

All

Adult

Child

Dec 16

Q56 - Vital Signs At a Glance Contract Report for 100010/0000 - December 2016

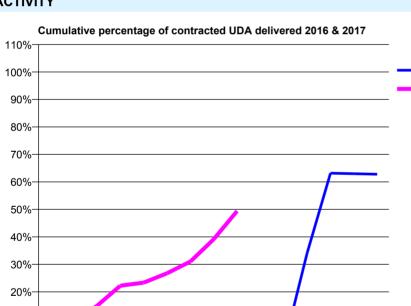
| Name or company name | M and H Tehrani, Jinesh Vaghela, Jiten Vag |
|----------------------|--|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2016 |
| Contract end date | |

16/17 Contracted general activity (UDA) 11,500 Carry forward general activity (UDA) 24 16/17 Contracted orthodontic activity (UOA) 0 Carry forward orthodontic activity (UOA) 0 Baseline contract value £276,399.32

ACCESS*



ACTIVITY



| Adjusted Scheduled Activity (UDA | | | | |
|----------------------------------|-------|-------|--|--|
| Month | 2016 | 2017 | | |
| April | 0 | 206 | | |
| May | 0 | 1,038 | | |
| June | 0 | 1,716 | | |
| July | 0 | 2,559 | | |
| August | 0 | 2,685 | | |
| September | 0 | 3,078 | | |
| October | 0 | 3,568 | | |
| November | 0 | 4,503 | | |
| December | 0 | 5,682 | | |
| January | 0 | | | |
| February | 0 | | | |
| March | 540 | | | |
| April | 1,000 | | | |
| May | 997 | | | |
| June | 994 | | | |

QUALITY

(10%)

10% 0%

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| | | Base Humber | | | - | |
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 888 | 2.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 200 | 3,360 | 6.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122 | 888 | 13.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 446 | 3,360 | 13.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 194 | 3,100 | 6.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 3,100 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 3,100 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

2016

2017

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

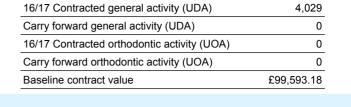


Q56 - Vital Signs At a Glance Contract Report for 100036/0000 - December 2016

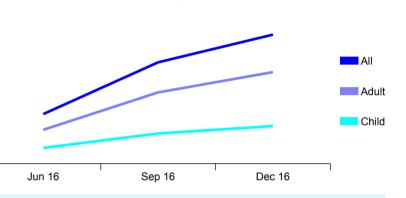
| Name or company name | Dr Veehar Malde |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2016 |
| Contract end date | |

ACCESS*



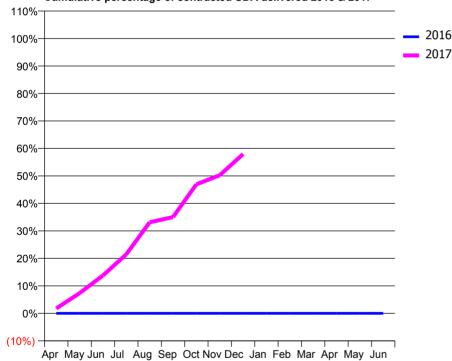


Access trend analysis



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | | | |
|-----------|-----------------------------------|-------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | 0 | 72 | | | |
| Мау | 0 | 297 | | | |
| June | 0 | 556 | | | |
| July | 0 | 866 | | | |
| August | 0 | 1,335 | | | |
| September | 0 | 1,411 | | | |
| October | 0 | 1,892 | | | |
| November | 0 | 2,024 | | | |
| December | 0 | 2,335 | | | |
| January | 0 | | | | |
| February | 0 | | | | |
| March | 0 | | | | |
| April | 0 | | | | |
| Мау | 0 | | | | |
| June | 0 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 380 | 5.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 98 | 937 | 10.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 44 | 380 | 11.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 109 | 937 | 11.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 90 | 1,317 | 6.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,317 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 1,317 | 1.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

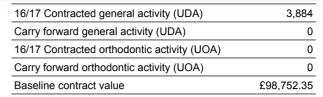


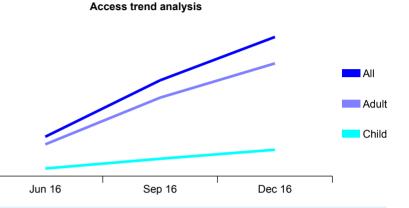
Q56 - Vital Signs At a Glance Contract Report for 100128/0000 - December 2016

| Name or company name | Rookwood Dental Practice |
|----------------------|--------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/04/2016 |
| Contract end date | |

ACCESS*

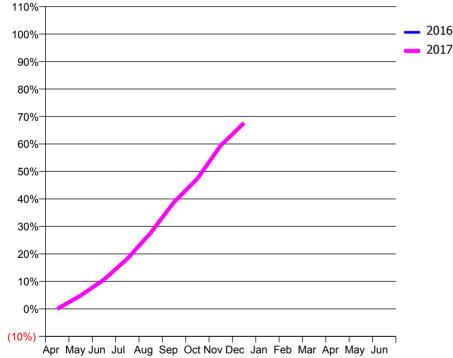






ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) 2016 2017 Month 0 April 0 May 0 188 June 0 414 July 708 0 1,075 August 0 September 0 1,509 October 0 1,840 November 0 2,309 December 0 2,627 January 0 February 0 March 0 0 April 0 May June 0

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 258 | 8.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 98 | 1,140 | 8.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 24 | 258 | 9.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 140 | 1,140 | 12.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 35 | 1,398 | 2.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 1,398 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 1,398 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



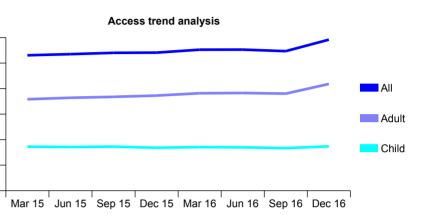
Q56 - Vital Signs At a Glance Contract Report for 101281/0029 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

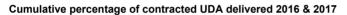
ACCESS*

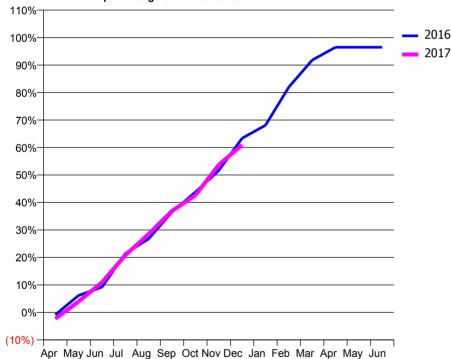
| Patients seen in 24 months | Total | Change since |
|-------------------------------|-------|------------------|
| | Total | previous quarter |
| Quarter ending December 2015 | 2,705 | |
| | | 1 |
| Quarter ending March 2016 | 2,763 | I |
| Quarter ending June 2016 | 2.764 | \rightarrow |
| | 2,104 | |
| Quarter ending September 2016 | 2,734 | \downarrow |
| | | • |
| Quarter ending December 2016 | 2,959 | Т |
| Varianaa sinaa Daaambar 2015 | 0.40/ | 1 |
| Variance since December 2015 | 9.4% | |

| 16/17 Contracted general activity (UDA) | 7,953 |
|---|-------------|
| Carry forward general activity (UDA) | 280 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £192,907.38 |



ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April -68 -184 May 493 318 June 732 872 July 1,704 1,658 2,129 2,271 August 2,907 2,939 September October 3,483 3,391 November 4,107 4,272 5,040 4.845 December 5,415 January February 6,518 7,299 March April 7,672 May 7,673 June 7,673

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 943 | 6.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 332 | 1,961 | 16.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574 | 943 | 60.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 948 | 1,961 | 48.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 192 | 2,702 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 2,702 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 2,702 | 3.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



1,258 446

£561,977.12

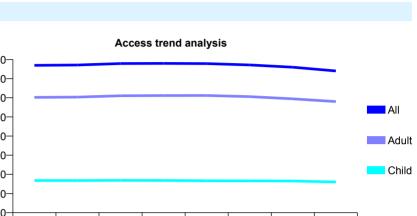
-8

Q56 - Vital Signs At a Glance Contract Report for 101281/0058 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 7,796 | |
| Quarter ending March 2016 | 7,784 | \rightarrow |
| Quarter ending June 2016 | 7,717 | \rightarrow |
| Quarter ending September 2016 | 7,596 | \downarrow |
| Quarter ending December 2016 | 7,401 | \downarrow |
| Variance since December 2015 | (5.1%) | \downarrow |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

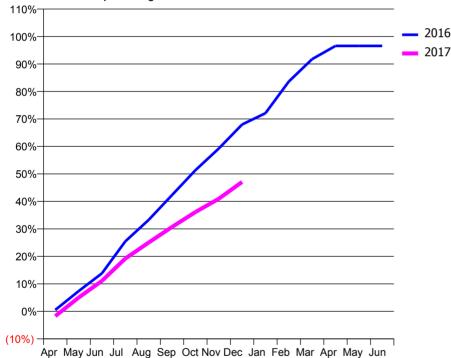
Carry forward general activity (UDA)

Baseline contract value

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 119 -412 1,170 May 1,721 June 3,228 2,593 July 5,942 4,490 7,767 5,838 August September 9,875 7,165 October 8,428 11,981 November 13,818 9,556 December 15.864 10.988 16,821 January February 19,508 March 21,415 April 22,536 May 22,536 22.536 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 1,726 | 7.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,075 | 6,041 | 17.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,148 | 1,726 | 66.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,567 | 6,041 | 59.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 650 | 7,160 | 9.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 106 | 7,160 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 224 | 7,160 | 3.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 18 | 83.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 18 | 88.9% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

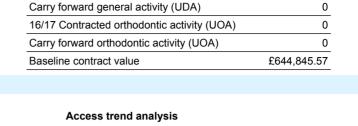


Q56 - Vital Signs At a Glance Contract Report for 101281/0195 - December 2016

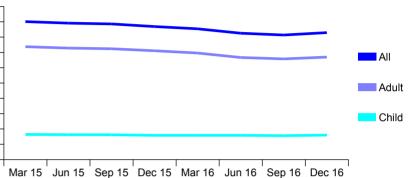
| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 13/02/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 8,691 | | 10 9 |
| Quarter ending March 2016 | 8,541 | \downarrow | 8 |
| Quarter ending June 2016 | 8,253 | \downarrow | 6 5 |
| Quarter ending September 2016 | 8,138 | \downarrow | 4 3 |
| Quarter ending December 2016 | 8,296 | \rightarrow | 2 1 |
| Variance since December 2015 | (4.5%) | \downarrow | |



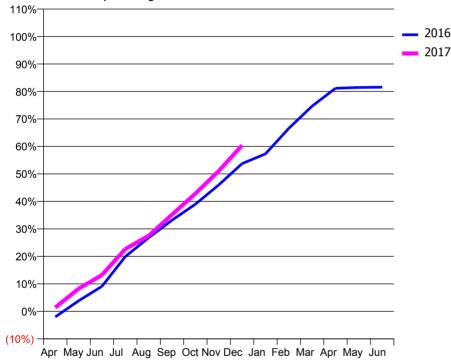
16/17 Contracted general activity (UDA)



2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -577 400 2,328 May 1,084 June 2,576 3,745 July 5,637 6,410 7,575 7,776 August September 9,382 9,950 October 12,109 11,021 November 13,006 14,431 17,076 December 15.198 January 16,197 February 18,819 March 21,112 22,942 April May 23,024 23.057 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 1,675 | 6.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,280 | 7,589 | 16.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 927 | 1,675 | 55.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,193 | 7,589 | 55.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 890 | 8,474 | 10.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 160 | 8,474 | 1.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 241 | 8,474 | 2.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | 93.8% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



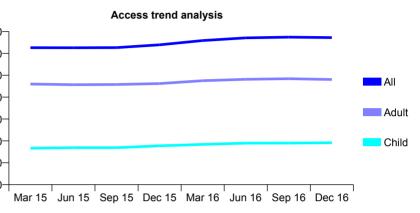
Q56 - Vital Signs At a Glance Contract Report for 101281/0198 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 27/04/2009 |
| Contract end date | 31/03/2020 |
| | |

ACCESS*

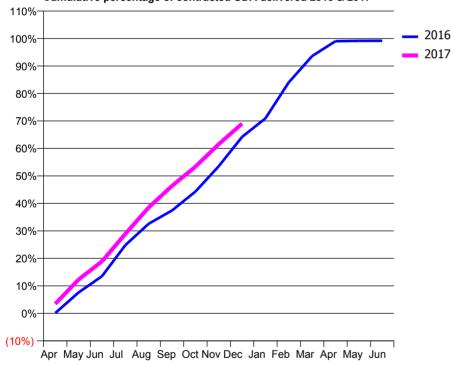
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,393 | |
| Quarter ending March 2016 | 6,587 | 1 |
| Quarter ending June 2016 | 6,709 | \rightarrow |
| Quarter ending September 2016 | 6,741 | \rightarrow |
| Quarter ending December 2016 | 6,721 | \rightarrow |
| Variance since December 2015 | 5.1% | 1 |

| 17,904 |
|-------------|
| 148 |
| 0 |
| 0 |
| £408,402.20 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 19 620 2,205 May 1,360 June 2,417 3,387 July 4,440 5,178 5,836 6,897 August September 6,700 8,305 October 7,931 9,550 November 9,584 11,018 12,360 December 11.495 January 12,703 February 15,050 16,762 March April 17,727 May 17,750 June 17,756

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 194 | 2,197 | 8.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 935 | 5,526 | 16.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,444 | 2,197 | 65.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,119 | 5,526 | 56.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 604 | 7,192 | 8.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 188 | 7,192 | 2.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 157 | 7,192 | 2.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 86.7% | 89.2% | 88.8% |



405 2,960

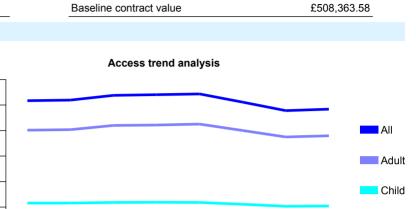
-53

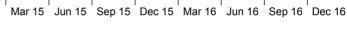
Q56 - Vital Signs At a Glance Contract Report for 101338/0075 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 09/03/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 5,405 | |
| Quarter ending March 2016 | 5,433 | \rightarrow |
| Quarter ending June 2016 | 5,112 | \downarrow |
| Quarter ending September 2016 | 4,780 | \downarrow |
| Quarter ending December 2016 | 4,838 | \rightarrow |
| Variance since December 2015 | (10.5%) | \downarrow |





16/17 Contracted general activity (UDA)

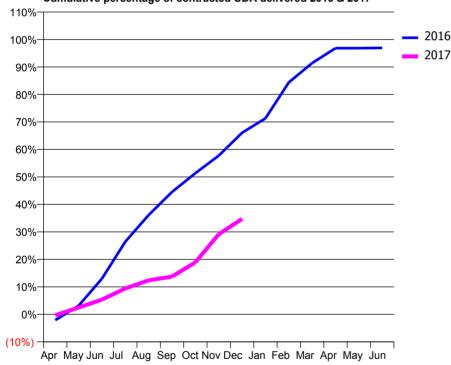
Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -279 -47 329 May 413 June 1,717 709 July 3,487 1,242 4,767 1,633 August September 5,874 1,811 October 2,498 6,772 November 7,616 3,846 4,580 December 8.714 January 9,403 February 11,127 12,056 March April 12,770 May 12,770 12.782 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 912 | 4.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 239 | 2,425 | 9.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303 | 912 | 33.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 692 | 2,425 | 28.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 222 | 2,859 | 7.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 2,859 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 2,859 | 1.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



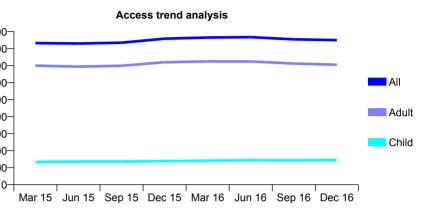
Q56 - Vital Signs At a Glance Contract Report for 101338/0092 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/07/2009 |
| Contract end date | |

ACCESS*

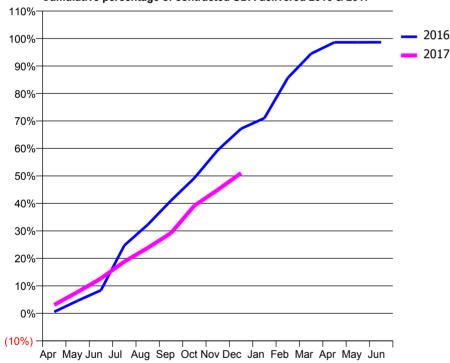
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 4,289 | |
| Quarter ending March 2016 | 4,323 | \rightarrow |
| Quarter ending June 2016 | 4,335 | \rightarrow |
| Quarter ending September 2016 | 4,269 | \downarrow |
| Quarter ending December 2016 | 4,246 | \rightarrow |
| Variance since December 2015 | (1.0%) | \downarrow |

| 13,186 |
|-------------|
| 155 |
| 0 |
| 0 |
| £332,333.67 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 64 412 1,026 May 524 June 957 1,675 July 2,814 2,481 3,671 3,136 August September 4,673 3,854 October 5,605 5,167 November 6,760 5,924 December 7,648 6,729 January 8,088 February 9,752 10,757 March 11,228 April May 11,228 June 11,231

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 499 | 3.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 295 | 2,471 | 11.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 162 | 499 | 32.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 866 | 2,471 | 35.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 183 | 2,801 | 6.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 2,801 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 2,801 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | 80.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 86.7% | 89.2% | 88.8% |



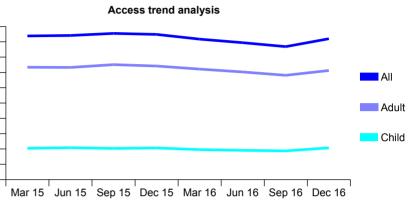
Q56 - Vital Signs At a Glance Contract Report for 101338/0101 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 4,742 | |
| Quarter ending March 2016 | 4,587 | \downarrow |
| Quarter ending June 2016 | 4,471 | \downarrow |
| Quarter ending September 2016 | 4,344 | \downarrow |
| Quarter ending December 2016 | 4,601 | 1 |
| Variance since December 2015 | (3.0%) | \downarrow |

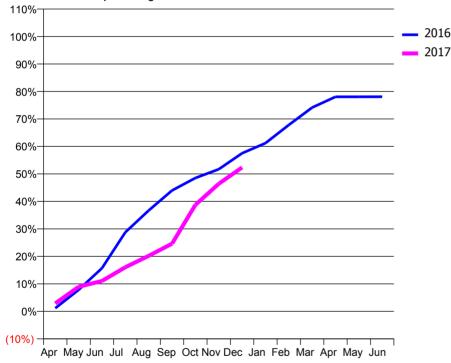
| 14,000 |
|-------------|
| 0 |
| 0 |
| 0 |
| £344,679.30 |
| |



2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 160 407 1,097 1,250 May June 2,201 1,546 July 4,027 2,248 August 5,139 2,830 September 6,157 3,447 October 6,793 5,423 November 7,238 6,497 8.052 7,331 December January 8,568 February 9,495 10,381 March April 10,926 May 10,927 10,929 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 943 | 3.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 292 | 3,148 | 9.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 422 | 943 | 44.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,180 | 3,148 | 37.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 151 | 3,817 | 4.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 3,817 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 3,817 | 2.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 86.7% | 89.2% | 88.8% |



£1,173,627.46

0

0

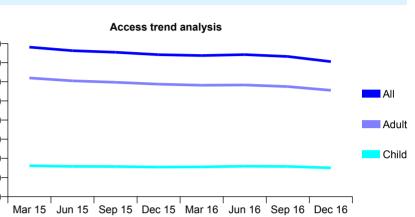
0

Q56 - Vital Signs At a Glance Contract Report for 101338/0125 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 14,833 | |
| Quarter ending March 2016 | 14,744 | \rightarrow |
| Quarter ending June 2016 | 14,839 | \rightarrow |
| Quarter ending September 2016 | 14,644 | \downarrow |
| Quarter ending December 2016 | 14,109 | \downarrow |
| Variance since December 2015 | (4.9%) | \downarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

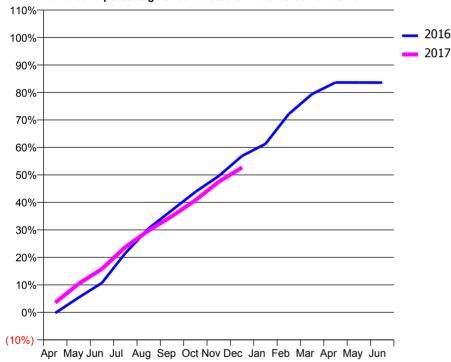
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month | 2016 | 2017 |
| April | -119 | 1,591 |
| Мау | 2,418 | 4,680 |
| June | 4,835 | 7,110 |
| July | 9,696 | 10,700 |
| August | 13,752 | 13,405 |
| September | 16,735 | 15,749 |
| October | 19,719 | 18,354 |
| November | 22,311 | 21,378 |
| December | 25,613 | 23,714 |
| January | 27,577 | |
| February | 32,468 | |
| March | 35,751 | |
| April | 37,635 | |
| Мау | 37,624 | |
| June | 37,617 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 124 | 2,387 | 5.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 787 | 7,777 | 10.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,073 | 2,387 | 45.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,088 | 7,777 | 39.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 716 | 9,527 | 7.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 9,527 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 140 | 9,527 | 1.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 19 | 78.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 19 | 68.4% | 86.7% | 89.2% | 88.8% |



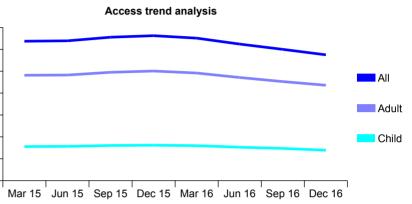
Q56 - Vital Signs At a Glance Contract Report for 101338/0126 - December 2016

| Name or company name | Whitecross Dental Care Limited | |
|----------------------|--------------------------------|--|
| Contract type name | GDS Contract | |
| Purpose of contract | General | |
| Contract start date | 01/10/2010 | |
| Contract end date | | |

ACCESS*

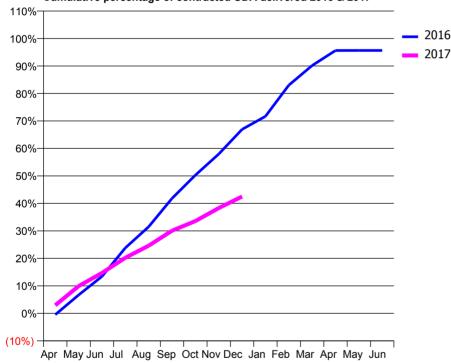
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|---------|-------------------------------|------------------|
| Quarter ending December 2015 | 13,252 | | 14,000 12,000 |
| Quarter ending March 2016 | 13,027 | \downarrow | 10,000 |
| Quarter ending June 2016 | 12,483 | \downarrow | 8,000 |
| Quarter ending September 2016 | 12,002 | \downarrow | 6,000 4,000 |
| Quarter ending December 2016 | 11,500 | \downarrow | 2,000 |
| Variance since December 2015 | (13.2%) | \downarrow | 0 |

| 41,356 |
|---------------|
| 0 |
| 0 |
| 0 |
| £1,078,386.33 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -208 1,224 4,099 May 2,764 June 5,551 6,077 July 9,855 8,365 August 13,027 10,180 September 17,292 12,436 October 20,803 13,881 November 23,967 15,837 27.689 17,579 December January 29,640 February 34,326 37,286 March April 39,550 May 39,551 June 39.558

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 2,140 | 6.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 913 | 6,426 | 14.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,080 | 2,140 | 50.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,105 | 6,426 | 48.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 555 | 7,855 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 106 | 7,855 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 160 | 7,855 | 2.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 86.7% | 89.2% | 88.8% |



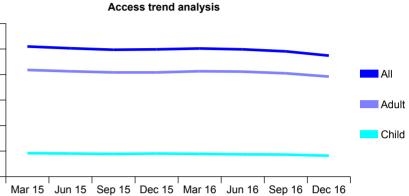
Q56 - Vital Signs At a Glance Contract Report for 101338/0127 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

ACCESS*

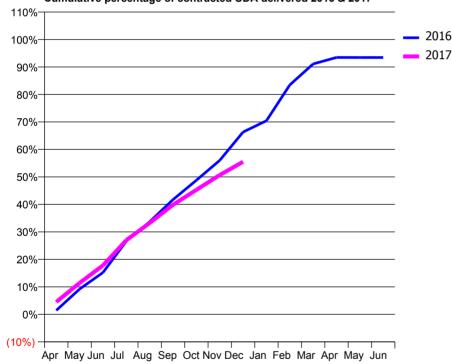
| Patients seen in 24 monthsTotalChange since previous quarterQuarter ending December 2015 $4,987$ Quarter ending March 2016 $5,020$ \rightarrow Quarter ending June 2016 $4,986$ \rightarrow Quarter ending September 2016 $4,909$ \checkmark Quarter ending December 2016 $4,741$ \checkmark Variance since December 2015 (4.9%) \checkmark | | | |
|---|-------------------------------|--------|-------------------------------|
| Quarter ending March 2016 $5,020$ Quarter ending June 2016 $4,986$ Quarter ending September 2016 $4,909$ Quarter ending December 2016 $4,741$ | Patients seen in 24 months | Total | Change since previous quarter |
| Quarter ending June 2016 $4,986$ Quarter ending September 2016 $4,909$ Quarter ending December 2016 $4,741$ | Quarter ending December 2015 | 4,987 | |
| Quarter ending September 2016 4,909 Quarter ending December 2016 4,741 | Quarter ending March 2016 | 5,020 | \rightarrow |
| Quarter ending December 2016 4,741 | Quarter ending June 2016 | 4,986 | \rightarrow |
| , , , , , , , , , , , , , , , , , , , | Quarter ending September 2016 | 4,909 | \downarrow |
| Variance since December 2015 (4.9%) | Quarter ending December 2016 | 4,741 | \downarrow |
| | Variance since December 2015 | (4.9%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 15,000 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £391,740.66 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 217 677 May 1,382 1,718 June 2,286 2,671 July 3,991 4,050 5,054 4,987 August September 6,262 5,977 October 7,317 6,794 November 8,404 7,603 8,325 December 9.948 January 10,565 February 12,519 13,666 March April 14,018 May 14,017 June 14,017

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 720 | 4.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 518 | 3,625 | 14.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473 | 720 | 65.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,984 | 3,625 | 54.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 116 | 4,164 | 2.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 4,164 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 132 | 4,164 | 3.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 86.7% | 89.2% | 88.8% |



£552,649.92

0

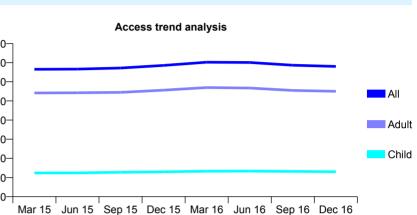
0

Q56 - Vital Signs At a Glance Contract Report for 101338/0128 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 6,855 | |
| Quarter ending March 2016 | 7,022 | 1 |
| Quarter ending June 2016 | 7,007 | \rightarrow |
| Quarter ending September 2016 | 6,864 | \downarrow |
| Quarter ending December 2016 | 6,802 | \rightarrow |
| Variance since December 2015 | (0.8%) | \rightarrow |



16/17 Contracted general activity (UDA)

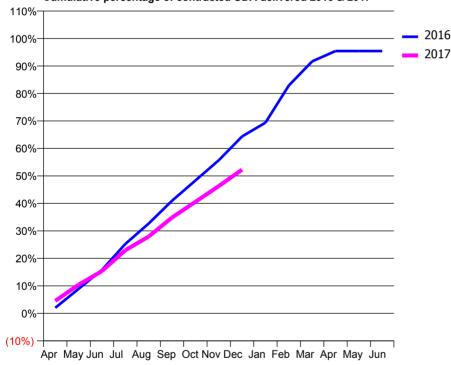
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 428 954 2,190 May 1,873 June 3,319 3,227 July 5,304 4,824 6,863 5,870 August September 8,602 7,320 October 8,517 10,147 November 11,692 9,719 10.979 December 13.518 January 14,567 February 17,404 19,251 March April 20,040 May 20,040 20.040 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,128 | 5.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 476 | 4,123 | 11.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 707 | 1,128 | 62.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,710 | 4,123 | 41.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 212 | 4,963 | 4.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 4,963 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 133 | 4,963 | 2.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 14 | 78.6% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£3,700,323.29

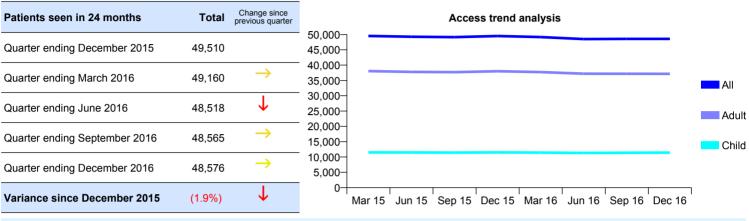
0

0

Q56 - Vital Signs At a Glance Contract Report for 101370/0004 - December 2016

| Name or company name | Petrie Tucker & Partners Ltd |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*



16/17 Contracted general activity (UDA)

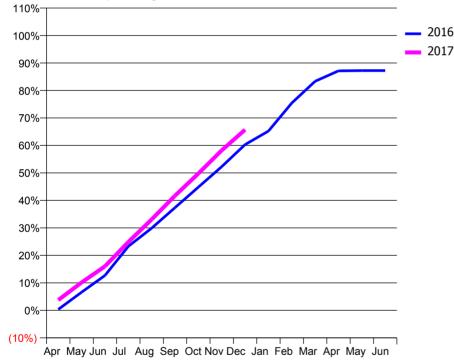
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





| | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month | 2016 | 2017 |
| April | 504 | 5,425 |
| Мау | 9,558 | 14,666 |
| June | 18,375 | 23,170 |
| July | 33,666 | 35,949 |
| August | 43,257 | 47,852 |
| September | 54,031 | 60,326 |
| October | 64,835 | 71,976 |
| November | 75,593 | 84,197 |
| December | 87,188 | 95,034 |
| January | 94,273 | |
| February | 109,047 | |
| March | 120,485 | |
| April | 125,956 | |
| Мау | 126,113 | |
| June | 126,110 | |
| | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 793 | 12,493 | 6.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4,213 | 37,001 | 11.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 7,218 | 12,493 | 57.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 19,412 | 37,001 | 52.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,549 | 47,038 | 3.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 375 | 47,038 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1,074 | 47,038 | 2.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 60 | 68 | 88.2% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 62 | 68 | 91.2% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£560,936.38

0 0

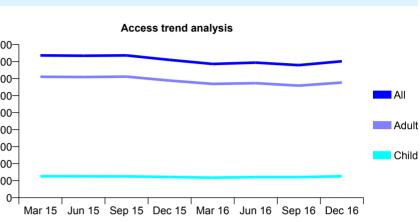
0

Q56 - Vital Signs At a Glance Contract Report for 101435/0009 - December 2016

| Name or company name | IDH Limited |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 8,095 | |
| Quarter ending March 2016 | 7,857 | \downarrow |
| Quarter ending June 2016 | 7,935 | \rightarrow |
| Quarter ending September 2016 | 7,788 | \downarrow |
| Quarter ending December 2016 | 8,014 | 1 |
| Variance since December 2015 | (1.0%) | \downarrow |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

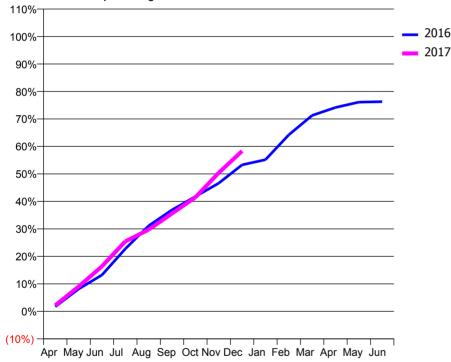
Carry forward general activity (UDA)

Baseline contract value

2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 446 571 2,336 May 2,111 June 3,428 4,246 July 5,896 6,598 8,069 7,705 August September 9,569 9,230 October 10,825 10,750 November 12,083 13,067 December 13.812 15,114 January 14,301 February 16,644 March 18,477 April 19,222 May 19,728 19,770 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,215 | 6.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 770 | 6,129 | 12.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 555 | 1,215 | 45.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,443 | 6,129 | 39.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 365 | 6,831 | 5.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 6,831 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 164 | 6,831 | 2.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | 83.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



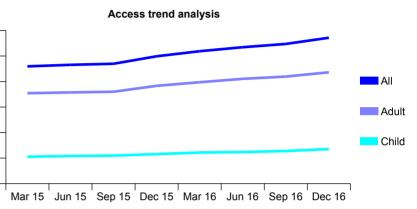
Q56 - Vital Signs At a Glance Contract Report for 101435/0010 - December 2016

| Name or company name | IDH Limited |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

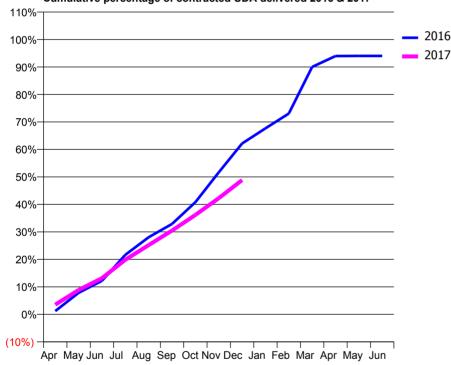
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,990 | |
| Quarter ending March 2016 | 5,189 | 1 |
| Quarter ending June 2016 | 5,344 | 1 |
| Quarter ending September 2016 | 5,472 | 1 |
| Quarter ending December 2016 | 5,717 | 1 |
| Variance since December 2015 | 14.6% | 1 |

| 21,213 |
|-------------|
| 0 |
| 0 |
| 0 |
| £609,069.89 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 162 748 1,056 1,883 May June 1,642 2,794 July 2,912 4,212 August 3,771 5,346 September 4,421 6,470 October 5,483 7,674 November 6,940 8,966 8.353 10,364 December January 9,094 February 9,817 12,095 March April 12,628 May 12,634 June 12,634

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,281 | 8.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 640 | 3,980 | 16.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 585 | 1,281 | 45.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,490 | 3,980 | 37.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 309 | 4,965 | 6.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 4,965 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 151 | 4,965 | 3.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



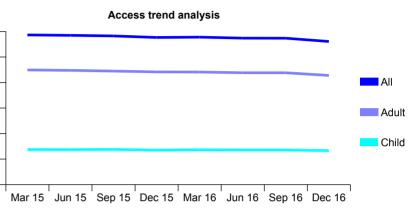
Q56 - Vital Signs At a Glance Contract Report for 101435/0011 - December 2016

| Name or company name | IDH Limited |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |
| | |

ACCESS*

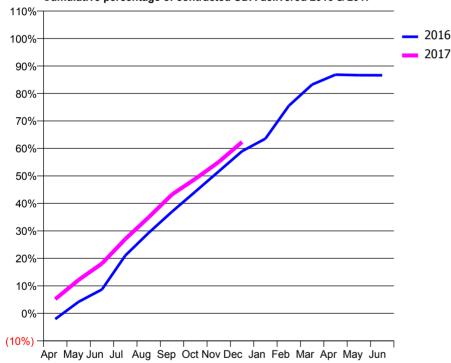
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 5,767 | |
| Quarter ending March 2016 | 5,778 | \rightarrow |
| Quarter ending June 2016 | 5,739 | \rightarrow |
| Quarter ending September 2016 | 5,738 | \rightarrow |
| Quarter ending December 2016 | 5,610 | \downarrow |
| Variance since December 2015 | (2.7%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 15,130 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £338,962.58 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -319 783 May 637 1,842 June 1,316 2,746 July 3,185 4,092 4,433 5,288 August September 5,598 6,543 October 6,702 7,408 November 7,816 8,331 8.928 9,432 December January 9,617 February 11,425 12,597 March April 13,141 May 13,110 June 13,107

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 1,424 | 3.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 252 | 3,707 | 6.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 917 | 1,424 | 64.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,365 | 3,707 | 36.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 221 | 4,919 | 4.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 4,919 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 4,919 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | 92.9% | 86.7% | 89.2% | 88.8% |



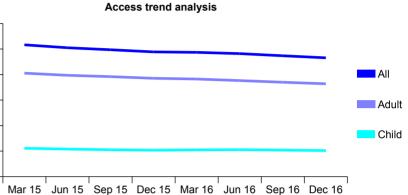
Q56 - Vital Signs At a Glance Contract Report for 101435/0017 - December 2016

| Name or company name | IDH Limited |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

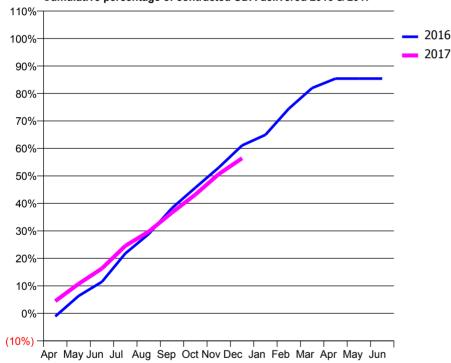
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 9,775 | | 12,000- |
| Quarter ending March 2016 | 9.740 | \rightarrow | 10,000- |
| | -, - | | 8,000- |
| Quarter ending June 2016 | 9,637 | ¥ | 6,000- |
| Quarter ending September 2016 | 9,473 | \downarrow | 4,000- |
| Quarter ending December 2016 | 9,311 | \downarrow | 2,000- |
| Variance since December 2015 | (4.7%) | \downarrow | 0- |

| 16/17 Contracted general activity (UDA) | 34,178 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £748,643.15 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -385 1,520 May 2,172 3,670 June 3,931 5,582 July 7,455 8,398 9,860 10,166 August September 13,096 12,535 October 15,632 14,773 November 18,126 17,317 20.876 December 19,289 January 22,202 February 25,452 March 28,025 April 29,191 May 29,188 29.188 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 95 | 1,863 | 5.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 726 | 6,851 | 10.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 983 | 1,863 | 52.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,823 | 6,851 | 55.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 412 | 8,255 | 5.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 8,255 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 156 | 8,255 | 1.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 19 | 21 | 90.5% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 21 | 81.0% | 86.7% | 89.2% | 88.8% |



£694,174.51

53 0

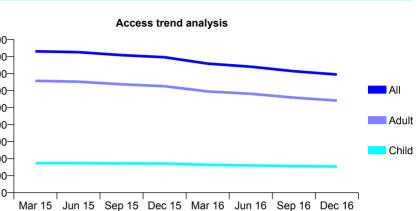
0

Q56 - Vital Signs At a Glance Contract Report for 101435/0067 - December 2016

| Name or company name | IDH Limited |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 19/07/2007 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 7,960 | |
| Quarter ending March 2016 | 7,581 | \downarrow |
| Quarter ending June 2016 | 7,402 | \downarrow |
| Quarter ending September 2016 | 7,136 | \downarrow |
| Quarter ending December 2016 | 6,942 | \downarrow |
| Variance since December 2015 | (12.8%) | \downarrow |



16/17 Contracted general activity (UDA)

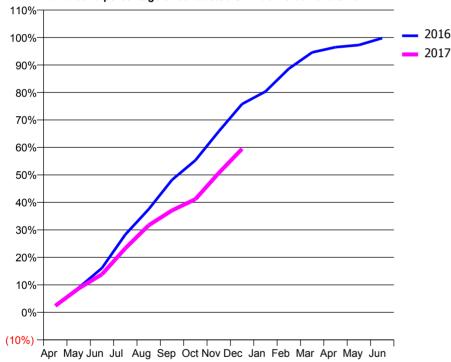
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 602 556 2,033 May 2,095 June 3,781 3,250 July 6,644 5,467 8,807 7,434 August September 11,312 8,703 October 9,660 12,978 November 15,446 11,891 December 17.784 13,958 January 18,850 February 20,795 March 22,191 April 22,635 May 22,818 23.409 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 1,420 | 6.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 760 | 4,504 | 16.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 765 | 1,420 | 53.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,772 | 4,504 | 39.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 716 | 5,540 | 12.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 5,540 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 125 | 5,540 | 2.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£490,734.97

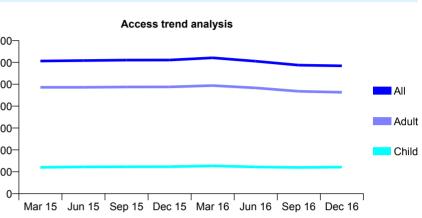
0 0

0

Q56 - Vital Signs At a Glance Contract Report for 101435/0099 - December 2016

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 6,109 | |
| Quarter ending March 2016 | 6,208 | \rightarrow |
| Quarter ending June 2016 | 6,053 | \downarrow |
| Quarter ending September 2016 | 5,872 | \downarrow |
| Quarter ending December 2016 | 5,843 | \rightarrow |
| Variance since December 2015 | (4.4%) | \downarrow |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

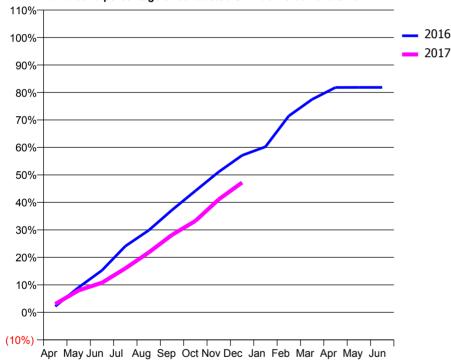
Carry forward general activity (UDA)

Baseline contract value

2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 408 566 May 1,688 1,488 June 2,843 2,007 July 4,482 2,976 5,549 4,051 August September 6,926 5,243 October 8,224 6,186 November 9,510 7,642 December 10.622 8,784 January 11,204 February 13,289 March 14,414 April 15,219 May 15,220 15,220 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 1,033 | 4.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 280 | 3,518 | 8.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 527 | 1,033 | 51.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,607 | 3,518 | 45.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 182 | 4,149 | 4.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 4,149 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 4,149 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0 0

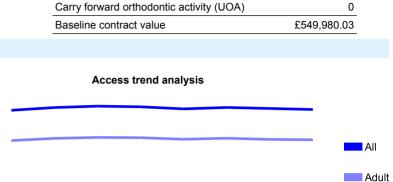
Child

Q56 - Vital Signs At a Glance Contract Report for 101435/0100 - December 2016

| Name or company name | IDH Limited |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 8,395 | |
| Quarter ending March 2016 | 8,273 | \downarrow |
| Quarter ending June 2016 | 8,355 | \rightarrow |
| Quarter ending September 2016 | 8,298 | \rightarrow |
| Quarter ending December 2016 | 8,236 | \rightarrow |
| Variance since December 2015 | (1.9%) | \downarrow |



Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

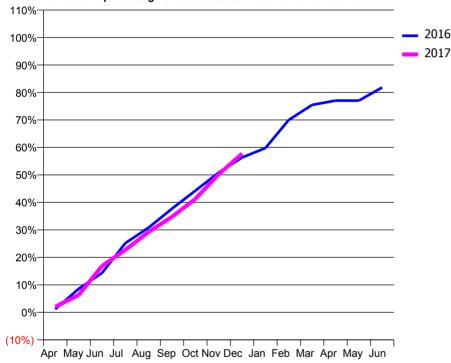
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 262 469 May 1,958 1,434 June 3,272 3,856 July 5,766 5,195 7,063 6,704 August September 8,633 7,955 October 9,453 10,136 November 11,647 11,504 December 12.895 13,220 January 13,684 February 16,030 17,279 March April 17,636 May 17,637 18,733 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 85 | 1,943 | 4.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 679 | 5,904 | 11.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 916 | 1,943 | 47.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,861 | 5,904 | 31.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 332 | 7,071 | 4.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 7,071 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 152 | 7,071 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 10 | 70.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 10 | 50.0% | 86.7% | 89.2% | 88.8% |

Mar 15

Jun 15

2016

* This is based on patients treated on this contract for their most recent course of treatment.



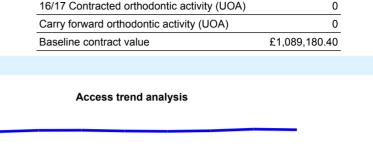
1,426

Q56 - Vital Signs At a Glance Contract Report for 101435/0114 - December 2016

| Name or company name | IDH Limited |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2008 |
| Contract end date | |

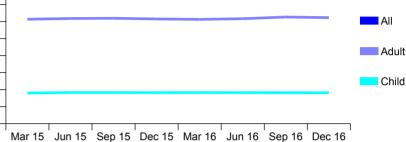
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 15,941 | |
| Quarter ending March 2016 | 15,901 | \rightarrow |
| Quarter ending June 2016 | 15,974 | \rightarrow |
| Quarter ending September 2016 | 16,164 | \rightarrow |
| Quarter ending December 2016 | 16,091 | \rightarrow |
| Variance since December 2015 | 0.9% | \rightarrow |



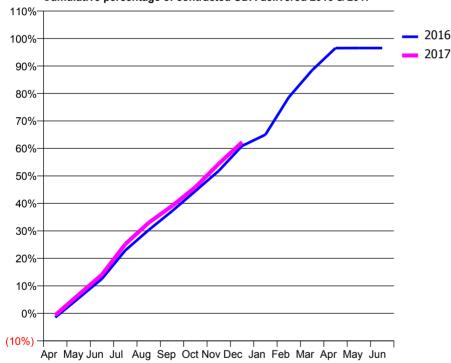
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -609 -265 2,782 May 2,260 June 5,158 5,782 July 9,394 10,336 12,433 13,521 August September 15,245 16,022 October 18,242 18,826 November 21,253 22,312 25,536 December 24.976 26,657 January February 32,231 March 36,275 April 39,565 May 39,574 39.574 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 181 | 3,712 | 4.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,471 | 11,264 | 13.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,918 | 3,712 | 51.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,333 | 11,264 | 38.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 984 | 13,466 | 7.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 80 | 13,466 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 283 | 13,466 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 30 | 33 | 90.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 28 | 33 | 84.8% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



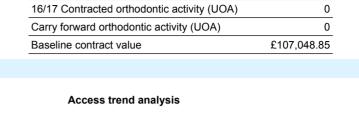
0

Q56 - Vital Signs At a Glance Contract Report for 101478/0001 - December 2016

| Name or company name | CAMBRIDGE UNIVERSITY |
|----------------------|----------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2018 |
| | |

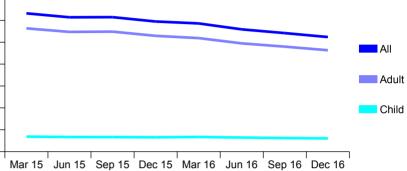
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 2,974 | |
| Quarter ending March 2016 | 2,930 | \downarrow |
| Quarter ending June 2016 | 2,795 | \downarrow |
| Quarter ending September 2016 | 2,710 | \downarrow |
| Quarter ending December 2016 | 2,619 | \downarrow |
| Variance since December 2015 | (11.9%) | \downarrow |



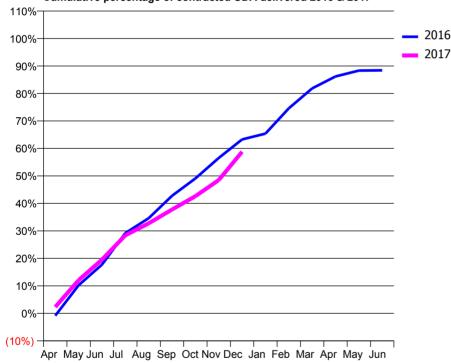
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -34 90 May 397 469 June 687 758 July 1,133 1,100 1,342 1,270 August September 1,659 1,465 October 1,903 1,653 November 2,192 1,881 December 2.454 2,280 January 2,536 February 2,892 3,174 March April 3,342 May 3,425 3,429 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 264 | 6.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 123 | 1,263 | 9.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90 | 264 | 34.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 250 | 1,263 | 19.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 271 | 1,378 | 19.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,378 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,378 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£703,127.49

-193

0

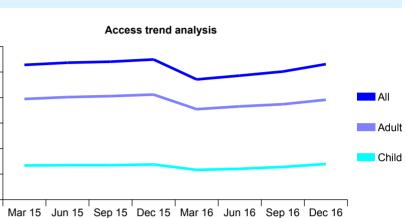
0

Q56 - Vital Signs At a Glance Contract Report for 101931/0001 - December 2016

| Name or company name | Townsend House Dental Surgery |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 10,982 | | 12,000- |
| Quarter ending March 2016 | 9,418 | \downarrow | 8,000- |
| Quarter ending June 2016 | 9,719 | 1 | 6,000- |
| Quarter ending September 2016 | 10,035 | 1 | 4,000- |
| Quarter ending December 2016 | 10,618 | ↑ | 2,000- |
| Variance since December 2015 | (3.3%) | \downarrow | 0- |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

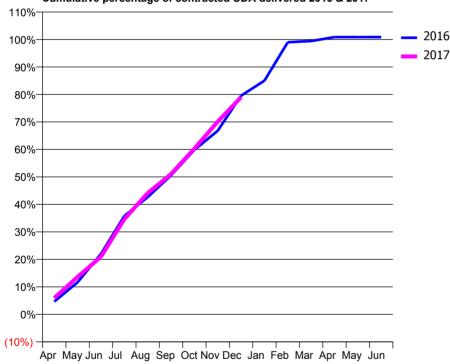
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 1,043 1,332 May 2,632 3,075 June 4,951 4,716 July 8,052 7,793 9,595 9,924 August September 11,375 11,484 October 13,461 13,570 November 15,031 15,776 December 17.902 17,775 January 19,128 February 22,273 22,372 March 22,694 April May 22,694 22.693 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 2,786 | 4.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 939 | 7,700 | 12.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,171 | 2,786 | 42.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,304 | 7,700 | 42.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 809 | 10,289 | 7.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 94 | 10,289 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 181 | 10,289 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 86.7% | 89.2% | 88.8% |

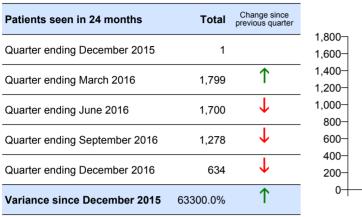
* This is based on patients treated on this contract for their most recent course of treatment.



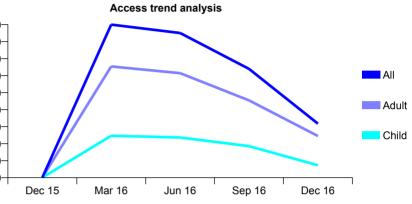
Q56 - Vital Signs At a Glance Contract Report for 101931/0002 - December 2016

| Name or company name | Townsend House Dental Surgery |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

ACCESS*

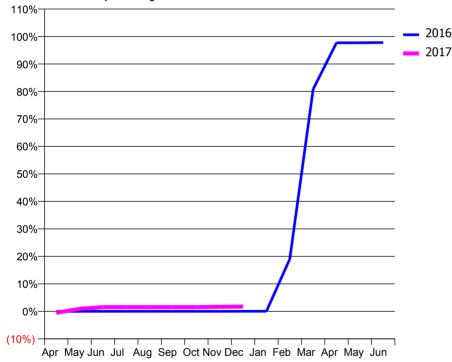


16/17 Contracted general activity (UDA)3,625Carry forward general activity (UDA)8016/17 Contracted orthodontic activity (UOA)0Carry forward orthodontic activity (UOA)0Baseline contract value£97,774.76



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | | |
|-----------------------------------|-------|------|--|--|
| Month | 2016 | 2017 | | |
| April | 0 | -20 | | |
| May | 0 | 34 | | |
| June | 0 | 56 | | |
| July | 0 | 56 | | |
| August | 0 | 56 | | |
| September | 0 | 56 | | |
| October | 0 | 56 | | |
| November | 0 | 60 | | |
| December | 1 | 63 | | |
| January | 1 | | | |
| February | 691 | | | |
| March | 2,930 | | | |
| April | 3,542 | | | |
| May | 3,542 | | | |
| June | 3,545 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 82 | 2.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 35 | 318 | 11.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 82 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 318 | 0.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1 | 54 | 1.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 54 | 5.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 54 | 16.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

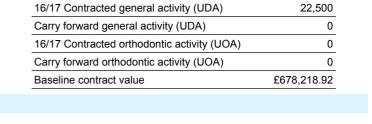


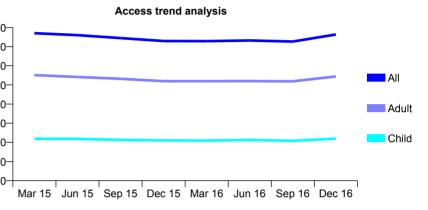
Q56 - Vital Signs At a Glance Contract Report for 102016/0001 - December 2016

| Name or company name | Fulbridge Dental Practice |
|----------------------|---------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

ACCESS*

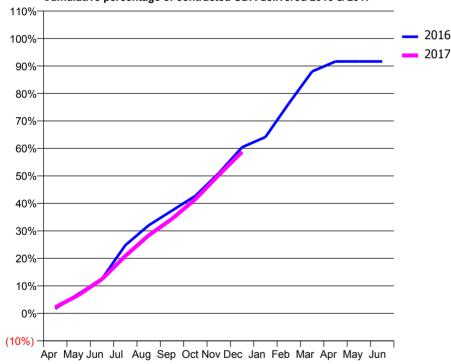
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 7,295 | |
| Quarter ending March 2016 | 7,287 | \rightarrow |
| Quarter ending June 2016 | 7,323 | \rightarrow |
| Quarter ending September 2016 | 7,266 | \rightarrow |
| Quarter ending December 2016 | 7,636 | 1 |
| Variance since December 2015 | 4.7% | 1 |





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 382 497 1,505 May 1,607 June 2,828 2,803 July 5,577 4,699 7,204 6,388 August September 8,410 7,738 October 9,345 9,617 November 11,469 11,323 December 13.601 13,219 January 14,436 February 17,178 March 19,799 April 20,622 May 20,620 20.622 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,705 | 5.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 497 | 4,049 | 12.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530 | 1,705 | 31.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,286 | 4,049 | 31.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 370 | 5,450 | 6.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 5,450 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 116 | 5,450 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£243,412.73

0

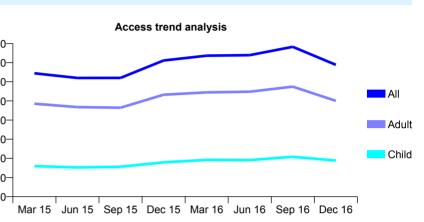
0

Q56 - Vital Signs At a Glance Contract Report for 102342/0001 - December 2016

| Name or company name | Beechcroft Dental Care Ltd |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,557 | |
| Quarter ending March 2016 | 3,682 | 1 |
| Quarter ending June 2016 | 3,696 | \rightarrow |
| Quarter ending September 2016 | 3,913 | 1 |
| Quarter ending December 2016 | 3,444 | \downarrow |
| Variance since December 2015 | (3.2%) | \downarrow |



16/17 Contracted general activity (UDA)

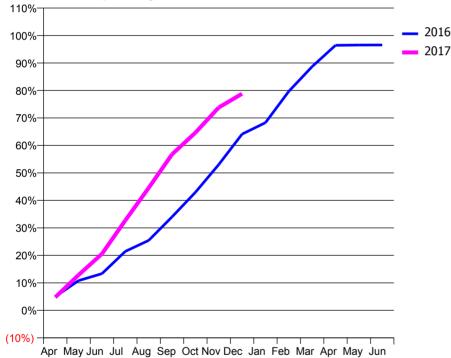
Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA) 16/17 Contracted orthodontic activity (UOA)

Baseline contract value

ACTIVITY





| Adjusted Scheduled Activity (UDA) | | | | | |
|-----------------------------------|--------|-------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | 549 | 526 | | | |
| Мау | 1,194 | 1,420 | | | |
| June | 1,470 | 2,265 | | | |
| July | 2,363 | 3,603 | | | |
| August | 2,802 | 4,906 | | | |
| September | 3,745 | 6,251 | | | |
| October | 4,728 | 7,116 | | | |
| November | 5,840 | 8,125 | | | |
| December | 7,061 | 8,676 | | | |
| January | 7,517 | | | | |
| February | 8,771 | | | | |
| March | 9,764 | | | | |
| April | 10,616 | | | | |
| Мау | 10,627 | | | | |
| June | 10,630 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 1,214 | 11.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 509 | 3,057 | 16.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 637 | 1,214 | 52.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,561 | 3,057 | 51.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 151 | 3,922 | 3.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 3,922 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 145 | 3,922 | 3.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 86.7% | 89.2% | 88.8% |



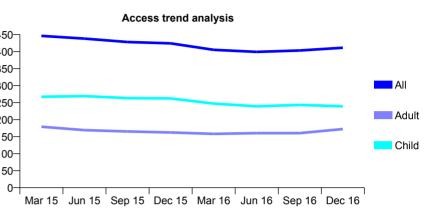
Q56 - Vital Signs At a Glance Contract Report for 102423/0001 - December 2016

| Name or company name | Harbour TNGC Ltd |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

ACCESS*

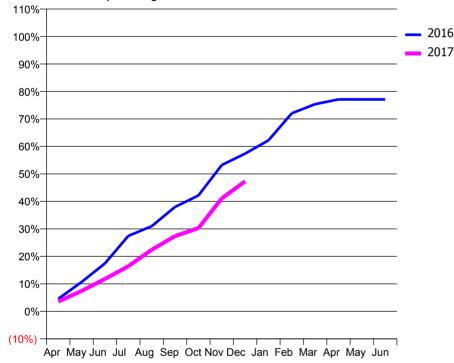
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 424 | |
| Quarter ending March 2016 | 405 | \downarrow |
| Quarter ending June 2016 | 399 | \downarrow |
| Quarter ending September 2016 | 403 | \rightarrow |
| Quarter ending December 2016 | 411 | \rightarrow |
| Variance since December 2015 | (3.1%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 1,450 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £32,307.88 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 66 52 108 May 155 June 253 171 July 398 238 August 449 325 September 551 397 October 439 611 November 772 595 December 832 686 January 902 February 1,045 1,093 March April 1,118 May 1,118 1,118 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 250 | 2.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 119 | 1.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163 | 250 | 65.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 76 | 119 | 63.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 2 | 351 | 0.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 351 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 351 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

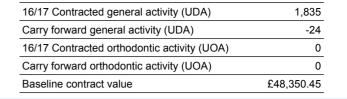


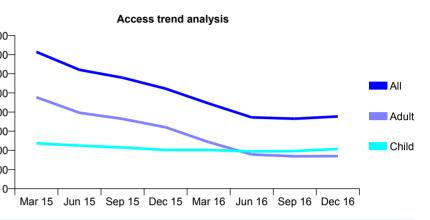
Q56 - Vital Signs At a Glance Contract Report for 102881/0001 - December 2016

| Name or company name | Corner House Norwich LLP |
|----------------------|--------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

ACCESS*

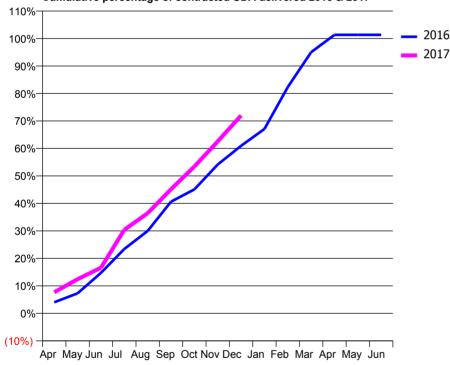
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 1,045 | |
| Quarter ending March 2016 | 890 | \downarrow |
| Quarter ending June 2016 | 744 | \downarrow |
| Quarter ending September 2016 | 730 | \downarrow |
| Quarter ending December 2016 | 754 | 1 |
| Variance since December 2015 | (27.8%) | \downarrow |





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 74 141 228 May 134 June 271 305 July 430 558 550 669 August September 746 828 October 828 980 November 994 1,148 December 1,118 1,321 January 1,231 February 1,511 1,743 March April 1,859 May 1,859 1,859 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 422 | 5.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 30 | 243 | 12.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 229 | 422 | 54.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 113 | 243 | 46.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 39 | 620 | 6.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 620 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 620 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



60 1,800

-24

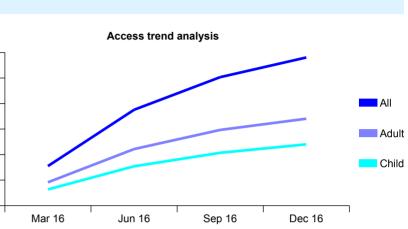
£219,409.38

Q56 - Vital Signs At a Glance Contract Report for 103748/0001 - December 2016

| Name or company name | Friends Dental Practice |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 07/12/2015 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

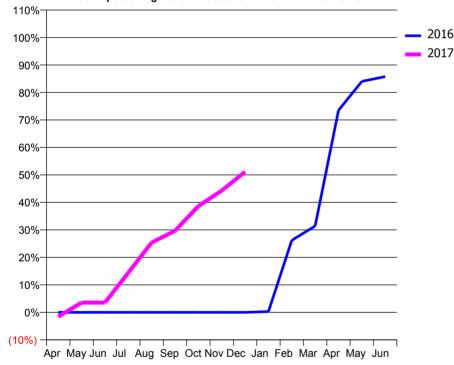
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 -60 May 0 135 June 0 135 July 0 546 0 961 August September 0 1,122 October 0 1,463 November 0 1,676 December 0 1,935 January 3 February 277 332 March April 776 May 887 June 906

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 883 | 8.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 129 | 962 | 13.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159 | 883 | 18.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 223 | 962 | 23.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 88 | 1,170 | 7.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,170 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 1,170 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

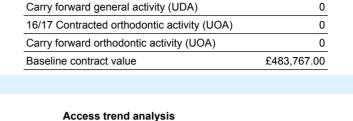


Q56 - Vital Signs At a Glance Contract Report for 104418/0001 - December 2016

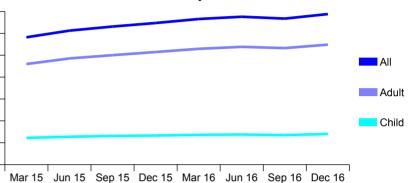
| Name or company name | Parish Vaid & Snehal Radia |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/05/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,475 | |
| Quarter ending March 2016 | 6,657 | 1 |
| Quarter ending June 2016 | 6,760 | \rightarrow |
| Quarter ending September 2016 | 6,676 | \downarrow |
| Quarter ending December 2016 | 6,884 | 1 |
| Variance since December 2015 | 6.3% | 1 |

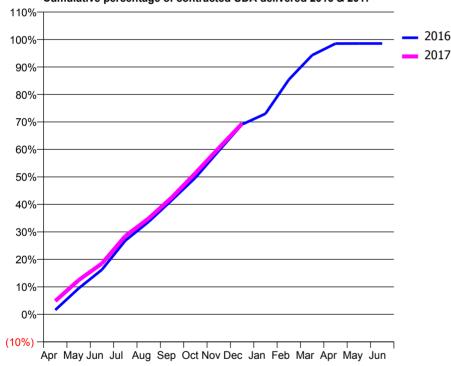


16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 320 1,046 May 1,899 2,688 June 3,271 4,005 July 5,393 6,159 6,777 7,549 August September 8,370 9,212 October 9,998 11,105 November 11,961 13,073 December 13.895 15,004 January 14,678 February 17,173 18,965 March April 19,813 May 19,816 19.818 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 1,732 | 8.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 993 | 6,697 | 14.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,116 | 1,732 | 64.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,136 | 6,697 | 61.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 508 | 8,003 | 6.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 8,003 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 8,003 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



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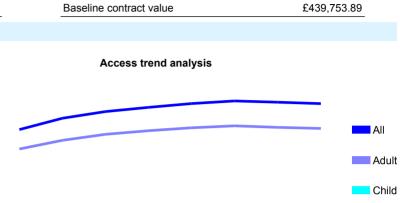
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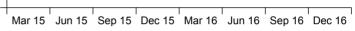
Q56 - Vital Signs At a Glance Contract Report for 104418/0002 - December 2016

| Name or company name | Parish Vaid & Snehal Radia |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 13/05/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,909 | |
| Quarter ending March 2016 | 5,057 | 1 |
| Quarter ending June 2016 | 5,160 | 1 |
| Quarter ending September 2016 | 5,109 | \rightarrow |
| Quarter ending December 2016 | 5,054 | \downarrow |
| Variance since December 2015 | 3.0% | 1 |
| | | |





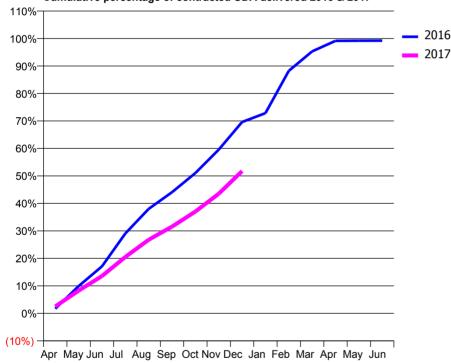
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 248 408 1,338 May 1,439 June 2,478 2,195 July 4,213 3,318 5,513 4,330 August September 6,392 5,104 October 7,403 5,991 November 8,636 7,038 December 10.094 8,369 January 10,561 February 12,792 13,820 March April 14,374 May 14,384 14,386 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 957 | 8.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 515 | 3,997 | 12.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 510 | 957 | 53.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,366 | 3,997 | 59.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 365 | 4,677 | 7.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 4,677 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 4,677 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



143

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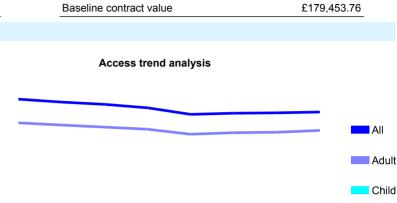
0

Q56 - Vital Signs At a Glance Contract Report for 105090/0001 - December 2016

| Name or company name | Mr Azad Eyrumlu and Mr M Eyrumlu |
|----------------------|----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/02/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 2,038 | |
| Quarter ending March 2016 | 1,931 | \downarrow |
| Quarter ending June 2016 | 1,949 | \rightarrow |
| Quarter ending September 2016 | 1,956 | \rightarrow |
| Quarter ending December 2016 | 1,969 | \rightarrow |
| Variance since December 2015 | (3.4%) | \downarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

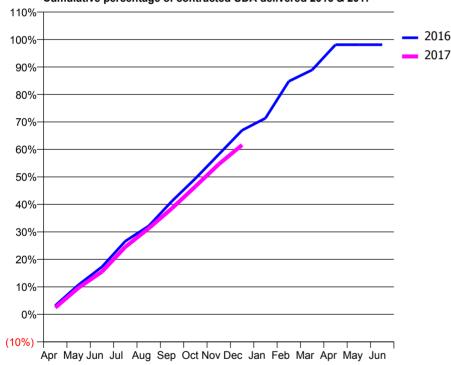
Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 241 187 May 816 733 June 1,308 1,173 July 2,014 1,857 2,431 2,365 August September 3,118 2,921 October 3,739 3,520 November 4,402 4,132 December 5.067 4.662 January 5,398 February 6,415 6,727 March April 7,423 May 7,423 7,423 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 366 | 5.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 255 | 1,751 | 14.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 204 | 366 | 55.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 740 | 1,751 | 42.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 247 | 1,897 | 13.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 1,897 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 1,897 | 2.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



97 1,260

-1

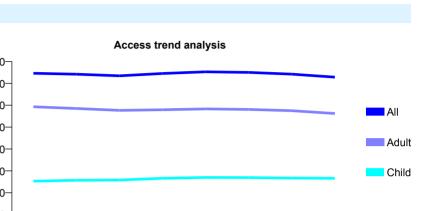
£349,807.19

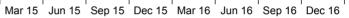
Q56 - Vital Signs At a Glance Contract Report for 105171/0001 - December 2016

| Name or company name | Gentle Dental Practices Ltd |
|----------------------|-----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/06/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,227 | |
| Quarter ending March 2016 | 3,265 | \rightarrow |
| Quarter ending June 2016 | 3,250 | \rightarrow |
| Quarter ending September 2016 | 3,211 | \downarrow |
| Quarter ending December 2016 | 3,142 | \downarrow |
| Variance since December 2015 | (2.6%) | \downarrow |





16/17 Contracted general activity (UDA)

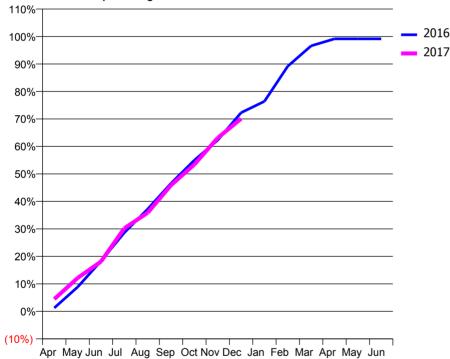
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 142 508 1,010 May 1,387 June 2,088 2,068 July 3,268 3,452 4,247 4,095 August September 5,318 5,239 October 6,102 6,279 November 7,109 7,205 December 8.252 8,001 January 8,724 February 10,183 March 11,028 April 11,319 May 11,319 11,319 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 124 | 1,124 | 11.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 425 | 2,680 | 15.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 648 | 1,124 | 57.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,364 | 2,680 | 50.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 213 | 3,537 | 6.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 3,537 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 3,537 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£292,643.43

0

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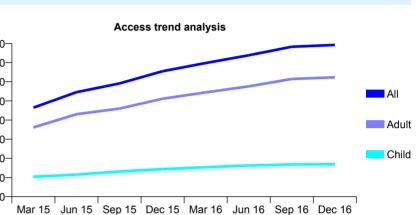
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Q56 - Vital Signs At a Glance Contract Report for 105996/0001 - December 2016

| Name or company name | Dr A Monzavi Tabrizi Dental Practice Limite |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,275 | |
| Quarter ending March 2016 | 3,491 | 1 |
| Quarter ending June 2016 | 3,693 | 1 |
| Quarter ending September 2016 | 3,915 | 1 |
| Quarter ending December 2016 | 3,963 | \rightarrow |
| Variance since December 2015 | 21.0% | 1 |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

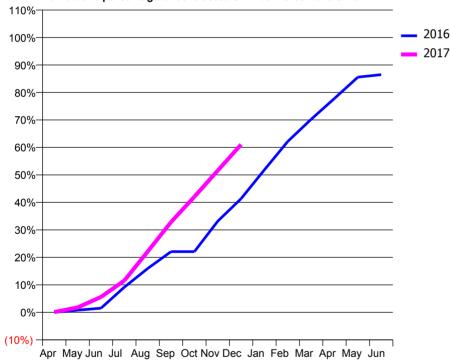
Carry forward general activity (UDA)

Baseline contract value

2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | | |
|-----------------------------------|--------|-------|--|--|
| Month | 2016 | 2017 | | |
| April | 2 | 13 | | |
| May | 95 | 217 | | |
| June | 180 | 676 | | |
| July | 1,082 | 1,399 | | |
| August | 1,887 | 2,675 | | |
| September | 2,613 | 3,971 | | |
| October | 2,613 | 5,085 | | |
| November | 3,923 | 6,236 | | |
| December | 4,892 | 7,384 | | |
| January | 6,135 | | | |
| February | 7,353 | | | |
| March | 8,307 | | | |
| April | 9,204 | | | |
| May | 10,120 | | | |
| June | 10,227 | | | |
| | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 833 | 9.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 547 | 3,328 | 16.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 370 | 833 | 44.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,532 | 3,328 | 46.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 599 | 3,345 | 17.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 3,345 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 3,345 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



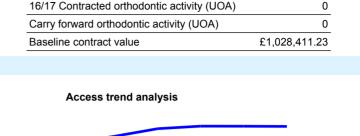
1,533

Q56 - Vital Signs At a Glance Contract Report for 106275/0001 - December 2016

| Name or company name | Dr P Vaid, S Radia and S Shah |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

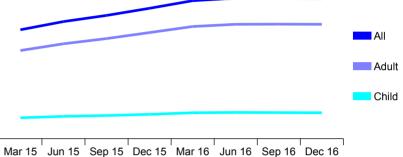
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 15,318 | |
| Quarter ending March 2016 | 16,216 | 1 |
| Quarter ending June 2016 | 16,510 | \rightarrow |
| Quarter ending September 2016 | 16,505 | \rightarrow |
| Quarter ending December 2016 | 16,485 | \rightarrow |
| Variance since December 2015 | 7.6% | 1 |



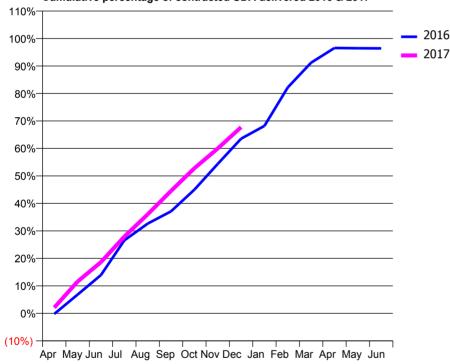
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -122 1,017 3,727 5,608 May June 7,601 9,031 July 14,486 13,524 17,814 17,447 August September 20,248 21,565 October 24,550 25,561 November 29,665 29,042 December 34.660 32,809 January 37,202 February 44,846 49,752 March April 52,673 May 52,616 52.592 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 450 | 3,522 | 12.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,884 | 15,226 | 18.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,108 | 3,522 | 59.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,562 | 15,226 | 56.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 2,298 | 17,505 | 13.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 476 | 17,505 | 2.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 135 | 17,505 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 24 | 27 | 88.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 27 | 85.2% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



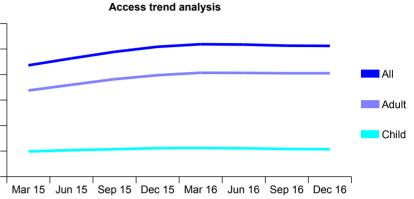
Q56 - Vital Signs At a Glance Contract Report for 106941/0001 - December 2016

| Name or company name | Perfect Smile Clinic Limited |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

ACCESS*

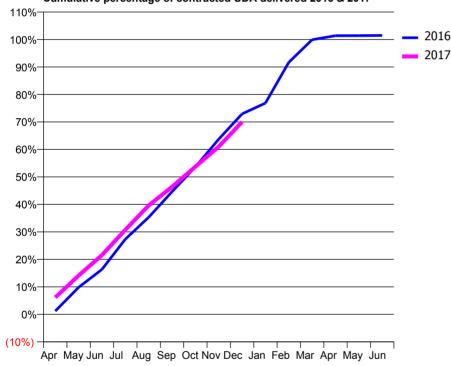
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 5,089 | |
| Quarter ending March 2016 | 5,189 | \rightarrow |
| Quarter ending June 2016 | 5,174 | \rightarrow |
| Quarter ending September 2016 | 5,132 | \rightarrow |
| Quarter ending December 2016 | 5,123 | \rightarrow |
| Variance since December 2015 | 0.7% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 17,380 |
|---|-------------|
| Carry forward general activity (UDA) | -255 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £400,698.32 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA | | | | |
|----------------------------------|--------|--------|--|--|
| Month | 2016 | 2017 | | |
| April | 208 | 1,068 | | |
| May | 1,704 | 2,451 | | |
| June | 2,844 | 3,749 | | |
| July | 4,754 | 5,347 | | |
| August | 6,138 | 6,884 | | |
| September | 7,756 | 8,063 | | |
| October | 9,324 | 9,334 | | |
| November | 11,079 | 10,600 | | |
| December | 12,675 | 12,170 | | |
| January | 13,360 | | | |
| February | 15,934 | | | |
| March | 17,368 | | | |
| April | 17,620 | | | |
| May | 17,622 | | | |
| June | 17,635 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 90 | 1,283 | 7.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 712 | 4,622 | 15.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 831 | 1,283 | 64.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,802 | 4,622 | 60.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 471 | 5,769 | 8.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 5,769 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 5,769 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 86.7% | 89.2% | 88.8% |



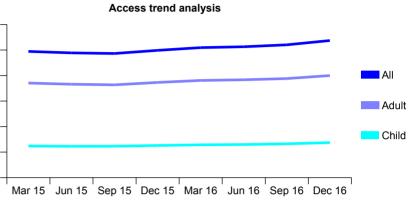
Q56 - Vital Signs At a Glance Contract Report for 109142/0001 - December 2016

| Name or company name | Littleport Dental Practice |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2012 |
| Contract end date | |

ACCESS*

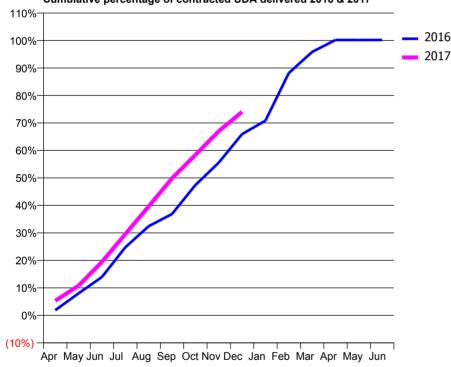
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 4,988 | |
| Quarter ending March 2016 | 5,094 | 1 |
| Quarter ending June 2016 | 5,128 | \rightarrow |
| Quarter ending September 2016 | 5,204 | \rightarrow |
| Quarter ending December 2016 | 5,370 | 1 |
| Variance since December 2015 | 7.7% | 1 |

| 16/17 Contracted general activity (UDA) | 14,288 |
|---|-------------|
| Carry forward general activity (UDA) | -28 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,745.09 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 270 757 1,546 May 1,144 June 1,996 2,782 July 3,540 4,226 4,633 5,664 August September 5,270 7,124 October 6,773 8,335 November 7,939 9,572 9.422 10,582 December January 10,118 February 12,596 13,693 March April 14,316 May 14,316 June 14,316

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 147 | 1,756 | 8.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 718 | 4,659 | 15.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,156 | 1,756 | 65.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,496 | 4,659 | 53.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 384 | 5,445 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 5,445 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 5,445 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |



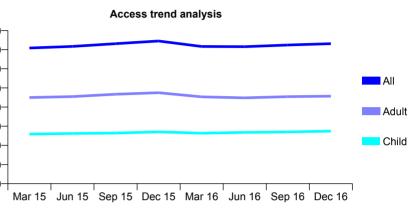
Q56 - Vital Signs At a Glance Contract Report for 109487/0001 - December 2016

| Name or company name | Cambourne Dental Practice |
|----------------------|---------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/04/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 7,451 | |
| Quarter ending March 2016 | 7,164 | \downarrow |
| Quarter ending June 2016 | 7,154 | \rightarrow |
| Quarter ending September 2016 | 7,243 | \rightarrow |
| Quarter ending December 2016 | 7,310 | \rightarrow |
| Variance since December 2015 | (1.9%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 17,913 |
|---|-------------|
| Carry forward general activity (UDA) | 165 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £524,552.55 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017 110% 2016 100% 2017 90% 80% 70% 60%[.] 50% 40% 30% 20% 10% 0% (10%) Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

| Adjusted Scheduled Activity (UDA) | | |
|-----------------------------------|--------|--------|
| Month | 2016 | 2017 |
| April | 533 | 911 |
| Мау | 1,886 | 2,224 |
| June | 3,108 | 3,700 |
| July | 5,629 | 5,476 |
| August | 7,220 | 7,287 |
| September | 8,675 | 8,977 |
| October | 10,268 | 10,452 |
| November | 11,915 | 12,237 |
| December | 13,430 | 13,823 |
| January | 14,275 | |
| February | 16,285 | |
| March | 16,822 | |
| April | 17,722 | |
| May | 17,719 | |
| June | 17,748 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 182 | 3,310 | 5.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 523 | 4,915 | 10.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,068 | 3,310 | 62.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,810 | 4,915 | 57.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 467 | 7,735 | 6.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 7,735 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 106 | 7,735 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 13 | 61.5% | 86.7% | 89.2% | 88.8% |



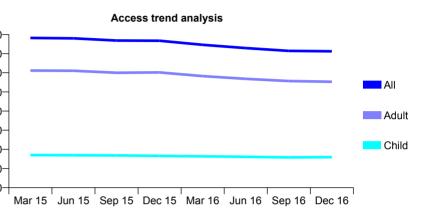
Q56 - Vital Signs At a Glance Contract Report for 110655/0001 - December 2016

| Name or company name | The Toothplace Dental Surgery |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

ACCESS*

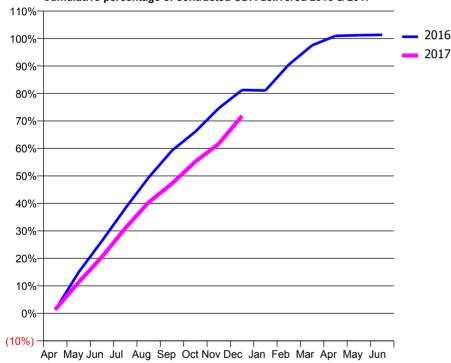
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,837 | |
| Quarter ending March 2016 | 3,731 | \downarrow |
| Quarter ending June 2016 | 3,645 | \downarrow |
| Quarter ending September 2016 | 3,572 | \downarrow |
| Quarter ending December 2016 | 3,561 | \rightarrow |
| Variance since December 2015 | (7.2%) | \downarrow |

| 13,533 |
|-------------|
| -179 |
| 0 |
| 0 |
| £338,261.77 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 171 188 2,022 1,528 May June 3,569 2,781 July 5,172 4,197 August 6,693 5,470 September 8,018 6,388 October 8,948 7,472 November 10,096 8,346 10.997 December 9,720 January 10,974 February 12,244 March 13,197 April 13,659 May 13,693 June 13,712

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 948 | 7.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 284 | 2,979 | 9.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 583 | 948 | 61.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,817 | 2,979 | 61.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 94 | 3,610 | 2.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 3,610 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 3,610 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |



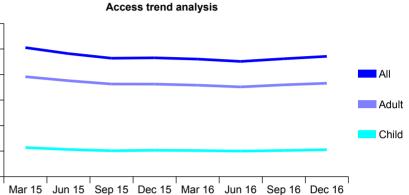
Q56 - Vital Signs At a Glance Contract Report for 110817/0001 - December 2016

| Name or company name | 95 Lincoln Road |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|---------|
| Quarter ending December 2015 | 9,311 | | 12,000- |
| Quarter ending March 2016 | 9,209 | \downarrow | 8,000- |
| Quarter ending June 2016 | 9,028 | \downarrow | 6,000- |
| Quarter ending September 2016 | 9,235 | 1 | 4,000- |
| Quarter ending December 2016 | 9,427 | 1 | 2,000- |
| Variance since December 2015 | 1.2% | \rightarrow | 0- |

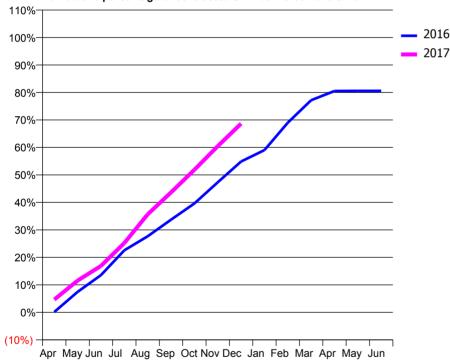
| 16/17 Contracted general activity (UDA) | 26,775 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £613,061.72 |



2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 36 1,244 3,094 May 1,999 June 3,631 4,527 July 6,048 6,755 August 7,411 9,545 September 9,030 11,684 October 10,609 13,886 November 12,667 16,188 14.691 18,385 December January 15,807 February 18,474 20,663 March April 21,562 May 21,576 June 21,576

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 2,319 | 5.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 802 | 7,861 | 10.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,116 | 2,319 | 48.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,948 | 7,861 | 50.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 606 | 9,749 | 6.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 9,749 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 9,749 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 86.7% | 89.2% | 88.8% |



£1,287,994.46

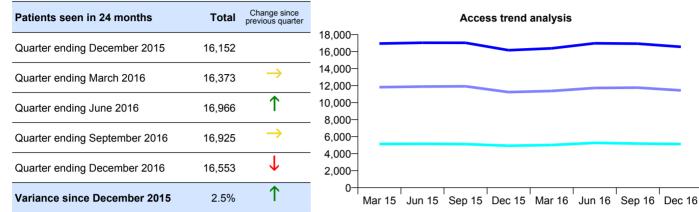
0 0

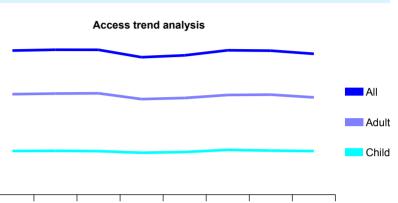
0

Q56 - Vital Signs At a Glance Contract Report for 110817/0002 - December 2016

| Name or company name | 95 Lincoln Road |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

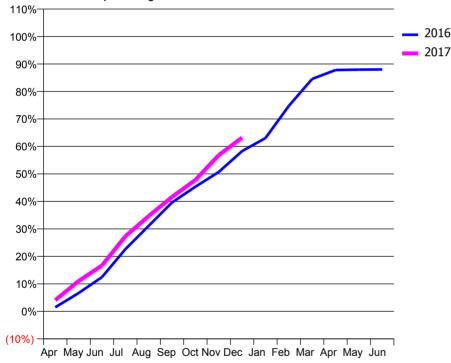
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 739 1,998 May 3,279 5,431 June 6,131 8,226 July 11,131 13,441 15,325 17,063 August September 19,501 20,506 23,532 October 22,315 November 24,964 27,968 December 28.697 31,107 31,030 January February 36,789 March 41,626 43,211 April May 43,278 43.318 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 318 | 4,350 | 7.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,297 | 9,587 | 13.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,395 | 4,350 | 32.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,386 | 9,587 | 35.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 987 | 12,883 | 7.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 65 | 12,883 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 186 | 12,883 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 14 | 64.3% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



Q56 - Vital Signs At a Glance Contract Report for 110817/0003 - December 2016

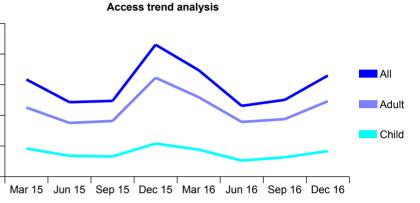
| Name or company name | 95 Lincoln Road |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 2,154 | |
| Quarter ending March 2016 | 1,738 | \downarrow |
| Quarter ending June 2016 | 1,155 | \downarrow |
| Quarter ending September 2016 | 1,253 | 1 |
| Quarter ending December 2016 | 1,650 | 1 |
| Variance since December 2015 | (23.4%) | \downarrow |

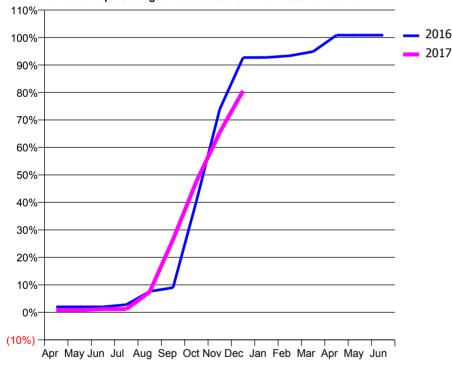
Carry forward general activity (UDA)-3216/17 Contracted orthodontic activity (UOA)0Carry forward orthodontic activity (UOA)0Baseline contract value£94,950.52

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 76 32 33 May 76 June 76 45 July 107 45 291 283 August September 343 1,010 October 1,541 1,815 November 2,818 2,496 3.534 3,073 December January 3,536 February 3,560 3,617 March 3,845 April May 3,845 3,845 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 393 | 0.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 55 | 1,168 | 4.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 24 | 393 | 6.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 82 | 1,168 | 7.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 96 | 1,472 | 6.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 1,472 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,472 | 1.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



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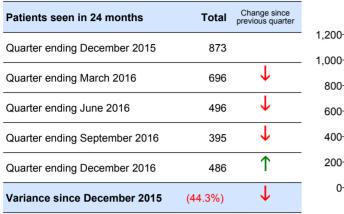
0

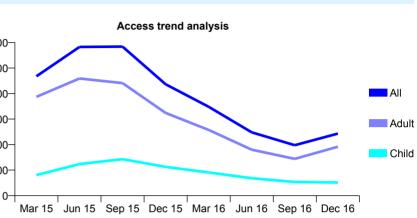
£82,698.84

Q56 - Vital Signs At a Glance Contract Report for 110817/0004 - December 2016

| Name or company name | 95 Lincoln Road |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

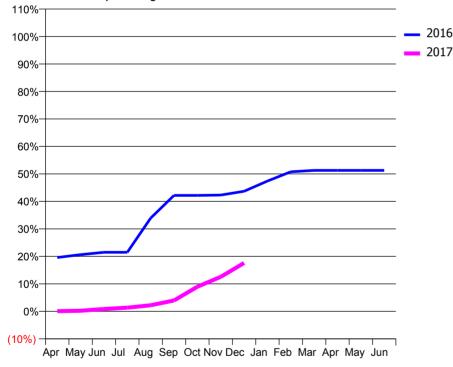
Carry forward general activity (UDA)

Baseline contract value

2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | | | |
|-----------------------------------|-------|------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | 651 | 3 | | | |
| Мау | 686 | 8 | | | |
| June | 714 | 29 | | | |
| July | 714 | 45 | | | |
| August | 1,127 | 74 | | | |
| September | 1,401 | 132 | | | |
| October | 1,401 | 298 | | | |
| November | 1,405 | 417 | | | |
| December | 1,451 | 585 | | | |
| January | 1,574 | | | | |
| February | 1,687 | | | | |
| March | 1,704 | | | | |
| April | 1,704 | | | | |
| Мау | 1,704 | | | | |
| June | 1,704 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 58 | 1.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 226 | 1.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12 | 58 | 20.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 226 | 2.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 10 | 284 | 3.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 284 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 284 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



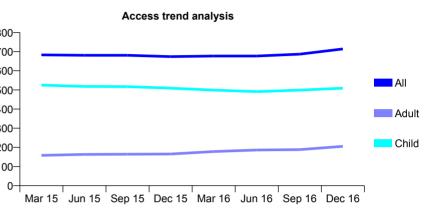
Q56 - Vital Signs At a Glance Contract Report for 112720/0001 - December 2016

| Name or company name | Golden Triangle LLP |
|----------------------|---------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 674 | |
| Quarter ending March 2016 | 677 | \rightarrow |
| Quarter ending June 2016 | 677 | \rightarrow |
| Quarter ending September 2016 | 687 | \rightarrow |
| Quarter ending December 2016 | 714 | 1 |
| Variance since December 2015 | 5.9% | 1 |

| 16/17 Contracted general activity (UDA) | 2,303 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £63,911.31 |

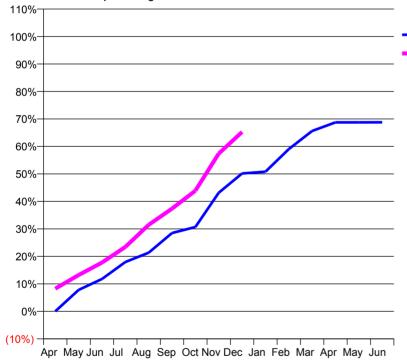


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | |
|-----------------------------------|-------|-------|--|
| Month | 2016 | 2017 | |
| April | 0 | 190 | |
| Мау | 225 | 304 | |
| June | 339 | 409 | |
| July | 516 | 540 | |
| August | 614 | 725 | |
| September | 821 | 861 | |
| October | 883 | 1,011 | |
| November | 1,243 | 1,322 | |
| December | 1,445 | 1,503 | |
| January | 1,463 | | |
| February | 1,699 | | |
| March | 1,890 | | |
| April | 1,979 | | |
| Мау | 1,979 | | |
| June | 1,980 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 658 | 9.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 140 | 8.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 427 | 658 | 64.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 43 | 140 | 30.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 84 | 758 | 11.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 758 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 758 | 0.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



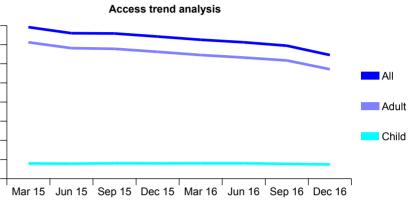
Q56 - Vital Signs At a Glance Contract Report for 117455/0001 - December 2016

| Name or company name | UEA Dentists |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 3,711 | |
| Quarter ending March 2016 | 3,628 | \downarrow |
| Quarter ending June 2016 | 3,562 | \downarrow |
| Quarter ending September 2016 | 3,472 | \downarrow |
| Quarter ending December 2016 | 3,228 | \downarrow |
| Variance since December 2015 | (13.0%) | \downarrow |

| 8,680 |
|-------------|
| 0 |
| 0 |
| 0 |
| £255,042.39 |
| |

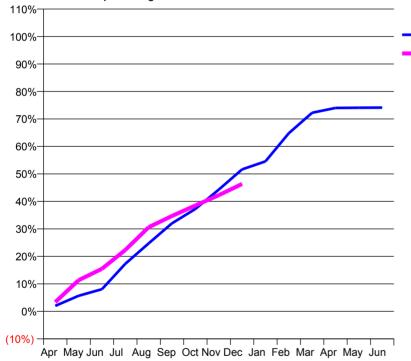


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 174 292 492 May 984 June 701 1,345 July 1,503 1,940 August 2,147 2,658 September 2,782 3,013 October 3,234 3,343 November 3,842 3,668 4.482 4,025 December January 4,736 February 5,626 6,272 March April 6,424 May 6,431 June 6,434

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 356 | 3.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 267 | 2,072 | 12.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 180 | 356 | 50.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 756 | 2,072 | 36.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 418 | 2,335 | 17.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 2,335 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 2,335 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 86.7% | 89.2% | 88.8% |



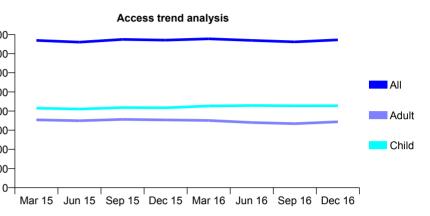
Q56 - Vital Signs At a Glance Contract Report for 117501/0001 - December 2016

| Name or company name | The High Street Dental Practice | |
|----------------------|---------------------------------|--|
| Contract type name | GDS Contract | |
| Purpose of contract | General | |
| Contract start date | 01/10/2010 | |
| Contract end date | | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 1,541 | |
| Quarter ending March 2016 | 1,555 | \rightarrow |
| Quarter ending June 2016 | 1,538 | \downarrow |
| Quarter ending September 2016 | 1,523 | \rightarrow |
| Quarter ending December 2016 | 1,544 | \rightarrow |
| Variance since December 2015 | 0.2% | \rightarrow |

| 4,321 |
|------------|
| 0 |
| 0 |
| 0 |
| £94,365.31 |
| |

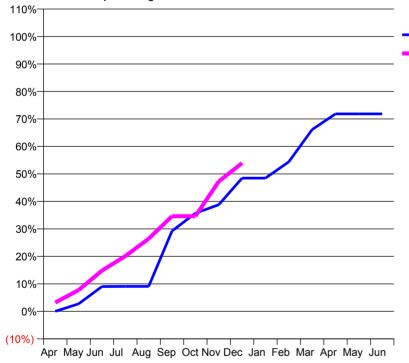


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 139 335 May 118 June 390 641 July 393 869 August 393 1,143 September 1,263 1,496 October 1,543 1,496 November 1,676 2,042 2.094 2,332 December January 2,094 February 2,350 2,857 March April 3,104 May 3,104 June 3,104

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 1,147 | 6.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 66 | 539 | 12.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 744 | 1,147 | 64.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 257 | 539 | 47.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 64 | 1,519 | 4.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,519 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 1,519 | 2.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



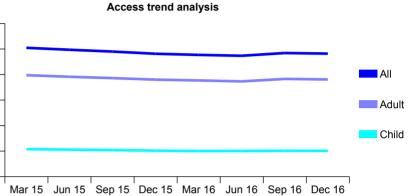
Q56 - Vital Signs At a Glance Contract Report for 117994/0001 - December 2016

| Name or company name | Wensleydale Dental Practice |
|----------------------|-----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

ACCESS*

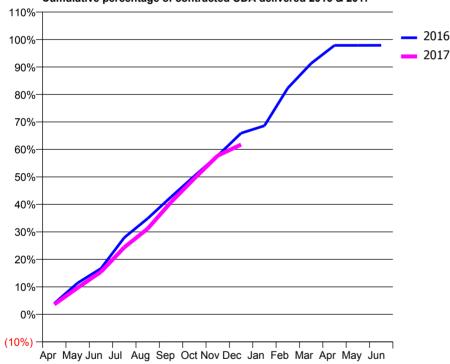
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|---------|
| Quarter ending December 2015 | 9,630 | | 12,000- |
| Quarter ending March 2016 | 9,539 | \rightarrow | 8,000- |
| Quarter ending June 2016 | 9,472 | \rightarrow | 6,000- |
| Quarter ending September 2016 | 9,685 | 1 | 4,000- |
| Quarter ending December 2016 | 9,638 | \rightarrow | 2,000- |
| Variance since December 2015 | 0.1% | \rightarrow | 0- |

| 16/17 Contracted general activity (UDA) | 35,852 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £901,605.04 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 1,428 1,300 May 4,093 3,463 June 5,989 5,550 July 10,014 8,749 12,509 11,177 August September 15,319 14,639 October 18,052 17,726 November 20,701 20,702 December 23.635 22,148 January 24,597 February 29,516 32,732 March April 35,084 May 35,082 35.090 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 209 | 2,441 | 8.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,355 | 9,018 | 15.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,512 | 2,441 | 61.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,592 | 9,018 | 62.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 611 | 10,520 | 5.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 131 | 10,520 | 1.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 10,520 | 1.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 86.7% | 89.2% | 88.8% |



1,169

7,184

-120

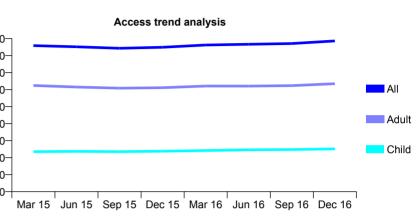
£1,439,198.69

Q56 - Vital Signs At a Glance Contract Report for 118036/0001 - December 2016

| Name or company name | DU TOIT & BURGER PARTNERSHIP (IPS |
|----------------------|-----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2007 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 16,968 | |
| Quarter ending March 2016 | 17,238 | \rightarrow |
| Quarter ending June 2016 | 17,323 | \rightarrow |
| Quarter ending September 2016 | 17,405 | \rightarrow |
| Quarter ending December 2016 | 17,710 | \rightarrow |
| Variance since December 2015 | 4.4% | 1 |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017 110% 2016 100% 2017 90% 80% 70% 60%[.] 50% 40% 30% 20% 10% 0%

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

| | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month | 2016 | 2017 |
| April | 1,439 | 738 |
| May | 4,468 | 3,665 |
| June | 6,970 | 6,787 |
| July | 11,607 | 10,663 |
| August | 15,309 | 13,812 |
| September | 17,998 | 16,785 |
| October | 21,282 | 20,413 |
| November | 24,342 | 24,668 |
| December | 28,105 | 28,122 |
| January | 30,002 | |
| February | 35,480 | |
| March | 39,187 | |
| April | 41,330 | |
| May | 41,331 | |
| June | 41,332 | |

QUALITY

(10%)

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 603 | 6,795 | 8.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 788 | 10,718 | 7.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,042 | 6,795 | 59.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,077 | 10,718 | 38.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 816 | 15,695 | 5.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 15,695 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 15,695 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 13 | 53.8% | 86.7% | 89.2% | 88.8% |



3 0

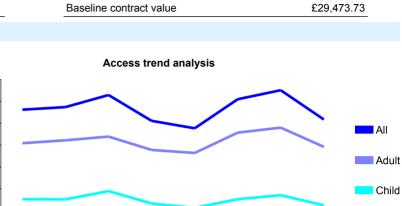
0

Q56 - Vital Signs At a Glance Contract Report for 119113/0001 - December 2016

| Name or company name | Sprinz-Victorova |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 511 | |
| Quarter ending March 2016 | 477 | \downarrow |
| Quarter ending June 2016 | 610 | 1 |
| Quarter ending September 2016 | 651 | 1 |
| Quarter ending December 2016 | 517 | \downarrow |
| Variance since December 2015 | 1.2% | \rightarrow |



16/17 Contracted general activity (UDA)

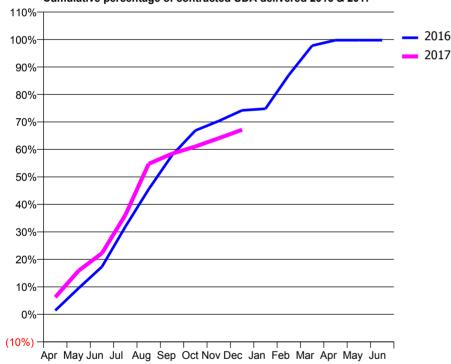
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 17 74 189 May 113 June 206 265 July 379 429 541 651 August September 688 695 October 795 726 November 836 762 December 882 799 January 889 February 1,035 1,162 March April 1,186 May 1,186 1,186 June

Sep 16 Dec 16

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 175 | 2.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 21 | 434 | 4.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46 | 175 | 26.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 107 | 434 | 24.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 48 | 590 | 8.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 590 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 590 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



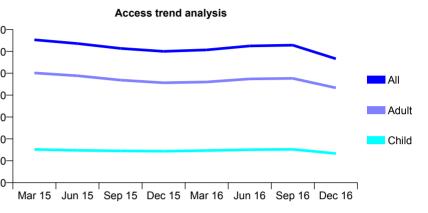
Q56 - Vital Signs At a Glance Contract Report for 119210/0001 - December 2016

| Name or company name | Dr K A Fagher & Dr A Surti |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

ACCESS*

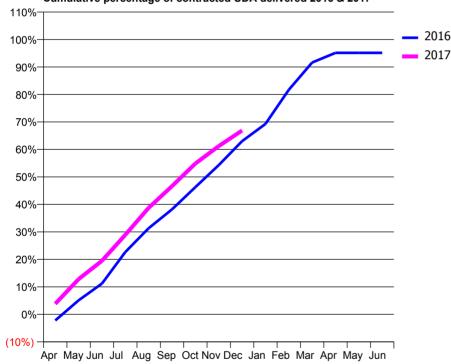
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 3,001 | |
| Quarter ending March 2016 | 3,034 | \rightarrow |
| Quarter ending June 2016 | 3,124 | 1 |
| Quarter ending September 2016 | 3,143 | \rightarrow |
| Quarter ending December 2016 | 2,832 | \downarrow |
| Variance since December 2015 | (5.6%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 8,918 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £206,052.85 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | -200 | 343 |
| Мау | 455 | 1,144 |
| June | 999 | 1,739 |
| July | 2,023 | 2,581 |
| August | 2,796 | 3,457 |
| September | 3,407 | 4,161 |
| October | 4,127 | 4,893 |
| November | 4,843 | 5,459 |
| December | 5,618 | 5,966 |
| January | 6,177 | |
| February | 7,285 | |
| March | 8,172 | |
| April | 8,485 | |
| Мау | 8,484 | |
| June | 8,485 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 797 | 5.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 467 | 2,708 | 17.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 510 | 797 | 64.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,360 | 2,708 | 50.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 357 | 3,338 | 10.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 3,338 | 2.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 3,338 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |



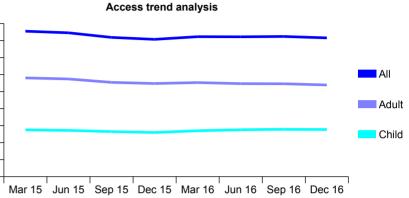
Q56 - Vital Signs At a Glance Contract Report for 119636/0001 - December 2016

| Name or company name | Apple Tree Dental Practice |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 25/04/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|------------------|
| Quarter ending December 2015 | 4,034 | | 4,500- 4,000- |
| Quarter ending March 2016 | 4,112 | \rightarrow | 3,500- 3,000- |
| Quarter ending June 2016 | 4,109 | \rightarrow | 2,500- 2,000- |
| Quarter ending September 2016 | 4,118 | \rightarrow | 1,500- |
| Quarter ending December 2016 | 4,077 | \rightarrow | -1,000 500 |
| Variance since December 2015 | 1.1% | \rightarrow | 0- |

| 16/17 Contracted general activity (UDA) | 9,642 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £322,422.79 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017 110% 2016 100% 2017 90% 80% 70% 60%[.] 50% 40% 30% 20% 10% 0% (10%)

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

| | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month | 2016 | 2017 |
| April | -22 | 718 |
| Мау | 657 | 1,716 |
| June | 1,103 | 2,352 |
| July | 2,377 | 3,371 |
| August | 3,020 | 4,500 |
| September | 3,659 | 5,342 |
| October | 4,466 | 6,087 |
| November | 5,198 | 7,070 |
| December | 5,972 | 8,006 |
| January | 6,489 | |
| February | 7,735 | |
| March | 8,575 | |
| April | 9,202 | |
| Мау | 9,205 | |
| June | 9,204 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 189 | 1,919 | 9.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 587 | 3,390 | 17.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,205 | 1,919 | 62.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,992 | 3,390 | 58.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 378 | 4,976 | 7.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 4,976 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 4,976 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |

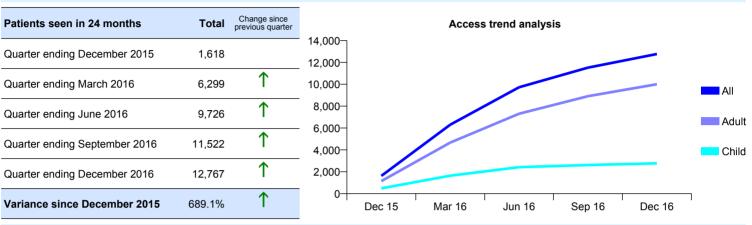


Q56 - Vital Signs At a Glance Contract Report for 120081/0001 - December 2016

| Name or company name | Staffa Lodge Dental Group Ltd |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

16/17 Contracted general activity (UDA) 40,819 Carry forward general activity (UDA) 0 0 16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA) 0 Baseline contract value £867,750.06

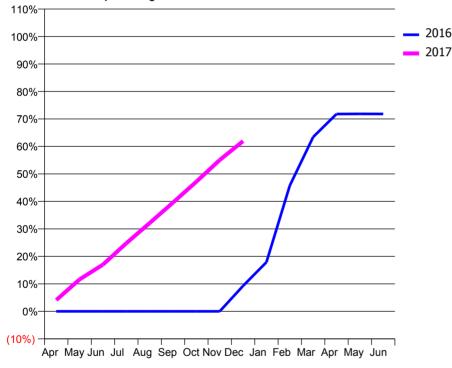
ACCESS*



2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month | 2016 | 2017 |
| April | 0 | 1,674 |
| May | 0 | 4,745 |
| June | 0 | 6,945 |
| July | 0 | 10,121 |
| August | 0 | 13,118 |
| September | 0 | 16,159 |
| October | 0 | 19,259 |
| November | 0 | 22,483 |
| December | 1,580 | 25,279 |
| January | 3,044 | |
| February | 7,781 | |
| March | 10,788 | |
| April | 12,209 | |
| May | 12,218 | |
| June | 12,213 | |
| | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 401 | 3,861 | 10.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,836 | 12,084 | 15.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,835 | 3,861 | 47.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,013 | 12,084 | 33.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,332 | 15,065 | 8.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 183 | 15,065 | 1.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 263 | 15,065 | 1.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 52 | 57 | 91.2% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 53 | 57 | 93.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£367,660.09

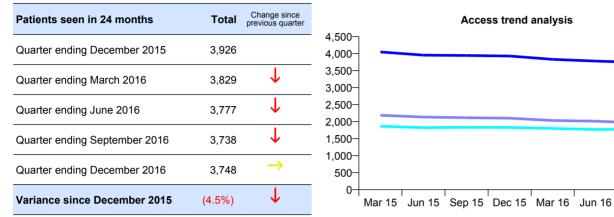
56 0

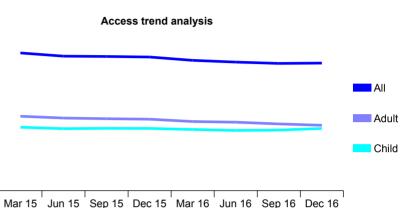
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Q56 - Vital Signs At a Glance Contract Report for 120413/0001 - December 2016

| Name or company name | Caring Dentistry Ltd |
|----------------------|----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

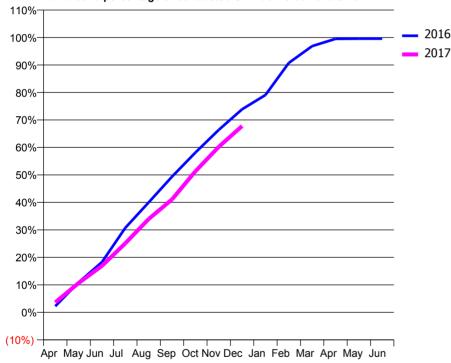
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 298 483 May 1,455 1,423 June 2,438 2,257 July 4,103 3,349 5,335 4,529 August September 6,585 5,481 6,842 October 7,752 November 8,852 8,029 December 9.853 9.040 10,544 January February 12,102 March 12,918 13,268 April May 13,279 13.279 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 163 | 2,385 | 6.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 345 | 2,007 | 17.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,564 | 2,385 | 65.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,188 | 2,007 | 59.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 285 | 4,196 | 6.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 4,196 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 4,196 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



37 0

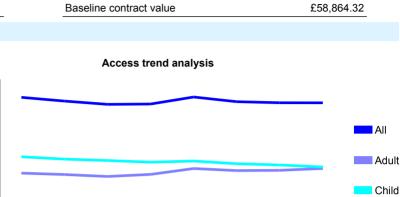
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Q56 - Vital Signs At a Glance Contract Report for 120537/0001 - December 2016

| Name or company name | Market Square Dental Practice |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 04/08/2011 |
| Contract end date | |

ACCESS*

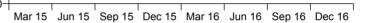
| Total | Change since previous quarter |
|-------|---|
| 1,008 | |
| 1,063 | 1 |
| 1,026 | \downarrow |
| 1,018 | \rightarrow |
| 1,017 | \rightarrow |
| 0.9% | \rightarrow |
| | 1,008 1,063 1,026 1,018 1,017 |



16/17 Contracted general activity (UDA)

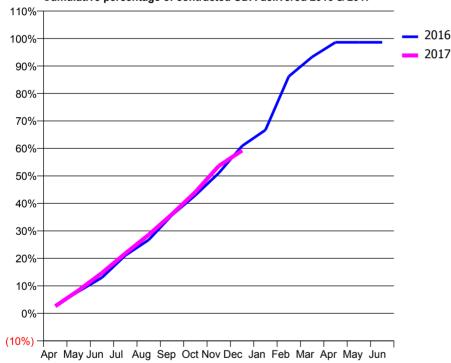
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 74 69 May 211 221 June 343 388 July 556 575 706 755 August September 943 952 October 1,134 1,165 November 1,346 1,415 December 1,607 1,564 January 1,760 February 2,275 2,462 March April 2,602 May 2,602 2.602 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 641 | 7.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 58 | 463 | 12.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 456 | 641 | 71.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 304 | 463 | 65.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 48 | 1,035 | 4.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,035 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 1,035 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



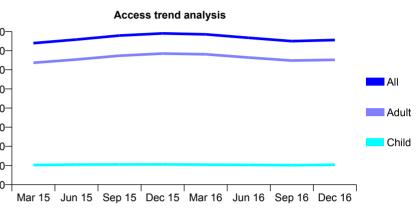
Q56 - Vital Signs At a Glance Contract Report for 120723/0001 - December 2016

| Name or company name | Parish Vaid and Snehal Radia |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | |

ACCESS*

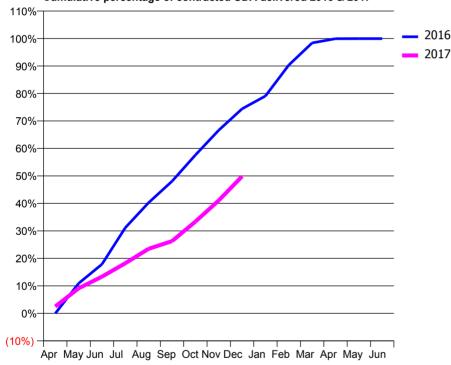
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 7,902 | |
| Quarter ending March 2016 | 7,852 | \rightarrow |
| Quarter ending June 2016 | 7,670 | \downarrow |
| Quarter ending September 2016 | 7,495 | \downarrow |
| Quarter ending December 2016 | 7,556 | \rightarrow |
| Variance since December 2015 | (4.4%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 32,567 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £830,800.98 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -18 808 3,335 2,968 May June 5,464 4,351 July 9,528 5,937 12,314 7,655 August September 14,690 8,552 October 17,608 10,870 November 20,364 13,375 December 22.746 16,234 January 24,168 February 27,611 30,073 March April 30,542 May 30,550 June 30,550

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 85 | 1,112 | 7.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,139 | 7,396 | 15.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 593 | 1,112 | 53.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,291 | 7,396 | 58.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 867 | 8,282 | 10.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 8,282 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 144 | 8,282 | 1.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 86.7% | 89.2% | 88.8% |

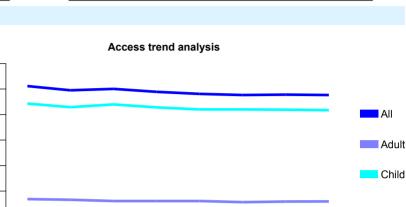


Q56 - Vital Signs At a Glance Contract Report for 121959/0001 - December 2016

| Name or company name | Walton House Dental Practice Ltd |
|----------------------|----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 978 | |
| Quarter ending March 2016 | 962 | \downarrow |
| Quarter ending June 2016 | 953 | \rightarrow |
| Quarter ending September 2016 | 956 | \rightarrow |
| Quarter ending December 2016 | 953 | \rightarrow |
| Variance since December 2015 | (2.6%) | \downarrow |

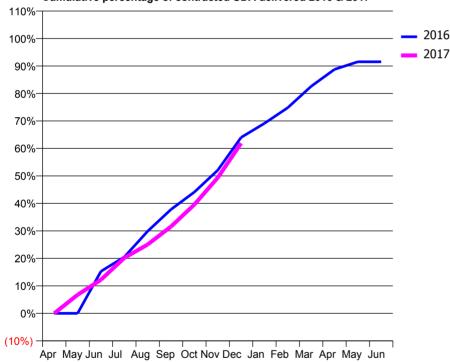


Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month | 2016 | 2017 |
| April | 0 | 0 |
| Мау | 0 | 115 |
| June | 260 | 208 |
| July | 349 | 343 |
| August | 508 | 426 |
| September | 643 | 537 |
| October | 750 | 673 |
| November | 885 | 839 |
| December | 1,088 | 1,052 |
| January | 1,175 | |
| February | 1,272 | |
| March | 1,404 | |
| April | 1,509 | |
| Мау | 1,556 | |
| June | 1,556 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 876 | 4.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 25 | 12.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 457 | 876 | 52.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9 | 25 | 36.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 794 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 794 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 794 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

16/17 Contracted general activity (UDA) 1,700 Carry forward general activity (UDA) 0 16/17 Contracted orthodontic activity (UOA) 0 Carry forward orthodontic activity (UOA) 0 Baseline contract value £34,456.83



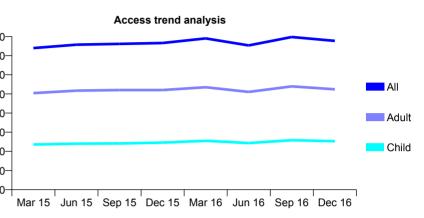
Q56 - Vital Signs At a Glance Contract Report for 124230/0001 - December 2016

| Name or company name | Kenneth Ng Surgery Ltd |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2008 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,830 | |
| Quarter ending March 2016 | 3,950 | 1 |
| Quarter ending June 2016 | 3,767 | \downarrow |
| Quarter ending September 2016 | 3,987 | 1 |
| Quarter ending December 2016 | 3,886 | \downarrow |
| Variance since December 2015 | 1.5% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 9,340 |
|---|-------------|
| Carry forward general activity (UDA) | -48 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £242,434.35 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017 110% 2016 100% 2017 90% 80% 70% 60%[.] 50% 40% 30% 20% 10%

Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 48 820 May 711 June 1,097 858 July 2,149 985 2,699 2,737 August September 3,428 3,990 October 4,353 5,244 November 5,000 5,783 5.965 6,389 December January 6,547 February 7,682 8,858 March April 9,326 May 9,348 June 9,348

QUALITY

(10%)

0%

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,002 | 7.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 259 | 1,891 | 13.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423 | 1,002 | 42.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 710 | 1,891 | 37.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 142 | 2,673 | 5.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 2,673 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 2,673 | 1.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun



427

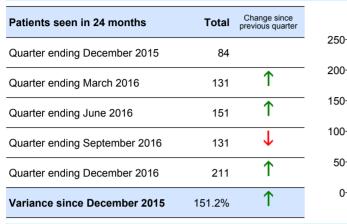
0

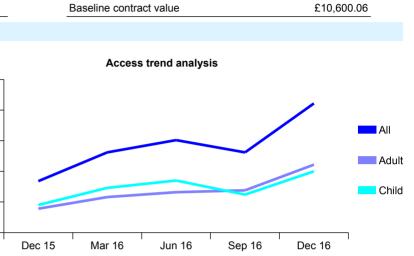
0

Q56 - Vital Signs At a Glance Contract Report for 124338/0001 - December 2016

| Name or company name | Wood, Bryant & Coyle |
|----------------------|----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2015 |
| Contract end date | |

ACCESS*



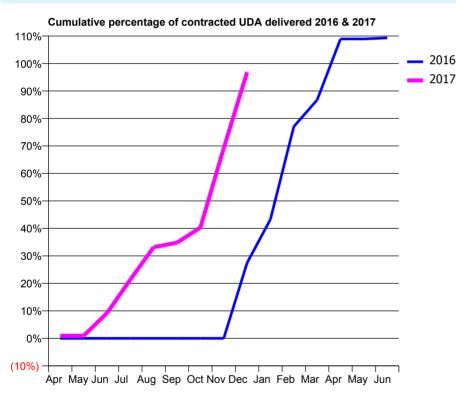


16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 4 4 May 0 June 0 39 July 0 91 0 142 August September 0 149 October 0 172 November 0 295 December 68 413 108 January February 192 216 March April 271 May 271 272 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 136 | 3.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 16 | 87 | 18.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53 | 136 | 39.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13 | 87 | 14.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 7 | 200 | 3.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 200 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 200 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



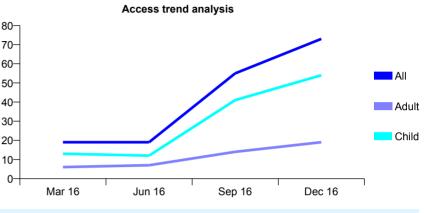
Q56 - Vital Signs At a Glance Contract Report for 124338/0002 - December 2016

| Name or company name | Wood, Bryant & Coyle |
|----------------------|----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

ACCESS*

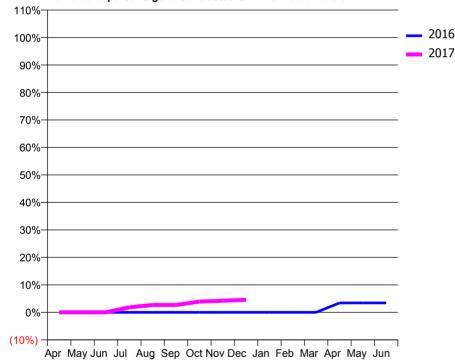
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 0 | |
| Quarter ending March 2016 | 19 | |
| Quarter ending June 2016 | 19 | \rightarrow |
| Quarter ending September 2016 | 55 | 1 |
| Quarter ending December 2016 | 73 | 1 |
| Variance since December 2015 | N/A | |

16/17 Contracted general activity (UDA) 2,914 Carry forward general activity (UDA) 0 16/17 Contracted orthodontic activity (UOA) 0 Carry forward orthodontic activity (UOA) 0 Baseline contract value £78,274.86



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | |
|-----------|-----------------------------------|------|--|
| Month | 2016 | 2017 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |
| July | 0 | 53 | |
| August | 0 | 78 | |
| September | 0 | 78 | |
| October | 0 | 114 | |
| November | 0 | 123 | |
| December | 0 | 133 | |
| January | 0 | | |
| February | 0 | | |
| March | 0 | | |
| April | 25 | | |
| May | 25 | | |
| June | 25 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 82 | 1.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 26 | 15.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 18 | 82 | 22.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 26 | 19.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 2 | 86 | 2.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 86 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 86 | 3.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



£344,442.66

0

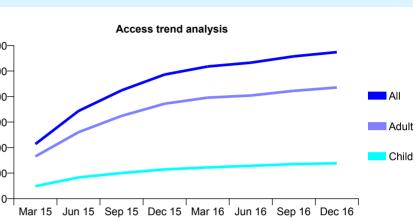
0

Q56 - Vital Signs At a Glance Contract Report for 124923/0001 - December 2016

| Name or company name | Great Shelford Dental Practice Ltd |
|----------------------|------------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,862 | |
| Quarter ending March 2016 | 5,179 | 1 |
| Quarter ending June 2016 | 5,327 | 1 |
| Quarter ending September 2016 | 5,576 | 1 |
| Quarter ending December 2016 | 5,740 | 1 |
| Variance since December 2015 | 18.1% | 1 |



16/17 Contracted general activity (UDA)

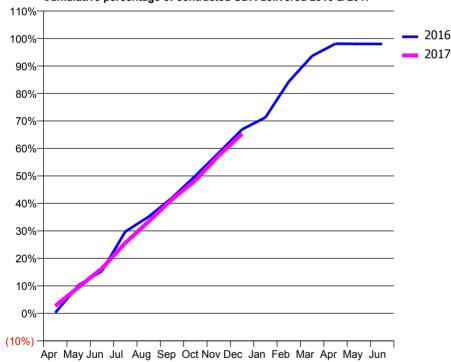
Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA) 16/17 Contracted orthodontic activity (UOA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | | |
|-----------|-----------------------------------|-------|--|--|
| Month | 2016 | 2017 | | |
| April | 31 | 385 | | |
| May | 1,466 | 1,364 | | |
| June | 2,200 | 2,336 | | |
| July | 4,244 | 3,657 | | |
| August | 5,017 | 4,767 | | |
| September | 5,998 | 5,914 | | |
| October | 7,141 | 6,903 | | |
| November | 8,336 | 8,188 | | |
| December | 9,545 | 9,319 | | |
| January | 10,171 | | | |
| February | 12,028 | | | |
| March | 13,362 | | | |
| April | 13,997 | | | |
| May | 13,987 | | | |
| June | 13,983 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 1,428 | 5.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 643 | 4,105 | 15.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 696 | 1,428 | 48.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,551 | 4,105 | 37.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 512 | 5,189 | 9.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 5,189 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 5,189 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 12 | 75.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 12 | 75.0% | 86.7% | 89.2% | 88.8% |



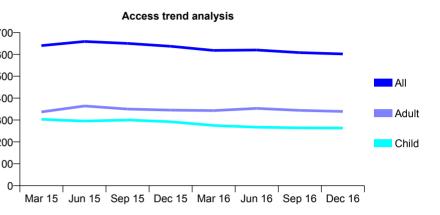
Q56 - Vital Signs At a Glance Contract Report for 125776/0003 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |

ACCESS*

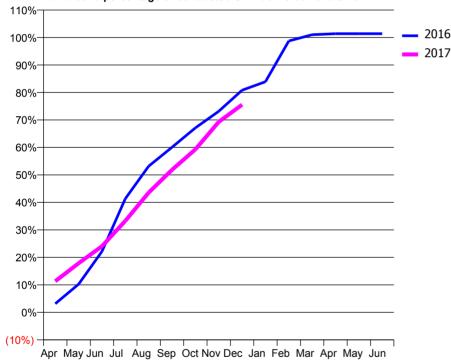
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 637 | |
| Quarter ending March 2016 | 618 | \downarrow |
| Quarter ending June 2016 | 620 | \rightarrow |
| Quarter ending September 2016 | 608 | \downarrow |
| Quarter ending December 2016 | 602 | \rightarrow |
| Variance since December 2015 | (5.5%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 1,202 |
|---|------------|
| Carry forward general activity (UDA) | -16 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,308.87 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 38 136 May 123 215 June 267 289 July 497 400 639 524 August September 722 623 October 807 713 November 879 833 December 971 908 January 1,009 February 1,187 1,214 March April 1,218 May 1,218 June 1,218

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 276 | 3.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 18 | 250 | 7.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 195 | 276 | 70.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 125 | 250 | 50.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 21 | 523 | 4.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 523 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 523 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



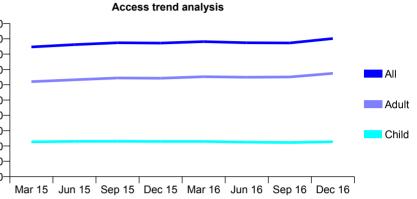
Q56 - Vital Signs At a Glance Contract Report for 125776/0010 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

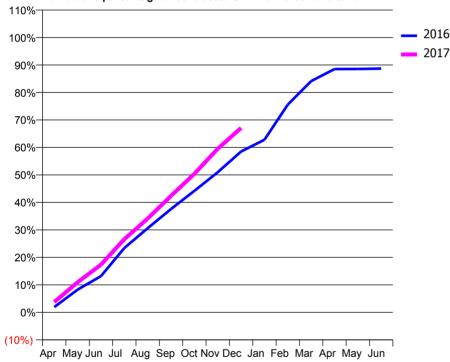
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|--------|
| Quarter ending December 2015 | 8,719 | | 10 |
| Quarter ending March 2016 | 8,816 | \rightarrow | - |
| Quarter ending June 2016 | 8,741 | \rightarrow | 6 5 |
| Quarter ending September 2016 | 8,729 | \rightarrow | 2 |
| Quarter ending December 2016 | 9,019 | 1 | 2 |
| Variance since December 2015 | 3.4% | 1 | |

| 16/17 Contracted general activity (UDA) | 26,362 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £682,056.07 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | | | |
|-----------|-----------------------------------|--------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | 510 | 989 | | | |
| May | 2,178 | 2,890 | | | |
| June | 3,476 | 4,576 | | | |
| July | 6,173 | 7,022 | | | |
| August | 8,069 | 8,997 | | | |
| September | 9,915 | 11,172 | | | |
| October | 11,651 | 13,290 | | | |
| November | 13,438 | 15,691 | | | |
| December | 15,425 | 17,690 | | | |
| January | 16,554 | | | | |
| February | 19,923 | | | | |
| March | 22,177 | | | | |
| April | 23,337 | | | | |
| May | 23,338 | | | | |
| June | 23,376 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 270 | 2,702 | 10.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,107 | 7,070 | 15.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,557 | 2,702 | 57.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,709 | 7,070 | 52.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,104 | 9,154 | 12.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 9,154 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 9,154 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 86.7% | 89.2% | 88.8% |



£1,171,414.42

0

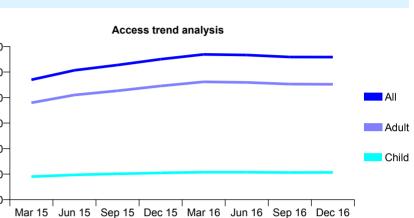
0

Q56 - Vital Signs At a Glance Contract Report for 126225/0001 - December 2016

| Name or company name | Dr P Vaid, Dr S Radia and Dr S Shah |
|----------------------|-------------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------------------|
| Quarter ending December 2015 | 11,004 | | 12,000 ⁻ |
| Quarter ending March 2016 | 11,380 | 1 | 8,000 |
| Quarter ending June 2016 | 11,332 | \rightarrow | 6,000 [.] |
| Quarter ending September 2016 | 11,175 | \downarrow | 4,000 |
| Quarter ending December 2016 | 11,171 | \rightarrow | 2,000 |
| Variance since December 2015 | 1.5% | \rightarrow | 0. |



16/17 Contracted general activity (UDA)

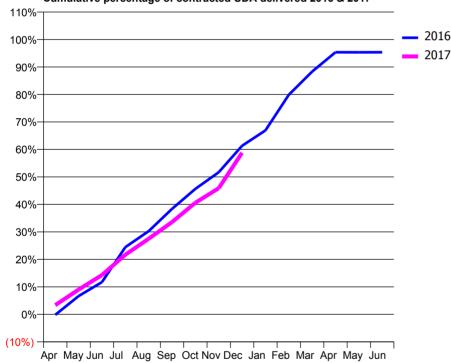
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -67 1,258 May 2,224 3,377 June 3,912 5,365 July 8,151 8,142 10,091 10,313 August September 12,791 12,587 October 15,216 15,227 November 17,234 17,215 December 20.445 22,046 January 22,303 February 26,628 March 29,440 April 31,785 May 31,775 31,781 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 2,390 | 7.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,057 | 8,736 | 12.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,410 | 2,390 | 59.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,866 | 8,736 | 44.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 764 | 10,117 | 7.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 121 | 10,117 | 1.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 110 | 10,117 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 14 | 20 | 70.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 20 | 70.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



Q56 - Vital Signs At a Glance Contract Report for 127809/0001 - December 2016

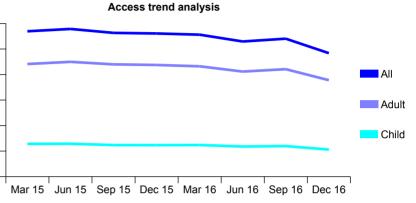
| Name or company name | S Emami, M Dehghanpour, J Vaghela, J Va |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 5,608 | |
| Quarter ending March 2016 | 5,561 | \rightarrow |
| Quarter ending June 2016 | 5,295 | \downarrow |
| Quarter ending September 2016 | 5,406 | ↑ |
| Quarter ending December 2016 | 4,839 | \downarrow |
| Variance since December 2015 | (13.7%) | \downarrow |

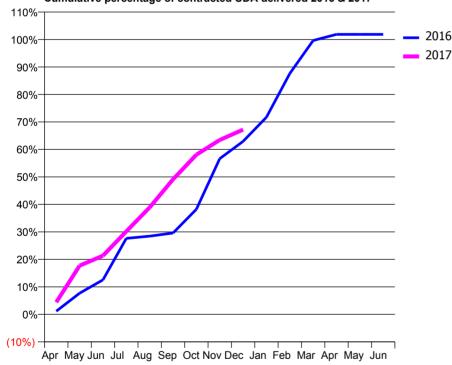
| Carry forward general activity (UDA) | -271 |
|---|-------------|
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £384,622.87 |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 165 729 2,926 May 1,116 June 1,820 3,523 July 4,011 4,984 4,125 6,419 August September 4,290 8,107 October 5,544 9,584 November 8,213 10,467 December 9,127 11,089 January 10,400 February 12,704 14,446 March April 14,770 May 14,771 June 14,771

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 1,306 | 14.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 773 | 4,227 | 18.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 607 | 1,306 | 46.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,823 | 4,227 | 43.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 616 | 4,840 | 12.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 4,840 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 4,840 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |



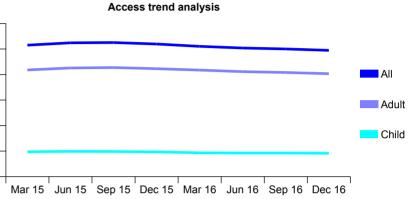
Q56 - Vital Signs At a Glance Contract Report for 128767/0001 - December 2016

| Name or company name | Hejazifar, Namazy, and Namazy |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

ACCESS*

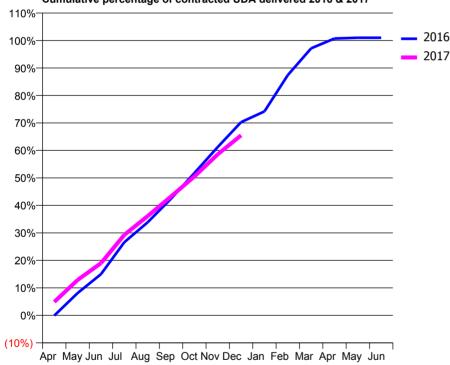
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 5,197 | |
| Quarter ending March 2016 | 5,105 | \downarrow |
| Quarter ending June 2016 | 5,039 | \downarrow |
| Quarter ending September 2016 | 5,003 | \rightarrow |
| Quarter ending December 2016 | 4,947 | \downarrow |
| Variance since December 2015 | (4.8%) | \downarrow |
| | | |

| 14,333 |
|-------------|
| -142 |
| 0 |
| 0 |
| £344,475.70 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -16 701 1,844 May 1,164 June 2,146 2,722 July 3,813 4,197 August 4,854 5,179 September 6,080 6,199 October 7,422 7,239 November 8,776 8,397 9,391 10.076 December January 10,634 February 12,525 March 13,923 April 14,437 May 14,475 June 14,475

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 1,039 | 6.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 610 | 4,142 | 14.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 736 | 1,039 | 70.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,149 | 4,142 | 51.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 453 | 4,917 | 9.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 4,917 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 4,917 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |



0

0

0

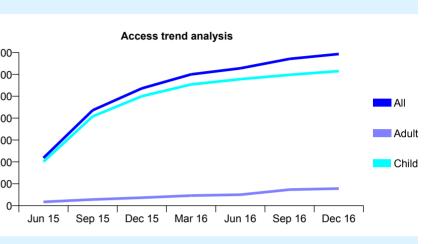
£35,882.33

Q56 - Vital Signs At a Glance Contract Report for 128953/0002 - December 2016

| Name or company name | Cathedral Dental Practice Ltd |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 536 | |
| Quarter ending March 2016 | 600 | 1 |
| Quarter ending June 2016 | 628 | 1 |
| Quarter ending September 2016 | 671 | 1 |
| Quarter ending December 2016 | 693 | 1 |
| Variance since December 2015 | 29.3% | 1 |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

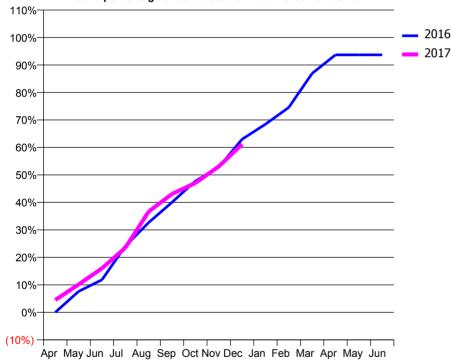
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | |
|-----------------------------------|-------|------|
| Month | 2016 | 2017 |
| April | 0 | 72 |
| May | 122 | 164 |
| June | 190 | 258 |
| July | 386 | 378 |
| August | 523 | 590 |
| September | 642 | 694 |
| October | 765 | 758 |
| November | 846 | 854 |
| December | 1,009 | 985 |
| January | 1,096 | |
| February | 1,194 | |
| March | 1,393 | |
| April | 1,501 | |
| May | 1,501 | |
| June | 1,501 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 706 | 5.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 23 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 460 | 706 | 65.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 23 | 73.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 15 | 674 | 2.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 674 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 674 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



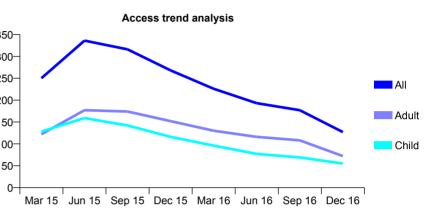
Q56 - Vital Signs At a Glance Contract Report for 131377/0001 - December 2016

| Name or company name | Burleigh Street Dental Practice |
|----------------------|---------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/12/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 268 | |
| Quarter ending March 2016 | 226 | \downarrow |
| Quarter ending June 2016 | 193 | \downarrow |
| Quarter ending September 2016 | 177 | \downarrow |
| Quarter ending December 2016 | 127 | \downarrow |
| Variance since December 2015 | (52.6%) | \downarrow |

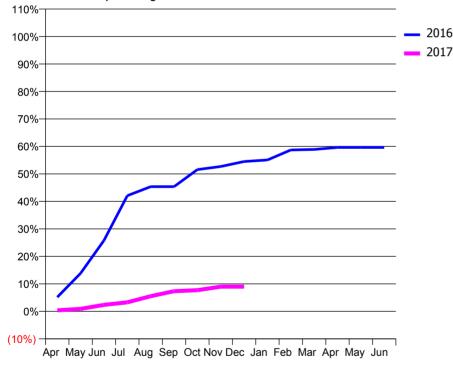
16/17 Contracted general activity (UDA) 547 Carry forward general activity (UDA) 0 0 16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA) 0 Baseline contract value £12,768.58



2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 28 2 5 May 76 June 141 13 July 230 18 248 30 August September 248 40 October 42 282 November 288 49 December 298 49 January 301 February 321 322 March April 326 May 326 326 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 36 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 12 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 24 | 36 | 66.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7 | 12 | 58.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1 | 44 | 2.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 44 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 44 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

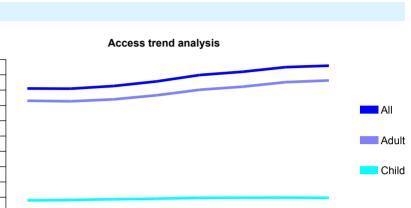
£190,374.45

Q56 - Vital Signs At a Glance Contract Report for 132225/0001 - December 2016

| Name or company name | Peterborough Dental Access Centre |
|----------------------|-----------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,285 | |
| Quarter ending March 2016 | 4,493 | 1 |
| Quarter ending June 2016 | 4,600 | 1 |
| Quarter ending September 2016 | 4,750 | 1 |
| Quarter ending December 2016 | 4,798 | \rightarrow |
| Variance since December 2015 | 12.0% | 1 |

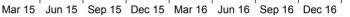


16/17 Contracted general activity (UDA)

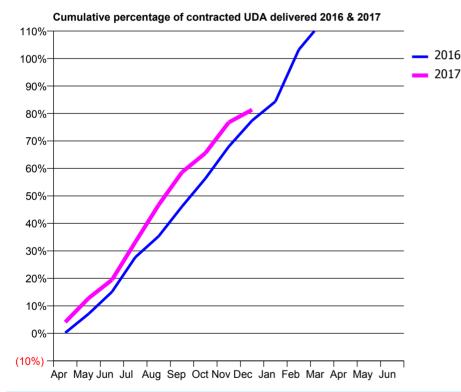
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value



ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 8 164 May 284 512 June 604 779 July 1,108 1,328 1,414 1,870 August September 1,847 2,345 October 2,253 2,624 November 2,717 3,070 December 3.097 3,254 January 3,375 February 4,128 4,534 March April 4,668 May 4,669 4,669 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 415 | 8.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 222 | 2,788 | 8.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 29 | 415 | 7.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 168 | 2,788 | 6.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 2,628 | 2,657 | 98.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,657 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,657 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



632

0

0

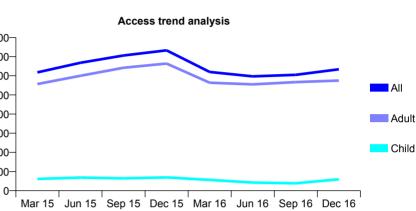
£36,763.43

Q56 - Vital Signs At a Glance Contract Report for 132225/0002 - December 2016

| Name or company name | Peterborough Dental Access Centre |
|----------------------|-----------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 733 | |
| Quarter ending March 2016 | 620 | \downarrow |
| Quarter ending June 2016 | 597 | \downarrow |
| Quarter ending September 2016 | 605 | \rightarrow |
| Quarter ending December 2016 | 634 | 1 |
| Variance since December 2015 | (13.5%) | \downarrow |



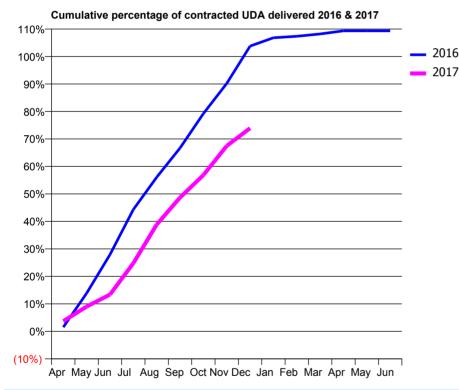
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 10 23 May 88 57 June 176 85 July 280 157 354 245 August September 422 308 October 359 501 November 570 426 December 656 467 January 675 February 678 March 684 April 691 May 691 691 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 37 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 354 | 0.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 37 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 354 | 0.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 381 | 385 | 99.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 385 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 385 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



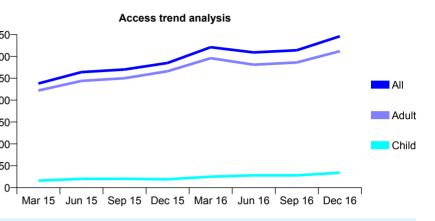
Q56 - Vital Signs At a Glance Contract Report for 132225/0003 - December 2016

| Name or company name | Peterborough Dental Access Centre |
|----------------------|-----------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2018 |
| | |

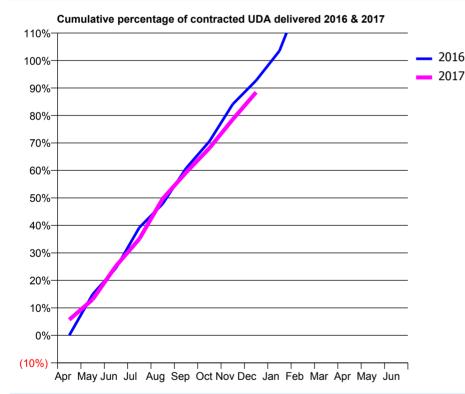
16/17 Contracted general activity (UDA)390Carry forward general activity (UDA)016/17 Contracted orthodontic activity (UOA)0Carry forward orthodontic activity (UOA)0Baseline contract value£34,372.11

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 285 | |
| Quarter ending March 2016 | 321 | 1 |
| Quarter ending June 2016 | 309 | \downarrow |
| Quarter ending September 2016 | 314 | \rightarrow |
| Quarter ending December 2016 | 346 | 1 |
| Variance since December 2015 | 21.4% | 1 |



ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 22 May 58 51 June 95 98 July 153 137 187 194 August September 237 231 October 266 275 November 328 306 December 362 345 January 404 February 488 March 521 April 569 May 568 568 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 56 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 266 | 0.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 56 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 266 | 0.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 279 | 283 | 98.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 283 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 283 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



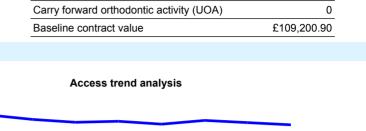
0 0

Q56 - Vital Signs At a Glance Contract Report for 132225/0004 - December 2016

| Name or company name | Peterborough Dental Access Centre |
|----------------------|-----------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

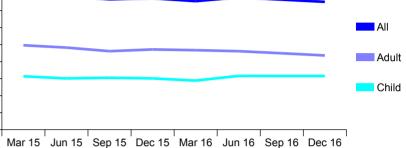
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 772 | |
| Quarter ending March 2016 | 755 | \downarrow |
| Quarter ending June 2016 | 777 | 1 |
| Quarter ending September 2016 | 764 | \downarrow |
| Quarter ending December 2016 | 751 | \downarrow |
| Variance since December 2015 | (2.7%) | \downarrow |



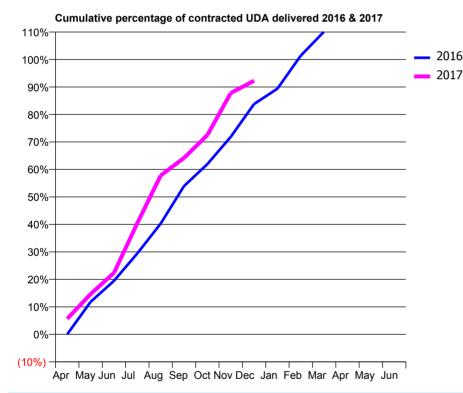
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)



ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 1 84 May 175 216 June 287 330 July 434 597 594 852 August September 796 947 October 914 1,069 November 1,060 1,295 December 1,236 1,361 January 1,318 February 1,496 1,625 March April 1,661 May 1,659 1,659 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 418 | 12.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 35 | 412 | 8.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 108 | 418 | 25.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 188 | 412 | 45.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 45 | 807 | 5.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 807 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 807 | 0.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

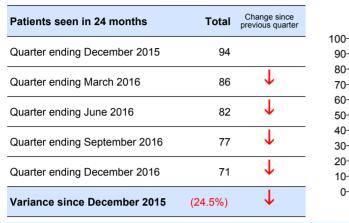


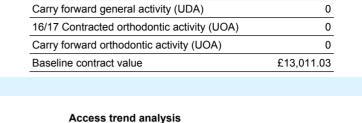
148

Q56 - Vital Signs At a Glance Contract Report for 132225/0005 - December 2016

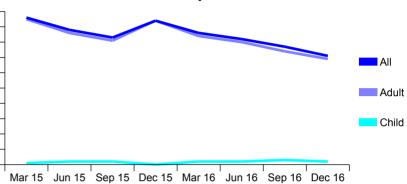
| Name or company name | Peterborough Dental Access Centre |
|----------------------|-----------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

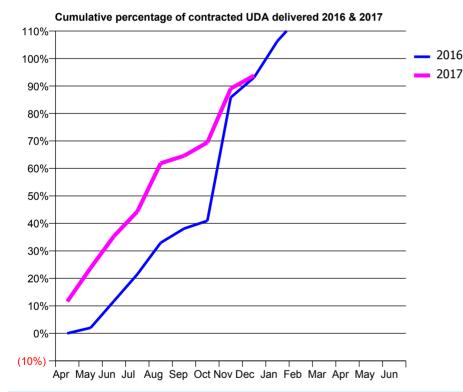




16/17 Contracted general activity (UDA)



ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 17 May 3 35 June 17 52 July 32 66 49 92 August September 56 96 103 October 61 November 127 132 December 138 139 157 January February 171 March 180 April 182 May 182 182 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 4 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 44 | 18.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 4 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11 | 44 | 25.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 4 | 46 | 8.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 46 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 46 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

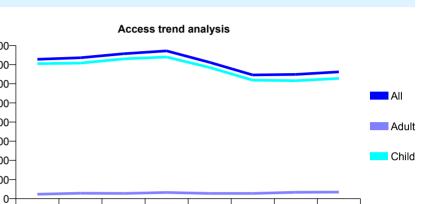
£602,152.27

Q56 - Vital Signs At a Glance Contract Report for 132225/0006 - December 2016

| Name or company name | Peterborough Dental Access Centre |
|----------------------|-----------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 772 | |
| Quarter ending March 2016 | 712 | \downarrow |
| Quarter ending June 2016 | 646 | \downarrow |
| Quarter ending September 2016 | 649 | \rightarrow |
| Quarter ending December 2016 | 662 | 1 |
| Variance since December 2015 | (14.2%) | \downarrow |

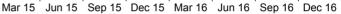


16/17 Contracted general activity (UDA)

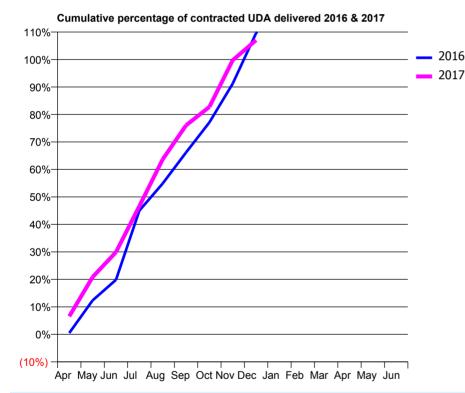
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value



ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 7 93 295 May 175 June 281 423 July 637 660 777 902 August September 937 1,077 October 1,092 1,172 November 1,292 1,413 December 1,552 1,516 January 1,681 February 1,998 2,198 March April 2,237 May 2,237 2.237 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 511 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 29 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1 | 511 | 0.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 29 | 3.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 3 | 527 | 0.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 527 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 527 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



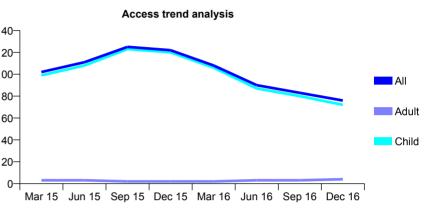
Q56 - Vital Signs At a Glance Contract Report for 132225/0007 - December 2016

| Name or company name | Peterborough Dental Access Centre |
|----------------------|-----------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2018 |
| | |

16/17 Contracted general activity (UDA) 40 0 Carry forward general activity (UDA) 0 16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA) 0 Baseline contract value £13,428.29

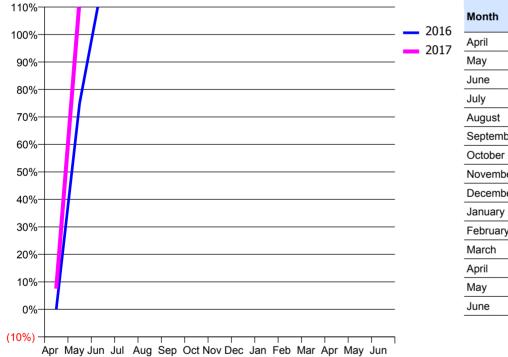
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 122 | |
| Quarter ending March 2016 | 108 | \downarrow |
| Quarter ending June 2016 | 90 | \downarrow |
| Quarter ending September 2016 | 83 | \downarrow |
| Quarter ending December 2016 | 76 | \downarrow |
| Variance since December 2015 | (37.7%) | \downarrow |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | 0 | 3 |
| Мау | 30 | 45 |
| June | 48 | 54 |
| July | 117 | 75 |
| August | 156 | 100 |
| September | 171 | 112 |
| October | 202 | 133 |
| November | 220 | 153 |
| December | 245 | 165 |
| January | 280 | |
| February | 302 | |
| March | 305 | |
| April | 329 | |
| Мау | 329 | |
| June | 329 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 63 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 2 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | | 63 | 1.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | | 2 | 0.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | | 57 | 1.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | | 57 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | | 57 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



-240

0

0

Q56 - Vital Signs At a Glance Contract Report for 132322/0001 - December 2016

| Name or company name | Orford Hill Limited |
|----------------------|---------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2012 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 6,131 | |
| Quarter ending March 2016 | 6,026 | \downarrow |
| Quarter ending June 2016 | 5,982 | \rightarrow |
| Quarter ending September 2016 | 5,908 | \downarrow |
| Quarter ending December 2016 | 5,878 | \rightarrow |
| Variance since December 2015 | (4.1%) | \downarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

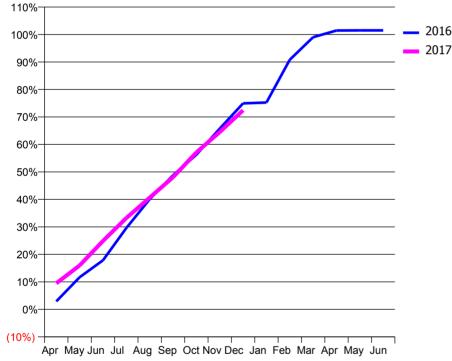
Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 465 1,515 May 1,868 2,557 June 2,857 3,983 July 4,733 5,316 6,411 6,507 August September 7,802 7,689 October 9,002 9,138 November 10,521 10,318 11,588 December 11.991 January 12,039 February 14,531 15,842 March April 16,232 May 16,239 16,240 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,213 | 8.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 978 | 5,678 | 17.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 765 | 1,213 | 63.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,089 | 5,678 | 54.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 499 | 6,664 | 7.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 6,664 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 84 | 6,664 | 1.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | 81.8% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



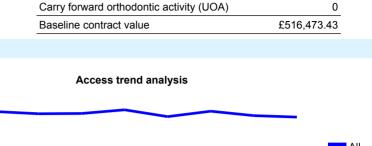
0

Q56 - Vital Signs At a Glance Contract Report for 132454/0001 - December 2016

| Name or company name | 1A Bretton |
|----------------------|-------------------|
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 04/05/2010 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

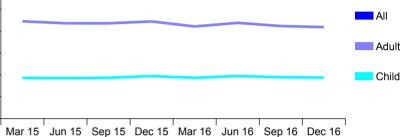
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 6,390 | |
| Quarter ending March 2016 | 6,079 | \downarrow |
| Quarter ending June 2016 | 6,328 | 1 |
| Quarter ending September 2016 | 6,127 | \downarrow |
| Quarter ending December 2016 | 6,060 | \downarrow |
| Variance since December 2015 | (5.2%) | \downarrow |



16/17 Contracted general activity (UDA)

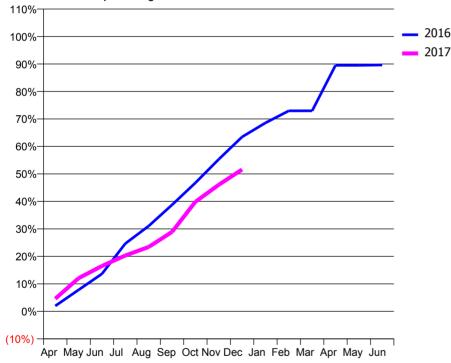
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 413 966 May 1,642 2,536 June 2,868 3,468 July 5,178 4,268 6,520 4,922 August September 8,138 6,072 October 8,370 9,820 November 11,617 9,668 December 13.328 10.838 14,401 January February 15,321 March 15,321 April 18,795 May 18,799 18,823 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 183 | 2,170 | 8.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 583 | 4,243 | 13.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,250 | 2,170 | 57.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,658 | 4,243 | 39.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 350 | 4,903 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 4,903 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 4,903 | 2.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



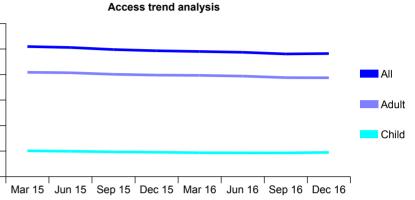
Q56 - Vital Signs At a Glance Contract Report for 133582/0001 - December 2016

| Name or company name | Dr Horan & Dr Simkiene |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/05/2013 |
| Contract end date | |

ACCESS*

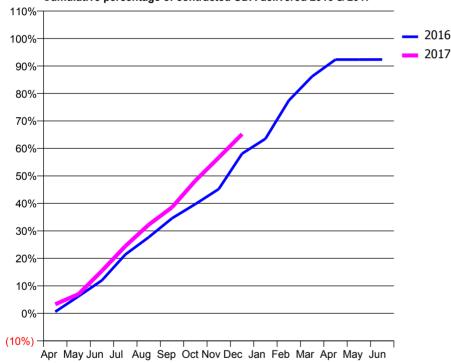
| Patients seen in 24 monthsTotalChange since previous quarterQuarter ending December 2015 $4,933$ Quarter ending March 2016 $4,902$ \rightarrow Quarter ending June 2016 $4,871$ \rightarrow Quarter ending September 2016 $4,807$ \checkmark Quarter ending December 2016 $4,821$ \rightarrow Quarter ending December 2016 $4,821$ \rightarrow Variance since December 2015 (2.3%) \checkmark | | | |
|---|-------------------------------|--------|---------------|
| Quarter ending March 2016 $4,902$ \rightarrow Quarter ending June 2016 $4,871$ \rightarrow Quarter ending September 2016 $4,807$ \checkmark Quarter ending December 2016 $4,821$ \rightarrow | Patients seen in 24 months | Total | |
| Quarter ending June 2016 $4,871$ \rightarrow Quarter ending September 2016 $4,807$ \checkmark Quarter ending December 2016 $4,821$ \rightarrow | Quarter ending December 2015 | 4,933 | |
| Quarter ending September 2016 4,807 ↓ Quarter ending December 2016 4,821 → | Quarter ending March 2016 | 4,902 | \rightarrow |
| Quarter ending December 2016 4,821 → | Quarter ending June 2016 | 4,871 | \rightarrow |
| ,,,,,,,,, | Quarter ending September 2016 | 4,807 | \downarrow |
| Variance since December 2015 (2.3%) | Quarter ending December 2016 | 4,821 | \rightarrow |
| | Variance since December 2015 | (2.3%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 15,998 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 4,054 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £596,575.70 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 96 528 1,124 May 996 June 1,923 2,480 July 3,426 3,912 4,427 5,158 August September 5,533 6,174 October 6,362 7,724 November 7,235 9,066 9.296 10,433 December January 10,162 February 12,387 March 13,791 April 14,770 May 14,770 June 14,772

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 218 | 1,347 | 16.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 734 | 4,666 | 15.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 409 | 1,347 | 30.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,697 | 4,666 | 57.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 186 | 5,109 | 3.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 5,109 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 5,109 | 1.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 86.7% | 89.2% | 88.8% |



£359,948.65

0

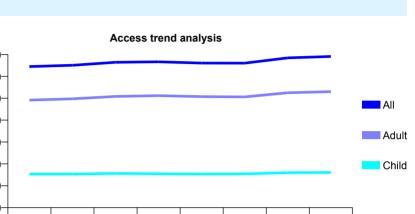
0

Q56 - Vital Signs At a Glance Contract Report for 134066/0001 - December 2016

| Name or company name | Berners Holdings Ltd |
|----------------------|----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 6,665 | |
| Quarter ending March 2016 | 6,608 | \rightarrow |
| Quarter ending June 2016 | 6,605 | \rightarrow |
| Quarter ending September 2016 | 6,847 | 1 |
| Quarter ending December 2016 | 6,910 | \rightarrow |
| Variance since December 2015 | 3.7% | 1 |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

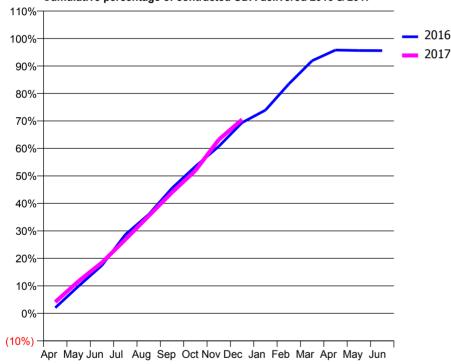
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 347 701 1,987 May 1,682 June 2,956 3,135 July 4,851 4,546 6,093 6,002 August September 7,715 7,452 October 9,048 8,797 November 10,284 10,698 December 11,750 11,943 January 12,519 February 14,128 15,563 March April 16,222 May 16,190 16,183 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 1,610 | 6.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 567 | 4,619 | 12.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 877 | 1,610 | 54.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,884 | 4,619 | 40.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 676 | 5,869 | 11.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 5,869 | 1.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 5,869 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



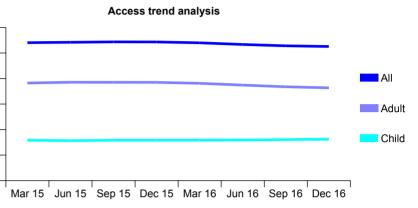
Q56 - Vital Signs At a Glance Contract Report for 135151/0001 - December 2016

| Name or company name | Mr Gawain King and Mrs Antoinette King |
|----------------------|--|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/12/2010 |
| Contract end date | |

ACCESS*

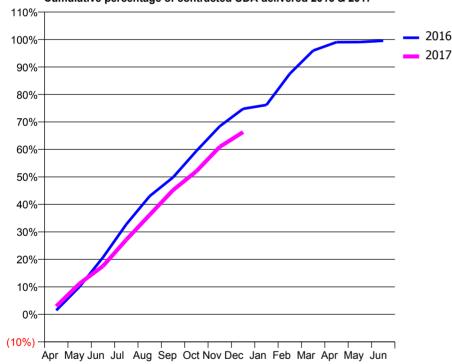
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,717 | |
| Quarter ending March 2016 | 2,700 | \rightarrow |
| Quarter ending June 2016 | 2,667 | \downarrow |
| Quarter ending September 2016 | 2,641 | \rightarrow |
| Quarter ending December 2016 | 2,628 | \rightarrow |
| Variance since December 2015 | (3.3%) | \downarrow |
| | | |

| 16/17 Contracted general activity (UDA) | 7,500 |
|---|-------------|
| Carry forward general activity (UDA) | 36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £199,298.28 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 110 221 May 756 841 June 1,554 1,319 July 2,458 2,038 3,226 2,714 August September 3,738 3,389 October 4,458 3,905 November 5,132 4,571 5,608 4,974 December January 5,713 February 6,565 7,198 March April 7,426 7,430 May June 7,464

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 981 | 6.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 344 | 2,182 | 15.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 640 | 981 | 65.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,366 | 2,182 | 62.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 258 | 2,995 | 8.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 2,995 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 55 | 2,995 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 86.7% | 89.2% | 88.8% |



0 0

0

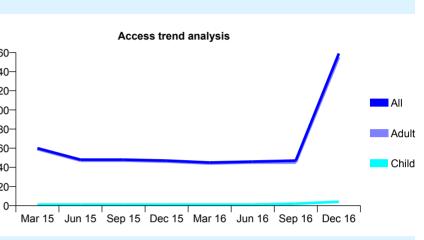
£494,196.57

Q56 - Vital Signs At a Glance Contract Report for 135518/0001 - December 2016

| Name or company name | Oasis Dental Care (Central) Ltd |
|----------------------|---------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2010 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 47 | |
| Quarter ending March 2016 | 45 | \downarrow |
| Quarter ending June 2016 | 46 | 1 |
| Quarter ending September 2016 | 47 | 1 |
| Quarter ending December 2016 | 159 | 1 |
| Variance since December 2015 | 238.3% | 1 |



16/17 Contracted general activity (UDA)

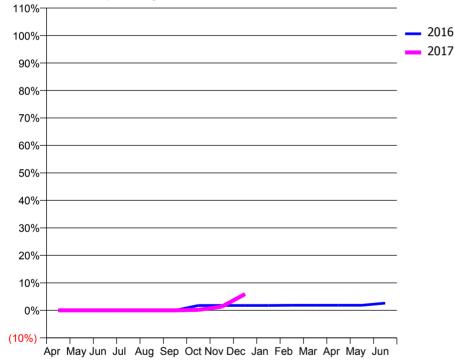
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month | 2016 | 2017 |
| April | 0 | 0 |
| Мау | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 76 | 9 |
| November | 76 | 57 |
| December | 76 | 252 |
| January | 76 | |
| February | 79 | |
| March | 79 | |
| April | 79 | |
| Мау | 79 | |
| June | 112 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 3 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 111 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 3 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 111 | 0.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 84 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 84 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 84 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

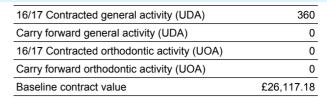


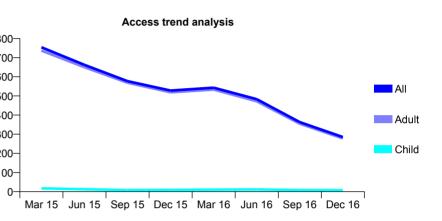
Q56 - Vital Signs At a Glance Contract Report for 135518/0002 - December 2016

| Name or company name | Oasis Dental Care (Central) Ltd |
|----------------------|---------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

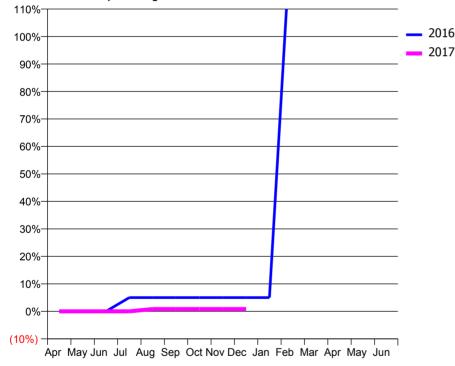
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 528 | |
| Quarter ending March 2016 | 543 | 1 |
| Quarter ending June 2016 | 483 | \downarrow |
| Quarter ending September 2016 | 363 | \downarrow |
| Quarter ending December 2016 | 285 | \downarrow |
| Variance since December 2015 | (46.0%) | \downarrow |





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 0 0 May 0 June 0 0 July 18 0 18 3 August 3 September 18 October 3 18 November 18 3 3 December 18 January 18 February 535 March 535 April 535 May 535 535 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 2 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 21 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 2 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 21 | 0.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



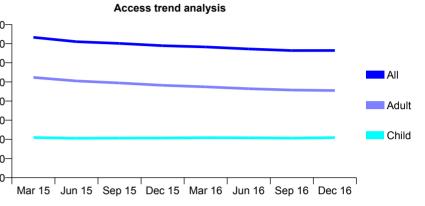
Q56 - Vital Signs At a Glance Contract Report for 138517/0001 - December 2016

| Name or company name | Hampton Court Dental Centre |
|----------------------|-----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

ACCESS*

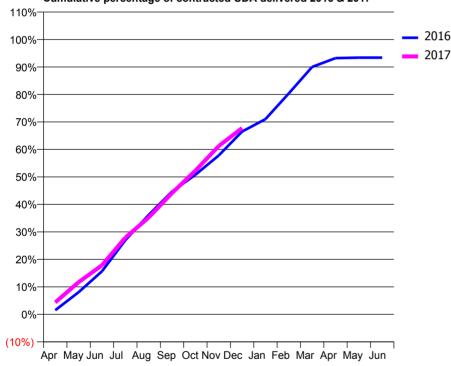
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,447 | |
| Quarter ending March 2016 | 3,414 | \rightarrow |
| Quarter ending June 2016 | 3,362 | \downarrow |
| Quarter ending September 2016 | 3,319 | \downarrow |
| Quarter ending December 2016 | 3,321 | \rightarrow |
| Variance since December 2015 | (3.7%) | \downarrow |

| 13,750 |
|-------------|
| 0 |
| 0 |
| 0 |
| £396,351.59 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 210 599 1,610 May 1,111 June 2,152 2,457 July 3,709 3,838 4,972 4,843 August September 6,144 6,068 October 6,981 7,190 November 7,949 8,419 9,320 December 9,144 January 9,765 February 11,053 12,377 March April 12,816 May 12,841 June 12.841

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,233 | 7.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 341 | 2,217 | 15.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 684 | 1,233 | 55.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,156 | 2,217 | 52.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 234 | 3,305 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 3,305 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 3,305 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 86.7% | 89.2% | 88.8% |



Q56 - Vital Signs At a Glance Contract Report for 138525/0001 - December 2016

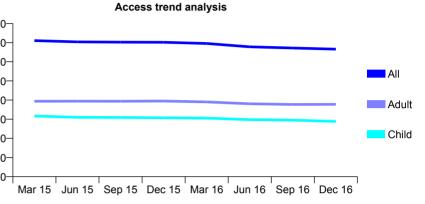
| Name or company name | Alvington House Dental Practice |
|----------------------|---------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 3,510 | |
| Quarter ending March 2016 | 3,478 | \rightarrow |
| Quarter ending June 2016 | 3,390 | \downarrow |
| Quarter ending September 2016 | 3,360 | \rightarrow |
| Quarter ending December 2016 | 3,329 | \rightarrow |
| Variance since December 2015 | (5.2%) | \downarrow |

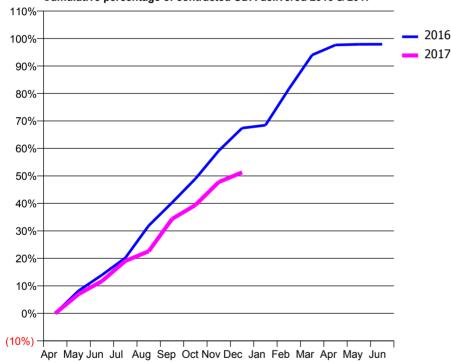
| Carry forward general activity (UDA) | 169 |
|---|-------------|
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £209,224.39 |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 -4 May 667 650 June 1,129 1,090 July 1,632 1,771 2,579 2,096 August September 3,256 3,187 October 3,959 3,657 November 4,782 4,436 December 5.449 4,762 January 5,534 February 6,598 7,600 March April 7,894 May 7,913 June 7,916

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 150 | 1,690 | 8.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 295 | 1,842 | 16.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,089 | 1,690 | 64.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,043 | 1,842 | 56.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 293 | 3,349 | 8.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 3,349 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 3,349 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 86.7% | 89.2% | 88.8% |



-94

0

0

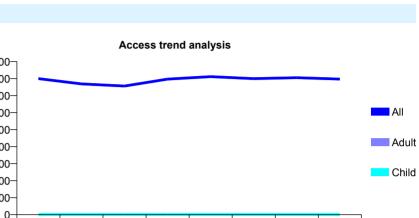
£271,111.46

Q56 - Vital Signs At a Glance Contract Report for 138835/0001 - December 2016

| Name or company name | Conrad Costa and Audrey Costa |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 1,593 | |
| Quarter ending March 2016 | 1,622 | \rightarrow |
| Quarter ending June 2016 | 1,599 | \downarrow |
| Quarter ending September 2016 | 1,610 | \rightarrow |
| Quarter ending December 2016 | 1,593 | \downarrow |
| Variance since December 2015 | 0.0% | \rightarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

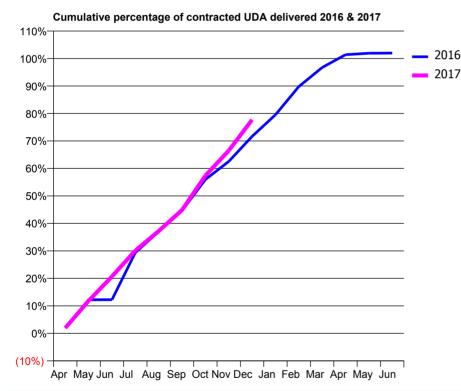
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 96 94 567 May 586 June 587 992 July 1,408 1,445 1,774 1,784 August September 2,138 2,153 October 2,684 2,751 November 2,998 3,187 December 3.436 3,726 January 3,813 February 4,305 4,637 March 4,861 April May 4,886 4,889 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 143 | 928 | 15.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 125 | 928 | 13.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 101 | 846 | 11.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 846 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 846 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

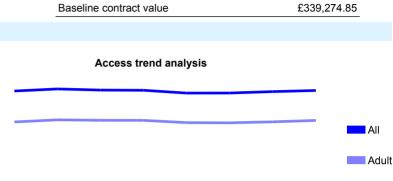
Child

Q56 - Vital Signs At a Glance Contract Report for 139033/0001 - December 2016

| Name or company name | DU TOIT & BURGER PARTNERSHIP (SUI |
|----------------------|-----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 5,577 | |
| Quarter ending March 2016 | 5,468 | \downarrow |
| Quarter ending June 2016 | 5,470 | \rightarrow |
| Quarter ending September 2016 | 5,525 | \rightarrow |
| Quarter ending December 2016 | 5,570 | \rightarrow |
| Variance since December 2015 | (0.1%) | \rightarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

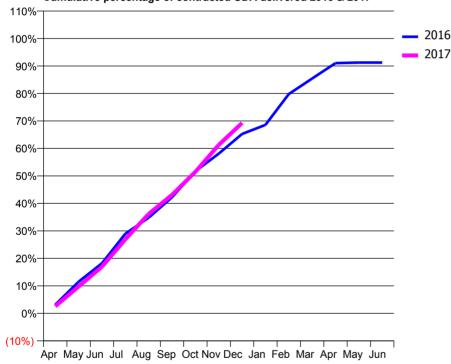
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 452 373 May 1,661 1,410 June 2,631 2,450 July 4,179 3,883 5,022 5,216 August September 6,092 6,219 October 7,459 7,428 November 8,382 8,840 9.993 December 9.414 January 9,890 February 11,509 12,324 March April 13,131 May 13,159 13,159 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 1,312 | 5.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 679 | 4,526 | 15.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 719 | 1,312 | 54.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,848 | 4,526 | 40.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 673 | 5,295 | 12.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 5,295 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 5,295 | 2.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

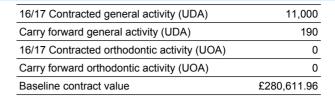


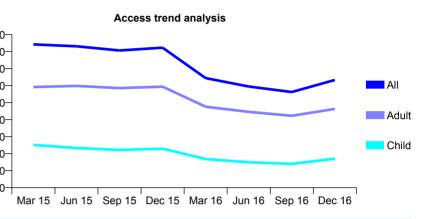
Q56 - Vital Signs At a Glance Contract Report for 139440/0001 - December 2016

| Name or company name | Peirson Services Ltd |
|----------------------|----------------------|
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

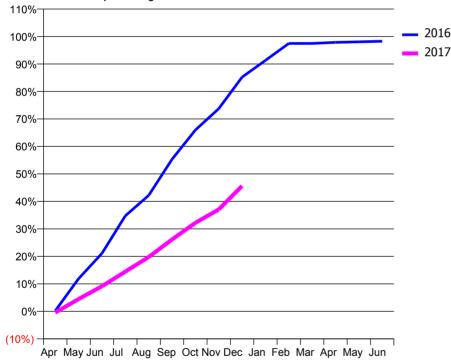
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 4,112 | |
| Quarter ending March 2016 | 3,219 | \downarrow |
| Quarter ending June 2016 | 2,971 | \downarrow |
| Quarter ending September 2016 | 2,809 | \downarrow |
| Quarter ending December 2016 | 3,163 | 1 |
| Variance since December 2015 | (23.1%) | \downarrow |





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | 22 | -50 |
| Мау | 1,310 | 493 |
| June | 2,321 | 1,005 |
| July | 3,824 | 1,590 |
| August | 4,642 | 2,173 |
| September | 6,085 | 2,877 |
| October | 7,256 | 3,543 |
| November | 8,110 | 4,078 |
| December | 9,373 | 5,019 |
| January | 10,043 | |
| February | 10,721 | |
| March | 10,723 | |
| April | 10,765 | |
| Мау | 10,786 | |
| June | 10,810 | |
| ounc | 10,010 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 724 | 4.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 155 | 1,834 | 8.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 135 | 724 | 18.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 589 | 1,834 | 32.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 344 | 2,329 | 14.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 2,329 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 2,329 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



£555,115.05

0

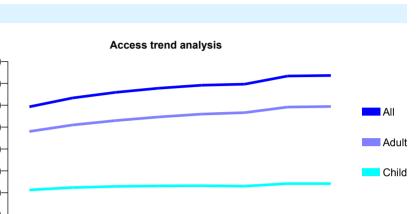
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Q56 - Vital Signs At a Glance Contract Report for 139882/0001 - December 2016

| Name or company name | Mr M Eyrumlu and Mr A Eyrumlu |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 10/05/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous guarter |
|-------------------------------|--------|-------------------------------|
| | | previous quarter |
| Quarter ending December 2015 | 5,779 | |
| | | |
| Quarter ending March 2016 | 5,917 | Ť |
| Overtee en die e. her e. 2010 | 5 004 | \rightarrow |
| Quarter ending June 2016 | 5,964 | |
| | | 1 |
| Quarter ending September 2016 | 6,336 | I |
| Quarter anding December 2016 | 6.360 | \rightarrow |
| Quarter ending December 2016 | 0,300 | |
| Variance since December 2015 | 10.1% | 1 |
| Variance Since December 2015 | 10.170 | |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

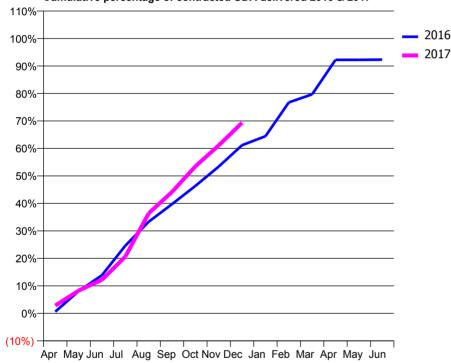
Carry forward general activity (UDA)

Baseline contract value

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 135 621 May 1,774 1,823 June 3,055 2,685 July 5,418 4,547 7,332 8,008 August September 8,743 9,720 October 11,762 10,201 November 11,746 13,446 December 13.464 15,254 January 14,178 February 16,884 17,532 March April 20,288 May 20,288 20.303 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 1,585 | 8.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 645 | 5,177 | 12.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 761 | 1,585 | 48.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,436 | 5,177 | 47.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 457 | 5,723 | 8.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 5,723 | 1.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 5,723 | 1.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£299,484.56

0

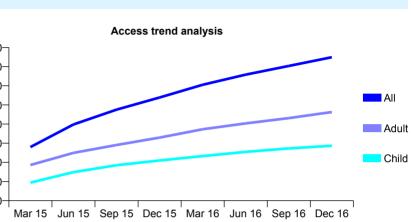
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Q56 - Vital Signs At a Glance Contract Report for 140708/0001 - December 2016

| Name or company name | Bretton Dental Clinic Partnership |
|----------------------|-----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 2,694 | |
| Quarter ending March 2016 | 3,027 | 1 |
| Quarter ending June 2016 | 3,291 | 1 |
| Quarter ending September 2016 | 3,518 | 1 |
| Quarter ending December 2016 | 3,747 | 1 |
| Variance since December 2015 | 39.1% | 1 |



16/17 Contracted general activity (UDA)

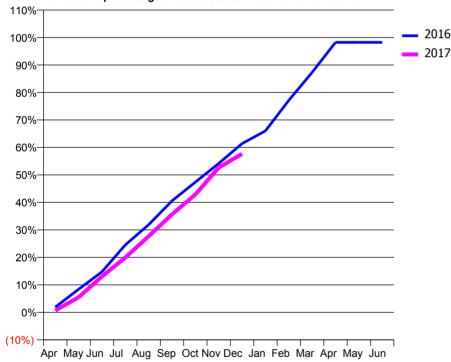
Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA) 16/17 Contracted orthodontic activity (UOA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | 230 | 83 |
| May | 1,013 | 658 |
| June | 1,776 | 1,571 |
| July | 2,954 | 2,402 |
| August | 3,838 | 3,331 |
| September | 4,885 | 4,295 |
| October | 5,702 | 5,157 |
| November | 6,519 | 6,338 |
| December | 7,390 | 6,940 |
| January | 7,945 | |
| February | 9,281 | |
| March | 10,508 | |
| April | 11,818 | |
| May | 11,818 | |
| June | 11,818 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 1,307 | 9.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 293 | 1,457 | 20.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 538 | 1,307 | 41.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 525 | 1,457 | 36.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 274 | 2,449 | 11.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,449 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,449 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



Q56 - Vital Signs At a Glance Contract Report for 141062/0001 - December 2016

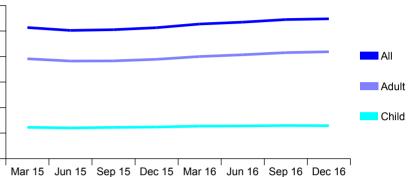
| Name or company name | Taverham Dental Health Clinic Limited |
|----------------------|---------------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|----------------------------------|---------------|
| Quarter ending December 2015 | 10,261 | | 12,00 |
| Quarter ending March 2016 | 10,549 | 1 | 10,00 8,00 |
| Quarter ending June 2016 | 10,698 | \rightarrow | 6,00 |
| Quarter ending September 2016 | 10,897 | \rightarrow | 4,00 |
| Quarter ending December 2016 | 10,958 | \rightarrow | 2,00 |
| Variance since December 2015 | 6.8% | 1 | |

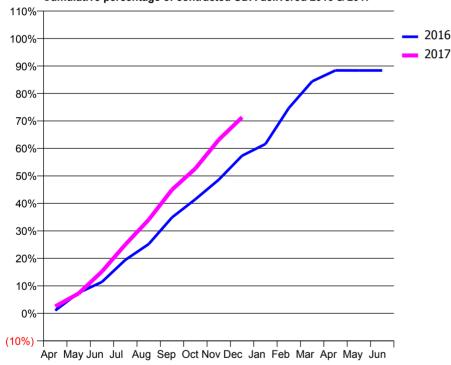
| Carry forward general activity (UDA) | 491 |
|---|-------------|
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £958,722.37 |
| | |
| | |
| Access trend analysis | |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 405 945 2,882 2,688 May June 4,419 5,659 July 7,513 9,300 9,737 12,646 August September 13,490 16,718 October 16,035 19,571 November 18,784 23,452 26,495 December 22.161 23,800 January February 28,859 March 32,616 April 34,153 34,147 May 34,149 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 197 | 2,928 | 6.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,215 | 9,285 | 13.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,695 | 2,928 | 57.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,994 | 9,285 | 53.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 816 | 11,580 | 7.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 121 | 11,580 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 228 | 11,580 | 2.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 86.7% | 89.2% | 88.8% |



Q56 - Vital Signs At a Glance Contract Report for 143391/0001 - December 2016

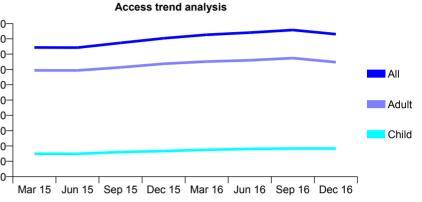
| Name or company name | Dr J Sherer and Dr L Levin |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,518 | |
| Quarter ending March 2016 | 4,633 | 1 |
| Quarter ending June 2016 | 4,702 | \rightarrow |
| Quarter ending September 2016 | 4,787 | \rightarrow |
| Quarter ending December 2016 | 4,653 | \downarrow |
| Variance since December 2015 | 3.0% | 1 |

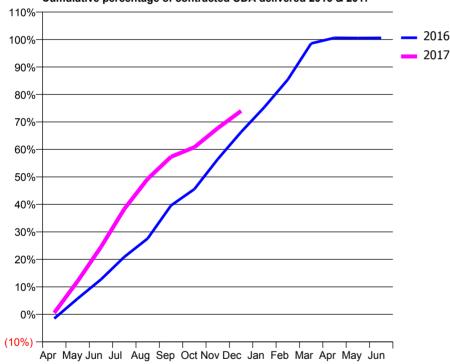
| Carry forward general activity (UDA) | -55 |
|---|-------------|
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £262,653.32 |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -149 55 1,162 May 552 June 1,225 2,362 July 2,014 3,695 2,658 4,750 August September 3,817 5,522 October 4,390 5,857 November 5,440 6,525 December 6.391 7,128 January 7,266 February 8,229 March 9,494 April 9,693 May 9,685 9,689 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 967 | 6.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 407 | 2,746 | 14.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 568 | 967 | 58.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,263 | 2,746 | 46.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 397 | 3,599 | 11.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 3,599 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 3,599 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |



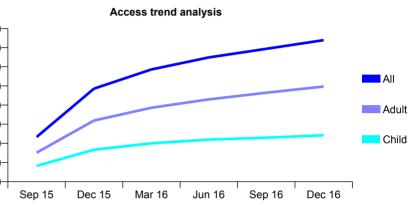
Q56 - Vital Signs At a Glance Contract Report for 144487/0001 - December 2016

| Name or company name | The Old Grammer School Dental Surgery |
|----------------------|---------------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | |

16/17 Contracted general activity (UDA)10,000Carry forward general activity (UDA)016/17 Contracted orthodontic activity (UOA)0Carry forward orthodontic activity (UOA)0Baseline contract value£252,035.24

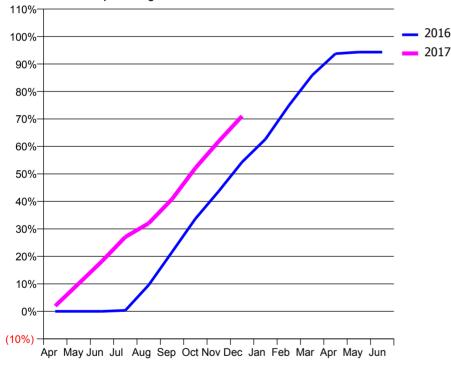
ACCESS*





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | | | |
|-----------|-----------------------------------|-------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | 0 | 199 | | | |
| May | 0 | 1,009 | | | |
| June | 0 | 1,823 | | | |
| July | 26 | 2,706 | | | |
| August | 724 | 3,203 | | | |
| September | 1,632 | 4,084 | | | |
| October | 2,547 | 5,213 | | | |
| November | 3,306 | 6,187 | | | |
| December | 4,106 | 7,104 | | | |
| January | 4,737 | | | | |
| February | 5,660 | | | | |
| March | 6,493 | | | | |
| April | 7,088 | | | | |
| Мау | 7,131 | | | | |
| June | 7,131 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 108 | 1,510 | 7.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 548 | 3,339 | 16.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,000 | 1,510 | 66.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,047 | 3,339 | 61.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 257 | 4,428 | 5.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 4,428 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 4,428 | 1.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-135

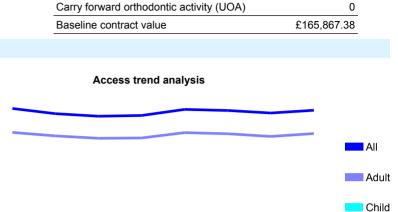
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Q56 - Vital Signs At a Glance Contract Report for 145297/0001 - December 2016

| Name or company name | Mr Hatem Shahin and Miss Gabriela Pirvu |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 2,190 | |
| Quarter ending March 2016 | 2,289 | 1 |
| Quarter ending June 2016 | 2,272 | \rightarrow |
| Quarter ending September 2016 | 2,230 | \downarrow |
| Quarter ending December 2016 | 2,275 | 1 |
| Variance since December 2015 | 3.9% | 1 |





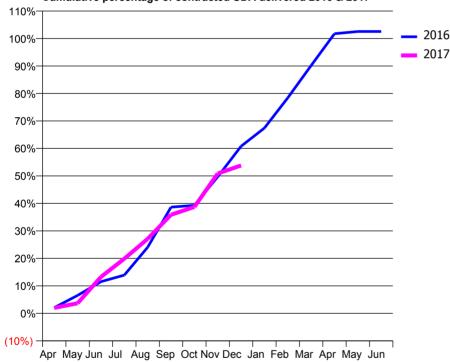
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | | | |
|-----------------------------------|-------|-------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | 142 | 135 | | | |
| Мау | 441 | 247 | | | |
| June | 778 | 894 | | | |
| July | 938 | 1,340 | | | |
| August | 1,621 | 1,827 | | | |
| September | 2,603 | 2,417 | | | |
| October | 2,648 | 2,609 | | | |
| November | 3,348 | 3,427 | | | |
| December | 4,096 | 3,625 | | | |
| January | 4,542 | | | | |
| February | 5,283 | | | | |
| March | 6,075 | | | | |
| April | 6,854 | | | | |
| Мау | 6,908 | | | | |
| June | 6,908 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 401 | 6.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 152 | 1,420 | 10.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 232 | 401 | 57.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 574 | 1,420 | 40.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 105 | 1,482 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 1,482 | 1.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 1,482 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 8 | N/A | 86.7% | 89.2% | 88.8% |



9 0

0

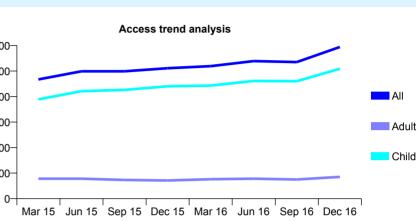
£48,493.18

Q56 - Vital Signs At a Glance Contract Report for 145300/0002 - December 2016

| Name or company name | The Hollies Dental Practice |
|----------------------|-----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2007 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 511 | |
| Quarter ending March 2016 | 519 | \rightarrow |
| Quarter ending June 2016 | 539 | 1 |
| Quarter ending September 2016 | 535 | \rightarrow |
| Quarter ending December 2016 | 594 | 1 |
| Variance since December 2015 | 16.2% | 1 |



16/17 Contracted general activity (UDA)

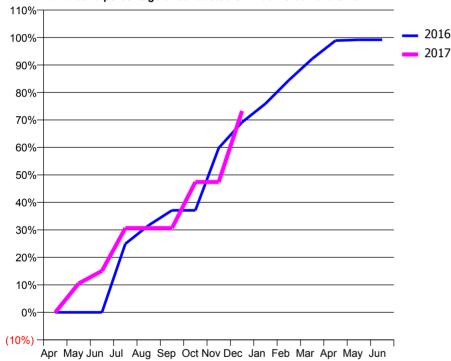
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 0 112 May 0 June 0 161 July 266 327 338 327 August September 396 327 October 396 506 November 638 506 December 738 782 January 810 February 901 March 984 April 1,055 May 1,058 1,058 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 627 | 5.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 25 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 417 | 627 | 66.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 18 | 25 | 72.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1 | 597 | 0.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 597 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 597 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£507,936.91

0

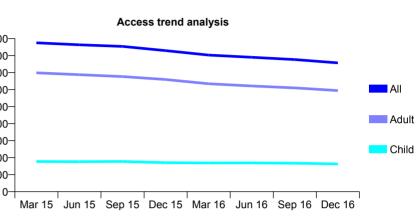
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Q56 - Vital Signs At a Glance Contract Report for 145904/0001 - December 2016

| Name or company name | 1A Dental Practice Limited |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 8,289 | |
| Quarter ending March 2016 | 8,024 | \downarrow |
| Quarter ending June 2016 | 7,898 | \downarrow |
| Quarter ending September 2016 | 7,764 | \downarrow |
| Quarter ending December 2016 | 7,565 | \downarrow |
| Variance since December 2015 | (8.7%) | \downarrow |



16/17 Contracted general activity (UDA)

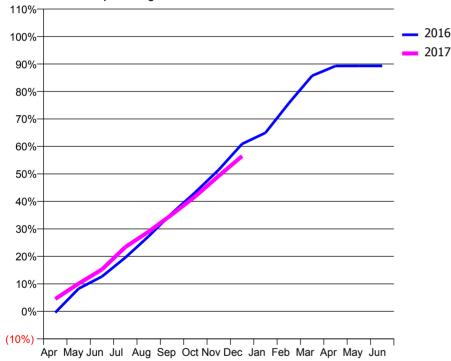
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -96 945 May 1,728 2,112 June 2,652 3,189 July 4,090 4,893 5,711 6,066 August September 7,469 7,374 October 8,750 9,063 November 10,766 10,304 December 12.737 11,815 January 13,577 February 15,828 March 17,923 April 18,664 May 18,669 18.668 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 51 | 1,766 | 2.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 379 | 5,179 | 7.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,050 | 1,766 | 59.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,400 | 5,179 | 46.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 268 | 6,569 | 4.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 6,569 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 6,569 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 8 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



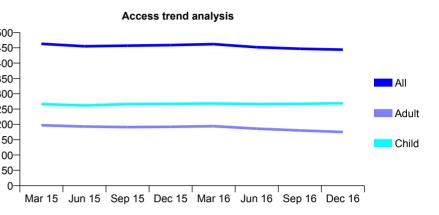
Q56 - Vital Signs At a Glance Contract Report for 147052/0001 - December 2016

| Name or company name | Matley Dental Surgery |
|----------------------|-----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 459 | |
| Quarter ending March 2016 | 462 | \rightarrow |
| Quarter ending June 2016 | 452 | \downarrow |
| Quarter ending September 2016 | 447 | \downarrow |
| Quarter ending December 2016 | 444 | \rightarrow |
| Variance since December 2015 | (3.3%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 1,000 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,461.93 |

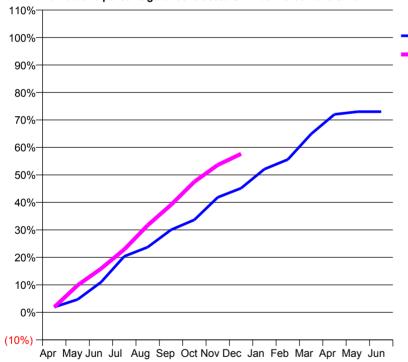


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 24 19 99 May 59 June 138 159 July 257 229 August 299 317 September 379 391 October 425 475 November 528 536 December 570 577 January 658 February 702 819 March April 909 May 921 June 921

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 282 | 5.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 32 | 137 | 23.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142 | 282 | 50.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 67 | 137 | 48.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 24 | 369 | 6.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 369 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 369 | 2.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



£396,288.81

580

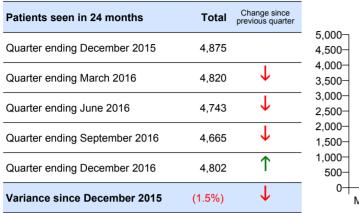
0

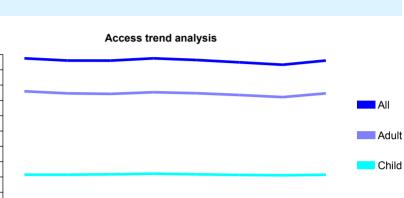
0

Q56 - Vital Signs At a Glance Contract Report for 148342/0002 - December 2016

| Name or company name | Brundall Practice Limited |
|----------------------|---------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

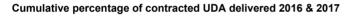
16/17 Contracted orthodontic activity (UOA)

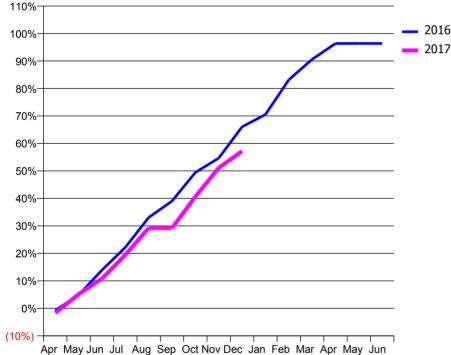
Carry forward general activity (UDA)

Baseline contract value

______Mar 15 ˈ Jun 15 ˈ Sep 15 ˈ Dec 15 ˈ Mar 16 ˈ Jun 16 ˈ Sep 16 ˈ Dec 16

ACTIVITY





| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | -122 | -271 |
| Мау | 779 | 824 |
| June | 2,232 | 1,732 |
| July | 3,556 | 3,116 |
| August | 5,296 | 4,685 |
| September | 6,254 | 4,685 |
| October | 7,922 | 6,516 |
| November | 8,758 | 8,193 |
| December | 10,582 | 9,163 |
| January | 11,296 | |
| February | 13,325 | |
| March | 14,518 | |
| April | 15,441 | |
| Мау | 15,444 | |
| June | 15,444 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 1,305 | 13.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 579 | 3,785 | 15.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 789 | 1,305 | 60.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,045 | 3,785 | 54.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 259 | 4,666 | 5.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 4,666 | 1.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 175 | 4,666 | 3.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

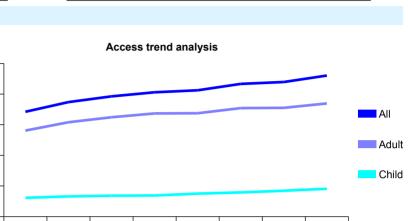
£263,363.46

Q56 - Vital Signs At a Glance Contract Report for 148393/0001 - December 2016

| Name or company name | Mr M. Eyrumlu and Mr Azad |
|----------------------|---------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 2,030 | |
| Quarter ending March 2016 | 2,063 | \rightarrow |
| Quarter ending June 2016 | 2,167 | 1 |
| Quarter ending September 2016 | 2,198 | \rightarrow |
| Quarter ending December 2016 | 2,303 | 1 |
| Variance since December 2015 | 13.4% | 1 |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

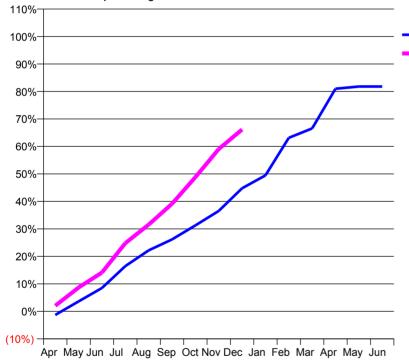
Baseline contract value

2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -118 185 781 May 326 June 766 1,273 July 1,482 2,233 1,997 2,840 August September 2,355 3,523 October 2,814 4,393 November 3,288 5,315 4.030 December 5,954 January 4,452 February 5,681 5,991 March April 7,290 May 7,362 7,362 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 538 | 9.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 475 | 2,081 | 22.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224 | 538 | 41.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 465 | 2,081 | 22.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 415 | 2,233 | 18.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 2,233 | 3.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 86 | 2,233 | 3.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

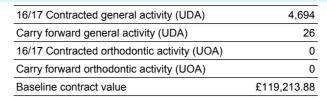


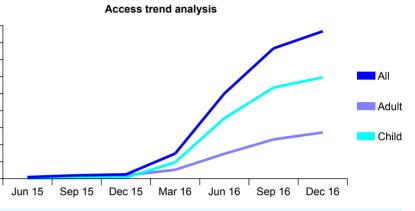
Q56 - Vital Signs At a Glance Contract Report for 149071/0001 - December 2016

| Name or company name | P.V. Humber & C. Hancock |
|----------------------|--------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

ACCESS*

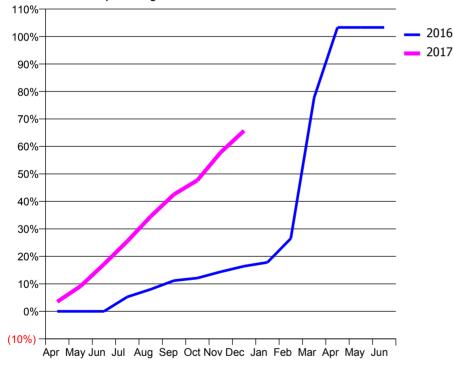






ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month | 2016 | 2017 |
| April | 0 | 165 |
| May | 0 | 431 |
| June | 0 | 805 |
| July | 23 | 1,198 |
| August | 35 | 1,620 |
| September | 49 | 1,999 |
| October | 53 | 2,238 |
| November | 63 | 2,716 |
| December | 72 | 3,085 |
| January | 78 | |
| February | 116 | |
| March | 341 | |
| April | 453 | |
| May | 453 | |
| June | 453 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 1,573 | 4.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 72 | 667 | 10.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 384 | 1,573 | 24.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 153 | 667 | 22.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 15 | 2,148 | 0.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,148 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,148 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



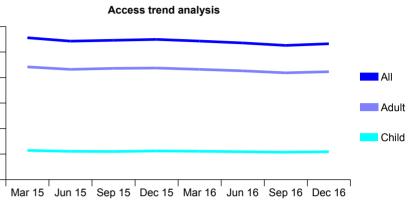
Q56 - Vital Signs At a Glance Contract Report for 149462/0001 - December 2016

| Name or company name | A H Trueman Ltd |
|----------------------|-----------------|
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 5,495 | |
| Quarter ending March 2016 | 5,430 | \downarrow |
| Quarter ending June 2016 | 5,356 | \downarrow |
| Quarter ending September 2016 | 5,259 | \downarrow |
| Quarter ending December 2016 | 5,323 | \rightarrow |
| Variance since December 2015 | (3.1%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 16,655 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £413,951.29 |

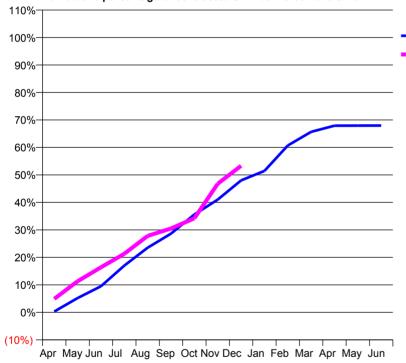


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 52 820 867 1,886 May June 1,584 2,729 July 2,835 3,550 August 3,919 4,632 September 4,773 5,084 October 5,932 5,701 November 6,833 7,795 8,880 7.997 December January 8,570 February 10,108 10,937 March 11,309 April May 11,314 June 11,318

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,199 | 4.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 542 | 4,288 | 12.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 714 | 1,199 | 59.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,343 | 4,288 | 54.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1 | 5,170 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 5,170 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 246 | 5,170 | 4.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 7 | N/A | 86.7% | 89.2% | 88.8% |



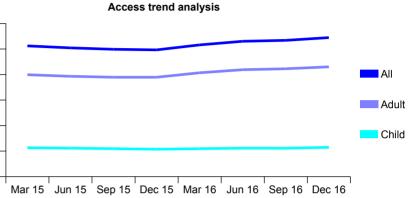
Q56 - Vital Signs At a Glance Contract Report for 151270/0001 - December 2016

| Name or company name | Station View Dental Practice |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

ACCESS*

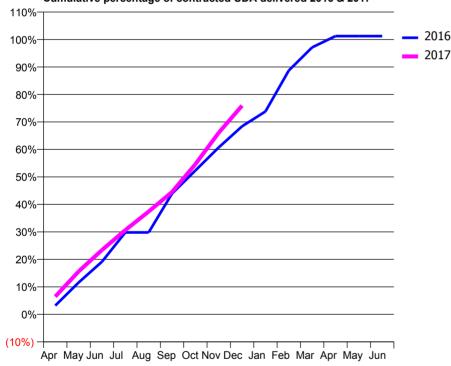
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,967 | |
| Quarter ending March 2016 | 5,162 | 1 |
| Quarter ending June 2016 | 5,304 | 1 |
| Quarter ending September 2016 | 5,339 | \rightarrow |
| Quarter ending December 2016 | 5,448 | 1 |
| Variance since December 2015 | 9.7% | 1 |

| 14,315 |
|-------------|
| -176 |
| 0 |
| 0 |
| £332,905.32 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | |
|-----------------------------------|--------|--------|--|
| Month | 2016 | 2017 | |
| April | 458 | 925 | |
| Мау | 1,658 | 2,237 | |
| June | 2,743 | 3,351 | |
| July | 4,269 | 4,388 | |
| August | 4,269 | 5,356 | |
| September | 6,288 | 6,373 | |
| October | 7,490 | 7,822 | |
| November | 8,692 | 9,460 | |
| December | 9,793 | 10,873 | |
| January | 10,567 | | |
| February | 12,698 | | |
| March | 13,904 | | |
| April | 14,491 | | |
| Мау | 14,491 | | |
| June | 14,491 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 1,115 | 4.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 606 | 4,682 | 12.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 479 | 1,115 | 43.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,317 | 4,682 | 49.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 395 | 5,495 | 7.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 5,495 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 143 | 5,495 | 2.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 86.7% | 89.2% | 88.8% |



£299,510.36

16 0

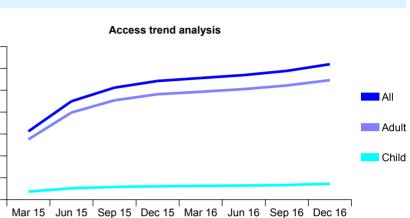
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Q56 - Vital Signs At a Glance Contract Report for 153990/0001 - December 2016

| Name or company name | Hunstanton Dental Practice |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/10/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|--------|
| Quarter ending December 2015 | 2,713 | | 3 |
| Quarter ending March 2016 | 2,780 | 1 | 2 |
| Quarter ending June 2016 | 2,847 | 1 | 2 |
| Quarter ending September 2016 | 2,942 | 1 | 1 1 |
| Quarter ending December 2016 | 3,095 | 1 | |
| Variance since December 2015 | 14.1% | 1 | |



16/17 Contracted general activity (UDA)

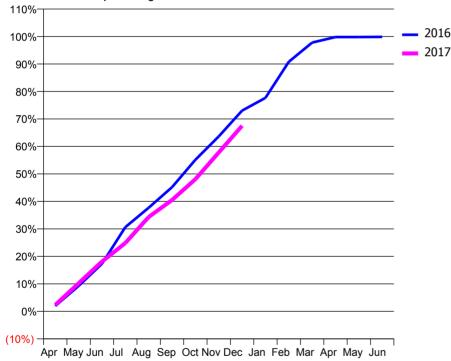
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 204 240 May 963 1,064 June 1,800 1,883 July 3,186 2,586 3,920 3,569 August September 4,699 4,214 October 5,736 5,000 November 6,620 6,009 7.595 December 7,021 January 8,076 February 9,442 March 10,169 April 10,379 May 10,380 10,384 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 402 | 5.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 281 | 3,023 | 9.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 251 | 402 | 62.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,889 | 3,023 | 62.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 112 | 3,303 | 3.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 3,303 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 3,303 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | 100.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



19,213 -384

£465,241.86

0

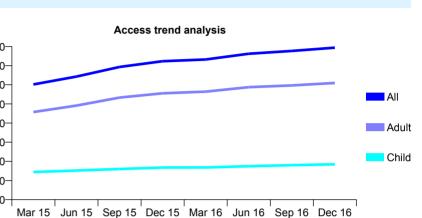
0

Q56 - Vital Signs At a Glance Contract Report for 154180/0001 - December 2016

| Name or company name | Mr Abdel R Achour & Ms Stacey Gore |
|----------------------|------------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 7,231 | |
| Quarter ending March 2016 | 7,321 | \rightarrow |
| Quarter ending June 2016 | 7,623 | 1 |
| Quarter ending September 2016 | 7,767 | \rightarrow |
| Quarter ending December 2016 | 7,939 | 1 |
| Variance since December 2015 | 9.8% | 1 |



16/17 Contracted general activity (UDA)

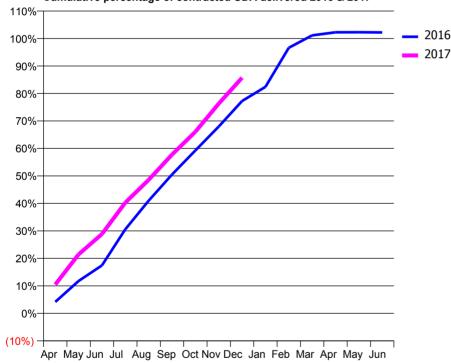
Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA) 16/17 Contracted orthodontic activity (UOA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | | |
|-----------------------------------|--------|--------|--|--|
| Month | 2016 | 2017 | | |
| April | 799 | 2,010 | | |
| Мау | 2,263 | 4,123 | | |
| June | 3,354 | 5,545 | | |
| July | 5,879 | 7,744 | | |
| August | 7,876 | 9,334 | | |
| September | 9,705 | 11,100 | | |
| October | 11,386 | 12,692 | | |
| November | 13,056 | 14,663 | | |
| December | 14,842 | 16,468 | | |
| January | 15,830 | | | |
| February | 18,562 | | | |
| March | 19,430 | | | |
| April | 19,644 | | | |
| Мау | 19,648 | | | |
| June | 19,637 | | | |
| | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 2,214 | 5.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 550 | 5,683 | 9.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,479 | 2,214 | 66.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,228 | 5,683 | 39.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 438 | 7,702 | 5.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 65 | 7,702 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 7,702 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 86.7% | 89.2% | 88.8% |



£636,692.89

0 0

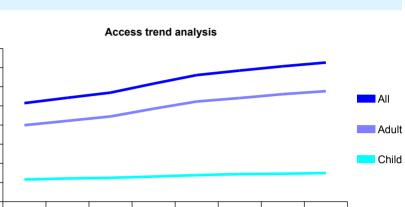
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Q56 - Vital Signs At a Glance Contract Report for 155748/0001 - December 2016

| Name or company name | S Williams, M Prasad & J Bedford |
|----------------------|----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,163 | |
| Quarter ending March 2016 | 6,611 | 1 |
| Quarter ending June 2016 | 6,849 | 1 |
| Quarter ending September 2016 | 7,071 | 1 |
| Quarter ending December 2016 | 7,265 | 1 |
| Variance since December 2015 | 17.9% | 1 |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

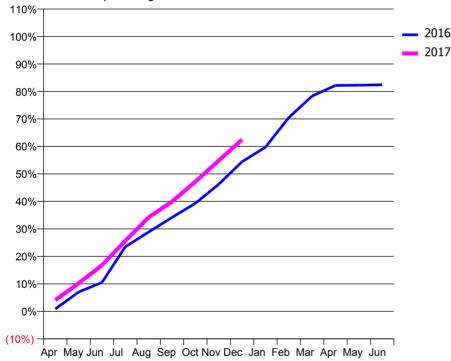
Baseline contract value

2016

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 213 1,007 May 1,719 2,495 June 2,569 4,096 July 5,737 6,266 7,043 8,354 August September 8,340 9,745 October 9,598 11,518 November 11,285 13,388 December 13.287 15,262 January 14,577 February 17,203 March 19,121 April 20,065 May 20,080 20.115 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 1,670 | 7.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 780 | 6,177 | 12.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,029 | 1,670 | 61.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,385 | 6,177 | 54.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 592 | 7,368 | 8.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 7,368 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 7,368 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | 100.0% | 86.7% | 89.2% | 88.8% |

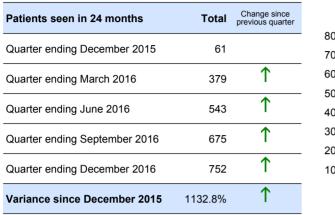
* This is based on patients treated on this contract for their most recent course of treatment.



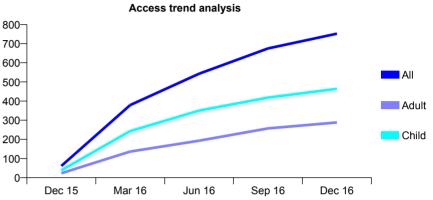
Q56 - Vital Signs At a Glance Contract Report for 157635/0001 - December 2016

| Name or company name | Friars Street Dental Ltd |
|----------------------|--------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2015 |
| Contract end date | |

ACCESS*



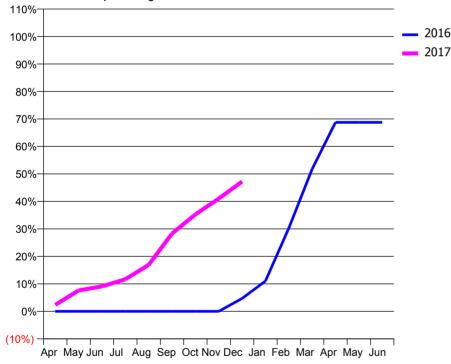
16/17 Contracted general activity (UDA) 2,500 Carry forward general activity (UDA) 0 2,022 16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA) 0 Baseline contract value £184,009.30



2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | | |
|-----------|-----------------------------------|-------|--|--|
| Month | 2016 | 2017 | | |
| April | 0 | 59 | | |
| May | 0 | 191 | | |
| June | 0 | 227 | | |
| July | 0 | 292 | | |
| August | 0 | 423 | | |
| September | 0 | 708 | | |
| October | 0 | 882 | | |
| November | 0 | 1,026 | | |
| December | 49 | 1,180 | | |
| January | 115 | | | |
| February | 315 | | | |
| March | 539 | | | |
| April | 716 | | | |
| May | 716 | | | |
| June | 716 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 704 | 5.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 28 | 301 | 9.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237 | 704 | 33.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 108 | 301 | 35.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 7 | 723 | 1.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 723 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 723 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



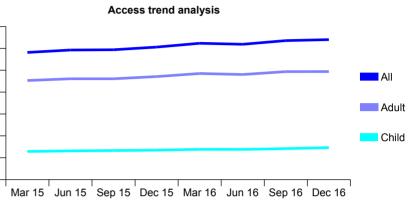
Q56 - Vital Signs At a Glance Contract Report for 158194/0023 - December 2016

| Name or company name | Denticare Ltd |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |
| | |

ACCESS*

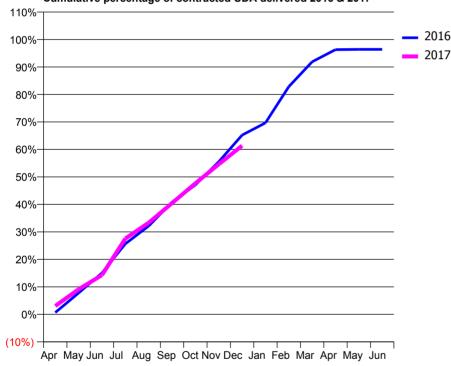
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,059 | |
| Quarter ending March 2016 | 6,234 | 1 |
| Quarter ending June 2016 | 6,186 | \rightarrow |
| Quarter ending September 2016 | 6,356 | 1 |
| Quarter ending December 2016 | 6,402 | \rightarrow |
| Variance since December 2015 | 5.7% | 1 |

| 16/17 Contracted general activity (UDA) | 14,965 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £354,224.95 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 101 456 1,367 May 1,165 June 2,253 2,136 July 3,841 4,126 August 4,809 4,990 September 6,106 6,054 October 7,047 7,135 November 8,308 8,170 9,183 December 9,761 January 10,423 February 12,397 13,752 March April 14,413 May 14,426 June 14,427

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,442 | 4.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 567 | 4,340 | 13.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 785 | 1,442 | 54.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,967 | 4,340 | 45.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 692 | 5,386 | 12.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 5,386 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 5,386 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 86.7% | 89.2% | 88.8% |



-76

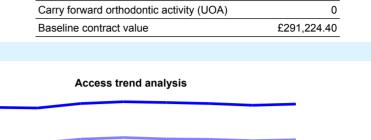
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Q56 - Vital Signs At a Glance Contract Report for 158194/0025 - December 2016

| Name or company name | Denticare Ltd |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/04/2010 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

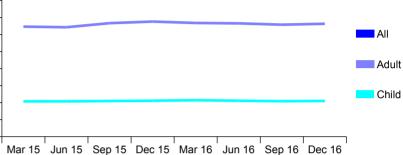
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 4,434 | |
| Quarter ending March 2016 | 4,410 | \rightarrow |
| Quarter ending June 2016 | 4,382 | \rightarrow |
| Quarter ending September 2016 | 4,331 | \downarrow |
| Quarter ending December 2016 | 4,365 | \rightarrow |
| Variance since December 2015 | (1.6%) | \downarrow |



16/17 Contracted general activity (UDA)

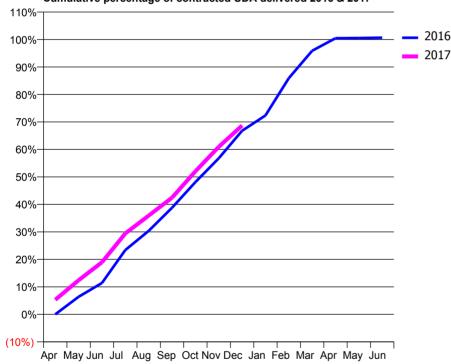
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 637 1,489 May 768 June 1,371 2,275 July 2,808 3,533 3,644 4,312 August September 4,656 5,094 October 5,772 6,246 November 6,812 7,312 December 8.015 8,246 January 8,683 February 10,310 11,507 March April 12,053 May 12,063 12,076 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 958 | 5.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 397 | 3,076 | 12.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371 | 958 | 38.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,452 | 3,076 | 47.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 399 | 3,840 | 10.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 3,840 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 53 | 3,840 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



Q56 - Vital Signs At a Glance Contract Report for 158976/0001 - December 2016

2016

2017

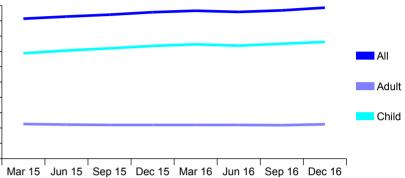
| Name or company name | Tuddenham Road Dental Surgery |
|----------------------|-------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 478 | |
| Quarter ending March 2016 | 483 | \rightarrow |
| Quarter ending June 2016 | 479 | \rightarrow |
| Quarter ending September 2016 | 484 | \rightarrow |
| Quarter ending December 2016 | 493 | \rightarrow |
| Variance since December 2015 | 3.1% | 1 |

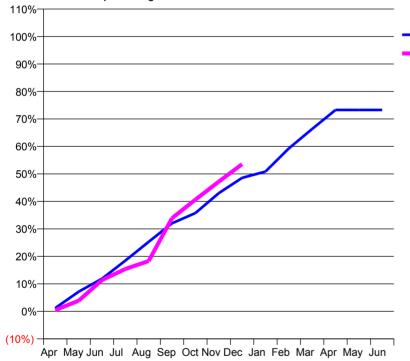
| 16/17 Contracted orthodontic activity (UOA) | |
|---|------------|
| | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £29,397.00 |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month | 2016 | 2017 |
| April | 16 | 6 |
| May | 95 | 51 |
| June | 158 | 151 |
| July | 246 | 205 |
| August | 337 | 244 |
| September | 427 | 451 |
| October | 476 | 541 |
| November | 572 | 628 |
| December | 646 | 713 |
| January | 677 | |
| February | 789 | |
| March | 883 | |
| April | 975 | |
| May | 975 | |
| June | 975 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 495 | 2.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 77 | 10.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 331 | 495 | 66.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 44 | 77 | 57.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 13 | 507 | 2.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 507 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 507 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



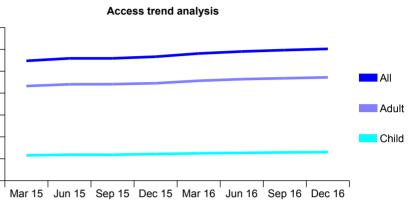
Q56 - Vital Signs At a Glance Contract Report for 159751/0001 - December 2016

| Name or company name | Station Road Dental Practice |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

ACCESS*

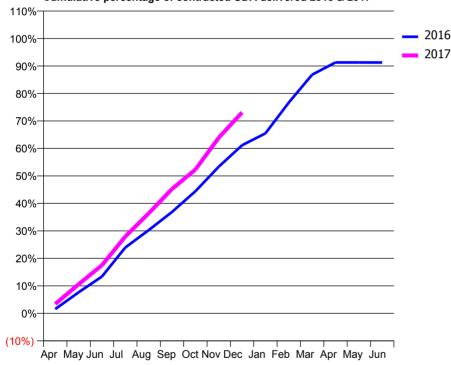
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|----------------------------------|------------------|
| Quarter ending December 2015 | 11,332 | | 14,000 12,000 |
| Quarter ending March 2016 | 11,623 | 1 | 10,000 |
| Quarter ending June 2016 | 11,808 | \rightarrow | 8,000 6.000 |
| Quarter ending September 2016 | 11,937 | \rightarrow | 4,000 |
| Quarter ending December 2016 | 12,046 | \rightarrow | 2,000 |
| Variance since December 2015 | 6.3% | 1 | 0 |

| 16/17 Contracted general activity (UDA) | 30,813 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £880,200.95 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 482 1,054 3,261 May 2,357 June 4,134 5,404 July 7,382 8,614 9,330 11,210 August September 11,370 13,947 October 13,685 16,114 November 16,438 19,690 18.848 22,524 December January 20,175 February 23,635 March 26,755 April 28,129 May 28,126 June 28,116

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 198 | 3,010 | 6.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 972 | 9,098 | 10.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,575 | 3,010 | 52.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,791 | 9,098 | 41.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 718 | 11,066 | 6.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 11,066 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 196 | 11,066 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | 94.7% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 19 | 89.5% | 86.7% | 89.2% | 88.8% |



£410,653.48

0

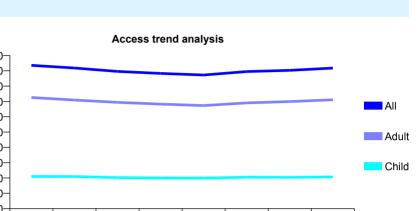
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Q56 - Vital Signs At a Glance Contract Report for 159875/0001 - December 2016

| Name or company name | Mazdak Eyrumlu and Honar Shakir |
|----------------------|---------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 4,414 | |
| Quarter ending March 2016 | 4,362 | \downarrow |
| Quarter ending June 2016 | 4,476 | 1 |
| Quarter ending September 2016 | 4,516 | \rightarrow |
| Quarter ending December 2016 | 4,590 | \rightarrow |
| Variance since December 2015 | 4.0% | 1 |



16/17 Contracted general activity (UDA)

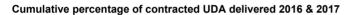
Carry forward orthodontic activity (UOA)

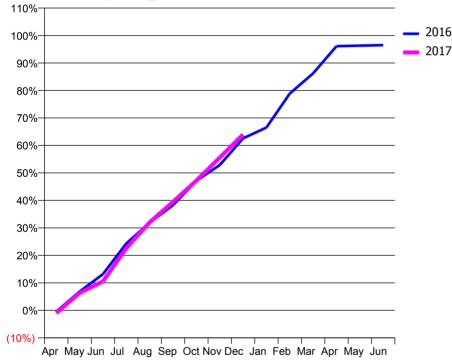
Carry forward general activity (UDA) 16/17 Contracted orthodontic activity (UOA)

Baseline contract value

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

ACTIVITY





| | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month | 2016 | 2017 |
| April | -79 | -165 |
| May | 1,129 | 1,048 |
| June | 2,174 | 1,742 |
| July | 4,020 | 3,735 |
| August | 5,264 | 5,287 |
| September | 6,315 | 6,517 |
| October | 7,778 | 7,792 |
| November | 8,722 | 9,167 |
| December | 10,324 | 10,561 |
| January | 10,979 | |
| February | 13,016 | |
| March | 14,230 | |
| April | 15,860 | |
| May | 15,892 | |
| June | 15,920 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 95 | 1,288 | 7.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 698 | 4,137 | 16.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 831 | 1,288 | 64.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,001 | 4,137 | 48.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 327 | 4,616 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 4,616 | 2.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 170 | 4,616 | 3.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 86.7% | 89.2% | 88.8% |



£944,416.85

-11

0

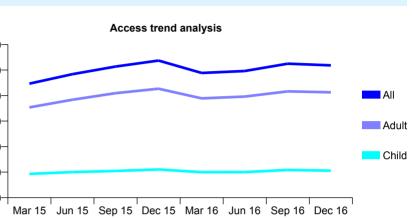
0

Q56 - Vital Signs At a Glance Contract Report for 162833/0001 - December 2016

| Name or company name | Parish Vaid & Snehal Radia |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 10,740 | | 12,000- |
| Quarter ending March 2016 | 9,769 | \downarrow | 8,000- |
| Quarter ending June 2016 | 9,921 | \rightarrow | 6,000- |
| Quarter ending September 2016 | 10,495 | 1 | 4,000- |
| Quarter ending December 2016 | 10,366 | \downarrow | 2,000- |
| Variance since December 2015 | (3.5%) | \downarrow | 0- |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

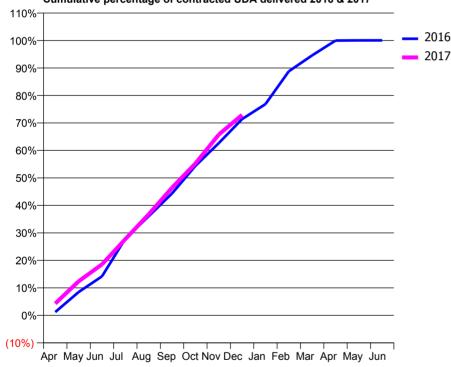
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 372 1,346 May 2,645 3,864 June 4,425 5,786 July 8,698 8,641 11,241 11,453 August September 13,827 14,477 October 16,949 17,218 November 19,527 20,500 December 22.262 22,739 January 23,955 February 27,674 29,480 March April 31,159 May 31,183 31,184 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 2,674 | 9.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,470 | 9,763 | 15.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,396 | 2,674 | 52.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,508 | 9,763 | 46.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 2,260 | 11,690 | 19.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 92 | 11,690 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 110 | 11,690 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 25 | 28 | 89.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 24 | 28 | 85.7% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



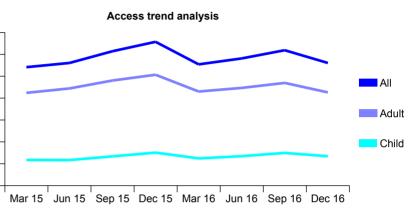
Q56 - Vital Signs At a Glance Contract Report for 162833/0002 - December 2016

| Name or company name | Parish Vaid & Snehal Radia |
|----------------------|----------------------------|
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

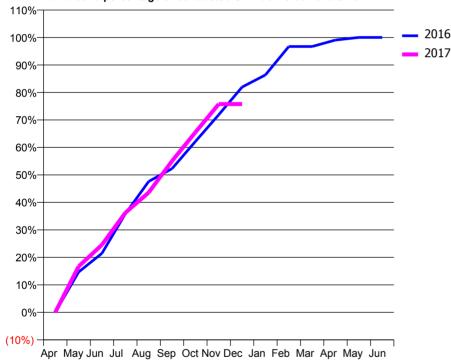
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 3,288 | |
| Quarter ending March 2016 | 2,772 | \downarrow |
| Quarter ending June 2016 | 2,907 | 1 |
| Quarter ending September 2016 | 3,095 | 1 |
| Quarter ending December 2016 | 2,804 | \downarrow |
| Variance since December 2015 | (14.7%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 8,000 |
|---|-------------|
| Carry forward general activity (UDA) | -1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £158,330.29 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 1 May 1,174 1,336 June 1,719 1,967 July 2,866 2,897 August 3,811 3,488 September 4,183 4,404 October 4,972 5,240 November 5,750 6,061 6,557 6,061 December January 6,910 7,736 February 7,736 March April 7,926 May 8,001 8,001 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 1,019 | 8.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 354 | 2,884 | 12.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579 | 1,019 | 56.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,392 | 2,884 | 48.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 325 | 3,755 | 8.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 3,755 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 3,755 | 1.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 86.7% | 89.2% | 88.8% |



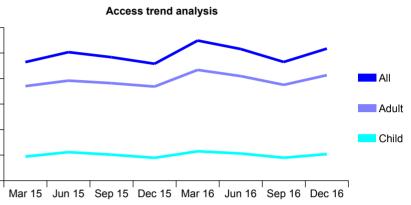
Q56 - Vital Signs At a Glance Contract Report for 162833/0003 - December 2016

| Name or company name | Parish Vaid & Snehal Radia |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | |

ACCESS*

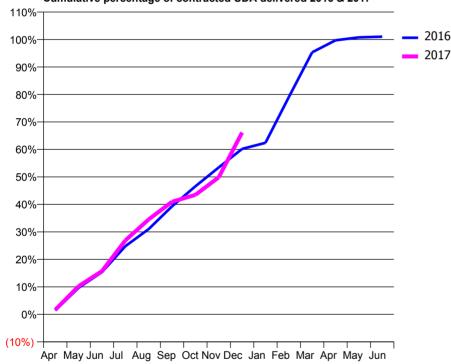
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 2,290 | |
| Quarter ending March 2016 | 2,744 | 1 |
| Quarter ending June 2016 | 2,579 | \downarrow |
| Quarter ending September 2016 | 2,325 | \downarrow |
| Quarter ending December 2016 | 2,586 | 1 |
| Variance since December 2015 | 12.9% | 1 |

| 16/17 Contracted general activity (UDA) | 7,185 |
|---|-------------|
| Carry forward general activity (UDA) | -72 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £189,360.75 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 103 119 694 736 May June 1,105 1,130 July 1,781 1,932 August 2,230 2,481 September 2,824 2,944 October 3,346 3,123 November 3,841 3,583 4.325 4,754 December January 4,484 February 5,678 6,850 March April 7,164 7,241 May 7,257 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 521 | 4.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 194 | 2,116 | 9.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238 | 521 | 45.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,169 | 2,116 | 55.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 165 | 2,457 | 6.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 2,457 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 2,457 | 1.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |



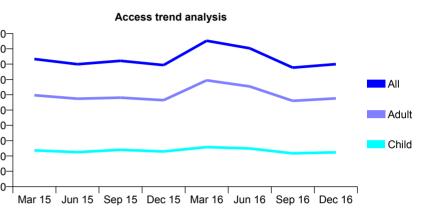
Q56 - Vital Signs At a Glance Contract Report for 162833/0004 - December 2016

| Name or company name | Parish Vaid & Snehal Radia |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | |

ACCESS*

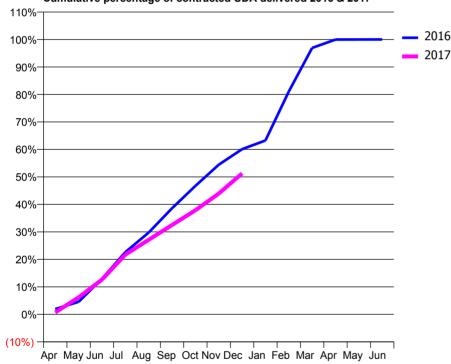
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,969 | |
| Quarter ending March 2016 | 4,763 | 1 |
| Quarter ending June 2016 | 4,518 | \downarrow |
| Quarter ending September 2016 | 3,886 | \downarrow |
| Quarter ending December 2016 | 3,999 | 1 |
| Variance since December 2015 | 0.8% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 14,285 |
|---|-------------|
| Carry forward general activity (UDA) | -1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £368,330.91 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | | |
|-----------------------------------|--------|-------|--|--|
| Month | 2016 | 2017 | | |
| April | 266 | 99 | | |
| May | 627 | 887 | | |
| June | 1,772 | 1,803 | | |
| July | 3,103 | 3,103 | | |
| August | 4,080 | 3,875 | | |
| September | 5,292 | 4,644 | | |
| October | 6,409 | 5,408 | | |
| November | 7,468 | 6,276 | | |
| December | 8,241 | 7,324 | | |
| January | 8,675 | | | |
| February | 11,119 | | | |
| March | 13,296 | | | |
| April | 13,712 | | | |
| May | 13,713 | | | |
| June | 13,716 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 994 | 4.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 235 | 2,379 | 9.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 468 | 994 | 47.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 962 | 2,379 | 40.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 383 | 3,235 | 11.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 3,235 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 32 | 3,235 | 1.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 86.7% | 89.2% | 88.8% |



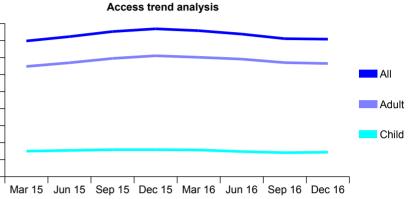
Q56 - Vital Signs At a Glance Contract Report for 162833/0005 - December 2016

| Name or company name | Parish Vaid & Snehal Radia |
|----------------------|----------------------------|
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | |

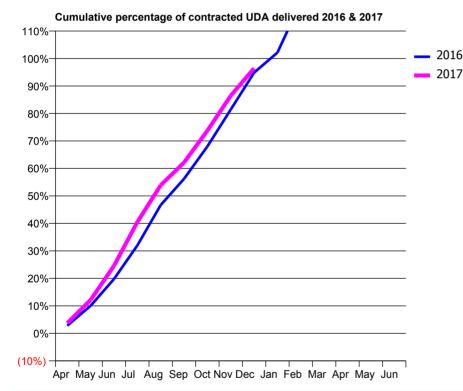
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 4,344 | |
| Quarter ending March 2016 | 4,289 | \downarrow |
| Quarter ending June 2016 | 4,190 | \downarrow |
| Quarter ending September 2016 | 4,053 | \downarrow |
| Quarter ending December 2016 | 4,041 | \rightarrow |
| Variance since December 2015 | (7.0%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 7,509 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £298,123.67 |



ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 210 279 May 754 914 June 1,484 1,847 July 2,401 3,040 August 3,505 4,047 September 4,220 4,667 October 5,107 5,538 November 6,114 6,494 December 7,121 7,240 January 7,671 February 9,043 9,817 March April 10,103 May 10,103 10,106 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 797 | 6.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 680 | 3,869 | 17.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 516 | 797 | 64.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,232 | 3,869 | 57.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 475 | 4,438 | 10.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 4,438 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 96 | 4,438 | 2.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |



£741,092.97

-516

64

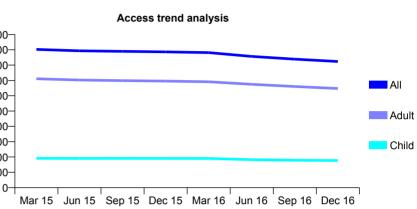
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Q56 - Vital Signs At a Glance Contract Report for 162981/0001 - December 2016

| Name or company name | Esmerelle Limited | |
|---|-------------------|--|
| Contract type name | GDS Contract | |
| Purpose of contract General and Orthodontic | | |
| Contract start date | 01/08/2011 | |
| Contract end date | | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 8,863 | |
| Quarter ending March 2016 | 8,816 | \rightarrow |
| Quarter ending June 2016 | 8,570 | \downarrow |
| Quarter ending September 2016 | 8,390 | \downarrow |
| Quarter ending December 2016 | 8,238 | \downarrow |
| Variance since December 2015 | (7.1%) | \downarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

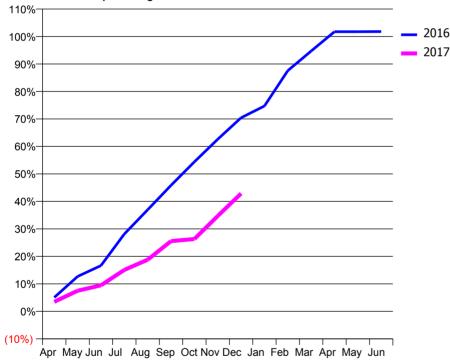
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 1,459 1,002 May 3,666 2,164 June 4,804 2,733 July 8,119 4,354 10,668 5,422 August September 13,230 7,380 October 7,593 15,697 November 18,073 10,019 December 20.324 12,370 January 21,557 February 25,273 March 27,334 April 29,361 May 29,359 29.376 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 1,810 | 6.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 567 | 5,271 | 10.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,165 | 1,810 | 64.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,079 | 5,271 | 58.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 501 | 6,149 | 8.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 6,149 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 6,149 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



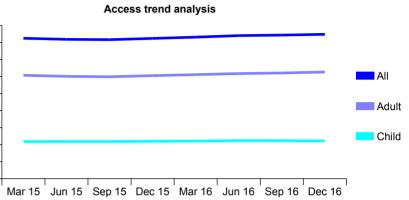
Q56 - Vital Signs At a Glance Contract Report for 163570/0001 - December 2016

| Name or company name | Chequer Hall Dental Practice |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

ACCESS*

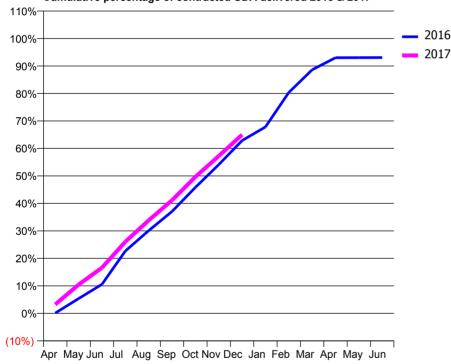
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|--------------------|
| Quarter ending December 2015 | 16,482 | | 18,000- 16,000- |
| Overlag anding March 2010 | 10.024 | \rightarrow | 14,000- |
| Quarter ending March 2016 | 16,634 | | 12,000- |
| Quarter ending June 2016 | 16,813 | \rightarrow | 10,000- |
| | 10.074 | \rightarrow | 8,000- |
| Quarter ending September 2016 | 16,874 | · · · · | 6,000- 4,000- |
| Quarter ending December 2016 | 16,960 | \rightarrow | 2,000 |
| Variance since December 2015 | 2.9% | 1 | 0- |

| 16/17 Contracted general activity (UDA) | 48,026 |
|---|---------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,431,956.55 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 55 1,557 May 2,578 5,031 June 5,072 7,977 July 10,888 12,507 14,454 16,251 August September 17,802 19,760 October 22,014 23,852 November 25,988 27,490 December 30.195 31,216 January 32,565 February 38,589 42,554 March April 44,671 May 44,675 June 44.687

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 295 | 4,776 | 6.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,410 | 12,438 | 11.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,733 | 4,776 | 57.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,748 | 12,438 | 46.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 451 | 16,235 | 2.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 145 | 16,235 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 421 | 16,235 | 2.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 17 | 88.2% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 17 | 100.0% | 86.7% | 89.2% | 88.8% |



-124

£213,392.29

0

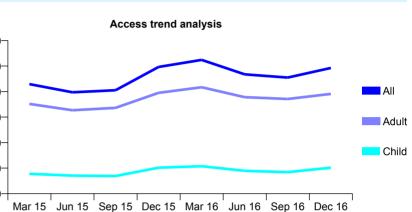
0

Q56 - Vital Signs At a Glance Contract Report for 167231/0001 - December 2016

| Name or company name | Christopher Sprinz and Victoria Victorova |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,482 | |
| Quarter ending March 2016 | 2,620 | 1 |
| Quarter ending June 2016 | 2,336 | \downarrow |
| Quarter ending September 2016 | 2,274 | \downarrow |
| Quarter ending December 2016 | 2,462 | 1 |
| Variance since December 2015 | (0.8%) | \rightarrow |
| | | |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

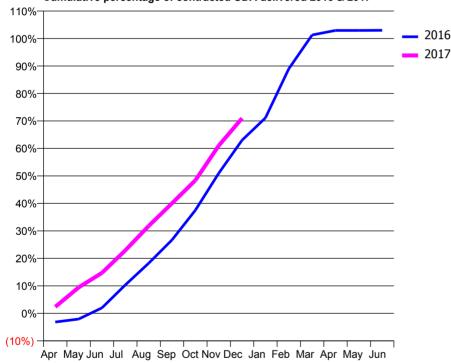
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -196 147 585 May -131 June 125 916 July 642 1,423 1,133 1,974 August September 1,660 2,486 October 2,330 3,005 November 3,165 3,788 4.407 December 3,911 January 4,415 February 5,524 6,287 March April 6,390 May 6,390 6,393 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 561 | 4.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 177 | 1,849 | 9.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 296 | 561 | 52.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 806 | 1,849 | 43.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 60 | 2,327 | 2.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 2,327 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 2,327 | 2.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

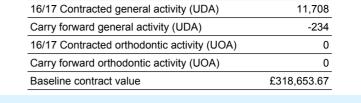


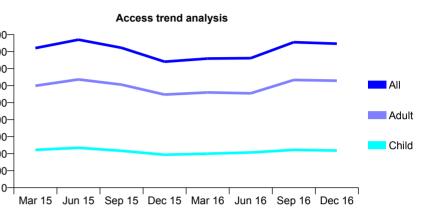
Q56 - Vital Signs At a Glance Contract Report for 167231/0002 - December 2016

| Name or company name | Christopher Sprinz and Victoria Victorova |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

ACCESS*

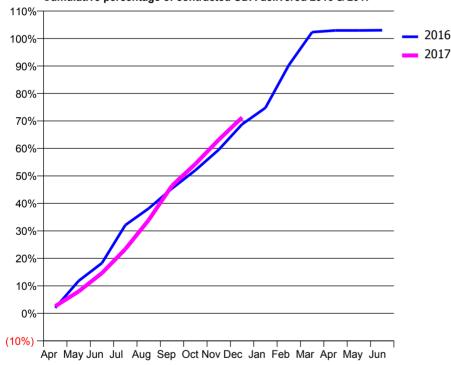
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,700 | |
| Quarter ending March 2016 | 3,794 | 1 |
| Quarter ending June 2016 | 3,804 | \rightarrow |
| Quarter ending September 2016 | 4,273 | 1 |
| Quarter ending December 2016 | 4,231 | \rightarrow |
| Variance since December 2015 | 14.4% | 1 |





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 237 306 May 1,381 934 June 2,143 1,718 July 3,761 2,739 4,469 3,977 August September 5,320 5,439 October 6,095 6,365 November 6,970 7,394 8.054 December 8,345 January 8,755 February 10,570 March 11,981 April 12,051 May 12,051 12.059 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,184 | 6.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 319 | 3,109 | 10.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 587 | 1,184 | 49.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,312 | 3,109 | 42.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 247 | 4,257 | 5.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 4,257 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 4,257 | 1.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



500

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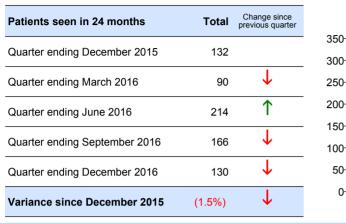
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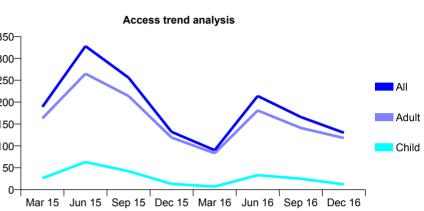
£12,450.89

Q56 - Vital Signs At a Glance Contract Report for 167231/0003 - December 2016

| Name or company name | Christopher Sprinz and Victoria Victorova |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

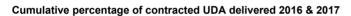
Carry forward orthodontic activity (UOA)

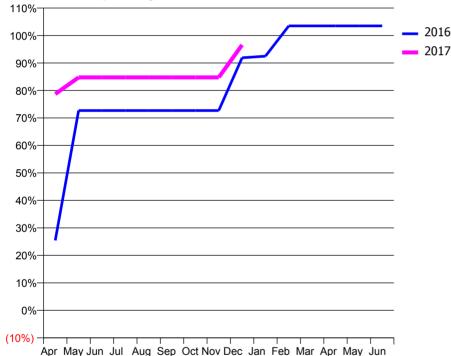
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





| Adjusted Scheduled Activity (UDA) | | | | |
|-----------------------------------|------|------|--|--|
| Month | 2016 | 2017 | | |
| April | 127 | 394 | | |
| May | 363 | 424 | | |
| June | 363 | 424 | | |
| July | 363 | 424 | | |
| August | 363 | 424 | | |
| September | 363 | 424 | | |
| October | 363 | 424 | | |
| November | 363 | 424 | | |
| December | 459 | 483 | | |
| January | 462 | | | |
| February | 517 | | | |
| March | 517 | | | |
| April | 517 | | | |
| May | 517 | | | |
| June | 517 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 36 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 175 | 1.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1 | 36 | 2.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3 | 175 | 1.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 4 | 211 | 1.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 211 | 1.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 211 | 4.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-80 0

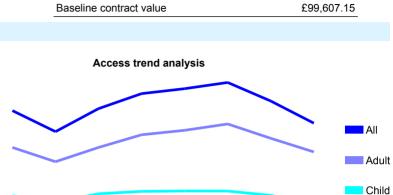
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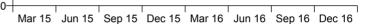
Q56 - Vital Signs At a Glance Contract Report for 167231/0004 - December 2016

| Name or company name | Christopher Sprinz and Victoria Victorova |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 1,634 | |
| Quarter ending March 2016 | 1,692 | 1 |
| Quarter ending June 2016 | 1,765 | 1 |
| Quarter ending September 2016 | 1,547 | \downarrow |
| Quarter ending December 2016 | 1,287 | \downarrow |
| Variance since December 2015 | (21.2%) | \downarrow |





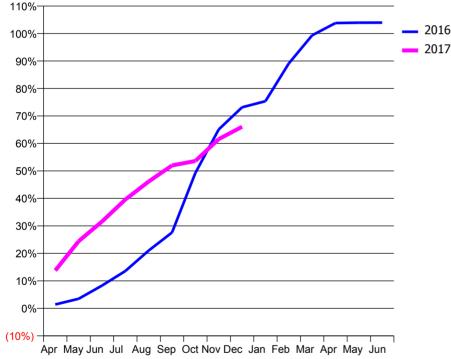
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 57 551 May 139 977 June 331 1,263 July 543 1,583 841 1,846 August September 1,104 2,080 October 1,971 2,145 November 2,603 2,463 December 2.926 2,642 January 3,014 February 3,564 3,974 March April 4,152 May 4,157 4,158 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 471 | 4.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 98 | 1,087 | 9.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 241 | 471 | 51.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 404 | 1,087 | 37.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 82 | 1,403 | 5.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 1,403 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 1,403 | 1.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



436

0

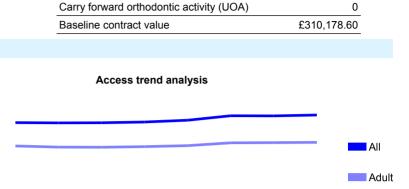
Child

Q56 - Vital Signs At a Glance Contract Report for 168300/0001 - December 2016

| Name or company name | Witard Dental Practice |
|----------------------|------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/05/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,334 | |
| Quarter ending March 2016 | 3,381 | \rightarrow |
| Quarter ending June 2016 | 3,498 | 1 |
| Quarter ending September 2016 | 3,493 | \rightarrow |
| Quarter ending December 2016 | 3,516 | \rightarrow |
| Variance since December 2015 | 5.5% | 1 |



16/17 Contracted general activity (UDA)

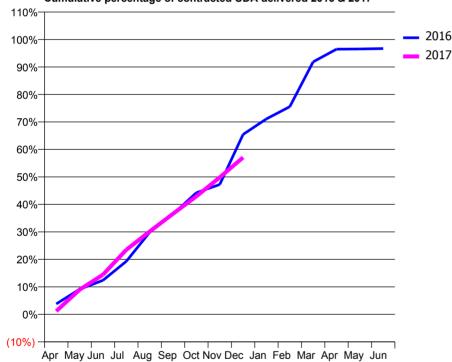
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Sep 16 Dec 16

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 803 | 10.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 386 | 3,080 | 12.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 464 | 803 | 57.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,814 | 3,080 | 58.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 182 | 3,604 | 5.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 3,604 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 32 | 3,604 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 86.7% | 89.2% | 88.8% |

| | Adjusted Scheduled Act | | |
|-----------|------------------------|-------|--|
| Month | 2016 | 2017 | |
| April | 498 | 156 | |
| May | 1,201 | 1,181 | |
| June | 1,628 | 1,898 | |
| July | 2,534 | 3,085 | |
| August | 3,921 | 3,959 | |
| September | 4,791 | 4,806 | |
| October | 5,812 | 5,639 | |
| November | 6,202 | 6,543 | |
| December | 8,597 | 7,495 | |
| January | 9,339 | | |
| February | 9,921 | | |
| March | 12,062 | | |
| April | 12,669 | | |
| May | 12,679 | | |
| June | 12.696 | | |



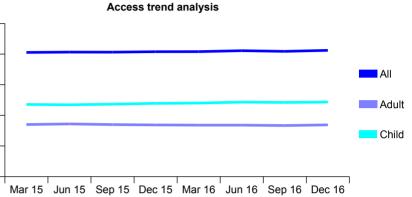
Q56 - Vital Signs At a Glance Contract Report for 168793/0001 - December 2016

| Name or company name | Guildhall Dental Practice |
|----------------------|---------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2011 |
| Contract end date | |

ACCESS*

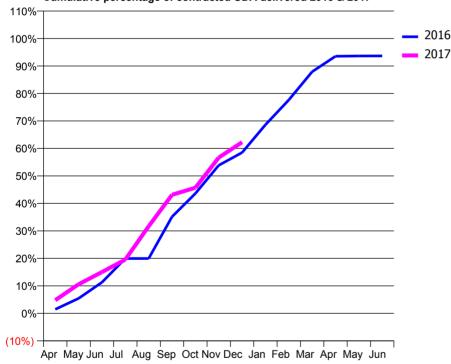
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 2,040 | |
| Quarter ending March 2016 | 2,041 | \rightarrow |
| Quarter ending June 2016 | 2,056 | \rightarrow |
| Quarter ending September 2016 | 2,045 | \rightarrow |
| Quarter ending December 2016 | 2,062 | \rightarrow |
| Variance since December 2015 | 1.1% | \rightarrow |
| | | |

| 16/17 Contracted general activity (UDA) | 4,167 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 11 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £102,474.38 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | | | |
|-----------|-----------------------------------|-------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | 62 | 200 | | | |
| Мау | 227 | 441 | | | |
| June | 471 | 627 | | | |
| July | 832 | 816 | | | |
| August | 832 | 1,321 | | | |
| September | 1,465 | 1,798 | | | |
| October | 1,817 | 1,905 | | | |
| November | 2,244 | 2,362 | | | |
| December | 2,438 | 2,594 | | | |
| January | 2,859 | | | | |
| February | 3,235 | | | | |
| March | 3,663 | | | | |
| April | 3,898 | | | | |
| Мау | 3,902 | | | | |
| June | 3,903 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 1,452 | 4.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 43 | 774 | 5.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,050 | 1,452 | 72.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 525 | 774 | 67.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 76 | 2,045 | 3.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,045 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,045 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |



-74 0

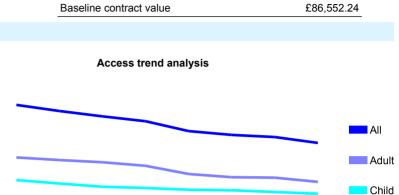
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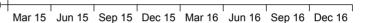
Q56 - Vital Signs At a Glance Contract Report for 171018/0001 - December 2016

| Name or company name | The Hamptons Dental Care |
|----------------------|--------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 2,183 | |
| Quarter ending March 2016 | 1,989 | \downarrow |
| Quarter ending June 2016 | 1,915 | \downarrow |
| Quarter ending September 2016 | 1,872 | \downarrow |
| Quarter ending December 2016 | 1,757 | \downarrow |
| Variance since December 2015 | (19.5%) | \downarrow |



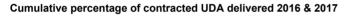


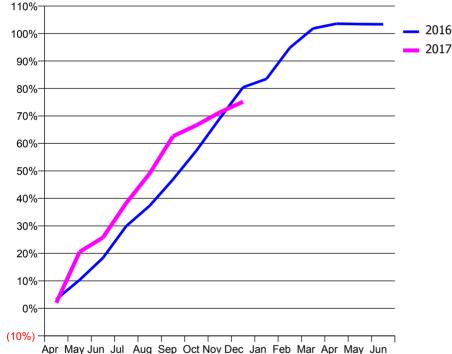
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 121 74 759 May 382 June 678 953 July 1,106 1,417 1,379 1,813 August September 1,733 2,313 October 2,460 2,119 November 2,552 2,633 December 2.971 2,777 January 3,083 February 3,502 3,762 March April 3,825 May 3,820 3,817 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 681 | 5.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 90 | 882 | 10.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 280 | 681 | 41.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 370 | 882 | 42.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 128 | 1,524 | 8.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 1,524 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,524 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

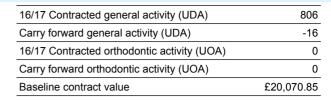


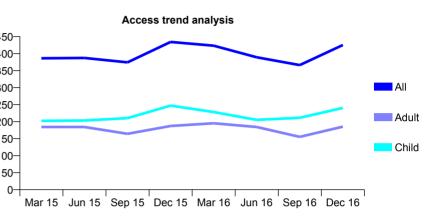
Q56 - Vital Signs At a Glance Contract Report for 171018/0002 - December 2016

| Name or company name | The Hamptons Dental Care |
|----------------------|--------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 434 | |
| Quarter ending March 2016 | 423 | \downarrow |
| Quarter ending June 2016 | 389 | \downarrow |
| Quarter ending September 2016 | 366 | \downarrow |
| Quarter ending December 2016 | 425 | 1 |
| Variance since December 2015 | (2.1%) | \downarrow |

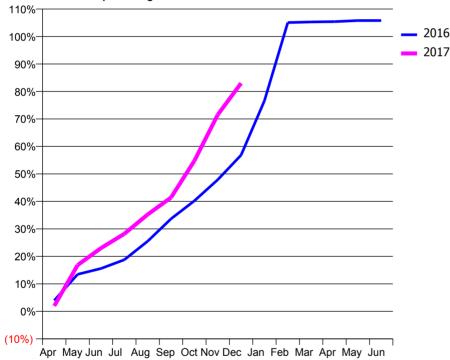




2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 32 16 May 109 136 June 126 186 July 151 227 206 284 August September 271 334 October 442 324 November 386 577 December 458 669 January 618 February 847 March 849 April 850 May 853 853 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 264 | 4.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 23 | 188 | 12.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 81 | 264 | 30.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 28 | 188 | 14.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 90 | 448 | 20.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 448 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 448 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£518,733.46

0

6

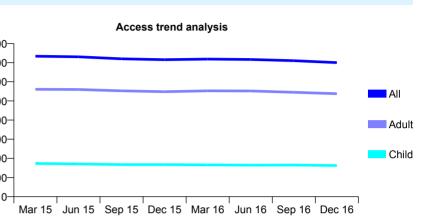
579

Q56 - Vital Signs At a Glance Contract Report for 171239/0001 - December 2016

| Name or company name | The Loddon Dental Practice |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 13/10/2007 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 7,153 | |
| Quarter ending March 2016 | 7,185 | \rightarrow |
| Quarter ending June 2016 | 7,165 | \rightarrow |
| Quarter ending September 2016 | 7,101 | \rightarrow |
| Quarter ending December 2016 | 7,001 | \downarrow |
| Variance since December 2015 | (2.1%) | \downarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

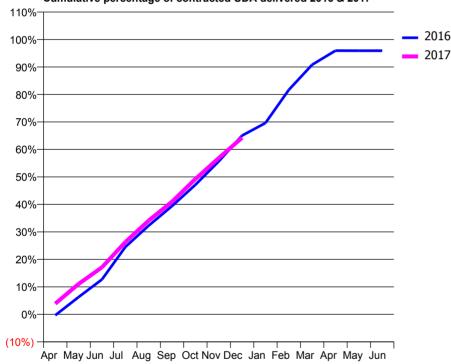
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -68 770 2,193 May 1,245 June 2,512 3,384 July 4,843 5,202 6,387 6,751 August September 7,790 8,107 October 9,738 9,323 November 11,009 11,246 December 12.863 12,712 January 13,766 February 16,150 March 17,959 April 18,972 May 18,969 18.969 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 154 | 1,874 | 8.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 761 | 5,637 | 13.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,057 | 1,874 | 56.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,842 | 5,637 | 50.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 503 | 7,070 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 7,070 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 131 | 7,070 | 1.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 25 | 27 | 92.6% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 27 | 77.8% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£777,555.53

0

0

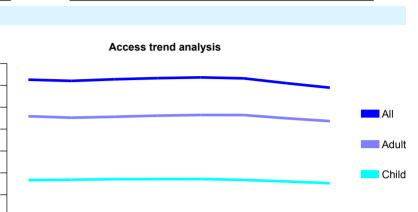
0

Q56 - Vital Signs At a Glance Contract Report for 171611/0001 - December 2016

| Name or company name | Unnati Limited |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 6,331 | |
| Quarter ending March 2016 | 6,365 | \rightarrow |
| Quarter ending June 2016 | 6,320 | \rightarrow |
| Quarter ending September 2016 | 6,100 | \downarrow |
| Quarter ending December 2016 | 5,893 | \downarrow |
| Variance since December 2015 | (6.9%) | \downarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

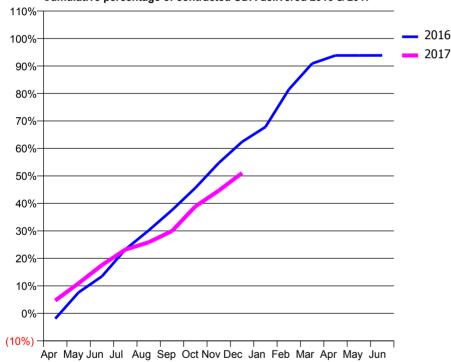
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month | 2016 | 2017 |
| April | -438 | 1,051 |
| May | 1,716 | 2,466 |
| June | 3,031 | 3,955 |
| July | 5,226 | 5,215 |
| August | 6,790 | 5,817 |
| September | 8,455 | 6,742 |
| October | 10,274 | 8,757 |
| November | 12,307 | 10,041 |
| December | 14,041 | 11,484 |
| January | 15,257 | |
| February | 18,323 | |
| March | 20,449 | |
| April | 21,113 | |
| May | 21,113 | |
| June | 21,114 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 114 | 1,381 | 8.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 646 | 4,400 | 14.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 876 | 1,381 | 63.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,819 | 4,400 | 64.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 230 | 5,543 | 4.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 5,543 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 199 | 5,543 | 3.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 86.7% | 89.2% | 88.8% |



£351,030.78

0

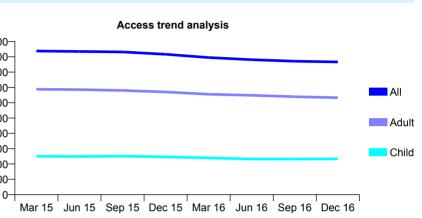
0

Q56 - Vital Signs At a Glance Contract Report for 173495/0001 - December 2016

| Name or company name | West Earlham Dental Health Practice Limite |
|----------------------|--|
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 4,582 | |
| Quarter ending March 2016 | 4,476 | \downarrow |
| Quarter ending June 2016 | 4,406 | \downarrow |
| Quarter ending September 2016 | 4,357 | \downarrow |
| Quarter ending December 2016 | 4,332 | \rightarrow |
| Variance since December 2015 | (5.5%) | \downarrow |



16/17 Contracted general activity (UDA)

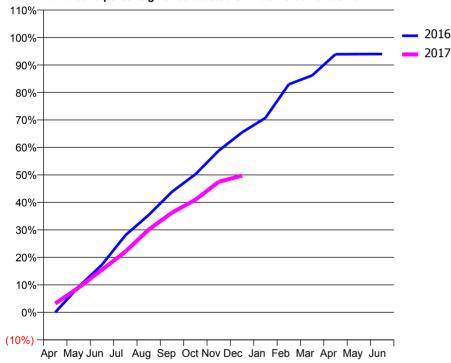
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 508 1,429 May 1,473 June 2,743 2,451 July 4,434 3,492 5,608 4,764 August September 6,948 5,744 October 7,949 6,483 November 9,314 7,519 7,872 December 10.367 January 11,199 February 13,131 March 13,644 April 14,866 May 14,873 14,876 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,397 | 8.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 438 | 3,204 | 13.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 974 | 1,397 | 69.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,769 | 3,204 | 55.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 349 | 3,934 | 8.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 3,934 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 70 | 3,934 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

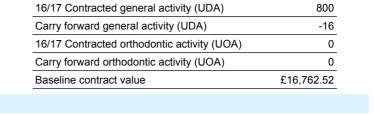


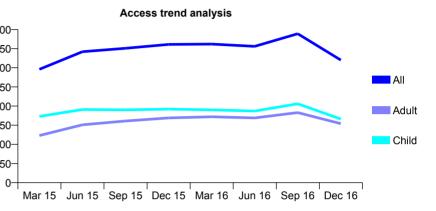
Q56 - Vital Signs At a Glance Contract Report for 173835/0001 - December 2016

| Name or company name | Ian Wood, Julian Perry and Edward Coyle |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

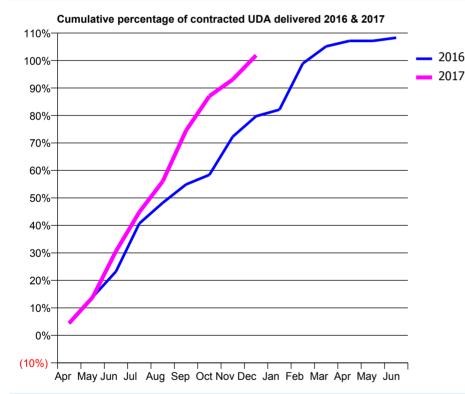
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 361 | |
| Quarter ending March 2016 | 362 | \rightarrow |
| Quarter ending June 2016 | 356 | \downarrow |
| Quarter ending September 2016 | 389 | 1 |
| Quarter ending December 2016 | 320 | \downarrow |
| Variance since December 2015 | (11.4%) | \downarrow |





ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 34 36 May 111 111 June 186 245 July 326 359 386 448 August September 439 596 October 467 696 November 578 745 December 638 815 January 657 February 791 March 841 April 857 May 857 866 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 196 | 7.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 17 | 165 | 10.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 51 | 196 | 26.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 66 | 165 | 40.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 25 | 342 | 7.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 342 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 342 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



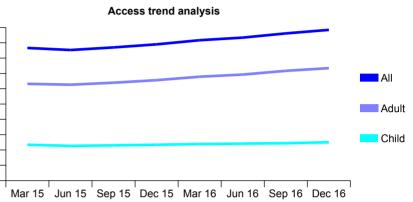
Q56 - Vital Signs At a Glance Contract Report for 174173/0002 - December 2016

| Name or company name | Advance Dental Health Limited |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

ACCESS*

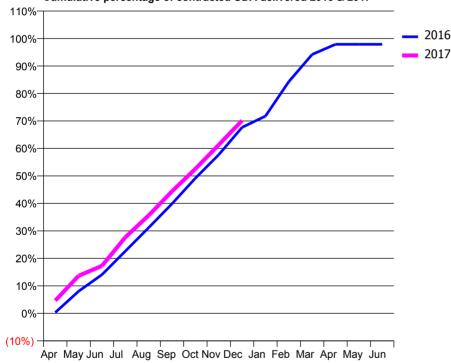
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,450 | |
| Quarter ending March 2016 | 4,585 | 1 |
| Quarter ending June 2016 | 4,670 | \rightarrow |
| Quarter ending September 2016 | 4,808 | 1 |
| Quarter ending December 2016 | 4,923 | 1 |
| Variance since December 2015 | 10.6% | 1 |

| 16/17 Contracted general activity (UDA) | 13,500 |
|---|-------------|
| Carry forward general activity (UDA) | 286 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £328,395.94 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | 41 | 627 |
| Мау | 1,087 | 1,848 |
| June | 1,903 | 2,333 |
| July | 3,055 | 3,738 |
| August | 4,209 | 4,812 |
| September | 5,383 | 5,994 |
| October | 6,638 | 7,096 |
| November | 7,792 | 8,276 |
| December | 9,135 | 9,469 |
| January | 9,686 | |
| February | 11,380 | |
| March | 12,715 | |
| April | 13,214 | |
| Мау | 13,214 | |
| June | 13,214 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 1,159 | 6.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 559 | 3,542 | 15.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 495 | 1,159 | 42.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,607 | 3,542 | 45.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 294 | 4,559 | 6.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 4,559 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 122 | 4,559 | 2.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 86.7% | 89.2% | 88.8% |



£288,742.52

251

0

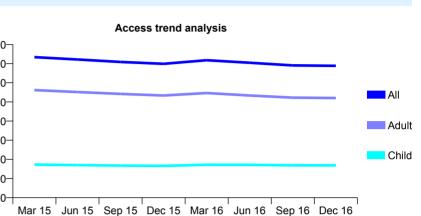
0

Q56 - Vital Signs At a Glance Contract Report for 174173/0003 - December 2016

| Name or company name | Advance Dental Health Limited |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,495 | |
| Quarter ending March 2016 | 3,590 | 1 |
| Quarter ending June 2016 | 3,524 | \downarrow |
| Quarter ending September 2016 | 3,453 | \downarrow |
| Quarter ending December 2016 | 3,444 | \rightarrow |
| Variance since December 2015 | (1.5%) | \downarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

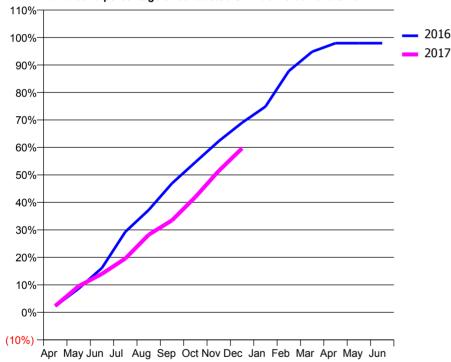
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 271 285 May 1,047 1,154 June 1,960 1,700 July 3,552 2,375 4,512 3,422 August September 5,688 4,062 October 5,088 6,622 November 7,550 6,236 December 8.363 7,234 January 9,073 February 10,641 March 11,492 April 11,869 May 11,869 11,869 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 777 | 9.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 396 | 2,269 | 17.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330 | 777 | 42.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 945 | 2,269 | 41.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 383 | 2,893 | 13.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 2,893 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 2,893 | 2.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

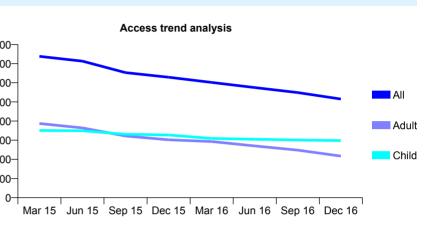
£28,605.01

Q56 - Vital Signs At a Glance Contract Report for 175196/0001 - December 2016

| Name or company name | Christchurch Dental Practice Ltd |
|----------------------|----------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 629 | |
| Quarter ending March 2016 | 602 | \downarrow |
| Quarter ending June 2016 | 575 | \downarrow |
| Quarter ending September 2016 | 549 | \downarrow |
| Quarter ending December 2016 | 515 | \downarrow |
| Variance since December 2015 | (18.1%) | \downarrow |



16/17 Contracted general activity (UDA)

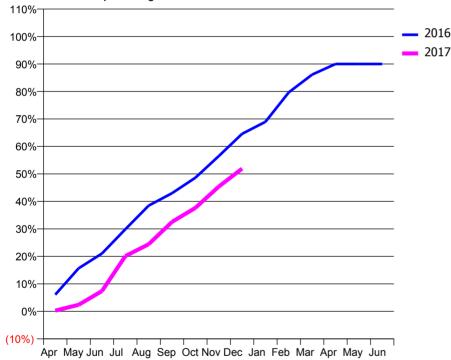
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 67 3 May 172 26 June 232 81 July 328 221 423 269 August September 473 358 October 414 535 November 621 499 December 710 571 January 759 February 877 March 948 April 990 May 990 990 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 368 | 8.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 86 | 9.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237 | 368 | 64.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 35 | 86 | 40.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 26 | 416 | 6.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 416 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 416 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-262

Adult

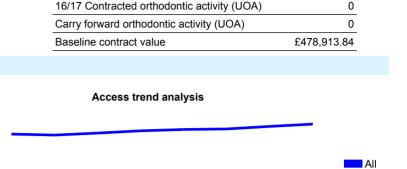
Child

Q56 - Vital Signs At a Glance Contract Report for 175900/0002 - December 2016

| Name or company name | Sprinz-Victorova |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 6,209 | |
| Quarter ending March 2016 | 6,268 | \rightarrow |
| Quarter ending June 2016 | 6,293 | \rightarrow |
| Quarter ending September 2016 | 6,411 | \rightarrow |
| Quarter ending December 2016 | 6,518 | \rightarrow |
| Variance since December 2015 | 5.0% | 1 |



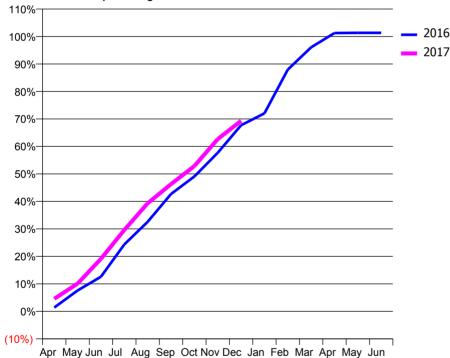
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 278 909 May 1,515 2,011 June 2,510 3,809 July 4,847 5,891 6,481 7,823 August September 8,493 9,209 October 10,519 9,765 November 11,479 12,470 December 13.472 13,793 January 14,331 February 17,501 March 19,111 April 20,144 May 20,160 20.158 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 250 | 4,403 | 5.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 411 | 2,569 | 16.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,702 | 4,403 | 61.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,450 | 2,569 | 56.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 409 | 6,510 | 6.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 6,510 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 6,510 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | 81.8% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



20,573 -385

0

0

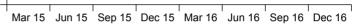
Q56 - Vital Signs At a Glance Contract Report for 175900/0003 - December 2016

| Name or company name | Sprinz-Victorova |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 6,843 | |
| Quarter ending March 2016 | 7,064 | 1 |
| Quarter ending June 2016 | 7,099 | \rightarrow |
| Quarter ending September 2016 | 7,188 | \rightarrow |
| Quarter ending December 2016 | 7,317 | \rightarrow |
| Variance since December 2015 | 6.9% | 1 |





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA) 16/17 Contracted orthodontic activity (UOA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017 110% 2016 100% 2017 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% (10%) Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

| Adjusted Scheduled Activity (UDA | | | | |
|----------------------------------|--------|--------|--|--|
| Month | 2016 | 2017 | | |
| April | 407 | 937 | | |
| Мау | 2,234 | 1,808 | | |
| June | 3,559 | 3,509 | | |
| July | 5,929 | 5,575 | | |
| August | 7,336 | 7,400 | | |
| September | 8,943 | 9,195 | | |
| October | 10,543 | 10,928 | | |
| November | 12,165 | 12,596 | | |
| December | 14,158 | 14,520 | | |
| January | 15,090 | | | |
| February | 18,304 | | | |
| March | 20,007 | | | |
| April | 20,954 | | | |
| Мау | 20,956 | | | |
| June | 20,958 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 365 | 4,839 | 7.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 566 | 2,839 | 19.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,942 | 4,839 | 60.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,473 | 2,839 | 51.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 585 | 7,205 | 8.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 7,205 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 7,205 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 9 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 9 | N/A | 86.7% | 89.2% | 88.8% |



-30

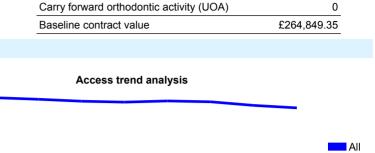
0

Q56 - Vital Signs At a Glance Contract Report for 175900/0004 - December 2016

| Name or company name | Sprinz-Victorova |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

ACCESS*

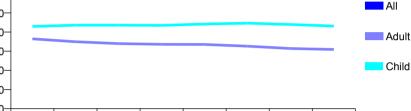
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,853 | |
| Quarter ending March 2016 | 3,884 | \rightarrow |
| Quarter ending June 2016 | 3,861 | \rightarrow |
| Quarter ending September 2016 | 3,767 | \downarrow |
| Quarter ending December 2016 | 3,702 | \downarrow |
| Variance since December 2015 | (3.9%) | \downarrow |

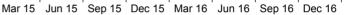


16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017

Adjusted Scheduled Activity (UDA) Month 2016 2017 April 573 521 1,399 May 1,460 June 2,141 2,066 July 3,304 3,105 4,138 3,828 August September 4,817 4,714 October 5,492 5,379 November 6,413 6,308 7.439 December 7,276 January 7,957 February 9,212 March 10,041 April 10,473 May 10,475 10,479 June

QUALITY

(10%)

10%

0%

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 206 | 2,546 | 8.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 266 | 1,447 | 18.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,583 | 2,546 | 62.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 802 | 1,447 | 55.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 334 | 3,773 | 8.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,773 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 3,773 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun



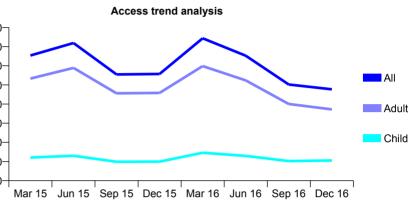
Q56 - Vital Signs At a Glance Contract Report for 176702/0001 - December 2016

| Name or company name | Jeffrey Sherer and Larry Levin |
|----------------------|--------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2012 |
| Contract end date | |

ACCESS*

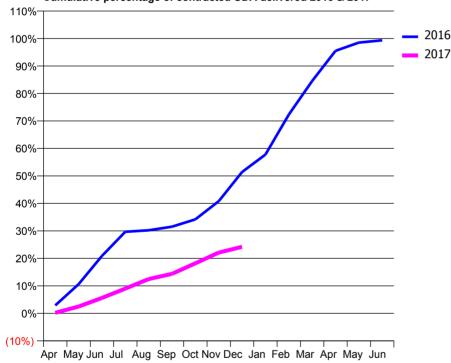
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 2,786 | |
| Quarter ending March 2016 | 3,718 | 1 |
| Quarter ending June 2016 | 3,264 | \downarrow |
| Quarter ending September 2016 | 2,511 | \downarrow |
| Quarter ending December 2016 | 2,386 | \downarrow |
| Variance since December 2015 | (14.4%) | \downarrow |

16/17 Contracted general activity (UDA)12,500Carry forward general activity (UDA)8416/17 Contracted orthodontic activity (UOA)719Carry forward orthodontic activity (UOA)-14Baseline contract value£312,276.95



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 364 26 312 May 1,327 June 2,613 701 July 3,711 1,128 3,778 1,559 August September 3,943 1,797 October 4,276 2,276 November 5,102 2,764 3,025 December 6.430 January 7,221 February 9,039 10,567 March April 11,937 May 12,313 12.416 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 595 | 4.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 164 | 1,779 | 9.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 125 | 595 | 21.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 351 | 1,779 | 19.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 275 | 1,535 | 17.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,535 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 1,535 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-29

Adult

Child

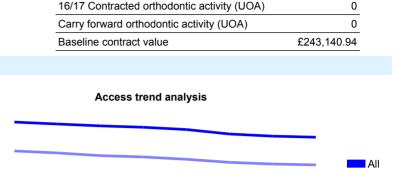
Q56 - Vital Signs At a Glance Contract Report for 176796/0001 - December 2016

| Name or company name | Treetops Dental Practice Limited |
|----------------------|----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2011 |
| Contract end date | |

ACCESS*

ACTIVITY

| Patients seen in 24 months Total Change since previous quarter Quarter ending December 2015 2,730 |
|---|
| |
| |
| Quarter ending March 2016 2,686 Ψ |
| Quarter ending June 2016 2,598 |
| Quarter ending September 2016 2,556 🗸 |
| Quarter ending December 2016 2,535 → |
| Variance since December 2015 (7.1%) |

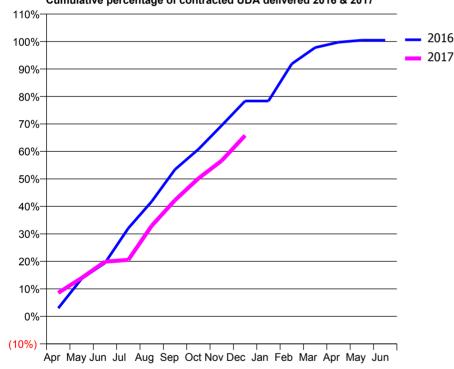


Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 198 568 910 May 927 June 1,291 1,323 July 2,130 1,365 2,774 2,188 August September 3,550 2,809 October 4,037 3,332 November 4,614 3,763 4,370 December 5.204 January 5,204 6,101 February 6,495 March April 6,623 May 6,671 6,671 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 428 | 4.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 154 | 1,467 | 10.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 96 | 428 | 22.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 512 | 1,467 | 34.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 212 | 1,850 | 11.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,850 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 1,850 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



747

Q56 - Vital Signs At a Glance Contract Report for 176850/0001 - December 2016

| Name or company name | The Wratting Road Partnership |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2006 |
| Contract end date | |

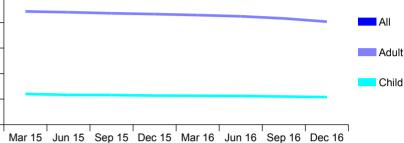
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 10,930 | | 12,000- |
| Quarter ending March 2016 | 10,847 | \rightarrow | 8,000- |
| Quarter ending June 2016 | 10,733 | \downarrow | 6,000- |
| Quarter ending September 2016 | 10,516 | \downarrow | 4,000- |
| Quarter ending December 2016 | 10,227 | \downarrow | 2,000- |
| Variance since December 2015 | (6.4%) | \downarrow | 0- |

| 16/17 Contracted orthodontic activity (UOA) | 0 | |
|---|-------------|--|
| Carry forward orthodontic activity (UOA) | 0 | |
| Baseline contract value | £674,289.72 | |
| Access trend analysis | | |
| Access trend analysis | | |
| Access trend analysis | | |

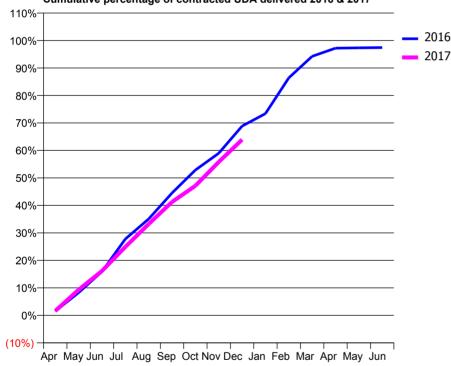
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 434 470 2,393 2,708 May June 4,619 4,680 July 8,054 7,223 10,172 9,635 August September 12,909 11,964 October 15,332 13,669 November 17,101 16,182 18,538 December 19.970 January 21,286 February 25,059 27,332 March April 28,186 May 28,224 28,253 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 2,595 | 7.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,323 | 9,459 | 14.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,668 | 2,595 | 64.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,107 | 9,459 | 64.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 873 | 11,526 | 7.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 110 | 11,526 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 97 | 11,526 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 12 | 66.7% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



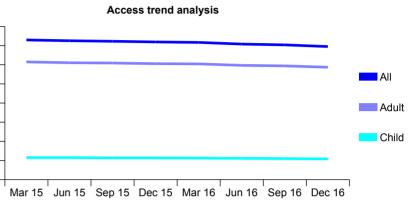
Q56 - Vital Signs At a Glance Contract Report for 177296/0001 - December 2016

| Name or company name | Peacock & Shrestha |
|----------------------|--------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

ACCESS*

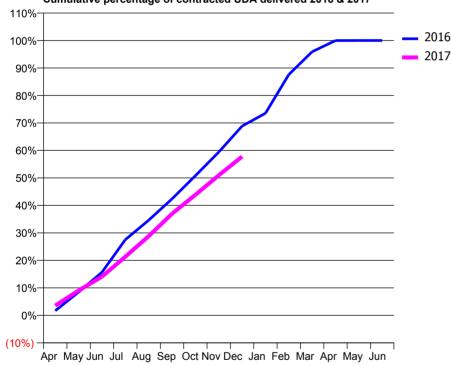
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter anding December 2015 | 14 202 | |
| Quarter ending December 2015 | 14,383 | |
| Quarter ending March 2016 | 14,338 | \rightarrow |
| | , | |
| Quarter ending June 2016 | 14,161 | \checkmark |
| | | \rightarrow |
| Quarter ending September 2016 | 14,076 | |
| Quarter ending December 2016 | 13,906 | \downarrow |
| | . 5,000 | - |
| Variance since December 2015 | (3.3%) | \downarrow |
| | | |

| 16/17 Contracted general activity (UDA) | 40,700 |
|---|-------------|
| Carry forward general activity (UDA) | 3 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £877,372.16 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 621 1,442 3,677 May 3,112 June 5,776 5,732 July 10,129 8,684 12,738 11,731 August September 15,601 15,046 October 18,700 17,853 November 21,854 20,735 23,509 December 25.338 January 27,058 February 32,237 35,299 March April 36,790 May 36,797 36.797 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 2,599 | 4.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,482 | 13,062 | 11.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,957 | 2,599 | 75.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,370 | 13,062 | 64.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,254 | 14,841 | 8.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 14,841 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 99 | 14,841 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 17 | 88.2% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 17 | 100.0% | 86.7% | 89.2% | 88.8% |

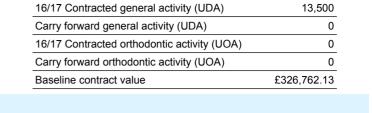


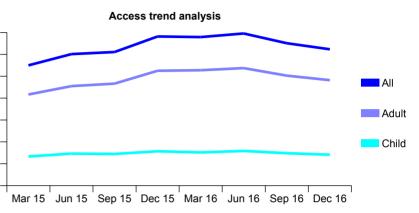
Q56 - Vital Signs At a Glance Contract Report for 178683/0003 - December 2016

| Name or company name | Dr A rai & Dr F Tahir |
|----------------------|-----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,410 | |
| Quarter ending March 2016 | 3,396 | \rightarrow |
| Quarter ending June 2016 | 3,478 | 1 |
| Quarter ending September 2016 | 3,255 | \downarrow |
| Quarter ending December 2016 | 3,117 | \downarrow |
| Variance since December 2015 | (8.6%) | \downarrow |



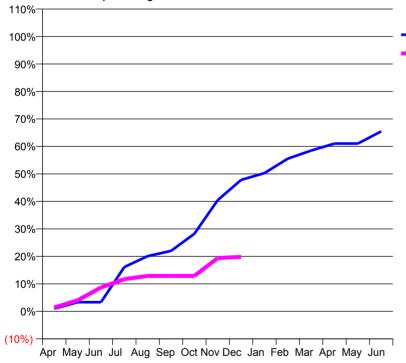


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | | |
|-----------------------------------|-------|-------|--|--|
| Month | 2016 | 2017 | | |
| April | 133 | 189 | | |
| May | 449 | 543 | | |
| June | 449 | 1,176 | | |
| July | 2,178 | 1,580 | | |
| August | 2,713 | 1,741 | | |
| September | 2,971 | 1,741 | | |
| October | 3,811 | 1,741 | | |
| November | 5,464 | 2,618 | | |
| December | 6,456 | 2,675 | | |
| January | 6,789 | | | |
| February | 7,500 | | | |
| March | 7,896 | | | |
| April | 8,241 | | | |
| May | 8,241 | | | |
| June | 8,842 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 372 | 5.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 125 | 1,201 | 10.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 176 | 372 | 47.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 516 | 1,201 | 43.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 69 | 1,020 | 6.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 1,020 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 1,020 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



776

0

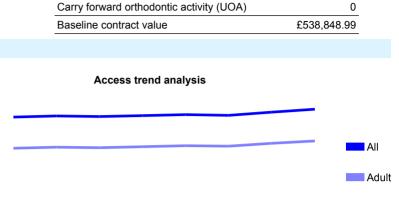
Child

Q56 - Vital Signs At a Glance Contract Report for 179922/0001 - December 2016

| Name or company name | Simply Smile Manor House |
|----------------------|--------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 8,752 | |
| Quarter ending March 2016 | 8,818 | \rightarrow |
| Quarter ending June 2016 | 8,768 | \rightarrow |
| Quarter ending September 2016 | 8,978 | 1 |
| Quarter ending December 2016 | 9,172 | 1 |
| Variance since December 2015 | 4.8% | 1 |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

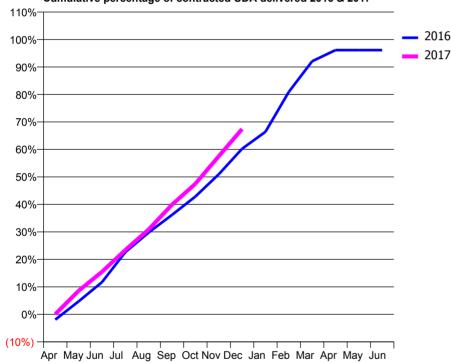
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -447 15 May 1,081 2,064 June 2,681 3,721 July 5,187 5,634 6,825 7,433 August September 8,294 9,598 October 11,427 9,821 November 11,674 13,832 December 13.805 16,220 January 15,215 February 18,542 March 21,099 April 22,028 May 22,028 22.028 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 2,352 | 6.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,027 | 7,336 | 14.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,547 | 2,352 | 65.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,531 | 7,336 | 48.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 760 | 9,234 | 8.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 9,234 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 194 | 9,234 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



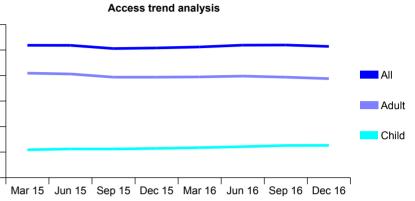
Q56 - Vital Signs At a Glance Contract Report for 181102/0001 - December 2016

| Name or company name | Cambridge Street Dental Practice |
|----------------------|----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/10/2011 |
| Contract end date | |

ACCESS*

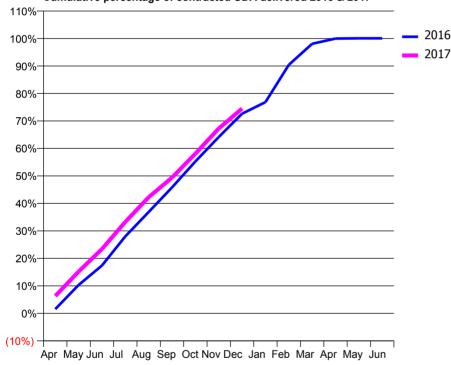
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 5,080 | |
| Quarter ending March 2016 | 5,121 | \rightarrow |
| Quarter ending June 2016 | 5,190 | \rightarrow |
| Quarter ending September 2016 | 5,196 | \rightarrow |
| Quarter ending December 2016 | 5,141 | \downarrow |
| Variance since December 2015 | 1.2% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 16,000 |
|---|-------------|
| Carry forward general activity (UDA) | -9 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £397,936.84 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 248 1,009 May 1,651 2,433 June 2,787 3,746 July 4,484 5,326 5,898 6,763 August September 7,333 7,903 October 8,845 9,297 November 10,264 10,763 December 11.622 11,923 January 12,295 February 14,463 15,693 March April 15,996 May 16,009 June 16,009

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,456 | 5.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 417 | 4,268 | 9.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 930 | 1,456 | 63.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,609 | 4,268 | 61.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 356 | 5,567 | 6.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 5,567 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 5,567 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 86.7% | 89.2% | 88.8% |



£1,126,685.64

242 3,067

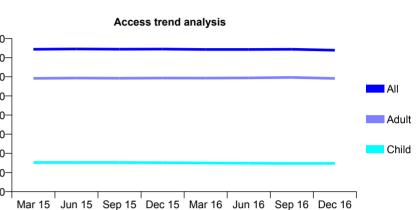
2

Q56 - Vital Signs At a Glance Contract Report for 182397/0001 - December 2016

| Name or company name | Bank Bulidings Dental Practice |
|----------------------|--------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|------------------|
| Quarter ending December 2015 | 14,892 | | 16,000 14,000 |
| Quarter ending March 2016 | 14,855 | \rightarrow | 12,000 |
| Quarter ending June 2016 | 14,850 | \rightarrow | 10,000 8,000 |
| Quarter ending September 2016 | 14,876 | \rightarrow | 6,000 4.000 |
| Quarter ending December 2016 | 14,774 | \rightarrow | 2,000 |
| Variance since December 2015 | (0.8%) | \rightarrow | (|



16/17 Contracted general activity (UDA)

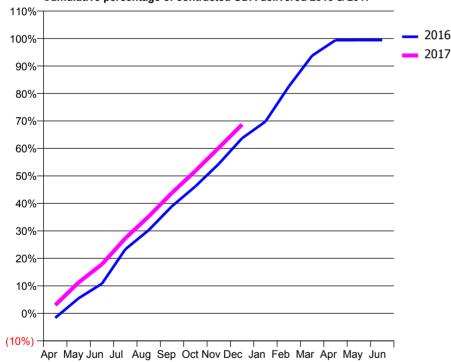
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -667 1,228 May 2,251 4,607 June 4,431 7,330 July 9,549 11,195 12,408 14,439 August September 15,986 17,969 October 21,235 18,929 November 22,275 24,676 December 26.106 28,149 28,591 January February 33,807 March 38,412 April 40,724 May 40,734 40,731 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 443 | 3,397 | 13.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,842 | 11,190 | 16.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,722 | 3,397 | 50.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,452 | 11,190 | 39.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,108 | 13,158 | 8.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 13,158 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 186 | 13,158 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 11 | 13 | 84.6% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£574,176.85

0

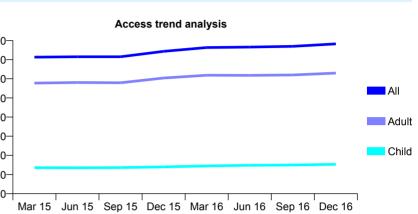
0

Q56 - Vital Signs At a Glance Contract Report for 183113/0001 - December 2016

| Name or company name | Chokshi Ltd |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/06/2012 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 7,435 | |
| Quarter ending March 2016 | 7,631 | 1 |
| Quarter ending June 2016 | 7,657 | \rightarrow |
| Quarter ending September 2016 | 7,694 | \rightarrow |
| Quarter ending December 2016 | 7,825 | \rightarrow |
| Variance since December 2015 | 5.2% | 1 |



16/17 Contracted general activity (UDA)

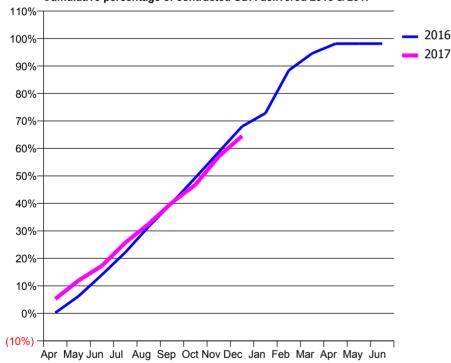
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 40 1,131 May 1,356 2,585 June 3,039 3,741 July 4,795 5,560 6,821 7,029 August September 8,692 8,710 October 10,112 10,670 November 12,679 12,330 13,949 December 14.693 January 15,735 February 19,098 March 20,435 April 21,199 May 21,203 21,203 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 1,941 | 6.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,090 | 6,917 | 15.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,299 | 1,941 | 66.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,706 | 6,917 | 53.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 582 | 7,388 | 7.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 7,388 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 7,388 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-131

£151,517.70

0

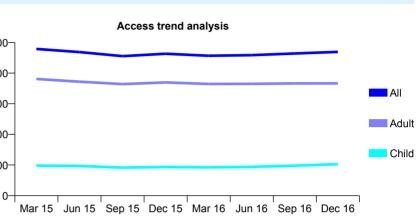
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Q56 - Vital Signs At a Glance Contract Report for 183946/0001 - December 2016

| Name or company name | Woodbridge Dental Surgery Limited |
|----------------------|-----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 2,316 | |
| Quarter ending March 2016 | 2,284 | \downarrow |
| Quarter ending June 2016 | 2,294 | \rightarrow |
| Quarter ending September 2016 | 2,321 | \rightarrow |
| Quarter ending December 2016 | 2,347 | \rightarrow |
| Variance since December 2015 | 1.3% | \rightarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

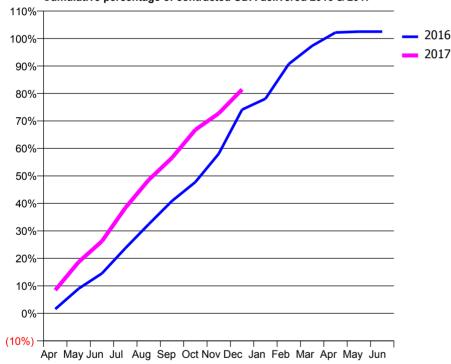
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 103 556 1,228 May 591 June 956 1,727 July 1,556 2,522 2,130 3,189 August September 2,687 3,719 October 3,138 4,389 November 3,815 4,781 December 4.870 5,352 January 5,131 February 5,962 6,395 March April 6,714 May 6,734 6,734 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 572 | 5.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 355 | 2,198 | 16.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 327 | 572 | 57.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,258 | 2,198 | 57.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 360 | 2,614 | 13.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 2,614 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,614 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



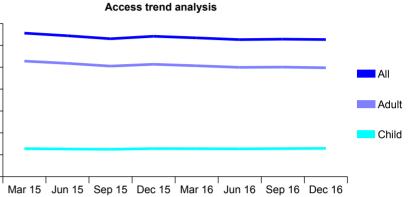
Q56 - Vital Signs At a Glance Contract Report for 184624/0001 - December 2016

| Name or company name | DMJ Norwich Limited |
|----------------------|---------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

ACCESS*

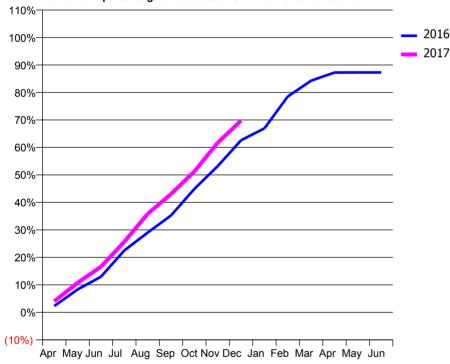
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 12,831 | | 14,000 |
| | 12,001 | | 12,000- |
| Quarter ending March 2016 | 12,688 | \downarrow | 10,000- |
| Quarter ending June 2016 | 12,528 | \downarrow | 8,000- |
| | | | 6,000- |
| Quarter ending September 2016 | 12,572 | \rightarrow | 4,000- |
| Quarter ending December 2016 | 12,533 | \rightarrow | 2,000- |
| Variance since December 2015 | (2.3%) | \downarrow | 0+ |

| 16/17 Contracted general activity (UDA) | 37,546 |
|---|---------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,048,216.42 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 860 1,507 4,036 May 3,133 June 4,871 6,238 July 8,460 9,649 10,894 13,456 August September 13,232 16,162 October 16,860 19,247 November 19,978 23,164 December 23.513 26,193 January 25,132 February 29,490 31,650 March April 32,762 May 32,770 32.767 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 2,499 | 4.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,148 | 9,830 | 11.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,234 | 2,499 | 49.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,924 | 9,830 | 50.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 651 | 11,734 | 5.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 11,734 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 247 | 11,734 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | 95.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 20 | 55.0% | 86.7% | 89.2% | 88.8% |



£567,038.70

0

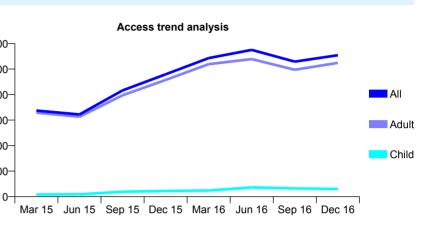
0 0

Q56 - Vital Signs At a Glance Contract Report for 184624/0002 - December 2016

| Name or company name | DMJ Norwich Limited |
|----------------------|---------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 479 | |
| Quarter ending March 2016 | 543 | 1 |
| Quarter ending June 2016 | 575 | 1 |
| Quarter ending September 2016 | 529 | \downarrow |
| Quarter ending December 2016 | 554 | 1 |
| Variance since December 2015 | 15.7% | 1 |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

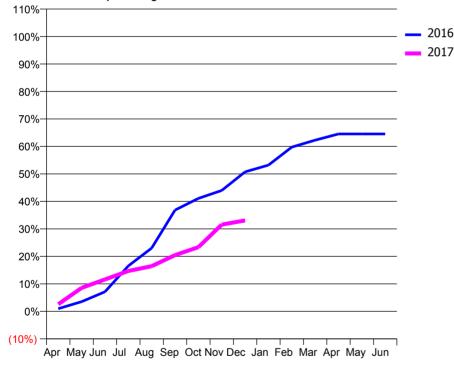
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA | | |
|----------------------------------|-------|-------|
| Month | 2016 | 2017 |
| April | 45 | 117 |
| Мау | 160 | 387 |
| June | 322 | 526 |
| July | 748 | 665 |
| August | 1,042 | 744 |
| September | 1,668 | 927 |
| October | 1,860 | 1,057 |
| November | 1,991 | 1,429 |
| December | 2,297 | 1,498 |
| January | 2,408 | |
| February | 2,705 | |
| March | 2,819 | |
| April | 2,921 | |
| Мау | 2,921 | |
| June | 2,921 | |
| | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 49 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 489 | 0.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 49 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 489 | 0.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 504 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 504 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 504 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



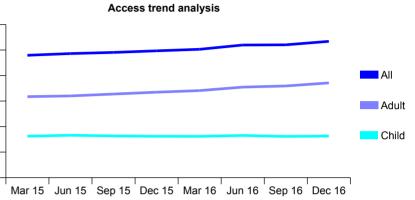
Q56 - Vital Signs At a Glance Contract Report for 185272/0001 - December 2016

| Name or company name | Bridge House Dental Practice |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | |

ACCESS*

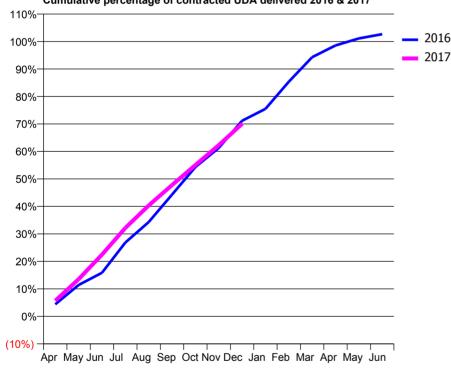
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 2,484 | |
| Quarter ending March 2016 | 2,514 | \rightarrow |
| Quarter ending June 2016 | 2,598 | 1 |
| Quarter ending September 2016 | 2,602 | \rightarrow |
| Quarter ending December 2016 | 2,670 | 1 |
| Variance since December 2015 | 7.5% | 1 |
| | | |

| 16/17 Contracted general activity (UDA) | 5,905 |
|---|-------------|
| Carry forward general activity (UDA) | -118 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £126,658.49 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 259 336 798 May 674 June 936 1,326 July 1,585 1,900 August 2,026 2,382 September 2,616 2,821 October 3,208 3,251 November 3,617 3,677 4.203 4,136 December January 4,457 February 5,041 5,567 March April 5,821 May 5,970 June 6,063

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 939 | 5.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 170 | 1,748 | 9.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 622 | 939 | 66.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 793 | 1,748 | 45.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 209 | 2,417 | 8.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 2,417 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 2,417 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 86.7% | 89.2% | 88.8% |



£440,653.29

-278

0

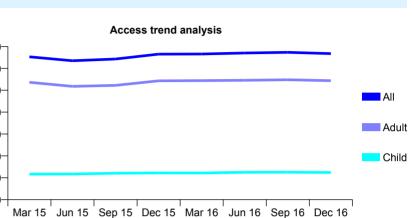
0

Q56 - Vital Signs At a Glance Contract Report for 185361/0001 - December 2016

| Name or company name | Diss Dental Health Centre Limited |
|----------------------|-----------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,651 | |
| Quarter ending March 2016 | 6,656 | \rightarrow |
| Quarter ending June 2016 | 6,704 | \rightarrow |
| Quarter ending September 2016 | 6,733 | \rightarrow |
| Quarter ending December 2016 | 6,676 | \rightarrow |
| Variance since December 2015 | 0.4% | \rightarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

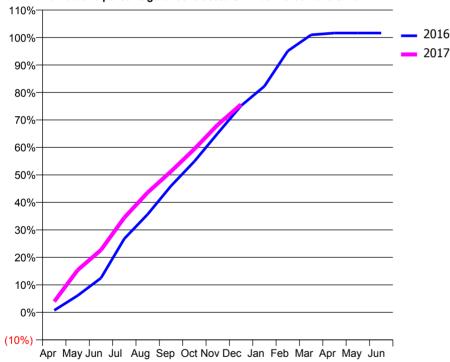
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 125 673 2,622 May 1,039 June 2,129 3,873 July 4,571 5,882 6,089 7,442 August September 7,849 8,751 October 10,139 9,372 November 11,112 11,646 December 12.822 12,907 January 14,034 February 16,222 17,226 March April 17,338 May 17,338 17,338 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 1,186 | 4.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 439 | 4,486 | 9.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 465 | 1,186 | 39.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,787 | 4,486 | 39.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 375 | 5,643 | 6.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 5,643 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 5,643 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-562

All

Adult

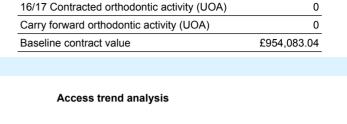
Child

Q56 - Vital Signs At a Glance Contract Report for 185434/0001 - December 2016

| Name or company name | Priory Park Dental Practice |
|----------------------|-----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

ACCESS*





Sep 16

Dec 16

16/17 Contracted general activity (UDA)

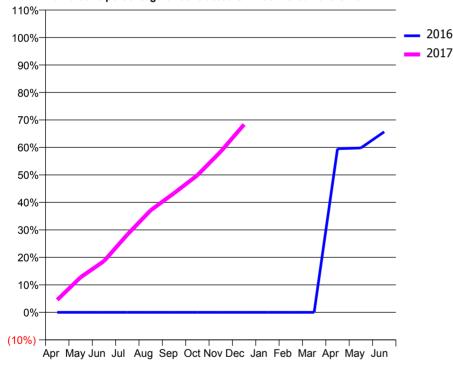
Carry forward general activity (UDA)

Jun 16

2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 1,282 May 0 3,601 June 0 5,258 July 0 7,975 0 10,474 August September 0 12,223 October 0 14,066 November 0 16,495 December 0 19,275 January 0 February 0 0 March 1,399 April May 1,405 1,543 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 2,962 | 6.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,110 | 9,405 | 11.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613 | 2,962 | 20.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,972 | 9,405 | 21.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,022 | 11,343 | 9.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 11,343 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 170 | 11,343 | 1.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

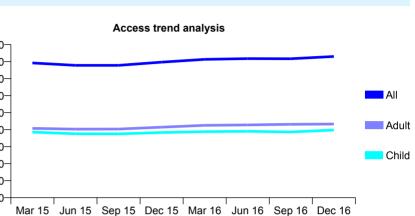
£1,412,285.94

Q56 - Vital Signs At a Glance Contract Report for 185671/0001 - December 2016

| Name or company name | Community Dental Services CIC |
|----------------------|-------------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,982 | |
| Quarter ending March 2016 | 4,063 | 1 |
| Quarter ending June 2016 | 4,085 | \rightarrow |
| Quarter ending September 2016 | 4,082 | \rightarrow |
| Quarter ending December 2016 | 4,149 | \rightarrow |
| Variance since December 2015 | 4.2% | 1 |



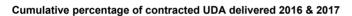
16/17 Contracted general activity (UDA)

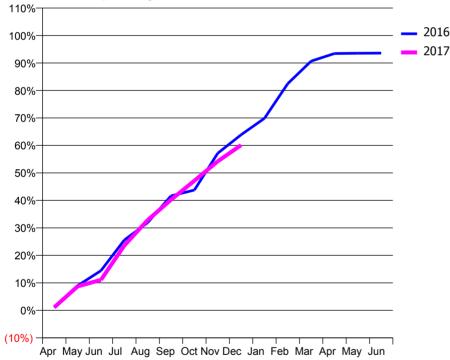
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 90 102 801 May 826 June 1,328 1,021 July 2,350 2,167 2,931 3,017 August September 3,825 3,695 October 4,019 4,332 November 5,249 4,979 5.867 December 5,521 January 6,414 February 7,576 8,327 March April 8,581 May 8,591 8,595 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,960 | 5.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 252 | 2,029 | 12.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 913 | 1,960 | 46.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,045 | 2,029 | 51.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 213 | 3,564 | 6.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 3,564 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 3,564 | 1.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 6 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£583,890.64

-413

0

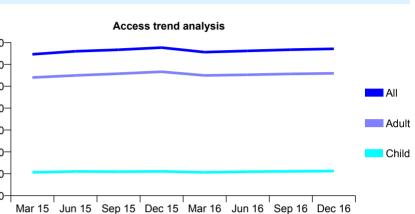
0

Q56 - Vital Signs At a Glance Contract Report for 185787/0001 - December 2016

| Name or company name | Compass Clinic Limited |
|----------------------|------------------------|
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2010 |
| Contract end date | 30/04/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 6,768 | |
| Quarter ending March 2016 | 6,558 | \downarrow |
| Quarter ending June 2016 | 6,617 | \rightarrow |
| Quarter ending September 2016 | 6,673 | \rightarrow |
| Quarter ending December 2016 | 6,713 | \rightarrow |
| Variance since December 2015 | (0.8%) | \rightarrow |



16/17 Contracted general activity (UDA)

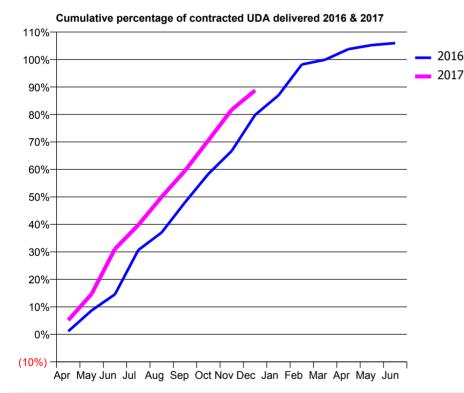
Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 231 1,085 May 1,796 3,085 June 3,009 6,528 July 6,341 8,355 7,658 10,503 August September 9,928 12,510 October 12,064 14,828 November 13,792 17,165 December 16.494 18,638 17,964 January February 20,289 March 20,649 April 21,444 May 21,746 21,897 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 1,213 | 9.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,377 | 6,743 | 20.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 566 | 1,213 | 46.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,243 | 6,743 | 48.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 919 | 7,455 | 12.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 281 | 7,455 | 3.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 166 | 7,455 | 2.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 12 | 66.7% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

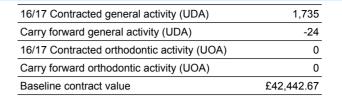


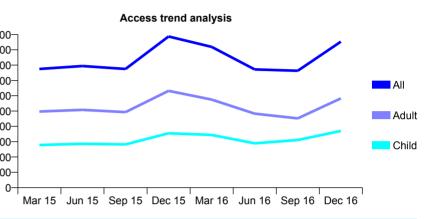
Q56 - Vital Signs At a Glance Contract Report for 187941/0001 - December 2016

| Name or company name | Christopher Sprinz and Victoria Victorova |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

ACCESS*

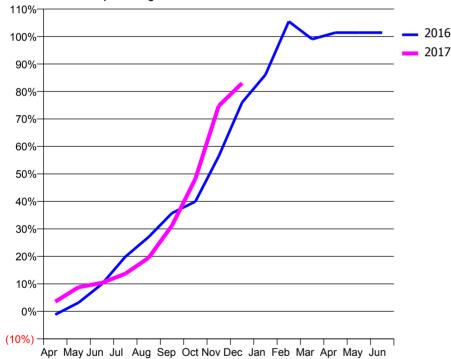
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 987 | |
| Quarter ending March 2016 | 919 | \downarrow |
| Quarter ending June 2016 | 772 | \downarrow |
| Quarter ending September 2016 | 763 | \downarrow |
| Quarter ending December 2016 | 953 | 1 |
| Variance since December 2015 | (3.4%) | \downarrow |





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| April -21 6' May 55 15' June 173 18' July 345 23' August 470 33' September 620 54' October 693 83' November 979 1,29' | | Adjusted Scheduled Acti | vity (UDA) |
|--|-----------|-------------------------|------------|
| May 55 153 June 173 180 July 345 233 August 470 333 September 620 543 October 693 836 November 979 1,293 December 1,318 1,440 January 1,493 1 February 1,830 March 1,718 April 1,759 1,759 1 | Month | 2016 | 2017 |
| June 173 180 July 345 238 August 470 338 September 620 542 October 693 830 November 979 1,293 December 1,318 1,440 January 1,493 5 February 1,830 5 March 1,718 5 May 1,759 5 | April | -21 | 61 |
| July 345 233 August 470 333 September 620 542 October 693 836 November 979 1,29 December 1,318 1,440 January 1,830 1 March 1,718 1 April 1,759 1 | May | 55 | 153 |
| August 470 333 September 620 543 October 693 836 November 979 1,293 December 1,318 1,440 January 1,830 1 March 1,718 1 April 1,759 1 | June | 173 | 180 |
| Neget Ne Set September 620 542 October 693 836 November 979 1,292 December 1,318 1,440 January 1,493 1 February 1,830 March 1,718 April 1,759 1 1 | July | 345 | 238 |
| October 693 830 November 979 1,29 December 1,318 1,440 January 1,493 1 February 1,830 1 March 1,718 1 April 1,759 1 | August | 470 | 338 |
| November 979 1,29 December 1,318 1,440 January 1,493 1,440 February 1,830 1,830 March 1,718 1,759 May 1,759 1,759 | September | 620 | 542 |
| December 1,318 1,440 January 1,493 1 February 1,830 1 March 1,718 1 April 1,759 1 | October | 693 | 836 |
| January 1,493 February 1,830 March 1,718 April 1,759 May 1,759 | November | 979 | 1,297 |
| February 1,830 March 1,718 April 1,759 May 1,759 | December | 1,318 | 1,440 |
| March 1,718 April 1,759 May 1,759 | January | 1,493 | |
| April 1,759 May 1,759 | February | 1,830 | |
| May 1,759 | March | 1,718 | |
| , | April | 1,759 | |
| June 1,759 | May | 1,759 | |
| | June | 1,759 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 13 | 436 | 3.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 22 | 475 | 4.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 243 | 436 | 55.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 74 | 475 | 15.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 56 | 883 | 6.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 883 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 883 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



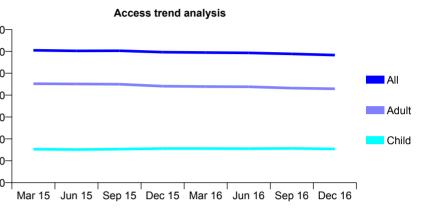
Q56 - Vital Signs At a Glance Contract Report for 188301/0001 - December 2016

| Name or company name | Capel Dental Ltd |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2007 |
| Contract end date | |

ACCESS*

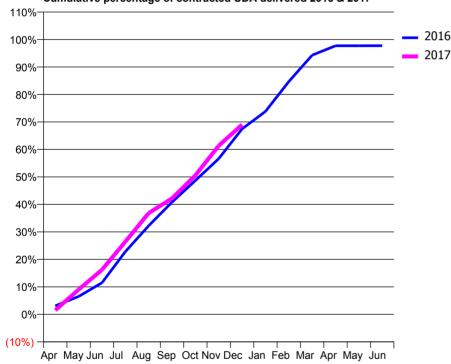
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,983 | |
| Quarter ending March 2016 | 2,973 | \rightarrow |
| Quarter ending June 2016 | 2,966 | \rightarrow |
| Quarter ending September 2016 | 2,942 | \rightarrow |
| Quarter ending December 2016 | 2,915 | \rightarrow |
| Variance since December 2015 | (2.3%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 5,612 |
|---|-------------|
| Carry forward general activity (UDA) | 127 |
| 16/17 Contracted orthodontic activity (UOA) | 522 |
| Carry forward orthodontic activity (UOA) | -4 |
| Baseline contract value | £189,603.25 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 173 85 366 507 May June 644 911 July 1,280 1,484 1,809 2,067 August September 2,291 2,368 October 2,732 2,839 November 3,180 3,443 3,873 December 3,786 January 4,142 February 4,752 5,291 March 5,484 April May 5,484 June 5,485

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 904 | 8.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 319 | 2,164 | 14.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 548 | 904 | 60.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,129 | 2,164 | 52.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 97 | 2,116 | 4.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 2,116 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 2,116 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |



£409,696.87

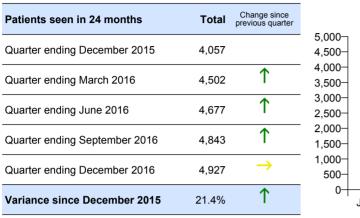
-289

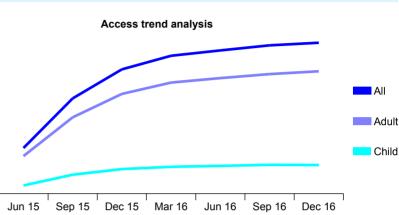
0

Q56 - Vital Signs At a Glance Contract Report for 189677/0001 - December 2016

| Name or company name | Dr Jai Prathap Reddy |
|----------------------|----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2015 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

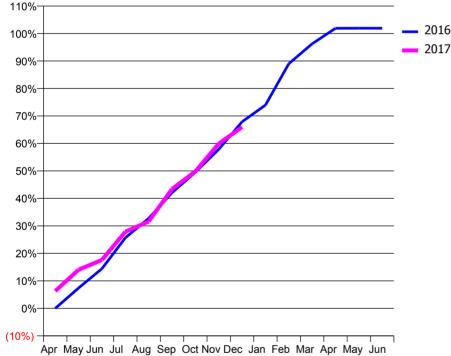
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 944 May 1,121 2,108 June 2,188 2,644 July 3,885 4,178 4,956 4,735 August September 6,373 6,508 7,497 7,467 October November 8,759 8,982 December 10.276 9.883 11,194 January February 13,474 March 14,569 15,424 April May 15,426 15.427 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,037 | 7.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 617 | 4,624 | 13.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 628 | 1,037 | 60.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,933 | 4,624 | 63.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 252 | 5,213 | 4.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 5,213 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 5,213 | 1.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



Q56 - Vital Signs At a Glance Contract Report for 189901/0002 - December 2016

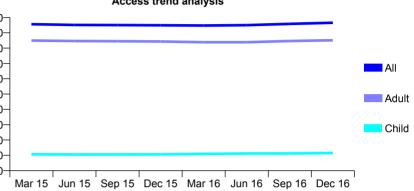
| Name or company name | Enslin Limited |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|------------------|
| Quarter ending December 2015 | 4,747 | | 5,000 4,500 |
| Quarter ending March 2016 | 4,737 | \rightarrow | 4,000- 3,500- |
| Quarter ending June 2016 | 4,751 | \rightarrow | 3,000- 2,500- |
| Quarter ending September 2016 | 4,793 | \rightarrow | 2,000- 1,500- |
| Quarter ending December 2016 | 4,830 | \rightarrow | 1,000- 500- |
| Variance since December 2015 | 1.7% | \rightarrow | 0- |

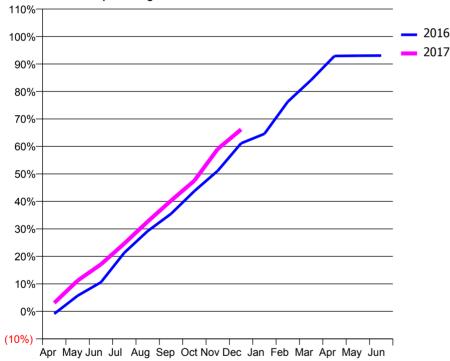
| Carry forward general activity (UDA) | 0 |
|---|-------------|
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £383,342.04 |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | -139 | 478 |
| Мау | 875 | 1,735 |
| June | 1,632 | 2,652 |
| July | 3,286 | 3,827 |
| August | 4,498 | 5,066 |
| September | 5,464 | 6,241 |
| October | 6,739 | 7,370 |
| November | 7,876 | 9,158 |
| December | 9,417 | 10,259 |
| January | 9,945 | |
| February | 11,747 | |
| March | 12,963 | |
| April | 14,306 | |
| Мау | 14,324 | |
| June | 14,329 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 667 | 8.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 892 | 5,082 | 17.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367 | 667 | 55.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,735 | 5,082 | 53.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 482 | 5,222 | 9.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 5,222 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 5,222 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 86.7% | 89.2% | 88.8% |



£2,593,708.17

0 420

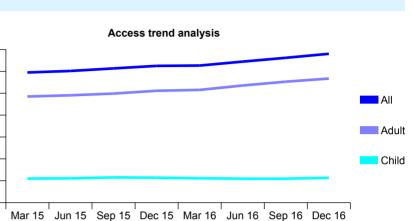
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Q56 - Vital Signs At a Glance Contract Report for 190241/0001 - December 2016

| Name or company name | CCS Dental Service |
|----------------------|-------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2010 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|------------------|
| Quarter ending December 2015 | 12,504 | | 14,000- |
| | | | 12,000- |
| Quarter ending March 2016 | 12,533 | \rightarrow | 10,000- |
| Quarter ending June 2016 | 12,892 | 1 | 8,000- |
| Quarter ending September 2016 | 13,241 | 1 | 6,000- 4,000- |
| Quarter ending December 2016 | 13,609 | 1 | 2,000- |
| Variance since December 2015 | 8.8% | 1 | 0- |



16/17 Contracted general activity (UDA)

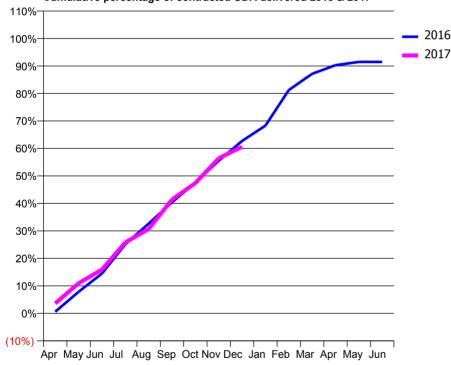
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 139 866 May 1,871 2,616 June 3,463 3,806 July 6,004 6,166 7,791 7,320 August September 9,645 9,880 October 11,352 11,306 November 13,253 13,467 December 14.967 14,459 16,299 January February 19,389 20,801 March April 21,549 May 21,831 21,833 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 2,521 | 12.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,070 | 9,066 | 11.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 576 | 2,521 | 22.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,187 | 9,066 | 13.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 7,414 | 10,350 | 71.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 10,350 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 10,350 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 11 | 63.6% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

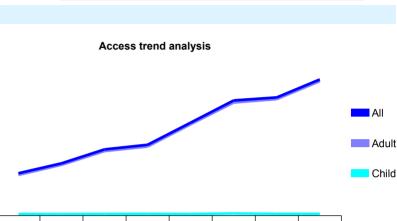
£719,663.91

Q56 - Vital Signs At a Glance Contract Report for 190241/0003 - December 2016

| Name or company name | CCS Dental Service |
|----------------------|--------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*





Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

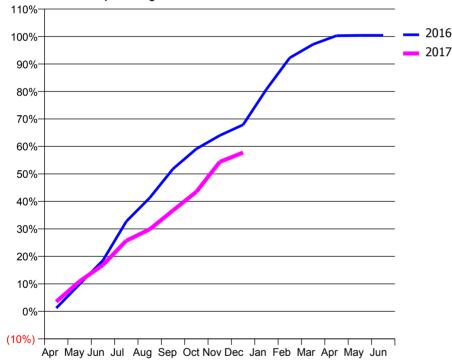
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 105 306 May 861 949 June 1,612 1,468 July 2,844 2,234 3,587 2,593 August September 4,506 3,191 3,780 October 5,137 November 5,559 4,724 December 5.899 5,020 7,021 January February 8,017 8,442 March 8,715 April May 8,724 8,724 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 38 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 7 | 1,855 | 0.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 38 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10 | 1,855 | 0.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1 | 1,792 | 0.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,792 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,792 | 0.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 86.7% | 89.2% | 88.8% |

Mar 15

* This is based on patients treated on this contract for their most recent course of treatment.



500

0

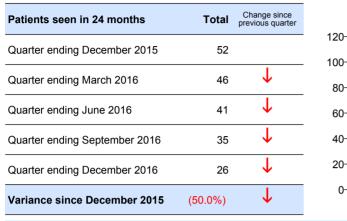
0

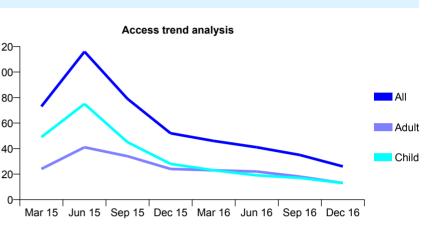
£15,552.33

Q56 - Vital Signs At a Glance Contract Report for 190241/0004 - December 2016

| Name or company name | CCS Dental Service |
|----------------------|--------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*





16/17 Contracted general activity (UDA)

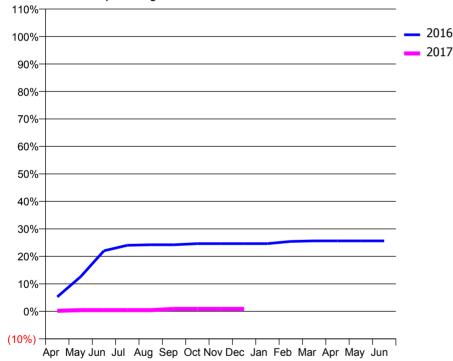
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month | 2016 | 2017 |
| April | 26 | 1 |
| Мау | 63 | 2 |
| June | 110 | 2 |
| July | 120 | 2 |
| August | 121 | 2 |
| September | 121 | 4 |
| October | 123 | 4 |
| November | 123 | 4 |
| December | 123 | 4 |
| January | 123 | |
| February | 127 | |
| March | 128 | |
| April | 128 | |
| Мау | 128 | |
| June | 128 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 2 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 2 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 2 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 2 | 0.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 2 | 4 | 50.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 4 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£436,419.65

624

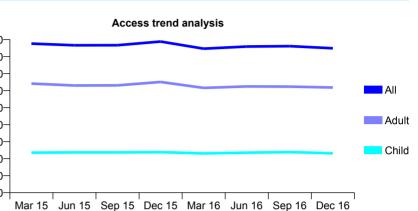
0 0

Q56 - Vital Signs At a Glance Contract Report for 190713/0001 - December 2016

| Name or company name | Mazdak Eyrumlu and Azad Eyrumlu |
|----------------------|---------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 4,440 | |
| Quarter ending March 2016 | 4,230 | \downarrow |
| Quarter ending June 2016 | 4,294 | \rightarrow |
| Quarter ending September 2016 | 4,305 | \rightarrow |
| Quarter ending December 2016 | 4,243 | \downarrow |
| Variance since December 2015 | (4.4%) | \downarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

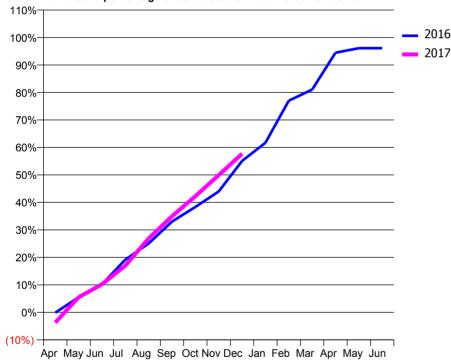
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month | 2016 | 2017 |
| April | -24 | -598 |
| Мау | 880 | 880 |
| June | 1,628 | 1,631 |
| July | 3,070 | 2,721 |
| August | 4,009 | 4,304 |
| September | 5,287 | 5,593 |
| October | 6,135 | 6,760 |
| November | 7,039 | 7,987 |
| December | 8,817 | 9,232 |
| January | 9,870 | |
| February | 12,321 | |
| March | 12,965 | |
| April | 15,115 | |
| Мау | 15,376 | |
| June | 15,376 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 1,065 | 6.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 367 | 2,704 | 13.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 543 | 1,065 | 51.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,216 | 2,704 | 45.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 247 | 3,030 | 8.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 3,030 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 3,030 | 1.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |



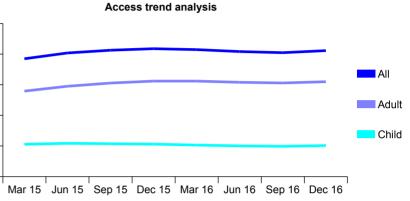
Q56 - Vital Signs At a Glance Contract Report for 190721/0001 - December 2016

| Name or company name | Lisalina Smile Clinic Limited |
|----------------------|-------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

ACCESS*

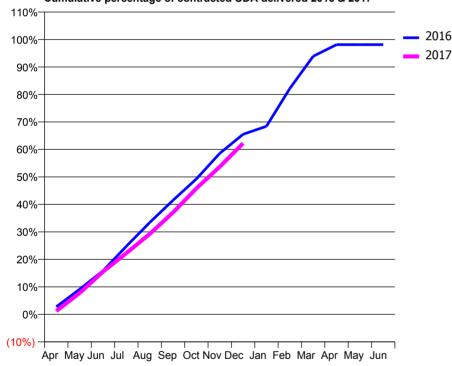
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 2,089 | |
| Quarter ending March 2016 | 2,074 | \rightarrow |
| Quarter ending June 2016 | 2,042 | \downarrow |
| Quarter ending September 2016 | 2,023 | \rightarrow |
| Quarter ending December 2016 | 2,057 | \rightarrow |
| Variance since December 2015 | (1.5%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 8,013 |
|---|-------------|
| Carry forward general activity (UDA) | 150 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £183,937.38 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 221 97 622 May 733 June 1,269 1,243 July 1,985 1,783 August 2,677 2,343 September 3,326 2,971 October 3,948 3,671 November 4,694 4,303 4,988 December 5.249 January 5,483 February 6,583 7,523 March 7,863 April 7,862 May June 7,863

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 588 | 6.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 226 | 1,791 | 12.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392 | 588 | 66.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,088 | 1,791 | 60.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 183 | 2,259 | 8.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 2,259 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 2,259 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |



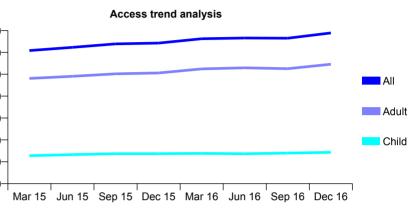
Q56 - Vital Signs At a Glance Contract Report for 191701/0001 - December 2016

| Name or company name | Olive Dental Care Ltd |
|----------------------|-----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |

ACCESS*

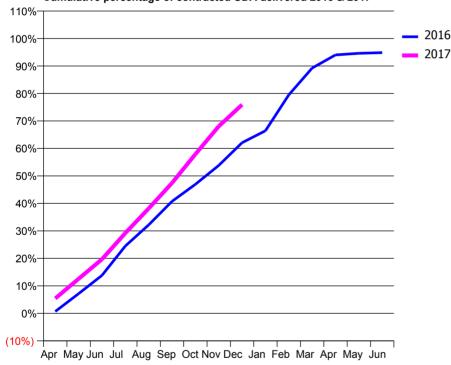
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 3,213 | |
| Quarter ending March 2016 | 3,312 | 1 |
| Quarter ending June 2016 | 3,328 | \rightarrow |
| Quarter ending September 2016 | 3,324 | \rightarrow |
| Quarter ending December 2016 | 3,444 | 1 |
| Variance since December 2015 | 7.2% | 1 |

| 16/17 Contracted general activity (UDA) | 9,022 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £220,791.84 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 62 489 1,134 May 646 June 1,247 1,777 July 2,210 2,635 August 2,904 3,442 September 3,678 4,279 October 4,236 5,224 November 4,856 6,140 5,602 6,849 December January 5,994 7,172 February 8,051 March April 8,483 May 8,535 June 8,557

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 703 | 7.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 412 | 2,825 | 14.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349 | 703 | 49.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,415 | 2,825 | 50.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 312 | 3,334 | 9.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 3,334 | 1.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 3,334 | 1.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 86.7% | 89.2% | 88.8% |



£1,172,071.71

-285

0

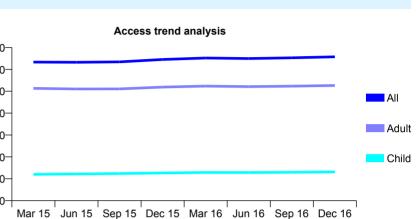
0

Q56 - Vital Signs At a Glance Contract Report for 192562/0001 - December 2016

| Name or company name | All Saints Green Dental Clinic Limited |
|----------------------|--|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 12,907 | |
| | , | |
| Quarter ending March 2016 | 13,039 | \rightarrow |
| Quarter ending June 2016 | 12,990 | \rightarrow |
| | - | |
| Quarter ending September 2016 | 13,055 | \rightarrow |
| Quarter ending December 2016 | 13,150 | \rightarrow |
| Variance since December 2015 | 4.00/ | \rightarrow |
| Variance since December 2015 | 1.9% | |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

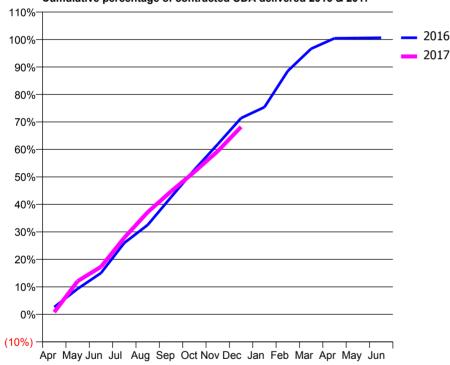
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 1,203 362 May 4,192 5,441 June 6,777 7,803 July 11,731 12,582 14,669 16,757 August September 19,224 20,181 October 23,369 23,719 November 27,908 26,771 December 32.204 30.759 33,999 January February 39,933 43,584 March April 45,292 May 45,340 45.385 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 271 | 2,704 | 10.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,972 | 10,743 | 18.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,616 | 2,704 | 59.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,557 | 10,743 | 51.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,524 | 12,671 | 12.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 386 | 12,671 | 3.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 96 | 12,671 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 20 | 20 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | 95.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



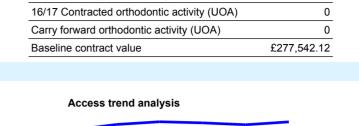
0

Q56 - Vital Signs At a Glance Contract Report for 193070/0001 - December 2016

| Name or company name | Wickham Dental Practice Ltd |
|----------------------|-----------------------------|
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2014 |
| Contract end date | |

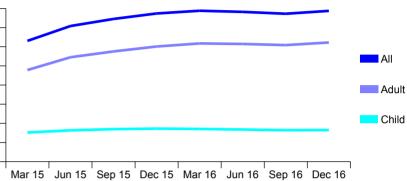
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,870 | |
| Quarter ending March 2016 | 3,941 | \rightarrow |
| Quarter ending June 2016 | 3,912 | \rightarrow |
| Quarter ending September 2016 | 3,864 | \downarrow |
| Quarter ending December 2016 | 3,938 | \rightarrow |
| Variance since December 2015 | 1.8% | \rightarrow |



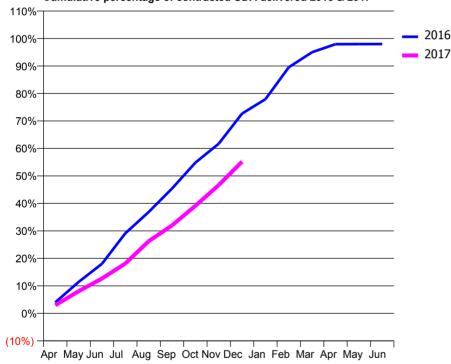
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 473 352 May 1,355 956 June 2,142 1,504 July 3,459 2,150 4,378 3,117 August September 5,391 3,799 October 6,510 4,646 November 7,329 5,541 December 8.631 6,552 January 9,250 February 10,629 11,282 March April 11,627 May 11,630 11,631 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 685 | 2.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 350 | 2,702 | 13.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 369 | 685 | 53.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,277 | 2,702 | 47.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 168 | 3,201 | 5.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 3,201 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 3,201 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 6 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



Q56 - Vital Signs At a Glance Contract Report for 193712/0001 - December 2016

Change since previous quarter

1

1

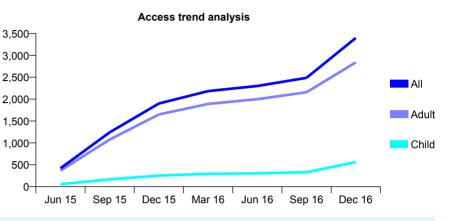
1

1

1

| Name or company name | Dr K.A Fagher & Dr A. Surti |
|----------------------|-----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/05/2015 |
| Contract end date | |

16/17 Contracted general activity (UDA)9,810Carry forward general activity (UDA)016/17 Contracted orthodontic activity (UOA)0Carry forward orthodontic activity (UOA)0Baseline contract value£231,305.65



ACTIVITY

ACCESS*

Patients seen in 24 months

Quarter ending March 2016

Quarter ending June 2016

Quarter ending December 2015

Quarter ending September 2016

Quarter ending December 2016

Variance since December 2015

Cumulative percentage of contracted UDA delivered 2016 & 2017

Total

1,900

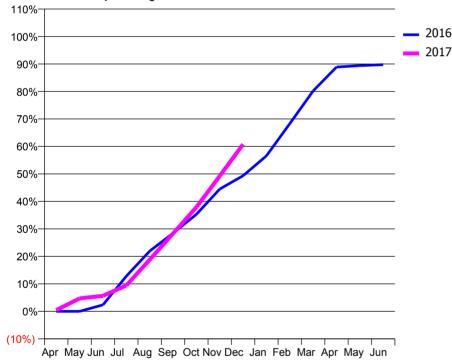
2,183

2.300

2.486

3,399

78.9%



| Adjusted Scheduled Activity (UDA) | | | | |
|-----------------------------------|-------|-------|--|--|
| Month | 2016 | 2017 | | |
| April | 0 | 43 | | |
| May | 0 | 463 | | |
| June | 207 | 552 | | |
| July | 1,126 | 924 | | |
| August | 1,930 | 1,841 | | |
| September | 2,504 | 2,774 | | |
| October | 3,109 | 3,717 | | |
| November | 3,918 | 4,831 | | |
| December | 4,345 | 5,962 | | |
| January | 4,982 | | | |
| February | 6,015 | | | |
| March | 7,061 | | | |
| April | 7,828 | | | |
| May | 7,874 | | | |
| June | 7,901 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 536 | 2.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 3,164 | 11.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | | 536 | 23.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,178 | 3,164 | 37.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 205 | 3,440 | 6.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 3,440 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 3,440 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 17 | 17 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 17 | 88.2% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



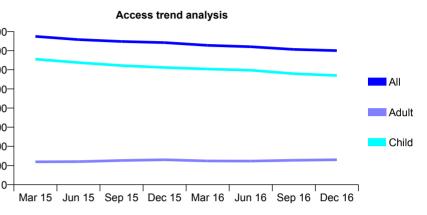
Q56 - Vital Signs At a Glance Contract Report for 195618/0001 - December 2016

| Name or company name | Dr P Wilson and Dr G Singh |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 1,484 | |
| Quarter ending March 2016 | 1,455 | \downarrow |
| Quarter ending June 2016 | 1,441 | \rightarrow |
| Quarter ending September 2016 | 1,413 | \downarrow |
| Quarter ending December 2016 | 1,400 | \rightarrow |
| Variance since December 2015 | (5.7%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 3,717 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £104,715.94 |

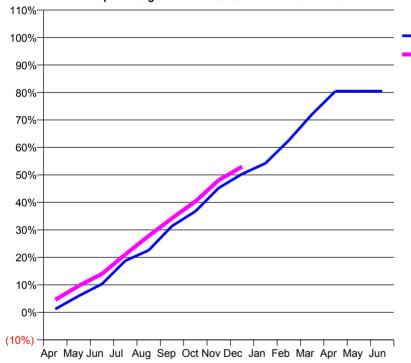


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 54 170 358 May 266 June 461 520 July 839 785 August 1,008 1,034 September 1,403 1,273 October 1,642 1,499 November 2,022 1,788 1,970 December 2.249 January 2,422 February 2,795 3,221 March April 3,595 May 3,595 June 3,595

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 1,586 | 4.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 98 | 7.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | | 1,586 | 79.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 85 | 98 | 86.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 27 | 1,501 | 1.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,501 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,501 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |



£527,447.64

-343

0

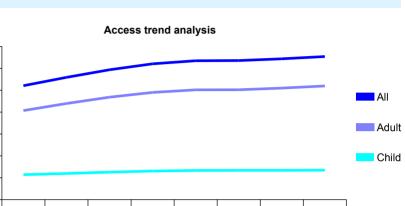
0

Q56 - Vital Signs At a Glance Contract Report for 197254/0001 - December 2016

| Name or company name | Miss Susan Allen and Mr Terence Michael |
|----------------------|---|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,208 | |
| Quarter ending March 2016 | 6,350 | 1 |
| Quarter ending June 2016 | 6,359 | \rightarrow |
| Quarter ending September 2016 | 6,436 | \rightarrow |
| Quarter ending December 2016 | 6,541 | \rightarrow |
| Variance since December 2015 | 5.4% | 1 |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

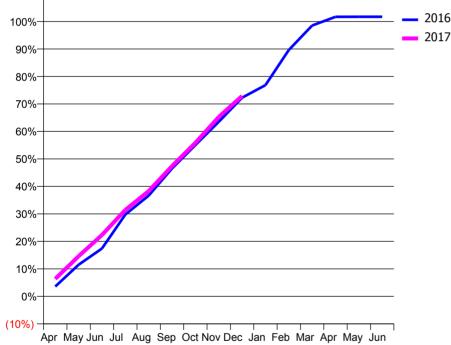
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 717 1,274 2,304 May 2,924 June 3,483 4,467 July 5,953 6,289 7,334 7,662 August September 9,311 9,478 October 11,013 11,172 November 12,702 13,060 14,585 December 14.462 January 15,375 February 17,933 March 19,713 April 20,346 May 20,350 20.350 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 1,626 | 9.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 5,607 | 15.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | | 1,626 | 61.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,973 | 5,607 | 53.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 817 | 6,919 | 11.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 6,919 | 0.8% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 53 | 6,919 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



1,587

£1,065,567.58

0

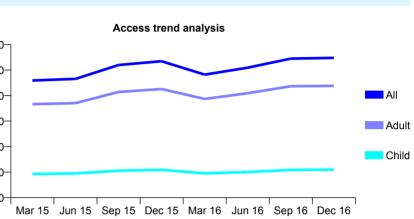
0

Q56 - Vital Signs At a Glance Contract Report for 199176/0001 - December 2016

| Name or company name | Larry Levin & Jeff Sherer |
|----------------------|---------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 10,689 | | 12,000- |
| Quarter ending March 2016 | 9,639 | \downarrow | 8,000- |
| Quarter ending June 2016 | 10,184 | 1 | 6,000- |
| Quarter ending September 2016 | 10,896 | 1 | 4,000- |
| Quarter ending December 2016 | 10,950 | \rightarrow | 2,000- |
| Variance since December 2015 | 2.4% | 1 | 0- |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

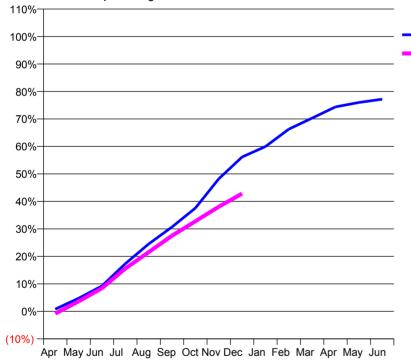
Baseline contract value

2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 339 -430 May 2,006 1,873 June 3,890 4,330 July 7,284 8,009 10,296 11,063 August September 12,899 14,150 October 16,842 15,779 November 20,248 19,562 December 23.589 22,015 January 25,177 February 27,837 29,537 March April 31,247 May 31,921 32.413 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 2,274 | 10.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 9,774 | 19.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 849 | 2,274 | 37.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,367 | 9,774 | 34.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 2,080 | 11,212 | 18.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 11,212 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 359 | 11,212 | 3.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 50 | 58 | 86.2% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 43 | 58 | 74.1% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

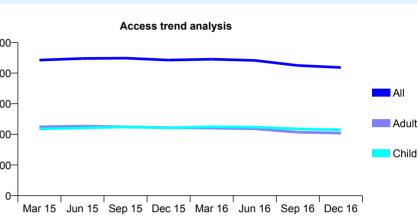
£120,066.97

Q56 - Vital Signs At a Glance Contract Report for 199524/0001 - December 2016

| Name or company name | Best, Hardy & Abeln |
|----------------------|---------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,213 | |
| Quarter ending March 2016 | 2,227 | \rightarrow |
| Quarter ending June 2016 | 2,208 | \rightarrow |
| Quarter ending September 2016 | 2,125 | \downarrow |
| Quarter ending December 2016 | 2,092 | \downarrow |
| Variance since December 2015 | (5.5%) | \downarrow |



16/17 Contracted general activity (UDA)

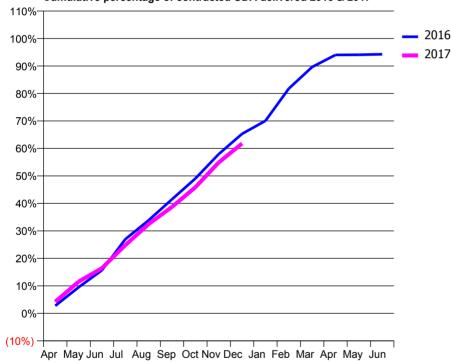
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 167 257 May 576 700 June 951 998 July 1,635 1,504 2,055 1,969 August September 2,517 2,349 October 2,974 2,782 November 3,513 3,330 December 3.961 3,748 January 4,248 February 4,958 5,436 March April 5,701 May 5,705 5,717 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 1,206 | 9.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 211 | 938 | 22.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 735 | 1,206 | 60.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 474 | 938 | 50.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 199 | 1,984 | 10.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,984 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,984 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



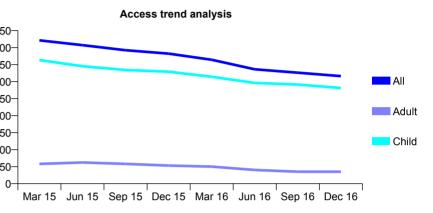
Q56 - Vital Signs At a Glance Contract Report for 204595/0002 - December 2016

| Name or company name | MR MA OATES |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/07/2011 |
| Contract end date | |

ACCESS*

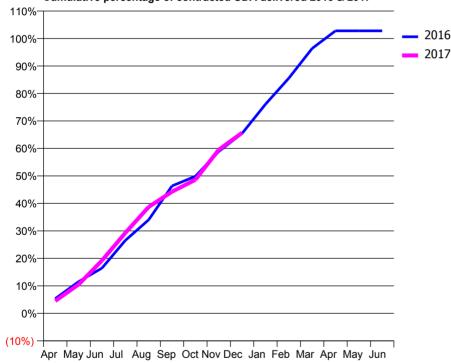
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 382 | |
| Quarter ending March 2016 | 364 | \downarrow |
| Quarter ending June 2016 | 336 | \downarrow |
| Quarter ending September 2016 | 326 | \downarrow |
| Quarter ending December 2016 | 316 | \downarrow |
| Variance since December 2015 | (17.3%) | \downarrow |

| 487 |
|------------|
| -10 |
| 0 |
| 0 |
| £10,233.69 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 26 22 May 56 51 June 80 94 July 129 143 August 166 189 September 226 216 October 243 237 November 287 290 December 319 320 January 370 February 417 469 March April 501 May 501 June 501

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 285 | 3.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 12 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159 | 285 | 55.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4 | 12 | 33.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 5 | 271 | 1.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 271 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 271 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



0

All

Adult

Child

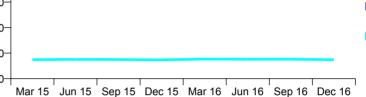
Q56 - Vital Signs At a Glance Contract Report for 205400/0001 - December 2016

| Name or company name | MR IS SMITH |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |
| | |

ACCESS*

| Total | Change since previous quarter |
|-------|---|
| 2,698 | |
| 2,724 | \rightarrow |
| 2,738 | \rightarrow |
| 2,805 | 1 |
| 2,803 | \rightarrow |
| 3.9% | 1 |
| | 2,698 2,724 2,738 2,805 2,803 |

| 16/17 Contracted orthodontic activity (UOA) | 0 |
|---|-------------|
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £251,631.18 |
| | |
| | |
| Access trend analysis | |
| Access trend analysis | |
| Access trend analysis | |



2016

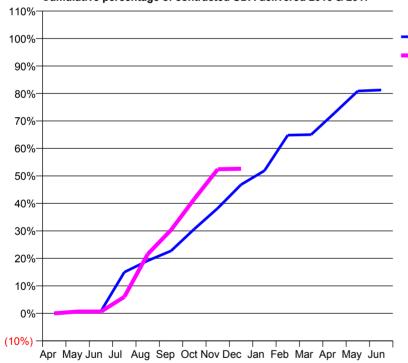
2017

16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 1 74 May 94 June 94 75 July 1,717 688 August 2,196 2,466 September 2,604 3,473 October 3,517 4,771 November 4,381 6,004 6,027 December 5.366 January 5,943 February 7,427 7,448 March April 8,348 May 9,268 June 9,308

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 446 | 4.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 650 | 4,033 | 16.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 305 | 446 | 68.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,498 | 4,033 | 61.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 82 | 2,431 | 3.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 2,431 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,431 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0 420

0

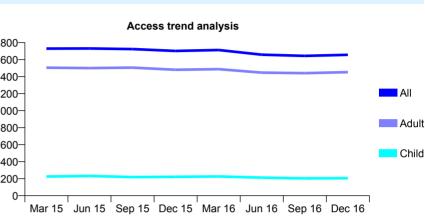
£172,130.03

Q56 - Vital Signs At a Glance Contract Report for 209325/0001 - December 2016

| Name or company name | Broad Street Dental Surgery |
|----------------------|-----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 1,701 | |
| Quarter ending March 2016 | 1,712 | \rightarrow |
| Quarter ending June 2016 | 1,657 | \downarrow |
| Quarter ending September 2016 | 1,643 | \rightarrow |
| Quarter ending December 2016 | 1,655 | \rightarrow |
| Variance since December 2015 | (2.7%) | \downarrow |



16/17 Contracted general activity (UDA)

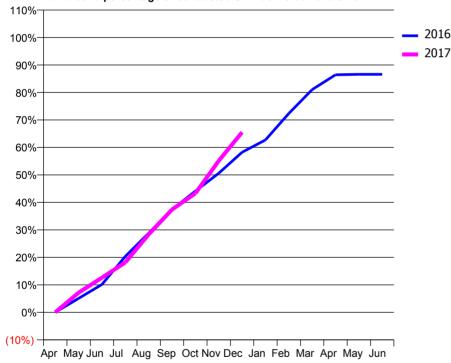
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 0 May 235 332 June 472 586 July 945 842 1,337 1,315 August September 1,738 1,736 October 2,046 2,009 November 2,349 2,557 December 2.703 3,040 January 2,910 February 3,358 3,760 March 4,010 April May 4,018 4,018 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 159 | 3.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 151 | 1,296 | 11.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 50 | 159 | 31.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 411 | 1,296 | 31.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 16 | 1,347 | 1.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,347 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 1,347 | 1.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



Q56 - Vital Signs At a Glance Contract Report for 213128/0003 - December 2016

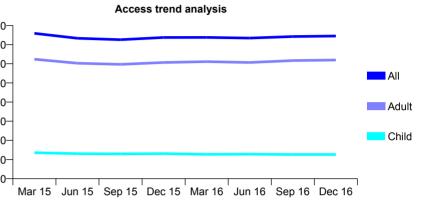
| Name or company name | MR RA BURKETT |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/03/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,687 | |
| Quarter ending March 2016 | 3,689 | \rightarrow |
| Quarter ending June 2016 | 3,671 | \rightarrow |
| Quarter ending September 2016 | 3,712 | \rightarrow |
| Quarter ending December 2016 | 3,726 | \rightarrow |
| Variance since December 2015 | 1.1% | \rightarrow |

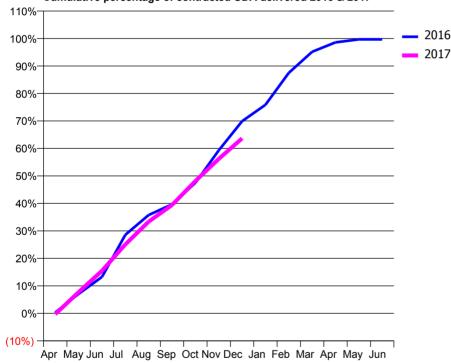
| Carry forward general activity (UDA) | 24 |
|---|-------------|
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £165,414.15 |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 24 -24 583 May 534 June 1,002 1,170 July 2,158 1,893 2,701 2,519 August September 2,994 2,976 October 3,583 3,634 November 4,475 4,241 4,806 December 5.277 January 5,727 February 6,605 7,182 March April 7,441 7,524 May 7,524 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 382 | 5.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 183 | 1,974 | 9.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 62 | 382 | 16.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 475 | 1,974 | 24.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 148 | 2,181 | 6.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,181 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 2,181 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 86.7% | 89.2% | 88.8% |



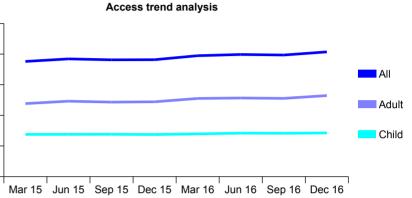
Q56 - Vital Signs At a Glance Contract Report for 214086/0001 - December 2016

| Name or company name | MISS BM WILMERS |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

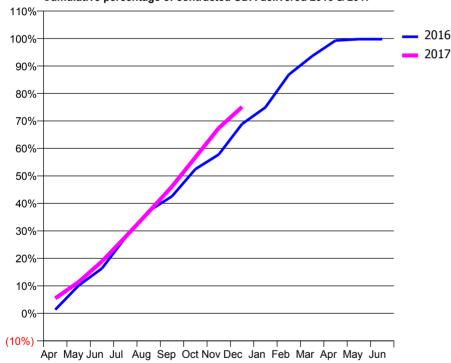
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 1,909 | |
| Quarter ending March 2016 | 1,974 | 1 |
| Quarter ending June 2016 | 1,994 | \rightarrow |
| Quarter ending September 2016 | 1,985 | \rightarrow |
| Quarter ending December 2016 | 2,036 | 1 |
| Variance since December 2015 | 6.7% | 1 |

| 16/17 Contracted general activity (UDA) | 4,690 |
|---|-------------|
| Carry forward general activity (UDA) | 11 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £105,597.13 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 63 256 May 476 536 June 768 887 July 1,291 1,302 August 1,745 1,729 September 1,998 2,165 October 2,462 2,663 November 2,711 3,161 3,523 December 3.232 January 3,515 February 4,072 4,389 March April 4,656 May 4,679 June 4,679

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 840 | 6.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 235 | 1,499 | 15.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469 | 840 | 55.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 830 | 1,499 | 55.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 181 | 2,169 | 8.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 2,169 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 2,169 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |



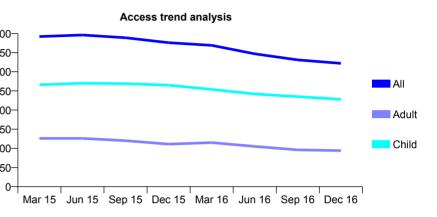
Q56 - Vital Signs At a Glance Contract Report for 215813/0001 - December 2016

| Name or company name | MR CJ WHITER |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 376 | |
| Quarter ending March 2016 | 369 | \downarrow |
| Quarter ending June 2016 | 347 | \downarrow |
| Quarter ending September 2016 | 331 | \downarrow |
| Quarter ending December 2016 | 322 | \downarrow |
| Variance since December 2015 | (14.4%) | \downarrow |

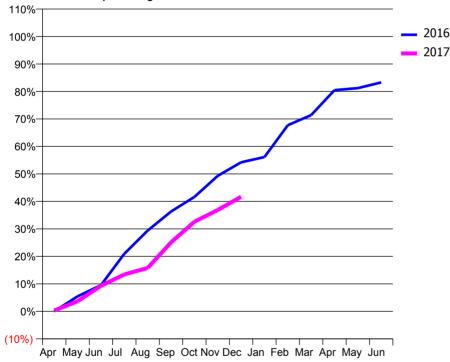
| 16/17 Contracted general activity (UDA) | 679 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £14,031.66 |



2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 2 25 May 37 June 65 63 July 142 91 August 200 107 September 247 170 October 283 221 November 335 250 December 368 283 January 381 February 460 485 March April 546 May 551 June 566

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 266 | 6.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 46 | 4.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 182 | 266 | 68.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 20 | 46 | 43.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 11 | 247 | 4.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 247 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 247 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



-139

£187,760.86

0

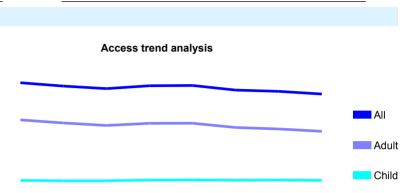
0

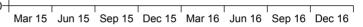
Q56 - Vital Signs At a Glance Contract Report for 215988/0001 - December 2016

| Name or company name | MR PG SANDERS |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,445 | |
| Quarter ending March 2016 | 3,451 | \rightarrow |
| Quarter ending June 2016 | 3,331 | \downarrow |
| Quarter ending September 2016 | 3,299 | \rightarrow |
| Quarter ending December 2016 | 3,228 | \downarrow |
| Variance since December 2015 | (6.3%) | \downarrow |





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Adjusted Scheduled Activity (UDA) Month 2016 2017 April 469 562 May 1,206 1,187 June 1,897 1,456 July 2,690 2,269 3,330 2,852 August September 3,949 3,088 October 4,489 3,703 November 5,192 4,296 December 5.937 4,620 January 6,218 February 6,873 7,204 March April 7,261 May 7,262 7,261 June

QUALITY

(10%)

10%

0%

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 156 | 1,250 | 12.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 284 | 2,324 | 12.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 826 | 1,250 | 66.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,530 | 2,324 | 65.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 150 | 2,963 | 5.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 2,963 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 2,963 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

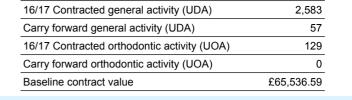


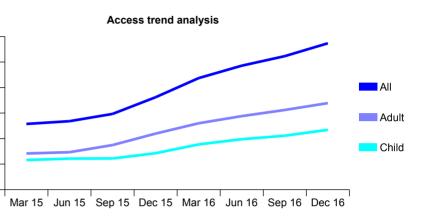
Q56 - Vital Signs At a Glance Contract Report for 220469/0001 - December 2016

| Name or company name | Riverside Dental Surgery |
|----------------------|--------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

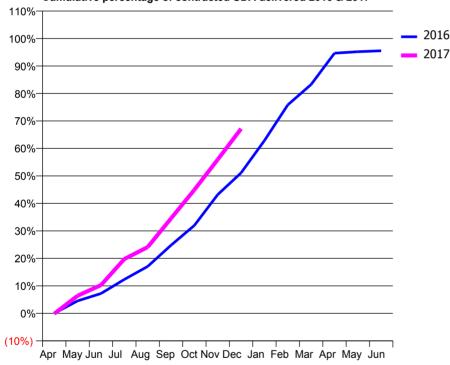
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 724 | |
| Quarter ending March 2016 | 874 | 1 |
| Quarter ending June 2016 | 971 | 1 |
| Quarter ending September 2016 | 1,046 | 1 |
| Quarter ending December 2016 | 1,147 | 1 |
| Variance since December 2015 | 58.4% | 1 |





ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month | 2016 | 2017 |
| April | 0 | -4 |
| May | 89 | 166 |
| June | 142 | 266 |
| July | 242 | 511 |
| August | 335 | 623 |
| September | 487 | 892 |
| October | 628 | 1,161 |
| November | 848 | 1,446 |
| December | 1,003 | 1,735 |
| January | 1,234 | |
| February | 1,489 | |
| March | 1,635 | |
| April | 1,858 | |
| May | 1,868 | |
| June | 1,875 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 521 | 4.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 71 | 654 | 10.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 268 | 521 | 51.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 312 | 654 | 47.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 19 | 1,014 | 1.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 1,014 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 1,014 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 86.7% | 89.2% | 88.8% |



111

602 -5

All

Adult

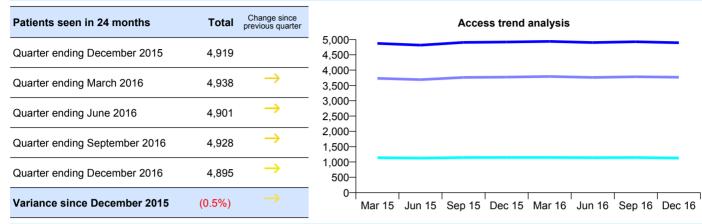
Child

£339,638.57

Q56 - Vital Signs At a Glance Contract Report for 222224/0001 - December 2016

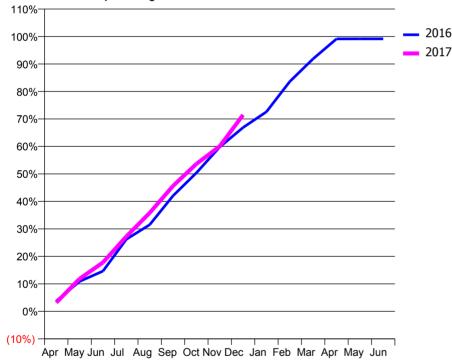
| Name or company name | MR DA STOTT |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 479 409 May 1,396 1,518 June 1,874 2,280 July 3,357 3,489 4,036 4,588 August September 5,385 5,844 6,869 October 6,454 November 7,657 7,695 December 8.567 9,155 9,297 January 10,709 February March 11,768 12,694 April May 12,697 12.697 June

16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 139 | 1,453 | 9.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 479 | 4,513 | 10.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 976 | 1,453 | 67.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,111 | 4,513 | 68.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 232 | 4,566 | 5.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 4,566 | 1.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 4,566 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



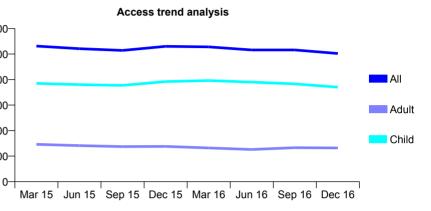
Q56 - Vital Signs At a Glance Contract Report for 229105/0001 - December 2016

| Name or company name | MR DP BELLAMY |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

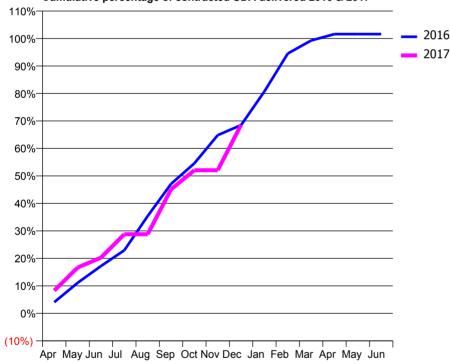
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 530 | |
| Quarter ending March 2016 | 528 | \rightarrow |
| Quarter ending June 2016 | 516 | \downarrow |
| Quarter ending September 2016 | 516 | \rightarrow |
| Quarter ending December 2016 | 502 | \downarrow |
| Variance since December 2015 | (5.3%) | \downarrow |

| 909 |
|------------|
| -14 |
| 0 |
| 0 |
| £24,182.51 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 37 75 151 May 101 June 156 184 July 209 262 August 322 262 September 428 410 October 496 473 November 589 473 December 623 623 January 734 February 859 902 March April 923 May 923 June 923

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 428 | 4.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 81 | 6.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281 | 428 | 65.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 45 | 81 | 55.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 6 | 495 | 1.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 495 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 495 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



38

Adult

Child

Q56 - Vital Signs At a Glance Contract Report for 232475/0001 - December 2016

| Name or company name | MR ST NICOL |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

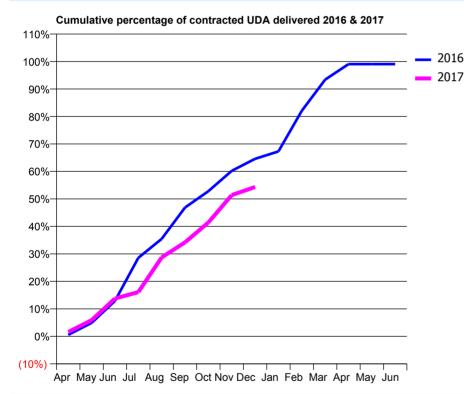
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 1,093 | |
| Quarter ending March 2016 | 1,169 | 1 |
| Quarter ending June 2016 | 1,165 | \rightarrow |
| Quarter ending September 2016 | 1,125 | \downarrow |
| Quarter ending December 2016 | 1,108 | \downarrow |
| Variance since December 2015 | 1.4% | \rightarrow |

| Baseline contract value £119,075.0 | Carry forward orthodontic activity (UOA) Baseline contract value £119,075.0 |
|------------------------------------|---|
| Baseline contract value £119,075.0 | |
| Baseline contract value £110 075 (| |

16/17 Contracted general activity (UDA) Carry forward general activity (UDA)

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

ACTIVITY



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 479 | 8.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 95 | 627 | 15.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 272 | 479 | 56.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 287 | 627 | 45.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 57 | 1,038 | 5.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,038 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 1,038 | 2.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

| Adjusted Scheduled Activity (UDA) | | |
|-----------------------------------|-------|-------|
| Month | 2016 | 2017 |
| April | 23 | 64 |
| May | 198 | 237 |
| June | 519 | 554 |
| July | 1,149 | 647 |
| August | 1,426 | 1,155 |
| September | 1,886 | 1,375 |
| October | 2,124 | 1,667 |
| November | 2,422 | 2,067 |
| December | 2,597 | 2,185 |
| January | 2,706 | |
| February | 3,301 | |
| March | 3,756 | |
| April | 3,984 | |
| Мау | 3,984 | |
| luna | 2.004 | |



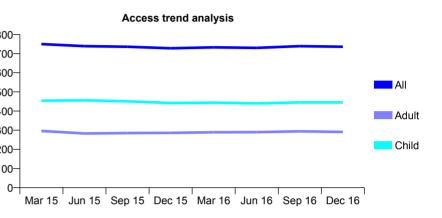
Q56 - Vital Signs At a Glance Contract Report for 233129/0001 - December 2016

| Name or company name | MR RF TILLY |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

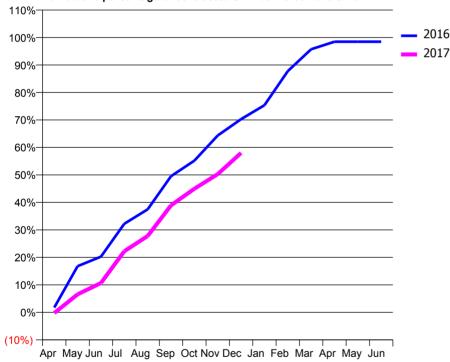
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 728 | |
| Quarter ending March 2016 | 733 | \rightarrow |
| Quarter ending June 2016 | 730 | \rightarrow |
| Quarter ending September 2016 | 739 | \rightarrow |
| Quarter ending December 2016 | 736 | \rightarrow |
| Variance since December 2015 | 1.1% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 1,750 |
|---|------------|
| Carry forward general activity (UDA) | 27 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £37,059.70 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 31 -5 115 May 294 June 355 187 July 564 389 656 486 August September 867 681 October 966 787 November 1,126 880 1,230 December 1,015 January 1,319 February 1,536 1,675 March April 1,723 May 1,723 June 1,723

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 505 | 3.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 23 | 258 | 8.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372 | 505 | 73.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 169 | 258 | 65.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1 | 735 | 0.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 735 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 735 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



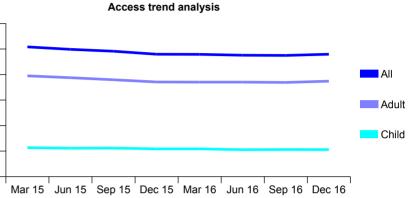
Q56 - Vital Signs At a Glance Contract Report for 244333/0002 - December 2016

| Name or company name | MR H MORILLO-GONZALES DE V |
|----------------------|----------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/09/2008 |
| Contract end date | |

ACCESS*

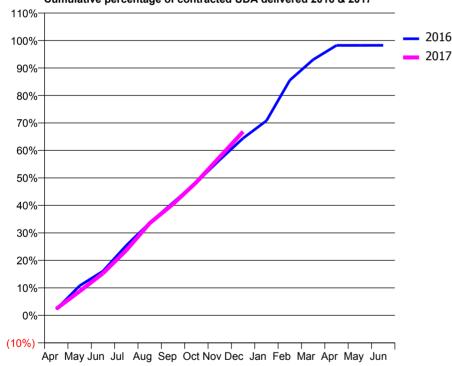
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,795 | |
| Quarter ending March 2016 | 4,791 | \rightarrow |
| Quarter ending June 2016 | 4,758 | \rightarrow |
| Quarter ending September 2016 | 4,750 | \rightarrow |
| Quarter ending December 2016 | 4,797 | \rightarrow |
| Variance since December 2015 | 0.0% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 14,224 |
|---|-------------|
| Carry forward general activity (UDA) | 248 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £356,255.97 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 308 337 May 1,531 1,246 June 2,291 2,178 July 3,620 3,372 August 4,785 4,768 September 5,835 5,760 October 6,880 6,887 November 8,048 8,196 9,504 December 9,165 January 10,069 February 12,165 13,234 March April 13,971 May 13,971 June 13,976

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 1,217 | 5.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 573 | 4,026 | 14.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 735 | 1,217 | 60.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,997 | 4,026 | 49.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 301 | 4,327 | 7.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 4,327 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 122 | 4,327 | 2.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | 94.7% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 19 | 89.5% | 86.7% | 89.2% | 88.8% |

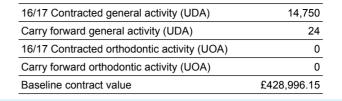


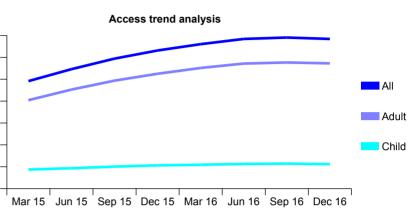
Q56 - Vital Signs At a Glance Contract Report for 245887/0001 - December 2016

| Name or company name | MS CA FROST |
|----------------------|--------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2014 |
| Contract end date | 31/07/2019 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|----------|
| Quarter ending December 2015 | 3,158 | | 3, 3, |
| Quarter ending March 2016 | 3,303 | 1 | 2, |
| Quarter ending June 2016 | 3,421 | 1 | 2, |
| Quarter ending September 2016 | 3,454 | \rightarrow | 1, 1, |
| Quarter ending December 2016 | 3,422 | \rightarrow | |
| Variance since December 2015 | 8.4% | 1 | |

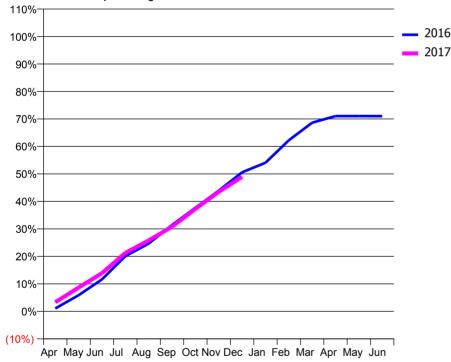




2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 155 488 May 868 1,278 June 1,717 2,049 July 2,962 3,137 3,640 3,805 August September 4,635 4,540 October 5,558 5,492 November 6,476 6,413 December 7.462 7,217 January 7,974 February 9,179 March 10,125 April 10,479 May 10,479 10,476 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 620 | 7.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 462 | 3,018 | 15.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 402 | 620 | 64.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,692 | 3,018 | 56.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 435 | 3,489 | 12.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 3,489 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 48 | 3,489 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



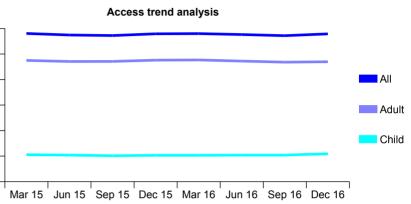
Q56 - Vital Signs At a Glance Contract Report for 248940/0003 - December 2016

| Name or company name | MR SR PATEL |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

ACCESS*

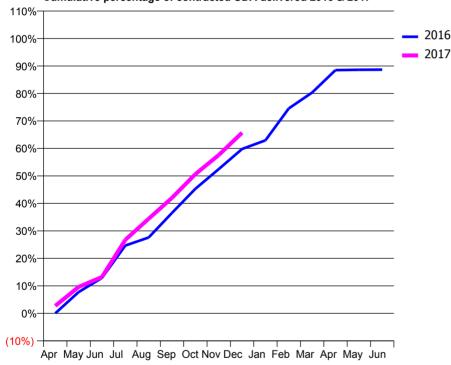
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,896 | |
| Quarter ending March 2016 | 2,900 | \rightarrow |
| Quarter ending June 2016 | 2,882 | \rightarrow |
| Quarter ending September 2016 | 2,859 | \rightarrow |
| Quarter ending December 2016 | 2,895 | \rightarrow |
| Variance since December 2015 | (0.0%) | \rightarrow |

| 5,810 |
|-------------|
| 0 |
| 0 |
| 0 |
| £135,977.10 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 158 May 450 559 June 749 769 July 1,433 1,554 1,604 2,001 August September 2,125 2,442 October 2,633 2,943 November 3,049 3,347 3.474 3,818 December January 3,656 February 4,333 4,668 March 5,142 April May 5,148 June 5,151

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 587 | 1.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 105 | 1,814 | 5.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 398 | 587 | 67.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 428 | 1,814 | 23.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 16 | 2,137 | 0.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,137 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 2,137 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |



£419,019.56

0

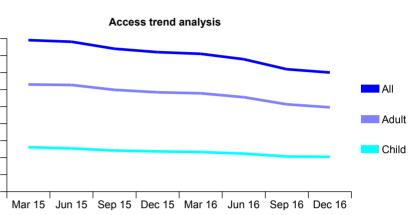
0

Q56 - Vital Signs At a Glance Contract Report for 250821/0002 - December 2016

| Name or company name | MR A NOROOZI RAD |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

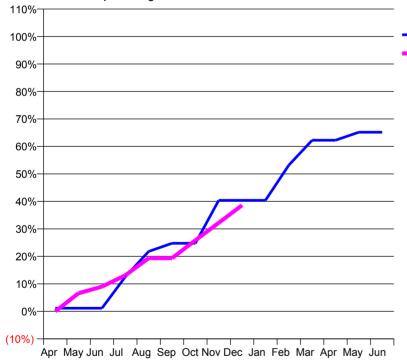
Baseline contract value

2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 205 0 May 205 1,187 June 205 1,613 July 2,260 2,353 3,914 3,476 August September 4,446 3,476 4,446 4,643 October November 7,250 5,785 December 7.250 6.934 7,250 January 9,547 February March 11,177 11,177 April May 11,698 11,698 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 806 | 7.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 212 | 1,714 | 12.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 275 | 806 | 34.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 714 | 1,714 | 41.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 200 | 2,369 | 8.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 2,369 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 2,369 | 1.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-199

£246,134.95

0

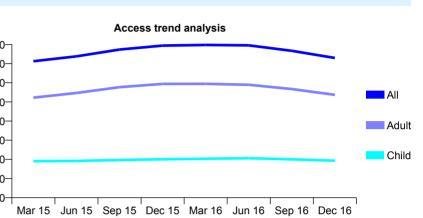
0

Q56 - Vital Signs At a Glance Contract Report for 257257/0002 - December 2016

| Name or company name | MR JJ VILJOEN |
|----------------------|---------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | 30/04/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,972 | |
| Quarter ending March 2016 | 3,988 | \rightarrow |
| Quarter ending June 2016 | 3,978 | \rightarrow |
| Quarter ending September 2016 | 3,836 | \downarrow |
| Quarter ending December 2016 | 3,649 | \downarrow |
| Variance since December 2015 | (8.1%) | \downarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

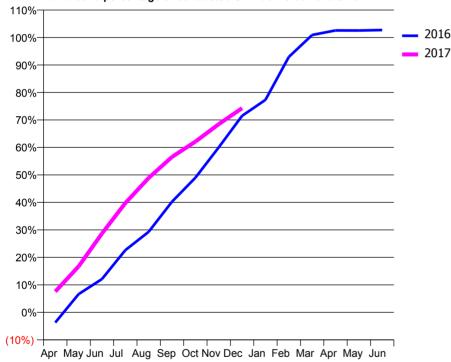
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -370 751 May 659 1,664 June 1,205 2,853 July 2,249 3,953 2,914 4,864 August September 4,004 5,623 October 4,869 6,175 November 5,968 6,807 December 7,108 7,387 January 7,685 February 9,238 March 10,033 April 10,197 May 10,195 10,211 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,089 | 7.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 362 | 2,751 | 13.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 725 | 1,089 | 66.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,855 | 2,751 | 67.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 287 | 3,745 | 7.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 3,745 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 3,745 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



248

0

0

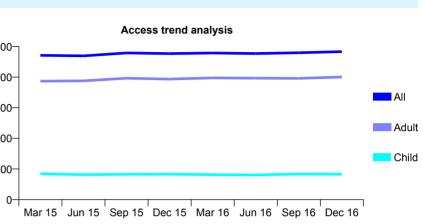
£183,204.96

Q56 - Vital Signs At a Glance Contract Report for 258083/0001 - December 2016

| Name or company name | MR AA KHODADADIAN |
|----------------------|-------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|---|
| Quarter ending December 2015 | 2,384 | | 2 |
| Quarter ending March 2016 | 2,394 | \rightarrow | |
| Quarter ending June 2016 | 2,385 | \rightarrow | |
| Quarter ending September 2016 | 2,398 | \rightarrow | |
| Quarter ending December 2016 | 2,417 | \rightarrow | |
| Variance since December 2015 | 1.4% | \rightarrow | |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

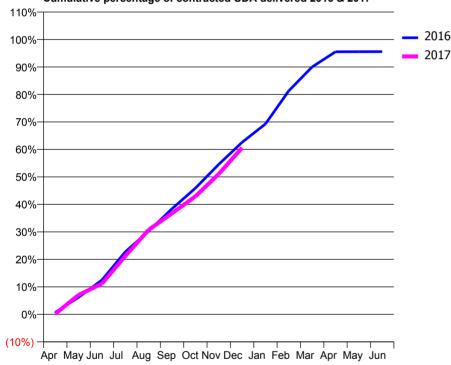
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 54 13 523 May 453 June 912 827 July 1,662 1,571 2,209 2,277 August September 2,805 2,721 October 3,351 3,175 November 3,984 3,779 4.485 December 4.569 January 5,056 February 5,938 6,572 March April 6,973 May 6,976 6,977 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 426 | 4.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 290 | 2,012 | 14.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200 | 426 | 46.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 976 | 2,012 | 48.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 131 | 2,277 | 5.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 2,277 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 2,277 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



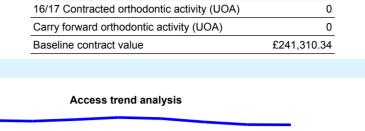
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Q56 - Vital Signs At a Glance Contract Report for 258229/0001 - December 2016

| Name or company name | MR S KORDANY |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

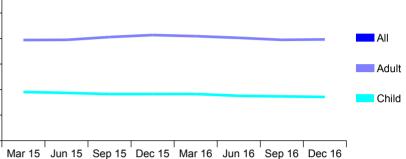
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,981 | |
| Quarter ending March 2016 | 2,959 | \rightarrow |
| Quarter ending June 2016 | 2,892 | \downarrow |
| Quarter ending September 2016 | 2,841 | \downarrow |
| Quarter ending December 2016 | 2,837 | \rightarrow |
| Variance since December 2015 | (4.8%) | \downarrow |



16/17 Contracted general activity (UDA)

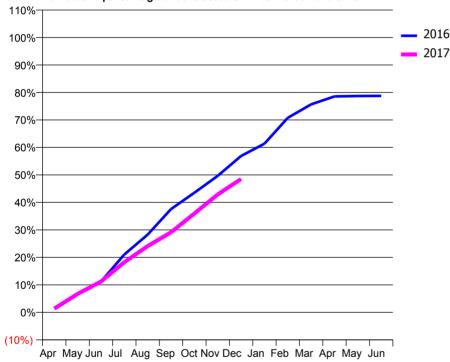
Carry forward general activity (UDA)

2016



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 159 135 670 May 673 June 1,120 1,119 July 2,104 1,824 2,828 2,410 August September 3,757 2,912 October 4,352 3,594 November 4,967 4,290 4.853 December 5.689 January 6,136 February 7,079 7,568 March 7,858 April May 7,872 7,875 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 899 | 4.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 195 | 2,147 | 9.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 601 | 899 | 66.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,458 | 2,147 | 67.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 159 | 2,868 | 5.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 2,868 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 2,868 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£643,656.05

0

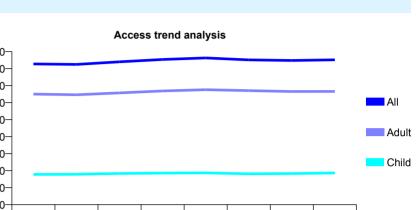
0

Q56 - Vital Signs At a Glance Contract Report for 262080/0002 - December 2016

| Name or company name | MR A KHANI |
|----------------------|----------------|
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 8,533 | |
| Quarter ending March 2016 | 8,621 | \rightarrow |
| Quarter ending June 2016 | 8,509 | \downarrow |
| Quarter ending September 2016 | 8,474 | \rightarrow |
| Quarter ending December 2016 | 8,513 | \rightarrow |
| Variance since December 2015 | (0.2%) | \rightarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

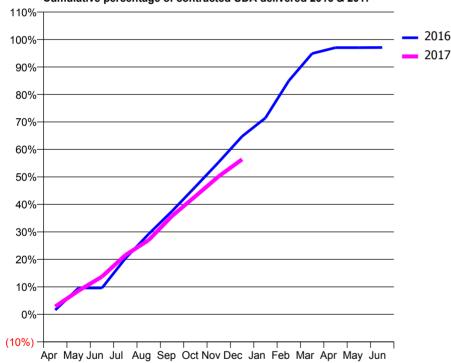
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 427 772 2,330 May 2,591 June 2,591 3,704 July 5,485 5,812 7,891 7,295 August September 10,136 9,661 October 12,534 11,603 November 14,956 13,557 December 17.487 15,221 January 19,295 February 22,941 March 25,621 April 26,197 May 26,197 26,211 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,873 | 5.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 793 | 6,239 | 12.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,167 | 1,873 | 62.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,379 | 6,239 | 54.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 675 | 7,782 | 8.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 7,782 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 7,782 | 1.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£513,771.14

399

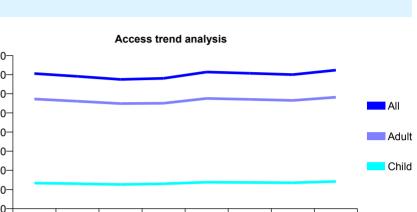
0 0

Q56 - Vital Signs At a Glance Contract Report for 263370/0001 - December 2016

| Name or company name | Dr Baker & Dr. Al-Ali |
|----------------------|-----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 23/11/2009 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 6,805 | |
| Quarter ending March 2016 | 7,137 | 1 |
| Quarter ending June 2016 | 7,071 | \rightarrow |
| Quarter ending September 2016 | 7,003 | \rightarrow |
| Quarter ending December 2016 | 7,235 | 1 |
| Variance since December 2015 | 6.3% | 1 |



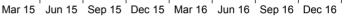
16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

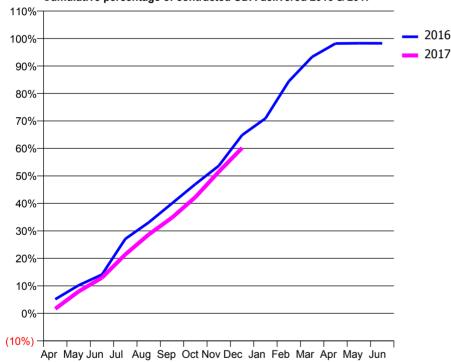
Carry forward general activity (UDA)

Baseline contract value



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month | 2016 | 2017 |
| April | 1,166 | 378 |
| Мау | 2,324 | 1,814 |
| June | 3,214 | 2,950 |
| July | 6,165 | 4,881 |
| August | 7,529 | 6,527 |
| September | 9,114 | 7,932 |
| October | 10,701 | 9,626 |
| November | 12,216 | 11,723 |
| December | 14,763 | 13,695 |
| January | 16,143 | |
| February | 19,215 | |
| March | 21,245 | |
| April | 22,344 | |
| Мау | 22,367 | |
| June | 22,364 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 1,654 | 6.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 806 | 6,507 | 12.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,027 | 1,654 | 62.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,098 | 6,507 | 63.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 557 | 7,645 | 7.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 152 | 7,645 | 2.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 7,645 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 11 | 72.7% | 86.7% | 89.2% | 88.8% |



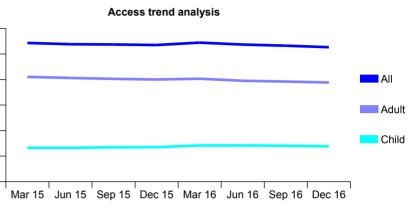
Q56 - Vital Signs At a Glance Contract Report for 264113/0001 - December 2016

| Name or company name | MISS O OMOREGIE |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/12/2007 |
| Contract end date | |

ACCESS*

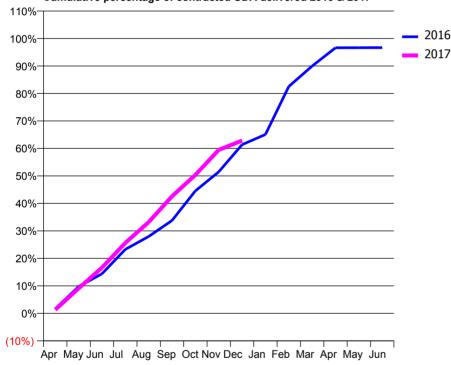
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,676 | |
| Quarter ending March 2016 | 2,724 | \rightarrow |
| Quarter ending June 2016 | 2,685 | \downarrow |
| Quarter ending September 2016 | 2,663 | \rightarrow |
| Quarter ending December 2016 | 2,633 | \downarrow |
| Variance since December 2015 | (1.6%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 6,666 |
|---|-------------|
| Carry forward general activity (UDA) | 223 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £177,773.99 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 110 88 606 May 650 June 959 1,109 July 1,552 1,710 August 1,864 2,212 September 2,252 2,839 October 2,971 3,357 November 3,432 3,965 4,091 December 4,191 January 4,338 February 5,502 5,997 March April 6,441 May 6,442 June 6,443

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 711 | 8.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 303 | 1,890 | 16.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 378 | 711 | 53.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,091 | 1,890 | 57.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 19 | 2,352 | 0.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 2,352 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 114 | 2,352 | 4.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |



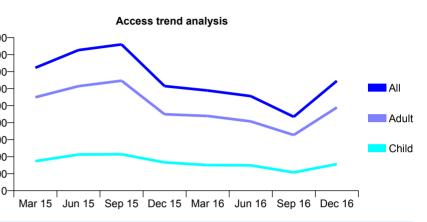
Q56 - Vital Signs At a Glance Contract Report for 277932/0002 - December 2016

| Name or company name | MR IO OSHIGA |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

ACCESS*

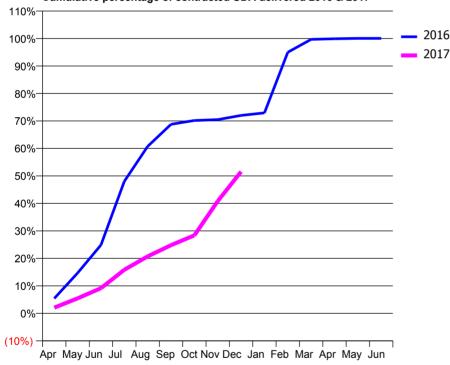
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 1,229 | |
| Quarter ending March 2016 | 1,177 | \downarrow |
| Quarter ending June 2016 | 1,111 | \downarrow |
| Quarter ending September 2016 | 868 | \downarrow |
| Quarter ending December 2016 | 1,290 | 1 |
| Variance since December 2015 | 5.0% | 1 |

| 16/17 Contracted general activity (UDA) | 4,320 |
|---|-------------|
| Carry forward general activity (UDA) | -2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £110,234.25 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month | 2016 | 2017 |
| April | 234 | 89 |
| Мау | 635 | 236 |
| June | 1,075 | 395 |
| July | 2,075 | 685 |
| August | 2,624 | 896 |
| September | 2,971 | 1,072 |
| October | 3,032 | 1,226 |
| November | 3,045 | 1,764 |
| December | 3,111 | 2,227 |
| January | 3,151 | |
| February | 4,104 | |
| March | 4,306 | |
| April | 4,316 | |
| Мау | 4,322 | |
| June | 4,322 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 271 | 7.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 91 | 789 | 11.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 33 | 271 | 12.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 78 | 789 | 9.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 50 | 1,050 | 4.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 1,050 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 1,050 | 2.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |



-189

£203,550.19

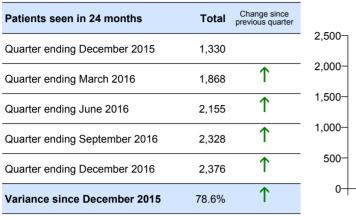
0

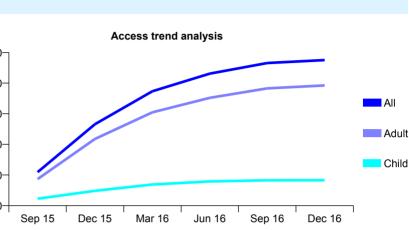
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Q56 - Vital Signs At a Glance Contract Report for 282782/0001 - December 2016

| Name or company name | DR J SALEH |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 23/07/2015 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

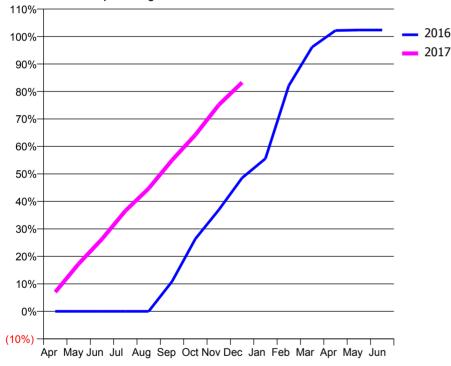
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UD | | | |
|---------------------------------|-------|-------|--|
| Month | 2016 | 2017 | |
| April | 0 | 670 | |
| Мау | 0 | 1,655 | |
| June | 0 | 2,518 | |
| July | 0 | 3,500 | |
| August | 0 | 4,281 | |
| September | 704 | 5,267 | |
| October | 1,709 | 6,150 | |
| November | 2,390 | 7,190 | |
| December | 3,143 | 7,972 | |
| January | 3,599 | | |
| February | 5,317 | | |
| March | 6,227 | | |
| April | 6,616 | | |
| Мау | 6,628 | | |
| June | 6,628 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 510 | 12.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 342 | 2,273 | 15.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 282 | 510 | 55.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,275 | 2,273 | 56.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 102 | 2,654 | 3.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 2,654 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 2,654 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



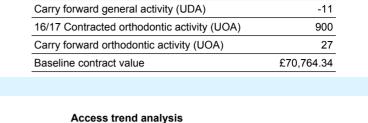
551

Q56 - Vital Signs At a Glance Contract Report for 299022/0001 - December 2016

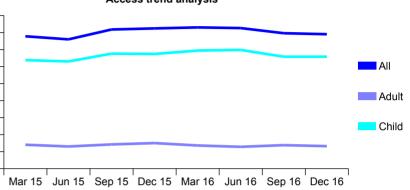
| Name or company name | MR G KARATZOPOULOS | |
|---|--------------------|--|
| Contract type name | GDS Contract | |
| Purpose of contract General and Orthodontic | | |
| Contract start date 01/08/2012 | | |
| Contract end date | | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 412 | |
| Quarter ending March 2016 | 415 | \rightarrow |
| Quarter ending June 2016 | 413 | \rightarrow |
| Quarter ending September 2016 | 398 | \downarrow |
| Quarter ending December 2016 | 395 | \rightarrow |
| Variance since December 2015 | (4.1%) | \downarrow |

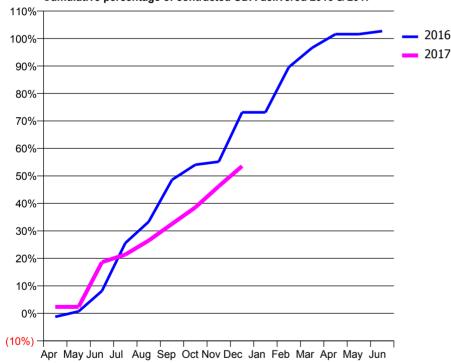


16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -7 13 13 May 4 June 45 103 July 141 118 184 146 August September 268 179 October 213 298 November 304 255 December 403 295 January 403 February 493 March 532 April 560 May 560 566 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 337 | 9.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 12 | 8.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166 | 337 | 49.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7 | 12 | 58.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 7 | 235 | 3.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 235 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 235 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



1,200

0

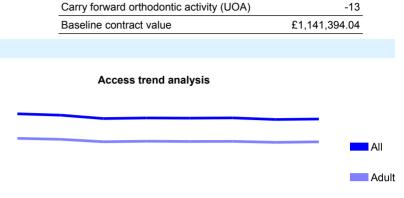
Child

Q56 - Vital Signs At a Glance Contract Report for 329185/0001 - December 2016

| Name or company name | MR HS SKOYLES |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|------------------|
| Quarter ending December 2015 | 13,762 | | 16,000 |
| Ouester ending March 2016 | 12 720 | \rightarrow | 14,000 12,000 |
| Quarter ending March 2016 | 13,739 | | 10,000 |
| Quarter ending June 2016 | 13,766 | \rightarrow | 8,000 |
| Quarter ending September 2016 | 13,595 | \checkmark | 6,000 |
| Quarter ending December 2016 | 13.647 | \rightarrow | 4,000 |
| | 13,047 | | 2,000 |
| Variance since December 2015 | (0.8%) | | Ū |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

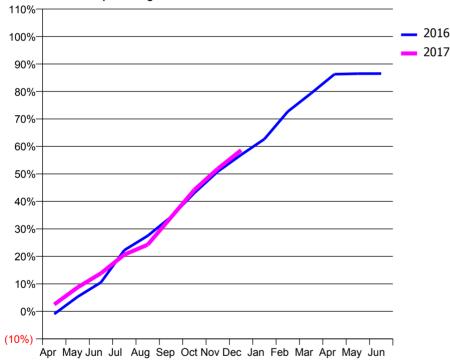
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -414 1,060 2,237 May 3,684 June 4,462 5,865 July 9,409 8,729 11,618 10,251 August September 14,538 14,458 October 18,699 18,216 November 21,501 21,935 December 24.076 24,793 January 26,509 February 30,729 March 33,549 April 36,478 May 36,556 36.569 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 308 | 2,951 | 10.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,964 | 12,947 | 15.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,774 | 2,951 | 60.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,312 | 12,947 | 56.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,007 | 13,565 | 7.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 163 | 13,565 | 1.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 195 | 13,565 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 37 | 40 | 92.5% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 39 | 40 | 97.5% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



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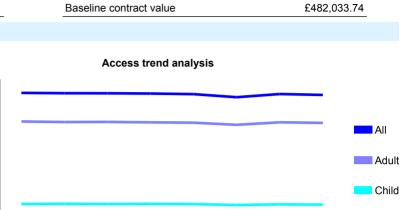
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Q56 - Vital Signs At a Glance Contract Report for 329541/0002 - December 2016

| Name or company name | MR GN BAXTER |
|----------------------|--------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2007 |
| Contract end date | 15/12/2017 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 6,357 | |
| Quarter ending March 2016 | 6,329 | \rightarrow |
| Quarter ending June 2016 | 6,189 | \downarrow |
| Quarter ending September 2016 | 6,336 | 1 |
| Quarter ending December 2016 | 6,293 | \rightarrow |
| Variance since December 2015 | (1.0%) | \downarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

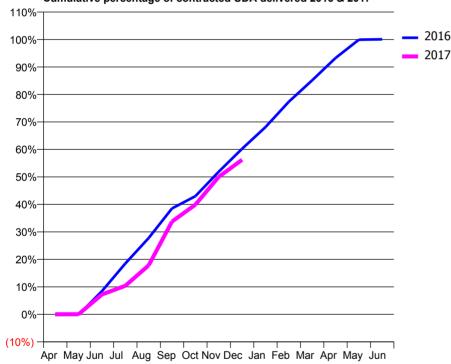
Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -38 10 10 May -32 June 1,648 1,411 July 3,608 2,028 5,416 3,480 August September 7,520 6,584 October 8,384 7,783 November 10,120 9,759 10,970 December 11.749 January 13,283 February 15,087 16,607 March April 18,189 May 19,489 19,515 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 68 | 1,181 | 5.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 800 | 4,568 | 17.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 561 | 1,181 | 47.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,004 | 4,568 | 43.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 961 | 4,463 | 21.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 4,463 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 4,463 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



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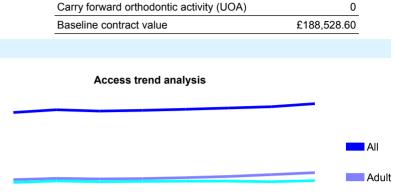
Child

Q56 - Vital Signs At a Glance Contract Report for 329630/0003 - December 2016

| Name or company name | MR PJ BROWN |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 2,729 | |
| Quarter ending March 2016 | 2,750 | \rightarrow |
| Quarter ending June 2016 | 2,775 | \rightarrow |
| Quarter ending September 2016 | 2,800 | \rightarrow |
| Quarter ending December 2016 | 2,860 | 1 |
| Variance since December 2015 | 4.8% | 1 |
| | | |



16/17 Contracted general activity (UDA)

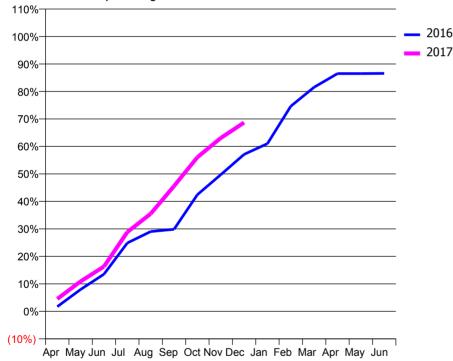
16/17 Contracted orthodontic activity (UOA)

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 133 351 May 620 848 June 1,051 1,267 July 1,933 2,240 2,255 2,759 August September 2,320 3,541 October 3,298 4,355 November 3,861 4,899 December 4.436 5,335 January 4,740 February 5,798 6,334 March April 6,719 May 6,720 6,724 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 209 | 1,618 | 12.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 395 | 1,643 | 24.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 901 | 1,618 | 55.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 765 | 1,643 | 46.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 248 | 2,993 | 8.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 2,993 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 2,993 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-175

£248,749.12

0

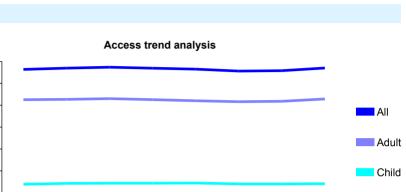
0

Q56 - Vital Signs At a Glance Contract Report for 337315/0001 - December 2016

| Name or company name | MR DN ABDAH |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 3,346 | |
| Quarter ending March 2016 | 3,325 | \rightarrow |
| Quarter ending June 2016 | 3,281 | \downarrow |
| Quarter ending September 2016 | 3,290 | \rightarrow |
| Quarter ending December 2016 | 3,351 | \rightarrow |
| Variance since December 2015 | 0.1% | \rightarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

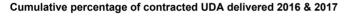
Carry forward orthodontic activity (UOA)

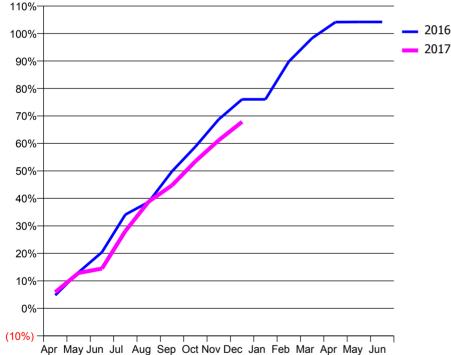
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 420 517 1,127 May 1,149 June 1,789 1,266 July 2,985 2,460 3,385 3,398 August September 4,362 3,916 October 5,145 4,681 November 6,015 5,351 December 6.653 5,937 January 6,653 February 7,855 8,602 March April 9,112 May 9,115 9,115 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 812 | 5.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 334 | 2,946 | 11.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 517 | 812 | 63.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,887 | 2,946 | 64.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 63 | 3,486 | 1.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 3,486 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 3,486 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



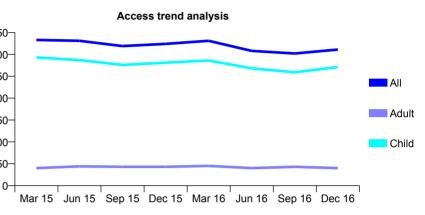
Q56 - Vital Signs At a Glance Contract Report for 344524/0001 - December 2016

| Name or company name | MR RL PILCHER |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

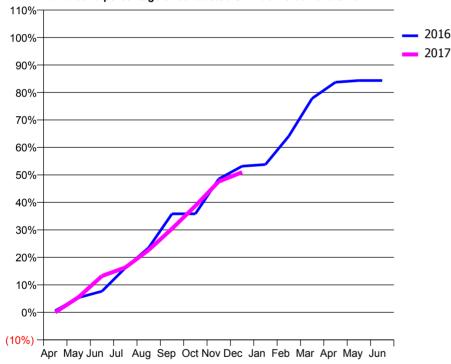
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 324 | |
| Quarter ending March 2016 | 331 | 1 |
| Quarter ending June 2016 | 308 | \downarrow |
| Quarter ending September 2016 | 302 | \downarrow |
| Quarter ending December 2016 | 311 | 1 |
| Variance since December 2015 | (4.0%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 650 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,817.92 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 4 0 36 May 35 June 50 86 July 105 106 153 147 August September 233 198 October 233 252 November 315 309 December 346 331 January 350 February 417 506 March April 544 May 548 June 548

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 315 | 8.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 7 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 219 | 315 | 69.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 7 | 71.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 7 | 294 | 2.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 294 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 294 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



688

0

0

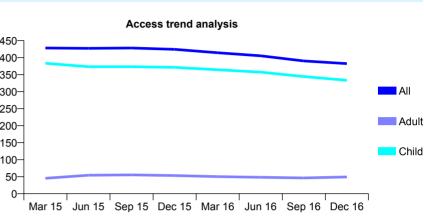
£16,056.26

Q56 - Vital Signs At a Glance Contract Report for 344958/0001 - December 2016

| Name or company name | MS X RUI |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 424 | |
| Quarter ending March 2016 | 414 | \downarrow |
| Quarter ending June 2016 | 405 | \downarrow |
| Quarter ending September 2016 | 390 | \downarrow |
| Quarter ending December 2016 | 382 | \downarrow |
| Variance since December 2015 | (9.9%) | \downarrow |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

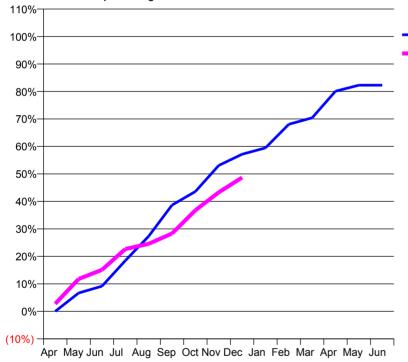
Baseline contract value

2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 19 May 46 81 June 63 104 July 127 156 188 169 August September 266 195 October 253 300 November 365 298 December 393 335 January 409 February 468 484 March April 551 May 566 566 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 343 | 2.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 13 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236 | 343 | 68.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8 | 13 | 61.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 277 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 277 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 277 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



0

0

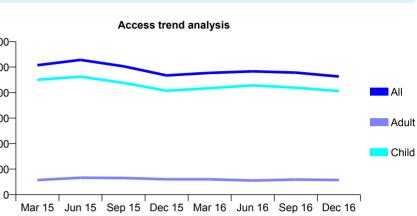
£22,598.68

Q56 - Vital Signs At a Glance Contract Report for 565393/0001 - December 2016

| Name or company name | MR S MILANOVIC |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 467 | |
| Quarter ending March 2016 | 477 | 1 |
| Quarter ending June 2016 | 483 | \rightarrow |
| Quarter ending September 2016 | 478 | \downarrow |
| Quarter ending December 2016 | 463 | \downarrow |
| Variance since December 2015 | (0.9%) | \rightarrow |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

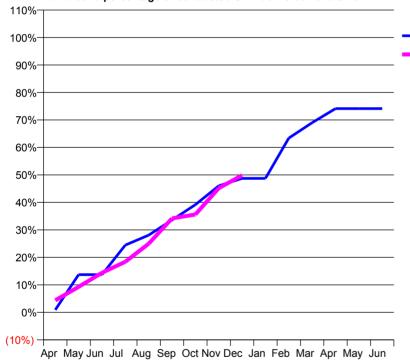
Baseline contract value

2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 10 49 103 May 152 June 152 160 July 272 204 312 277 August September 373 379 October 395 435 November 511 501 December 541 554 January 541 February 704 766 March April 823 May 823 823 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 446 | 3.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 28 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 279 | 446 | 62.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 16 | 28 | 57.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 8 | 421 | 1.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 421 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 421 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



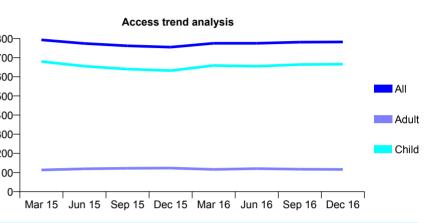
Q56 - Vital Signs At a Glance Contract Report for 567493/0001 - December 2016

| Name or company name | MR WJ POULTER |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

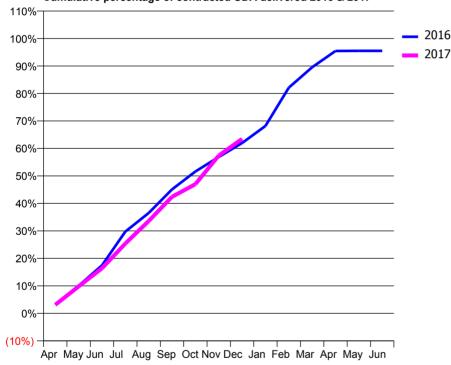
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 755 | |
| Quarter ending March 2016 | 775 | 1 |
| Quarter ending June 2016 | 775 | \rightarrow |
| Quarter ending September 2016 | 781 | \rightarrow |
| Quarter ending December 2016 | 782 | \rightarrow |
| Variance since December 2015 | 3.6% | 1 |

| 16/17 Contracted general activity (UDA) | 2,077 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £40,917.27 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 65 65 May 208 203 June 362 341 July 618 528 758 698 August September 937 881 October 1,072 976 November 1,182 1,192 1,318 December 1,287 January 1,416 February 1,705 1,860 March April 1,983 May 1,984 June 1,984

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 973 | 12.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 55 | 16.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 666 | 973 | 68.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 39 | 55 | 70.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 7 | 954 | 0.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 954 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 954 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 86.7% | 89.2% | 88.8% |



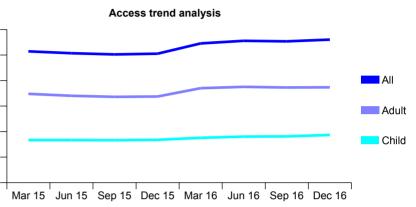
Q56 - Vital Signs At a Glance Contract Report for 568376/0001 - December 2016

| Name or company name | MR N LAWRENCE |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

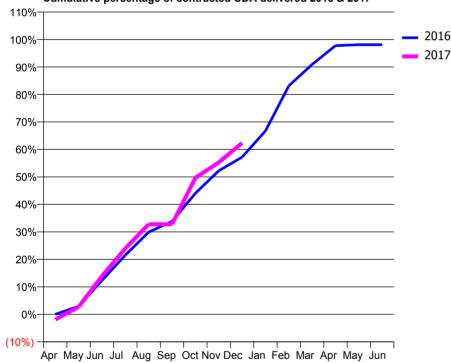
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 5,051 | |
| Quarter ending March 2016 | 5,455 | 1 |
| Quarter ending June 2016 | 5,556 | \rightarrow |
| Quarter ending September 2016 | 5,537 | \rightarrow |
| Quarter ending December 2016 | 5,604 | \rightarrow |
| Variance since December 2015 | 10.9% | 1 |
| | | |

| 16/17 Contracted general activity (UDA) | 16,273 |
|---|-------------|
| Carry forward general activity (UDA) | 308 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £375,119.56 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 -308 May 480 438 June 2,007 2,268 July 3,511 3,905 August 4,873 5,331 September 5,502 5,331 October 7,169 8,085 November 8,502 8,992 9,309 10,149 December January 10,860 February 13,529 March 14,799 April 15,907 May 15,965 June 15,965

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 222 | 2,224 | 10.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 612 | 4,198 | 14.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,427 | 2,224 | 64.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,641 | 4,198 | 62.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 198 | 5,804 | 3.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 5,804 | 0.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 64 | 5,804 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 86.7% | 89.2% | 88.8% |



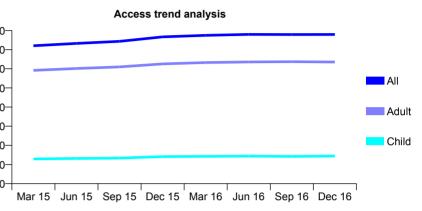
Q56 - Vital Signs At a Glance Contract Report for 569127/0001 - December 2016

| Name or company name | MR JC PENNINGTON |
|----------------------|------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

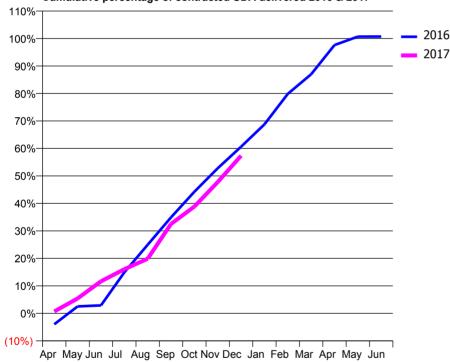
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 7,666 | |
| Quarter ending March 2016 | 7,747 | \rightarrow |
| Quarter ending June 2016 | 7,796 | \rightarrow |
| Quarter ending September 2016 | 7,790 | \rightarrow |
| Quarter ending December 2016 | 7,794 | \rightarrow |
| Variance since December 2015 | 1.7% | \rightarrow |

| 22,405 |
|-------------|
| -157 |
| 0 |
| 0 |
| £624,684.11 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -897 157 1,215 May 570 June 647 2,614 July 3,343 3,598 5,591 4,458 August September 7,825 7,291 October 9,916 8,707 November 11,827 10,705 13.582 12,850 December January 15,407 February 17,892 March 19,491 April 21,872 May 22,554 June 22.562

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 1,735 | 10.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,160 | 7,384 | 15.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,101 | 1,735 | 63.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,628 | 7,384 | 62.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 326 | 7,391 | 4.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 7,391 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 118 | 7,391 | 1.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 86.7% | 89.2% | 88.8% |



£582,520.39

270

0

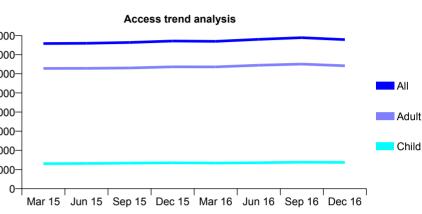
0

Q56 - Vital Signs At a Glance Contract Report for 571334/0001 - December 2016

| Name or company name | MR NA BURNETT |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 7,711 | |
| Quarter ending March 2016 | 7,696 | \rightarrow |
| Quarter ending June 2016 | 7,799 | \rightarrow |
| Quarter ending September 2016 | 7,886 | \rightarrow |
| Quarter ending December 2016 | 7,785 | \downarrow |
| Variance since December 2015 | 1.0% | \rightarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

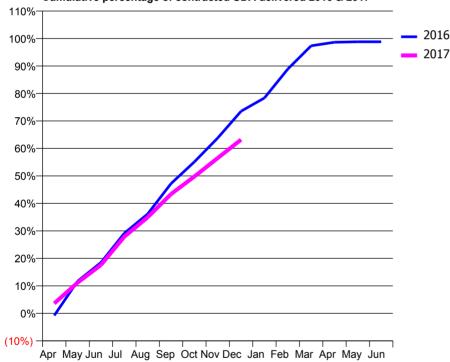
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -178 817 2,644 2,522 May June 4,178 3,982 July 6,587 6,301 8,169 7,892 August September 10,661 9,804 October 12,448 11,240 November 14,412 12,764 December 16.608 14,274 January 17,698 February 20,071 21,984 March April 22,274 May 22,312 22.314 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,469 | 5.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 713 | 6,585 | 10.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 964 | 1,469 | 65.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,996 | 6,585 | 60.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 598 | 7,893 | 7.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 7,893 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 7,893 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 13 | 76.9% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



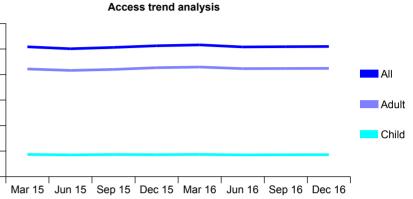
Q56 - Vital Signs At a Glance Contract Report for 576603/0001 - December 2016

| Name or company name | MR AD CLIFFT |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

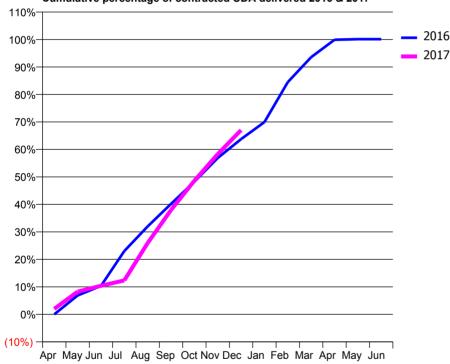
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 5,127 | |
| Quarter ending March 2016 | 5,161 | \rightarrow |
| Quarter ending June 2016 | 5,081 | \downarrow |
| Quarter ending September 2016 | 5,092 | \rightarrow |
| Quarter ending December 2016 | 5,100 | \rightarrow |
| Variance since December 2015 | (0.5%) | \rightarrow |

| 16/17 Contracted general activity (UDA) | 11,657 |
|---|-------------|
| Carry forward general activity (UDA) | -14 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £281,183.82 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 233 964 May 801 June 1,205 1,212 July 2,685 1,440 August 3,729 3,026 September 4,687 4,427 October 5,625 5,669 November 6,631 6,796 7,433 7,814 December January 8,153 February 9,849 10,907 March April 11,645 May 11,671 June 11,671

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 842 | 3.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 318 | 3,458 | 9.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 451 | 842 | 53.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 696 | 3,458 | 20.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 267 | 3,957 | 6.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 3,957 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 3,957 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 86.7% | 89.2% | 88.8% |



£614,693.78

0

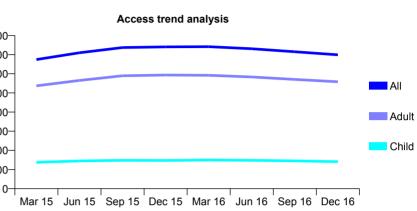
0

Q56 - Vital Signs At a Glance Contract Report for 577871/0001 - December 2016

| Name or company name | MRS PS DURANT |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 7,406 | |
| Quarter ending March 2016 | 7,415 | \rightarrow |
| Quarter ending June 2016 | 7,309 | \downarrow |
| Quarter ending September 2016 | 7,151 | \downarrow |
| Quarter ending December 2016 | 6,992 | \downarrow |
| Variance since December 2015 | (5.6%) | \downarrow |



16/17 Contracted general activity (UDA)

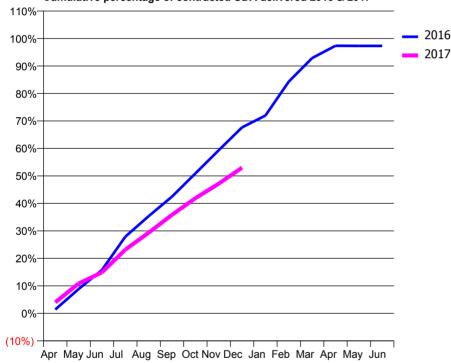
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 295 927 2,515 May 1,869 June 3,336 3,452 July 5,899 5,367 7,476 6,792 August September 8,983 8,299 October 9,697 10,762 November 12,548 10,920 December 14.307 12,265 January 15,217 February 17,824 March 19,635 April 20,581 May 20,573 20,573 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 1,589 | 7.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 912 | 5,514 | 16.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 959 | 1,589 | 60.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,797 | 5,514 | 50.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 981 | 6,688 | 14.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 6,688 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 6,688 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



825

0

0

0

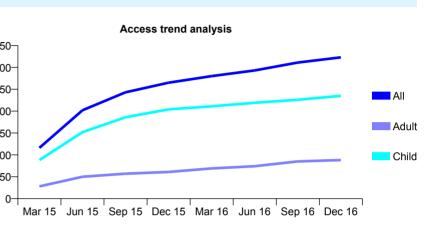
£18,024.01

Q56 - Vital Signs At a Glance Contract Report for 626317/0002 - December 2016

| Name or company name | MR S LITTLE |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/12/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 265 | |
| Quarter ending March 2016 | 280 | 1 |
| Quarter ending June 2016 | 293 | 1 |
| Quarter ending September 2016 | 311 | 1 |
| Quarter ending December 2016 | 323 | 1 |
| Variance since December 2015 | 21.9% | 1 |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

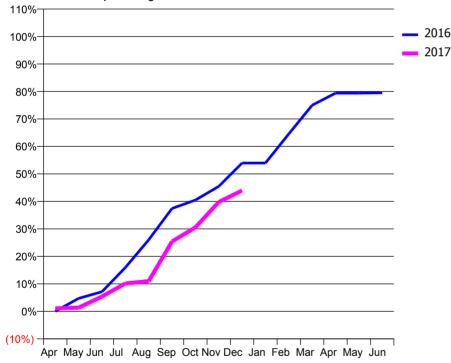
Carry forward general activity (UDA)

Baseline contract value

2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | |
|-----------------------------------|------|------|--|
| Month | 2016 | 2017 | |
| April | 0 | 9 | |
| May | 39 | 11 | |
| June | 59 | 45 | |
| July | 131 | 84 | |
| August | 215 | 91 | |
| September | 309 | 210 | |
| October | 334 | 252 | |
| November | 375 | 328 | |
| December | 445 | 363 | |
| January | 445 | | |
| February | 533 | | |
| March | 619 | | |
| April | 655 | | |
| May | 655 | | |
| June | 656 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 251 | 4.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 10 | 64 | 15.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 164 | 251 | 65.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 41 | 64 | 64.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 8 | 274 | 2.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 274 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 274 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



905

0 0

0

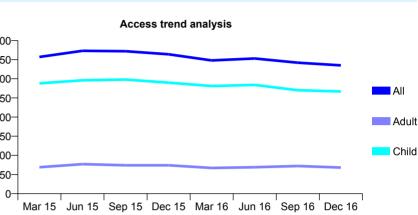
£19,610.99

Q56 - Vital Signs At a Glance Contract Report for 631647/0001 - December 2016

| Name or company name | MR RP BANDENBURG |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 364 | |
| Quarter ending March 2016 | 348 | \downarrow |
| Quarter ending June 2016 | 353 | \rightarrow |
| Quarter ending September 2016 | 342 | \downarrow |
| Quarter ending December 2016 | 335 | \downarrow |
| Variance since December 2015 | (8.0%) | \downarrow |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

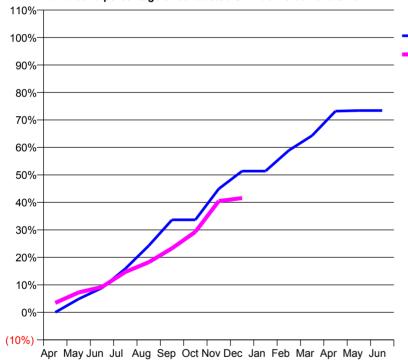
Baseline contract value

2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | |
|-----------------------------------|------|------|--|
| Month | 2016 | 2017 | |
| April | 0 | 31 | |
| Мау | 44 | 66 | |
| June | 80 | 84 | |
| July | 144 | 133 | |
| August | 219 | 165 | |
| September | 305 | 211 | |
| October | 305 | 265 | |
| November | 407 | 366 | |
| December | 465 | 376 | |
| January | 465 | | |
| February | 533 | | |
| March | 582 | | |
| April | 662 | | |
| Мау | 664 | | |
| June | 664 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 338 | 8.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 25 | 12.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 216 | 338 | 63.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 15 | 25 | 60.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 7 | 301 | 2.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 301 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 301 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



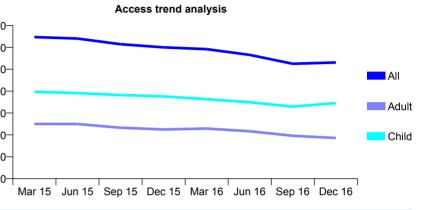
Q56 - Vital Signs At a Glance Contract Report for 636096/0001 - December 2016

| Name or company name | MR SG NICOLL |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

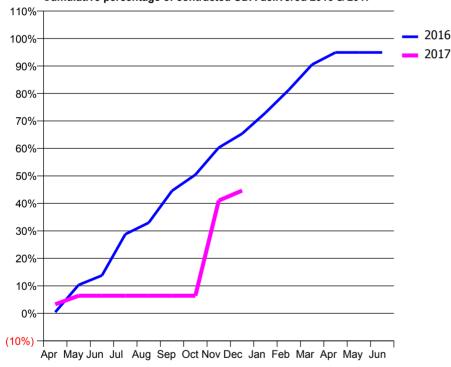
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 1,200 | |
| Quarter ending March 2016 | 1,184 | \downarrow |
| Quarter ending June 2016 | 1,131 | \downarrow |
| Quarter ending September 2016 | 1,050 | \downarrow |
| Quarter ending December 2016 | 1,062 | \rightarrow |
| Variance since December 2015 | (11.5%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 2,882 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £79,281.11 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 8 95 185 May 186 June 248 185 July 518 185 August 593 185 September 803 185 October 908 185 November 1,085 1,182 December 1,176 1,287 January 1,313 February 1,463 1,629 March April 1,708 May 1,708 June 1,708

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 768 | 5.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 10 | 188 | 5.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 428 | 768 | 55.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 103 | 188 | 54.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 6 | 897 | 0.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 897 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 897 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



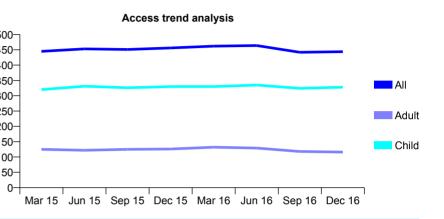
Q56 - Vital Signs At a Glance Contract Report for 639214/0001 - December 2016

| Name or company name | MISS CA NEVILLE |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

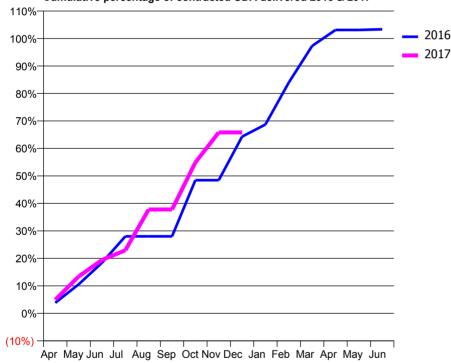
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 456 | |
| Quarter ending March 2016 | 462 | \rightarrow |
| Quarter ending June 2016 | 464 | \rightarrow |
| Quarter ending September 2016 | 442 | \downarrow |
| Quarter ending December 2016 | 444 | \rightarrow |
| Variance since December 2015 | (2.6%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 865 |
|---|------------|
| Carry forward general activity (UDA) | -17 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £20,988.55 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 33 43 116 May 91 June 159 168 July 242 198 242 327 August September 242 327 October 419 475 November 419 569 December 556 569 January 594 February 726 March 842 April 892 May 892 June 894

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 377 | 9.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 61 | 8.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225 | 377 | 59.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 28 | 61 | 45.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 12 | 398 | 3.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 398 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 398 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



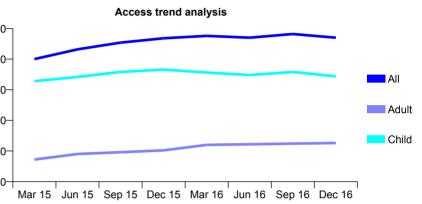
Q56 - Vital Signs At a Glance Contract Report for 644072/0001 - December 2016

| Name or company name | MR A BROWN |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2014 |
| Contract end date | |

ACCESS*

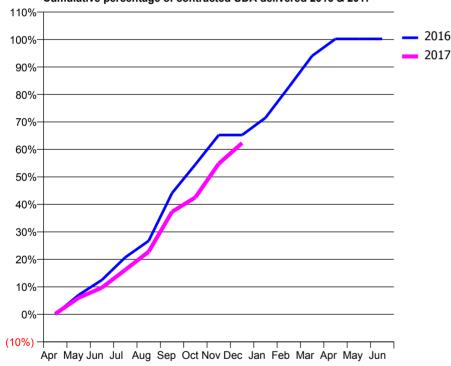
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 234 | |
| Quarter ending March 2016 | 238 | \rightarrow |
| Quarter ending June 2016 | 235 | \downarrow |
| Quarter ending September 2016 | 241 | 1 |
| Quarter ending December 2016 | 235 | \downarrow |
| Variance since December 2015 | 0.4% | \rightarrow |

| 550 |
|------------|
| -1 |
| 0 |
| 0 |
| £11,121.91 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | | | |
|-----------|-----------------------------------|------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | 0 | 1 | | | |
| Мау | 39 | 33 | | | |
| June | 69 | 53 | | | |
| July | 114 | 89 | | | |
| August | 147 | 125 | | | |
| September | 243 | 205 | | | |
| October | 300 | 234 | | | |
| November | 359 | 301 | | | |
| December | 359 | 343 | | | |
| January | 393 | | | | |
| February | 455 | | | | |
| March | 517 | | | | |
| April | 551 | | | | |
| Мау | 551 | | | | |
| June | 551 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 229 | 4.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 11 | 48 | 22.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168 | 229 | 73.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 29 | 48 | 60.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 14 | 245 | 5.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 245 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 245 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



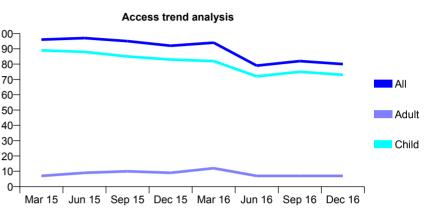
Q56 - Vital Signs At a Glance Contract Report for 644420/0001 - December 2016

| Name or company name | MRS JM BELSHAM |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

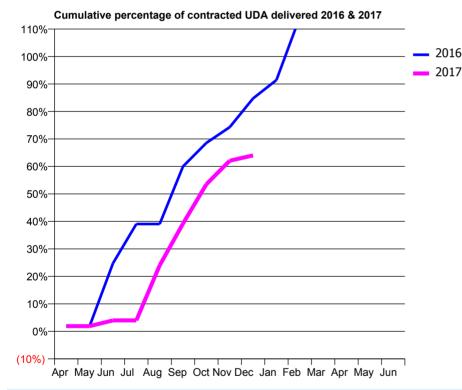
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 92 | |
| Quarter ending March 2016 | 94 | 1 |
| Quarter ending June 2016 | 79 | \downarrow |
| Quarter ending September 2016 | 82 | 1 |
| Quarter ending December 2016 | 80 | \downarrow |
| Variance since December 2015 | (13.0%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 105 |
|---|-----------|
| Carry forward general activity (UDA) | -2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,860.03 |
| | |



ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 2 2 2 2 May June 26 4 July 41 4 August 41 25 September 63 41 October 72 56 November 78 65 67 December 89 January 96 February 120 March 126 April 130 May 140 June 140

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 64 | 1.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 3 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 38 | 64 | 59.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 3 | 66.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1 | 55 | 1.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 55 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 55 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



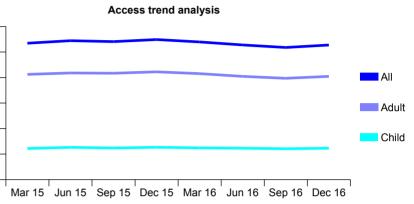
Q56 - Vital Signs At a Glance Contract Report for 644668/0001 - December 2016

| Name or company name | MRS JM GEANEY |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

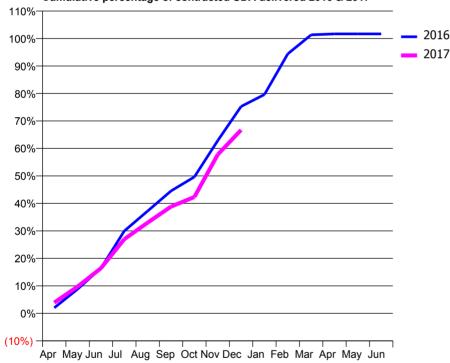
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 5,490 | |
| Quarter ending March 2016 | 5,396 | \downarrow |
| Quarter ending June 2016 | 5,276 | \downarrow |
| Quarter ending September 2016 | 5,177 | \downarrow |
| Quarter ending December 2016 | 5,274 | \rightarrow |
| Variance since December 2015 | (3.9%) | \downarrow |

| 11,118 |
|-------------|
| -186 |
| 0 |
| 0 |
| £250,054.13 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 224 436 980 1,084 May June 1,830 1,828 July 3,332 3,001 August 4,141 3,672 September 4,952 4,318 October 5,518 4,706 November 6,987 6,422 7,419 December 8.368 January 8,851 February 10,496 11,265 March April 11,304 May 11,304 June 11,304

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 1,320 | 4.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 394 | 3,664 | 10.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 870 | 1,320 | 65.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,868 | 3,664 | 51.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 186 | 4,164 | 4.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 4,164 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 4,164 | 1.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |



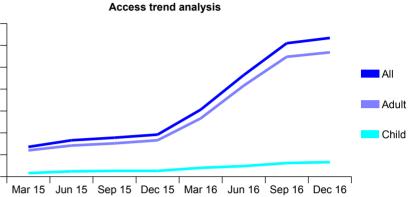
Q56 - Vital Signs At a Glance Contract Report for 648558/0001 - December 2016

| Name or company name | MISS K RUSTAGE |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

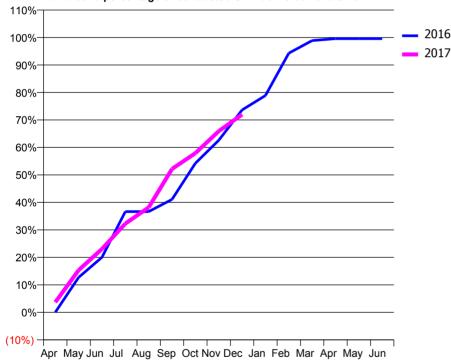
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 96 | |
| Quarter ending March 2016 | 153 | 1 |
| Quarter ending June 2016 | 232 | 1 |
| Quarter ending September 2016 | 305 | 1 |
| Quarter ending December 2016 | 317 | 1 |
| Variance since December 2015 | 230.2% | 1 |

| 16/17 Contracted general activity (UDA) | 1,414 |
|---|------------|
| Carry forward general activity (UDA) | 6 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,994.24 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 52 217 May 180 June 283 326 July 518 456 August 518 540 September 581 738 October 767 819 November 885 932 1,018 December 1,041 January 1,115 February 1,333 March 1,398 1,408 April May 1,408 June 1,408

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 44 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 6 | 351 | 1.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 44 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3 | 351 | 0.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 5 | 389 | 1.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 389 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 389 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



259

0 0

0

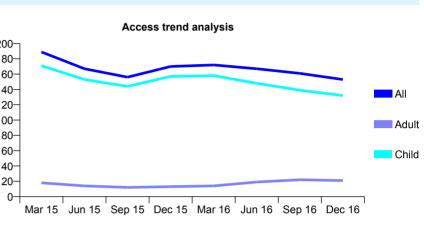
£5,914.02

Q56 - Vital Signs At a Glance Contract Report for 657409/0001 - December 2016

| Name or company name | MR JS FROST |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 170 | |
| Quarter ending March 2016 | 172 | \rightarrow |
| Quarter ending June 2016 | 167 | \downarrow |
| Quarter ending September 2016 | 161 | \downarrow |
| Quarter ending December 2016 | 153 | \downarrow |
| Variance since December 2015 | (10.0%) | \downarrow |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

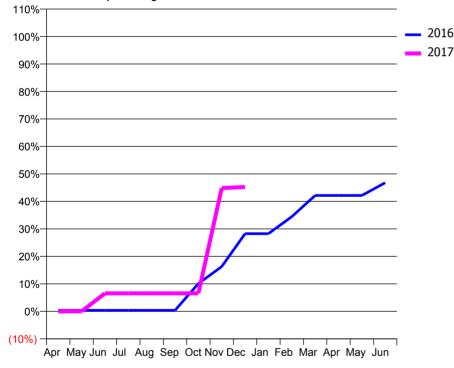
Carry forward general activity (UDA)

Baseline contract value

2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month | 2016 | 2017 |
| April | 1 | 0 |
| May | 1 | 0 |
| June | 1 | 17 |
| July | 1 | 17 |
| August | 1 | 17 |
| September | 1 | 17 |
| October | 26 | 17 |
| November | 42 | 116 |
| December | 73 | 117 |
| January | 73 | |
| February | 89 | |
| March | 109 | |
| April | 109 | |
| May | 109 | |
| June | 121 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 109 | 5.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 4 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 52 | 109 | 47.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 4 | 50.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 6 | 94 | 6.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 94 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 94 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



-51 0

0

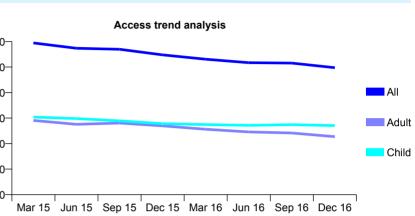
£83,057.17

Q56 - Vital Signs At a Glance Contract Report for 657719/0001 - December 2016

| Name or company name | MR IS MALHERBE |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 1,095 | |
| Quarter ending March 2016 | 1,061 | \downarrow |
| Quarter ending June 2016 | 1,034 | \downarrow |
| Quarter ending September 2016 | 1,031 | \rightarrow |
| Quarter ending December 2016 | 995 | \downarrow |
| Variance since December 2015 | (9.1%) | \downarrow |
| | | |



16/17 Contracted general activity (UDA)

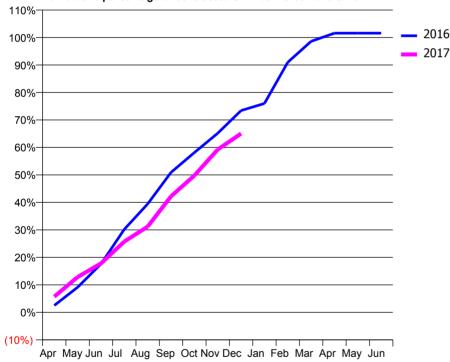
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | 80 | 183 |
| Мау | 292 | 411 |
| June | 564 | 570 |
| July | 967 | 824 |
| August | 1,262 | 998 |
| September | 1,630 | 1,351 |
| October | 1,860 | 1,593 |
| November | 2,086 | 1,896 |
| December | 2,349 | 2,082 |
| January | 2,432 | |
| February | 2,911 | |
| March | 3,156 | |
| April | 3,251 | |
| Мау | 3,251 | |
| June | 3,251 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 663 | 5.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 69 | 408 | 16.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 454 | 663 | 68.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 260 | 408 | 63.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 59 | 1,019 | 5.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,019 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 1,019 | 1.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



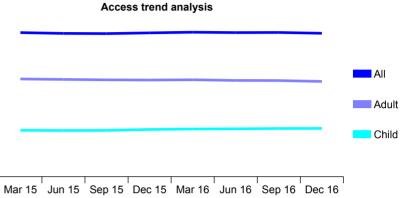
Q56 - Vital Signs At a Glance Contract Report for 659606/0002 - December 2016

| Name or company name | MR RM WADHWANI |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

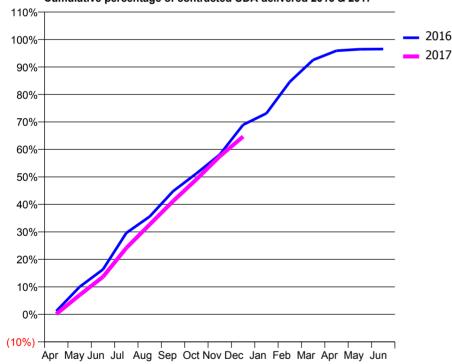
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter anding December 2015 | 15.020 | | 16,000 |
| Quarter ending December 2015 | 15,020 | | 14,000- |
| Quarter ending March 2016 | 15,091 | \rightarrow | 12,000- |
| | | | 10,000- |
| Quarter ending June 2016 | 15,048 | \rightarrow | 8,000- |
| Quarter ending September 2016 | 15.060 | \rightarrow | 6,000- |
| Quarter ending September 2010 | 15,000 | | 4,000- |
| Quarter ending December 2016 | 14,979 | \rightarrow | 2,000- |
| Variance since December 2015 | (0.3%) | \rightarrow | 0+ |
| | | | |

| 16/17 Contracted general activity (UDA) | 31,500 |
|---|-------------|
| Carry forward general activity (UDA) | 1,092 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £900,258.57 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 368 35 2,210 May 3,151 June 5,146 4,303 July 9,331 7,610 11,207 10,290 August September 14,108 12,966 October 16,143 15,465 November 18,306 18,102 20,375 December 21,722 January 23,037 February 26,654 March 29,159 April 30,217 May 30,381 June 30.408

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 518 | 5,612 | 9.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,136 | 8,900 | 12.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,854 | 5,612 | 50.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,683 | 8,900 | 41.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,052 | 13,051 | 8.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 13,051 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 13,051 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 18 | 83.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 18 | 50.0% | 86.7% | 89.2% | 88.8% |



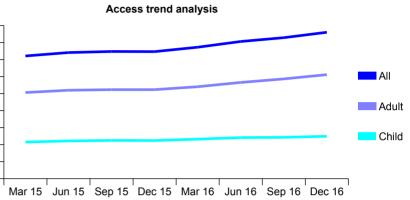
Q56 - Vital Signs At a Glance Contract Report for 659606/0006 - December 2016

| Name or company name | MR RM WADHWANI |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/12/2007 |
| Contract end date | |

ACCESS*

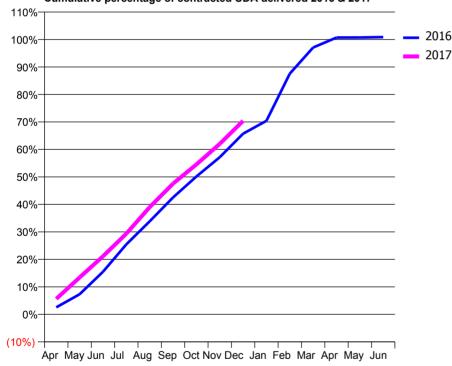
| Patients seen in 24 months | Total | Change since previous quarter |
|------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 3,733 | |
| Quarter ending March 2016 | 3,861 | 1 |
| Quarter ending June 2016 | 4,031 | 1 |
| uarter ending September 2016 | 4,143 | 1 |
| Quarter ending December 2016 | 4,300 | 1 |
| Variance since December 2015 | 15.2% | 1 |

| 16/17 Contracted general activity (UDA) | 10,000 |
|---|-------------|
| Carry forward general activity (UDA) | -87 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £246,704.67 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 257 565 May 732 1,344 June 1,549 2,112 July 2,547 2,936 August 3,385 3,901 September 4,252 4,756 October 5,015 5,455 November 5,715 6,200 6.574 7,038 December January 7,040 February 8,757 9,709 March April 10,071 May 10,073 10,087 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 1,422 | 5.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 395 | 3,228 | 12.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 908 | 1,422 | 63.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,840 | 3,228 | 57.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 301 | 4,408 | 6.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 4,408 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 4,408 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 86.7% | 89.2% | 88.8% |



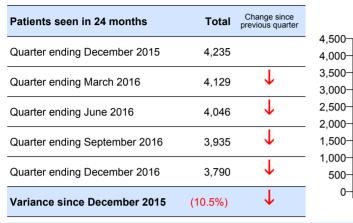
-202

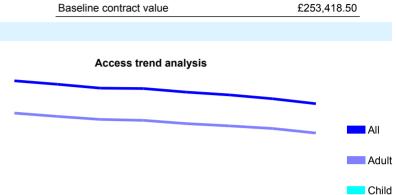
0

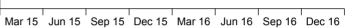
Q56 - Vital Signs At a Glance Contract Report for 664197/0003 - December 2016

| Name or company name | St Faiths Dental |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*







16/17 Contracted general activity (UDA)

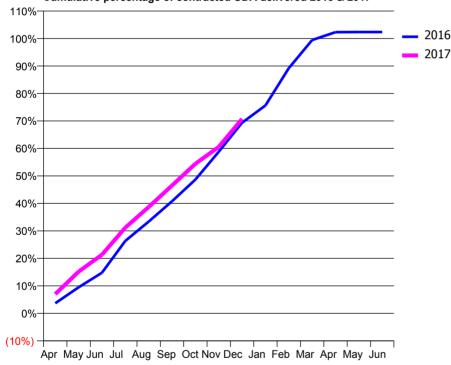
Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 371 707 May 956 1,530 June 1,491 2,151 July 2,658 3,146 3,365 3,901 August September 4,688 4,111 5,486 October 4,907 November 5,926 6,106 December 6.992 7,132 7,625 January 8,994 February March 10,025 10,314 April May 10,318 10,318 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 714 | 5.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 295 | 2,387 | 12.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 272 | 714 | 38.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,093 | 2,387 | 45.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 276 | 2,977 | 9.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,977 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 2,977 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



-125

£160,374.58

0

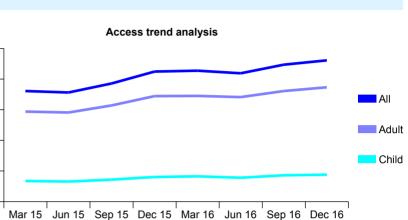
0

Q56 - Vital Signs At a Glance Contract Report for 673358/0001 - December 2016

| Name or company name | MISS SM WEINACHT |
|----------------------|------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 2,124 | |
| Quarter ending March 2016 | 2,138 | \rightarrow |
| Quarter ending June 2016 | 2,095 | \downarrow |
| Quarter ending September 2016 | 2,236 | 1 |
| Quarter ending December 2016 | 2,307 | 1 |
| Variance since December 2015 | 8.6% | 1 |



16/17 Contracted general activity (UDA)

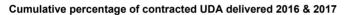
Carry forward orthodontic activity (UOA)

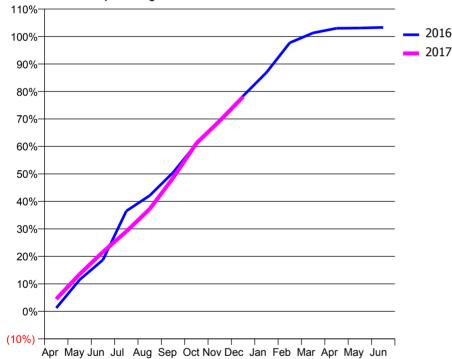
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





| | Adjusted Scheduled Activity (UDA) | | | | | |
|-----------|-----------------------------------|-------|--|--|--|--|
| Month | 2016 | 2017 | | | | |
| April | 77 | 280 | | | | |
| May | 720 | 846 | | | | |
| June | 1,175 | 1,356 | | | | |
| July | 2,290 | 1,823 | | | | |
| August | 2,642 | 2,334 | | | | |
| September | 3,165 | 3,042 | | | | |
| October | 3,821 | 3,833 | | | | |
| November | 4,363 | 4,345 | | | | |
| December | 4,913 | 4,893 | | | | |
| January | 5,449 | | | | | |
| February | 6,127 | | | | | |
| March | 6,353 | | | | | |
| April | 6,457 | | | | | |
| May | 6,463 | | | | | |
| June | 6,477 | | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 513 | 3.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 163 | 2,007 | 8.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 262 | 513 | 51.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 878 | 2,007 | 43.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 163 | 2,454 | 6.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 2,454 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 2,454 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 86.7% | 89.2% | 88.8% |



447

0 0

0

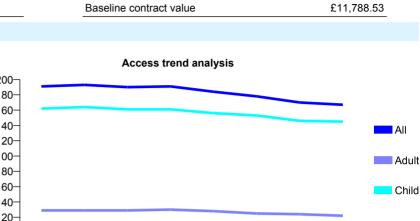
Q56 - Vital Signs At a Glance Contract Report for 674265/0001 - December 2016

0-

| Name or company name | MR PT HUMPHREY |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 191 | |
| Quarter ending March 2016 | 184 | \downarrow |
| Quarter ending June 2016 | 178 | \downarrow |
| Quarter ending September 2016 | 170 | \downarrow |
| Quarter ending December 2016 | 167 | \downarrow |
| Variance since December 2015 | (12.6%) | \downarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

2016

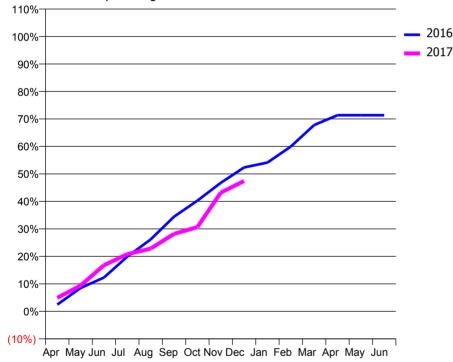
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 11 22 May 38 42 June 55 75 July 89 93 117 102 August September 154 126 October 137 180 November 209 193 December 234 212 January 242 February 268 303 March April 319 May 319 319 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 172 | 3.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 5 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 130 | 172 | 75.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4 | 5 | 80.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 163 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 163 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 163 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



0

0

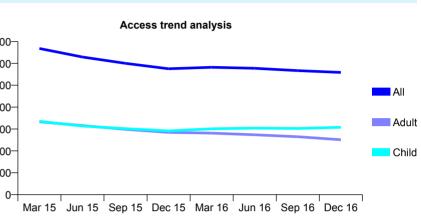
£89,801.76

Q56 - Vital Signs At a Glance Contract Report for 676934/0001 - December 2016

| Name or company name | MR C DE LUCCHI |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 1,151 | |
| Quarter ending March 2016 | 1,164 | \rightarrow |
| Quarter ending June 2016 | 1,155 | \rightarrow |
| Quarter ending September 2016 | 1,134 | \downarrow |
| Quarter ending December 2016 | 1,117 | \downarrow |
| Variance since December 2015 | (3.0%) | \downarrow |



16/17 Contracted general activity (UDA)

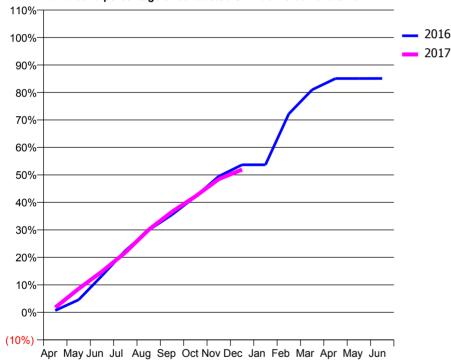
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 27 70 337 May 180 June 523 583 July 881 855 1,173 1,180 August September 1,395 1,437 October 1,652 1,656 November 1,943 1,903 2,038 December 2.107 January 2,107 February 2,834 3,179 March April 3,339 May 3,339 3,340 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 675 | 7.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 110 | 459 | 24.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392 | 675 | 58.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 242 | 459 | 52.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 97 | 1,068 | 9.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,068 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,068 | 0.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



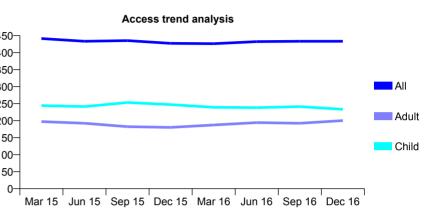
Q56 - Vital Signs At a Glance Contract Report for 729159/0001 - December 2016

| Name or company name | MRS AM RAE |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

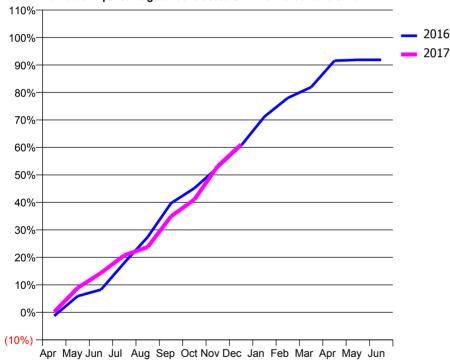
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 427 | |
| Quarter ending March 2016 | 426 | \rightarrow |
| Quarter ending June 2016 | 432 | \rightarrow |
| Quarter ending September 2016 | 433 | \rightarrow |
| Quarter ending December 2016 | 433 | \rightarrow |
| Variance since December 2015 | 1.4% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 612 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 999 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £77,796.52 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -8 1 May 36 54 June 51 88 July 110 127 August 168 145 September 243 214 October 251 276 November 323 325 374 December 371 January 436 February 477 March 501 April 560 May 562 562 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 303 | 3.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 10 | 124 | 8.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 111 | 303 | 36.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 38 | 124 | 30.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 20 | 266 | 7.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 266 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 266 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



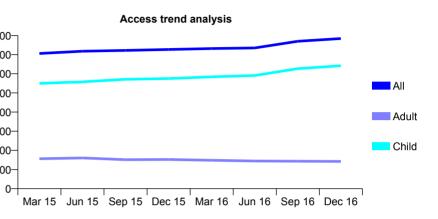
Q56 - Vital Signs At a Glance Contract Report for 731692/0001 - December 2016

| Name or company name | MR MC ACKERMAN |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

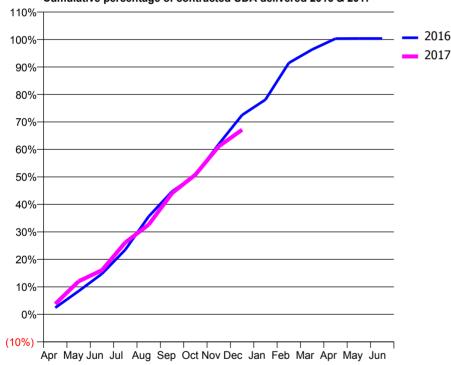
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 727 | |
| Quarter ending March 2016 | 732 | \rightarrow |
| Quarter ending June 2016 | 735 | \rightarrow |
| Quarter ending September 2016 | 770 | 1 |
| Quarter ending December 2016 | 784 | \rightarrow |
| Variance since December 2015 | 7.8% | 1 |

| 1,721 |
|------------|
| -6 |
| 0 |
| 0 |
| £35,563.50 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 42 65 207 May 146 June 254 277 July 405 451 August 613 561 September 769 759 October 871 875 November 1,066 1,052 1,156 December 1,248 January 1,344 February 1,574 1,658 March April 1,726 1,727 May June 1,727

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 745 | 5.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 92 | 5.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 506 | 745 | 67.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 73 | 92 | 79.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 35 | 791 | 4.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 791 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 791 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |



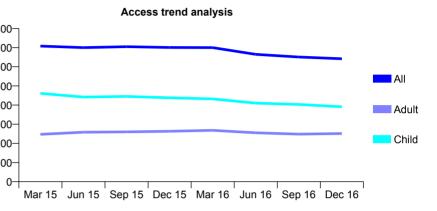
Q56 - Vital Signs At a Glance Contract Report for 732184/0001 - December 2016

| Name or company name | Mr PK McMenemy |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 701 | |
| Quarter ending March 2016 | 700 | \rightarrow |
| Quarter ending June 2016 | 665 | \downarrow |
| Quarter ending September 2016 | 651 | \downarrow |
| Quarter ending December 2016 | 642 | \downarrow |
| Variance since December 2015 | (8.4%) | \downarrow |

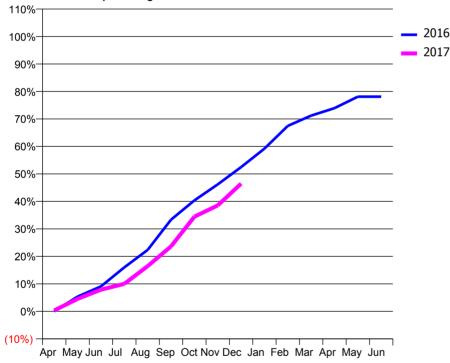
| 16/17 Contracted general activity (UDA) | 1,100 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £28,891.83 |



2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 4 May 59 50 June 100 87 July 176 110 August 246 181 September 367 260 October 444 379 November 508 424 December 577 511 January 651 February 742 783 March April 813 May 859 June 859

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 413 | 4.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 127 | 0.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224 | 413 | 54.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 57 | 127 | 44.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 456 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 456 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 456 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



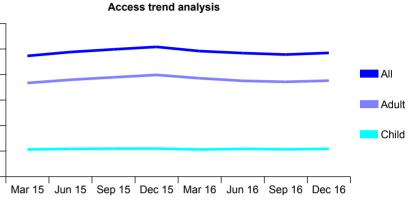
Q56 - Vital Signs At a Glance Contract Report for 732524/0001 - December 2016

| Name or company name | MR PG MULLINS |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |
| | |

ACCESS*

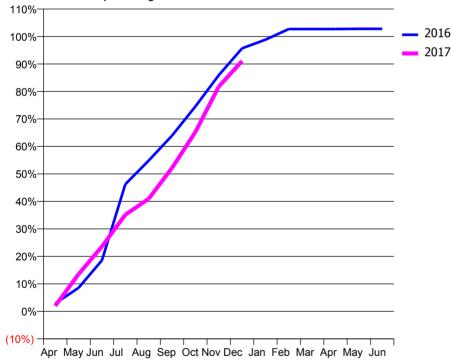
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,542 | |
| Quarter ending March 2016 | 2,460 | \downarrow |
| Quarter ending June 2016 | 2,420 | \downarrow |
| Quarter ending September 2016 | 2,391 | \downarrow |
| Quarter ending December 2016 | 2,424 | \rightarrow |
| Variance since December 2015 | (4.6%) | \downarrow |

| 5,240 |
|-------------|
| -105 |
| 0 |
| 0 |
| £167,727.71 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 151 105 May 450 711 June 973 1,236 July 2,423 1,843 August 2,874 2,146 September 3,350 2,735 October 3,906 3,418 November 4,500 4,284 5,014 4,772 December January 5,178 February 5,382 5,382 March April 5,382 May 5,386 June 5,386

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 65 | 809 | 8.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 559 | 1,963 | 28.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 555 | 809 | 68.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 821 | 1,963 | 41.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 160 | 2,768 | 5.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 2,768 | 4.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 2,768 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 86.7% | 89.2% | 88.8% |



441

-9 0

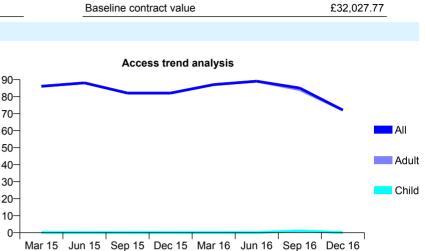
0

Q56 - Vital Signs At a Glance Contract Report for 732524/0002 - December 2016

| Name or company name | MR PG MULLINS |
|----------------------|---------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 18/05/2006 |
| Contract end date | 31/03/2020 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 82 | |
| Quarter ending March 2016 | 87 | 1 |
| Quarter ending June 2016 | 89 | 1 |
| Quarter ending September 2016 | 85 | \downarrow |
| Quarter ending December 2016 | 72 | \downarrow |
| Variance since December 2015 | (12.2%) | \downarrow |

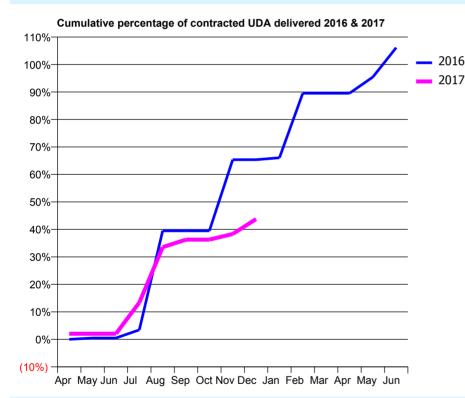


16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 9 2 9 May June 2 9 July 15 59 174 148 August September 174 160 October 174 160 November 288 169 December 288 193 January 291 February 395 395 March April 395 May 421 468 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 28 | 3.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 28 | 7.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 19 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 19 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 19 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



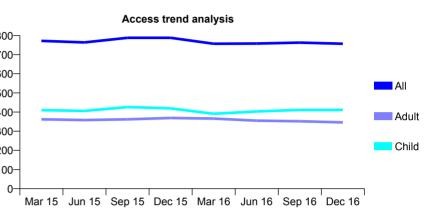
Q56 - Vital Signs At a Glance Contract Report for 736619/0001 - December 2016

| Name or company name | MR DB BUCHANAN |
|----------------------|-------------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2010 |
| Contract end date | 31/03/2018 |

ACCESS*

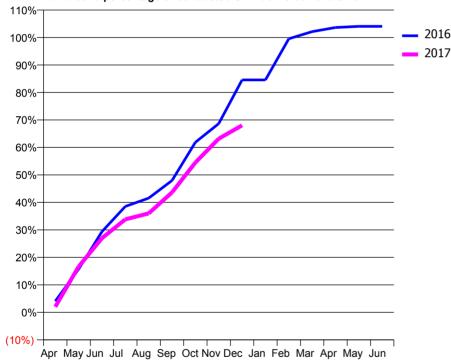
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 788 | |
| Quarter ending March 2016 | 757 | \downarrow |
| Quarter ending June 2016 | 758 | \rightarrow |
| Quarter ending September 2016 | 763 | \rightarrow |
| Quarter ending December 2016 | 757 | \rightarrow |
| Variance since December 2015 | (3.9%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 1,628 |
|---|-------------|
| Carry forward general activity (UDA) | -33 |
| 16/17 Contracted orthodontic activity (UOA) | 1,257 |
| Carry forward orthodontic activity (UOA) | -25 |
| Baseline contract value | £126,117.41 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 66 33 May 256 271 June 478 440 July 627 551 677 586 August September 781 711 October 1,007 887 November 1,118 1,028 1,377 1,108 December January 1,377 February 1,620 1,663 March 1,687 April May 1,694 June 1,694

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 600 | 12.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 200 | 4.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323 | 600 | 53.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 82 | 200 | 41.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 33 | 693 | 4.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 693 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 693 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



Q56 - Vital Signs At a Glance Contract Report for 740233/0001 - December 2016

| Name or company name | MR ML CROWE |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

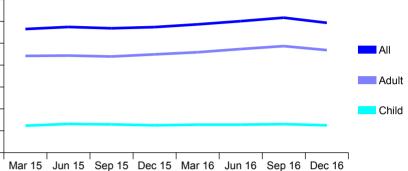
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 1,148 | |
| Quarter ending March 2016 | 1,173 | 1 |
| Quarter ending June 2016 | 1,202 | 1 |
| Quarter ending September 2016 | 1,234 | 1 |
| Quarter ending December 2016 | 1,187 | \downarrow |
| Variance since December 2015 | 3.4% | 1 |

| (|
|------------|
| |
| £87,945.17 |
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| |

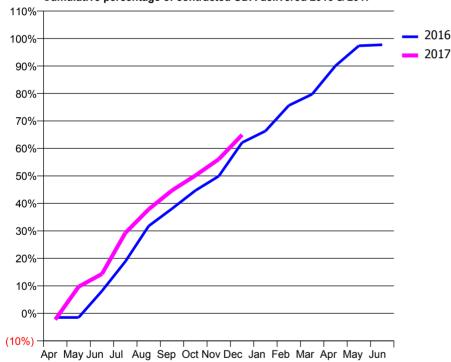
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Activity (UDA) | | | | |
|-----------|-----------------------------------|-------|--|--|--|
| Month | 2016 | 2017 | | | |
| April | -54 | -81 | | | |
| Мау | -54 | 344 | | | |
| June | 289 | 509 | | | |
| July | 669 | 1,038 | | | |
| August | 1,127 | 1,343 | | | |
| September | 1,351 | 1,587 | | | |
| October | 1,585 | 1,778 | | | |
| November | 1,770 | 1,989 | | | |
| December | 2,204 | 2,304 | | | |
| January | 2,353 | | | | |
| February | 2,682 | | | | |
| March | 2,828 | | | | |
| April | 3,195 | | | | |
| Мау | 3,453 | | | | |
| June | 3,466 | | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 184 | 5.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 54 | 702 | 7.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 24 | 184 | 13.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 135 | 702 | 19.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 161 | 726 | 22.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 726 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 726 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 86.7% | 89.2% | 88.8% |



340 -7

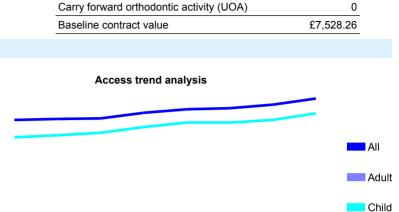
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Q56 - Vital Signs At a Glance Contract Report for 740985/0001 - December 2016

| Name or company name | MR B WILKINSON |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 268 | |
| Quarter ending March 2016 | 275 | 1 |
| Quarter ending June 2016 | 277 | \rightarrow |
| Quarter ending September 2016 | 284 | 1 |
| Quarter ending December 2016 | 296 | 1 |
| Variance since December 2015 | 10.4% | 1 |





2016

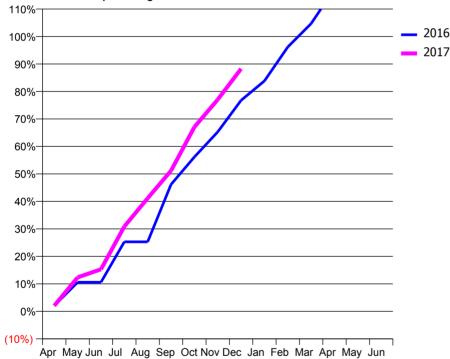
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 7 7 May 36 42 June 36 52 July 86 105 86 140 August September 157 174 October 228 191 November 222 262 December 261 300 January 285 February 327 March 356 April 399 May 407 407 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 287 | 7.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 3 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 171 | 287 | 59.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3 | 3 | 100.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 249 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 249 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 249 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



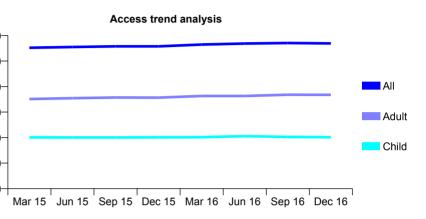
Q56 - Vital Signs At a Glance Contract Report for 741965/0001 - December 2016

| Name or company name | MR SR ELPHICK |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

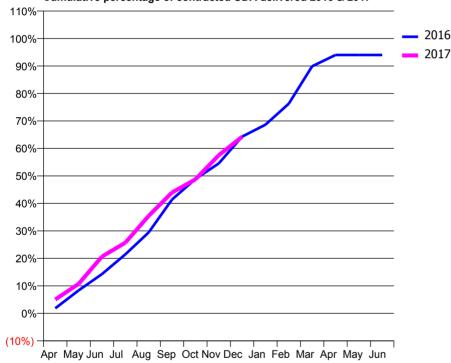
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 1,115 | |
| Quarter ending March 2016 | 1,129 | \rightarrow |
| Quarter ending June 2016 | 1,137 | \rightarrow |
| Quarter ending September 2016 | 1,141 | \rightarrow |
| Quarter ending December 2016 | 1,138 | \rightarrow |
| Variance since December 2015 | 2.1% | 1 |

| 16/17 Contracted general activity (UDA) | 3,200 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,503.91 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 58 161 May 268 344 June 457 661 July 687 823 August 942 1,135 September 1,325 1,407 October 1,563 1,560 November 1,746 1,841 2.058 2,056 December January 2,197 February 2,441 2,877 March April 3,008 May 3,008 June 3,008

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 478 | 6.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 124 | 845 | 14.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 312 | 478 | 65.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 532 | 845 | 63.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 73 | 1,254 | 5.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,254 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 1,254 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



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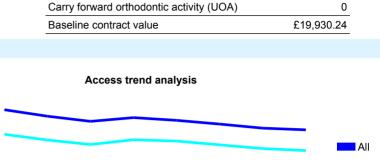
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Q56 - Vital Signs At a Glance Contract Report for 749885/0001 - December 2016

| Name or company name | MR CN TAYLOR |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

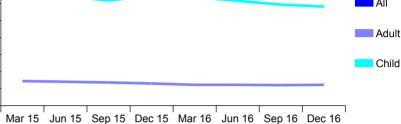
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 388 | |
| Quarter ending March 2016 | 380 | \downarrow |
| Quarter ending June 2016 | 369 | \downarrow |
| Quarter ending September 2016 | 357 | \downarrow |
| Quarter ending December 2016 | 352 | \downarrow |
| Variance since December 2015 | (9.3%) | \downarrow |



16/17 Contracted general activity (UDA)

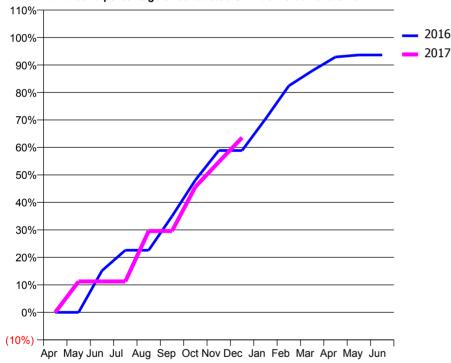
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 0 79 May 0 June 106 79 July 158 79 158 207 August September 245 207 October 320 337 November 412 383 December 412 445 January 492 February 577 March 615 April 650 May 655 655 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 397 | 7.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 20 | 5.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292 | 397 | 73.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 20 | 85.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 10 | 377 | 2.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 377 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 377 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



£499,780.52

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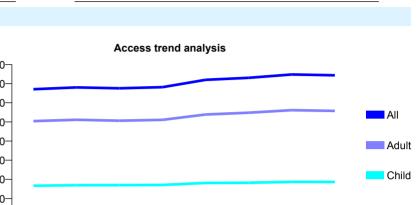
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Q56 - Vital Signs At a Glance Contract Report for 754609/0001 - December 2016

| Name or company name | MISS M DE VOS |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,815 | |
| Quarter ending March 2016 | 7,199 | 1 |
| Quarter ending June 2016 | 7,306 | \rightarrow |
| Quarter ending September 2016 | 7,480 | 1 |
| Quarter ending December 2016 | 7,437 | \rightarrow |
| Variance since December 2015 | 9.1% | 1 |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

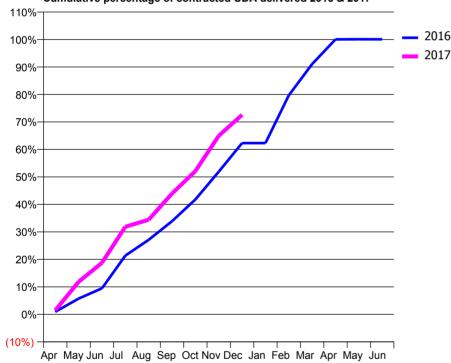
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month | 2016 | 2017 |
| April | 173 | 274 |
| Мау | 1,068 | 2,209 |
| June | 1,767 | 3,501 |
| July | 3,983 | 5,940 |
| August | 5,053 | 6,417 |
| September | 6,317 | 8,192 |
| October | 7,790 | 9,712 |
| November | 9,674 | 12,113 |
| December | 11,616 | 13,534 |
| January | 11,616 | |
| February | 14,850 | |
| March | 16,972 | |
| April | 18,645 | |
| Мау | 18,659 | |
| June | 18,654 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 162 | 2,131 | 7.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 900 | 6,102 | 14.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,407 | 2,131 | 66.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,144 | 6,102 | 51.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 703 | 7,042 | 10.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 46 | 7,042 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 7,042 | 0.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 25 | 27 | 92.6% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 27 | 81.5% | 86.7% | 89.2% | 88.8% |



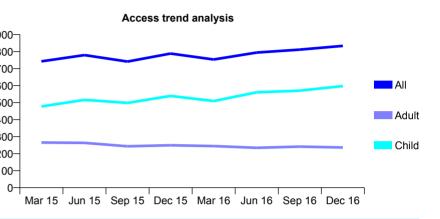
Q56 - Vital Signs At a Glance Contract Report for 761249/0001 - December 2016

| Name or company name | MISS H NGUYEN |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 788 | |
| Quarter ending March 2016 | 753 | \downarrow |
| Quarter ending June 2016 | 794 | 1 |
| Quarter ending September 2016 | 811 | 1 |
| Quarter ending December 2016 | 833 | 1 |
| Variance since December 2015 | 5.7% | 1 |

| 16/17 Contracted general activity (UDA) | 2,042 |
|---|------------|
| Carry forward general activity (UDA) | 16 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £81,226.54 |

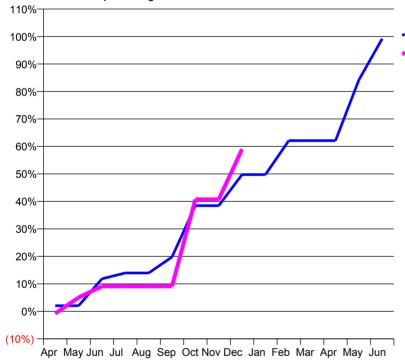


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 42 -16 103 May 42 June 242 187 July 285 187 August 285 187 September 404 187 October 785 832 November 785 832 December 1,016 1,205 January 1,016 February 1,268 1,268 March April 1,268 May 1,719 June 2,026

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 822 | 8.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 63 | 279 | 22.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 430 | 822 | 52.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 145 | 279 | 52.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 28 | 761 | 3.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 761 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 761 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



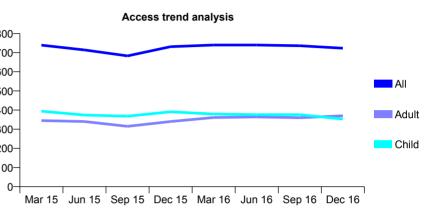
Q56 - Vital Signs At a Glance Contract Report for 762296/0001 - December 2016

| Name or company name | MR BC TOCCA |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2007 |
| Contract end date | |

ACCESS*

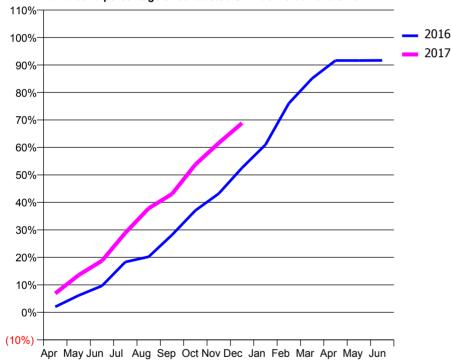
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 731 | |
| Quarter ending March 2016 | 740 | \rightarrow |
| Quarter ending June 2016 | 740 | \rightarrow |
| Quarter ending September 2016 | 736 | \rightarrow |
| Quarter ending December 2016 | 723 | \downarrow |
| Variance since December 2015 | (1.1%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 2,102 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £44,942.15 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 43 145 285 May 129 June 203 394 July 386 608 425 795 August September 592 906 October 779 1,130 November 908 1,295 1,447 December 1,106 January 1,281 February 1,598 1,789 March April 1,926 May 1,926 June 1,927

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 426 | 10.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 110 | 458 | 24.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276 | 426 | 64.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 204 | 458 | 44.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 107 | 793 | 13.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 793 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 793 | 0.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



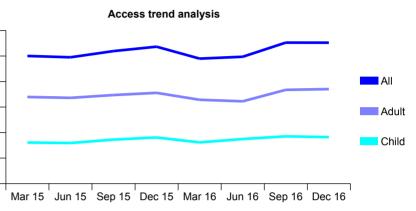
Q56 - Vital Signs At a Glance Contract Report for 763438/0002 - December 2016

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ACCESS*

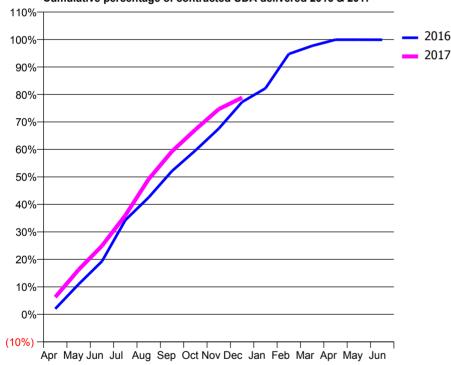
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 2,683 | |
| Quarter ending March 2016 | 2,449 | \downarrow |
| Quarter ending June 2016 | 2,486 | \rightarrow |
| Quarter ending September 2016 | 2,763 | 1 |
| Quarter ending December 2016 | 2,761 | \rightarrow |
| Variance since December 2015 | 2.9% | 1 |

| 16/17 Contracted general activity (UDA) | 6,805 |
|---|-------------|
| Carry forward general activity (UDA) | 7 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £165,054.97 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 138 428 1,106 May 745 June 1,314 1,697 July 2,332 2,451 August 2,896 3,348 September 3,549 4,036 October 4,056 4,573 November 4,599 5,080 5,257 5,366 December January 5,595 February 6,446 March 6,647 April 6,800 May 6,800 June 6,798

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 51 | 1,218 | 4.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 162 | 1,988 | 8.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 614 | 1,218 | 50.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 681 | 1,988 | 34.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 145 | 3,131 | 4.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 3,131 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 3,131 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 86.7% | 89.2% | 88.8% |



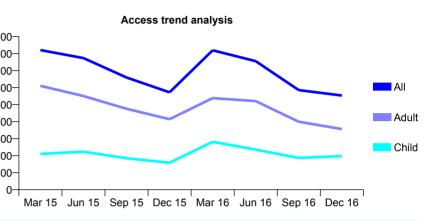
Q56 - Vital Signs At a Glance Contract Report for 763438/0003 - December 2016

| Name or company name | MR M SALEEM |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

ACCESS*

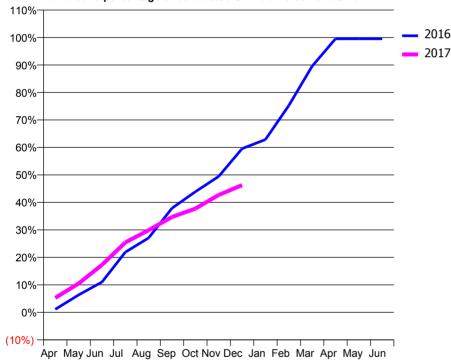
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 572 | |
| Quarter ending March 2016 | 819 | 1 |
| Quarter ending June 2016 | 755 | \downarrow |
| Quarter ending September 2016 | 585 | \downarrow |
| Quarter ending December 2016 | 553 | \downarrow |
| Variance since December 2015 | (3.3%) | \downarrow |

16/17 Contracted general activity (UDA) 3,000 Carry forward general activity (UDA) 14 16/17 Contracted orthodontic activity (UOA) 0 Carry forward orthodontic activity (UOA) 0 Baseline contract value £74,705.35



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | | |
|-----------------------------------|-------|-------|--|--|
| Month | 2016 | 2017 | | |
| April | 33 | 158 | | |
| May | 190 | 315 | | |
| June | 331 | 518 | | |
| July | 657 | 764 | | |
| August | 813 | 897 | | |
| September | 1,137 | 1,041 | | |
| October | 1,317 | 1,133 | | |
| November | 1,484 | 1,282 | | |
| December | 1,787 | 1,389 | | |
| January | 1,886 | | | |
| February | 2,257 | | | |
| March | 2,687 | | | |
| April | 2,986 | | | |
| May | 2,986 | | | |
| June | 2,986 | | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 300 | 7.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 58 | 471 | 12.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 40 | 300 | 13.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 47 | 471 | 10.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 89 | 628 | 14.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 628 | 1.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 628 | 2.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



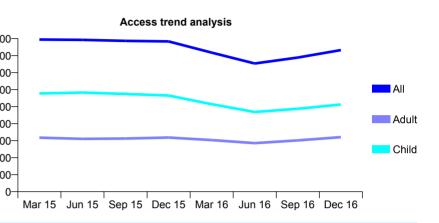
Q56 - Vital Signs At a Glance Contract Report for 767123/0001 - December 2016

| Name or company name | MISS Z WIESE |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

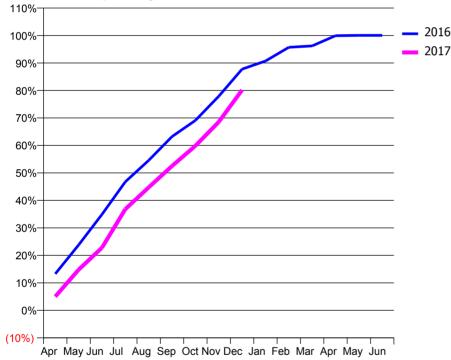
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 883 | |
| Quarter ending March 2016 | 817 | \downarrow |
| Quarter ending June 2016 | 753 | \downarrow |
| Quarter ending September 2016 | 788 | 1 |
| Quarter ending December 2016 | 832 | 1 |
| Variance since December 2015 | (5.8%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 2,160 |
|---|------------|
| Carry forward general activity (UDA) | -1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £82,300.53 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 287 108 319 May 514 June 754 492 July 1,010 795 1,179 966 August September 1,366 1,134 October 1,492 1,293 November 1,682 1,481 1,896 December 1,732 January 1,959 February 2,067 2,078 March April 2,158 May 2,161 June 2,161

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 569 | 7.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 32 | 274 | 11.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238 | 569 | 41.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 104 | 274 | 38.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 38 | 794 | 4.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 794 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 794 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



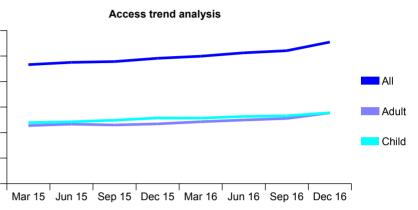
Q56 - Vital Signs At a Glance Contract Report for 767123/0002 - December 2016

| Name or company name | MISS Z WIESE |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

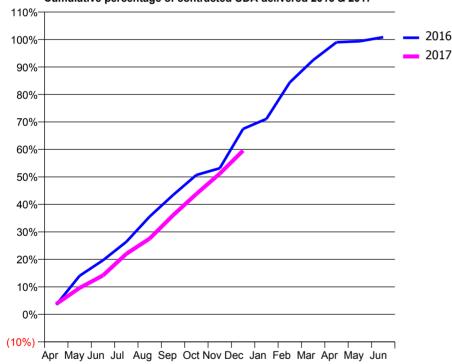
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 2,456 | |
| Quarter ending March 2016 | 2,496 | \rightarrow |
| Quarter ending June 2016 | 2,563 | 1 |
| Quarter ending September 2016 | 2,604 | \rightarrow |
| Quarter ending December 2016 | 2,773 | 1 |
| Variance since December 2015 | 12.9% | 1 |

| 16/17 Contracted general activity (UDA) | 7,400 |
|---|-------------|
| Carry forward general activity (UDA) | -63 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £196,590.74 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 259 280 May 1,039 712 June 1,456 1,047 July 1,953 1,630 August 2,633 2,040 September 3,213 2,667 October 3,753 3,242 November 3,933 3,789 4.994 4.409 December January 5,262 February 6,244 6,844 March April 7,325 7,353 May 7,463 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 60 | 1,300 | 4.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 153 | 1,058 | 14.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 589 | 1,300 | 45.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 435 | 1,058 | 41.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 164 | 2,110 | 7.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,110 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 2,110 | 0.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |



£380,977.90

220

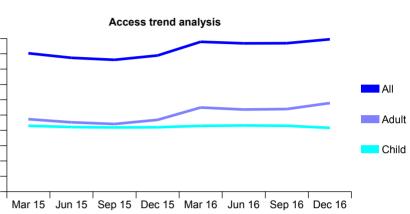
0

Q56 - Vital Signs At a Glance Contract Report for 767123/0003 - December 2016

| Name or company name | MISS Z WIESE |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2007 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

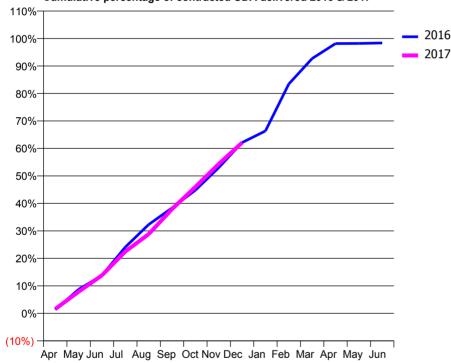
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 179 212 May 1,169 1,056 June 1,855 1,857 July 3,232 3,017 4,329 3,861 August September 5,138 5,084 6,165 October 6,003 November 7,104 7,283 December 8.326 8.324 8,891 January February 11,180 March 12,422 13,153 April May 13,159 13.180 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 174 | 2,280 | 7.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 363 | 2,313 | 15.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,271 | 2,280 | 55.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 994 | 2,313 | 43.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 398 | 4,163 | 9.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 4,163 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 4,163 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



60

1 0

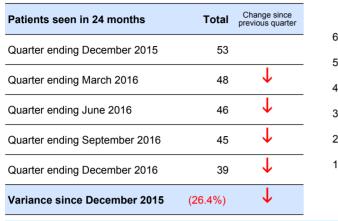
0

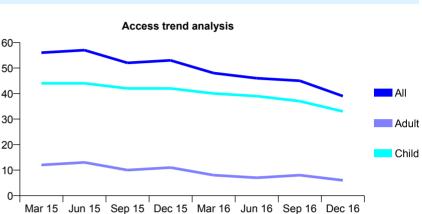
£1,342.33

Q56 - Vital Signs At a Glance Contract Report for 768316/0001 - December 2016

| Name or company name | MR A MOBLI |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

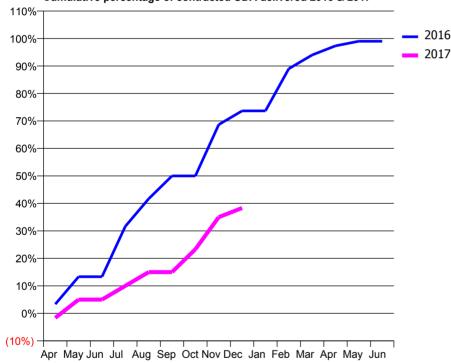
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 2 -1 3 May 8 June 8 3 July 19 6 25 9 August September 30 9 14 October 30 November 41 21 December 44 23 44 January February 53 March 56 April 58 May 59 59 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 25 | 0.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 20 | 25 | 80.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 22 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 22 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 22 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



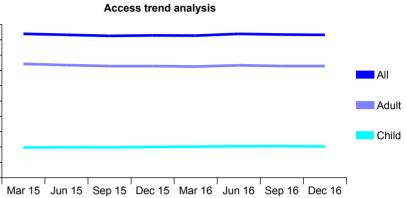
Q56 - Vital Signs At a Glance Contract Report for 771708/0001 - December 2016

| Name or company name | MR AC HUNTER |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2008 |
| Contract end date | |
| | |

ACCESS*

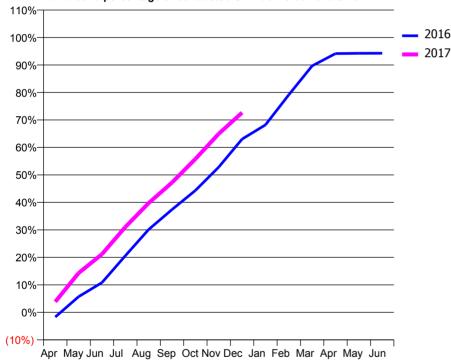
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|-------------------|
| Quarter ending December 2015 | 9,286 | | 10,000- 9,000- |
| Quarter ending March 2016 | 9,274 | \rightarrow | 8,000- 7,000- |
| Quarter ending June 2016 | 9,386 | \rightarrow | 6,000- 5,000- |
| Quarter ending September 2016 | 9,343 | \rightarrow | 4,000- 3,000- |
| Quarter ending December 2016 | 9,324 | \rightarrow | 2,000- 1,000- |
| Variance since December 2015 | 0.4% | \rightarrow | 0+ |

| 24,346 |
|-------------|
| 0 |
| 0 |
| 0 |
| £585,793.86 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -417 939 1,389 3,486 May June 2,635 5,152 July 5,014 7,558 7,338 9,680 August September 9,108 11,500 October 10,798 13,583 November 12,864 15,816 15.344 17,693 December January 16,605 February 19,269 21,831 March April 22,923 May 22,947 June 22.948

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 214 | 2,483 | 8.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,151 | 7,705 | 14.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,425 | 2,483 | 57.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,815 | 7,705 | 49.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 843 | 9,007 | 9.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 107 | 9,007 | 1.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 147 | 9,007 | 1.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | 87.5% | 86.7% | 89.2% | 88.8% |



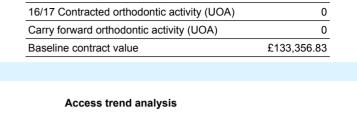
10

Q56 - Vital Signs At a Glance Contract Report for 773840/0001 - December 2016

| Name or company name | MRS JA HASSAN |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

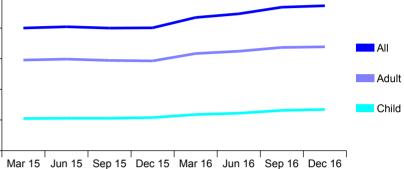
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 2,005 | |
| Quarter ending March 2016 | 2,174 | 1 |
| Quarter ending June 2016 | 2,234 | 1 |
| Quarter ending September 2016 | 2,341 | 1 |
| Quarter ending December 2016 | 2,366 | \rightarrow |
| Variance since December 2015 | 18.0% | 1 |



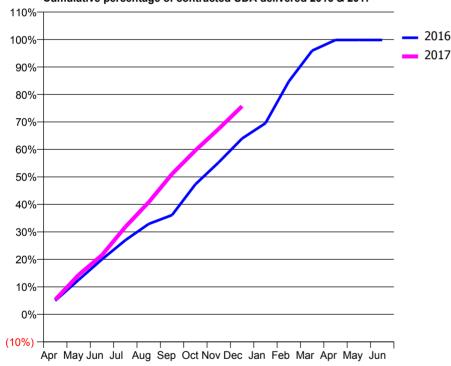
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 299 321 May 753 863 June 1,201 1,294 July 1,618 1,909 1,974 2,447 August September 2,168 3,065 October 2,838 3,578 November 3,318 4,050 3.839 December 4,543 January 4,173 February 5,083 5,757 March April 5,990 May 5,990 5,990 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 790 | 5.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 310 | 1,672 | 18.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 488 | 790 | 61.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 611 | 1,672 | 36.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 246 | 2,349 | 10.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 2,349 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 2,349 | 1.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



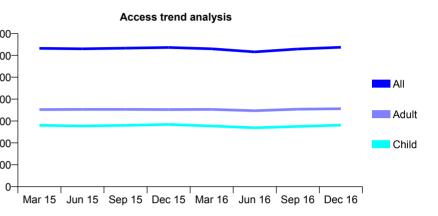
Q56 - Vital Signs At a Glance Contract Report for 800759/0002 - December 2016

| Name or company name | MR D JONES |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/07/2011 |
| Contract end date | |

ACCESS*

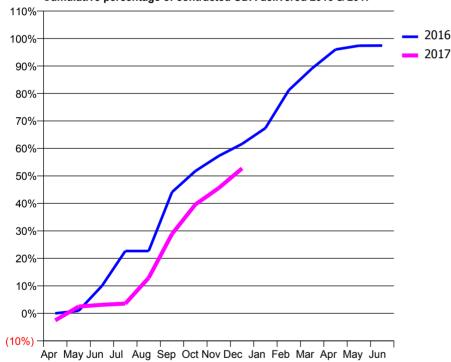
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 636 | |
| Quarter ending March 2016 | 630 | \rightarrow |
| Quarter ending June 2016 | 616 | \downarrow |
| Quarter ending September 2016 | 629 | 1 |
| Quarter ending December 2016 | 637 | \rightarrow |
| Variance since December 2015 | 0.2% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 1,409 |
|---|------------|
| Carry forward general activity (UDA) | 36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,079.79 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 -36 35 May 13 June 141 44 July 319 50 August 319 182 September 621 407 October 730 558 November 807 642 December 869 743 January 950 1,144 February 1,256 March April 1,353 May 1,372 June 1,373

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 302 | 6.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 29 | 336 | 8.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185 | 302 | 61.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 199 | 336 | 59.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1 | 533 | 0.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 533 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 533 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



Q56 - Vital Signs At a Glance Contract Report for 809268/0001 - December 2016

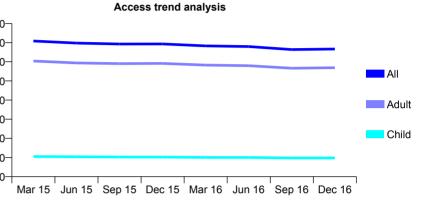
| Name or company name | MR DW FERNS |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,465 | |
| Quarter ending March 2016 | 3,415 | \downarrow |
| Quarter ending June 2016 | 3,397 | \rightarrow |
| Quarter ending September 2016 | 3,319 | \downarrow |
| Quarter ending December 2016 | 3,334 | \rightarrow |
| Variance since December 2015 | (3.8%) | \downarrow |

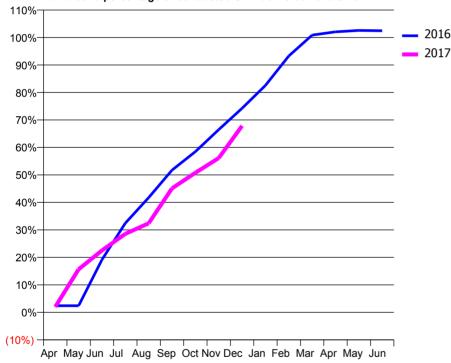
| Carry forward general activity (UDA) | -189 |
|---|-------------|
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £225,897.90 |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 229 189 May 229 1,479 June 1,808 2,125 July 3,062 2,697 3,939 3,058 August September 4,884 4,259 October 5,519 4,792 November 6,274 5,298 7,006 6,405 December January 7,791 February 8,802 9,518 March April 9,632 May 9,678 June 9,666

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 362 | 7.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 386 | 2,388 | 16.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 70 | 362 | 19.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 577 | 2,388 | 24.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 475 | 2,636 | 18.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 2,636 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 2,636 | 1.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 86.7% | 89.2% | 88.8% |



-22

All

Adult

Child

Q56 - Vital Signs At a Glance Contract Report for 812072/0001 - December 2016

| Name or company name | MR JD WITHERLEY |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

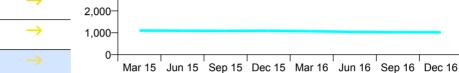
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 6,041 | |
| Quarter ending March 2016 | 6,076 | \rightarrow |
| Quarter ending June 2016 | 5,948 | \downarrow |
| Quarter ending September 2016 | 6,010 | \rightarrow |
| Quarter ending December 2016 | 6,031 | \rightarrow |
| Variance since December 2015 | (0.2%) | \rightarrow |

| 16/17 Contracted orthodontic activity (UOA) | 0 |
|---|-------------|
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £328,603.03 |
| | |
| Access trend analysis | |
| | |
| | |

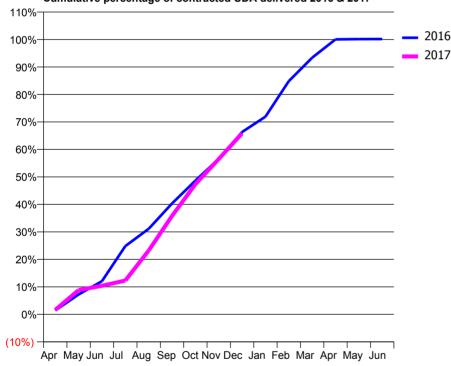
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 205 238 May 1,053 1,284 June 1,753 1,512 July 3,610 1,788 4,522 3,374 August September 5,860 5,203 October 7,067 6,881 November 8,217 8,210 9,565 December 9.636 January 10,448 February 12,327 March 13,566 April 14,532 May 14,549 14,550 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 760 | 3.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 491 | 4,149 | 11.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170 | 760 | 22.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,121 | 4,149 | 27.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 361 | 4,450 | 8.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 4,450 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 4,450 | 2.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



0

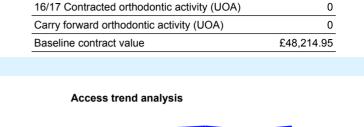
Q56 - Vital Signs At a Glance Contract Report for 812897/0001 - December 2016

2016

| Name or company name | MR WK DRYDEN |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

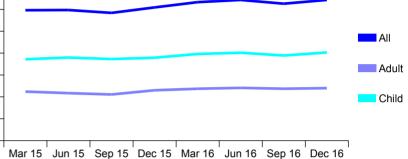
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 609 | |
| Quarter ending March 2016 | 633 | 1 |
| Quarter ending June 2016 | 643 | \rightarrow |
| Quarter ending September 2016 | 626 | \downarrow |
| Quarter ending December 2016 | 643 | 1 |
| Variance since December 2015 | 5.6% | 1 |



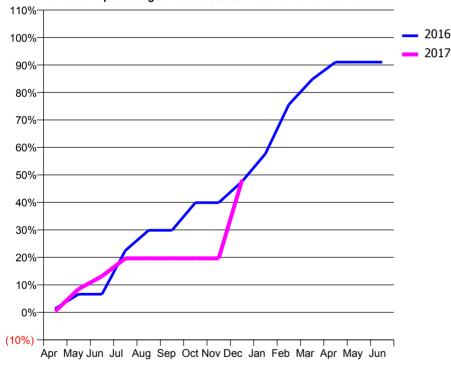
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 21 6 May 101 130 June 101 201 July 344 300 457 300 August September 457 300 October 300 610 November 610 300 December 728 737 January 883 February 1,155 1,296 March April 1,392 May 1,392 1,392 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 415 | 6.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 142 | 5.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 256 | 415 | 61.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 81 | 142 | 57.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 9 | 506 | 1.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 506 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 506 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100



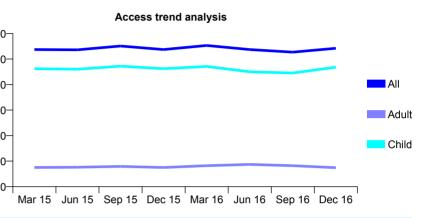
Q56 - Vital Signs At a Glance Contract Report for 813095/0002 - December 2016

| Name or company name | MS BA BRABBINS |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

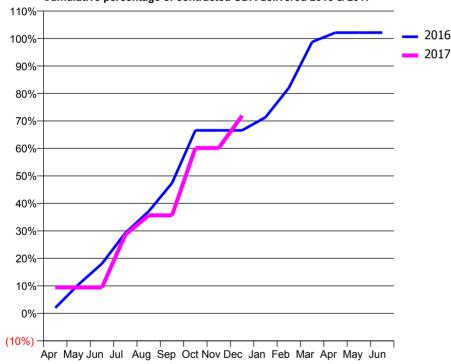
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 537 | |
| Quarter ending March 2016 | 553 | 1 |
| Quarter ending June 2016 | 537 | \downarrow |
| Quarter ending September 2016 | 527 | \downarrow |
| Quarter ending December 2016 | 542 | 1 |
| Variance since December 2015 | 0.9% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 1,000 |
|---|------------|
| Carry forward general activity (UDA) | -20 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £24,085.87 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 20 94 May 105 94 June 181 94 July 292 286 371 357 August September 474 357 October 666 601 November 666 601 December 666 719 January 713 February 820 988 March April 1,021 May 1,021 June 1,021

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 579 | 5.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 24 | 4.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405 | 579 | 69.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 20 | 24 | 83.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 26 | 501 | 5.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 501 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 501 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



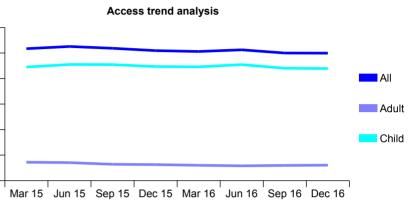
Q56 - Vital Signs At a Glance Contract Report for 819948/0001 - December 2016

| Name or company name | MRS D STOKES |
|----------------------|--------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

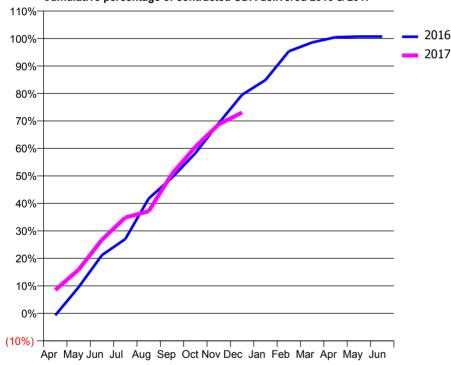
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 1,019 | |
| Quarter ending March 2016 | 1,012 | \rightarrow |
| Quarter ending June 2016 | 1.025 | \rightarrow |
| Quarter ending September 2016 | 1,000 | V |
| Quarter ending December 2016 | 999 | \rightarrow |
| - | | L |
| Variance since December 2015 | (2.0%) | • |

| 16/17 Contracted general activity (UDA) | 2,129 |
|---|------------|
| Carry forward general activity (UDA) | -15 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,064.13 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -16 181 203 May 338 June 451 571 July 576 742 August 889 791 September 1,051 1,081 October 1,241 1,290 November 1,473 1,464 1,693 1,555 December January 1,807 February 2,029 2,099 March April 2,139 May 2,144 June 2,144

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 1,074 | 9.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 44 | 11.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674 | 1,074 | 62.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 31 | 44 | 70.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 16 | 1,073 | 1.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,073 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,073 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 86.7% | 89.2% | 88.8% |



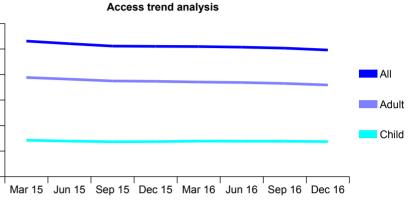
Q56 - Vital Signs At a Glance Contract Report for 825115/0001 - December 2016

| Name or company name | MRS A RICKETTS |
|----------------------|----------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2010 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

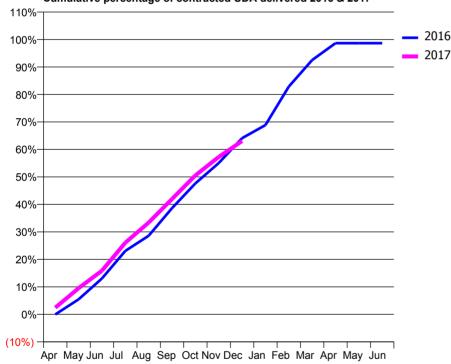
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,552 | |
| Quarter ending March 2016 | 2,548 | \rightarrow |
| Quarter ending June 2016 | 2,537 | \rightarrow |
| Quarter ending September 2016 | 2,517 | \rightarrow |
| Quarter ending December 2016 | 2,481 | \downarrow |
| Variance since December 2015 | (2.8%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 9,691 |
|---|-------------|
| Carry forward general activity (UDA) | 131 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £227,491.99 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -6 237 May 531 923 June 1,266 1,541 July 2,239 2,527 2,771 3,237 August September 3,745 4,068 October 4,618 4,899 November 5,334 5,552 December 6,212 6,111 January 6,673 February 8,030 8,965 March April 9,560 May 9,560 June 9,560

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 280 | 1,263 | 22.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 633 | 2,696 | 23.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 836 | 1,263 | 66.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,742 | 2,696 | 64.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 294 | 3,739 | 7.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 3,739 | 1.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 3,739 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |



350

0

0

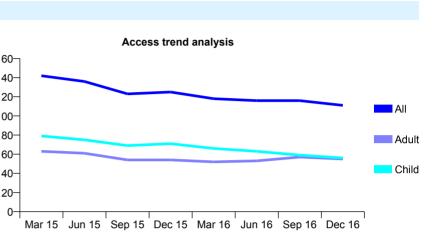
£7,728.61

Q56 - Vital Signs At a Glance Contract Report for 825875/0001 - December 2016

| Name or company name | MISS S PATEL |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|----------------------------------|
| Quarter ending December 2015 | 125 | |
| Quarter ending March 2016 | 118 | \downarrow |
| Quarter ending June 2016 | 116 | \downarrow |
| Quarter ending September 2016 | 116 | \rightarrow |
| Quarter ending December 2016 | 111 | \downarrow |
| Variance since December 2015 | (11.2%) | \downarrow |



16/17 Contracted general activity (UDA)

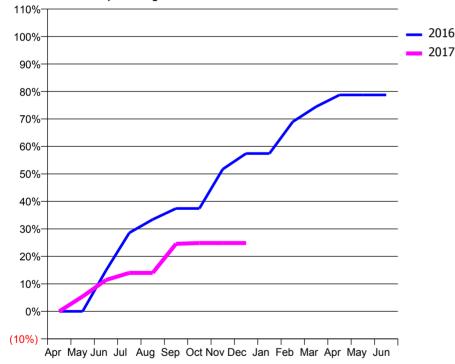
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 0 19 May 0 June 52 40 July 100 49 117 49 August September 131 86 October 87 131 November 181 87 87 December 201 January 201 February 241 261 March April 276 May 276 276 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 34 | 5.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 25 | 0.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 17 | 34 | 50.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10 | 25 | 40.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 55 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 55 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 55 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



180 408

Adult

Child

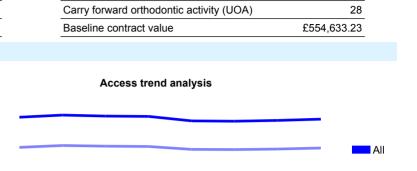
Q56 - Vital Signs At a Glance Contract Report for 827134/0006 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

ACTIVITY

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 5,338 | |
| Quarter ending March 2016 | 5,163 | \downarrow |
| Quarter ending June 2016 | 5,149 | \rightarrow |
| Quarter ending September 2016 | 5,181 | \rightarrow |
| Quarter ending December 2016 | 5,231 | \rightarrow |
| Variance since December 2015 | (2.0%) | \downarrow |



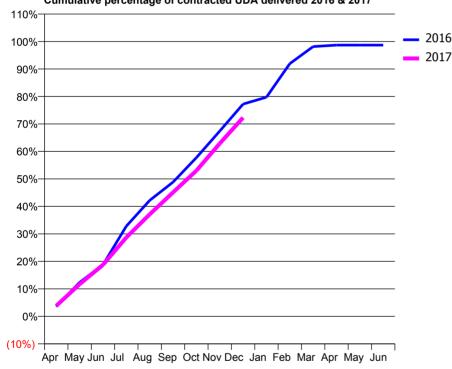
16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA)

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

Carry forward general activity (UDA)

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 488 529 May 1,704 1,614 June 2,585 2,583 July 4,521 3,956 5,813 5,115 August September 6,728 6,215 October 7,957 7,305 November 9,288 8,666 December 10.641 9,961 January 10,985 February 12,668 March 13,523 April 13,597 May 13,598 13,598 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 1,311 | 8.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 549 | 4,149 | 13.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 533 | 1,311 | 40.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,428 | 4,149 | 34.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 648 | 5,162 | 12.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 5,162 | 2.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 5,162 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



609

771 10

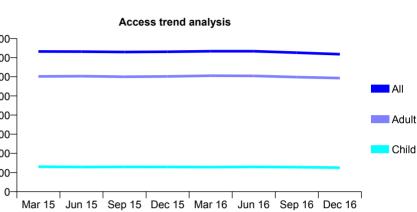
£697,818.48

Q56 - Vital Signs At a Glance Contract Report for 827134/0007 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 7,307 | |
| Quarter ending March 2016 | 7,336 | \rightarrow |
| Quarter ending June 2016 | 7,336 | \rightarrow |
| Quarter ending September 2016 | 7,260 | \downarrow |
| Quarter ending December 2016 | 7,178 | \downarrow |
| Variance since December 2015 | (1.8%) | \downarrow |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

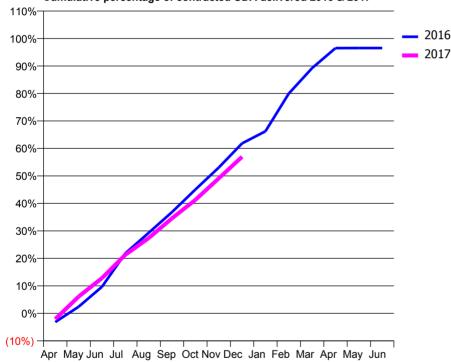
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -558 -366 May 424 1,069 June 1,693 2,241 July 3,817 3,726 5,122 4,789 August September 6,443 6,049 October 7,876 7,220 November 9,270 8,586 December 10.810 9.959 January 11,579 February 13,982 15,600 March April 16,869 May 16,873 16,873 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 145 | 1,457 | 10.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 975 | 5,940 | 16.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 582 | 1,457 | 39.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,425 | 5,940 | 40.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 911 | 5,844 | 15.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 124 | 5,844 | 2.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 5,844 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



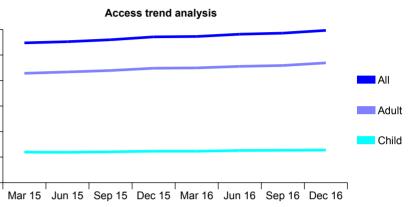
Q56 - Vital Signs At a Glance Contract Report for 827134/0008 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

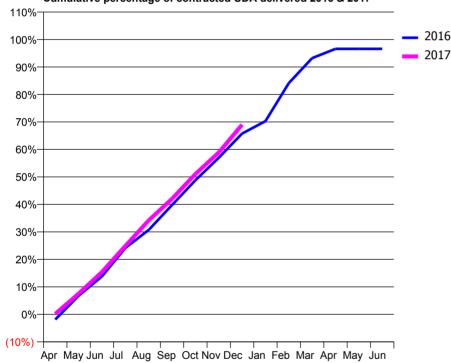
| Patients seen in 24 months | Total | Change since previous quarter | 40.00 |
|-------------------------------|--------|-------------------------------|--------|
| Quarter ending December 2015 | 11,423 | | 12,000 |
| Quarter ending March 2016 | 11,451 | \rightarrow | 8,000 |
| Quarter ending June 2016 | 11,629 | \rightarrow | 6,000 |
| Quarter ending September 2016 | 11,713 | \rightarrow | 4,000 |
| Quarter ending December 2016 | 11,928 | \rightarrow | 2,000 |
| Variance since December 2015 | 4.4% | 1 | C |

| 16/17 Contracted general activity (UDA) | 25,930 |
|---|-------------|
| Carry forward general activity (UDA) | 882 |
| 16/17 Contracted orthodontic activity (UOA) | 1,430 |
| Carry forward orthodontic activity (UOA) | 1 |
| Baseline contract value | £842,438.28 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -497 47 1,955 May 1,759 June 3,581 3,998 July 6,265 6,452 7,965 8,862 August September 10,316 10,904 October 12,651 13,236 November 14,770 15,268 17.055 17,894 December January 18,226 February 21,811 March 24,169 April 25,048 May 25,048 June 25,048

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 3,018 | 8.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,333 | 9,769 | 13.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,601 | 3,018 | 53.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,658 | 9,769 | 37.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,578 | 11,459 | 13.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 11,459 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 59 | 11,459 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | 92.9% | 86.7% | 89.2% | 88.8% |



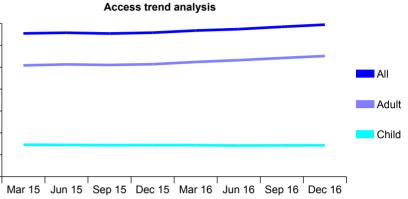
Q56 - Vital Signs At a Glance Contract Report for 827134/0009 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

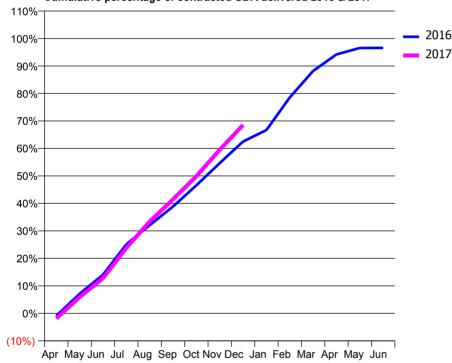
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|--------------------|
| Quarter ending December 2015 | 13,161 | | 14,000- 12,000- |
| Quarter ending March 2016 | 13,355 | \rightarrow | 10,000- |
| Quarter ending June 2016 | 13,486 | \rightarrow | 8,000- |
| Quarter ending September 2016 | 13,700 | \rightarrow | 6,000- 4,000- |
| Quarter ending December 2016 | 13,893 | \rightarrow | 2,000- |
| Variance since December 2015 | 5.6% | 1 | 0— |

| 16/17 Contracted general activity (UDA) | 32,392 |
|---|---------------|
| Carry forward general activity (UDA) | 1,115 |
| 16/17 Contracted orthodontic activity (UOA) | 1,980 |
| Carry forward orthodontic activity (UOA) | -16 |
| Baseline contract value | £1,068,301.66 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -306 -609 2,302 May 1,917 June 4,544 4,138 July 8,130 7,703 10,388 10,828 August September 12,590 13,439 October 15,088 16,157 November 17,703 19,286 December 20.250 22,202 January 21,604 February 25,450 March 28,571 April 30,521 May 31,275 June 31,277

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 269 | 3,654 | 7.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 12,086 | 13.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,087 | 3,654 | 57.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,300 | 12,086 | 43.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,896 | 13,901 | 13.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 150 | 13,901 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 87 | 13,901 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 16 | 68.8% | 86.7% | 89.2% | 88.8% |



0 4,020

-22

All

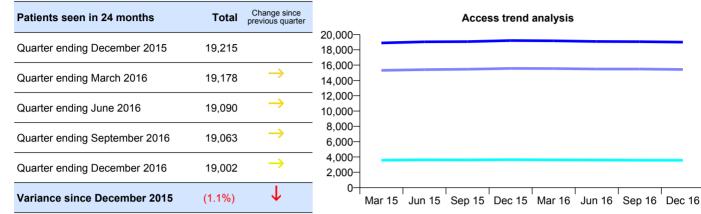
Child

£1,645,053.02

Q56 - Vital Signs At a Glance Contract Report for 827134/0010 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | Pilot Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*



Adult

16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

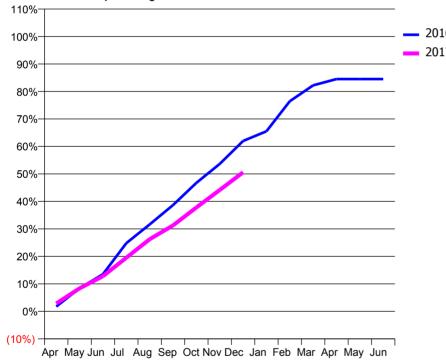
Carry forward general activity (UDA)

Baseline contract value

201

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 246 | 4,032 | 6.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,443 | 13,912 | 10.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,999 | 4,032 | 49.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,314 | 13,912 | 38.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,768 | 15,801 | 11.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 177 | 15,801 | 1.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 15,801 | 0.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 39 | 39 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 35 | 39 | 89.7% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.

| | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month | 2016 | 201 |
| April | 907 | 1,48 |
| Мау | 4,328 | 4,308 |
| June | 6,963 | 6,58 |
| July | 12,767 | 10,049 |
| August | 16,277 | 13,502 |
| September | 19,894 | 16,079 |
| October | 24,044 | 19,446 |
| November | 27,598 | 22,710 |
| December | 31,890 | 26,028 |
| January | 33,701 | |
| February | 39,334 | |
| March | 42,302 | |
| April | 43,475 | |
| Мау | 43,476 | |
| June | 43,476 | |



594 1,190

11

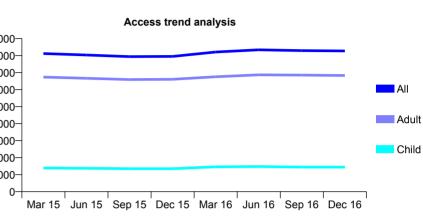
£817,577.63

Q56 - Vital Signs At a Glance Contract Report for 827134/0012 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 7,949 | |
| Quarter ending March 2016 | 8,205 | 1 |
| Quarter ending June 2016 | 8,335 | \rightarrow |
| Quarter ending September 2016 | 8,290 | \rightarrow |
| Quarter ending December 2016 | 8,268 | \rightarrow |
| Variance since December 2015 | 4.0% | 1 |



16/17 Contracted general activity (UDA)

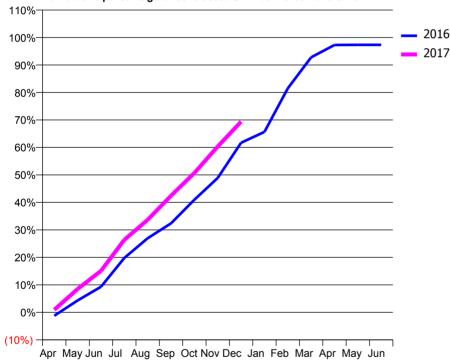
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -279 209 1,880 May 959 June 2,060 3,337 July 4,380 5,839 5,966 7,450 August September 7,165 9,386 October 11,221 9,065 November 10,823 13,349 15,347 December 13.652 January 14,524 February 18,033 20,532 March April 21,525 May 21,532 21,532 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | | 1,779 | 11.7% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 6,720 | 13.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | | 1,779 | 44.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,099 | 6,720 | 31.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 884 | 7,620 | 11.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 254 | 7,620 | 3.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 85 | 7,620 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 11 | 63.6% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



940 2,064

58

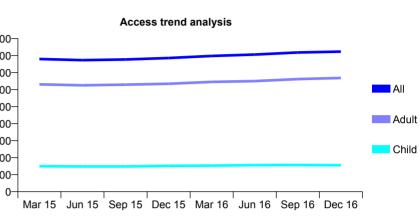
£877,312.34

Q56 - Vital Signs At a Glance Contract Report for 827134/0013 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 7,854 | |
| Quarter ending March 2016 | 7,976 | \rightarrow |
| Quarter ending June 2016 | 8,057 | \rightarrow |
| Quarter ending September 2016 | 8,180 | \rightarrow |
| Quarter ending December 2016 | 8,231 | \rightarrow |
| Variance since December 2015 | 4.8% | 1 |



16/17 Contracted general activity (UDA)

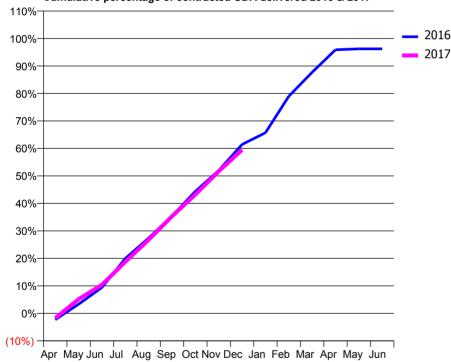
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -579 -438 1,289 May 830 June 2,352 2,602 July 4,986 4,680 6,835 6,681 August September 8,837 8,812 October 10,793 11,074 November 12,972 12,888 14,848 December 15.333 16,387 January February 19,699 21,880 March April 23,921 May 24,005 24.005 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 214 | 1,948 | 11.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,020 | 6,942 | 14.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 833 | 1,948 | 42.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,901 | 6,942 | 41.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,375 | 7,676 | 17.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 111 | 7,676 | 1.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 87 | 7,676 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



390

396

£511,579.58

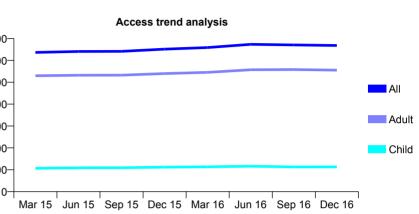
-1

Q56 - Vital Signs At a Glance Contract Report for 827134/0014 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,514 | |
| Quarter ending March 2016 | 6,586 | \rightarrow |
| Quarter ending June 2016 | 6,732 | 1 |
| Quarter ending September 2016 | 6,707 | \rightarrow |
| Quarter ending December 2016 | 6,681 | \rightarrow |
| Variance since December 2015 | 2.6% | 1 |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

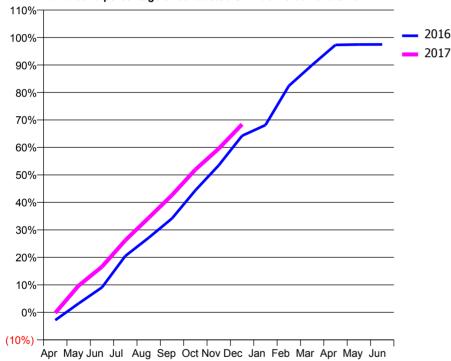
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -439 -36 May 496 1,493 June 1,398 2,553 July 3,153 4,028 4,172 5,288 August September 5,254 6,557 October 7,982 6,823 November 8,222 9,155 10,515 December 9.873 January 10,468 February 12,659 13,832 March April 14,951 May 14,977 14,978 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,168 | 6.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 737 | 5,439 | 13.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 426 | 1,168 | 36.5% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,729 | 5,439 | 31.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,030 | 5,977 | 17.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 5,977 | 1.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 5,977 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



1,394

1,341 -16

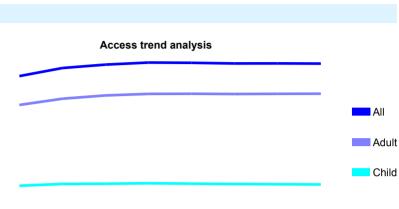
£1,406,848.51

Q56 - Vital Signs At a Glance Contract Report for 827134/0015 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 17.875 | | 18,000 |
| | 17,075 | | 16,000- |
| Quarter ending March 2016 | 17.847 | \rightarrow | 14,000- |
| | 17,047 | | 12,000- |
| Quarter ending June 2016 | 17,767 | \rightarrow | 10,000- |
| | , - | | 8,000- |
| Quarter ending September 2016 | 17,773 | \rightarrow | 6,000- |
| | | | 4,000- |
| Quarter ending December 2016 | 17,756 | \rightarrow | 2,000- |
| | | \rightarrow | 0 |
| Variance since December 2015 | (0.7%) | | N |



16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

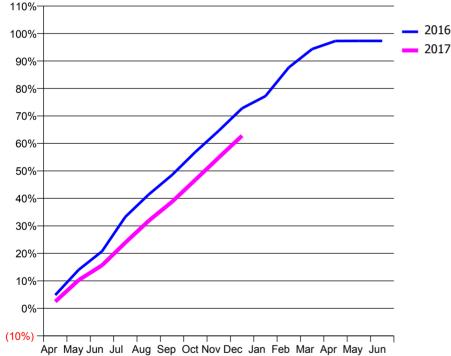
Carry forward general activity (UDA)

Baseline contract value

Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 2,506 1,271 May 7,254 5,318 June 10,728 8,095 July 17,213 12,368 21,418 16,473 August September 25,102 20,045 October 29,427 24,196 November 33,415 28,373 December 37.653 32.492 January 39,937 February 45,331 48,800 March April 50,318 May 50,325 50.328 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 303 | 3,999 | 7.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,505 | 15,430 | 16.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,895 | 3,999 | 47.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,399 | 15,430 | 41.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 2,373 | 17,869 | 13.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 183 | 17,869 | 1.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 166 | 17,869 | 0.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 41 | 42 | 97.6% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 39 | 42 | 92.9% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



18 500

10

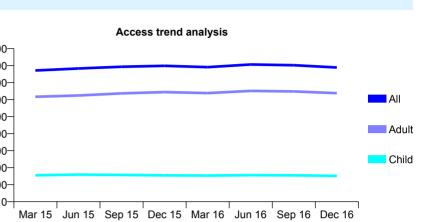
£624,811.22

Q56 - Vital Signs At a Glance Contract Report for 827134/0016 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 7,983 | |
| Quarter ending March 2016 | 7,904 | \rightarrow |
| Quarter ending June 2016 | 8,059 | \rightarrow |
| Quarter ending September 2016 | 8,018 | \rightarrow |
| Quarter ending December 2016 | 7,886 | \downarrow |
| Variance since December 2015 | (1.2%) | \downarrow |



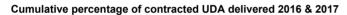
16/17 Contracted general activity (UDA)

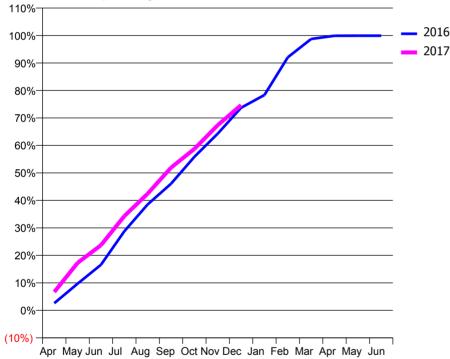
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 530 1,364 May 1,986 3,534 June 3,387 4,843 July 5,875 7,006 7,873 8,669 August September 9,410 10,605 October 11,408 11,997 November 13,130 13,759 December 15.054 15,253 January 16,003 February 18,803 March 20,166 April 20,401 May 20,406 20,406 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,641 | 5.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 844 | 6,386 | 13.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 770 | 1,641 | 46.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,500 | 6,386 | 39.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 908 | 7,704 | 11.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 172 | 7,704 | 2.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 7,704 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



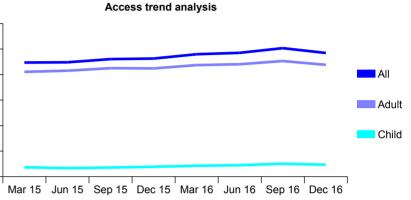
Q56 - Vital Signs At a Glance Contract Report for 827134/0017 - December 2016

| Name or company name | MR JG PLUMMER |
|----------------------|---------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2008 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 925 | |
| Quarter ending March 2016 | 959 | 1 |
| Quarter ending June 2016 | 970 | \rightarrow |
| Quarter ending September 2016 | 1,007 | 1 |
| Quarter ending December 2016 | 969 | \downarrow |
| Variance since December 2015 | 4.8% | 1 |

| 16/17 Contracted general activity (UDA) | 2,800 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £152,795.30 |
| | |

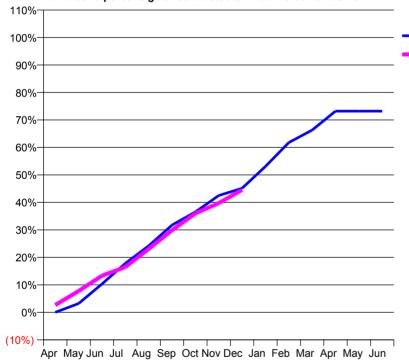


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 74 217 May 90 June 289 373 July 499 462 August 678 646 September 889 836 October 1,023 1,008 November 1,190 1,112 December 1,264 1,247 January 1,486 February 1,730 1,857 March April 2,050 May 2,050 June 2,050

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 140 | 1.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 28 | 1,059 | 2.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 140 | 0.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9 | 1,059 | 0.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,037 | 1,040 | 99.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,040 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,040 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 86.7% | 89.2% | 88.8% |



£767,704.78

3 0

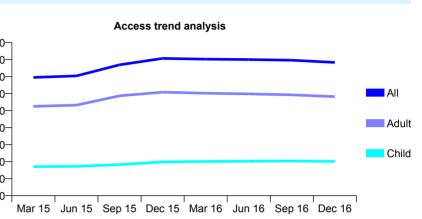
0

Q56 - Vital Signs At a Glance Contract Report for 836036/0001 - December 2016

| Name or company name | MR BS SANGHERA |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 8,066 | |
| Quarter ending March 2016 | 8,022 | \rightarrow |
| Quarter ending June 2016 | 7,999 | \rightarrow |
| Quarter ending September 2016 | 7,957 | \rightarrow |
| Quarter ending December 2016 | 7,828 | \downarrow |
| Variance since December 2015 | (3.0%) | \downarrow |



16/17 Contracted general activity (UDA)

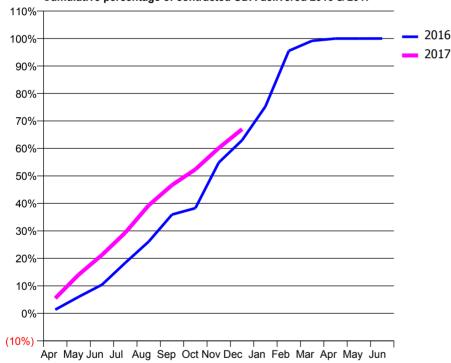
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 281 1,722 May 1,248 4,405 June 2,170 6,663 July 3,826 9,204 5,427 12,318 August September 7,476 14,634 October 16,415 7,962 November 11,410 18,855 December 13.100 21,002 January 15,656 February 19,863 March 20,626 April 20,790 May 20,790 20.794 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 262 | 2,745 | 9.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,200 | 7,104 | 16.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,752 | 2,745 | 63.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,002 | 7,104 | 56.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 956 | 9,715 | 9.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 9,715 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 177 | 9,715 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



-35

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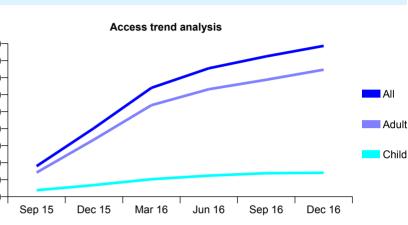
£147,417.77

Q56 - Vital Signs At a Glance Contract Report for 836036/0003 - December 2016

| Name or company name | MR BS SANGHERA |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

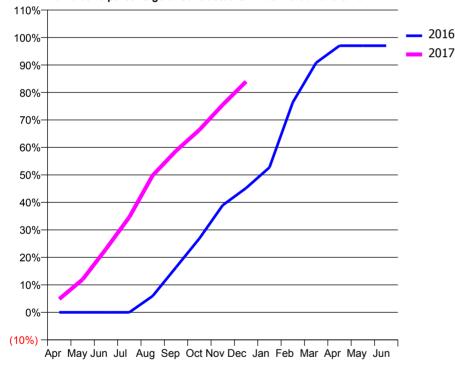
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 200 May 0 493 June 0 950 July 0 1,429 245 2,054 August September 675 2,423 2,737 October 1,108 November 1,607 3,114 December 1.864 3.462 2,174 January February 3,150 3,744 March 3,999 April May 3,999 3.999 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 13 | 264 | 4.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 182 | 1,444 | 12.6% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122 | 264 | 46.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 588 | 1,444 | 40.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 60 | 1,604 | 3.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 1,604 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 63 | 1,604 | 3.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



55

0

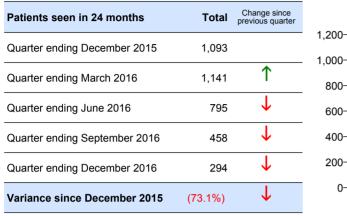
0

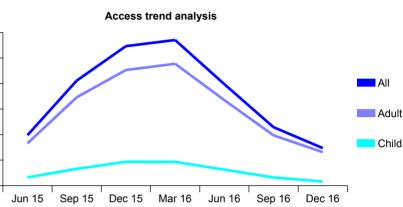
£1,391.16

Q56 - Vital Signs At a Glance Contract Report for 838926/0002 - December 2016

| Name or company name | MRS CP BUTLER |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/04/2015 |
| Contract end date | 05/04/2016 |
| | |

ACCESS*





16/17 Contracted general activity (UDA)

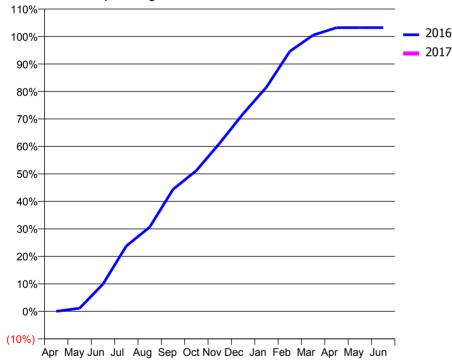
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 177 May 57 186 June 490 186 July 1,175 186 1,513 186 August September 2,193 186 October 186 2,530 November 3,023 186 December 3.551 186 4,028 January February 4,671 4,964 March 5,097 April May 5,098 5,098 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 30 | 20.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 126 | 21.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 15 | 30 | 50.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 69 | 126 | 54.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 105 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 105 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 105 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



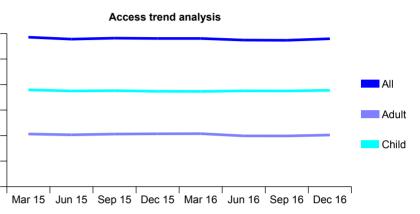
Q56 - Vital Signs At a Glance Contract Report for 839841/0003 - December 2016

| Name or company name | MISS GM O'CALLAGHAN |
|----------------------|---------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

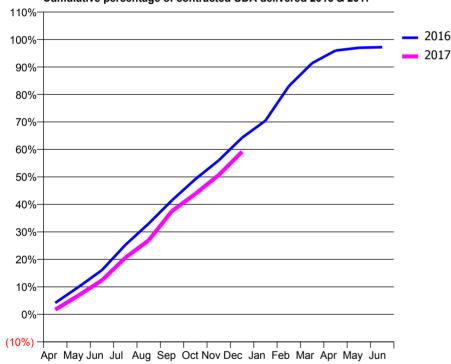
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,902 | |
| Quarter ending March 2016 | 2,902 | \rightarrow |
| Quarter ending June 2016 | 2,871 | \downarrow |
| Quarter ending September 2016 | 2,867 | \rightarrow |
| Quarter ending December 2016 | 2,898 | \rightarrow |
| Variance since December 2015 | (0.1%) | \rightarrow |

| 16/17 Contracted general activity (UDA) | 9,313 |
|---|-------------|
| Carry forward general activity (UDA) | 261 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £227,694.65 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 391 160 642 May 930 June 1,500 1,154 July 2,352 1,920 August 3,074 2,508 September 3,866 3,502 October 4,581 4,082 November 5,216 4,721 5.985 5,510 December January 6,563 February 7,731 8,513 March April 8,937 May 9,031 June 9,052

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 310 | 2,614 | 11.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 284 | 985 | 28.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,704 | 2,614 | 65.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 486 | 985 | 49.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 257 | 3,269 | 7.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,269 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 3,269 | 0.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |



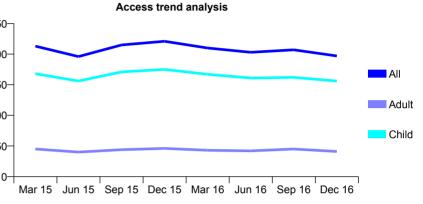
Q56 - Vital Signs At a Glance Contract Report for 840718/0001 - December 2016

| Name or company name | MR LS KHANGURA |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 221 | |
| Quarter ending March 2016 | 210 | \downarrow |
| Quarter ending June 2016 | 203 | \downarrow |
| Quarter ending September 2016 | 207 | \rightarrow |
| Quarter ending December 2016 | 197 | \downarrow |
| Variance since December 2015 | (10.9%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 430 |
|---|------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £11,228.80 |

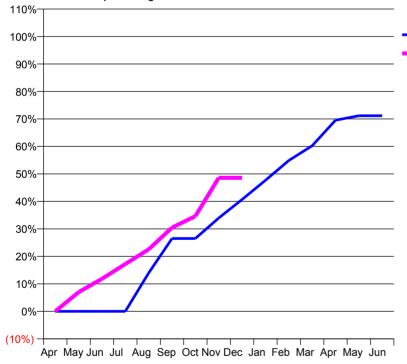


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 0 30 May 0 June 0 51 July 0 74 August 60 97 September 114 131 October 114 149 November 146 209 209 December 175 January 205 February 236 259 March April 299 May 306 June 306

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 193 | 2.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 26 | 11.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 143 | 193 | 74.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 26 | 65.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 0 | 174 | 0.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 174 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 174 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



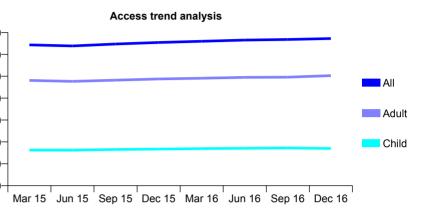
Q56 - Vital Signs At a Glance Contract Report for 842281/0002 - December 2016

| Name or company name | MR PS ROLFE |
|----------------------|--------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2007 |
| Contract end date | 15/12/2017 |
| | |

ACCESS*

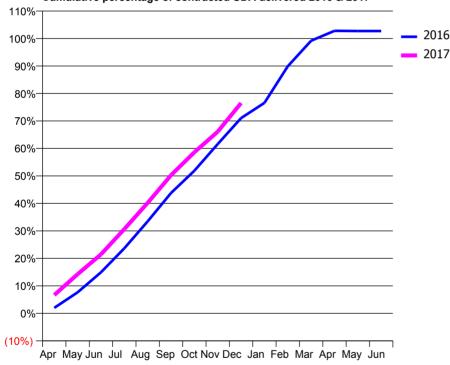
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 6,545 | |
| Quarter ending March 2016 | 6,598 | \rightarrow |
| Quarter ending June 2016 | 6,655 | \rightarrow |
| Quarter ending September 2016 | 6,681 | \rightarrow |
| Quarter ending December 2016 | 6,725 | \rightarrow |
| Variance since December 2015 | 2.8% | 1 |

| 16/17 Contracted general activity (UDA) | 19,224 |
|---|-------------|
| Carry forward general activity (UDA) | -384 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £525,450.92 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 385 1,281 May 1,471 2,741 June 2,869 4,124 July 4,550 5,895 6,437 7,730 August September 8,419 9,663 October 9,974 11,268 November 11,841 12,706 14,711 December 13.657 January 14,720 February 17,280 March 19,070 April 19,759 May 19,745 June 19.744

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 336 | 2,228 | 15.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,167 | 5,756 | 20.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,372 | 2,228 | 61.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,675 | 5,756 | 46.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,026 | 7,647 | 13.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 7,647 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 7,647 | 1.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 86.7% | 89.2% | 88.8% |



Q56 - Vital Signs At a Glance Contract Report for 843059/0001 - December 2016

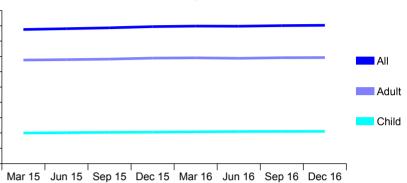
| Name or company name | MR S CAMDERMAN |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| atients seen in 24 months | Total | Change since previous quarter | 00.000 | | |
|-------------------------------|--------|-------------------------------|--------------------|--------|-------|
| uarter ending December 2015 | 17,893 | | 20,000 18,000 | | |
| uarter ending March 2016 | 17,966 | \rightarrow | 16,000- 14,000- | _ | |
| Quarter ending June 2016 | 17,950 | \rightarrow | 12,000- 10,000- | | |
| Quarter ending September 2016 | 18,026 | \rightarrow | 8,000- 6,000- | | |
| Quarter ending December 2016 | 18,066 | \rightarrow | 4,000- 2,000- | | |
| /ariance since December 2015 | 1.0% | \rightarrow | 0- | Mar 15 | Jun 1 |

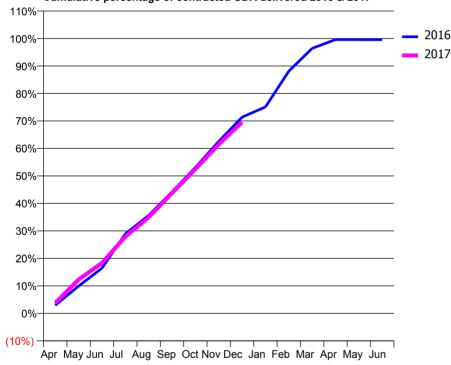
| 16/17 Contracted orthodontic activity (UOA) | 0 |
|---|---------------|
| | |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,267,776.30 |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 1,372 1,766 May 4,642 5,746 June 7,679 8,560 July 13,509 13,020 16,631 16,306 August September 20,635 20,416 October 24,782 24,510 November 29,191 28,700 32,474 December 33.320 January 35,049 February 41,120 44,996 March April 46,492 May 46,479 June 46,479

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 245 | 4,039 | 6.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,814 | 13,560 | 13.4% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,115 | 4,039 | 52.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,603 | 13,560 | 48.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 1,215 | 16,762 | 7.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 106 | 16,762 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 175 | 16,762 | 1.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 20 | 22 | 90.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 22 | 90.9% | 86.7% | 89.2% | 88.8% |



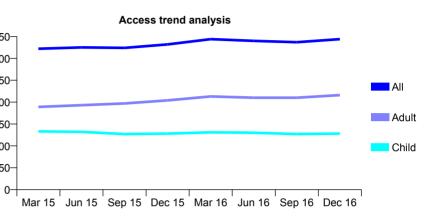
Q56 - Vital Signs At a Glance Contract Report for 847151/0001 - December 2016

| Name or company name | MR RB DE VILLIERS |
|----------------------|-------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

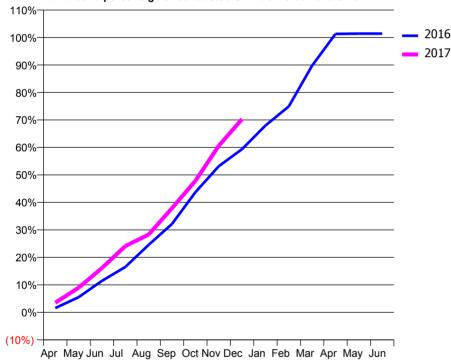
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 332 | |
| Quarter ending March 2016 | 344 | 1 |
| Quarter ending June 2016 | 340 | \downarrow |
| Quarter ending September 2016 | 337 | \rightarrow |
| Quarter ending December 2016 | 344 | 1 |
| Variance since December 2015 | 3.6% | 1 |

| 16/17 Contracted general activity (UDA) | 1,081 |
|---|------------|
| Carry forward general activity (UDA) | -15 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £24,815.79 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 17 38 97 May 60 June 124 174 July 179 261 266 306 August September 348 410 October 472 517 November 575 655 December 642 760 January 735 February 810 March 971 April 1,095 May 1,096 June 1,096

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 163 | 2.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 39 | 278 | 14.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 125 | 163 | 76.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 188 | 278 | 67.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 21 | 385 | 5.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 385 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 385 | 1.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 86.7% | 89.2% | 88.8% |



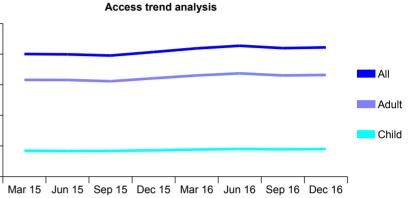
Q56 - Vital Signs At a Glance Contract Report for 855847/0001 - December 2016

| Name or company name | MR A BEHNIA |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2006 |
| Contract end date | |

ACCESS*

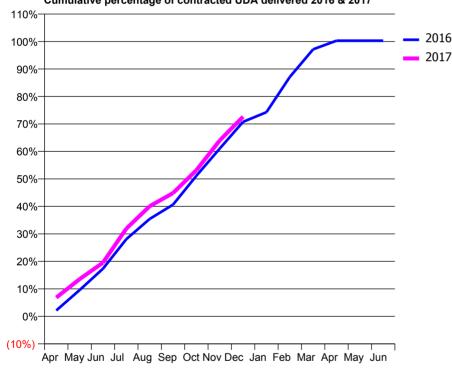
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 2,034 | |
| Quarter ending March 2016 | 2,094 | 1 |
| Quarter ending June 2016 | 2,137 | 1 |
| Quarter ending September 2016 | 2,097 | \downarrow |
| Quarter ending December 2016 | 2,110 | \rightarrow |
| Variance since December 2015 | 3.7% | 1 |

| 16/17 Contracted general activity (UDA) | 5,679 |
|---|-------------|
| Carry forward general activity (UDA) | -16 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £130,669.39 |
| | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 122 388 May 543 770 June 985 1,110 July 1,595 1,813 August 2,012 2,276 September 2,308 2,548 October 2,905 3,020 November 3,467 3,634 4.019 4,125 December January 4,217 February 4,945 5,517 March April 5,695 May 5,695 June 5,695

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 499 | 5.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 112 | 1,729 | 6.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 335 | 499 | 67.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,089 | 1,729 | 63.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 32 | 2,147 | 1.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,147 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,147 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |



£446,638.06

-420

0

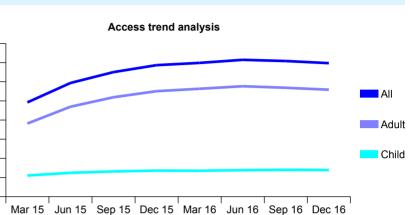
0

Q56 - Vital Signs At a Glance Contract Report for 883840/0001 - December 2016

| Name or company name | MS I PODDAR |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2014 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|-------|-------------------------------|---|
| Quarter ending December 2015 | 6,868 | | 8 |
| Quarter ending March 2016 | 6,986 | \rightarrow | (|
| Quarter ending June 2016 | 7,148 | 1 | 2 |
| Quarter ending September 2016 | 7,085 | \rightarrow | 3 |
| Quarter ending December 2016 | 6,975 | \downarrow | |
| Variance since December 2015 | 1.6% | \rightarrow | |



16/17 Contracted general activity (UDA)

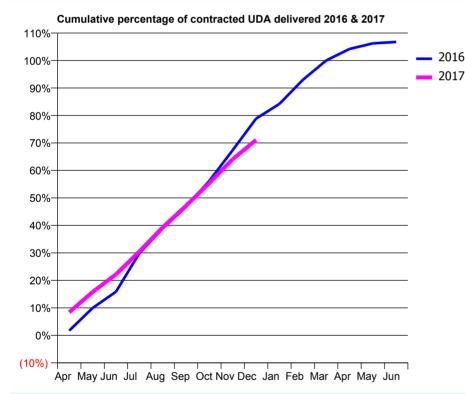
Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 364 1,764 May 2,091 3,313 June 3,335 4,662 July 6,273 6,403 8,162 8,246 August September 9,812 9,904 October 11,639 11,810 November 14,153 13,460 December 16.559 14,927 January 17,685 February 19,515 March 20,996 April 21,878 May 22,309 22.416 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 82 | 1,574 | 5.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 814 | 5,716 | 14.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 945 | 1,574 | 60.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,029 | 5,716 | 53.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 204 | 6,573 | 3.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 146 | 6,573 | 2.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 6,573 | 1.1% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



16 0

0

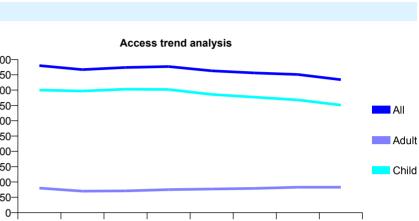
£40,943.09

Q56 - Vital Signs At a Glance Contract Report for 904945/0001 - December 2016

| Name or company name | MR GV SHAW |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 477 | |
| Quarter ending March 2016 | 463 | \downarrow |
| Quarter ending June 2016 | 456 | \downarrow |
| Quarter ending September 2016 | 451 | \downarrow |
| Quarter ending December 2016 | 434 | \downarrow |
| Variance since December 2015 | (9.0%) | \downarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

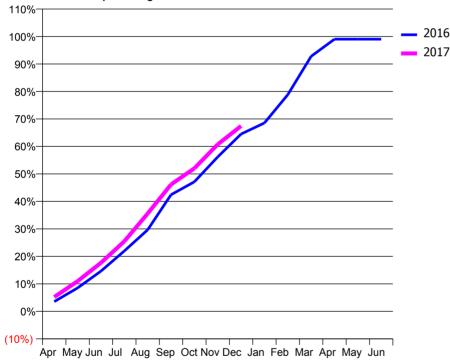
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 56 83 May 135 174 June 232 280 July 349 404 471 564 August September 673 732 October 748 825 November 891 964 December 1.023 1,070 January 1,087 February 1,250 March 1,471 April 1,570 May 1,570 1,570 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 484 | 9.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 37 | 2.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 331 | 484 | 68.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 29 | 37 | 78.4% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 4 | 486 | 0.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 486 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 486 | 3.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



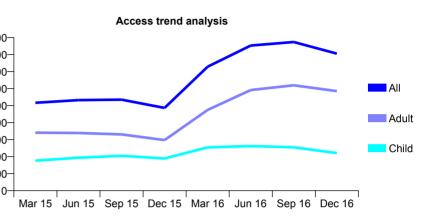
Q56 - Vital Signs At a Glance Contract Report for 905941/0001 - December 2016

| Name or company name | MR JQ PEIRSON |
|----------------------|-------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

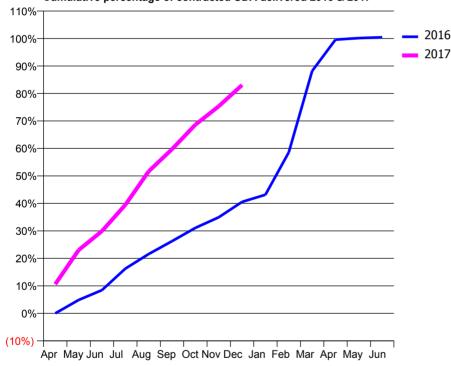
| Quarter ending December 2015 2,430 Quarter ending March 2016 3,643 ↑ Quarter ending June 2016 4,264 ↑ Quarter ending September 2016 4,368 ↑ Quarter ending December 2016 4,027 ↓ | Patients seen in 24 months | Total | Change since previous quarter |
|--|-------------------------------|-------|-------------------------------|
| Quarter ending June 2016 4,264 Quarter ending September 2016 4,368 | Quarter ending December 2015 | 2,430 | |
| Quarter ending September 2016 4,368 | Quarter ending March 2016 | 3,643 | 1 |
| | Quarter ending June 2016 | 4,264 | 1 |
| Quarter ending December 2016 4,027 | Quarter ending September 2016 | 4,368 | 1 |
| | Quarter ending December 2016 | 4,027 | \downarrow |
| Variance since December 2015 65.7% | Variance since December 2015 | 65.7% | 1 |

| 16/17 Contracted general activity (UDA) | 10,641 |
|---|-------------|
| Carry forward general activity (UDA) | -46 |
| 16/17 Contracted orthodontic activity (UOA) | 68 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £314,850.98 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | |
|-----------------------------------|--------|-------|--|
| Month | 2016 | 2017 | |
| April | -1 | 1,131 | |
| May | 518 | 2,449 | |
| June | 900 | 3,186 | |
| July | 1,731 | 4,201 | |
| August | 2,296 | 5,496 | |
| September | 2,795 | 6,355 | |
| October | 3,310 | 7,304 | |
| November | 3,719 | 8,016 | |
| December | 4,316 | 8,839 | |
| January | 4,593 | | |
| February | 6,235 | | |
| March | 9,383 | | |
| April | 10,596 | | |
| May | 10,654 | | |
| June | 10,687 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,578 | 6.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 394 | 3,673 | 10.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 904 | 1,578 | 57.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,367 | 3,673 | 37.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 287 | 4,720 | 6.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 4,720 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 4,720 | 0.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 86.7% | 89.2% | 88.8% |



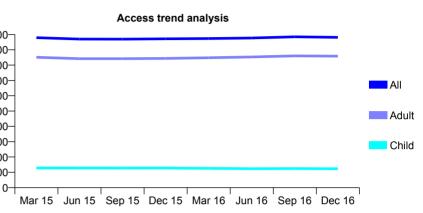
Q56 - Vital Signs At a Glance Contract Report for 906247/0001 - December 2016

| Name or company name | MR PF CARTON |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

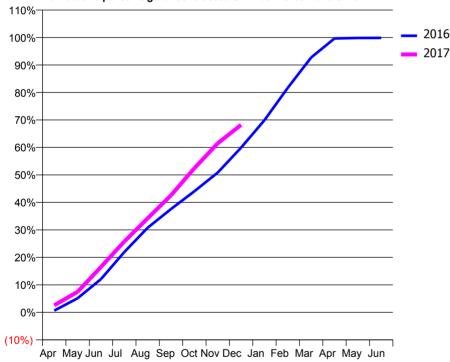
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|----------------------------------|
| Quarter ending December 2015 | 1,944 | |
| Quarter ending March 2016 | 1,947 | \rightarrow |
| Quarter ending June 2016 | 1,954 | \rightarrow |
| Quarter ending September 2016 | 1,970 | \rightarrow |
| Quarter ending December 2016 | 1,963 | \rightarrow |
| Variance since December 2015 | 1.0% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 5,493 |
|---|-------------|
| Carry forward general activity (UDA) | 8 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £116,772.84 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 35 141 May 282 411 June 664 908 July 1,205 1,416 1,691 1,880 August September 2,066 2,340 October 2,419 2,881 November 2,793 3,378 3,747 December 3.292 January 3,840 February 4,488 5,093 March April 5,474 May 5,484 June 5,485

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 326 | 6.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 398 | 2,239 | 17.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 215 | 326 | 66.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,335 | 2,239 | 59.6% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 172 | 2,353 | 7.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 2,353 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 2,353 | 1.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | 100.0% | 86.7% | 89.2% | 88.8% |

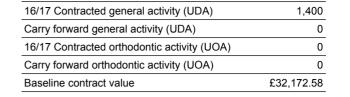


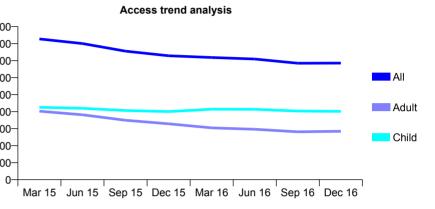
Q56 - Vital Signs At a Glance Contract Report for 907332/0001 - December 2016

| Name or company name | MR HJ DHANJI |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 728 | |
| Quarter ending March 2016 | 718 | \downarrow |
| Quarter ending June 2016 | 709 | \downarrow |
| Quarter ending September 2016 | 684 | \downarrow |
| Quarter ending December 2016 | 685 | \rightarrow |
| Variance since December 2015 | (5.9%) | \downarrow |

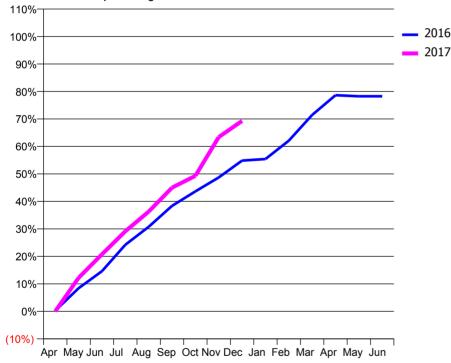




2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 4 0 May 136 171 June 236 291 July 392 408 497 508 August September 620 630 October 705 690 November 787 887 December 886 970 January 895 February 1,003 March 1,155 April 1,271 May 1,265 1,265 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 334 | 2.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 13 | 238 | 5.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 82 | 334 | 24.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 143 | 238 | 60.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 10 | 526 | 1.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 526 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 526 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



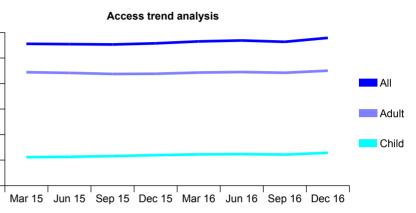
Q56 - Vital Signs At a Glance Contract Report for 908002/0001 - December 2016

| Name or company name | MR DC TRENT |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |
| | |

ACCESS*

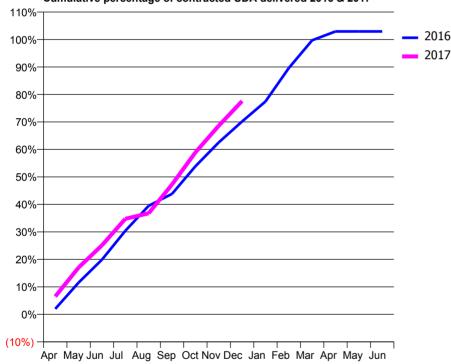
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 2,788 | |
| Quarter ending March 2016 | 2,826 | \rightarrow |
| Quarter ending June 2016 | 2,844 | \rightarrow |
| Quarter ending September 2016 | 2,818 | \rightarrow |
| Quarter ending December 2016 | 2,895 | 1 |
| Variance since December 2015 | 3.8% | 1 |

| 16/17 Contracted general activity (UDA) | 8,137 |
|---|-------------|
| Carry forward general activity (UDA) | -163 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £169,291.11 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 163 531 1,388 May 942 June 1,620 2,046 July 2,473 2,828 August 3,213 2,992 September 3,568 3,846 October 4,383 4,794 November 5,090 5,584 6,315 December 5,710 January 6,299 February 7,291 March 8,114 April 8,375 May 8,375 June 8,375

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 779 | 14.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 354 | 2,498 | 14.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 355 | 779 | 45.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,174 | 2,498 | 47.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 173 | 3,094 | 5.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,094 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 3,094 | 1.8% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 86.7% | 89.2% | 88.8% |



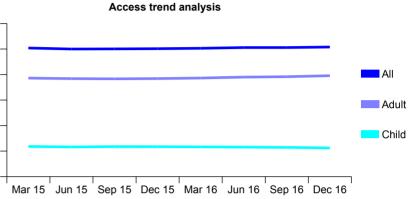
Q56 - Vital Signs At a Glance Contract Report for 910201/0001 - December 2016

| Name or company name | Denise Taylor, Cheerag Raval, Gemma Ra |
|----------------------|--|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

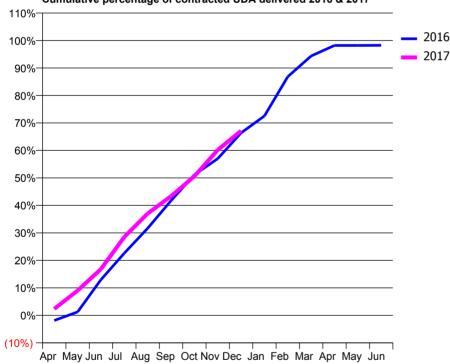
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 5,014 | |
| Quarter ending March 2016 | 5,029 | \rightarrow |
| Quarter ending June 2016 | 5,057 | \rightarrow |
| Quarter ending September 2016 | 5,058 | \rightarrow |
| Quarter ending December 2016 | 5,078 | \rightarrow |
| Variance since December 2015 | 1.3% | \rightarrow |

| 16/17 Contracted general activity (UDA) | 14,239 |
|---|-------------|
| Carry forward general activity (UDA) | 249 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £302,699.52 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -267 337 May 178 1,284 June 1,851 2,399 July 3,224 4,061 August 4,510 5,275 September 5,942 6,173 October 7,283 7,206 November 8,120 8,568 9.452 9,558 December January 10,331 February 12,365 March 13,437 April 13,983 May 13,984 June 13,990

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 226 | 1,601 | 14.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 612 | 3,951 | 15.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,146 | 1,601 | 71.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,671 | 3,951 | 42.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 247 | 5,292 | 4.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 5,292 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 5,292 | 1.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | 88.9% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 18 | 100.0% | 86.7% | 89.2% | 88.8% |



£536,030.70

523

0

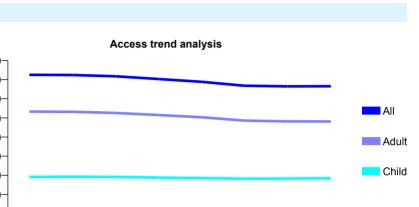
0

Q56 - Vital Signs At a Glance Contract Report for 915246/0001 - December 2016

| Name or company name | MRS CH JACKMAN |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 7,034 | |
| Quarter ending March 2016 | 6,888 | \downarrow |
| Quarter ending June 2016 | 6,682 | \downarrow |
| Quarter ending September 2016 | 6,648 | \rightarrow |
| Quarter ending December 2016 | 6,657 | \rightarrow |
| Variance since December 2015 | (5.4%) | \downarrow |



Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 Jun 16 Sep 16 Dec 16

16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

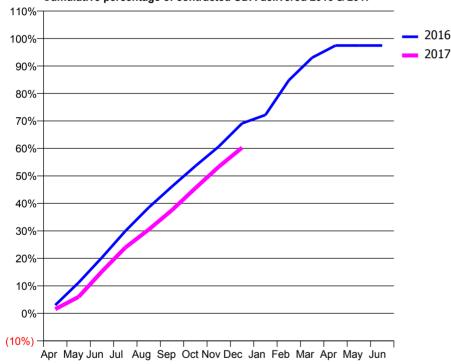
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 611 313 2,285 1,225 May June 4,147 3,110 July 6,107 4,884 7,854 6,214 August September 9,418 7,664 October 9,293 10,934 November 12,378 10,876 December 14.103 12,299 January 14,726 February 17,294 March 18,976 April 19,877 May 19,877 19.877 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 144 | 2,120 | 6.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 812 | 5,154 | 15.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,448 | 2,120 | 68.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,406 | 5,154 | 46.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 200 | 6,849 | 2.9% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 6,849 | 1.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 316 | 6,849 | 4.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 13 | 16 | 81.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | 87.5% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



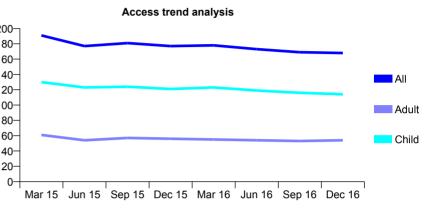
Q56 - Vital Signs At a Glance Contract Report for 920924/0001 - December 2016

| Name or company name | MR JM STOKES |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2007 |
| Contract end date | |

ACCESS*

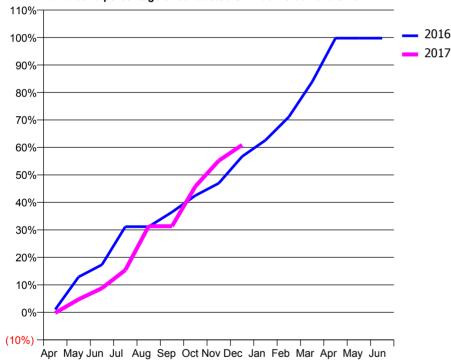
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 177 | |
| Quarter ending March 2016 | 178 | \rightarrow |
| Quarter ending June 2016 | 173 | \downarrow |
| Quarter ending September 2016 | 169 | \downarrow |
| Quarter ending December 2016 | 168 | \rightarrow |
| Variance since December 2015 | (5.1%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 473 |
|---|------------|
| Carry forward general activity (UDA) | 1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,813.66 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month | 2016 | 2017 |
| April | 5 | -1 |
| May | 61 | 22 |
| June | 82 | 42 |
| July | 147 | 73 |
| August | 147 | 148 |
| September | 173 | 148 |
| October | 201 | 217 |
| November | 222 | 261 |
| December | 268 | 288 |
| January | 296 | |
| February | 336 | |
| March | 397 | |
| April | 472 | |
| May | 472 | |
| June | 472 | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 130 | 5.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 51 | 23.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 85 | 130 | 65.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 19 | 51 | 37.3% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 10 | 156 | 6.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 156 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 156 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



£660,889.29

264

0

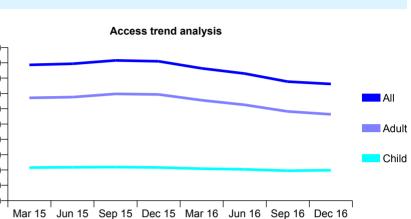
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Q56 - Vital Signs At a Glance Contract Report for 920959/0001 - December 2016

| Name or company name | MR OB QURESHI |
|----------------------|---------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

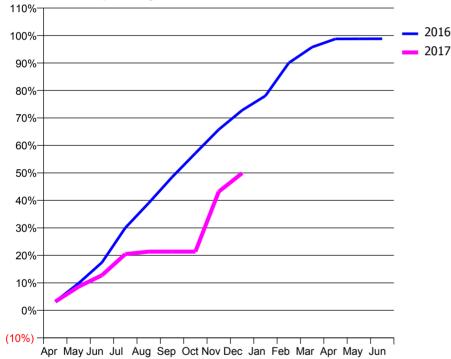
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 705 695 May 2,171 1,897 June 3,835 2,812 July 6,608 4,502 8,590 4,699 August September 10,657 4,699 4,699 October 12,575 November 14,473 9,498 December 16.016 10.977 17,171 January 19,804 February March 21,071 21,730 April May 21,734 21.737 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 1,713 | 5.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 420 | 3,894 | 10.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 983 | 1,713 | 57.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,903 | 3,894 | 48.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 397 | 5,250 | 7.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 5,250 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 5,250 | 0.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



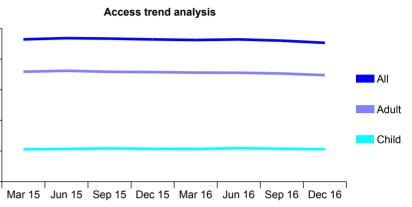
Q56 - Vital Signs At a Glance Contract Report for 926396/0001 - December 2016

| Name or company name | MRS TL KLEINHANS |
|----------------------|------------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

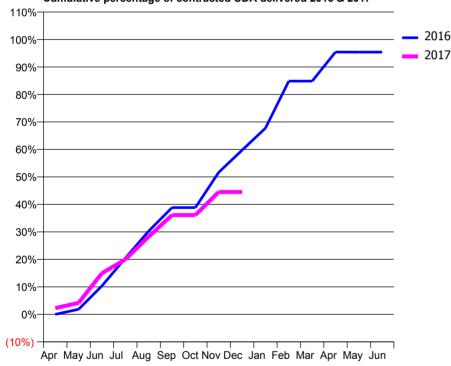
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,322 | |
| Quarter ending March 2016 | 2,312 | \rightarrow |
| Quarter ending June 2016 | 2,322 | \rightarrow |
| Quarter ending September 2016 | 2,301 | \rightarrow |
| Quarter ending December 2016 | 2,266 | Ļ |
| Variance since December 2015 | (2.4%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 6,600 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £162,804.04 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA | | | |
|----------------------------------|-------|-------|--|
| Month | 2016 | 2017 | |
| April | 0 | 150 | |
| Мау | 130 | 276 | |
| June | 727 | 990 | |
| July | 1,431 | 1,319 | |
| August | 2,121 | 1,865 | |
| September | 2,718 | 2,384 | |
| October | 2,718 | 2,384 | |
| November | 3,617 | 2,937 | |
| December | 4,182 | 2,937 | |
| January | 4,742 | | |
| February | 5,940 | | |
| March | 5,940 | | |
| April | 6,680 | | |
| Мау | 6,679 | | |
| June | 6,679 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 465 | 6.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 1,441 | 11.0% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 322 | 465 | 69.2% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 862 | 1,441 | 59.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 17 | 1,508 | 1.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,508 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,508 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |



Q56 - Vital Signs At a Glance Contract Report for 927937/0001 - December 2016

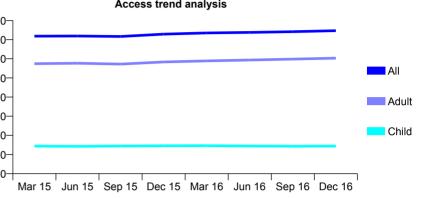
| Name or company name | MR NJ SUMSER-LUPSON |
|----------------------|---------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 7,288 | |
| Quarter ending March 2016 | 7,349 | \rightarrow |
| Quarter ending June 2016 | 7,377 | \rightarrow |
| Quarter ending September 2016 | 7,415 | \rightarrow |
| Quarter ending December 2016 | 7,468 | \rightarrow |
| Variance since December 2015 | 2.5% | 1 |

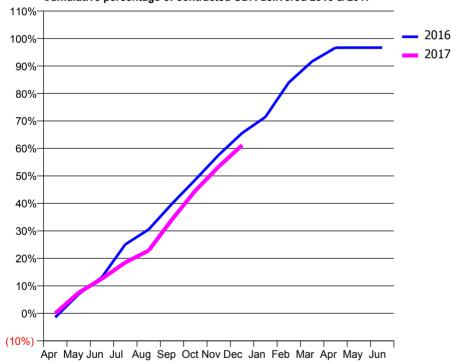
| 16/17 Contracted orthodontic activity (UOA) | 0 |
|---|-------------|
| | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £375,207.93 |
| | |

16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -241 -8 May 1,136 1,262 June 2,155 2,111 July 4,101 3,102 4,987 3,826 August September 6,518 5,721 October 7,949 7,475 November 9,418 8,940 December 10,713 10,244 January 11,674 February 13,721 March 14,976 April 15,792 May 15,793 June 15,796

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 95 | 1,478 | 6.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | | 5,712 | 12.1% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 876 | 1,478 | 59.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,566 | 5,712 | 44.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 531 | 6,661 | 8.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | | 6,661 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 6,661 | 1.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 15 | 18 | 83.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 18 | 100.0% | 86.7% | 89.2% | 88.8% |



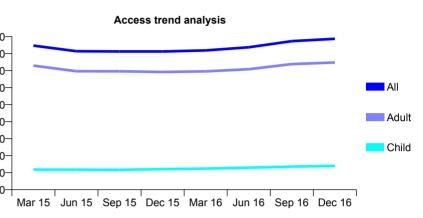
Q56 - Vital Signs At a Glance Contract Report for 929824/0001 - December 2016

| Name or company name | MR B GHALEKHANY |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

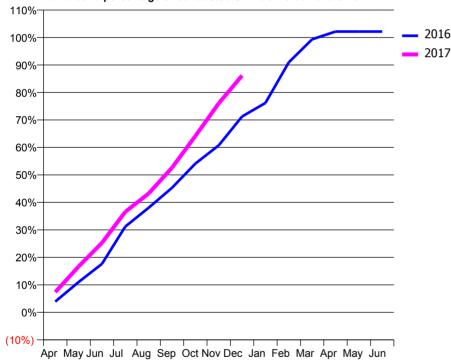
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 4,059 | |
| Quarter ending March 2016 | 4,092 | \rightarrow |
| Quarter ending June 2016 | 4,183 | 1 |
| Quarter ending September 2016 | 4,364 | 1 |
| Quarter ending December 2016 | 4,433 | \rightarrow |
| Variance since December 2015 | 9.2% | 1 |

| 10,295 |
|-------------|
| -206 |
| 0 |
| 0 |
| £249,940.53 |
| |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 404 758 May 1,135 1,716 June 1,817 2,605 July 3,213 3,767 August 3,918 4,453 September 4,665 5,418 October 5,573 6,603 November 6,253 7,828 8,869 7,335 December January 7,843 February 9,366 10,228 March April 10,517 May 10,517 10,517 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 818 | 5.0% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 654 | 4,312 | 15.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 482 | 818 | 58.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,209 | 4,312 | 51.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 371 | 4,988 | 7.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 4,988 | 0.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 4,988 | 1.4% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 86.7% | 89.2% | 88.8% |



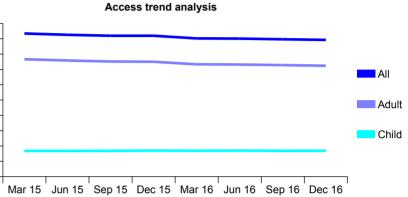
Q56 - Vital Signs At a Glance Contract Report for 931411/0003 - December 2016

| Name or company name | MR M PATEL |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

ACCESS*

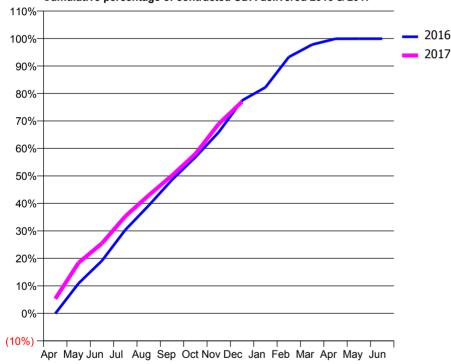
| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|------------------|
| Quarter ending December 2015 | 4,600 | | 5,000- 4,500- |
| Quarter ending March 2016 | 4,513 | \downarrow | 4,000- 3,500- |
| Quarter ending June 2016 | 4,507 | \rightarrow | 3,000- 2,500- |
| Quarter ending September 2016 | 4,485 | \rightarrow | 2,000- 1,500- |
| Quarter ending December 2016 | 4,465 | \rightarrow | 1,000- 500- |
| Variance since December 2015 | (2.9%) | \downarrow | 0- |

| 16/17 Contracted general activity (UDA) | 15,000 |
|---|-------------|
| Carry forward general activity (UDA) | 13 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £377,268.75 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -18 796 2,763 May 1,642 June 2,872 3,822 July 4,557 5,298 August 5,885 6,439 September 7,290 7,526 October 8,518 8,700 November 9,890 10,338 11,555 December 11.617 January 12,335 February 13,987 14,669 March April 14,986 May 14,987 14,987 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 1,202 | 4.8% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 601 | 4,566 | 13.2% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 888 | 1,202 | 73.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,645 | 4,566 | 57.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 547 | 5,477 | 10.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 5,477 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 5,477 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | 92.9% | 86.7% | 89.2% | 88.8% |



£617,803.51

-101

0

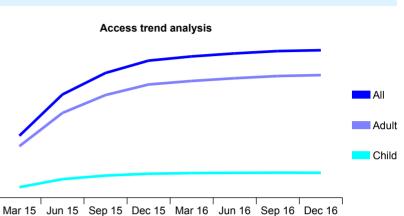
0

Q56 - Vital Signs At a Glance Contract Report for 931764/0001 - December 2016

| Name or company name | MR MF BERGENDAL |
|----------------------|-----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

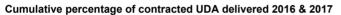
Carry forward orthodontic activity (UOA)

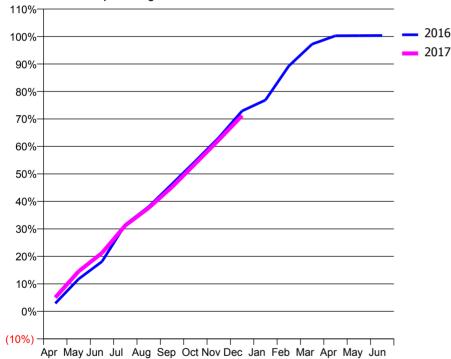
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY





Adjusted Scheduled Activity (UDA) Month 2016 2017 April 830 1,441 May 3,376 4,168 June 5,185 6,082 July 9,038 8,957 10,907 10,775 August September 13,272 12,959 15,406 October 15,652 November 18,094 17,855 December 20.879 20.391 22,015 January 25,562 February March 27,841 28,710 April May 28,725 28.738 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 2,136 | 4.4% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,235 | 10,773 | 11.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,315 | 2,136 | 61.6% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,130 | 10,773 | 56.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 783 | 12,316 | 6.4% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 12,316 | 0.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 150 | 12,316 | 1.2% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



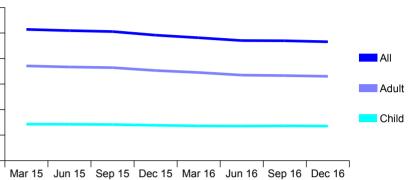
Q56 - Vital Signs At a Glance Contract Report for 933902/0001 - December 2016

| Name or company name | MR KG MAKWANA |
|----------------------|---------------|
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2018 |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter | |
|-------------------------------|--------|-------------------------------|---------|
| Quarter ending December 2015 | 9,831 | | 12,000- |
| Quarter ending March 2016 | 9,628 | \downarrow | 8,000- |
| Quarter ending June 2016 | 9,407 | \downarrow | 6,000- |
| Quarter ending September 2016 | 9,391 | \rightarrow | 4,000- |
| Quarter ending December 2016 | 9,314 | \rightarrow | 2,000- |
| Variance since December 2015 | (5.3%) | Y | 0— |

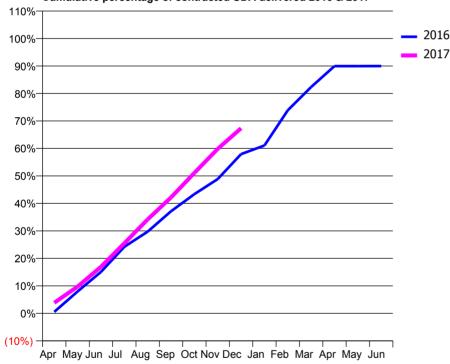
| 16/17 Contracted general activity (UDA) | 25,000 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £676,741.44 |



Access trend analysis

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 137 964 2,434 May 1,992 June 3,773 4,239 July 6,051 6,374 7,436 8,545 August September 9,282 10,546 October 10,843 12,773 November 12,215 14,967 14.487 16,841 December January 15,268 February 18,472 20,585 March April 22,484 May 22,489 June 22.490

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 231 | 3,210 | 7.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,089 | 7,431 | 14.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,021 | 3,210 | 63.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,467 | 7,431 | 60.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 781 | 9,711 | 8.0% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 124 | 9,711 | 1.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 9,711 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 86.7% | 89.2% | 88.8% |

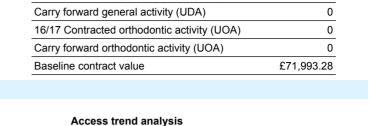


Q56 - Vital Signs At a Glance Contract Report for 934844/0001 - December 2016

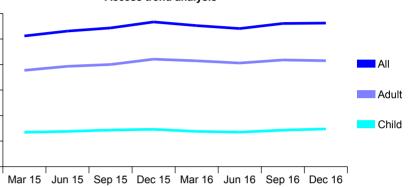
| Name or company name | MR S GHASEMZADEH KERMANSHAHI |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 1,134 | |
| Quarter ending March 2016 | 1,105 | \downarrow |
| Quarter ending June 2016 | 1,082 | \downarrow |
| Quarter ending September 2016 | 1,122 | 1 |
| Quarter ending December 2016 | 1,125 | \rightarrow |
| Variance since December 2015 | (0.8%) | \rightarrow |
| | | |

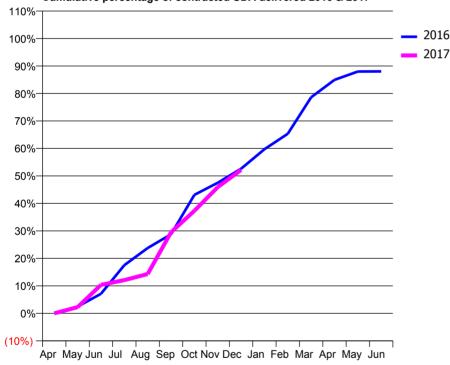


16/17 Contracted general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 0 66 May 71 June 206 300 July 507 350 687 414 August September 832 852 October 1,079 1,246 November 1,374 1,328 December 1,521 1,509 January 1,726 February 1,889 2,273 March April 2,456 May 2,543 2.545 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 239 | 2.9% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 73 | 708 | 10.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 101 | 239 | 42.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 355 | 708 | 50.1% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 88 | 820 | 10.7% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 820 | 0.2% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 820 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£255,945.80

0

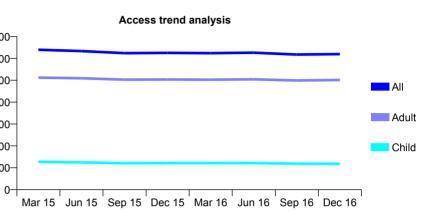
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Q56 - Vital Signs At a Glance Contract Report for 936618/0001 - December 2016

| Name or company name | MR MR GOODARZI |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,125 | |
| Quarter ending March 2016 | 3,119 | \rightarrow |
| Quarter ending June 2016 | 3,130 | \rightarrow |
| Quarter ending September 2016 | 3,087 | \downarrow |
| Quarter ending December 2016 | 3,098 | \rightarrow |
| Variance since December 2015 | (0.9%) | \rightarrow |



16/17 Contracted general activity (UDA)

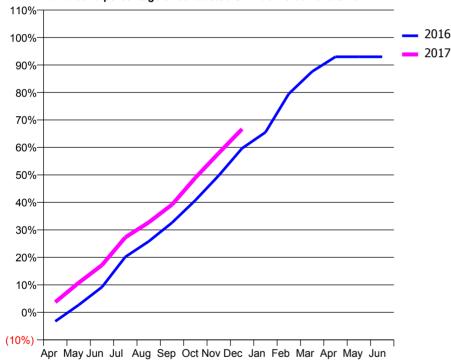
16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -312 373 May 255 1,074 June 875 1,720 July 1,918 2,730 2,452 3,272 August September 3,099 3,920 October 3,873 4,897 November 4,729 5,794 December 5.670 6,670 January 6,224 February 7,553 8,323 March April 8,832 May 8,832 8,832 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 626 | 4.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 505 | 2,673 | 18.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 409 | 626 | 65.3% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,228 | 2,673 | 45.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 328 | 3,126 | 10.5% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 3,126 | 0.7% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 64 | 3,126 | 2.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



£290,017.45

0 0

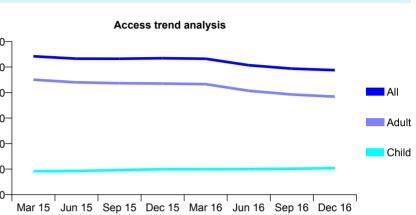
0

Q56 - Vital Signs At a Glance Contract Report for 943509/0001 - December 2016

| Name or company name | MR A ABDOLLAHI |
|----------------------|----------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 2,673 | |
| Quarter ending March 2016 | 2,662 | \rightarrow |
| Quarter ending June 2016 | 2,535 | \downarrow |
| Quarter ending September 2016 | 2,469 | \downarrow |
| Quarter ending December 2016 | 2,439 | \downarrow |
| Variance since December 2015 | (8.8%) | \downarrow |



16/17 Contracted general activity (UDA)

16/17 Contracted orthodontic activity (UOA) Carry forward orthodontic activity (UOA)

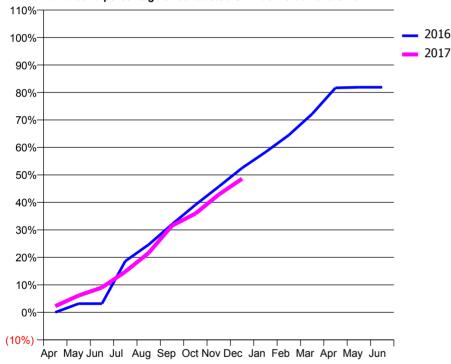
Carry forward general activity (UDA)

Baseline contract value

2016

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 249 May 349 673 June 349 993 July 2,052 1,629 2,712 2,381 August September 3,524 3,470 October 4,300 3,953 November 5,031 4,713 December 5.777 5,349 January 6,411 February 7,093 March 7,941 April 8,983 May 9,007 9,007 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 512 | 5.5% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 183 | 1,863 | 9.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 296 | 512 | 57.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,108 | 1,863 | 59.5% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 210 | 2,031 | 10.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,031 | 0.0% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,031 | 0.0% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



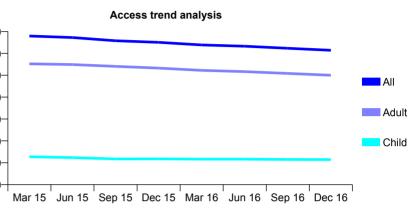
Q56 - Vital Signs At a Glance Contract Report for 949558/0001 - December 2016

| Name or company name | MR DF EVANS |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/11/2007 |
| Contract end date | |
| | |

ACCESS*

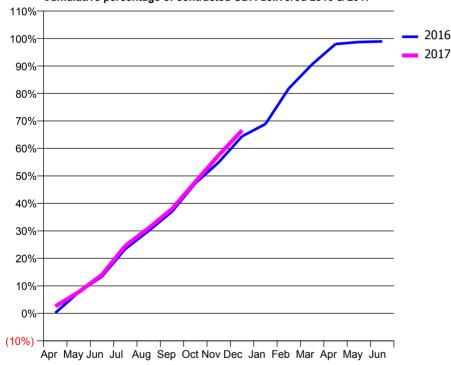
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 6,504 | |
| Quarter ending March 2016 | 6,386 | \downarrow |
| Quarter ending June 2016 | 6,328 | \rightarrow |
| Quarter ending September 2016 | 6,233 | \downarrow |
| Quarter ending December 2016 | 6,142 | \downarrow |
| Variance since December 2015 | (5.6%) | \downarrow |

| Baseline contract value | £450,258.51 |
|---|-------------|
| Carry forward orthodontic activity (UOA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward general activity (UDA) | 204 |
| 16/17 Contracted general activity (UDA) | 19,076 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 29 486 1,475 May 1,459 June 2,555 2,675 July 4,467 4,693 5,728 5,918 August September 7,060 7,254 October 9,031 9,132 November 10,486 10,979 December 12.290 12,701 January 13,140 February 15,608 17,281 March April 18,692 May 18,830 June 18,872

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,202 | 8.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 909 | 5,240 | 17.3% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 513 | 1,202 | 42.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,190 | 5,240 | 41.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 613 | 5,797 | 10.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 5,797 | 1.5% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 190 | 5,797 | 3.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 18 | 20 | 90.0% | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 20 | 85.0% | 86.7% | 89.2% | 88.8% |



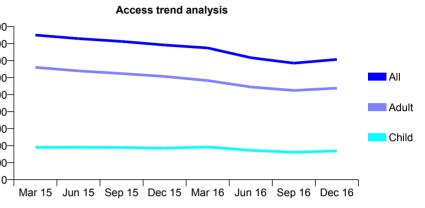
Q56 - Vital Signs At a Glance Contract Report for 949558/0002 - December 2016

| Name or company name | MR DF EVANS |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

ACCESS*

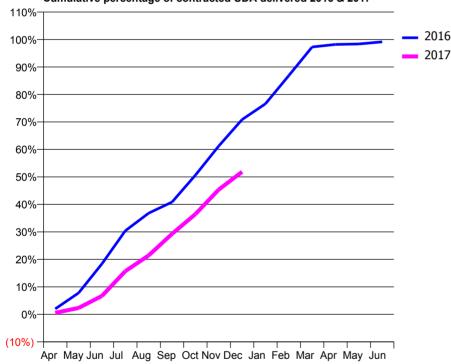
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015 | 1,582 | |
| Quarter ending March 2016 | 1,548 | \downarrow |
| Quarter ending June 2016 | 1,433 | \downarrow |
| Quarter ending September 2016 | 1,369 | \downarrow |
| Quarter ending December 2016 | 1,413 | 1 |
| Variance since December 2015 | (10.7%) | \downarrow |

| 16/17 Contracted general activity (UDA) | 4,241 |
|---|------------|
| Carry forward general activity (UDA) | 36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £86,584.35 |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 85 25 100 May 330 June 781 284 July 1,290 666 August 1,562 910 September 1,732 1,241 October 2,147 1,546 November 2,597 1,925 3,006 2,198 December January 3,248 February 3,684 4,126 March 4,165 April May 4,172 4,205 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 270 | 5.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 84 | 881 | 9.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 116 | 270 | 43.0% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 280 | 881 | 31.8% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 147 | 1,117 | 13.2% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 1,117 | 2.1% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 1,117 | 1.3% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 86.7% | 89.2% | 88.8% |



£504,147.53

836

0

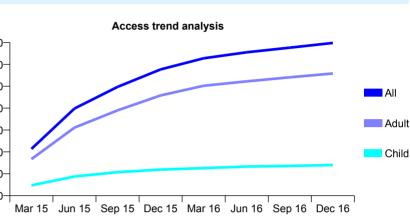
0

Q56 - Vital Signs At a Glance Contract Report for 962988/0001 - December 2016

| Name or company name | MR HS PABARI |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2015 |
| Contract end date | |

ACCESS*





16/17 Contracted general activity (UDA)

Carry forward orthodontic activity (UOA)

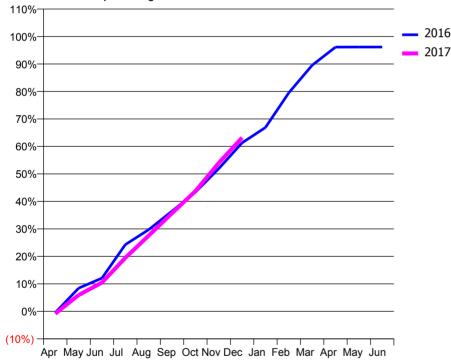
16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

Baseline contract value

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April -101 -188 May 1,830 1,287 June 2,626 2,269 July 5,268 4,222 6,443 5,977 August September 7,909 7,745 9,486 October 9,402 November 11,259 11,709 December 13.299 13,705 14,507 January February 17,242 March 19,418 20,847 April May 20,853 20.851 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 150 | 1,566 | 9.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 655 | 5,148 | 12.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 873 | 1,566 | 55.7% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,533 | 5,148 | 49.2% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 447 | 6,308 | 7.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 6,308 | 0.9% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 6,308 | 0.5% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



290

0

0

Child

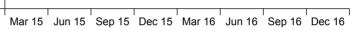
Q56 - Vital Signs At a Glance Contract Report for 966215/0001 - December 2016

| Name or company name | Mr AA KHANNA, A KAUR, A KOUR |
|----------------------|------------------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 13/07/2010 |
| Contract end date | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 5,308 | |
| Quarter ending March 2016 | 5,272 | \rightarrow |
| Quarter ending June 2016 | 5,277 | \rightarrow |
| Quarter ending September 2016 | 5,230 | \rightarrow |
| Quarter ending December 2016 | 5,339 | 1 |
| Variance since December 2015 | 0.6% | \rightarrow |





16/17 Contracted general activity (UDA)

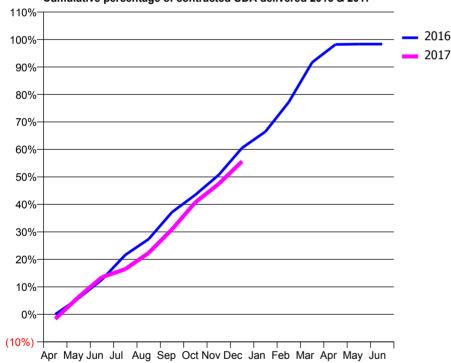
Carry forward orthodontic activity (UOA)

16/17 Contracted orthodontic activity (UOA)

Carry forward general activity (UDA)

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 0 -290 1,088 May 1,007 June 2,181 2,331 July 3,726 2,835 4,717 3,853 August September 6,404 5,324 October 7,489 7,018 November 8,735 8,172 December 10.427 9,584 January 11,447 February 13,297 March 15,786 April 16,910 May 16,930 16,930 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,126 | 5.1% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 567 | 4,449 | 12.7% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 696 | 1,126 | 61.8% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,710 | 4,449 | 60.9% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 509 | 5,174 | 9.8% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 5,174 | 0.4% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 5,174 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



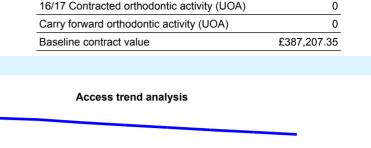
-340

Q56 - Vital Signs At a Glance Contract Report for 968269/0002 - December 2016

| Name or company name | MR IS LEIGHTON-SCOTT |
|----------------------|----------------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/01/2013 |
| Contract end date | |

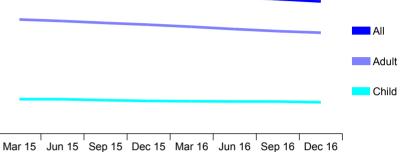
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|----------------------------------|
| Quarter ending December 2015 | 7,394 | |
| Quarter ending March 2016 | 7,270 | \downarrow |
| Quarter ending June 2016 | 7,139 | \downarrow |
| Quarter ending September 2016 | 7,026 | \downarrow |
| Quarter ending December 2016 | 6,908 | \downarrow |
| Variance since December 2015 | (6.6%) | \downarrow |



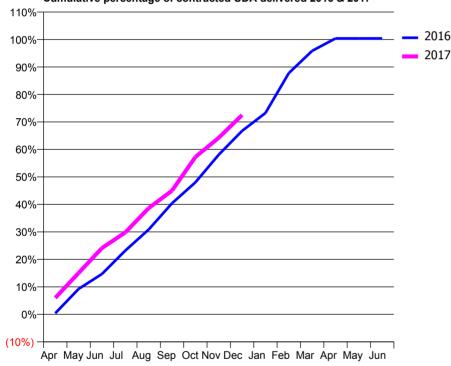
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 68 1,022 May 1,574 2,560 June 2,500 4,101 July 3,944 5,069 5,245 6,569 August September 6,870 7,654 October 9,735 8,161 November 9,874 10,920 December 11.348 12,329 January 12,454 February 14,918 16,296 March April 17,063 May 17,064 17.066 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 1,874 | 7.6% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 547 | 5,208 | 10.5% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,238 | 1,874 | 66.1% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,368 | 5,208 | 64.7% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 420 | 6,624 | 6.3% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 6,624 | 0.6% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 6,624 | 0.6% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.



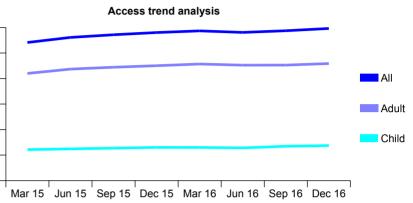
Q56 - Vital Signs At a Glance Contract Report for 982881/0001 - December 2016

| Name or company name | MR JC HOLMES |
|----------------------|----------------|
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |
| | |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015 | 5,802 | |
| Quarter ending March 2016 | 5,868 | \rightarrow |
| Quarter ending June 2016 | 5,807 | \downarrow |
| Quarter ending September 2016 | 5,872 | \rightarrow |
| Quarter ending December 2016 | 5,961 | \rightarrow |
| Variance since December 2015 | 2.7% | 1 |

| 16/17 Contracted general activity (UDA) | 19,052 |
|---|-------------|
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £571,985.62 |

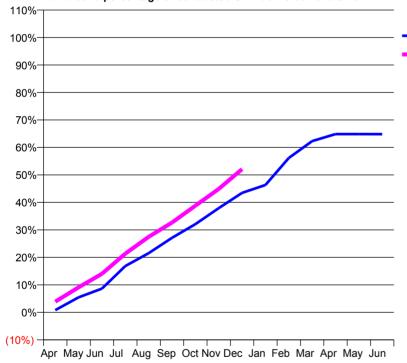


2016

2017

ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) | | | |
|-----------------------------------|--------|-------|--|
| Month | 2016 | 2017 | |
| April | 157 | 743 | |
| May | 1,040 | 1,736 | |
| June | 1,646 | 2,673 | |
| July | 3,211 | 4,069 | |
| August | 4,103 | 5,238 | |
| September | 5,168 | 6,224 | |
| October | 6,113 | 7,397 | |
| November | 7,224 | 8,555 | |
| December | 8,283 | 9,930 | |
| January | 8,830 | | |
| February | 10,700 | | |
| March | 11,870 | | |
| April | 12,354 | | |
| May | 12,358 | | |
| June | 12,352 | | |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,353 | 4.2% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 487 | 3,803 | 12.8% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 750 | 1,353 | 55.4% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,637 | 3,803 | 43.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 321 | 4,880 | 6.6% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 4,880 | 2.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 4,880 | 0.7% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 86.7% | 89.2% | 88.8% |



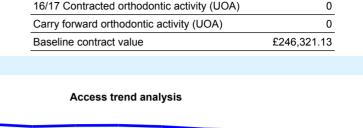
-219

Q56 - Vital Signs At a Glance Contract Report for 997730/0001 - December 2016

| Name or company name | MR AP YAXLEY |
|----------------------|--------------|
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

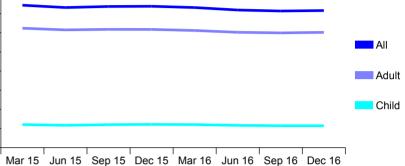
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015 | 3,692 | |
| Quarter ending March 2016 | 3,660 | \rightarrow |
| Quarter ending June 2016 | 3,595 | \downarrow |
| Quarter ending September 2016 | 3,568 | \rightarrow |
| Quarter ending December 2016 | 3,581 | \rightarrow |
| Variance since December 2015 | (3.0%) | \downarrow |



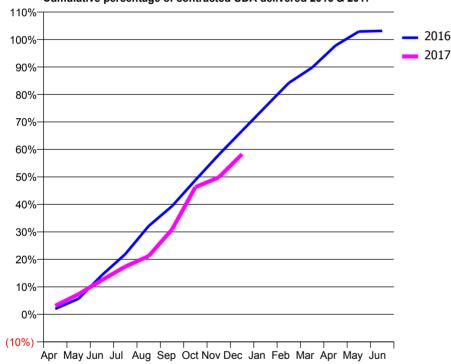
16/17 Contracted general activity (UDA)

Carry forward general activity (UDA)



ACTIVITY

Cumulative percentage of contracted UDA delivered 2016 & 2017



Adjusted Scheduled Activity (UDA) Month 2016 2017 April 219 343 808 May 628 June 1,567 1,371 July 2,404 1,907 3,526 2,325 August September 4,320 3,389 October 5,357 5,074 November 6,368 5,468 December 7.328 6,393 January 8,282 February 9,236 March 9,849 April 10,727 May 11,289 11,314 June

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 48 | 514 | 9.3% | 11.3% | 12.1% | 12.4% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 515 | 2,718 | 18.9% | 15.1% | 15.9% | 16.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 128 | 514 | 24.9% | 58.7% | 58.6% | 57.5% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 815 | 2,718 | 30.0% | 49.8% | 51.5% | 50.4% |
| % of FP17s for Band 1 Urgent Courses | 342 | 2,607 | 13.1% | 9.5% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 2,607 | 3.3% | 0.9% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 76 | 2,607 | 2.9% | 1.3% | 1.2% | 1.3% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.0% | 92.8% | 92.7% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 86.7% | 89.2% | 88.8% |

* This is based on patients treated on this contract for their most recent course of treatment.