

To be copied and pasted onto your practice's letterhead:

**Making the transition to electronic repeat dispensing at [name of practice]**

Dear Pharmacy Colleague

We are working to promote the use of electronic repeat dispensing as part of a wider movement towards digitising our processes. Electronic repeat dispensing is widely recognised and supported by NHS England, the LPC, and local CCGs as a means of delivering efficient management of repeat prescriptions.

To deliver a smooth transition towards increased electronic repeat dispensing, we are looking to engage patients who currently receive paper prescriptions to adopt EPS. Recent assessments of our processes have identified a cohort of patients who have their paper prescriptions sent straight to your pharmacy for dispensing. This process mirrors that within EPS but, as it remains paper based, is not as efficient.

**Please support us and our patients by:**

- 1. Discussing with patients requesting paper prescriptions the possibility of nominating any pharmacy\* for their prescriptions to be sent via EPS.** Patients should be reassured that they will see no significant changes to their routine.
- 2. Discussing the option of electronic repeat dispensing with suitable patients.**

\*Patients must be offered the choice of any pharmacy for their EPS nomination.

EPS, particularly electronic repeat dispensing, offers significant benefits for the practice, the patient, community pharmacy and the wider NHS. We hope that your involvement will help us to engage patients with EPS and electronic repeat dispensing.

We look forward to working with you on this opportunity.

Yours sincerely