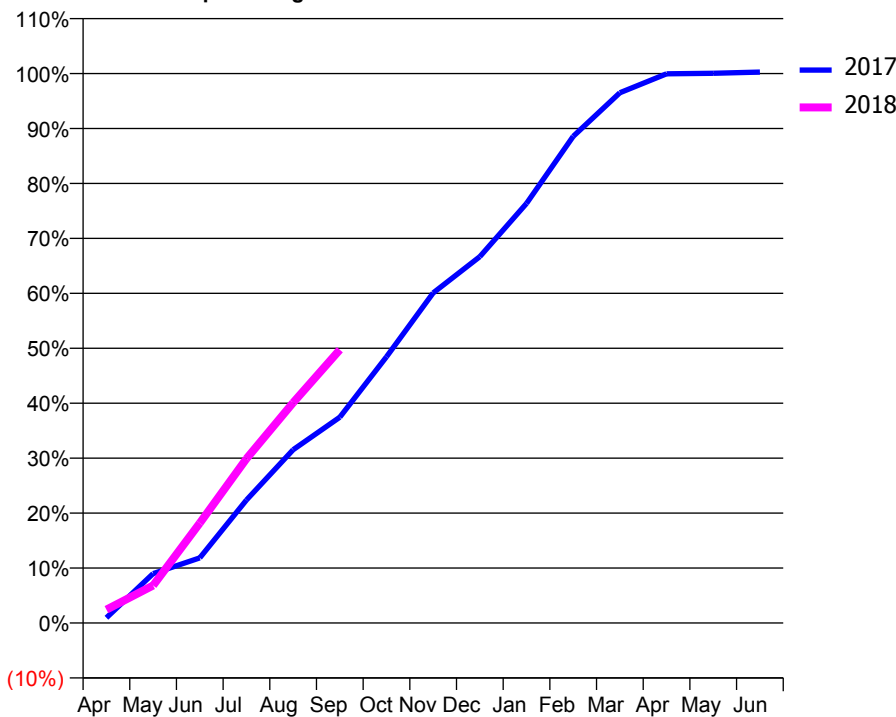
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,649        |                               |
| Quarter ending December 2016         | 1,959        | ↑                             |
| Quarter ending March 2017            | 2,175        | ↑                             |
| Quarter ending June 2017             | 2,299        | ↑                             |
| Quarter ending September 2017        | 2,498        | ↑                             |
| <b>Variance since September 2016</b> | <b>51.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 68                                | 176   |
| May       | 648                               | 491   |
| June      | 854                               | 1,310 |
| July      | 1,612                             | 2,153 |
| August    | 2,272                             | 2,888 |
| September | 2,697                             | 3,581 |
| October   | 3,489                             |       |
| November  | 4,326                             |       |
| December  | 4,801                             |       |
| January   | 5,499                             |       |
| February  | 6,378                             |       |
| March     | 6,948                             |       |
| April     | 7,197                             |       |
| May       | 7,204                             |       |
| June      | 7,220                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 497         | 10.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 1,393       | 13.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 250      | 497         | 50.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 734      | 1,393       | 52.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 1,734       | 3.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,734       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 1,734       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 18          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 18          | 94.4%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

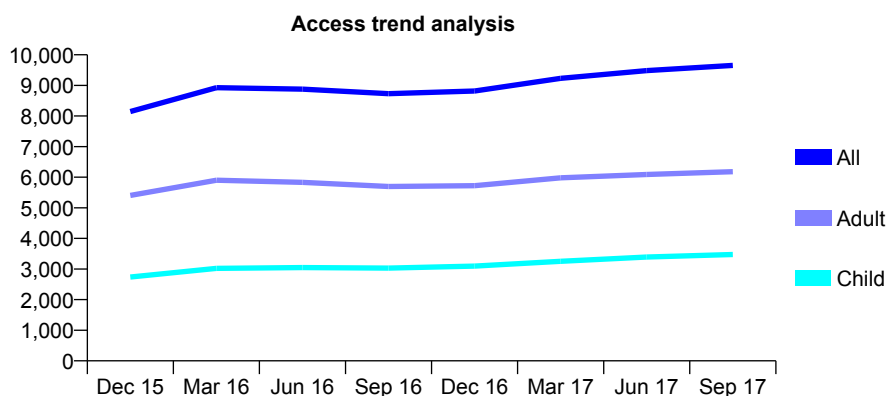
## Q46 - Vital Signs At a Glance Contract Report for 198889/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | Kings Dental Centre |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 15/04/2014          |
| Contract end date    |                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,916      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £817,995.60 |

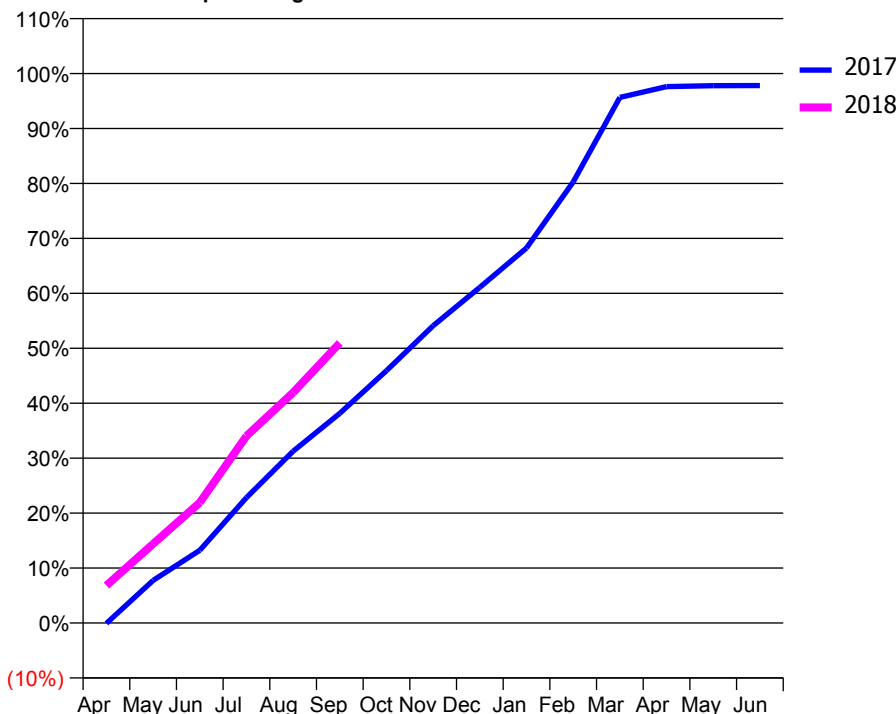
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 8,728        |                               |
| Quarter ending December 2016         | 8,817        | →                             |
| Quarter ending March 2017            | 9,233        | ↑                             |
| Quarter ending June 2017             | 9,483        | ↑                             |
| Quarter ending September 2017        | 9,655        | →                             |
| <b>Variance since September 2016</b> | <b>10.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -22                               | 1,702  |
| May       | 1,930                             | 3,589  |
| June      | 3,299                             | 5,465  |
| July      | 5,688                             | 8,477  |
| August    | 7,789                             | 10,453 |
| September | 9,509                             | 12,702 |
| October   | 11,442                            |        |
| November  | 13,478                            |        |
| December  | 15,220                            |        |
| January   | 17,005                            |        |
| February  | 20,001                            |        |
| March     | 23,832                            |        |
| April     | 24,321                            |        |
| May       | 24,366                            |        |
| June      | 24,369                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 215      | 1,890       | 11.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 589      | 3,247       | 18.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 615      | 1,890       | 32.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 982      | 3,247       | 30.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 581      | 4,903       | 11.8%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 4,903       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 4,903       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

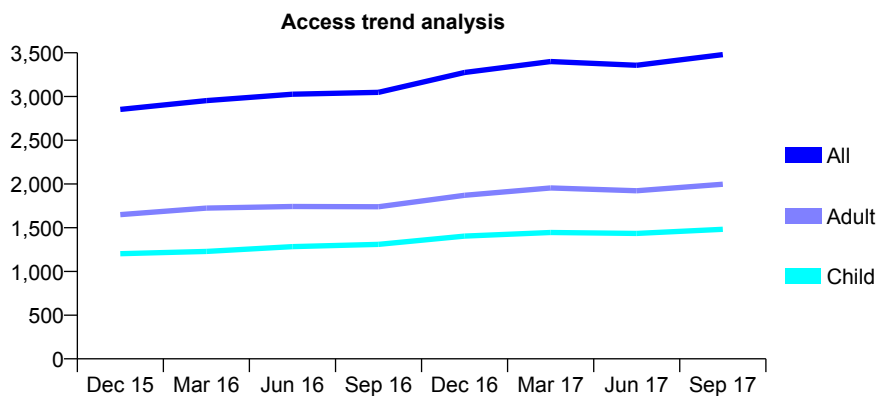
## Q46 - Vital Signs At a Glance Contract Report for 199664/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Charlestown Dental Practice Ltd |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2010                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £279,510.77 |

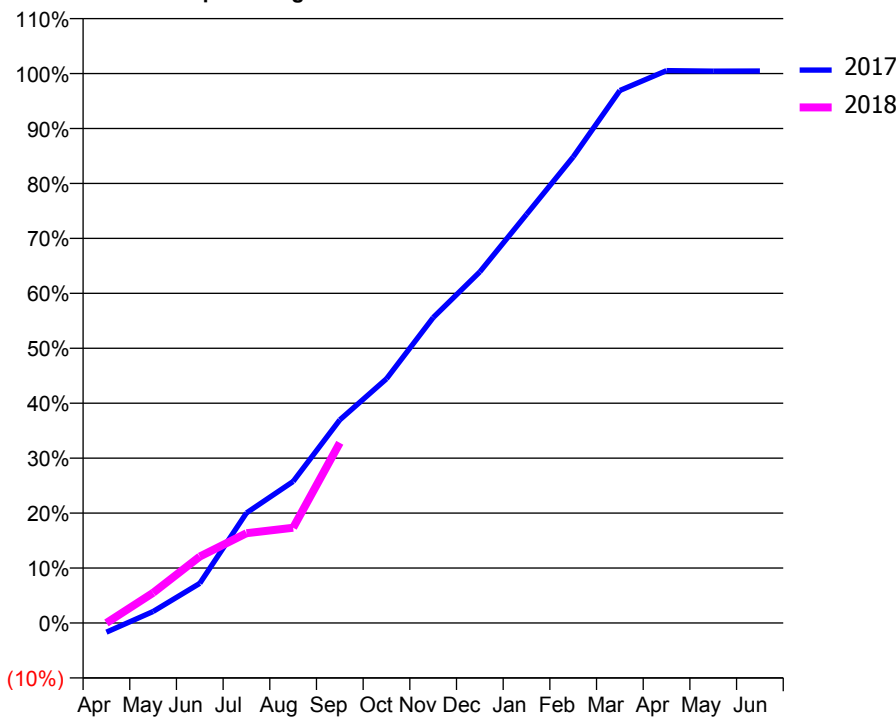
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,048        |                               |
| Quarter ending December 2016         | 3,275        | ↑                             |
| Quarter ending March 2017            | 3,400        | ↑                             |
| Quarter ending June 2017             | 3,358        | ↓                             |
| Quarter ending September 2017        | 3,479        | ↑                             |
| <b>Variance since September 2016</b> | <b>14.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | -168   | 0     |
| May       | 210    | 551   |
| June      | 722    | 1,211 |
| July      | 2,004  | 1,633 |
| August    | 2,576  | 1,733 |
| September | 3,697  | 3,279 |
| October   | 4,445  |       |
| November  | 5,558  |       |
| December  | 6,390  |       |
| January   | 7,437  |       |
| February  | 8,484  |       |
| March     | 9,692  |       |
| April     | 10,052 |       |
| May       | 10,044 |       |
| June      | 10,045 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 966         | 12.8%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 192      | 1,022       | 18.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 501      | 966         | 51.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 365      | 1,022       | 35.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 266      | 1,332       | 20.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,332       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,332       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

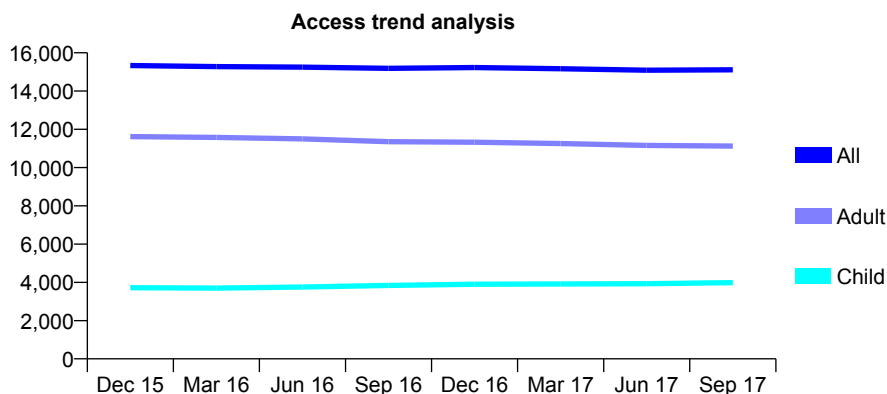
## Q46 - Vital Signs At a Glance Contract Report for 199893/0001 - September 2017

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Wallace, Thomas, Hobson & Emmett Ltd |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2008                           |
| Contract end date    |                                      |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 43,279        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,440,774.27 |

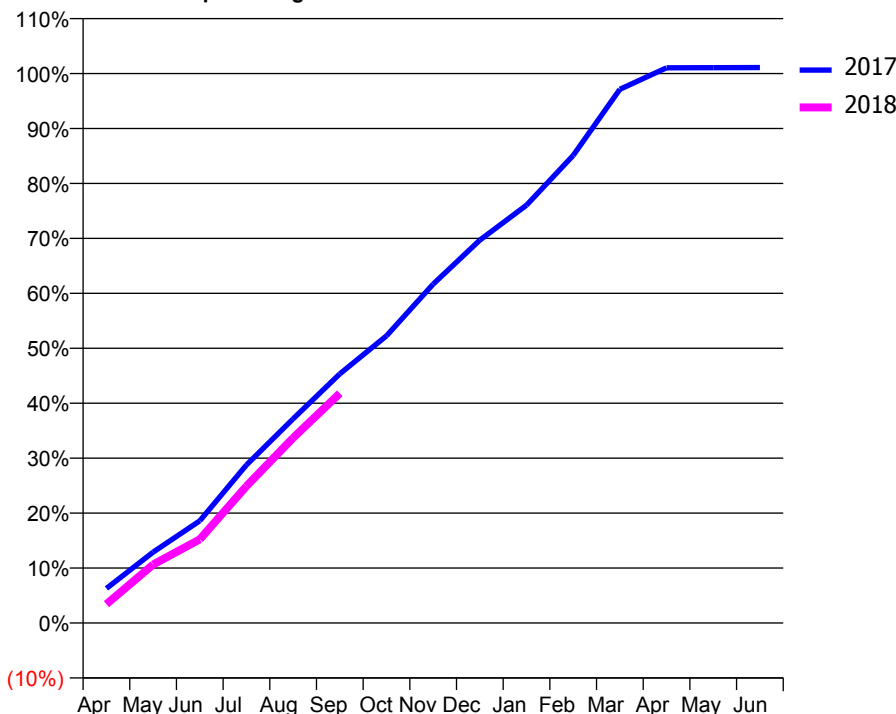
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 15,189        |                               |
| Quarter ending December 2016         | 15,227        | →                             |
| Quarter ending March 2017            | 15,169        | →                             |
| Quarter ending June 2017             | 15,088        | →                             |
| Quarter ending September 2017        | 15,109        | →                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 2,723                             | 1,491  |
| May       | 5,581                             | 4,602  |
| June      | 8,047                             | 6,586  |
| July      | 12,447                            | 10,781 |
| August    | 16,085                            | 14,587 |
| September | 19,622                            | 18,087 |
| October   | 22,617                            |        |
| November  | 26,694                            |        |
| December  | 30,154                            |        |
| January   | 32,914                            |        |
| February  | 36,829                            |        |
| March     | 42,032                            |        |
| April     | 43,731                            |        |
| May       | 43,738                            |        |
| June      | 43,752                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 334      | 3,157       | 10.6%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,198    | 8,076       | 14.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,792    | 3,157       | 56.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,634    | 8,076       | 57.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,148    | 10,430      | 11.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 89       | 10,430      | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 10,430      | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 17          | 94.1%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

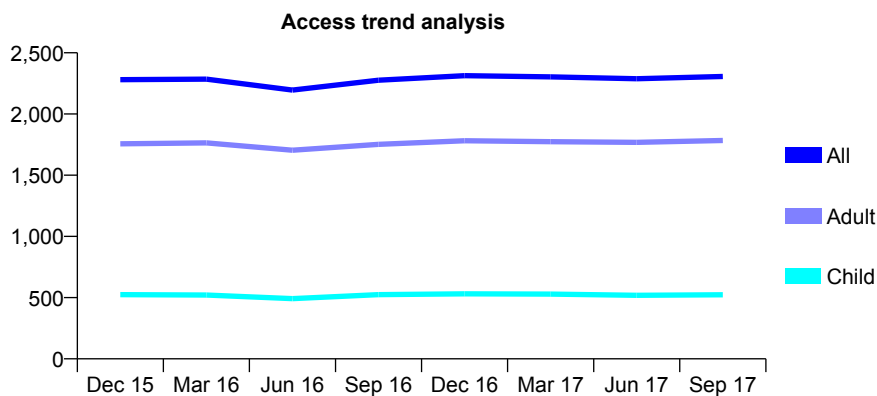
## Q46 - Vital Signs At a Glance Contract Report for 213497/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR N LARAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,800       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £203,485.41 |

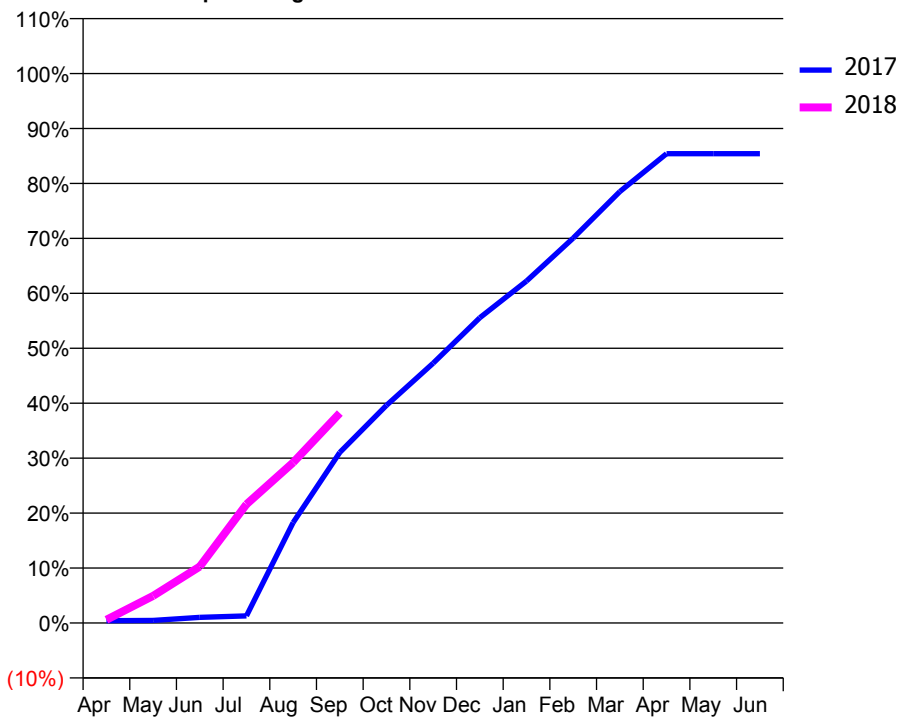
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,276       |                               |
| Quarter ending December 2016         | 2,313       | →                             |
| Quarter ending March 2017            | 2,303       | →                             |
| Quarter ending June 2017             | 2,288       | →                             |
| Quarter ending September 2017        | 2,307       | →                             |
| <b>Variance since September 2016</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 37                                | 46    |
| May       | 41                                | 385   |
| June      | 90                                | 801   |
| July      | 113                               | 1,685 |
| August    | 1,609                             | 2,278 |
| September | 2,733                             | 2,980 |
| October   | 3,485                             |       |
| November  | 4,161                             |       |
| December  | 4,889                             |       |
| January   | 5,476                             |       |
| February  | 6,164                             |       |
| March     | 6,909                             |       |
| April     | 7,515                             |       |
| May       | 7,515                             |       |
| June      | 7,515                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 337         | 2.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 124      | 1,144       | 10.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 212      | 337         | 62.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 637      | 1,144       | 55.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 1,267       | 0.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,267       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 1,267       | 1.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

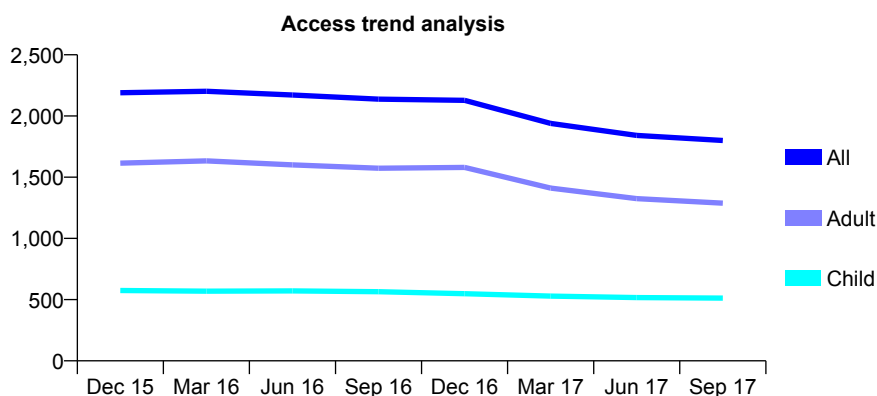
## Q46 - Vital Signs At a Glance Contract Report for 214043/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr M Mahmood |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,526       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £166,174.97 |

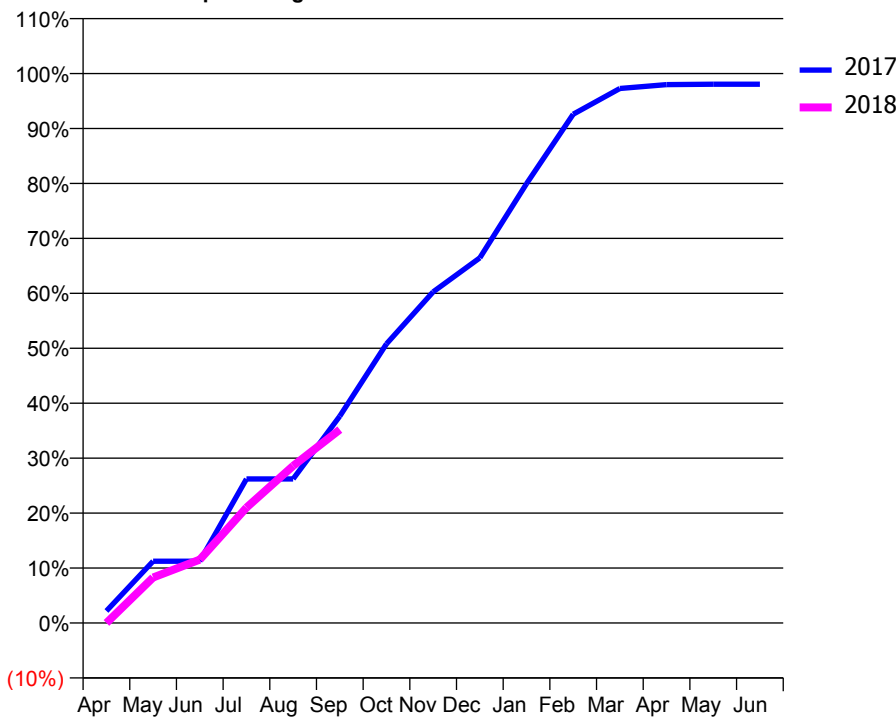
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,138          |                               |
| Quarter ending December 2016         | 2,128          | →                             |
| Quarter ending March 2017            | 1,940          | ↓                             |
| Quarter ending June 2017             | 1,842          | ↓                             |
| Quarter ending September 2017        | 1,800          | ↓                             |
| <b>Variance since September 2016</b> | <b>(15.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 122                               | 0     |
| May       | 622                               | 458   |
| June      | 622                               | 638   |
| July      | 1,449                             | 1,160 |
| August    | 1,449                             | 1,581 |
| September | 2,081                             | 1,945 |
| October   | 2,807                             |       |
| November  | 3,330                             |       |
| December  | 3,672                             |       |
| January   | 4,418                             |       |
| February  | 5,116                             |       |
| March     | 5,376                             |       |
| April     | 5,414                             |       |
| May       | 5,418                             |       |
| June      | 5,418                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 253         | 4.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 71       | 641         | 11.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 117      | 253         | 46.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 229      | 641         | 35.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 125      | 870         | 14.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 870         | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 870         | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

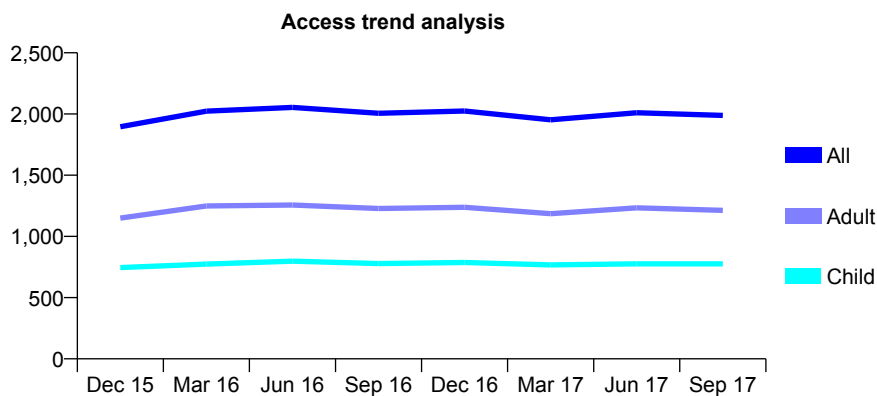
## Q46 - Vital Signs At a Glance Contract Report for 214361/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Ms Archana Prasad |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,825       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,724.11 |

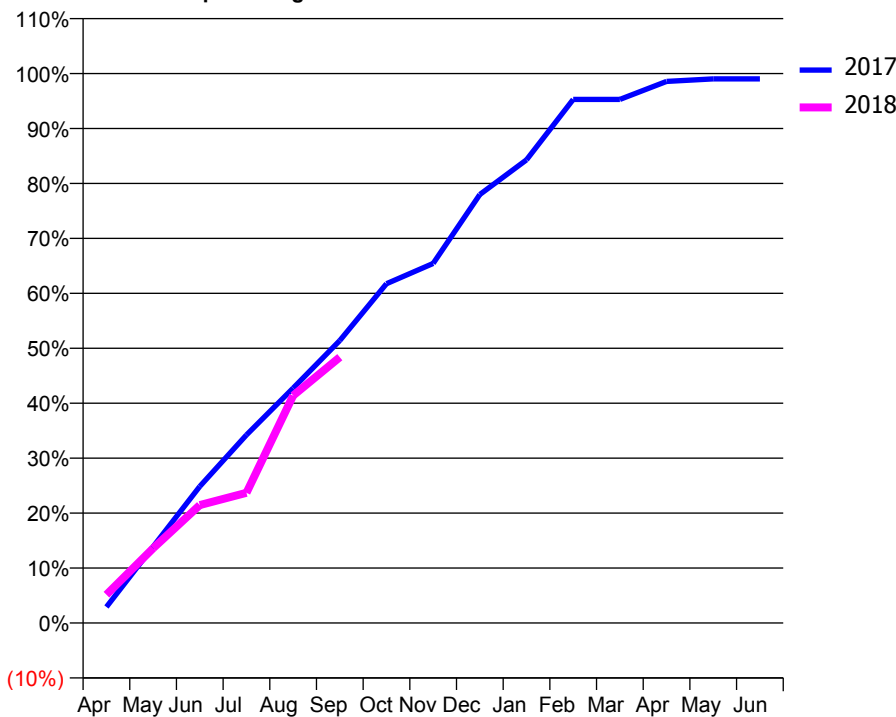
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,006         |                               |
| Quarter ending December 2016         | 2,025         | →                             |
| Quarter ending March 2017            | 1,953         | ↓                             |
| Quarter ending June 2017             | 2,010         | ↑                             |
| Quarter ending September 2017        | 1,989         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 141                               | 248   |
| May       | 670                               | 657   |
| June      | 1,199                             | 1,036 |
| July      | 1,652                             | 1,144 |
| August    | 2,062                             | 1,997 |
| September | 2,480                             | 2,334 |
| October   | 2,979                             |       |
| November  | 3,157                             |       |
| December  | 3,762                             |       |
| January   | 4,068                             |       |
| February  | 4,597                             |       |
| March     | 4,597                             |       |
| April     | 4,756                             |       |
| May       | 4,778                             |       |
| June      | 4,778                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 718         | 8.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 106      | 875         | 12.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 435      | 718         | 60.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 472      | 875         | 53.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 1,486       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,486       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 1,486       | 1.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



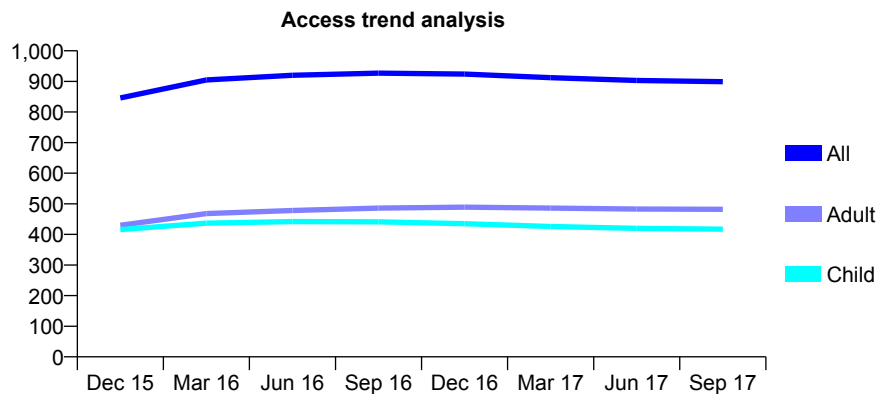
## Q46 - Vital Signs At a Glance Contract Report for 215597/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S LAZARUS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

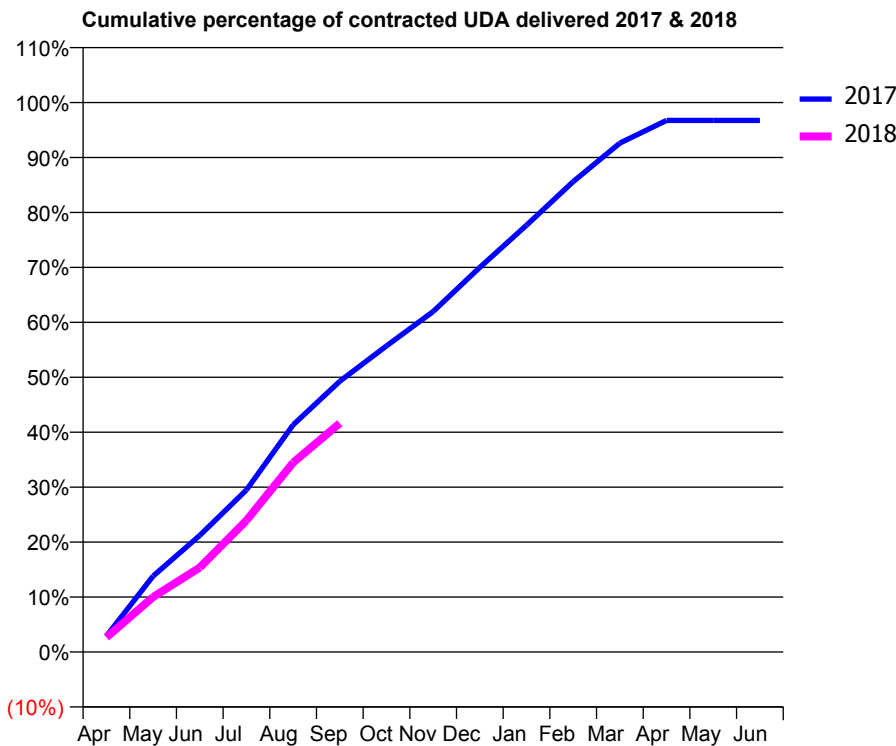
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,420      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £58,196.55 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 927           |                               |
| Quarter ending December 2016         | 924           | →                             |
| Quarter ending March 2017            | 912           | ↓                             |
| Quarter ending June 2017             | 903           | →                             |
| Quarter ending September 2017        | 899           | →                             |
| <b>Variance since September 2016</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 71                                | 64    |
| May       | 335                               | 242   |
| June      | 514                               | 372   |
| July      | 714                               | 579   |
| August    | 1,000                             | 834   |
| September | 1,192                             | 1,008 |
| October   | 1,348                             |       |
| November  | 1,500                             |       |
| December  | 1,694                             |       |
| January   | 1,880                             |       |
| February  | 2,071                             |       |
| March     | 2,241                             |       |
| April     | 2,341                             |       |
| May       | 2,341                             |       |
| June      | 2,341                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 310         | 5.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 355         | 11.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 310         | 72.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 233      | 355         | 65.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 596         | 3.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 596         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 596         | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

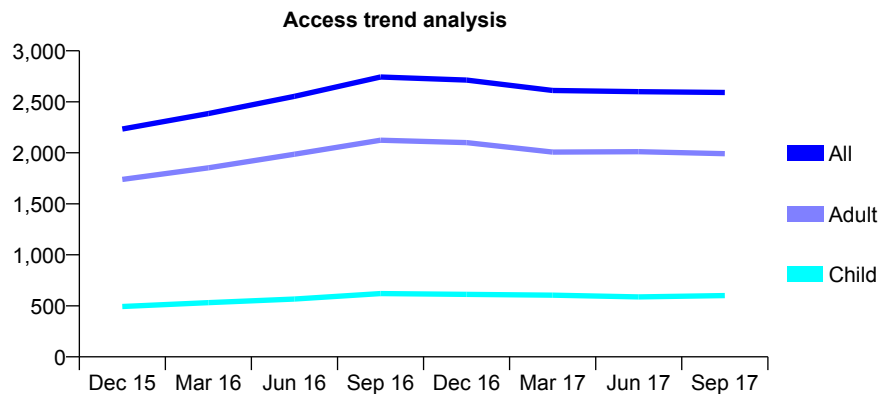
## Q46 - Vital Signs At a Glance Contract Report for 215643/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | MR MOHAMMED AL-HIMDANI |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,422       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £243,595.48 |

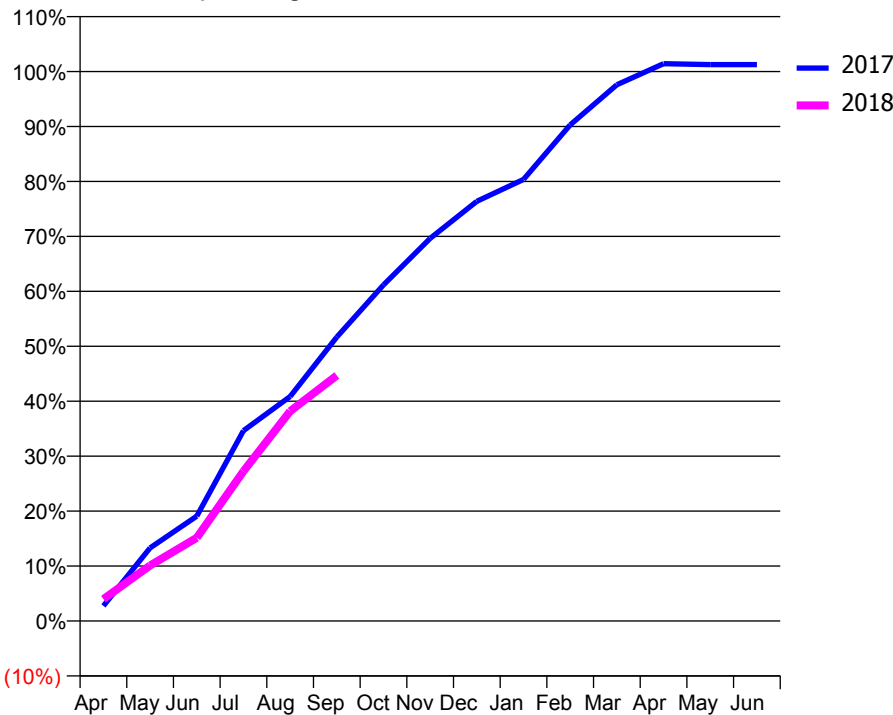
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,743         |                               |
| Quarter ending December 2016         | 2,713         | ↓                             |
| Quarter ending March 2017            | 2,611         | ↓                             |
| Quarter ending June 2017             | 2,599         | →                             |
| Quarter ending September 2017        | 2,591         | →                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 204                               | 296   |
| May       | 987                               | 751   |
| June      | 1,417                             | 1,125 |
| July      | 2,571                             | 2,023 |
| August    | 3,033                             | 2,834 |
| September | 3,836                             | 3,317 |
| October   | 4,540                             |       |
| November  | 5,168                             |       |
| December  | 5,669                             |       |
| January   | 5,964                             |       |
| February  | 6,702                             |       |
| March     | 7,242                             |       |
| April     | 7,527                             |       |
| May       | 7,515                             |       |
| June      | 7,515                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 328         | 4.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 1,166       | 11.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 123      | 328         | 37.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 513      | 1,166       | 44.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 98       | 1,379       | 7.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 1,379       | 1.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 1,379       | 3.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

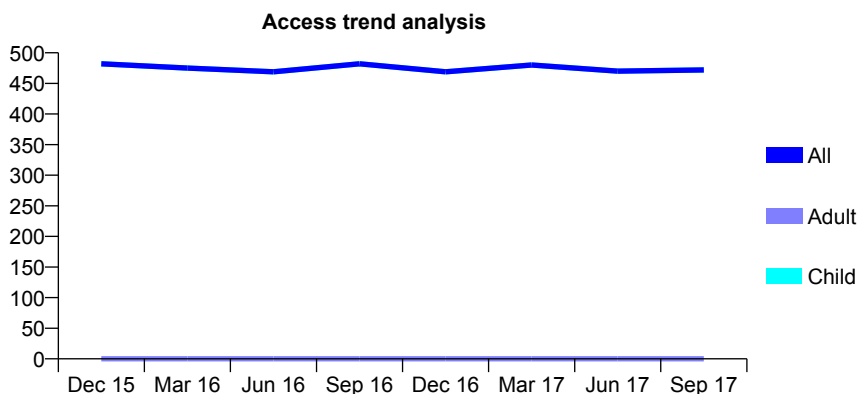
## Q46 - Vital Signs At a Glance Contract Report for 222402/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR P PONG    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

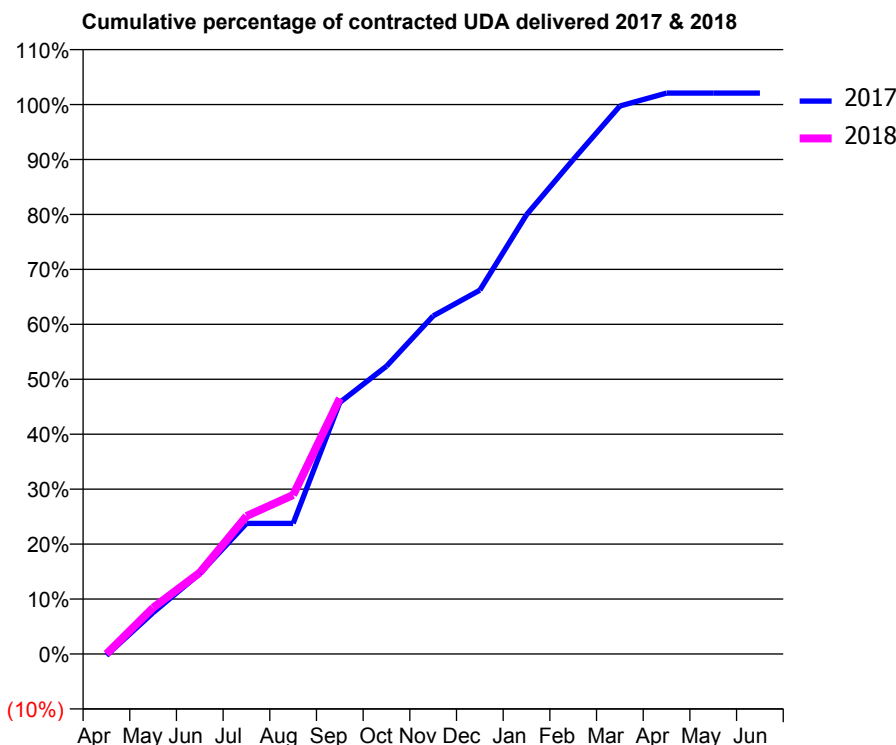
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,756      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,086.89 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 482           |                               |
| Quarter ending December 2016         | 469           | ↓                             |
| Quarter ending March 2017            | 480           | ↑                             |
| Quarter ending June 2017             | 470           | ↓                             |
| Quarter ending September 2017        | 472           | →                             |
| <b>Variance since September 2016</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -5                                | 0    |
| May       | 132                               | 148  |
| June      | 257                               | 260  |
| July      | 417                               | 441  |
| August    | 417                               | 508  |
| September | 804                               | 817  |
| October   | 920                               |      |
| November  | 1,080                             |      |
| December  | 1,163                             |      |
| January   | 1,404                             |      |
| February  | 1,580                             |      |
| March     | 1,751                             |      |
| April     | 1,793                             |      |
| May       | 1,793                             |      |
| June      | 1,793                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 449         | 2.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 361      | 449         | 80.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 417         | 1.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 417         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 417         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

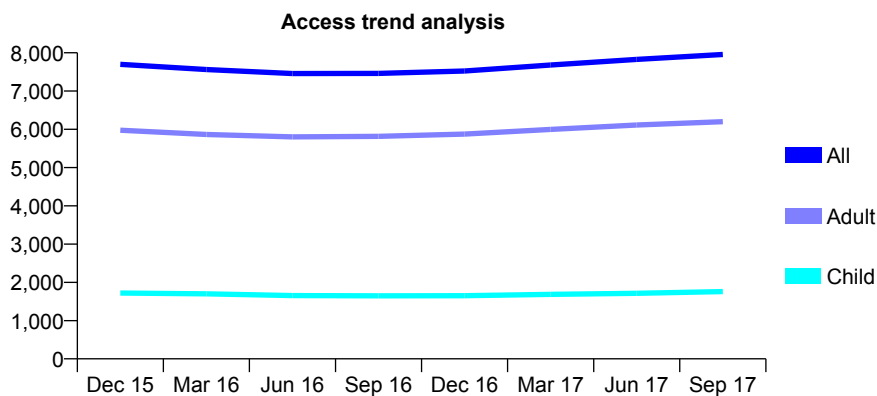
## Q46 - Vital Signs At a Glance Contract Report for 224944/0003 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR DF MCGRATH |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/06/2011    |
| Contract end date    |               |

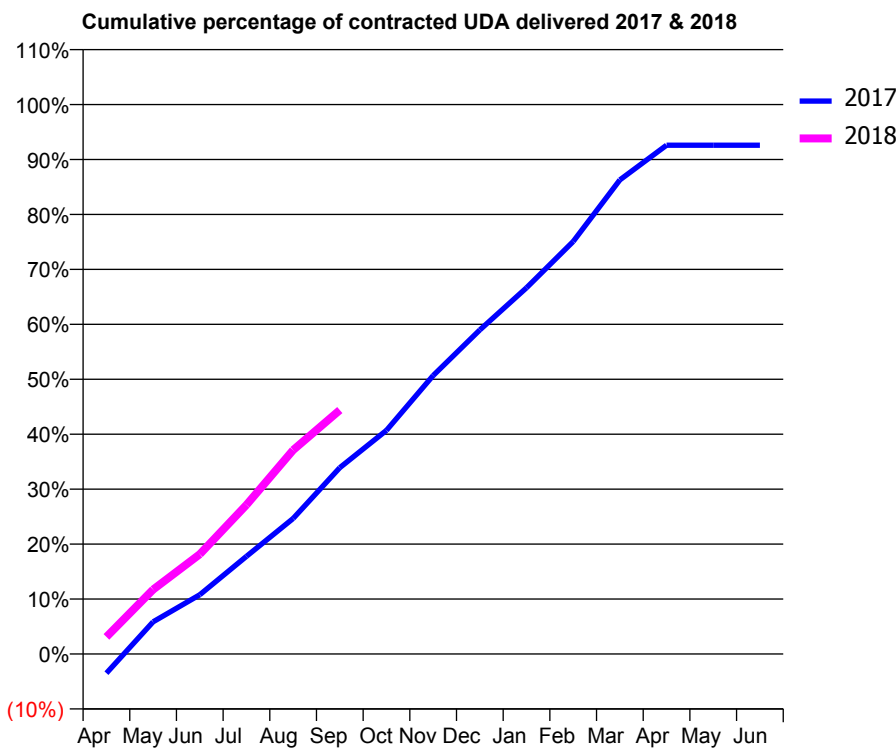
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,600      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £896,429.84 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,463       |                               |
| Quarter ending December 2016         | 7,524       | →                             |
| Quarter ending March 2017            | 7,681       | ↑                             |
| Quarter ending June 2017             | 7,827       | →                             |
| Quarter ending September 2017        | 7,957       | →                             |
| <b>Variance since September 2016</b> | <b>6.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -965                              | 861    |
| May       | 1,618                             | 3,236  |
| June      | 2,976                             | 5,012  |
| July      | 4,906                             | 7,494  |
| August    | 6,807                             | 10,247 |
| September | 9,358                             | 12,254 |
| October   | 11,235                            |        |
| November  | 13,988                            |        |
| December  | 16,279                            |        |
| January   | 18,392                            |        |
| February  | 20,719                            |        |
| March     | 23,817                            |        |
| April     | 25,553                            |        |
| May       | 25,553                            |        |
| June      | 25,555                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,369       | 7.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 729      | 4,727       | 15.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 759      | 1,369       | 55.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,819    | 4,727       | 59.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 415      | 5,504       | 7.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 85       | 5,504       | 1.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 5,504       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

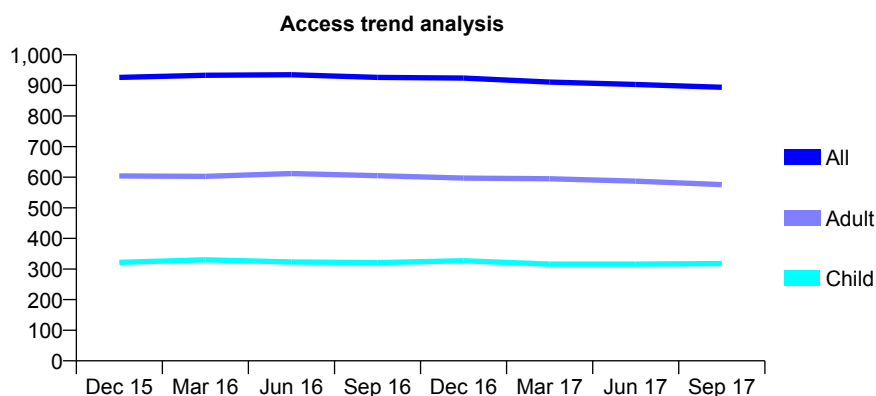
## Q46 - Vital Signs At a Glance Contract Report for 226815/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | Mr Bilal Sheikh |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 2,772       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,585.87 |

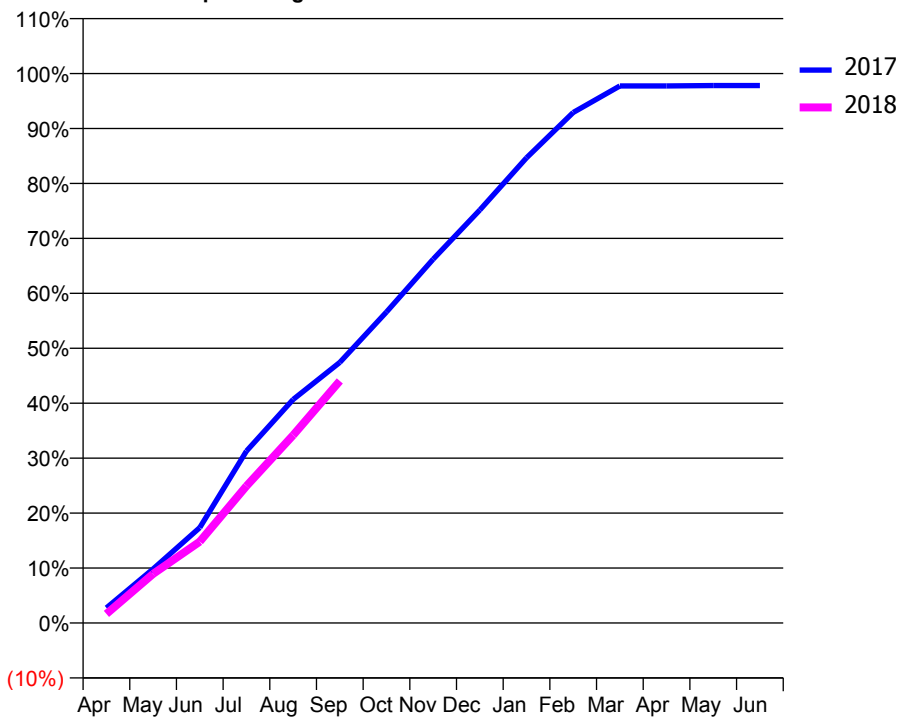
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 926           |                               |
| Quarter ending December 2016         | 924           | →                             |
| Quarter ending March 2017            | 911           | ↓                             |
| Quarter ending June 2017             | 903           | →                             |
| Quarter ending September 2017        | 894           | →                             |
| <b>Variance since September 2016</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 76    | 46    |
| May       | 273   | 248   |
| June      | 481   | 411   |
| July      | 867   | 691   |
| August    | 1,128 | 948   |
| September | 1,315 | 1,221 |
| October   | 1,569 |       |
| November  | 1,835 |       |
| December  | 2,083 |       |
| January   | 2,347 |       |
| February  | 2,575 |       |
| March     | 2,709 |       |
| April     | 2,709 |       |
| May       | 2,711 |       |
| June      | 2,711 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 199         | 11.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 48       | 299         | 16.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 67       | 199         | 33.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 90       | 299         | 30.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 496         | 9.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 496         | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 496         | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

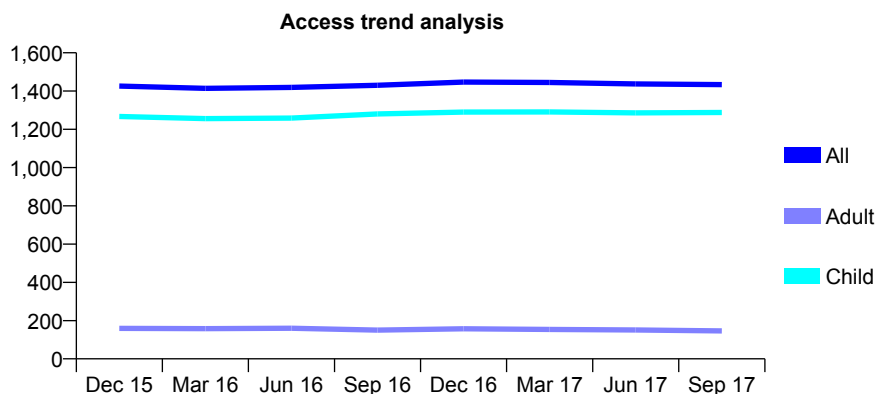
## Q46 - Vital Signs At a Glance Contract Report for 232971/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS S HODGSON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,396      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,969.33 |

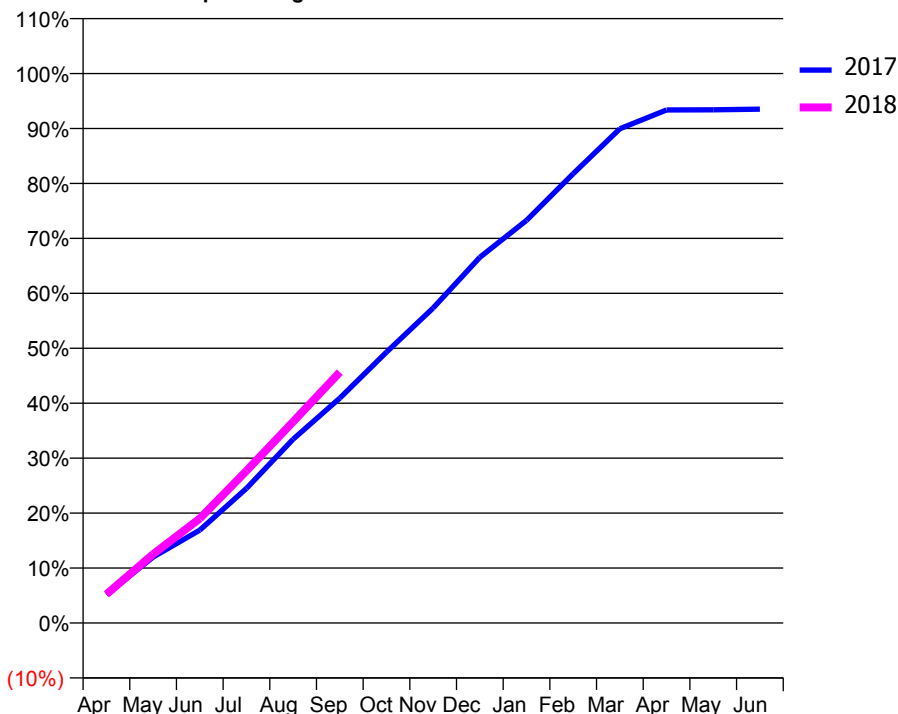
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,430       |                               |
| Quarter ending December 2016         | 1,447       | →                             |
| Quarter ending March 2017            | 1,445       | →                             |
| Quarter ending June 2017             | 1,437       | →                             |
| Quarter ending September 2017        | 1,434       | →                             |
| <b>Variance since September 2016</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 175                               | 178   |
| May       | 407                               | 426   |
| June      | 574                               | 646   |
| July      | 832                               | 941   |
| August    | 1,136                             | 1,244 |
| September | 1,390                             | 1,550 |
| October   | 1,674                             |       |
| November  | 1,947                             |       |
| December  | 2,260                             |       |
| January   | 2,489                             |       |
| February  | 2,777                             |       |
| March     | 3,054                             |       |
| April     | 3,170                             |       |
| May       | 3,171                             |       |
| June      | 3,175                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,136       | 9.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 43          | 14.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 769      | 1,136       | 67.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 43          | 72.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 61       | 1,092       | 5.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,092       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,092       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

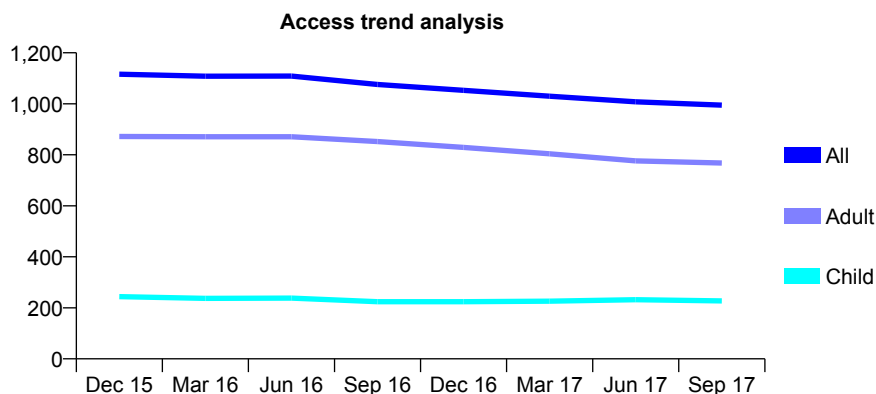
## Q46 - Vital Signs At a Glance Contract Report for 235881/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S HELM    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,200       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £136,772.49 |

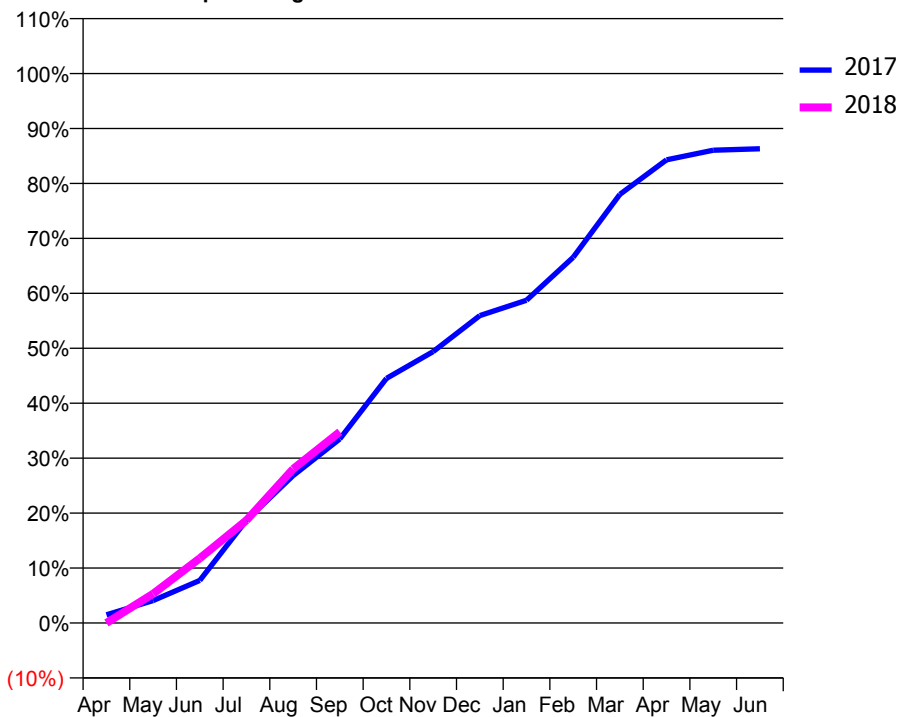
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,076         |                               |
| Quarter ending December 2016         | 1,053         | ↓                             |
| Quarter ending March 2017            | 1,030         | ↓                             |
| Quarter ending June 2017             | 1,008         | ↓                             |
| Quarter ending September 2017        | 995           | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 72                                | 0     |
| May       | 198                               | 224   |
| June      | 374                               | 495   |
| July      | 902                               | 786   |
| August    | 1,294                             | 1,178 |
| September | 1,615                             | 1,461 |
| October   | 2,147                             |       |
| November  | 2,381                             |       |
| December  | 2,698                             |       |
| January   | 2,832                             |       |
| February  | 3,209                             |       |
| March     | 3,761                             |       |
| April     | 4,065                             |       |
| May       | 4,148                             |       |
| June      | 4,162                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 152         | 9.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 84       | 488         | 17.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 69       | 152         | 45.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 177      | 488         | 36.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 102      | 538         | 19.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 538         | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 538         | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



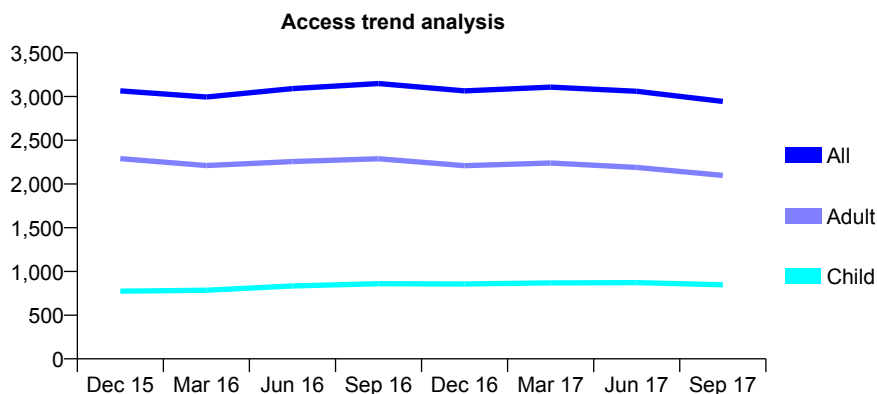
## Q46 - Vital Signs At a Glance Contract Report for 238422/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A HOLLAND |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

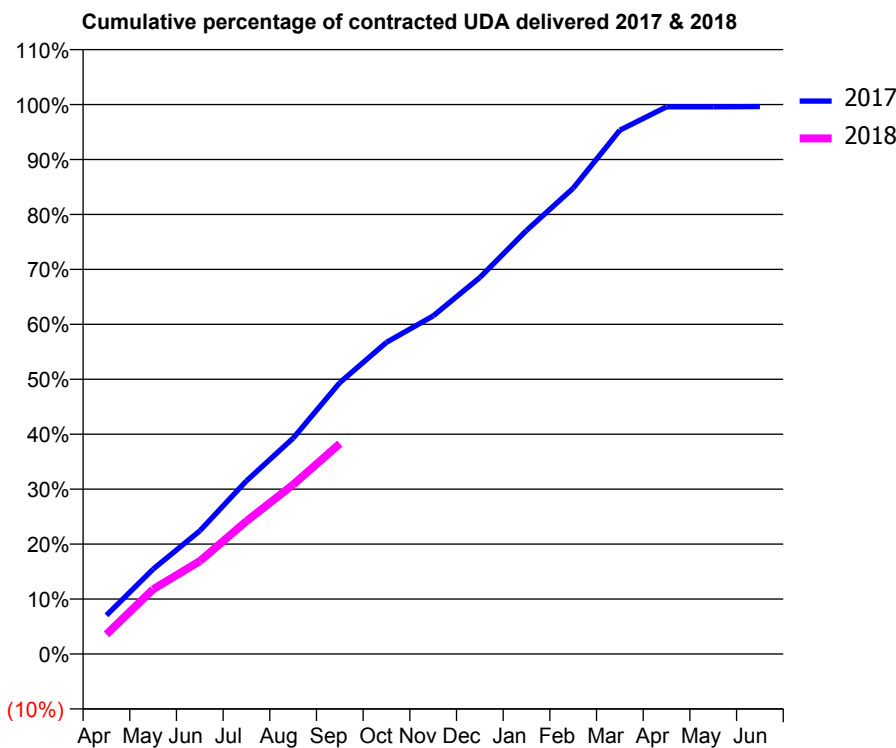
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,912       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £277,044.41 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,148         |                               |
| Quarter ending December 2016         | 3,065         | ↓                             |
| Quarter ending March 2017            | 3,108         | →                             |
| Quarter ending June 2017             | 3,060         | ↓                             |
| Quarter ending September 2017        | 2,944         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 628                               | 319   |
| May       | 1,376                             | 1,050 |
| June      | 1,997                             | 1,506 |
| July      | 2,807                             | 2,155 |
| August    | 3,501                             | 2,749 |
| September | 4,402                             | 3,412 |
| October   | 5,055                             |       |
| November  | 5,484                             |       |
| December  | 6,106                             |       |
| January   | 6,870                             |       |
| February  | 7,555                             |       |
| March     | 8,496                             |       |
| April     | 8,875                             |       |
| May       | 8,875                             |       |
| June      | 8,878                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 557         | 12.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 266      | 1,224       | 21.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 274      | 557         | 49.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 406      | 1,224       | 33.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 391      | 1,626       | 24.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 1,626       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 1,626       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

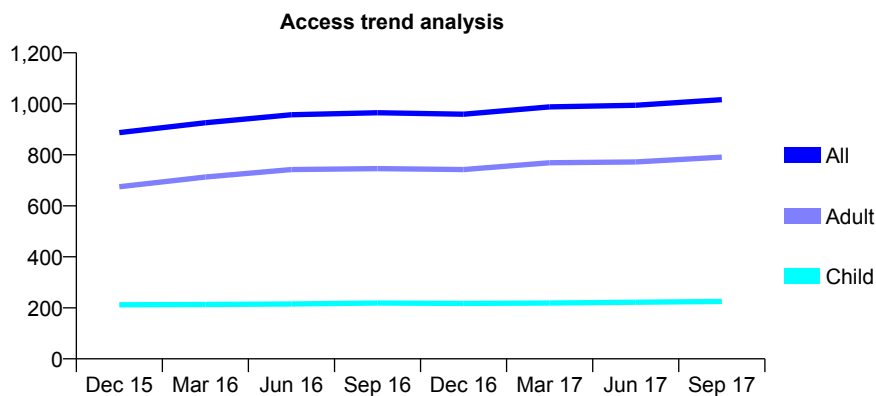
## Q46 - Vital Signs At a Glance Contract Report for 238422/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A HOLLAND |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,713      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £88,328.58 |

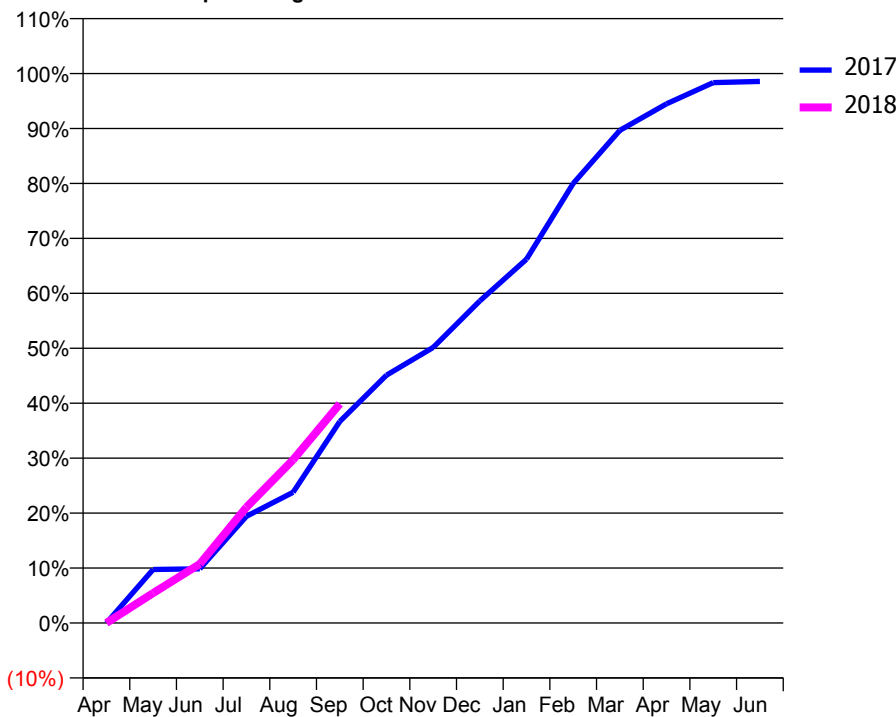
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 965         |                               |
| Quarter ending December 2016         | 959         | →                             |
| Quarter ending March 2017            | 988         | ↑                             |
| Quarter ending June 2017             | 994         | →                             |
| Quarter ending September 2017        | 1,016       | ↑                             |
| <b>Variance since September 2016</b> | <b>5.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 0     | 0     |
| May       | 264   | 148   |
| June      | 267   | 291   |
| July      | 527   | 572   |
| August    | 646   | 806   |
| September | 995   | 1,082 |
| October   | 1,224 |       |
| November  | 1,360 |       |
| December  | 1,590 |       |
| January   | 1,796 |       |
| February  | 2,170 |       |
| March     | 2,433 |       |
| April     | 2,563 |       |
| May       | 2,668 |       |
| June      | 2,674 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 128         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 389         | 11.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 61       | 128         | 47.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 115      | 389         | 29.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 107      | 434         | 24.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 434         | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 434         | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

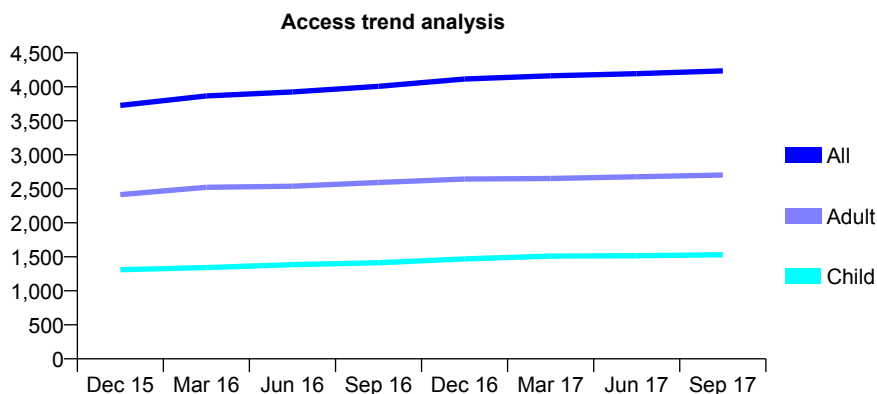
## Q46 - Vital Signs At a Glance Contract Report for 238821/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR AS HASNAIN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,879      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £471,995.27 |

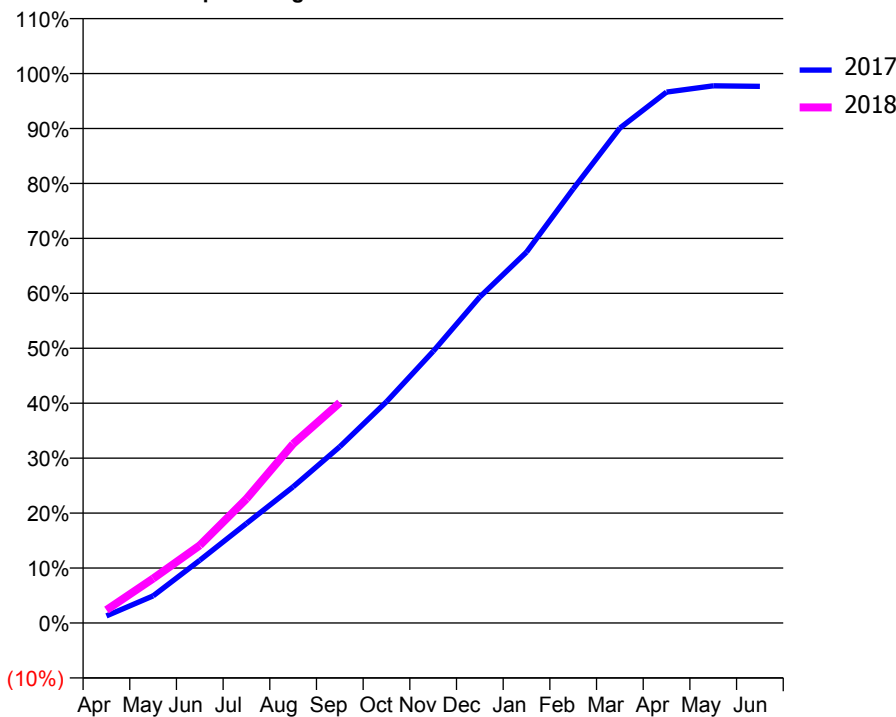
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,006       |                               |
| Quarter ending December 2016         | 4,115       | ↑                             |
| Quarter ending March 2017            | 4,162       | →                             |
| Quarter ending June 2017             | 4,194       | →                             |
| Quarter ending September 2017        | 4,234       | →                             |
| <b>Variance since September 2016</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 180                               | 328   |
| May       | 687                               | 1,123 |
| June      | 1,583                             | 1,962 |
| July      | 2,514                             | 3,139 |
| August    | 3,440                             | 4,524 |
| September | 4,454                             | 5,565 |
| October   | 5,588                             |       |
| November  | 6,861                             |       |
| December  | 8,237                             |       |
| January   | 9,367                             |       |
| February  | 10,964                            |       |
| March     | 12,501                            |       |
| April     | 13,410                            |       |
| May       | 13,567                            |       |
| June      | 13,555                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 958         | 11.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 222      | 1,433       | 15.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349      | 958         | 36.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 410      | 1,433       | 28.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 255      | 1,942       | 13.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,942       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,942       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

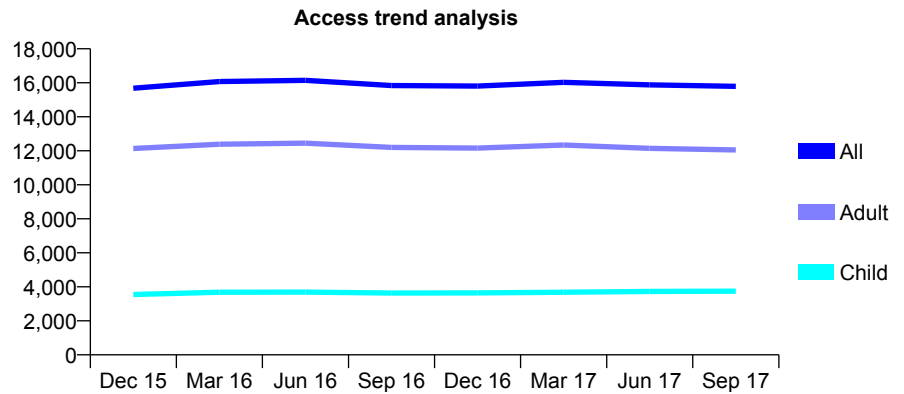
## Q46 - Vital Signs At a Glance Contract Report for 239615/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR RS SINGH             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 39,521        |
| Carry forward general activity (UDA)        | 280           |
| 17/18 Contracted orthodontic activity (UOA) | 1,091         |
| Carry forward orthodontic activity (UOA)    | -22           |
| Baseline contract value                     | £1,387,591.65 |

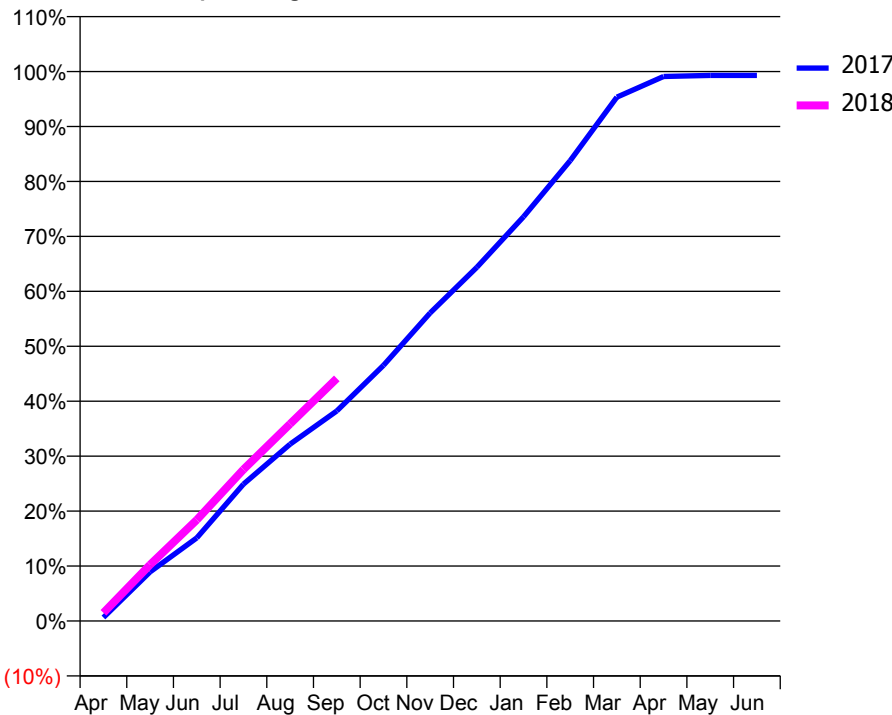
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 15,836        |                               |
| Quarter ending December 2016         | 15,805        | →                             |
| Quarter ending March 2017            | 16,024        | →                             |
| Quarter ending June 2017             | 15,879        | →                             |
| Quarter ending September 2017        | 15,795        | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 256                               | 585    |
| May       | 3,537                             | 4,049  |
| June      | 5,982                             | 7,275  |
| July      | 9,848                             | 10,901 |
| August    | 12,726                            | 14,179 |
| September | 15,105                            | 17,455 |
| October   | 18,392                            |        |
| November  | 22,159                            |        |
| December  | 25,439                            |        |
| January   | 29,073                            |        |
| February  | 33,110                            |        |
| March     | 37,677                            |        |
| April     | 39,163                            |        |
| May       | 39,240                            |        |
| June      | 39,241                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 207      | 2,134       | 9.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,446    | 7,719       | 18.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 777      | 2,134       | 36.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,417    | 7,719       | 44.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 554      | 8,821       | 6.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 8,821       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 8,821       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

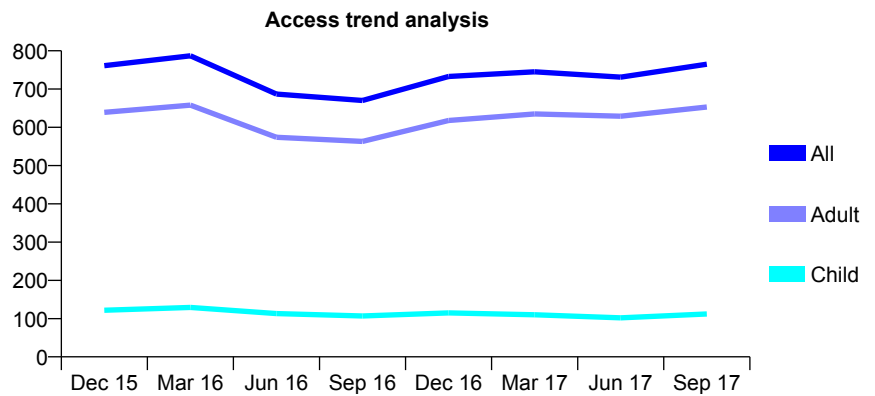
## Q46 - Vital Signs At a Glance Contract Report for 239615/0006 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR RS SINGH  |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2010   |
| Contract end date    | 31/03/2018   |

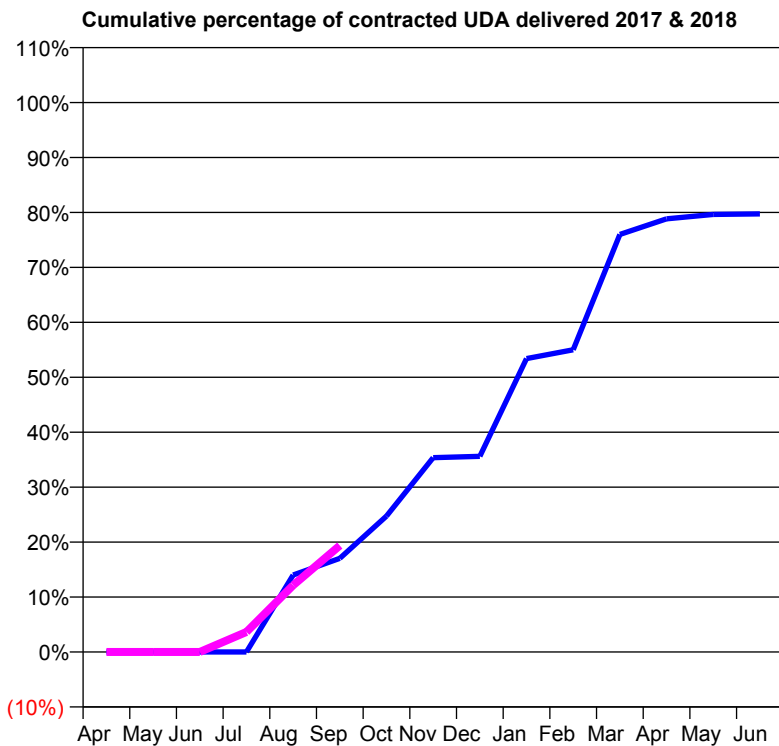
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,344      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £90,922.03 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 670          |                               |
| Quarter ending December 2016         | 733          | ↑                             |
| Quarter ending March 2017            | 745          | →                             |
| Quarter ending June 2017             | 731          | ↓                             |
| Quarter ending September 2017        | 765          | ↑                             |
| <b>Variance since September 2016</b> | <b>14.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 0                                 | 0    |
| June      | 0                                 | 0    |
| July      | 0                                 | 49   |
| August    | 188                               | 163  |
| September | 229                               | 260  |
| October   | 332                               |      |
| November  | 475                               |      |
| December  | 479                               |      |
| January   | 718                               |      |
| February  | 739                               |      |
| March     | 1,021                             |      |
| April     | 1,060                             |      |
| May       | 1,070                             |      |
| June      | 1,072                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 82          | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 351         | 0.6%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 82          | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 351         | 0.0%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 322      | 322         | 100.0%   | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 322         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 322         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

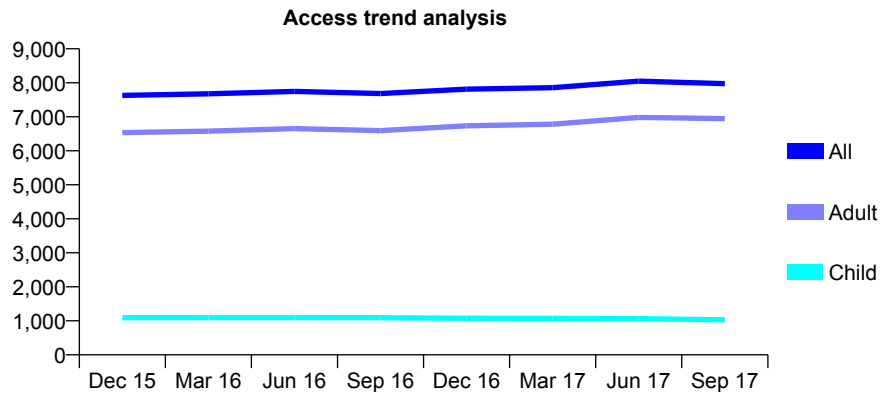
## Q46 - Vital Signs At a Glance Contract Report for 243698/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SALEEM  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 26,900      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £812,406.76 |

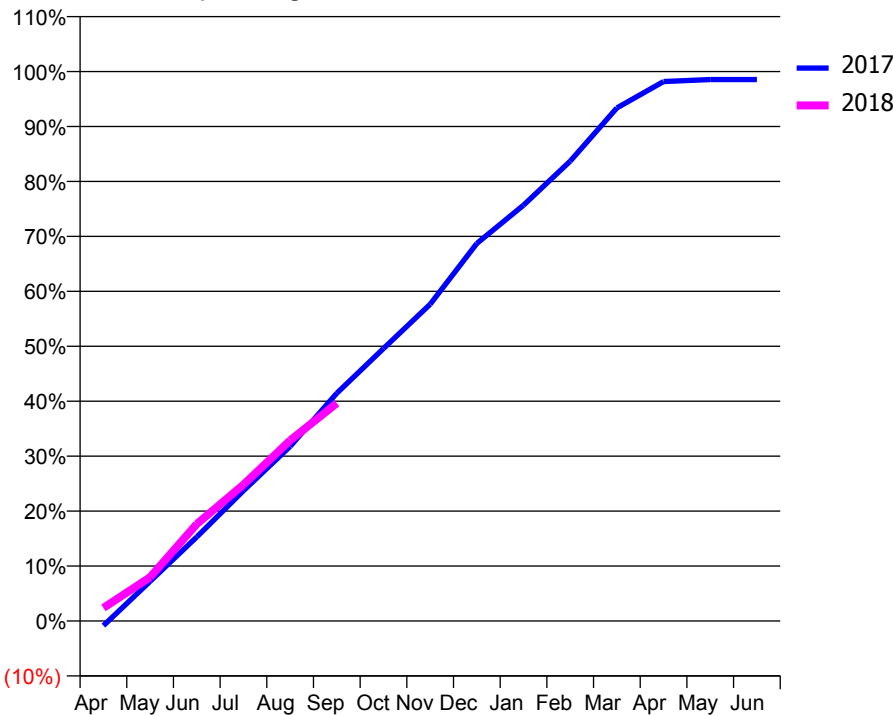
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,685       |                               |
| Quarter ending December 2016         | 7,815       | →                             |
| Quarter ending March 2017            | 7,855       | →                             |
| Quarter ending June 2017             | 8,048       | ↑                             |
| Quarter ending September 2017        | 7,975       | →                             |
| <b>Variance since September 2016</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2017   | 2018   |
| April                             | -234   | 640    |
| May                               | 1,942  | 2,146  |
| June                              | 4,118  | 4,749  |
| July                              | 6,381  | 6,677  |
| August                            | 8,546  | 8,841  |
| September                         | 11,154 | 10,665 |
| October                           | 13,337 |        |
| November                          | 15,506 |        |
| December                          | 18,486 |        |
| January                           | 20,358 |        |
| February                          | 22,512 |        |
| March                             | 25,117 |        |
| April                             | 26,405 |        |
| May                               | 26,504 |        |
| June                              | 26,505 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 799         | 10.6%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 768      | 4,532       | 16.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 444      | 799         | 55.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,994    | 4,532       | 44.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 619      | 4,032       | 15.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 4,032       | 1.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 4,032       | 1.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

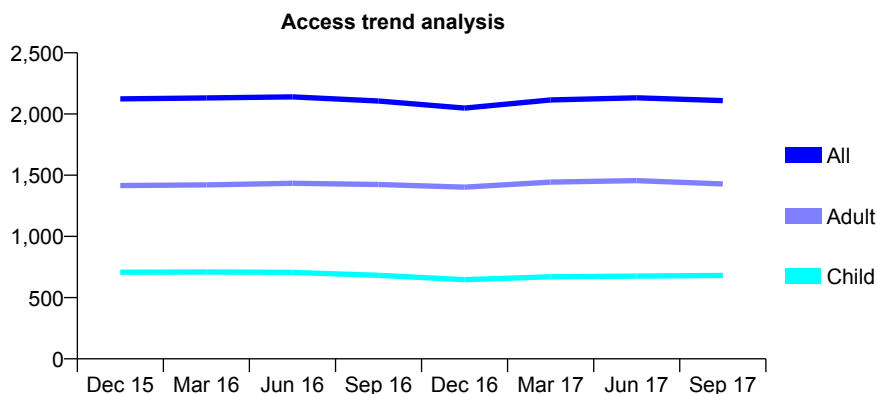
## Q46 - Vital Signs At a Glance Contract Report for 243698/0002 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR A SALEEM PARTNERSHIP |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 10/10/2008              |
| Contract end date    |                         |

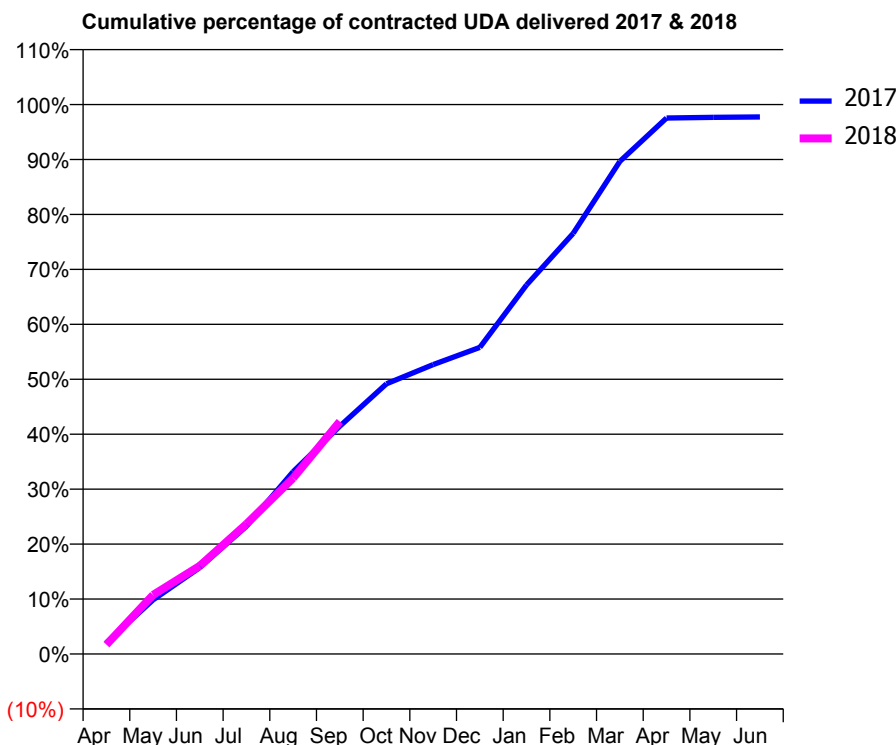
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,803       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £181,160.66 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,106       |                               |
| Quarter ending December 2016         | 2,049       | ↓                             |
| Quarter ending March 2017            | 2,115       | ↑                             |
| Quarter ending June 2017             | 2,132       | →                             |
| Quarter ending September 2017        | 2,110       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 140                               | 117   |
| May       | 670                               | 732   |
| June      | 1,071                             | 1,092 |
| July      | 1,583                             | 1,610 |
| August    | 2,258                             | 2,178 |
| September | 2,821                             | 2,879 |
| October   | 3,346                             |       |
| November  | 3,583                             |       |
| December  | 3,796                             |       |
| January   | 4,568                             |       |
| February  | 5,208                             |       |
| March     | 6,099                             |       |
| April     | 6,636                             |       |
| May       | 6,645                             |       |
| June      | 6,649                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 578         | 7.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 187      | 1,076       | 17.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 366      | 578         | 63.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 572      | 1,076       | 53.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 109      | 1,476       | 7.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,476       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,476       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



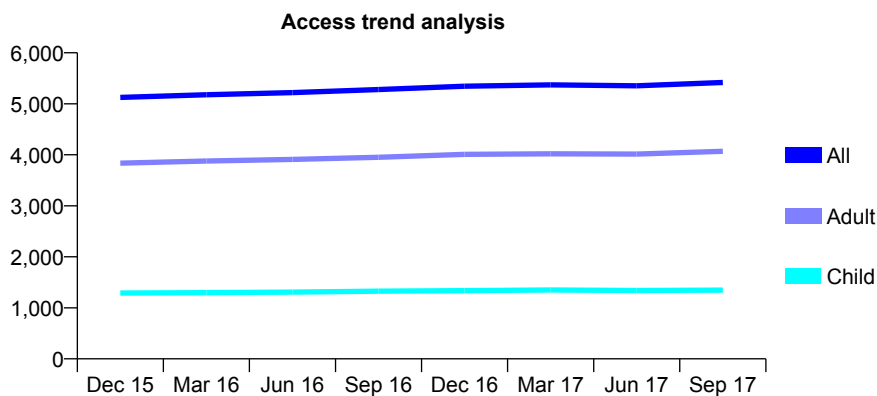
## Q46 - Vital Signs At a Glance Contract Report for 245372/0005 - September 2017

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Seedat, Ahmed and Hashmi |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 18/12/2008               |
| Contract end date    |                          |

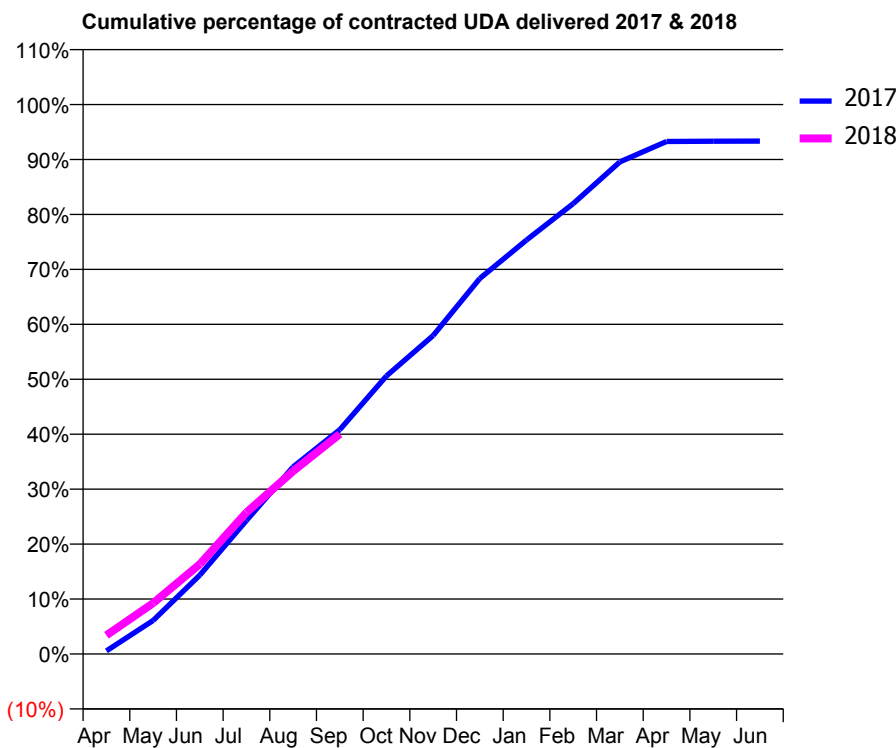
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £494,519.04 |

### ACCESS\*

| Patients seen in 24 months           | Total | Change since previous quarter |
|--------------------------------------|-------|-------------------------------|
| Quarter ending September 2016        | 5,280 |                               |
| Quarter ending December 2016         | 5,346 | →                             |
| Quarter ending March 2017            | 5,370 | →                             |
| Quarter ending June 2017             | 5,354 | →                             |
| Quarter ending September 2017        | 5,419 | →                             |
| <b>Variance since September 2016</b> | 2.6%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 114                               | 682   |
| May       | 1,220                             | 1,851 |
| June      | 2,871                             | 3,269 |
| July      | 4,863                             | 5,150 |
| August    | 6,810                             | 6,655 |
| September | 8,168                             | 8,005 |
| October   | 10,122                            |       |
| November  | 11,590                            |       |
| December  | 13,671                            |       |
| January   | 15,065                            |       |
| February  | 16,393                            |       |
| March     | 17,912                            |       |
| April     | 18,653                            |       |
| May       | 18,663                            |       |
| June      | 18,669                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,244       | 7.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 318      | 3,019       | 10.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 882      | 1,244       | 70.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,998    | 3,019       | 66.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 193      | 3,911       | 4.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,911       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 3,911       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

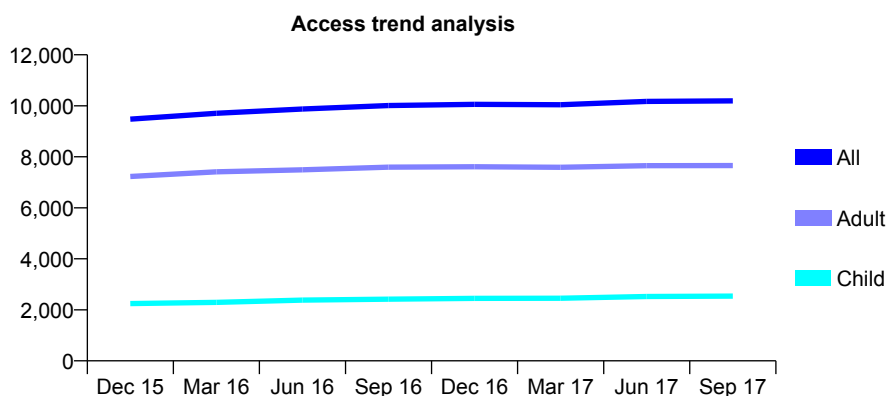
## Q46 - Vital Signs At a Glance Contract Report for 245372/0006 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR KK SARANGI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2011    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 29,210      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £722,245.86 |

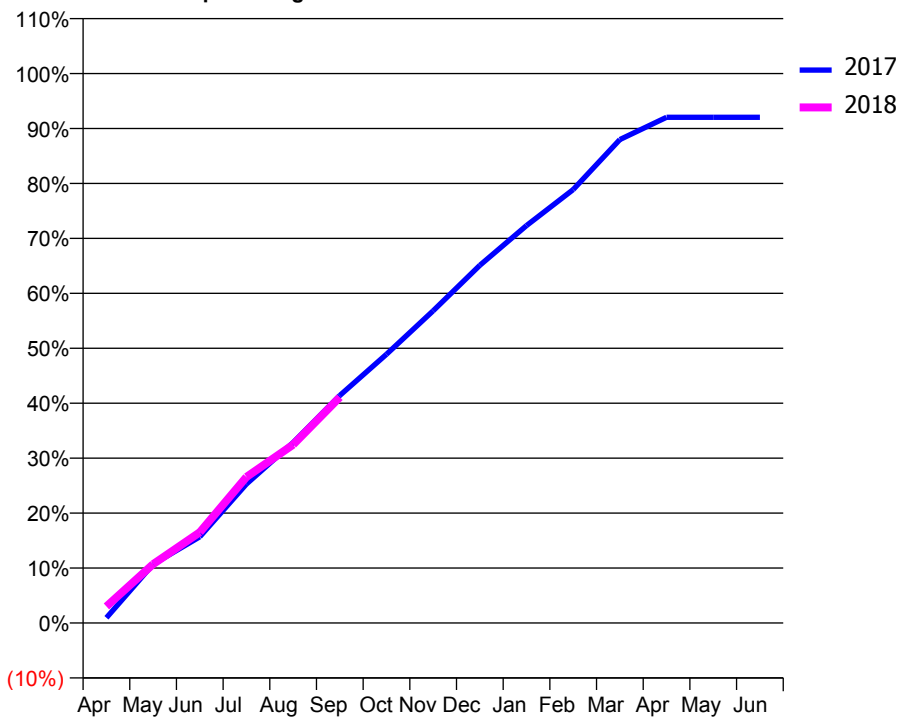
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,013      |                               |
| Quarter ending December 2016         | 10,058      | →                             |
| Quarter ending March 2017            | 10,042      | →                             |
| Quarter ending June 2017             | 10,175      | →                             |
| Quarter ending September 2017        | 10,196      | →                             |
| <b>Variance since September 2016</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 279                               | 882    |
| May       | 3,126                             | 3,130  |
| June      | 4,582                             | 4,820  |
| July      | 7,391                             | 7,764  |
| August    | 9,594                             | 9,477  |
| September | 12,099                            | 12,005 |
| October   | 14,289                            |        |
| November  | 16,599                            |        |
| December  | 19,016                            |        |
| January   | 21,125                            |        |
| February  | 23,038                            |        |
| March     | 25,699                            |        |
| April     | 26,886                            |        |
| May       | 26,884                            |        |
| June      | 26,884                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 2,008       | 5.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 760      | 5,873       | 12.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,354    | 2,008       | 67.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,693    | 5,873       | 62.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 409      | 7,253       | 5.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 7,253       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 92       | 7,253       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 11          | 63.6%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

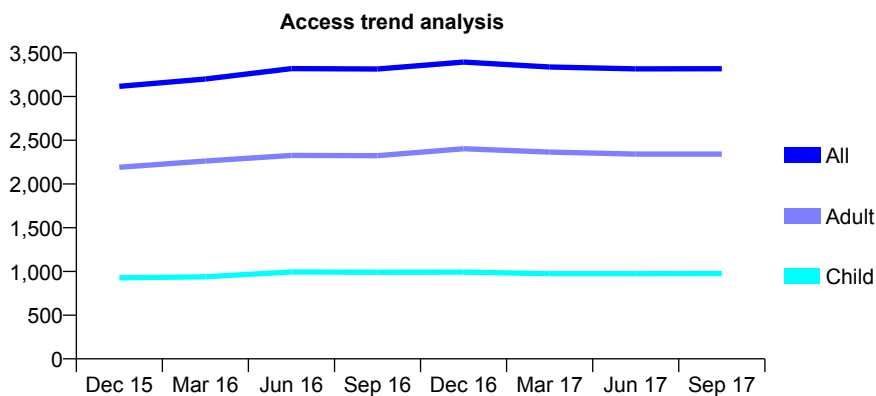
## Q46 - Vital Signs At a Glance Contract Report for 245658/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR K HAMEED  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,433       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,671.97 |

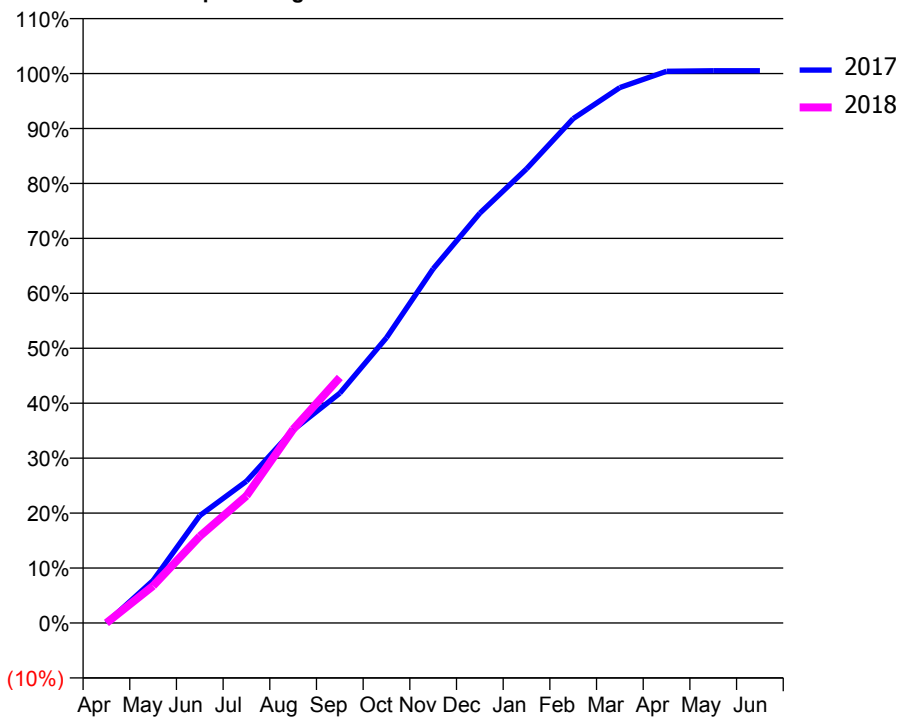
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,315       |                               |
| Quarter ending December 2016         | 3,394       | ↑                             |
| Quarter ending March 2017            | 3,338       | ↓                             |
| Quarter ending June 2017             | 3,316       | →                             |
| Quarter ending September 2017        | 3,318       | →                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 3                                 | 0     |
| May       | 654                               | 570   |
| June      | 1,648                             | 1,331 |
| July      | 2,177                             | 1,952 |
| August    | 2,962                             | 2,973 |
| September | 3,527                             | 3,769 |
| October   | 4,378                             |       |
| November  | 5,436                             |       |
| December  | 6,289                             |       |
| January   | 6,969                             |       |
| February  | 7,742                             |       |
| March     | 8,218                             |       |
| April     | 8,467                             |       |
| May       | 8,475                             |       |
| June      | 8,475                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 793         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 253      | 1,486       | 17.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 542      | 793         | 68.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 783      | 1,486       | 52.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 2,139       | 6.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,139       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 2,139       | 2.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

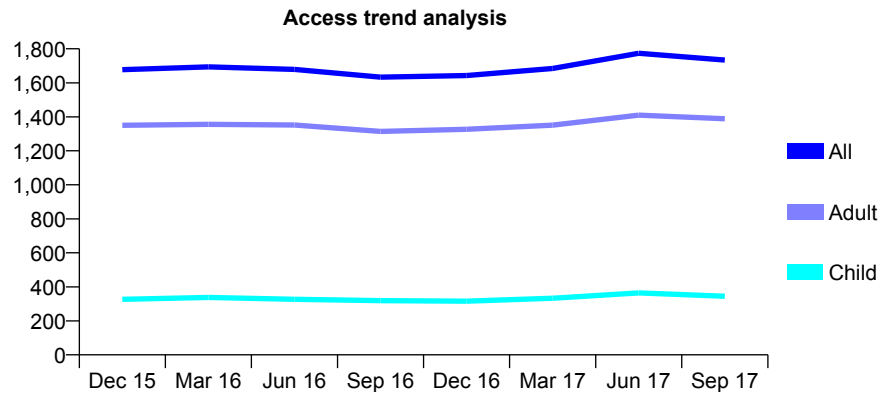
## Q46 - Vital Signs At a Glance Contract Report for 246441/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR R KEIGHOBADI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,431       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,245.99 |

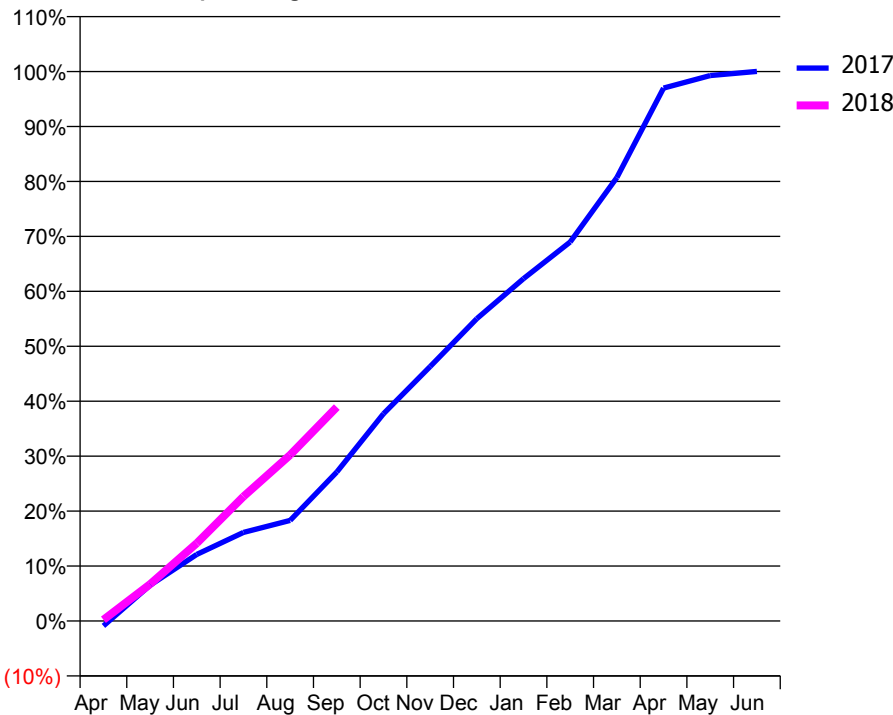
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,633       |                               |
| Quarter ending December 2016         | 1,643       | →                             |
| Quarter ending March 2017            | 1,684       | ↑                             |
| Quarter ending June 2017             | 1,774       | ↑                             |
| Quarter ending September 2017        | 1,734       | ↓                             |
| <b>Variance since September 2016</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -49                               | 12    |
| May       | 354                               | 364   |
| June      | 658                               | 769   |
| July      | 875                               | 1,230 |
| August    | 994                               | 1,641 |
| September | 1,473                             | 2,115 |
| October   | 2,049                             |       |
| November  | 2,516                             |       |
| December  | 2,988                             |       |
| January   | 3,383                             |       |
| February  | 3,747                             |       |
| March     | 4,383                             |       |
| April     | 5,267                             |       |
| May       | 5,390                             |       |
| June      | 5,432                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 226         | 6.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 149      | 904         | 16.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 62       | 226         | 27.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 317      | 904         | 35.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 122      | 779         | 15.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 779         | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 779         | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

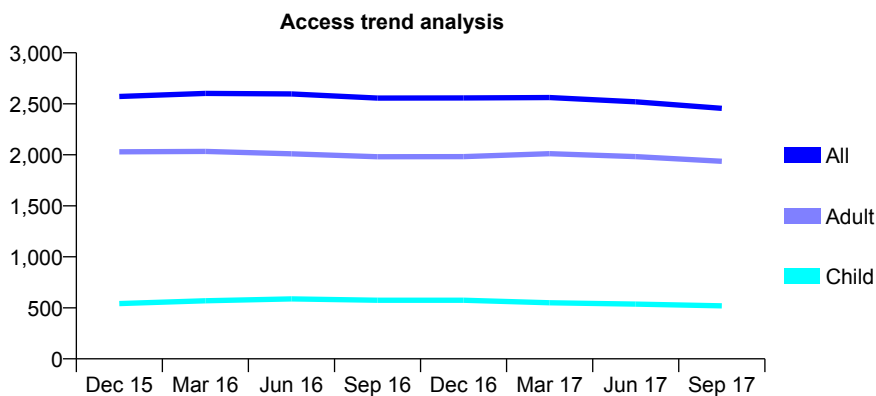
## Q46 - Vital Signs At a Glance Contract Report for 253081/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS GM Zverblis |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,542       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £211,209.07 |

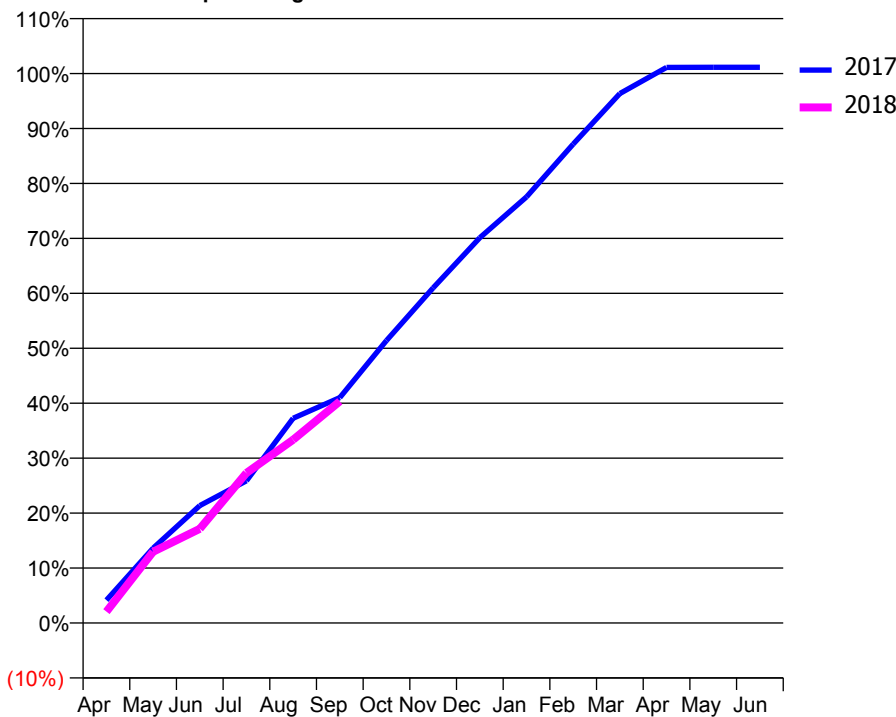
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,556         |                               |
| Quarter ending December 2016         | 2,557         | →                             |
| Quarter ending March 2017            | 2,561         | →                             |
| Quarter ending June 2017             | 2,519         | ↓                             |
| Quarter ending September 2017        | 2,456         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 356                               | 177   |
| May       | 1,163                             | 1,107 |
| June      | 1,824                             | 1,464 |
| July      | 2,210                             | 2,333 |
| August    | 3,183                             | 2,849 |
| September | 3,504                             | 3,447 |
| October   | 4,391                             |       |
| November  | 5,210                             |       |
| December  | 5,989                             |       |
| January   | 6,623                             |       |
| February  | 7,445                             |       |
| March     | 8,229                             |       |
| April     | 8,636                             |       |
| May       | 8,638                             |       |
| June      | 8,638                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 364         | 5.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 310      | 1,558       | 19.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 244      | 364         | 67.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 902      | 1,558       | 57.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 133      | 1,766       | 7.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 1,766       | 1.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 1,766       | 1.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

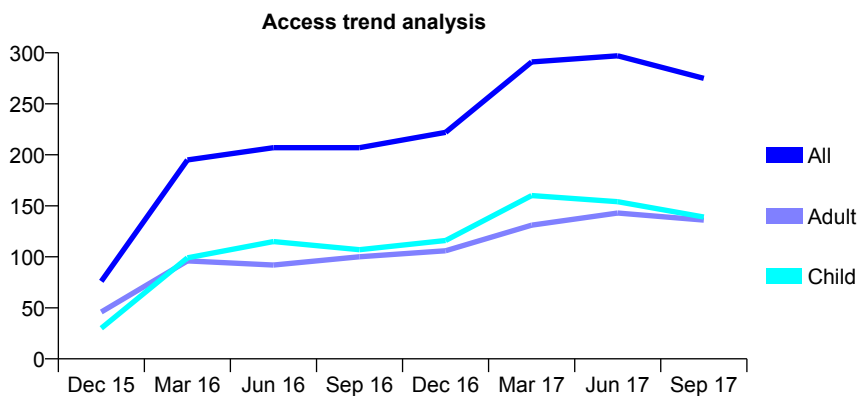
## Q46 - Vital Signs At a Glance Contract Report for 253081/0003 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS GM Zverblis |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 14/09/2015       |
| Contract end date    |                  |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 730        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,049.94 |

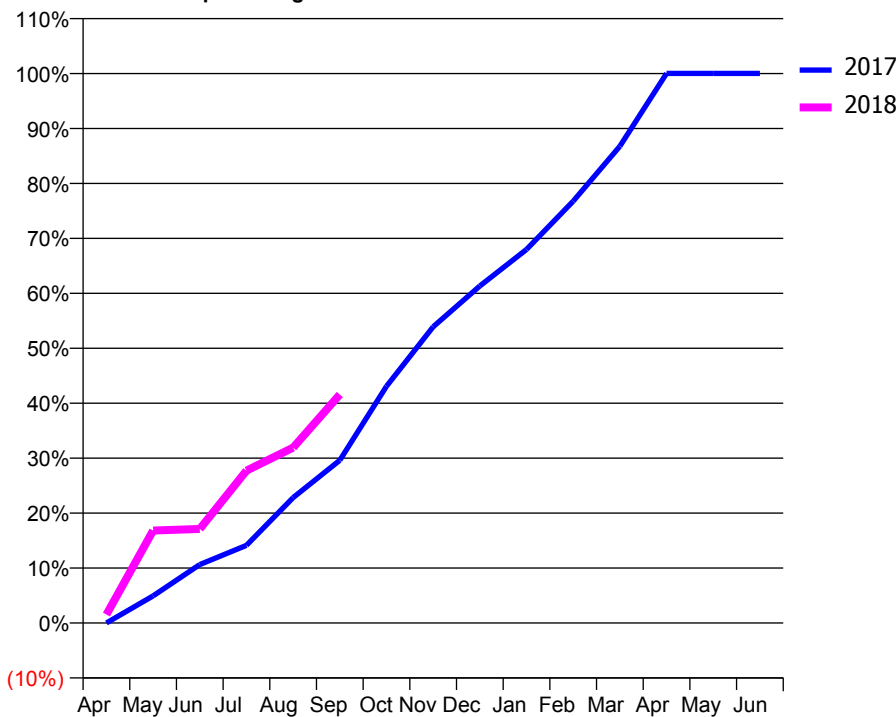
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 207          |                               |
| Quarter ending December 2016         | 222          | ↑                             |
| Quarter ending March 2017            | 291          | ↑                             |
| Quarter ending June 2017             | 297          | ↑                             |
| Quarter ending September 2017        | 275          | ↓                             |
| <b>Variance since September 2016</b> | <b>32.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017 | 2018 |
|-----------|------|------|
| April     | 0    | 11   |
| May       | 36   | 123  |
| June      | 78   | 125  |
| July      | 103  | 202  |
| August    | 167  | 233  |
| September | 216  | 304  |
| October   | 315  |      |
| November  | 394  |      |
| December  | 448  |      |
| January   | 496  |      |
| February  | 560  |      |
| March     | 633  |      |
| April     | 730  |      |
| May       | 730  |      |
| June      | 730  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 119         | 3.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 110         | 9.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 34       | 119         | 28.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 25       | 110         | 22.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 180         | 10.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 180         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 180         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

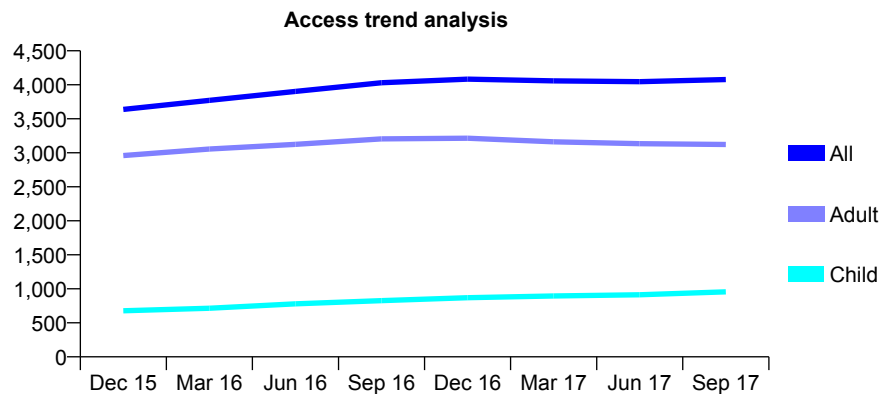
## Q46 - Vital Signs At a Glance Contract Report for 258873/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR VK AGGARWAL |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2012     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,233      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £327,198.52 |

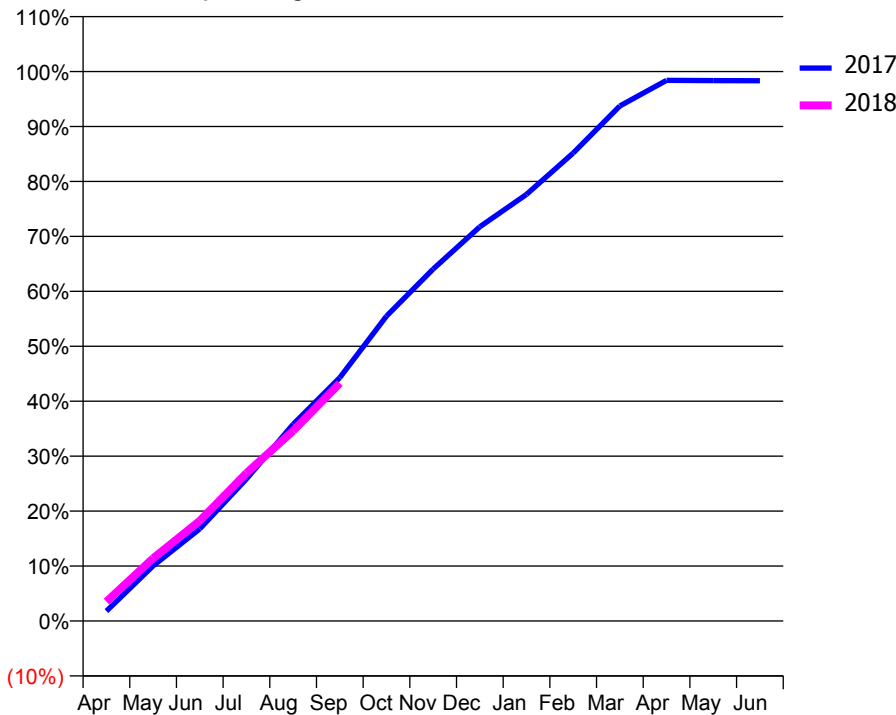
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,031       |                               |
| Quarter ending December 2016         | 4,084       | →                             |
| Quarter ending March 2017            | 4,058       | →                             |
| Quarter ending June 2017             | 4,046       | →                             |
| Quarter ending September 2017        | 4,077       | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 238                               | 467   |
| May       | 1,329                             | 1,512 |
| June      | 2,220                             | 2,414 |
| July      | 3,421                             | 3,564 |
| August    | 4,737                             | 4,582 |
| September | 5,862                             | 5,726 |
| October   | 7,343                             |       |
| November  | 8,475                             |       |
| December  | 9,495                             |       |
| January   | 10,275                            |       |
| February  | 11,270                            |       |
| March     | 12,402                            |       |
| April     | 13,019                            |       |
| May       | 13,013                            |       |
| June      | 13,010                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 841         | 10.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 309      | 2,482       | 12.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 524      | 841         | 62.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,730    | 2,482       | 69.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 195      | 3,038       | 6.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 3,038       | 2.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,038       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 27          | 96.3%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 27          | 96.3%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



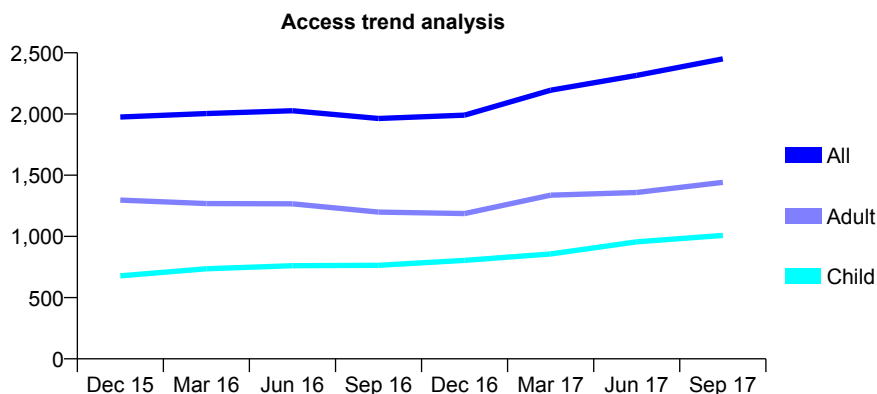
## Q46 - Vital Signs At a Glance Contract Report for 261963/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS A AHMED |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,625       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,324.04 |

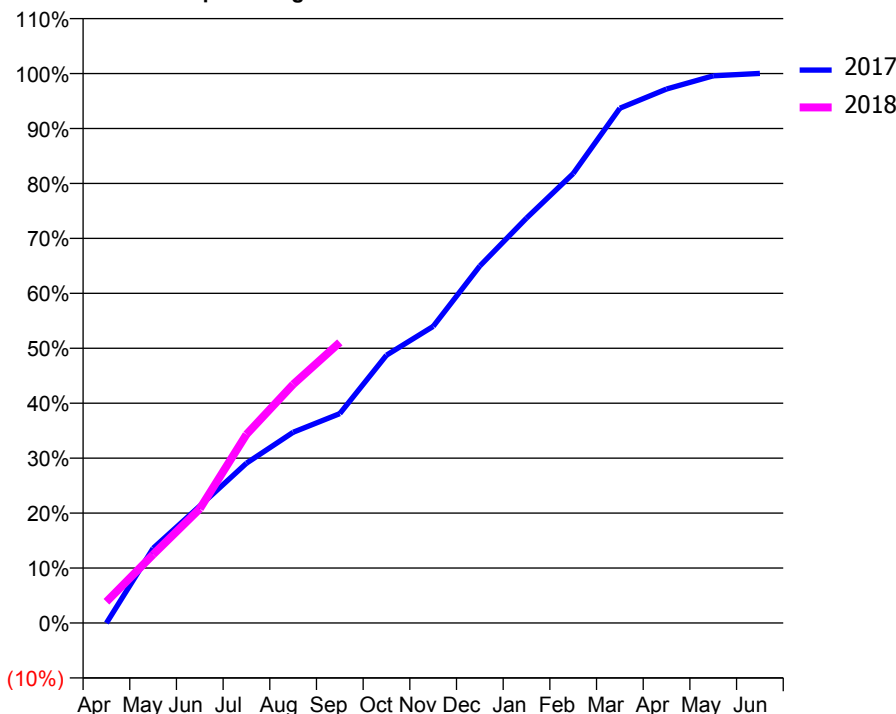
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,963        |                               |
| Quarter ending December 2016         | 1,991        | →                             |
| Quarter ending March 2017            | 2,194        | ↑                             |
| Quarter ending June 2017             | 2,315        | ↑                             |
| Quarter ending September 2017        | 2,450        | ↑                             |
| <b>Variance since September 2016</b> | <b>24.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -3                                | 256   |
| May       | 901                               | 826   |
| June      | 1,411                             | 1,377 |
| July      | 1,928                             | 2,274 |
| August    | 2,300                             | 2,877 |
| September | 2,525                             | 3,383 |
| October   | 3,229                             |       |
| November  | 3,577                             |       |
| December  | 4,304                             |       |
| January   | 4,881                             |       |
| February  | 5,419                             |       |
| March     | 6,207                             |       |
| April     | 6,439                             |       |
| May       | 6,598                             |       |
| June      | 6,626                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 835         | 13.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 156      | 1,041       | 15.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 459      | 835         | 55.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 572      | 1,041       | 54.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 1,696       | 6.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,696       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,696       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

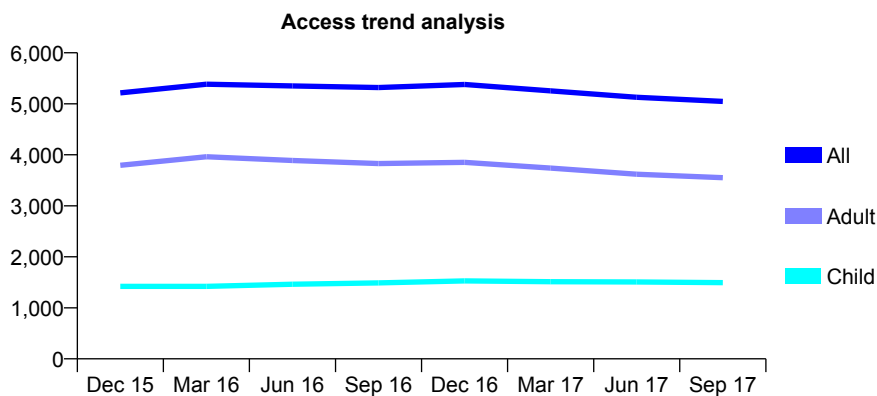
## Q46 - Vital Signs At a Glance Contract Report for 295183/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR CC LIU    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2014   |
| Contract end date    |              |

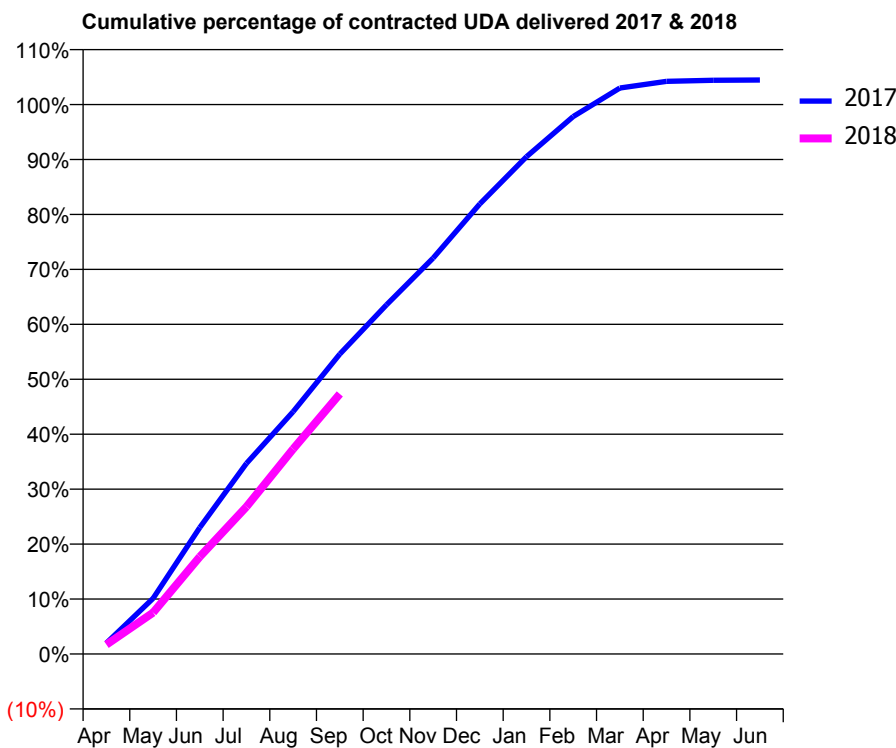
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,034      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £436,663.49 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,319         |                               |
| Quarter ending December 2016         | 5,379         | →                             |
| Quarter ending March 2017            | 5,253         | ↓                             |
| Quarter ending June 2017             | 5,128         | ↓                             |
| Quarter ending September 2017        | 5,047         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 301                               | 256   |
| May       | 1,521                             | 1,134 |
| June      | 3,462                             | 2,661 |
| July      | 5,215                             | 4,029 |
| August    | 6,632                             | 5,611 |
| September | 8,205                             | 7,114 |
| October   | 9,554                             |       |
| November  | 10,834                            |       |
| December  | 12,314                            |       |
| January   | 13,605                            |       |
| February  | 14,705                            |       |
| March     | 15,487                            |       |
| April     | 15,669                            |       |
| May       | 15,698                            |       |
| June      | 15,704                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 883         | 6.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 263      | 1,935       | 13.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 348      | 883         | 39.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 702      | 1,935       | 36.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 356      | 2,740       | 13.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,740       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,740       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

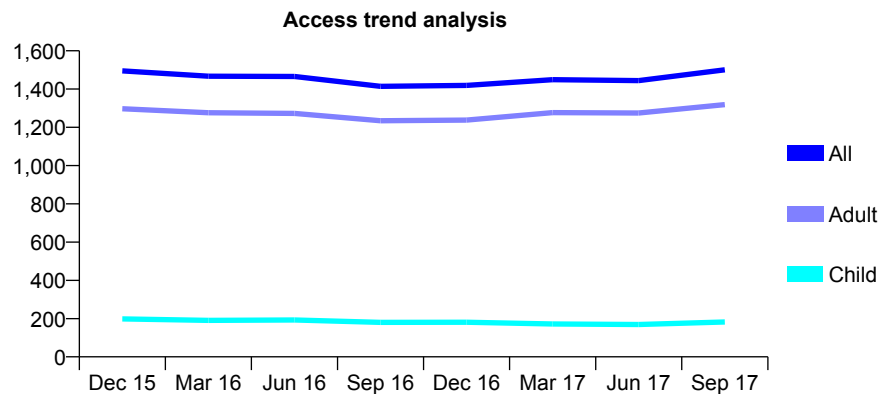
## Q46 - Vital Signs At a Glance Contract Report for 305294/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DC MOSS   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

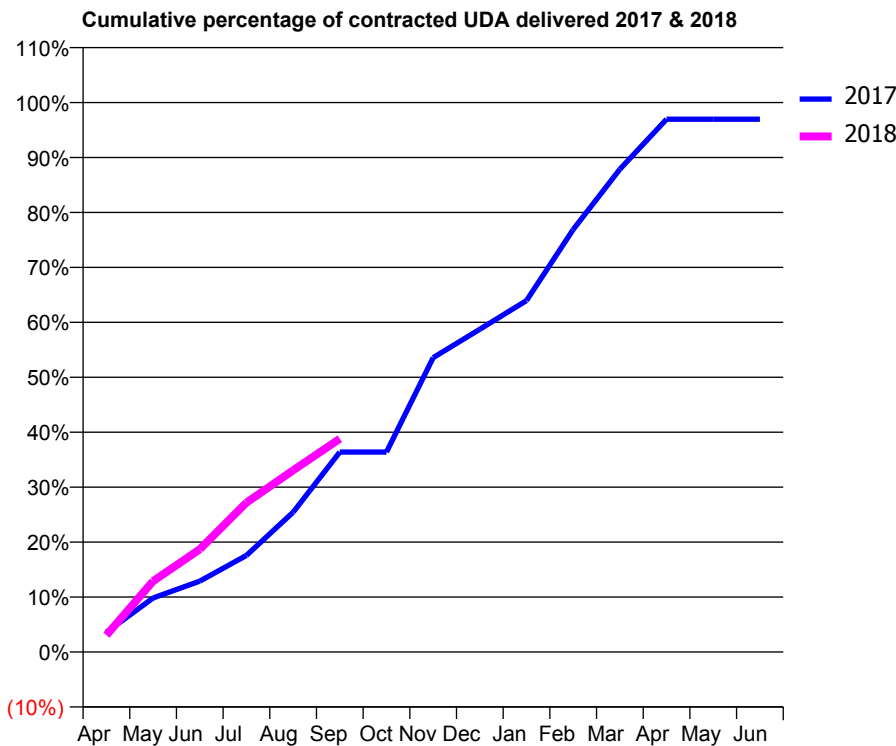
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,720       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £185,067.54 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,414       |                               |
| Quarter ending December 2016         | 1,419       | →                             |
| Quarter ending March 2017            | 1,449       | ↑                             |
| Quarter ending June 2017             | 1,444       | →                             |
| Quarter ending September 2017        | 1,501       | ↑                             |
| <b>Variance since September 2016</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 242                               | 206   |
| May       | 661                               | 867   |
| June      | 866                               | 1,256 |
| July      | 1,181                             | 1,828 |
| August    | 1,710                             | 2,222 |
| September | 2,446                             | 2,609 |
| October   | 2,446                             |       |
| November  | 3,600                             |       |
| December  | 3,948                             |       |
| January   | 4,298                             |       |
| February  | 5,167                             |       |
| March     | 5,904                             |       |
| April     | 6,515                             |       |
| May       | 6,515                             |       |
| June      | 6,515                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 128         | 2.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 68       | 749         | 9.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 63       | 128         | 49.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 331      | 749         | 44.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 777         | 0.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 777         | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 777         | 2.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

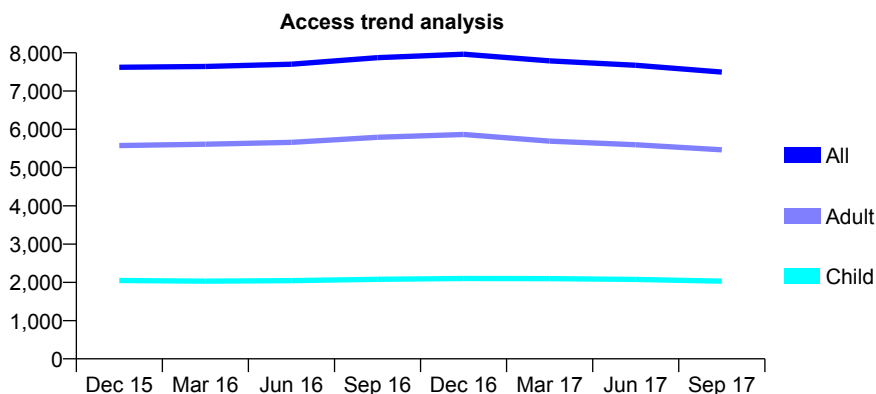
## Q46 - Vital Signs At a Glance Contract Report for 309788/0001 - September 2017

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Crown Dental Practice Partnership |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2006                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,972      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £773,269.68 |

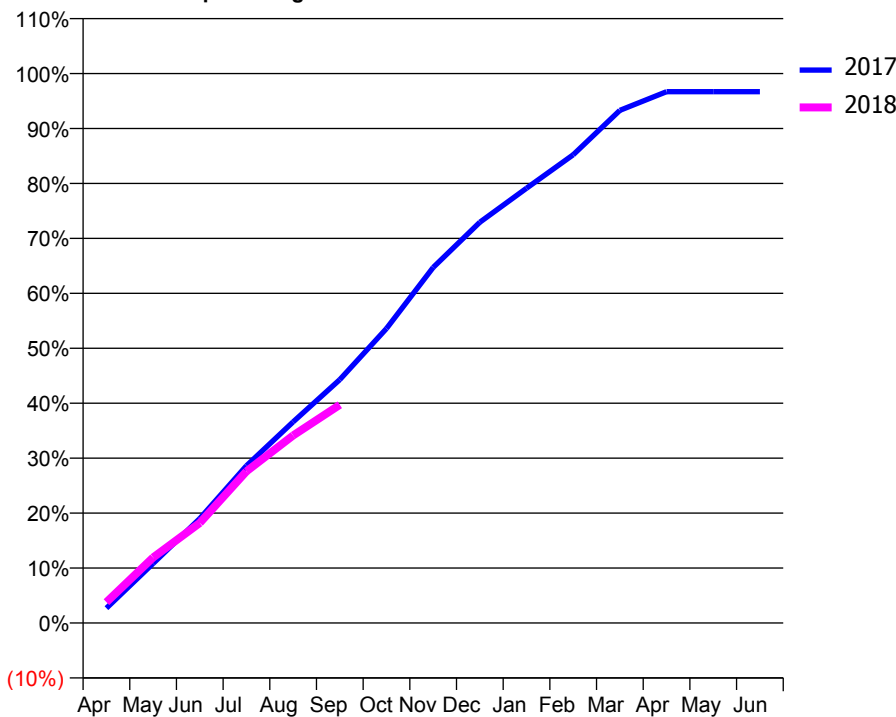
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 7,872         |                               |
| Quarter ending December 2016         | 7,965         | →                             |
| Quarter ending March 2017            | 7,788         | ↓                             |
| Quarter ending June 2017             | 7,673         | ↓                             |
| Quarter ending September 2017        | 7,495         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 620                               | 870   |
| May       | 2,489                             | 2,741 |
| June      | 4,366                             | 4,181 |
| July      | 6,577                             | 6,342 |
| August    | 8,409                             | 7,841 |
| September | 10,178                            | 9,121 |
| October   | 12,312                            |       |
| November  | 14,865                            |       |
| December  | 16,752                            |       |
| January   | 18,178                            |       |
| February  | 19,574                            |       |
| March     | 21,432                            |       |
| April     | 22,211                            |       |
| May       | 22,213                            |       |
| June      | 22,213                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,252       | 6.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 519      | 3,255       | 15.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 640      | 1,252       | 51.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,479    | 3,255       | 45.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 662      | 4,208       | 15.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 4,208       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 4,208       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

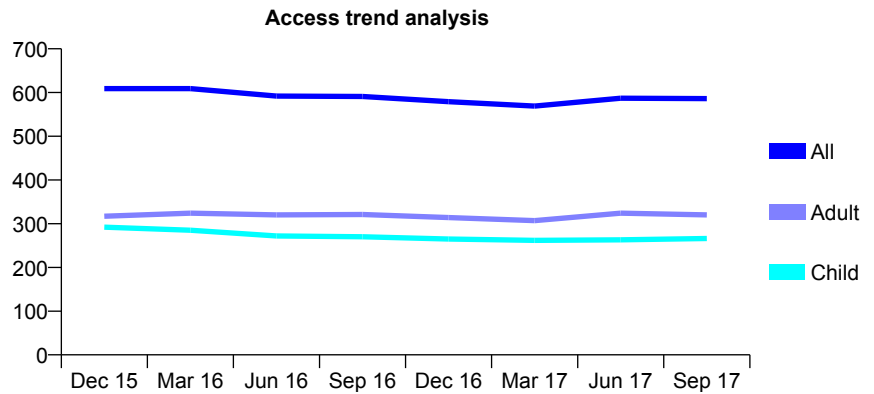
## Q46 - Vital Signs At a Glance Contract Report for 319546/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR PA HIND              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,260      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 294        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £70,916.75 |

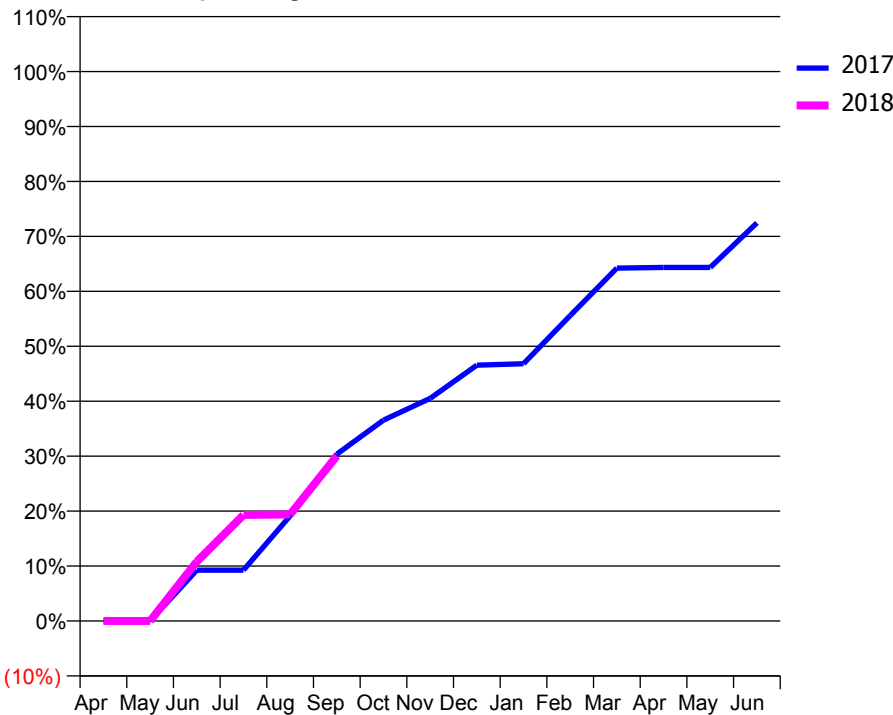
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 591           |                               |
| Quarter ending December 2016         | 579           | ↓                             |
| Quarter ending March 2017            | 569           | ↓                             |
| Quarter ending June 2017             | 587           | ↑                             |
| Quarter ending September 2017        | 586           | →                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2017  | 2018 |
| April                             | 0     | 0    |
| May                               | 0     | 0    |
| June                              | 209   | 244  |
| July                              | 209   | 436  |
| August                            | 432   | 438  |
| September                         | 686   | 679  |
| October                           | 826   |      |
| November                          | 915   |      |
| December                          | 1,052 |      |
| January                           | 1,058 |      |
| February                          | 1,256 |      |
| March                             | 1,451 |      |
| April                             | 1,454 |      |
| May                               | 1,454 |      |
| June                              | 1,637 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 231         | 15.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 26       | 202         | 12.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127      | 231         | 55.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 104      | 202         | 51.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 341         | 0.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 341         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 341         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

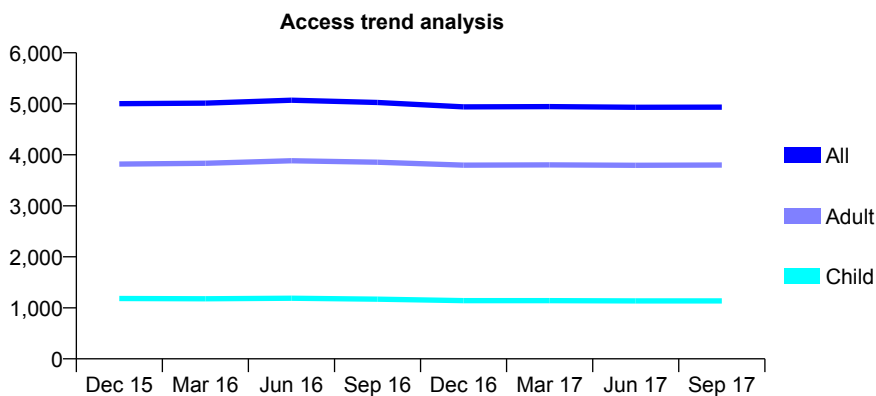
## Q46 - Vital Signs At a Glance Contract Report for 321508/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR M MILNE   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

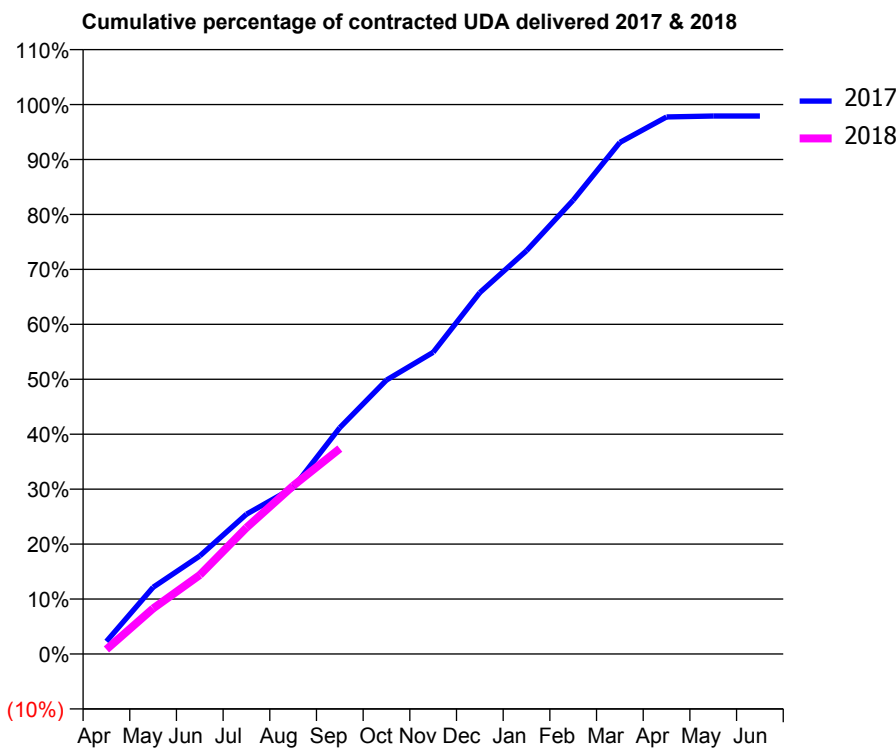
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,470      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £539,885.23 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,026         |                               |
| Quarter ending December 2016         | 4,939         | ↓                             |
| Quarter ending March 2017            | 4,945         | →                             |
| Quarter ending June 2017             | 4,931         | →                             |
| Quarter ending September 2017        | 4,935         | →                             |
| <b>Variance since September 2016</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 354                               | 128   |
| May       | 1,879                             | 1,281 |
| June      | 2,760                             | 2,223 |
| July      | 3,937                             | 3,559 |
| August    | 4,679                             | 4,736 |
| September | 6,372                             | 5,782 |
| October   | 7,712                             |       |
| November  | 8,494                             |       |
| December  | 10,175                            |       |
| January   | 11,355                            |       |
| February  | 12,776                            |       |
| March     | 14,404                            |       |
| April     | 15,119                            |       |
| May       | 15,145                            |       |
| June      | 15,145                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 708         | 11.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 612      | 2,657       | 23.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299      | 708         | 42.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,182    | 2,657       | 44.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 369      | 3,034       | 12.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 3,034       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 3,034       | 2.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

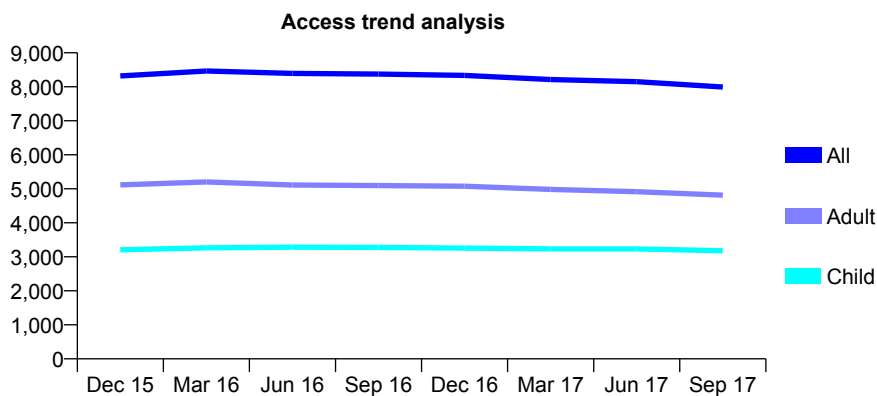
## Q46 - Vital Signs At a Glance Contract Report for 322946/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MR MA SOMERVILLE |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,740      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £686,420.84 |

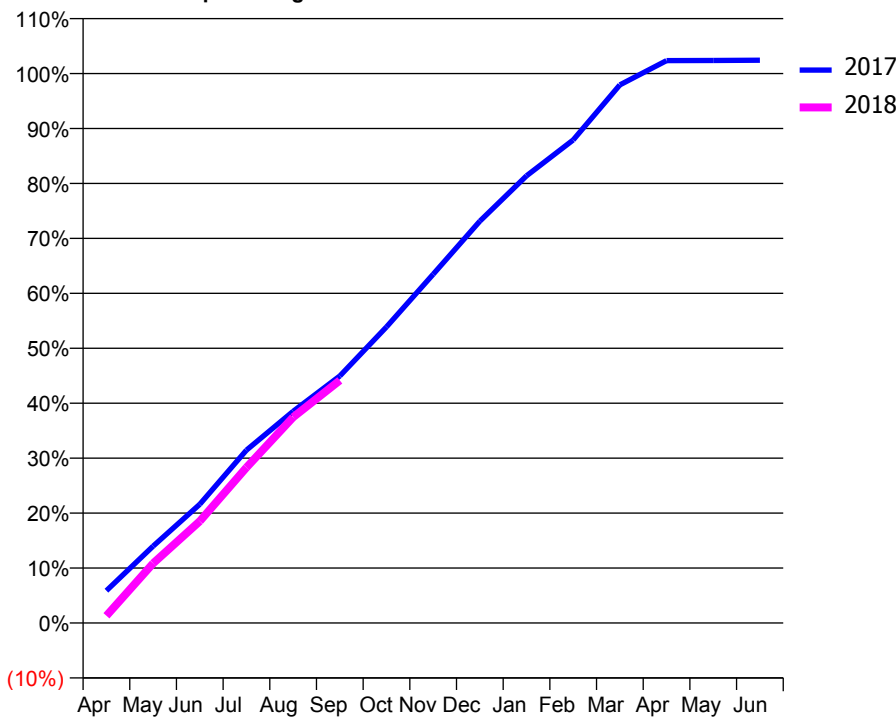
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,374         |                               |
| Quarter ending December 2016         | 8,335         | →                             |
| Quarter ending March 2017            | 8,214         | ↓                             |
| Quarter ending June 2017             | 8,150         | →                             |
| Quarter ending September 2017        | 7,994         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,339  | 302    |
| May       | 3,179  | 2,468  |
| June      | 4,915  | 4,215  |
| July      | 7,154  | 6,435  |
| August    | 8,758  | 8,516  |
| September | 10,222 | 10,039 |
| October   | 12,252 |        |
| November  | 14,431 |        |
| December  | 16,631 |        |
| January   | 18,503 |        |
| February  | 19,989 |        |
| March     | 22,271 |        |
| April     | 23,274 |        |
| May       | 23,279 |        |
| June      | 23,289 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 264      | 2,267       | 11.6%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 805      | 3,324       | 24.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,173    | 2,267       | 51.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,473    | 3,324       | 44.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 632      | 4,595       | 13.8%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,595       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 4,595       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



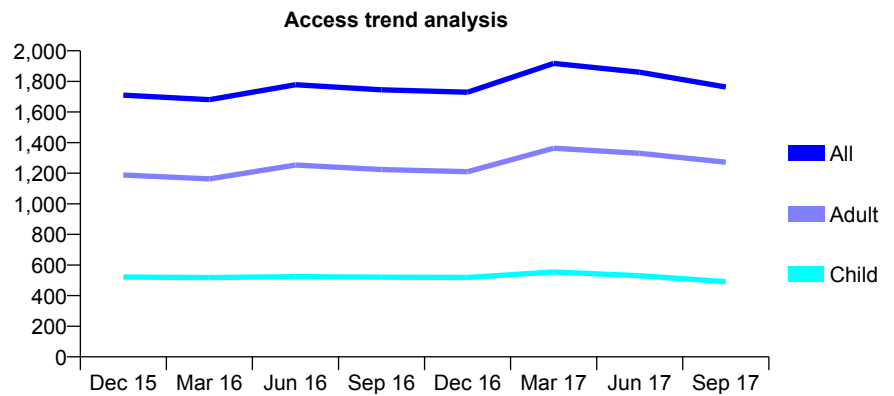
## Q46 - Vital Signs At a Glance Contract Report for 323756/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr M Mahmood |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

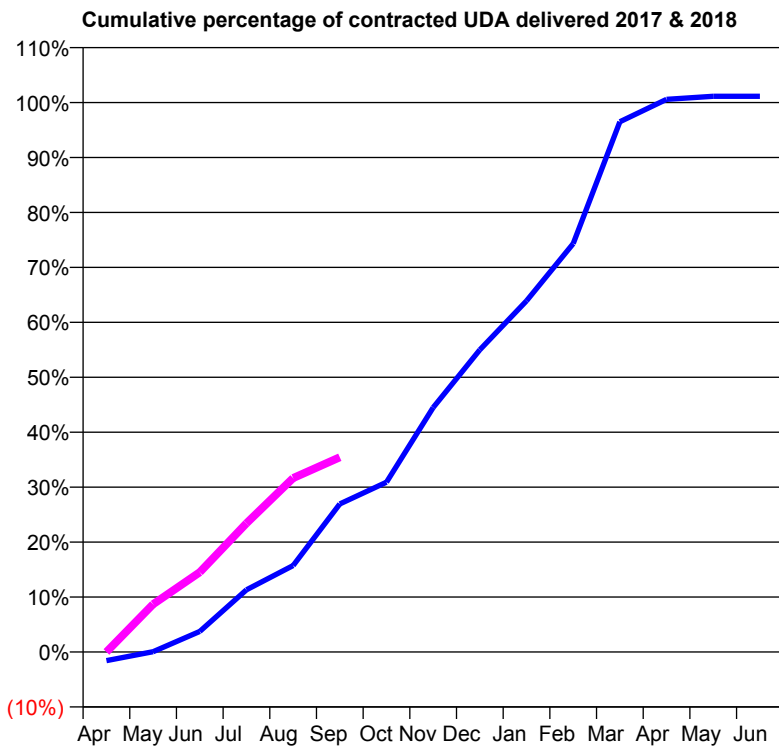
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,610       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £114,545.65 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,745       |                               |
| Quarter ending December 2016         | 1,729       | →                             |
| Quarter ending March 2017            | 1,918       | ↑                             |
| Quarter ending June 2017             | 1,860       | ↓                             |
| Quarter ending September 2017        | 1,763       | ↓                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -74                               | 0     |
| May       | 2                                 | 402   |
| June      | 172                               | 670   |
| July      | 522                               | 1,080 |
| August    | 725                               | 1,459 |
| September | 1,243                             | 1,634 |
| October   | 1,424                             |       |
| November  | 2,051                             |       |
| December  | 2,536                             |       |
| January   | 2,947                             |       |
| February  | 3,426                             |       |
| March     | 4,448                             |       |
| April     | 4,636                             |       |
| May       | 4,662                             |       |
| June      | 4,662                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 224         | 6.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 142      | 703         | 20.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 118      | 224         | 52.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 272      | 703         | 38.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 185      | 836         | 22.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 836         | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 836         | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

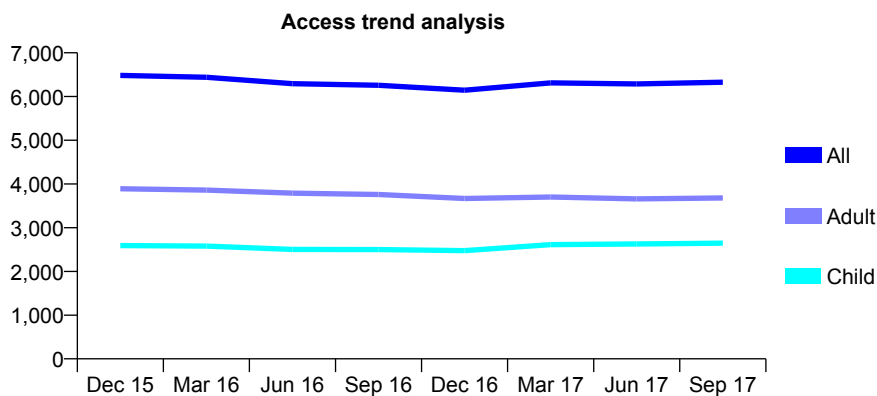
## Q46 - Vital Signs At a Glance Contract Report for 323772/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS S KAYANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,832      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £643,106.06 |

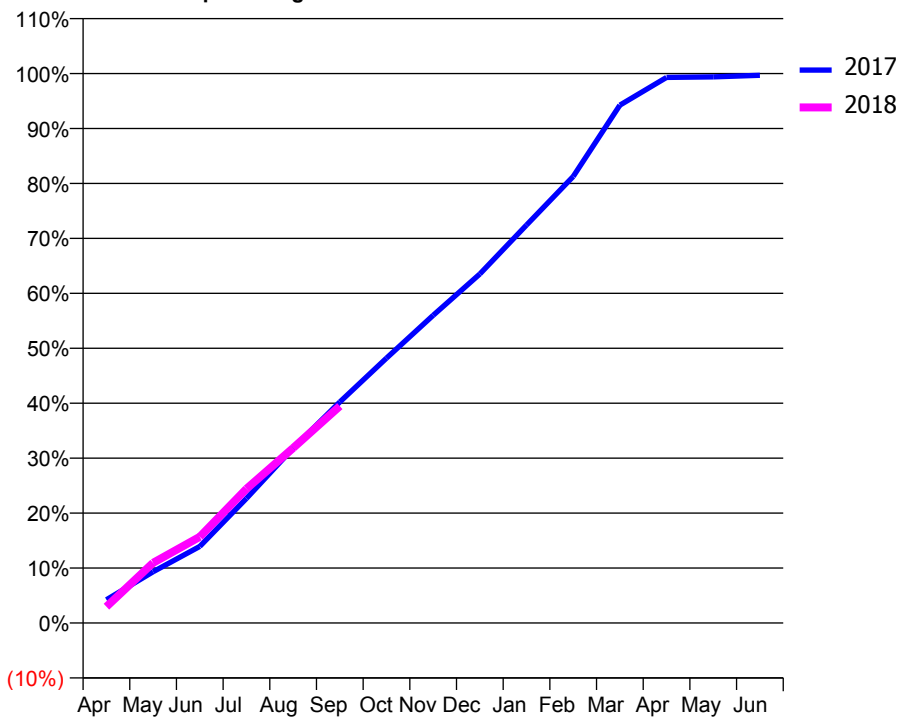
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,258       |                               |
| Quarter ending December 2016         | 6,144       | ↓                             |
| Quarter ending March 2017            | 6,311       | ↑                             |
| Quarter ending June 2017             | 6,288       | →                             |
| Quarter ending September 2017        | 6,326       | →                             |
| <b>Variance since September 2016</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,097                             | 767    |
| May       | 2,413                             | 2,833  |
| June      | 3,603                             | 4,053  |
| July      | 5,860                             | 6,310  |
| August    | 8,222                             | 8,226  |
| September | 10,388                            | 10,195 |
| October   | 12,450                            |        |
| November  | 14,462                            |        |
| December  | 16,407                            |        |
| January   | 18,710                            |        |
| February  | 20,988                            |        |
| March     | 24,346                            |        |
| April     | 25,647                            |        |
| May       | 25,673                            |        |
| June      | 25,750                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 410      | 2,226       | 18.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 729      | 2,706       | 26.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,269    | 2,226       | 57.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,198    | 2,706       | 44.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 535      | 4,412       | 12.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 4,412       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 4,412       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

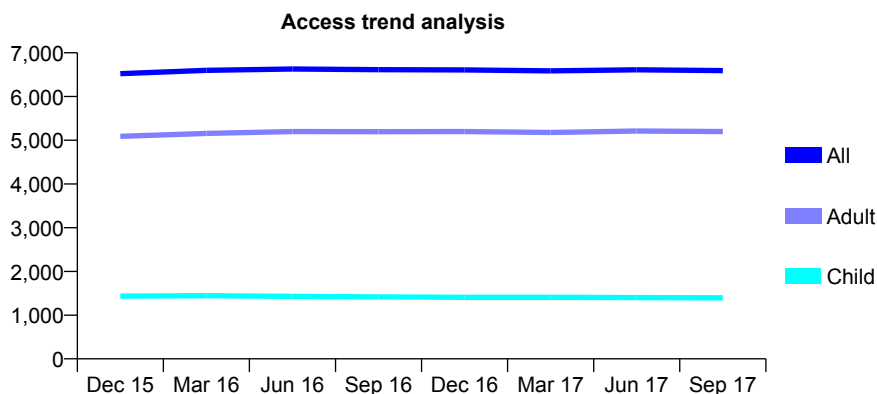
## Q46 - Vital Signs At a Glance Contract Report for 324264/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR MD RUSSELL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,026      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £542,700.09 |

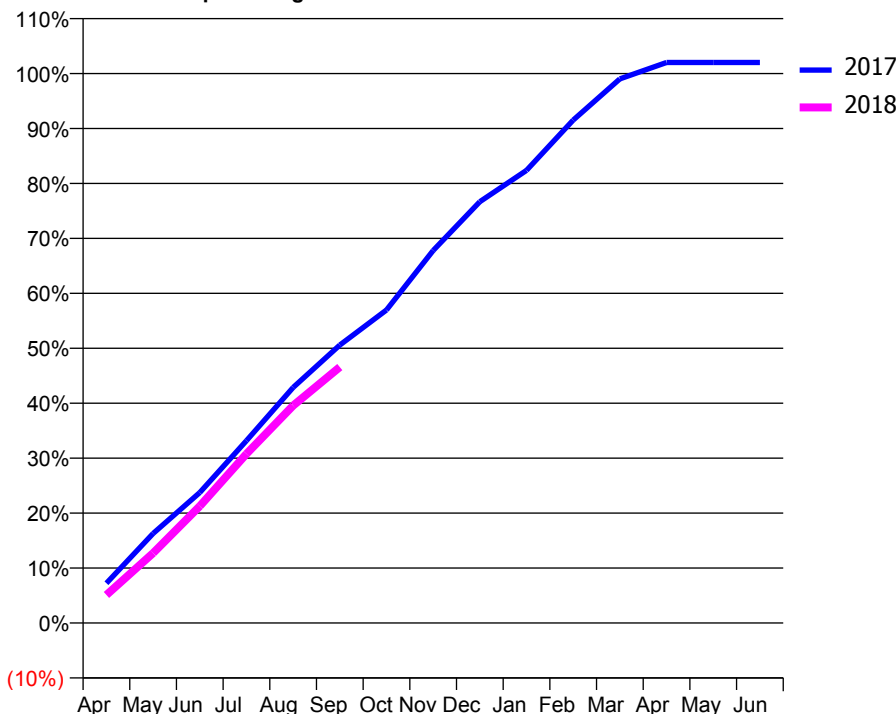
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,613         |                               |
| Quarter ending December 2016         | 6,607         | →                             |
| Quarter ending March 2017            | 6,586         | →                             |
| Quarter ending June 2017             | 6,612         | →                             |
| Quarter ending September 2017        | 6,593         | →                             |
| <b>Variance since September 2016</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,376                             | 971   |
| May       | 3,101                             | 2,422 |
| June      | 4,520                             | 4,048 |
| July      | 6,315                             | 5,855 |
| August    | 8,155                             | 7,529 |
| September | 9,623                             | 8,862 |
| October   | 10,837                            |       |
| November  | 12,899                            |       |
| December  | 14,587                            |       |
| January   | 15,674                            |       |
| February  | 17,411                            |       |
| March     | 18,838                            |       |
| April     | 19,410                            |       |
| May       | 19,410                            |       |
| June      | 19,410                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 167      | 1,270       | 13.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 625      | 4,416       | 14.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 812      | 1,270       | 63.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,998    | 4,416       | 67.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 258      | 5,304       | 4.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,304       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 5,304       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 18          | 83.3%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 18          | 94.4%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

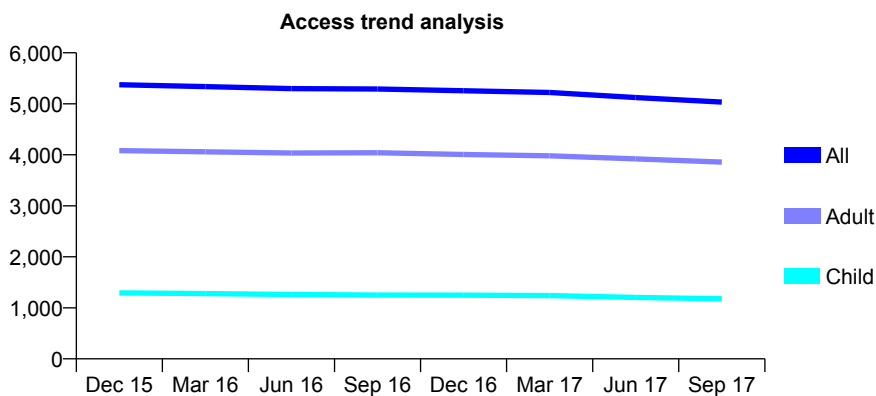
## Q46 - Vital Signs At a Glance Contract Report for 324582/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | Mushtaq and Uddin |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,979      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £466,710.89 |

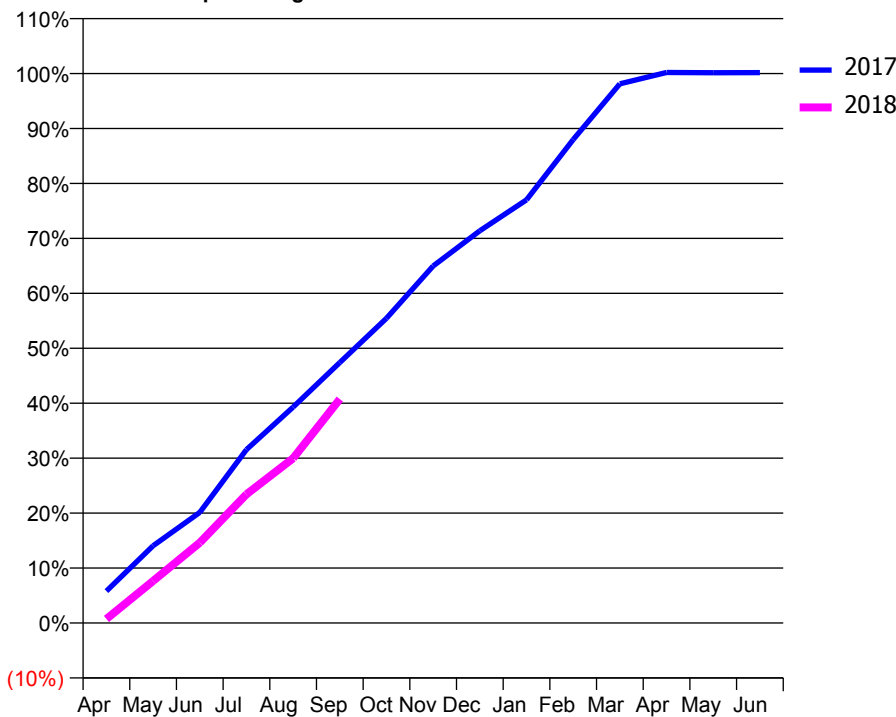
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,291         |                               |
| Quarter ending December 2016         | 5,256         | →                             |
| Quarter ending March 2017            | 5,222         | →                             |
| Quarter ending June 2017             | 5,124         | ↓                             |
| Quarter ending September 2017        | 5,034         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 930                               | 119   |
| May       | 2,247                             | 1,223 |
| June      | 3,218                             | 2,335 |
| July      | 5,041                             | 3,743 |
| August    | 6,282                             | 4,792 |
| September | 7,573                             | 6,514 |
| October   | 8,864                             |       |
| November  | 10,382                            |       |
| December  | 11,407                            |       |
| January   | 12,304                            |       |
| February  | 14,060                            |       |
| March     | 15,678                            |       |
| April     | 16,009                            |       |
| May       | 16,001                            |       |
| June      | 16,003                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 957         | 11.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 365      | 2,417       | 15.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 637      | 957         | 66.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,693    | 2,417       | 70.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 284      | 3,226       | 8.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 3,226       | 2.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 3,226       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

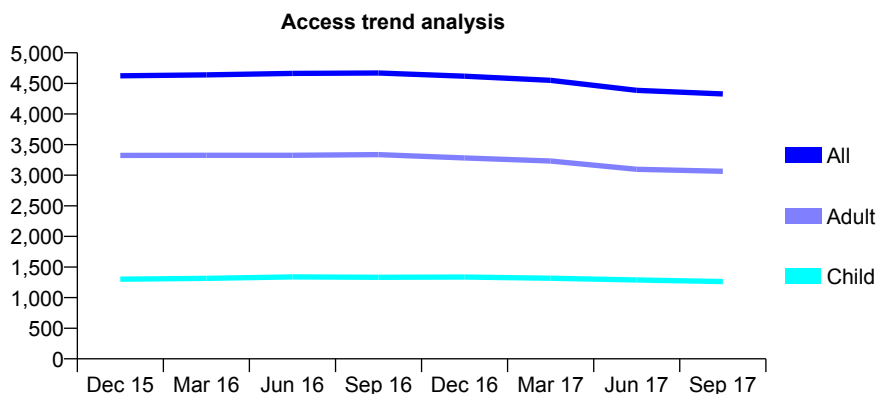
## Q46 - Vital Signs At a Glance Contract Report for 325120/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR JC SLATTERY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

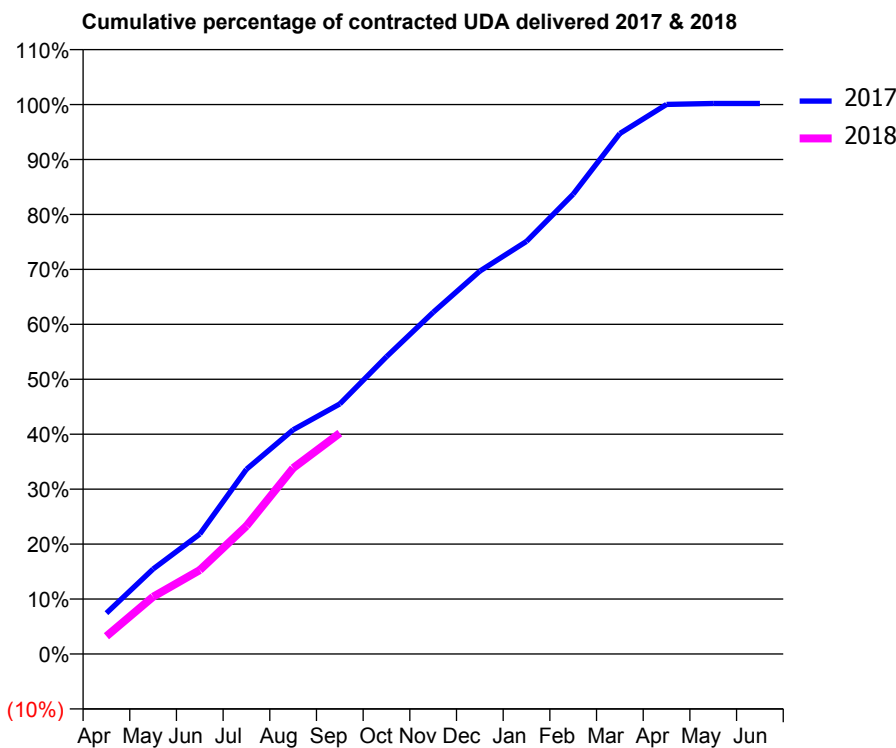
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,365      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £389,373.27 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,670         |                               |
| Quarter ending December 2016         | 4,618         | ↓                             |
| Quarter ending March 2017            | 4,550         | ↓                             |
| Quarter ending June 2017             | 4,387         | ↓                             |
| Quarter ending September 2017        | 4,327         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,068                             | 464   |
| May       | 2,221                             | 1,498 |
| June      | 3,134                             | 2,194 |
| July      | 4,831                             | 3,350 |
| August    | 5,862                             | 4,862 |
| September | 6,538                             | 5,773 |
| October   | 7,772                             |       |
| November  | 8,933                             |       |
| December  | 10,010                            |       |
| January   | 10,787                            |       |
| February  | 12,022                            |       |
| March     | 13,608                            |       |
| April     | 14,368                            |       |
| May       | 14,391                            |       |
| June      | 14,391                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 861         | 9.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 281      | 1,958       | 14.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 483      | 861         | 56.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 936      | 1,958       | 47.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 327      | 2,531       | 12.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,531       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 2,531       | 3.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

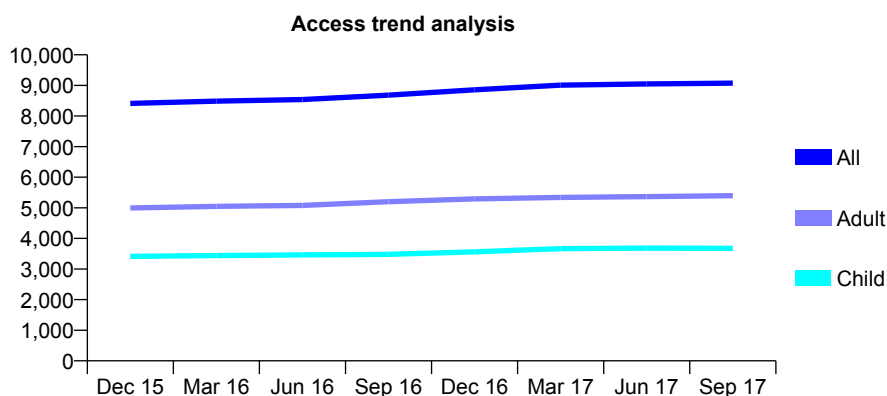
## Q46 - Vital Signs At a Glance Contract Report for 326453/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR I SALEEM  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,139      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £686,027.41 |

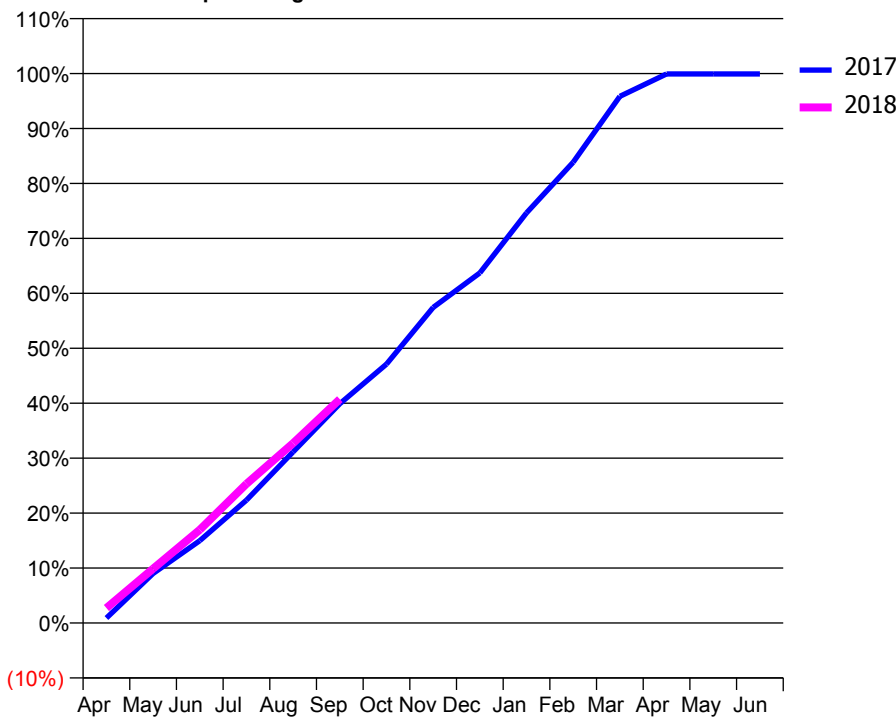
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,682       |                               |
| Quarter ending December 2016         | 8,855       | →                             |
| Quarter ending March 2017            | 9,008       | →                             |
| Quarter ending June 2017             | 9,046       | →                             |
| Quarter ending September 2017        | 9,072       | →                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 183                               | 551   |
| May       | 1,817                             | 1,989 |
| June      | 3,017                             | 3,419 |
| July      | 4,503                             | 5,099 |
| August    | 6,273                             | 6,591 |
| September | 8,037                             | 8,202 |
| October   | 9,486                             |       |
| November  | 11,564                            |       |
| December  | 12,831                            |       |
| January   | 15,031                            |       |
| February  | 16,889                            |       |
| March     | 19,299                            |       |
| April     | 20,122                            |       |
| May       | 20,122                            |       |
| June      | 20,122                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 2,175       | 2.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 128      | 2,687       | 4.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,139    | 2,175       | 52.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,201    | 2,687       | 44.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 121      | 4,058       | 3.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 4,058       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 4,058       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

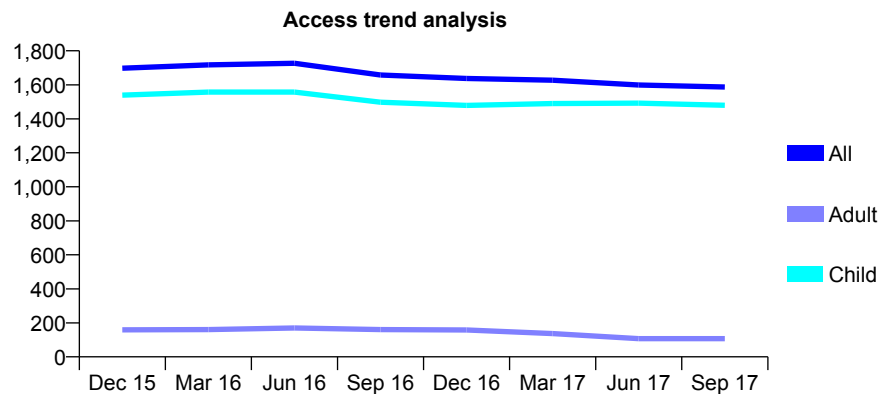
## Q46 - Vital Signs At a Glance Contract Report for 329622/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR SD HOWARTH |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

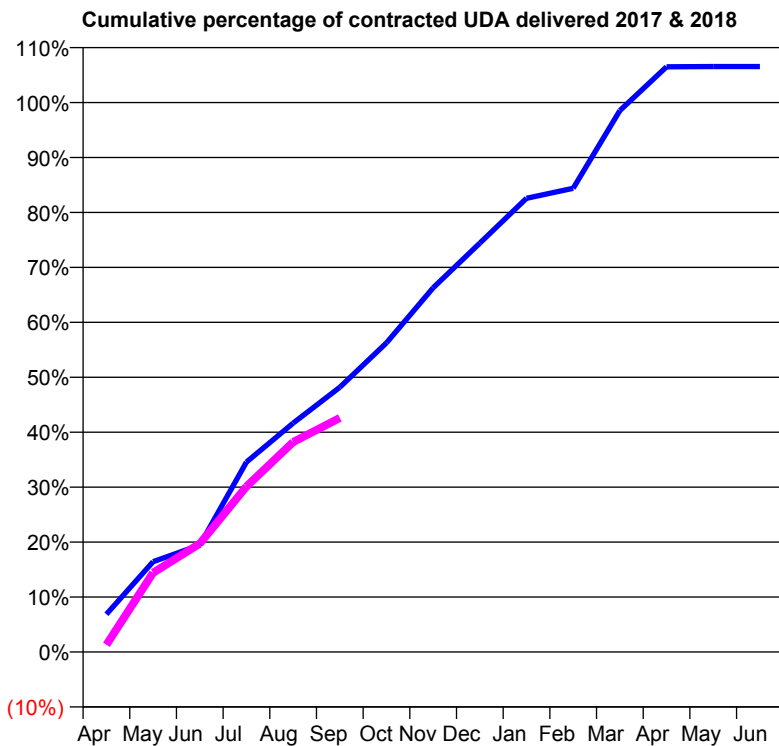
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £74,177.86 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,658         |                               |
| Quarter ending December 2016         | 1,637         | ↓                             |
| Quarter ending March 2017            | 1,627         | →                             |
| Quarter ending June 2017             | 1,599         | ↓                             |
| Quarter ending September 2017        | 1,587         | →                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2017  | 2018  |
| April                             | 206   | 39    |
| May                               | 493   | 433   |
| June                              | 584   | 592   |
| July                              | 1,037 | 904   |
| August                            | 1,250 | 1,147 |
| September                         | 1,446 | 1,278 |
| October                           | 1,688 |       |
| November                          | 1,988 |       |
| December                          | 2,233 |       |
| January                           | 2,477 |       |
| February                          | 2,531 |       |
| March                             | 2,956 |       |
| April                             | 3,195 |       |
| May                               | 3,196 |       |
| June                              | 3,196 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,234       | 8.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 853      | 1,234       | 69.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 45       | 1,043       | 4.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,043       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,043       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



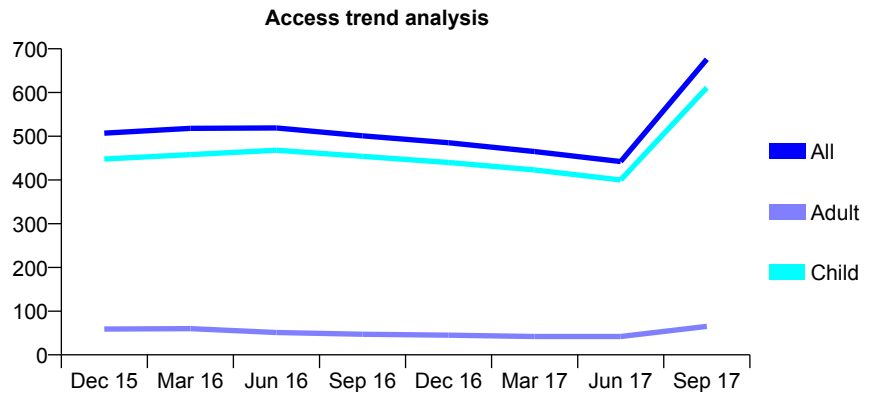
## Q46 - Vital Signs At a Glance Contract Report for 333379/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AK JAIN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,535      |
| Carry forward general activity (UDA)        | 28         |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,954.34 |

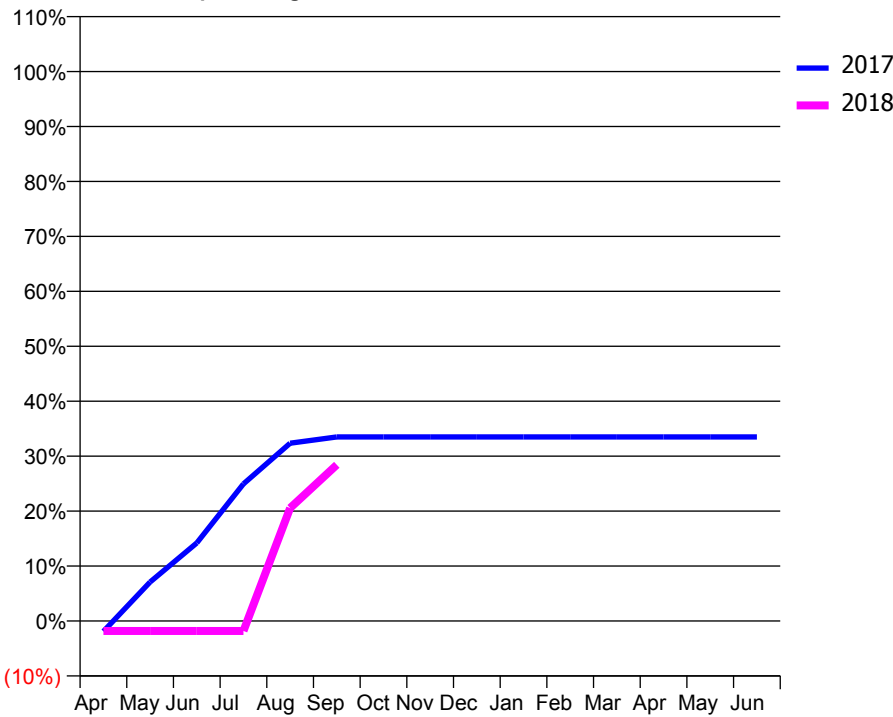
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 501          |                               |
| Quarter ending December 2016         | 485          | ↓                             |
| Quarter ending March 2017            | 465          | ↓                             |
| Quarter ending June 2017             | 442          | ↓                             |
| Quarter ending September 2017        | 676          | ↑                             |
| <b>Variance since September 2016</b> | <b>34.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -25                               | -28  |
| May       | 93                                | -28  |
| June      | 186                               | -28  |
| July      | 327                               | -28  |
| August    | 424                               | 316  |
| September | 439                               | 436  |
| October   | 439                               |      |
| November  | 439                               |      |
| December  | 439                               |      |
| January   | 439                               |      |
| February  | 439                               |      |
| March     | 439                               |      |
| April     | 439                               |      |
| May       | 439                               |      |
| June      | 439                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,081       | 4.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 45          | 2.2%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 669      | 1,081       | 61.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 33       | 45          | 73.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 494         | 1.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 494         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 494         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

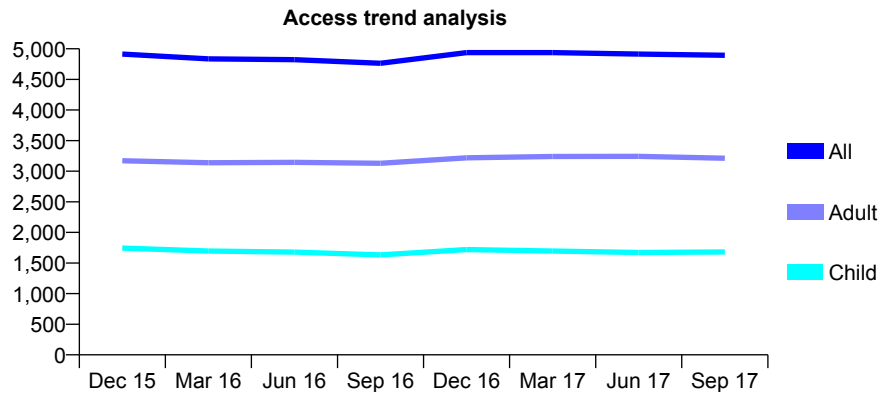
## Q46 - Vital Signs At a Glance Contract Report for 336815/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/03/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,938      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £330,900.75 |

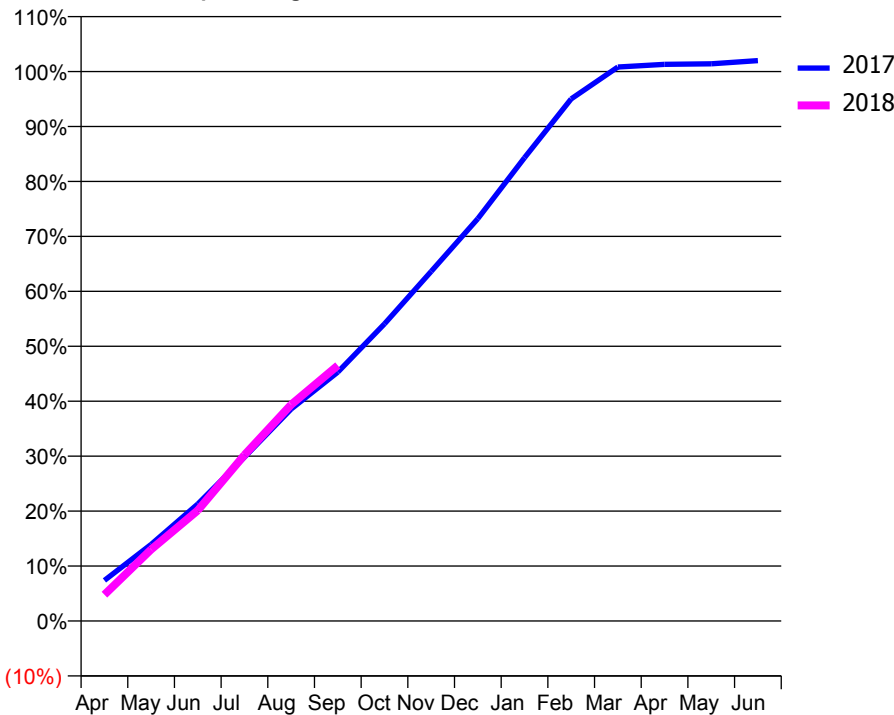
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,763       |                               |
| Quarter ending December 2016         | 4,937       | ↑                             |
| Quarter ending March 2017            | 4,938       | →                             |
| Quarter ending June 2017             | 4,915       | →                             |
| Quarter ending September 2017        | 4,894       | →                             |
| <b>Variance since September 2016</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 882                               | 572   |
| May       | 1,664                             | 1,553 |
| June      | 2,543                             | 2,404 |
| July      | 3,558                             | 3,607 |
| August    | 4,604                             | 4,701 |
| September | 5,407                             | 5,551 |
| October   | 6,457                             |       |
| November  | 7,595                             |       |
| December  | 8,741                             |       |
| January   | 10,067                            |       |
| February  | 11,344                            |       |
| March     | 12,037                            |       |
| April     | 12,094                            |       |
| May       | 12,106                            |       |
| June      | 12,173                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 1,460       | 9.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 490      | 2,674       | 18.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 963      | 1,460       | 66.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,515    | 2,674       | 56.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 435      | 3,318       | 13.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,318       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,318       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

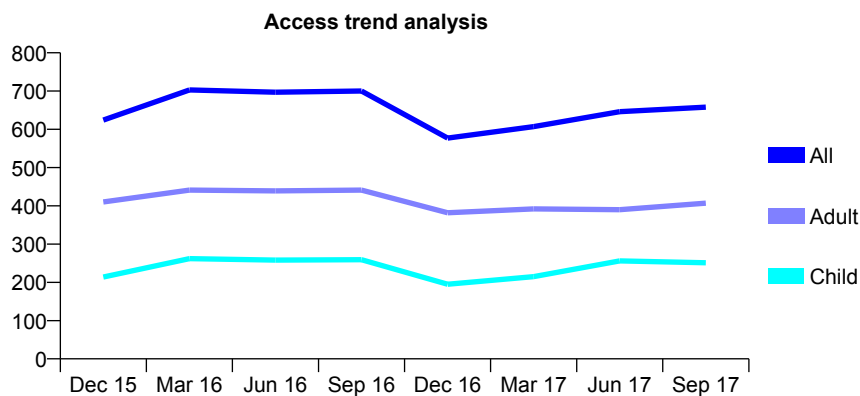
## Q46 - Vital Signs At a Glance Contract Report for 336815/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/03/2010   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,900      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,958.11 |

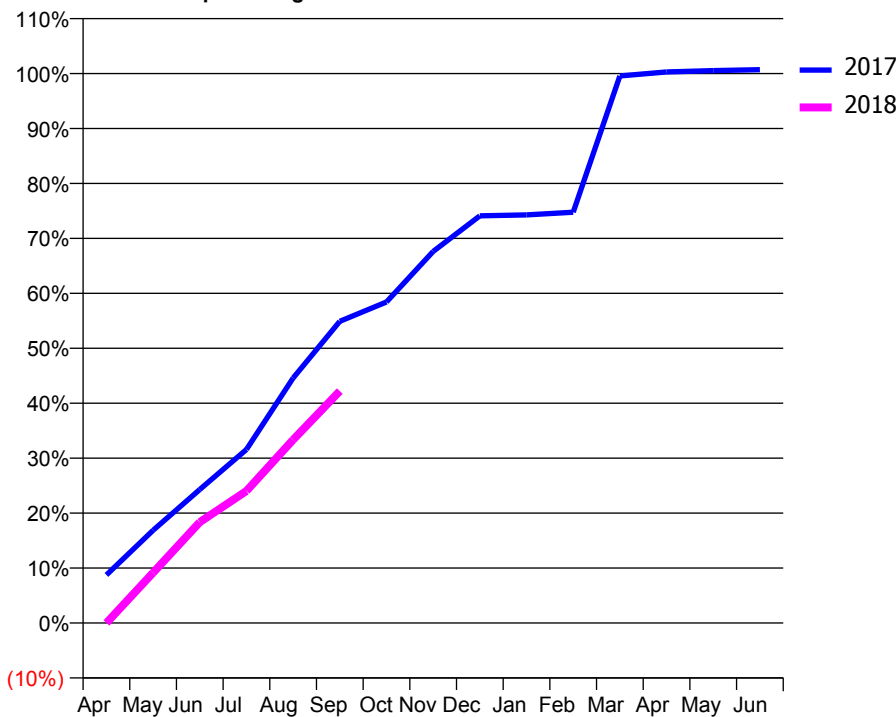
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 700           |                               |
| Quarter ending December 2016         | 577           | ↓                             |
| Quarter ending March 2017            | 607           | ↑                             |
| Quarter ending June 2017             | 646           | ↑                             |
| Quarter ending September 2017        | 658           | →                             |
| <b>Variance since September 2016</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 166   | 0    |
| May       | 321   | 174  |
| June      | 462   | 349  |
| July      | 600   | 457  |
| August    | 847   | 634  |
| September | 1,043 | 802  |
| October   | 1,110 |      |
| November  | 1,285 |      |
| December  | 1,408 |      |
| January   | 1,411 |      |
| February  | 1,420 |      |
| March     | 1,892 |      |
| April     | 1,906 |      |
| May       | 1,910 |      |
| June      | 1,913 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 201         | 2.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 324         | 7.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 31       | 201         | 15.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 38       | 324         | 11.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 507         | 13.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 507         | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 507         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

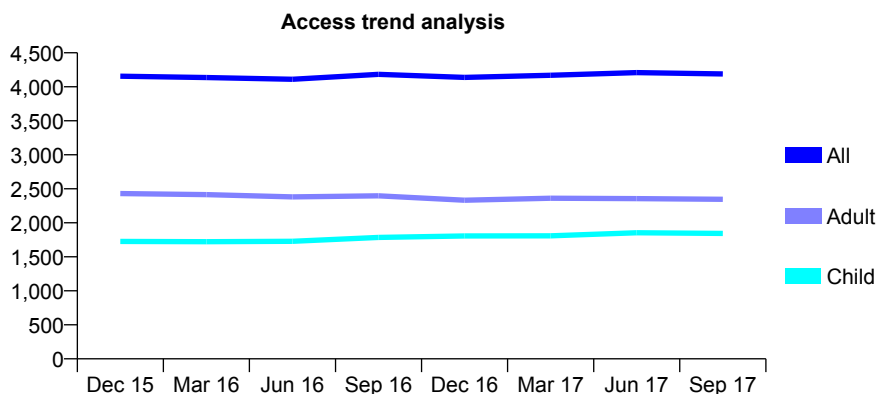
## Q46 - Vital Signs At a Glance Contract Report for 339881/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR S MIRTORABI |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

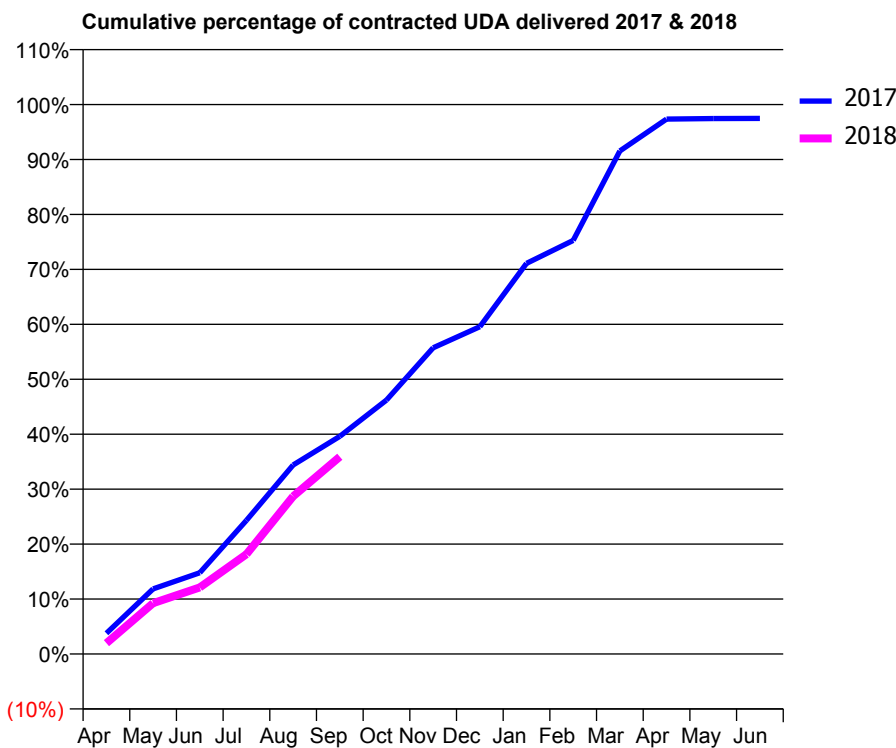
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,570      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £338,208.99 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,184       |                               |
| Quarter ending December 2016         | 4,139       | ↓                             |
| Quarter ending March 2017            | 4,169       | →                             |
| Quarter ending June 2017             | 4,208       | →                             |
| Quarter ending September 2017        | 4,190       | →                             |
| <b>Variance since September 2016</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2017   | 2018  |
| April                             | 398    | 208   |
| May                               | 1,252  | 979   |
| June                              | 1,564  | 1,281 |
| July                              | 2,570  | 1,920 |
| August                            | 3,637  | 3,032 |
| September                         | 4,188  | 3,794 |
| October                           | 4,884  |       |
| November                          | 5,890  |       |
| December                          | 6,296  |       |
| January                           | 7,513  |       |
| February                          | 7,954  |       |
| March                             | 9,676  |       |
| April                             | 10,289 |       |
| May                               | 10,301 |       |
| June                              | 10,302 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,382       | 8.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 142      | 1,212       | 11.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 766      | 1,382       | 55.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 476      | 1,212       | 39.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 107      | 1,757       | 6.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,757       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 1,757       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

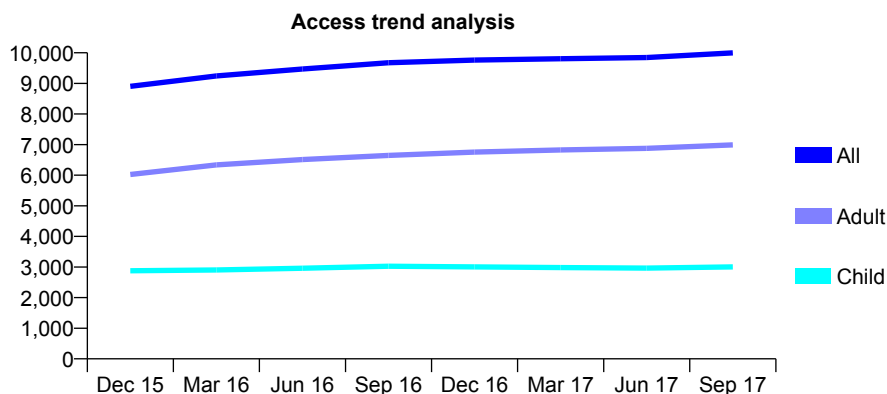
## Q46 - Vital Signs At a Glance Contract Report for 342327/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR MK MUSHTAQ |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,660      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £607,172.87 |

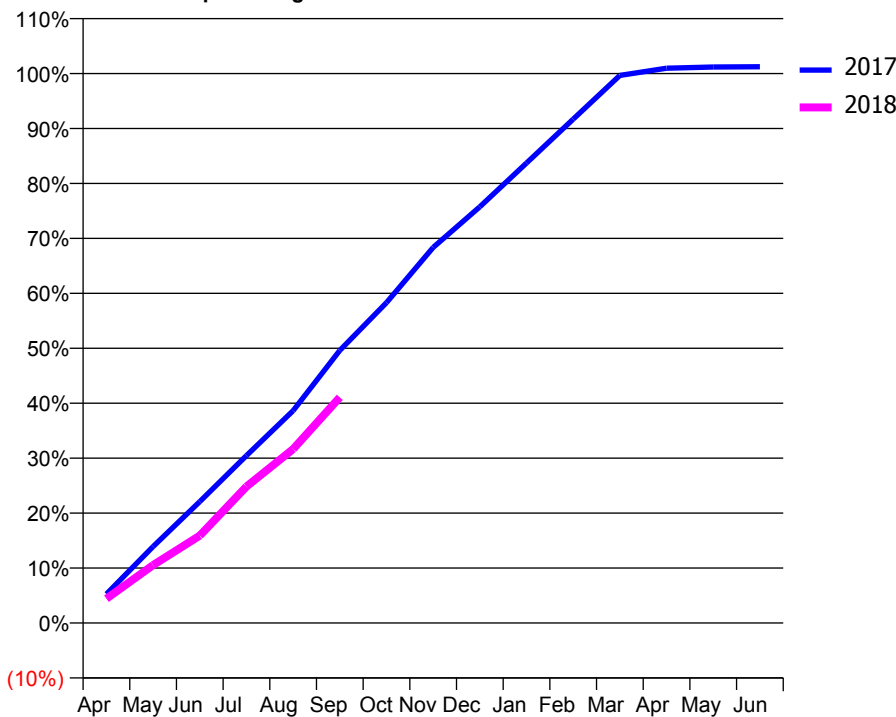
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,674       |                               |
| Quarter ending December 2016         | 9,762       | →                             |
| Quarter ending March 2017            | 9,807       | →                             |
| Quarter ending June 2017             | 9,844       | →                             |
| Quarter ending September 2017        | 9,998       | →                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,196                             | 1,005 |
| May       | 3,153                             | 2,387 |
| June      | 5,005                             | 3,603 |
| July      | 6,906                             | 5,626 |
| August    | 8,759                             | 7,172 |
| September | 11,240                            | 9,305 |
| October   | 13,214                            |       |
| November  | 15,490                            |       |
| December  | 17,165                            |       |
| January   | 18,969                            |       |
| February  | 20,778                            |       |
| March     | 22,581                            |       |
| April     | 22,880                            |       |
| May       | 22,926                            |       |
| June      | 22,939                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,915       | 5.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 497      | 4,001       | 12.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,045    | 1,915       | 54.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,844    | 4,001       | 46.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 435      | 5,061       | 8.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 5,061       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 5,061       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

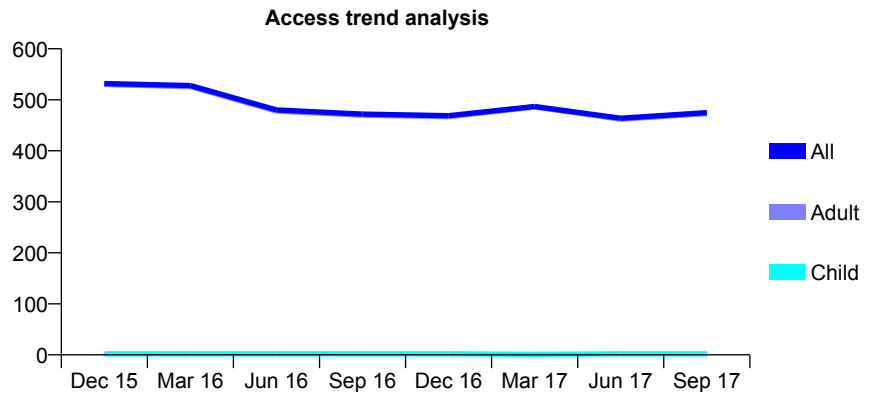
## Q46 - Vital Signs At a Glance Contract Report for 342327/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR MK MUSHTAQ |
| Contract type name   | PDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2013    |
| Contract end date    | 31/03/2018    |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,773.58 |

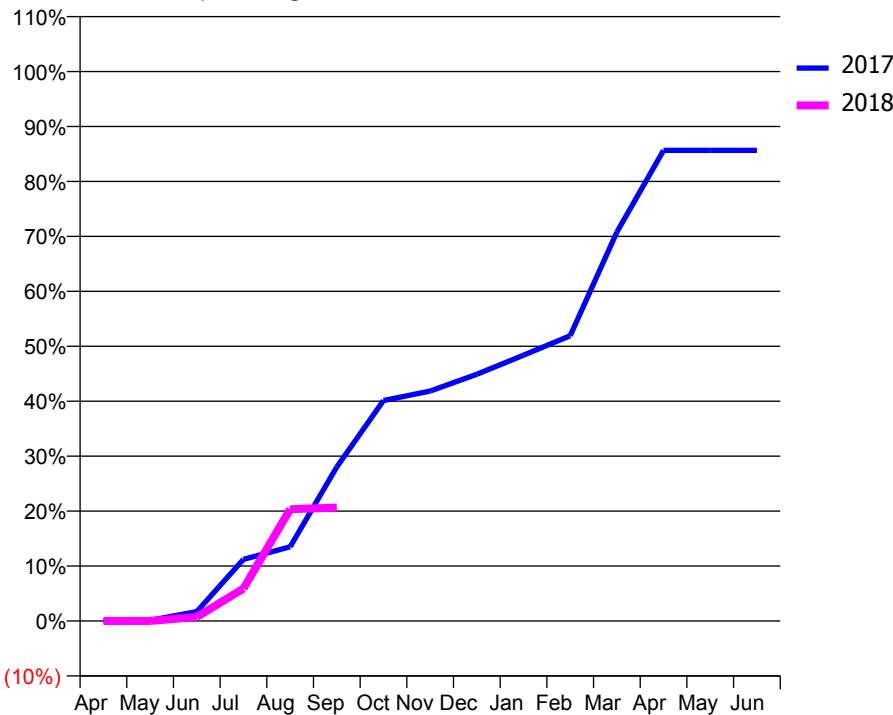
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 472         |                               |
| Quarter ending December 2016         | 469         | →                             |
| Quarter ending March 2017            | 487         | ↑                             |
| Quarter ending June 2017             | 464         | ↓                             |
| Quarter ending September 2017        | 475         | ↑                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 1                                 | 0    |
| June      | 12                                | 5    |
| July      | 79                                | 41   |
| August    | 95                                | 142  |
| September | 196                               | 144  |
| October   | 281                               |      |
| November  | 293                               |      |
| December  | 314                               |      |
| January   | 339                               |      |
| February  | 363                               |      |
| March     | 495                               |      |
| April     | 600                               |      |
| May       | 600                               |      |
| June      | 600                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 136         | 2.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 136         | 14.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 67          | 3.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 67          | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 67          | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

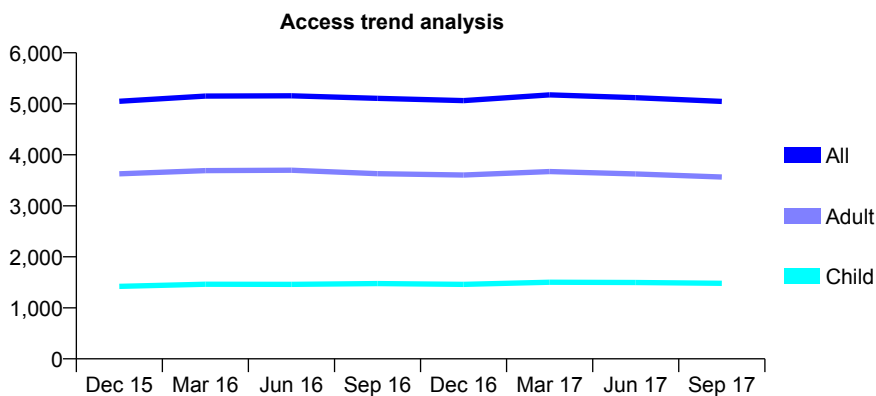
## Q46 - Vital Signs At a Glance Contract Report for 356956/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | MF Dental Partners |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 18/09/2007         |
| Contract end date    |                    |

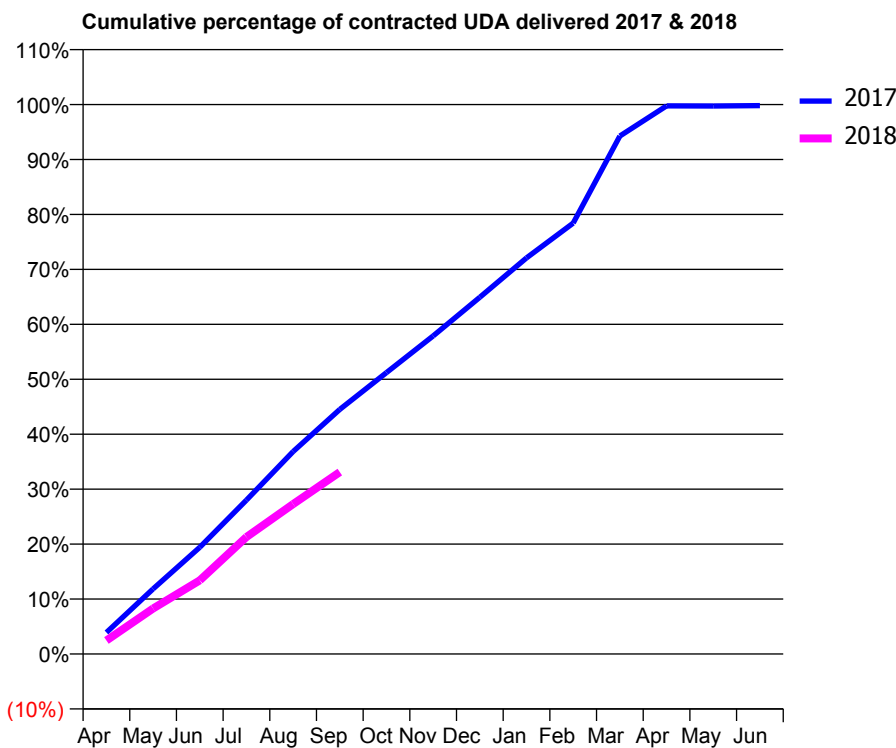
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £256,725.25 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,106         |                               |
| Quarter ending December 2016         | 5,064         | →                             |
| Quarter ending March 2017            | 5,175         | ↑                             |
| Quarter ending June 2017             | 5,121         | ↓                             |
| Quarter ending September 2017        | 5,046         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 393                               | 247   |
| May       | 1,185                             | 828   |
| June      | 1,943                             | 1,340 |
| July      | 2,802                             | 2,128 |
| August    | 3,684                             | 2,728 |
| September | 4,451                             | 3,311 |
| October   | 5,120                             |       |
| November  | 5,790                             |       |
| December  | 6,494                             |       |
| January   | 7,207                             |       |
| February  | 7,842                             |       |
| March     | 9,426                             |       |
| April     | 9,975                             |       |
| May       | 9,973                             |       |
| June      | 9,980                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,075       | 7.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 245      | 2,304       | 10.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 695      | 1,075       | 64.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,401    | 2,304       | 60.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 1,964       | 3.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,964       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,964       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



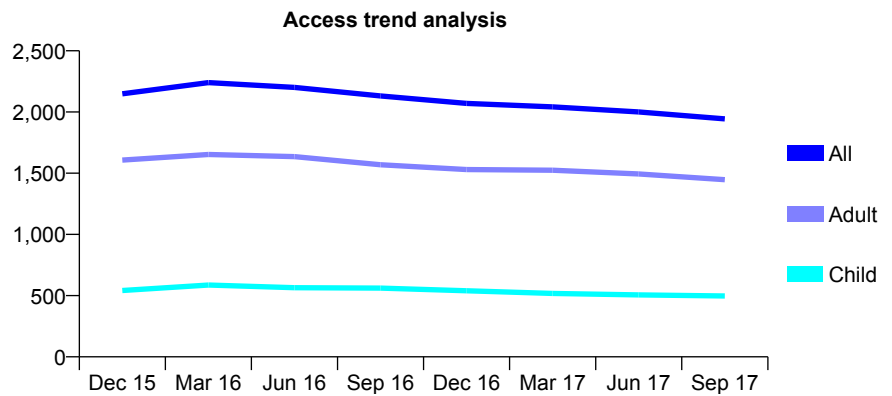
## Q46 - Vital Signs At a Glance Contract Report for 356956/0002 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | MF Dental Partners |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/08/2013         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,388       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £148,965.39 |

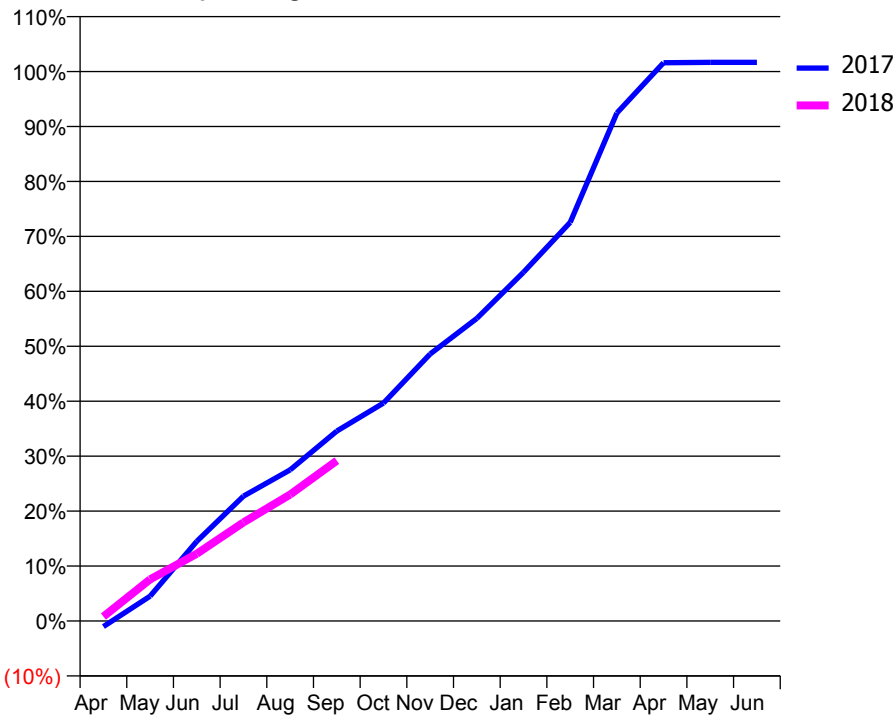
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,131         |                               |
| Quarter ending December 2016         | 2,070         | ↓                             |
| Quarter ending March 2017            | 2,042         | ↓                             |
| Quarter ending June 2017             | 2,000         | ↓                             |
| Quarter ending September 2017        | 1,944         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -56                               | 44    |
| May       | 243                               | 408   |
| June      | 781                               | 660   |
| July      | 1,225                             | 967   |
| August    | 1,483                             | 1,240 |
| September | 1,863                             | 1,572 |
| October   | 2,137                             |       |
| November  | 2,618                             |       |
| December  | 2,967                             |       |
| January   | 3,420                             |       |
| February  | 3,909                             |       |
| March     | 4,981                             |       |
| April     | 5,474                             |       |
| May       | 5,478                             |       |
| June      | 5,478                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 281         | 8.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 95       | 746         | 12.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 160      | 281         | 56.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 428      | 746         | 57.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 863         | 5.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 863         | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 863         | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

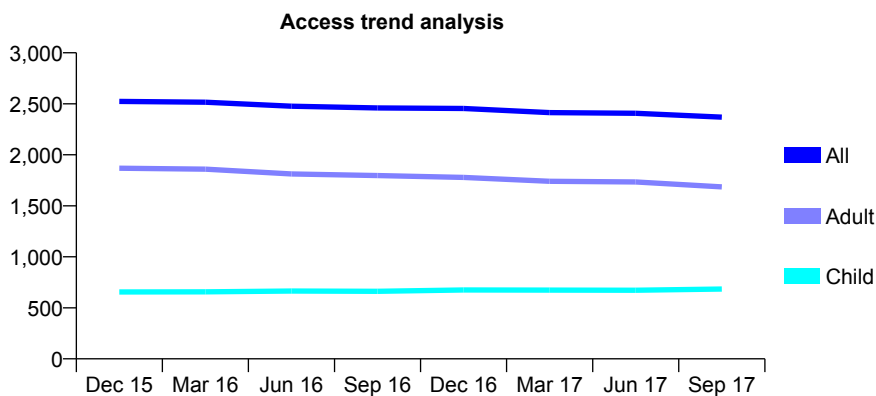
## Q46 - Vital Signs At a Glance Contract Report for 358975/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS P STOREY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 06/05/2011    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,504       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £183,119.63 |

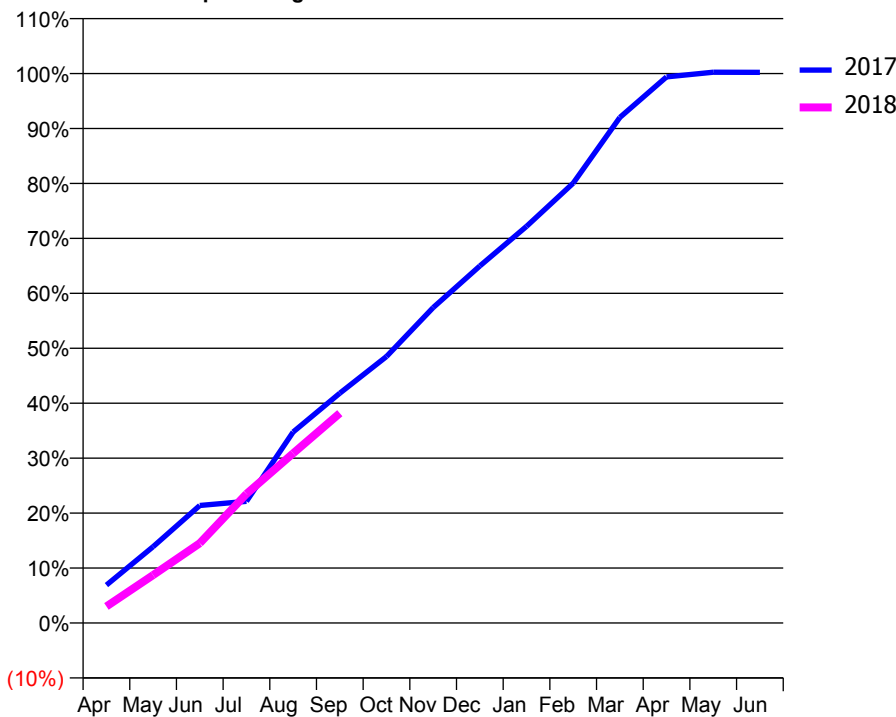
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,459         |                               |
| Quarter ending December 2016         | 2,454         | →                             |
| Quarter ending March 2017            | 2,414         | ↓                             |
| Quarter ending June 2017             | 2,407         | →                             |
| Quarter ending September 2017        | 2,369         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 449   | 197   |
| May       | 904   | 567   |
| June      | 1,392 | 945   |
| July      | 1,441 | 1,529 |
| August    | 2,261 | 2,008 |
| September | 2,720 | 2,484 |
| October   | 3,155 |       |
| November  | 3,733 |       |
| December  | 4,225 |       |
| January   | 4,695 |       |
| February  | 5,206 |       |
| March     | 5,985 |       |
| April     | 6,464 |       |
| May       | 6,519 |       |
| June      | 6,518 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 481         | 5.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 173      | 1,270       | 13.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299      | 481         | 62.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 821      | 1,270       | 64.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 141      | 1,548       | 9.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,548       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,548       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

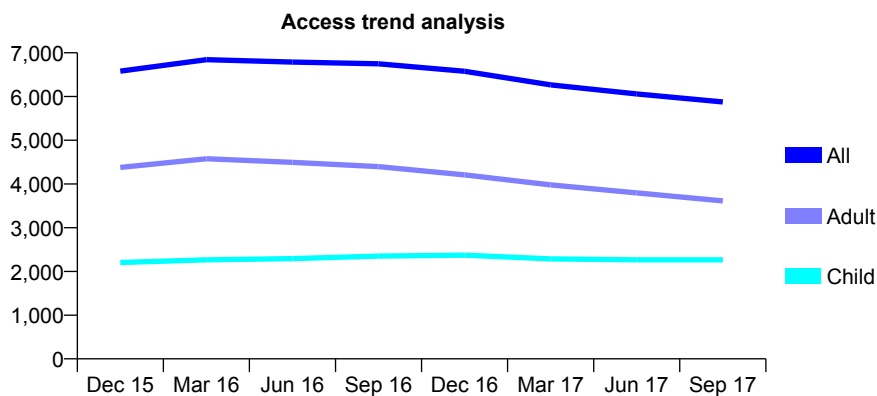
## Q46 - Vital Signs At a Glance Contract Report for 367931/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MS T KHAN    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,309      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £429,479.18 |

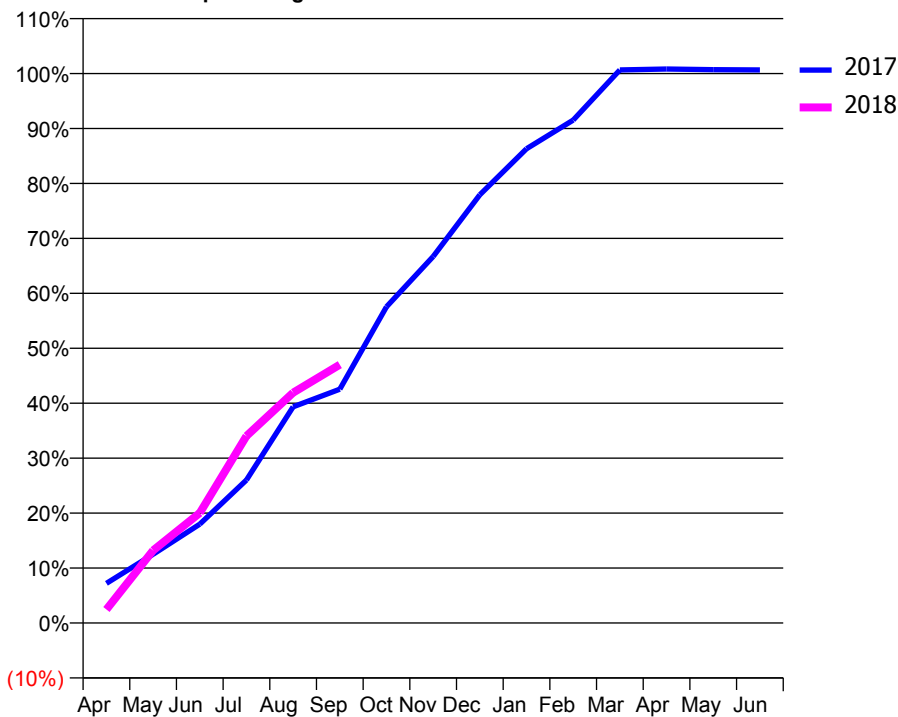
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 6,748          |                               |
| Quarter ending December 2016         | 6,579          | ↓                             |
| Quarter ending March 2017            | 6,265          | ↓                             |
| Quarter ending June 2017             | 6,059          | ↓                             |
| Quarter ending September 2017        | 5,876          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,106                             | 377   |
| May       | 1,914                             | 2,024 |
| June      | 2,756                             | 3,066 |
| July      | 3,985                             | 5,212 |
| August    | 6,022                             | 6,417 |
| September | 6,514                             | 7,199 |
| October   | 8,810                             |       |
| November  | 10,211                            |       |
| December  | 11,931                            |       |
| January   | 13,211                            |       |
| February  | 14,010                            |       |
| March     | 15,410                            |       |
| April     | 15,433                            |       |
| May       | 15,415                            |       |
| June      | 15,409                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,196       | 8.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 336      | 1,974       | 17.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 525      | 1,196       | 43.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 897      | 1,974       | 45.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 431      | 3,167       | 13.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 3,167       | 1.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 3,167       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

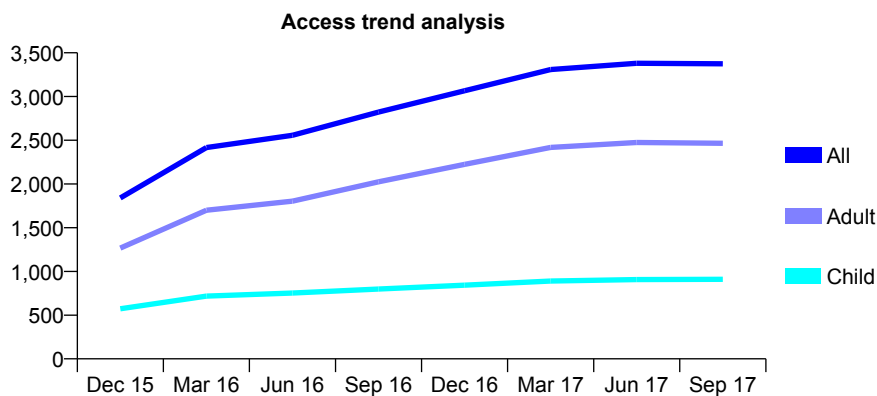
## Q46 - Vital Signs At a Glance Contract Report for 367931/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MS T KHAN    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2015   |
| Contract end date    |              |

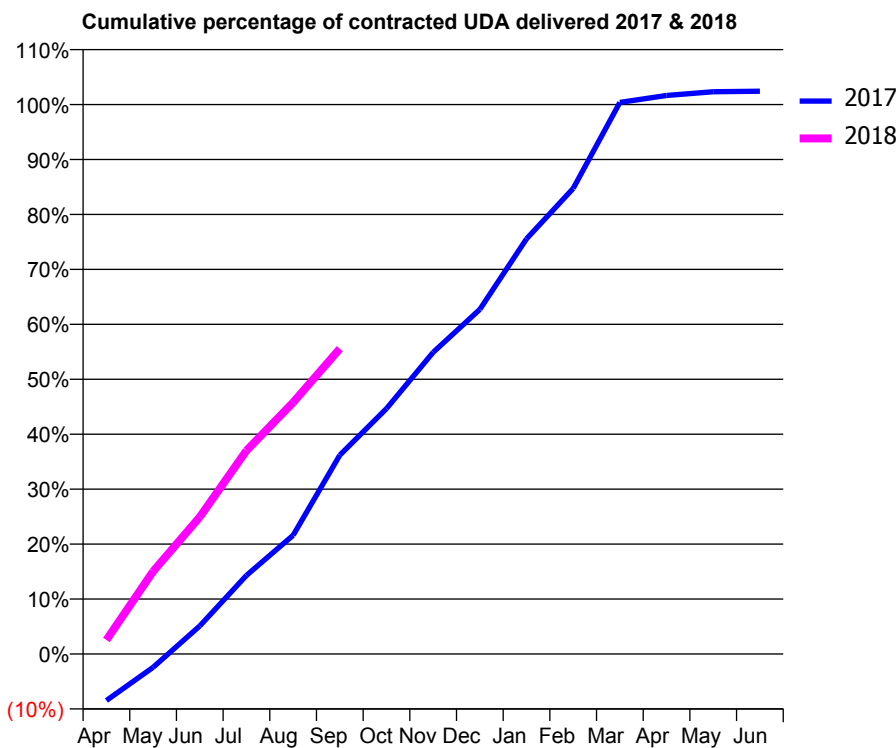
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,521       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £208,598.64 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,822        |                               |
| Quarter ending December 2016         | 3,066        | ↑                             |
| Quarter ending March 2017            | 3,308        | ↑                             |
| Quarter ending June 2017             | 3,381        | ↑                             |
| Quarter ending September 2017        | 3,374        | →                             |
| <b>Variance since September 2016</b> | <b>19.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -723                              | 219   |
| May       | -207                              | 1,280 |
| June      | 435                               | 2,125 |
| July      | 1,219                             | 3,155 |
| August    | 1,842                             | 3,900 |
| September | 3,085                             | 4,733 |
| October   | 3,806                             |       |
| November  | 4,679                             |       |
| December  | 5,344                             |       |
| January   | 6,438                             |       |
| February  | 7,220                             |       |
| March     | 8,553                             |       |
| April     | 8,661                             |       |
| May       | 8,719                             |       |
| June      | 8,727                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 575         | 6.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 273      | 1,665       | 16.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 288      | 575         | 50.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 877      | 1,665       | 52.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 148      | 2,157       | 6.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,157       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,157       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

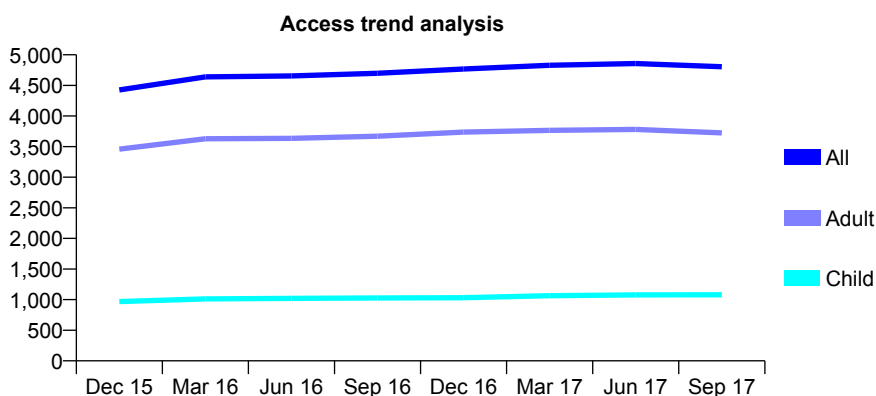
## Q46 - Vital Signs At a Glance Contract Report for 383392/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR BS GREWAL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2013   |
| Contract end date    |              |

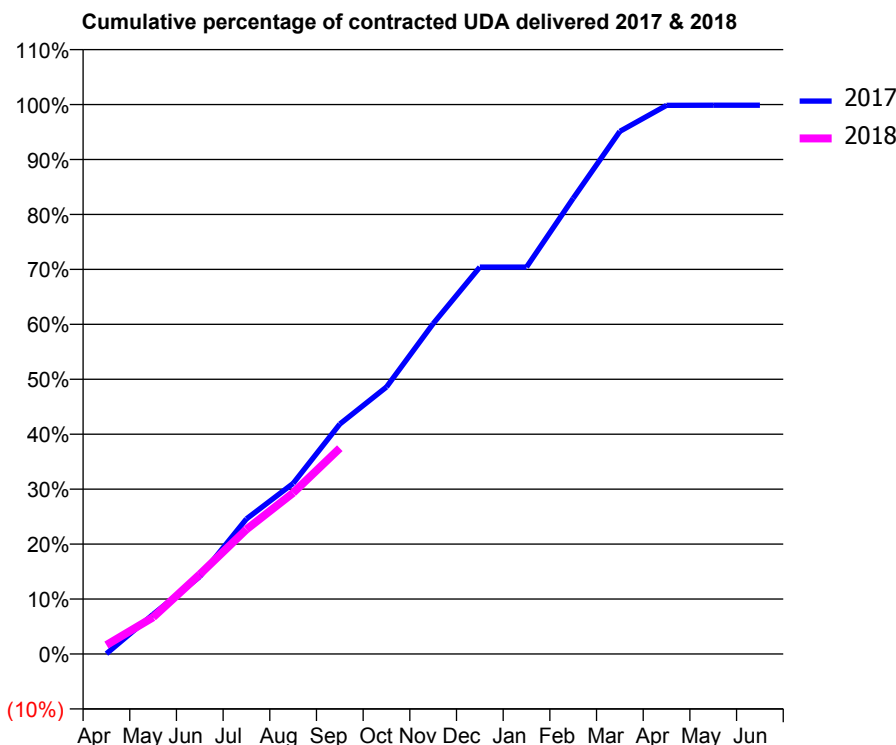
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,195      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £394,513.17 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,698       |                               |
| Quarter ending December 2016         | 4,768       | →                             |
| Quarter ending March 2017            | 4,830       | →                             |
| Quarter ending June 2017             | 4,858       | →                             |
| Quarter ending September 2017        | 4,805       | ↓                             |
| <b>Variance since September 2016</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 7                                 | 182   |
| May       | 808                               | 748   |
| June      | 1,577                             | 1,623 |
| July      | 2,752                             | 2,537 |
| August    | 3,475                             | 3,283 |
| September | 4,685                             | 4,193 |
| October   | 5,440                             |       |
| November  | 6,732                             |       |
| December  | 7,883                             |       |
| January   | 7,883                             |       |
| February  | 9,284                             |       |
| March     | 10,649                            |       |
| April     | 11,178                            |       |
| May       | 11,181                            |       |
| June      | 11,181                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 815         | 6.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 260      | 2,385       | 10.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 517      | 815         | 63.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,462    | 2,385       | 61.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 2,593       | 5.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,593       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,593       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

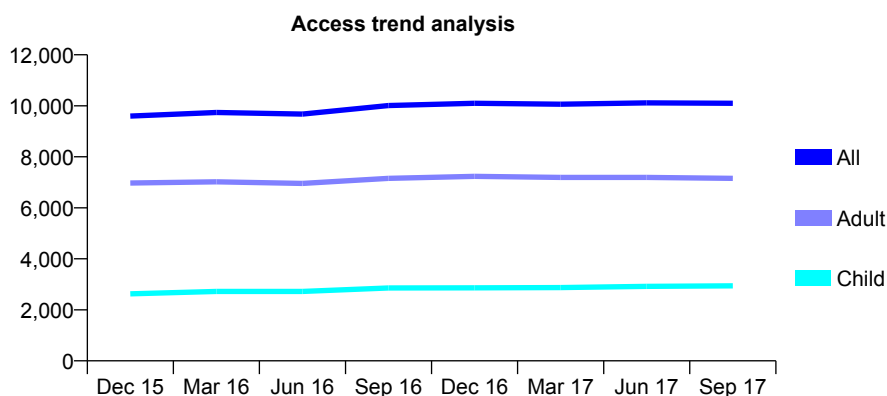
## Q46 - Vital Signs At a Glance Contract Report for 392286/0003 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR HL SHOWMAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 04/06/2012    |
| Contract end date    |               |

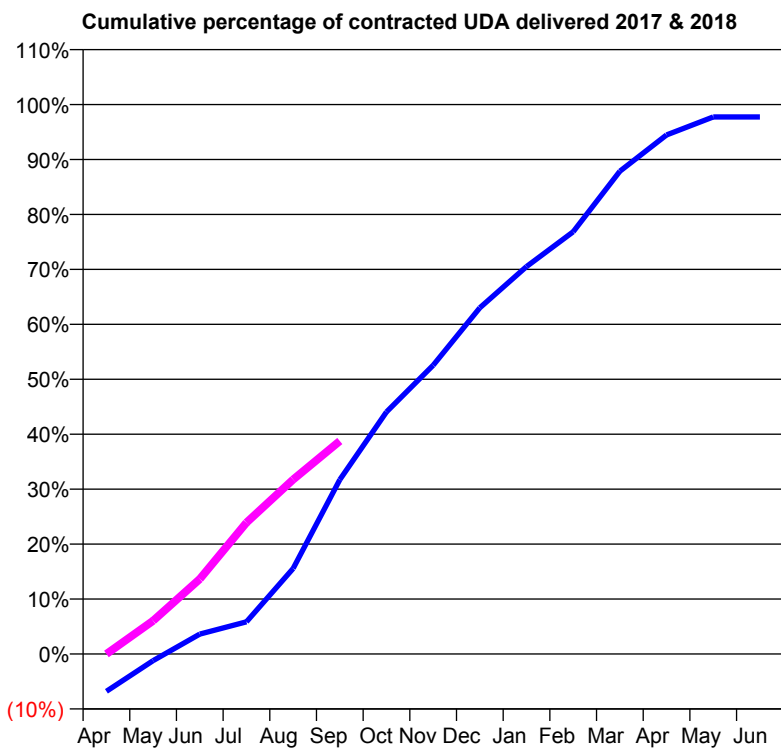
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 30,792      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £835,011.89 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 10,012      |                               |
| Quarter ending December 2016         | 10,098      | →                             |
| Quarter ending March 2017            | 10,063      | →                             |
| Quarter ending June 2017             | 10,114      | →                             |
| Quarter ending September 2017        | 10,098      | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | -2,099                            | 0      |
| May       | -374                              | 1,867  |
| June      | 1,120                             | 4,206  |
| July      | 1,802                             | 7,365  |
| August    | 4,790                             | 9,775  |
| September | 9,769                             | 11,934 |
| October   | 13,564                            |        |
| November  | 16,183                            |        |
| December  | 19,405                            |        |
| January   | 21,708                            |        |
| February  | 23,661                            |        |
| March     | 27,053                            |        |
| April     | 29,084                            |        |
| May       | 30,093                            |        |
| June      | 30,096                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,716       | 6.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 491      | 3,805       | 12.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 826      | 1,716       | 48.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,642    | 3,805       | 43.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 409      | 4,509       | 9.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 4,509       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 4,509       | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

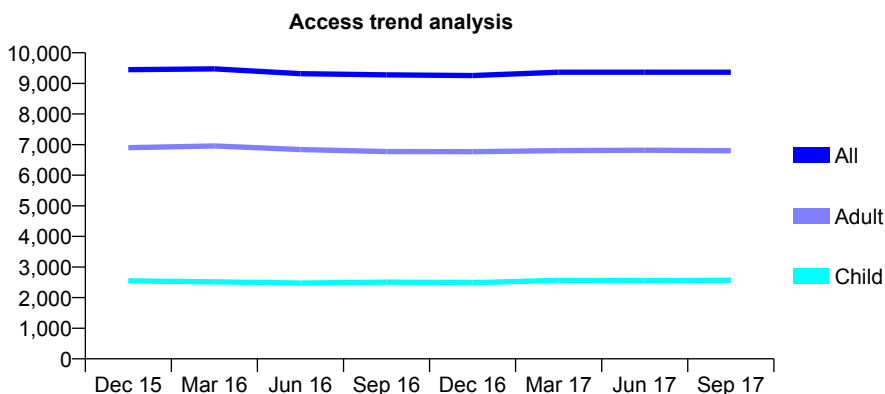
## Q46 - Vital Signs At a Glance Contract Report for 392286/0004 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR HL SHOWMAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 04/06/2012    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 29,530      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £831,004.31 |

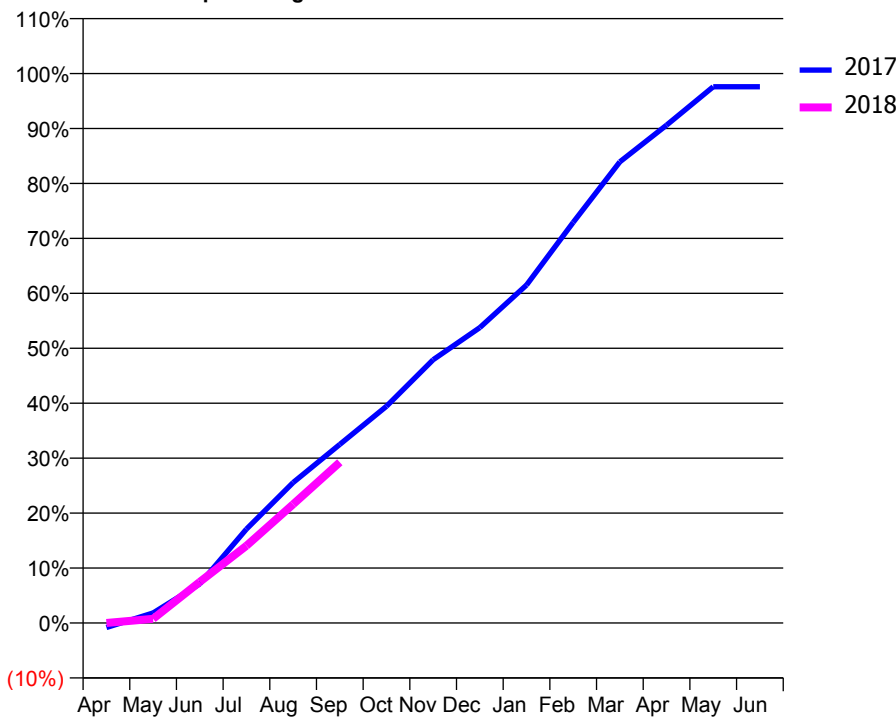
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 9,278       |                               |
| Quarter ending December 2016         | 9,258       | →                             |
| Quarter ending March 2017            | 9,367       | →                             |
| Quarter ending June 2017             | 9,368       | →                             |
| Quarter ending September 2017        | 9,368       | →                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -247                              | 2     |
| May       | 542                               | 229   |
| June      | 2,103                             | 2,211 |
| July      | 5,046                             | 4,155 |
| August    | 7,550                             | 6,378 |
| September | 9,599                             | 8,641 |
| October   | 11,647                            |       |
| November  | 14,148                            |       |
| December  | 15,876                            |       |
| January   | 18,165                            |       |
| February  | 21,533                            |       |
| March     | 24,781                            |       |
| April     | 26,756                            |       |
| May       | 28,817                            |       |
| June      | 28,821                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,122       | 6.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 429      | 3,574       | 12.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520      | 1,122       | 46.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,373    | 3,574       | 38.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 348      | 3,182       | 10.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,182       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 90       | 3,182       | 2.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



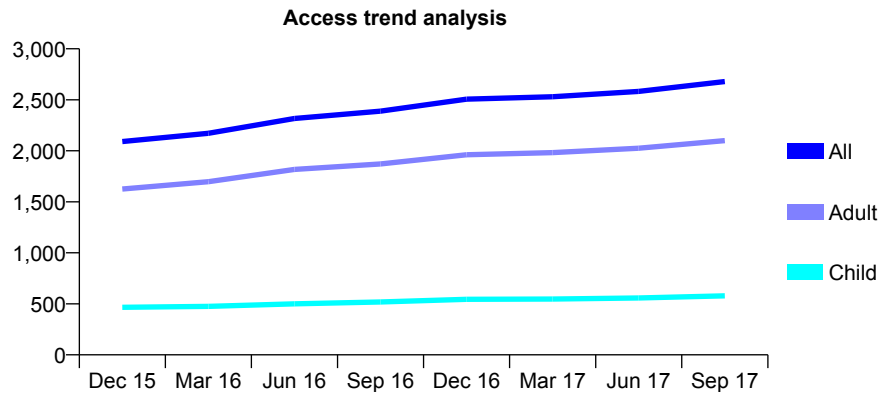
## Q46 - Vital Signs At a Glance Contract Report for 398144/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Mr G Harper  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 16/01/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,319       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £177,072.15 |

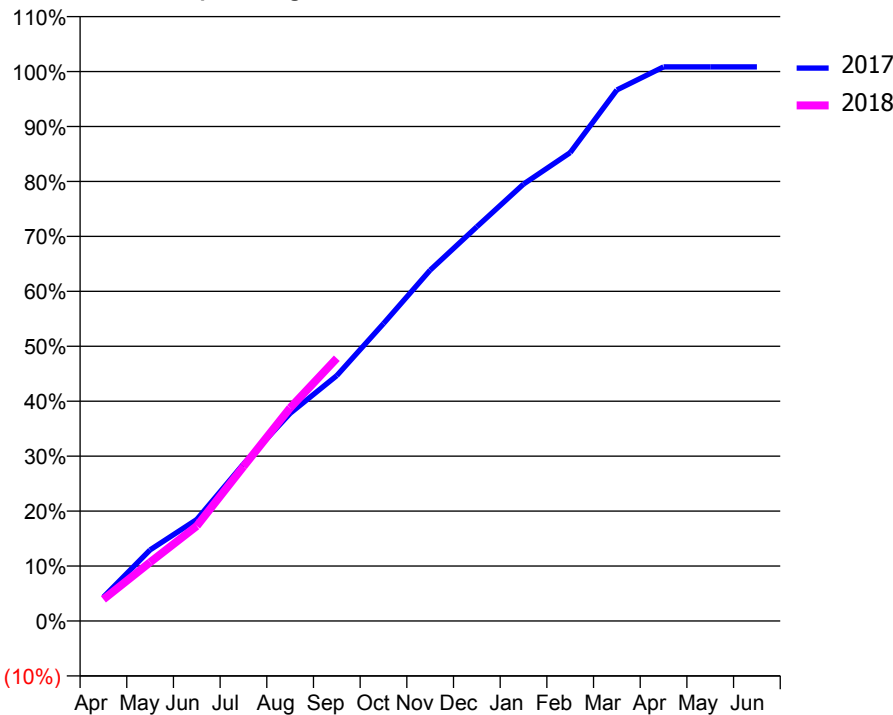
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,389        |                               |
| Quarter ending December 2016         | 2,507        | ↑                             |
| Quarter ending March 2017            | 2,530        | →                             |
| Quarter ending June 2017             | 2,583        | ↑                             |
| Quarter ending September 2017        | 2,679        | ↑                             |
| <b>Variance since September 2016</b> | <b>12.1%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 276                               | 250   |
| May       | 818                               | 676   |
| June      | 1,168                             | 1,093 |
| July      | 1,806                             | 1,777 |
| August    | 2,389                             | 2,451 |
| September | 2,822                             | 3,021 |
| October   | 3,420                             |       |
| November  | 4,035                             |       |
| December  | 4,534                             |       |
| January   | 5,024                             |       |
| February  | 5,386                             |       |
| March     | 6,106                             |       |
| April     | 6,372                             |       |
| May       | 6,372                             |       |
| June      | 6,372                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 504         | 6.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 228      | 1,682       | 13.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303      | 504         | 60.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 958      | 1,682       | 57.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 96       | 1,602       | 6.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 1,602       | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,602       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

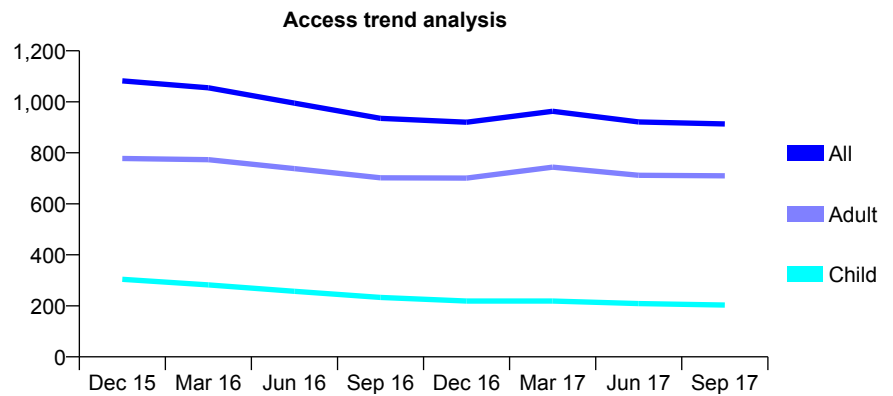
## Q46 - Vital Signs At a Glance Contract Report for 560197/0003 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR GT PHILOBBOS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 14/07/2008      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,314       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,278.66 |

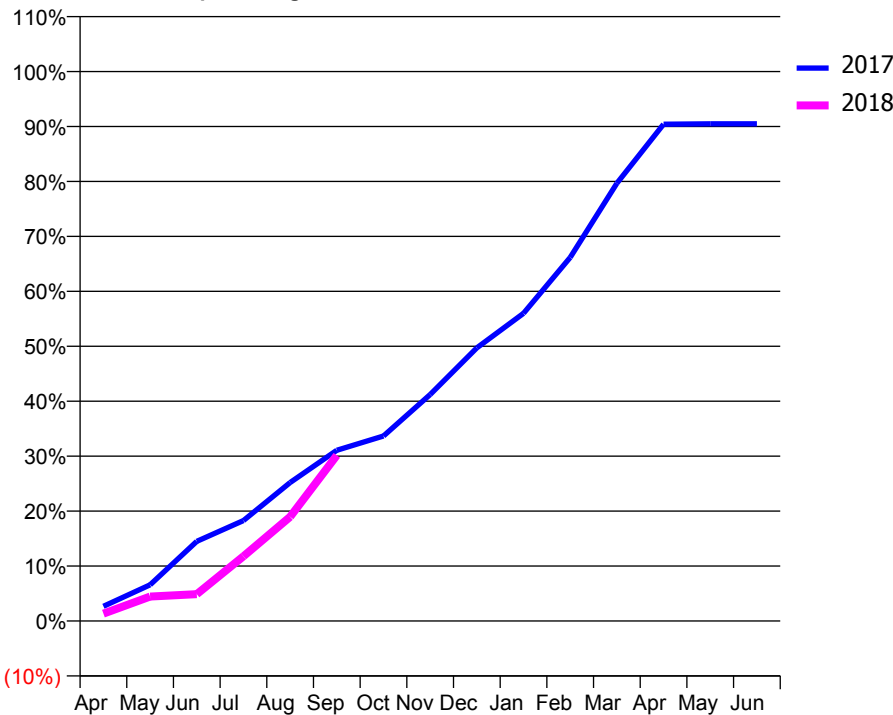
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 935           |                               |
| Quarter ending December 2016         | 920           | ↓                             |
| Quarter ending March 2017            | 963           | ↑                             |
| Quarter ending June 2017             | 921           | ↓                             |
| Quarter ending September 2017        | 913           | →                             |
| <b>Variance since September 2016</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 116                               | 58    |
| May       | 284                               | 192   |
| June      | 626                               | 211   |
| July      | 789                               | 508   |
| August    | 1,087                             | 818   |
| September | 1,341                             | 1,301 |
| October   | 1,452                             |       |
| November  | 1,779                             |       |
| December  | 2,145                             |       |
| January   | 2,415                             |       |
| February  | 2,854                             |       |
| March     | 3,436                             |       |
| April     | 3,900                             |       |
| May       | 3,903                             |       |
| June      | 3,903                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 128         | 7.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 62       | 408         | 15.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 128         | 41.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 178      | 408         | 43.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 433         | 7.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 433         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 433         | 2.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

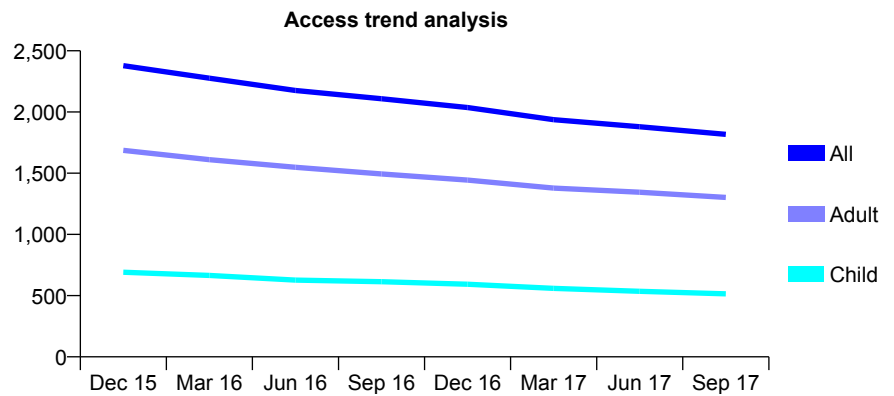
## Q46 - Vital Signs At a Glance Contract Report for 565121/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR C POTTS   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,118       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £267,783.18 |

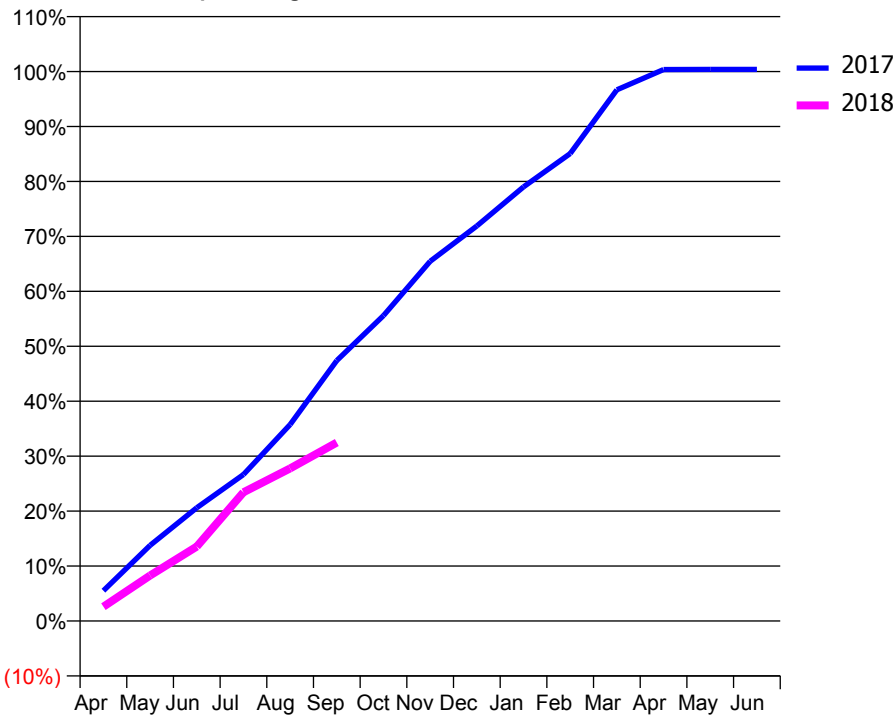
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,108          |                               |
| Quarter ending December 2016         | 2,037          | ↓                             |
| Quarter ending March 2017            | 1,937          | ↓                             |
| Quarter ending June 2017             | 1,880          | ↓                             |
| Quarter ending September 2017        | 1,817          | ↓                             |
| <b>Variance since September 2016</b> | <b>(13.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 449                               | 212   |
| May       | 1,118                             | 673   |
| June      | 1,674                             | 1,100 |
| July      | 2,164                             | 1,902 |
| August    | 2,903                             | 2,254 |
| September | 3,849                             | 2,638 |
| October   | 4,513                             |       |
| November  | 5,314                             |       |
| December  | 5,836                             |       |
| January   | 6,412                             |       |
| February  | 6,905                             |       |
| March     | 7,848                             |       |
| April     | 8,148                             |       |
| May       | 8,149                             |       |
| June      | 8,149                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 482         | 10.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 164      | 1,119       | 14.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 385      | 482         | 79.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 840      | 1,119       | 75.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 78       | 1,466       | 5.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,466       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,466       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

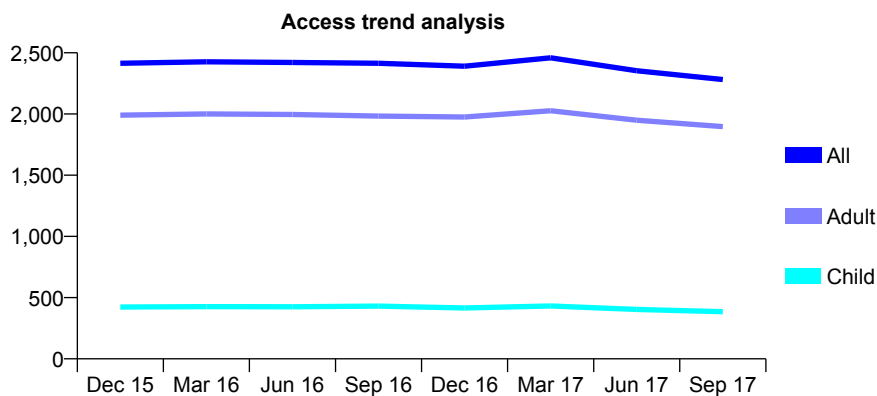
## Q46 - Vital Signs At a Glance Contract Report for 566896/0001 - September 2017

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Heyside Dental Practice Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,830       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £212,324.77 |

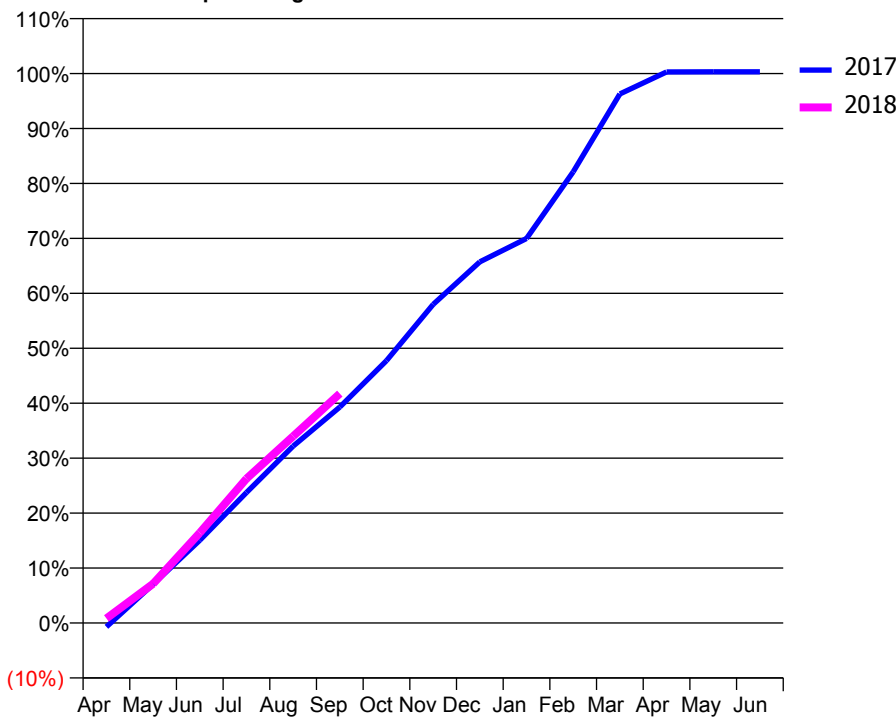
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,414         |                               |
| Quarter ending December 2016         | 2,391         | →                             |
| Quarter ending March 2017            | 2,459         | ↑                             |
| Quarter ending June 2017             | 2,353         | ↓                             |
| Quarter ending September 2017        | 2,282         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -56                               | 66    |
| May       | 552                               | 560   |
| June      | 1,178                             | 1,286 |
| July      | 1,859                             | 2,057 |
| August    | 2,521                             | 2,661 |
| September | 3,076                             | 3,270 |
| October   | 3,738                             |       |
| November  | 4,541                             |       |
| December  | 5,147                             |       |
| January   | 5,479                             |       |
| February  | 6,429                             |       |
| March     | 7,539                             |       |
| April     | 7,852                             |       |
| May       | 7,855                             |       |
| June      | 7,855                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 319         | 4.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 129      | 1,385       | 9.3%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 201      | 319         | 63.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 799      | 1,385       | 57.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 1,592       | 2.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,592       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,592       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

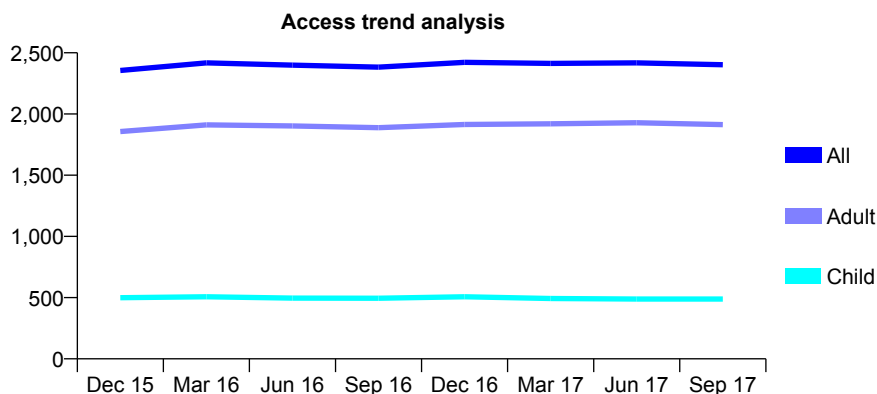
## Q46 - Vital Signs At a Glance Contract Report for 567450/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR NV CARROLL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,150       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,064.62 |

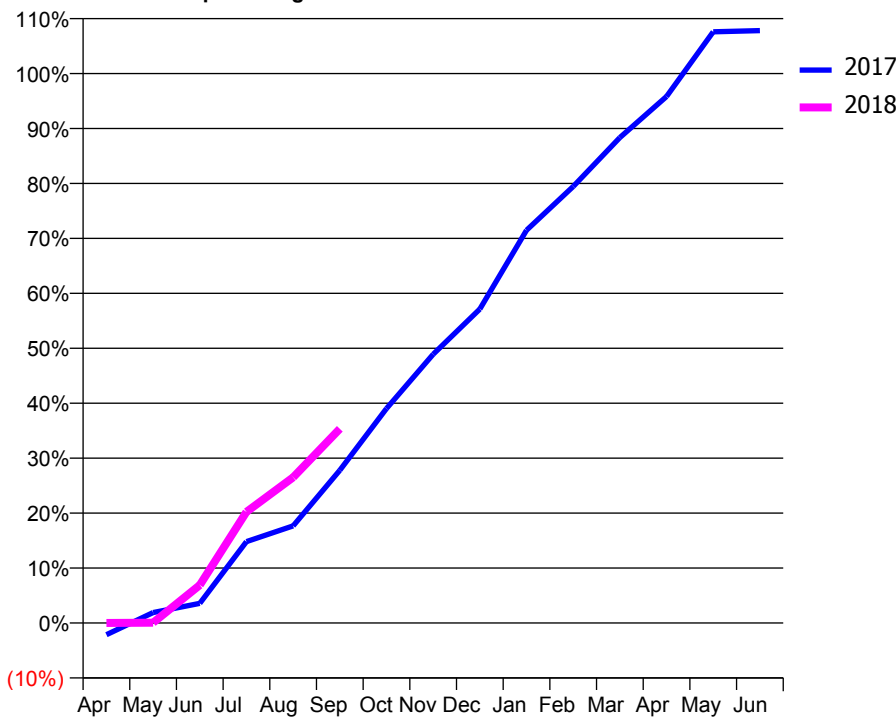
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,383       |                               |
| Quarter ending December 2016         | 2,422       | →                             |
| Quarter ending March 2017            | 2,413       | →                             |
| Quarter ending June 2017             | 2,418       | →                             |
| Quarter ending September 2017        | 2,402       | →                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -132                              | 0     |
| May       | 118                               | 4     |
| June      | 220                               | 424   |
| July      | 911                               | 1,244 |
| August    | 1,087                             | 1,630 |
| September | 1,710                             | 2,173 |
| October   | 2,400                             |       |
| November  | 3,008                             |       |
| December  | 3,514                             |       |
| January   | 4,395                             |       |
| February  | 4,886                             |       |
| March     | 5,433                             |       |
| April     | 5,893                             |       |
| May       | 6,616                             |       |
| June      | 6,630                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 340         | 3.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 116      | 1,278       | 9.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 182      | 340         | 53.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 779      | 1,278       | 61.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 1,106       | 3.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,106       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,106       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

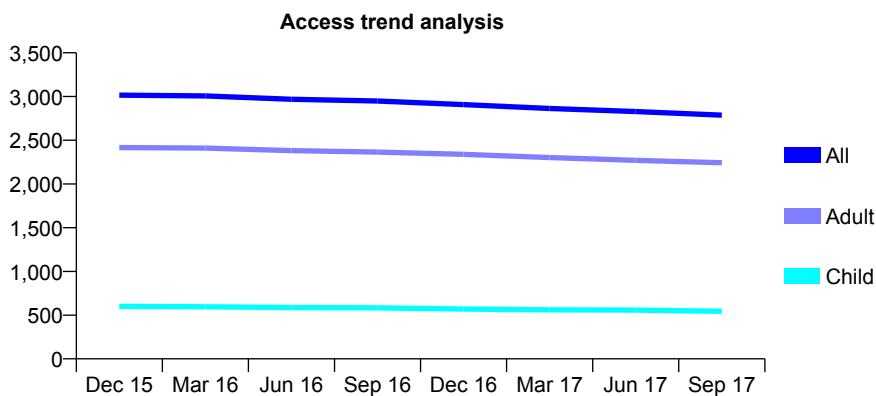
## Q46 - Vital Signs At a Glance Contract Report for 568139/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR M POLTAWSKI |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,056       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,850.51 |

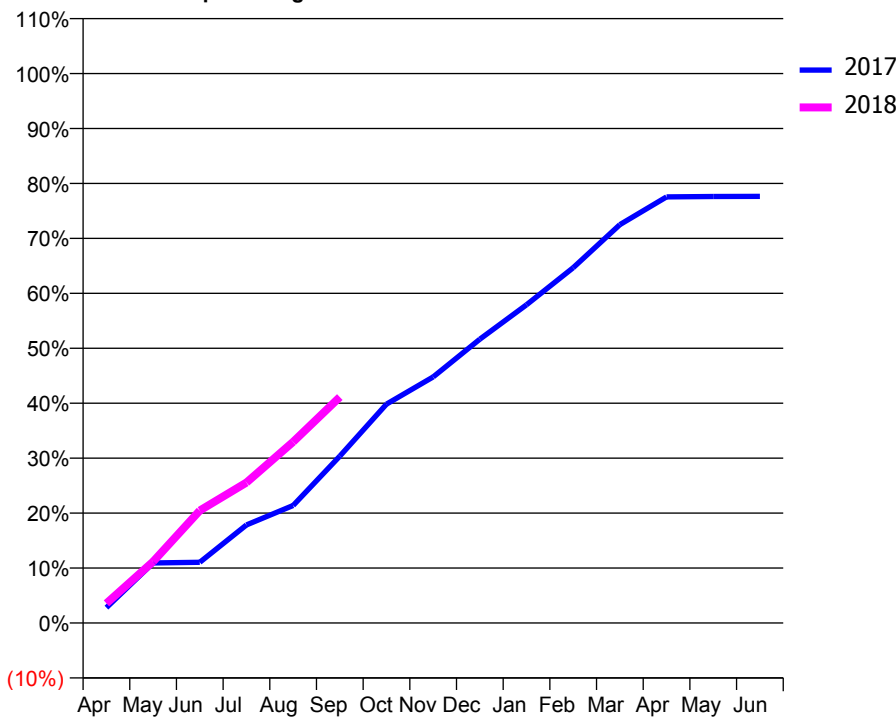
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,948         |                               |
| Quarter ending December 2016         | 2,907         | ↓                             |
| Quarter ending March 2017            | 2,863         | ↓                             |
| Quarter ending June 2017             | 2,828         | ↓                             |
| Quarter ending September 2017        | 2,787         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 255                               | 252   |
| May       | 994                               | 788   |
| June      | 1,003                             | 1,444 |
| July      | 1,622                             | 1,804 |
| August    | 1,943                             | 2,327 |
| September | 2,758                             | 2,902 |
| October   | 3,620                             |       |
| November  | 4,069                             |       |
| December  | 4,692                             |       |
| January   | 5,261                             |       |
| February  | 5,874                             |       |
| March     | 6,586                             |       |
| April     | 7,045                             |       |
| May       | 7,052                             |       |
| June      | 7,053                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 364         | 9.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 223      | 1,529       | 14.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223      | 364         | 61.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 881      | 1,529       | 57.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 416      | 1,666       | 25.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,666       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 1,666       | 2.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

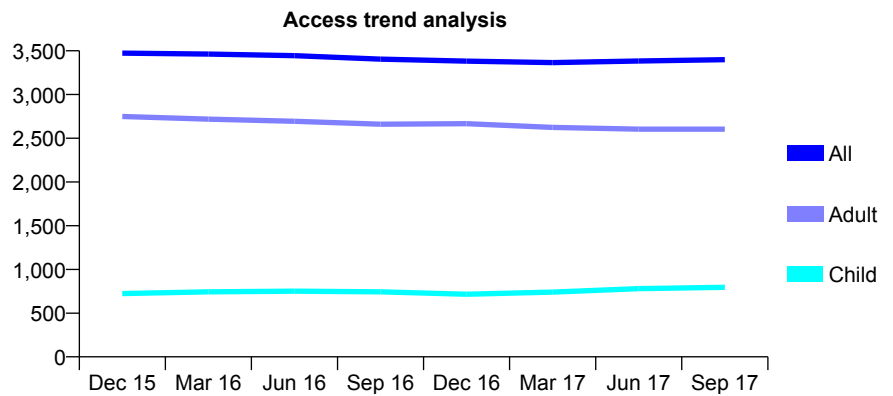
## Q46 - Vital Signs At a Glance Contract Report for 571261/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR EN WOODIER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,668      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £377,190.15 |

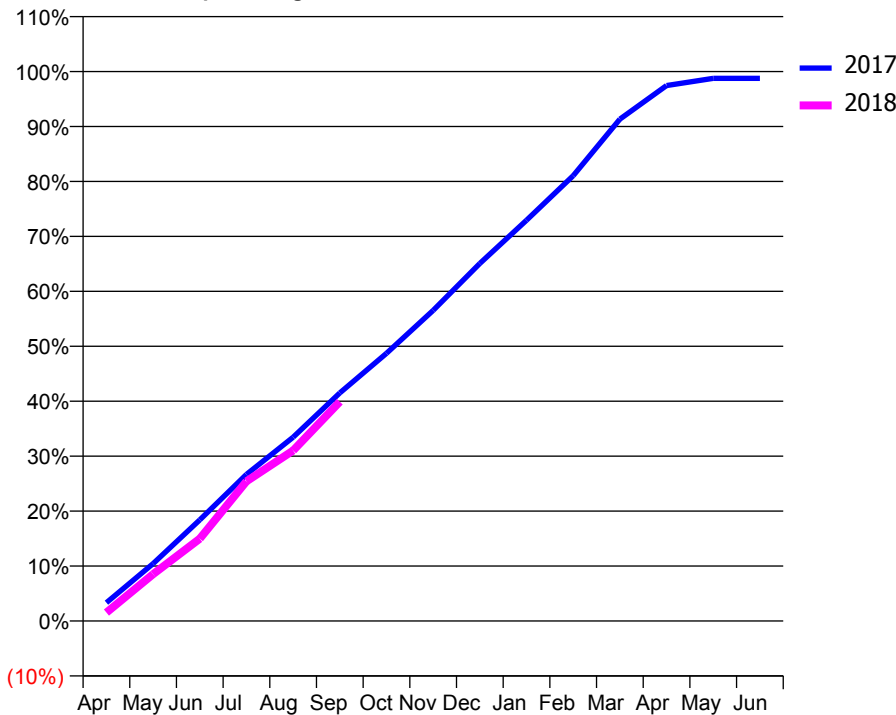
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,405         |                               |
| Quarter ending December 2016         | 3,382         | →                             |
| Quarter ending March 2017            | 3,365         | →                             |
| Quarter ending June 2017             | 3,384         | →                             |
| Quarter ending September 2017        | 3,399         | →                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 422                               | 195   |
| May       | 1,323                             | 1,081 |
| June      | 2,331                             | 1,899 |
| July      | 3,379                             | 3,221 |
| August    | 4,239                             | 3,929 |
| September | 5,259                             | 5,055 |
| October   | 6,170                             |       |
| November  | 7,162                             |       |
| December  | 8,243                             |       |
| January   | 9,239                             |       |
| February  | 10,265                            |       |
| March     | 11,571                            |       |
| April     | 12,345                            |       |
| May       | 12,510                            |       |
| June      | 12,510                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 490         | 9.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 351      | 1,617       | 21.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 172      | 490         | 35.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 640      | 1,617       | 39.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 153      | 1,872       | 8.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 1,872       | 4.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 1,872       | 3.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



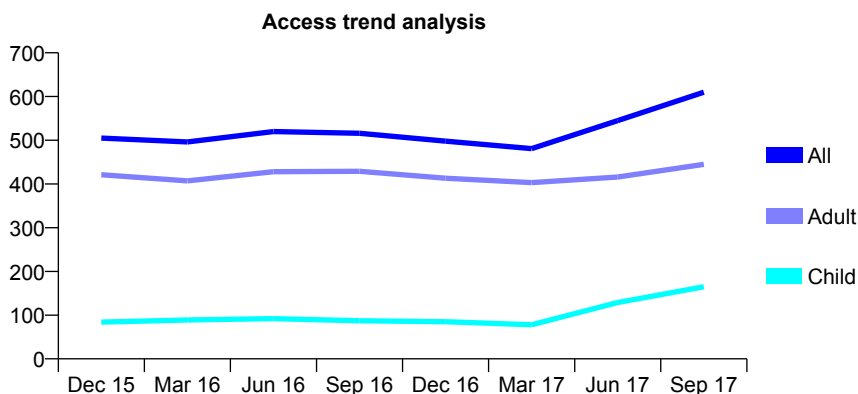
## Q46 - Vital Signs At a Glance Contract Report for 571938/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR DT BADROCK |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,062      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,561.95 |

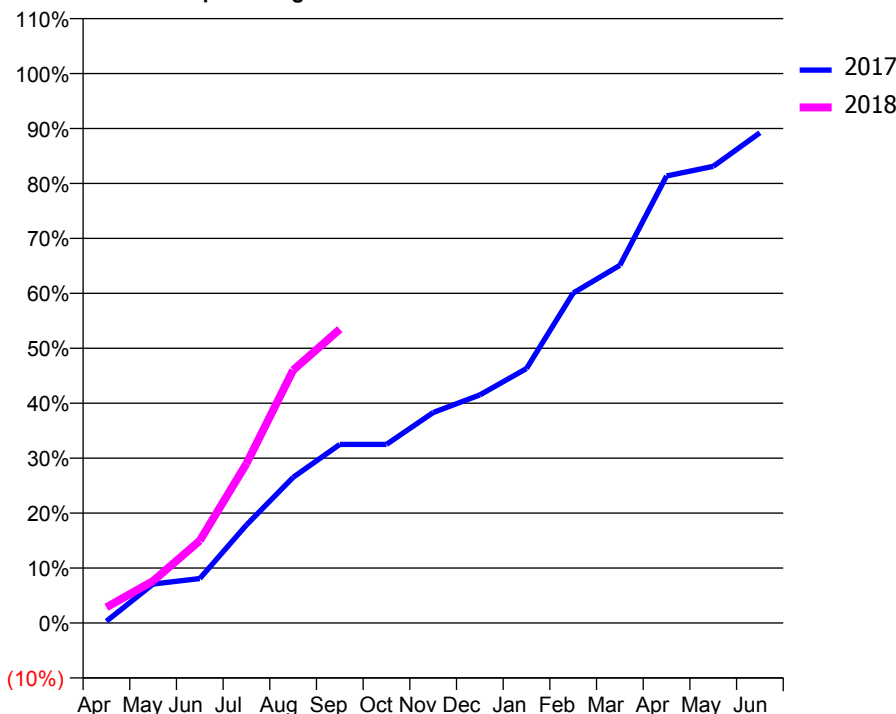
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 516          |                               |
| Quarter ending December 2016         | 498          | ↓                             |
| Quarter ending March 2017            | 481          | ↓                             |
| Quarter ending June 2017             | 545          | ↑                             |
| Quarter ending September 2017        | 610          | ↑                             |
| <b>Variance since September 2016</b> | <b>18.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 7                                 | 59    |
| May       | 147                               | 158   |
| June      | 167                               | 309   |
| July      | 368                               | 598   |
| August    | 547                               | 949   |
| September | 670                               | 1,103 |
| October   | 670                               |       |
| November  | 790                               |       |
| December  | 856                               |       |
| January   | 955                               |       |
| February  | 1,238                             |       |
| March     | 1,342                             |       |
| April     | 1,678                             |       |
| May       | 1,714                             |       |
| June      | 1,840                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 149         | 4.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 262         | 9.5%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 14       | 149         | 9.4%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 54       | 262         | 20.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 324         | 10.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 324         | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 324         | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

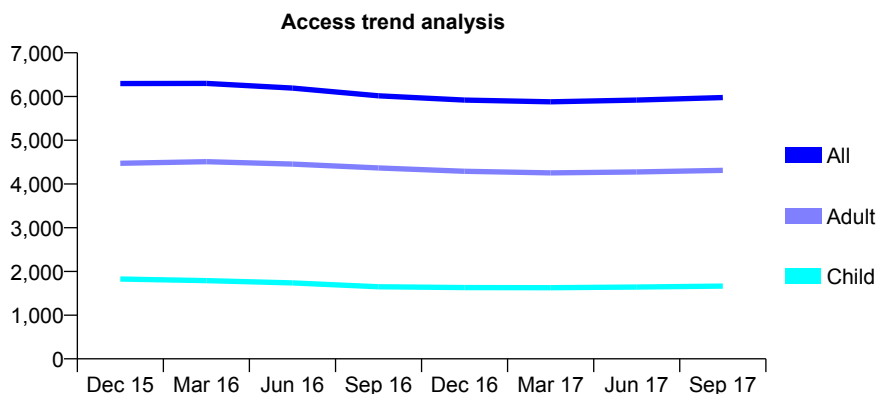
## Q46 - Vital Signs At a Glance Contract Report for 572411/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR DM VALLANCE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,324      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £560,101.91 |

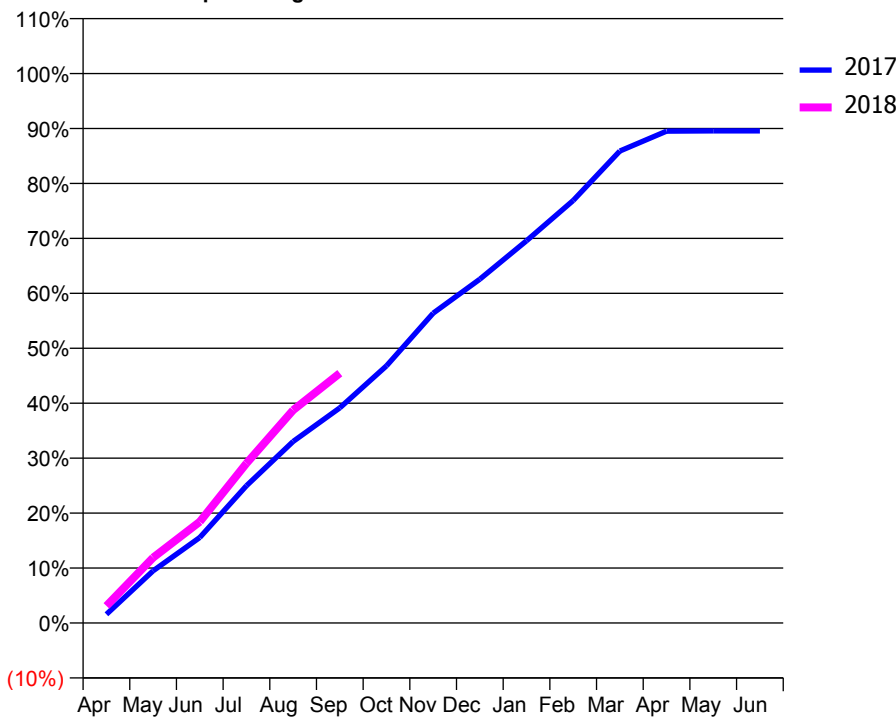
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,016         |                               |
| Quarter ending December 2016         | 5,919         | ↓                             |
| Quarter ending March 2017            | 5,880         | →                             |
| Quarter ending June 2017             | 5,919         | →                             |
| Quarter ending September 2017        | 5,976         | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 325                               | 632   |
| May       | 1,931                             | 2,421 |
| June      | 3,162                             | 3,746 |
| July      | 5,078                             | 5,908 |
| August    | 6,715                             | 7,872 |
| September | 7,958                             | 9,240 |
| October   | 9,509                             |       |
| November  | 11,457                            |       |
| December  | 12,716                            |       |
| January   | 14,138                            |       |
| February  | 15,629                            |       |
| March     | 17,458                            |       |
| April     | 18,190                            |       |
| May       | 18,200                            |       |
| June      | 18,200                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,343       | 7.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 419      | 3,042       | 13.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 870      | 1,343       | 64.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,655    | 3,042       | 54.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 279      | 4,083       | 6.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 4,083       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 4,083       | 2.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

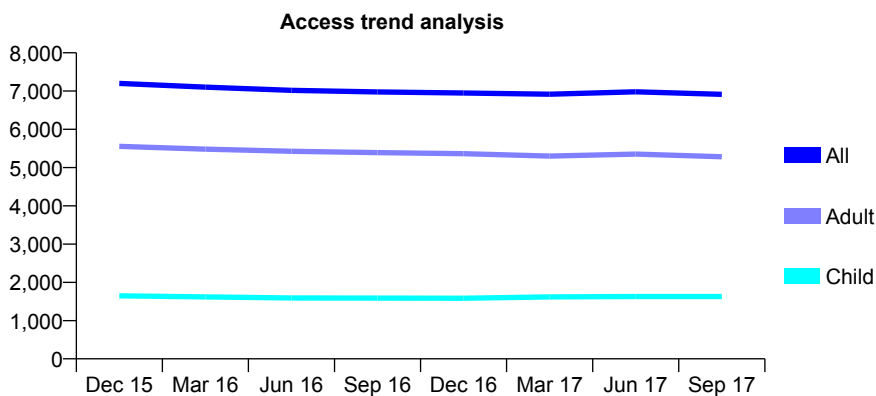
## Q46 - Vital Signs At a Glance Contract Report for 572411/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR DM VALLANCE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,269      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £556,536.29 |

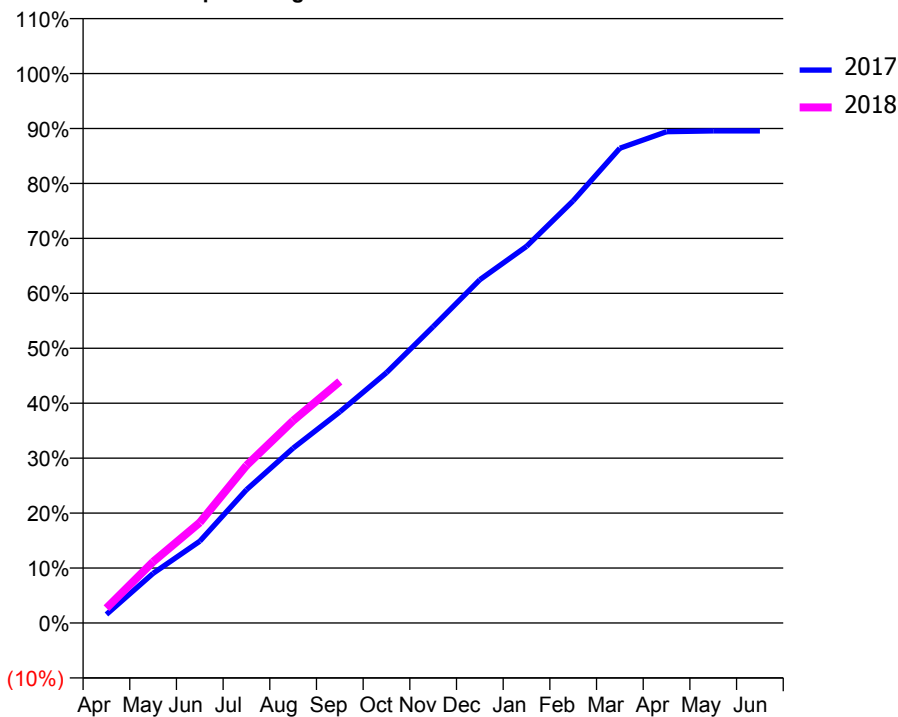
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,978         |                               |
| Quarter ending December 2016         | 6,949         | →                             |
| Quarter ending March 2017            | 6,919         | →                             |
| Quarter ending June 2017             | 6,981         | →                             |
| Quarter ending September 2017        | 6,913         | →                             |
| <b>Variance since September 2016</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 318                               | 550   |
| May       | 1,834                             | 2,261 |
| June      | 3,017                             | 3,707 |
| July      | 4,914                             | 5,811 |
| August    | 6,450                             | 7,464 |
| September | 7,791                             | 8,910 |
| October   | 9,235                             |       |
| November  | 10,930                            |       |
| December  | 12,663                            |       |
| January   | 13,895                            |       |
| February  | 15,574                            |       |
| March     | 17,512                            |       |
| April     | 18,125                            |       |
| May       | 18,152                            |       |
| June      | 18,152                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,237       | 8.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 428      | 3,288       | 13.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701      | 1,237       | 56.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,497    | 3,288       | 45.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 366      | 4,265       | 8.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 4,265       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 4,265       | 1.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

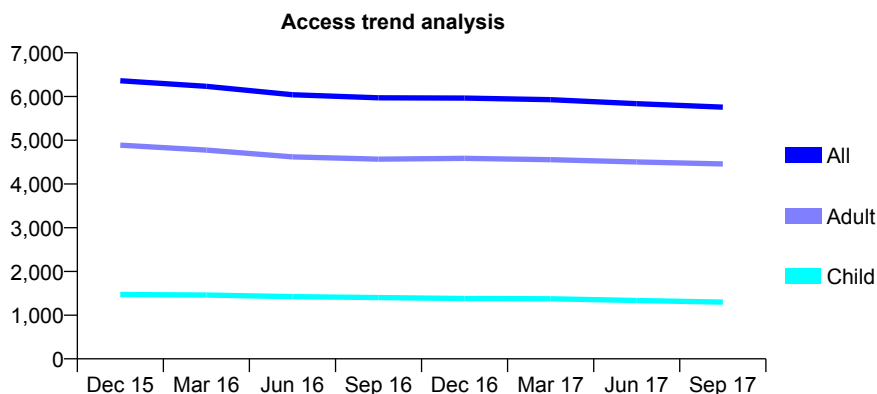
## Q46 - Vital Signs At a Glance Contract Report for 572713/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SJ WARD   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,573      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £580,084.42 |

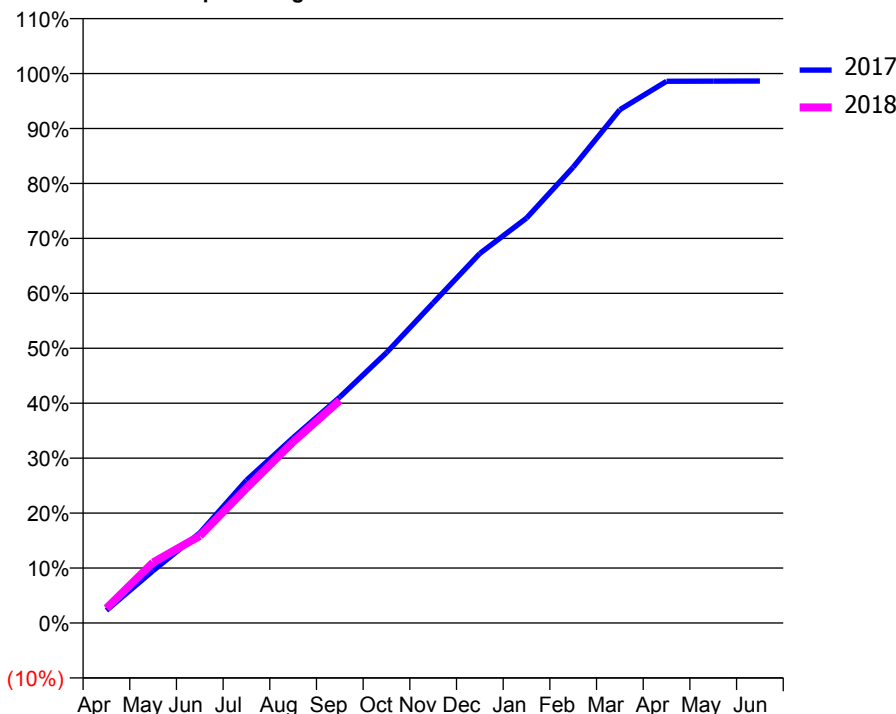
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,970         |                               |
| Quarter ending December 2016         | 5,966         | →                             |
| Quarter ending March 2017            | 5,929         | →                             |
| Quarter ending June 2017             | 5,837         | ↓                             |
| Quarter ending September 2017        | 5,756         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 403    | 472   |
| May       | 1,672  | 1,937 |
| June      | 2,880  | 2,787 |
| July      | 4,566  | 4,315 |
| August    | 5,926  | 5,792 |
| September | 7,227  | 7,120 |
| October   | 8,646  |       |
| November  | 10,236 |       |
| December  | 11,821 |       |
| January   | 12,948 |       |
| February  | 14,578 |       |
| March     | 16,415 |       |
| April     | 17,324 |       |
| May       | 17,328 |       |
| June      | 17,331 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 924         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 542      | 3,291       | 16.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405      | 924         | 43.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,698    | 3,291       | 51.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 329      | 3,776       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 3,776       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 3,776       | 1.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

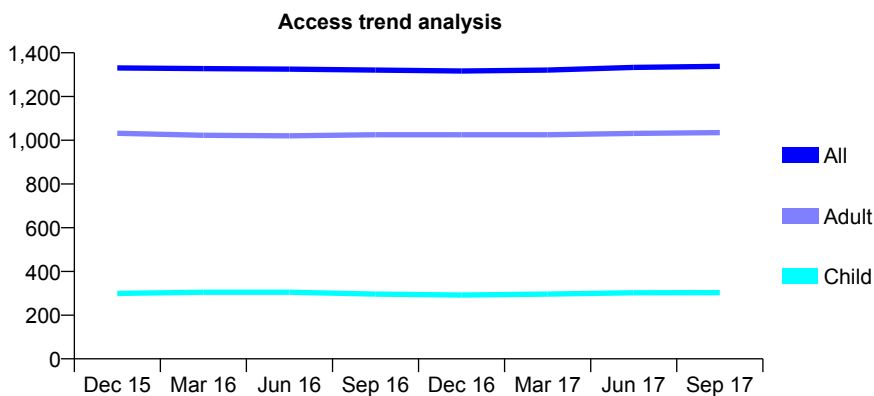
## Q46 - Vital Signs At a Glance Contract Report for 576050/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR AJ STOGGALL |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

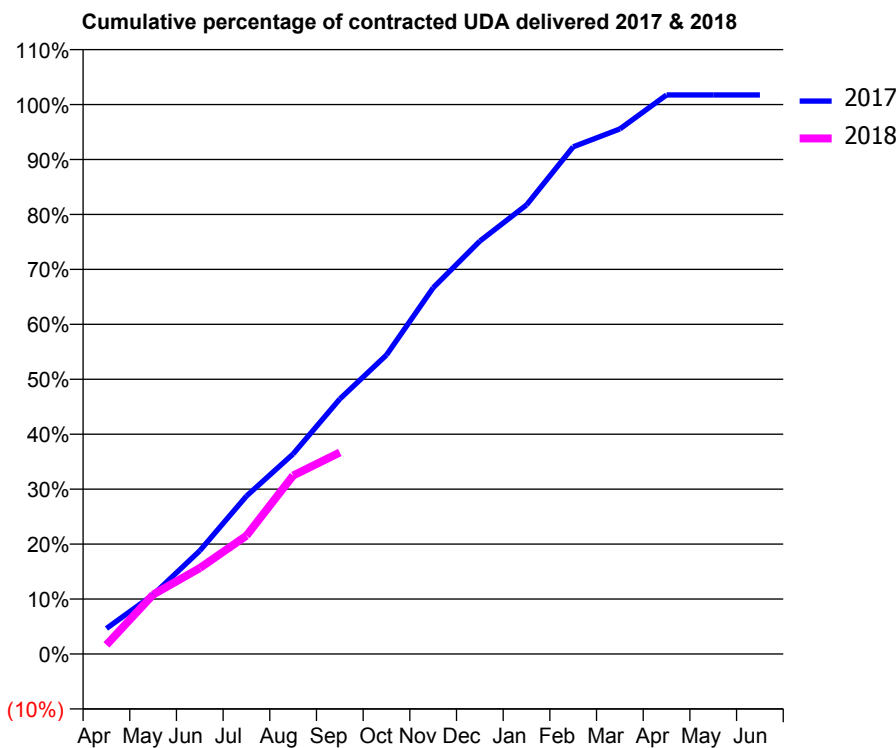
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,712       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,694.68 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,321       |                               |
| Quarter ending December 2016         | 1,317       | →                             |
| Quarter ending March 2017            | 1,321       | →                             |
| Quarter ending June 2017             | 1,333       | →                             |
| Quarter ending September 2017        | 1,338       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 219                               | 78    |
| May       | 508                               | 509   |
| June      | 886                               | 737   |
| July      | 1,355                             | 1,015 |
| August    | 1,716                             | 1,531 |
| September | 2,187                             | 1,728 |
| October   | 2,564                             |       |
| November  | 3,141                             |       |
| December  | 3,541                             |       |
| January   | 3,851                             |       |
| February  | 4,349                             |       |
| March     | 4,502                             |       |
| April     | 4,793                             |       |
| May       | 4,793                             |       |
| June      | 4,793                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 246         | 7.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 114      | 797         | 14.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 148      | 246         | 60.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 510      | 797         | 64.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 91       | 968         | 9.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 968         | 1.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 968         | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

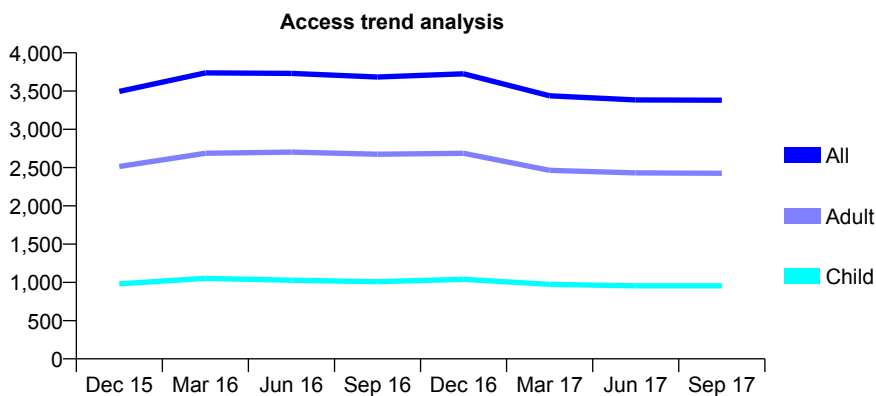
## Q46 - Vital Signs At a Glance Contract Report for 610801/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS KM SHAH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 21/10/2010   |
| Contract end date    |              |

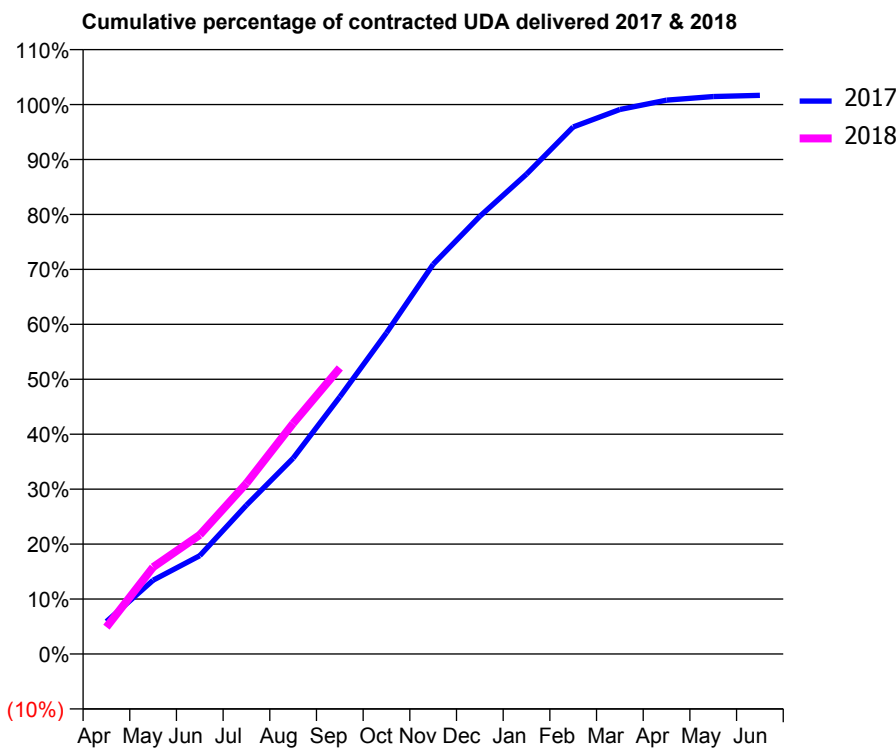
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,334      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,983.57 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,684         |                               |
| Quarter ending December 2016         | 3,726         | →                             |
| Quarter ending March 2017            | 3,438         | ↓                             |
| Quarter ending June 2017             | 3,384         | ↓                             |
| Quarter ending September 2017        | 3,381         | →                             |
| <b>Variance since September 2016</b> | <b>(8.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 611                               | 504   |
| May       | 1,388                             | 1,634 |
| June      | 1,850                             | 2,241 |
| July      | 2,800                             | 3,210 |
| August    | 3,684                             | 4,336 |
| September | 4,835                             | 5,380 |
| October   | 6,041                             |       |
| November  | 7,328                             |       |
| December  | 8,231                             |       |
| January   | 9,023                             |       |
| February  | 9,912                             |       |
| March     | 10,240                            |       |
| April     | 10,415                            |       |
| May       | 10,483                            |       |
| June      | 10,506                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 839         | 9.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 262      | 1,714       | 15.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 568      | 839         | 67.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 966      | 1,714       | 56.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 2,377       | 4.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,377       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 2,377       | 1.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

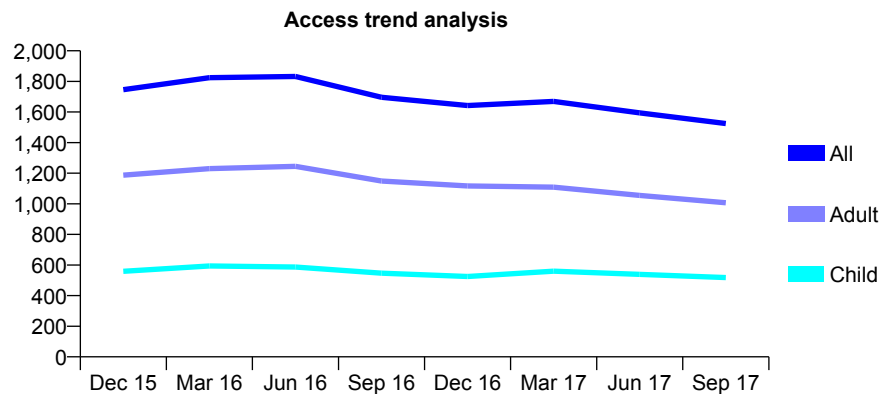
## Q46 - Vital Signs At a Glance Contract Report for 613347/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS AT SARWAR |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 30/06/2014     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,753       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £140,836.53 |

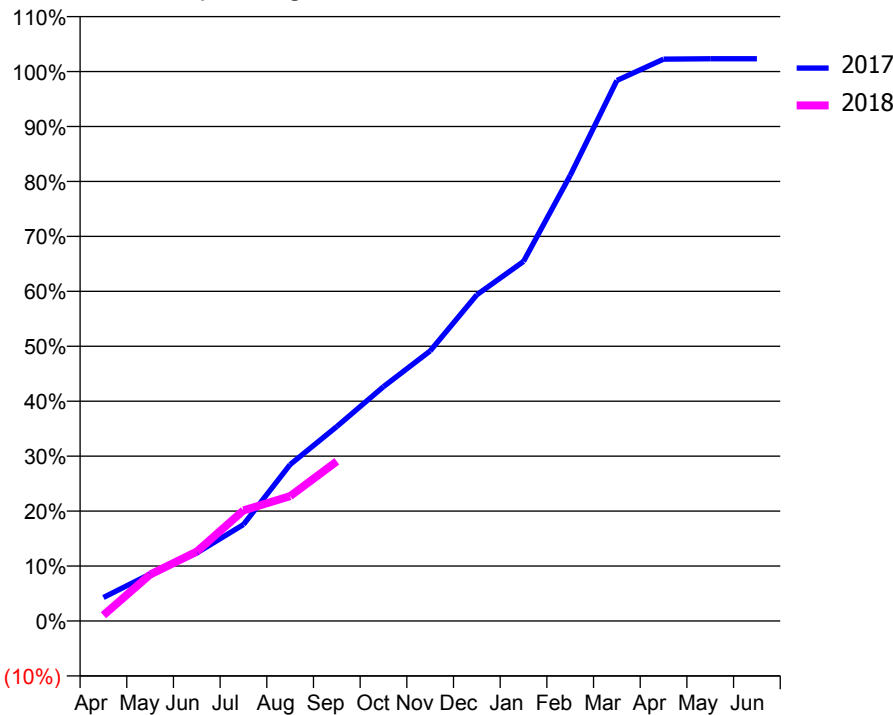
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,696          |                               |
| Quarter ending December 2016         | 1,642          | ↓                             |
| Quarter ending March 2017            | 1,669          | →                             |
| Quarter ending June 2017             | 1,594          | ↓                             |
| Quarter ending September 2017        | 1,525          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 246                               | 60    |
| May       | 492                               | 486   |
| June      | 712                               | 727   |
| July      | 1,010                             | 1,158 |
| August    | 1,638                             | 1,307 |
| September | 2,036                             | 1,672 |
| October   | 2,453                             |       |
| November  | 2,827                             |       |
| December  | 3,415                             |       |
| January   | 3,765                             |       |
| February  | 4,666                             |       |
| March     | 5,658                             |       |
| April     | 5,883                             |       |
| May       | 5,886                             |       |
| June      | 5,886                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 302         | 5.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 630         | 15.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221      | 302         | 73.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 361      | 630         | 57.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 64       | 868         | 7.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 868         | 1.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 868         | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



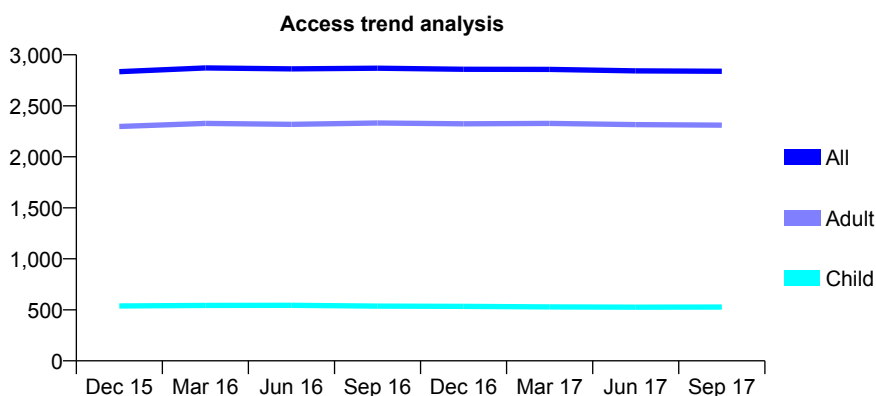
## Q46 - Vital Signs At a Glance Contract Report for 620319/0001 - September 2017

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Joubert & Nicol Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2006                      |
| Contract end date    |                                 |

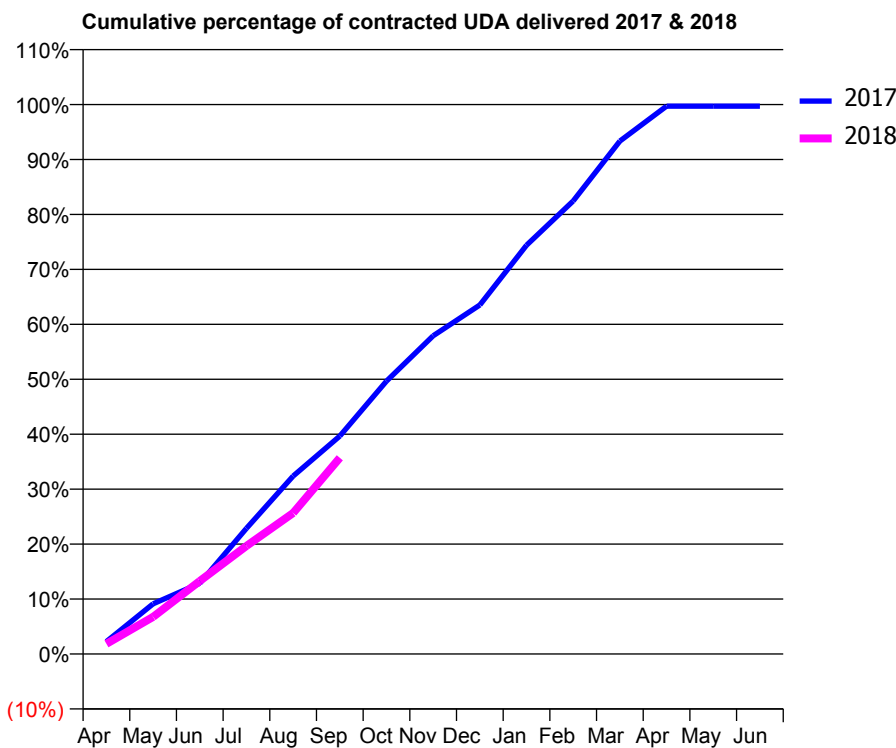
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,354      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £208,093.76 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,868         |                               |
| Quarter ending December 2016         | 2,858         | →                             |
| Quarter ending March 2017            | 2,857         | →                             |
| Quarter ending June 2017             | 2,842         | →                             |
| Quarter ending September 2017        | 2,839         | →                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 234                               | 191   |
| May       | 945                               | 700   |
| June      | 1,333                             | 1,377 |
| July      | 2,369                             | 2,038 |
| August    | 3,353                             | 2,657 |
| September | 4,107                             | 3,698 |
| October   | 5,141                             |       |
| November  | 5,995                             |       |
| December  | 6,576                             |       |
| January   | 7,703                             |       |
| February  | 8,536                             |       |
| March     | 9,664                             |       |
| April     | 10,323                            |       |
| May       | 10,323                            |       |
| June      | 10,323                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 473         | 7.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 344      | 1,998       | 17.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 378      | 473         | 79.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,421    | 1,998       | 71.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 151      | 2,111       | 7.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 2,111       | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 2,111       | 1.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

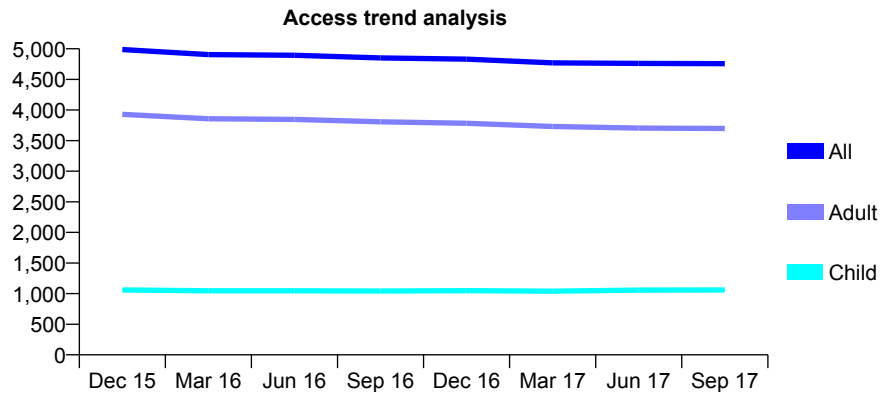
## Q46 - Vital Signs At a Glance Contract Report for 620343/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR SD WALMSLEY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,145      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,358.90 |

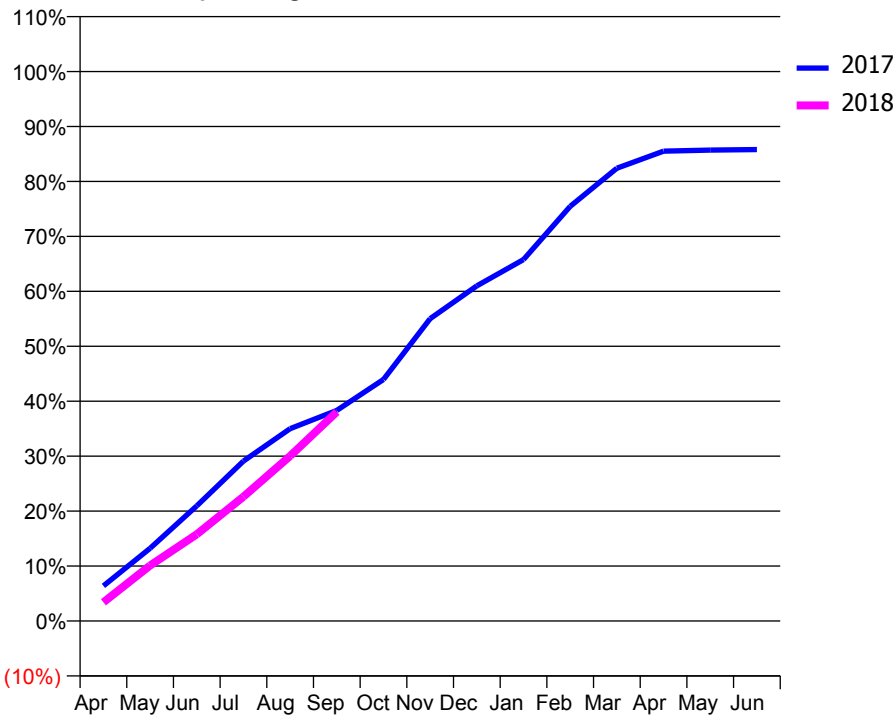
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,850         |                               |
| Quarter ending December 2016         | 4,832         | →                             |
| Quarter ending March 2017            | 4,771         | ↓                             |
| Quarter ending June 2017             | 4,762         | →                             |
| Quarter ending September 2017        | 4,758         | →                             |
| <b>Variance since September 2016</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 841                               | 449   |
| May       | 1,740                             | 1,330 |
| June      | 2,754                             | 2,075 |
| July      | 3,827                             | 2,973 |
| August    | 4,603                             | 3,947 |
| September | 5,039                             | 5,003 |
| October   | 5,778                             |       |
| November  | 7,232                             |       |
| December  | 8,019                             |       |
| January   | 8,645                             |       |
| February  | 9,919                             |       |
| March     | 10,830                            |       |
| April     | 11,241                            |       |
| May       | 11,266                            |       |
| June      | 11,278                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 652         | 4.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 208      | 2,118       | 9.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 300      | 652         | 46.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 874      | 2,118       | 41.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 153      | 2,552       | 6.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,552       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,552       | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

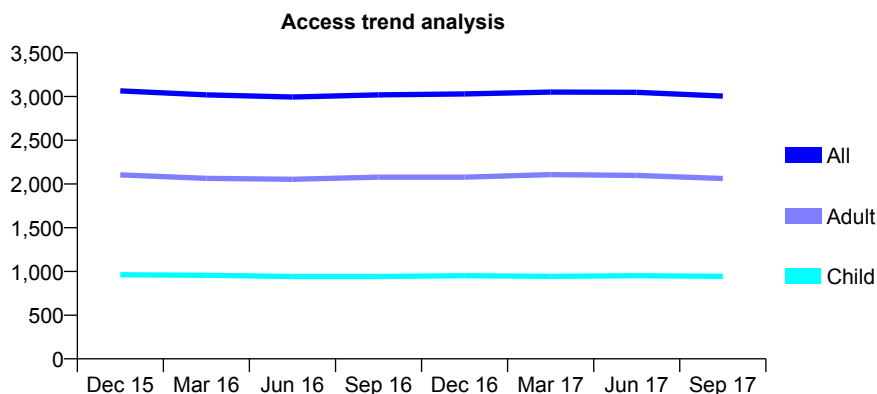
## Q46 - Vital Signs At a Glance Contract Report for 628549/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JA GIBB   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/03/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,698       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £217,444.53 |

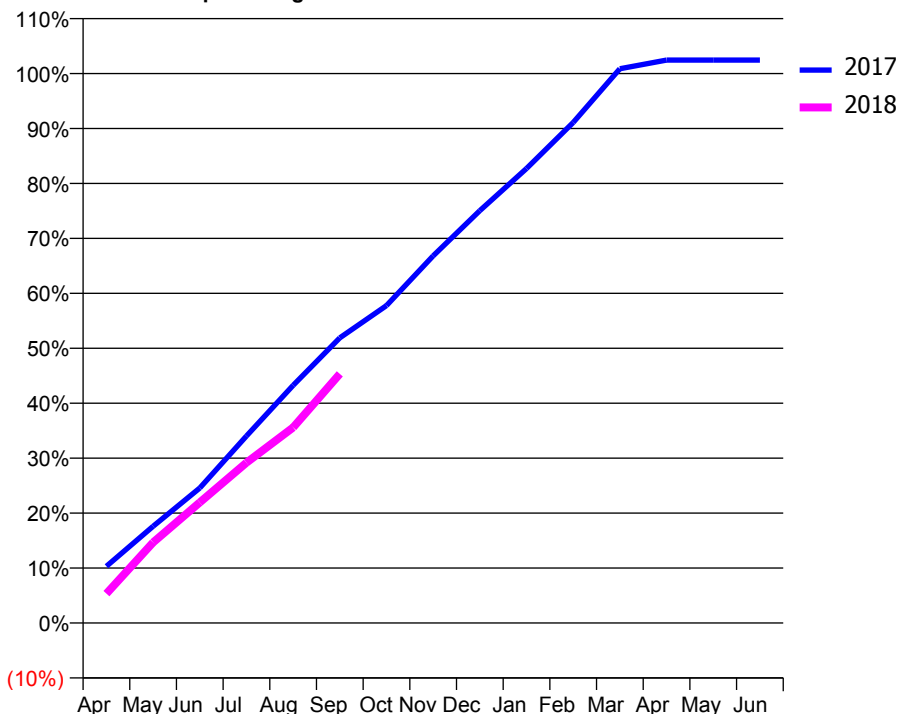
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,019         |                               |
| Quarter ending December 2016         | 3,029         | →                             |
| Quarter ending March 2017            | 3,051         | →                             |
| Quarter ending June 2017             | 3,048         | →                             |
| Quarter ending September 2017        | 3,005         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 899   | 465   |
| May       | 1,532 | 1,277 |
| June      | 2,137 | 1,910 |
| July      | 2,961 | 2,537 |
| August    | 3,762 | 3,096 |
| September | 4,514 | 3,943 |
| October   | 5,025 |       |
| November  | 5,812 |       |
| December  | 6,527 |       |
| January   | 7,195 |       |
| February  | 7,923 |       |
| March     | 8,773 |       |
| April     | 8,910 |       |
| May       | 8,910 |       |
| June      | 8,911 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 720         | 9.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 217      | 1,407       | 15.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 456      | 720         | 63.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 767      | 1,407       | 54.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 152      | 2,037       | 7.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 2,037       | 2.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,037       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

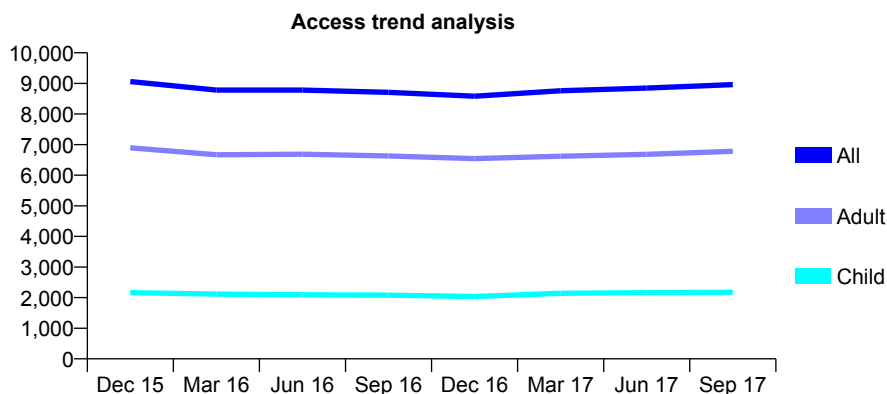
## Q46 - Vital Signs At a Glance Contract Report for 631205/0003 - September 2017

|                      |   |
|----------------------|---|
| Name or company name | Shaw Family Dental Practice Partnership |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2006                              |
| Contract end date    |   |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 29,514        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,063,492.31 |

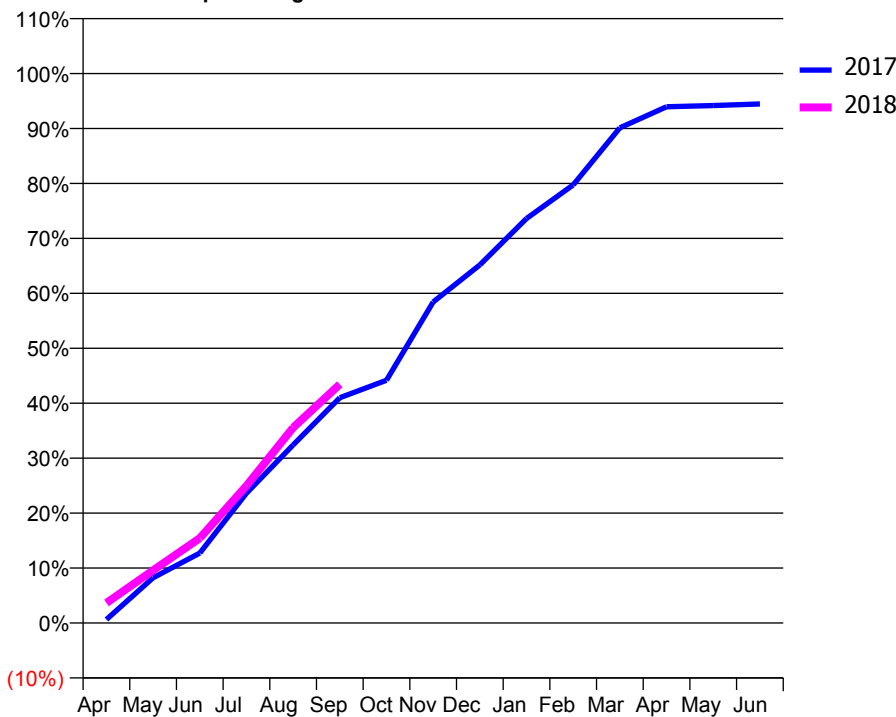
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 8,710       |                               |
| Quarter ending December 2016         | 8,581       | ↓                             |
| Quarter ending March 2017            | 8,762       | ↑                             |
| Quarter ending June 2017             | 8,846       | →                             |
| Quarter ending September 2017        | 8,960       | →                             |
| <b>Variance since September 2016</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 191    | 1,077  |
| May       | 2,435  | 2,832  |
| June      | 3,756  | 4,562  |
| July      | 6,974  | 7,374  |
| August    | 9,565  | 10,494 |
| September | 12,102 | 12,824 |
| October   | 13,038 |        |
| November  | 17,240 |        |
| December  | 19,236 |        |
| January   | 21,724 |        |
| February  | 23,529 |        |
| March     | 26,600 |        |
| April     | 27,728 |        |
| May       | 27,791 |        |
| June      | 27,875 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 137      | 1,635       | 8.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 618      | 4,308       | 14.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 895      | 1,635       | 54.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,817    | 4,308       | 42.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 344      | 5,397       | 6.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 5,397       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 107      | 5,397       | 2.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

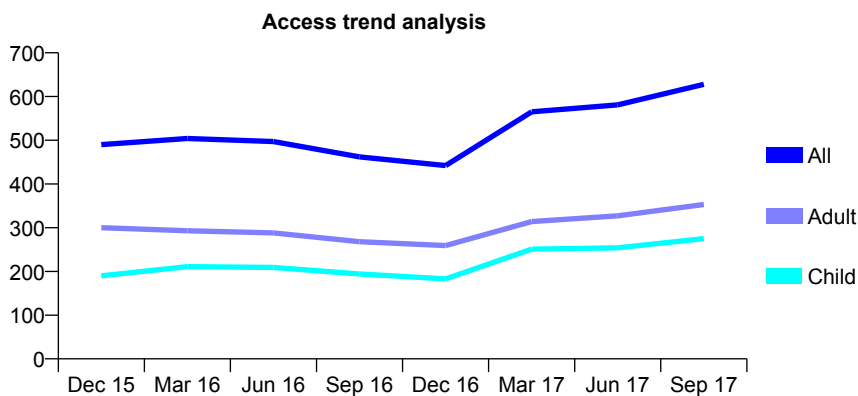
## Q46 - Vital Signs At a Glance Contract Report for 632015/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Harrison/Kapenda |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,880      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £52,819.95 |

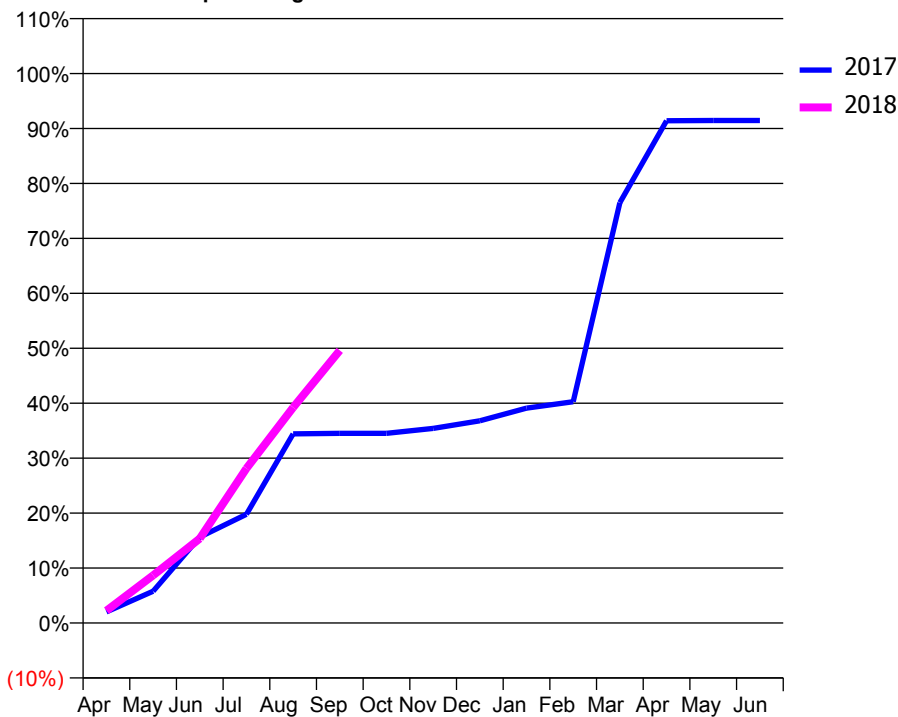
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 462          |                               |
| Quarter ending December 2016         | 442          | ↓                             |
| Quarter ending March 2017            | 565          | ↑                             |
| Quarter ending June 2017             | 581          | ↑                             |
| Quarter ending September 2017        | 628          | ↑                             |
| <b>Variance since September 2016</b> | <b>35.9%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 38                                | 42   |
| May       | 109                               | 163  |
| June      | 294                               | 289  |
| July      | 372                               | 529  |
| August    | 647                               | 737  |
| September | 649                               | 933  |
| October   | 649                               |      |
| November  | 666                               |      |
| December  | 692                               |      |
| January   | 735                               |      |
| February  | 757                               |      |
| March     | 1,438                             |      |
| April     | 1,718                             |      |
| May       | 1,719                             |      |
| June      | 1,719                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 180         | 5.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 269         | 16.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 59       | 180         | 32.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 91       | 269         | 33.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 325         | 7.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 325         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 325         | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

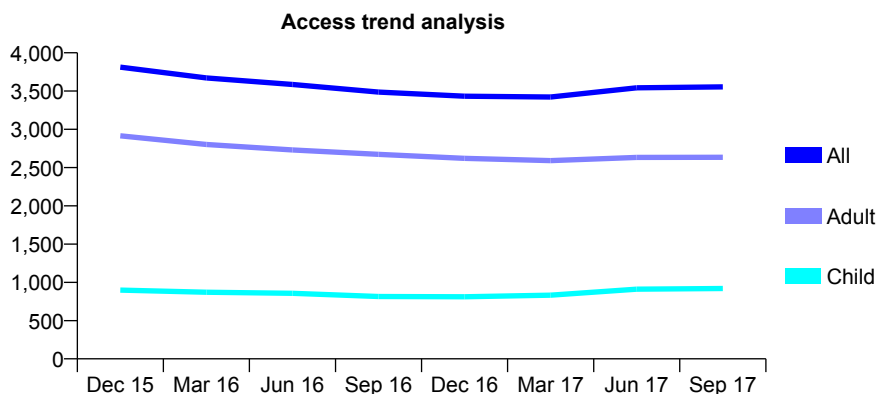
## Q46 - Vital Signs At a Glance Contract Report for 632279/0001 - September 2017

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Richard Jones and Umar Sharif |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,087      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £410,248.15 |

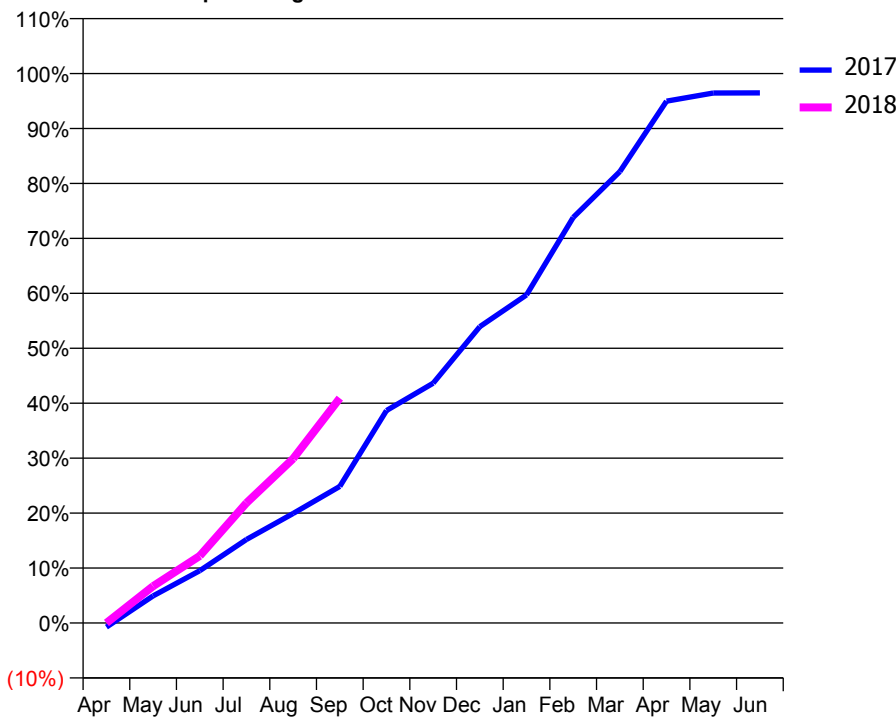
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,486       |                               |
| Quarter ending December 2016         | 3,432       | ↓                             |
| Quarter ending March 2017            | 3,423       | →                             |
| Quarter ending June 2017             | 3,543       | ↑                             |
| Quarter ending September 2017        | 3,555       | →                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -94                               | 0     |
| May       | 597                               | 811   |
| June      | 1,151                             | 1,478 |
| July      | 1,839                             | 2,642 |
| August    | 2,410                             | 3,615 |
| September | 3,005                             | 4,946 |
| October   | 4,675                             |       |
| November  | 5,274                             |       |
| December  | 6,519                             |       |
| January   | 7,218                             |       |
| February  | 8,921                             |       |
| March     | 9,930                             |       |
| April     | 11,479                            |       |
| May       | 11,658                            |       |
| June      | 11,661                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 606         | 10.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 491      | 1,810       | 27.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 152      | 606         | 25.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 513      | 1,810       | 28.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 277      | 1,836       | 15.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,836       | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 65       | 1,836       | 3.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

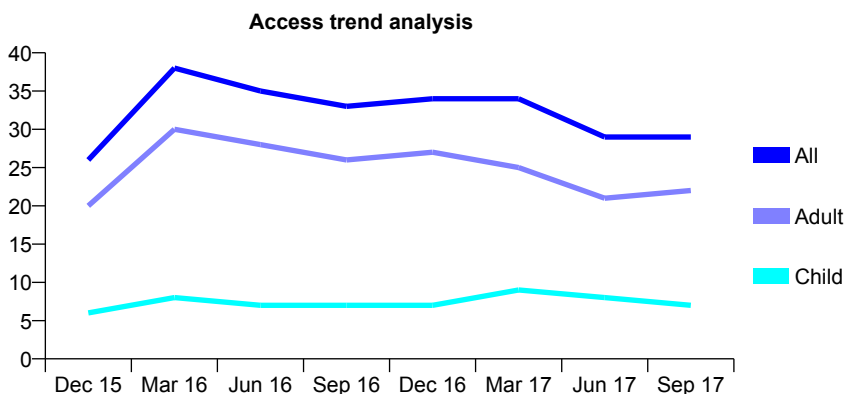
## Q46 - Vital Signs At a Glance Contract Report for 632686/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR M HAFFNER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 17/18 Contracted general activity (UDA)     | 100       |
| Carry forward general activity (UDA)        | 0         |
| 17/18 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £1,930.57 |

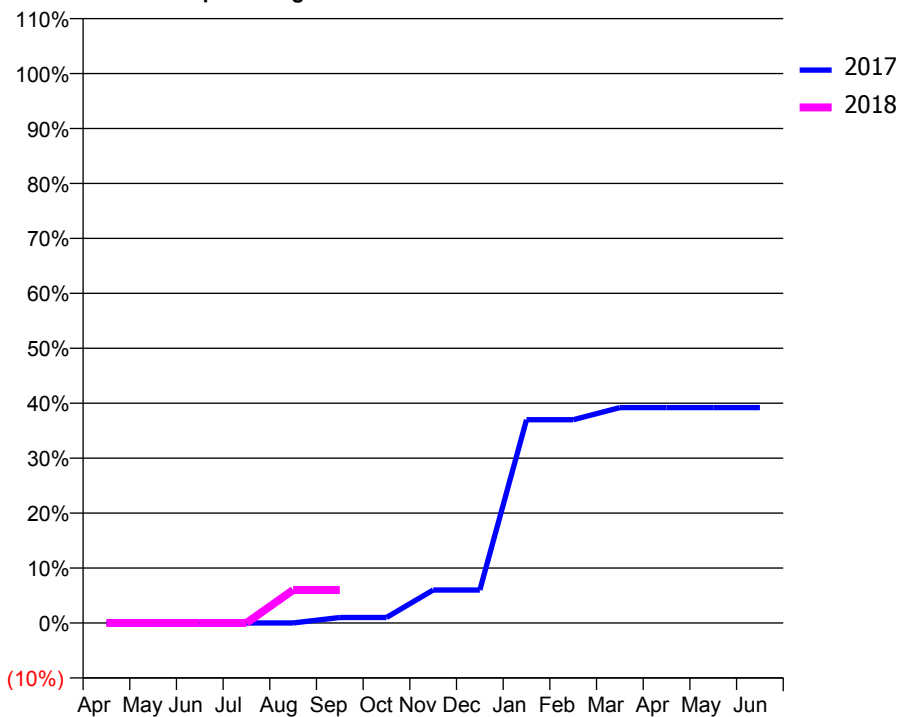
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 33             |                               |
| Quarter ending December 2016         | 34             | ↑                             |
| Quarter ending March 2017            | 34             | →                             |
| Quarter ending June 2017             | 29             | ↓                             |
| Quarter ending September 2017        | 29             | →                             |
| <b>Variance since September 2016</b> | <b>(12.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 0    |
| May       | 0                                 | 0    |
| June      | 0                                 | 0    |
| July      | 0                                 | 0    |
| August    | 0                                 | 6    |
| September | 1                                 | 6    |
| October   | 1                                 |      |
| November  | 6                                 |      |
| December  | 6                                 |      |
| January   | 37                                |      |
| February  | 37                                |      |
| March     | 39                                |      |
| April     | 39                                |      |
| May       | 39                                |      |
| June      | 39                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 2           | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 7           | 14.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 2           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 7           | 42.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 7           | 14.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 7           | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 7           | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



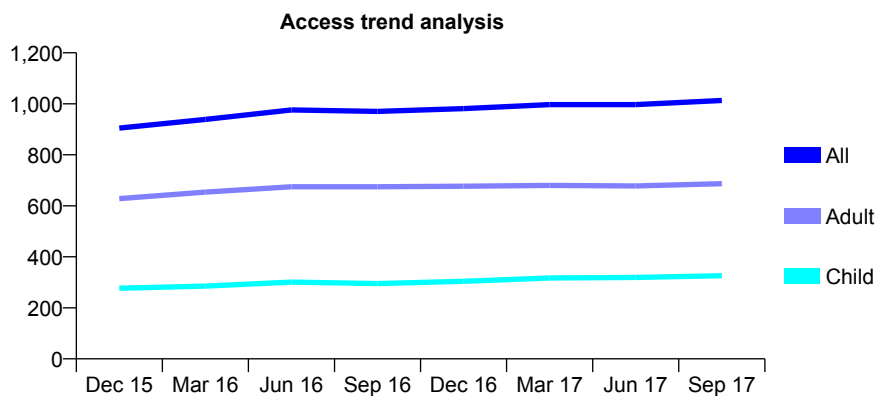
## Q46 - Vital Signs At a Glance Contract Report for 635529/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR DI LLEWELLYN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £98,244.63 |

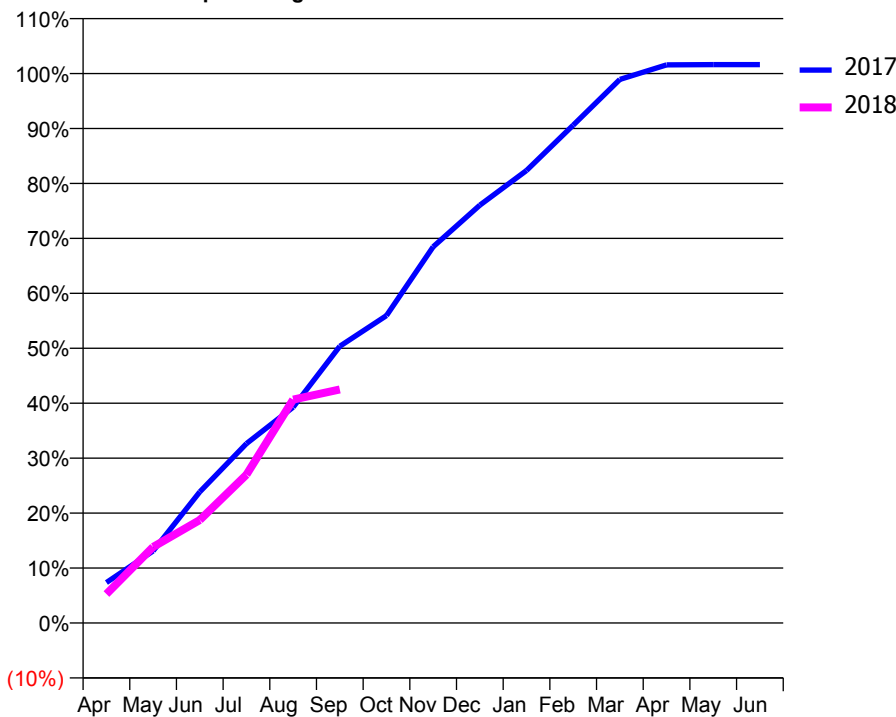
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 970         |                               |
| Quarter ending December 2016         | 981         | →                             |
| Quarter ending March 2017            | 997         | →                             |
| Quarter ending June 2017             | 997         | →                             |
| Quarter ending September 2017        | 1,013       | →                             |
| <b>Variance since September 2016</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 221                               | 159   |
| May       | 393                               | 415   |
| June      | 716                               | 562   |
| July      | 980                               | 810   |
| August    | 1,179                             | 1,220 |
| September | 1,511                             | 1,275 |
| October   | 1,678                             |       |
| November  | 2,054                             |       |
| December  | 2,281                             |       |
| January   | 2,470                             |       |
| February  | 2,718                             |       |
| March     | 2,967                             |       |
| April     | 3,047                             |       |
| May       | 3,049                             |       |
| June      | 3,049                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 195         | 6.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 55       | 361         | 15.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 114      | 195         | 58.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 105      | 361         | 29.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 521         | 3.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 521         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 521         | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

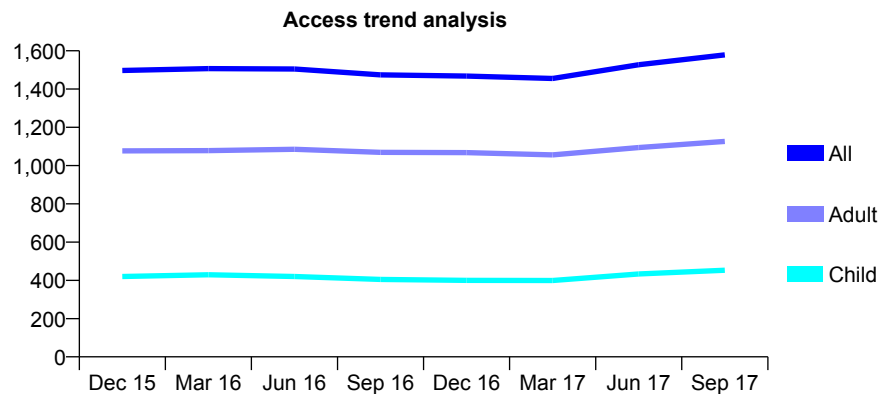
## Q46 - Vital Signs At a Glance Contract Report for 638927/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR IA MIRZA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,277       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £201,891.10 |

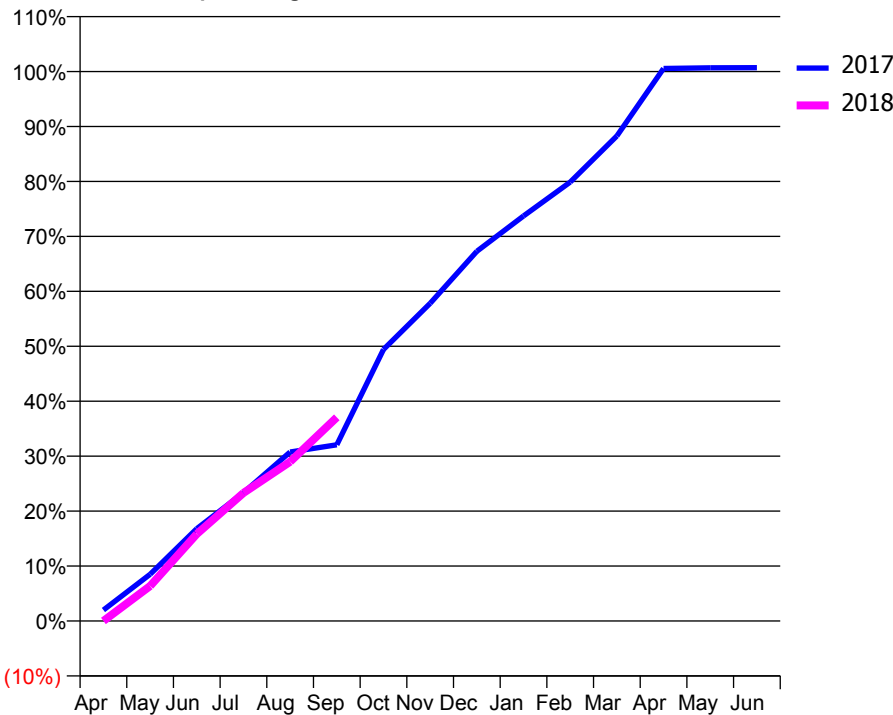
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,474       |                               |
| Quarter ending December 2016         | 1,468       | →                             |
| Quarter ending March 2017            | 1,455       | →                             |
| Quarter ending June 2017             | 1,527       | ↑                             |
| Quarter ending September 2017        | 1,579       | ↑                             |
| <b>Variance since September 2016</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 126                               | 0     |
| May       | 534                               | 399   |
| June      | 1,054                             | 995   |
| July      | 1,465                             | 1,464 |
| August    | 1,930                             | 1,819 |
| September | 2,014                             | 2,326 |
| October   | 3,102                             |       |
| November  | 3,629                             |       |
| December  | 4,223                             |       |
| January   | 4,627                             |       |
| February  | 5,014                             |       |
| March     | 5,540                             |       |
| April     | 6,311                             |       |
| May       | 6,319                             |       |
| June      | 6,321                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 359         | 8.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 136      | 856         | 15.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 160      | 359         | 44.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 405      | 856         | 47.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 127      | 964         | 13.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 964         | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 964         | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

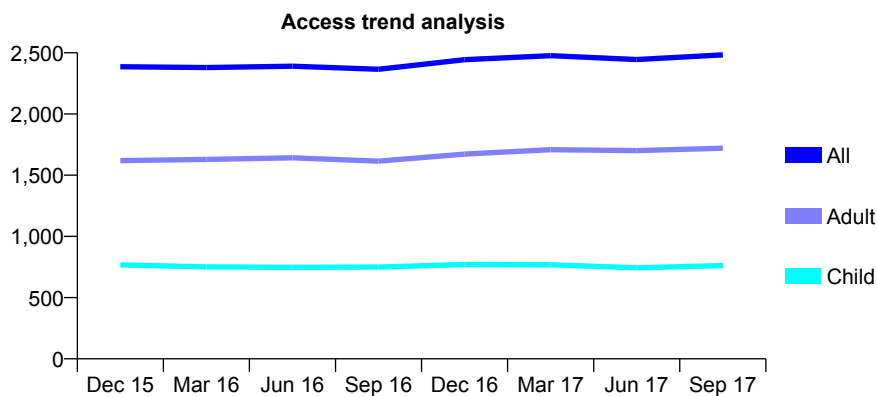
## Q46 - Vital Signs At a Glance Contract Report for 639125/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR ND SLATTERY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,042       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,881.87 |

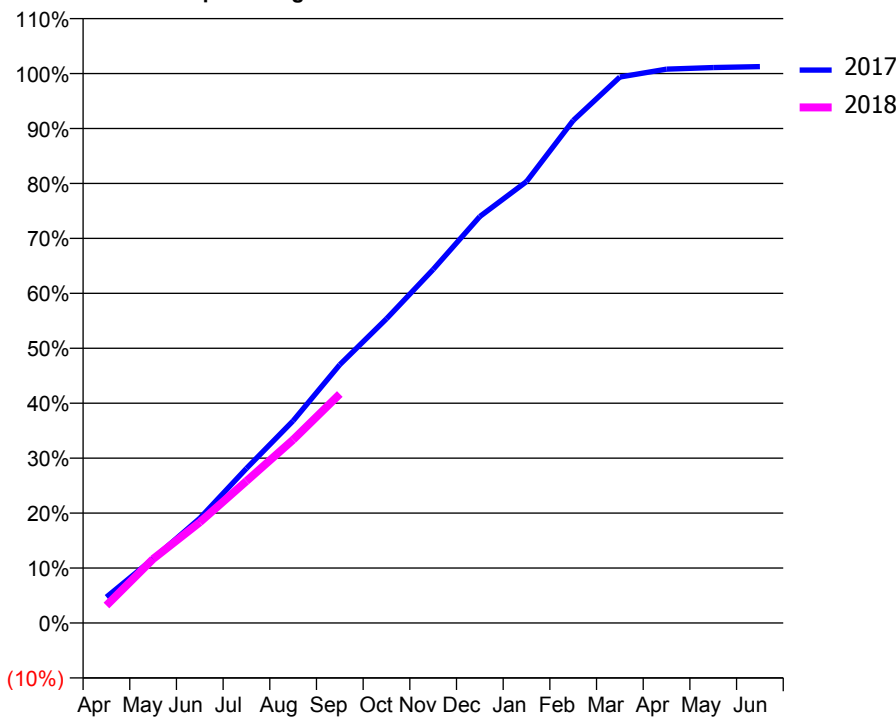
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,365       |                               |
| Quarter ending December 2016         | 2,444       | ↑                             |
| Quarter ending March 2017            | 2,477       | →                             |
| Quarter ending June 2017             | 2,445       | ↓                             |
| Quarter ending September 2017        | 2,483       | →                             |
| <b>Variance since September 2016</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 427                               | 288   |
| May       | 1,059                             | 1,054 |
| June      | 1,724                             | 1,658 |
| July      | 2,544                             | 2,336 |
| August    | 3,327                             | 3,016 |
| September | 4,252                             | 3,768 |
| October   | 5,006                             |       |
| November  | 5,818                             |       |
| December  | 6,688                             |       |
| January   | 7,265                             |       |
| February  | 8,270                             |       |
| March     | 8,985                             |       |
| April     | 9,113                             |       |
| May       | 9,140                             |       |
| June      | 9,155                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 648         | 7.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 123      | 1,197       | 10.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 464      | 648         | 71.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 712      | 1,197       | 59.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 1,767       | 1.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,767       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,767       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

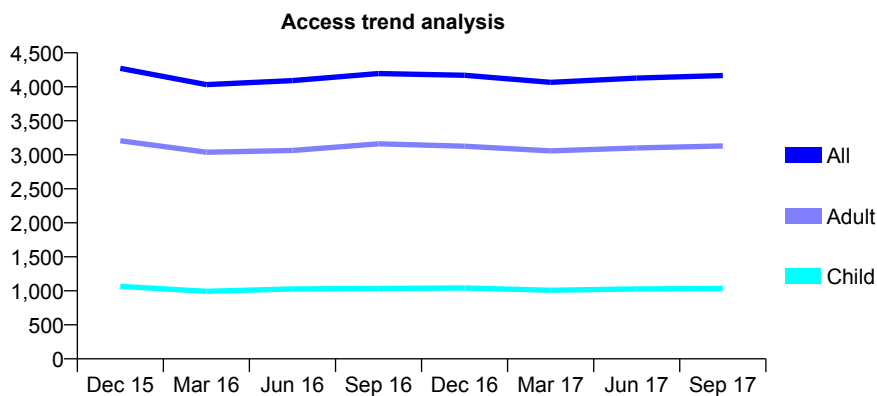
## Q46 - Vital Signs At a Glance Contract Report for 643394/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR M GREEN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,651      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £334,537.23 |

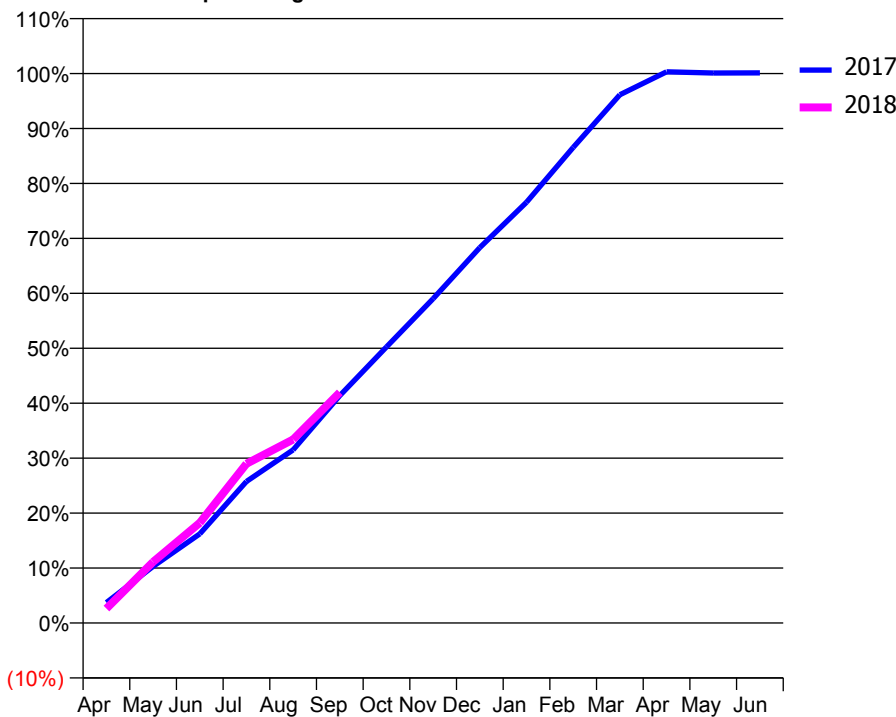
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,196         |                               |
| Quarter ending December 2016         | 4,170         | →                             |
| Quarter ending March 2017            | 4,065         | ↓                             |
| Quarter ending June 2017             | 4,129         | →                             |
| Quarter ending September 2017        | 4,166         | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 435                               | 307   |
| May       | 1,201                             | 1,298 |
| June      | 1,891                             | 2,124 |
| July      | 3,001                             | 3,378 |
| August    | 3,670                             | 3,893 |
| September | 4,823                             | 4,890 |
| October   | 5,854                             |       |
| November  | 6,879                             |       |
| December  | 7,960                             |       |
| January   | 8,921                             |       |
| February  | 10,084                            |       |
| March     | 11,202                            |       |
| April     | 11,686                            |       |
| May       | 11,662                            |       |
| June      | 11,665                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 1,006       | 10.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 361      | 2,212       | 16.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 570      | 1,006       | 56.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 809      | 2,212       | 36.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 428      | 2,974       | 14.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 2,974       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 2,974       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

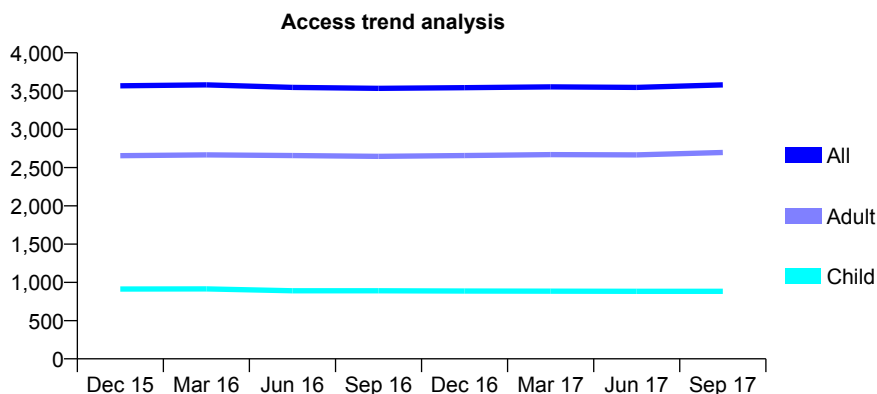
## Q46 - Vital Signs At a Glance Contract Report for 643408/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR DP LUSTMAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,485      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £287,169.28 |

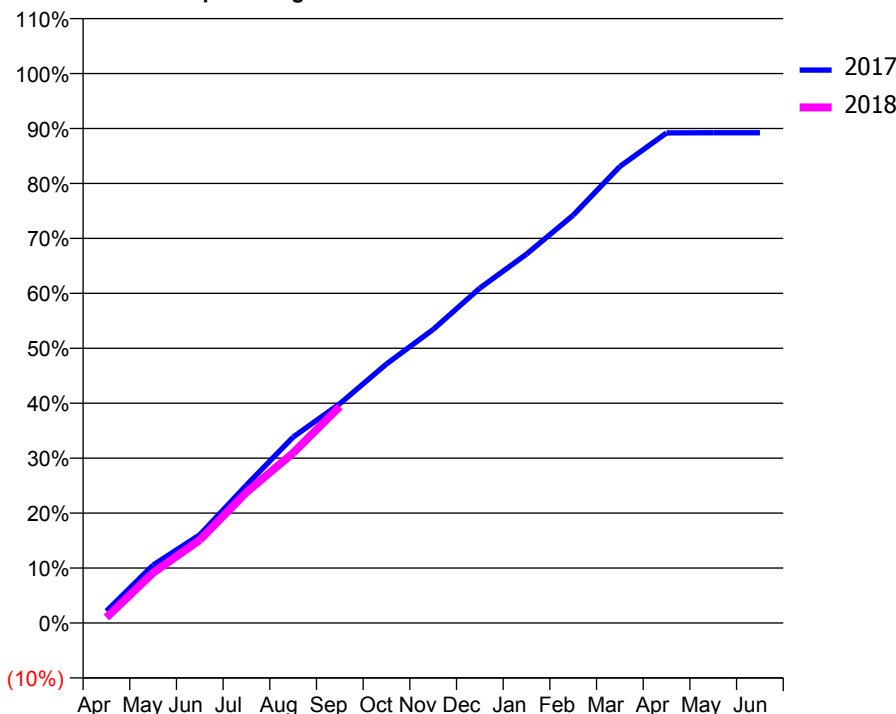
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,535       |                               |
| Quarter ending December 2016         | 3,544       | →                             |
| Quarter ending March 2017            | 3,554       | →                             |
| Quarter ending June 2017             | 3,548       | →                             |
| Quarter ending September 2017        | 3,580       | →                             |
| <b>Variance since September 2016</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 249    | 116   |
| May       | 1,211  | 1,050 |
| June      | 1,844  | 1,736 |
| July      | 2,883  | 2,733 |
| August    | 3,887  | 3,555 |
| September | 4,584  | 4,526 |
| October   | 5,414  |       |
| November  | 6,137  |       |
| December  | 6,999  |       |
| January   | 7,710  |       |
| February  | 8,524  |       |
| March     | 9,543  |       |
| April     | 10,245 |       |
| May       | 10,246 |       |
| June      | 10,246 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 712         | 11.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 329      | 2,057       | 16.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 421      | 712         | 59.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,204    | 2,057       | 58.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 2,454       | 7.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,454       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 2,454       | 1.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

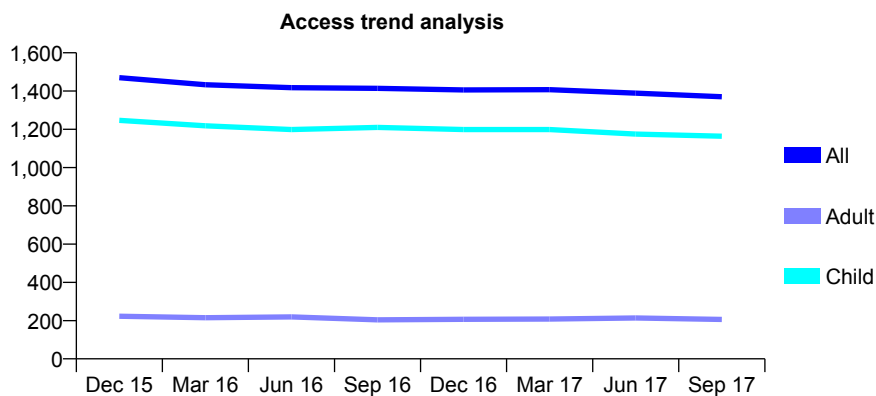
## Q46 - Vital Signs At a Glance Contract Report for 643548/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR RW SIMKINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,300       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £132,651.99 |

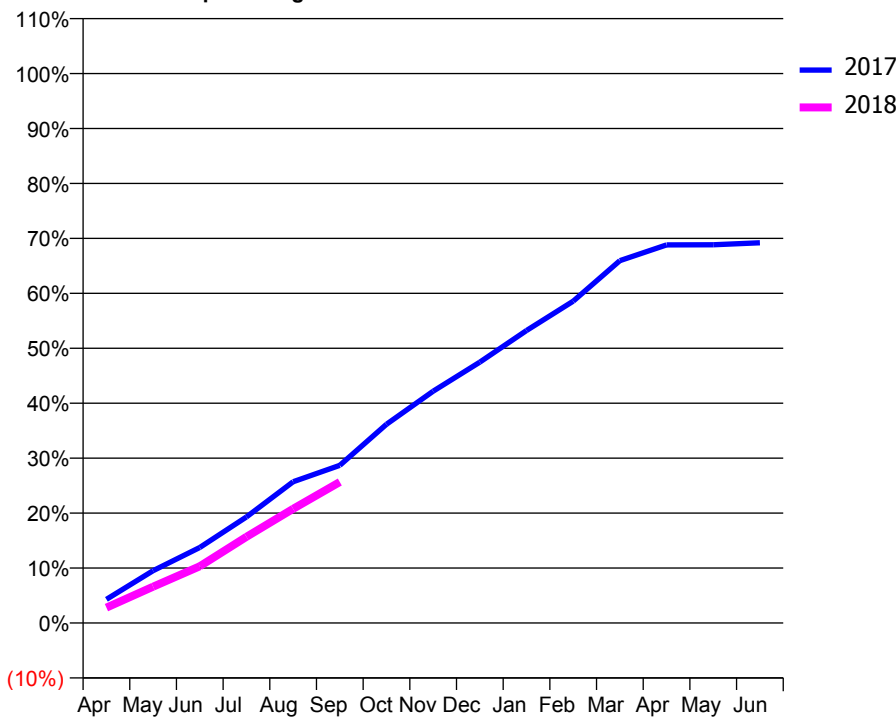
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,414         |                               |
| Quarter ending December 2016         | 1,406         | →                             |
| Quarter ending March 2017            | 1,407         | →                             |
| Quarter ending June 2017             | 1,389         | ↓                             |
| Quarter ending September 2017        | 1,370         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 229                               | 149   |
| May       | 505                               | 350   |
| June      | 729                               | 548   |
| July      | 1,023                             | 832   |
| August    | 1,362                             | 1,102 |
| September | 1,521                             | 1,360 |
| October   | 1,916                             |       |
| November  | 2,237                             |       |
| December  | 2,516                             |       |
| January   | 2,822                             |       |
| February  | 3,104                             |       |
| March     | 3,495                             |       |
| April     | 3,647                             |       |
| May       | 3,649                             |       |
| June      | 3,668                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 983         | 10.8%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 46          | 13.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 650      | 983         | 66.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 46          | 56.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 45       | 919         | 4.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 919         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 919         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

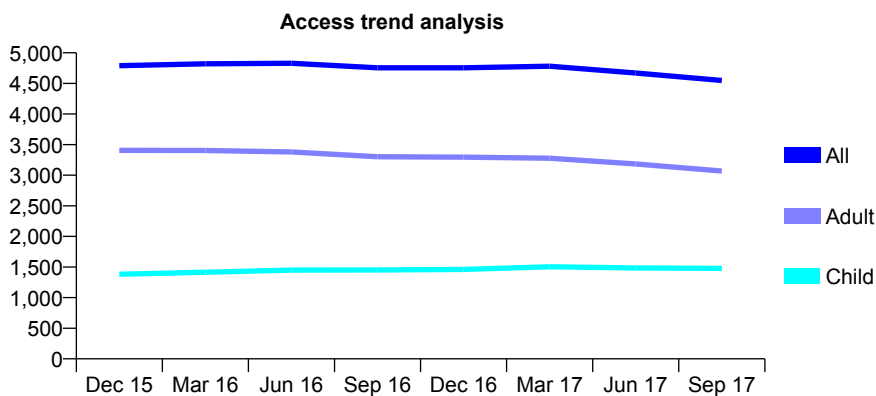
## Q46 - Vital Signs At a Glance Contract Report for 643602/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR EF FISHER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 30/10/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,273      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £394,922.58 |

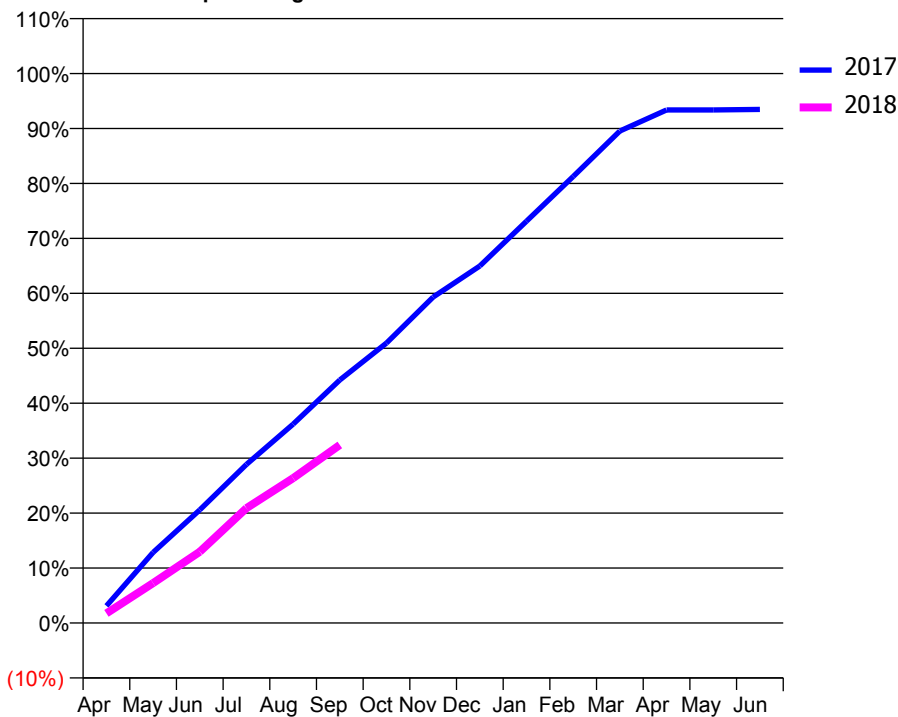
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,755         |                               |
| Quarter ending December 2016         | 4,755         | →                             |
| Quarter ending March 2017            | 4,782         | →                             |
| Quarter ending June 2017             | 4,670         | ↓                             |
| Quarter ending September 2017        | 4,547         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 475    | 267   |
| May       | 1,962  | 1,108 |
| June      | 3,146  | 1,983 |
| July      | 4,407  | 3,193 |
| August    | 5,529  | 4,026 |
| September | 6,755  | 4,950 |
| October   | 7,781  |       |
| November  | 9,062  |       |
| December  | 9,922  |       |
| January   | 11,170 |       |
| February  | 12,410 |       |
| March     | 13,675 |       |
| April     | 14,261 |       |
| May       | 14,261 |       |
| June      | 14,277 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 855         | 9.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 382      | 1,835       | 20.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440      | 855         | 51.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 845      | 1,835       | 46.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 419      | 2,463       | 17.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 2,463       | 1.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 74       | 2,463       | 3.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



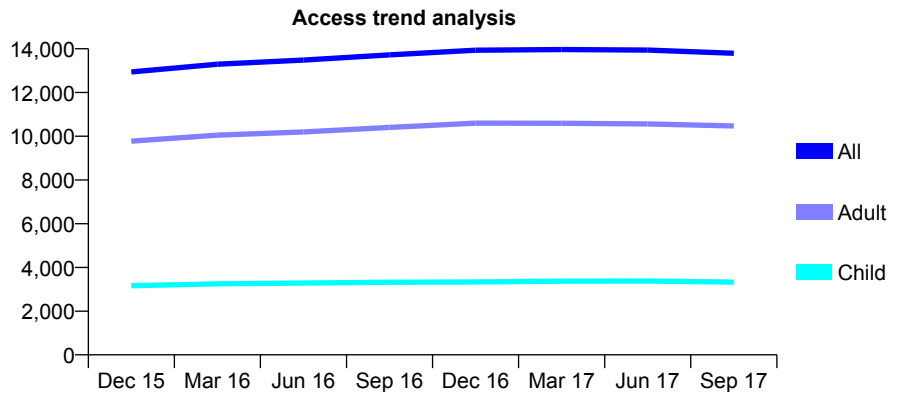
## Q46 - Vital Signs At a Glance Contract Report for 649864/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AH BELL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 36,956        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,120,211.13 |

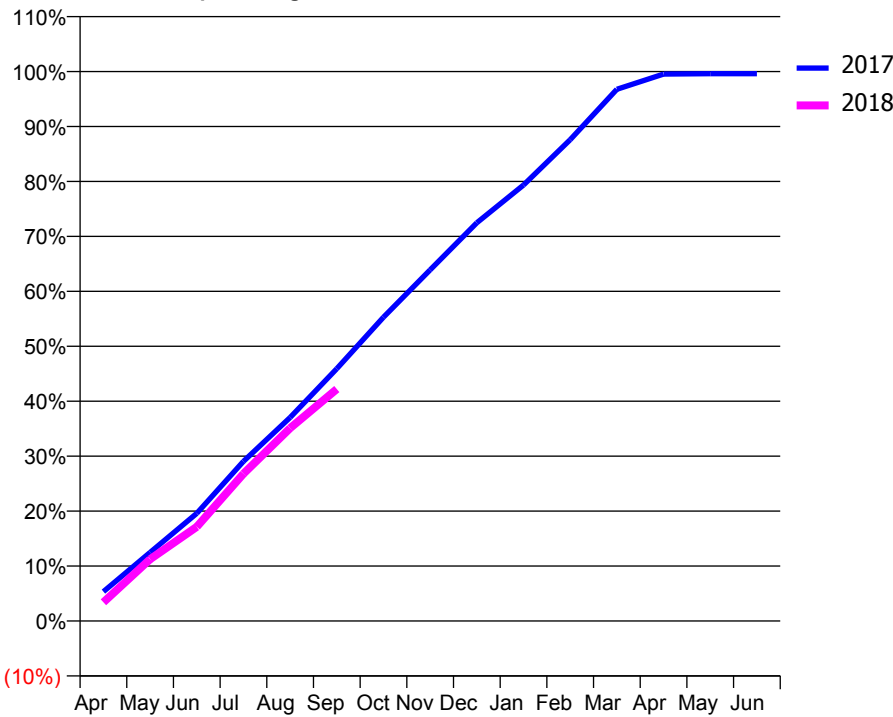
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,725      |                               |
| Quarter ending December 2016         | 13,933      | →                             |
| Quarter ending March 2017            | 13,968      | →                             |
| Quarter ending June 2017             | 13,939      | →                             |
| Quarter ending September 2017        | 13,798      | ↓                             |
| <b>Variance since September 2016</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,979                             | 1,262  |
| May       | 4,615                             | 4,161  |
| June      | 7,240                             | 6,337  |
| July      | 10,736                            | 9,903  |
| August    | 13,688                            | 12,968 |
| September | 16,976                            | 15,596 |
| October   | 20,431                            |        |
| November  | 23,619                            |        |
| December  | 26,786                            |        |
| January   | 29,324                            |        |
| February  | 32,370                            |        |
| March     | 35,756                            |        |
| April     | 36,781                            |        |
| May       | 36,810                            |        |
| June      | 36,810                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 263      | 2,353       | 11.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 846      | 6,433       | 13.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,263    | 2,353       | 53.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,242    | 6,433       | 50.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1,030    | 8,290       | 12.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 89       | 8,290       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 110      | 8,290       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 18          | 94.4%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

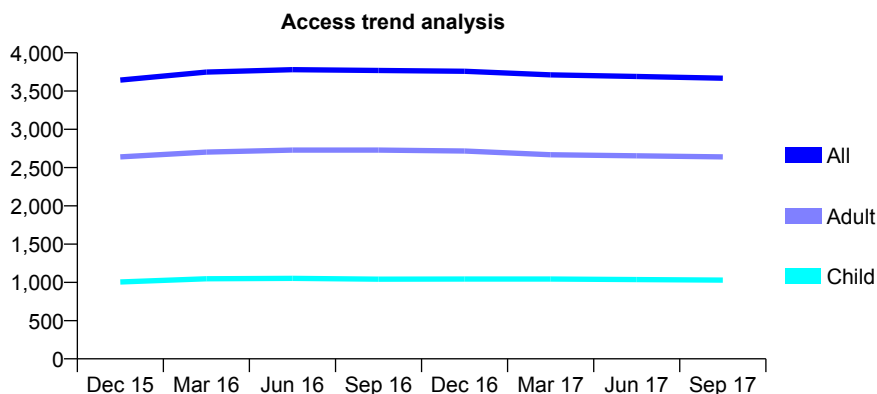
## Q46 - Vital Signs At a Glance Contract Report for 653675/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR WA JACK   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

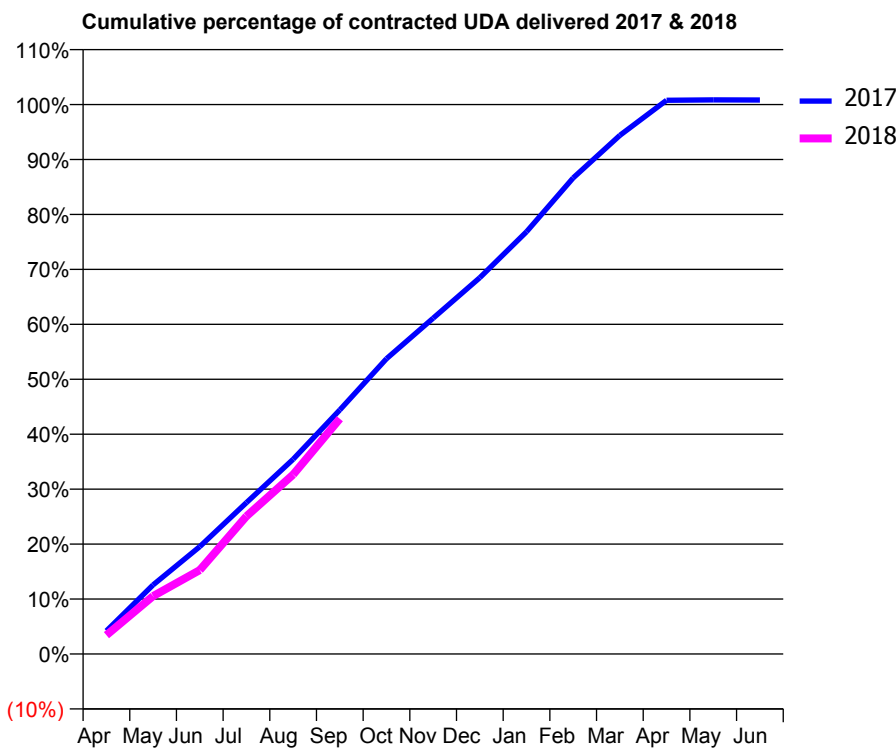
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,559       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £308,079.89 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,769         |                               |
| Quarter ending December 2016         | 3,759         | →                             |
| Quarter ending March 2017            | 3,712         | ↓                             |
| Quarter ending June 2017             | 3,691         | →                             |
| Quarter ending September 2017        | 3,668         | →                             |
| <b>Variance since September 2016</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 402                               | 327   |
| May       | 1,203                             | 1,008 |
| June      | 1,869                             | 1,460 |
| July      | 2,635                             | 2,396 |
| August    | 3,389                             | 3,121 |
| September | 4,246                             | 4,093 |
| October   | 5,137                             |       |
| November  | 5,841                             |       |
| December  | 6,546                             |       |
| January   | 7,346                             |       |
| February  | 8,282                             |       |
| March     | 9,023                             |       |
| April     | 9,634                             |       |
| May       | 9,639                             |       |
| June      | 9,637                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 571         | 12.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 338      | 1,476       | 22.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 194      | 571         | 34.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 448      | 1,476       | 30.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 403      | 1,799       | 22.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 1,799       | 1.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,799       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

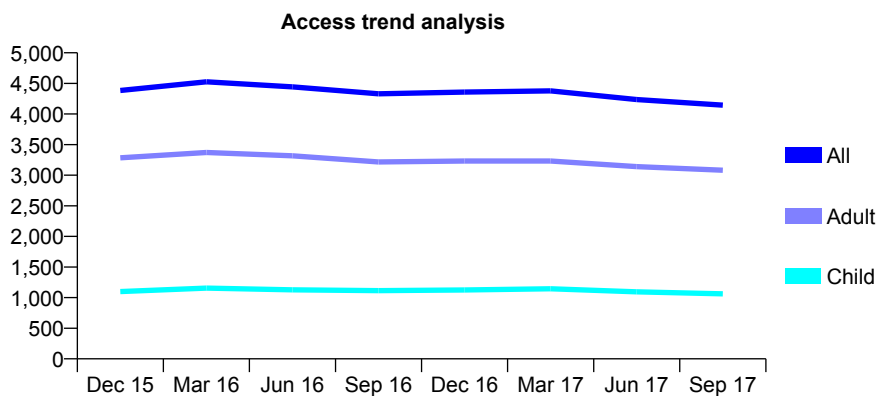
## Q46 - Vital Signs At a Glance Contract Report for 654159/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS SA GREEN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,993      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £331,523.81 |

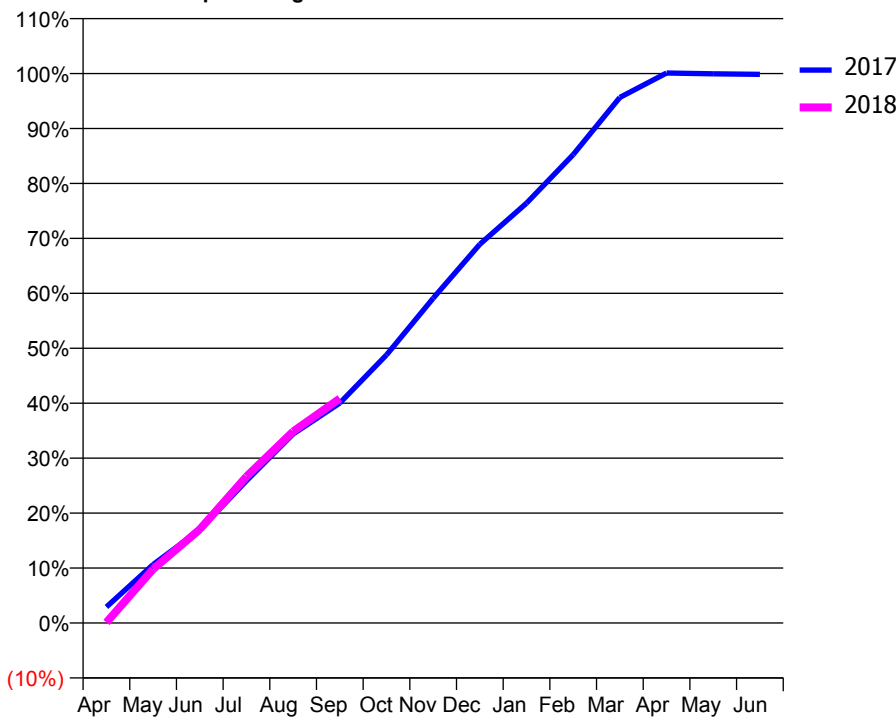
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,331         |                               |
| Quarter ending December 2016         | 4,358         | →                             |
| Quarter ending March 2017            | 4,377         | →                             |
| Quarter ending June 2017             | 4,236         | ↓                             |
| Quarter ending September 2017        | 4,145         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 352    | 13    |
| May       | 1,276  | 1,177 |
| June      | 2,037  | 2,043 |
| July      | 3,105  | 3,196 |
| August    | 4,125  | 4,182 |
| September | 4,802  | 4,900 |
| October   | 5,851  |       |
| November  | 7,089  |       |
| December  | 8,267  |       |
| January   | 9,162  |       |
| February  | 10,224 |       |
| March     | 11,471 |       |
| April     | 12,005 |       |
| May       | 11,985 |       |
| June      | 11,976 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 771         | 12.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 296      | 1,831       | 16.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 376      | 771         | 48.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 714      | 1,831       | 39.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 278      | 2,387       | 11.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 2,387       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 2,387       | 2.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

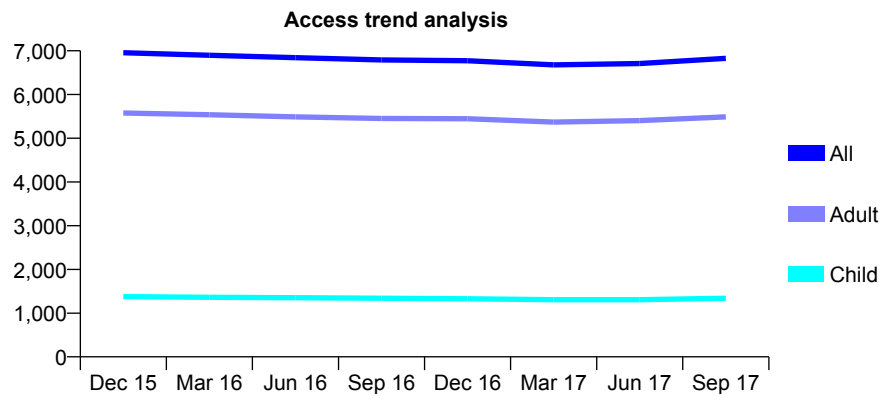
## Q46 - Vital Signs At a Glance Contract Report for 654388/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR RJ DUNCALF |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,070      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £453,053.68 |

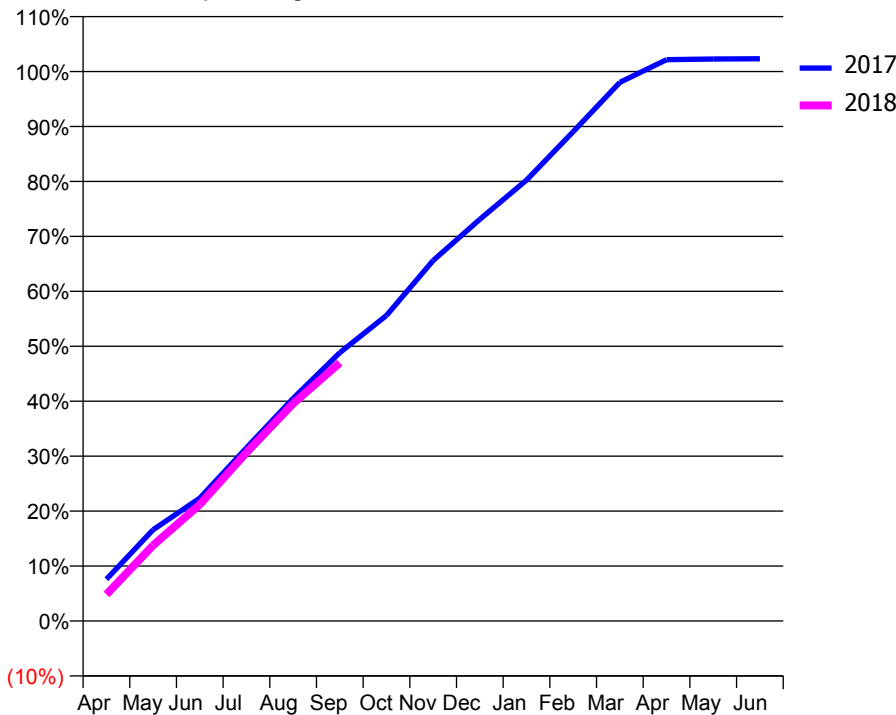
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,791       |                               |
| Quarter ending December 2016         | 6,772       | →                             |
| Quarter ending March 2017            | 6,679       | ↓                             |
| Quarter ending June 2017             | 6,709       | →                             |
| Quarter ending September 2017        | 6,829       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,376                             | 877   |
| May       | 3,002                             | 2,487 |
| June      | 4,040                             | 3,829 |
| July      | 5,695                             | 5,539 |
| August    | 7,320                             | 7,152 |
| September | 8,825                             | 8,493 |
| October   | 10,049                            |       |
| November  | 11,854                            |       |
| December  | 13,210                            |       |
| January   | 14,501                            |       |
| February  | 16,092                            |       |
| March     | 17,711                            |       |
| April     | 18,461                            |       |
| May       | 18,479                            |       |
| June      | 18,491                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,196       | 10.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 676      | 4,335       | 15.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613      | 1,196       | 51.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,345    | 4,335       | 54.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 536      | 5,178       | 10.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 5,178       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 127      | 5,178       | 2.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

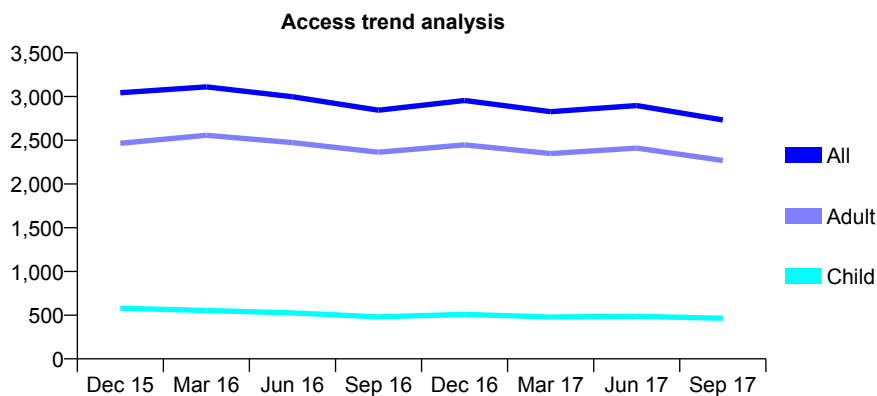
## Q46 - Vital Signs At a Glance Contract Report for 656577/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR C CARRE   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

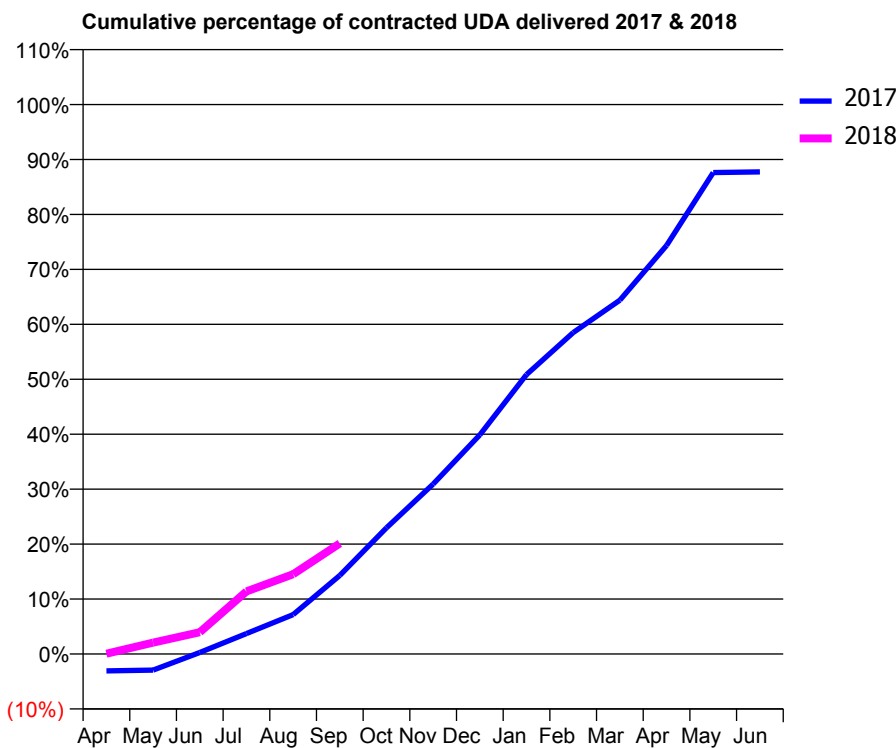
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,963       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £246,344.67 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,843         |                               |
| Quarter ending December 2016         | 2,955         | ↑                             |
| Quarter ending March 2017            | 2,826         | ↓                             |
| Quarter ending June 2017             | 2,897         | ↑                             |
| Quarter ending September 2017        | 2,732         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -309                              | 5     |
| May       | -293                              | 208   |
| June      | 28                                | 395   |
| July      | 370                               | 1,136 |
| August    | 716                               | 1,447 |
| September | 1,425                             | 2,005 |
| October   | 2,288                             |       |
| November  | 3,081                             |       |
| December  | 3,973                             |       |
| January   | 5,067                             |       |
| February  | 5,827                             |       |
| March     | 6,415                             |       |
| April     | 7,407                             |       |
| May       | 8,729                             |       |
| June      | 8,741                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 219         | 2.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 231      | 1,318       | 17.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 61       | 219         | 27.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 446      | 1,318       | 33.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 842         | 3.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 842         | 1.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 842         | 1.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

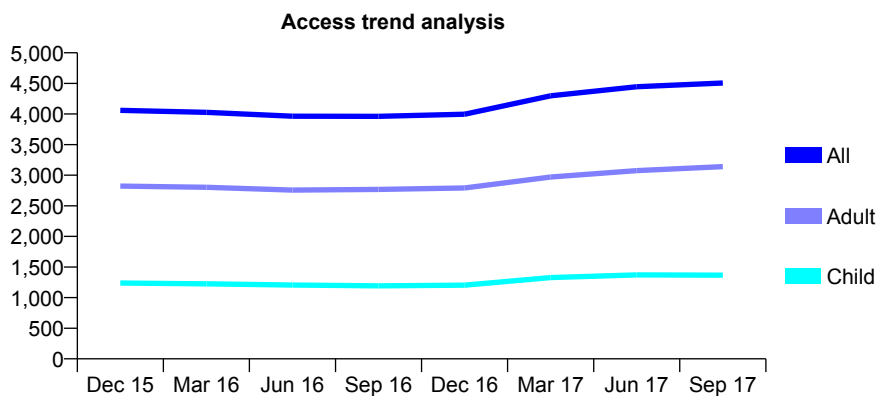
## Q46 - Vital Signs At a Glance Contract Report for 676616/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR RJ DORRINGTON        |
| Contract type name   | Pilot Contract          |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

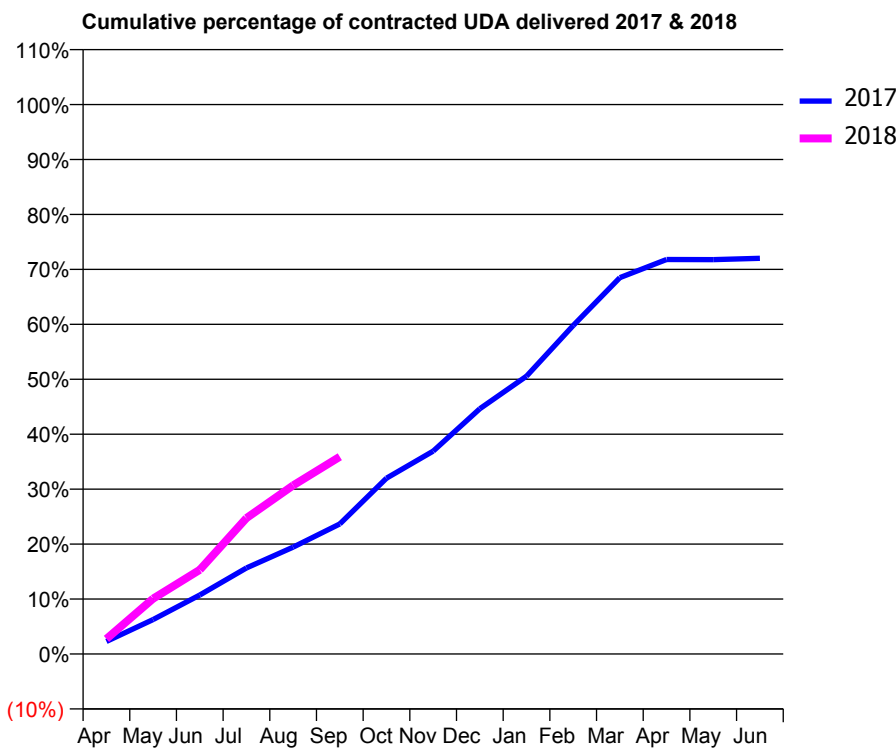
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,620      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 1,482       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,264.28 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,962        |                               |
| Quarter ending December 2016         | 3,997        | →                             |
| Quarter ending March 2017            | 4,297        | ↑                             |
| Quarter ending June 2017             | 4,446        | ↑                             |
| Quarter ending September 2017        | 4,507        | →                             |
| <b>Variance since September 2016</b> | <b>13.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 311                               | 376   |
| May       | 854                               | 1,375 |
| June      | 1,462                             | 2,086 |
| July      | 2,134                             | 3,369 |
| August    | 2,649                             | 4,180 |
| September | 3,223                             | 4,889 |
| October   | 4,357                             |       |
| November  | 5,030                             |       |
| December  | 6,081                             |       |
| January   | 6,887                             |       |
| February  | 8,142                             |       |
| March     | 9,329                             |       |
| April     | 9,778                             |       |
| May       | 9,776                             |       |
| June      | 9,809                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,062       | 10.8%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 309      | 1,901       | 16.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 434      | 1,062       | 40.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 639      | 1,901       | 33.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 103      | 2,513       | 4.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 2,513       | 1.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,513       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

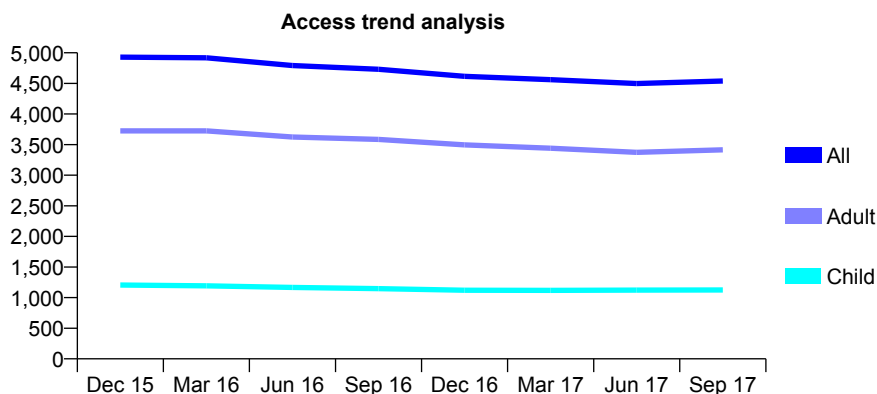
## Q46 - Vital Signs At a Glance Contract Report for 678821/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR DB SINGH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,876      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £543,857.74 |

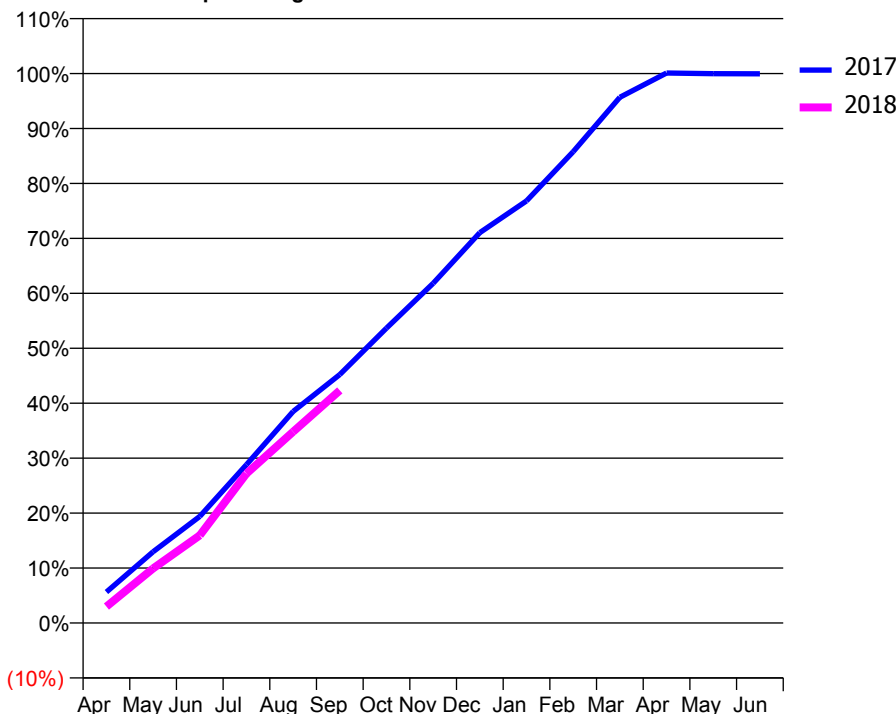
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,732         |                               |
| Quarter ending December 2016         | 4,615         | ↓                             |
| Quarter ending March 2017            | 4,560         | ↓                             |
| Quarter ending June 2017             | 4,497         | ↓                             |
| Quarter ending September 2017        | 4,539         | →                             |
| <b>Variance since September 2016</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 951    | 505   |
| May       | 2,191  | 1,679 |
| June      | 3,274  | 2,694 |
| July      | 4,861  | 4,590 |
| August    | 6,496  | 5,875 |
| September | 7,633  | 7,144 |
| October   | 9,058  |       |
| November  | 10,434 |       |
| December  | 11,990 |       |
| January   | 12,964 |       |
| February  | 14,473 |       |
| March     | 16,147 |       |
| April     | 16,890 |       |
| May       | 16,869 |       |
| June      | 16,868 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 811         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 213      | 2,403       | 8.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 499      | 811         | 61.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,458    | 2,403       | 60.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 206      | 2,943       | 7.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,943       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,943       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



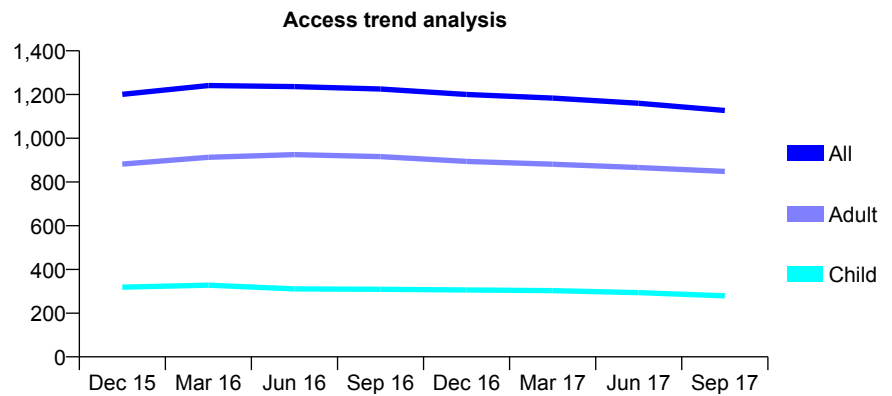
## Q46 - Vital Signs At a Glance Contract Report for 679224/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR DR HARROP            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

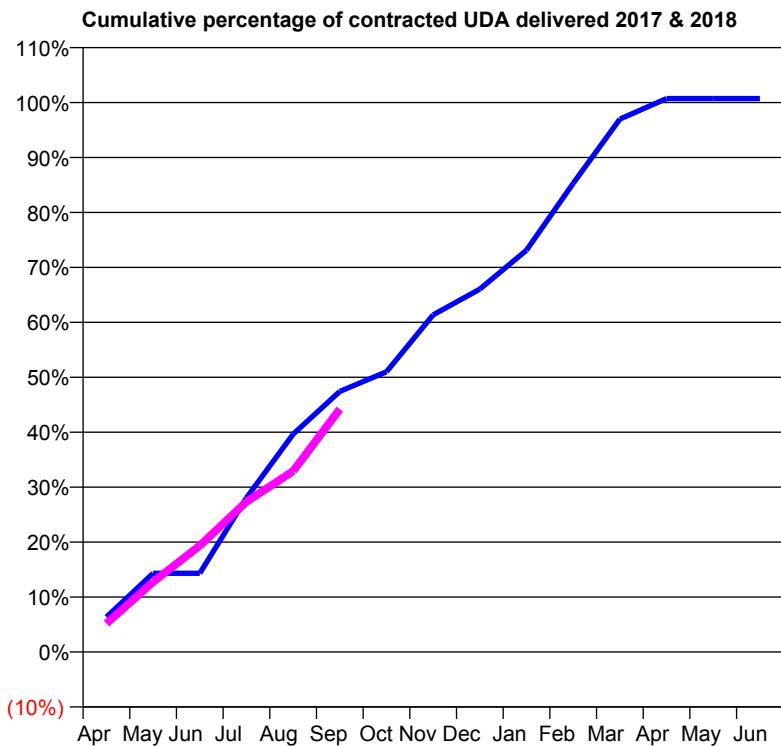
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,916       |
| Carry forward general activity (UDA)        | -29         |
| 17/18 Contracted orthodontic activity (UOA) | 523         |
| Carry forward orthodontic activity (UOA)    | -10         |
| Baseline contract value                     | £152,768.19 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,225         |                               |
| Quarter ending December 2016         | 1,200         | ↓                             |
| Quarter ending March 2017            | 1,184         | ↓                             |
| Quarter ending June 2017             | 1,160         | ↓                             |
| Quarter ending September 2017        | 1,127         | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 250                               | 203   |
| May       | 561                               | 500   |
| June      | 561                               | 757   |
| July      | 1,099                             | 1,071 |
| August    | 1,552                             | 1,289 |
| September | 1,857                             | 1,731 |
| October   | 1,997                             |       |
| November  | 2,403                             |       |
| December  | 2,586                             |       |
| January   | 2,864                             |       |
| February  | 3,339                             |       |
| March     | 3,798                             |       |
| April     | 3,945                             |       |
| May       | 3,945                             |       |
| June      | 3,945                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 292         | 20.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 85       | 531         | 16.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127      | 292         | 43.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 298      | 531         | 56.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 65       | 702         | 9.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 702         | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 702         | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

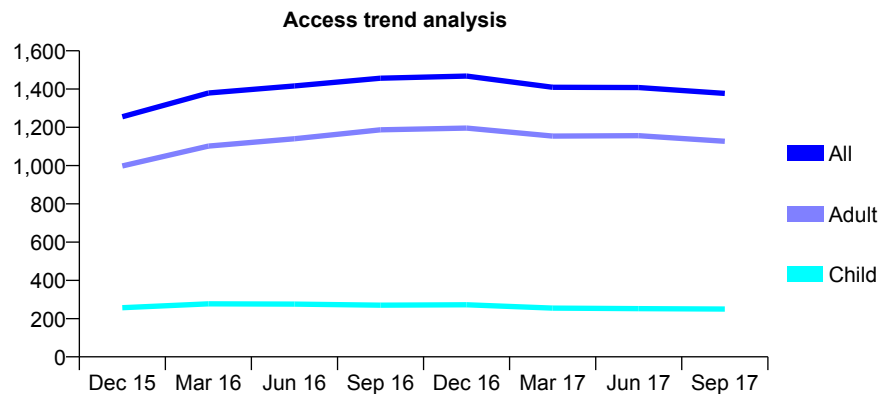
## Q46 - Vital Signs At a Glance Contract Report for 682365/0013 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,694       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £112,839.67 |

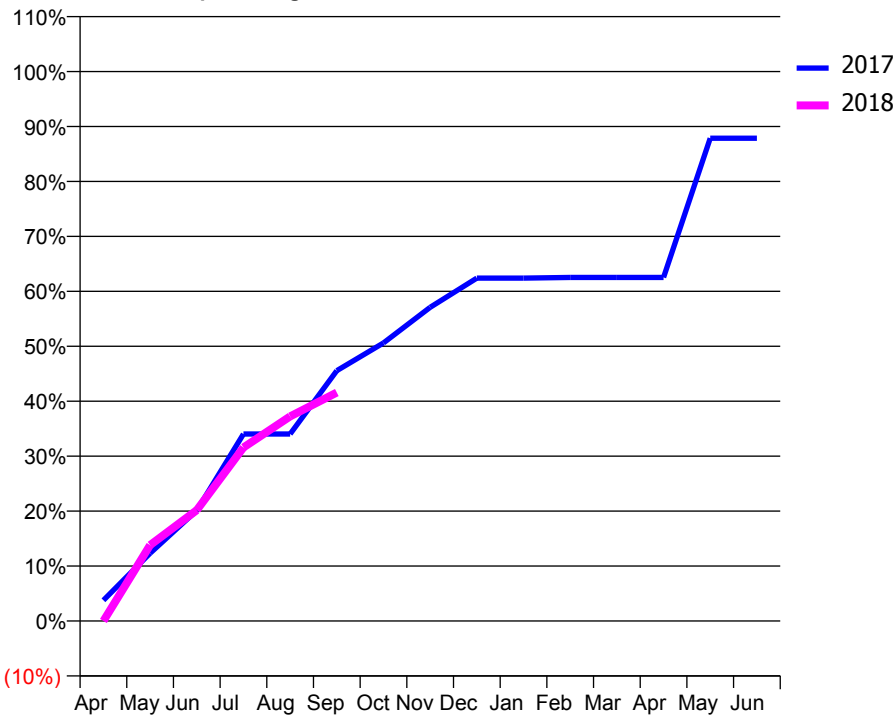
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,457         |                               |
| Quarter ending December 2016         | 1,468         | →                             |
| Quarter ending March 2017            | 1,409         | ↓                             |
| Quarter ending June 2017             | 1,408         | →                             |
| Quarter ending September 2017        | 1,377         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 177                               | 0     |
| May       | 579                               | 649   |
| June      | 945                               | 947   |
| July      | 1,598                             | 1,483 |
| August    | 1,598                             | 1,748 |
| September | 2,139                             | 1,952 |
| October   | 2,376                             |       |
| November  | 2,680                             |       |
| December  | 2,929                             |       |
| January   | 2,929                             |       |
| February  | 2,935                             |       |
| March     | 2,935                             |       |
| April     | 2,935                             |       |
| May       | 4,124                             |       |
| June      | 4,124                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 322         | 7.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 128      | 1,238       | 10.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 206      | 322         | 64.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 853      | 1,238       | 68.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 925         | 7.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 925         | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 925         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

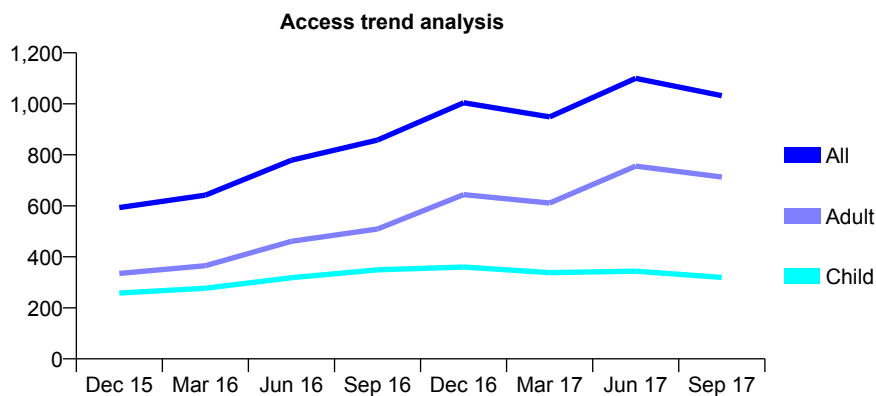
## Q46 - Vital Signs At a Glance Contract Report for 683728/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR N KHALID  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,751       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £158,828.83 |

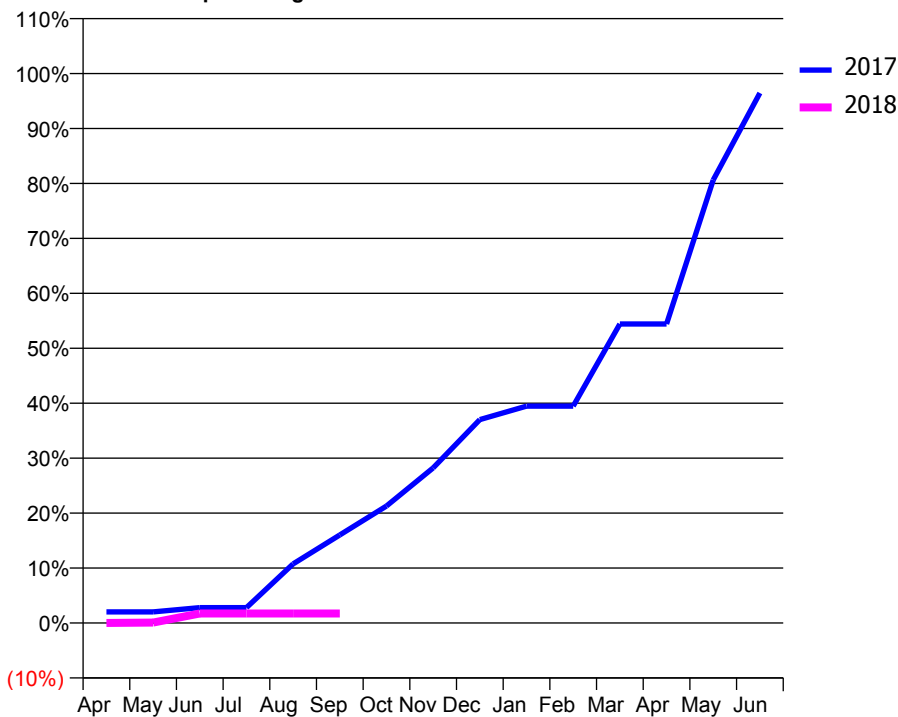
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 858          |                               |
| Quarter ending December 2016         | 1,004        | ↑                             |
| Quarter ending March 2017            | 949          | ↓                             |
| Quarter ending June 2017             | 1,100        | ↑                             |
| Quarter ending September 2017        | 1,032        | ↓                             |
| <b>Variance since September 2016</b> | <b>20.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 96                                | 0    |
| May       | 96                                | 4    |
| June      | 133                               | 82   |
| July      | 133                               | 82   |
| August    | 511                               | 82   |
| September | 762                               | 82   |
| October   | 1,011                             |      |
| November  | 1,342                             |      |
| December  | 1,759                             |      |
| January   | 1,875                             |      |
| February  | 1,875                             |      |
| March     | 2,585                             |      |
| April     | 2,585                             |      |
| May       | 3,831                             |      |
| June      | 4,583                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 106         | 0.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 328         | 7.6%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 37       | 106         | 34.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 328         | 23.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 37          | 16.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 37          | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 37          | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

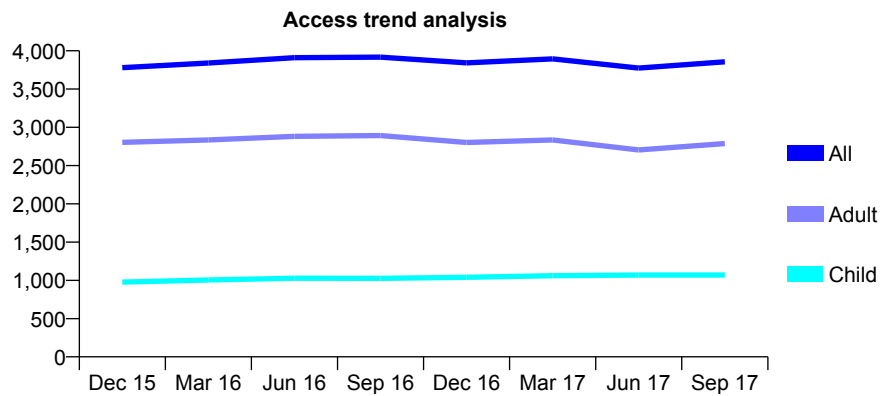
## Q46 - Vital Signs At a Glance Contract Report for 683833/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR N ARIF    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 19/12/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,892       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £236,556.11 |

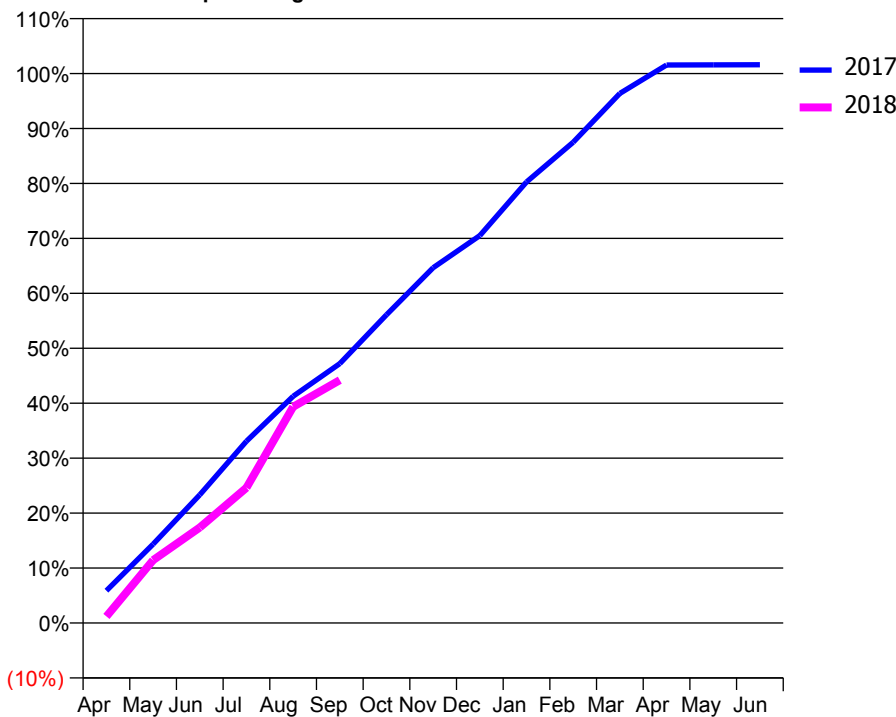
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,917         |                               |
| Quarter ending December 2016         | 3,842         | ↓                             |
| Quarter ending March 2017            | 3,895         | →                             |
| Quarter ending June 2017             | 3,775         | ↓                             |
| Quarter ending September 2017        | 3,857         | ↑                             |
| <b>Variance since September 2016</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 582                               | 118   |
| May       | 1,420                             | 1,131 |
| June      | 2,307                             | 1,720 |
| July      | 3,273                             | 2,436 |
| August    | 4,083                             | 3,891 |
| September | 4,670                             | 4,372 |
| October   | 5,549                             |       |
| November  | 6,397                             |       |
| December  | 6,976                             |       |
| January   | 7,940                             |       |
| February  | 8,655                             |       |
| March     | 9,533                             |       |
| April     | 10,045                            |       |
| May       | 10,046                            |       |
| June      | 10,050                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 790         | 4.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 217      | 1,804       | 12.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520      | 790         | 65.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 714      | 1,804       | 39.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 131      | 2,349       | 5.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,349       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 2,349       | 1.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

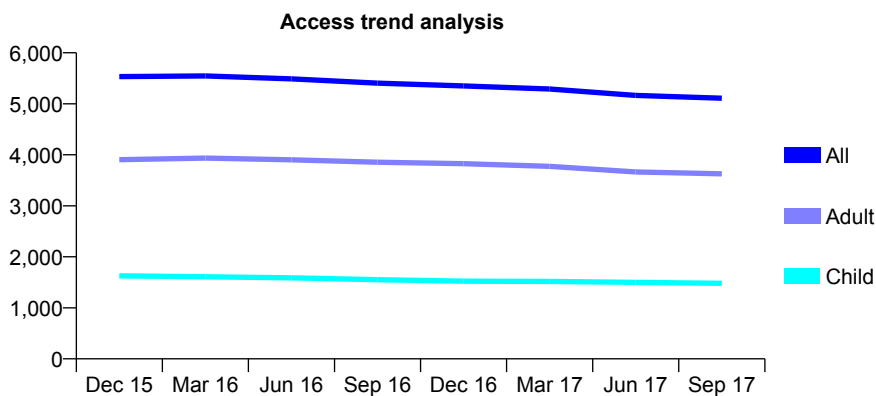
## Q46 - Vital Signs At a Glance Contract Report for 684422/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS R AGGARWAL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,100      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £454,076.81 |

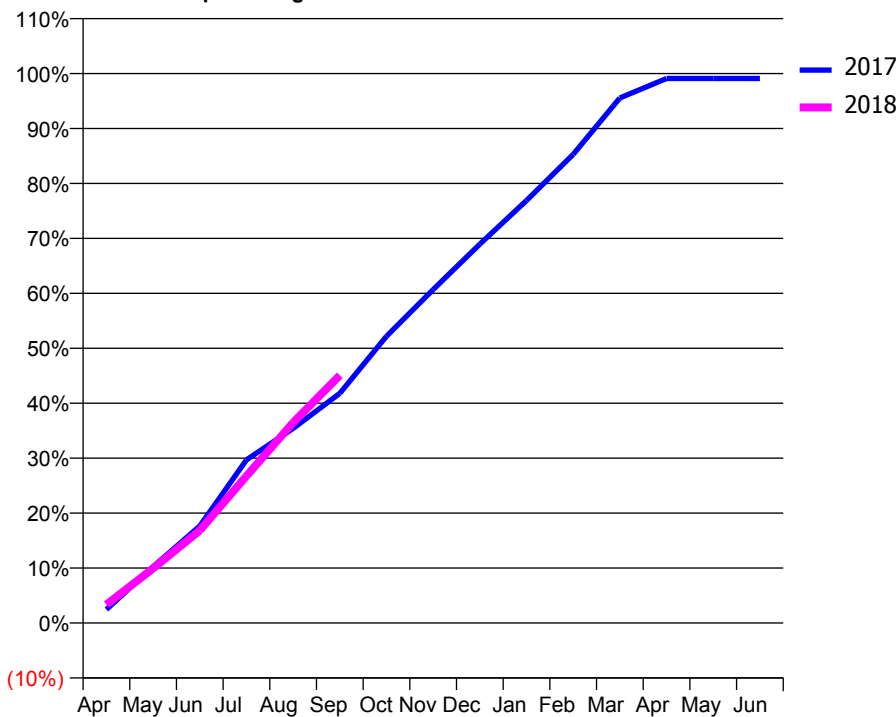
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 5,406         |                               |
| Quarter ending December 2016         | 5,350         | ↓                             |
| Quarter ending March 2017            | 5,291         | ↓                             |
| Quarter ending June 2017             | 5,164         | ↓                             |
| Quarter ending September 2017        | 5,109         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 395                               | 541   |
| May       | 1,649                             | 1,599 |
| June      | 2,842                             | 2,714 |
| July      | 4,780                             | 4,309 |
| August    | 5,702                             | 5,874 |
| September | 6,730                             | 7,258 |
| October   | 8,403                             |       |
| November  | 9,771                             |       |
| December  | 11,100                            |       |
| January   | 12,381                            |       |
| February  | 13,730                            |       |
| March     | 15,386                            |       |
| April     | 15,954                            |       |
| May       | 15,955                            |       |
| June      | 15,955                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 1,178       | 5.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 256      | 2,623       | 9.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 835      | 1,178       | 70.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,832    | 2,623       | 69.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 85       | 3,521       | 2.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 3,521       | 1.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 3,521       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

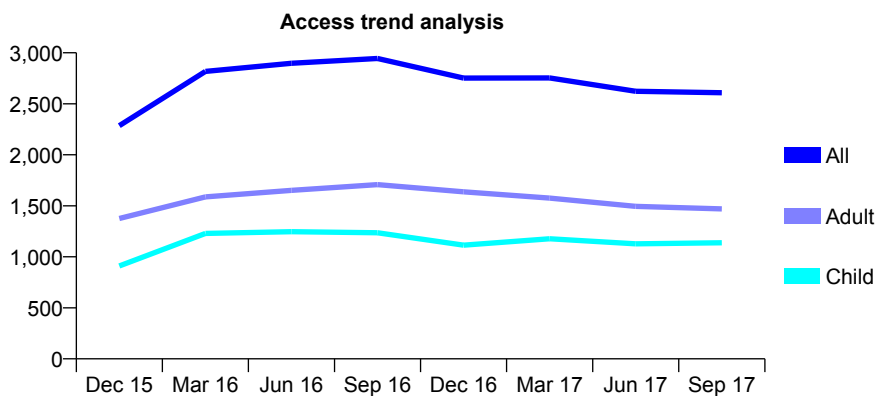
## Q46 - Vital Signs At a Glance Contract Report for 685259/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR N MOHAMMAD |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,949       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £191,977.21 |

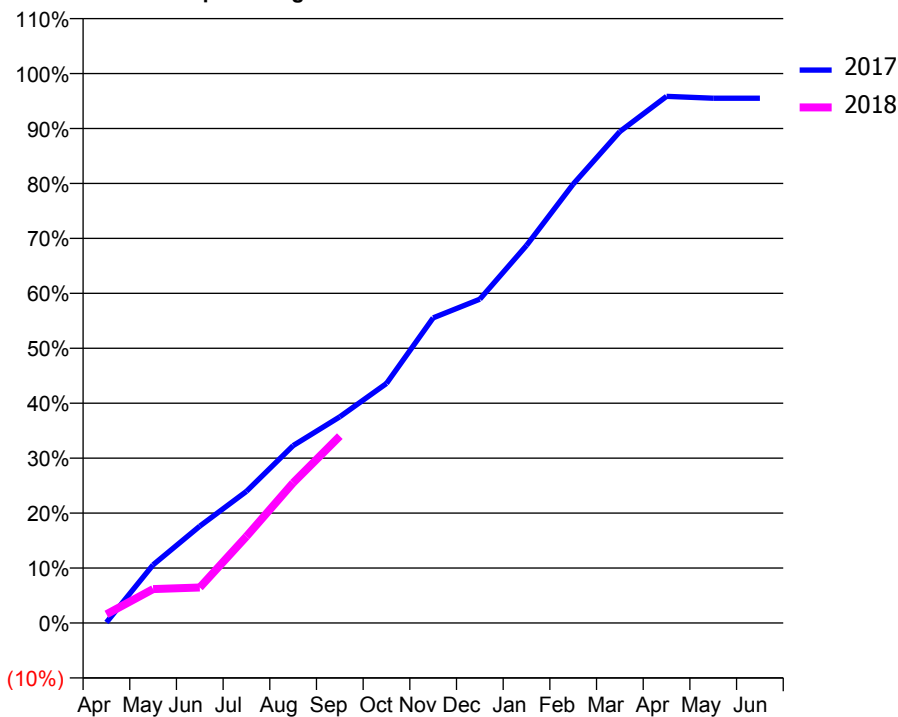
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,944          |                               |
| Quarter ending December 2016         | 2,752          | ↓                             |
| Quarter ending March 2017            | 2,753          | →                             |
| Quarter ending June 2017             | 2,623          | ↓                             |
| Quarter ending September 2017        | 2,608          | →                             |
| <b>Variance since September 2016</b> | <b>(11.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 8     | 111   |
| May       | 735   | 430   |
| June      | 1,224 | 450   |
| July      | 1,665 | 1,095 |
| August    | 2,243 | 1,773 |
| September | 2,608 | 2,364 |
| October   | 3,029 |       |
| November  | 3,860 |       |
| December  | 4,095 |       |
| January   | 4,776 |       |
| February  | 5,550 |       |
| March     | 6,214 |       |
| April     | 6,660 |       |
| May       | 6,636 |       |
| June      | 6,636 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 890         | 5.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 77       | 981         | 7.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 525      | 890         | 59.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 570      | 981         | 58.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 1,598       | 6.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,598       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,598       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

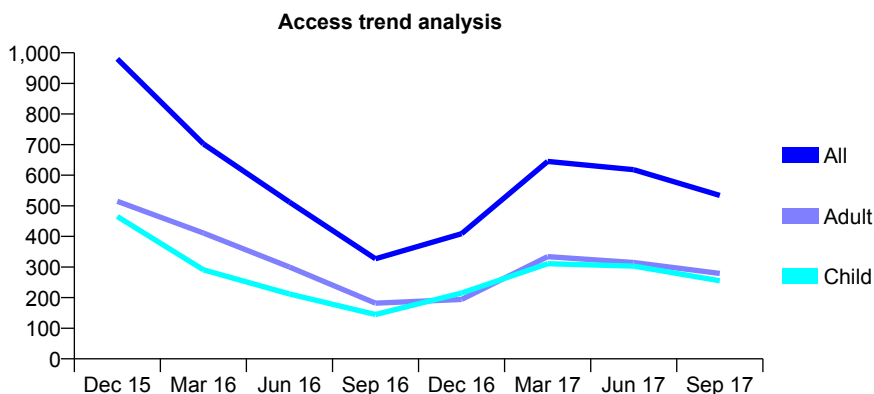
## Q46 - Vital Signs At a Glance Contract Report for 685259/0002 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR N MOHAMMAD |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 04/02/2008    |
| Contract end date    |               |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,900      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,958.11 |

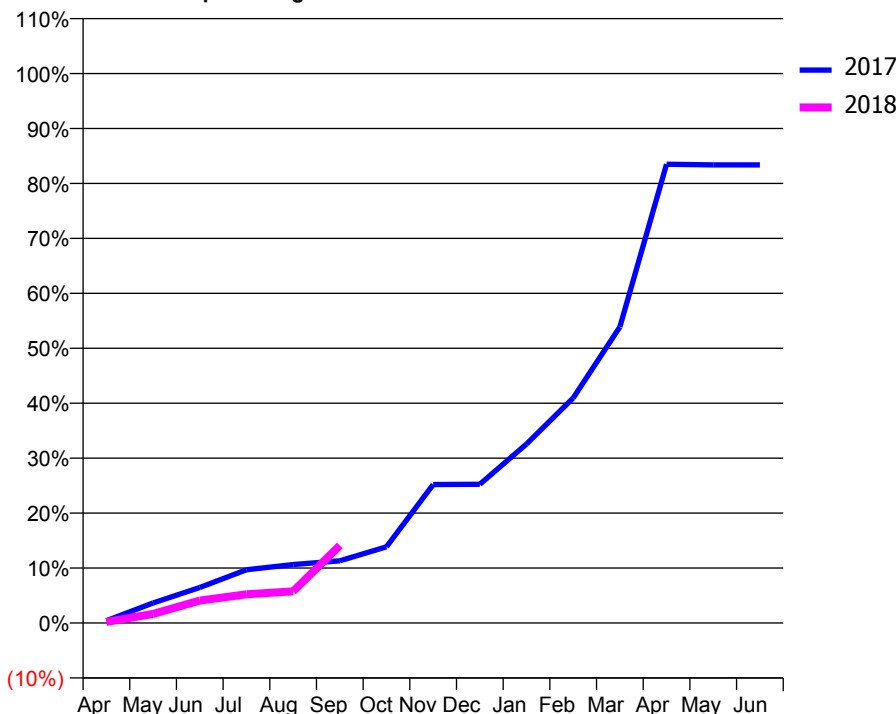
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 327          |                               |
| Quarter ending December 2016         | 409          | ↑                             |
| Quarter ending March 2017            | 645          | ↑                             |
| Quarter ending June 2017             | 618          | ↓                             |
| Quarter ending September 2017        | 534          | ↓                             |
| <b>Variance since September 2016</b> | <b>63.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 8                                 | 4    |
| May       | 69                                | 32   |
| June      | 123                               | 78   |
| July      | 184                               | 99   |
| August    | 202                               | 109  |
| September | 215                               | 268  |
| October   | 264                               |      |
| November  | 479                               |      |
| December  | 480                               |      |
| January   | 619                               |      |
| February  | 778                               |      |
| March     | 1,024                             |      |
| April     | 1,586                             |      |
| May       | 1,584                             |      |
| June      | 1,584                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 233         | 3.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 236         | 1.7%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 26       | 233         | 11.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 236         | 7.2%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 170         | 20.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 170         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 170         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



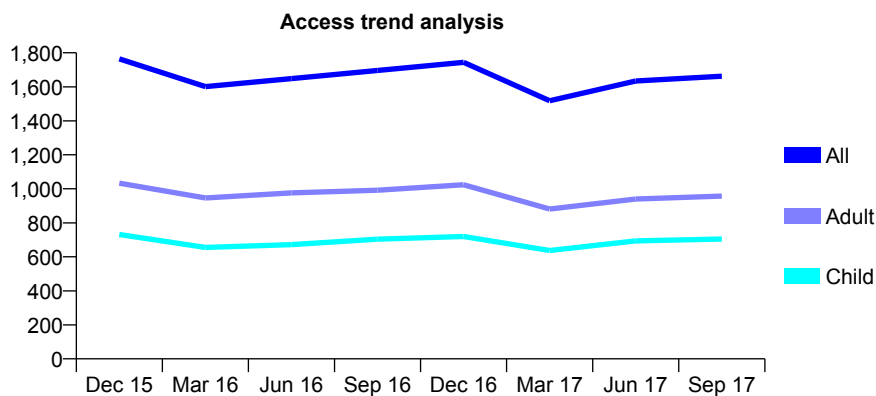
## Q46 - Vital Signs At a Glance Contract Report for 685259/0003 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR N MOHAMMAD |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/08/2008    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £108,699.46 |

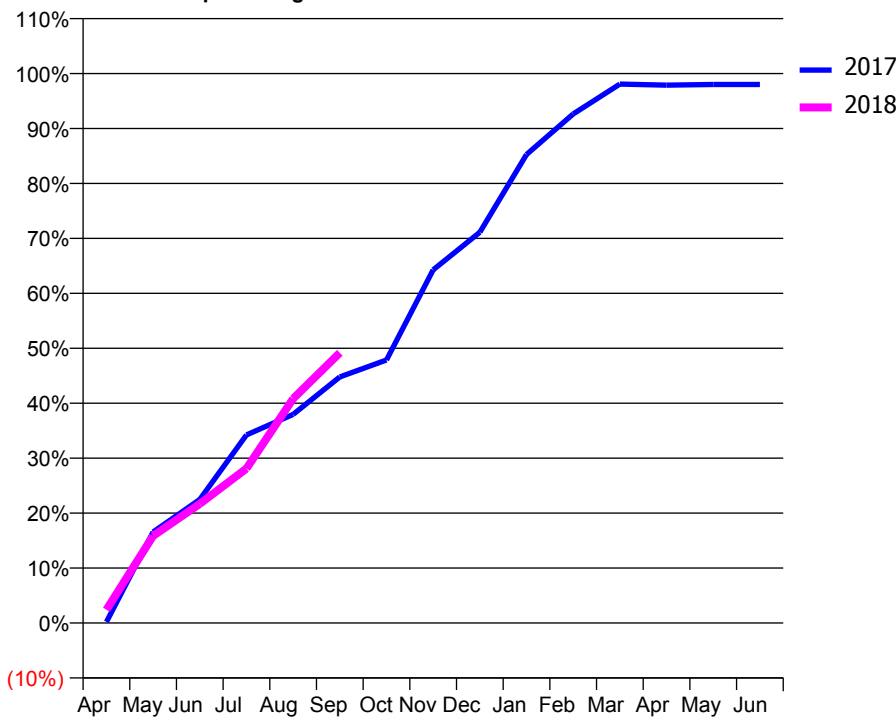
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,696         |                               |
| Quarter ending December 2016         | 1,744         | ↑                             |
| Quarter ending March 2017            | 1,518         | ↓                             |
| Quarter ending June 2017             | 1,634         | ↑                             |
| Quarter ending September 2017        | 1,662         | →                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 8     | 97    |
| May       | 663   | 635   |
| June      | 899   | 867   |
| July      | 1,369 | 1,124 |
| August    | 1,519 | 1,633 |
| September | 1,791 | 1,967 |
| October   | 1,914 |       |
| November  | 2,571 |       |
| December  | 2,844 |       |
| January   | 3,410 |       |
| February  | 3,706 |       |
| March     | 3,923 |       |
| April     | 3,916 |       |
| May       | 3,920 |       |
| June      | 3,920 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 602         | 5.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 752         | 6.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 310      | 602         | 51.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 369      | 752         | 49.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 118      | 1,354       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,354       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,354       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

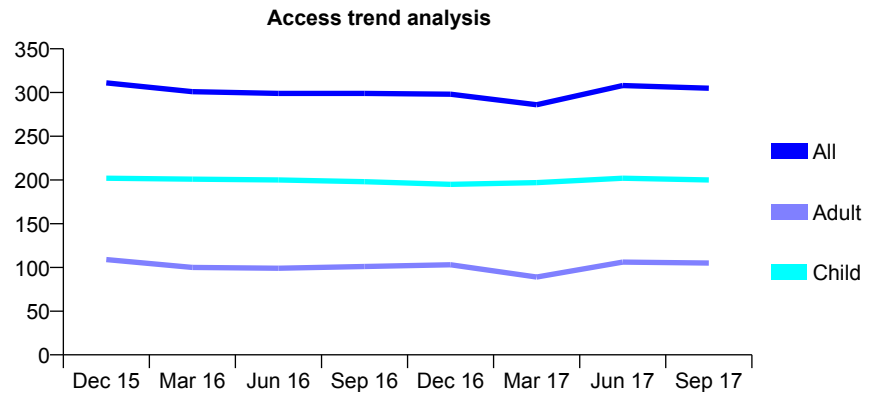
## Q46 - Vital Signs At a Glance Contract Report for 686522/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR AC BRISTOW |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

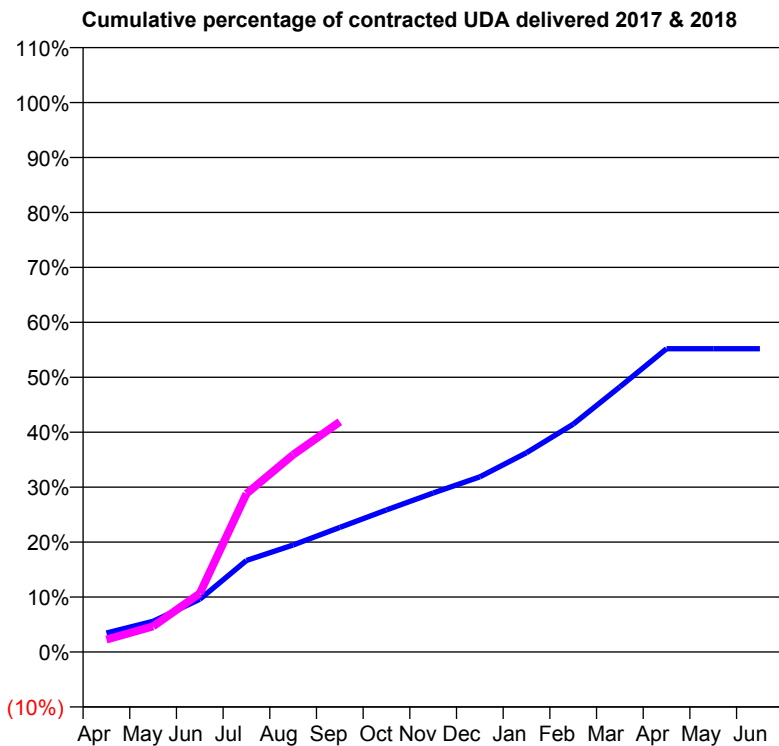
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,192.42 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 299         |                               |
| Quarter ending December 2016         | 298         | →                             |
| Quarter ending March 2017            | 286         | ↓                             |
| Quarter ending June 2017             | 308         | ↑                             |
| Quarter ending September 2017        | 305         | →                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 26                                | 17   |
| May       | 42                                | 35   |
| June      | 72                                | 80   |
| July      | 125                               | 216  |
| August    | 146                               | 269  |
| September | 170                               | 314  |
| October   | 194                               |      |
| November  | 217                               |      |
| December  | 239                               |      |
| January   | 272                               |      |
| February  | 311                               |      |
| March     | 362                               |      |
| April     | 414                               |      |
| May       | 414                               |      |
| June      | 414                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 154         | 7.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 67          | 1.5%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 154         | 53.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 67          | 19.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 195         | 5.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 195         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 195         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

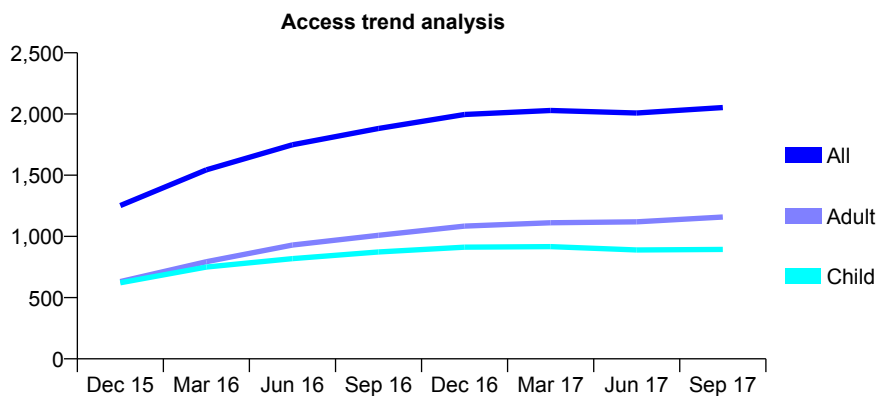
## Q46 - Vital Signs At a Glance Contract Report for 688673/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS S CHOUDHURY |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/02/2015      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,323       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £166,936.70 |

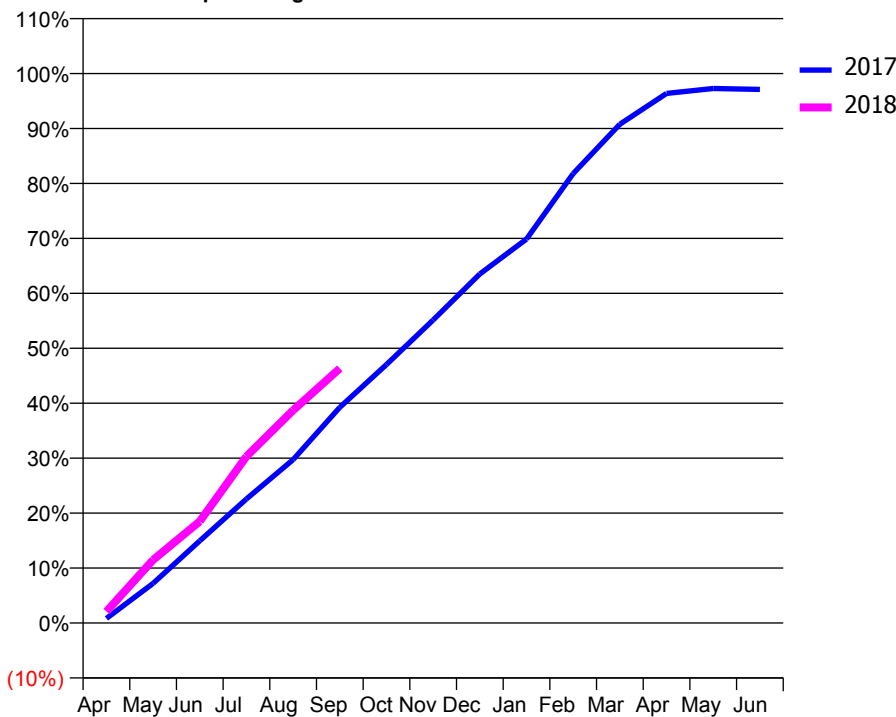
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,882       |                               |
| Quarter ending December 2016         | 1,996       | ↑                             |
| Quarter ending March 2017            | 2,029       | →                             |
| Quarter ending June 2017             | 2,008       | ↓                             |
| Quarter ending September 2017        | 2,053       | ↑                             |
| <b>Variance since September 2016</b> | <b>9.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 53                                | 133   |
| May       | 456                               | 727   |
| June      | 947                               | 1,169 |
| July      | 1,427                             | 1,917 |
| August    | 1,880                             | 2,449 |
| September | 2,481                             | 2,930 |
| October   | 2,975                             |       |
| November  | 3,486                             |       |
| December  | 4,017                             |       |
| January   | 4,419                             |       |
| February  | 5,172                             |       |
| March     | 5,739                             |       |
| April     | 6,093                             |       |
| May       | 6,150                             |       |
| June      | 6,140                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 630         | 7.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 134      | 792         | 16.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 365      | 630         | 57.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 348      | 792         | 43.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 49       | 1,285       | 3.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,285       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 1,285       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

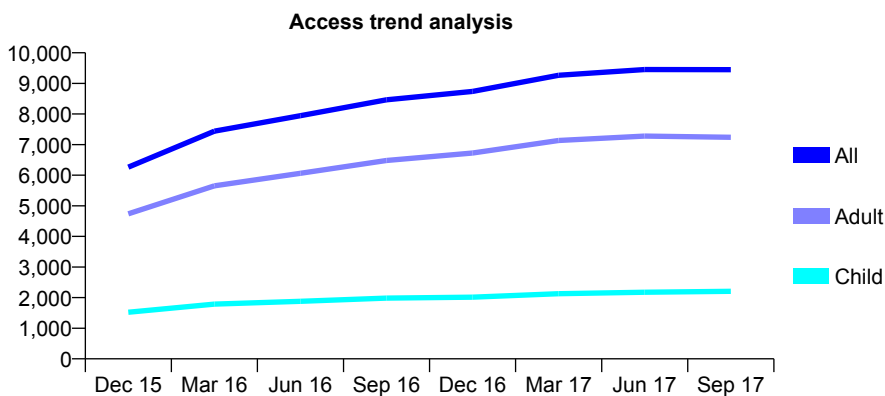
## Q46 - Vital Signs At a Glance Contract Report for 709522/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SJ PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,224      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £818,811.51 |

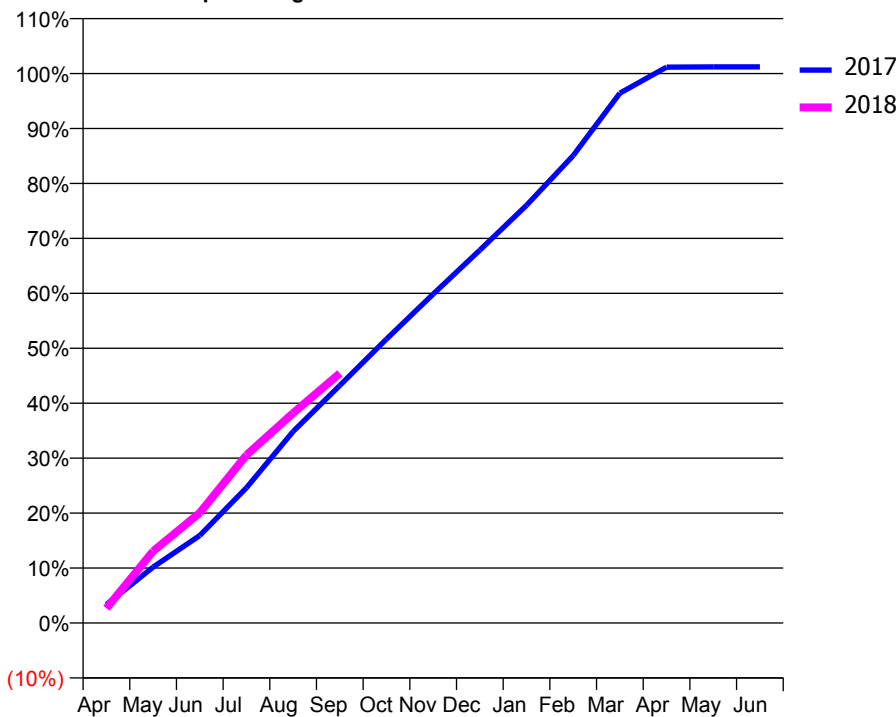
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 8,466        |                               |
| Quarter ending December 2016         | 8,738        | ↑                             |
| Quarter ending March 2017            | 9,264        | ↑                             |
| Quarter ending June 2017             | 9,452        | ↑                             |
| Quarter ending September 2017        | 9,447        | →                             |
| <b>Variance since September 2016</b> | <b>11.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 914                               | 732    |
| May       | 2,769                             | 3,558  |
| June      | 4,334                             | 5,461  |
| July      | 6,701                             | 8,319  |
| August    | 9,489                             | 10,399 |
| September | 11,772                            | 12,369 |
| October   | 14,070                            |        |
| November  | 16,294                            |        |
| December  | 18,476                            |        |
| January   | 20,693                            |        |
| February  | 23,158                            |        |
| March     | 26,251                            |        |
| April     | 27,541                            |        |
| May       | 27,550                            |        |
| June      | 27,549                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,541       | 7.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 771      | 4,858       | 15.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 771      | 1,541       | 50.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,317    | 4,858       | 47.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 478      | 5,823       | 8.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 5,823       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 109      | 5,823       | 1.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

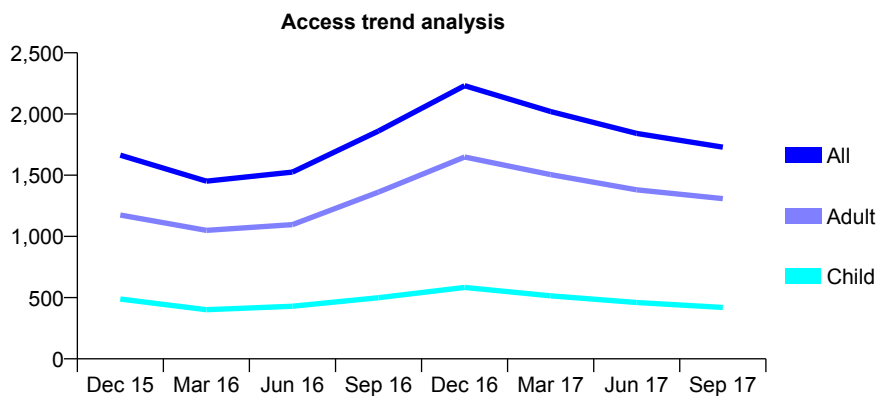
## Q46 - Vital Signs At a Glance Contract Report for 709522/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SJ PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,300       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £155,773.50 |

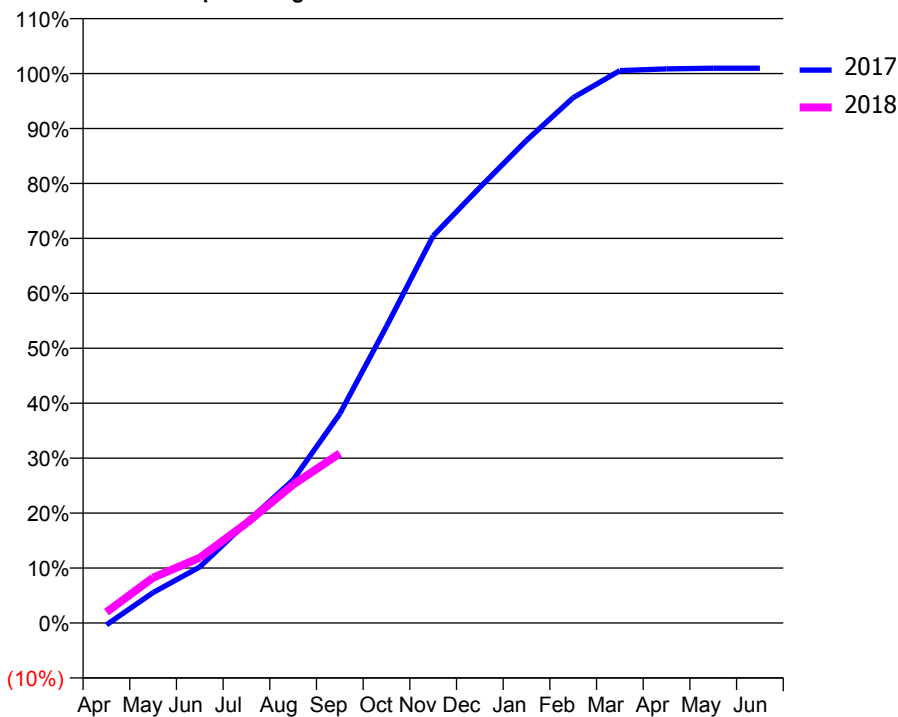
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,861         |                               |
| Quarter ending December 2016         | 2,232         | ↑                             |
| Quarter ending March 2017            | 2,020         | ↓                             |
| Quarter ending June 2017             | 1,841         | ↓                             |
| Quarter ending September 2017        | 1,729         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -23                               | 125   |
| May       | 350                               | 521   |
| June      | 643                               | 748   |
| July      | 1,153                             | 1,145 |
| August    | 1,642                             | 1,585 |
| September | 2,400                             | 1,945 |
| October   | 3,400                             |       |
| November  | 4,438                             |       |
| December  | 4,993                             |       |
| January   | 5,534                             |       |
| February  | 6,023                             |       |
| March     | 6,333                             |       |
| April     | 6,353                             |       |
| May       | 6,360                             |       |
| June      | 6,360                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 239         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 658         | 6.2%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 117      | 239         | 49.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 253      | 658         | 38.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 61       | 887         | 6.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 887         | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 887         | 3.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

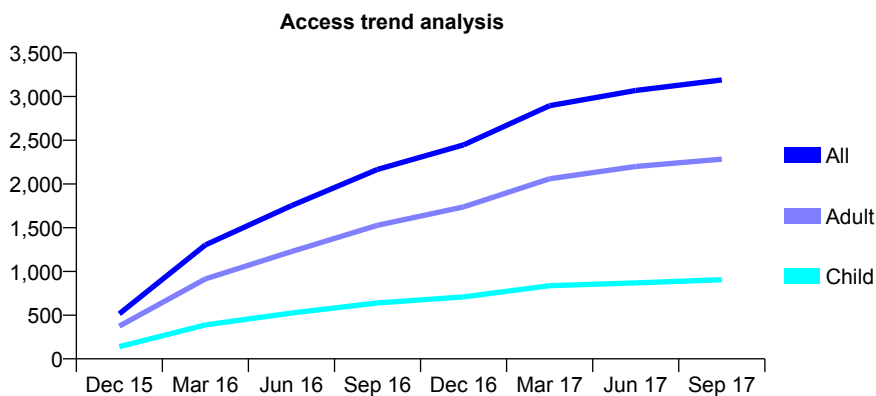
## Q46 - Vital Signs At a Glance Contract Report for 718483/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS R MEHRA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,767       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £274,441.12 |

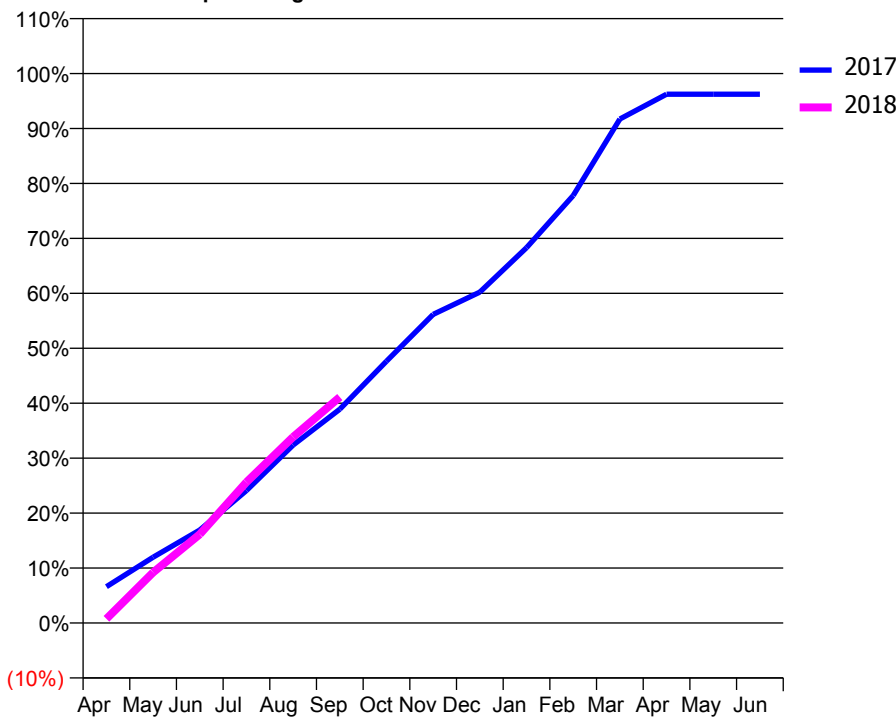
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,167        |                               |
| Quarter ending December 2016         | 2,447        | ↑                             |
| Quarter ending March 2017            | 2,896        | ↑                             |
| Quarter ending June 2017             | 3,069        | ↑                             |
| Quarter ending September 2017        | 3,189        | ↑                             |
| <b>Variance since September 2016</b> | <b>47.2%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 646                               | 74    |
| May       | 1,169                             | 900   |
| June      | 1,653                             | 1,577 |
| July      | 2,355                             | 2,504 |
| August    | 3,164                             | 3,307 |
| September | 3,801                             | 4,015 |
| October   | 4,654                             |       |
| November  | 5,487                             |       |
| December  | 5,881                             |       |
| January   | 6,670                             |       |
| February  | 7,598                             |       |
| March     | 8,959                             |       |
| April     | 9,398                             |       |
| May       | 9,398                             |       |
| June      | 9,398                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 569         | 18.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 419      | 1,552       | 27.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 569         | 39.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 545      | 1,552       | 35.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 457      | 1,914       | 23.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 1,914       | 2.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 1,914       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

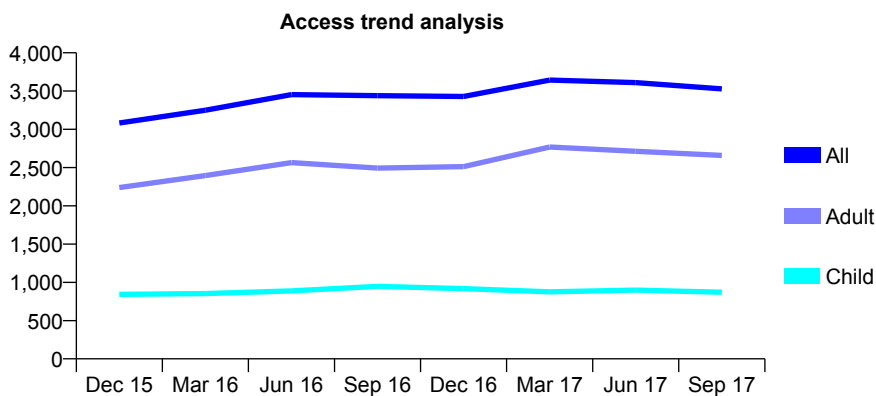
## Q46 - Vital Signs At a Glance Contract Report for 729930/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR RW BROWN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,431      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £445,621.63 |

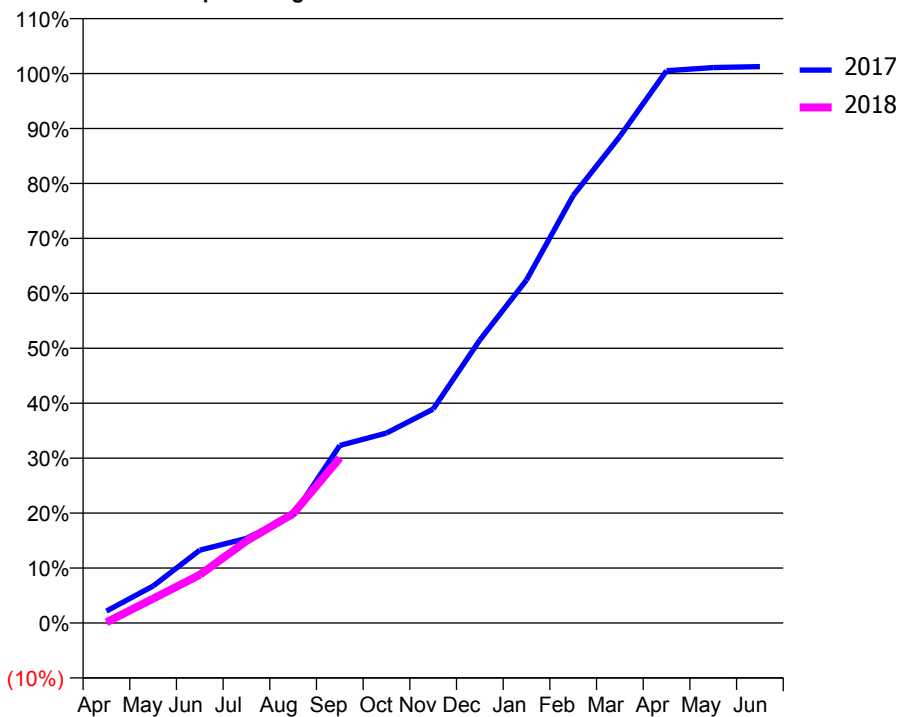
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,440       |                               |
| Quarter ending December 2016         | 3,430       | →                             |
| Quarter ending March 2017            | 3,644       | ↑                             |
| Quarter ending June 2017             | 3,610       | →                             |
| Quarter ending September 2017        | 3,529       | ↓                             |
| <b>Variance since September 2016</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 247                               | 14    |
| May       | 769                               | 506   |
| June      | 1,515                             | 1,004 |
| July      | 1,761                             | 1,708 |
| August    | 2,240                             | 2,276 |
| September | 3,695                             | 3,433 |
| October   | 3,953                             |       |
| November  | 4,450                             |       |
| December  | 5,886                             |       |
| January   | 7,136                             |       |
| February  | 8,892                             |       |
| March     | 10,123                            |       |
| April     | 11,487                            |       |
| May       | 11,554                            |       |
| June      | 11,575                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 311         | 0.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 683         | 1.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 60       | 311         | 19.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 78       | 683         | 11.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 738         | 0.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 738         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 738         | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



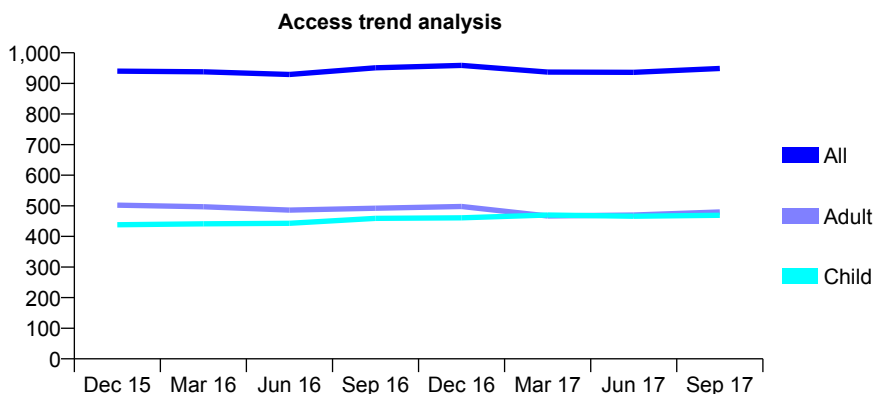
## Q46 - Vital Signs At a Glance Contract Report for 731005/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JA COOPER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 3,737       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £117,375.86 |

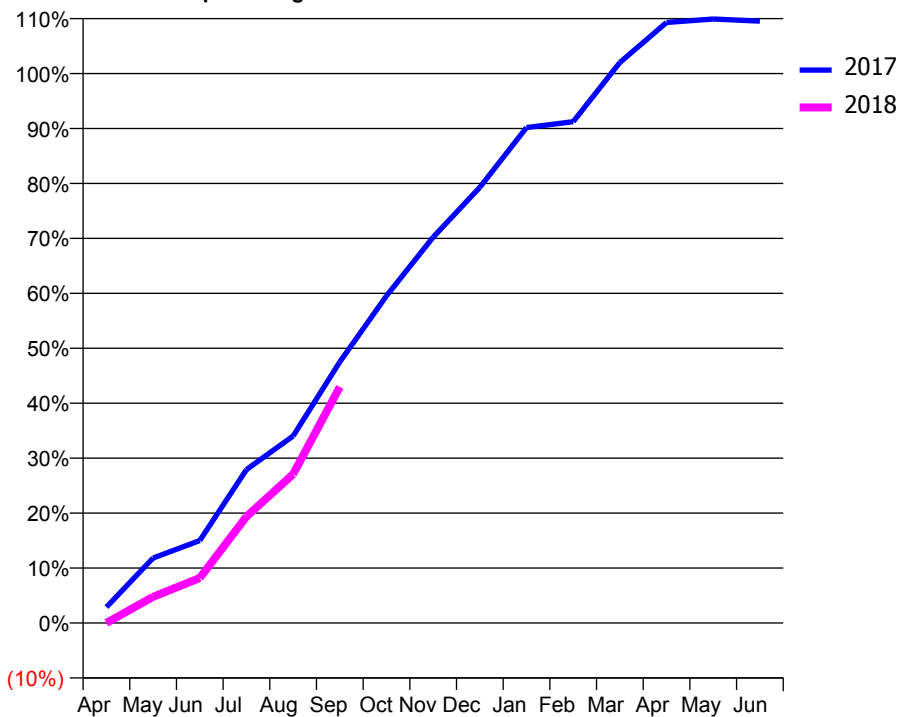
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 951           |                               |
| Quarter ending December 2016         | 959           | →                             |
| Quarter ending March 2017            | 937           | ↓                             |
| Quarter ending June 2017             | 936           | →                             |
| Quarter ending September 2017        | 949           | →                             |
| <b>Variance since September 2016</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 109                               | 0     |
| May       | 442                               | 179   |
| June      | 561                               | 306   |
| July      | 1,043                             | 724   |
| August    | 1,272                             | 1,012 |
| September | 1,776                             | 1,605 |
| October   | 2,225                             |       |
| November  | 2,624                             |       |
| December  | 2,963                             |       |
| January   | 3,369                             |       |
| February  | 3,409                             |       |
| March     | 3,812                             |       |
| April     | 4,084                             |       |
| May       | 4,108                             |       |
| June      | 4,093                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 356         | 8.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 65       | 343         | 19.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 219      | 356         | 61.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 130      | 343         | 37.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 96       | 560         | 17.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 560         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 560         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

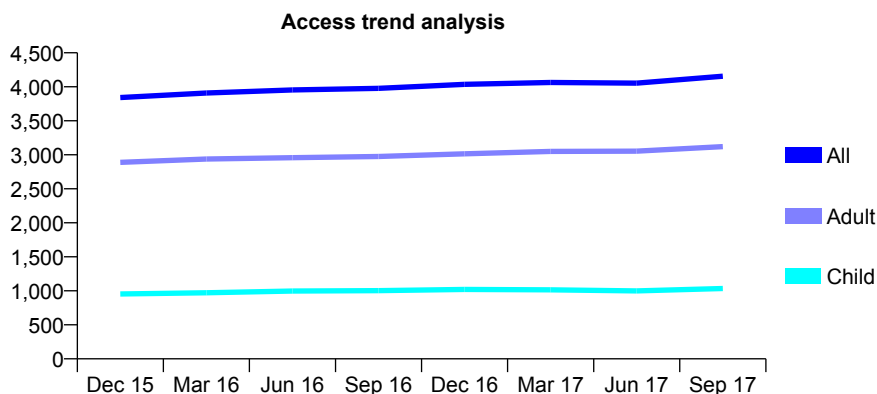
## Q46 - Vital Signs At a Glance Contract Report for 732192/0003 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Red Rose Dental Group |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,959      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £357,993.61 |

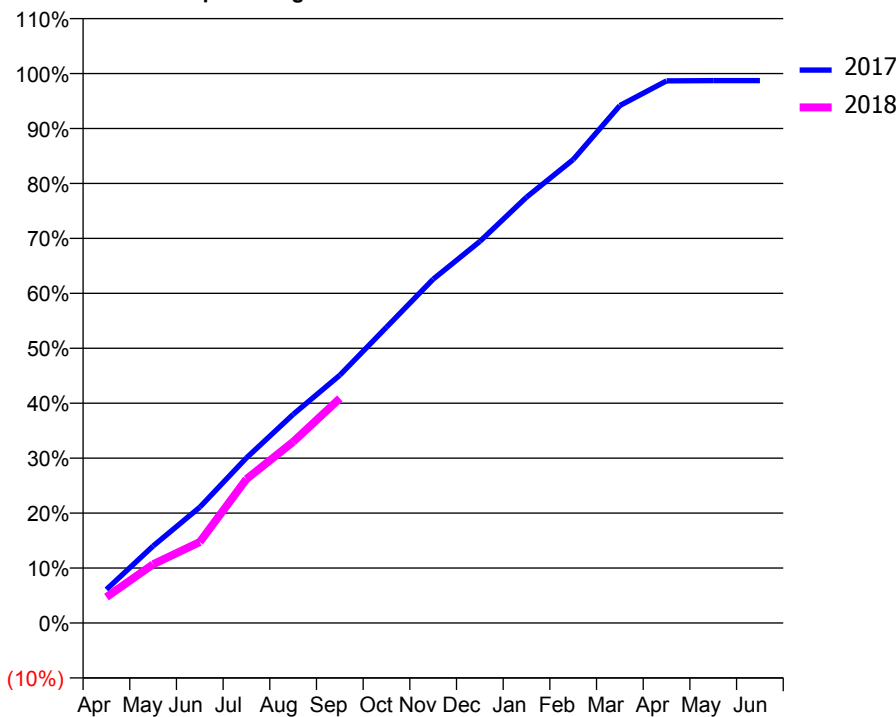
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,977       |                               |
| Quarter ending December 2016         | 4,036       | →                             |
| Quarter ending March 2017            | 4,064       | →                             |
| Quarter ending June 2017             | 4,053       | →                             |
| Quarter ending September 2017        | 4,155       | ↑                             |
| <b>Variance since September 2016</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 731                               | 564   |
| May       | 1,677                             | 1,280 |
| June      | 2,520                             | 1,764 |
| July      | 3,593                             | 3,132 |
| August    | 4,541                             | 3,943 |
| September | 5,393                             | 4,889 |
| October   | 6,438                             |       |
| November  | 7,484                             |       |
| December  | 8,303                             |       |
| January   | 9,268                             |       |
| February  | 10,088                            |       |
| March     | 11,260                            |       |
| April     | 11,799                            |       |
| May       | 11,803                            |       |
| June      | 11,803                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 800         | 6.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 289      | 2,074       | 13.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 457      | 800         | 57.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 909      | 2,074       | 43.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 252      | 2,625       | 9.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,625       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 2,625       | 1.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

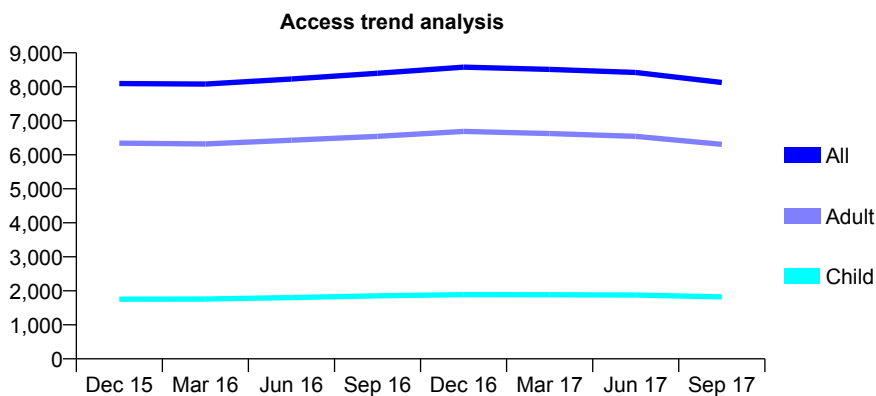
## Q46 - Vital Signs At a Glance Contract Report for 732192/0004 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Red Rose Dental Group |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/10/2007            |
| Contract end date    |                       |

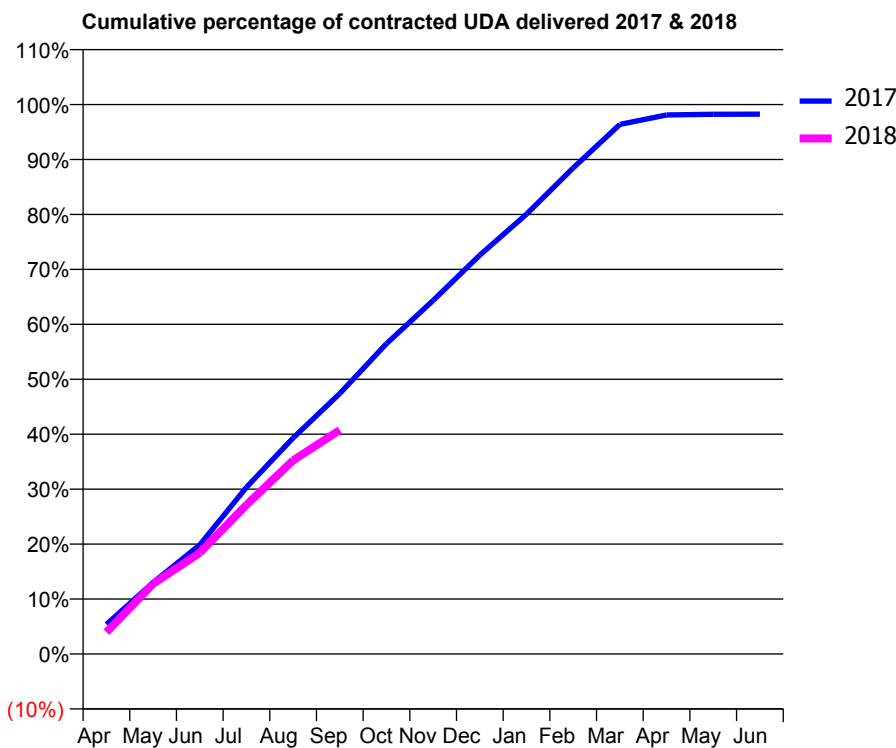
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,384      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £640,131.34 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,399         |                               |
| Quarter ending December 2016         | 8,577         | ↑                             |
| Quarter ending March 2017            | 8,513         | →                             |
| Quarter ending June 2017             | 8,421         | ↓                             |
| Quarter ending September 2017        | 8,129         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,153                             | 846   |
| May       | 2,786                             | 2,732 |
| June      | 4,248                             | 3,943 |
| July      | 6,488                             | 5,804 |
| August    | 8,410                             | 7,538 |
| September | 10,135                            | 8,718 |
| October   | 12,078                            |       |
| November  | 13,762                            |       |
| December  | 15,524                            |       |
| January   | 17,115                            |       |
| February  | 18,915                            |       |
| March     | 20,608                            |       |
| April     | 20,975                            |       |
| May       | 21,001                            |       |
| June      | 21,006                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,199       | 7.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 624      | 3,901       | 16.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 655      | 1,199       | 54.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,052    | 3,901       | 52.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 394      | 4,891       | 8.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 4,891       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 146      | 4,891       | 3.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

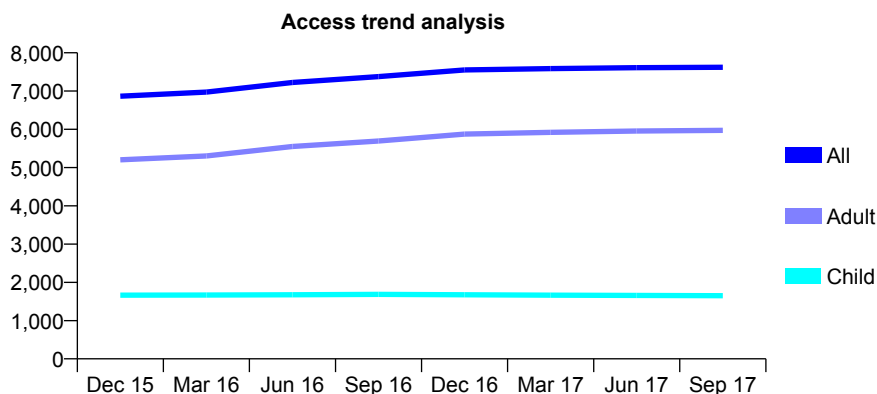
## Q46 - Vital Signs At a Glance Contract Report for 732494/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | 518 Dental   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 21,547      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £544,085.41 |

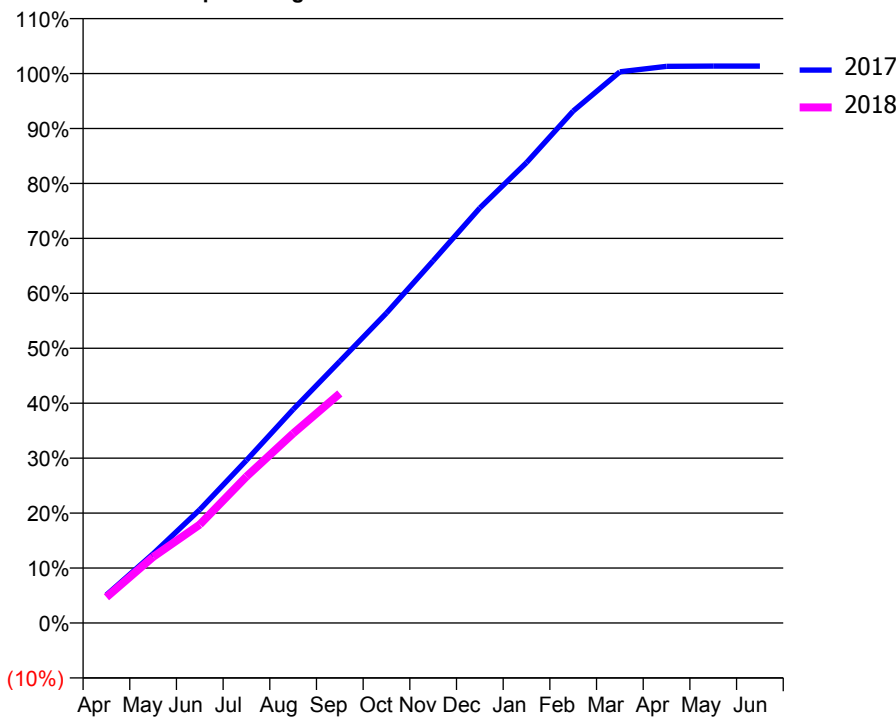
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,379       |                               |
| Quarter ending December 2016         | 7,551       | ↑                             |
| Quarter ending March 2017            | 7,588       | →                             |
| Quarter ending June 2017             | 7,613       | →                             |
| Quarter ending September 2017        | 7,622       | →                             |
| <b>Variance since September 2016</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,103                             | 1,013 |
| May       | 2,715                             | 2,589 |
| June      | 4,445                             | 3,861 |
| July      | 6,384                             | 5,743 |
| August    | 8,372                             | 7,431 |
| September | 10,260                            | 9,002 |
| October   | 12,156                            |       |
| November  | 14,203                            |       |
| December  | 16,275                            |       |
| January   | 18,052                            |       |
| February  | 20,074                            |       |
| March     | 21,615                            |       |
| April     | 21,829                            |       |
| May       | 21,836                            |       |
| June      | 21,837                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 275      | 1,645       | 16.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 436      | 3,907       | 11.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,091    | 1,645       | 66.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,653    | 3,907       | 67.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 205      | 5,423       | 3.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,423       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 5,423       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

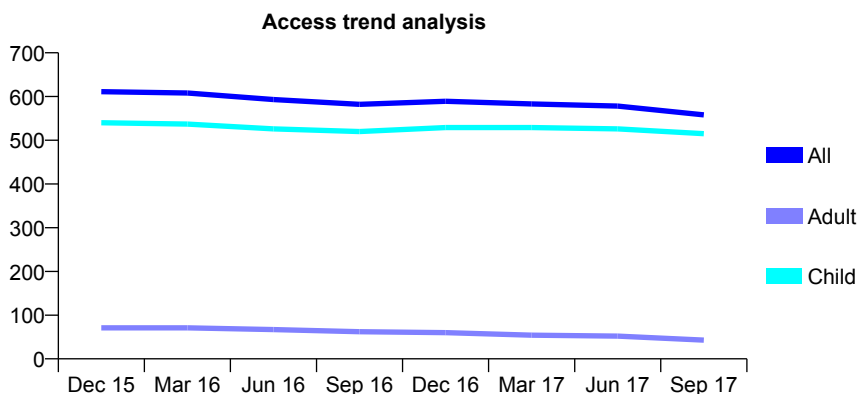
## Q46 - Vital Signs At a Glance Contract Report for 732710/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MRS DE SLOANE |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

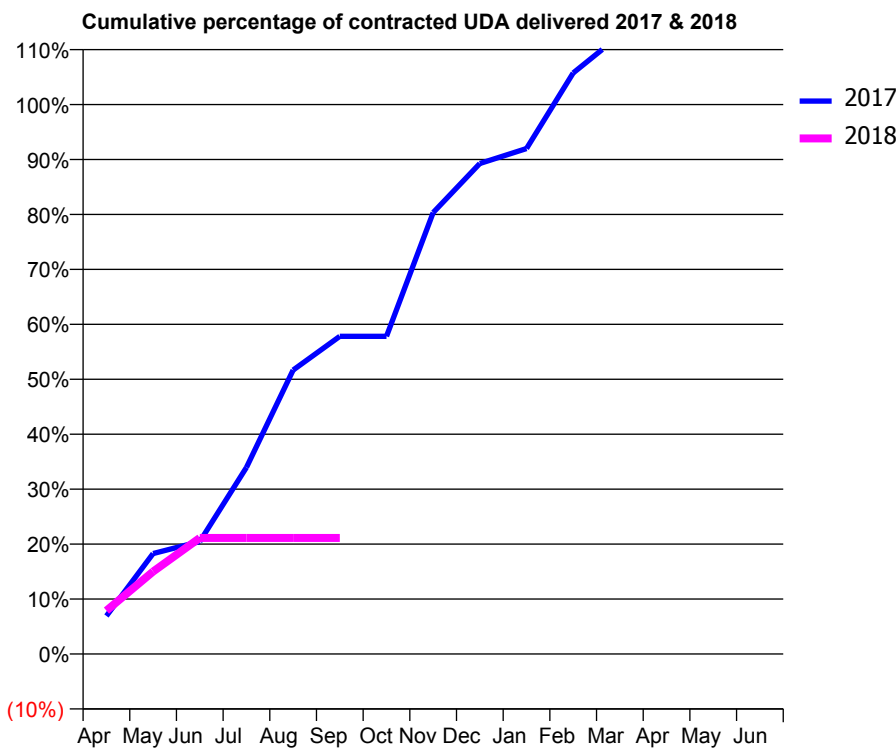
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 923        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,086.67 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 582           |                               |
| Quarter ending December 2016         | 589           | →                             |
| Quarter ending March 2017            | 583           | ↓                             |
| Quarter ending June 2017             | 578           | →                             |
| Quarter ending September 2017        | 558           | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 64                                | 73   |
| May       | 169                               | 139  |
| June      | 189                               | 195  |
| July      | 313                               | 195  |
| August    | 477                               | 195  |
| September | 534                               | 195  |
| October   | 534                               |      |
| November  | 742                               |      |
| December  | 824                               |      |
| January   | 849                               |      |
| February  | 976                               |      |
| March     | 1,039                             |      |
| April     | 1,159                             |      |
| May       | 1,159                             |      |
| June      | 1,159                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 223         | 4.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 172      | 223         | 77.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 8           | 75.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 148         | 3.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 148         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 148         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

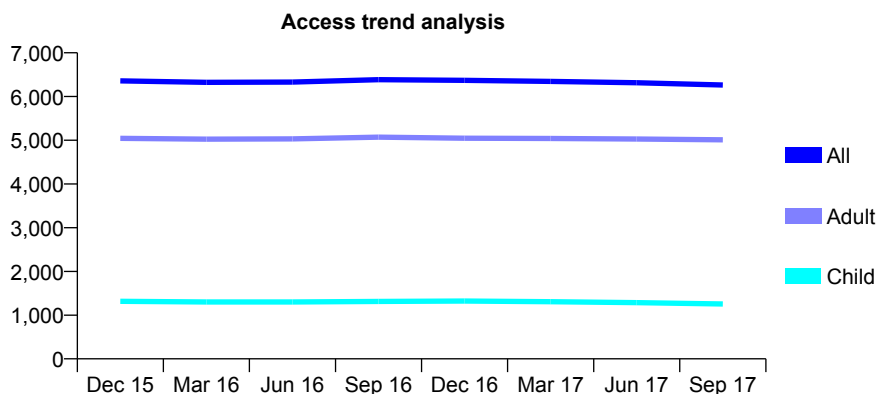
## Q46 - Vital Signs At a Glance Contract Report for 738395/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR DM HARPER            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

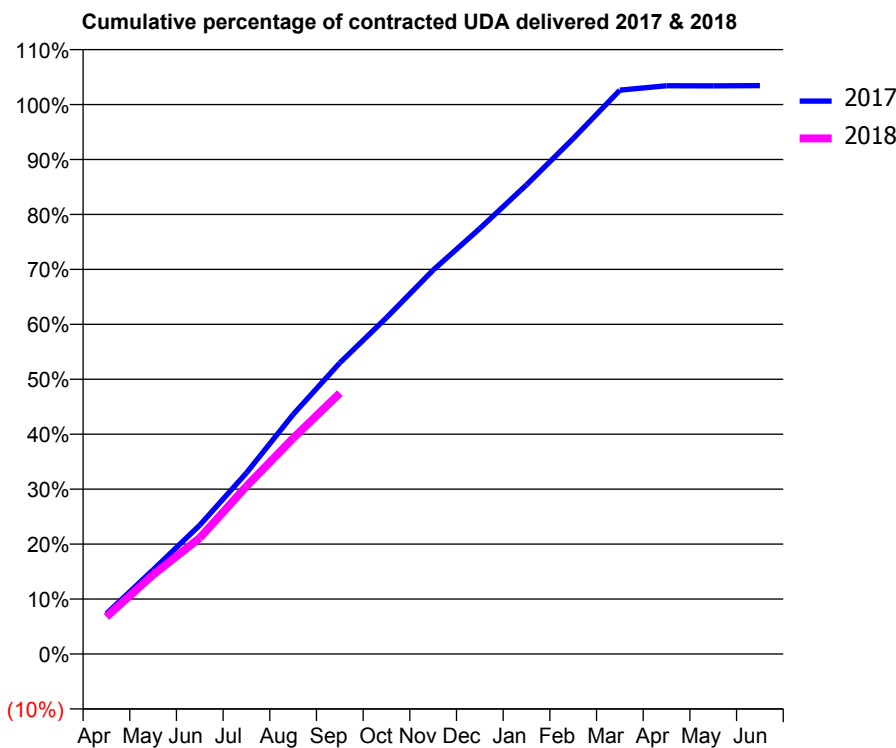
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 18,039      |
| Carry forward general activity (UDA)        | -361        |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £570,749.63 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,385         |                               |
| Quarter ending December 2016         | 6,369         | →                             |
| Quarter ending March 2017            | 6,346         | →                             |
| Quarter ending June 2017             | 6,314         | →                             |
| Quarter ending September 2017        | 6,263         | →                             |
| <b>Variance since September 2016</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,333                             | 1,225 |
| May       | 2,780                             | 2,604 |
| June      | 4,255                             | 3,809 |
| July      | 5,979                             | 5,510 |
| August    | 7,908                             | 7,086 |
| September | 9,609                             | 8,563 |
| October   | 11,102                            |       |
| November  | 12,676                            |       |
| December  | 14,050                            |       |
| January   | 15,488                            |       |
| February  | 17,014                            |       |
| March     | 18,614                            |       |
| April     | 18,757                            |       |
| May       | 18,755                            |       |
| June      | 18,763                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,017       | 5.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 528      | 3,698       | 14.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 692      | 1,017       | 68.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,218    | 3,698       | 60.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 510      | 4,599       | 11.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 4,599       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 4,599       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

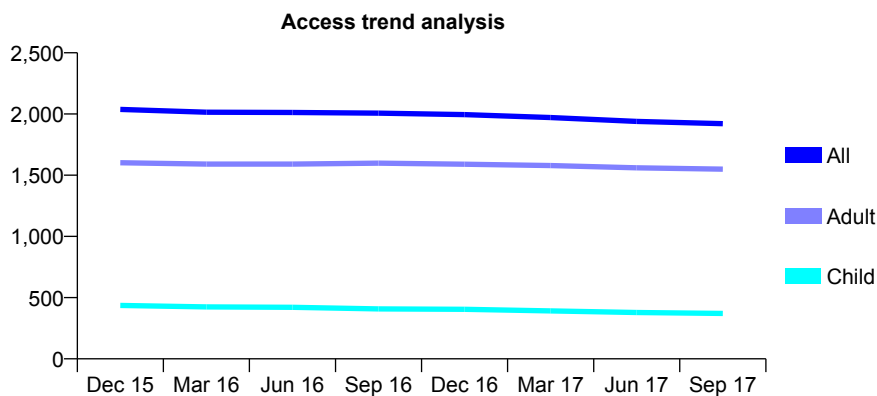
## Q46 - Vital Signs At a Glance Contract Report for 738689/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR ID HASKINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

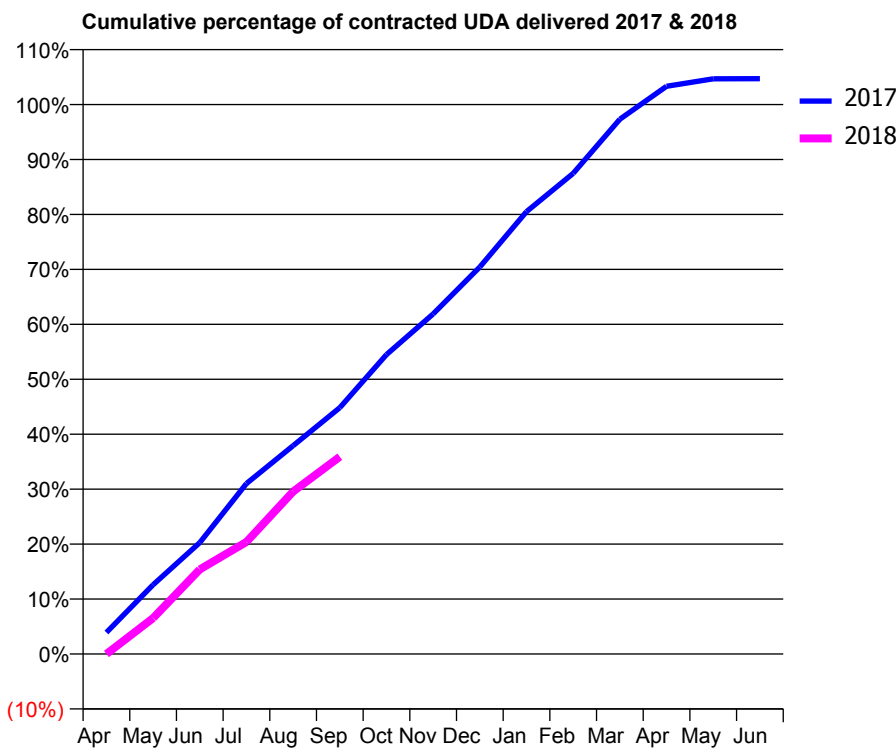
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £116,681.78 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,007         |                               |
| Quarter ending December 2016         | 1,995         | →                             |
| Quarter ending March 2017            | 1,971         | ↓                             |
| Quarter ending June 2017             | 1,939         | ↓                             |
| Quarter ending September 2017        | 1,921         | →                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 196                               | 0     |
| May       | 630                               | 327   |
| June      | 1,014                             | 770   |
| July      | 1,551                             | 1,020 |
| August    | 1,896                             | 1,479 |
| September | 2,241                             | 1,795 |
| October   | 2,725                             |       |
| November  | 3,094                             |       |
| December  | 3,521                             |       |
| January   | 4,025                             |       |
| February  | 4,373                             |       |
| March     | 4,867                             |       |
| April     | 5,166                             |       |
| May       | 5,234                             |       |
| June      | 5,235                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 254         | 3.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 181      | 1,096       | 16.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154      | 254         | 60.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 657      | 1,096       | 59.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 77       | 1,126       | 6.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 1,126       | 3.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,126       | 1.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



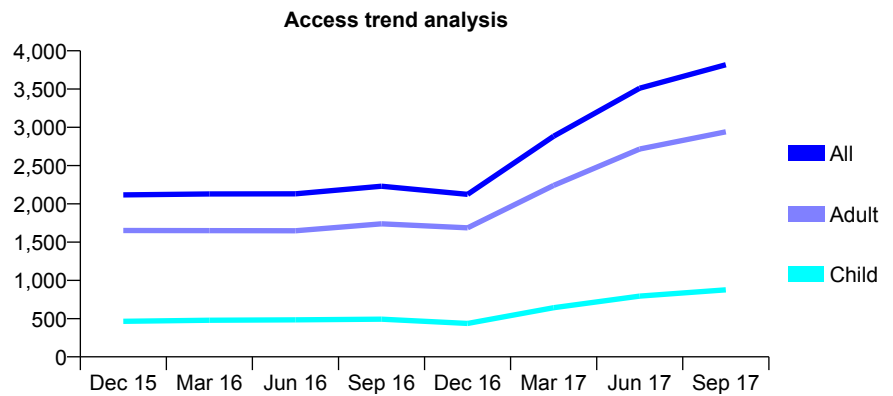
## Q46 - Vital Signs At a Glance Contract Report for 739650/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | Ms G Midha   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,034      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £373,367.78 |

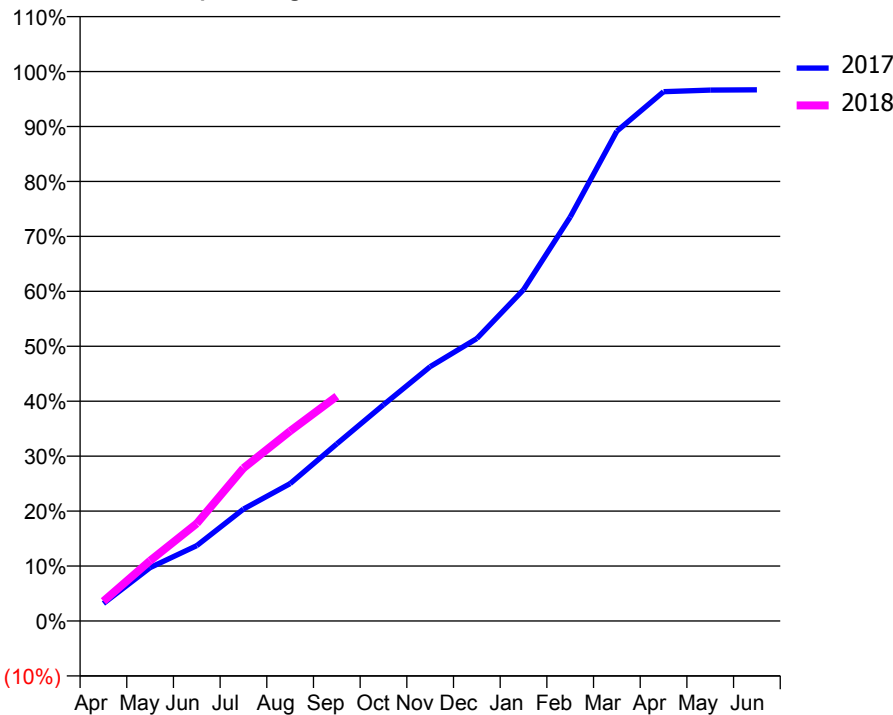
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 2,230        |                               |
| Quarter ending December 2016         | 2,123        | ↓                             |
| Quarter ending March 2017            | 2,883        | ↑                             |
| Quarter ending June 2017             | 3,511        | ↑                             |
| Quarter ending September 2017        | 3,817        | ↑                             |
| <b>Variance since September 2016</b> | <b>71.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 323                               | 577   |
| May       | 985                               | 1,762 |
| June      | 1,391                             | 2,844 |
| July      | 2,064                             | 4,461 |
| August    | 2,535                             | 5,542 |
| September | 3,267                             | 6,560 |
| October   | 3,988                             |       |
| November  | 4,693                             |       |
| December  | 5,210                             |       |
| January   | 6,111                             |       |
| February  | 7,451                             |       |
| March     | 9,037                             |       |
| April     | 9,765                             |       |
| May       | 9,794                             |       |
| June      | 9,798                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 695         | 10.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 645      | 2,683       | 24.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 230      | 695         | 33.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 871      | 2,683       | 32.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 629      | 3,082       | 20.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 3,082       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 3,082       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

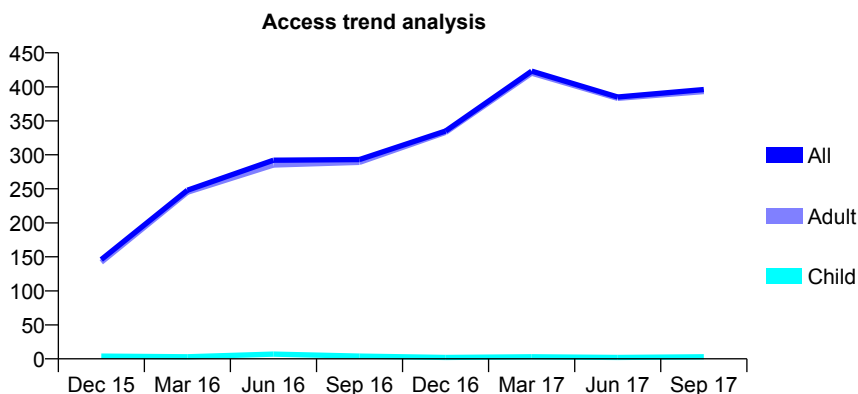
## Q46 - Vital Signs At a Glance Contract Report for 741582/0001 - September 2017

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Red Rose Dental Group |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2007            |
| Contract end date    | 31/03/2019            |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 1,392       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £253,524.27 |

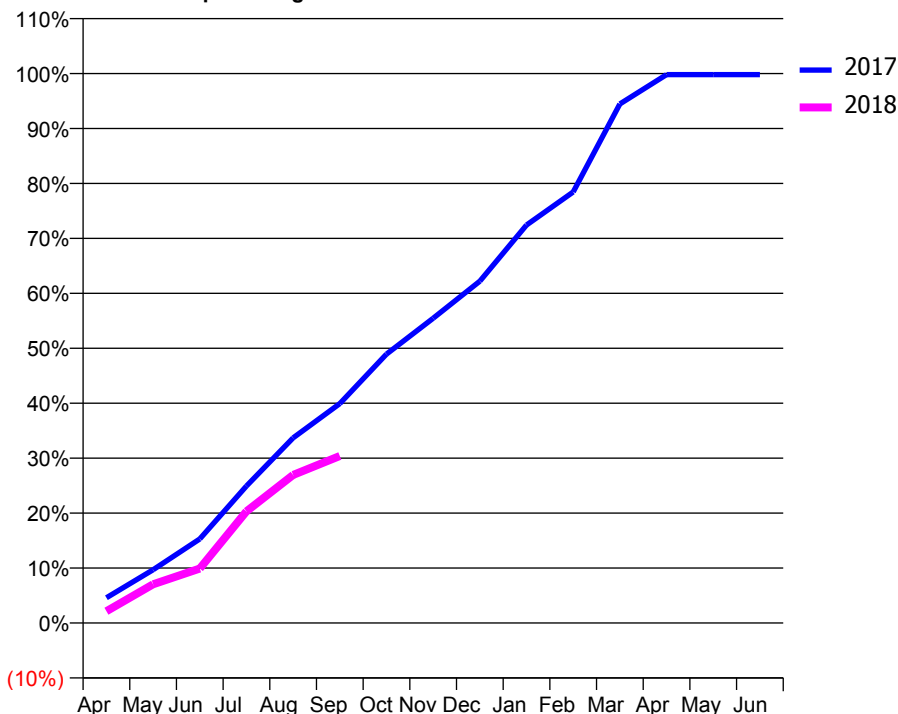
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 293          |                               |
| Quarter ending December 2016         | 335          | ↑                             |
| Quarter ending March 2017            | 423          | ↑                             |
| Quarter ending June 2017             | 385          | ↓                             |
| Quarter ending September 2017        | 396          | ↑                             |
| <b>Variance since September 2016</b> | <b>35.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 64                                | 30   |
| May       | 135                               | 98   |
| June      | 213                               | 138  |
| July      | 347                               | 283  |
| August    | 469                               | 375  |
| September | 556                               | 423  |
| October   | 681                               |      |
| November  | 772                               |      |
| December  | 866                               |      |
| January   | 1,008                             |      |
| February  | 1,092                             |      |
| March     | 1,315                             |      |
| April     | 1,389                             |      |
| May       | 1,389                             |      |
| June      | 1,389                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 187         | 5.3%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 187         | 0.0%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 158         | 0.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 158         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 158         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

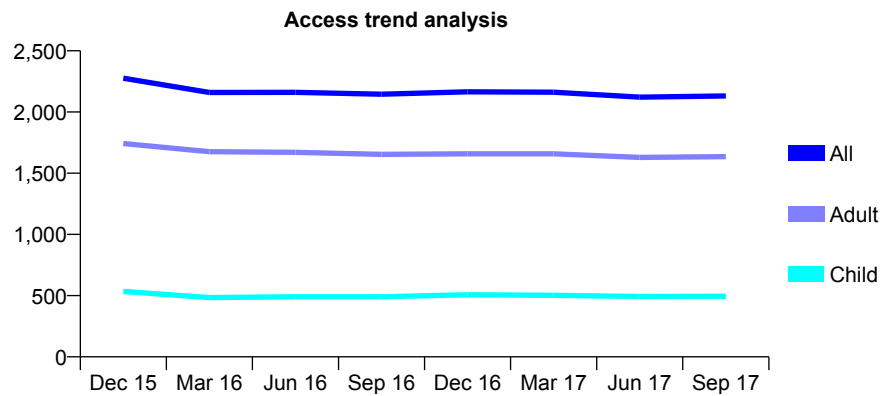
## Q46 - Vital Signs At a Glance Contract Report for 742422/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS JM MASON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,226       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,372.63 |

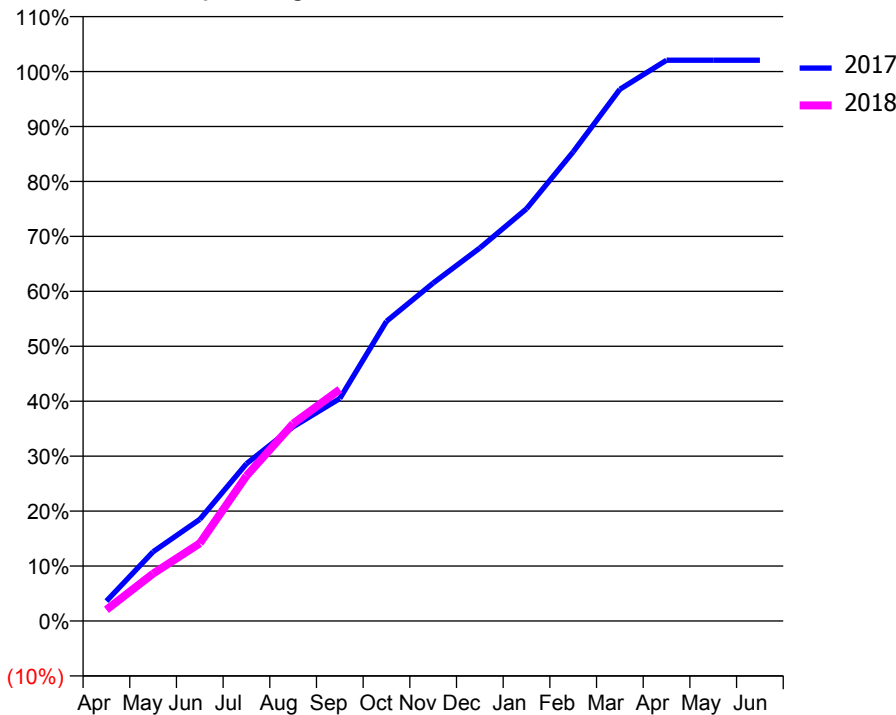
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,145         |                               |
| Quarter ending December 2016         | 2,165         | →                             |
| Quarter ending March 2017            | 2,162         | →                             |
| Quarter ending June 2017             | 2,122         | ↓                             |
| Quarter ending September 2017        | 2,131         | →                             |
| <b>Variance since September 2016</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 262                               | 148   |
| May       | 912                               | 623   |
| June      | 1,336                             | 1,022 |
| July      | 2,069                             | 1,909 |
| August    | 2,553                             | 2,597 |
| September | 2,925                             | 3,045 |
| October   | 3,940                             |       |
| November  | 4,444                             |       |
| December  | 4,906                             |       |
| January   | 5,422                             |       |
| February  | 6,170                             |       |
| March     | 6,992                             |       |
| April     | 7,374                             |       |
| May       | 7,374                             |       |
| June      | 7,374                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 374         | 7.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 121      | 1,085       | 11.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 230      | 374         | 61.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 623      | 1,085       | 57.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 110      | 1,297       | 8.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 1,297       | 2.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,297       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

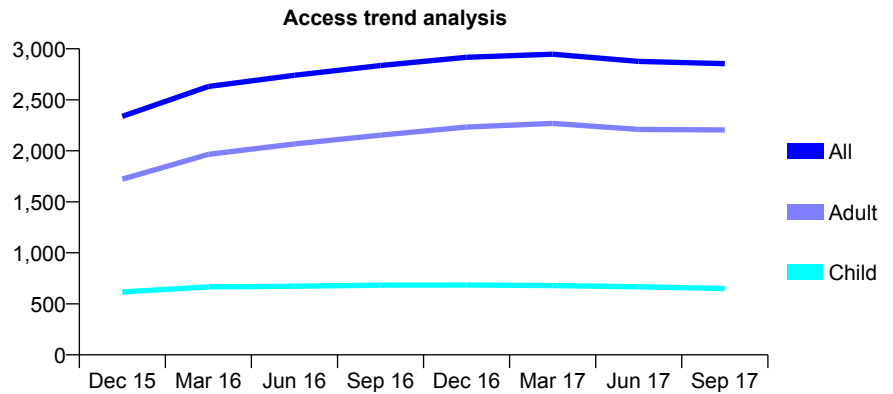
## Q46 - Vital Signs At a Glance Contract Report for 746428/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR EH BURKE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,718       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £277,413.01 |

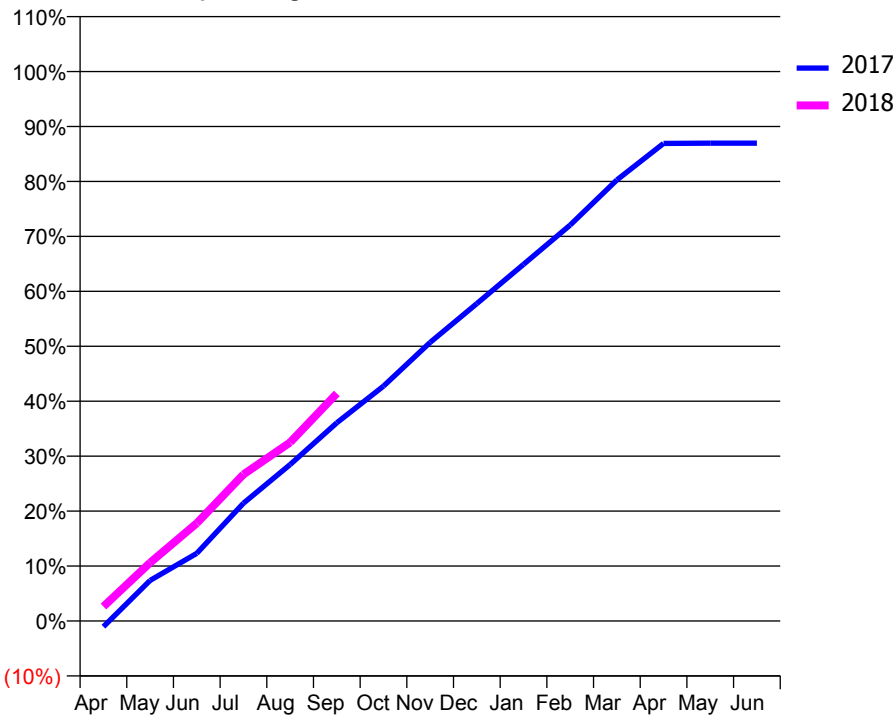
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,836       |                               |
| Quarter ending December 2016         | 2,917       | ↑                             |
| Quarter ending March 2017            | 2,947       | →                             |
| Quarter ending June 2017             | 2,877       | ↓                             |
| Quarter ending September 2017        | 2,854       | →                             |
| <b>Variance since September 2016</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -91                               | 230   |
| May       | 644                               | 926   |
| June      | 1,074                             | 1,551 |
| July      | 1,870                             | 2,326 |
| August    | 2,482                             | 2,834 |
| September | 3,146                             | 3,611 |
| October   | 3,727                             |       |
| November  | 4,420                             |       |
| December  | 5,037                             |       |
| January   | 5,658                             |       |
| February  | 6,283                             |       |
| March     | 6,998                             |       |
| April     | 7,577                             |       |
| May       | 7,580                             |       |
| June      | 7,580                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 556         | 6.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 235      | 1,637       | 14.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 419      | 556         | 75.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,012    | 1,637       | 61.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 106      | 1,930       | 5.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,930       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 1,930       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

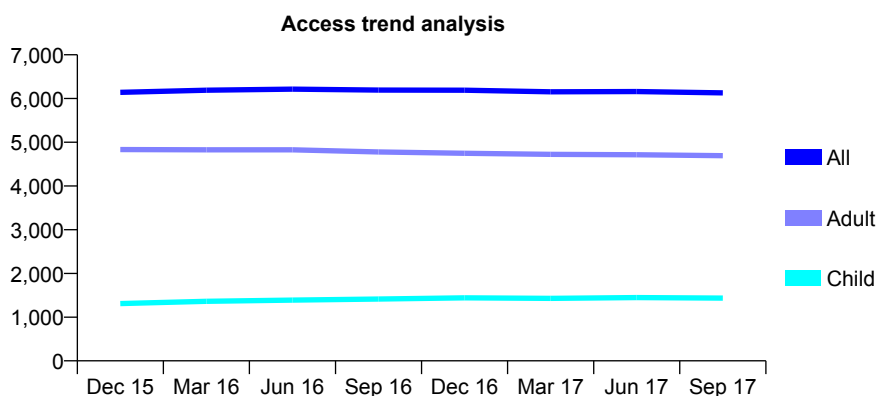
## Q46 - Vital Signs At a Glance Contract Report for 749389/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR PJ HUGHES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,643      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £424,212.82 |

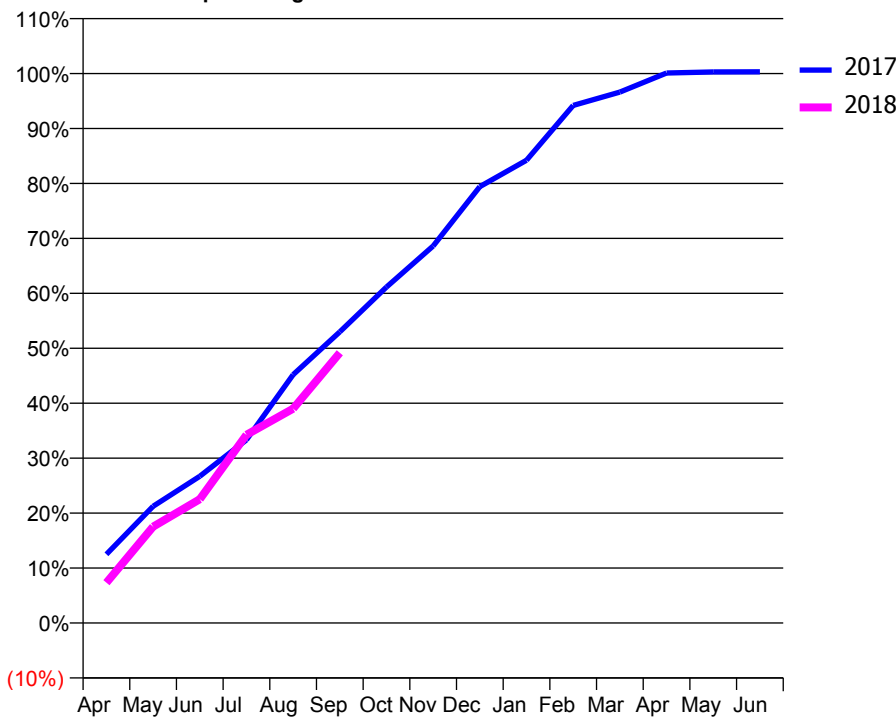
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,192         |                               |
| Quarter ending December 2016         | 6,190         | →                             |
| Quarter ending March 2017            | 6,153         | →                             |
| Quarter ending June 2017             | 6,161         | →                             |
| Quarter ending September 2017        | 6,130         | →                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,955                             | 1,149 |
| May       | 3,325                             | 2,744 |
| June      | 4,178                             | 3,525 |
| July      | 5,216                             | 5,360 |
| August    | 7,069                             | 6,102 |
| September | 8,290                             | 7,692 |
| October   | 9,563                             |       |
| November  | 10,733                            |       |
| December  | 12,422                            |       |
| January   | 13,176                            |       |
| February  | 14,734                            |       |
| March     | 15,114                            |       |
| April     | 15,655                            |       |
| May       | 15,689                            |       |
| June      | 15,692                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,145       | 5.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 531      | 3,688       | 14.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 763      | 1,145       | 66.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,834    | 3,688       | 49.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 233      | 4,631       | 5.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 4,631       | 1.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 4,631       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

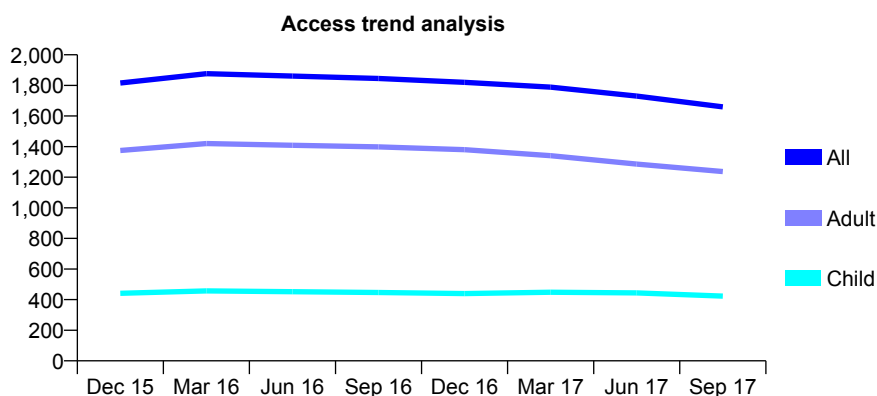
## Q46 - Vital Signs At a Glance Contract Report for 749656/0004 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR R HUNTER-JAMES |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,777       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £156,236.33 |

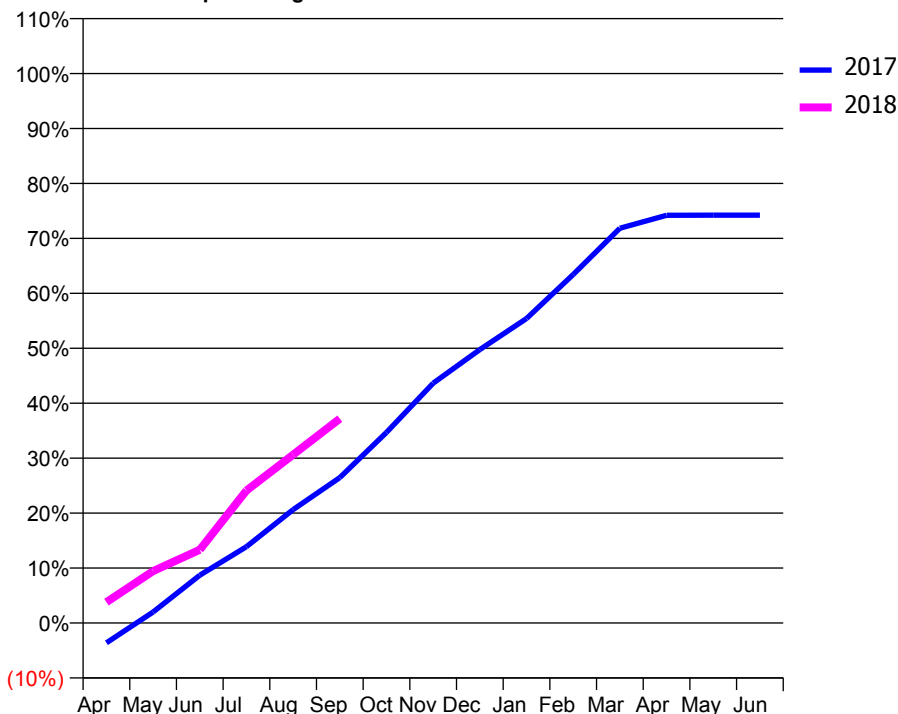
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,845          |                               |
| Quarter ending December 2016         | 1,820          | ↓                             |
| Quarter ending March 2017            | 1,789          | ↓                             |
| Quarter ending June 2017             | 1,730          | ↓                             |
| Quarter ending September 2017        | 1,660          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -210                              | 219   |
| May       | 116                               | 546   |
| June      | 503                               | 771   |
| July      | 803                               | 1,393 |
| August    | 1,192                             | 1,770 |
| September | 1,529                             | 2,148 |
| October   | 2,005                             |       |
| November  | 2,522                             |       |
| December  | 2,875                             |       |
| January   | 3,202                             |       |
| February  | 3,663                             |       |
| March     | 4,151                             |       |
| April     | 4,287                             |       |
| May       | 4,288                             |       |
| June      | 4,288                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 252         | 7.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 104      | 684         | 15.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 100      | 252         | 39.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 230      | 684         | 33.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 131      | 875         | 15.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 875         | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 875         | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

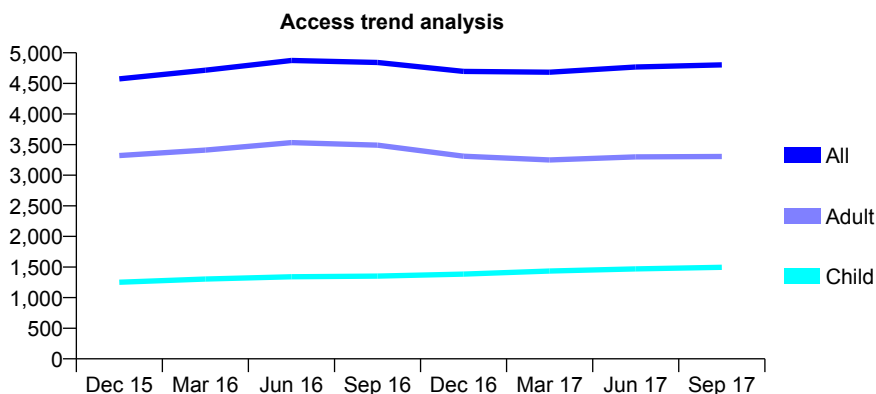
## Q46 - Vital Signs At a Glance Contract Report for 755931/0003 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS R DHARIWAL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 07/12/2009      |
| Contract end date    |                 |

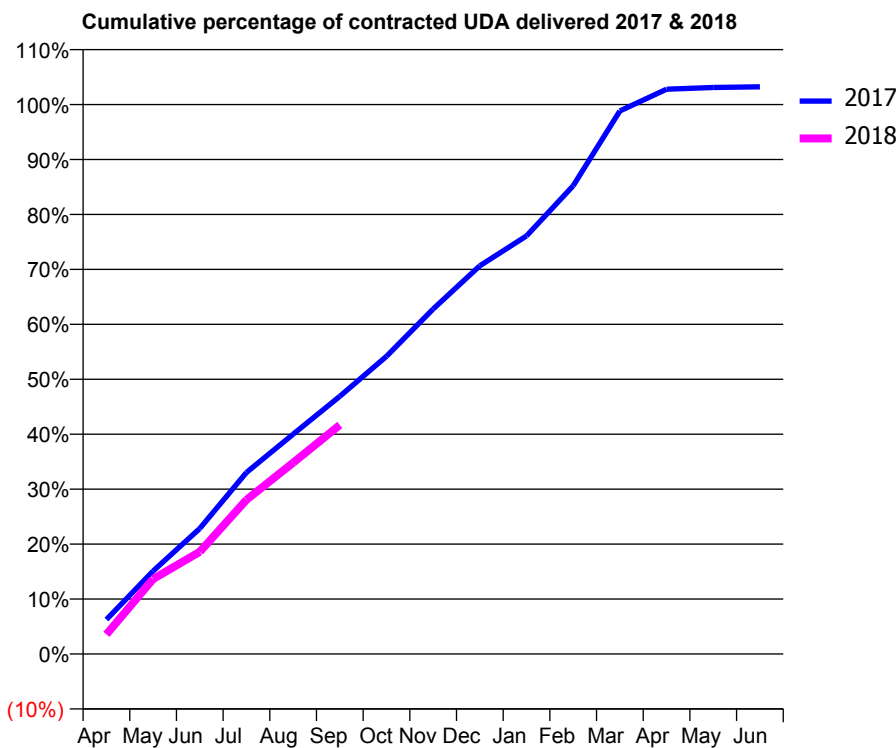
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,345      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329,967.85 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,843         |                               |
| Quarter ending December 2016         | 4,695         | ↓                             |
| Quarter ending March 2017            | 4,683         | →                             |
| Quarter ending June 2017             | 4,769         | →                             |
| Quarter ending September 2017        | 4,802         | →                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 837                               | 479   |
| May       | 2,016                             | 1,821 |
| June      | 3,050                             | 2,483 |
| July      | 4,410                             | 3,747 |
| August    | 5,339                             | 4,646 |
| September | 6,257                             | 5,563 |
| October   | 7,229                             |       |
| November  | 8,381                             |       |
| December  | 9,428                             |       |
| January   | 10,155                            |       |
| February  | 11,371                            |       |
| March     | 13,190                            |       |
| April     | 13,715                            |       |
| May       | 13,757                            |       |
| June      | 13,774                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 379      | 1,458       | 26.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 216      | 1,554       | 13.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 752      | 1,458       | 51.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 539      | 1,554       | 34.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 226      | 2,777       | 8.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,777       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 2,777       | 2.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



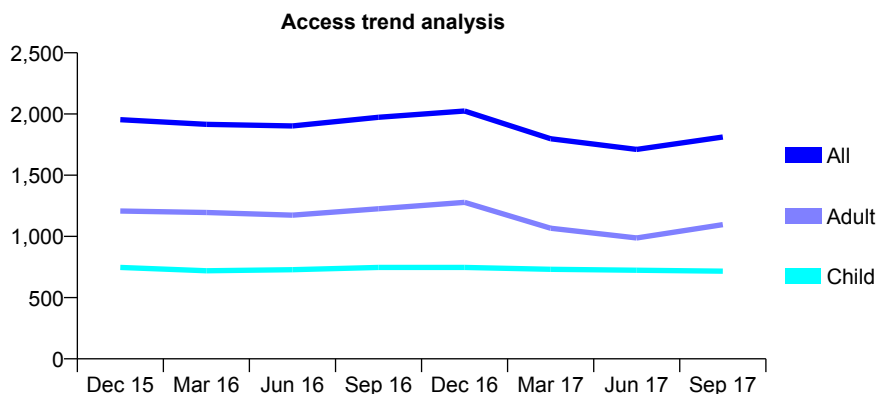
## Q46 - Vital Signs At a Glance Contract Report for 755931/0006 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS R DHARIWAL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/02/2012      |
| Contract end date    |                 |

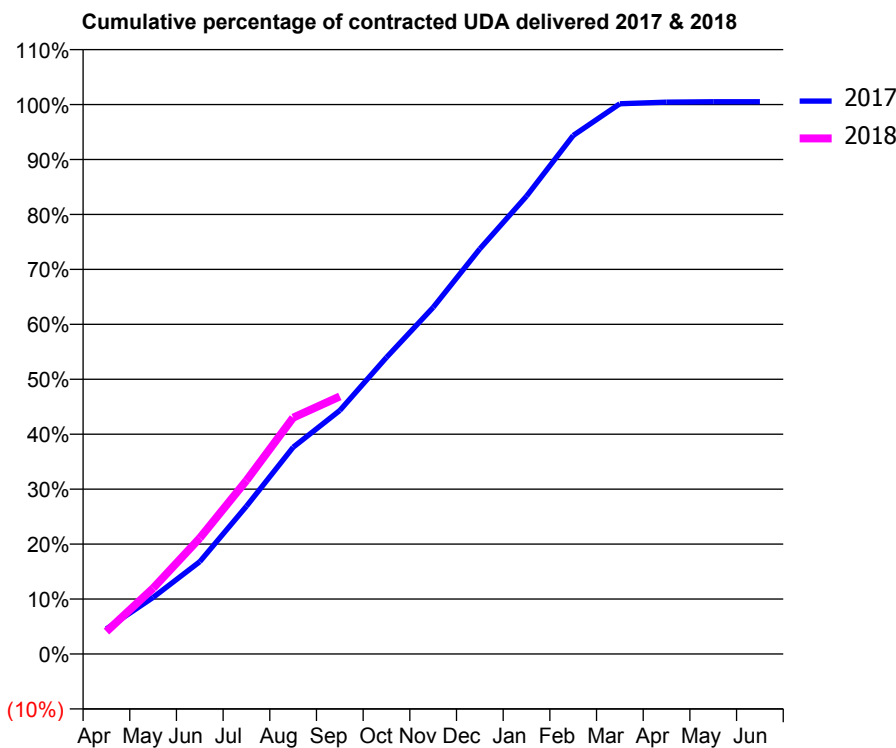
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,340       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £107,316.46 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,973         |                               |
| Quarter ending December 2016         | 2,025         | ↑                             |
| Quarter ending March 2017            | 1,798         | ↓                             |
| Quarter ending June 2017             | 1,711         | ↓                             |
| Quarter ending September 2017        | 1,812         | ↑                             |
| <b>Variance since September 2016</b> | <b>(8.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 199                               | 177   |
| May       | 447                               | 520   |
| June      | 730                               | 915   |
| July      | 1,168                             | 1,371 |
| August    | 1,633                             | 1,867 |
| September | 1,924                             | 2,034 |
| October   | 2,343                             |       |
| November  | 2,738                             |       |
| December  | 3,200                             |       |
| January   | 3,616                             |       |
| February  | 4,095                             |       |
| March     | 4,346                             |       |
| April     | 4,359                             |       |
| May       | 4,362                             |       |
| June      | 4,362                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 455         | 8.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 69       | 594         | 11.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 455         | 51.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 173      | 594         | 29.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 180      | 1,041       | 17.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,041       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,041       | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

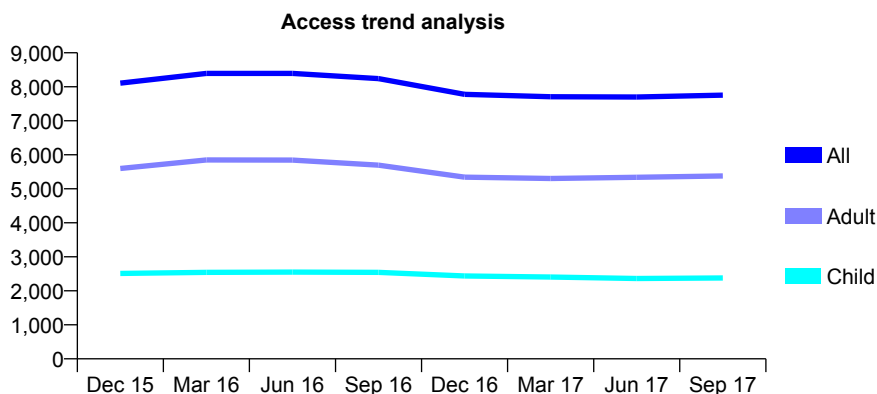
## Q46 - Vital Signs At a Glance Contract Report for 755931/0008 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS R DHARIWAL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/02/2014      |
| Contract end date    |                 |

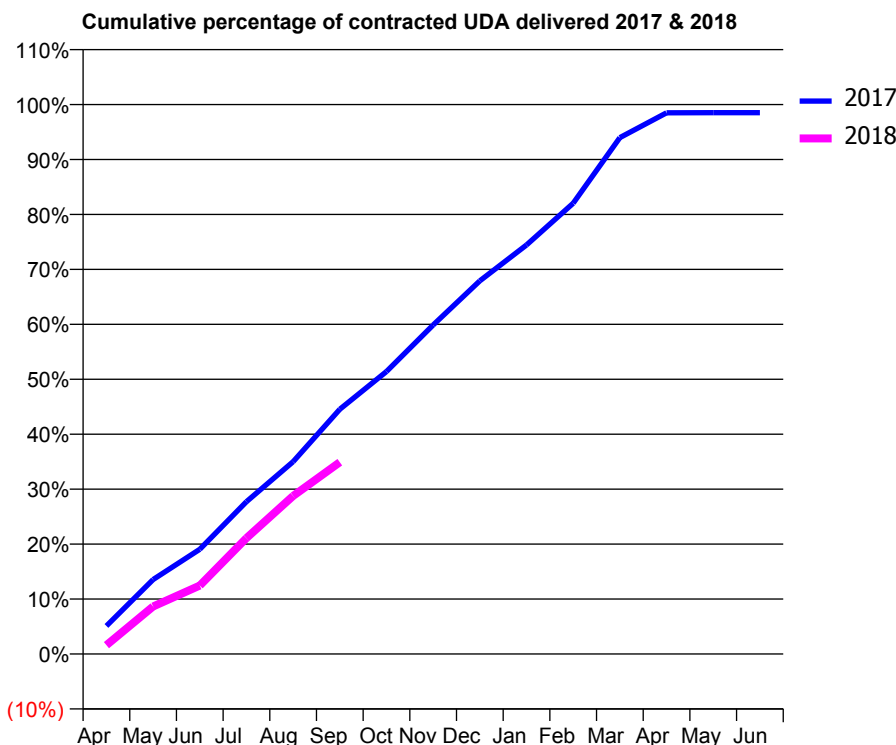
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 22,713      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £638,345.05 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 8,243         |                               |
| Quarter ending December 2016         | 7,779         | ↓                             |
| Quarter ending March 2017            | 7,708         | →                             |
| Quarter ending June 2017             | 7,701         | →                             |
| Quarter ending September 2017        | 7,756         | →                             |
| <b>Variance since September 2016</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,161                             | 369   |
| May       | 3,078                             | 1,963 |
| June      | 4,331                             | 2,832 |
| July      | 6,300                             | 4,791 |
| August    | 7,953                             | 6,533 |
| September | 10,118                            | 7,929 |
| October   | 11,674                            |       |
| November  | 13,602                            |       |
| December  | 15,425                            |       |
| January   | 16,907                            |       |
| February  | 18,630                            |       |
| March     | 21,342                            |       |
| April     | 22,370                            |       |
| May       | 22,375                            |       |
| June      | 22,375                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 177      | 1,632       | 10.8%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 601      | 3,009       | 20.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 904      | 1,632       | 55.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 919      | 3,009       | 30.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 938      | 4,172       | 22.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,172       | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 4,172       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

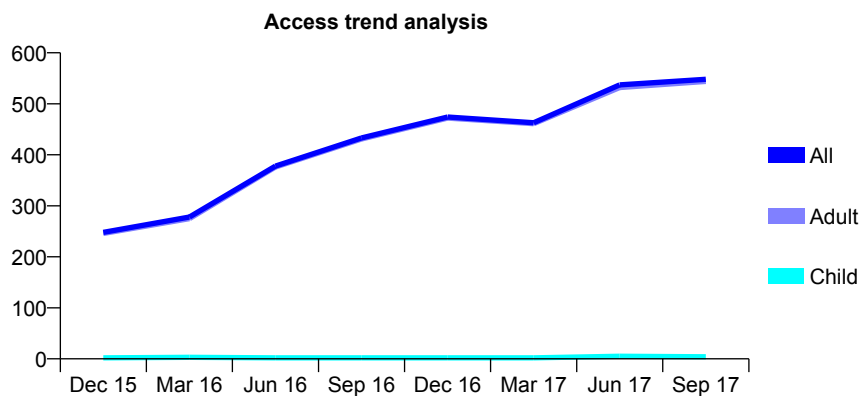
## Q46 - Vital Signs At a Glance Contract Report for 755982/0001 - September 2017

|                      |                    |
|----------------------|--------------------|
| Name or company name | Al-Kassab / Sapong |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,461      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,550.62 |

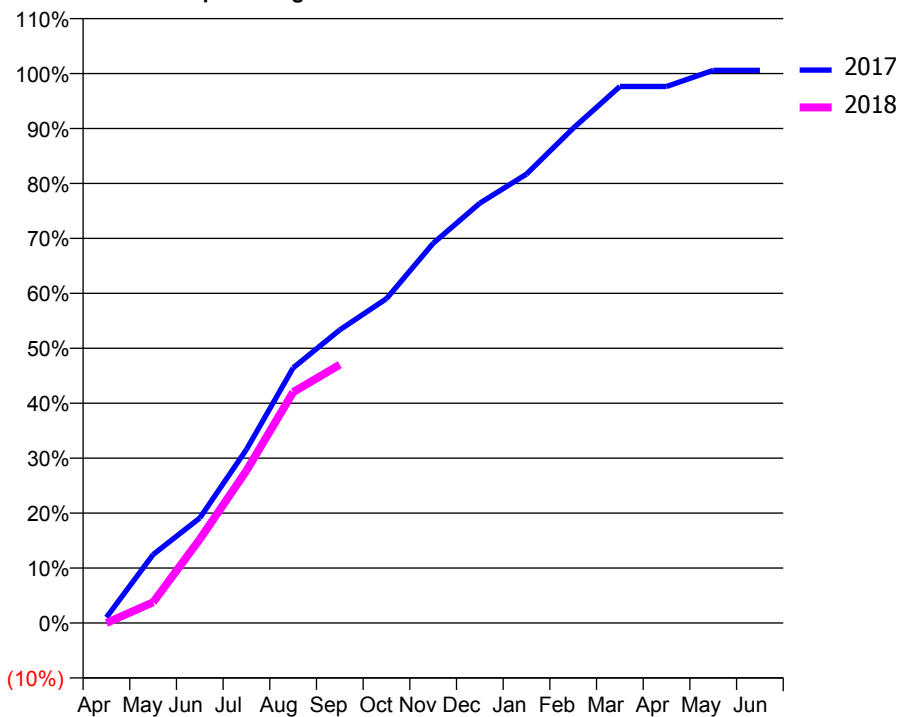
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 433          |                               |
| Quarter ending December 2016         | 474          | ↑                             |
| Quarter ending March 2017            | 463          | ↓                             |
| Quarter ending June 2017             | 537          | ↑                             |
| Quarter ending September 2017        | 548          | ↑                             |
| <b>Variance since September 2016</b> | <b>26.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 15                                | 0    |
| May       | 182                               | 55   |
| June      | 279                               | 223  |
| July      | 461                               | 405  |
| August    | 678                               | 614  |
| September | 779                               | 687  |
| October   | 862                               |      |
| November  | 1,009                             |      |
| December  | 1,116                             |      |
| January   | 1,193                             |      |
| February  | 1,315                             |      |
| March     | 1,426                             |      |
| April     | 1,426                             |      |
| May       | 1,469                             |      |
| June      | 1,469                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 271         | 1.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 4           | 0.0%     | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 271         | 1.1%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 258         | 0.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 258         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 258         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

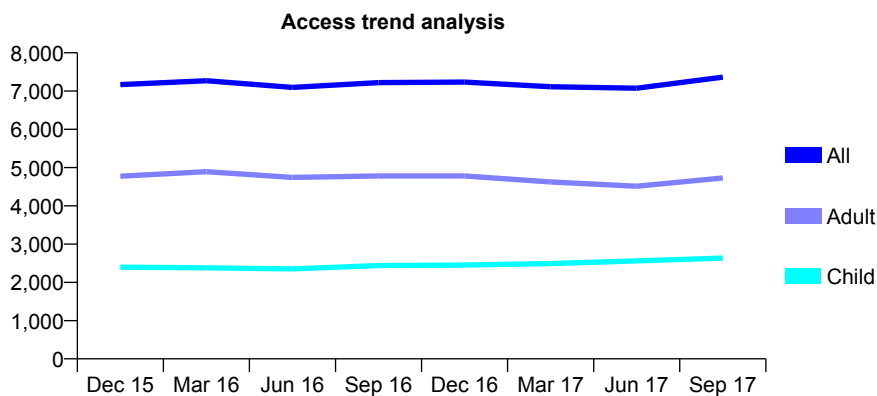
## Q46 - Vital Signs At a Glance Contract Report for 757799/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR N JAVEID  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/06/2010   |
| Contract end date    |              |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 31,087        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,050,787.67 |

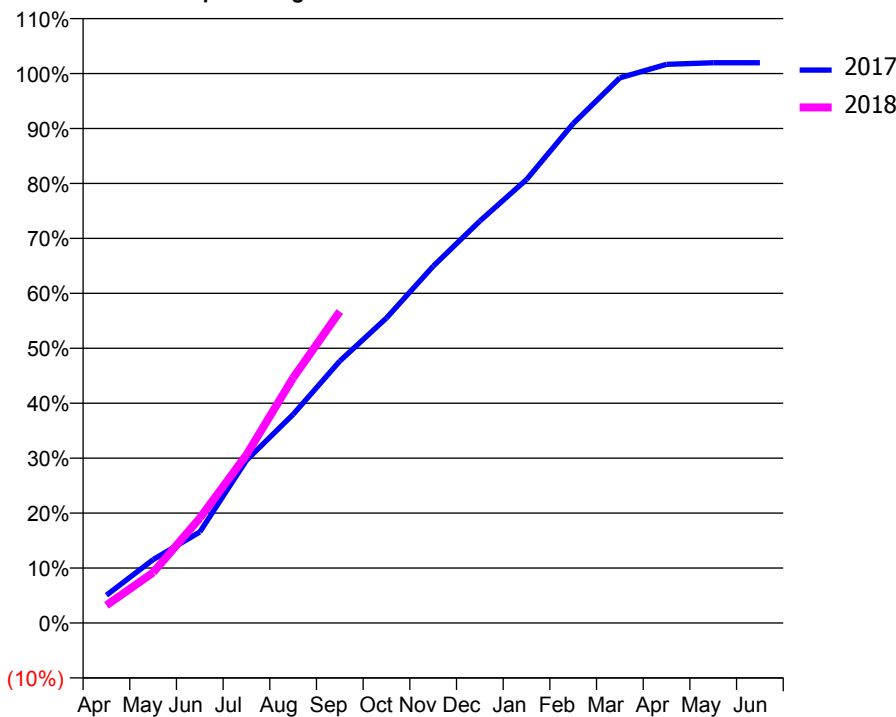
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 7,220       |                               |
| Quarter ending December 2016         | 7,234       | →                             |
| Quarter ending March 2017            | 7,114       | ↓                             |
| Quarter ending June 2017             | 7,074       | →                             |
| Quarter ending September 2017        | 7,363       | ↑                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,573                             | 1,001  |
| May       | 3,589                             | 2,853  |
| June      | 5,151                             | 5,932  |
| July      | 9,206                             | 9,514  |
| August    | 11,804                            | 13,869 |
| September | 14,822                            | 17,626 |
| October   | 17,253                            |        |
| November  | 20,187                            |        |
| December  | 22,739                            |        |
| January   | 25,086                            |        |
| February  | 28,258                            |        |
| March     | 30,841                            |        |
| April     | 31,608                            |        |
| May       | 31,692                            |        |
| June      | 31,698                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 199      | 1,786       | 11.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 602      | 2,820       | 21.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 736      | 1,786       | 41.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 767      | 2,820       | 27.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 640      | 4,338       | 14.8%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,338       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 4,338       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

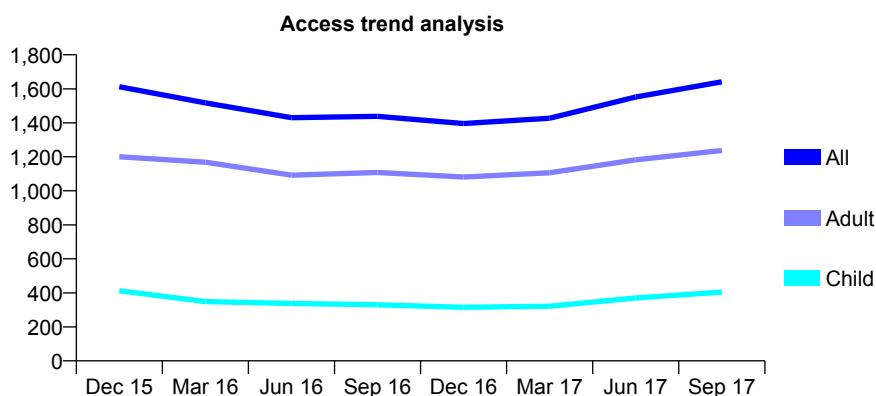
## Q46 - Vital Signs At a Glance Contract Report for 760927/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS DL CAIL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,376       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £119,306.10 |

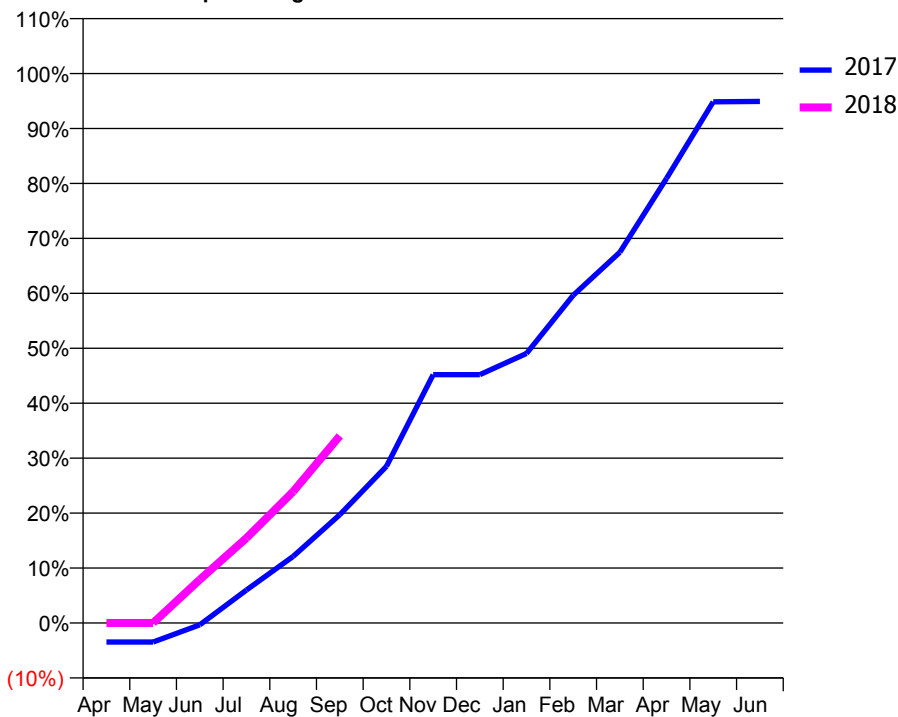
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,438        |                               |
| Quarter ending December 2016         | 1,396        | ↓                             |
| Quarter ending March 2017            | 1,427        | ↑                             |
| Quarter ending June 2017             | 1,552        | ↑                             |
| Quarter ending September 2017        | 1,641        | ↑                             |
| <b>Variance since September 2016</b> | <b>14.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -187                              | 0     |
| May       | -187                              | 0     |
| June      | -19                               | 424   |
| July      | 322                               | 832   |
| August    | 652                               | 1,286 |
| September | 1,060                             | 1,830 |
| October   | 1,533                             |       |
| November  | 2,429                             |       |
| December  | 2,429                             |       |
| January   | 2,638                             |       |
| February  | 3,205                             |       |
| March     | 3,628                             |       |
| April     | 4,350                             |       |
| May       | 5,098                             |       |
| June      | 5,102                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 309         | 8.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 97       | 885         | 11.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 99       | 309         | 32.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 333      | 885         | 37.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 712         | 3.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 712         | 1.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 712         | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 10          | 60.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

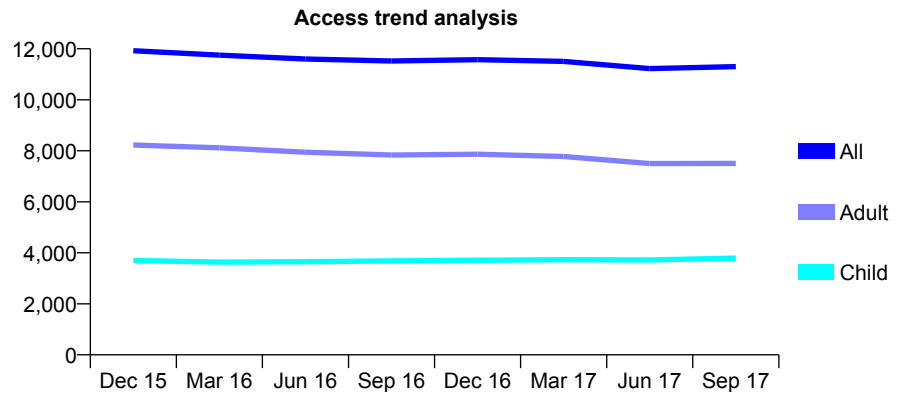
## Q46 - Vital Signs At a Glance Contract Report for 764582/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS SC ROCHFORD |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 33,180      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £828,597.80 |

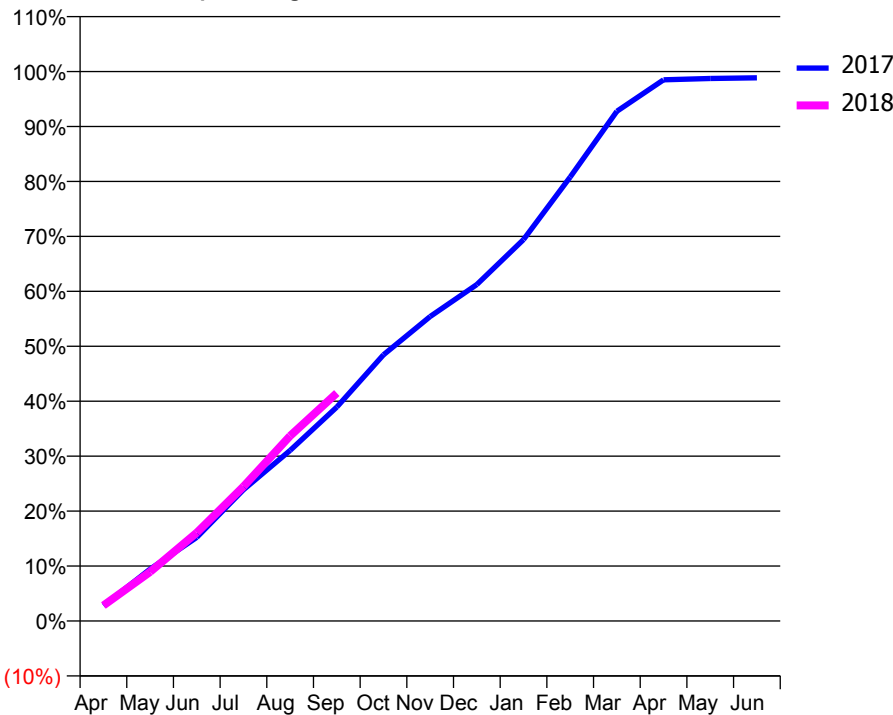
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 11,521        |                               |
| Quarter ending December 2016         | 11,576        | →                             |
| Quarter ending March 2017            | 11,505        | →                             |
| Quarter ending June 2017             | 11,221        | ↓                             |
| Quarter ending September 2017        | 11,301        | →                             |
| <b>Variance since September 2016</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 931                               | 939    |
| May       | 3,132                             | 2,965  |
| June      | 5,051                             | 5,332  |
| July      | 7,927                             | 8,121  |
| August    | 10,299                            | 11,184 |
| September | 12,917                            | 13,768 |
| October   | 16,078                            |        |
| November  | 18,384                            |        |
| December  | 20,315                            |        |
| January   | 23,033                            |        |
| February  | 26,808                            |        |
| March     | 30,779                            |        |
| April     | 32,679                            |        |
| May       | 32,762                            |        |
| June      | 32,796                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 257      | 2,513       | 10.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 881      | 4,346       | 20.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,113    | 2,513       | 44.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,526    | 4,346       | 35.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 882      | 6,025       | 14.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 6,025       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 6,025       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

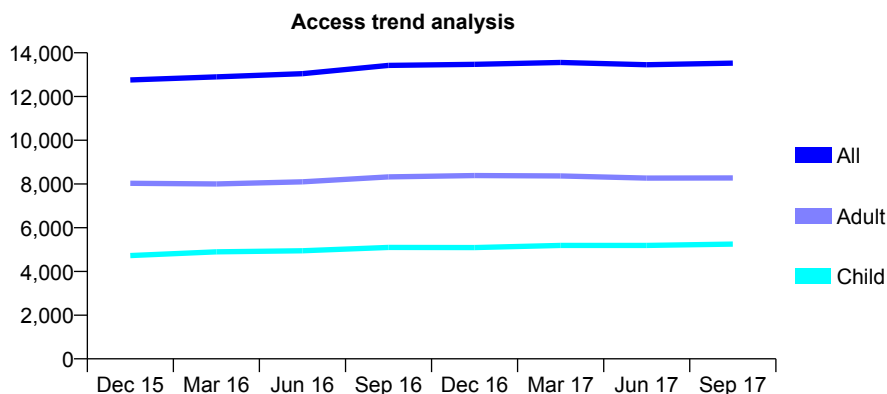
## Q46 - Vital Signs At a Glance Contract Report for 764582/0002 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS SC ROCHFORD |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 41,734        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,098,039.24 |

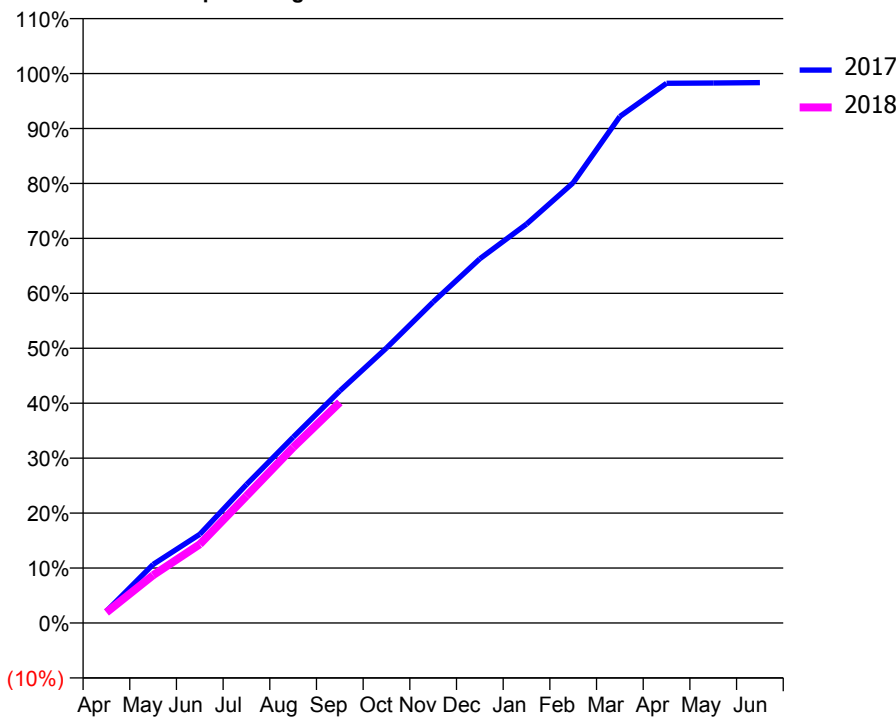
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,421      |                               |
| Quarter ending December 2016         | 13,472      | →                             |
| Quarter ending March 2017            | 13,555      | →                             |
| Quarter ending June 2017             | 13,456      | →                             |
| Quarter ending September 2017        | 13,525      | →                             |
| <b>Variance since September 2016</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 895                               | 802    |
| May       | 4,447                             | 3,634  |
| June      | 6,735                             | 5,978  |
| July      | 10,515                            | 9,648  |
| August    | 14,111                            | 13,330 |
| September | 17,629                            | 16,758 |
| October   | 20,883                            |        |
| November  | 24,385                            |        |
| December  | 27,660                            |        |
| January   | 30,299                            |        |
| February  | 33,432                            |        |
| March     | 38,466                            |        |
| April     | 40,990                            |        |
| May       | 41,015                            |        |
| June      | 41,039                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 286      | 3,326       | 8.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 763      | 4,917       | 15.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,332    | 3,326       | 40.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,939    | 4,917       | 39.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 838      | 7,329       | 11.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 7,329       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 7,329       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



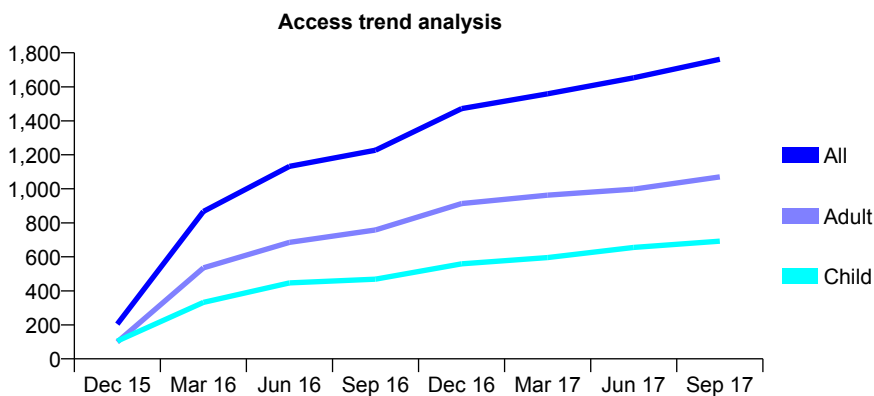
## Q46 - Vital Signs At a Glance Contract Report for 764582/0005 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS SC ROCHFORD |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/12/2015      |
| Contract end date    |                 |

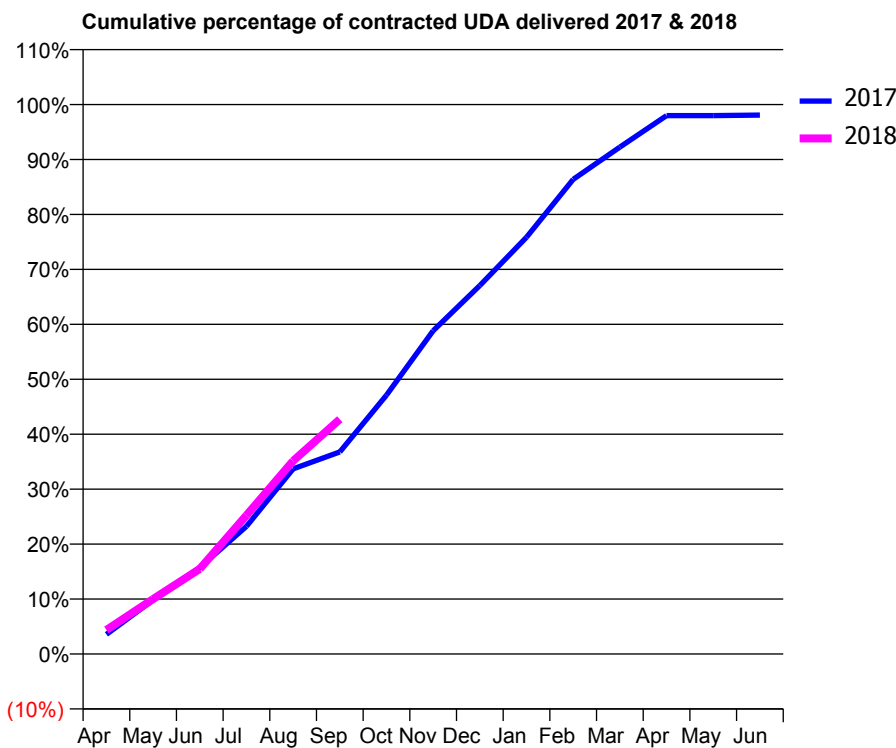
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,611       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,065.62 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 1,227        |                               |
| Quarter ending December 2016         | 1,472        | ↑                             |
| Quarter ending March 2017            | 1,559        | ↑                             |
| Quarter ending June 2017             | 1,653        | ↑                             |
| Quarter ending September 2017        | 1,762        | ↑                             |
| <b>Variance since September 2016</b> | <b>43.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 201                               | 246   |
| May       | 553                               | 561   |
| June      | 883                               | 870   |
| July      | 1,304                             | 1,416 |
| August    | 1,891                             | 1,972 |
| September | 2,064                             | 2,398 |
| October   | 2,643                             |       |
| November  | 3,301                             |       |
| December  | 3,763                             |       |
| January   | 4,255                             |       |
| February  | 4,847                             |       |
| March     | 5,176                             |       |
| April     | 5,498                             |       |
| May       | 5,498                             |       |
| June      | 5,504                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 487         | 3.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 53       | 675         | 7.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 158      | 487         | 32.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 200      | 675         | 29.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 1,049       | 10.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,049       | 1.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,049       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

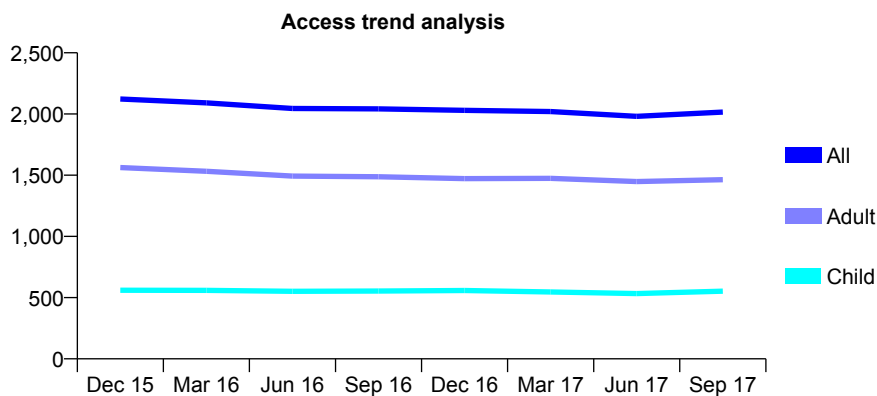
## Q46 - Vital Signs At a Glance Contract Report for 765635/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR R ROKNI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

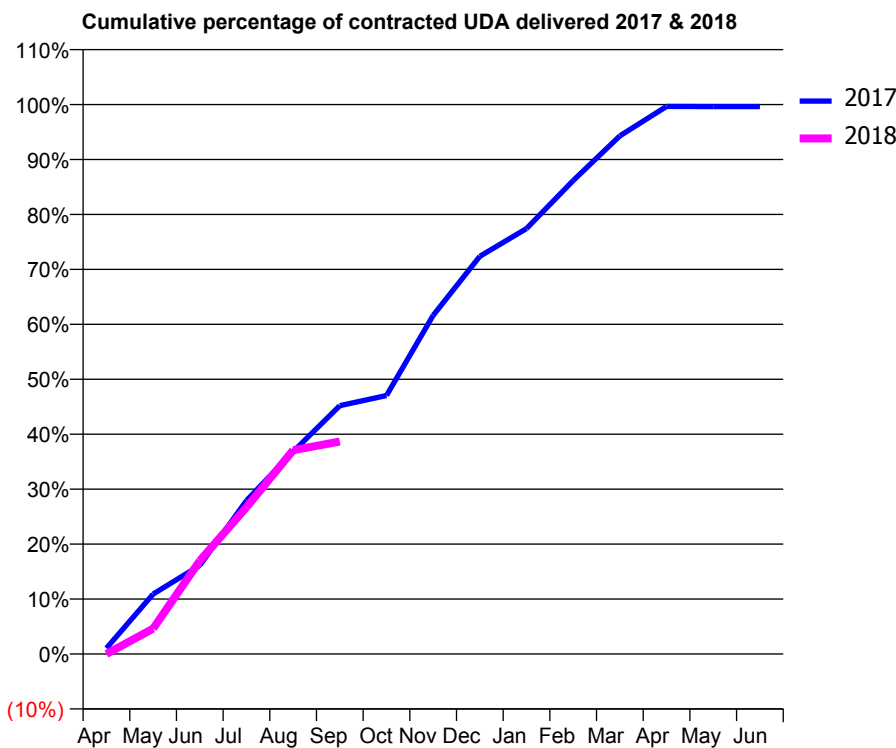
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,289      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,624.10 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,042         |                               |
| Quarter ending December 2016         | 2,030         | →                             |
| Quarter ending March 2017            | 2,020         | →                             |
| Quarter ending June 2017             | 1,981         | ↓                             |
| Quarter ending September 2017        | 2,016         | →                             |
| <b>Variance since September 2016</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 119                               | 0     |
| May       | 1,232                             | 522   |
| June      | 1,821                             | 1,915 |
| July      | 3,151                             | 3,016 |
| August    | 4,158                             | 4,186 |
| September | 5,101                             | 4,365 |
| October   | 5,310                             |       |
| November  | 6,958                             |       |
| December  | 8,172                             |       |
| January   | 8,740                             |       |
| February  | 9,726                             |       |
| March     | 10,645                            |       |
| April     | 11,249                            |       |
| May       | 11,248                            |       |
| June      | 11,248                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 359         | 11.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 278      | 999         | 27.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 189      | 359         | 52.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 415      | 999         | 41.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 1,208       | 14.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,208       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,208       | 1.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

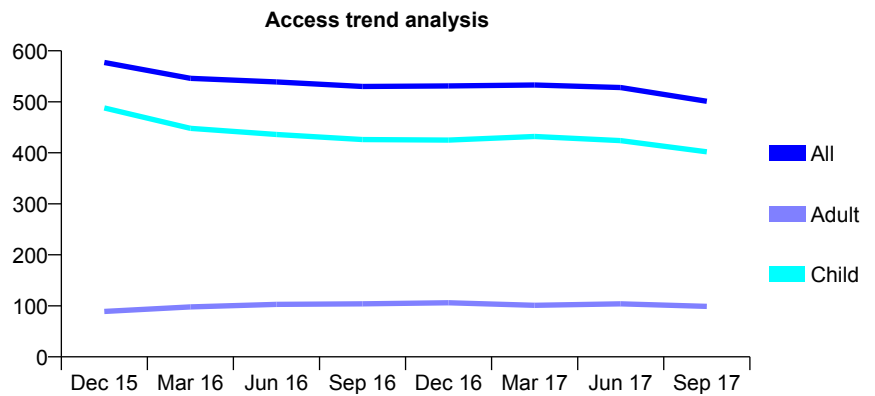
## Q46 - Vital Signs At a Glance Contract Report for 766224/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR SM KHONSARY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

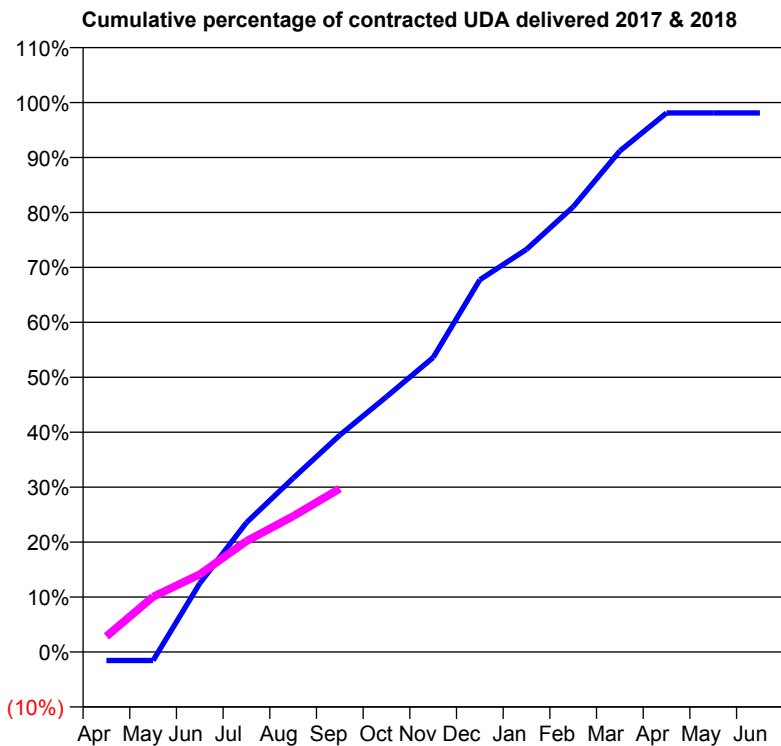
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,720      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,014.56 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 530           |                               |
| Quarter ending December 2016         | 531           | →                             |
| Quarter ending March 2017            | 533           | →                             |
| Quarter ending June 2017             | 528           | →                             |
| Quarter ending September 2017        | 501           | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -27                               | 49   |
| May       | -27                               | 173  |
| June      | 215                               | 243  |
| July      | 405                               | 347  |
| August    | 544                               | 425  |
| September | 679                               | 511  |
| October   | 799                               |      |
| November  | 922                               |      |
| December  | 1,165                             |      |
| January   | 1,260                             |      |
| February  | 1,393                             |      |
| March     | 1,568                             |      |
| April     | 1,687                             |      |
| May       | 1,687                             |      |
| June      | 1,687                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 300         | 8.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 28          | 35.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 300         | 66.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 28          | 42.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 293         | 0.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 293         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 293         | 1.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

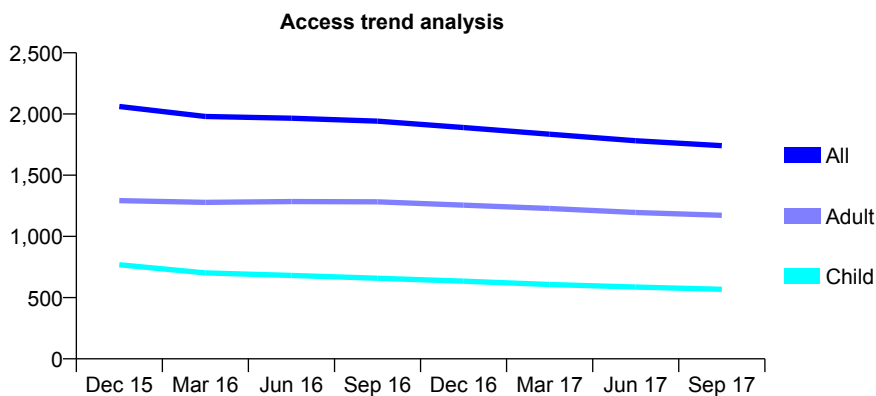
## Q46 - Vital Signs At a Glance Contract Report for 766224/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR SM KHONSARY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/07/2012     |
| Contract end date    |                |

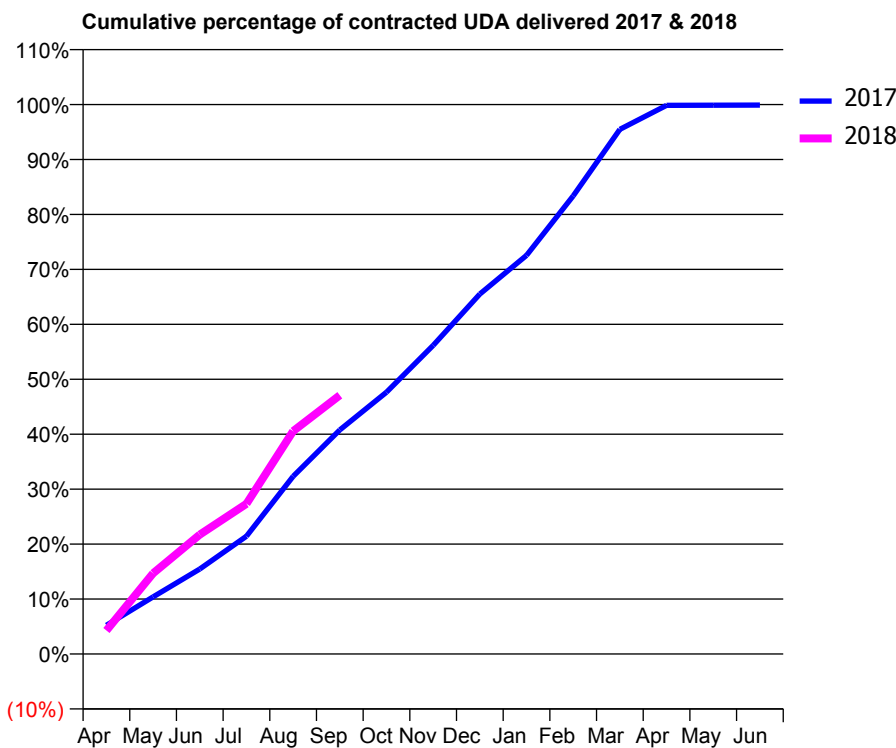
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,633       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £157,846.98 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,942          |                               |
| Quarter ending December 2016         | 1,889          | ↓                             |
| Quarter ending March 2017            | 1,835          | ↓                             |
| Quarter ending June 2017             | 1,782          | ↓                             |
| Quarter ending September 2017        | 1,741          | ↓                             |
| <b>Variance since September 2016</b> | <b>(10.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 295                               | 242   |
| May       | 585                               | 827   |
| June      | 871                               | 1,224 |
| July      | 1,208                             | 1,540 |
| August    | 1,822                             | 2,285 |
| September | 2,297                             | 2,653 |
| October   | 2,684                             |       |
| November  | 3,163                             |       |
| December  | 3,690                             |       |
| January   | 4,087                             |       |
| February  | 4,697                             |       |
| March     | 5,378                             |       |
| April     | 5,624                             |       |
| May       | 5,625                             |       |
| June      | 5,627                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 511         | 7.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 120      | 963         | 12.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 351      | 511         | 68.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 695      | 963         | 72.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 60       | 1,360       | 4.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,360       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,360       | 1.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

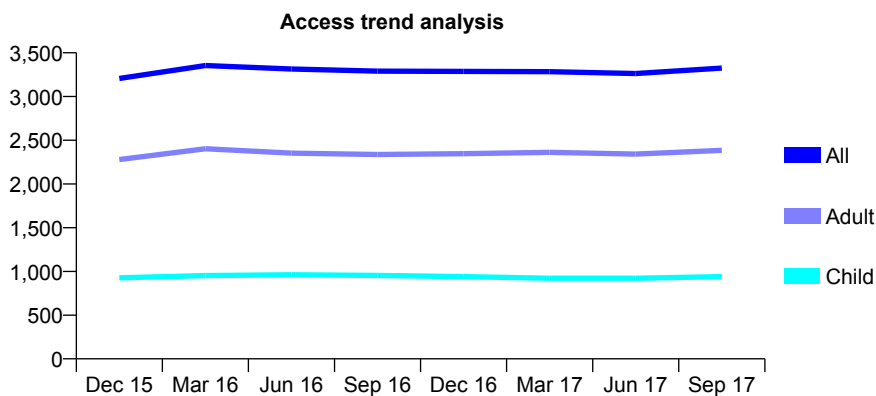
## Q46 - Vital Signs At a Glance Contract Report for 769126/0001 - September 2017

|                      |                        |
|----------------------|------------------------|
| Name or company name | Longfield Lodge Dental |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 10/09/2012             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,336      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £280,739.86 |

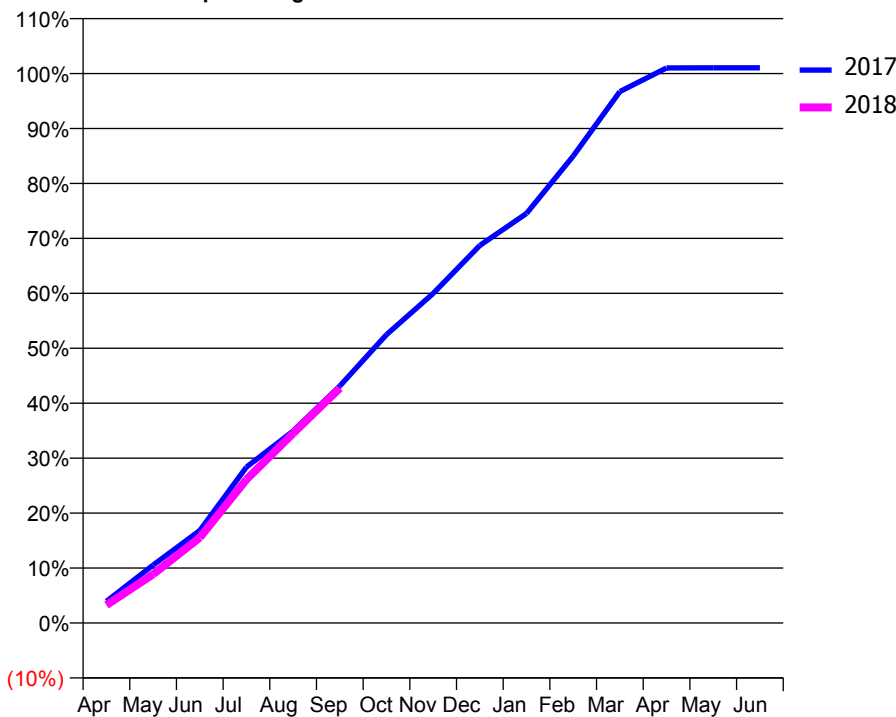
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,291       |                               |
| Quarter ending December 2016         | 3,287       | →                             |
| Quarter ending March 2017            | 3,284       | →                             |
| Quarter ending June 2017             | 3,263       | →                             |
| Quarter ending September 2017        | 3,325       | →                             |
| <b>Variance since September 2016</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 407                               | 337   |
| May       | 1,090                             | 916   |
| June      | 1,738                             | 1,607 |
| July      | 2,933                             | 2,700 |
| August    | 3,611                             | 3,567 |
| September | 4,459                             | 4,417 |
| October   | 5,423                             |       |
| November  | 6,200                             |       |
| December  | 7,102                             |       |
| January   | 7,705                             |       |
| February  | 8,782                             |       |
| March     | 9,995                             |       |
| April     | 10,440                            |       |
| May       | 10,444                            |       |
| June      | 10,444                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 732         | 7.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 272      | 1,708       | 15.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 488      | 732         | 66.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 965      | 1,708       | 56.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 212      | 2,270       | 9.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,270       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 2,270       | 1.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

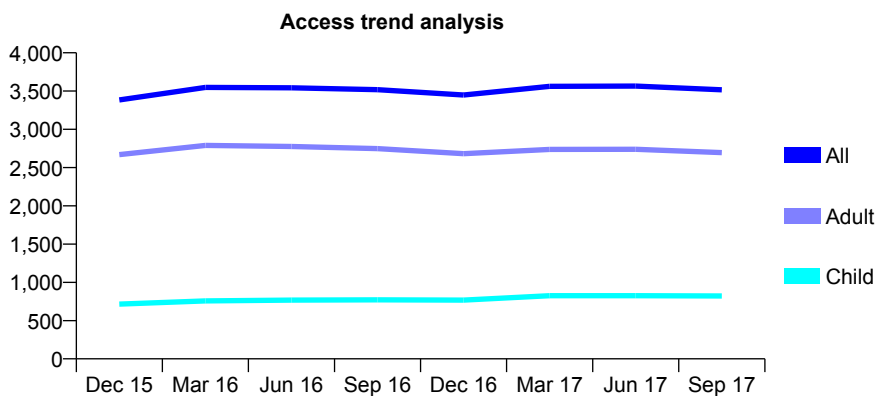
## Q46 - Vital Signs At a Glance Contract Report for 769126/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MISS S AHMAD |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/07/2013   |
| Contract end date    |              |

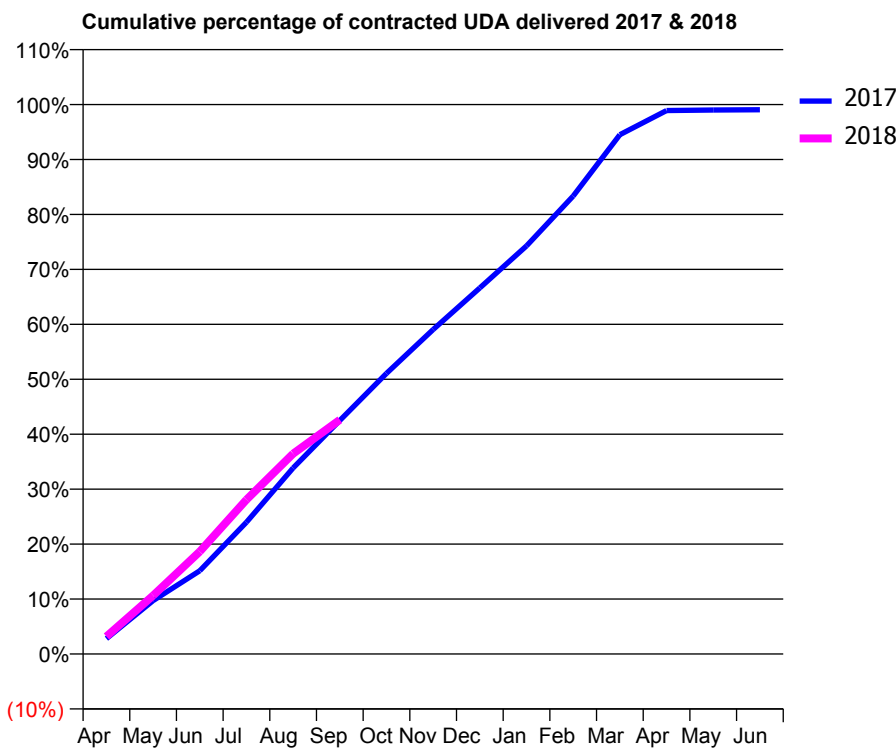
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,017      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £325,356.09 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,518         |                               |
| Quarter ending December 2016         | 3,449         | ↓                             |
| Quarter ending March 2017            | 3,562         | ↑                             |
| Quarter ending June 2017             | 3,565         | →                             |
| Quarter ending September 2017        | 3,517         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 366                               | 415   |
| May       | 1,267                             | 1,386 |
| June      | 1,972                             | 2,427 |
| July      | 3,123                             | 3,655 |
| August    | 4,409                             | 4,746 |
| September | 5,532                             | 5,548 |
| October   | 6,647                             |       |
| November  | 7,687                             |       |
| December  | 8,672                             |       |
| January   | 9,669                             |       |
| February  | 10,850                            |       |
| March     | 12,301                            |       |
| April     | 12,875                            |       |
| May       | 12,888                            |       |
| June      | 12,894                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 711         | 11.0%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 2,237       | 17.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473      | 711         | 66.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,427    | 2,237       | 63.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 294      | 2,683       | 11.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 2,683       | 1.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 2,683       | 2.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

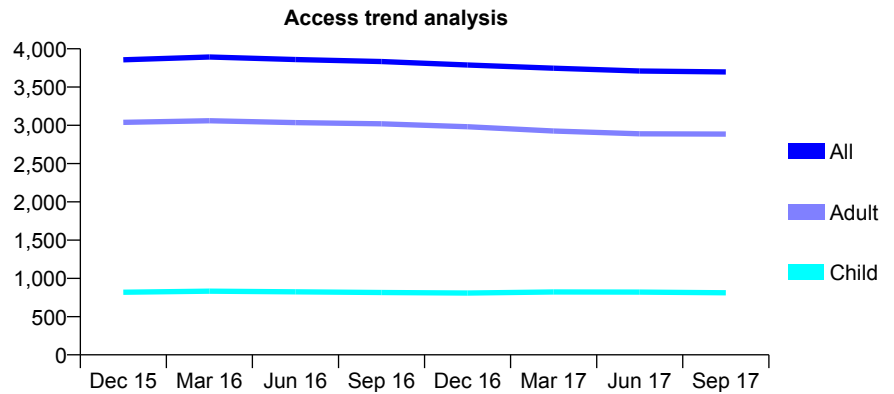
## Q46 - Vital Signs At a Glance Contract Report for 769339/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MS H LUPSON  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,042      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,471.15 |

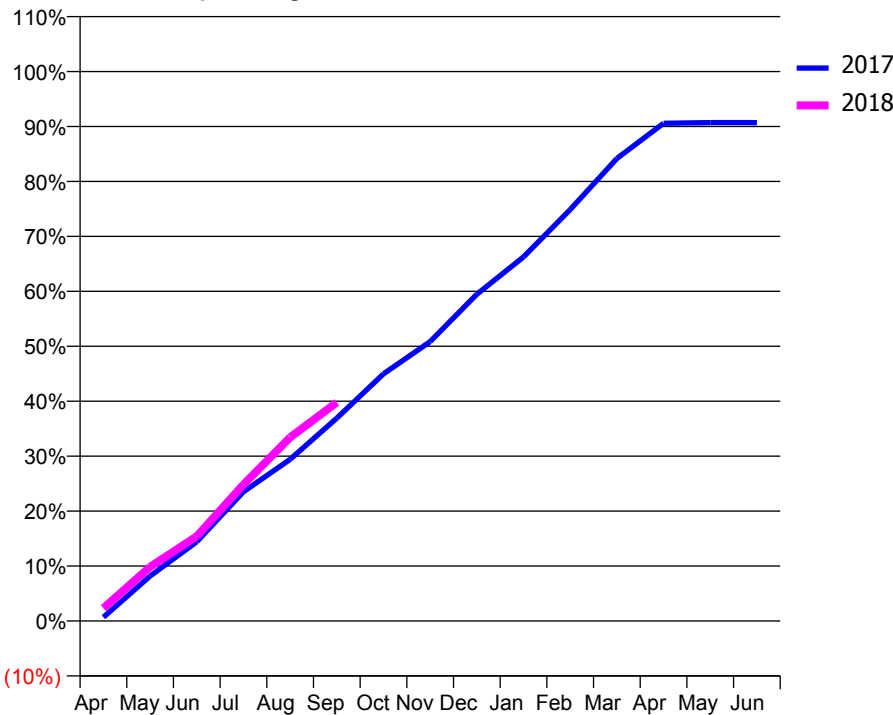
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,834         |                               |
| Quarter ending December 2016         | 3,788         | ↓                             |
| Quarter ending March 2017            | 3,746         | ↓                             |
| Quarter ending June 2017             | 3,709         | →                             |
| Quarter ending September 2017        | 3,698         | →                             |
| <b>Variance since September 2016</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 85                                | 283   |
| May       | 986                               | 1,189 |
| June      | 1,738                             | 1,857 |
| July      | 2,833                             | 2,990 |
| August    | 3,544                             | 4,026 |
| September | 4,447                             | 4,790 |
| October   | 5,416                             |       |
| November  | 6,124                             |       |
| December  | 7,161                             |       |
| January   | 7,980                             |       |
| February  | 9,016                             |       |
| March     | 10,134                            |       |
| April     | 10,908                            |       |
| May       | 10,922                            |       |
| June      | 10,922                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 678         | 7.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 486      | 2,493       | 19.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 495      | 678         | 73.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,513    | 2,493       | 60.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 216      | 2,843       | 7.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 2,843       | 1.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 2,843       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



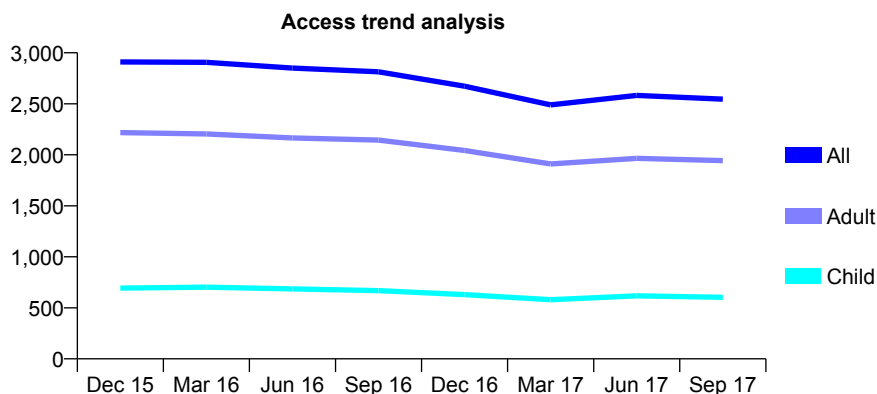
## Q46 - Vital Signs At a Glance Contract Report for 770795/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR AR ULLATHORNE        |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/12/2013              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,925      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 380         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,457.85 |

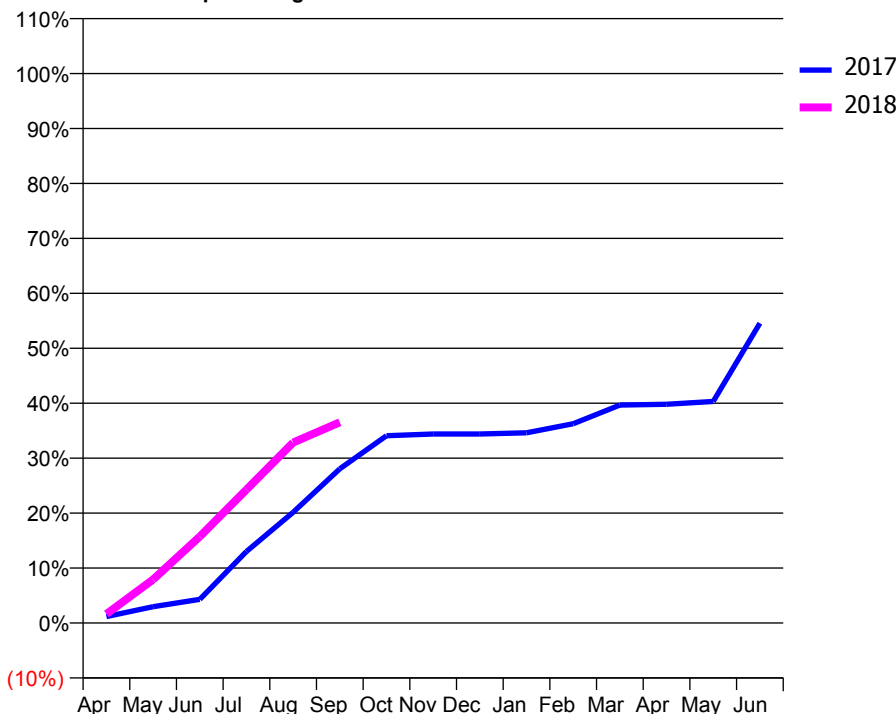
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,814         |                               |
| Quarter ending December 2016         | 2,673         | ↓                             |
| Quarter ending March 2017            | 2,490         | ↓                             |
| Quarter ending June 2017             | 2,582         | ↑                             |
| Quarter ending September 2017        | 2,546         | ↓                             |
| <b>Variance since September 2016</b> | <b>(9.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 129   | 179   |
| May       | 325   | 866   |
| June      | 470   | 1,718 |
| July      | 1,421 | 2,653 |
| August    | 2,202 | 3,589 |
| September | 3,065 | 3,992 |
| October   | 3,724 |       |
| November  | 3,758 |       |
| December  | 3,758 |       |
| January   | 3,783 |       |
| February  | 3,963 |       |
| March     | 4,333 |       |
| April     | 4,349 |       |
| May       | 4,405 |       |
| June      | 5,962 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 694         | 6.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 279      | 1,895       | 14.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309      | 694         | 44.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 772      | 1,895       | 40.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 152      | 1,565       | 9.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,565       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,565       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

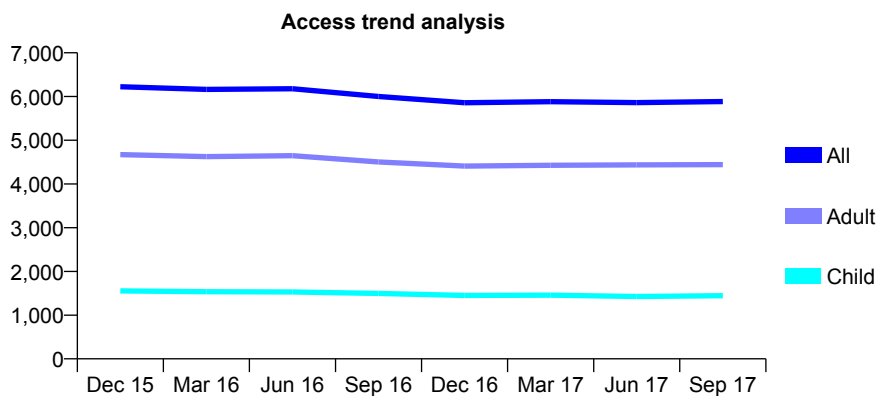
## Q46 - Vital Signs At a Glance Contract Report for 770973/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR CD AINSWORTH |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

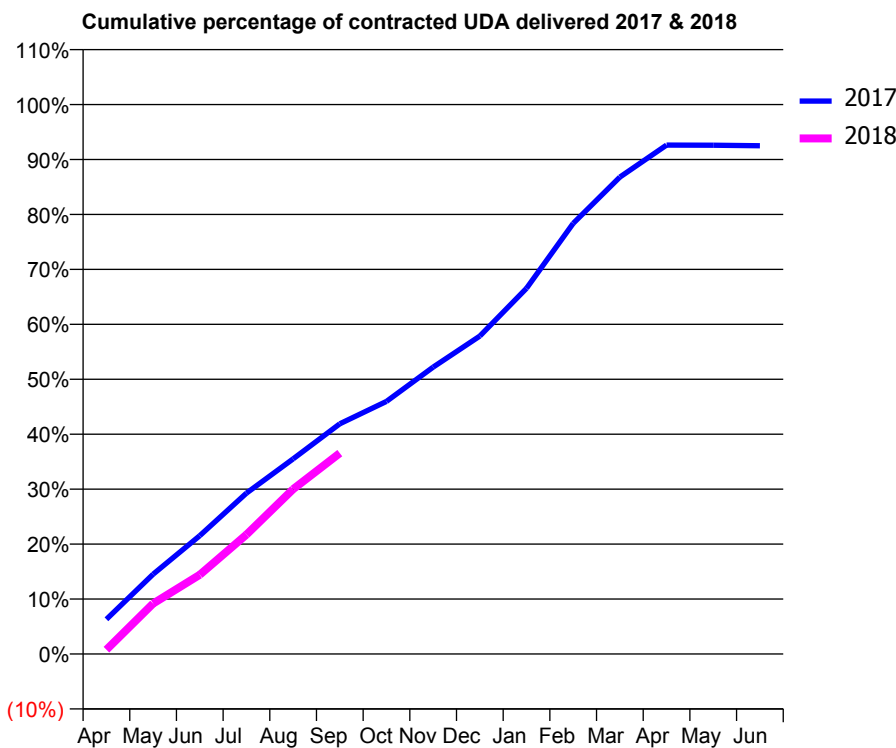
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 20,430      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £622,585.02 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 6,001         |                               |
| Quarter ending December 2016         | 5,859         | ↓                             |
| Quarter ending March 2017            | 5,883         | →                             |
| Quarter ending June 2017             | 5,862         | →                             |
| Quarter ending September 2017        | 5,886         | →                             |
| <b>Variance since September 2016</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,293                             | 159   |
| May       | 2,966                             | 1,876 |
| June      | 4,402                             | 2,948 |
| July      | 5,983                             | 4,437 |
| August    | 7,258                             | 6,131 |
| September | 8,558                             | 7,470 |
| October   | 9,391                             |       |
| November  | 10,668                            |       |
| December  | 11,820                            |       |
| January   | 13,596                            |       |
| February  | 16,013                            |       |
| March     | 17,733                            |       |
| April     | 18,923                            |       |
| May       | 18,915                            |       |
| June      | 18,897                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,079       | 11.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 447      | 2,964       | 15.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 585      | 1,079       | 54.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,522    | 2,964       | 51.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 508      | 3,556       | 14.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 3,556       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 3,556       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

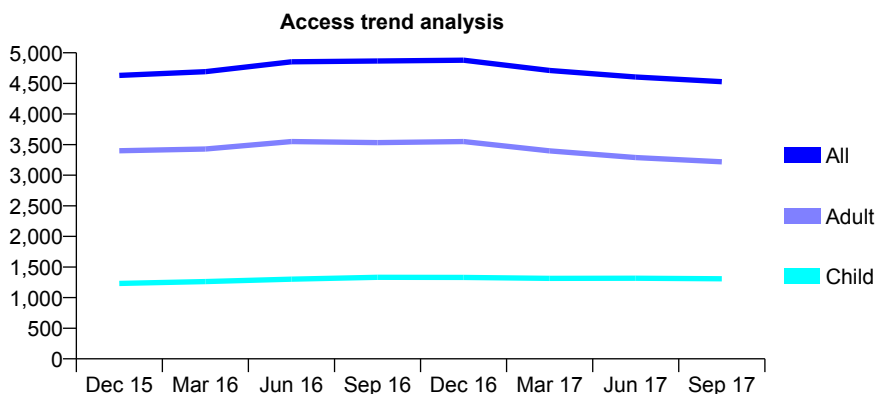
## Q46 - Vital Signs At a Glance Contract Report for 772194/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR B AMOZANDEH |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/06/2008     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 19,610      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £551,629.84 |

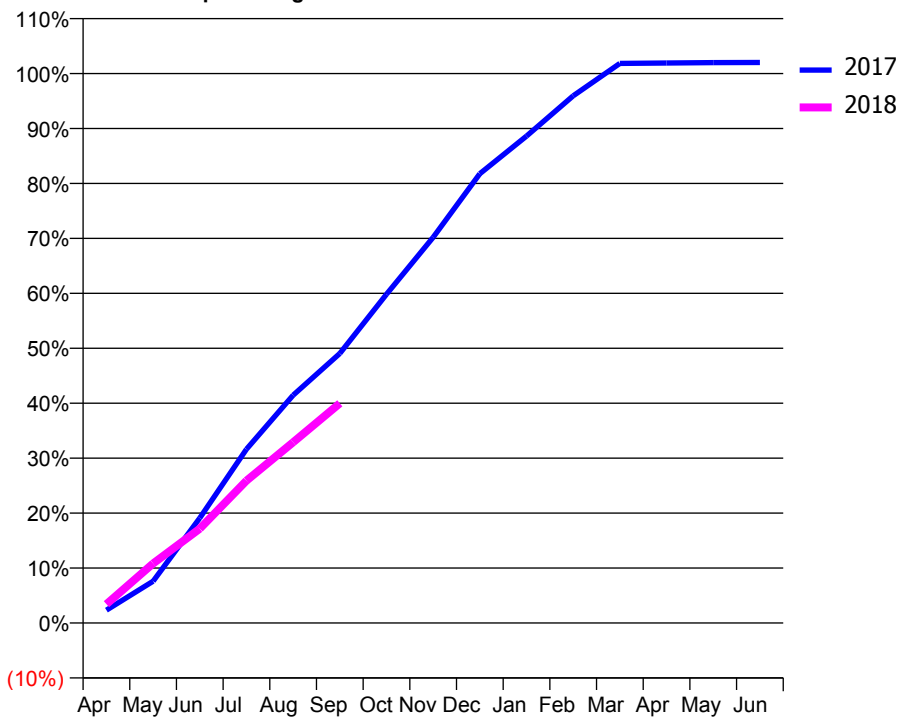
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,865         |                               |
| Quarter ending December 2016         | 4,880         | →                             |
| Quarter ending March 2017            | 4,711         | ↓                             |
| Quarter ending June 2017             | 4,605         | ↓                             |
| Quarter ending September 2017        | 4,529         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 460                               | 675   |
| May       | 1,490                             | 2,124 |
| June      | 3,747                             | 3,365 |
| July      | 6,201                             | 5,078 |
| August    | 8,129                             | 6,451 |
| September | 9,621                             | 7,840 |
| October   | 11,733                            |       |
| November  | 13,766                            |       |
| December  | 16,035                            |       |
| January   | 17,376                            |       |
| February  | 18,815                            |       |
| March     | 19,971                            |       |
| April     | 19,986                            |       |
| May       | 20,000                            |       |
| June      | 20,004                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,068       | 11.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 467      | 2,395       | 19.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661      | 1,068       | 61.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,338    | 2,395       | 55.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 367      | 3,456       | 10.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,456       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 3,456       | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

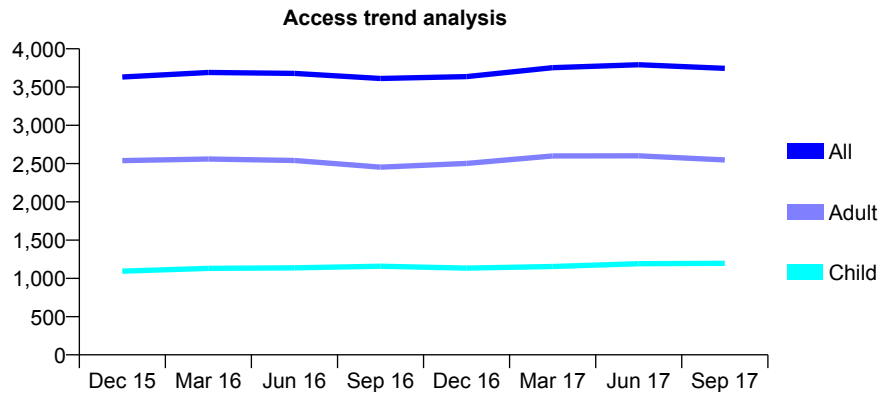
## Q46 - Vital Signs At a Glance Contract Report for 772895/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR CE CRAWFORD |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 13/10/2009     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,773       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £167,468.88 |

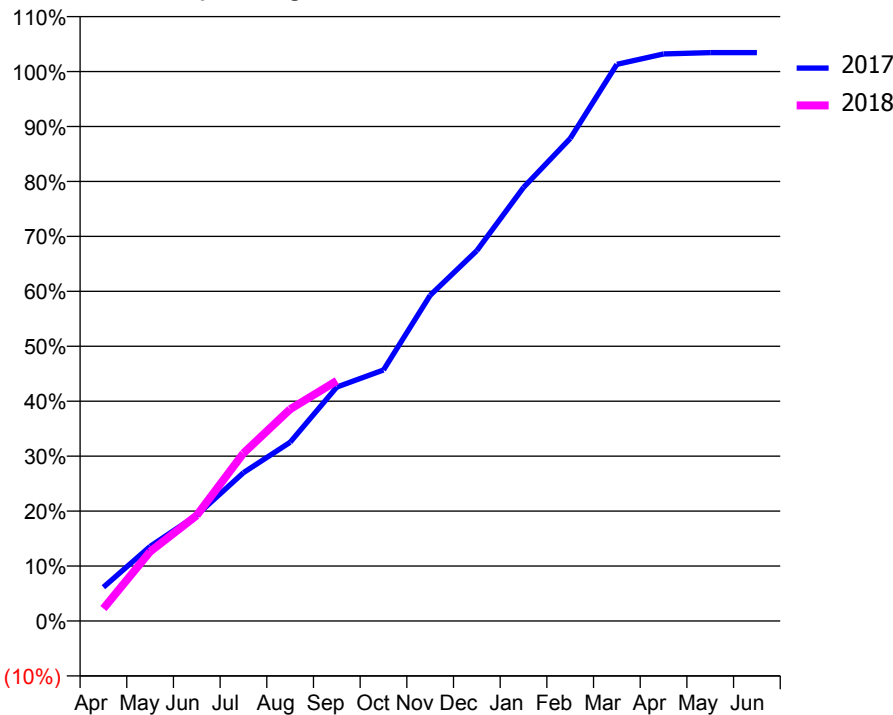
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,612       |                               |
| Quarter ending December 2016         | 3,636       | →                             |
| Quarter ending March 2017            | 3,754       | ↑                             |
| Quarter ending June 2017             | 3,792       | →                             |
| Quarter ending September 2017        | 3,744       | ↓                             |
| <b>Variance since September 2016</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 417                               | 154   |
| May       | 920                               | 855   |
| June      | 1,306                             | 1,303 |
| July      | 1,829                             | 2,068 |
| August    | 2,204                             | 2,610 |
| September | 2,883                             | 2,961 |
| October   | 3,094                             |       |
| November  | 4,015                             |       |
| December  | 4,565                             |       |
| January   | 5,344                             |       |
| February  | 5,947                             |       |
| March     | 6,862                             |       |
| April     | 6,989                             |       |
| May       | 7,006                             |       |
| June      | 7,006                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 879         | 6.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 132      | 1,401       | 9.4%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 570      | 879         | 64.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 822      | 1,401       | 58.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 1,701       | 6.6%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,701       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 1,701       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

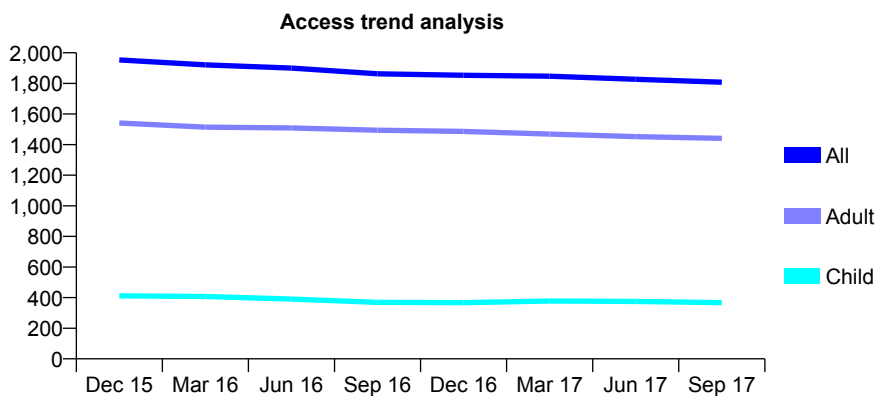
## Q46 - Vital Signs At a Glance Contract Report for 772968/0001 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS SN HUSSAIN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 19/04/2011      |
| Contract end date    |                 |

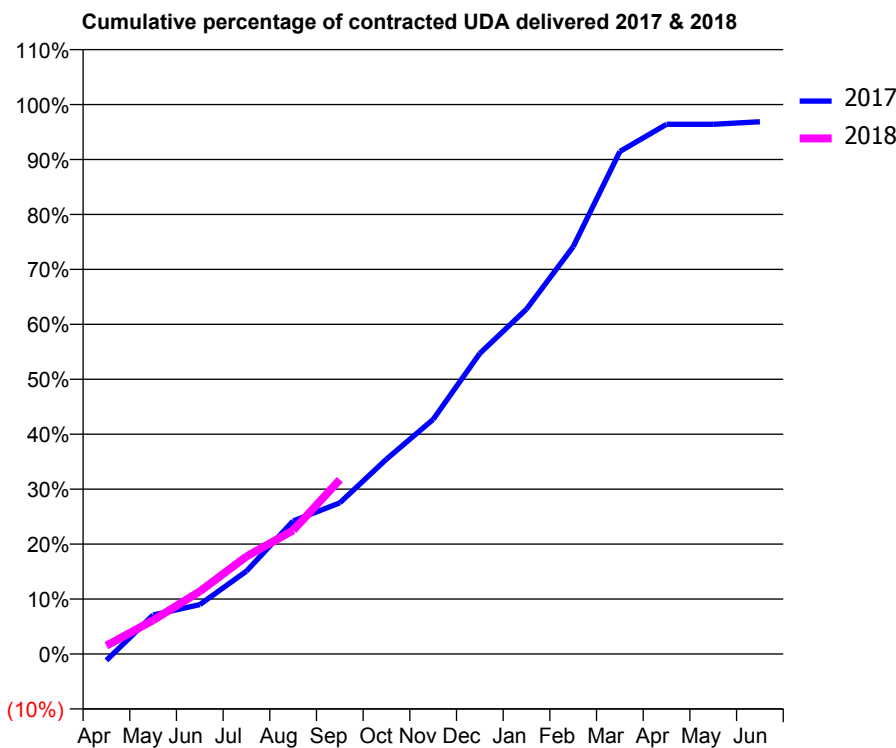
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,906       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £120,554.08 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,863         |                               |
| Quarter ending December 2016         | 1,853         | →                             |
| Quarter ending March 2017            | 1,847         | →                             |
| Quarter ending June 2017             | 1,827         | ↓                             |
| Quarter ending September 2017        | 1,808         | ↓                             |
| <b>Variance since September 2016</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -57                               | 74    |
| May       | 348                               | 302   |
| June      | 441                               | 559   |
| July      | 740                               | 871   |
| August    | 1,187                             | 1,104 |
| September | 1,349                             | 1,557 |
| October   | 1,740                             |       |
| November  | 2,094                             |       |
| December  | 2,684                             |       |
| January   | 3,079                             |       |
| February  | 3,637                             |       |
| March     | 4,486                             |       |
| April     | 4,729                             |       |
| May       | 4,729                             |       |
| June      | 4,752                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 308         | 12.3%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 196      | 1,165       | 16.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 308         | 73.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 747      | 1,165       | 64.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 75       | 921         | 8.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 921         | 1.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 921         | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

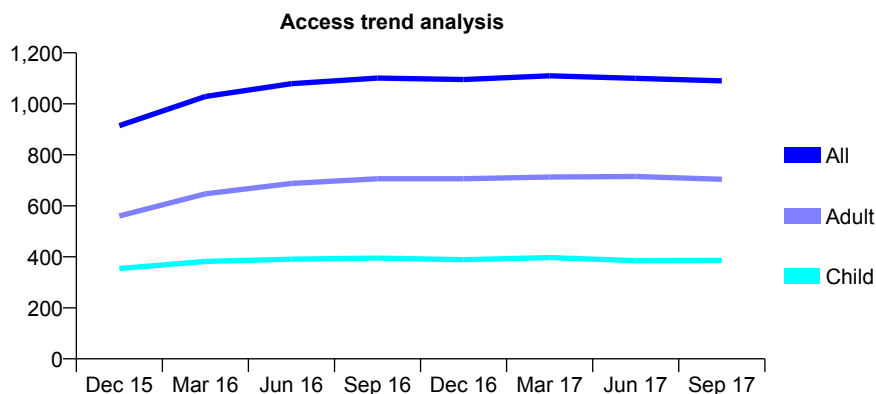
## Q46 - Vital Signs At a Glance Contract Report for 772968/0003 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS SN HUSSAIN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/01/2015      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,213      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,997.95 |

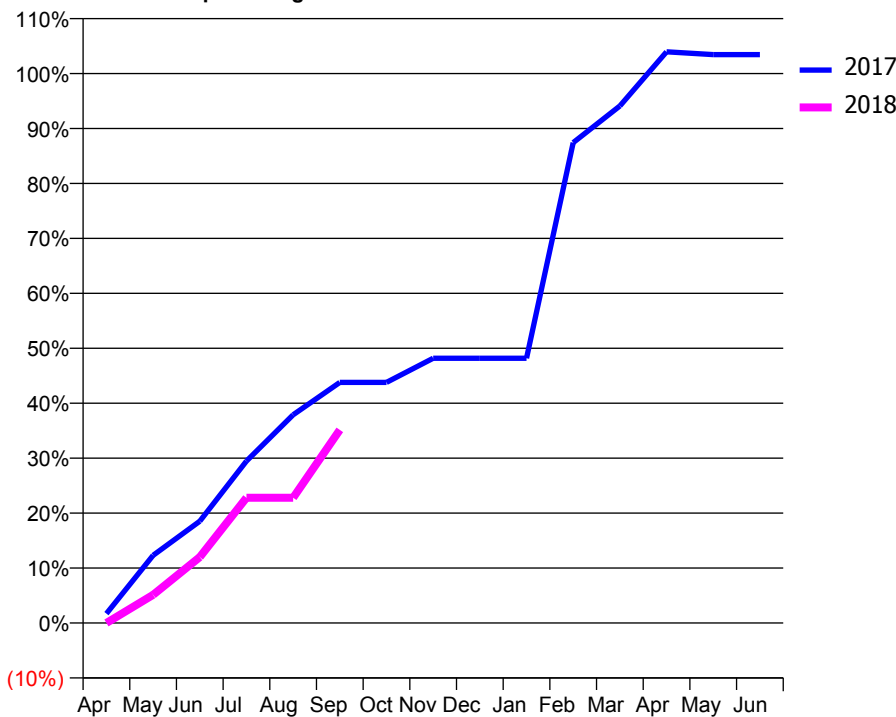
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,101         |                               |
| Quarter ending December 2016         | 1,095         | →                             |
| Quarter ending March 2017            | 1,110         | →                             |
| Quarter ending June 2017             | 1,100         | →                             |
| Quarter ending September 2017        | 1,090         | →                             |
| <b>Variance since September 2016</b> | <b>(1.0%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 38                                | 0    |
| May       | 273                               | 114  |
| June      | 410                               | 266  |
| July      | 652                               | 505  |
| August    | 838                               | 505  |
| September | 969                               | 778  |
| October   | 969                               |      |
| November  | 1,066                             |      |
| December  | 1,066                             |      |
| January   | 1,066                             |      |
| February  | 1,934                             |      |
| March     | 2,082                             |      |
| April     | 2,300                             |      |
| May       | 2,289                             |      |
| June      | 2,289                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 341         | 10.6%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 100      | 582         | 17.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239      | 341         | 70.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 366      | 582         | 62.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 527         | 10.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 527         | 0.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 527         | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

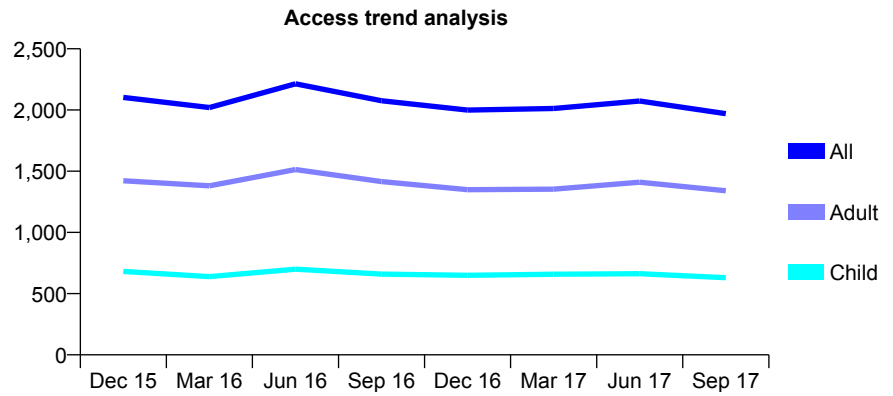
## Q46 - Vital Signs At a Glance Contract Report for 773174/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S AHMED   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,304       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £278,860.67 |

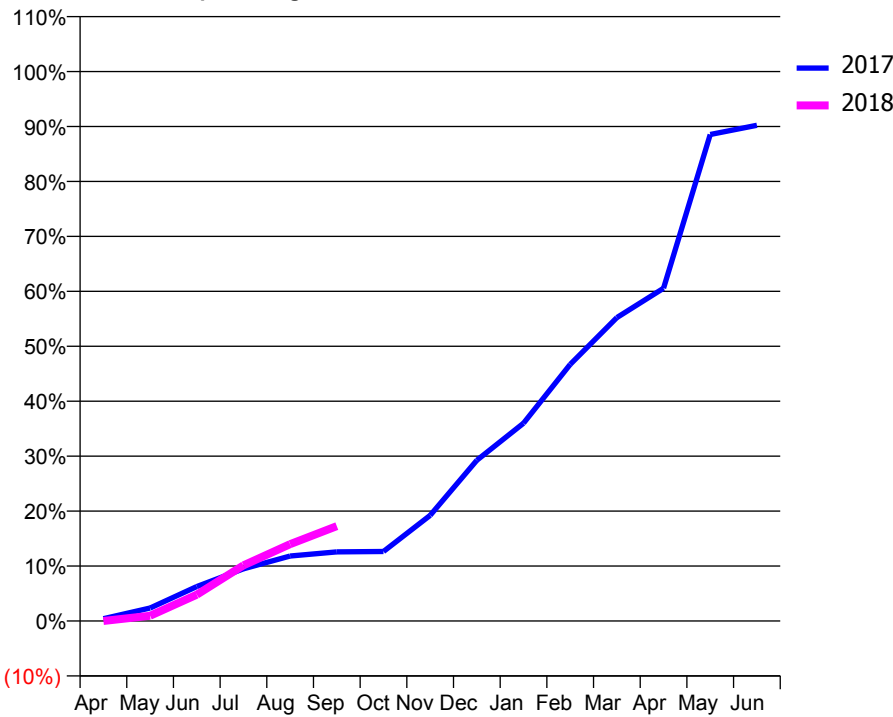
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,076         |                               |
| Quarter ending December 2016         | 1,999         | ↓                             |
| Quarter ending March 2017            | 2,012         | →                             |
| Quarter ending June 2017             | 2,073         | ↑                             |
| Quarter ending September 2017        | 1,970         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 34                                | 0     |
| May       | 196                               | 80    |
| June      | 522                               | 399   |
| July      | 790                               | 841   |
| August    | 982                               | 1,162 |
| September | 1,044                             | 1,434 |
| October   | 1,051                             |       |
| November  | 1,598                             |       |
| December  | 2,430                             |       |
| January   | 2,990                             |       |
| February  | 3,878                             |       |
| March     | 4,586                             |       |
| April     | 5,028                             |       |
| May       | 7,351                             |       |
| June      | 7,492                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 286         | 8.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 111      | 681         | 16.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 59       | 286         | 20.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 152      | 681         | 22.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 520         | 10.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 520         | 1.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 520         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



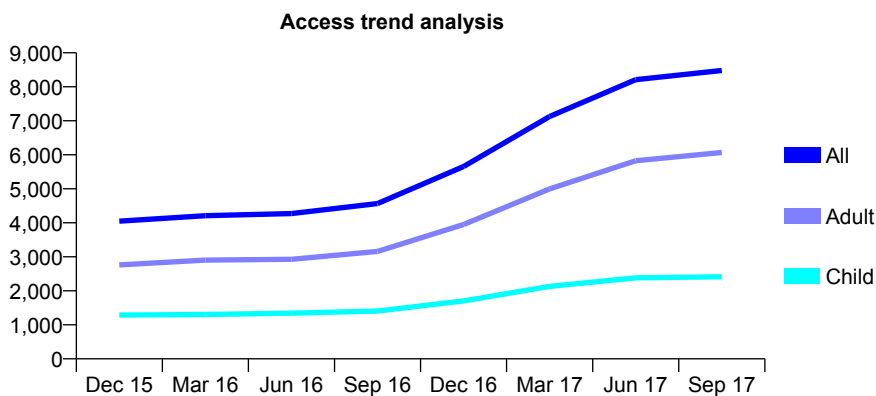
## Q46 - Vital Signs At a Glance Contract Report for 780871/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR R KHAN    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

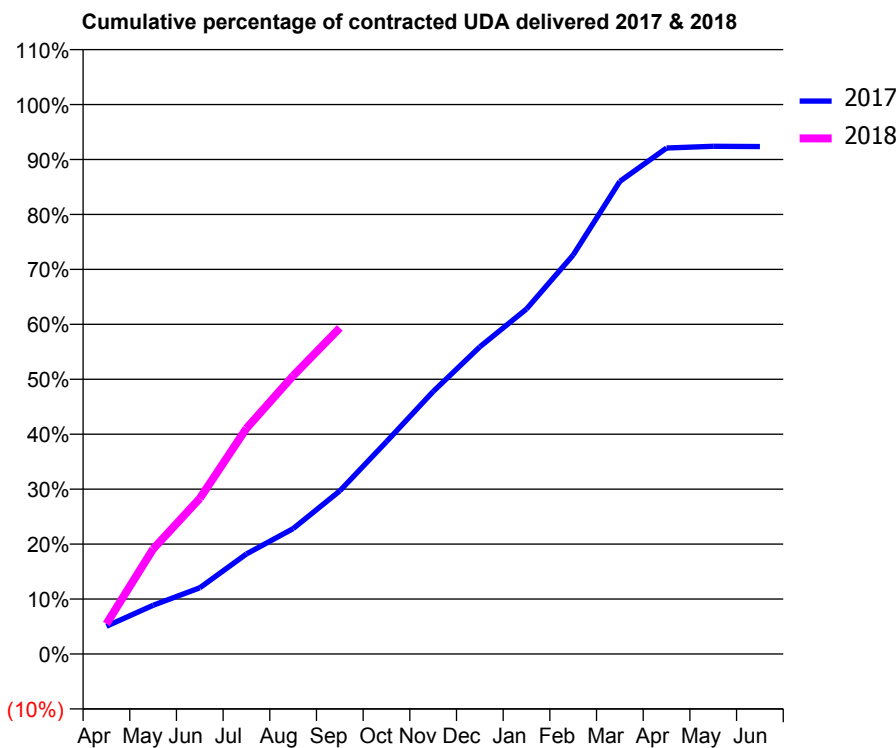
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 24,622      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £703,974.18 |

### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 4,567        |                               |
| Quarter ending December 2016         | 5,656        | ↑                             |
| Quarter ending March 2017            | 7,127        | ↑                             |
| Quarter ending June 2017             | 8,209        | ↑                             |
| Quarter ending September 2017        | 8,482        | ↑                             |
| <b>Variance since September 2016</b> | <b>85.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2017                              | 2018   |
| April     | 1,247                             | 1,352  |
| May       | 2,183                             | 4,707  |
| June      | 2,966                             | 6,971  |
| July      | 4,483                             | 10,112 |
| August    | 5,621                             | 12,469 |
| September | 7,309                             | 14,609 |
| October   | 9,512                             |        |
| November  | 11,760                            |        |
| December  | 13,763                            |        |
| January   | 15,461                            |        |
| February  | 17,882                            |        |
| March     | 21,180                            |        |
| April     | 22,671                            |        |
| May       | 22,753                            |        |
| June      | 22,739                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 149      | 1,798       | 8.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 734      | 4,749       | 15.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 969      | 1,798       | 53.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,160    | 4,749       | 45.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 657      | 5,947       | 11.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 5,947       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 5,947       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

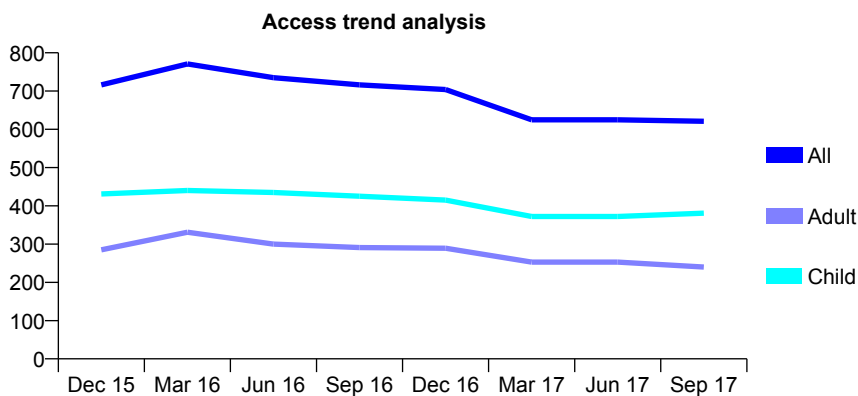
## Q46 - Vital Signs At a Glance Contract Report for 803375/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MISS SR WOOLF |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

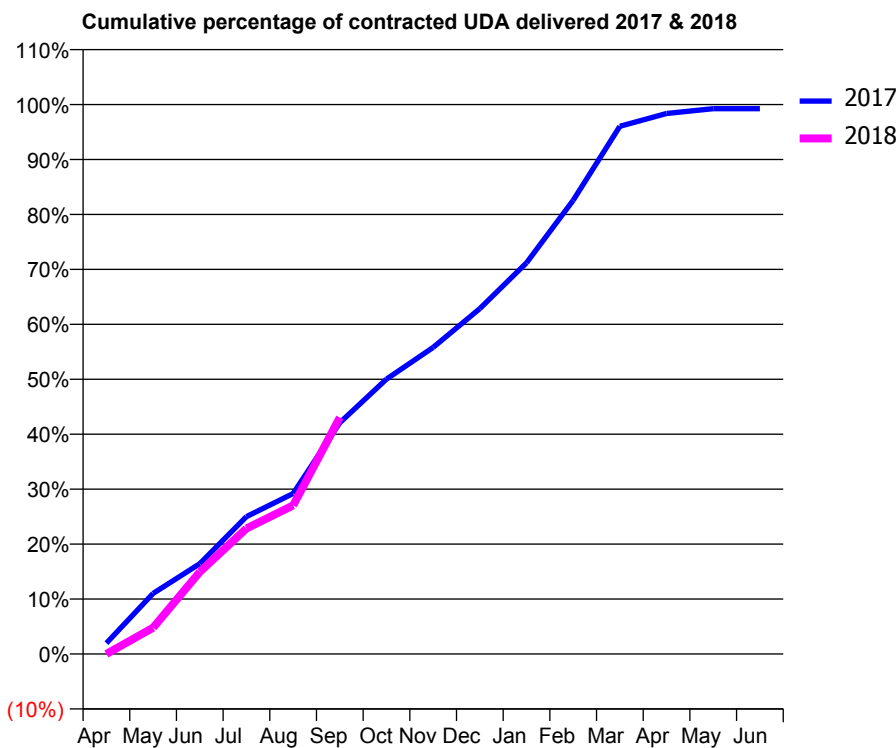
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,715      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,046.85 |

### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 716            |                               |
| Quarter ending December 2016         | 704            | ↓                             |
| Quarter ending March 2017            | 625            | ↓                             |
| Quarter ending June 2017             | 625            | →                             |
| Quarter ending September 2017        | 621            | →                             |
| <b>Variance since September 2016</b> | <b>(13.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 34                                | 0    |
| May       | 189                               | 82   |
| June      | 282                               | 256  |
| July      | 429                               | 392  |
| August    | 501                               | 464  |
| September | 722                               | 738  |
| October   | 858                               |      |
| November  | 957                               |      |
| December  | 1,078                             |      |
| January   | 1,221                             |      |
| February  | 1,416                             |      |
| March     | 1,647                             |      |
| April     | 1,687                             |      |
| May       | 1,702                             |      |
| June      | 1,702                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 244         | 7.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 87          | 8.0%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 113      | 244         | 46.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 87          | 27.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 315         | 0.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 315         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 315         | 3.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

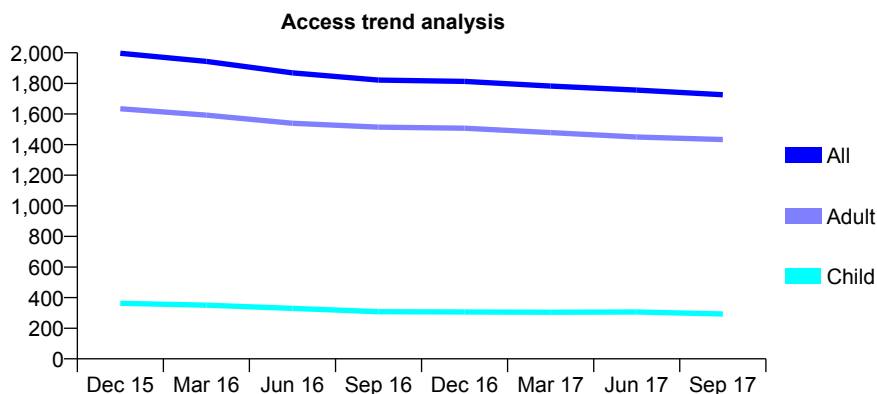
## Q46 - Vital Signs At a Glance Contract Report for 819883/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AJ TAYLOR |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

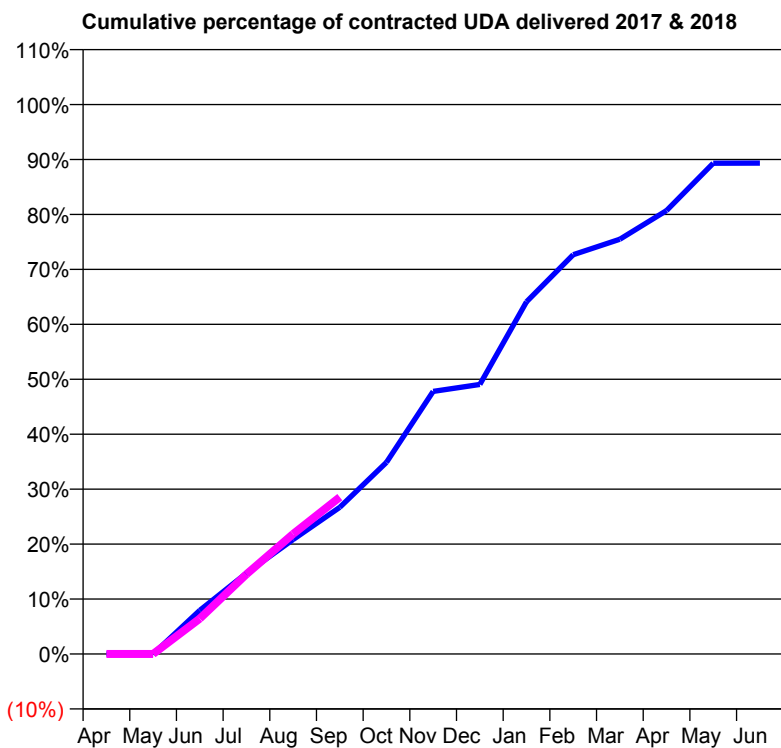
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,065       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £140,493.94 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,822         |                               |
| Quarter ending December 2016         | 1,813         | →                             |
| Quarter ending March 2017            | 1,783         | ↓                             |
| Quarter ending June 2017             | 1,756         | ↓                             |
| Quarter ending September 2017        | 1,726         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 0                                 | 0     |
| May       | 0                                 | 0     |
| June      | 482                               | 391   |
| July      | 892                               | 881   |
| August    | 1,263                             | 1,325 |
| September | 1,619                             | 1,732 |
| October   | 2,115                             |       |
| November  | 2,898                             |       |
| December  | 2,975                             |       |
| January   | 3,888                             |       |
| February  | 4,408                             |       |
| March     | 4,578                             |       |
| April     | 4,894                             |       |
| May       | 5,417                             |       |
| June      | 5,418                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 221         | 7.7%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 195      | 1,122       | 17.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 131      | 221         | 59.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 710      | 1,122       | 63.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 131      | 923         | 14.2%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 923         | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 923         | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

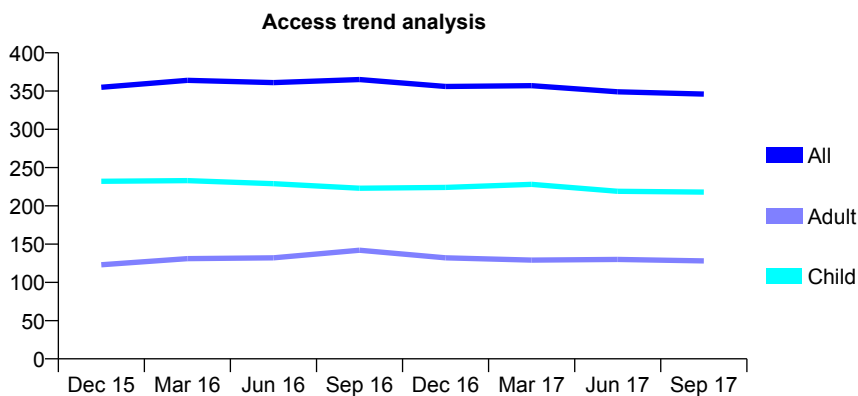
## Q46 - Vital Signs At a Glance Contract Report for 824372/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MRS LR DOVER            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

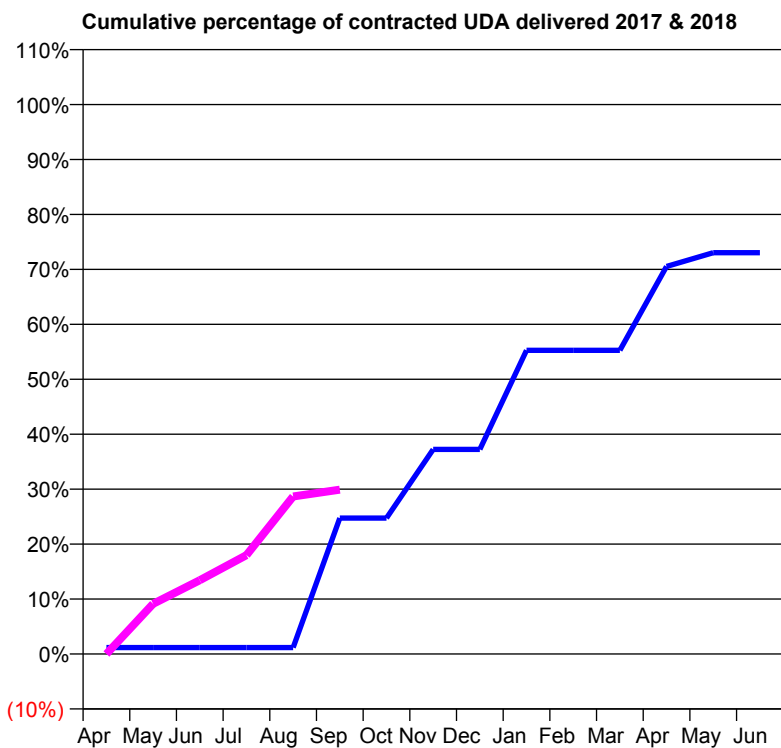
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 722        |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 377        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,147.16 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 365           |                               |
| Quarter ending December 2016         | 356           | ↓                             |
| Quarter ending March 2017            | 357           | →                             |
| Quarter ending June 2017             | 349           | ↓                             |
| Quarter ending September 2017        | 346           | →                             |
| <b>Variance since September 2016</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2017 | 2018 |
| April                             | 9    | 0    |
| May                               | 9    | 66   |
| June                              | 9    | 97   |
| July                              | 9    | 130  |
| August                            | 9    | 207  |
| September                         | 188  | 216  |
| October                           | 188  |      |
| November                          | 283  |      |
| December                          | 283  |      |
| January                           | 420  |      |
| February                          | 420  |      |
| March                             | 420  |      |
| April                             | 536  |      |
| May                               | 555  |      |
| June                              | 555  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 166         | 7.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 82          | 13.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 80       | 166         | 48.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 39       | 82          | 47.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 140         | 0.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 140         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 140         | 2.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

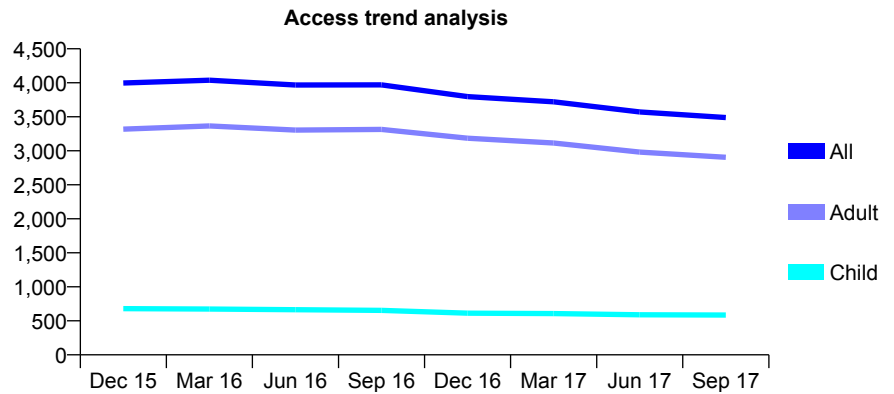
## Q46 - Vital Signs At a Glance Contract Report for 825093/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA NASEEM |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,932      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £327,111.28 |

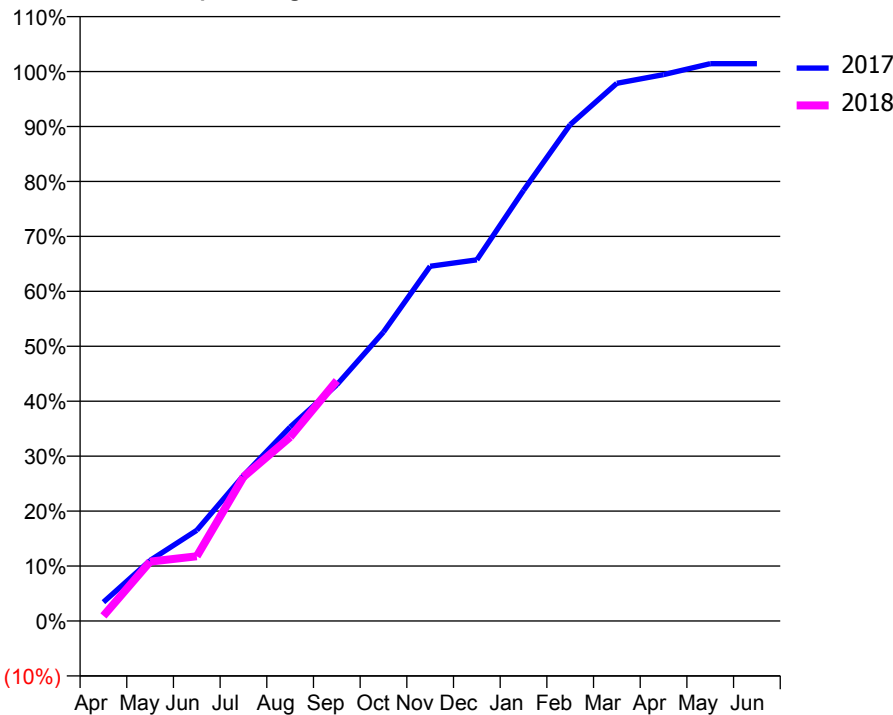
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 3,969          |                               |
| Quarter ending December 2016         | 3,798          | ↓                             |
| Quarter ending March 2017            | 3,721          | ↓                             |
| Quarter ending June 2017             | 3,572          | ↓                             |
| Quarter ending September 2017        | 3,490          | ↓                             |
| <b>Variance since September 2016</b> | <b>(12.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 477                               | 129   |
| May       | 1,536                             | 1,507 |
| June      | 2,301                             | 1,643 |
| July      | 3,686                             | 3,655 |
| August    | 4,917                             | 4,665 |
| September | 5,991                             | 6,092 |
| October   | 7,328                             |       |
| November  | 8,995                             |       |
| December  | 9,155                             |       |
| January   | 10,919                            |       |
| February  | 12,585                            |       |
| March     | 13,633                            |       |
| April     | 13,854                            |       |
| May       | 14,130                            |       |
| June      | 14,130                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 412         | 6.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 320      | 2,041       | 15.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 275      | 412         | 66.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,259    | 2,041       | 61.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 2,294       | 1.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 2,294       | 1.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 2,294       | 1.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 18          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 18          | 94.4%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

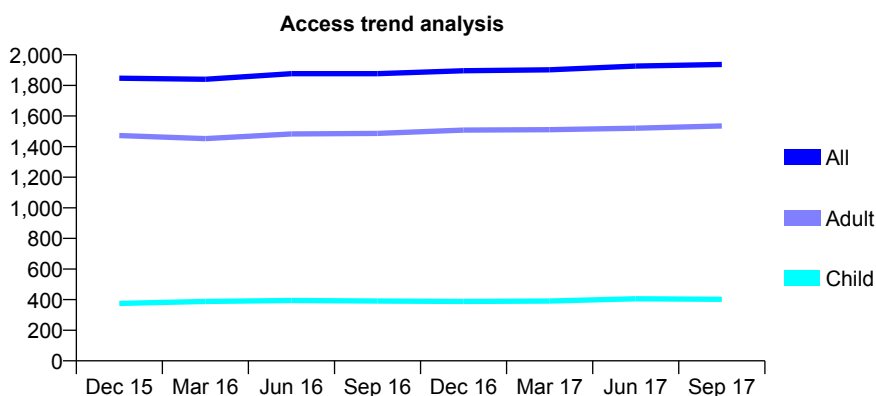
## Q46 - Vital Signs At a Glance Contract Report for 830690/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR MF MOHAMMED |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 07/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,878       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,852.89 |

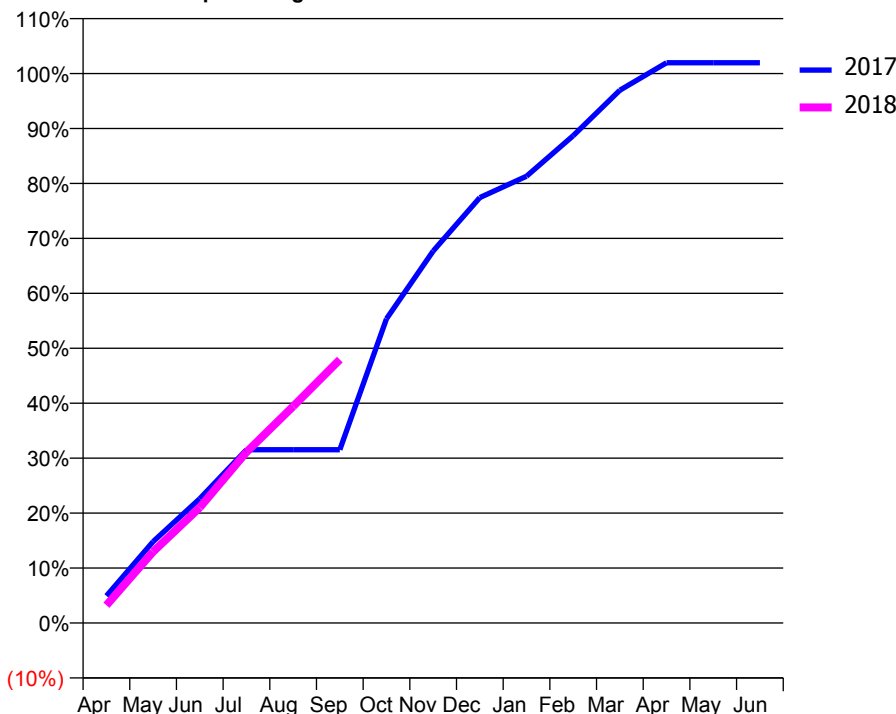
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 1,877       |                               |
| Quarter ending December 2016         | 1,896       | →                             |
| Quarter ending March 2017            | 1,902       | →                             |
| Quarter ending June 2017             | 1,926       | →                             |
| Quarter ending September 2017        | 1,937       | →                             |
| <b>Variance since September 2016</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 290                               | 190   |
| May       | 871                               | 762   |
| June      | 1,331                             | 1,237 |
| July      | 1,853                             | 1,829 |
| August    | 1,853                             | 2,318 |
| September | 1,853                             | 2,818 |
| October   | 3,255                             |       |
| November  | 3,978                             |       |
| December  | 4,551                             |       |
| January   | 4,780                             |       |
| February  | 5,213                             |       |
| March     | 5,699                             |       |
| April     | 5,993                             |       |
| May       | 5,993                             |       |
| June      | 5,993                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 354         | 18.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 156      | 1,035       | 15.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 181      | 354         | 51.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 508      | 1,035       | 49.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 1,276       | 5.2%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 1,276       | 1.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 1,276       | 1.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

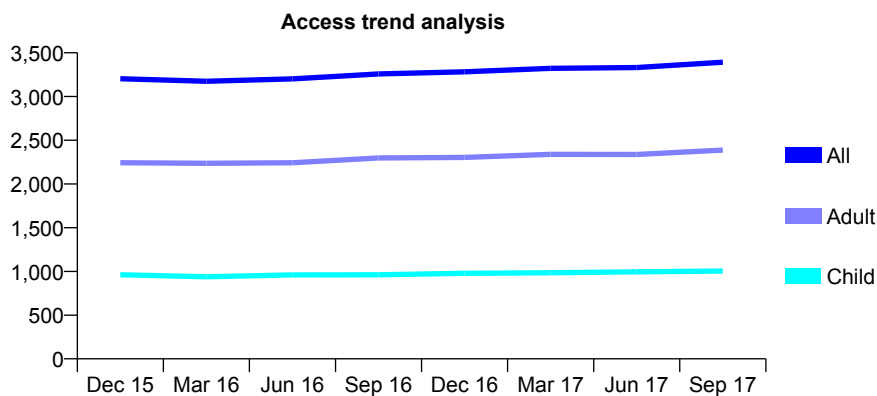
## Q46 - Vital Signs At a Glance Contract Report for 830690/0002 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR MF MOHAMMED |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2008     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £217,398.94 |

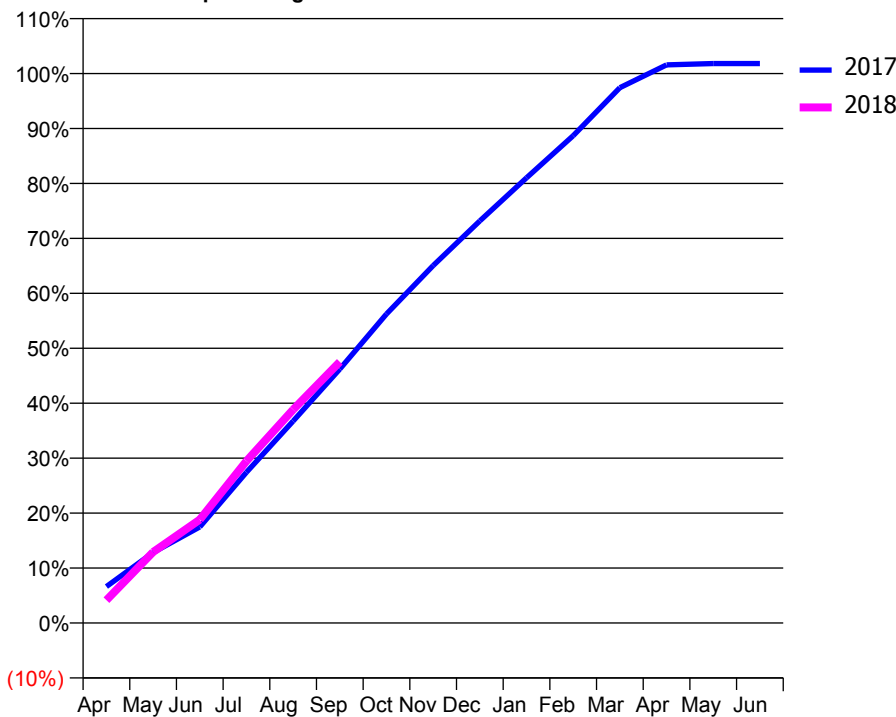
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,259       |                               |
| Quarter ending December 2016         | 3,283       | →                             |
| Quarter ending March 2017            | 3,323       | →                             |
| Quarter ending June 2017             | 3,332       | →                             |
| Quarter ending September 2017        | 3,392       | →                             |
| <b>Variance since September 2016</b> | <b>4.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 530   | 333   |
| May       | 1,026 | 1,034 |
| June      | 1,399 | 1,506 |
| July      | 2,196 | 2,358 |
| August    | 2,940 | 3,106 |
| September | 3,697 | 3,802 |
| October   | 4,500 |       |
| November  | 5,203 |       |
| December  | 5,854 |       |
| January   | 6,481 |       |
| February  | 7,096 |       |
| March     | 7,793 |       |
| April     | 8,126 |       |
| May       | 8,145 |       |
| June      | 8,145 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 742         | 4.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 1,508       | 8.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 462      | 742         | 62.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 889      | 1,508       | 59.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 98       | 2,046       | 4.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,046       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,046       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



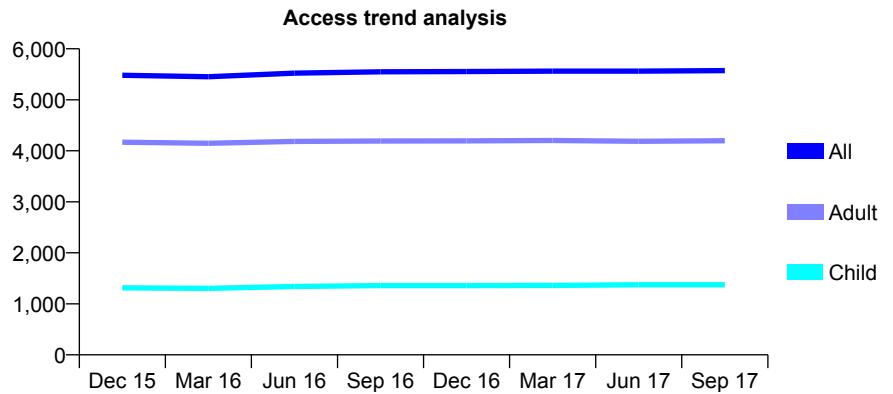
## Q46 - Vital Signs At a Glance Contract Report for 830739/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR AC MOSS   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

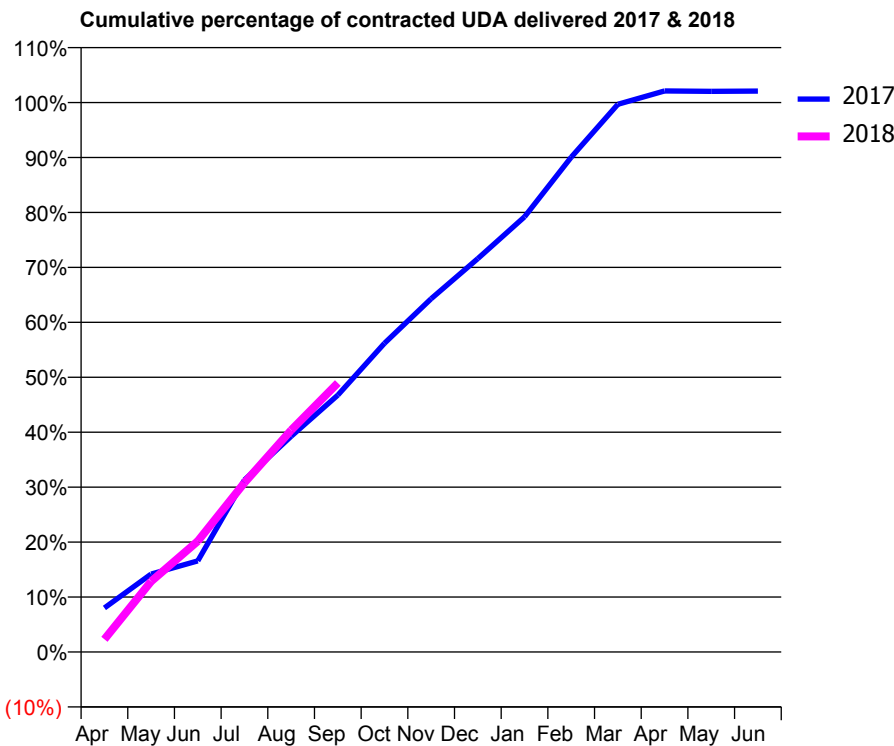
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £406,393.20 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,550       |                               |
| Quarter ending December 2016         | 5,553       | →                             |
| Quarter ending March 2017            | 5,562       | →                             |
| Quarter ending June 2017             | 5,562       | →                             |
| Quarter ending September 2017        | 5,573       | →                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 1,204                             | 349   |
| May       | 2,128                             | 1,929 |
| June      | 2,489                             | 3,026 |
| July      | 4,697                             | 4,620 |
| August    | 5,886                             | 6,055 |
| September | 7,012                             | 7,344 |
| October   | 8,430                             |       |
| November  | 9,643                             |       |
| December  | 10,740                            |       |
| January   | 11,880                            |       |
| February  | 13,505                            |       |
| March     | 14,952                            |       |
| April     | 15,316                            |       |
| May       | 15,304                            |       |
| June      | 15,312                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,123       | 6.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 352      | 3,030       | 11.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 715      | 1,123       | 63.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,838    | 3,030       | 60.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 187      | 3,951       | 4.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,951       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,951       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

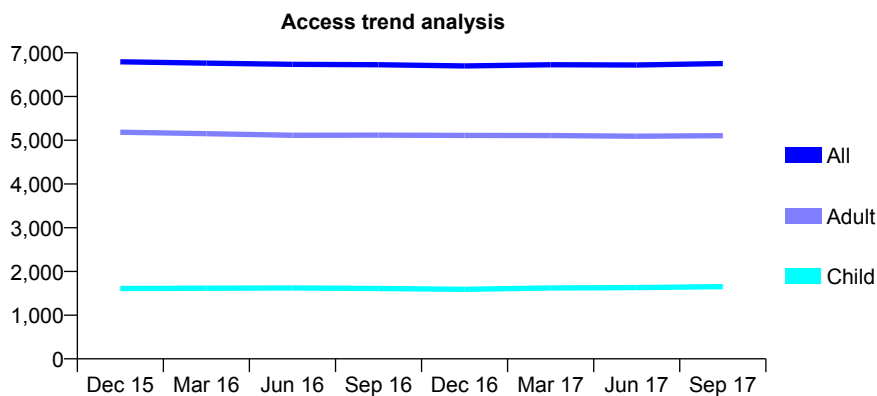
## Q46 - Vital Signs At a Glance Contract Report for 839183/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR TP BARNETT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

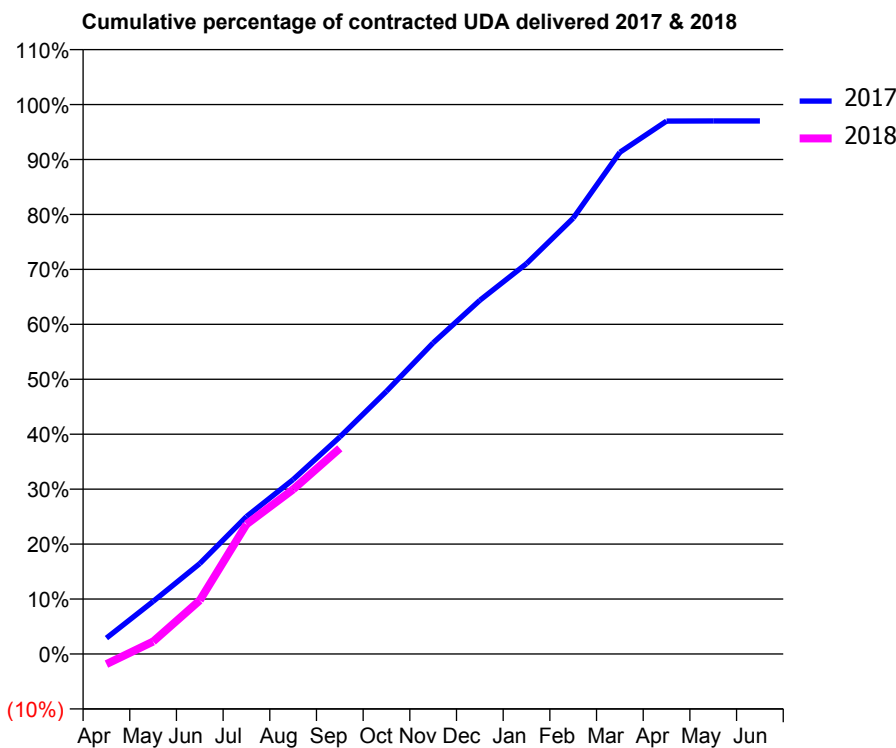
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 25,728      |
| Carry forward general activity (UDA)        | 768         |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £739,669.34 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 6,727       |                               |
| Quarter ending December 2016         | 6,701       | →                             |
| Quarter ending March 2017            | 6,726       | →                             |
| Quarter ending June 2017             | 6,722       | →                             |
| Quarter ending September 2017        | 6,754       | →                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 749                               | -477  |
| May       | 2,464                             | 584   |
| June      | 4,235                             | 2,515 |
| July      | 6,435                             | 6,072 |
| August    | 8,172                             | 7,709 |
| September | 10,163                            | 9,628 |
| October   | 12,302                            |       |
| November  | 14,567                            |       |
| December  | 16,561                            |       |
| January   | 18,279                            |       |
| February  | 20,410                            |       |
| March     | 23,489                            |       |
| April     | 24,953                            |       |
| May       | 24,959                            |       |
| June      | 24,960                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 1,399       | 13.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 765      | 3,985       | 19.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 867      | 1,399       | 62.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,327    | 3,985       | 58.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 428      | 4,891       | 8.8%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 4,891       | 2.2%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 4,891       | 1.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

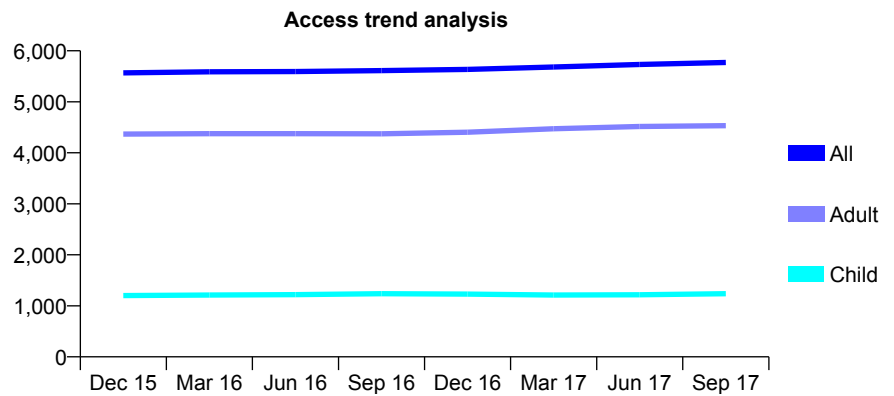
## Q46 - Vital Signs At a Glance Contract Report for 839191/0001 - September 2017

|                      |                     |
|----------------------|---------------------|
| Name or company name | MISS LA FITZPATRICK |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 17,403      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £391,120.80 |

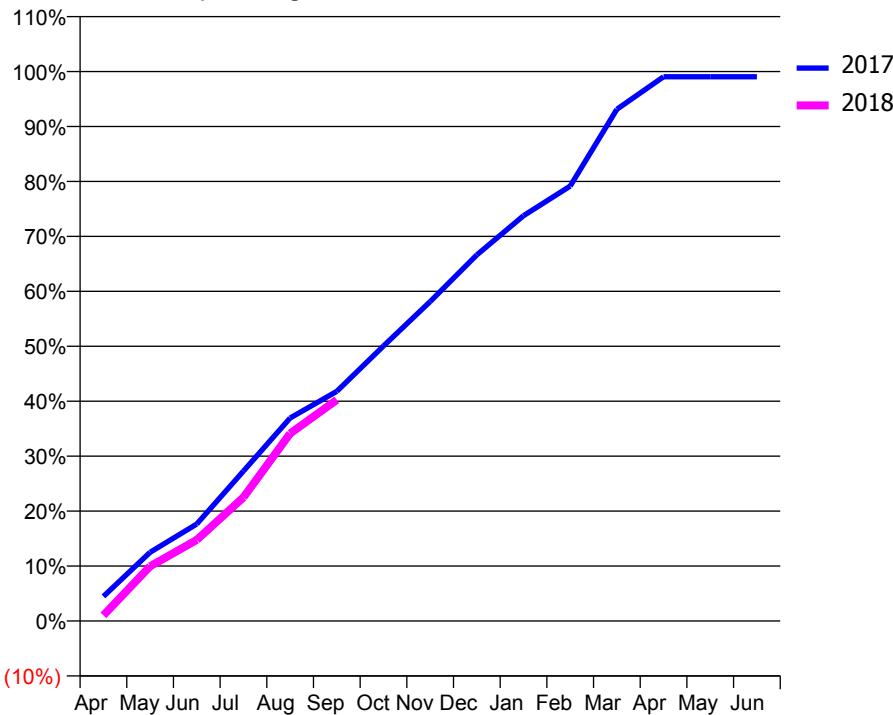
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 5,611       |                               |
| Quarter ending December 2016         | 5,634       | →                             |
| Quarter ending March 2017            | 5,683       | →                             |
| Quarter ending June 2017             | 5,732       | →                             |
| Quarter ending September 2017        | 5,770       | →                             |
| <b>Variance since September 2016</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 779                               | 178   |
| May       | 2,178                             | 1,735 |
| June      | 3,072                             | 2,569 |
| July      | 4,749                             | 3,915 |
| August    | 6,428                             | 5,942 |
| September | 7,274                             | 7,006 |
| October   | 8,710                             |       |
| November  | 10,115                            |       |
| December  | 11,596                            |       |
| January   | 12,838                            |       |
| February  | 13,773                            |       |
| March     | 16,205                            |       |
| April     | 17,239                            |       |
| May       | 17,239                            |       |
| June      | 17,239                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 230      | 1,069       | 21.5%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 355      | 3,125       | 11.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 560      | 1,069       | 52.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,575    | 3,125       | 50.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 3,713       | 3.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 3,713       | 0.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,713       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

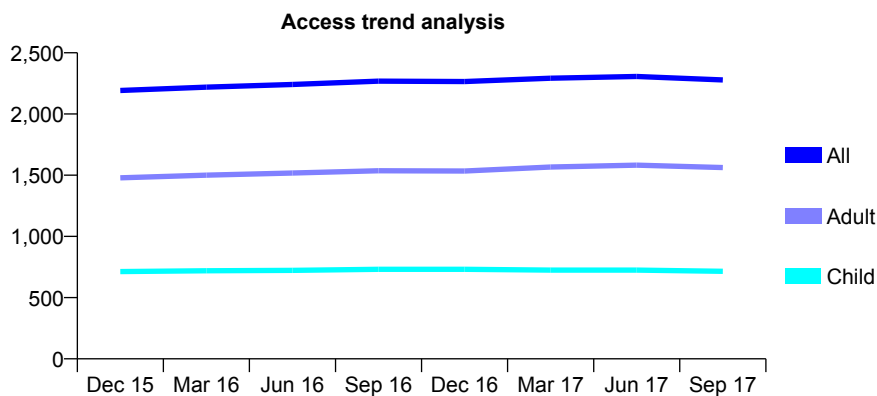
## Q46 - Vital Signs At a Glance Contract Report for 840068/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S LOMAS   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

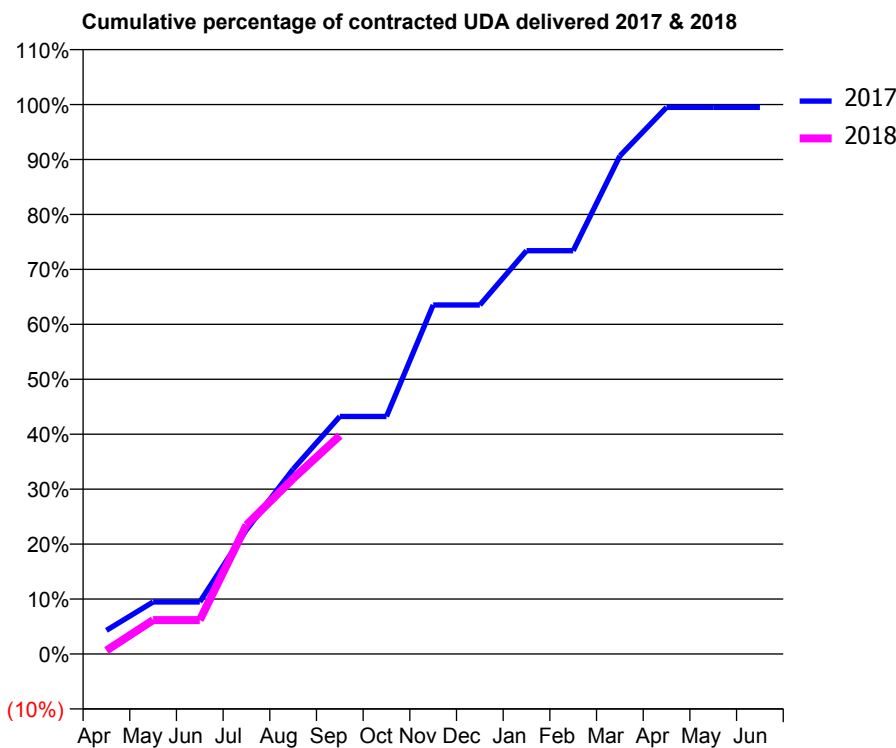
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,003       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,929.93 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,268       |                               |
| Quarter ending December 2016         | 2,265       | →                             |
| Quarter ending March 2017            | 2,292       | →                             |
| Quarter ending June 2017             | 2,307       | →                             |
| Quarter ending September 2017        | 2,278       | ↓                             |
| <b>Variance since September 2016</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 302                               | 45    |
| May       | 663                               | 433   |
| June      | 663                               | 433   |
| July      | 1,583                             | 1,644 |
| August    | 2,356                             | 2,236 |
| September | 3,027                             | 2,783 |
| October   | 3,027                             |       |
| November  | 4,448                             |       |
| December  | 4,448                             |       |
| January   | 5,140                             |       |
| February  | 5,140                             |       |
| March     | 6,348                             |       |
| April     | 6,966                             |       |
| May       | 6,966                             |       |
| June      | 6,966                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 574         | 5.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 158      | 1,385       | 11.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 409      | 574         | 71.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 963      | 1,385       | 69.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 74       | 1,638       | 4.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,638       | 0.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 1,638       | 1.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

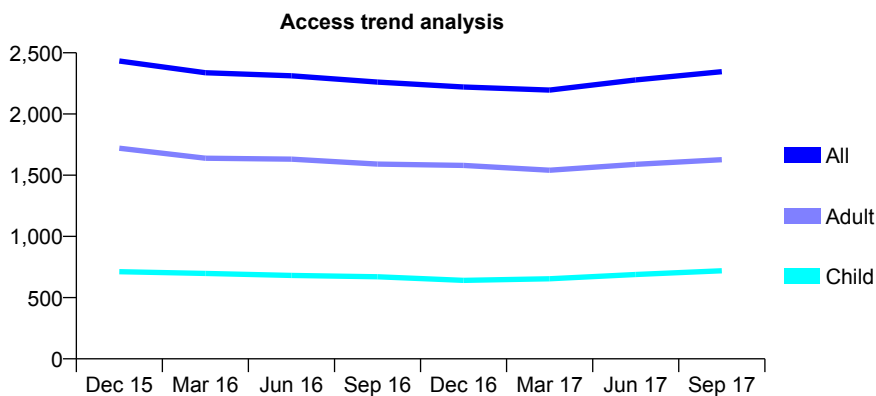
## Q46 - Vital Signs At a Glance Contract Report for 840696/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR MJ KELLY             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,750       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 3,932       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £413,058.09 |

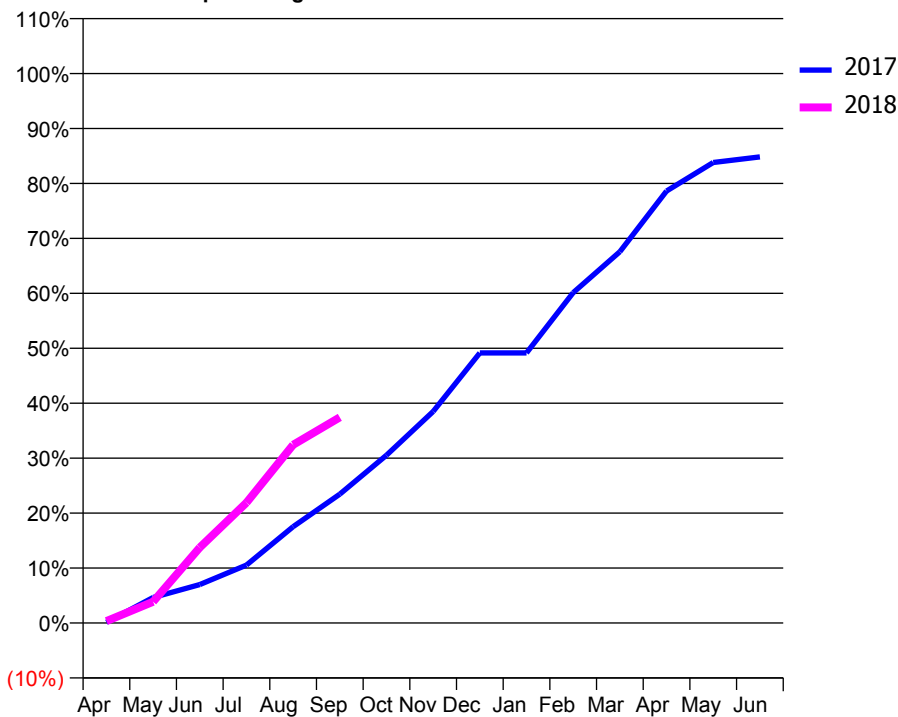
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,261       |                               |
| Quarter ending December 2016         | 2,221       | ↓                             |
| Quarter ending March 2017            | 2,195       | ↓                             |
| Quarter ending June 2017             | 2,278       | ↑                             |
| Quarter ending September 2017        | 2,346       | ↑                             |
| <b>Variance since September 2016</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 10                                | 28    |
| May       | 360                               | 300   |
| June      | 543                               | 1,065 |
| July      | 817                               | 1,697 |
| August    | 1,358                             | 2,514 |
| September | 1,818                             | 2,902 |
| October   | 2,367                             |       |
| November  | 2,983                             |       |
| December  | 3,810                             |       |
| January   | 3,810                             |       |
| February  | 4,659                             |       |
| March     | 5,236                             |       |
| April     | 6,093                             |       |
| May       | 6,496                             |       |
| June      | 6,575                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 668         | 8.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 1,289       | 18.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 212      | 668         | 31.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 574      | 1,289       | 44.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 1,246       | 1.5%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,246       | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 1,246       | 5.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

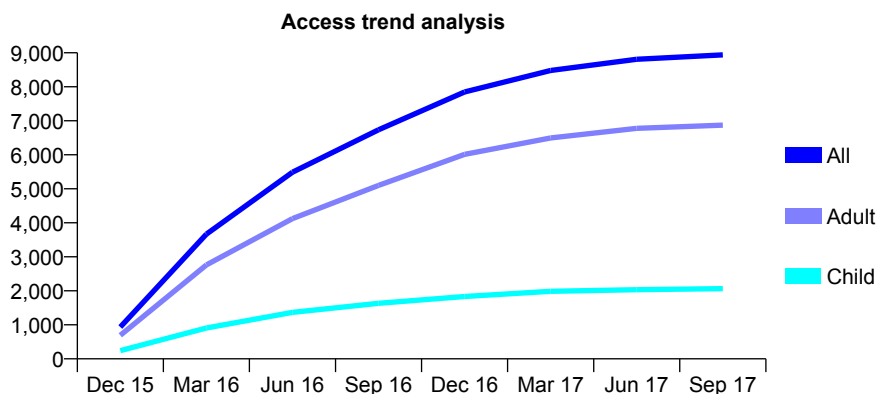
## Q46 - Vital Signs At a Glance Contract Report for 847216/0003 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR AJ JOUBERT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/12/2015    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 27,629      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £745,782.57 |

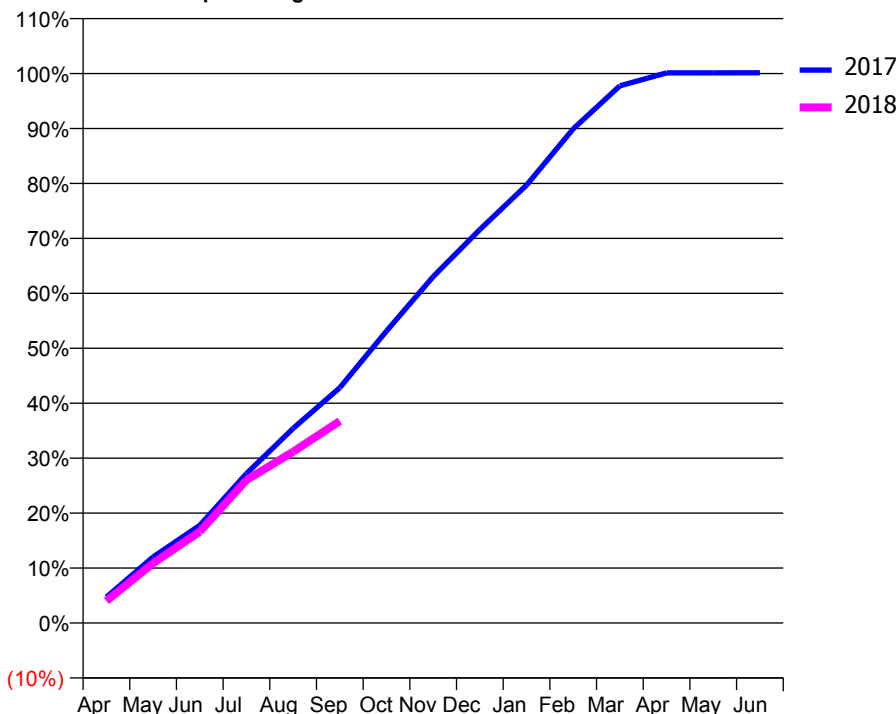
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 6,735        |                               |
| Quarter ending December 2016         | 7,849        | ↑                             |
| Quarter ending March 2017            | 8,482        | ↑                             |
| Quarter ending June 2017             | 8,810        | ↑                             |
| Quarter ending September 2017        | 8,938        | →                             |
| <b>Variance since September 2016</b> | <b>32.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | 1,303  | 1,106  |
| May       | 3,319  | 3,008  |
| June      | 4,912  | 4,599  |
| July      | 7,515  | 7,192  |
| August    | 9,787  | 8,613  |
| September | 11,830 | 10,157 |
| October   | 14,680 |        |
| November  | 17,415 |        |
| December  | 19,785 |        |
| January   | 22,015 |        |
| February  | 24,842 |        |
| March     | 27,011 |        |
| April     | 27,663 |        |
| May       | 27,657 |        |
| June      | 27,665 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 1,179       | 10.6%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 848      | 4,341       | 19.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661      | 1,179       | 56.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,361    | 4,341       | 54.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 831      | 5,242       | 15.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 118      | 5,242       | 2.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 5,242       | 1.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

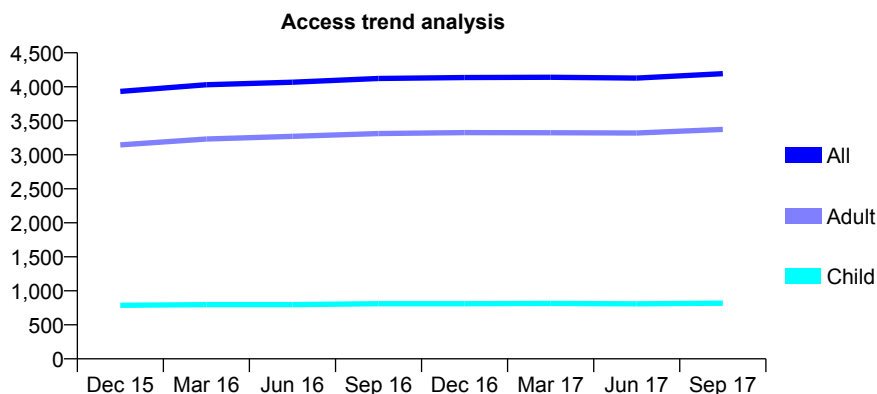
## Q46 - Vital Signs At a Glance Contract Report for 856916/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA BUTT   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2009   |
| Contract end date    |              |

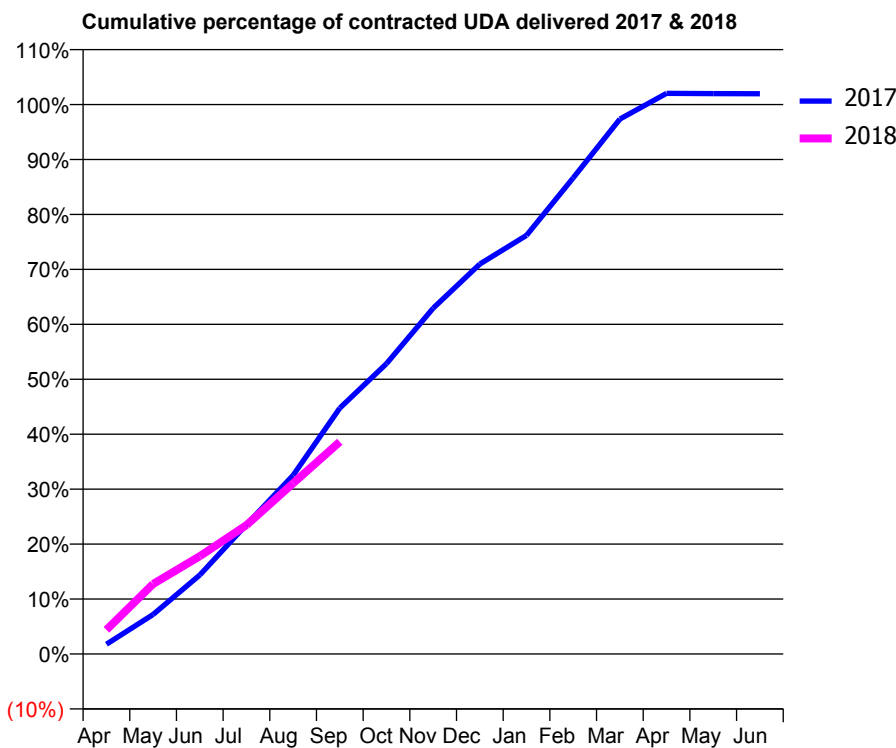
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,518      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £307,631.27 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,123       |                               |
| Quarter ending December 2016         | 4,136       | →                             |
| Quarter ending March 2017            | 4,140       | →                             |
| Quarter ending June 2017             | 4,129       | →                             |
| Quarter ending September 2017        | 4,193       | →                             |
| <b>Variance since September 2016</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 186                               | 464   |
| May       | 757                               | 1,341 |
| June      | 1,512                             | 1,871 |
| July      | 2,478                             | 2,467 |
| August    | 3,422                             | 3,270 |
| September | 4,707                             | 4,063 |
| October   | 5,557                             |       |
| November  | 6,620                             |       |
| December  | 7,464                             |       |
| January   | 8,014                             |       |
| February  | 9,114                             |       |
| March     | 10,238                            |       |
| April     | 10,731                            |       |
| May       | 10,727                            |       |
| June      | 10,725                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 666         | 8.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 403      | 2,420       | 16.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 397      | 666         | 59.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,075    | 2,420       | 44.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 357      | 2,284       | 15.6%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 2,284       | 1.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 2,284       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



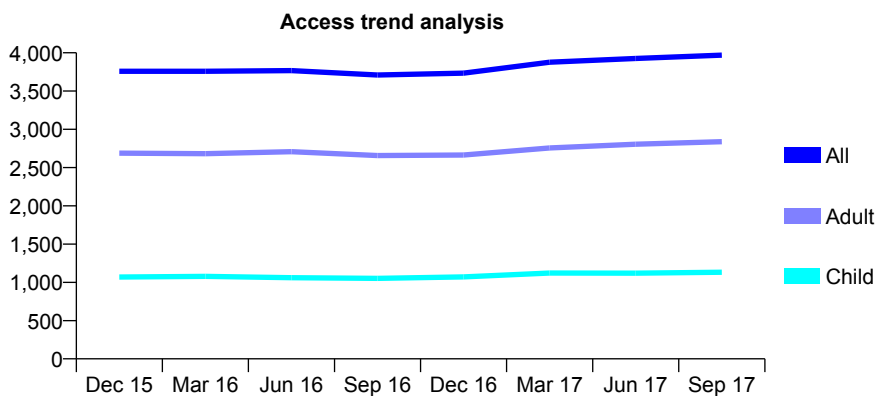
## Q46 - Vital Signs At a Glance Contract Report for 859273/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR R JOYE    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 11/12/2012   |
| Contract end date    |              |

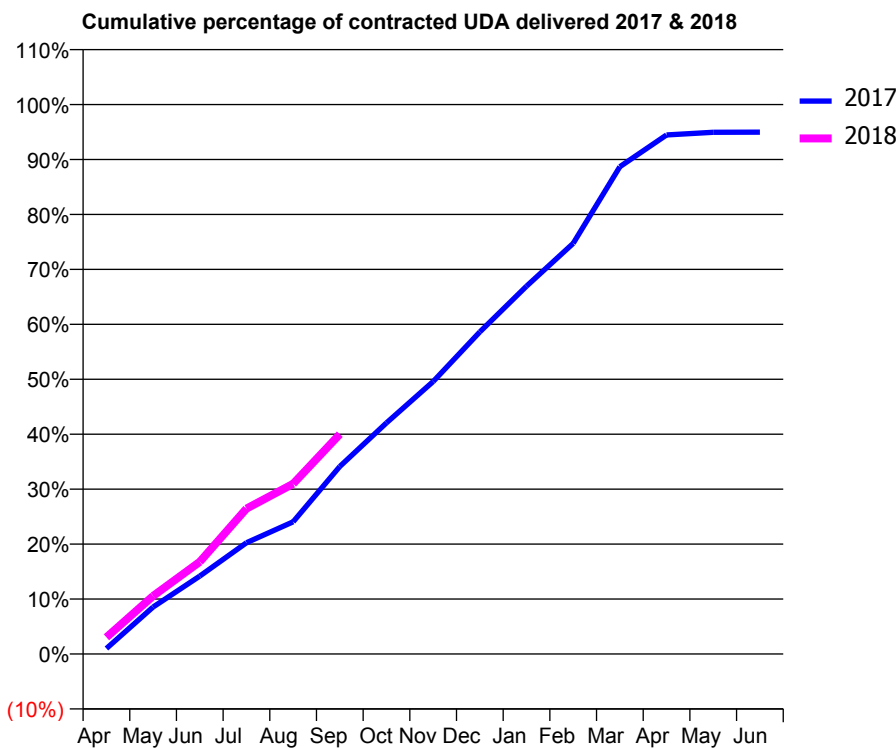
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,795      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £334,569.24 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 3,709       |                               |
| Quarter ending December 2016         | 3,735       | →                             |
| Quarter ending March 2017            | 3,877       | ↑                             |
| Quarter ending June 2017             | 3,926       | →                             |
| Quarter ending September 2017        | 3,970       | →                             |
| <b>Variance since September 2016</b> | <b>7.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 119                               | 359   |
| May       | 1,009                             | 1,248 |
| June      | 1,673                             | 1,979 |
| July      | 2,388                             | 3,120 |
| August    | 2,838                             | 3,654 |
| September | 4,027                             | 4,719 |
| October   | 4,963                             |       |
| November  | 5,848                             |       |
| December  | 6,913                             |       |
| January   | 7,896                             |       |
| February  | 8,815                             |       |
| March     | 10,461                            |       |
| April     | 11,141                            |       |
| May       | 11,198                            |       |
| June      | 11,202                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 856         | 7.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 282      | 1,985       | 14.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 593      | 856         | 69.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,125    | 1,985       | 56.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 220      | 2,543       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 2,543       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,543       | 1.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

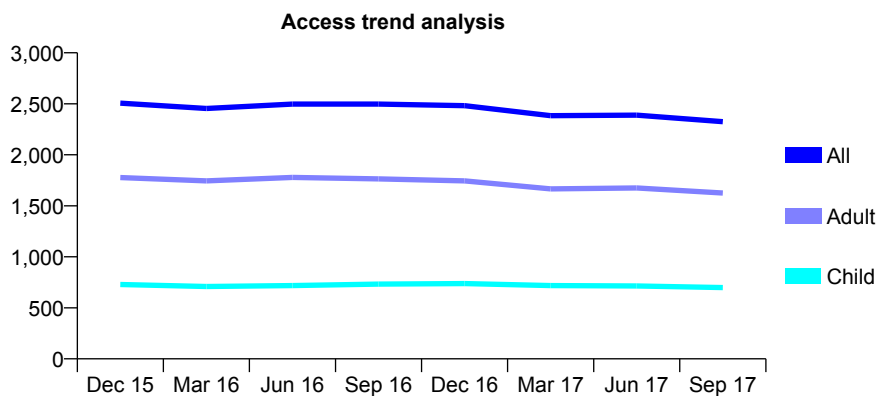
## Q46 - Vital Signs At a Glance Contract Report for 860441/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | Deansgate Dental |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 21/10/2011       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,756       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £280,215.20 |

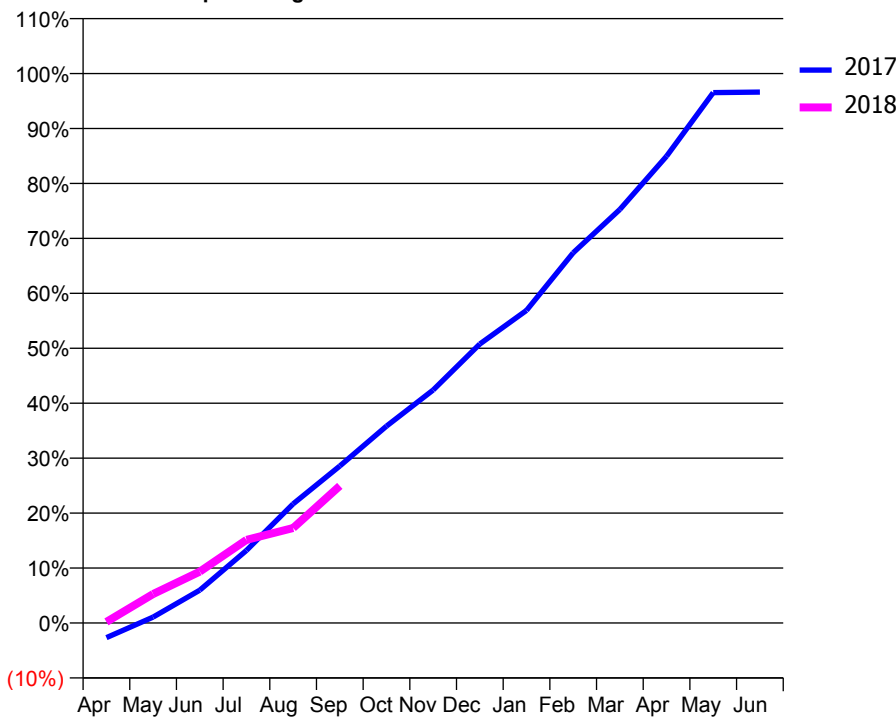
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,497         |                               |
| Quarter ending December 2016         | 2,482         | →                             |
| Quarter ending March 2017            | 2,384         | ↓                             |
| Quarter ending June 2017             | 2,389         | →                             |
| Quarter ending September 2017        | 2,325         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | -262  | 21    |
| May       | 105   | 515   |
| June      | 584   | 913   |
| July      | 1,289 | 1,476 |
| August    | 2,115 | 1,686 |
| September | 2,787 | 2,434 |
| October   | 3,495 |       |
| November  | 4,138 |       |
| December  | 4,953 |       |
| January   | 5,551 |       |
| February  | 6,572 |       |
| March     | 7,342 |       |
| April     | 8,287 |       |
| May       | 9,417 |       |
| June      | 9,426 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 426         | 12.7%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 203      | 1,123       | 18.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 245      | 426         | 57.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 607      | 1,123       | 54.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 106      | 994         | 10.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 994         | 1.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 994         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

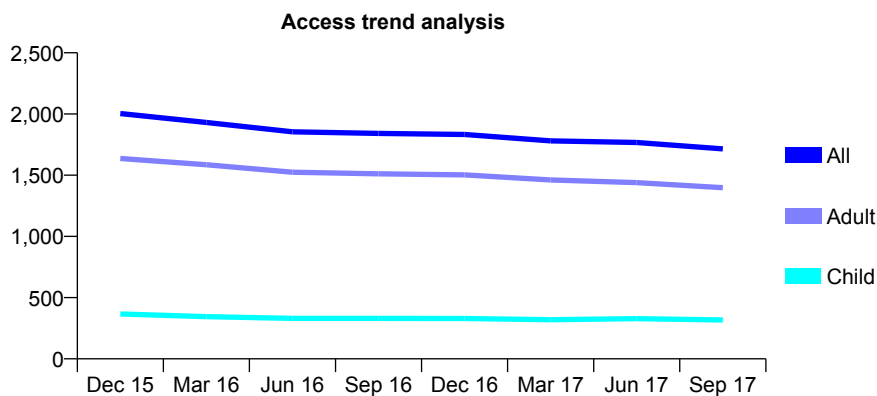
## Q46 - Vital Signs At a Glance Contract Report for 867128/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS A PATIL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,207       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £198,254.04 |

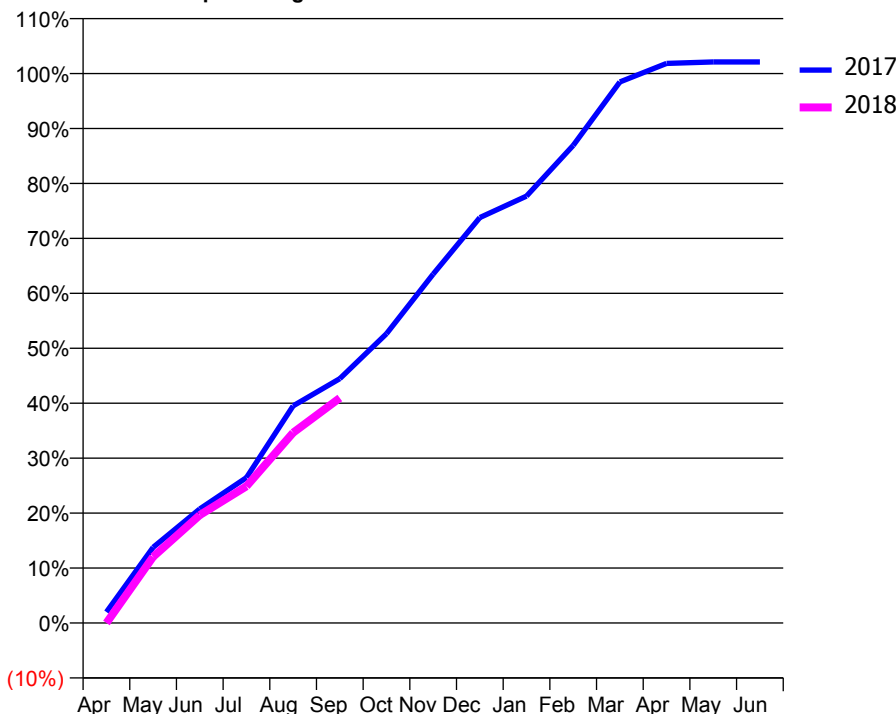
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,842         |                               |
| Quarter ending December 2016         | 1,833         | →                             |
| Quarter ending March 2017            | 1,781         | ↓                             |
| Quarter ending June 2017             | 1,767         | →                             |
| Quarter ending September 2017        | 1,715         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 124                               | 0     |
| May       | 855                               | 748   |
| June      | 1,288                             | 1,219 |
| July      | 1,643                             | 1,544 |
| August    | 2,453                             | 2,150 |
| September | 2,760                             | 2,542 |
| October   | 3,268                             |       |
| November  | 3,940                             |       |
| December  | 4,580                             |       |
| January   | 4,822                             |       |
| February  | 5,395                             |       |
| March     | 6,112                             |       |
| April     | 6,321                             |       |
| May       | 6,337                             |       |
| June      | 6,337                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 262         | 5.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 125      | 1,042       | 12.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 193      | 262         | 73.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 666      | 1,042       | 63.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 105      | 1,207       | 8.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 1,207       | 1.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,207       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

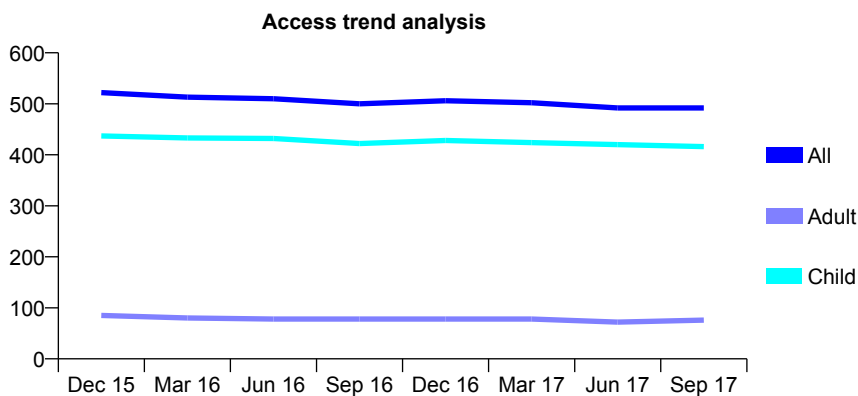
## Q46 - Vital Signs At a Glance Contract Report for 869651/0001 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Parkfield Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

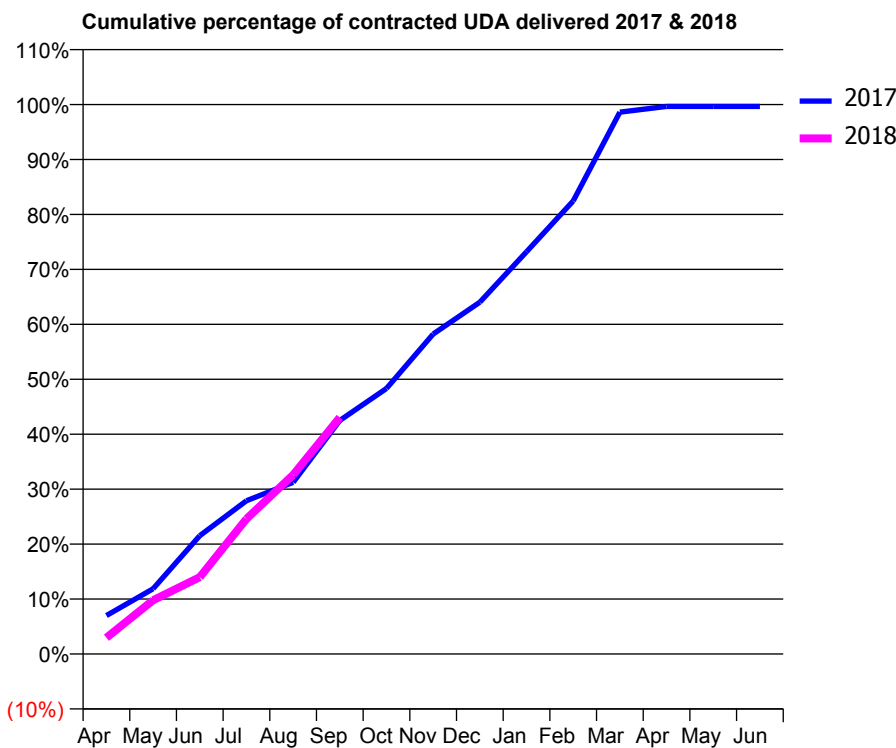
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,147      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,878.35 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 500           |                               |
| Quarter ending December 2016         | 506           | →                             |
| Quarter ending March 2017            | 502           | →                             |
| Quarter ending June 2017             | 492           | ↓                             |
| Quarter ending September 2017        | 492           | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 80                                | 34   |
| May       | 136                               | 112  |
| June      | 247                               | 161  |
| July      | 320                               | 282  |
| August    | 358                               | 374  |
| September | 487                               | 494  |
| October   | 554                               |      |
| November  | 668                               |      |
| December  | 734                               |      |
| January   | 840                               |      |
| February  | 946                               |      |
| March     | 1,131                             |      |
| April     | 1,143                             |      |
| May       | 1,143                             |      |
| June      | 1,143                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 334         | 4.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 31          | 16.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 228      | 334         | 68.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 31          | 45.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 352         | 1.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 352         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 352         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

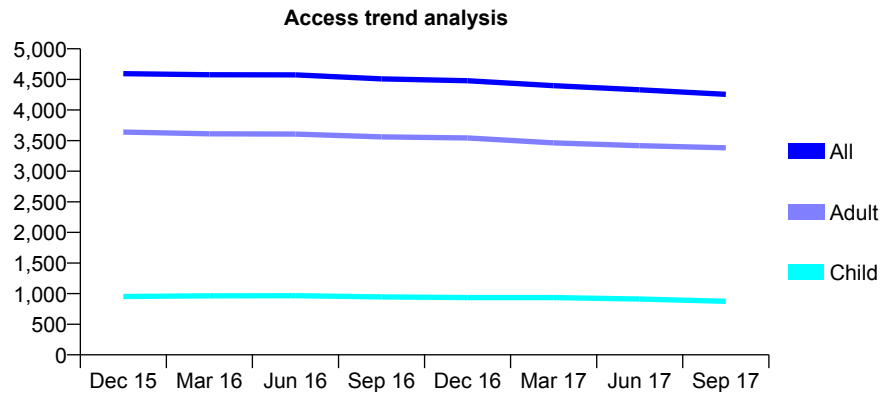
## Q46 - Vital Signs At a Glance Contract Report for 869813/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR GJ FIELDING |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

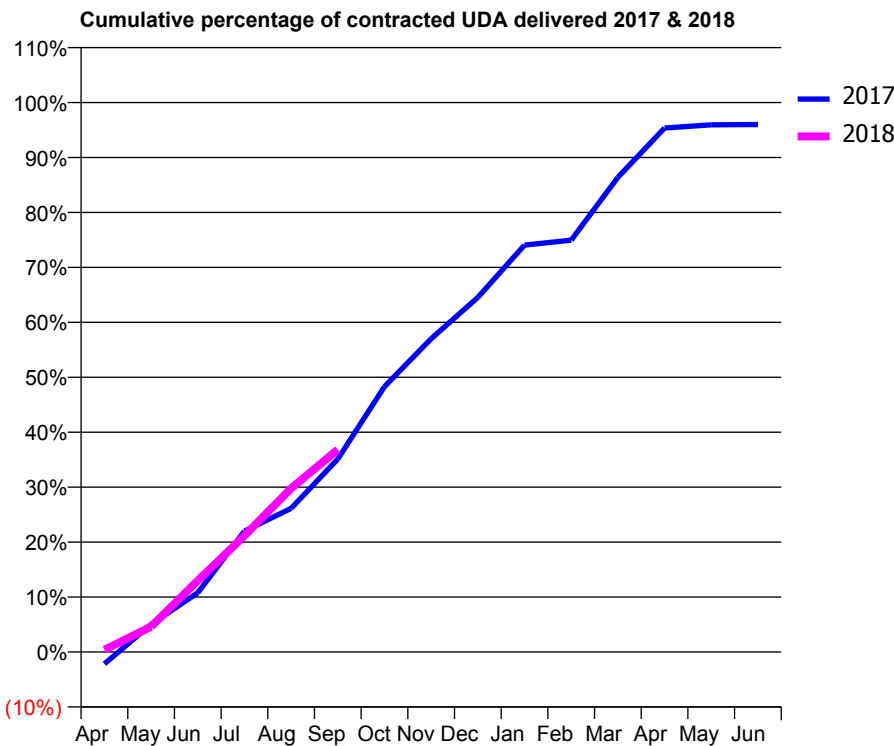
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,002       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £226,556.96 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,508         |                               |
| Quarter ending December 2016         | 4,479         | →                             |
| Quarter ending March 2017            | 4,398         | ↓                             |
| Quarter ending June 2017             | 4,330         | ↓                             |
| Quarter ending September 2017        | 4,257         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -197                              | 35    |
| May       | 452                               | 417   |
| June      | 970                               | 1,170 |
| July      | 1,979                             | 1,906 |
| August    | 2,355                             | 2,682 |
| September | 3,163                             | 3,317 |
| October   | 4,349                             |       |
| November  | 5,132                             |       |
| December  | 5,810                             |       |
| January   | 6,666                             |       |
| February  | 6,748                             |       |
| March     | 7,775                             |       |
| April     | 8,584                             |       |
| May       | 8,637                             |       |
| June      | 8,641                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 528         | 2.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 217      | 1,845       | 11.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303      | 528         | 57.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 731      | 1,845       | 39.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 222      | 1,932       | 11.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,932       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,932       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

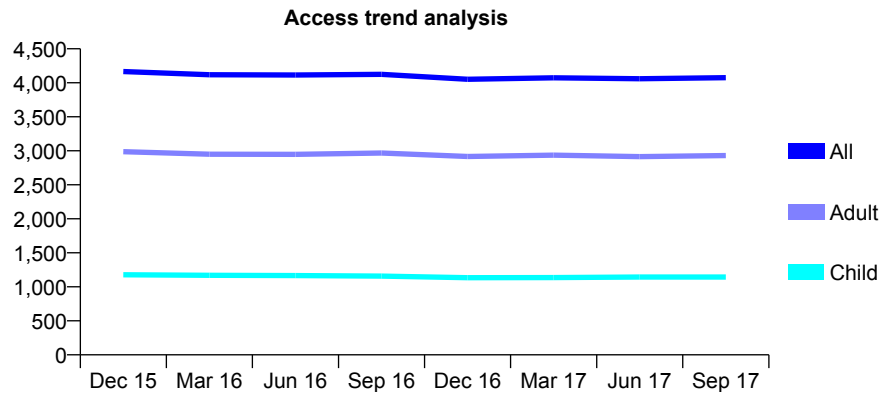
## Q46 - Vital Signs At a Glance Contract Report for 886483/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR S HAFIZ   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 11,970      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £397,719.89 |

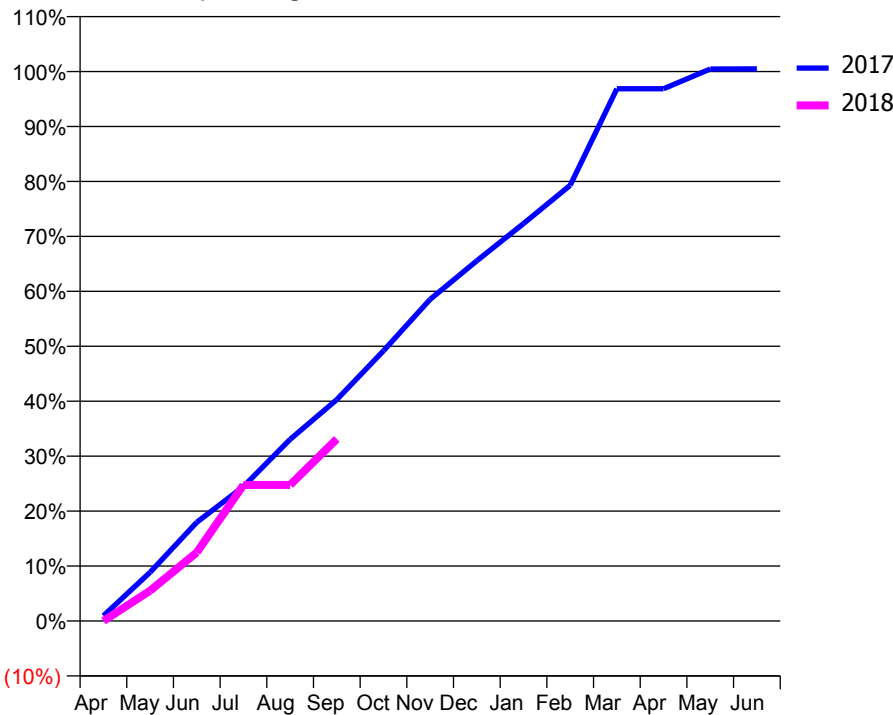
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,125         |                               |
| Quarter ending December 2016         | 4,051         | ↓                             |
| Quarter ending March 2017            | 4,073         | →                             |
| Quarter ending June 2017             | 4,059         | →                             |
| Quarter ending September 2017        | 4,075         | →                             |
| <b>Variance since September 2016</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2017   | 2018  |
| April                             | 116    | 0     |
| May                               | 1,062  | 662   |
| June                              | 2,152  | 1,495 |
| July                              | 2,931  | 2,963 |
| August                            | 3,957  | 2,963 |
| September                         | 4,822  | 3,965 |
| October                           | 5,888  |       |
| November                          | 7,008  |       |
| December                          | 7,847  |       |
| January                           | 8,656  |       |
| February                          | 9,490  |       |
| March                             | 11,594 |       |
| April                             | 11,594 |       |
| May                               | 12,025 |       |
| June                              | 12,028 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 569         | 6.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 112      | 1,417       | 7.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 253      | 569         | 44.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 670      | 1,417       | 47.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 85       | 1,798       | 4.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,798       | 0.1%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,798       | 0.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

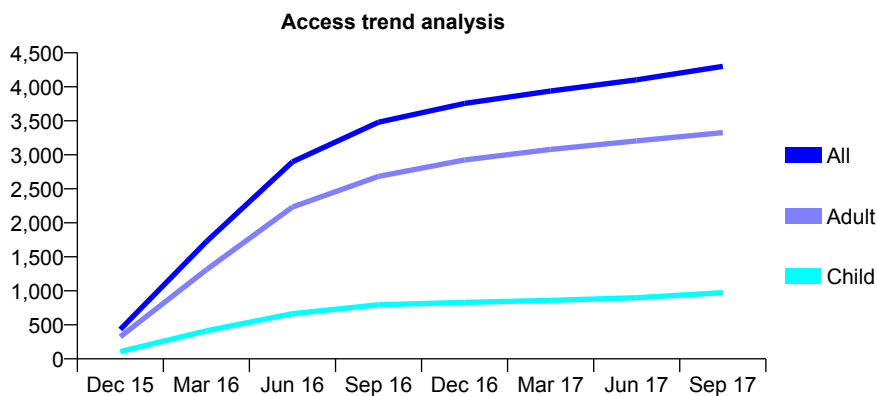
## Q46 - Vital Signs At a Glance Contract Report for 897515/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SW LAI    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 13,768      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £345,139.27 |

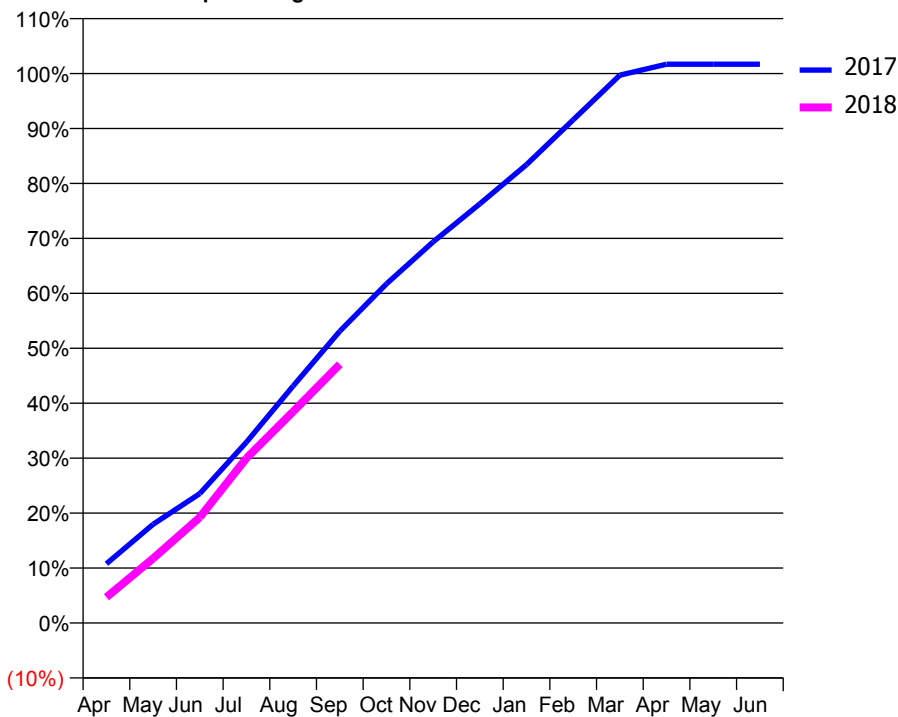
### ACCESS\*

| Patients seen in 24 months           | Total        | Change since previous quarter |
|--------------------------------------|--------------|-------------------------------|
| Quarter ending September 2016        | 3,480        |                               |
| Quarter ending December 2016         | 3,755        | ↑                             |
| Quarter ending March 2017            | 3,939        | ↑                             |
| Quarter ending June 2017             | 4,103        | ↑                             |
| Quarter ending September 2017        | 4,300        | ↑                             |
| <b>Variance since September 2016</b> | <b>23.6%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2017 & 2018**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 1,484  | 645   |
| May       | 2,473  | 1,619 |
| June      | 3,242  | 2,646 |
| July      | 4,533  | 4,132 |
| August    | 5,937  | 5,296 |
| September | 7,312  | 6,484 |
| October   | 8,498  |       |
| November  | 9,551  |       |
| December  | 10,502 |       |
| January   | 11,487 |       |
| February  | 12,608 |       |
| March     | 13,727 |       |
| April     | 14,001 |       |
| May       | 14,002 |       |
| June      | 14,002 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 881         | 7.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 333      | 2,801       | 11.9%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 523      | 881         | 59.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,755    | 2,801       | 62.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 141      | 3,526       | 4.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 3,526       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 3,526       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



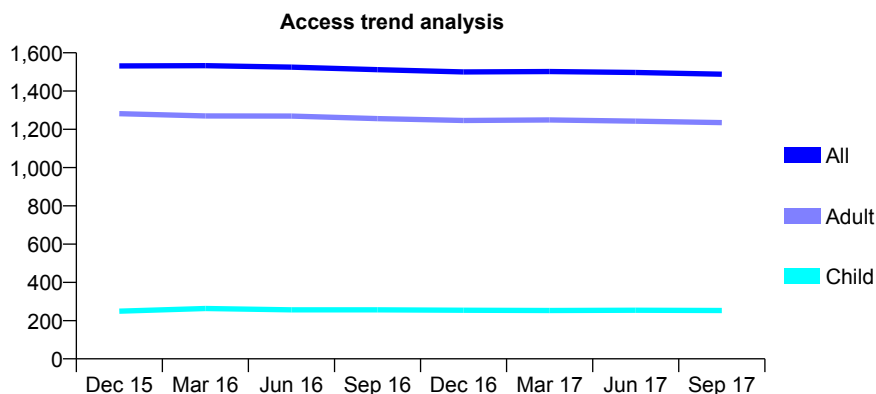
## Q46 - Vital Signs At a Glance Contract Report for 898457/0002 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR ND MCLEAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

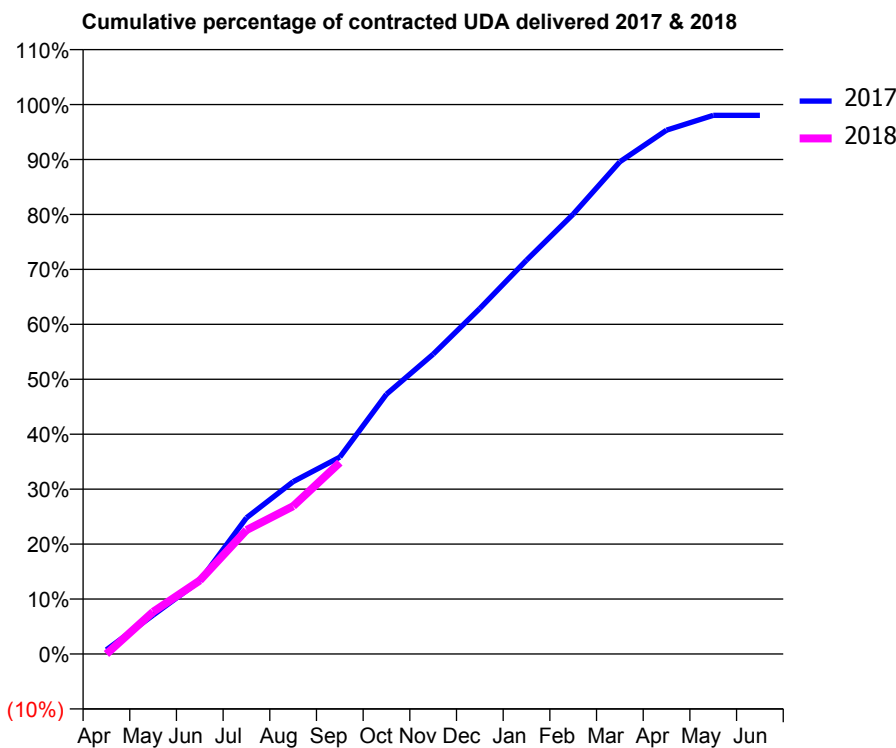
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,215       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £128,945.83 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,512         |                               |
| Quarter ending December 2016         | 1,500         | →                             |
| Quarter ending March 2017            | 1,502         | →                             |
| Quarter ending June 2017             | 1,497         | →                             |
| Quarter ending September 2017        | 1,488         | →                             |
| <b>Variance since September 2016</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 40                                | 1     |
| May       | 369                               | 401   |
| June      | 694                               | 698   |
| July      | 1,292                             | 1,177 |
| August    | 1,636                             | 1,403 |
| September | 1,869                             | 1,817 |
| October   | 2,466                             |       |
| November  | 2,846                             |       |
| December  | 3,280                             |       |
| January   | 3,738                             |       |
| February  | 4,175                             |       |
| March     | 4,672                             |       |
| April     | 4,972                             |       |
| May       | 5,112                             |       |
| June      | 5,112                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 202         | 5.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 239      | 1,074       | 22.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 149      | 202         | 73.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 671      | 1,074       | 62.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 186      | 1,072       | 17.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 1,072       | 4.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,072       | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

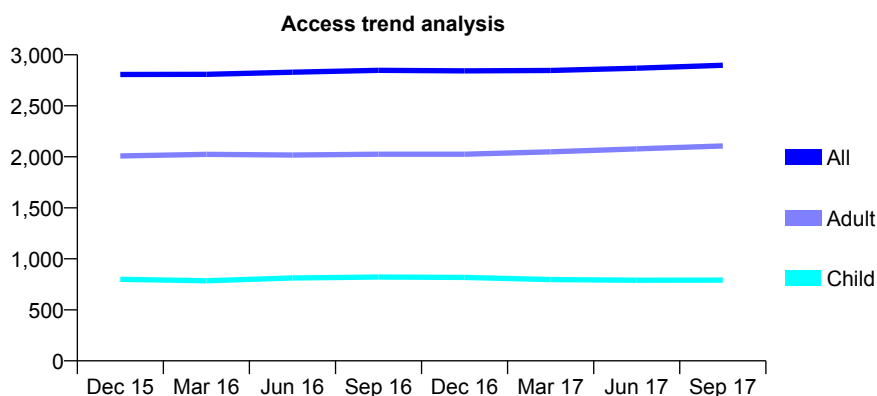
## Q46 - Vital Signs At a Glance Contract Report for 907359/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR MP GEORGESON         |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,950       |
| Carry forward general activity (UDA)        | -63         |
| 17/18 Contracted orthodontic activity (UOA) | 1,361       |
| Carry forward orthodontic activity (UOA)    | -27         |
| Baseline contract value                     | £297,817.57 |

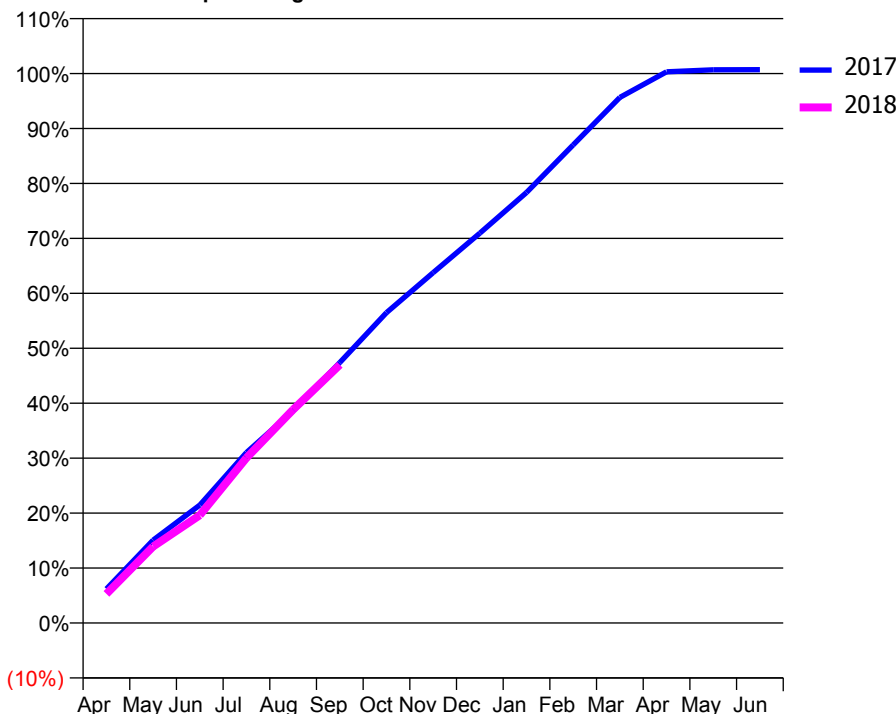
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,848       |                               |
| Quarter ending December 2016         | 2,843       | →                             |
| Quarter ending March 2017            | 2,846       | →                             |
| Quarter ending June 2017             | 2,868       | →                             |
| Quarter ending September 2017        | 2,897       | →                             |
| <b>Variance since September 2016</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 554   | 475   |
| May       | 1,351 | 1,245 |
| June      | 1,920 | 1,756 |
| July      | 2,777 | 2,690 |
| August    | 3,456 | 3,476 |
| September | 4,244 | 4,206 |
| October   | 5,055 |       |
| November  | 5,706 |       |
| December  | 6,349 |       |
| January   | 7,012 |       |
| February  | 7,786 |       |
| March     | 8,561 |       |
| April     | 8,978 |       |
| May       | 9,010 |       |
| June      | 9,013 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 646         | 10.2%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 312      | 1,592       | 19.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 319      | 646         | 49.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 815      | 1,592       | 51.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 206      | 1,993       | 10.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 1,993       | 2.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,993       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

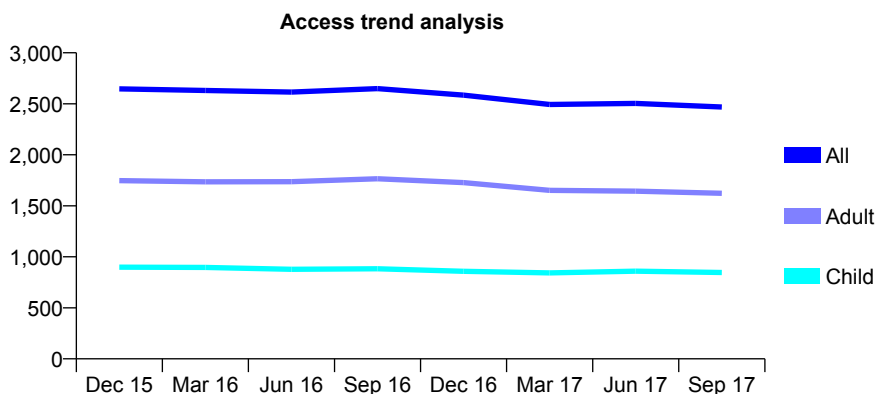
## Q46 - Vital Signs At a Glance Contract Report for 908673/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | DR PV MCCRORY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £213,964.02 |

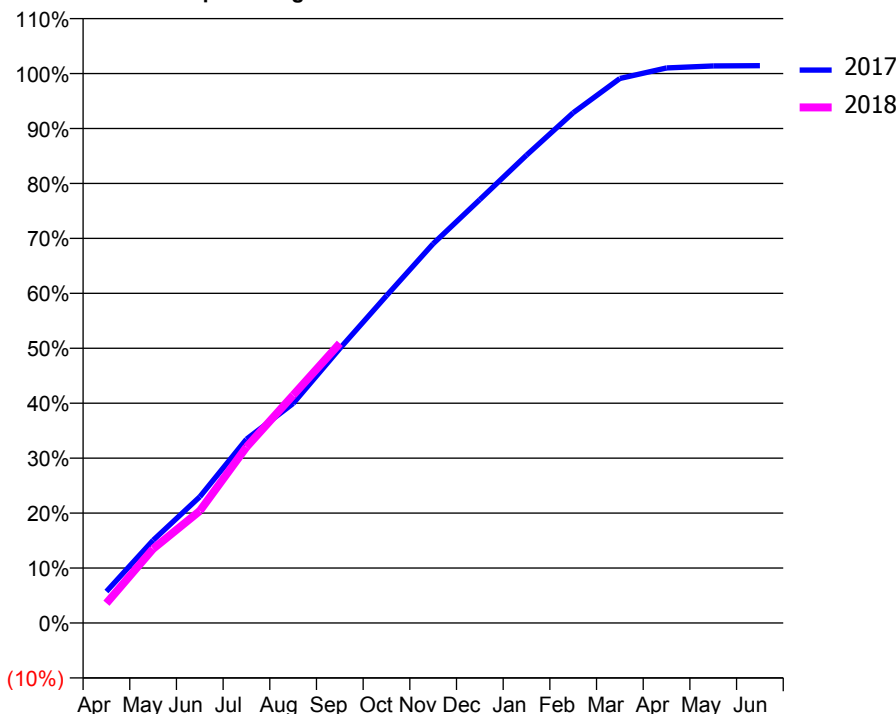
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,649         |                               |
| Quarter ending December 2016         | 2,585         | ↓                             |
| Quarter ending March 2017            | 2,493         | ↓                             |
| Quarter ending June 2017             | 2,504         | →                             |
| Quarter ending September 2017        | 2,469         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 401   | 253   |
| May       | 1,055 | 946   |
| June      | 1,608 | 1,428 |
| July      | 2,342 | 2,241 |
| August    | 2,797 | 2,902 |
| September | 3,497 | 3,564 |
| October   | 4,170 |       |
| November  | 4,831 |       |
| December  | 5,394 |       |
| January   | 5,961 |       |
| February  | 6,501 |       |
| March     | 6,936 |       |
| April     | 7,070 |       |
| May       | 7,096 |       |
| June      | 7,099 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 640         | 4.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 101      | 997         | 10.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 391      | 640         | 61.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 460      | 997         | 46.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 168      | 1,571       | 10.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,571       | 0.3%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,571       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

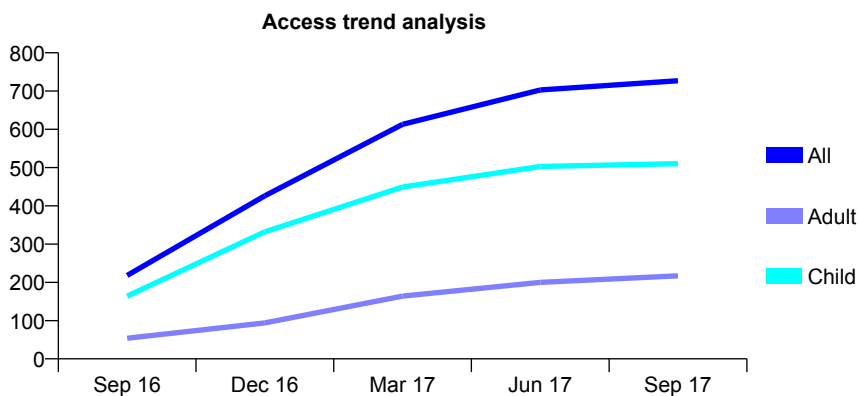
## Q46 - Vital Signs At a Glance Contract Report for 909580/0002 - September 2017

|                      |                           |
|----------------------|---------------------------|
| Name or company name | P&J Noble Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General and Orthodontic   |
| Contract start date  | 01/04/2007                |
| Contract end date    |                           |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,706      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 293        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,407.32 |

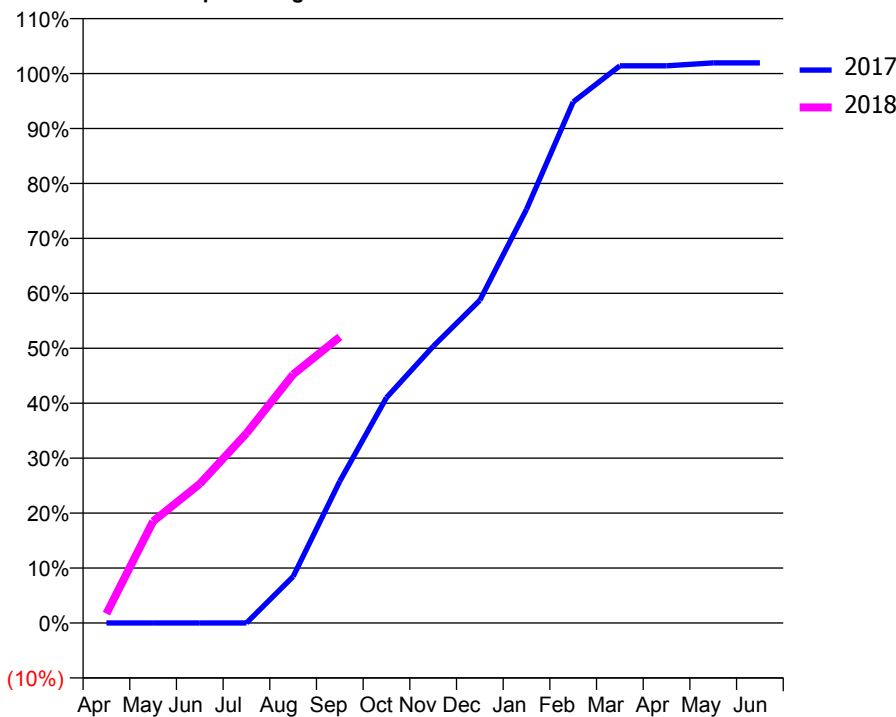
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 218           |                               |
| Quarter ending December 2016         | 426           | ↑                             |
| Quarter ending March 2017            | 613           | ↑                             |
| Quarter ending June 2017             | 703           | ↑                             |
| Quarter ending September 2017        | 727           | ↑                             |
| <b>Variance since September 2016</b> | <b>233.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 0                                 | 29   |
| May       | 0                                 | 316  |
| June      | 0                                 | 432  |
| July      | 0                                 | 589  |
| August    | 96                                | 772  |
| September | 294                               | 888  |
| October   | 468                               |      |
| November  | 574                               |      |
| December  | 670                               |      |
| January   | 859                               |      |
| February  | 1,082                             |      |
| March     | 1,157                             |      |
| April     | 1,157                             |      |
| May       | 1,163                             |      |
| June      | 1,163                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 552         | 14.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 128         | 3.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371      | 552         | 67.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 78       | 128         | 60.9%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 673         | 3.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 673         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 673         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

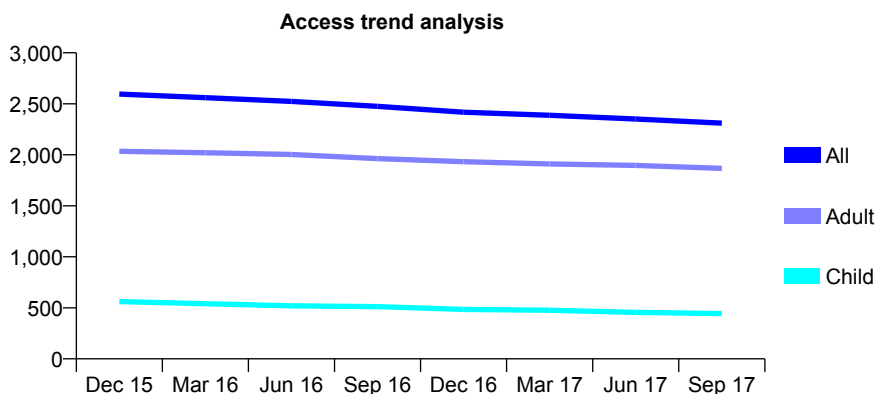
## Q46 - Vital Signs At a Glance Contract Report for 910104/0002 - September 2017

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR DJ GRIFFITHS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 02/01/2007      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,178       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £178,886.03 |

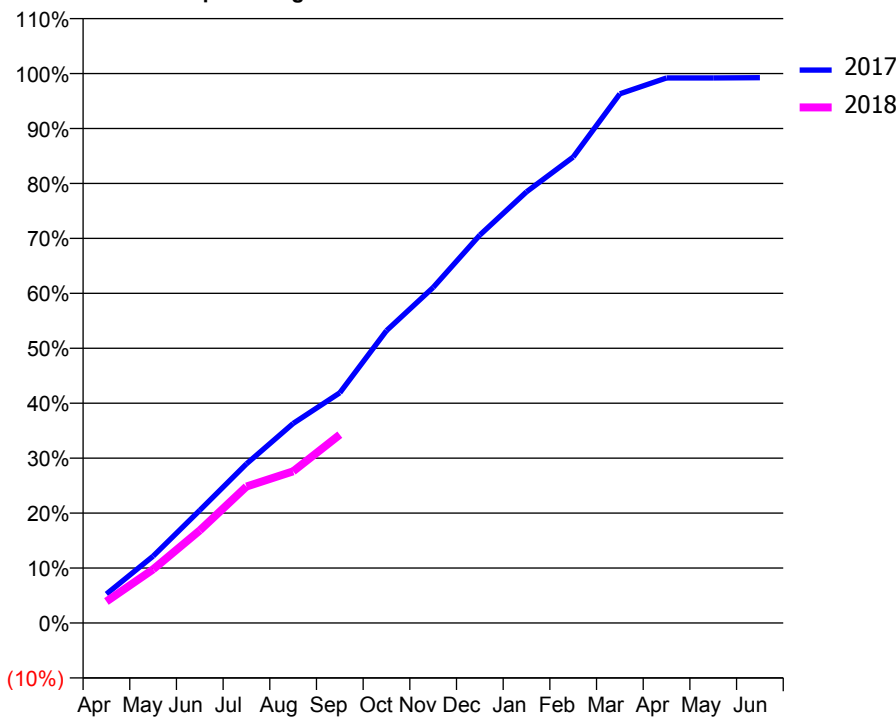
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,475         |                               |
| Quarter ending December 2016         | 2,417         | ↓                             |
| Quarter ending March 2017            | 2,388         | ↓                             |
| Quarter ending June 2017             | 2,351         | ↓                             |
| Quarter ending September 2017        | 2,311         | ↓                             |
| <b>Variance since September 2016</b> | <b>(6.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | 431   | 321   |
| May       | 995   | 800   |
| June      | 1,678 | 1,377 |
| July      | 2,368 | 2,031 |
| August    | 2,970 | 2,257 |
| September | 3,426 | 2,804 |
| October   | 4,352 |       |
| November  | 4,995 |       |
| December  | 5,775 |       |
| January   | 6,418 |       |
| February  | 6,936 |       |
| March     | 7,876 |       |
| April     | 8,111 |       |
| May       | 8,112 |       |
| June      | 8,115 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 351         | 8.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 169      | 1,242       | 13.6%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238      | 351         | 67.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 746      | 1,242       | 60.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 1,477       | 5.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 1,477       | 3.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,477       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

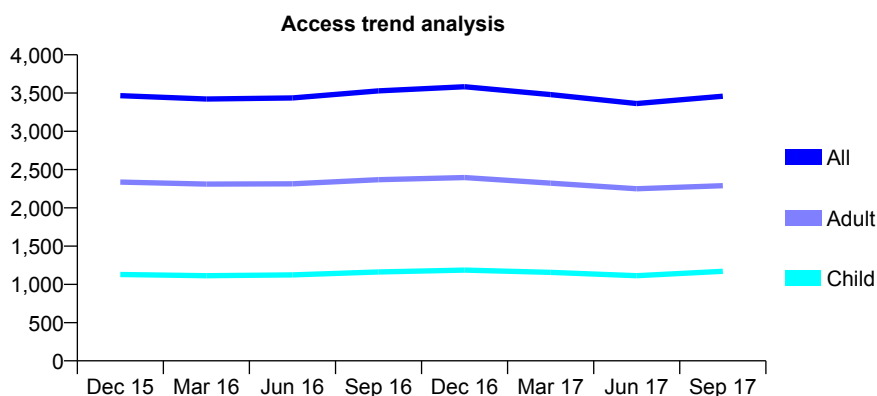
## Q46 - Vital Signs At a Glance Contract Report for 910864/0001 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR D END                |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

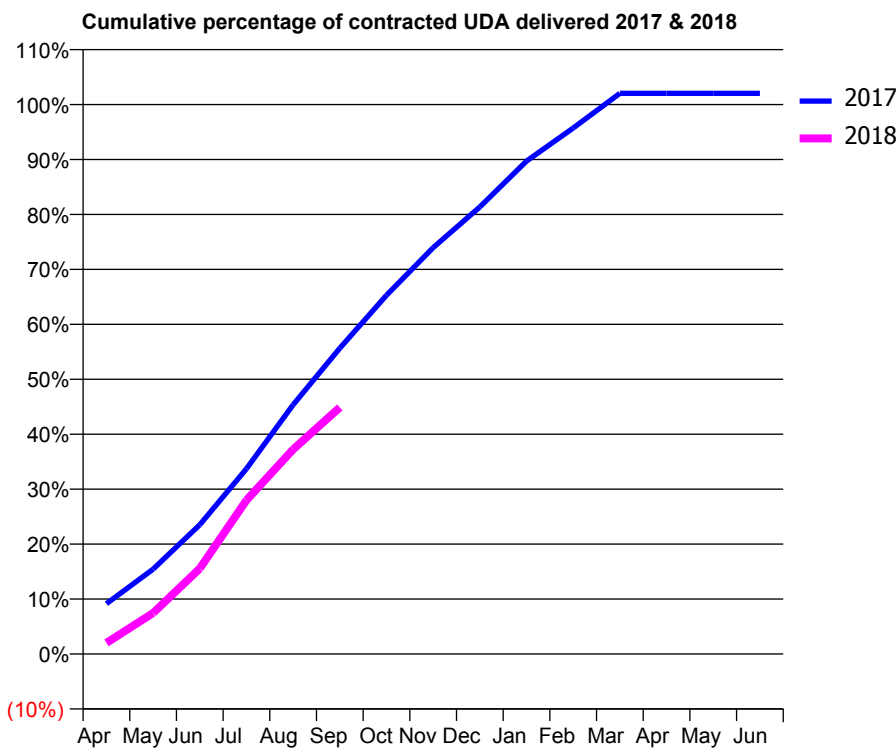
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,584       |
| Carry forward general activity (UDA)        | -195        |
| 17/18 Contracted orthodontic activity (UOA) | 400         |
| Carry forward orthodontic activity (UOA)    | -8          |
| Baseline contract value                     | £330,734.26 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,529         |                               |
| Quarter ending December 2016         | 3,582         | →                             |
| Quarter ending March 2017            | 3,480         | ↓                             |
| Quarter ending June 2017             | 3,363         | ↓                             |
| Quarter ending September 2017        | 3,459         | ↑                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 878                               | 195   |
| May       | 1,480                             | 715   |
| June      | 2,254                             | 1,492 |
| July      | 3,231                             | 2,682 |
| August    | 4,347                             | 3,569 |
| September | 5,334                             | 4,302 |
| October   | 6,257                             |       |
| November  | 7,087                             |       |
| December  | 7,796                             |       |
| January   | 8,597                             |       |
| February  | 9,174                             |       |
| March     | 9,779                             |       |
| April     | 9,779                             |       |
| May       | 9,779                             |       |
| June      | 9,779                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 566         | 6.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 106      | 1,076       | 9.9%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 145      | 566         | 25.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 315      | 1,076       | 29.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1,618       | 0.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,618       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,618       | 0.6%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

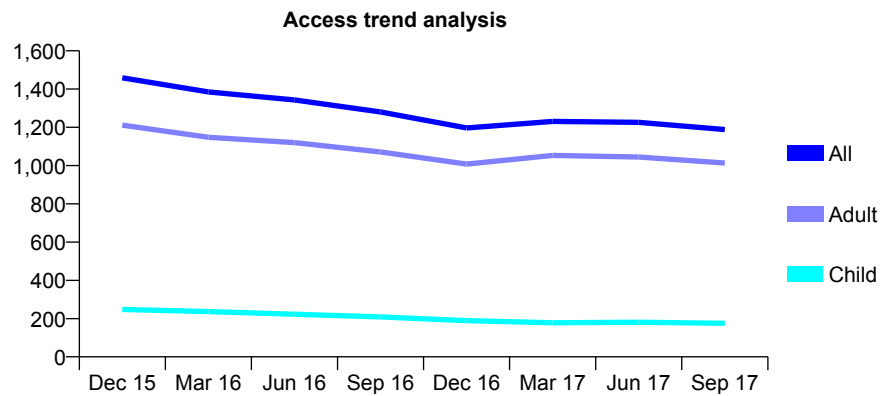
## Q46 - Vital Signs At a Glance Contract Report for 913995/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR JJ KEAVNEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,018       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £231,545.02 |

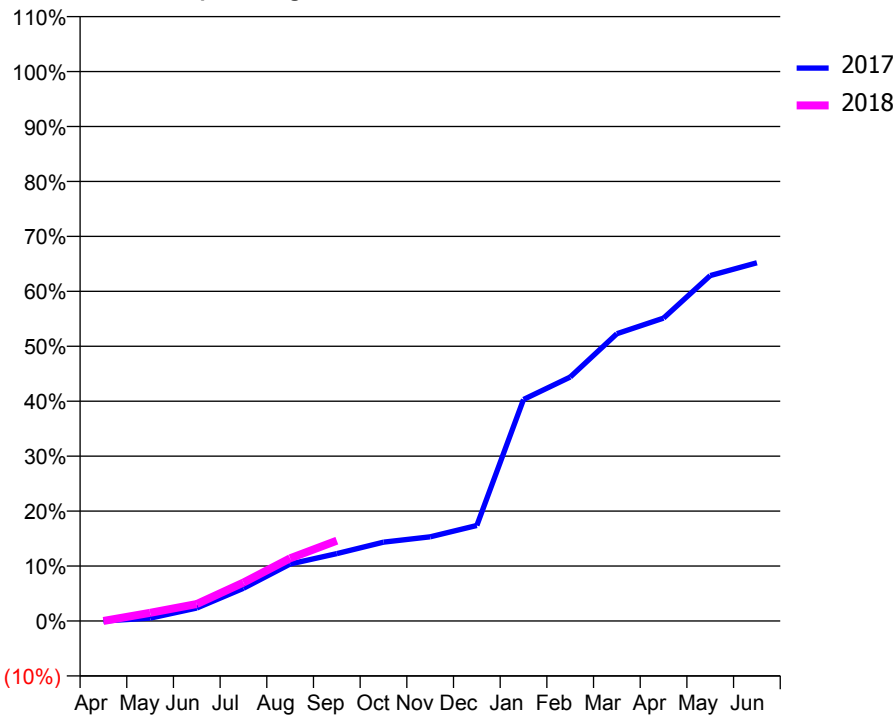
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,280         |                               |
| Quarter ending December 2016         | 1,197         | ↓                             |
| Quarter ending March 2017            | 1,231         | ↑                             |
| Quarter ending June 2017             | 1,226         | →                             |
| Quarter ending September 2017        | 1,188         | ↓                             |
| <b>Variance since September 2016</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2017  | 2018  |
| April                             | 1     | 0     |
| May                               | 37    | 105   |
| June                              | 165   | 217   |
| July                              | 418   | 491   |
| August                            | 727   | 802   |
| September                         | 862   | 1,026 |
| October                           | 1,007 |       |
| November                          | 1,076 |       |
| December                          | 1,221 |       |
| January                           | 2,829 |       |
| February                          | 3,116 |       |
| March                             | 3,670 |       |
| April                             | 3,869 |       |
| May                               | 4,412 |       |
| June                              | 4,575 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 112         | 8.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 139      | 621         | 22.4%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 112         | 47.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 305      | 621         | 49.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 488         | 9.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 488         | 2.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 488         | 2.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



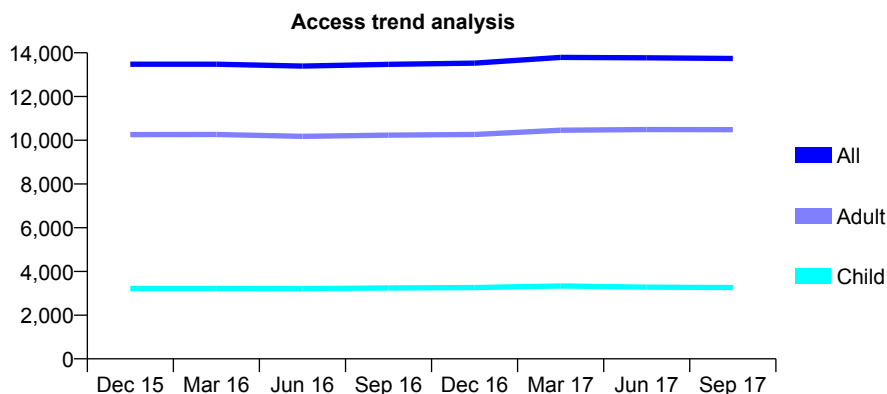
## Q46 - Vital Signs At a Glance Contract Report for 918059/0001 - September 2017

|                      |                      |
|----------------------|----------------------|
| Name or company name | MR JP BECKER-LE CERF |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

|   |               |
|---|---------------|
| 17/18 Contracted general activity (UDA)     | 39,600        |
| Carry forward general activity (UDA)        | 0             |
| 17/18 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,172,558.77 |

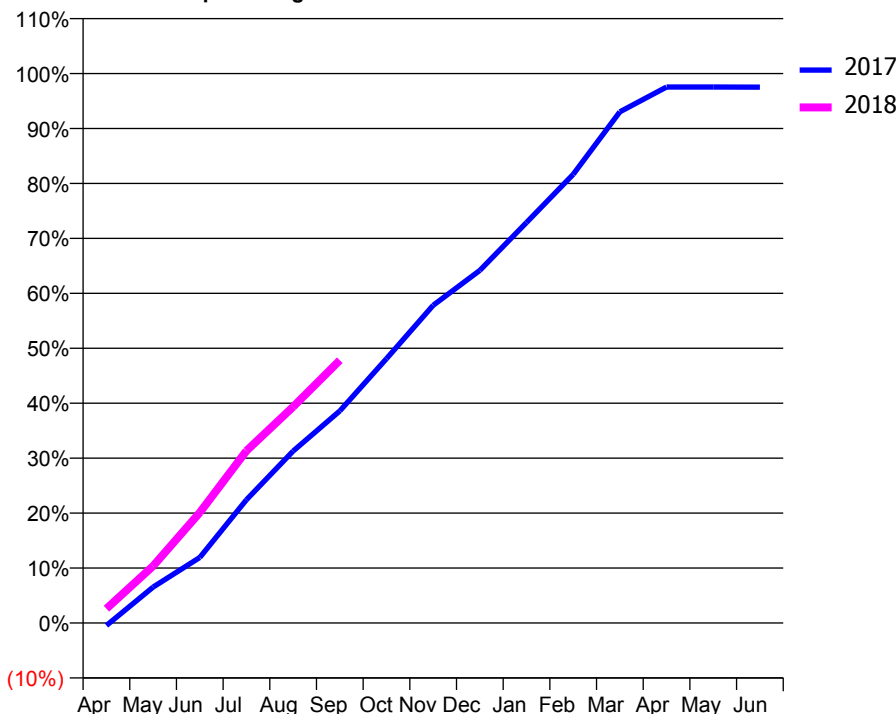
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 13,475      |                               |
| Quarter ending December 2016         | 13,529      | →                             |
| Quarter ending March 2017            | 13,787      | →                             |
| Quarter ending June 2017             | 13,770      | →                             |
| Quarter ending September 2017        | 13,739      | →                             |
| <b>Variance since September 2016</b> | <b>2.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018   |
|-----------|--------|--------|
| April     | -186   | 1,037  |
| May       | 2,586  | 4,107  |
| June      | 4,726  | 7,963  |
| July      | 8,887  | 12,407 |
| August    | 12,389 | 15,582 |
| September | 15,288 | 18,937 |
| October   | 19,053 |        |
| November  | 22,898 |        |
| December  | 25,414 |        |
| January   | 28,865 |        |
| February  | 32,327 |        |
| March     | 36,841 |        |
| April     | 38,629 |        |
| May       | 38,630 |        |
| June      | 38,621 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 511      | 2,934       | 17.4%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,164    | 6,534       | 17.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,580    | 2,934       | 53.9%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,725    | 6,534       | 41.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 791      | 8,702       | 9.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 130      | 8,702       | 1.5%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 299      | 8,702       | 3.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 17          | 94.1%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

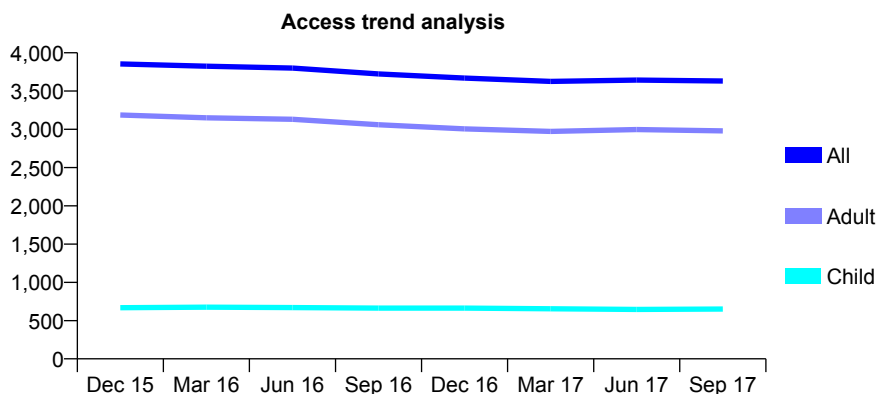
## Q46 - Vital Signs At a Glance Contract Report for 918113/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR JA LEE    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,653      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £331,326.44 |

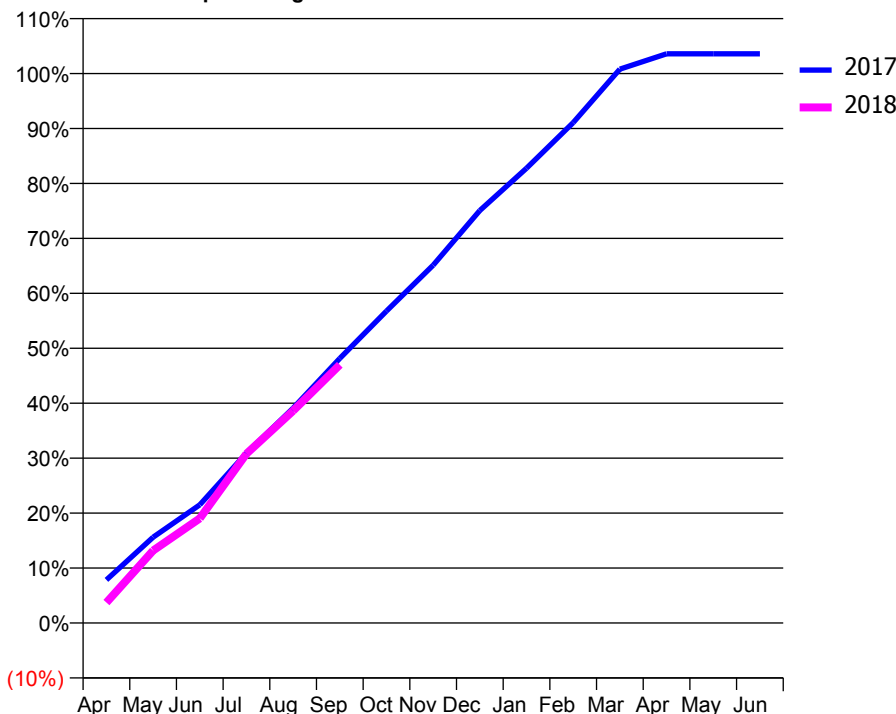
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,724         |                               |
| Quarter ending December 2016         | 3,669         | ↓                             |
| Quarter ending March 2017            | 3,627         | ↓                             |
| Quarter ending June 2017             | 3,643         | →                             |
| Quarter ending September 2017        | 3,631         | →                             |
| <b>Variance since September 2016</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | 836    | 397   |
| May       | 1,663  | 1,405 |
| June      | 2,292  | 2,029 |
| July      | 3,294  | 3,281 |
| August    | 4,166  | 4,115 |
| September | 5,131  | 5,007 |
| October   | 6,049  |       |
| November  | 6,938  |       |
| December  | 7,996  |       |
| January   | 8,817  |       |
| February  | 9,700  |       |
| March     | 10,737 |       |
| April     | 11,034 |       |
| May       | 11,034 |       |
| June      | 11,034 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 593         | 12.8%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 444      | 2,114       | 21.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 383      | 593         | 64.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 900      | 2,114       | 42.6%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 404      | 2,547       | 15.9%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 2,547       | 2.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,547       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

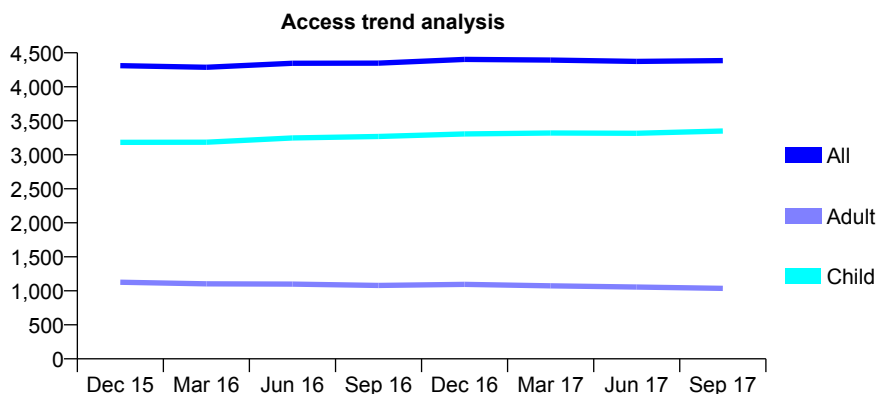
## Q46 - Vital Signs At a Glance Contract Report for 919160/0002 - September 2017

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR CH HEWITT            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/02/2011              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,632      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 1,564       |
| Carry forward orthodontic activity (UOA)    | 54          |
| Baseline contract value                     | £467,616.97 |

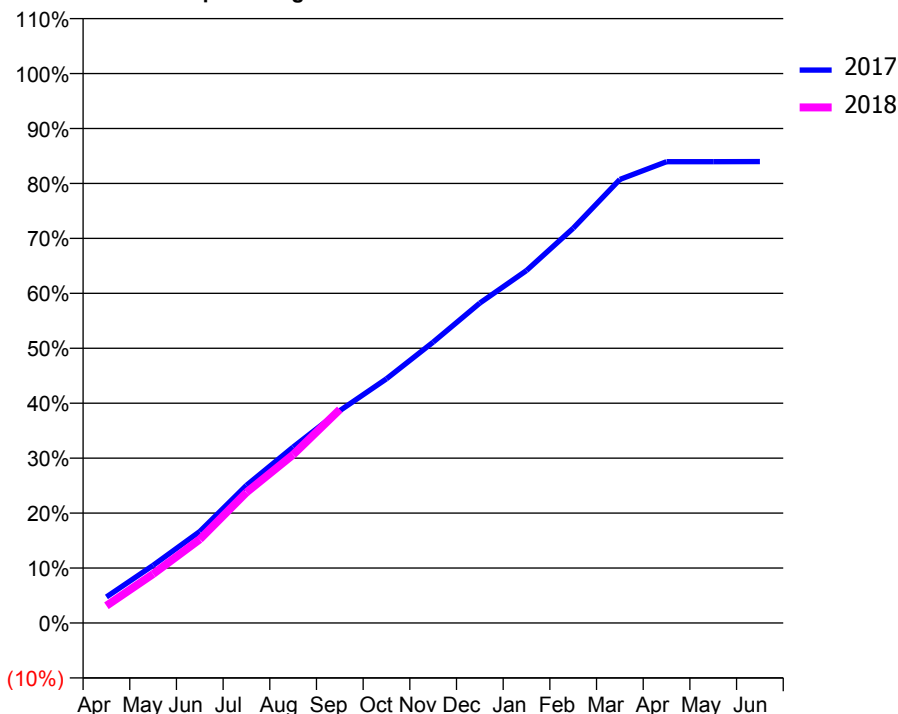
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,348       |                               |
| Quarter ending December 2016         | 4,402       | →                             |
| Quarter ending March 2017            | 4,394       | →                             |
| Quarter ending June 2017             | 4,373       | →                             |
| Quarter ending September 2017        | 4,386       | →                             |
| <b>Variance since September 2016</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 696                               | 459   |
| May       | 1,536                             | 1,306 |
| June      | 2,439                             | 2,229 |
| July      | 3,667                             | 3,479 |
| August    | 4,684                             | 4,483 |
| September | 5,654                             | 5,686 |
| October   | 6,502                             |       |
| November  | 7,481                             |       |
| December  | 8,521                             |       |
| January   | 9,386                             |       |
| February  | 10,513                            |       |
| March     | 11,810                            |       |
| April     | 12,284                            |       |
| May       | 12,285                            |       |
| June      | 12,287                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 436      | 3,090       | 14.1%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 132      | 621         | 21.3%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,905    | 3,090       | 61.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 332      | 621         | 53.5%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 3,374       | 8.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,374       | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,374       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

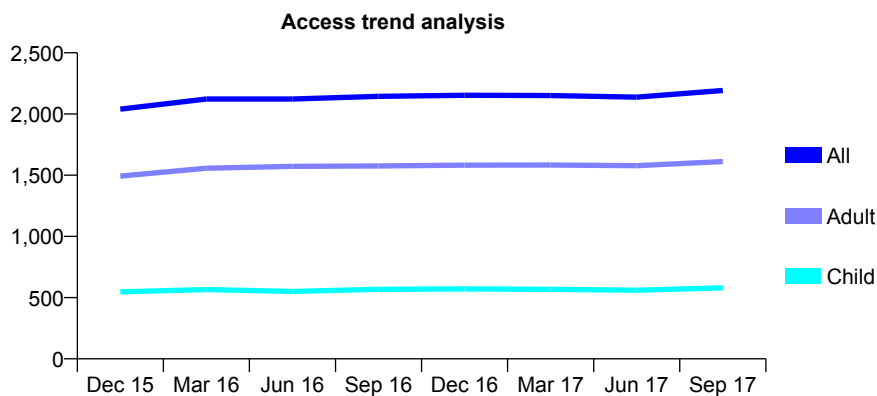
## Q46 - Vital Signs At a Glance Contract Report for 919926/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR DP FLATTERY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 29/04/2010     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,922       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £146,427.09 |

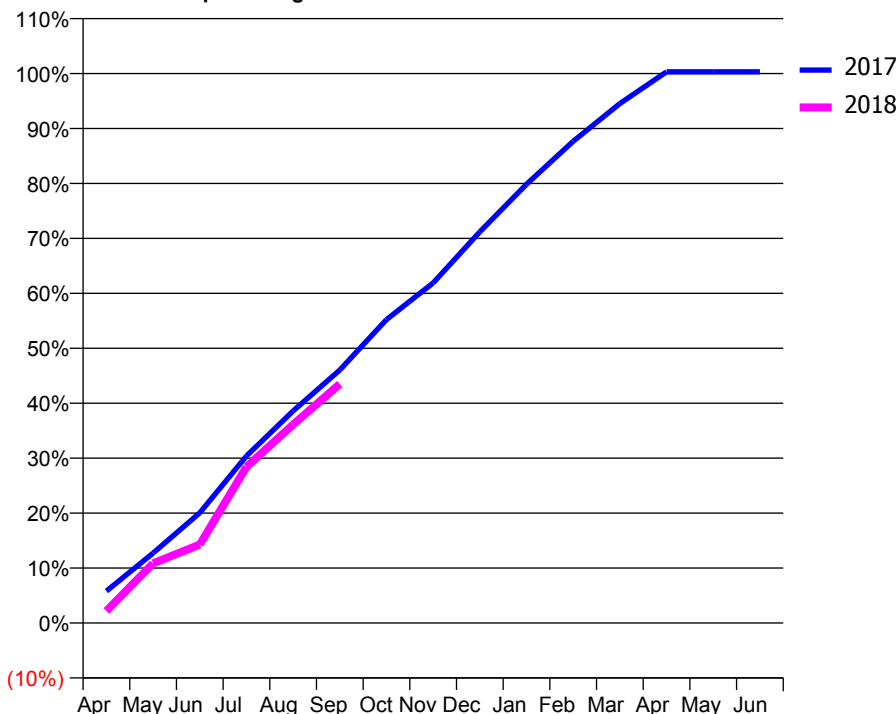
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 2,144       |                               |
| Quarter ending December 2016         | 2,153       | →                             |
| Quarter ending March 2017            | 2,151       | →                             |
| Quarter ending June 2017             | 2,138       | →                             |
| Quarter ending September 2017        | 2,192       | ↑                             |
| <b>Variance since September 2016</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 344                               | 130   |
| May       | 753                               | 643   |
| June      | 1,188                             | 845   |
| July      | 1,799                             | 1,682 |
| August    | 2,285                             | 2,140 |
| September | 2,727                             | 2,575 |
| October   | 3,270                             |       |
| November  | 3,665                             |       |
| December  | 4,215                             |       |
| January   | 4,729                             |       |
| February  | 5,192                             |       |
| March     | 5,598                             |       |
| April     | 5,940                             |       |
| May       | 5,940                             |       |
| June      | 5,941                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 466         | 6.4%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 216      | 1,347       | 16.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 295      | 466         | 63.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 805      | 1,347       | 59.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 1,597       | 5.1%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,597       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 1,597       | 3.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

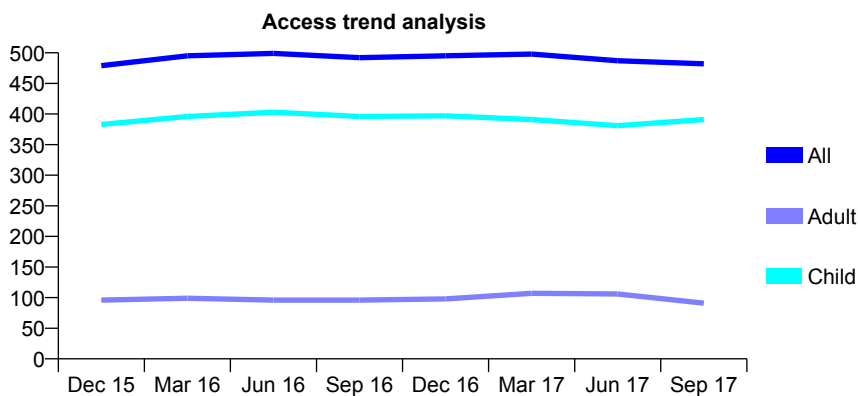
## Q46 - Vital Signs At a Glance Contract Report for 919942/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR N NAEEM   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

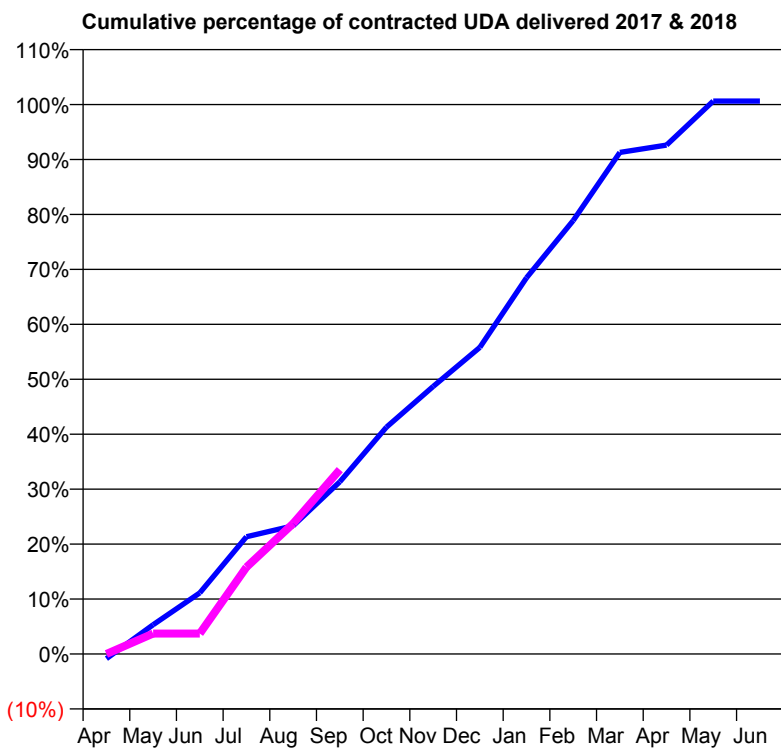
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,770.90 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 492           |                               |
| Quarter ending December 2016         | 495           | →                             |
| Quarter ending March 2017            | 498           | →                             |
| Quarter ending June 2017             | 487           | ↓                             |
| Quarter ending September 2017        | 482           | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -13                               | 0    |
| May       | 80                                | 56   |
| June      | 167                               | 56   |
| July      | 320                               | 237  |
| August    | 350                               | 356  |
| September | 470                               | 503  |
| October   | 619                               |      |
| November  | 730                               |      |
| December  | 837                               |      |
| January   | 1,027                             |      |
| February  | 1,183                             |      |
| March     | 1,369                             |      |
| April     | 1,389                             |      |
| May       | 1,509                             |      |
| June      | 1,509                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 541         | 20.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 49          | 12.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367      | 541         | 67.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 49          | 65.3%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 473         | 0.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 473         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 473         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

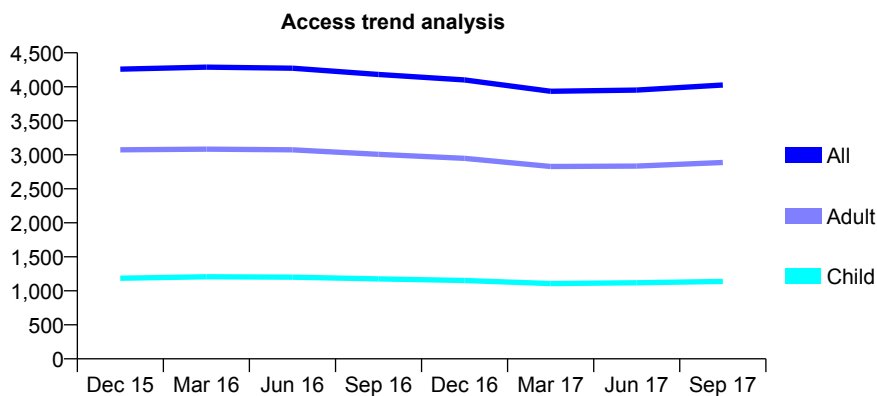
## Q46 - Vital Signs At a Glance Contract Report for 920037/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR C EDWARDS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

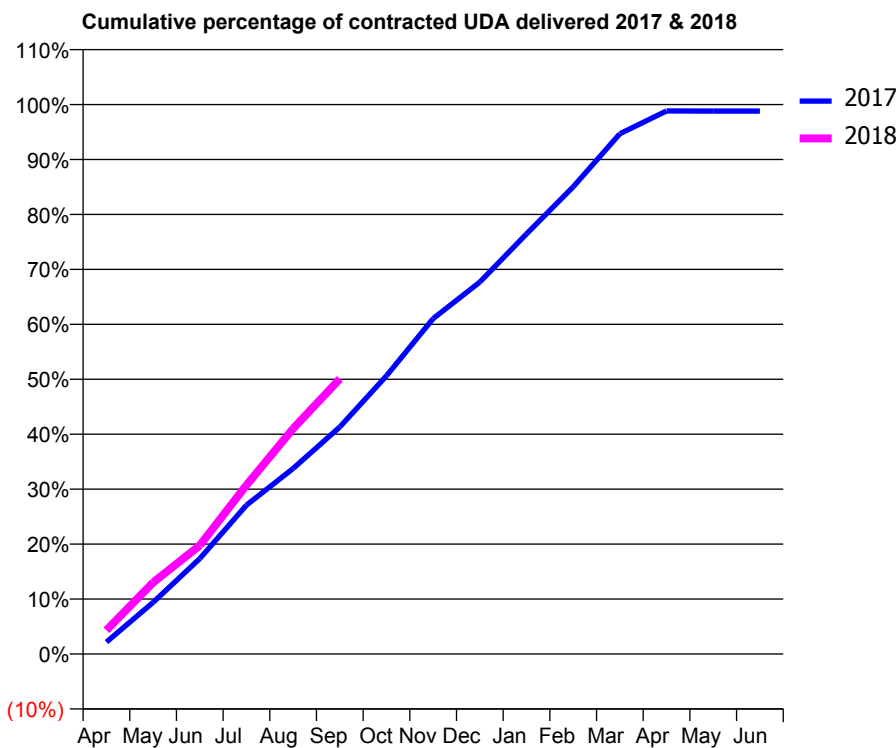
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 12,979      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £392,462.24 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,182         |                               |
| Quarter ending December 2016         | 4,101         | ↓                             |
| Quarter ending March 2017            | 3,935         | ↓                             |
| Quarter ending June 2017             | 3,952         | →                             |
| Quarter ending September 2017        | 4,027         | →                             |
| <b>Variance since September 2016</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 265                               | 563   |
| May       | 1,149                             | 1,688 |
| June      | 2,119                             | 2,564 |
| July      | 3,309                             | 3,990 |
| August    | 4,122                             | 5,323 |
| September | 5,044                             | 6,500 |
| October   | 6,181                             |       |
| November  | 7,452                             |       |
| December  | 8,264                             |       |
| January   | 9,335                             |       |
| February  | 10,380                            |       |
| March     | 11,559                            |       |
| April     | 12,064                            |       |
| May       | 12,063                            |       |
| June      | 12,063                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 986         | 9.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 392      | 2,298       | 17.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 645      | 986         | 65.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,211    | 2,298       | 52.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 330      | 3,070       | 10.7%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,070       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,070       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

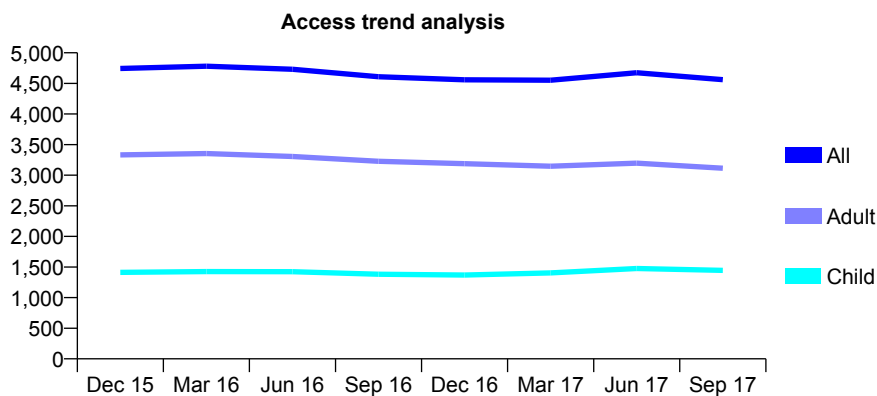
## Q46 - Vital Signs At a Glance Contract Report for 920932/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | 272 Dental Centre |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,128      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £392,855.34 |

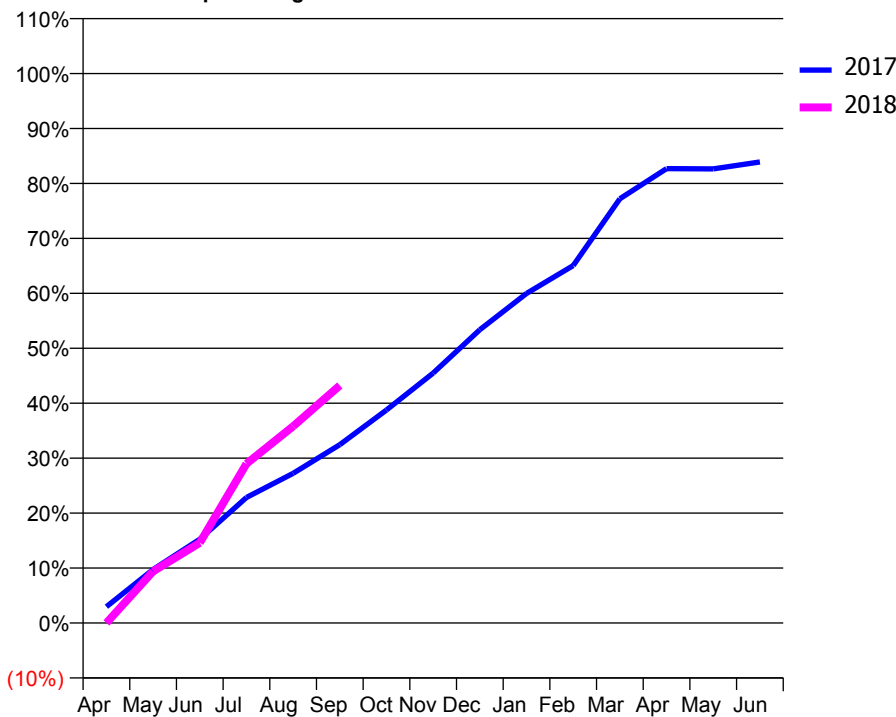
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,610         |                               |
| Quarter ending December 2016         | 4,558         | ↓                             |
| Quarter ending March 2017            | 4,553         | →                             |
| Quarter ending June 2017             | 4,675         | ↑                             |
| Quarter ending September 2017        | 4,561         | ↓                             |
| <b>Variance since September 2016</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 480                               | 0     |
| May       | 1,571                             | 1,516 |
| June      | 2,460                             | 2,353 |
| July      | 3,686                             | 4,673 |
| August    | 4,393                             | 5,775 |
| September | 5,234                             | 6,974 |
| October   | 6,253                             |       |
| November  | 7,338                             |       |
| December  | 8,609                             |       |
| January   | 9,675                             |       |
| February  | 10,490                            |       |
| March     | 12,450                            |       |
| April     | 13,335                            |       |
| May       | 13,330                            |       |
| June      | 13,530                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 983         | 5.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 188      | 1,887       | 10.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403      | 983         | 41.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 815      | 1,887       | 43.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 129      | 2,586       | 5.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,586       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 2,586       | 0.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



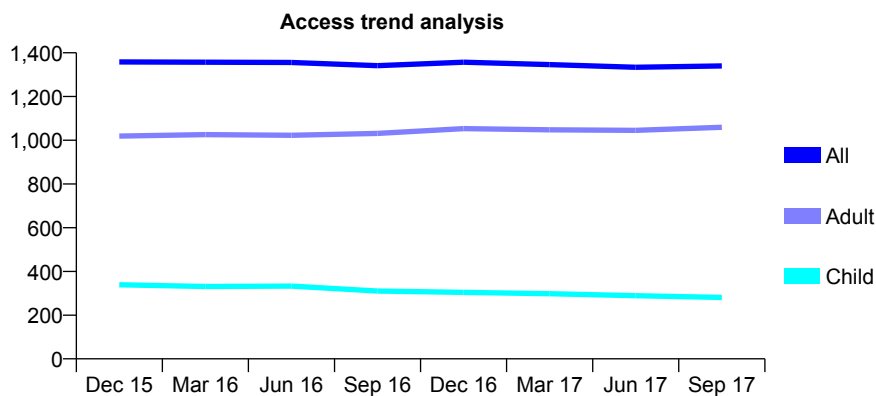
## Q46 - Vital Signs At a Glance Contract Report for 921203/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MRS KV DISS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 3,718      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,931.09 |

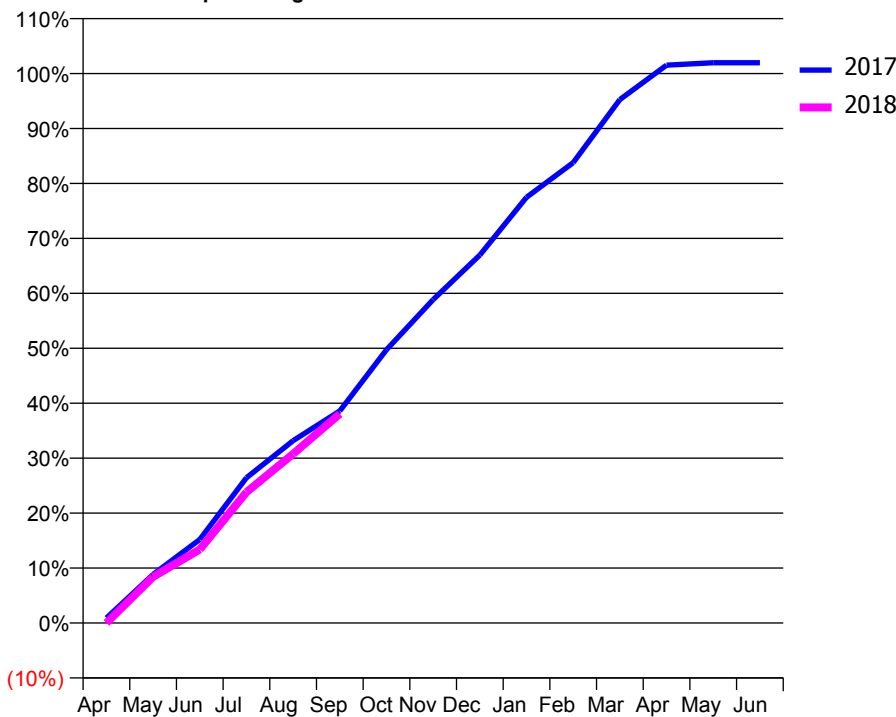
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,341         |                               |
| Quarter ending December 2016         | 1,357         | →                             |
| Quarter ending March 2017            | 1,346         | →                             |
| Quarter ending June 2017             | 1,334         | →                             |
| Quarter ending September 2017        | 1,340         | →                             |
| <b>Variance since September 2016</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 33                                | 0     |
| May       | 329                               | 312   |
| June      | 565                               | 498   |
| July      | 983                               | 885   |
| August    | 1,233                             | 1,145 |
| September | 1,435                             | 1,415 |
| October   | 1,849                             |       |
| November  | 2,188                             |       |
| December  | 2,490                             |       |
| January   | 2,881                             |       |
| February  | 3,115                             |       |
| March     | 3,541                             |       |
| April     | 3,775                             |       |
| May       | 3,791                             |       |
| June      | 3,791                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 216         | 6.5%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 165      | 858         | 19.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159      | 216         | 73.6%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 527      | 858         | 61.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 106      | 937         | 11.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 937         | 2.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 937         | 0.9%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

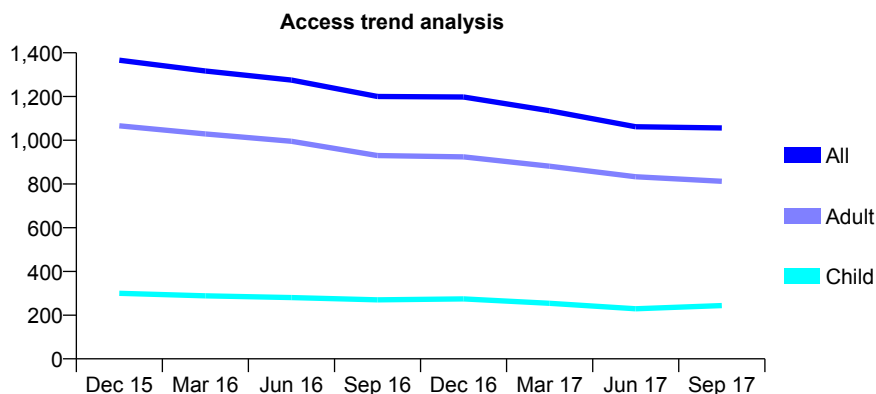
## Q46 - Vital Signs At a Glance Contract Report for 927066/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MR K SEDEHIZADEH |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 4,078       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,349.74 |

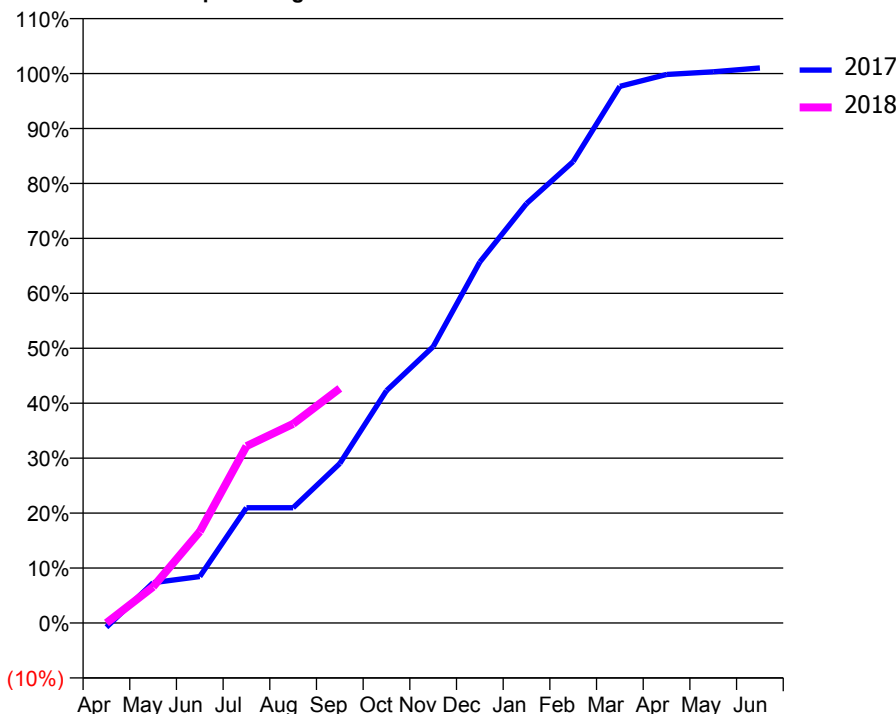
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 1,200          |                               |
| Quarter ending December 2016         | 1,198          | →                             |
| Quarter ending March 2017            | 1,135          | ↓                             |
| Quarter ending June 2017             | 1,062          | ↓                             |
| Quarter ending September 2017        | 1,056          | →                             |
| <b>Variance since September 2016</b> | <b>(12.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018  |
|-----------|-------|-------|
| April     | -32   | 0     |
| May       | 299   | 269   |
| June      | 345   | 679   |
| July      | 856   | 1,313 |
| August    | 856   | 1,478 |
| September | 1,184 | 1,741 |
| October   | 1,724 |       |
| November  | 2,051 |       |
| December  | 2,680 |       |
| January   | 3,113 |       |
| February  | 3,425 |       |
| March     | 3,983 |       |
| April     | 4,071 |       |
| May       | 4,091 |       |
| June      | 4,120 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 161         | 6.8%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 74       | 459         | 16.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 76       | 161         | 47.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 157      | 459         | 34.2%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 578         | 14.4%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 578         | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 578         | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

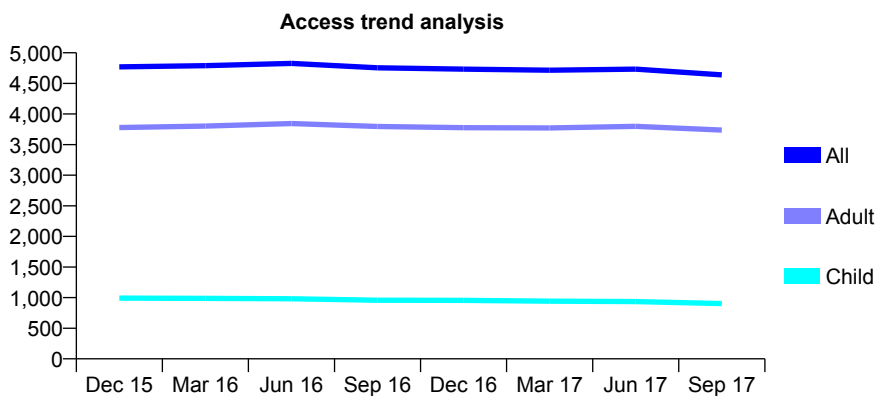
## Q46 - Vital Signs At a Glance Contract Report for 931594/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MISS SL WATSON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

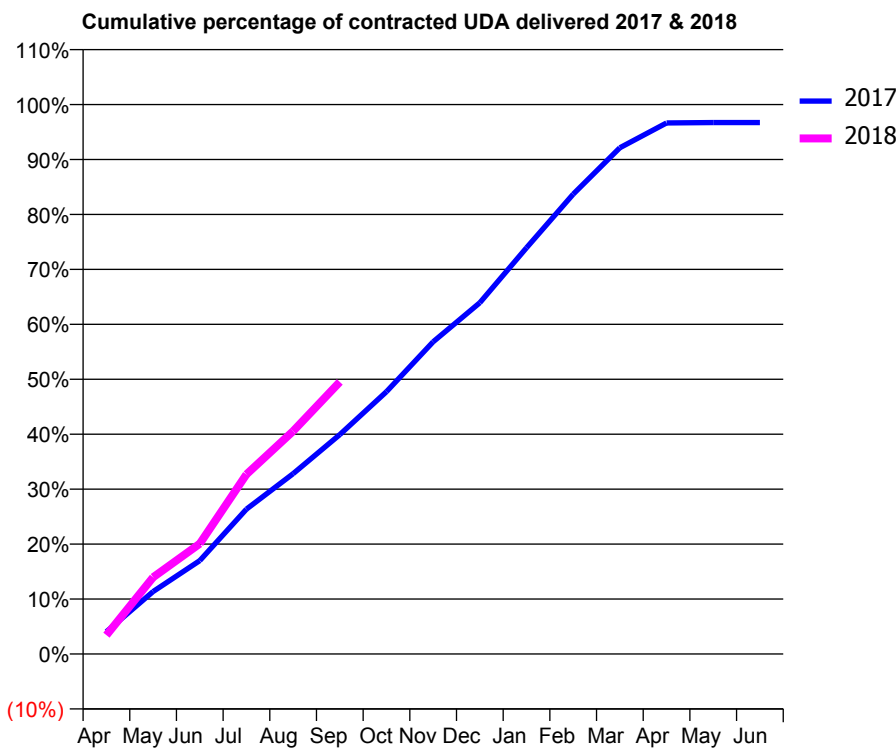
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,492      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £342,936.84 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 4,755         |                               |
| Quarter ending December 2016         | 4,733         | →                             |
| Quarter ending March 2017            | 4,715         | →                             |
| Quarter ending June 2017             | 4,734         | →                             |
| Quarter ending September 2017        | 4,640         | ↓                             |
| <b>Variance since September 2016</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 588                               | 496   |
| May       | 1,647                             | 2,023 |
| June      | 2,464                             | 2,910 |
| July      | 3,821                             | 4,738 |
| August    | 4,755                             | 5,879 |
| September | 5,785                             | 7,175 |
| October   | 6,920                             |       |
| November  | 8,233                             |       |
| December  | 9,265                             |       |
| January   | 10,714                            |       |
| February  | 12,127                            |       |
| March     | 13,351                            |       |
| April     | 14,005                            |       |
| May       | 14,018                            |       |
| June      | 14,018                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 711         | 9.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 610      | 2,976       | 20.5%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 394      | 711         | 55.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,403    | 2,976       | 47.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 378      | 3,401       | 11.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 3,401       | 1.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 3,401       | 2.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

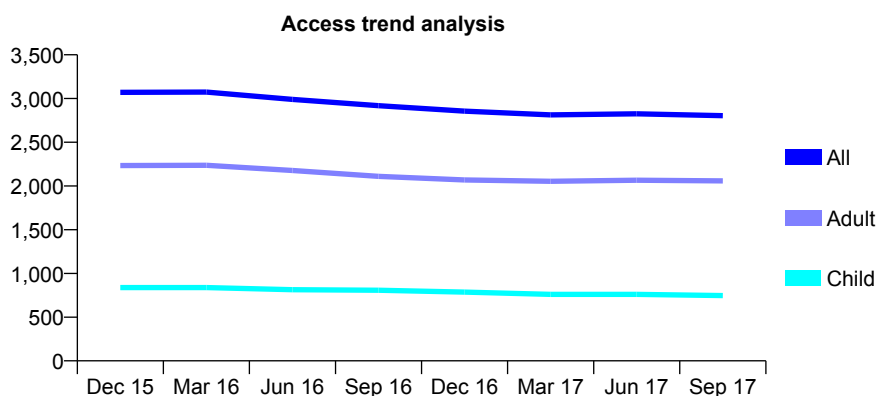
## Q46 - Vital Signs At a Glance Contract Report for 932841/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR HR HABIBI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

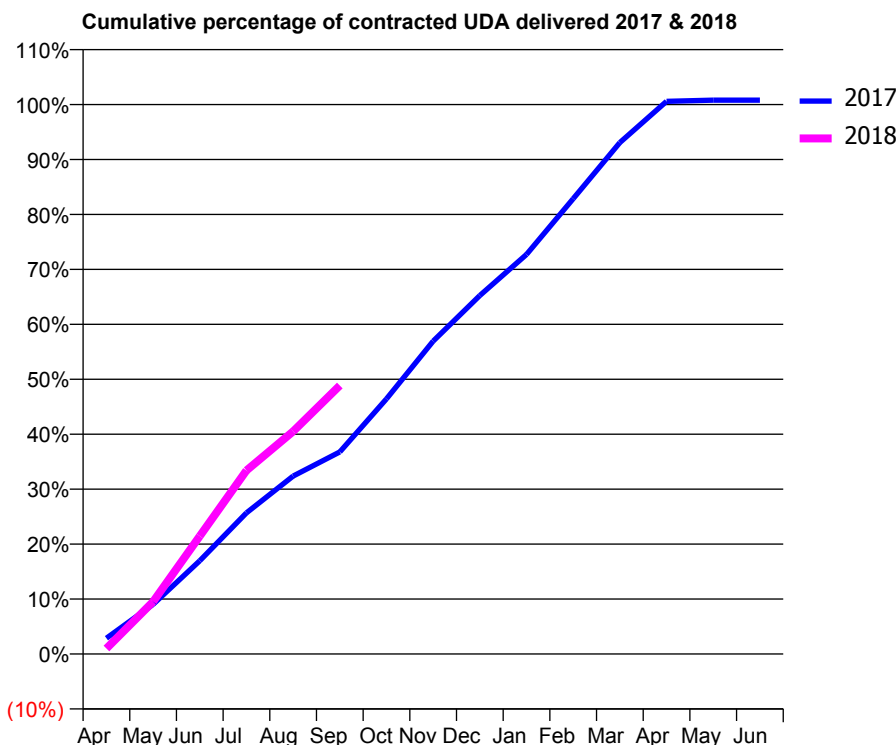
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 9,416       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £306,878.49 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,918         |                               |
| Quarter ending December 2016         | 2,855         | ↓                             |
| Quarter ending March 2017            | 2,813         | ↓                             |
| Quarter ending June 2017             | 2,825         | →                             |
| Quarter ending September 2017        | 2,804         | →                             |
| <b>Variance since September 2016</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 272                               | 94    |
| May       | 850                               | 898   |
| June      | 1,599                             | 2,021 |
| July      | 2,418                             | 3,146 |
| August    | 3,049                             | 3,814 |
| September | 3,464                             | 4,600 |
| October   | 4,372                             |       |
| November  | 5,361                             |       |
| December  | 6,143                             |       |
| January   | 6,847                             |       |
| February  | 7,802                             |       |
| March     | 8,765                             |       |
| April     | 9,471                             |       |
| May       | 9,492                             |       |
| June      | 9,492                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 517         | 8.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 381      | 1,590       | 24.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 256      | 517         | 49.5%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 744      | 1,590       | 46.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 222      | 1,834       | 12.1%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 1,834       | 1.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 1,834       | 3.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

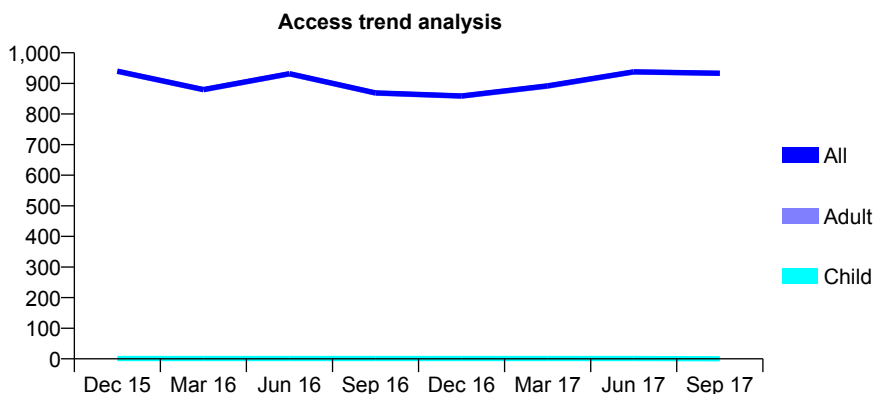
## Q46 - Vital Signs At a Glance Contract Report for 935581/0001 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR MH AL-SHARKAWI |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,987      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £99,375.04 |

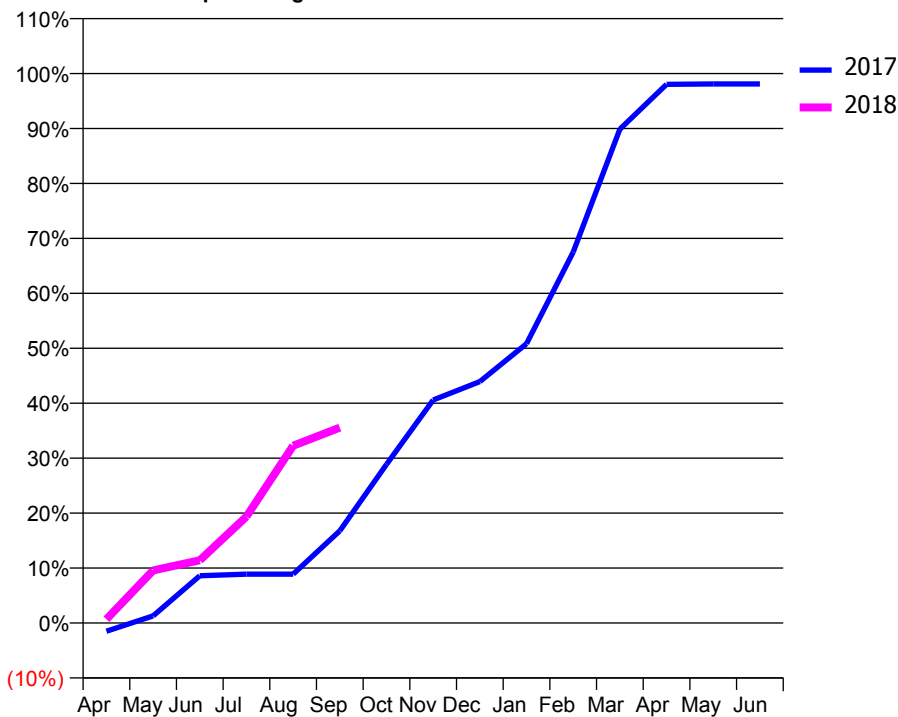
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 869         |                               |
| Quarter ending December 2016         | 859         | ↓                             |
| Quarter ending March 2017            | 892         | ↑                             |
| Quarter ending June 2017             | 938         | ↑                             |
| Quarter ending September 2017        | 933         | →                             |
| <b>Variance since September 2016</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -45                               | 20    |
| May       | 39                                | 286   |
| June      | 257                               | 341   |
| July      | 266                               | 579   |
| August    | 266                               | 963   |
| September | 501                               | 1,062 |
| October   | 862                               |       |
| November  | 1,213                             |       |
| December  | 1,312                             |       |
| January   | 1,518                             |       |
| February  | 2,016                             |       |
| March     | 2,684                             |       |
| April     | 2,928                             |       |
| May       | 2,930                             |       |
| June      | 2,930                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 295         | 8.5%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 295         | 5.8%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 251         | 12.0%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 251         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 251         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

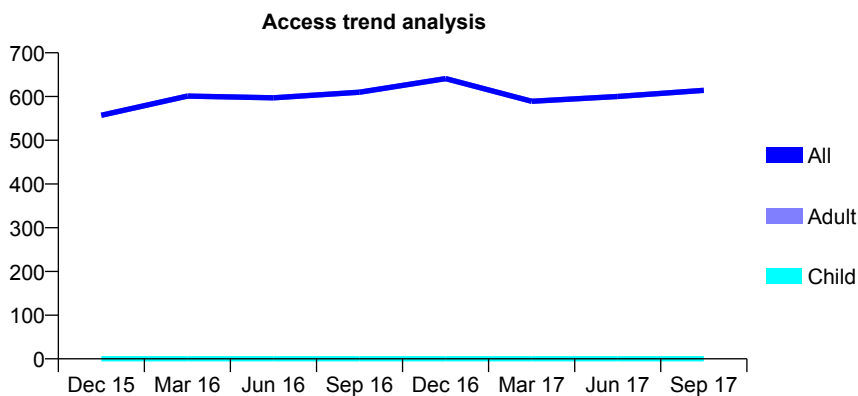
## Q46 - Vital Signs At a Glance Contract Report for 935581/0004 - September 2017

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR MH AL-SHARKAWI |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/05/2010        |
| Contract end date    |                   |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,426.93 |

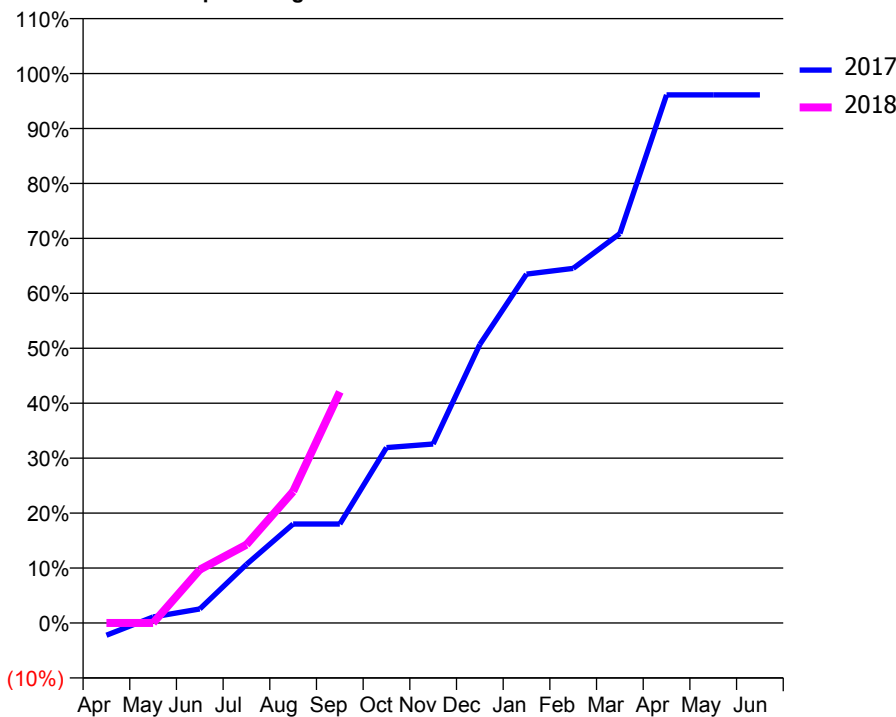
### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 610         |                               |
| Quarter ending December 2016         | 641         | ↑                             |
| Quarter ending March 2017            | 589         | ↓                             |
| Quarter ending June 2017             | 600         | →                             |
| Quarter ending September 2017        | 614         | ↑                             |
| <b>Variance since September 2016</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -45                               | 0    |
| May       | 22                                | 0    |
| June      | 51                                | 194  |
| July      | 213                               | 285  |
| August    | 360                               | 479  |
| September | 360                               | 841  |
| October   | 639                               |      |
| November  | 652                               |      |
| December  | 1,014                             |      |
| January   | 1,270                             |      |
| February  | 1,291                             |      |
| March     | 1,417                             |      |
| April     | 1,922                             |      |
| May       | 1,922                             |      |
| June      | 1,922                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 240         | 3.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 240         | 4.6%     | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 171         | 12.3%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 171         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 171         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

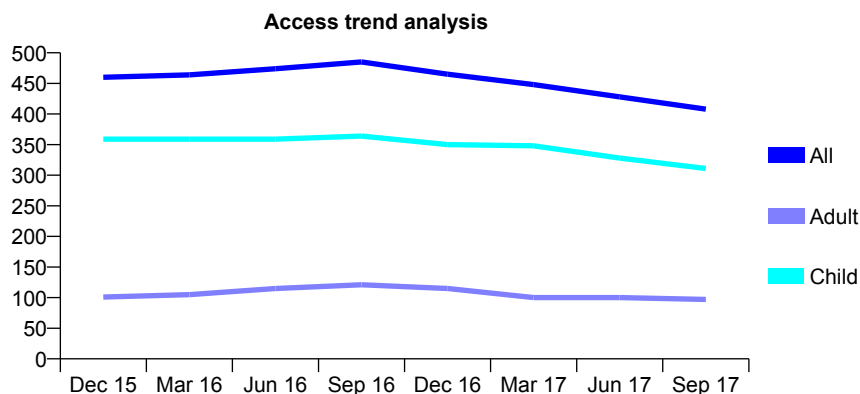
## Q46 - Vital Signs At a Glance Contract Report for 951366/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR T IDREES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2009   |
| Contract end date    |              |

|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,140      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,441.28 |

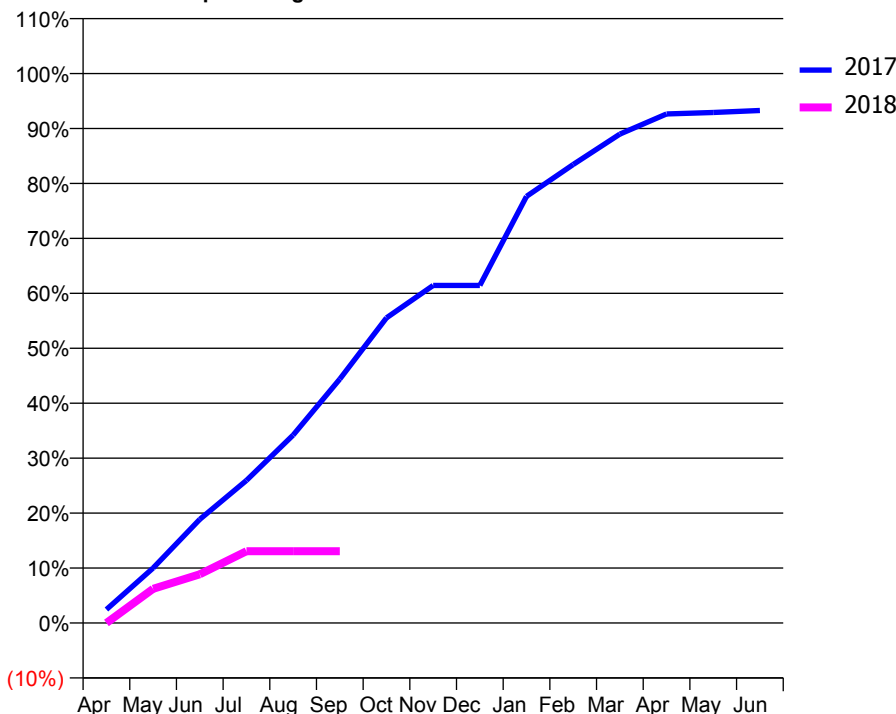
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 485            |                               |
| Quarter ending December 2016         | 465            | ↓                             |
| Quarter ending March 2017            | 448            | ↓                             |
| Quarter ending June 2017             | 428            | ↓                             |
| Quarter ending September 2017        | 408            | ↓                             |
| <b>Variance since September 2016</b> | <b>(15.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017  | 2018 |
|-----------|-------|------|
| April     | 28    | 0    |
| May       | 114   | 71   |
| June      | 215   | 101  |
| July      | 296   | 149  |
| August    | 390   | 149  |
| September | 506   | 149  |
| October   | 633   |      |
| November  | 700   |      |
| December  | 700   |      |
| January   | 885   |      |
| February  | 951   |      |
| March     | 1,014 |      |
| April     | 1,056 |      |
| May       | 1,059 |      |
| June      | 1,063 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 101         | 1.0%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 15          | 0.0%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 79       | 101         | 78.2%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 15          | 100.0%   | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 86          | 0.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 86          | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 86          | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



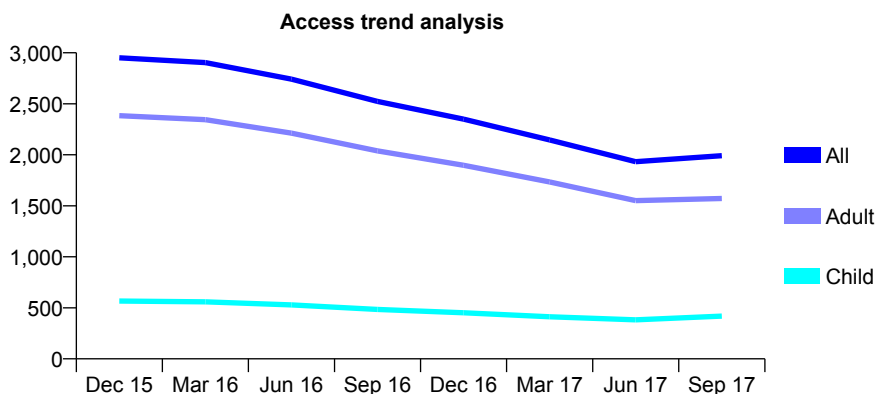
## Q46 - Vital Signs At a Glance Contract Report for 951404/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR L KNIGHT  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 7,792       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £190,752.34 |

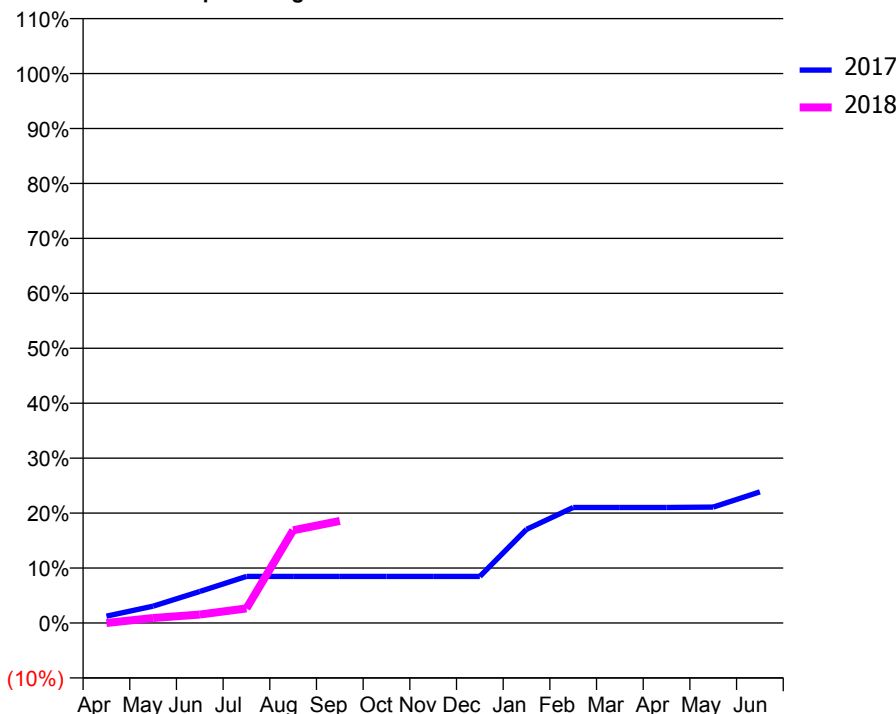
### ACCESS\*

| Patients seen in 24 months           | Total          | Change since previous quarter |
|--------------------------------------|----------------|-------------------------------|
| Quarter ending September 2016        | 2,523          |                               |
| Quarter ending December 2016         | 2,350          | ↓                             |
| Quarter ending March 2017            | 2,146          | ↓                             |
| Quarter ending June 2017             | 1,933          | ↓                             |
| Quarter ending September 2017        | 1,991          | ↑                             |
| <b>Variance since September 2016</b> | <b>(21.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 97                                | 0     |
| May       | 238                               | 71    |
| June      | 446                               | 121   |
| July      | 661                               | 207   |
| August    | 661                               | 1,315 |
| September | 661                               | 1,448 |
| October   | 661                               |       |
| November  | 661                               |       |
| December  | 661                               |       |
| January   | 1,329                             |       |
| February  | 1,639                             |       |
| March     | 1,639                             |       |
| April     | 1,639                             |       |
| May       | 1,644                             |       |
| June      | 1,860                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 265         | 7.2%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 74       | 839         | 8.8%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 63       | 265         | 23.8%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 218      | 839         | 26.0%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 1,025       | 4.7%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,025       | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,025       | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

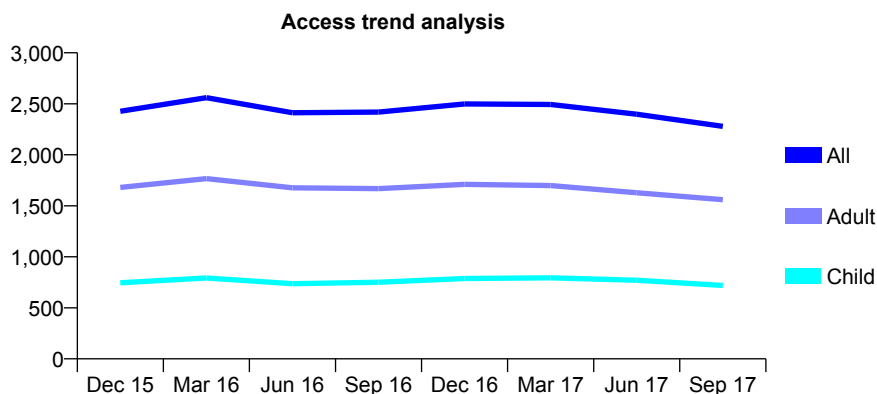
## Q46 - Vital Signs At a Glance Contract Report for 959588/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR A KHAN    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 5,311       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £158,496.87 |

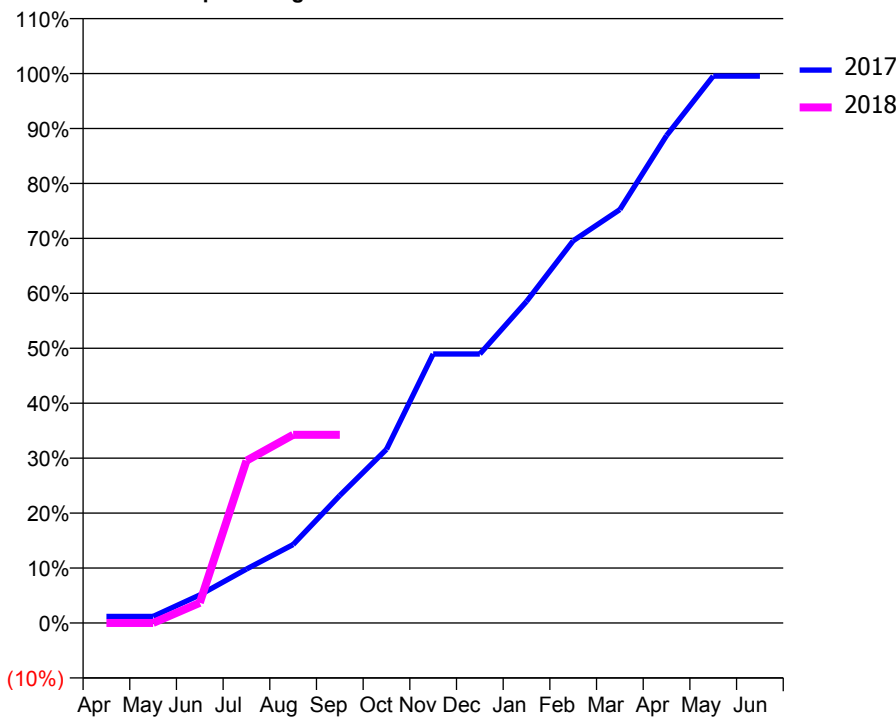
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,419         |                               |
| Quarter ending December 2016         | 2,499         | ↑                             |
| Quarter ending March 2017            | 2,493         | →                             |
| Quarter ending June 2017             | 2,398         | ↓                             |
| Quarter ending September 2017        | 2,279         | ↓                             |
| <b>Variance since September 2016</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 85                                | 0     |
| May       | 85                                | 0     |
| June      | 361                               | 195   |
| July      | 694                               | 1,570 |
| August    | 1,010                             | 1,820 |
| September | 1,644                             | 1,820 |
| October   | 2,238                             |       |
| November  | 3,467                             |       |
| December  | 3,467                             |       |
| January   | 4,145                             |       |
| February  | 4,926                             |       |
| March     | 5,328                             |       |
| April     | 6,281                             |       |
| May       | 7,047                             |       |
| June      | 7,047                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 620         | 16.6%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 132      | 1,006       | 13.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 269      | 620         | 43.4%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 440      | 1,006       | 43.7%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 828         | 7.0%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 828         | 0.7%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 828         | 0.1%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

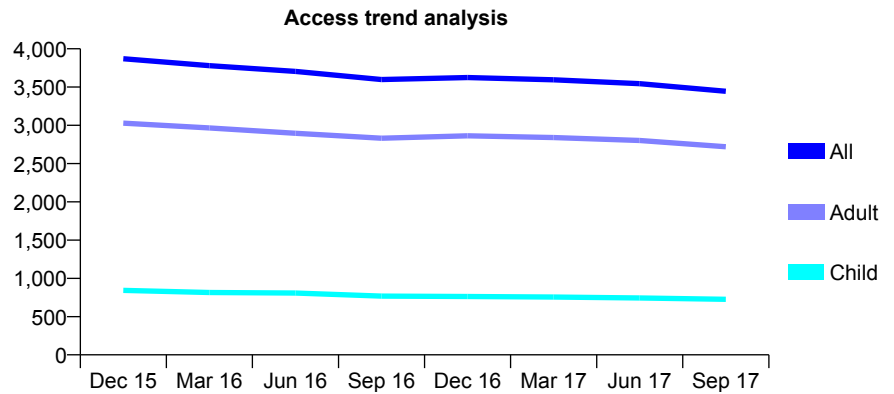
## Q46 - Vital Signs At a Glance Contract Report for 959782/0003 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR J MUSA    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 14,431      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £389,100.09 |

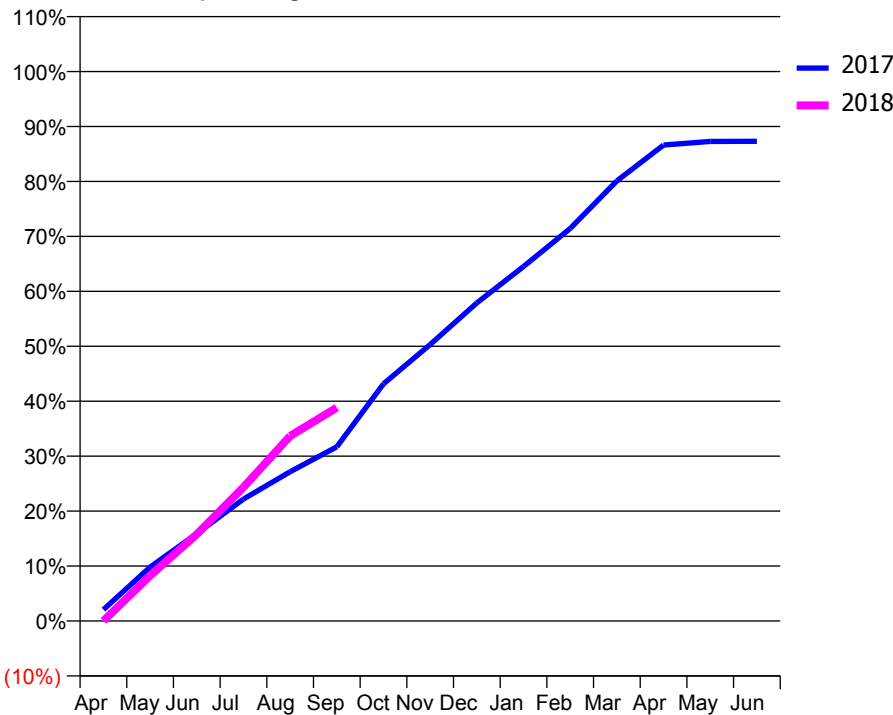
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,599         |                               |
| Quarter ending December 2016         | 3,624         | →                             |
| Quarter ending March 2017            | 3,595         | →                             |
| Quarter ending June 2017             | 3,544         | ↓                             |
| Quarter ending September 2017        | 3,445         | ↓                             |
| <b>Variance since September 2016</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 298                               | 0     |
| May       | 1,418                             | 1,193 |
| June      | 2,297                             | 2,279 |
| July      | 3,204                             | 3,514 |
| August    | 3,919                             | 4,859 |
| September | 4,576                             | 5,603 |
| October   | 6,230                             |       |
| November  | 7,263                             |       |
| December  | 8,352                             |       |
| January   | 9,311                             |       |
| February  | 10,308                            |       |
| March     | 11,558                            |       |
| April     | 12,501                            |       |
| May       | 12,596                            |       |
| June      | 12,599                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 569         | 13.9%    | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 486      | 2,185       | 22.2%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 343      | 569         | 60.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,220    | 2,185       | 55.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 177      | 2,412       | 7.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 2,412       | 3.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 2,412       | 1.4%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

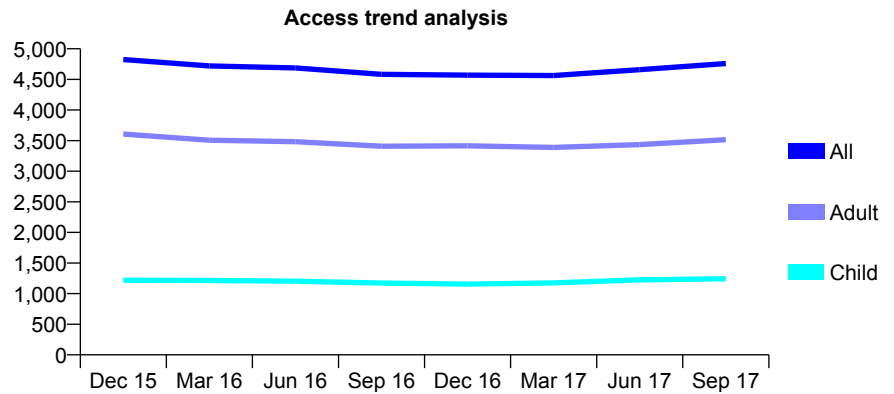
## Q46 - Vital Signs At a Glance Contract Report for 959782/0004 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR J MUSA    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2013   |
| Contract end date    |              |

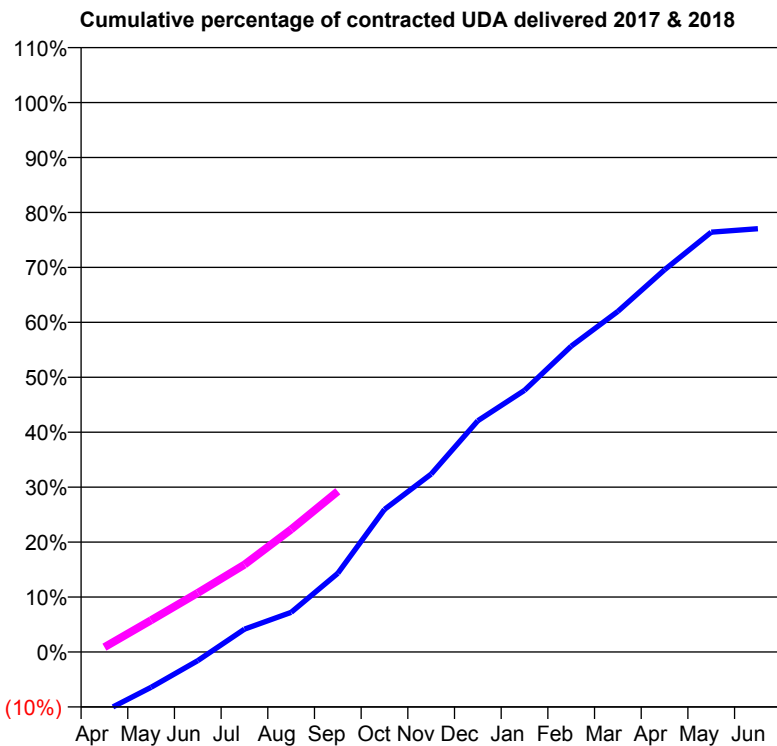
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 16,900      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £415,092.52 |

### ACCESS\*

| Patients seen in 24 months           | Total       | Change since previous quarter |
|--------------------------------------|-------------|-------------------------------|
| Quarter ending September 2016        | 4,583       |                               |
| Quarter ending December 2016         | 4,570       | →                             |
| Quarter ending March 2017            | 4,564       | →                             |
| Quarter ending June 2017             | 4,660       | ↑                             |
| Quarter ending September 2017        | 4,759       | ↑                             |
| <b>Variance since September 2016</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | -1,827                            | 148   |
| May       | -1,090                            | 977   |
| June      | -268                              | 1,818 |
| July      | 705                               | 2,690 |
| August    | 1,221                             | 3,772 |
| September | 2,422                             | 4,942 |
| October   | 4,388                             |       |
| November  | 5,474                             |       |
| December  | 7,113                             |       |
| January   | 8,047                             |       |
| February  | 9,406                             |       |
| March     | 10,476                            |       |
| April     | 11,757                            |       |
| May       | 12,913                            |       |
| June      | 13,017                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,044       | 9.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 358      | 2,821       | 12.7%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 638      | 1,044       | 61.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,753    | 2,821       | 62.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 198      | 2,710       | 7.3%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 2,710       | 2.8%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 2,710       | 0.8%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

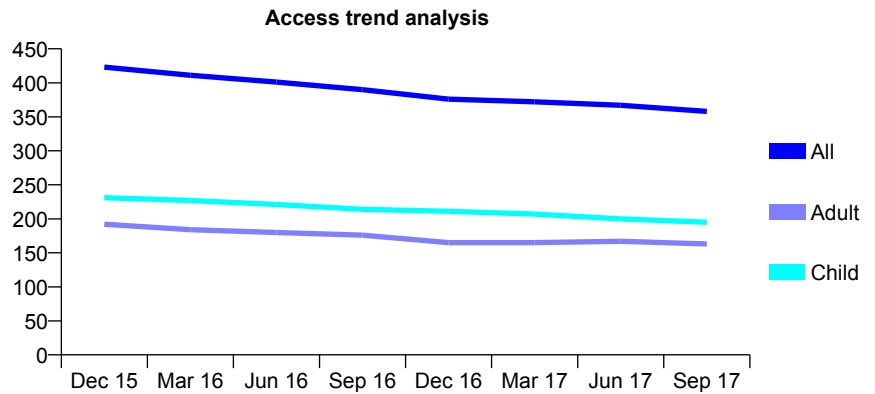
## Q46 - Vital Signs At a Glance Contract Report for 960888/0001 - September 2017

|                      |                |
|----------------------|----------------|
| Name or company name | MR SW ANDERTON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2007     |
| Contract end date    |                |

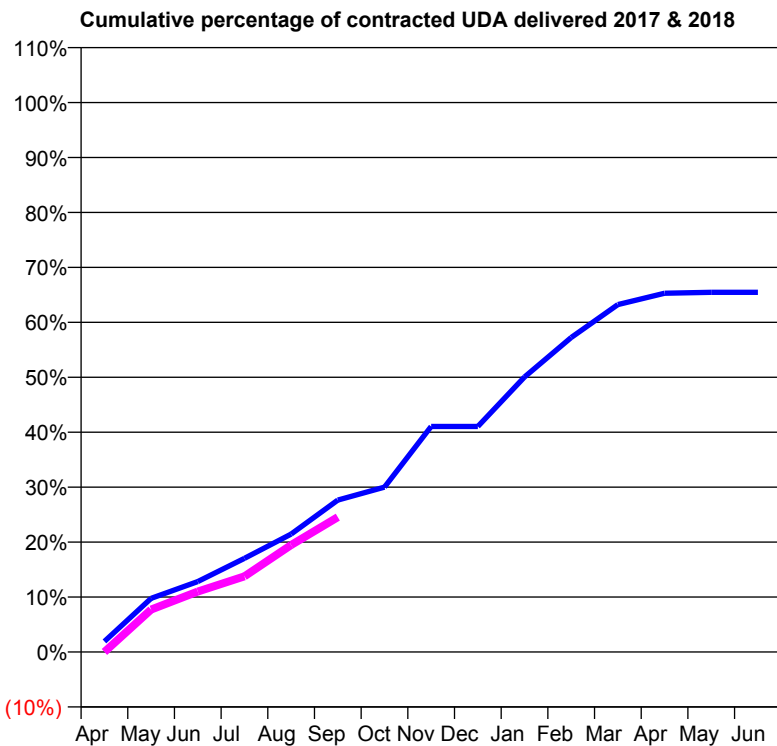
|   |            |
|---|------------|
| 17/18 Contracted general activity (UDA)     | 1,700      |
| Carry forward general activity (UDA)        | 0          |
| 17/18 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,773.86 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 390           |                               |
| Quarter ending December 2016         | 376           | ↓                             |
| Quarter ending March 2017            | 372           | ↓                             |
| Quarter ending June 2017             | 367           | ↓                             |
| Quarter ending September 2017        | 358           | ↓                             |
| <b>Variance since September 2016</b> | <b>(8.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | 33                                | 0    |
| May       | 166                               | 131  |
| June      | 218                               | 187  |
| July      | 290                               | 234  |
| August    | 365                               | 331  |
| September | 470                               | 417  |
| October   | 510                               |      |
| November  | 698                               |      |
| December  | 698                               |      |
| January   | 851                               |      |
| February  | 973                               |      |
| March     | 1,075                             |      |
| April     | 1,110                             |      |
| May       | 1,113                             |      |
| June      | 1,113                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 167         | 3.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 93          | 6.5%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 167         | 79.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 68       | 93          | 73.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 240         | 0.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 240         | 0.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 240         | 0.0%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

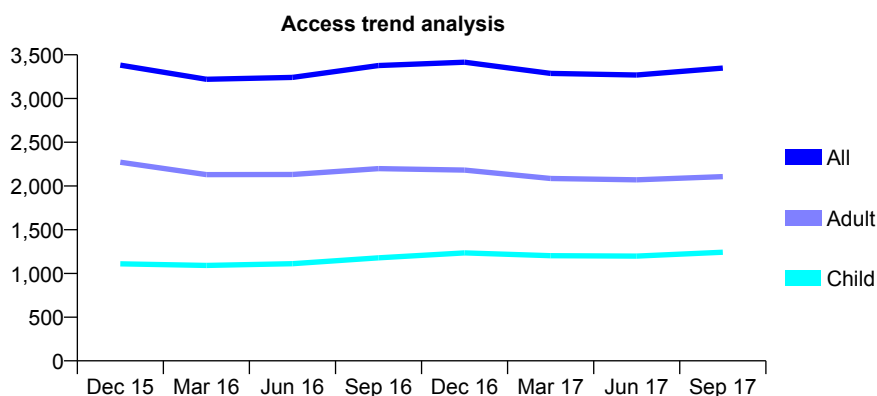
## Q46 - Vital Signs At a Glance Contract Report for 962872/0001 - September 2017

|                      |              |
|----------------------|--------------|
| Name or company name | MR SC LI     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2011   |
| Contract end date    |              |

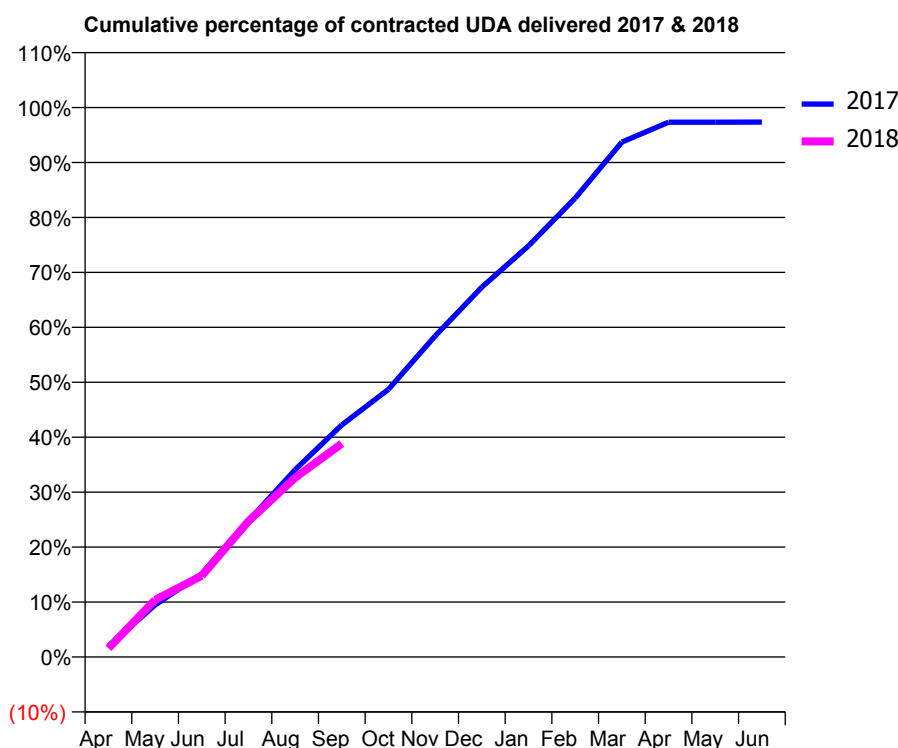
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 10,303      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,675.03 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,377         |                               |
| Quarter ending December 2016         | 3,416         | →                             |
| Quarter ending March 2017            | 3,288         | ↓                             |
| Quarter ending June 2017             | 3,269         | →                             |
| Quarter ending September 2017        | 3,349         | ↑                             |
| <b>Variance since September 2016</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 207                               | 165   |
| May       | 977                               | 1,071 |
| June      | 1,560                             | 1,525 |
| July      | 2,553                             | 2,546 |
| August    | 3,512                             | 3,360 |
| September | 4,352                             | 4,003 |
| October   | 5,020                             |       |
| November  | 6,019                             |       |
| December  | 6,935                             |       |
| January   | 7,709                             |       |
| February  | 8,604                             |       |
| March     | 9,655                             |       |
| April     | 10,028                            |       |
| May       | 10,028                            |       |
| June      | 10,029                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 963         | 7.9%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 199      | 1,556       | 12.8%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 597      | 963         | 62.0%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 925      | 1,556       | 59.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 174      | 2,337       | 7.4%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,337       | 0.4%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,337       | 0.2%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

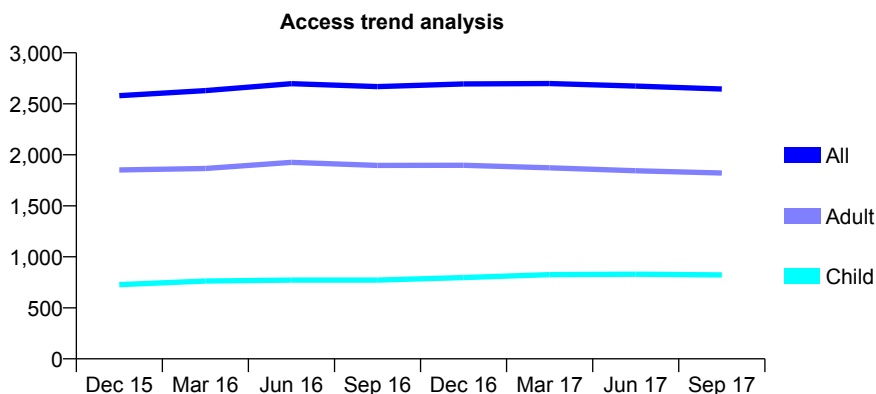
## Q46 - Vital Signs At a Glance Contract Report for 967378/0001 - September 2017

|                      |                  |
|----------------------|------------------|
| Name or company name | MRS A VITKUNIENE |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

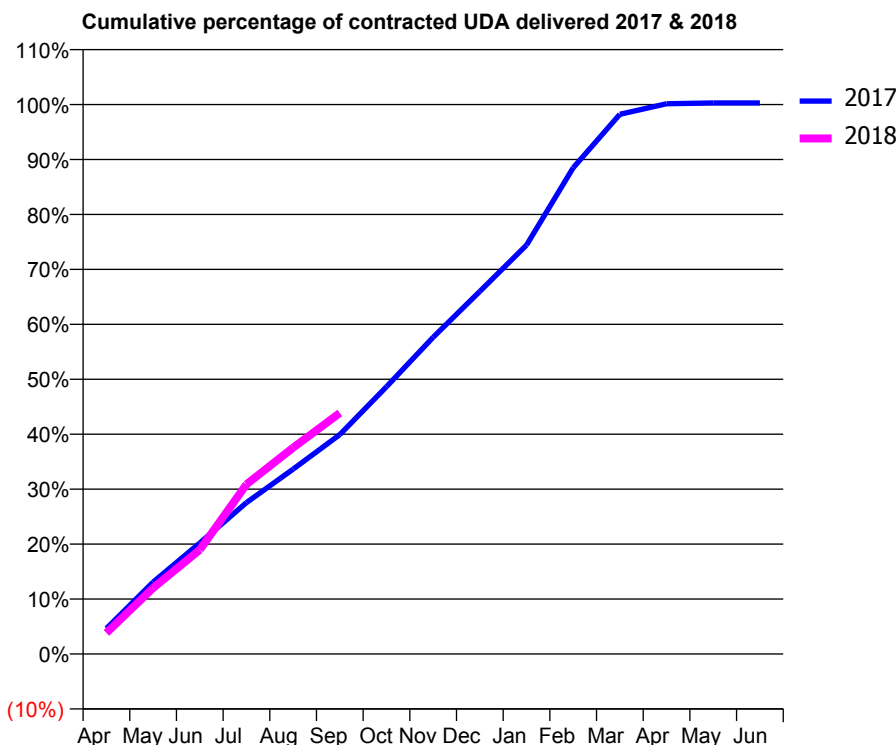
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 8,185       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £221,050.26 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 2,668         |                               |
| Quarter ending December 2016         | 2,695         | →                             |
| Quarter ending March 2017            | 2,699         | →                             |
| Quarter ending June 2017             | 2,674         | →                             |
| Quarter ending September 2017        | 2,645         | ↓                             |
| <b>Variance since September 2016</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2017                              | 2018  |
| April     | 380                               | 315   |
| May       | 1,071                             | 985   |
| June      | 1,653                             | 1,553 |
| July      | 2,256                             | 2,528 |
| August    | 2,753                             | 3,074 |
| September | 3,269                             | 3,590 |
| October   | 3,981                             |       |
| November  | 4,718                             |       |
| December  | 5,401                             |       |
| January   | 6,090                             |       |
| February  | 7,244                             |       |
| March     | 8,039                             |       |
| April     | 8,196                             |       |
| May       | 8,208                             |       |
| June      | 8,208                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 409         | 8.6%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 208      | 941         | 22.1%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 124      | 409         | 30.3%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 227      | 941         | 24.1%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 316      | 1,292       | 24.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,292       | 0.9%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,292       | 0.5%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



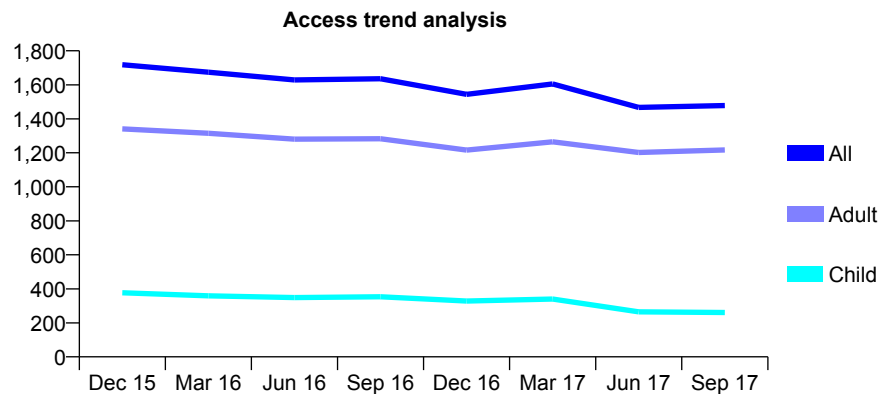
## Q46 - Vital Signs At a Glance Contract Report for 982830/0001 - September 2017

|                      |               |
|----------------------|---------------|
| Name or company name | MR GT BENNETT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

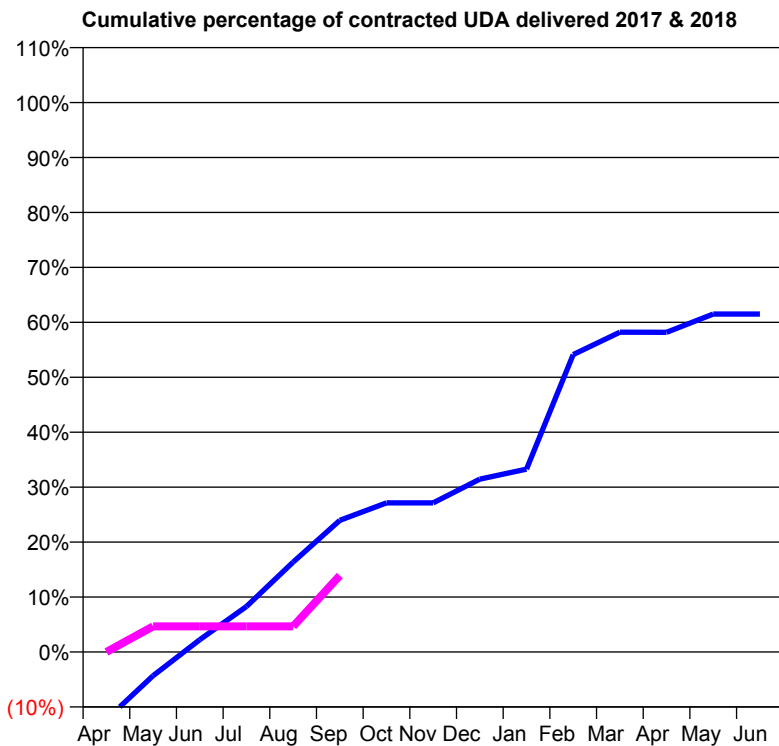
|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 6,562       |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,069.99 |

### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 1,636         |                               |
| Quarter ending December 2016         | 1,544         | ↓                             |
| Quarter ending March 2017            | 1,605         | ↑                             |
| Quarter ending June 2017             | 1,467         | ↓                             |
| Quarter ending September 2017        | 1,478         | →                             |
| <b>Variance since September 2016</b> | <b>(9.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2017                              | 2018 |
| April     | -807                              | 0    |
| May       | -284                              | 306  |
| June      | 147                               | 306  |
| July      | 544                               | 306  |
| August    | 1,074                             | 306  |
| September | 1,573                             | 913  |
| October   | 1,781                             |      |
| November  | 1,781                             |      |
| December  | 2,064                             |      |
| January   | 2,184                             |      |
| February  | 3,552                             |      |
| March     | 3,820                             |      |
| April     | 3,817                             |      |
| May       | 4,037                             |      |
| June      | 4,037                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 92          | 1.1%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 532         | 8.1%     | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 19       | 92          | 20.7%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 132      | 532         | 24.8%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 544         | 12.5%    | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 544         | 0.6%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 544         | 1.7%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

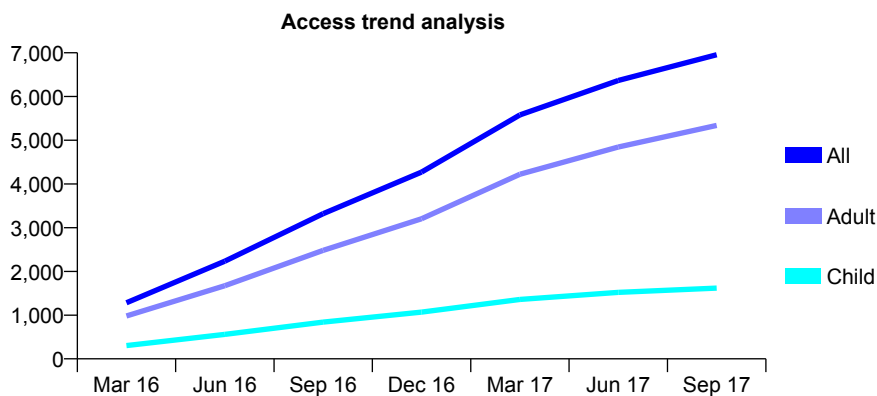
## Q46 - Vital Signs At a Glance Contract Report for 990744/0002 - September 2017

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Griffin Dental Partnership Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2016                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 17/18 Contracted general activity (UDA)     | 23,529      |
| Carry forward general activity (UDA)        | 0           |
| 17/18 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £800,670.05 |

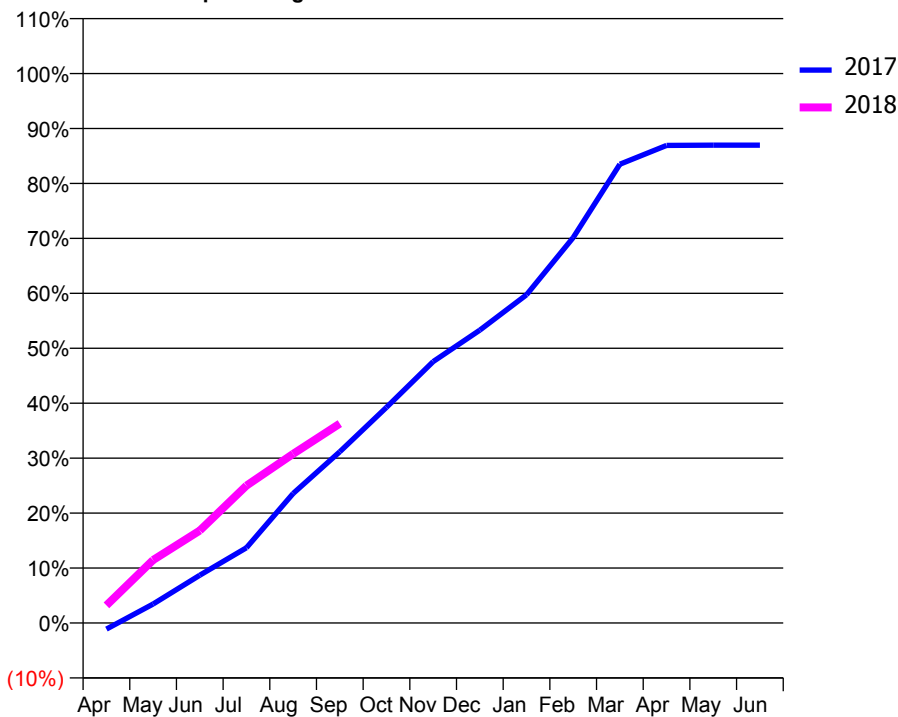
### ACCESS\*

| Patients seen in 24 months           | Total         | Change since previous quarter |
|--------------------------------------|---------------|-------------------------------|
| Quarter ending September 2016        | 3,319         |                               |
| Quarter ending December 2016         | 4,272         | ↑                             |
| Quarter ending March 2017            | 5,581         | ↑                             |
| Quarter ending June 2017             | 6,366         | ↑                             |
| Quarter ending September 2017        | 6,956         | ↑                             |
| <b>Variance since September 2016</b> | <b>109.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month     | 2017   | 2018  |
|-----------|--------|-------|
| April     | -267   | 755   |
| May       | 816    | 2,697 |
| June      | 2,045  | 3,962 |
| July      | 3,224  | 5,886 |
| August    | 5,545  | 7,241 |
| September | 7,337  | 8,537 |
| October   | 9,238  |       |
| November  | 11,192 |       |
| December  | 12,543 |       |
| January   | 14,053 |       |
| February  | 16,503 |       |
| March     | 19,644 |       |
| April     | 20,452 |       |
| May       | 20,464 |       |
| June      | 20,464 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 702         | 7.3%     | 12.3% | 12.8%  | 11.9%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 395      | 2,474       | 16.0%    | 16.9% | 16.5%  | 15.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 183      | 702         | 26.1%    | 57.6% | 59.7%  | 58.1%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 603      | 2,474       | 24.4%    | 50.8% | 53.0%  | 50.6%   |
| % of FP17s for Band 1 Urgent Courses  | 289      | 2,920       | 9.9%     | 10.4% | 9.2%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,920       | 1.0%     | 0.9%  | 1.0%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,920       | 0.3%     | 1.1%  | 1.2%   | 1.1%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 91.1% | 91.6%  | 91.4%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 87.5% | 88.1%  | 87.7%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100